


AFFIDAVIT

STATE OF GEORGIA

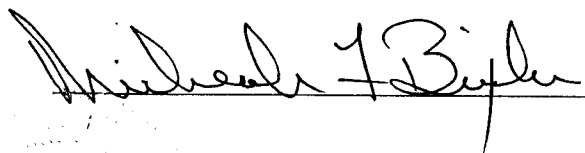
COUNTY OF FULTON

BEFORE ME, the undersigned authority, duly commissioned and qualified in and for the State and County aforesaid, personally came and appeared Alfred Heartley, who, being by me first duly sworn deposed and said that:

He is appearing as a witness before the Kentucky Public Service Commission in Case No. 2003-00379, Review of Federal Communications Commission's Triennial Review Order Regarding Unbundling Requirements for Individual Network Elements, and if present before the Commission and duly sworn, his surrebuttal testimony would be set forth in the annexed testimony consisting of 4 pages and 1 exhibits.


Alfred Heartley

SWORN TO AND SUBSCRIBED BEFORE ME
THIS 12th DAY OF APRIL, 2004

 Notary Public

MICHEALE F. BIXLER
Notary Public, Douglas County, Georgia
My Commission Expires November 3, 2005

1 BELL SOUTH TELECOMMUNICATIONS, INC.
2 SURREBUTTAL TESTIMONY OF ALFRED A. HEARTLEY
3 BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY
4 DOCKET NO. 2003-00379
5 April 13, 2004
6

7 Q. PLEASE STATE YOUR NAME, YOUR BUSINESS ADDRESS, AND YOUR
8 POSITION WITH BELL SOUTH TELECOMMUNICATIONS, INC.
9 ("BELL SOUTH").
10

11 A. My name is Alfred A. Heartley. My business address is 754 Peachtree Street,
12 Atlanta, Georgia 30308. My title is General Manager – Wholesale Performance
13 and Regional Centers for BellSouth.
14

15 Q. ARE YOU THE SAME ALFRED HEARTLEY WHO EARLIER FILED DIRECT
16 AND REBUTTAL TESTIMONY IN THIS DOCKET?
17

18 A. Yes.
19

20 Q. WHAT IS THE PURPOSE OF YOUR SURREBUTTAL TESTIMONY BEING
21 FILED TODAY?
22

23 A. I will respond to portions of the rebuttal testimony of Mr. Mark David Van de
24 Water on behalf of AT&T regarding the batch hot cut process.
25

1 Q. MR. VAN DE WATER, ON PAGE 24 OF HIS REBUTTAL TESTIMONY, STATES
2 THAT IT IS UNCLEAR IF AND HOW BELL SOUTH ACCOUNTED FOR
3 CERTAIN ITEMS IN ITS FORECAST. CAN YOU ADDRESS THOSE ITEMS?
4

5 A. Yes. First, Mr. Van de Water claimed that BellSouth did not include travel time to
6 unmanned central offices. BellSouth does not have employees report to work
7 daily at each and every central office simply for the reason that there are some
8 central offices in which there would be no work to be performed. Instead, for
9 those offices with a low volume of work, technicians are dispatched as needed to
10 work the pending load, daily if required. These tend to be small offices and
11 therefore would not have large numbers of UNE-P lines to convert. Technicians
12 would report to work in those offices when the cutovers are required and in most
13 cases the technician would travel on his own time directly to the office as a first
14 assignment. The force model accounts for the work to be performed in the office.
15

16 Second, Mr. Van de Water claimed BellSouth did not consider the number of
17 shifts worked per day per central office. While BellSouth did not explicitly
18 address this point, it was not necessary to do so because BellSouth has the
19 capability to handle a worst-case scenario load projection. To highlight this point
20 we have run a different version of our force model to include the number of
21 technicians that can work safely and efficiently on the frame in each of the central
22 offices. These numbers are based on BellSouth's response to Interrogatory -45.
23 BellSouth increased the cutover load in the model to address the 1000 hot cut
24 conversions per day that Mr. Van de Water recommended in his direct testimony
25 and referred to again on page 22 of his rebuttal testimony. The results showed

1 that BellSouth would have to work 2 shifts in 8 to 9 of the 144 central offices in
2 Kentucky to handle the increased load. BellSouth would have to work 3 shifts in
3 only 4 central offices in Kentucky. The load exceeded 3 shifts in only two central
4 offices in Kentucky.

