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Billing

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Billing Invoice Accuracy											
Invoice Accuracy Interconnection	RETAIL	88290209	89072996	99.12%	736149	741327	99.30%			-16.5685	YES
Invoice Accuracy Resale	RETAIL	88290209	89072996	99.12%	658634	681651	96.62%			220.1279	NO
Invoice Accuracy UNE	RETAIL	88290209	89072996	99.12%	5264932	5268953	99.92%			-191.777	YES
Billing Invoice Timeliness											
Invoice Timeliness Interconnection CABS	RETAIL	5	1	4.72	49486	11836	4.18				YES
Invoice Timeliness Resale CRIS	RETAIL	4	1	3.93	6068	1855	3.27				YES
Invoice Timeliness UNE CRIS	RETAIL	4	1	3.93	7176	2430	2.95				YES
Mean Time to Deliver											
Mean Time to Deliver Usage - Regional	Parity with Retail	2063	559	3.69	3166240314	1450561448	2.18				YES
Non-Recurring Charge Completeness											
Non-Recur Charge Completness Interconnection	90%				43393	43772	99.14%				YES
Non-Recur Charge Completness Resale	RETAIL	3553478	4034811	88.07%	58354	58851	99.16%			-28.302	YES
Non-Recur Charge Completness UNE	90%				244121	245814	99.31%				YES
Recurring Charge Completeness											
Recur Charge Completness Interconnection	90%				7218	7219	100.00%				YES
Recur Charge Completness Resale	RETAIL	2763344	2968301	93.10%	51532	51637	99.80%			-15.6204	YES
Recur Charge Completness UNE	90%				310621	311405	99.75%				YES
Usage Data Delivery Accuracy											
Usage Data Delivery Accuracy	Parity with Retail	296	296	100.00%	44207	44207	100.00%				YES
Usage Data Delivery Completeness											
Usage Completeness	Parity with Retail	559	559	100.00%	1450469584	1450561448	99.99%				NO
Usage Data Delivery Timeliness											
Usage Timeliness	Parity with Retail	552	559	98.75%	1446820597	1450561448	99.74%			-2.1142	YES

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Bona Fide

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Quote Provided											
% Quotes Provided within X Business Days 10 Business Days	90%										
% Quotes Provided within X Business Days 30 Business Days	90%				1	1	100.00%				YES
% Quotes Provided within X Business Days 60 Business Days	90%										
Percent Request Processed Within "X" Days											
% New Business Requests Processed within 30 days	90%				1	1	100.00%				YES

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Change Management

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Associated Document Timeliness											
Associated Document Timeliness - Regional % Documentation Sent On Time	95.00%										
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects	95.00%										
Change Management Document											
Change Management Document - Regional											
Change Management Notice											
Change Management Notice - Regional											
Interface Outage Notification											
Interface Outage Notification - Regional CLEC Service Order TimeStamp	97.00%	1	1	100.00%							YES
Interface Outage Notification - Regional Electronic Communications Trouble Analysis	97.00%	0	0								
Interface Outage Notification - Regional Electronic Data Interchange	97.00%	0	0								
Interface Outage Notification - Regional Local Exchange Navigation System	97.00%	6	6	100.00%							YES
Interface Outage Notification - Regional Telecommunications Access Gateway	97.00%	0	0								
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface	97.00%	0	0								
Notice Timeliness											
Notice Timeliness - Regional	98.00%	1	1	100.00%							YES
Number Of Defects In Production Releases											
Number of Defects In Production Releases - Regional Severity 1	0										
Number of Defects In Production Releases - Regional Severity 2	0										
Number of Defects In Production Releases - Regional Severity 3	0										
Percent Change Requests Accepted Or Rejected Within 10 Days											
% Change Requests Accepted or Rejected Within 10 Days - Regional	95.00%				6	6	100.00%				YES
Percent Change Requests Rejected											
% Change Requests Rejected - Regional	Diagnostic				1	6	16.67%				Diagnostic
Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4											
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5											
Percent Software Errors Corrected in "X" Business Days											
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%										
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%				0	1	0.00%				NO
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in	95.00%										
Software Validation											
Sofware Validation - Regional	95%										

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Collocation

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Arrangement Time											
Average Arrangement Time Physical Caged	90 Days										
Average Arrangement Time Physical Cageless	60 Days				119	2	60				YES
Average Arrangement Time Physical Cageless Extraordinary	90 Days										
Average Arrangement Time Physical Intermediate Augment	60 Days										
Average Arrangement Time Physical Major Augment	90 Days										
Average Arrangement Time Physical Minor Augment	45 Days										
Average Arrangement Time Physical Simple Augment	20 Days										
Average Arrangement Time Virtual Extraordinary	75 Days										
Average Arrangement Time Virtual Intermediate Augment	60 Days										
Average Arrangement Time Virtual Major Augment	75 Days										
Average Arrangement Time Virtual Minor Augment	45 Days				29	1	29				YES
Average Arrangement Time Virtual Ordinary	50 Days										
Average Arrangement Time Virtual Simple Augment	20 Days										
Average Response Time											
Average Response Time Physical Caged	20 Days										
Average Response Time Physical Cageless	20 Days				100	5	20				YES
Average Response Time Virtual	10 Days										
Percent Missed Due Date											
Percent Missed Due Dates Physical	5%				0	2	0.00%				YES
Percent Missed Due Dates Physical Augment	5%										
Percent Missed Due Dates Virtual	5%										
Percent Missed Due Dates Virtual Augment	5%				0	1	0.00%				YES

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Database Update

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Database Update Interval											
Average Database Update Interval Directory Assistance	Parity by Design	109.65	26	4.22	109.52	26	4.21				Parity by Design
Average Database Update Interval Directory Listings	Parity by Design	0.98	26	0.04	0.98	26	0.04				Parity by Design
Average Database Update Interval Line Information Database	Parity by Design	20.27	24	0.84	20.31	24	0.85				Parity by Design
Percent Database Update Accuracy											
% Database Accuracy Directory Assistance	95%				342	344	99.42%				YES
% Database Accuracy Directory Listings	95%				790	793	99.62%				YES
% Database Accuracy Line Information Database	95%				877	879	99.77%				YES
Percent Loaded by Effective Date											
% NXX/LRNs Loaded by LERG - Regional	100%				23	23	100.00%				YES

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Directory Assistance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Directory Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - DA % WITHIN 12 S	Parity by Design						86.70%				Parity by Design
Directory Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - DA	Parity by Design						5.2				Parity by Design

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E911

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
E911 Accuracy											
E911 Accuracy	Parity by Design				112035	114228	98.08%				Parity by Design
E911 Interval											
E911 Mean Interval	Parity by Design				178558	1937	1.54				Parity by Design
E911 Timeliness											
E911 Timeliness	Parity by Design				1937	1937	100.00%				Parity by Design

