

**BellSouth Monthly State Summary  
Kentucky, September 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>Resale - Ordering</b>									
<b>% Rejected Service Requests - Mechanized</b>									
A.1.1.1	O-7 Residence/KY(%)			8.73%	6,265				Diagnostic
A.1.1.2	O-7 Business/KY(%)			14.69%	245				Diagnostic
A.1.1.3	O-7 Design (Specials)/KY(%)								Diagnostic
A.1.1.4	O-7 PBX/KY(%)								Diagnostic
A.1.1.5	O-7 Centrex/KY(%)								Diagnostic
A.1.1.6	O-7 ISDN/KY(%)								Diagnostic
<b>% Rejected Service Requests - Partially Mechanized</b>									
A.1.2.1	O-7 Residence/KY(%)			31.06%	982				Diagnostic
A.1.2.2	O-7 Business/KY(%)			43.75%	192				Diagnostic
A.1.2.3	O-7 Design (Specials)/KY(%)			33.33%	3				Diagnostic
A.1.2.4	O-7 PBX/KY(%)			100.00%	1				Diagnostic
A.1.2.5	O-7 Centrex/KY(%)								Diagnostic
A.1.2.6	O-7 ISDN/KY(%)								Diagnostic
<b>% Rejected Service Requests - Non-Mechanized</b>									
A.1.3.1	O-7 Residence/KY(%)			45.22%	115				Diagnostic
A.1.3.2	O-7 Business/KY(%)			39.02%	82				Diagnostic
A.1.3.3	O-7 Design (Specials)/KY(%)			50.00%	22				Diagnostic
A.1.3.4	O-7 PBX/KY(%)			54.55%	11				Diagnostic
A.1.3.5	O-7 Centrex/KY(%)								Diagnostic
A.1.3.6	O-7 ISDN/KY(%)			40.00%	10				Diagnostic
<b>Reject Interval - Mechanized</b>									
A.1.4.1	O-8 Residence/KY(%)	>= 97% w in 1 hr		95.61%	547				NO
A.1.4.2	O-8 Business/KY(%)	>= 97% w in 1 hr		97.22%	36				YES
A.1.4.3	O-8 Design (Specials)/KY(%)	>= 97% w in 1 hr							
A.1.4.4	O-8 PBX/KY(%)	>= 97% w in 1 hr							
A.1.4.5	O-8 Centrex/KY(%)	>= 97% w in 1 hr							
A.1.4.6	O-8 ISDN/KY(%)	>= 97% w in 1 hr							
<b>Reject Interval - Partially Mechanized - 10 hours</b>									
A.1.7.1	O-8 Residence/KY(%)	>= 85% w in 10 hrs		96.45%	310				YES
A.1.7.2	O-8 Business/KY(%)	>= 85% w in 10 hrs		92.86%	84				YES
A.1.7.3	O-8 Design (Specials)/KY(%)	>= 85% w in 10 hrs		100.00%	1				YES
A.1.7.4	O-8 PBX/KY(%)	>= 85% w in 10 hrs		100.00%	1				YES
A.1.7.5	O-8 Centrex/KY(%)	>= 85% w in 10 hrs							
A.1.7.6	O-8 ISDN/KY(%)	>= 85% w in 10 hrs							
<b>Reject Interval - Non-Mechanized</b>									
A.1.8.1	O-8 Residence/KY(%)	>= 85% w in 24 hrs		96.30%	54				YES
A.1.8.2	O-8 Business/KY(%)	>= 85% w in 24 hrs		100.00%	32				YES
A.1.8.3	O-8 Design (Specials)/KY(%)	>= 85% w in 24 hrs		100.00%	11				YES
A.1.8.4	O-8 PBX/KY(%)	>= 85% w in 24 hrs		100.00%	6				YES
A.1.8.5	O-8 Centrex/KY(%)	>= 85% w in 24 hrs							
A.1.8.6	O-8 ISDN/KY(%)	>= 85% w in 24 hrs		100.00%	4				YES
<b>FOC Timeliness - Mechanized</b>									
A.1.9.1	O-9 Residence/KY(%)	>= 95% w in 3 hrs		99.72%	5,702				YES
A.1.9.2	O-9 Business/KY(%)	>= 95% w in 3 hrs		99.51%	204				YES
A.1.9.3	O-9 Design (Specials)/KY(%)	>= 95% w in 3 hrs							
A.1.9.4	O-9 PBX/KY(%)	>= 95% w in 3 hrs							
A.1.9.5	O-9 Centrex/KY(%)	>= 95% w in 3 hrs							
A.1.9.6	O-9 ISDN/KY(%)	>= 95% w in 3 hrs							
<b>FOC Timeliness - Partially Mechanized - 10 hours</b>									
A.1.12.1	O-9 Residence/KY(%)	>= 85% w in 10 hrs		95.69%	765				YES

### BellSouth Monthly State Summary Kentucky, September 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.2	>= 85% w in 10 hrs			96.33%	109				YES
A.1.12.3	>= 85% w in 10 hrs			100.00%	2				YES
A.1.12.4	>= 85% w in 10 hrs								
A.1.12.5	>= 85% w in 10 hrs								
A.1.12.6	>= 85% w in 10 hrs								
<b>FOC Timeliness - Non-Mechanized</b>									
A.1.13.1	>= 85% w in 36 hrs			100.00%	61				YES
A.1.13.2	>= 85% w in 36 hrs			100.00%	49				YES
A.1.13.3	>= 85% w in 36 hrs			100.00%	12				YES
A.1.13.4	>= 85% w in 36 hrs			100.00%	1				YES
A.1.13.5	>= 85% w in 36 hrs								
A.1.13.6	>= 85% w in 36 hrs			85.71%	7				YES
<b>FOC &amp; Reject Response Completeness - Mechanized</b>									
A.1.14.1	>= 95%			99.47%	6,265				YES
A.1.14.2	>= 95%			97.55%	245				YES
A.1.14.3	>= 95%								
A.1.14.4	>= 95%								
A.1.14.5	>= 95%								
A.1.14.6	>= 95%								
<b>FOC &amp; Reject Response Completeness - Partially Mechanized</b>									
A.1.15.1	>= 95%			99.39%	982				YES
A.1.15.2	>= 95%			94.27%	192				NO
A.1.15.3	>= 95%			100.00%	3				YES
A.1.15.4	>= 95%			100.00%	1				YES
A.1.15.5	>= 95%								
A.1.15.6	>= 95%								
<b>FOC &amp; Reject Response Completeness - Non-Mechanized</b>									
A.1.16.1	>= 95%			95.65%	115				YES
A.1.16.2	>= 95%			96.34%	82				YES
A.1.16.3	>= 95%			95.45%	22				YES
A.1.16.4	>= 95%			72.73%	11				NO
A.1.16.5	>= 95%								
A.1.16.6	>= 95%			90.00%	10				NO
<b>FOC &amp; Reject Response Completeness (Multiple Responses) - Mechanized</b>									
A.1.17.1	>= 95%			98.04%	6,232				YES
A.1.17.2	>= 95%			99.16%	239				YES
A.1.17.3	>= 95%								
A.1.17.4	>= 95%								
A.1.17.5	>= 95%								
A.1.17.6	>= 95%								
<b>FOC &amp; Reject Response Completeness (Multiple Responses) - Partially Mechanized</b>									
A.1.18.1	>= 95%			89.65%	976				NO
A.1.18.2	>= 95%			90.61%	181				NO
A.1.18.3	>= 95%			66.67%	3				NO
A.1.18.4	>= 95%			0.00%	1				NO
A.1.18.5	>= 95%								
A.1.18.6	>= 95%								
<b>FOC &amp; Reject Response Completeness (Multiple Responses) - Non-Mechanized</b>									
A.1.19.1	>= 95%			92.73%	110				NO
A.1.19.2	>= 95%			92.41%	79				NO
A.1.19.3	>= 95%			90.48%	21				NO
A.1.19.4	>= 95%			100.00%	8				YES
A.1.19.5	>= 95%								
A.1.19.6	>= 95%			100.00%	9				YES

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Resale - Provisioning		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>Order Completion Interval</b>										
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/KY (days)	7.31	4,856	5.36	228	8.849	0.59965	3.2580	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/KY (days)	0.98	92,130	0.51	3,852	1,304	0.02145	22.0176	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/KY (days)	5.75	8			4.268			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/KY (days)								
A.2.1.2.1	P-4	Business/<10 circuits/Dispatch/KY (days)	2.56	3,865	2.82	30	5.477	1.00378	-0.2566	YES
A.2.1.2.2	P-4	Business/<10 circuits/Non-Dispatch/KY (days)	1.35	4,773	0.64	139	2,372	0.20406	3.4703	YES
A.2.1.2.1.1	P-4	Business/>=10 circuits/Dispatch/KY (days)	12.32	25			14.436			
A.2.1.2.1.2	P-4	Business/>=10 circuits/Non-Dispatch/KY (days)	0.33	3			0.000			
A.2.1.3.1	P-4	Design (Specials)/<10 circuits/Dispatch/KY (days)	29.19	460			29.176			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)	18.62	13			16.983			
A.2.1.3.2	P-4	Design (Specials)/>=10 circuits/Dispatch/KY (days)								
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)								
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Other/KY (days)								
A.2.1.4.1	P-4	PBX/<10 circuits/Dispatch/KY (days)	7.19	16	4.20	5	4.970		0.1318	YES
A.2.1.4.1.1	P-4	PBX/>=10 circuits/Dispatch/KY (days)	5.10	48			14.583	6.85293		
A.2.1.4.2	P-4	PBX/>=10 circuits/Non-Dispatch/KY (days)								
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Other/KY (days)	6.50	4			7.768			
A.2.1.5.1	P-4	Centrex/<10 circuits/Dispatch/KY (days)	3.24	108			2,245			
A.2.1.5.1.1	P-4	Centrex/>=10 circuits/Dispatch/KY (days)	1.37	249	3.00	1	1,562	1.56493	-1.0388	YES
A.2.1.5.2	P-4	Centrex/>=10 circuits/Non-Dispatch/KY (days)	2.40	15			1,352			
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/KY (days)	1.00	6			0.818			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/KY (days)	76.57	241			60.231			
A.2.1.6.1	P-4	ISDN/<10 circuits/Dispatch/KY (days)	20.33	125	6.33	3	37,520	21,92035	0.6388	YES
A.2.1.6.1.1	P-4	ISDN/>=10 circuits/Dispatch/KY (days)								
A.2.1.6.2	P-4	ISDN/>=10 circuits/Non-Dispatch/KY (days)								
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Other/KY (days)	11.08	4			19,294			
<b>Held Orders</b>										
A.2.2.1.1	P-1	Residence/<10 circuits/Facility/KY (days)	31.94	69	19.00	1	37,628	37,89948	0.3415	YES
A.2.2.1.1.1	P-1	Residence/<10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Other/KY (days)	3.81	11	0.00	0	3,448			YES
A.2.2.1.2	P-1	Residence/>=10 circuits/Facility/KY (days)	0.00	0						
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Equipment/KY (days)	0.00	0						
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.1.3	P-1	Business/<10 circuits/Facility/KY (days)	50.87	15	0.00	0	55,592			YES
A.2.2.1.1	P-1	Business/<10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.1.2	P-1	Business/<10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.1.3	P-1	Business/>=10 circuits/Facility/KY (days)	0.00	0						
A.2.2.2.1	P-1	Business/>=10 circuits/Equipment/KY (days)	0.00	0						
A.2.2.2.2	P-1	Business/>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.2.3	P-1	Design (Specials)/<10 circuits/Facility/KY (days)	16.50	2	0.00	0	14,849			YES
A.2.2.3.1	P-1	Design (Specials)/<10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.3.2	P-1	Design (Specials)/>=10 circuits/Facility/KY (days)								
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.4.1	P-1	PBX/<10 circuits/Facility/KY (days)	0.00	0	0.00	0				YES
A.2.2.4.1.1	P-1	PBX/>=10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.4.1.2	P-1	PBX/>=10 circuits/Other/KY (days)	3.00	1	0.00	0	0.000			YES
A.2.2.4.1.3	P-1	PBX/>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.4.2	P-1	PBX/>=10 circuits/Equipment/KY (days)	0.00	0						
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.4.3	P-1	PBX/>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.5.1	P-1	Centrex/<10 circuits/Facility/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/>=10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex/>=10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.2	P-1	Centrex/>=10 circuits/Equipment/KY (days)	0.00	0						
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.5.2.3	P-1	ISDN/<10 circuits/Facility/KY (days)	0.00	0	0.00	0				YES

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Benchmark /  
Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				
0.00	0	0.00	0				

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.51%	102,166	0.54%	4,407		0.00109	-0.3263	YES
1.81%	8,880	2.05%	244		0.00866	-0.2727	YES
11.92%	604	0.00%	12		0.09446	1.2619	YES
1.54%	65	0.00%	5		0.05712	0.2693	YES
2.12%	377	0.00%	4		0.07244	0.2929	YES
8.68%	380	0.00%	3		0.16322	0.5320	YES

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		50.00%	2				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 48 hrs	8,880	253.00	24				YES
>= 48 hrs	604	177.60	5				YES
>= 48 hrs							
>= 48 hrs							

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		192.00	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
95% >= 48 hrs		95.63%	24				YES
95% >= 48 hrs		100.00%	5				YES
95% >= 48 hrs							
95% >= 48 hrs							

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		100.00%	1				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
12.68%	5,593	6.56%	259		0.02115	2.8907	YES
0.12%	96,395	0.05%	4,146		0.00055	1.3112	YES
0.00%	9						
2.08%	3,999	1.92%	52		0.01990	0.0766	YES
0.19%	4,823	0.00%	187		0.00322	0.5801	YES
7.65%	26						Bus

Category	Value
P-1 ISDN<10 circuits/Equipment/KY(days)	
P-1 ISDN<10 circuits/Other/KY(days)	
P-1 ISDN<10 circuits/Facility/KY(days)	
P-1 ISDN<10 circuits/Equipment/KY(days)	
P-1 ISDN<10 circuits/Other/KY(days)	

Category	Value
P-2 Residence/KY(%)	
P-2 Business/KY(%)	
P-2 Design (Specials)/KY(%)	
P-2 PBX/KY(%)	
P-2 Centrex/KY(%)	
P-2 ISDN/KY(%)	

Category	Value
P-2 Residence/KY(%)	
P-2 Business/KY(%)	
P-2 Design (Specials)/KY(%)	
P-2 PBX/KY(%)	
P-2 Centrex/KY(%)	
P-2 ISDN/KY(%)	

Category	Value
P-2 Residence/KY(%)	
P-2 Business/KY(%)	
P-2 Design (Specials)/KY(%)	
P-2 PBX/KY(%)	
P-2 Centrex/KY(%)	
P-2 ISDN/KY(%)	

Category	Value
P-2 Residence/KY(%)	
P-2 Business/KY(%)	
P-2 Design (Specials)/KY(%)	
P-2 PBX/KY(%)	
P-2 Centrex/KY(%)	
P-2 ISDN/KY(%)	

Category	Value
P-2 Residence/KY(%)	
P-2 Business/KY(%)	
P-2 Design (Specials)/KY(%)	
P-2 PBX/KY(%)	
P-2 Centrex/KY(%)	
P-2 ISDN/KY(%)	

Category	Value
P-2 Residence/KY(%)	
P-2 Business/KY(%)	
P-2 Design (Specials)/KY(%)	
P-2 PBX/KY(%)	
P-2 Centrex/KY(%)	
P-2 ISDN/KY(%)	

Category	Value
P-3 Residence<10 circuits/Dispatch/KY(%)	
P-3 Residence<10 circuits/Non-Dispatch/KY(%)	
P-3 Residence<10 circuits/Dispatch/KY(%)	
P-3 Residence<10 circuits/Non-Dispatch/KY(%)	
P-3 Business<10 circuits/Dispatch/KY(%)	
P-3 Business<10 circuits/Non-Dispatch/KY(%)	

A.2.2.6.1.2  
A.2.2.6.1.3  
A.2.2.6.2.1  
A.2.2.6.2.1  
A.2.2.6.2.2  
A.2.2.6.2.3

A.2.4.1  
A.2.4.2  
A.2.4.3  
A.2.4.4  
A.2.4.5  
A.2.4.6

A.2.5.1  
A.2.5.2  
A.2.5.3  
A.2.5.4  
A.2.5.5  
A.2.5.6

A.2.7.1  
A.2.7.2  
A.2.7.3  
A.2.7.4  
A.2.7.5  
A.2.7.6

A.2.8.1  
A.2.8.2  
A.2.8.3  
A.2.8.4  
A.2.8.5  
A.2.8.6

A.2.9.1  
A.2.9.2  
A.2.9.3  
A.2.9.4  
A.2.9.5  
A.2.9.6

A.2.10.1  
A.2.10.2  
A.2.10.3  
A.2.10.4  
A.2.10.5  
A.2.10.6

A.2.11.1.1  
A.2.11.1.2  
A.2.11.1.2.1  
A.2.11.1.2.2  
A.2.11.2.1  
A.2.11.2.1.1  
A.2.11.2.1.2  
A.2.11.2.1.1

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analogue	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Bus	0.00%	3						
Design (Specials)/<10 circuits/DispatchKY(%)	7.82%	473	0.00%	12		0.07849	0.9966	YES
Design (Specials)/<10 circuits/Non-DispatchKY(%)	7.69%	13						
Design (Specials)/>=10 circuits/DispatchKY(%)								
Design (Specials)/>=10 circuits/Non-DispatchKY(%)								
PBX<10 circuits/DispatchKY(%)	6.25%	16						
PBX<10 circuits/Non-DispatchKY(%)	2.08%	48	0.00%	5		0.06712	0.3104	YES
PBX>=10 circuits/DispatchKY(%)								
PBX>=10 circuits/Non-DispatchKY(%)								
Centrex<10 circuits/DispatchKY(%)	1.80%	111						
Centrex<10 circuits/Non-DispatchKY(%)	0.00%	250	0.00%	4		0.00000		YES
Centrex>=10 circuits/DispatchKY(%)	0.00%	17						
Centrex>=10 circuits/Non-DispatchKY(%)	0.00%	6						
ISDN<10 circuits/DispatchKY(%)	1.22%	246						
ISDN<10 circuits/Non-DispatchKY(%)	1.60%	125	0.00%	3		0.07331	0.2183	YES
ISDN>=10 circuits/DispatchKY(%)								
ISDN>=10 circuits/Non-DispatchKY(%)	0.00%	5						

Res	9.58%	6,965	6.45%	310		0.01708	1.8294	YES
Res	3.64%	112,709	4.84%	4,934		0.00272	-4.4296	NO
Res	7.69%	13						
Bus	4.06%	4,389	6.06%	66		0.02446	-0.8196	YES
Bus	3.95%	5,668	2.25%	311		0.01135	1.4993	YES
Bus	3.85%	26						
Bus	0.00%	12						
Design (Specials)/<10 circuits/DispatchKY(%)	3.90%	513	0.00%	20		0.04412	0.8637	YES
Design (Specials)/<10 circuits/Non-DispatchKY(%)	7.14%	14						
Design (Specials)/>=10 circuits/DispatchKY(%)								
Design (Specials)/>=10 circuits/Non-DispatchKY(%)								
PBX<10 circuits/DispatchKY(%)	0.00%	27	0.00%	1		0.00000		YES
PBX<10 circuits/Non-DispatchKY(%)	2.33%	43	0.00%	5		0.07121	0.3266	YES
PBX>=10 circuits/DispatchKY(%)								
PBX>=10 circuits/Non-DispatchKY(%)								
Centrex<10 circuits/DispatchKY(%)	0.00%	5	0.00%	3		0.00000		YES
Centrex<10 circuits/Non-DispatchKY(%)	0.55%	183	0.00%	1		0.07392	0.0739	YES
Centrex>=10 circuits/DispatchKY(%)	1.49%	268	0.00%	2		0.06606	0.1734	YES
Centrex>=10 circuits/Non-DispatchKY(%)	0.00%	27						
ISDN<10 circuits/DispatchKY(%)	3.45%	29						
ISDN<10 circuits/Non-DispatchKY(%)	4.85%	103						
ISDN>=10 circuits/DispatchKY(%)	0.89%	112	0.00%	4		0.04787	0.1865	YES
ISDN>=10 circuits/Non-DispatchKY(%)								
ISDN	0.00%	39						

Res	3.74	4,484	0.55	230	14,805	1,00096	3.1879	YES
Res	0.91	83,453	0.33	3,974	6,679	0.10844	5.3404	YES
Res	0.02	8			0.000			
Bus	2.01	1,338	0.44	33	10,151	1,78870	0.8764	YES
Bus	0.66	3,848	0.26	136	4,908	0.42824	0.9443	YES
Bus	2.26	20			6.041			
Bus	0.35	3			0.075			
Design (Specials)/<10 circuits/DispatchKY(%)	377.02	353			722,409			
Design (Specials)/<10 circuits/Non-DispatchKY(%)	194.03	11			453,165			
Design (Specials)/>=10 circuits/DispatchKY(%)								
Design (Specials)/>=10 circuits/Non-DispatchKY(%)								
PBX<10 circuits/DispatchKY(%)	35.78	12			46,221			
PBX<10 circuits/Non-DispatchKY(%)	3.98	37	6.95	1	14,415	14,60860	-0.2036	YES
PBX>=10 circuits/DispatchKY(%)								
PBX>=10 circuits/Non-DispatchKY(%)								

### Benchmark / Analogue

A.2.11.2.2.2	Business>=10 circuits/Non-DispatchKY(%)
A.2.11.3.1.1	Design (Specials)/<10 circuits/DispatchKY(%)
A.2.11.3.1.2	Design (Specials)/<10 circuits/Non-DispatchKY(%)
A.2.11.3.2.1	Design (Specials)/>=10 circuits/DispatchKY(%)
A.2.11.3.2.2	Design (Specials)/>=10 circuits/Non-DispatchKY(%)
A.2.11.4.1.1	PBX<10 circuits/DispatchKY(%)
A.2.11.4.1.2	PBX<10 circuits/Non-DispatchKY(%)
A.2.11.4.2.1	PBX>=10 circuits/DispatchKY(%)
A.2.11.4.2.2	PBX>=10 circuits/Non-DispatchKY(%)
A.2.11.5.1.1	Centrex<10 circuits/DispatchKY(%)
A.2.11.5.1.2	Centrex<10 circuits/Non-DispatchKY(%)
A.2.11.5.2.1	Centrex>=10 circuits/DispatchKY(%)
A.2.11.5.2.2	Centrex>=10 circuits/Non-DispatchKY(%)
A.2.11.6.1.1	ISDN<10 circuits/DispatchKY(%)
A.2.11.6.1.2	ISDN<10 circuits/Non-DispatchKY(%)
A.2.11.6.2.1	ISDN>=10 circuits/DispatchKY(%)
A.2.11.6.2.2	ISDN>=10 circuits/Non-DispatchKY(%)

