

**KENTUCKY-AMERICAN WATER COMPANY  
CASE NO. 2007-00143**

**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 1 of 14**

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**Witness: Michael A. Miller**

1. How many Kentucky American Water Company residential accounts were shut off for non-payment of bills in the time period 12/1/2003 through 11/30/2004?

**Response:**

6,430 residential accounts were shut off due to non-payment from 12/01/2003 through 11/30/2004.

For electronic version, refer to KAW\_R\_CACDR1#1\_061807.pdf

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**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 2 of 14**

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**Witness: Michael A. Miller**

2. How many Kentucky American Water Company residential accounts were shut off for non-payment in the time period 12/1/2004 through 11/30/2005?

**Response:**

12,149 residential accounts were shut off due to non-payment from 12/01/2004 through 11/30/2005.

For electronic version, refer to KAW\_R\_CACDR1#2\_061807.pdf

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**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 3 of 14**

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**Witness: Michael A. Miller**

3. How many Kentucky American Water Company residential accounts were shut off for non-payment in the time period 12/1/2005 through 11/30/2006?

**Response:**

12,698 residential accounts were shut off due to non-payment from 12/01/2005 through 11/30/2006.

For electronic version, refer to KAW\_R\_CACDR1#3\_061807.pdf

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CASE NO. 2007-00143**

**CAC'S FIRST REQUEST FOR INFORMATION**

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**Witness: Michael A. Miller**

4. How many Kentucky American Water residential accounts received benefits through the Help To Others program or its predecessor Water for Life in each year 2003, 2004, 2005, 2006 and 2007?

**Response:**

2003	86
2004	80
2005	90
2006	544
2007	208 (through June 7, 2007)

Kentucky American Water increased the amount of the annual corporate donation in 2006 which has allowed more individuals to receive assistance. The annual donation given by Kentucky American Water Company is \$20,000.

For electronic version, refer to KAW\_R\_CACDR1#4\_061807.pdf

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CASE NO. 2007-00143**

**CAC'S FIRST REQUEST FOR INFORMATION**

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**Witness: Michael A. Miller**

5. How many Kentucky American Water residential accounts were shut off for non-payment in each year 2003, 2004, 2005, 2006 and 2007?

**Response:**

711 residential accounts were shut off due to non-payment from 11/01/2003 through 12/31/2003. Information is only available from November 1, 2003.

6,263 residential accounts were shut off due to non-payment from 01/01/2004 through 12/31/2004.

12,500 residential accounts were shut off due to non-payment from 01/01/2005 through 12/31/2005.

12,900 residential accounts were shut off due to non-payment from 01/01/2006 through 12/31/2006.

6,187 residential accounts were shut off due to non-payment from 01/01/2007 through 06/05/2007.

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**KENTUCKY-AMERICAN WATER COMPANY  
CASE NO. 2007-00143**

**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 6 of 14**

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**Witness: Michael A. Miller**

6. What is the total amount of funding Kentucky American Water has contributed in each year 2003, 2004, 2005, 2006 and 2007 to programs that directly assist its customers who have difficulty paying their bills?

**Response:**

2003	\$5,000
2004	\$5,000
2005	\$5,500
2006	\$20,000
2007	\$20,000

For electronic version, refer to KAW\_R\_CACDR1#6\_061807.pdf

**KENTUCKY-AMERICAN WATER COMPANY  
CASE NO. 2007-00143**

**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 7 of 14**

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**Witness: Michael A. Miller**

7. How much have Kentucky American Water ratepayers, through voluntary donations given through billing statements, contributed to the Help To Others program or its predecessor Water for Life in each year 2003, 2004, 2005, 2006, and 2007?

**Response:**

The data for 2003 is only available from November through December only.  
The data for 2007 includes January through May.

2003	\$ 158.00
2004	\$ 934.67
2005	\$1,188.00
2006	\$2,173.00
2007	\$ 402.00

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**CAC'S FIRST REQUEST FOR INFORMATION**

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**Witness: Michael A. Miller**

8. How many low-income households, defined as having incomes at or below 100 percent of the federal poverty line defined by the U.S. Department of Health and Human Services, reside in the areas served by Kentucky American Water?

**Response:**

The U.S. Census Bureau reported that, in 2004, 18.1% of Fayette County, KY residents were below the poverty level (for persons whom poverty status is determined).

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**CAC'S FIRST REQUEST FOR INFORMATION**

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**Witness: Michael A. Miller**

9. How many Kentucky American Water residential accounts are held by individuals age 65 and older?

**Response:**

The Company does not have the requested information for its customers; however, the U.S. Census Bureau reported that, in 2004, 15.6% of the households in Fayette County, KY contained one or more persons 65 years of age or older.

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**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 10 of 14**

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**Witness: Michael A. Miller**

10. What is the current, average, total monthly cost for residential customers in Fayette County?

**Response:**

The current, average, total monthly cost for residential customers in Fayette County is \$20.02.

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**CAC'S FIRST REQUEST FOR INFORMATION**

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**Witness: Michael A. Miller**

11. The current average, total monthly residential cost, i.e., the amount reported in response to the preceding question, is what percentage of the monthly income for households of one, two, and three persons, respectively, whose incomes are at 100% of the Federal Poverty Level?

**Response:**

The Company does not have the information for its customers to provide a response to this question.

For electronic version, refer to [KAW\\_R\\_CACDR1#11\\_061807.pdf](#)

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**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 12 of 14**

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**Witness: Michael A. Miller**

12. Based on the requested residential rate increase for Fayette County, what will be the real dollar annual increase for the average Fayette County residential customer?

**Response:**

Based on the requested residential rate increase for Fayette County, the real dollar annual increase for the average Fayette County residential customer will be \$69.72 annually or \$5.81 per month.

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**CAC'S FIRST REQUEST FOR INFORMATION**

**Item 1 of 13**

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**Witness: Michael A. Miller**

13. Assuming approval of the requested residential rate increase, what will be the estimated average, total monthly cost for residential customers in Fayette County?

**Response:**

The estimated average, total monthly cost for residential customers in Fayette County would be \$25.83 assuming approval of the entire requested residential rate increase.

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**CAC'S FIRST REQUEST FOR INFORMATION**

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**Witness: Michael A. Miller**

14. The new estimated average, total monthly residential cost, i.e., the amount reported in response to the preceding question, will be what percentage of the monthly income for households of one, two and three persons, respectively, whose incomes are at 100% of the Federal Poverty Level?

**Response:**

The Company does not have the income levels and household size for its customers to answer this question.

For electronic version, refer to KAW\_R\_CACDR1#14\_061807.pdf