COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:)	
)	
THE APPLICATION OF KENTUCKY-AMERICAN)	CASE NO. 2010-00036
WATER COMPANY FOR AN ADJUSTMENT OF)	
RATES ON AND AFTER MARCH 28, 2010)	

AMENDED ORDERING PARAGRAPH 13 REPORT

In accordance with Ordering Paragraph 13(b) of the Commission's December 14, 2010 Order in this matter, Kentucky-American Water Company ("KAW") provided a report on November 1, 2011. KAW files this amended report to correct a statement that, due to an accidental miscommunication, was erroneous.

KAW reports that the collaborative effort to identify and consider potential regulatory and legislative solutions to enhance and improve the affordability of water service for low-income customers was initiated in January 2011 and is now complete. An initial meeting among the parties to this matter occurred on February 9, 2011 and subsequent meetings occurred on March 29, 2011 and September 1, 2011. The parties have considered potential regulatory and legislative mechanisms to enhance and improve the affordability of water service for low-income customers.

The consensus of the group is that a legislative effort will be a worthwhile effort and should be pursued. The parties have considered legislative efforts that have occurred in states in which KAW's sister companies do business and have considered Kentucky's legislation that provides assistance to low-income electricity and gas customers. The parties have circulated and finalized proposed legislation and continue to discuss plans for maximizing the chances that the

proposed legislation will become law. Those plans include education about the legislation and its benefits. The parties also continue to discuss the method by which the proposed legislation will be introduced.

Respectfully submitted,

Lindsey W. Ingram III STOLL KEENON OGDEN PLLC 300 West Vine Street, Suite 2100 Lexington, Kentucky 40507-1801 Telephone: (859) 231-3000

L.Ingram@skofirm.com

BY:

Counsel for Kentucky-American Water Company

CERTIFICATE

In accordance with Ordering Paragraph No. 6 of the Commission's February 16, 2010 Order, this is to certify that Kentucky-American Water Company's November 17, 2011 electronic filing is a true and accurate copy of the documents to be filed in paper medium; that the electronic filing has been transmitted to the Commission on November 17, 2011; that an original and one copy of the filing will be delivered to the Commission on November 18, 2011; and, that, on November 17, 2011, electronic mail notification of the electronic filing will be provided to the Commission and the following:

David Edward Spenard
Office of the Attorney General
1024 Capital Center Drive, Suite 200
Frankfort, Kentucky 40601
david.spenard@ag.ky.gov
dennis.howard@ag.ky.gov
heather.kash@ag.ky.gov

Iris G. Skidmore
Bates and Skidmore
415 West Main Street, Suite 2
Frankfort, Kentucky 40601
batesandskidmore@gmail.com

David J. Barberie
Leslye M. Bowman
LFUCG Department of Law
200 East Main Street
Lexington, Kentucky 40507
dbarberi@lfucg.com
lbowman@lfucg.com

KENTUCKY-AMERICAN WATER COMPANY STOLL KEENON OGDEN PLLC

BY:

Counsel for Kentucky-American Water Company