COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF KENERGY CORP.)
FOR APPROVAL OF A PREPAY METERING)
CASE No. 2017- 00161
TARIFF

APPLICATION

Kenergy Corp. respectfully submits this application seeking approval of a Prepay Metering Tariff, pursuant to KRS 278.160 and 807 KAR 5:011. The petition respectfully shows:

- 1. Kenergy Corp. is a nonprofit electric cooperative organized under KRS Chapter 279 and is engaged in the business of distributing retail electric power to Member/Owners in the Kentucky counties of Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Webster, Breckinridge, Union, Caldwell, Crittenden, Lyon, and Livingston. Kenergy Corp. serves approximately 57,000 active meters and has 7,136 miles of distribution lines.
- 2. The post office address of Kenergy Corp. is Post Office Box 18, Henderson, Kentucky 42419-018. The street address is 6402 Old Corydon Road, Henderson, Kentucky 42420. The electronic mail address is KPSC@kenergycorp.com.

- The current articles of Consolidation are filed in Case No. 99-136. Kenergy
 Corp. is incorporated in Kentucky and attests that it is in good standing. 807
 KAR 5:001 (Section 14(2)).
- 4. The Testimony of Stephen Thompson is filed herewith as "Exhibit A".
- 5. This Application is for the purpose of requesting approval of a Voluntary Prepay Metering Program in accordance with the terms set forth in the proposed tariff attached as "Exhibit B" of this application.
- 6. The Agreement to be signed by the Member is filed herewith as Exhibit "C".
- 7. Kenergy Corp. further requests a deviation from 807 KAR 5:006, Section 15 (f)1, which requires a written notice of service termination for non-payment, insofar as such notice would not apply to the prepay metering program.
- 8. Kenergy Corp. further requests a deviation from 807 KAR 5:006, Section 7(1)(a) which requires certain information to be shown on a bill, in that a monthly bill will not be distributed to the participants in the Prepay Program (see item 17 of the proposed tariff).

WHEREFORE, Kenergy Corp. requests that the Public Service Commission of the Commonwealth of Kentucky issue an Order authorizing the approval of this prepay metering tariff and program for Kenergy Corp.

Dated at Henderson, Kentucky, this ______/0 day of April, 2017.

DORSEY, GRAY, NORMENT & HOBGOOD 318 Second Street Henderson, Kentucky 42420 (270) 826-3965 Telephone (270) 826-6672 Telefax Attorneys for Kenergy Corp.

By

J. Christopher Hopgood chopgood@dkgnlaw.com

KENERGY CORP. CASE NO. 2017- 00161

THE APPLICATION OF KENERGY CORP. FOR APPROVAL OF A PREPAY METERING TARIFF

Index of Exhibits to Application

Exhibit A – Testimony of Steve Thompson

Attachment A – Estimated Number of Participants

Attachment B - Prepaid Software Costs and Monthly Maintenance Fee

Attachment C – Remote Switch Cost

Attachment D – Estimated Useful Life of the Remote Switch

Attachment E - Estimated Bad Debt Expense Savings

Attachment F - Estimated Labor and Overhead Cost for Billing Representative

Attachment G – Screen Prints for Transactions

Attachment H – Meter Specifications

Exhibit B – Proposed Tariff

Exhibit C – Agreement for Prepay Service

CASE NO. 2017-00161

VERIFICATION

I verify, state and affirm that the testimony filed with this application and for which I am listed as a witness is true and correct to the best of my knowledge, information and belief formed after a reasonable inquiry.

Steve Thompson, Vice President - Finance

STATE OF KENTUCKY

COUNTY OF: DAVIESS

The foregoing was signed, acknowledged and sworn to before me by Steve Thompson, this 10th day of April, 2017.

My commission expires 18 March 2020

riotary I done

(seal)

1	COMMONWEALTH OF KENTUCKY					
2		BEFORE THE PUBLIC SERVICE COMMISSION				
3	In the	Matter of:				
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5 6 7 8		APPLICATION OF KENERGY CORP.) CASE NO. 2017- 00161 APPROVAL OF A PREPAID METERING) FF)				
9		TESTIMONY OF STEVE THOMPSON				
10						
11	Q1.	State your name, business address, and occupation.				
12	A.	I am Stephen Thompson, 6402 Old Corydon Road, Henderson, Kentucky				
13		42420. I am employed by Kenergy Corp. as Vice President of Finance and				
14		Accounting.				
15	Q2.	Please describe your education and work experience background.				
16	A.	I received a Bachelor of Science degree with a major in Accounting				
17		from Brescia University. I worked for a regional CPA firm for two years				
18		and am licensed as a Certified Public Accountant in Kentucky. I have				
19		been employed by Kenergy Corp. in various positions in the				
20		Accounting Department since October 1977.				
21	Q3.	Please explain to the Commission how your position at Kenergy Corp. has				
22		involved you in the preparation of this application.				
23	A.	I have personally prepared the various exhibits filed in this application.				
24	Q4.	Have you previously testified before this Commission?				
25	Α	Yes, I have filed testimony in several general rate applications for Kenergy				
26		Corp.				

- 1 Q5: How did Kenergy determine there are no proposed fees for the prepaid 2 metering program?
- A: The basis for not charging any additional fees is an estimate of the annual savings that essentially cover the expenses for the Prepaid Metering Program.
- 6 Q6 How many members did Kenergy Corp. use to estimate participation in developing the savings and expenses?
- 8 A: Kenergy Corp. is estimating that 1,384 members will use the program.
 9 See Attachment A.
- 10 Q7: Please explain how the Prepaid Metering Program works.

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Kenergy Corp. Customer Information System (CIS) and Automated Metering Infrastructure (AMI) software are multi-speak compliant and The interface allows the member to make a interface seamlessly. payment to their electric account through most methods used by post pay members as listed on the Kenergy Corp. website. The amount deposited is then available for viewing on the web portal. Prepay accounts will be billed electronically at least once a day to show the remaining funds on the account. This daily balance is available for the member to view on the web portal. When the amount of funds remaining on a prepay account reaches the established threshold, an automated message will be sent to the member through phone, texting or email alerting the member. The member then deposits additional funds into the account. If the account balance becomes negative, service will be disconnected. Once a payment is made, service will be reconnected. Service disconnection and reconnection will be automatic with the installation of an AMI meter

equipped with a remote switch. This meter interfaces with the AMI system and is remotely activated with a reconnect if an amount is applied to the account or disconnected when the account balance becomes negative.

5 Q8: Please discuss the computation of the proposed savings and expenses.

6 A: Tables A, B and C provides the basis and the computation of the proposed savings and expenses:

8 TABLE A

Equipment Costs(incremental)	TOTAL	Per Member			
Prepay software cost(see Attachment B)	\$ 12,500	\$9.03	\$12,500	divided	by1,384
Remote switch (see Attachment C)		31.80			
Kenergy has purchased and capitalized					
6,630 switches.					
The cost of 1,384 switches will be excluded					
from base rates in general rate applications					
Investment Per Member		\$ 40.83			
TABLE B Monthly Expenses		Per Member	15000 Serv. (110-50) - INDEX		
Depreciation of software costs	15 years	\$.05	\$9.03/15yı	rs./12 month	S
Depreciation of Hardware (see attachment D)	13.3 years	.20	\$31.80/13.	.3yrs./12	
Interest expense (RUS cushion of credit rate)	5%	.17	5% times 5	\$40.83/12	
Margin requirement (using a 2 Tier)	5%	.17	5% times 5	\$40.83/12	
O&M: (per previous coop cases)	V				
Software	20%	.15	20% times	\$9.03/12	
Hardware	10 %	.27	10% times	\$31.80/12	
Monthly software support(see attachment B)	\$375	.27	\$375.00/1,	,384	
Transaction Fees	See table C	\$2.20			
35% Reduction in bad debt expense		-3.43	See attach	ment E	
Total Monthly Expenses(Savings)		.05			

TABLE C

Transaction Fee Expenses when the member pays in person			
One MSR will average 3 minutes per transaction			
Labor (see attachment F)	\$21.73/hr.	\$21.73	
Benefits at 68.64% of each Labor \$		\$14.92	.6864 times \$21.73
Subtotal		\$36.65	

Number of Transactions per Hour	20		
Cost per transaction		\$1.83	\$36.65/20
30% of 1,384 paying in person = 415			
415 times avg. 4 per month at $$1.83 = $3,038$		\$2.20/member	\$3,038 /1,384

- 1 Q9: Is there a separate transaction fee proposed in this tariff?
- 2 A: No, the transaction fee when the member pays in person is embedded in
- Table B monthly expenses per members.
- 4 Q10: Who is eligible?
- 5 A: Rate Schedules Residential, All Non-Residential (Single Phase), Private
- Outdoor Lighting, and Street Lighting excluding accounts on Budget
- 7 Billing, Automatic Bank Draft, Net Metering, Medical Priority and Yard
- 8 Light Only accounts.
- 9 Q11: Please explain in more detail the balance monitoring and balance alerts for
- the Prepaid Program.
- 11 A: The member shall be responsible for regularly monitoring the balance on
- the Prepay account. The account will be adjusted daily and will be
- available for viewing on the internet usage webpage or by calling the
- automated customer service. Updates will occur once daily. When the
- amount of funds remaining on the Prepay account reaches the
- established threshold, an automated message will be sent to the member.
- A monthly paper bill will not be mailed to members who receive prepay
- service nor will a delinquent notice be mailed on prepay accounts.
- 19 Q12: Please provide a screen print of selected transactions.
- 20 A: Please see Attachment G.
- 21 Q13: Please provide an example of an automated phone, text and e-mail.
- 22 A: Samples are as follows:
- PLEASE NOTE YOUR CREDIT BALANCE IS \$20.00 FOR KENERGY CORP.

- 1 PREPAID SERVICE ON ACCOUNT NUMBER.
- 2 Q14: Please provide a summary of the meter utilized.
- 3 A: Please see Attachment H.
- 4 Q15: When does a disconnected account occur?
- A prepaid account will be disconnected if the balance of the account A: 5 reaches a negative balance. The account will be disconnected regardless 6 of weather or temperature as the member is responsible for ensuring that 7 the prepay account is adequately funded. Service will not be 8 disconnected over the weekend. If the balance becomes negative over a 9 weekend, service will continue until the following Monday. 10 following Monday is a holiday, the service will be disconnected at the 11 following normal work day. If the account balance becomes negative on a 12 holiday, service will continue until the following normal work day. 13
- 14 Q16: How will communication be impacted during major outage situations?
- 15 A: The two-way communication will not be available during power outages.

