

**BellSouth Monthly State Summary
Kentucky, October 2001**

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

Item	Resale - Ordering	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.11	% Rejected Service Requests - Mechanized									
A.1.12	O-7 Residence/KY (%)	Diagnostic			8.68%	7,631				Diagnostic
A.1.13	O-7 Business/KY (%)	Diagnostic			17.76%	428				Diagnostic
A.1.14	O-7 Design (Specials)/KY (%)	Diagnostic			100.00%	1				Diagnostic
A.1.15	O-7 PBX/KY (%)	Diagnostic								Diagnostic
A.1.16	O-7 Centrex/KY (%)	Diagnostic								Diagnostic
A.1.16	O-7 ISDN/KY (%)	Diagnostic								Diagnostic
A.1.21	% Rejected Service Requests - Partially Mechanized									
A.1.22	O-7 Residence/KY (%)	Diagnostic			29.11%	1,309				Diagnostic
A.1.23	O-7 Business/KY (%)	Diagnostic			48.73%	474				Diagnostic
A.1.24	O-7 Design (Specials)/KY (%)	Diagnostic			0.00%	1				Diagnostic
A.1.25	O-7 PBX/KY (%)	Diagnostic			0.00%	1				Diagnostic
A.1.26	O-7 Centrex/KY (%)	Diagnostic								Diagnostic
A.1.26	O-7 ISDN/KY (%)	Diagnostic								Diagnostic
A.1.31	% Rejected Service Requests - Non-Mechanized									
A.1.32	O-7 Residence/KY (%)	Diagnostic			43.17%	139				Diagnostic
A.1.33	O-7 Business/KY (%)	Diagnostic			45.95%	74				Diagnostic
A.1.34	O-7 Design (Specials)/KY (%)	Diagnostic			42.31%	26				Diagnostic
A.1.35	O-7 PBX/KY (%)	Diagnostic			45.45%	11				Diagnostic
A.1.36	O-7 Centrex/KY (%)	Diagnostic			58.33%	12				Diagnostic
A.1.36	O-7 ISDN/KY (%)	Diagnostic								Diagnostic
A.1.41	Reject Interval - Mechanized									
A.1.42	O-8 Residence/KY (%)	>= 97% w in 1 hr			95.63%	663				NO
A.1.43	O-8 Business/KY (%)	>= 97% w in 1 hr			90.79%	76				NO
A.1.44	O-8 Design (Specials)/KY (%)	>= 97% w in 1 hr			0.00%	1				NO
A.1.45	O-8 PBX/KY (%)	>= 97% w in 1 hr								
A.1.46	O-8 Centrex/KY (%)	>= 97% w in 1 hr								
A.1.46	O-8 ISDN/KY (%)	>= 97% w in 1 hr								
A.1.71	Reject Interval - Partially Mechanized - 10 hours									
A.1.72	O-8 Residence/KY (%)	>= 85% w in 10 hrs			93.44%	381				YES
A.1.73	O-8 Business/KY (%)	>= 85% w in 10 hrs			98.28%	233				YES
A.1.74	O-8 Design (Specials)/KY (%)	>= 85% w in 10 hrs								
A.1.75	O-8 PBX/KY (%)	>= 85% w in 10 hrs								
A.1.76	O-8 Centrex/KY (%)	>= 85% w in 10 hrs								
A.1.76	O-8 ISDN/KY (%)	>= 85% w in 10 hrs								
A.1.81	Reject Interval - Non-Mechanized									
A.1.82	O-8 Residence/KY (%)	>= 85% w in 24 hrs			100.00%	61				YES
A.1.83	O-8 Business/KY (%)	>= 85% w in 24 hrs			100.00%	34				YES
A.1.84	O-8 Design (Specials)/KY (%)	>= 85% w in 24 hrs			100.00%	11				YES
A.1.85	O-8 PBX/KY (%)	>= 85% w in 24 hrs			83.33%	6				NO
A.1.86	O-8 Centrex/KY (%)	>= 85% w in 24 hrs			100.00%	7				YES
A.1.86	O-8 ISDN/KY (%)	>= 85% w in 24 hrs								
A.1.91	FOC Timeliness - Mechanized									
A.1.92	O-9 Residence/KY (%)	>= 95% w in 3 hrs			99.78%	6,956				YES
A.1.93	O-9 Business/KY (%)	>= 95% w in 3 hrs			99.71%	348				YES
A.1.94	O-9 Design (Specials)/KY (%)	>= 95% w in 3 hrs								
A.1.95	O-9 PBX/KY (%)	>= 95% w in 3 hrs								
A.1.96	O-9 Centrex/KY (%)	>= 95% w in 3 hrs								
A.1.96	O-9 ISDN/KY (%)	>= 95% w in 3 hrs								
A.1.12.1	FOC Timeliness - Partially Mechanized - 10 hours									
A.1.12.1	O-9 Residence/KY (%)	>= 85% w in 10 hrs			92.97%	1,010				YES

BellSouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 85% w in 10 hrs			96.38%	276				YES
>= 85% w in 10 hrs			0.00%	1				NO
>= 85% w in 10 hrs			0.00%	2				NO
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 85% w in 36 hrs			98.59%	71				YES
>= 85% w in 36 hrs			100.00%	42				YES
>= 85% w in 36 hrs			100.00%	13				YES
>= 85% w in 36 hrs			75.00%	8				NO
>= 85% w in 36 hrs			75.00%	4				NO

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			100.00%	495				YES
>= 95%			98.61%	7,136				YES
>= 95%			100.00%	1				YES
>= 95%			96.36%	427				YES
>= 95%								
>= 95%			100.00%	1				YES
>= 95%								
>= 95%								
>= 95%								
>= 95%								
>= 95%								

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			100.00%	159				YES
>= 95%			100.00%	1,150				YES
>= 95%			100.00%	1				YES
>= 95%			100.00%	473				YES
>= 95%								
>= 95%			100.00%	1				YES
>= 95%								
>= 95%			100.00%	1				YES
>= 95%								
>= 95%								
>= 95%								

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			94.96%	139				NO
>= 95%			95.95%	74				YES
>= 95%			88.46%	26				NO
>= 95%			100.00%	11				YES
>= 95%								
>= 95%			91.67%	12				NO

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			79.39%	495				NO
>= 95%			99.24%	7,108				YES
>= 95%			100.00%	1				YES
>= 95%			97.62%	420				YES
>= 95%								
>= 95%			100.00%	1				YES
>= 95%								
>= 95%								
>= 95%								
>= 95%								

A.1.12.2	Business/KY(%)
A.1.12.3	Design (Specials)/KY(%)
A.1.12.4	PBX/KY(%)
A.1.12.5	Centrex/KY(%)
A.1.12.6	ISDN/KY(%)

FOC Timeliness - Non-Mechanized	
A.1.13.1	Residence/KY(%)
A.1.13.2	Business/KY(%)
A.1.13.3	Design (Specials)/KY(%)
A.1.13.4	PBX/KY(%)
A.1.13.5	Centrex/KY(%)
A.1.13.6	ISDN/KY(%)

FOC & Reject Response Completeness - Mechanized	
A.1.14.1.1	Residence/EDI/KY(%)
A.1.14.1.2	Residence/TAG/KY(%)
A.1.14.2.1	Business/EDI/KY(%)
A.1.14.2.2	Business/TAG/KY(%)
A.1.14.3.1	Design (Specials)/EDI/KY(%)
A.1.14.3.2	Design (Specials)/TAG/KY(%)
A.1.14.4.1	PBX/EDI/KY(%)
A.1.14.4.2	PBX/TAG/KY(%)
A.1.14.5.1	Centrex/EDI/KY(%)
A.1.14.5.2	Centrex/TAG/KY(%)
A.1.14.6.1	ISDN/EDI/KY(%)
A.1.14.6.2	ISDN/TAG/KY(%)

FOC & Reject Response Completeness - Partially Mechanized	
A.1.15.1.1	Residence/EDI/KY(%)
A.1.15.1.2	Residence/TAG/KY(%)
A.1.15.2.1	Business/EDI/KY(%)
A.1.15.2.2	Business/TAG/KY(%)
A.1.15.3.1	Design (Specials)/EDI/KY(%)
A.1.15.3.2	Design (Specials)/TAG/KY(%)
A.1.15.4.1	PBX/EDI/KY(%)
A.1.15.4.2	PBX/TAG/KY(%)
A.1.15.5.1	Centrex/EDI/KY(%)
A.1.15.5.2	Centrex/TAG/KY(%)
A.1.15.6.1	ISDN/EDI/KY(%)
A.1.15.6.2	ISDN/TAG/KY(%)

FOC & Reject Response Completeness - Non-Mechanized	
A.1.16.1	Residence/KY(%)
A.1.16.2	Business/KY(%)
A.1.16.3	Design (Specials)/KY(%)
A.1.16.4	PBX/KY(%)
A.1.16.5	Centrex/KY(%)
A.1.16.6	ISDN/KY(%)

FOC & Reject Response Completeness (Multiple Responses) - Mechanized	
A.1.17.1.1	Residence/EDI/KY(%)
A.1.17.1.2	Residence/TAG/KY(%)
A.1.17.2.1	Business/EDI/KY(%)
A.1.17.2.2	Business/TAG/KY(%)
A.1.17.3.1	Design (Specials)/EDI/KY(%)
A.1.17.3.2	Design (Specials)/TAG/KY(%)
A.1.17.4.1	PBX/EDI/KY(%)
A.1.17.4.2	PBX/TAG/KY(%)
A.1.17.5.1	Centrex/EDI/KY(%)
A.1.17.5.2	Centrex/TAG/KY(%)

Bellsouth Monthly State Summary Kentucky, October 2001

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.17.6.1								
A.1.17.6.2								
FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized								
A.1.18.1.1			94.97%	159				NO
A.1.18.1.2			90.43%	1,150				NO
A.1.18.2.1			0.00%	1				NO
A.1.18.2.2			90.70%	473				NO
A.1.18.3.1								YES
A.1.18.3.2			100.00%	1				YES
A.1.18.4.1			100.00%	1				YES
A.1.18.4.2								YES
A.1.18.5.1								YES
A.1.18.5.2								YES
A.1.18.6.1								YES
A.1.18.6.2								YES
FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized								
A.1.19.1			89.39%	132				NO
A.1.19.2			84.51%	71				NO
A.1.19.3			100.00%	23				YES
A.1.19.4			90.91%	11				NO
A.1.19.5								NO
A.1.19.6			100.00%	11				YES

Resale - Provisioning

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.1.1.1		5,670	5.13	264	5.884	0.37046	2.8448	YES
A.2.1.1.2		109,891	0.53	4,662	1.116	0.01668	19.8795	YES
A.2.1.1.2.1		6	5.00	1	0.633	0.68318	0.0000	YES
A.2.1.2.1		4,238	2.76	42	9.037	1.40127	0.3810	YES
A.2.1.2.2		5,464	0.70	174	5.222	0.40216	1.5115	YES
A.2.1.2.2.1		39			15.507			
A.2.1.2.2.2		569			27.761			
A.2.1.3.1.1		7			3.848			
A.2.1.3.1.2								
A.2.1.3.2.1								
A.2.1.3.2.2		28	2.50	2	6.731	4.92651	1.1672	YES
A.2.1.4.1.1		26	7.00	1	6.300	6.41981	-0.6532	YES
A.2.1.4.1.2								
A.2.1.4.2.1		3	4.00	2	1.349	1.23137	-1.8056	NO
A.2.1.4.2.2		99			1.857			
A.2.1.5.1.1		122	1.00	1	1.427	1.43314	0.1647	YES
A.2.1.5.1.2		9			3.258			
A.2.1.5.2.1		12			1.929			
A.2.1.5.2.2		118	18.00	1	32.204	32.34027	0.1302	YES
A.2.1.6.1.1		182	2.50	2	43.868	31.18947	1.0382	YES
A.2.1.6.1.2								
A.2.1.6.2.1		4			3.305			
A.2.1.6.2.2								
Held Orders								
A.2.2.1.1.1		85	0.00	0	37.346			YES
A.2.2.1.1.2		0	0.00	0				YES
A.2.2.1.1.3		2	0.00	0	0.000			YES
A.2.2.1.2.1		0	0.00	0				YES
A.2.2.1.2.2		0	0.00	0				YES
A.2.2.1.2.3		0	0.00	0				YES

BellSouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic								Diagnostic
95% >= 48 hrs			100.00%	21		0.01617	2.4245	YES
95% >= 48 hrs			100.00%	1		0.00055	1.2451	YES
95% >= 48 hrs						0.00000		
95% >= 48 hrs						0.01625	0.4021	YES
95% >= 48 hrs						0.00271	0.6033	YES
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Res	9.06%	6,470	5.14%	331		0.01617	2.4245	YES
Res	0.15%	115,882	0.08%	5,038		0.00055	1.2451	YES
Res	0.00%	6	0.00%	1		0.00000		YES
Res	1.99%	4,379	1.33%	75		0.01625	0.4021	YES
Bus	0.16%	5,515	0.00%	232		0.00271	0.6033	YES
Bus	2.38%	42						
Bus	11.60%	595						
Design	0.00%	7						
Design								
Design								
PBX	10.71%	28	0.00%	2		0.22638	0.4733	YES
PBX	0.00%	26	0.00%	3		0.00000		YES
PBX	0.00%	3	0.00%	2		0.00000		YES
Centrex	1.01%	89						
Centrex	0.00%	122	0.00%	3		0.00000		YES
Centrex	0.00%	9						
Centrex	0.00%	12						
ISDN	0.63%	120	0.00%	1		0.09128	0.0913	YES
ISDN	0.00%	182	0.00%	3		0.00000		YES
ISDN	0.00%	4	0.00%	1		0.00000		YES
Res	9.60%	5,593	11.59%	259		0.01873	-1.0583	YES
Res	3.52%	96,395	4.06%	4,146		0.00292	-1.8995	NO
Res	11.11%	9						
Res	3.08%	3,999	7.69%	52		0.02410	-1.9157	NO
Bus	3.94%	4,823	3.74%	187		0.01450	0.1353	YES
Bus	7.69%	26						
Bus	0.00%	3						
Design	1.90%	473	0.00%	12		0.03994	0.4764	YES
Design	0.00%	13						
Design								
Design								
PBX	0.00%	16						
PBX	0.00%	48	0.00%	5		0.00000		YES
PBX	25.00%	4						

A.2.86	ISDNKY (hours)
A.2.86	ISDNKY (hours)
% Jeopardy Notice >= 48 hours - Mechanized	
P.2	ResidenceKY (%)
P.2	BusinessKY (%)
P.2	Design (Specials)KY (%)
P.2	PBXKY (%)
P.2	CentrexKY (%)
P.2	ISDNKY (%)
% Jeopardy Notice >= 48 hours - Non-Mechanized	
P.2	ResidenceKY (%)
P.2	BusinessKY (%)
P.2	Design (Specials)KY (%)
P.2	PBXKY (%)
P.2	CentrexKY (%)
P.2	ISDNKY (%)
% Missed Installation Appointments	
P.3	Residence <10 circuits/DispatchKY (%)
P.3	Residence <10 circuits/Non-DispatchKY (%)
P.3	Residence >=10 circuits/DispatchKY (%)
P.3	Residence >=10 circuits/Non-DispatchKY (%)
P.3	Business <10 circuits/DispatchKY (%)
P.3	Business <10 circuits/Non-DispatchKY (%)
P.3	Business >=10 circuits/DispatchKY (%)
P.3	Business >=10 circuits/Non-DispatchKY (%)
P.3	Design (Specials) <10 circuits/DispatchKY (%)
P.3	Design (Specials) <10 circuits/Non-DispatchKY (%)
P.3	Design (Specials) >=10 circuits/DispatchKY (%)
P.3	Design (Specials) >=10 circuits/Non-DispatchKY (%)
P.3	PBX <10 circuits/DispatchKY (%)
P.3	PBX <10 circuits/Non-DispatchKY (%)
P.3	PBX >=10 circuits/DispatchKY (%)
P.3	PBX >=10 circuits/Non-DispatchKY (%)
P.3	Centrex <10 circuits/DispatchKY (%)
P.3	Centrex <10 circuits/Non-DispatchKY (%)
P.3	Centrex >=10 circuits/DispatchKY (%)
P.3	Centrex >=10 circuits/Non-DispatchKY (%)
P.3	ISDN <10 circuits/DispatchKY (%)
P.3	ISDN <10 circuits/Non-DispatchKY (%)
P.3	ISDN >=10 circuits/DispatchKY (%)
P.3	ISDN >=10 circuits/Non-DispatchKY (%)
% Provisioning Troubles within 30 Days	
P.9	Residence <10 circuits/DispatchKY (%)
P.9	Residence <10 circuits/Non-DispatchKY (%)
P.9	Residence >=10 circuits/DispatchKY (%)
P.9	Residence >=10 circuits/Non-DispatchKY (%)
P.9	Business <10 circuits/DispatchKY (%)
P.9	Business <10 circuits/Non-DispatchKY (%)
P.9	Business >=10 circuits/DispatchKY (%)
P.9	Business >=10 circuits/Non-DispatchKY (%)
P.9	Design (Specials) <10 circuits/DispatchKY (%)
P.9	Design (Specials) <10 circuits/Non-DispatchKY (%)
P.9	Design (Specials) >=10 circuits/DispatchKY (%)
P.9	Design (Specials) >=10 circuits/Non-DispatchKY (%)
P.9	PBX <10 circuits/DispatchKY (%)
P.9	PBX <10 circuits/Non-DispatchKY (%)
P.9	PBX >=10 circuits/DispatchKY (%)
P.9	PBX >=10 circuits/Non-DispatchKY (%)

BellSouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
--------------------	-------------	------------	--------------	-------------	--------------------	----------------	--------	--------

Total Service Order Cycle Time - Mechanized								
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch(KY)(days)	5.53	213				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch(KY)(days)	0.58	3,940				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch(KY)(days)	5.00	1				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.2.1	P-10	Business/<10 circuits/Dispatch(KY)(days)	3.24	25				Diagnostic
A.2.17.2.2	P-10	Business/<10 circuits/Non-Dispatch(KY)(days)	0.58	58				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic

Total Service Order Cycle Time - Partially Mechanized								
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch(KY)(days)	3.93	28				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch(KY)(days)	1.36	538				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch(KY)(days)	2.48	9				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch(KY)(days)	1.23	68				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch(KY)(days)	7.00	1				Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic

Total Service Order Cycle Time - Non-Mechanized								
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch(KY)(days)	4.89	9				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch(KY)(days)	2.44	25				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch(KY)(days)	4.00	4				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch(KY)(days)	2.83	12				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch(KY)(days)						Diagnostic

Total Service Order Cycle Time - Non-Mechanized								
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch(KY)(days)	4.89	9				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch(KY)(days)	2.44	25				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch(KY)(days)						Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch(KY)(days)						Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch(KY)(days)	4.00	4				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch(KY)(days)	2.83	12				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch(KY)(days)						Diagnostic

**BellSouth Monthly State Summary
Kentucky, October 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.19.2.2	P-10 Business/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.19.3.1.1	P-10 Design (Specials)/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.19.3.1.2	P-10 Design (Specials)/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.19.3.2.1	P-10 Design (Specials)/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.19.3.2.2	P-10 Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.19.4.1	P-10 PBX/<10 circuits/Dispatch/KY(days)		7.00	1				Diagnostic
A.2.19.4.1.2	P-10 PBX/<10 circuits/Non-Dispatch/KY(days)		8.00	1				Diagnostic
A.2.19.4.2.1	P-10 PBX/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.19.4.2.2	P-10 PBX/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.19.5.1.1	P-10 Centrex/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.19.5.1.2	P-10 Centrex/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.19.5.2.1	P-10 Centrex/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.19.5.2.2	P-10 Centrex/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.19.6.1.1	P-10 ISDN/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.19.6.1.2	P-10 ISDN/<10 circuits/Non-Dispatch/KY(days)		4.50	2				Diagnostic
A.2.19.6.2.1	P-10 ISDN/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.19.6.2.2	P-10 ISDN/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic

Total Service Order Cycle Time (offered) - Mechanized

A.2.21.1.1	P-10 Residence/<10 circuits/Dispatch/KY(days)		5.52	206				Diagnostic
A.2.21.1.1.2	P-10 Residence/<10 circuits/Non-Dispatch/KY(days)		0.59	1,895				Diagnostic
A.2.21.1.2.1	P-10 Residence/>=10 circuits/Dispatch/KY(days)		5.00	1				Diagnostic
A.2.21.1.2.2	P-10 Residence/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.2.1	P-10 Business/<10 circuits/Dispatch/KY(days)		3.25	24				Diagnostic
A.2.21.2.1.2	P-10 Business/<10 circuits/Non-Dispatch/KY(days)		0.60	54				Diagnostic
A.2.21.2.2.1	P-10 Business/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.2.2.2	P-10 Business/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.3.1.1	P-10 Design (Specials)/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.3.1.2	P-10 Design (Specials)/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.3.2.1	P-10 Design (Specials)/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.3.2.2	P-10 Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.4.1.1	P-10 PBX/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.4.1.2	P-10 PBX/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.4.2.1	P-10 PBX/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.4.2.2	P-10 PBX/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.5.1.1	P-10 Centrex/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.5.1.2	P-10 Centrex/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.5.2.1	P-10 Centrex/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.5.2.2	P-10 Centrex/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.6.1.1	P-10 ISDN/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.6.1.2	P-10 ISDN/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.21.6.2.1	P-10 ISDN/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.21.6.2.2	P-10 ISDN/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic

Total Service Order Cycle Time (offered) - Partially Mechanized

A.2.22.1.1.1	P-10 Residence/<10 circuits/Dispatch/KY(days)		4.00	27				Diagnostic
A.2.22.1.1.2	P-10 Residence/<10 circuits/Non-Dispatch/KY(days)		1.37	435				Diagnostic
A.2.22.1.2.1	P-10 Residence/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.22.1.2.2	P-10 Residence/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.22.2.1.1	P-10 Business/<10 circuits/Dispatch/KY(days)		2.48	9				Diagnostic
A.2.22.2.1.2	P-10 Business/<10 circuits/Non-Dispatch/KY(days)		1.18	61				Diagnostic
A.2.22.2.2.1	P-10 Business/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.22.2.2.2	P-10 Business/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.22.3.1.1	P-10 Design (Specials)/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.22.3.1.2	P-10 Design (Specials)/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.22.3.2.1	P-10 Design (Specials)/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.22.3.2.2	P-10 Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.22.4.1.1	P-10 PBX/<10 circuits/Dispatch/KY(days)							Diagnostic
A.2.22.4.1.2	P-10 PBX/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
A.2.22.4.2.1	P-10 PBX/>=10 circuits/Dispatch/KY(days)							Diagnostic
A.2.22.4.2.2	P-10 PBX/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic

BellSouth Monthly State Summary Kentucky, October 2007

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 PBX/>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Centrex/<10 circuits/DispatchKY (days)								Diagnostic
P-10 Centrex/<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Centrex/>=10 circuits/DispatchKY (days)			7.00	1				Diagnostic
P-10 Centrex/>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 ISDN/<10 circuits/DispatchKY (days)								Diagnostic
P-10 ISDN/<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 ISDN/>=10 circuits/DispatchKY (days)								Diagnostic
P-10 ISDN/>=10 circuits/Non-DispatchKY (days)								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

A.2.23.4.2.2	P-10 Residence/<10 circuits/DispatchKY (days)							Diagnostic
A.2.22.5.1.1	P-10 Residence/<10 circuits/Non-DispatchKY (days)		4.89	9				Diagnostic
A.2.22.5.1.2	P-10 Residence/>=10 circuits/DispatchKY (days)		2.46	24				Diagnostic
A.2.23.1.2.1	P-10 Residence/>=10 circuits/Non-DispatchKY (days)							Diagnostic
A.2.23.1.2.2	P-10 Business/<10 circuits/DispatchKY (days)							Diagnostic
A.2.23.2.1.1	P-10 Business/<10 circuits/Non-DispatchKY (days)		4.00	3				Diagnostic
A.2.23.2.1.2	P-10 Business/>=10 circuits/DispatchKY (days)		2.91	11				Diagnostic
A.2.23.2.2.1	P-10 Design (Specials)<10 circuits/DispatchKY (days)							Diagnostic
A.2.23.3.1.1	P-10 Design (Specials)<10 circuits/Non-DispatchKY (days)							Diagnostic
A.2.23.3.1.2	P-10 Design (Specials)>=10 circuits/DispatchKY (days)							Diagnostic
A.2.23.3.2.1	P-10 Design (Specials)>=10 circuits/Non-DispatchKY (days)							Diagnostic
A.2.23.4.1.1	P-10 PBX/<10 circuits/DispatchKY (days)		7.00	1				Diagnostic
A.2.23.4.1.2	P-10 PBX/<10 circuits/Non-DispatchKY (days)		8.00	1				Diagnostic
A.2.23.4.2.1	P-10 PBX/>=10 circuits/DispatchKY (days)							Diagnostic
A.2.23.4.2.2	P-10 PBX/>=10 circuits/Non-DispatchKY (days)							Diagnostic
A.2.23.5.1.1	P-10 Centrex/<10 circuits/DispatchKY (days)							Diagnostic
A.2.23.5.1.2	P-10 Centrex/<10 circuits/Non-DispatchKY (days)							Diagnostic
A.2.23.5.2.1	P-10 Centrex/>=10 circuits/DispatchKY (days)							Diagnostic
A.2.23.5.2.2	P-10 Centrex/>=10 circuits/Non-DispatchKY (days)							Diagnostic
A.2.23.6.1.1	P-10 ISDN/<10 circuits/DispatchKY (days)							Diagnostic
A.2.23.6.1.2	P-10 ISDN/<10 circuits/Non-DispatchKY (days)		4.50	2				Diagnostic
A.2.23.6.2.1	P-10 ISDN/>=10 circuits/DispatchKY (days)							Diagnostic
A.2.23.6.2.2	P-10 ISDN/>=10 circuits/Non-DispatchKY (days)							Diagnostic

Service Order Accuracy

A.2.25.1.1.1	P-11 Residence/<10 circuits/DispatchKY (%)		60.00%	5				NO
A.2.25.1.1.2	P-11 Residence/<10 circuits/Non-DispatchKY (%)		98.86%	88				YES
A.2.25.1.2.1	P-11 Residence/>=10 circuits/DispatchKY (%)							
A.2.25.1.2.2	P-11 Residence/>=10 circuits/Non-DispatchKY (%)							YES
A.2.25.2.1.1	P-11 Business/<10 circuits/DispatchKY (%)		100.00%	3				NO
A.2.25.2.1.2	P-11 Business/<10 circuits/Non-DispatchKY (%)		91.67%	60				
A.2.25.2.2.1	P-11 Business/>=10 circuits/DispatchKY (%)							
A.2.25.2.2.2	P-11 Business/>=10 circuits/Non-DispatchKY (%)							
A.2.25.3.1.1	P-11 Design (Specials)<10 circuits/DispatchKY (%)							
A.2.25.3.1.2	P-11 Design (Specials)<10 circuits/Non-DispatchKY (%)		0.00%	1				NO
A.2.25.3.2.1	P-11 Design (Specials)>=10 circuits/DispatchKY (%)							
A.2.25.3.2.2	P-11 Design (Specials)>=10 circuits/Non-DispatchKY (%)							

Resale - Maintenance and Repair

A.3.1.1.1	M&R-1 Residence/DispatchKY (%)									
A.3.1.1.2	M&R-1 Residence/Non-DispatchKY (%)									
A.3.1.2.1	M&R-1 Business/DispatchKY (%)									
A.3.1.2.2	M&R-1 Business/Non-DispatchKY (%)									
A.3.1.3.1	M&R-1 Design (Specials)/DispatchKY (%)									
A.3.1.3.2	M&R-1 Design (Specials)/Non-DispatchKY (%)									
A.3.1.4.1	M&R-1 PBX/DispatchKY (%)									

Missed Repair Appointments

A.3.1.1.1	M&R-1 Residence/DispatchKY (%)	8.18%	19,627	3.35%	477	0.01270	3.8013	YES
A.3.1.1.2	M&R-1 Residence/Non-DispatchKY (%)	2.91%	8,687	0.00%	129	0.01491	1.9527	YES
A.3.1.2.1	M&R-1 Business/DispatchKY (%)	5.60%	2,520	4.04%	99	0.02355	0.6603	YES
A.3.1.2.2	M&R-1 Business/Non-DispatchKY (%)	2.33%	1,246	0.00%	34	0.02821	0.8881	YES
A.3.1.3.1	M&R-1 Design (Specials)/DispatchKY (%)	2.77%	686	0.00%	3	0.09495	0.2917	YES
A.3.1.3.2	M&R-1 Design (Specials)/Non-DispatchKY (%)	2.15%	791	0.00%	2	0.10267	0.2093	YES
A.3.1.4.1	M&R-1 PBX/DispatchKY (%)	5.00%	60	0.00%	0			YES

BellSouth Monthly State Summary Kentucky, October 2007

A.3.1.4.2	M&R-1	PBX/Non-Dispatch/KY(%)
A.3.1.5.1	M&R-1	Centrex/Dispatch/KY(%)
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/KY(%)
A.3.1.6.1	M&R-1	ISDN/Dispatch/KY(%)
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/KY(%)

Customer Trouble Report Rate		
A.3.2.1.1	M&R-2	Residence/Dispatch/KY(%)
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/KY(%)
A.3.2.2.1	M&R-2	Business/Dispatch/KY(%)
A.3.2.2.2	M&R-2	Business/Non-Dispatch/KY(%)
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/KY(%)
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/KY(%)
A.3.2.4.1	M&R-2	PBX/Dispatch/KY(%)
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/KY(%)
A.3.2.5.1	M&R-2	Centrex/Dispatch/KY(%)
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/KY(%)
A.3.2.6.1	M&R-2	ISDN/Dispatch/KY(%)
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/KY(%)

Maintenance Average Duration		
A.3.3.1.1	M&R-3	Residence/Dispatch/KY(hours)
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/KY(hours)
A.3.3.2.1	M&R-3	Business/Dispatch/KY(hours)
A.3.3.2.2	M&R-3	Business/Non-Dispatch/KY(hours)
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/KY(hours)
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/KY(hours)
A.3.3.4.1	M&R-3	PBX/Dispatch/KY(hours)
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/KY(hours)
A.3.3.5.1	M&R-3	Centrex/Dispatch/KY(hours)
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/KY(hours)
A.3.3.6.1	M&R-3	ISDN/Dispatch/KY(hours)
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/KY(hours)

% Repeat Troubles within 30 Days		
A.3.4.1.1	M&R-4	Residence/Dispatch/KY(%)
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/KY(%)
A.3.4.2.1	M&R-4	Business/Dispatch/KY(%)
A.3.4.2.2	M&R-4	Business/Non-Dispatch/KY(%)
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/KY(%)
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/KY(%)
A.3.4.4.1	M&R-4	PBX/Dispatch/KY(%)
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/KY(%)
A.3.4.5.1	M&R-4	Centrex/Dispatch/KY(%)
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/KY(%)
A.3.4.6.1	M&R-4	ISDN/Dispatch/KY(%)
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/KY(%)

Out of Service > 24 hours		
A.3.5.1.1	M&R-5	Residence/Dispatch/KY(%)
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/KY(%)
A.3.5.2.1	M&R-5	Business/Dispatch/KY(%)
A.3.5.2.2	M&R-5	Business/Non-Dispatch/KY(%)
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/KY(%)
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/KY(%)
A.3.5.4.1	M&R-5	PBX/Dispatch/KY(%)
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/KY(%)
A.3.5.5.1	M&R-5	Centrex/Dispatch/KY(%)
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/KY(%)
A.3.5.6.1	M&R-5	ISDN/Dispatch/KY(%)
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/KY(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
PBX	2.78%	36	0.00%	0		0.08808	-1.8233	YES
Centrex	3.94%	203	20.00%	5		0.18754	0.1932	NO
Centrex	3.62%	138	0.00%	1		0.15508	0.4812	YES
ISDN	7.46%	67	0.00%	3		0.27651	0.2978	YES
ISDN	8.24%	85	0.00%	1				YES

Res	2.33%	19,627	18.60	477	27,845	1,29032	3.6716	YES
Res	8.67	8,687	3.11	129	16,900	1,49894	3.7146	YES
Bus	9.94	2,520	8.19	99	21,056	2,15741	0.8084	YES
Bus	3.22	1,246	3.81	34	7,106	1,23522	-0.4787	YES
Design	6.15	686	3.17	3	17,684	10,23210	0.2915	YES
Design	3.22	791	1.78	2	6,506	4,60604	0.3137	YES
PBX	6.87	60	0.00	0	6,550			YES
PBX	6.46	36	0.00	0	7,141			YES
Centrex	9.58	203	7.98	5	13,870	6,27896	0.2541	YES
Centrex	4.07	138	2.78	1	6,779	6,80312	0.1893	YES
ISDN	6.56	67	3.44	3	9,401	5,54780	0.5620	YES
ISDN	5.76	85	0.27	1	11,087	11,15243	0.4929	YES

Res	22.74%	19,627	19.08%	477		0.01942	1.8851	YES
Res	17.43%	8,687	13.18%	129		0.03965	1.2631	YES
Bus	16.71%	2,520	24.24%	99		0.03822	-1.9717	NO
Bus	12.20%	1,246	23.53%	34		0.05689	-1.9917	NO
Design	32.94%	686	66.67%	3		0.27195	-1.2400	YES
Design	36.86%	791	0.00%	2		0.34117	1.0746	YES
PBX	10.00%	60	0.00%	0				YES
PBX	11.11%	36	0.00%	0				YES
Centrex	19.21%	203	0.00%	5		0.17834	1.0772	YES
Centrex	19.57%	138	100.00%	1		0.39814	-2.0203	NO
ISDN	25.37%	67	33.33%	3		0.25879	-0.3100	YES
ISDN	35.29%	85	0.00%	1		0.48069	0.7342	YES

Res	11.21%	12,286	5.62%	356		0.01696	3.2959	YES
Res	4.43%	2,393	1.52%	66		0.02567	1.1352	YES
Bus	3.66%	1,477	1.35%	74		0.02236	1.0309	YES
Bus	1.12%	447	0.00%	20		0.02404	0.4654	YES
Design	2.77%	686	0.00%	3		0.09495	0.2917	YES
Design	2.15%	791	0.00%	2		0.10267	0.2093	YES
PBX	2.00%	50	0.00%	0				YES
PBX	3.23%	31	0.00%	0				YES
Centrex	4.00%	125	33.33%	3		0.11449	-2.5622	NO
Centrex	0.00%	74	0.00%	1		0.00000	0.0000	YES
ISDN	7.46%	67	0.00%	3		0.15508	0.4812	YES
ISDN	8.24%	85	0.00%	1		0.27651	0.2978	YES

**BellSouth Monthly State Summary
Kentucky, October 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Resale - Billing									
Invoice Accuracy									
B-1	KY(%)	98.72%	\$96,801,530	99.83%	\$1,479,645		0.00009	-119.7197	YES
Mean Time to Deliver Invoices - CRIS									
B-2	Region(business days)	3.91	1	3.36	1,820				YES

