



**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)**  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AUV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										Errors			FLOWTHROUGH		
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Manual		Rejects		Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Classification	Pending Supps (Z Status)	LSR's								
#1		2	0	0	2	0	0	0	0	2	2	1	1	0	0.00%	0.00%	
#2		6	0	0	6	0	1	0	0	5	2	1	1	3	75.00%	60.00%	
#3		7	0	0	7	0	1	0	0	6	3	1	1	3	75.00%	50.00%	
#4		7	0	0	7	0	0	0	0	7	1	1	1	6	85.71%	85.71%	
#5		10	0	0	10	1	0	1	1	8	4	3	3	4	50.00%	57.14%	
#6		36	0	0	36	2	7	1	1	26	2	2	2	24	86.11%	92.31%	
#7		41	0	0	41	3	9	3	3	26	11	5	5	15	65.22%	75.00%	
#8		97	0	0	97	11	15	3	3	68	22	11	11	46	67.65%	80.70%	
#9		1696	0	0	1696	306	135	19	19	1236	260	100	100	976	70.62%	78.96%	
#10		0	4	0	4	0	0	0	0	4	2	2	2	2	50.00%	50.00%	
#11		0	6	0	6	0	0	0	0	6	3	3	3	3	75.00%	50.00%	
#12		0	14	0	14	0	3	0	0	11	2	2	2	9	81.82%	81.82%	
#13		0	56	0	56	10	12	0	0	34	18	14	14	16	40.00%	47.06%	
#14		0	71	0	71	7	22	0	0	42	12	4	4	30	73.17%	71.43%	
#15		0	76	0	76	3	2	0	0	71	37	22	15	34	57.63%	47.89%	
#16		0	729	0	729	48	152	1	1	528	312	86	86	216	61.71%	40.91%	
#17		12	0	0	12	3	3	0	0	8	7	4	4	3	12.50%	12.50%	
#18		500	0	0	500	83	56	3	3	358	148	113	113	210	51.72%	58.66%	
#19		1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	
#20		23	0	0	23	11	0	0	0	12	4	3	3	8	36.36%	66.67%	
#21		0	69	0	69	28	8	3	3	30	13	6	6	17	33.33%	56.67%	
#22		0	159	0	159	46	45	3	3	65	18	6	6	47	47.47%	72.31%	
#23		0	656	0	656	420	76	8	8	152	48	32	32	104	18.71%	68.42%	
#24		339	0	0	339	57	29	3	3	250	39	26	26	211	71.77%	84.40%	
#25		1152	0	0	1152	91	122	1	1	938	44	36	36	894	87.56%	95.31%	
#26		32	0	0	32	3	4	1	1	24	7	5	5	17	68.00%	70.83%	
#27		2	0	0	2	0	0	0	0	2	1	0	0	1	100.00%	100.00%	
#28		0	0	0	0	0	3	0	0	0	0	0	0	0	0.00%	0.00%	
#29		1145	0	0	1145	95	143	1	1	906	68	42	42	838	85.95%	92.49%	
#30		2	0	0	2	0	0	0	0	0	0	0	0	0	0.00%	0.00%	
#31		24	0	0	24	5	3	0	0	16	2	1	1	14	70.00%	87.50%	
#32		1082	0	0	1082	90	263	9	9	720	146	87	87	574	76.43%	79.72%	
#33		501	0	0	501	27	27	0	0	447	25	14	14	422	91.14%	94.41%	
#34		12	0	0	12	0	0	1	1	9	5	2	2	4	50.00%	44.44%	
#35		1226	0	0	1226	93	43	5	5	1085	49	34	34	1036	89.08%	95.48%	
#36		1902	0	0	1902	55	154	5	5	1688	203	98	98	1485	90.66%	87.97%	
#37		42	0	0	42	9	2	1	1	30	15	9	9	15	45.45%	50.00%	
#38		92	0	0	92	19	6	3	3	64	13	6	6	51	67.11%	79.69%	

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Supplemental Exhibit AJV-6  
Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	RESH / OCN	LENS	Mechanized Interface Used			LSR PROCESSING			Validated	Errors			Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through						
			EDI	TAG	Total Mech LSR's	LESOG		Rejects		Pending Supps (Z Status)	LSR's	Total System Fallout								BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
						Manual	Total Manual Fallout																		
#39		401	0	0	401	4	21	0	376	10	10	0	366	96.32%	97.34%	97.34%									
#40		38	0	0	38	1	7	5	25	16	11	5	9	42.86%	96.00%	45.00%									
#41		328	0	0	328	34	23	2	269	29	22	7	240	81.08%	89.22%	91.60%									
#42		14	0	0	14	0	2	0	12	3	2	1	9	81.82%	75.00%	81.82%									
#43		6	0	0	6	4	0	0	2	0	0	0	2	33.33%	100.00%	100.00%									
#44		2297	0	0	2297	112	225	16	1944	234	175	59	1710	85.63%	87.96%	90.72%									
#45		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%									
#46		0	292	0	292	9	74	6	203	89	63	26	114	61.29%	56.16%	64.41%									
#47		13	0	0	13	2	3	0	8	2	0	2	6	75.00%	75.00%	100.00%									
#48		12	0	0	12	1	5	1	5	1	1	0	4	66.67%	80.00%	80.00%									
#49		18	0	0	18	0	5	0	13	2	0	2	11	100.00%	84.62%	100.00%									
#50		82	0	0	82	5	2	1	74	22	17	5	52	70.27%	70.27%	75.96%									
#51		28	0	0	28	4	5	0	19	1	1	0	18	78.26%	94.74%	94.74%									
#52		491	0	0	491	133	77	5	276	88	57	31	188	49.74%	68.12%	76.73%									
#53		7334	0	0	7334	491	337	26	6480	820	619	201	5660	83.60%	87.35%	90.14%									
#54		0	0	0	704	264	112	11	317	67	33	34	250	45.70%	78.86%	88.34%									
#55		0	0	0	15024	2896	2194	176	9758	3117	2206	911	6641	56.55%	68.06%	75.06%									
#56		220	0	0	220	44	5	0	171	22	18	4	149	70.62%	87.13%	89.22%									
#57		328	0	0	328	47	39	1	241	14	8	6	227	80.50%	94.19%	96.60%									
#58		514	0	0	514	42	19	3	450	18	15	3	432	88.34%	96.00%	96.64%									
#59		385	0	0	385	28	6	0	351	7	5	2	344	91.25%	98.01%	98.57%									
#60		261	0	0	261	36	9	1	215	21	9	12	194	81.17%	90.23%	95.57%									
#61		29	0	0	29	0	5	1	23	4	2	2	19	90.48%	82.61%	90.48%									
#62		0	0	0	307	2	41	0	264	3	2	1	261	98.49%	98.86%	99.24%									
#63		541	0	0	541	66	18	3	454	51	36	15	403	79.80%	88.77%	91.80%									
#64		191	0	0	191	8	23	1	159	11	5	6	148	91.93%	93.08%	96.73%									
#65		0	0	0	1545	11	54	3	1477	16	13	3	1461	98.98%	98.92%	99.12%									
#66		15	0	0	15	2	0	0	13	2	2	0	11	73.33%	84.62%	84.62%									
#67		741	0	0	741	98	91	16	536	148	96	52	388	66.67%	72.99%	80.17%									
#68		0	640	0	640	179	101	4	356	189	60	129	167	41.13%	46.91%	73.57%									
#69		8	0	0	8	1	1	0	6	0	0	0	6	85.71%	100.00%	100.00%									
#70		386	0	0	386	17	7	1	361	37	29	8	324	87.57%	89.75%	91.78%									
#71		61	0	0	61	7	1	0	53	15	11	4	38	67.86%	71.70%	77.55%									
#72		4	0	0	4	2	1	0	1	1	1	0	0	0.00%	0.00%	0.00%									
#73		0	0	0	1756	206	151	9	1390	259	195	64	1131	73.83%	81.37%	85.29%									
#74		17	0	0	17	3	1	0	13	1	1	0	12	75.00%	92.31%	92.31%									
#75		75	0	0	75	2	5	4	64	5	1	4	59	95.16%	92.19%	96.33%									
#76		0	0	0	889	6	102	0	781	14	9	5	767	98.08%	98.21%	98.84%									

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 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	RESH / OCN	Mechanized Interface Used				LSR PROCESSING				Errors				FLOWTHROUGH		
		LENS	EDI	TAG	Total Mech LSR's	Manual		LESOG		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
						Total Manual Fallout	Auto Clarification	Rejects	Pending Supps (Z Status)							
#77	28	0	0	0	28	5	2	2	0	21	5	3	2	16	76.19%	84.21%
#78	16	0	0	0	16	4	1	0	0	11	3	2	1	8	72.73%	80.00%
#79	32	0	0	0	32	4	7	0	0	21	14	5	9	7	33.33%	58.33%
#80	288	0	0	0	288	27	48	2	2	211	77	64	13	134	63.51%	67.68%
#81	355	0	0	0	355	31	31	1	1	292	72	66	6	220	75.34%	76.92%
#82	55	0	0	0	55	12	19	2	2	22	11	7	4	11	36.67%	61.11%
#83	31624	0	0	0	31624	2555	6381	311	311	22377	7351	4808	2543	15026	67.15%	75.76%
#84	344	0	0	0	344	36	27	2	2	279	9	6	3	270	86.54%	97.69%
#85	6	0	0	0	6	2	3	0	0	1	0	0	0	1	33.33%	100.00%
#86	8	0	0	0	8	0	0	0	0	8	3	1	2	5	83.33%	82.50%
#87	43	0	0	0	43	12	3	0	0	28	4	3	1	24	61.54%	88.89%
#88	1	0	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%
#89	2	0	0	0	2	0	0	0	0	2	1	1	0	1	50.00%	50.00%
#90	69	0	0	0	69	7	4	3	3	55	22	17	5	33	57.89%	66.00%
#91	130	0	0	0	130	21	10	3	3	96	53	32	21	43	44.79%	57.33%
#92	1683	0	0	0	1683	244	39	6	6	1394	272	244	28	1122	69.69%	80.49%
#93	37	0	0	0	37	3	26	0	0	8	2	0	2	6	66.67%	75.00%
#94	357	0	0	0	357	52	42	5	5	258	97	70	27	161	56.89%	62.40%
#95	1885	0	0	0	1885	227	276	2	2	1380	50	40	10	1330	83.28%	96.38%
#96	683	0	0	0	683	48	40	4	4	591	68	53	15	523	83.81%	88.49%
#97	55	0	0	0	55	10	11	1	1	33	18	11	7	15	41.67%	45.45%
#98	975	0	0	0	975	104	53	0	0	818	46	36	10	772	84.65%	94.38%
#99	128	0	0	0	128	23	10	1	1	94	11	9	2	83	72.17%	88.30%
#100	17	0	0	0	17	1	3	0	0	13	7	2	5	6	66.67%	46.15%
#101	0	1	0	0	0	0	0	0	0	5	0	0	0	0	0.00%	0.00%
#102	8	0	0	0	8	0	3	0	0	5	0	0	0	5	100.00%	100.00%
#103	0	0	0	0	0	0	0	0	0	1	1	1	0	0	0.00%	0.00%
#104	371	0	0	0	371	27	100	18	18	226	131	65	66	95	50.80%	42.04%
#105	634	0	0	0	634	79	67	5	5	483	80	49	31	403	75.89%	83.44%
#106	0	0	0	0	0	26	35	4	4	32	12	8	4	20	37.04%	62.50%
#107	0	0	0	0	0	3	52	15	15	71	59	32	27	12	25.53%	16.90%
#108	7	0	0	0	7	3	0	0	0	4	1	1	0	3	42.86%	75.00%
#109	203	0	0	0	203	45	11	1	1	146	12	10	2	134	70.90%	91.78%
#110	45	0	0	0	45	4	5	0	0	36	3	1	2	33	86.84%	91.67%
#111	115	0	0	0	115	16	5	0	0	94	2	2	0	92	83.84%	97.87%
#112	2	0	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%
#113	7	0	0	0	7	1	2	0	0	4	0	0	0	4	80.00%	100.00%
#114	623	0	0	0	623	82	8	0	0	533	22	21	1	511	83.22%	95.87%

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Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										Errors			FLOWTHROUGH						
Company Info		LESOG																			
Name	RESH / OCN	Mechanized Interfaces Used			Manual			Rejects				Validated			Total System Fallouts	BST Caused Fallouts	CLEC Caused Fallouts	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallouts	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallouts	BST Caused Fallouts	CLEC Caused Fallouts									
#115		223	0	0	223	30	9	1	183	14	10	4	169	80.86%	92.35%	94.41%					
#116		835	0	0	835	124	133	2	576	58	44	14	518	75.51%	89.93%	92.17%					
#117		308	0	0	308	48	20	1	239	20	16	4	219	77.39%	91.63%	93.19%					
#118		495	0	0	495	8	24	0	463	31	27	4	432	92.51%	93.30%	94.12%					
#119		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%					
#120		495	0	0	495	51	30	2	412	69	43	26	343	78.49%	83.25%	88.86%					
#121		10	0	0	10	4	0	0	6	3	2	1	3	33.33%	50.00%	60.00%					
#122		2551	0	0	2551	292	187	7	2065	153	123	30	1912	82.17%	92.59%	93.96%					
#123		92	0	0	92	6	6	3	77	34	27	7	43	56.58%	61.43%	61.43%					
#124		148	0	0	148	13	6	0	129	4	3	1	125	88.65%	96.90%	97.66%					
#125		13	0	0	13	10	0	0	3	3	1	2	0	0.00%	0.00%	0.00%					
#126		15	0	0	15	7	0	0	8	5	3	2	3	23.08%	37.50%	50.00%					
#127		1194	0	0	1194	227	126	2	839	72	60	12	767	72.77%	91.42%	92.74%					
#128		2868	0	0	2868	202	193	22	2451	404	341	63	2047	79.03%	83.52%	85.72%					
#129		0	0	0	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%					
#130		0	2720	0	2720	227	318	0	2175	1490	1215	265	695	32.52%	31.95%	36.39%					
#131		25	0	0	25	4	6	1	14	3	2	1	11	64.71%	76.57%	84.62%					
#132		0	0	7	7	2	0	0	5	5	3	2	0	0.00%	0.00%	0.00%					
#133		70	0	0	70	10	6	0	54	10	7	3	44	72.13%	81.48%	86.27%					
#134		792	0	0	792	33	46	0	713	29	18	11	684	93.06%	95.93%	97.44%					
#135		3726	0	0	3726	269	253	26	3178	349	256	93	2829	84.35%	89.02%	91.70%					
#136		0	0	11192	11192	69	584	8	10531	308	252	56	10223	96.96%	97.08%	97.59%					
#137		212	0	0	212	32	29	2	149	48	35	13	101	60.12%	67.79%	74.26%					
#138		5	0	0	5	2	0	0	3	2	1	1	1	25.00%	33.33%	50.00%					
#139		462	0	0	462	98	51	17	296	84	54	30	212	58.24%	71.62%	79.70%					
#140		1257	0	0	1257	137	173	21	926	329	253	76	597	60.49%	64.47%	70.24%					
#141		0	982	0	982	91	163	7	721	290	225	65	431	57.70%	59.78%	65.70%					
#142		520	0	0	520	83	42	6	389	106	78	28	283	63.74%	72.75%	78.39%					
#143		2526	0	0	2526	352	201	47	1926	842	692	150	1084	50.94%	56.28%	61.04%					
#144		0	50	0	50	6	8	0	36	23	18	5	13	35.14%	36.11%	41.94%					
#145		0	375	0	375	64	55	1	255	157	125	32	98	34.15%	38.43%	43.95%					
#146		34	0	0	34	1	6	0	27	12	8	4	15	62.50%	55.56%	65.22%					
#147		1997	0	0	1997	268	562	16	1151	527	351	176	624	50.20%	54.21%	64.00%					
#148		2947	0	0	2947	308	469	31	2139	549	387	182	1590	70.20%	74.33%	81.25%					
#149		4070	0	0	4070	468	571	40	2991	792	601	191	2199	67.29%	73.52%	76.54%					
#150		259	0	0	259	67	9	6	177	132	126	6	45	18.91%	25.42%	26.32%					
#151		21	0	0	21	0	0	0	21	1	1	0	20	95.24%	95.24%	95.24%					
#152		39	0	0	39	11	1	0	27	1	1	0	26	68.42%	96.30%	96.30%					