5
6 We considered the load if a central office technician cut 10 lines per day or 12
7 lines per day. I have included a revised force model, Exhibit AH-2, which shows
8 the available technicians and number of shifts required for all central offices in
9 Kentucky. We increased the churn in the model to 27% per month or 324% per
10 year to reach the 1000 hot cuts required per day that Mr. Van de Water
11 recommended. The revised force model demonstrates that BellSouth can
12 handle this increased load by working more than one shift in some of its central
13 offices. It also indicated that BellSouth would have to increase its incremental
14 force from 119 to 144 in Kentucky.

15
16
17 Third, Mr. Van de Water questioned whether BellSouth considered all lines after
18 the first one in the batch as additional lines for purposes of staffing. We
19 considered all hot cuts as if they were the first line to keep the model simple and
20 to demonstrate the worse case scenario. The actual hot cuts will go faster than
21 the model predicts.

22
23 Fourth, Mr. Van de Water questioned whether the ratio of supervision to
24 employees was applied evenly across BellSouth territory or accounted for the
25 geographic dispersion of the central offices. The ratio of supervision to

1 employees was applied to the total technicians required. The supervision will be
2 dispersed along with the technicians. In large metro areas, we anticipate that
3 technicians will be grouped for this particular project and will gain expertise from
4 the daily hot cut repetition. However, in some dispersed areas, technicians may
5 be added to existing groups. We will staff the areas where the hot cuts are
6 required with the appropriate technicians and supervisors.

7

8

9 Q. DOES THIS CONCLUDE YOUR SURREBUTTAL TESTIMONY?

10

11 A. Yes.

Percentage of UNEPs that will convert to UNEL Business days per month 100% 22.3 Regional growth UNEPs per month 116,295 Regional IIM UNEPs per month 19,029 Churn percentage per month 27% Maintenance and Repair Report Rate Increase per mo. 5%

Wire Centers List w/Technician Coverage Information Worst Case Force Projection

CO Cutover Times (Hours) (Worst Case) Additional Line CO Time SL1 Non Coordinated 0.43333 0.30000 CO Time SL1 Coordinated 0.60000 0.33333 CO Time SL2 (Coordinated) 1.05000 0.63333

No new UNE-P. Only new UNE-L. 12 Max Cutover per Day 10 Expected Cutover per day

Outside Tech Cutover Hours per Dispatch 1.0000

Table with columns: STATE, W/C, CLLI, Available Techs, I&M Work Center, % of Total UNE-Ps, % IDLC, UNE-P Growth per Month, UNE-L Growth per Month, Total UNE-P Dec. 2004, Conversions plus Normal UNE-P and UNE-L Growth, Daily UNE-P to UNE-L Conversions, Cutover Capacity Maximum, Cutover Capacity Expected, Does Daily Required exceed Max, Does Daily Required exceed Expected, Does Daily Required exceed Max in 2 Shifts?, Does Daily Required exceed Expected in 2 Shifts?, Does Daily Required exceed Max in 3 Shifts?, Does Daily Required exceed Expected in 3 Shifts?, Daily Conversions to SL2 (Coordinated), CO Transfer Man-Hours, Outside Transfer Man-Hours

Percentage of UNEPs that will convert to UNEL Business days per month **100%**
22.3
 Regional growth UNEPs per month **116,295**
 Regional I/M UNEPs per month **19,029**
 Churn percentage per month **27%**
 Maintenance and Repair Report Rate Increase per mo. **5%**

Wire Centers List w/Technician Coverage Information
 Worst Case Force Projection

CO Cutover Times (Hours) (First Line) (Worst Case) (Additional Line)
 CO Time SL1 Non Coordinated 0.43333 0.30000
 CO Time SL1 Coordinated 0.60000 0.33333
 CO Time SL2 (Coordinated) 1.05000 0.63333