% Provisioning Troubles within 30 Days	
A.2.12.1.1.1	P-9 Residence/<10 circuits/DispatchKY(%)
A.2.12.1.1.2	P-9 Residence/<10 circuits/Non-DispatchKY(%)
A.2.12.1.2.1	P-9 Residence/>=10 circuits/DispatchKY(%)
A.2.12.1.2.2	P-9 Residence/>=10 circuits/Non-DispatchKY(%)
A.2.12.2.1.1	P-9 Business/<10 circuits/DispatchKY(%)
A.2.12.2.1.2	P-9 Business/<10 circuits/Non-DispatchKY(%)
A.2.12.2.2.1	P-9 Business/>=10 circuits/DispatchKY(%)
A.2.12.2.2.2	P-9 Business/>=10 circuits/Non-DispatchKY(%)
A.2.12.3.1.1	P-9 Design (Specials)/<10 circuits/DispatchKY(%)
A.2.12.3.1.2	P-9 Design (Specials)/<10 circuits/Non-DispatchKY(%)
A.2.12.3.2.1	P-9 Design (Specials)/>=10 circuits/DispatchKY(%)
A.2.12.3.2.2	P-9 Design (Specials)/>=10 circuits/Non-DispatchKY(%)
A.2.12.4.1.1	P-9 PBX<10 circuits/DispatchKY(%)
A.2.12.4.1.2	P-9 PBX<10 circuits/Non-DispatchKY(%)
A.2.12.4.2.1	P-9 PBX>=10 circuits/DispatchKY(%)
A.2.12.4.2.2	P-9 PBX>=10 circuits/Non-DispatchKY(%)
A.2.12.5.1.1	P-9 Centrex<10 circuits/DispatchKY(%)
A.2.12.5.1.2	P-9 Centrex<10 circuits/Non-DispatchKY(%)
A.2.12.5.2.1	P-9 Centrex>=10 circuits/DispatchKY(%)
A.2.12.5.2.2	P-9 Centrex>=10 circuits/Non-DispatchKY(%)
A.2.12.6.1.1	P-9 ISDN<10 circuits/DispatchKY(%)
A.2.12.6.1.2	P-9 ISDN<10 circuits/Non-DispatchKY(%)
A.2.12.6.2.1	P-9 ISDN>=10 circuits/DispatchKY(%)
A.2.12.6.2.2	P-9 ISDN>=10 circuits/Non-DispatchKY(%)

### Average Completion Notice Interval - Mechanized

A.2.14.1.1.1	P-5 Residence/<10 circuits/DispatchKY(hours)
A.2.14.1.1.2	P-5 Residence/<10 circuits/Non-DispatchKY(hours)
A.2.14.1.2.1	P-5 Residence/>=10 circuits/DispatchKY(hours)
A.2.14.1.2.2	P-5 Residence/>=10 circuits/Non-DispatchKY(hours)
A.2.14.2.1.1	P-5 Business<10 circuits/DispatchKY(hours)
A.2.14.2.1.2	P-5 Business<10 circuits/Non-DispatchKY(hours)
A.2.14.2.2.1	P-5 Business>=10 circuits/DispatchKY(hours)
A.2.14.2.2.2	P-5 Business>=10 circuits/Non-DispatchKY(hours)
A.2.14.3.1.1	P-5 Design (Specials)/<10 circuits/DispatchKY(hours)
A.2.14.3.1.2	P-5 Design (Specials)/<10 circuits/Non-DispatchKY(hours)
A.2.14.3.2.1	P-5 Design (Specials)/>=10 circuits/DispatchKY(hours)
A.2.14.3.2.2	P-5 Design (Specials)/>=10 circuits/Non-DispatchKY(hours)
A.2.14.4.1.1	P-5 PBX<10 circuits/DispatchKY(hours)
A.2.14.4.1.2	P-5 PBX<10 circuits/Non-DispatchKY(hours)
A.2.14.4.2.1	P-5 PBX>=10 circuits/DispatchKY(hours)
A.2.14.4.2.2	P-5 PBX>=10 circuits/Non-DispatchKY(hours)

**BellSouth Monthly State Summary  
Kentucky, September 2001**

**Benchmark / Analogy**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
0.35	4			0.082			
1.17	96			5.657			
0.41	172	0.23	2	1.755	1.24838	0.1445	YES
0.02	17			0.002			
0.28	4			0.137			
1954.12	199			1493.209			
509.10	88	0.22	1	927.610	932.86592	0.5435	YES
294.18	3			508.934			

A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/KY(hours)
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/KY(hours)
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/KY(hours)
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/KY(hours)
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/KY(hours)
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/KY(hours)
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/KY(hours)
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/KY(hours)
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/KY(hours)

**Average Completion Notice Interval - Non-Mechanized**

A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/KY(hours)
A.2.15.1.1.2	P-5	Residence/>=10 circuits/Non-Dispatch/KY(hours)
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/KY(hours)
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/KY(hours)
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/KY(hours)
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/KY(hours)
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/KY(hours)
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/KY(hours)
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/KY(hours)
A.2.15.3.1.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/KY(hours)
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/KY(hours)
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/KY(hours)
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/KY(hours)
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/KY(hours)
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/KY(hours)
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/KY(hours)
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/KY(hours)
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/KY(hours)
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/KY(hours)
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/KY(hours)
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/KY(hours)
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/KY(hours)
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/KY(hours)
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/KY(hours)

**Total Service Order Cycle Time - Mechanized**

A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/KY(days)
A.2.17.1.1.2	P-10	Residence/>=10 circuits/Non-Dispatch/KY(days)
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/KY(days)
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/KY(days)
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/KY(days)
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/KY(days)
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/KY(days)
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/KY(days)
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/KY(days)
A.2.17.3.1.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/KY(days)
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/KY(days)
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/KY(days)
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/KY(days)
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/KY(days)
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/KY(days)
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/KY(days)
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/KY(days)
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/KY(days)
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/KY(days)
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/KY(days)
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/KY(days)
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/KY(days)

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic								Diagnostic
<b>Total Service Order Cycle Time - Partially Mechanized</b>								
P-10	ISDN/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Residence/<10 circuits/Dispatch/KY(days)		5.20	17				Diagnostic
P-10	Residence/<10 circuits/Non-Dispatch/KY(days)		1.42	396				Diagnostic
P-10	Residence/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Residence/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Business/<10 circuits/Dispatch/KY(days)		3.57	7				Diagnostic
P-10	Business/<10 circuits/Non-Dispatch/KY(days)		1.56	46				Diagnostic
P-10	Business/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Business/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Design (Specials)/<10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Design (Specials)/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	PBX/<10 circuits/Dispatch/KY(days)							Diagnostic
P-10	PBX/<10 circuits/Non-Dispatch/KY(days)		6.00	1				Diagnostic
P-10	PBX/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	PBX/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Centrex/<10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Centrex/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Centrex/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Centrex/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	ISDN/<10 circuits/Dispatch/KY(days)		9.00	1				Diagnostic
P-10	ISDN/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	ISDN/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
<b>Total Service Order Cycle Time - Non-Mechanized</b>								
P-10	Residence/<10 circuits/Dispatch/KY(days)		4.67	12				Diagnostic
P-10	Residence/<10 circuits/Non-Dispatch/KY(days)		2.60	25				Diagnostic
P-10	Residence/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Residence/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Business/<10 circuits/Dispatch/KY(days)		11.40	5				Diagnostic
P-10	Business/<10 circuits/Non-Dispatch/KY(days)		5.00	8				Diagnostic
P-10	Business/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Business/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Design (Specials)/<10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Design (Specials)/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	PBX/<10 circuits/Dispatch/KY(days)		7.33	3				Diagnostic
P-10	PBX/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	PBX/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	PBX/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Centrex/<10 circuits/Dispatch/KY(days)		8.00	1				Diagnostic
P-10	Centrex/<10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Centrex/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Centrex/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	ISDN/<10 circuits/Dispatch/KY(days)		11.00	1				Diagnostic
P-10	ISDN/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	ISDN/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
<b>Total Service Order Cycle Time (Offered) - Mechanized</b>								
P-10	Residence/<10 circuits/Dispatch/KY(days)		5.70	183				Diagnostic
P-10	Residence/<10 circuits/Non-Dispatch/KY(days)		0.66	1,767				Diagnostic
P-10	Residence/>=10 circuits/Dispatch/KY(days)							Diagnostic
P-10	Residence/>=10 circuits/Non-Dispatch/KY(days)							Diagnostic
P-10	Business/<10 circuits/Dispatch/KY(days)		2.49	15				Diagnostic
P-10	Business/<10 circuits/Non-Dispatch/KY(days)		0.87	53				Diagnostic





### Bellsouth Monthly State Summary Kentucky, September 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.23.4.2.1	P-10 PBX/>>=10 circuits/DispatchKY (days)								Diagnostic
A.2.23.4.2.2	P-10 PBX/>>=10 circuits/Non-DispatchKY (days)								Diagnostic
A.2.23.5.1.1	P-10 Centrex/<10 circuits/DispatchKY (days)			8.00	1				Diagnostic
A.2.23.5.1.2	P-10 Centrex/<10 circuits/Non-DispatchKY (days)								Diagnostic
A.2.23.5.2.1	P-10 Centrex/>>=10 circuits/DispatchKY (days)								Diagnostic
A.2.23.5.2.2	P-10 Centrex/>>=10 circuits/Non-DispatchKY (days)								Diagnostic
A.2.23.6.1.1	P-10 ISDN/<10 circuits/DispatchKY (days)			11.00	1				Diagnostic
A.2.23.6.1.2	P-10 ISDN/<10 circuits/Non-DispatchKY (days)								Diagnostic
A.2.23.6.2.1	P-10 ISDN/>>=10 circuits/DispatchKY (days)								Diagnostic
A.2.23.6.2.2	P-10 ISDN/>>=10 circuits/Non-DispatchKY (days)								Diagnostic
<b>Service Order Accuracy</b>									
A.2.25.1.1.1	P-11 Residence/<10 circuits/DispatchKY (%)	>= 95%	18,586	100.00%	9				YES
A.2.25.1.1.2	P-11 Residence/<10 circuits/Non-DispatchKY (%)	>= 95%	7,541	96.79%	156				YES
A.2.25.1.2.1	P-11 Residence/>=10 circuits/DispatchKY (%)	>= 95%	2,345						
A.2.25.1.2.2	P-11 Residence/>=10 circuits/Non-DispatchKY (%)	>= 95%	1,019						
A.2.25.2.1.1	P-11 Business/<10 circuits/DispatchKY (%)	>= 95%	514	100.00%	4				YES
A.2.25.2.1.2	P-11 Business/<10 circuits/Non-DispatchKY (%)	>= 95%	61	98.36%	61				YES
A.2.25.2.2.1	P-11 Business/>>=10 circuits/DispatchKY (%)	>= 95%	566						
A.2.25.2.2.2	P-11 Business/>>=10 circuits/Non-DispatchKY (%)	>= 95%	23						
A.2.25.3.1.1	P-11 Design (Specials)/<10 circuits/DispatchKY (%)	>= 95%	22						
A.2.25.3.1.2	P-11 Design (Specials)/<10 circuits/Non-DispatchKY (%)	>= 95%	161						
A.2.25.3.2.1	P-11 Design (Specials)/>=10 circuits/DispatchKY (%)	>= 95%	133						
A.2.25.3.2.2	P-11 Design (Specials)/>=10 circuits/Non-DispatchKY (%)	>= 95%	49						
<b>Resale - Maintenance and Repair</b>									
<b>Missed Repair Appointments</b>									
A.3.1.1.1	M&R-1 Residence/DispatchKY (%)	Res	18,586	9.52%	525	0.01429	1,6145		YES
A.3.1.1.2	M&R-1 Residence/Non-DispatchKY (%)	Res	7,541	4.17%	96	0.01443	-1,4902		YES
A.3.1.2.1	M&R-1 Business/DispatchKY (%)	Bus	2,345	8.33%	96	0.02722	-0,3512		YES
A.3.1.2.2	M&R-1 Business/Non-DispatchKY (%)	Bus	1,019	0.00%	18	0.03132	0,5640		YES
A.3.1.3.1	M&R-1 Design (Specials)/DispatchKY (%)	Design	514	0.00%	4	0.06584	0,2660		YES
A.3.1.3.2	M&R-1 Design (Specials)/Non-DispatchKY (%)	Design	61	0.00%	3	0.07626	0,2317		YES
A.3.1.4.1	M&R-1 PBX/DispatchKY (%)	PBX	566	0.00%	4	0.11048	0,3936		YES
A.3.1.4.2	M&R-1 PBX/Non-DispatchKY (%)	PBX	23	0.00%	1	0.00000			YES
A.3.1.5.1	M&R-1 Centrex/DispatchKY (%)	Centrex	161	0.00%	13	0.10929	1,5913		YES
A.3.1.5.2	M&R-1 Centrex/Non-DispatchKY (%)	Centrex	133	0.00%	0	0.10200	0,2001		YES
A.3.1.6.1	M&R-1 ISDN/DispatchKY (%)	ISDN	49	0.00%	2	0.05251	0,2930		YES
A.3.1.6.2	M&R-1 ISDN/Non-DispatchKY (%)	ISDN	65	0.00%	6				YES
<b>Customer Trouble Report Rate</b>									
A.3.2.1.1	M&R-2 Residence/DispatchKY (%)	Res	824,362	2.68%	19,557	0.00109	-3,9570		NO
A.3.2.1.2	M&R-2 Residence/Non-DispatchKY (%)	Res	824,362	0.49%	19,557	0.00069	6,1258		YES
A.3.2.2.1	M&R-2 Business/DispatchKY (%)	Bus	205,177	1.22%	7,880	0.00123	-0,6141		YES
A.3.2.2.2	M&R-2 Business/Non-DispatchKY (%)	Bus	205,177	0.23%	7,880	0.00081	3,3155		YES
A.3.2.3.1	M&R-2 Design (Specials)/DispatchKY (%)	Design	158,817	0.32%	1,240	0.00162	0,0065		YES
A.3.2.3.2	M&R-2 Design (Specials)/Non-DispatchKY (%)	Design	158,817	0.24%	1,240	0.00170	0,6725		YES
A.3.2.4.1	M&R-2 PBX/DispatchKY (%)	PBX	23,351	0.65%	614	0.00128	-4,3096		NO
A.3.2.4.2	M&R-2 PBX/Non-DispatchKY (%)	PBX	23,351	0.16%	614	0.00125	-0,5471		YES
A.3.2.5.1	M&R-2 Centrex/DispatchKY (%)	Centrex	52,831	2.23%	582	0.00230	-8,3836		NO
A.3.2.5.2	M&R-2 Centrex/Non-DispatchKY (%)	Centrex	52,831	0.00%	582	0.00209	1,2038		YES
A.3.2.6.1	M&R-2 ISDN/DispatchKY (%)	ISDN	6,159	0.68%	294	0.00532	0,2166		YES
A.3.2.6.2	M&R-2 ISDN/Non-DispatchKY (%)	ISDN	6,159	2.04%	294	0.00613	-1,5069		YES
<b>Maintenance Average Duration</b>									
A.3.3.1.1	M&R-3 Residence/DispatchKY (hours)	Res	18,586	27.64	525	32,388	1,43337	0,7605	YES
A.3.3.1.2	M&R-3 Residence/Non-DispatchKY (hours)	Res	7,541	7.45	96	19,493	2,00210	1,5348	YES
A.3.3.2.1	M&R-3 Business/DispatchKY (hours)	Bus	2,345	11.15	96	15,132	1,57570	-0,0078	YES
A.3.3.2.2	M&R-3 Business/Non-DispatchKY (hours)	Bus	1,019	1.74	18	6,493	1,54397	0,9337	YES

**BellSouth Monthly State Summary  
Kentucky, September 2001**

	M&R-3	Design (Specials)/DispatchKY (hours)
A.3.3.3.1	M&R-3	Design (Specials)/Non-DispatchKY (hours)
A.3.3.3.2	M&R-3	PBX/DispatchKY (hours)
A.3.3.4.1	M&R-3	PBX/Non-DispatchKY (hours)
A.3.3.4.2	M&R-3	Centrex/DispatchKY (hours)
A.3.3.5.1	M&R-3	ISDN/DispatchKY (hours)
A.3.3.5.2	M&R-3	ISDN/Non-DispatchKY (hours)
A.3.3.6.1	M&R-3	
A.3.3.6.2	M&R-3	

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Design	5.29	514	8.64	4	5.569	2.79516	-1.1983	YES
Design	3.37	566	2.32	3	10.893	6.30595	0.1669	YES
PBX	9.47	23	5.81	4	15.788	8.55310	0.4277	YES
PBX	2.12	22	0.92	1	3.304	3.37826	0.3562	YES
Centrex	13.96	161	2.88	13	21.141	6.09544	1.8178	YES
Centrex	2.11	133	0.00	0	3.636			YES
ISDN	6.00	49	4.32	2	5.041	3.63654	0.4618	YES
ISDN	2.99	65	2.63	6	4.496	1.91850	0.1887	YES

Benchmark /  
Analog

	M&R-4	Residence/DispatchKY (%)
A.3.4.1.1	M&R-4	Residence/Non-DispatchKY (%)
A.3.4.1.2	M&R-4	Business/DispatchKY (%)
A.3.4.2.1	M&R-4	Business/Non-DispatchKY (%)
A.3.4.2.2	M&R-4	Design (Specials)/DispatchKY (%)
A.3.4.3.1	M&R-4	Design (Specials)/Non-DispatchKY (%)
A.3.4.3.2	M&R-4	PBX/DispatchKY (%)
A.3.4.4.1	M&R-4	PBX/Non-DispatchKY (%)
A.3.4.4.2	M&R-4	Centrex/DispatchKY (%)
A.3.4.5.1	M&R-4	Centrex/Non-DispatchKY (%)
A.3.4.5.2	M&R-4	ISDN/DispatchKY (%)
A.3.4.6.1	M&R-4	ISDN/Non-DispatchKY (%)
A.3.4.6.2	M&R-4	ISDN/Non-DispatchKY (%)

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Res	24.09%	18,586	20.95%	525		0.01893	1.6596	YES
Res	20.99%	7,541	17.71%	96		0.04183	0.7850	YES
Bus	18.04%	2,345	17.71%	96		0.04004	0.0874	YES
Bus	17.08%	1,019	5.56%	18		0.08947	1.2875	YES
Design	37.55%	514	0.00%	4		0.24306	1.5448	YES
Design	40.11%	566	33.33%	3		0.28372	0.2387	YES
PBX	0.00%	22	50.00%	4		0.00000		NO
PBX	0.00%	23	0.00%	1		0.00000		YES
Centrex	14.29%	161	7.69%	13		0.10089	0.6535	YES
Centrex	10.53%	133	0.00%	0				YES
ISDN	28.57%	49	50.00%	2		0.32589	-0.6575	YES
ISDN	35.38%	65	50.00%	6		0.20402	-0.7164	YES

	M&R-5	Residence/DispatchKY (%)
A.3.5.1.1	M&R-5	Residence/Non-DispatchKY (%)
A.3.5.1.2	M&R-5	Business/DispatchKY (%)
A.3.5.2.1	M&R-5	Business/Non-DispatchKY (%)
A.3.5.2.2	M&R-5	Design (Specials)/DispatchKY (%)
A.3.5.3.1	M&R-5	Design (Specials)/Non-DispatchKY (%)
A.3.5.3.2	M&R-5	PBX/DispatchKY (%)
A.3.5.4.1	M&R-5	PBX/Non-DispatchKY (%)
A.3.5.4.2	M&R-5	Centrex/DispatchKY (%)
A.3.5.5.1	M&R-5	Centrex/Non-DispatchKY (%)
A.3.5.5.2	M&R-5	ISDN/DispatchKY (%)
A.3.5.6.1	M&R-5	ISDN/Non-DispatchKY (%)
A.3.5.6.2	M&R-5	ISDN/Non-DispatchKY (%)

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Res	16.10%	11,954	15.35%	345		0.02007	0.3592	YES
Res	5.49%	2,021	6.67%	60		0.02985	-0.3935	YES
Bus	1.30%	1,436	4.69%	64		0.03048	0.4488	YES
Bus	1.00%	384	0.00%	9		0.03823	0.3406	YES
Design	1.75%	514	0.00%	4		0.06584	0.2660	YES
Design	1.77%	566	0.00%	3		0.07626	0.2317	YES
PBX	6.67%	15	0.00%	4		0.14037	0.4749	YES
PBX	0.00%	6	0.00%	0				YES
Centrex	14.42%	104	0.00%	13		0.10335	1.3956	YES
Centrex	0.00%	48	0.00%	0				YES
ISDN	2.04%	49	0.00%	2		0.10700	0.2001	YES
ISDN	1.54%	65	0.00%	6		0.05251	0.2390	YES

	Invoice Accuracy
A.4.1	B-1 KY (%)
A.4.2	Mean Time to Deliver Invoices - CRIS
	B-2 Region (business days)

	BST - State	BST - Region	
99.18%	\$98,985,879	99.82%	\$1,506,071
4.35	1	3.76	1,806

**Bellsouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog      BST Measure      BST Volume      CLEC Measure      CLEC Volume      Standard Deviation      Standard Error      ZScore      Equity

**Unbundled Network Elements - Ordering**

**% Rejected Service Requests - Mechanized**

Code	Description	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.1.1	Switch Ports/KY(%)								Diagnostic
B.1.1.2	Local Interface Transport/KY(%)								Diagnostic
B.1.1.3	Loop + Port Combinations/KY(%)				1,805			21.99%	Diagnostic
B.1.1.4	Combo Other/KY(%)							0.00%	Diagnostic
B.1.1.5	xDSL (ADSL, HDSL and UCL)/KY(%)				11			0.00%	Diagnostic
B.1.1.6	ISDN Loop (UDN, UDC)/KY(%)				1			0.00%	Diagnostic
B.1.1.7	Line Sharing/KY(%)				27			3.70%	Diagnostic
B.1.1.8	2W Analog Loop Design/KY(%)								Diagnostic
B.1.1.9	2W Analog Loop Non-Design/KY(%)								Diagnostic
B.1.1.10	2W Analog Loop w/INP Design/KY(%)								Diagnostic
B.1.1.11	2W Analog Loop w/INP Non-Design/KY(%)								Diagnostic
B.1.1.12	2W Analog Loop w/LNP Design/KY(%)								Diagnostic
B.1.1.13	2W Analog Loop w/LNP Non-Design/KY(%)								Diagnostic
B.1.1.14	Other Design/KY(%)				19			36.84%	Diagnostic
B.1.1.15	Other Non-Design/KY(%)				61			4.92%	Diagnostic
B.1.1.16	INP Standalone/KY(%)								Diagnostic
B.1.1.17	LNP Standalone/KY(%)				607			2.64%	Diagnostic