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Maintenance & Repair

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Answer Time											
Answer Time - Repair Center UNE / Retail Maintenance Center	Residence / Business Maintenance Center	121905713	1880162	64.84	2448579	106514	22.99				YES
Customer Trouble Report Rate											
Customer Trouble Report Rate 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	27066	899404	3.01%	19	721	2.64%			0.5788	YES
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	27066	899404	3.01%	0	721	0.00%			4.6562	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	26871	838331	3.21%	0	113	0.00%			1.903	YES
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	7350	838331	0.88%	0	113	0.00%			0.9953	YES
Customer Trouble Report Rate Local Interconnection Trunks Dispatch	Local Interconnection Trunks	0	111031	0.00%	0	29309	0.00%				
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks	0	111031	0.00%	0	29309	0.00%				
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispa	Retail DS1/DS3 Interoffice	24	1081	2.22%	0	65	0.00%			1.1667	YES
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-	Retail DS1/DS3 Interoffice	47	1081	4.35%	6	65	9.23%			-1.8337	NO
Customer Trouble Report Rate Resale Business Dispatch	Retail Business	3070	246462	1.25%	38	3836	0.99%			1.4043	YES
Customer Trouble Report Rate Resale Business Non-Dispatch	Retail Business	1160	246462	0.47%	17	3836	0.44%			0.2463	YES
Customer Trouble Report Rate Resale Centrex Dispatch	Retail Centrex	150	46536	0.32%	2	279	0.72%			-1.1572	YES
Customer Trouble Report Rate Resale Centrex Non-Dispatch	Retail Centrex	133	46536	0.29%	0	279	0.00%			0.8903	YES
Customer Trouble Report Rate Resale Design Dispatch	Retail Design	495	120525	0.41%	10	1392	0.72%			-1.781	NO
Customer Trouble Report Rate Resale Design Non-Dispatch	Retail Design	442	120525	0.37%	11	1392	0.79%			-2.5942	NO
Customer Trouble Report Rate Resale ISDN Dispatch	Retail ISDN	37	7266	0.51%	0	107	0.00%			0.7328	YES
Customer Trouble Report Rate Resale ISDN Non-Dispatch	Retail ISDN	17	7266	0.23%	0	107	0.00%			0.4967	YES
Customer Trouble Report Rate Resale PBX Dispatch	Retail PBX	85	29044	0.29%	2	661	0.30%			-0.0466	YES
Customer Trouble Report Rate Resale PBX Non-Dispatch	Retail PBX	35	29044	0.12%	0	661	0.00%			0.8825	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	26912	838331	3.21%	340	10693	3.18%			0.1751	YES
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	7952	838331	0.95%	58	10693	0.54%			4.2849	YES
Customer Trouble Report Rate Resale Residence Dispatch	Retail Residence	23996	652942	3.68%	304	7411	4.10%			-1.9065	NO
Customer Trouble Report Rate Resale Residence Non-Dispatch	Retail Residence	6929	652942	1.06%	41	7411	0.55%			4.2211	YES
Customer Trouble Report Rate UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	27561	1019929	2.70%	20	823	2.43%			0.4747	YES
Customer Trouble Report Rate UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	27561	1019929	2.70%	5	823	0.61%			3.6542	YES
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	408	169827	0.24%	12	749	1.60%			-7.5875	NO
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	412	169827	0.24%	0	749	0.00%			1.345	YES
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	265	22595	1.17%	35	1197	2.92%			-5.4519	NO
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	184	22595	0.81%	8	1197	0.67%			0.5455	YES
Customer Trouble Report Rate UNE ISDN Dispatch	Retail ISDN-BRI	18	2592	0.69%	6	355	1.69%			-2.1113	NO
Customer Trouble Report Rate UNE ISDN Non-Dispatch	Retail ISDN-BRI	8	2592	0.31%	0	355	0.00%			0.9817	YES
Customer Trouble Report Rate UNE Line Sharing Dispatch	ADSL Provided to Retail	323	105192	0.31%	1	645	0.16%			0.6946	YES
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	263	105192	0.25%	3	645	0.47%			-1.0892	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch	Retail Residence & Business	27066	899404	3.01%	4534	186742	2.43%			13.1789	YES
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	8089	899404	0.90%	449	186742	0.24%			27.3229	YES
Customer Trouble Report Rate UNE Other Design Dispatch	Retail Design	495	120525	0.41%	33	1203	2.74%			-12.5609	NO
Customer Trouble Report Rate UNE Other Design Non-Dispatch	Retail Design	442	120525	0.37%	8	1203	0.67%			-1.6999	NO
Customer Trouble Report Rate UNE Other Non-Design Dispatch	Retail Residence & Business	27066	899404	3.01%	1	206	0.49%			2.0879	YES
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch	Retail Residence & Business	8089	899404	0.90%	0	206	0.00%			1.361	YES
Customer Trouble Report Rate UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	26912	838331	3.21%	6	73	8.22%			-2.3885	NO
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	7952	838331	0.95%	1	73	1.37%			-0.3696	YES
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	323	105192	0.31%	8	396	2.02%			-6.1407	NO
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	263	105192	0.25%	0	396	0.00%			0.9932	YES
M&R Interface Availability											
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) CLEC TAFI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) ECTA CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (M&R) LMOS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) LNP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) MARCH BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (M&R) OSPCM BST & CLEC	>= 99.5 %			99.88%							YES
OSS Interface Availability (M&R) PREDICTOR BST & CLEC	>= 99.5 %			99.94%							YES
OSS Interface Availability (M&R) SOCS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (M&R) TAFI BST	>= 99.5 %			100.00%							YES
Maintenance Average Duration											
Maintenance Avg Duration 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	1103868.21	27066	40.78	83.17	19	4.38	58.76		2.6997	YES
Maintenance Avg Duration 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	1103868.21	27066	40.78				58.76			
Maintenance Avg Duration 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	1100332.09	26871	40.95				58.91			
Maintenance Avg Duration 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	139198.67	7350	18.94				41.48			
Maintenance Avg Duration Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Maintenance Avg Duration Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks										
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	168.07	24	7				4.1			
Maintenance Avg Duration Local Transport (Unbundled Interoffice Transport) Non-Disp	Retail DS1/DS3 Interoffice	69.45	47	1.48	21.67	6	3.61	1.95		-2.5285	NO
Maintenance Avg Duration Resale Business Dispatch	Retail Business	52532.87	3070	17.11	773	38	20.34	24.36		-0.8124	YES
Maintenance Avg Duration Resale Business Non-Dispatch	Retail Business	4844.1	1160	4.18	68.45	17	4.03	15.05		0.0406	YES
Maintenance Avg Duration Resale Centrex Dispatch	Retail Centrex	2479.22	150	16.53	29.28	2	14.64	25.71		0.1031	YES
Maintenance Avg Duration Resale Centrex Non-Dispatch	Retail Centrex	556.21	133	4.18				7.51			
Maintenance Avg Duration Resale Design Dispatch	Retail Design	4344.43	495	8.78	73.73	10	7.37	13.45		0.3266	YES
Maintenance Avg Duration Resale Design Non-Dispatch	Retail Design	2158.87	442	4.88	34.98	11	3.18	29.99		0.1862	YES
Maintenance Avg Duration Resale ISDN Dispatch	Retail ISDN	261.1	37	7.06				6.36			
Maintenance Avg Duration Resale ISDN Non-Dispatch	Retail ISDN	197.88	17	11.64				21.8			
Maintenance Avg Duration Resale PBX Dispatch	Retail PBX	1411.55	85	16.61	6.18	2	3.09	26.11		0.7236	YES
Maintenance Avg Duration Resale PBX Non-Dispatch	Retail PBX	347.02	35	9.91				16.54			
Maintenance Avg Duration Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	1101273.23	26912	40.92	9387.34	340	27.61	56.87		4.1433	YES
Maintenance Avg Duration Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	142688.24	7952	17.94	1158.92	58	19.98	40.13		-0.3853	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Maintenance Avg Duration Resale Residence Dispatch	Retail Residence	1051335.34	23996	43.81	8643.62	304	28.43	61.14		4.3585	YES
Maintenance Avg Duration Resale Residence Non-Dispatch	Retail Residence	138396.83	6929	19.97	1090.47	41	26.6	42.19		-1.0023	YES
Maintenance Avg Duration UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	1108212.64	27561	40.21	138.68	20	6.93	58.42		2.5466	YES
Maintenance Avg Duration UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	1108212.64	27561	40.21	35.02	5	7	58.42		1.271	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	16796.43	408	41.17	81.17	12	6.76	60.7		1.9352	YES
Maintenance Avg Duration UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	2813.35	412	6.83				22.55			
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	1738.82	265	6.56	269.58	35	7.7	6.66		-0.953	YES
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	963.96	184	5.24	28.33	8	3.54	44.73		0.1051	YES
Maintenance Avg Duration UNE ISDN Dispatch	Retail ISDN-BRI	118.97	18	6.61	22.12	6	3.69	4.57		1.3562	YES
Maintenance Avg Duration UNE ISDN Non-Dispatch	Retail ISDN-BRI	161.1	8	20.14				30.05			
Maintenance Avg Duration UNE Line Sharing Dispatch	ADSL Provided to Retail	16213.98	323	50.2	1.93	1	1.93	65.17		0.7395	YES
Maintenance Avg Duration UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	2363.38	263	8.99	26.37	3	8.79	27.28		0.0125	YES
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch	Retail Residence & Business	1103868.21	27066	40.78	130587.34	4534	28.8	58.76		12.7074	YES
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	143240.93	8089	17.71	5453.87	449	12.15	39.84		2.8788	YES
Maintenance Avg Duration UNE Other Design Dispatch	Retail Design	4344.43	495	8.78	253.95	33	7.7	13.45		0.447	YES
Maintenance Avg Duration UNE Other Design Non-Dispatch	Retail Design	2158.87	442	4.88	28.33	8	3.54	29.99		0.1255	YES
Maintenance Avg Duration UNE Other Non-Design Dispatch	Retail Residence & Business	1103868.21	27066	40.78	20.45	1	20.45	58.76		0.346	YES
Maintenance Avg Duration UNE Other Non-Design Non-Dispatch	Retail Residence & Business	143240.93	8089	17.71				39.84			
Maintenance Avg Duration UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	1101273.23	26912	40.92	133.62	6	22.27	58.87		0.776	YES
Maintenance Avg Duration UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	142688.24	7952	17.94	3.92	1	3.92	40.13		0.3495	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	16213.98	323	50.2	74.68	8	9.34	65.17		1.752	YES
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	2363.38	263	8.99				27.28			
Network Outage Notification											
Mean Time to Notify of Network Outages - Regional		955	1	955	926	1	926				YES
Out of Service > "X" Hours											
Out of Service >24 Hrs 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	4863	17394	27.96%	0	19	0.00%			2.7139	YES
Out of Service >24 Hrs 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	4863	17394	27.96%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	4847	17303	28.01%							
Out of Service >24 Hrs 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	256	2475	10.34%							
Out of Service >24 Hrs Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Out of Service >24 Hrs Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks										
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	24	0.00%							
Out of Service >24 Hrs Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	47	0.00%	0	6	0.00%				YES
Out of Service >24 Hrs Resale Business Dispatch	Retail Business	297	1863	15.94%	5	25	20.00%			-0.5506	YES
Out of Service >24 Hrs Resale Business Non-Dispatch	Retail Business	16	456	3.51%	0	11	0.00%			0.625	YES
Out of Service >24 Hrs Resale Centrex Dispatch	Retail Centrex	12	86	13.95%	1	2	50.00%			-1.4544	YES
Out of Service >24 Hrs Resale Centrex Non-Dispatch	Retail Centrex	1	75	1.33%							
Out of Service >24 Hrs Resale Design Dispatch	Retail Design	27	495	5.45%	0	10	0.00%			0.752	YES
Out of Service >24 Hrs Resale Design Non-Dispatch	Retail Design	12	442	2.71%	1	11	9.09%			-1.2853	YES
Out of Service >24 Hrs Resale ISDN Dispatch	Retail ISDN	1	37	2.70%							
Out of Service >24 Hrs Resale ISDN Non-Dispatch	Retail ISDN	2	17	11.76%							
Out of Service >24 Hrs Resale PBX Dispatch	Retail PBX	11	81	13.58%	0	2	0.00%			0.5538	YES
Out of Service >24 Hrs Resale PBX Non-Dispatch	Retail PBX	4	31	12.90%							
Out of Service >24 Hrs Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	4850	17308	28.02%	60	248	24.19%			1.3328	YES
Out of Service >24 Hrs Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	256	2483	10.31%	3	30	10.00%			0.0555	YES
Out of Service >24 Hrs Resale Residence Dispatch	Retail Residence	4566	15531	29.40%	56	225	24.89%			1.4744	YES
Out of Service >24 Hrs Resale Residence Non-Dispatch	Retail Residence	241	2102	11.47%	3	19	15.79%			-0.589	YES
Out of Service >24 Hrs UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	4890	17889	27.34%	1	20	5.00%			2.24	YES
Out of Service >24 Hrs UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	4890	17889	27.34%	0	5	0.00%			1.3713	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	146	408	35.78%	0	12	0.00%			2.5487	YES
Out of Service >24 Hrs UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	28	412	6.80%							
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	6	265	2.26%	2	35	5.71%			-1.2896	YES
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	2	184	1.09%	0	8	0.00%			0.2903	YES
Out of Service >24 Hrs UNE ISDN Dispatch	Retail ISDN-BRI	0	18	0.00%	0	6	0.00%				YES
Out of Service >24 Hrs UNE ISDN Non-Dispatch	Retail ISDN-BRI	2	8	25.00%							
Out of Service >24 Hrs UNE Line Sharing Dispatch	ADSL Provided to Retail	143	323	44.27%							
Out of Service >24 Hrs UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	26	263	9.89%							
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch	Retail Residence & Business	4863	17394	27.96%	784	3359	22.74%			6.1633	YES
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	257	2558	10.05%	26	260	10.00%			0.024	YES
Out of Service >24 Hrs UNE Other Design Dispatch	Retail Design	27	495	5.45%	2	33	6.06%			-0.1484	YES
Out of Service >24 Hrs UNE Other Design Non-Dispatch	Retail Design	12	442	2.71%	0	8	0.00%			0.4683	YES
Out of Service >24 Hrs UNE Other Non-Design Dispatch	Retail Residence & Business	4863	17394	27.96%							
Out of Service >24 Hrs UNE Other Non-Design Non-Dispatch	Retail Residence & Business	257	2558	10.05%							
Out of Service >24 Hrs UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	4850	17308	28.02%	2	5	40.00%			-0.5963	YES
Out of Service >24 Hrs UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	256	2483	10.31%	0	1	0.00%			0.339	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	143	323	44.27%	0	8	0.00%			2.4904	YES
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	26	263	9.89%							
Percent Missed Repair Appointments											
Missed Repair Appmts 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	5809	27066	21.46%	0	19	0.00%			2.2778	YES
Missed Repair Appmts 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	5809	27066	21.46%							
Missed Repair Appmts 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	5758	26871	21.43%							
Missed Repair Appmts 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	267	7350	3.63%							
Missed Repair Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
Missed Repair Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks										
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	0	24	0.00%							
Missed Repair Appmts Local Transport (Unbundled Interoffice Transport) Non-Dispatch	Retail DS1/DS3 Interoffice	0	47	0.00%	0	6	0.00%				YES
Missed Repair Appmts Resale Business Dispatch	Retail Business	713	3070	23.22%	9	38	23.68%			-0.0667	YES
Missed Repair Appmts Resale Business Non-Dispatch	Retail Business	61	1160	5.26%	2	17	11.76%			-1.1931	YES
Missed Repair Appmts Resale Centrex Dispatch	Retail Centrex	35	150	23.33%	1	2	50.00%			-0.8858	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Missed Repair Appmts Resale Centrex Non-Dispatch	Retail Centrex	15	133	11.28%							
Missed Repair Appmts Resale Design Dispatch	Retail Design	27	495	5.45%	0	10	0.00%			0.752	YES
Missed Repair Appmts Resale Design Non-Dispatch	Retail Design	12	442	2.71%	1	11	9.09%			-1.2853	YES
Missed Repair Appmts Resale ISDN Dispatch	Retail ISDN	1	37	2.70%							
Missed Repair Appmts Resale ISDN Non-Dispatch	Retail ISDN	2	17	11.76%							
Missed Repair Appmts Resale PBX Dispatch	Retail PBX	12	85	14.12%	0	2	0.00%			0.5668	YES
Missed Repair Appmts Resale PBX Non-Dispatch	Retail PBX	4	35	11.43%							
Missed Repair Appmts Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	5772	26912	21.45%	64	340	18.82%			1.1715	YES
Missed Repair Appmts Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	291	7952	3.66%	4	58	6.90%			-1.3082	YES
Missed Repair Appmts Resale Residence Dispatch	Retail Residence	5096	23996	21.24%	56	304	18.42%			1.1929	YES
Missed Repair Appmts Resale Residence Non-Dispatch	Retail Residence	245	6929	3.54%	2	41	4.88%			-0.464	YES
Missed Repair Appmts UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	5836	27561	21.17%	1	20	5.00%			1.7699	YES
Missed Repair Appmts UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	5836	27561	21.17%	0	5	0.00%			1.1588	YES
Missed Repair Appmts UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	146	408	35.78%	0	12	0.00%			2.5487	YES
Missed Repair Appmts UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	28	412	6.80%							
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	6	265	2.26%	2	35	5.71%			-1.2896	YES
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	2	184	1.09%	0	8	0.00%			0.2903	YES
Missed Repair Appmts UNE ISDN Dispatch	Retail ISDN-BRI	0	18	0.00%	0	6	0.00%				YES
Missed Repair Appmts UNE ISDN Non-Dispatch	Retail ISDN-BRI	2	8	25.00%							
Missed Repair Appmts UNE Line Sharing Dispatch	ADSL Provided to Retail	143	323	44.27%	0	1	0.00%			0.8899	YES
Missed Repair Appmts UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	26	263	9.89%	1	3	33.33%			-1.353	YES
Missed Repair Appmts UNE Loop + Port Combinations Dispatch	Retail Residence & Business	5809	27066	21.46%	710	4534	15.66%			8.808	YES
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	306	8089	3.78%	26	449	5.79%			-2.1705	NO
Missed Repair Appmts UNE Other Design Dispatch	Retail Design	27	495	5.45%	2	33	6.06%			-0.1484	YES
Missed Repair Appmts UNE Other Design Non-Dispatch	Retail Design	12	442	2.71%	0	8	0.00%			0.4683	YES
Missed Repair Appmts UNE Other Non-Design Dispatch	Retail Residence & Business	5809	27066	21.46%	0	1	0.00%			0.5227	YES
Missed Repair Appmts UNE Other Non-Design Non-Dispatch	Retail Residence & Business	306	8089	3.78%							
Missed Repair Appmts UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	5772	26912	21.45%	2	6	33.33%			-0.7092	YES
Missed Repair Appmts UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	291	7952	3.66%	0	1	0.00%			0.1949	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	143	323	44.27%	0	8	0.00%			2.4904	YES
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	26	263	9.89%							
Percent Repeat Troubles within "X" days											
% Rpt Trbls w/in 30 days 2W Analog Loop Design Dispatch	Retail Residence & Business Dispatch	5741	27066	21.21%	1	19	5.26%			1.6999	YES
% Rpt Trbls w/in 30 days 2W Analog Loop Design Non-Dispatch	Retail Residence & Business Dispatch	5741	27066	21.21%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	5712	26871	21.26%							
% Rpt Trbls w/in 30 days 2W Analog Loop Non-Design Non-Dispatch	Retail Residence & Business (POTS) (Exclusion of Switch Based Feature Troubles)	1304	7350	17.74%							
% Rpt Trbls w/in 30 days Local Interconnection Trunks Dispatch	Local Interconnection Trunks										
% Rpt Trbls w/in 30 days Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks										
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Dispatch	Retail DS1/DS3 Interoffice	9	24	37.50%							
% Rpt Trbls w/in 30 days Local Transport (Unbundled Interoffice Transport) Non-Dispat	Retail DS1/DS3 Interoffice	17	47	36.17%	0	6	0.00%			1.7364	YES
% Rpt Trbls w/in 30 days Resale Business Dispatch	Retail Business	478	3070	15.57%	2	38	5.26%			1.7416	YES
% Rpt Trbls w/in 30 days Resale Business Non-Dispatch	Retail Business	166	1160	14.31%	2	17	11.76%			0.2976	YES
% Rpt Trbls w/in 30 days Resale Centrex Dispatch	Retail Centrex	19	150	12.67%	0	2	0.00%			0.535	YES
% Rpt Trbls w/in 30 days Resale Centrex Non-Dispatch	Retail Centrex	22	133	16.54%							
% Rpt Trbls w/in 30 days Resale Design Dispatch	Retail Design	99	495	20.00%	2	10	20.00%			0	YES
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch	Retail Design	87	442	19.68%	2	11	18.18%			0.1237	YES
% Rpt Trbls w/in 30 days Resale ISDN Dispatch	Retail ISDN	5	37	13.51%							
% Rpt Trbls w/in 30 days Resale ISDN Non-Dispatch	Retail ISDN	2	17	11.76%							
% Rpt Trbls w/in 30 days Resale PBX Dispatch	Retail PBX	4	85	4.71%	0	2	0.00%			0.3106	YES
% Rpt Trbls w/in 30 days Resale PBX Non-Dispatch	Retail PBX	5	35	14.29%							
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Dispatch	Retail Residence & Business (POTS)	5722	26912	21.26%	59	340	17.35%			1.7506	YES
% Rpt Trbls w/in 30 days Resale Residence and Business (POTS) Non-Dispatch	Retail Residence & Business (POTS)	1429	7952	17.97%	4	58	6.90%			2.1886	YES
% Rpt Trbls w/in 30 days Resale Residence Dispatch	Retail Residence	5263	23996	21.93%	57	304	18.75%			1.3327	YES
% Rpt Trbls w/in 30 days Resale Residence Non-Dispatch	Retail Residence	1285	6929	18.55%	2	41	4.88%			2.245	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Dispatch	Retail Residence, Business and Design Dispatch	5840	27561	21.19%	5	20	25.00%			-0.4169	YES
% Rpt Trbls w/in 30 days UNE Combos - Other Non-Dispatch	Retail Residence, Business and Design Dispatch	5840	27561	21.19%	2	5	40.00%			-1.0292	YES
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Dispatch	Retail Digital Loop < DS1	33	408	8.09%	5	12	41.67%			-4.2048	NO
% Rpt Trbls w/in 30 days UNE Digital Loop < DS1 Non-Dispatch	Retail Digital Loop < DS1	51	412	12.38%							
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch	Retail Digital Loop >= DS1	77	265	29.06%	9	35	25.71%			0.4093	YES
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch	Retail Digital Loop >= DS1	47	184	25.54%	1	8	12.50%			0.8281	YES
% Rpt Trbls w/in 30 days UNE ISDN Dispatch	Retail ISDN-BRI	1	18	5.56%	3	6	50.00%			-4.116	NO
% Rpt Trbls w/in 30 days UNE ISDN Non-Dispatch	Retail ISDN-BRI	2	8	25.00%							
% Rpt Trbls w/in 30 days UNE Line Sharing Dispatch	ADSL Provided to Retail	24	323	7.43%	0	1	0.00%			0.2829	YES
% Rpt Trbls w/in 30 days UNE Line Sharing Non-Dispatch	ADSL Provided to Retail	24	263	9.13%	0	3	0.00%			0.5458	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch	Retail Residence & Business	5741	27066	21.21%	648	4534	14.29%			10.5474	YES
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch	Retail Residence & Business	1451	8089	17.94%	55	449	12.25%			3.058	YES
% Rpt Trbls w/in 30 days UNE Other Design Dispatch	Retail Design	99	495	20.00%	7	33	21.21%			-0.1685	YES
% Rpt Trbls w/in 30 days UNE Other Design Non-Dispatch	Retail Design	87	442	19.68%	1	8	12.50%			0.5064	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Dispatch	Retail Residence & Business	5741	27066	21.21%	0	1	0.00%			0.5188	YES
% Rpt Trbls w/in 30 days UNE Other Non-Design Non-Dispatch	Retail Residence & Business	1451	8089	17.94%							
% Rpt Trbls w/in 30 days UNE Switch Ports Dispatch	Retail Residence & Business (POTS)	5722	26912	21.26%	0	6	0.00%			1.2727	YES
% Rpt Trbls w/in 30 days UNE Switch Ports Non-Dispatch	Retail Residence & Business (POTS)	1429	7952	17.97%	0	1	0.00%			0.468	YES
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch	ADSL Provided to Retail	24	323	7.43%	4	8	50.00%			-4.5352	NO
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch	ADSL Provided to Retail	24	263	9.13%							
Response Interval											
OSS Response Interval (M&R) CRIS	> 10 Seconds	12636	1584778	0.80%	1659	282819	0.59%		0	11.6082	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 10 Seconds	1572142	1584778	99.20%	281160	282819	99.41%		0	-11.6082	YES
OSS Response Interval (M&R) CRIS	> 0 - <= 4 Seconds	1514692	1584778	95.58%	271687	282819	96.06%		0	-11.5891	YES
OSS Response Interval (M&R) DLETH	> 10 Seconds	10467	48193	21.72%	294	2355	12.48%		0.01	10.6125	YES
OSS Response Interval (M&R) DLETH	> 0 - <= 4 Seconds	1743	48193	3.62%	172	2355	7.30%		0	-9.3571	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OSS Response Interval (M&R) DLETH	> 0 - <= 10 Seconds	37726	48193	78.28%	2061	2355	87.52%		0.01	-10.6125	YES
OSS Response Interval (M&R) DLR	> 10 Seconds	11262	23001	48.96%	4947	8937	55.35%		0.01	-10.2568	NO
OSS Response Interval (M&R) DLR	> 0 - <= 4 Seconds	1255	23001	5.46%	509	8937	5.70%		0	-0.8447	YES
OSS Response Interval (M&R) DLR	> 0 - <= 10 Seconds	11739	23001	51.04%	3990	8937	44.65%		0.01	10.2568	NO
OSS Response Interval (M&R) LMOS	> 10 Seconds	2597	1584697	0.16%	344	287378	0.12%		0	5.3868	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 4 Seconds	1579943	1584697	99.70%	286634	287378	99.74%		0	-3.7068	YES
OSS Response Interval (M&R) LMOS	> 0 - <= 10 Seconds	1582100	1584697	99.84%	287034	287378	99.88%		0	-5.3868	YES
OSS Response Interval (M&R) LMOSUPD	> 10 Seconds	1950	1129612	0.17%	359	123511	0.29%		0	-9.4877	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 4 Seconds	1104286	1129612	97.76%	120600	123511	97.64%		0	2.5889	NO
OSS Response Interval (M&R) LMOSUPD	> 0 - <= 10 Seconds	1127662	1129612	99.83%	123152	123511	99.71%		0	9.4877	NO
OSS Response Interval (M&R) LNP GATEWAY	> 10 Seconds	220	101990	0.22%	26	12985	0.20%		0	0.358	YES
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 10 Seconds	101770	101990	99.78%	12959	12985	99.80%		0	-0.358	YES
OSS Response Interval (M&R) LNP GATEWAY	> 0 - <= 4 Seconds	101565	101990	99.58%	12921	12985	99.51%		0	1.269	YES
OSS Response Interval (M&R) MARCH	> 10 Seconds	4548	6529	69.66%	525	900	58.33%		0.02	6.9281	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 10 Seconds	1981	6529	30.34%	375	900	41.67%		0.02	-6.9281	YES
OSS Response Interval (M&R) MARCH	> 0 - <= 4 Seconds	1981	6529	30.34%	375	900	41.67%		0.02	-6.9281	YES
OSS Response Interval (M&R) NIW	> 10 Seconds	423	50671	0.83%	92	8219	1.12%		0	-2.6301	NO
OSS Response Interval (M&R) NIW	> 0 - <= 10 Seconds	50248	50671	99.17%	8127	8219	98.88%		0	2.6301	NO
OSS Response Interval (M&R) NIW	> 0 - <= 4 Seconds	43555	50671	85.96%	7032	8219	85.56%		0	0.9648	YES
OSS Response Interval (M&R) OSPCM	> 10 Seconds	13	6908	0.19%	3	516	0.58%		0	-1.988	NO
OSS Response Interval (M&R) OSPCM	> 0 - <= 4 Seconds	2684	6908	38.85%	164	516	31.78%		0.02	3.1786	NO
OSS Response Interval (M&R) OSPCM	> 0 - <= 10 Seconds	6895	6908	99.81%	513	516	99.42%		0	1.988	NO
OSS Response Interval (M&R) PREDICTOR	> 10 Seconds	34817	40091	86.84%	4959	7106	69.79%		0	39.2111	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 10 Seconds	5274	40091	13.16%	2147	7106	30.21%		0	-39.2111	YES
OSS Response Interval (M&R) PREDICTOR	> 0 - <= 4 Seconds	5274	40091	13.16%	2147	7106	30.21%		0	-39.2111	YES
OSS Response Interval (M&R) SOCS	> 10 Seconds	10	205382	0.00%	3	35382	0.01%		0	-0.8988	YES
OSS Response Interval (M&R) SOCS	> 0 - <= 4 Seconds	205265	205382	99.94%	35352	35382	99.92%		0	2.0257	NO
OSS Response Interval (M&R) SOCS	> 0 - <= 10 Seconds	205372	205382	100.00%	35379	35382	99.99%		0	0.8988	YES

