

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

	PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	75.89%	85.49%
BST AGGREGATE		
REGION		
- RETAIL RESIDENCE	94.00%	
- RETAIL BUSINESS*	TBD	
<p>*NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete</p>		

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
Attachment 2E

AGGREGATE ORDER TYPES	LSR PROCESSING													FLOWTHROUGH			
	LESOG													Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
	Mechanized Interface Used			Manual		Rejects		Pending Supps (Z Status)		Validated		Errors					
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
1		0	484	0	484	396	53	8	27	17	15	2	10	2.38%	37.04%	40.00%	
2		0	18	0	18	4	0	1	13	5	5	0	8	47.06%	61.54%	61.54%	
3		0	130	0	130	75	19	0	36	11	7	4	25	23.36%	69.44%	78.13%	
4		0	8	0	8	5	1	0	2	0	0	0	2	28.57%	100.00%	100.00%	
5		0	15	0	15	6	0	2	7	6	6	0	1	7.69%	14.29%	14.29%	
6		0	214	0	214	168	14	2	30	13	5	8	17	8.95%	56.67%	77.27%	
7		0	104	0	104	78	6	1	19	7	3	4	12	12.90%	63.16%	80.00%	
8		0	75	0	75	2	4	0	69	13	10	3	56	82.35%	81.16%	84.85%	
9		0	7	0	7	3	2	0	2	1	0	1	1	25.00%	50.00%	100.00%	
10		0	580	0	580	244	139	7	190	156	97	59	34	9.07%	17.89%	25.95%	
11		0	13	0	13	3	1	0	9	6	2	4	3	37.50%	33.33%	60.00%	
12		0	43	0	43	0	18	1	24	3	2	1	21	91.30%	87.50%	91.30%	
13		0	5562	0	5562	75	1094	1	4392	1075	871	204	3317	77.81%	75.52%	79.20%	
14		0	8618	0	8618	154	1383	1	7080	2013	403	403	5067	74.18%	71.57%	75.89%	
15		0	2285	0	2285	331	286	31	1637	655	442	213	982	55.95%	59.99%	68.96%	
16		0	2	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%	
17		0	50	0	50	12	11	0	27	18	6	12	9	33.33%	33.33%	60.00%	
18		0	3313	0	3313	63	479	2	2769	738	605	133	2031	75.25%	73.35%	77.05%	
19		0	24	0	24	1	6	2	15	10	2	8	5	62.50%	33.33%	71.43%	
20		0	3	0	3	0	0	0	3	3	1	2	0	0.00%	0.00%	0.00%	
21		0	14	0	14	1	2	0	11	5	2	3	6	66.67%	54.55%	75.00%	
22		0	38219	0	38219	2404	4557	63	31195	8618	5934	2684	22577	73.03%	72.37%	79.19%	
23		0	1019	0	1019	24	162	1	832	182	72	110	650	87.13%	78.13%	90.03%	
24		0	8281	0	8281	20	2480	0	5781	2443	226	2217	3338	93.14%	57.74%	93.66%	
25		0	172	0	172	33	13	2	124	120	80	40	4	3.42%	3.23%	4.76%	
26		0	33	0	33	3	14	0	16	15	9	6	1	7.69%	6.25%	10.00%	
27		0	5	0	5	1	0	0	4	4	0	4	0	0.00%	0.00%	0.00%	
28		0	68	0	68	9	17	1	41	24	18	6	17	38.64%	41.46%	48.57%	
29		0	609	0	609	155	73	8	373	227	169	58	146	31.06%	39.14%	46.35%	
30		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
31		0	1004	0	1004	54	142	3	805	351	288	63	454	57.04%	56.40%	61.19%	
32		0	2183	0	2183	161	207	0	1815	313	246	67	1502	78.68%	82.75%	85.93%	
33		0	1509	0	1509	209	216	4	1080	407	54	353	673	71.90%	62.31%	92.57%	
34		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
35		0	4	0	4	0	0	0	4	4	0	4	0	0.00%	0.00%	0.00%	
36		0	315	0	315	11	54	4	246	115	86	29	131	57.46%	53.25%	60.37%	

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Supplemental Exhibit AJV-6
 Attachment 2E

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
Name	RESH / OCN	Mechanized Interface Used				Rejects		Validated		Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				
37		0	1	0	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%
38		0	20	0	20	0	18	0	2	0	0	2	100.00%	100.00%	100.00%
39		0	49	0	49	5	1	6	37	13	9	45.45%	40.54%	53.57%	53.57%
40		0	621	0	621	299	71	20	231	76	44	22.84%	48.05%	59.36%	59.36%
41		0	105	0	105	37	12	1	55	22	9	28.92%	43.64%	52.17%	52.17%
42		0	1	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%	100.00%
43		0	102	0	102	19	12	0	71	6	13	67.53%	73.24%	89.66%	89.66%
44		0	1875	0	1875	119	247	0	1509	350	566	55.84%	39.30%	62.88%	62.88%
45		0	15	0	15	2	4	0	9	1	4	57.14%	44.44%	80.00%	80.00%
46		0	18	0	18	1	2	0	15	6	2	50.00%	46.67%	53.85%	53.85%
47		0	25	0	25	5	2	0	18	5	8	33.33%	27.78%	50.00%	50.00%
48		0	188	0	188	12	33	0	143	49	44	45.05%	34.97%	50.51%	50.51%
49		0	53	0	53	3	8	0	42	19	3	47.62%	46.67%	51.28%	51.28%
50		0	16	0	16	0	1	0	15	5	3	58.33%	46.67%	80.00%	80.00%
51		0	8	0	8	1	1	0	6	1	1	66.67%	66.67%	80.00%	80.00%
52		0	0	31	31	7	1	1	22	6	16	55.17%	72.73%	72.73%	72.73%
53		0	0	647	647	112	91	3	441	144	17	52.24%	63.49%	66.04%	66.04%
54		0	0	55	55	14	0	1	40	15	0	46.30%	62.50%	62.50%	62.50%
55		0	0	181	181	22	8	1	150	50	15	54.14%	56.67%	62.96%	62.96%
56		0	0	436	436	64	29	4	339	91	17	59.84%	68.14%	71.74%	71.74%
57		0	0	314	314	73	36	1	204	44	26	61.78%	78.43%	86.02%	86.02%
58		0	0	7	7	0	2	0	5	1	0	100.00%	80.00%	100.00%	100.00%
59		0	0	1009	1009	35	107	0	867	24	12	93.37%	95.85%	97.19%	97.19%
60		0	0	10	10	3	2	0	5	3	0	25.00%	40.00%	40.00%	40.00%
61		0	0	17	17	0	13	0	4	0	0	100.00%	100.00%	100.00%	100.00%
62		0	0	2361	2361	358	256	27	1720	513	118	55.56%	63.31%	67.98%	67.98%
63		0	0	1215	1215	191	156	6	862	266	61	53.93%	62.06%	66.79%	66.79%
64		0	0	2049	2049	396	266	64	1323	378	107	51.99%	63.34%	68.91%	68.91%
65		0	0	1013	1013	178	138	12	685	286	47	48.90%	58.25%	62.54%	62.54%
66		0	0	1178	1178	185	142	32	819	332	274	51.48%	59.46%	63.99%	63.99%
67		0	0	66	66	8	15	1	42	16	1	51.02%	59.52%	60.98%	60.98%
68		0	0	203	203	2	8	0	193	0	1	98.97%	99.48%	100.00%	100.00%
69		0	0	75	75	40	3	0	32	5	4	38.03%	84.38%	87.10%	87.10%
70		0	0	8	8	2	3	0	3	1	0	50.00%	66.67%	100.00%	100.00%
71		0	0	12	12	2	4	0	6	2	2	33.33%	33.33%	50.00%	50.00%
72		0	0	1	1	0	1	0	0	0	0	0.00%	0.00%	0.00%	0.00%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
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AGGREGATE ORDER TYPES	LSR PROCESSING															FLOWTHROUGH		
	LESOG															Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
	Mechanized Interface Used					Rejects					Errors							
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	GLEC Caused Fallout	Issued SO's				
73		0	0	578	578	3	3	24	0	551	2	2	0	549	99.10%	99.64%	99.64%	
74		0	0	1564	1564	493	493	17	115	939	408	361	47	531	38.34%	56.55%	59.53%	
75		0	0	138	138	22	22	25	0	91	29	9	20	62	66.67%	68.13%	87.32%	
76		0	0	46	46	11	11	7	0	28	6	3	3	22	61.11%	78.57%	88.00%	
77		0	0	20	20	3	3	3	2	12	2	2	0	10	66.67%	83.33%	83.33%	
78		0	0	28	28	4	4	11	0	13	0	0	0	13	76.47%	100.00%	100.00%	
79		0	0	15	15	1	1	4	0	10	1	1	0	9	81.82%	90.00%	90.00%	
80		0	0	35	35	12	12	8	1	14	4	3	1	10	40.00%	71.43%	76.92%	
81		0	0	25	25	3	3	1	0	21	5	3	2	16	72.73%	76.19%	84.21%	
82		0	0	790	790	8	8	43	2	737	27	20	7	710	96.21%	96.34%	97.26%	
83		0	0	2037	2037	72	72	50	16	1899	401	344	57	1498	78.27%	78.88%	81.32%	
84		0	0	226	226	119	119	34	0	73	61	36	25	12	7.19%	16.44%	25.00%	
85		0	0	6	6	0	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%	
86		0	0	110	110	25	25	14	2	69	32	19	13	37	45.68%	53.62%	66.07%	
87		0	0	13	13	6	6	1	0	6	0	0	0	6	50.00%	100.00%	100.00%	
88		0	0	3	3	0	0	3	0	3	0	0	0	0	0.00%	0.00%	0.00%	
89		0	0	112	112	3	3	22	0	87	45	16	29	42	68.85%	48.28%	72.41%	
90		0	0	2	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
91		0	0	20	20	2	2	3	1	14	5	3	2	9	64.29%	64.29%	75.00%	
92		0	0	131	131	16	16	17	2	96	45	22	23	51	57.30%	53.13%	69.86%	
93		0	0	489	489	180	180	49	6	254	101	48	53	153	40.16%	60.24%	76.12%	
94		0	0	122	122	46	46	11	0	30	17	11	6	13	18.57%	43.33%	54.17%	
95		0	0	139	139	50	50	25	2	62	34	24	10	28	27.45%	45.16%	53.85%	
96		0	0	190	190	33	33	52	4	101	51	33	18	50	43.10%	49.50%	60.24%	
97		0	0	56	56	29	29	5	0	22	3	3	0	19	37.25%	86.36%	86.36%	
98		0	0	43	43	27	27	5	0	11	3	2	1	8	21.62%	72.73%	80.00%	
99		0	0	85	85	23	23	13	2	47	32	6	26	15	34.09%	31.91%	71.43%	
100		0	0	4319	4319	15	15	621	34	3649	1594	848	746	2055	70.42%	56.32%	70.79%	
101		0	0	16	16	1	1	1	0	14	0	0	0	14	93.33%	100.00%	100.00%	
102		0	0	3	3	2	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%	
103		0	0	6	6	2	2	4	0	0	0	0	0	0	0.00%	0.00%	0.00%	
104		0	0	26	26	1	1	2	4	19	2	1	1	17	89.47%	89.47%	94.44%	
105		0	0	480	480	42	42	32	15	391	90	52	38	301	76.20%	76.98%	85.27%	
106		0	0	25	25	0	0	15	0	10	4	0	4	6	100.00%	60.00%	100.00%	
107		0	0	81	81	0	0	39	0	42	4	3	1	38	92.68%	90.48%	92.68%	
108		0	0	46	46	1	1	1	0	44	1	0	1	43	97.73%	97.73%	100.00%	

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Supplemental Exhibit AJV-6
Attachment 2E

AGGREGATE ORDER TYPES	LSR PROCESSING														FLOWTHROUGH		
	LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
	Mechanized Interface Used				Manual		Rejects		Validated		Errors		Issued SO's	CLEC Caused Fallout			
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout			CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough
109		0	0	10268	10268	79	378	0	11	9800	248	200	48	9552	97.16%	97.47%	97.95%
110		0	0	10	10	9	0	0	0	1	0	0	0	1	10.00%	100.00%	100.00%
111		0	0	87	87	17	27	0	3	40	17	10	7	23	46.00%	57.50%	69.70%
112		0	0	283	283	6	7	0	25	245	176	144	32	69	31.51%	28.16%	32.39%
113		0	0	34	34	3	12	0	1	18	15	1	14	3	42.86%	16.67%	75.00%
114		0	0	10	10	8	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
115		0	0	96	96	0	33	0	0	63	1	1	0	62	98.41%	98.41%	98.41%
116		0	0	1	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
117		0	0	8	8	0	3	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
118		0	0	573	573	3	71	0	0	499	10	9	1	489	97.60%	98.00%	98.19%
119		0	0	1483	1483	163	104	0	10	1206	237	172	65	969	74.31%	80.35%	84.93%
120		0	0	1208	1208	17	56	0	0	1135	13	9	4	1122	97.74%	98.85%	99.20%
121		0	0	233	233	2	36	0	0	195	0	0	0	195	98.98%	100.00%	100.00%
122		0	0	16412	16412	1457	4268	0	17	10522	3616	2204	1412	6906	65.35%	65.63%	75.81%
123		0	0	885	885	378	202	0	0	288	68	27	41	220	35.20%	76.39%	89.07%
124		0	0	1	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
125		649	0	0	649	18	31	0	0	600	50	37	13	550	90.91%	91.67%	93.70%
126		15	0	0	15	2	2	0	0	11	1	1	0	10	76.92%	90.91%	90.91%
127		1940	0	0	1940	205	73	0	4	1658	105	88	17	1553	84.13%	93.67%	94.64%
128		21	0	0	21	8	1	0	0	12	3	3	0	9	45.00%	75.00%	75.00%
129		741	0	0	741	79	44	0	4	614	109	75	34	505	76.63%	82.25%	87.07%
130		134	0	0	134	4	7	0	3	120	27	19	8	93	80.17%	77.50%	83.04%
131		266	0	0	266	35	20	0	5	206	51	30	21	155	70.45%	75.24%	83.78%
132		832	0	0	832	87	59	0	14	672	139	96	43	533	74.44%	79.32%	84.74%
133		379	0	0	379	77	61	0	0	241	41	23	18	200	66.67%	82.99%	89.69%
134		33	0	0	33	2	1	0	2	28	10	5	5	18	72.00%	64.29%	78.26%
135		173	0	0	173	24	15	0	0	134	29	26	3	105	67.74%	78.36%	80.15%
136		64	0	0	64	7	3	0	0	54	13	9	4	41	71.93%	75.93%	82.00%
137		104	0	0	104	6	15	0	3	83	35	26	9	48	60.00%	57.83%	64.86%
138		160	0	0	160	5	7	0	3	145	29	6	23	116	91.34%	80.00%	95.08%
139		29	0	0	29	3	0	0	0	26	6	5	1	20	71.43%	76.92%	80.00%
140		26	0	0	26	2	0	0	0	24	14	9	5	10	47.62%	41.67%	52.63%
141		51	0	0	51	1	1	0	3	46	14	9	5	32	76.19%	69.57%	78.05%
142		73	0	0	73	2	3	0	8	60	53	44	9	7	13.21%	11.67%	13.73%
143		109	0	0	109	22	17	0	1	69	51	21	30	18	29.51%	26.09%	46.15%
144		70	0	0	70	5	4	0	0	61	31	9	22	30	68.18%	49.18%	76.92%

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			Mechanized Interface Used					LESOG					Percent Achieved Flowthrough	Base Calculation	Percent Flow Through					
			LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout	Issued SO's		
145			27	0	0	0	27	5	7	0	0	15	5	5	0	0	10	50.00%	66.67%	66.67%
146			149	0	0	0	149	39	7	7	2	101	24	14	10	10	77	59.23%	76.24%	84.62%
147			3	0	0	0	3	0	0	0	0	3	2	2	0	1	1	33.33%	33.33%	33.33%
148			15	0	0	0	15	0	10	10	0	5	1	1	0	4	4	80.00%	80.00%	80.00%
149			2	0	0	0	2	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
150			3	0	0	0	3	0	1	1	0	2	1	1	0	1	1	50.00%	50.00%	50.00%
151			36	0	0	0	36	8	4	4	1	23	15	9	6	8	32.00%	34.78%	47.06%	
152			586	0	0	0	586	62	57	57	9	458	103	93	10	355	69.61%	77.51%	79.24%	
153			79	0	0	0	79	6	7	7	1	65	28	13	15	37	66.07%	56.92%	74.00%	
154			63	0	0	0	63	8	24	24	0	31	16	9	7	15	46.88%	48.39%	62.50%	
155			70	0	0	0	70	14	18	18	1	37	6	6	0	31	60.78%	83.78%	83.78%	
156			47	0	0	0	47	0	12	12	3	32	18	13	5	14	51.85%	43.75%	51.85%	
157			27	0	0	0	27	4	5	5	0	18	2	2	0	16	72.73%	88.89%	88.89%	
158			2	0	0	0	2	1	0	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
159			47	0	0	0	47	7	5	5	1	34	16	8	8	18	54.55%	52.94%	69.23%	
160			208	0	0	0	208	39	7	7	1	161	29	25	4	132	67.35%	81.99%	84.08%	
161			642	0	0	0	642	90	42	42	0	510	23	22	1	487	81.30%	95.49%	95.68%	
162			103	0	0	0	103	5	19	19	0	79	15	9	6	64	82.05%	81.01%	87.67%	
163			606	0	0	0	606	26	46	46	2	532	73	66	7	459	83.30%	86.28%	87.43%	
164			516	0	0	0	516	61	13	13	1	441	23	16	7	418	84.44%	94.78%	96.31%	
165			538	0	0	0	538	81	39	39	4	414	55	45	10	359	74.02%	86.71%	88.86%	
166			617	0	0	0	617	32	33	33	3	549	49	44	5	500	86.81%	91.07%	91.91%	
167			199	0	0	0	199	7	7	7	3	182	18	13	5	164	89.13%	90.11%	92.66%	
168			215	0	0	0	215	34	19	19	0	162	14	12	2	148	76.29%	91.36%	92.50%	
169			2449	0	0	0	2449	286	119	119	13	2031	218	170	48	1813	79.90%	89.27%	91.43%	
170			366	0	0	0	366	43	24	24	7	292	38	31	7	254	77.44%	86.99%	89.12%	
171			214	0	0	0	214	1	4	4	0	209	9	9	0	200	95.24%	95.69%	95.69%	
172			169	0	0	0	169	16	7	7	0	146	6	5	1	140	86.96%	95.89%	96.55%	
173			1859	0	0	0	1859	123	91	91	1	1644	100	88	12	1544	87.98%	93.92%	94.61%	
174			280	0	0	0	280	65	24	24	3	188	25	13	12	163	67.63%	86.70%	92.61%	
175			226	0	0	0	226	22	9	9	2	193	28	22	6	165	78.95%	85.49%	88.24%	
176			70	0	0	0	70	5	7	7	1	57	14	4	10	43	82.69%	75.44%	91.49%	
177			2067	0	0	0	2067	368	300	300	17	1382	477	404	73	905	53.97%	65.48%	69.14%	
178			14	0	0	0	14	4	5	5	0	5	4	2	2	1	14.29%	20.00%	33.33%	
179			13	0	0	0	13	1	2	2	0	10	1	1	0	9	81.82%	90.00%	90.00%	
180			13	0	0	0	13	1	2	2	0	10	3	2	1	7	70.00%	70.00%	77.78%	