**% Rejected Service Requests - Partially Mechanized**

Code	Description	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.2.1	Switch Ports/KY(%)								Diagnostic
B.1.2.2	Local Interface Transport/KY(%)								Diagnostic
B.1.2.3	Loop + Port Combinations/KY(%)				971			30.90%	Diagnostic
B.1.2.4	Combo Other/KY(%)							0.00%	Diagnostic
B.1.2.5	xDSL (ADSL, HDSL and UCL)/KY(%)				4			0.00%	Diagnostic
B.1.2.6	ISDN Loop (UDN, UDC)/KY(%)								Diagnostic
B.1.2.7	Line Sharing/KY(%)				7			57.14%	Diagnostic
B.1.2.8	2W Analog Loop Design/KY(%)								Diagnostic
B.1.2.9	2W Analog Loop Non-Design/KY(%)								Diagnostic
B.1.2.10	2W Analog Loop w/INP Design/KY(%)								Diagnostic
B.1.2.11	2W Analog Loop w/INP Non-Design/KY(%)								Diagnostic
B.1.2.12	2W Analog Loop w/LNP Design/KY(%)				9			33.33%	Diagnostic
B.1.2.13	2W Analog Loop w/LNP Non-Design/KY(%)								Diagnostic
B.1.2.14	Other Design/KY(%)				10			40.00%	Diagnostic
B.1.2.15	Other Non-Design/KY(%)				39			66.67%	Diagnostic
B.1.2.16	INP Standalone/KY(%)								Diagnostic
B.1.2.17	LNP Standalone/KY(%)				335			20.30%	Diagnostic

**% Rejected Service Requests - Non-Mechanized**

Code	Description	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.3.1	Switch Ports/KY(%)								Diagnostic
B.1.3.2	Local Interface Transport/KY(%)								Diagnostic
B.1.3.3	Loop + Port Combinations/KY(%)				88			44.32%	Diagnostic
B.1.3.4	Combo Other/KY(%)							16.13%	Diagnostic
B.1.3.5	xDSL (ADSL, HDSL and UCL)/KY(%)				33			6.06%	Diagnostic
B.1.3.6	ISDN Loop (UDN, UDC)/KY(%)				56			21.43%	Diagnostic
B.1.3.7	Line Sharing/KY(%)				9			66.67%	Diagnostic
B.1.3.8	2W Analog Loop Design/KY(%)				18			72.22%	Diagnostic
B.1.3.9	2W Analog Loop Non-Design/KY(%)								Diagnostic
B.1.3.10	2W Analog Loop w/INP Design/KY(%)								Diagnostic
B.1.3.11	2W Analog Loop w/INP Non-Design/KY(%)								Diagnostic
B.1.3.12	2W Analog Loop w/LNP Design/KY(%)								Diagnostic
B.1.3.13	2W Analog Loop w/LNP Non-Design/KY(%)								Diagnostic
B.1.3.14	Other Design/KY(%)				1			0.00%	Diagnostic
B.1.3.15	Other Non-Design/KY(%)				10			70.00%	Diagnostic
B.1.3.16	INP Standalone/KY(%)				45			24.44%	Diagnostic
B.1.3.17	LNP Standalone/KY(%)				112			19.64%	Diagnostic
					98			9.18%	Diagnostic

**BellSouth Monthly State Summary  
Kentucky, September 2001**

**Reject Interval - Mechanized**

Code	Description	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.4.1	Switch Ports/KY(%)	>= 97% w in 1 hr								
B.1.4.2	Local Interface Transport/KY(%)	>= 97% w in 1 hr								
B.1.4.3	Loop + Port Combinations/KY(%)	>= 97% w in 1 hr			94.96%	397				NO
B.1.4.4	Combo Other/KY(%)	>= 97% w in 1 hr								
B.1.4.5	XDSL (ADSL, HDSL and UCLJ)/KY(%)	>= 97% w in 1 hr								
B.1.4.6	ISDN Loop (UDN, UDC)/KY(%)	>= 97% w in 1 hr								
B.1.4.7	Line Sharing/KY(%)	>= 97% w in 1 hr								
B.1.4.8	2W Analog Loop Design/KY(%)	>= 97% w in 1 hr			50.00%	2				NO
B.1.4.9	2W Analog Loop Non-Design/KY(%)	>= 97% w in 1 hr								
B.1.4.10	2W Analog Loop w/INP Design/KY(%)	>= 97% w in 1 hr								
B.1.4.11	2W Analog Loop w/INP Non-Design/KY(%)	>= 97% w in 1 hr								
B.1.4.12	2W Analog Loop w/LNP Design/KY(%)	>= 97% w in 1 hr								
B.1.4.13	2W Analog Loop w/LNP Non-Design/KY(%)	>= 97% w in 1 hr			62.50%	8				NO
B.1.4.14	Other Design/KY(%)	>= 97% w in 1 hr			100.00%	3				YES
B.1.4.15	Other Non-Design/KY(%)	>= 97% w in 1 hr								
B.1.4.16	INP Standalone/KY(%)	>= 97% w in 1 hr								
B.1.4.17	LNP Standalone/KY(%)	>= 97% w in 1 hr			87.50%	16				NO

**Reject Interval - Partially Mechanized - 10 hours**

Code	Description	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.7.1	Switch Ports/KY(%)	>= 85% w in 10 hrs								
B.1.7.2	Local Interface Transport/KY(%)	>= 85% w in 10 hrs			96.08%	306				YES
B.1.7.3	Loop + Port Combinations/KY(%)	>= 85% w in 10 hrs								
B.1.7.4	Combo Other/KY(%)	>= 85% w in 10 hrs								
B.1.7.5	XDSL (ADSL, HDSL and UCLJ)/KY(%)	>= 85% w in 10 hrs								
B.1.7.6	ISDN Loop (UDN, UDC)/KY(%)	>= 85% w in 10 hrs								
B.1.7.7	Line Sharing/KY(%)	>= 85% w in 10 hrs								
B.1.7.8	2W Analog Loop Design/KY(%)	>= 85% w in 10 hrs			100.00%	4				YES
B.1.7.9	2W Analog Loop Non-Design/KY(%)	>= 85% w in 10 hrs								
B.1.7.10	2W Analog Loop w/INP Design/KY(%)	>= 85% w in 10 hrs								
B.1.7.11	2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w in 10 hrs			66.67%	3				NO
B.1.7.12	2W Analog Loop w/LNP Design/KY(%)	>= 85% w in 10 hrs								
B.1.7.13	2W Analog Loop w/LNP Non-Design/KY(%)	>= 85% w in 10 hrs			100.00%	4				YES
B.1.7.14	Other Design/KY(%)	>= 85% w in 10 hrs			100.00%	26				YES
B.1.7.15	Other Non-Design/KY(%)	>= 85% w in 10 hrs								
B.1.7.16	INP Standalone/KY(%)	>= 85% w in 10 hrs								
B.1.7.17	LNP Standalone/KY(%)	>= 85% w in 10 hrs			100.00%	68				YES

**Reject Interval - Non-Mechanized**

Code	Description	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.8.1	Switch Ports/KY(%)	>= 85% w in 24 hrs								
B.1.8.2	Local Interface Transport/KY(%)	>= 85% w in 24 hrs								
B.1.8.3	Loop + Port Combinations/KY(%)	>= 85% w in 24 hrs			97.50%	40				YES
B.1.8.4	Combo Other/KY(%)	>= 85% w in 24 hrs								
B.1.8.5	XDSL (ADSL, HDSL and UCLJ)/KY(%)	>= 85% w in 24 hrs			80.00%	5				NO
B.1.8.6	ISDN Loop (UDN, UDC)/KY(%)	>= 85% w in 24 hrs			100.00%	2				YES
B.1.8.7	Line Sharing/KY(%)	>= 85% w in 24 hrs			100.00%	13				YES
B.1.8.8	2W Analog Loop Design/KY(%)	>= 85% w in 24 hrs			100.00%	7				YES
B.1.8.9	2W Analog Loop Non-Design/KY(%)	>= 85% w in 24 hrs			100.00%	14				YES
B.1.8.10	2W Analog Loop w/INP Design/KY(%)	>= 85% w in 24 hrs								
B.1.8.11	2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w in 24 hrs								
B.1.8.12	2W Analog Loop w/LNP Design/KY(%)	>= 85% w in 24 hrs								
B.1.8.13	2W Analog Loop w/LNP Non-Design/KY(%)	>= 85% w in 24 hrs								
B.1.8.14	Other Design/KY(%)	>= 85% w in 24 hrs			100.00%	7				YES
B.1.8.15	Other Non-Design/KY(%)	>= 85% w in 24 hrs			100.00%	11				YES
B.1.8.16	INP Standalone/KY(%)	>= 85% w in 24 hrs			100.00%	24				YES
B.1.8.17	LNP Standalone/KY(%)	>= 85% w in 24 hrs			100.00%	9				YES

**FOC Timeliness - Mechanized**

Code	Description	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.9.1	Switch Ports/KY(%)	>= 95% w in 3 hrs								
B.1.9.2	Local Interface Transport/KY(%)	>= 95% w in 3 hrs								

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95% w in 3 hrs			99.64%	1,403				YES
>= 95% w in 3 hrs			77.78%	9				NO
>= 95% w in 3 hrs			100.00%	1				YES
>= 95% w in 3 hrs			100.00%	26				YES
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs			100.00%	12				YES
>= 95% w in 3 hrs			100.00%	57				YES
>= 95% w in 3 hrs			97.21%	466				YES

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 85% w in 10 hrs			97.42%	737				YES
>= 85% w in 10 hrs			100.00%	2				YES
>= 85% w in 10 hrs			75.00%	4				NO
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs			66.67%	3				NO
>= 85% w in 10 hrs			71.43%	7				NO
>= 85% w in 10 hrs			63.64%	11				NO
>= 85% w in 10 hrs			98.99%	296				YES

O-9 Loop + Port Combinations/KY(%)
O-9 Combo Other/KY(%)
O-9 XDSL (ADSL, HDSL and UCL)/KY(%)
O-9 ISDN Loop (UDN, UDC)/KY(%)
O-9 Line Sharing/KY(%)
O-9 2W Analog Loop Design/KY(%)
O-9 2W Analog Loop Non-Design/KY(%)
O-9 2W Analog Loop w/INP Design/KY(%)
O-9 2W Analog Loop w/INP Non-Design/KY(%)
O-15 2W Analog Loop w/LNP Design/KY(%)
O-15 2W Analog Loop w/LNP Non-Design/KY(%)
O-9 Other Design/KY(%)
O-9 Other Non-Design/KY(%)
O-9 INP Standalone/KY(%)
O-15 LNP Standalone/KY(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								

FOC Timeliness - Partially Mechanized - 10 hours	
O-9 Switch Ports/KY(%)	
O-9 Local Interface Transport/KY(%)	
O-9 Loop + Port Combinations/KY(%)	
O-9 Combo Other/KY(%)	
O-9 XDSL (ADSL, HDSL and UCL)/KY(%)	
O-9 ISDN Loop (UDN, UDC)/KY(%)	
O-9 Line Sharing/KY(%)	
O-9 2W Analog Loop Design/KY(%)	
O-9 2W Analog Loop Non-Design/KY(%)	
O-9 2W Analog Loop w/INP Design/KY(%)	
O-9 2W Analog Loop w/INP Non-Design/KY(%)	
O-15 2W Analog Loop w/LNP Design/KY(%)	
O-15 2W Analog Loop w/LNP Non-Design/KY(%)	
O-9 Other Design/KY(%)	
O-9 Other Non-Design/KY(%)	
O-9 INP Standalone/KY(%)	
O-15 LNP Standalone/KY(%)	

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 85% w in 36 hrs			93.62%	47				YES
>= 85% w in 36 hrs			100.00%	21				YES
>= 85% w in 36 hrs			100.00%	32				YES
>= 85% w in 36 hrs			100.00%	42				YES
>= 85% w in 36 hrs			100.00%	5				YES
>= 85% w in 36 hrs			100.00%	4				YES
>= 85% w in 36 hrs								
>= 85% w in 36 hrs			100.00%	1				YES
>= 85% w in 36 hrs			100.00%	4				YES
>= 85% w in 36 hrs			100.00%	29				YES
>= 85% w in 36 hrs			100.00%	89				YES

FOC Timeliness - Non-Mechanized	
O-9 Switch Ports/KY(%)	
O-9 Local Interface Transport/KY(%)	
O-9 Loop + Port Combinations/KY(%)	
O-9 Combo Other/KY(%)	
O-9 XDSL (ADSL, HDSL and UCL)/KY(%)	
O-9 ISDN Loop (UDN, UDC)/KY(%)	
O-9 Line Sharing/KY(%)	
O-9 2W Analog Loop Design/KY(%)	
O-9 2W Analog Loop Non-Design/KY(%)	
O-9 2W Analog Loop w/INP Design/KY(%)	
O-9 2W Analog Loop w/INP Non-Design/KY(%)	
O-15 2W Analog Loop w/LNP Design/KY(%)	
O-15 2W Analog Loop w/LNP Non-Design/KY(%)	
O-9 Other Design/KY(%)	
O-9 Other Non-Design/KY(%)	
O-9 INP Standalone/KY(%)	
O-15 LNP Standalone/KY(%)	

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			98.84%	1,805				YES
>= 95%			81.82%	11				NO

FOC & Reject Response Completeness - Mechanized	
O-11 Switch Ports/KY(%)	
O-11 Local Interface Transport/KY(%)	
O-11 Loop + Port Combinations/KY(%)	
O-11 Combo Other/KY(%)	
O-11 XDSL (ADSL, HDSL and UCL)/KY(%)	
O-11 ISDN Loop (UDN, UDC)/KY(%)	

B.1.9.3
B.1.9.4
B.1.9.5
B.1.9.6
B.1.9.7
B.1.9.8
B.1.9.9
B.1.9.10
B.1.9.11
B.1.9.12
B.1.9.13
B.1.9.14
B.1.9.15
B.1.9.16
B.1.9.17

B.1.12.1
B.1.12.2
B.1.12.3
B.1.12.4
B.1.12.5
B.1.12.6
B.1.12.7
B.1.12.8
B.1.12.9
B.1.12.10
B.1.12.11
B.1.12.12
B.1.12.13
B.1.12.14
B.1.12.15
B.1.12.16
B.1.12.17

B.1.13.1
B.1.13.2
B.1.13.3
B.1.13.4
B.1.13.5
B.1.13.6
B.1.13.7
B.1.13.8
B.1.13.9
B.1.13.10
B.1.13.11
B.1.13.12
B.1.13.13
B.1.13.14
B.1.13.15
B.1.13.16
B.1.13.17

B.1.14.1
B.1.14.2
B.1.14.3
B.1.14.4
B.1.14.5
B.1.14.6

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.14.7	O-11	Line Sharing(KY)(%)		1				YES
B.1.14.8	O-11	2W Analog Loop Design(KY)(%)	100.00%					YES
B.1.14.9	O-11	2W Analog Loop Non-Design(KY)(%)	100.00%	27				YES
B.1.14.10	O-11	2W Analog Loop w/INP Design(KY)(%)						
B.1.14.11	O-11	2W Analog Loop w/INP Non-Design(KY)(%)						
B.1.14.12	O-11	2W Analog Loop w/LNP Design(KY)(%)	100.00%	3				YES
B.1.14.13	O-11	2W Analog Loop w/LNP Non-Design(KY)(%)						
B.1.14.14	O-11	Other Design(KY)(%)	94.74%	19				NO
B.1.14.15	O-11	Other Non-Design(KY)(%)	98.36%	61				YES
B.1.14.16	O-11	INP Standalone(KY)(%)						
B.1.14.17	O-11	LNP Standalone(KY)(%)	100.00%	96				YES

#### FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1	O-11	Switch Ports(KY)(%)						
B.1.15.2	O-11	Local Interface Transport(KY)(%)						YES
B.1.15.3	O-11	Loop + Port Combinations(KY)(%)	99.79%	971				YES
B.1.15.4	O-11	Combo Other(KY)(%)						
B.1.15.5	O-11	xDSL (ADSL, HDSL and UCL)(KY)(%)	40.00%	5				NO
B.1.15.6	O-11	ISDN Loop (UDN, UDC)(KY)(%)						
B.1.15.7	O-11	Line Sharing(KY)(%)						
B.1.15.8	O-11	2W Analog Loop Design(KY)(%)	100.00%	7				YES
B.1.15.9	O-11	2W Analog Loop Non-Design(KY)(%)						
B.1.15.10	O-11	2W Analog Loop w/INP Design(KY)(%)						
B.1.15.11	O-11	2W Analog Loop w/INP Non-Design(KY)(%)	100.00%	6				YES
B.1.15.12	O-11	2W Analog Loop w/LNP Design(KY)(%)						
B.1.15.13	O-11	2W Analog Loop w/LNP Non-Design(KY)(%)						
B.1.15.14	O-11	Other Design(KY)(%)	100.00%	10				YES
B.1.15.15	O-11	Other Non-Design(KY)(%)	97.44%	39				YES
B.1.15.16	O-11	INP Standalone(KY)(%)						
B.1.15.17	O-11	LNP Standalone(KY)(%)	100.00%	948				YES

#### FOC & Reject Response Completeness - Non-Mechanized

B.1.16.1	O-11	Switch Ports(KY)(%)						
B.1.16.2	O-11	Local Interface Transport(KY)(%)						
B.1.16.3	O-11	Loop + Port Combinations(KY)(%)	96.59%	88				YES
B.1.16.4	O-11	Combo Other(KY)(%)						
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)(KY)(%)	100.00%	31				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)(KY)(%)	100.00%	33				YES
B.1.16.7	O-11	Line Sharing(KY)(%)	92.86%	56				NO
B.1.16.8	O-11	2W Analog Loop Design(KY)(%)	100.00%	9				YES
B.1.16.9	O-11	2W Analog Loop Non-Design(KY)(%)	94.44%	18				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design(KY)(%)						
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design(KY)(%)						
B.1.16.12	O-11	2W Analog Loop w/LNP Design(KY)(%)	100.00%	1				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design(KY)(%)						
B.1.16.14	O-11	Other Design(KY)(%)	100.00%	10				YES
B.1.16.15	O-11	Other Non-Design(KY)(%)	93.33%	45				NO
B.1.16.16	O-11	INP Standalone(KY)(%)						
B.1.16.17	O-11	LNP Standalone(KY)(%)	100.00%	99				YES

#### FOC & Reject Response Completeness (Multiple Responses) - Mechanized

B.1.17.1	O-11	Switch Ports(KY)(%)						
B.1.17.2	O-11	Local Interface Transport(KY)(%)						NO
B.1.17.3	O-11	Loop + Port Combinations(KY)(%)	90.86%	1,784				NO
B.1.17.4	O-11	Combo Other(KY)(%)						
B.1.17.5	O-11	xDSL (ADSL, HDSL and UCL)(KY)(%)	100.00%	9				YES
B.1.17.6	O-11	ISDN Loop (UDN, UDC)(KY)(%)						
B.1.17.7	O-11	Line Sharing(KY)(%)	100.00%	1				YES
B.1.17.8	O-11	2W Analog Loop Design(KY)(%)	100.00%	27				YES
B.1.17.9	O-11	2W Analog Loop Non-Design(KY)(%)						
B.1.17.10	O-11	2W Analog Loop w/INP Design(KY)(%)						

**Bellsouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%								
>= 95%			100.00%	3				YES
>= 95%			88.89%	18				NO
>= 95%			100.00%	60				YES
>= 95%			100.00%	96				YES

B.1.17.11	2W Analog Loop w/INP Non-DesignKY(%)
B.1.17.12	2W Analog Loop w/INP DesignKY(%)
B.1.17.13	2W Analog Loop w/INP Non-DesignKY(%)
B.1.17.14	Other DesignKY(%)
B.1.17.15	Other Non-DesignKY(%)
B.1.17.16	INP StandaloneKY(%)
B.1.17.17	LNP StandaloneKY(%)

**FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized**

>= 95%								
>= 95%			92.05%	969				NO
>= 95%			100.00%	2				YES
>= 95%			71.43%	7				NO
>= 95%			100.00%	6				YES
>= 95%			70.00%	10				NO
>= 95%			84.21%	38				NO
>= 95%			100.00%	948				YES

B.1.18.1	Switch PortsKY(%)
B.1.18.2	Local Interface TransportKY(%)
B.1.18.3	Loop + Port CombinationsKY(%)
B.1.18.4	Combo OtherKY(%)
B.1.18.5	XDSL (ADSL, HDSL and UCL)KY(%)
B.1.18.6	ISDN Loop (UDN, UDC)KY(%)
B.1.18.7	Line SharingKY(%)
B.1.18.8	2W Analog Loop DesignKY(%)
B.1.18.9	2W Analog Loop Non-DesignKY(%)
B.1.18.10	2W Analog Loop w/INP DesignKY(%)
B.1.18.11	2W Analog Loop w/INP Non-DesignKY(%)
B.1.18.12	2W Analog Loop w/INP DesignKY(%)
B.1.18.13	2W Analog Loop w/INP Non-DesignKY(%)
B.1.18.14	Other DesignKY(%)
B.1.18.15	Other Non-DesignKY(%)
B.1.18.16	INP StandaloneKY(%)
B.1.18.17	LNP StandaloneKY(%)

**FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized**

>= 95%								
>= 95%			95.29%	85				YES
>= 95%			100.00%	31				YES
>= 95%			93.94%	33				NO
>= 95%			84.23%	52				NO
>= 95%			77.78%	9				NO
>= 95%			88.24%	17				NO
>= 95%			100.00%	1				YES
>= 95%			80.00%	10				NO
>= 95%			97.62%	42				YES
>= 95%			100.00%	99				YES

B.1.19.1	Switch PortsKY(%)
B.1.19.2	Local Interface TransportKY(%)
B.1.19.3	Loop + Port CombinationsKY(%)
B.1.19.4	Combo OtherKY(%)
B.1.19.5	XDSL (ADSL, HDSL and UCL)KY(%)
B.1.19.6	ISDN Loop (UDN, UDC)KY(%)
B.1.19.7	Line SharingKY(%)
B.1.19.8	2W Analog Loop DesignKY(%)
B.1.19.9	2W Analog Loop Non-DesignKY(%)
B.1.19.10	2W Analog Loop w/INP DesignKY(%)
B.1.19.11	2W Analog Loop w/INP Non-DesignKY(%)
B.1.19.12	2W Analog Loop w/INP DesignKY(%)
B.1.19.13	2W Analog Loop w/INP Non-DesignKY(%)
B.1.19.14	Other DesignKY(%)
B.1.19.15	Other Non-DesignKY(%)
B.1.19.16	INP StandaloneKY(%)
B.1.19.17	LNP StandaloneKY(%)

**Unbundled Network Elements - Provisioning**

5.21	8,721				7,902			
1.00	96,903				1,378			
10.73	33				12,979			
0.33	3				0,000			
19.69	286				16,568			
5.18	8,834	2.88		54	7,859	1,07270	2,1495	YES
1.00	97,236	0.59		1,352	1,416	0,03878	10,7039	YES
0.33	53,189	0.34		1,025	0,204	0,00645	-0,6696	YES

