BELLSOUTH TELECOMMUNICATIONS, INC.

SUPPLEMENTAL DIRECT TESTIMONY OF ALPHONSO J. VARNER BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSION

CASE NO. 2001-105

OCTOBER 10, 2001

- Q. PLEASE STATE YOUR NAME, YOUR POSITION WITH BELLSOUTH
 TELECOMMUNICATIONS, INC. ("BELLSOUTH") AND YOUR BUSINESS
 ADDRESS.
- A. My name is Alphonso J. Varner. I am employed by BellSouth as Senior Director in Interconnection Services. My business address is 675 West Peachtree Street, Atlanta, Georgia 30375.
- Q. ARE YOU THE SAME ALPHONSO J. VARNER WHO FILED DIRECT TESTIMONY IN THIS PROCEEDING?
- A. Yes, I am.
- Q. WHAT IS THE PURPOSE OF YOUR SUPPLEMENTAL TESTIMONY?
- A. The purpose of my supplemental testimony is to provide data specific to BellSouth's operations in Kentucky in the FCC format in this proceeding.

As stated in my direct testimony filed with this Commission on May 18, 2001, this filing reflects performance for the month of August 2001. Supplemental Exhibit AJV-6 and Attachments 1C though 3C that accompany this filing describe the data and explain the conclusions that can be drawn from it.

Q. CAN YOU SUMMARIZE THE KENTUCKY DATA?

A. Certainly. As discussed in my Exhibit, in May 2001, BellSouth met or exceeded the criteria for 414 of the 487 sub-metrics (85%) for which there was CLEC activity. In June, BellSouth met or exceeded 368 of 425 sub-metrics (87%). In July 2001, BellSouth met or exceeded the benchmarks/retail analogues for 424 of 488 (87%) sub-metrics. BellSouth met or exceeded the benchmarks/retail analogues for 440 of 513 (86%) sub-metrics in August 2001. For those measures that BellSouth did not meet benchmarks or retail analogue comparisons, my Exhibit demonstrates that there are no systemic performance problems.

During the four-month period, May through August 2001, there were a total of 305 sub-metrics that had CLEC activity for all four months and that were compared with either a benchmark or retail analogue. Of these 305 sub-metrics, 259 (85%) sub-metrics satisfied the comparison criteria during at least three of the four months.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.

1	DISCUSSION OF PERFORMANCE MEASUREMENTS DAT	Α
2		
3	TABLE OF CONTENTS	
4		
5		
6		
7	I. Introduction	2
8		
9	II. Analysis of Performance Measurements	2
10	A. Introduction	2
11	B. Checklist Item 1 – Interconnection	4
12	C. Checklist Item 2 – Unbundled Network Elements	8
13	D. Checklist Item 4 – Unbundled Local Loops	44
14	E. Checklist Item 5 – Unbundled Local Transport	51
15	F. Checklist Item 6 – Unbundled Local Switching	51
16	G. Checklist Item 7a – 911 and E911 Services	51
17	H. Checklist Item 7b – Directory Assistance/Operator Services	51
18	 Checklist Item 10 - Access To Database & Associated Signali 	ng52
19	J. Checklist Item 11 – Number Portability	53
20	K. Checklist Item 14 – Resale	56
21		
22	III. Summary	77
23		
24	Attachments:	
25	1C August 2001 Kentucky Summary Results	
26	2C August 2001 Flow-Through Report	
27	3C August 2001 Trunk Group Performance Report	
28		
29		
30		
31		

DISCUSSION OF PERFORMANCE MEASUREMENTS DATA I. INTRODUCTION This Supplemental Exhibit presents BellSouth's performance measurements data in Kentucky for August 2001. The performance data for Kentucky is provided in Attachment 1C. In addition, Attachments 2 and 3 to Exhibit AJV-6, filed originally on July 10, 2001, have been updated for July 2001 data and are attached to this supplemental exhibit as Attachments 2C and 3C. Attachments 4, 5 and 6 to Exhibit AJV-6 have not been modified, and are, therefore, not included in this supplemental exhibit. II. ANALYSIS OF PERFORMANCE MEASUREMENTS A. Introduction

Attachment 1C is the Monthly State Summary (MSS) for Kentucky for August 2001. The August MSS, similar to those of May, June and July, contains 2,250 sub-metrics. In May 2001, BellSouth met or exceeded the comparison criteria for 414 of the 487 sub-metrics, or 85%, that had CLEC activity and were compared to benchmarks or retail analogues. All measures and sub-metrics were included in the May calculations. BellSouth has identified three measures that are currently under investigation that have known deficiencies

in their calculations. They are Average Jeopardy Notice Interval, FOC & Reject Completeness, and LNP Disconnect Timeliness. The calculations for these three measures were not included in the June numbers. BellSouth met or exceeded the benchmark / retail analogue for 368 of the 425 sub-metrics. or 87% that had CLEC activity in June 2001. In the July performance results, BellSouth met or exceeded the benchmark or retail analogue for 424 of the 488 sub-metrics, or 87%, that had CLEC activity. In August 2001, BellSouth met or exceeded the benchmark or retail analogue for 440 of the 513 submetrics, or 86%, that had CLEC activity. The calculations for the three measures mentioned above were also not included in the July or August numbers. Even though these measures are included in the MSS and in the total number of measurements calculation (2,250), they are excluded from the "Made/Total" percentage calculations (440/513). During the four-month period, May through August 2001, again excluding the three measures mentioned above, there were a total of 305 sub-metrics that had CLEC activity for all four months and that were compared with either

20

21

22

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

Each sub-metric designated as having not satisfied the benchmark or BellSouth retail analogue requirement for May, June, July and/or August 2001

benchmarks or retail analogues. Of these 305 sub-metrics, 259 sub-metrics

(85%) satisfied the comparison criteria in at least three of the four months.

1 is included in this Exhibit. Each sub-metric discussed is labeled as to what 2 month(s) the missed criteria occurred. 3 4 The following paragraphs will address specific performance measurements 5 associated with each checklist item. 6 7 B. CHECKLIST ITEM 1 – INTERCONNECTION 8 1. Collocation 9 10 BellSouth provides three separate collocation reports: 1) Average Response 11 Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. 12 Section E in Attachment 1C, Items E.1.1.1 through E.1.3.3, provides these 13 results. BellSouth met the approved benchmarks for all of the sub-metrics with CLEC activity in May, June and August 2001. There was no CLEC 14 15 activity for any of these measures in July 2001. 16 17 2. Local Interconnection Trunking 18 Trunking Reports 19 Attachment 1C, Section C, Items C.1.1 to C.4.2 of the August MSS contains 20 data for ordering, provisioning, maintenance and repair, and billing associated 21 with Local Interconnection Trunks. 22

In May and June 2001, BellSouth met 11 of 12 sub-metrics or 92% of the applicable benchmarks/analogues for all local interconnection trunking measures having CLEC activity. In July 2001, BellSouth met the benchmarks/retail analogue comparisons for all of the 14 local interconnection trunking sub-metrics. In August 2001, BellSouth met 15 of the 18 interconnection trunking sub-metrics having CLEC activity. The sub-metrics that did not meet the retail analogue comparison in May, June, July and August 2001 are as follows:

FOC Timeliness / Local Interconnection Trunks (C.1.3) (August)

BellSouth met the benchmark interval for 16 of the 17 orders in this submetric in August 2001. With a universe size of only 17 orders and a benchmark of 95%, a problem with only one order causes a benchmark miss for the entire sub-metric. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months.

FOC & Reject Response Completeness / Local Interconnection Trunks

(C.1.4) (August)

BellSouth has determined that the coding for the FOC & Reject Response Completeness measures failed to include rejections that were classified as "auto clarifications." This coding change, which is in the process of being rewritten and will impact all FOC & Reject Completeness measures.

Order Completion Interval / Local Interoffice Trunking (C.2.1) (June) There were a total of 24 orders completed in June 2001 with an average interval of 34.67 days compared with 20.48 days for the retail analogue. Of the 24 orders that completed, the CLEC requested extended due dates for 11 and was not ready for 3 others. The exclusion of the 14 orders with extended due dates would have allowed this sub-metric to have met or exceeded the retail analogue in June. BellSouth exceeded the retail analogue comparison for this sub-metric in July and August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. Service Order Accuracy / Local Interconnection Trunks / >= 10 Circuits / Dispatch (C.2.11.2.1) (August) There were only two orders reviewed for this sub-metric in August 2001. This small universe size does not provide a conclusive benchmark comparison. Customer Trouble Report Rate / Local Interconnection Trunks / Non-Dispatch (C.3.2.2) (August) There were 25 troubles reported in August 2001 for the 11,166 lines in service for this sub-metric. Both the CLECs and BellSouth retail received greater than 99.7% trouble free service for this sub-metric in August. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

Trunk Blockage

BellSouth has developed a trunk blocking report that compares BellSouth retail's trunk blockage rates to those of CLECs. The report, <u>Trunk Group Performance Report</u> (TGP), Attachment 3C, displays trunk blocking in a manner that accurately represents the customer experience. The TGP report tabulates actual call blocking as a percentage of call attempts for all comparable trunk groups administered by BellSouth that handle CLEC and BellSouth traffic. The TGP report provides a direct comparison of hour-by-hour blocking between CLEC and BellSouth trunk groups. Attachment 3C, Item C.5.1 (TGP), shows the actual trunk blocking percentages by hour for August 2001. The Analogue/Benchmark for the Trunk Group Performance measure is any two-hour period in 24 hours where CLEC blockage exceeds BellSouth blockage by more than 0.5%.

In May 2001, the CLEC blockage exceeded BellSouth retail by more than 0.5% for the eight and nine o'clock hours. A detailed analysis indicated that one entire trunk group was out of service from just before 9:00 am until a few minutes after nine on May 26, 2001. As confirmed by the CLEC, the CLEC had scheduled a maintenance event without notifying BellSouth and took the entire trunk group out of service. Without this outage, the trunk blockage would have met the measurement criteria for May 2001. BellSouth met or exceeded the retail analogue for this sub-metric in June, July and August 2001.

C. CHECKLIST ITEM 2 – UNBUNDLED NETWORK ELEMENTS (UNE)

This section addresses the measures associated with UNEs under checklist item 2. Attachment 1C, Sections B1 – B3, provides data that is divided into Ordering, Provisioning and Maintenance & Repair operations. The Ordering function is disaggregated into 17 sub-metrics. The Provisioning function has 19 sub-metrics, and there are 12 sub-metrics for the Maintenance & Repair function. All Ordering measures will be included in this checklist item because of the overall relationship of the mechanized, partially mechanized and manual processing of Local Service Requests (LSRs). The Provisioning and Maintenance & Repair measures for the following products are included in the checklist item as shown below:

23 <u>Product</u>

Checklist Item:

1	Combo (Loop & Port)	#2 – Unbundled Network Elements
2	Combo (Other)	#2 – Unbundled Network Elements
3	Other Design	#2 – Unbundled Network Elements
4	Other Non-Design	#2 – Unbundled Network Elements
5	xDSL Loop	#4 - Unbundled Local Loops
6	UNE ISDN Loop	#4 - Unbundled Local Loops
7	Line Sharing	#4 - Unbundled Local Loops
8	2w Analog Loop Design	#4 - Unbundled Local Loops
9	2w Analog Loop Non Design	#4 - Unbundled Local Loops
10	2w Analog Loop w/INP Design	#4 - Unbundled Local Loops
11	2w Analog Loop w/INP Non Design	#4 - Unbundled Local Loops
12	2w Analog Loop w/LNP Design	#4 - Unbundled Local Loops
13	2w Analog Loop w/LNP Non Design	#4 - Unbundled Local Loops
14	Digital Loop < DS1	#4 - Unbundled Local Loops
15	Digital Loop => DS1	#4 - Unbundled Local Loops
16	Local Interoffice Transport	#5 - Unbundled Local Transport
17	Switch Ports	#6 - Unbundled Local Switching
18	INP Standalone	#11 – Local Number Portability
19	LNP Standalone	#11 – Local Number Portability
20		
21	An overall review of the UNE sub-r	metrics for Ordering, Provisioning,
22	Maintenance & Repair and Billing	indicates that BellSouth met the

1 benchmark/analogue for 86% of the sub-metrics during May and June, 89% 2 of the sub-metrics in July and 88% of the sub-metrics in August 2001. 3 During the four-month period from May through August 2001, there were 110 4 5 UNE sub-metrics that had data for all four months and were compared to 6 benchmarks or retail analogues. Of those 110 sub-metrics, 94 (85%) sub-7 metrics met the relevant criteria in at least three of the four months. 8 9 1. UNE Ordering Measures 10 11 Items B.1.1 - B.1.19 in Attachment 1C show data for Percent Rejected 12 Service Requests, Reject Interval, FOC Timeliness and FOC & Reject 13 Response Completeness. These reports are disaggregated by interface type 14 (electronic, partial electronic and manual), as well as product type. 15 16 Reject Interval 17 Items B.1.4 - B.1.8 in Attachment 1C examine the Reject Interval for the 18 month of August 2001. For orders submitted electronically, the benchmark is 19 97% within one hour. In May, 62% of the rejected service requests were 20 delivered within the one-hour time period. 95% of the rejected service 21 requests met the one-hour benchmark in both June and July 2001. In August 22 2001, 96% of rejected UNE LSRs were returned within the one-hour

23

benchmark.

2 For partially mechanized orders, which are LSRs submitted electronically and 3 require service representative intervention, the benchmark for May, June and 4 July was 85% within 18 hours. In May, June and July 2001, BellSouth 5 exceeded this benchmark, with over 99%, 97% and 99% respectively, of 6 partially mechanized rejects being returned to the CLECs within the 18-hour 7 time period. Beginning with August 2001, the benchmark was changed to 8 85% within 10 hours. BellSouth exceeded the benchmark in August with 98% 9 of rejects for partially mechanized orders returned within the 10-hour period. 10 11 For manual orders, the current benchmark is 85% within 24 hours. BellSouth 12 also exceeded this requirement, with 92%, 99%, 95% and 94% of the LSRs 13 submitted manually being returned to the CLECs within the 24-hour time 14 period in May, June, July and August 2001, respectively. 15 16 The following sub-metrics did not meet the established benchmarks in May, 17 June, July and/or August 2001: 18 19 Interval / Combo (Loop & Port) / Electronic (B.1.4.3) 20 (May/June/July/August) 21 Reject Interval / Other Non-Design / Electronic (B.1.4.15) (May/June) 22 BellSouth is conducting a detailed root cause analysis of the process for 23 electronic rejects. This analysis addresses the ordering systems (EDI, TAG,

1 and LENS) used by the CLECs and the back-end legacy applications, such 2 as SOCS, that are accessed by the ordering systems. 3 4 Thus far, the analysis has determined that many of the LSRs that did not 5 meet the one-hour benchmark were issued between 11:00 p.m. and 4:30 a.m. 6 Between these hours, the system is unable to process LSRs because certain 7 of the back-end legacy systems are out of service. LSRs submitted during 8 these periods should be excluded from the measurement. BellSouth is 9 currently reviewing the scheduled down time for all systems and how that 10 down time affects the ordering capability of the CLECs. 11 12 With the implementation of May data, BellSouth was directed to change the 13 time stamp identification for the start and complete times of the interval for 14 this measurement from the Local Exchange Ordering (LEO) System to the 15 CLEC ordering interface system (TAG or EDI). However, with this change, 16 BellSouth is currently unable to identify multiple issues of the same version of 17 LSRs that have been rejected (fatal rejects). These rejected LSRs should be 18 excluded from the measurement. If there are multiple issues of the same 19 version, the measure currently calculates the interval from the initial issue to 20 the final issue of the LSR returned to the CLEC, Reject or FOC. 21 Consequently, BellSouth's performance level is inappropriately understated. 22 BellSouth is currently working to determine a fix for this issue.

1	With the May and June updates, the data for the UNE Loop & Port
2	Combination was included in the UNE Other Non-Design sub-metric.
3	BellSouth implemented a programming change to remove the UNE Loop &
4	Port combination from the UNE Other Non-Design sub-metric effective with
5	the July update.
6	
7	Reject Interval / xDSL / Electronic (B.1.4.5) (July)
8	There were only four orders for this sub-metric in July 2001. Such a small
9	universe for this sub-metric does not provide a conclusive benchmark
10	comparison. There were no rejected LSRs for this sub-metric in August 2001.
11	
12	Reject Interval / 2w Analog Loop Design / (B.1.4.8) (August)
13	There were only seven orders for this sub-metric for August 2001. Such a
14	small universe for this sub-metric does not provide a conclusive benchmark
15	comparison. BellSouth has met the retail analogue comparison for this sub-
16	metric in three of the last four months.
17	
18	Reject Interval / Other Design / Electronic (B.1.4.14) (July/August)
19	There were only four orders for this sub-metric in July and only three orders in
20	August 2001. Such a small universe for this sub-metric does not provide a
21	conclusive benchmark comparison.
22	
23	Reject Interval / LNP (Standalone) / Electronic (B.1.4.17) (May)

1 BellSouth met the one-hour benchmark for 54 of the 56 LSRs (96.43%) 2 rejected in this sub-metric for May 2001. The 97% benchmark allowed for 3 only one miss with this volume of LSRs. 4 5 Reject Interval / LNP (Standalone) / Electronic (B.1.4.17) (June) 6 Reject Interval / LNP (Standalone) / Partially Electronic (B.1.6.17/ B.1.7.17) 7 (June) 8 On June 2, 2001 an update was loaded in the LNP Gateway software. Due to 9 problems associated with this release, it had to be removed on June 10. 10 2001. Basically for the first 10 days of the month, this sub-metric had very 11 few of the LSRs rejected within the 18 hour benchmark. After the removal of 12 the software release, the majority of the LSRs that were rejected in this sub-13 metric met the 18-hour benchmark. BellSouth met the benchmark 14 comparison for each of these sub-metrics in July and August 2001. 15 16 Reject Interval / Local Interoffice Transport / Partially Mechanized (B.1.6.2) 17 (May) 18 There were only six orders in this sub-metric for May 2001 with BellSouth 19 meeting the benchmark for five of them. Such a small universe does not 20 produce a statistically conclusive benchmark comparison. There was no 21 CLEC activity for this sub-metric in June, July or August 2001. 22

1 Reject Interval / Other Design / Partially Mechanized (B.1.6.14 B.1.7.14) 2 (May/August) 3 There were only six rejected LSRs in this sub-metric for May and four rejected 4 LSRs for August 2001. Such a small universe does not produce a statistically 5 conclusive benchmark comparison. There was no CLEC activity for this sub-6 metric in June 2001. BellSouth met the benchmark comparison for this sub-7 metric in July 2001. 8 9 Reject Interval / xDSL / Manual (B.1.8.5) (May) 10 There were only three orders in this sub-metric for May 2001 with BellSouth 11 meeting the benchmark for two of them. Such a small universe does not 12 produce a statistically conclusive benchmark comparison. There was no 13 CLEC activity for this sub-metric in June 2001. BellSouth met the benchmark 14 comparison for this sub-metric in July and August 2001. 15 16 Reject Interval / INP (Standalone) / Manual (B.1.8.16) (July/August) 17 BellSouth met the 24-hour benchmark for 15 of the 18 orders in this sub-18 metric in July and for 29 of the 35 orders in August 2001. The 85% 19 benchmark required that 16 of the 18 rejects in July and 30 of the 35 rejects 20 for August be returned within the 24-hour period. The rejected LSRs taking 21 longer intervals did not exhibit any distinct patterns or reveal any ordering 22 process issues. 23

FOC Timeliness

For LSRs submitted electronically, the benchmark is 95% of the FOCs returned within 3 hours. In August 2001, BellSouth returned 2,520 FOCs for electronically submitted LSRs with 98% meeting the 3-hour benchmark interval. For partially mechanized LSRs, the benchmark for May, June and July 2001 was 85% returned within 18 hours. Beginning with August 2001 data, the benchmarks for the partially mechanized FOC Timeliness submetrics changed to 85% returned within 10 hours. BellSouth met the 10-hour benchmark for 97% of the 1,208 FOCs returned for partially mechanized LSRs. For LSRs submitted manually, the benchmark is 85% returned within 36 hours. 99% of the FOCs for manually submitted UNE LSRs were returned within the 36-hour window. The sub-metrics that did not meet the benchmark in May, June, July and/or August are as follows:

FOC Timeliness / xDSL / Electronic (B.1.9.5) (July/August)

BellSouth is conducting a detailed root cause analysis of the process for FOCs for electronic LSRs. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the three-hour benchmark were issued between 11:00 p.m. and 4:30 a.m. Between these hours, the system is unable to process LSRs because

certain of the back-end legacy systems are out of service. LSRs submitted during these periods should be excluded from the measurement. BellSouth is currently reviewing the scheduled down time for all systems and how that down time affects the ordering capability of the CLECs.

FOC Timeliness / LNP (Standalone) / Electronic (B.1.9.17) (May/June)

BellSouth met the benchmark for 305 of the 350 LSRs for this sub-metric in May 2001. In June 2001, BellSouth met the benchmark for 267 of the 321 LSRs. With the implementation of May data BellSouth was directed to change the time stamp identification for the start and complete time of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). With this change BellSouth is unable to identify multiple issues of the same version of the LSRs that may be rejected (fatal rejects), which should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth met the benchmark comparison for this sub-metric in July and August 2001.

FOC Timeliness / Line Sharing / Partial Electronic (B.1.12.7) (August)

- There was only one LSR associated with this sub-metric for August 2001.
- Such a small universe does not provide a conclusive benchmark comparison.

2 FOC Timeliness / Other Design / Partial Electronic (B.1.12.14) (August) 3 There were only four LSRs associated with this sub-metric in August 2001. 4 Such a small universe does not provide a conclusive benchmark comparison. 5 6 FOC Timeliness / LNP (Standalone) / Manual (B.1.13.17) (June) 7 On June 2, 2001 an update was loaded in the LNP Gateway software. Due to 8 problems associated with this release, it had to be removed on June 10. 9 2001. Basically for the first 10 days of the month, this sub-metric had very 10 few of the LSRs confirmed within the 36 hour benchmark. After the removal 11 of the software release, the majority of the LSRs that were confirmed in this 12 sub-metric met the 36-hour benchmark. BellSouth met the benchmark 13 comparison for this sub-metric in July and August 2001. BellSouth has met 14 the retail analogue comparison for this sub-metric in three of the last four 15 months. 16 17 FOC & Reject Response Completeness 18 BellSouth has determined that the coding for the FOC & Reject 19 Completeness measures failed to include rejections that were classified as 20 "auto clarifications." BellSouth is in the process of rewriting the code to 21 correct this problem, and the change will impact all FOC & Reject 22 Completeness measures. BellSouth did not meet the benchmark in May,

June, July and/or August 2001 for the FOC and Reject Response 1 2 Completeness metrics listed below: 3 FOC & Reject Response Completeness / Combo (Loop + Port) / Electronic 4 5 (B.1.14.3) (May/June/July) 6 FOC & Reject Response Completeness / xDSL / Electronic (B.1.14.5) 7 (May/June/ August) 8 FOC & Reject Response Completeness / 2w Analog Loop Design / 9 Electronic (B.1.14.8) (May/June/July) 10 FOC & Reject Response Completeness / Other Design / Electronic 11 (B.1.14.14) (July) 12 FOC & Reject Response Completeness / Other Non-Design / Electronic 13 (B.1.14.15) (May/June) 14 FOC & Reject Response Completeness / xDSL / Partial Electronic (B.1.15.5) 15 (July/August) 16 FOC & Reject Response Completeness / Local Interoffice Transport / Manual 17 (B.1.16.2) (August) FOC & Reject Response Completeness / xDSL / Manual (B.1.16.5) (August) 18 19 FOC & Reject Response Completeness / Line Sharing / Manual (B.1.16.7) 20 (June/August) 21 FOC & Reject Response Completeness / 2w Analog Loop Non-Design / 22 Manual (B.1.16.9) (August)

1 FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop 2 & Port) / Electronic (B.1.17.3) (August) 3 FOC & Reject Response Completeness (Multiple Responses) / xDSL / 4 Electronic (B.1.17.5) (July) 5 FOC & Reject Response Completeness (Multiple Responses) / Local 6 Interoffice Transport / Partial Electronic (B.1.18.2) (May) 7 FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop 8 & Port) / Partial Electronic (B.1.18.3) (June/August) 9 FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / 10 Partial Electronic (B.1.18.7) (August) 11 FOC & Reject Response Completeness (Multiple Responses) / 2w Analog 12 Loop Design / Partial Electronic (B.1.18.8) (June/August) 13 FOC & Reject Response Completeness (Multiple Responses) / Other Design / Partial Electronic (B.1.18.14) (May/July/August) 14 15 FOC & Reject Response Completeness (Multiple Responses) / Other Non 16 Design / Partial Electronic (B.1.18.15) (June) 17 FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop 18 + Port) / Manual (B.1.19.3) (June/July/August) 19 FOC & Reject Response Completeness (Multiple Responses) / 2w Analog 20 Loop Design / Manual (B.1.19.8) (May/June/July) 21 FOC & Reject Response Completeness (Multiple Responses) / 2w Analog 22 Loop Non Design / Manual (B.1.19.9) (May/July)

FOC & Reject Response Completeness (Multiple Responses) / Other Non

Design / Manual (B.1.19.15) (June)

BellSouth has determined that the coding for the FOC & Reject Completeness measures failed to include rejections that were classified as "auto clarifications." BellSouth is in the process of rewriting the code to correct this problem, and the change will impact all FOC & Reject Completeness measures.

Flow-Through

Attachment 1C, Items F.1.1 - F.1.3, shows Flow-Through data disaggregated by customer type and for the Summary/Aggregate. Detailed flow-through results for individual CLECs are included in Attachment 2C. The following table shows the Regional Flow-Through results for May, June, July and August 2001 as compared with the Interim SQM benchmarks.

% Flow-through Service Requests (F.1.1.1 – F.1.3.4)

Customer Type	May 2001	June 2001	July 2001	August 2001	Benchmark
Residence	90.25%	92.21%	87.09%	91.21%	95%
Business	61.15%	57.26%	69.92%	80.72%	90%
UNE	74.80%	78.33%	90.00%	93.13%	85%
LNP	90.65%	91.83%	86.36%	84.40%	85%

The table above excludes those LSRs designed to "fall out" for manual handling. The business flow-through rate is well below the 90% objective. Business LSRs are more complex than the typical LSRs and, as a result, there is a greater probability for error. For example, an LSR requesting 10 lines with series completion hunting that are located over multiple floors and have a variation of features on the lines presents many more opportunities for system mismatches than one that adds just lines and features. BellSouth established a Flow-Through has Improvement Program Management process that includes seven different internal organizations. Ongoing analysis is being done to determine trends and identify flow-through problems. To date, fifteen system enhancements have been identified and are targeted for Encore releases. Three of the enhancements were implemented in August. The remainder of the enhancements are scheduled for release between October 2001 and January 2002. 2. UNE Provisioning Measures BellSouth met 90% of the overall UNE Provisioning measurements in May, 78% in June, 87% in July and 84% in August 2001. The following submetrics did not meet the applicable retail analogues in the months of May, June, July and/or August 2001:

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

1	Order Completion Interval / Combo (Loop & Port) / < 10 Circuits / SBO
2	(B.2.1.3.1.3) (August)
3	The average OCI for CLECs for this sub-metric was 0.38 days in August 2001
4	as compared to 0.33 days for the retail analogue. One order in this sub-
5	metric took 41 days to clear. It was a record only order and should not have
6	been included in the measurement. With the exclusion this order, BellSouth
7	would have met the analogue comparison for this sub-metric.
8	
9	Held Orders / Combo (Loop & Port) / < 10 Circuits / Facility (B.2.3.3.1.1)
10	(August)
11	There was only one order for this sub-metric in August 2001. Such a small
12	universe does not provide a statistically conclusive comparison to the retail
13	analogue.
14	
15	% Jeopardy Notice Interval >= 48 hours / Combo (Loop & Port) / < 10
16	Circuits (B.2.10.3) (May/July/August)
17	The calculations for this measure have been determined to be incorrect. The
18	coding change in the Service Order Control System (SOCS) is currently
19	scheduled for a September 13, 2001, system load date. Based on this
20	schedule, the October data month will be the first full month that the change
21	will be in effect.
22	

% Provisioning Troubles within 7 Days – Hot Cuts / UNE Loop Design / 1 2 Dispatch (B.2.17.1.1) (July) 3 There were only eight orders associated with this sub-metric in July 2001. 4 Such a small universe does not provide a conclusive benchmark comparison. 5 BellSouth met the retail analogue comparison for this sub-metric in August 6 2001. BellSouth has met the retail analogue comparison for this sub-metric in 7 three of the last four months. 8 9 Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits / Non-10 Dispatch (B.2.18.3.1.2) (July) 11 Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits / 12 Dispatch In (B.2.18.3.1.4) (July) 13 BellSouth met 2,024 of the 2,029 (99.75%) of the total CLEC installation 14 appointments scheduled for this sub-metric in July 2001. The 5 missed 15 appointments were in the "Dispatch In" disaggregation (1,295 met out of 16 1,300 scheduled, or 99.6%). When BellSouth provisions high quality service 17 coupled with very large universe sizes, it can cause an apparent out of equity 18 condition from a quantitative viewpoint. In these cases, there is very little 19 variation and the universe size is so large that the Z-test becomes overly 20 sensitive to any difference. In other words, the statistical test shows that the 21 measurement does not meet the fixed critical value when compared with the 22 retail analogue, but BellSouth's actual performance for both CLECs and its 23 own retail operations is at a very high level – in this case over 99%. From a

1	practical point of view, the CLECs' ability to compete has not been hindered
2	even though the statistical results may technically show that BellSouth failed
3	to meet the benchmark/analogue. BellSouth met the retail analogue
4	comparisons for these sub-metrics for August 2001.
5	
6	% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits /
7	<u>Dispatch (B.2.19.3.1.1) (June)</u>
8	There were a total of 9 reports for the 66 orders that completed in the 30 days
9	prior to June 2001 for this sub-metric. There were no systemic problems
10	identified for this sub-metric in June. BellSouth met the retail analogue
11	comparison for this sub-metric in July and August 2001. BellSouth has met
12	the retail analogue comparison for this sub-metric in three of the last four
13	months.
14	
15	% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits /
16	Non-Dispatch (B.2.19.3.1.2) (July/August)
17	% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits /
18	SBO (B.2.19.3.1.3) (August)
19	% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits /
20	Dispatch In (B.2.19.3.1.4) (August)
21	Items B.2.19.3.1.3 and B.2.19.3.1.4 are further disaggregations of Item
22	B.2.19.3.1.2. There were a total of 66 trouble reports for the 1,132 orders in
23	this sub-metric that completed in the 30 days prior to July 2001. In August

