

**COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

**JOINT APPLICATION OF LOUISVILLE GAS AND )  
ELECTRIC COMPANY AND KENTUCKY UTILITIES )  
COMPANY FOR REVIEW, MODIFICATION, AND ) CASE NO.  
CONTINUATION OF EXISTING, AND ADDITION OF ) 2014-00003  
NEW, DEMAND-SIDE MANAGEMENT AND ENERGY )  
EFFICIENCY PROGRAMS )**

**RESPONSE OF  
LOUISVILLE GAS AND ELECTRIC COMPANY  
AND KENTUCKY UTILITIES COMPANY  
TO THE ATTORNEY GENERAL'S SUPPLEMENTAL DATA REQUESTS  
DATED MARCH 19, 2014**

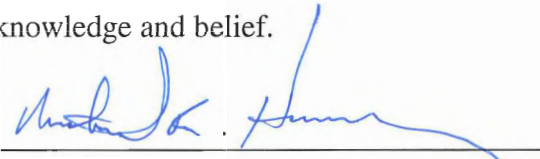
**FILED: APRIL 3, 2014**



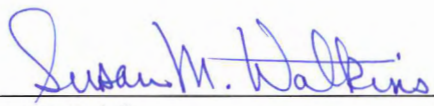
VERIFICATION

COMMONWEALTH OF KENTUCKY )  
 ) SS:  
COUNTY OF JEFFERSON )

The undersigned, **Michael E. Hornung**, being duly sworn, deposes and says that he is Manager of Energy Efficiency Planning & Development for LG&E and KU Services Company, and that he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.

  
\_\_\_\_\_  
**Michael E. Hornung**

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 3<sup>rd</sup> day of April 2014.

  
\_\_\_\_\_  
Notary Public (SEAL)

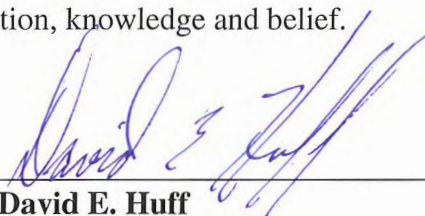
My Commission Expires:

~~SUSAN M. WATKINS  
Notary Public, State at Large, KY  
My Commission Expires Mar. 10, 2017  
Notary ID # 485723~~


VERIFICATION

COMMONWEALTH OF KENTUCKY )  
 ) SS:  
COUNTY OF JEFFERSON )

The undersigned, **David E. Huff**, being duly sworn, deposes and says that he is Director of Customer Energy Efficiency & Smart Grid Strategy for LG&E and KU Services Company, and that he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and that the answers contained therein are true and correct to the best of his information, knowledge and belief.

  
\_\_\_\_\_  
**David E. Huff**

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 3<sup>rd</sup> day of April 2014.

  
\_\_\_\_\_  
Notary Public (SEAL)

My Commission Expires:

**SUSAN M. WATKINS**  
Notary Public, State at Large, KY  
My Commission Expires Mar. 10, 2017  
Notary ID # 485723

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 1**

**Witness: Robert M. Conroy**

Q-1. Please provide the monthly yields on ten-year Treasury bonds from January, 2010 until the present.

A-1. See attached.

**Market yield on U.S. Treasury Bonds at 10-year constant maturity**

| <b>Time Period</b> | <b>Rate</b> |
|--------------------|-------------|
| 2010-01            | 3.73        |
| 2010-02            | 3.69        |
| 2010-03            | 3.73        |
| 2010-04            | 3.85        |
| 2010-05            | 3.42        |
| 2010-06            | 3.20        |
| 2010-07            | 3.01        |
| 2010-08            | 2.70        |
| 2010-09            | 2.65        |
| 2010-10            | 2.54        |
| 2010-11            | 2.76        |
| 2010-12            | 3.29        |
| 2011-01            | 3.39        |
| 2011-02            | 3.58        |
| 2011-03            | 3.41        |
| 2011-04            | 3.46        |
| 2011-05            | 3.17        |
| 2011-06            | 3.00        |
| 2011-07            | 3.00        |
| 2011-08            | 2.30        |
| 2011-09            | 1.98        |
| 2011-10            | 2.15        |
| 2011-11            | 2.01        |
| 2011-12            | 1.98        |
| 2012-01            | 1.97        |
| 2012-02            | 1.97        |
| 2012-03            | 2.17        |
| 2012-04            | 2.05        |
| 2012-05            | 1.80        |
| 2012-06            | 1.62        |
| 2012-07            | 1.53        |
| 2012-08            | 1.68        |

**Market yield on U.S. Treasury Bonds at 10-year constant maturity**

| <b>Time Period</b> | <b>Rate</b> |
|--------------------|-------------|
| 2012-09            | 1.72        |
| 2012-10            | 1.75        |
| 2012-11            | 1.65        |
| 2012-12            | 1.72        |
| 2013-01            | 1.91        |
| 2013-02            | 1.98        |
| 2013-03            | 1.96        |
| 2013-04            | 1.76        |
| 2013-05            | 1.93        |
| 2013-06            | 2.30        |
| 2013-07            | 2.58        |
| 2013-08            | 2.74        |
| 2013-09            | 2.81        |
| 2013-10            | 2.62        |
| 2013-11            | 2.72        |
| 2013-12            | 2.90        |
| 2014-01            | 2.86        |
| 2014-02            | 2.71        |

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 2**

**Witness: Robert M. Conroy**

- Q-2. Provide the authorized ROEs for electric utility companies in all rate cases from January 1, 2010 until the present. For each rate case, please provide the following: utility name, state, docket number, decision date, the authorized ROE, the authorized common equity ratio, any ROE adders included in the authorized ROE, and whether the case was settled or fully litigated.
- A-2. The Companies have not compiled the requested information. Some of the requested information from major rate case decisions may be found in the Regulatory Focus by Regulatory Research Associates ("RRA"), which information the Companies cannot provide under the terms of their agreement with RRA. However, the Companies believe the Attorney General subscribes to the RRA reports.



**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests**

**Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 3**

**Witness: Michael E. Hornung**

- Q-3. Please answer the following questions in regard to the energy savings associated with the DSM programs requested in this application:
- a. Please advise whether the total amount of the actual energy savings attributable to the existing DSM programs are included in the Companies' load forecast planning. If not, explain why not, and how the energy savings are treated differently;
  - b. Please advise whether the total amount of projected savings attributable to the requested DSM programs (whether they presently exist, are intended to be modified, or new programs) are included in the Companies' load forecast planning. If not, explain why not and how the energy savings are treated differently;
  - c. Please advise whether the total amount of the actual energy savings attributable to the existing DSM programs: (i) are reflected in Case No. 2014-00002, and if so, where; and
  - d. Please advise whether the total amount of projected savings attributable to the requested DSM programs (whether they presently exist, are intended to be modified, or new programs) are or will be included in the load forecast(s) which will be set forth in the Companies' IRP case, which the Companies indicated will be filed in April, 2014.
- A-3.
- a. Yes, these total energy savings attributable to the existing DSM programs are included in the Companies' load forecast planning. During the annual planning cycle, this is a standard input into the development of the Companies' load forecast.
  - b. Yes, these total projected energy savings attributable to the requested DSM programs are included in the Companies' load forecast planning.
  - c. The energy reduction for the 2014 DSM Filing is greater than the energy reduction in Case No. 2014-00002 due to the higher customer participation from the Companies' approved plan associated with the Residential Appliance Rebate Program. The

Companies have requested in Case No. 2014-00003 to add funding to allow the program to continue at the higher participation levels through 2018.

- d. Yes, the total energy savings attributable to the requested DSM programs will be included in the load forecasts which will be set forth in the Companies' next IRP filing in April, 2014.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 4**

**Witness: David E. Huff**

- Q-4. Reference the Companies' Response to AG 1-6. The Companies responded that "the addition of one employee for Advanced Metering Systems at the fully burdened annual cost of \$162,445, which includes salary and benefits." Please provide a specific breakdown of the \$162,445 annual cost of the salary and benefits.
- A-4. The Advanced Metering System employee salary and benefits of \$162,445 is based on a market industry annual salary range from \$70,000 - \$116,400 and the Companies' 74% burden rate.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests**

**Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 5**

**Witness: David E. Huff**

- Q-5. Please reference the Companies' Response to AG 1-12. The Companies responded that "if the Commission deems AMS to be a prudent utility investment, the Companies' DSM rate should afford the Companies the opportunity to recover their full AMS investment and a reasonable rate of return on deployed capital." However, the Companies' Response to AG 1-10 asserts that "unlike other DSM programs that deploy measures with reasonably predictable energy or demand savings, the customers who receive the advanced meters will dictate entirely the degree of savings in ways the Companies cannot reasonably foresee." Further, the Companies' Response to AG 1-7 advises that "the study showed that even with increased savings in these smaller geographic areas, it may still be insufficient to offset the AMS costs." Finally, per the Companies' Response to AG 1- 24 the forecasted costs for the Advanced Metering Systems for 2015-2018 is \$5,709,215.
- a. After reviewing the prior statements please explain in detail how the Advanced Metering System is a "prudent" investment that should be implemented under the DSM/EE programs and paid for exclusively by the ratepayers instead of the Companies' shareholders.
  - b. Please explain how the ratepayers will directly benefit, if at all, from the Advanced Metering System being approved as a DSM/EE program.
  - c. Would the Companies consider reducing the requested budget concerning the Advanced Metering Systems proposal since the Companies admit that it cannot "reasonably foresee" potential energy or demand savings by implementing the AMS program, and that even if there are potential savings, it may be insufficient to offset the AMS costs?
- A-5.
- a. The Companies believe consistency with applicable statutes is a hallmark of prudent utility expenditures. KRS 278.285(1) explicitly states that the Commission may determine the reasonableness of a utility's DSM-EE proposals based on a number of factors, one of which is, "Next-generation residential utility meters that can provide residents with amount of current utility usage, its cost, and can be capable of being

read by the utility either remotely or from the exterior of the home.” The Companies’ AMS proposal is fully consistent with this statutory provision, and is, at least to that extent, prudent. The Companies further believe it is prudent to explore the benefits advanced meters may provide on a relatively small scale to determine if broader deployment is advisable, which the AMS offering will do.

- b. AMS participants will benefit directly by receiving more granular (hourly) information about their electric usage, which may help them reduce their usage by understanding what items or activities are causing it. All customers may benefit from potentially reduced utility-operating costs (e.g., reduced meter-reading costs if sufficient numbers of participants are in a concentrated area). To the extent that AMS participants reduce their electric usage, all customers will benefit from relatively reduced costs of fuel and other consumables the Companies use to generate electricity.
- c. The Companies believe the proposed AMS budget is reasonable to field a relatively small number of advanced meters (10,000 meters over a customer base of nearly 1 million customers). Therefore, the Companies do not believe it is necessary to reduce the proposed budget.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 6**

**Witness: David E. Huff**

- Q-6. Please reference the Companies' Response to AG 1-24. Provide a specific breakdown of all costs that are included in the forecast for the Advanced Metering Systems for each year from 2015 through 2018.
- A-6. The Companies budget estimate is shown below. The budget estimate is based on general costs from Exhibit DEH-1, the Smart Meter Study by DNV KEMA, Table 14 and 15 Page 55. It should be noted that the DNV KEMA estimate is based on full deployment; the pricing for the proposed AMS will be higher because it does not reflect pricing based on volume purchases of meters and associated equipment. In addition, the range of pricing in the budget estimate is dependent upon coverage of RF mesh or cellular networks, and the density of meters deployed in any given area of the Companies' service territory.

| <b>Residential Customers</b>                                 | <b>2015</b>   | <b>2016</b>     | <b>2017</b>     | <b>2018</b>     | <b>Total</b>    |
|--|---------------|-----------------|-----------------|-----------------|-----------------|
| LG&E   | 500           | 1,500           | 1,500           | 1,500           | 5,000           |
| KU   | 500           | 1,500           | 1,500           | 1,500           | 5,000           |
| <b>Total Customers</b>                                       | <b>1,000</b>  | <b>3,000</b>    | <b>3,000</b>    | <b>3,000</b>    | <b>10,000</b>   |
| <b>Smart Grid (\$000)</b>                                    |               |                 |                 |                 |                 |
| <b>Capital</b>   |               |                 |                 |                 |                 |
| Advanced meter(per meter)                                    | \$ 305        | \$ 915          | \$ 915          | \$ 915          | \$ 3,050        |
| Network infrastructure (routers & collectors) & installation | \$ 15         | \$ 45           | \$ 45           | \$ 45           | \$ 150          |
| Headend/Web portal   | \$ 23         | \$ 69           | \$ 69           | \$ 69           | \$ 230          |
| Project management/Integration/Implementation                | \$ 28         | \$ 84           | \$ 84           | \$ 84           | \$ 280          |
| Other HW & SW costs  | \$ 12         | \$ 36           | \$ 36           | \$ 36           | \$ 120          |
| <b>Total Capital</b>   | <b>\$ 383</b> | <b>\$ 1,149</b> | <b>\$ 1,149</b> | <b>\$ 1,149</b> | <b>\$ 3,830</b> |
| <b>O&amp;M</b>   |               |                 |                 |                 |                 |
| Equipment, Systems   | \$ 50         | \$ 150          | \$ 150          | \$ 150          | \$ 500          |
| Labor  | \$ 162        | \$ 169          | \$ 176          | \$ 183          | \$ 690          |
| Customer Education   | \$ 230        | \$ 230          | \$ 230          | -               | \$ 689          |
| <b>Total O&amp;M</b>   | <b>\$ 442</b> | <b>\$ 549</b>   | <b>\$ 556</b>   | <b>\$ 333</b>   | <b>\$ 1,879</b> |
| <b>Total Budget</b>  | <b>\$ 825</b> | <b>\$ 1,698</b> | <b>\$ 1,705</b> | <b>\$ 1,482</b> | <b>\$ 5,709</b> |

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 7**

**Witness: Robert M. Conroy**

- Q-7. Reference the Companies' Response to AG 1-7 where the Companies assert "operational savings may result from potential elimination of manual meter reading and automated reporting of outage events. The potential for future automated disconnection/reconnection may also create savings. These additional services provided by the deployment of advanced meters may increase savings the Companies can achieve." If the Advanced Metering Systems program were to result in any savings to the Companies, would the savings then be used to off-set the AMS program costs? Please confirm either yes or no.
- A-7. To the extent that there is any reduction in operating costs as a result of the deployment of advanced meters, such reduction will be incorporated into any future base rate proceeding.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 8**

**Witness: David E. Huff**

- Q-8. Please reference the Companies' Response to AG 1-8 wherein the Companies responded that "customers will not be able to access AMS data in real time. Rather, they will be able to access prior days' hourly usage within 48 hours. i.e., by the end of day 3 a customer will have access to day – 1 hourly usage."
- a. Do the Companies admit that due to the long delay in customers' ability to access the Advanced Metering Systems' usage data, this delay will in turn significantly hinder any potential energy savings?
  - b. Are the Companies aware of any Advanced Metering System that is capable of producing real time usage data, or has less of a delay to obtain the usage data?
- A-8.
- a. No, the Companies disagree with the premise of this question. Any potential energy savings are based on the propensity of customers modifying their energy usage behavior. Data from the AMS is for the benefit and education of customers, and provides information related to patterns of energy usage and does not directly affect any given load at the customer's premise. Customers may be able to correlate usage with behaviors, events, or appliances even if it the information is not real time.
  - b. No. See the response to PSC 2-7a.



**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 9**

**Witness: Michael E. Hornung**

- Q-9. Please reference the Companies' Response to AG 1-16. The AG requested a detailed answer of the proposal to reduce the small commercial program goals. Per the Companies' response "the small commercial program will continue to be available to customers just as it has historically been available. Customers enrolled will still be eligible for incentives and eligible customers can continue to enroll." Please specify in detail exactly how the Joint Applicants propose to reduce the small commercial program goals.
- A-9. The table below provides an overview of the approved commercial program goals from Case No. 2011-00134<sup>1</sup>.

|                             | <u>Year 1</u> | <u>Year 2</u> | <u>Year 3</u> | <u>Year 4</u> | <u>Year 5</u> | <u>Year 6</u> | <u>Year 7</u> | <u>Total</u> |
|-----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|
| <b>Annual Installations</b> | 540           | 600           | 600           | 600           | 400           | 400           | 400           | 3,540        |
| <b>Demand (MW)</b>          | 0.8           | 0.9           | 0.9           | 0.9           | 0.6           | 0.6           | 0.6           | 5.3          |

The Companies are requesting that going forward in years 2015-2018 that the small commercial installations will be assumed as being zero as the demand opportunities with the large commercial segment will be greater and provide more demand reduction opportunities than that of the small commercial segment. That said, any small commercial customer who wishes to participate in the small commercial program will be allowed to participate as the technology is the same as used on a residential customer.

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<sup>1</sup> For full programmatic participation and energy and demand reduction goals please refer to Case No.2011-00134, Volume I- MEH-1, pages 20-22.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 10**

**Witness: Michael E. Hornung**

- Q-10. Refer to the Companies' Response to AG 1-16, wherein the Companies responded that "due to the success of the large commercial program in the short timeframe, more focus will be placed on the large commercial program." Please specify in detail how the Companies intend to focus more on the large commercial program as contrasted with the small commercial program.
- A-10. The Companies intend to utilize their Major Account Representatives and individual large commercial customers with national accounts to engage in customer outreach as the Companies have seen this segment contains greater and more cost effective demand reduction opportunities. The Companies have already witnessed benefits from the strategy as this current strategy has provided large commercial customers familiarity with this program and its benefits resulting in a waiting list for participation due to the current 10MW constraints of the Companies. While outreach strategies were used with the small commercial segment, they were not as productive. The small commercial offering has generated 4MW of load control capabilities since 2001, while the piloted large commercial program has added 10MW in just two years.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests  
Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 11**

**Witness: Robert M. Conroy**

Q-11. Please reference the Companies' response to AG 1-2. Provide in the table format specified below, the following information in order to garner the actual proposed DSM/Energy Charge bill increase for the average use customer: (a) the current bill impact for the true average use customer broken down between KU electric, LG&E electric, and LG&E gas which should include the average monthly usage, current DSM/Energy Charge, and the current monthly bill impact for the average usage, and (b) the proposed bill impact for the true average use customer broken down between KU electric, LG&E electric, and LG&E gas that should include the average monthly usage, proposed DSM/Energy Charge, and the proposed monthly bill impact for the average usage.

|                         | Current Monthly DSM Bill<br>Impact \$ | Proposed Monthly Bill<br>Impact \$ |
|-------------------------|---------------------------------------|------------------------------------|
| KU Electric (1,229 kwh) |                                       |                                    |
| LG&E Electric (997 kwh) |                                       |                                    |
| LG&E Gas (60 Ccf)       |                                       |                                    |

A-11. See table below for the requested information

|                         | Current Monthly DSM Bill<br>Impact \$ | Proposed Monthly Bill<br>Impact \$ |
|-------------------------|---------------------------------------|------------------------------------|
| KU Electric (1,229 kwh) | \$4.29                                | \$4.64                             |
| LG&E Electric (997 kwh) | \$4.38                                | \$4.67                             |
| LG&E Gas (60 Ccf)       | \$1.29                                | \$1.48                             |

**LOUISVILLE GAS AND ELECTRIC COMPANY**  
**KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests**  
**Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 12**

**Witness: Michael E. Hornung**

- Q-12. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 7 of wherein it is stated: "Going forward, Navigant recommends establishing internal review metrics and Quality Control (QC) mechanisms for the information stored within the recently launched EE OPS Database. A systematic QC review of the database on a regular basis is imperative to ensure that missing or incomplete records are minimized, and that data is represented accurately/consistently. It should be noted that this process is currently being developed by LG&E/KU."
- a. What internal review metrics were established for the EE OPS database? Please discuss.
  - b. What quality control mechanisms were established for the EE OPS database? Please discuss.
  - c. Please provide a copy of the latest quality control review of the EE OPS database, and provide a discussion regarding the findings of that review.
  - d. As a result of the latest quality control review, were any missing or incomplete records discovered? If so, discuss the ramifications, if any.
  - e. Provide an update on the status of this process since the date this report was issued.
- A-12.
- a. The Companies consider the EE OPS database is the system of record. The internal review metric is a comparison between the database of the provider and that of the Companies to ensure that missing or incomplete records are identified and corrected. Due to the magnitude of data and the design of the automation the Companies validate data per program via a per program reconciliation process. The frequency of the reconciliation process ranges between monthly, weekly and daily basis depending on the program and data point.