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Miscellaneous

Trunk Group Performance

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
The Number Of Consecutive Two Hour Periods When CLEC Blocking Exceeded BellSouth Blocking By More Than 0.5%							0.00%				YES

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Operator Services

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Operator Percent Answered Within "X" Seconds											
Speed to Answer Performance/% Answered Within "X" Seconds - Toll % WITHIN 10 S	Parity by Design						78.60%				Parity by Design
Operator Speed To Answer											
Speed to Answer Performance/Average Speed to Answer - Toll	Parity by Design						5.5				Parity by Design

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Acknowledgement Completeness											
Acknowledge Message Completeness EDI	100%				367053	367053	100.00%				YES
Acknowledge Message Completeness TAG/LENS/XML	100%				347146	347146	100.00%				YES
Acknowledgement Timeliness											
Acknowledge Message Timeliness EDI	95%<= 30 Minutes				367053	367053	100.00%				YES
Acknowledge Message Timeliness TAG/LENS/XML	95%<= 30 Minutes				347136	347146	100.00%				YES
Firm Order Confirmation Reject Completeness											
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Design	95%				13	13	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop Non-Design	95%				17	17	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Fully Mech) 2W Analog Loop w/LNP - Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp (Fully Mech) LNP (Standalone)	95%				690	691	99.86%				YES
FOC & Rej Resp Comp (Fully Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp (Fully Mech) Local Transport (Unbundled Interoffice Transport)	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Business	95%				83	83	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Design	95%										
FOC & Rej Resp Comp (Fully Mech) Resale ISDN	95%										
FOC & Rej Resp Comp (Fully Mech) Resale PBX	95%										
FOC & Rej Resp Comp (Fully Mech) Resale Residence	95%				2696	2698	99.93%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Combos - Other	95%				2	2	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE ISDN	95%				28	28	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Line Sharing	95%				111	111	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Loop + Port Combinations	95%				33796	33821	99.93%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Design	95%				67	67	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Other Non-Design	95%				5500	5500	100.00%				YES
FOC & Rej Resp Comp (Fully Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				24	25	96.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop Non-Design	95%				4	4	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/INP - Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Non Mech) 2W Analog Loop w/LNP - Non-Design	95%										
FOC & Rej Resp Comp (Non Mech) INP (Standalone)	95%				8	8	100.00%				YES
FOC & Rej Resp Comp (Non Mech) LNP (Standalone)	95%				78	78	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Local Interconnection Trunks	95%				18	19	94.74%				NO
FOC & Rej Resp Comp (Non Mech) Local Transport (Unbundled Interoffice Transport)	95%										
FOC & Rej Resp Comp (Non Mech) Resale Business	95%				57	59	96.61%				YES
FOC & Rej Resp Comp (Non Mech) Resale Centrex	95%				8	9	88.89%				NO
FOC & Rej Resp Comp (Non Mech) Resale Design	95%				2	2	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale ISDN	95%				4	4	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale PBX	95%				15	15	100.00%				YES
FOC & Rej Resp Comp (Non Mech) Resale Residence	95%				20	20	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Combos - Other	95%				43	43	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE ISDN	95%										
FOC & Rej Resp Comp (Non Mech) UNE Line Sharing	95%				8	8	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Loop + Port Combinations	95%				333	349	95.42%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Design	95%				13	13	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE Other Non-Design	95%				290	293	98.98%				YES
FOC & Rej Resp Comp (Non Mech) UNE Switch Ports	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Design	95%				3	3	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop Non-Design	95%				1	1	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/INP - Non-Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Design	95%										
FOC & Rej Resp Comp (Partial Mech) 2W Analog Loop w/LNP - Non-Design	95%										
FOC & Rej Resp Comp (Partial Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp (Partial Mech) LNP (Standalone)	95%				226	227	99.56%				YES
FOC & Rej Resp Comp (Partial Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp (Partial Mech) Local Transport (Unbundled Interoffice Transpor	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Business	95%				135	135	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) Resale Centrex	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Design	95%										
FOC & Rej Resp Comp (Partial Mech) Resale ISDN	95%										
FOC & Rej Resp Comp (Partial Mech) Resale PBX	95%										
FOC & Rej Resp Comp (Partial Mech) Resale Residence	95%				728	730	99.73%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Combos - Other	95%				44	44	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE ISDN	95%				4	4	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Line Sharing	95%				59	59	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Loop + Port Combinations	95%				4992	4996	99.92%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Design	95%				28	28	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Other Non-Design	95%				389	389	100.00%				YES
FOC & Rej Resp Comp (Partial Mech) UNE Switch Ports	95%										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC & Rej Resp Comp (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	95%				4	4	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Design	95%				13	13	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop Non-Design	95%				17	17	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/INP - Non	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) 2W Analog Loop w/LNP - No	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) INP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) LNP (Standalone)	95%				690	690	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Interconnection Trunks	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Local Transport (Unbundled I	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Business	95%				83	83	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) Resale Residence	95%				2696	2696	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Combos - Other	95%				2	2	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE ISDN	95%				27	28	96.43%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Line Sharing	95%				111	111	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Loop + Port Combinatio	95%				33783	33796	99.96%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Design	95%				67	67	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Other Non-Design	95%				5496	5500	99.93%				YES
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Fully Mech) UNE xDSL (HDSL, ADSL, an	95%				24	24	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Design	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop Non-Design	95%				4	4	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/INP - Non	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Des	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) 2W Analog Loop w/LNP - Nor	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) INP (Standalone)	95%				8	8	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) LNP (Standalone)	95%				75	78	96.15%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Interconnection Trunks	95%				18	18	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Local Transport (Unbundled In	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Business	95%				52	57	91.23%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Centrex	95%				6	8	75.00%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Design	95%				2	2	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale ISDN	95%				4	4	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale PBX	95%				15	15	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) Resale Residence	95%				18	20	90.00%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Combos - Other	95%				38	43	88.37%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Line Sharing	95%				8	8	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Loop + Port Combinatior	95%				294	333	88.29%				NO
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Design	95%				13	13	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Other Non-Design	95%				279	290	96.21%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE Switch Ports	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Non Mech) UNE xDSL (HDSL, ADSL, and	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Design	95%				1	3	33.33%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop Non-Desig	95%				1	1	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - De	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/INP - No	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - D	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) 2W Analog Loop w/LNP - N	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) INP (Standalone)	95%				215	226	95.13%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) LNP (Standalone)	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Interconnection Trunk	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Local Transport (Unbundled	95%				106	135	78.52%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Business	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Centrex	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Design	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale ISDN	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale PBX	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) Resale Residence	95%				608	728	83.52%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Combos - Other	95%				34	44	77.27%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE ISDN	95%				4	4	100.00%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Line Sharing	95%				39	59	66.10%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Loop + Port Combinati	95%				4268	4992	85.50%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Design	95%				24	28	85.71%				NO
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Other Non-Design	95%				375	389	96.40%				YES
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE Switch Ports	95%										
FOC & Rej Resp Comp Multiple Responses (Partial Mech) UNE xDSL (HDSL, ADSL, a	95%				2	4	50.00%				NO
Firm Order Confirmation Timeliness											
FOC Timeliness (Fully Mech) 2W Analog Loop Design	95% <= 3 Hours				13	13	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop Non-Design	95% <= 3 Hours				17	17	100.00%				YES
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Fully Mech) 2W Analog Loop w/LNP - Non-Design	95% <= 3 Hours				1	1	100.00%				YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
FOC Timeliness (Fully Mech) INP (Standalone)	95% <= 3 Hours				668	668	100.00%				YES
FOC Timeliness (Fully Mech) LNP (Standalone)											
FOC Timeliness (Fully Mech) Local Interconnection Trunks											
FOC Timeliness (Fully Mech) Local Transport (Unbundled Interoffice Transport)	95% <= 3 Hours				80	80	100.00%				YES
FOC Timeliness (Fully Mech) Resale Business											
FOC Timeliness (Fully Mech) Resale Centrex											
FOC Timeliness (Fully Mech) Resale Design											
FOC Timeliness (Fully Mech) Resale ISDN											
FOC Timeliness (Fully Mech) Resale PBX	95% <= 3 Hours				2679	2679	100.00%				YES
FOC Timeliness (Fully Mech) Resale Residence	95% <= 3 Hours				2	2	100.00%				YES
FOC Timeliness (Fully Mech) UNE Combos - Other	95% <= 3 Hours				26	27	96.30%				YES
FOC Timeliness (Fully Mech) UNE ISDN	95% <= 3 Hours				111	111	100.00%				YES
FOC Timeliness (Fully Mech) UNE Line Sharing	95% <= 3 Hours				32124	32142	99.94%				YES
FOC Timeliness (Fully Mech) UNE Loop + Port Combinations	95% <= 3 Hours				64	64	100.00%				YES
FOC Timeliness (Fully Mech) UNE Other Design	95% <= 3 Hours				4910	4911	99.98%				YES
FOC Timeliness (Fully Mech) UNE Other Non-Design											
FOC Timeliness (Fully Mech) UNE Switch Ports	95% <= 3 Hours				22	22	100.00%				YES
FOC Timeliness (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)											
FOC Timeliness (Non Mech) 2W Analog Loop Design	85% <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) 2W Analog Loop Non-Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Non Mech) 2W Analog Loop w/LNP - Non-Design	85% <= 36 Hours				4	4	100.00%				YES
FOC Timeliness (Non Mech) INP (Standalone)	85% <= 36 Hours				67	67	100.00%				YES
FOC Timeliness (Non Mech) LNP (Standalone)	95% <= 10 Days				18	18	100.00%				YES
FOC Timeliness (Non Mech) Local Interconnection Trunks											
FOC Timeliness (Non Mech) Local Transport (Unbundled Interoffice Transport)	85% <= 36 Hours				15	15	100.00%				YES
FOC Timeliness (Non Mech) Resale Business	85% <= 36 Hours				2	2	100.00%				YES
FOC Timeliness (Non Mech) Resale Centrex	85% <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale Design	85% <= 36 Hours				1	1	100.00%				YES
FOC Timeliness (Non Mech) Resale ISDN	85% <= 36 Hours				6	6	100.00%				YES
FOC Timeliness (Non Mech) Resale PBX	85% <= 36 Hours				6	6	100.00%				YES
FOC Timeliness (Non Mech) Resale Residence	85% <= 36 Hours				13	13	100.00%				YES
FOC Timeliness (Non Mech) UNE Combos - Other											
FOC Timeliness (Non Mech) UNE ISDN	85% <= 36 Hours				6	6	100.00%				YES
FOC Timeliness (Non Mech) UNE Line Sharing	85% <= 36 Hours				162	163	99.39%				YES
FOC Timeliness (Non Mech) UNE Loop + Port Combinations	85% <= 36 Hours				8	8	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Design	85% <= 36 Hours				249	249	100.00%				YES
FOC Timeliness (Non Mech) UNE Other Non-Design											
FOC Timeliness (Non Mech) UNE Switch Ports											
FOC Timeliness (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	85% <= 10 Hours				1	1	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Design	85% <= 10 Hours				1	1	100.00%				YES
FOC Timeliness (Partial Mech) 2W Analog Loop Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/INP - Non-Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Design											
FOC Timeliness (Partial Mech) 2W Analog Loop w/LNP - Non-Design											
FOC Timeliness (Partial Mech) INP (Standalone)	85% <= 10 Hours				158	166	95.18%				YES
FOC Timeliness (Partial Mech) LNP (Standalone)											
FOC Timeliness (Partial Mech) Local Interconnection Trunks											
FOC Timeliness (Partial Mech) Local Transport (Unbundled Interoffice Transport)	85% <= 10 Hours				59	66	89.39%				YES
FOC Timeliness (Partial Mech) Resale Business											
FOC Timeliness (Partial Mech) Resale Centrex											
FOC Timeliness (Partial Mech) Resale Design											
FOC Timeliness (Partial Mech) Resale ISDN											
FOC Timeliness (Partial Mech) Resale PBX	85% <= 10 Hours				306	317	96.53%				YES
FOC Timeliness (Partial Mech) Resale Residence	85% <= 10 Hours				37	38	97.37%				YES
FOC Timeliness (Partial Mech) UNE Combos - Other	85% <= 10 Hours				2	2	100.00%				YES
FOC Timeliness (Partial Mech) UNE ISDN	85% <= 10 Hours				2	5	40.00%				NO
FOC Timeliness (Partial Mech) UNE Line Sharing	85% <= 10 Hours				2647	2721	97.28%				YES
FOC Timeliness (Partial Mech) UNE Loop + Port Combinations	85% <= 10 Hours				19	20	95.00%				YES
FOC Timeliness (Partial Mech) UNE Other Design	85% <= 10 Hours				309	314	98.41%				YES
FOC Timeliness (Partial Mech) UNE Other Non-Design											
FOC Timeliness (Partial Mech) UNE Switch Ports	85% <= 10 Hours				2	4	50.00%				NO
FOC Timeliness (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)											
Percent Flow-Through											
Achieved Flow Through Aggregate	Diagnostic				692118	780980	88.62%				Diagnostic
Achieved Flow Through Business	Diagnostic				5558	8635	64.37%				Diagnostic
Achieved Flow Through Residence	Diagnostic				80245	93240	86.06%				Diagnostic
Achieved Flow Through Summary	Diagnostic				692118	780980	88.62%				Diagnostic
Achieved Flow Through UNE	Diagnostic				606315	679105	89.28%				Diagnostic
Flow Through Aggregate	Diagnostic				692118	713768	96.97%				Diagnostic
Flow Through Business	90%				5558	6536	85.04%				NO
Flow Through Residence	95%				80245	81471	98.50%				YES
Flow Through Summary	Diagnostic				692118	713768	96.97%				Diagnostic
Flow Through UNE	85%				606315	625761	96.89%				YES
LNP Flow Through Aggregate	85%				8396	8601	97.62%				YES
LNP Flow Through Summary	85%				8396	8601	97.62%				YES