**ORDERING**

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 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit A.IV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH									
Company Info		LESOG																			
Name	RESH / OCN	Mechanized Interface Used			Manual			Rejects				Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Classification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused	Issued SO's	Percent Flowthrough						
#153		12	0	0	12	3	1	1	0	8	1	0	0	0	0	0	1	7	70.00%	87.50%	100.00%
#154		22	0	0	22	0	1	1	1	20	7	6	0	0	0	0	1	13	68.42%	65.00%	88.42%
#155		0	0	38	38	5	2	0	0	31	5	3	0	0	0	0	2	26	76.47%	83.87%	89.66%
#156		210	0	0	210	19	19	1	1	171	19	12	0	0	0	0	7	152	88.89%	88.89%	92.68%
#157		156	0	0	156	29	24	1	1	102	39	37	0	0	0	0	2	63	48.84%	61.76%	63.00%
#158		33	0	0	33	8	4	2	2	19	7	2	0	0	0	0	5	12	54.55%	63.16%	85.71%
#159		166	0	0	166	19	25	7	7	115	43	35	0	0	0	0	8	72	57.14%	62.61%	67.29%
#160		0	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#161		100	0	0	100	5	4	2	2	89	23	13	0	0	0	0	6	66	78.57%	74.16%	83.54%
#162		14	0	0	14	3	3	0	0	8	6	2	0	0	0	0	4	2	28.57%	25.00%	50.00%
#163		146	0	0	146	31	21	1	1	93	29	21	0	0	0	0	8	64	55.17%	68.82%	75.29%
#164		699	0	0	699	67	63	3	0	566	41	22	0	0	0	0	19	525	85.50%	92.76%	95.98%
#165		84	0	0	84	9	9	0	0	66	7	6	0	0	0	0	1	59	79.73%	89.39%	90.77%
#166		0	924	0	924	24	66	0	0	834	56	43	0	0	0	0	13	778	92.07%	93.29%	94.76%
#167		0	5077	0	5077	94	1453	0	0	3530	874	452	0	0	0	0	422	2656	82.95%	75.24%	85.46%
#168		4	0	0	4	2	1	0	0	1	1	0	0	0	0	0	1	0	0.00%	0.00%	0.00%
#169		27	0	0	27	1	12	0	0	14	2	1	0	0	0	0	1	12	85.71%	85.71%	92.31%
#170		0	40094	0	40094	1596	4907	41	0	33550	7341	5074	0	0	0	0	2267	26209	79.71%	78.12%	83.78%
#171		218	0	0	218	20	26	0	0	172	14	11	0	0	0	0	3	158	83.60%	91.86%	93.49%
#172		3	0	0	3	1	0	0	0	2	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#173		13	0	0	13	3	2	0	0	8	5	3	0	0	0	0	2	3	33.33%	37.50%	50.00%
#174		88	0	0	88	12	9	0	0	67	23	18	0	0	0	0	5	44	59.46%	65.67%	70.97%
#175		67	0	0	67	3	5	0	0	59	1	1	0	0	0	0	0	58	93.55%	98.31%	98.31%
#176		2	0	0	2	0	0	0	0	2	1	1	0	0	0	0	0	1	50.00%	50.00%	50.00%
#177		2	0	0	2	0	0	0	0	2	1	1	0	0	0	0	0	1	50.00%	50.00%	50.00%
#178		9	0	0	9	0	0	0	0	9	3	2	0	0	0	0	1	6	75.00%	66.67%	75.00%
#179		10	0	0	10	1	2	0	0	7	2	2	0	0	0	0	0	5	62.50%	71.43%	71.43%
#180		12	0	0	12	0	2	0	0	10	4	3	0	0	0	0	1	6	66.67%	60.00%	66.67%
#181		16	0	0	16	0	1	0	0	15	5	3	0	0	0	0	2	10	76.92%	66.67%	76.92%
#182		20	0	0	20	6	5	1	0	8	3	1	0	0	0	0	2	5	41.67%	62.50%	83.33%
#183		53	0	0	53	9	17	0	0	27	9	6	0	0	0	0	3	18	54.55%	66.67%	75.00%
#184		151	0	0	151	19	23	2	0	107	28	18	0	0	0	0	10	79	68.10%	73.83%	81.44%
#185		161	0	0	161	35	28	3	0	95	21	16	0	0	0	0	5	74	59.20%	77.89%	82.22%
#186		0	0	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#187		0	0	3	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#188		0	0	5	5	4	1	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#189		0	0	7	7	6	1	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#190		413	0	0	413	61	21	0	0	331	12	10	0	0	0	0	2	319	81.79%	96.37%	96.96%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info																
Name	RESH / OCN	Mechanized Interface Used			LESOG			Errors				Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout
#191		390	0	0	390	60	42	6	282	63	35	28	219	69.75%	77.66%	86.22%
#192		1794	0	0	1794	140	215	3	1436	127	79	48	1309	85.67%	91.16%	94.31%
#193		2495	0	0	2495	267	275	43	1910	280	171	109	1630	78.82%	85.34%	90.51%
#194		0	17	0	17	1	1	0	15	11	3	8	4	50.00%	26.67%	57.14%
#195		111	0	0	111	16	15	0	80	31	18	13	49	59.04%	61.25%	73.13%
#196		16	0	0	16	2	1	0	13	10	9	1	3	21.43%	23.08%	25.00%
#197		7	0	0	7	0	2	0	5	1	1	0	4	80.00%	80.00%	80.00%
#198		0	0	3452	3452	14	565	32	2841	872	529	343	1969	78.38%	69.31%	78.82%
#199		0	0	13	13	0	3	3	7	4	4	0	3	42.86%	42.86%	42.86%
#200		0	0	12	12	11	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#201		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#202		3	0	0	3	0	0	0	3	3	0	3	0	0.00%	0.00%	0.00%
#203		39	0	0	39	3	6	0	30	4	2	2	26	83.87%	86.67%	92.86%
#204		0	0	18	18	1	10	1	6	3	1	2	3	60.00%	50.00%	75.00%
#205		0	0	26	26	0	10	0	16	9	5	4	7	58.33%	43.75%	58.33%
#206		0	0	32	32	7	1	0	24	4	3	1	20	66.67%	83.33%	86.96%
#207		0	0	49	49	7	7	2	33	11	8	3	22	59.46%	66.67%	73.33%
#208		0	0	160	160	32	49	1	78	38	12	26	40	47.62%	51.28%	76.92%
#209		0	0	175	175	61	30	3	81	31	19	12	50	38.46%	61.73%	72.46%
#210		7	0	0	7	4	0	0	3	2	2	0	1	14.29%	33.33%	33.33%
#211		9	0	0	9	1	5	0	3	1	0	1	2	66.67%	66.67%	100.00%
#212		0	0	10	10	6	0	0	4	1	1	0	3	30.00%	75.00%	75.00%
#213		0	0	17	17	12	2	1	2	0	0	0	2	14.29%	100.00%	100.00%
#214		0	0	39	39	3	10	3	23	9	9	0	14	53.85%	60.87%	60.87%
#215		0	0	22	22	4	5	0	13	8	5	3	5	35.71%	38.46%	50.00%
#216		0	0	23	23	10	3	0	10	8	4	4	2	12.50%	20.00%	33.33%
#217		21	0	0	21	2	3	0	16	0	0	0	16	88.89%	100.00%	100.00%
#218		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#219		880	0	0	880	100	111	18	651	183	119	64	468	68.12%	71.89%	79.73%
#220		5	0	0	5	0	0	0	5	0	0	0	0	100.00%	100.00%	100.00%
#221		113	0	0	113	2	9	0	102	58	47	11	44	47.31%	43.14%	48.35%
#222		0	0	12	12	7	5	0	0	0	0	0	0	0.00%	0.00%	0.00%
#223		23	0	0	23	2	2	0	19	5	4	1	14	70.00%	73.68%	77.76%
#224		209	0	0	209	19	5	3	182	91	28	63	91	65.94%	50.00%	76.47%
#225		0	0	9	9	0	0	0	9	1	1	0	8	88.89%	88.89%	88.89%
#226		0	0	49	49	22	5	1	21	7	3	4	14	35.90%	66.67%	82.35%
#227		266	0	0	266	23	52	2	189	8	5	3	181	86.50%	95.77%	97.31%
#228		100	0	0	100	22	8	0	70	27	20	7	43	50.59%	61.43%	68.25%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AUV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										Errors			FLOWTHROUGH		
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Auto Clarification									
#229		68	0	0	68	4	7	0	57	6	4	2	51	86.44%	89.47%	92.73%	
#230		10985	0	0	10985	791	493	4	9697	288	227	61	9409	90.24%	97.03%	97.64%	
#231		0	0	4185	4185	108	79	14	3984	491	419	72	3493	86.89%	87.68%	89.29%	
#232		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#233		4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#234		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#235		18	0	0	18	1	10	0	7	1	1	0	6	75.00%	85.71%	85.71%	
#236		6234	0	0	6234	1102	649	59	4424	1128	909	219	3296	62.11%	74.50%	78.98%	
#237		0	0	40	40	21	11	0	8	6	3	3	2	7.69%	25.00%	40.00%	
#238		3279	0	0	3279	256	400	4	2619	108	73	35	2511	88.42%	95.88%	97.17%	
#239		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#240		3	0	0	3	1	1	0	0	0	0	0	1	50.00%	100.00%	100.00%	
#241		49	0	0	49	12	0	0	37	2	2	0	35	71.43%	94.59%	94.59%	
#242		29	0	0	29	0	0	0	29	2	1	1	27	96.43%	93.10%	96.43%	
#243		1578	0	0	1578	132	159	9	1278	163	99	64	1115	82.84%	87.25%	91.85%	
#244		105	0	0	105	10	17	0	78	18	12	6	60	73.17%	76.92%	83.33%	
#245		244	0	0	244	29	11	0	204	16	14	2	188	81.39%	92.16%	93.07%	
#246		110	0	0	110	13	8	5	84	8	6	2	76	80.00%	90.48%	92.68%	
#247		0	0	2303	2303	80	190	0	2033	90	68	22	1943	92.92%	95.57%	96.62%	
#248		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#249		221	0	0	221	87	1	0	133	9	6	3	124	57.14%	93.23%	95.38%	
#250		1	0	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#251		99	0	0	99	10	3	0	86	4	4	0	82	85.42%	95.35%	95.35%	
#252		975	0	0	975	86	30	2	857	82	77	5	775	82.62%	90.43%	90.96%	
#253		13	0	0	13	0	0	0	13	0	0	0	13	100.00%	100.00%	100.00%	
#254		0	0	136	136	2	17	1	116	7	4	3	109	94.78%	93.97%	96.46%	
#255		6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%	
#256		18	0	0	18	4	5	0	9	3	0	3	6	60.00%	66.67%	100.00%	
#257		20	0	0	20	1	2	0	17	9	3	6	8	66.67%	70.00%	72.73%	
#258		51	0	0	51	18	9	0	24	7	5	2	17	42.50%	70.83%	77.27%	
#259		62	0	0	62	7	17	0	38	7	6	1	31	70.45%	81.58%	83.78%	
#260		113	0	0	113	11	12	0	90	3	1	2	87	87.88%	96.67%	98.86%	
#261		0	0	12	12	0	2	0	10	2	1	1	8	88.89%	80.00%	88.89%	
#262		0	0	17	17	4	7	0	6	1	1	0	5	50.00%	83.33%	83.33%	
#263		0	0	24	24	12	0	0	12	6	2	4	6	30.00%	50.00%	75.00%	
#264		0	0	38	38	9	7	1	21	10	6	4	11	42.31%	52.38%	64.71%	
#265		0	0	39	39	5	5	0	29	8	4	4	21	70.00%	72.41%	84.00%	
#266		0	0	75	75	14	16	4	41	12	6	6	29	59.18%	70.73%	82.86%	



**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit A.IV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										Errors		FLOWTHROUGH				
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used				Manual		Rejects		Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Clarification										
#267		3964	0	0	0	3964	429	249	25	3261	151	97	54	3110	85.53%	95.37%	96.96%	
#268		49	0	0	0	49	14	12	2	21	12	11	1	9	26.47%	42.86%	45.00%	
#269		1282	0	0	0	1282	153	152	1	976	61	49	12	915	81.92%	93.75%	94.92%	
#270		165	0	0	0	165	32	7	0	126	11	9	2	115	73.72%	91.27%	92.74%	
#271		0	2	0	0	2	0	1	0	0	1	0	1	0	0.00%	0.00%	0.00%	
#272		564	0	0	0	564	64	46	2	452	45	36	9	407	80.28%	90.04%	91.87%	
#273		136	0	0	0	136	19	27	2	88	6	3	3	82	78.85%	93.18%	96.47%	
#274		0	0	1972	0	1972	178	159	89	1546	503	399	104	1043	64.38%	67.46%	72.33%	
#275		2278	0	0	0	2278	133	831	2	1312	54	44	10	1258	87.67%	95.88%	96.62%	
#276		60	0	0	0	60	7	6	2	45	4	1	3	41	83.67%	91.11%	97.62%	
#277		0	0	985	0	985	10	88	1	886	7	6	1	879	98.21%	99.21%	99.32%	
#278		1727	0	0	0	1727	151	87	2	1487	89	74	15	1398	86.14%	94.01%	94.97%	
#279		2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#280		97	0	0	0	97	3	7	0	87	10	10	0	77	85.56%	88.51%	88.51%	
#281		108	0	0	0	108	16	2	0	90	6	4	2	84	80.77%	93.33%	95.45%	
#282		128	0	0	0	128	7	11	0	110	27	27	0	83	70.94%	75.45%	75.45%	
#283		0	3493	0	0	3493	131	655	3	2704	489	378	111	2215	81.31%	81.92%	85.42%	
#284		497	0	0	0	497	37	15	1	444	24	19	5	420	88.24%	94.59%	95.67%	
#285		404	0	0	0	404	35	21	1	347	22	20	2	325	85.53%	93.66%	94.20%	
#286		2084	0	0	0	2084	221	167	6	1690	89	60	29	1601	85.07%	94.73%	96.39%	
#287		800	0	0	0	800	102	112	1	585	25	19	6	560	82.23%	95.73%	96.72%	
#288		917	0	0	0	917	103	26	0	788	24	19	5	764	86.23%	96.95%	97.57%	
#289		39	0	0	0	39	2	2	1	34	5	5	0	29	80.56%	85.29%	85.29%	
#290		1852	0	0	0	1852	180	80	5	1587	79	54	25	1508	86.57%	95.02%	96.54%	
#291		232	0	0	0	232	11	11	0	210	8	7	1	202	91.82%	96.19%	96.65%	
#292		7	0	0	0	7	0	2	0	5	4	0	4	1	100.00%	20.00%	100.00%	
#293		21	0	0	0	21	1	0	0	20	1	1	0	19	90.48%	95.00%	95.00%	
#294		143	0	0	0	143	3	27	0	113	15	13	2	98	85.96%	86.73%	88.29%	
#295		20	0	0	0	20	0	4	0	16	2	2	0	14	87.50%	87.50%	87.50%	
#296		315	0	0	0	315	79	16	3	217	72	65	7	145	50.17%	66.82%	69.05%	
#297		105	0	0	0	105	11	15	1	78	23	16	7	55	63.95%	70.51%	73.33%	
#298		146	0	0	0	146	35	31	0	80	25	14	11	55	52.88%	68.75%	79.71%	
#299		1297	0	0	0	1297	167	106	3	1021	50	41	9	971	82.36%	95.10%	95.95%	
#300		411	0	0	0	411	39	17	5	350	18	15	3	332	86.01%	94.86%	95.68%	
#301		138	0	0	0	138	46	7	4	81	17	14	3	64	51.61%	79.01%	82.05%	
#302		1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#303		2	0	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#304		3	0	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit A.IV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										Errors			FLOWTHROUGH		
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's									
#305		4	0	0	0	4	3	0	0	0	0	0	0	1	100.00%	100.00%	100.00%
#306		12	0	0	12	2	2	1	3	6	2	2	0	4	50.00%	66.67%	66.67%
#307		0	144	0	144	58	51	0	35	35	32	6	26	3	4.48%	8.57%	33.33%
#308		4235	0	0	4235	391	237	11	3596	374	325	49	3222	3	81.82%	89.60%	90.84%
#309		8959	0	0	8959	426	539	10	7984	771	571	200	7213	0	87.86%	90.34%	92.66%
#310		20	0	0	20	0	2	0	18	0	0	0	18	1	100.00%	100.00%	100.00%
#311		2	0	0	2	0	1	0	1	0	0	0	1	1	100.00%	100.00%	100.00%
#312		1374	0	0	1374	112	87	3	1172	92	58	34	1080	0	86.40%	92.15%	94.90%
#313		865	0	0	865	77	56	1	731	55	46	9	676	1	84.61%	92.48%	93.63%
#314		13	0	0	13	0	6	0	7	2	2	1	5	5	83.33%	71.43%	83.33%
#315		13	0	0	13	0	3	0	10	0	0	0	10	10	100.00%	100.00%	100.00%
#316		450	0	0	450	55	27	1	367	24	19	5	343	2	92.25%	94.75%	96.80%
#317		334	0	0	334	14	32	1	287	15	9	6	272	2	82.20%	94.77%	94.75%
#318		315	0	0	315	88	55	4	168	51	29	22	117	1	50.00%	69.64%	80.14%
#319		0	2404	0	2404	859	342	23	1180	412	257	155	788	0	40.76%	65.08%	74.93%
#320		2983	0	0	2983	213	175	17	2578	248	186	62	2330	0	85.38%	90.38%	92.61%
#321		420	0	0	420	47	38	4	331	69	53	16	262	0	72.38%	79.15%	83.17%
#322		14	0	0	14	2	2	0	12	0	0	0	12	0	85.71%	100.00%	100.00%
#323		0	0	1	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#324		86	0	0	86	4	8	1	73	41	30	11	32	0	48.48%	43.84%	51.61%
#325		200	0	0	200	28	23	12	137	89	48	41	48	0	38.71%	35.04%	50.00%
#326		84	0	0	84	7	5	0	72	12	9	3	60	0	78.95%	83.33%	86.96%
#327		451	0	0	451	50	22	2	377	89	79	10	288	0	69.06%	76.39%	78.47%
#328		506	0	0	506	43	29	1	433	28	22	6	405	0	86.17%	93.53%	94.85%
#329		0	0	31	31	5	4	0	22	7	4	3	15	0	62.50%	68.18%	78.95%
#330		0	0	72	72	14	10	0	48	12	7	5	36	0	63.16%	75.00%	83.72%
#331		31	0	0	31	4	1	0	26	3	3	0	23	0	76.67%	88.46%	88.46%
#332		31	0	0	31	3	1	0	27	1	1	0	26	0	86.67%	96.30%	96.30%
#333		12	0	0	12	0	0	0	12	5	3	2	7	0	70.00%	58.33%	70.00%
#334		0	0	3	3	0	2	0	1	1	1	0	0	0	0.00%	0.00%	0.00%
#335		0	0	63	63	25	3	0	35	4	3	1	31	0	52.54%	88.57%	91.18%
#336		91	0	0	91	0	33	3	55	0	0	0	55	0	100.00%	100.00%	100.00%
#337		0	0	482	482	24	38	0	420	13	6	7	407	0	93.14%	96.90%	98.55%
#338		64	0	0	64	13	4	0	47	5	4	1	42	0	71.19%	89.36%	91.30%
#339		3	0	0	3	0	0	0	3	2	1	1	1	1	50.00%	33.33%	50.00%
#340		639	0	0	639	52	91	1	495	55	48	7	440	0	81.48%	88.89%	90.16%
#341		6	0	0	6	0	0	0	5	2	0	2	3	0	100.00%	60.00%	100.00%
#342		67	0	0	67	8	18	0	41	14	12	2	27	0	57.45%	65.85%	69.23%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit A.IV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Rejects		Validated				Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
#343		504	0	0	0	504	83	52	4	365	84	63	21	281	76.99%	81.69%	
#344		10	0	0	0	10	3	2	0	5	1	0	0	4	80.00%	80.00%	
#345		189	0	0	0	189	38	26	3	122	29	25	4	93	76.23%	78.81%	
#346		129	0	0	0	129	8	20	1	100	11	11	0	89	89.00%	89.00%	
#347		366	0	0	0	366	20	72	0	274	18	15	3	256	87.97%	94.46%	
#348		0	5968	0	0	5968	167	1383	0	4418	739	552	187	3679	83.65%	86.95%	
#349		0	8139	0	0	8139	297	1974	4	5864	1309	1022	287	4555	77.55%	81.67%	
#350		7	0	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	
#351		1220	0	0	0	1220	91	75	0	1054	36	26	10	1018	89.89%	96.58%	
#352		1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	97.51%	
#353		1868	0	0	0	1868	171	289	9	1399	183	110	73	1216	81.23%	86.92%	
#354		11	0	0	0	11	4	2	0	5	0	0	0	5	55.56%	100.00%	
#355		3454	0	0	0	3454	123	107	14	3210	106	53	53	3104	94.63%	98.32%	
#356		11287	0	0	0	11287	319	1298	14	9656	356	274	82	9300	94.01%	96.31%	
#357		0	0	220	0	220	50	12	2	156	15	9	6	141	70.50%	94.00%	
#358		0	0	515	0	515	86	39	6	394	67	45	22	317	70.76%	82.55%	
#359		4	0	0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	
#360		0	32	0	0	32	1	7	0	24	3	0	3	21	95.45%	100.00%	
#361		9	0	0	0	9	0	3	0	6	4	3	1	2	40.00%	40.00%	
#362		599	0	0	0	599	19	54	0	526	20	16	4	506	93.53%	96.93%	
#363		4762	0	0	0	4762	428	533	8	3793	360	265	75	3433	82.80%	90.51%	
#364		3	0	0	0	3	2	1	0	0	0	0	0	0	0.00%	0.00%	
#365		7	0	0	0	7	0	1	0	6	2	1	0	4	80.00%	80.00%	
#366		114	0	0	0	114	9	4	0	101	8	6	2	93	86.11%	93.94%	
#367		61	0	0	0	61	3	4	0	54	4	3	1	50	89.29%	94.34%	
#368		1159	0	0	0	1159	135	100	27	897	326	241	85	571	60.30%	63.66%	
#369		4218	0	0	0	4218	1746	196	22	2254	474	408	66	1780	45.25%	78.97%	
#370		0	48	0	0	48	18	14	1	15	1	1	0	14	42.42%	93.33%	
#371		0	473	0	0	473	241	91	15	126	67	49	18	59	16.91%	54.63%	
#372		103	0	0	0	103	11	14	0	78	9	7	2	69	79.31%	90.79%	
#373		20	0	0	0	20	1	3	0	16	2	1	1	14	87.50%	93.33%	
#374		32244	0	0	0	32244	3864	2508	68	25804	1773	1543	230	24031	81.63%	93.97%	
#375		1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	
#376		5	0	0	0	5	0	2	0	3	1	1	0	2	66.67%	66.67%	
#377		8	0	0	0	8	2	0	0	6	0	0	0	6	75.00%	100.00%	
#378		19	0	0	0	19	0	8	1	10	0	0	0	10	100.00%	100.00%	
#379		27	0	0	0	27	1	6	0	20	1	1	0	19	90.48%	95.00%	
#380		30	0	0	0	30	3	0	0	27	3	2	1	24	82.76%	92.31%	

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)**  
**REPORT PERIOD: 08/01/2001 - 08/31/2001**

