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BRANDENBURG TELEPHONE COMPANY

200 Telco Drive PO Box 599 Brandenburg, KY 40108 270-422-2121 RECEIVED
FEB - 3 2003
PUBLIC SERVICE
COMMISSION

January 31, 2003

Mr. Thomas Dorman Executive Director Public Service Commission 211 Sower Blvd. P. O. Box 615 Frankfort, KY 40602

Dear Mr. Dorman:

Enclosed you will find copies of three (3) CSA's we filed during 2001 and 2002 pursuant to Case No. 2002-00456. Brandenburg Telephone Company had prepared this document for filing prior to the PSC order dated January 28, 2003, which requested this filing to be in CD ROM format. Under these circumstances, if the Commission still wishes these records in CD ROM format, Brandenburg Telephone Company will refile these as such.

Thank you for your attention to this matter.

Sincerely,

Allison T. Willoughby

Assistant General Manager

ATW:jh enclosures

COMMONWELATH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

INQUIRY INTO THE USE OF)	
CONTRACT SERVICE AGREEMENTS)	ADMINISTRATIVE
BY TELECOMMUNICATIONS CARRIERS)	CASE NO. 2002-00456
IN KENTUCKY)	

BRANDENBURG TELEPHONE COMPANY, INC. RESPONSE TO COMMISSION STAFF DATA REQUEST

On December 19, 2002, the Kentucky Public Service Commission ("Commission") initiated Administrative Case No. 2002-00456 for the purpose of examining the use of contract service agreements ("CSAs") by telecommunication carriers in Kentucky. In initiating PSC Case No. 2002-00456, the Commission included a number of questions that interested parties were to address. Brandenburg Telephone Company, Inc. ("Brandenburg") in this filing is responding to the questions provided by the Commission.

Question #1:

Each telecommunications carrier named in the service list hereto shall respond to the information requested in Appendix C hereto no later than February 5, 2003 or, in the alternative, shall file with the Commission a statement that it does not wish to participate in this proceeding, together with a full explanation therefor.

Response #1:

Brandenburg entered into three CSAs during 2001 and 2002. Copies of each of these CSAs are attached and are summarized in Appendix A. All three of these CSAs are for services that we have not filed a tariff for and we expect very limited requests for these services. If several requests are made for the same services, Brandenburg expects

to file a tariff for these services. The same services and prices in the CSAs are offered and will be offered to any customer requesting these services.

Question #2:

Each telecommunications carrier named in the service list hereto shall comply with the procedural schedule in Appendix B hereto or, in the alternative, shall file with the Commission a statement that it does not wish to participate in this proceeding.

Response #2:

Brandenburg requests to be released from participation in this proceeding because of the limited number of CSAs that we currently have. We do not expect to use CSAs very frequently and we wish to avoid the administrative, legal, and regulatory costs of participating in this docket.

Respectfully submitted,

Allison T. Willoughby

Assistant General Manager

Brandenburg Telephone Company, Inc.

200 Telco Dr.

P. O. Box 599

Brandenburg, KY 40108-0599

Brandenburg Telephone Company Analysis of CSA's

A Customer Name	B Effective Date	C Expiration Date	D Description of Service	E Unique Conditions	F Total Dollar Value	G Price Out	H Price Out Net Under Tariff Savings	Net Savings	J Installation Fees Waived	K Recurring Rates Suspended
Deom's Option Care	2/12/02 C	2 2/12/03 VL. Can be renewed annually	2/12/03 VLAN Network enewed	Infrequent Service	3 @ \$45.95 Recurring 3 @ \$279 Installation	3 @ \$45.95 One-time charge equal to 10% Recurning times the number of months 3 @ \$279 remaining in the contract Installation	No Tariff	A/A	None	None
First Breckinridge BancShares	8/18/02 C	8/18/02 VL/ Can be renewed annually	8/18/02 VLAN Network renewed	Infrequent Service	5 @ \$45.95 Recurring 5 @ \$279 Installation	5 @ \$45.95 One-time charge equal to 10% Recurning times the number of months 5 @ \$279 remaining in the contract Installation	No Taniff	N/A	None	ou o Vo
Executive Group Property Management	10/27/02	10/27/02 Cer	10/27/02 Centrex Service	Infrequent Service	\$93.20 Recurring \$106.00 Installation	\$93.20 One-time charge equal to 10% Recurring times the number of months \$108.00 remaining in the contract installation	No Tariff	∀ /Z	None	None