 16 This means that the automatic reconnect or disconnect function will not

 17 operate without power. During major outage situations, the automatic

 18 disconnect function of prepay program will be suspended until Kenergy

 19 Corp. has restored power to all members.
- 20 Q17: Who is not eligible for the prepay program?
- 21 A: Winter Hardship Reconnect, Certificate of Need, or Medical Certificate as
 22 outlined in 807 KAR 5:006, Sections 14, 15 and 16. If a member on a
 23 prepay account presents a Certificate of Need, a Medical Certificate or
 24 qualifies for a Winter Hardship Reconnect, the member will be required to
 25 transfer to a post pay account.

1 Q18: Will an in-home display (IHD) be part of this program?

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A: No, the IHD of the manufacturer of the AMI meters Kenergy Corp. is using is not multi-speak compliant and therefore is not supported with the prepaid software Kenergy Corp. is using. However, research of other cooperatives indicated that many members opted not to use IHD's because they are expensive to purchase and require the member to be home to read the information while Kenergy Corp. software leverages the member's existing internet or mobile device and can provide access to more information than the IHD's provide from anywhere, anytime.

Q19: What are the benefits of the Prepay program?

There are several benefits associated with the prepay program. The first is that members will have an additional choice which leads to a higher satisfaction level. Another benefit is that prepay is an option that does not require a deposit, which also leads to greater satisfaction. addition, there is an opportunity for the member to use energy more efficiently as they monitor their usage daily. This helps to reduce the carbon footprint and supports the demand side management initiatives of Kenergy Corp. Finally the program will allow Kenergy Corp. to lower by reducing associated with expenses operating costs connect/disconnect trips, write-offs and delinquent debt. The exact savings associated with these benefits cannot be determined at this time due to the uncertainty of the timeframe of obtaining 1,384 members on the prepay program.

24 Q20: How will the prepay program be communicated to members?

25 A: Kenergy Corp. will utilize a variety of communication mediums to

announce the prepay program to its membership. The prepay program 1 will be included in the Kenergy Corp. newsletter and other printed 2 materials, website (www.Kenergycorp.com), social media, a phone 3 application, banners used in its offices and drive-thru windows, and via 4 one-on-one member consultations with member service representatives. 5 Kenergy Corp's member education plan will focus on the expanded 6 benefits the voluntary prepay program affords it members as described in 7 the answer above in 19. 8

- 9 Q21: Is there any grant money used for this prepaid program.
- 10 A: No.
- 11 Q22: Does this conclude your testimony?
- 12 A: Yes, this concludes my testimony.

2015 percentage of My. coops. 46,121 times 3%: 1,384 estimated participates

KENERGY SALES ANALYSIS JANUARY 31, 2017

46,121 68,340,261 \$8,538,151,34 1,482 \$185,13 0.124936 554 818,854 \$104,192,74 1,478 \$188,07 0.127242	COMMERCIAL SMALL-SINGLE PHASE-442.100 Number Billed	1,003 13,200,639 \$1,493,068.70 13,161 \$1,488.60
68,340,261 \$8,538,151.34 1,482 \$185.13 0.124936 554 818,854 \$104,192.74 1,478 \$188.07 0.127242	Number Billed 9,085 KWH Billed 8,938,402 Amount Billed \$1,188,235,49 Average KWH 984 Average Bill \$130,79 Return Per KWH 0.132936 COMMERCIAL SMALL-THREE PHASE-442,101, 442,103 (UNDER 10 Number Billed 1,003 KWH Billed 13,200,639 Amount Billed \$1,493,068,70 Average KWH 13,161 Average Bill \$1,488,60 Return Per KWH 0.113106	8,938,402 \$1,188,235.49 984 \$130.79 0.132936 1,003 13,200,639 \$1,493,068.70 13,161 \$1,488.60
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\$ 1,478 \$188.07 0.127242	Average KWH 13,161 Average Bill \$1,488.60 Return Per KWH 0.113106	\$1,488.60
\$188.07 9. 0.127242	Average Bill	\$1,488.60
0.127242	Return Per KWH 0.113106	
		0.113106
The same and a second s	***************************************	
	COMMERCIAL & INDUSTRIAL-LARGE-442.200 (OVER 1000 KW)	
164	Number Billed	14
2,651,031	KWH Billed 7,765,628	7,765,628
\$307,079.90	Amount Billed	\$725,105.51
16,165	Average KWH	554,688
\$1,872.44	Average Bill	\$51,793,25
0.115834	Return Per KWH	0.093374
	***************************************	***************************************
	SEBREE MINING STEAMPORT 442.803	******************************
1	Number Billed	
32.890	KWH Billed	167,140
14 (19 miles 19 miles		\$13,454,13
	Return Per KWH 0.080496	0.080496
	ARMSTRONG DOCK 442 275	

	KWH Billed 5,135,350	5,135,350
\$40,589.68	Amount Billed	\$388,659.35
1,460		
\$436.45		
	Return Per KWH	0.075683
10 15 15 15 15 15 15 15 15 15 15 15 15 15	33 93 31 135,751 38 \$40,589.68 60 1,460	1 1 1 Number Billed

National Information Solutions Cooperative®

March 3, 2017

Mr. Steve Thompson Kenergy Corporation 3111 Fairview Drive Owensboro, KY 42303

Dear Mr. Thompson:

We appreciate your continued interest in NISC's products and services. You have selected and approved the following valueadd solutions. This letter will serve as acknowledgement regarding your purchase of services referenced in the Prepaid Member Estimate prepared for Kenergy Corporation as summarized below. \$12,500 1,384- 9,03

Description	One	e-Time Cost	Mon	thly Maint
Prepaid	\$	12,500.00	\$	375.00

Training is included in the purchase of Prepaid and is completed via Phone/WebEx. On-site training if requested, is billable at NISC current hourly rates.

The Prepaid monthly support is based on the number of agreements and is adjusted quarterly to reflect current agreement counts.

Custom programming requested to meet non-standard business requirements will be invoiced at the current NISC hourly rate.

Execution: This signature acknowledges the terms and conditions as recited herein and authorizes the purchase of the solutions summarized above including all related hardware and software incorporated into the proposal.

Please sign a copy of this letter and return it to me at your earliest convenience.

Sincerely.

1,384 = .05

Michelle Hansen

Mihelle Jane

Sales Support Specialist

Email: michelle.hansen@nisc.coop

Fax: 701.667.1936

Phone: 866,999,6472 Ext. 8416

Kenergy Corporation

Ву:_

Date Signed:



Letter of Authorization

LANDIS+GYR TECHNOLOGY, INC. FKA CELLNET TECHNOLOGY, INC. 30000 MILL CREEK AVE, SUITE 100 ALPHARETTA, GA 30022 US

Invoice #: 90206743 Invoice Date: 12/21/2015 Due Date: 02/04/2016 Sales Order #: 1121025 Pack Slip #: 80189850 Terms:Net due in 45 days Terms Pay By: 02/04/2016 Terms Discount: 0.00 Page 1 of 1 Fed ID #:

Landis |Gyr⁺ |manage energy better

INVOICE

BIII To: KENERGY CORP PO BOX 1389 OWENSBORO, KY 42302-1389 Ship To: KENERGY CORP 3000 US HIGHWAY 641 MARION, KY 42064

CUSTO	DMER # 100485							
PO# 4	4187							
	ng Co: PROGISTIC ng #: CAJA # UD46823							
e e	EG010M5M-0T17-4000 FOCUS AXR GDSM 0881 2S 240V CL200 Landis+Gyr Serial Numbers:133254280 to 133258758 Customer Serial Numbers: to	PCS 4	4,479.000	4,479.000		0 Y	80.00000	358,320.00
F L	DGA10N5M-0T17-4000 FOCUS AXR/SD GDSM 0881 2S 240V CL200 Landis+Gyr Serial Numbers:133258759 to 133259360 Customer Serial Numbers: to	PCS	602.000 Des	Goz.000	07 Co	0 Y 300	110.00000 30.00 69 1.80	66,220.00 60 +4 x
NOTES	:	Tax-State	Tax Bre	akdown:	170.40	Subtotal		\$424,540.00
			nty	170120		Discount		\$0.00
		Tax-City Tax-Tran	ısit		0.00	Freight		\$0.00
		Tax-Loca	OR CONTRACTOR		0.00	Tax		\$25,472.40
A/R Cor	ntact: LandisGyr_invoice.na@landisgyr.con		or Otato		0.00	Total (\$USE	D) (\$450,012.40
ACH TO: VIRE TO	D: Landis+Gyr Technology, Inc. fka Cellnet Technolo Landis+Gyr Technology, Inc. BANK: : Landis+Gyr Technology, Inc. BANK: nal Transfers: SWIFT CODE:	ogy C/O JP M	Acco		ABA/RO	UTING CODE		82. NGUS
	Commodities are sold for domestic consum							

B. Depreciation Rate Methods

The depreciation rate for each account was calculated on a straight line basis using the whole life method. The whole life depreciation rate is calculated as follows:

Whole Life Rate = $\frac{100\% - \text{Net Salvage }\%}{\text{Service Life}}$

AMI 100 % - (-12) 15 yrs 13.3 yrsnalysis which is discussed in are based on historical ection.

The Service Life values are based on the life analysis which is discussed in the next section. The Net Salvage values are based on historical experience and discussed in the net salvage section.

Now that the transition plan largely has been completed, WG considered the Average Remaining Life methodology as an alternative rate development method. However, after comparing the actual reserve to the theoretical reserve we see no compelling reason to change rate methodologies at this time.

C. Life Analysis

The service life analysis is based on the 1939 to 2009 accounting data used in the 2010 Depreciation Study updated to include the 2010 to 2014 accounting data.