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Manual		Rejects		Validated		Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused	Issued SO's			
181		1003	0	0	0	1003	160	49	4	790	36	31	5	754	79.79%	95.44%	96.05%
182		300	0	0	0	300	32	20	1	247	9	6	3	238	86.23%	96.36%	97.54%
183		78	0	0	0	78	13	9	2	54	22	15	7	32	53.33%	59.26%	68.09%
184		22	0	0	0	22	1	1	0	20	11	9	2	9	47.37%	45.00%	50.00%
185		11	0	0	0	11	0	2	0	9	1	1	0	8	88.89%	88.89%	88.89%
186		69	0	0	0	69	8	5	1	55	11	7	4	44	74.56%	80.00%	86.27%
187		7	0	0	0	7	0	3	1	3	3	3	0	0	0.00%	0.00%	0.00%
188		14	0	0	0	14	0	0	0	14	0	0	0	14	100.00%	100.00%	100.00%
189		18	0	0	0	18	0	4	0	14	0	0	0	14	100.00%	100.00%	100.00%
190		13	0	0	0	13	0	7	0	6	2	2	0	4	66.67%	66.67%	66.67%
191		10	0	0	0	10	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%
192		13	0	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
193		6	0	0	0	6	2	3	0	1	0	0	0	1	33.33%	100.00%	100.00%
194		1	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
195		3	0	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
196		31232	0	0	0	31232	2660	2564	60	25948	1720	1481	239	24228	85.40%	93.37%	94.24%
197		18	0	0	0	18	1	1	0	16	2	1	1	14	87.50%	87.50%	93.33%
198		93	0	0	0	93	7	8	0	78	7	6	1	71	84.52%	91.03%	92.21%
199		1491	0	0	0	1491	665	110	15	701	168	127	41	533	40.23%	76.03%	80.76%
200		691	0	0	0	691	96	91	16	488	186	131	55	302	57.09%	61.89%	69.75%
201		70	0	0	0	70	2	1	1	66	10	6	4	56	87.50%	84.85%	90.32%
202		100	0	0	0	100	11	4	0	85	4	2	2	81	86.17%	95.29%	97.59%
203		11	0	0	0	11	0	1	0	10	9	5	4	1	16.67%	10.00%	16.67%
204		159	0	0	0	159	24	64	3	68	27	9	18	41	55.41%	60.29%	82.00%
205		4773	0	0	0	4773	488	483	9	3793	400	315	85	3393	80.86%	89.45%	91.50%
206		578	0	0	0	578	14	23	2	539	21	17	4	518	94.35%	96.10%	96.82%
207		28	0	0	0	28	0	2	1	25	22	13	9	3	18.75%	12.00%	18.75%
208		2	0	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
209		1	0	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
210		3654	0	0	0	3654	122	105	12	3415	196	141	55	3219	92.45%	94.26%	95.80%
211		10071	0	0	0	10071	281	396	19	9375	377	310	67	8998	93.84%	95.98%	96.67%
212		2761	0	0	0	2761	146	256	6	2353	177	139	38	2176	88.42%	92.48%	94.00%
213		1252	0	0	0	1252	84	110	3	1055	51	36	15	1004	89.32%	95.17%	96.54%
214		1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
215		202	0	0	0	202	5	16	0	181	11	7	4	170	93.41%	93.92%	96.05%
216		354	0	0	0	354	15	27	2	310	32	17	15	278	89.68%	89.68%	94.24%

AGGREGATE ORDER TYPES	LSR PROCESSING															FLOWTHROUGH		
	LESOG															Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
	Mechanized Interface Used			Manual		Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation			
RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
217	139	0	0	0	139	26	8	3	102	27	19	8	75	62.50%	73.53%	79.79%		
218	6	0	0	0	6	2	0	1	3	0	0	0	3	60.00%	100.00%	100.00%		
219	663	0	0	0	663	165	65	7	426	143	107	36	283	50.99%	66.43%	72.56%		
220	106	0	0	0	106	39	7	0	60	18	13	5	42	44.68%	70.00%	76.36%		
221	3	0	0	0	3	0	0	1	2	2	1	1	0	0.00%	0.00%	0.00%		
222	577	0	0	0	577	32	81	1	463	37	33	4	426	86.76%	92.01%	92.81%		
223	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
224	33	0	0	0	33	4	4	0	25	3	3	0	22	75.86%	88.00%	88.00%		
225	2	0	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%		
226	8	0	0	0	8	0	0	1	7	3	3	0	4	57.14%	57.14%	57.14%		
227	332	0	0	0	332	0	17	0	315	25	23	2	290	92.65%	92.06%	92.65%		
228	6	0	0	0	6	0	3	0	3	2	2	0	1	33.33%	33.33%	33.33%		
229	38	0	0	0	38	7	0	0	31	4	3	1	27	72.97%	87.10%	90.00%		
230	36	0	0	0	36	3	2	1	30	5	2	3	25	83.33%	83.33%	92.59%		
231	193	0	0	0	193	14	31	1	147	14	11	3	133	84.18%	90.48%	92.36%		
232	267	0	0	0	267	64	18	0	185	60	40	20	125	54.59%	67.57%	75.76%		
233	88	0	0	0	88	4	5	0	79	12	9	3	67	83.75%	84.81%	88.16%		
234	109	0	0	0	109	8	13	4	84	44	25	19	40	54.79%	47.62%	61.54%		
235	187	0	0	0	187	5	18	16	148	118	75	43	30	27.27%	20.27%	28.57%		
236	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
237	14	0	0	0	14	1	0	0	13	1	1	0	12	85.71%	92.31%	92.31%		
238	370	0	0	0	370	41	25	5	299	44	39	5	255	76.12%	85.28%	86.73%		
239	3158	0	0	0	3158	192	192	23	2751	529	340	189	2222	80.68%	80.77%	86.73%		
240	168	0	0	0	168	38	26	3	101	18	14	4	83	61.48%	82.18%	85.57%		
241	378	0	0	0	378	21	42	1	314	23	14	9	291	89.26%	92.68%	95.41%		
242	494	0	0	0	494	43	45	0	406	21	18	3	385	86.32%	94.83%	95.53%		
243	2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%		
244	13	0	0	0	13	0	4	0	9	0	0	0	9	100.00%	100.00%	100.00%		
245	377	0	0	0	377	8	50	4	315	128	93	35	187	64.93%	59.37%	66.79%		
246	510	0	0	0	510	36	33	0	441	22	20	2	419	88.21%	95.01%	95.44%		
247	11	0	0	0	11	2	2	0	7	3	3	0	4	44.44%	57.14%	57.14%		
248	14	0	0	0	14	0	2	0	12	0	0	0	12	100.00%	100.00%	100.00%		
249	7920	0	0	0	7920	489	564	12	6855	862	646	216	5993	84.08%	87.43%	90.27%		
250	2	0	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%		
251	12	0	0	0	12	0	11	0	1	0	0	0	1	100.00%	100.00%	100.00%		
252	3013	0	0	0	3013	277	212	15	2509	269	238	31	2240	81.31%	89.28%	90.40%		

AGGREGATE ORDER TYPES	Company Info	LSR PROCESSING										FLOWTHROUGH						
		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through				
		Mechanized Interface Used			Rejects		Validated		Errors						Issued SO's			
RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through				
253		0	0	0	25	2	1	0	22	0	0	0	22	0	22	91.67%	100.00%	100.00%
254		41	0	0	41	9	2	0	30	2	1	1	30	2	28	73.66%	93.33%	96.55%
255		7	0	0	7	0	0	0	7	0	0	0	7	0	7	100.00%	100.00%	100.00%
256		34	0	0	34	7	6	0	21	4	3	1	21	4	17	62.96%	80.95%	85.00%
257		9	0	0	9	4	0	0	5	0	0	0	5	0	5	55.56%	100.00%	100.00%
258		60	0	0	60	14	4	0	42	6	4	2	42	6	36	66.67%	85.71%	90.00%
259		14	0	0	14	1	1	0	12	0	0	0	12	0	12	92.31%	100.00%	100.00%
260		38	0	0	38	6	1	0	31	1	0	0	31	1	30	83.33%	96.77%	100.00%
261		121	0	0	121	43	7	0	71	20	14	6	71	14	51	47.22%	71.83%	78.46%
262		496	0	0	496	35	17	2	442	27	21	6	442	27	415	88.11%	93.89%	95.18%
263		1498	0	0	1498	244	104	8	1142	64	48	16	1142	64	1078	78.69%	94.40%	95.74%
264		205	0	0	205	33	31	2	139	26	20	6	139	26	113	68.07%	81.29%	84.96%
265		192	0	0	192	14	29	1	148	19	15	4	148	19	129	81.65%	87.16%	89.58%
266		253	0	0	253	44	10	4	195	63	50	13	195	63	132	58.41%	67.69%	72.53%
267		24	0	0	24	0	8	0	16	0	0	0	16	0	16	100.00%	100.00%	100.00%
268		40	0	0	40	2	3	3	32	14	12	2	32	14	18	56.25%	56.25%	60.00%
269		560	0	0	560	380	11	0	169	9	7	2	169	9	160	29.25%	94.67%	95.81%
270		907	0	0	907	693	42	1	171	22	5	17	171	22	149	17.59%	87.13%	96.75%
271		997	0	0	997	764	11	1	221	18	5	13	221	18	203	20.88%	91.86%	97.60%
272		234	0	0	234	9	13	2	210	15	13	2	210	15	195	89.86%	92.86%	93.75%
273		1887	0	0	1887	139	108	7	1633	96	69	27	1633	96	1537	88.08%	94.12%	95.70%
274		68	0	0	68	8	7	2	51	12	9	3	51	12	39	69.64%	76.47%	81.25%
275		816	0	0	816	80	28	0	708	41	35	6	708	41	667	85.29%	94.21%	95.01%
276		859	0	0	859	71	121	1	666	36	26	10	666	36	630	86.66%	94.59%	96.04%
277		2347	0	0	2347	226	239	10	1872	136	121	15	1872	136	1736	83.34%	92.74%	93.48%
278		410	0	0	410	22	17	0	371	24	17	7	371	24	347	89.90%	93.53%	95.33%
279		802	0	0	802	85	91	0	626	46	34	12	626	46	580	82.98%	92.65%	94.46%
280		170	0	0	170	2	20	0	148	37	27	10	148	37	111	79.29%	75.00%	80.43%
281		118	0	0	118	10	5	0	103	5	5	0	103	5	98	86.73%	95.15%	95.15%
282		2	0	0	2	0	0	0	2	1	1	0	2	1	1	50.00%	50.00%	50.00%
283		1	0	0	1	0	0	0	1	0	0	0	1	0	1	100.00%	100.00%	100.00%
284		34	0	0	34	4	1	1	28	14	7	7	28	14	14	56.00%	50.00%	66.67%
285		511	0	0	511	67	111	2	331	86	56	30	331	86	245	66.58%	74.02%	81.40%
286		1724	0	0	1724	175	53	4	1492	98	78	20	1492	98	1394	84.64%	93.43%	94.70%
287		35	0	0	35	0	3	1	31	3	2	1	31	3	28	93.33%	90.32%	93.33%
288		1469	0	0	1469	106	93	8	1262	65	43	22	1262	65	1197	88.93%	94.85%	96.53%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
 Attachment 2E

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Errors			Validated	Pending Supps (Z Status)	LSR's	Total System Failout	BST Caused Failout	CLEC Caused Failout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Manual	Total Manual Failout	Auto Clarification										
289		105	0	0	105	13	15	15	1	76	11	10	1	65	73.86%	85.53%	86.67%
290		540	0	0	540	64	44	44	7	425	58	52	6	367	75.98%	86.35%	87.59%
291		229	0	0	229	19	14	14	0	196	12	6	6	184	88.04%	93.88%	96.84%
292		1048	0	0	1048	143	49	49	2	854	62	48	14	792	80.57%	92.74%	94.29%
293		123	0	0	123	13	20	20	5	85	46	34	12	39	45.35%	45.88%	53.42%
294		3114	0	0	3114	343	247	247	11	2513	144	110	34	2369	83.95%	94.27%	95.56%
295		62	0	0	62	13	15	15	1	33	15	2	13	18	54.55%	54.55%	90.00%
296		19	0	0	19	0	7	7	0	12	0	0	0	12	100.00%	100.00%	100.00%
297		17	0	0	17	1	0	0	0	16	1	1	1	15	88.24%	93.75%	93.75%
298		13	0	0	13	0	6	6	0	7	2	1	1	5	83.33%	71.43%	83.33%
299		22	0	0	22	11	4	4	0	7	3	3	0	4	22.22%	57.14%	57.14%
300		28	0	0	28	1	6	6	0	21	4	1	3	17	89.47%	80.95%	94.44%
301		113	0	0	113	6	4	4	0	103	18	10	8	85	84.16%	82.52%	89.47%
302		817	0	0	817	88	35	35	3	691	98	89	9	593	77.01%	85.82%	86.95%
303		125	0	0	125	16	1	1	0	108	5	4	1	103	83.74%	95.37%	96.26%
304		113	0	0	113	72	22	22	0	19	2	0	0	19	20.88%	100.00%	100.00%
305		7	0	0	7	2	1	1	1	3	2	0	2	1	33.33%	33.33%	100.00%
306		87	0	0	87	1	16	16	0	70	5	4	1	65	92.86%	92.86%	94.20%
307		42	0	0	42	1	4	4	1	36	3	1	2	33	94.29%	91.67%	97.06%
308		508	0	0	508	70	39	39	3	396	43	37	6	353	76.74%	89.14%	90.51%
309		167	0	0	167	26	31	31	2	108	7	4	3	101	77.10%	85.62%	96.19%
310		2079	0	0	2079	229	234	234	4	1612	231	180	51	1381	77.15%	85.67%	88.47%
311		19	0	0	19	0	1	1	0	18	3	3	0	15	83.33%	83.33%	83.33%
312		14	0	0	14	2	2	2	0	10	6	3	3	4	44.44%	40.00%	57.14%
313		3288	0	0	3288	257	403	403	8	2620	137	108	29	2483	87.18%	94.77%	95.83%
314		5251	0	0	5251	873	450	450	61	3867	797	620	177	3070	67.28%	79.39%	83.20%
315		1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
316		7	0	0	7	0	1	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
317		12204	0	0	12204	767	548	548	9	10880	446	362	84	10434	90.24%	95.90%	96.65%
318		139	0	0	139	22	4	4	1	112	10	7	3	102	77.86%	91.07%	93.58%
319		106	0	0	106	32	8	8	0	66	21	16	5	45	48.39%	68.18%	73.77%
320		179	0	0	179	20	51	51	1	107	7	4	3	100	80.65%	93.46%	96.15%
321		47	0	0	47	15	4	4	0	28	17	8	9	11	32.35%	39.29%	57.89%
322		12	0	0	12	0	0	0	2	10	6	1	5	4	80.00%	40.00%	80.00%
323		52	0	0	52	5	12	12	2	33	10	6	4	23	67.65%	69.70%	79.31%
324		1427	0	0	1427	125	181	181	12	1109	346	280	86	763	66.46%	68.80%	74.58%

ORDERING
 REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
 Attachment 2E

AGGREGATE ORDER TYPES Company Info	Name	RESH / OCN	MECHANIZED INTERFACE USED										LSR PROCESSING				FLOWTHROUGH					
			LENS	EDI	TAG	Total Mech LSR's		Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Errors		Total System Failout	BST Caused Failout	CLEC Caused Failout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
						Manual	Rejects				Total Manual Failout	Manual								Rejects	BST Caused Failout	CLEC Caused Failout
325	6	0	0	0	0	6	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%				
326	16	0	0	0	0	16	0	0	16	1	1	1	0	15	93.75%	93.75%	93.75%					
327	2	0	0	0	0	2	0	0	2	1	1	0	0	1	50.00%	50.00%	50.00%					
328	17	0	0	0	0	17	3	0	14	5	2	3	9	9	64.29%	64.29%	81.82%					
329	32	0	0	0	0	32	4	2	26	6	4	2	20	20	71.43%	76.92%	83.33%					
330	5	0	0	0	0	5	0	0	5	3	3	0	2	2	40.00%	40.00%	40.00%					
331	3	0	0	0	0	3	0	0	3	2	2	0	1	1	33.33%	33.33%	33.33%					
332	128	0	0	0	0	128	25	15	86	21	14	7	65	65	62.50%	75.58%	82.28%					
333	1781	0	0	0	0	1781	249	251	1279	139	89	50	1140	1140	77.13%	89.13%	92.76%					
334	2440	0	0	0	0	2440	219	199	1992	342	229	113	1650	1650	78.65%	82.83%	87.81%					
335	363	0	0	0	0	363	41	39	280	40	22	18	240	240	79.21%	85.71%	91.60%					
336	49	0	0	0	0	49	0	25	24	2	2	0	22	22	91.67%	91.67%	91.67%					
337	389	0	0	0	0	389	61	17	310	18	15	3	292	292	79.35%	94.19%	95.11%					
338	103	0	0	0	0	103	8	18	77	18	13	5	59	59	73.75%	76.62%	81.94%					
339	68	0	0	0	0	68	31	17	20	2	2	0	18	18	35.29%	90.00%	90.00%					
340	77	0	0	0	0	77	13	27	37	20	20	0	17	17	34.00%	45.95%	45.95%					
341	2	0	0	0	0	2	0	1	1	1	1	0	0	0	0.00%	0.00%	0.00%					
342	132	0	0	0	0	132	19	24	88	33	16	17	55	55	61.11%	62.50%	77.46%					
343	8	0	0	0	0	8	0	0	8	0	0	0	8	8	100.00%	100.00%	100.00%					
344	5	0	0	0	0	5	0	0	5	4	2	2	1	1	33.33%	20.00%	33.33%					
345	1	0	0	0	0	1	0	0	1	1	1	0	0	0	0.00%	0.00%	0.00%					
346	7	0	0	0	0	7	1	2	4	1	1	0	3	3	60.00%	75.00%	75.00%					
347	79	0	0	0	0	79	3	2	74	5	3	2	69	69	92.00%	93.24%	95.83%					
348	706	0	0	0	0	706	44	37	616	380	326	54	236	236	38.94%	38.31%	41.99%					
349	42	0	0	0	0	42	7	0	29	11	4	7	18	18	62.07%	62.07%	81.82%					
350	200	0	0	0	0	200	2	26	172	8	8	0	164	164	94.25%	95.35%	95.35%					
351	37	0	0	0	0	37	3	15	19	2	1	1	17	17	80.95%	89.47%	94.44%					
352	2	0	0	0	0	2	0	1	1	0	0	0	1	1	100.00%	100.00%	100.00%					
353	52	0	0	0	0	52	4	10	37	6	5	1	31	31	77.50%	83.78%	86.11%					
354	684	0	0	0	0	684	56	81	545	41	30	11	504	504	85.42%	92.48%	94.38%					
355	141	0	0	0	0	141	16	17	107	39	23	16	68	68	63.55%	63.55%	74.73%					
356	23	0	0	0	0	23	18	1	4	2	1	1	2	2	9.52%	50.00%	66.67%					
357	73	0	0	0	0	73	6	6	61	8	6	2	53	53	81.54%	86.89%	89.83%					
358	125	0	0	0	0	125	43	12	66	34	22	12	32	32	32.99%	48.48%	59.26%					
359	55	0	0	0	0	55	34	5	16	4	4	0	12	12	24.00%	75.00%	75.00%					
360	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%					

AGGREGATE ORDER TYPES	LSR PROCESSING														FLOWTHROUGH		
	LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
	Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
361		142	0	0	0	142	32	14	2	94	36	35	1	58	46.40%	61.70%	62.37%
362		15	0	0	0	15	4	2	0	9	3	2	1	6	50.00%	66.67%	75.00%
363		2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
364		17	0	0	0	17	4	4	0	9	0	0	0	9	69.23%	100.00%	100.00%
365		61	0	0	0	61	10	8	0	43	7	4	3	36	72.00%	83.72%	90.00%
366		31	0	0	0	31	3	3	1	24	3	3	0	21	77.78%	87.50%	87.50%
367		2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
368		403	0	0	0	403	138	39	16	210	114	94	20	96	29.27%	45.71%	50.53%
369		2067	0	0	0	2067	183	168	31	1685	565	396	169	1120	65.92%	66.47%	73.88%
370		3518	0	0	0	3518	362	442	30	2684	821	582	239	1863	66.37%	69.41%	76.20%
371		78	0	0	0	78	0	16	0	62	9	6	3	53	89.83%	85.48%	89.83%
372		1478	0	0	0	1478	270	253	17	938	521	378	143	417	39.15%	44.46%	52.45%
373		4	0	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
374		440	0	0	0	440	81	47	1	311	78	49	29	233	64.19%	74.92%	82.62%
375		1746	0	0	0	1746	342	112	11	1281	397	305	92	884	57.74%	69.01%	74.35%
376		9	0	0	0	9	0	3	0	6	6	2	4	0	0.00%	0.00%	0.00%
377		25	0	0	0	25	0	6	0	19	0	0	0	19	100.00%	100.00%	100.00%
378		154	0	0	0	154	35	13	2	104	29	24	5	75	55.97%	72.12%	75.76%
379		1552	0	0	0	1552	217	138	13	1184	388	304	84	796	60.44%	67.23%	72.36%
380		36	0	0	0	36	22	2	1	11	3	3	0	8	24.24%	72.73%	72.73%
381		361	0	0	0	361	44	58	2	257	103	61	42	154	59.46%	59.92%	71.63%
382		13	0	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
383		3658	0	0	0	3658	287	149	30	3192	427	325	102	2765	81.88%	86.62%	89.48%
384		668	0	0	0	668	26	25	0	617	41	30	11	576	91.14%	93.35%	95.05%
385		90	0	0	0	90	11	5	0	74	13	9	4	61	75.31%	82.43%	87.14%
386		9	0	0	0	9	1	3	0	5	3	2	1	2	40.00%	40.00%	50.00%
387		38	0	0	0	38	21	4	0	13	3	3	0	10	29.41%	76.92%	76.92%
388		1746	0	0	0	1746	93	89	9	1555	358	269	89	1197	76.78%	76.98%	81.65%
389		1127	0	0	0	1127	84	112	3	928	79	73	6	849	84.39%	91.49%	92.08%
390		4	0	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
391		22	0	0	0	22	6	8	0	8	3	2	1	5	38.46%	62.50%	71.43%
392		295	0	0	0	295	45	15	0	235	23	12	11	212	78.81%	90.21%	94.64%
393		114	0	0	0	114	14	10	0	90	36	33	3	54	53.47%	60.00%	62.07%
394		2840	0	0	0	2840	226	186	12	2416	204	137	67	2212	85.90%	91.56%	94.17%
395		112	0	0	0	112	17	9	1	85	28	18	10	57	61.96%	67.06%	76.00%
396		360	0	0	0	360	32	46	6	276	35	25	10	241	80.87%	87.32%	90.60%

