

# **Project Manager Guidelines**

**Network Services — Customer  
Services**

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Irene P. Hudgins  
675 W. Peachtree St. NE.  
Room 27M40  
Atlanta, GA 30375  
404 927-8331

## Contents

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Subject	Page
<b>Introduction</b> .....	<b>v</b>
Purpose .....	v
Version Information .....	v
<b>1. Project Manager Guidelines</b> .....	<b>1</b>
1.1 Complex Services .....	1
1.2 Simple Services .....	3
1.3 Unbundled Network Services/Number Portability .....	3

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## Introduction

### Purpose

The BellSouth Project Manager Guidelines for project management of complex services, unbundled network elements (UNEs) and number portability by the BellSouth Interconnection Services Project Manager define a project by product and quantity.

Products/services that do not meet project criteria will be considered for project management on an individual case basis upon request.

### Version Information

**Table A Revision History**

Chapter	Action Request #	Date/Issue	Description
1.0	N/A	June 16, 2000 / 1a	Add Simple Services and update the LNP matrix to add simple and complex service criteria
All	N/A	January, 2000 / 1	Initial Issue



## **1. Project Manager Guidelines**

### **1.1 Complex Services**

Project Managers are assigned projects for complex services requests as defined below:

Product	Quantity	Non-Project Managed	Project Manager
ESSX (Additions)	1 – 24	X	
	25+		X
DID Trunks	1 – 24	X	
	25+		X
New Trunk Group DID Numbers	All		X
	All	X	
E911/SALI	All		X
FlexServ	All		X
Frame Relay DS0 & DS1	1 – 14	X	
	15+		X
Frame Relay DS3	All		X
ISDN/Primary Rate	1 – 4	X	
	5+		X
ISDN/Basic Rate	1 – 24	X	
	25+		X
Lightgate	All		X
Megalink/Non-channelized	1	X	
	2+		X
Megalink/Channelized	1	X	
	2+		X
Megalink Plus	1 – 4	X	
	5+		X
MultiServ/MultiServ Plus/BellSouth Centrex New Common Block & Common Block Changes	All		X
MultiServ/MultiServ Plus/BellSouth Centrex Additional lines	1 – 24	X	
	25+		X
NMLI	All		X
Off Premises Extension	1 – 14	X	
	15+		X
SmartPath	All		X
SmartRing	All		X
Synchronet (Pt – Pt)	1 – 24	X	
	25+		X
Synchronet (Multipoint)	All		X
FX/FCO	1-24	X	
	25+		X
Tie Lines	1-24	X	
	25+		X
WATS	1-24	X	
	25+		X
Point to Point Analog Data	1-24	X	
			X

Figure 1 Complex Services



## 1.2 Simple Services

**Table B Simple Services**

Simple Services, New	20+ lines
Simple Services, Additions	20+ lines

## 1.3 Unbundled Network Services/Number Portability

Project Managers are assigned projects for UNEs and number portability requests as defined below:

<b>Unbundled Network Services</b>	
Unbundled DS0 Loops with or without Number Portability, SL1 or SL2	15+ lines
Unbundled Digital Loops, DS1	5+
<b>Number Portability</b>	
Number Portability Only (Simple Services, including PBX Trunks)	51+ lines ported
Number Portability (Complex Services)	All requests

**Note:** Non-project managed requests do not include coordination of service. Competitive Local Exchange Carriers (CLECs) should refer to the BellSouth Interconnection Services Internet page for Purchase Order Number (PON) status. For information that is not provided on the Internet, the CLEC can contact the Local Carrier Service Center (LCSC), Account Team/Complex Resale Support Group (CRSG), BellSouth Resale Maintenance Center (BRMC), or UNE Center, as applicable.