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used			Manual			Rejects				Validated		Errors		Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's						
#381		11	0	0	11	1	0	0	0	0	0	10	2	1	1	8	80.00%	80.00%	88.89%
#382		29	0	0	29	4	6	6	5	5	14	14	8	1	7	6	54.55%	42.86%	85.71%
#383		240	0	0	240	54	96	96	1	1	149	149	8	6	2	141	70.15%	94.63%	95.92%
#384		4	0	0	4	0	2	2	1	1	1	1	1	0	0	0	0.00%	0.00%	0.00%
#385		4	0	0	4	1	1	1	0	0	2	2	1	0	1	1	50.00%	50.00%	100.00%
#386		0	0	0	3	0	2	2	0	0	2	2	1	0	0	1	100.00%	50.00%	100.00%
#387		0	0	0	3	0	2	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
#388		0	0	0	17	2	6	6	0	0	9	9	3	1	2	6	66.67%	66.67%	85.71%
#389		0	0	0	974	160	155	155	13	13	646	646	295	216	79	351	48.28%	54.33%	61.90%
#390		0	0	0	1007	122	152	152	4	4	729	729	288	243	45	441	54.71%	60.49%	64.47%
#391		0	0	0	1157	171	205	205	7	7	774	774	346	260	86	428	49.83%	55.30%	62.21%
#392		0	0	0	1849	294	236	236	14	14	1305	1305	579	469	110	726	48.76%	55.63%	60.75%
#393		0	0	0	1882	387	287	287	18	18	1190	1190	491	372	119	699	47.94%	58.74%	65.27%
#394		1066	0	0	1066	162	73	73	3	3	828	828	39	32	7	789	80.26%	95.29%	96.10%
#395		15	0	0	15	1	1	1	0	0	13	13	0	0	0	13	92.86%	100.00%	100.00%
#396		11	0	0	11	4	0	0	0	0	7	7	1	1	0	6	54.55%	85.71%	85.71%
#397		58	0	0	58	1	7	7	0	0	50	50	4	2	2	46	93.88%	92.00%	95.83%
#398		2611	0	0	2611	492	330	330	16	16	1773	1773	502	404	98	1271	58.65%	71.69%	75.86%
#399		0	2	0	2	1	0	0	0	0	1	1	0	0	0	1	50.00%	100.00%	100.00%
#400		251	0	0	251	28	24	24	1	1	198	198	23	18	5	175	79.19%	88.38%	90.67%
#401		276	0	0	276	58	17	17	3	3	198	198	34	29	5	164	65.34%	82.83%	84.97%
#402		1820	0	0	1820	133	97	97	1	1	1589	1589	80	69	11	1509	88.19%	94.97%	95.63%
#403		0	0	0	1	0	0	0	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
#404		168	0	0	168	9	3	3	0	0	156	156	6	4	2	150	92.02%	96.15%	97.40%
#405		120	0	0	120	3	6	6	0	0	111	111	4	4	0	107	93.86%	96.40%	96.40%
#406		0	88	0	88	0	6	6	0	0	82	82	16	9	7	66	88.00%	80.49%	88.00%
#407		391	0	0	391	68	28	28	2	2	293	293	32	21	11	261	74.57%	89.08%	92.55%
#408		0	0	0	1140	45	146	146	0	0	949	949	26	18	8	923	93.61%	97.26%	98.09%
#409		2356	0	0	2356	259	152	152	14	14	1931	1931	163	134	29	1768	81.81%	91.56%	92.95%
#410		165	0	0	165	23	11	11	3	3	128	128	27	19	8	101	70.63%	78.91%	84.17%
#411		161	0	0	161	6	6	6	0	0	149	149	11	10	1	138	89.61%	92.62%	93.24%
#412		406	0	0	406	20	20	20	0	0	366	366	32	24	8	334	88.36%	91.26%	93.30%
#413		384	0	0	384	40	23	23	7	7	314	314	18	14	4	296	84.57%	94.27%	95.48%
#414		540	0	0	540	41	13	13	0	0	486	486	13	11	2	473	90.10%	97.33%	97.73%
#415		333	0	0	333	51	31	31	3	3	248	248	14	11	3	234	79.05%	94.35%	95.51%
#416		3	0	0	3	0	0	0	1	1	2	2	0	0	0	2	100.00%	100.00%	100.00%
#417		64	0	0	64	12	4	4	0	0	48	48	16	15	1	32	54.24%	66.67%	68.09%
#418		0	2	0	2	0	0	0	0	0	2	2	2	2	0	0	0.00%	0.00%	0.00%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit A JV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated	Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout		Auto Clarification	Pending Supps (Z Status)	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout
#419		0	28	0	28	6	0	0	20	12	11	1	8	32.00%	40.00%	42.11%
#420		0	28	0	28	20	0	7	7	6	3	3	1	4.17%	14.29%	25.00%
#421		0	63	0	63	48	1	14	14	4	2	2	10	16.67%	71.43%	83.33%
#422		0	164	0	164	94	22	47	47	15	10	5	32	23.53%	68.09%	76.19%
#423		0	213	0	213	160	19	31	31	16	10	6	15	8.11%	48.39%	60.00%
#424		496	0	0	496	74	29	0	393	21	15	6	372	80.89%	94.66%	96.12%
#425		141	0	0	141	35	5	101	101	14	14	0	87	63.97%	86.14%	86.14%
#426		83	0	0	83	17	12	4	50	25	8	17	25	50.00%	75.76%	75.76%
#427		0	323	0	323	143	46	128	128	47	36	11	81	31.15%	63.28%	69.23%
#428		5	0	0	5	0	0	3	3	2	2	0	1	33.33%	33.33%	33.33%
#429		25	0	0	25	4	3	0	18	4	2	2	14	70.00%	77.78%	87.50%
#430		155	0	0	155	28	24	1	102	10	6	4	92	73.02%	90.20%	93.86%
#431		84	0	0	84	27	1	54	54	23	12	11	31	44.29%	57.41%	72.09%
#432		631	0	0	631	74	74	10	473	119	103	16	354	66.67%	74.84%	77.46%
#433		10	0	0	10	0	1	0	9	0	0	0	9	100.00%	100.00%	100.00%
#434		16	0	0	16	4	3	0	9	2	2	0	7	53.85%	77.78%	77.78%
#435		22	0	0	22	0	0	0	22	8	3	5	14	82.35%	63.64%	82.35%
#436		30	0	0	30	7	4	0	19	6	5	1	13	52.00%	68.42%	72.22%
#437		50	0	0	50	6	6	2	36	9	8	1	27	65.85%	75.00%	77.14%
#438		53	0	0	53	0	1	2	50	43	32	11	7	17.95%	14.00%	17.95%
#439		92	0	0	92	7	6	2	77	10	9	1	67	80.72%	87.01%	88.16%
#440		129	0	0	129	2	6	0	121	23	14	9	98	85.96%	80.99%	87.50%
#441		213	0	0	213	40	33	4	136	19	15	4	117	68.02%	66.03%	88.64%
#442		15	0	0	15	0	0	1	14	5	1	4	9	90.00%	64.29%	90.00%
#443		6	0	0	6	1	0	1	4	3	2	1	1	25.00%	25.00%	33.33%
#444		56	0	0	56	5	5	0	46	9	4	5	37	80.43%	80.43%	90.24%
#445		71	0	0	71	11	5	1	54	10	5	5	44	73.33%	81.48%	89.80%
#446		98	0	0	98	9	15	4	70	25	18	7	45	62.50%	64.29%	71.43%
#447		16	0	0	16	3	0	0	13	2	2	0	11	68.75%	84.62%	84.62%
#448		139	0	0	139	6	6	5	122	26	17	9	96	80.67%	76.69%	84.96%
#449		213	0	0	213	27	18	5	163	30	23	7	133	72.68%	81.60%	85.26%
#450		648	0	0	648	61	46	4	537	102	72	30	435	76.58%	81.01%	85.80%
#451		927	0	0	927	115	76	13	723	111	76	35	612	76.21%	84.65%	88.95%
#452		983	0	0	983	126	79	4	774	95	74	21	679	77.25%	87.73%	90.17%
#453		0	0	47	47	8	3	0	36	13	10	3	23	56.10%	63.89%	69.70%
#454		0	0	92	92	15	6	0	71	22	14	8	49	62.82%	69.01%	77.78%
#455		0	0	228	228	28	31	1	168	73	63	10	95	51.08%	56.55%	60.13%
#456		0	0	229	229	25	27	2	175	47	34	13	128	68.45%	73.14%	79.01%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Manual		Rejects		Validated	Total System Fallout	Errors		Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's			BST Caused Fallout	CLEC Caused Fallout			
#457		0	0	353	353	63	25	1	264	79	67	12	185	70.08%	73.41%	
#458		0	0	661	661	87	62	8	504	182	161	21	322	63.89%	66.67%	
#459		1929	0	0	1929	164	53	5	1707	122	100	22	1585	92.85%	94.07%	
#460		16	0	0	16	3	1	0	12	1	1	0	11	73.33%	91.67%	
#461		12	0	0	12	1	2	0	9	1	1	0	8	80.00%	88.89%	
#462		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	
#463		605	0	0	605	18	33	2	552	39	30	9	513	92.93%	94.48%	
<b>LENS Subtotal</b>		251759	0	0	251759	25797	25697	1398	198667	27716	20095	7621	171157	78.93%	89.57%	
<b>EDI Subtotal</b>		0	74628	0	74628	5097	12080	133	57318	14147	9801	4346	43316	74.34%	81.50%	
<b>TAG Subtotal</b>		0	0	56696	56696	5753	6075	459	44409	8580	6284	2296	35829	74.85%	85.08%	
<b>TOTAL INTERFACES</b>		251759	74628	56696	383083	36647	43852	1990	300594	50443	36180	14263	250302	83.27%	87.42%	

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)**

REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit A.IV-6  
Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH						
	RESH / OCN	Mechanized Interface Used				LESOG		Errors				Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Rejects	Validated	Pending Supps (Z Status)	LSR's				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout
#1	10	0	0	0	10	1	4	0	0	5	0	0	0	5	83.33%	100.00%	100.00%
#2	2	0	0	0	2	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#3	0	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#4	0	1	0	1	0	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#5	0	2	0	2	0	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#6	0	4	0	4	1	1	0	0	0	3	1	0	1	2	66.67%	66.67%	100.00%
#7	0	18	0	18	0	2	2	0	0	16	5	0	5	11	100.00%	68.75%	100.00%
#8	6	0	0	6	3	1	1	0	0	2	1	1	0	1	20.00%	50.00%	50.00%
#9	1	0	0	1	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#10	174	0	0	174	8	15	15	1	150	1	20	13	7	130	86.09%	86.67%	90.91%
#11	1152	0	0	1152	91	122	122	1	938	1	44	36	8	894	87.56%	95.31%	96.13%
#12	0	0	1	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#13	1144	0	0	1144	95	143	143	1	905	1	67	42	25	838	85.95%	92.60%	95.23%
#14	2	0	0	2	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#15	24	0	0	24	5	3	3	0	16	2	2	1	1	14	70.00%	87.50%	93.33%
#16	9	0	0	9	0	2	2	0	7	1	1	0	1	6	100.00%	85.71%	100.00%
#17	500	0	0	500	27	27	27	0	446	0	25	14	11	421	91.13%	94.39%	96.78%
#18	12	0	0	12	2	0	0	1	9	5	5	2	3	4	50.00%	44.44%	66.67%
#19	1208	0	0	1208	93	41	41	4	1070	47	47	33	14	1023	89.03%	95.61%	96.88%
#20	1902	0	0	1902	55	154	154	5	1688	203	203	98	105	1485	90.66%	87.97%	93.81%
#21	21	0	0	21	0	4	4	0	17	1	1	0	1	16	100.00%	94.12%	100.00%
#22	401	0	0	401	4	21	21	0	376	10	10	10	0	366	96.32%	97.34%	97.34%
#23	16	0	0	16	1	1	1	1	13	8	8	5	3	5	45.45%	38.46%	50.00%
#24	321	0	0	321	34	22	22	2	263	26	26	20	6	237	81.44%	90.11%	92.22%
#25	14	0	0	14	0	2	2	0	12	3	3	2	1	9	81.82%	75.00%	81.82%
#26	2277	0	0	2277	111	223	223	15	1928	227	227	168	59	1701	85.91%	88.23%	91.01%
#27	0	2	0	2	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#28	3	0	0	3	0	0	0	0	3	0	0	0	0	3	100.00%	100.00%	100.00%
#29	12	0	0	12	1	5	5	1	5	1	1	1	0	4	66.67%	80.00%	80.00%
#30	18	0	0	18	0	5	5	0	13	2	2	0	2	11	100.00%	84.62%	100.00%
#31	50	0	0	50	4	2	2	0	44	13	13	9	4	31	70.45%	70.45%	77.50%
#32	28	0	0	28	4	5	5	0	19	1	1	1	0	18	78.26%	94.74%	94.74%
#33	69	0	0	69	7	39	39	1	22	7	7	1	6	15	65.22%	68.18%	93.75%
#34	232	0	0	232	17	44	44	5	166	42	42	27	15	124	73.81%	74.70%	82.12%
#35	0	0	24	24	4	13	13	2	5	4	4	1	3	1	16.67%	20.00%	50.00%
#36	0	0	535	535	167	81	81	8	279	47	47	22	25	232	55.11%	83.15%	91.34%
#37	220	0	0	220	44	5	5	0	171	22	22	18	4	149	70.62%	87.13%	89.22%
#38	327	0	0	327	47	39	39	1	240	13	13	7	6	227	80.76%	94.58%	97.01%

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)  
REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit AJV-6  
Revised Attachment 2C**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Rejects		Validated		Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout
#39		514	0	0	514	42	19	3	450	18	15	3	432	88.34%	96.00%	96.64%
#40		385	0	0	385	28	6	0	351	7	5	2	344	91.25%	98.01%	
#41		261	0	0	261	36	9	1	215	21	9	12	194	81.17%	90.23%	95.57%
#42		29	0	0	29	0	5	1	23	4	2	2	19	90.48%	82.61%	90.48%
#43		0	0	307	307	2	41	0	264	3	2	1	261	98.49%	98.86%	99.24%
#44		541	0	0	541	66	18	3	454	51	36	15	403	79.80%	88.77%	91.80%
#45		191	0	0	191	8	23	1	159	11	5	6	148	91.93%	93.08%	96.73%
#46		0	0	1545	1545	11	54	3	1477	16	13	3	1461	98.38%	98.92%	99.12%
#47		15	0	0	15	2	0	0	13	2	2	0	11	73.33%	84.62%	84.62%
#48		6	0	0	6	1	1	0	4	0	0	0	4	80.00%	100.00%	100.00%
#49		386	0	0	386	17	7	1	361	37	29	8	324	87.57%	89.75%	91.78%
#50		56	0	0	56	7	0	0	49	11	9	2	38	70.37%	77.55%	80.85%
#51		4	0	0	4	2	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#52		0	0	1756	1756	206	151	9	1390	259	195	64	1131	73.83%	81.37%	85.29%
#53		17	0	0	17	3	1	0	13	1	1	0	12	75.00%	92.31%	92.31%
#54		75	0	0	75	2	5	4	64	5	1	4	59	98.33%	92.19%	98.33%
#55		0	0	889	889	6	102	0	781	14	9	5	767	98.08%	98.21%	98.84%
#56		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
#57		14	0	0	14	2	8	0	4	0	0	0	4	66.67%	100.00%	100.00%
#58		136	0	0	136	9	9	1	117	22	20	2	95	76.61%	81.20%	82.61%
#59		6	0	0	6	0	5	0	1	0	0	0	1	100.00%	100.00%	100.00%
#60		30227	0	0	30227	2395	6150	278	21404	6928	4518	2410	14476	67.68%	67.63%	76.21%
#61		342	0	0	342	36	27	2	277	8	5	3	269	86.77%	97.11%	98.18%
#62		43	0	0	43	12	3	0	28	4	3	1	24	61.54%	85.71%	88.89%
#63		25	0	0	25	0	3	1	21	11	5	6	10	66.67%	47.62%	66.67%
#64		1683	0	0	1683	244	39	6	1394	272	244	28	1122	69.69%	80.49%	82.14%
#65		34	0	0	34	2	25	0	7	2	0	2	5	71.43%	71.43%	100.00%
#66		64	0	0	64	1	6	1	56	5	4	1	51	91.07%	91.07%	92.73%
#67		1885	0	0	1885	227	276	2	1380	50	40	10	1330	83.28%	96.38%	97.08%
#68		610	0	0	610	38	34	4	534	58	45	13	476	85.15%	89.14%	91.36%
#69		975	0	0	975	104	53	0	818	46	36	10	772	84.65%	94.38%	95.54%
#70		128	0	0	128	23	10	1	94	11	9	2	83	72.17%	88.30%	90.22%
#71		17	0	0	17	1	3	0	13	7	2	5	6	66.67%	46.15%	75.00%
#72		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#73		565	0	0	565	66	59	5	435	73	45	28	362	76.53%	83.22%	88.94%
#74		11	0	0	11	0	6	0	5	0	0	0	5	100.00%	100.00%	100.00%
#75		0	0	96	96	25	35	4	32	12	8	4	20	37.74%	62.50%	71.43%
#76		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%



**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)**  
**REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit AJV-6**  
**Revised Attachment 2C**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info																
Name	RESH / OCN	Mechanized Interface Used				LESOG		Errors				Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	Validated	Total System					BST Caused
#77		202	0	0	202	44	11	1	146	12	10	2	134	71.28%	91.76%	93.06%
#78		45	0	0	45	4	5	0	36	3	1	2	33	86.84%	91.67%	97.06%
#79		104	0	0	104	9	5	0	90	2	2	0	88	88.89%	97.76%	97.76%
#80		623	0	0	623	82	8	0	533	22	21	1	511	83.22%	95.87%	96.05%
#81		7	0	0	7	1	2	0	4	0	0	0	4	80.00%	100.00%	100.00%
#82		223	0	0	223	30	9	1	183	14	10	4	169	80.86%	92.35%	94.41%
#83		828	0	0	828	123	132	2	571	58	44	14	513	75.44%	89.84%	92.10%
#84		308	0	0	308	48	20	1	239	20	16	4	219	77.39%	91.63%	93.19%
#85		495	0	0	495	8	24	0	463	31	27	4	432	92.51%	93.30%	94.12%
#86		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%
#87		493	0	0	493	51	30	2	410	67	42	25	343	78.67%	83.66%	89.09%
#88		2544	0	0	2544	287	187	7	2063	153	123	30	1910	82.33%	92.58%	93.95%
#89		92	0	0	92	6	6	3	77	34	27	7	43	56.56%	55.84%	61.43%
#90		147	0	0	147	13	6	0	128	4	3	1	124	88.57%	96.88%	97.64%
#91		4	0	0	4	2	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#92		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#93		1186	0	0	1186	225	126	2	833	68	57	11	765	73.07%	91.84%	93.07%
#94		2868	0	0	2868	202	193	22	2451	404	341	63	2047	79.03%	83.52%	85.72%
#95		0	2720	0	2720	227	318	0	2175	1480	1215	265	695	32.52%	31.95%	36.39%
#96		16	0	0	16	0	6	1	9	0	0	0	9	100.00%	100.00%	100.00%
#97		0	0	0	0	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#98		68	0	0	68	10	6	0	52	8	6	2	44	73.33%	84.62%	88.00%
#99		791	0	0	791	33	46	0	712	29	18	11	683	93.05%	95.93%	97.43%
#100		3725	0	0	3725	269	253	26	3177	349	256	93	2828	84.34%	89.01%	91.70%
#101		0	0	11192	11192	69	584	8	10531	308	252	56	10223	96.96%	97.08%	97.59%
#102		73	0	0	73	4	11	1	57	12	6	6	45	81.82%	78.95%	88.24%
#103		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#104		71	0	0	71	18	13	0	40	10	8	2	30	53.57%	75.00%	78.95%
#105		158	0	0	158	9	10	2	137	17	13	4	120	84.51%	87.59%	90.23%
#106		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#107		0	7	0	7	2	1	0	4	0	0	0	4	66.67%	100.00%	100.00%
#108		3	0	0	3	0	1	0	2	2	0	2	0	0.00%	0.00%	0.00%
#109		11	0	0	11	2	3	0	6	2	1	1	4	57.14%	66.67%	80.00%
#110		280	0	0	280	16	48	1	215	68	41	27	147	72.06%	88.37%	78.19%
#111		167	0	0	167	8	4	5	150	115	111	4	35	22.73%	23.33%	23.97%
#112		21	0	0	21	0	0	0	21	1	1	1	20	95.24%	95.24%	95.24%
#113		36	0	0	36	11	0	0	25	1	1	0	24	66.67%	96.00%	96.00%
#114		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)**  
**REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit AJV-6**  
**Revised Attachment 2C**