AGGREGATE ORDER TYPES Company Info	Name	RESH / OCN	LSR PROCESSING										FLOWTHROUGH						
			Mechanized Interface Used					LESOG					Percent Achieved Flowthrough	Base Calculation	Percent Flow Through				
			LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Classification	Rejects	Pending Supps (Z Status)	Validated				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's
			0	0	0	0	0	0	0	0	0	0				0	0	0	0
397	65	0	0	0	65	11	14	0	0	9	3	6	31	68.89%	77.50%	91.18%			
398	435	0	0	0	435	6	9	1	1	52	44	8	367	88.01%	87.59%	89.29%			
399	339	0	0	0	339	45	12	0	0	20	16	4	262	81.11%	92.91%	94.24%			
400	823	0	0	0	823	141	107	4	4	78	60	18	493	71.04%	86.34%	89.15%			
401	1	0	0	0	1	0	0	0	0	1	1	0	0	0.00%	0.00%	0.00%			
402	233	0	0	0	233	29	8	3	3	27	19	8	166	77.57%	86.01%	89.73%			
403	620	0	0	0	620	104	14	0	0	23	20	3	479	79.44%	95.42%	95.99%			
404	25	0	0	0	25	4	2	0	0	7	4	3	12	60.00%	63.16%	75.00%			
405	1	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
406	60	0	0	0	60	13	10	1	1	0	0	0	36	73.47%	100.00%	100.00%			
407	850	0	0	0	850	61	69	1	1	53	46	7	666	86.16%	92.63%	93.54%			
408	79	0	0	0	79	21	12	1	1	6	6	0	39	59.09%	86.67%	86.67%			
409	241	0	0	0	241	24	6	1	1	28	21	7	182	80.18%	86.67%	89.66%			
410	54	0	0	0	54	2	18	1	1	11	2	9	22	84.62%	86.67%	91.67%			
411	493	0	0	0	493	26	47	5	5	80	47	33	335	82.11%	80.72%	87.70%			
412	416	0	0	0	416	26	40	48	48	214	174	40	88	30.56%	29.14%	33.59%			
413	18	0	0	0	18	0	3	0	0	4	0	4	11	100.00%	73.33%	100.00%			
414	46	0	0	0	46	3	2	0	0	9	8	1	32	74.42%	78.05%	80.00%			
415	120	0	0	0	120	11	13	0	0	9	8	1	87	82.08%	90.63%	91.58%			
416	878	0	0	0	878	83	61	1	1	97	75	22	636	80.10%	86.77%	89.45%			
417	86	0	0	0	86	13	13	0	0	36	27	9	24	37.50%	40.00%	47.06%			
418	14	0	0	0	14	1	5	1	1	4	2	2	3	50.00%	42.86%	60.00%			
419	547	0	0	0	547	33	47	1	1	74	51	23	392	82.35%	84.12%	88.49%			
420	1354	0	0	0	1354	112	127	5	5	63	50	13	1047	86.60%	94.32%	95.44%			
421	375	0	0	0	375	63	52	12	12	110	87	23	138	47.92%	55.65%	61.33%			
422	38	0	0	0	38	3	19	2	2	10	6	4	4	30.77%	28.57%	40.00%			
423	1802	0	0	0	1802	254	42	17	17	352	318	34	1137	66.53%	76.36%	78.14%			
424	141	0	0	0	141	16	16	0	0	43	35	8	66	56.41%	60.55%	65.35%			
425	65	0	0	0	65	20	5	2	2	11	11	5	27	50.94%	71.05%	81.82%			
426	6	0	0	0	6	0	2	0	0	3	3	0	1	25.00%	25.00%	25.00%			
427	43	0	0	0	43	5	6	0	0	4	3	1	28	77.78%	87.50%	90.32%			
428	32	0	0	0	32	11	2	0	0	18	2	16	1	7.14%	5.26%	33.33%			
429	23	0	0	0	23	13	4	0	0	4	2	2	2	11.76%	33.33%	50.00%			
430	408	0	0	0	408	56	22	1	1	20	7	13	309	83.06%	93.92%	97.78%			
431	130	0	0	0	130	20	78	1	1	11	5	6	20	44.44%	64.52%	80.00%			
432	58958	0	0	0	58958	4866	13676	445	445	11023	7983	3040	28948	69.26%	72.42%	78.38%			

AGGREGATE ORDER TYPES	Company Info	RESH / OCN	LSR PROCESSING										FLOWTHROUGH					
			Mechanized Interface Used					LESOG					Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
			LENS	EDI	TAG	Total Mech LSR's	Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Falloff	BST Caused Falloff				CLEC Caused Falloff	Issued SO's	
433			454	0	0	0	454	30	56	11	357	116	99	17	241	65.14%	67.51%	70.88%
434			38	0	0	0	38	1	7	1	29	6	4	2	23	82.14%	79.31%	85.19%
435			49	0	0	0	49	2	6	0	41	13	12	1	28	66.67%	68.29%	70.00%
436			769	0	0	0	769	66	53	8	642	146	118	28	496	72.94%	77.26%	80.78%
437			18	0	0	0	18	3	1	1	13	4	4	0	9	56.25%	69.23%	69.23%
438			48	0	0	0	48	2	3	4	39	4	1	3	35	92.11%	89.74%	97.22%
439			20	0	0	0	20	4	2	0	14	2	2	0	12	66.67%	85.71%	85.71%
440			41	0	0	0	41	4	5	0	32	8	6	2	24	70.59%	75.00%	80.00%
441			314	0	0	0	314	4	9	3	298	23	20	3	275	91.97%	92.28%	93.22%
442			19	0	0	0	19	3	0	0	16	1	1	0	15	78.95%	93.75%	93.75%
443			1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
444			429	0	0	0	429	76	47	4	302	113	83	30	189	54.31%	62.58%	69.49%
445			3	0	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
446			110	0	0	0	110	7	4	1	98	5	3	2	93	90.29%	94.90%	96.88%
447			3	0	0	0	3	0	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
448			677	0	0	0	677	111	68	5	493	96	57	39	397	70.27%	80.53%	87.44%
449			1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
450			23	0	0	0	23	2	7	0	14	1	1	0	13	81.25%	92.86%	92.86%
451			508	0	0	0	508	42	9	2	455	27	13	14	428	88.61%	94.07%	97.05%
452			312	0	0	0	312	37	5	1	269	19	16	3	250	82.51%	92.94%	93.98%
453			561	0	0	0	561	35	20	5	501	36	28	8	465	88.07%	92.81%	94.32%
454			325	0	0	0	325	49	34	2	240	52	34	18	188	69.37%	78.33%	84.68%
455			162	0	0	0	162	29	5	0	128	9	8	1	119	76.28%	92.97%	93.70%
456			1802	0	0	0	1802	239	164	13	1386	189	150	39	1197	75.47%	86.36%	88.86%
457			322	0	0	0	322	52	39	6	225	74	61	13	151	57.20%	67.11%	71.23%
458			26	0	0	0	26	1	5	0	20	0	0	0	20	95.24%	100.00%	100.00%
459			116	0	0	0	116	17	6	2	91	28	26	2	63	59.43%	69.23%	70.79%
460			8	0	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%
461			1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
462			2372	0	0	0	2372	120	243	15	1994	265	222	43	1729	83.49%	86.71%	88.62%
463			1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
464			333	0	0	0	333	20	26	0	287	29	24	5	258	85.43%	89.90%	91.49%
465			61	0	0	0	61	5	12	5	39	15	10	5	24	61.54%	61.54%	70.59%
466			366	0	0	0	366	13	37	0	316	33	21	12	283	89.27%	89.56%	93.09%
467			96	0	0	0	96	17	15	3	61	15	11	4	46	62.16%	75.41%	80.70%
468			41	0	0	0	41	16	1	0	24	5	3	2	19	50.00%	79.17%	86.36%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001

ORDERING

AGGREGATE ORDER TYPES		LSR PROCESSING										Errors			FLOWTHROUGH		
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's									
469		2125	0	0	2125	34	135	3	1953	204	118	86	1749	92.00%	89.55%	93.68%	
470		1438	0	0	1438	144	15	2	1277	44	34	10	1233	87.38%	96.55%	97.32%	
471		42	0	0	42	2	8	0	32	11	4	7	21	77.78%	65.63%	84.00%	
472		483	0	0	483	27	35	1	420	16	11	5	404	91.40%	96.19%	97.35%	
473		1233	0	0	1233	119	137	9	968	185	124	61	783	76.32%	80.89%	86.33%	
474		4	0	0	4	1	0	0	3	2	0	2	1	50.00%	33.33%	100.00%	
475		32	0	0	32	7	1	0	24	6	4	2	18	62.07%	75.00%	81.82%	
476		16	0	0	16	2	3	0	11	7	4	3	4	40.00%	36.36%	50.00%	
477		545	0	0	545	147	85	3	310	63	44	19	247	56.39%	79.68%	84.88%	
478		58	0	0	58	9	8	1	40	19	4	15	21	61.76%	52.50%	84.00%	
479		13	0	0	13	2	0	0	11	4	3	1	7	58.33%	63.64%	70.00%	
480		153	0	0	153	0	36	0	117	2	2	0	115	98.29%	98.29%	98.29%	
481		6	0	0	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%	
482		762	0	0	762	82	138	6	536	175	143	32	361	61.60%	67.35%	71.63%	
483		61	0	0	61	11	11	1	38	14	8	6	24	55.81%	63.16%	75.00%	
484		1489	0	0	1489	298	133	30	1028	366	217	149	662	56.24%	64.40%	75.31%	
485		15	0	0	15	0	2	0	13	1	1	0	12	92.31%	92.31%	92.31%	
486		7	0	0	7	0	0	0	7	4	4	0	3	42.86%	42.86%	42.86%	
487		58	0	0	58	12	10	0	36	13	7	6	23	54.76%	63.89%	76.67%	
488		47	0	0	47	11	8	1	27	6	3	3	21	60.00%	77.78%	87.50%	
489		8	0	0	8	2	2	0	4	2	0	2	2	50.00%	50.00%	100.00%	
490		21	0	0	21	7	3	0	11	4	2	2	7	43.75%	63.64%	77.78%	
LENS Subtotal		26588	0	0	26588	26516	29946	1531	207865	32352	24078	8274	175513	77.62%	84.44%	87.94%	
EDI Subtotal		0	78083	0	78083	5208	11866	172	60837	18839	11426	7413	41998	71.63%	69.03%	78.61%	
TAG Subtotal		0	0	54505	54505	5090	7678	593	41144	9940	6703	3237	31204	72.57%	75.84%	82.32%	
TOTAL INTERFACES		26588	78083	54505	398446	36814	49490	2296	309846	61131	42207	18924	248715	75.89%	80.27%	85.49%	

AGGREGATE ORDER TYPES	LSR PROCESSING										FLOWTHROUGH				
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
	Mechanized Interface Used		Rejects		Validated		Errors		Issued SO's						
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallback	Auto Clarification		Pending Supps (Z Status)	LSR's	Total System Fallback	BST Caused Fallback	CLEC Caused Fallback	
1		0	75	0	75	2	4	69	13	10	3	56	82.35%	81.16%	84.85%
2		0	5562	0	5562	75	1094	4392	1	871	204	3317	77.81%	75.52%	79.20%
3		0	8618	0	8618	154	1383	7080	1	1610	403	5067	74.18%	71.57%	75.89%
4		0	131	0	131	8	26	97	0	19	18	60	68.97%	61.86%	75.95%
5		0	3313	0	3313	63	479	2769	2	605	133	2031	75.25%	73.35%	77.05%
6		0	3	0	3	0	0	3	0	1	2	0	0.00%	0.00%	0.00%
7		0	669	0	669	57	62	550	0	5	4	545	90.38%	99.09%	99.82%
8		0	1019	0	1019	24	162	832	1	72	110	650	87.13%	78.13%	90.03%
9		0	8280	0	8280	20	2480	5780	0	226	2217	3337	93.13%	57.73%	93.66%
10		0	5	0	5	0	0	5	0	4	1	0	0.00%	0.00%	0.00%
11		0	14	0	14	0	3	11	0	1	0	10	90.91%	90.91%	90.91%
12		0	2183	0	2183	161	207	1815	0	246	67	1502	78.68%	82.75%	85.93%
13		0	965	0	965	2	170	793	0	19	293	481	95.82%	60.66%	96.20%
14		0	4	0	4	0	0	4	0	0	4	0	0.00%	0.00%	0.00%
15		0	1	0	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%
16		0	1	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
17		0	8	0	8	0	1	7	0	0	2	5	100.00%	71.43%	100.00%
18		0	0	244	244	44	29	170	1	21	16	133	67.17%	78.24%	86.36%
19		0	0	1009	1009	35	107	867	0	24	12	831	93.37%	95.85%	97.19%
20		0	0	203	203	2	8	193	0	0	1	192	98.97%	99.48%	100.00%
21		0	0	63	63	39	0	24	0	3	0	21	33.33%	87.50%	87.50%
22		0	0	578	578	3	24	551	0	2	0	549	99.10%	99.64%	99.64%
23		0	0	25	25	3	1	21	0	3	2	16	72.73%	76.19%	84.21%
24		0	0	790	790	8	43	737	2	20	7	710	96.21%	96.34%	97.26%
25		0	0	2037	2037	72	50	1899	16	344	57	1498	78.27%	78.88%	81.32%
26		0	0	2	2	0	0	2	0	0	1	1	100.00%	50.00%	100.00%
27		0	0	1	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
28		0	0	3	3	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
29		0	0	4278	4278	15	608	3621	34	840	742	2039	70.46%	56.31%	70.82%
30		0	0	10268	10268	79	378	9800	11	200	48	9552	97.16%	97.47%	97.95%
31		0	0	0	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
32		0	0	80	80	16	25	36	3	9	6	21	45.65%	58.33%	70.00%
33		0	0	140	140	0	2	138	0	74	2	62	45.59%	44.93%	45.59%
34		0	0	10	10	8	0	2	0	0	2	0	0.00%	0.00%	0.00%
35		0	0	573	573	3	71	499	0	9	1	489	97.60%	98.00%	98.19%
36		0	0	1208	1208	17	56	1135	0	9	4	1122	97.74%	98.85%	99.20%
37		0	0	1483	1483	163	104	1206	10	172	65	969	74.31%	80.35%	84.93%

AGGREGATE ORDER TYPES Company Info	RESH / OCN	LSR PROCESSING										FLOWTHROUGH					
		Mechanized Interface Used					LESOG					Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout	Issued SO's
38	0	0	0	233	233	2	36	0	195	0	0	0	0	195	98.98%	100.00%	100.00%
39	0	0	0	52	52	16	12	3	21	16	2	2	14	5	21.74%	23.81%	71.43%
40	0	0	0	745	745	312	176	12	245	44	24	20	20	201	37.43%	82.04%	89.33%
41	0	0	0	1	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
42	649	0	0	649	18	18	31	0	600	50	37	13	13	550	90.91%	91.67%	93.70%
43	167	0	0	167	16	16	7	0	144	5	4	1	1	139	87.42%	96.53%	97.20%
44	13	0	0	13	1	1	2	0	11	1	1	0	0	9	81.82%	90.00%	90.00%
45	15	0	0	15	2	2	2	0	11	1	1	0	0	10	76.92%	90.91%	90.91%
46	1939	0	0	1939	205	73	4	4	1657	104	87	17	17	1553	84.17%	93.72%	94.70%
47	5	0	0	5	0	2	2	1	2	0	0	0	0	2	100.00%	100.00%	100.00%
48	242	0	0	242	25	43	0	0	174	28	16	12	12	146	78.07%	83.91%	90.12%
49	54	0	0	54	0	1	1	0	53	15	9	6	6	38	80.85%	71.70%	80.85%
50	36	0	0	36	8	4	4	1	23	15	9	6	6	8	32.00%	34.78%	47.06%
51	328	0	0	328	36	36	36	2	254	40	35	5	5	214	75.09%	84.25%	85.94%
52	51	0	0	51	4	16	0	0	31	6	6	0	0	25	71.43%	80.65%	80.65%
53	2	0	0	2	0	0	0	0	2	1	1	0	0	1	50.00%	50.00%	50.00%
54	208	0	0	208	39	7	7	1	161	29	25	4	4	132	67.35%	81.99%	84.08%
55	642	0	0	642	90	42	42	0	510	23	22	1	1	487	81.30%	95.49%	95.68%
56	594	0	0	594	26	42	42	2	524	73	66	7	7	451	83.06%	86.07%	87.23%
57	516	0	0	516	61	13	13	1	441	23	16	7	7	418	84.44%	94.78%	96.31%
58	538	0	0	538	81	39	39	4	414	55	45	10	10	359	74.02%	86.71%	88.86%
59	617	0	0	617	32	33	33	3	549	49	44	5	5	500	86.81%	91.07%	91.91%
60	366	0	0	366	43	24	24	7	292	38	31	7	7	254	77.44%	86.99%	89.12%
61	199	0	0	199	7	7	7	3	182	18	13	5	5	164	89.13%	90.11%	92.66%
62	215	0	0	215	34	19	19	0	162	14	12	2	2	148	76.29%	91.36%	92.50%
63	2425	0	0	2425	282	116	116	13	2014	211	168	43	43	1803	80.03%	89.52%	91.48%
64	214	0	0	214	1	4	4	0	209	9	9	0	0	200	95.24%	95.69%	95.69%
65	1859	0	0	1859	123	91	91	1	1644	100	88	12	12	1544	87.98%	93.92%	94.61%
66	177	0	0	177	30	17	17	1	129	12	7	5	5	117	75.97%	90.70%	94.35%
67	226	0	0	226	22	9	9	2	193	28	22	6	6	165	78.95%	85.49%	88.24%
68	45	0	0	45	1	4	4	0	40	4	1	3	3	36	94.74%	90.00%	97.30%
69	13	0	0	13	1	2	2	0	10	3	2	1	1	7	70.00%	70.00%	77.78%
70	1001	0	0	1001	159	49	49	4	789	36	31	5	5	753	79.85%	95.44%	96.05%
71	298	0	0	298	32	20	20	1	245	9	6	3	3	236	86.13%	96.33%	97.52%
72	20	0	0	20	1	1	1	0	18	9	8	1	1	9	50.00%	50.00%	52.94%
73	3	0	0	3	1	0	0	0	2	0	0	0	0	2	66.67%	100.00%	100.00%
74	31232	0	0	31232	2660	2564	2564	60	25948	1720	1481	239	239	24228	85.40%	93.37%	94.24%

AGGREGATE ORDER TYPES Company Info	RESH / OCN	Mechanized Interface Used				LSR PROCESSING			Errors				FLOWTHROUGH			
		LENS	EDI	TAG	Total Mech LSR's	Rejects		Validated Pending Supps (Z Status)	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
						Manual	Auto Clarification									Manual
75		18	0	0	18	1	1	0	16	2	1	1	14	87.50%	87.50%	93.33%
76		93	0	0	93	7	8	0	78	7	6	6	71	84.52%	91.03%	92.21%
77		7	0	0	7	0	5	0	2	0	0	0	2	100.00%	100.00%	100.00%
78		142	0	0	142	14	22	2	104	32	19	13	72	68.57%	68.23%	79.12%
79		70	0	0	70	2	1	1	66	10	6	4	56	87.50%	84.85%	90.32%
80		99	0	0	99	11	4	0	84	3	1	2	81	87.10%	96.43%	98.78%
81		134	0	0	134	10	61	3	60	23	7	16	37	68.52%	61.67%	84.09%
82		4773	0	0	4773	488	483	9	3793	400	315	85	3393	80.86%	89.45%	91.50%
83		578	0	0	578	14	23	2	539	21	17	4	518	94.35%	96.10%	96.82%
84		117	0	0	117	10	41	6	60	17	0	17	43	81.13%	71.67%	100.00%
85		10051	0	0	10051	280	387	16	9368	374	309	65	8994	93.85%	96.01%	96.68%
86		2761	0	0	2761	146	256	6	2353	177	139	38	2176	88.42%	92.48%	94.00%
87		1251	0	0	1251	83	110	3	1055	51	36	15	1004	89.40%	95.17%	96.54%
88		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
89		202	0	0	202	5	16	0	181	11	7	4	170	93.41%	93.92%	96.05%
90		354	0	0	354	15	27	2	310	32	17	15	278	89.68%	94.24%	94.24%
91		569	0	0	569	31	80	1	457	35	32	3	422	87.01%	92.34%	92.95%
92		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
93		33	0	0	33	4	4	0	25	3	3	0	22	75.86%	88.00%	88.00%
94		8	0	0	8	0	0	1	7	3	3	0	4	57.14%	57.14%	57.14%
95		38	0	0	38	7	0	0	31	4	3	1	27	72.97%	87.10%	90.00%
96		36	0	0	36	3	2	1	30	5	2	2	25	83.33%	83.33%	92.59%
97		34	0	0	34	0	2	0	32	9	4	5	23	85.19%	71.88%	85.19%
98		88	0	0	88	4	5	0	79	12	9	3	67	83.75%	84.81%	88.16%
99		7	0	0	7	0	4	0	3	1	1	0	2	66.67%	66.67%	66.67%
100		14	0	0	14	1	0	0	13	1	1	0	12	85.71%	92.31%	92.31%
101		367	0	0	367	40	24	5	298	43	38	5	255	76.58%	85.57%	87.03%
102		3158	0	0	3158	192	192	23	2751	529	340	189	2222	80.68%	80.77%	86.73%
103		8	0	0	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
104		378	0	0	378	21	42	1	314	23	14	9	291	89.26%	92.68%	95.41%
105		494	0	0	494	43	45	0	406	21	18	3	385	86.32%	94.83%	95.53%
106		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
107		13	0	0	13	0	4	0	9	0	0	0	9	100.00%	100.00%	100.00%
108		509	0	0	509	36	33	0	440	22	20	2	418	88.19%	95.00%	95.43%
109		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
110		14	0	0	14	0	2	0	12	0	0	0	12	100.00%	100.00%	100.00%
111		7920	0	0	7920	489	564	12	6855	862	646	216	5993	84.08%	87.43%	90.27%