1 2001, there were 109 total troubles reported for the 2, 029 orders completed 2 in the prior 30 days. Of the total 109 troubles, 46 troubles were for Switched 3 Base Orders and 63 were from Dispatch In orders. Of the total 109 trouble 4 reports, 39 reports (36%) were closed to "TOK/FOK." No distinct patterns or 5 systemic problems were revealed in analyzing the data from these orders. 6 7 **Completion Notice Interval** 8 Item B.2.21 - B.2.22 of Attachment 1C provides data for the "Average 9 Completion Notice Interval" measurements. BellSouth did not meet the 10 required benchmarks/analogues on the following specific sub-metrics: 11 12 Average Completion Notice Interval / Combo (Loop & Port) / < 10 Circuits / 13 Dispatch (B.2.21.3.1.1) (June) 14 Average Completion Notice Interval / Combo (Loop & Port) / < 10 Circuits / 15 Non-Dispatch (B.2.21.3.1.2) (May) 16 The root cause analysis of these measures indicated that the only differences 17 between the performance comparing BellSouth retail and CLECs are the 18 mismatches found when the orders are compared with the original LSRs. 19 The start of the completion interval is the point at which the technician 20 completes the order, and the interval ends when the completion notice is 21 sent. Any change to a name, number of items, etc., occurring during the 22 provisioning process will generate inconsistencies with the original LSRs that 23 must be resolved before a final completion notice can be sent. Any time to

resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLEC orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the which sometimes results in a miss. Specific Service average. Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results. BellSouth has met the retail analogue comparison for these sub-metrics in three of the last four months. Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch (B.2.34.1.1.1) (May/June/July/August) BellSouth met the standard for 28 of the 31 orders reviewed in this sub-metric for May, for 30 of the 33 orders in June, for 9 of the 27 orders reviewed in July and for 47 of the 51 orders reviewed in August 2001. The 95% benchmark set requirements of 29, 31, 26 and 49 for the months of May, June, July and August, respectively, based on the monthly quantity of orders for this submetric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. Service Order Accuracy / Design (Specials) / < 10 Circuits / Non-Dispatch (B.2.34.1.1.2) (August)

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

There were only six orders reviewed for this sub-metric for August 2001. The small universe for this sub-metric does not provide a conclusive benchmark comparison. Service Order Accuracy / Loops Non-Design / < 10 Circuits / Dispatch (B.2.34.2.1.1) (May/June) BellSouth met the standard for 46 of the 51 orders reviewed in this sub-metric for May 2001. The 95% benchmark set a requirement of 48 based on the quantity of orders for this sub-metric. BellSouth continues to focus on this In June 2001 there were only 8 orders reviewed with measurement. BellSouth meeting the criteria for 6 of them. Such a small universe does not produce a statistically conclusive benchmark comparison. There was no CLEC activity for this sub-metric in July 2001. BellSouth met the benchmark comparison for this sub-metric in August 2001. Service Order Accuracy / Loops Non Design / < 10 Circuits / Non Dispatch (B.2.34.2.1.2) (June/August) BellSouth met 25 of the 40 orders reviewed for this sub-metric in June and 29 of the 36 orders reviewed in August 2001. BellSouth continues to focus its efforts on meeting this measure. BellSouth met the benchmark comparison for this sub-metric in July 2001.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

1 BellSouth met all other UNE provisioning measures for the sub-metrics 2 included in this checklist item for May, June, July and August 2001. 3 3. UNE Maintenance and Repair (M&R) Measures 4 5 BellSouth met the applicable performance standard for 88% for May, 86% for 6 June, 90% for July and 96% for August 2001 of the overall UNE M&R 7 measurements. The UNE M&R sub-metrics that did not meet the fixed critical 8 value for this checklist item are as follows: 9 Missed Repair Appointments / Other Design / Non-Dispatch (B.3.1.10.2) 10 11 (June) 12 BellSouth missed one of the eleven scheduled repair appointments for this sub-metric in June 2001. Such a small universe does not produce a 13 14 statistically conclusive comparison with the retail analogue. There was no 15 CLEC activity for this sub-metric in either July or August 2001. 16 17 Customer Trouble Report Rate / Combo Other / Non-Dispatch (B.3.2.4.2) 18 (August) 19 There were 4 trouble reports in August for the 82 lines in service for this sub-20 metric. Both the CLECs and BellSouth retail received over 95% trouble free 21 service for this sub-metric in August 2001. 22

Customer Trouble Report Rate / Other Design / Dispatch (B.3.2.10.1) 1 2 (May/June) 3 The difference between the retail analogue and the CLEC aggregate was less 4 than 2% for this sub-metric in May and June 2001. Both the CLECs and 5 BellSouth retail had greater than 98% trouble free service for all in service lines in this sub-metric in May. In May 2001, eleven of the twenty CLEC 6 7 troubles reported were due to a defective card problem within the central 8 office. There were 24 reports out of the 1,163 in service lines for this sub-9 metric in June 2001. Nineteen of the 24 reports were due to facility problems 10 with the five remaining reports closed as no trouble found. BellSouth met the 11 retail analogue comparison for this sub-metric in July and August 2001. 12 13 Customer Trouble Report Rate / Other Design / Non Dispatch (B.3.2.10.2) 14 (May/June) 15 The difference between the retail analogue and the CLEC aggregate was less 16 than 2% for this sub-metric in May 2001 and less than 1% in June. Both the 17 CLECs and BellSouth retail had greater than 98% trouble free service for all 18 in service lines in this sub-metric in May and greater than 99% trouble free 19 service in June 2001. In May, seven of the seventeen troubles were closed as 20 test OK. Seven of the remaining ten troubles were due to the CLEC internally 21 changing the disconnect date but not sending in a change to BellSouth. All 22 seven orders had to be reestablished. In June 2001, there were a total of 11 23 reports for the 1,163 in service lines. Nine of the eleven reports were closed

1 as central office issues with the remaining two reports testing OK. BellSouth 2 met the retail analogue comparison for this sub-metric in July and August 3 2001. 4 5 Customer Trouble Report Rate / Other Non-Design / Non-Dispatch 6 (B.3.2.11.2) (May/June) 7 The difference between the retail analogue and the CLEC aggregate was less 8 than 3% for this sub-metric in May 2001 and less than 2% in June 2001. Both 9 the CLECs and BellSouth retail had greater than 97% trouble free service for 10 all in service lines in this sub-metric in May and June. In May, four of the 11 fourteen troubles were closed as test OK. The repair personnel are being 12 instructed to do more definitive testing before referring these troubles to the 13 field. In June 2001, there were 12 total reports with 6 being closed as test 14 OK. The remaining 6 reports did not indicate any systemic pattern. BellSouth 15 met the retail analogue comparison for this sub-metric in July and August 16 2001. 17 Maintenance Average Duration / Other Design / Non Dispatch (B.3.3.10.2) 18 19 (June) 20 There were a total of 11 reports included in this sub-metric for June 2001. No 21 systemic problem was identified in the analysis. There was no CLEC activity 22 for this sub-metric in either July or August 2001. 23

% Repeat Troubles within 30 Days / Other Non-Design / Non-Dispatch 1 2 (B.3.4.11.2) (July) 3 There were only 3 trouble reports for this sub-metric in July 2001. Such a 4 small universe does not provide a statistically conclusive comparison with the 5 retail analogue. BellSouth met the retail analogue comparison for this sub-6 metric in August 2001. BellSouth has met the retail analogue comparison for 7 this sub-metric in three of the last four months. 8 9 Out of Service > 24 hours / Other Design / Non-Dispatch (B.3.5.10.2) (June) 10 There was only one trouble that was out of service greater than 24 hours for 11 this sub-metric in June 2001. Such a small universe does not produce a 12 statistically conclusive comparison with the retail analogue. There was no 13 CLEC activity for this sub-metric in either July or August 2001. 14 15 Out of Service > 24 hours / Other Non-Design / Non-Dispatch (B.3.5.11.2) 16 (May) 17 There were only two reports in this sub-metric for May 2001 with one of them 18 being out of service greater than 24 hours. Such a small universe does not 19 produce a statistically conclusive comparison with the retail analogue. 20 BellSouth met or exceeded the retail analogue for this sub-metric in June, 21 July and August 2001. BellSouth has met the retail analogue comparison for 22 this sub-metric in three of the last four months. 23

1	4. Other UNE Measures
2	
3	<u>Pre-Ordering</u>
4	Service Inquiry for xDSL loops (F.3.1.1), Loop Makeup Manual (F.2.1) and
5	Loop Makeup Electronic (F.2.2) are included in the Pre-Ordering
6	measurements. All measures met the established benchmarks for May,
7	June, July and August 2001.
8	
9	Operations Support Systems
10	The OSS/Preordering measures for which BellSouth did not meet the
11	benchmark/retail analogue in May, June, July and/or August 2001 were:
12	
13	Average Response Interval – CLEC (LENS) / HAL / CRIS / Region / RNS
14	(D.1.3.5.1) (May/June/July)
15	Average Response Interval – CLEC (LENS) / HAL / CRIS / Region / ROS
16	(D.1.3.5.2) (May/June/July)
17	A detailed analysis has identified a problem in the LENS software that deals
18	with response times from HAL/CRIS. This was corrected in an update
19	released on July 28, 2001. BellSouth met the retail analogue comparison for
20	these sub-metrics in August 2001.
21	
22	Average Response Interval - CLEC (TAG) / HAL / CRIS / Region / RNS
23	(D.1.4.7.1) (July)

Average Response Interval - CLEC (TAG) / HAL / CRIS / Region / ROS 1 2 (D.1.4.7.2) (May/June/July) 3 BellSouth is currently investigating the results for July. There was basically, 4 one tenth of one percent difference for this measure between the CLEC and 5 retail results. BellSouth met the retail analogue comparison for these sub-6 metrics in August 2001. 7 8 Response Interval / CRIS Region (D.2.4.1.1) Average 9 (May/June/July/August) 10 The average response interval for this sub-metric is measured in three 11 separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 12 13 The average response interval for the CLEC requests did not meet the retail 14 analogue intervals for the less than 4-second disaggregation but exceeded 15 both the less than 10 and greater than 10 seconds responses. For the 4-16 second interval, there was only approximately 1% difference between the 17 CLEC responses as compared with the retail analogue in all four months. For 18 the less than 10 second response interval, the CLECs received over 99% of 19 their responses while the retail analogue received slightly less than 99%. 20 Similarly, for the greater than 10 seconds interval measure, the CLECs 21 received less than 1% of responses in the longer interval while the BellSouth 22 retail analogue received just over 1% of responses in over 10 seconds.

These very small differences in response intervals indicate equivalent service
 levels for the CLECs and BellSouth retail.

Average Response Interval / DLETH / Region (D.2.4.2.1) (June)

The average response interval for this sub-metric is measured in three separate intervals. The percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In June 2001, the average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. In July and August 2001, BellSouth exceeded the retail analogue comparison for all three measurement categories. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months.

Average Response Interval / LMOS / Region (D.2.4.4.1, D.2.4.4.2, D.2.4.4.3)

(July/August)

The average response intervals for these sub-metrics are measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. For all three measurements, the results are virtually identical, with the less than 4 seconds measure having a difference of 0.03% in July and 0.15% in August, and the less than 10 seconds interval and the greater than 10 second interval having differences of only 0.01% in July and 0.03% in August. These

1 results indicate virtually equivalent service levels for both the CLECs and 2 BellSouth retail. 3 4 Average Response Interval / LMOSupd / Region (D.2.4.5.1, D.2.4.5.2, 5 D.2.4.5.3) (May/June/July/August) 6 The average response interval for this sub-metric is measured in three 7 separate disaggregations. The percentage of gueries that are responded to 8 in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 9 For each of the three sub-metrics, there was less than a 1% difference in the 10 responses received by the CLECs and BellSouth retail in each month. The 11 one percent difference for all of these intervals indicates virtually equivalent 12 service levels for both the CLECs and BellSouth retail. 13 14 Average Response Interval / LNP/ Region (D.2.4.6.1) (May/June/July/August) 15 The average response interval for this sub-metric is measured in three 16 separate disaggregations -- the percentage of gueries that are responded to 17 in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 18 In all four months, the average response interval for the CLEC requests did 19 not meet the retail analogue intervals for the less than 4-second 20 disaggregation but exceeded both the less than 10 and greater than 10 21 seconds responses. In May 2001, the CLEC response interval was 99.28% 22 within 4 seconds as compared with 99.62% for the retail analogue. For the 23 less than 10 second response, the CLECs received 99.84% of their

responses and the retail analogue received 99.84%. In June 2001, the CLEC response interval was 98.78% within 4 seconds as compared with 99.35% for the retail analogue. For the less than 10 second response, the CLECs received 99.67% of their responses and the retail analogue received 99.67%. Similarly, in both July and August 2001, both the CLECs and BellSouth retail received over 99.4% of responses in less than 4 seconds and less than 0.2% in more than 10 seconds. The less than one-half percent difference for these intervals indicates virtually equivalent service levels for the CLECs and BellSouth retail. Average Response Interval / MARCH / Region (D.2.4.7.1, D.2.4.7.2, D.2.4.7.3) (August) The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. BellSouth is currently investigating the cause or causes for the missed criteria in these sub-metrics. BellSouth has met the retail analogue comparison for these sub-metrics in three of the last four months. Average Response Interval / OSPCM / Region (D.2.4.8.1, D.2.4.8.2, D.2.4.8.3) (July/August) The average response interval for these sub-metrics is measured in three separate disaggregations -- the percentage of queries that are responded to

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In July 2001, the average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but met the standard for both the less than 10 and greater than 10 seconds responses. In July and August, the CLEC response intervals were 34.75% and 35.16% within 4 seconds as compared to 45.00% and 43.74%, respectively, for the retail analogue. For the less than 10 second response interval, the CLECs received 96.61% and 93.75% of their responses and the retail analogue received 97.54% and 97.38% in July and August, respectively. With activity levels of only 118 and 128 requests from this system for the month, only 12 and 11 additional responses in July and August, respectively, within 4 seconds would have brought the sub-metric into parity with the retail analogue.

Average Response Interval / NIW / Region (D.2.4.11.1) (August)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In August, the average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. The CLEC response interval was 77.81% within 4 seconds as compared with 79.85% for the retail analogue. For the less than 10 second response, the

1 CLECs received 99.61% of their responses and the retail analogue received 2 99.53%. BellSouth has met the retail analogue comparison for this sub-

General - Billing

<u>Usage Data Delivery Accuracy (F.9.1) (May)</u>

metric in three of the last four months.

This measure compares the rate at which usage data is sent accurately to CLECs with the same measure for the BellSouth retail analogue. In May 2001, a software problem caused an error for one CLEC which dropped the results to 99.99% compared to BellSouth's 100%. Out of approximately 14,000 packs (or groupings) of usage data sent to CLECs in May, only one of the packs was impacted by the problem. Once the software was fixed, the corrected pack data was resent successfully to the CLEC. BellSouth met or exceeded the retail analogue for this sub-metric in June, July and August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months.

Usage Data Delivery Timeliness (F.9.2) (July/August)

This measure tracks the percentage of usage data delivered within six calendar days for both BellSouth retail and the CLEC aggregate. The CLECs experienced usage data delivery timeliness rates that were slightly lower than the rates for BellSouth customers during July and August 2001 (98.95% for BellSouth versus 96.62% for CLECs in July and 98.80% for BellSouth

compared to 98.30% for CLECs in August). The difference in performance was the result of some input files being left out of the ADUF job before the files were recovered and processed. It is important to point out that the CLEC result of 96.62% still provides the CLECs a meaningful opportunity to compete. BellSouth has developed a fix that should prevent this type of error from occurring in the future. The fix was implemented on September 1, 2001.

Mean Time to Deliver Usage (F.9.4) (May/July/August)

This measure compares the average number of days to deliver usage to CLECs with the BellSouth retail analogue. In May 2001, the CLEC result was 3.76 days compared to BellSouth's 3.73 days. In July 2001, the BellSouth result was 3.37 days compared to the CLEC result of 3.83, and in August the CLEC result was 3.60 days compared to BellSouth's 3.37 days as a result of some input files being left out of the ADUF job before the files were recovered and processed. While the CLEC measurement is slightly greater than the BellSouth results, the CLECs are provided with substantially the same opportunity to bill end users as is BellSouth. BellSouth met or exceeded the retail analogue for this sub-metric in June 2001.

Recurring Charge Completeness / UNE (F.9.5.2) (July)

The CLEC result for July 2001 was slightly below the benchmark of 90% but significantly exceeded this benchmark with a 97.56% result in August.

1 Recurring Charge Completeness / Interconnection (F.9.5.3) (July) 2 The CLEC result for July 2001 was slightly below the benchmark of 90% but 3 significantly exceeded this benchmark with a 99.30% result in August. 4 5 Non-Recurring Charge completeness / Interconnection (F.9.6.3) (July) 6 This measure tracks the ability of the ordering and billing systems to begin 7 billing a CLEC non-recurring charges for local interconnection services on the 8 next invoice after an order has "completed". A benchmark of 90% has been 9 set as the level of performance to meet. In July 2001, BellSouth's 10 performance was 40.86% but improved to 88.16% in August. This measure 11 missed the benchmark because of problems encountered in correcting 12 service order errors in a timely manner. 13 14 **General - Change Management** 15 % Software Release Notices Sent On Time (F.10.1) (May) 16 There were only four releases in this sub-metric for May 2001 with BellSouth 17 meeting the benchmark for three of them. Such a small universe does not 18 produce a statistically conclusive benchmark comparison. BellSouth met or 19 exceeded the benchmark for this sub-metric in June 2001. There was no 20 activity for this sub-metric in July 2001. BellSouth met the benchmark for this 21 sub-metric in August 2001. 22 % Change Management Documentation Sent On Time (F.10.3) (July/August) 23

1 Average Documentation Release Delay Days (F.10.5) (July/August) 2 Two of the four change management documentation letters issued in July and 3 one of the three letters issued in August 2001 were released with less than 4 the 30-day benchmark window. All of these letters were, however, primarily 5 dealing with clarifications and information on existing documentation and/or 6 business rules and did not require CLEC coding changes. 7 8 **General – New Business Requests** 9 % Quotes Provided in 10 Business Days (F.11.2.1) (June/July) 10 There were only two requests processed in June and three requests in July 11 2001 in sub-metric F.11.2.1. Such a small universe does not provide a 12 statistically conclusive benchmark comparison. This is a regional measure 13 and none of the requests were processed in Kentucky. BellSouth met the 14 benchmark for this sub-metric in August 2001. 15 16 General – Ordering 17 % Acknowledgement Message Timeliness / EDI (F.12.1.1) (May/August) 18 A root cause analysis has identified 8,856 of 10,010 (88%) failed EDI 19 acknowledgements were submitted by the Florida Third Party Test CLEC and 20 are not being filtered out of the acknowledgement calculations. With the 21 removal of these test messages the results would have been 98.8%, well 22 above the 90% benchmark for this sub-metric in May 2001. BellSouth met or 23 exceeded the retail analogue for this sub-metric in both June and July 2001.

1 In August 2001, BellSouth returned almost 81,000 acknowledgement 2 messages within the 30-minute benchmark period. With a 95% benchmark, 3 almost 82,000 messages would need to meet the criteria. BellSouth is 4 currently investigating this measure to determine the cause or causes for this 5 shortfall. 6 7 Completeness / Acknowledgement Message EDI (F.12.2.1) 8 (May/June/July/August) 9 BellSouth experienced EDI outages in May and June that caused less than 10 3% of the acknowledgement messages not be returned. A Stability Plan to 11 improve EDI availability has been put into effect. This plan includes 12 implementing both a manual application monitoring schedule (24 / 7) and 13 increased mechanized application alarms to more adequately monitor and 14 The database parameters have also been react to application outages. 15 adjusted to allow for maximum processing in the EDI system. In July 2001, 16 problems occurred on only 39 (0.05%) of the total 78,663 messages returned 17 in this sub-metric. BellSouth failed to satisfy the completeness criteria for 302 18 of the 86,217 messages returned in August 2001. 19 20 Acknowledgement Message Completeness / TAG (F.12.2.2) 21 (May/June/July/August) 22 BellSouth failed to deliver 16 of the 183,966 messages in May, 51 of the 23 127,390 messages in June, 485 of the 194,073 messages in July and 20 of

1 the 199,829 messages in August 2001 for this sub-metric. Analysis continues 2 to identify any issues in this process. However, such a small number of failed 3 records have not revealed any systemic process problems. 4 5 **General – Network Outage Notification** 6 Mean Time to Notify CLEC of Network Outage (F.14.1) (June) 7 BellSouth did not meet the retail analogue for this sub-metric in June 2001. 8 Due to an undetected E-mail failure, one of the three CLEC notifications did 9 not get delivered. This interval was over 6,000 minutes that ran from June 26th when the outage occurred, until the end of the data month. BellSouth is 10 11 reviewing its procedures to eliminate this type of occurrence. BellSouth met 12 or exceeded the retail analogue comparison for this sub-metric in July and 13 August 2001. 14 15 D. CHECKLIST ITEM 4 – UNBUNDLED LOCAL LOOPS 16 As discussed in Checklist Item 2, Sections B.2 and B.3 of Attachment 1C 17 provide data for provisioning and maintenance & repair measures for 18 unbundled local loops. 19 20 For purposes of discussion in this checklist item, the local loop sub-metrics 21 have been separated into two mode-of-entry groups, xDSL 22 SL1/SL2/Digital. The xDSL group includes xDSL (ADSL, HDSL, UCL), ISDN 23 and Line Sharing sub-metrics. The SL1/SL2/Digital group includes the design

1 and non-design 2-wire analog loops, as well as the 2-wire and 4-wire digital 2 loop sub-metrics. 3 4 xDSL Group 5 6 1. Provisioning Measures 7 BellSouth met all the provisioning sub-metrics in this checklist item for the 8 month of May 2001. The provisioning sub-metrics that did not meet the retail 9 analogues in June, July and/or August are as follows: 10 11 % Missed Installation Appointments / Line Sharing / < 10 Circuits / Non-12 Dispatch (B.2.18.7.1.2) (August) 13 BellSouth met the scheduled appointment due dates for 31 of 32 orders for 14 this sub-metric in August 2001. The one missed appointment did not reveal 15 any systemic installation issues. BellSouth has met the retail analogue 16 comparison for this sub-metric in three of the last four months. 17 % Provisioning Troubles w/i 30 Days / UNE ISDN / < 10 Circuits / Dispatch 18 19 (B.2.19.6.1.1) (June/July) 20 There were 2 troubles reported for the 26 orders that completed in the 30 21 days prior to June and 5 troubles reported for the 36 orders completed in the 22 30 days prior to July 2001 for this sub-metric. There was no systemic 23 problem identified for the troubles that were analyzed in either June or July.

1 BellSouth met the retail analogue comparison for this sub-metric in August 2 2001. 3 4 2. Maintenance & Repair Measures 5 6 Missed Repair Appointments / UNE ISDN / Non-Dispatch (B.3.1.6.2) (July) 7 There were only four orders associated with this sub-metric in July 2001. 8 Such a small universe for this sub-metric does not provide a statistically 9 conclusive comparison to the retail analogue. BellSouth met the retail 10 analogue comparison for this sub-metric in August 2001. 11 12 Customer Trouble Report Rate / xDSL Loops / Non Dispatch (B.3.2.5.2) 13 (May/June/August) 14 The CLEC aggregate only reported three troubles for this sub-metric in May 15 and June and only two troubles in August 2001. Both the CLECs and 16 BellSouth retail had greater than 99% trouble free service for all in service 17 lines in this sub-metric in May, June and August. BellSouth met the retail 18 analogue for this sub-metric in July 2001. 19 20 Customer Trouble Report Rate / ISDN Loops / Dispatch (B.3.2.6.1) (May/July) 21 The CLEC aggregate only reported two troubles for this sub-metric in May 22 and 15 troubles in July 2001. Both the CLECs and BellSouth retail had 23 greater than 99% trouble free service for all in service lines in this sub-metric

1 in May and over 97% trouble free service in July. BellSouth met or exceeded 2 the retail analogue for this sub-metric in June and August 2001. 3 Customer Trouble Report Rate / Line Sharing / Non Dispatch (B.3.2.7.2) 4 5 (May/June/July/August) 6 The CLEC aggregate only reported one trouble for this sub-metric in May, 7 three in June, eight in July and three troubles in August 2001. Both the 8 CLECs and BellSouth retail had greater than 99% trouble free service for all 9 in service lines in this sub-metric in May and June, over 95% trouble free 10 service in July. And over 98% trouble free services in August 2001. 11 12 Maintenance Average Duration / ISDN Loops / Non Dispatch (B.3.3.6.2) 13 (June/July) 14 There were only a total of three troubles reported for this sub-metric in June 15 and 4 troubles reported in July 2001. Such a small universe does not 16 produce a statistically conclusive comparison with the retail analogue. 17 BellSouth met the retail analogue comparison for this sub-metric in August 18 2001. 19 20 % Repeat Troubles in 30 Days / UNE ISDN / Non-Dispatch (B.3.4.6.2) (June) 21 There were only a total of three troubles reported for this sub-metric in June 22 2001. Such a small universe does not produce a statistically conclusive

1	comparison with the retail analogue. BellSouth met the retail analogue for
2	this sub-metric in July and August 2001.
3	
4	Out of Service > 24 Hours / xDSL / Dispatch (B.3.5.5.1) (July)
5	There were only four orders associated with this sub-metric in July 2001.
6	Such a small universe for this sub-metric does not provide a statistically
7	conclusive comparison to the retail analogue. BellSouth met the retail
8	analogue comparison for this sub-metric in August 2001.
9	
10	Out of Service > 24 Hours / UNE ISDN / Non-Dispatch (B.3.5.6.2) (July)
11	There were only four orders associated with this sub-metric in July 2001.
12	Such a small universe for this sub-metric does not provide a statistically
13	conclusive comparison to the retail analogue. BellSouth met the retail
14	analogue comparison for this sub-metric in August 2001.
15	
16	SL1/SL2/Digital Loop Group
17	
18	BellSouth met all sub-metrics for this group in May 2001. There were a total
19	of three provisioning sub-metrics that did not meet the retail analogue for this
20	group in June and/or July 2001. Those sub-metrics are as follows:
21	
22	Held Order Interval / Digital Loop >=DS1 / < 10 Circuits / Facility
23	(B.2.3.19.1.1) (August)

There was only one order held passed its due date for this sub-metric in August 2001. This order was resolved in 2 days. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. % Jeopardies / Digital Loop >= DS1 / Electronic (B.2.5.19) (August) There were only 9 orders associated with this sub-metric in August 2001. Even though 6 of the 9 orders were shown in jeopardy status, all but one of the jeopardies were resolved prior to the due dates and the orders were worked as scheduled. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. % Missed Installation Appointments / Digital Loops < DS1 / < 10 Circuits / Dispatch (B.2.18.18.1.1) (June) There were 2 missed appointments for the 36 scheduled orders for this submetric in June 2001. There was no systemic pattern for either of these two BellSouth met the retail analogue for this sub-metric in July and August 2001. BellSouth has met the retail analogue comparison for this submetric in three of the last four months.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

1	<u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop Design / < 10 Circuits</u>
2	/ Dispatch (B.2.19.8.1.1) (August)
3	There were 3 troubles reported for the 13 orders completed in the 30 days
4	prior to August 2001 for this sub-metric. There were no systemic installation
5	issues revealed by these troubles. BellSouth has met the retail analogue
6	comparison for this sub-metric in three of the last four months.
7	
8	% Provisioning Troubles w/i 30 Days / Digital Loops < DS1 / < 10 Circuits /
9	Dispatch (B.2.19.18.1.1) (June/July/August)
10	There were 2 troubles reported for the 26 orders that completed in the 30
11	days prior to June, 6 troubles reported for the 58 orders that completed in the
12	30 days prior to July and 10 troubles reported for the 104 orders that
13	completed in the 30 days prior to August 2001 for this sub-metric. There
14	were no systemic problems identified for the troubles that were analyzed in
15	these three months.
16	
17	% Provisioning Troubles w/i 30 Days / Digital Loops >= DS1 / < 10 Circuits /
18	<u>Dispatch (B.2.19.19.1.1) (June)</u>
19	There was 1 trouble reported for the 40 orders that completed in the 30 days
20	prior to June 2001 for this sub-metric. There was no systemic problem
21	identified for the one trouble that was analyzed in June. There was no CLEC
22	activity for this sub-metric in July 2001. BellSouth met the retail analogue
23	comparison for this sub-metric in August 2001.

1	
2	Average Completion Notice Interval / 2w Analog Loop Design / < 10 Circuits /
3	Dispatch (B.2.21.8.1.1) (July/August)
4	There were only 10 completions in this sub-metric in July and 11 completions
5	in August 2001 for this sub-metric. There was no systemic problem identified
6	for the completions analyzed in either July or August.
7	
8	E. CHECKLIST ITEM 5 – UNBUNDLED LOCAL TRANSPORT
9	
10	The data in these measures indicate that BellSouth met the
11	benchmark/analogue requirements for all measurements in Checklist Item 5
2	for May, June, July and August 2001.
13	
14	
15	F. CHECKLIST ITEM 6 – UNBUNDLED LOCAL SWITCHING
16	
7	The data in these measures indicate that BellSouth met the
8	benchmark/analogue requirements for all measurements in Checklist Item 6
19	for May, June, July and August 2001.
20	
21	G. CHECKLIST ITEM 7a - 911 AND E911 SERVICES
22	H. CHECKLIST ITEM 7b - DIRECTORY ASSISTANCE/OPERATOR
23	SERVICES
0.4	

As indicated in Attachment 1C, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in August 2001, as it had in May, June and July. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users. I. CHECKLIST ITEM 10 - ACCESS TO DATABASES AND ASSOCIATED **SIGNALING** BellSouth met the required benchmarks for three of the four sub-metrics associated with this checklist item in May, July and August 2001. All submetrics met the benchmarks in June 2001. See items F.13.3.1 through F.13.3 in Attachment 1C for further details. The one item that did not meet the appropriate benchmark in May, July and August 2001 is as follows: % NXXs / LRNs Loaded by LERG Effective Date (Region) (F.13.3) (May/July) The measure indicated that only 21 of the 33 NXXs were loaded by their effective date for the entire BellSouth region in May, 152 of 153 NXXs loaded by their effective date in July and 23 of 24 NXXs loaded by their effective date in August 2001. However, this is a regional measure, and there were no missed dates in Kentucky for this sub-metric in any of these months. BellSouth met or exceeded the benchmark for this sub-metric in June 2001.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

1 J. CHECKLIST ITEM 11 – NUMBER PORTABILITY 2 3 All the measurements in this Checklist Item were met or exceeded for May, 4 June, July and/or August 2001 except for the following: 5 6 Order Completion Interval / LNP (Standalone)) / < 10 Circuits / Non-Dispatch 7 (B.2.1.17.1.2) (May/June) 8 The unadjusted order completion interval for May was 2.40 days compared to 9 the retail analogue of 1.03 days. In June 2001, the unadjusted order 10 completion interval was 2.32 days compared to the retail analogue of 0.86 11 days. A root cause analysis for OCI for Non-Dispatch orders revealed that 12 BellSouth was offering a 0 to 2-day interval on retail non-dispatched POTS 13 orders, but the wholesale orders were incorrectly receiving the same longer 14 interval as "dispatched" orders. BellSouth is currently reviewing the 15 programming change to correct this issue. 16 17 In addition to the appointment interval issue, OCI is adversely affected by 18 LSRs for which CLECs request intervals beyond the offered interval, and an 19 "L" code is not entered on the order. When a CLEC requests an interval 20 beyond the normal interval offered by BellSouth, an "L" code should be 21 entered on the service order. "L" coded orders are excluded from the OCI 22 metrics. BellSouth met the retail analogue comparison for this sub-metric in 23 July and August 2001.