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										Errors				FLOWTHROUGH		
	Mechanized Interface Used					LESOG					Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's							
#115	201	0	0	0	201	18	19	1	163	18	11	7	145	83.33%	86.96%	92.95%	
#116	156	0	0	0	156	29	24	1	102	39	37	2	63	48.84%	61.76%	63.00%	
#117	5	0	0	0	5	1	1	0	3	0	0	0	3	75.00%	100.00%	100.00%	
#118	7	0	0	0	7	1	0	1	5	1	1	0	4	66.67%	80.00%	80.00%	
#119	60	0	0	0	60	3	4	0	53	8	5	3	45	84.91%	84.91%	90.00%	
#120	699	0	0	0	699	67	63	3	566	41	22	19	525	85.50%	92.76%	95.96%	
#121	84	0	0	0	84	9	9	0	66	7	6	1	59	79.73%	89.39%	90.77%	
#122	0	924	0	0	924	24	66	0	834	56	43	13	778	92.07%	93.29%	94.76%	
#123	0	5077	0	0	5077	94	1453	0	3530	874	452	422	2656	82.95%	75.24%	85.46%	
#124	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#125	0	328	0	0	328	40	14	0	274	4	3	1	270	86.26%	98.54%	98.90%	
#126	218	0	0	0	218	20	26	0	172	14	11	3	158	83.60%	91.86%	93.49%	
#127	2	0	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#128	67	0	0	0	67	3	5	0	59	1	1	0	58	93.55%	98.31%	98.31%	
#129	3	0	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#130	413	0	0	0	413	61	21	0	331	12	10	2	319	81.79%	96.37%	96.96%	
#131	377	0	0	0	377	21	70	1	285	23	15	8	262	87.92%	91.93%	94.58%	
#132	63	0	0	0	63	9	19	2	33	8	6	2	25	62.50%	75.76%	80.65%	
#133	354	0	0	0	354	47	33	6	268	62	34	28	206	71.78%	76.87%	85.83%	
#134	79	0	0	0	79	9	13	0	57	19	9	10	38	67.86%	66.67%	80.85%	
#135	6	0	0	0	6	0	2	0	4	1	1	0	3	75.00%	75.00%	75.00%	
#136	0	0	0	3423	3423	14	555	31	2823	869	526	343	1954	78.95%	69.22%	78.79%	
#137	1	0	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#138	10	0	0	0	10	0	2	0	8	0	0	0	8	100.00%	100.00%	100.00%	
#139	0	0	0	3	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#140	0	0	0	27	27	0	2	0	25	2	1	1	23	95.83%	92.00%	95.83%	
#141	2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#142	0	0	0	3	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%	
#143	21	0	0	0	21	2	3	0	16	0	0	0	16	88.89%	100.00%	100.00%	
#144	18	0	0	0	18	2	5	0	11	3	0	3	8	80.00%	72.73%	100.00%	
#145	5	0	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%	
#146	18	0	0	0	18	1	2	0	15	13	9	4	2	16.67%	13.33%	18.18%	
#147	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#148	8	0	0	0	8	0	0	0	8	2	1	1	6	85.71%	75.00%	100.00%	
#149	0	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#150	252	0	0	0	252	18	50	0	184	8	5	3	176	88.44%	95.65%	97.24%	
#151	76	0	0	0	76	18	8	0	50	11	7	4	39	60.94%	78.00%	84.78%	
#152	67	0	0	0	67	4	7	0	56	6	4	2	50	86.21%	89.28%	92.59%	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used				Manual			Validated			Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Rejects	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	GLEC Caused Fallout						
#153		10985	0	0	10985	791	493	4	9697	288	227	61	9409	90.24%	97.03%	97.64%		
#154		0	0	4184	4184	108	79	14	3983	491	419	72	3492	86.89%	87.67%	89.29%		
#155		450	0	0	450	64	75	3	3083	60	51	9	248	66.32%	80.52%	82.94%		
#156		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#157		3277	0	0	3277	254	400	4	2619	108	73	35	2511	86.48%	95.88%	97.17%		
#158		29	0	0	29	0	0	0	29	2	1	1	27	96.43%	93.10%	96.43%		
#159		1578	0	0	1578	132	159	9	1278	163	99	64	1115	82.84%	87.25%	91.85%		
#160		83	0	0	83	2	16	0	65	15	10	5	50	80.65%	76.92%	83.33%		
#161		228	0	0	228	25	8	0	195	14	12	2	181	83.03%	92.82%	93.78%		
#162		108	0	0	108	13	7	5	83	8	6	2	75	79.79%	90.36%	92.59%		
#163		0	0	2303	2303	80	190	0	2033	90	68	22	1943	92.92%	95.57%	96.62%		
#164		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%		
#165		87	0	0	87	3	1	0	83	4	2	2	79	94.05%	95.18%	97.53%		
#166		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#167		98	0	0	98	10	3	0	85	4	4	0	81	85.28%	95.29%	95.29%		
#168		963	0	0	963	81	30	2	850	82	77	5	768	82.94%	90.35%	90.89%		
#169		13	0	0	13	0	0	0	13	0	0	0	13	100.00%	100.00%	100.00%		
#170		0	0	136	136	2	17	1	116	7	4	3	109	94.78%	93.97%	96.46%		
#171		4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%		
#172		3962	0	0	3962	429	249	25	3259	151	97	54	3108	85.53%	95.37%	96.97%		
#173		48	0	0	48	13	12	2	21	12	11	1	9	27.27%	42.86%	45.00%		
#174		1282	0	0	1282	153	152	1	976	61	49	12	915	81.92%	93.75%	94.92%		
#175		165	0	0	165	32	7	0	126	11	9	2	115	73.72%	91.27%	92.74%		
#176		560	0	0	560	63	46	2	449	43	35	8	406	80.56%	90.42%	92.06%		
#177		130	0	0	130	15	26	2	87	6	3	3	81	81.82%	93.10%	96.43%		
#178		2261	0	0	2261	128	827	2	1304	52	42	10	1252	88.05%	96.01%	96.75%		
#179		60	0	0	60	7	6	2	45	4	1	3	41	83.67%	91.11%	97.62%		
#180		0	0	985	985	10	88	1	886	7	6	1	879	98.21%	99.21%	99.32%		
#181		1727	0	0	1727	151	87	2	1487	89	74	15	1398	86.14%	94.01%	94.97%		
#182		108	0	0	108	16	2	0	90	6	4	2	84	80.77%	93.33%	95.45%		
#183		128	0	0	128	7	11	0	110	27	27	0	83	70.94%	75.45%	75.45%		
#184		0	3493	0	3493	131	655	3	2704	489	378	111	2215	81.31%	81.92%	85.42%		
#185		497	0	0	497	37	15	1	444	24	19	5	420	88.24%	94.59%	95.67%		
#186		404	0	0	404	35	21	1	347	22	20	2	325	85.53%	93.66%	94.20%		
#187		2084	0	0	2084	221	167	6	1690	89	60	29	1601	85.07%	94.73%	96.39%		
#188		792	0	0	792	101	112	1	578	25	19	6	553	82.17%	95.67%	96.68%		
#189		917	0	0	917	103	26	0	788	24	19	5	764	86.23%	96.95%	97.57%		
#190		39	0	0	39	2	2	1	34	5	5	0	29	80.56%	85.29%	85.29%		

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	RESH / OCN	Mechanized Interface Used				LSR PROCESSING				Errors				FLOWTHROUGH		
		LENS	EDI	TAG	Total Mech LSR's	LESOG		Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
						Manual	Auto Clarification									Pending Supps (Z Status)
#191		1851	0	0	1851	179	80	5	1587	79	54	25	1508	86.62%	95.02%	96.54%
#192		232	0	0	232	11	11	0	210	8	7	1	202	91.82%	96.19%	96.65%
#193		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#194		57	0	0	57	10	2	0	45	18	14	4	27	52.94%	60.00%	65.85%
#195		1297	0	0	1297	167	106	3	1021	50	41	9	971	82.36%	95.10%	95.95%
#196		411	0	0	411	39	17	5	350	18	15	3	332	86.01%	94.86%	95.68%
#197		27	0	0	27	8	0	1	18	3	2	1	15	60.00%	83.33%	88.24%
#198		4235	0	0	4235	391	237	11	3596	374	325	49	3222	81.82%	89.60%	90.84%
#199		8959	0	0	8959	426	539	10	7984	771	571	200	7213	87.86%	90.34%	92.66%
#200		20	0	0	20	0	2	0	18	0	0	0	18	100.00%	100.00%	100.00%
#201		1370	0	0	1370	111	87	3	1169	91	58	33	1078	86.45%	92.22%	94.89%
#202		860	0	0	860	77	56	1	726	53	45	8	673	84.65%	92.70%	93.73%
#203		13	0	0	13	0	3	0	10	0	0	0	10	100.00%	100.00%	100.00%
#204		450	0	0	450	55	27	1	367	24	19	5	343	82.25%	93.46%	94.75%
#205		334	0	0	334	14	32	1	287	15	9	6	272	92.20%	94.77%	96.80%
#206		7	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	100.00%
#207		0	192	0	192	10	43	1	138	46	22	24	92	74.19%	66.67%	80.70%
#208		2983	0	0	2983	213	175	17	2578	248	186	62	2330	85.38%	90.38%	92.61%
#209		412	0	0	412	46	35	4	327	68	53	15	259	72.35%	79.20%	83.01%
#210		14	0	0	14	2	0	0	12	0	0	0	12	85.71%	100.00%	100.00%
#211		4	0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%
#212		84	0	0	84	7	5	0	72	12	9	3	60	78.95%	83.33%	86.96%
#213		32	0	0	32	2	0	0	30	3	1	2	27	90.00%	90.00%	96.43%
#214		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#215		31	0	0	31	4	1	0	26	3	3	0	23	76.67%	88.46%	88.46%
#216		30	0	0	30	3	1	0	26	1	1	0	25	86.21%	96.15%	96.15%
#217		0	0	34	34	13	2	0	19	1	1	0	18	56.25%	94.74%	94.74%
#218		27	0	0	27	0	9	2	16	0	0	0	16	100.00%	100.00%	100.00%
#219		0	0	482	482	24	38	0	420	13	6	7	407	93.14%	96.90%	98.55%
#220		57	0	0	57	7	4	0	46	5	4	1	41	78.85%	89.13%	91.11%
#221		3	0	0	3	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%
#222		636	0	0	636	51	91	1	493	54	48	6	439	81.60%	89.05%	90.14%
#223		129	0	0	129	8	20	1	100	11	11	0	89	82.41%	89.00%	89.00%
#224		366	0	0	366	20	72	0	274	18	15	3	256	87.97%	93.43%	94.46%
#225		0	5968	0	5968	167	1383	0	4418	739	552	187	3679	83.65%	83.27%	86.95%
#226		0	8139	0	8139	297	1974	4	5864	1309	1022	287	4555	77.55%	77.68%	81.67%
#227		7	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	100.00%
#228		1220	0	0	1220	91	75	0	1054	36	26	10	1018	89.69%	96.58%	97.51%

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)**  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH										
	LESOG																						
	Mechanized Interface Used			Manual			Rejects			Validated			Errors		C/LEC		Issued SO's		Percent Achieved Flowthrough		Base Calculation		Percent Flow Through
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual	Manual	Auto	Manual	Auto	Manual	Auto	Pending Supps (Z Status)	LSR's	Total System	BST Caused	C/LEC	Issued SO's	Percent Achieved	Base Calculation	Percent Flow Through		
#229		1	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#230		1868	0	0	1868	171	0	289	0	0	1399	183	9	0	183	110	73	1216	81.23%	86.92%	91.70%		
#231		97	0	0	97	16	0	21	0	0	49	25	11	0	25	3	22	24	55.81%	48.99%	88.89%		
#232		11273	0	0	11273	319	0	1287	0	0	9655	356	12	0	356	274	82	9299	94.01%	96.31%	97.14%		
#233		0	0	515	515	86	0	39	0	0	384	67	6	0	67	45	22	317	70.76%	82.55%	87.57%		
#234		2	0	0	2	0	0	0	0	0	2	0	0	0	0	0	0	2	100.00%	100.00%	100.00%		
#235		599	0	0	599	19	0	54	0	0	526	20	0	0	20	16	4	506	93.53%	96.20%	96.93%		
#236		4762	0	0	4762	428	0	533	0	0	3793	360	8	0	360	285	75	3433	82.80%	90.51%	92.33%		
#237		114	0	0	114	9	0	4	0	0	101	8	0	0	8	6	2	93	86.11%	92.08%	93.94%		
#238		61	0	0	61	3	0	4	0	0	54	4	0	0	4	3	1	50	89.29%	92.59%	94.34%		
#239		6	0	0	6	0	0	4	0	0	2	0	0	0	0	0	0	2	100.00%	100.00%	100.00%		
#240		110	0	0	110	9	0	13	0	0	87	28	1	0	28	22	6	59	65.56%	67.82%	72.84%		
#241		0	3	0	3	0	0	3	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#242		103	0	0	103	11	0	14	0	0	78	9	0	0	9	7	2	69	79.31%	88.46%	90.79%		
#243		20	0	0	20	1	0	3	0	0	16	2	0	0	2	1	1	14	87.50%	87.50%	93.33%		
#244		32243	0	0	32243	3864	0	2508	0	0	25803	1773	68	0	1773	1543	230	24030	81.63%	93.13%	93.97%		
#245		1	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	1	100.00%	100.00%	100.00%		
#246		6	0	0	6	0	0	3	0	0	3	0	0	0	0	0	0	3	100.00%	100.00%	100.00%		
#247		11	0	0	11	1	0	0	0	0	10	2	0	0	2	1	1	8	80.00%	80.00%	88.89%		
#248		234	0	0	234	54	0	34	0	0	145	8	1	0	8	6	2	137	69.54%	94.48%	95.80%		
#249		1061	0	0	1061	159	0	73	0	0	826	38	3	0	38	31	7	788	80.57%	95.40%	96.21%		
#250		11	0	0	11	0	0	1	0	0	10	0	0	0	0	0	0	10	100.00%	100.00%	100.00%		
#251		11	0	0	11	4	0	0	0	0	7	1	0	0	1	1	0	6	54.55%	85.71%	86.71%		
#252		56	0	0	56	1	0	6	0	0	49	3	0	0	3	2	1	46	93.88%	93.88%	95.83%		
#253		251	0	0	251	28	0	24	0	0	198	23	1	0	23	18	5	175	79.19%	88.38%	90.67%		
#254		157	0	0	157	23	0	13	0	0	121	11	0	0	11	8	3	110	78.01%	90.91%	93.22%		
#255		1814	0	0	1814	133	0	96	0	0	1584	79	1	0	79	68	11	1505	88.22%	95.01%	95.68%		
#256		0	0	1	1	0	0	0	0	0	1	0	0	0	0	0	0	1	100.00%	100.00%	100.00%		
#257		168	0	0	168	9	0	3	0	0	156	6	0	0	6	4	2	150	92.02%	96.15%	97.40%		
#258		120	0	0	120	3	0	6	0	0	111	4	0	0	4	4	0	107	93.86%	96.40%	98.00%		
#259		0	88	0	88	0	0	6	0	0	82	16	0	0	16	9	7	66	88.00%	80.49%	88.00%		
#260		390	0	0	390	67	0	28	0	0	293	32	2	0	32	21	11	261	74.79%	89.08%	92.55%		
#261		0	0	1140	1140	45	0	146	0	0	949	26	0	0	26	18	8	923	93.61%	97.26%	98.09%		
#262		2319	0	0	2319	243	0	150	0	0	1913	163	13	0	163	134	29	1750	82.28%	91.48%	92.89%		
#263		165	0	0	165	23	0	11	0	0	128	27	3	0	27	19	8	101	70.63%	78.91%	84.17%		
#264		160	0	0	160	6	0	6	0	0	148	11	0	0	11	10	1	137	89.54%	92.57%	93.20%		
#265		406	0	0	406	20	0	20	0	0	366	32	0	0	32	24	8	334	88.36%	91.26%	93.30%		
#266		384	0	0	384	40	0	23	0	0	314	18	7	0	18	14	4	296	84.57%	94.27%	95.48%		

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used				Rejects			Validated			Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout							
#267		540	0	0	540	41	13	0	486	13	11	2	473	90.10%	97.33%	97.73%		
#268		311	0	0	311	44	29	3	235	14	11	3	221	80.07%	94.04%	95.26%		
#269		0	3	0	3	0	0	0	3	2	0	2	1	100.00%	33.33%	100.00%		
#270		496	0	0	496	74	29	0	393	21	15	6	372	80.69%	94.86%	96.12%		
#271		141	0	0	141	35	5	0	101	14	14	0	87	63.97%	86.14%	86.14%		
#272		4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%		
#273		101	0	0	101	16	11	1	73	5	4	1	68	77.27%	93.15%	94.44%		
#274		365	0	0	365	46	45	2	272	47	36	11	225	73.29%	82.72%	86.21%		
#275		10	0	0	10	0	1	0	9	0	0	0	9	100.00%	100.00%	100.00%		
#276		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%		
#277		63	0	0	63	1	11	3	48	19	13	6	29	67.44%	60.42%	69.05%		
#278		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#279		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%		
#280		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%		
#281		743	0	0	743	42	56	3	642	70	58	12	572	85.12%	89.10%	90.79%		
#282		0	0	196	196	17	21	2	156	41	31	10	115	70.55%	73.72%	78.77%		
#283		1929	0	0	1929	164	53	5	1707	122	100	22	1585	85.72%	92.85%	94.07%		
#284		16	0	0	16	3	1	0	12	1	1	0	11	73.33%	91.67%	91.67%		
#285		12	0	0	12	1	2	0	9	1	1	0	8	80.00%	88.89%	88.89%		
#286		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#287		605	0	0	605	18	33	2	552	39	30	9	513	91.44%	92.83%	94.48%		
LENS Subtotal		191855	0	0	191855	16874	19482	746	154753	17226	12492	4734	137531	82.41%	88.88%	91.58%		
EDI Subtotal		0	26971	0	26971	993	5920	8	20050	5022	3696	1326	15041	76.22%	74.95%	80.26%		
TAG Subtotal		0	0	29784	29784	893	2241	89	26561	2279	1629	650	24282	90.59%	91.42%	93.71%		
<b>TOTAL INTERFACES</b>		<b>191855</b>	<b>26971</b>	<b>29784</b>	<b>248610</b>	<b>18760</b>	<b>27643</b>	<b>843</b>	<b>201364</b>	<b>24527</b>	<b>17817</b>	<b>6710</b>	<b>178854</b>	<b>82.87%</b>	<b>87.85%</b>	<b>90.86%</b>		

