COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

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IN THE MATTER OF:

APPLICATION OF CUMBERLAND VALLEY ELECTRIC, INC FOR APPROVAL OF A PREPAY METERING TARIFF

CASE NO 2014-00139

APPLICATION

Cumberland Valley Electric, Inc ("CVE") respectfully submits this application seeking approval of a prepay metering tariff. The petition respectfully shows:

- CVE is a nonprofit electric cooperative organized under KRS Chapter 279 and is engaged in the business of distributing retail electric power to member customers in the Kentucky counties of Bell, Clay, Harlan, Knox, Laurel, Leslie, Letcher, McCreary, and Whitley. CVE serves about 24,000 member-customers and has 2,633 miles of distribution lines in its nine county service territory.
- 2. CVE's mailing address is P.O. Box 440 Gray, KY 40734. CVE's email address is psc@cumberlandvalley.coop
- 3. The Articles of Incorporation for CVE are filed in Case No. 7772 with one amendment filed in Case No. 2005-00187.
- 4. This Application is for the purpose of requesting approval of a prepay metering program in accordance with the terms set forth in the proposed tariff attached as Exhibit A of this application.
- 5. The prepay metering program shall be a completely voluntary program. A copy of the "Agreement" for participation in this prepay program is attached as Exhibit B of this application.
- 6. Testimony of the Prepay Tariff and Program is filed herewith as "Exhibit C".
- 7. CVE's Prepay Administrative Guidelines are filed herewith as "Exhibit D".
- 8. CVE's Cost Analysis for the prepay program is filed herewith as "Exhibit E".

- 9. CVE's December 2013 Form 7 is filed herewith as "Exhibit F".
- 10. CVE further requests a deviation from 807 KAR 5:006, Section 15 (f)1, which requires a written notice of service termination for non-payment, insofar as such notice would apply to their prepay metering program. It is the understanding of CVE that such a deviation has previously been approved in PSC Case No. 2010-00210, Jackson Energy Cooperative's tariff filing for prepaid electric service, PSC Case No. 2012-00260, Blue Grass Energy's tariff filing for prepaid electric service, PSC Case No. 2011-00141, Nolin Rural Electric Cooperative, and PSC Case No. 2012-00437, Farmers Rural Electric Cooperative.

WHEREFORE, Cumberland Valley Electric, Inc requests that the Public Service Commission of the Commonwealth of Kentucky issue an Order authorizing CVE the approval of this prepay metering program.

Dated at Gray, Kentucky this 2/5t day of April, 2014.

W. Patrick Hauser P.O. Box 1900 Barbourville, Kentucky 40906 606-546-3811 phauser@barbourville.com

W. Patrick Hauser, Attorney for Cumberland Valley Electric, Inc

VERIFICATION

The undersigned, Ted Hampton, being first duly sworn states that he is the President and CEO of Cumberland Valley Electric, Inc; and that he has personal knowledge of the matters set forth in the foregoing application; and that the statements contained therein are true and correct to the best of his knowledge, information, and belief.

Ted Hampton, President & CEO $\mathcal C$ Cumberland Valley Electric, Inc

COMMONWEATLH OF KENTUCKY)
COUNTY OF KNOX)

Subscribed and sworn to before me by Ted Hampton, President and CEO of Cumberland Valley Electric, Inc this 164 day of April, 2014.

arbana Elliott Notary Public ID: 435474

My Commission Expires: 1-24-15

VERIFICATION

The undersigned, Mary E. Purvis, being first duly sworn states that she is a Consultant for Cumberland Valley Electric, Inc; and that she has personal knowledge of the matters set forth in the foregoing application; and that the statements contained therein are true and correct to the best of her knowledge, information, and belief.

E. Purvis Consultant

COMMONWEATLH OF KENTUCKY

COUNTY OF KNOX

Subscribed and sworn to before me by Mary E. Purvis, Consultant for Cumberland Valley Electric, inc this 16th day of April, 2014.

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Barbara Ellistt Notary Public ID: 435474 My Commission Expires: 1-24-15

My Commission Expires: _____

	FOR All Territory Served	Exhibit A Page 1 of 4
	PSC KY NO. 4	
	ORIGINAL SHEET NO. 79	
Cumberland Valley Electric, Inc. (NAME OF UTILITY)	CANCELLING PSC KY NO	
(NAME OF UTILITY)	SHEET NO	

PREPAY SERVICE

STANDARD RIDER:

Cumberland Valley Electric's Prepay Service ("Prepay") is an optional rider to Rate Schedule 1 – Residential Service as defined by the Cooperative.

AVAILABILTIY:

All Rate Schedule 1 - Residential services, excluding accounts on Levelized/Fixed Budget, Automatic Bank Draft, Net Metering, accounts greater than 200 Amp Service and three-phase accounts within the territory served by Cumberland Valley Electric.

MONTHLY RATE:

Consumer Facility Charge: Energy Charge per kWh: Prepay Service Fee: \$ 5.74 (\$0.191 per day) \$ 0.08563 \$ 3.00 (\$0.10 per day)

TERMS & CONDITIONS:

Members who qualify as defined above in "Availability" may choose to voluntarily enroll their electric account(s) in the Prepay service and are subject to the following:

- 1. Each member electing Prepay will be subject to all other applicable rules and regulations which apply to members using the residential tariff, without the Prepay rider.
- 2. Members should have internet access or the ability to receive electronic communications, including texting services to participate in the voluntary Prepay service.
- 3. Any member choosing to enroll in Prepay shall sign a *Prepay Service Agreement* ("Agreement"). The Agreement shall remain in effect until the member notifies Cumberland Valley Electric, in writing, to cancel the Agreement.
- 4. Upon written cancellation of the Agreement, the member shall be subject to the conditions of the applicable tariff, without the Prepay rider. In accordance with Cumberland Valley Electric's current Rules and Regulations, this may require a security deposit to be paid by the member at the time of cancellation of the Prepay service.

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	FOR All Territory Served	Exhibit A Page 2 of 4
	PSC KY NO4	
	ORIGINAL SHEET NO. 79	
Cumberland Valley Electric, Inc. (NAME OF UTILITY)	CANCELLING PSC KY NO.	
	SHEET NO	

PREPAY SERVICE (CONTINUED)

- 5. Any special equipment issued to the member for participation in Prepay shall be returned in good working condition by the member. Refusal by the member to return the equipment shall result in replacement cost of the equipment being charged to the member.
- 6. The Consumer Facility Charge and Energy Charge will be the same as Cumberland Valley Electric's applicable residential tariff. The Energy Charge per kWh will be calculated and deducted from the member's account on a daily basis. The Consumer Facility Charge and Prepay Service Fee will be pro-rated and deducted from the member's account on a daily basis.
- 7. The Fuel Cost Adjustment and Environmental Surcharge will be charged or credited to the account daily. The Fuel Adjustment and Environmental Surcharge will be the rates in effect for the time of update.
- 8. The Prepay account will not be subject to deposits, late fees, disconnect fees, and reconnect fees.
- 9. At the time Prepay is activated for an account, the initial purchase is recommended to be a minimum of \$100.00. Purchases beyond the point of activation will be at an increment of the member's choosing, with a minimum purchase being \$20.00. Members may apply funds to their prepay account(s) by most methods as post pay and include the following: credit card, debit card, check and cash. Payment can be made via the website, phone, smart phone application and in person at one of Cumberland Valley's offices. Payment methods are listed on Cumberland Valley Electric's website, www.cumberlandvalley.coop.
- 10. When an existing member selects to participate in Prepay and has a security deposit on file, the deposit and any accumulated interest will not be refunded. The deposit will be converted into a credit on the Prepay account going forward. No crediting of the deposit to the Prepay account shall occur if the deposit is needed to cover a pre-existing indebtedness by the member or the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s).

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	CANCELLING PSC KY NO.	Cumberland Valley Electric, Inc. (NAME OF UTILITY)
	SHEET NO	(NAME OF UTILITY)

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PREPAY SERVICE (CONTINUED)

- 11. If a member who has not participated in Prepay is disconnected for non-payment, the member may request to be reconnected and enrolled in Prepay. If the member is unable to pay the account balance in full for the disconnected account, a payment plan whereby future purchases for Prepay will be split 70/30 until the old debt is retired will be established. Seventy percent (70%) of the payments will be applied to new purchases and thirty percent (30%) will be applied towards retirement of the previous balance minus any applicable deposit.
- 12. A prior member, who previously received service from Cumberland Valley Electric and discontinued service without paying his/her final bill, (i.e. an uncollectible account/bad debt) will be required to pay the past due amount prior to establishing prepay service. If the member is unable to pay the account balance in full, a payment plan whereby future purchases for Prepay will be split 50/50 until the old debt is retired will be established. Fifty percent (50%) of the payments will be applied to new purchases and fifty percent (50%) will be applied towards retirement of the previous balance.
- 13. Once an account is enrolled in Prepay, the account will no longer be eligible for additional payment arrangements.
- 14. Financial assistance from community action or other agencies received for a Prepay account will be credited to the balance of the Prepay account upon receipt of a voucher or other supporting official documents of commitment from the agency providing assistance.
- 15. When a Prepay account reaches a balance of \$25.00, an automated message(s) will be processed and sent to the member and no written notice will be sent by mail.
- 16. If a payment on a Prepay account is returned for any reason, the account is subject to the service fee as provided in Cumberland Valley Electric's Rules and Regulations.
- 17. Members presenting a Winder Hardship Reconnect, Certificate of Need or Medical Certificate as provided in 807 KAR 5:006, Sections 14, 15, and 16 will be removed from Prepay and the account will return to the status of a post-pay account.

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PREPAY SERVICE (CONTINUED)

- 18. A monthly paper bill will not be mailed to a member who elects to participate in Prepay. The member may view their Prepay account status on Cumberland Valley Electric's website. Based on the Prepay notification system, the account should not be eligible for past-due status, therefore; a delinquent notice will not be processed or mailed.
- 19. A Prepay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather/temperature as the member is responsible for ensuring that the Prepay account is adequately funded. Cumberland Valley Electric discourages participation in the Prepay program if the member cannot ensure proper funding.
- 20. If a Prepay account is disconnected due to lack of funds or any other reason, Cumberland Valley Electric shall be held harmless for any damages due to loss of energy service. Likewise, if the account is disconnected and the member applied funds to the Prepay account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being reconnected and holds the Cooperative harmless from any damages arising from such a reconnection.
- 21. Prepay accounts will be billed daily with a month-end billing being processed to finalize any applicable miscellaneous fees such as billing contracts, EnviroWatts, WinterCare, etc.
- 22. If a request is made to disconnect the service at a Prepay account, any remaining balance will be transferred to other active accounts, if applicable, or refunded in form of check.
- 23. Should damage occur to the equipment as a result of malice or neglect by the member, the member shall be billed for the replacement cost of the equipment.
- 24. Members may check the status of a Prepay account by utilizing Cumberland Valley Electric's website or by calling the office at any time.

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CUMBERLAND VALLEY ELECTRIC, INC. AGREEMENT FOR PREPAY SERVICE

Member Name	Home Phone	
Account No.	Cell Phone	
Service Address	Cell Carrier	
	E-mail	

The undersigned (hereinafter called the "member") hereby applies for participation in the voluntary Prepay service offered to members of Cumberland Valley Electric, Inc. (hereinafter called the "Cooperative"), and agrees to the following terms and conditions:

- 1. The member shall purchase electric energy from the Cooperative in accordance with the present and any future rate schedule of the Cooperative on a Prepay basis for the above referenced account.
- 2. The member understands that the terms and conditions set forth in the member's Application for Membership continue to apply in addition to the terms and conditions of this Agreement for Prepay Service, subject, however, to any changes set forth in this agreement.
- 3. The member shall pay any fees as applicable by the Cooperative bylaws and the Cooperative Rules and Regulations as approved by the Kentucky Public Service Commission and as may be required for the member to participate in the Prepay electric service program.
- 4. Any deposit on the above referenced account will be applied to the final billing for the post-pay account before the account changes to Prepay service. Any credit remaining on the account will be applied to the Prepay account. However, if the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s). The deposit will only be refunded by applying it to the member's account(s) as described above.
- 5. Those members participating in Prepay service will not be mailed a monthly paper bill for electric usage or other applicable fees or charges. Account information may be obtained from the web portal or by contacting the office.
- 6. The member shall pay a daily program fee and a daily consumer customer charge. This amount will be in addition to the charges included for the fuel cost adjustment and environmental surcharge rates which will be charged or credited to the account based upon the effective rates. The effective rates of the fuel adjustment and environmental surcharge will be the rates in effect when kWh's are used.
- 7. During any interruption, outage and/or disconnections, the customer charge, Prepay fee and any security light charges will continue to accrue.
- 8. If a member changes any of the contact information (i.e. e-mail address, phone number, etc.) provided on this agreement, it is the responsibility of the member to notify the Cooperative of any such changes immediately. It is the member's responsibility to manage their own communication devices.
- 9. When the amount of funds remaining on a Prepay account reaches the established threshold of \$25.00, an automated message will be sent to the member rather than a traditional, written notice sent by U.S. Mail. The Cooperative shall not be responsible for any failure of the member to receive the automated message for any reason(s).
- 10. The member shall be responsible for regularly monitoring the balance on the Prepay account and understands that the electric service will be subject to disconnection without any written, verbal or other method of notification from the Cooperative to the member once the balance of the account reaches a negative balance. If the member cannot ensure proper funding, the Cooperative recommends the member not utilize the Prepay service.
- 11. Budget billing, automatic draft, net metering, three-phase accounts and accounts greater than 200 amp service are not eligible for Prepay service.
- 12. Should the member have a payment returned for any reason, the returned payment will be charged to the Prepay account. The member's account shall also be charged a return payment fee as referenced in the Cooperative's PSC approved Rules and Regulations in addition to the returned payment amount. If there are not sufficient funds to cover the returned item and fee, the account will be disconnected immediately.
- 13. If a Prepay account is disconnected due to lack of funds or any other reason, the Cooperative shall be held harmless for any damages due to loss of energy service. Likewise, if the account is disconnected and the member applied funds to the Prepay account thus causing the account to be reconnected, the member accepts full responsibility for

any damages to the location caused by the account being reconnected and holds the Cooperative harmless from any damages arising from such a reconnection.

