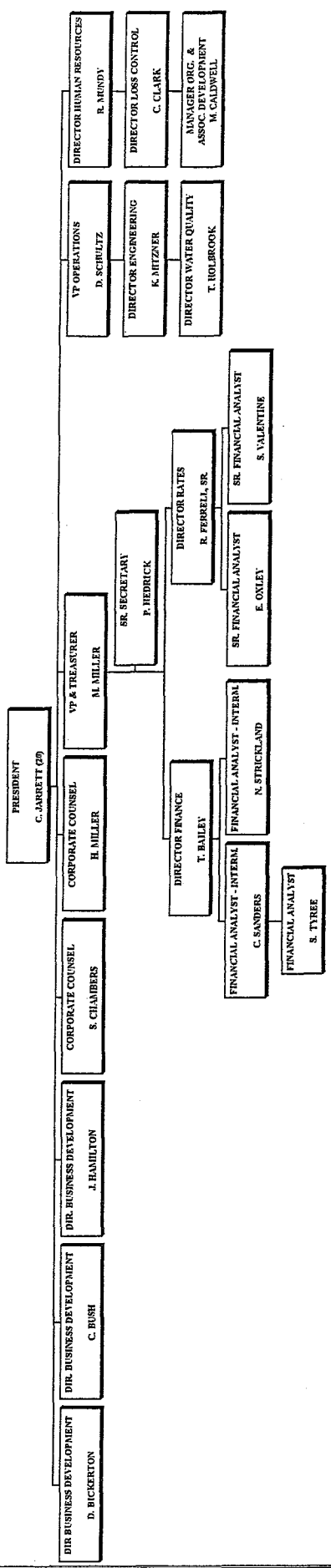


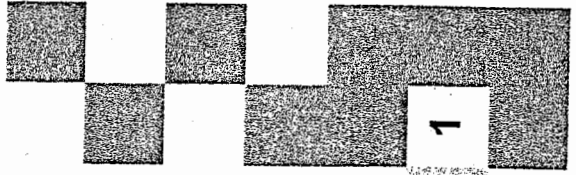
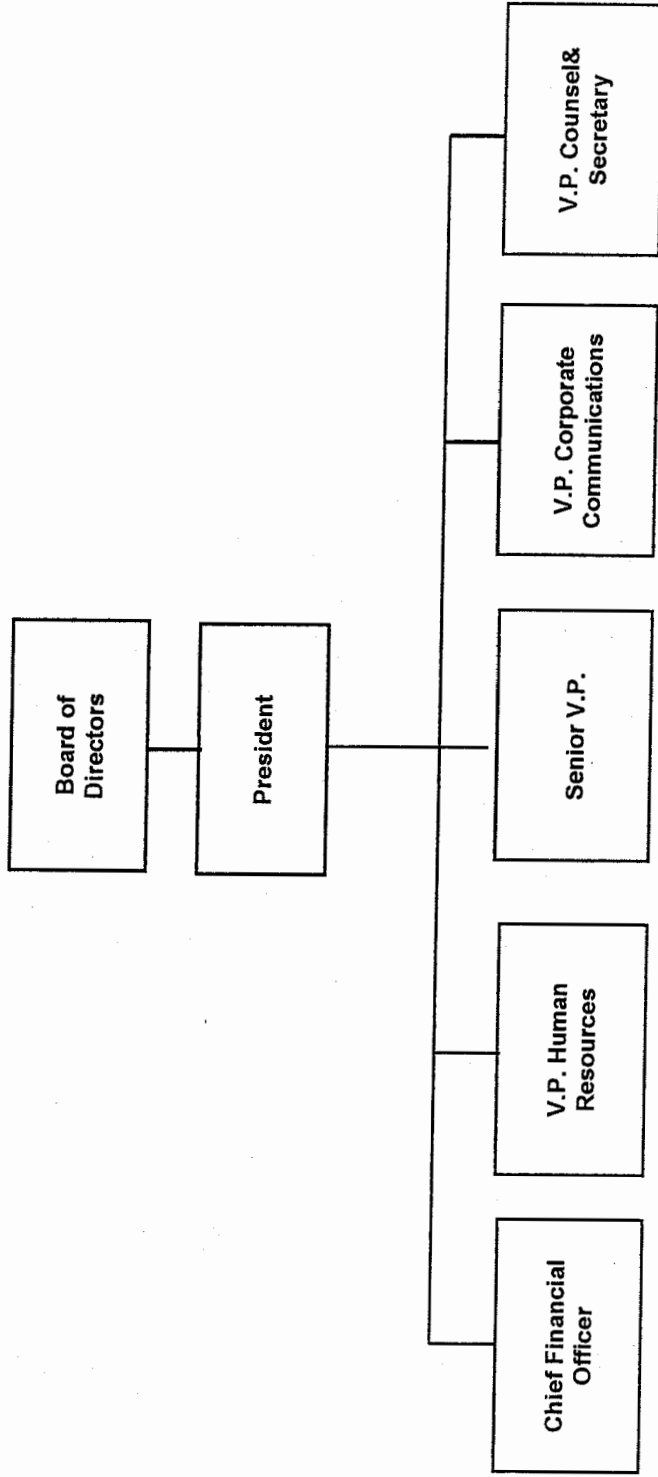
AMERICAN WATER - SOUTHEAST REGION



