

**COLUMBIA GAS OF KENTUCKY, INC.
RESPONSE TO COMMUNITY ACTION COUNCIL'S
FIRST REQUEST FOR INFORMATION
DATED JULY 8, 2016**

1. How many Columbia Gas of Kentucky, Inc. residential accounts received payments from a third-party assistance program or agency (LIHEAP, WinterCare, etc.) in each year 2013, 2014, 2015 and through the latest date in 2016 where records are available?

Response:

2013 - 4,065

2014 - 3,543

2015 - 5,641

2016 - 1,573

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2. What is the total amount of funding Columbia Gas of Kentucky, Inc. shareholders have contributed in each year 2013, 2014, 2015 and thus far in 2016 to programs or organizations that directly assist low income customers?

Response:

Year	Shareholder
2013	\$195,198
2014	\$197,826
2015	\$205,171
2016	\$98,066

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3. What is the total amount of funding Columbia Gas of Kentucky, Inc. ratepayers have contributed in each year 2013, 2014, 2015 and thus far in 2016 to programs or organizations that directly assist low income customers?

Response:

	Source of Funds	
Year	Ratepayer	
2013	\$554,958	
2014	\$586,051	
2015	\$458,048	
2016	\$284,233	

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4. What is the total amount of money that Columbia Gas of Kentucky, Inc. ratepayers, have contributed through voluntary donations to the WinterCare Energy Fund in each year 2013, 2014, 2015, and thus far in 2016?

Response:

2013 \$26,080.00

2014 \$25,171.00

2015 \$23,474.00

2016 \$10,566.00

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5. What is the total amount of funding Columbia Gas of Kentucky, Inc. shareholders have contributed to Wintercare Energy Fund in each year 2013, 2014, 2015, and thus far in 2016.

Response:

<u>Year</u>	<u>Shareholders</u>
2013	\$20,198
2014	\$22,826
2015	\$30,171
2016 (to date)	\$10,566

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6. What is the total amount of funding Columbia Gas of Kentucky, Inc. shareholders have contributed to Columbia's Energy Assistance Program in each year 2013, 2014, 2015, and 2016 ?

Response:

<u>Year</u>	<u>Shareholders</u>
2013	\$175,000
2014	\$175,000
2015	\$175,000
2016 (to date)	\$87,500

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7. What is the total amount of ratepayer funding for Columbia Gas of Kentucky, Inc.'s Energy Assistance Program in each year 2013, 2014, 2015, and 2016?

Response:

Energy Assistance Plan Ratepayer Funding

2013 \$528,878

2014 \$560,880

2015 \$434,574

2016 \$273,667

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8. Please provide a list of Kentucky counties in which Columbia Gas of Kentucky, Inc. provides service and the number of residential customers in each of those counties.

Response: The list below is as of June 2016.

COUNTY-NAME	RESIDENTIAL	COUNTY-NAME	RESIDENTIAL
BATH	3	KNOTT	171
BOURBON	2,656	LAWRENCE	885
BOYD	9,227	LEE	3
BRACKEN	115	LETCHER	1
CARTER	4	LEWIS	76
CLARK	5,602	MADISON	503
CLAY	11	MARTIN	682
ESTILL	1,406	MASON	2,335
FAYETTE	64,058	MONTGOMERY	2,403
FLOYD	708	NICHOLAS	18
FRANKLIN	10,167	OWSLEY	19
GREENUP	6,485	PIKE	509
HARRISON	1,572	ROBERTSON	9
JESSAMINE	868	SCOTT	4,968
JOHNSON	30	WOODFORD	4,402
		TOTAL	119,896

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9. How many Columbia Gas residential accounts were shut off for non-payment in each year 2013, 2014, 2015, and thus far in 2016?

Response:

Listed below are the number of Columbia Gas of Kentucky residential accounts that were shut off for non-payment for the requested years:

2013 - 6,666

2014 - 6,726

2015 - 5,930

2016 - 2,929

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10. For each of the past 12 months, please provide the average consumption (in Mcf) of residential customers.

Response:

Please see below for the average consumption, in Mcf, for general service residential for the 12 months ended June 30, 2016.

<u>Month</u>	<u>Average Monthly Bill for General Service – Residential</u> Mcf
Jul 2015	1.1
Aug	0.9
Sep	1.0
Oct	1.4
Nov	3.3
Dec	7.0
Jan 2016	11.0
Feb	13.3
Mar	8.9
Apr	5.1
May	2.4
Jun	<u>1.5</u>
Total	56.9

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11. For each of the past 12 months, please provide the average monthly bill for residential customers of Columbia Gas of Kentucky, Inc. (including all charges).

Response:

Please see below for the average monthly bill for general service residential.

<u>Month</u>	<u>Average Monthly Bill for General Service – Residential</u> \$
Jul 2015	25.27
Aug	24.01
Sep	22.04
Oct	24.30
Nov	34.06
Dec	57.96
Jan 2016	81.18
Feb	86.56
Mar	61.59
Apr	42.91
May	29.26
Jun	25.28

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12. Please provide the average monthly bill for residential customers of Columbia Gas of Kentucky, Inc. in each of the years 2013, 2014, 2015, and thus far in 2016?

Response:

Please see below for the average monthly bill for general service residential customers for 2013, 2014, 2015 and January through June 2016.

General Service - Residential	<u>2013</u> \$	<u>2014</u> \$	<u>2015</u> \$	<u>2016</u> \$
Jan	99.31	153.42	152.70	81.18
Feb	96.35	164.45	156.78	86.56
Mar	85.65	117.13	137.50	61.59
Apr	63.78	70.88	68.52	42.91
May	31.21	35.88	39.05	29.26
Jun	25.38	26.93	26.60	25.28
Jul	22.83	23.83	25.27	N/A
Aug	22.24	23.87	24.01	N/A
Sep	23.71	24.82	22.04	N/A
Oct	26.13	29.51	24.30	N/A
Nov	57.97	64.39	34.06	N/A
Dec	110.68	121.51	57.96	N/A