Paul E. Patton, Governor

Ronald B. McCloud, Secretary Public Protection and Regulation Cabinet

Thomas M. Dorman Executive Director Public Service Commission COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
211 SOWER BOULEVARD
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(502) 564-3940
Fax (502) 564-3460

Martin J. Huelsmann Chairman

> Gary W. Gillis Vice Chairman

Robert E. Spurlin Commissioner

January 31, 2002

Robert Ferenbush Brandenburg Telephone Company P.O. Box 599 Brandenburg, KY. 40108

RE: Filing No. C 63-0017

Contract with Deom for Virtual Private Network.

Dear Mr. Ferenbush:

The above referenced filing has been received and reviewed. An accepted copy is enclosed for your files.

Sincerely,

Dennis Brent Kirtley

Tariff Review Branch Manager

Enclosure pan



Deom VIRTUAL PRIVATE NETWORK PROPOSAL

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011.
SECTION 9:(1)
BY: SECHAND B(1)
SECRETARY OF THE COMMISSION

TABLE OF CONTENTS

1.00	Introduction
2.00	Definitions
3.00	Service Features
4.00	Service Terms and Condition
5.00	Virtual Private Network
6.00	Overview

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

FEB 01 2000

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephan But SECRETARY OF THE COMMISSION

1.00 Introduction

1.10 Brandenburg Telephone Company, Inc. (hereinafter called "the Company) proposes to Deom Option Care (hereinafter called "the Customer") a communication system called Virtual Private Network. This allows the customer the advantage of a broadband LAN connection between its main location and his remote locations in the Company's serving area.

2.00 Definitions

2.10 SDSL Synchronous Digital Subscriber Line

VPN Virtual Private Network

LAN Local Area Network

Kbps Kilobits per second

- 2.20 Customer site equipment requirements for the SDSL line is a protected environment and a 120 VAC outlet for power.
- 2.30 Brandenburg Telephone Company has many advantages over other communications providers in addition to our long history and wealth of experience. Brandenburg Telephone Company has a fully-trained staff on site or on call 24 hours a day, 7 days a week to monitor all our central office equipment and make any required adjustments before they cause service problems. A fully trained crew of outside plant personnel are on call 24 hours a day, 7 days a week to handle any service emergencies such as storm damage. Our staff of Customer Service representatives are fully trained on every aspect of business communications. Brandenburg Telephone Company regularly invests time and money on the continuing education of its employees on all aspects of telecommunications.

Finally, Brandenburg Telephone Company is a hometown business operated by your friends and neighbors. We share the same values that you have. We strive every day to provide an excellent service at a fair price.

Brandenburg Telephone Company wants to serve you and help you achieve your goals. This proposal is simply the first step in what we hope is a long and mutually beneficial partnership.

OF KENTUCKY

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

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BY SHORAW BULL SECRETARY OF THE COMMISSION

3

VIRTUATE NETWORK Proposal No. 201

3.00 Service Features

3.10 The proposed VPN service would link the customer's three locations with a maximum of 768 Kbps synchronous digital connection to a demark at those premises.

4.00 Service Terms and Conditions

4.10 The minimum service term of this proposal shall be for a period to twelve (12) months calculated to begin the first day from the effective date of the contract.

4.20 Charges Not Covered Under Virtual Private Network Proposal

Charges not covered under this Proposal include, but are not limited to, local, state and federal taxes, surcharges, access charges or any other charges beyond the control of the Telephone Company.

4.30 Early Termination

In the event Deom terminates VPN service prior to the expiration of the primary term of twelve (12) months, Deom shall be obligated to pay a one-time surcharge equal to 10% of monthly VPN service charges times the number of calendar months remaining in the minimum service term at the time of termination.

4.40 Liability of the Telephone Company

The Telephone Company makes no guarantee and assumes no liability for claims or suits resulting from the non-performance of the VPN service except as can be demonstrated to be due to willful misconduct by the Telephone Company.

4.50 Specifications of Virtual Private Network

It is specifically understood by and between DEOM and the Telephone Company that this Proposal is intended to be and shall be for all legal intents and purposes whatsoever fully binding upon the parties hereto, and their successors and assigns.