1	
2	Order Completion Interval / LNP (Standalone)) / >= 10 Circuits / Non-
3	Dispatch (B.2.1.17.2.2) (July)
4	There were only three orders for this sub-metric in July 2001. Such a small
5	universe does not provide a statistically conclusive comparison to the retail
6	analogue. BellSouth met the retail analogue comparison for this sub-metric in
7	August 2001.
8	
9	% Missed Installation Appointments / LNP (Standalone) / < 10 Circuits / Non-
10	Dispatch (B.2.18.17.1.2) (June/July/August)
11	BellSouth missed 2 of the 1,126 orders scheduled for this sub-metric in June,
12	3 of the 528 orders scheduled in July and 2 of the 717 orders scheduled in
13	August 2001. The CLECs and BellSouth retail had over 99.4% of all orders
14	completed as scheduled in June, July and August.
15	
16	Average Completion Notice Interval / LNP (Standalone) / < 10 Circuits / Non-
17	Dispatch (B.2.21.17.1.2) (May/June/July/August)
18	The root cause analysis of these measures indicated that the only differences
19	between the performance comparing BellSouth retail and CLECs are the
20	mismatches found when the orders are compared with the original LSRs.
21	The start of the completion interval is the point at which the technician
22	completes the order, and the interval ends when the completion notice is
23	sent. Any change to a name, number of items, etc., occurring during the

provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the Because of numerous CLEC changes and order updates, average. mismatches on CLEC orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the results in a average. which sometimes miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

12

13

14

15

16

17

18

11

1

2

3

4

5

6

7

8

9

10

Disconnect Timeliness / LNP / < 10 Circuits (B.2.31.1) (May/June)

The Disconnect Timeliness measure is supposed to track the time it takes to disconnect a number in the central office switch after the message has been received from the Local Number Portability (LNP) Gateway that it is ready. However, this measurement does not track the relevant time to perform this function.

19

20

21

22

23

On a great majority of LNP orders, BellSouth creates what is referred to as a "trigger" in conjunction with the order. This trigger gives the end user customer the ability to make and receive calls from other customers who are served by the customer's host switch at the time of the LNP activation. This

ability is not dependent upon BellSouth working a disconnect order in the central office switch. In other words, when a trigger is involved, an end user customer can receive calls from other customers served by the same host switch before the disconnect order is ever worked.

As it currently exists, Performance Measure P-11 does not recognize the importance of triggers and their effect on the LNP process. Rather, the current measure calculates the end time of the LNP activity as the processing of the actual disconnect order in the host switch, even though, from a customer's perspective, this activity is totally meaningless on most LNP orders. It is the activation of the LNP and the routing function accomplished by the LSMS that ultimately determines whether the end user is back in full service and is able to make and receive calls when a trigger is used in porting a telephone number. So, while BellSouth may be missing this measure, the actual impact on CLECs and their end users, for a great majority of the orders is minimal, or nonexistent.

BellSouth is pursuing a change in this measure that more accurately reflects the LNP process and its impacts on end users. Three additional measures are being reviewed as potential replacements for this measure.

K. CHECKLIST ITEM 14 - RESALE

- 1 BellSouth has met or exceeded the benchmarks/analogues for 82%, 90%,
- 2 89% and 90% of the resale metrics for May, June, July and August 2001,
- 3 respectively. The details are delineated in Attachment 1C, Items A.1.1.1.1
- 4 through A.4.2.

5

- 6 During the four-month period from May through August 2001, there were 89
- Resale sub-metrics that had data for all four months and were compared to
- 8 benchmarks or retail analogues. Of those 89 sub-metrics, 78 (88%) sub-
- 9 metrics met the relevant criteria in at least three of the four months.

10

11

12

13

14

15

16

17

18

19

20

21

22

23

1. Resale Ordering Measures

FOC Timeliness

For the month of May 2001, BellSouth processed approximately 9,972 Resale LSRs in Kentucky and met the relevant benchmark on 99% of all FOCs. Of the 9,972 LSRs, 8,842 were fully mechanized with 99% meeting the 3-hour benchmark, clearly exceeding the 95% target. In June 2001, BellSouth processed 8,351 Resale LSRs and met the relevant benchmark on 99% of all FOCs. Of the 8,351 LSRs, 7,123 were fully mechanized with 99% meeting the 3-hour benchmark. In July 2001, 7,879 FOCs were returned for Resale LSRs with 98% meeting the relevant benchmark. Of the 6,791 FOCs returned for electronically submitted LSRs, 99% were returned within the 3-hour benchmark interval. In August 2001, BellSouth processed 8,753 Resale LSRs and met the relevant benchmark on 99% of all FOCs. Of the 8,753

- 1 LSRs, 7,405 were fully mechanized with 99% meeting the 3-hour benchmark.
- 2 See Attachment 1C, Sections A.1.9 through A.1.13 for further details.

Reject Interval

During the month of May 2001, there were 1,411 rejected LSRs, either mechanically or manually processed, with 92% meeting the benchmark. The benchmark for electronic rejects is 97% within 1 hour. 62% of all orders were processed electronically, and 88% met the 1-hour benchmark. In June 2001, there were 1,155 rejected LSRs, either mechanically or manually processed, with 97% meeting the benchmark. 56% of all orders were processed electronically, and 97% met the 1-hour benchmark. In July 2001, 1,343 LSRs were rejected, with 98% returned within the relevant benchmark period. Of the LSRs rejected in July, 64% were submitted electronically with 98% returned within the 1-hour benchmark. In August 2001, 1,576 LSRs were rejected, with 96% returned within the relevant benchmark period. Of the LSRs rejected in August, 58% were submitted electronically with 96% returned within the 1-hour benchmark. See Attachment 1C, Items A.1.4 through A.1.8 for further details.

The Ordering sub-metrics for which BellSouth did not meet the benchmarks/analogues for May, June, July and/or August 2001 were:

Reject Interval / Residence / Electronic (A.1.4.1) (May/June/August)

Reject Interval / Business / Electronic (A.1.4.2) (May/August) The current benchmark for these two sub-metrics is >= 97% within one hour. With the implementation of May data BellSouth was directed to change the time stamp identification for the start and complete times of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). With this change BellSouth was unable to identify multiple issues of the same version of the LSRs that may be rejected (fatal rejects), which should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth is currently working to determine a fix for this issue. BellSouth is conducting a detailed root cause analysis of the process for electronic rejects. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. Thus far, the analysis has determined that many of the LSRs that did not meet the one-hour benchmark were issued between 11:00 p.m. and 4:30 a.m. Between these hours the system is unable to process LSRs because of the back-end legacy systems are out of service. Such hours should be excluded

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

from the measurement. BellSouth is currently reviewing the scheduled down time for all systems and how that down time affects the ordering capability of the CLECs. BellSouth met the benchmark comparison for both of these submetrics in July 2001. Reject Interval / Design (Specials) / Manual (A.1.8.3) (July) There were only 3 orders associated with this sub-metric in July 2001. Such a small universe does not provide a statistically conclusive benchmark comparison. BellSouth met the benchmark comparison for this sub-metric in August 2001. BellSouth has met the retail analogue comparison for this submetric in three of the last four months. Reject Interval / PBX / Manual (A.1.8.4) (July) There were only 4 orders associated with this sub-metric in July 2001. Such a small universe does not provide a statistically conclusive benchmark comparison. BellSouth met the benchmark comparison for this sub-metric in August 2001. BellSouth has met the retail analogue comparison for this submetric in three of the last four months. FOC Timeliness / PBX / Manual (A.1.13.4) (July) There were only 6 orders associated with this sub-metric in July 2001. Such a small universe does not provide a statistically conclusive benchmark comparison. BellSouth met the benchmark comparison for this sub-metric in

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

1 August 2001. BellSouth has met the retail analogue comparison for this sub-2 metric in three of the last four months. 3 4 FOC Timeliness / ISDN / Manual (A.1.13.6) (May/July) 5 There were only 4 orders in this sub-metric for May and also 4 orders in July 6 2001 with BellSouth meeting the benchmark for three of them in each of 7 Such a small universe does not produce a statistically these months. 8 conclusive benchmark comparison. BellSouth met or exceeded the 9 benchmark for this sub-metric in June and August 2001. 10 11 FOC Reject & Response Completeness / Residence / Electronic (A.1.14.1) 12 (July) FOC Reject & Response Completeness / Business / Electronic (A.1.14.2) 13 14 (May/June/July) 15 FOC Reject & Response Completeness / Design / Electronic (A.1.14.3) 16 (June) 17 FOC Reject & Response Completeness / Residence / Manual (A.1.16.1) 18 (May) 19 FOC Reject & Response Completeness / Business / Manual (A.1.16.2) 20 (May/June/July) 21 FOC Reject & Response Completeness / Business / Manual (A.1.16.3) 22 (June/August) FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (July) 23

FOC Reject & Response Completeness / Centrex / Manual (A.1.16.5) (July) 1 2 FOC Reject & Response Completeness / ISDN / Manual (A.1.16.6) 3 (May/July/August) FOC Reject & Response Completeness (Multiple Responses) / Residence / 4 5 Partially Electronic (A.1.18.1) (May/July/August) 6 FOC Reject & Response Completeness (Multiple Responses) / Business / 7 Partially Electronic (A.1.18.2) (May/June/July/August) 8 FOC Reject & Response Completeness (Multiple Responses) / Residence / 9 Manual (A.1.19.1) (May/June/July/August) 10 FOC Reject & Response Completeness (Multiple Responses) / Business / 11 Manual (A.1.19.2) (May/June) 12 FOC Reject & Response Completeness (Multiple Responses) / Design / 13 Manual (A.1.19.3) (June) 14 FOC Reject & Response Completeness (Multiple Responses) / PBX / Manual 15 (A.1.19.4) (June) 16 FOC Reject & Response Completeness (Multiple Responses) / Centrex /

22 "auto clarifications." BellSouth is in the process of rewriting the code to

FOC Reject & Response Completeness (Multiple Responses) / ISDN /

BellSouth has determined that the coding for the FOC & Reject

Completeness measures failed to include rejections that were classified as

17

18

19

20

21

Manual (A.1.19.5) (July)

Manual (A.1.19.6) (June)

1 correct this problem, and the change will impact all FOC & Reject 2 Completeness measures. 3 4 2. Resale Provisioning Measures 5 6 BellSouth met or exceeded the benchmark or retail analogue for 86% of all 7 resale provisioning measures in May, 85% in June, 91% in July and 93% in 8 August 2001. The details supporting the July percentage are delineated in 9 Items A.2.1.1.1 through A.2.20.6.2.2 of Attachment 1C. 10 11 Order Completion Interval 12 As discussed Checklist Item 11, the failure to properly "L" code appropriate 13 orders and the missed appointments for customer reasons negatively impacts 14 the OCI measurements. The following are the sub-metrics for which 15 BellSouth did not meet the retail analogue in May, June and/or July 2001: 16 17 Order Completion Interval / Residence / < 10 Circuits / Non-Dispatch 18 (A.2.1.1.1.2) (May/June) 19 The unadjusted order completion interval for May was 1.69 days compared to 20 the retail analogue of 1.02 days. In June the unadjusted order completion 21 interval was 0.97 days compared to the retail analogue of 0.85 days. As 22 explained in the Order Completion Interval section for Checklist Item 11, 23 BellSouth has determined that non-dispatched orders were given the

dispatched interval in error. BellSouth met the retail analogue comparison 1 2 for this sub-metric in July and August 2001. 3 Order Completion Interval / Centrex / < 10 Circuits / Non-Dispatch 4 5 (A.2.1.5.2.2) (May) 6 There were only three orders in this sub-metric for May 2001. The small 7 universe for this measurement does not provide a statistically conclusive 8 comparison to the retail analogue. BellSouth met or exceeded the retail 9 analogue for this sub-metric in June 2001. There was no CLEC activity for 10 this sub-metric in either July or August 2001. 11 12 Other resale provisioning sub-metrics for which BellSouth did not meet the 13 benchmark/retail analogue in May, June and/or July 2001 were: 14 15 % Jeopardies / Residence (A.2.4.1) (August) 16 There were 38 orders placed in jeopardy status of the 5,185 orders completed 17 for this sub-metric in August 2001. Fourteen of these jeopardies were 18 resolved prior to the due dates and the orders worked as scheduled. None of 19 the jeopardies in this sub-metric resulted in held orders in August 2001. 20 BellSouth has met the retail analogue comparison for this sub-metric in three 21 of the last four months. 22 % Jeopardy Notice >= 48 hours / Residence / Mechanized (A.2.9.1) (August) 23

1 % Jeopardy Notice >= 48 hours / Business / Mechanized (A.2.9.2) (May) 2 The calculations for this measure have been determined to be incorrect. The 3 coding change in the Service Order Control System (SOCS) was 4 implemented in a September 13, 2001, system load. The October data 5 month will be the first full month that the change will be in effect. 6 7 % Missed Installation Appointments / Business / < 10 Circuits / Dispatch 8 (A.2.11.2.1.1) (July) 9 BellSouth met 59 of the 63 installation appointments as scheduled for this 10 sub-metric in July 2001. The four missed appointments in this sub-metric did 11 not reveal any distinct patterns or systemic installation issues. BellSouth met 12 the retail analogue comparison for this sub-metric in August 2001. BellSouth 13 has met the retail analogue comparison for this sub-metric in three of the last 14 four months. 15 16 % Missed Installation Appointments / Design (Specials) / < 10 Circuits / 17 Dispatch (A.2.11.3.1.1) (May) 18 There was only one order in this sub-metric for May 2001. The small 19 universe for this measurement does not provide a statistically conclusive 20 comparison with the retail analogue. BellSouth met or exceeded the retail 21 analogue for this sub-metric in June and August 2001. There was no CLEC 22 activity for this sub-metric in July 2001. 23

1	% Provisioning Troubles w/i 30 days / Residence / < 10 Circuits / Non-
2	Dispatch (A.2.12.1.1.2) (July/August)
3	For both July and August 2001, less than 4% of the orders completed for this
4	sub-metric in the prior 30 days had trouble reports in the following month. In
5	August , 58 of the trouble reports (27%) were closed as "TOK/FOK."
6	Excluding these reports, BellSouth would have met the retail analogue
7	comparison for the month. The difference between the CLEC values and the
8	retail analogues for this sub-metric was .5%, virtually equivalent, for each
9	month.
10	
11	% Provisioning Troubles w/i 30 days / Business / < 10 Circuits / Dispatch
12	(A.2.12.2.1.1) (June/July)
13	There were a total of ten troubles reported for the 106 orders that completed
14	in the 30 days prior to June 2001 for this sub-metric. Six of the ten reports
15	were closed as either test OK or found OK. For July, there were a total of
16	seven troubles reported for the 80 orders that completed in the 30 days prior
17	to July. There was no systemic pattern to the remaining four troubles for
18	June or for the troubles reported in July. BellSouth met the retail analogue
19	comparison for this sub-metric in August 2001.
20	
21	% Provisioning Troubles w/i 30 days / Centrex / < 10 Circuits / Non Dispatch
22	(A.2.12.5.1.2) (May)

There were only two orders in this sub-metric for May 2001. The small universe for this measurement does not provide a statistically conclusive comparison with the retail analogue. BellSouth met or exceeded the retail analogue for this sub-metric in June, July and August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. Average Completion Notice Interval / Residence / < 10 Circuits / Dispatch Electronic (A.2.14.1.1.1) (May) Average Completion Notice Interval / Residence / < 10 Circuits / Non-Dispatch Electronic (A.2.14.1.1.2) (May/June) Average Completion Notice Interval / Business / < 10 Circuits / Non-Dispatch Electronic (A.2.14.2.1.2) (June) Average Completion Notice Interval / Centrex / >= 10 Circuits / Non-Dispatch Electronic (A.2.14.5.2.2) (June) The root cause analysis of these measures indicated that the only differences between the performance comparing BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLEC orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the which sometimes results in a miss. Specific Service average. Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results. BellSouth met the retail analogue comparisons for all of these sub-metrics in August 2001. Service Order Accuracy / Residence / < 10 Circuits / Non Dispatch (A.2.25.1.1.2) (June/July/August) BellSouth met the standard for 43 of the 48 orders reviewed in this sub-metric for June, 70 of 97 orders reviewed in July and 295 of the 329 orders reviewed in August 2001. The 95% benchmark set a requirement of 46 orders in June, 92 orders in July and 313 orders in August based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. Service Order Accuracy / Business / < 10 Circuits / Dispatch (A.2.25.2.1.1) (May)

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

BellSouth met the standard for 39 of the 45 orders reviewed in this sub-metric for May 2001. The 95% benchmark set a requirement of 43 based on the quantity of orders for this sub-metric. BellSouth met or exceeded the benchmark for this sub-metric in June, July and August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. Service Order Accuracy / Business / < 10 Circuits / Non-Dispatch (A.2.25.2.1.2) (July) BellSouth met the standard for 51 of the 65 orders reviewed in this sub-metric for July 2001. The 95% benchmark set a requirement of 62 based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met or exceeded the benchmark for this sub-metric in August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. Service Order Accuracy / Business / >= 10 Circuits / Dispatch (A.2.25.2.2.1) (June) BellSouth met the standard for 3 of the 5 orders reviewed in this sub-metric for June 2001. The small universe for this measurement does not provide a statistically conclusive comparison to the retail analogue. There were no CLEC orders reviewed for this sub-metric in July or August 2001.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

2	Service Order Accuracy / Business / >= 10 Circuits / Non Dispatch
3	(A.2.25.2.2) (June)
4	BellSouth met the standard for 3 of the 4 orders reviewed in this sub-metric
5	for June 2001. The small universe for this measurement does not provide a
6	statistically conclusive comparison to the retail analogue. There were no
7	CLEC orders reviewed for this sub-metric in July 2001. BellSouth met or
8	exceeded the benchmark for this sub-metric in August 2001.
9	
10	Service Order Accuracy / Design / < 10 Circuits / Dispatch (A.2.25.3.1.1)
11	(June/August)
12	BellSouth met the standard for 1 of the 2 orders reviewed in this sub-metric
13	for June and for 7 of the 8 orders reviewed in August 2001 The small
14	universe for this measurement does not provide a statistically conclusive
15	comparison to the retail analogue. BellSouth met the retail analogue
16	comparison for this sub-metric in July 2001.
17	
18	3. Resale Maintenance and Repair (M&R) Measures
19	
20	BellSouth met the relevant retail analogue comparisons for 86% of all the
21	Resale Maintenance & Repair measurements in May, 93% in June, 89% in
22	July and 87% in August 2001. The sub-metrics for which BellSouth did not
23	meet the retail analogues in May, June, July and/or August 2001 were:

% Missed Repair Appointments / Business / Non Dispatch (A.3.1.2.2) (May) BellSouth missed 11 of the 50 appointments scheduled for this sub-metric in All eleven of the appointments were associated with one May 2001. customer's move to a new location that was scheduled as a non-dispatch move. Once the orders were completed, the customer reported problems with all eleven lines. Resolution turned out to be a multitude of issues at the premise location. BellSouth met or exceeded the retail analogue for this submetric in June, July and August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. % Missed Repair Appointments / Design (Specials) / Dispatch (A.3.1.3.1) (July) BellSouth missed one of four repair appointments scheduled for July 2001. Such a small universe does not provide a statistically conclusive comparison to the retail analogue. BellSouth met or exceeded the retail analogue for this sub-metric in August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. Customer Trouble Report Rate / Residence / Dispatch (A.3.2.1.1) (June/August) There were 537 reports out of an in service base of 19,449 or 2.76% for this sub-metric compared with 2.40% for the retail analogue in June 2001. Ninety

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

of these troubles were closed as found OK. Customer representatives will be covered on the proper screening techniques for CLEC troubles. BellSouth met the retail analogue comparison for this sub-metric in July 2001. In August 2001, the CLECs had over 96% trouble free service for the 19,173 lines in service in this sub-metric. The trouble report rate for this sub-metric was less than 0.4% higher than for the retail analogue for August. Eighty-three of the August trouble reports were closed as "TOK/FOK." Excluding these reports, the BellSouth trouble report rate would have been higher than the CLEC rate.

Customer Trouble Report Rate / PBX / Dispatch (A.3.2.4.1)

(May/June/July/August)

There were 6 trouble reports for the 869 in service lines for this sub-metric in May, 2 reports out of 807 lines in June, 10 trouble reports out of 728 lines in service in July and 1 trouble report for the 667 lines in service in August 2001. BellSouth provided 98% or 99% trouble free service for the in-service lines in this sub-metric for both CLECs and BellSouth retail customers in all four months. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue,

but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – often 98% or 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

1

2

3

4

5

Customer Trouble Report Rate / PBX / Non-Dispatch (A.3.2.4.2) (May/July)

There were 4 trouble reports for the 869 in service lines for this sub-metric in May and only 2 trouble reports for the 728 in service lines in July 2001. BellSouth provided over 99.5% trouble free service for both retail and the CLECs for this sub-metric for the months of May and July. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in June and August 2001.

2 Customer Trouble Report Rate / Centrex / Dispatch (A.3.2.5.1) (August) 3 There were 5 trouble reports for the 597 lines in service for this sub-metric in 4 August 2001. BellSouth provided over 99% trouble free service for both retail 5 and the CLECs for this sub-metric for the month of August. From a practical 6 point of view, the CLECs' ability to compete has not been hindered even 7 though the statistical results may technically show that BellSouth failed to 8 BellSouth has met the retail analogue meet the benchmark/analogue. 9 comparison for this sub-metric in three of the last four months. 10 11 12 Maintenance Average Duration / PBX / Dispatch (A.3.3.4.1) (August) 13 There was only one trouble report for this sub-metric in August 2001. The 14 small universe for this measurement does not provide a statistically 15 conclusive comparison with the retail analogue. BellSouth has met the retail 16 analogue comparison for this sub-metric in three of the last four months. 17 18 Maintenance Average Duration / PBX / Non-Dispatch (A.3.3.4.2) (August) 19 There was only one trouble report for this sub-metric in August 2001. The 20 small universe for this measurement does not provide a statistically 21 conclusive comparison with the retail analogue. 22 23 Maintenance Average Duration / Centrex / Non Dispatch (A.3.3.5.2) (May)

1 There was only one trouble report for this sub-metric in May 2001. The small 2 universe for this measurement does not provide a statistically conclusive 3 comparison with the retail analogue. There was no CLEC activity for this sub-4 metric in June. BellSouth met the retail analogue comparison for this sub-5 metric in July 2001. 6 7 % Repeat Troubles within 30 days / Business / Non Dispatch (A.3.4.2.2) 8 (June) 9 There were a total of 15 repeat reports out of the 57 troubles reported for this 10 sub-metric in June 2001. Of the 15 repeat reports, 9 were closed as test OK. 11 There were 5 reports closed to line translation issues and 1 was a follow-up 12 report within the same day. No patterns to the original reports were found 13 during this analysis. BellSouth met the retail analogue comparison for this 14 sub-metric in July and August 2001. BellSouth has met the retail analogue 15 comparison for this sub-metric in three of the last four months. 16 17 % Repeat Troubles within 30 days / PBX / Dispatch (A.3.4.4.1) (May) 18 There were only six trouble reports for this sub-metric in May 2001. The 19 small universe for this measurement does not provide a statistically 20 conclusive comparison with the retail analogue. BellSouth met or exceeded 21 the retail analogue for this sub-metric in June, July and August 2001. 22 BellSouth has met the retail analogue comparison for this sub-metric in three 23 of the last four months.

2	% Repeat Troubles within 30 days / PBX / Non Dispatch (A.3.4.4.2)
3	(May/July)
4	There were four trouble reports for this sub-metric in May and only two trouble
5	reports in July 2001. There was no CLEC activity for this sub-metric in June.
6	The small universe for this measurement does not provide a statistically
7	conclusive comparison with the retail analogue. BellSouth met the retail
8	analogue comparison for this sub-metric in August 2001.
9	
10	% Repeat Troubles within 30 days / Centrex / Non-Dispatch (A.3.4.5.2) (May)
11	There was only one trouble report for this sub-metric in May 2001. There was
12	no CLEC activity for this sub-metric in either June or August 2001. The small
13	universe for this measurement does not provide a statistically conclusive
14	comparison with the retail analogue. BellSouth met the retail analogue
15	comparison for this sub-metric in July 2001.
16	
17	% Repeat Troubles within 30 days / ISDN / Dispatch (A.3.4.6.1) (July)
18	There were four trouble reports for this sub-metric in July 2001. The small
19	universe for this measurement does not provide a statistically conclusive
20	comparison with the retail analogue. BellSouth met the retail analogue
21	comparison for this sub-metric in August 2001.
22	
23	Out of Service > 24 Hours / Design (Specials) / Dispatch (A.3.5.3.1) (July)

There was one trouble report in this sub-metric that resulted in an out-ofservice condition for more than 24 hours in July 2001. Such a small universe for this sub-metric does not provide a statistically conclusive benchmark comparison. BellSouth met the retail analogue comparison for this sub-metric in August 2001. BellSouth has met the retail analogue comparison for this sub-metric in three of the last four months. Out of Service > 24 Hours / PBX / Dispatch (A.3.5.4.1) (August) There was one trouble report in this sub-metric that resulted in an out-ofservice condition for more than 24 hours in August 2001. Such a small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. Out of Service > 24 Hours / PBX / Non-Dispatch (A.3.5.4.2) (August) There was one trouble report in this sub-metric that resulted in an out-ofservice condition for more than 24 hours in August 2001. Such a small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. III. Summary As stated in the Introduction to the Analysis of Performance Measurements section, BellSouth met or exceeded the criteria for 414 of the 487 sub-metrics

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

(85%) for which there was CLEC activity in May 2001. In June, 368 of 425 sub-metrics (87%) met or exceeded benchmarks or retail analogues. In July, BellSouth met or exceeded the required standards for 424 of the 488 (87%) sub-metrics. In August 2001, 437 of 509 sub-metrics (86%) met or exceeded benchmarks or retail analogues.

During the four-month period, May through August 2001, excluding the three measures with calculation problems, there were a total of 305 sub-metrics that had CLEC activity for all four months and that were compared with either benchmarks or retail analogues. Of these 305 sub-metrics, 259 sub-metrics satisfied the comparison criteria during at least three of the four months.

BellSouth Monthly Performance Summary Kentucky, August 2001

10/10/2001 Page 1 of 47

A 1.12.5 A 1.12.5 A 1.12.6 A 1.13.1 A 1.13.1 A 1.14.2 A 1.14.2 A 1.14.2 A 1.14.2 A 1.14.2 A 1.14.3 A 1.14.3	BellSouth Monthly Performance Summary	Benchmark / Analog >= 85% w in 10 hrs >= 85% w in 36 hrs >= 85% = 95% >= 95% >= 95% >= 95% >= 95%	Measure Volume	CLEC Measure 100.00% 1	CLEC Volume 1 1 12 12 12 1367 1367 230	Standard Standard Deviation Error	2Score	Equity YES
A1152 A1153 A1154 A1156 A1162 A1162 A1163 A1163 A1164 A1166	O-11 Business/KY(%) O-11 Design (Pecials)/KY(%) O-11 Design (Pecials)/KY(%) O-11 Centreu/KY(%) O-11 Centreu/KY(%) O-11 Residence/KY(%) O-11 Rusiness/KY(%) O-11 Business/KY(%) O-11 Design (Pecials)/KY(%) O-11 Pusiness/KY(%) O-11 Centreu/KY(%) O-11 Cen	200% 200%		100.00% 100.00% 100.00% 96.51% 90.00% 100.00% 71.43%	233 139 86 10 5 5 1			YES YES YES YES YES NO
A117.1 A117.2 A117.4 A117.5 A117.6 A118.2 A118.2 A118.5 A118.5 A118.5	FOC & Reject Response Completeness (Multiple Responses) - Mechanized O-11 Businesski(Y(%) O-11 Businesski(Y(%) O-11 Businesski(Y(%) O-11 PBJKKY(%) O-11 Select Response Completeness (Multiple Responses) - Partially Mechanized O-11 Solutionski(Y(%) O-11 Businesski(Y(%) O-11 Businesski(Y(%) O-11 Businesski(Y(%) O-11 Design (Specials)KY(%) O-11 Centrexki(Y(%) O-11 Centrexki(Y(%) O-11 I Centrexki(Y(%) O-11 I Centrexki(Y(%) O-11 I Centrexki(Y(%) O-11 I SIDNIKY(%)	%566 X		97.53% 99.41% 90.32% 83.61% 100.00%	7,966 337 1,363 2,38			YES YES NO NO YES
A1.19.1 A1.19.2 A1.19.4 A1.19.5 A1.19.6	•3 2	%56 = < %56 = < %56 = < %56 = <		94.24% 97.59% 100.00% 100.00% 100.00%	139 83 9 6 1 1			NO YES YES YES YES

Page 2 of 47

10/10/2001

outh Monthly Performance Summary	cky, August 2001
BellSouth	Kentucky,

di L	Equity	YES	YES			YES	2						YES	YES							YES				YES	YES	2			YES	YES	YES			VES	YES	YES			4	YES Y	YES	YES	YES	YES	YES	YES	YES			O.L.	YES	YES
Ş	ZScore	3.4470	11.0392			0.4024	25/48		-				0.4494	0.1641		+			-		0.6641			}		1									+																		
Standard	Епог	0.41302	0.01672			1.21294	0.17580	1					23.85219	3.97007				ľ			11.38157																																
Standard	Deviation	6.472	1 098	1.715		7.822	2.496	6.028	34.087	6.033			23.389	6.643	3000	2,676	3 010	7 149	4.281	20.022	11.331		1.105		37.267	20 047	70.047			44.003		0.000					4 658																
CLEC	Volume	256	4.492			42	509						1	3							-				0	0	0			0	0	0					0				0	٥	0			c		0				0	٥
CLEC	Measure	202	290			2.73	0.79						4.00	2.55		1					0.33				8.0	000	00.0			80	0.00	0.00			90	3 8	3 8				8.0	88	800	200	38	800	800	80				00.00	0.0
BST	Volume	0.00	107 626	12		4,254	5,623	23	205	25 22			25	42		ç	790	22	286	8	112		39		112	0	200	0		15	0	1	0	0	0	0	0 4	0	0	0	0	0	0	٥	0	0	0	0	0	0	0	0	0
BST	Measure	202	0.07	5.19		3.22	1.24	7.17	0.83	10.36	8		14.72	3.21		1.33	3.51	200	25.5	19.58	7.89		3.79		30.22	0.00	11.28	800	88	36.60	00.0	12.00	00.00	0.00	000	88	000	800	00.0	0:00	000	8	0.00	800	300	88	88	00:00	000	00.0	0.00	00.0	0.00
Benchmark /	Analog		Xes	Ţ						3 2	7	T					3	3 (T	T	NOSI							Yes o								- ·	1	Bised								T	T	T	Centrex	,,			NOSI
BellSouth Monthly Performance Summary Kentuckv. August 2001		Order Completion Interval	Residence/<10 circuits/Dispatch/KY(days)	Residence/<10 circuits/Non-Dispatch/KY(days)	Residence/2=10 circuits/Dispatch/KY(days)	Rusiness/<10 circuits/Dispatch/KY(days)	Business/<10 circuits/Non-Dispatch/KY(days)	Business/>=10 circuits/Dispatch/KY(days)	Business/>=10 circuits/Non-Dispatch/KY(days)	Design (Specials)/<10 circuits/Dispatch/KY(days)	Design (Specials)/<10 circuits/Non-Dispatch/KY(days)	Design (Specials)/>=10 circuits/Dispatch/KY(days)	DBX/c10 circuite/Dispatch/KY/days)	PBX/<10 circuits/Non-Dispatch/KY(days)	PBX/>=10 circuits/Dispatch/KY(days)	PBX/>=10 circuits/Non-Dispatch/KY(days)	Centrex/<10 circuits/Dispatch/KY(days)	Centrex/<10 circuits/Non-Dispatch/KY(days)	Centrex/>=10 circuits/Dispatch/KY(days)	Centrex/>=10 crcuits/Non-Dispatch/KY(days)	ISDN/<10 circuits/Dispatch/KY(days)	ISDN/>=10 circuitsDispatch/KY(days)	ISDN/>=10 circuits/Non-Dispatch/KY(days)	and the second s	Residence/<10 circuits/Facility/KY(days)	Residence/<10 circuits/Equipment/KY(days)	Residence/<10 circuits/Other/KY(days)	Residence/>=10 circuits/Facility/KY(days)	Residence/>=10 crcuits/Equipment/KY(days)	Residence/>=10 crcuits/Other/KY(days)	Business/<10 circuits/Facility/KY(days)	Business/ 10 circuits/Phar/X/days)	Business/>=10 circuits/Facility/KY(days)	Business/>=10 circuits/Equipment/KY(days)	Business/>=10 circuits/Other/KY(days)	Design (Specials)/<10 circuits/Facility/KY(days)	Design (Specials)/<10 circuits/Equipment/KY(days)	Design (Specials)/<10 circuits/Other/KY(days)	Design (Specials)/>=10 circuits/Foundment/KY(days)	Design (Specials)/>=10 circuits/Other/KY(days)	PBX/<10 circuits/Facility/KY(days)	PBX/<10 circuits/Equipment/KY(days)	PBX/<10 circuits/Other/KY(days)	PBX/>=10 circuits/Facility/KY(days)	PBX/>=10 circuits/Equipment/KY(days)	PBX/>=10 circuits/Other/KY(days)	Centrex/<10 circuits/Facility/KY(days)	Centrex/<10 circuits/Equipment/ Y (days)	Centrex/<10 circuits/Other/r Y (days)	Centrex/>=10 drouts/Fauiny/NT(days)	Centrext>=10 circuits/Other/KY(days)	ISDN/<10 circuits/Facility/Y(days)	ISDN/<10 circuits/Equipment/KY(days)
BellS		Order C	P-4	4	4 6	4	9	4	д 4	P 4	4	4	1 0	1		1		ll		- 1	- 1	1	4	lγ	P-4	ď			- 1	- 1		- 1	ŗ <u>,</u>					- 1			1	ď	<u>P.</u>	<u>P</u> -	P-1	4	-	<u>.</u>		2 0	<u>.</u>	ā	<u>-</u>
			A.2.1.1.1.1	A.2.1.1.2	A.2.1.1.2.1	A 2 1 2 1 1	A 2 1 2 1 2	A21221	A.2.1.2.2.2	A.2.1.3.1.1	A.2.1.3.1.2	A.2.1.3.2.1	A.2.1.3.2.2	A 2 1 4 1 2	A21421	A21422	A.2.1.5.1.1	A.2.1.5.1.2	A.2.1.5.2.1	A.2.1.5.2.2	A.2.1.6.1.1	A.Z. 1.0. 1.2	A21622		422111	A22112	A.2.2.1.1.3	A.2.2.1.2.1	A.2.2.1.2.2	A.2.2.1.2.3	A.2.2.2.1.1	A22212	A 2 2 2 2 1 3	A2222	A2223	A 2.2.3.1.1	A.2.2.3.1.2	A.2.2.3.1.3	A.2.2.3.2.1	A.2.2.3.2.2 A.2.2.3.2.3	A 2 2 4 1 1	A22412	A224.13	A.2.2.4.2.1	A.2.2.4.2.2	A.2.2.4.2.3	A.2.2.5.1.1	A22512	A.2.2.5.1.3	A.2.2.5.2.1	A 2 2 5 2 3 4	A 2 2 6 1 1	