The Simulated Plant Record (SPR) method was used to analyze the plant data. The SPR model uses generalized survivor curves to determine the best retirement pattern that represents the life characteristics of the assets being studied. The model assumes that all vintage additions retire in accordance with the same retirement dispersion pattern and average life. SPR determines the best retirement pattern by retiring the vintage additions over time according to the retirement characteristics of successive lowa curves and noting the simulated survivors. The curves are ranked according to their ability to simulate annual survivors for the account that are close to the actual survivors for selected test years. The closeness of the match between annual amounts is measured by the Conformance Index (CI) and its reciprocal, the Index of Variation (IV). These measures are based upon the sum of squared differences between simulated and actual annual amounts.

lowa curves were used in the SPR model to depict the estimated survivor curves. A survivor curve graphically depicts the amount of property existing at each age throughout the life of an original group. From the survivor curve the average life of the group can be derived by

Welsh Group

Page 4 June 26, 2015 Revised July 23, 2015

Table 2 Summary of Depreciation Parameters

		Surviv	or Curve		ife	Net S	Salvage
	Account	Current	Proposed	Current	Proposed	Current	Proposed
362	Station Equipment Supervisory Control	R1	R1	42	44	20	16
362.1	Equipment			20	20	0	0
362.2	Microwave Equipment			20	20	0	0
362 223	Microwave Towers			32	32	10	10
362.3	Fiber in Substations				25		0
362.4	Owenboro Fiber			25	25	0	0
364	Poles, Towers & Fixtures	R1	RI	32	32	-51	-51
365	Ohead Conds & Devices	R4	R3	36	36	-40	-44
366	Underground Conduit	50	50	45	45	0	0
367	Udgd Conds & Devices	50	S0.5	39	40	-30	-31
368	Line Transformers	LO	L0.5	39	40	-33	-39
369	Services	R2	R2.5	30	33	-32	-32
370	Meters	01	50.5	43	38	-114	-127
370	Meters - AMI		50.5		15		-12
371	Instal on Cons Premises	01	R1	31	30	-66	-54
373	St Ltg & Signal Systems	R2	L5	27	25	-19	-15

B Proposed Depreciation Rates

Kenergy uses whole life depreciation rates. Whole life rates require an estimate of the service life and the expected net salvage. The service estimates are based on the SPR model as discussed in the Life Analysis section. The net salvage estimates are based on historical experience as discussed in the Net Salvage section. Table 3 is a summary of the depreciation rates. The column marked "Current Rates" lists the depreciation rates currently being used by Kenergy. The rates in the column marked "Calculated Rates" were developed using the proposed service lives and net salvage estimates in Table 2. The rates in the column marked "Proposed Rates" are the recommended rates and are the calculated rates except for account 368. In account 368 it was felt that the life and salvage estimate generated too high of a rate increase. This is primarily due to keeping the deprecation rate in the 2010 study at the 2006 study level. Had the 2010 rate been at its calculated rate of 3.4 percent a move to the 2015 calculated rate of 3.5 percent would not have

Welsh Group

Page 13 June 26, 2015 Revised July 23, 2015

Table 3 Summary of Depreciation Rates

	Account	Current Rates	Calculated Rate	Proposed Rates
362	Station Equipment Supervisory Control	1.9%	1.9%	1.9%
362.1	Equipment	5.0%	5.0%	5.0%
362.2	Microwave Equipment	5.0%	5.0%	5.0%
362.22	Microwave Towers	2.8%	2.8%	2.8%
362.3	Fiber in Substations		4.0%	4.0%
362.4	Owenboro Fiber	4.0%	4.0%	4.0%
364	Poles, Towers & Fixtures	4.7%	4.7%	4.7%
365	Ohead Conds & Devices	3.9%	4.0%	4.0%
366	Underground Conduit Underground Conds &	2.2%	2.2%	2.2%
367	Devices	3.1%	3.3%	3.3%
368	Line Transformers	2.9%	3.5%	3.3%
369	Services	3.8%	4.0%	4.0%
370	Meters	5.0%	6.0%	6.0%
370	Meters - AMI	X	7.5%	7.5%
371	Instal on Cons Premises	5.4%	5.1%	5.1%
373	St Ltg & Signal Systems	3.8%	4.6%	4.6%
	Composite Rate	3.8%		3.9%

been an issue. Then as now there are good reasons to use a rate lower than the calculated in this account. A move to the calculated rate would put the actual reserve greater than the theoretical reserve and create higher than necessary reserve levels in the five year forecast if the proposed net salvage materializes. A lower rate fixes this issue. Also there has been a spike in negative net salvage in recent years which we believe will moderate making a higher accrual unnecessary.

It is worth noting that in this study there will be only one account with a depreciation rate below the calculated depreciation rate using appropriate life and net salvage estimates. This is an additional indication that the measured steps in the prior studies have been successful. The proposed depreciation rates will increase the composite depreciation rate from 3.8 percent to 3.9 percent.

Welsh Group

Page 14 June 26, 2015 Revised July 23, 2015

Prepaid Metering Application Impact on Baddebt expense Based on discussions with other Ky coops And A review of their PSC AMURC reports, A substantial reduction in bad debt expense has been realized after the implementation of a Prepaid Mefering tariff. Kenergy's bol delb espense booked in 2016 was 162,666. Otilizing A conservative estimate of 35% reacized, (\$6,933/1,384 participates/12



FOR	ALL TER	RITORY	SER	VED
	Communi	ty, Town o	or City	
PSC NO.		2_		
Seco	and Revised	SHEET	NO.	32 (Exh. A)
CANCEL	LING PSC N	NO2		
Firs	t Revised	SHEET	NO.	32 (Exh. A)

CLASSIFICATION OF SERVICE

Schedule 32 - Special Charges

Special Charges:

Non-Worked Hours:	Hours	Percent
Total Hours	2,080	100.00%
Average Vacation	160	7.69%
Holidays	64	3.08%
Sick Leave Days	61	2.93%
Hours Worked	1,795	86.30%

For every \$100 of labor paid, \$86.30 is paid for work and \$13.70 is paid for non-working hours. The allocation for Office and Service employees is as follows:

		Hourly Rate	Percent	Non-Working Hourly Amount
14/1/8	Meter Reader/Service	\$21.73	13.70%	\$2.98
R/I/I	Office/Clerical	\$21.73	13.70%	\$2.98
N	Dispatcher	\$26.90	13.70%	\$3.69

Other Costs Based on Regular Labor Worked:

% of Regular Labor Worked

Pro forma Ending June 30, 2015

I	Regular Wages	\$1	0,516,053	-	
R	Health, Life, Disability	\$ 2	2,050,868	-	19.50%
1	Pension	\$ 2	2,468,519	-	23.47%
1	Payroll Taxes	\$	887,629	-	8.44%
I	Workers Comp.,	\$	371,086		3.53%
*					54.94%

3.53% 54.94% + 13.70% = 68.64%

DATE OF ISSU	[E	November Month /	23, 2016 Date / Year
DATE EFFECT	TVE	May 20, 2	The state of the s
ISSUED BY	141	1106	Date / Year re of Officer)
TITLE		President and	CEO
BY AUTHORIT	TY OF ORDER O	OF THE PUB!	AC SERVICE COMMISSION
IN CASE NO	2015-00312	_DATED	September 15, 2016

KENTUCKY
PUBLIC SERVICE COMMISSION

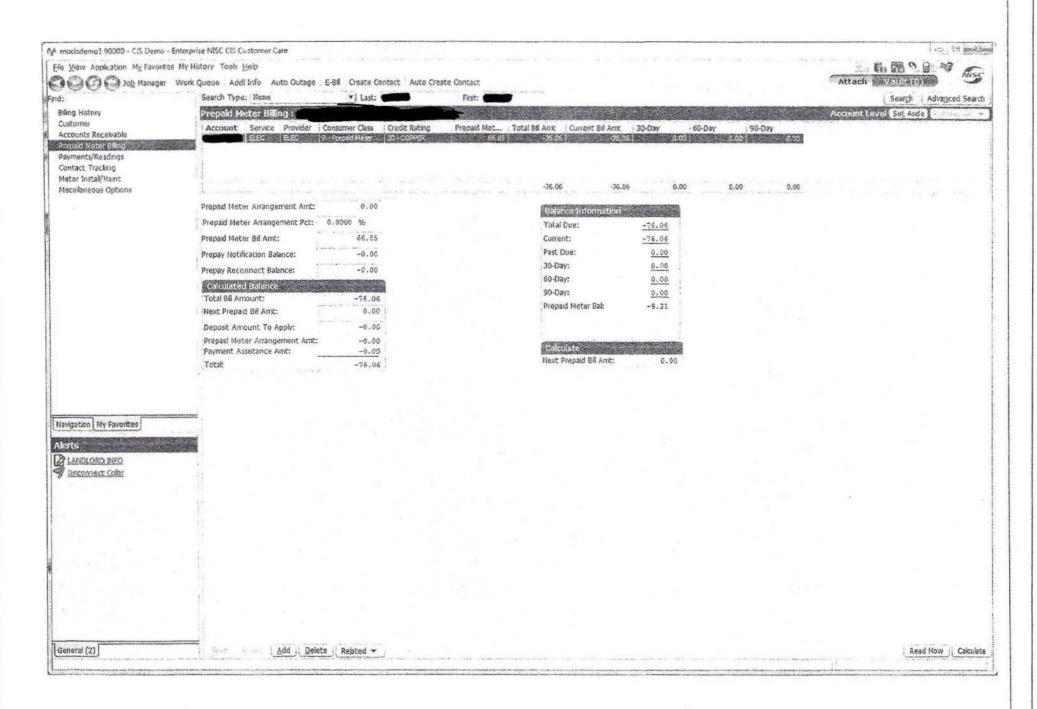
Talina R. Mathews EXECUTIVE DIRECTOR

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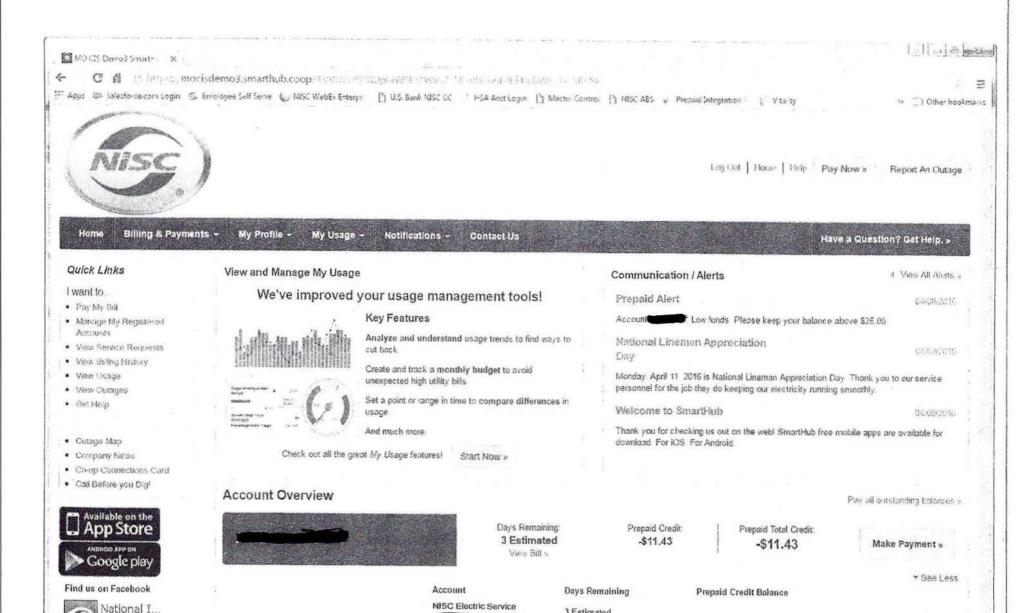
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5/20/2016