4.60 Virtual Private Network Proposal Subject to Regulatory Approval

This proposal will not become effective until it is approved by the Public Service Commission of Kentucky.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 01 2002

PURSUANT TO 807 KAR 5011.

4.70 Virtual Private Network Group Provisions

The Customer may order VPN lines from any exchange or switching office in the Brandenburg Telephone Company's local service area which is equipped with SECRETARY OF THE COMMISSION switching offices are to be equipped with SDSL.

5.00 Virtual Private Network Pricing

5.10 Charges

Charges	Monthly Rate
SDSL ¹	\$ 35.95
SDSL Network Interface	\$ 10.00
Programming per site ²	\$140.00 Non-Recurring
SDSL Install	\$139.00 Non-Recurring

All other services will be provided at the Company's applicable rates.

PROPOSAL OVERVIEW

6.00 Overview

<u>Description</u>	Monthly Charges	<u>Units</u>	Extended Charges
SDSL ¹	\$ 35.95	3	\$107.85
SDSL Network Interfa	ace \$ 10.00	3	\$ 30.00
Total Monthly			\$ 137.85
Non-Recurring			
Programming per site ²	\$140.00	3	\$420.00
SDSL Installation	- \$139.00	3	\$417.00
Total Non-Recurring			\$837.00

The above charges assume local service lines are at all locations.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

SECRETARY OF THE COMMISSION

¹ Distance limitations apply.

² This is based on this customer's locations and requirements.

IN TESTIMONY WHEREOF, witness the signature of the parties hereto, as of the day and year first hereinabove written.

BRANDENBURG TELEPHONE COMPANY

By: Allson Miller wie

Title: USA Hen M

ATTEST: Robert W Zug Doll

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y:/ Lord Of

Title: LEO/pash

ATTEST: <u>Shanecka T. Rolle</u>

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FEB 01 2002

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephan BU!
SECRETARY OF THE COMMISSION



Paul E. Patton, Governor

Janie A. Miller, Secretary Public Protection and Regulation Cabinet

Thomas M. Dorman Executive Director Public Service Commission COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
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www.psc.state.ky.us (502) 564-3940 Fax (502) 564-3460 Martin J. Huelsmann Chairman

> Gary W. Gillis Vice Chairman

Robert E. Spurlin Commissioner

August 7, 2002

Randall Bradley 200 Telco Dr. P.O. Box 599 Brandenburg, KY 40108

RE: Filing No. C 63-0825

Contract with First Breckinridge BancShares for a Virtual Private Network.

Dear Mr. Bradley:

The above referenced filing has been received and reviewed. An accepted copy is enclosed for your files.

Sincerely,

Dennis Brent Kirtle

Tariff Review Branch Manager

Enclosure pan



First Breckinridge BancShares VIRTUAL PRIVATE NETWORK CONTRACT

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

AUG 1 8 2002

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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TABLE OF CONTENTS

1.00	Introduction
2.00	Definitions
3.00	Service Features
4.00	Service Terms and Conditions
5.00	Virtual Private Network
6.00	Overview

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

BY Tehn BULL SECRETARY OF THE COMMISSION

1.00 Introduction

1.10 Brandenburg Telephone Company, Inc. (hereinafter called "the Company) proposes to First Breckinridge BancShares (hereinafter called "the Customer") a communication system called Virtual Private Network. This allows the customer the advantage of a broadband LAN connection between its main location and his remote locations in the Company's serving area.

2.00 Definitions

2.10 SDSL Synchronous Digital Subscriber Line

VPN Virtual Private Network

LAN Local Area Network

Kbps Kilobits per second

- 2.20 Customer site equipment requirements for the SDSL line is a protected environment and a 120 VAC outlet for power.
- 2.30 Brandenburg Telephone Company has many advantages over other communications providers in addition to our long history and wealth of experience. Brandenburg Telephone Company has a fully-trained staff on site or on call 24 hours a day, 7 days a week to monitor all our central office equipment and make any required adjustments before they cause service problems. A fully trained crew of outside plant personnel are on call 24 hours a day. 7 days a week to handle any service emergencies such as storm damage. Our staff of Customer Service representatives are fully trained on every aspect of business communications. Brandenburg Telephone Company regularly invests time and money on the continuing education of its employees on all aspects of telecommunications.