04/01/03

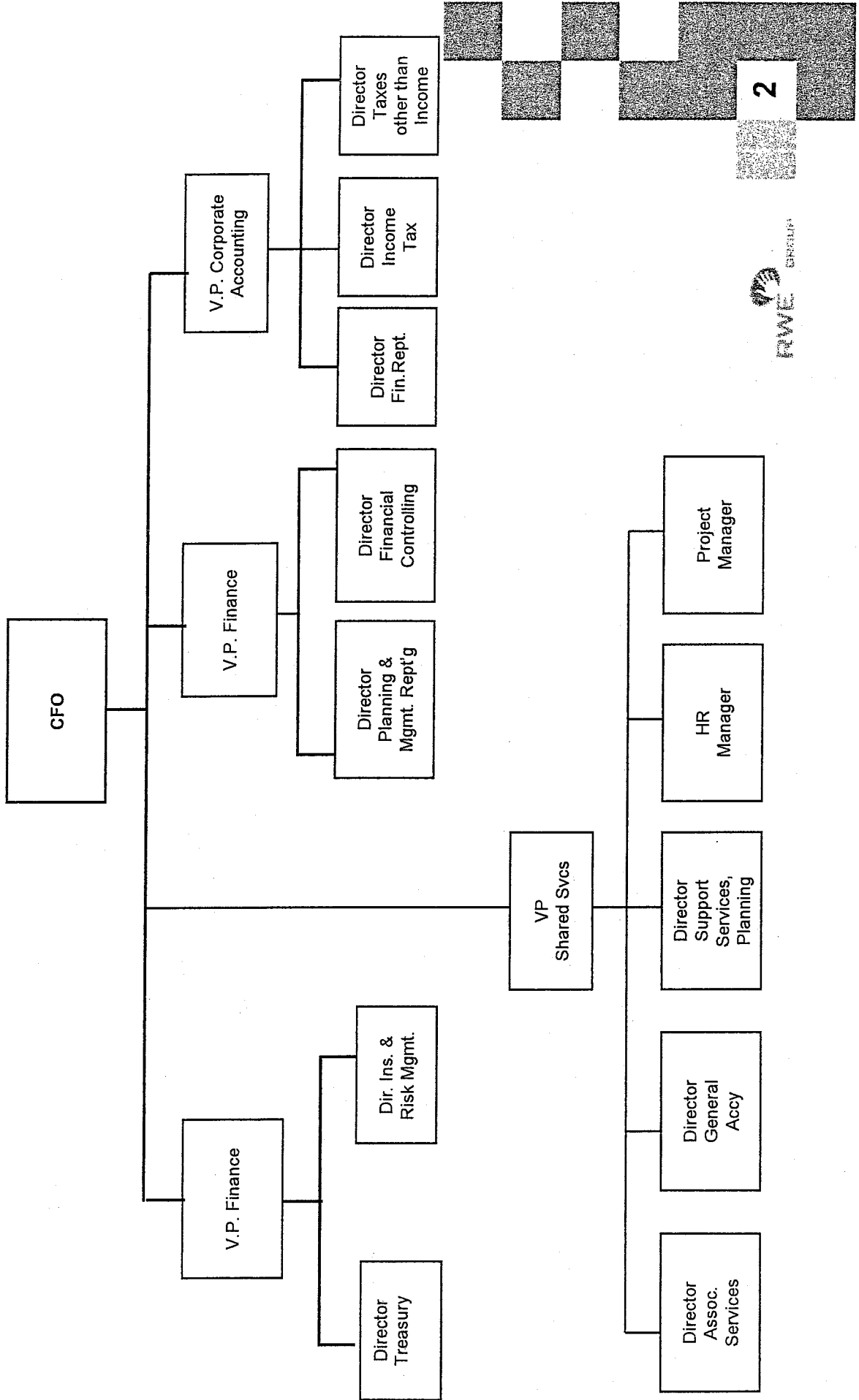


# American Water Works Service Company



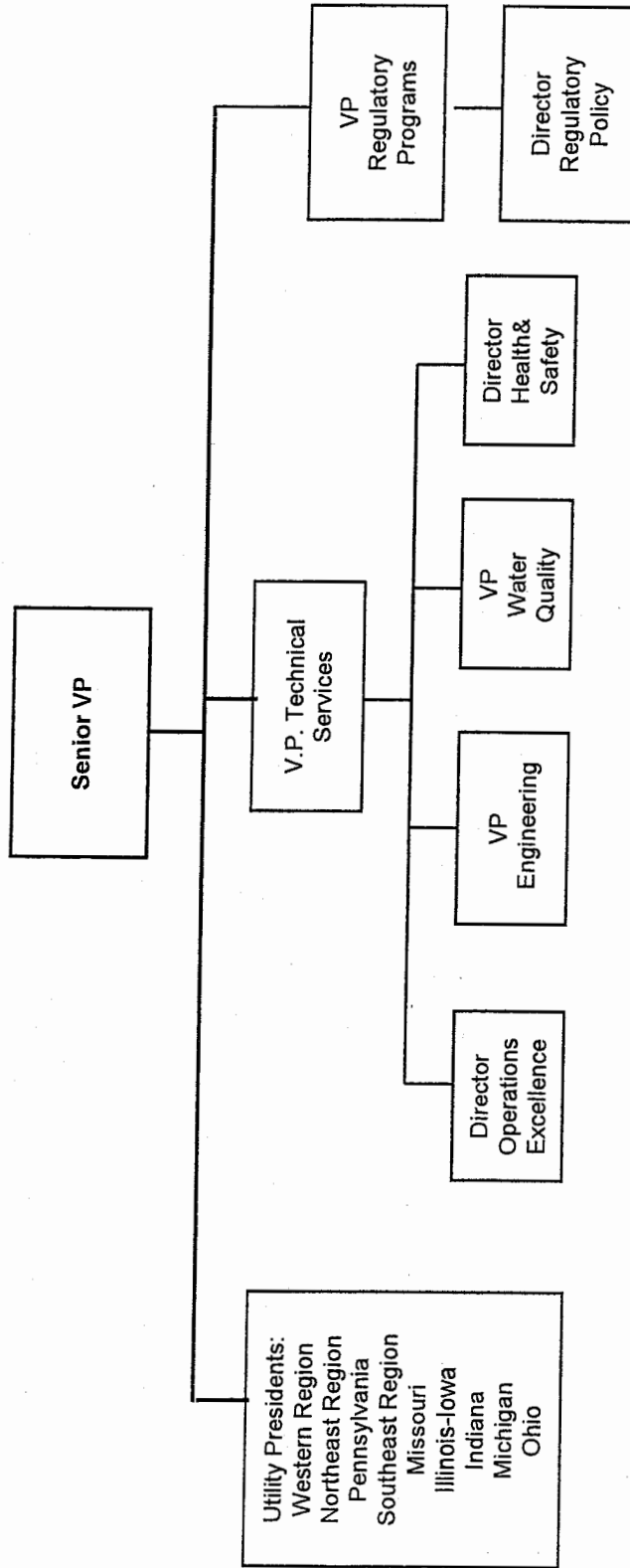


American Water Works Service Company



