

**BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of )  
An Inquiry Into the State Universal ) Docket No. 2016-00059  
Service Fund )

**INCONTACT, INC. D/B/A UCN  
MOTION TO WITHDRAW**

In its Order issue on February 1, 2016 initiating this case, the Commission made every local exchange carrier, commercial mobile radio service provider, and eligible telecommunications carrier (“ETC”) a party to this proceeding. The Commission also gave any party that is not an ETC in Kentucky receiving both federal and state universal service fund (“USF”) support the opportunity to file a written request setting forth the reasons why withdrawal as a party is appropriate. inContact, Inc. d/b/a UCN (the “Company”) respectfully requests that the Commission accept this late filed motion to withdraw from this proceeding and state its reasons for doing so below.

**ETC Status**

inContact, Inc. d/b/a UCN is not an ETC in Kentucky and does not received either federal or state USF support. Accordingly, it meets the Commission’s threshold for being permitted to withdraw from this proceeding.

**Reasons Why Withdrawal as a Party is Appropriate**

The Company has no direct interest in the level of state support provided to ETCs because it does not receive state USF support. Moreover, the Company does not currently, and has never in the past, provided local services and therefore does not have any subscriptions lines upon which to assess USF surcharges. The Company currently reports zero subscriptions lines and zero USF surcharges each month. The Company is therefore no directly impacted from a financial perspective by changes to the Kentucky USF assessment. After reviewing the Order and considering the potential impact of this proceeding on its operations, the Company has determined that it is not in its interests to participate at this time. Therefore the Company moves to withdraw from the proceeding.

**Conclusion**

For the reasons state above, inContact, Inc. d/b/a UCN ~~Inc.~~ respectfully requests that it be permitted to withdraw from further participation in this proceeding.

Respectfully submitted,

KE Partridge

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**CERTIFICATE OF SERVICE AND ACKNOWLEDGEMENT OF ELECTRONIC FILING PROCEDURES**

In accordance with 807 KAR 5:002, Section 8, I certify that the September 6, 2016 electronic filing of this Motion is a true and accurate copy of the same document being filed in paper medium; that the electronic filing was transmitted to the Commission of September 6, 2016; that there are currently no parties that the Commission has excused from participation by electronic means in this proceeding; and that an original paper medium of this Motion will be mailed to the Commission by first class United States mail, postage prepaid, on September 6, 2016.



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Meghan Ruwet  
Consultant for inContact, Inc. d/b/a UCN