Percent Rejected Service Request

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Percent Reject Service Request (Fully Mech) 2W Analog Loop Design	Diagnostic				0	13	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop Non-Design	Diagnostic				0	17	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Fully Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) INP (Standalone)											
Percent Reject Service Request (Fully Mech) LNP (Standalone)	Diagnostic				22	691	3.18%				Diagnostic
Percent Reject Service Request (Fully Mech) Local Interconnection Trunks											
Percent Reject Service Request (Fully Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Fully Mech) Resale Business	Diagnostic				3	83	3.61%				Diagnostic
Percent Reject Service Request (Fully Mech) Resale Centrex											
Percent Reject Service Request (Fully Mech) Resale Design											
Percent Reject Service Request (Fully Mech) Resale ISDN											
Percent Reject Service Request (Fully Mech) Resale PBX											
Percent Reject Service Request (Fully Mech) Resale Residence	Diagnostic				17	2698	0.63%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Combos - Other	Diagnostic				0	2	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Fully Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Fully Mech) UNE ISDN	Diagnostic				1	28	3.57%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Line Sharing	Diagnostic				0	111	0.00%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Loop + Port Combinations	Diagnostic				1670	33821	4.94%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Design	Diagnostic				3	67	4.48%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Other Non-Design	Diagnostic				589	5500	10.71%				Diagnostic
Percent Reject Service Request (Fully Mech) UNE Switch Ports											
Percent Reject Service Request (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				2	25	8.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop Non-Design	Diagnostic				3	4	75.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Non Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Non Mech) INP (Standalone)	Diagnostic				4	8	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) LNP (Standalone)	Diagnostic				12	78	15.38%				Diagnostic
Percent Reject Service Request (Non Mech) Local Interconnection Trunks	Diagnostic				0	19	0.00%				Diagnostic
Percent Reject Service Request (Non Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Non Mech) Resale Business	Diagnostic				44	59	74.58%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Centrex	Diagnostic				6	9	66.67%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Design	Diagnostic				1	2	50.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale ISDN	Diagnostic				3	4	75.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale PBX	Diagnostic				9	15	60.00%				Diagnostic
Percent Reject Service Request (Non Mech) Resale Residence	Diagnostic				16	20	80.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Combos - Other	Diagnostic				31	43	72.09%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Non Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Non Mech) UNE ISDN											
Percent Reject Service Request (Non Mech) UNE Line Sharing	Diagnostic				2	8	25.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Loop + Port Combinations	Diagnostic				191	349	54.73%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Design	Diagnostic				5	13	38.46%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Other Non-Design	Diagnostic				39	293	13.31%				Diagnostic
Percent Reject Service Request (Non Mech) UNE Switch Ports	Diagnostic				1	1	100.00%				Diagnostic
Percent Reject Service Request (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)											
Percent Reject Service Request (Partial Mech) 2W Analog Loop Design	Diagnostic				2	3	66.67%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop Non-Design	Diagnostic				0	1	0.00%				Diagnostic
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/INP - Non-Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Design											
Percent Reject Service Request (Partial Mech) 2W Analog Loop w/LNP - Non-Design											
Percent Reject Service Request (Partial Mech) INP (Standalone)											
Percent Reject Service Request (Partial Mech) LNP (Standalone)	Diagnostic				65	227	28.63%				Diagnostic
Percent Reject Service Request (Partial Mech) Local Interconnection Trunks											
Percent Reject Service Request (Partial Mech) Local Transport (Unbundled Interoffice Transport)											
Percent Reject Service Request (Partial Mech) Resale Business	Diagnostic				87	135	64.44%				Diagnostic
Percent Reject Service Request (Partial Mech) Resale Centrex											
Percent Reject Service Request (Partial Mech) Resale Design											
Percent Reject Service Request (Partial Mech) Resale ISDN											
Percent Reject Service Request (Partial Mech) Resale PBX											
Percent Reject Service Request (Partial Mech) Resale Residence	Diagnostic				434	730	59.45%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Combos - Other	Diagnostic				8	44	18.18%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Digital Loop < DS1											
Percent Reject Service Request (Partial Mech) UNE Digital Loop >= DS1											
Percent Reject Service Request (Partial Mech) UNE ISDN	Diagnostic				1	4	25.00%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Line Sharing	Diagnostic				57	59	96.61%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Loop + Port Combinations	Diagnostic				2570	4996	51.44%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Design	Diagnostic				9	28	32.14%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Other Non-Design	Diagnostic				79	389	20.31%				Diagnostic
Percent Reject Service Request (Partial Mech) UNE Switch Ports											
Percent Reject Service Request (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic				2	4	50.00%				Diagnostic
Reject Interval											
Reject Interval (Fully Mech) 2W Analog Loop Design	97 % <= 1 Hour										

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Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Reject Interval (Fully Mech) 2W Analog Loop Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/INP - Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) 2W Analog Loop w/LNP - Non-Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) INP (Standalone)	97 % <= 1 Hour										
Reject Interval (Fully Mech) LNP (Standalone)	97 % <= 1 Hour				22	22	100.00%				YES
Reject Interval (Fully Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Fully Mech) Local Transport (Unbundled Interoffice Transport)	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Business	97 % <= 1 Hour				3	3	100.00%				YES
Reject Interval (Fully Mech) Resale Centrex	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Design	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale ISDN	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale PBX	97 % <= 1 Hour										
Reject Interval (Fully Mech) Resale Residence	97 % <= 1 Hour				17	17	100.00%				YES
Reject Interval (Fully Mech) UNE Combos - Other	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE ISDN	97 % <= 1 Hour				1	1	100.00%				YES
Reject Interval (Fully Mech) UNE Line Sharing	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE Loop + Port Combinations	97 % <= 1 Hour				1668	1670	99.88%				YES
Reject Interval (Fully Mech) UNE Other Design	97 % <= 1 Hour				3	3	100.00%				YES
Reject Interval (Fully Mech) UNE Other Non-Design	97 % <= 1 Hour				589	589	100.00%				YES
Reject Interval (Fully Mech) UNE Switch Ports	97 % <= 1 Hour										
Reject Interval (Fully Mech) UNE xDSL (HDSL, ADSL, and UCL)	97 % <= 1 Hour				2	2	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop Non-Design	85 % <= 24 Hours				3	3	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/INP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Design	85 % <= 24 Hours										
Reject Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 24 Hours										
Reject Interval (Non Mech) INP (Standalone)	85 % <= 24 Hours				4	4	100.00%				YES
Reject Interval (Non Mech) LNP (Standalone)	85 % <= 24 Hours				11	11	100.00%				YES
Reject Interval (Non Mech) Local Interconnection Trunks	85 % <= 4 Days				0	2					NO
Reject Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 24 Hours										
Reject Interval (Non Mech) Resale Business	85 % <= 24 Hours				41	42	97.62%				YES
Reject Interval (Non Mech) Resale Centrex	85 % <= 24 Hours				5	6	83.33%				NO
Reject Interval (Non Mech) Resale Design	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) Resale ISDN	85 % <= 24 Hours				2	2	100.00%				YES
Reject Interval (Non Mech) Resale PBX	85 % <= 24 Hours				8	8	100.00%				YES
Reject Interval (Non Mech) Resale Residence	85 % <= 24 Hours				15	15	100.00%				YES
Reject Interval (Non Mech) UNE Combos - Other	85 % <= 24 Hours				28	28	100.00%				YES
Reject Interval (Non Mech) UNE ISDN	85 % <= 24 Hours										
Reject Interval (Non Mech) UNE Line Sharing	85 % <= 24 Hours				2	2	100.00%				YES
Reject Interval (Non Mech) UNE Loop + Port Combinations	85 % <= 24 Hours				184	189	97.35%				YES
Reject Interval (Non Mech) UNE Other Design	85 % <= 24 Hours				5	5	100.00%				YES
Reject Interval (Non Mech) UNE Other Non-Design	85 % <= 24 Hours				39	41	95.12%				YES
Reject Interval (Non Mech) UNE Switch Ports	85 % <= 24 Hours				1	1	100.00%				YES
Reject Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 24 Hours										
Reject Interval (Partial Mech) 2W Analog Loop Design	85 % <= 10 Hours				2	2	100.00%				YES
Reject Interval (Partial Mech) 2W Analog Loop Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/INP - Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) 2W Analog Loop w/LNP - Non-Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) INP (Standalone)	85 % <= 10 Hours										
Reject Interval (Partial Mech) LNP (Standalone)	85 % <= 10 Hours				66	66	100.00%				YES
Reject Interval (Partial Mech) Local Interconnection Trunks	85 % <= 4 Days										
Reject Interval (Partial Mech) Local Transport (Unbundled Interoffice Transport)	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Business	85 % <= 10 Hours				88	88	100.00%				YES
Reject Interval (Partial Mech) Resale Centrex	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Design	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale ISDN	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale PBX	85 % <= 10 Hours										
Reject Interval (Partial Mech) Resale Residence	85 % <= 10 Hours				431	434	99.31%				YES
Reject Interval (Partial Mech) UNE Combos - Other	85 % <= 10 Hours				7	8	87.50%				YES
Reject Interval (Partial Mech) UNE ISDN	85 % <= 10 Hours				1	1	100.00%				YES
Reject Interval (Partial Mech) UNE Line Sharing	85 % <= 10 Hours				56	58	96.55%				YES
Reject Interval (Partial Mech) UNE Loop + Port Combinations	85 % <= 10 Hours				2550	2583	98.72%				YES
Reject Interval (Partial Mech) UNE Other Design	85 % <= 10 Hours				8	9	88.89%				YES
Reject Interval (Partial Mech) UNE Other Non-Design	85 % <= 10 Hours				83	83	100.00%				YES
Reject Interval (Partial Mech) UNE Switch Ports	85 % <= 10 Hours										
Reject Interval (Partial Mech) UNE xDSL (HDSL, ADSL, and UCL)	85 % <= 10 Hours				2	2	100.00%				YES
Service Inquiry Firm Order Confirmation											
Service Inquiry w/ LSR FOC UNE xDSL (ADSL,HDSL,UCL)	95 % Returned <= 5 Business Days										
Service Inquiry w/ LSR FOC UNE-UDF	95 % Returned <= 5 Business Days										
Service Inquiry w/ LSR FOC Unbundled Interoffice Transport	95 % Returned <= 5 Business Days										
Speed of Answer											
Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER	Retail Res / Bus Service Center	779323285	6238772	124.92	1760176	55408	31.77				YES