R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
DS1/DS3								
DS1/DS3								
DS1/DS3								
R&B								
R&B								

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-4 Loop + Port Combinations<10 circuits/Dispatch InKY(days)	1.81	44,047	1.37	327	1.784	0.09900	4.4417	YES
P-4 Loop + Port Combinations>=10 circuits/DispatchKY(days)	8.13	48			11.422			
P-4 Loop + Port Combinations>=10 circuits/Non-DispatchKY(days)	2.54	13	2.67	2	4.796	3.64260	-0.0352	YES
P-4 Loop + Port Combinations>=10 circuits/Switch Based Orders/KY(days)	0.33	6	0.33	1	0.000	0.00000		YES
P-4 Loop + Port Combinations>=10 circuits/Dispatch InKY(days)	4.43	7	5.00	1	6.079	6.48851	-0.0879	YES
P-4 Combo Other<10 circuits/Dispatch InKY(days)	8.15	9,546			18.358			
P-4 Combo Other<=10 circuits/Dispatch InKY(days)								
P-4 Combo Other<=10 circuits/Dispatch InKY(days)	8.13	48			11.422			
P-4 XDSL (ADSL, HDSL, and UCL)<6 circuits/DispatchKY(days)								
P-4 XDSL (ADSL, HDSL, and UCL)<6 circuits/Non-DispatchKY(days)	5.00	34	4.44	9	7.799	2.92371	0.1915	YES
P-4 XDSL (ADSL, HDSL, and UCL)>=6 circuits/DispatchKY(days)	3.79	14			2.144			
P-4 XDSL (ADSL, HDSL, and UCL)>=6 circuits/Non-DispatchKY(days)								
P-4 XDSL (ADSL, HDSL, and UCL)>=14 circuits/DispatchKY(days)								
P-4 XDSL (ADSL, HDSL, and UCL)>=14 circuits/Non-DispatchKY(days)								
P-4 UNE ISDN<=6 circuits/DispatchKY(days)	12.36	61	8.64	14	10.131	3.00227	1.2391	YES
P-4 UNE ISDN<=6 circuits/Non-DispatchKY(days)	3.67	62			6.030			
P-4 UNE ISDN<=13 circuits/DispatchKY(days)								
P-4 UNE ISDN<=13 circuits/Non-DispatchKY(days)								
P-4 UNE ISDN<=14 circuits/DispatchKY(days)								
P-4 UNE ISDN<=14 circuits/Non-DispatchKY(days)								
P-4 Line Shang<=6 circuits/DispatchKY(days)	5.00	34	4.00	2	7.799	5.67490	0.1762	YES
P-4 Line Shang<=6 circuits/Non-DispatchKY(days)	3.79	14	3.40	25	2.144	0.71569	0.5449	YES
P-4 Line Shang<=13 circuits/DispatchKY(days)								
P-4 Line Shang<=13 circuits/Non-DispatchKY(days)								
P-4 Line Shang>=14 circuits/DispatchKY(days)								
P-4 Line Shang>=14 circuits/Non-DispatchKY(days)								
P-4 2W Analog Loop Design<=10 circuits/DispatchKY(days)	5.18	8,834	5.00	3	7.859	4.53799	0.0389	YES
P-4 2W Analog Loop Design<=10 circuits/Non-DispatchKY(days)	5.18	8,834			7.859			
P-4 2W Analog Loop Design>=10 circuits/DispatchKY(days)	8.13	48			11.422			
P-4 2W Analog Loop Design>=10 circuits/Non-DispatchKY(days)	8.13	48			11.422			
P-4 2W Analog Loop Non-Design<=10 circuits/DispatchKY(days)	5.21	8,721			7.902			
P-4 2W Analog Loop Non-Design<=10 circuits/Non-DispatchKY(days)	1.81	43,880			1.720			
P-4 2W Analog Loop Non-Design>=10 circuits/DispatchKY(days)	10.73	33			12.979			
P-4 2W Analog Loop Non-Design>=10 circuits/Non-DispatchKY(days)								
P-4 2W Analog Loop w/INP Design<=10 circuits/DispatchKY(days)	5.18	8,834			7.859			
P-4 2W Analog Loop w/INP Design<=10 circuits/Non-DispatchKY(days)	5.18	8,834			7.859			
P-4 2W Analog Loop w/INP Design>=10 circuits/DispatchKY(days)	8.13	48			11.422			
P-4 2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY(days)	8.13	48			11.422			
P-4 2W Analog Loop w/INP Non-Design<=10 circuits/DispatchKY(days)	5.21	8,721			7.902			
P-4 2W Analog Loop w/INP Non-Design<=10 circuits/Non-DispatchKY(days)	1.81	43,880			1.720			
P-4 2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY(days)	10.73	33			12.979			
P-4 2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY(days)								
P-4 Other Design<=10 circuits/DispatchKY(days)	5.18	8,834	5.00	1	7.859	7.85914	0.0231	YES
P-4 Other Design<=10 circuits/Non-DispatchKY(days)	5.18	8,834			7.859			
P-4 Other Design>=10 circuits/DispatchKY(days)	8.13	48			11.422			
P-4 Other Design>=10 circuits/Non-DispatchKY(days)	8.13	48			11.422			
P-4 Other Non-Design<=10 circuits/DispatchKY(days)	5.21	8,721			7.902			
P-4 Other Non-Design<=10 circuits/Non-DispatchKY(days)	1.81	43,880			1.720			
P-4 Other Non-Design>=10 circuits/DispatchKY(days)	10.73	33			12.979			
P-4 Other Non-Design>=10 circuits/Non-DispatchKY(days)								
P-4 Other Design<=10 circuits/DispatchKY(days)	44.92	712			47.889			
P-4 Other Design<=10 circuits/Non-DispatchKY(days)	27.59	102			35.786			
P-4 Other Design>=10 circuits/DispatchKY(days)								
P-4 Other Design>=10 circuits/Non-DispatchKY(days)								
P-4 Other Non-Design<=10 circuits/DispatchKY(days)	11.08	4			19.294			
P-4 Other Non-Design<=10 circuits/Non-DispatchKY(days)	5.18	8,834	3.00	1	7.859	7.85914	0.2775	YES
P-4 Other Non-Design>=10 circuits/DispatchKY(days)	1.00	97,236			1.416			
P-4 Other Non-Design>=10 circuits/Non-DispatchKY(days)	8.13	48			11.422			
P-4 Other Non-Design>=10 circuits/Non-DispatchKY(days)	2.54	13			4.796			



### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.16.1.1	5.21	8,721			7.902			
B.2.1.16.1.2	1.00	96,903			1,378			
B.2.1.16.2.1	10.73	33			12,979			
B.2.1.16.2.2	0.33	3			0,000			
B.2.1.17.1.1	5.21	8,721			7.902			
B.2.1.17.1.2	1.00	96,903	0.77	772	1,378	0.04991	4.6176	YES
B.2.1.17.2.1	10.73	33			12,979			
B.2.1.17.2.2	0.33	3			0,000			
B.2.1.18.1.1	14.77	235	7.00	23	10,851	2,37079	3.2768	YES
B.2.1.18.1.2	5.50	275			8,132			
B.2.1.18.2.1								
B.2.1.18.2.2								
B.2.1.19.1.1	91.91	198	5.67	3	23,217	13,50522	6.3862	YES
B.2.1.19.1.2	10.35	233			3,120			
B.2.1.19.2.1								
B.2.1.19.2.2	11.08	4						

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.2.1								
B.2.2.2								

#### Order Completion Interval within X days

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-4								
P-4								
P-4								

#### Held Orders

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.1.1.1	35.32	84			41,546			
B.2.3.1.1.2	0.00	0						
B.2.3.1.1.3	3.91	11			3,448			
B.2.3.1.2.1	0.00	0						
B.2.3.1.2.2	0.00	0						
B.2.3.1.2.3	0.00	0						
B.2.3.2.1.1	0.00	0						
B.2.3.2.1.2	0.00	0						
B.2.3.2.1.3	0.00	0						
B.2.3.2.2.1	0.00	0						
B.2.3.2.2.2	0.00	0						
B.2.3.2.2.3	0.00	0						
B.2.3.3.1.1	35.32	84	128.50	2	41,546	29,79689	-3.1271	NO
B.2.3.3.1.2	0.00	0	0.00	0				YES
B.2.3.3.1.3	3.91	11	0.00	0	3,448			YES
B.2.3.3.2.1	0.00	0	0.00	0				YES
B.2.3.3.2.2	0.00	0	0.00	0				YES
B.2.3.3.2.3	0.00	0	0.00	0				YES
B.2.3.4.1.1	34.88	86			41,284			
B.2.3.4.1.2	0.00	0						
B.2.3.4.1.3	4.22	9			3,768			
B.2.3.4.2.1	0.00	0						
B.2.3.4.2.2	0.00	0						
B.2.3.4.2.3	0.00	0						
B.2.3.5.1.1	14.00	7	0.00	0	22,957			YES
B.2.3.5.1.2	0.00	0	0.00	0				YES
B.2.3.5.1.3	0.00	0	0.00	0				YES
B.2.3.5.2.1								
B.2.3.5.2.2								
B.2.3.5.2.3								
B.2.3.6.1.1	0.00	0	0.00	0				YES
B.2.3.6.1.2	0.00	0	0.00	0				YES
B.2.3.6.1.3	0.00	0	0.00	0				YES
B.2.3.6.2.1								
B.2.3.6.2.2								
B.2.3.6.2.3								
B.2.3.7.1.1	14.00	7	0.00	0	22,957			YES
B.2.3.7.1.2	0.00	0	0.00	0				YES



Bellsouth Monthly State Summary  
Kentucky, September 2001

B.2.3.17.1,2  
B.2.3.17.1,3  
B.2.3.17.2,1  
B.2.3.17.2,2  
B.2.3.17.2,3  
B.2.3.18.1,1  
B.2.3.18.1,2  
B.2.3.18.1,3  
B.2.3.18.2,1  
B.2.3.18.2,2  
B.2.3.18.2,3  
B.2.3.19.1,1  
B.2.3.19.1,2  
B.2.3.19.1,3  
B.2.3.19.2,1  
B.2.3.19.2,2  
B.2.3.19.2,3

P-1	LNP (Standalone) < 10 circuits/Equipment/KY (days)
P-1	LNP (Standalone) < 10 circuits/Other/KY (days)
P-1	LNP (Standalone) >= 10 circuits/Facility/KY (days)
P-1	LNP (Standalone) >= 10 circuits/Equipment/KY (days)
P-1	Digital Loop < DS1 < 10 circuits/Facility/KY (days)
P-1	Digital Loop < DS1 < 10 circuits/Equipment/KY (days)
P-1	Digital Loop < DS1 < 10 circuits/Other/KY (days)
P-1	Digital Loop < DS1 >= 10 circuits/Facility/KY (days)
P-1	Digital Loop < DS1 >= 10 circuits/Equipment/KY (days)
P-1	Digital Loop < DS1 >= 10 circuits/Other/KY (days)
P-1	Digital Loop < DS1 >= 10 circuits/Equipment/KY (days)
P-1	Digital Loop < DS1 >= 10 circuits/Other/KY (days)

B.2.5.1  
B.2.5.2  
B.2.5.3  
B.2.5.4  
B.2.5.5  
B.2.5.6  
B.2.5.7  
B.2.5.8  
B.2.5.9  
B.2.5.10  
B.2.5.11  
B.2.5.12  
B.2.5.13  
B.2.5.14  
B.2.5.15  
B.2.5.16  
B.2.5.17  
B.2.5.18  
B.2.5.19

P-2	Switch Ports/KY (%)
P-2	Local Interface Transport/KY (%)
P-2	Loop + Port Combinations/KY (%)
P-2	Combo Other/KY (%)
P-2	XDSL (ADSL, HDSL and UCL)/KY (%)
P-2	UNE ISDN/KY (%)
P-2	Line Sharing/KY (%)
P-2	2W Analog Loop Design/KY (%)
P-2	2W Analog Loop Non-Design/KY (%)
P-2	2W Analog Loop w/INP Design/KY (%)
P-2	2W Analog Loop w/INP Non-Design/KY (%)
P-2	2W Analog Loop w/LNP Design/KY (%)
P-2	2W Analog Loop w/LNP Non-Design/KY (%)
P-2	Other Design/KY (%)
P-2	Other Non-Design/KY (%)
P-2	INP (Standalone)/KY (%)
P-2	Digital Loop < DS1/KY (%)
P-2	Digital Loop >= DS1/KY (%)

B.2.6.1  
B.2.6.2  
B.2.6.3  
B.2.6.4  
B.2.6.5  
B.2.6.6  
B.2.6.7  
B.2.6.8  
B.2.6.9  
B.2.6.10  
B.2.6.11  
B.2.6.12  
B.2.6.13  
B.2.6.14  
B.2.6.15  
B.2.6.16  
B.2.6.17  
B.2.6.18  
B.2.6.19

P-2	Switch Ports/KY (%)
P-2	Local Interface Transport/KY (%)
P-2	Loop + Port Combinations/KY (%)
P-2	Combo Other/KY (%)
P-2	XDSL (ADSL, HDSL and UCL)/KY (%)
P-2	UNE ISDN/KY (%)
P-2	Line Sharing/KY (%)
P-2	2W Analog Loop Design/KY (%)
P-2	2W Analog Loop Non-Design/KY (%)
P-2	2W Analog Loop w/INP Design/KY (%)
P-2	2W Analog Loop w/INP Non-Design/KY (%)
P-2	2W Analog Loop w/LNP Design/KY (%)
P-2	2W Analog Loop w/LNP Non-Design/KY (%)
P-2	Other Design/KY (%)
P-2	Other Non-Design/KY (%)
P-2	INP (Standalone)/KY (%)
P-2	Digital Loop < DS1/KY (%)
P-2	Digital Loop >= DS1/KY (%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	3.91	11	0.00	0	3.448			YES
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
Digital Loop < DS1	14.00	7	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop >= DS1	0.00	0	0.00	0				YES
Digital Loop >= DS1	0.00	0	0.00	0				YES
Digital Loop >= DS1	0.00	0	0.00	0				YES
Digital Loop >= DS1	0.00	0	0.00	0				YES
Digital Loop >= DS1	0.00	0	0.00	0				YES

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	0.61%	111,046						
46.77%	310							
0.62%	111,517		0.18%	1,711		0.00191	2.3151	YES
7.28%	10,904							
R&B&D - Disp	14.29%	1,784	0.00%	17	0.08529	0.08529	1.6758	YES
ADSL to Retail	15.50%	129	0.00%	18	0.09107	0.09107	1.7024	YES
ISDN - BRI	14.29%	1,784	0.00%	28	0.06666	0.06666	2.1442	YES
ADSL to Retail	0.62%	111,517	0.00%	9	0.02610	0.02610	0.2364	YES
R&B - Disp	1.17%	57,978						
R&B (POTS) exd SB Or	0.62%	111,517						
R&B - Disp	1.17%	57,978						
R&B (POTS) exd SB Or	0.62%	111,517						
R&B - Disp	1.17%	57,978						
R&B (POTS) exd SB Or	11.20%	955						
Design	0.61%	111,046						
R&B	0.61%	111,046						
R&B (POTS)	0.61%	111,046	0.00%	1,140	0.00232	0.00232	2.6387	YES
Digital Loop < DS1	13.55%	2,266	0.00%	35	0.05829	0.05829	2.3241	YES
Digital Loop >= DS1	4.07%	442	54.55%	11	0.06033	0.06033	-8.3661	NO

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic								Diagnostic
Diagnostic			0.00%	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			0.00%	6				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			0.00%	134				Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic			66.67%	3				Diagnostic

### Bellsouth Monthly State Summary Kentucky, September 2001

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.8.1	P-2	Switch Ports/KY(hours)						
B.2.8.2	P-2	Local Interface Transport/KY(hours)						
B.2.8.3	P-2	Loop + Port Combinations/KY(hours)		3				YES
B.2.8.4	P-2	Combo Other/KY(hours)	128.00					
B.2.8.5	P-2	XDSL (ADSL, HDSL and UCL)/KY(hours)						
B.2.8.6	P-2	UNE (SDN)/KY(hours)						
B.2.8.7	P-2	Line Sharing/KY(hours)						
B.2.8.8	P-2	2W Analog Loop Design/KY(hours)						
B.2.8.9	P-2	2W Analog Loop Non-Design/KY(hours)						
B.2.8.10	P-2	2W Analog Loop w/INP Design/KY(hours)						
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/KY(hours)						
B.2.8.12	P-2	2W Analog Loop w/LNP Design/KY(hours)						
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/KY(hours)						
B.2.8.14	P-2	Other Design/KY(hours)						
B.2.8.15	P-2	Other Non-Design/KY(hours)						
B.2.8.16	P-2	INP (Standalone)/KY(hours)						
B.2.8.17	P-2	LNP (Standalone)/KY(hours)						
B.2.8.18	P-2	Digital Loop < DS1/KY(hours)						
B.2.8.19	P-2	Digital Loop >= DS1/KY(hours)	264.00	6				YES

Benchmark / Analog

- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs
- >= 48 hrs

#### Average Jeopardy Notice Interval - Non-Mechanized

	Diagnostic
B.2.9.1	Diagnostic
B.2.9.2	Diagnostic
B.2.9.3	Diagnostic
B.2.9.4	Diagnostic
B.2.9.5	Diagnostic
B.2.9.6	Diagnostic
B.2.9.7	Diagnostic
B.2.9.8	Diagnostic
B.2.9.9	Diagnostic
B.2.9.10	Diagnostic
B.2.9.11	Diagnostic
B.2.9.12	Diagnostic
B.2.9.13	Diagnostic
B.2.9.14	Diagnostic
B.2.9.15	Diagnostic
B.2.9.16	Diagnostic
B.2.9.17	Diagnostic
B.2.9.18	Diagnostic
B.2.9.19	Diagnostic

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.9.1	P-2	Switch Ports/KY(hours)						
B.2.9.2	P-2	Local Interface Transport/KY(hours)						
B.2.9.3	P-2	Loop + Port Combinations/KY(hours)						
B.2.9.4	P-2	Combo Other/KY(hours)						
B.2.9.5	P-2	XDSL (ADSL, HDSL and UCL)/KY(hours)		1				
B.2.9.6	P-2	UNE (SDN)/KY(hours)	312.00					
B.2.9.7	P-2	Line Sharing/KY(hours)						
B.2.9.8	P-2	2W Analog Loop Design/KY(hours)						
B.2.9.9	P-2	2W Analog Loop Non-Design/KY(hours)						
B.2.9.10	P-2	2W Analog Loop w/INP Design/KY(hours)						
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/KY(hours)						
B.2.9.12	P-2	2W Analog Loop w/LNP Design/KY(hours)						
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/KY(hours)						
B.2.9.14	P-2	Other Design/KY(hours)						
B.2.9.15	P-2	Other Non-Design/KY(hours)						
B.2.9.16	P-2	INP (Standalone)/KY(hours)						
B.2.9.17	P-2	LNP (Standalone)/KY(hours)						
B.2.9.18	P-2	Digital Loop < DS1/KY(hours)		1				
B.2.9.19	P-2	Digital Loop >= DS1/KY(hours)	132.00	2				

#### % Jeopardy Notice >= 48 hours - Mechanized

B.2.10.1	P-2	Switch Ports/KY(%)							
B.2.10.2	P-2	Local Interface Transport/KY(%)							
B.2.10.3	P-2	Loop + Port Combinations/KY(%)	100.00%	3					YES
B.2.10.4	P-2	Combo Other/KY(%)							
B.2.10.5	P-2	XDSL (ADSL, HDSL and UCL)/KY(%)							
B.2.10.6	P-2	UNE (SDN)/KY(%)							
B.2.10.7	P-2	Line Sharing/KY(%)							
B.2.10.8	P-2	2W Analog Loop Design/KY(%)							
B.2.10.9	P-2	2W Analog Loop Non-Design/KY(%)							
B.2.10.10	P-2	2W Analog Loop w/INP Design/KY(%)							
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/KY(%)							
B.2.10.12	P-2	2W Analog Loop w/LNP Design/KY(%)							
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/KY(%)							
B.2.10.14	P-2	Other Design/KY(%)							
B.2.10.15	P-2	Other Non-Design/KY(%)							
B.2.10.16	P-2	INP (Standalone)/KY(%)							
B.2.10.17	P-2	LNP (Standalone)/KY(%)							
B.2.10.18	P-2	Digital Loop < DS1/KY(%)							

- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs
- 95% >= 48 hrs

## Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
95% >= 48 hrs			100.00%	6				YES
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic			100.00%	2				Diagnostic
>= 95% w in 15 min			100.00%	3				YES
>= 95% w in 15 min								
<= 5%								
<= 5%								
<= 5%			0.00%	1				YES
>= 95% w in 15 min								
>= 95% w in 15 min								
>= 95% w in 15 min			100.00%	1				YES
<= 5%								
<= 5%								
<= 5%			0.00%	1				YES
Diagnostic								Diagnostic
Diagnostic								Diagnostic
<= 5%								
<= 5%								
<= 5%								
R&B (POTS)		9,592						
R&B (POTS)		101,218						
R&B (POTS)		35						
R&B (POTS)		3						
DS1/DS3		286						
DS1/DS3								

  