A.4.1

A.4.2

BellSouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

Unbundled Network Elements - Ordering		% Rejected Service Requests - Mechanized		Diagnostic	
B.1.1.1	O-7 Switch Ports(KY)(%)				Diagnostic
B.1.1.2	O-7 Local Interface Transport(KY)(%)				Diagnostic
B.1.1.3	O-7 Loop + Port Combinations(KY)(%)		20.67%	2,676	Diagnostic
B.1.1.4	O-7 Combo Other(KY)(%)				Diagnostic
B.1.1.5	O-7 xDSL (ADSL, HDSL, and UCL)KY(%)		57.89%	19	Diagnostic
B.1.1.6	O-7 ISDN Loop (UDN, UDC)KY(%)		0.00%	1	Diagnostic
B.1.1.7	O-7 Line Sharing(KY)(%)		18.18%	33	Diagnostic
B.1.1.8	O-7 2W Analog Loop Design(KY)(%)		29.41%	34	Diagnostic
B.1.1.9	O-7 2W Analog Loop Non-Design(KY)(%)				Diagnostic
B.1.1.10	O-7 2W Analog Loop w/INP Design(KY)(%)				Diagnostic
B.1.1.11	O-7 2W Analog Loop w/INP Non-Design(KY)(%)		100.00%	1	Diagnostic
B.1.1.12	O-13 2W Analog Loop w/LNP Design(KY)(%)				Diagnostic
B.1.1.13	O-13 2W Analog Loop w/LNP Non-Design(KY)(%)		69.23%	13	Diagnostic
B.1.1.14	O-7 Other Design(KY)(%)		41.27%	315	Diagnostic
B.1.1.15	O-7 Other Non-Design(KY)(%)				Diagnostic
B.1.1.16	O-7 INP Standalone(KY)(%)				Diagnostic
B.1.1.17	O-13 LNP Standalone(KY)(%)		11.06%	633	Diagnostic

% Rejected Service Requests - Partially Mechanized		Diagnostic	
B.1.2.1	O-7 Switch Ports(KY)(%)		Diagnostic
B.1.2.2	O-7 Local Interface Transport(KY)(%)		Diagnostic
B.1.2.3	O-7 Loop + Port Combinations(KY)(%)	35.72%	1,352
B.1.2.4	O-7 Combo Other(KY)(%)		Diagnostic
B.1.2.5	O-7 xDSL (ADSL, HDSL, and UCL)KY(%)	0.00%	1
B.1.2.6	O-7 ISDN Loop (UDN, UDC)KY(%)		Diagnostic
B.1.2.7	O-7 Line Sharing(KY)(%)	57.14%	21
B.1.2.8	O-7 2W Analog Loop Design(KY)(%)	25.00%	4
B.1.2.9	O-7 2W Analog Loop Non-Design(KY)(%)		Diagnostic
B.1.2.10	O-7 2W Analog Loop w/INP Design(KY)(%)		Diagnostic
B.1.2.11	O-7 2W Analog Loop w/INP Non-Design(KY)(%)	87.50%	8
B.1.2.12	O-13 2W Analog Loop w/LNP Design(KY)(%)		Diagnostic
B.1.2.13	O-13 2W Analog Loop w/LNP Non-Design(KY)(%)		Diagnostic
B.1.2.14	O-7 Other Design(KY)(%)	46.15%	26
B.1.2.15	O-7 Other Non-Design(KY)(%)	56.52%	46
B.1.2.16	O-7 INP Standalone(KY)(%)		Diagnostic
B.1.2.17	O-13 LNP Standalone(KY)(%)	14.08%	497

% Rejected Service Requests - Non-Mechanized		Diagnostic	
B.1.3.1	O-7 Switch Ports(KY)(%)		Diagnostic
B.1.3.2	O-7 Local Interface Transport(KY)(%)		Diagnostic
B.1.3.3	O-7 Loop + Port Combinations(KY)(%)	45.28%	106
B.1.3.4	O-7 Combo Other(KY)(%)		Diagnostic
B.1.3.5	O-7 xDSL (ADSL, HDSL, and UCL)KY(%)	11.11%	9
B.1.3.6	O-7 ISDN Loop (UDN, UDC)KY(%)	7.27%	55
B.1.3.7	O-7 Line Sharing(KY)(%)	19.51%	41
B.1.3.8	O-7 2W Analog Loop Design(KY)(%)	50.00%	10
B.1.3.9	O-7 2W Analog Loop Non-Design(KY)(%)	64.29%	14
B.1.3.10	O-7 2W Analog Loop w/INP Design(KY)(%)		Diagnostic
B.1.3.11	O-7 2W Analog Loop w/INP Non-Design(KY)(%)		Diagnostic
B.1.3.12	O-13 2W Analog Loop w/LNP Design(KY)(%)		Diagnostic
B.1.3.13	O-13 2W Analog Loop w/LNP Non-Design(KY)(%)		Diagnostic
B.1.3.14	O-7 Other Design(KY)(%)		Diagnostic
B.1.3.15	O-7 Other Non-Design(KY)(%)	0.00%	6
B.1.3.16	O-7 INP Standalone(KY)(%)	26.04%	96
B.1.3.17	O-13 LNP Standalone(KY)(%)	16.10%	118

**BellSouth Monthly State Summary
Kentucky, October 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Reject Interval - Mechanized								
B.1.4.1	O-8	Switch Ports/KY(%)	>= 97% w in 1 hr					
B.1.4.2	O-8	Local Interface Transport/KY(%)	>= 97% w in 1 hr					NO
B.1.4.3	O-8	Loop + Port Combinations/KY(%)	>= 97% w in 1 hr	553				
B.1.4.4	O-8	Combo Other/KY(%)	>= 97% w in 1 hr					YES
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/KY(%)	>= 97% w in 1 hr	11				
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/KY(%)	>= 97% w in 1 hr	6				NO
B.1.4.7	O-8	Line Sharing/KY(%)	>= 97% w in 1 hr	10				NO
B.1.4.8	O-8	2W Analog Loop Design/KY(%)	>= 97% w in 1 hr					
B.1.4.9	O-8	2W Analog Loop Non-Design/KY(%)	>= 97% w in 1 hr					
B.1.4.10	O-8	2W Analog Loop w/INP Non-Design/KY(%)	>= 97% w in 1 hr					
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/KY(%)	>= 97% w in 1 hr	1				YES
B.1.4.12	O-14	2W Analog Loop w/INP Design/KY(%)	>= 97% w in 1 hr					
B.1.4.13	O-14	2W Analog Loop w/INP Non-Design/KY(%)	>= 97% w in 1 hr	9				NO
B.1.4.14	O-8	Other Design/KY(%)	>= 97% w in 1 hr	130				NO
B.1.4.15	O-8	INP Standalone/KY(%)	>= 97% w in 1 hr					
B.1.4.16	O-8	INP Standalone/KY(%)	>= 97% w in 1 hr					
B.1.4.17	O-14	INP Standalone/KY(%)	>= 97% w in 1 hr	70				YES
Reject Interval - Partially Mechanized - 10 hours								
B.1.7.1	O-8	Switch Ports/KY(%)	>= 85% w in 10 hrs					
B.1.7.2	O-8	Local Interface Transport/KY(%)	>= 85% w in 10 hrs					
B.1.7.3	O-8	Loop + Port Combinations/KY(%)	>= 85% w in 10 hrs	486				YES
B.1.7.4	O-8	Combo Other/KY(%)	>= 85% w in 10 hrs					
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/KY(%)	>= 85% w in 10 hrs					
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/KY(%)	>= 85% w in 10 hrs	12				NO
B.1.7.7	O-8	Line Sharing/KY(%)	>= 85% w in 10 hrs	1				YES
B.1.7.8	O-8	2W Analog Loop Design/KY(%)	>= 85% w in 10 hrs					
B.1.7.9	O-8	2W Analog Loop Non-Design/KY(%)	>= 85% w in 10 hrs					
B.1.7.10	O-8	2W Analog Loop w/INP Design/KY(%)	>= 85% w in 10 hrs					
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w in 10 hrs	7				NO
B.1.7.12	O-14	2W Analog Loop w/INP Design/KY(%)	>= 85% w in 10 hrs					
B.1.7.13	O-14	2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w in 10 hrs	12				NO
B.1.7.14	O-8	Other Design/KY(%)	>= 85% w in 10 hrs	27				YES
B.1.7.15	O-8	INP Standalone/KY(%)	>= 85% w in 10 hrs					
B.1.7.16	O-8	INP Standalone/KY(%)	>= 85% w in 10 hrs					
B.1.7.17	O-14	INP Standalone/KY(%)	>= 85% w in 10 hrs	71				YES
Reject Interval - Non-Mechanized								
B.1.8.1	O-8	Switch Ports/KY(%)	>= 85% w in 24 hrs					
B.1.8.2	O-8	Local Interface Transport/KY(%)	>= 85% w in 24 hrs					
B.1.8.3	O-8	Loop + Port Combinations/KY(%)	>= 85% w in 24 hrs	48				YES
B.1.8.4	O-8	Combo Other/KY(%)	>= 85% w in 24 hrs					
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/KY(%)	>= 85% w in 24 hrs	1				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/KY(%)	>= 85% w in 24 hrs	4				YES
B.1.8.7	O-8	Line Sharing/KY(%)	>= 85% w in 24 hrs	8				YES
B.1.8.8	O-8	2W Analog Loop Design/KY(%)	>= 85% w in 24 hrs	5				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/KY(%)	>= 85% w in 24 hrs	9				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/KY(%)	>= 85% w in 24 hrs					
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w in 24 hrs					
B.1.8.12	O-14	2W Analog Loop w/INP Design/KY(%)	>= 85% w in 24 hrs					
B.1.8.13	O-14	2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w in 24 hrs	1				YES
B.1.8.14	O-8	Other Design/KY(%)	>= 85% w in 24 hrs	25				YES
B.1.8.15	O-8	INP Standalone/KY(%)	>= 85% w in 24 hrs					
B.1.8.16	O-8	INP Standalone/KY(%)	>= 85% w in 24 hrs					
B.1.8.17	O-14	INP Standalone/KY(%)	>= 85% w in 24 hrs	19				YES
FOC Timeliness - Mechanized								
B.1.9.1	O-9	Switch Ports/KY(%)	>= 95% w in 3 hrs					
B.1.9.2	O-9	Local Interface Transport/KY(%)	>= 95% w in 3 hrs					

**BellSouth Monthly State Summary
Kentucky, October 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.14.4.1	>= 95%							
B.1.14.4.2	>= 95%							
B.1.14.5.1	>= 95%		100.00%	1				YES
B.1.14.5.2	>= 95%		100.00%	18				YES
B.1.14.6.1	>= 95%		100.00%	1				YES
B.1.14.6.2	>= 95%		100.00%	33				YES
B.1.14.7.1	>= 95%		100.00%	3				YES
B.1.14.7.2	>= 95%		96.77%	31				YES
B.1.14.8.1	>= 95%							
B.1.14.8.2	>= 95%							
B.1.14.9.1	>= 95%							
B.1.14.9.2	>= 95%							
B.1.14.10.1	>= 95%							
B.1.14.10.2	>= 95%							
B.1.14.11.1	>= 95%							
B.1.14.11.2	>= 95%							
B.1.14.12.1	>= 95%		100.00%	1				YES
B.1.14.12.2	>= 95%							
B.1.14.13.1	>= 95%							
B.1.14.13.2	>= 95%							
B.1.14.14.1	>= 95%							
B.1.14.14.2	>= 95%		100.00%	4				YES
B.1.14.15.1	>= 95%		100.00%	9				YES
B.1.14.15.2	>= 95%		100.00%	262				YES
B.1.14.16.1	>= 95%		100.00%	53				YES
B.1.14.16.2	>= 95%							
B.1.14.17.1	>= 95%		100.00%	633				YES
B.1.14.17.2	>= 95%							

FOC & Reject Response Completeness - Partially Mechanized

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.15.1.1	>= 95%							
B.1.15.1.2	>= 95%							
B.1.15.2.1	>= 95%							
B.1.15.2.2	>= 95%							
B.1.15.3.1	>= 95%		100.00%	35				YES
B.1.15.3.2	>= 95%		96.77%	1,317				YES
B.1.15.4.1	>= 95%							
B.1.15.4.2	>= 95%							
B.1.15.5.1	>= 95%		0.00%	1				NO
B.1.15.5.2	>= 95%							
B.1.15.6.1	>= 95%							
B.1.15.6.2	>= 95%							
B.1.15.7.1	>= 95%							
B.1.15.7.2	>= 95%							
B.1.15.8.1	>= 95%		100.00%	21				YES
B.1.15.8.2	>= 95%		100.00%	1				YES
B.1.15.9.1	>= 95%		100.00%	3				YES
B.1.15.9.2	>= 95%							
B.1.15.10.1	>= 95%							
B.1.15.10.2	>= 95%							
B.1.15.11.1	>= 95%							
B.1.15.11.2	>= 95%							
B.1.15.12.1	>= 95%							
B.1.15.12.2	>= 95%							
B.1.15.13.1	>= 95%		100.00%	8				YES
B.1.15.13.2	>= 95%							
B.1.15.14.1	>= 95%		100.00%	2				YES
B.1.15.14.2	>= 95%		100.00%	24				YES
B.1.15.15.1	>= 95%		100.00%	16				YES
B.1.15.15.2	>= 95%		100.00%	30				YES

**Bellsouth Monthly State Summary
Kentucky, October 2007**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.1.1	Switch Ports/EDIKY(%)							
B.1.18.1.2	Switch Ports/TAGKY(%)							
B.1.18.2.1	Local Interoffice Transport/EDIKY(%)							
B.1.18.2.2	Local Interoffice Transport/TAGKY(%)							
B.1.18.3.1	Loop + Port Combinations/EDIKY(%)		91.43%	35				NO
B.1.18.3.2	Loop + Port Combinations/TAGKY(%)		92.31%	1,314				NO
B.1.18.4.1	Combo Other/EDIKY(%)							
B.1.18.4.2	Combo Other/TAGKY(%)							
B.1.18.5.1	xDSL (ADSL, HDSL and UCL)/EDIKY(%)							
B.1.18.5.2	xDSL (ADSL, HDSL and UCL)/TAGKY(%)							
B.1.18.6.1	ISDN Loop (UDN, UDC)/EDIKY(%)							
B.1.18.6.2	ISDN Loop (UDN, UDC)/TAGKY(%)							
B.1.18.7.1	Line Sharing/EDIKY(%)							
B.1.18.7.2	Line Sharing/TAGKY(%)							
B.1.18.8.1	2W Analog Loop Design/EDIKY(%)		80.95%	21				NO
B.1.18.8.2	2W Analog Loop Design/TAGKY(%)		100.00%	1				YES
B.1.18.9.1	2W Analog Loop Non-Design/EDIKY(%)		100.00%	3				YES
B.1.18.9.2	2W Analog Loop Non-Design/TAGKY(%)							
B.1.18.10.1	2W Analog Loop w/INP Design/EDIKY(%)							
B.1.18.10.2	2W Analog Loop w/INP Design/TAGKY(%)							
B.1.18.11.1	2W Analog Loop w/INP Non-Design/EDIKY(%)							
B.1.18.11.2	2W Analog Loop w/INP Non-Design/TAGKY(%)							
B.1.18.12.1	2W Analog Loop w/LNP Design/EDIKY(%)		100.00%	8				YES
B.1.18.12.2	2W Analog Loop w/LNP Design/TAGKY(%)							
B.1.18.13.1	2W Analog Loop w/LNP Non-Design/EDIKY(%)							
B.1.18.13.2	2W Analog Loop w/LNP Non-Design/TAGKY(%)							
B.1.18.14.1	Other Design/EDIKY(%)		100.00%	2				YES
B.1.18.14.2	Other Design/TAGKY(%)		100.00%	24				YES
B.1.18.15.1	Other Non-Design/EDIKY(%)		93.75%	16				NO
B.1.18.15.2	Other Non-Design/TAGKY(%)		100.00%	30				YES
B.1.18.16.1	INP Standalone/EDIKY(%)							
B.1.18.16.2	INP Standalone/TAGKY(%)							
B.1.18.17.1	LNP Standalone/EDIKY(%)		99.80%	495				YES
B.1.18.17.2	LNP Standalone/TAGKY(%)		100.00%	2				YES

FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized

B.1.19.1	Switch Ports/KY(%)							
B.1.19.2	Local Interoffice Transport/KY(%)							
B.1.19.3	Loop + Port Combinations/KY(%)		92.16%	102				NO
B.1.19.4	Combo Other/KY(%)							
B.1.19.5	xDSL (ADSL, HDSL and UCL)/KY(%)		100.00%	9				YES
B.1.19.6	ISDN Loop (UDN, UDC)/KY(%)		94.55%	55				NO
B.1.19.7	Line Sharing/KY(%)		95.12%	41				YES
B.1.19.8	2W Analog Loop Design/KY(%)		100.00%	10				YES
B.1.19.9	2W Analog Loop Non-Design/KY(%)		92.86%	14				NO
B.1.19.10	2W Analog Loop w/INP Design/KY(%)							
B.1.19.11	2W Analog Loop w/INP Non-Design/KY(%)							
B.1.19.12	2W Analog Loop w/LNP Design/KY(%)							
B.1.19.13	2W Analog Loop w/LNP Non-Design/KY(%)							
B.1.19.14	Other Design/KY(%)		100.00%	6				YES
B.1.19.15	Other Non-Design/KY(%)		95.79%	95				YES
B.1.19.16	INP Standalone/KY(%)		100.00%	4				YES
B.1.19.17	LNP Standalone/KY(%)		99.14%	116				YES

