



1. Refer to the response to Commission Staff's First Request for Information ("Staff's First Request") to AT&T Kentucky, Item 1.b. The response did not provide the requested information.
  - a. Provide the total number of AT&T Kentucky customers.
  - b. For each group of AT&T Kentucky customers requiring a notice, provide the number of days' notice that is required and the number of customers to which the notice requirement applies.
  - c. For each group of customers identified in b. above, state the amount of notice AT&T would need to provide in order to meet the notice requirements.

Response:

- a. Please see Item 1(a) of AT&T Kentucky's Response to the KPSC Staff's First Request for Information to BellSouth Telecommunications, LLC d/b/a AT&T Kentucky that was filed on April 27, 2016.
- b. All of AT&T Kentucky's customers require notice. AT&T Kentucky basic service customers require 15 days notice, and all other customers require 30 days notice. However, as explained in AT&T Kentucky's Response to Item 2 below, because the notice is given through a message on a customer's bill, all customers are effectively given 30 days notice of an increase.
- c. Please see response to Item 1(b) above.

2. Refer to AT&T Kentucky's response to Staff's First Request for Information to Parties that Received Payment from the Kentucky Universal Service Fund, Item 6. State whether the response indicates that AT&T Kentucky provides 30-day notice to 15-day notice requirement to its customers. If not, explain the meaning of the response.

Response: AT&T Kentucky's basic service customers require at least 15 days notice of an increase. Other AT&T Kentucky customers require at least 30 days notice of an increase. The notice is given on a customer's bill. Due to this, if an Order is issued for an increase in the middle of a billing cycle, the required notice would not go out to the customer until their next bill, and the increase could only take effect and be billed to the customer on the bill cycle following the receipt of said notice. This is why AT&T Kentucky would require up to 65 days following issuance of an Order for the increase to take effect. As of June 1, 2016, the increased Kentucky Lifeline Surcharge of \$.14 is being charged to all AT&T Kentucky customers

3. Refer to AT&T Kentucky's response to Staff's First Request to All Parties, Item 1, Attachment 1, pages 1- 27. Explain in detail why the amount on line 3 is less than that calculated by taking the number on line 1 multiplied by the surcharge amount of \$.08 on line 2.

Response: The amount reported on line 3 is different from the amount calculated by taking the number of the end of period access lines on Line 1 multiplied by the \$.08 surcharge because the amount reported on Line 3 represents the actual amount collected from customers during the reporting month. The Line 3 amount reflects prorated charges when a customer does not have full month of service.

4. Refer to AT&T Kentucky's response to Staff's First Request to All Parties, Item 2. State whether, when a customer does not have a full month of service, AT&T Kentucky prorates the surcharge billed to the customer or bills the surcharge in full.

Response: When a customer does not have a full month of service, AT&T Kentucky, prorates the KUSF surcharge billed to customers.