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH					
	Mechanized Interface Used					LESOG					Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout	Issued SO's
											Manual	Total	Manual			
#1	6	0	0	0	6	0	0	0	0	6	6	3	0	0.00%	0.00%	0.00%
#2	3	0	0	0	3	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#3	22	0	0	0	22	10	0	0	12	12	4	3	8	36.10%	66.67%	72.73%
#4	1	0	0	0	1	0	0	0	1	1	0	0	1	100.00%	100.00%	100.00%
#5	155	0	0	0	155	48	9	2	96	96	19	13	77	56.80%	80.21%	85.56%
#6	32	0	0	0	32	3	4	1	24	24	7	5	17	68.00%	70.83%	77.27%
#7	2	0	0	0	2	0	0	0	2	2	1	0	1	100.00%	50.00%	100.00%
#8	1	0	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#9	2	0	0	0	2	0	1	0	1	1	1	1	0	0.00%	0.00%	0.00%
#10	1	0	0	0	1	0	0	0	1	1	0	0	0	0.00%	0.00%	0.00%
#11	18	0	0	0	18	0	2	1	15	15	2	1	13	92.86%	86.67%	100.00%
#12	23	0	0	0	23	5	1	1	16	16	8	6	8	42.11%	50.00%	57.14%
#13	71	0	0	0	71	19	2	3	47	47	12	6	35	56.33%	74.47%	85.37%
#14	22	0	0	0	22	0	6	4	12	12	8	6	4	40.00%	33.33%	40.00%
#15	7	0	0	0	7	0	1	0	6	6	3	2	3	60.00%	50.00%	60.00%
#16	6	0	0	0	6	4	0	0	2	2	0	0	2	33.33%	100.00%	100.00%
#17	20	0	0	0	20	1	2	1	16	16	7	7	9	52.94%	56.25%	56.25%
#18	10	0	0	0	10	2	3	0	5	5	2	0	3	60.00%	60.00%	100.00%
#19	32	0	0	0	32	1	0	1	30	30	9	8	21	70.00%	70.00%	72.41%
#20	0	0	0	5	5	3	1	0	1	1	1	1	0	0.00%	0.00%	0.00%
#21	0	0	0	111	111	63	11	2	35	35	19	10	16	17.98%	45.71%	61.54%
#22	52	0	0	0	52	0	12	0	40	40	10	5	30	85.71%	75.00%	85.71%
#23	185	0	0	0	185	76	12	0	97	97	44	29	53	33.54%	54.64%	64.63%
#24	1	0	0	0	1	0	0	0	1	1	1	1	0	0.00%	0.00%	0.00%
#25	0	5	0	0	5	0	2	0	3	3	0	0	3	100.00%	100.00%	100.00%
#26	8	0	0	0	8	0	6	0	2	2	1	0	1	100.00%	50.00%	100.00%
#27	2	0	0	0	2	0	0	0	2	2	0	0	2	100.00%	100.00%	100.00%
#28	5	0	0	0	5	0	1	0	4	4	4	2	0	0.00%	0.00%	0.00%
#29	15	0	0	0	15	5	0	0	10	10	5	3	5	38.46%	50.00%	62.50%
#30	8	0	0	0	8	0	0	1	7	7	0	0	7	100.00%	100.00%	100.00%
#31	197	0	0	0	197	21	13	0	163	163	50	46	113	62.78%	69.33%	71.07%
#32	11	0	0	0	11	6	2	0	3	3	0	0	3	33.33%	100.00%	100.00%
#33	1387	0	0	0	1387	159	227	32	969	969	423	290	546	54.82%	56.35%	65.23%
#34	2	0	0	0	2	0	0	0	2	2	1	1	0	50.00%	50.00%	50.00%
#35	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#36	8	0	0	0	8	0	0	0	8	8	3	1	5	83.33%	62.50%	83.33%
#37	1	0	0	0	1	0	0	0	1	1	0	0	1	100.00%	100.00%	100.00%
#38	105	0	0	0	105	21	7	2	75	75	42	27	33	40.74%	44.00%	55.00%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	RESH / OCN	Mechanized Interface Used				LSR PROCESSING				Errors				FLOWTHROUGH				
		LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
						Manual	Total Manual	Auto Clarification	Auto								Validated	LSR's
#39		3	0	0	3	1	1	1	0	0	1	0	0	0	0	1	50.00%	100.00%
#40		293	0	0	293	51	36	4	4	92	66	26	110	48.46%	54.46%	110	48.46%	62.50%
#41		71	0	0	71	10	6	0	0	8	7	1	47	73.44%	85.45%	47	73.44%	87.04%
#42		55	0	0	55	10	11	1	1	18	11	7	15	41.67%	45.45%	15	41.67%	57.68%
#43		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0	0.00%	0.00%
#44		63	0	0	63	13	7	0	0	5	4	1	38	69.09%	86.37%	38	69.09%	90.48%
#45		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0	0.00%	0.00%
#46		3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0	0.00%	0.00%
#47		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0	0.00%	0.00%
#48		11	0	0	11	7	0	0	0	0	0	0	4	36.36%	100.00%	4	36.36%	100.00%
#49		2	0	0	2	0	0	0	0	0	0	0	2	100.00%	100.00%	2	100.00%	100.00%
#50		7	0	0	7	1	1	0	0	0	0	0	5	83.33%	100.00%	5	83.33%	100.00%
#51		7	0	0	7	5	0	0	0	0	0	0	2	28.57%	100.00%	2	28.57%	100.00%
#52		1	0	0	1	0	0	0	0	0	0	0	1	100.00%	100.00%	1	100.00%	100.00%
#53		9	0	0	9	8	0	0	0	1	0	1	0	0.00%	0.00%	0	0.00%	0.00%
#54		14	0	0	14	7	0	0	0	5	3	2	2	16.67%	28.57%	2	16.67%	40.00%
#55		8	0	0	8	2	0	0	0	4	3	1	2	28.57%	33.33%	2	28.57%	40.00%
#56		0	0	5	5	0	0	0	0	5	3	2	0	0.00%	0.00%	0	0.00%	0.00%
#57		9	0	0	9	4	0	0	0	5	2	1	2	25.00%	40.00%	2	25.00%	50.00%
#58		2	0	0	2	0	0	0	0	2	1	1	0	0.00%	0.00%	0	0.00%	0.00%
#59		1	0	0	1	0	0	0	0	0	0	0	1	100.00%	100.00%	1	100.00%	100.00%
#60		1	0	0	1	0	0	0	0	0	0	0	1	100.00%	100.00%	1	100.00%	100.00%
#61		139	0	0	139	28	18	1	1	36	29	7	56	49.56%	60.87%	56	49.56%	66.88%
#62		4	0	0	4	2	0	0	0	1	0	1	1	33.33%	50.00%	1	33.33%	100.00%
#63		369	0	0	369	74	37	10	10	69	44	25	179	60.27%	72.18%	179	60.27%	80.27%
#64		87	0	0	87	21	11	2	2	19	14	5	34	49.28%	64.15%	34	49.28%	70.83%
#65		0	40	0	40	4	7	0	0	20	18	2	9	29.03%	31.03%	9	29.03%	33.33%
#66		339	0	0	339	74	22	4	4	86	65	21	153	52.40%	64.02%	153	52.40%	70.18%
#67		43	0	0	43	3	15	0	0	8	7	1	17	62.96%	68.00%	17	62.96%	70.83%
#68		29	0	0	29	2	6	0	0	11	6	5	10	55.56%	47.62%	10	55.56%	62.50%
#69		49	0	0	49	5	11	1	1	12	8	4	20	60.61%	62.50%	20	60.61%	71.43%
#70		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0	0.00%	0.00%
#71		1244	0	0	1244	220	166	9	9	427	308	119	422	44.42%	49.71%	422	44.42%	57.81%
#72		92	0	0	92	59	5	1	1	17	15	2	10	11.90%	37.04%	10	11.90%	40.00%
#73		3	0	0	3	0	1	0	0	0	0	0	2	100.00%	100.00%	2	100.00%	100.00%
#74		10	0	0	10	2	1	0	0	1	0	1	6	75.00%	85.71%	6	75.00%	100.00%
#75		9	0	0	9	1	0	0	0	1	1	0	7	77.78%	87.50%	7	77.78%	87.50%
#76		14	0	0	14	5	2	0	0	0	0	0	7	58.33%	100.00%	7	58.33%	100.00%



**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)**  
**REPORT PERIOD: 08/01/2001 - 08/31/2001**

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	RESH / OCN	LENS	Mechanized Interface Used			LSR PROCESSING			Errors			FLOWTHROUGH					
			EDI	TAG	Total Mech LSR's	LESOG		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
						Manual	Rejects								Manual	Auto Clarification	Pending (Z Status)
#77		17	0	0	17	7	0	0	0	1	9	5	1	4	33.33%	44.44%	80.00%
#78		40	0	0	40	2	0	0	0	2	36	15	8	7	67.74%	58.33%	72.41%
#79		12	0	0	12	1	2	1	8	1	8	3	3	0	55.56%	62.50%	62.50%
#80		9	0	0	9	3	1	0	5	0	5	5	2	3	0.00%	0.00%	0.00%
#81		3	0	0	3	1	0	0	2	0	2	2	2	0	0.00%	0.00%	0.00%
#82		8	0	0	8	2	2	0	4	0	4	2	2	0	33.33%	50.00%	50.00%
#83		0	0	0	0	6	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#84		3	0	0	3	0	2	0	1	0	1	0	0	0	100.00%	100.00%	100.00%
#85		4	0	0	4	0	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#86		7	0	0	7	1	2	0	4	0	4	0	0	4	80.00%	100.00%	100.00%
#87		8	0	0	8	4	1	0	3	0	3	2	2	2	20.00%	33.33%	100.00%
#88		68	0	0	68	0	0	0	66	2	66	17	15	2	76.56%	74.24%	76.56%
#89		11	0	0	11	5	0	0	6	0	6	0	0	6	54.55%	100.00%	100.00%
#90		32	0	0	32	7	2	0	23	0	23	12	9	3	40.74%	47.83%	55.00%
#91		16	0	0	16	2	1	0	13	0	13	10	9	1	21.43%	23.08%	25.00%
#92		0	0	0	0	29	0	10	18	1	18	3	3	0	83.33%	83.33%	83.33%
#93		1	0	0	1	0	0	0	0	0	0	0	0	0	100.00%	100.00%	100.00%
#94		0	0	0	75	45	6	0	24	0	24	13	9	4	16.92%	45.83%	55.00%
#95		0	0	0	23	0	10	0	13	0	13	8	4	4	55.56%	38.46%	55.56%
#96		2	0	0	2	0	0	0	2	0	2	2	0	2	0.00%	0.00%	0.00%
#97		2	0	0	2	0	0	0	2	0	2	0	0	0	100.00%	100.00%	100.00%
#98		29	0	0	29	3	4	0	22	0	22	4	2	2	78.26%	81.82%	90.00%
#99		0	0	0	7	4	0	0	3	0	3	1	1	0	28.57%	66.67%	66.67%
#100		0	0	0	10	6	2	0	2	0	2	0	0	2	25.00%	100.00%	100.00%
#101		7	0	0	7	4	0	0	3	0	3	2	2	0	14.29%	33.33%	33.33%
#102		7	0	0	7	1	4	0	2	0	2	1	0	1	50.00%	50.00%	100.00%
#103		0	0	0	22	4	5	0	13	0	13	8	5	3	35.71%	38.46%	50.00%
#104		2	0	0	2	2	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#105		4	0	0	4	0	2	0	2	0	2	0	0	0	100.00%	100.00%	100.00%
#106		0	0	0	12	7	5	0	8	0	8	4	0	0	0.00%	0.00%	0.00%
#107		95	0	0	95	1	7	0	87	0	87	45	38	7	51.85%	48.28%	52.50%
#108		0	0	0	32	6	5	1	20	0	20	7	3	4	59.09%	65.00%	81.25%
#109		0	0	0	7	0	0	0	7	0	7	1	1	0	85.71%	85.71%	85.71%
#110		49	0	0	49	5	4	0	40	0	40	11	11	0	64.44%	72.50%	72.50%
#111		15	0	0	15	2	2	0	11	0	11	3	3	0	61.54%	72.73%	72.73%
#112		24	0	0	24	4	0	0	20	0	20	16	13	3	19.05%	20.00%	23.53%
#113		1	0	0	1	0	0	0	1	0	1	0	0	0	100.00%	100.00%	100.00%
#114		0	0	0	1	1	0	0	1	0	1	0	0	0	100.00%	100.00%	100.00%

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)  
REPORT PERIOD: 08/01/2001 - 08/31/2001**

Supplemental Exhibit AJV-6  
Revised Attachment 2C

AGGREGATE ORDER TYPES	LSR PROCESSING										FLOWTHROUGH					
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
	Mechanized Interface Used			Rejects		Validated		Errors								
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
#115		18	0	0	0	18	1	10	0	7	1	0	6	75.00%	85.71%	85.71%
#116		4	0	0	0	4	1	1	0	2	0	0	2	66.67%	100.00%	100.00%
#117		2	0	0	0	2	0	0	0	2	0	0	2	100.00%	100.00%	100.00%
#118		4	0	0	0	4	0	1	0	3	0	0	3	100.00%	100.00%	100.00%
#119		0	0	0	11	11	6	1	0	4	0	3	1	14.29%	25.00%	100.00%
#120		1280	0	0	1280	426	139	13	702	194	117	77	508	48.33%	72.36%	81.28%
#121		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#122		1	0	0	1	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#123		49	0	0	49	12	0	0	37	2	2	0	35	71.43%	94.59%	94.59%
#124		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%
#125		22	0	0	22	8	1	0	13	3	2	1	10	50.00%	76.92%	83.33%
#126		16	0	0	16	4	3	0	9	2	2	0	7	53.85%	77.78%	77.78%
#127		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#128		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#129		133	0	0	133	83	0	0	50	5	4	1	45	34.09%	90.00%	91.84%
#130		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#131		12	0	0	12	5	0	0	7	0	0	0	7	58.33%	100.00%	100.00%
#132		0	0	13	13	5	7	0	1	0	0	0	1	16.67%	100.00%	100.00%
#133		0	0	2	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#134		0	0	38	38	9	7	1	21	10	6	4	11	42.31%	52.38%	64.71%
#135		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#136		5	0	0	5	0	1	0	4	2	0	2	2	100.00%	50.00%	100.00%
#137		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#138		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#139		45	0	0	45	17	5	0	23	7	5	2	16	42.11%	69.57%	76.19%
#140		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#141		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#142		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#143		0	2	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#144		4	0	0	4	1	0	0	3	2	1	1	1	33.33%	33.33%	50.00%
#145		6	0	0	6	4	1	0	1	0	0	0	1	20.00%	100.00%	100.00%
#146		17	0	0	17	5	4	0	8	2	2	0	6	46.15%	75.00%	75.00%
#147		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#148		97	0	0	97	3	7	0	87	10	10	0	77	85.56%	88.51%	88.51%
#149		8	0	0	8	1	0	0	7	0	0	0	7	87.50%	100.00%	100.00%
#150		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#151		142	0	0	142	3	27	0	112	15	13	2	97	85.84%	86.61%	88.18%
#152		14	0	0	14	4	2	0	8	0	0	0	8	66.67%	100.00%	100.00%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	RESH / OCN	LSR PROCESSING										FLOWTHROUGH								
		Mechanized Interface Used					LESOG					Total System Fallout	CLEC Caused Fallout	BST Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects Auto Classification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	CLEC Caused Fallout								BST Caused Fallout	Issued SO's
#153		13	0	0	13	0	0	0	13	0	0	0	0	2	0	2	11	84.62%	84.62%	84.62%
#154		22	0	0	22	9	0	0	5	8	0	0	0	0	0	0	5	35.71%	100.00%	100.00%
#155		31	0	0	31	0	0	1	25	5	1	0	0	5	3	0	20	90.91%	80.00%	90.91%
#156		111	0	0	111	38	0	3	63	7	3	0	0	14	12	2	49	49.49%	77.78%	80.33%
#157		3	0	0	3	1	0	0	2	0	0	0	0	0	0	0	2	66.67%	100.00%	100.00%
#158		12	0	0	12	2	0	1	6	1	3	0	0	2	2	0	4	50.00%	66.67%	66.67%
#159		2	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#160		4	0	0	4	3	0	0	1	0	0	0	0	0	0	0	1	25.00%	100.00%	100.00%
#161		1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%
#162		1	0	0	1	0	0	0	1	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%
#163		4	0	0	4	1	0	0	3	0	0	0	0	1	0	1	2	66.67%	60.00%	100.00%
#164		5	0	0	5	0	0	0	5	0	0	0	0	2	1	0	3	75.00%	60.00%	75.00%
#165		0	639	0	639	215	0	8	258	158	8	0	99	64	35	159	36.30%	61.63%	71.30%	
#166		158	0	0	158	47	0	2	81	28	2	0	28	15	13	53	46.09%	65.43%	77.94%	
#167		8	0	0	8	1	0	0	4	3	0	0	1	0	1	3	75.00%	75.00%	100.00%	
#168		191	0	0	191	28	0	11	130	22	0	0	86	47	39	44	36.97%	33.85%	48.35%	
#169		3	0	0	3	2	0	0	1	0	0	0	1	0	1	0	0	0.00%	0.00%	0.00%
#170		0	0	0	0	3	0	0	0	0	0	0	1	0	0	0	0	0.00%	0.00%	0.00%
#171		10	0	0	10	14	0	0	47	10	0	0	11	6	5	36	64.29%	76.60%	85.71%	
#172		413	0	0	413	48	0	2	2	6	0	0	0	0	0	2	50.00%	100.00%	100.00%	
#173		1	0	0	1	0	0	0	1	19	2	0	86	78	8	258	67.19%	75.00%	76.79%	
#174		0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%	
#175		0	0	0	0	24	0	0	12	0	0	0	2	1	1	10	43.48%	83.33%	90.91%	
#176		64	0	0	64	0	0	1	39	24	0	0	0	0	0	39	100.00%	100.00%	100.00%	
#177		7	0	0	7	6	0	0	0	0	0	0	0	0	0	1	14.29%	100.00%	100.00%	
#178		3	0	0	3	1	0	0	2	0	0	0	1	0	1	1	50.00%	50.00%	100.00%	
#179		25	0	0	25	3	0	0	17	5	0	0	3	2	1	14	73.68%	82.95%	87.50%	
#180		1	0	0	1	0	0	0	1	0	0	0	0	0	0	1	100.00%	100.00%	100.00%	
#181		10	0	0	10	3	0	0	5	2	0	0	1	1	0	4	50.00%	80.00%	80.00%	
#182		11	0	0	11	4	0	0	5	2	0	0	0	0	0	5	55.56%	100.00%	100.00%	
#183		2	0	0	2	0	0	0	1	1	0	0	1	1	0	0	0	0.00%	0.00%	0.00%
#184		3	0	0	3	2	0	0	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#185		7	0	0	7	0	0	0	6	1	0	0	2	1	1	4	80.00%	66.67%	80.00%	
#186		0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#187		0	45	0	45	18	0	1	15	11	1	0	1	1	0	14	42.42%	93.33%	93.33%	
#188		112	0	0	112	26	0	1	36	49	1	0	3	2	1	33	54.10%	91.67%	94.29%	
#189		1034	0	0	1034	124	0	26	804	80	0	296	217	79	508	508	59.84%	63.18%	70.07%	
#190		1	0	0	1	0	0	0	1	0	0	0	0	0	0	1	100.00%	100.00%	100.00%	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH								
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through						
	Mechanized Interface Used				Rejects			Errors											
RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's							
#191	6	0	0	0	6	0	2	0	4	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
#192	0	0	18	18	0	0	1	0	17	9	8	1	8	1	0	8	50.00%	47.06%	50.00%
#193	0	0	8	8	1	0	0	0	7	3	3	0	4	0	0	4	50.00%	57.14%	57.14%
#194	0	0	19	19	3	0	0	0	16	13	9	4	3	0	0	3	20.00%	18.75%	25.00%
#195	0	0	8	8	0	1	0	0	7	4	3	1	3	0	0	3	50.00%	42.86%	50.00%
#196	0	0	1	1	0	0	0	0	1	1	1	0	0	0	0	0	0.00%	0.00%	0.00%
#197	5	0	0	5	3	0	0	0	2	1	1	0	1	0	0	1	20.00%	50.00%	50.00%
#198	4	0	0	4	1	0	0	0	3	0	0	0	3	0	0	3	75.00%	100.00%	100.00%
#199	0	2	0	2	1	0	0	0	1	0	0	0	1	0	0	1	50.00%	100.00%	100.00%
#200	11	0	0	11	1	7	0	0	3	0	0	0	3	0	0	3	75.00%	100.00%	100.00%
#201	119	0	0	119	35	4	3	77	23	21	2	54	2	0	0	54	49.09%	70.13%	72.00%
#202	6	0	0	6	0	1	0	0	5	1	1	0	4	0	0	4	80.00%	80.00%	80.00%
#203	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#204	37	0	0	37	16	2	1	18	0	0	0	0	18	0	0	18	52.94%	100.00%	100.00%
#205	1	0	0	1	0	0	0	0	1	0	0	0	1	0	0	1	100.00%	100.00%	100.00%
#206	22	0	0	22	7	2	0	13	0	0	0	0	13	0	0	13	65.00%	100.00%	100.00%
#207	0	4	0	4	0	0	0	0	4	0	0	0	4	0	0	4	100.00%	100.00%	100.00%
#208	3	0	0	3	0	0	0	1	2	0	0	2	0	0	2	100.00%	100.00%	100.00%	
#209	64	0	0	64	12	4	0	48	16	15	1	32	1	0	32	54.24%	66.67%	68.09%	
#210	83	0	0	83	17	12	4	50	25	8	17	25	5	0	25	50.00%	50.00%	75.76%	
#211	1	0	0	1	0	0	0	1	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#212	52	0	0	52	12	11	0	29	5	2	3	24	2	0	24	63.16%	82.76%	92.31%	
#213	264	0	0	264	27	29	8	200	72	67	5	128	5	0	128	57.66%	64.00%	65.64%	
#214	11	0	0	11	5	0	0	6	2	1	1	4	1	0	4	40.00%	66.67%	80.00%	
#215	16	0	0	16	4	3	0	9	2	2	0	7	2	0	7	53.85%	77.78%	77.78%	
#216	50	0	0	50	6	6	2	36	9	8	1	27	1	0	27	65.85%	75.00%	77.14%	
#217	22	0	0	22	0	0	0	22	8	3	5	14	3	0	14	82.35%	63.64%	82.35%	
#218	2	0	0	2	0	1	0	1	0	0	0	1	0	0	1	100.00%	100.00%	100.00%	
#219	88	0	0	88	7	6	1	74	9	8	1	65	1	0	65	81.25%	87.84%	89.04%	
#220	30	0	0	30	7	4	0	19	6	5	1	13	1	0	13	52.00%	68.42%	72.22%	
#221	212	0	0	212	40	33	4	135	18	14	4	117	4	0	117	68.42%	86.67%	89.31%	
#222	2	0	0	2	0	1	0	1	1	1	0	0	0	0	0	0.00%	0.00%	0.00%	
#223	4	0	0	4	0	2	0	2	1	1	0	1	0	0	1	50.00%	50.00%	50.00%	
#224	33	0	0	33	8	3	1	21	6	5	1	15	1	0	15	53.57%	71.43%	75.00%	
#225	0	0	2	2	0	0	0	2	0	0	0	2	0	0	2	100.00%	100.00%	100.00%	
#226	0	0	2	2	0	0	0	2	1	1	0	1	0	0	1	50.00%	50.00%	50.00%	
#227	0	0	33	33	8	6	0	19	6	3	3	13	3	0	13	54.17%	68.42%	81.25%	
#228	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated				Total System Fallout	Errors	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	BST Caused Fallout	Total System Fallout							
#229		42	0	0	42	6	6	1	29	11	6	5	18	60.00%	62.07%	75.00%		
#230		5	0	0	5	0	0	0	5	3	3	0	2	40.00%	40.00%	40.00%		
#231		20	0	0	20	2	2	0	16	5	3	2	11	68.75%	68.75%	78.57%		
#232		64	0	0	64	9	5	2	48	13	6	7	35	70.00%	72.92%	85.37%		
#233		197	0	0	197	72	8	0	117	24	16	8	93	51.38%	79.49%	85.32%		
<b>LENS Subtotal</b>		11540	0	0	11540	2294	1337	179	7730	2699	1920	779	5032	54.45%	65.12%	72.42%		
<b>EDI Subtotal</b>		0	738	0	738	239	179	9	311	121	83	38	192	37.11%	61.09%	69.60%		
<b>TAG Subtotal</b>		0	0	601	601	203	91	5	302	133	83	50	169	37.14%	55.96%	67.06%		
<b>TOTAL INTERFACES</b>		11540	738	601	12879	2736	1607	193	8343	2953	2086	867	5393	52.81%	64.64%	72.14%		