AGGREGATE ORDER TYPES	LSR PROCESSING															FLOWTHROUGH		
	LESOG															Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
	Mechanized Interface Used			Rejects			Validated			Errors			Issued SO's					
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout						
112	3013	0	0	0	3013	277	212	15	2509	269	238	31	2240	81.31%	89.28%	90.40%		
113	857	0	0	0	857	71	121	1	664	36	26	10	628	86.62%	94.58%	96.02%		
114	410	0	0	0	410	22	17	0	371	24	17	7	347	89.90%	93.53%	95.33%		
115	170	0	0	0	170	2	20	0	148	37	27	10	111	79.29%	75.00%	80.43%		
116	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
117	34	0	0	0	34	3	3	0	28	3	3	0	25	80.65%	89.29%	89.29%		
118	496	0	0	0	496	35	17	2	442	27	21	6	415	88.11%	93.89%	95.18%		
119	1498	0	0	0	1498	244	104	8	1142	64	48	16	1078	78.69%	94.40%	95.74%		
120	6	0	0	0	6	1	2	0	3	0	0	0	3	75.00%	100.00%	100.00%		
121	109	0	0	0	109	4	16	1	88	5	4	1	83	91.21%	94.32%	95.40%		
122	234	0	0	0	234	9	13	2	210	15	13	2	195	89.86%	92.86%	93.75%		
123	1885	0	0	0	1885	139	108	6	1632	96	69	27	1536	88.07%	94.12%	95.70%		
124	68	0	0	0	68	8	7	2	51	12	9	3	39	69.64%	76.47%	81.25%		
125	815	0	0	0	815	80	28	0	707	40	34	6	667	85.40%	94.34%	95.15%		
126	2346	0	0	0	2346	226	239	10	1871	136	121	15	1735	83.33%	92.73%	93.48%		
127	802	0	0	0	802	85	91	0	626	46	34	12	580	82.98%	92.65%	94.46%		
128	118	0	0	0	118	10	5	0	103	5	5	0	98	86.73%	95.15%	95.15%		
129	511	0	0	0	511	67	111	2	331	86	56	30	245	66.58%	74.02%	81.40%		
130	1724	0	0	0	1724	175	53	4	1492	98	78	20	1394	84.64%	93.43%	94.70%		
131	35	0	0	0	35	0	3	1	31	3	2	1	28	93.33%	90.32%	93.33%		
132	1464	0	0	0	1464	104	93	8	1259	64	42	22	1195	89.11%	94.92%	96.60%		
133	104	0	0	0	104	12	15	1	76	11	10	1	65	74.71%	85.53%	86.67%		
134	540	0	0	0	540	64	44	7	425	58	52	6	367	75.98%	86.35%	87.59%		
135	229	0	0	0	229	19	14	0	196	12	6	6	184	88.04%	93.88%	96.84%		
136	1048	0	0	0	1048	143	49	2	854	62	48	14	792	80.57%	92.74%	94.29%		
137	123	0	0	0	123	13	20	5	85	46	34	12	39	45.35%	45.88%	53.42%		
138	3113	0	0	0	3113	343	247	11	2512	144	110	34	2368	83.94%	94.27%	95.56%		
139	113	0	0	0	113	6	4	0	103	18	10	8	85	84.16%	82.52%	89.47%		
140	809	0	0	0	809	87	35	3	684	98	89	9	586	76.90%	85.67%	86.81%		
141	124	0	0	0	124	16	1	0	107	5	4	1	102	83.61%	95.33%	96.23%		
142	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
143	5	0	0	0	5	0	1	1	3	2	0	2	1	100.00%	33.33%	100.00%		
144	2	0	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%		
145	41	0	0	0	41	1	4	1	35	3	1	2	32	94.12%	91.43%	96.97%		
146	507	0	0	0	507	69	39	3	396	43	37	6	353	76.91%	89.14%	90.51%		
147	117	0	0	0	117	7	24	1	85	4	4	0	81	88.04%	95.29%	95.29%		
148	2079	0	0	0	2079	229	234	4	1612	231	180	51	1381	77.15%	85.67%	88.47%		

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH			
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
	Mechanized Interface Used			Rejects			Validated			Errors						
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
149		19	0	0	19	0	1	0	18	3	3	0	15	83.33%	83.33%	83.33%
150		3284	0	0	3284	257	403	7	2617	136	107	29	2481	87.21%	94.80%	95.87%
151		525	0	0	525	56	72	5	392	80	56	24	312	73.58%	79.59%	84.78%
152		12204	0	0	12204	767	548	9	10880	446	362	84	10434	90.24%	95.90%	96.65%
153		139	0	0	139	22	4	1	112	10	7	3	102	77.86%	91.07%	93.58%
154		102	0	0	102	32	8	0	62	19	15	4	43	47.78%	69.35%	74.14%
155		147	0	0	147	2	40	0	105	7	4	3	98	94.23%	93.33%	96.08%
156		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
157		17	0	0	17	2	8	1	6	0	0	0	6	75.00%	100.00%	100.00%
158		9	0	0	9	4	3	0	2	0	0	0	2	33.33%	100.00%	100.00%
159		16	0	0	16	0	0	0	16	1	1	0	15	93.75%	93.75%	93.75%
160		5	0	0	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%
161		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
162		95	0	0	95	20	10	1	64	14	8	6	50	64.10%	78.13%	86.21%
163		401	0	0	401	55	89	1	256	37	19	18	219	74.74%	85.55%	92.02%
164		21	0	0	21	5	8	0	8	2	0	2	6	54.55%	75.00%	100.00%
165		312	0	0	312	32	24	1	255	32	22	10	223	80.51%	87.45%	91.02%
166		389	0	0	389	61	17	1	310	18	15	3	292	79.35%	94.19%	95.11%
167		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
168		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
169		79	0	0	79	3	2	0	74	5	3	2	69	92.00%	93.24%	95.83%
170		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
171		200	0	0	200	2	26	0	172	8	8	0	164	94.25%	95.35%	95.35%
172		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
173		52	0	0	52	4	10	1	37	6	5	1	31	77.50%	83.78%	86.11%
174		684	0	0	684	56	81	2	545	41	30	11	504	85.42%	92.48%	94.38%
175		51	0	0	51	2	4	0	45	6	4	2	39	86.67%	86.67%	90.70%
176		9	0	0	9	4	3	0	2	1	1	0	1	16.67%	50.00%	50.00%
177		142	0	0	142	32	14	2	94	36	35	1	58	46.40%	61.70%	62.37%
178		13	0	0	13	3	2	0	8	3	2	1	5	50.00%	62.50%	71.43%
179		46	0	0	46	7	6	0	33	5	3	2	28	73.68%	84.85%	90.32%
180		31	0	0	31	3	3	1	24	3	3	0	21	77.78%	87.50%	87.50%
181		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
182		171	0	0	171	8	18	12	133	78	71	7	55	41.04%	41.35%	43.65%
183		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
184		9	0	0	9	1	2	1	5	3	1	2	2	50.00%	40.00%	66.67%
185		217	0	0	217	28	39	5	145	62	38	24	83	55.70%	57.24%	68.60%

AGGREGATE ORDER TYPES	LSR PROCESSING										FLOWTHROUGH						
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through				
	Company Info	RESH / OCN	LENS	EDI	TAG	Mechanized Interface Used		Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)				Validated	Total System Fallout	Errors	Issued SO's
Name						Total Mech LSR's						BST Caused Fallout	CLEC Caused Fallout				
186		171	0	0	0	171	9	22	0	140	16	10	6	124	86.71%	88.57%	92.54%
187		4	0	0	0	4	0	1	1	2	1	0	1	1	100.00%	50.00%	100.00%
188		9	0	0	0	9	0	3	0	6	6	2	4	0	0.00%	0.00%	0.00%
189		16	0	0	0	16	3	2	0	11	1	1	0	10	71.43%	90.91%	90.91%
190		5	0	0	0	5	1	1	0	3	2	2	0	1	25.00%	33.33%	33.33%
191		77	0	0	0	77	3	14	0	60	16	8	8	44	80.00%	73.33%	84.62%
192		2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
193		3658	0	0	0	3658	287	149	30	3192	427	325	102	2765	81.88%	86.62%	89.48%
194		668	0	0	0	668	26	25	0	617	41	30	11	576	91.14%	93.35%	95.05%
195		75	0	0	0	75	9	3	0	63	7	5	2	56	80.00%	88.89%	91.80%
196		6	0	0	0	6	0	2	0	4	2	2	0	2	50.00%	50.00%	50.00%
197		14	0	0	0	14	9	0	0	5	1	1	0	4	28.57%	80.00%	80.00%
198		1746	0	0	0	1746	93	89	9	1555	358	269	89	1197	76.78%	76.98%	81.65%
199		1125	0	0	0	1125	84	112	3	926	78	72	6	848	84.46%	91.58%	92.17%
200		21	0	0	0	21	6	8	0	7	3	2	1	4	33.33%	57.14%	66.67%
201		291	0	0	0	291	45	13	0	233	22	11	11	211	79.03%	90.56%	95.05%
202		114	0	0	0	114	14	10	0	90	36	33	3	54	53.47%	60.00%	62.07%
203		2836	0	0	0	2836	224	186	12	2414	204	137	67	2210	85.96%	91.55%	94.16%
204		358	0	0	0	358	32	46	5	275	35	25	10	240	80.81%	87.27%	90.57%
205		65	0	0	0	65	11	14	0	40	9	3	6	31	68.89%	77.50%	91.18%
206		435	0	0	0	435	6	9	1	419	52	44	8	367	88.01%	87.59%	89.29%
207		339	0	0	0	339	45	12	0	282	20	16	4	262	81.11%	92.91%	94.24%
208		823	0	0	0	823	141	107	4	571	78	60	18	493	71.04%	86.34%	89.15%
209		1	0	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
210		233	0	0	0	233	29	8	3	193	27	19	8	166	77.57%	86.01%	89.73%
211		620	0	0	0	620	104	14	0	502	23	20	3	479	79.44%	95.42%	95.99%
212		25	0	0	0	25	4	2	0	19	7	4	3	12	60.00%	63.16%	75.00%
213		42	0	0	0	42	5	7	0	30	0	0	0	30	85.71%	100.00%	100.00%
214		850	0	0	0	850	61	69	1	719	53	46	7	666	86.16%	92.63%	93.54%
215		67	0	0	0	67	17	10	1	39	4	4	0	35	62.50%	89.74%	89.74%
216		232	0	0	0	232	24	6	1	201	24	20	4	177	80.09%	88.06%	89.85%
217		40	0	0	0	40	2	14	1	23	5	1	4	18	85.71%	78.26%	94.74%
218		444	0	0	0	444	18	34	5	387	76	45	31	311	83.16%	80.36%	87.36%
219		27	0	0	0	27	2	16	0	9	1	1	0	8	72.73%	88.89%	88.89%
220		3	0	0	0	3	0	1	0	2	2	0	2	0	0.00%	0.00%	0.00%
221		44	0	0	0	44	2	2	0	40	9	8	1	31	75.61%	77.50%	79.49%
222		120	0	0	0	120	11	13	0	96	9	8	1	87	82.08%	90.63%	91.58%

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH				
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
	Mechanized Interface Used			Rejects			Validated			Errors							
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
223		878	0	0	0	878	83	61	1	733	97	75	22	636	80.10%	86.77%	89.45%
224		1	0	0	1	1	0	0	1	1	1	1	0	0	0.00%	0.00%	0.00%
225		488	0	0	488	29	45	1	413	58	40	18	355	83.73%	85.96%	89.87%	
226		1354	0	0	1354	112	127	5	1110	63	50	13	1047	86.60%	94.32%	95.44%	
227		81	0	0	81	17	10	1	53	18	13	5	35	53.85%	66.04%	72.92%	
228		34	0	0	34	3	18	1	12	8	4	4	4	36.36%	33.33%	50.00%	
229		1802	0	0	1802	254	42	17	1489	352	318	34	1137	66.53%	76.36%	78.14%	
230		42	0	0	42	8	3	0	31	9	8	1	22	57.89%	70.97%	73.33%	
231		38	0	0	38	3	4	0	31	4	3	1	27	81.82%	87.10%	90.00%	
232		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
233		405	0	0	405	56	22	1	326	19	7	12	307	82.97%	94.17%	97.77%	
234		22	0	0	22	2	10	1	9	0	0	0	9	81.82%	100.00%	100.00%	
235		55738	0	0	55738	4398	13119	377	37644	10070	7272	2798	27774	70.41%	73.39%	79.25%	
236		23	0	0	23	1	8	3	11	1	1	0	10	83.33%	90.91%	90.91%	
237		480	0	0	480	27	35	5	413	49	40	9	364	84.45%	88.14%	90.10%	
238		12	0	0	12	2	1	0	9	2	2	0	7	63.64%	77.78%	77.78%	
239		329	0	0	329	20	24	0	285	29	24	5	256	85.33%	89.82%	91.43%	
240		48	0	0	48	2	3	4	39	4	1	3	35	92.11%	89.74%	97.22%	
241		110	0	0	110	7	4	1	98	5	3	2	93	90.29%	94.90%	96.88%	
242		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
243		20	0	0	20	4	2	0	14	2	2	0	12	66.67%	85.71%	85.71%	
244		37	0	0	37	2	5	0	30	8	6	2	22	73.33%	73.33%	78.57%	
245		314	0	0	314	4	9	3	298	23	20	3	275	91.97%	92.28%	93.22%	
246		17	0	0	17	3	0	0	14	1	1	0	13	76.47%	92.86%	92.86%	
247		677	0	0	677	111	68	5	493	96	57	39	397	70.27%	80.53%	87.44%	
248		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
249		23	0	0	23	2	7	0	14	1	1	0	13	81.25%	92.86%	92.86%	
250		508	0	0	508	42	9	2	455	27	13	14	428	88.61%	94.07%	97.05%	
251		312	0	0	312	37	5	1	269	19	16	3	250	82.51%	92.94%	93.98%	
252		561	0	0	561	35	20	5	501	36	28	8	465	88.07%	92.81%	94.32%	
253		325	0	0	325	49	34	2	240	52	34	18	188	69.37%	78.33%	84.68%	
254		161	0	0	161	29	5	0	127	8	7	1	119	76.77%	93.70%	94.44%	
255		13	0	0	13	0	12	0	1	1	0	1	0	0.00%	0.00%	0.00%	
256		42	0	0	42	2	8	0	32	14	10	4	18	60.00%	56.25%	64.29%	
257		26	0	0	26	1	5	0	20	0	0	0	20	95.24%	100.00%	100.00%	
258		49	0	0	49	4	2	0	43	7	6	1	36	78.26%	83.72%	85.71%	
259		8	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
Attachment 2E

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Validated		Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				
260		1	0	0	1	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
261		2351	0	0	2351	118	236	1982	15	220	42	1720	83.58%	86.78%	88.66%	
262		49	0	0	49	4	11	30	4	8	3	19	61.29%	63.33%	70.37%	
263		366	0	0	366	13	37	316	0	21	12	283	89.27%	89.56%	93.09%	
264		55	0	0	55	1	10	43	1	7	2	34	80.95%	79.07%	82.93%	
265		2125	0	0	2125	34	135	1953	3	118	86	1749	92.00%	89.55%	93.68%	
266		1402	0	0	1402	134	15	1251	2	31	9	1211	88.01%	96.80%	97.50%	
267		42	0	0	42	2	8	32	0	4	7	21	77.78%	65.63%	84.00%	
268		479	0	0	479	25	34	419	1	11	5	403	91.80%	96.18%	97.34%	
269		16	0	0	16	1	4	11	0	0	2	9	90.00%	81.82%	100.00%	
270		2	0	0	2	0	0	2	0	0	2	0	0.00%	0.00%	0.00%	
271		222	0	0	222	15	25	180	2	20	4	156	81.68%	86.67%	88.64%	
272		10	0	0	10	7	1	2	0	0	0	2	22.22%	100.00%	100.00%	
273		5	0	0	5	4	1	0	0	0	0	0	0.00%	0.00%	0.00%	
274		5	0	0	5	4	1	0	0	0	0	0	0.00%	0.00%	0.00%	
LENS Subtotal		211931	0	0	211931	17077	24494	169462	898	16314	5372	147776	81.57%	87.20%	90.06%	
EDI Subtotal		0	30851	0	30851	566	6072	24208	5	3685	3461	17062	80.05%	70.48%	82.24%	
TAG Subtotal		0	0	24027	24027	842	1730	21363	92	1756	1000	18607	87.75%	87.10%	91.38%	
TOTAL INTERFACES		211931	30851	24027	266809	18485	32296	215033	995	21755	9833	183445	82.01%	85.31%	89.40%	

AGGREGATE ORDER TYPES Company Info	Name	RESH / OCN	LSR PROCESSING										FLOWTHROUGH				
			Mechanized Interface Used					LESOG					Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
			LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Manual Total Manual Fallout	Auto Clarification	Rejects	Pending Supps (Z Status)	Validated				Total System Fallout	BST Caused Fallout
1			0	51	0	51	5	14	0	32	8	6	2	24	68.57%	75.00%	80.00%
2			0	7	0	7	3	2	0	2	1	0	1	1	25.00%	50.00%	100.00%
3			0	13	0	13	3	1	0	9	6	2	4	3	37.50%	33.33%	60.00%
4			0	428	0	428	86	71	9	262	112	72	40	150	48.70%	57.25%	67.57%
5			0	16	0	16	1	1	0	14	10	1	9	4	66.67%	28.57%	80.00%
6			0	24	0	24	1	6	2	15	10	2	8	5	62.50%	33.33%	71.43%
7			0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
8			0	28	0	28	3	14	0	11	10	5	5	1	11.11%	9.09%	16.67%
9			0	54	0	54	9	14	1	30	23	17	6	7	21.21%	23.33%	29.17%
10			0	61	0	61	36	4	0	21	3	1	2	18	32.73%	85.71%	94.74%
11			0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
12			0	70	0	70	29	7	0	34	7	5	2	27	44.26%	79.41%	84.38%
13			0	35	0	35	0	1	0	34	14	4	10	20	83.33%	58.82%	83.33%
14			0	16	0	16	0	0	0	16	11	3	8	5	62.50%	31.25%	62.50%
15			0	28	0	28	0	3	0	25	8	5	3	17	77.27%	68.00%	77.27%
16			0	23	0	23	1	4	0	18	8	2	6	10	76.92%	55.56%	83.33%
17			0	8	0	8	0	0	0	8	4	1	3	4	80.00%	50.00%	80.00%
18			0	3	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
19			0	11	0	11	1	3	0	7	2	1	1	5	71.43%	71.43%	83.33%
20			0	12	0	12	2	4	0	6	4	2	2	2	33.33%	33.33%	50.00%
21			0	5	0	5	2	2	0	1	1	0	1	0	0.00%	0.00%	0.00%
22			0	2	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
23			0	15	0	15	1	4	0	10	1	1	0	9	81.82%	90.00%	90.00%
24			0	4	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
25			0	38	0	38	10	5	0	23	13	11	2	10	32.26%	43.48%	47.62%
26			0	6	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
27			0	13	0	13	6	1	0	6	0	0	0	6	50.00%	100.00%	100.00%
28			0	3	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
29			0	37	0	37	0	5	0	32	27	6	21	5	45.45%	15.63%	45.45%
30			0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
31			0	10	0	10	1	1	0	8	2	1	1	6	75.00%	75.00%	85.71%
32			0	29	0	29	0	5	0	24	17	3	14	7	70.00%	29.17%	70.00%
33			0	249	0	249	109	12	0	128	46	17	29	82	39.42%	64.06%	82.83%
34			0	4	0	4	0	2	0	2	2	1	1	0	0.00%	0.00%	0.00%
35			0	5	0	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
36			0	4	0	4	0	1	0	3	3	1	2	0	0.00%	0.00%	0.00%
37			0	55	0	55	29	5	0	21	3	3	0	18	36.00%	85.71%	85.71%

