### COMMONWEALTH OF KENTUCKY

#### BEFORE THE PUBLIC SERVICE COMMISSION

#### In the Matter of:

AN INQUIRY INTO THE STATE UNIVERSAL ) CASE NO. SERVICE FUND ) 2016-00059

#### **NOTICE**

Boomerang Wireless LLC gives notice that its electronic mail address has changed and requests the Commission revised its service list records to reflect the change. All pleadings, orders, and other documents should be directed to:

Julia Redman-Carter
Regulatory and Compliance Officer
Boomerang Wireless, LLC d/b/a enTouch Wireless
3030 Lyndon B Johnson Freeway, Ste 1320
Dallas, TX 75234
Regulatory@readywireless.com

Dated: March 10, 2022 Respectfully submitted,

Gerald E. Wuetcher

Stoll Keenon Ogden PLLC

300 West Vine Street, Suite 2100 Lexington, Kentucky 40507-1801

Telephone: (859) 231-3017

Fax: (859) 259-3517

gerald.wuetcher@skofirm.com

Counsel for Boomerang Wireless LLC

### **CERTIFICATE OF SERVICE**

In accordance with 807 KAR 5:001, Section 8, and the Public Service Commission's Order of July 22, 2021 in Case No. 2020-00085, I certify that this document was transmitted to the Public Service Commission on March 10, 2022 and that there is currently no party that the Public Service Commission has excused from participation by electronic means in this proceeding.

Counsel for Boomerang Wireless LLC

# **VERIFICATION**

STATE OF IOWA	) ) <b>SS:</b>	
COUNTY OF LINN	)	
Regulatory & Compliance Officer of Boknowledge of the matters set forth in the res	ter, being duly sworn, deposes and states that somerang Wireless LLC and that she has esponses for which she is identified as the with correct to the best of her information, knowledge.	personal ness, and
	Julia Redman-Carter Regulatory & Compliance Officer Boomerang Wireless LLC	
Subscribed and sworn to before me, this day of May 2020.	, a Notary Public in and before said County a	nd State,
	Notary Public	(SEAL)
	My Commission Expires:	
	Notary ID:	

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 1

- Q-1. State whether the ETC has experienced an increase over the past 45 days in usage of voice minutes and date for Lifeline customers in Kentucky. If so, provide the increase over the monthly usage average.
- A-1. Boomerang Wireless LLC experienced a 30 percent increase in the monthly average voice usage between January and April 2020.

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 2

- Q-2. For January and February 2020, provide the percentage of Lifeline customers that exceeded the monthly 1,000 voice minutes or 3 GB of data. Provide the same information for March and April 2020.
- A-2. See chart below.

Month	Lifeline Subscribers above 1000 MOU	Lifeline Subscribers above 3 GB data
January-2020	7.77%	0.40%
February-2020	1.83%	0.10%
March-2020	7.22%	0.62%
April-2020	8.40%	1.56%

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 3

- Q-3. State whether the ETC is providing additional minutes and data in response to the current state of emergency. If the ETC is providing the additional services, state when the ETC is planning to cease providing the additional services.
- A-3. Boomerang Lifeline subscribers are receiving an additional 10 GB of data in total for the months of April-2020 and May-2020. The extra 10 GB of data will cease on May 31, 2020.

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 4

Responding Witness: Julia Redman-Carter

- Q-4. State whether the ETC would be willing to provide unlimited voice in Kentucky if additional reimbursement from the KUSF was made available to the ETC for providing unlimited voice.
- A-4. Boomerang Wireless LLC is willing to provide unlimited voice service if additional reimbursement from the Kentucky Universal Service Fund is made available. Any increase in the reimbursement rates should take into consideration the reductions in federal USF support payments for the minimum voice standard due to the Federal Communications Commission's 2016 *Lifeline Modernization Order* and 47 C.F.R. §54.403

.

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 5

- Q-5. State whether the ETC would be willing to provide additional data in Kentucky if additional reimbursement from the KUSF was made available to the ETC for providing additional data. If so, state the amount of additional data the ETC could provide and the cost to provide the data.
- A-5. Boomerang Wireless may be able to offer up to 10 GB data monthly if the current monthly subsidy of \$12.75 (federal USF support of \$9.25 and KUSF support of \$3.50) is increased by \$40.

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 6

- Q-6. If the ETC provided unlimited voice or increased data, state how soon the ETC could implement the increase in services.
- A-6. It may be possible to implement a short-term measure within 15 to 30 days.

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 7

- Q-7. State whether there is a minimum time the additional temporary KUSF support and Lifeline services should continue to provide a tangible public health benefit.
- A-7. One year. This minimum period ensures a tangible public health benefit from the proposed action, as well as taking into consideration economic and business practicalities.

# Response to Commission's Order of May 11, 2020 Case No. 2016-00059

Question No. 8

- Q-8. Provide any information regarding this inquiry that will assist the Commission in its inquiry including its experience from other jurisdictions.
- A-8. Boomerang Wireless LLC is aware that California is currently seriously considering increasing support amounts to enable additional service levels for low income consumers.