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Pre-Ordering

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Average Response Time & Response Interval											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS TAG											
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS EDI	Diagnostic				10631	4620	2.3				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS		2361096	902711	2.62	335487	158088	2.12				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG		2361096	902711	2.62	109377	112079	0.98				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS EDI	Diagnostic				10631	4620	2.3				Diagnostic
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS		890233	369604	2.41	335487	158088	2.12				YES
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG		890233	369604	2.41	109377	112079	0.98				YES
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS		24898811	9715526	2.56	77336	23540	3.29				NO
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS		2504284	725992	3.45	77336	23540	3.29				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS EDI	Diagnostic				1120238	298977	3.75				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS		15269466	5335343	2.86	4600897	972842	4.73				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG		15269466	5335343	2.86	1485611	926050	1.6				YES
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS EDI	Diagnostic				1120238	298977	3.75				Diagnostic
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS		4310327	1699246	2.54	4600897	972842	4.73				NO
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG		4310327	1699246	2.54	1485611	926050	1.6				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS		4170403	1647422	2.53	637698	343365	1.86				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG		4170403	1647422	2.53	44562	43001	1.04				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS		981069	417483	2.35	637698	343365	1.86				YES
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG		981069	417483	2.35	44562	43001	1.04				YES
OSS Response Interval (Pre-Ordering) OASISCAR RNS	Diagnostic	623321	3342626	0.19							Diagnostic
OSS Response Interval (Pre-Ordering) OASISLPC RNS	Diagnostic	654541	3617647	0.18							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN RNS	Diagnostic	420909	3861958	0.11							Diagnostic
OSS Response Interval (Pre-Ordering) OASISMTN ROS	Diagnostic	14156	92791	0.15							Diagnostic
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS		24898811	9715526	2.56	125628	104747	1.2				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG		24898811	9715526	2.56	118827	5756	20.64				NO
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI											
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS		2504284	725992	3.45	125628	104747	1.2				YES
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG		2504284	725992	3.45	118827	5756	20.64				NO
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS EDI	Diagnostic				113987	32447	3.51				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS		11705850	4687870	2.5	769843	391532	1.97				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG		11705850	4687870	2.5	242770	247080	0.98				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS EDI	Diagnostic				113987	32447	3.51				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS		6665163	1090334	6.11	769843	391532	1.97				YES
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG		6665163	1090334	6.11	242770	247080	0.98				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS EDI	Diagnostic				619757	210970	2.94				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS		5998078	2620909	2.29	1917744	561944	3.41				NO
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG		5998078	2620909	2.29	289631	302989	0.96				YES
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS EDI	Diagnostic				619757	210970	2.94				Diagnostic
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS		31821	11517	2.76	1917744	561944	3.41				NO
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG		31821	11517	2.76	289631	302989	0.96				YES
Electronic Response Time											
Electronic Loop Makeup	95%<= 1 Minute				442	451	98.00%				YES
Interface Availability											
OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) BOCRIS BST & CLEC											
OSS Interface Availability (Pre-Ordering) DOE BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) DOM CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) EDI CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LENS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LEO CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LESOG CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) PSIMS CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) SGG (COG) CLEC	>= 99.5 %						100.00%				YES
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) SOG CLEC											
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC	>= 99.5 %			100.00%							YES
OSS Interface Availability (Pre-Ordering) TAG CLEC	>= 99.5 %						100.00%				YES
Manual Response Time											
Manual Loop Makeup	95%<= 3 Business Days										

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Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Completion Attempts Without Notice											
Completion Attempts Without Notice 2W Analog Loop Design Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop Non-Design Dispatch	Diagnostic				0	6	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop Non-Design Non-Dispatch	Diagnostic				0	4	0.00%				Diagnostic
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/INP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Dispatch	Diagnostic										
Completion Attempts Without Notice 2W Analog Loop w/LNP - Non-Design Non-Dispat	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice INP (Standalone) Non-Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Dispatch	Diagnostic										
Completion Attempts Without Notice LNP (Standalone) Non-Dispatch	Diagnostic				7	746	0.94%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Dispatch	Diagnostic				0	8	0.00%				Diagnostic
Completion Attempts Without Notice Local Interconnection Trunks Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Completion Attempts Without Notice Local Transport (Unbundled Interoffice Transport)	Diagnostic				0	1	0.00%				Diagnostic
Completion Attempts Without Notice Resale Business Dispatch	Diagnostic				9	18	50.00%				Diagnostic
Completion Attempts Without Notice Resale Business Non-Dispatch	Diagnostic				27	140	19.29%				Diagnostic
Completion Attempts Without Notice Resale Centrex Dispatch	Diagnostic				1	1	100.00%				Diagnostic
Completion Attempts Without Notice Resale Centrex Non-Dispatch	Diagnostic				5	5	100.00%				Diagnostic
Completion Attempts Without Notice Resale Design Dispatch	Diagnostic				1	3	33.33%				Diagnostic
Completion Attempts Without Notice Resale Design Non-Dispatch	Diagnostic				3	11	27.27%				Diagnostic
Completion Attempts Without Notice Resale ISDN Dispatch	Diagnostic										
Completion Attempts Without Notice Resale ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Dispatch	Diagnostic										
Completion Attempts Without Notice Resale PBX Non-Dispatch	Diagnostic										
Completion Attempts Without Notice Resale Residence Dispatch	Diagnostic				5	91	5.49%				Diagnostic
Completion Attempts Without Notice Resale Residence Non-Dispatch	Diagnostic				61	2204	2.77%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Dispatch	Diagnostic				1	36	2.78%				Diagnostic
Completion Attempts Without Notice UNE Combos - Other Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop < DS1 Dispatch	Diagnostic				0	11	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop < DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Digital Loop >= DS1 Dispatch	Diagnostic				0	43	0.00%				Diagnostic
Completion Attempts Without Notice UNE Digital Loop >= DS1 Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE ISDN Dispatch	Diagnostic				0	9	0.00%				Diagnostic
Completion Attempts Without Notice UNE ISDN Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Line Sharing Dispatch	Diagnostic				2	3	66.67%				Diagnostic
Completion Attempts Without Notice UNE Line Sharing Non-Dispatch	Diagnostic				39	50	78.00%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Dispatch	Diagnostic				21	921	2.28%				Diagnostic
Completion Attempts Without Notice UNE Loop + Port Combinations Non-Dispatch	Diagnostic				467	27585	1.69%				Diagnostic
Completion Attempts Without Notice UNE Other Design Dispatch	Diagnostic				1	1	100.00%				Diagnostic
Completion Attempts Without Notice UNE Other Design Non-Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Other Non-Design Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice UNE Other Non-Design Non-Dispatch	Diagnostic				1	28	3.57%				Diagnostic
Completion Attempts Without Notice UNE Switch Ports Dispatch	Diagnostic										
Completion Attempts Without Notice UNE Switch Ports Non-Dispatch	Diagnostic				0	3	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Dispatch	Diagnostic				0	2	0.00%				Diagnostic
Completion Attempts Without Notice UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatc	Diagnostic										
Completion Notice Interval											
Avg Cmp Notice Intvl Mech 2W Analog Loop Design < 10 Circuits	Retail Residence and Business Dispatch	45066	6737	6.69	0	2	0.02	31.29		0.3015	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Design >= 10 Circuits	Retail Residence and Business Dispatch	240	42	5.72				23.4			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	44911	6664	6.74	21	5	4.28	31.44		0.1746	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	81	38	2.14				7.6			
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) <	Retail Residence and Business (POTS) Excluding Switch -Based Orders	68084	36167	1.88	0	4	0.02	20.54		0.1817	YES
Avg Cmp Notice Intvl Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >	Retail Residence and Business (POTS) Excluding Switch -Based Orders	46	1	45.92				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design < 10 Circuits	Retail Residence and Business Dispatch	45066	6737	6.69				31.29			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Design >= 10 Circuits	Retail Residence and Business Dispatch	240	42	5.72				23.4			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuit	Retail Residence and Business (POTS) Excluding Switch -Based Orders	44911	6664	6.74				31.44			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	81	38	2.14				7.6			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	68084	36167	1.88				20.54			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	46	1	45.92				0			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design < 10 Circuits	Retail Residence and Business Dispatch	45066	6737	6.69				31.29			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Design >= 10 Circuits	Retail Residence and Business Dispatch	240	42	5.72				23.4			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circui	Retail Residence and Business (POTS) Excluding Switch -Based Orders	44911	6664	6.74				31.44			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	81	38	2.14				7.6			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	68084	36167	1.88				20.54			
Avg Cmp Notice Intvl Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispa	Retail Residence and Business (POTS) Excluding Switch -Based Orders	46	1	45.92				0			
Avg Cmp Notice Intvl Mech INP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	220705	116928	1.89				19.75			
Avg Cmp Notice Intvl Mech INP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	127	39	3.26				10.26			
Avg Cmp Notice Intvl Mech LNP (Standalone) < 10 Circuits	Retail Residence and Business (POTS)	220705	116928	1.89	309	685	0.45	19.75		1.8987	YES
Avg Cmp Notice Intvl Mech LNP (Standalone) >= 10 Circuits	Retail Residence and Business (POTS)	127	39	3.26				10.26			
Avg Cmp Notice Intvl Mech Local Interconnection Trunks	Local Interconnection Trunks										
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) < 10 Circ	Retail DS1/DS3 Interoffice	1188	253	4.69				21.85			
Avg Cmp Notice Intvl Mech Local Transport (Unbundled Interoffice Transport) >= 10 Ci	Retail DS1/DS3 Interoffice										

BellSouth Monthly State Summary
Kentucky, June 2004

Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Mech Resale Business < 10 Circuits	Retail Business	22360	10434	2.14	186	128	1.46	15.51		0.4978	YES
Avg Cmp Notice Intvl Mech Resale Business >= 10 Circuits	Retail Business	295	41	7.2				24.45			
Avg Cmp Notice Intvl Mech Resale Centrex < 10 Circuits	Retail Centrex	421	319	1.32				6.37			
Avg Cmp Notice Intvl Mech Resale Centrex >= 10 Circuits	Retail Centrex	147	6	24.43				59.83			
Avg Cmp Notice Intvl Mech Resale Design < 10 Circuits	Retail Design	4249	559	7.6				32.96			
Avg Cmp Notice Intvl Mech Resale Design >= 10 Circuits	Retail Design	806	53	15.21				31.27			
Avg Cmp Notice Intvl Mech Resale ISDN < 10 Circuits	Retail ISDN	680	113	6.02				9.29			
Avg Cmp Notice Intvl Mech Resale ISDN >= 10 Circuits	Retail ISDN	13	4	3.23				6.02			
Avg Cmp Notice Intvl Mech Resale PBX < 10 Circuits	Retail PBX	265	32	8.27				34.19			
Avg Cmp Notice Intvl Mech Resale PBX >= 10 Circuits	Retail PBX	162	12	13.49				15.43			
Avg Cmp Notice Intvl Mech Resale Residence < 10 Circuits	Retail Residence	198826	106879	1.86	1751	2238	0.78	20.08		2.5133	YES
Avg Cmp Notice Intvl Mech Resale Residence >= 10 Circuits	Retail Residence	3	9	0.32				0.87			
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	47678	7008	6.8	1	25	0.03	31.15		1.0845	YES
Avg Cmp Notice Intvl Mech UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	892	81	11.01				28.66			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circ	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	69797	36435	1.92				20.74			
Avg Cmp Notice Intvl Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatched Out & Dispatched In)	201	19	10.56				25.15			
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 < 10 Circuits	Retail Digital Loop < DS1	16093	3022	5.33	0	11	0.02	34.06		0.516	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop < DS1 >= 10 Circuits	Retail Digital Loop < DS1	37	19	1.96				6.42			
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 < 10 Circuits	Retail Digital Loop >= DS1	1453	183	7.94	1	45	0.02	38.64		1.2319	YES
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1 >= 10 Circuits	Retail Digital Loop >= DS1	15	8	1.9				4.19			
Avg Cmp Notice Intvl Mech UNE ISDN < 10 Circuits	Retail ISDN - BRI	562	65	8.64	0	9	0.02	9.89		2.4515	YES
Avg Cmp Notice Intvl Mech UNE ISDN >= 10 Circuits	Retail ISDN - BRI										
Avg Cmp Notice Intvl Mech UNE Line Sharing < 10 Circuits	ADSL Provided to Retail	14706	2717	5.41	0	1	0.33	35.01		0.145	YES
Avg Cmp Notice Intvl Mech UNE Line Sharing >= 10 Circuits	ADSL Provided to Retail	31	4	7.73				13.57			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	45066	6737	6.69	4369	900	4.85	31.29		1.6526	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	240	42	5.72	0	2	0.02	23.4		0.3365	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	68327	36283	1.88	8845	15132	0.58	20.51		6.5423	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In)	Retail Residence and Business	47	7	6.77				17.26			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	107793	74293	1.45	10277	12010	0.86	17.81		3.3974	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch (Switch Base	Retail Residence and Business	11	1	10.78				0			
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	176120	110576	1.59	19123	27142	0.7	18.74		6.9959	YES
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuit	Retail Residence and Business	58	8	7.27				16.05			
Avg Cmp Notice Intvl Mech UNE Other Design < 10 Circuits	Retail Design	4249	559	7.6				32.96			
Avg Cmp Notice Intvl Mech UNE Other Design >= 10 Circuits	Retail Design	806	53	15.21				31.27			
Avg Cmp Notice Intvl Mech UNE Other Non-Design < 10 Circuits	Retail Residence and Business	221186	117313	1.89	10	28	0.34	19.72		0.4146	YES
Avg Cmp Notice Intvl Mech UNE Other Non-Design >= 10 Circuits	Retail Residence and Business	298	50	5.96				22.25			
Avg Cmp Notice Intvl Mech UNE Switch Ports < 10 Circuits	Retail Residence and Business (POTS)	220705	116928	1.89	1	3	0.26	19.75		0.1432	YES
Avg Cmp Notice Intvl Mech UNE Switch Ports >= 10 Circuits	Retail Residence and Business (POTS)	127	39	3.26				10.26			
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits	ADSL Provided to Retail	14706	2717	5.41	0	2	0.02	35.01		0.2179	YES
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits	ADSL Provided to Retail	31	4	7.73				13.57			
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits					20	1	19.53				Diagnostic
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech INP (Standalone) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) < 10 Circuits					172	59	2.92				Diagnostic
Avg Cmp Notice Intvl Non-Mech LNP (Standalone) >= 10 Circuits					1	2	0.33				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks					889	8	111.14				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) < 10 Circuits					20	1	19.52				Diagnostic
Avg Cmp Notice Intvl Non-Mech Local Transport (Unbundled Interoffice Transport) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Business < 10 Circuits					352	21	16.76				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Business >= 10 Circuits					130	10	13.04				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Centrex < 10 Circuits					112	6	18.67				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Centrex >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Design < 10 Circuits					219	14	15.66				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale PBX >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech Resale Residence < 10 Circuits					660	61	10.82				Diagnostic
Avg Cmp Notice Intvl Non-Mech Resale Residence >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch < 10 Circuits					245	14	17.5				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits					21	1	20.98				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits											

