

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF KENTUCKY-)
AMERICAN WATER COMPANY) CASE NO.
FOR AN ADJUSTMENT OF RATES) 2012-00520

CAC'S FIRST REQUEST FOR INFORMATION TO KAWC

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Comes the Community Action Council for Lexington-Fayette, Bourbon, Harrison and Nicholas Counties, Inc. (CAC), by counsel, and submits its First Request for Information to Kentucky American Water Company. Please identify the company witness or witnesses who will be prepared to answer questions concerning each request.

1. What is the total amount of funding Kentucky American Water Company has contributed in each year 2008, 2009, 2010, 2011, 2012, and thus far in 2013 to programs that directly assist its customers who have difficulty paying their bills?
2. How many dollars have Kentucky American Water Company ratepayers, through voluntary donations, contributed to the Help To Others program in each year 2008, 2009, 2010, 2011, 2012, and thus far in 2013?
3. Please provide a list of Kentucky counties in which Kentucky American Water Company provides service and the number of residential customers in each of those counties. If feasible, please provide an electronic copy of this information in spreadsheet format such as Microsoft Excel.
4. What is the current average total monthly cost of water for residential customers of Kentucky American Water Company?
5. What is the current average total monthly water usage for residential customers of Kentucky American Water Company?

6. Based on the requested residential rate increase, what will be the real dollar annual increase in the water bill for the average residential customer?
7. Assuming approval of the requested residential rate increase, what will be the estimated average total monthly cost of water for residential customers?
8. Has the Company calculated the likely impact of the residential rate increase on shutoffs and arrearages? If yes, what are the results of that calculation?
9. Given that the proposed increase in rates will make water less affordable for many residential customers, explain Kentucky American Water Company's plan to prevent increases in its shutoff rates and the amount of arrearages owed by its residential customers?
10. Has Kentucky American Water Company considered offering conservation rates, low-income rates or other mechanisms or programs for making water more affordable for those whose income is not sufficient to pay for all essential services? If yes, what did the company conclude and what was the rationale for its conclusion? If no, why not?
11. Do other American Water companies offer conservation rates, low-income rates or other mechanisms or programs for making water more affordable for those whose income is not sufficient to pay for all essential services? If yes, please identify each American Water company that offers conservation rates, low-income rates, or other mechanisms or programs for affordability, and provide a description of each.

Respectfully submitted,



IRIS G. SKIDMORE
Bates and Skidmore
415 W. Main St., Suite 2
Frankfort, KY 40601
Telephone: (502)-352-2930
Facsimile: (502)-352-2931
BatesAndSkidmore@gmail.com

COUNSEL FOR CAC

CERTIFICATE OF SERVICE

I hereby certify that CAC's February 5, 2013 electronic filing is a true and accurate copy of the First Request for Information to KAWC to be filed in paper medium; and that on February 5, 2013, the electronic filing has been transmitted to the Commission, an original and one copy of the filing will be delivered to the Commission, and electronic mail notification of the electronic filing is provided to the Commission and the following:

Lindsey W. Ingram, III, Esq.
Monica Braun, Esq.
STOLL KEENON OGDEN PLLC
300 West Vine Street, Suite 2100
Lexington, Kentucky 40507-1801
L.Ingram@skofirm.com

Jennifer B. Hans, Esq.
David Edward Spenard, Esq.
Office of the Attorney General
1024 Capital Center Drive, Suite 200
Frankfort, Kentucky 40601
David.Spenard@ag.ky.gov

David J. Barberie, Esq.
Janet M. Graham, Esq.
Department of Law
200 East Main Street
Lexington, KY 40507
dbarberi@lexingtonky.gov

Erin M. Nelson

Counsel for CAC