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES Company Info	RESH / OCN	Mechanized Interface Used				LSR PROCESSING				Errors				FLOWTHROUGH		
		LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
						Manual	Total	Auto Clarification	Auto							
#1		0	67	0	67	6	22	0	39	11	4	7	28	73.68%	71.79%	87.50%
#2		0	711	0	711	48	150	1	512	307	86	221	205	60.47%	40.04%	70.45%
#3		0	13	0	13	0	3	0	10	2	2	0	8	80.00%	80.00%	80.00%
#4		0	4	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%
#5		0	6	0	6	0	0	0	6	3	1	2	3	75.00%	50.00%	75.00%
#6		0	75	0	75	3	2	0	70	37	22	15	33	56.90%	47.14%	60.00%
#7		0	54	0	54	10	12	0	32	18	14	4	14	36.84%	43.75%	50.00%
#8		108	0	0	108	11	11	0	86	1	1	0	85	87.63%	98.84%	98.84%
#9		49	0	0	49	9	13	0	27	9	6	3	18	54.55%	66.67%	75.00%
#10		188	0	0	188	38	26	3	121	29	25	4	92	59.35%	76.03%	78.63%
#11		190	0	0	190	23	16	5	146	25	20	5	121	73.78%	82.88%	85.82%
#12		33	0	0	33	0	6	0	27	12	8	4	15	65.22%	55.56%	65.22%
#13		9	0	0	9	2	4	1	2	0	0	0	2	50.00%	100.00%	100.00%
#14		5	0	0	5	0	0	1	4	2	0	2	2	100.00%	50.00%	100.00%
#15		69	0	0	69	7	4	3	55	22	17	5	33	57.89%	60.00%	66.00%
#16		22	0	0	22	6	4	7	8	5	2	3	3	27.27%	37.50%	60.00%
#17		2600	0	0	2600	491	323	16	1770	502	404	98	1268	58.62%	71.64%	75.84%
#18		0	69	0	69	28	8	3	30	13	6	7	17	33.33%	56.67%	73.91%
#19		0	656	0	656	420	76	8	152	48	32	16	104	18.71%	68.42%	76.47%
#20		0	159	0	159	46	45	3	65	18	6	12	47	47.47%	72.31%	88.68%
#21		36	0	0	36	2	7	1	26	2	2	0	24	85.71%	92.31%	92.31%
#22		0	0	14955	14955	2889	2180	174	9752	3112	2205	907	6640	56.59%	68.09%	75.07%
#23		9	0	0	9	0	3	0	6	4	3	1	2	40.00%	33.33%	40.00%
#24		154	0	0	154	34	26	3	91	21	16	5	70	58.33%	76.92%	81.40%
#25		0	292	0	292	9	74	6	203	89	63	26	114	61.29%	56.16%	64.41%
#26		0	1863	0	1863	384	287	18	1174	478	363	115	696	48.23%	59.28%	65.72%
#27		0	1972	0	1972	178	159	89	1546	503	399	104	1043	64.38%	67.45%	72.33%
#28		5	0	0	5	0	2	0	3	1	1	0	2	66.67%	66.67%	66.67%
#29		497	0	0	497	83	53	3	358	148	113	35	210	51.72%	58.66%	65.02%
#30		0	635	0	635	179	99	4	353	189	60	129	164	40.69%	46.46%	73.21%
#31		4504	0	0	4504	612	435	43	3414	874	741	133	2540	65.25%	74.40%	77.42%
#32		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#33		12	0	0	12	0	2	0	10	4	3	1	6	66.67%	60.00%	66.67%
#34		9	0	0	9	0	4	0	5	1	0	1	4	100.00%	80.00%	100.00%
#35		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#36		27	0	0	27	1	6	0	20	1	1	0	19	90.48%	95.00%	95.00%
#37		5	0	0	5	0	2	0	3	1	0	1	2	100.00%	66.67%	100.00%
#38		6	0	0	6	1	0	1	4	3	2	1	1	25.00%	25.00%	33.33%

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)  
REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit A.IV-6  
Revised Attachment 2C**

AGGREGATE ORDER TYPES Company Info	RESH / OCN	LSR PROCESSING										FLOWTHROUGH					
		Mechanized Interface Used					LESOG					Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Manual	Auto Clarification	Rejects	Pending Supps (Z Status)	Validated				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout
#39		479	0	0	0	479	80	47	4	348	81	61	20	267	65.44%	76.72%	81.40%
#40		159	0	0	0	159	14	1	3	141	80	17	63	61	66.30%	43.26%	78.21%
#41		4	0	0	4	4	1	1	0	2	1	0	1	1	50.00%	50.00%	100.00%
#42		0	0	1831	1831	294	235	235	14	1288	570	461	109	718	48.74%	55.75%	80.90%
#43		2	0	0	2	0	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#44		0	0	1149	1149	171	204	7	7	767	342	257	85	425	49.82%	55.41%	62.32%
#45		134	0	0	134	6	6	6	5	117	23	14	9	94	82.46%	80.34%	87.04%
#46		15	0	0	15	2	7	7	0	6	2	2	0	4	50.00%	66.67%	66.67%
#47		1071	0	0	1071	90	260	9	9	712	144	86	58	568	76.34%	79.78%	86.85%
#48		25	0	0	25	8	9	0	0	8	1	1	0	7	43.75%	87.50%	87.50%
#49		0	0	999	999	121	152	4	4	722	285	240	45	437	54.76%	60.53%	64.55%
#50		0	982	0	982	91	163	7	7	721	290	225	65	431	57.70%	59.78%	65.70%
#51		2	0	0	2	0	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#52		17	0	0	17	1	8	0	0	8	0	0	0	8	88.89%	100.00%	100.00%
#53		0	3	0	3	0	0	0	0	3	3	0	3	0	0.00%	0.00%	0.00%
#54		0	375	0	375	64	55	1	1	255	157	125	32	98	34.15%	38.43%	43.95%
#55		3	0	0	3	0	0	0	0	3	2	0	2	1	100.00%	33.33%	100.00%
#56		2	0	0	2	0	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#57		23	0	0	23	4	3	3	5	11	8	1	7	3	37.50%	27.27%	75.00%
#58		10	0	0	10	1	5	0	0	4	0	0	0	4	80.00%	100.00%	100.00%
#59		23	0	0	23	0	10	10	0	13	3	0	3	10	100.00%	76.92%	100.00%
#60		2	0	0	2	0	1	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
#61		0	0	973	973	160	155	13	13	645	294	215	79	351	48.35%	54.42%	62.01%
#62		9	0	0	9	0	0	0	0	9	3	2	1	6	75.00%	66.67%	75.00%
#63		0	0	661	661	87	62	8	8	504	182	161	21	322	56.49%	63.89%	66.67%
#64		39	0	0	39	3	8	3	3	25	11	5	6	14	63.64%	56.00%	73.68%
#65		14	0	0	14	5	2	2	2	5	0	0	0	5	50.00%	100.00%	100.00%
#66		2	0	0	2	0	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#67		53	0	0	53	0	1	1	2	50	43	32	11	7	17.95%	14.00%	17.95%
#68		604	0	0	604	55	38	3	3	508	91	66	25	417	77.51%	82.09%	86.34%
#69		0	39766	0	39766	1556	4893	41	41	33276	7337	5071	2266	25939	79.65%	77.95%	83.65%
#70		67	0	0	67	8	18	0	0	41	14	12	2	27	57.45%	65.85%	69.23%
#71		2915	0	0	2915	306	462	31	31	2116	536	361	175	1580	70.32%	74.67%	81.40%
#72		26	0	0	26	1	12	0	0	13	2	1	1	11	84.62%	84.62%	91.67%
#73		0	0	226	226	28	31	1	1	166	73	63	10	93	50.54%	56.02%	59.62%
#74		0	0	351	351	63	25	1	1	262	78	66	12	184	58.79%	70.23%	73.60%
#75		0	0	220	220	50	12	2	2	156	15	9	6	141	70.50%	90.38%	94.00%
#76		4	0	0	4	0	2	2	1	1	1	0	1	0	0.00%	0.00%	0.00%

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)**  
**REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit A.IV-6**  
**Revised Attachment 2C**

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH				
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
	Mechanized Interface Used			Rejects			Validated			Errors							
Company Info	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
#77		148	0	0	0	148	19	21	2	106	28	18	10	78	67.83%	73.58%	81.25%
#78		19	0	0	0	19	0	8	1	10	0	0	0	10	100.00%	100.00%	100.00%
#79		496	0	0	0	496	41	23	1	431	28	22	6	403	86.48%	93.50%	94.82%
#80		1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#81		21	0	0	0	21	1	0	0	20	1	1	0	19	90.48%	95.00%	95.00%
#82		7213	0	0	0	7213	484	286	25	6418	803	613	190	5615	83.66%	87.49%	90.16%
#83		38	0	0	0	38	6	12	2	18	11	7	4	7	35.00%	38.89%	50.00%
#84		19	0	0	0	19	4	1	0	14	7	3	4	7	50.00%	50.00%	70.00%
#85		473	0	0	0	473	32	348	6	87	32	2	30	55	61.80%	63.22%	96.49%
#86		0	17	0	0	17	1	1	0	15	11	3	8	4	50.00%	26.67%	57.14%
#87		3357	0	0	0	3357	107	86	3	3161	81	50	31	3080	95.15%	97.44%	98.40%
#88		2	0	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#89		1170	0	0	0	1170	116	162	19	873	310	239	71	563	61.33%	64.49%	70.20%
#90		0	0	0	0	160	32	49	1	78	38	12	26	40	47.82%	51.28%	76.92%
#91		0	0	0	0	141	3	52	15	71	59	32	27	12	25.53%	16.90%	27.27%
#92		0	0	0	0	62	9	9	4	40	12	6	6	28	65.12%	70.00%	82.35%
#93		0	0	0	0	92	15	6	0	71	22	14	8	49	62.82%	69.01%	77.78%
#94		0	0	0	0	58	34	20	1	3	1	1	0	2	5.41%	66.67%	66.67%
#95		0	0	0	0	73	16	22	3	32	16	9	7	16	39.02%	50.00%	64.00%
#96		0	0	0	0	49	7	7	2	33	11	8	3	22	59.46%	66.67%	73.33%
#97		0	0	0	0	47	8	3	0	36	13	10	3	23	56.10%	63.89%	69.70%
#98		0	0	0	0	39	3	10	3	23	9	9	0	14	53.85%	60.87%	60.87%
#99		0	0	0	0	38	5	2	0	31	5	3	2	26	76.47%	83.87%	88.66%
#100		733	0	0	0	733	98	85	16	534	147	96	51	387	66.61%	72.47%	80.12%
#101		0	0	0	0	38	5	5	0	28	7	3	4	21	72.41%	75.00%	87.50%
#102		14	0	0	0	14	0	11	2	1	0	0	0	1	100.00%	100.00%	100.00%
#103		858	0	0	0	858	98	104	18	638	180	119	61	458	67.85%	71.79%	79.38%
#104		0	0	0	0	32	7	1	0	24	4	3	1	20	66.67%	83.33%	86.96%
#105		6	0	0	0	6	0	0	1	5	2	0	2	3	100.00%	60.00%	100.00%
#106		8	0	0	0	8	2	0	0	6	0	0	0	6	75.00%	100.00%	100.00%
#107		0	0	0	0	22	12	0	0	10	4	1	3	6	31.58%	60.00%	85.71%
#108		0	0	0	0	31	5	4	0	22	7	4	3	15	62.50%	68.18%	76.95%
#109		0	0	0	0	18	1	10	1	6	3	1	2	3	60.00%	50.00%	75.00%
#110		0	0	0	0	23	10	3	0	10	8	4	4	2	12.50%	20.00%	33.33%
#111		0	0	0	0	27	15	8	0	4	3	3	0	1	5.26%	25.00%	25.00%
#112		147	0	0	0	147	13	22	7	105	43	35	8	62	56.36%	59.05%	63.92%
#113		18	0	0	0	18	4	5	0	9	3	0	3	6	60.00%	66.67%	100.00%
#114		32	0	0	0	32	4	7	0	21	14	5	9	7	43.75%	33.33%	56.33%



**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)  
REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit A.IV-6  
Revised Attachment 2C**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Manual Supps (Z Status)	LSR's	LSR's	LSR's							
#115		10	0	0	10	1	2	0	7	2	2	0	5	62.50%	71.43%	71.43%		
#116		43	0	0	43	12	15	1	15	1	0	14	53.85%	93.33%	100.00%			
#117		2	0	0	2	0	0	0	0	1	0	0	0.00%	0.00%	0.00%			
#118		0	0	17	17	16	0	0	1	0	0	1	5.89%	100.00%	100.00%			
#119		1686	0	0	1686	305	131	19	1231	260	100	971	70.57%	78.88%	90.66%			
#120		19	0	0	19	1	1	0	17	9	3	8	66.67%	47.06%	72.73%			
#121		2	0	0	2	0	0	0	2	0	0	2	100.00%	100.00%	100.00%			
#122		16	0	0	16	0	1	0	15	5	3	10	76.92%	66.67%	76.92%			
#123		4100	0	0	4100	1720	143	21	2216	471	406	1745	45.08%	78.75%	81.13%			
#124		266	0	0	266	25	40	1	200	77	64	123	58.02%	61.50%	65.78%			
#125		74	0	0	74	40	21	0	13	2	1	11	21.15%	84.62%	91.67%			
#126		0	144	0	144	58	51	0	35	32	6	3	4.48%	8.57%	33.33%			
#127		97	0	0	97	11	15	3	68	22	11	46	67.65%	67.65%	80.70%			
#128		134	0	0	134	30	19	0	85	26	18	59	55.14%	69.41%	76.62%			
#129		0	1573	0	1573	634	141	14	784	267	171	517	39.11%	65.94%	75.15%			
#130		1	0	0	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%			
#131		0	0	17	17	4	7	0	6	1	1	5	50.00%	83.33%	83.33%			
#132		25	0	0	25	4	3	0	18	4	2	14	70.00%	77.78%	87.50%			
#133		4	0	0	4	2	1	0	1	1	0	0	0.00%	0.00%	0.00%			
#134		0	0	17	17	2	6	0	9	3	1	6	66.67%	66.67%	85.71%			
#135		5	0	0	5	2	0	0	3	0	0	3	60.00%	100.00%	100.00%			
#136		12	0	0	12	0	0	0	12	5	3	7	70.00%	58.33%	70.00%			
#137		0	0	13	13	0	3	3	7	4	4	3	42.86%	42.86%	42.86%			
#138		7	0	0	7	0	2	0	5	4	0	1	100.00%	20.00%	100.00%			
#139		67	0	0	67	11	3	1	52	9	4	43	74.14%	82.69%	91.49%			
#140		15	0	0	15	0	0	1	14	5	1	9	90.00%	64.29%	90.00%			
#141		13	0	0	13	0	6	0	7	2	1	5	83.33%	71.43%	83.33%			
#142		150	0	0	150	40	26	2	82	23	14	59	52.21%	71.95%	80.82%			
#143		0	0	12	12	1	0	1	1	1	1	0	0.00%	0.00%	0.00%			
#144		861	0	0	861	106	70	11	674	98	70	576	76.60%	85.46%	89.16%			
#145		2481	0	0	2481	349	185	47	1900	834	685	1066	50.76%	56.11%	60.88%			
#146		0	32	0	32	1	7	0	24	3	0	21	95.45%	87.50%	100.00%			
#147		30	0	0	30	3	0	0	27	3	2	24	82.76%	88.89%	92.31%			
#148		0	472	0	472	240	91	15	126	67	49	59	16.95%	46.83%	54.63%			
#149		1	0	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
#150		73	0	0	73	22	1	2	48	21	11	27	45.00%	56.25%	71.05%			
#151		124	0	0	124	26	23	0	75	25	14	50	55.56%	66.67%	78.13%			
#152		6	0	0	6	0	1	0	5	2	1	3	75.00%	60.00%	75.00%			

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)**  
**REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit AJV-6**  
**Revised Attachment 2C**