No new UNEP. 12 Max Cutover per Day
 Only new UNE-L. 10 Expected Cutover per day

Outside Tech Cutover Hours per Dispatch 1.0000

CLLI

STATE	WC	Available Techs	I&M Work Center	% of Total UNEPs	% IDLC	UNE-P Growth per Month	UNE-L Growth per Month	Total UNE-P Dec. 2004	Conversions plus Normal UNE-P and UNE-L Growth	Daily UNE-P to UNE-L Conversions	Cutover Capacity Maximum	Cutover Capacity Expected	Does Daily Required exceed Max	Does Daily Required exceed Expected	Does Daily Required exceed Max in 2 Shifts?	Does Daily Required exceed Max in 2 Shifts?	Does Daily Required exceed Max in 3 Shifts?	Does Daily Required exceed Max in 3 Shifts?	Daily Conversions to SL2 (Coordinated)	CO Transfer Man-Hours	Outside Transfer Man-Hours
KY	lbjtky	2	1340 E. John Rowan	0.00575%	0%	7	1	221	18	1	24	20	NO	NO	NO	NO	NO	0	0.68	0.00	
KY	lfytky	2	801 Richard St., Hopk	0.00072%	0%	1	0	28	2	0	24	20	NO	NO	NO	NO	NO	0	0.09	0.00	
KY	lgnkye	2	3323 Freys Hill Rd., L	0.02407%	25%	28	5	924	77	5	24	20	NO	NO	NO	NO	NO	1	2.87	1.12	
KY	louskyes	2	532 Second St., Paint	0.01742%	0%	20	3	669	55	3	24	20	NO	NO	NO	NO	NO	1	2.08	0.00	
KY	lrbgkyma	4	200 Court Place, Law	0.02810%	0%	33	5	1,079	89	5	48	40	NO	NO	NO	NO	NO	1	3.35	0.00	
KY	lsviky26	3	623 South 26th St., L	0.14327%	0%	167	27	5,499	427	36	30	NO	NO	NO	NO	NO	NO	7	13.07	0.00	
KY	lsvlkyan	4	3323 Freys Hill Rd., L	0.07328%	32%	85	14	2,812	233	14	48	40	NO	NO	NO	NO	NO	3	8.73	4.49	
KY	lsvlkyap	10	623 South 26th St., L	0.11141%	5%	130	21	4,276	354	21	119	99	NO	NO	NO	NO	NO	5	13.27	0.95	
KY	lsvlkybe	3	9501 Dixie Hwy, Loui	0.14711%	12%	171	28	5,646	468	28	36	30	NO	NO	NO	NO	NO	7	17.53	3.40	
KY	lsvlkybr	3	1264 Old fern Valley f	0.13480%	7%	157	26	5,174	429	26	36	30	NO	NO	NO	NO	NO	6	16.06	1.66	
KY	lsvlkycw	1	3323 Freys Hill Rd., L	0.04801%	36%	56	9	1,843	153	9	12	10	NO	NO	NO	NO	NO	2	5.72	3.32	
KY	lsvlkyfc	2	1264 Old fern Valley f	0.05281%	29%	61	10	2,027	168	10	24	20	NO	NO	NO	NO	NO	2	6.29	2.91	
KY	lsvlkyha	2	3323 Freys Hill Rd., L	0.02824%	40%	33	5	1,084	90	5	24	20	NO	NO	NO	NO	NO	1	3.36	2.13	
KY	lsvlkyjt	2	3323 Freys Hill Rd., L	0.04285%	34%	50	8	1,645	136	8	24	20	NO	NO	NO	NO	NO	2	5.11	2.77	
KY	lsvlkyoa	3	1264 Old fern Valley f	0.11964%	0%	139	23	4,592	380	23	36	30	NO	NO	NO	NO	NO	6	14.25	0.00	
KY	lsvlkysh	1	9501 Dixie Hwy, Loui	0.07598%	9%	88	14	2,916	242	14	12	10	YES	YES	NO	NO	NO	4	9.05	1.35	
KY	lsvlkyst	6	1264 Old fern Valley f	0.07009%	12%	82	13	2,690	223	13	71	60	NO	NO	NO	NO	NO	3	8.35	1.55	