BellSouth Monthly State Summary
Kentucky, June 2004

Provisioning

	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop < DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 < 10 Circuits					42	2	21.15				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Digital Loop >= DS1 >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE ISDN >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing < 10 Circuits					20	52	0.38				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Line Sharing >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits					1047	50	20.94				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits					682	56	12.18				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits					2	1	1.6				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits					3908	416	9.39				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits					4590	472	9.72				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits					2	1	1.6				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design < 10 Circuits					15	1	15.47				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design < 10 Circuits					78	3	26.09				Diagnostic
Avg Cmp Notice Intvl Non-Mech UNE Other Non-Design >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE Switch Ports >= 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits											
Avg Cmp Notice Intvl Non-Mech UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits											
Coordinated Customer Conversion Interval											
CCC Interim Number Portability (INP) - Loop	95.00%										
CCC Local Number Portability (LNP) - Loop	95.00%										
Held Order Interval											
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1607	41	39.2			56.5107				
Held Order Intvl & Mean 2W Analog Loop Design < 10 Circuits Other	Retail Residence and Business Dispatch	216	14	15.43			14.8465				
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1607	41	39.2			56.5107				
Held Order Intvl & Mean 2W Analog Loop Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	216	14	15.43			14.8465				
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Equipment	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1607	41	39.2			56.5107				
Held Order Intvl & Mean 2W Analog Loop w/INP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	216	14	15.43			14.8465				
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Equipmen	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1607	41	39.2			56.5107				
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	216	14	15.43			14.8465				
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/INP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Facilities	Retail Residence and Business Dispatch	1607	41	39.2			56.5107				
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design < 10 Circuits Other	Retail Residence and Business Dispatch	216	14	15.43			14.8465				
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Equipment	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Facilities	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Design >= 10 Circuits Other	Retail Residence and Business Dispatch										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Equipmen	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1607	41	39.2			56.5107				
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design < 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders	216	14	15.43			14.8465				
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Equipme	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Facilities	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean 2W Analog Loop w/LNP - Non-Design >= 10 Circuits Other	Retail Residence and Business (POTS) Excluding Switch -Based Orders										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1607	41	39.2			56.5107				
Held Order Intvl & Mean INP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	216	14	15.43			14.8465				
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean INP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Facilities	Retail Residence and Business (POTS)	1607	41	39.2			56.5107				
Held Order Intvl & Mean LNP (Standalone) < 10 Circuits Other	Retail Residence and Business (POTS)	216	14	15.43			14.8465				
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean LNP (Standalone) >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean Local Interconnection Trunks Equipment	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Facilities	Local Interconnection Trunks										
Held Order Intvl & Mean Local Interconnection Trunks Other	Local Interconnection Trunks										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice	50	2	25				24.0416			
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) < 10 Circuit	Retail DS1/DS3 Interoffice	206	9	22.89				20.6848			
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Local Transport (Unbundled Interoffice Transport) >= 10 Circu	Retail DS1/DS3 Interoffice										
Held Order Intvl & Mean Resale Business < 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business < 10 Circuits Facilities	Retail Business	76	7	10.86				11.9782			
Held Order Intvl & Mean Resale Business < 10 Circuits Other	Retail Business	53	3	17.67				5.0332			
Held Order Intvl & Mean Resale Business >= 10 Circuits Equipment	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Facilities	Retail Business										
Held Order Intvl & Mean Resale Business >= 10 Circuits Other	Retail Business										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex < 10 Circuits Other	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Equipment	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Facilities	Retail Centrex										
Held Order Intvl & Mean Resale Centrex >= 10 Circuits Other	Retail Centrex										
Held Order Intvl & Mean Resale Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design < 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean Resale Design < 10 Circuits Other	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean Resale Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Facilities	Retail ISDN										
Held Order Intvl & Mean Resale ISDN < 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Equipment	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Facilities	Retail ISDN										
Held Order Intvl & Mean Resale ISDN >= 10 Circuits Other	Retail ISDN										
Held Order Intvl & Mean Resale PBX < 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX < 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Equipment	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Facilities	Retail PBX										
Held Order Intvl & Mean Resale PBX >= 10 Circuits Other	Retail PBX										
Held Order Intvl & Mean Resale Residence < 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence < 10 Circuits Facilities	Retail Residence	1531	34	45.03	29	1	29	60.3271	61.2079	0.2619	YES
Held Order Intvl & Mean Resale Residence < 10 Circuits Other	Retail Residence	163	11	14.82				16.7202			
Held Order Intvl & Mean Resale Residence >= 10 Circuits Equipment	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Facilities	Retail Residence										
Held Order Intvl & Mean Resale Residence >= 10 Circuits Other	Retail Residence										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Facilities	Retail Residence, Business and Design Dispatch	1607	41	39.2				56.5107			
Held Order Intvl & Mean UNE Combos - Other < 10 Circuits Other	Retail Residence, Business and Design Dispatch	216	14	15.43				14.8465			
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Equipment	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Facilities	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Combos - Other >= 10 Circuits Other	Retail Residence, Business and Design Dispatch										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Facilities	Retail Digital Loop < DS1	132	2	66				89.0955			
Held Order Intvl & Mean UNE Digital Loop < DS1 < 10 Circuits Other	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Equipment	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Facilities	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop < DS1 >= 10 Circuits Other	Retail Digital Loop < DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 < 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Equipment	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Facilities	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE Digital Loop >= DS1 >= 10 Circuits Other	Retail Digital Loop >= DS1										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Facilities	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN < 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Equipment	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Facilities	Retail ISDN - BRI										
Held Order Intvl & Mean UNE ISDN >= 10 Circuits Other	Retail ISDN - BRI										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Facilities	ADSL Provided to Retail	132	2	66				89.0955			
Held Order Intvl & Mean UNE Line Sharing < 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Line Sharing >= 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Facilities	Retail Residence and Business	1607	41	39.2	175	8	21.88	56.5107	21.842	0.793	YES
Held Order Intvl & Mean UNE Loop + Port Combinations < 10 Circuits Other	Retail Residence and Business	216	14	15.43				14.8465			
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Loop + Port Combinations >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Equipment	Retail Design										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean UNE Other Design < 10 Circuits Other	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Equipment	Retail Design										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Facilities	Retail Design										
Held Order Intvl & Mean UNE Other Design >= 10 Circuits Other	Retail Design										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Facilities	Retail Residence and Business	1607	41	39.2				56.5107			
Held Order Intvl & Mean UNE Other Non-Design < 10 Circuits Other	Retail Residence and Business	216	14	15.43				14.8465			
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Equipment	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Facilities	Retail Residence and Business										
Held Order Intvl & Mean UNE Other Non-Design >= 10 Circuits Other	Retail Residence and Business										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Facilities	Retail Residence and Business (POTS)	1607	41	39.2				56.5107			
Held Order Intvl & Mean UNE Switch Ports < 10 Circuits Other	Retail Residence and Business (POTS)	216	14	15.43				14.8465			
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Equipment	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Facilities	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE Switch Ports >= 10 Circuits Other	Retail Residence and Business (POTS)										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Equipment	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Facilities	ADSL Provided to Retail	132	2	66				89.0955			
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) < 10 Circuits Other	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Equipmen	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Facilities	ADSL Provided to Retail										
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL) >= 10 Circuits Other	ADSL Provided to Retail										
Hot Cut Timeliness											
CCC - Hot Cuts Timeliness COORDINATED TIME SPECIFIC (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC (SL2)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, NON-TIME SPECIFIC, (SL1)	95.00 % On Time										
CCC - Hot Cuts Timeliness COORDINATED, TIME SPECIFIC (SL2)	95.00 % On Time										
Jeopardy Notice Interval											
% Jeopardy (Mech) 2W Analog Loop Design	Retail Residence and Business Dispatch	576	6737	8.55%	0	2	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	580	116767	0.50%	0	9	0.00%				YES
% Jeopardy (Mech) 2W Analog Loop w/INP - Design	Retail Residence and Business Dispatch	576	6737	8.55%							
% Jeopardy (Mech) 2W Analog Loop w/INP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	580	116767	0.50%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Design	Retail Residence and Business Dispatch	576	6737	8.55%							
% Jeopardy (Mech) 2W Analog Loop w/LNP - Non-Design	Retail Residence and Business (POTS) Excluding Switch -Based Orders	580	116767	0.50%							
% Jeopardy (Mech) INP (Standalone)	Retail Residence and Business (POTS)	580	116767	0.50%							
% Jeopardy (Mech) LNP (Standalone)	Retail Residence and Business (POTS)	580	116767	0.50%	0	685	0.00%				YES
% Jeopardy (Mech) Local Interconnection Trunks	Local Interconnection Trunks										
% Jeopardy (Mech) Local Transport (Unbundled Interoffice Transport)	Retail DS1/DS3 Interoffice	152	278	54.68%							
% Jeopardy (Mech) Resale Business	Retail Business	176	10490	1.68%	0	126	0.00%				YES
% Jeopardy (Mech) Resale Centrex	Retail Centrex	10	324	3.09%							
% Jeopardy (Mech) Resale Design	Retail Design	84	603	13.93%							
% Jeopardy (Mech) Resale ISDN	Retail ISDN	32	121	26.45%							
% Jeopardy (Mech) Resale PBX	Retail PBX	4	38	10.53%							
% Jeopardy (Mech) Resale Residence	Retail Residence	414	106673	0.39%	12	2236	0.54%				YES
% Jeopardy (Mech) UNE Combos - Other	Retail Residence, Business and Design Dispatch	659	7039	9.36%	12	23	52.17%				NO
% Jeopardy (Mech) UNE Digital Loop < DS1	Retail Digital Loop < DS1	98	3004	3.26%	3	12	25.00%				NO
% Jeopardy (Mech) UNE Digital Loop >= DS1	Retail Digital Loop >= DS1	46	197	23.35%	35	47	74.47%				NO
% Jeopardy (Mech) UNE ISDN	Retail ISDN - BRI	20	62	32.26%	3	10	30.00%				YES
% Jeopardy (Mech) UNE Line Sharing	ADSL Provided to Retail	78	2686	2.90%	0	1	0.00%				YES
% Jeopardy (Mech) UNE Loop + Port Combinations	Retail Residence and Business	590	117163	0.50%	76	28127	0.27%				YES
% Jeopardy (Mech) UNE Other Design	Retail Design	84	603	13.93%							
% Jeopardy (Mech) UNE Other Non-Design	Retail Residence and Business	590	117163	0.50%	0	28	0.00%				YES
% Jeopardy (Mech) UNE Switch Ports	Retail Residence and Business (POTS)	580	116767	0.50%	0	3	0.00%				YES
% Jeopardy (Mech) UNE xDSL (HDSL, ADSL, and UCL)	ADSL Provided to Retail	78	2686	2.90%	0	2	0.00%				YES
% Jeopardy (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop Non-Design	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy (Non Mech) LNP (Standalone)	Diagnostic				0	61	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Interconnection Trunks	Diagnostic				0	5	0.00%				Diagnostic
% Jeopardy (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Business	Diagnostic				0	29	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Centrex	Diagnostic				0	6	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale Design	Diagnostic				0	15	0.00%				Diagnostic
% Jeopardy (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy (Non Mech) Resale PBX	Diagnostic										
% Jeopardy (Non Mech) Resale Residence	Diagnostic				0	59	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Combos - Other	Diagnostic				6	10	60.00%				Diagnostic
% Jeopardy (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy (Non Mech) UNE Digital Loop >= DS1	Diagnostic				3	3	100.00%				Diagnostic
% Jeopardy (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy (Non Mech) UNE Line Sharing	Diagnostic				0	49	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Loop + Port Combinations	Diagnostic				3	524	0.57%				Diagnostic
% Jeopardy (Non Mech) UNE Other Design	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy (Non Mech) UNE Other Non-Design	Diagnostic				0	3	0.00%				Diagnostic
% Jeopardy (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop Non-Design	95.00%										