Finally. Brandenburg Telephone Company is a hometown business operated by your friends and neighbors. We share the same values that you have. We strive every day to provide an excellent service at a fair price.

Brandenburg Telephone Company wants to serve you and help you achieve your goals. This proposal is simply the first step in what we hope is a long and mutually beneficial partnership.

3.00 Service Features

PUBLIC SERVICE COMMISSION OF KENTUCKY

The proposed VPN service would link the customer's five locations with a maximum of 768 Kbps synchronous digital connection to a demark at those premises.

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

BY Sterland Bull

4.00 Service Terms and Conditions

4.10 The minimum service term of this proposal shall be for a period to twelve (12) months calculated to begin the first day from the effective date of the contract.

4.20 Charges Not Covered Under Virtual Private Network Proposal

Charges not covered under this Proposal include, but are not limited to, local, state and federal taxes, surcharges, access charges or any other charges beyond the control of the Telephone Company.

4.30 Early Termination

In the event The Customer terminates VPN service prior to the expiration of the primary term of twelve (12) months. The Customer shall be obligated to pay a one-time surcharge equal to 10% of monthly VPN service charges times the number of calendar months remaining in the minimum service term at the time of termination.

4.40 Liability of the Telephone Company

The Telephone Company makes no guarantee and assumes no liability for claims or suits resulting from the non-performance of the VPN service except as can be demonstrated to be due to willful misconduct by the Telephone Company.

4.50 Specifications of Virtual Private Network

It is specifically understood by and between THE CUSTOMER and the Telephone Company that this Proposal is intended to be and shall be for all legal intents and purposes whatsoever fully binding upon the parties hereto, and their successors and assigns.

4.60 Virtual Private Network Proposal Subject to Regulatory Approval

This proposal will not become effective until it is approved by the Public Service Commission of Kentucky.

4.70 Virtual Private Network Group Provisions

The Customer may order VPN lines from any exchange or switching office in the Brandenburg Telephone Company's local service area which is equipped with SDSL capabilities. Brandenburg Telephone Company, at its sole discretion determines which switching offices are to be equipped with SDSL.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

AUG 1 8 2002

PURSUANT TO 807 KAR 5:017 SECTION 9 (1)

BY SECRETARY OF THE COMMISSION

5.00 Virtual Private Network Pricing

5.10 Charges

Charges	Monthly Rate
SDSL ¹	\$ 35.95
SDSL Network Interface	\$ 10.00
Programming per site ²	\$140.00 Non-Recurring
SDSL Install	\$139.00 Non-Recurring

All other services will be provided at the Company's applicable rates.

PROPOSAL OVERVIEW

6.00 Overview

<u>Description</u>	Monthly Charges	<u>Units</u>	Extended Charges
SDSL ¹	\$ 35.95	5	\$179.75
SDSL Network Interfa	sice \$10.00	5	\$ 50.00
Total Monthly			\$ 229.75
Non-Recurring			
Programming per site ²	\$140.00	5	\$700.00
SDSL Installation	\$139.00	5	\$695.00
Total Non-Recurring			\$1,395.00

The above charges assume local service lines are at all locations.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

AUG 1 8 2002

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

BY _____ KILLOWINGSION

¹ Distance limitations apply.

² This is based on this customer's locations and requirements.

IN TESTIMONY WHEREOF, witness the signature of the parties hereto, as of the day and year first hereinabove written.

BRANDENBURG TELEPHONE COMPANY

By: Randall Bully
Title: CONTROLLER

ATTEST: nobertic frage (----

First Breckinridge BancShares

Title: Voes.