KY	lsvlkyism	3	623 South 26th St., L	0.10313%	2%	120	20	3,958	328	20	36	30	NO	NO	NO	NO	NO	5	12.29	0.42	
KY	lsvlkyts	3	623 South 26th St., L	0.08960%	0%	104	17	3,439	285	17	36	30	NO	NO	NO	NO	NO	4	10.67	0.02	
KY	lsvlkyvs	10	9501 Dixie Hwy, Loui	0.08797%	18%	102	17	3,376	280	17	119	99	NO	NO	NO	NO	NO	4	10.48	2.95	
KY	lsvlkywe	4	3323 Freys Hill Rd., L	0.13498%	39%	157	26	5,181	429	26	48	40	NO	NO	NO	NO	NO	6	16.08	9.97	
KY	lvmrky	2									24	20	NO	NO	NO	NO	NO				
KY	maceky	2	9810 Hwy 54, Whites	0.00145%	44%	2	0	56	5	0	24	20	NO	NO	NO	NO	NO	0	0.17	0.12	
KY	marncy	2	121 N. College St., Mt	0.01240%	7%	14	2	476	39	2	24	20	NO	NO	NO	NO	NO	1	1.48	0.16	
KY	marcky	2									24	20	NO	NO	NO	NO	NO				
KY	mccrky	0	170 Bridge St., Elkhor	0.00896%	66%	10	2	344	28	2	0	0	YES	YES	YES	YES	YES	0	1.07	1.12	
KY	mcndky	2	211 Breckinridge St.,	0.00294%	0%	3	1	113	9	1	24	20	NO	NO	NO	NO	NO	0	0.35	0.00	
KY	mcwlky	2	29 Willis Branch, Presi	0.00937%	28%	11	2	360	30	2	24	20	NO	NO	NO	NO	NO	0	1.12	0.50	
KY	mdboky	6	131 Amesbury Ave., l	0.03539%	0%	41	7	1,358	112	7	71	60	NO	NO	NO	NO	NO	2	4.22	0.00	
KY	mdviky	2	1050 Island Ford Rd.,	0.11096%	15%	129	21	4,259	353	21	24	20	NO	YES	NO	NO	NO	5	13.22	3.08	
KY	mgfdky	2	311 Houston St., Morj	0.01665%	6%	19	3	639	53	3	24	20	NO	NO	NO	NO	NO	1	1.98	0.18	
KY	ngtwky	2	119 S. Warren St., Mc	0.01824%	31%	21	3	700	58	3	24	20	NO	NO	NO	NO	NO	1	2.17	1.06	
KY	mlnkya	2									24	20	NO	NO	NO	NO	NO				
KY	mlntky	2	206 7th Street, Carrol	0.00529%	0%	6	1	203	17	1	24	20	NO	NO	NO	NO	NO	0	0.63	0.00	
KY	mrgrky	2									24	20	NO	NO	NO	NO	NO				
KY	mrryky	4	1136 State Rd. 121 N	0.07267%	40%	85	14	2,789	231	14	48	40	NO	NO	NO	NO	NO	3	8.66	5.46	
KY	mtedky	2									24	20	NO	NO	NO	NO	NO				
KY	mtstky	4	Rear 206 N. Maysville	0.03367%	17%	39	6	1,292	107	6	48	40	NO	NO	NO	NO	NO	2	4.01	1.11	
KY	myfdky	4	513 N. 17th St., Mayfi	0.10001%	29%	116	19	3,838	318	19	48	40	NO	NO	NO	NO	NO	5	11.91	5.48	
KY	myvlky	4	Rear 206 N. Maysville	0.02471%	0%	29	5	948	79	5	48	40	NO	NO	NO	NO	NO	1	2.94	0.01	
KY	neonky	2									24	20	NO	NO	NO	NO	NO				
KY	neonkyes	2	1525 Hwy. 119 North,	0.00385%	0%	4	1	148	12	1	24	20	NO	NO	NO	NO	NO	0	0.46	0.00	
KY	nrvlky	2	1050 Island Ford Rd.,	0.00299%	0%	3	1	115	9	1	24	20	NO	NO	NO	NO	NO	0	0.36	0.00	
KY	nwhnky	2	1340 E. John Rowan	0.00724%	0%	8	1	278	23	1	24	20	NO	NO	NO	NO	NO	0	0.86	0.00	