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



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- Prepaid Account

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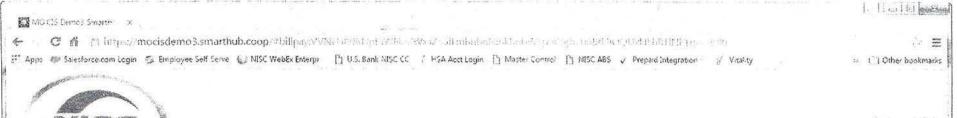
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View Bill v.

-\$11.43

Pay Account a





(NISS.)

Prepaid Accounts

Log Cot | Home | Help | Report An Outage

Home Billing & Payments - My Profile - My Usage - Notifications - Contact Us

Billing & Payments

Payment Summary

Payment: \$40.00

Billing History There are no scheduled payments.
Payment History

NISC Electric Service 540,00

Payment Extensions Account Prepaid Account Budget Gauge

Edit Amount v

Total Payment : \$40,00

Select Payment Date & Method

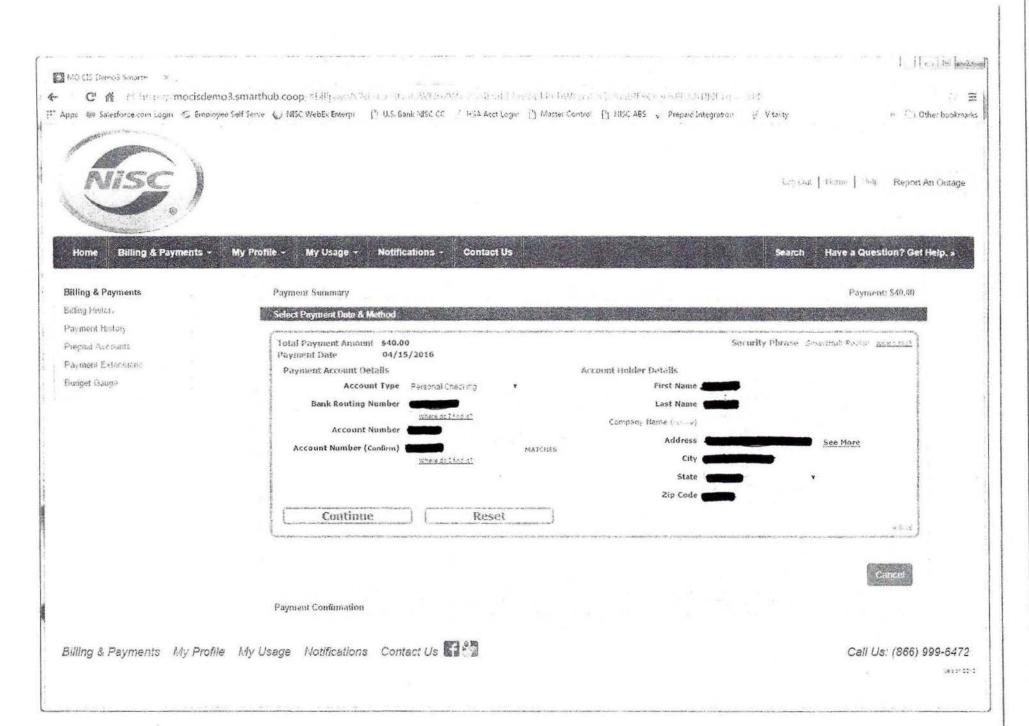
Payment Confirmation

Billing & Payments My Profile My Usage Notifications Contact Us

Call Us: (866) 999-6472

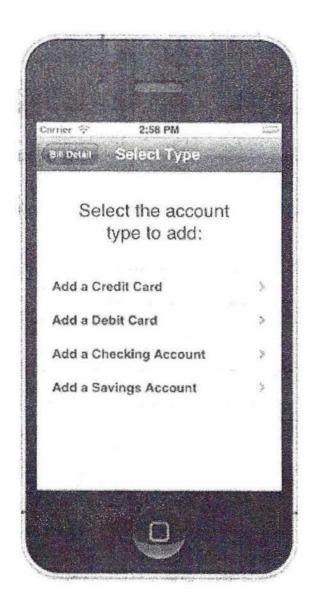
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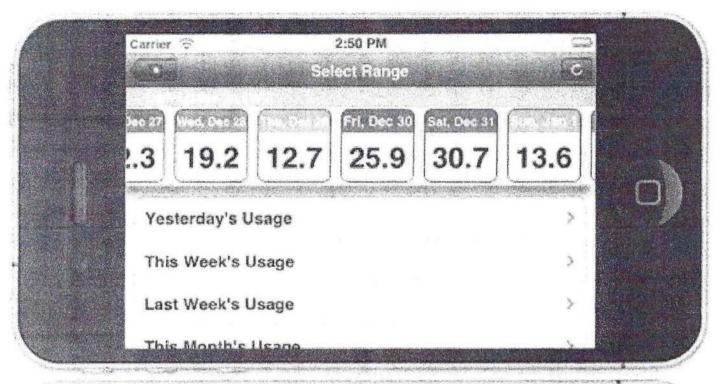