Unbundled Network Elements - Provisioning

Order Completion Interval	R&B (POTS)	R&B (POTS)	R&B (POTS)
P-4 Switch Ports<10 circuits/DispatchKY (days)	4.91	9,908	7,529
P-4 Switch Ports<10 circuits/Non-DispatchKY (days)	0.89	115,365	1,577
P-4 Switch Ports>=10 circuits/DispatchKY (days)	9.87	45	14,541

**BellSouth Monthly State Summary
Kentucky, October 2001**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.6.1.1	0.00	0.00	0				ISDN - BRI
B.2.3.6.1.2	0.00	0.00	0				ISDN - BRI
B.2.3.6.1.3	0.00	0.00	0				ISDN - BRI
B.2.3.6.2.1	2.00	0.00	0	0.000			ADSL to Retail
B.2.3.6.2.2	0.00	0.00	0				ADSL to Retail
B.2.3.6.2.3	0.00	0.00	0				ADSL to Retail
B.2.3.7.1.1	28.70	0.00	0	44.111			R&B - Disp
B.2.3.7.1.2	0.00	0.00	0				R&B - Disp
B.2.3.7.1.3	44.67	0.00	0	75.633			R&B - Disp
B.2.3.8.1.1	0.00	0.00	0				R&B - Disp
B.2.3.8.1.2	28.70	0.00	0	44.111			R&B (POTS) exc SB Or
B.2.3.8.1.3	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.8.2.1	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.8.2.2	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.8.2.3	28.70	0.00	0	44.111			R&B - Disp
B.2.3.8.3.1	0.00	0.00	0				R&B - Disp
B.2.3.8.3.2	44.67	0.00	0	75.633			R&B - Disp
B.2.3.9.1.1	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.9.1.2	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.9.1.3	44.67	0.00	0	75.633			R&B (POTS) exc SB Or
B.2.3.9.2.1	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.9.2.2	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.9.2.3	28.70	0.00	0	44.111			R&B - Disp
B.2.3.10.1.1	0.00	0.00	0				R&B - Disp
B.2.3.10.1.2	44.67	0.00	0	75.633			R&B - Disp
B.2.3.10.2.1	0.00	0.00	0				R&B - Disp
B.2.3.10.2.2	0.00	0.00	0				R&B - Disp
B.2.3.10.2.3	28.70	0.00	0	44.111			R&B (POTS) exc SB Or
B.2.3.11.1.1	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.11.1.2	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.11.1.3	44.67	0.00	0	75.633			R&B (POTS) exc SB Or
B.2.3.11.2.1	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.11.2.2	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.11.2.3	28.70	0.00	0	44.111			R&B - Disp
B.2.3.12.1.1	0.00	0.00	0				R&B - Disp
B.2.3.12.1.2	0.00	0.00	0				R&B - Disp
B.2.3.12.1.3	44.67	0.00	0	75.633			R&B - Disp
B.2.3.12.2.1	0.00	0.00	0				R&B - Disp
B.2.3.12.2.2	0.00	0.00	0				R&B - Disp
B.2.3.12.2.3	28.70	0.00	0	44.111			R&B (POTS) exc SB Or
B.2.3.13.1.1	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.13.1.2	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.13.1.3	44.67	0.00	0	75.633			R&B (POTS) exc SB Or
B.2.3.13.2.1	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.13.2.2	0.00	0.00	0				R&B (POTS) exc SB Or
B.2.3.13.2.3	28.70	0.00	0	44.111			R&B - Disp
B.2.3.14.1.1	0.00	0.00	0				Design
B.2.3.14.1.2	0.00	0.00	0				Design
B.2.3.14.1.3	44.67	0.00	0	75.633			Design
B.2.3.14.2.1	0.00	0.00	0				Design
B.2.3.14.2.2	0.00	0.00	0				Design
B.2.3.14.2.3	28.70	0.00	0	44.111			R&B
B.2.3.15.1.1	0.00	0.00	0				R&B
B.2.3.15.1.2	0.00	0.00	0				R&B
B.2.3.15.1.3	44.67	0.00	0	75.633			R&B
B.2.3.15.2.1	0.00	0.00	0				R&B
B.2.3.15.2.2	0.00	0.00	0				R&B

**BellSouth Monthly State Summary
Kentucky, October 2001**

% Missed Installation Appointments

B.2.18.11.1	P-3	Switch Points<10 circuits/DispatchInKY(%)
B.2.18.11.2	P-3	Switch Points<10 circuits/Non-DispatchInKY(%)
B.2.18.1.2.1	P-3	Switch Points>=10 circuits/DispatchInKY(%)
B.2.18.1.2.2	P-3	Switch Points>=10 circuits/Non-DispatchInKY(%)
B.2.18.2.1	P-3	Local Interface Transport<10 circuits/DispatchInKY(%)
B.2.18.2.1.2	P-3	Local Interface Transport<10 circuits/Non-DispatchInKY(%)
B.2.18.2.2.1	P-3	Local Interface Transport>=10 circuits/DispatchInKY(%)
B.2.18.2.2.2	P-3	Local Interface Transport>=10 circuits/Non-DispatchInKY(%)
B.2.18.3.1	P-3	Loop + Port Combinations<10 circuits/DispatchInKY(%)
B.2.18.3.1.1	P-3	Loop + Port Combinations<10 circuits/Non-DispatchInKY(%)
B.2.18.3.1.2	P-3	Loop + Port Combinations<10 circuits/Switch Based OrdersInKY(%)
B.2.18.3.1.3	P-3	Loop + Port Combinations<10 circuits/DispatchInKY(%)
B.2.18.3.1.4	P-3	Loop + Port Combinations<10 circuits/DispatchInKY(%)
B.2.18.3.2.1	P-3	Loop + Port Combinations>=10 circuits/DispatchInKY(%)
B.2.18.3.2.2	P-3	Loop + Port Combinations>=10 circuits/Non-DispatchInKY(%)
B.2.18.3.2.3	P-3	Loop + Port Combinations>=10 circuits/Switch Based OrdersInKY(%)
B.2.18.3.2.4	P-3	Loop + Port Combinations>=10 circuits/DispatchInKY(%)
B.2.18.4.1	P-3	Combo Other<10 circuits/DispatchInKY(%)
B.2.18.4.1.1	P-3	Combo Other<10 circuits/DispatchInKY(%)
B.2.18.4.1.2	P-3	Combo Other>=10 circuits/DispatchInKY(%)
B.2.18.4.2.1	P-3	Combo Other>=10 circuits/DispatchInKY(%)
B.2.18.4.2.2	P-3	Combo Other>=10 circuits/DispatchInKY(%)
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL, and UCL)<10 circuits/DispatchInKY(%)
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL, and UCL)<10 circuits/Non-DispatchInKY(%)
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL, and UCL)>=10 circuits/DispatchInKY(%)
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL, and UCL)>=10 circuits/Non-DispatchInKY(%)
B.2.18.6.1.1	P-3	UNE ISDN<10 circuits/DispatchInKY(%)
B.2.18.6.1.2	P-3	UNE ISDN<10 circuits/Non-DispatchInKY(%)
B.2.18.6.2.1	P-3	UNE ISDN>=10 circuits/DispatchInKY(%)
B.2.18.6.2.2	P-3	UNE ISDN>=10 circuits/Non-DispatchInKY(%)
B.2.18.7.1.1	P-3	Line Shaming<10 circuits/DispatchInKY(%)
B.2.18.7.1.2	P-3	Line Shaming<10 circuits/Non-DispatchInKY(%)
B.2.18.7.2.1	P-3	Line Shaming>=10 circuits/DispatchInKY(%)
B.2.18.7.2.2	P-3	Line Shaming>=10 circuits/Non-DispatchInKY(%)
B.2.18.8.1.1	P-3	2W Analog Loop Design<10 circuits/DispatchInKY(%)
B.2.18.8.1.2	P-3	2W Analog Loop Design<10 circuits/Non-DispatchInKY(%)
B.2.18.8.2.1	P-3	2W Analog Loop Design>=10 circuits/DispatchInKY(%)
B.2.18.8.2.2	P-3	2W Analog Loop Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design<10 circuits/DispatchInKY(%)
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design<10 circuits/DispatchInKY(%)
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design>=10 circuits/DispatchInKY(%)
B.2.18.9.2.2	P-3	2W Analog Loop Non-Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design<10 circuits/DispatchInKY(%)
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design<10 circuits/Non-DispatchInKY(%)
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design>=10 circuits/DispatchInKY(%)
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY(%)
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY(%)
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY(%)
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY(%)
B.2.18.12.1.1	P-12	2W Analog Loop w/INP Design<10 circuits/DispatchInKY(%)
B.2.18.12.1.2	P-12	2W Analog Loop w/INP Design<10 circuits/Non-DispatchInKY(%)
B.2.18.12.2.1	P-12	2W Analog Loop w/INP Design>=10 circuits/DispatchInKY(%)
B.2.18.12.2.2	P-12	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.13.1.1	P-12	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY(%)
B.2.18.13.1.4	P-12	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY(%)
B.2.18.13.2.1	P-12	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY(%)
B.2.18.13.2.4	P-12	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY(%)
B.2.18.14.1.1	P-3	Other Design<10 circuits/DispatchInKY(%)
B.2.18.14.1.2	P-3	Other Design<10 circuits/Non-DispatchInKY(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	6.20%	10,849						
R&B (POTS)	0.15%	119,397						
R&B (POTS)	2.08%	48						
R&B (POTS)	2.23%	359						
DS1/DS3								
DS1/DS3								
DS1/DS3								
R&B	6.15%	10,963	5.74%	122	0.02187	0.1876		YES
R&B	0.15%	119,612	0.09%	2,121	0.00084	0.6457		YES
R&B	0.00%	64,366	0.00%	1,265	0.00000			YES
R&B	0.32%	55,246	0.23%	856	0.00195	0.4537		YES
R&B	1.75%	57						
R&B	0.00%	15	0.00%	2	0.00000			YES
R&B	0.00%	1	0.00%	1	0.00000			YES
R&B	0.00%	14	0.00%	1	0.00000			YES
R&B&D - Disp	6.39%	11,691						
R&B&D - Disp	6.39%	11,691						
R&B&D - Disp	1.75%	57						
R&B&D - Disp	1.75%	57						
ADSL to Retail	11.82%	685	0.00%	6	0.13240	0.8931		YES
ADSL to Retail	2.30%	1,307						
ADSL to Retail	0.00%	1						
ADSL to Retail	1.59%	63	0.00%	34	0.02660	0.5968		YES
ISDN - BRI	0.00%	85						
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	11.82%	685	0.00%	2	0.22866	0.5171		YES
ADSL to Retail	2.30%	1,307	0.00%	8	0.05311	0.4322		YES
ADSL to Retail	0.00%	1						
ADSL to Retail								
R&B - Disp	6.15%	10,963						
R&B - Disp	6.15%	10,963						
R&B - Disp	1.75%	57						
R&B - Disp	1.75%	57						
R&B (POTS) excl SB Or	6.20%	10,849						
R&B (POTS) excl SB Or	0.32%	55,146						
R&B (POTS) excl SB Or	2.08%	48						
R&B (POTS) excl SB Or								
R&B - Disp	6.15%	10,963						
R&B - Disp	6.15%	10,963						
R&B - Disp	1.75%	57						
R&B - Disp	1.75%	57						
R&B (POTS) excl SB Or	6.20%	10,849						
R&B (POTS) excl SB Or	0.32%	55,146						
R&B (POTS) excl SB Or	2.08%	48						
R&B (POTS) excl SB Or								
R&B - Disp	6.15%	10,963	0.00%	1	0.24022	0.2559		YES
R&B - Disp	6.15%	10,963						
R&B - Disp	1.75%	57						
R&B - Disp	1.75%	57						
R&B (POTS) excl SB Or	6.20%	10,849						
R&B (POTS) excl SB Or	0.32%	55,146						
R&B (POTS) excl SB Or	2.08%	48						
R&B (POTS) excl SB Or								
Design	10.03%	728	0.00%	4	0.15060	0.8659		YES
Design	0.00%	122						

BellSouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.14.2.1	Other Design<=10 circuits/Dispatch/KY(%)							
B.2.18.14.2.2	Other Design>=10 circuits/Non-Dispatch/KY(%)	4						
B.2.18.15.1.1	Other Non-Design<10 circuits/Dispatch/KY(%)	10,963						
B.2.18.15.1.2	Other Non-Design<10 circuits/Non-Dispatch/KY(%)	119,612						
B.2.18.15.2.1	Other Non-Design>=10 circuits/Dispatch/KY(%)	57						
B.2.18.15.2.2	Other Non-Design>=10 circuits/Non-Dispatch/KY(%)	15						
B.2.18.16.1.1	INP (Standalone)<10 circuits/Dispatch/KY(%)	6,200						
B.2.18.16.1.2	INP (Standalone)<10 circuits/Non-Dispatch/KY(%)	119,397						
B.2.18.16.2.1	INP (Standalone)>=10 circuits/Dispatch/KY(%)	48						
B.2.18.16.2.2	INP (Standalone)>=10 circuits/Non-Dispatch/KY(%)	10,849						
B.2.18.17.1.1	LNP (Standalone)<10 circuits/Dispatch/KY(%)	0.15%	0.23%	864		0.00132	-0.6142	YES
B.2.18.17.1.2	LNP (Standalone)<10 circuits/Non-Dispatch/KY(%)	2,089						
B.2.18.17.2.1	LNP (Standalone)>=10 circuits/Dispatch/KY(%)	9,399	0.00%	1				
B.2.18.17.2.2	LNP (Standalone)>=10 circuits/Non-Dispatch/KY(%)	948	0.00%	40		0.04708	1.9941	YES
B.2.18.18.1.1	Digital Loop < DS1<10 circuits/Dispatch/KY(%)	1,84%						
B.2.18.18.1.2	Digital Loop < DS1<10 circuits/Non-Dispatch/KY(%)	0.00%						
B.2.18.18.2.1	Digital Loop < DS1>=10 circuits/Dispatch/KY(%)	83	0.00%	11				
B.2.18.18.2.2	Digital Loop < DS1>=10 circuits/Non-Dispatch/KY(%)	111						
B.2.18.19.1.1	Digital Loop >= DS1<10 circuits/Dispatch/KY(%)	4						
B.2.18.19.2.1	Digital Loop >= DS1<10 circuits/Non-Dispatch/KY(%)							

% Provisioning Troubles within 30 Days

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.1.1.1	Switch Ports<10 circuits/Dispatch/KY(%)	9,592						
B.2.19.1.1.2	Switch Ports<10 circuits/Non-Dispatch/KY(%)	101,218						
B.2.19.1.2.1	Switch Ports>=10 circuits/Dispatch/KY(%)	35						
B.2.19.1.2.2	Switch Ports>=10 circuits/Non-Dispatch/KY(%)	3						
B.2.19.2.1.1	Local Interface Transport<10 circuits/Dispatch/KY(%)	286						
B.2.19.2.1.2	Local Interface Transport>=10 circuits/Non-Dispatch/KY(%)							
B.2.19.2.2.1	Local Interface Transport<10 circuits/Dispatch/KY(%)							
B.2.19.2.2.2	Local Interface Transport>=10 circuits/Non-Dispatch/KY(%)							
B.2.19.3.1.1	Loop + Port Combinations<10 circuits/Dispatch/KY(%)	9,708	4.05%	74		0.02939	0.9372	YES
B.2.19.3.1.2	Loop + Port Combinations<10 circuits/Non-Dispatch/KY(%)	3,53%	3.55%	1,633		0.00460	-0.0446	YES
B.2.19.3.1.3	Loop + Port Combinations>=10 circuits/Dispatch/KY(%)	53,222	3.17%	1,042		0.00581	0.7035	YES
B.2.19.3.1.4	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY(%)	48,330	4.23%	591		0.00759	-0.9866	YES
B.2.19.3.2.1	Loop + Port Combinations<10 circuits/Dispatch/KY(%)	52	0.00%	1		0.23539	0.2451	YES
B.2.19.3.2.2	Loop + Port Combinations<10 circuits/Non-Dispatch/KY(%)	13	0.00%	3		0.17068	0.4507	YES
B.2.19.3.2.3	Loop + Port Combinations>=10 circuits/Dispatch/KY(%)	6	0.00%	1		0.00000		YES
B.2.19.3.2.4	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY(%)	7	0.00%	2		0.28057	0.5092	YES
B.2.19.4.1.1	Combo Other<10 circuits/Dispatch/KY(%)	10,438						
B.2.19.4.1.2	Combo Other<10 circuits/Non-Dispatch/KY(%)	10,438						
B.2.19.4.2.1	Combo Other>=10 circuits/Dispatch/KY(%)	52						
B.2.19.4.2.2	Combo Other>=10 circuits/Non-Dispatch/KY(%)	52						
B.2.19.5.1.1	xDSL (ADSL, HDSL and UCL)<10 circuits/Dispatch/KY(%)	853	5.88%	17		0.06978	0.4338	YES
B.2.19.5.1.2	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/KY(%)	774						
B.2.19.5.2.1	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/KY(%)							
B.2.19.5.2.2	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/KY(%)							
B.2.19.6.1.1	UNE ISDN<10 circuits/Dispatch/KY(%)	66	5.26%	19		0.05423	-0.1323	YES
B.2.19.6.1.2	UNE ISDN<10 circuits/Non-Dispatch/KY(%)	62						
B.2.19.6.2.1	UNE ISDN>=10 circuits/Dispatch/KY(%)							
B.2.19.6.2.2	UNE ISDN>=10 circuits/Non-Dispatch/KY(%)							
B.2.19.7.1.1	Line Sharing<10 circuits/Dispatch/KY(%)	853	0.00%	2		0.20168	0.4418	YES
B.2.19.7.1.2	Line Sharing<10 circuits/Non-Dispatch/KY(%)	774	7.69%	26		0.05123	-0.1145	YES
B.2.19.7.2.1	Line Sharing>=10 circuits/Dispatch/KY(%)							
B.2.19.7.2.2	Line Sharing>=10 circuits/Non-Dispatch/KY(%)							
B.2.19.8.1.1	2W Analog Loop Design<10 circuits/Dispatch/KY(%)	9,708	11.11%	9		0.08400	-0.5121	YES
B.2.19.8.1.2	2W Analog Loop Design<10 circuits/Non-Dispatch/KY(%)	9,708						
B.2.19.8.2.1	2W Analog Loop Design>=10 circuits/Dispatch/KY(%)	52						
B.2.19.8.2.2	2W Analog Loop Design>=10 circuits/Non-Dispatch/KY(%)	52						