KY	okgkyes	4	801 Richard St., Hopk	0.05761%	46%	67	11	2,211	183	11	48	40	NO	NO	NO	NO	NO	3	6.86	5.00	
KY	owboky	3	605 Fulton Drive, Owr	0.24748%	17%	288	47	9,498	787	47	36	30	YES	YES	NO	NO	NO	12	29.48	7.80	
KY	owtnky	2	245 W. Seminary St.,	0.02104%	0%	24	4	808	67	4	24	20	NO	NO	NO	NO	NO	1	2.51	0.00	
KY	parsky	4	150 Tobacoco Rd., Par	0.01706%	23%	20	3	655	54	3	48	40	NO	NO	NO	NO	NO	1	2.03	0.74	
KY	pdchky	2	3134 Oregon St., Pad	0.00851%	77%	10	2	327	27	2	24	20	NO	NO	NO	NO	NO	0	1.01	1.23	
KY	pdchkylo	4	3134 Oregon St., Pad	0.11245%	24%	131	21	4,316	357	21	48	40	NO	NO	NO	NO	NO	5	13.40	5.10	
KY	pdchky	2	1200 Old Mayfield Rd	0.25680%	28%	299	49	9,856	816	49	24	20	YES	YES	YES	YES	YES	12	30.59	13.59	
KY	pdchkyrl	4	5915 Benton Rd., Rei	0.06548%	37%	76	12	2,513	218	12	48	40	NO	NO	NO	NO	NO	3	7.80	4.56	
KY	pvllky	4	501 Tennessee Ave.,	0.01846%	21%	21	4	709	59	3	48	40	NO	NO	NO	NO	NO	1	2.20	0.73	
KY	pkvlkyov	2									24	20	NO	NO	NO	NO	NO				
KY	pkvlky	6	102 Walters Rd., Pike	0.16797%	27%	195	32	6,447	534	32	24	20	NO	NO	NO	NO	NO	8	20.01	8.73	
KY	pkvlkymt	2	1032 Walters Rd., Pik	0.02027%	21%	24	4	778	64	4	71	60	NO	NO	NO	NO	NO	1	2.42	0.82	
KY	plrgky	2	605 Fulton Drive, Owr	0.00228%	16%	3	0	87	7	0	24	20	NO	NO	NO	NO	NO	0	0.27	0.07	
KY	pmbryky	2	201 E. Washington St	0.00208%	0%	2	0	80	7	0	24	20	NO	NO	NO	NO	NO	0	0.25	0.00	
KY	pnthky	2									24	20	NO	NO	NO	NO	NO				
KY	pnvlky	1	532 Second St., Paint	0.06494%	14%	76	12	2,492	206	12	12	10	YES	YES	NO	NO	NO	3	7.74	1.74	
KY	prbkyes	4	29 Willis Branch, Presi	0.03312%	32%	39	6	1,271	106	6	48	40	NO	NO	NO	NO	NO	2	3.95	2.01	
KY	prtnkyes	2	315 N. Darby St., Prin	0.01873%	5%	22	4	719	60	4	24	20	NO	NO	NO	NO	NO	1	2.23	0.19	
KY	prvdky	2	1050 Island Ford Rd.,	0.00620%	0%	7	1	238	20	1	24	20	NO	NO	NO	NO	NO	0	0.74	0.00	
KY	prvlky	2									24	20	NO	NO	NO	NO	NO				
KY	prtryky	2									24	20	NO	NO	NO	NO	NO				
KY	rbrdky	2	120 Clark Street, Hen	0.00131%	17%	2	0	50	4	0	24	20	NO	NO	NO	NO	NO	0	0.16	0.04	
KY	rmdky	4	5050 Corporate Way,	0.12010%	42%	140	23	4,609	382	23	48	40	NO	NO	NO	NO	NO	6	14.31	9.51	
KY	rlvlky	2	350 E. 5th St., Russel	0.03294%	25%	38	6	1,264	105	6	24	20	NO	NO	NO	NO	NO	2	3.92	1.53	
KY	rstrkyes	4	9501 Dixie Hwy, Loui	0.02802%	23%	30	5	999	83	5	48	40	NO	NO	NO	NO	NO	1	3.10	1.15	
KY	scrmyk	2									24	20	NO	NO	NO	NO	NO				
KY	sdvlyky	2									24	20	NO	NO	NO	NO	NO				
KY	sebrky	2									24	20	NO	NO	NO	NO	NO				
KY	shgky	2									24	20	NO	NO	NO	NO	NO				