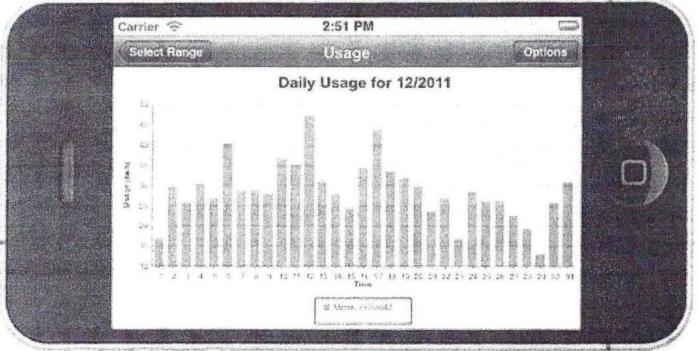


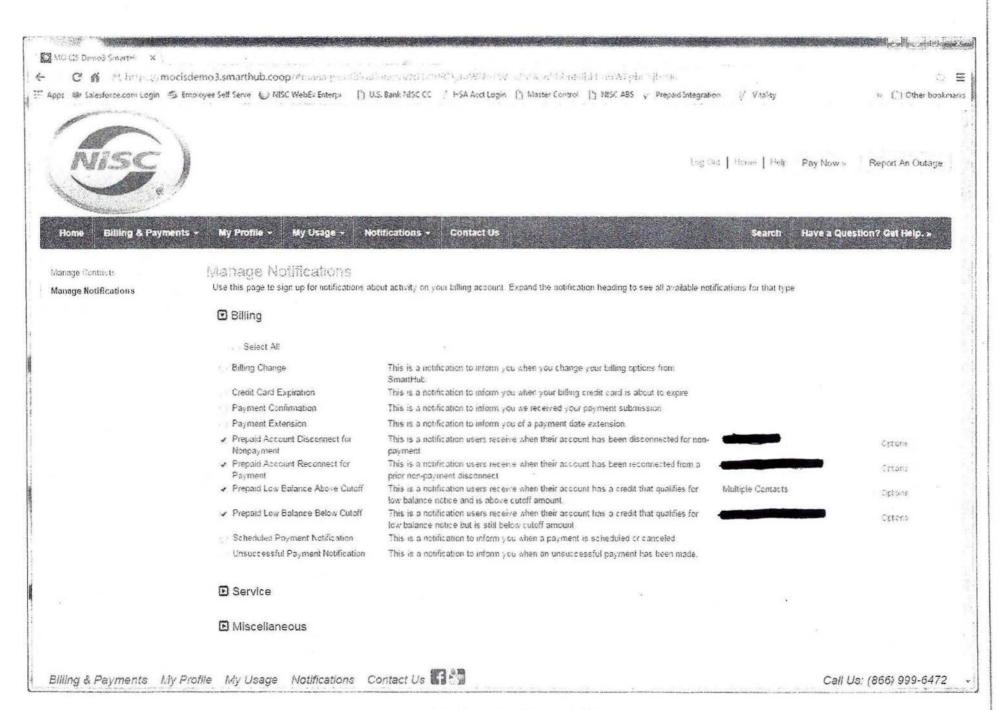


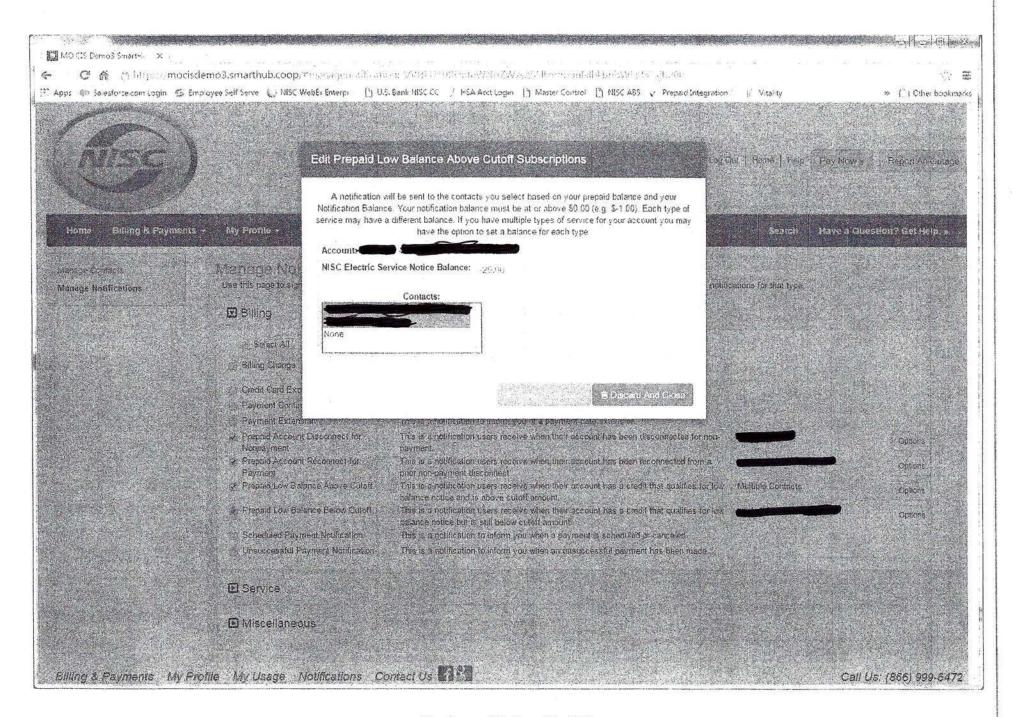


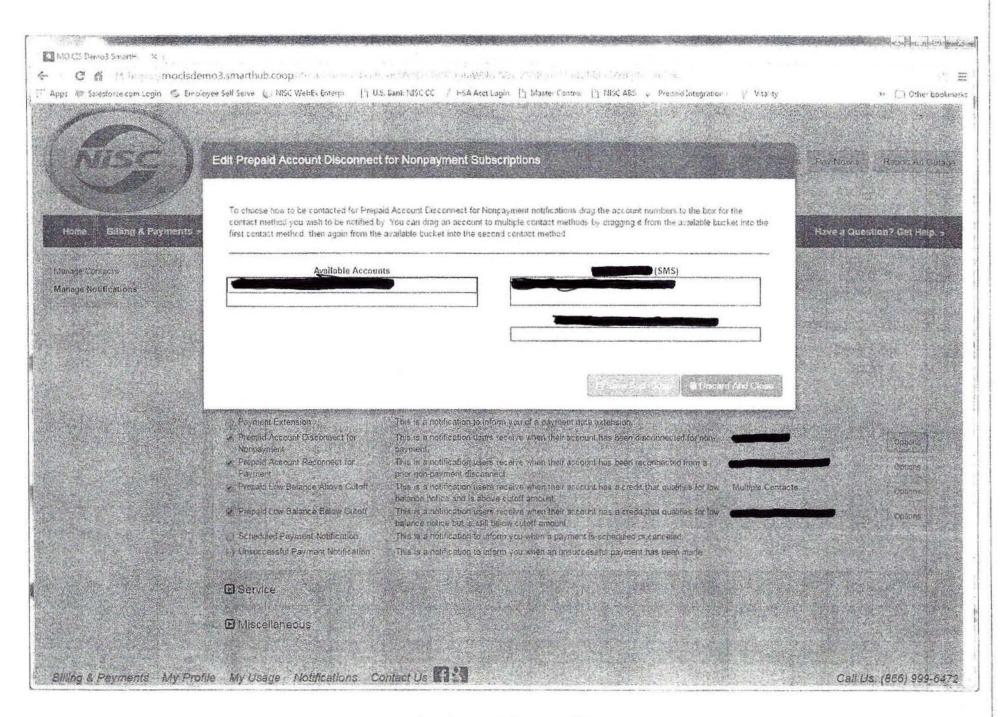


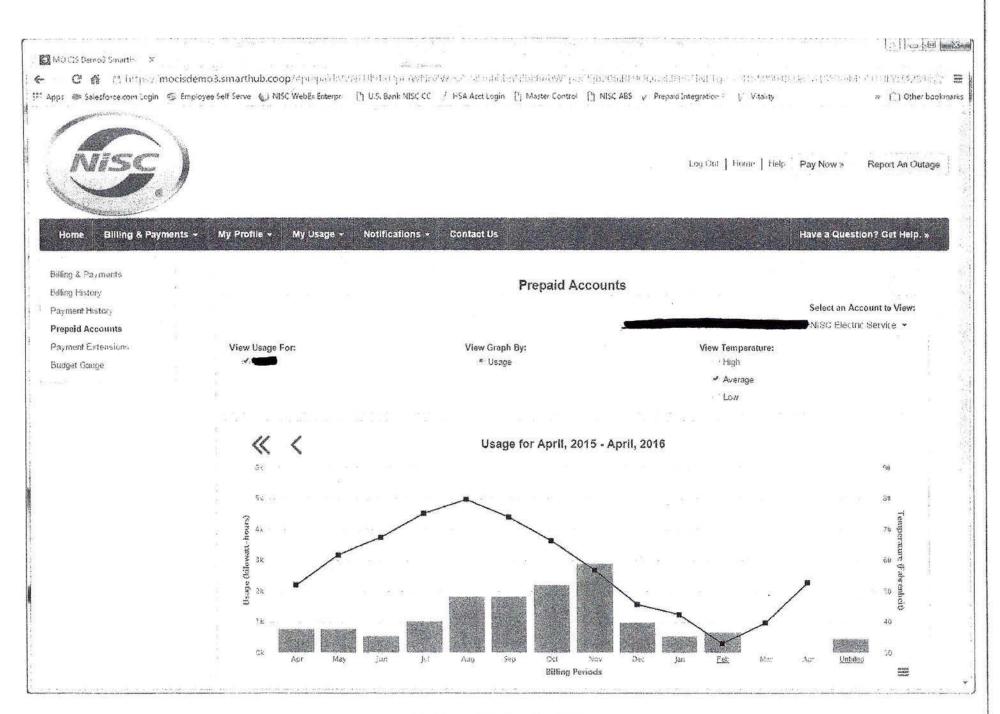




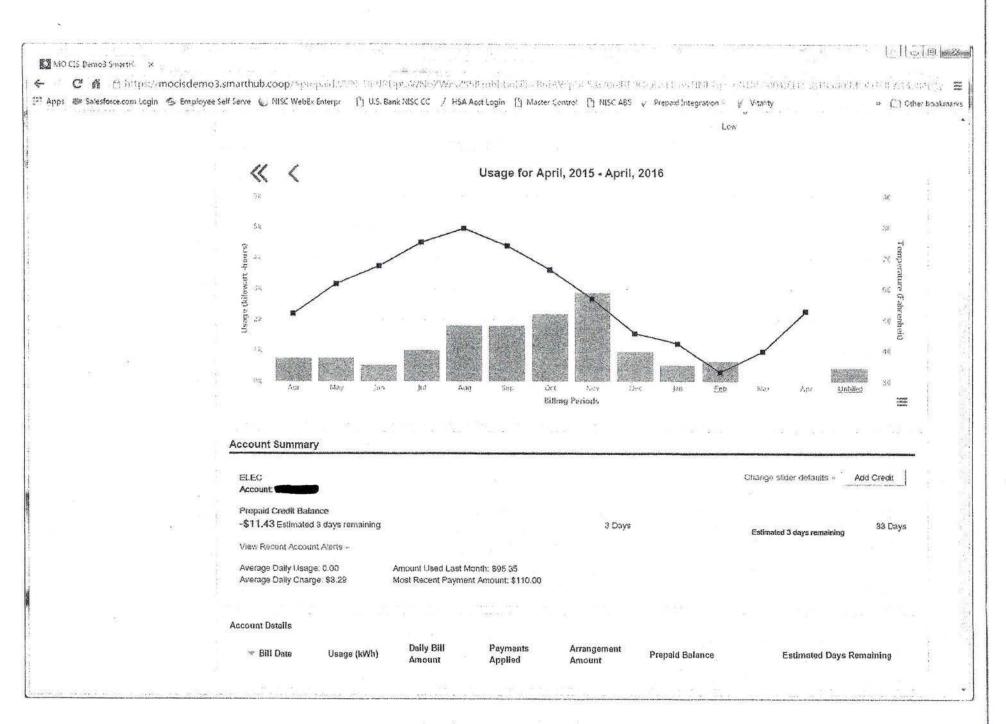


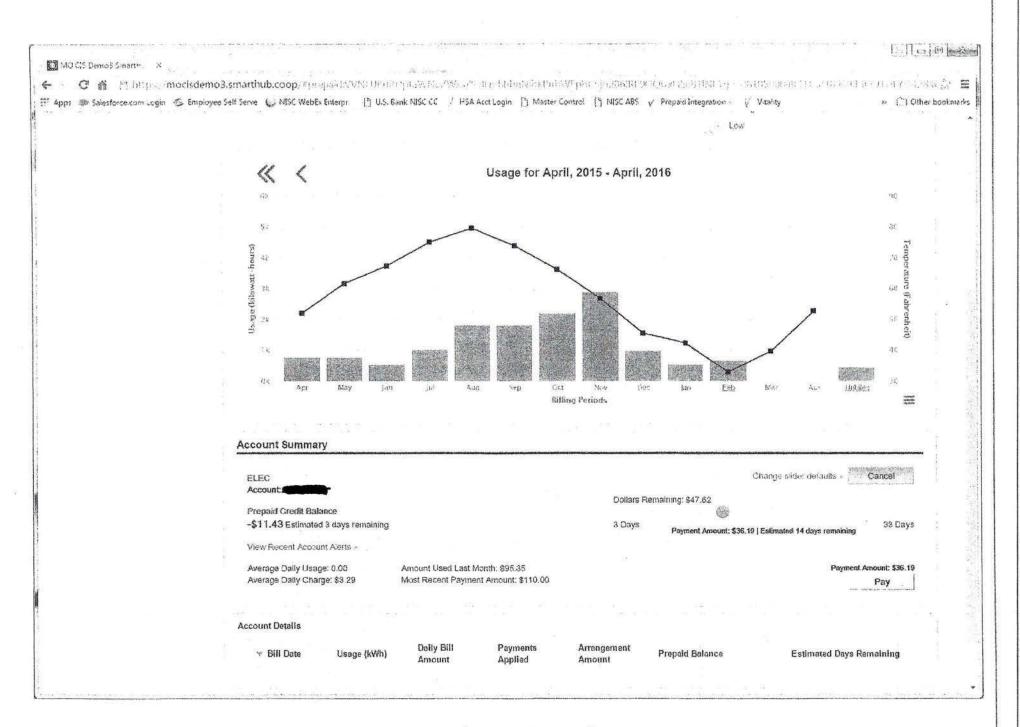


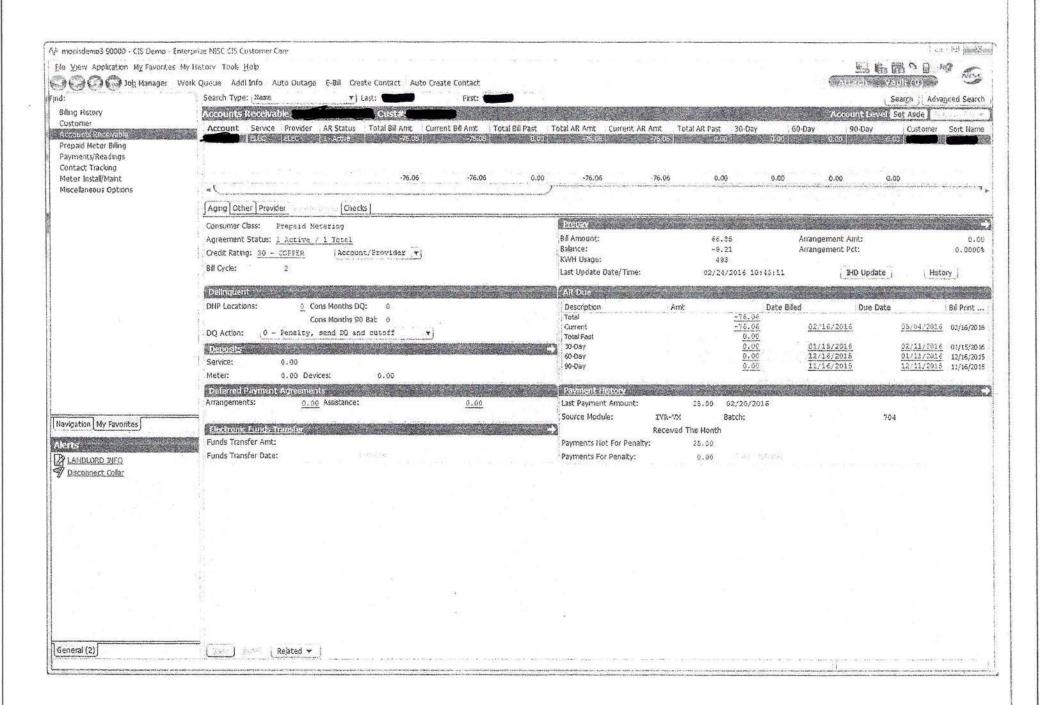


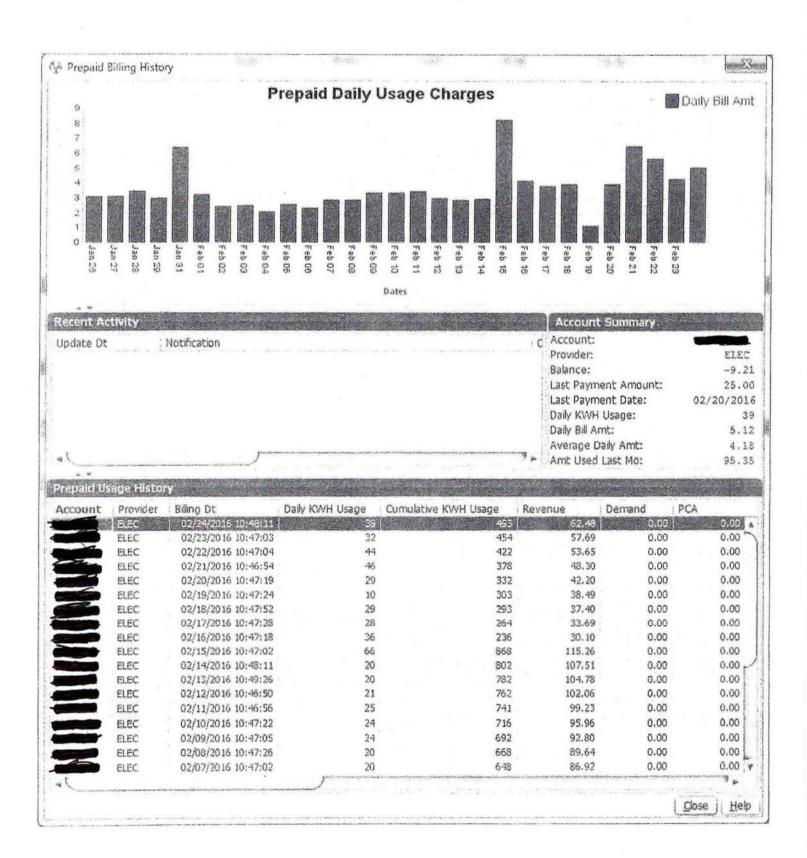


Attachment G, Page 14 of 18











E330 FOCUS AX - E350 FOCUS AX-SD Single Phase - E330 FOCUS AX Polyphase

The FOCUS family of meters featuring advanced residential metering and light commercial applications.

The FOCUS® AX platform features a single circuit board design, mounted at the front of the meter, allows room for modular advanced metering communications or a KYZ option output board. Fewer parts and connectors throughout the board design increase reliability and contribute to better overall end point performance. Highly accurate load performance and the use of a field-proven Digital Multiplication Measurement Technique ensure reliability and dependability during the entire life of the FOCUS AX meter.

The Next Generation of Advanced Residential Metering

The FOCUS AX-SD is an advanced meter platform with features that rival any meter in its class. With available service disconnect integrated into the meter base, utilities can take advantage of the 200 Amp relay to disconnect power or limit service remotely using an advanced metering technology or manually at the meter. The combinations of FOCUS Service Disconnect base module and powerful AX register provides a flexible system that supports a variety of connect/disconnect and service-limiting applications.

Economical and Reliable Option for Light Commercial Applications

The FOCUS AX Polyphase meter provides a cost-efficient alternative for light commercial metering applications that do not require all of the functionally of the S4e meter. The FOCUS AX Polyphase meter contains a 120V to 277V auto-ranging power supply suitable for both 277/480V, 4W, WYE and 240/480V 4-wire Delta Services. As an addition to the FOCUS family of meters, the AX Polyphase brings the same proven solid-state performance utilities have come to expect from FOCUS meters, in an economical and AMI-ready platform for commercial and industrial applications.



www.landisgyr.com

765.742.1001

Specifications

