KENTUCKY SEEM ADMINISTRATIVE PLAN

Kentucky Plan
Version 3.~~05~~06

Effective Date: ~~May 29~~July 3, 2010

Note: This SEEM Administrative Plan version is issued to reflect the OSS architecture changes implemented on ~~May 29~~July 3, 2010.

B.2   Tier 2 Submetrics

Item No.	SQM Ref	Tier 2 Submetric
1	ARI	OSS-1 OSS Response Interval (Pre-Ordering/Ordering) – ~~LENS/~~Enhanced Verigate
2	ARI	OSS-1 OSS Response Interval (Pre-Ordering/Ordering) – LEX
3	ARI	OSS-1 OSS Response Interval (Pre-Ordering/Ordering) –XML Gateway
4	ARI	OSS-1 OSS Response Interval (Maintenance & Repair)
5	IA	OSS-2 OSS Interface Availability – (Pre-Ordering/Ordering) – Regional per OSS Interface
6	IA	OSS-2 OSS Interface Availability – (Maintenance & Repair) – Regional per OSS Interface
7	LMT	PO-2 Loop Makeup – Response Time – Electronic - Loop
8	AKC	O-2 Acknowledgement Message Completeness - Acknowledgments
9	FT	O-3 Percent Flow-Through Service Requests – Business
10	FT	O-3 Percent Flow-Through Service Requests – LNP
11	FT	O-3 Percent Flow-Through Service Requests – Residence
12	FT	O-3 Percent Flow-Through Service Requests – UNE-L (includes UNE-L with LNP)
13	FT	O-3 Percent Flow-Through Service Requests – UNE-P
14	RI	O-8 Reject Interval – Fully Mechanized
15	RI	O-8 Reject Interval – Partially Mechanized
16	RI	O-8 Reject Interval – Non Mechanized
17	FOCT	O-9 Firm Order Confirmation Timeliness - Fully Mechanized
18	FOCT	O-9 Firm Order Confirmation Timeliness - Partially Mechanized
19	FOCT	O-9 Firm Order Confirmation Timeliness - Non Mechanized
20	FOCT	O-9 Firm Order Confirmation Timeliness – Local Interconnection Trunks
21	FOCC	O-11 FOC & Reject Response Completeness – Fully Mechanized
22	FOCC	O-11 FOC & Reject Response Completeness – Partially Mechanized
23	FOCC	O-11 FOC & Reject Response Completeness – Non Mechanized
24	OAAT	O-12 Average Answer Time – Ordering Centers – CLEC Local Carrier Service