- 14. By signing this agreement, the member affirms there are no residents in the home that currently have medical conditions that will be impacted by loss of service. Should this status change, the member shall contact the Cooperative in writing, at which time the account will be removed from Prepay service. It is the responsibility of the member to confirm the Cooperative is in receipt of the written request for removal from Prepay service.
- 15. A Prepay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather or temperature as the member is responsible for ensuring that the Prepay account is adequately funded.
- 16. Financial assistance from community action or other agencies received for a Prepay account will be credited to the balance of the Prepay account upon receipt of a voucher or other supporting official documents of commitment from the agency providing assistance.
- 17. If a member on a Prepay account presents a Certificate of Need, a Medical Certificate or qualifies for a Winter Hardship Reconnect, the member shall be required to transfer to a post-pay service account.
- 18. The member authorizes the Cooperative to transfer the unpaid balance of \$_______ from the member's post-pay account to the Prepay service account. The member also authorizes the kWh used since the last bill date until the meter is changed to Prepay service to be calculated and transferred to the Prepay account. The member further agrees that thirty percent (30%) of any future purchases for funding the Prepay account shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned payment, meter tampering, etc.) shall be paid before any purchases for funding is applied to the member's Prepay account.
- 19. For a prior member who previously received service from Cumberland Valley and discontinued service without paying his/her final bill, (i.e. an uncollectable account/bad debt), the member agrees that if the uncollectable account/bad debt is not paid in full upon enrolling in the Prepay Program, fifty (50%) of any payments made on this account in the future shall be applied to the balance until said uncollectable account/bad debt is paid in full. The member authorizes the Cooperative to transfer the uncollectable account/bad debt balance of \$______ to the Prepay Account.
- 20. A Prepay account shall not be eligible for future payment plan arrangements.
- 21. If a member wishes to disconnect service, the member shall be refunded any balance on the Prepay account. Any refund will be processed in the same manner as a post-pay account refund.
- 22. The member, by signing this agreement, confirms the ability to receive electronic communications which is required to be eligible for the Prepay service.
- 23. The Prepay agreement shall be in effect for (1) year. After one year, the member may elect to opt out of the Prepay program by submitting a request for cancelation to Cumberland Valley in writing. If Prepay service is ended, the member must meet the requirements of a post-pay account for continued service.
- 24. Members may apply funds to a Prepay account by most payment methods available for post-pay service and provided on Cumberland Valley's website at: <u>www.cumberlandvalley.coop</u>
- 25. The undersigned agrees that Cooperative personnel has comprehensively explained this Prepay program and have fully informed the member of all aspects of the program.

Member Signature:	SSN:	Date:	
Member Signature:	SSN:	Date:	
CSR Signature:	Date:		
Preferred Method of notification is (please check one): $\Box \mathbf{E}$	-Mail 🗌 Text		
OFFICE USE ONLY			
SO Number	Date Installed		
Customer NO	Initials		
Comments			

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF: THE APPLICATION OF CUMBERLAND VALLEY ELECTRIC, INC FOR APPROVAL OF A PREPAY METERING PROGRAM TARIFF

PREPARED TESTIMONY OF MARY ELIZABETH PURVIS

- Q1: State your name and business address.
- A1: I am Mary Elizabeth Purvis and my business address is 4004 Port Royal Drive Richmond, KY 40475
- Q2: What has been your role in this tariff?
- A2: My role in this application has been to develop the tariff and the rates proposed in the tariff and to advise in the overall development of this filing and the overall program.
- Q3: What is your professional experience in the area of electric utility rate making?
- A3: I am employed by Jim Adkins Consulting (JAC) to assist in utility rate cost of service studies, rate design, revenue requirement determination, financial forecasting, regulatory affairs and other matters pertaining to electric cooperatives. I am also an Instructor of Economics and Mathematics.
- Q4: What is your educational background?
- A4: I received two Bachelor's Degrees in Economics and Mathematics from Centre College.
 I also possess a Master's Degree in Economics from the University of Georgia and a
 Master's Degree in Business Administration from Morehead State University.
- Q5: Have you ever appeared as a witness before this Commission?
- A5: Yes, I have appeared as a witness before this Commission.
- Q6: What is the basis for the rates contained in the proposed tariff?
- A6: The basis for the rates found in this tariff is an estimate of the annual expenses for this program. They were calculated similarly to how the rates were calculated for previous prepay filings, specifically in PSC case #2012-00437 for Farmers Rural Electric Cooperative Corporation (Farmers) and in PSC case #2013-00129 for Shelby Energy Cooperative (Shelby).
- Q7: How many members did Cumberland Valley Electric (CVE) use to estimate participation in developing the rates contained in the proposed tariff?

- A7: CVE is estimating that 675 members will use the program. This number was calculated similarly to how Farmers' and Shelby calculated theirs in that 675 represent approximately three percent of its members. The timeframe for obtaining this number of participants cannot be determined at the present time.
- Q8: Please explain how the Prepay Tariff Program works.
- A8: CVE customer information system (CIS) and automated metering infrastructure (AMI) software are multi-speak compliant and interface seamlessly. The interface allows the member to make a payment to their electric account through most methods used by post pay members as listed on CVE's website. The amount deposited is then available for viewing on the web portal. Prepay accounts will be billed electronically at least once a day to show the remaining funds on the account. This daily balance is available for the member to view on the web portal. When the amount of funds remaining on a prepay account reaches the established threshold of \$25, an automated message will be sent to the member through texting and/or email alerting the member. The member then deposits more into the account. If the account balance becomes negative, service will be disconnected. Once a payment is made, service will be reconnected. Service disconnection and reconnection will be automatic with the installation of an AMI meter equipped with a disconnect feature. This meter interfaces with the AMI system and is remotely activated with a reconnect if an amount is applied to the account or disconnected when the account balance becomes negative.
- Q9: Please discuss the computation of the proposed rates.
- A9: The basis for the rates found in this tariff is an estimate of the annual expenses for this program based on the additional investment required for each customer that may participate in this program. It was calculated similarly to how the rates were calculated for Farmers and Shelby in that the rate is determined by the incremental costs per member. Exhibit E of this application contains the calculation for the proposed rate.
- Q10: Please explain further how the \$3.00 monthly fee was derived.
- A10: The \$3.00 monthly fee was found by finding the annual additional investment, specifically the investment in the AMI meter equipped with a disconnect feature. This cost of the prepay meter was then multiplied by the percent of annual fixed charges to find an annual cost. This resulting annual cost was divided by twelve to obtain the monthly incremental cost. Finally, four monthly communication fees (texts) were added. Four communication fees was used because in other prepay programs it has been found be the average number of texts a customer receives each month. Please see Exhibit E, Part C of this application for these calculations.
- Q11: What is the annual fixed charged rate and how was it calculated?

- A11: The annual fixed charged rate represents the percent of total costs that are fixed. Or, more simply it represents the percentage of the prepay meter that would be applied to a member's customer or fixed charges during a full cost of service study. To find, the percentage of total Distribution Plant Costs for which Deprecation, Distribution Operation and Maintenance and Administrative and General each contribute was calculated (See Exhibit E Section B1, B2, and B3 and Exhibit F.) Each of these percentages was summed resulting in the percent of total distribution costs that are fixed. Next an annual return on the prepay meter investment was calculated. This calculation is based on actual debt and interest for the test year and return on equity based on a TIER of 2.00. (See Exhibit E Section B4.) The annual return percentage and the annual total costs percentage are summed to arrive at an annual percent of costs that are fixed. (See Exhibit E Section A)
- Q12: Why did CVE follow such process in determining the prepay program costs and not use actual costs related to the proposed prepay program as other cooperatives such as Bluegrass Energy?
- A12: CVE decided to follow this approach and to look at the cost of the incremental investment and determine a cost based on its general cost structure so to provide as low a fee as it could to justify the program. CVE wants to make this fee as reasonable as possible and to make it potentially attractive to any member.
- Q13: How does the computation of the monthly cost compare to the monthly computations of other prepay programs, for example Bluegrass Energy's?
- A13: Exhibit C-1 illustrates the monthly prepay costs for CVE using Blue Grass Energy's approach. Here, CVE is estimating 675 members participating. As seen, the monthly cost is estimated at \$5.54 per month. Since CVE's goal is to offer as low of a monthly fee as possible, CVE is not utilizing this approach.
- Q14: Please discuss the proposed AMI meter equipped with the disconnect feature and how it differs from a disconnect collar coupled with a meter used in other prepay programs.
- A14: In lieu of installing a disconnect collar behind the existing AMI meter for prepay participants, CVE will install a new meter that has a disconnect device embedded within the meter. CVE's incremental cost of the AMI meter with the disconnect device is \$225.79. Please see the table below for these calculations.

	Meter equipped with internal disconnect device		
	Post Pay Prepay		
AMI meter (regular)	\$43.65		
AMI meter w/ disconnect feature		\$269.44	
Total Cost	\$43.65	\$269.44	
Incremental Cost		\$225.79	

- Q15: Why is there not a transaction fee proposed in this tariff?
- A15: A transaction charge is not added to the monthly prepay fee because CVE's approach was to look at the incremental investment only and to provide as low a fee as possible.
- Q16: Who is eligible?
- A16: Rate Schedule 1 (Residential) accounts within the territory serviced by the Cooperative are eligible except the following:
 - Accounts on Levelized/Fixed Budget Billing
 - Accounts on Automatic Bank Draft
 - Accounts on Net Metering
 - Accounts with Ancillary Services
 - Three phase accounts
 - Due to restraints of the AMI switches, those accounts greater than 200 amp service
 - Medical Certificate
- Q17: Please explain in more detail the balance monitoring and balance alerts for the Prepay Program.
- A17: The member shall be responsible for regularly monitoring the balance on the Prepay account. The account will be adjusted daily and will be available for viewing on the web portal or by calling the automated customer service. Updates will occur once daily. When the amount of funds remaining on the Prepay account reaches the established threshold of \$25, an automated message will be sent to the member. An established threshold amount was chosen because it is a uniformed amount across the program for all users. The amount of \$25 was determined to be the cost of an average of four days' estimated usage. A monthly paper bill will not be mailed to members who receive prepay service nor will a delinquent notice be mailed on prepay accounts.
- Q18: Please provide a screen print of all screens available on the computers of participants in the prepay program.
- A18: Please see Exhibit C-2 for an example.
- Q19: Please provide an example of an automated text and e-mail.
- A19: Please see Exhibit C-3 for an example
- Q20: Please provide a summary of the estimated hardware and software costs, implementation costs, and monthly support and maintenance fees from your CIS Company.
- Q20: Please see Exhibit C-4.

