

**From:** [Melnykovych, Andrew \(PSC\)](#)  
**To:** [REDACTED]  
**Subject:** your comments in case 2010-00036 - Kentucky-American Water Co. rates  
**Date:** Wednesday, March 17, 2010 1:23:00 PM

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Dear Ms. Troutman:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. For your future reference, the case number in this matter is 2010-00036. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

**Andrew Melnykovych**  
Director of Communications  
Kentucky Public Service Commission  
502-564-3940 x208

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**From:** PSC - Public Information Officer  
**Sent:** Wednesday, March 17, 2010 12:37 PM  
**To:** Melnykovych, Andrew (PSC)  
**Subject:** FW: Ky American Water rate hike

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**From:** Diana Troutman[S [REDACTED]]  
**Sent:** Wednesday, March 17, 2010 12:36:44 PM  
**To:** PSC - Public Information Officer  
**Subject:** Ky American Water rate hike  
**Auto forwarded by a Rule**

I think the proposed rate hike by KAWC is outrageous. Having just had a significant hike in June of '09 and now this? Where they too scared to ask for the whole amount at one time and thought we would fall for it in small bites???

What has changed so significantly since 6/09 to justify this hike?

Please take a hard look at this request and take into consideration the state of the economy and the high unemployment number.

Thank you for your consideration!  
Diana Troutman  
263 South Ashland Ave

Lexington, KY 40502