- b. Quality Control is imperative to excellent customer experience and operation of the Companies programs. The benefit of the EE Ops database system is with the internal development of the database. This internal development provides consistent data quality and control as with our other IT systems the Companies use. In addition to these standard quality controls all data is transmitted via a secure site. Only data with valid enrollment ID's, the proper enrollment status and customer information is allowed to enter in the EE system database. Data that does not meet the validation upon entry is rejected from the system. A report containing the failures is issued to the entity sending the data for correction.
- c. See attached. The latest quality control reviews from the EE OPS database for the Home Energy Rebates and the Refrigerator and Freezer Recycling Programs provide examples of a report where there are no discrepancies or need for reconciliation a report containing rejected enrollments requiring reconciliation.
- d. See the response to part (c).
- e. The EE Operations database has been updated to include a reconciliation process for all data stored within the database. This is performed on a monthly/weekly and daily basis depending on the program. All noted issues and concerns are addressed within 24 hours where applicable.

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO  | Account      | Premise | Type    | Message |
|---------------|--------------|---------|---------|---------|
| VENDOR TO CCS |              |         |         |         |
| 000000579442  | 300017971585 |         | SUCCESS |         |
| 000000580245  | 300005818665 |         | SUCCESS |         |
| 000000580246  | 300027175128 |         | SUCCESS |         |
| 000000580248  | 300011926627 |         | SUCCESS |         |
| 000000580253  | 300018470850 |         | SUCCESS |         |
| 000000580254  | 300009868047 |         | SUCCESS |         |
| 000000580255  | 300002188799 |         | SUCCESS |         |
| 000000580256  | 300002188799 |         | SUCCESS |         |
| 000000580258  | 300010462657 |         | SUCCESS |         |
| 000000580259  | 300011699935 |         | SUCCESS |         |
| 000000580260  | 300011742503 |         | SUCCESS |         |
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| 000000580264  | 300003508482 |         | SUCCESS |         |
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| 000000580268  | 300025126701 |         | SUCCESS |         |
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| 000000580283  | 300012365346 |         | SUCCESS |         |
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| 000000580312  | 300027553670 |         | SUCCESS |         |
| 000000580313  | 300027553670 |         | SUCCESS |         |
| 000000580314  | 300006764181 |         | SUCCESS |         |
| 000000580315  | 300026737845 |         | SUCCESS |         |
| 000000580316  | 300026737845 |         | SUCCESS |         |
| 000000580317  | 300019330772 |         | SUCCESS |         |
| 000000580318  | 300010636771 |         | SUCCESS |         |
| 000000580319  | 300011326794 |         | SUCCESS |         |
| 000000580320  | 300011326794 |         | SUCCESS |         |
| 000000580321  | 300026568224 |         | SUCCESS |         |
| 000000580322  | 300013197839 |         | SUCCESS |         |
| 000000580323  | 300015541380 |         | SUCCESS |         |
| 000000580324  | 300015541380 |         | SUCCESS |         |
| 000000580326  | 300008750576 |         | SUCCESS |         |
| 000000580328  | 300026366199 |         | SUCCESS |         |
| 000000580329  | 300026366199 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000580330 | 300016437828 |         | SUCCESS |         |
| 000000580331 | 300003121765 |         | SUCCESS |         |
| 000000580332 | 300027816432 |         | SUCCESS |         |
| 000000580333 | 300027816432 |         | SUCCESS |         |
| 000000580334 | 300007240538 |         | SUCCESS |         |
| 000000580335 | 300011054347 |         | SUCCESS |         |
| 000000580336 | 300027241102 |         | SUCCESS |         |
| 000000580337 | 300026682058 |         | SUCCESS |         |
| 000000580338 | 300018759609 |         | SUCCESS |         |
| 000000580339 | 300006968261 |         | SUCCESS |         |
| 000000580340 | 300010145146 |         | SUCCESS |         |
| 000000580342 | 300005141928 |         | SUCCESS |         |
| 000000580343 | 300019595028 |         | SUCCESS |         |
| 000000580344 | 300004601591 |         | SUCCESS |         |
| 000000580345 | 300004601591 |         | SUCCESS |         |
| 000000580346 | 300010627598 |         | SUCCESS |         |
| 000000580347 | 300010566176 |         | SUCCESS |         |
| 000000580348 | 300010566176 |         | SUCCESS |         |
| 000000580349 | 300001019557 |         | SUCCESS |         |
| 000000580350 | 300019626799 |         | SUCCESS |         |
| 000000580351 | 300019626799 |         | SUCCESS |         |
| 000000580352 | 300019626799 |         | SUCCESS |         |
| 000000580353 | 300012147033 |         | SUCCESS |         |
| 000000580355 | 300013355585 |         | SUCCESS |         |
| 000000580357 | 300009379086 |         | SUCCESS |         |
| 000000580358 | 300026194831 |         | SUCCESS |         |
| 000000580359 | 300003630963 |         | SUCCESS |         |
| 000000580360 | 300002915290 |         | SUCCESS |         |
| 000000580361 | 300004173377 |         | SUCCESS |         |
| 000000580362 | 300002710774 |         | SUCCESS |         |
| 000000580364 | 300027476310 |         | SUCCESS |         |
| 000000580366 | 300013492313 |         | SUCCESS |         |
| 000000580368 | 300010913295 |         | SUCCESS |         |
| 000000580369 | 300027757719 |         | SUCCESS |         |
| 000000580371 | 300017955976 |         | SUCCESS |         |
| 000000580373 | 300027708431 |         | SUCCESS |         |
| 000000580374 | 300027735673 |         | SUCCESS |         |
| 000000580376 | 300006299469 |         | SUCCESS |         |
| 000000580377 | 300027788011 |         | SUCCESS |         |
| 000000580378 | 300027788011 |         | SUCCESS |         |
| 000000580379 | 300001432289 |         | SUCCESS |         |
| 000000580380 | 300011319070 |         | SUCCESS |         |
| 000000580381 | 300005015668 |         | SUCCESS |         |
| 000000580382 | 300005015668 |         | SUCCESS |         |
| 000000580385 | 300014234367 |         | SUCCESS |         |
| 000000580388 | 300024180279 |         | SUCCESS |         |
| 000000580389 | 300010868267 |         | SUCCESS |         |
| 000000580390 | 300008414215 |         | SUCCESS |         |
| 000000580391 | 300008414215 |         | SUCCESS |         |
| 000000580392 | 300005683697 |         | SUCCESS |         |
| 000000580393 | 300005683697 |         | SUCCESS |         |
| 000000580409 | 300023714730 |         | SUCCESS |         |
| 000000580410 | 300022855971 |         | SUCCESS |         |
| 000000580411 | 300027694474 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000580551 | 300027131642 |         | SUCCESS |         |
| 000000580555 | 300011054867 |         | SUCCESS |         |
| 000000580556 | 300010686511 |         | SUCCESS |         |
| 000000580559 | 300026038178 |         | SUCCESS |         |
| 000000580560 | 300015319043 |         | SUCCESS |         |
| 000000580562 | 300006488674 |         | SUCCESS |         |
| 000000580563 | 300005473404 |         | SUCCESS |         |
| 000000580565 | 300011161142 |         | SUCCESS |         |
| 000000580567 | 300004734681 |         | SUCCESS |         |
| 000000580568 | 300011249202 |         | SUCCESS |         |
| 000000580569 | 300006055879 |         | SUCCESS |         |
| 000000580570 | 300011572017 |         | SUCCESS |         |
| 000000580571 | 300011572017 |         | SUCCESS |         |
| 000000580573 | 300007289956 |         | SUCCESS |         |
| 000000580575 | 300012301416 |         | SUCCESS |         |
| 000000580578 | 300007187663 |         | SUCCESS |         |
| 000000580579 | 300007763968 |         | SUCCESS |         |
| 000000580580 | 300005786763 |         | SUCCESS |         |
| 000000580582 | 300014231249 |         | SUCCESS |         |
| 000000580583 | 300014231249 |         | SUCCESS |         |
| 000000580584 | 300005161421 |         | SUCCESS |         |
| 000000580586 | 300010517617 |         | SUCCESS |         |
| 000000580588 | 300008949723 |         | SUCCESS |         |
| 000000580589 | 300007290863 |         | SUCCESS |         |
| 000000580590 | 300007290863 |         | SUCCESS |         |
| 000000580593 | 300004599159 |         | SUCCESS |         |
| 000000580596 | 300008474532 |         | SUCCESS |         |
| 000000580597 | 300008782272 |         | SUCCESS |         |
| 000000580598 | 300005986678 |         | SUCCESS |         |
| 000000580599 | 300017093455 |         | SUCCESS |         |
| 000000580600 | 300022291870 |         | SUCCESS |         |
| 000000580602 | 300010998759 |         | SUCCESS |         |
| 000000580603 | 300007627262 |         | SUCCESS |         |
| 000000580604 | 300019035728 |         | SUCCESS |         |
| 000000580606 | 300022291870 |         | SUCCESS |         |
| 000000580607 | 300023543626 |         | SUCCESS |         |
| 000000580609 | 300007532553 |         | SUCCESS |         |
| 000000580611 | 300027682057 |         | SUCCESS |         |
| 000000580612 | 300024865473 |         | SUCCESS |         |
| 000000580613 | 300011935537 |         | SUCCESS |         |
| 000000580614 | 300009638168 |         | SUCCESS |         |
| 000000580615 | 300009638168 |         | SUCCESS |         |
| 000000580620 | 300025540075 |         | SUCCESS |         |
| 000000580621 | 300010517617 |         | SUCCESS |         |
| 000000580622 | 300003234659 |         | SUCCESS |         |
| 000000580625 | 300008604765 |         | SUCCESS |         |
| 000000580626 | 300008604765 |         | SUCCESS |         |
| 000000580627 | 300008604955 |         | SUCCESS |         |
| 000000580628 | 300015048345 |         | SUCCESS |         |
| 000000580630 | 300026447403 |         | SUCCESS |         |
| 000000580631 | 300003166364 |         | SUCCESS |         |
| 000000580639 | 300010728545 |         | SUCCESS |         |
| 000000580640 | 300026018139 |         | SUCCESS |         |
| 000000580641 | 300026018139 |         | SUCCESS |         |



Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000580642 | 300010247330 |         | SUCCESS |         |
| 000000580645 | 300027457377 |         | SUCCESS |         |
| 000000580646 | 300003629809 |         | SUCCESS |         |
| 000000580647 | 300025091376 |         | SUCCESS |         |
| 000000580651 | 300002543951 |         | SUCCESS |         |
| 000000580656 | 300008958153 |         | SUCCESS |         |
| 000000580660 | 300006553063 |         | SUCCESS |         |
| 000000580661 | 300003128513 |         | SUCCESS |         |
| 000000580663 | 300012301143 |         | SUCCESS |         |
| 000000580664 | 300012301143 |         | SUCCESS |         |
| 000000580665 | 300011968272 |         | SUCCESS |         |
| 000000580666 | 300007921855 |         | SUCCESS |         |
| 000000580667 | 300005790047 |         | SUCCESS |         |
| 000000580669 | 300027370950 |         | SUCCESS |         |
| 000000580670 | 300027370950 |         | SUCCESS |         |
| 000000580671 | 300027370950 |         | SUCCESS |         |
| 000000580673 | 300001178106 |         | SUCCESS |         |
| 000000580676 | 300010648263 |         | SUCCESS |         |
| 000000580681 | 300027432008 |         | SUCCESS |         |
| 000000580682 | 300015925518 |         | SUCCESS |         |
| 000000580684 | 300024275350 |         | SUCCESS |         |
| 000000580686 | 300012301143 |         | SUCCESS |         |
| 000000580687 | 300012301143 |         | SUCCESS |         |
| 000000580689 | 300011270547 |         | SUCCESS |         |
| 000000580690 | 300011270547 |         | SUCCESS |         |
| 000000580691 | 300005288570 |         | SUCCESS |         |
| 000000580694 | 300009595947 |         | SUCCESS |         |
| 000000580698 | 300004109355 |         | SUCCESS |         |
| 000000580699 | 300027684608 |         | SUCCESS |         |
| 000000580700 | 300011966029 |         | SUCCESS |         |
| 000000580701 | 300027906183 |         | SUCCESS |         |
| 000000580702 | 300027906183 |         | SUCCESS |         |
| 000000580792 | 300007968575 |         | SUCCESS |         |
| 000000580793 | 300007968575 |         | SUCCESS |         |
| 000000580795 | 300027958358 |         | SUCCESS |         |
| 000000580796 | 300027958358 |         | SUCCESS |         |
| 000000580798 | 300027077175 |         | SUCCESS |         |
| 000000580799 | 300027077175 |         | SUCCESS |         |
| 000000580806 | 300005052414 |         | SUCCESS |         |
| 000000580807 | 300009688817 |         | SUCCESS |         |
| 000000580809 | 300027823834 |         | SUCCESS |         |
| 000000580811 | 300027823834 |         | SUCCESS |         |
| 000000580812 | 300008884078 |         | SUCCESS |         |
| 000000580814 | 300007851169 |         | SUCCESS |         |
| 000000580815 | 300026815922 |         | SUCCESS |         |
| 000000580818 | 300025967591 |         | SUCCESS |         |
| 000000580820 | 300027927965 |         | SUCCESS |         |
| 000000580821 | 300011105693 |         | SUCCESS |         |
| 000000580822 | 300026883789 |         | SUCCESS |         |
| 000000580823 | 300005648658 |         | SUCCESS |         |
| 000000580825 | 300006395390 |         | SUCCESS |         |
| 000000580826 | 300000450522 |         | SUCCESS |         |
| 000000580827 | 300026144265 |         | SUCCESS |         |
| 000000580835 | 300010817587 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000580836 | 300012033142 |         | SUCCESS |         |
| 000000580837 | 300027539166 |         | SUCCESS |         |
| 000000580839 | 300027539166 |         | SUCCESS |         |
| 000000580840 | 300027659816 |         | SUCCESS |         |
| 000000580842 | 300013213156 |         | SUCCESS |         |
| 000000580845 | 300003810367 |         | SUCCESS |         |
| 000000580846 | 300019496466 |         | SUCCESS |         |
| 000000580848 | 300009674411 |         | SUCCESS |         |
| 000000580852 | 300027819352 |         | SUCCESS |         |
| 000000580855 | 300025220702 |         | SUCCESS |         |
| 000000580856 | 300008006912 |         | SUCCESS |         |
| 000000580857 | 300002328742 |         | SUCCESS |         |
| 000000580860 | 300023602646 |         | SUCCESS |         |
| 000000580861 | 300011268343 |         | SUCCESS |         |
| 000000580862 | 300005736610 |         | SUCCESS |         |
| 000000580864 | 300008030680 |         | SUCCESS |         |
| 000000580866 | 300025632021 |         | SUCCESS |         |
| 000000580867 | 300027189962 |         | SUCCESS |         |
| 000000580869 | 300025636915 |         | SUCCESS |         |
| 000000580870 | 300025632021 |         | SUCCESS |         |
| 000000580872 | 300011843756 |         | SUCCESS |         |
| 000000580873 | 300009235338 |         | SUCCESS |         |
| 000000580874 | 300009235338 |         | SUCCESS |         |
| 000000580875 | 300004070599 |         | SUCCESS |         |
| 000000580876 | 300004070599 |         | SUCCESS |         |
| 000000580877 | 300001806300 |         | SUCCESS |         |
| 000000580878 | 300012387530 |         | SUCCESS |         |
| 000000580879 | 300012387530 |         | SUCCESS |         |
| 000000580880 | 300005682616 |         | SUCCESS |         |
| 000000580881 | 300003998741 |         | SUCCESS |         |
| 000000580882 | 300001969454 |         | SUCCESS |         |
| 000000580883 | 300002315277 |         | SUCCESS |         |
| 000000580884 | 300011303470 |         | SUCCESS |         |
| 000000580885 | 300021755172 |         | SUCCESS |         |
| 000000580887 | 300020551580 |         | SUCCESS |         |
| 000000580888 | 300027739824 |         | SUCCESS |         |
| 000000580889 | 300027739824 |         | SUCCESS |         |
| 000000580890 | 300022032811 |         | SUCCESS |         |
| 000000580891 | 300022032811 |         | SUCCESS |         |
| 000000580892 | 300006933927 |         | SUCCESS |         |
| 000000580893 | 300008065835 |         | SUCCESS |         |
| 000000580896 | 300019888266 |         | SUCCESS |         |
| 000000580898 | 300007946514 |         | SUCCESS |         |
| 000000580899 | 300007946514 |         | SUCCESS |         |
| 000000580900 | 300008372199 |         | SUCCESS |         |
| 000000580916 | 300009760830 |         | SUCCESS |         |
| 000000580917 | 300027579600 |         | SUCCESS |         |
| 000000580918 | 300024654356 |         | SUCCESS |         |
| 000000580923 | 300010183238 |         | SUCCESS |         |
| 000000580927 | 300024069464 |         | SUCCESS |         |
| 000000580929 | 300008949111 |         | SUCCESS |         |
| 000000580934 | 300021886050 |         | SUCCESS |         |
| 000000580937 | 300026982896 |         | SUCCESS |         |
| 000000580939 | 300011128869 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000580940 | 300011697079 |         | SUCCESS |         |
| 000000580944 | 300021739036 |         | SUCCESS |         |
| 000000580945 | 300020567552 |         | SUCCESS |         |
| 000000580946 | 300015656014 |         | SUCCESS |         |
| 000000580947 | 300020567552 |         | SUCCESS |         |
| 000000580948 | 300027123664 |         | SUCCESS |         |
| 000000580949 | 300007246097 |         | SUCCESS |         |
| 000000580950 | 300004629485 |         | SUCCESS |         |
| 000000580951 | 300025493937 |         | SUCCESS |         |
| 000000580954 | 300027771272 |         | SUCCESS |         |
| 000000580955 | 300009229554 |         | SUCCESS |         |
| 000000580957 | 300010057721 |         | SUCCESS |         |
| 000000580958 | 300011700824 |         | SUCCESS |         |
| 000000580959 | 300026518658 |         | SUCCESS |         |
| 000000580960 | 300026518658 |         | SUCCESS |         |
| 000000580961 | 300026518658 |         | SUCCESS |         |
| 000000580962 | 300026518658 |         | SUCCESS |         |
| 000000580966 | 300007697364 |         | SUCCESS |         |
| 000000580967 | 300005139666 |         | SUCCESS |         |
| 000000580970 | 300009465117 |         | SUCCESS |         |
| 000000580972 | 300011708546 |         | SUCCESS |         |
| 000000580974 | 300016239109 |         | SUCCESS |         |
| 000000580975 | 300027062680 |         | SUCCESS |         |
| 000000580976 | 300008696183 |         | SUCCESS |         |
| 000000580979 | 300009854823 |         | SUCCESS |         |
| 000000580998 | 300001699382 |         | SUCCESS |         |
| 000000580999 | 300003050642 |         | SUCCESS |         |
| 000000581001 | 300027600935 |         | SUCCESS |         |
| 000000581002 | 300003193707 |         | SUCCESS |         |
| 000000581004 | 300009090725 |         | SUCCESS |         |
| 000000581005 | 300027600935 |         | SUCCESS |         |
| 000000581010 | 300023781598 |         | SUCCESS |         |
| 000000581011 | 300005101344 |         | SUCCESS |         |
| 000000581013 | 300008863601 |         | SUCCESS |         |
| 000000581014 | 300008863601 |         | SUCCESS |         |
| 000000581016 | 300022068765 |         | SUCCESS |         |
| 000000581017 | 300021584960 |         | SUCCESS |         |
| 000000581018 | 300008863601 |         | SUCCESS |         |
| 000000581020 | 300005598556 |         | SUCCESS |         |
| 000000581021 | 300006754547 |         | SUCCESS |         |
| 000000581022 | 300007970159 |         | SUCCESS |         |
| 000000581024 | 300014191856 |         | SUCCESS |         |
| 000000581027 | 300027926405 |         | SUCCESS |         |
| 000000581028 | 300027926405 |         | SUCCESS |         |
| 000000581031 | 300002821704 |         | SUCCESS |         |
| 000000581033 | 300002738528 |         | SUCCESS |         |
| 000000581034 | 300009682398 |         | SUCCESS |         |
| 000000581036 | 300010583510 |         | SUCCESS |         |
| 000000581037 | 300021027887 |         | SUCCESS |         |
| 000000581038 | 300021027887 |         | SUCCESS |         |
| 000000581039 | 300021027887 |         | SUCCESS |         |
| 000000581045 | 300027724883 |         | SUCCESS |         |
| 000000581046 | 300027724883 |         | SUCCESS |         |
| 000000581047 | 300005518810 |         | SUCCESS |         |