- Q21: Please provide information from the manufacture on the type of metering equipment installed in CVE's prepay program.
- A21: Please see Exhibit C-5.
- Q22: When do disconnects occur?
- A22: A prepay account will be disconnected if the balance of the account reaches a negative balance. The account will be disconnected regardless of weather/temperature as the member is responsible for ensuring that the prepay account is adequately funded. Service will be reconnected once the prepay account is funded. Disconnects will not occur over the weekend. If the balance becomes negative over a weekend, service will continue until the following Monday. If the following Monday is a holiday, the service will be disconnected at the following normal work day. If the account balance becomes negative on a holiday, service will continue until the following normal work day.
- Q23: How will communication be impacted during major outage situations?
- A23: The two-way communication will not be available during power outages. This means that the automatic reconnect or disconnect function will not operate without power. During major outage situations, the automatic disconnect function of prepay program will be suspended until CVE has restored power to all customers.
- Q24: In special circumstances in which the tariff is not working for the member, will exceptions be made so that the member can return to the standard residential tariff?
- A24: Yes based on individual circumstances. No charge will be assessed however a deposit may be required based on CVE's Rules and Regulations.
- Q25: Who is not eligible for the prepay program?
- A25: All voluntary prepay accounts will not be eligible for a Winter Hardship Reconnect, Certificate of Need, or Medical Certificate as outlined in 807 KAR 5:006, Sections 14, 15 and 16. If a member on a prepay account presents a Certificate of Need, a Medical Certificate or qualifies for a Winter Hardship Reconnect, the member will be required to transfer to a post pay account.
- Q26: Can an in-home display (IHD) be part of this program?
- A26: At this time, CVE is not utilizing an IHD. If CVE sees a demand for the IHD, CVE will investigate the IHD alternative.
- Q27: Are there any exceptions to the rule of disconnecting service if the account balance becomes negative during periods of extreme temperatures?
- A27: Weather extremes will be considered on a case by case basis. CVE is very proactive in assisting its members during times of financial needs. Prepay members will be directed

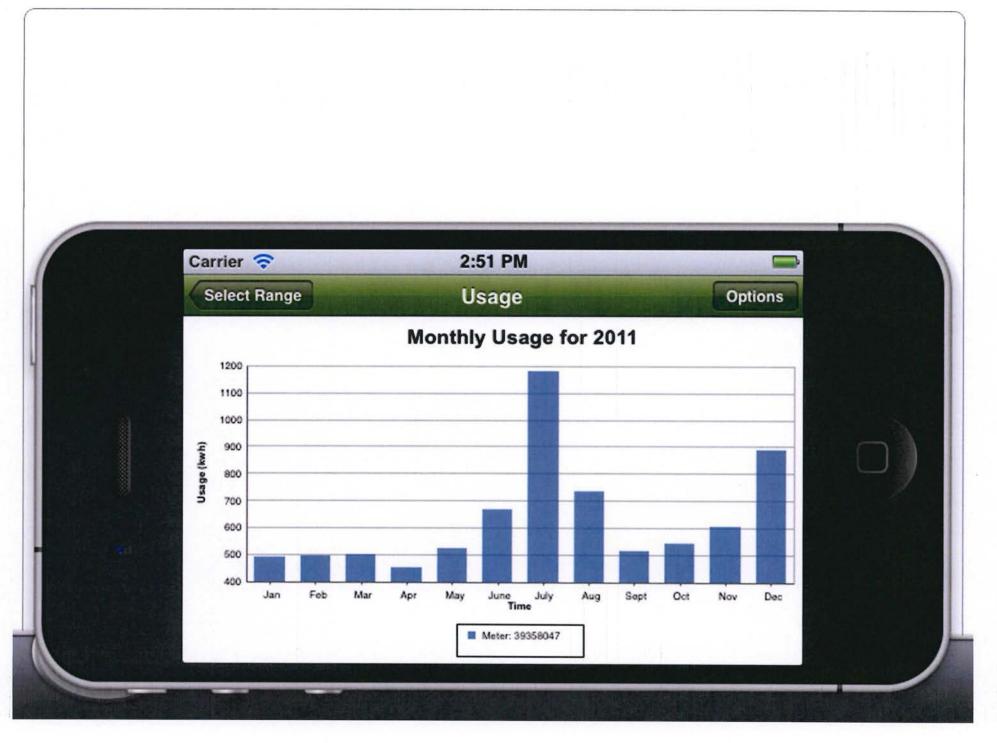
to hardship programs and worked with like other residential tariffs. However, those who have frequent hardships will be encouraged not to participate in the prepay program.

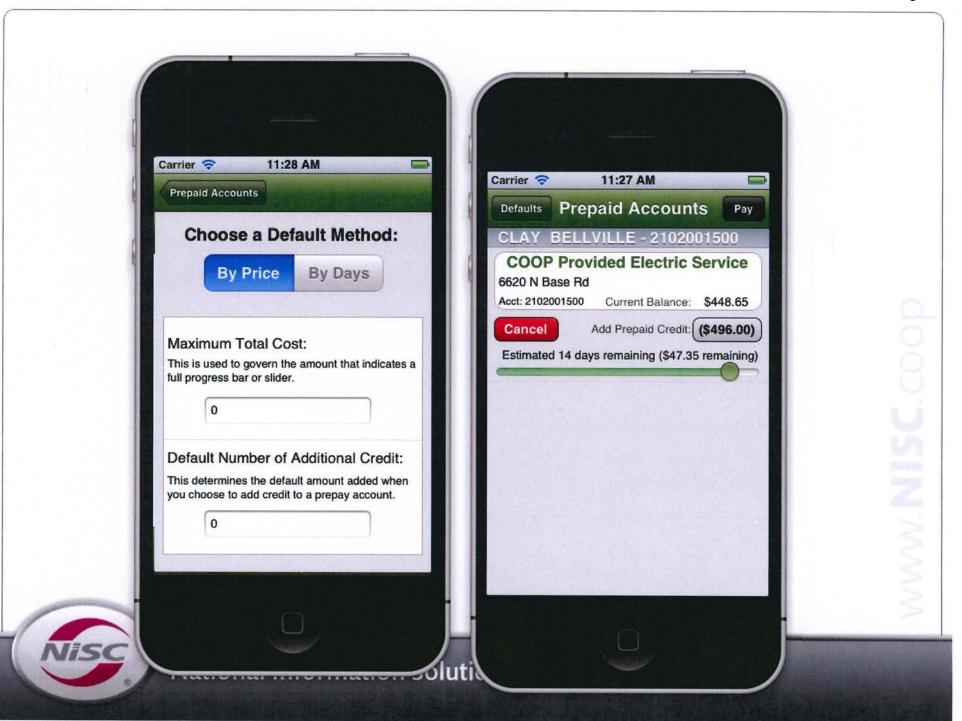
- Q28: What are the benefits of the Prepay program?
- A28: There are several benefits associated with the prepay program. The first is that members will have an additional choice which leads to a higher satisfaction level. Another benefit is that prepay is an option that does not require a deposit, which also leads to greater satisfaction with the cooperative. In addition, there is a conservation benefit. This helps to reduce the carbon footprint and supports the demand side management initiatives of CVE. Finally the program will allow CVE to lower expenses by reducing operating costs associated with connect/disconnect trips, write-offs and delinquent debt.
- Q29: How will prepay be promoted?
- A29: CVE will utilize a variety of communication mediums to promote the prepay program to its membership. The prepay program will be promoted via the Cooperative's newsletter and other print advertising, website (www.cumberlandvalley.coop), social media, promotional banners used in its offices and drive-thru windows, and via one-on-one member consultations with customer service representatives. CVE's member education plan will focus on the expanded benefits the voluntary prepay program affords it members. These benefits include:
 - Expanded member choice for personal budgeting (gives members expanded options in when they pay and how much they pay)
 - Avoid potential deposits
 - Avoid potential late payment, disconnect and reconnect fees
 - DSM conservation (as members become more aware of their usage they have the opportunity to adjust accordingly)
- Q30: Is there any grant money used for this Prepay Program?
- A30: No.
- Q31: Does this conclude your testimony?
- A31: Yes, this concludes my testimony.

			PREP/	AY COSTS AN	IALYSIS			
Monthly	Charge							
	ent Costs	:						
		are for pr	ogram	(*)			Per	^r Member
		Prepay S	Software		\$	11,810.00	\$	17.50
	2. Hard	ware		(*)				
			connect A		\$	269.44	\$	269.44
			Meter Co		\$	43.65	\$	43.65
		Cost of [Disconnec	t Meter			\$	225.79
Installati	on Cost:							
	3. CSR		r member:		•	00.05		E 0.1
		labor	15 min.		\$	20.85	\$	5.21
		Benefits				56.3%	\$	2.94
	4. Field		· ·	tive charge pe				
		Labor	30 min.		\$	28.30	\$	14.15
		Benefits				56.3%	\$	7.97
	5. Invest	tment per	Member				\$	273.56
Annual E	Expenses	based or	15 year li	fe				
	1. Depr	eciation					\$	18.24
			, jins (2.26%	6 x 2)			\$	12.36
	3. O & N		,e (<u></u> e,	,			+	
		Software	- 20%				\$	3.50
		Hardwar					\$	22.58
		al Expens					Ψ \$	56.68
			se per mei	mher			φ \$	4.72
						\$354	ֆ \$	
			re support					0.52
		municatio				notices	\$	0.30
			es, on free		4	notices	\$	-
Deerer		1	se per Mei	mber			\$	5.54
	nendation						\$	5.50

*Based on 675 participants







		2					
Bill Detail Select Type	0	Carrier 📀	2:59 PM				
Select the account type to add:		Cancel	Card Type Select the type of card:	Done	Address State:	2:59 PM Id Payment	Continue
Add a Credit Card Add a Debit Card	>		Mastercard		Zipcode: Card Informa Card Type:	Masterc	ard
Add a Checking Account Add a Savings Account	>	DISCOVER	American Express Discover		Card Number	2 ABC	3 DEF
		VISA	Mastercard Visa		4 GHI 7 PORS	5 JKL 8 TUV	6 мно 9 wxyz
0		Dr			DONE	0	E

Exhibit C-2

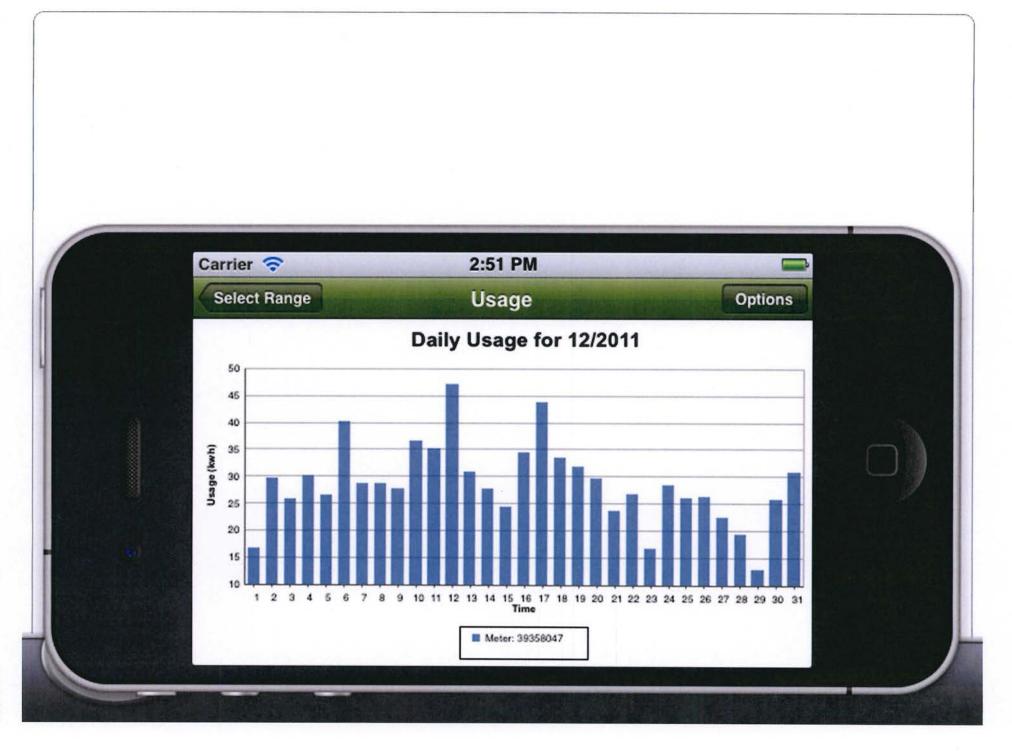
Page 5 of 7

Monitoring Daily Usage and Balance Web



Monitoring Daily Usage and Balance Mobile Phone





Dear Prepaid Customer,

This is to notify you that your credit account balance is running low for the prepaid electric service Account Number 123456.

As of the time this email was sent, the account's credit balance is \$16.00. In order to continue service, payment can be made through any of the normal payment channels, however we do not recommend mailing your payment due to the delay in receiving it.

If you have any questions, please contact our Customer Service Department at 800-262-7480.

Prepaid Member Estimate

Prepared For

Cumberland Valley Electric, Inc. Gray, KY

April 8, 2014

National Information Solutions Cooperative®

Proposal Prices are valid for 60 days - Expires - June 7, 2014

All of our rates are subject to change based on Board resolution.



Exhibit C-4 Page 2 of 6

NISC Prepaid Metering Solution

Reduce Disconnects | Reduce Write-Offs | Empower Your Customers

NISC's Prepaid Metering Solution provides a pro-rated billing solution that is fully integrated into the iVUE® Enterprise Suite. Using the daily interval readings of AMI metering, the Prepaid Metering Solution provides a daily, pro-rated billing option that can reduce the credit balance of the end-use customer. It optionally supports in-home displays from AMI vendors and does not require a prepaid meter card for loading payments. Instead, your customers can make payments through any of your existing payment channels.

