

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

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|---------------------------|---|------------|
| AN INQUIRY INTO THE STATE |) | CASE NO. |
| UNIVERSAL SERVICE FUND |) | 2016-00059 |

EAST KENTUCKY NETWORK, LLC D/B/A APPALACHIAN WIRELESS'
RESPONSES TO COMMISSION STAFF'S INFORMATION REQUESTS
IN THE ORDER DATED MAY 11, 2020

East Kentucky Network, LLC d/b/a Appalachian Wireless (“Appalachian Wireless”) hereby submits its responses to the requests for information of the Public Service Commission Staff, which were set forth in the Appendix to the Order of May 11, 2020. W.A. Gillum is the witness responsible for responding to the questions related to the information provided in each of the responses.

Requests for Information

1. State whether the ETC has experienced an increase over the past 45 days in usage of voice minutes and data for Lifeline customers in Kentucky. If so, provide the increase over the monthly usage average.

ANSWER: Voice usage has increased approximately 25% over the past 45 days. Appalachian Wireless does not offer data in its Lifeline plan based on the Notice of Election of Forbearance submitted to the Federal Communications Commission (“FCC”) on or about December 2, 2016, in WC Docket No. 11-42.

2. For January and February 2020, provide the percentage of Lifeline customers that exceeded the monthly 1,000 voice minutes or 3 GB of data. Provide the same information for March and April 2020.

ANSWER: Not applicable. Appalachian Wireless' Lifeline offering is voice only with unlimited minutes. Appalachian Wireless plans to add data to its Lifeline offering in the near future due, in part, to the phase-out of the voice only subsidy and the desire to offer additional service to Lifeline customers. However, the new Lifeline offering with data is not yet available.

3. State whether the ETC is providing additional minutes and data in response to the current state of emergency. If the ETC is providing the additional services, state when the ETC is planning to cease providing the additional services.

ANSWER: No. Voice is already unlimited. See Answer to Request No. 2.

4. State whether the ETC would be willing to provide unlimited voice in Kentucky if additional reimbursement from the KUSF was made available to the ETC for providing unlimited voice.

ANSWER: Appalachian Wireless' current Lifeline offering already includes unlimited voice.

5. State whether the ETC would be willing to provide additional data in Kentucky if additional reimbursement from the KUSF was made available to the ETC for providing additional data. If so, state the amount of additional data the ETC could provide and the cost to provide the data.

ANSWER: Not applicable at this time. Appalachian Wireless has been granted a forbearance from providing data.

6. If the ETC provided unlimited voice or increased data, state how soon the ETC could implement the increase in services.

ANSWER: Appalachian Wireless already includes unlimited voice in its Lifeline offering.

7. State whether there is a minimum time the additional temporary KUSF support and Lifeline services should continue to provide a tangible public health benefit.

ANSWER: Appalachian Wireless does not have sufficient information to take a position on this issue.

8. Provide any information regarding this inquiry that will assist the Commission in its inquiry including its experience from other jurisdictions.

ANSWER: Not applicable.

Respectfully submitted on May 18, 2020.



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CERTIFICATION

STATE OF KENTUCKY

COUNTY OF FLOYD

W.A. Gillum, being duly sworn, states that he has supervised the preparation of *East Kentucky Network, LLC d/b/a Appalachian Wireless' Responses to Commission Staff's Information Requests in the Order Dated May 11, 2020* in the above-referenced matter, and that the matters and things set forth therein are true and accurate to the best of his knowledge, information and belief, formed after reasonable inquiry.

W A Gillum

W.A. Gillum

Subscribed and sworn to before me on this 18 day of May, 2020.

Notary Public: *Dawn LaFave*

Notary Number: 570741

My Commission Expires: January 3, 2021



CERTIFICATE OF SERVICE

This is to certify that the foregoing electronic filing, *East Kentucky Network, LLC d/b/a Appalachian Wireless' Responses to Commission Staff's Information Requests in the Order Dated May 11, 2020*, is a true and accurate copy of the document that will be filed in paper medium within 30 days of the lifting of the current state of emergency; that the electronic filing was transmitted to the Commission on May 18, 2020; and that there are currently no parties that the Commission has excused from participation by electronic means in this proceeding.

Krystal Branham

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