General Specifications	Active Energy "kWh-kW" m	eter		
deneral opeomoations	Digital Multiplication Measu			
	Non-Volatile Memory	torion toolinguo		
	Designed for 20+ years life			
	Meets ANSI standards for p	performance		
		veen meter and AMI device)		
	9 digit LCD	reen meter and Aivii device;		
	CARLO CONTROL	grammable (factory or end user)		
		does not have to be removed or optional ANSI C12.18		
	optical port available	does not have to be lemoved of optional Airo of 2.16		
Operating Temperature	-40C to +85C under cover			
Operating Voltage	80% to 115% of Vn			
Frequency	60Hz +/- 5%			
Humidity	5% to 95% relative humidit	y, non condensing		
Voltage Burden	≤ 1.9W Max			
Load Performance Accuracy	Accuracy Class 0.5% - typi	cal accuracy 0.2%		
	Exception: Form 36S 0.5%			
Display Options	Energy Metrics: +kWh, -kW	h, Net kWh, and added kWh (Security)		
ASS 589 875	Metric Energy Display Format - 4x1, 4x10, 5x1, 5x10, 6x1 or 6x10			
	Time of Use and Demand Billing			
AMI Platform	Modular or Integrated			
Selectable Meter Multiplier	Up to 4096 as result of PT r	ratio CT ratio		
Applicable Standards	ANSI C12.1 for electric meters			
	ANSI C12.10 for physical aspects of watt hour meters			
	ANSI C12.18 Protocol specifications for ANSI Type 2 Optical Port			
	ANSI C12.19 Utility Industry	r End Device Data Tables		
	ANSI C12.20 for electricity i	meters, 0.2 and 0.5 accuracy classes		
	CAN3-C17-M84 Canadian	specifications for approval of type of electricity meters		
Service Disconnect	10,000 operations at full rate	ed current (disconnect/connect)		
Landis+Gyr Communication	FOCUS AX Single Phase	2 Way Gridstream RF		
		2 Way Gridstream PLC		
	FOCUS AX-SD	2 Way Gridstream RF		
		2 Way Gridstream PLC		
	FOCUS AX Polyphase	2 Way Gridstream RF		
Third Party Communication	FOCUS AX Single Phase	Aclara STAR Network - RF		
		Aclara TWACS Technology - PLC		
		Sensus 2 Way RF Flex Net		
		Silver Spring 2 Way RF Mesh		
		Trilliant 2 Way SecureMesh		
	FOCUS AX-SD	Aclara STAR Network - RF		
		Aclara TWACS Technology - PLC		
		Sensus Flex Net		
		Silver Spring Network 2 Way RF Mesh		
		Trilliant 2 Way SecureMesh		
	FOCUS AX Polyphase	Aclara STAR Network – RF		
	//	Aclara TWACS Technology - PLC		
		Metrum CDMA/1xRTT and GSM/GPRS under glass		
		Sensus Flex Net		
		Silver Spring 2 Way RF Mesh		

The FOCUS AX Single-phase meter is available in the following forms:

