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January 18, 2011

Mr. Jeff Derouen
Executive Director
Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, KY 40602

Re: Investigation Concerning the Propriety of InterLATA Services by BellSouth Telecommunications, Inc. Pursuant to the Telecommunications Act of 1996 PSC 2001-00105

Petition of BellSouth Telecommunications, Inc. for the Establishment of a New Performance Plan
PSC 2004-00391

Dear Mr. Derouen:

Pursuant to Section 4.5.2 of AT&T Kentucky's Self Effectuating Enforcement Mechanism Administration Plan ("Plan"), AT&T Kentucky hereby declares a Force Majeure Event beginning January 10, 2011, and ending January 16, 2011, due to the winter storm in the southeastern region of the country causing AT&T Kentucky to experience delays in processing for the Local Service Centers ("LSCs"), Access Service Centers ("ASCs") and Billing Centers. AT&T's centers that serve the southeast region are located in Birmingham, Alabama, and Tucker, Georgia. The Governors of each state declared a statewide State of Emergency. The snow and icy conditions resulted in road closings with numerous other roads rendered impassable or blocked. For public safety concerns, citizens were encouraged not to drive their vehicles and stay off the highways. Hence, numerous AT&T personnel were unable to attend normal work shifts, therefore, negatively impacting AT&T's ability to perform its center operations. Accordingly, as it relates to performance that is measured by the Plan, the winter storm prevented AT&T Kentucky from meeting the performance standards associated with the metrics that measure the work activities of those centers, specifically:

- Reject Interval ("RI") – (excluding Fully Mechanized)
- Firm Order Confirmation Timeliness ("FOCT") – (excluding Fully Mechanized)
- Average Answer Time – Ordering Centers ("OAAT")
- Mean Time to Deliver Invoices ("BIT") – (excluding Invoices delivered electronically)
- Percent Billing Adjustment Requests Responded to within 45 Business Days ("BEC")

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The attached certificate of service certifies that this filing was filed electronically today and a copy of the Read1st document has been served by email on parties of record. Parties of record can access the information at the Commission's Electronic Filing Center located at <http://psc.ky.gov/efs/efsmain.aspx>.

Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Mary K. Keyer". The signature is written in a cursive style with a large, prominent "M" and "K".

Mary K. Keyer

Enclosures

cc: Parties of Record

886935

CERTIFICATION

I hereby certify that the electronic version of this filing made with the Commission this 18th day of January 2011 is a true and accurate copy of the documents filed herewith in paper form on January 18, 2011, and the electronic version of the filing has been transmitted to the Commission. A copy of the Read1st document has been served electronically on all Parties of Record.

A handwritten signature in black ink that reads "Mary K. Keyer". The signature is written in a cursive style with a large, stylized "M" and "K".

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