



Windstream Services, LLC
4001 N Rodney Parham Road
Little Rock, Arkansas 72212

March 3, 2022

To the Kentucky Public Service Commission,

Windstream Kentucky East, LLC, Windstream Kentucky West, LLC, and Windstream Communications, LLC, (collectively "Windstream") provide this letter in response to the February 21, 2022 Order of the Public Service Commission in Case No. 2016-00059, "An Inquiry into the State Universal Service Fund." This letter details Windstream's participation in the Affordable Connectivity Program.

All of Windstream's currently available service plans and bundles are accessible by all Kentucky Lifeline and Affordable Connectivity Program participants. Windstream maintains no specific limitation with regards to the plans offered to Lifeline or Affordable Connectivity Program participants. Additionally, as required by federal and state rules, Lifeline customers are able to subscribe to toll limitation services free-of-charge.

Windstream offers the Affordable Connectivity Program services at the same rate as any other non-Affordable Connectivity Program plan, less the program's discount of thirty dollars.

Windstream will apply the state and federal programs to the customer's bill in the following priority: first, the federal Lifeline benefit; second, the Affordable Connectivity Program benefit, and third, the Kentucky Lifeline benefit. The Lifeline and Affordable Connectivity Program amounts are applied to a customer's service plan up to and not exceeding the total amount billed.

Please let Windstream know if we can provide any further information for assistance in this matter.

Thank you,

A handwritten signature in black ink that reads "Tim P. Loken".

Tim Loken
Director Regulatory Compliance