ATTEST: Retest & Frankusk

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Brandenburg Telephone Company Cost Justification for VLAN Network for First Breckinridge Bancshare

35.95	ľ	NEC	,	I	ni	ter	state	3 8	SDSL	Monthly	Rate
					_	_					

10.00 Monthly Modem Lease

45.95 Total Monthly Cost

Non - Recurring DSL Installation Charge

95.00	NECA Interstate SDSL Installation Rate
44.00	Deregulated Non-Recurring Charge

139.00 Total Non-Recurring SDSL Installation Charge

Non - Recurring Programming Per Site

140.00

3 hours of CO Programming time at \$46.66

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Paul E. Patton, Governor

Janie A. Miller, Secretary
Public Protection and
Regulation Cabinet

Thomas M. Dorman Executive Director Public Service Commission COMMONWEALTH OF KENTUCKY
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Martin J. Huelsmann Chairman

> Gary W. Gillis Vice Chairman

Robert E. Spurlin Commissioner

October 29, 2002

Allison Willoughby Brandenburg Telephone Company 200 Telco Drive P.O. Box 599 Brandenburg, KY 40108

RE: Filing No. C 63-1147

Contract with Executive Group Property Management for Centrex service.

Dear Ms. Willoughby:

The above referenced filing has been received and reviewed. An accepted copy is enclosed for your files.

Sincerely,

Dennis Brent Kirtley

Tariff Review Branch Manager

Enclosure pan



EXCUTIVE GROUP PROPERTY MANAGEMENT

CENTREX PROPOSAL

Proposal No. 0003

PUBLIC SERVICE COMMITTEE OF KENTUCKY EFFECTIVE

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TABLE OF CONTENTS

CENTREX Proposal No. 0003

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1.00	Introduction
2.00	Definition and Purpose of Centrex
3.00	Centrex Service Features
4.00	Service Terms and Conditions
5.00	Centrex Pricing
6.00	Centrex Proposal

1.00 Introduction

- 1.10 Brandenburg Telephone Company, Inc. (hereinafter called "the Company"), proposes to Executive Group Property Management, a communications system alternative called Centrex. Centrex is a sophisticated group of software features to meet the needs of business users. Because Centrex relies on the Company's central office switch, it offers a number of significant advantages. These advantages are listed below and are explained in more detail throughout the Proposal.
 - 1. Centrex offers a wide variety of business features at attractive pricing to meet Your operating needs.
 - 2. Receiving Direct Inward Dialed calls to all telephones to improve call coverage and reduce missed call opportunities.
 - 3. Large capital outlay not required and protect against system and feature obsolescence.
 - 4. Extremely reliable communications system because of built-in redundant systems.
 - 5. Elimination of extra charges for off-premises (remote) extensions.
 - 6. Flexibility to easily accommodate future growth.
 - 7. Local provider of Centrex service with proven record of stability, dependability and communications expertise.
 - 8. Works with non-proprietary (standard) telephones.

2.00 Definition and Purpose of Centrex

2.10 Features

Centrex provides a wide range of the most popular business communications features. Centrex features help businesses save time and money, while improving communications effectiveness among employees, customers and vendors. The wide range of features is listed in Section 3.00.

2.20 Direct Inward Dialing and Direct Outward Dialing

Direct Inward Dialing and Direct Outward Dialing are inherent features with Centrex. Since each Centrex line requires its own unique directory number, each line will also have Direct Inward Dialing and Direct Outward Dialing ability.

This has several advantages. First, Direct Inward Dialing allows each employee to receive their own calls without the call first going through the attendant. The caller - who could be your customer placing an order - will save time and aggravation, your employees will be able to provide quicker service and the attendant may be more productive with their other duties.

Second, Direct Outward Dialing provides the ability for employees to make calls outside the company without using the attendant and/or tying up phone lines that other employees wish to use. Direct Outward Dialing will save your employees time and aggravation when making calls.

Finally, Direct Inward Dialing and Direct Outward Dialing are features that most key telephone systems or other types of Customer Premises Equipment cannot match without significant additional cost. Brandenburg Telephone Company can provide Direct Inward Dialing and Direct Outward Dialing to every phone that uses Centrex.

2.30 Flexibility

Each phone in your business may be configured differently. Centrex is capable of providing certain phones with features that others in your business, according to your needs, will not be able to use. The options and combinations of features are virtually endless and the configurations in this document are by no means all inclusive.

Centrex has the additional benefit of easy expansion. Because Centrex is provided completely by Brandenburg Telephone Company equipment with no required equipment on your property (other than a telephone set), the service may be changed with

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a simple phone call. Additional lines may be added, features changed or lines removed with little or no interruption to your operation. NOTE: Physical wiring of additional lines may be required at an additional cost.

2.40 Reliability

The Centrex features are located within the Telephone Company's central office telephone switching equipment. The switching equipment is engineered to be much more reliable than any type of Customer Premises Equipment such as a key telephone system.