Percentage of UNEPs that will convert to UNEL Business days per month **100%**
22.3
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Worst Case Force Projection

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 First Line
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No new UNEP. 12 Max Cutover per Day
 Only new UNEP-L. 10 Expected Cutover per day

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																						CO Time SL1 Non Coordinated	CO Time SL1 Coordinated	CO Time SL2 (Coordinated)			
KY	shvlkyma	SHVLKYMA	6	96 Old Seven Mile Rd	0.07448%	17%	87	14	2,859	237	14	71	60	NO	NO	NO	NO	NO	NO	4	8.87	2.38					
KY	slghkyma	SLGHKYMA	2	1050 Island Ford Rd.,	0.00244%	0%	3	0	94	8	0	24	20	NO	NO	NO	NO	NO	NO	0	0.29	0.00					
KY	slphkyma	SLPHKYMA	2									24	20	NO	NO	NO	NO	NO	NO	0							
KY	slvskyma	SLVSKYMA	2	310 S. College St., Hc	0.00407%	18%	5	1	156	13	1	24	20	NO	NO	NO	NO	NO	NO	0	0.49	0.14					
KY	snrskyma	SNRSKYMA	4	106 N. Sipple St., Sta	0.03711%	36%	43	7	1,424	118	7	48	40	NO	NO	NO	NO	NO	NO	2	4.42	2.54					
KY	spfdkyma	SPFDKYMA	2	225 E. Main St., Sprin	0.00928%	24%	11	2	356	29	2	24	20	NO	NO	NO	NO	NO	NO	0	1.11	0.42					
KY	srghkyma	SRGHKYMA	2	6349 Hwy. 56, Sorghc	0.00041%	0%	0	0	16	1	0	24	20	NO	NO	NO	NO	NO	NO	0	0.05	0.00					
KY	ssvlkyma	SSVLKYMA	2	96 Old Seven Mile Rd	0.00557%	0%	6	1	214	18	1	24	20	NO	NO	NO	NO	NO	NO	0	0.66	0.00					
KY	stchkyma	STCHKYMA	2	1050 Island Ford Rd.,	0.00100%	0%	1	0	38	3	0	24	20	NO	NO	NO	NO	NO	NO	0	0.12	0.00					
KY	stfrkyma	STFRKYMA	4	640 David Lanie, Dam.	0.01629%	33%	19	3	625	52	3	48	40	NO	NO	NO	NO	NO	NO	1	1.94	1.02					
KY	strgkyma	STRGKYMA	2	894 E.Main Extended	0.00634%	6%	7	1	243	20	1	24	20	NO	NO	NO	NO	NO	NO	0	0.75	0.07					
KY	stnlkyma	STNLKYMA	2									24	20	NO	NO	NO	NO	NO	NO								
KY	stnkyma	STONKYMA	4									48	40	NO	NO	NO	NO	NO	NO								
KY	strgkyma	STRGKYMA	2									24	20	NO	NO	NO	NO	NO	NO								
KY	swnskyma	SWSNKYMA	2	1234 U.S.Hwy 119, H	0.01462%	23%	17	3	561	46	3	24	20	NO	NO	NO	NO	NO	NO	1	1.74	0.64					
KY	symkyma	SYMKYMA	0	5915 Benton Rd., Rai	0.01000%	61%	12	2	384	32	2	0	0	YES	YES	YES	YES	YES	YES	0	1.19	1.15					
KY	trenkyma	TRENKYMA	2	201 E. Washington St	0.00054%	0%	1	0	21	2	0	24	20	NO	NO	NO	NO	NO	NO	0	0.06	0.00					