Inform Your Customers

The NISC Prepaid Metering Solution provides the end-user and your customer service representatives with detailed daily meter usage information as well as the account balance, and allows for the customer to determine when to pay their utility bill. The solution supplies data allowing for notifications when a customer's credit balance is low and for payment acceptance, connection and disconnection 24 hours a day, seven days a week through real-time MultiSpeak Integration.

With NISC's Prepaid Metering Solution:

 Detailed usage information can be displayed on in-home displays as provided by the AMI vendor allowing the customer to see their average daily usage and account balance. The same usage and balance information is also available to your CSR in iVUE, eliminating the need for a third-party application.

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Billing/Accounts Reg Account Number/Se Account Number/Se Account Number/Se Account Seasonal	earch Type: Account Accounts Resolve Account Service 55500 Earch 100055, Prim	nt Ible : SMIT Provider DODP D/ER	H D AR Status	ETELECO OHING COST #1 20 Total Bil Amt	1865	Cu		Constanting Constant
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Annual/Seasonal			42 - Shacts		6.00	0.00	6.00	0.00
		2172R	42-beck		0.00	0.00	0.00	8.00
Biling Hatory	-			-50.00	(\$0.02	0.09	-\$6.90	90.00
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					Payments For	remarking .	0.00	Farmert
	See. Deer []	Related						

- You can provide service to customers with a disconnect/non-payment history in lieu of charging large deposit amounts
- Delinquent balances can be moved into a prepaid arrangement amount allowing for a percentage of future payments to be allocated to the previous balance
- · Real-time integration with remote connect/disconnect collars and optional in-home displays
- · Low credit balance notifications can be sent to customers via e-mail or NISC's IVR system
- Customer payments can be made through E-bill, U.S. Mail, IVR or any of your existing payment channels

Get Connected Today!

Let us show you how the seamless integration of NISC's Prepaid Metering Solution can help improve your operational efficiencies and manage your risks. Visit www.nisc.coop today to learn more. For more information, contact E-Solutions Support at 866.999.6472 x7150.





Lake Saint Louis, MO | Mandan, ND 1.866.WWW.NISC (1.866.999.6472) www.nisc.coop

Prepaid Overview

The Prepaid Meter Billing Solution utilizes functionality in iVUE CIS including a special Prepaid bill calculation, a consumer class code for Prepaid Meters, Prepaid Meter Bill amount and balance fields, enhancements to E-bill or SmartHub to reflect the Prepaid Meter Balance, and notification of low credit balances through email notification, text messaging and/or NISC's Call Capture for outbound notification calls.

Implementation Services

The NISC Prepaid fees will be invoiced after initial Implementation. A standard NISC Prepaid implementation will include:

- Training of the Utility personnel using web based training
- Assistance in setting up test accounts on Prepaid process
- Explanation of the SmartHub/Kiosk settings for Prepaid
- Prepaid Administration Training in iVUE
- Test process with Utility and test accounts
- Assignment of an implementation date after receipt of signed LOA
- Training will take place between Monday-Friday during normal NISC business hours.

Requirements

- *Reconnect/Disconnect capability through iVUE
- *Multispeak (Customer Billing / Meter Reading) interface
- Importing Daily Reads
- AMI (Automated Meter Infrastructure) interface

*NISC Prepaid can be used as a manual process to connect/disconnect meters, if these requirements are not met at time of implementation of Prepaid.

Please check with your AMI vendor for hardware/software requirements for this integration.

AMI Import Interface

This integration is required for importing AMI interval readings. It includes programs to import billable readings, interval readings, batch meter exchanges, meter Inventory and test data upload, and Transformer Upload. If the AMI Import interface has not already been purchased:

- One-time fee of \$1,000
- Monthly Maintenance fee \$50

MultiSpeak AMI Interface

The MultiSpeak integration is required for communication to Remote Connect/Disconnect collars and optional in-home displays. The Prepaid Meter solution is included in the MultiSpeak Meter Reading interface and the following fees apply:

- MultiSpeak License (includes setup) \$3,000.00 one-time fee*
- 1st MultiSpeak Web Service interface \$ 100.00 per month
- Each additional Web Service interface \$ 50.00 per month

*One-time fee applies only once for all MultiSpeak interfaces (AMI, Staking, GIS, OMS, and Engineering included).

*Monthly Fee is capped at \$250.00 per month.



Additional optional recommended NISC solutions (quoted separately):

- NISC SmartHub Solution (for Members checking their Prepaid Balances and making payments)
- NISC CallCapture Full in-house version (for low Prepaid Balance call notification)
- NISC CallCapture Secure Payment Hosted IVR PCI compliant pay-by-phone option
- NISC Kiosk Solution (As another utility payment option)

Prepaid Meter Rates:

One-time Fee:	\$0.50 per active agreement
Minimum One-time Fee	\$3,000
Maximum One-time Fee	\$12,500
Monthly per Active Agreement Fee:	\$0.015
Minimum Monthly Fee	\$150
Maximum Monthly Fee	\$375

- Both the Initial fee and monthly fee are capped at a maximum billing rate for 25,000 agreements.
- The iVUE Prepaid Meter Billing Solution monthly support fee is based on the number of agreements. Once live, the actual number of agreements will be used and is adjusted quarterly to reflect current agreement counts.
- If on-site training is desired, time will be billed at NISCs hourly labor, hourly rate for travel time, plus travel expenses.
- One-time Fee and Monthly Fee will be billed when Setup and training are complete.



Cumberland Valley Electric, Inc.

April 8, 2014

Prep	aid Customized Price Quote					
			Unit	Exter	nded	Monthly
Item	Description	Qty	Price	F	Price	Maint
Prepai	id Software & Support					
1	Prepaid Per Agreement One-Time Fee	23,619	\$ 0.50	\$ 11,	810	\$-
	(Minimum \$3,000 - Maximum \$12,500)					
2	Prepaid Monthly Support Fee	23,619	0.015		-	354
	(Minimum of \$150 - Maximum of \$375 per Month)					
	Prepa	aid Software & Supp	oort Total	\$11,809	9.50	\$ 354.29
Third I	Party Interfaces					
3	Use Existing AMI Interface	1	-		-	-
4	Use Existing MultiSpeak Interface	1	-		-	-
		Third Party Interfa	ices Total	\$	-	\$-
		Prepaid Gra	and Total	\$11,809	9.50	\$ 354.29



April 8, 2014

Mr. Robert Tolliver Cumberland Valley Electric, Inc. Highway 25E Gray, KY 40734

Dear Mr. Tolliver

We appreciate your continued interest in NISC's products and services. You have selected and approved the following valueadd solutions. This letter will serve as acknowledgement regarding your purchase of services referenced in the Prepaid Member Estimate prepared for Cumberland Valley Electric, Inc. as summarized below.

Description	One-Time Cost	Monthly Maint
Prepaid	\$ 11,809.50	\$ 354.29

Training is included in the purchase of Prepaid and is completed via Phone/WebEx. On-site training if requested, is billable at NISC current hourly rates.

The Prepaid monthly support is based on the number of agreements and is adjusted quarterly to reflect current agreement counts.

Custom programming requested to meet non-standard business requirements will be invoiced at the current NISC hourly rate.

Execution: This signature acknowledges the terms and conditions as recited herein and authorizes the purchase of the solutions summarized above including all related hardware and software incorporated into the proposal.

Please sign a copy of this letter and return it to me at your earliest convenience.

Sincerely,

Michelle Jan

Michelle Hansen Sales Support Specialist Email: michelle.hansen@nisc.coop Fax: 701.667.1936 Phone: 866.999.6472 Ext. 8416

Cumberland Valley Electric, Inc.

By:		
,	 	

Title:_

Date Signed:_____

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Product Specification Sheet

E330 FOCUS AX+E350 AX-SD Single Phase

The Next Generation of Advanced Residential Metering

The FOCUS® AX-SD is an advanced meter platform with features that rival any meter in its class. With available service disconnect integrated into the meter base, utilities can take advantage of the 200 Amp relay to disconnect power or limit service remotely using an advance metering technology or manually at the meter. The combination of the FOCUS Service Disconnect base module and powerful AX register provides a flexible system that supports a variety of connect/disconnect and service-limiting applications.

A single circuit board design, mounted at the front of the meter, allows room for modular advanced metering communications or a KYZ option output board. Fewer parts and connectors throughout the board design increase reliability and contribute to better overall endpoint performance. Highly accurate load performance and the use of a field-proven Digital Multiplication Measurement Technique ensure reliability and dependability during the entire life of the FOCUS meter.

Meter reconfiguration can be accomplished optically through the configuration port located on the front cover.

- Select from displayable positive, negative, net and added (security) metrics
- Change the displayed information, order or digits
- Configure a CT/PT meter multiplier to obtain a direct reading
- Preset or reset kWh

With a focus on customer satisfaction, we are committed to providing the best metering solution in terms of capability, technology and affordability. By utilizing our experience and technology with that of our strategic allies and development partners, we provide metering solutions that cover the range of utilities' residential metering needs.



Key Benefits

- Digital Multiplication Measurement technique
- Non-volatile memory
- Designed for a 20+ year life
- Meets or exceeds industry and ANSI standards
- Uses ANSI protocol (between meter and advanced metering device)
- 6 digit LCD and 3 Alpha ID
- · Selectable meter multiplier
- Service limiter function
- · Event log of 500+ entries
- 77 kb of load profile memory, 1–8 channels
- Advanced second generation over-the-air-flashable firmware

Landis Gyr manage energy better Product Specification Sheet

E330 FOCUS AX • E350 AX-SD Single Phase

Specifications

General Specifications	Active Energy "KW	h-kW" meter			
	Digital Multiplication Measurement Technique				
	Non-Volatile Memory				
	Designed for 20+ y	years life			
	Meets ANSI standards for performance				
	Utilizes ANSI protocol (between meter and AMI device)				
	9-Digit LCD				
	Display scroll sequence programmable (factory or end user)				
	Configuration Port port available	- cover does not have to be removed or optional ANSI C12.18 optical			
Operating Temperature	-40C to +85C und	er cover			
Nominal Voltage	120V or 240V				
Operating Voltage	80% to 115% of V	'n			
Frequency	60Hz +/- 5%				
Humidity	5% to 95% relative	e humidity, non condensing			
Starting Load (Watts)	Class 20 0	.005 Amp (0.6W)			
	Class 100 0	.030 Amp (3.6W)			
	Class 200 0	.050 Amp (12W)			
	Class 320 0	.080 Amp (19.2W)			
	Class 480 0	.120 Amp (28.8W)			
Voltage Burden	\leq 1.9W Max				
Load Performance Accuracy	Accuracy Class 0.5% - typical accuracy 0.2%				
	Exception: Form 36S 0.5%				
Available Forms	Self-Contained	1S, 2S, 2SE, 12S, 25S			
	Transformer Rated	3S, 4S			
	K-Base	2K			
Display Options	Energy Metrics: +kWh, -kWh, Net kWh, and added kWh (Security)				
	Metric Energy Display Format - 4x1, 4x10, 5x1, 5x10, 6x1 or 6x10				
	Time of Use and D	emand Billing			
AMI Platform	Modular or Integrat	ted			
Selectable Meter Multiplier	Up to 4096 as resu	It of PT ratio CT ratio			
Applicable Standards	ANSI C12.1 for electric meters				
	ANSI C12.10 for physical aspects of watt hour meters				
	ANSI C12.18 Proto	ocol specifications for ANSI Type 2 Optical Port			
	ANSI C12.19 Utility	/ Industry End Device Data Tables			
	ANSI C12.20 for el	ectricity meters, 0.2 and 0.5 accuracy classes			
	CAN3-C17-M84 C	anadian specifications for approval of type of electricity meters			
Service Disconnect	10,000 operations Available forms: 15	at full rated current (disconnect/connect)			

2800 Duncan Road Lafayette, IN 47904 U.S.A Phone: **765.742.1001** • Tech Support: **800.777.2774** FAX: **765.429.0936** www.landisgyr.com



Product Specification Sheet

Leading-Edge Technology for Advanced Residential Metering Applications

The FOCUS® family of metering products provides the utility industry with an advanced, reliable and economical solid-state meter platform for advanced metering applications. The FOCUS AL utilizes a single circuit board design which allows room for installation of a modular communications board or a KYZ option output board. Fewer parts and connectors throughout the design increase reliability and contribute to better overall endpoint performance. Highly accurate load performance and the use of a field-proven Digital Multiplication Measurement Technique ensure reliability and dependability during the entire life of the FOCUS meter.

Meter reconfiguration can be accomplished optically through the configuration port located on the front cover.

- Select from displayable positive, negative, net and added (security) metrics
- Change the displayed information, order or digits
- Configure a CT/PT meter multiplier to obtain a direct reading
- Preset or reset kWh
- Adjust calibration

With a focus on customer satisfaction, we are committed to providing the best metering solution in terms of capability, technology and affordability. By utilizing our experience and technology with that of our strategic allies and development partners, we provide metering solutions that cover the range of utilities' residential metering needs.