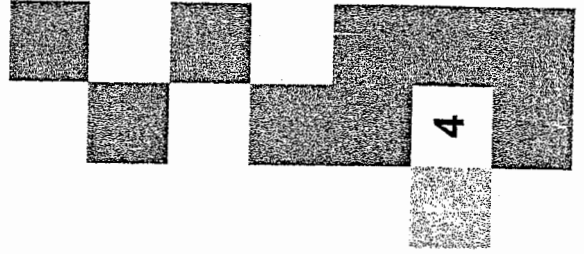
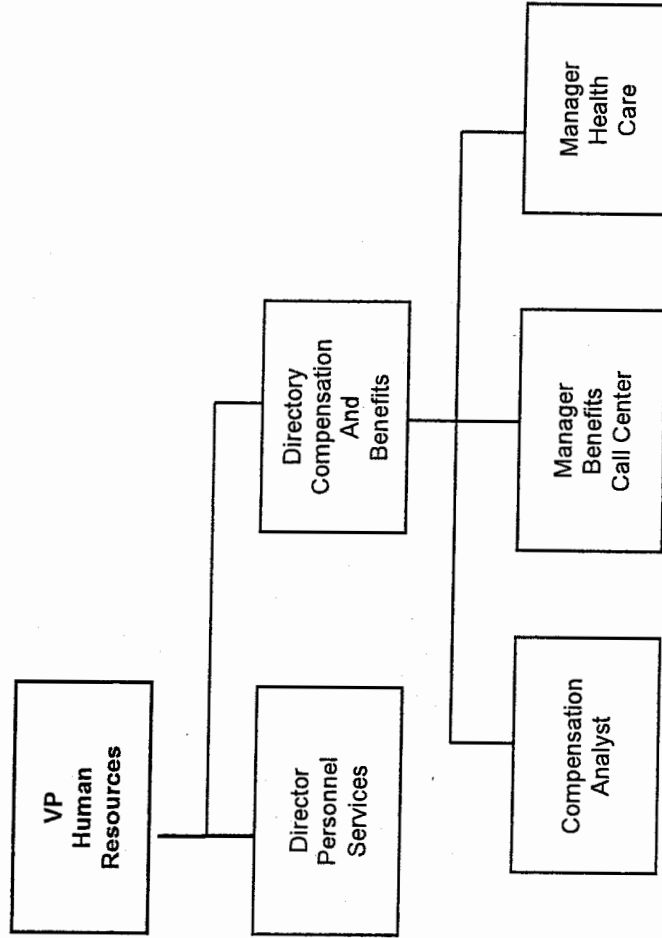


# American Water Works Service Company



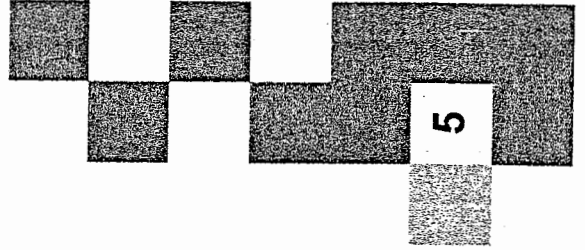
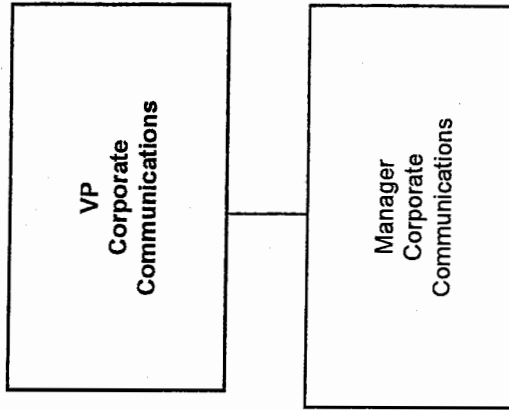