10/10/2001

Page 3 of 47

01 Page 4 of 47

Equity

ZScore

Standard Standard Deviation Error

CLEC

CLEC

BST Volume

BST Measure

Benchmark / Analog

Summan	
rformance (
ly Perfo	2001
h Month	August .
BellSout	Kentucky,

YES	YES YES YES	YES	YES	YES	YES	YES YES YES	YES	YES	YES
0.3472	0.2132	0.1865	1.4097	0.9167		0.2214	3.3537 5.4562	0.7935	0.4572
0.32004	0.00000	0.04787	0.02033	0.02215	0.00000	0.00000	0.08754	2.31242 0.67053	0.12685
							13.249 5.722 4.508	16.579 9.602 0.115 0.141 522.757 52.755	13.801 13.801 0.116 78.824 27.767 73.342
L &	2 - 1 3	4	220 5,378	63 208		7 2 2 2 12	256 4,461	216	1-
%00.0 %00.0	0.00% 0.00%	0.00%	3.98%	3.17%	%00.0 0.00%	%00.0 %00.0 %00.0	0.39	0.35	0.17
27 43	5 183 268 27 29	39	5,514 107,489 9	4,011 5,059 19 1 943	1 12 52 1	161 480 18 51 207 92 1	5,380 94,009 9	1,703 4,056 14 2 2 324 11	18 33 5 143 205 23
11.11%	0.00% 0.00% 3.70% 0.00%	0.00% 0.00%	9.68% 3.43% 11.11%	3.14% 4.74% 10.53% 0.00% 4.67% 0.00%	0.00%	1.24% 0.00% 0.00% 0.00% 0.00% 0.00%	3.24 0.82 1.53	3.01 0.89 0.05 0.28 255.37 31.51	48.54 4.56 0.23 37.13 4.53
Design Design PBX PBX	PBX Centrex Centrex Centrex				Design Design PBX PBX PBX	Centrex Centrex Centrex Centrex ISDN ISDN ISDN ISDN			PBX PBX PBX Centrex Centrex
Design (Specials)/>=10 circuits/DispatchKY(%) Design (Specials)/>=10 circuits/Non-DispatchKY(%) PBX/<10 circuits/DispatchKY(%) PBX/<10 circuits/DispatchKY(%)	PBX/>= 10 circuits/Dayatch/KY(%) PBX/>= 10 circuits/Dayatch/KY(%) Centrex/=10 circuits/Dayatch/KY(%) Centrex/>=10 circuits/Dayatch/KY(%) Centrex/>=10 circuits/Dayatch/KY(%) Centrex/>=10 circuits/Dayatch/KY(%)	ISDN/<10 circuits/DispatchKY(%) ISDN/<10 circuits/Non-DispatchKY(%) ISDN/=10 circuits/DispatchKY(%) ISDN/=10 circuits/Non-DispatchKY(%)	Residence/10 circuits/Dispatch/KY(%) Residence/10 circuits/Dispatch/KY(%) Residence/10 circuits/Dispatch/KY(%) Residence/>=10 circuits/Dispatch/KY(%)	Residence2>=10 crcuitsNon-UspatchKY(%) Business4-10 crcuitsNon-DispatchKY(%) Business4-10 crcuitsDispatchKY(%) Business2>=10 crcuitsDispatchKY(%) Business2>=10 crcuitsDispatchKY(%) Business2>=10 crcuitsNon-DispatchKY(%) Business2>=10 crcuitsNon-DispatchKY(%) Design (Specias)x-10 crcuitsDispatchKY(%) Design (Specias)x-10 crcuitsNon-DispatchKY(%)	Design (Specials)>=10 circuits/DispatchKY(%) Design (Specials)>=10 circuits/DispatchKY(%) PBX/<10 circuits/DispatchKY(%) PBX/<10 circuits/DispatchKY(%) PBX/>=10 circuits/DispatchKY(%) PBX/>=10 circuits/DispatchKY(%) PBX/>=10 circuits/DispatchKY(%)	Centrex/<10 circuits/Dispatch/KY(%) Centrex/<10 circuits/Non-Dispatch/KY(%) Centrex/>=10 circuits/Non-Dispatch/KY(%) SDN 10 circuits/Non-Dispatch/KY(%) SDN</10 circuits/Non-Dispatch/KY(%) ISDN</10 circuits/Non-Dispatch/KY(%) ISDN</10 circuits/Non-Dispatch/KY(%) ISDN =10 circuits/Non-Dispatch/KY(%)	pe Completion Notice Interval - Mechanized Residencel<-10 circuits/Dispatch/K/(hours) Residencel<-10 circuits/Non-Dispatch/K/(hours) Residencel>=10 circuits/Dispatch/K/(hours)	Residence)==10 circuitsNnon-DispatchKY(hours) Business<10 circuitsDispatchKY(hours) Business<10 circuitsDispatchKY(hours) Business>=10 circuitsDispatchKY(hours) Business>=10 circuitsDispatchKY(hours) Business>=10 circuitsNnon-DispatchKY(hours) Design (Specials)=10 circuitsNnon-DispatchKY(hours) Design (Specials)==10 circuitsNnon-DispatchKY(hours) Design (Specials)==10 circuitsNnon-DispatchKY(hours) Design (Specials)==10 circuitsNnon-DispatchKY(hours)	Usegin (specials)2=10 drouts/Non-Uspardry (thous) PBX/410 drouts/Dispatch/KY(hours) PBX/5=10 drouts/Dispatch/KY(hours) PBX/5=10 drouts/Non-Dispatch/KY(hours) PBX/5=10 drouts/Non-Dispatch/KY(hours) Centrew/4-10 drouts/Shop-Dispatch/KY(hours) Centrew/5-10 drouts/Dispatch/KY(hours) Centrew/5-10 drouts/Dispatch/KY(hours)
P.3		2 d d d	ě	Residence>=10 CautisMon-DispatchKY(%) Business/<10 circuitsMon-DispatchKY(%) Business/<10 circuitsNon-DispatchKY(%) Business/>=10 circuitsNon-DispatchKY(%) Business/>=10 circuitsNon-DispatchKY(%) Design (Specials/><10 circuitsNon-DispatchKY(%) Design (Specials/><10 circuitsNon-DispatchKY(%) Design (Specials/><10 circuitsNon-DispatchKY(%)			§		P-5. Usegin (Speakars)>= 10 dicuts/non-Uspardrin/ (frouts) P-5. PBX/<10 circuits/Dispatch/KY(hours) P-5. PBX/>= 10 circuits/Non-Dispatch/KY(hours) P-5. PBX/>== 10 circuits/Non-Dispatch/KY(hours) P-5. Centrex/<10 circuits/Non-Dispatch/KY(hours) P-5. Centrex/<10 circuits/Non-Dispatch/KY(hours) P-5. Centrex/<10 circuits/Dispatch/KY(hours) P-5. Centrex/>= 10 circuits/Dispatch/KY(hours)

10/10/2001 Page 5 of 47

ZScore

Standard Standard Deviation Error

CLEC

CLEC

BST Volume

BST Measure

Benchmark / Analog

outh Monthly Performance Summary	cky, August 2001
BellSouth	Kentucky, A

YES	Diagnostic	Diagnostic
0.4423		
22.96194		
3.729 553.012 22.756 0.102		
-	27 28 6 6 59 2	216 3.685 19 68 68 15
0.22	25.81 18.63 34.04 17.32 20.60 22.58	6 02 0 080 0 069 0 069 1 30
28 66 55 39		
1.85 178.47 10.38 0.30		
Centrex (SDN (SDN (SDN (SDN	Diagnostic	Diagnostic
)) ((hours) (Yhours)	((days) (Y(days)
//////////////////////////////////////	4 Nortage Completion Notice Interval - Non-Mechanized 8-5 Residencel-(10 circuits/Dispatch/K/(hours) 9-5 Residencel-(10 circuits/Dispatch/K/(hours) 9-5 Residencel-(10 circuits/Dispatch/K/(hours) 9-5 Residencel-(10 circuits/Dispatch/K/(hours) 9-5 Business/-(10 circuits/Dispatch/K/(hours) 9-5 Business/-(10 circuits/Dispatch/K/(hours) 9-5 Business/-(10 circuits/Dispatch/K/(hours) 9-5 Business/-(10 circuits/Dispatch/K/(hours) 9-5 Design (Specials)/-(10 circuits/Dispatch/K/(hours) 9-5 Centrew/-(10 circuits/Dispatch/K/(hours) 9-5 Centrew/-(10 circuits/Dispatch/K/(hours) 9-5 Centrew/-(10 circuits/Dispatch/K/(hours) 9-5 Centrew/-(10 circuits/Dispatch/K/(hours) 9-5 SiDN/-(10 circuits/Dispatch/K/(hours) 9-6 SiDN/-(10 circuits/Dispatch/K/(hours) 9-7 SiDN/-(10 circuits/Dispatch/K/(hours) 9-7 SiDN/-(10 circuits/Dispatch/K/(hours) 9-7 SiDN/-(10 circuits/Dispatch/K/(hours) 9-7 SiDN/-(10 circuits/Dispatch/K/(hours))	1-10 Residence/+ Oricuits/Dispatch/KY(days) 1-10 Residence/+ Oricuits/Dispatch/KY(days) 1-10 Residence/+ Oricuits/Dispatch/KY(days) 1-10 Residence/+ Oricuits/Dispatch/KY(days) 1-10 Business/-10 circuits/Dispatch/KY(days) 1-10 Design (Specials)/+-10 circuits/Dispatch/KY(days) 1-10 Design (Specials)/+-10 circuits/Dispatch/KY(days) 1-10 Design (Specials)/10 circuits/Dispatch/KY(days) 1-10 PBX/+-10 circuits/Dispatch/KY(days) 1-10 PBX/+-10 circuits/Dispatch/KY(days) 1-10 Centrex/10 circuits/Dispatch/KY(days) 1-10 Centrex/10 circuits/Non-Dispatch/KY(days) 1-10 Centrex/10 circuits/Non-Dispatch/KY(days) 1-10 Centrex/10 circuits/Non-Dispatch/KY(days) 1-10 (SDN/+-10 circuits/Non-Dispatch/KY(days)
Centrex/>=10 circuits/Non-DispatchKY(hours) ISDN/<10 circuits/DispatchKY(hours) ISDN/<10 circuits/Non-DispatchKY(hours) ISDN/>=10 circuits/DispatchKY(hours) ISDN/>=10 circuits/Non-DispatchKY(hours)	Residence/10 circuits/Dispatch/K/thours) Residence/10 circuits/Dispatch/K/thours) Residence/10 circuits/Dispatch/K/thours) Residence/10 circuits/Dispatch/K/thours) Business/10 circuits/Dispatch/K/thours) Business/10 circuits/Dispatch/K/thours) Business/10 circuits/Dispatch/K/thours) Business/10 circuits/Dispatch/K/thours) Business/10 circuits/Non-Dispatch/K/thours) Business/10 circuits/Non-Dispatch/K/thours) Business/10 circuits/Non-Dispatch/K/thours) Business/10 circuits/Non-Dispatch/K/thours) Business/10 circuits/Non-Dispatch/K/thours) Design (Specials/F-10 circuits/Non-Dispatch/K/thours) Design (Specials/F-10 circuits/Non-Dispatch/K/thours) PBX/10 circuits/Dispatch/K/thours) PBX/10 circuits/Dispatch/K/thours) Centrew/-10 circuits/Dispatch/K/thours) Centrew/-10 circuits/Dispatch/K/thours) Centrew/-10 circuits/Dispatch/K/thours) ISDN/10 circuits/Dispatch/K/thours)	1010 Sesidence/c10 circuits/Non-Dispatch/K7(days) 2-10 Residence/c10 circuits/Dispatch/K7(days) 2-10 Residence/c10 circuits/Non-Dispatch/K7(days) 2-10 Residence/c10 circuits/Non-Dispatch/K7(days) 2-10 Business/c10 circuits/Non-Dispatch/K7(days) 2-10 Business/c10 circuits/Non-Dispatch/K7(days) 2-10 Business/c10 circuits/Non-Dispatch/K7(days) 2-10 Business/c10 circuits/Non-Dispatch/K7(days) 2-10 Design (Specials/C10 circuits/Non-Dispatch/K7(days) 2-10 Design (Specials/C10 circuits/Non-Dispatch/K7(days) 2-10 Design (Specials/C10 circuits/Non-Dispatch/K7(days) 2-10 Design (Specials/C10 circuits/Non-Dispatch/K7(days) 2-10 Design (Specials/Dispatch/K7(days) 2-10 PBX/c-10 circuits/Dispatch/K7(days) 2-10 PBX/c-10 circuits/Dispatch/K7(days) 2-10 Centres/c10 circuits/Dispatch/K7(days) 2-10 (SDN/c-10 circuits/Non-Dispatch/K7(days) 2-10 (SSN/c-10 circuits/Non-Dispatch/K7(days)
in circuits/Nispa circuits/Dispa circuits/Non-I circuits/Dispa	Non Notice Importation of Notice Importation of Imp	## Optool Institute of Institut
Centrex/>= (SDN/<10 (ISDN/<10 (ISDN/<10 (ISDN/<10 (ISDN/>= 10 (ISD	Residence Residence Residence Businessi/ Bus	Residence Residence Residence Business/ Business/ Business/ Business/ Business/ Business/ Business/ Business/ Business/ Centrav/
2	A Vering P-5	P-108 9-10 P-10 P-10 P-10 P-10 P-10 P-10 P-10 P
0-0-0		
A2.14.5.2.2 A2.14.6.1.1 A2.14.6.1.2 A2.14.6.2.2	A21511.1 A21512.1 A21512.1 A21512.1 A2152.1 A2152.1 A2153.1 A2153.1 A2153.1 A2153.1 A2155.1 A2155.1 A2155.1 A2155.1 A2155.1 A2155.1	A217.1.12 A217.1.12 A217.1.2 A217.2.12 A217.2.12 A217.2.12 A217.3.2.1 A217.3.2.1 A217.3.2.1 A217.3.2.1 A217.3.2.1 A217.3.2.1 A217.3.2.1 A217.3.2.1 A217.3.2.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1 A217.3.1

10/10/2001

ZScore

Standard Standard Deviation Error

CLEC

CLEC Measure

BST Volume

BST Measure

Benchmark / Analog

nmary	
Sum	
ance	
rform	
/ Per	201
ig)	ust 2
Š	Aug
Sout	ucky,
Be Be	Kent

Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diogeogle	Diagnostic	Diagnostic	Diagnostic	Diagnosino		Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic		Ciscoportic	Discontin	Chaginosuc	Diagnostic	Diagnostic	Chagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Cipococio	Chagillosuc	Diagnosac	Uagnostic
	12	61																			10	17			2	53								-												244	1 065	200,		ç	61	29							
	2 94	206																			2.00	2.53			6.50	2.40								15.00												80.8	000	800		9	2.16	0.75							
Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic Diagnostic	Jaginosuc		Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic		Diagnostia	Diagraphic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnosuc	Diagnostic	Diagnostic
_	T	Т	T			T	T						_ , 	Т					7		_						ī						<u> </u>				_		_		_	_			ı	Г	T					_		_	T	T		T	- -
		100			-								E																																														
						ys)	3/6)	/				ļ				-				•								j		(SA		lays)																									ays)		lays)
(ande)Aug	ICD/K Y (days)	Jays)	(days)	:h/KY(days)	atch/KY(days)	Design (Specials)/<10 circuits/Non-Dispatch/KY(days)	Design (Specials)/>=10 drouts/Dispatch/KY(days)		days)	s)	(days)	ays)	KY(days)	days)	vKY(days)	(8)	(days)	ys)	Y(days)	chanized	(davs)	ch/KY(days)	(Y(days)	(tch/KY(davs)	davs)	/KY(davs)	(davs)	th/KY(days)	atch/KY(davs)	Design (Specials)/<10 circuits/Non-Dispatch/KY(days)	spatch/KY(days)	Design (Specials)/>=10 circuits/Non-Dispatch/RY(days)		davs)	(\$)	((davs)	avs)	KY(days)	days)	νKY(days)	s)	(days)	vs)	Y(days)	Mochaniand	meriodine.	r(days)	ch/KY(days)	(Y(days)	atch/KY(days)	days)	νΚY(days)	((days)	ch/KY(days)	Caroly (days)	Dallann I (uays)	1-Uspatch/K Y (di	Design (Specials)/>=10 circuits/Dispatch/KY(days)	on-Dispatchvik Y (c
0000	Residence/>= 10 circuits/non-Uispatch/R 7 (days	Business/< 10 diculis/Dispaid In (days)	Business/>=10 circuits/Dispatch/KY(days)	Business/>=10 circuits/Non-Dispatch/KY(days)	Design (Specials)/<10 circuits/Dispatch/KY(days)	10 circuits/Non	Design (Specials)/>=10 circuits/Dispatch/KY/(days)	PBX/<10 circuits/Dispatch/KY(days)	PBX/<10 circuits/Non-Dispatch/KY(days)	PBX/>=10 circuits/Dispatch/KY(days)	PBX/>=10 circuits/Non-Dispatch/KY(days)	Centrex/<10 circuits/Dispatch/KY(days)	Centrex/<10 circuits/Non-Dispatch/KY(days)	Centrex/>=10 circuits/Dispatch/KY(days)	Centrex/>=10 circuits/Non-Dispatch/KY(days)	ISDN/<10 circuits/Dispatch/KY(days)	ISDN/<10 circuits/Non-Dispatch/KY(days)	SDN/>=10 circuits/Dispatch/KY(days)	Non-Uispatch/K	Total Service Order Cycle Time - Non-Mechanized	uits/Dispatch/KY	Residence/<10 circuits/Non-Dispatch/KY(days)	Residence/>=10 circuits/Dispatch/KY(days)	Residence/>=10 circuits/Non-Dispatch/KY(davs)	Business/<10 circuits/Dispatch/KY(days)	Business/<10 circuits/Non-Dispatch/KY(days)	Business/>=10 circuits/Dispatch/KY(days)	Business/>=10 circuits/Non-Dispatch/KY(days)	<10 circuits/Disp	<10 circuits/Non	=10 circuits/Dis	>=10 circuits/No	PBX/<10 circuits/Dispatch/KY(days)	PBX/<10 circuits/Non-Dispatch/KY(days)	PBX/>=10 circuits/Dispatch/KY(days)	PBX/>=10 circuits/Non-Dispatch/KY/days	Centrex/<10 circuits/Dispatch/KY(days)	Centrex/<10 circuits/Non-Dispatch/KY(days)	Centrex/>=10 circuits/Dispatch/RY(days)	Centrex/>=10 circuits/Non-Dispatch/KY(days)	SDN/<10 circuits/Dispatch/KY(days)	ISDN/<10 circuits/Non-Dispatch/KY(days)	Dispatch/KY(da	ISDN/>=10 circuits/Non-Dispatch/KY(days)	heriandral (herethe) and Tolar Carte Cari- and Jake L	I mire lonered	Residence/<10 circuits/Dispatch/KY(days)	Residence/<10 circuits/Non-Dispatch/KY(days)	Residence/>=10 circuits/Dispatch/KY(days)	Residence/>=10 circuits/Non-Dispatch/KY(days)	Business/<10 circuits/Dispatch/KY(days)	Business/<10 circuits/Non-Dispatch/KY(days)	Business/>=10 circuits/Dispatch/KY(days)	Business/>=10 circuits/Non-Dispatch/KY(days)	Dusinesson - 10 dicultativot Folspace and (usgs)	S 10 CITCUITS/LIS	< 10 circuits/Non	>=10 circuits/Dis	>=10 circuits/No
	dence/>=10 circ	ness/< 10 dicuit	ness/>=10 circu	ness/>=10 aira	gn (Specials)/<	ign (Specials)/<	ign (Specials)/	/<10 circuits/Dis	J<10 circuits/No	/>=10 circuits/D	/>=10 circuits/N	trex/<10 circuits	trex/<10 circuits	trex/>=10 circui	trex/>=10 circui	N<10 circuits/D	N<10 circuits/N	N/>=10 circuits/	N/>=10 circuits/	e Order Cycle	idence/<10 circ	idence/<10 circ	dence/>=10 cir	dence/>=10 cir	iness/<10 circui	iness/<10 circui	ness/>=10 circs	iness/>=10 circa	ion (Specials)/<	ion (Specials)/<	ion (Specials)/>	ign (Specials)/	V<10 circuits/Di	V<10 circuits/No	(/>=10 circuits/C	(/>=10 circuits//	trex/<10 circuits	trex/<10 circuits	trex/>=10 circui	trex/>=10 circui	N<10 circuits/D	N/<10 circuits/N	N/>=10 circuits/	N/>=10 circuits/	of co.	and and	idence/<10 circ	idence/<10 arc	idence/>=10 cir	idence/>=10 cir	iness/<10 circui	iness/<10 circui	iness/>=10 circ	rio 01=4/sequi	Valorionally only	ign (specials)	ign (Specials)/	ign (Specials)/	ign (Specials)/
2,7	P-10 Kesi	T	T		П	Ì	P-10 Desi	Τ	Τ	P-10 PBX		П	Ī	1	T	٦	┪	П	P-10 ISD	Total Service	P-10 Resi	Τ	Г	Τ	Τ	T	P.10	T	Τ	Τ	T	Γ	Γ	Т	Т	T	Г	Г		Γ	Г	1	Г	Т	1	Join Servic	Т	П	٦	T			Г	Т	1	T	Ţ	П	P-10 Des

10/10/2001 Page 7 of 47

Equity

ZScore

Standard Standard Deviation Error

CLEC

CLEC Measure

BST Volume

BST Measure

Benchmark / Analog

Performance Summary	1
Monthly	August 200
BellSouth	Kentucky,

Diagnostic	Diagnostic	Diagnostic
	2.94 12 2.95 57 2.05 57	5.00 10 2.50 16 6.50 2 2.40 52 2.40 52
Diagnostic	Diagnostic	Diagnostic
P-10 PBX/<10 circuits/Dispatch/K/(days) P-10 PBX/<10 circuits/Dispatch/K/(days) P-10 PBX/>−10 circuits/Dispatch/K/(days) P-10 PBX/>−10 circuits/Dispatch/K/(days) P-10 Centrex/<10 circuits/Non-Dispatch/K/(days) P-10 Centrex/>−10 circuits/Non-Dispatch/K/(days) P-10 Centrex/>−10 circuits/Non-Dispatch/K/(days) P-10 Centrex/>−10 circuits/Non-Dispatch/K/(days) P-10 (SDNI - SDNI -	Total Service Order Cycle Time (offered.) - Partially Mechanized P-10 Residencel-(10 circuis/Dispatch/K/(days) P-10 Residencel-(10 circuis/Dispatch/K/(days) P-10 Residencel-(10 circuis/Dispatch/K/(days) P-10 Residencel-=10 circuis/Non-Dispatch/K/(days) P-10 Business/=10 circuis/Non-Dispatch/K/(days) P-10 Business/=10 circuis/Non-Dispatch/K/(days) P-10 Business/=10 circuis/Non-Dispatch/K/(days) P-10 Business/=10 circuis/Non-Dispatch/K/(days) P-10 Design (Specials)/=10 circuis/Dispatch/K/(days) P-10 Design (Specials)/=10 circuis/Dispatch/K/(days) P-10 Design (Specials)/=10 circuis/Dispatch/K/(days) P-10 PEX/<10 circuis/Dispatch/K/(days) P-10 PEX/<10 circuis/Dispatch/K/(days) P-10 PEX/<10 circuis/Dispatch/K/(days) P-10 Centrex/<10 circuis/Dispatch/K/(days) P-10 (SDNx<10 circuis/Non-Dispatch/K/(days) P-10 (SDNx>=10 circuis/Non-Dispatch/K/(days) P-10 (SDNx=10 circuis/Non-Dispatch/K/(days) P-10 (SDNx>=10 circuis/Non-Dispatch/K/(days)	Total Service Order Cycle Time (offered) - Non-Mechanized P-10 Residenced-10 circuits/Dispatchy((days) P-10 Residenced-10 circuits/Dispatchy((days) P-10 Residenced-10 circuits/Dispatchy((days) P-10 Residenced-10 circuits/Dispatchy((days) P-10 Businessk-10 circuits/Dispatchy((days) P-10 Businessk-10 circuits/Dispatchy((days) P-10 Businessk-10 circuits/Dispatchy((days) P-10 Businessk-10 circuits/Dispatchy((days) P-10 Design (Specials)/-10 circuits/Dispatchy((days) P-10 Design (Specials)/-10 circuits/Dispatchy((days) P-10 Design (Specials)/-10 circuits/Dispatchy((days) P-10 Design (Specials)/-10 circuits/Dispatchy((days) P-10 PEXX-10 circuits/Dispatchy((days) P-10 PEXX-10 circuits/Dispatchy((days) P-10 PEXX-10 circuits/Dispatchy((days) P-10 PEXX-10 circuits/Dispatchy((days) P-10 Centrexx-10 circuits/Dispatchy((days))
A221411 A2214212 A221422 A221511 A221512 A221522 A221522 A221621 A221621	A222111 A222121 A222121 A222121 A222211 A222221 A222221 A222312 A223311 A222411 A222411 A222411 A222511 A222511 A222511 A222511 A222511 A222511 A222511 A22511 A22511 A22511 A22511 A22511 A22511 A22511 A22511 A22511	A223.111 A223.112 A223.122 A223.122 A223.213 A223.213 A223.22 A223.321 A223.321 A223.321 A223.321 A223.321 A223.421 A223.421 A223.421 A223.421 A223.421 A223.421 A223.521

10/10/2001 Page 8 of 47

Equity	Diagnostic Diagnostic Diagnostic	NO YES NO YE NO YES NO	YES YES YES YES YES YES YES YES YES YES	NO YES	YES YES YES YES NO NO NO NO YES
ZScore			3.4942 0.7098 0.3849 -1.14972 0.1568 0.6592 0.6592	2.9546 7.7166 7.7166 1.5242 2.6744 1.6558 1.4741 1.9637 0.0653 1.7150 0.6829 2.1648	3.0651 1.2788 1.8621 -1.2420 0.0765 0.0552 -3.6658 -43.1150 0.7754
Standard			0.01408 0.01521 0.02524 0.02839 0.11250 0.07767 0.00000 0.12398 0.12398	0.00124 0.00081 0.00081 0.00166 0.00166 0.00187 0.00187 0.00187 0.00187 0.00187 0.00187 0.00187 0.00187 0.00187 0.00187	1.47646 2.58354 1.36336 1.41997 32.40158 11.53948 9.56730 5.77933 8.62481
Standard Deviation					36.321 27.905 16.112 8.866 3.372 16.295 16.295 1.036 1.277 12.014 8.832
CLEC		329 3	621 146 146 40 1 1 1 1 1 1	19,173 19,173 8,206 8,206 1,292 1,292 1,292 1,292 667 667 667 597 303	621 118 146 40 40 1
CLEC		100 00% 89.67% 100 00% 97.80% 100 00% 87.50% 100 00%	9 02% 1 169% 8 90% 0 00% 0 00% 0 00% 0 00%	3.24% 0.62% 1.78% 0.08% 0.15% 0.15% 0.05% 0.06%	27.98 11167 9.77 9.77 7.98 2.24 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.95 45.96
BST			23.721 10.273 3.220 1,539 547 657 657 106 106	825,633 826,633 205,808 205,808 155,515 155,515 23,517 23,517 52,752 52,752 52,752 60,733 6,033	23,721 10,273 3,220 1,539 1,539 1,539 657 6 6 6 3 3 2,08 1,08 1,08 1,08 1,08 1,08 1,08 1,08 1
BST			13.94% 2.77% 9.88% 3.25% 1.28% 0.00% 0.00% 0.00% 16.92% 4.72% 16.92%	2 87% 1.24% 1.56% 0.75% 0.42% 0.03% 0.03% 0.20% 1.08% 1.62%	32.51 14.96 12.30 3.55 5.51 2.88 10.89 10.54 4.70 10.83
Benchmark / Analog	Diagnostic Diagnostic Diagnostic	1 05% 1 05% 1 05% 1 05% 1 05% 1 05% 1 05% 1 05% 1 05% 1 05%	Res Res Bus Bus Design Design PBX PBX PBX Centrex Centrex ISDN ISDN	Res Res Bus Bus Design Pesign PBX Centrex Centrex Cistrox ISON	Res Res Bus Bus Design PBX PBX PBX Centrex Centrex ISDN
BellSouth Monthly Performance Summary Kentucky, August 2001	A 2 23 6 1 2 P-10 ISDN/<10 circuits/Non-Dispatch/KY(days) A 2 23 6 2 1 P-10 ISDN/>=10 circuits/Dispatch/KY(days) A 2 23 6 2 2 P-10 ISDN/>=10 circuits/Non-Dispatch/KY(days)	Service Order Acturacy A	Resale - Maintenance and Repair Missed Repair Appointments A.3.1.1.1 M&R-1 ResidenceDispatchKY(%) A.3.1.2 M&R-1 Business/DispatchKY(%) A.3.1.2 M&R-1 Business/DispatchKY(%) A.3.1.3 M&R-1 Business/DispatchKY(%) A.3.1.4 M&R-1 Design (Specials/DispatchKY(%) A.3.1.4 M&R-1 Design (Specials/DispatchKY(%) A.3.1.4 M&R-1 Design (Specials/DispatchKY(%) A.3.1.4 M&R-1 Design (Specials/Mon-DispatchKY(%) A.3.1.5 M&R-1 Centrex/Non-DispatchKY(%) A.3.1.5 M&R-1 Centrex/Non-DispatchKY(%) A.3.1.5 M&R-1 (SpulvoispatchKY(%) A.3.1.5 M&R-1 (SpulvoispatchKY(%) A.3.1.5 M&R-1 (SpulvoispatchKY(%)) A.3.1.5 M&R-1 (SpulvoispatchKY(%)) A.3.1.5 M&R-1 (SpulvoispatchKY(%))	August A	Maintenance Average Duration A3.3.1.1 M&R-3 Residence-Dispatch/K(hours) A3.3.2.1 M&R-3 Residence-Dispatch/K(hours) A3.3.2.1 M&R-3 Business-Dispatch/K(hours) A3.3.3.1 M&R-3 Despired Specials/Mon-Dispatch/K(hours) A3.3.4.1 M&R-3 Despired Specials/Mon-Dispatch/K(hours) A3.3.4.2 M&R-3 Despired Specials/Mon-Dispatch/K(hours) A3.3.5.2 M&R-3 Centrex/Non-Dispatch/K(hours) A3.3.5.1 M&R-3 Centrex/Non-Dispatch/K(hours) A3.3.5.1 M&R-3 Schribospatch/K(hours) A3.3.6.1 M&R-3 Schribospatch/K(hours)