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## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000581049 | 300001162266 |         | SUCCESS |         |
| 000000581051 | 300010588295 |         | SUCCESS |         |
| 000000581101 | 300006806065 |         | SUCCESS |         |
| 000000581103 | 300020207969 |         | SUCCESS |         |
| 000000581105 | 300014635126 |         | SUCCESS |         |
| 000000581106 | 300027605918 |         | SUCCESS |         |
| 000000581109 | 300005804053 |         | SUCCESS |         |
| 000000581110 | 300024564209 |         | SUCCESS |         |
| 000000581111 | 300027362478 |         | SUCCESS |         |
| 000000581115 | 300027887391 |         | SUCCESS |         |
| 000000581117 | 300026474498 |         | SUCCESS |         |
| 000000581119 | 300010269227 |         | SUCCESS |         |
| 000000581121 | 300007771060 |         | SUCCESS |         |
| 000000581123 | 300008449971 |         | SUCCESS |         |
| 000000581124 | 300008120200 |         | SUCCESS |         |
| 000000581125 | 300008120200 |         | SUCCESS |         |
| 000000581127 | 300027597701 |         | SUCCESS |         |
| 000000581128 | 300022693489 |         | SUCCESS |         |
| 000000581130 | 300004749952 |         | SUCCESS |         |
| 000000581132 | 300000402176 |         | SUCCESS |         |
| 000000581133 | 300027922370 |         | SUCCESS |         |
| 000000581137 | 300009691266 |         | SUCCESS |         |
| 000000581140 | 300009954532 |         | SUCCESS |         |
| 000000581144 | 300022428860 |         | SUCCESS |         |
| 000000581145 | 300027514151 |         | SUCCESS |         |
| 000000581146 | 300027918436 |         | SUCCESS |         |
| 000000581147 | 300027559859 |         | SUCCESS |         |
| 000000581148 | 300027258957 |         | SUCCESS |         |
| 000000581152 | 300006843480 |         | SUCCESS |         |
| 000000581154 | 300002870289 |         | SUCCESS |         |
| 000000581155 | 300008193231 |         | SUCCESS |         |
| 000000581159 | 300024866760 |         | SUCCESS |         |
| 000000581164 | 300024866760 |         | SUCCESS |         |
| 000000581167 | 300012431593 |         | SUCCESS |         |
| 000000581170 | 300002765851 |         | SUCCESS |         |
| 000000581171 | 300012400606 |         | SUCCESS |         |
| 000000581173 | 300027176282 |         | SUCCESS |         |
| 000000581176 | 300012963215 |         | SUCCESS |         |
| 000000581178 | 300009593355 |         | SUCCESS |         |
| 000000581180 | 300026735625 |         | SUCCESS |         |
| 000000581184 | 300005073154 |         | SUCCESS |         |
| 000000581185 | 300005609767 |         | SUCCESS |         |
| 000000581187 | 300025533047 |         | SUCCESS |         |
| 000000581189 | 300010548380 |         | SUCCESS |         |
| 000000581191 | 300007947215 |         | SUCCESS |         |
| 000000581192 | 300012416032 |         | SUCCESS |         |
| 000000581194 | 300024584835 |         | SUCCESS |         |
| 000000581195 | 300027147036 |         | SUCCESS |         |
| 000000581198 | 300011603689 |         | SUCCESS |         |
| 000000581200 | 300013122480 |         | SUCCESS |         |
| 000000581202 | 300001326051 |         | SUCCESS |         |
| 000000581204 | 300006786846 |         | SUCCESS |         |
| 000000581205 | 300022717734 |         | SUCCESS |         |
| 000000581207 | 300006130979 |         | SUCCESS |         |

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## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000581220 | 300009969498 |         | SUCCESS |         |
| 000000581225 | 300004129759 |         | SUCCESS |         |
| 000000581226 | 300013365089 |         | SUCCESS |         |
| 000000581229 | 300007842820 |         | SUCCESS |         |
| 000000581231 | 300003764473 |         | SUCCESS |         |
| 000000581232 | 300027706500 |         | SUCCESS |         |
| 000000581233 | 300002222754 |         | SUCCESS |         |
| 000000581234 | 300027798705 |         | SUCCESS |         |
| 000000581235 | 300027798705 |         | SUCCESS |         |
| 000000581237 | 300007904893 |         | SUCCESS |         |
| 000000581238 | 300027920341 |         | SUCCESS |         |
| 000000581242 | 300000736607 |         | SUCCESS |         |
| 000000581244 | 300025412267 |         | SUCCESS |         |
| 000000581245 | 300014505352 |         | SUCCESS |         |
| 000000581246 | 300022393411 |         | SUCCESS |         |
| 000000581247 | 300026035554 |         | SUCCESS |         |
| 000000581250 | 300025808217 |         | SUCCESS |         |
| 000000581251 | 300008019832 |         | SUCCESS |         |
| 000000581254 | 300027555238 |         | SUCCESS |         |
| 000000581255 | 300027005564 |         | SUCCESS |         |
| 000000581256 | 300004726802 |         | SUCCESS |         |
| 000000581257 | 300027595291 |         | SUCCESS |         |
| 000000581258 | 300004356428 |         | SUCCESS |         |
| 000000581259 | 300009164868 |         | SUCCESS |         |
| 000000581260 | 300010700791 |         | SUCCESS |         |
| 000000581261 | 300009648001 |         | SUCCESS |         |
| 000000581263 | 300027547466 |         | SUCCESS |         |
| 000000581264 | 300009337977 |         | SUCCESS |         |
| 000000581265 | 300009337977 |         | SUCCESS |         |
| 000000581266 | 300027906498 |         | SUCCESS |         |
| 000000581268 | 300023311768 |         | SUCCESS |         |
| 000000581272 | 300027889207 |         | SUCCESS |         |
| 000000581273 | 300027343809 |         | SUCCESS |         |
| 000000581274 | 300027578768 |         | SUCCESS |         |
| 000000581276 | 300027601230 |         | SUCCESS |         |
| 000000581277 | 300025205372 |         | SUCCESS |         |
| 000000581278 | 300001240963 |         | SUCCESS |         |
| 000000581279 | 300027254436 |         | SUCCESS |         |
| 000000581313 | 300026065650 |         | SUCCESS |         |
| 000000581314 | 300026065650 |         | SUCCESS |         |
| 000000581315 | 300013934538 |         | SUCCESS |         |
| 000000581316 | 300027355449 |         | SUCCESS |         |
| 000000581319 | 300005529841 |         | SUCCESS |         |
| 000000581320 | 300024518742 |         | SUCCESS |         |
| 000000581321 | 300026840425 |         | SUCCESS |         |
| 000000581322 | 300018847594 |         | SUCCESS |         |
| 000000581323 | 300022163954 |         | SUCCESS |         |
| 000000581324 | 300002746596 |         | SUCCESS |         |
| 000000581328 | 300006673101 |         | SUCCESS |         |
| 000000581331 | 300009731583 |         | SUCCESS |         |
| 000000581332 | 300009731583 |         | SUCCESS |         |
| 000000581337 | 300006730059 |         | SUCCESS |         |
| 000000581339 | 300027896434 |         | SUCCESS |         |
| 000000581340 | 300001696396 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000581341 | 300001696396 |         | SUCCESS |         |
| 000000581344 | 300008301420 |         | SUCCESS |         |
| 000000581345 | 300010298507 |         | SUCCESS |         |
| 000000581348 | 300026673172 |         | SUCCESS |         |
| 000000581349 | 300026673172 |         | SUCCESS |         |
| 000000581352 | 300003426115 |         | SUCCESS |         |
| 000000581353 | 300003426115 |         | SUCCESS |         |
| 000000581354 | 300008948295 |         | SUCCESS |         |
| 000000581355 | 300006297752 |         | SUCCESS |         |
| 000000581356 | 300008948295 |         | SUCCESS |         |
| 000000581357 | 300008948295 |         | SUCCESS |         |
| 000000581358 | 300004179853 |         | SUCCESS |         |
| 000000581399 | 300011118910 |         | SUCCESS |         |
| 000000581400 | 300027954373 |         | SUCCESS |         |
| 000000581401 | 300022465110 |         | SUCCESS |         |
| 000000581402 | 300027284813 |         | SUCCESS |         |
| 000000581403 | 300027893365 |         | SUCCESS |         |
| 000000581404 | 300027380736 |         | SUCCESS |         |
| 000000581405 | 300027140486 |         | SUCCESS |         |
| 000000581407 | 300004243154 |         | SUCCESS |         |
| 000000581408 | 300027897515 |         | SUCCESS |         |
| 000000581409 | 300008121976 |         | SUCCESS |         |
| 000000581410 | 300010945784 |         | SUCCESS |         |
| 000000581411 | 300003771478 |         | SUCCESS |         |
| 000000581412 | 300010040867 |         | SUCCESS |         |
| 000000581413 | 300005771369 |         | SUCCESS |         |
| 000000581415 | 300027748411 |         | SUCCESS |         |
| 000000581416 | 300027748411 |         | SUCCESS |         |
| 000000581417 | 300019246234 |         | SUCCESS |         |
| 000000581418 | 300019246234 |         | SUCCESS |         |
| 000000581421 | 300001839442 |         | SUCCESS |         |
| 000000581422 | 300001839442 |         | SUCCESS |         |
| 000000581423 | 300001839442 |         | SUCCESS |         |
| 000000581424 | 300004008953 |         | SUCCESS |         |
| 000000581426 | 300027620180 |         | SUCCESS |         |
| 000000581427 | 300027620180 |         | SUCCESS |         |
| 000000581428 | 300012256263 |         | SUCCESS |         |
| 000000581429 | 300012256263 |         | SUCCESS |         |
| 000000581430 | 300027362452 |         | SUCCESS |         |
| 000000581432 | 300026834287 |         | SUCCESS |         |
| 000000581433 | 300012952275 |         | SUCCESS |         |
| 000000581434 | 300009809280 |         | SUCCESS |         |
| 000000581436 | 300027360183 |         | SUCCESS |         |
| 000000581437 | 300027621667 |         | SUCCESS |         |
| 000000581438 | 300027845779 |         | SUCCESS |         |
| 000000581439 | 300027613797 |         | SUCCESS |         |
| 000000581441 | 300027442015 |         | SUCCESS |         |
| 000000581442 | 300004913301 |         | SUCCESS |         |
| 000000581443 | 300027613631 |         | SUCCESS |         |
| 000000581444 | 300027479363 |         | SUCCESS |         |
| 000000581449 | 300002732554 |         | SUCCESS |         |
| 000000581450 | 300001696396 |         | SUCCESS |         |
| 000000581451 | 300003604737 |         | SUCCESS |         |
| 000000581453 | 300008319810 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000581454 | 300010452153 |         | SUCCESS |         |
| 000000581455 | 300011808338 |         | SUCCESS |         |
| 000000581458 | 300015355401 |         | SUCCESS |         |
| 000000581459 | 300021149269 |         | SUCCESS |         |
| 000000581460 | 300012396176 |         | SUCCESS |         |
| 000000581462 | 300009540992 |         | SUCCESS |         |
| 000000581464 | 300002421398 |         | SUCCESS |         |
| 000000581465 | 300008916276 |         | SUCCESS |         |
| 000000581469 | 300010687154 |         | SUCCESS |         |
| 000000581470 | 300011639089 |         | SUCCESS |         |
| 000000581471 | 300006663730 |         | SUCCESS |         |
| 000000581473 | 300008937173 |         | SUCCESS |         |
| 000000581474 | 300023498680 |         | SUCCESS |         |
| 000000581475 | 300006247427 |         | SUCCESS |         |
| 000000581476 | 300010019648 |         | SUCCESS |         |
| 000000581478 | 300027887532 |         | SUCCESS |         |
| 000000581479 | 300007891504 |         | SUCCESS |         |
| 000000581480 | 300010543100 |         | SUCCESS |         |
| 000000581481 | 300010543100 |         | SUCCESS |         |
| 000000581482 | 300012477919 |         | SUCCESS |         |
| 000000581485 | 300004113431 |         | SUCCESS |         |
| 000000581486 | 300004113431 |         | SUCCESS |         |
| 000000581487 | 300021216753 |         | SUCCESS |         |
| 000000581488 | 300021216753 |         | SUCCESS |         |
| 000000581490 | 300010778904 |         | SUCCESS |         |
| 000000581491 | 300009180955 |         | SUCCESS |         |
| 000000581493 | 300006908887 |         | SUCCESS |         |
| 000000581494 | 300008794285 |         | SUCCESS |         |
| 000000581496 | 300004380881 |         | SUCCESS |         |
| 000000581498 | 300025278676 |         | SUCCESS |         |
| 000000581499 | 300006873321 |         | SUCCESS |         |
| 000000581500 | 300009044250 |         | SUCCESS |         |
| 000000581501 | 300010988412 |         | SUCCESS |         |
| 000000581503 | 300003573593 |         | SUCCESS |         |
| 000000581504 | 300010258907 |         | SUCCESS |         |
| 000000581505 | 300007922895 |         | SUCCESS |         |
| 000000581506 | 300007922895 |         | SUCCESS |         |
| 000000581507 | 300010731226 |         | SUCCESS |         |
| 000000581508 | 300007958667 |         | SUCCESS |         |
| 000000581509 | 300025446455 |         | SUCCESS |         |
| 000000581510 | 300008910303 |         | SUCCESS |         |
| 000000581511 | 300010792806 |         | SUCCESS |         |
| 000000581512 | 300010847212 |         | SUCCESS |         |
| 000000581513 | 300004394007 |         | SUCCESS |         |
| 000000581514 | 300004394007 |         | SUCCESS |         |
| 000000581515 | 300012244020 |         | SUCCESS |         |
| 000000581516 | 300010928483 |         | SUCCESS |         |
| 000000581517 | 300012244020 |         | SUCCESS |         |
| 000000581518 | 300009294491 |         | SUCCESS |         |
| 000000581519 | 300001905367 |         | SUCCESS |         |
| 000000581520 | 300016697611 |         | SUCCESS |         |
| 000000581521 | 300027584675 |         | SUCCESS |         |
| 000000581522 | 300012011379 |         | SUCCESS |         |
| 000000581524 | 300027901580 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000581525 | 300027729817 |         | SUCCESS |         |
| 000000581544 | 300020868760 |         | SUCCESS |         |
| 000000581545 | 300020868760 |         | SUCCESS |         |
| 000000581546 | 300004618892 |         | SUCCESS |         |
| 000000581551 | 300010210023 |         | SUCCESS |         |
| 000000581552 | 300017530001 |         | SUCCESS |         |
| 000000581553 | 300027672587 |         | SUCCESS |         |
| 000000581554 | 300014500106 |         | SUCCESS |         |
| 000000581557 | 300004541417 |         | SUCCESS |         |
| 000000581558 | 300005732981 |         | SUCCESS |         |
| 000000581559 | 300008846861 |         | SUCCESS |         |
| 000000581562 | 300012334953 |         | SUCCESS |         |
| 000000581563 | 300023102258 |         | SUCCESS |         |
| 000000581564 | 300023102258 |         | SUCCESS |         |
| 000000581565 | 300023102258 |         | SUCCESS |         |
| 000000581568 | 300007902152 |         | SUCCESS |         |
| 000000581570 | 300003362260 |         | SUCCESS |         |
| 000000581571 | 300011300914 |         | SUCCESS |         |
| 000000581573 | 300003362260 |         | SUCCESS |         |
| 000000581579 | 300001766983 |         | SUCCESS |         |
| 000000581580 | 300008211017 |         | SUCCESS |         |
| 000000581584 | 300004369884 |         | SUCCESS |         |
| 000000581588 | 300001850605 |         | SUCCESS |         |
| 000000581589 | 300006397891 |         | SUCCESS |         |
| 000000581590 | 300009591607 |         | SUCCESS |         |
| 000000581591 | 300026322168 |         | SUCCESS |         |
| 000000581593 | 300021662394 |         | SUCCESS |         |
| 000000581594 | 300021662394 |         | SUCCESS |         |
| 000000581595 | 300006755049 |         | SUCCESS |         |
| 000000581596 | 300004842039 |         | SUCCESS |         |
| 000000581598 | 300019613706 |         | SUCCESS |         |
| 000000581599 | 300019613680 |         | SUCCESS |         |
| 000000581600 | 300019613722 |         | SUCCESS |         |
| 000000581601 | 300024843827 |         | SUCCESS |         |
| 000000581602 | 300019613763 |         | SUCCESS |         |
| 000000581604 | 300019613805 |         | SUCCESS |         |
| 000000581605 | 300019613870 |         | SUCCESS |         |
| 000000581606 | 300007542925 |         | SUCCESS |         |
| 000000581607 | 300019613821 |         | SUCCESS |         |
| 000000581609 | 300019613920 |         | SUCCESS |         |
| 000000581610 | 300019613938 |         | SUCCESS |         |
| 000000581611 | 300004537985 |         | SUCCESS |         |
| 000000581612 | 300010179376 |         | SUCCESS |         |
| 000000581613 | 300017169297 |         | SUCCESS |         |
| 000000581614 | 300020289926 |         | SUCCESS |         |
| 000000581615 | 300020289926 |         | SUCCESS |         |
| 000000581616 | 300019614001 |         | SUCCESS |         |
| 000000581617 | 300019614027 |         | SUCCESS |         |
| 000000581618 | 300011302837 |         | SUCCESS |         |
| 000000581629 | 300007625175 |         | SUCCESS |         |
| 000000581630 | 300019614043 |         | SUCCESS |         |
| 000000581632 | 300028027252 |         | SUCCESS |         |
| 000000581633 | 300019614068 |         | SUCCESS |         |
| 000000581634 | 300019614084 |         | SUCCESS |         |



Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000581674 | 300019614126 |         | SUCCESS |         |
| 000000581675 | 300019614167 |         | SUCCESS |         |
| 000000581676 | 300005472539 |         | SUCCESS |         |
| 000000581677 | 300010015653 |         | SUCCESS |         |
| 000000581678 | 300019614183 |         | SUCCESS |         |
| 000000581679 | 300004565630 |         | SUCCESS |         |
| 000000581680 | 300019614209 |         | SUCCESS |         |
| 000000581683 | 300008213815 |         | SUCCESS |         |
| 000000581684 | 300019614282 |         | SUCCESS |         |
| 000000581685 | 300019614308 |         | SUCCESS |         |
| 000000581686 | 300009738885 |         | SUCCESS |         |
| 000000581687 | 300009738885 |         | SUCCESS |         |
| 000000581688 | 300019614316 |         | SUCCESS |         |
| 000000581692 | 300019614332 |         | SUCCESS |         |
| 000000581693 | 300019614365 |         | SUCCESS |         |
| 000000581694 | 300019614407 |         | SUCCESS |         |
| 000000581695 | 300019614423 |         | SUCCESS |         |
| 000000581696 | 300019625221 |         | SUCCESS |         |
| 000000581698 | 300019625270 |         | SUCCESS |         |
| 000000581700 | 300019625288 |         | SUCCESS |         |
| 000000581701 | 300019625346 |         | SUCCESS |         |
| 000000581702 | 300023117850 |         | SUCCESS |         |
| 000000581703 | 300019625411 |         | SUCCESS |         |
| 000000581704 | 300005079359 |         | SUCCESS |         |
| 000000581705 | 300019625486 |         | SUCCESS |         |
| 000000581706 | 300019625494 |         | SUCCESS |         |
| 000000581707 | 300019625510 |         | SUCCESS |         |
| 000000581708 | 300016426516 |         | SUCCESS |         |
| 000000581709 | 300019625544 |         | SUCCESS |         |
| 000000581710 | 300005069848 |         | SUCCESS |         |
| 000000581711 | 300019625569 |         | SUCCESS |         |
| 000000581712 | 300019625593 |         | SUCCESS |         |
| 000000581713 | 300007751138 |         | SUCCESS |         |
| 000000581716 | 300001298987 |         | SUCCESS |         |
| 000000581717 | 300001298987 |         | SUCCESS |         |
| 000000581718 | 300001298987 |         | SUCCESS |         |
| 000000581719 | 300007009420 |         | SUCCESS |         |
| 000000581720 | 300011830076 |         | SUCCESS |         |
| 000000581721 | 300012094375 |         | SUCCESS |         |
| 000000581723 | 300011570680 |         | SUCCESS |         |
| 000000581732 | 300002811895 |         | SUCCESS |         |
| 000000581759 | 300012798413 |         | SUCCESS |         |
| 000000581760 | 300010758484 |         | SUCCESS |         |
| 000000581761 | 300010676975 |         | SUCCESS |         |
| 000000581762 | 300010676975 |         | SUCCESS |         |
| 000000581765 | 300027588247 |         | SUCCESS |         |
| 000000581766 | 300013475417 |         | SUCCESS |         |
| 000000581767 | 300005322437 |         | SUCCESS |         |
| 000000581768 | 300027965049 |         | SUCCESS |         |
| 000000581769 | 300011231614 |         | SUCCESS |         |
| 000000581771 | 300005559657 |         | SUCCESS |         |
| 000000581772 | 300000814115 |         | SUCCESS |         |
| 000000581966 | 300026498281 |         | SUCCESS |         |
| 000000581967 | 300002768186 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000581969 | 300025429857 |         | SUCCESS |         |
| 000000581971 | 300003816638 |         | SUCCESS |         |
| 000000581973 | 300009016779 |         | SUCCESS |         |
| 000000581974 | 300009016779 |         | SUCCESS |         |
| 000000582009 | 300002566044 |         | SUCCESS |         |
| 000000582010 | 300002566044 |         | SUCCESS |         |
| 000000582011 | 300002566044 |         | SUCCESS |         |
| 000000582014 | 300008461000 |         | SUCCESS |         |
| 000000582015 | 300008461000 |         | SUCCESS |         |
| 000000582016 | 300006529758 |         | SUCCESS |         |
| 000000582017 | 300009764329 |         | SUCCESS |         |
| 000000582018 | 300009735717 |         | SUCCESS |         |
| 000000582021 | 300006520161 |         | SUCCESS |         |
| 000000582022 | 300001783541 |         | SUCCESS |         |
| 000000582026 | 300009735717 |         | SUCCESS |         |
| 000000582027 | 300003688011 |         | SUCCESS |         |
| 000000582028 | 300001783541 |         | SUCCESS |         |
| 000000582029 | 300001783541 |         | SUCCESS |         |
| 000000582030 | 300002681322 |         | SUCCESS |         |
| 000000582031 | 300017483896 |         | SUCCESS |         |
| 000000582032 | 300017483896 |         | SUCCESS |         |
| 000000582033 | 300010978256 |         | SUCCESS |         |
| 000000582034 | 300001490816 |         | SUCCESS |         |
| 000000582035 | 300001490816 |         | SUCCESS |         |
| 000000582037 | 300019872062 |         | SUCCESS |         |
| 000000582038 | 300019872062 |         | SUCCESS |         |
| 000000582039 | 300012030080 |         | SUCCESS |         |
| 000000582041 | 300007693389 |         | SUCCESS |         |
| 000000582043 | 300022291870 |         | SUCCESS |         |
| 000000582044 | 300008934337 |         | SUCCESS |         |
| 000000582045 | 300025114772 |         | SUCCESS |         |
| 000000582049 | 300004259317 |         | SUCCESS |         |
| 000000582050 | 300001682172 |         | SUCCESS |         |
| 000000582054 | 300005707488 |         | SUCCESS |         |
| 000000582057 | 300014191856 |         | SUCCESS |         |
| 000000582059 | 300024425898 |         | SUCCESS |         |
| 000000582062 | 300007305380 |         | SUCCESS |         |
| 000000582063 | 300011651852 |         | SUCCESS |         |
| 000000582065 | 300023789369 |         | SUCCESS |         |
| 000000582068 | 300008717708 |         | SUCCESS |         |
| 000000582071 | 300008550968 |         | SUCCESS |         |
| 000000582072 | 300005982644 |         | SUCCESS |         |
| 000000582073 | 300016297362 |         | SUCCESS |         |
| 000000582074 | 300016297362 |         | SUCCESS |         |
| 000000582075 | 300009582200 |         | SUCCESS |         |
| 000000582077 | 300010442048 |         | SUCCESS |         |
| 000000582078 | 300000568372 |         | SUCCESS |         |
| 000000582079 | 300011943150 |         | SUCCESS |         |
| 000000582081 | 300012336867 |         | SUCCESS |         |
| 000000582082 | 300026286868 |         | SUCCESS |         |
| 000000582083 | 300027303845 |         | SUCCESS |         |
| 000000582084 | 300026569750 |         | SUCCESS |         |
| 000000582085 | 300006777415 |         | SUCCESS |         |
| 000000582086 | 300004602706 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000582087 | 300028011603 |         | SUCCESS |         |
| 000000582088 | 300028011603 |         | SUCCESS |         |
| 000000582089 | 300002943821 |         | SUCCESS |         |
| 000000582090 | 300026600415 |         | SUCCESS |         |
| 000000582092 | 300027621840 |         | SUCCESS |         |
| 000000582093 | 300014820512 |         | SUCCESS |         |
| 000000582094 | 300014820512 |         | SUCCESS |         |
| 000000582095 | 300014820512 |         | SUCCESS |         |
| 000000582096 | 300016776035 |         | SUCCESS |         |
| 000000582097 | 300016776035 |         | SUCCESS |         |
| 000000582098 | 300027586282 |         | SUCCESS |         |
| 000000582099 | 300005587419 |         | SUCCESS |         |
| 000000582123 | 300011955782 |         | SUCCESS |         |
| 000000582124 | 300020701284 |         | SUCCESS |         |
| 000000582125 | 300023256773 |         | SUCCESS |         |
| 000000582126 | 300026087639 |         | SUCCESS |         |
| 000000582127 | 300004042390 |         | SUCCESS |         |
| 000000582128 | 300024053401 |         | SUCCESS |         |
| 000000582129 | 300024053401 |         | SUCCESS |         |
| 000000582130 | 300004387555 |         | SUCCESS |         |
| 000000582132 | 300014294619 |         | SUCCESS |         |
| 000000582133 | 300023816642 |         | SUCCESS |         |
| 000000582134 | 300023816642 |         | SUCCESS |         |
| 000000582135 | 300004436733 |         | SUCCESS |         |
| 000000582136 | 300007339652 |         | SUCCESS |         |
| 000000582137 | 300012709774 |         | SUCCESS |         |
| 000000582138 | 300005160704 |         | SUCCESS |         |
| 000000582139 | 300017579297 |         | SUCCESS |         |
| 000000582140 | 300022068765 |         | SUCCESS |         |
| 000000582141 | 300007312782 |         | SUCCESS |         |
| 000000582142 | 300019106040 |         | SUCCESS |         |
| 000000582143 | 300005005503 |         | SUCCESS |         |
| 000000582145 | 300012474809 |         | SUCCESS |         |
| 000000582146 | 300012474809 |         | SUCCESS |         |
| 000000582147 | 300002023673 |         | SUCCESS |         |
| 000000582148 | 300012161455 |         | SUCCESS |         |
| 000000582149 | 300007657673 |         | SUCCESS |         |
| 000000582150 | 300007657673 |         | SUCCESS |         |
| 000000582151 | 300026276406 |         | SUCCESS |         |
| 000000582152 | 300008075750 |         | SUCCESS |         |
| 000000582153 | 300027603244 |         | SUCCESS |         |
| 000000582154 | 300027603244 |         | SUCCESS |         |
| 000000582155 | 300015183241 |         | SUCCESS |         |
| 000000582156 | 300025545330 |         | SUCCESS |         |
| 000000582159 | 300004519587 |         | SUCCESS |         |
| 000000582160 | 300005402916 |         | SUCCESS |         |
| 000000582161 | 300027918048 |         | SUCCESS |         |
| 000000582162 | 300027918048 |         | SUCCESS |         |
| 000000582164 | 300027063910 |         | SUCCESS |         |
| 000000582165 | 300027063910 |         | SUCCESS |         |
| 000000582166 | 300027063910 |         | SUCCESS |         |
| 000000582167 | 300027063910 |         | SUCCESS |         |
| 000000582170 | 300026959183 |         | SUCCESS |         |
| 000000582171 | 300010957417 |         | SUCCESS |         |

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## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000582172 | 300000738652 |         | SUCCESS |         |
| 000000582173 | 300006560282 |         | SUCCESS |         |
| 000000582174 | 300006754547 |         | SUCCESS |         |
| 000000582176 | 300016534632 |         | SUCCESS |         |
| 000000582178 | 300009248950 |         | SUCCESS |         |
| 000000582179 | 300007372489 |         | SUCCESS |         |
| 000000582180 | 300007372489 |         | SUCCESS |         |
| 000000582181 | 300019625619 |         | SUCCESS |         |
| 000000582182 | 300007372489 |         | SUCCESS |         |
| 000000582183 | 300019625635 |         | SUCCESS |         |
| 000000582185 | 300019625650 |         | SUCCESS |         |
| 000000582187 | 300019625684 |         | SUCCESS |         |
| 000000582188 | 300019625700 |         | SUCCESS |         |
| 000000582189 | 300019625981 |         | SUCCESS |         |
| 000000582190 | 300019626229 |         | SUCCESS |         |
| 000000582191 | 300023212339 |         | SUCCESS |         |
| 000000582192 | 300019626237 |         | SUCCESS |         |
| 000000582194 | 300019626252 |         | SUCCESS |         |
| 000000582195 | 300019626302 |         | SUCCESS |         |
| 000000582196 | 300019626369 |         | SUCCESS |         |
| 000000582199 | 300019626393 |         | SUCCESS |         |
| 000000582200 | 300019618986 |         | SUCCESS |         |
| 000000582201 | 300019618994 |         | SUCCESS |         |
| 000000582202 | 300019619000 |         | SUCCESS |         |
| 000000582204 | 300019619026 |         | SUCCESS |         |
| 000000582205 | 300019619042 |         | SUCCESS |         |
| 000000582206 | 300019619059 |         | SUCCESS |         |
| 000000582207 | 300019619067 |         | SUCCESS |         |
| 000000582208 | 300008289039 |         | SUCCESS |         |
| 000000582209 | 300019619083 |         | SUCCESS |         |
| 000000582210 | 300019619091 |         | SUCCESS |         |
| 000000582211 | 300019619125 |         | SUCCESS |         |
| 000000582213 | 300019619141 |         | SUCCESS |         |
| 000000582214 | 300011557877 |         | SUCCESS |         |
| 000000582215 | 300019795883 |         | SUCCESS |         |
| 000000582216 | 300019795883 |         | SUCCESS |         |
| 000000582217 | 300019619158 |         | SUCCESS |         |
| 000000582218 | 300002847659 |         | SUCCESS |         |
| 000000582220 | 300019619190 |         | SUCCESS |         |
| 000000582221 | 300019619216 |         | SUCCESS |         |
| 000000582222 | 300027896426 |         | SUCCESS |         |
| 000000582223 | 300003169509 |         | SUCCESS |         |
| 000000582224 | 300019619224 |         | SUCCESS |         |
| 000000582225 | 300019619240 |         | SUCCESS |         |
| 000000582226 | 300019619265 |         | SUCCESS |         |
| 000000582228 | 300019619273 |         | SUCCESS |         |
| 000000582229 | 300019619281 |         | SUCCESS |         |
| 000000582230 | 300019619299 |         | SUCCESS |         |
| 000000582231 | 300019619315 |         | SUCCESS |         |
| 000000582233 | 300019619323 |         | SUCCESS |         |
| 000000582234 | 300019619349 |         | SUCCESS |         |
| 000000582235 | 300019619364 |         | SUCCESS |         |
| 000000582236 | 300012179739 |         | SUCCESS |         |
| 000000582237 | 300012179739 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000582238 | 300012179739 |         | SUCCESS |         |
| 000000582239 | 300019619372 |         | SUCCESS |         |
| 000000582240 | 300019619380 |         | SUCCESS |         |
| 000000582242 | 300019619398 |         | SUCCESS |         |
| 000000582258 | 300019619414 |         | SUCCESS |         |
| 000000582260 | 300019619422 |         | SUCCESS |         |
| 000000582261 | 300004533885 |         | SUCCESS |         |
| 000000582262 | 300019619430 |         | SUCCESS |         |
| 000000582263 | 300010718082 |         | SUCCESS |         |
| 000000582264 | 300019619448 |         | SUCCESS |         |
| 000000582265 | 300019619455 |         | SUCCESS |         |
| 000000582268 | 300007959871 |         | SUCCESS |         |
| 000000582269 | 300009885348 |         | SUCCESS |         |
| 000000582270 | 300004446179 |         | SUCCESS |         |
| 000000582271 | 300004446179 |         | SUCCESS |         |
| 000000582272 | 300004446179 |         | SUCCESS |         |
| 000000582273 | 300009420781 |         | SUCCESS |         |
| 000000582276 | 300010261364 |         | SUCCESS |         |
| 000000582280 | 300001844103 |         | SUCCESS |         |
| 000000582282 | 300000681654 |         | SUCCESS |         |
| 000000582283 | 300027887201 |         | SUCCESS |         |
| 000000582284 | 300009802673 |         | SUCCESS |         |
| 000000582285 | 300027828593 |         | SUCCESS |         |
| 000000582286 | 300001102858 |         | SUCCESS |         |
| 000000582287 | 300027828593 |         | SUCCESS |         |
| 000000582288 | 300027828593 |         | SUCCESS |         |
| 000000582290 | 300003674003 |         | SUCCESS |         |
| 000000582291 | 300027947492 |         | SUCCESS |         |
| 000000582293 | 300010404642 |         | SUCCESS |         |
| 000000582294 | 300017885421 |         | SUCCESS |         |
| 000000582296 | 300010404642 |         | SUCCESS |         |
| 000000582297 | 300010790529 |         | SUCCESS |         |
| 000000582299 | 300027807449 |         | SUCCESS |         |
| 000000582301 | 300024415642 |         | SUCCESS |         |
| 000000582302 | 300019619471 |         | SUCCESS |         |
| 000000582303 | 300019619489 |         | SUCCESS |         |
| 000000582304 | 300008978417 |         | SUCCESS |         |
| 000000582305 | 300019619505 |         | SUCCESS |         |
| 000000582306 | 300014233781 |         | SUCCESS |         |
| 000000582307 | 300014233781 |         | SUCCESS |         |
| 000000582308 | 300010371379 |         | SUCCESS |         |
| 000000582309 | 300010371379 |         | SUCCESS |         |
| 000000582310 | 300015925518 |         | SUCCESS |         |
| 000000582311 | 300026375422 |         | SUCCESS |         |
| 000000582313 | 300027691421 |         | SUCCESS |         |
| 000000582314 | 300009937289 |         | SUCCESS |         |
| 000000582315 | 300003173915 |         | SUCCESS |         |
| 000000582316 | 300012110411 |         | SUCCESS |         |
| 000000582318 | 300002809675 |         | SUCCESS |         |
| 000000582320 | 300019619513 |         | SUCCESS |         |
| 000000582321 | 300019619539 |         | SUCCESS |         |
| 000000582325 | 300019619554 |         | SUCCESS |         |
| 000000582326 | 300019619562 |         | SUCCESS |         |
| 000000582327 | 300019618747 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account      | Premise | Type    | Message |
|--------------|--------------|---------|---------|---------|
| 000000582328 | 300019623648 |         | SUCCESS |         |
| 000000582329 | 300019623655 |         | SUCCESS |         |
| 000000582391 | 300019623663 |         | SUCCESS |         |
| 000000582392 | 300019623671 |         | SUCCESS |         |
| 000000582393 | 300003541426 |         | SUCCESS |         |
| 000000582394 | 300019623689 |         | SUCCESS |         |
| 000000582395 | 300019623697 |         | SUCCESS |         |
| 000000582396 | 300019623713 |         | SUCCESS |         |
| 000000582397 | 300019623721 |         | SUCCESS |         |
| 000000582398 | 300019623739 |         | SUCCESS |         |
| 000000582400 | 300012329854 |         | SUCCESS |         |
| 000000582402 | 300004793760 |         | SUCCESS |         |
| 000000582403 | 300019623747 |         | SUCCESS |         |
| 000000582404 | 300019623788 |         | SUCCESS |         |
| 000000582405 | 300019623796 |         | SUCCESS |         |
| 000000582406 | 300019623812 |         | SUCCESS |         |
| 000000582407 | 300019623838 |         | SUCCESS |         |
| 000000582408 | 300025221726 |         | SUCCESS |         |
| 000000582409 | 300025221726 |         | SUCCESS |         |
| 000000582410 | 300025221726 |         | SUCCESS |         |
| 000000582411 | 300019623846 |         | SUCCESS |         |
| 000000582412 | 300019623853 |         | SUCCESS |         |
| 000000582415 | 300017505193 |         | SUCCESS |         |
| 000000582416 | 300002656126 |         | SUCCESS |         |
| 000000582418 | 300026742977 |         | SUCCESS |         |
| 000000582420 | 300006164572 |         | SUCCESS |         |
| 000000582421 | 300019637523 |         | SUCCESS |         |
| 000000582422 | 300019637564 |         | SUCCESS |         |
| 000000582423 | 300019637606 |         | SUCCESS |         |
| 000000582424 | 300019637630 |         | SUCCESS |         |
| 000000582426 | 300019637713 |         | SUCCESS |         |
| 000000582427 | 300019641434 |         | SUCCESS |         |
| 000000582428 | 300008208393 |         | SUCCESS |         |
| 000000582429 | 300014227742 |         | SUCCESS |         |
| 000000582430 | 300014227742 |         | SUCCESS |         |
| 000000582431 | 300019641442 |         | SUCCESS |         |
| 000000582432 | 300026671119 |         | SUCCESS |         |
| 000000582433 | 300010466427 |         | SUCCESS |         |
| 000000582434 | 300009538558 |         | SUCCESS |         |
| 000000582435 | 300019641459 |         | SUCCESS |         |
| 000000582436 | 300019641475 |         | SUCCESS |         |
| 000000582437 | 300019641491 |         | SUCCESS |         |
| 000000582440 | 300019632656 |         | SUCCESS |         |
| 000000582441 | 300019632664 |         | SUCCESS |         |
| 000000582442 | 300025820667 |         | SUCCESS |         |
| 000000582443 | 300025820667 |         | SUCCESS |         |
| 000000582444 | 300025820667 |         | SUCCESS |         |
| 000000582448 | 300019632672 |         | SUCCESS |         |
| 000000582449 | 300019632680 |         | SUCCESS |         |
| 000000582450 | 300019646102 |         | SUCCESS |         |
| 000000582451 | 300019646128 |         | SUCCESS |         |
| 000000582453 | 300019638778 |         | SUCCESS |         |
| 000000582454 | 300020927731 |         | SUCCESS |         |
| 000000582455 | 300019638786 |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO  | Account      | Premise | Type    | Message |
|---------------|--------------|---------|---------|---------|
| 000000582456  | 300019638802 |         | SUCCESS |         |
| 000000582457  | 300019638828 |         | SUCCESS |         |
| 000000582461  | 300001955008 |         | SUCCESS |         |
| 000000582462  | 300001955008 |         | SUCCESS |         |
| 000000582464  | 300007165917 |         | SUCCESS |         |
| 000000582465  | 300023382942 |         | SUCCESS |         |
| 000000582466  | 300023382942 |         | SUCCESS |         |
| 000000582467  | 300023382942 |         | SUCCESS |         |
| 000000582469  | 300014581908 |         | SUCCESS |         |
| 000000582470  | 300014581908 |         | SUCCESS |         |
| 000000582471  | 300027936487 |         | SUCCESS |         |
| 000000582472  | 300000374128 |         | SUCCESS |         |
| 000000582473  | 300000374128 |         | SUCCESS |         |
| 000000582474  | 300011485426 |         | SUCCESS |         |
| 000000582476  | 300027957376 |         | SUCCESS |         |
| 000000582478  | 300027875875 |         | SUCCESS |         |
| 000000582479  | 300024058129 |         | SUCCESS |         |
| 000000582480  | 300019273030 |         | SUCCESS |         |
| 000000582483  | 300010224271 |         | SUCCESS |         |
| 000000582485  | 300023492311 |         | SUCCESS |         |
| 000000582486  | 300027663255 |         | SUCCESS |         |
| 000000582487  | 300007970159 |         | SUCCESS |         |
| 000000582488  | 300005675628 |         | SUCCESS |         |
| 000000582490  | 300007555067 |         | SUCCESS |         |
| 000000582491  | 300019034747 |         | SUCCESS |         |
| 000000582492  | 300019034747 |         | SUCCESS |         |
| 000000582493  | 300022192680 |         | SUCCESS |         |
| 000000582494  | 300022192680 |         | SUCCESS |         |
| 000000582496  | 300008358305 |         | SUCCESS |         |
| 000000582497  | 300011483355 |         | SUCCESS |         |
| 000000582498  | 300004999912 |         | SUCCESS |         |
| CCS TO VENDOR |              |         |         |         |
| 000000579442  |              |         | SUCCESS |         |
| 000000580245  |              |         | SUCCESS |         |
| 000000580246  |              |         | SUCCESS |         |
| 000000580248  |              |         | SUCCESS |         |
| 000000580253  |              |         | SUCCESS |         |
| 000000580254  |              |         | SUCCESS |         |
| 000000580255  |              |         | SUCCESS |         |
| 000000580256  |              |         | SUCCESS |         |
| 000000580258  |              |         | SUCCESS |         |
| 000000580259  |              |         | SUCCESS |         |
| 000000580260  |              |         | SUCCESS |         |
| 000000580262  |              |         | SUCCESS |         |
| 000000580263  |              |         | SUCCESS |         |
| 000000580264  |              |         | SUCCESS |         |
| 000000580265  |              |         | SUCCESS |         |
| 000000580266  |              |         | SUCCESS |         |
| 000000580267  |              |         | SUCCESS |         |
| 000000580268  |              |         | SUCCESS |         |
| 000000580269  |              |         | SUCCESS |         |
| 000000580270  |              |         | SUCCESS |         |
| 000000580271  |              |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000580274 |         |         | SUCCESS |         |
| 000000580275 |         |         | SUCCESS |         |
| 000000580276 |         |         | SUCCESS |         |
| 000000580278 |         |         | SUCCESS |         |
| 000000580279 |         |         | SUCCESS |         |
| 000000580280 |         |         | SUCCESS |         |
| 000000580282 |         |         | SUCCESS |         |
| 000000580283 |         |         | SUCCESS |         |
| 000000580284 |         |         | SUCCESS |         |
| 000000580288 |         |         | SUCCESS |         |
| 000000580289 |         |         | SUCCESS |         |
| 000000580292 |         |         | SUCCESS |         |
| 000000580293 |         |         | SUCCESS |         |
| 000000580310 |         |         | SUCCESS |         |
| 000000580311 |         |         | SUCCESS |         |
| 000000580312 |         |         | SUCCESS |         |
| 000000580313 |         |         | SUCCESS |         |
| 000000580314 |         |         | SUCCESS |         |
| 000000580315 |         |         | SUCCESS |         |
| 000000580316 |         |         | SUCCESS |         |
| 000000580317 |         |         | SUCCESS |         |
| 000000580318 |         |         | SUCCESS |         |
| 000000580319 |         |         | SUCCESS |         |
| 000000580320 |         |         | SUCCESS |         |
| 000000580321 |         |         | SUCCESS |         |
| 000000580322 |         |         | SUCCESS |         |
| 000000580323 |         |         | SUCCESS |         |
| 000000580324 |         |         | SUCCESS |         |
| 000000580326 |         |         | SUCCESS |         |
| 000000580328 |         |         | SUCCESS |         |
| 000000580329 |         |         | SUCCESS |         |
| 000000580330 |         |         | SUCCESS |         |
| 000000580331 |         |         | SUCCESS |         |
| 000000580332 |         |         | SUCCESS |         |
| 000000580333 |         |         | SUCCESS |         |
| 000000580334 |         |         | SUCCESS |         |
| 000000580335 |         |         | SUCCESS |         |
| 000000580336 |         |         | SUCCESS |         |
| 000000580337 |         |         | SUCCESS |         |
| 000000580338 |         |         | SUCCESS |         |
| 000000580339 |         |         | SUCCESS |         |
| 000000580340 |         |         | SUCCESS |         |
| 000000580342 |         |         | SUCCESS |         |
| 000000580343 |         |         | SUCCESS |         |
| 000000580344 |         |         | SUCCESS |         |
| 000000580345 |         |         | SUCCESS |         |
| 000000580346 |         |         | SUCCESS |         |
| 000000580347 |         |         | SUCCESS |         |
| 000000580348 |         |         | SUCCESS |         |
| 000000580349 |         |         | SUCCESS |         |
| 000000580350 |         |         | SUCCESS |         |
| 000000580351 |         |         | SUCCESS |         |
| 000000580352 |         |         | SUCCESS |         |
| 000000580353 |         |         | SUCCESS |         |



Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000580355 |         |         | SUCCESS |         |
| 000000580357 |         |         | SUCCESS |         |
| 000000580358 |         |         | SUCCESS |         |
| 000000580359 |         |         | SUCCESS |         |
| 000000580360 |         |         | SUCCESS |         |
| 000000580361 |         |         | SUCCESS |         |
| 000000580362 |         |         | SUCCESS |         |
| 000000580364 |         |         | SUCCESS |         |
| 000000580366 |         |         | SUCCESS |         |
| 000000580368 |         |         | SUCCESS |         |
| 000000580369 |         |         | SUCCESS |         |
| 000000580371 |         |         | SUCCESS |         |
| 000000580373 |         |         | SUCCESS |         |
| 000000580374 |         |         | SUCCESS |         |
| 000000580376 |         |         | SUCCESS |         |
| 000000580377 |         |         | SUCCESS |         |
| 000000580378 |         |         | SUCCESS |         |
| 000000580379 |         |         | SUCCESS |         |
| 000000580380 |         |         | SUCCESS |         |
| 000000580381 |         |         | SUCCESS |         |
| 000000580382 |         |         | SUCCESS |         |
| 000000580385 |         |         | SUCCESS |         |
| 000000580388 |         |         | SUCCESS |         |
| 000000580389 |         |         | SUCCESS |         |
| 000000580390 |         |         | SUCCESS |         |
| 000000580391 |         |         | SUCCESS |         |
| 000000580392 |         |         | SUCCESS |         |
| 000000580393 |         |         | SUCCESS |         |
| 000000580409 |         |         | SUCCESS |         |
| 000000580410 |         |         | SUCCESS |         |
| 000000580411 |         |         | SUCCESS |         |
| 000000580551 |         |         | SUCCESS |         |
| 000000580555 |         |         | SUCCESS |         |
| 000000580556 |         |         | SUCCESS |         |
| 000000580559 |         |         | SUCCESS |         |
| 000000580560 |         |         | SUCCESS |         |
| 000000580562 |         |         | SUCCESS |         |
| 000000580563 |         |         | SUCCESS |         |
| 000000580565 |         |         | SUCCESS |         |
| 000000580567 |         |         | SUCCESS |         |
| 000000580568 |         |         | SUCCESS |         |
| 000000580569 |         |         | SUCCESS |         |
| 000000580570 |         |         | SUCCESS |         |
| 000000580571 |         |         | SUCCESS |         |
| 000000580573 |         |         | SUCCESS |         |
| 000000580575 |         |         | SUCCESS |         |
| 000000580578 |         |         | SUCCESS |         |
| 000000580579 |         |         | SUCCESS |         |
| 000000580580 |         |         | SUCCESS |         |
| 000000580582 |         |         | SUCCESS |         |
| 000000580583 |         |         | SUCCESS |         |
| 000000580584 |         |         | SUCCESS |         |
| 000000580586 |         |         | SUCCESS |         |
| 000000580588 |         |         | SUCCESS |         |

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## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000580589 |         |         | SUCCESS |         |
| 000000580590 |         |         | SUCCESS |         |
| 000000580593 |         |         | SUCCESS |         |
| 000000580596 |         |         | SUCCESS |         |
| 000000580597 |         |         | SUCCESS |         |
| 000000580598 |         |         | SUCCESS |         |
| 000000580599 |         |         | SUCCESS |         |
| 000000580600 |         |         | SUCCESS |         |
| 000000580602 |         |         | SUCCESS |         |
| 000000580603 |         |         | SUCCESS |         |
| 000000580604 |         |         | SUCCESS |         |
| 000000580606 |         |         | SUCCESS |         |
| 000000580607 |         |         | SUCCESS |         |
| 000000580609 |         |         | SUCCESS |         |
| 000000580611 |         |         | SUCCESS |         |
| 000000580612 |         |         | SUCCESS |         |
| 000000580613 |         |         | SUCCESS |         |
| 000000580614 |         |         | SUCCESS |         |
| 000000580615 |         |         | SUCCESS |         |
| 000000580620 |         |         | SUCCESS |         |
| 000000580621 |         |         | SUCCESS |         |
| 000000580622 |         |         | SUCCESS |         |
| 000000580625 |         |         | SUCCESS |         |
| 000000580626 |         |         | SUCCESS |         |
| 000000580627 |         |         | SUCCESS |         |
| 000000580628 |         |         | SUCCESS |         |
| 000000580630 |         |         | SUCCESS |         |
| 000000580631 |         |         | SUCCESS |         |
| 000000580639 |         |         | SUCCESS |         |
| 000000580640 |         |         | SUCCESS |         |
| 000000580641 |         |         | SUCCESS |         |
| 000000580642 |         |         | SUCCESS |         |
| 000000580645 |         |         | SUCCESS |         |
| 000000580646 |         |         | SUCCESS |         |
| 000000580647 |         |         | SUCCESS |         |
| 000000580651 |         |         | SUCCESS |         |
| 000000580656 |         |         | SUCCESS |         |
| 000000580660 |         |         | SUCCESS |         |
| 000000580661 |         |         | SUCCESS |         |
| 000000580663 |         |         | SUCCESS |         |
| 000000580664 |         |         | SUCCESS |         |
| 000000580665 |         |         | SUCCESS |         |
| 000000580666 |         |         | SUCCESS |         |
| 000000580667 |         |         | SUCCESS |         |
| 000000580669 |         |         | SUCCESS |         |
| 000000580670 |         |         | SUCCESS |         |
| 000000580671 |         |         | SUCCESS |         |
| 000000580673 |         |         | SUCCESS |         |
| 000000580676 |         |         | SUCCESS |         |
| 000000580681 |         |         | SUCCESS |         |
| 000000580682 |         |         | SUCCESS |         |
| 000000580684 |         |         | SUCCESS |         |
| 000000580686 |         |         | SUCCESS |         |
| 000000580687 |         |         | SUCCESS |         |