The switching equipment is a DMS-100 switch manufactured in the United States by Northern Telecom. Northern Telecom and the DMS-100 are recognized leaders in the telephone switching equipment field. The reliability of all your Centrex lines, like all telephone lines, is reflected in the back-up systems which provide uninterrupted service in the unlikely event of a malfunction. Each major component within the switch has a built-in back-up.

The DMS-100 also has self-diagnostic programs to continually monitor its components and detect, before you will, potential problems. The back-up equipment is referred to as "system redundancy". The inherent self-diagnostic features along with the redundant equipment prevent and/or correct the vast majority of all system problems before they even come close to affecting service.

Another feature of this system is that each phone will have its own line card in the central office, unlike many types of Customer Premises Equipment in which a single line card supports several phones. With Centrex, if a line card should fail, only one phone would loose service and the remainder of your system would continue to operate.

2.50 Customer Site Equipment Requirements

Centrex, like many Customer Premises Equipment systems, provides a wide variety of telephone features. The only requirement of the Centrex system is a standard telephone set or optional telephone such as the Northern Telephone M5000, M8000 or M9000 series. Unlike many Customer Premises Equipment systems, Centrex does not require any special or dedicated customer equipment, proprietary telephones, wiring or special arrangements.

2.60 No Large Capital Outlay Required

Centrex is not a capital intensive service. Centrex is leased on a monthly basis from Brandenburg Telephone Company. Because Centrex does not require Customer Premises Equipment, such as proprietary phones or an on-site controller or processor unit, the start-up cost is normally much less than other alternatives.

In addition to lower start-up costs, changes to your Centrex are also normally lower priced than other methods. For example, adding an additional Centrex line requires only a phone call. Brandenburg Telephone Company will supply the line card required and the labor required to set up that phone in the Centrex group. A visit to your site is normally not required unless wiring is needed. Other systems often require an expensive visit from a technician for even minor changes to the system.

2.70 Obsolescence Protection

Brandenburg Telephone Company regularly upgrades the capabilities of its switching equipment. New features and improvements are offered as they become available. Brandenburg Telephone Company will not charge you any special fees, such as a one-time upgrade fee or some type of switch improvement fee when new features are purchased and made available. Fees for new features you desire will be handled in a similar manner as existing features. With Centrex, you will avoid periodic large upgrade or expansion costs often associated with other systems while enjoying the benefits of a state-of-the-art communications system.

2.80 Centrex Service Provider

Brandenburg Telephone Company has many advantages over other communications providers in addition to our long history and wealth of experience. Brandenburg Telephone Company has a fully-trained staff of professionals - trained by Northern Telecom, the manufacturer of the switching equipment - on site or on call 24 hours a day, 7 days a week to monitor all our central office equipment and make any required adjustments before they cause service problems. A fully trained crew of outside plant personnel are on call 24 hours a day, 7 days a week to handle any service emergencies such as storm damage. Our staff of Customer Service representatives are fully trained on every aspect of Centrex and business communications. Brandenburg Telephone Company regularly invests time and money on the continuing education of its employees on all aspects of telecommunications.

Finally, Brandenburg Telephone Company is a hometown business operated by your friends and neighbors. We share the same values that you have. We strive every day to provide an excellent service at a fair price.

Brandenburg Telephone Company wants to serve you and help you achieve your goals. This proposal is simply the first step in what we hope is a long and mutually beneficial partnership.

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3.00 Service Features

3.10 Basic Centrex Service includes, but is not limited to, the following basic features:

- * Direct Inward Dialing
- Direct Outward Dialing
- * Station-to-Station Calling
- Call Forward All Calls
- * Call Forward Busy
- Call Forward No Answer
- * Call Hold
- * Directed Call Park
- * Directed Call Pickup
- * Blind Transfer Recall
- * Speed Calling, Group
- * Speed Calling, Individual
- * Last Number Redial
- * Group Intercom
- * Station Controller Conference (6 ports)
- Consultation Hold
- * Three-Way Conference/Transfer
- * Station Activated/Do Not Disturb with Reminder

3.20 Definitions

- 1. <u>Basic Centrex Line</u> Provides the basic Centrex system and station features to a regular customer line termination point.
- 2. <u>Deluxe Centrex Line</u> Provides basic and deluxe Centrex System and station features and supports a Meridian business set at a customer line termination point.
- 3. NARS Provides for access from Centrex lines to local and long distance network calling.
- 4. <u>Call Forward All Calls</u> This Call Forward feature allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number.
- 5. <u>Call Forward Busy</u> When a station assigned Call Forward Busy is busy, all calls are forwarded to a predetermined station within the customer group.