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH							
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through					
	RESH / OCN	LENS	EDI	TAG	Mechanized Interface Used		Manual	Rejects	Pending Supps (Z Status)	Validated				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	
38	0	0	0	26	26	0	4	22	17	0	0	17	0	17	5	100.00%	22.73%	100.00%
39	0	0	0	41	41	0	13	0	28	12	8	4	4	16	16	66.67%	57.14%	66.67%
40	0	0	0	1	1	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
41	0	0	0	6	6	2	4	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
42	0	0	0	9	9	8	0	1	1	0	0	0	0	1	1	11.11%	100.00%	100.00%
43	0	0	0	7	7	1	2	4	4	2	1	1	1	2	2	50.00%	50.00%	66.67%
44	0	0	0	4	4	0	0	0	4	1	0	1	0	3	3	100.00%	75.00%	100.00%
45	0	0	0	4	4	2	2	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
46	0	0	0	100	100	63	6	27	9	9	3	6	6	18	18	21.43%	66.67%	85.71%
47	2	0	0	0	2	0	0	0	2	1	1	0	0	1	1	50.00%	50.00%	50.00%
48	1	0	0	0	1	0	0	0	1	1	1	0	0	0	0	0.00%	0.00%	0.00%
49	40	0	0	0	40	3	6	31	14	14	3	11	17	17	73.91%	54.84%	85.00%	
50	32	0	0	0	32	1	0	31	9	9	4	5	22	22	81.48%	70.97%	84.62%	
51	17	0	0	0	17	0	1	16	7	7	3	4	9	9	75.00%	56.25%	75.00%	
52	51	0	0	0	51	3	2	46	10	10	2	8	36	36	87.80%	78.26%	94.74%	
53	105	0	0	0	105	43	7	55	11	11	5	6	44	44	47.83%	80.00%	89.80%	
54	4	0	0	0	4	1	0	3	1	1	1	0	2	2	50.00%	66.67%	66.67%	
55	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
56	30	0	0	0	30	6	4	20	12	12	10	2	8	8	33.33%	40.00%	44.44%	
57	29	0	0	0	29	3	0	26	6	6	5	1	20	20	71.43%	76.92%	80.00%	
58	26	0	0	0	26	2	0	24	14	14	9	5	10	10	47.62%	41.67%	52.63%	
59	49	0	0	0	49	1	1	44	13	13	9	4	31	31	75.61%	70.45%	77.50%	
60	10	0	0	0	10	0	2	7	1	1	0	1	6	6	100.00%	85.71%	100.00%	
61	1	0	0	0	1	0	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%	
62	68	0	0	0	68	5	3	60	31	31	9	22	29	29	67.44%	48.33%	76.32%	
63	27	0	0	0	27	5	7	15	5	5	5	0	10	10	50.00%	66.67%	66.67%	
64	149	0	0	0	149	39	7	101	24	24	14	10	77	77	59.23%	76.24%	84.62%	
65	258	0	0	0	258	26	21	204	63	63	58	5	141	141	62.67%	69.12%	70.85%	
66	13	0	0	0	13	2	0	11	1	1	0	1	10	10	83.33%	90.91%	100.00%	
67	3	0	0	0	3	0	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
68	19	0	0	0	19	10	2	6	0	0	0	0	6	6	37.50%	100.00%	100.00%	
69	19	0	0	0	19	4	2	13	1	1	1	0	12	12	70.59%	92.31%	92.31%	
70	2	0	0	0	2	1	0	1	0	0	0	0	1	1	50.00%	100.00%	100.00%	
71	47	0	0	0	47	7	5	34	16	16	8	8	18	18	54.55%	52.94%	69.23%	
72	103	0	0	0	103	5	19	79	15	15	9	6	64	64	82.05%	81.01%	87.67%	
73	12	0	0	0	12	0	4	8	0	0	0	0	8	8	100.00%	100.00%	100.00%	
74	24	0	0	0	24	4	3	17	7	7	2	5	10	10	62.50%	58.82%	83.33%	

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used			Rejects			Errors				Percent Achieved Flowthrough	Base Calculation	Percent Flow Through				
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallo	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallo	BST Caused Fallo				CLEC Caused Fallo	Issued SO's		
75		103	0	0	0	103	35	0	7	2	59	13	6	7	46	52.87%	77.97%	88.46%
76		8	0	0	0	8	0	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%
77		2	0	0	0	2	1	0	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
78		2	0	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
79		2	0	0	0	2	0	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
80		1	0	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
81		252	0	0	0	252	208	21	21	1	22	3	2	1	19	8.30%	86.36%	90.48%
82		529	0	0	0	529	80	58	58	12	379	153	111	42	226	54.20%	59.63%	67.06%
83		1	0	0	0	1	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
84		11	0	0	0	11	0	1	1	0	10	9	5	4	1	16.67%	10.00%	16.67%
85		25	0	0	0	25	14	3	3	0	8	4	2	2	4	20.00%	50.00%	66.67%
86		2	0	0	0	2	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
87		1	0	0	0	1	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
88		1	0	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
89		1	0	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
90		4	0	0	0	4	0	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
91		6	0	0	0	6	2	0	0	1	3	0	0	0	3	60.00%	100.00%	100.00%
92		25	0	0	0	25	4	1	1	0	20	5	1	4	15	75.00%	75.00%	93.75%
93		13	0	0	0	13	4	1	1	0	8	0	0	0	8	66.67%	100.00%	100.00%
94		8	0	0	0	8	1	1	1	0	6	2	1	1	4	66.67%	66.67%	80.00%
95		2	0	0	0	2	0	0	0	0	1	1	0	0	0	0.00%	0.00%	0.00%
96		22	0	0	0	22	0	17	17	0	5	0	0	0	5	100.00%	100.00%	100.00%
97		233	0	0	0	233	64	16	16	0	153	51	36	15	102	50.50%	66.67%	73.91%
98		102	0	0	0	102	8	9	9	4	81	43	24	19	38	54.29%	46.91%	61.29%
99		2	0	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
100		3	0	0	0	3	1	1	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
101		66	0	0	0	66	16	8	8	1	41	7	4	3	34	62.96%	82.93%	89.47%
102		1	0	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
103		4	0	0	0	4	0	0	0	0	4	3	3	0	1	25.00%	25.00%	25.00%
104		2	0	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
105		25	0	0	0	25	2	1	1	0	22	0	0	0	22	91.67%	100.00%	100.00%
106		41	0	0	0	41	9	2	2	0	30	2	1	1	28	73.68%	93.33%	96.55%
107		7	0	0	0	7	0	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
108		34	0	0	0	34	7	6	6	0	21	4	3	1	17	62.96%	80.95%	85.00%
109		9	0	0	0	9	4	0	0	0	5	0	0	0	5	55.56%	100.00%	100.00%
110		59	0	0	0	59	14	3	3	0	42	6	4	2	36	66.67%	85.71%	90.00%
111		14	0	0	0	14	1	1	1	0	12	0	0	0	12	92.31%	100.00%	100.00%

AGGREGATE ORDER TYPES	Company Info	LSR PROCESSING														FLOWTHROUGH		
		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		Mechanized Interface Used				Rejects				Validated				Errors				
RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
112	38	0	0	38	6	1	0	31	1	0	1	30	83.33%	96.77%	100.00%			
113	87	0	0	87	40	4	0	43	17	11	6	26	33.77%	60.47%	70.27%			
114	15	0	0	15	6	4	0	5	0	0	0	5	45.45%	100.00%	100.00%			
115	72	0	0	72	10	8	0	54	14	11	3	40	55.57%	74.07%	78.43%			
116	21	0	0	21	4	3	1	13	7	3	4	6	46.15%	46.15%	66.67%			
117	17	0	0	17	0	4	0	13	0	0	0	13	100.00%	100.00%	100.00%			
118	40	0	0	40	2	3	3	32	14	12	2	18	56.25%	56.25%	60.00%			
119	537	0	0	537	364	10	0	163	7	7	0	156	29.60%	95.71%	95.71%			
120	89	0	0	89	51	0	0	38	4	2	2	34	39.08%	89.47%	94.44%			
121	5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%			
122	2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%			
123	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%			
124	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%			
125	34	0	0	34	4	1	1	28	14	7	7	14	56.00%	50.00%	66.67%			
126	5	0	0	5	2	0	0	3	1	1	0	2	40.00%	66.67%	66.67%			
127	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
128	1	0	0	1	0	0	0	1	0	0	0	0	100.00%	100.00%	100.00%			
129	4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%			
130	22	0	0	22	11	4	0	7	3	3	0	4	22.22%	57.14%	57.14%			
131	3	0	0	3	1	0	0	2	2	0	2	0	0.00%	0.00%	0.00%			
132	8	0	0	8	1	0	0	7	0	0	0	7	87.50%	100.00%	100.00%			
133	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%			
134	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
135	85	0	0	85	1	15	0	69	4	4	0	65	92.86%	94.20%	94.20%			
136	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%			
137	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
138	50	0	0	50	19	7	1	23	3	0	3	20	51.28%	86.96%	100.00%			
139	14	0	0	14	2	2	0	10	6	3	3	4	44.44%	40.00%	57.14%			
140	4	0	0	4	0	0	1	3	1	1	0	2	66.67%	66.67%	66.67%			
141	1035	0	0	1035	325	92	18	600	161	113	48	439	50.06%	73.17%	79.53%			
142	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%			
143	7	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%			
144	4	0	0	4	0	0	0	4	2	1	1	2	66.67%	50.00%	66.67%			
145	26	0	0	26	11	4	0	11	4	3	1	7	33.33%	63.64%	70.00%			
146	10	0	0	10	0	0	2	8	6	1	5	2	66.67%	25.00%	66.67%			
147	35	0	0	35	3	4	1	27	10	6	4	17	65.38%	62.96%	73.91%			
148	6	0	0	6	6	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH			
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
	Mechanized Interface Used						Validated			Errors						
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				Issued SO's
149	2	0	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
150	17	0	0	0	17	3	0	0	14	5	2	3	9	64.29%	64.29%	81.82%
151	27	0	0	0	27	4	1	0	22	6	4	2	16	66.67%	72.73%	80.00%
152	3	0	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
153	3	0	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
154	33	0	0	0	33	5	5	1	22	7	6	1	15	57.69%	68.18%	71.43%
155	2	0	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
156	20	0	0	0	20	6	7	0	7	0	0	0	7	53.85%	100.00%	100.00%
157	2	0	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
158	9	0	0	0	9	0	9	0	0	0	0	0	0	0.00%	0.00%	0.00%
159	26	0	0	0	26	0	26	0	0	0	0	0	0	100.00%	100.00%	100.00%
160	2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
161	5	0	0	0	5	1	1	0	3	1	1	0	2	50.00%	66.67%	66.67%
162	3	0	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
163	17	0	0	0	17	7	0	0	10	2	2	0	8	47.06%	80.00%	80.00%
164	13	0	0	0	13	2	2	0	9	5	2	3	4	50.00%	44.44%	66.67%
165	23	0	0	0	23	18	0	1	4	2	1	1	2	9.52%	50.00%	66.67%
166	22	0	0	0	22	4	2	0	16	2	2	0	14	70.00%	87.50%	87.50%
167	11	0	0	0	11	3	1	0	7	5	0	5	2	40.00%	28.57%	100.00%
168	46	0	0	0	46	30	2	0	14	3	3	0	11	25.00%	78.57%	78.57%
169	2	0	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
170	17	0	0	0	17	4	4	0	9	0	0	0	9	69.23%	100.00%	100.00%
171	15	0	0	0	15	3	2	0	10	2	1	1	8	66.67%	80.00%	88.89%
172	232	0	0	0	232	130	21	4	77	36	23	13	41	21.13%	53.25%	64.06%
173	30	0	0	0	30	5	9	1	15	8	2	6	7	50.00%	46.67%	77.78%
174	47	0	0	0	47	8	10	1	28	8	0	8	20	71.43%	71.43%	100.00%
175	1209	0	0	0	1209	235	185	11	778	452	338	114	326	36.26%	41.90%	49.10%
176	262	0	0	0	262	72	21	1	168	62	39	23	106	48.85%	63.10%	73.10%
177	34	0	0	0	34	6	3	0	25	8	4	4	17	62.96%	68.00%	80.95%
178	134	0	0	0	134	32	10	1	91	27	23	4	64	53.78%	70.33%	73.56%
179	74	0	0	0	74	18	4	0	52	20	12	8	32	51.61%	61.54%	72.73%
180	31	0	0	0	31	21	1	1	8	1	1	0	7	24.14%	87.50%	87.50%
181	172	0	0	0	172	30	26	1	115	55	30	25	60	50.00%	52.17%	66.67%
182	15	0	0	0	15	2	2	0	11	6	4	2	5	45.45%	45.45%	55.56%
183	2	0	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
184	24	0	0	0	24	12	4	0	8	2	2	0	6	30.00%	75.00%	75.00%
185	2	0	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH				
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
	Mechanized Interface Used						Errors										
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	LSR's	Total System Fallout	BST Caused Fallout				CLEC Caused Fallout	Issued SO's
186	4	0	0	0	4	0	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
187	1	0	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
188	4	0	0	0	4	0	2	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
189	4	0	0	0	4	2	0	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
190	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
191	18	0	0	0	18	8	3	1	0	6	0	0	0	6	42.86%	100.00%	100.00%
192	12	0	0	0	12	4	2	0	0	6	2	2	0	4	40.00%	66.67%	66.67%
193	9	0	0	0	9	0	0	0	0	9	4	1	3	5	83.33%	55.56%	83.33%
194	14	0	0	0	14	0	4	0	0	10	6	1	5	4	80.00%	40.00%	80.00%
195	44	0	0	0	44	8	12	0	0	24	1	1	0	23	71.88%	95.83%	95.83%
196	2	0	0	0	2	1	0	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
197	85	0	0	0	85	13	13	0	0	59	35	26	9	24	38.10%	40.68%	48.00%
198	59	0	0	0	59	4	2	0	0	53	16	11	5	37	71.15%	69.81%	77.08%
199	294	0	0	0	294	46	42	11	11	195	92	74	18	103	46.19%	52.82%	58.19%
200	4	0	0	0	4	0	1	1	1	2	2	2	0	0	0.00%	0.00%	0.00%
201	99	0	0	0	99	8	13	0	0	78	34	27	7	44	55.70%	56.41%	61.97%
202	5	0	0	0	5	2	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
203	22	0	0	0	22	13	4	0	0	5	3	1	2	2	12.50%	40.00%	66.67%
204	3	0	0	0	3	0	0	0	0	3	1	0	1	2	100.00%	66.67%	100.00%
205	13	0	0	0	13	2	7	0	0	4	0	0	0	4	66.67%	100.00%	100.00%
206	3201	0	0	0	3201	465	551	67	67	2118	948	707	241	1170	49.96%	55.24%	62.33%
207	7	0	0	0	7	0	1	2	2	4	1	0	1	3	100.00%	75.00%	100.00%
208	285	0	0	0	285	38	17	2	2	228	97	78	19	131	53.04%	57.46%	62.68%
209	6	0	0	0	6	1	0	1	1	4	2	2	0	2	40.00%	50.00%	50.00%
210	4	0	0	0	4	0	2	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
211	4	0	0	0	4	2	0	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
212	2	0	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
213	4	0	0	0	4	1	2	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
214	1	0	0	0	1	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
215	23	0	0	0	23	2	8	0	0	13	4	2	2	9	69.23%	69.23%	81.82%
216	256	0	0	0	256	40	24	6	6	186	58	50	8	128	58.72%	68.82%	71.91%
217	67	0	0	0	67	13	4	2	2	48	21	20	1	27	45.00%	56.25%	57.45%
218	21	0	0	0	21	2	7	0	0	12	3	2	1	9	69.23%	75.00%	81.82%
219	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
220	12	0	0	0	12	1	1	1	1	9	4	2	2	5	62.50%	55.56%	71.43%
221	41	0	0	0	41	16	5	2	2	18	6	4	2	12	37.50%	66.67%	75.00%
222	27	0	0	0	27	11	0	0	0	16	4	2	2	12	48.00%	75.00%	85.71%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
 Attachment 2E

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System					BST Caused
223		36	0	0	36	10	0	0	0	26	4	3	1	22	84.62%	88.00%
224		4	0	0	4	2	1	0	0	1	0	0	0	1	33.33%	100.00%
225		1	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%
226		2	0	0	2	1	0	0	0	1	0	0	1	1	50.00%	100.00%
227		32	0	0	32	7	1	0	0	24	6	4	2	18	62.07%	81.82%
228		16	0	0	16	2	3	0	0	11	7	4	3	4	40.00%	50.00%
229		316	0	0	316	132	54	1	1	129	39	24	15	90	36.59%	78.95%
230		58	0	0	58	9	8	1	1	40	19	4	15	21	61.76%	84.00%
231		13	0	0	13	2	0	0	0	11	4	3	1	7	58.33%	70.00%
232		3	0	0	3	0	0	0	0	3	0	0	0	3	100.00%	100.00%
233		19	0	0	19	0	10	0	0	9	0	0	0	9	100.00%	100.00%
LENS Subtotal		12797	0	0	12797	3060	1600	186	12	7951	3017	2126	891	4934	48.75%	69.89%
EDI Subtotal		0	685	0	685	147	127	12	4	399	183	106	77	216	46.06%	67.08%
TAG Subtotal		0	0	885	885	267	111	4	4	503	215	80	135	288	45.35%	78.26%
TOTAL INTERFACES		12797	685	885	14367	3474	1838	202	8	8853	3415	2312	1103	5438	48.46%	70.17%

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH				
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
	Company Info	RESH / OCN	LENS	EDI	TAG	Mechanized Interface Used		Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout
Name						Total Mech LSR's	Total Manual Fallout	Auto Clarification									
1		0	484	0	484	0	396	53	27	8	17	15	2	10	2.38%	37.04%	40.00%
2		0	18	0	18	0	4	0	13	1	5	5	0	8	47.06%	61.54%	61.54%
3		0	79	0	79	0	70	5	4	0	3	1	2	1	1.39%	25.00%	50.00%
4		0	8	0	8	0	5	1	2	0	0	0	0	2	28.57%	100.00%	100.00%
5		0	15	0	15	0	6	0	7	2	6	6	0	1	7.69%	14.29%	14.29%
6		0	214	0	214	0	168	14	30	2	13	5	8	17	8.95%	56.67%	77.27%
7		0	104	0	104	0	78	6	19	1	7	3	4	12	12.90%	63.16%	80.00%
8		0	580	0	580	0	244	139	7	7	156	97	59	34	9.07%	17.89%	25.95%
9		0	43	0	43	0	0	18	24	1	3	2	1	21	91.30%	87.50%	91.30%
10		0	1726	0	1726	0	237	189	22	22	506	351	155	772	56.76%	60.41%	68.74%
11		0	2	0	2	0	0	0	2	0	1	0	1	1	100.00%	50.00%	100.00%
12		0	34	0	34	0	11	10	13	0	8	5	3	5	23.81%	38.46%	50.00%
13		0	14	0	14	0	1	2	11	0	5	2	3	6	66.67%	54.55%	75.00%
14		0	37550	0	37550	0	2347	4495	63	63	8613	5933	2680	22032	72.68%	71.89%	78.78%
15		0	172	0	172	0	33	13	124	2	120	80	40	4	3.42%	3.23%	4.76%
16		0	5	0	5	0	1	0	4	0	4	0	4	0	0.00%	0.00%	0.00%
17		0	609	0	609	0	155	73	373	8	227	169	58	146	31.06%	39.14%	46.35%
18		0	1	0	1	0	0	0	1	0	1	0	1	0	0.00%	0.00%	0.00%
19		0	1004	0	1004	0	54	142	805	3	351	288	63	454	57.04%	56.40%	61.19%
20		0	483	0	483	0	171	42	266	4	92	34	58	174	45.91%	65.41%	83.65%
21		0	315	0	315	0	11	54	246	4	115	86	29	131	57.46%	53.25%	60.37%
22		0	20	0	20	0	0	18	2	0	0	0	0	2	100.00%	100.00%	100.00%
23		0	49	0	49	0	5	1	37	6	22	13	9	15	45.45%	40.54%	53.57%
24		0	621	0	621	0	299	71	231	20	120	76	44	111	22.84%	48.05%	59.36%
25		0	105	0	105	0	37	12	55	1	31	22	9	24	28.92%	43.64%	52.17%
26		0	1	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
27		0	101	0	101	0	19	12	70	0	19	6	13	51	67.11%	72.86%	89.47%
28		0	1867	0	1867	0	119	246	1502	0	914	350	564	588	55.63%	39.15%	62.69%
29		0	15	0	15	0	2	4	9	0	5	1	4	4	57.14%	44.44%	80.00%
30		0	18	0	18	0	1	2	15	0	8	6	2	7	50.00%	46.67%	53.85%
31		0	25	0	25	0	5	2	18	0	13	5	8	5	33.33%	27.78%	50.00%
32		0	188	0	188	0	12	33	143	0	93	49	44	50	45.05%	34.97%	50.51%
33		0	53	0	53	0	3	8	42	0	22	19	3	20	47.62%	47.62%	51.28%
34		0	16	0	16	0	0	1	15	0	8	5	3	7	58.33%	46.67%	58.33%
35		0	8	0	8	0	1	1	6	0	2	1	1	4	66.67%	66.67%	80.00%
36		0	0	0	0	0	7	1	22	1	6	6	0	16	55.17%	72.73%	72.73%
37		0	0	0	0	0	112	91	441	3	161	144	17	280	52.24%	63.49%	66.04%