**Bellsouth Monthly State Summary
Kentucky, October 2007**

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.8.1.1	2W Analog Loop Non-Design<10 circuits/Dispatch/KY(%)	9.592						
B.2.19.8.1.4	2W Analog Loop Non-Design<10 circuits/Dispatch In/KY(%)	48,162						
B.2.19.8.2.1	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY(%)	35						
B.2.19.8.2.4	2W Analog Loop Non-Design>=10 circuits/Dispatch In/KY(%)	9,708						
B.2.19.10.1.1	2W Analog Loop w/INP Design<10 circuits/Dispatch/KY(%)	9,708						
B.2.19.10.1.2	2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY(%)	52						
B.2.19.10.2.1	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY(%)	52						
B.2.19.10.2.2	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch In/KY(%)	9,592						
B.2.19.11.1.1	2W Analog Loop w/INP Non-Design<10 circuits/Dispatch/KY(%)	48,162						
B.2.19.11.1.4	2W Analog Loop w/INP Non-Design<10 circuits/Dispatch In/KY(%)	35						
B.2.19.11.2.1	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch/KY(%)	9,708	0.00%	1	0.25191	0.2703	YES	
B.2.19.12.1.1	2W Analog Loop w/INP Design<10 circuits/Dispatch/KY(%)	9,708						
B.2.19.12.1.2	2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY(%)	52						
B.2.19.12.2.1	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY(%)	52						
B.2.19.12.2.2	2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch In/KY(%)	9,592						
B.2.19.13.1.1	2W Analog Loop w/INP Non-Design<10 circuits/Dispatch/KY(%)	48,162						
B.2.19.13.2.1	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch/KY(%)	35						
B.2.19.13.2.4	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch In/KY(%)	730						
B.2.19.14.1.1	Other Design<10 circuits/Dispatch/KY(%)	102						
B.2.19.14.1.2	Other Design>=10 circuits/Dispatch/KY(%)	5						
B.2.19.14.2.1	Other Design>=10 circuits/Non-Dispatch/KY(%)	9,708						
B.2.19.14.2.2	Other Design>=10 circuits/Non-Dispatch In/KY(%)	101,552	0.00%	1	0.25191	0.2703	YES	
B.2.19.15.1.1	Other Non-Design<10 circuits/Dispatch/KY(%)	52						
B.2.19.15.1.2	Other Non-Design>=10 circuits/Dispatch/KY(%)	13						
B.2.19.15.2.1	Other Non-Design>=10 circuits/Non-Dispatch/KY(%)	7,689						
B.2.19.15.2.2	Other Non-Design>=10 circuits/Non-Dispatch In/KY(%)	9,592						
B.2.19.16.1.1	INP (Standalone)<10 circuits/Dispatch/KY(%)	3,544						
B.2.19.16.1.2	INP (Standalone)<10 circuits/Non-Dispatch/KY(%)	101,218						
B.2.19.16.2.1	INP (Standalone)>=10 circuits/Dispatch/KY(%)	35						
B.2.19.16.2.2	INP (Standalone)>=10 circuits/Non-Dispatch/KY(%)	3						
B.2.19.17.1.1	INP (Standalone)<10 circuits/Dispatch/KY(%)	9,592						
B.2.19.17.1.2	INP (Standalone)<10 circuits/Non-Dispatch/KY(%)	101,218						
B.2.19.17.2.1	INP (Standalone)>=10 circuits/Dispatch/KY(%)	35						
B.2.19.17.2.2	INP (Standalone)>=10 circuits/Non-Dispatch/KY(%)	3						
B.2.19.18.1.1	Digital Loop < DS1<10 circuits/Dispatch/KY(%)	1,068	5.56%	36	0.04461	0.4338	YES	
B.2.19.18.1.2	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY(%)	1,040						
B.2.19.18.2.1	Digital Loop < DS1/>=10 circuits/Dispatch/KY(%)							
B.2.19.18.2.2	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY(%)							
B.2.19.19.1.1	Digital Loop >= DS1/<10 circuits/Dispatch/KY(%)	200	0.00%	14	0.00000		YES	
B.2.19.19.1.2	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY(%)	233						
B.2.19.19.2.1	Digital Loop >= DS1/>=10 circuits/Dispatch/KY(%)							
B.2.19.19.2.2	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(%)	5						

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.1.1.1	Switch Ports<10 circuits/Dispatch/KY(%)	5,782			20,231			
B.2.21.1.1.2	Switch Ports<10 circuits/Non-Dispatch/KY(%)	87,551			4,900			
B.2.21.1.2.1	Switch Ports>=10 circuits/Dispatch/KY(%)	35			0.144			
B.2.21.1.2.2	Switch Ports>=10 circuits/Non-Dispatch/KY(%)							
B.2.21.2.1.1	Local Interface Transport<10 circuits/Dispatch/KY(%)	252			261,411			
B.2.21.2.1.2	Local Interface Transport<10 circuits/Non-Dispatch/KY(%)							
B.2.21.2.2.1	Local Interface Transport>=10 circuits/Dispatch/KY(%)							
B.2.21.2.2.2	Local Interface Transport>=10 circuits/Non-Dispatch/KY(%)							
B.2.21.3.1.1	Loop + Port Combinations<10 circuits/Dispatch/KY(%)	5,860	0.03	92	20,115	2,11354	1,7028	YES
B.2.21.3.1.2	Loop + Port Combinations<10 circuits/Non-Dispatch/KY(%)	87,689	0.35	1,615	4,897	0,12298	3,6819	YES
B.2.21.3.1.3	Loop + Port Combinations<10 circuits/Switch Based Orders/KY(%)	1,22	0.34	982	6,374	0,20574	4,2928	YES
B.2.21.3.1.4	Loop + Port Combinations<10 circuits/Dispatch In/KY(%)	0,41	0.37	633	2,847	0,11393	0,3770	YES
B.2.21.3.2.1	Loop + Port Combinations>=10 circuits/Dispatch/KY(%)	0,04		43	0,130			
B.2.21.3.2.2	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY(%)	0,30		8	0,139			

**BellSouth Monthly State Summary
Kentucky, October 2001**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-5	0.30						
P-5	18.62			0.139			
P-5	0.04			137.299			
P-5	0.61			0.130			
P-5	0.29			3.357			
P-5	0.02			0.503			
P-5	21.92			0.000			
P-5	7.44			24.350			
P-5	0.61			18.490			
P-5	0.29			3.357			
P-5	0.02			0.503			
P-5	3.63			20.115			
P-5	3.63			20.115			
P-5	0.04			0.130			
P-5	0.04			0.130			
P-5	3.66			20.231			
P-5	0.41			2.849			
P-5	0.04			0.144			
P-5	3.63			20.115			
P-5	3.63			20.115			
P-5	0.04			0.130			
P-5	0.04			0.130			
P-5	3.66			20.231			
P-5	0.41			2.849			
P-5	0.04			0.144			
P-5	213.39			467.035			
P-5	1468.39			1186.039			
P-5	0.37			0.033			
P-5	3.63			20.115			
P-5	0.80			4.897			
P-5	0.04			0.130			
P-5	0.30			0.139			
P-5	3.66			20.231			
P-5	0.80			4.900			
P-5	0.04			0.144			
P-5	3.66			20.231			
P-5	0.80			4.900			
P-5	0.04			0.144			
P-5	3.66			20.231			
P-5	0.80			4.900			
P-5	0.04			0.144			
P-5	3.66			20.231			
P-5	0.80			4.900			
P-5	0.04			0.144			
P-5	3.66			20.231			
P-5	0.80			4.900			
P-5	0.04			0.144			
P-5	15.10			180.820			

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B		8						
R&B		6,311						
R&B&D - Disp								
R&B&D - Disp		43						
R&B&D - Disp		5,860						
R&B&D - Disp		5,860						
R&B&D - Disp		43						
R&B&D - Disp		43						
ADSL to Retail		5,782						
ADSL to Retail		1,089						
ADSL to Retail		1						
ADSL to Retail		35						
ADSL to Retail		50						
ISDN - BRI								
ISDN - BRI		529						
ISDN - BRI		1,089						
ISDN - BRI		1						
ADSL to Retail			0.18			0.50273	0.2182	YES
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
R&B - Disp		5,860						
R&B - Disp		5,860						
R&B - Disp		43						
R&B - Disp		43						
R&B - Disp		5,782						
R&B (POTS) excl SB Or		45,238						
R&B (POTS) excl SB Or		35						
R&B (POTS) excl SB Or								
R&B (POTS) excl SB Or								
R&B - Disp		5,860						
R&B - Disp		5,860						
R&B - Disp		43						
R&B - Disp		43						
R&B - Disp		5,782						
R&B (POTS) excl SB Or		45,238						
R&B (POTS) excl SB Or		35						
R&B (POTS) excl SB Or								
R&B (POTS) excl SB Or								
R&B - Disp		5,860						
R&B - Disp		5,860						
R&B - Disp		43						
R&B - Disp		43						
R&B - Disp		5,782						
R&B (POTS) excl SB Or		45,238						
R&B (POTS) excl SB Or		35						
R&B (POTS) excl SB Or								
R&B (POTS) excl SB Or								
Design		451	39.83			270.53788	0.6415	YES
Design		97						
Design		4						
Design		5,860						
Design		87,689						
R&B		43						
R&B		8						
R&B		5,782						
R&B (POTS)		87,551						
R&B (POTS)		35						
R&B (POTS)								
R&B (POTS)								
R&B (POTS)		5,782	5.23			5.06462	-0.3105	YES
R&B (POTS)		87,551	110.68			0.16471	-667.1129	NO
R&B (POTS)		35						
R&B (POTS)		683	216.87					
Digital Loop < DS1								

**BellSouth Monthly State Summary
Kentucky, October 2001**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.25.3.2.2							Diagnostic
B.2.25.4.1.1							Diagnostic
B.2.25.4.1.2							Diagnostic
B.2.25.4.2.1							Diagnostic
B.2.25.4.2.2							Diagnostic
B.2.25.5.1.1							Diagnostic
B.2.25.5.1.2							Diagnostic
B.2.25.5.2.1							Diagnostic
B.2.25.5.2.2							Diagnostic
B.2.25.6.1.1							Diagnostic
B.2.25.6.1.2							Diagnostic
B.2.25.6.2.1							Diagnostic
B.2.25.6.2.2							Diagnostic
B.2.25.7.1.1							Diagnostic
B.2.25.7.1.2							Diagnostic
B.2.25.7.2.1							Diagnostic
B.2.25.7.2.2							Diagnostic
B.2.25.8.1.1							Diagnostic
B.2.25.8.1.2							Diagnostic
B.2.25.8.2.1							Diagnostic
B.2.25.8.2.2							Diagnostic
B.2.25.9.1.1							Diagnostic
B.2.25.9.1.2							Diagnostic
B.2.25.9.2.1							Diagnostic
B.2.25.9.2.2							Diagnostic
B.2.25.10.1.1							Diagnostic
B.2.25.10.1.2							Diagnostic
B.2.25.10.2.1							Diagnostic
B.2.25.10.2.2							Diagnostic
B.2.25.11.1.1							Diagnostic
B.2.25.11.1.2							Diagnostic
B.2.25.11.2.1							Diagnostic
B.2.25.11.2.2							Diagnostic
B.2.25.12.1.1							Diagnostic
B.2.25.12.1.2							Diagnostic
B.2.25.12.2.1							Diagnostic
B.2.25.12.2.2							Diagnostic
B.2.25.13.1.1							Diagnostic
B.2.25.13.1.2							Diagnostic
B.2.25.13.2.1							Diagnostic
B.2.25.13.2.2							Diagnostic
B.2.25.14.1.1							Diagnostic
B.2.25.14.1.2							Diagnostic
B.2.25.14.2.1							Diagnostic
B.2.25.14.2.2							Diagnostic
B.2.25.15.1.1							Diagnostic
B.2.25.15.1.2							Diagnostic
B.2.25.15.2.1							Diagnostic
B.2.25.15.2.2							Diagnostic
B.2.25.16.1.1							Diagnostic
B.2.25.16.1.2							Diagnostic
B.2.25.16.2.1							Diagnostic
B.2.25.16.2.2							Diagnostic
B.2.25.17.1.1							Diagnostic
B.2.25.17.1.2							Diagnostic
B.2.25.17.2.1							Diagnostic
B.2.25.17.2.2							Diagnostic
B.2.25.18.1.1							Diagnostic
B.2.25.18.1.2							Diagnostic

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic	Loop + Port Combinations >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL (ADSL, HDSL, and UCL) < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL (ADSL, HDSL, and UCL) < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Design < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Non-Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/INP Non-Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Other Design < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Other Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Other Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Other Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Other Non-Design < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Other Non-Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Other Non-Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Other Non-Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	INP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	INP (Standalone) < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	INP (Standalone) >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	INP (Standalone) >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	LNP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	LNP (Standalone) < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	LNP (Standalone) >= 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	LNP (Standalone) >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Digital Loop < DS1 < 10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Digital Loop < DS1 < 10 circuits/Non-Dispatch/KY (days)							Diagnostic

**BellSouth Monthly State Summary
Kentucky, October 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/INP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/INP Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/INP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/INP Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/INP Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/INP Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.14.1.1	P-10	Other Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.1.2	P-10	Other Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.14.2.1	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.2.2	P-10	Other Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.19.1.1	P-10	Digital Loop ≥ DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.1.2	P-10	Digital Loop ≥ DS1/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.19.2.1	P-10	Digital Loop ≥ DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.2.2	P-10	Digital Loop ≥ DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.1.1.1	P-10	Switch Ports/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.2.1.1	P-10	Local Interface Transport/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.1.2	P-10	Local Interface Transport/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.2.2.1	P-10	Local Interface Transport/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.2.2	P-10	Local Interface Transport/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.4.1.1	P-10	Combo Other/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.1.2	P-10	Combo Other/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.4.2.1	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.2.2	P-10	Combo Other/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic

Total Service Order Cycle Time (Offered) - Partially Mechanized

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.28.15.1.1	P-10	Other Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.1.2	P-10	Other Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.15.2.1	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.2.2	P-10	Other Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.19.1.1	P-10	Digital Loop ≥ DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.1.2	P-10	Digital Loop ≥ DS1/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.19.2.1	P-10	Digital Loop ≥ DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.2.2	P-10	Digital Loop ≥ DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic

Bellsouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10	Digital Loop >= DS1/ >= 10 circuits/Non-DispatchKY (days)							Diagnostic
Total Service Order Cycle Time (offered) - Non-Mechanized								
B 2.30.1.1.1	P-10	Switch Ports < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.1.1.2	P-10	Switch Ports < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.1.2.1	P-10	Switch Ports >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.1.2.2	P-10	Switch Ports >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.2.1.1	P-10	Local Interface Transport < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.2.1.2	P-10	Local Interface Transport < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.2.2.1	P-10	Local Interface Transport >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.2.2.2	P-10	Local Interface Transport >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.3.1.1	P-10	Loop + Port Combinations < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.3.1.2	P-10	Loop + Port Combinations < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.3.2.1	P-10	Loop + Port Combinations >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.3.2.2	P-10	Loop + Port Combinations >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.4.1.1	P-10	Combo Other < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.4.1.2	P-10	Combo Other < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.4.2.1	P-10	Combo Other >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.4.2.2	P-10	Combo Other >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.5.1.1	P-10	xDSL (ADSL, HDSL, and UCL) < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.5.1.2	P-10	xDSL (ADSL, HDSL, and UCL) < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.5.2.1	P-10	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.5.2.2	P-10	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.6.1.1	P-10	UNE ISDN < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.6.1.2	P-10	UNE ISDN < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.6.2.1	P-10	UNE ISDN >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.6.2.2	P-10	UNE ISDN >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.7.1.1	P-10	Line Sharing < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.7.1.2	P-10	Line Sharing < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.7.2.1	P-10	Line Sharing >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.7.2.2	P-10	Line Sharing >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.8.1.1	P-10	2W Analog Loop Design < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.8.1.2	P-10	2W Analog Loop Design < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.8.2.1	P-10	2W Analog Loop Design >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.8.2.2	P-10	2W Analog Loop Design >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.9.1.1	P-10	2W Analog Loop Non-Design < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.9.1.2	P-10	2W Analog Loop Non-Design < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.9.2.1	P-10	2W Analog Loop Non-Design >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.9.2.2	P-10	2W Analog Loop Non-Design >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.10.1.1	P-10	2W Analog Loop w/ NP Design < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.10.1.2	P-10	2W Analog Loop w/ NP Design < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.10.2.1	P-10	2W Analog Loop w/ NP Design >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.10.2.2	P-10	2W Analog Loop w/ NP Design >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.11.1.1	P-10	2W Analog Loop w/ NP Non-Design < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.11.1.2	P-10	2W Analog Loop w/ NP Non-Design < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.11.2.1	P-10	2W Analog Loop w/ NP Non-Design >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.11.2.2	P-10	2W Analog Loop w/ NP Non-Design >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.12.1.1	P-14	2W Analog Loop w/ NP Design < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.12.1.2	P-14	2W Analog Loop w/ NP Design < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.12.2.1	P-14	2W Analog Loop w/ NP Design >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.12.2.2	P-14	2W Analog Loop w/ NP Design >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.13.1.1	P-14	2W Analog Loop w/ NP Non-Design < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.13.1.2	P-14	2W Analog Loop w/ NP Non-Design < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.13.2.1	P-14	2W Analog Loop w/ NP Non-Design >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.13.2.2	P-14	2W Analog Loop w/ NP Non-Design >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.14.1.1	P-10	Other Design < 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.14.1.2	P-10	Other Design < 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.14.2.1	P-10	Other Design >= 10 circuits/DispatchKY (days)						Diagnostic
B 2.30.14.2.2	P-10	Other Design >= 10 circuits/Non-DispatchKY (days)						Diagnostic
B 2.30.15.1.1	P-10	Other Non-Design < 10 circuits/DispatchKY (days)						Diagnostic

BellSouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 Other Non-Design/ <10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Other Non-Design/ >=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Other Non-Design/ >=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 INP (Standalone) / <10 circuits/Dispatch/KY (days)								Diagnostic
P-10 INP (Standalone) / <10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 INP (Standalone) / >=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 INP (Standalone) / >=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-14 LNP (Standalone) / <10 circuits/Dispatch/KY (days)			1.71	52				Diagnostic
P-14 LNP (Standalone) / <10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-14 LNP (Standalone) / >=10 circuits/Dispatch/KY (days)								Diagnostic
P-14 LNP (Standalone) / >=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Digital Loop < DS1 / <10 circuits/Dispatch/KY (days)			10.81	16				Diagnostic
P-10 Digital Loop < DS1 / <10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Digital Loop < DS1 / >=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Digital Loop < DS1 / >=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Digital Loop >= DS1 / <10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Digital Loop >= DS1 / <10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Digital Loop >= DS1 / >=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Digital Loop >= DS1 / >=10 circuits/Non-Dispatch/KY (days)								Diagnostic

Disconnect Timeliness	
P-13 LNP/KY (%)	>= 95% w in 15 min

% Cooperative Test Attempts for xDSL	
P-8 xDSL (ADSL, HDSL and UCL)/KY (%)	>= 95% of requests
P-8 Other/KY (%)	>= 95% of requests

Service Order Accuracy	
P-11 Design (Specials) / <10 circuits/Dispatch/KY (%)	>= 95%
P-11 Design (Specials) / <10 circuits/Non-Dispatch/KY (%)	>= 95%
P-11 Design (Specials) / >=10 circuits/Dispatch/KY (%)	>= 95%
P-11 Design (Specials) / >=10 circuits/Non-Dispatch/KY (%)	>= 95%
P-11 Loops Non-Design / <10 circuits/Dispatch/KY (%)	>= 95%
P-11 Loops Non-Design / <10 circuits/Non-Dispatch/KY (%)	>= 95%
P-11 Loops Non-Design / >=10 circuits/Dispatch/KY (%)	>= 95%
P-11 Loops Non-Design / >=10 circuits/Non-Dispatch/KY (%)	>= 95%

Unbundled Network Elements - Maintenance and Repair								
M&R-1 Switch Ports/Dispatch/KY (%)	7.89%	22,147						
M&R-1 Switch Ports/Non-Dispatch/KY (%)	2.84%	9,933						
M&R-1 Local Interoffice Transport/Dispatch/KY (%)	0.00%	169	0.00%	0				YES
M&R-1 Local Interoffice Transport/Non-Dispatch/KY (%)	0.00%	167	0.00%	1	0.0000			YES
M&R-1 Loop + Port Combinations/Dispatch/KY (%)	7.86%	22,360	3.63%	248	0.01718	2.4613		YES
M&R-1 Loop + Port Combinations/Non-Dispatch/KY (%)	2.85%	10,080	4.95%	101	0.01663	-1.2646		YES
M&R-1 Combo Other/Dispatch/KY (%)	7.69%	22,795	0.00%	0				YES
M&R-1 Combo Other/Non-Dispatch/KY (%)	52.46%	122	0.00%	0			0.20883	2.5120
M&R-1 xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)	5.66%	424	0.00%	1	0.23136	0.2447		YES
M&R-1 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)	8.33%	60	0.00%	0	0.09607	0.9674		YES
M&R-1 UNE (SDN)/Dispatch/KY (%)	11.67%	48	0.00%	5	0.14943	0.7808		YES
M&R-1 UNE (SDN)/Non-Dispatch/KY (%)	52.46%	122	0.00%	0				YES
M&R-1 Line Sharing/Dispatch/KY (%)	5.66%	424	0.00%	0			0.07393	0.7656
M&R-1 2W Analog Loop Design/Dispatch/KY (%)	7.86%	22,360	0.00%	30	0.04916	1.5964		YES
M&R-1 2W Analog Loop Non-Design/Dispatch/KY (%)	3.00%	8,811	0.00%	0	0.12035	0.6529		YES
M&R-1 2W Analog Loop Non-Design/Non-Dispatch/KY (%)	2.77%	686	0.00%	0				YES
M&R-1 Other Design/Dispatch/KY (%)	2.15%	791	0.00%	0				YES

Missed Repair Appointments	
M&R-1 R&B (POTS)	
M&R-1 DS1/DS3	
M&R-1 R&B	
M&R-1 R&B&D - Disp	
M&R-1 ADSL to Retail	
M&R-1 ADSL to Retail	
M&R-1 ISDN - BRI	
M&R-1 ISDN - BRI	
M&R-1 ADSL to Retail	
M&R-1 ADSL to Retail	
M&R-1 R&B - Disp	
M&R-1 R&B - Disp	
M&R-1 R&B (POTS) excl SB FT	
M&R-1 R&B (POTS) excl SB FT	
M&R-1 Design	
M&R-1 Design	

Unbundled Network Elements - Maintenance and Repair								
M&R-1 Switch Ports/Dispatch/KY (%)	7.89%	22,147						
M&R-1 Switch Ports/Non-Dispatch/KY (%)	2.84%	9,933						
M&R-1 Local Interoffice Transport/Dispatch/KY (%)	0.00%	169	0.00%	0				YES
M&R-1 Local Interoffice Transport/Non-Dispatch/KY (%)	0.00%	167	0.00%	1	0.0000			YES
M&R-1 Loop + Port Combinations/Dispatch/KY (%)	7.86%	22,360	3.63%	248	0.01718	2.4613		YES
M&R-1 Loop + Port Combinations/Non-Dispatch/KY (%)	2.85%	10,080	4.95%	101	0.01663	-1.2646		YES
M&R-1 Combo Other/Dispatch/KY (%)	7.69%	22,795	0.00%	0				YES
M&R-1 Combo Other/Non-Dispatch/KY (%)	52.46%	122	0.00%	0			0.20883	2.5120
M&R-1 xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)	5.66%	424	0.00%	1	0.23136	0.2447		YES
M&R-1 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)	8.33%	60	0.00%	0	0.09607	0.9674		YES
M&R-1 UNE (SDN)/Dispatch/KY (%)	11.67%	48	0.00%	5	0.14943	0.7808		YES
M&R-1 UNE (SDN)/Non-Dispatch/KY (%)	52.46%	122	0.00%	0				YES
M&R-1 Line Sharing/Dispatch/KY (%)	5.66%	424	0.00%	0			0.07393	0.7656
M&R-1 2W Analog Loop Design/Dispatch/KY (%)	7.86%	22,360	0.00%	30	0.04916	1.5964		YES
M&R-1 2W Analog Loop Non-Design/Dispatch/KY (%)	3.00%	8,811	0.00%	0	0.12035	0.6529		YES
M&R-1 2W Analog Loop Non-Design/Non-Dispatch/KY (%)	2.77%	686	0.00%	0				YES
M&R-1 Other Design/Dispatch/KY (%)	2.15%	791	0.00%	0				YES

**BellSouth Monthly State Summary
Kentucky, October 2001**

B.3.1.11.1	M&R-1	Other Non-Design/Dispatch(KY)(%)
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch(KY)(%)
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch(KY)(%)
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch(KY)(%)

Customer Trouble Report Rate

B.3.2.1.1	M&R-2	Switch Ports/Dispatch(KY)(%)
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch(KY)(%)
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch(KY)(%)
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch(KY)(%)
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch(KY)(%)
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch(KY)(%)
B.3.2.4.1	M&R-2	Combo Other/Dispatch(KY)(%)
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch(KY)(%)
B.3.2.5.1	M&R-2	XDSL (ADSL, HDSL and UCL)/Dispatch(KY)(%)
B.3.2.5.2	M&R-2	XDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(%)
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch(KY)(%)
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch(KY)(%)
B.3.2.7.1	M&R-2	Line Sharing/Dispatch(KY)(%)
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch(KY)(%)
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch(KY)(%)
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch(KY)(%)
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch(KY)(%)
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)
B.3.2.10.1	M&R-2	Other Design/Dispatch(KY)(%)
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch(KY)(%)
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch(KY)(%)
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch(KY)(%)
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch(KY)(%)
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch(KY)(%)

Maintenance Average Duration

B.3.3.1.1	M&R-3	Switch Ports/Dispatch(KY)(hours)
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch(KY)(hours)
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch(KY)(hours)
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch(KY)(hours)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch(KY)(hours)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch(KY)(hours)
B.3.3.4.1	M&R-3	Combo Other/Dispatch(KY)(hours)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch(KY)(hours)
B.3.3.5.1	M&R-3	XDSL (ADSL, HDSL and UCL)/Dispatch(KY)(hours)
B.3.3.5.2	M&R-3	XDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(hours)
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch(KY)(hours)
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch(KY)(hours)
B.3.3.7.1	M&R-3	Line Sharing/Dispatch(KY)(hours)
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch(KY)(hours)
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch(KY)(hours)
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch(KY)(hours)
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch(KY)(hours)
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch(KY)(hours)
B.3.3.10.1	M&R-3	Other Design/Dispatch(KY)(hours)
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch(KY)(hours)
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch(KY)(hours)
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch(KY)(hours)
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch(KY)(hours)
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch(KY)(hours)

% Repeat Troubles within 30 Days

B.3.4.1.1	M&R-4	Switch Ports/Dispatch(KY)(%)
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch(KY)(%)
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch(KY)(%)

**Benchmark /
Analog**

R&B (POTS)	BST Measure	22,360	CLEC Measure	0.00%	CLEC Volume	12	Standard Deviation	0.07770	ZScore	1.0113	Equity	YES
R&B (POTS)	BST Measure	10,080	CLEC Measure	0.00%	CLEC Volume	6	Standard Deviation	0.06792	ZScore	0.4192	Equity	YES
R&B (POTS)	BST Measure	22,147	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
R&B (POTS)	BST Measure	9,933	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	

R&B (POTS)	BST Measure	1,024,220	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
R&B (POTS)	BST Measure	1,024,220	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
DS1/DS3	BST Measure	8,084	CLEC Measure	0.00%	CLEC Volume	31	Standard Deviation	0.02602	ZScore	0.8035	Equity	YES
DS1/DS3	BST Measure	8,084	CLEC Measure	3.23%	CLEC Volume	31	Standard Deviation	0.02586	ZScore	-0.4485	Equity	YES
R&B	BST Measure	1,099,974	CLEC Measure	1.10%	CLEC Volume	22,512	Standard Deviation	0.00096	ZScore	9.7001	Equity	YES
R&B	BST Measure	1,099,974	CLEC Measure	0.45%	CLEC Volume	22,512	Standard Deviation	0.00064	ZScore	7.2572	Equity	YES
R&B&D - Disp	BST Measure	1,237,888	CLEC Measure	0.00%	CLEC Volume	131	Standard Deviation	0.01186	ZScore	1.5531	Equity	YES
R&B&D - Disp	BST Measure	1,237,888	CLEC Measure	0.00%	CLEC Volume	131	Standard Deviation	0.01186	ZScore	1.5531	Equity	YES
ADSL to Retail	BST Measure	18,417	CLEC Measure	1.67%	CLEC Volume	359	Standard Deviation	0.00434	ZScore	-2.3261	Equity	NO
ADSL to Retail	BST Measure	18,417	CLEC Measure	0.28%	CLEC Volume	359	Standard Deviation	0.00809	ZScore	2.5028	Equity	YES
ISDN - BRI	BST Measure	3,607	CLEC Measure	1.77%	CLEC Volume	564	Standard Deviation	0.00522	ZScore	-0.8468	Equity	YES
ISDN - BRI	BST Measure	3,607	CLEC Measure	0.89%	CLEC Volume	564	Standard Deviation	0.00584	ZScore	1.3303	Equity	YES
ADSL to Retail	BST Measure	18,417	CLEC Measure	0.00%	CLEC Volume	221	Standard Deviation	0.00551	ZScore	1.2028	Equity	YES
ADSL to Retail	BST Measure	18,417	CLEC Measure	4.52%	CLEC Volume	221	Standard Deviation	0.01027	ZScore	-2.1647	Equity	NO
R&B - Disp	BST Measure	1,099,974	CLEC Measure	0.99%	CLEC Volume	3,038	Standard Deviation	0.00259	ZScore	4.0354	Equity	YES
R&B - Disp	BST Measure	1,099,974	CLEC Measure	0.99%	CLEC Volume	3,038	Standard Deviation	0.00259	ZScore	4.0354	Equity	YES
R&B (POTS) excl SB FT	BST Measure	1,024,220	CLEC Measure	0.00%	CLEC Volume	2	Standard Deviation	0.10381	ZScore	0.2076	Equity	YES
R&B (POTS) excl SB FT	BST Measure	1,024,220	CLEC Measure	0.00%	CLEC Volume	2	Standard Deviation	0.06558	ZScore	0.1312	Equity	YES
Design	BST Measure	167,596	CLEC Measure	0.00%	CLEC Volume	38	Standard Deviation	0.01038	ZScore	0.3943	Equity	YES
Design	BST Measure	167,596	CLEC Measure	0.00%	CLEC Volume	38	Standard Deviation	0.01115	ZScore	0.4234	Equity	YES
R&B	BST Measure	1,099,974	CLEC Measure	4.46%	CLEC Volume	269	Standard Deviation	0.00969	ZScore	-2.7929	Equity	NO
R&B	BST Measure	1,099,974	CLEC Measure	2.23%	CLEC Volume	269	Standard Deviation	0.00584	ZScore	-2.2512	Equity	NO
R&B (POTS)	BST Measure	1,024,220	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
R&B (POTS)	BST Measure	1,024,220	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	

R&B (POTS)	BST Measure	22,147	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
R&B (POTS)	BST Measure	9,933	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
DS1/DS3	BST Measure	169	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	27,489	ZScore	16,105	Equity	YES
DS1/DS3	BST Measure	169	CLEC Measure	2.90	CLEC Volume	1	Standard Deviation	2,571	ZScore	3,030	Equity	YES
R&B	BST Measure	22,360	CLEC Measure	13.29	CLEC Volume	248	Standard Deviation	27,416	ZScore	3,03936	Equity	YES
R&B	BST Measure	10,080	CLEC Measure	5.19	CLEC Volume	101	Standard Deviation	16,015	ZScore	1,60148	Equity	YES
R&B&D - Disp	BST Measure	22,795	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	27,302	ZScore		Equity	YES
R&B&D - Disp	BST Measure	22,795	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	27,302	ZScore		Equity	YES
ADSL to Retail	BST Measure	84,17	CLEC Measure	1.74	CLEC Volume	6	Standard Deviation	56,234	ZScore	23,51519	Equity	YES
ADSL to Retail	BST Measure	424	CLEC Measure	1.12	CLEC Volume	1	Standard Deviation	18,520	ZScore	18,54143	Equity	YES
ISDN - BRI	BST Measure	48	CLEC Measure	4.75	CLEC Volume	10	Standard Deviation	10,536	ZScore	3,66225	Equity	YES
ISDN - BRI	BST Measure	60	CLEC Measure	1.18	CLEC Volume	5	Standard Deviation	12,920	ZScore	6,01393	Equity	YES
ADSL to Retail	BST Measure	122	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	56,234	ZScore		Equity	YES
ADSL to Retail	BST Measure	424	CLEC Measure	10.15	CLEC Volume	10	Standard Deviation	18,520	ZScore	5,92507	Equity	YES
R&B - Disp	BST Measure	22,360	CLEC Measure	4.68	CLEC Volume	30	Standard Deviation	27,416	ZScore	5,00887	Equity	YES
R&B - Disp	BST Measure	22,360	CLEC Measure	3.57	CLEC Volume	5	Standard Deviation	27,416	ZScore	12,26231	Equity	YES
R&B (POTS) excl SB FT	BST Measure	22,074	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	27,484	ZScore		Equity	YES
R&B (POTS) excl SB FT	BST Measure	8,35	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	16,793	ZScore		Equity	YES
Design	BST Measure	686	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	15,944	ZScore		Equity	YES
Design	BST Measure	791	CLEC Measure	0.00	CLEC Volume	0	Standard Deviation	4,424	ZScore		Equity	YES
R&B	BST Measure	22,360	CLEC Measure	11.16	CLEC Volume	12	Standard Deviation	27,416	ZScore	7,91653	Equity	YES
R&B	BST Measure	10,080	CLEC Measure	0.76	CLEC Volume	6	Standard Deviation	16,015	ZScore	6,53988	Equity	YES
R&B (POTS)	BST Measure	22,147	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
R&B (POTS)	BST Measure	9,933	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	

