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From: Permissions [<mailto:permissions@harvardbusiness.org>]
Sent: Monday, September 25, 2017 3:04 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Notice of copyright infringement - Harvard Business Publishing

Hello Kentucky Public Service Commission,
We recently found copyrighted material of Harvard Business Publishing on your agency website. While doing a general search of our publications on the Web today, we came across a Harvard Business School case at the following publicly-accessible webpage:

<http://psc.ky.gov/pscecf/2012-00221/rateintervention@ag.ky.gov/10252012c/Esty - Value Drivers - HBS.pdf>
["Note on Value Drivers", HBS case no. 9-297-082]

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We appreciate your cooperation and understanding about the protection of our intellectual property. Please feel free to contact me with any questions.
Sincerely,

Van Morrill
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