AGGREGATE ORDER TYPES Company Info	Name	RESH / OCN	LSR PROCESSING										Errors			FLOWTHROUGH			
			Mechanized Interface Used					LESOG					Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
			LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Manual Total Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	LSR's							
38			0	0	55	55	14	0	0	40	15	15	0	25	46.30%	62.50%	62.50%		
39			0	0	181	181	22	8	1	150	65	50	15	85	54.14%	56.67%	62.96%		
40			0	0	436	436	64	29	4	339	108	91	17	231	59.84%	68.14%	71.74%		
41			0	0	7	7	0	2	0	5	1	0	1	4	100.00%	80.00%	100.00%		
42			0	0	10	10	3	2	0	5	3	3	0	2	25.00%	40.00%	40.00%		
43			0	0	17	17	0	13	0	4	0	0	0	4	100.00%	100.00%	100.00%		
44			0	0	2326	2326	358	255	27	1686	617	509	108	1069	55.22%	63.40%	67.74%		
45			0	0	1199	1199	191	156	6	846	316	263	53	530	53.86%	62.65%	66.83%		
46			0	0	2021	2021	396	263	64	1298	477	373	104	821	51.64%	63.25%	68.76%		
47			0	0	990	990	177	134	12	667	278	237	41	389	48.44%	58.32%	62.14%		
48			0	0	1170	1170	185	142	32	811	328	273	55	483	51.33%	59.56%	63.89%		
49			0	0	63	63	8	15	1	39	17	16	1	22	47.83%	56.41%	57.89%		
50			0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
51			0	0	8	8	2	3	0	3	1	0	1	2	50.00%	66.67%	100.00%		
52			0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
53			0	0	1564	1564	493	17	115	939	408	361	47	531	38.34%	56.55%	59.53%		
54			0	0	133	133	20	23	0	90	28	9	19	62	68.13%	68.89%	87.32%		
55			0	0	44	44	11	6	0	27	5	3	3	22	62.86%	81.48%	91.67%		
56			0	0	20	20	3	3	2	12	2	2	0	10	66.67%	83.33%	83.33%		
57			0	0	28	28	4	11	0	13	0	0	0	13	76.47%	100.00%	100.00%		
58			0	0	31	31	12	4	1	14	4	3	1	10	40.00%	71.43%	76.92%		
59			0	0	188	188	109	29	0	50	48	25	23	2	1.47%	4.00%	7.41%		
60			0	0	110	110	25	14	2	69	32	19	13	37	45.68%	53.62%	66.07%		
61			0	0	75	75	3	17	0	55	18	10	8	37	74.00%	67.27%	78.72%		
62			0	0	10	10	1	2	1	6	3	2	1	3	50.00%	50.00%	60.00%		
63			0	0	102	102	16	12	2	72	28	19	9	44	55.70%	61.11%	69.84%		
64			0	0	238	238	71	37	6	124	54	31	23	70	40.70%	56.45%	69.31%		
65			0	0	118	118	46	44	0	28	15	10	5	13	18.84%	46.43%	56.52%		
66			0	0	134	134	50	22	2	60	34	24	10	26	26.00%	43.33%	52.00%		
67			0	0	186	186	33	51	4	98	48	32	16	50	43.48%	51.02%	60.98%		
68			0	0	43	43	27	5	0	11	3	2	1	8	21.62%	27.73%	80.00%		
69			0	0	56	56	20	9	2	25	15	6	9	10	27.78%	40.00%	62.50%		
70			0	0	15	15	1	0	0	14	0	0	0	14	93.33%	100.00%	100.00%		
71			0	0	3	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%		
72			0	0	26	26	1	2	4	19	2	1	1	17	89.47%	89.47%	94.44%		
73			0	0	480	480	42	32	15	391	90	52	38	301	76.20%	76.98%	85.27%		
74			0	0	25	25	0	15	0	10	4	0	4	6	100.00%	60.00%	100.00%		

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH			
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
	RESH / OCN	LENS	EDI	TAG	Mechanized Interface Used		Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout				CLEC Caused Fallout
75	0	0	0	81	81	0	0	39	42	4	3	1	38	92.66%	90.48%	92.66%
76	0	0	0	46	46	1	0	1	44	4	0	1	43	97.73%	97.73%	100.00%
77	0	0	0	139	139	6	5	5	103	99	70	29	4	5.00%	3.88%	5.41%
78	0	0	0	34	34	3	12	12	18	15	1	14	3	42.86%	16.67%	75.00%
79	0	0	0	96	96	0	33	33	63	1	1	0	62	98.41%	98.41%	98.41%
80	0	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
81	0	0	0	8	8	0	3	3	5	0	0	0	5	100.00%	100.00%	100.00%
82	0	0	0	16356	16356	1439	4254	4254	10501	3600	2202	1398	6901	65.46%	65.72%	75.81%
83	0	0	0	40	40	3	20	20	16	15	0	15	1	25.00%	6.25%	100.00%
84	21	0	0	0	21	8	0	0	12	3	3	0	9	45.00%	75.00%	75.00%
85	701	0	0	0	701	76	38	38	583	95	72	23	488	76.73%	83.70%	87.14%
86	102	0	0	0	102	3	7	7	89	18	15	3	71	79.78%	79.78%	82.56%
87	249	0	0	0	249	35	19	19	190	44	27	17	146	70.19%	76.84%	84.39%
88	776	0	0	0	776	84	55	55	624	129	94	35	495	73.55%	79.33%	84.04%
89	32	0	0	0	32	9	11	11	12	2	2	0	10	47.62%	83.33%	83.33%
90	33	0	0	0	33	2	1	1	28	10	5	5	18	72.00%	64.29%	78.26%
91	169	0	0	0	169	23	15	15	131	28	25	3	103	68.21%	78.63%	80.47%
92	63	0	0	0	63	7	2	2	54	13	9	4	41	71.93%	75.93%	82.00%
93	20	0	0	0	20	0	10	10	10	8	7	1	2	22.22%	20.00%	22.22%
94	160	0	0	0	160	5	7	7	145	29	6	23	116	91.34%	80.00%	95.08%
95	2	0	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
96	63	0	0	0	63	2	1	1	53	52	44	8	1	2.13%	1.89%	2.22%
97	108	0	0	0	108	22	17	17	68	51	21	30	17	28.33%	25.00%	44.74%
98	2	0	0	0	2	0	1	1	1	0	0	0	1	100.00%	100.00%	100.00%
99	3	0	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
100	15	0	0	0	15	0	10	10	5	1	1	0	4	80.00%	80.00%	80.00%
101	2	0	0	0	2	0	2	2	0	0	0	0	0	0.00%	0.00%	0.00%
102	3	0	0	0	3	0	1	1	2	1	1	0	1	50.00%	50.00%	50.00%
103	66	0	0	0	66	4	7	7	54	27	13	14	27	61.36%	50.00%	67.50%
104	60	0	0	0	60	8	21	21	31	16	9	7	15	46.88%	48.39%	62.50%
105	47	0	0	0	47	0	12	12	32	18	13	5	14	51.85%	43.75%	51.85%
106	6	0	0	0	6	0	3	3	3	0	0	0	3	100.00%	100.00%	100.00%
107	25	0	0	0	25	4	3	3	17	10	3	7	7	50.00%	41.18%	70.00%
108	2059	0	0	0	2059	368	297	297	1377	476	403	73	901	53.89%	65.43%	69.10%
109	14	0	0	0	14	4	5	5	5	4	2	2	1	14.29%	20.00%	33.33%
110	78	0	0	0	78	13	9	9	54	22	15	7	32	53.33%	59.26%	68.09%
111	11	0	0	0	11	0	2	2	9	1	1	0	8	88.89%	88.89%	88.89%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
 Attachment 2E

AGGREGATE ORDER TYPES Company Info	RESH / OCN	LSR PROCESSING										FLOWTHROUGH				
		Mechanized Interface Used					Validated					Errors	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System					
112		69	0	0	0	69	8	5	55	11	7	4	44	74.58%	80.00%	86.27%
113		7	0	0	7	0	0	3	3	3	3	0	0	0.00%	0.00%	0.00%
114		14	0	0	14	0	0	14	14	0	0	0	14	100.00%	100.00%	100.00%
115		18	0	0	18	0	4	4	14	0	0	0	14	100.00%	100.00%	100.00%
116		13	0	0	13	0	7	7	6	2	2	0	4	66.67%	66.67%	66.67%
117		10	0	0	10	0	3	3	7	1	1	0	6	85.71%	85.71%	85.71%
118		13	0	0	13	0	2	2	11	0	0	0	11	100.00%	100.00%	100.00%
119		6	0	0	6	2	3	0	0	0	0	0	1	33.33%	100.00%	100.00%
120		1232	0	0	1232	457	84	677	14	165	125	40	512	46.80%	75.63%	80.38%
121		20	0	0	20	2	11	5	2	1	1	0	4	57.14%	80.00%	80.00%
122		28	0	0	28	2	2	25	1	22	13	9	3	18.75%	12.00%	18.75%
123		3537	0	0	3537	112	64	3355	6	179	141	38	3176	92.62%	94.66%	95.75%
124		19	0	0	19	1	9	6	3	3	1	2	3	60.00%	50.00%	75.00%
125		135	0	0	135	26	8	98	3	27	19	8	71	61.21%	72.45%	78.89%
126		638	0	0	638	161	64	406	7	138	106	32	268	50.09%	66.01%	71.66%
127		93	0	0	93	35	6	52	0	18	13	5	34	41.46%	65.38%	72.34%
128		3	0	0	3	0	0	2	1	2	1	1	0	0.00%	0.00%	0.00%
129		332	0	0	332	0	17	315	0	25	23	2	290	92.65%	92.06%	92.65%
130		6	0	0	6	0	3	3	0	2	2	0	1	33.33%	33.33%	33.33%
131		171	0	0	171	14	14	142	1	14	11	3	128	83.66%	90.14%	92.09%
132		185	0	0	185	5	18	146	16	118	75	43	28	25.93%	19.18%	27.18%
133		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
134		94	0	0	94	22	15	55	2	11	10	1	44	57.89%	80.00%	81.48%
135		377	0	0	377	8	50	315	4	128	93	35	187	64.93%	59.37%	66.79%
136		3	0	0	3	0	2	1	0	0	0	0	1	100.00%	100.00%	100.00%
137		2	0	0	2	0	0	2	0	2	0	2	0	0.00%	0.00%	0.00%
138		12	0	0	12	0	11	1	0	0	0	0	1	100.00%	100.00%	100.00%
139		184	0	0	184	26	25	131	2	26	20	6	105	69.54%	80.15%	84.00%
140		11	0	0	11	0	5	6	0	0	0	0	6	100.00%	100.00%	100.00%
141		232	0	0	232	40	7	182	3	56	47	9	126	59.15%	69.23%	72.83%
142		7	0	0	7	0	4	3	0	0	0	0	3	100.00%	100.00%	100.00%
143		23	0	0	23	16	1	6	0	2	0	2	4	20.00%	66.67%	100.00%
144		818	0	0	818	642	42	133	1	18	3	15	115	15.13%	86.47%	97.46%
145		992	0	0	992	761	11	219	1	18	5	13	201	20.79%	91.78%	97.57%
146		2	0	0	2	0	0	2	0	1	1	0	1	50.00%	50.00%	50.00%
147		1	0	0	1	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
148		58	0	0	58	13	12	32	1	15	2	13	17	53.13%	53.13%	89.47%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
 Attachment 2E

AGGREGATE ORDER TYPES	Company Info	LSR PROCESSING										FLOWTHROUGH								
		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through						
		RESH / OCN	LENS	EDI	TAG	Mechanized Interface Used		Manual	Total	Rejects	Pending Supps (Z Status)				Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	
149		19	0	0	0	19	0	0	7	0	0	0	12	0	0	0	12	100.00%	100.00%	100.00%
150		17	0	0	0	17	1	0	0	0	0	0	16	1	1	0	15	88.24%	93.75%	93.75%
151		13	0	0	0	13	0	0	6	0	0	0	7	2	1	1	5	83.33%	71.43%	83.33%
152		25	0	0	0	25	0	0	6	0	0	0	19	2	1	1	17	94.44%	89.47%	94.44%
153		112	0	0	0	112	72	21	21	0	0	0	19	0	0	0	19	20.88%	100.00%	100.00%
154		3691	0	0	0	3691	492	286	286	38	38	2875	2	556	451	105	2319	71.09%	80.66%	83.72%
155		32	0	0	0	32	18	11	11	1	1	2	0	0	0	0	2	10.00%	100.00%	100.00%
156		21	0	0	0	21	4	4	0	0	0	17	13	13	5	8	4	30.77%	23.53%	44.44%
157		1418	0	0	0	1418	121	178	178	12	12	1107	260	346	260	86	761	66.64%	68.74%	74.53%
158		1380	0	0	0	1380	194	162	162	1	1	1023	70	102	70	32	921	77.72%	90.03%	92.94%
159		2417	0	0	0	2417	213	191	191	30	30	1983	229	340	229	111	1643	78.80%	82.85%	87.77%
160		31	0	0	0	31	3	8	8	2	2	18	8	8	0	8	10	76.92%	55.56%	100.00%
161		49	0	0	0	49	0	25	25	0	0	24	2	2	2	0	22	91.67%	91.67%	91.67%
162		100	0	0	0	100	8	15	15	0	0	77	18	18	13	5	59	73.75%	76.62%	81.94%
163		59	0	0	0	59	31	8	8	0	0	20	2	2	2	0	18	35.29%	90.00%	90.00%
164		51	0	0	0	51	13	1	1	0	0	37	20	20	0	0	17	34.00%	45.95%	45.95%
165		2	0	0	0	2	0	1	1	0	0	1	1	1	1	0	0	0.00%	0.00%	0.00%
166		130	0	0	0	130	19	23	23	1	1	87	33	33	16	17	54	60.67%	62.07%	77.14%
167		8	0	0	0	8	0	0	0	0	0	8	0	0	0	0	8	100.00%	100.00%	100.00%
168		5	0	0	0	5	0	0	0	0	0	5	4	4	2	2	1	33.33%	20.00%	33.33%
169		1	0	0	0	1	0	0	0	0	0	1	1	1	1	0	0	0.00%	0.00%	0.00%
170		1	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
171		703	0	0	0	703	42	37	37	9	9	615	380	326	326	54	235	38.97%	38.21%	41.89%
172		23	0	0	0	23	0	0	0	6	6	17	8	8	1	7	9	90.00%	52.94%	90.00%
173		36	0	0	0	36	3	14	14	0	0	19	2	2	1	1	17	80.95%	89.47%	94.44%
174		2	0	0	0	2	0	1	1	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
175		128	0	0	0	128	14	15	15	1	1	98	34	34	21	13	64	64.65%	65.31%	75.29%
176		114	0	0	0	114	40	11	11	4	4	59	29	29	22	7	30	32.61%	50.85%	57.69%
177		1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
178		2	0	0	0	2	0	1	1	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
179		2031	0	0	0	2031	178	156	156	30	30	1667	557	557	394	163	1110	65.99%	66.59%	73.80%
180		3462	0	0	0	3462	353	430	430	28	28	2651	810	810	581	229	1841	66.34%	69.45%	76.01%
181		78	0	0	0	78	0	16	16	0	0	62	9	9	6	3	53	89.83%	85.48%	89.83%
182		52	0	0	0	52	7	29	29	1	1	15	7	7	2	5	8	47.06%	53.33%	80.00%
183		4	0	0	0	4	0	4	4	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
184		7	0	0	0	7	0	4	4	0	0	3	0	0	0	0	3	100.00%	100.00%	100.00%
185		1708	0	0	0	1708	336	108	108	10	10	1254	388	301	301	87	866	57.62%	69.06%	74.21%

AGGREGATE ORDER TYPES Company Info	Name	RESH / OCN	Mechanized Interface Used					LSR PROCESSING					Errors					FLOWTHROUGH		
			LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
																		Manual	Rejects	Validated
186			25	0	0	25	0	0	6	0	0	0	19	0	0	0	19	100.00%	100.00%	100.00%
187			4	0	0	4	0	1	1	2	1	1	2	1	0	1	1	100.00%	50.00%	100.00%
188			1478	0	0	1478	199	134	134	1132	13	13	1132	368	292	76	764	60.88%	67.49%	72.35%
189			112	0	0	112	11	18	18	82	1	1	82	32	23	9	50	59.52%	60.98%	68.49%
190			11	0	0	11	0	1	1	10	0	0	10	0	0	0	10	100.00%	100.00%	100.00%
191			1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
192			112	0	0	112	17	9	9	85	1	1	85	28	18	10	57	61.96%	67.06%	76.00%
193			2	0	0	2	0	0	0	1	1	1	1	0	0	0	1	100.00%	100.00%	100.00%
194			5	0	0	5	0	1	1	4	0	0	4	3	1	2	1	50.00%	25.00%	50.00%
195			389	0	0	389	24	24	24	293	48	48	293	213	173	40	80	28.88%	27.30%	31.62%
196			15	0	0	15	0	2	2	13	0	0	13	2	0	2	11	100.00%	84.62%	100.00%
197			14	0	0	14	1	5	5	7	1	1	7	4	2	2	3	50.00%	42.86%	60.00%
198			65	0	0	65	20	5	5	38	2	2	38	11	6	5	27	50.94%	71.05%	81.82%
199			6	0	0	6	0	2	2	4	0	0	4	3	3	0	1	25.00%	25.00%	25.00%
200			32	0	0	32	11	2	2	19	0	0	19	18	2	16	1	7.14%	5.26%	33.33%
201			95	0	0	95	16	61	61	18	0	0	18	11	5	6	7	25.00%	38.89%	58.33%
202			19	0	0	19	3	6	6	9	1	1	9	5	4	1	4	36.36%	44.44%	50.00%
203			424	0	0	424	29	47	47	342	6	6	342	114	98	16	228	64.23%	66.67%	69.94%
204			38	0	0	38	1	7	7	29	1	1	29	6	4	2	23	82.14%	79.31%	85.19%
205			49	0	0	49	2	6	6	41	0	0	41	13	12	1	28	66.67%	68.29%	70.00%
206			4	0	0	4	1	1	1	1	1	1	1	0	0	0	1	50.00%	100.00%	100.00%
207			1	0	0	1	0	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
208			425	0	0	425	75	45	45	301	4	4	301	113	83	30	188	54.34%	62.46%	69.37%
209			3	0	0	3	0	0	0	3	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
210			1766	0	0	1766	237	144	144	1372	13	13	1372	184	148	36	1188	75.52%	86.59%	88.92%
211			24	0	0	24	10	7	7	7	0	0	7	2	1	1	5	31.25%	71.43%	83.33%
212			14	0	0	14	5	1	1	8	0	0	8	1	1	0	7	53.85%	87.50%	87.50%
213			1216	0	0	1216	117	133	133	957	9	9	957	183	124	59	774	76.26%	80.88%	86.19%
214			7	0	0	7	0	6	6	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
215			153	0	0	153	0	36	36	117	0	0	117	2	2	0	115	98.29%	98.29%	98.29%
216			3	0	0	3	0	2	2	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
217			743	0	0	743	82	128	128	527	6	6	527	175	143	32	352	61.01%	66.79%	71.11%
218			61	0	0	61	11	11	11	38	1	1	38	14	8	6	24	55.81%	63.16%	75.00%
219			1479	0	0	1479	291	132	132	1026	30	30	1026	366	217	149	660	56.51%	64.33%	75.26%
220			15	0	0	15	0	2	2	13	0	0	13	1	1	0	12	92.31%	92.31%	92.31%
221			7	0	0	7	0	0	0	7	0	0	7	4	4	0	3	42.86%	42.86%	42.86%
222			53	0	0	53	8	9	9	36	0	0	36	13	7	6	23	60.53%	63.89%	76.67%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
 Attachment 2E