Category	Measure	Volume	Measure	Volume	Standard Deviation	Standard Error	ZScore	Equity
P-2	Digital Loop >= DS1/KY (%)							
<b>% Jeopardy Notice &gt;= 48 hours - Non-Mechanized</b>								
P-2	Switch Ports/KY (%)							
P-2	Local Interoffice Transport/KY (%)							
P-2	Loop + Port Combinations/KY (%)							
P-2	Combo Other/KY (%)							
P-2	xDSL (ADSL, HDSL and UCL)/KY (%)							
P-2	UNE ISDN/KY (%)							
P-2	Line Sharing/KY (%)							
P-2	2W Analog Loop Design/KY (%)							
P-2	2W Analog Loop Non-Design/KY (%)							
P-2	2W Analog Loop w/INP Design/KY (%)							
P-2	2W Analog Loop w/INP Non-Design/KY (%)							
P-2	2W Analog Loop w/LNP Design/KY (%)							
P-2	2W Analog Loop w/LNP Non-Design/KY (%)							
P-2	Other Design/KY (%)							
P-2	Other Non-Design/KY (%)							
P-2	INP (Standalone)/KY (%)							
P-2	LNP (Standalone)/KY (%)							
P-2	Digital Loop < DS1/KY (%)							
P-2	Digital Loop >= DS1/KY (%)							
<b>Coordinated Customers Conversions</b>								
P-7	Loops with INP/KY (%)							
P-7	Loops with LNP/KY (%)							
<b>% Hot Cuts &gt; 15 minutes Early</b>								
P-7A	Time-Specific SL1/KY (%)							
P-7A	Time-Specific SL2/KY (%)							
P-7A	Non-Time Specific SL1/KY (%)							
P-7A	Non-Time Specific SL2/KY (%)							
<b>Hot Cut Timeliness</b>								
P-7A	Time-Specific SL1/KY (%)							
P-7A	Time-Specific SL2/KY (%)							
P-7A	Non-Time Specific SL1/KY (%)							
P-7A	Non-Time Specific SL2/KY (%)							
<b>% Hot Cuts &gt; 15 minutes Late</b>								
P-7A	Time-Specific SL1/KY (%)							
P-7A	Time-Specific SL2/KY (%)							
P-7A	Non-Time Specific SL1/KY (%)							
P-7A	Non-Time Specific SL2/KY (%)							
<b>Average Recovery Time - CCC</b>								
P-7B	Loops with INP/KY (time units)							
P-7B	Loops with LNP/KY (time units)							
<b>% Provisioning Troubles within 7 Days - Hot Cuts</b>								
P-7C	UNE Loop Design/Dispatch/KY (%)							
P-7C	UNE Loop Design/Non-Dispatch/KY (%)							
P-7C	UNE Loop Non-Design/Dispatch/KY (%)							
P-7C	UNE Loop Non-Design/Non-Dispatch/KY (%)							
<b>% Missed Installation Appointments</b>								
P-3	Switch Ports < 10 circuits/Dispatch/KY (%)							
P-3	Switch Ports < 10 circuits/Non-Dispatch/KY (%)							
P-3	Switch Ports >= 10 circuits/Dispatch/KY (%)							
P-3	Switch Ports >= 10 circuits/Non-Dispatch/KY (%)							
P-3	Local Interoffice Transport < 10 circuits/Dispatch/KY (%)							
P-3	Local Interoffice Transport < 10 circuits/Non-Dispatch/KY (%)							
P-3	Local Interoffice Transport >= 10 circuits/Dispatch/KY (%)							
P-3	Local Interoffice Transport >= 10 circuits/Non-Dispatch/KY (%)							

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Item	Local Interoffice Transport/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.2.2.2	P-3 Loop + Port Combinations < 10 circuits/Dispatch/KY (%)
B.2.18.3.1	P-3 Loop + Port Combinations < 10 circuits/Non-Dispatch/KY (%)
B.2.18.3.1.2	P-3 Loop + Port Combinations < 10 circuits/Switch Based Orders/KY (%)
B.2.18.3.1.3	P-3 Loop + Port Combinations < 10 circuits/Dispatch In/KY (%)
B.2.18.3.1.4	P-3 Loop + Port Combinations >= 10 circuits/Dispatch/KY (%)
B.2.18.3.2	P-3 Loop + Port Combinations >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.3.2.2	P-3 Loop + Port Combinations >= 10 circuits/Switch Based Orders/KY (%)
B.2.18.3.2.3	P-3 Loop + Port Combinations >= 10 circuits/Dispatch In/KY (%)
B.2.18.3.2.4	P-3 Combo Other/ < 10 circuits/Dispatch/KY (%)
B.2.18.4.1	P-3 Combo Other/ < 10 circuits/Dispatch In/KY (%)
B.2.18.4.1.4	P-3 Combo Other/ >= 10 circuits/Dispatch/KY (%)
B.2.18.4.2.1	P-3 Combo Other/ >= 10 circuits/Dispatch In/KY (%)
B.2.18.4.2.4	P-3 Combo Other/ >= 10 circuits/Dispatch/KY (%)
B.2.18.5.1.1	P-3 XDSL (ADSL, HDSL and UCL) < 10 circuits/Dispatch/KY (%)
B.2.18.5.1.2	P-3 XDSL (ADSL, HDSL and UCL) >= 10 circuits/Dispatch/KY (%)
B.2.18.5.2.1	P-3 XDSL (ADSL, HDSL and UCL) < 10 circuits/Non-Dispatch/KY (%)
B.2.18.5.2.2	P-3 XDSL (ADSL, HDSL and UCL) >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.6.1	P-3 UNE ISDN/ < 10 circuits/Dispatch/KY (%)
B.2.18.6.1.2	P-3 UNE ISDN/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.6.2	P-3 UNE ISDN/ >= 10 circuits/Dispatch/KY (%)
B.2.18.6.2.2	P-3 UNE ISDN/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.7.1	P-3 Line Sharing < 10 circuits/Dispatch/KY (%)
B.2.18.7.1.2	P-3 Line Sharing < 10 circuits/Non-Dispatch/KY (%)
B.2.18.7.2.1	P-3 Line Sharing >= 10 circuits/Dispatch/KY (%)
B.2.18.7.2.2	P-3 Line Sharing >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.8.1	P-3 2W Analog Loop Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.8.1.2	P-3 2W Analog Loop Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.8.2	P-3 2W Analog Loop Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.8.2.2	P-3 2W Analog Loop Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.9.1	P-3 2W Analog Loop Non-Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.9.1.4	P-3 2W Analog Loop Non-Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.9.2	P-3 2W Analog Loop Non-Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.9.2.4	P-3 2W Analog Loop Non-Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.10.1	P-3 2W Analog Loop w/INP Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.10.1.2	P-3 2W Analog Loop w/INP Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.10.2	P-3 2W Analog Loop w/INP Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.10.2.2	P-3 2W Analog Loop w/INP Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.11.1	P-3 2W Analog Loop w/INP Non-Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.11.1.4	P-3 2W Analog Loop w/INP Non-Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.11.2	P-3 2W Analog Loop w/INP Non-Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.11.2.4	P-3 2W Analog Loop w/INP Non-Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.12.1	P-12 2W Analog Loop w/INP Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.12.1.2	P-12 2W Analog Loop w/INP Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.12.2	P-12 2W Analog Loop w/INP Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.12.2.2	P-12 2W Analog Loop w/INP Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.13.1	P-12 2W Analog Loop w/INP Non-Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.13.1.4	P-12 2W Analog Loop w/INP Non-Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.13.2	P-12 2W Analog Loop w/INP Non-Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.13.2.4	P-12 2W Analog Loop w/INP Non-Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.14.1	P-3 Other Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.14.1.2	P-3 Other Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.14.2	P-3 Other Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.14.2.2	P-3 Other Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.15.1	P-3 Other Non-Design/ < 10 circuits/Dispatch/KY (%)
B.2.18.15.1.2	P-3 Other Non-Design/ < 10 circuits/Non-Dispatch/KY (%)
B.2.18.15.2	P-3 Other Non-Design/ >= 10 circuits/Dispatch/KY (%)
B.2.18.15.2.2	P-3 Other Non-Design/ >= 10 circuits/Non-Dispatch/KY (%)
B.2.18.16.1	P-3 INP (Standalone) < 10 circuits/Dispatch/KY (%)
B.2.18.16.1.2	P-3 INP (Standalone) < 10 circuits/Non-Dispatch/KY (%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
DS1/DS3								
R&B	8.18%	9,708	5.41%	74		0.03198	0.8673	YES
R&B	0.13%	101,552	0.12%	1,633		0.00088	0.0293	YES
R&B	0.00%	53,222	0.00%	1,042		0.00000		YES
R&B	0.26%	48,350	0.34%	591		0.00212	-0.3570	YES
R&B	3.85%	52	0.00%	1		0.19415	0.1981	YES
R&B	0.00%	13	0.00%	3		0.00000		YES
R&B	0.00%	6	0.00%	1		0.00000		YES
R&B	0.00%	7	0.00%	2		0.00000		YES
R&B	8.00%	10,438						
R&B&D - Disp								
R&B&D - Disp								
R&B&D - Disp								
R&B&D - Disp								
ADSL to Retail	4.34%	853	0.00%	17		0.04990	0.8694	YES
ADSL to Retail	0.90%	774						
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ISDN - BRI	4.55%	66	0.00%	19		0.05423	0.8382	YES
ISDN - BRI								
ISDN - BRI								
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	4.34%	853	0.00%	2		0.14421	0.3008	YES
ADSL to Retail	0.90%	774	0.00%	26		0.01888	0.4791	YES
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
R&B - Disp	8.18%	9,708	0.00%	9		0.09139	0.8949	YES
R&B - Disp	8.18%	9,708						
R&B - Disp								
R&B - Disp								
R&B (POTS) excl SB Or	3.85%	52						
R&B (POTS) excl SB Or	3.85%	52						
R&B (POTS) excl SB Or	8.26%	9,592						
R&B (POTS) excl SB Or	0.26%	48,162						
R&B (POTS) excl SB Or	5.71%	35						
R&B (POTS) excl SB Or								
R&B - Disp	8.18%	9,708						
R&B - Disp	8.18%	9,708	0.00%	1		0.27406	0.2984	YES
R&B - Disp								
R&B - Disp								
R&B - Disp								
R&B (POTS) excl SB Or	3.85%	52						
R&B (POTS) excl SB Or	3.85%	52						
R&B (POTS) excl SB Or	8.26%	9,592						
R&B (POTS) excl SB Or	0.26%	48,162						
R&B (POTS) excl SB Or	5.71%	35						
R&B (POTS) excl SB Or								
R&B (POTS) excl SB Or								
R&B (POTS) excl SB Or								
Design	5.62%	730						
Design	1.96%	102						
Design								
Design								
R&B	0.00%	5						
R&B	8.18%	9,708	0.00%	1		0.27406	0.2984	YES
R&B	0.13%	101,552						
R&B	3.85%	52						
R&B	0.00%	13						
R&B (POTS)	8.26%	9,592						
R&B (POTS)	0.12%	101,218						

### Bellsouth Monthly State Summary Kentucky, September 2001

Item	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
B.2.18.16.2.1								
B.2.18.16.2.2								
B.2.18.17.1.1								
B.2.18.17.1.2								
B.2.18.17.2.1								
B.2.18.17.2.2								
B.2.18.18.1.1								
B.2.18.18.1.2								
B.2.18.18.2.1								
B.2.18.18.2.2								
B.2.18.19.1.1								
B.2.18.19.1.2								
B.2.18.19.2.1								
B.2.18.19.2.2								

#### % Provisioning Troubles within 30 Days

Item	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
B.2.19.1.1.1								
B.2.19.1.1.2								
B.2.19.1.2.1								
B.2.19.1.2.2								
B.2.19.2.1								
B.2.19.2.2								
B.2.19.2.3								
B.2.19.3.1								
B.2.19.3.2								
B.2.19.3.3								
B.2.19.3.4								
B.2.19.4.1								
B.2.19.4.2								
B.2.19.5.1								
B.2.19.5.2								
B.2.19.6.1								
B.2.19.6.2								
B.2.19.6.2.1								
B.2.19.6.2.2								
B.2.19.7.1								
B.2.19.7.2								
B.2.19.7.2.1								
B.2.19.8.1								
B.2.19.8.2								
B.2.19.8.2.1								
B.2.19.9.1								
B.2.19.9.1.1								
B.2.19.9.1.4								
B.2.19.9.2.1								
B.2.19.9.2.4								
B.2.19.10.1								
B.2.19.10.1.2								
B.2.19.10.2.1								
B.2.19.10.2.2								

#### Benchmark / Analog

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
R&B (POTS)	5.71%	35						
R&B (POTS)	0.00%	3						
R&B (POTS)	8.26%	9,592						
R&B (POTS)	0.12%	101,218	0.26%	775		0.00127	-1.0779	YES
R&B (POTS)	5.71%	35						
R&B (POTS)	0.00%	3						
Digital Loop < DS1	4.59%	1,068	0.00%	36		0.03545	1.2941	YES
Digital Loop < DS1	0.87%	1,040						
Digital Loop < DS1								
Digital Loop < DS1	1.50%	200	7.14%	14		0.03360	-1.6792	NO
Digital Loop >= DS1	0.00%	233						
Digital Loop >= DS1								
Digital Loop >= DS1	0.00%	5						

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
R&B (POTS)	7.44%	11,354						
R&B (POTS)	3.65%	118,377						
R&B (POTS)	5.13%	39						
R&B (POTS)	0.00%	12						
DS1/DS3	5.19%	347						
DS1/DS3								
DS1/DS3								
R&B	7.34%	11,528	5.41%	74		0.03041	0.6357	YES
R&B	3.65%	118,711	3.96%	2,147		0.00408	-0.7630	YES
R&B	6.65%	60,935	3.66%	901		0.00629	-0.0256	YES
R&B	3.65%	57,782	4.17%	1,246		0.00537	-0.9782	YES
R&B	3.03%	66						
R&B	2.17%	46	0.00%	2		0.10534	0.2064	YES
R&B	0.00%	7						
R&B	2.56%	39	0.00%	2		0.11460	0.2238	YES
R&B	7.15%	12,174						
R&B	3.03%	66						
ADSL to Retail	6.97%	1,895	4.08%	49		0.03683	0.7830	YES
ADSL to Retail	7.79%	77						
ADSL to Retail	0.00%	1						
ADSL to Retail								
ISDN - BRI	7.46%	67	5.41%	37		0.05383	0.3822	YES
ISDN - BRI	2.70%	37						
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	6.97%	1,895	0.00%	2		0.18010	0.3868	YES
ADSL to Retail	7.79%	77	3.23%	31		0.05702	0.8002	YES
ADSL to Retail	0.00%	1						
ADSL to Retail								
R&B - Disp	7.34%	11,528	0.00%	14		0.06974	1.0623	YES
R&B - Disp	7.34%	11,528						
R&B - Disp	3.03%	66						
R&B - Disp	7.45%	11,348						
R&B (POTS) exc SB Or	3.66%	57,993						
R&B (POTS) exc SB Or	5.13%	39						
R&B (POTS) exc SB Or	0.00%	8						
R&B - Disp	7.34%	11,528						
R&B - Disp	7.34%	11,528						
R&B - Disp	3.03%	66						

R&B (POTS) exc SB Or  
R&B (POTS) exc SB Or  
R&B (POTS) exc SB Or  
R&B (POTS) exc SB Or  
R&B - Disp  
R&B - Disp  
R&B - Disp

**BellSouth Monthly State Summary  
Kentucky, September 2001**

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.11.1.1	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY(%)	11,348						
B.2.19.11.1.4	2W Analog Loop w/INP Non-Design<10 circuits/Dispatch InKY(%)	57,593						
B.2.19.11.2.1	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY(%)	39						
B.2.19.11.2.4	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch InKY(%)	8						
B.2.19.12.1.1	2W Analog Loop w/INP Design<10 circuits/Non-DispatchInKY(%)	11,528						
B.2.19.12.1.2	2W Analog Loop w/INP Design<10 circuits/Non-DispatchInKY(%)	11,528						
B.2.19.12.2.1	2W Analog Loop w/INP Design>=10 circuits/DispatchInKY(%)	66						
B.2.19.12.2.2	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchInKY(%)	66						
B.2.19.13.1.1	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY(%)	11,348						
B.2.19.13.1.4	2W Analog Loop w/INP Non-Design<10 circuits/Dispatch InKY(%)	57,593						
B.2.19.13.2.1	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY(%)	39						
B.2.19.13.2.4	2W Analog Loop w/INP Non-Design>=10 circuits/Dispatch InKY(%)	8						
B.2.19.14.1.1	Other Design<10 circuits/DispatchInKY(%)	652	0.00%	1		0.19217	0.1995	YES
B.2.19.14.1.2	Other Design<10 circuits/Non-DispatchInKY(%)	103						
B.2.19.14.2.1	Other Design>=10 circuits/DispatchInKY(%)	39						
B.2.19.14.2.2	Other Design>=10 circuits/Non-DispatchInKY(%)	11,528						
B.2.19.15.1.1	Other Non-Design<10 circuits/DispatchInKY(%)	3,654						
B.2.19.15.1.2	Other Non-Design<10 circuits/Non-DispatchInKY(%)	118,711						
B.2.19.15.2.1	Other Non-Design>=10 circuits/DispatchInKY(%)	66						
B.2.19.15.2.2	Other Non-Design>=10 circuits/Non-DispatchInKY(%)	46						
B.2.19.16.1.1	INP (Standalone)<10 circuits/DispatchInKY(%)	11,354						
B.2.19.16.1.2	INP (Standalone)<10 circuits/Non-DispatchInKY(%)	118,377						
B.2.19.16.2.1	INP (Standalone)>=10 circuits/DispatchInKY(%)	39						
B.2.19.16.2.2	INP (Standalone)>=10 circuits/Non-DispatchInKY(%)	12						
B.2.19.17.1.1	LNP (Standalone)<10 circuits/DispatchInKY(%)	11,354						
B.2.19.17.1.2	LNP (Standalone)<10 circuits/Non-DispatchInKY(%)	118,377						
B.2.19.17.2.1	LNP (Standalone)>=10 circuits/DispatchInKY(%)	39						
B.2.19.17.2.2	LNP (Standalone)>=10 circuits/Non-DispatchInKY(%)	12						
B.2.19.18.1.1	Digital Loop < DS1<10 circuits/DispatchInKY(%)	86		86		0.02749	0.1413	YES
B.2.19.18.1.2	Digital Loop < DS1<10 circuits/Non-DispatchInKY(%)	431						
B.2.19.18.2.1	Digital Loop < DS1>=10 circuits/DispatchInKY(%)	2						
B.2.19.18.2.2	Digital Loop < DS1>=10 circuits/Non-DispatchInKY(%)	74		10		0.03890	0.3474	YES
B.2.19.19.1.1	Digital Loop >= DS1<10 circuits/DispatchInKY(%)	199						
B.2.19.19.1.2	Digital Loop >= DS1<10 circuits/Non-DispatchInKY(%)	39						
B.2.19.19.2.1	Digital Loop >= DS1>=10 circuits/DispatchInKY(%)	39						
B.2.19.19.2.2	Digital Loop >= DS1>=10 circuits/Non-DispatchInKY(%)	39						

  

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.1.1.1	Switch Ports<10 circuits/DispatchInKY(hours)	5,822			13,893			
B.2.21.1.1.2	Switch Ports<10 circuits/Non-DispatchInKY(hours)	87,301			6,611			
B.2.21.1.2.1	Switch Ports>=10 circuits/DispatchInKY(hours)	28			5,171			
B.2.21.1.2.2	Switch Ports>=10 circuits/Non-DispatchInKY(hours)	3			0,075			
B.2.21.2.1.1	Local Interoffice Transport<10 circuits/DispatchInKY(hours)	160,50		247	330,635			
B.2.21.2.1.2	Local Interoffice Transport<10 circuits/Non-DispatchInKY(hours)							
B.2.21.2.2.1	Local Interoffice Transport>=10 circuits/DispatchInKY(hours)							
B.2.21.2.2.2	Local Interoffice Transport>=10 circuits/Non-DispatchInKY(hours)							
B.2.21.3.1.1	Loop + Port Combinations<10 circuits/DispatchInKY(hours)	3,30		5,923	13,788		1,6676	1,7121
B.2.21.3.1.2	Loop + Port Combinations<10 circuits/Non-DispatchInKY(hours)	0,90		87,543	6,606		0,17224	3,1527
B.2.21.3.1.3	Loop + Port Combinations<10 circuits/Switch Based OrdersInKY(hours)	1,35		41,851	8,177		0,27041	3,7824
B.2.21.3.1.4	Loop + Port Combinations<10 circuits/Dispatch InKY(hours)	0,49		45,892	4,711		0,20011	0,4303
B.2.21.3.2.1	Loop + Port Combinations>=10 circuits/DispatchInKY(hours)	1,02		45	4,126		4,17169	0,2389
B.2.21.3.2.2	Loop + Port Combinations>=10 circuits/Non-DispatchInKY(hours)	0,32		11	0,45		1,0392	-1,2072
B.2.21.3.2.3	Loop + Port Combinations>=10 circuits/Switch Based OrdersInKY(hours)	0,31		7	0,45		0,11862	-1,1802
B.2.21.3.2.4	Loop + Port Combinations>=10 circuits/Dispatch InKY(hours)	0,33		4	0,103			
B.2.21.4.1.1	Combo Other<10 circuits/DispatchInKY(hours)	83,61		6,482	463,906			
B.2.21.4.1.2	Combo Other<10 circuits/Non-DispatchInKY(hours)							
B.2.21.4.2.1	Combo Other>=10 circuits/DispatchInKY(hours)	1,02		45	4,126			
B.2.21.4.2.4	Combo Other>=10 circuits/Dispatch InKY(hours)							
B.2.21.5.1.1	XDSL (ADSL, HDSL and UCL)<10 circuits/DispatchInKY(hours)	0,56		804	4,112			
B.2.21.5.1.2	XDSL (ADSL, HDSL and UCL)<10 circuits/Non-DispatchInKY(hours)	0,48		771	3,289			



**Bellsouth Monthly State Summary  
Kentucky, September 2001**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
39.67	59			58.621			
6.67	54			15.910			
0.56	804			4.112			
0.48	771			3.299			
3.30	5,923	32.55	7	13.788	5.21438	-5.6092	NO
3.30	5,923			13.788			
1.02	45			4.126			
1.02	45			4.126			
3.35	5,822			13.893			
0.49	45,738			4.719			
1.62	28			5.171			
3.30	5,923			13.788			
3.30	5,923			13.788			
1.02	45			4.126			
1.02	45			4.126			
3.35	5,822			13.893			
0.49	45,738			4.719			
1.62	28			5.171			
3.30	5,923			13.788			
1.02	45			4.126			
1.02	45			4.126			
3.35	5,822			13.893			
0.49	45,738			4.719			
1.62	28			5.171			
934.53	559			1302.804			
712.36	66			1013.291			
294.18	3			508.934			
0.90	87,543			13,788			
1.02	45			4.126			
3.35	5,822			13.893			
0.32	11			0.100			
0.90	87,301			6,611			
1.62	28			5.171			
0.35	3			0.075			
3.35	5,822	0.58	3	13.893	8.02319	0.3446	YES
0.90	87,301	70.54	520	6,611	0.29078	-239.4941	NO
1.62	28			5.171			
0.35	3			0.075			
15.71	958			255.134			
2.16	826			0.000			
2501.52	155	39.28	7	164.328	63.49718	38.8716	YES
1269.73	35			0.000			

Benchmark / Analog  
 ADSL to Retail  
 ADSL to Retail  
 ISDN - BRI  
 ISDN - BRI  
 ISDN - BRI  
 ISDN - BRI  
 ADSL to Retail  
 ADSL to Retail  
 ADSL to Retail  
 ADSL to Retail  
 R&B - Disp  
 R&B - Disp  
 R&B - Disp  
 R&B - Disp  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B - Disp  
 R&B - Disp  
 R&B - Disp  
 R&B - Disp  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B - Disp  
 R&B - Disp  
 R&B - Disp  
 R&B - Disp  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 R&B (POTS) excl SB Or  
 Design  
 Design  
 Design  
 R&B  
 R&B  
 R&B  
 R&B  
 R&B (POTS)  
 R&B (POTS)  
 R&B (POTS)  
 R&B (POTS)  
 R&B (POTS)  
 R&B (POTS)  
 R&B (POTS)  
 R&B (POTS)  
 Digital Loop < DS1  
 Digital Loop < DS1  
 Digital Loop < DS1  
 Digital Loop < DS1  
 Digital Loop >= DS1  
 Digital Loop >= DS1  
 Digital Loop >= DS1