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## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000580689 |         |         | SUCCESS |         |
| 000000580690 |         |         | SUCCESS |         |
| 000000580691 |         |         | SUCCESS |         |
| 000000580694 |         |         | SUCCESS |         |
| 000000580698 |         |         | SUCCESS |         |
| 000000580699 |         |         | SUCCESS |         |
| 000000580700 |         |         | SUCCESS |         |
| 000000580701 |         |         | SUCCESS |         |
| 000000580702 |         |         | SUCCESS |         |
| 000000580792 |         |         | SUCCESS |         |
| 000000580793 |         |         | SUCCESS |         |
| 000000580795 |         |         | SUCCESS |         |
| 000000580796 |         |         | SUCCESS |         |
| 000000580798 |         |         | SUCCESS |         |
| 000000580799 |         |         | SUCCESS |         |
| 000000580806 |         |         | SUCCESS |         |
| 000000580807 |         |         | SUCCESS |         |
| 000000580809 |         |         | SUCCESS |         |
| 000000580811 |         |         | SUCCESS |         |
| 000000580812 |         |         | SUCCESS |         |
| 000000580814 |         |         | SUCCESS |         |
| 000000580815 |         |         | SUCCESS |         |
| 000000580818 |         |         | SUCCESS |         |
| 000000580820 |         |         | SUCCESS |         |
| 000000580821 |         |         | SUCCESS |         |
| 000000580822 |         |         | SUCCESS |         |
| 000000580823 |         |         | SUCCESS |         |
| 000000580825 |         |         | SUCCESS |         |
| 000000580826 |         |         | SUCCESS |         |
| 000000580827 |         |         | SUCCESS |         |
| 000000580835 |         |         | SUCCESS |         |
| 000000580836 |         |         | SUCCESS |         |
| 000000580837 |         |         | SUCCESS |         |
| 000000580839 |         |         | SUCCESS |         |
| 000000580840 |         |         | SUCCESS |         |
| 000000580842 |         |         | SUCCESS |         |
| 000000580845 |         |         | SUCCESS |         |
| 000000580846 |         |         | SUCCESS |         |
| 000000580848 |         |         | SUCCESS |         |
| 000000580852 |         |         | SUCCESS |         |
| 000000580855 |         |         | SUCCESS |         |
| 000000580856 |         |         | SUCCESS |         |
| 000000580857 |         |         | SUCCESS |         |
| 000000580860 |         |         | SUCCESS |         |
| 000000580861 |         |         | SUCCESS |         |
| 000000580862 |         |         | SUCCESS |         |
| 000000580864 |         |         | SUCCESS |         |
| 000000580866 |         |         | SUCCESS |         |
| 000000580867 |         |         | SUCCESS |         |
| 000000580869 |         |         | SUCCESS |         |
| 000000580870 |         |         | SUCCESS |         |
| 000000580872 |         |         | SUCCESS |         |
| 000000580873 |         |         | SUCCESS |         |
| 000000580874 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000580875 |         |         | SUCCESS |         |
| 000000580876 |         |         | SUCCESS |         |
| 000000580877 |         |         | SUCCESS |         |
| 000000580878 |         |         | SUCCESS |         |
| 000000580879 |         |         | SUCCESS |         |
| 000000580880 |         |         | SUCCESS |         |
| 000000580881 |         |         | SUCCESS |         |
| 000000580882 |         |         | SUCCESS |         |
| 000000580883 |         |         | SUCCESS |         |
| 000000580884 |         |         | SUCCESS |         |
| 000000580885 |         |         | SUCCESS |         |
| 000000580887 |         |         | SUCCESS |         |
| 000000580888 |         |         | SUCCESS |         |
| 000000580889 |         |         | SUCCESS |         |
| 000000580890 |         |         | SUCCESS |         |
| 000000580891 |         |         | SUCCESS |         |
| 000000580892 |         |         | SUCCESS |         |
| 000000580893 |         |         | SUCCESS |         |
| 000000580896 |         |         | SUCCESS |         |
| 000000580898 |         |         | SUCCESS |         |
| 000000580899 |         |         | SUCCESS |         |
| 000000580900 |         |         | SUCCESS |         |
| 000000580916 |         |         | SUCCESS |         |
| 000000580917 |         |         | SUCCESS |         |
| 000000580918 |         |         | SUCCESS |         |
| 000000580923 |         |         | SUCCESS |         |
| 000000580927 |         |         | SUCCESS |         |
| 000000580929 |         |         | SUCCESS |         |
| 000000580934 |         |         | SUCCESS |         |
| 000000580937 |         |         | SUCCESS |         |
| 000000580939 |         |         | SUCCESS |         |
| 000000580940 |         |         | SUCCESS |         |
| 000000580944 |         |         | SUCCESS |         |
| 000000580945 |         |         | SUCCESS |         |
| 000000580946 |         |         | SUCCESS |         |
| 000000580947 |         |         | SUCCESS |         |
| 000000580948 |         |         | SUCCESS |         |
| 000000580949 |         |         | SUCCESS |         |
| 000000580950 |         |         | SUCCESS |         |
| 000000580951 |         |         | SUCCESS |         |
| 000000580954 |         |         | SUCCESS |         |
| 000000580955 |         |         | SUCCESS |         |
| 000000580957 |         |         | SUCCESS |         |
| 000000580958 |         |         | SUCCESS |         |
| 000000580959 |         |         | SUCCESS |         |
| 000000580960 |         |         | SUCCESS |         |
| 000000580961 |         |         | SUCCESS |         |
| 000000580962 |         |         | SUCCESS |         |
| 000000580966 |         |         | SUCCESS |         |
| 000000580967 |         |         | SUCCESS |         |
| 000000580970 |         |         | SUCCESS |         |
| 000000580972 |         |         | SUCCESS |         |
| 000000580974 |         |         | SUCCESS |         |
| 000000580975 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000580976 |         |         | SUCCESS |         |
| 000000580979 |         |         | SUCCESS |         |
| 000000580998 |         |         | SUCCESS |         |
| 000000580999 |         |         | SUCCESS |         |
| 000000581001 |         |         | SUCCESS |         |
| 000000581002 |         |         | SUCCESS |         |
| 000000581004 |         |         | SUCCESS |         |
| 000000581005 |         |         | SUCCESS |         |
| 000000581010 |         |         | SUCCESS |         |
| 000000581011 |         |         | SUCCESS |         |
| 000000581013 |         |         | SUCCESS |         |
| 000000581014 |         |         | SUCCESS |         |
| 000000581016 |         |         | SUCCESS |         |
| 000000581017 |         |         | SUCCESS |         |
| 000000581018 |         |         | SUCCESS |         |
| 000000581020 |         |         | SUCCESS |         |
| 000000581021 |         |         | SUCCESS |         |
| 000000581022 |         |         | SUCCESS |         |
| 000000581024 |         |         | SUCCESS |         |
| 000000581027 |         |         | SUCCESS |         |
| 000000581028 |         |         | SUCCESS |         |
| 000000581031 |         |         | SUCCESS |         |
| 000000581033 |         |         | SUCCESS |         |
| 000000581034 |         |         | SUCCESS |         |
| 000000581036 |         |         | SUCCESS |         |
| 000000581037 |         |         | SUCCESS |         |
| 000000581038 |         |         | SUCCESS |         |
| 000000581039 |         |         | SUCCESS |         |
| 000000581045 |         |         | SUCCESS |         |
| 000000581046 |         |         | SUCCESS |         |
| 000000581047 |         |         | SUCCESS |         |
| 000000581049 |         |         | SUCCESS |         |
| 000000581051 |         |         | SUCCESS |         |
| 000000581101 |         |         | SUCCESS |         |
| 000000581103 |         |         | SUCCESS |         |
| 000000581105 |         |         | SUCCESS |         |
| 000000581106 |         |         | SUCCESS |         |
| 000000581109 |         |         | SUCCESS |         |
| 000000581110 |         |         | SUCCESS |         |
| 000000581111 |         |         | SUCCESS |         |
| 000000581115 |         |         | SUCCESS |         |
| 000000581117 |         |         | SUCCESS |         |
| 000000581119 |         |         | SUCCESS |         |
| 000000581121 |         |         | SUCCESS |         |
| 000000581123 |         |         | SUCCESS |         |
| 000000581124 |         |         | SUCCESS |         |
| 000000581125 |         |         | SUCCESS |         |
| 000000581127 |         |         | SUCCESS |         |
| 000000581128 |         |         | SUCCESS |         |
| 000000581130 |         |         | SUCCESS |         |
| 000000581132 |         |         | SUCCESS |         |
| 000000581133 |         |         | SUCCESS |         |
| 000000581137 |         |         | SUCCESS |         |
| 000000581140 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000581144 |         |         | SUCCESS |         |
| 000000581145 |         |         | SUCCESS |         |
| 000000581146 |         |         | SUCCESS |         |
| 000000581147 |         |         | SUCCESS |         |
| 000000581148 |         |         | SUCCESS |         |
| 000000581152 |         |         | SUCCESS |         |
| 000000581154 |         |         | SUCCESS |         |
| 000000581155 |         |         | SUCCESS |         |
| 000000581159 |         |         | SUCCESS |         |
| 000000581164 |         |         | SUCCESS |         |
| 000000581167 |         |         | SUCCESS |         |
| 000000581170 |         |         | SUCCESS |         |
| 000000581171 |         |         | SUCCESS |         |
| 000000581173 |         |         | SUCCESS |         |
| 000000581176 |         |         | SUCCESS |         |
| 000000581178 |         |         | SUCCESS |         |
| 000000581180 |         |         | SUCCESS |         |
| 000000581184 |         |         | SUCCESS |         |
| 000000581185 |         |         | SUCCESS |         |
| 000000581187 |         |         | SUCCESS |         |
| 000000581189 |         |         | SUCCESS |         |
| 000000581191 |         |         | SUCCESS |         |
| 000000581192 |         |         | SUCCESS |         |
| 000000581194 |         |         | SUCCESS |         |
| 000000581195 |         |         | SUCCESS |         |
| 000000581198 |         |         | SUCCESS |         |
| 000000581200 |         |         | SUCCESS |         |
| 000000581202 |         |         | SUCCESS |         |
| 000000581204 |         |         | SUCCESS |         |
| 000000581205 |         |         | SUCCESS |         |
| 000000581207 |         |         | SUCCESS |         |
| 000000581220 |         |         | SUCCESS |         |
| 000000581225 |         |         | SUCCESS |         |
| 000000581226 |         |         | SUCCESS |         |
| 000000581229 |         |         | SUCCESS |         |
| 000000581231 |         |         | SUCCESS |         |
| 000000581232 |         |         | SUCCESS |         |
| 000000581233 |         |         | SUCCESS |         |
| 000000581234 |         |         | SUCCESS |         |
| 000000581235 |         |         | SUCCESS |         |
| 000000581237 |         |         | SUCCESS |         |
| 000000581238 |         |         | SUCCESS |         |
| 000000581242 |         |         | SUCCESS |         |
| 000000581244 |         |         | SUCCESS |         |
| 000000581245 |         |         | SUCCESS |         |
| 000000581246 |         |         | SUCCESS |         |
| 000000581247 |         |         | SUCCESS |         |
| 000000581250 |         |         | SUCCESS |         |
| 000000581251 |         |         | SUCCESS |         |
| 000000581254 |         |         | SUCCESS |         |
| 000000581255 |         |         | SUCCESS |         |
| 000000581256 |         |         | SUCCESS |         |
| 000000581257 |         |         | SUCCESS |         |
| 000000581258 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000581259 |         |         | SUCCESS |         |
| 000000581260 |         |         | SUCCESS |         |
| 000000581261 |         |         | SUCCESS |         |
| 000000581263 |         |         | SUCCESS |         |
| 000000581264 |         |         | SUCCESS |         |
| 000000581265 |         |         | SUCCESS |         |
| 000000581266 |         |         | SUCCESS |         |
| 000000581268 |         |         | SUCCESS |         |
| 000000581272 |         |         | SUCCESS |         |
| 000000581273 |         |         | SUCCESS |         |
| 000000581274 |         |         | SUCCESS |         |
| 000000581276 |         |         | SUCCESS |         |
| 000000581277 |         |         | SUCCESS |         |
| 000000581278 |         |         | SUCCESS |         |
| 000000581279 |         |         | SUCCESS |         |
| 000000581313 |         |         | SUCCESS |         |
| 000000581314 |         |         | SUCCESS |         |
| 000000581315 |         |         | SUCCESS |         |
| 000000581316 |         |         | SUCCESS |         |
| 000000581319 |         |         | SUCCESS |         |
| 000000581320 |         |         | SUCCESS |         |
| 000000581321 |         |         | SUCCESS |         |
| 000000581322 |         |         | SUCCESS |         |
| 000000581323 |         |         | SUCCESS |         |
| 000000581324 |         |         | SUCCESS |         |
| 000000581328 |         |         | SUCCESS |         |
| 000000581331 |         |         | SUCCESS |         |
| 000000581332 |         |         | SUCCESS |         |
| 000000581337 |         |         | SUCCESS |         |
| 000000581339 |         |         | SUCCESS |         |
| 000000581340 |         |         | SUCCESS |         |
| 000000581341 |         |         | SUCCESS |         |
| 000000581344 |         |         | SUCCESS |         |
| 000000581345 |         |         | SUCCESS |         |
| 000000581348 |         |         | SUCCESS |         |
| 000000581349 |         |         | SUCCESS |         |
| 000000581352 |         |         | SUCCESS |         |
| 000000581353 |         |         | SUCCESS |         |
| 000000581354 |         |         | SUCCESS |         |
| 000000581355 |         |         | SUCCESS |         |
| 000000581356 |         |         | SUCCESS |         |
| 000000581357 |         |         | SUCCESS |         |
| 000000581358 |         |         | SUCCESS |         |
| 000000581399 |         |         | SUCCESS |         |
| 000000581400 |         |         | SUCCESS |         |
| 000000581401 |         |         | SUCCESS |         |
| 000000581402 |         |         | SUCCESS |         |
| 000000581403 |         |         | SUCCESS |         |
| 000000581404 |         |         | SUCCESS |         |
| 000000581405 |         |         | SUCCESS |         |
| 000000581407 |         |         | SUCCESS |         |
| 000000581408 |         |         | SUCCESS |         |
| 000000581409 |         |         | SUCCESS |         |
| 000000581410 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000581411 |         |         | SUCCESS |         |
| 000000581412 |         |         | SUCCESS |         |
| 000000581413 |         |         | SUCCESS |         |
| 000000581415 |         |         | SUCCESS |         |
| 000000581416 |         |         | SUCCESS |         |
| 000000581417 |         |         | SUCCESS |         |
| 000000581418 |         |         | SUCCESS |         |
| 000000581421 |         |         | SUCCESS |         |
| 000000581422 |         |         | SUCCESS |         |
| 000000581423 |         |         | SUCCESS |         |
| 000000581424 |         |         | SUCCESS |         |
| 000000581426 |         |         | SUCCESS |         |
| 000000581427 |         |         | SUCCESS |         |
| 000000581428 |         |         | SUCCESS |         |
| 000000581429 |         |         | SUCCESS |         |
| 000000581430 |         |         | SUCCESS |         |
| 000000581432 |         |         | SUCCESS |         |
| 000000581433 |         |         | SUCCESS |         |
| 000000581434 |         |         | SUCCESS |         |
| 000000581436 |         |         | SUCCESS |         |
| 000000581437 |         |         | SUCCESS |         |
| 000000581438 |         |         | SUCCESS |         |
| 000000581439 |         |         | SUCCESS |         |
| 000000581441 |         |         | SUCCESS |         |
| 000000581442 |         |         | SUCCESS |         |
| 000000581443 |         |         | SUCCESS |         |
| 000000581444 |         |         | SUCCESS |         |
| 000000581449 |         |         | SUCCESS |         |
| 000000581450 |         |         | SUCCESS |         |
| 000000581451 |         |         | SUCCESS |         |
| 000000581453 |         |         | SUCCESS |         |
| 000000581454 |         |         | SUCCESS |         |
| 000000581455 |         |         | SUCCESS |         |
| 000000581458 |         |         | SUCCESS |         |
| 000000581459 |         |         | SUCCESS |         |
| 000000581460 |         |         | SUCCESS |         |
| 000000581462 |         |         | SUCCESS |         |
| 000000581464 |         |         | SUCCESS |         |
| 000000581465 |         |         | SUCCESS |         |
| 000000581469 |         |         | SUCCESS |         |
| 000000581470 |         |         | SUCCESS |         |
| 000000581471 |         |         | SUCCESS |         |
| 000000581473 |         |         | SUCCESS |         |
| 000000581474 |         |         | SUCCESS |         |
| 000000581475 |         |         | SUCCESS |         |
| 000000581476 |         |         | SUCCESS |         |
| 000000581478 |         |         | SUCCESS |         |
| 000000581479 |         |         | SUCCESS |         |
| 000000581480 |         |         | SUCCESS |         |
| 000000581481 |         |         | SUCCESS |         |
| 000000581482 |         |         | SUCCESS |         |
| 000000581485 |         |         | SUCCESS |         |
| 000000581486 |         |         | SUCCESS |         |
| 000000581487 |         |         | SUCCESS |         |



Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000581488 |         |         | SUCCESS |         |
| 000000581490 |         |         | SUCCESS |         |
| 000000581491 |         |         | SUCCESS |         |
| 000000581493 |         |         | SUCCESS |         |
| 000000581494 |         |         | SUCCESS |         |
| 000000581496 |         |         | SUCCESS |         |
| 000000581498 |         |         | SUCCESS |         |
| 000000581499 |         |         | SUCCESS |         |
| 000000581500 |         |         | SUCCESS |         |
| 000000581501 |         |         | SUCCESS |         |
| 000000581503 |         |         | SUCCESS |         |
| 000000581504 |         |         | SUCCESS |         |
| 000000581505 |         |         | SUCCESS |         |
| 000000581506 |         |         | SUCCESS |         |
| 000000581507 |         |         | SUCCESS |         |
| 000000581508 |         |         | SUCCESS |         |
| 000000581509 |         |         | SUCCESS |         |
| 000000581510 |         |         | SUCCESS |         |
| 000000581511 |         |         | SUCCESS |         |
| 000000581512 |         |         | SUCCESS |         |
| 000000581513 |         |         | SUCCESS |         |
| 000000581514 |         |         | SUCCESS |         |
| 000000581515 |         |         | SUCCESS |         |
| 000000581516 |         |         | SUCCESS |         |
| 000000581517 |         |         | SUCCESS |         |
| 000000581518 |         |         | SUCCESS |         |
| 000000581519 |         |         | SUCCESS |         |
| 000000581520 |         |         | SUCCESS |         |
| 000000581521 |         |         | SUCCESS |         |
| 000000581522 |         |         | SUCCESS |         |
| 000000581524 |         |         | SUCCESS |         |
| 000000581525 |         |         | SUCCESS |         |
| 000000581544 |         |         | SUCCESS |         |
| 000000581545 |         |         | SUCCESS |         |
| 000000581546 |         |         | SUCCESS |         |
| 000000581551 |         |         | SUCCESS |         |
| 000000581552 |         |         | SUCCESS |         |
| 000000581553 |         |         | SUCCESS |         |
| 000000581554 |         |         | SUCCESS |         |
| 000000581557 |         |         | SUCCESS |         |
| 000000581558 |         |         | SUCCESS |         |
| 000000581559 |         |         | SUCCESS |         |
| 000000581562 |         |         | SUCCESS |         |
| 000000581563 |         |         | SUCCESS |         |
| 000000581564 |         |         | SUCCESS |         |
| 000000581565 |         |         | SUCCESS |         |
| 000000581568 |         |         | SUCCESS |         |
| 000000581570 |         |         | SUCCESS |         |
| 000000581571 |         |         | SUCCESS |         |
| 000000581573 |         |         | SUCCESS |         |
| 000000581579 |         |         | SUCCESS |         |
| 000000581580 |         |         | SUCCESS |         |
| 000000581584 |         |         | SUCCESS |         |
| 000000581588 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000581589 |         |         | SUCCESS |         |
| 000000581590 |         |         | SUCCESS |         |
| 000000581591 |         |         | SUCCESS |         |
| 000000581593 |         |         | SUCCESS |         |
| 000000581594 |         |         | SUCCESS |         |
| 000000581595 |         |         | SUCCESS |         |
| 000000581596 |         |         | SUCCESS |         |
| 000000581598 |         |         | SUCCESS |         |
| 000000581599 |         |         | SUCCESS |         |
| 000000581600 |         |         | SUCCESS |         |
| 000000581601 |         |         | SUCCESS |         |
| 000000581602 |         |         | SUCCESS |         |
| 000000581604 |         |         | SUCCESS |         |
| 000000581605 |         |         | SUCCESS |         |
| 000000581606 |         |         | SUCCESS |         |
| 000000581607 |         |         | SUCCESS |         |
| 000000581609 |         |         | SUCCESS |         |
| 000000581610 |         |         | SUCCESS |         |
| 000000581611 |         |         | SUCCESS |         |
| 000000581612 |         |         | SUCCESS |         |
| 000000581613 |         |         | SUCCESS |         |
| 000000581614 |         |         | SUCCESS |         |
| 000000581615 |         |         | SUCCESS |         |
| 000000581616 |         |         | SUCCESS |         |
| 000000581617 |         |         | SUCCESS |         |
| 000000581618 |         |         | SUCCESS |         |
| 000000581629 |         |         | SUCCESS |         |
| 000000581630 |         |         | SUCCESS |         |
| 000000581632 |         |         | SUCCESS |         |
| 000000581633 |         |         | SUCCESS |         |
| 000000581634 |         |         | SUCCESS |         |
| 000000581674 |         |         | SUCCESS |         |
| 000000581675 |         |         | SUCCESS |         |
| 000000581676 |         |         | SUCCESS |         |
| 000000581677 |         |         | SUCCESS |         |
| 000000581678 |         |         | SUCCESS |         |
| 000000581679 |         |         | SUCCESS |         |
| 000000581680 |         |         | SUCCESS |         |
| 000000581683 |         |         | SUCCESS |         |
| 000000581684 |         |         | SUCCESS |         |
| 000000581685 |         |         | SUCCESS |         |
| 000000581686 |         |         | SUCCESS |         |
| 000000581687 |         |         | SUCCESS |         |
| 000000581688 |         |         | SUCCESS |         |
| 000000581692 |         |         | SUCCESS |         |
| 000000581693 |         |         | SUCCESS |         |
| 000000581694 |         |         | SUCCESS |         |
| 000000581695 |         |         | SUCCESS |         |
| 000000581696 |         |         | SUCCESS |         |
| 000000581698 |         |         | SUCCESS |         |
| 000000581700 |         |         | SUCCESS |         |
| 000000581701 |         |         | SUCCESS |         |
| 000000581702 |         |         | SUCCESS |         |
| 000000581703 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000581704 |         |         | SUCCESS |         |
| 000000581705 |         |         | SUCCESS |         |
| 000000581706 |         |         | SUCCESS |         |
| 000000581707 |         |         | SUCCESS |         |
| 000000581708 |         |         | SUCCESS |         |
| 000000581709 |         |         | SUCCESS |         |
| 000000581710 |         |         | SUCCESS |         |
| 000000581711 |         |         | SUCCESS |         |
| 000000581712 |         |         | SUCCESS |         |
| 000000581713 |         |         | SUCCESS |         |
| 000000581716 |         |         | SUCCESS |         |
| 000000581717 |         |         | SUCCESS |         |
| 000000581718 |         |         | SUCCESS |         |
| 000000581719 |         |         | SUCCESS |         |
| 000000581720 |         |         | SUCCESS |         |
| 000000581721 |         |         | SUCCESS |         |
| 000000581723 |         |         | SUCCESS |         |
| 000000581732 |         |         | SUCCESS |         |
| 000000581759 |         |         | SUCCESS |         |
| 000000581760 |         |         | SUCCESS |         |
| 000000581761 |         |         | SUCCESS |         |
| 000000581762 |         |         | SUCCESS |         |
| 000000581765 |         |         | SUCCESS |         |
| 000000581766 |         |         | SUCCESS |         |
| 000000581767 |         |         | SUCCESS |         |
| 000000581768 |         |         | SUCCESS |         |
| 000000581769 |         |         | SUCCESS |         |
| 000000581771 |         |         | SUCCESS |         |
| 000000581772 |         |         | SUCCESS |         |
| 000000581966 |         |         | SUCCESS |         |
| 000000581967 |         |         | SUCCESS |         |
| 000000581969 |         |         | SUCCESS |         |
| 000000581971 |         |         | SUCCESS |         |
| 000000581973 |         |         | SUCCESS |         |
| 000000581974 |         |         | SUCCESS |         |
| 000000582009 |         |         | SUCCESS |         |
| 000000582010 |         |         | SUCCESS |         |
| 000000582011 |         |         | SUCCESS |         |
| 000000582014 |         |         | SUCCESS |         |
| 000000582015 |         |         | SUCCESS |         |
| 000000582016 |         |         | SUCCESS |         |
| 000000582017 |         |         | SUCCESS |         |
| 000000582018 |         |         | SUCCESS |         |
| 000000582021 |         |         | SUCCESS |         |
| 000000582022 |         |         | SUCCESS |         |
| 000000582026 |         |         | SUCCESS |         |
| 000000582027 |         |         | SUCCESS |         |
| 000000582028 |         |         | SUCCESS |         |
| 000000582029 |         |         | SUCCESS |         |
| 000000582030 |         |         | SUCCESS |         |
| 000000582031 |         |         | SUCCESS |         |
| 000000582032 |         |         | SUCCESS |         |
| 000000582033 |         |         | SUCCESS |         |
| 000000582034 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000582035 |         |         | SUCCESS |         |
| 000000582037 |         |         | SUCCESS |         |
| 000000582038 |         |         | SUCCESS |         |
| 000000582039 |         |         | SUCCESS |         |
| 000000582041 |         |         | SUCCESS |         |
| 000000582043 |         |         | SUCCESS |         |
| 000000582044 |         |         | SUCCESS |         |
| 000000582045 |         |         | SUCCESS |         |
| 000000582049 |         |         | SUCCESS |         |
| 000000582050 |         |         | SUCCESS |         |
| 000000582054 |         |         | SUCCESS |         |
| 000000582057 |         |         | SUCCESS |         |
| 000000582059 |         |         | SUCCESS |         |
| 000000582062 |         |         | SUCCESS |         |
| 000000582063 |         |         | SUCCESS |         |
| 000000582065 |         |         | SUCCESS |         |
| 000000582068 |         |         | SUCCESS |         |
| 000000582071 |         |         | SUCCESS |         |
| 000000582072 |         |         | SUCCESS |         |
| 000000582073 |         |         | SUCCESS |         |
| 000000582074 |         |         | SUCCESS |         |
| 000000582075 |         |         | SUCCESS |         |
| 000000582077 |         |         | SUCCESS |         |
| 000000582078 |         |         | SUCCESS |         |
| 000000582079 |         |         | SUCCESS |         |
| 000000582081 |         |         | SUCCESS |         |
| 000000582082 |         |         | SUCCESS |         |
| 000000582083 |         |         | SUCCESS |         |
| 000000582084 |         |         | SUCCESS |         |
| 000000582085 |         |         | SUCCESS |         |
| 000000582086 |         |         | SUCCESS |         |
| 000000582087 |         |         | SUCCESS |         |
| 000000582088 |         |         | SUCCESS |         |
| 000000582089 |         |         | SUCCESS |         |
| 000000582090 |         |         | SUCCESS |         |
| 000000582092 |         |         | SUCCESS |         |
| 000000582093 |         |         | SUCCESS |         |
| 000000582094 |         |         | SUCCESS |         |
| 000000582095 |         |         | SUCCESS |         |
| 000000582096 |         |         | SUCCESS |         |
| 000000582097 |         |         | SUCCESS |         |
| 000000582098 |         |         | SUCCESS |         |
| 000000582099 |         |         | SUCCESS |         |
| 000000582123 |         |         | SUCCESS |         |
| 000000582124 |         |         | SUCCESS |         |
| 000000582125 |         |         | SUCCESS |         |
| 000000582126 |         |         | SUCCESS |         |
| 000000582127 |         |         | SUCCESS |         |
| 000000582128 |         |         | SUCCESS |         |
| 000000582129 |         |         | SUCCESS |         |
| 000000582130 |         |         | SUCCESS |         |
| 000000582132 |         |         | SUCCESS |         |
| 000000582133 |         |         | SUCCESS |         |
| 000000582134 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000582135 |         |         | SUCCESS |         |
| 000000582136 |         |         | SUCCESS |         |
| 000000582137 |         |         | SUCCESS |         |
| 000000582138 |         |         | SUCCESS |         |
| 000000582139 |         |         | SUCCESS |         |
| 000000582140 |         |         | SUCCESS |         |
| 000000582141 |         |         | SUCCESS |         |
| 000000582142 |         |         | SUCCESS |         |
| 000000582143 |         |         | SUCCESS |         |
| 000000582145 |         |         | SUCCESS |         |
| 000000582146 |         |         | SUCCESS |         |
| 000000582147 |         |         | SUCCESS |         |
| 000000582148 |         |         | SUCCESS |         |
| 000000582149 |         |         | SUCCESS |         |
| 000000582150 |         |         | SUCCESS |         |
| 000000582151 |         |         | SUCCESS |         |
| 000000582152 |         |         | SUCCESS |         |
| 000000582153 |         |         | SUCCESS |         |
| 000000582154 |         |         | SUCCESS |         |
| 000000582155 |         |         | SUCCESS |         |
| 000000582156 |         |         | SUCCESS |         |
| 000000582159 |         |         | SUCCESS |         |
| 000000582160 |         |         | SUCCESS |         |
| 000000582161 |         |         | SUCCESS |         |
| 000000582162 |         |         | SUCCESS |         |
| 000000582164 |         |         | SUCCESS |         |
| 000000582165 |         |         | SUCCESS |         |
| 000000582166 |         |         | SUCCESS |         |
| 000000582167 |         |         | SUCCESS |         |
| 000000582170 |         |         | SUCCESS |         |
| 000000582171 |         |         | SUCCESS |         |
| 000000582172 |         |         | SUCCESS |         |
| 000000582173 |         |         | SUCCESS |         |
| 000000582174 |         |         | SUCCESS |         |
| 000000582176 |         |         | SUCCESS |         |
| 000000582178 |         |         | SUCCESS |         |
| 000000582179 |         |         | SUCCESS |         |
| 000000582180 |         |         | SUCCESS |         |
| 000000582181 |         |         | SUCCESS |         |
| 000000582182 |         |         | SUCCESS |         |
| 000000582183 |         |         | SUCCESS |         |
| 000000582185 |         |         | SUCCESS |         |
| 000000582187 |         |         | SUCCESS |         |
| 000000582188 |         |         | SUCCESS |         |
| 000000582189 |         |         | SUCCESS |         |
| 000000582190 |         |         | SUCCESS |         |
| 000000582191 |         |         | SUCCESS |         |
| 000000582192 |         |         | SUCCESS |         |
| 000000582194 |         |         | SUCCESS |         |
| 000000582195 |         |         | SUCCESS |         |
| 000000582196 |         |         | SUCCESS |         |
| 000000582199 |         |         | SUCCESS |         |
| 000000582200 |         |         | SUCCESS |         |
| 000000582201 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000582202 |         |         | SUCCESS |         |
| 000000582204 |         |         | SUCCESS |         |
| 000000582205 |         |         | SUCCESS |         |
| 000000582206 |         |         | SUCCESS |         |
| 000000582207 |         |         | SUCCESS |         |
| 000000582208 |         |         | SUCCESS |         |
| 000000582209 |         |         | SUCCESS |         |
| 000000582210 |         |         | SUCCESS |         |
| 000000582211 |         |         | SUCCESS |         |
| 000000582213 |         |         | SUCCESS |         |
| 000000582214 |         |         | SUCCESS |         |
| 000000582215 |         |         | SUCCESS |         |
| 000000582216 |         |         | SUCCESS |         |
| 000000582217 |         |         | SUCCESS |         |
| 000000582218 |         |         | SUCCESS |         |
| 000000582220 |         |         | SUCCESS |         |
| 000000582221 |         |         | SUCCESS |         |
| 000000582222 |         |         | SUCCESS |         |
| 000000582223 |         |         | SUCCESS |         |
| 000000582224 |         |         | SUCCESS |         |
| 000000582225 |         |         | SUCCESS |         |
| 000000582226 |         |         | SUCCESS |         |
| 000000582228 |         |         | SUCCESS |         |
| 000000582229 |         |         | SUCCESS |         |
| 000000582230 |         |         | SUCCESS |         |
| 000000582231 |         |         | SUCCESS |         |
| 000000582233 |         |         | SUCCESS |         |
| 000000582234 |         |         | SUCCESS |         |
| 000000582235 |         |         | SUCCESS |         |
| 000000582236 |         |         | SUCCESS |         |
| 000000582237 |         |         | SUCCESS |         |
| 000000582238 |         |         | SUCCESS |         |
| 000000582239 |         |         | SUCCESS |         |
| 000000582240 |         |         | SUCCESS |         |
| 000000582242 |         |         | SUCCESS |         |
| 000000582258 |         |         | SUCCESS |         |
| 000000582260 |         |         | SUCCESS |         |
| 000000582261 |         |         | SUCCESS |         |
| 000000582262 |         |         | SUCCESS |         |
| 000000582263 |         |         | SUCCESS |         |
| 000000582264 |         |         | SUCCESS |         |
| 000000582265 |         |         | SUCCESS |         |
| 000000582268 |         |         | SUCCESS |         |
| 000000582269 |         |         | SUCCESS |         |
| 000000582270 |         |         | SUCCESS |         |
| 000000582271 |         |         | SUCCESS |         |
| 000000582272 |         |         | SUCCESS |         |
| 000000582273 |         |         | SUCCESS |         |
| 000000582276 |         |         | SUCCESS |         |
| 000000582280 |         |         | SUCCESS |         |
| 000000582282 |         |         | SUCCESS |         |
| 000000582283 |         |         | SUCCESS |         |
| 000000582284 |         |         | SUCCESS |         |
| 000000582285 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000582286 |         |         | SUCCESS |         |
| 000000582287 |         |         | SUCCESS |         |
| 000000582288 |         |         | SUCCESS |         |
| 000000582290 |         |         | SUCCESS |         |
| 000000582291 |         |         | SUCCESS |         |
| 000000582293 |         |         | SUCCESS |         |
| 000000582294 |         |         | SUCCESS |         |
| 000000582296 |         |         | SUCCESS |         |
| 000000582297 |         |         | SUCCESS |         |
| 000000582299 |         |         | SUCCESS |         |
| 000000582301 |         |         | SUCCESS |         |
| 000000582302 |         |         | SUCCESS |         |
| 000000582303 |         |         | SUCCESS |         |
| 000000582304 |         |         | SUCCESS |         |
| 000000582305 |         |         | SUCCESS |         |
| 000000582306 |         |         | SUCCESS |         |
| 000000582307 |         |         | SUCCESS |         |
| 000000582308 |         |         | SUCCESS |         |
| 000000582309 |         |         | SUCCESS |         |
| 000000582310 |         |         | SUCCESS |         |
| 000000582311 |         |         | SUCCESS |         |
| 000000582313 |         |         | SUCCESS |         |
| 000000582314 |         |         | SUCCESS |         |
| 000000582315 |         |         | SUCCESS |         |
| 000000582316 |         |         | SUCCESS |         |
| 000000582318 |         |         | SUCCESS |         |
| 000000582320 |         |         | SUCCESS |         |
| 000000582321 |         |         | SUCCESS |         |
| 000000582325 |         |         | SUCCESS |         |
| 000000582326 |         |         | SUCCESS |         |
| 000000582327 |         |         | SUCCESS |         |
| 000000582328 |         |         | SUCCESS |         |
| 000000582329 |         |         | SUCCESS |         |
| 000000582391 |         |         | SUCCESS |         |
| 000000582392 |         |         | SUCCESS |         |
| 000000582393 |         |         | SUCCESS |         |
| 000000582394 |         |         | SUCCESS |         |
| 000000582395 |         |         | SUCCESS |         |
| 000000582396 |         |         | SUCCESS |         |
| 000000582397 |         |         | SUCCESS |         |
| 000000582398 |         |         | SUCCESS |         |
| 000000582400 |         |         | SUCCESS |         |
| 000000582402 |         |         | SUCCESS |         |
| 000000582403 |         |         | SUCCESS |         |
| 000000582404 |         |         | SUCCESS |         |
| 000000582405 |         |         | SUCCESS |         |
| 000000582406 |         |         | SUCCESS |         |
| 000000582407 |         |         | SUCCESS |         |
| 000000582408 |         |         | SUCCESS |         |
| 000000582409 |         |         | SUCCESS |         |
| 000000582410 |         |         | SUCCESS |         |
| 000000582411 |         |         | SUCCESS |         |
| 000000582412 |         |         | SUCCESS |         |
| 000000582415 |         |         | SUCCESS |         |

Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000582416 |         |         | SUCCESS |         |
| 000000582418 |         |         | SUCCESS |         |
| 000000582420 |         |         | SUCCESS |         |
| 000000582421 |         |         | SUCCESS |         |
| 000000582422 |         |         | SUCCESS |         |
| 000000582423 |         |         | SUCCESS |         |
| 000000582424 |         |         | SUCCESS |         |
| 000000582426 |         |         | SUCCESS |         |
| 000000582427 |         |         | SUCCESS |         |
| 000000582428 |         |         | SUCCESS |         |
| 000000582429 |         |         | SUCCESS |         |
| 000000582430 |         |         | SUCCESS |         |
| 000000582431 |         |         | SUCCESS |         |
| 000000582432 |         |         | SUCCESS |         |
| 000000582433 |         |         | SUCCESS |         |
| 000000582434 |         |         | SUCCESS |         |
| 000000582435 |         |         | SUCCESS |         |
| 000000582436 |         |         | SUCCESS |         |
| 000000582437 |         |         | SUCCESS |         |
| 000000582440 |         |         | SUCCESS |         |
| 000000582441 |         |         | SUCCESS |         |
| 000000582442 |         |         | SUCCESS |         |
| 000000582443 |         |         | SUCCESS |         |
| 000000582444 |         |         | SUCCESS |         |
| 000000582448 |         |         | SUCCESS |         |
| 000000582449 |         |         | SUCCESS |         |
| 000000582450 |         |         | SUCCESS |         |
| 000000582451 |         |         | SUCCESS |         |
| 000000582453 |         |         | SUCCESS |         |
| 000000582454 |         |         | SUCCESS |         |
| 000000582455 |         |         | SUCCESS |         |
| 000000582456 |         |         | SUCCESS |         |
| 000000582457 |         |         | SUCCESS |         |
| 000000582461 |         |         | SUCCESS |         |
| 000000582462 |         |         | SUCCESS |         |
| 000000582464 |         |         | SUCCESS |         |
| 000000582465 |         |         | SUCCESS |         |
| 000000582466 |         |         | SUCCESS |         |
| 000000582467 |         |         | SUCCESS |         |
| 000000582469 |         |         | SUCCESS |         |
| 000000582470 |         |         | SUCCESS |         |
| 000000582471 |         |         | SUCCESS |         |
| 000000582472 |         |         | SUCCESS |         |
| 000000582473 |         |         | SUCCESS |         |
| 000000582474 |         |         | SUCCESS |         |
| 000000582476 |         |         | SUCCESS |         |
| 000000582478 |         |         | SUCCESS |         |
| 000000582479 |         |         | SUCCESS |         |
| 000000582480 |         |         | SUCCESS |         |
| 000000582483 |         |         | SUCCESS |         |
| 000000582485 |         |         | SUCCESS |         |
| 000000582486 |         |         | SUCCESS |         |
| 000000582487 |         |         | SUCCESS |         |
| 000000582488 |         |         | SUCCESS |         |



Reconciliation period: 03/09/2014 through 03/15/2014

## Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type    | Message |
|--------------|---------|---------|---------|---------|
| 000000582490 |         |         | SUCCESS |         |
| 000000582491 |         |         | SUCCESS |         |
| 000000582492 |         |         | SUCCESS |         |
| 000000582493 |         |         | SUCCESS |         |
| 000000582494 |         |         | SUCCESS |         |
| 000000582496 |         |         | SUCCESS |         |
| 000000582497 |         |         | SUCCESS |         |
| 000000582498 |         |         | SUCCESS |         |

## Vendor to CCS Reconciliation

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Total enrollments reconciled: 947  
Total enrollments not reconciled: 0

## CCS to Vendor Reconciliation

---

Total enrollments reconciled: 947  
Total enrollments not reconciled: 0

## Enrollment Totals

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Total enrollments in Vendor file: 947  
Total enrollments in CCS: 947

Reconciliation period: 03/01/2012 through 03/16/2014

Validation and Informational Messages

| Enroll ID/VO  | Account       | Premise | Type | Comments  |
|---------------|---------------|---------|------|---|
| VENDOR TO CCS |               |         |      |   |
| 000000000000  | na            |         | REJ  | Enrollment is required  |
| 000000000000  | na            |         | REJ  | Multiple matches found in CCS for the Enrollment ID/Work Order. |
| 000000036806  | 300003475567  |         | WARN | Model#- 0111 changed to CF2287                                  |
| 000000191195  | 300007867728  |         | WARN | Model#- 253.63012302 changed to 25363012302                     |
| 000000234005  | 300013041045  |         | WARN | Model#- TBF21DPB changed to TBF2DPB                             |
| 000000235118  | 300001507445  |         | WARN | Model#- FFT25785A changed to FFT257805A                         |
| 000000235179  | 300006316578  |         | WARN | Model#- 106.628420 changed to 106628420                         |
| 000000238939  | 300007046430  |         | WARN | Model#- FM6020 changed to 1FM6020                               |
| 000000239777  | 300011445719  |         | WARN | Model#- 0000000 changed to FCH250                               |
| 000000463493  | 300010208738  |         | WARN | Model#- changed to 00   |
| 000000463605  | 300007352721  |         | WARN | Model#- 00 changed to 70  |
| 000000474175  | 300003020447  |         | WARN | Model#- FR526WV\D4 changed to FR526WVD4                         |
| 000000481188  | 300023963832  |         | WARN | Model#- FRT16\NHD4 changed to FRT16NHD4                         |
| 000000491700  | 300010688087  |         | WARN | Model#- 00 changed to 198.710641                                |
| 000000510724  | 300016740825  |         | WARN | Model#- ED22DW\TW05 changed to ED22DW_TW05                      |
| 000000531595  | 300011940420  |         | WARN | Model#- FPCL-2QT\W-1 changed to FPCL-2QT_W-1                    |
| 000000571639  | 300018747315  |         | REJ  | Current Status- CANCELLED not eq to CCS- COMPLETE               |
| 000000576040  | 300015798659  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000576040  | 300015798659  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000576975  | 300010299414  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000576975  | 300010299414  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000576975  | 300010299414  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000577779  | 300010036808  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000577779  | 300010036808  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000577779  | 300010036808  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000578269  | 300011585209  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000578269  | 300011585209  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000578269  | 300011585209  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000578287  | 300009293949  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000578287  | 300009293949  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000578287  | 300009293949  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000578617  | 300015637105  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000578617  | 300015637105  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000578617  | 300015637105  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000578847  | 300001528722  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000578847  | 300001528722  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000578847  | 300001528722  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000578882  | 300001141088  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000578882  | 300001141088  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000578882  | 300001141088  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000579219  | 3000005388503 |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000579219  | 3000005388503 |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000579219  | 3000005388503 |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000579549  | 300008822185  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000579549  | 300008822185  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000579549  | 300008822185  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000579610  | 300011674771  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |
| 000000579610  | 300011674771  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0       |
| 000000579610  | 300011674771  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0       |
| 000000579615  | 3000002811515 |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE      |