E130 FOCUSAL



Key Benefits

- Digital Multiplication Measurement Technique
- Non-volatile memory
- Designed for a 20+ year life
- Meets or exceeds industry and ANSI standards
- Uses ANSI protocol (between meter and AMR device)
- . 6 digit LCD and 2 Alpha ID

manage energy better

Landis IGvr

 Selectable meter multiplier up to 240 (1200:5 CT)

E130 FOCUS AL

Product Specification Sheet

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General Specifications	Active Energy "kWh-only" meter				
	Digital Multiplica	tion Measurement Technique			
	Non-Volatile Memory				
	Designed for 20+ years life				
	Meets ANSI standards for performance				
	Utilizes ANSI protocol (between meter and AMI device)				
	8-Digit LCD				
	Display scroll se	quence programmable (factory or end user)			
	Configuration Po	ort - cover does not have to be removed			
Operating Temperature	-40C to +85C ur	nder cover			
Nominal Voltage	120V or 240V				
Operating Voltage	80% to 115% of	í Vn			
Frequency	60Hz +/- 5%				
Humidity	5% to 95% relat	ive humidity, non condensing			
Starting Load (Watts)	Class 20 0.005 Amp (0.6W)				
	Class 100 0.030 Amp (3.6W)				
	Class 200 0.050 Amp (12W)				
	Class 320 0.080 Amp (19.2W)				
	Class 480 0.120 Amp (28.8W)				
Voltage Burden	\leq 1.8W Max				
Load Performance Accuracy	Accuracy Class	0.5% – typical accuracy 0.2%			
Available Forms	Self-Contained	1S, 2S, 2SE, 12S, 25S			
	Transformer Rate	ed 3S, 4S			
	K-Base	2К			
Display Options	Energy Metrics:	+kWh, -kWh, Net kWh, and added kWh (Security)			
	Metric Energy Di	splay Format – 4x1, 4x10, 5x1, 5x10, 6x1 or 6x10			
AMI Platform	Modular or Integ	rated			
Selectable Meter Multiplier	Up to 240 as res	ult of PT ratio CT ratio			
Applicable Standards	ANSI C12.1 for electric meters				
	ANSI C12.10 for physical aspects of watt hour meters				
	ANSI C12.19 Uti	ity Industry End Device Data Tables			
	ANSI C12.20 for	electricity meters, 0.2 and 0.5 accuracy classes			
	CAN3-C17-M84 Canadian specifications for approval of type of electricity meters				

2800 Duncan Road Lafayette, IN 47904 U.S.A Phone: **765.742.1001** • Tech Support: **800.777.2774** FAX: **765.429.0936** www.landisgyr.com





Cumberland Valley Electric, Inc. Administrative Guidelines Prepay Metering Program April, 2014

Objectives:

The objectives of Cumberland Valley Electric's (Cumberland Valley) Prepay service program ("Prepay") are:

- 1. To create a member-friendly, voluntary and alternative option for the purchase of electric energy
- 2. To have a tariff option which allows members, by choice, to have technology available to assist in managing energy and energy purchased
- 3. To promote a tariff that will improve the over-all financial stability of Cumberland Valley
- 4. To make the program available to the general residential membership
- 5. To promote energy efficiency

The Tariff Document:

The tariff will be written as a rider to be attached to any approved Cumberland Valley Rate Schedule 1 (Residential Service) designed for the purpose of purchasing electric energy. The tariff rider may include in addition to the customer charge and energy charge, a monthly program fee.

Contracts/Agreements:

Each member selecting the Prepay option will be subject to all other applicable rules and regulations which apply to members selecting the post-pay service option. Each member will be required to pay a membership fee and be entitled to all available benefits with the exceptions of the specifically stated payment options.

Each member selecting the Prepay service option must sign a *Prepay Service Agreement* ("Agreement").

The Agreement will be for a minimum length of 12 months. However, at any time after the 12 month minimum has passed a member may request to revert back to a traditional post pay account, at which time the member may be subject to a deposit based on their credit history. Any request for changes must be made in writing.

Charges and Assessments:

Non-energy charges such as a consumer customer charge will be pro-rated daily. The current monthly Prepay service fee is \$3.00. This spread over 30 days equals \$0.10 per day. Each day at a specific time, the pro-rated amount will be deducted from the total balance of the account.

The fuel adjustment, environmental surcharge, and taxes will be pro-rated daily and credited or debited, as applicable to the Prepay account.

When the Prepay account is activated, an initial purchase of \$100.00 is recommended. Subsequent purchases may be made in increments chosen by the member, with a minimum purchase being \$20.00.

If a member converts from a post-pay account to Prepay service and a deposit has been collected previously for the post-pay account, that deposit will be applied to the outstanding balance on any post-pay account in the member's name. Also if the member has any account(s) which does not have a satisfactory credit history any remaining credit will be transferred as a deposit to the unsecured account(s). If none of these exceptions are applicable to the member the excess funds will be placed as a credit on the Prepay account.

If a member enrolls in Prepay service, the total amount of an existing payment arrangement will transfer to the Prepay account and existing payment arrangement will default to a payment arrangement where seventy percent (70%) of any payment will be placed on future purchases while thirty percent (30%) will be applied towards retirement of the outstanding balance

If a member has been disconnected for non-pay and chooses the Prepay service option for reconnect, the member will be offered a debt management plan for the outstanding balance. Seventy percent (70%) of any payment will be placed on future purchases while thirty percent (30%) will be applied towards retirement of the outstanding balance.

A prior member, who previously received service from Cumberland Valley and discontinued service without paying his/her final bill, (i.e. an uncollectible account/bad debt) will be required to pay the past due amount prior to establishing prepay service. If the member is unable to pay the account balance in full, a debt management plan will be considered for the outstanding balance. Fifty percent (50%) of any payment will be placed on future purchases while fifty percent (50%) will be applied towards retirement of the outstanding balance.

Member Education Plan:

- **A.** Cumberland Valley's voluntary Prepay service will be promoted to the general membership by the following venues:
 - 1. Flyers
 - 2. Banner-Ups
 - 3. Facebook/Twitter
 - 4. Cumberland Valley's Website at: <u>www.cumberlandvalley.coop</u>
 - 5. Radio

- 6. Various other print advertising
- 7. Customer Service Representative (CSR) promotion in-office
- 8. Community events by marketing team
- 9. Smart Phone Application (App)
- **B.** Promotion of the program will include options and member benefits including but not limited to:
 - 1. No deposit
 - a. Because money is collected upfront, there is no need to charge a deposit
 - 2. No reconnect/disconnect fees
 - a. Because disconnects and reconnects are performed automatically, there is no need to charge a fee
 - 3. No late fees
 - 4. Convenient payments available 24/7
 - 5. Member choice
 - a. This program will give members choice in when they pay and how much they pay
 - 6. Demand Side Management (DSM) conservation.
- **C.** Once a member decides to enroll in the Prepay service, the member will be educated via a one-on-one consultation. The following details will be covered:
 - 1. Explanation of Prepay service and above referenced benefits
 - 2. Individual demonstration of accessing Cumberland Valley website to review usage information
 - 3. Explanation of text and e-mail and/or text alerts the member will receive with information on the member's usage information
 - 4. How to purchase additional kWhs
 - a. Via website
 - b. Via telephone
 - i. Automated (IVR)
 - ii. With CSR
 - c. Smart Phone App
 - 5. How to reconnect power if disconnected
 - 6. How LIHEAP or other energy assistance is incorporated with Prepay service

Miscellaneous:

If a member decides to leave the Prepay service and a credit is on the account, the credit can be refunded or applied to any other active account in the member's name. The member must inform the Cooperative in writing when the member wishes to terminate Prepay service.

		CUMBERLAND VALLEY E	LECTRIC, INC	
				0.070
		DEVELOPMENT OF ADDER FOR ADD		
		Data comes from 2013 Cooperative's	s Form 7 except CP	data
1	Devel	opment of a Fixed Charge Rate (Exclude	es Purchased Pow	er Costs):
	20101			
		Expense		Fixed Rate
	1	Depreciation		3.55%
	2	Distribution Operations & Maintenance		4.63%
	3	Administrative & General		3.87%
	4	Total Costs - Distribution		12.05%
	5	Return		1.14%
	6	Annual Revenue Requirements		13.19%
		Monthly Fixed Rate		1.10%
		(Excludes purchased power costs)		
_				
3.	Basis	for Fixed Charge Rate Percentages:		
4	D			
١.		station Rate is the actual depreciation expe		end
	invest	ment in distribution plant as provided on R	Dist Plant	Ratio
		Depreciation Expense \$3,115,270	\$87,827,579	0.0355
		\$3,115,270	\$07,027,079	0.0300
2	Distrib	ution O & M rate is the actual distribution C) & M expense divid	ed by the year end
		ment in distribution plant as provided on R		
		Dist O&M	Dist Plant	Ratio
		\$4,065,022	\$87,827,579	0.0463
		+ .,,	+,, - . •	
3.	Admin	& General expenses are divided by the ve	ar end investment ir	distribution plant.
3.	Admin	& General expenses are divided by the ye A & G Exp	ar end investment ir Dist Plant	n distribution plant. Ratio

	CUMBERLAND VALLEY	ELECTRIC, INC			
	DEVELOPMENT OF ADDER FOR A				
	Data comes from 2013 Cooperative	e's Form 7 except (<u>CP dat</u>	<u>a</u>	
4 Rotu	Irn is based Actual Debt and Interest for the	e Test Vear and Ret	urn on	Equity	
	based on TIER of 2.00. (Margins equa				
	Capital Structure			<u>%</u>	
	Debt	42,813,061		68.69%	
	Equity (Excludes GTCC)	19,517,122		31.31%	
		62,330,183		100.00%	
	Interest and Equity Computations		^	054.040	
	Interest on LTD Using Interest Costs fo		\$	354,342	
	Margins Would be Equal to Interest for	r 2.0 HER	\$ \$	354,342	
			Ф	708,684	
	Return on Capital		C	Composite	
	Return on Debt	0.83%		0.57%	
	Return on Equity	1.82%		0.57%	
				1.14%	
C Cue	tomer Charge Adder				
<u>c. cus</u>					
1. Incre	emental Costs Associated with Prepay		\$	225.79	
2. Annı	ual Fixed Charge Rate from A. above			13.19%	
	¥				
3. Annı	ual Costs for Distribution Lines		\$	29.77	
	to by 10 for monthly rate		¢	2.40	
4. DIVIC	de by 12 for monthly rate		\$	2.48	
5. Plus	Monthly Communication Fees (4 @ 10 Ce	ents Each)	\$	0.40	
C Mari	the Customer Cost/Charge		¢	0.00	
o. IVION	thly Customer Cost/Charge		\$	2.88	
	RECOMMENDED		\$	3.00	
	REGUIVIIVIEINDED		φ	3.00	