10/10/2001 Page 9 of 47

	BellSouth Monthly Performance Summary									
	Kentucky, August 2001	Benchmark / Analog	BST Measure	BST Volume	CLEC	CLEC	Standard Deviation	Standard Error	ZScore	Equity
	% Repeat Troubles within 30 Days				,					
A3411	M&R-4 Residence/Dispatch/KY(%)	Res	25.60%	23,721	20.13%	621		0.01774	3.0849	YES
A3412	M&R-4 Residence/Non-Dispatch/KY(%)	Res	22.89%	10,273	16.10%	118		0.03890	1.7463	YES
A3421	M&R-4 Business/Dispatch/KY(%)	Bus	18.45%	3,220	17.12%	146		0.03282	0.4034	YES
A3422	M&R-4 Business/Non-Dispatch/KY(%)	Bus	15.66%	1,539	12.50%	40		0.05820	0.5428	YES
A3431	M&R-4 Design (Specials)/Dispatch/KY(%)	Design	44.61%	547	%00.0	1		0.49754	0.8966	YES
A 3.4.3.2	M&R-4 [Design (Specials)/Non-Dispatch/KY(%)	Design	43.53%	657	100.00%	2		0.35112	-1.6083	YES
A 3 4 4 1	M&R-4 [PBX/Dispatch/KY(%)	PBX	33.33%	9	%00.0	1		0.50918	0.6547	YES
A3442	M&R-4 PBX/Non-Dispatch/KY(%)	PBX	%90.9	33	%00.0	1		0.24219	0.2502	YES
A 3 4 5 1	1	Centrex	20.19%	208	%00.0	5		0.18167	1.1115	YES
A3452	Т	Centrex	9.43%	106						
A 3 4 6 1	_	NOSI	46.15%	65	100.00%	2		0.35789	-1.5046	YES
A.3.4.6.2		NOSI	34.69%	88						
	Out of Service > 24 hours									
A3511	M&R-5 Residence/Dispatch/KY(%)	Res	16.44%	15,210	11.33%	459		0.01756	2.9123	YES
A3512	M&R-5 Residence/Non-Dispatch/KY(%)	Res	%09.6	2,812	1.67%	60		0.03844	2.0644	YES
A3521	т-	Bus	6.11%	1,916	8.24%	85		0.02654	-0.8021	YES
A3522	_	Bus	1.64%	611	3.85%	26		0.02541	-0.8696	YES
A353.1	_	Design	1.28%	547	%00.0	1		0.11250	0.1138	YES
A3532		Design	1.22%	657	%00.0	2		0.07767	0.1568	YES
A.3.5.4.1	M&R-5 PBX/Dispatch/KY(%)	PBX	%00.0	2	100.00%	1		0.00000		Ş
A.3.5.4.2	M&R-5 PBX/Non-Dispatch/KY(%)	PBX	%00:0	29	100.00%	1		00000		2
A.3.5.5.1		Centrex	9.02%	122	%00.0	5		0.13069	0.6899	YES
A.3.5.5.2	M&R-5 CentrexNon-Dispatch/KY(%)	Centrex	1.85%	\$						
A.3.5.6.1	M&R-5 SDN/Dispatch/KY(%)	NOSI	16.92%	65	%00.0	2		0.26918	0.6287	YES
A.3.5.6.2	M&R-5 SDN/Non-Dispatch/KY(%)	NOSI	4.08%	86						
	Resale - Billing									
	Montes Assurant									
A.4.1	B-1 KY(%)	BST - State	36.00%	\$97,826,258	99.93%	\$1,566,259		0.00008	-115.9260	YES
	Mean Time to Deliver Invoices • CRIS									
A.4.2	B-2 Region(business days)	BST - Region	3.98	1	3.58	1,801				YES

10/10/2001 Page 10 of 47

	BellSouth Monthly Performance Summary	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
	Nellucay, August 2001	Analog	Measure	Volume	Measure	Volume		Error	ZScore	Equity
	Unbundled Network Elements - Ordering									
	% Rejected Service Requests - Mechanized									
B.1.1.1	O-7 Switch Ports/KY(%)	Diagnostic								Diagnostic
B.1.1.2 B.1.1.3	O-/ Local Interoffice Transport K (%) O-7 I oop + Port Combinations/KY (%)	Diagnostic			20.54%	2,571				Diagnostic
B.1.14	Π	Diagnostic			%UU U	82				Diagnostic
B.1.1.5	10-7 XDSL (ADSL, HDSL and UCL)/KY(%)	Diagnostic			200	3				Diagnostic
B.1.1.7	Ţ	Diagnostic			20.00%	2				Diagnostic
8.1.1.8	П	Diagnostic			20.59%	3				Diagnostic
B1119	O-/ ZW Analog Loop W/INP Design/KY(%)	Diagnostic								Diagnostic
B.1.1.11		Diagnostic								Diagnostic
B.1.1.12	O-13 2W Analog Loop w/LNP Design/KY(%)	Diagnostic			+					Diagnostic
B.1.1.3	Т	Diagnostic			9.52%	21				Diagnostic
B.1.1.15		Diagnostic								Diagnostic
B.1.1.16 D 1 1 17	,	Diagnostic			1.85%	379				Diagnostic
<u>-</u>		•								
•	<u>ڇ</u>	Diagnostic								Diagnostic
B.1.2.1	J.	Diagnostic								Diagnostic
B.1.2.2 B.1.2.3	O-7 Local Interchines Hanspoorn (%)	Diagnostic			36.47%	1,190				Diagnostic
B.12.4	O-7 Combo Other/KY(%)	Diagnostic				,				Diagnostic
B.1.2.5		Diagnostic			%00.0	20				Diagnostic
B.1.2.6	O-7 ISDN Loop (UDN, UDC)/KY(%)	Diagnostic			100.00%	-				Diagnostic
B.1.2./ B.1.2.8	Ţ	Diagnostic			41.67%	12				Diagnostic
B.1.2.9	Г	Diagnostic								Diagnostic
B.1.2.10	П	Diagnostic								Diagnostic
B.1.2.11	O-7 2W Analog Loop w/NP Non-Design/KY(%)	Diagnostic			%00.0	-				Diagnostic
B.1.2.12 B.1.2.13	Т	Diagnostic								Diagnostic
B.1.2.14	Г	Diagnostic			20.00%	9				Diagnostic
B.1.2.15	- 1	Diagnostic								Diagnostic
B.12.16 B.12.17	O-7 INP Standalone/KY(%) O-13 LNP Standalone/KY(%)	Diagnostic			11.69%	325				Diagnostic
	1.2									
B.1.3.1	O-7 Switch Ports/KY(%)	Diagnostic			/0000	,				Diagnostic
B.1.3.2	ı	Diagnostic			43 70%	135				Diagnostic
B.1.3.3	0-7 Loop + Port Combinations/KY(%)	Diagnostic			10.10%	3				Diagnostic
13.54	1	Diagnostic			25.81%	62				Diagnostic
136		Diagnostic			5.88%	88				Diagnostic
B.1.3.7	1 1	Diagnostic			19.44%	98				Diagnostic
B.1.3.8		Diagnostic			20 00%	9				Diagnostic
B.1.3.9	O-7 2W Analog Loop Non-Design/KY(%)	Diagnostic			90.00	3				Diagnostic
B.1.3.10	Т	Diagnostic								Diagnostic
B.1.3.12	П	Diagnostic			100.00%	1				Diagnostic
B.1.3.13	П	Diagnostic			22 22%	o				Diagnostic
B.1.3.14	Т	Diagnostic			77.77	,				Diagnostic
B.1.3.15 B.1.3.16	O-/ Orner Non-DesignWT(%)	Diagnostic			16.85%	83				Diagnostic
B.1.3.17	Т	Diagnostic			2.56%	જ				Diagnostic
	1 :									

10/10/2001

Reject Interval - Mechanized

Page 11 of 47

	Kentucky, August 2001	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC	Standard Deviation	Standard Error	ZScore	Equity
B141										
B.1.4.2	П	>= 97% win 1 hr			o6 41%	529				ON N
B.1.4.3	O-8 (Loop + Port Combinations/KY(%)	>= 97% win 1 hr								
B.1.4.5		>= 97% w in 1 hr								
B.1.4.6		>= 97% win 1 fir >= 97% win 1 hr			100.00%	-				YES
B.1.4./	Т	>= 97% w in 1 hr			57.14%	7				ON
B.149	O-8 2W Analog Loop Non-Design/KY(%)	>= 97% w in 1 hr								
B.1.4.10		>= 97% WIT 1 III >= 97% win 1 hr								
B.1.4.11	O-8 2W Analog Loop W/INP Non-Design/K (%)									
B 14.13	Т									9
B.1.4.14	П	>= 97% w in 1 hr		L	%/9.99	20				2
B.1.4.15		>= 97% WILL IT								
B.1.4.16 B.1.4.17	O-8 INP Standalone/KY(%)	>= 97% w in 1 hr			100.00%	7				YES
<u>-</u>		•								
	֓֞֞֞֞֓֞֓֞֓֓֓֓֞֞֓֓֓֓֓֡֞֡֓֓֡֓֞֡֡	>= 85% w in 10 hrs								
8.1.7.1	O-8 SWICH POTSKY (%)	>= 85% w in 10 hrs								
B.1.7.2	Τ	>= 85% w in 10 hrs			98.41%	144				YES
B.1.7.4	O-8 Combo Other/KY(%)	>= 85% w in 10 hrs								
B.1.7.5	П	>= 85% w in 10 hrs								
B.1.7.6	O-8 ISDN Loop (UDN, UDC)/KY(%)	>= 85% Win 10 firs			100 00%	-				YES
8.1.7.7	O-8 Line Shanng/KY(%)	>= 85% w in 10 hrs			100.00%	2				YES
0.1.7.0	Т	>= 85% w in 10 hrs								
B 1 7 10	Т	>= 85% w in 10 hrs								
8.1.7.11	П	>= 85% w in 10 hrs								
B.1.7.12	O-14 2W Analog Loop w/LNP Design/RY(%)	>= 85% w in 10 hrs								
B.1.7.13	Π	>= 85% Win 10 nrs			75.00%	4				9
B.1.7.14	O-8 Other Design/KY(%)	>= 85% w in 10 hrs								
B.1.7.15	O-8 Other Non-Designary (%)	>= 85% w in 10 hrs								
B.1.7.10	O-14 II NP Standalone/KY(%)	>= 85% w in 10 hrs			100.00%	41				YES
-										
	รู้ไ	- 060 20 P.		Ì	-					
•		7 0376 W 11 24 11 5							•	
- ∙	O-8 Local Interomice Transportry (%)	>= 85% w in 24 hrs			95.16%	62				YES
	T	>= 85% w in 24 hrs								
	O-8 KDSL (ADSL HDSL and UCL)MY(%)	>= 85% w in 24 hrs			94.44%	18				YES
	Γ	>= 85% w in 24 hrs			100.00%	4				YES
_	П	>= 85% w in 24 hrs			300.00%	10 W				VES
B.1.8.8	ı	>= 85% W IN 24 TIPS			100.00%	2 4				YES
_	- 1	71 0578 W 11 Z4 115			100.00%	-				YES
B.1.8.10	O-8 (2W Analog Loop W/INP Design/KY (%)	>= 85% w in 24 hrs								
B.1.8.11	Cust 2004 Analog Loop Willer Non-Design Viv. (20)	>= 85% w in 24 hrs			100.00%	-				YES
51.8.12		>= 85% w in 24 hrs								
8.1.0.10 2.0.13		>= 85% w in 24 hrs			100.00%	2				YES
1 0 0	Î	>= 85% w in 24 hrs								
0.1.0.13	Т	>= 85% w in 24 hrs			82.86%	35				Q
B 18 17	O-14 LNP Standalone/KY(%)	>= 85% w in 24 hrs		_	100.00%	9				YES
i] ;									
	5	>- 05% w in 3 hrs			-					
B.1.9.1	T	>= 95% win 3 hrs								
B.1.9.2	O-9 Local interoffice Transport/KY(%)	>= 95% w in 3 hrs			98.11%	2,008				YES
200		>= 95% w in 3 hrs								
4.0.1.0	C-9 COTING CURIENT (%)	>= 95% w in 3 hrs			79.17%	96				NO.
00										

10/10/2001 Page 12 of 47

BellSouth Worthly Performance Summary Benchama Basis BST CLES Strategy Str	ZScore Equity	YES YES YES	YES YES NO YES YES YES	YES YES YES YES YES YES NO NO YES	
South Monthly Performance Summary Biss Biss CLEC CLEC					
String but Design	CLEC				Ш
SOUTH WONTHING Performance Summary Benchmark Angust 2001 Angus 2001 Angu		100.00%	95.76% 100.00% 85.71% 75.00% 75.00%	97.44% 100.009 100.009 100.009 100.009 100.009 100.009 100.009 100.009 100.009	
ISOuth Monthly Performance Summary					
ReliSouth Monthly Performance Summary Kentucky, August 2001 See Status 2002 See Status 20	Benchmark / Analog	>= 95% w in 3 hrs >= 95% w in 3 hrs	>= 85% w in 10 hrs >= 85% w in 10 hrs	>= 85% w in 36 hrs >= 85% w in 3	×= ×2 × ×= 95% ×= 95%
	BellSouth Monthly Performance Summary Kentucky, August 2001			FOC Timeliness - Nor-Mechanized 0-9 Switch proistKY(%) 0-9 Local Interoffice TransportkY(%) 0-9 Local Interoffice TransportkY(%) 0-9 Combo Older Fort Combinations/KY(%) 0-9 SOBL (DOBL HOSL and UCL)KY(%) 0-9 SISDN Locp (USDN, HOSL and UCL)KY(%) 0-9 SISDN Locp (USDN, HOSL and UCL)KY(%) 0-9 SIND Locp (USDN, HOSL and UCL)KY(%) 0-9 ZW Analog Locp with P Design/KY(%) 0-9 ZW Analog Locp with P Design/KY(%) 0-15 ZW Analog Locp with Non-Design/KY(%) 0-16 ZW Analog Locp with Non-Design/KY(%) 0-17 ZW Analog Locp with Non-Design/KY(%) 0-18 Switch and Sign/KY(%) 0-19 Chell Postson/S Completeness - Mechanized 0-11 Local Interoffice TransportKY(%) 0-11 Local Interoffice	

10/10/2001 Page 13 of 47

ZScore Equity	YES	NO NES YES YES YES YES YES	NO YES NO NO YES YES	NO YES YES YES
Standard Standard Deviation Error 23				
CLEC St Volume De	21	1 1 12 12 703	2 135 135 80 68 68 68 36 36 18 1	2.526
. CLEC	95.24%	50 00% 100 00% 100 00% 100 00% 100 00%	50.00% 97.78% 80.00% 100.00% 88.89% 100.00% 100.00%	93.59% 100.00% 100.00% 97.06% 95.00%
BST BST Measure Volume				
Benchmark / Analog	%566 II A	% % % % % % % % % % % % % % % % % % %	%56 1	%96 <
BellSouth Monthly Performance Summary Kentucky, August 2001	B.1.14.11 O-11 2W Analog Loop winkP Non-DesignKY(%) B.1.14.12 O-11 2W Analog Loop winkP Non-DesignKY(%) B.1.14.13 O-11 2W Analog Loop winkP Non-DesignKY(%) B.1.14.14 O-11 Other DesignKY(%) B.1.14.15 O-11 Other DesignKY(%) B.1.14.16 O-11 INP StandaloneKY(%) B.1.14.16 O-11 INP StandaloneKY(%)	FOC & Reject Response Completeness - Partially Mechanized 115.	Force a reject response Competences - Non-mediation Cold a reject response Competences - Non-mediation Cold a reject reports Cold a reject rej	<u> </u>

10/10/2001 Page 14 of 47

Equity	YES	NO YES	NO KES NO NO KES	NO NO VES YES YES YES YES YES YES YES YES YES Y	YES YES YES YES YES
ZScore					1.9671 5.4995 -5.5895 3.5841 -1.2237
Standard					1.15216 0.00384 0.00776 0.06944 3.63220 3.83387
Standard Deviation					7.314 1.209 5.037 0.303 1.225 1.225 1.552 6.038 3.563 3.563 1.362 1.363 1.363 1.784 1.1392
CLEC	43	1,188	6 6 7	132 64 68 32 32 32 32 18 18 18 19 92	40 1,408 897 817 511
CLEC	100.00%	90.49%	0.00% 83.33% 100.00% 33.33%	100.00% 90.91% 95.31% 100.00% 100.00% 100.00% 100.00%	3.17 0.70 0.38 1.25 7.00 7.00
BST Volume					10.264 113.249 35 12 12 347 10.436 10.832 60.892 52.696 62 45 7 7 7
BST Measure					548 0.87 0.87 0.83 17.55 17.55 1.50 0.33 0.43 0.43 0.43 0.43 0.43 0.43 0.4
Benchmark / Analog	%96 =<	% % % % % % % % % % % % % % % % % % %	% % % % % % % % % % % % % % % % % % %	% % % % % % % % % % % % % % % % % % %	R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) DS.1/DS3 DS.1/DS3 DS.1/DS3 DS.1/DS3 R&B
BellSouth Monthly Performance Summary Kentucky, August 2001	.1.17.16	0000000	B 1.18	FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized 1 Switch PortsAV(%) 1 Switch PortsAV(%) 1 Switch PortsAV(%) 1 Local Interoffice TransportKY(%) 1 Local Interoffice TransportKY(%) 1 Local Interoffice TransportKY(%) 1 Local Per Combinations/KY(%) 1 Combo Other/KY(%) 1 Combo Other/KY(%) 1 Line Sharing/KY(%) 1 Line Sharing/KY(%)	Order Completion Interval Corder Completion Interval Date Completion Interval B 2.1.1.1 Pad Switch Ports/c10 circuits/Dispatch/K/(days) B 2.1.1.2.1 Pad Switch Ports/c-10 circuits/Dispatch/K/(days) B 2.1.1.2.1 Pad Switch Ports/c-10 circuits/Dispatch/K/(days) B 2.1.2.1 Pad Local Interoffice Transport/c-10 circuits/Dispatch/K/(days) Pad Loop + Port Combinations/c-10 circuits/Dispatch/K/(days) Pad Loop + Port Combinations/c10 circuits/Dispatch/K/(days) Pad Loop + Port Combinations/c-10 circuits/Dispatch/