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- 6. <u>Call Forward No Answer</u> When the base station does not answer an incoming call within the time prescribed by a customer group, the call is routed to either a remote station or the attendant station.
- 7. <u>Call Hold</u> Call Hold is an optional feature available to a Meridian Digital Centrex user with a 500/2500 set. It allows the user to hold one call for any length of time, until either party goes on-hook.
- 8. <u>Directed Call Park</u> Directed Call Park is an enhancement of the Call Park feature. It allows Meridian Business Sets and other Meridian Digital Centrex stations to park a call against any Meridian Digital Centrex station directory-number call appearance.
- 9. <u>Call Pickup</u> Call Pickup allows a station to answer incoming calls to another station within a defined call pickup group.
- Blind Transfer Recall This feature enables a 500/2500 set or Meridian Business Set (MBS) user to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific timeout period, the set from which the call has been transferred is recalled.
- 11. <u>Station Controlled Conference (6 ports)</u> This feature allows a Meridian Digital Centrex user with a Unity or other 500/2500-type set to establish a conference call consisting of more than three conferences (maximum six) without the assistance of the attendant.
- 12. <u>Consultation Hold</u> This feature permits the transferring party to talk privately with the destination before transferring the call.
- 13. <u>Station-Activated Do Not Disturb with Reminder</u> This feature provides the individual station user with the option of making that station's line either busy or available to incoming calls by using the Make Set Busy (MSB) feature. It also provides a splash of ringing when an incoming call is diverted to remind the station user that the MSB is active.
- 14. <u>Multiple Appearance Directory Number (MADN)</u> Multiple Appearance Directory Numbers (MADNs) allow a directory number to be assigned to more than one line. (Requires Deluxe Centrex line Optional Feature.)

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- 15. Speed Calling, Group Speed Calling allows a user to place calls to a previously designated list of frequently dialed numbers by dialing a speed-calling code consisting of an asterisk (*) plus one or two digits, instead of dialing all digits of the desired number.
- 16. Speed Calling, Individual The speed calling list can be dedicated to an individual line, in which case it can only be updated, deleted from and used by this line.
- 17. <u>Last Number Redial</u> The Last Number Redial feature enables a subscriber to redial his/her last called number by pressing a key rather than dialing the entire number. This feature is available for both Unity or other 500/2500-type sets and Meridian Business Sets.
- 18. <u>Direct Inward Dialing</u> This service allows for incoming calls from the exchange network (not special circuits such as foreign exchange and INWATS) to reach a specific customer-group station without attendant assistance.
- 19. <u>Direct Outward Dialing</u> With this service, a station user can place external calls to the exchange network with attendant assistance by dialing the DOD access code (usually the digit 9), receiving a second dial tone, then dialing the external number (i.e, outside the customer group).
- 20. <u>Station-to-Station Calling</u> This service allows Meridian Digital Centrex customer-group stations to complete calls to other stations, without the assistance of an attendant, by dialing a two through seven-digit number.
- 21. <u>Group Intercom</u> With this feature, the customer can use abbreviated dialing (i.e., less than 7 digits) to dial an extension within his customer group.

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4.00 Centrex Service Terms and Conditions

4.10 Centrex Service Terms

The minimum service term of this Proposal shall be for a period of twelve (12) months calculated to begin on the first day from the effective date of the contract.

4.20 Provisions of the Centrex Service Proposal

This proposal provides for the Telephone Company to supply regulated services including, but not limited to, Centrex business service to the customer at rates contained in Section 5.00. Centrex service will be provided initially in quantities listed in Section 6.00.

4.30 Charges Not Covered Under Centrex Service Proposal

Charges not covered under this Proposal include, but are not limited to, local, state and federal taxes, surcharges, access charges or any other charges beyond the control of the Telephone Company.

