COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF KENTUCKY UTILITIES COMPANY FOR AN ADJUSTMENT OF ITS ELECTRIC RATES

CASE NO. 2014-00371

RESPONSE OF KENTUCKY UTILITIES COMPANY TO CAC’S INITIAL REQUEST FOR INFORMATION DATED JANUARY 7, 2015

FILED: JANUARY 23, 2015
VERIFICATION

COMMONWEALTH OF KENTUCKY )
COUNTY OF JEFFERSON )

The undersigned, John P. Malloy, being duly sworn, deposes and says that he is Vice President, Customer Services for Kentucky Utilities Company and Louisville Gas and Electric Company and an employee of LG&E and KU Services Company, and that he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.

John P. Malloy

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 26th day of January 2015.

Judy Scholer (SEAL)
Notary Public

My Commission Expires:
JUDY SCHOLER
Notary Public, State at Large, KY
My commission expires July 11, 2018
Notary ID # 512743
KENTUCKY UTILITIES COMPANY

Response to CAC’s Initial Request for Information
Dated January 7, 2015

Case No. 2014-00371

Question No. 1

Responding Witness: John P. Malloy

Q-1. Please list the counties in which Kentucky Utilities Company operates and the current number of residential customers in each. If possible, provide this data in the form of an Excel spreadsheet.

A-1. See attachment being provided in Excel format.
Attachment in Excel

The attachment(s) provided in separate file(s) in Excel format.
Q-2. Please list the Zip Codes in which Kentucky Utilities Company operates and the current number of residential customers in each. If possible, provide this data in the form of an Excel spreadsheet.

A-2. See attachment being provided in Excel format.
Attachment in Excel

The attachment(s) provided in separate file(s) in Excel format.
Q-3. Please list the census tracts for the areas in which Kentucky Utilities Company operates and the current number of residential customers in each census tract. If possible, provide this data in the form of an Excel spreadsheet.

A-3. Federal census tract data is not used in utility operations.
Q-4. (a) Please provide the number of Kentucky Utilities residential customers who made at least one late payment in each of the years 2014, 2013, 2012, 2011, 2010, and 2009.

(b) Please additionally provide the information requested in (a) for each county in which KU operates. If possible, provide this data in the form of an Excel spreadsheet.

(c) Please additionally provide the information requested in (a) for each zip code in which KU operates. If possible, provide this data in the form of an Excel spreadsheet.

(d) Please additionally provide the information requested in (a) for each census tract in which KU operates. If possible, provide this data in the form of an Excel spreadsheet.

A-4. (a) KU began assessing late payment fees in April 2009, therefore, data for January through March 2009 cannot be provided. However, the Excel attachment provided in response to part (b) reflects data from April 2009 to the end of 2014 for KU residential customers who were assessed one or more late payment fees.

(b) See attachment provided in Excel format.

(c) See attachment being provided in Excel format.

(d) Federal census tract data is not used in utility operations.
Attachment in Excel

The attachment(s) provided in separate file(s) in Excel format.
Attachment in Excel

The attachment(s) provided in separate file(s) in Excel format.
KENTUCKY UTILITIES COMPANY

Response to CAC’s Initial Request for Information
Dated January 7, 2015

Case No. 2014-00371

Question No. 5

Responding Witness: John P. Malloy

Q-5. (a) How many Kentucky Utilities residential accounts were shut off for non-payment in each year 2009, 2010, 2011, 2012, 2013, and 2014?

(b) Of the accounts in the answer above, how many of those were shut off more than once for non-payment?

A-5. See the table below.

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Total residential accounts that were shut off</td>
<td>33,524</td>
<td>65,412</td>
<td>76,434</td>
<td>75,595</td>
<td>82,702</td>
<td>81,844</td>
</tr>
<tr>
<td>(b) Total accounts disconnected more than once</td>
<td>5,093</td>
<td>13,270</td>
<td>16,027</td>
<td>15,349</td>
<td>17,178</td>
<td>16,968</td>
</tr>
</tbody>
</table>
Q-6. (a) How many Kentucky Utilities residential accounts were shut off for non-payment in each year 2009, 2010, 2011, 2012, 2013, and 2014 in each county in which KU operates. If possible, provide this data in the form of an Excel spreadsheet.

(b) How many Kentucky Utilities residential accounts were shut off for non-payment in each year 2009, 2010, 2011, 2012, 2013, and 2014 in each zip code in which KU operates. If possible, provide this data in the form of an Excel spreadsheet.

(c) How many Kentucky Utilities residential accounts were shut off for non-payment in each year 2009, 2010, 2011, 2012, 2013, and 2014 in each census tract in which KU operates. If possible, provide this data in the form of an Excel spreadsheet.

A-6. (a)(b) See attachment being provided in Excel format.

(c) Federal census tract data is not used in utility operations.

A-7. Below is the average monthly invoice and consumption for KU residential customers for each year from 2009 through 2014.

<table>
<thead>
<tr>
<th>KU Customer</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential $</td>
<td>$87.84</td>
<td>$101.92</td>
<td>$98.77</td>
<td>$96.93</td>
<td>$107.75</td>
<td>$118.72</td>
</tr>
<tr>
<td>Residential kWh</td>
<td>1,317</td>
<td>1,249</td>
<td>1,180</td>
<td>1,216</td>
<td>1,216</td>
<td>1,264</td>
</tr>
</tbody>
</table>
Q-8. How many Kentucky Utilities customers paid a reconnect fee in the past 12 months?

A-8. For the year ending December 31, 2014, 47,230 KU customers paid reconnect fees.
Q-9. Please provide the average residential Kentucky Utilities bill amount (in dollars, not usage) for each of the past 12 months.

A-9. Below is a breakdown of the average KU residential customer invoice amount for the past 12 months (Jan 2014 to Dec 2014).

<table>
<thead>
<tr>
<th>Calendar Year/Month</th>
<th>Average Invoice $</th>
<th>Average kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan 2014</td>
<td>$174.79</td>
<td>1,984</td>
</tr>
<tr>
<td>Feb 2014</td>
<td>$176.76</td>
<td>1,957</td>
</tr>
<tr>
<td>Mar 2014</td>
<td>$144.76</td>
<td>1,555</td>
</tr>
<tr>
<td>Apr 2014</td>
<td>$97.51</td>
<td>1,013</td>
</tr>
<tr>
<td>May 2014</td>
<td>$84.97</td>
<td>840</td>
</tr>
<tr>
<td>Jun 2014</td>
<td>$104.98</td>
<td>1,043</td>
</tr>
<tr>
<td>Jul 2014</td>
<td>$118.96</td>
<td>1,230</td>
</tr>
<tr>
<td>Aug 2014</td>
<td>$102.22</td>
<td>1,082</td>
</tr>
<tr>
<td>Sep 2014</td>
<td>$110.18</td>
<td>1,168</td>
</tr>
<tr>
<td>Oct 2014</td>
<td>$82.26</td>
<td>833</td>
</tr>
<tr>
<td>Nov 2014</td>
<td>$94.84</td>
<td>990</td>
</tr>
<tr>
<td>Dec 2014</td>
<td>$132.46</td>
<td>1,477</td>
</tr>
</tbody>
</table>

A-10. See attachment being provided in Excel format.
Attachment in Excel

The attachment(s) provided in separate file(s) in Excel format.