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual			Validated			Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
223		42	0	0	42	7	7	1	27	6	3	3	21	67.74%	77.78%	87.50%	
224		8	0	0	8	2	2	0	4	2	0	2	2	50.00%	50.00%	100.00%	
225		21	0	0	21	7	3	0	11	4	2	2	7	43.75%	63.64%	77.78%	
LENS Subtotal		41130	0	0	41130	6379	3852	447	30452	7649	5638	2011	22803	65.49%	74.88%	80.18%	
EDI Subtotal		0	46547	0	46547	4495	5667	155	36230	11510	7635	3875	24720	67.08%	66.23%	76.40%	
TAG Subtotal		0	0	29593	29593	3981	5837	487	19278	6969	4867	2102	12309	58.18%	63.85%	71.66%	
TOTAL INTERFACES		41130	46547	29593	117270	14855	15356	1099	85960	26128	18140	7988	59832	64.46%	69.60%	76.74%	

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
1	7602	2	
2	1363	14	
3	947	2	
4	2720	29	
5	3094	5	
6	3290	6	
7	4361	31	
8	7039	16	
9	2929	2	
10	7131	2	
11	7566	5	
12	8318	24	
13	8400	7	
14	8478	1	
15	8617	2	
16	8383	1	
17	7774	13	
18	8839	1	
19	2909	3	
20	3622	4	
21	8378	49	
22	8414	5	
23	5467	2	
24	2147	3	
25	7970	8	
26	8410	1	
27	3188	4	
28	8681	3	
29	7007	4	
30	8776	2	

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
	31	3730	50
	32	3391	2
	33	5358	20
	34	4927	15
	35	4698	3
	36	7710	8
	37	3794	1
	38	7421	4
	39	8300	31
	40	7883	1
	41	7818	3
	42	1739	52
	43	1897	25
	44	1986	43
	45	2435	22
	46	2441	20
	47	5212	13
	48	8494	380
	49	8657	2
	50	7795	188
	51	7796	39
	52	8397	1
	53	5984	15
	54	8422	43
	55	6042	10
	56	2896	15
	57	5510	20
	58	7668	42
	59	2661	16
	60	4995	47

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
61	7446	111	
62	7450	201	
63	2466	8	
64	5514	3	
65	4740	3	
66	4771	8	
67	7987	4	
68	3181	1	
69	3712	3	
70	7208	3	
71	7001	2	
72	7002	6	
73	1224	1	
74	2744	23	
75	7727	362	
76	7029	5	
77	7871	57	
78	8547	1	
79	4728	44	
80	7667	21	
81	4703	11	
82	8324	9	
83	8339	52	
84	7260	1	
85	7280	23	
86	7490	1	
87	7635	1	
88	7789	5	
89	3047	8	
90	2758	5	

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
91	8524	1	
92	4645	3	
93	8479	1	
94	4147	9	
95	4197	6	
96	4198	132	
97	4217	1	
98	4101	6	
99	1779	4	
100	6133	1	
101	4641	13	
102	4254	6	
103	6131	1	
104	5829	1	
105	4083	3	
106	7904	18	
107	6983	35	
108	4085	70	
109	3608	4	
110	8312	1	
111	7058	2	
112	4888	2	
113	373	13	
114	5711	4	
115	4110	54	
116	7731	2	
117	8337	7	
118	4086	1	
119	4033	3	
120	5126	1	

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
121	3496	2	
122	3591	33	
123	7082	6	
124	2988	3	
125	7877	7	
126	7093	13	
127	8368	60	
128	6043	59	
129	3894	8	
130	3291	7	
131	7574	1	
132	7149	80	
133	7318	1	
134	4508	11	
135	7583	14	
136	4389	1	
137	4542	2	
138	7451	30	
139	7581	76	
140	7582	20	
141	7585	9	
142	7637	21	
143	8335	14	
144	2757	1	
145	4664	7	
146	6093	300	
147	7560	1	
148	8768	3	
149	743	11	
150	982	42	

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
151	3890	4	
152	6143	2	
153	1940	2	
154	3137	1	
155	5348	7	
156	6104	2	
157	7875	1	
158	5424	3	
159	5425	1	
160	7229	3605	
161	7170	34	
162	7562	1521	
163	2464	13	
164	8846	1	
165	1417	59	
166	5841	17	
167	9011	4	
168	610	15	
169	1371	2	
170	7050	70	
171	8798	3	
172	2579	31	
173	2580	46	
174	4175	9	
175	7648	21	
176	8772	23	
177	8773	112	
178	8659	2	
179	8660	106	
180	4251	2	

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
181	7519	8	
182	7771	429	
183	8706	2	
184	2626	2	
185	7892	26	
186	2708	5	
187	2754	2	
188	2728	34	
189	8601	4	
190	7676	2	
191	8750	62	
192	2631	1	
193	2617	1	
194	7938	5	
195	8298	1	
196	1749	2	
197	3109	1	
198	2664	16	
199	2665	25	
200	1392	3	
201	4726	2	
202	3469	2	
203	7514	12	
204	4764	6	
205	6233	24	
206	3221	2	
207	8962	8	
208	7391	5	
209	4398	4	
210	7011	2	

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL	REJECTS
211	7012		2138
212	5053		7
213	5299		2
214	7518		9
215	1201		2
216	7006		22
217	7845		58
218	7884		49
219	6581		1
220	7125		99
221	8392		17
222	5278		1
223	2443		11
224	8272		12
225	3692		2
226	8417		4
227	4225		3
228	4856		3
229	4892		162
230	7452		29
231	7086		2
232	2505		64
233	8672		11
234	8631		4
235	4712		1
236	4985		23
237	6110		5
238	6160		3
239	2335		49
240	5677		1

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
	241	7848
	242	6100
	243	7344
	244	8758
	245	7065
	246	8994
	247	123
	248	155
	249	3327
	250	3840
	251	3995
	252	5468
	253	5558
Total		13881

ORDERING

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Classifications (A) & Errors (E))		CAUSATION		CLEC Caused		BST Caused	
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg
1000	20,381	14.86%	14.86%	IF CHGNG CLASS OF SERVICE ALL PERTINENT USOCs MUST BE POPULATED IN AND OUT-	19,774	97.02%	14.86%	607	2.98%
7020	1,035	0.75%	15.61%	NUM= TELNO= TN NOT FOUND IN CRIS	1,033	99.81%	0.75%	2	0.19%
7040	1	0.00%	15.62%	LOGON ABORTED/FAILED	0	0.00%	0.00%	1	100.00%
7055	2,183	1.59%	17.21%	NUM= TELNO= ACCOUNT IS FINAL	2,182	99.95%	1.59%	1	0.05%
7095	7	0.01%	17.21%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	2	28.57%	0.01%	5	71.43%
7110	5,193	3.79%	21.00%	COFFI NOT AVAILABLE	1,899	32.72%	3.79%	3,494	67.28%
7115	9	0.01%	21.01%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	7	77.78%	0.01%	2	22.22%
7150	7	0.01%	21.01%	UNE - ERROR GENERATING ECCKT	7	100.00%	0.01%	0	0.00%
7225	1	0.00%	21.01%	USOC= IS MISSING	1	100.00%	0.00%	0	0.00%
7235	487	0.36%	21.37%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	330	67.76%	0.36%	157	32.24%
7245	663	0.48%	21.85%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	464	69.98%	0.48%	199	30.02%
7250	473	0.34%	22.19%	LSR HOUSENUMBER INCORRECT	473	100.00%	0.34%	0	0.00%
7267	31	0.02%	22.22%	UNE - LOC BAN MISSING FOR LIMP ORDER	31	100.00%	0.02%	0	0.00%
7295	8	0.01%	22.23%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	5	62.50%	0.01%	3	37.50%
7315	355	0.26%	22.49%	LINE - CANNOT GENERATE CLASS OF SERVICE USOC	5	83.33%	0.00%	1	16.67%
7375	36	0.03%	22.51%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	321	90.42%	0.26%	34	9.58%
7380	131	0.10%	22.61%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	35	97.22%	0.03%	1	2.78%
7400	8,085	5.89%	28.50%	UNE - ACTL INVALID	131	100.00%	0.10%	0	0.00%
7445	44	0.03%	28.53%	CLEC DOES NOT OWN THIS ACCOUNT.	8,083	99.98%	5.89%	2	0.02%
7465	1,229	0.90%	29.43%	UNE - CALL FORWARD TN REQUIRED	44	100.00%	0.03%	0	0.00%
7495	37	0.03%	29.46%	CANNOT CANCEL ORDER	741	60.29%	0.90%	488	39.71%
7555	233	0.17%	29.63%	UNE - DIR LOCATOR PROBLEM	4	10.81%	0.03%	33	89.19%
7570	5	0.00%	29.63%	FID MISSING IN FEATURE DETAIL	198	84.98%	0.17%	35	15.02%
7630	341	0.25%	29.88%	SEQIX NOT ALLOWED WITH ZNB	4	80.00%	0.00%	1	20.00%
7645	3,232	2.36%	32.24%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	128	37.54%	0.25%	213	62.46%
7660	6	0.00%	32.24%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR	0	0.00%	0.00%	1	100.00%
7690	45	0.03%	32.27%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	2,000	61.88%	2.36%	1,232	38.12%
7710	385	0.28%	32.55%	USOC FUJ1X NOT FOR RESALE	6	100.00%	0.00%	0	0.00%
7715	21	0.02%	32.57%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/INP SERVICE	45	100.00%	0.03%	0	0.00%
7718	2,146	1.56%	34.13%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	229	59.48%	0.28%	156	40.52%
7725	60	0.04%	34.18%	SOCS TIMEOUT/NOT AVAILABLE	16	76.19%	0.02%	5	23.81%
7735	62	0.05%	34.22%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	861	40.12%	1.56%	1,285	59.88%
7740	10	0.01%	34.23%	WAITING PERIOD EQUALS 5 MINUTES	26	43.33%	0.04%	34	56.67%
7755	15	0.01%	34.24%	INVALID/MISSING LISTING NAME OR TYPE	62	100.00%	0.05%	0	0.00%
				LOCAL CALLING PLUS INDICATOR NOT FOUND	7	70.00%	0.01%	3	30.00%
				UNE - NPANXX NOT FOUND IN CLLI TABLE	12	80.00%	0.01%	3	20.00%

ORDERING

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))		CAUSATION		CLEC Caused		BST Caused	
Error Type (by error code)	Count	%	Σ %	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7805	136	0.10%	34.34%	67	49.26%	0.10%	69	50.74%	0.16%
7815	64	0.05%	34.39%	56	87.50%	0.05%	8	12.50%	0.02%
7860	260	0.19%	34.58%	260	100.00%	0.19%	0	0.00%	0.00%
7890	20	0.01%	34.59%	20	100.00%	0.01%	0	0.00%	0.00%
7900	17	0.01%	34.60%	17	100.00%	0.01%	0	0.00%	0.00%
7905	3,985	2.91%	37.51%	3,980	99.87%	2.91%	5	0.13%	0.01%
7910	1,700	1.24%	38.75%	1,561	91.82%	1.24%	139	8.18%	0.32%
7930	1	0.00%	38.75%	1	100.00%	0.00%	0	0.00%	0.00%
7935	22	0.02%	38.77%	22	100.00%	0.02%	0	0.00%	0.00%
7945	132	0.10%	38.86%	71	53.79%	0.10%	61	46.21%	0.14%
8150	59	0.04%	38.91%	22	37.29%	0.04%	37	62.71%	0.08%
8167	64	0.05%	38.95%	64	100.00%	0.05%	0	0.00%	0.00%
8170	376	0.27%	39.23%	375	99.73%	0.27%	1	0.27%	0.00%
8173	57	0.04%	39.27%	57	100.00%	0.04%	0	0.00%	0.00%
8175	1	0.00%	39.27%	1	100.00%	0.00%	0	0.00%	0.00%
8180	202	0.15%	39.42%	200	99.01%	0.15%	2	0.99%	0.00%
8183	19	0.01%	39.43%	19	100.00%	0.01%	0	0.00%	0.00%
8185	36	0.03%	39.46%	36	100.00%	0.03%	0	0.00%	0.00%
8187	2,289	1.67%	41.12%	2,288	99.96%	1.67%	1	0.04%	0.00%
8189	714	0.52%	41.65%	710	99.44%	0.52%	4	0.56%	0.01%
8190	1,712	1.25%	42.89%	1,617	94.45%	1.25%	95	5.55%	0.22%
8193	1	0.00%	42.89%	1	100.00%	0.00%	0	0.00%	0.00%
8195	546	0.40%	43.29%	546	100.00%	0.40%	0	0.00%	0.00%
8197	851	0.62%	43.91%	851	100.00%	0.62%	0	0.00%	0.00%
8199	88	0.06%	43.98%	87	98.86%	0.06%	1	1.14%	0.00%
8204	143	0.10%	44.08%	143	100.00%	0.10%	0	0.00%	0.00%
8207	70	0.05%	44.13%	70	100.00%	0.05%	0	0.00%	0.00%
8209	898	0.65%	44.79%	898	100.00%	0.65%	0	0.00%	0.00%
8240	198	0.14%	44.93%	198	100.00%	0.14%	0	0.00%	0.00%
8250	72	0.05%	44.98%	71	98.61%	0.05%	1	1.39%	0.00%
8415	26	0.02%	45.00%	26	100.00%	0.02%	0	0.00%	0.00%
8430	2	0.00%	45.00%	2	100.00%	0.00%	0	0.00%	0.00%
8700	6	0.00%	45.01%	3	50.00%	0.00%	3	50.00%	0.01%
8820	10,890	7.94%	52.95%	3,308	30.38%	7.94%	7,582	69.62%	17.40%
8825	22,407	16.34%	69.29%	5,063	22.60%	16.34%	17,344	77.40%	39.80%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001

Supplemental Exhibit AJV-6
Attachment 2E

AGGREGATE ORDER TYPES			CAUSATION			CLEC Caused			BST Caused		
ERROR DETAILS (Auto Clarifications (A) & Errors (E))											
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused	
8830	748	0.55%	69.83%	CLEC ALREADY OWNS THIS ACCOUNT	748	100.00%	0.55%	0	0.00%	0.00%	
8850	97	0.07%	69.90%	CFA NOT FOUND, PLEASE VERIFY CFA	96	98.97%	0.07%	1	1.03%	0.00%	
8875	1	0.00%	69.90%	ERROR GENERATING BTN	1	100.00%	0.00%	0	0.00%	0.00%	
8925	4	0.00%	69.91%	CFN HAS INVALID FORMAT ON COFFI SCREEN	4	100.00%	0.00%	0	0.00%	0.00%	
8940	1,615	1.18%	71.08%	CALL FORWARDING NUMBER MISSING OR INVALID	1,614	99.94%	1.18%	1	0.06%	0.00%	
8945	29	0.02%	71.10%	LINECLSSVC AND TOS DO NOT MATCH	29	100.00%	0.02%	0	0.00%	0.00%	
8970	1,251	0.91%	72.02%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	1,250	99.92%	0.91%	1	0.08%	0.00%	
9000	25	0.02%	72.03%	LSO/LOCBAN (NPNAXX) MISSING OR INVALID	25	100.00%	0.02%	0	0.00%	0.00%	
9015	1	0.00%	72.04%	SUP FAILED TO UPDATE DUE DATE	1	100.00%	0.00%	0	0.00%	0.00%	
9110	2	0.00%	72.04%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYP	2	100.00%	0.00%	0	0.00%	0.00%	
9115	2	0.00%	72.04%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	2	100.00%	0.00%	0	0.00%	0.00%	
9145	2	0.00%	72.04%	ACCOUNT IS DENIED	2	100.00%	0.00%	0	0.00%	0.00%	
9155	31	0.02%	72.06%	UNE - PORTED OUT NUMBER	31	100.00%	0.02%	0	0.00%	0.00%	
9160	13	0.01%	72.07%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	13	100.00%	0.01%	0	0.00%	0.00%	
9245	353	0.26%	72.33%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	353	100.00%	0.26%	0	0.00%	0.00%	
9428	1	0.00%	72.33%	DLNUM=0001 LTN= INVALID NICK DATA	1	100.00%	0.00%	0	0.00%	0.00%	
9432	2	0.00%	72.33%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	2	100.00%	0.00%	0	0.00%	0.00%	
9438	35	0.03%	72.36%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	33	94.29%	0.03%	2	5.71%	0.00%	
9439	131	0.10%	72.45%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	131	100.00%	0.10%	0	0.00%	0.00%	
9441	2	0.00%	72.45%	DLNUM=0004 LTN=5047388816 ALI VALUE INVALID	2	100.00%	0.00%	0	0.00%	0.00%	
9442	701	0.51%	72.97%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	695	99.14%	0.51%	6	0.86%	0.01%	
9466	43	0.03%	73.00%	UNABLE TO DETERMINE BLOCK CHOICE	43	100.00%	0.03%	0	0.00%	0.00%	
9471	22	0.02%	73.01%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	18	81.82%	0.02%	4	18.18%	0.01%	
9475	330	0.24%	73.25%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	329	99.70%	0.24%	1	0.30%	0.00%	
9476	49	0.04%	73.29%	IS NOT FOUND ON CSR TO DISCONNECT	49	100.00%	0.04%	0	0.00%	0.00%	
9477	151	0.11%	73.40%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	150	99.34%	0.11%	1	0.66%	0.00%	
9479	108	0.08%	73.48%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	107	99.07%	0.08%	1	0.93%	0.00%	
9481	2,717	1.98%	75.46%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	2,697	99.26%	1.98%	20	0.74%	0.05%	
9484	24	0.02%	75.48%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	24	100.00%	0.02%	0	0.00%	0.00%	
9487	3	0.00%	75.48%	INVALID ACT TYPE FOR FULL MIGRATION	3	100.00%	0.00%	0	0.00%	0.00%	
9488	551	0.40%	75.88%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	551	100.00%	0.40%	0	0.00%	0.00%	
9495	67	0.05%	75.93%	EATN= MUST EXIST FOR ACT P AND Q	67	100.00%	0.05%	0	0.00%	0.00%	
9496	2,464	1.80%	77.73%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2,460	99.84%	1.80%	4	0.16%	0.01%	
9497	1	0.00%	77.73%	LEATN= ON LNUM=00001 AND EATN= ARE NOT COMPATIBLE	1	100.00%	0.00%	0	0.00%	0.00%	
9498	42	0.03%	77.76%	EAN= ON LNUM= AND LEAN= ARE POPULATED	42	100.00%	0.03%	0	0.00%	0.00%	

ORDERING

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))		CAUSATION		CLEC Caused		BST Caused	
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of BST Caused
9503	2	0.00%	77.76%	FA OF D AND C ARE DISALLOWED WHEN TNS IS NOT POPULATED FOR A LEATN	2	100.00%	0.00%	0	0.00%
9515	1,959	1.43%	79.19%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1,951	99.59%	1.43%	8	0.41%
9516	24	0.02%	79.20%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	24	100.00%	0.02%	0	0.00%
9517	23	0.02%	79.22%	UNDC INVALID IF PIC ALREADY EXISTS	23	100.00%	0.02%	0	0.00%
9523	3	0.00%	79.22%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS S	3	100.00%	0.00%	0	0.00%
9526	12	0.01%	79.23%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	12	100.00%	0.01%	0	0.00%
9529	2,067	1.51%	80.74%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	2,065	99.90%	1.51%	2	0.10%
9543	65	0.05%	80.79%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	64	98.46%	0.05%	1	1.54%
9600	12	0.01%	80.80%	TASKMATE ERROR INCORRECT SCREEN FORMAT ON HOST	5	41.67%	0.01%	7	58.33%
9602	5,559	4.05%	84.85%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	5,055	90.93%	4.05%	504	9.07%
9604	20	0.01%	84.86%	TN ON SUP DOES NOT MATCH ORIGINAL TN	12	60.00%	0.01%	8	40.00%
9605	166	0.12%	84.98%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	166	100.00%	0.12%	0	0.00%
9606	20	0.01%	85.00%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	20	100.00%	0.01%	0	0.00%
9613	14	0.01%	85.01%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	14	100.00%	0.01%	0	0.00%
9616	40	0.03%	85.04%	YPH INVALID	39	97.50%	0.03%	1	2.50%
9623	14	0.01%	85.05%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	13	92.86%	0.01%	1	7.14%
9626	473	0.34%	85.39%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	473	100.00%	0.34%	0	0.00%
9627	2,569	1.87%	87.27%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	2,568	99.96%	1.87%	1	0.04%
9628	320	0.23%	87.50%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	320	100.00%	0.23%	0	0.00%
9629	56	0.04%	87.54%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	55	98.21%	0.04%	1	1.79%
9639	148	0.11%	87.65%	CATEGORY L USOC MUST APPEAR FOR SAME TN	148	100.00%	0.11%	0	0.00%
9641	2,258	1.65%	89.29%	REQUESTED ACTIVITY ALREADY PENDING DMAV32	2,258	100.00%	1.65%	0	0.00%
9647	145	0.11%	89.40%	BAN DOES NOT EXIST FOR COMPANY CODE	145	100.00%	0.11%	0	0.00%
9654	156	0.11%	89.51%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUSE	155	99.36%	0.11%	1	0.64%
9656	9	0.01%	89.52%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	9	100.00%	0.01%	0	0.00%
9661	27	0.02%	89.54%	LINE SHARE AND ADSL REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	17	62.96%	0.02%	10	37.04%
9670	23	0.02%	89.56%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	23	100.00%	0.02%	0	0.00%
9671	125	0.09%	89.65%	TOUCHTONE USOC REQUIRED - FORMAT SAE 245	125	100.00%	0.09%	0	0.00%
9673	18	0.01%	89.66%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	18	100.00%	0.01%	0	0.00%
9674	30	0.02%	89.68%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	30	100.00%	0.02%	0	0.00%
9675	29	0.02%	89.70%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	29	100.00%	0.02%	0	0.00%
9679	15	0.01%	89.72%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	15	100.00%	0.01%	0	0.00%
9680	18	0.01%	89.73%	INVALID REQ TYP OR TOS FOR LIFELINE	18	100.00%	0.01%	0	0.00%
9681	15	0.01%	89.74%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	15	100.00%	0.01%	0	0.00%
9682	12	0.01%	89.75%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	12	100.00%	0.01%	0	0.00%

AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1001	1	0.01%	0.01%
1007	20	0.10%	0.11%
1012	9	0.05%	0.16%
1015	3519	18.29%	18.44%
1017	1	0.01%	18.45%
1023	34	0.18%	18.62%
1025	11	0.06%	18.68%
1027	7	0.04%	18.72%
1030	1294	6.72%	25.44%
1035	3	0.02%	25.46%
1040	114	0.59%	26.05%
1050	29	0.15%	26.20%
1055	11	0.06%	26.26%
1060	14	0.07%	26.33%
1065	22	0.11%	26.44%
1070	10	0.05%	26.50%
1075	11	0.06%	26.55%
1080	15	0.08%	26.63%
1085	6	0.03%	26.66%
1090	3	0.02%	26.68%
1100	2	0.01%	26.69%
1110	191	0.99%	27.68%
1125	49	0.25%	27.94%
1130	1	0.01%	27.94%
1131	278	1.44%	29.39%
1135	1	0.01%	29.39%
1140	8	0.04%	29.43%
1145	16	0.08%	29.52%
1154	8	0.04%	29.56%
1155	3	0.02%	29.57%
1157	1	0.01%	29.58%
1166	7	0.04%	29.61%

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 10/01/2001 - 10/31/2001

ORDERING

AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1180	15	0.08%	29.69%
1195	1	0.01%	29.70%
1200	114	0.59%	30.29%
1215	65	0.34%	30.63%
1230	2797	14.53%	45.16%
1235	1	0.01%	45.17%
1270	2	0.01%	45.18%
1285	10	0.05%	45.23%
1290	11	0.06%	45.29%
1325	3	0.02%	45.30%
1335	36	0.19%	45.49%
1345	5	0.03%	45.52%
1360	1	0.01%	45.52%
1390	7	0.04%	45.56%
1392	8	0.04%	45.60%
1430	7	0.04%	45.64%
1445	1	0.01%	45.64%
1453	774	4.02%	49.66%
1455	80	0.42%	50.08%
1457	47	0.24%	50.32%
1490	5	0.03%	50.35%
1505	1	0.01%	50.35%
1510	1	0.01%	50.36%
1515	15	0.08%	50.44%
1520	141	0.73%	51.17%
1525	6	0.03%	51.20%
1530	13	0.07%	51.27%
1540	2	0.01%	51.28%
1550	19	0.10%	51.38%
1580	1	0.01%	51.38%
1605	231	1.20%	52.58%

INVALID REQTP/ACT TYPE COMBINATION (STOP EDIT)
ACTIVITY TYPE VALID ENTRY MUST BE N, C, D, T, R, V, S, B, W, L, Y, P OR Q (STOP EDIT)
SUP REQUIRED WHEN VER IS GREATER THAN 00
ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
LSO MUST BE 6 NUMERICS
TOS REQUIRED
SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
ACTL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
ACTL MUST BE 11 ALPHANUMERICS
LST MUST BE 11 ALPHANUMERICS
LSO REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
TOS REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION (STOP EDIT)
TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTP IS JB
TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTP OF A,B,C,F OR J (STOP EDIT)
CIC REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
INITIATOR TELEPHONE NUMBER REQUIRED
BAN1 REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
BAN1 MUST BE ENTRY OF E IF REQTP A-LINE SHARE CO BASED
DRC MUST BE 3 ALPHANUMERICS
INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
TEL NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
FAX NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
FAX NO-INIT MUST BE 10 NUMERICS
IMPCON REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
TEL NO ALTIMPCON REQUIRED WHEN ALTIMPCON IS POPULATED
FAX NO-DSGCON MUST BE 10 NUMERICS
REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD

REPORT: FLOWTHROUGH ERROR ANALYSIS
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ORDERING

AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1620	3	0.02%	52.60%
1630	151	0.78%	53.38%
1635	105	0.55%	53.93%
1640	296	1.54%	55.47%
1645	3168	16.46%	71.93%
1650	753	3.91%	75.84%
1655	12	0.06%	75.90%
1660	80	0.42%	76.32%
1662	18	0.09%	76.41%
1664	80	0.42%	76.83%
2000	7	0.04%	76.87%
2015	11	0.06%	76.92%
2035	2	0.01%	76.93%
2040	25	0.13%	77.06%
2055	7	0.04%	77.10%
2060	43	0.22%	77.32%
2065	3	0.02%	77.34%
2080	23	0.12%	77.46%
2085	36	0.19%	77.64%
2090	7	0.04%	77.68%
2095	11	0.06%	77.74%
2100	1	0.01%	77.74%
2104	4	0.02%	77.76%
2105	1	0.01%	77.77%
2109	20	0.10%	77.87%
2110	343	1.78%	79.66%
2115	6	0.03%	79.69%
2120	588	3.06%	82.74%
2125	1	0.01%	82.75%
2130	24	0.12%	82.87%
2145	9	0.05%	82.92%

AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
2155	2	0.01%	82.93%
2170	1	0.01%	82.93%
2185	1	0.01%	82.94%
2200	5	0.03%	82.97%
2295	1	0.01%	82.97%
2350	21	0.11%	83.08%
2355	7	0.04%	83.12%
2375	1	0.01%	83.12%
3000	2	0.01%	83.13%
3010	16	0.08%	83.22%
3015	2	0.01%	83.23%
3021	13	0.07%	83.29%
3035	23	0.12%	83.41%
3045	16	0.08%	83.50%
3047	41	0.21%	83.71%
3050	122	0.63%	84.34%
3080	1	0.01%	84.35%
3110	74	0.38%	84.73%
3115	33	0.17%	84.90%
3120	4	0.02%	84.93%
3125	10	0.05%	84.98%
3130	4	0.02%	85.00%
3135	56	0.29%	85.29%

ATN MUST BE 10 NUMERICS
 IWCON-TEL NO REQUIRED WHEN IWCON IS POPULATED
 EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS
 EATN MUST BE 10 NUMERICS
 DNUM MUST BE GREATER THAN PREVIOUS DNUM
 ERL REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION
 ERL PROHIBITED WITH THIS REQTY/ACT TYPE COMBINATION
 LOCNUM=000 WSOP MUST BE V OR BLANK
 LOCNUM=000 LNUM=00001 CABLE ID REQUIRED FOR SERVICE TYPE
 REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
 REFNUM=0001-TELNO= LNA REQUIRED
 REFNUM=0001-TELNO= LNA MUST BE V OR W WHEN AN, ATN, EAN OR EATN IS POPULATED
 REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
 REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
 LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
 LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
 LOCNUM=000 - LNUM=00002 CHAN/PAIR REQUIRED FOR SERVICE TYPE
 LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
 LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTY/ACT/LNA COMBINATION
 LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTY/ACT/LNA COMBINATION
 LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
 REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE
 REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TC TO-PRIMARY FIELD IS POPULATED

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
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AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TL IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

ORDERING

AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
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AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # , PON#,

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
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AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCSL & JEAMC-WHICH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERRAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCSL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCSL (NOT VALID ON LY--ORDER)

ORDERING

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 10/01/2001 - 10/31/2001

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	PERCENT ACHIEVED FLOW- THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	50.74%	89.09%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info																		
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Validated		Errors		CLEC Caused Fallout	BST Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Total Manual Fallout	Total Manual	Auto Clarification	LSR's	Total System Fallout	Total System								
1	2147	405	0	405	203	55	147	65	25	57	17.54%	38.78%	46.72%					
2	2505	513	0	513	212	60	241	18	17	206	47.25%	85.48%	91.96%					
3	2896	50	0	50	12	14	24	2	5	17	54.84%	70.83%	89.47%					
4	4175	1620	0	1620	334	103	1183	100	120	963	68.93%	81.40%	90.59%					
5	6100	221	0	221	97	50	74	3	11	60	37.50%	81.08%	95.24%					
6	7058	88	0	88	63	15	10	1	1	8	11.11%	80.00%	88.89%					
7	7125	2412	0	2412	699	260	1453	146	119	1188	58.44%	81.76%	89.06%					
8	7170	2595	0	2595	339	168	2088	46	108	1934	83.40%	92.62%	97.68%					
9	7280	113	0	113	37	41	35	10	7	25	38.46%	71.43%	89.29%					
10	7344	181	0	181	69	27	85	3	12	62	43.66%	72.94%	84.93%					
11	7421	135	0	135	122	6	7	1	2	4	3.15%	57.14%	80.00%					
12	7662	2012	0	2012	254	183	1575	65	201	1309	80.41%	83.11%	95.27%					
13	7795	684	0	684	301	116	267	41	70	156	31.33%	58.43%	79.19%					
14	8378	632	0	632	349	59	224	60	61	103	20.12%	45.98%	63.19%					
15	8660	3	0	3	1	0	2	0	0	2	66.67%	100.00%	100.00%					
16	8758	83	0	83	49	14	20	13	8	7	11.48%	35.00%	58.33%					
17	1371	0	95	95	23	11	61	12	8	41	53.95%	67.21%	77.36%					
18	1392	0	9	9	2	5	2	1	1	1	33.33%	50.00%	100.00%					
19	2028	0	2	2	2	0	0	0	0	0	0.00%	0.00%	0.00%					
20	2031	0	3	3	2	1	0	0	0	0	0.00%	0.00%	0.00%					
21	2664	0	8	8	2	2	4	0	4	0	0.00%	0.00%	0.00%					
22	2665	0	43	43	19	10	14	1	3	10	33.33%	71.43%	90.91%					
23	3869	0	7	7	6	0	1	0	1	0	0.00%	0.00%	0.00%					
24	4085	0	2096	2096	780	174	1142	335	172	807	45.88%	70.67%	82.43%					
25	4542	0	73	73	24	18	31	9	3	22	42.31%	70.97%	78.57%					
26	6093	0	2089	2089	1959	129	1	0	0	1	0.05%	100.00%	100.00%					
27	7050	0	1068	1068	353	140	575	160	104	415	47.59%	72.17%	79.96%					
28	7149	0	66	66	24	11	31	17	5	14	28.00%	45.16%	53.85%					
29	7343	0	74	74	51	19	4	4	1	0	0.00%	0.00%	0.00%					
30	7581	0	521	521	184	69	268	58	36	210	48.84%	78.36%	85.37%					
31	7987	0	261	261	33	20	208	46	41	162	68.64%	77.88%	79.80%					
32	8378	0	5	5	1	2	2	1	0	1	33.33%	50.00%	50.00%					

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AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH	
Company Info		Mechanized Interface Used		Manual	Rejects	Validated	Errors		CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	274			
33	8717	0	1	1	0	1	0	0	0	0	0.00%	0.00%	0.00%
34	8735	0	1	1	0	1	0	0	0	0	0.00%	0.00%	0.00%
EDI Subtotal		11747	0	11747	3141	1171	7435	1334	567	767	6101	82.06%	91.50%
TAG Subtotal			6422	6422	3465	613	2344	660	386	274	1684	71.84%	81.35%
TOTAL INTERFACES				18169	6606	1784	9779	1994	953	1041	7785	50.74%	89.09%

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
 (FATAL REJECTS BY CLEC)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1	8378	236
2	2147	36
3	7421	9
4	7795	190
5	2896	12
6	7987	12
7	7280	72
8	4085	47
9	7058	25
10	7343	3
11	7149	2
12	4542	13
13	7581	74
14	6093	283
15	7170	62
16	7562	93
17	1371	9
18	7050	171
19	4175	256
20	8660	1
21	2664	2
22	2665	7
23	1392	0
24	2028	0
25	2031	1
26	2664	2
27	3869	0
28	8717	2

ORDERING

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
 (FATAL REJECTS BY CLEC)
 REPORT PERIOD: 10/01/2001 - 10/31/2001

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 Attachment 2E

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
29	8735	0
30	7125	94
31	2505	83
32	6100	37
33	7344	41
34	8758	27
Total		1902

Trunk Group Performance - Aggregate

Kentucky	Average blocking percentage by hour																							
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Nov-00	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
	CLEC	0.0000	0.0001	0.0001	0.0000	0.0000	0.0082	0.2178	0.5070	0.2729	0.0468	0.7344	0.1532	0.0700	0.0783	0.0226	0.1748	0.1550	0.1913	1.2902	0.0799	0.2000	0.1758	0.0056
	Difference	0.0000	-0.0001	-0.0001	-0.0000	-0.0082	-0.2178	-0.5070	-0.2729	-0.0468	-0.7344	-0.1532	-0.0700	-0.0783	-0.0226	-0.1748	-0.1550	-0.1913	-1.2902	-0.0799	-0.1999	-0.1758	-0.0056	-1.7702
Dec-00	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0006	0.0006	0.0075	0.0000	0.0031	0.0023	0.0674	0.3888	0.1034	0.1377	0.1567	0.0396	0.0279	0.0811	0.1008	0.3343	0.5502	0.4269	0.1485	0.2533	0.6203	0.4865	0.0658
	Difference	-0.0006	-0.0006	-0.0075	-0.0000	-0.0031	-0.0023	-0.0674	-0.3888	-0.1034	-0.1377	-0.1567	-0.0396	-0.0279	-0.0811	-0.1008	-0.3343	-0.5502	-0.4269	-0.1485	-0.2519	-0.6187	-0.4734	-0.0658
Jan-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0010	0.0027	0.0196	0.0023	0.0015	0.0057	0.0878	0.1734	0.0401	0.0048	0.0068	0.0144	0.0038	0.0130	0.1244	0.3709	0.2064	0.4717	1.6892	0.2582	2.6773	0.3686	0.1506
	Difference	-0.0010	-0.0027	-0.0196	-0.0023	-0.0015	-0.0057	-0.0878	-0.1734	-0.0401	-0.0048	-0.0068	-0.0144	-0.0038	-0.0130	-0.1244	-0.3709	-0.2064	-0.4717	-1.6892	-0.2582	-2.6773	-0.3686	-0.1506
Feb-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0004	0.0046	0.0000	0.0000	0.0000	0.0084	0.0207	1.3564	0.1114	0.0018	0.1136	0.0114	0.0304	0.0496	0.0142	0.0794	0.2521	0.1237	0.0563	0.0679	0.3536	0.3650	0.0230
	Difference	-0.0004	-0.0046	-0.0000	-0.0000	-0.0000	-0.0084	-0.0207	-1.3564	-0.1114	-0.0018	-0.1136	-0.0114	-0.0304	-0.0496	-0.0142	-0.0794	-0.2521	-0.1237	-0.0563	-0.0679	-0.3536	-0.3650	-0.0230
Mar-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0000	0.0017	0.0000	0.0003	0.0002	0.0040	0.0399	0.8632	0.0604	0.0080	0.0594	0.0242	0.0294	0.0363	0.0166	0.0841	0.1617	0.2069	0.1213	0.1455	0.2240	0.1583	0.0178
	Difference	0.0000	-0.0017	-0.0000	-0.0003	-0.0002	-0.0040	-0.0399	-0.8632	-0.0604	-0.0080	-0.0594	-0.0242	-0.0294	-0.0363	-0.0166	-0.0841	-0.1617	-0.2069	-0.1213	-0.1455	-0.2240	-0.1583	-0.0178
Apr-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0664	0.0000	0.0006	0.0000	0.0000	0.0000	0.0499	0.1386	0.2260	0.1002	0.3077	0.1987	0.1839	0.2534	0.1944	0.3628	0.5239	0.3725	0.1379	0.0945	0.1674	0.3922	0.0126
	Difference	-0.0664	-0.0000	-0.0006	-0.0000	-0.0000	-0.0499	-0.1386	-0.2260	-0.1002	-0.3077	-0.1987	-0.1839	-0.1839	-0.2534	-0.1944	-0.3628	-0.5239	-0.3725	-0.1379	-0.0945	-0.1674	-0.3820	-0.0126
May-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0042	0.0016	0.0000	0.0000	0.0008	0.0196	0.0902	0.8472	0.6486	0.0823	0.2140	0.1589	0.1875	0.2517	0.1233	0.2476	0.2770	0.3735	0.1302	0.6547	0.2521	0.2480	0.0932
	Difference	-0.0042	-0.0016	-0.0000	-0.0000	-0.0008	-0.0196	-0.0902	-0.8472	-0.6486	-0.0823	-0.2140	-0.1589	-0.1875	-0.2517	-0.1233	-0.2476	-0.2770	-0.3735	-0.1302	-0.6547	-0.2521	-0.2480	-0.0932
Jun-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0043	0.0010	0.0000	0.0000	0.0000	0.0031	0.0219	0.0472	0.0692	0.0024	0.0228	0.0229	0.0097	0.0146	0.0194	0.0274	0.0187	0.0117	0.0058	0.0041	0.0026	0.0030	0.0364
	Difference	-0.0043	-0.0010	-0.0000	-0.0000	-0.0000	-0.0031	-0.0219	-0.0472	-0.0692	-0.0024	-0.0228	-0.0229	-0.0097	-0.0146	-0.0194	-0.0274	-0.0187	-0.0117	-0.0058	-0.0041	-0.0026	-0.0030	-0.0364
Jul-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0005	0.0001	0.0002	0.0001	0.0000	0.0035	0.0031	0.0488	0.0681	0.0002	0.0181	0.0770	0.0091	0.0015	0.0076	0.0118	0.1065	0.0098	0.0461	0.0009	0.0056	0.0070	0.0030
	Difference	-0.0005	-0.0001	-0.0002	-0.0001	-0.0000	-0.0035	-0.0031	-0.0488	-0.0681	-0.0002	-0.0181	-0.0770	-0.0091	-0.0015	-0.0076	-0.0118	-0.1065	-0.0098	-0.0461	-0.0009	-0.0056	-0.0070	-0.0030
Aug-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0005	0.0007	0.0026	0.0000	0.0000	0.0096	0.1464	0.0572	0.1952	0.0149	0.0451	0.0173	0.0195	0.0701	0.0542	0.0691	0.0924	0.0606	0.0162	0.0007	0.0473	0.0892	0.0270
	Difference	-0.0005	-0.0007	-0.0026	-0.0000	-0.0000	-0.0096	-0.1464	-0.0572	-0.1952	-0.0149	-0.0451	-0.0173	-0.0195	-0.0701	-0.0542	-0.0691	-0.0924	-0.0606	-0.0162	-0.0007	-0.0473	-0.0892	-0.0270
Sep-01	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0861	0.0024	0.0027	0.0037	0.0043	0.0034	0.0000	0.0000	0.0000	0.0045	0.0024	0.0060	0.0039	0.0078	0.0163	0.0344	0.0574	0.0401	0.0155	0.0104	0.0458	0.0510	0.0030
	Difference	-0.0861	-0.0024	-0.0027	-0.0037	-0.0043	-0.0034	-0.0000	-0.0000	-0.0045	-0.0024	-0.0060	-0.0039	-0.0078	-0.0163	-0.0344	-0.0574	-0.0401	-0.0155	-0.0104	-0.0458	-0.0510	-0.0030	
Oct-01	BellSouth	0.0000	0.0000	0.0000	0.0140	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
	CLEC	0.0014	0.0000	0.0000	0.0000	0.0000	0.0045	0.0000	0.0042	0.0000	0.0002	0.0500	0.0000	0.0000	0.0060	0.0003	0.0008	0.0002	0.0000	0.0000	0.0071	0.0023	0.0000	
	Difference	-0.0014	-0.0000	-0.0000	-0.0140	-0.0000	-0.0045	-0.0000	-0.0042	-0.0000	-0.0002	-0.0500	-0.0000	-0.0000	-0.0060	-0.0003	-0.0008	-0.0002	-0.0000	-0.0000	-0.0071	-0.0023	-0.0000	