Average Completion Notice Interval - Non-Mechanized

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.22.1.1.1	P-5	Switch Ports<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.1.1.2	P-5	Switch Ports<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.1.2.1	P-5	Switch Ports>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.1.2.2	P-5	Switch Ports>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.2.1.1	P-5	Local Interoffice Transport<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.2.1.2	P-5	Local Interoffice Transport<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.2.2.1	P-5	Local Interoffice Transport>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.2.2.2	P-5	Local Interoffice Transport>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.3.1.1	P-5	Loop + Port Combinations<10 circuits/Dispatch/KY(hours)	18.16	10				Diagnostic
B 2.22.3.1.2	P-5	Loop + Port Combinations<10 circuits/Non-Dispatch/KY(hours)	29.05	26				Diagnostic
B 2.22.3.1.3	P-5	Loop + Port Combinations<10 circuits/Switch Based Orders/KY(hours)	14.24	9				Diagnostic
B 2.22.3.1.4	P-5	Loop + Port Combinations<10 circuits/Dispatch In/KY(hours)	36.88	17				Diagnostic
B 2.22.3.2.1	P-5	Loop + Port Combinations>=10 circuits/Dispatch/KY(hours)	21.04	2				Diagnostic
B 2.22.3.2.2	P-5	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.3.2.3	P-5	Loop + Port Combinations>=10 circuits/Switch Based Orders/KY(hours)	21.04	2				Diagnostic
B 2.22.3.2.4	P-5	Loop + Port Combinations>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B 2.22.4.1.1	P-5	Combo Other<10 circuits/Dispatch In/KY(hours)						Diagnostic
B 2.22.4.1.2	P-5	Combo Other<10 circuits/Dispatch In/KY(hours)						Diagnostic
B 2.22.4.2.1	P-5	Combo Other>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.4.2.2	P-5	Combo Other>=10 circuits/Dispatch In/KY(hours)						Diagnostic
B 2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)<10 circuits/Dispatch/KY(hours)	44.20	6				Diagnostic
B 2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.6.1.1	P-5	UNE ISDN<10 circuits/Dispatch/KY(hours)	40.35	19				Diagnostic
B 2.22.6.1.2	P-5	UNE ISDN<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.6.2.1	P-5	UNE ISDN>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.6.2.2	P-5	UNE ISDN>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.7.1.1	P-5	Line Shainng<10 circuits/Dispatch/KY(hours)	20.67	2				Diagnostic
B 2.22.7.1.2	P-5	Line Shainng<10 circuits/Non-Dispatch/KY(hours)	15.00	24				Diagnostic
B 2.22.7.2.1	P-5	Line Shainng>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.7.2.2	P-5	Line Shainng>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.8.1.1	P-5	2W Analog Loop Design<10 circuits/Dispatch/KY(hours)	63.34	2				Diagnostic
B 2.22.8.1.2	P-5	2W Analog Loop Design<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.8.2.1	P-5	2W Analog Loop Design>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.8.2.2	P-5	2W Analog Loop Design>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.9.1.1	P-5	2W Analog Loop Non-Design<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.9.1.2	P-5	2W Analog Loop Non-Design<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.9.1.4	P-5	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.9.2.1	P-5	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.9.2.2	P-5	2W Analog Loop Non-Design>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.10.1.1	P-5	2W Analog Loop w/NP Design<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.10.1.2	P-5	2W Analog Loop w/NP Design<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.10.2.1	P-5	2W Analog Loop w/NP Design>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.10.2.2	P-5	2W Analog Loop w/NP Design>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.11.1.1	P-5	2W Analog Loop w/NP Non-Design<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.11.1.2	P-5	2W Analog Loop w/NP Non-Design<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.11.2.1	P-5	2W Analog Loop w/NP Non-Design>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.11.2.2	P-5	2W Analog Loop w/NP Non-Design>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.12.1.1	P-5	2W Analog Loop w/LNP Design<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.12.1.2	P-5	2W Analog Loop w/LNP Design<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.12.2.1	P-5	2W Analog Loop w/LNP Design>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.12.2.2	P-5	2W Analog Loop w/LNP Design>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.13.1.2	P-5	2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.13.2.2	P-5	2W Analog Loop w/LNP Non-Design>=10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.14.1.1	P-5	Other Design<10 circuits/Dispatch/KY(hours)						Diagnostic
B 2.22.14.1.2	P-5	Other Design<10 circuits/Non-Dispatch/KY(hours)						Diagnostic
B 2.22.14.2.1	P-5	Other Design>=10 circuits/Dispatch/KY(hours)						Diagnostic

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-5 Other Design/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Other Non-Design/<10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Other Non-Design/<10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Other Non-Design/=>=10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Other Non-Design/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 INP (Standalone)/=>=10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 INP (Standalone)/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 INP (Standalone)/=>=10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 INP (Standalone)/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 LNP (Standalone)/=>=10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 LNP (Standalone)/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 LNP (Standalone)/=>=10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 LNP (Standalone)/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop < DS1/<10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop < DS1/<10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop < DS1/=>=10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop < DS1/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop >= DS1/<10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop >= DS1/<10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop >= DS1/=>=10 circuits/DispatchKY(hours)	Diagnostic							Diagnostic
P-5 Digital Loop >= DS1/=>=10 circuits/Non-DispatchKY(hours)	Diagnostic							Diagnostic

**Total Service Order Cycle Time - Mechanized**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 Switch Ports/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Switch Ports/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Switch Ports/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Switch Ports/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interface Transport/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interface Transport/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interface Transport/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interface Transport/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Loop + Port Combinations/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Loop + Port Combinations/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Loop + Port Combinations/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Loop + Port Combinations/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL, and UCL)/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL, and UCL)/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL, and UCL)/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL, and UCL)/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Sharing/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Sharing/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Sharing/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Sharing/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/=>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/=>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop_w/INP Design/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop_w/INP Design/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.14.1.1	P-10	Other Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.14.1.2	P-10	Other Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.14.2.1	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.14.2.2	P-10	Other Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.18.2.1	P-10	Digital Loop >= DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.18.2.2	P-10	Digital Loop >= DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic

#### Total Service Order Cycle Time - Partially Mechanized

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.25.1.1.1	P-10	Switch Ports/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.2.1.1	P-10	Local Interface Transport/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.2.1.2	P-10	Local Interface Transport/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.2.2.1	P-10	Local Interface Transport/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.2.2.2	P-10	Local Interface Transport/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.4.1.1	P-10	Combo Other/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.4.1.2	P-10	Combo Other/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.4.2.1	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.4.2.2	P-10	Combo Other/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.5.1.1	P-10	XDSL (ADSL, HDSL, and UCL)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.5.1.2	P-10	XDSL (ADSL, HDSL, and UCL)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.5.2.1	P-10	XDSL (ADSL, HDSL, and UCL)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.5.2.2	P-10	XDSL (ADSL, HDSL, and UCL)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic

### BellSouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 XDSL (ADSL, HDSL, and UCL) >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 UNE ISDN < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 UNE ISDN < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 UNE ISDN >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 UNE ISDN >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Line Sharing < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Line Sharing < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Line Sharing >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Line Sharing >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Design < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Design >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Design < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Design >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Non-Design < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Non-Design >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Non-Design < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-14 2W Analog Loop w/INP Non-Design >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Other Design < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Other Design >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Other Non-Design < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Other Non-Design >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 INP (Standalone) < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 INP (Standalone) >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 INP (Standalone) < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 INP (Standalone) >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-14 LNP (Standalone) < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-14 LNP (Standalone) >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-14 LNP (Standalone) < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-14 LNP (Standalone) >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop < DS1 < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop < DS1 >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop < DS1 < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop < DS1 >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop >= DS1 < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop >= DS1 >= 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop >= DS1 < 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
P-10 Digital Loop >= DS1 >= 10 circuits/Non-DispatchKY (days)	Diagnostic							Diagnostic
<b>Total Service Order Cycle Time - Non-Mechanized</b>								
P-10 Switch Ports < 10 circuits/DispatchKY (days)	Diagnostic							Diagnostic

B.2.25.5.2.2	B.2.25.6.1.1	B.2.25.6.1.2	B.2.25.6.2.1	B.2.25.6.2.2	B.2.25.7.1.1	B.2.25.7.1.2	B.2.25.7.2.1	B.2.25.7.2.2	B.2.25.8.1.1	B.2.25.8.1.2	B.2.25.8.2.1	B.2.25.8.2.2	B.2.25.9.1.1	B.2.25.9.1.2	B.2.25.9.2.1	B.2.25.9.2.2	B.2.25.10.1.1	B.2.25.10.1.2	B.2.25.10.2.1	B.2.25.10.2.2	B.2.25.11.1.1	B.2.25.11.1.2	B.2.25.11.2.1	B.2.25.11.2.2	B.2.25.12.1.1	B.2.25.12.1.2	B.2.25.12.2.1	B.2.25.12.2.2	B.2.25.13.1.1	B.2.25.13.1.2	B.2.25.13.2.1	B.2.25.13.2.2	B.2.25.14.1.1	B.2.25.14.1.2	B.2.25.14.2.1	B.2.25.14.2.2	B.2.25.15.1.1	B.2.25.15.1.2	B.2.25.15.2.1	B.2.25.15.2.2	B.2.25.16.1.1	B.2.25.16.1.2	B.2.25.16.2.1	B.2.25.16.2.2	B.2.25.17.1.1	B.2.25.17.1.2	B.2.25.17.2.1	B.2.25.17.2.2	B.2.25.18.1.1	B.2.25.18.1.2	B.2.25.18.2.1	B.2.25.18.2.2	B.2.25.19.1.1	B.2.25.19.1.2	B.2.25.19.2.1	B.2.25.19.2.2
--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.26.1.1.2	P-10	Switch Ports<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.1.2.1	P-10	Switch Ports>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.1.2.2	P-10	Switch Ports>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.3.1.1	P-10	Loop * Port Combinations<=10 circuits/DispatchKY(days)	6.14	7				Diagnostic
B.2.26.3.1.2	P-10	Loop * Port Combinations<=10 circuits/Non-DispatchKY(days)	4.65	20				Diagnostic
B.2.26.3.2.1	P-10	Loop * Port Combinations>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.3.2.2	P-10	Loop * Port Combinations>=10 circuits/Non-DispatchKY(days)	9.00	1				Diagnostic
B.2.26.4.1.1	P-10	Combo Other<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.4.1.2	P-10	Combo Other<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.4.2.1	P-10	Combo Other>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.4.2.2	P-10	Combo Other>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)<=10 circuits/DispatchKY(days)	11.50	2				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN<=10 circuits/DispatchKY(days)	10.29	14				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.7.1.1	P-10	Line Sharing<=10 circuits/DispatchKY(days)	5.50	2				Diagnostic
B.2.26.7.1.2	P-10	Line Sharing<=10 circuits/Non-DispatchKY(days)	5.40	20				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design<=10 circuits/DispatchKY(days)	7.00	1				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.14.1.1	P-10	Other Design<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.14.1.2	P-10	Other Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.14.2.1	P-10	Other Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.14.2.2	P-10	Other Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.15.1.1	P-10	Other Non-Design<=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.15.1.2	P-10	Other Non-Design<=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.26.15.2.1	P-10	Other Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.26.15.2.2	P-10	Other Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 INP (Standardone)<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 INP (Standardone)<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 INP (Standardone)>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 INP (Standardone)>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-14 LNP (Standardone)<10 circuits/DispatchKY(days)	Diagnostic		3.43	50				Diagnostic
P-14 LNP (Standardone)<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-14 LNP (Standardone)>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-14 LNP (Standardone)>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Digital Loop < DS1/<10 circuits/DispatchKY(days)	Diagnostic		10.44	16				Diagnostic
P-10 Digital Loop < DS1/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Digital Loop < DS1/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Digital Loop < DS1/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Digital Loop >= DS1/<10 circuits/DispatchKY(days)	Diagnostic		7.00	1				Diagnostic
P-10 Digital Loop >= DS1/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Digital Loop >= DS1/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Digital Loop >= DS1/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic

Total Service Order Cycle Time (offered) - Mechanized								
P-10 Switch Ports<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Switch Ports<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Switch Ports>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Switch Ports>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interoffice Transport<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interoffice Transport<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interoffice Transport/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Local Interoffice Transport/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Loop + Port Combinations<10 circuits/DispatchKY(days)	Diagnostic		2.44	16				Diagnostic
P-10 Loop + Port Combinations<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Loop + Port Combinations/>=10 circuits/DispatchKY(days)	Diagnostic		1.18	564				Diagnostic
P-10 Loop + Port Combinations/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Combo Other/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL and UCL)/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL and UCL)/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 UNE ISDN/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Shaming/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Shaming/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Shaming/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 Line Shaming/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Design/>=10 circuits/DispatchKY(days)	Diagnostic		6.67	3				Diagnostic
P-10 2W Analog Loop Design/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop Non-Design/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Design/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Non-Design/<10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Non-Design/<10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchKY(days)	Diagnostic							Diagnostic
P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY(days)	Diagnostic							Diagnostic

### Bellsouth Monthly State Summary Kentucky, September 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/NP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/NP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/INP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/NP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/NP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.1.2	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.2.1	P-10	Other Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.2.2	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.1.2	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.2.2	P-10	Digital Loop >= DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.2.1	P-10	Digital Loop < DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic

Total Service Order Cycle Time (Offered) - Partially Mechanized								
Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.1	P-10	Local Interface Transport/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.2.1	P-10	Local Interface Transport/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.2.2	P-10	Local Interface Transport/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.1.2	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.2.1	P-10	Combo Other/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.2.2	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL, and UCL)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL, and UCL)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/≥10 circuits/Dispatch/KY (days)						Diagnostic



**BellSouth Monthly State Summary  
Kentucky, September 2007**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.7.1.1	P-10	Line Shamgl<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.7.1.2	P-10	Line Shamgl<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.7.2.1	P-10	Line Shamgl>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.7.2.2	P-10	Line Shamgl>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/INP Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/INP Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/INP Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/INP Non-Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.14.1.1	P-10	Other Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.14.1.2	P-10	Other Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.14.2.1	P-10	Other Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.14.2.2	P-10	Other Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/DispatchKY(days)						Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/DispatchKY(days)						Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.30.1.1.1	P-10	Switch Ports<10 circuits/DispatchKY(days)						Diagnostic
B.2.30.1.1.2	P-10	Switch Ports<10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.30.1.2.1	P-10	Switch Ports>=10 circuits/DispatchKY(days)						Diagnostic
B.2.30.1.2.2	P-10	Switch Ports>=10 circuits/Non-DispatchKY(days)						Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport<10 circuits/DispatchKY(days)						Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-DispatchKY(days)						Diagnostic

**Total Service Order Cycle Time (offered) - Non-Mechanized**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.19.2.1			3.39	197				Diagnostic
B.2.30.1.1.1								Diagnostic
B.2.30.1.1.2								Diagnostic
B.2.30.1.2.1								Diagnostic
B.2.30.1.2.2								Diagnostic
B.2.30.2.1.1								Diagnostic
B.2.30.2.1.2								Diagnostic

**Bellsouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.30.2.1	P-10	Local Interface Transports/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.2.2	P-10	Local Interface Transports/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.30.3.1	P-10	Loop + Port Combinations/≤10 circuits/Dispatch/KY (days)	6.14	7				Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/≤10 circuits/Dispatch/KY (days)	4.65	20				Diagnostic
B.2.30.3.2	P-10	Loop + Port Combinations/≥10 circuits/Dispatch/KY (days)	9.00	1				Diagnostic
B.2.30.4.1	P-10	Combo Other/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.4.1.1	P-10	Combo Other/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.4.2	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.4.2.1	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)	11.50	2				Diagnostic
B.2.30.5.1	P-10	xDSL (ADSL, HDSL, and UCL)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL, and UCL)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.5.2	P-10	xDSL (ADSL, HDSL, and UCL)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL, and UCL)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.6.1	P-10	UNE ISDN/≤10 circuits/Dispatch/KY (days)	10.29	14				Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.6.2	P-10	UNE ISDN/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/≥10 circuits/Dispatch/KY (days)	5.50	2				Diagnostic
B.2.30.7.1	P-10	Line Sharing/≤10 circuits/Dispatch/KY (days)	5.40	20				Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.7.2	P-10	Line Sharing/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.8.1	P-10	2W Analog Loop Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.8.2	P-10	2W Analog Loop Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.9.1	P-10	2W Analog Loop Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.9.2	P-10	2W Analog Loop Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.10.1	P-10	2W Analog Loop w/INP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.11.1	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.11.2	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.12.1	P-14	2W Analog Loop w/INP Design/≤10 circuits/Dispatch/KY (days)	7.00	1				Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/INP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/INP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.12.2	P-14	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.13.1	P-14	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.13.2	P-14	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.14.1	P-10	Other Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.14.1.1	P-10	Other Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.14.1.2	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.14.2	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.14.2.1	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.14.2.2	P-10	Other Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.15.1	P-10	Other Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.15.2	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.16.1	P-10	INP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.16.2	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.30.17.1	P-14	LNP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-14 LNP (Standalone)<10 circuits/Non-Dispatch/KY(days)			3.43	50				Diagnostic
P-14 LNP (Standalone)>=10 circuits/Dispatch/KY(days)								Diagnostic
P-14 LNP (Standalone)>=10 circuits/Non-Dispatch/KY(days)								Diagnostic
P-10 Digital Loop < DS1/<10 circuits/Dispatch/KY(days)			10.44	16				Diagnostic
P-10 Digital Loop < DS1/<10 circuits/Non-Dispatch/KY(days)								Diagnostic
P-10 Digital Loop < DS1/>=10 circuits/Dispatch/KY(days)								Diagnostic
P-10 Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY(days)								Diagnostic
P-10 Digital Loop >= DS1/<10 circuits/Dispatch/KY(days)								Diagnostic
P-10 Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY(days)								Diagnostic
P-10 Digital Loop >= DS1/>=10 circuits/Dispatch/KY(days)								Diagnostic
P-10 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)								Diagnostic

>= 95% w in 15 min

>= 95% of requests  
>= 95% of requests

>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%

Disconnect Timeliness	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-13 LNP/KY(%)								
% Cooperative Test Attempts for xDSL								
P-8 xDSL (ADSL, HDSL, and UCL)/KY(%)			100.00%	15				YES
P-8 xDSL Other/KY(%)								

Service Order Accuracy	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-11 Design (Specials)<10 circuits/Dispatch/KY(%)			88.89%	36				NO
P-11 Design (Specials)<10 circuits/Non-Dispatch/KY(%)			100.00%	7				YES
P-11 Design (Specials)>=10 circuits/Dispatch/KY(%)			100.00%	1				YES
P-11 Design (Specials)>=10 circuits/Non-Dispatch/KY(%)								
P-11 Loops Non-Design<10 circuits/Dispatch/KY(%)			50.00%	4				NO
P-11 Loops Non-Design<10 circuits/Non-Dispatch/KY(%)			100.00%	27				YES
P-11 Loops Non-Design>=10 circuits/Dispatch/KY(%)								
P-11 Loops Non-Design>=10 circuits/Non-Dispatch/KY(%)								

**Unbundled Network Elements - Maintenance and Repair**

Missed Repair Appointments	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-1 Switch Ports/Dispatch/KY(%)	11.33%	20,931						
M&R-1 Switch Ports/Non-Dispatch/KY(%)	1.99%	8,560						
M&R-1 Local Interoffice Transport/Dispatch/KY(%)	0.85%	143	0.00%	0				YES
M&R-1 Local Interoffice Transport/Non-Dispatch/KY(%)	11.37%	21,115	0.00%	0	0.02061	2.8894	YES	
M&R-1 Loop + Port Combinations/Dispatch/KY(%)	1.99%	8,715	2.73%	110	0.01538	-0.5546	YES	
M&R-1 Loop + Port Combinations/Non-Dispatch/KY(%)	11.08%	21,604	0.00%	0			YES	
M&R-1 Combo Other/Dispatch/KY(%)	11.08%	21,604	0.00%	0			YES	
M&R-1 Combo Other/Non-Dispatch/KY(%)	51.92%	104	0.00%	2	0.35667	1.4558	YES	
M&R-1 xDSL (ADSL, HDSL, and UCL)/Dispatch/KY(%)	4.03%	372	0.00%	3	0.11403	0.3536	YES	
M&R-1 xDSL (ADSL, HDSL, and UCL)/Non-Dispatch/KY(%)	3.03%	33	0.00%	5	0.08226	0.3684	YES	
M&R-1 UNE (ISDN)/Dispatch/KY(%)	2.08%	48	0.00%	2	0.10308	0.2021	YES	
M&R-1 UNE (ISDN)/Non-Dispatch/KY(%)	51.92%	104	0.00%	0			YES	
M&R-1 Line Sharing/Dispatch/KY(%)	4.03%	372	0.00%	3	0.11403	0.3536	YES	
M&R-1 Line Sharing/Non-Dispatch/KY(%)	11.37%	21,115	0.00%	19	0.07286	1.5606	YES	
M&R-1 2W Analog Loop Design/Dispatch/KY(%)	11.37%	21,115	0.00%	7	0.12001	0.9473	YES	
M&R-1 2W Analog Loop Design/Non-Dispatch/KY(%)	11.37%	21,115	0.00%	0			YES	
M&R-1 2W Analog Loop Non-Design/Dispatch/KY(%)	1.85%	7,664	0.00%	0			YES	
M&R-1 2W Analog Loop Non-Design/Non-Dispatch/KY(%)	1.74%	563	0.00%	0			YES	
M&R-1 Other Design/Dispatch/KY(%)	1.74%	631	0.00%	0			YES	
M&R-1 Other Design/Non-Dispatch/KY(%)	11.37%	21,115	20.00%	5	0.14199	-0.6077	YES	
M&R-1 Other Non-Design/Dispatch/KY(%)	1.99%	8,715	0.00%	8	0.04934	0.4023	YES	
M&R-1 Other Non-Design/Non-Dispatch/KY(%)	11.33%	20,931						
M&R-1 LNP (Standalone)/Dispatch/KY(%)	1.99%	8,560						
M&R-1 LNP (Standalone)/Non-Dispatch/KY(%)								

R&B (POTS)  
R&B (POTS)  
DS1/DS3  
DS1/DS3  
R&B  
R&B  
R&B&D - Disp  
R&B&D - Disp  
ADSL to Retail  
ADSL to Retail  
ISDN - BRI  
ISDN - BRI  
ADSL to Retail  
ADSL to Retail  
R&B - Disp  
R&B - Disp  
R&B (POTS) excl SB FT  
R&B (POTS) excl SB FT  
Design  
Design  
R&B  
R&B  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
DS1/DS3

Customer Trouble Report Rate	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-2 Switch Ports/Dispatch/KY(%)	2.03%	1,029,539						
M&R-2 Switch Ports/Non-Dispatch/KY(%)	0.83%	1,029,539						
M&R-2 Local Interoffice Transport/Dispatch/KY(%)	1.78%	8,012	0.00%	31	0.02404	0.7424	YES	

