

KPSC Case No. 2014-00396 GC's: First Set of Data Requests Kentucky Plated January 29, 2015 12333 Kevin Ave. Item No. 297 Ashland, KY 41102 Attachment 3 AEP.com Page 1 of 2

Mr. Jeff Moore Commonwealth of Kentucky Public Service Commission P. O. Box 615 Frankfort, KY. 40602

March 14, 2012

RE: 03/02/2012 KPCo Outage Incidents Ashland & Pikeville Districts

Dear Jeff:

This is a follow-up summary of Kentucky Power Company's reports of the above styled outage incidents that occurred on March 2, 2012, when a outbreak of severe storms caused extensive damage throughout Kentucky Power's service territory, interrupting electric service to more than 14,000 customers at the peak of the outage cases. The storms included tornados, which caused extensive damage to the electrical infrastructure serving many areas.

Although there was some damage across Kentucky Power Company's 20-county service area, Morgan, Johnson, Lawrence, Magoffin and Martin counties sustained the worst damage, and consequently the most power outages. Downed power lines, extensive storm debris and out-ofservice cell towers made access and communication difficult in areas, hindering and delaying restoration efforts. A wet, heavy snow covered some portions of eastern Kentucky on Sunday night/Monday morning (March 4-5) which led to additional outage cases.

At 10:00 p.m., March 3, 2012, the customer count was down to 8,700. At 4:00 p.m., March 4, 2012, the customer count was down to 8,000. Kentucky Power had restored approximately 90% of it's customers, who originally lost power due to the severe storms, by March 6, 2012.

Preliminary reports indicate 458 broken poles, 639 cross arms, 492 arrestors, 662 cutouts, 4,956 insulators, 204 transformers, 24,238 tension splices, and approximately 620,047 feet of wire were replaced during the course of restoration.

Kentucky Power brought in additional line workers, assessors and other personnel to assist in restoration efforts. During the restoration, 182 KPCo employees, 66 AEP employees, 55 internal contract line employees, 476 outside contract line employees, 176 Asplundh Tree Expert employees and 16 AWP contract traffic control employees were utilized in line, assessor and support roles. This represents a total of 971 employees who participated in this large restoration effort.

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Total restoration, to all customers who were able to accept electric service (as somewhere between 150-300 customers could not accept power due to structural damage), was made at 8:01 p.m., March 7, 2012.

Should you have any questions or need additional information, please feel free to contact me at (606) 929-1463.

Sincerely yours,

Fullyis,

Everett Phillips Managing Director Distribution Region Operations

EP:jrc

cc: Steve Kingsolver Lila Munsey

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