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% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/INP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Design	95.00%										
% Jeopardy within 48 Hours (Mech) 2W Analog Loop w/LNP - Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) INP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) LNP (Standalone)	95.00%										
% Jeopardy within 48 Hours (Mech) Local Interconnection Trunks	95.00%										
% Jeopardy within 48 Hours (Mech) Local Transport (Unbundled Interoffice Transport)	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Business	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Centrex	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Design	95.00%										
% Jeopardy within 48 Hours (Mech) Resale ISDN	95.00%										
% Jeopardy within 48 Hours (Mech) Resale PBX	95.00%										
% Jeopardy within 48 Hours (Mech) Resale Residence	95.00%				11	11	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Combos - Other	95.00%				12	12	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop < DS1	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Digital Loop >= DS1	95.00%				35	35	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE ISDN	95.00%				3	3	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Line Sharing	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Loop + Port Combinations	95.00%				69	69	100.00%				YES
% Jeopardy within 48 Hours (Mech) UNE Other Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Other Non-Design	95.00%										
% Jeopardy within 48 Hours (Mech) UNE Switch Ports	95.00%										
% Jeopardy within 48 Hours (Mech) UNE xDSL (HDSL, ADSL, and UCL)	95.00%										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) INP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) LNP (Standalone)	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Interconnection Trunks	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Local Transport (Unbundled Interoffice Transp	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Business	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Centrex	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale Design	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) Resale ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) Resale PBX	Diagnostic				0	1	0.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) Resale Residence	Diagnostic				0	2	0.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Combos - Other	Diagnostic				7	15	46.67%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop < DS1	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Digital Loop >= DS1	Diagnostic				3	8	37.50%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE ISDN	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Line Sharing	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Loop + Port Combinations	Diagnostic				2	10	20.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Design	Diagnostic				1	1	100.00%				Diagnostic
% Jeopardy within 48 Hours (Non Mech) UNE Other Non-Design	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE Switch Ports	Diagnostic										
% Jeopardy within 48 Hours (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
Jeopardy Interval (Mech) 2W Analog Loop Design	48										
Jeopardy Interval (Mech) 2W Analog Loop Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/INP - Non-Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Design	48										
Jeopardy Interval (Mech) 2W Analog Loop w/LNP - Non-Design	48										
Jeopardy Interval (Mech) INP (Standalone)	48										
Jeopardy Interval (Mech) LNP (Standalone)	48										
Jeopardy Interval (Mech) Local Interconnection Trunks	48										
Jeopardy Interval (Mech) Local Transport (Unbundled Interoffice Transport)	48										
Jeopardy Interval (Mech) Resale Business	48										
Jeopardy Interval (Mech) Resale Centrex	48										
Jeopardy Interval (Mech) Resale Design	48										
Jeopardy Interval (Mech) Resale ISDN	48										
Jeopardy Interval (Mech) Resale PBX	48										
Jeopardy Interval (Mech) Resale Residence	48				1821.3	11	165.57				YES
Jeopardy Interval (Mech) UNE Combos - Other	48				4486.27	12	373.86				YES
Jeopardy Interval (Mech) UNE Digital Loop < DS1	48				1061.62	3	353.87				YES
Jeopardy Interval (Mech) UNE Digital Loop >= DS1	48				8993.97	35	256.97				YES
Jeopardy Interval (Mech) UNE ISDN	48				1061.62	3	353.87				YES
Jeopardy Interval (Mech) UNE Line Sharing	48										
Jeopardy Interval (Mech) UNE Loop + Port Combinations	48				13865.43	69	200.95				YES
Jeopardy Interval (Mech) UNE Other Design	48										
Jeopardy Interval (Mech) UNE Other Non-Design	48										
Jeopardy Interval (Mech) UNE Switch Ports	48										
Jeopardy Interval (Mech) UNE xDSL (HDSL, ADSL, and UCL)	48										
Jeopardy Interval (Non Mech) 2W Analog Loop Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/INP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Design	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
Jeopardy Interval (Non Mech) 2W Analog Loop w/LNP - Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) INP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) LNP (Standalone)	Diagnostic										
Jeopardy Interval (Non Mech) Local Interconnection Trunks	Diagnostic										
Jeopardy Interval (Non Mech) Local Transport (Unbundled Interoffice Transport)	Diagnostic										
Jeopardy Interval (Non Mech) Resale Business	Diagnostic										
Jeopardy Interval (Non Mech) Resale Centrex	Diagnostic										
Jeopardy Interval (Non Mech) Resale Design	Diagnostic				0	1	0				Diagnostic
Jeopardy Interval (Non Mech) Resale ISDN	Diagnostic										
Jeopardy Interval (Non Mech) Resale PBX	Diagnostic					1					Diagnostic
Jeopardy Interval (Non Mech) Resale Residence	Diagnostic				0	2	0				Diagnostic
Jeopardy Interval (Non Mech) UNE Combos - Other	Diagnostic				3356.33	15	223.76				Diagnostic
Jeopardy Interval (Non Mech) UNE Digital Loop < DS1	Diagnostic										
Jeopardy Interval (Non Mech) UNE Digital Loop >= DS1	Diagnostic				454	8	56.75				Diagnostic
Jeopardy Interval (Non Mech) UNE ISDN	Diagnostic										
Jeopardy Interval (Non Mech) UNE Line Sharing	Diagnostic										
Jeopardy Interval (Non Mech) UNE Loop + Port Combinations	Diagnostic				276.07	10	27.61				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Design	Diagnostic				150.28	1	150.28				Diagnostic
Jeopardy Interval (Non Mech) UNE Other Non-Design	Diagnostic										
Jeopardy Interval (Non Mech) UNE Switch Ports	Diagnostic										
Jeopardy Interval (Non Mech) UNE xDSL (HDSL, ADSL, and UCL)	Diagnostic										
LNP Disconnect Timeliness											
Disconnect Timeliness LNP	95.00%				1035	1249	82.87%				NO
LNP Missed Installation Appointments											
LNP % Missed Install Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence & Business (POTS)	1233	6667	18.49%							
LNP % Missed Install Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	6	38	15.79%							
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence & Business (POTS)	35	110368	0.03%	0	744	0.00%				YES
LNP % Missed Install Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence & Business (POTS)	0	1	0.00%	0	2	0.00%				YES
LNP Service Order Cycle Time											
LNP TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				318	603	0.53				Diagnostic
LNP TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				34	53	0.64				Diagnostic
LNP TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				53	72	0.73				Diagnostic
LNP TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
Order Completion Interval											
OCI 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	31414	5547	5.66	5	1	5	6.97		0.0951	YES
OCI 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	150.67	36	4.19				3.59			
OCI 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	31414	5547	5.66				6.97			
OCI 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	150.67	36	4.19				3.59			
OCI 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	31192.33	5486	5.69	21	5	4.2	7		0.4745	YES
OCI 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	122.67	32	3.83				3.42			
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	51985.33	29730	1.75	14	4	3.5	2.57		-1.3646	YES
OCI 2W Analog Loop Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	8	1	8				0			
OCI 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	31414	5547	5.66				6.97			
OCI 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	150.67	36	4.19				3.59			
OCI 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	31414	5547	5.66				6.97			
OCI 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	150.67	36	4.19				3.59			
OCI 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	31192.33	5486	5.69				7			
OCI 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	122.67	32	3.83				3.42			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	51985.33	29730	1.75				2.57			
OCI 2W Analog Loop w/INP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	8	1	8				0			
OCI 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	31414	5547	5.66				6.97			
OCI 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	150.67	36	4.19				3.59			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	31414	5547	5.66				6.97			
OCI 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	150.67	36	4.19				3.59			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	31192.33	5486	5.69				7			
OCI 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	122.67	32	3.83				3.42			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	51985.33	29730	1.75				2.57			
OCI 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	8	1	8				0			
OCI INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	31192.33	5486	5.69				7			
OCI INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	122.67	32	3.83				3.42			
OCI INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	97560.67	103876	0.94				1.54			
OCI INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	8	1	8				0			
OCI LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	31192.33	5486	5.69				7			
OCI LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	122.67	32	3.83				3.42			
OCI LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	97560.67	103876	0.94	352	738	0.48	1.54		8.1309	YES
OCI LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	8	1	8				0			
OCI Local Interconnection Trunks	Local Interconnection Trunks	432	20	21.6	100	7	14.29	8.74		1.9047	YES
OCI Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	2668.33	195	13.68				8.17			
OCI Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 10 Circuits	Retail DS1/DS3 Interoffice	16	1	16	13	1	13	0			YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
OCI Local Transport (Unbundled Interoffice Transport) Non-Dispatch >= 10 Circuits	Retail DS1/DS3 Interoffice										
OCI Resale Business Dispatch < 10 Circuits	Retail Business	6393	1336	4.79	45	15	2.98	10.92		0.6375	YES
OCI Resale Business Dispatch >= 10 Circuits	Retail Business	131.67	27	4.88				3.92			
OCI Resale Business Non-Dispatch < 10 Circuits	Retail Business	12220.67	8695	1.41	79	108	0.73	4.24		1.648	YES
OCI Resale Business Non-Dispatch >= 10 Circuits	Retail Business	35.33	8	4.42	45	9	5	5.33		-0.2251	YES
OCI Resale Centrex Dispatch < 10 Circuits	Retail Centrex	241.67	64	3.78	3	1	3	3.19		0.2411	YES
OCI Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	25	3	8.33				4.04			
OCI Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	339	240	1.41	15	5	3	2.18		-1.6081	YES
OCI Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	27	3	9				0			
OCI Resale Design Dispatch < 10 Circuits	Retail Design	2572	159	16.18	7	1	7	10.54		0.8675	YES
OCI Resale Design Dispatch >= 10 Circuits	Retail Design	137	12	11.42				8.36			
OCI Resale Design Non-Dispatch < 10 Circuits	Retail Design	852.67	273	3.12	17	5	3.33	2.95		-0.1576	YES
OCI Resale Design Non-Dispatch >= 10 Circuits	Retail Design	46	9	5.11				3.41			
OCI Resale ISDN Dispatch < 10 Circuits	Retail ISDN	1148	49	23.43				13.12			
OCI Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	3	1	3				0			
OCI Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	50.33	43	1.17				1.26			
OCI Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	23	3	7.67				7.37			
OCI Resale PBX Dispatch < 10 Circuits	Retail PBX	46	5	9.2				1.79			
OCI Resale PBX Dispatch >= 10 Circuits	Retail PBX	12	2	6				0			
OCI Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	45.67	24	1.9				3.01			
OCI Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	8.33	6	1.39				0.71			
OCI Resale Residence Dispatch < 10 Circuits	Retail Residence	25021	4211	5.94	398	66	6.04	5.09		-0.1482	YES
OCI Resale Residence Dispatch >= 10 Circuits	Retail Residence	19	9	2.11				0.33			
OCI Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	85753	95484	0.9	1042	2118	0.49	0.96		19.2273	YES
OCI Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
OCI UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	33986	5706	5.96	277	22	12.59	7.3		-4.2539	NO
OCI UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	287.67	48	5.99				6			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	52917.67	29984	1.76				2.58			
OCI UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch In)	78	14	5.57				4.33			
OCI UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	6570.67	782	8.4	102	10	10.2	18.78		-0.3008	YES
OCI UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	17	7	2.43				0.53			
OCI UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	5343	2171	2.46				2.52			
OCI UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1										
OCI UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	587	51	11.51	105	17	6.18	7.19		2.6487	YES
OCI UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	3	1	3				0			
OCI UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	233	85	2.74				4.05			
OCI UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	38	7	5.43				5.09			
OCI UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	1021	41	24.9	94	8	11.75	12.5		2.7228	YES
OCI UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	11	13	0.85				0.8			
OCI UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
OCI UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	5420.67	730	7.43	5	2	2.5	18.77		0.3705	YES
OCI UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	11	4	2.75				0.5			
OCI UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	4736	1947	2.43	105	43	2.45	2.59		-0.0429	YES
OCI UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
OCI UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	31414	5547	5.66	4072	714	5.7	6.97		-0.1437	YES
OCI UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	150.67	36	4.19	9	1	9	3.59		-1.3221	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) < 10 Circuits	Retail Residence and Business	52273.67	29840	1.75	4353	1512	2.88	2.57		-16.6411	NO
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >= 10 Circuits	Retail Residence and Business	35	7	5				5.48			
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) < 10 Circuits	Retail Residence and Business	45700	74339	0.61	4162	12122	0.34	0.55		50.476	YES
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >= 10 Circuits	Retail Residence and Business	0.33	1	0.33				0			
OCI UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Retail Residence and Business	97973.67	104179	0.94	8515	13634	0.62	1.54		22.5342	YES
OCI UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Retail Residence and Business	35.33	8	4.42				5.33			
OCI UNE Other Design Dispatch < 10 Circuits	Retail Design	2572	159	16.18	6	1	6	10.54		0.9621	YES
OCI UNE Other Design Dispatch >= 10 Circuits	Retail Design	137	12	11.42				8.36			
OCI UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	852.67	273	3.12				2.95			
OCI UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	46	9	5.11				3.41			
OCI UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	31414	5547	5.66	6	2	3	6.97		0.5402	YES
OCI UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	150.67	36	4.19				3.59			
OCI UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	97973.67	104179	0.94	56	23	2.43	1.54		-4.6551	NO
OCI UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	35.33	8	4.42				5.33			
OCI UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	31192.33	5486	5.69				7			
OCI UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	122.67	32	3.83				3.42			
OCI UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	97560.67	103876	0.94	1	3	0.33	1.54		0.6826	YES
OCI UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	8	1	8				0			
OCI UNE xDSL With Conditioning Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Dispatch >= 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch < 10 Circuits	14										
OCI UNE xDSL With Conditioning Non-Dispatch >= 10 Circuits	14										
OCI UNE xDSL Without Conditioning Dispatch < 10 Circuits	7				8	2	4				YES
OCI UNE xDSL Without Conditioning Dispatch >= 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch < 10 Circuits	7										
OCI UNE xDSL Without Conditioning Non-Dispatch >= 10 Circuits	7										
Percent Cooperative Testing											
% Cooperative Testing - xDSL ADSL	95%				11	11	100.00%				YES
% Cooperative Testing - xDSL HDSL	95%										
% Cooperative Testing - xDSL UCL	95%										
Percent Missed Installation Appointments											
% Missed Installation Appmts 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1235	6740	18.32%	0	2	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	42	14.29%							

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1235	6740	18.32%							
% Missed Installation Appmts 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	42	14.29%							
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1233	6667	18.49%	0	6	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	38	15.79%							
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29	36169	0.08%	0	4	0.00%				YES
% Missed Installation Appmts 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1235	6740	18.32%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	42	14.29%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	1235	6740	18.32%							
% Missed Installation Appmts 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	6	42	14.29%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1233	6667	18.49%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	38	15.79%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29	36169	0.08%							
% Missed Installation Appmts 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	1235	6740	18.32%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	6	42	14.29%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circ	Retail Residence and Business Dispatch	1235	6740	18.32%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Ci	Retail Residence and Business Dispatch	6	42	14.29%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	1233	6667	18.49%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Ci	Retail Residence and Business (POTS) Excluding Switch -Based Orders	6	38	15.79%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	29	36169	0.08%							
% Missed Installation Appmts 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Dis	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Missed Installation Appmts INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	1233	6667	18.49%							
% Missed Installation Appmts INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	38	15.79%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	35	110368	0.03%							
% Missed Installation Appmts INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Missed Installation Appmts LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	1233	6667	18.49%							
% Missed Installation Appmts LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	38	15.79%							
% Missed Installation Appmts LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	35	110368	0.03%	0	744	0.00%				YES
% Missed Installation Appmts LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%	0	2	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Dispatch	Local Interconnection Trunks	2	25	8.00%	0	8	0.00%				YES
% Missed Installation Appmts Local Interconnection Trunks Non-Dispatch	Local Interconnection Trunks										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	22	249	8.84%							
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice	1	1	100.00%	0	1	0.00%				YES
% Missed Installation Appmts Local Transport (Unbundled Interoffice Transport) Non-Di	Retail DS1/DS3 Interoffice										
% Missed Installation Appmts Resale Business Dispatch < 10 Circuits	Retail Business	197	1635	12.05%	3	18	16.67%			-0.2438	YES
% Missed Installation Appmts Resale Business Dispatch >= 10 Circuits	Retail Business	6	33	18.18%							
% Missed Installation Appmts Resale Business Non-Dispatch < 10 Circuits	Retail Business	19	8835	0.22%	0	131	0.00%				YES
% Missed Installation Appmts Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	8	0.00%	0	10	0.00%				YES
% Missed Installation Appmts Resale Centrex Dispatch < 10 Circuits	Retail Centrex	5	78	6.41%	0	1	0.00%				YES
% Missed Installation Appmts Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	3	0.00%							
% Missed Installation Appmts Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	0	241	0.00%	0	5	0.00%				YES
% Missed Installation Appmts Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	3	0.00%							
% Missed Installation Appmts Resale Design Dispatch < 10 Circuits	Retail Design	32	268	11.94%	1	3	33.33%			-0.6497	YES
% Missed Installation Appmts Resale Design Dispatch >= 10 Circuits	Retail Design	6	40	15.00%							
% Missed Installation Appmts Resale Design Non-Dispatch < 10 Circuits	Retail Design	4	288	1.39%	0	11	0.00%				YES
% Missed Installation Appmts Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Missed Installation Appmts Resale ISDN Dispatch < 10 Circuits	Retail ISDN	4	63	6.35%							
% Missed Installation Appmts Resale ISDN Dispatch >= 10 Circuits	Retail ISDN	0	1	0.00%							
% Missed Installation Appmts Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	50	0.00%							
% Missed Installation Appmts Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	3	0.00%							
% Missed Installation Appmts Resale PBX Dispatch < 10 Circuits	Retail PBX	1	7	14.29%							
% Missed Installation Appmts Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	6	0.00%							
% Missed Installation Appmts Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	2	25	8.00%							
% Missed Installation Appmts Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	6	0.00%							
% Missed Installation Appmts Resale Residence Dispatch < 10 Circuits	Retail Residence	1038	5105	20.33%	22	93	23.66%			-0.3832	YES
% Missed Installation Appmts Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	9	0.00%							
% Missed Installation Appmts Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	16	101845	0.02%	0	2206	0.00%				YES
% Missed Installation Appmts Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Missed Installation Appmts UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	1267	7008	18.08%	2	39	5.13%			0.4755	YES
% Missed Installation Appmts UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	12	82	14.63%							
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Ci	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	33	36437	0.09%	0	1	0.00%				YES
% Missed Installation Appmts UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out and Dispatch IN)	0	19	0.00%							
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	56	831	6.74%	1	11	9.09%			-0.093	YES
% Missed Installation Appmts UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	1	18	5.56%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	1	2191	0.05%							
% Missed Installation Appmts UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	1	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	8	88	9.09%	2	47	4.26%			0.2128	YES
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	1	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	0	95	0.00%							
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	7	0.00%							
% Missed Installation Appmts UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	3	50	6.00%	0	9	0.00%				YES
% Missed Installation Appmts UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	15	0.00%							
% Missed Installation Appmts UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Missed Installation Appmts UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	49	754	6.50%	0	3	0.00%				YES
% Missed Installation Appmts UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail	0	4	0.00%							
% Missed Installation Appmts UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	1	1963	0.05%	2	50	4.00%			-1.429	YES
% Missed Installation Appmts UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	1235	6740	18.32%	143	950	15.05%			0.9572	YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	6	42	14.29%	0	2	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	29	36285	0.08%	4	15188	0.03%			0.0356	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Dispatch	Retail Residence and Business	0	7	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	6	74395	0.01%	0	12428	0.00%				YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch (Switch Ba	Retail Residence and Business	0	1	0.00%							
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch < 10 Circu	Retail Residence and Business	35	110680	0.03%	4	27616	0.01%			0.0183	YES
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch >= 10 Circ	Retail Residence and Business	0	8	0.00%	0	1	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch < 10 Circuits	Retail Design	32	268	11.94%	0	1	0.00%				YES
% Missed Installation Appmts UNE Other Design Dispatch >= 10 Circuits	Retail Design	6	40	15.00%							
% Missed Installation Appmts UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	4	288	1.39%							
% Missed Installation Appmts UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Missed Installation Appmts UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	1235	6740	18.32%	1	3	33.33%			-0.3878	YES
% Missed Installation Appmts UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	6	42	14.29%							
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	35	110680	0.03%	0	28	0.00%				YES
% Missed Installation Appmts UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	8	0.00%							
% Missed Installation Appmts UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	1233	6667	18.49%							
% Missed Installation Appmts UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	6	38	15.79%							
% Missed Installation Appmts UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	35	110368	0.03%	0	3	0.00%				YES
% Missed Installation Appmts UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circu	ADSL Provided to Retail	49	754	6.50%	1	2	50.00%			-1.747	NO
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circ	ADSL Provided to Retail	0	4	0.00%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10	ADSL Provided to Retail	1	1963	0.05%							
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Provisioning Troubles											
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	620	5712	10.85%	0	1	0.00%			0.3489	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch < 10 Circuits	Retail Residence and Business Dispatch	620	5712	10.85%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch < 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	617	5641	10.94%	0	2	0.00%			0.4955	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	17	23.53%							
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2482	32533	7.63%	0	1	0.00%			0.2874	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop Non-Design Non-Dispatch (Dispatch In)	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	620	5712	10.85%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	620	5712	10.85%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Design Non-Dispatch >= 10 Circ	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	617	5641	10.94%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Dispatch >= 10 Circ	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	17	23.53%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2482	32533	7.63%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/INP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Retail Residence and Business Dispatch	620	5712	10.85%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circu	Retail Residence and Business Dispatch	620	5712	10.85%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Cir	Retail Residence and Business Dispatch	4	19	21.05%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circu	Retail Residence and Business (POTS) Excluding Switch -Based Orders	617	5641	10.94%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Cir	Retail Residence and Business (POTS) Excluding Switch -Based Orders	4	17	23.53%							
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	2482	32533	7.63%	0	1	0.00%			0.2874	YES
% Prov. Trouble w/i 30 Days 2W Analog Loop w/LNP - Non-Design Non-Dispatch (Disp	Retail Residence and Business (POTS) Excluding Switch -Based Orders	0	1	0.00%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	617	5641	10.94%							
% Prov. Trouble w/i 30 Days INP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	17	23.53%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	5432	98450	5.52%							
% Prov. Trouble w/i 30 Days INP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch < 10 Circuits	Retail Residence and Business (POTS)	617	5641	10.94%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	17	23.53%							
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	5432	98450	5.52%	0	852	0.00%			6.1502	YES
% Prov. Trouble w/i 30 Days LNP (Standalone) Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%	0	3	0.00%				YES
% Prov. Trouble w/i 30 Days Local Interconnection Trunks	Local Interconnection Trunks	0	39	0.00%	0	22	0.00%				YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice	1	258	0.39%	0	4	0.00%			0.1238	YES
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Dispatc	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice				1	2	50.00%				
% Prov. Trouble w/i 30 Days Local Transport (Unbundled Interoffice Transport) Non-Dis	Retail DS1/DS3 Interoffice										
% Prov. Trouble w/i 30 Days Resale Business Dispatch < 10 Circuits	Retail Business	144	1466	9.82%	3	18	16.67%			-0.9697	YES
% Prov. Trouble w/i 30 Days Resale Business Dispatch >= 10 Circuits	Retail Business	4	18	22.22%							
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch < 10 Circuits	Retail Business	481	7333	6.56%	8	150	5.33%			0.6004	YES
% Prov. Trouble w/i 30 Days Resale Business Non-Dispatch >= 10 Circuits	Retail Business	0	8	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch < 10 Circuits	Retail Centrex	3	74	4.05%							
% Prov. Trouble w/i 30 Days Resale Centrex Dispatch >= 10 Circuits	Retail Centrex	0	2	0.00%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch < 10 Circuits	Retail Centrex	16	115	13.91%							
% Prov. Trouble w/i 30 Days Resale Centrex Non-Dispatch >= 10 Circuits	Retail Centrex	0	1	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Dispatch < 10 Circuits	Retail Design	14	313	4.47%	0	3	0.00%			0.373	YES
% Prov. Trouble w/i 30 Days Resale Design Dispatch >= 10 Circuits	Retail Design	0	52	0.00%							
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch < 10 Circuits	Retail Design	1	113	0.88%	0	8	0.00%			0.2583	YES
% Prov. Trouble w/i 30 Days Resale Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch < 10 Circuits	Retail ISDN	3	76	3.95%							
% Prov. Trouble w/i 30 Days Resale ISDN Dispatch >= 10 Circuits	Retail ISDN										
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch < 10 Circuits	Retail ISDN	0	25	0.00%							
% Prov. Trouble w/i 30 Days Resale ISDN Non-Dispatch >= 10 Circuits	Retail ISDN	0	3	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch < 10 Circuits	Retail PBX	0	8	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Dispatch >= 10 Circuits	Retail PBX	0	3	0.00%							
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch < 10 Circuits	Retail PBX	0	19	0.00%	0	2	0.00%				YES