**Bellsouth Monthly State Summary  
Kentucky, September 2001**

B.3.2.2.2	M&R-2	Local Interface Transport/Non-Dispatch/KY(%)
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/KY(%)
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/KY(%)
B.3.2.4.1	M&R-2	Combo Other/Dispatch/KY(%)
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/KY(%)
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/KY(%)
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY(%)
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/KY(%)
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/KY(%)
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/KY(%)
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/KY(%)
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/KY(%)
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/KY(%)
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/KY(%)
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/KY(%)
B.3.2.10.1	M&R-2	Other Design/Dispatch/KY(%)
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/KY(%)
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/KY(%)
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/KY(%)
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/KY(%)
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/KY(%)

**Maintenance Average Duration**

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/KY(hours)
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/KY(hours)
B.3.3.2.1	M&R-3	Local Interface Transport/Dispatch/KY(hours)
B.3.3.2.2	M&R-3	Local Interface Transport/Non-Dispatch/KY(hours)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/KY(hours)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/KY(hours)
B.3.3.4.1	M&R-3	Combo Other/Dispatch/KY(hours)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/KY(hours)
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/KY(hours)
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY(hours)
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/KY(hours)
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/KY(hours)
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/KY(hours)
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/KY(hours)
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/KY(hours)
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/KY(hours)
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/KY(hours)
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/KY(hours)
B.3.3.10.1	M&R-3	Other Design/Dispatch/KY(hours)
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/KY(hours)
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/KY(hours)
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/KY(hours)
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/KY(hours)
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/KY(hours)

**% Repeat Troubles within 30 Days**

B.3.4.1.1	M&R-4	Switch Ports/Dispatch/KY(%)
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/KY(%)
B.3.4.2.1	M&R-4	Local Interface Transport/Dispatch/KY(%)
B.3.4.2.2	M&R-4	Local Interface Transport/Non-Dispatch/KY(%)
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/KY(%)
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/KY(%)
B.3.4.4.1	M&R-4	Combo Other/Dispatch/KY(%)
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/KY(%)
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/KY(%)
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY(%)
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/KY(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
DS/DS3	1.47%	8,012	0.00%	31		0.02184	0.6744	YES
R&B	1.91%	1,105,721	1.15%	20,853		0.00097	7.8546	YES
R&B	0.79%	1,105,721	0.53%	20,853		0.00062	4.2006	YES
R&B&D - Disp	1.70%	1,270,697	0.00%	82		0.01440	1.1807	YES
R&B&D - Disp	1.70%	1,270,697	0.00%	82		0.01440	1.1807	YES
ADSL to Retail	0.59%	17,499	0.54%	368		0.00406	0.1252	YES
ADSL to Retail	2.13%	17,499	0.82%	368		0.00768	1.7065	YES
ISDN - BRI	0.91%	3,637	0.90%	556		0.00434	0.0186	YES
ISDN - BRI	1.32%	3,637	0.36%	556		0.00523	1.8352	YES
ADSL to Retail	0.59%	17,499	0.00%	221		0.00522	1.1389	YES
ADSL to Retail	2.13%	17,499	1.38%	221		0.00987	0.7785	YES
R&B - Disp	1.91%	1,105,721	0.61%	3,113		0.00248	5.2385	YES
R&B - Disp	1.91%	1,105,721	0.22%	3,113		0.00248	6.7927	YES
R&B (POTS) excl SB FT	2.03%	1,029,539	0.00%	2		0.10064	0.2013	YES
R&B (POTS) excl SB FT	0.74%	1,029,539	0.00%	2		0.06101	0.1220	YES
Design	0.34%	164,976	0.00%	497		0.00262	1.3004	YES
Design	0.38%	164,976	0.00%	497		0.00278	1.3767	YES
R&B	1.91%	1,105,721	1.84%	272		0.00838	0.0852	YES
R&B (POTS)	0.79%	1,105,721	2.94%	272		0.00538	-3.9991	NO
R&B (POTS)	2.03%	1,029,539						
R&B (POTS)	0.83%	1,029,539						

26.76	20,931				31,367			
9.65	8,560				19,574			
4.96	143	0.00	0	0	4,282			YES
2.54	118	0.00	0	0	4,528			YES
26.64	21,115	14.46	240	240	31,310	2,03249	5,9924	YES
9.52	8,715	2.78	110	110	18,440	1,76920	3,8074	YES
26.07	21,604	0.00	0	0	31,081			YES
66.89	104	4.00	2	2	56,868	40,59656	1,5491	YES
4.30	372	1.23	3	3	20,837	12,07878	0,2540	YES
5.61	33	4.09	5	5	5,015	2,40655	0,6324	YES
2.58	48	10.12	2	2	4,693	-3,38717	-2,2251	NO
66.89	104	6.87	0	0	56,868			YES
26.64	21,115	3.63	19	3	31,310	12,07878	-0,2129	YES
26.64	21,115	3.54	7	7	31,310	7,18617	3,2027	YES
26.74	20,857	0.00	0	0	31,385	11,83592	1,9519	YES
9.94	7,664	0.00	0	0	19,254			YES
5.35	563	0.00	0	0	5,524			YES
3.33	631	0.00	0	0	10,416			YES
26.64	21,115	25.18	5	5	31,310	14,00378	0,1041	YES
9.52	8,715	1.15	8	8	18,440	6,52234	1,2824	YES
26.76	20,931							
9.65	8,560							

23.42%	20,931							
20.53%	8,560							
30.77%	143	0.00%	0	0				YES
28.81%	118	0.00%	0	0				YES
23.32%	21,115	15.42%	240	240		0.02745	2,8791	YES
20.32%	8,715	20.00%	110	110		0.03861	0,0832	YES
23.64%	21,604	0.00%	0	0				YES
23.64%	21,604	0.00%	0	0				YES
38.46%	104	50.00%	2	2		0.34730	-0,3322	YES
42.20%	372	0.00%	3	3		0.28629	1,4742	YES
24.24%	33	20.00%	5	5		0.20566	0,2063	YES

**BellSouth Monthly State Summary  
Kentucky, September 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
ISDN - BRI	37.50%	48	0.00%	2		0.34839	1.0733	YES
ADSL to Retail	38.46%	104	0.00%	0				YES
ADSL to Retail	42.20%	372	66.67%	3		0.28629	-0.8545	YES
R&B - Disp	23.32%	21,115	10.53%	19		0.09706	1.3182	YES
R&B - Disp	23.32%	21,115	0.00%	7		0.15986	1.4588	YES
R&B (POTS) excl SB FT	23.39%	20,857	0.00%	0				YES
R&B (POTS) excl SB FT	21.15%	7,664	0.00%	0				YES
Design	36.77%	563	0.00%	0				YES
Design	39.62%	631	0.00%	0				YES
R&B	23.32%	21,115	40.00%	5		0.18913	-0.8819	YES
R&B	20.32%	8,715	0.00%	8		0.14233	1.4277	YES
R&B (POTS)	23.42%	20,931						
R&B (POTS)	20.53%	8,560						

M&R-4	UNE (ISDN/Non-Dispatch)(%)
M&R-4	Line Sharing/Dispatch(KY)(%)
M&R-4	Line Sharing/Non-Dispatch(KY)(%)
M&R-4	2W Analog Loop Design/Dispatch(KY)(%)
M&R-4	2W Analog Loop Design/Non-Dispatch(KY)(%)
M&R-4	2W Analog Loop Non-Design/Dispatch(KY)(%)
M&R-4	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)
M&R-4	Other Design/Dispatch(KY)(%)
M&R-4	Other Design/Non-Dispatch(KY)(%)
M&R-4	Other Non-Design/Dispatch(KY)(%)
M&R-4	Other Non-Design/Non-Dispatch(KY)(%)
M&R-4	LNP (Standalone)/Dispatch(KY)(%)
M&R-4	LNP (Standalone)/Non-Dispatch(KY)(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	15.03%	13,390						
R&B (POTS)	4.82%	2,405						
DSY/DS3	7.0%	143	0.00%	0				YES
DSY/DS3	0.85%	118	0.00%	0				YES
R&B	15.01%	13,509	5.26%	171		0.02749	3.5467	YES
R&B	4.72%	2,459	3.85%	52		0.02971	0.2932	YES
R&B&D - Disp	14.48%	14,065	0.00%	0				YES
R&B&D - Disp	14.48%	14,065	0.00%	0				YES
ADSL to Retail	51.92%	372	0.00%	3		0.36667	1.4558	YES
ADSL to Retail	4.03%	104	0.00%	2		0.11403	0.3536	YES
ISDN - BRI	3.03%	33	0.00%	5		0.08226	0.3684	YES
ISDN - BRI	2.08%	48	0.00%	2		0.10308	0.2021	YES
ADSL to Retail	51.92%	372	0.00%	0				YES
ADSL to Retail	4.03%	104	0.00%	0				YES
R&B - Disp	15.01%	13,509	0.00%	19		0.08200	1.8307	YES
R&B - Disp	15.02%	13,383	0.00%	7		0.13504	1.1117	YES
R&B (POTS) excl SB FT	4.75%	2,398	0.00%	0				YES
R&B (POTS) excl SB FT	1.78%	563	0.00%	0				YES
Design	1.74%	631	0.00%	0				YES
Design	15.01%	13,509	25.00%	4		0.17862	-0.5592	YES
R&B	4.72%	2,459	0.00%	2		0.14997	0.3145	YES
R&B (POTS)	15.03%	13,390						
R&B (POTS)	4.82%	2,405						

Out of Service > 24 hours	
M&R-5	Switch Ports/Dispatch(KY)(%)
M&R-5	Switch Ports/Non-Dispatch(KY)(%)
M&R-5	Local Interface Transport/Dispatch(KY)(%)
M&R-5	Local Interface Transport/Non-Dispatch(KY)(%)
M&R-5	Loop + Port Combinations/Dispatch(KY)(%)
M&R-5	Loop + Port Combinations/Non-Dispatch(KY)(%)
M&R-5	Combo Other/Dispatch(KY)(%)
M&R-5	Combo Other/Non-Dispatch(KY)(%)
M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch(KY)(%)
M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(%)
M&R-5	UNE ISDN/Dispatch(KY)(%)
M&R-5	UNE ISDN/Non-Dispatch(KY)(%)
M&R-5	Line Sharing/Dispatch(KY)(%)
M&R-5	Line Sharing/Non-Dispatch(KY)(%)
M&R-5	2W Analog Loop Design/Dispatch(KY)(%)
M&R-5	2W Analog Loop Design/Non-Dispatch(KY)(%)
M&R-5	2W Analog Loop Non-Design/Dispatch(KY)(%)
M&R-5	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)
M&R-5	Other Design/Dispatch(KY)(%)
M&R-5	Other Design/Non-Dispatch(KY)(%)
M&R-5	Other Non-Design/Dispatch(KY)(%)
M&R-5	Other Non-Design/Non-Dispatch(KY)(%)
M&R-5	LNP (Standalone)/Dispatch(KY)(%)
M&R-5	LNP (Standalone)/Non-Dispatch(KY)(%)

Unbundled Network Elements - Billing								
B-1	Invoice Accuracy (KY)(%)	99.18%	\$98,985,879	99.96%	\$807,318	0.00010	-77,2688	YES
B-2	Mean Time to Deliver Invoices - CRIS (Region/business days)	4.35	1	3.74	1,300			YES

B.4.1	
B.4.2	

**BellSouth Monthly State Summary  
Kentucky, September 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>Local Interconnection Trunks - Ordering</b>									
C.1.1	% Rejected Service Requests								
	O-7 Local Interconnection Trunks/KY(%)			79.41%	34				Diagnostic
C.1.2	Reject Interval								
	O-8 Local Interconnection Trunks/KY(%)	>= 85% w in 4 days		96.30%	26				YES
C.1.3	FOC Timeliness								
	O-9 Local Interconnection Trunks/KY(%)	>= 95% w in 10 days		100.00%	11				YES
C.1.4	FOC & Reject Response Completeness								
	O-11 Local Interconnection Trunks/KY(%)	>= 95%		100.00%	24				YES
C.1.5	FOC & Reject Response Completeness (Multiple Responses)								
	O-11 Local Interconnection Trunks/KY(%)	>= 95%							
<b>Local Interconnection Trunks - Provisioning</b>									
C.2.1	Order Completion Interval								
	P-4 Local Interconnection Trunks/KY(days)	Parity w Retail	18	28.00	2	11.093	8.26794	-0.5913	YES
C.2.2	Held Orders								
	P-1 Local Interconnection Trunks/KY(days)	Parity w Retail	0	0.00	0				YES
C.2.3	% Jeopardies								
	P-2 Local Interconnection Trunks/KY(%)	Parity w Retail	21	0.00%	2		0.00000		YES
C.2.4	Average Jeopardy Notice Interval								
	P-2 Local Interconnection Trunks/KY(hours)	95% >= 48 hrs							Not Applicable for Trunks
C.2.5	% Missed Installation Appointments								
	P-3 Local Interconnection Trunks/KY(%)	Parity w Retail	18	0.00%	2		0.00000		YES
C.2.6	% Provisioning Troubles within 30 Days								
	P-9 Local Interconnection Trunks/KY(%)	Parity w Retail	1,008	0.00%	96		0.02275	2.0935	YES
C.2.7	Average Completion Notice Interval								
	P-5 Local Interconnection Trunks/KY(hours)	Parity w Retail	15	6.52	2	268.643	202.22718	0.6604	YES
C.2.8	Total Service Order Cycle Time								
	P-10 Local Interconnection Trunks/KY(days)	Diagnostic							Under development
C.2.9	Total Service Order Cycle Time (Offered)								
	P-10 Local Interconnection Trunks/KY(days)	Diagnostic							Under development
C.2.11.1.1	Service Order Accuracy								
	P-11 Local Interconnection Trunks<10 circuits/Dispatch/KY(%)	>= 95%							
C.2.11.1.2									
	P-11 Local Interconnection Trunks<10 circuits/Non-Dispatch/KY(%)	>= 95%							
C.2.11.2.1									
	P-11 Local Interconnection Trunks>=10 circuits/Dispatch/KY(%)	>= 95%		100.00%	2				YES
C.2.11.2.2									
	P-11 Local Interconnection Trunks>=10 circuits/Non-Dispatch/KY(%)	>= 95%							
<b>Local Interconnection Trunks - Maintenance and Repair</b>									
C.3.1.1	Missed Repair Appointments								
	M&R-1 Local Interconnection Trunks/Dispatch/KY(%)	Parity w Retail	0	0.00%	0				YES
C.3.1.2									
	M&R-1 Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail	48	0.00%	0				YES
C.3.2.1	Customer Trouble Report Rate								
	M&R-2 Local Interconnection Trunks/Dispatch/KY(%)	Parity w Retail	72,950	0.00%	11,217		0.00000		YES
C.3.2.2									
	M&R-2 Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail	72,950	0.00%	11,217		0.00026	2.5282	YES
<b>Maintenance Average Duration</b>									

**BellSouth Monthly State Summary  
Kentucky, September 2001**

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/KY(hours)	0.00	0	0.00	0				YES	
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/KY(hours)	0.19	48	0.00	0	0.175			YES	
	<b>% Repeat Troubles within 30 Days</b>										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/KY(%)	0.00%	0	0.00%	0				YES	
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/KY(%)	2.08%	48	0.00%	0				YES	
	<b>Out of Service &gt; 24 hours</b>										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/KY(%)	0.00%	0	0.00%	0				YES	
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/KY(%)	0.00%	48	0.00%	0				YES	
	<b>Local Interconnection Trunks - Billing</b>										
	<i>Invoice Accuracy</i>										
C.4.1	B-1	KY(%)	99.18%	\$98,985,879	99.52%	\$593,027	0.00012		-287,571	YES	
	<i>Mean Time to Deliver Invoices - CABS</i>										
C.4.2	B-2	Region(calendar days)	4.79	1	4.43	3.457				YES	
	<b>LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING</b>										
	<i>Trunk Group Performance - Aggregate</i>										
C.5.1	TGP-1	KY			0					YES	

>0.5% dif 2 consec. Hrs

### BellSouth Monthly State Summary Kentucky, September 2001

#### Operations Support Systems - Pre-Ordering

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.1.1.1	>= 99.5%			100.00%					YES
D.1.1.2	>= 99.5%			100.00%					YES
D.1.1.3	>= 99.5%			99.88%					YES
D.1.1.4	>= 99.5%			100.00%					YES
D.1.1.5	>= 99.5%			100.00%					YES
D.1.1.6	>= 99.5%			99.96%					YES
D.1.1.7	>= 99.5%			100.00%					YES
D.1.1.8	>= 99.5%			100.00%					YES

% Interface Availability - CLEC									
OSS-2	EDI/Region(%)								
OSS-2	HAL/Region(%)								
OSS-2	LENS/Region(%)								
OSS-2	LEO MAINFRAME/Region(%)								
OSS-2	LEO UNIX/Region(%)								
OSS-2	LESOGR/Region(%)								
OSS-2	TAG/Region(%)								
OSS-2	PSIMS/Region(%)								

% Interface Availability - BST & CLEC									
OSS-2	ATLAS/COFF/Region(%)			99.92%					YES
OSS-2	BOCRIS/Region(%)			99.92%					YES
OSS-2	DSAP/Region(%)			99.94%					YES
OSS-2	RSAG/Region(%)			99.90%					YES
OSS-2	SOC/S/Region(%)			99.92%					YES
OSS-2	SONGS/Region(%)			99.92%					YES
OSS-2	DOE/Region(%)			100.00%					YES
OSS-2	LNP Gateway/Region(%)			99.93%					YES
OSS-2	COG/Region(%)			100.00%					YES
OSS-2	DOM/Region(%)			100.00%					YES
OSS-2	SOG/Region(%)			100.00%					YES

Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)									
D.1.3.1.1	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.52	274,584				YES
D.1.3.1.2	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.52	274,584				YES
D.1.3.2.1	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.34	201,016				YES
D.1.3.2.2	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.34	201,016				YES
D.1.3.3.1	RNS - ATLAS + 2 Sec	2.93	660,511	0.97	78,562				YES
D.1.3.3.2	ROS - ATLAS + 2 Sec	2.63	246,979	0.97	78,562				YES
D.1.3.4.1	RNS - DSAP + 2 Sec	2.74	1,192,936	0.69	2,310				YES
D.1.3.4.2	ROS - DSAP + 2 Sec	2.65	276,940	0.69	2,310				YES
D.1.3.5.1	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	1.29	979,115				YES
D.1.3.5.2	ROS - CRSACCSR + 2 Sec	3.10	442,287	1.29	979,115				YES
D.1.3.6.1	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.75	38,316				YES
D.1.3.6.2	ROS - OASISBIG + 2 Sec	4.46	565,533	0.75	38,316				YES
D.1.3.7.1	RNS - OASISBIG + 2 Sec	4.51	8,821,300	0.04	75,609				YES
D.1.3.7.2	ROS - OASISBIG + 2 Sec	4.46	565,533	0.04	75,609				YES

Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)									
D.1.4.1.1	RNS - RSAG, by TN + 2 Sec	2.86	2,521,984	1.44	233,416				YES
D.1.4.1.2	ROS - RSAG, by TN + 2 Sec	3.17	6,295	1.44	233,416				YES
D.1.4.2.1	RNS - RSAG, by ADDR + 2 Sec	2.94	7,494,181	1.75	41,368				YES
D.1.4.2.2	ROS - RSAG, by ADDR + 2 Sec	5.35	603,369	1.75	41,368				YES
D.1.4.3.1	Diagnostic								Diagnostic
D.1.4.3.2	Diagnostic								Diagnostic
D.1.4.3.3	Diagnostic								Diagnostic
D.1.4.4.1	RNS - ATLAS - TN + 2 Sec	2.95	660,511	1.70	7,185				YES
D.1.4.4.2	ROS - ATLAS - TN + 2 Sec	2.63	246,979	1.70	7,185				YES
D.1.4.5.1	RNS - DSAP + 2 Sec	2.74	1,192,936	2.06	56,909				YES
D.1.4.5.2	ROS - DSAP + 2 Sec	2.65	276,940	2.06	56,909				YES
D.1.4.6.1	RNS - CRSACCTS + 2 Sec	3.43	4,241,777	2.62	93,520				YES
D.1.4.6.2	ROS - CRSACCSR + 2 Sec	3.10	442,287	2.62	93,520				YES
D.1.4.7.1	RNS - CRSACCTS + 2 Sec								YES
D.1.4.7.2	ROS - CRSACCSR + 2 Sec								YES
D.1.4.8.1	RNS - CRSOCGR + 2 Sec								YES
D.1.4.8.2	ROS - CRSOCGR + 2 Sec								YES

*This data not applicable after 5-1-2001, see D.1.3.7.1  
This data not applicable after 5-1-2001, see D.1.3.7.2*



### BellSouth Monthly State Summary Kentucky, September 2001

D.1.4.9.1	CRSECSRL/Region(seconds)	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.1.4.9.2	CRSECSRL/Region(seconds)	RNS - CRSSACCTS + 2 sec ROS - CRSSOCSR + 2 sec								

This data not applicable after 7-1-2001; see D.1.4.7.1  
This data not applicable after 7-1-2001; see D.1.4.7.2

#### Operations Support Systems - Maintenance and Repair

D.2.1.1	% Interface Availability - BST									
D.2.1.1	OSS-3 TAPI/Region(%)	>= 99.5%	100.00%							YES
D.2.2.1	% Interface Availability - CLEC	>= 99.5%	100.00%							YES
D.2.2.2	OSS-3 ECTA/Region(%)	>= 99.5%	100.00%							YES
D.2.3.1	% Interface Availability - BST & CLEC	>= 99.5%	99.92%							YES
D.2.3.2	OSS-3 CRIS/Region(%)	>= 99.5%	99.97%							YES
D.2.3.3	OSS-3 LMOS_HOST/Region(%)	>= 99.5%	100.00%							YES
D.2.3.4	OSS-3 LNP/Region(%)	>= 99.5%	99.98%							YES
D.2.3.5	OSS-3 MARCH/Region(%)	>= 99.5%	100.00%							YES
D.2.3.6	OSS-3 OSPCM/Region(%)	>= 99.5%	100.00%							YES
D.2.3.7	OSS-3 Predictor/Region(%)	>= 99.5%	99.92%							YES

