

Kentucky American Water
Completed Service Orders - EDIS
June 1, 2003 - October 16, 2003

Description	Code	No. of Completed Orders
Turn Off	1	3,405
Force Off	2	7,369
Transfer	3	1,321
Turn On	4	13,712
Inspect Meter - High	5	4,152
Test Meter	6	10
On - Landlord Revert	9	1,700
Turn Off - Non Pay	10	133
Off - Landlord Revert	14	1,553
Total		33,355

**Kentucky American Water
Completed Service Orders
October 17, 2003 - May 31, 2004**

Service Order Description	Service Order Type	No. of Orders Completed
Read (Billing)	BILRD	4,390
F/Bill Acct For Non-Pay (Coll)	CFBNP	961
Distribution - Inspect Meter Box	DIST	375
Emergency (No Wtr, Leak, etc.)	EMERG	2,225
Read - Consec Est/Remote Rds	EST	294
Field Service Inspection	FLDSV	6,781
Force Off	FORCE	8,211
Final Read and Remove Meter	FRRMV	47
Re-read and Inspect	HILOW	2,104
Inactive with Consumption	IACWC	114
Meter - Periodic Change Out	MCPER	333
Meter Test	MTEST	32
Meter Change Out	MTRCH	2,552
Non pay Off - Water	NPOFF	5,173
Non Pay Off - Sewer	NPOFS	68
New Service Inquiry	NSI	428
Final Read for Acct	OFF	7,395
Turn Off - Bankruptcy	OFFBK	26
Turn On Water	ON	15,422
Turn On Advance Fire Service	ONAFS	29
*	ONCL	22
Turn On After Non-Pay Shut Off	ONNP	3,876
Turn On After Non-Pay - Sewer	ONNPS	52
Set Meter Turn On	ONSET	268
*	ONSN	6
Operations - Meter Reader Coded	OPER	487
Remove Meter	REMOV	72
*	RPOFF	5
*	RPON	9
Service Only Disconnect	SVCOF	79
Service Only Connet	SVCON	7
Tap Service Order with Set Meter	TAPSM	1,909
Water Quality Inquiry	WTRQ	255
Total		64,007

* Waiting on description from Takisha