Exhibit F

According to the Paperwork Reduction Act of 1995, an agency may not conduct or spor control number. The valid OMB control number for this information collection is 0572-	0032. The time required to com	plete this information collecti	on is estimated to average	15 hours per			
response, including the time for reviewing instructions, searching existing data sources, UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE		BORROWER DESIGNATION KY0057					
FINANCIAL AND OPERATING REPORT	PERIOD ENDED _{De}	ecember, 2013					
ELECTRIC DISTRIBUTION	BORROWER NAM	E Cumberland Vall	ev Electric. In	n			
INSTRUCTIONS - See help in the online application.							
This information is analyzed and used to determine the submitter's financial si regulations to provide the information. The information provided is subject to	tuation and feasibility for lo the Freedom of Information	ans and guarantees. You a Act (5 U.S.C. 552)	are required by contract	t and applicable			
	CERTIFICATION						
We recognize that statements contained herein concern a mat false, fictitious or fraudulent statement may render the ma							
We hereby certify that the entries in this re of the system and reflect the status of			cords				
ALL INSURANCE REQUIRED BY PART 1788 OF 7 CF PERIOD AND RENEWALS HAVE BEEN OBTA BY THIS REPORT PURSUANT (ch	AINED FOR ALL POLICI	IES DURING THE PER		NG			
X All of the obligations under the RUS loan documents have been fulfilled in all material respects.	und	re has been a default in the er the RUS loan documen	ts. Said default(s) is/ar				
TED HAMPTON	2/26/2014	cifically described in Part	D of this report.				
	DATE						
	DITL						
PART A. ST	CATEMENT OF OPERAT	TIONS					
		YEAR-TO-DATE					
ITEM	LAST YEAR (a)	THIS YEAR (b)	BUDGET (c)	THIS MONTH (d)			
1. Operating Revenue and Patronage Capital	46,861,246	46,665,845	47,050,134	4,699,306			
2. Power Production Expense							
3. Cost of Purchased Power	36,085,688	35,772,176	35,747,952	3,671,514			
4. Transmission Expense							
5. Regional Market Expense							
6. Distribution Expense - Operation	1,318,827	1,404,991	1,577,364	201,047			
7. Distribution Expense - Maintenance	2,831,797	2,660,031	2,761,223	243,900			
8. Customer Accounts Expense	1,819,520	1,871,976	1,873,192	168,715			
9. Customer Service and Informational Expense	179,251	153,670	181,807	6,255			
10. Sales Expense							
11. Administrative and General Expense	1,248,508	1,369,893	1,327,186	153,563			
12. Total Operation & Maintenance Expense (2 thru 11)	43,483,591	43,232,737	43,468,724	4,444,994			
13. Depreciation and Amortization Expense	2,968,519	3,115,270	3,057,811	264,868			
14. Tax Expense - Property & Gross Receipts							
15. Tax Expense - Other	52,902	51,441	55,547				
16. Interest on Long-Term Debt	427,212	354,342	432,601	27,624			
17. Interest Charged to Construction - Credit							
18. Interest Expense - Other	42,012	3,176	3,101	199			
19. Other Deductions	10,213	10,671	11,219	550			
20. Total Cost of Electric Service (<i>12 thru 19</i>)	46,984,449	46,767,637	47,029,003	4,738,235			
21. Patronage Capital & Operating Margins (1 minus 20)	(123,203)	(101,792)	21,131	(38,929)			
22. Non Operating Margins - Interest	128,155	121,888	133,182	10,340			
23. Allowance for Funds Used During Construction							
24. Income (Loss) from Equity Investments	E0 272						
25. Non Operating Margins - Other	59,372	2 057 010		0 055 010			
26. Generation and Transmission Capital Credits	2,364,260	2,957,019	CO 544	2,957,019			
27. Other Capital Credits and Patronage Dividends	44,863	54,741	60,744	18,079			
28. Extraordinary Items							
29. Patronage Capital or Margins (21 thru 28)	2,473,447	3,031,856	215,057	2,946,509			

RUS Financial and Operating Report Electric Distribution

Exhibit F Page 2 of 15

						rage 2 01 15	
	ES DEPARTMENT OF AGRIC	ULTURE	BOI	RROWER DESIGNATION			
	JRAL UTILITIES SERVICE	DODT	KY0057				
	AL AND OPERATING RE	PURI	PER	RIOD ENDED			
				December, 2013	3		
INSTRUCTIONS - See help in t	the online application.			,,	_		
	PART B	. DATA ON TRANSMISS	ION A	ND DISTRIBUTION PLANT	-		
	YEAR-T				YEAR-TO		
ITEM	LAST YEAR (a)	THIS YEAR (b)		ITEM	LAST YEAR (a)	THIS YEAR (b)	
1. New Services Connected	(4)	421	5. 1	Miles Transmission	(<i>u</i>)	(5)	
			6. I	Miles Distribution –			
2. Services Retired	312	283	(Overhead	2,498.62	2,503.01	
3. Total Services in Place	24,685	24,823		Miles Distribution - Underground	127.08	130.26	
4. Idle Services	1 005		8.	Total Miles Energized	0 605 50	0 (00 0	
(Exclude Seasonals)	1,027	1,111		(5 + 6 + 7)	2,625.70	2,633.27	
		PART C. BAL	ANCI	E SHEET			
ASSE	ETS AND OTHER DEBITS			LIABILITIES A	ND OTHER CREDITS		
1. Total Utility Plant in Serv		95,051,496		Memberships		431,815	
2. Construction Work in Pro		816,622		Patronage Capital		37,403,965	
3. Total Utility Plant (1 +		95,868,118	-	Operating Margins - Prior Years		(
4. Accum. Provision for Dep	preciation and Amort.	33,482,599		Operating Margins - Current Yea	2,909,968		
5. Net Utility Plant (3 - 4))	62,385,519	_	Non-Operating Margins	121,888		
6. Non-Utility Property (Net		0		Other Margins and Equities	(773,464)		
7. Investments in Subsidiary	0		Total Margins & Equities (30	<i>thru 35</i>)	40,094,172		
8. Invest. in Assoc. Org Pa	21,323,218		Long-Term Debt - RUS (Net)		3,327,466		
9. Invest. in Assoc. Org O		0		Long-Term Debt - FFB - RUS G		34,681,955	
10. Invest. in Assoc. Org O	-	888,042		Long-Term Debt - Other - RUS (Juaranteed	4 224 686	
 Investments in Economic Other Investments 	Development Projects	0		Long-Term Debt Other (Net) Long-Term Debt - RUS - Econ. I	Dervel (Net)	4,224,689	
13. Special Funds		0	41.	Payments – Unapplied	1,312,789		
Total Other Property	P. Investments		Tetel Laws Town Dabt				
14. <i>(6 thru 13)</i>	& Investments	22,211,260	$43. \qquad \begin{array}{c} 1 \text{ for all Long-Term Debt} \\ (37 thru 41 - 42) \end{array}$			40,921,321	
15. Cash - General Funds		1,504,921	44. Obligations Under Capital Leases - Noncurrent			C	
16. Cash - Construction Fund	ls - Trustee	0	45. Accumulated Operating Provisions and Asset Retirement Obligations			3,324,752	
17. Special Deposits		4,300	46.	Total Other Noncurrent Lial	3,324,752		
17. Special Deposits 18. Temporary Investments		5,000		Notes Payable	0,021,702		
18. Temporary investments 19. Notes Receivable (Net)		0	48.	Accounts Payable		3,968,442	
20. Accounts Receivable - Sa	les of Energy (Net)	4,611,871	10.	,			
20. Accounts Receivable - Ot	1,023,958	49.	Consumers Deposits	1,348,825			
22. Renewable Energy Credits			50.	Current Maturities Long-Term D	1,891,740		
				Current Maturities Long-Term D			
23. Materials and Supplies - Electric & Other 496, 675			51.	- Economic Development		U	
24. Prepayments 69,68			52.	Current Maturities Capital Lease		(
25. Other Current and Accrued Assets 9,62			53.	Other Current and Accrued Liabi		1,570,368	
26. Total Current and Accrued Assets 7,72 (15 thru 25)			54.	Total Current & Accrued Lia (47 thru 53)	bilities	8,779,375	
27. Regulatory Assets		0	55.	Regulatory Liabilities		C	
28. Other Deferred Debits		884,355	56.	Other Deferred Credits		87,549	
29. Total Assets and Other $(5+14+26 thru 28)$	r Debits	93,207,169	57.	Total Liabilities and Other C (36 + 43 + 46 + 54 thru 56)	redits	93,207,169	
(3+1 + +20 IIII u 20)		1	1	(30 ± 7 3 ± 7 0 ± 54 mm u 30)			

Exhibit F Page 3 of 15

UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION	BORROWER DESIGNATION KY0057
INSTRUCTIONS - See help in the online application.	PERIOD ENDED December, 2013
PART D. NOTES TO FI	NANCIAL STATEMENTS

	1480 101							
UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION	BORROWER DESIGNATION KY0057							
INSTRUCTIONS - See help in the online application.	PERIOD ENDED December, 2013							
PART D. CERTIFICATION LOAN DEFAULT NOTES								