American Water Works Service Company

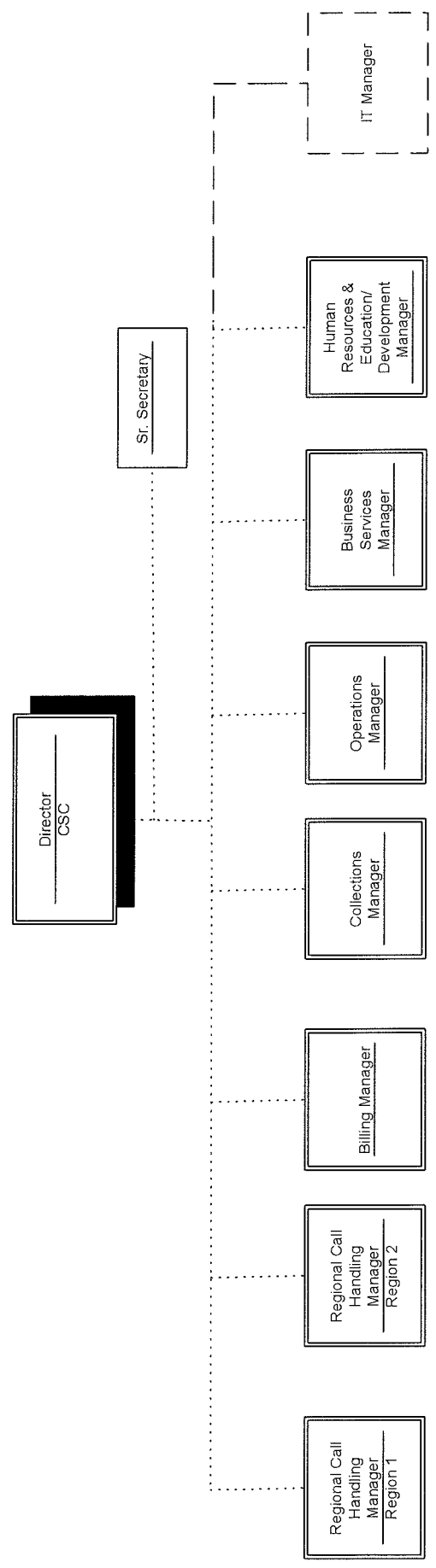




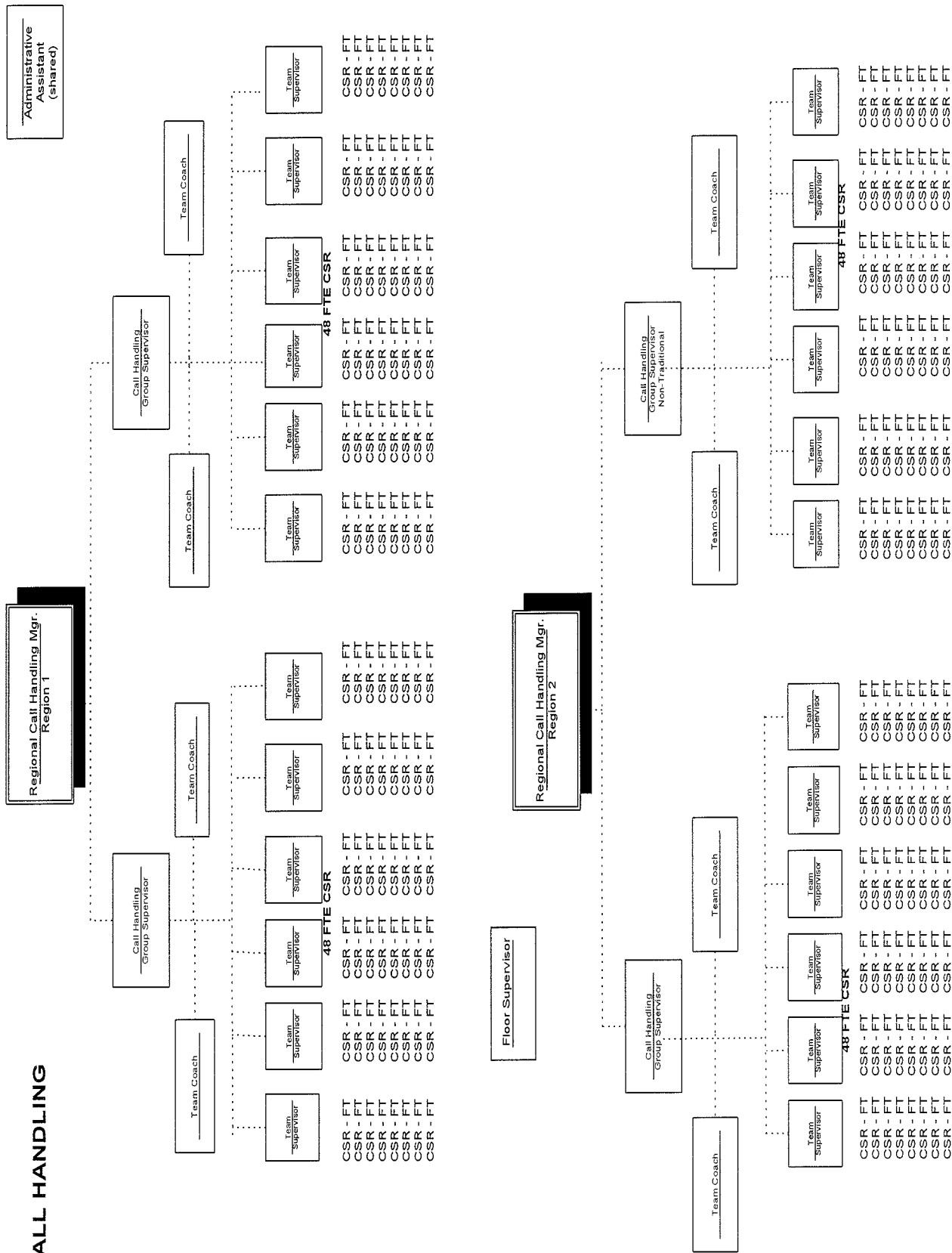
American Water Works Service Company