KY	tyvlkyma	TYVLKYMA	2	405 Garrard St., Tayk	0.04643%	0%	54	9	1,782	148	9	24	20	NO	NO	NO	NO	NO	NO	2	5.53	0.00					
KY	utickyma	UTICKYMA	2									24	20	NO	NO	NO	NO	NO	NO								
KY	virgkyma	VIRGKYMA	4	102 Walters Rd., Pike	0.03204%	37%	37	6	1,230	102	6	48	40	NO	NO	NO	NO	NO	NO	2	3.82	2.25					
KY	wackkyma	WACKKYMA	2	5050 Corporate Way,	0.00371%	0%	4	1	142	12	1	24	20	NO	NO	NO	NO	NO	NO	0	0.44	0.00					
KY	wddkyma	WDDKYMA	2									24	20	NO	NO	NO	NO	NO	NO								
KY	whbgkyma	WHBGKYMA	6	1525 Hwy 1129 N., V	0.02041%	43%	24	4	783	65	4	71	60	NO	NO	NO	NO	NO	NO	1	2.43	1.65					
KY	whvlkyma	WHVLKYMA	2	9810 Hwy 54, Whites.	0.00489%	9%	6	1	188	16	1	24	20	NO	NO	NO	NO	NO	NO	0	0.58	0.09					
KY	wlbgkyma	WLBGKYMA	4	Rear 296 S. 3rd St., V	0.01041%	34%	12	2	399	33	2	48	40	NO	NO	NO	NO	NO	NO	0	1.24	0.67					
KY	wlckkyma	WLCKKYMA	2									24	20	NO	NO	NO	NO	NO	NO								
KY	wvlkyma	WVLKYMA	2	605 Fulton Drive, Owr	0.00113%	16%	1	0	43	4	0	24	20	NO	NO	NO	NO	NO	NO	0	0.13	0.03					
KY	wnchkyma	WNCHKYMA	2	203 Forest Ave., Winc	0.09417%	24%	110	18	3,614	299	18	24	20	NO	NO	NO	NO	NO	NO	4	11.22	4.30					
KY	wnchkypv	WNCHKYPV	2	203 Forest Ave., Winc	0.00249%	27%	3	0	96	8	0	24	20	NO	NO	NO	NO	NO	NO	0	0.30	0.13					
KY	wrfdkyma	WRFDKYMA	2	29 Willis Branch, Presi	0.01670%	19%	19	3	641	53	3	24	20	NO	NO	NO	NO	NO	NO	1	1.99	0.61					
KY	wsbgkyma	WSBGKYMA	2	1340 E. John Rowan	0.00385%	0%	4	1	148	12	1	24	20	NO	NO	NO	NO	NO	NO	0	0.46	0.00					
KY	wspnkyma	WSPNKYMA	2	9501 Dixie Hwy, Loui	0.00091%	0%	1	0	35	3	0	24	20	NO	NO	NO	NO	NO	NO	0	0.11	0.00					
KY	wyldkyma	WYLDKYMA	2									24	20	NO	NO	NO	NO	NO	NO								
Kentucky Total					5.28052%	22%	6,141	1,005	202,667	16,787	1,000			Total YES						250	629	216					
													8	9	4	4	2	2									
													Number of office that will require at least 2 shifts		Number of office that will require at least 2 shifts		Number of office that will require 3 shifts		Number of office that will require 3 shifts								
																				Headcount	84	29					
																				Add Undistributed	101	35					
																				Supervisors 15/1	7	2					
																				Total Force	144						