10/10/2001 Page 15 of 47

BellSouth Monthly Performance Summary Kentucky, August 2001

1.4.2.1 1.7.4 Combo Others-10 Classification (Class) 1.4.2.1 1.7.4 Combo Others-10 Classification (Class) 1.4.2.1 1.7.4 Combo Others-10 Classification (Class) 1.4.4 1.7.4 Combo Others-10 Classification (Class) 1.4.4 1.7.4 1.	3.2.2	4 4	Cther/>	RABAD
P 4 MOSIL (ASIG, HOS), and UCLIVE discuss Depatch (Viday) P 4 MOSIL (ASIG, HOS), and UCLIVE discuss Depatch (Viday) P 5 MOSIL (ASIG, HOS), and UCLIVE discuss Depatch (Viday) P 6 MOSIL (ASIG, HOS), and UCLIVE discuss Depatch (Viday) P 7 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 8 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 9 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 1 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 1 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 2 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 3 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 4 UNE SIDNA'S discussion (Construction Depatch (Viday) P 5 MOSIL (ASIG, HOS), and UCLIVE and uccuss Depatch (Viday) P 6 UNE SIDNA'S discussion (Construction Depatch (Viday) P 7 UNE SIDNA'S a crustal Coppet (Viday) P 7 UNE SIDNA'S discussion (Viday) P 7 UNE SIDNA'S discussion (Viday) P 8 UNE SIDNA'S discussion (Viday) P 9 UNE SIDNA'S disc	3.1	,	Combo Others 10 dien its Dispatch la AV (days)	
P-4 A CDSI, (ADSI, HOSI, and UCL), Fed counts Non-DepartarY (ridays) P-4 A CDSI (ADSI, HOSI, and UCL), Fed counts Observativy (ridays) P-4 A MOSI (ADSI, HOSI, and UCL), P-13 crounts Observativy (ridays) P-4 A MOSI (ADSI, HOSI, and UCL), P-14 crounts Observativy (ridays) P-4 MOSI (ADSI, HOSI, and UCL), P-14 crounts Observativy (ridays) P-4 MOSI (ADSI, HOSI, and UCL), P-14 crounts Observativy (ridays) P-4 MOSI (ADSI, HOSI, and UCL), P-14 crounts Observativy (ridays) P-4 UNE SiON-G crounts Observativy (ridays) P-4 UNE Alloy (Loop		4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/KY(days)	ADSL to
P-4 A. 20SI. (ADSI. HOSI. and UCL).6-13 circuis/DispatchYY(days) P-4 A. 20SI. (ADSI. HOSI. and UCL).6-13 circuis/Non-DispatchYY(days) P-4 A. 20SI. (ADSI. HOSI. and UCL).6-13 circuis/Non-DispatchYY(days) P-4 A. 20SI. (ADSI. HOSI. and UCL).6-14 circuis/Non-DispatchYY(days) P-4 UNE. SDNW-6 circuis/Non-DispatchYY(days) P-4 UNA nanog Loop Nen-DesignY-6 to circuis/Non-DispatchYY(days) P-4 ZWA nanog Loop WiNP DesignY-6 to circuis/Non-DispatchYY(days) P-4 ZWA nanog Loop WiNP DesignY-6 to circuis/Non-DispatchYY(days) P-4 ZWA nanog Loop WiNP DesignY-6 to circuis/DispatchYY(days) P-4 ZWA nanog Loop WiNP Non-DesignY-6 to circuis/DispatchYY(days) P-4 ZWA nanog Loop WiNP DesignY-6 to circu	3.2	4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/KY(days)	ADSL to
P-4 JOSIL (ADSI, HOSI, and UCL), Per 14 arcunisDispatch MY (days) P-4 JOSIL (ADSI, HOSI, and UCL), Per 14 arcunisDispatch MY (days) P-4 JOSIL (ADSI, HOSI, and UCL), Per 14 arcunisDispatch MY (days) P-4 JOSIL (ADSI, HOSI, and UCL), Per 14 arcunisDispatch MY (days) P-4 UNE SIDNIV-6 arcunisDispatch MY (days) P-4 UNE SIDNIV-6 arcunisDispatch MY (days) P-4 UNE SIDNIV-6 arcunisDispatch MY (days) P-4 UNE SIDNIV-14 arcunisDispatch MY (days) P-4 UNE SIDNIV-15 arcunisDispatch MY (days) P-4 UNE SIDNIV-15 arcunisDispatch MY (days) P-4 UNE SIDNIV-14 arcunisDispatch MY (days) P-4 UNE SIDNIV-15 arcunisDispatch MY (days) P-4 UNE SIDNIV-15 arcunisDispatch MY (days) P-4 UNE SIDNIV-16 arcunisDispatch MY (days) P-4 UNE SIDNIV-16 arcunisDispatch MY (days) P-4 UNA Analog Loop DesignY-10 arcunisDispatch MY (days) P-4 UNA Analog Loop MN-PesignY-10 arcunisDispatch MY (days) P-4 ZW Analog Loop WN-PesignY-10 arcunisDispatch MY (days) P-4 ZW	1.4	4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/KY(days)	ADSL to
P-4 ACSI, (ADSI, HDSI, and UCL).P-1 d arcutals/hor-bispatch/K/(days) P-4 ACSI, (ADSI, HDSI, and UCL).P-1 d arcutals/hor-bispatch/K/(days) P-4 (INE SDNUe-Groutis/Non-Dispatch/K/(days) P-4 (INE SDNUe-Groutis/Non-Dispatch/K/(days) P-4 (INE SDNUe-Groutis/Non-Dispatch/K/(days) P-4 (INE SDNUe-13 arcutals/hor-Dispatch/K/(days) P-4 (INE SDNUe-13 arcutals/hor-Dispatch/K/(days) P-4 (INE SDNUe-13 arcutals/hor-Dispatch/K/(days) P-4 (INE SDNUe-14 arcutals/hor-Dispatch/K/(days) P-4 (INE SDNUe-14 arcutals/hor-Dispatch/K/(days) P-4 (Ine Sharinge-13 arcutals/hor-Dispatch/K/(days) P-4 (Ine Non-Design/-13 arcutals/hor-Dispatch/K/(days) P-4 (4.2	4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/RY(days)	ADSL to
P-4 JOSIG (ADSI, HOSE) and UCID)-14-14 d'orcusta Non-Dispatch KY (days) P-4 UNE SIDNI-6 crounts Dispatch KY (days) P-4 UNE SIDNI-6 crounts Dispatch KY (days) P-4 UNE SIDNI-6 crounts Dispatch KY (days) P-4 UNE SIDNI-6 a crounts Dispatch KY (days) P-4 UNA nangot Loop Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP Non-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP RON-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WINP Ron-DesignY-10 crounts Dispatch KY (days) P-4 ZW Analog Loop WIN	5.1	P.4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/KY(days)	ADSL to
P4 UNE SDN4'6 circuits/Dispatch/Y(r(days) P4 UNE SDN4'6 circuits/Dispatch/Y(r(days) P4 UNE SDN4'6 13 circuits/Dayacth/Y(r(days) P4 UNE SDN4'6 13 circuits/Dayacth/Y(r(days) P4 UNE SDN4'6 13 circuits/Dayacth/Y(r(days) P4 UNE SDN4'6 13 circuits/Dayacth/Y(r(days)) P4 UNE SPAMPAG Correlation-Dispatch/Y(r(days)) P4 Line Sharmq5'c 6 ricuits/Dayacth/Y(r(days)) P4 ZWA Analog Loop Design/c+ 10 circuits/Dayacth/Y(r(days)) P4 ZWA Analog Loop WINP Non-Design/c+ 10 circuits/Dayacth/Y(r(days)) P4 ZWA Analog Loop WINP Non-Design/c+ 10 circuits/Dayacth/Y(r(days))	5.2	P.4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/KY(days)	ADSL to
P-4 UNE SDN/6-6 circuits/Non-Dispatch/Kr(days) P-4 UNE SDN/6-13 circuits/Non-Dispatch/Kr(days) P-4 UNE SDN/6-13 circuits/Non-Dispatch/Kr(days) P-4 UNE SDN/6-13 circuits/Non-Dispatch/Kr(days) P-4 UNE SDN/6-14 circuits/Dispatch/Kr(days) P-4 UNE SDN/6-14 circuits/Dispatch/Kr(days) P-4 Line Sharing/6-13 circuits/Dispatch/Kr(days) P-4 Line Sharing/6-13 circuits/Dispatch/Kr(days) P-4 Line Sharing/6-13 circuits/Non-Dispatch/Kr(days) P-4 Line Sharing/6-13 circuits/Non-Dispatch/Kr(days) P-4 Line Sharing/6-13 circuits/Dispatch/Kr(days) P-4 Line Sharing/6-13 circuits/Non-Dispatch/Kr(days) P-4 ZW Analog Loop Non-Design/C-10 circuits/Dispatch/Kr(days) P-4 ZW Analog Loop Non-Design/C-10 circuits/Dispatch/Kr(days) P-4 ZW Analog Loop Non-Design/C-10 circuits/Dispatch/Kr(days) P-4 ZW Analog Loop Will-W Non-Design/C-10 circuits/Dispatch/Kr(days) P-4 Cher Non-Design/C-1	3.1	p-4	UNE ISDN/<6 circuits/Dispatch/KY(days)	SDN
P-4 UNE ISDNA-13 circulatSOn-basedth/Kr(days) P-4 UNE ISDNA-14 circulatSOn-basedth/Kr(days) P-4 UNE ISDNA-14 circulatSOn-basedth/Kr(days) P-4 UNE ISDNA-14 circulatSOn-Dasedth/Kr(days) P-4 UNE ISDNA-14 circulatSOn-Dasedth/Kr(days) P-4 UNE ISDNA-14 circulatSOn-Dasedth/Kr(days) P-4 UNE SIDAN-14 circulatSOn-Dasedth/Kr(days) P-4 Line Sharing-6 circulatSOn-Dasedth/Kr(days) P-4 Line Sharing-15 circulatSOn-Dasedth/Kr(days) P-4 Line Sharing-14 circulatSOn-Dasedth/Kr(days) P-4 Line Sharing-15 circulatSOn-Dasedth/Kr(days) P-4 Line Sharing-16 cop Non-Dasegn/-10 circulatSOnsedth/Kr(days) P-4 ZW Analed Loop Non-Dasign/-10 circulatSOnsedth/Kr(days) P-4 ZW Analed Loop Non-Dasign/-10 circulatSOnsedth/Kr(days) P-4 ZW Analed Loop Will-W Design/-10 circulatSOnsedth/Kr(days) P-4 ZW Analed Loop Will-W Non-Design/-10 circulatSOnsedth/Kr(days) P-4 ZW Analed Loop Will-W No	3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/KY(days)	SDN
P.4 UNE ISDNA-13 circuitsNon-DispatchYY(Idays) P.4 UNE ISDNA-14 circuitsNon-DispatchYY(Idays) P.4 UNE ISDNA-14 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-6 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-6 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-6 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-6 13 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-6 13 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-14 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-6 13 circuitsNon-DispatchYY(Idays) P.4 Line Sharing-14 circuitsNon-DispatchYY(Idays) P.4 ZW Analog Loop DesignY-10 circuitsNon-DispatchYY(Idays) P.4 ZW Analog Loop Non-DesignY-10 circuitsDispatchYY(Idays) P.4 ZW Analog Loop Non-DesignY-10 circuitsDispatchYY(Idays) P.4 ZW Analog Loop With P DesignY-10 circuitsDispatchYY(Idays) P.4 ZW Analog Loop With P Non-DesignY-10 circuitsDispatchYY(Idays) P.4 Chen Non-DesignY-10 circuitsNon-DispatchYY(Idays) P.4 Other Non-DesignY-10 circuitsNon-DispatchYY(Idays) P.4 Other Non-DesignY-10	1.1	p-4	UNE ISDN/6-13 circuits/Dispatch/KY(days)	SDN
P4 UNE ISDNW-14 diroutis/Dispatch/Y(idays) P4 IUNE ISDNW-14 diroutis/Dispatch/Y(idays) P4 IUNE ISDNW-14 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-6 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-6 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-6 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-6 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-6-13 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-2-14 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-2-14 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-2-14 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-14 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-2-14 diroutis/Dispatch/Y(idays) P4 IUNE Sinang-1-14 diroutis/Dispatch/Y(idays) P4 Other Design/2-10 diroutis/Dispatch	4.2	4	UNE ISDN/6-13 circuits/Non-Dispatch/KY(days)	NOS
P4 UNE SIDNU-= 14 dricuis/Non-Dispatch/Y((days)) P4 Line Sharing-6 dricuis/Dispatch/Y((days)) P4 Line Sharing-6 dricuis/Dispatch/Y((days)) P4 Line Sharing-6 dricuis/Dispatch/Y((days)) P4 Line Sharing-6 dricuis/Dispatch/Y((days)) P4 Line Sharing-1 dricuis/Dispatch/Y((days)) P5 Line Sharing-1 dricuis/Dispatch/Y((days)) P6 Line Sharing-1 dricuis/Dispatch/Y((days)) P6 Line Sharing-1 dricuis/Dispatch/Y((days)) P6 Line Sharing-1 dricuis/Dispatch/Y((days)) P7 Line Sharing-1 dricuis/Dispatch/Y((days)) P6 Line Dispatch/Y((days)) P7 Line Sharing-1 dricuis/Dispatch/Y((days)) P6 Line Dispatch/Y((days)) P7 Line Dispatch/Y((days)) P8 Line Dispatch/Y((days)) P9 Line Dispatch/Y((days)) P9 Line Dispatch/Y((days)) P9 Line Dispatch/Y((days)) P9 Line Dispatch/Y((days)) P1 Line Dispatch/Y((days)) P1 Line Dispatch/Y((days)) P2 Line Dispatch/Y((days)) P3 Line Dispatch/Y((days)) P4 Line Dispatch/Y((days)) P4 Line Dispatch/Y((days)) P5 Line Dispatch/Y((days)) P6 Line Dispatch/Y((days)) P6 Line Dispatch/Y((days)) P6 Line Dispatch/Y((days)) P7 Line Dispatch/Y((days)) P6 Line Dispatch/Y((days)) P7 Line Dispatch/Y((days)) P6 Line Dispatch/Y((days)) P7 Line	5.1	54	UNE ISDN/>=14 circuits/Dispatch/KY(days)	NOS!
P4 Line Sharing-66 circuits/Dispatch/KY(days) P4 Line Sharing-66 circuits/Dispatch/KY(days) P4 Line Sharing-61 circuits/Dispatch/KY(days) P4 Line Sharing-61 circuits/Non-Dispatch/KY(days) P4 Line Sharing-61 dicruits/Non-Dispatch/KY(days) P4 Line Sharing-61 dicruits/Non-Dispatch/KY(days) P4 Line Sharing-61 dicruits/Non-Dispatch/KY(days) P4 Line Sharing-61 dicruits/Non-Dispatch/KY(days) P4 ZW Analog Loop DesignY-10 circuits/Dispatch/KY(days) P4 ZW Analog Loop DesignY-10 circuits/Dispatch/KY(days) P4 ZW Analog Loop Non-DesignY-10 circuits/Dispatch/KY(days) P4 ZW Analog Loop WiNP DesignY-10 circuits/Dispatch/KY(days) P4 ZW Analog Loop WiNP Non-DesignY-10 circuits/Dispatch/KY(days) P4 Circuits/Dispatch/KY(days) P4 Circuits/Dispatch/KY(days) P4 Circuits/Dispatch/KY(days) P4 Circuits/Dispatch/KY(days) P4 Circuits/Dispatch/	1.6.5.2	4	UNE ISDN/>=14 circuits/Non-Dispatch/KY(days)	NOSI
P4 Line Sharing-6 circuitsNon-Dispatch/Y((days)) P4 Line Sharing-6 circuitsNon-Dispatch/Y((days)) P4 Line Sharing-13 circuitsNon-Dispatch/Y((days)) P4 Line Sharing-14 circuitsNon-Dispatch/Y((days)) P4 Line Sharing-14 circuitsNon-Dispatch/Y((days)) P4 Line Sharing-14 circuitsNon-Dispatch/Y((days)) P4 ZW Analog Loop Design/+10 circuitsNon-Dispatch/Y((days)) P4 ZW Analog Loop Design/+10 circuitsNon-Dispatch/Y((days)) P4 ZW Analog Loop Design/+10 circuitsNon-Dispatch/Y((days)) P4 ZW Analog Loop Non-Design/+10 circuits/Dispatch/Y((days)) P4 ZW Analog Loop Non-Design/+10 circuits/Dispatch/Y((days)) P4 ZW Analog Loop WINP Design/+10 circuits/Dispatch In/Y((days)) P4 ZW Analog Loop WINP Non-Design/-10 circuits/Dispatch In/Y((days)) P4 ZW Analog Loop WINP Non-Design/-10 circuits/Dispatch In/Y((days)) P4 ZW Analog Loop WINP Non-Design/-10 circuits/Dispatch In/Y((days)) P4	1731	4	line Sharing/<6 circuits/Dispatch/KY(days)	ADSL
P4 Line Sharing-6-13 circuis/Dispatch/K/(ldays) P4 Line Sharing-6-13 circuis/Dispatch/K/(ldays) P4 Line Sharing-6-13 circuis/Non-Dispatch/K/(ldays) P4 Line Sharing-14 circuis/Non-Dispatch/K/(ldays) P4 ZW Analog Loop Design/4-10 circuis/Dispatch/K/(ldays) P4 ZW Analog Loop Design/4-10 circuis/Dispatch/K/(ldays) P4 ZW Analog Loop Non-Design/4-10 circuis/Dispatch/K/(ldays) P4 ZW Analog Loop Non-Design/4-10 circuis/Dispatch/K/(ldays) P4 ZW Analog Loop Non-Design/4-10 circuis/Dispatch/K/(ldays) P4 ZW Analog Loop WiNP Design/4-10 circuis/Dispatch/K/(ldays) P4 ZW Analog Loop WiNP Non-Design/4-10 circuis/Dispatch/K/(ldays) P4 Circuis/Dispatch/K/(ldays) P4 Circuis/Dispatch/K/(ldays) P4 Circuis/Dispatch/K/(ldays) P4 Circuis/Dispatch/K/(ldays) P4 Circuis/	17.3.2	4	Line Sharing/<6 circuits/Non-Dispatch/KY(days)	ADSL
P4 Line Sharing€-13 circuits/Non-Dispatch/KY(days) P4 Line Sharing€-13 circuits/Non-Dispatch/KY(days) P4 Line Sharing>=14 circuits/Non-Dispatch/KY(days) P4 Line Asharing==14 circuits/Dispatch/KY(days) P4 ZWA Analog Loop Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop Non-Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop Non-Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop Non-Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop WiNP Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop WiNP Non-Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop WiNP Non-Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop WiNP Non-Design/> ZWA Analog Loop WiNP Non-Design/> Loop WiNP Non-Design/=10 circuits/Dispatch/KY(days) P4 ZWA Analog Loop WiNP Non-Design/> ZWA Analog Loop WiNP Non-Design/> Loop WiNP Non-Design/> ZWA Analog Loop WiNP Non-Design/> ZWA Analog Loop WiNP Non-Design/> Loop WiNP Non-Design/> ZWA Analog Loop WiNP Non-Design/> D4 P4 ZWA Analog		4	Line Sharing/6-13 circuits/Dispatch/KY(days)	ADSL to
P4 Line Shamighz=14 circuits/Dispatch/KY(days) P4 2W Analorg Loop DesignY=10 circuits/Non-Dispatch/KY(days) P4 2W Analorg Loop Non-DesignY=10 circuits/Dispatch/KY(days) P4 2W Analorg Loop Non-DesignY=10 circuits/Dispatch/KY(days) P4 2W Analorg Loop Non-DesignY=10 circuits/Dispatch/KY(days) P4 2W Analorg Loop WiNP DesignY=10 circuits/Dispatch/KY(days) P4 2W Analorg Loop WiNP DesignY=10 circuits/Dispatch/KY(days) P4 2W Analorg Loop WiNP DesignY=10 circuits/Dispatch/KY(days) P4 2W Analorg Loop WiNP Non-DesignY=10 circuits/Dispatch/KY(days) P4 3W Analorg Loop WiNP Non-DesignY=10 circuits/Dispatch/KY(days) P4 4 Chrer Non-DesignY=10 circuits/Dispatch/KY(days) P4 4 Chrer Non-DesignY=10 circuits/Dispatch/KY(days) P4 4 Chrer Non-DesignY=10 circuits/Dispatch/KY(days) P4 4 Win Standalonely=10 circuits/Non-Dispatch/KY(days) P4 6 Chrer Non-DesignY=10 circuits/Non-Dispatch/KY(days) P4 7 Win Standalonely=10 circuits/Non-Dispatch/KY(days) P4 8 Win Standalonely=10 circuits/Non-Dispatch/KY(days) P4 8 Win Standalo		4	Line Sharing/6-13 circuits/Non-Dispatch/KY(days)	ADSL to
P4 Line Sharingiz=14 circuits/Non-Dispatch/Ky(days) P4 2W Analog Loop DesignY=10 circuits/Non-Dispatch/Ky(days) P4 2W Analog Loop DesignY=10 circuits/Dispatch/Ky(days) P4 2W Analog Loop Mon-DesignY=10 circuits/Dispatch/Ky(days) P4 2W Analog Loop Mon-DesignY=10 circuits/Dispatch/Ky(days) P4 2W Analog Loop WiNP DesignY=10 circuits/Dispatch/Ky(days) P4 2W Analog Loop WiNP DesignY=10 circuits/Dispatch/Ky(days) P4 2W Analog Loop WiNP DesignY=10 circuits/Dispatch/Ky(days) P4 2W Analog Loop WiNP Non-DesignY=10 circuits/Dispatch/Ky(days) P4 Chrer Design/=10 circuits/Dispatch/Ky(days) P4 Chrer Design/=10 circuits/Dispatch/Ky(days) P4 Chrer Design/=10 circuits/Dispatch/Ky(days) P4 Chrer Non-Design/=10 circuits/Dispatch/Ky(days) P4 Chrer Non-Design/=10 circuits/Non-Dispatch/Ky(days) P4 Chrer Non-Design/=10 circuits/Non-Dispatch/Ky(days) P4 Chrer Non-Design/=10 circuits/Non-Dispatch/Ky(days) P4 Whalodonely-=10 circuits/Non-Dispatch/Ky(days) P4 Whalodonely-=10 circuits/Non-Dispatch/Ky(days) P4 Whalodonely-=10 circuits/Non-Dispatch/Ky(days)		4	Line Sharing/>=14 circuits/Dispatch/KY(days)	ADSL to
P4 2W Analog Loop Design/ Circuits/Dispatch/KY(days) P4 2W Analog Loop Design/ Read P4 2W Analog Loop Non-Design/ Read P4 2W Analog Loop WINP Design/ Read P4 2W Analog Loop WINP Design/ Read P4 2W Analog Loop WINP Design/ Read P4 2W Analog Loop WINP Non-Design/ Read		4	Line Sharing/>=14 circuits/Non-Dispatch/KY(days)	ADSL to
P4 2W Analog Loop Design's 10 circuits/Non-Dispatch/K/(days) P4 2W Analog Loop Design's 10 circuits/Non-Dispatch/K/(days) P4 2W Analog Loop Design's 10 circuits/Dispatch/K/(days) P4 2W Analog Loop Non-Design's 10 circuits/Dispatch/K/(days) P4 2W Analog Loop Non-Design's 10 circuits/Dispatch/K/(days) P4 2W Analog Loop MNP Design's 10 circuits/Dispatch/K/(days) P4 2W Analog Loop wiNP Non-Design's 10 circuits/Dispatch/K/(days) P4 Chher Design's 10 circuits/Non-Dispatch/K/(days) P4 Chher Design's 10 circuits/Non-Dispatch/K/(days) P4 Other Design's 10 circuits/Non-Dispatch/K/(days) P4 Other Design's 10 circuits/Non-Dispatch/K/(days) P4 Other Non-Design's 10 circuits/Non-Dispatch/K/(days) P4 Other Non-Design's 10 circuits/Non-Dispatch/K/(days) P4 Wily (Standalone)/s 10 circ		4	2W Analog Loop Design/<10 circuits/Dispatch/KY(days)	R&B-
P4 2W Analog Loop Design?=10 circuits(DispatchYK'(days)) P4 2W Analog Loop Design?=10 circuits(DispatchK'(days)) P4 2W Analog Loop Non-Design?=10 circuits(DispatchK'(days)) P4 2W Analog Loop Non-Design?=10 circuits(Dispatch InKY(days)) P4 2W Analog Loop WiNP Design?=10 circuits(Dispatch InKY(days)) P4 2W Analog Loop wiNP Design?=10 circuits(DispatchK'(days)) P4 2W Analog Loop wiNP Non-Design?=10 circuits(DispatchK'(days)) P4 Chher Design?=10 circuits(Non-DispatchK'(days)) P4 Chher Design?=10 circuits(Non-DispatchK'(days)) P4 Other Design?=10 circuits(Non-DispatchK'(days)) P4 Cher Non-Design?=10 circuits(Non-DispatchK'(days)) P4 No Resign?=10 circuits(Non-DispatchK'(days)		4	2W Analog Loop Design/<10 circuits/Non-Dispatch/RY(days)	R&B.
P4 2W Analog Loop Design >= 10 circuits/Non-Dispatch/K(days) P4 2W Analog Loop Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop Non-Design 1 circuits/Dispatch InkY(days) P4 2W Analog Loop Non-Design 1 circuits/Dispatch InkY(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 2W Analog Loop with P Non-Design 1 circuits/Dispatch/K(days) P4 Chire Non-Design 1 circuits/Non-Dispatch/K(days) P4 Chire Non-Design 1 circuits/Non-Dispatch/K(days) P4 Chire Non-Design 1 circuits/Non-Dispatch/K(days) P4 Chire Non-Design 2 circuits/Non-Dispatch/K(days) P4 Not Resign 2 circuits/Non-Dispatch/K(days) P4 Chire Non-Design 2 circuits/Non-Dispatch/K(days) P4 Not Resign 2 circuits/Non-Dispatch/K(days) P4 N		4	2W Analog Loop Design/>=10 circuits/Dispatch/KY(days)	R&B -
P4 2W Analog Loop Non-Design's 10 circuits/DispatchKY(days) P4 4 2W Analog Loop Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 2W Analog Loop winNP Non-Design's 10 circuits/Dispatch KY(days) P4 Cher Design's 10 circuits/Non-Dispatch KY(days) P4 Cher Design's 10 circuits/Non-Dispatch KY(days) P4 Cher Non-Design's 10 circuits/Non-Dispatch KY(days) P4 Cher Non-Design's 10 circuits/Non-Dispatch KY(days) P4 Cher Non-Design's 10 circuits/Non-Dispatch KY(days) P4 No Kiandalonely-10 circuits/Non-Dis		4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/KY(days)	R&B.
P4 2W Araleg Loop Non-Design's 10 circuits/Dispatch InkY(idays) P4 2W Araleg Loop Non-Design's 10 circuits/Dispatch InkY(idays) P4 2W Araleg Loop winNP Design's 10 circuits/Dispatch InkY(idays) P4 2W Araleg Loop winNP Design's 10 circuits/Dispatch/Y(idays) P4 2W Araleg Loop winNP Non-Design's 10 circuits/Dispatch/Y(idays) P4 Other Design's 10 circuits/Dispatch/Y(idays) P4 Other Design's 10 circuits/Dispatch/Y(idays) P4 Other Non-Design's 10 circuits/Non-Dispatch/Y(idays) P4 Non-Robers/P 10 circuits/Non-Dispatch/Y(idays) P4 Non-Robers		4	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY(days)	R&B (POTS)
P4 2W Analog Loop Non-Design'>=10 circuits/DispatchW(idays) P4 4 2W Analog Loop Non-Design'>=10 circuits/DispatchW(idays) P4 2W Analog Loop wiNth Design'>=10 circuits/DispatchW(idays) P4 2W Analog Loop wiNth Non-Design'>=10 circuits/DispatchW(idays) P4 Chher Non-Design'>=10 circuits/Non-DispatchW(idays) P4 Chher Non-Design'>=10 circuits/Non		4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/KY(days)	R&B (POTS)
P4 2W Analog Loop Non-Design's =10 circuits/Dispatch InfY(iday) P4 2W Analog Loop wiNP Design's 10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiNP Design's 10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiNP Design's 10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiNP Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiNP Non-Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiN NP Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiN NP Non-Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiN NP Non-Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiN NP Non-Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiN NP Non-Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiN NP Non-Design's =10 circuits/Dispatch/KY(idays) P4 2W Analog Loop wiN NP Non-Design's =10 circuits/Dispatch/KY(idays) P4 Chrer Design's =10 circuits/Non-Dispatch/KY(idays) P4 Chrer Design's =10 circuits/Non-Dispatch/KY(idays) P4 Chrer Non-Design's =10 circuits/Non-Dispatch/KY(idays) P4 Chrer Non-Design's =10 circuits/Non-Dispatch/KY(idays) P4 Chrer Non-Design's =10 circuits/Non-Dispatch/KY(idays) P4 NP (Standalone)* P4 Chrer Non-Design's =10 circuits/Non-Dispatch/KY(idays) P4 NP (Standalone)* P6 Chrer Non-Design's =10 circuits/Non-Dispatch/KY(idays) P4 NP (Standalone)* P6 Chrer Non-Design's =10 circuits/Non-Dispatch/KY(idays) P6 NP (Standalone)* P6 NP (Standalone)* P7 NP (Standalone)*		70	2W Analog Loop Non-Design/>=10 circuits/Dispatch/RY(days)	R&B (POTS)
P4 2W Analog Loop wiNt Design's 10 crauls/Dispatch'k'(days) P4 2W Analog Loop wiNt Design's 10 crauls/Non-Dispatch'k'(days) P4 2W Analog Loop wiNt Design's 10 crauls/Non-Dispatch'k'(days) P4 2W Analog Loop wiNt Design's 10 crauls/Dispatch'k'(days) P4 2W Analog Loop wiNt Design's 10 crauls/Dispatch'k'(days) P4 2W Analog Loop wiNt Non-Design's 10 crauls/Dispatch'k'(days) P4 Chher Design's 10 crauls/Dispatch'k'(days) P4 Other Design's 10 crauls/Non-Dispatch'k'(days) P4 Other Design's 10 crauls/Non-Dispatch'k'(days) P4 Other Non-Design's 10 crauls/Non-Dispatch'k'(days) P4 No (Standalone)* 10 crauls/Non-Dispatch'k'(days) P4 None (Standalone)* 10 crauls/Non-Dispatch'k'(days) P4 None (Standalone)* 10 crauls/Non-Dispatch'k'(days) P4 None (Non-Design's 10 crauls/Non-Dispatch'k'(days) P4 None (Non-Design's 10 craul		4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/KY(days)	R&B (POTS)
P4 2W Analog Loop wiNty Design's 10 circuits Non-Dispatch/Y(days) P4 2W Analog Loop wiNty Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 2W Analog Loop wiNty Non-Design's 10 circuits Dispatch/Y(days) P4 Chier Design's 10 circuits/Dispatch/Y(days) P4 Chier Design's 10 circuits/Non-Dispatch/Y(days) P4 Chier Design's 10 circuits/Non-Dispatch/Y(days) P4 Chier Non-Design's 10 circuits/Non-Dispatch/Y(days) P4 Non-Roberghy 10 circuits/Non-Dispatch/Y(days) P4 Non-Roberghy 10 circuits/Non-Dispatch/Y(days) P4 Chier Non-Design's 10 circuits/Non-Dispatch/Y(days) P4 Non-Roberghy 10 circuits/Non-Dispatch/Y(days) P5 Non-Roberghy 10 circuits/Non-Dispatch/Y(days) P6 Non-Roberghy 10 circuits/Non-Di		4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY(davs)	R&B
P4 2W Analog Loop wiNth Design'>= 10 circuits/Dispatch/k'(idays) P4 2W Analog Loop wiNth Design'>= 10 circuits/Dispatch/k'(idays) P4 2W Analog Loop wiNth Non-Design'>= 10 circuits/Dispatch/k'(idays) P4 Chier Design'>= 10 circuits/Non-Dispatch/k'(idays) P4 Chier Design'>= 10 circuits/Non-Dispatch/k'(idays) P4 Chier Non-Design'>= 10 circuits/Non-Dispatch/k'(idays) P4 Non Standalone)<=>= 10 circuits/Non-Dispatch/k'(i		4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY(days)	R&B -
P4 2W Analog Loop wiNh Design>=10 circuitsNon-DispatchKY(days) P4 2W Analog Loop wiNh Non-DesignY==10 circuitsNon-DispatchKY(days) P4 2W Analog Loop wiNh Non-DesignY=10 circuitsDispatchKY(days) P4 2W Analog Loop wiNh Non-DesignY=10 circuitsDispatchKY(days) P4 2W Analog Loop wiNh Non-DesignY==10 circuitsDispatchKY(days) P4 2W Analog Loop wiNh DesignY==10 circuitsNon-DispatchKY(days) P4 2W Analog Loop wiNh DesignY==10 circuitsNon-DispatchKY(days) P4 2W Analog Loop wiNh DesignY==10 circuitsNon-DispatchKY(days) P4 2W Analog Loop wiNh Non-DesignY=10 circuitsDispatchKY(days) P4 2W Analog Loop wiNh Non-DesignY==10 circuitsDispatch inKY(days) P4 Cher Non-DesignY==10 circuitsNon-DispatchKY(days) P4 Other DesignY==10 circuitsNon-DispatchKY(days) P4 Other DesignY==10 circuitsNon-DispatchKY(days) P4 Other Non-DesignY==10 circuitsNon-DispatchKY(days) P4 INP (Standalone)×=10 circuitsNon-DispatchKY(days)		4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/KY(days)	R&B
P4 2W Analog Loop wiNhP Non-Design's Cli circuits/Dispatch/KY(days) P4 2W Analog Loop wiNhP Design's Cli circuits/Dispatch/KY(days) P4 2W Analog Loop wiNhP Design's Cli circuits/Dispatch/KY(days) P4 2W Analog Loop wiNhP Design's Cli circuits/Dispatch/KY(days) P4 2W Analog Loop wiNhP Non-Design's Cli circuits/Dispatch/KY(days) P4 Chier Design's Cli circuits/Dispatch/KY(days) P4 Chier Non-Design's Cli circuits/Dispatch/KY(days) P4 Chier Non-Design's Cli circuits/Non-Dispatch/KY(days) P4 No Fishadalonely-cli circuits/Non-Dispatch/KY(days) P5 Nonel Non-Design's Cli circuits/Non-Dispatch/KY(days) P6 Nonel Non-Design's Cli circuits/Non-Dispatch/KY(days) P6 Nonel Non-Design's Cli circuits/Non-Dispatch/KY(days)	.10.2.2	4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY(days)	R&B
P4 2W Analog Loop wiNhP Non-DesignV-t10 circuits/Dispatch InkY(idays) P4 2W Analog Loop wiNhP Non-DesignV-t10 circuits/Dispatch InkY(idays) P4 2W Analog Loop wiNhP Non-DesignD-+10 circuits/DispatchY(idays) P4 2W Analog Loop wiNhP Non-DesignD-+10 circuits/DispatchY(idays) P4 2W Analog Loop wiNhP Non-DesignD-+10 circuits/DispatchY(idays) P4 2W Analog Loop wiNhP DesignV-+10 circuits/DispatchY(idays) P4 2W Analog Loop wiNhP DesignV-+10 circuits/DispatchY(idays) P4 2W Analog Loop wiNhP DesignV-+10 circuits/DispatchY(idays) P4 2W Analog Loop wiNhP Non-DesignV-+10 circuits/DispatchY(idays) P4 Chher DesignV-+10 circuits/DispatchY(idays) P4 Chher Non-DesignV-+10 circuits/Non-DispatchY(idays) P4 Chher Non-DesignV-+10 circuits/DispatchY(idays) P4 INP (Standalone)10 circuits/Non-DispatchY(idays)		4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY(days)	R&B (POTS)
P4 2W Analog Loop wiNP Non-Design2=10 circuitsDispatchY(idays) P4 2W Analog Loop wiNP Non-Design2=10 circuitsDispatch intX(idays) P4 2W Analog Loop wiNP Non-Design2+10 circuitsDispatch intX(idays) P4 2W Analog Loop wiNP Design2+10 circuitsDispatchX(idays) P4 2W Analog Loop wiNP Design2+10 circuitsDispatchX(idays) P4 2W Analog Loop wiNP Non-Design2+10 circuitsDispatchYX(idays) P4 2W Analog Loop wiNP Non-Design2+10 circuitsDispatchX(idays) P4 Cher Design2+10 circuitsNon-DispatchX(idays) P4 Cher Design2+10 circuitsNon-DispatchX(idays) P4 Cher Non-Design2+10 circuitsNon-DispatchX(idays) P4 INP (Standalone)+10 circuitsNon-DispatchX(idays)		4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/KY(days)	R&B (POTS)
P4 2'W Analog Loop wiNP Non-Design2'=10 circuits.Dispatch InfY'(days) P4 2'W Analog Loop wiLNP Design2'=10 circuits.DispatchY((days)) P4 2'W Analog Loop wiLNP Design2'+10 circuits.DispatchY((days)) P4 2'W Analog Loop wiLNP Design2'=10 circuits.DispatchY((days)) P4 2'W Analog Loop wiLNP Design2'=10 circuits.DispatchY((days)) P4 2'W Analog Loop wiLNP Non-Design2'+10 circuits.Dispatch InfX'(days) P4 Chher Design2'+10 circuits.DispatchX'(days) P4 Other Design2'+10 circuits.Non-DispatchX'(days) P4 Other Non-Design2+10 circuits.Non-DispatchX'(days) P4 Non (Standalone)*-10 circuits.Non-DispatchX'(days) P4 No (Standalone)*-10 circuits.Non-DispatchX'(days) P5 None (Non-Design2'-10 circuits.Non-DispatchX'(days) P6 None (Non-Design2'-10 circuits.Non-DispatchX'(days)		P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY(days)	R&B (POT
P4 2W Aralog Loop wl.NP Design/ 2W Aralog Loop wl.NP Non-Design/ 2W Aralog Loop wl.NP Non-Design/ P4 2W Aralog Loop wl.NP Non-Design/ P6 2W Aralog Loop wl.NP Non-Design/ P7 2W Aralog Loop wl.NP Non-Design/ P6 2W Aralog Loop wl.NP Non-Design/ P7 2W Aralog Loop wl.NP Non-Design/ P8 2W Aralog Loop wl.NP Non-Design/ P9 4 Other Non-Design/ P9 4 Other Non-Design/ P0 Chron Non-Design/ P0 Chron Non-Design/ P0 Chron Non-Design/ P0 Chron Non-Design/ P1 Other Non-Design/ P2 Other Non-Design/ P3 Other Non-Design/ P4 Other Non-Design/ P6 Other Non-Design/ P6 Other Non-Design/ P7 Other Non-Design/ P6 Other Non-Design/ P7 Other Non-Design/ P7 Other Non-Design/ P7 Other Non-Design/ P7 Other Non-Design/ P7 Other Non-Design/ P8 Other Non-Design/ P9 INP (Standalone) P1 Other Non-Design/ P1 NP (Standalone) P1 Other Non-Design/ P2 NP (Standalone) P2 NP (Standalone) P3 NP (Standalone) P4 NP (Standalone) P6 Other Non-Design/ P7 NP (Standalone) P6 Other Non-Design/ P7 NP (Standalone) P7 NP (Standalone) P7 Other NP (Standalone) P7 NP (Standalone) P7 NP (Standalone) P8 NP (Standalone) P9 NP (Standalone) P9 NP (Standalone) P9 NP (Standalone) P1 NP (Standalon		P.4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/KY(days)	=
P.4 2W Analog Loop wil.NP Design/+10 circuits/Non-Dispatcht/K/(days) P.4 2W Analog Loop wil.NP Design/+10 circuits/Dispatcht/K/(days) P.4 2W Analog Loop wil.NP Design/+10 circuits/Dispatcht/K/(days) P.4 2W Analog Loop wil.NP Design/+10 circuits/Dispatcht/K/(days) P.4 2W Analog Loop wil.NP Non-Design/+10 circuits/Dispatcht/K/(days) P.4 2W Analog Loop wil.NP Non-Design/+10 circuits/Dispatch/K/(days) P.4 2W Analog Loop wil.NP Non-Design/+10 circuits/Dispatch/K/(days) P.4 2W Analog Loop wil.NP Non-Design/+10 circuits/Dispatch/K/(days) P.4 Chher Design/+10 circuits/Dispatch/K/(days) P.4 Chher Non-Design/+10 circuits/Dispatch/K/(days) P.4 INP (Standalone)+-10 circuits/Dispatch/K/(days)		P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY(days)	R&B
P.4 2.W Analog Loop wiLNP DesignV=10 circuits/DispatchYr(days) P.4 2.W Analog Loop wiLNP DesignV=10 circuits/DispatchYr(days) P.4 2.W Analog Loop wiLNP Non-DesignV=10 circuits/DispatchYr(days) P.4 2.W Analog Loop wiLNP Non-DesignV=10 circuits/Dispatch rinkY(days) P.4 Cher DesignV=10 circuits/DispatchYr(days) P.4 Cher DesignV=10 circuits/DispatchYr(days) P.4 Cher Non-DesignV=10 circuits/Non-DispatchYr(days) P.4 Cher Non-DesignV=10 circuits/DispatchYr(days) P.4 Cher Non-DesignV=10 circuits/DispatchYr(days) P.4 Cher Non-DesignV=10 circuits/Non-DispatchYr(days) P.4 Cher Non-DesignV=10 circuits/Non-DispatchYr(days) P.4 NiP (Standalone)V=10 circuits/DispatchYr(days) P.4 INP (Standalone)V=10 circuits/DispatchYr(days) P.4 INP (Standalone)V=10 circuits/DispatchYr(days) P.4 INP (Standalone)V=10 circuits/Non-DispatchYr(days)		4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY(days)	R&B
P4 2W Analog Loop wLNP Bon-Design2+ 10 croutistOn-DispatchKY((days)) P4 2W Analog Loop wLNP Non-Design4+10 circuitsOn-DispatchKY((days)) P4 2W Analog Loop wLNP Non-Design4+10 circuitsOhspatchKY((days)) P4 2W Analog Loop wLNP Non-Design2+10 circuitsOhspatchKY((days)) P4 2W Analog Loop wLNP Non-Design2+10 circuitsOhspatchKY((days)) P4 2W Analog Loop wLNP Non-Design2+10 circuitsOhspatchKY((days)) P4 Other Design4+10 circuitsNon-DispatchKY((days)) P4 Other Design4+10 circuitsNon-DispatchKY((days)) P4 Other Non-Design4+10 circuitsNon-DispatchKY((days)) P4 Other Non-Design4+10 circuitsNon-DispatchKY((days)) P4 Other Non-Design2+10 circuitsNon-DispatchKY((days)) P4 Other Non-Design2+10 circuitsNon-DispatchKY((days)) P4 Other Non-Design2+10 circuitsNon-DispatchKY((days)) P4 NIP (Standalone)x-10 circuitsNon-DispatchKY((days))		4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/KY(days)	R&B.
P4 2W Analog Loop wl.NP Non-Design/<10 circuits/Dispatchtk/(days) P4 2W Analog Loop wl.NP Non-Design/ 10 circuits/Dispatchtk/(days) P4 Other Design/<10 circuits/Non-Dispatchtk/(days) P4 Other Design/<10 circuits/Non-Dispatchtk/(days) P4 Other Non-Design/<10 circuits/Non-Dispatchtk/(days) P4 Other Non-Design/<10 circuits/Dispatchtk/(days) P4 Other Non-Design/<10 circuits/Dispatchtk/(days) P4 Other Non-Design/ P4 Other Non-Design/> P6 Other Non-Design/> P6 Other Non-Design/> P7 Other Non-Design/> P6 Other Non-Design/> P7 Other Non-Design/> P7 Other Non-Design/> P6 Other Non-Design/> P7 Other Non-Design/> P7 Other Non-Design/> P6 Other Non-Design/> P7 Other Non-Design/> P7 Other Non-Design/> P6 Other Non-Design/> P7 Other Non-Design/ P7 Other Non-D		4	2W Analog Loop w/LNP Design/>=10 crcuits/Non-Dispatch/KY(days)	188
P-4 2W Analog Loop wil NP Non-BesignY-U dicutalization into (Tagks) P-4 2W Analog Loop wil NP Non-BesignY-10 dicutalization into (Tagks) P-4 2W Analog Loop wil NP Non-DesignY-10 circuits/DispatchY((Tagks)) P-4 2W Analog Loop wil NP Non-DesignY-10 circuits/Dispatch InfY(Tagks) P-4 Other DesignY-10 circuits/DispatchY(Tagks) P-4 Other DesignY-10 circuits/Non-DispatchY(Tagks) P-4 Other DesignY-10 circuits/Non-DispatchY(Tagks) P-4 Other Non-DesignY-10 circuits/Non-DispatchY(Tagks) P-4 Other Non-DesignY-10 circuits/DispatchY(Tagks) P-4 Other Non-DesignY-10 circuits/DispatchY(Tagks) P-4 Other Non-DesignY-10 circuits/DispatchY(Tagks) P-4 Other Non-DesignY-10 circuits/DispatchY(Tagks) P-4 INP (Standalone)/-10 circuits/DispatchY(Tagks) P-4 INP (Standalone)/-10 circuits/DispatchY(Tagks) P-4 INP (Standalone)/-10 circuits/DispatchY(Tagks) P-4 INP (Standalone)/-10 circuits/Non-DispatchY(Tagks)		4	2W Analog Loop w/LNP Non-Design/<10 circuits/Uspatch/Y(days)	R&B (POL
P.4 2W Analog Loop wiLNP Non-DesignA-10 crautisUspatict KT(days) P.4 2W Analog Loop wiLNP Non-DesignA-10 crautisUspatict InKY(days) P.4 Other Design4-10 crautisDispatichKY(days) P.4 Other Design4-10 crautisMon-DispatichKY(days) P.4 Other Design3-10 crautisMon-DispatichKY(days) P.4 Other Non-Design4-10 crautisMon-DispatichKY(days) P.4 NIP (Standalone)4-10 crautisMon-DispatichKY(days) P.4 INP (Standalone)4-10 crautisMon-DispatichKY(days)		4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/KY(days)	K&B (POL
P.4 2W Ariango Loop WLNP Non-Lesign/Clark) P.4 Other Design/c10 circuits/Dispatch/K7(clays) P.4 Other Design/c10 circuits/Dispatch/K7(clays) P.4 Other Design/c10 circuits/Dispatch/K7(clays) P.4 Other Design/c10 circuits/Dispatch/K7(clays) P.4 Other Non-Design/c10 circuits/Dispatch/K7(clays) P.4 Other Non-Design/c10 circuits/Dispatch/K7(clays) P.4 Other Non-Design/c10 circuits/Non-Dispatch/K7(clays) P.4 Other Non-Design/c10 circuits/Non-Dispatch/K7(clays) P.4 Other Non-Design/c10 circuits/Non-Dispatch/K7(clays) P.4 INP (Standalone)/c10 circuits/Non-Dispatch/K7(clays)		4	2W Analog Loop w/LNP Non-Design/>=10 crcutts/Dispatch/RY(days)	K&B (POI)
P-4 Other Design's 10 circuits/Original P-4 Other Non-Design's 10 circuits/Original P-4 Other Non-Designed Non-Design's 10 circuits/Original P-4 Other Non-Design's 10 c		4	2W Analog Loop W/LNP Non-Design>=10 circuits/Dispatch In/KY (days)	K&B (POLS)
1-4 Other Design2-10 GroutsNon-DispatchKY(days) 1-4 Other Design2-10 GroutsNon-DispatchKY(days) 1-4 Other Design2-10 GroutsNon-DispatchKY(days) 1-4 Other Design2-10 GroutsNon-DispatchKY(days) 1-4 Other Non-Design2-10 GroutsNon-Design2-10 G		4	Other Design<10 crounts/Dispatchy (days)	5 6
P-4 Other Design's - 10 arCuits/OrbatchY(days) P-4 Other Non-Design's - 10 arCuits/OrbatchYY(days) P-4 Other Non-Design's - 10 circuits/OrbatchYY(days) P-4 Other Non-Design's - 10 circuits/Non-DispatchYY(days) P-4 Other Non-Design's - 10 arcuits/Non-DispatchYY(days) P-4 Other Non-Design's - 10 arcuits/Non-DispatchYY(days) P-4 Other Non-Design's - 10 arcuits/Non-DispatchYY(days) P-4 INP (Standalone)/s-10 arcuits		4	Other Design/<10 circuits/Non-Dispatch/RY(days)	Sec.
P-4		4	Umer Design/>=10 circuits/Dispatch/KY(days)	8 6
P-4 Other Non-DesignY-10 arcuta/DapardnY (days) P-4 Other Non-DesignY-10 arcuta/DapardnY (days) P-4 Other Non-DesignY-10 arcuta/Non-Dispatch/Y (days) P-4 Other Non-DesignY-=10 arcuta/SNon-Dispatch/Y (days) P-4 Other Non-DesignY-=10 arcuta/SNon-Dispatch/Y (days) P-4 INP (Standalone)/-10 arcuta/Dispatch/Y (days) P-4 INP (Standalone)/-10 arcuta/Snon-Dispatch/Y (days)		4	Other Design/>=10 crcuits/Non-Dispatch/KY(days)	Sec.
P-4 Other Non-DesignY-1 Gricults/DispatchYY(days) P-4 Other Non-DesignY-=10 circults/DispatchYY(days) P-4 Other Non-DesignY==10 circults/DispatchYY(days) P-4 INP (Standalone)/-10 circults/DispatchYY(days) P-4 INP (Standalone)/-10 circults/DispatchYY(days) P-4 INP (Standalone)/=10 circults/DispatchYY(days) P-4 INP (Standalone)/=10 circults/DispatchYY(days) P-4 INP (Standalone)/-10 circults/DispatchYY(days) P-4 LNP (Standalone)/-10 circults/DispatchYY(days) P-4 INP (Standalone)/-10 circults/DispatchYY(days)		4	Other Non-Design/<10 circuits/Dispatch/KY(days)	ğ
P-4 Other Non-DesignOx=10 drouissOuspatchKY(days) P-4 Other Non-DesignOx=10 drouissOuspatchKY(days) P-4 INP (Standalone)/-10 drouissObspatchKY(days)		4	Other Non-Design/<10 circuits/Non-Dispatch/KY(days)	ž
P-4 INP (Standalone)/-10 circuits/Dispatch/Y(days) P-4 INP (Standalone)/-10 circuits/Dispatch/Y(days) P-4 INP (Standalone)/-10 circuits/Non-Dispatch/Y(days) P-4 INP (Standalone)/10 circuits/Non-Dispatch/Y(days) P-4 INP (Standalone)/10 circuits/Dispatch/Y(days) P-4 INP (Standalone)/10 circuits/Dispatch/Y(days) P-4 INP (Standalone)/10 circuits/Dispatch/Y(days) P-4 INP (Standalone)/10 circuits/Dispatch/Y(days)		4	Other Non-Design/>=10 circuits/Uspatch/K/(days)	Ž Õ
P			Outer (Votedaloss)//10 circuits (Votedaloss)//10 (Chodaloss)//10 circuits (Chodaloss)//10 circuits (Chodaloss)///10 circuits (Chodaloss)///////////////////////////////////	4 4 4
P-4 INP (Standalone)>= 10 crustal Chipped (days) P-4 INP (Standalone)>= 10 crustal Chipped (days) P-4 INP (Standalone)/<-10 circuits/Dispatch/KY(days) P-4 LNP (Standalone)/<-10 circuits/Dispatch/KY(days) P-4 LNP (Standalone)/<-10 circuits/Non-Dispatch/KY(days)	161.		INT (Standalone)/-10 Circuits/Dispatch/KV(days)	8 8
P-4 INP (Standarone)>=10 cutcutsNon-DispatchY(Y(days)) P-4 INP (Standarone)>=10 cutcutsNon-DispatchY(Y(days)) P-4 INP (Standarone) P-4 INP (Standarone) <t< td=""><td>16.74</td><td></td><td>INT (Standalone)/-10 droughty (Interpolated INT) (usys)</td><td>28.0</td></t<>	16.74		INT (Standalone)/-10 droughty (Interpolated INT) (usys)	28.0
P-4 LINP (Standalone)/ <pre>LINP (Standalone)/<pre>LINP (Standalone)/<pre>LINP (Standalone)/</pre>LINP (Standalone)/<pre>LINP (Standalone)/</pre>LINP (Standalone)/<pre>LINP (Standalone)/</pre>LINP (Standalone)/<pre>LINP (Standalone)/</pre>LINP (Standalone)/<pre>LINP (Standalo</pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre>	16.2.1		INT (Standalone)/>= 10 drouis/Dispatch/KY(days)	0,000
P-4 LINP (Standahority 1'0 circuits/horbispatcy/(days)	1.10.2.2	1 3	IND (Standalone)//10 circuits/North-Dispatch (Lags)	2) 888 0) 888
T + LIVE (Standarding F) to currently and to the current and th	1.17.1.1	7 2	LNP (Standalone)/410 circuits/Dispatch/C/days)	2 C
	7.1.7.1.	4	LNP (Standalone)/<10 circuits/Non-Lispatch/Y (days)	ר) מפת ני)

