COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:)THE APPLICATION OF KENTUCKY-AMERICAN)WATER COMPANY FOR AN ADJUSTMENT OF)RATES ON AND AFTER MARCH 28, 2010)

CASE NO. 2010-00036

ORDERING PARAGRAPH 13 REPORT

In accordance with Ordering Paragraph 13(b) of the Commission's December 14, 2010 Order in this matter, Kentucky-American Water Company ("KAW") reports that the collaborative effort to identify and study potential regulatory and legislative solutions to enhance and improve the affordability of water service for low-income customers was initiated in January 2011. An initial meeting among the parties to this matter occurred on February 9, 2011 in Frankfort, Kentucky. The parties discussed potential regulatory and legislative mechanisms by which assistance may be provided to low-income water customers. The consensus of the group was that a legislative effort will be a worthwhile effort and should be pursued. General discussion occurred related to drafting proposed legislation and efforts that will be necessary to maximize the chances that any proposed legislation will become law. The parties agreed to meet again for further planning of the potential legislative effort. KAW will arrange the scheduling of that meeting, which is expected to occur in March 2011. Respectfully submitted,

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CERTIFICATE

In accordance with Ordering Paragraph No. 6 of the Commission's February 16, 2010 Order, this is to certify that Kentucky-American Water Company's March 1, 2011 electronic filing is a true and accurate copy of the documents to be filed in paper medium; that the electronic filing has been transmitted to the Commission on March 1, 2011; that an original and one copy of the filing will be delivered to the Commission on March 1, 2011; and, that, on March 1, 2011, electronic mail notification of the electronic filing will be provided to the Commission and the following:

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