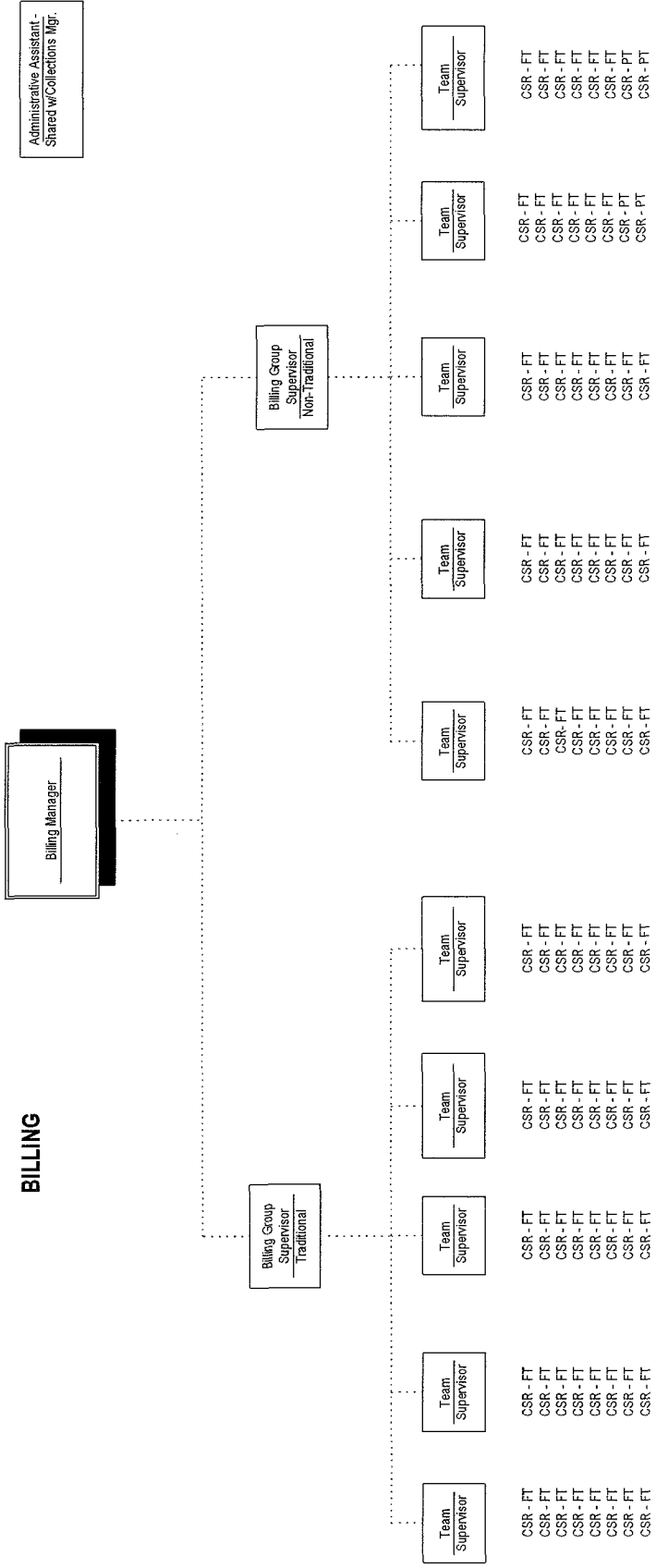
### CSC SENIOR MANAGEMENT



**CALL HANDLING**







**BILLING**

Billing Manager

Administrative Assistant -  
Shared W/Collectors Mgr.