Equity		YES	YES	YES	YES
ZScore		0.5179	2.1011	0.1241	0.5055
Standard Error		1.77638	1 02804	6.52684 0.32551	31.93202
Standard Deviation	6.038	9.139	3.608	9.139	7.273 7.273 6.038 6.038 7.314 7.273 6.038 6.038 6.038 6.038 6.038 6.038 7.273 7.273 7.273 7.273 7.273 7.273 6.038 6.038 7.273
CLEC		36	32	30	1 1 715
CLEC		4.39	10 00	3.33	9.00
BST Volume	62	100	63	100	10,436 62 62 62 62,507 35 62,507 35 62 62 62 62 62 62 62 62 62 62 62 62 62
BST Measure	5.86	3.28	12.16	5.31	5.44 5.88 6.50
Benchmark / Analog	R&B&D - Disp R&B&D - Disp	R&B&D - Disp ADSL to Retail ADSL to Retail ADSL to Retail ADSL to Retail	ADSL to Retail ADSL to Retail SDN - BRI ISDN - BRI ISDN - BRI ISDN - BRI	ISDN - BRI ISDN - BRI ADSL to Retail ADSL to Retail ADSL to Retail	ADSL to Retail R&B - Disp R&B - D

10/10/2001 Page 16 of 47

Ţ.	
e Summary	
formance	
ıthly Perfo	st 2001
uth Month	cy, Augu.
BellSon	Kentuck

Equity	YES YES YES	YES			NO YES YES YES YES YES	YES YES YES YES YES	YES YES YES	YES YES YES
ZScore	1.5934 4.0605 1.3321				A. 9829			
Standard Error	0.31537 1.88026 8.32628				38.13496			
Standard Deviation	0.303 12.580 9.085 0.000 17.475		37.986	0.500	37.986 27.481 37.986 25.716	37.808	32.808	37.986
CLEC	5 5	8,			-00000	000	000	000
CLEC	7.03	4.39			221.00 0.00 0.00 0.00 0.00 0.00	800000000000000000000000000000000000000	0000	00.0
BST Volume	12 131 316 1 1 1 37		127 0 0 0	0 0 4	127 28 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	m 0 0 0 0 0 0 0	0000000	127 0 26 0
BST Measure	0.83 14.66 5.90 32.00 16.89 2.63		30.98 0.00 11.31 0.00 0.00	1.75	30.98 0.00 0.00 0.00 0.00 0.00 0.00 0.00	233 000 000 000 000 000 000 000 000 000	23.33 0.00 0.00 0.00 0.00 0.00	30.98
Benchmark / Analog	R&B (POTS) Digital Loop < DS1 Digital Loop < DS1 Digital Loop < DS1 Digital Loop < DS1 Digital Loop > DS1 Digital Loop >= DS1 Digital Loop >= DS1 Digital Loop >= DS1	Digital Loop >= DS1 Digital Loop >= DS1 14 days 7 days	R&B (POTS)	DS1/ DS3 - Interoffice	DS1/ DS3 - Interoffice R&B R&B R&B R&B R&B R&B R&B R&BB R&BBD - Disp	ADSL to Retail ISDN - BRI ISDN - BRI ISDN - BRI	ISDN - BRI ISDN - BRI ADSL to Retail ADSL to Retail ADSL to Retail ADSL to Retail ADSL to Retail	ADSL D Agga R&B - Disp R&B - Disp R&B - Disp R&B - Disp
Bellooutn Montniy Performance Summaly Kentucky, August 2001	B.2.1.17.2.2 P-4 LNP (Standalone)/>=10 circuits/Non-Dispatch/KY(days) B.2.1.18.1.1 P-4 Digital Loop < DS1/<10 circuits/Dispatch/KY(days) B.2.1.8.2.1 P-4 Digital Loop < DS1/<10 circuits/Non-Dispatch/KY(days) B.2.1.8.2.1 P-4 Digital Loop < DS1/<10 circuits/Dispatch/KY(days) B.2.1.8.2.2 P-4 Digital Loop < DS1/>=10 circuits/Dispatch/KY(days) B.2.1.19.1.1 P-4 Digital Loop >= DS1/<10 circuits/Dispatch/KY(days) B.2.1.19.1.1 P-4 Digital Loop >= DS1/<10 circuits/Dispatch/KY(days) B.2.1.9.1.2 P-4 Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY(days) P-4 Digital Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY(days) P-4 Digital Digita	9 P P P P P P P P P P P P P P P P P P P	Held On P-1 P-1 P-1 P-1					

Page 17 of 47 10/10/2001

BellSouth Monthly Performance Summary Kentucky, August 2001

0	0	127	o	56	0	0	0	127	0	26	o	o	٥	0,00	/7/	0	56	0	0	0	127	0	56	-	0	0	127	ءاز	36	ء ح			٥		ا ا	0		٥	2	15	s ا	ę ·		٥		12/	0	26	۰	۰	0	127	0	92	0	0	0	0	٥	0	0
00.0	00.00	30.98	00.0	11.31	00.0	00:00	00.0	30.98	00.0	11.31	000	000	88	30.00	36.06	00.00	11.31	00.0	00'0	00.0	30.98	800	11.31	800	800	800	30.98	000	11 31	5	3 8	3 8	38	3 6	30.0	9 6	30.0	3 6	00.00	30.98	00.00	11.31	0.00	90.0	300	30.98	80.0	11.31	0.0	00.0	0.00	30.98	0.0	11.31	00:00	800	00.00	00.00	0.00	00.0	00.00
R&B - Disp	R&B - Disp	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B - Disp	R&B - Disp	R&B - Disp	B&B - Disn	B&B - Disp	250 050	K&B - Uisp	R&B (POIS) exclab Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B - Disp	R&B - Disp	R&B - Disp	R&B - Disp	R8B - Diso	R&B - Disn	P&B (POTS) exe	D&B (POTS) excl SB Or	Data (FOIS) SAGISTIC	Page (PO15) extd SB Of	Rob (POIS) excluse Of	R&B (POIS) exa SB O	K&B (POIS) exa SB OF	Design	Design	Design	Design	Desidu	Design	7. Seb	- X-	K&B	Z Z Z	R&B	K&B	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	Digital Loop < DS1	Digital Loop < DS1	Digital Loop < DS1	Digital Loop < DS1
DW Analog Loop Design/>=10 circuits/Equipment/KY/days)	2W Analog Loop Design/>=10 circuits/Other/KY(days)	2M Apaloo Loop Mon-Design/<10 circuits/Facility/KY/days)	2W Analog Loop Non-Design < 10 drougs/ Boundary (days)	2W Apalog Loop Non-Design/<10 circuits/Other/KY(days)	2W Analog Loop Non-Design/>=10 circuits/Facility/KY(days)	2W Analog Loop Non-Design/>=10 circuits/Fouriement/KY(days)	2W Analog Loop Non-Design/S=10 circuits/Other/KY(days)	20V Apalog Loop w/INP Design/<10 circuits/Facility/KY(days)	200 Apalog Loop w/NP Design/<10 circuits/Equipment/KY(days)	24V Analog Loop wilkin Design(41) circuite(Other/AV/days)	DAM Applications with the Design (~10 circuits Capitat (Colors)	2VV Ariang Loop White Design — to discuise admy (logs)	ZW Analog Loop Wiln's Design's = 10 drains/equipmentox1(days)	2W Analog Loop w/INP Design/>=10 circuits/Other/KY(days)	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/KY(days)	[2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/KY(days)	2W Analog Loop w/INP Non-Design/<10 circuits/Other/KY(days)	2W Anaton Loop w/INP Non-Design/>=10 circuits/Facility/KY(days)	2W/ Analog Loop w/INP Non-Design/>=10 circuits/Fourignment/KY/days)	2M Apalon Loop w/ND Non-Design/>=10 circuite/Other/KY/days)	2M Apalon Loop will ND Designated Control the Fracility MY (dave)	2M Applied Loop will ND Design/410 circuite/Forlinment/KY/days)	244 Aniang Loop willing Design 10 on our deformation (1995)	2M Atlance Loop Willy Design 10 of care stell actiful (1995)	2W Atlang Loop William Design (-1) dicurian admitted (asja)	244 Atlang Loop Wick's Design 27 TO discuss Equipment (1995)	CVV Analog Loop W/LNP Design/2- to druits/outen/7 (lasys)	2W Analog Loop W/LNP Non-Design/ 10 Circuits/racinty/r/ (usys)	ZW Analog Loop WLINF Non-Design Counsing quipment (Lays)	2W Analog Loop w/LNP Non-Design/<10 crcuits/Crner/R (days)	2W Analog Loop w/LNP Non-Design/>=10 crcutts/Facility/R Y(days)	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/KY(days)	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/KY(days)	Other Design/<10 circuits/Facility/KY(days)	Other Design/<10 circuits/Equipment/KY(days)	Other Design/<10 circuits/Other/KY(days)	Other Design/>=10 circuits/Facility/KY(days)	Other Design/>=10 circuits/Equipment/KY(days)	Other Design/>=10 circuits/Other/KY(days)	Other Non-Design/<10 circuits/Facility/KY(days)	Other Non-Design/<10 circuits/Equipment/KY(days)	Other Non-Design/<10 circuits/Other/KY(days)	Other Non-Design/>=10 circuits/Facility/KY(days)	Other Non-Design/>=10 circuits/Equipment/KY(days)	Other Non-Design/>=10 circuits/Other/KY(days)	INP (Standalone)/<10 circuits/Facility/KY(days)	INP (Standalone)/<10 circuits/Equipment/KY(days)	INP (Standalone)/<10 circuits/Other/KY(days)	INP (Standalone)/>=10 circuits/Facility/KY(days)	INP (Standalone)/>=10 circuits/Equipment/KY(days)	INP (Standalone)/>=10 circuits/Other/tY(days)	I ND (Standalone)(<10 circuits/Facility/KY(days)	I ND (Standalone)/c10 circuits/Fourinment/KY/days)	I NP (Standalone)/<10 circuits/Other/KY/days)	I ND (Standalone)/>=10 Gira its/Facility/K/(days)	I ND (Standalone) (See 10 circuits/Foundment/KY(days)	I NP (Standalone)/>=10 circuits/Other/KY(days)	Digital Loop < DS1/<10 circuits/Facility/KY(days)	Digital Loop < DS1/<10 circuits/Equipment/KY(days)	Digital I non < DS1/<10 circuits/Other/KY(days)	Digital Loop < DS.12=10 circuits/Facility/KY(days)
1	1	1	La	-	0	-	. 0		- 6				3	<u>-</u>	<u>-</u>	P-1	<u>6</u>	1	-				į					<u>.</u>	<u>.</u>	-	2	<u>-</u>	7	<u>-</u>	<u>۲</u>	4	<u>۲</u>	P-1	P-1	P-1	P-1	P-1	P-1	P-1	P-1	<u>ن</u>	P-1	<u>-</u>	<u>-</u>	1	-	7				0	1	-	4	à	2
00000	2.3.8.2.2	0.2.0.2.0	B.2.3.9.1.1	100000	0.230.23	0.230.23	400000	D.2.3.3.2.3 D 23 10 1 1	0.23.10.1.	6.2.3.10.1.2	B.Z.3.10.1.3	B.2.3.10.2.1	8.2.3.10.2.2	B.2.3.10.2.3	B.2.3.11.1.1	B231112	B231113	B 2 3 4 1 2 1	0034100	0.004000	0.2.0.1.2.0	0.2.3.12.1.1	0.2.3.12.1.2	6.2.3.12.1.3	B.2.3.12.2.1	B.2.3. 12.2.2	B.2.3.12.2.3	B.2.3.13.1.1	B.2.3.13.1.2	B.2.3.13.1.3	B.2.3.13.2.1	B.2.3.13.2.2	B.2.3.13.2.3	B.2.3.14.1.1	B.2.3.14.1.2	B.2.3.14.1.3	B.2.3.14.2.1	B.2.3.14.2.2	B.2.3.14.2.3	B.2.3.15.1.1	B.2.3.15.1.2	B.2.3.15.1.3	B.2.3.15.2.1	B.2.3.15.2.2	B.2.3.15.2.3	B.2.3.16.1.1	B.2.3.16.1.2	B.2.3.16.1.3	B231621	B231622	8231623	D 2 3 17 1 1	0234743	B 2 3 17 13	0231731	D 2 3 17 2 3	B 2 3 17 2 3	B 2 3 18 1 1	B231812	ic	B 2 3 18 2 1

Benchmark / Analog	BST Measure	BST Volume	CLEC	CLEC	Standard Deviation	Standard Error	ZScore	Equity
R&B - Disp	0.00	0						
Disp	0.00	0						
&B (POTS) excl SB Or	30.98	127			37.986			
excl SB Or	0.00	٥						
excl SB Or	11.31	26			27.481		1	
excl SB Or	0.00	0						
excl SB Or	00.0	٥						
excl SB Or	00:0	0						
R&B - Disp	30.98	127			37.986			
R&B - Disp	0.00	0						
Oiso	11.31	56			28.037			
R&B - Disn	000	0						
P&B - Disn	8	0						
den - 090	86	o						
COTO - DISP	80.05	127			37 986			
0 0 0	3							
(POLS) exaise of	300	5 8			27 481			
KB (POLS) excl SB Or	10.1	ę e			7.17			
excl SB Or	30.0	٥						
excl SB Or	0.00	0		į				
&B (POTS) excl SB Or	000	0						
R&B - Disp	30.98	127			37.986			
R&B - Disp	8	0						
Disp	11.31	56			28.037			
, in	2	c						
2 6	8 8							
ביים ביים	3 6							
dsiO	3				27.000			
(POTS) excl SB Or	30.98	12/			37.380			
&B (POTS) excl SB Or	0.00	0						
&B (POTS) excl SB Or	11,31	56			27.481			
S S S	000	c						
SE (DOTS) excl SB Or	5	c						
2000	200							
באם כם כי	88	,	8					YES
Design	3 6		3 8					VES
Design	30.0		3		0.50			VEC
Design	3.80	ç	00.0	0	4.000			2
Design	0.00	0						
Design	0.00	0						
Design	000	0						
RAB	30.98	127			37.986			
0 0 0	5	c						
<u>.</u>	3 3	> 8			27 481			
K&B	11.31	Q			7/ 40			
R&B	0.00	0						
œ,	0.0	0						
a,	S	C						
o Lor	00.00	127			37 986			
(SIOL)	30.30	100						
K&B (POLS)	3	5			1			
R&B (POTS)	11.31	56			27.481			
R&B (POTS)	000	0						
(STO	000	6						
(3100)	8							
619	3 8	20,	3	٥	37 006			YES
OIS)	86.06	/7!	0.00	3	200.70			
ots)	0.00	0	00.00	0				TES
R&B (POTS)	11.31	56	0.00	0	27.481			YES
OTC)	2	6	8	c				YES
(0.00 t)	8 8		2	٥	L			YES
(6)	3 6		3 8					SEA
R&B (POIS)	300	3	30.0	١				200
Digital Loop < DS1	00.0	0	000	5				
op < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	00.0	٥	00.0	0				YES
1000	8	٥						
	3	,				-		

10/10/2001 Page 18 of 47

th Monthly Performance Summary	4ugust 2001
BellSouth	Kentucky,

Comparison		Equity		Q	YES	YES					OLA N	2	YFS	YES	YES	YES				YES		YES		1	YES	343	OZ.	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Ciggrostic	Diagnostic	Clagnosuc	Diagnostic	Disgrettin	Diggrootio	Clagnosuc	Diagnosac	Diagnostic	Diagnostic	Chagnostic	Diagnostic	Disonoctic	Diagricosuc			YES		YES					
Column Monthly Petrol matter Sultmary Benchmank		ZScore									2000	7.020	16128	2 1293	2.1168	0.3079				0.1646		0.3637			2.8633	1.8732	-6.3/48																													
Color Colo	Standard	Error									0.00474	4/100.0	0.04625	0.06523	0.05452	0.02185				0.04087		0.32148			0.00232	0.03241	0.09222																													
Part	Standard	Deviation																																																						
Maintain Control Monthly Maintain Control Mo	CLEC	Volume		-	0	0					000	2,232	QV	86	35	14				4		+			1,235	87	6					2	6											166	,	-			4		2					
Column C	CLEC	Measure		2 00	00.0	00.0						0.18%	7080 V	800	%00.0	%00.0				%00.0		%00.0			%00.0	2.30%	%29.99					20.00%	%OO.09											%00.0	5/.14%	100:00%			144 00		00 96					
Control of the State	BST	Volume	00	0	0	0				130,094	367	130,668	12,828	100	1 837	130,668	69,291	130,668	69,291	130,668	69,291	958	130,668	130,094	130,094	454	165																													
Part Digital Loop < DS/Th=10 circulatSequipmentkY(days)	BST	Measure	800	800	800	00:00				0.67%	40.60%	%/90	11 549	13 80%	11.54%	0.67%	1.25%	0.67%	1.25%	%290	1.25%	11.69%	%29.0	%/9'0	%29.0	8.37%	7.88%																													
2872828	Benchmark /	Analog	gital Loop < DS1	tai Loop < US1	ital Loop >= DS1	ital Loop >= DS1	gital Loop >= DS1	jital Loop >= DS1	jitai Loop >= US i	R&B (POTS)	31/ DS3 - Interoffice	R&B	R&B&D - Disp	AUSL to retail	ADSI to Retail	R&B - Disp	B (POTS) excl SB Or	R&B - Disp	(B (POTS) excl SB Or	R&B - Disp	&B (POTS) excl SB Or	Design	R&B	R&B (POTS)	R&B (POTS)	Digital Loop < DS1	Digital Loop >= DS1	Diagnostic	A= AB hre	1 48 hrs	48 hrs	AB bre	>= 48 hrs																							
223333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 22333182 233318 233			<u> </u>	ָלָה יבּיל	Ĩă	ă	<u>ה</u>	മ്	š' —		ă						82	!	8		œ								_				_	_									_		,	_	_	_			_	_	_	_	_	_

Page 19 of 47 10/10/2001

mmary	
nce Sul	
rformaı	
ly Pe	2001
Month	August
IISouth	ntucky,
Be	Ke

Equity	YES	Diagnostic	YES	Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic
ZScore				
Standard Error				
Standard Deviation				
CLEC	9	£.00	1	-
CLEC	96.00 184.00	72.00 176.00 176.00 150.00 144.00	50.00%	100 00%
BST Volume				
BST Measure				
Benchmark / Analog	1 48 hrs 1 48 h	Diagnostic	95% >= 48 hrs 95% >= 48 trs 95% >= 48 trs 95% >= 48 hrs 95% >= 48 hrs	Diagnostic
BellSouth Monthly Performance Summary Kentucky, August 2001	8.11 P-2 2VV Analog Loop w/INP Non-Design/KY(hours) P-2 2VV Analog Loop w/INP Non-Design/KY(hours) P-2 2VV Analog Loop w/LNP Non-Design/KY(hours) P-2 2VV Analog Loop w/LNP Non-Design/KY(hours) P-2 2VV Analog Loop segn/KY(hours) P-2 1VP (Standalone)/KY(hours)	2.9.1 Average Jeopardy Notice Interval - Non-Mechanized 2.9.2 P.2 Switch Ports/KY(hours) 2.9.3 P.2 Locap Interoffice Transport/KY(hours) 2.9.4 P.2 Locap + Port Combinations/KY(hours) 2.9.5 P.2 Combo Other/KY(hours) 2.9.6 P.2 ANDE LADSL, HOSL and UCL)KY(hours) 2.9.7 JUNE ISDNKY(hours) 2.9.8 P.2 ZWA Analog Loop Don-Design/KY(hours) 2.9.1 P.2 ZWA Analog Loop WINP Design/KY(hours) 2.9.1 P.2 ZWA Analog Loop WINP Non-Design/KY(hours) 2.9.1 P.2 ZWA Analog Loop SWINP Non-	# Jeoparty Notice >= 48 hours - Mechanized # Jeoparty Notice >= 48 hours - Mechanized # Jeoparty Notice >= 48 hours - Mechanized # B 2.102 # Loop Interoffice TransporthY(%) # B 2.103 # P 2 Combo OtherfX(%) # B 2.105 # P 2 Notice Model	2.11.1 P-2 Switch Ports/KY(%) 2.11.2 P-2 Local interoffice Transport/KY(%) 2.11.3 P-2 Local interoffice Transport/KY(%) 2.11.4 P-2 Combo Other/KY(%) 2.11.5 P-2 XDSL (ADSL. HDSL and UCL)KY(%) 2.11.6 P-2 UNE ISDIMKY(%) 2.11.7 P-2 Line SIDMKY(%) 2.11.8 P-2 ZW Analog Loop DesignKY(%) 2.11.9 P-2 ZW Analog Loop Non-DesignKY(%)

