



Accessible

Date: **December 10, 2008**

Number: **CLECSE08-209**

Effective Date: **December 6, 2008**

Category: **All**

Subject: **St. Louis Data Center Water Main Break**

Related Letters: **NA**

Attachment: **NA**

States Impacted: **Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee**

Issuing AT&T ILECS: **AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, AT&T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&T 9-State")**

Response Deadline: **NA**

Contact: **Account Manager**

Conference Call/Meeting: **NA**

As the result of a water main break outside the St. Louis data center (801 Chestnut Street) on December 6th, water flooded the building switch gear forcing a shut down of commercial and generator power to the entire building ("the outage"). AT&T operations in all twenty-two states were affected by the outage. Pursuant to the provisions of the General Terms and Conditions section and/or the Performance Measures provisions of your agreement, AT&T is apprising you of this event and that it has impacted AT&T's ability to perform its contractual obligations. Consistent with our normal business practices, AT&T will conduct operations during this emergency in a nondiscriminatory manner, including all restoration and repair activities.

AT&T is in the process of assessing the impact of the outage and may seek relief under applicable performance measurement and remedy plans at the appropriate time. The inception date for this event was December 6, 2008 and it is expected that operations will be impacted until December 12, 2008.

Please contact your account manager if you have any questions regarding this matter.