Exhibit F

															Page 5 of 1:	
PERCODENTED PERCODENDED STRUCTIONS - See help in the online applicators STRUCTIONS - See help in the online applicators STRUCTIONS - See help in the online applicators PLANT ITEM BECINNIG OF YEAR (a) ADDITIONS (b) COLSPANE COLSPANE (c) ADDISTIMENTS AND (c) ADDISTIMENTS AND (c) ADDISTIMENTS AND (c) COLSPANE (c)		U	NITED				RE		BORROW	VER D	ESIGNATIO	N	KY0057			
PART E. CHANGES IN UTILITY PLANT BALANCE BLANCE BALANCE BALANCE BLANCE BEGINNING OF YEAR ADDITIONS RETUREMENTA (d) ADJUSTMENTS AND (c) BALANCE (d) Distribution Plant 64, 228, 330 5, 162, 874 1, 563, 625 87, 827 General Plant 5, 094, 084 837, 291 561, 239 5, 370 Intragibles 0 1, 853, 781 1, 2, 853 Intragibles 0 1, 853, 781 1, 853, 781 Regional Tonsmission and Market 0 1, 255, 021 95, 051 Operation Plant 0 1, 756, 195 6, 000, 165 2, 124, 864 95, 051 Construction Work in Progress 730, 904 85, 718 816 95, 863 Total Utility Plant (8 + 9) 91, 070, 205 6, 105, 813 1, 255, 822 11, 255, 101 95, 863 TFEM BALANCE PART F. MATERINISA AND SUPPLIES BALANCE BALANCE FIEM BALANCE SALVAGED USED (NET) MAJUSTMENT BALANCE FIEM BALANCE								PERIOD I								
BALANCE BEGINNING OF YEAR (a)ADDITIONS (b)RETREMENTS (c)DAUNCTENTS AND (c)BALANCE (c)Distribution Plant $\$ 4, 228, 320$ $5, 162, 874$ $1, 563, 625$ $\$ 7, 837$ General Plant $\$ 4, 228, 320$ $\$, 162, 874$ $1, 563, 625$ $\$ 7, 837$ Intagibles $1, 853, 781$ $\$ 7, 281$ $$51, 239$ $$5, 370$ Intagibles 0 $1, 853$ $$1, 853$ $$1, 853$ Intagibles 0 $1, 853$ $$1, 953$ Intagibles $1, 953, 781$ $$1, 252, 864$ $95, 951$ Intagibles $730, 904$ $\$5, 718$ $$1, 252, 864$ $95, 951$ Intagibles $1, 950, 051$ $$0, 05, 883$ $$2, 124, 864$ $95, 958$ Intagibles $1, 906, 072$ $$8, 163$ $$1, 255, 682$ $$11, 520$ $$100$ Intagibles $$1, 906, 072$ $$8, 163$ $$1, 255, 682$ $$11, 520$ $$100$ $$100$ Integr $$00, 02, 15$ $$1, 906, 072$ $$8, 163$ $$1, 255, 682$ $$11, 520$ $$100$ $$102, 916$ Integr $$00, 02, 15$ $$1, 906, 072$ $$8, 163$ $$1, 255, 682$ $$11, 520$ $$100$ $$100$ <td>NS</td> <td>TRUCTIONS - See h</td> <td>nelp in</td> <td>the online a</td> <td>application</td> <td></td>	NS	TRUCTIONS - See h	nelp in	the online a	application											
PLANT TIEMBEGINNING OF YEAR (a)ADDITION (b)RETURE WEIN (c)TRANSPERS (c)CRANSPERS (c)CRANSPERS (c)Distribution Plant $\begin to the state in the $								S IN	UTILITY PI	LANT						
$ \begin{array}{ c c c c c c } \hline Distribution Plant & 0 & 0 & 0 & 0 & 0 & 0 & 0 & 0 & 0 & $		PLA	NT IT	EM		BEGINNIN	G OF YEAR	AD		RET			TRANSFERS		END OF YEAR	
Headquarters Plant 1,853,781 0 1,853,781 1,853,781 Intangibles 0		Distribution Plant					84,228,330	5	,162,874		1,563,6	25	~ /		87,827,57	
Intagibles 0 0 0 Regional Transmission and Market Operation Plant 0		General Plant					5,094,084		837,291		561,2	39			5,370,13	
Transmission Plant 0 0 0 Regional Transmission and Market Operation Plant 0 0 0 All Other Utility Plant in Service (1 thru 7) 91,176,195 6,000,165 2,124,864 95,051 Construction Work in Progress 730,904 85,718 816 816 Total Utility Plant (8 + 9) 91,907,099 6,085,883 2,124,864 95,051 Total Utility Plant (8 + 9) 91,907,099 6,085,883 2,124,864 95,685 TREM BALANCE BALANCE BALANCE BEGINNIG OF FERR (ϕ) (ϕ) (c) (d) (c) $($		Headquarters Plant					1,853,781								1,853,78	
Regional Transmission and Market Operation Plant All Other Utility Plant 0 0 0 All Other Utility Plant in Service (1 thru 7) 91,176,195 6,000,165 2,124,864 95,051 Construction Work in Progress 730,904 85,718 91,907,099 6,055,883 2,124,864 95,051 Construction Work in Progress PART F. MATERIALS AND SUPPLIES 814,864 95,068 91,907,099 6,055,883 2,124,864 95,051 TERM BALANCE PART F. MATERIALS AND SUPPLIES BALANCE END OF YEAR Electric 700,215 1,006,072 58,163 1,255,682 11,520 (573) 496 Other 0		Intangibles					0									
Operation Plant Image: second plant of the Utility Plant in Service (1 thru 7) 91,176,193 6,000,165 2,124,864 95,051 Construction Work in Progress 330,904 85,718		Transmission Plant					0									
Total Utility Plant in Service (1 thru 7) $91, 176, 195$ $6, 000, 165$ $2, 124, 864$ $95, 051$ Construction Work in Progress $730, 904$ $85, 718$ 816 Otal Utility Plant (8 + 9) $91, 907, 099$ $6, 085, 883$ $2, 124, 864$ $95, 658$ PART F. MATERIALS AND SUPPLIES BALANCE BALANCE BALANCE BALANCE Colspan="2">Colspan="2"Colspan="2">Colspan="2"Colsp	j.	U	on and	l Market												
Construction Work in Progress 730,904 85,718 816 Total Utility Plant ($\$ + 9$) 91,907,099 6,085,883 2,124,864 91,807,099 816 Total Utility Plant ($\$ + 9$) 91,907,099 6,085,883 2,124,864 91,807,099 816 THEM BALANCE PART G. SERVICE INTERRUPTION AUCHAE AVERAGE MINUTES PER CONSUME BY CAUSE TOTAL (d) (d) 0 AVERAGE MINUTES PER CONSUME BY CAUSE TOTAL (d) (d) (d) (d) (d) (d) <td>΄.</td> <td>All Other Utility Pla</td> <td>nt</td> <td></td> <td></td> <td></td> <td>0</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	΄.	All Other Utility Pla	nt				0									
Total Utility Plant (\$\$ + 9\$) 91,907,099 6,085,883 2,124,864 95,868 PART F. MATERIALS AND SUPPLIES FART F. MATERIALS AND SUPPLIES BALANCE SOLD (\$) O BALANCE BALANCE BALANCE BALANCE BALANCE BALANCE PART I. AVERAGE MINUTS FER CONSUMER BY CAUSE O ALVERAGE MINUTS FER CONSUMER BY CAUSE O O ALVERAGE MINUTS FER CONSUMER BY CAUSE TOTAL <th< td=""><td></td><td>Total Utility Plan</td><td>t in Se</td><td>ervice (1 thr</td><td>ru 7)</td><td></td><td>91,176,195</td><td>6</td><td>,000,165</td><td></td><td>2,124,8</td><td>54</td><td></td><td></td><td>95,051,49</td></th<>		Total Utility Plan	t in Se	ervice (1 thr	ru 7)		91,176,195	6	,000,165		2,124,8	54			95,051,49	
PART F. MATERIALS AND SUPPLIES BALANCE (a) BALANCE (b) SALVAGED (b) USED (NET) (c) SOLD (c) ADJUSTMENT (c) BALANCE END OF YEAR (c) Electric 700,215 1,006,072 58,163 1,255,682 11,520 (573) 496 Other 0 0 0 0 0 0 0 0 PART G. SERVICE INTERRUPTIONS PART G. SERVICE INTERRUPTIONS OWER SUPPLIER MAJOR EVENT (a) PLANNED (b) ALL OTHER TOTAL (c) Present Year 23.100 9.300 1.500 108.600 142.5 Five-Year Average 20.849 28.781 7.647 73.971 131.2 PART H. EMPLOYEE-HOUR AND PAYROLL STATISTICS Number of Full Time Employees 51 4. Payroll - Capitalized 1.088,00 Employee - Hours Worked - Regular Time 110.401 5. Payroll - Capitalized 0 3.004,3 Gaital Credits - Distributions a. General Retirements 0 3.004,3 b. Special Retirements ($a + b$) 0 3.004,3 <th col<="" td=""><td>).</td><td>Construction Work i</td><td>n Prog</td><td>ress</td><td></td><td></td><td>730,904</td><td></td><td>85,718</td><td></td><td></td><td></td><td></td><td></td><td>816,62</td></th>	<td>).</td> <td>Construction Work i</td> <td>n Prog</td> <td>ress</td> <td></td> <td></td> <td>730,904</td> <td></td> <td>85,718</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>816,62</td>).	Construction Work i	n Prog	ress			730,904		85,718						816,62
ITEMBALANCE BEGINNING OF YEAR (a)PURCHASED (b)SALVAGED (c)USED (NET) (d)SOLD (e)ADJUSTMENT (f)BALANCE END OF YEAR (g)Electric700,2151,006,07258,1631,255,68211,520(573)496Other091,006,07258,1631,255,68211,520(573)496PART G. SERVICE INTERRUPTIONSTIEMOVERAGE MINUTES PER CONSUMER BY CAUSEOther09,3001.500108.600142.5Five-Year Average20.84928.7817.64773.971131.2PART H. EMPLOYEE-HOUR AND PAYROLL STATISTICSNumber of Full Time Employees514. Payroll - Expensed2.460,2Employee - Hours Worked - Regular Time110,4015. Payroll - Capitalized1,088,0TIEMOESCRIPTIONTIEMOESCRIPTIONCUMULATIVE (a)Optical Credits - Distributionsa. General Retirements (a + b)03,004,3Capital Credits - Receiveda. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power03,004,3b. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power03,004,3Outputa. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power4. 266	.0.	Total Utility Plan	t (8 + 9	9)			91,907,099	6	,085,883		2,124,86	54			95,868,11	
$\begin{array}{c c c c c c } ITEM & BEGINNING OF YEAR \\ (a) & (b) & (c) & (d) & (c) & (c) & (f) & (g) \\ (f) & (g) & (g)$						PA	ART F. MATER	IALS	AND SUPPI	LIES						
Electric 700,215 1,006,072 58,163 1,255,682 11,520 (573) 496 Other 0 PART G. SERVICE INTERRUPTIONS FART G. SERVICE INTERRUPTIONS AVERAGE MINUTES PER CONSUMER BY CAUSE ITEM AVERAGE MINUTES PER CONSUMER BY CAUSE Other 23,100 9,300 1,500 108.600 142.5 Five-Year Average 20.849 28.781 7.647 73.971 131.2 PART H. EMPLOYEE-HOUR AND PAYROLL STATISTICS Number of Full Time Employees 51 4. Payroll - Expensed 2,460,2 Employee - Hours Worked - Regular Time 110,401 5. Payroll - Capitalized 1,088,0 Employee - Hours Worked - Regular Time 110,402 5. Payroll - Capitalized 67,6 COMULATIVE (a) O 3,004,3 O ESCRIPTION COMULATIVE (a) O 3,004,3 O 3,004,3 O 3,004,3 O CUMULATIVE (a)		ITEM	BEGI	INNING O						F)				T	END OF YEAR	
Other 0 PART G. SERVICE INTERRUPTIONS PART G. SERVICE INTERRUPTIONS TIEM PART G. SERVICE INTERRUPTIONS TIEM OWER SUPPLIER (a) MAJOR EVENT (b) PLANNED (c) ALL OTHER (d) TOTAL (e) Present Year 23.100 9.300 1.500 108.600 142.5 Five-Year Average 20.849 28.781 7.647 73.971 131.2 PART H. EMPLOYEE-HOUR AND PAYROLL STATISTICS Number of Full Time Employees 51 4. Payroll - Expensed 2,460,2 Employee - Hours Worked - Regular Time 110,401 5. Payroll - Capitalized 1,088,0 Employee - Hours Worked - Overtime 12,200 6. Payroll - Other 67,6 PART I. PATRONAGE CAPITAL THEM DESCRIPTION THIS YEAR (a) CUMULATIVE (b) Capital Credits - Distributions a. General Retirements b. Special Retirements ($a + b$) 0 3,004,3 3,004,3 3,004,3 Capital Credits - Received a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power 0 3,004,3 4,366		Electric			00,215	~ /		53		82		520		3)	496,67	
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ITEMPOWER SUPPLIER (a)MAJOR EVENT (b)PLANNED (c)ALL OTHER (d)TOTAL (e)Present Year23.1009.3001.500108.600142.5Five-Year Average20.84928.7817.64773.971131.2VENT HEMPLOYEE-HOUR AND PAYROLL STATISTNumber of Full Time Emplyees514. Payroll - Expensed2.460.2Employee - Hours Worked - Regular Time110,4015. Payroll - Capitalized1,088.00Employee - Hours Worked - Overtime12,2006. Payroll - Capitalized1,088.00FART I PATRONAGE CAPITALVENT I PATRONAGE CAPITALOESCRIPTION6. Payroll - Capitalized0OLIVILATIVE (a)6. General Retirements06. General Retirements (a + b)03,004,3Capital Credits - Received6. Received From Retirement of Patronage Capital by Suppliers of Electric Power03,004,3Number of Patronage Capital by (a)03,004,3						P	ART G. SERVIC	E IN	TERRUPTIO	ONS						
Indicate of the formation of the formati						AVERAG	GE MINUTES P	ER C	ONSUMER	BY CA	AUSE					
Five-Year Average 20.849 28.781 7.647 73.971 131.2 PART H. EMPLOYEE-HOUR AND PAYROLL STATISTICS Number of Full Time Employees 51 4. Payroll - Expensed 2,460,2 Employee - Hours Worked - Regular Time 110,401 5. Payroll - Capitalized 1,088,0 Employee - Hours Worked - Overtime 12,200 6. Payroll - Capitalized 1,088,0 FMRT I. PATRONAGE CAPITAL TIEM DESCRIPTION THIS YEAR (a) CUMULATIVE (b) Capital Credits - Distributions a. General Retirements (a + b) 0 3,004,3 Capital Credits - Received a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power a. Cash Received From Retirement of Patronage Capital by 4 386				POWER	<i>(a)</i>				(c)		ALI	(<i>d</i>)		(<i>e</i>)		
PART H. EMPLOYEE-HOUR AND PAYROLL STATISTICS Number of Full Time Employees 51 4. Payroll - Expensed 2,460,2 Employee - Hours Worked - Regular Time 110,401 5. Payroll - Capitalized 1,088,0 Employee - Hours Worked - Overtime 12,200 6. Payroll - Capitalized 1,088,0 PART I. PATRONAGE CAPITAL THIS YEAR CUMULATIVE (a) (b) Special Retirements 0 3,004,3 Capital Credits - Distributions a. General Retirements (a + b) 0 3,004,3 Capital Credits - Received a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power b. Cash Received From Retirement of Patronage Capital by 4 386							9.300							142.500		
Number of Full Time Employees514. Payroll - Expensed2,460,2Employee - Hours Worked - Regular Time110,4015. Payroll - Capitalized1,088,0Employee - Hours Worked - Overtime12,2006. Payroll - Other67,6PART I. PATRONAGE CAPITALTHIS YEAR (a)CUMULATIVE (b)Capital Credits - Distributionsa. General Retirements03,004,3Capital Credits - Distributionsa. General Retirements03,004,3b. Special Retirements03,004,3Capital Credits - Receiveda. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power4,386	•	Five-Year Average			20.8								73.971		131.248	
Employee - Hours Worked - Regular Time110,4015. Payroll - Capitalized1,088,0Employee - Hours Worked - Overtime12,2006. Payroll - Other67,6PART I. PATRONAGE CAPITALTHIS YEAR (a)CUMULATIVE (b)Capital Credits - Distributionsa. General Retirements03,004,3b. Special Retirements03,004,3Capital Credits - Receiveda. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power03,004,3b. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power4,386		Number of Full Time	o Emai	lovaas		PART H. EN					TISTICS				2 460 293	
Employee - Hours Worked - Overtime 12,200 6. Payroll - Other 67,6 PART I. PATRONAGE CAPITAL THIS YEAR CUMULATIVE (a) OUTON THIS YEAR CUMULATIVE (b) Capital Credits - Distributions a. General Retirements 0 3,004,3 b. Special Retirements 0 3,004,3 Capital Credits - Received a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power b. Cash Received From Retirement of Patronage Capital by 4 386	•				Fime			-	•							
PART I. PATRONAGE CAPITAL ITEM DESCRIPTION THIS YEAR (a) CUMULATIVE (b) Capital Credits - Distributions a. General Retirements 0 3,004,3 b. Special Retirements 0 3,004,3 c. Total Retirements (a + b) 0 3,004,3 Capital Credits - Received a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power 0 3,004,3 b. Cash Received From Retirement of Patronage Capital by 4,386 4,386	•	1 5		U										67,673		
ITEMDESCRIPTIONTHIS YEAR (a)CUMULATIVE Capital Credits - Distributionsa. General Retirements03,004,3b. Special Retirementsb. Special Retirements (a + b)03,004,3Capital Credits - Receiveda. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power03,004,3b. Cash Received From Retirement of Patronage Capital by 		Employee Hours w	oncea	overtime	,		-		-						017015	
Capital Credits - Distributions a. General Retirements 0 3,004,3 b. Special Retirements c. Total Retirements (a + b) 0 3,004,3 Capital Credits - Received a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power 0 3,004,3 b. Cash Received From Retirement of Patronage Capital by b. Cash Received From Retirement of Patronage Capital by 4,386	ITEM									TH						
c. Total Retirements (a + b) 0 3,004,3 Capital Credits - Received a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power 0 3,004,3 b. Cash Received From Retirement of Patronage Capital by 4,386	. (Capital Credits - Distr	ributior	ns	a. Gener	al Retirements									3,004,303	
Capital Credits - Received A a. Cash Received From Retirement of Patronage Capital by Suppliers of Electric Power b. Cash Received From Retirement of Patronage Capital by 4 386					b. Specia	al Retirements										
Suppliers of Electric Power b. Cash Received From Retirement of Patronage Capital by 4 386					c. Tot	al Retirements (a	+ <i>b</i>)						0		3,004,303	
	. (Capital Credits - Rece	eived					nage (Capital by							
Echadris for Credit Extended to the Electric System						ceived From Retirement of Patronage Capital by for Credit Extended to the Electric System						4,386				
c. Total Cash Received $(a + b)$ 4, 386					c. Tot	al Cash Received	(a+b)						4,386			
PART J. DUE FROM CONSUMERS FOR ELECTRIC SERVICE						PART J. DUE	FROM CONSUL	MERS	S FOR ELEC	CTRIC	C SERVICE					
Amount Due Over 60 Days\$ 5,7392. Amount Written Off During Year\$ 175,06	. 1	Amount Due Over 60	Days		\$		85,739	2.	Amount Writ	ten Off	f During Yea	r		\$	175,061	

