Melnykovych, Andrew (PSC)

From: Melnykovych, Andrew (PSC)

Sent: Saturday, March 06, 2010 11:54 AM

To: CEPTAINSANDBARQINSICHTBB.COM

Subject: your comments in case 2010 - Kentucky-American Water Co. rates

Dear Ms. Clemons:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. For your future reference, the case number in this matter is 2010-00036. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych Director of Communications Kentucky Public Service Commission 502-564-3940 x208

RECEIVED MAR 08 2010 PUBLIC SERVICE

From: PSC - Public Information Officer
Sent: Saturday, March 06, 2010 8:39 AM
To: Melnykovych, Andrew (PSC)
Subject: FW: Complaint regarding proposed KY American rate increase

From: Beth Clemons[SMTP: REDACTED] Sent: Saturday, March 06, 2010 8:38:33 AM To: PSC - Public Information Officer Subject: Complaint regarding proposed KY American rate increase Auto forwarded by a Rule

Dear Public Service Commission,

I am writing to express my strong opposition to a proposed 37.1% rate increase to residential customers of KY American Water that would go into effect March 28, 2010.

While I understand that new projects, such as a treatment plant in Owen County, are underway and need funding, this proposed increase is excessive. KY American just raised rates around the same time last year, making this proposed rate increase even more outlandish. Is KY American going to raise rates every year?

And at the same time, while I realize that these projects need funding, isn't this something that should have been budgeted from the beginning? Why would KY American undertake a project without all the necessary funding? It seems that these projects should not be approved from the start without knowing the funding exists. To start them without adequate funding would seem to almost force the PSC into a rate increase down the road. All construction and operation costs should be transparent and up-front from the beginning.

As a homeowner in Lexington, KY, I ask that you please consider a more reasonable increase....one that

will not raise my water bill by more than \$9.

Thank you for your time,

÷.,

Beth Clemons 3364 Sutherland Dr. Lexington, KY 40517 REDACTED