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
% Prov. Trouble w/i 30 Days Resale PBX Non-Dispatch >= 10 Circuits	Retail PBX	0	7	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Dispatch < 10 Circuits	Retail Residence	476	4248	11.21%	5	92	5.43%			1.7372	YES
% Prov. Trouble w/i 30 Days Resale Residence Dispatch >= 10 Circuits	Retail Residence	0	1	0.00%							
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch < 10 Circuits	Retail Residence	4967	91272	5.44%	85	2331	3.65%			3.7735	YES
% Prov. Trouble w/i 30 Days Resale Residence Non-Dispatch >= 10 Circuits	Retail Residence										
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch < 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	634	6025	10.52%	1	18	5.56%			0.6858	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Dispatch >= 10 Circuits	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	4	71	5.63%							
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) < 10 Cir	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	2490	32679	7.62%	0	2	0.00%			0.4061	YES
% Prov. Trouble w/i 30 Days UNE Combos - Other Non-Dispatch (Dispatch In) >= 10 C	Retail Residence, Business and Design Dispatch (Including Dispatch Out & Dispatch In)	0	21	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch < 10 Circuits	Retail Digital Loop < DS1	22	749	2.94%	0	5	0.00%			0.3877	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	25	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop < DS1	102	3766	2.71%							
% Prov. Trouble w/i 30 Days UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop < DS1	0	8	0.00%							
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Retail Digital Loop >= DS1	8	115	6.96%	2	37	5.41%			0.3226	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Retail Digital Loop >= DS1										
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Retail Digital Loop >= DS1	1	62	1.61%	0	4	0.00%			0.2482	YES
% Prov. Trouble w/i 30 Days UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Retail Digital Loop >= DS1	0	5	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch < 10 Circuits	Retail ISDN - BRI	2	43	4.65%	0	3	0.00%			0.3699	YES
% Prov. Trouble w/i 30 Days UNE ISDN Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch < 10 Circuits	Retail ISDN - BRI	0	6	0.00%							
% Prov. Trouble w/i 30 Days UNE ISDN Non-Dispatch >= 10 Circuits	Retail ISDN - BRI										
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch < 10 Circuits	ADSL Provided to Retail	19	677	2.81%	0	2	0.00%			0.24	YES
% Prov. Trouble w/i 30 Days UNE Line Sharing Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch < 10 Circuits	ADSL Provided to Retail	102	3706	2.75%	3	43	6.98%			-1.6835	NO
% Prov. Trouble w/i 30 Days UNE Line Sharing Non-Dispatch >= 10 Circuits	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch < 10 Circuits	Retail Residence and Business	620	5712	10.85%	70	679	10.31%			0.4317	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Dispatch >= 10 Circuits	Retail Residence and Business	4	19	21.05%	0	2	0.00%			0.6947	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	2490	32624	7.63%	579	13858	4.18%			12.8307	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Dispatch In	Retail Residence and Business	0	8	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business	2958	65981	4.48%	408	11489	3.55%			4.4547	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch (Switch Bas	Retail Residence and Business										
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch < 10 Circuit	Retail Residence and Business	5448	98605	5.53%	987	25347	3.89%			10.1378	YES
% Prov. Trouble w/i 30 Days UNE Loop + Port Combinations Non-Dispatch >= 10 Circu	Retail Residence and Business	0	8	0.00%	0	1	0.00%				YES
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch < 10 Circuits	Retail Design	14	313	4.47%							
% Prov. Trouble w/i 30 Days UNE Other Design Dispatch >= 10 Circuits	Retail Design	0	52	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch < 10 Circuits	Retail Design	1	113	0.88%							
% Prov. Trouble w/i 30 Days UNE Other Design Non-Dispatch >= 10 Circuits	Retail Design	0	14	0.00%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch < 10 Circuits	Retail Residence and Business	620	5712	10.85%	0	4	0.00%			0.6976	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Dispatch >= 10 Circuits	Retail Residence and Business	4	19	21.05%							
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch < 10 Circuits	Retail Residence and Business	5448	98605	5.53%	0	9	0.00%			0.7255	YES
% Prov. Trouble w/i 30 Days UNE Other Non-Design Non-Dispatch >= 10 Circuits	Retail Residence and Business	0	8	0.00%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch < 10 Circuits	Retail Residence and Business (POTS)	617	5641	10.94%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	4	17	23.53%							
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch < 10 Circuits	Retail Residence and Business (POTS)	5432	98450	5.52%	1	4	25.00%			-1.7065	NO
% Prov. Trouble w/i 30 Days UNE Switch Ports Non-Dispatch >= 10 Circuits	Retail Residence and Business (POTS)	0	1	0.00%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuit	ADSL Provided to Retail	19	677	2.81%	0	2	0.00%			0.24	YES
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circu	ADSL Provided to Retail										
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 C	ADSL Provided to Retail	102	3706	2.75%							
% Prov. Trouble w/i 30 Days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10	ADSL Provided to Retail										
Percent Troubles within 'X' Days											
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Design (SL2) Non-Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Dispatch	<= 5 %										
Hot Cuts %Prov Trbl w/i 7 Days Non-Design (SL1) Non-Dispatch	<= 5 %				0	1	0.00%				YES
Recovery Time											
CCC Avg Recovery Time Interim Number Portability (INP) - Loop	Diagnostic										
CCC Avg Recovery Time Local Number Portability (LNP) - Loop	Diagnostic										
Service Order Accuracy											
Service Order Accuracy Resale	95.00%				4903	5049	97.11%				YES
Service Order Accuracy UNE-P	95.00%				56225	57778	97.31%				YES
Service Order Accuracy UNE	95.00%				2968	3098	95.80%				YES
Service Order Cycle Time											
TSOCT Fully Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic				17	4	4.27				Diagnostic
TSOCT Fully Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic				14	4	3.39				Diagnostic
TSOCT Fully Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Fully Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				318	603	0.53				Diagnostic
TSOCT Fully Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Local Interconnection Trunks	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Ci	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic										
TSOCT Fully Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Fully Mech Resale Business Dispatch < 10 Circuits	Diagnostic				13	3	4.38				Diagnostic
TSOCT Fully Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				14	32	0.45				Diagnostic
TSOCT Fully Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				360	59	6.11				Diagnostic
TSOCT Fully Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				895	1780	0.5				Diagnostic
TSOCT Fully Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				95	8	11.87				Diagnostic
TSOCT Fully Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic				79	11	7.2				Diagnostic
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic				95	8	11.87				Diagnostic
TSOCT Fully Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				3588	603	5.95				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				8216	12009	0.68				Diagnostic
TSOCT Fully Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic				50	19	2.63				Diagnostic
TSOCT Fully Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Fully Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic				4	1	4.13				Diagnostic
TSOCT Non-Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				34	53	0.64				Diagnostic
TSOCT Non-Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Local Interconnection Trunks	Diagnostic				142	7	20.22				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 Cir	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10 C	Diagnostic										
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch < 1	Diagnostic				14	1	13.94				Diagnostic
TSOCT Non-Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >=	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				2	1	2.12				Diagnostic
TSOCT Non-Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				3	1	2.85				Diagnostic
TSOCT Non-Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic				134	9	14.91				Diagnostic
TSOCT Non-Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				7	1	7				Diagnostic
TSOCT Non-Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic				10	3	3.22				Diagnostic
TSOCT Non-Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				101	20	5.03				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				38	27	1.4				Diagnostic
TSOCT Non-Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic				8	2	3.89				Diagnostic
TSOCT Non-Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Non-Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Non-Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Dispatch < 10 Circuits	Diagnostic				5	1	5.01				Diagnostic
TSOCT Partial Mech 2W Analog Loop Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech 2W Analog Loop w/LNP - Non-Design Non-Dispatch >= 10 Circui	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech INP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech LNP (Standalone) Non-Dispatch < 10 Circuits	Diagnostic				53	72	0.73				Diagnostic
TSOCT Partial Mech LNP (Standalone) Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Local Interconnection Trunks	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch < 10 C	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Dispatch >= 10	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch <	Diagnostic										
TSOCT Partial Mech Local Transport (Unbundled Interoffice Transport) Non-Dispatch >	Diagnostic										
TSOCT Partial Mech Resale Business Dispatch < 10 Circuits	Diagnostic				16	4	4.07				Diagnostic
TSOCT Partial Mech Resale Business Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Business Non-Dispatch < 10 Circuits	Diagnostic				55	39	1.42				Diagnostic
TSOCT Partial Mech Resale Business Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Centrex Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale PBX Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Dispatch < 10 Circuits	Diagnostic				7	1	7.28				Diagnostic
TSOCT Partial Mech Resale Residence Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech Resale Residence Non-Dispatch < 10 Circuits	Diagnostic				265	236	1.12				Diagnostic
TSOCT Partial Mech Resale Residence Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Dispatch < 10 Circuits	Diagnostic				161	12	13.44				Diagnostic
TSOCT Partial Mech UNE Combos - Other Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Combos - Other Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch < 10 Circuits	Diagnostic				12	2	6.06				Diagnostic
TSOCT Partial Mech UNE Digital Loop < DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop < DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch < 10 Circuits	Diagnostic				36	5	7.2				Diagnostic
TSOCT Partial Mech UNE Digital Loop >= DS1 Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Digital Loop >= DS1 Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE ISDN Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Line Sharing Non-Dispatch >= 10 Circuits	Diagnostic										

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	Benchmark/ Analog	BST Numerator	BST Volume	BST Measure	CLEC Numerator	CLEC Volume	CLEC Measure	Standard Deviation	Standard Error	Zscore	Equity
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch < 10 Circuits	Diagnostic				314	70	4.48				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch < 10 Circuits	Diagnostic				1188	921	1.29				Diagnostic
TSOCT Partial Mech UNE Loop + Port Combinations Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch < 10 Circuits	Diagnostic				8	3	2.59				Diagnostic
TSOCT Partial Mech UNE Other Non-Design Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE Switch Ports Non-Dispatch < 10 Circuits	Diagnostic				9	3	2.95				Diagnostic
TSOCT Partial Mech UNE Switch Ports Non-Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch < 10 Circuits	Diagnostic				12	2	6.06				Diagnostic
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Dispatch >= 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch < 10 Circuits	Diagnostic										
TSOCT Partial Mech UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch >= 10 Circuits	Diagnostic										