AGGREGATE ORDER TYPES	Company Info	LSR PROCESSING										FLOWTHROUGH					
		RESH / OCN	Mechanized Interface Used			Rejects			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
			LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout
#153		16	0	0	0	16	4	1	0	11	3	2	1	8	57.14%	72.73%	80.00%
#154		7	0	0	0	7	0	0	0	7	1	1	0	6	85.71%	85.71%	85.71%
#155		10	0	0	0	10	4	0	0	6	3	2	1	3	33.33%	50.00%	60.00%
#156		88	0	0	0	88	12	9	0	67	23	18	5	44	59.46%	65.67%	70.97%
#157		0	0	0	0	3	0	1	0	2	1	0	1	1	100.00%	50.00%	100.00%
#158		0	0	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
#159		0	0	0	0	5	4	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#160		0	0	0	0	12	0	2	0	10	2	1	1	8	88.89%	80.00%	88.89%
#161		0	0	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
#162		0	0	0	0	7	6	0	1	0	0	0	0	0	0.00%	0.00%	0.00%
#163		0	0	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#164		0	0	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
#165		6	0	0	0	6	0	1	0	5	2	0	2	3	100.00%	60.00%	100.00%
#166		359	0	0	0	359	27	93	18	221	131	65	66	90	49.45%	40.72%	56.06%
#167		8	0	0	0	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
#168		60	0	0	0	60	7	17	0	36	7	6	1	29	69.05%	80.56%	82.86%
#169		0	28	0	0	28	6	0	2	20	12	11	1	8	32.00%	40.00%	42.11%
#170		0	56	0	0	56	48	1	0	7	2	2	0	5	9.09%	71.43%	71.43%
#171		0	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#172		0	28	0	0	28	20	0	0	7	6	3	3	1	4.17%	14.29%	25.00%
#173		0	213	0	0	213	160	19	3	31	16	10	6	15	8.11%	48.89%	60.00%
#174		0	164	0	0	164	94	22	1	47	15	10	5	32	23.53%	68.09%	76.19%
#175		0	323	0	0	323	143	46	6	128	47	36	11	81	31.15%	63.28%	69.23%
#176		2364	0	0	0	2364	258	256	39	1811	255	150	105	1556	79.23%	85.92%	91.21%
#177		7	0	0	0	7	0	1	0	6	3	1	2	3	75.00%	50.00%	75.00%
#178		15	0	0	0	15	2	0	0	13	2	2	0	11	73.33%	84.62%	84.62%
#179		6	0	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
#180		4010	0	0	0	4010	461	557	39	2953	778	592	186	2175	67.98%	73.65%	78.60%
#181		10	0	0	0	10	1	4	1	4	0	0	0	4	80.00%	100.00%	100.00%
#182		2	0	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
#183		7	0	0	0	7	0	4	0	3	0	0	0	3	100.00%	100.00%	100.00%
#184		1417	0	0	0	1417	119	145	2	1151	104	64	40	1047	85.12%	90.96%	94.24%
#185		54	0	0	0	54	5	4	0	45	8	3	5	37	82.22%	82.22%	92.50%
#186		5	0	0	0	5	2	2	0	1	0	0	0	1	33.33%	100.00%	100.00%
#187		22	0	0	0	22	0	1	1	20	7	6	1	13	68.42%	65.00%	68.42%
#188		0	0	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#189		0	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#190		0	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAILS)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit A.IV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated				Total System Fallout	Errors	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Manual	Pending Supps (Z Status)	LSR's	BST Caused Fallout								Caused
#191		0	0	1	1	1	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#192		0	0	1	1	1	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#193		301	0	0	301	75	14	3	3	209	72	65	7	137	49.46%	65.55%	67.82%	67.82%	
#194		83	0	0	83	2	8	1	1	72	40	30	10	32	50.00%	44.44%	51.61%	51.61%	
#195		22	0	0	22	1	9	0	0	12	0	0	0	12	92.31%	100.00%	100.00%	100.00%	
#196		2	0	0	2	0	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	
#197		127	0	0	127	2	5	0	0	120	23	14	9	97	85.84%	80.83%	87.39%	87.39%	
#198		4	0	0	4	0	0	1	1	3	1	1	0	2	66.67%	66.67%	66.67%	66.67%	
#199		10	0	0	10	1	0	1	1	8	4	3	1	4	50.00%	50.00%	57.14%	57.14%	
<b>LENS Subtotal</b>		48364	0	0	48364	6629	4878	473	473	36384	7791	5683	2108	28594	70.22%	78.95%	83.80%	83.80%	
<b>EDI Subtotal</b>		0	46919	0	46919	3665	5981	116	116	36957	9004	6022	2982	28083	73.87%	75.64%	82.28%	82.28%	
<b>TAG Subtotal</b>		0	0	26311	26311	4657	3743	365	365	17546	6168	4572	1596	11378	55.21%	64.85%	71.34%	71.34%	
<b>TOTAL INTERFACES</b>		48364	46919	26311	121594	15151	14602	954	954	90887	22963	16277	6686	68055	68.50%	74.88%	80.82%	80.82%	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
#1		12	
#2		194	
#3		7	
#4		2	
#5		15	
#6		17	
#7		1	
#8		29	
#9		4	
#10		43	
#11		10	
#12		7	
#13		20	
#14		21	
#15		8	
#16		46	
#17		1	
#18		9	
#19		269	
#20		3	
#21		2	
#22		2	
#23		60	
#24		45	
#25		1	
#26		492	
#27		77	
#28		5	
#29		9	
#30		3	
#31		13	
#32		8	
#33		8	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
#34		103	
#35		88	
#36		14	
#37		1	
#38		1	
#39		49	
#40		29	
#41		11	
#42		2	
#43		8	
#44		1517	
#45		8	
#46		1	
#47		35	
#48		18	
#49		8	
#50		21	
#51		5	
#52		15	
#53		2	
#54		2	
#55		1	
#56		23	
#57		26	
#58		3	
#59		5	
#60		13	
#61		1	
#62		17	
#63		1	
#64		1	
#65		4	
#66		13	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
#67		6	
#68		16	
#69		121	
#70		1	
#71		13	
#72		483	
#73		1	
#74		12	
#75		222	
#76		13	
#77		117	
#78		83	
#79		55	
#80		6	
#81		24	
#82		8	
#83		1	
#84		1	
#85		8	
#86		6	
#87		1	
#88		4	
#89		23	
#90		1	
#91		14	
#92		530	
#93		1	
#94		6709	
#95		6	
#96		2	
#97		1	
#98		18	
#99		4	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
#100		13	
#101		1	
#102		3	
#103		6	
#104		29	
#105		67	
#106		9	
#107		5	
#108		241	
#109		3	
#110		6	
#111		55	
#112		1	
#113		72	
#114		15	
#115		13	
#116		3	
#117		5	
#118		2	
#119		4	
#120		15	
#121		6	
#122		1	
#123		78	
#124		11	
#125		271	
#126		21	
#127		1	
#128		36	
#129		5	
#130		3	
#131		96	
#132		2	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
#133		13	
#134		12	
#135		12	
#136		1	
#137		12	
#138		14	
#139		6	
#140		3	
#141		1	
#142		1	
#143		10	
#144		59	
#145		43	
#146		42	
#147		10	
#148		1	
#149		136	
#150		3	
#151		7	
#152		9	
#153		16	
#154		3	
#155		2	
#156		59	
#157		2	
#158		7	
#159		22	
#160		4	
#161		1	
#162		19	
#163		4	
#164		2	
#165		32	



**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES				
Company Info				
Name		RESH / OCN	FATAL REJECTS	
#166			44	
#167			161	
#168			4	
#169			25	
#170			13	
#171			10	
#172			4	
#173			564	
#174			55	
#175			8	
#176			17	
#177			2	
#178			2	
#179			2	
#180			7	
#181			4	
#182			26	
#183			16	
#184			20	
#185			8	
#186			1	
#187			229	
#188			467	
#189			17	
#190			46	
#191			47	
#192			81	
#193			18	
#194			1	
#195			79	
#196			83	
#197			39	
#198			2	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES				
Company Info				
Name	RESH / OCN	FATAL REJECTS		
#199		2		
#200		516		
#201		1		
#202		1		
#203		7		
#204		8		
#205		76		
#206		27		
#207		56		
#208		51		
#209		21		
#210		6		
#211		96		
#212		3		
#213		2		
#214		15		
#215		54		
#216		21		
#217		6		
#218		1		
#219		7		
#220		1		
#221		5		
#222		2		
#223		6		
#224		5		
#225		5		
#226		21		
#227		68		
#228		6		
#229		2		
#230		12		
#231		13		

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (FATAL REJECTS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			
Company Info			
Name	RESH / OCN	FATAL REJECTS	
#232		1	
#233		2	
#234		5	
#235		3	
#236		34	
#237		7	
#238		32	
#239		32	
#240		29	
#241		19	
#242		1	
#243		5	
<b>Total</b>			17062

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AJV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			CAUSATION			CLEC Caused			BST Caused		
ERROR DETAILS (Auto Clarifications (A) & Errors (E))			Count	%	Σ %	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
Error Type (by error code)	Count	%	Error Description			Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	13685	11.64%	IF CHGNG CLASS OF SERVICE ALL PERTINENT USOCs MUST BE POPULATED IN AND OUT.			13234	96.70%	11.26%	451	3.30%	1.365%
7020	1747	1.49%	NUM= TELNO= TN NOT FOUND IN CHRIS			1747	100.00%	1.49%	0	0.00%	0.000%
7040	1	0.00%	LOGON ABORTED/FAILED			0	0.00%	0.00%	1	100.00%	0.003%
7055	3636	3.09%	NUM= TELNO= ACCOUNT IS FINAL			3631	99.86%	3.09%	5	0.14%	0.015%
7095	21	0.02%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG			2	9.52%	0.00%	19	90.48%	0.057%
7110	1649	1.40%	COFFI NOT AVAILABLE			647	39.24%	0.55%	1002	60.76%	3.032%
7115	18	0.02%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE			10	55.56%	0.01%	8	44.44%	0.024%
7150	3	0.00%	UNE - ERROR GENERATING ECCKT			3	100.00%	0.00%	0	0.00%	0.000%
7225	6	0.01%	USOC= IS MISSING			6	100.00%	0.01%	0	0.00%	0.000%
7230	3	0.00%	REFERENCE OF CALL OPTION NOT VALID FOR THIS ACCOUNT ACTIVITY TYPE			3	100.00%	0.00%	0	0.00%	0.000%
7245	401	0.34%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING			210	52.37%	0.18%	191	47.63%	0.578%
7250	495	0.42%	LSR HOUSENUMBER INCORRECT			493	99.60%	0.42%	2	0.40%	0.006%
7267	10	0.01%	UNE - LOCBAK MISSING FOR LNP ORDER			10	100.00%	0.01%	0	0.00%	0.000%
7295	8	0.01%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED			3	37.50%	0.00%	5	62.50%	0.015%
7300	28	0.02%	LINE - CANNOT GENERATE CLASS OF SERVICE USOC			24	85.71%	0.02%	4	14.29%	0.012%
7315	458	0.39%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS			408	89.08%	0.35%	50	10.92%	0.151%
7375	43	0.04%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND			41	95.35%	0.03%	2	4.65%	0.006%
7380	188	0.16%	UNE - ACTL INVALID			188	100.00%	0.16%	0	0.00%	0.000%
7400	7819	6.65%	CLEC DOES NOT OWN THIS ACCOUNT.			7809	99.87%	6.64%	10	0.13%	0.030%
7435	16	0.01%	WKG SVC - INPUT ADL, CONVSN ORD OR NOTE ABAND STA			16	100.00%	0.01%	0	0.00%	0.000%
7445	66	0.06%	UNE - CALL FORWARD TN REQUIRED			65	98.48%	0.06%	1	1.52%	0.003%
7465	2160	1.84%	CANNOT CANCEL ORDER			1234	57.13%	1.05%	926	42.87%	2.802%
7495	284	0.24%	UNE - DIR LOCATOR PROBLEM			5	1.76%	0.00%	279	98.24%	0.844%
7500	20	0.02%	DUE DATE COULD NOT BE DETERMINED			8	40.00%	0.01%	12	60.00%	0.036%
7555	440	0.37%	FID MISSING IN FEATURE DETAIL			165	37.50%	0.14%	275	62.50%	0.832%
7570	2	0.00%	SEQ1X NOT ALLOWED WITH ZNB			0	0.00%	0.00%	2	100.00%	0.006%
7630	545	0.46%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH			178	32.66%	0.15%	367	67.34%	1.111%
7640	5	0.00%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR			1	20.00%	0.00%	4	80.00%	0.012%
7645	1905	1.62%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND			1027	53.91%	0.87%	878	46.09%	2.657%
7660	6	0.01%	USOC FU1X NOT FOR RESALE			5	83.33%	0.00%	1	16.67%	0.003%
7690	15	0.01%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LNP SERVICE			15	100.00%	0.01%	0	0.00%	0.000%
7705	35	0.03%	UNE - ACTL/CLU CODE MISSING			16	45.71%	0.01%	19	54.29%	0.057%
7710	285	0.24%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER			177	62.11%	0.15%	108	37.89%	0.327%
7715	23	0.02%	SOCs TIMEOUT/NOT AVAILABLE			16	69.57%	0.01%	7	30.43%	0.021%
7718	1654	1.41%	UNABLE TO RETRIEVE PSO TO PROCESS SUP			662	40.02%	0.56%	992	59.98%	3.002%
7725	123	0.10%	WAITING PERIOD EQUALS 5 MINUTES			31	25.20%	0.03%	92	74.80%	0.278%

**ORDERING**

**REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)**  
**REPORT PERIOD: 08/01/2001 - 08/31/2001**

**Supplemental Exhibit AJV-6**  
**Revised Attachment 2C**

AGGREGATE ORDER TYPES			CAUSATION			CLEC Caused			BST Caused		
ERROR DETAILS (Auto Clarifications (A) & Errors (E))											
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused	
7735	8	0.01%	32.16%	INVALID/MISSING LISTING NAME OR TYPE	8	100.00%	0.01%	0	0.00%	0.000%	
7740	10	0.01%	32.17%	LOCAL CALLING PLUS INDICATOR NOT FOUND	6	60.00%	0.01%	4	40.00%	0.012%	
7755	6	0.01%	32.18%	UNE - NPANXX NOT FOUND IN CLI TABLE	5	83.33%	0.00%	1	16.67%	0.003%	
7805	174	0.15%	32.33%	SITE COULD NOT BE DETERMINED	90	51.72%	0.08%	84	48.28%	0.254%	
7815	53	0.05%	32.37%	FID=RCU INVALID OR MISSING DATA	36	67.92%	0.03%	17	32.08%	0.051%	
7825	1	0.00%	32.37%	RSAG-INCORRECT TELEPHONE NUMBER FORMAT	1	100.00%	0.00%	0	0.00%	0.000%	
7850	3	0.00%	32.37%	RSAG - NEED ADDITIONAL ADDRESS OR TN	3	100.00%	0.00%	0	0.00%	0.000%	
7860	641	0.55%	32.92%	RSAG - NO EXACT MATCH ON STREET NAME	640	99.84%	0.54%	1	0.16%	0.003%	
7890	150	0.13%	33.05%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	149	99.33%	0.13%	1	0.67%	0.003%	
7900	20	0.02%	33.06%	RSAG - NO EXACT MATCH ON STREET NAME	20	100.00%	0.02%	0	0.00%	0.000%	
7905	1487	1.26%	34.33%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	1484	99.80%	1.26%	3	0.20%	0.009%	
7910	66	0.06%	34.39%	RSAG - NO MATCH ON EXACT STREET NAME	48	72.73%	0.04%	18	27.27%	0.054%	
7935	22	0.02%	34.40%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	22	100.00%	0.02%	0	0.00%	0.000%	
7945	30	0.03%	34.43%	RSAG SYSTEM ERROR	11	36.67%	0.01%	19	63.33%	0.057%	
8130	1	0.00%	34.43%	CONVERSION SPECIFIED CAN ONLY BE USED ON RETAIL TO UNE SERVICE	1	100.00%	0.00%	0	0.00%	0.000%	
8150	699	0.59%	35.03%	ORDER HAS BEEN REQUESTED FOR THE MAXIMUM NUMBER OF OCCURRENCES	423	60.52%	0.36%	276	39.48%	0.835%	
8167	69	0.06%	35.08%	INVALID USOC CHARACTER. FORMAT SAE 013 11 CREX1 /TN	69	100.00%	0.06%	0	0.00%	0.000%	
8170	367	0.31%	35.40%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 11 CREX1 /TN	366	99.73%	0.31%	1	0.27%	0.003%	
8173	56	0.05%	35.44%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPRL=	56	100.00%	0.05%	0	0.00%	0.000%	
8175	1	0.00%	35.44%	USOC NOT AVAILABLE IN SWITCH. FORMAT SAE 180N 11 ESXDC	0	0.00%	0.00%	1	100.00%	0.003%	
8180	120	0.10%	35.55%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFER	120	100.00%	0.10%	0	0.00%	0.000%	
8183	31	0.03%	35.57%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :00000000 / LINE ASSIGN :000	31	100.00%	0.03%	0	0.00%	0.000%	
8185	40	0.03%	35.61%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 11 ESCWT	40	100.00%	0.03%	0	0.00%	0.000%	
8187	772	0.66%	36.26%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 433 11 EMPTS /TN	770	99.74%	0.66%	2	0.26%	0.006%	
8189	1003	0.85%	37.12%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 11 CREX6	999	99.60%	0.85%	4	0.40%	0.012%	
8190	1326	1.13%	38.24%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 11 S98CP /TN	1280	96.53%	1.09%	46	3.47%	0.139%	
8193	3	0.00%	38.25%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 11 NXMCR /TN	3	100.00%	0.00%	0	0.00%	0.000%	
8195	408	0.35%	38.59%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 11 GCJ /TN	408	100.00%	0.35%	0	0.00%	0.000%	
8197	406	0.35%	38.94%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	406	100.00%	0.35%	0	0.00%	0.000%	
8199	57	0.05%	38.99%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 11 GCJRC /TN	57	100.00%	0.05%	0	0.00%	0.000%	
8204	197	0.17%	39.16%	BRN/NSNX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	197	100.00%	0.17%	0	0.00%	0.000%	
8207	84	0.07%	39.23%	BRD/NSNX9 INVALID USOC COMBINATION. FORMAT SAE 576 11 NX9 /TN	84	100.00%	0.07%	0	0.00%	0.000%	
8209	590	0.50%	39.73%	USOC COMBINATION IS INVALID. FORMAT SAE 587 11 ESXDC /TN	590	100.00%	0.50%	0	0.00%	0.000%	
8240	231	0.20%	39.93%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	231	100.00%	0.20%	0	0.00%	0.000%	
8250	156	0.13%	40.06%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	156	100.00%	0.13%	0	0.00%	0.000%	
8410	1	0.00%	40.06%	LSF INVALID IN TN	1	100.00%	0.00%	0	0.00%	0.000%	