4.40 Centrex Service Proposal Extension

This Proposal will automatically extend on an annual basis following the 12-month initial term unless either party notifies the other within thirty (30) days of the initial or subsequent Proposal termination date.

4.50 Early Termination

In the event Executive Group Property Management terminates Centrex service prior to the expiration of the primary term of twelve (12) months, Executive Group Property Management shall be obligated to pay a one-time surcharge equal to 10% of monthly Centrex service charges times the number of calendar months remaining in the minimum service term at the time of termination.

4.60 Liability of the Telephone Company

The Telephone Company makes no guarantee and assumes no liability for claims or suits resulting from the non-performance of the Centrex service except as can be demonstrated to be due to gross negligence or willful misconduct by the Telephone Company.

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4.70 Specifications of Centrex Service Proposal Responsibility

It is specifically understood by and between Executive Group Property Management and the Telephone Company that this Proposal is intended to be and shall be for all legal intents and purposes whatsoever fully binding upon the parties hereto, and their successors and assigns.

4.80 Centrex Service Proposal Subject to Regulatory Approval

This proposal will not become effective until it is approved by the Public Service Commission of Kentucky.

4.90 Centrex Group Provisions

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The customer may order and group Centrex lines provisioned from any exchange or switching office within the local area of Radcliff (351) main office.

PUBLIC SERVICE COMMISSION OF KEMFLOTAY

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Proposal OVERVIEW

6.00 Overview

Monthly Charges: Proposal Section Amount

Regulated Centrex Service Sec. 5.10 \$ 93.20

Non-Recurring Charges:

Installation Charges \$ 106.00

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6.10 Centrex Service Quantities and Charges

Regulated Charges:

Centrex Feature	<u>Units</u>	Unit Monthly Charge	Extended Charge
Basic Centrex Line	4	\$14.90	\$59.60
Deluxe Centrex Line			
NARS	4	\$8.40	\$33.60

Multiple Appearance Directory

Number (MADN) Line Charge

Multiple Appearance Directory

Number (MADN) Software Charge

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SECTIONS (1)

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Executive Deep Property Management Inc 352. 1000

CENTREX Proposal No. 0003

IN TESTIMONY WHEREOF, witness the signature of the parties hereto, as of the day and year first hereinabove written.

BRANDENBURG TELEPHONE COMPANY

By: Buch Ray / Matt Andgett

Title: finstallous

ATTEST:

Executive Group Property Management

By: Willy Horden

Title: Vice President

ATTEST:

PUBLIC SERVICE COMIGISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5.011 SECTION 9 (1)

By Carrie Tour

Centrex Cost Justification

	Cost	# of Lines	,	vidual e Cost	
Software Package Costs Used Basic Centrex Line Card	74,750.00	200.00	3	373.75 65.00	
Centrex Cost per L	4	138.75			
Centrex Line Rate Monthly Months in a Year			x	13.40 12	
Centrex Line Rate Yearly Cost			1	160.80	

			Per Line Allowed Earr 10.08%	Per Line 7.5 Year Recovery of Costs	100% Overhead	Total Allowed Recovery	Months in a Year	Monthly Basic Centrex Rate
Year 1	Maximum Earnings	438.75*10.08% =	44.23	58.50	58.50	161.23	12	13.44
Year 2	Maximum Earnings	438.75*10.08% =	44.23	58.50	58.50	161.23	12	13.44
Year 3	Maximum Earnings	438.75*10.08% =	44.23	58.50	58.50	161.23	12	13.44
Year 4	Maximum Earnings	438.75*10.08% =	44.23	58.50	58.50	161.23	12	13.44
Year 5	Maximum Earnings	438.75*10.08% =	44.23	58.50	58.50	161.23	12	13.44
Year 6	Maximum Earnings	438.75*10.08% =	44.23	58.50	58.50	161.23	12	13.44
Year 7	Maximum Earnings	438.75*10.08% =	44.23	58.50	58.50	161.23	12	13.44
Year 8 **	Maximum Earnings	438.75*10.08% =	22.11	29.25	29.25	80.61	6	13.44
	Total Earnings in 7.5	year period	331.72	438.75	438.75	1,209.22		

BTC is using \$13.40 as the Basic Centrex Line Rate BTC is assuming a life of 7.5 years for the software package ** = Year 8 is only half a year

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