Billing Group  
Supervisor  
Traditional

Billing Group  
Supervisor  
Non-Traditional

Team  
Supervisor

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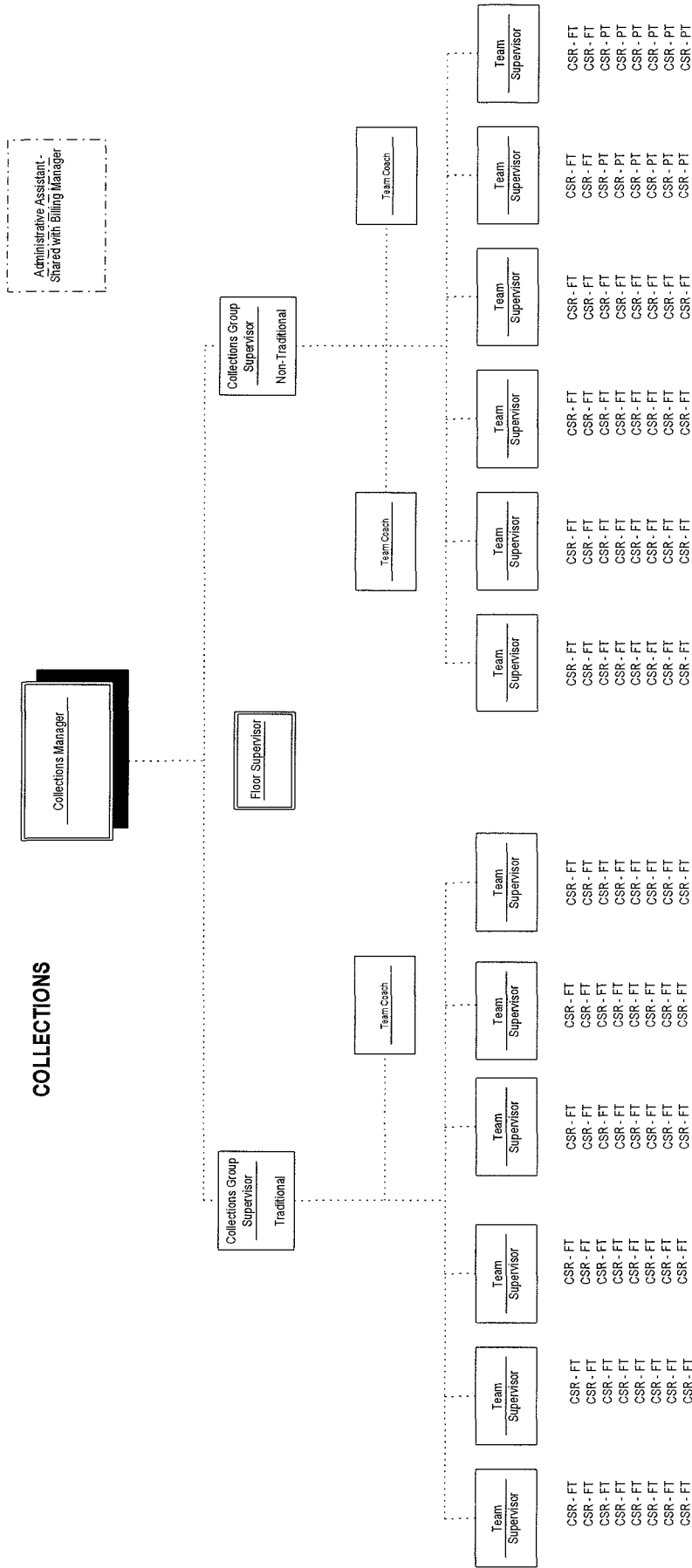
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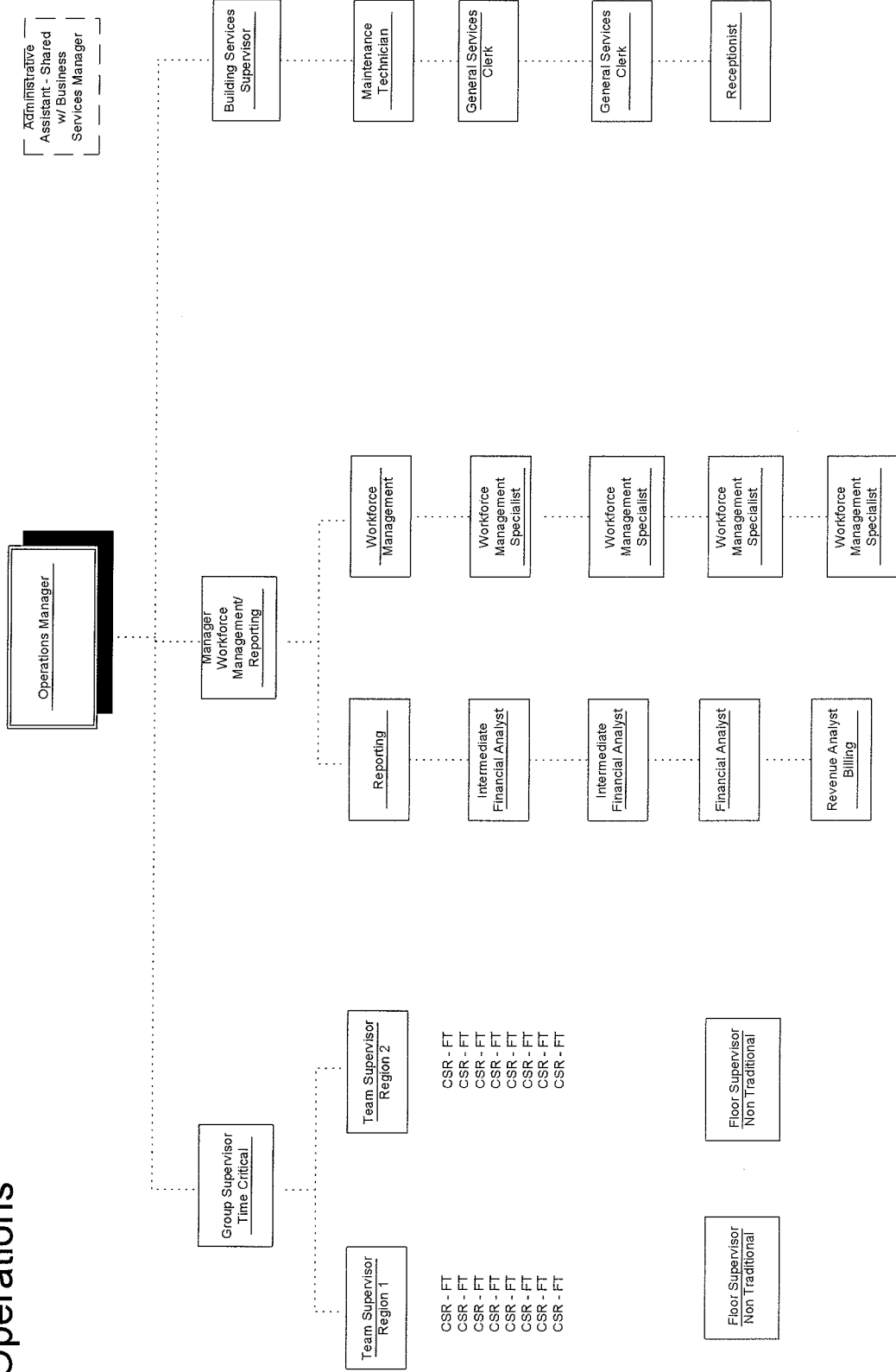
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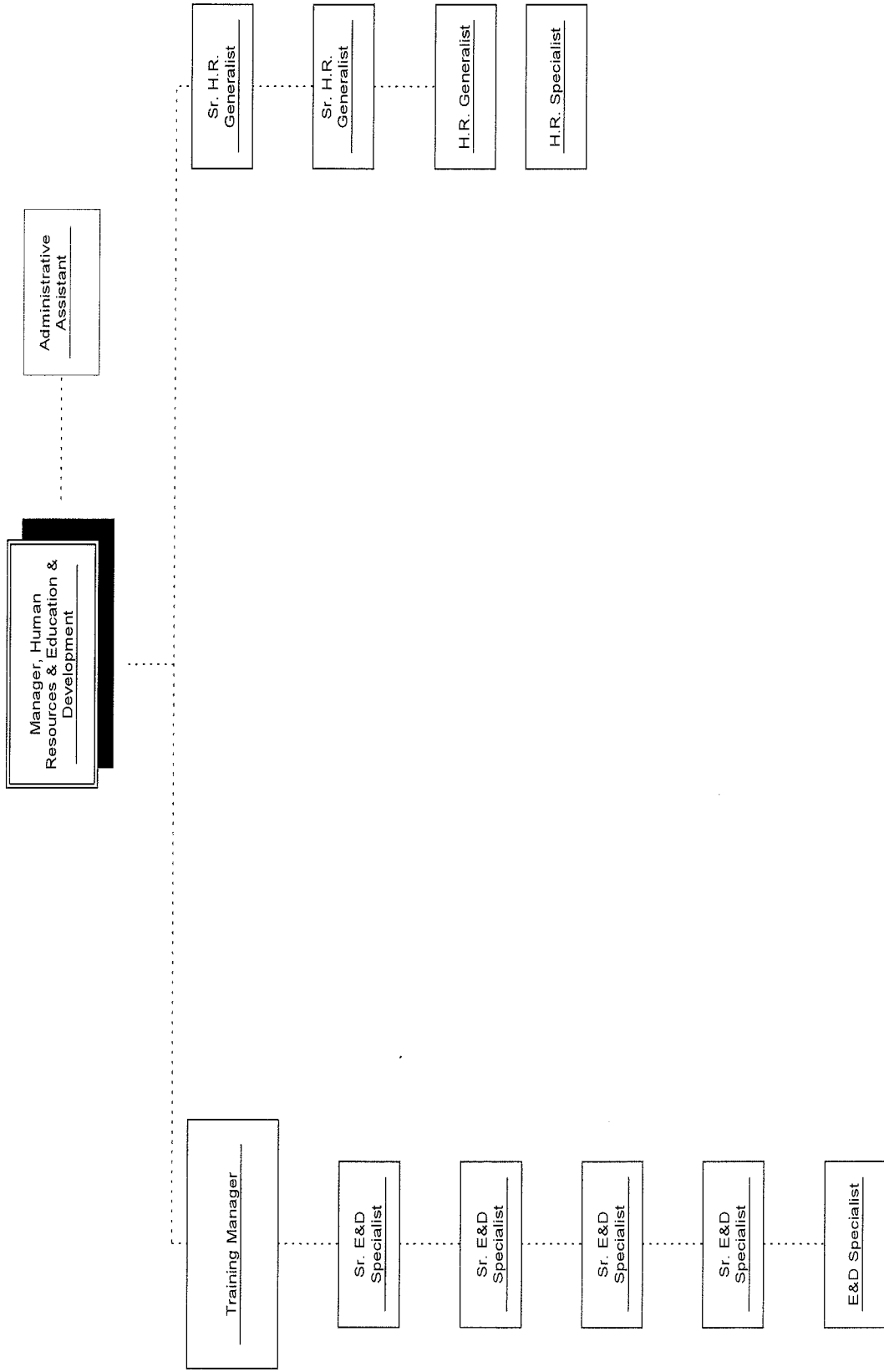