Reconciliation period: 03/01/2012 through 03/16/2014

Validation and Informational Messages

| Enroll ID/WO  | Account       | Premise | Type | Comments   |
|---------------|---------------|---------|------|--|
| 000000579615  | 3000028111515 |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000579615  | 3000028111515 |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000579670  | 3000077116883 |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000579670  | 3000077116883 |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000579670  | 3000077116883 |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000579674  | 300027975279  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000579674  | 300027975279  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000579674  | 300027975279  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000579683  | 300006143469  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000579683  | 300006143469  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000579683  | 300006143469  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000579756  | 300000669907  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000579756  | 300000669907  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000579756  | 300000669907  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000579766  | 300013139260  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000579766  | 300013139260  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000579766  | 300013139260  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000579890  | 300009700828  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000579890  | 300009700828  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000579890  | 300009700828  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000580068  | 300009648001  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000580068  | 300009648001  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000580068  | 300009648001  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000580160  | 300016770327  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000580160  | 300016770327  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000580160  | 300016770327  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000580190  | 300000276091  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000580190  | 300000276091  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000580190  | 300000276091  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000580367  | 300006937837  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000580367  | 300006937837  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000580367  | 300006937837  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000580658  | 300013671999  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000580658  | 300013671999  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000580658  | 300013671999  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000580819  | 300005693605  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000580819  | 300005693605  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000580819  | 300005693605  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000580830  | 300024425104  |         | REJ  | Current Status- COMPLETE not eq to CCS- SITE WORK COMPLETE |
| 000000580830  | 300024425104  |         | REJ  | Nbr of Manuf values sent- 1 not eq CCS units picked up- 0  |
| 000000580830  | 300024425104  |         | REJ  | Nbr of Model values sent- 1 not eq CCS units picked up- 0  |
| 000000582576  | 300019273550  |         | REJ  | Current Status- PENDING not eq to CCS- SENT TO VENDOR      |
| 000000582603  | 300012300756  |         | REJ  | Current Status- PENDING not eq to CCS- SENT TO VENDOR      |
| 000000582638  | 300010573719  |         | REJ  | Current Status- PENDING not eq to CCS- SENT TO VENDOR      |
| 000000582639  | 300026215339  |         | REJ  | Current Status- PENDING not eq to CCS- SENT TO VENDOR      |
| 000000582655  | 300010837080  |         | REJ  | Current Status- PENDING not eq to CCS- SENT TO VENDOR      |
| CCS TO VENDOR |               |         |      |  |
| 000000217221  |               |         | REJ  | CCS enroll not found at vendor.                            |
| 000000465425  |               |         | REJ  | CCS enroll not found at vendor.                            |
| 000000571639  |               |         | REJ  | CCS enroll rej during vendor to CCS recon.                 |
| 000000576040  |               |         | REJ  | CCS enroll rej during vendor to CCS recon.                 |
| 000000576975  |               |         | REJ  | CCS enroll rej during vendor to CCS recon.                 |

Reconciliation period: 03/01/2012 through 03/16/2014

Validation and Informational Messages

| Enroll ID/WO | Account | Premise | Type | Comments                                   |
|--------------|---------|---------|------|--|
| 000000577779 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000578269 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000578287 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000578617 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000578847 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000578882 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579219 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579549 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579610 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579615 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579674 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579674 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579683 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579756 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579766 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000579890 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000580068 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000580160 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000580190 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000580367 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000580658 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000580819 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000580830 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000582576 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000582603 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000582638 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000582639 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |
| 000000582655 |         |         | REJ  | CCS enroll rej during vendor to CCS recon. |

Vendor to CCS Reconciliation

Total enrollments reconciled: 17,260  
 Total enrollments not reconciled: 32

CCS to Vendor Reconciliation

Total enrollments reconciled: 17,260  
 Total enrollments not reconciled: 33

Enrollment Totals

Total enrollments in Vendor file: 17,292  
 Total enrollments in CCS: 17,293

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests**

**Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 13**

**Witness: Michael E. Hornung**

- Q-13. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 8 of 13, regarding the residential conservation program, wherein it is stated: "Navigant recommends enhancements to information collection, including full home characteristics, participation and non-participant survey data in order to track and understand reasons for dropouts, and integrated QC tools – LG&E/KU has expanded their online audit tool to capture additional home data – LG&E/KU is currently examining the feasibility of investigating reasons for participant dropout as a supplement to their new customer surveys – LG&E/KU also expanded their program to include QC components for field data recording."
- a. What, if any, enhancements to information collection were or have been made since the date this study was issued?
  - b. If enhancements were made, did they include gathering full home characteristics, participation and non-participant survey data?
  - c. Did the enhancements include integrated QC tools? If so, please discuss in detail.
  - d. Describe how the Companies investigate reasons for participant dropout. Please discuss in detail.
  - e. Describe the measures the Companies took to regarding QC components for field data recording. Please discuss in detail.
- A-13.
- a. The Companies have made the following enhancements associate with the residential online audit tool: (1) Expansion of the online audit tool to capture additional home data such as building type; age of home; cooling and heating system type; fuel type; as well as water heater and appliance data. All data received is subject to being provided via account holder input. (2) Addition of identification for participant dropout has been included as a supplement to new customer surveys. The reason for dropout is captured and tied to the enrollment. In addition, the Companies have made the following enhancements to the residential on-site audit program to include QC

- components for field data recording to include a two phase validation process ensuring customer education delivery, analyst presentation and customer satisfaction.
- b. Yes, implemented enhancements include full home characteristics that include additional data such as: HVAC/HVAC distribution system; Thermostat data; Window and door data; Lighting; Attic/basement/exterior wall data as well as appliance data. The Companies current evaluation contract with TetraTech is capturing participant and non-participant survey data.
  - c. The Companies migration to the EE Operations database includes enhancement for integrated QC tools. The enhancement includes consistent data quality and control provided by the IT Department to other systems the Companies use. In addition to these standard quality controls all data is transmitted via a secure site. Only data with valid enrollment ID's, the proper enrollment status and customer information is allowed to enter in the EE system database. Data that does not meet the validation, upon entry is rejected from the system. A report containing the failures is issued to the entity sending the data for correction.
  - d. The Companies investigate the reasons behind customer drop out in the residential on-site audit program. This identification process has been included as a supplement to new customer surveys. The reason for dropout is captured and tied to the customer's enrollment in the residential conservation program.
  - e. The field QA/QC entails two levels of validation. The first level is completion of the Scoring Tool by the vendor's field supervisor. The second is a Field Inspection Control Form used by the vendor's Program Manager to confirm delivery of all core services of the residential conservation program which includes customer education, analysts' presentation and customer satisfaction. Additional field data is captured in the EE Ops database on home data specific such as appliances, HVAC and air sealing.

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**Response to the Attorney General's Supplemental Data Requests  
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**Case No. 2014-00003**

**Question No. 14**

**Witness: Michael E. Hornung**

- Q-14. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 9 of 13, regarding load management / demand conservation, wherein it is stated: "LG&E/KU has recently initiated a M&V project supported by EE OPS data capturing enhancements that will facilitate the understanding of these factors."
- a. Describe the results of the measurement and evaluation project. Please discuss in detail.
- A-14. Currently the Companies do not have results from the measurement and verification project as the Companies initiated this project in late August 2013. The purpose of the project is to better understand and further evaluate the capabilities of the load management/demand conservation program on an individual A/C unit as well as the programs effects at the system level. The first opportunity to properly evaluate the measured data will be after the summer of 2014.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
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**Response to the Attorney General's Supplemental Data Requests  
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**Case No. 2014-00003**

**Question No. 15**

**Witness: Michael E. Hornung**

- Q-15. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 10 of 13, regarding load management / demand conservation, wherein it is stated: "LG&E/KU is currently investigating the incorporation of distribution data at a feeder circuit level that would allow the program to analyze load at a more granular level rather than entire system load. This would facilitate statistically significant analyses."
- a. Describe the results and conclusions of the investigation.
  - b. Has the company initiated any feeder circuit-level programs? If so: (i) please describe the results; and (ii) have they provided a greater statistically significant analysis than examining the data from the entire system level?
- A-15.
- a. The Companies do not have any results or conclusions regarding of this investigation. The concept shared with Navigant was if aggregated load control devices between a feeder at a circuit level would allow for finer analysis of program performance. At this time the concept has not been fully evaluated; however the Companies continue to investigate this type of analysis.
  - b. No.



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**Response to the Attorney General's Supplemental Data Requests  
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**Case No. 2014-00003**

**Question No. 16**

**Witness: Michael E. Hornung**

Q-16. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 11 of 13, regarding the WeCare program, wherein it is stated: "LG&E/KU is also currently investigating the feasibility of other options to enhance the programs savings potential within each tier."

- a. Describe the results and conclusions of this investigation.
- b. Has the company initiated any such other options to enhance the program savings potential within each tier? If so, please describe in detail.

A-16.

a & b. The Companies concluded that the use of usage tiers has served the customers and the Companies well. The use of the National Energy Audit tool is used to prioritize energy savings measures based upon savings potential. The Companies have implemented additional program savings measures such as smart plugs, storm windows, and a refrigerator coil cleaning set. Additionally, the Companies are allowing measures deeper in the NEAT Audit Tool Report to be implemented in consideration of other local, state and federal programs.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
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**Response to the Attorney General's Supplemental Data Requests  
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**Case No. 2014-00003**

**Question No. 17**

**Witness: Michael E. Hornung**

Q-17. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 11 of 13, regarding the WeCare program, wherein it is stated: "Navigant recommends enhanced program tracking in order to provide insight into the low realization rates found by this evaluation. Navigant and LG&E/KU are investigating the feasibility of this option and potential overlapping efforts in the region that may be responsible for lower than expected savings. For example, the program may examine better coordination with other low income/housing groups such as CAC and MHC."

- a. Have the Companies engaged in any enhanced program tracking since the date of this report? If so, please describe in detail.
- b. Have the Companies examined better coordination with CAC and MHC? If so, please describe the results, any recommendations, and any future plans to pursue better coordination.

A-17.

- a. No, the Companies continue to explore the value of enhanced program tracking against customer specific data that must be shared with outside constituents to provide insights to realization rates.
- b. Yes, the Companies continue to reach out to new community advocacy groups which include CAC and MHC to assist in meeting WeCare program goals. The Companies work closely with interested parties through their Energy Efficiency DSM Advisory Group and Customer Commitment Advisory Forum, to develop programming that reflects the varying interests of all customers. In addition the Companies meet with several community organizations throughout the year in an effort to coordinate program benefits of all organizations involved. Participating organizations have included, Habitat for Humanity, Louisville Department of Community Services and Revitalization, Louisville Urban League, Metropolitan Housing Coalition, New Directions Housing Corporation, and Project Warm. Companies' plans include continuation of these discussions into the future due to the favorable outcomes that have come from sharing of information and programmatic referrals.

**LOUISVILLE GAS AND ELECTRIC COMPANY  
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**Response to the Attorney General's Supplemental Data Requests  
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**Case No. 2014-00003**

**Question No. 18**

**Witness: Michael E. Hornung**

Q-18. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 12 of 13, regarding the WeCare program, wherein it is stated: "LG&E/KU has implemented database improvements through the EE OPS database effort. Improvements include further standardization of energy conservation measures (ECMs)."

a. Have the Companies implemented any of the other Navigant recommendations provided under this bullet point? If so, please describe in detail. If not, why not?

A-18.

a. Yes. The Companies have quality control methodology in place as it relates to actual ECM installation against NEAT Tool recommendations through a validation process and contractor performance is assessed through a contractor scoring card. See attached for a scorecard template.

## Monthly Contract Performance Scorecard

SCORE:

0.0

CONTRACT:

≥ 90 Good: Green

PERIOD:

≥ 80 Fair: Yellow

EVALUATOR:

&lt; 79 - Poor - Red

Score Card Final Scoring by 10th day of the following month.

| Categories of Evaluation:   | Total Possible Points | Current Month Score | Comments  |
|---|-----------------------|---------------------|---|
|   | 100                   |                     |   |
| <b>SAFETY:</b>  | <b>25</b>             | <b>0</b>            |   |
| * <b>Recordable(s):</b> Goal = Zero Recordables<br>Goal Met = 5 points; Goal Not Met = 0  | 20                    | 0                   |   |
| * <b>Issues noted in Safety:</b> Badge Visible / Passport & Badge Recon / Mtngs / Reporting<br>Lose 2 points for every infraction<br>(See Supplemental Commentary Section)  | 5                     | 0                   |   |
| <b>INTERNAL CUSTOMER SATISFACTION</b>   | <b>15</b>             | <b>0</b>            |   |
| * <b>Monthly Reporting Punctuality &amp; Accuracy:</b> Accruals & Actuals<br>2 points on-time; 3 points if accurate<br>(See Supplemental Commentary Section)  | 5                     | 0                   | Due Rec'd   |
| * <b>Invoices:</b> successfully received by 10th day of following month<br>2 points on-time; 3 points if accurate<br>(See Supplemental Commentary Section)  | 5                     | 0                   | Due Rec'd   |
| * <b>Invoice Results Received:</b> ECMs/VRMs & PDFS & Exceptions & NEAT<br>Goal Met = 5 points; Goal Not Met = 0  | 5                     | 0                   | NEAT Results Rec'd / Not Rec'd  |
| <b>EXTERNAL CUSTOMER SATISFACTION:</b>  | <b>30</b>             | <b>0</b>            |   |
| * <b>Executive/PSC/Mgmt/Claims and Vendor-Related Complaints:</b><br>Lose 5 points for escalated complaints (not resolved, thus escalated);<br>Lose 1 point for negative verbatim complaints;<br>Lose 2 points for each vendor-related Customer Complaint<br>*Gain 1 point for action plan within 24hrs & resolution within 72 hrs of being notified<br>(See Supplemental Commentary Section) | 20                    | 0                   |   |
| * <b>EE Department Customer Satisfaction Survey:</b><br>Scale 0 to 10, 10 being great   | 10                    | 0                   |   |
| <b>PERFORMANCE METRICS</b>  | <b>30</b>             | <b>0</b>            |   |
| * <b>Monthly Action Items Completed:</b><br>≥ 90% = 5 points; ≥ 80% = 3 points; <79% = 0 points<br>(See Supplemental Commentary Section)  | 5                     | 0                   | # of # completed<br>See Final Monthly Weekly Report                           |
| * <b>WIP Aligned with Monthly Goal:</b> Enough in WIP by 15th to meet goal<br>≥ 90% = 5 points; ≥ 80% = 3 points; <79% = 0 points   | 5                     | 0                   | WIP mid month = ### ...Goal ###<br>See Final Monthly Weekly Report            |
| * <b>WeCare Completions:</b> % of monthly goal<br>≥ 90% = 5 points; ≥ 80% = 3 points; <79% = 0 points   | 5                     | 0                   | Goal ### / Actual ### = (### %)<br>See Final Monthly Weekly Report            |
| * <b>First Contact Duration:</b> "Sent to Vendor" to 1st contact < 3 business days<br>≥ 90% = 5 points; ≥ 80% = 3 points; <79% = 0 points   | 5                     | 0                   | ### Yes / ## No<br>### Total<br>See Final Monthly Weekly Report               |
| * <b>Backlog Duration:</b> Overall / Long Term / Pending / On-hold / Scheduled<br>2 points on-time; 3 points if accurate <b>and processed by 20th</b><br>(See Supplemental Commentary Section)  | 5                     | 0                   | WIP Met / Not Met<br>Backlog Met / Not Met<br>See Final Monthly Weekly Report |
| * <b>SWC to Completion Duration:</b> SWC to Complete < 30 business days<br>≥ 90% = 5 points; ≥ 80% = 3 points; <79% = 0 points  | 5                     | 0                   | ### Yes / ## No<br>### Total<br>See Weekly Report & Detail Section            |

**SAFETY:****\* Issues noted in Safety:** *Badge Visible / Passport & Badge Recon / Mtngs / Reporting*

- (1) Badges are current, and be visible when at customers' homes. Subject to Monthly review by Company - Safety Audits
- (2) Passports should not expire, results of Monthly review by Company(Passport & Badge Recon)
- (3) Attendance & Records of Contractor Safety Meeting.
- (4) Results of Monthly Random Drug Testing
- (5) All incidents reported ASAP

**INTERNAL CUSTOMER SATISFACTION****\* Monthly Reporting Punctuality:** *Accruals & Actuals*

- Vendor Accruals received by 3rd Day prior to the end of the month. No points past deadline.  
Vendor Actuals received by 2nd Day after the month begins. No points past deadline.

**EXTERNAL CUSTOMER SATISFACTION:****\*Executive/PSC and Vendor-Related Complaints (20 points)**

## Definitions

- \*\*Executive/PSC Complaints are results received at Dept. Head level or higher
- \*\*Vendor-Related Complaints are received in the EE Dept., but do not require Program Manager Intervention--includes Survey Verbatim

## Required Action

- \*\*Vendor must provide an action plan to PM within 24-hours receipt of complaint.
- \*\*Action plan must be approved by EE PM. Action plan must be executed by vendor within 72 hours from complaint receipt.

## Points Distribution Summary

- \*\*Lose 5 points for escalated complaints (not resolved, thus escalated);
- \*\*Lose 1 point for negative verbatim complaints;
- \*\*Lose 2 points for each vendor-related Customer Complaint
- \*\*Gain 1 pt. for 24-hour action plan implementation and 72 hours resolution within 72 hours of being notified of complaint

**Complaint Detailed Information:****PERFORMANCE METRICS:****\* Monthly Action Items Completed:****Action Item Detailed Information:**

**LOUISVILLE GAS AND ELECTRIC COMPANY  
KENTUCKY UTILITIES COMPANY**

**Response to the Attorney General's Supplemental Data Requests**

**Dated March 19, 2014**

**Case No. 2014-00003**

**Question No. 19**

**Witness: Michael E. Hornung**

Q-19. Reference the Navigant report attached to the Companies' response to PSC 1-24, p. 12 of 13, regarding the WeCare program. Of the remaining Navigant recommendations, please discuss as follows:

- a. Have the companies implemented any one or more of these recommendations?
- b. If so, please identify them and discuss each one in detail.
- c. If not, why not?

A-19. See the response to PSC 2-5.

a. No.

b.&c. The following provide the Companies implementation status on the remaining Navigant recommendations for the WeCare program.

- Navigant recommends that program tracking data capture the recommendations provides as part of the educational component of the program. During 2010/2011, only installed measures and energy auditor improvements were tracked. This may provide further insight into low realization rates. Collecting information on recommendation / installed measures will allow LG&E /KU to investigate other potentially cost effective measure offerings. The Companies investigated this recommended enhancement. It was discovered that the NEAT Tool data collection system is proprietary and cannot be integrated into EE Ops database.
- Navigant recommends that LG&E / KU also use the existing NEAT data structure to track energy (e.g., kWh) savings per dollar spent as another quality control measure to ensure an effective program execution. The Companies investigated this recommended enhancement. As noted above, it was discovered that the NEAT Tool data collection system is proprietary and cannot be integrated into EE Ops database.

- Navigant recommends that the program understand its initial participant reluctance exists based on non-programmatic factors (e.g., discomfort with being associated with low income services). The Companies are continuing to investigate this recommendation and a possible solution through its existing customer satisfaction research.

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**Response to the Attorney General's Supplemental Data Requests  
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**Case No. 2014-00003**

**Question No. 20**

**Witness: Michael E. Hornung**

- Q-20. Reference the response to PSC 1-24, attachment 2, p. 9 of 76, wherein it is stated: "With their Residential Conservation/Home Energy Performance and Low Income Weatherization (WeCare) programs, the Companies should continue to leverage federal and statewide resources, where applicable, in order to maximize available funding and supplement existing program participation."
- a. Have the Companies identified any such additional federal or statewide resources?
- A-20. Residential Conservation/Home Energy Performance contractors and service providers are currently promoting the Companies programming where appropriate. Awareness and training sessions with service providers have been held in the Companies service territory in conjunction with the Kentucky Home Performance Program. In addition, the Low Income Weatherization (WeCare) programs collaborate with multiple organizations throughout the service territory, Project Warm; Community Action Kentucky; Louisville Metro and CAC Lexington. This collaboration is designed to maximize available federal and state funding supplements.