Form	Nominal Voltage	Current Class	Test Amps	Starting Load	Kh
18	120V	CL 100	15.0	0.030 Amp (3.6W)	1.8
18	240V	CL 200	30.0	0.050 Amp (12W)	7.2
2S	240V	CL 200	30.0 / 50.0	0.050 Amp (12W)	7.2
2SE	240V	CL 320	30.0 / 50.0	0.080 Amp (19.2W)	12.0
2K	240V	CL 480	30.0 / 50.0	0.120 Amp (28.8W)	14.4
3S	120V	CL 10 or 20	2.5	0.005 Amp (0.6W)	0.3
3S	240V	CL 10 or 20	2.5	0.005 Amp (0.6W)	0.6
48	240V	CL 10 or 20	2.5	0.005 Amp (0.6W)	0.6

The FOCUS AX Service Disconnect meter is available in the following forms:

Form	Nominal Voltage	Current Class	Test Amps	Starting Load	Kh
18	120V	CL 100	15.0	0.030 Amp (3.6W)	1.8
28	240V	CL 200	30.0/50.0	0.050 Amp (12W)	7.2
128	120V	CL 200	30.0/50.0	0.050 Amp (12W)	14.4
258	120V	CL 200	30.0 / 50.0	0.050 Amp (12W)	14.4

The FOCUS AX Polyphase meter is available in the following forms:

Form	Nominal Voltage	Current Class	Test Amps	Starting Load	Kh
98/88	120V - 277V	CL 20	2.5	0.005 Amp (0.6W)	1.8
128	120V - 277V	CL 200	30.0/50.0	0.050 Amp (12W)	14.4
12SE	120V - 277V	CL 320	50.0	0.080 Amp (19.2W)	14.4
16S	120V - 277V	CL 200	30.0/50.0	0.050 Amp (12W)	21.6
16SE	120V - 277V	CL 320	50.0	0.080 Amp (19.2W)	21.6
258	120V - 277V	CL 200	30.0/50.0	0.050 Amp (12W)	14.4
25SE	120V - 277V	CL 320	50.0	0.080 Amp (19.2W)	14.4
36S (6S)	120V - 277V	CL 20	2.5	0.005 Amp (0.6W)	1.8
45S (5S)	120V - 277V	CL 20	2.5	0.005 Amp (0.6W)	1.2

FOCUS Single Phase/Polyphase:

	Net	Single Pack	Single Pack	Four Pack	Four Pack	Pallet	Pallet
Form	Lbs.	Weight	Dimensions	Weight	Dimensions	Weight	Dimensions
18	1.8	2.7 lbs.	8 3/4" x 8 3/4" x 9"	9.5 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
2S(E)	1.9	2.8 lbs.	8 3/4" x 8 3/4" x 9"	9.6 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
2K	3.35	5.5 lbs.	12 9/16" x 12 9/16" x 9"	N/A	15 1/2" x 7" x 15 1/2"	195 lbs.*	31" x 46" x 37"
38	1.8	2.7 lbs.	8 3/4" x 8 3/4" x 9"	9.5 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
48	1.9	2.8 lbs.	8 3/4" x 8 3/4" x 9"	9.6 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
58/458	1.8	2.7 lbs.	8 3/4" x 8 3/4" x 9"	9.5 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
68/368	1.8	2.7 lbs.	8 3/4" x 8 3/4" x 9"	9.5 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
88/98	1.8	2.7 lbs.	8 3/4" x 8 3/4" x 9"	9.5 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
12S(E)	2.0	2.9 lbs.	8 3/4" x 8 3/4" x 9"	10.3 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
16S(E)	1.9	2.8 lbs.	8 3/4" x 8 3/4" x 9"	9.6 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.	31" x 46" x 37"
25S(E)	2.0	2.9 lbs.	8 3/4" x 8 3/4" x 9"	10.3 lbs.	15 1/2" x 7" x 15 1/2"	350 lbs.*	31" x 46" x 37"

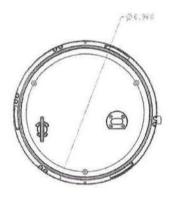
Standard pallet size of 96 meters * Denotes alternate pallet size of 30 meters

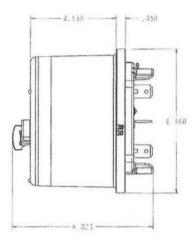
FOCUS AX-SD:

	Net	Single Pack	Single Pack	Four Pack	Four Pack	Pallet	Pallet
Form	Lbs.	Weight	Dimensions	Weight	Dimensions	Weight	Dimensions
18	2.04	2.94 lbs.	8 3/4" x 8 3/4" x 9"	10.31 lbs.	15 1/2" x 7" x 15 1/2"	370 lbs.	31" x 46" x 37"
28	2.04	2.94 lbs.	8 3/4" x 8 3/4" x 9"	10.31 lbs.	15 1/2" x 7" x 15 1/2"	370 lbs.	31" x 46" x 37"
128	2.04	2.94 lbs.	8 3/4" x 8 3/4" x 9"	10.31 lbs.	15 1/2" x 7" x 15 1/2"	370 lbs.	31" x 46" x 37"
25S	2.04	2.94 lbs.	8 3/4" x 8 3/4" x 9"	10.31 lbs.	15 1/2" x 7" x 15 1/2"	370 lbs.	31" x 46" x 37"



FOCUS AX S-Base





Cover Options



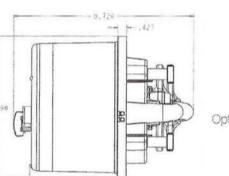
Optical Port Only



Optical Port/Reconnect Only



Optical Port/Reset (No Options)





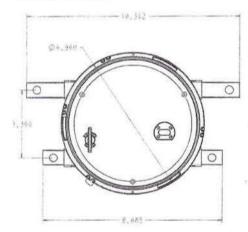
Optical Port/Reset/Reconnect Switch



Configuration Port Only



Configuration Port/Reconnect Only







With focus on customer satisfaction, we are committed to providing the best metering solution in terms of capability, technology and affordability. By utilizing our experience and technology with that of our strategic allies and development partners, we provide metering solutions that cover the range of utilities' residential and light commercial metering needs.



Phone: 765.742.1001 Tech Support: 800.777.2774 FAX: 765.429.0936



	RITORY SERVED inity, Town or City	
	2	
Original	SHEET NO.	22
CANCELLING P	SHEET NO.	
	SHEET NO	

AVAILABILITY:

Rate schedules Residential, All Non-Residential (Single Phase), Private Outdoor Lighting, and Street Lighting Schedules excluding accounts on Budget Billing, Automatic Bank Draft, Net Metering, Medical Priority and Yard or Street light only within the territory served by Kenergy Corp.

TERMS & CONDITIONS:

Members who qualify as defined above in "Availability" may choose to voluntarily enroll their electric account(s) in the Prepay service and are subject to the following:

- Each member electing Prepay will be subject to all other applicable rates, rules and regulations which apply to members using the Residential, All Non-Residential (Single Phase), Private Outdoor Lighting and Street Lighting Schedules, without the Prepay rider.
- 2) All charges for kilowatt-hour (energy usage) times the rates in the applicable rate schedule will be applied on a daily basis. Flat monthly Customer Charges, Lighting, Operation Roundup© and any Contract Minimums will be prorated and applied on a daily basis by dividing those charges by 30.4, including all applicable taxes and fees.
- 3) The Fuel Adjustment, Environmental Surcharge, Member Rate Stability Mechanism, and Non-FAC Purchased Power Adjustment riders will be charged or credited to the account daily using the rates in effect at the time of the daily update.
- 4) Members shall have either Phone, Internet access or the ability to receive electronic communication, including texting services to participate in the voluntary Prepay service.

DATE OF ISSUE		
	Month / Date / Year	FI.
DATE EFFECTIVE_	January 1, 2018	
	Month / Date / Year	
ISSUED BY		
	(Signature of Officer)	
TITLE	President & CEO	A
BY AUTHORITY OF OR	DER OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO.	DATED	



Comm	unity, Town or City	
PSC NO	2	
Original	SHEET NO.	22A
	PSC NO	

- 5) Any member choosing to enroll in Prepay shall sign a Prepay Service Agreement ("Agreement"). The Agreement shall remain in effect until the member notifies Kenergy Corp., in writing, to cancel the Agreement.
- 6) Upon written cancellation of the Agreement, the member shall be subject to the conditions of the applicable Schedule, without the Prepay rider. In accordance with Kenergy Corp. current Rules and Regulations, this may require a security deposit to be paid by the member at the time of cancellation of the Prepay service.
- The Prepay account will not be subject to deposits, late fees, disconnect fees, and reconnect fees.
- 8) At the time Prepay is activated for an account, the initial purchase is a minimum of \$100.00. If the account is a large single phase commercial member, a larger initial purchase will be required based on historical usage. Purchases beyond the point of activation will be at an increment of the member's choosing, with a minimum purchase being \$25.00. Members may apply funds to their prepay account(s) by most methods as post pay and include the following: credit card, debit card, check and cash. Payment can be made via the website, phone and in person at one of Kenergy Corp. offices. Payment methods are listed on the Kenergy Corp. website, www.Kenergycorp.com.
- 9) When an existing member selects to participate in Prepay and has a security deposit on file, the deposit and any accumulated interest will not be refunded. The deposit will be converted into a credit on the Prepay account going forward. No crediting of the deposit to the Prepay account shall occur if the deposit is needed to cover a pre-existing indebtedness by the member or the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s).

DATE OF ISSUE	Month / Date / Year
DATE EFFECTIVE	January 1, 2018
	Month / Date / Year
ISSUED BY	405 c. a 200
	(Signature of Officer)
TITLE	President & CEO
BY AUTHORITY OF OR	DER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO.	DATED



PSC NO	nunity, Town or City 2
Original	SHEET NO22B
CANCELLING	PSC NO.

