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June 16, 2010

Mr. Jeff Derouen  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40602

Re: Investigation Concerning the Propriety of InterLATA Services by BellSouth Telecommunications, Inc. Pursuant to the Telecommunications Act of 1996  
PSC 2001-00105

Petition of BellSouth Telecommunications, Inc. for the Establishment of a New Performance Plan  
PSC 2004-00391

Dear Mr. Derouen:

AT&T has recently implemented certain system changes in the Southeast region. Specifically, AT&T retired the Electronic Data Interchange ("EDI") and the Telecommunications Access Gateway/Direct Extensible Markup Language ("TAG/XML") interfaces for pre-order transaction and submission of new Local Service Requests ("LSRs") as of March 30, 2010 and for supplemental LSRs as of April 29, 2010. As of May 29, 2010, all functionalities within these interfaces were migrated to the XML Gateway machine-to-machine interface for electronic pre-ordering and ordering functions. Interested parties, including Competitive Local Exchange Carriers ("CLECs"), have been advised of this change through standard CLEC communications, including monthly Change Control Process ("CCP") meetings and the following Accessible Letter ("AL"): CLECSSES10-031(dated March 19, 2010). The AL is available for review at the following web site: <https://clec.att.com/clec/acclatters/home.cfm?curMonth=yes>

Although these OSS changes do not substantively change the Service Quality Measurement Plan and SEEM Administrative Plan (collectively, "SQM/SEEM Plan"), the SQM/SEEM Plan documentation must be updated to accurately reflect the retirement of the EDI and TAG/Direct XML interfaces. Accordingly, AT&T has made minor, administrative updates to the SQM/SEEM Plan documentation. For the Commission's convenience, a red-lined version of the pages of the SQM/SEEM Plan which have been updated are included in this filing. The updated SQM/SEEM Plan will be available for review at the following website: <http://pmap.wholesale.att.com/content/documentation.aspx>. It is important to note that from a performance measurement perspective, the migration to the XML Gateway interface will have **no impact** on the calculation of the OSS measures currently contained in the SQM/SEEM Plan. That is, AT&T will continue to report system response times provided to CLECs via the SQM measure known as OSS-1 [ARI]: OSS Response Interval, and will continue to report the availability of access to the systems as part of the SQM measure known as OSS-2 [IA]: OSS Interface Availability. The method of calculation for the OSS-1 and OSS-2 metrics will not change and the results will continue to be reported on a monthly basis.

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Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Mary Keyer". The signature is written in a cursive style with a large, looping "M" and "K".

Mary K. Keyer


Enclosure

cc: Parties of Record

821735

CERTIFICATION

I hereby certify that the electronic version of this filing made with the Commission this 16th day of June 2010 is a true and accurate copy of the documents filed herewith in paper form on June 16, 2010, and the electronic version of the filing has been transmitted to the Commission. A copy of the Read1st document has been served electronically on all parties of record.

  
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Mary K. Keyer

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