



**KENTUCKY
POWER**

A unit of American Electric Power

Copy David Swenick
Kentucky Power
12333 Kevin Ave.
Ashland, KY 41102
AEP.com
KPSB Case No. 2014-00396
AG's First Set of Data Requests
Dated January 29, 2015
Item No. 297
Attachment 2
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Mr. Jeff Moore
Commonwealth of Kentucky
Public Service Commission
P. O. Box 615
Frankfort, KY. 40602

March 1, 2012

RE: 02/19/2012 KPCo Outage Incidents
Hazard & Pikeville Districts

Dear Jeff:

This is a follow-up summary of Kentucky Power Company's initial report of the above styled outage incidents. In anticipation of the predicted 02/19/2012 snow storm, all Kentucky Power Ashland/Hazard/Pikeville employees were notified, via ARCOS (Automated Roster Call Out System), Saturday afternoon, 02/18/2012, to report to work on Sunday, 02/19/2012, 12:00 Noon, to prepare for anticipated restoration activities due to the predicted snow storm. Outside contract crews were also contacted and pre-staged in Ashland, Hazard, and Pikeville Districts. Sunday afternoon, 02/19/2012, in an effort to respond to storm damage in a prompt and timely manner.

Outages from the storm began around 2:00 p.m., February 19, 2012, as heavy, wet snow began accumulating through the Hazard and Pikeville Districts. At 3:00 p.m., February 19, 2012, approximately 5,000 customers' electric service was interrupted, resulting from 75 outages. Outages continued to grow throughout the evening. By 9:00 p.m., February 19, 2012, approximately 29,000 customers were interrupted, resulting from 400 outages. By the time the storm had passed through our service territory, we had accumulated between 5-8 inches of the heavy, wet snow.

On Monday, February 20, 2012, additional outages occurred when the snow began to melt and fall off conductors and tree limbs. According to our Outage Management System, the outage cases peaked at 11:00 a.m., February 20th, at 811 outages affecting 34,375 customers. Crews continued to battle storm damage to restore electric service to customers in a safe and timely manner. On Tuesday, February 21, 2012, 9:00 a.m., approximately 17,500 customers remained without electric service. At 6:00 a.m., Wednesday, February 22, 2012, approximately 8,031 customers remained without electric service. At 10:00 p.m., February 22, 2012, all Pikeville District customers were restored and approximately 6,059 customers were still out of power in the Hazard District. At 6:00 a.m., February 23, 2012, the Hazard District customer count was down to 1,665 customers, and by 9:30 p.m., Kentucky Power had all but 3 customers originally affected by the storm restored in the Hazard District.

Jeff Moore
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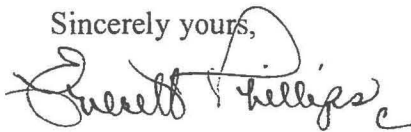
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Preliminary reports indicate 38 broken poles, 144 cross arms, 48 arrestors, 147 cutouts, 804 insulators, 51 transformers, 10,449 tension splices, and approximately 100,000 feet of wire were replaced during the course of the storm.

During the restoration, 206 KPCo employees, 144 AEP employees, 55 internal contract line employees, 351 outside contract line employees, 360 Asplundh Tree Expert employees and 16 AWP contract traffic control employees were utilized in line, assessor and support roles. This represents a total of 1132 employees who participated in this large restoration effort.

Should you have any questions or need additional information, please feel free to contact me at (606) 929-1463.

Sincerely yours,

A handwritten signature in black ink that reads "Everett Phillips". The signature is written in a cursive style with a large, looped initial "E".

Everett Phillips
Managing Director Distribution Region Operations

EP:jrc

cc: Steve Kingsolver
Lila Munsey