- 10) If a member who has not participated in Prepay is disconnected for non-payment, the member may request to be reconnected and enrolled in Prepay. If the member is unable to pay the account balance in full for the disconnected account, a payment plan whereby future purchases for Prepay will be split 70/30 until the old debt is retired will be established. Seventy percent (70%) of the payments will be applied to new purchases and thirty percent (30%) will be applied towards retirement of the previous balance minus any applicable deposit.
- 11) A prior member, who previously received service from Kenergy Corp. and discontinued service without paying his/her final bill, (i.e. an uncollectible account/bad debt) will be required to pay the past due amount prior to establishing prepay service. If the member is unable to pay the account balance in full, a payment plan whereby future purchases for Prepay will be split 70/30 until the old debt is retired will be established. Seventy percent (70%) of the payments will be applied to new purchases and thirty percent (30%) will be applied towards retirement of the previous balance.
- 12) Once an account is enrolled in Prepay, the account will no longer be eligible for additional payment arrangements.
- 13) Financial assistance from community action or other agencies received for a Prepay account will be credited to the balance of the Prepay account upon receipt of a voucher or other supporting official documents of commitment from the agency providing assistance.
- 14) When a Prepay account reaches the established threshold, an automated message(s) will be processed and sent to the member and no written notice will be sent by mail.

DATE OF ISSUE		
	Month / Date / Year	20
DATE EFFECTIVE	January 1, 2018	
	Month / Date / Year	
ISSUED BY		
	(Signature of Officer)	
TITLE	President & CEO	
BY AUTHORITY OF OR	DER OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO.	DATED	



- 15) If a payment on a Prepay account is returned for any reason, the account is subject to the service fee as provided in Kenergy Corp. Rules and Regulations.
- 16) Members presenting a Winter Hardship Reconnect, Certificate of Need or Medical Certificate as provided in 807 KAR 5:006, Sections 14, 15, and 16 will be removed from Prepay and the account will return to the status of a post-pay account.
- 17) A monthly paper bill will not be mailed to a member who elects to participate in Prepay. The member may view their Prepay account status on the Kenergy Corp. website. Based on the Prepay notification system, the account should not be eligible for past-due status, therefore; a delinquent notice will not be processed or mailed.
- 18) A Prepay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather or temperature as the member is responsible for ensuring that the Prepay account is adequately funded. Kenergy Corp. discourages participation in the Prepay program if the member cannot ensure proper funding. Disconnects will not occur over the weekend. If the balance becomes negative over a weekend, service will continue until the following Monday. If the following Monday is a holiday, the service will be disconnected at the following normal work day. If the account balance becomes negative on a holiday, service will continue until the following normal work day.
- 19) If a Prepay account is disconnected due to lack of funds or any other reason, Kenergy Corp. shall be held harmless for any damages due to loss of energy service. Likewise, if the account is disconnected and the member applied funds to the Prepay account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being reconnected and holds Kenergy Corp. harmless from any damages arising from such a reconnection.

DATE OF ISSUE	- W - W - W - W - W - W - W - W - W - W
7	Month / Date / Year
DATE EFFECTIVE_	January 1, 2018
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ISSUED BY_	
.5	(Signature of Officer)
TITLE	President & CEO
BY AUTHORITY OF	ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO	DATED



		unity, Town or City	
PSC NO.		2	W-1007=-
Origin	nal	SHEET NO.	22D
		TO A CONTRACTOR AND A CONTRACTOR OF THE CONTRACT	
	LING P	PSC NO.	

- 20) If a request is made to disconnect the service at a Prepay account, any remaining balance will be transferred to other active accounts, if applicable, or refunded in form of check.
- 21) Should damage occur to the equipment as a result of malice or neglect by the member, the member shall be billed for the replacement cost of the equipment.
- 22) Members may check the status of a Prepay account by utilizing the Kenergy Corp. website or by calling the office at any time.
- 23) The member shall pay any fees as applicable per Kenergy Corp. bylaws and Rules and Regulations as approved by the Kentucky Public Service Commission and as may be required for the member to participate in the Prepay electric service program.

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DATE OF ISSUE		-279
	Month / Date / Year	
DATE EFFECTIVE	January 1, 2018	
	Month / Date / Year	 ,
ISSUED BY		
	(Signature of Officer)	
TITLE	President & CEO	<u> </u>
BY AUTHORITY OF OR	RDER OF THE PUBLIC SERVICE COMMISSION	1
IN CASE NO.	DATED	

Member Name	Home Phone	
Account No.	Cell Phone	
Service Address	Email Address	

The undersigned (hereinafter called the "member") hereby applies for participation in the voluntary Prepay service offered to members of Kenergy Corp. and agrees to the following terms and conditions:

- The member shall purchase electric energy from Kenergy Corp. in accordance with the present and any future Prepaid Service schedule of Kenergy Corp. for the above referenced account.
- 2) The member understands that the terms and conditions set forth in the member's Application for Membership continue to apply in addition to the terms and conditions of this Agreement for Prepay Service, subject, however, to any changes set forth in this agreement.
- 3) The member shall pay any fees as applicable by Kenergy Corp. Bylaws and Rules and Regulations as approved by the Kentucky Public Service Commission and as may be required for the member to participate in the Prepay Service program.
- 4) Any deposit on the above referenced account will be applied to the final billing for the post-pay account before the account changes to Prepay service. Any credit remaining on the account will be applied to the Prepay account. However, if the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s). The deposit will only be refunded by applying it to the member's account(s) as described above.
- 5) Those members participating in Prepay service will not be mailed a monthly paper bill for electric usage or other applicable fees or charges. Account information may be obtained from the web portal or by contacting the office.
- 6) The Member shall pay all charges for kilowatt-hour (energy usage) times the applicable rate schedule energy charge, flat monthly customer charges, Lighting, Operation Roundup©, taxes and fees that will be applied on a daily basis by dividing the flat monthly rate by 30.4. This amount will be in addition to The Fuel Adjustment, Environmental Surcharge, Member Rate Stability Mechanism, and Non-FAC Purchased Power Adjustment riders which will be charged or credited to the account daily using the rates in effect at the time of the daily update.
- 7) The Prepay account will not be subject to deposits, late fees, disconnect fees, and reconnect fees. During any interruption, outage and/or disconnections, all applicable charges will continue to accrue.

- 8) If a member changes any of the contact information (i.e. e-mail address, phone number, etc.) provided on this agreement, it is the responsibility of the member to notify Kenergy Corp. of any such changes immediately. It is the member's responsibility to manage their own communication devices.
- 9) When the amount of funds remaining on a Prepay account reaches the established threshold, an automated message will be sent to the member rather than a traditional, written notice sent by U.S. Mail. Kenergy Corp. shall not be responsible for any failure of the member to receive the automated message for any reason(s).
- 10) The member shall be responsible for regularly monitoring the balance on the Prepay account and understands that the electric service will be subject to disconnection without any written, verbal or other method of notification from Kenergy Corp. to the member once the balance of the account reaches a negative balance. If the member cannot ensure proper funding, the Cooperative recommends the member not utilize the Prepay service.
- 11) Budget billing, automatic draft, net metering, medical priority and yard light only accounts are not eligible for Prepay service.
- 12) Should the member have a payment returned for any reason, the returned payment will be charged to the Prepay account. The member's account shall also be charged a return payment fee as referenced in Kenergy Corp. PSC approved Rules and Regulations in addition to the returned payment amount. If there are not sufficient funds to cover the returned item and fee, the account will be disconnected immediately.
- 13) If a Prepay account is disconnected due to lack of funds or any other reason, Kenergy Corp. shall be held harmless for any damages due to loss of energy service. Likewise, if the account is disconnected and the member applied funds to the Prepay account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being reconnected and holds Kenergy Corp. harmless from any damages arising from such a reconnection.
- 14) By signing this agreement, the member affirms there are no residents in the home who currently have medical conditions that will be impacted by loss of service. Should this status change, the member shall contact Kenergy Corp. in writing, at which time the account will be removed from Prepay service. It is the responsibility of the member to confirm Kenergy Corp. is in receipt of the written request for removal from Prepay service.

- 15) A prepaid account will be disconnected if the balance of the account reaches a negative balance. The account will be disconnected regardless of weather/temperature as the member is responsible for ensuring that the prepay account is adequately funded. Service will not be disconnected over the weekend. If the balance becomes negative over a weekend, service will continue until the following Monday. If the following Monday is a holiday, the service will be disconnected at the following normal work day. If the account balance becomes negative on a holiday, service will continue until the following normal work day.
- 16) Financial assistance from community action or other agencies received for a Prepay account will be credited to the balance of the Prepay account upon receipt of a voucher or other supporting official documents of commitment from the agency providing assistance.
- 17) If a member on a Prepay account presents a Certificate of Need, a Medical Certificate or qualifies for a Winter Hardship Reconnect, the member shall be required to transfer to a post-pay service account.
- 18) The member authorizes Kenergy Corp. to transfer the unpaid balance from the member's post-pay account to the Prepay service account. The member also Authorizes the kWh used since the last bill date until the meter is changed to Prepay service to be calculated and transferred to the Prepay account. The member further agrees that thirty percent (30%) of any future purchases for funding the Prepay account shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned payment, meter tampering, etc.) shall be paid before any purchases for funding is applied to the member's Prepay account.
- 19) For a prior member who previously received service from Kenergy Corp. and discontinued service without paying his/her final bill, (i.e. an uncollectable account/bad debt), the member agrees that if the uncollectable account/bad debt is not paid in full upon enrolling in the Prepay Program, thirty (30%) of any payments made on this account in the future shall be applied to the balance until said uncollectable account/bad debt is paid in full. The member authorizes Kenergy Corp. to transfer the uncollectable account/bad debt balance to the Prepay Account.
- 20) A Prepay account shall not be eligible for future payment plan arrangements.
- 21) If a member wishes to disconnect service, the member shall be refunded any balance on the Prepay account. Any refund will be processed in the same manner as a post-pay account refund.
- 22) The member, by signing this agreement, confirms the ability to receive electronic communications which is required to be eligible for the Prepay service.

- 23) Members may apply funds to a Prepay account by most payment methods available for post-pay service as provided on the Kenergy Corp. website at: www.KenergyCorp.com
- 24) The undersigned agrees that Kenergy Corp. staff has comprehensively explained this Prepay program and have fully informed the member of all aspects of the program.

Member Signature:	SSN:	Date:
Member Signature:	SSN:	Date:
MSR Signature:	Date:	
Preferred Method of notification Text Phone	n is (please check one):E-Mail	