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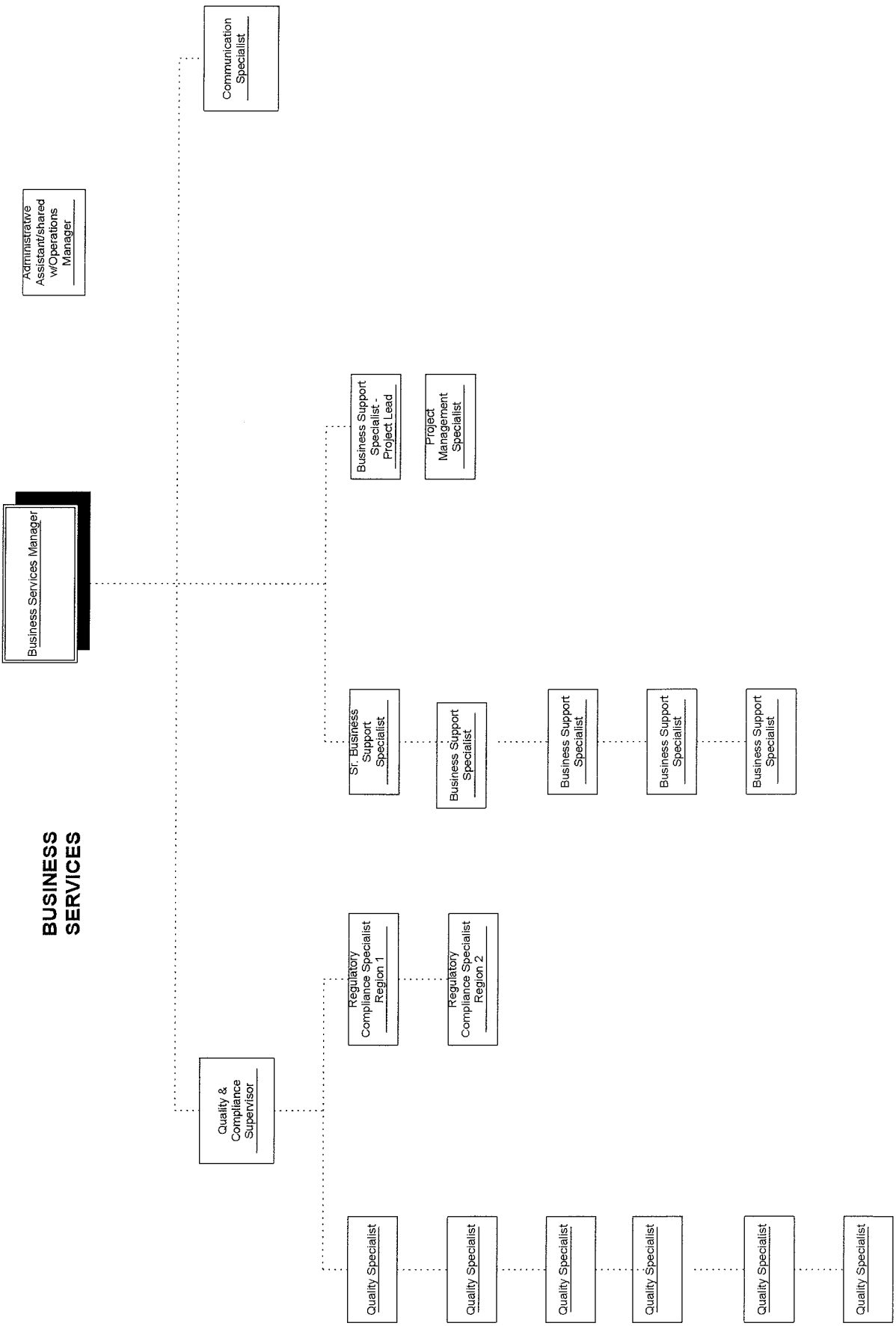


ARM will now be part of the Collections Department.

# Operations







**BUSINESS SERVICES**

Business Services Manager

Administrative Assistant/shared w/Operations Manager

Communication Specialist

Quality & Compliance Supervisor

Quality Specialist

Quality Specialist

Quality Specialist

Quality Specialist

Quality Specialist

Quality Specialist

Regulatory Compliance Specialist - Region 1

Regulatory Compliance Specialist - Region 2

Sr. Business Support Specialist

Business Support Specialist

Business Support Specialist

Business Support Specialist

Business Support Specialist

Business Support Specialist - Project Lead

Project Management Specialist