R&B (POTS)	BST Measure	22,147	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
R&B (POTS)	BST Measure	9,933	CLEC Measure		CLEC Volume		Standard Deviation		ZScore		Equity	
DS1/DS3	BST Measure	169	CLEC Measure	0.00%	CLEC Volume	0	Standard Deviation		ZScore		Equity	YES

**Bellsouth Monthly State Summary
Kentucky, October 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
DS1/DS3	20.96%	167	0.00%	1		0.40823	0.5134	YES
R&B	22.01%	22,360	13.71%	248		0.02646	3.1384	YES
R&B	16.81%	10,080	11.88%	101		0.03739	1.3170	YES
R&B&D - Disp	22.23%	22,795	0.00%	0				YES
R&B&D - Disp	22.23%	22,795	0.00%	0				YES
ADSL to Retail	40.16%	122	16.67%	6		0.20500	1.1462	YES
ADSL to Retail	37.91%	424	0.00%	1		0.48589	0.7815	YES
ISDN - BRI	22.92%	48	40.00%	10		0.14610	-1.1693	YES
ISDN - BRI	35.00%	60	0.00%	5		0.22202	1.5765	YES
ADSL to Retail	40.16%	122	0.00%	0				YES
ADSL to Retail	37.91%	424	50.00%	10		0.15527	-0.7747	YES
R&B - Disp	22.01%	22,360	30.00%	30		0.07570	-1.0552	YES
R&B - Disp	22.01%	22,360	20.00%	5		0.18532	0.1086	YES
R&B (POTS) excl SB FT	22.03%	22,074	0.00%	0				YES
R&B (POTS) excl SB FT	16.59%	8,811	0.00%	0				YES
Design	32.94%	686	0.00%	0				YES
Design	36.66%	791	0.00%	0				YES
R&B	22.01%	22,360	16.67%	12		0.11964	0.4468	YES
R&B	16.81%	10,080	16.67%	6		0.15270	0.0091	YES
R&B (POTS)	22.05%	22,147						YES
R&B (POTS)	16.77%	9,933						YES

M&R-4	Local Interface Transport/Non-Dispatch(KY)(%)
M&R-4	Loop + Port Combinations/Dispatch(KY)(%)
M&R-4	Loop + Port Combinations/Non-Dispatch(KY)(%)
M&R-4	Combo Other/Dispatch(KY)(%)
M&R-4	Combo Other/Non-Dispatch(KY)(%)
M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch(KY)(%)
M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(%)
M&R-4	UNE ISDN/Dispatch(KY)(%)
M&R-4	UNE ISDN/Non-Dispatch(KY)(%)
M&R-4	Line Sharing/Dispatch(KY)(%)
M&R-4	Line Sharing/Non-Dispatch(KY)(%)
M&R-4	2W Analog Loop Design/Dispatch(KY)(%)
M&R-4	2W Analog Loop Design/Non-Dispatch(KY)(%)
M&R-4	2W Analog Loop Non-Design/Dispatch(KY)(%)
M&R-4	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)
M&R-4	Other Design/Dispatch(KY)(%)
M&R-4	Other Design/Non-Dispatch(KY)(%)
M&R-4	Other Non-Design/Dispatch(KY)(%)
M&R-4	Other Non-Design/Non-Dispatch(KY)(%)
M&R-4	LNP (Standalone)/Dispatch(KY)(%)
M&R-4	LNP (Standalone)/Non-Dispatch(KY)(%)

Out of Service > 24 hours

M&R-5	Switch Ports/Dispatch(KY)(%)	13,763						
M&R-5	Switch Ports/Non-Dispatch(KY)(%)	2,840						
DS /DS3	0.00%	169	0.00%	0				YES
DS /DS3	0.00%	167	0.00%	1		0.00000		YES
M&R-5	Local Interface Transport/Non-Dispatch(KY)(%)	10.34%	7.60%	171		0.02343	1.1685	YES
M&R-5	Loop + Port Combinations/Dispatch(KY)(%)	3.80%	6.52%	46		0.02843	-0.9561	YES
M&R-5	Loop + Port Combinations/Non-Dispatch(KY)(%)	10.11%	0.00%	0				YES
M&R-5	Combo Other/Dispatch(KY)(%)	10.11%	0.00%	0				YES
M&R-5	Combo Other/Non-Dispatch(KY)(%)	52.46%	0.00%	6		0.20883	2.5120	YES
M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch(KY)(%)	5.66%	0.00%	1		0.23136	0.2447	YES
M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(%)	11.67%	0.00%	10		0.09607	0.9674	YES
M&R-5	UNE ISDN/Dispatch(KY)(%)	60	0.00%	5		0.14943	0.7808	YES
M&R-5	UNE ISDN/Non-Dispatch(KY)(%)	122	0.00%	0				YES
M&R-5	Line Sharing/Dispatch(KY)(%)	5.66%	0.00%	0				YES
M&R-5	Line Sharing/Non-Dispatch(KY)(%)	424	0.00%	0				YES
M&R-5	2W Analog Loop Design/Dispatch(KY)(%)	10.34%	0.00%	30		0.05565	1.8580	YES
M&R-5	2W Analog Loop Design/Non-Dispatch(KY)(%)	10.34%	0.00%	5		0.13619	0.7592	YES
M&R-5	2W Analog Loop Non-Design/Dispatch(KY)(%)	10.40%	0.00%	0				YES
M&R-5	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)	3.91%	0.00%	0				YES
M&R-5	Other Design/Dispatch(KY)(%)	2.77%	0.00%	0				YES
M&R-5	Other Design/Non-Dispatch(KY)(%)	2.15%	0.00%	0				YES
M&R-5	Other Non-Design/Dispatch(KY)(%)	10.34%	0.00%	9		0.10153	1.0184	YES
M&R-5	Other Non-Design/Non-Dispatch(KY)(%)	3.80%	0.00%	0				YES
M&R-5	LNP (Standalone)/Dispatch(KY)(%)	10.40%	0.00%	0				YES
M&R-5	LNP (Standalone)/Non-Dispatch(KY)(%)	3.91%	0.00%	0				YES

M&R-5	Switch Ports/Dispatch(KY)(%)
M&R-5	Switch Ports/Non-Dispatch(KY)(%)
M&R-5	Local Interface Transport/Dispatch(KY)(%)
M&R-5	Local Interface Transport/Non-Dispatch(KY)(%)
M&R-5	Loop + Port Combinations/Dispatch(KY)(%)
M&R-5	Loop + Port Combinations/Non-Dispatch(KY)(%)
M&R-5	Combo Other/Dispatch(KY)(%)
M&R-5	Combo Other/Non-Dispatch(KY)(%)
M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch(KY)(%)
M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(%)
M&R-5	UNE ISDN/Dispatch(KY)(%)
M&R-5	UNE ISDN/Non-Dispatch(KY)(%)
M&R-5	Line Sharing/Dispatch(KY)(%)
M&R-5	Line Sharing/Non-Dispatch(KY)(%)
M&R-5	2W Analog Loop Design/Dispatch(KY)(%)
M&R-5	2W Analog Loop Design/Non-Dispatch(KY)(%)
M&R-5	2W Analog Loop Non-Design/Dispatch(KY)(%)
M&R-5	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)
M&R-5	Other Design/Dispatch(KY)(%)
M&R-5	Other Design/Non-Dispatch(KY)(%)
M&R-5	Other Non-Design/Dispatch(KY)(%)
M&R-5	Other Non-Design/Non-Dispatch(KY)(%)
M&R-5	LNP (Standalone)/Dispatch(KY)(%)
M&R-5	LNP (Standalone)/Non-Dispatch(KY)(%)

Unbundled Network Elements - Billing

Invoice Accuracy	BST - State	BST - Region
B-1 KY(%)	\$96,801,530	\$815,392
B-2 Region(business days)	1	1,313

B-1	98.72%	\$96,801,530	99.83%	\$815,392	0.00013	-88,9480	YES
B-2	3.91	1	3.38	1,313			YES

**BellSouth Monthly State Summary
Kentucky, October 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Local Interconnection Trunks - Ordering									
C.1.1	% Rejected Service Requests	Diagnostic		68.42%	19				Diagnostic
C.1.2	Reject Interval	>= 85% w in 4 days		100.00%	13				YES
C.1.3	FOC Timeliness	>= 95% w in 10 days		100.00%	36				YES
C.1.4	FOC & Reject Response Completeness	>= 95%		100.00%	14				YES
C.1.5	FOC & Reject Response Completeness (Multiple Responses)	>= 95%							
Local Interconnection Trunks - Provisioning									
C.2.1	Order Completion Interval	Parity w Retail	28.00	17.75%	4	33.211	18.45620	0.5554	YES
C.2.2	Held Orders	Parity w Retail	0.00	0.00%	0				YES
C.2.3	% Jeopardies	Parity w Retail	0.00%	0.00%	4		0.00000		YES
C.2.4	Average Jeopardy Notice Interval	95% >= 48 hrs							
C.2.5	% Missed Installation Appointments	Parity w Retail	0.00%	0.00%	4		0.00000		YES
C.2.6	% Provisioning Troubles within 30 Days	Parity w Retail	0.00%	0.00%	98		0.00000		YES
C.2.7	Average Completion Notice Interval	Parity w Retail	22.67	11.94%	4	35.506	20.49911	0.5233	YES
C.2.8	Total Service Order Cycle Time	Diagnostic							
C.2.9	Total Service Order Cycle Time (offered)	Diagnostic							
Service Order Accuracy									
C.2.11.1.1	P-11 Local Interconnection Trunks<10 circuits/Dispatch/KY (%)	>= 95%							
C.2.11.1.2	P-11 Local Interconnection Trunks<10 circuits/Non-Dispatch/KY (%)	>= 95%							
C.2.11.2.1	P-11 Local Interconnection Trunks>=10 circuits/Dispatch/KY (%)	>= 95%		100.00%	2				YES
C.2.11.2.2	P-11 Local Interconnection Trunks>=10 circuits/Non-Dispatch/KY (%)	>= 95%		100.00%	2				YES
Local Interconnection Trunks - Maintenance and Repair									
C.3.1.1	Missed Repair Appointments	Parity w Retail	0.00%	0.00%	0				YES
C.3.1.2	M&R-1 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0.00%	0				YES
C.3.2.1	Customer Trouble Report Rate	Parity w Retail	0.00%	0.00%	11,811		0.00005	0.5315	YES
C.3.2.2	M&R-2 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.02%	0.00%	11,811		0.00013	1.3551	YES
Maintenance Average Duration									

**BellSouth Monthly State Summary
Kentucky, October 2001**

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
C.3.3.1	M&R-3	Local Interconnection Trunks/DispatchKY(hours)	1.26	2	0.00	0	0.012			YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-DispatchKY(hours)	1.16	13	0.00	0	1.882			YES
		% Repeat Troubles within 30 Days								
C.3.4.1	M&R-4	Local Interconnection Trunks/DispatchKY(%)	100.00%	2	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-DispatchKY(%)	0.00%	13	0.00%	0				YES
		Out of Service > 24 hours								
C.3.5.1	M&R-5	Local Interconnection Trunks/DispatchKY(%)	0.00%	2	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-DispatchKY(%)	0.00%	13	0.00%	0				YES
		Local Interconnection Trunks - Billing								
C.4.1	B-1	Invoice Accuracy KY(%)	98.72%	\$96,801,530	99.89%	\$524,253	0.00016		-10.7183	YES
C.4.2	B-2	Mean Time to Deliver Invoices - CABS Region(calendar days)	4.67	1	4.56	3.484				YES
		LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING								
C.5.1	TOSP-1	Trunk Group Performance - Aggregate KY							0	YES

>0.5% dif 2 consec. Hrs

BellSouth Monthly State Summary Kentucky, October 2001

Operations Support Systems - Pre-Ordering		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Interface Availability - CLEC										
D.1.1.1	OSS-2 EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2 HAL/Region (%)	>= 99.5%			100.00%					YES
D.1.1.3	OSS-2 LENS/Region (%)	>= 99.5%			99.88%					YES
D.1.1.4	OSS-2 LEO MAINFRAME/Region (%)	>= 99.5%			99.95%					YES
D.1.1.5	OSS-2 LEO UNIX/Region (%)	>= 99.5%			99.98%					YES
D.1.1.6	OSS-2 LESOGR/Region (%)	>= 99.5%			99.97%					YES
D.1.1.7	OSS-2 TAG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2 PSIMS/Region (%)	>= 99.5%			100.00%					YES
% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2 ATLAS/COFF/Region (%)	>= 99.5%			99.98%					YES
D.1.2.2	OSS-2 BOCRIS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.3	OSS-2 DSAP/Region (%)	>= 99.5%			99.98%					YES
D.1.2.4	OSS-2 RSAG/Region (%)	>= 99.5%			99.98%					YES
D.1.2.5	OSS-2 SOCS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.6	OSS-2 SONGS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.7	OSS-2 DOE/Region (%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2 LNP Gateway/Region (%)	>= 99.5%			100.00%					YES
D.1.2.9	OSS-2 COG/Region (%)	>= 99.5%			100.00%					YES
D.1.2.10	OSS-2 DOM/Region (%)	>= 99.5%			100.00%					YES
D.1.2.11	OSS-2 SOG/Region (%)	>= 99.5%			100.00%					YES
Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)										
D.1.3.1.1	OSS-1 RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	3.07	3,242,632	1.48	377,756				YES
D.1.3.1.2	OSS-1 RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.14	4,525	1.48	377,756				YES
D.1.3.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.21	9,469,095	1.37	250,778				YES
D.1.3.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	4.96	509,554	1.37	250,778				YES
D.1.3.3.1	OSS-1 ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	3.30	937,185	1.05	95,924				YES
D.1.3.3.2	OSS-1 ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.70	178,644	1.05	95,924				YES
D.1.3.4.1	OSS-1 DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.92	1,740,226	0.69	2,026				YES
D.1.3.4.2	OSS-1 DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.62	209,174	0.69	2,026				YES
D.1.3.5.1	OSS-1 HAL/CRIS/Region (seconds)	RNS - CRSOCSR + 2 Sec	3.25	355,048	1.48	1,291,197				YES
D.1.3.5.2	OSS-1 HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	4.89	11,479,423	0.93	49,894				YES
D.1.3.6.1	OSS-1 COFF/Region (seconds)	RNS - OASISBIG + 2 Sec	4.43	440,381	0.93	49,894				YES
D.1.3.6.2	OSS-1 COFF/Region (seconds)	ROS - OASISBIG + 2 Sec	4.89	11,479,423	0.04	100,063				YES
D.1.3.7.1	OSS-1 PSIMS/CRB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.43	440,381	0.04	100,063				YES
D.1.3.7.2	OSS-1 PSIMS/CRB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.43	440,381	0.04	100,063				YES
Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)										
D.1.4.1.1	OSS-1 RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	3.07	3,242,632	1.65	229,679				YES
D.1.4.1.2	OSS-1 RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.14	4,525	1.65	229,679				YES
D.1.4.2.1	OSS-1 RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.21	9,469,095	1.81	45,390				YES
D.1.4.2.2	OSS-1 RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	4.96	509,554	1.81	45,390				YES
D.1.4.3.1	OSS-1 ATLAS - ML/HR/Region (seconds)	Diagnostic								Diagnostic
D.1.4.3.2	OSS-1 ATLAS - ML/HR/Region (seconds)	Diagnostic								Diagnostic
D.1.4.4.1	OSS-1 ATLAS - DID/Region (seconds)	Diagnostic								Diagnostic
D.1.4.4.2	OSS-1 ATLAS - DID/Region (seconds)	Diagnostic								Diagnostic
D.1.4.5.1	OSS-1 ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec	3.30	937,185	1.95	5,672				YES
D.1.4.5.2	OSS-1 ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.70	178,644	1.95	5,672				YES
D.1.4.6.1	OSS-1 DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.92	1,740,226	2.05	79,727				YES
D.1.4.6.2	OSS-1 DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.62	209,174	2.05	79,727				YES
D.1.4.7.1	OSS-1 HAL/CRIS/Region (seconds)	RNS - CRSOCSR + 2 Sec	3.68	5,154,749	2.46	160,872				YES
D.1.4.7.2	OSS-1 HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.25	355,048	2.46	160,872				YES
D.1.4.8.1	OSS-1 CRSEINT/Region (seconds)	RNS - CRSOCSR + 2 Sec								YES
D.1.4.8.2	OSS-1 CRSEINT/Region (seconds)	ROS - CRSOCSR + 2 Sec								YES

Bellsouth Monthly State Summary Kentucky, October 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z-Score	Equity
RNS - CRSACTS + 2 sec								
ROS - CRSOSR + 2 sec								

This data not applicable after 7-1-2001; see D.1.4.7.1
This data not applicable after 7-1-2001; see D.1.4.7.2

D.1.4.9.1	OSS-1 CRSECSRL/Region(Seconds)							
D.1.4.9.2	OSS-1 CRSECSRL/Region(Seconds)							

Operations Support Systems - Maintenance and Repair

% Interface Availability - BST	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z-Score	Equity
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES
OSS-3 TAFI/Region(%)	>= 99.5%							YES

OSS-3 | TAFI/Region(%)

% Interface Availability - CLEC	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z-Score	Equity
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES
OSS-3 CLEC TAFI/Region(%)	>= 99.5%							YES

OSS-3 | CLEC TAFI/Region(%)

% Interface Availability - BST & CLEC	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z-Score	Equity
OSS-3 CRIS/Region(%)	>= 99.5%							YES
OSS-3 LMOS HOST/Region(%)	>= 99.5%							YES
OSS-3 LNP/Region(%)	>= 99.5%							YES
OSS-3 MARCH/Region(%)	>= 99.5%							YES
OSS-3 OSPCM/Region(%)	>= 99.5%							YES
OSS-3 Predictor/Region(%)	>= 99.5%							YES
OSS-3 SOCS/Region(%)	>= 99.5%							YES