RUS Financial and Operating Report Electric Distribution

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	UNITED		IMENT OF AGRICUI	LTURE	BORROWE	ER DESIGNATIO			Page 6 of
	FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION						KY0057		
INS	INSTRUCTIONS - See help in the online application					NDED December	r, 2013		
			PA	RT K. kWh PUR	CHASED AND T	TOTAL COST			
No	ITEM	SUPPLIER CODE	RENEWABLE ENERGY PROGRAM NAME	RENEWABLE FUEL TYPE	kWh PURCHASED	TOTAL COST	AVERAGE COST (Cents/kWh)	INCLUDED IN TOTAL COST - FUEL COST ADJUSTMENT	INCLUDED IN TOTAL COST - WHEELING AND OTHER CHARGES
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
1	East Kentucky Power Coop, Inc (KY0059)	5580			489,975,525	35,772,176	7.30	(360,775)	715,308
	Total				489,975,525	35,772,176	7.30	(360,775)	715,308

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-		1 450 / 01					
	UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION	BORROWER DESIGNATION KY0057					
INST	RUCTIONS - See help in the online application	PERIOD ENDED December, 2013					
	PART K. kWh PURCHA	SED AND TOTAL COST					
No	No Comments						
	1						

	UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION	BORROWER DESIGNATION KY0057	U U	
INSTR	NSTRUCTIONS - See help in the online application.		PERIOD ENDED December, 2013	
	PAR	Г L. LONG	-TERM LEASES	
No	NAME OF LESSOR (a)		TYPE OF PROPERTY (b)	RENTAL THIS YEAR (c)
	TOTAL			

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	TMENT OF AGRICULTURE ITIES SERVICE	BORROWER DESIGNATION KY0057							
	PERATING REPORT DISTRIBUTION	PERIOD ENDED December,	2013						
INSTRUCTIONS - See help in the online app	plication.								
PART M. ANNUAL MEETING AND BOARD DATA									
1. Date of Last Annual Meeting	2. Total Number of Members	3. Number of Members Present at Mee	eting	4. Was Quorum Present?					
6/7/2013	23,712		454	Y					
5. Number of Members Voting by Proxy or Mail	6. Total Number of Board Members	7. Total Amount of Fees and Expenses for Board Members		8. Does Manager Have Written Contract?					
0	7	\$ 201,0	020	Ν					

RUS Financial and Operating Report Electric Distribution

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					Page 10 01 1		
	UNITED STATES DEPARTMENT OF A RURAL UTILITIES SERVIC FINANCIAL AND OPERATING I ELECTRIC DISTRIBUTIO	E REPORT	BORROWER DESIGNATION KY0057				
INSTI	RUCTIONS - See help in the online application.	-	PERIOD ENDED December	; 2013			
	PART N.	LONG-TERM DEBT AND	DEBT SERVICE REQUIR	EMENTS			
No	ITEM	BALANCE END OF YEAR (a)	INTEREST (Billed This Year) (b)	PRINCIPAL (Billed This Year) (c)	TOTAL (Billed This Year) (d)		
1	Rural Utilities Service (Excludes RUS - Economic Development Loans)	3,327,466	132,737	123,831	256,568		
2	National Rural Utilities Cooperative Finance Corporation						
3	CoBank, ACB	2,412,730	67,245	253,463	320,708		
4	Federal Financing Bank	34,681,955	55,465	1,134,345	1,189,810		
5	RUS - Economic Development Loans						
6	Payments Unapplied	1,312,789					
7	Principal Payments Received from Ultimate Recipients of IRP Loans						
8	Principal Payments Received from Ultimate Recipients of REDL Loans						
9	Principal Payments Received from Ultimate Recipients of EE Loans						
10	National Cooperative Services Corporation	1,811,959	86,736	432,850	519,586		
	TOTAL	40,921,321	342,183	1,944,489	2,286,672		

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UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION INSTRUCTIONS - See help in the online application.		BORROWER DESIGNATION KY0057 PERIOD ENDED December, 2013											
									ENTS DATABASE - ANNUAL SUMMARY				
							CLASSIFICATION	CONSUMER SALES & REVENUE DATA	DECEMBER (a)	AVERAGE NO. CONSUMERS SERVED (b)	TOTAL YEAR TO DATE (c)		
1. Residential Sales (excluding	a. No. Consumers Served	22,131	22,087										
seasonal)	b. kWh Sold			314,849,109									
	c. Revenue			31,849,912									
2. Residential Sales - Seasonal	a. No. Consumers Served												
	b. kWh Sold												
	c. Revenue	-	-										
3. Irrigation Sales	a. No. Consumers Served												
	b. kWh Sold												
	c. Revenue	-	-										
4. Comm. and Ind. 1000 KVA or Less	a. No. Consumers Served	1,566	1,556										
	b. kWh Sold	1,000	1,550	81,700,667									
	c. Revenue	-	-	7,687,437									
5. Comm. and Ind. Over 1000 KVA	a. No. Consumers Served	15	16	7,007,437									
5. Comm. and ind. Over 1000 KVA	b. kWh Sold	15	10	68,689,615									
	c. Revenue	-	-	5,481,974									
6. Public Street & Highway Lighting	a. No. Consumers Served			5,101,5,1									
	b. kWh Sold												
	c. Revenue	-	-										
7. Other Sales to Public Authorities	a. No. Consumers Served												
	b. kWh Sold												
	c. Revenue	-	-										
8. Sales for Resale - RUS Borrowers	a. No. Consumers Served												
	b. kWh Sold												
	c. Revenue	-	-										
9. Sales for Resale - Other	a. No. Consumers Served												
	b. kWh Sold												
	c. Revenue	-	-										
10. Total No. of Consumers (lines 1		23,712	23,659										
11. Total kWh Sold (lines 1b thru 9				465,239,391									
12. Total Revenue Received From Sales of Electric Energy (<i>lines 1c thru 9c</i>)				45,019,323									
13. Transmission Revenue													
14. Other Electric Revenue				1,646,522									
15. kWh - Own Use				588,177									
16. Total kWh Purchased			-	489,975,525									
 Total kWh Generated Cost of Purchases and Generation 				25 770 176									
 Cost of Purchases and Generation Interchange - kWh - Net 				35,772,176									
20. Peak - Sum All kW Input (Metered)			120,143									
Non-coincident X Coincident													

RUS Financial and Operating Report Electric Distribution

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UNITED STATES DEPARTMEN RURAL UTILITIES	SERVICE		BORROWER DESIG	GNATION KYC	057	
FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION		PERIOD ENDED December, 2013				
INSTRUCTIONS - See help in the online applicati	on.		_	,		
	PART P.	ENERGY EFFICIE	NCY PROGRAMS			
		ADDED THIS YE	EAR TOTAL TO DATE		Е	
CLASSIFICATION	No. of Consumers (a)	Amount Invested (b)	Estimated MMBTU Savings (c)	No. of Consumers (d)	Amount Invested (e)	Estimated MMBTU Savings (f)
1. Residential Sales (excluding seasonal)	3,302	48,652	1,600	6,236	70,944	3,133
2. Residential Sales - Seasonal						
3. Irrigation Sales						
4. Comm. and Ind. 1000 KVA or Less	2	15,292	510	4	19,397	810
5. Comm. and Ind. Over 1000 KVA						
6. Public Street and Highway Lighting						
7. Other Sales to Public Authorities						
8. Sales for Resale – RUS Borrowers						
9. Sales for Resale – Other						
10. Total	3,304	63,944	2,110	6,240	90,341	3,943

RUS Financial and Operating Report Electric Distribution

UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE

FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION INVESTMENTS, LOAN GUARANTEES AND LOANS BORROWER DESIGNATION KY0057

PERIOD ENDED December, 2013

INSTRUCTIONS - Reporting of investments is required by 7 CFR 1717, Subpart N. Investment categories reported on this Part correspond to Balance Sheet items in Part C. Identify all investments in Rural Development with an 'X' in column (e). Both 'Included' and 'Excluded' Investments must be reported. See help in the online application.

No	DESCRIPTION	I. INVESTMENTS (See Instruc INCLUDED	EXCLUDED	INCOME OR LOSS	RURAL DEVELOPMENT
	(a)	(\$) (b)	(\$) (c)	(\$) (d)	DEVELOPMENI (e)
2	Investments in Associated Organizations				
	Patronage Capital from EKP		20,577,050		
	Patronage Capital from KY RECC	64,817			
	Patronage Capital from UUS	267,739			
	Patronage Capital from CFC	193,916			
	Patronage Capital from CoBank	1,000			
	Investments from Capital Term Cert. CFC		850,942		
	CFC Membership	1,000			
	East Kentucky Power Membership	100			
	National Rural Telecom Membership	1,000			
	Patronage Capital from Federated	143,409			
	Envision	10,000			
	Patronage Capital from NISC	75,287			
	Member Capital Securities	25,000			
	Totals	783,268	21,427,992		
6	Cash - General				
	FDIC Insured		1,502,771		
	Working Fund	2,150			
	Totals	2,150	1,502,771		
7	Special Deposits				
	Postmaster	4,000			
	Water Utilities	300			
	Totals	4,300			
8	Temporary Investments				
	KAEC CD	5,000			
	Totals	5,000			
9	Accounts and Notes Receivable - NET				
	Others	1,023,958			
	Totals	1,023,958			
11	TOTAL INVESTMENTS (1 thru 10)	1,818,676	22,930,763		

UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE		BORROWER DESIGNATION KY0057				
FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION INVESTMENTS, LOAN GUARANTEES AND LOANS			PERIOD ENDED December, 2013			
INSTRUCTIONS - Reporting of investments is required by 7 CFR 1717, Subpart N C. Identify all investments in Rural Development with an 'X' in column (e). Both 'In application.			Investment categories reporte luded' and 'Excluded' Investm	ed on this Part correspond to nents must be reported. See h	Balance Sheet items in Part help in the online	
PART Q. SECTION II. LOAN GUARANTEES						
No ORGANIZATION MATURITY DATE ORIGINAL AMOUNT LA				LOAN BALANCE	RURAL	

PART Q. SECTION II. LOAN GUAKANTEES							
No ORGANIZATION MATURITY DATE ORIGINAL AMOUNT (\$) L (a) (b) (c) (c) <t< th=""><th>LOAN BALANCE (\$) (d)</th><th>RURAL DEVELOPMENT (e)</th></t<>	LOAN BALANCE (\$) (d)	RURAL DEVELOPMENT (e)					
TOTAL							
TOTAL (Included Loan Guarantees Only)							

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	UNITED STATES DEPARTMENT OF AGRICULTURE RURAL UTILITIES SERVICE BORROWER DESIGNATION KY0057							
	FINANCIAL AND OPERATING REPORT ELECTRIC DISTRIBUTION INVESTMENTS, LOAN GUARANTEES AND LOANS ELECTRIC DISTRIBUTION December, 2013							
C. Ider	INSTRUCTIONS - Reporting of investments is required by 7 CFR 1717, Subpart N. Investment categories reported on this Part correspond to Balance Sheet items in Part C. Identify all investments in Rural Development with an 'X' in column (e). Both 'Included' and 'Excluded' Investments must be reported. See help in the online application.							
	SECTION III. RATIO							
[Total	RATIO OF INVESTMENTS AND LOAN GUARANTEES TO UTILITY PLANT 1.90 % [Total of Included Investments (Section I, 11b) and Loan Guarantees - Loan Balance (Section II, 5d) to Total Utility Plant (Line 3, Part C) of this report]							
	SECTION IV. LOANS							
No	ORGANIZATION	MATURITY DATE	ORIGINAL AMOUNT (\$)	LOAN BALANCE (\$)	RURAL DEVELOPMENT			
	(a)	(b)	(c)	(d)	(e)			
	TOTAL							