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AUV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES			CAUSATION			CLEC Caused			BST Caused		
ERROR DETAILS (Auto Clarifications (A) & Errors (E))											
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	Count	% of BST Caused
8415	30	0.03%	40.08%	LSF LP ALREADY EXISTS ON ACCOUNT	30	100.00%	0.03%	0	0.00%	0	0.000%
8430	2	0.00%	40.09%	LSF DOES NOT EXIST ON ACCOUNT	2	100.00%	0.00%	0	0.00%	0	0.000%
8700	20	0.02%	40.10%	RSAG-INVALID SEARCH AREA	12	60.00%	0.01%	8	40.00%	8	0.024%
8820	11135	9.47%	49.58%	SOGS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	3559	31.96%	3.03%	7576	68.04%	7576	22.926%
8825	23627	20.10%	69.67%	ORDER ERR:	5021	21.25%	4.27%	18606	78.75%	18606	56.303%
8830	5587	4.75%	74.43%	CLEC ALREADY OWNS THIS ACCOUNT	5585	99.96%	4.75%	2	0.04%	2	0.006%
8850	40	0.03%	74.46%	CFA NOT FOUND, PLEASE VERIFY CFA	40	100.00%	0.03%	0	0.00%	0	0.000%
8855	4	0.00%	74.46%	NO ACTL IN LSR	3	75.00%	0.00%	1	25.00%	1	0.003%
8870	2	0.00%	74.47%	FEATURES NOT ALLOWED ON SWITCH-AS-IS ACTIVITY TYPE	2	100.00%	0.00%	0	0.00%	0	0.000%
8885	2	0.00%	74.47%	LINE ACT IS V AND LINE IS NOT ON CUSTOMER RECORD	2	100.00%	0.00%	0	0.00%	0	0.000%
8890	3	0.00%	74.47%	LINE - INVALID ACT TYPE/LNA/FEATURE COMBINATION	3	100.00%	0.00%	0	0.00%	0	0.000%
8940	733	0.62%	75.09%	CALL FORWARDING NUMBER MISSING OR INVALID	728	99.32%	0.62%	5	0.68%	5	0.015%
8945	89	0.08%	75.17%	LINE/SSVC AND TOS DO NOT MATCH	89	100.00%	0.08%	0	0.00%	0	0.000%
8970	939	0.80%	75.97%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	933	99.36%	0.79%	6	0.64%	6	0.018%
8995	3	0.00%	75.97%	SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS	3	100.00%	0.00%	0	0.00%	0	0.000%
9000	18	0.02%	75.99%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	18	100.00%	0.02%	0	0.00%	0	0.000%
9015	13	0.01%	76.00%	SUP FAILED TO UPDATE DUE DATE	10	76.92%	0.01%	3	23.08%	3	0.009%
9040	4	0.00%	76.00%	DDD/DDD-CC REQUIRED	3	75.00%	0.00%	1	25.00%	1	0.003%
9045	1	0.00%	76.00%	TYPE OF ORDER NOT DETERMINED - CLS SVC AND TOS BLANK OR MISSING	0	0.00%	0.00%	0	0.00%	0	0.000%
9060	1	0.00%	76.00%	EU-STREET-1 REQUIRED	1	100.00%	0.00%	0	0.00%	0	0.000%
9155	48	0.04%	76.04%	UNE - PORTED OUT NUMBER	48	100.00%	0.04%	0	0.00%	0	0.000%
9160	113	0.10%	76.14%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	113	100.00%	0.10%	0	0.00%	0	0.000%
9245	369	0.31%	76.45%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	369	100.00%	0.31%	0	0.00%	0	0.000%
9263	2	0.00%	76.45%	NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS	2	100.00%	0.00%	0	0.00%	0	0.000%
9428	4	0.00%	76.46%	DLNUM=0001 LTN= INVALID NICK DATA	4	100.00%	0.00%	0	0.00%	0	0.000%
9432	1	0.00%	76.46%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	1	100.00%	0.00%	0	0.00%	0	0.000%
9433	2	0.00%	76.46%	DLNUM=0001 LTN=HTN ACCOUNT NOT OWNED BY CLEC	2	100.00%	0.00%	0	0.00%	0	0.000%
9438	5	0.00%	76.46%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	4	80.00%	0.00%	1	20.00%	1	0.003%
9439	118	0.10%	76.57%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	118	100.00%	0.10%	0	0.00%	0	0.000%
9441	1	0.00%	76.57%	DLNUM=0014 LTN= ALI VALUE INVALID	1	100.00%	0.00%	0	0.00%	0	0.000%
9442	349	0.30%	76.86%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	342	97.99%	0.29%	7	2.01%	7	0.021%
9446	1	0.00%	76.86%	DLNUM=0001 = TC FR REFERENCE OF CALLS UNAVAILABLE FOR THIS NUMBER	1	100.00%	0.00%	0	0.00%	0	0.000%
9466	26	0.02%	76.89%	UNABLE TO DETERMINE BLOCK CHOICE	26	100.00%	0.02%	0	0.00%	0	0.000%
9471	12	0.01%	76.90%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	11	91.67%	0.01%	1	8.33%	1	0.003%
9474	1	0.00%	76.90%	MINIMUM OF TWO DIFFERENT LEATNS/LEANS REQUIRED FOR LSR	1	100.00%	0.00%	0	0.00%	0	0.000%
9475	352	0.30%	77.20%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	351	99.72%	0.30%	1	0.28%	1	0.003%

**ORDERING**

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (ERROR ANALYSIS DETAIL)  
 REPORT PERIOD: 08/01/2001 - 08/31/2001

Supplemental Exhibit AUV-6  
 Revised Attachment 2C

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Classifications (A) & Errors (E))		CAUSATION		CLEC Caused		BST Caused	
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg
9476	68	0.06%	77.25%	IS NOT FOUND ON CSR TO DISCONNECT	68	100.00%	0.06%	0	0.00%
9477	74	0.06%	77.32%	LSR LNUM=0002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	74	100.00%	0.06%	0	0.00%
9479	89	0.08%	77.39%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	88	98.88%	0.07%	1	1.12%
9481	1884	1.60%	79.00%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	1879	99.73%	1.60%	5	0.27%
9484	29	0.02%	79.02%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	28	96.55%	0.02%	1	3.45%
9487	1	0.00%	79.02%	INVALID ACT TYPE FOR FULL MIGRATION	1	100.00%	0.00%	0	0.00%
9488	421	0.36%	79.38%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	421	100.00%	0.36%	0	0.00%
9495	17	0.01%	79.39%	EATN= MUST EXIST FOR ACT P AND Q	17	100.00%	0.01%	0	0.00%
9496	3437	2.92%	82.32%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	3433	99.88%	2.92%	4	0.12%
9497	7	0.01%	82.32%	LEATN= ON LNUM=00001 AND EATN= ARE NOT COMPATIBLE	7	100.00%	0.01%	0	0.00%
9498	3	0.00%	82.33%	EAN= ON LNUM= AND LEAN= ARE POPULATED	3	100.00%	0.00%	0	0.00%
9510	1	0.00%	82.33%	ONLY ONE TC PER ALLOWED PER LOCATION	0	0.00%	0.00%	1	100.00%
9515	2167	1.84%	84.17%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	2155	99.45%	1.83%	12	0.55%
9516	26	0.02%	84.19%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	24	92.31%	0.02%	2	7.69%
9517	35	0.03%	84.22%	UNDC INVALID IF PIC ALREADY EXISTS	35	100.00%	0.03%	0	0.00%
9518	1	0.00%	84.22%	UNDC INVALID IF LPIC ALREADY EXISTS	1	100.00%	0.00%	0	0.00%
9523	21	0.02%	84.24%	LOGNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS S	21	100.00%	0.02%	0	0.00%
9526	4	0.00%	84.24%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	4	100.00%	0.00%	0	0.00%
9529	1786	1.52%	85.76%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1752	98.10%	1.49%	34	1.90%
9543	59	0.05%	85.81%	LOGNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	59	100.00%	0.05%	0	0.00%
9544	1	0.00%	85.81%	DLNUM=0001 LTN= WPP PROHIBITED WITH LTY OF 2 OR 3	1	100.00%	0.00%	0	0.00%
9545	2	0.00%	85.82%	LOGNUM= HNUM=00001 HA OF D NOT ALLOWED	2	100.00%	0.00%	0	0.00%
9602	3217	2.74%	88.55%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	2680	83.31%	2.28%	537	16.69%
9605	93	0.08%	88.63%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR1 /RMKR (A)	93	100.00%	0.08%	0	0.00%
9606	12	0.01%	88.64%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	12	100.00%	0.01%	0	0.00%
9613	6	0.01%	88.65%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	6	100.00%	0.01%	0	0.00%
9616	22	0.02%	88.67%	YPH INVALID	22	100.00%	0.02%	0	0.00%
9623	9	0.01%	88.67%	TOUCHSTONE IS INVALID WITH AREA PLUS SERVICE	9	100.00%	0.01%	0	0.00%
9626	596	0.51%	89.18%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	596	100.00%	0.51%	0	0.00%
9627	5704	4.85%	94.03%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	5701	99.95%	4.85%	3	0.05%
9628	192	0.16%	94.20%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	192	100.00%	0.16%	0	0.00%
9629	31	0.03%	94.22%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	30	96.77%	0.03%	1	3.23%
9639	59	0.05%	94.27%	CATEGORY L USOC MUST APPEAR FOR SAME TN	59	100.00%	0.05%	0	0.00%
9641	2466	2.10%	96.37%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	2461	99.80%	2.09%	5	0.20%
9647	521	0.44%	96.81%	BAN DOES NOT EXIST FOR COMPANY CODE	521	100.00%	0.44%	0	0.00%
9654	171	0.15%	96.96%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUS	171	100.00%	0.15%	0	0.00%

**ORDERING**

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AGGREGATE ORDER TYPES		CAUSATION		CLEC Caused		BST Caused			
ERROR DETAILS (Auto Clarifications (A) & Errors (E))		Count	%	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of BST Caused
9656	2	0.00%	96.96%	SLTN NOT FOUND ON CHRIS ACCOUNT FOR LNA N, LNUM	2	100.00%	0.00%	0	0.00%
9657	1	0.00%	96.96%	ECCKT/LINE1 MISMATCH	1	100.00%	0.00%	0	0.00%
9670	41	0.03%	97.00%	TOUCHSTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	41	100.00%	0.03%	0	0.00%
9671	93	0.08%	97.08%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	91	97.85%	0.06%	2	2.15%
9673	12	0.01%	97.09%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	12	100.00%	0.01%	0	0.00%
9674	42	0.04%	97.12%	INVALID T/FPN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	42	100.00%	0.04%	0	0.00%
9675	62	0.05%	97.17%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	62	100.00%	0.05%	0	0.00%
9679	1	0.00%	97.17%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	1	100.00%	0.00%	0	0.00%
9680	33	0.03%	97.20%	INVALID REQTP OR TOS FOR LIFELINE	32	96.97%	0.03%	1	3.03%
9681	35	0.03%	97.23%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	35	100.00%	0.03%	0	0.00%
9682	13	0.01%	97.24%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	13	100.00%	0.01%	0	0.00%
9685	4	0.00%	97.25%	DUE DATE COULD NOT BE CALCULATED	1	25.00%	0.00%	3	75.00%
9686	947	0.81%	98.05%	RESID NOT VALID IN LFACS	947	100.00%	0.81%	0	0.00%
9688	1	0.00%	98.05%	ACT=C/LNA=N IS INVALID FOR INITIAL LINESHARE	1	100.00%	0.00%	0	0.00%
9691	5	0.00%	98.05%	ACT=C, LNA=N IS INVALID ON A SINGLE LINE ACCOUNT	5	100.00%	0.00%	0	0.00%
9700	4	0.00%	98.06%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	4	100.00%	0.00%	0	0.00%
9715	333	0.28%	98.34%	ADSL OR LINE SHARE ALREADY EXIST ON ACCOUNT	314	94.29%	0.27%	19	5.71%
9772	5	0.00%	98.35%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	5	100.00%	0.00%	0	0.00%
9800	13	0.01%	98.36%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	8	61.54%	0.01%	5	38.46%
9850	1	0.00%	98.36%	USOC P25 INVALID WITH USOC AQ3 IN KY	1	100.00%	0.00%	0	0.00%
9860	1927	1.64%	100.00%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1927	100.00%	1.64%	0	0.00%
	117556	97.09%			117556		100.00%	33046	100.0000%



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AGGREGATE ORDER TYPES				Σ %
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Error Description	
1007	32	0.13%	DUPLICATE CC. PON, VER	0.13%
1012	13	0.05%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON	0.18%
1015	4989	20.40%	PON DUPLICATE ON INITIAL LSR	20.58%
1017	1	0.00%	PON VALID VALUES ARE UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - ' .	20.59%
1020	1	0.00%	PON VALID VALUES ARE ONLY UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - ' .	20.59%
1022	8	0.03%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION	20.62%
1023	110	0.45%	NO ORIGINAL LSR FOUND FOR THIS SUP	21.07%
1025	50	0.20%	VER MUST BE GREATER THAN PREVIOUS VERSION	21.28%
1027	190	0.78%	PREVIOUS LSR AGED OFF - (K) STATUS	22.06%
1030	869	3.55%	VER MUST BE GREATER THAN PREVIOUS VERSION	25.61%
1035	5	0.02%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860	25.63%
1040	14	0.06%	VER MUST BE SPACES OR ZEROES FOR 850	25.69%
1050	17	0.07%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE	25.76%
1055	20	0.08%	AN REQUIRED FOR THIS REQTY/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED	25.84%
1060	1	0.00%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTY IS B	25.84%
1065	9	0.04%	AN MUST BE 10 OR 13 ALPHANUMERICS	25.88%
1070	14	0.06%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE	25.94%
1074	1	0.00%	ATN REQUIRED FOR ACT TYPE C WHEN NO LNA OF N IS PRESENT	25.94%
1075	20	0.08%	ATN REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED	26.02%
1080	1	0.00%	DDD/DDD-CC MUST BE A VALID DATE	26.03%
1085	29	0.12%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE	26.14%
1090	5	0.02%	ATN OR AN REQUIRED WHEN EATN IS POPULATED	26.17%
1100	5	0.02%	SERVICE CENTER MUST BE LCSC	26.19%
1110	736	3.01%	INVALID REQTY - ACCOUNT ACTIVITY TYPE COMBINATION	29.20%
1125	43	0.18%	DDD MUST BE GREATER THAN OR EQUAL TO D/SENT	29.37%
1131	580	2.37%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE	31.74%
1135	26	0.11%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER	31.85%
1140	1	0.00%	DDDO REQUIRED WHEN ACT IS T AND REQTY IS A, E, M, OR N	31.85%
1145	11	0.04%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS	31.90%
1150	23	0.09%	SUP PROHIBITED WHEN 1ST CHARACTER OF REQTY FIELD CHANGES	31.99%
1154	32	0.13%	LSR/PON IS COMPLETED	32.12%
1157	6	0.02%	DFDT PROHIBITED FOR THIS REQTY/LNA COMBINATION	32.15%
1166	7	0.03%	CHC IS PROHIBITED WITH THIS REQTY/ACT TYPE COMBINATION	32.18%

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ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1175	2	0.01%	32.18%
1180	1	0.00%	32.19%
1200	15	0.06%	32.25%
1215	57	0.23%	32.48%
1225	33	0.13%	32.62%
1230	2976	12.17%	44.79%
1235	2	0.01%	44.79%
1270	7	0.03%	44.82%
1285	1	0.00%	44.83%
1330	5	0.02%	44.86%
1335	31	0.13%	44.97%
1350	1	0.00%	44.98%
1360	1	0.00%	44.98%
1390	1	0.00%	44.99%
1407	6	0.02%	45.01%
1430	15	0.06%	45.07%
1453	66	0.27%	45.34%
1455	18	0.07%	45.42%
1457	23	0.09%	45.51%
1470	2	0.01%	45.52%
1490	4	0.02%	45.53%
1505	5	0.02%	45.56%
1510	5	0.02%	45.58%
1515	1	0.00%	45.58%
1520	6	0.02%	45.60%
1525	1	0.00%	45.61%
1530	17	0.07%	45.68%
1540	10	0.04%	45.72%
1570	4	0.02%	45.74%
1585	1	0.00%	45.74%
1590	1	0.00%	45.74%
1595	1	0.00%	45.75%
1600	3	0.01%	45.76%

Error Description
REQTP REQUIRED (STOP EDIT)
INVALID REQTP/ACT TYPE COMBINATION (STOP EDIT)
SUP REQUIRED WHEN VER IS GREATER THAN 00
ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
CC REQUIRED ON THIS REQTP/ACT TYPE COMBINATION (STOP EDIT)
LSO MUST BE 6 NUMERICS
TOS REQUIRED
SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
ACTL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
BAN1 MUST = E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
LSO REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
BAN2 MUST BE ENTRY OF E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTP IS JB
RESID IS REQUIRED WITH ANY LNA'S OF N OR V
CIC REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
BAN1 REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED
BI2 REQUIRED WHEN BAN1 AND BAN2 ARE POPULATED
DRC MUST BE 3 ALPHANUMERICS
INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
TEL NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
FAX NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
FAX NO-INIT MUST BE 10 NUMERICS
IMPCON REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION
TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
TEL NO DSGCON REQUIRED WHEN DSGCON IS POPULATED
STREET-DSGCON REQUIRED WHEN DSGCON IS POPULATED
CITY-DSGCON REQUIRED WHEN DSGCON IS POPULATED
STATE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
ZIP CODE-DSGCON REQUIRED WHEN DSGCON IS POPULATED

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ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1605	551	2.25%	48.01%
1620	1	0.00%	48.02%
1630	97	0.40%	48.41%
1635	168	0.69%	49.10%
1640	1673	6.84%	55.94%
1645	6421	26.26%	82.20%
1650	784	3.21%	85.40%
1655	17	0.07%	85.47%
1660	72	0.29%	85.77%
1662	35	0.14%	85.91%
1664	148	0.61%	86.51%
2005	8	0.03%	86.55%
2015	1	0.00%	86.55%
2040	7	0.03%	86.58%
2045	1	0.00%	86.58%
2060	35	0.14%	86.73%
2065	17	0.07%	86.80%
2067	2	0.01%	86.80%
2080	32	0.13%	86.94%
2085	49	0.20%	87.14%
2090	8	0.03%	87.17%
2095	2	0.01%	87.18%
2104	5	0.02%	87.20%
2109	53	0.22%	87.41%
2115	29	0.12%	87.53%
2120	565	2.31%	89.84%
2125	1	0.00%	89.85%
2130	12	0.05%	89.90%
2145	1	0.00%	89.90%
2185	40	0.16%	90.06%
2200	51	0.21%	90.27%
2220	7	0.03%	90.30%
2350	36	0.15%	90.45%

REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD  
 BCS REQUIRED WITH REQTY/PACT TYPE/TOS COMBINATION  
 CANNOT SUP A PREVIOUSLY CANCELED LSR/PON  
 LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION  
 NO ORIGINAL LSR FOUND FOR THIS SUP  
 LSR/PON AGED OFF  
 LSR/PON COMPLETED  
 LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT  
 SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE  
 SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED  
 SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE  
 EU-STREET-1 REQUIRED  
 EU-STATE REQUIRED  
 LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION  
 IWBAN VALID ENTRIES ARE: E, N, OR 13 ALPHANUMERIC BILLING ACCOUNT NUMBER  
 LOCNUM=000 SASN REQUIRED WITH THIS REQTY/PACT TYP COMBINATION AT THIS LOCATION  
 LOCBAN REQUIRED  
 LOCBAN MUST BE 10 OR 13 ALPHANUMERIC  
 LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION  
 LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION  
 LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION  
 LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION  
 LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION  
 LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION  
 FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS  
 EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTY/PACT CODE  
 EAN OR EATN REQUIRED WHEN AN OR ATN IS POPULATED WITH THIS REQTY/PACT TYPE COMBINATION  
 LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION  
 LOCBAN MUST EQUAL EAN OR EATN  
 EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERIC  
 EATN MUST BE 10 NUMERICS  
 SBILLNM-FB MUST BE UP TO 25 ALPHANUMERIC WITH EMBEDDED BLANKS  
 ERL REQUIRED WITH THIS REQTY/PACT TYPE COMBINATION

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ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
2355	354	1.45%	91.90%
3010	21	0.09%	91.98%
3020	56	0.23%	92.21%
3021	18	0.07%	92.28%
3025	1	0.00%	92.29%
3035	115	0.47%	92.76%
3045	21	0.09%	92.84%
3047	17	0.07%	92.91%
3050	52	0.21%	93.13%
3060	1	0.00%	93.13%
3070	1	0.00%	93.13%
3090	4	0.02%	93.15%
3100	2	0.01%	93.16%
3110	3	0.01%	93.17%
3115	13	0.05%	93.22%
3120	5	0.02%	93.25%
3125	52	0.21%	93.46%
3130	5	0.02%	93.48%

ERL PROHIBITED WITH THIS REQTY/ACT TYPE COMBINATION  
 REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS  
 REFNUM=0001-TELNO= LNA VALID ENTRIES ARE: A, C, D, R, V, W, Y, L, P9  
 REFNUM=0001-TELNO= LNA MUST BE V OR W WHEN AN, ATN, EAN OR EATN IS POPULATED  
 REFNUM=0002 -TN REQUIRED  
 REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS  
 REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT  
 LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL  
 LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID  
 TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYPES  
 TELNO= LPIC DATA REQUIRED PER UNIQUE TELNO ON A, V, P9 ACTIVITY TYPES  
 REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTY  
 LOCNUM=000 LNUM=00001 TELNO= CHAN/PAIR REQUIRED WHEN CABLE ID IS POPULATED  
 LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID  
 LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTY/ACT/LNA COMBINATION  
 LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTY/ACT/LNA COMBINATION  
 LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID  
 REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE

**ORDERING**

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXXI
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LJ DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TL IS REQUIRED FOR INWARD CATEGORY D USOC!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LJ ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LJ TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LJ LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LJ DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LJ ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LJ SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LJ PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LJ ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /

**ORDERING**

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1

**ORDERING**

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

**ORDERING**

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKD TO CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERRORS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27



**ORDERING**

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # , PON#,
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCSL & UEAMC-WHICH SHOULD NOT BE ON LY-- ROST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERRAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCSL AND DFDT
1000	CORRECT ON ODR NUMBER

**ORDERING**

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCSL (NOT VALID ON LY--ORDER)