D.2.4.1.1	Average Response Interval									
D.2.4.1.1	OSS-4 CRIS/Region(%) <= 4 Seconds	Parity w Retail	96.22%	1,760,653	95.27%	91,954	0.0065	14.6787	NO	
D.2.4.1.2	OSS-4 CRIS/Region(%) <= 10 Seconds	Parity w Retail	99.02%	1,760,653	99.36%	91,954	0.0033	-10.2612	YES	
D.2.4.1.3	OSS-4 CRIS/Region(%) > 10 Seconds	Parity w Retail	0.98%	1,760,653	0.64%	91,954	0.0033	10.2612	YES	
D.2.4.2.1	OSS-4 DLETH/Region(%) <= 4 Seconds	Parity w Retail	10.68%	50,395	9.30%	785	0.0111	1.2408	YES	
D.2.4.2.2	OSS-4 DLETH/Region(%) <= 10 Seconds	Parity w Retail	81.70%	50,395	84.97%	785	0.0139	-2.3468	YES	
D.2.4.2.3	OSS-4 DLETH/Region(%) > 10 Seconds	Parity w Retail	18.30%	50,395	15.03%	785	0.0139	2.3468	YES	
D.2.4.3.1	OSS-4 DLRR/Region(%) <= 4 Seconds	Parity w Retail	88.70%	31,065	18.01%	33,356	0.00196	-58.2862	YES	
D.2.4.3.2	OSS-4 DLRR/Region(%) <= 10 Seconds	Parity w Retail	88.70%	31,065	95.12%	33,356	0.00250	-25.7146	YES	
D.2.4.3.3	OSS-4 DLRR/Region(%) > 10 Seconds	Parity w Retail	11.30%	31,065	4.88%	33,356	0.00250	25.7146	YES	
D.2.4.4.1	OSS-4 LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.65%	1,760,611	98.77%	92,723	0.00016	44.5473	NO	
D.2.4.4.2	OSS-4 LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,760,611	99.53%	92,723	0.00016	-16.1364	NO	
D.2.4.4.3	OSS-4 LMOS/Region(%) > 10 Seconds	Parity w Retail	0.21%	1,760,611	0.47%	92,723	0.00016	16.1364	NO	
D.2.4.5.1	OSS-4 LMOSupr/Region(%) <= 4 Seconds	Parity w Retail	97.95%	1,320,389	95.50%	56,173	0.00061	40.0028	NO	
D.2.4.5.2	OSS-4 LMOSupr/Region(%) <= 10 Seconds	Parity w Retail	99.84%	1,320,389	98.29%	56,173	0.00017	88.5141	NO	
D.2.4.5.3	OSS-4 LMOSupr/Region(%) > 10 Seconds	Parity w Retail	0.16%	1,320,389	1.71%	56,173	0.00017	-88.5141	NO	
D.2.4.6.1	OSS-4 LNP/Region(%) <= 4 Seconds	Parity w Retail	99.92%	125,274	99.83%	5,722	0.00038	2.5542	NO	
D.2.4.6.2	OSS-4 LNP/Region(%) <= 10 Seconds	Parity w Retail	0.08%	125,274	0.17%	5,722	0.00038	-2.5542	NO	
D.2.4.6.3	OSS-4 LNP/Region(%) > 10 Seconds	Parity w Retail	32.36%	7,535	29.40%	364	0.02511	1.790	YES	
D.2.4.7.1	OSS-4 MARCH/Region(%) <= 4 Seconds	Parity w Retail	32.36%	7,535	29.40%	364	0.02511	1.790	YES	
D.2.4.7.2	OSS-4 MARCH/Region(%) <= 10 Seconds	Parity w Retail	67.64%	7,535	70.60%	364	0.02511	-1.1790	YES	
D.2.4.7.3	OSS-4 MARCH/Region(%) > 10 Seconds	Parity w Retail	42.76%	6,995	44.19%	86	0.05367	-0.2658	YES	
D.2.4.8.1	OSS-4 OSPCM/Region(%) <= 4 Seconds	Parity w Retail	97.18%	6,995	94.19%	86	0.01795	1.6701	NO	
D.2.4.8.2	OSS-4 OSPCM/Region(%) <= 10 Seconds	Parity w Retail	2.82%	6,995	5.81%	86	0.01795	-1.6701	NO	
D.2.4.8.3	OSS-4 OSPCM/Region(%) > 10 Seconds	Parity w Retail	19.22%	67,552	27.41%	3,678	0.00667	-12.2636	YES	
D.2.4.9.1	OSS-4 Predictor/Region(%) <= 4 Seconds	Parity w Retail	80.78%	67,552	72.59%	3,678	0.00667	12.2636	YES	
D.2.4.9.2	OSS-4 Predictor/Region(%) <= 10 Seconds	Parity w Retail	99.85%	239,252	99.89%	14,802	0.00033	-1.2908	YES	
D.2.4.9.3	OSS-4 Predictor/Region(%) > 10 Seconds	Parity w Retail	99.98%	239,252	99.99%	14,802	0.00013	-0.7889	YES	
D.2.4.10.1	OSS-4 SOCS/Region(%) <= 4 Seconds	Parity w Retail	0.02%	239,252	0.01%	14,802	0.00013	0.7889	YES	
D.2.4.10.2	OSS-4 SOCS/Region(%) <= 10 Seconds	Parity w Retail	75.21%	66,851	74.39%	3,655	0.00734	1.1129	YES	
D.2.4.10.3	OSS-4 SOCS/Region(%) > 10 Seconds	Parity w Retail	98.81%	66,851	98.96%	3,655	0.00184	-0.7968	YES	
D.2.4.11.1	OSS-4 NIW/Region(%) <= 4 Seconds	Parity w Retail	1.19%	66,851	1.04%	3,655	0.00184	0.7968	YES	
D.2.4.11.2	OSS-4 NIW/Region(%) <= 10 Seconds	Parity w Retail								
D.2.4.11.3	OSS-4 NIW/Region(%) > 10 Seconds	Parity w Retail								

### BellSouth Monthly State Summary Kentucky, September 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>COLLOCATION - Collocation</b>									
<b>Average Response Time</b>									
E.1.1.1	C-1	Virtual/KY (calendar days)							
E.1.1.2	C-1	Virtual Arguments for Line Sharing or Line Splitting/KY (business days)							
E.1.1.3	C-1	Physical-Caged/KY (business days)		2	1				YES
E.1.1.4	C-1	Physical-Cageless/KY (business days)							
<b>Average Arrangement Time</b>									
E.1.2.1	C-2	Virtual-Ordinary/KY (calendar days)							
E.1.2.2	C-2	Virtual-Extraordinary/KY (calendar days)							
E.1.2.3	C-2	Virtual Arguments for Line Sharing or Line Splitting/KY (business days)							
E.1.2.4	C-2	Physical Caged-Ordinary/KY (business days)		32	1				YES
E.1.2.5	C-2	Physical Caged-Extraordinary/KY (business days)							
E.1.2.6	C-2	Physical Cageless-Ordinary/KY (business days)							
E.1.2.7	C-2	Physical Cageless-Extraordinary/KY (business days)							
<b>% Due Dates Missed</b>									
E.1.3.1	C-3	Virtual/KY (%)		0.00%	1				YES
E.1.3.2	C-3	Physical/KY (%)							
E.1.3.3	C-3	Virtual Arguments for Line Sharing or Line Splitting/KY (%)							

### BellSouth Monthly State Summary Kentucky, September 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>General - Flow Through</b>									
<b>% Flow Through Service Requests</b>									
F.1.1.1	O-3 Summary/Region(%)	Diagnostic		86.82%	236,181				Diagnostic
F.1.1.2	O-3 Aggregate/Region(%)	Diagnostic		86.82%	236,181				Diagnostic
F.1.1.3	O-3 Residence/Region(%)	>= 95%		90.35%	165,598				NO
F.1.1.4	O-3 Business/Region(%)	>= 90%		68.47%	5,636				NO
F.1.1.5	O-3 UNE/Region(%)	>= 85%		79.33%	64,940				NO
<b>% Flow Through Service Requests - Achieved</b>									
F.1.2.1	O-3 Summary/Region(%)	Diagnostic		77.69%	263,262				Diagnostic
F.1.2.2	O-3 Aggregate/Region(%)	Diagnostic		77.69%	263,262				Diagnostic
F.1.2.3	O-3 Residence/Region(%)	Diagnostic		82.49%	181,451				Diagnostic
F.1.2.4	O-3 Business/Region(%)	Diagnostic		50.05%	7,714				Diagnostic
F.1.2.5	O-3 UNE/Region(%)	Diagnostic		68.82%	74,097				Diagnostic
<b>% Flow Through Service Requests - LNP</b>									
F.1.3.1	O-3 Summary/Region(%)	>= 85%		86.96%	4,647				YES
F.1.3.2	O-3 Aggregate/Region(%)	>= 85%		86.96%	4,647				YES
F.1.3.3	O-3 Residence/Region(%)	Diagnostic							Diagnostic
F.1.3.4	O-3 Business/Region(%)	Diagnostic							Diagnostic
<b>General - Pre-Ordering</b>									
<b>Loop Makeup Inquiry (Manual)</b>									
F.2.1	PO-1 Loops/KY(%)	>= 95% w in 3 bus days		100.00%	2				YES
<b>Loop Makeup Inquiry (Electronic)</b>									
F.2.2	PO-2 Loops/KY(%)	>= 95% w in 1 min		99.18%	122				YES
<b>General - Ordering</b>									
<b>Service Inquiry with Firm Order</b>									
F.3.1.1	O-10 XDSL (ADSL, HDSL and UCL)KY(%)	>= 95% w in 5 bus days							
F.3.1.2	O-10 Local Interoffice TransportKY(%)	>= 95% w in 5 bus days							
<b>General - Ordering</b>									
<b>Average Speed of Answer</b>									
F.4.1	O-12 Region(seconds)	Parity w Retail	178.20	6,077,324	22.12	40,881			YES
<b>General - Maintenance Center</b>									
<b>Average Answer Time</b>									
F.5.1	M&R-5 Region(seconds)	Parity w Retail	82.14	2,175,215	27.35	82,158			YES
<b>General - Operator Services (Toll)</b>									
<b>Average Speed to Answer</b>									
F.6.1	OS-1 KY(seconds)	PBD		6.12					PBD
<b>% Answered in 30 seconds</b>									
F.6.2	OS-2 KY(%)	PBD		95.30%					PBD
<b>General - Directory Assistance</b>									
<b>Average Speed to Answer</b>									
F.7.1	DA-1 KY(seconds)	PBD		7.25					PBD

### BellSouth Monthly State Summary Kentucky, September 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	% Answered in 20 seconds DA-2 KY (%)	PBD		89.90%					PBD
<b>General - E911</b>									
F.8.1	Mean Interval E-3 KY(hours)	PBD		1.08	1,756				PBD
F.8.2	% Accuracy E-2 KY(%)	PBD		95.87%	83,752				PBD
F.8.3	% Timeliness E-1 KY(%)	PBD		100.00%	1,756				PBD
<b>General - Billing</b>									
F.9.1	Usage Data Delivery Accuracy B-3 Region(%)	Parity w Retail	99.88%	100.00%	15,090	0.00060		-1.9790	YES
F.9.2	Usage Data Delivery Timeliness B-5 Region(%)	Parity w Retail	97.37%	98.48%	239,167,848	0.00092		-12.0158	YES
F.9.3	Usage Data Delivery Completeness B-4 Region(%)	Parity w Retail	99.12%	99.78%	239,167,848	0.00054		-12.1711	YES
F.9.4	Mean Time to Deliver Usage B-6 Region(days)	Parity w Retail	3.77	3.07	239,167,848				YES
<b>Recurring Charge Completeness</b>									
F.9.5.1	B-7 Resale(KY)(%)	Parity w Retail	90.30%	\$3,311,151	\$109,773	0.00292		-14.1966	YES
F.9.5.2	B-7 UNE(KY)(%)	>= 90%		86.44%	\$71,328				NO
F.9.5.3	B-7 Interconnection(KY)(%)	>= 90%		31.94%	\$65,012				NO
<b>Non-Recurring Charge Completeness</b>									
F.9.6.1	B-B Resale(KY)(%)	Parity w Retail	88.68%	\$4,851,541	\$153,307	0.00244		-43.1524	YES
F.9.6.2	B-B UNE(KY)(%)	>= 90%		99.12%	\$98,466				YES
F.9.6.3	B-B Interconnection(KY)(%)	>= 90%		88.27%	\$10,850				NO
<b>General - Change Management</b>									
F.10.1	% Software Release Notices Sent On Time CM-1 KY(%)	>= 95% w in 30 days		100.00%	2				YES
F.10.2	Average Software Release Notice Delay Days CM-2 KY(average)	>= 22 days prior to release							
F.10.3	% Change Management Documentation Sent On Time CM-3A KY(%)	>= 95% w in 30 days							
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B KY(%)	>= 95% w in 5 days							
F.10.5	Average Documentation Release Delay Days CM-4 KY(average)	>= 22 days prior to release							
F.10.6	% CLEC Interface Outages Sent within 15 Minutes CM-5 KY(%)	>= 97% w in 15 min		100.00%	24				YES
<b>General - New Business Requests</b>									
F.11.1	% New Business Requests Processed within 30 Business Days BFR-1 Region(%)	>= 90% w in 30 bus days		100.00%	11				YES
<b>% Quotes Provided within X Business Days</b>									

### BellSouth Monthly State Summary Kentucky, September 2001

F.11.2.1	BFR-2A Region(%)	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.11.2.2	BFR-2B Region(%)	>= 90% w in 10 bus days			42.86%	7				NO
F.11.2.3	BFR-2C Region(%)	>= 90% w in 30 bus days >= 90% w in 60 bus days								

**General - Ordering**

Acknowledgement Message Timeliness										
O-1	EDI/Region(%)	>= 95% w in 30 min			99.99%	67,850				YES
O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	167,159				YES
F.12.1.1										
F.12.1.2										

**Acknowledgement Message Completeness**

O-2	EDI/Region(%)	100%			100.00%	67,850				NO
O-2	TAG/Region(%)	100%			100.00%	167,159				NO
F.12.2.1										
F.12.2.2										

**General - Database Updates**

Average Database Update Interval										
D-1	LIDB/KY(hours)	PBD	0.31	16	0.31	16				PBD
D-1	Directory Listings/KY(hours)	PBD	0.09	25	0.09	25				PBD
D-1	Directory Assistance/KY(hours)	PBD	4.64	25	4.63	25				PBD
F.13.1.1										
F.13.1.2										
F.13.1.3										

**% Update Accuracy**

D-2	LIDB/KY(%)	>= 95%	96.55%	29	96.55%	29				YES
D-2	Directory Listings/KY(%)	>= 95%	88.24%	34	88.24%	34				NO
D-2	Directory Assistance/KY(%)	>= 95%	100.00%	46	100.00%	46				YES
F.13.2.1										
F.13.2.2										
F.13.2.3										

**% NXXs / LRN's Loaded by LERG Effective Date**

D-3	Region(%)	100%	97.50%	40	97.50%	40				NO
F.13.3										

**General - Network Outage Notification**

Mean Time to Notify CLEC of Major Network Outages										
M&R-7	Region (minutes)	Parity w Retail	2.377	6	903	6				YES
F.14.1										

### BellSouth Monthly State Summary Kentucky, September 2001

**% Completions w/o Notice or < 24 hours (Resale)**

Code	Description
A.2.24.1.1	Residence/Dispatch/KY (%)
A.2.24.1.2	Residence/Non-Dispatch/KY (%)
A.2.24.2	Business/Dispatch/KY (%)
A.2.24.2.1	Business/Non-Dispatch/KY (%)
A.2.24.2.2	Business (Specials)/Dispatch/KY (%)
A.2.24.3.1	Design (Specials)/Dispatch/KY (%)
A.2.24.3.2	Design (Specials)/Non-Dispatch/KY (%)
A.2.24.4.1	PBX/Dispatch/KY (%)
A.2.24.4.2	PBX/Non-Dispatch/KY (%)
A.2.24.5.1	Centrex/Dispatch/KY (%)
A.2.24.5.2	Centrex/Non-Dispatch/KY (%)
A.2.24.6.1	ISDN/Dispatch/KY (%)
A.2.24.6.2	ISDN/Non-Dispatch/KY (%)

**% Completions w/o Notice or < 24 hours (UNE)**

B.2.32.1.1	Switch Ports/Dispatch/KY (%)
B.2.32.1.2	Switch Ports/Non-Dispatch/KY (%)
B.2.32.2.1	Local Interface Transport/Dispatch/KY (%)
B.2.32.2.2	Local Interface Transport/Non-Dispatch/KY (%)
B.2.32.3.1	Loop + Port Combinations/Dispatch/KY (%)
B.2.32.3.2	Loop + Port Combinations/Non-Dispatch/KY (%)
B.2.32.4.1	Combo Other/Dispatch/KY (%)
B.2.32.4.2	Combo Other/Non-Dispatch/KY (%)
B.2.32.5.1	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
B.2.32.5.2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
B.2.32.6.1	UNE ISDN/Dispatch/KY (%)
B.2.32.6.2	UNE ISDN/Non-Dispatch/KY (%)
B.2.32.7.1	Line Sharing/Dispatch/KY (%)
B.2.32.7.2	Line Sharing/Non-Dispatch/KY (%)
B.2.32.8.1	2W Analog Loop Design/Dispatch/KY (%)
B.2.32.8.2	2W Analog Loop Design/Non-Dispatch/KY (%)
B.2.32.9.1	2W Analog Loop Non-Design/Dispatch/KY (%)
B.2.32.9.2	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
B.2.32.10.1	2W Analog Loop w/INP Design/Dispatch/KY (%)
B.2.32.10.2	2W Analog Loop w/INP Design/Non-Dispatch/KY (%)
B.2.32.11.1	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)
B.2.32.11.2	2W Analog Loop w/INP Non-Design/Non-Dispatch/KY (%)
B.2.32.12.1	2W Analog Loop w/LNP Design/Dispatch/KY (%)
B.2.32.12.2	2W Analog Loop w/LNP Design/Non-Dispatch/KY (%)
B.2.32.13.1	2W Analog Loop w/LNP Non-Design/Dispatch/KY (%)
B.2.32.13.2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/KY (%)
B.2.32.14.1	Other Design/Dispatch/KY (%)
B.2.32.14.2	Other Design/Non-Dispatch/KY (%)
B.2.32.15.1	Other Non-Design/Dispatch/KY (%)
B.2.32.15.2	Other Non-Design/Non-Dispatch/KY (%)
B.2.32.16.1	INP (Standalone)/Dispatch/KY (%)
B.2.32.16.2	INP (Standalone)/Non-Dispatch/KY (%)
B.2.32.17.1	LNP (Standalone)/Dispatch/KY (%)
B.2.32.17.2	LNP (Standalone)/Non-Dispatch/KY (%)
B.2.32.18.1	Digital Loop < DS1/Dispatch/KY (%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic			100.00%	228				Diagnostic
Diagnostic			100.00%	3,852				Diagnostic
Diagnostic			100.00%	30				Diagnostic
Diagnostic			100.00%	144				Diagnostic
Diagnostic			100.00%	4				Diagnostic
Diagnostic			100.00%	5				Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic			100.00%	3				Diagnostic

Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	54				Diagnostic
Diagnostic			100.00%	1,354				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	9				Diagnostic
Diagnostic			100.00%	14				Diagnostic
Diagnostic			100.00%	2				Diagnostic
Diagnostic			100.00%	25				Diagnostic
Diagnostic			100.00%	3				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	768				Diagnostic
Diagnostic			100.00%	23				Diagnostic

### BellSouth Monthly State Summary Kentucky, September 2001

B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/KY (%)
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/KY (%)
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/KY (%)
<b>% Completions w/o Notice or &lt; 24 hours (LIT)</b>		
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/KY (%)
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/KY (%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Diagnostic								Diagnostic
Diagnostic			100.00%	3				Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	2				Diagnostic
Diagnostic								Diagnostic

**BellSouth Monthly State Summary  
Kentucky, May 2001  
(Georgia Format)**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>Collocation - Collocation</b>									
<b>Average Response Time</b>									
E.1.1.1		<= 20 days		8	16				YES
E.1.1.2		<= 30 days							
<b>Average Arrangement Time</b>									
E.1.2.1		<= 50 days							
E.1.2.2		<= 75 days							
E.1.2.3		<= 90 days		19	9				YES
E.1.2.4		<= 60 days		14	7				YES
E.1.2.5		<= 90 days							
<b>% Due Dates Missed</b>									
E.1.3.1		< 5% missed		0.00%	16				YES
E.1.3.2		< 5% missed							



**BellSouth Monthly State Summary  
Kentucky, June 2001  
(Georgia Format)**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>Collocation - Collocation</b>									
<b>Average Response Time</b>									
E.1.1.1		<= 20 days							
E.1.1.2		<= 30 days		7	9				YES
<b>Average Arrangement Time</b>									
E.1.2.1		<= 50 days							
E.1.2.2		<= 75 days							
E.1.2.3		<= 90 days		27	2				YES
E.1.2.4		<= 60 days		41	4				YES
E.1.2.5		<= 90 days							
<b>% Due Dates Missed</b>									
E.1.3.1		< 5% missed							
E.1.3.2		< 5% missed		0.00%	6				YES

**BellSouth Monthly State Summary  
Kentucky, July 2001  
(Georgia Format)**

	Collocation	Collocation	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	
	<b>Collocation - Collocation</b>											
	<b>Average Response Time</b>											
E.1.1.1	C-1	Virtual/GA (calendar days)	<= 20 days									
E.1.1.2	C-1	Physical/GA (calendar days)	<= 30 days									
	<b>Average Arrangement Time</b>											
E.1.2.1	C-2	Virtual/GA (calendar days)	<= 50 days									
E.1.2.2	C-2	Virtual (Extraordinary)/GA (calendar days)	<= 75 days									
E.1.2.3	C-2	Physical Caged/GA (calendar days)	<= 90 days									
E.1.2.4	C-2	Physical Cageless/GA (calendar days)	<= 60 days									
E.1.2.5	C-2	Physical Cageless (Extraordinary)/GA (calendar days)	<= 90 days									
	<b>% Due Dates Missed</b>											
E.1.3.1	C-3	Virtual/GA (%)	< 5% missed									
E.1.3.2	C-3	Physical/GA (%)	< 5% missed									

**BellSouth Monthly State Summary  
Kentucky, August 2001  
(Georgia Format)**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>Collocation - Collocation</b>									
<b>Average Response Time</b>									
E.1.1.1	<= 20 days			20	1				YES
E.1.1.2	<= 30 days			11	2				YES
<b>Average Arrangement Time</b>									
E.1.2.1	<= 50 days								
E.1.2.2	<= 75 days								
E.1.2.3	<= 90 days			83	1				YES
E.1.2.4	<= 60 days								
E.1.2.5	<= 90 days								
<b>% Due Dates Missed</b>									
E.1.3.1	< 5% missed			0.00%	1				YES
E.1.3.2	< 5% missed								

**BellSouth Monthly State Summary  
Kentucky, September 2001  
(Georgia Format)**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
<b>Collocation - Collocation</b>									
<b>Average Response Time</b>									
E.1.1.1	<= 20 days			2	1				YES
E.1.1.2	<= 30 days								
<b>Average Arrangement Time</b>									
E.1.2.1	<= 50 days								
E.1.2.2	<= 75 days								
E.1.2.3	<= 90 days			44	1				YES
E.1.2.4	<= 60 days								
E.1.2.5	<= 80 days								
<b>% Due Dates Missed</b>									
E.1.3.1	< 5% missed			0.00%	1				YES
E.1.3.2	< 5% missed								