OSS-3 | CRIS/Region(%)

Average Response Interval	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z-Score	Equity
OSS-4 CRIS/Region(%) <= 4 Seconds	95.01%	1,700,672	94.31%	104,309	0.00069	0.00069	10.1579	NO
OSS-4 CRIS/Region(%) <= 10 Seconds	98.75%	1,700,672	99.14%	104,309	0.00035	0.00035	-10.9687	YES
OSS-4 CRIS/Region(%) > 10 Seconds	1.25%	1,700,672	0.86%	104,309	0.00035	0.00035	10.9687	YES
OSS-4 DLETH/Region(%) <= 4 Seconds	8.96%	50,353	9.84%	874	0.00975	0.00975	-0.8830	YES
OSS-4 DLETH/Region(%) <= 10 Seconds	80.11%	50,353	85.70%	874	0.01362	0.01362	-4.1054	YES
OSS-4 DLETH/Region(%) > 10 Seconds	19.89%	50,353	14.30%	874	0.01362	0.01362	4.1054	YES
OSS-4 DLR/Region(%) <= 4 Seconds	5.48%	34,853	17.14%	40,374	0.00166	0.00166	-70.0169	YES
OSS-4 DLR/Region(%) <= 10 Seconds	84.21%	34,853	92.52%	40,374	0.00267	0.00267	-31.1732	YES
OSS-4 DLR/Region(%) > 10 Seconds	15.79%	34,853	7.48%	40,374	0.00267	0.00267	31.1732	YES
OSS-4 LMOS/Region(%) <= 4 Seconds	99.61%	1,700,641	98.08%	105,666	0.00020	0.00020	77.3774	NO
OSS-4 LMOS/Region(%) <= 10 Seconds	99.79%	1,700,641	99.45%	105,666	0.00015	0.00015	22.6894	NO
OSS-4 LMOS/Region(%) > 10 Seconds	0.21%	1,700,641	0.55%	105,666	0.00015	0.00015	-22.6894	NO
OSS-4 LMOSupd/Region(%) <= 4 Seconds	98.15%	1,240,024	94.12%	61,378	0.00056	0.00056	72.4764	NO
OSS-4 LMOSupd/Region(%) <= 10 Seconds	99.82%	1,240,024	96.69%	61,378	0.00018	0.00018	176.4999	NO
OSS-4 LMOSupd/Region(%) > 10 Seconds	0.18%	1,240,024	3.31%	61,378	0.00018	0.00018	-176.4999	NO
OSS-4 LNP/Region(%) <= 4 Seconds	99.67%	119,274	99.52%	5,860	0.00076	0.00076	1.9612	NO
OSS-4 LNP/Region(%) <= 10 Seconds	99.84%	119,274	99.90%	5,860	0.00053	0.00053	-1.0275	YES
OSS-4 LNP/Region(%) > 10 Seconds	0.16%	119,274	0.10%	5,860	0.00053	0.00053	1.0275	YES
OSS-4 MARCH/Region(%) <= 4 Seconds	29.62%	7,599	28.03%	585	0.01959	0.01959	0.8106	YES
OSS-4 MARCH/Region(%) <= 10 Seconds	70.38%	7,599	71.97%	585	0.01959	0.01959	-0.8106	YES
OSS-4 MARCH/Region(%) > 10 Seconds	43.13%	6,811	35.00%	100	0.04990	0.04990	1.6283	YES
OSS-4 OSPCM/Region(%) <= 4 Seconds	95.90%	6,811	94.00%	100	0.01998	0.01998	0.9515	YES
OSS-4 OSPCM/Region(%) <= 10 Seconds	4.10%	6,811	6.00%	100	0.01998	0.01998	-0.9515	YES
OSS-4 OSPCM/Region(%) > 10 Seconds	18.54%	76,137	23.02%	5,448	0.00545	0.00545	-8.2149	YES
OSS-4 Predictor/Region(%) <= 4 Seconds	81.46%	76,137	76.98%	5,448	0.00545	0.00545	8.2149	YES
OSS-4 Predictor/Region(%) <= 10 Seconds	98.73%	249,254	99.74%	16,278	0.00042	0.00042	-0.3229	YES
OSS-4 Predictor/Region(%) > 10 Seconds	99.97%	249,254	99.97%	16,278	0.00013	0.00013	0.2254	YES
OSS-4 SOCS/Region(%) <= 4 Seconds	0.03%	249,254	0.03%	16,278	0.00013	0.00013	-0.2254	YES
OSS-4 SOCS/Region(%) <= 10 Seconds	72.73%	69,645	71.22%	3,912	0.00132	0.00132	2.0683	NO
OSS-4 NIW/Region(%) <= 4 Seconds	99.43%	69,645	99.64%	3,912	0.00123	0.00123	-1.6866	YES
OSS-4 NIW/Region(%) <= 10 Seconds	0.57%	69,645	0.36%	3,912	0.00123	0.00123	1.6866	YES
OSS-4 NIW/Region(%) > 10 Seconds								

OSS-4 | NIW/Region(%) > 10 Seconds

BellSouth Monthly State Summary Kentucky, October 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation									
Average Response Time									
E.1.1.1	C-1	Virtual/KY (calendar days)	<= 20 days						
E.1.1.2	C-1	Virtual Augments for Line Sharing or Line Splitting/KY (business days)	<= 23 days						
E.1.1.3	C-1	Physical Caged/KY (business days)	<= 23 days						
E.1.1.4	C-1	Physical Cageless/KY (business days)	<= 23 days						
Average Arrangement Time									
E.1.2.1	C-2	Virtual-Ordinary/KY (calendar days)	<= 50 days	46	2				YES
E.1.2.2	C-2	Virtual-Extraordinary/KY (calendar days)	<= 75 days						
E.1.2.3	C-2	Virtual Augments for Line Sharing or Line Splitting/KY (business days)	<= 45 days						
E.1.2.4	C-2	Physical Caged-Ordinary/KY (business days)	<= 76 days						
E.1.2.5	C-2	Physical Caged-Extraordinary/KY (business days)	<= 91 days						
E.1.2.6	C-2	Physical Cageless-Ordinary/KY (business days)	<= 76 days						
E.1.2.7	C-2	Physical Cageless-Extraordinary/KY (business days)	<= 91 days						
% Due Dates Missed									
E.1.3.1	C-3	Virtual/KY (%)	< 5% missed	0.00%	2				YES
E.1.3.2	C-3	Physical/KY (%)	< 5% missed						
E.1.3.3	C-3	Virtual Augments for Line Sharing or Line Splitting/KY (%)	< 5% missed						

BellSouth Monthly State Summary Kentucky, October 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Flow Through									
% Flow Through Service Requests									
F.1.1.1	Diagnostic			85.49%	290,922				Diagnostic
F.1.1.2	Diagnostic			85.49%	290,922				Diagnostic
F.1.1.3	>= 95%			89.40%	205,200				NO
F.1.1.4	>= 90%			70.17%	7,750				NO
F.1.1.5	>= 85%			76.74%	77,972				NO
% Flow Through Service Requests - Achieved									
F.1.2.1	Diagnostic			75.89%	327,736				Diagnostic
F.1.2.2	Diagnostic			75.89%	327,736				Diagnostic
F.1.2.3	Diagnostic			82.01%	223,685				Diagnostic
F.1.2.4	Diagnostic			48.45%	11,224				Diagnostic
F.1.2.5	Diagnostic			64.46%	92,827				Diagnostic
% Flow Through Service Requests - LNP									
F.1.3.1	>= 85%			89.09%	8,738				YES
F.1.3.2	>= 85%			89.09%	8,738				YES
F.1.3.3	Diagnostic								Diagnostic
F.1.3.4	Diagnostic								Diagnostic
General - Pre-Ordering									
Loop Makeup Inquiry (Manual)									
F.2.1	>= 95% w in 3 bus days			90.00%	10				NO
Loop Makeup Inquiry (Electronic)									
F.2.2	>= 95% w in 1 min			98.17%	273				YES
General - Ordering									
Service Inquiry with Firm Order									
F.3.1.1	>= 95% w in 5 bus days								
F.3.1.2	>= 95% w in 5 bus days								
General - Ordering									
Average Speed of Answer									
F.4.1	Parity w Retail		148.68	7,044,446	20.48	45,635			YES
General - Maintenance Center									
Average Answer Time									
F.5.1	Parity w Retail		42.30	2,266,972	26.98	90,236			YES
General - Operator Services (Toll)									
Average Speed to Answer									
F.6.1	PBD			5.84					PBD
% Answered in 30 seconds									
F.6.2	PBD			85.80%					PBD
General - Directory Assistance									
Average Speed to Answer									
F.7.1	PBD			4.85					PBD

BellSouth Monthly State Summary Kentucky, October 2001

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	% Answered in 20 seconds	PBD			96.30%					PBD
General - E911										
F.8.1	Mean Interval	PBD			1.18	1.825				PBD
F.8.2	% Accuracy	PBD			97.76%	92,805				PBD
F.8.3	% Timeliness	PBD			100.00%	1,825				PBD
General - Billing										
F.9.1	Usage Data Delivery Accuracy	Parity w Retail		5,319	100.00%	19,326		0.00067	-2.8029	YES
F.9.2	Usage Data Delivery Timeliness	Parity w Retail		34,666	99.33%	288,233,354		0.00060	-10.1553	YES
F.9.3	Usage Data Delivery Completeness	Parity w Retail		34,666	99.80%	288,233,354		0.00033	-5.4681	YES
F.9.4	Mean Time to Deliver Usage	Parity w Retail		34,666	2.64	288,233,354				YES
Recurring Charge Completeness										
F.9.5.1	B-7 Resale(KY)(%)	Parity w Retail		\$3,577,446	96.19%	\$100,353		0.00292	-51.2271	YES
F.9.5.2	B-7 UNE(KY)(%)	>= 90%		\$42,501	92.78%	\$42,501				YES
F.9.5.3	B-7 Interconnection(KY)(%)	>= 90%			32.99%	\$25,480				NO
Non-Recurring Charge Completeness										
F.9.6.1	B-8 Resale(KY)(%)	Parity w Retail		\$4,121,156	99.18%	\$152,165		0.00239	-62.8835	YES
F.9.6.2	B-8 UNE(KY)(%)	>= 90%			93.26%	\$101,972				YES
F.9.6.3	B-8 Interconnection(KY)(%)	>= 90%			99.00%	\$36,534				YES
General - Change Management										
F.10.1	% Software Release Notices Sent On Time	>= 95% w in 30 days			50.00%	2				NO
F.10.2	Average Software Release Notice Delay Days	>= 22 days prior to release			-6	1				NO
F.10.3	% Change Management Documentation Sent On Time	>= 95% w in 30 days			100.00%	3				YES
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time	>= 95% w in 5 days								
F.10.5	Average Documentation Release Delay Days	>= 22 days prior to release								
F.10.6	% CLEC Interface Outages Sent within 15 Minutes	>= 97% w in 15 min			100.00%	22				YES
General - New Business Requests										
F.11.1	% New Business Requests Processed within 30 Business Days	>= 90% w in 30 bus days			100.00%	1				YES
% Quotes Provided within X Business Days										

BellSouth Monthly State Summary Kentucky, October 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.11.2.1	BFR-2A Region(%)	>= 90% w in 10 bus days							
F.11.2.2	BFR-2B Region(%)	>= 90% w in 30 bus days							
F.11.2.3	BFR-2C Region(%)	>= 90% w in 60 bus days							
General - Ordering									
Acknowledgment Message Timeliness									
F.12.1.1	O-1 EDI/Region(%)	>= 95% w in 30 min		99.93%	87,896				YES
F.12.1.2	O-1 TAG/Region(%)	>= 95% w in 30 min		100.00%	195,248				YES
Acknowledgment Message Completeness									
F.12.2.1	O-2 EDI/Region(%)	100%		99.98%	87,896				NO
F.12.2.2	O-2 TAG/Region(%)	100%		100.00%	195,248				NO
General - Database Updates									
Average Database Update Interval									
F.13.1.1	D-1 LIDB/KY(hours)	PBD	0.34	0.33	22				PBD
F.13.1.2	D-1 Directory Listings/KY(hours)	PBD	0.09	0.09	27				PBD
F.13.1.3	D-1 Directory Assistance/KY(hours)	PBD	4.29	4.29	27				PBD
% Update Accuracy									
F.13.2.1	D-2 LIDB/KY(%)	>= 95%		100.00%	36				YES
F.13.2.2	D-2 Directory Listings/KY(%)	>= 95%		97.22%	36				YES
F.13.2.3	D-2 Directory Assistance/KY(%)	>= 95%		100.00%	40				YES
% NXXs / LRNs Loaded by LERG Effective Date									
F.13.3	D-3 Region(%)	100%		93.75%	48				NO
General - Network Outage Notification									
Mean Time to Notify CLEC of Major Network Outages									
F.14.1	M&R-7 Region (minutes)	Parity w Retail	189	168	2				YES

Data Supplemental to That Posted on Internet

BellSouth Monthly State Summary Kentucky, October 2001

% Completions w/o Notice or < 24 hours (Resale)

A.2.24.1.1	P-6	Residence/Dispatch/KY (%)
A.2.24.1.2	P-6	Residence/Non-Dispatch/KY (%)
A.2.24.2.1	P-6	Business/Dispatch/KY (%)
A.2.24.2.2	P-6	Business/Non-Dispatch/KY (%)
A.2.24.3.1	P-6	Design (Specials)/Dispatch/KY (%)
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/KY (%)
A.2.24.4.1	P-6	PBX/Dispatch/KY (%)
A.2.24.4.1	P-6	PBX/Non-Dispatch/KY (%)
A.2.24.5.1	P-6	Centrex/Dispatch/KY (%)
A.2.24.5.2	P-6	Centrex/Non-Dispatch/KY (%)
A.2.24.6.1	P-6	ISDN/Dispatch/KY (%)
A.2.24.6.2	P-6	ISDN/Non-Dispatch/KY (%)

% Completions w/o Notice or < 24 hours (UNE)

B.2.32.1.1	P-6	Switch Ports/Dispatch/KY (%)
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/KY (%)
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/KY (%)
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/KY (%)
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/KY (%)
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/KY (%)
B.2.32.4.1	P-6	Combo Other/Dispatch/KY (%)
B.2.32.4.1	P-6	Combo Other/Non-Dispatch/KY (%)
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
B.2.32.6.1	P-6	UNE ISDN/Dispatch/KY (%)
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/KY (%)
B.2.32.7.1	P-6	Line Sharing/Dispatch/KY (%)
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/KY (%)
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/KY (%)
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/KY (%)
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/KY (%)
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/KY (%)
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/KY (%)
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/KY (%)
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/KY (%)
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/KY (%)
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/KY (%)
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/KY (%)
B.2.32.14.1	P-6	Other Design/Dispatch/KY (%)
B.2.32.14.2	P-6	Other Design/Non-Dispatch/KY (%)
B.2.32.15.1	P-6	Other Non-Design/Dispatch/KY (%)
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/KY (%)
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/KY (%)
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/KY (%)
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/KY (%)
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/KY (%)
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/KY (%)
B.2.32.18.1	P-6	Digital Loop < DS1/Non-Dispatch/KY (%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic			100.00%	265				Diagnostic
Diagnostic			100.00%	4,662				Diagnostic
Diagnostic			100.00%	43				Diagnostic
Diagnostic			100.00%	176				Diagnostic
Diagnostic			100.00%	2				Diagnostic
Diagnostic			100.00%	4				Diagnostic
Diagnostic			100.00%	2				Diagnostic
Diagnostic			100.00%	3				Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic			100.00%	2				Diagnostic

Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	96				Diagnostic
Diagnostic			100.00%	1,735				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	2				Diagnostic
Diagnostic			100.00%	24				Diagnostic
Diagnostic			100.00%	2				Diagnostic
Diagnostic			100.00%	8				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	4				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	37				Diagnostic
Diagnostic			100.00%	26				Diagnostic

BellSouth Monthly State Summary Kentucky, October 2001

B.2.32.18.2	P-6	Digital Loop < DS:1/Non-Dispatch/KY (%)
B.2.32.19.1	P-6	Digital Loop >= DS:1/Dispatch/KY (%)
B.2.32.19.2	P-6	Digital Loop >= DS:1/Non-Dispatch/KY (%)
% Completions w/o Notice or < 24 hours (LIT)		
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/KY (%)
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/KY (%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic								Diagnostic
Diagnostic			100.00%	3				Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	4				Diagnostic
Diagnostic								Diagnostic

**BellSouth Monthly State Summary
Kentucky, October 2001
(Georgia Format)**

	Collocation - Collocation	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation										
Average Response Time										
E.1.1.1	C-1 VirtualKY (calendar days)	<= 20 days								
E.1.1.2	C-1 PhysicalKY (calendar days)	<= 30 days								
Average Arrangement Time										
E.1.2.1	C-2 VirtualKY (calendar days)	<= 50 days			46	2				YES
E.1.2.2	C-2 Virtual (Extraordinary)KY (calendar days)	<= 75 days								
E.1.2.3	C-2 Physical CagedKY (calendar days)	<= 90 days								
E.1.2.4	C-2 Physical CagelessKY (calendar days)	<= 60 days								
E.1.2.5	C-2 Physical Cageless (Extraordinary)KY (calendar days)	<= 90 days								
% Due Dates Missed										
E.1.3.1	C-3 VirtualKY (%)	< 5% missed			0.00%	2				YES
E.1.3.2	C-3 PhysicalKY (%)	< 5% missed								