Page 20 of 47 10/10/2001

BellSouth Monthly Performance Summary

	Kentucky, August 2001	Benchmark / Analog	BST Measure	BST Volume	CLEC	CLEC	Standard Deviation	Standard Error	ZScore	Equity
B21110 B21111 B21112 B21114 B21114 B21116 B21116 B21117 B211118	P-2 2VV Analog Loop w/INP Design/KY(%) P-2 2VV Analog Loop w/INP Non-Design/KY(%) P-2 2VV Analog Loop w/INP Design/KY(%) P-2 2VV Analog Loop w/INP Non-Design/KY(%) P-2 2VV Analog Loop w/INP Non-Design/KY(%) P-2 Other Design/KY(%) P-2 INP (Standalone)/KY(%) P-2 INP (Standalone)/KY(%) P-2 INP (Standalone)/KY(%) P-2 Digital Loop < DS1/KY(%) P-2 Digital Loop >= DS1/KY(%)	Diagnostic			100.00%	φ				Diagnostic
B.2.12.1 B.2.12.2 B.2.13.1 B.2.13.2 B.2.13.3	Coordinated Customers Conversions	>= 95% w in 15 min >= 95% w in 16 min <= 5% <= 5% <= 5% <= 5% <= 5%								
B.2.14.1 B.2.14.2 B.2.14.3 B.2.14.4 B.2.15.1 B.2.15.1	3 2	>= 95% w in 15 min >= 95% w in 15 min >= 95% w in 15 min >= 95% w in 15 min <= 5% <= 5% <= 5% <= 5%								
B.2.15.4 B.2.15.4 B.2.16.1 B.2.16.2		<= 5% <= 5% Diagnostic Diagnostic				ص				Diagnostic Diagnostic
B217.1.1 B217.2.1 B2.17.2.1 B2.18.1.1.1 B2.18.1.1.2 B2.18.1.2.1 B2.18.1.2.1 B2.18.1.2.1	P-7C UNE Loop Design/DispatchKY(%) P-7C UNE Loop Design/DispatchKY(%) P-7C UNE Loop Non-Design/DispatchKY(%) P-7C UNE Loop Non-Design/DispatchKY(%) P-7C UNE Loop Non-Design/Non-DispatchKY(%) P-3 Switch Ports/-10 circuits/DispatchKY(%) P-3 Switch Ports/-10 circuits/Non-DispatchKY(%)	< 5% <= 5% <= 5% <= 5% <= 5% R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) DS (10S3) DS (10S3)	10.41% 0.07% 7.69% 0.00% 2.59%	11,354 118,377 39 39 112 347	8000					
82.822 82.822 82.83.11 82.83.11 82.83.13 82.83.14 82.83.14 82.83.24 82.83.23 82.83.23 82.83.23 82.83.23 82.83.23 82.83.23	P-3 Local Interoffice Transport?—10 circuits/Dispatch/KY(%) P-3 Local Interoffice Transport?—10 circuits/Dispatch/KY(%) P-3 Local Interoffice Transport?—10 circuits/Dispatch/KY(%) P-3 Local Pert Combinations/<10 circuits/Dispatch/KY(%) P-3 Loop + Port Combinations/<10 circuits/Non-Dispatch/KY(%) P-3 Loop + Port Combinations/<10 circuits/Non-Dispatch/KY(%) P-3 Loop + Port Combinations/<10 circuits/Dispatch/KY(%) P-3 Loop + Port Combinations/=10 circuits/Dispatch/KY(%) P-3 Loop + Port Combinations/==10 circuits/Dispatch/KY(%) P-3 Combo Other/<10 circuits/Dispatch/KY(%) P-3 Combo Other/==10 circuits/Dispatch/KY(%) P-3 Combo Other/==10 circuits/Dispatch/KY(%)	DS:1/DS3 DS:1/DS3 R&B	10.31% 0.07% 0.00% 0.00% 0.00% 0.00% 0.00% 10.10%	11,528 118,711 60,935 57,782 66 46 7 7 39 12,174	4.05% 0.09% 0.00% 0.16% 0.00%	74 2.147 901 1,246 2 2		0.03547 0.00058 0.00018 0.00108 0.00000	1.7649 -0.3867 -0.1207 -0.1556	YES YES YES YES

10/10/2001 Page 21 of 47

BellSouth Monthly Performance Summary Kentucky, August 2001

12.18.5.1.2 P.3 ΔOSI, (ADSI, HOS), and UCLLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, (ADSI, HOS), and UCLy-10 circular Obsentivity (%) P.3 ΔOSI, and UCLY-10 circular Obsentivity (%) P.3 ΔOSI, and D.3	ADSI to Retail ADSI to Retail ADSI to Retail ADSI to Retail SDN - BRI SDN - BRI SDN - BRI	3.91%	1,895
P3 P	ADSI to Retail ADSI to Retail ADSI to Retail SDN - BRI ISDN - BRI ISDN - BRI ISDN - BRI	%0U U	77
P P P P P P P P P P P P P P P P P P P	ADSL to Retail ADSL to Retail ISDN - BRI ISDN - BRI ISDN - BRI ISDN - BRI		
P3	ADSL to Retail ISDN - BRI ISDN - BRI ISDN - BRI ISDN - BRI	%00:0	-
P P P P P P P P P P P P P P P P P P P	ISON - BRI ISON - BRI ISON - BRI ISON - BRI		
P P P P P P P P P P P P P P P P P P P	SDN - BRI SDN - BRI SDN - BRI	1 49%	67
P P P P P P P P P P P P P P P P P P P	SON - BRI SON - BRI	2 70%	27
P P P P P P P P P P P P P P P P P P P	ISON - BRI	2.10.70	ò
P P P P P P P P P P P P P P P P P P P	SUN - BRI		
P3			
P3 P	AUSI to Retail	3.91%	1,895
P3	ADSL to Retail	0.00%	77
P3	ADSL to Retail	%00:0	-
P3	ADSI, to Retail		
P P P P P P P P P P P P P P P P P P P	R&B - Disp	10.31%	11 528
P P P P P P P P P P P P P P P P P P P	250 000	200	1,02
P3 P	K&B - Disp	10.31%	87C,TT
P3 P	R&B - Disp	%90.9	8
P3 P	R&B - Disp	%90.9	98
P P P P P P P P P P P P P P P P P P P	DAR (DOTS) pyol CB Or	10 A 20%	11 349
P3 P	Note (POIS) extended	0 17 10	4,
P3 P	R&B (POTS) excl SB Or	0.14%	57,593
P3 P3 P3 P5	R&B (POTS) excl SB Or	7.69%	39
P P P P P P P P P P P P P P P P P P P	DAR (DOTS) and SP Or	800	a
P3 P3 P3 P3 P3 P5	Red (POIS) exa SB Of	8	٥
P3 P3 P3 P2 P2 P2 P2 P2 P2 P2 P2 P2 P2 P2 P2 P2	R&B - Disp	10.31%	11,528
P3 P3 P3 P5	R&B - Disp	10.31%	11.528
P P P P P P P P P P P P P P P P P P P	0000	200	3
P.3 P.3 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	R&B - DISP	% 00.0	8
P3 P	R&B - Disp	%90.9	8
P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	R&B (POTS) ava SB Or	40.42%	11 3/18
P.3 P.2 P.2 P.2 P.2 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3	(CLO) CEO	77.70	5 5
P.3 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	K&B (POIS) exa SB Or	0.14%	57,59
P P P P P P P P P P P P P P P P P P P	R&B (POTS) excl SB Or	7.69%	30
P P P P P P P P P P P P P P P P P P P	O CO		3
P-12 P-12 P-12 P-13 P-13 P-13 P-13 P-13 P-13 P-13 P-13	R&B (POIS) exa SB OF	%OO:0	00
P-12 P-12 P-12 P-13 P-13 P-13 P-13 P-13 P-13 P-13 P-13	R&B - Disp	10.31%	11,528
P P P P P P P P P P P P P P P P P P P	B&B - Disn	10 31%	11 528
P-72 P-72 P-73 P-73 P-73 P-73 P-73 P-73 P-73 P-73	מפון המצי	0.0	30,11
P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	R&B - Disp	%90.9	8
P P P P P P P P P P P P P P P P P P P	R&B - Disn	%90.9	8
P P P P P P P P P P P P P P P P P P P	C 03 PX (3100) 0 0	7007	44.04
P-12 P-12 P-13 P-13 P-13 P-13 P-13 P-13 P-13 P-13	Note (FOLS) extrast Of	10.4270	040
P.12 P.33 P.33 P.33 P.33 P.33 P.33 P.33 P.3	R&B (POTS) excl SB Or	0.14%	57,593
P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.2 P.2 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3	R&B (POTS) excl SB Or	7.69%	30
P P P P P P P P P P P P P P P P P P P	O CO DOWN (SECON) COST	, 600	3
P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3	R&B (POIS) exalsB Or	% 00:0	*
P 3 3 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	Design	6.29%	652
P 2 3 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	Design	3 88%	103
P P P P P P P P P P P P P P P P P P P	reiso C		
P.3 P.3 P.3 P.12 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	i file		
P.3 P.3 P.3 P.12 P.12 P.12 P.12 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	Design	0.00%	38
P 13 P 12 P 13 P 13 P 13 P 13 P 13 P 13	R&B	10.31%	11.52
P 12 2 2 3 3 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	n 88	0.07%	118 71
P P P P P P P P P P P P P P P P P P P	3 6		
P.3 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	O P	83.5	8
P.3 P.3 P.12 P.12 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	R&B	%00.0	46
P.12 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	R&B (POTS)	10.41%	11,354
P.12 P.12 P.12 P.12 P.13 P.13 P.13 P.13 P.13 P.13 P.13 P.13	D&B (DOTS)	0.070	118 27
P-12 P-12 P-12 P-12 P-3 P-3	(0.0)	2	5
P.3 P.12 P.12 P.13 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.3 P.	R&B (POIS)	7.69%	39
P-12 P-12 P-12 P-12 P-13 P-13 P-13 P-13 P-13 P-13 P-13 P-13	R&B (POTS)	%00.0	12
P-12 P-12 P-3 P-3	(STOO) 0 6 0	40.419/	11 35
P-12 P-12 P-3 P-3 P-3	(2013)	2.5	3,
P-12 P-12 P-3 P-3	R&B (POTS)	%20.0	118,37
P-12 P-3 P-3	R&B (POTS)	7 69%	36
P-3 P-3 P-3	(STOG) and	800	5
5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	(POIS)	83.0	2
2 6 6 6 6 6	Digital Loop < DS1	3.05%	131
2 6	Digital Loop < DS1	%000	317
? ??	Local Leticia	2000	
P-3	Digital Loop < US	800	-
?	Digital Loop < DS1		
000	Digital Loop N= DC1	7 80%	å
	Column Copy of Co.	2,00.7	3
ď	Digital Loop >= DS1	0.00%	124
ç	Digital Loop 1 - DC1		

Benchmark / Analog	BST Measure	BST Volume	CLEC	CLEC	Standard Deviation	Standard Error	ZScore	Equity
R&B&D - Disp								
ADSL to Retail	3.91%	1,895	%00.0	49		0.02803	1.3932	YES
ADSL to Retail	%00.0 0.00%	-						
ADSL to Retail								
ISDN - BRI	1.49%	97	%00.0	37		0.02484	0.6010	YES
ISDN - BRI								
ISON - BRI	2 04%	1 006	/0000	C		0.49706	07000	2
ADSL to Retail	8000	288.1	0.00%	7 6		0.13705	0.2849	YES
ADSL to Retail	%00.0	, ,	0.1070	35		00000		Q.
ADSL to Retail								
R&B - Disp	10.31%	11,528	0.00%	14		0.08133	1.2681	YES
R&B - Disp	10.31%	11,528						
R&B - Disp	%90°9	88						
R&B - Disp	%90'9 40'43%	99						
KB (POLS) excl SB Of	10.42%	11,348						
ke (POTS) excluse Or	7 60%	26,75						
RB (POTS) excl SB Or	%00.0 %00.0	g «						
R&B - Disp	10.31%	11,528						
R&B - Disp	10.31%	11,528						
R&B - Disp	90.9	8						
R&B - Disp	%90.9	98						
(POTS) excl SB Or	10.42%	11,348						
KB (POTS) excl SB Or	0.14%	57,593						
RE (POIS) exa SE OF	%60.7	FF (
POIS) excise Of	10.34%	11 530						
R&B - Disp	10.31%	11 528						
R&B - Disp	90.9	98						
R&B - Disp	%90'9	99						
(POTS) exd SB Or	10.42%	11,348						
kB (POTS) excl SB Or	0.14%	57,593						
KB (POTS) exd SB Or	7.69%	39						
POIS) exal SB Or	%00.00 0.000 0.000	8 5	/800	,		0.04004	0030	OL.
Design	3.88%	103	88	-		0.24234	0.2300	2
Design		3						
Design	%00.0	39						
R&B	10.31%	11,528						
R&B	0.07%	118,711						
R&B	%90.9	99						
R&B	%00 ^{.0}	46						
R&B (POTS)	10.41%	11,354						
R&B (POTS)	0.07%	118,377						
R&B (POTS)	7.69%	£						
K&B (POIS)	% 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.	77						
(STOLS)	10.4 170	11,334	7000	717		90	2 0067	9
R&B (POTS)	7 69%	50.00	2.5.5			20100.0	1000.7	2
R&B (POTS)	0.00%	12	%00.0	2		00000		YES
Digital Loop < DS1	3.05%	131	%00.0	98		0.02388	1.2787	YES
Digital Loop < DS1	0.00%	317						
Digital Loop < DS1	%00.0	-						
Digital Loop < DS1	1 000	ć	70.004	Ç		,0000	1070	,
Digital Loop >= US1	%68.7 000.0	8 5	10.00%	10		0.09584	-0.2197	YES
Digital Loop >= DS1	33.7	12.1						
			_					

10/10/2001 Page 22 of 47

BellSouth Monthly Performance Summary Kentucky, August 2001	P-3 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(%)	% Provisioning Troubles within 30 Days	P-9 Switch Ports/<10 circuits/Dispatch/KY(%)	9 Switch Ports/<10 circuits/Non-Dispatch/KY(%)	P-9 Switch Ports/>=10 circuits/Dispatch/KY(%)	P-9 Switch Ports/>=10 circuits/Non-Dispatch/KY(%)	P-9 Local Interoffice Transport/<10 circuits/Dispatch/KY(%)	9 Local Interoffice Transport/<10 circuits/Non-Dispatch/RY(%)	9 Local Interoffice Transport/>=10 circuits/Dispatch/KY(%)
							П	Г	

B.2.18.19.2.2

P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(%)	Digital Loop >= DS1
% Provi	% Provisioning Troubles within 30 Days	
P-9	Switch Ports/<10 circuits/Dispatch/KY(%)	R&B (POTS)
6-d	Switch Ports/<10 circuits/Non-Dispatch/KY(%)	R&B (POTS)
6 C	Switch Ports/>=10 circuits/Dispatch/KY(%)	RAB (POTS)
p o	Switch Follow = 10 dicenses with Displace Print (%)	DS1/DS3
P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/KY(%)	DS1/DS3
P-9	Local Interoffice Transport/>=10 circuits/Dispatch/KY(%)	DS1/DS3
ь-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/KY(%)	DS1/DS3
P-9	Loop + Port Combinations/<10 circuits/Dispatch/KY(%)	20 C
6 G	Loop + Port Combinations/<10 circuits/Non-Dispatchvk Y (%)	2 C
0	Loop + Port Combinations/ to dicults/switch based Orders/ (%)	A SB
000	Loop + Port Combinations/>=10 circuits/Dispatch/KY(%)	R&B
P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/KY(%)	R&B
P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY(%)	28B
6 C	Loop + Port Combinations/>=10 circuits/Dispatch In/KY(%)	R&B&D - Disn
6-d	Combo Other/<10 circuits/Dispatch In/KY(%)	R&B&D - Disp
P-9	Combo Other/>=10 circuits/Dispatch/KY(%)	R&B&D - Disp
P-9	Combo Other/>=10 circuits/Dispatch In/RY(%)	R&B&D - Disp
P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/KY(%)	ADSL to Retail
<u>و</u> د	xDSL (ADSL, HDSL and UCL)<10 circuits/Non-Dispatch/KY(%)	ADSL to Refail
0	XDSL (ADSL, TDSL and DCL)/7=10 dicatis/Dispatch/Y(%)	ADSL to Retail
0 0	LONE ISDN/<10 circuits/Dispatch/KY(%)	ISDN - BRI
6-d	UNE ISDN/<10 arcuits/Non-Dispatch/KY(%)	ISDN - BRI
P-9	UNE ISDN/>=10 circuits/Dispatch/KY(%)	ISDN - BRI
6-d	UNE ISDN/>=10 circuits/Non-Dispatch/KY(%)	SUN-BRI
6 6	Line Shanng/<10 circuits/Dispatch/KY(%)	ADSL to Retail
0 0	Line Sharing>=10 circuits/Dispatch/KY(%)	ADSL to Retail
6-d	Line Sharing/>=10 circuits/Non-Dispatch/KY(%)	ADSL to Retail
6-d	2W Analog Loop Design/<10 circuits/Dispatch/KY(%)	R&B - Disp
6-d	2W Analog Loop Design/<10 circuits/Non-Dispatch/KY(%)	R&B - Disp
6 G	2VV Analog Loop Design>=10 circuits/Dispatch/RY(%)	480 - 889 GiO. 889
P 0	2VV Ariatog Loop DesignV=10 di curistroli - Capado IV (// // //) 2VV Anatog Loop Non-Design/<10 circuits/Dispatch/KY(%)	R&B (POTS) excl SB
6.0	2W Analog Loop Non-Design/<10 circuits/Dispatch In/RY(%)	R&B (POTS) excl SB
6-6	2W Analog Loop Non-Design/>=10 circuits/Dispatch/KY(%)	R&B (POTS) excl SB
P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/KY(%)	R&B (POTS) exd SB
6-6	2W Analog Loop w/INP Design/<10 crcurts/Uspatch/KY(%)	R&B - USD
ם מ	2W Analog Loop with Presign's To dicults/Not-Uspatidn's (%) 2W Analog Loop with Design's=10 gircults/Dispatch/KY(%)	R&B - Disp
6-d	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY(%)	R&B - Disp
9-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY(%)	
6	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/KY(%)	R&B (POTS) excl SB
6 6 6	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY(%)	R&B (POTS) excl SB
p G	2W Analog Loop Willer Not Ebesign 7-10 Grounts Dispatch IV (%)	R&B - Disp
P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY(%)	R&B - Disp
P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/KY(%)	R&B - Disp
6 6	2W Analog Loop w/LNP Design/>=10 crcurts/Non-Dispatch/K/(%)	R&B - DISP
9 G	2W Analog Loop with Prof. Design < 10 circuits/Dispatch In/KY(%)	R&B (POTS) excl SB
6-6	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/KY(%)	ě
P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/KY(%)	R&B (POTS) excl SB
6 0	Other Design/<10 circuits/Dispatch/RY(%)	Design
ņ	Office Design VIO Global and Policy (VI)	in in

82191112 82191121 82191121 82192212 82192212 82192313 82193314 82193314 82193314 82193323 82193323 82193323 82193221 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222 82193222

Benchmark / Analog	BST Measure	BST Volume	CLEC	CLEC	Standard Deviation	Standard Error	ZScore	Equity	
Digital Loop >= DS1									
R&B (POTS)	6.93%	9.525							
R&B (POTS)	3.49%	112,548							
R&B (POTS) R&B (POTS)	10.71%	1							
DS1/DS3									
DS1/DS3									
DS1/DS3								-	
R&B	6.84%	9,693	4.40%	91		0.02659	0.9194	YES	
R&B	3.47%	113,103	5.37%	2,029		0.00410	4.6446	2	
R&B	3.52%	47,639	6.31%	729		0.00688	4.0479	0	
R&B	3.45%	56,395	4.85%	1,300		21600.0	-2.7378	2	
2 0	6.38%	4/9	%000	-		00000		YES	_
888	%00.0	8 6	2000	-				2	
R&B	%00.0	57	%00.0	1		0.00000		YES	
R&B&D - Disp	6.55%	10,847							
R&B&D - Disp	400	ç						i	
K&B&D - USP	0.12%	0					ļ		_
K&B&U - UISP	0.41%	1 892	%069	58		0.03892	0.6453	YES	
ADSI to Refail	10.71%	84	2000	3		70000			_
ADSI to Retail									
ADSL to Retail									
ISDN - BRI	7.25%	69	13.04%	46		0.04935	-1.1747	YES	
ISDN - BRI	%00.0	90							
ISDN - BRI									
SDN - BRI	0.41%	1 892							
ADSI to Retail	10.71%	48	%00'0	17		0.08226	1.3025	YES	_
ADSL to Retail									
ADSL to Retail									
R&B - Disp	6.84%	£69'6	23.08%	13		0.07006	-2.3176	2	
R&B - Disp	6.84%	9,693							
R&B - Disp	6.38%	47							
K&B - Disp	6.38%	9.624							
SE (POTS) EXCLUSE OF	3.46%	56 179							_
RB (POTS) excl SB Or	10.71%	28							
&B (POTS) excl SB Or	%00.0	+							_
R&B - Disp	6.84%	9,693							_
R&B - Disp	6.84%	6,693							
R&B - Disp	6.38%	47							
R&B - Disp	6.38%	47							
&B (POIS) excl SB Or	6.93%	9,524							
KB (POIS) exals B Or	3.40%	90,1/9							
SEB (POLS) excluse Of	00.0	07							_
orb (POIs) extra sp. Or	0.00%	2030	7000			0.14576	0.4603	VES	
480 - 080	884%	569.6	0.00	2		200	2001	2	
R&B - Disp	6.38%	47							_
R&B - Disp	6.38%	47							
&B (POTS) excl SB Or	6.93%	9,524							_
&B (POTS) excl SB Or	3.46%	56,179							
&B (POTS) excl SB Or	10.71%	28							_
&B (POTS) exd SB Or	%00.0	1							
Design	4.16%	1,155							

Page 23 of 47 10/10/2001

BellSouth Monthly Performance Summary Kentucky, August 2001

0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	3.18 0.63 0.63 0.63 0.02 1.24.08 0.02 1.63 0.02 1.63 0.02 1.63 0.02 1.63 0.02 1.63 0.02 1.63 0.02 0.02 1.63 0.02 0.02 1.63 0.02 0.02 0.02 1.63 0.02 0.03 0.0
Design R&B	R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) R&B (POTS) DS1/DS3 - Interoffice R&B
Other Design/>=10 circuis/Dispatch/KY(%) Other Design/>=10 circuis/Non-Dispatch/KY(%) Other Non-Design/>=10 circuis/Non-Dispatch/KY(%) Other Non-Design/>=10 circuis/Non-Dispatch/KY(%) Other Non-Design/>=10 circuis/Non-Dispatch/KY(%) Other Non-Design/>=10 circuis/Dispatch/KY(%) Other Non-Design/>=10 circuis/Non-Dispatch/KY(%) INP (Standalone)/<=10 circuis/Non-Dispatch/KY(%) INP (Standalone)/>=10 circuis/Non-Dispatch/KY(%) Digital Loop < Dis1/<10 circuis/Dispatch/KY(%) Digital Loop < Dis1/<10 circuis/Non-Dispatch/KY(%) Digital Loop < Dis1/<=10 circuis/Non-Dispatch/KY(%) Digital Loop > Dis1/<=10 circuis/Non-Dispatch/KY(%) Digital Loop > Dis1/<=10 circuis/Dispatch/KY(%)	4 Switch Ports/c10 circuits/Dispatch/K/(hours) 5. Switch Ports/c10 circuits/Dispatch/K/(hours) 5. Switch Ports/c10 circuits/Dispatch/K/(hours) 6. Switch Ports/c10 circuits/Dispatch/K/(hours) 6. Coal Interoffice Transport/c10 circuits/Dispatch/K/(hours) 6. Local Port Combinations/c10 circuits/Dispatch/K/(hours) 6. Combo Other/c10 circuits/Dispatch/K/(hours) 6. Combo Other/c10 circuits/Dispatch/K/(hours) 6. Combo Other/c10 circuits/Dispatch/K/(hours) 6. Local Local Local Local Combinations/c10 circuits/Dispatch/K/(hours) 6. Local Local Local Local Combinations/c10 circuits/Dispatch/K/(hours) 6. Local Robers/c10 circuits/Dispatch/K/(hours) 6. Local Port Combinations/c10 circuits/Dispatch/K/(hours) 6. Line Sharing/c10 circuits/Dispatch/K/(hours) 6. Line Sharing/c10 circuits/Dispatch/K/(hours) 6. Line Sharing/c10 circuits/Dispatch/K/(hours) 6. Line Sharing/c10 circuits/Dispatch/K/(hours) 6. Wa
	A Vec 9 P P P P P P P P P P P P P P P P P P
B2.19.14.2.2 B2.19.14.2.2 B2.19.15.1.1 B2.19.15.1.2 B2.19.16.2.2 B2.19.16.2.1 B2.19.16.2.1 B2.19.17.2.1 B2.19.17.2.1 B2.19.18.1.1 B2.19.18.1.2 B2.19.18.1.2 B2.19.18.1.2 B2.19.18.1.2 B2.19.18.1.2 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.1.3 B2.19.18.2.3 B2.19.19.2.3 B2.19.19.2.3 B2.19.19.2.3	8221.1.1 8221.1.2 8221.1.2 8221.1.2 8221.2.2 8221.2.2 8221.2.2 8221.3.1 8221.3.1 8221.3.2

>	П	Τ				Ī		T		Ī	Ī	T	Ī	I			T	T	Γ]	Γ		T				7	T	T	T		T	T	T	Ī	I			7	T	1	T	T	T	Ī	I			П	T	Τ	Γ	•
Equity			YES			21,	YES						2				YES											2 12		212		1																		2	2		
ZScore			0.2681			0000	0.2588						-2.4196															1 4403	2 4774	3.47.4	3.4000	0.5900																		2 4040	3.1018		
Standard Error			0.12939			0.42070	0.12970						0.02511				00000											2 42007	2.43027	0.07600	0.27022	0.11130																		E 51465	0.01400		
Standard Deviation																					14 121	5 933	2 818	0.141	346.859			10 275	10.270	2000	2 700	57.29	3 387	0.00	3.619	131,553		52.016		40.577	4.530	0.000	30.034	19 775			40.577	4.530	0.000	10 976	18.276	52.016	
CLEC			2			ſ	7						104				2											23	260	1,902	933	1.147																		=	-		
CLEC			%00.0			è	0.00%						9.62%				%00.0											00.0	0.20	0.00	0.32	0.30																		00 00	20.02		-
BST Volume	2	3	113,103	47	09	9,525	112,548	27	9.525	112 548	28	-	113	202			57	3			7 083	98,065	23	2	301			7 240	1,219	30,322	43,777	32,346	35	3 40	30	7,631		46		1,766	66	-	55	31			1,766	69	-	7 240	7.219	9	
BST Measure	%00.0	0.00%	3.47%	6.38%	%00.0	5.93%	3.49%	%000	%60.9	3.49%	10.71%	%00.0	3.54%	%00.0			%00.0 %00.0	0.00%			3.18	0.63	0.63	0.28	124.08			3.70	60.0	200	07.1	0.44	1.53	0.21	1.75	16.15		9.02		17.19	60.0	0.02	31.87	88.9			17.19	1.05	0.02	2 70	3.79	9.02	
,							~ ~						S1	S1	S1	S1	DS1	DS1	DS1						office	office	office	a Circ								a	. 0.	۰	a .	a :		# Ta	=				·#	·#	7.	7			
Benchmark / Analog	Design	Design	78.B	R&B	R&B	R&B (PO1S)	R&B (PO15)	R&B (POTS)	Digital Loop < DS1	Sigital Loop >= DS1	Joital Loop >= DS1	igital Loop >= DS1		(STOG) 888	(FOT)	R&B (POTS)	R&B (POTS)	S1/ DS3 - Interoffice	S1/ DS3 - Interoffice	S1/ DS3 - Interoffice	2 - E	000	9 0		0 0	RAB	888	R&B	R&B&D - Disp	R&B&D - Disp	R&B&D - Disp	R&B&D - Disp	ADSL to Retail	AUSL to Retail	AUSL to Retail ADSI to Retail	SDN BR	SDN - BR	N-BR	SON - BRI	ADSL to Retail	ADSL to Retail	ADSL to Retail	DSL to Reta	2 G	R&B - Disp								
Benc	۵۵	ă "		·L		200	200	280	RAB	R&B	RAB	R&B	Ocital	igital	igital L	igital L	ortal LC	igna Total C	grtal		90	8 8	R&B	R&B	N DS	31/ DS:	NO S	3								R&B8	R&B8	R&B&	R&B8	ADS:	7	4 5	5 5 5 5	2 6	<u>S</u>	8	ADSL	ADSL	ADSL	ADSL	5 8	į	R

10/10/2001 Page 24 of 47

ance Summary	
Performance S	_
Monthly	Might 500
BellSouth	Kentucky 4

Equity																			YES											YES	9						VES					Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
ZScore	-																		0.4424											-0.6687	-338.7222						0.0493	2000																
Standard Error																			514 57305	200										4.26083	0.16847						15 30224	10.0055																
Standard Deviation	0000	3.299	2.818	0.00	18.276	18.270	52.010	14 121	3 299	2.818		18.276	18.276	52.016	52.016	14.121	3.299	2.818	£13 054	34 968		0.102	18.276	6.061	52.016	3.387	14.121	0.000	2.010	14.121	5.933	2.818	0.141	173.624		0.000	30,000	22,613																
CLEC																			,	-							-			11	1.256						ď	0										4	2 68	3	88	,	-	-
CLEC																			2.45	2										6.03	57.89						24.04	5										00.00	25.69	23.77	25.85	00.20	08.70	67.80
BST Volume	000	52,380	23		7,219	812.)	4 4	7 080	52 380	23		7,219	7,219	46	46	7,080	52,380	23	445	47		39	7,219	98,322	46	35	7,083	50,05	25	7.083	98 065	23	2	77	,	-	22	3 9																
BST Measure	0.0	0.43	0.63		3.79	3.79	9.02	3 18	0.43	0.63		3.79	3.79	9.02	9.02	3.18	0.43	0.63	224 40	21.15		0.30	3.79	0.83	9.02	1.53	3.18	38	0.03	3.18	0.83	0.63	0.28	59.79	1	65.37	36.45	14.91																
Benchmark / Analog		R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B - Disp	R&B - Disp	R&B - UISP	dsiD - dsA	PAR (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B - Disp	R&B - Disp	R&B - Disp	R&B - Disp	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POTS) excl SB Or	R&B (POIS) exals B Or	Cesign	Design	Design	R&B	R&B	R&B	R&B	R&B (POTS)	R&B (POLS)	R&B (POIS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	R&B (POTS)	Digital Loop < DS1	Digital Loop < DS1	Digital Loop < DS1	Digital Loop < US1	Digital Loop 2= US1	Digital Loop >= DS1	Digital Loop >= DS1		Diagnostic	Diagnostic	Discoostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
Kentucky, August 2001		_	P-5	P-5	P-5	P-5	ا د د	٠ د د	Ω Q	, u	2 4	P-5 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY(hours)	D-5	P-5	P-5	P-5	P-5	P-5 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/KY(hc	P-5	? 4 1 0	9	9	9	P-5	ą.	P-5	P-5	Ç.	9	ر د د	2 4	2 4	8	P.5	9. 5.	9-	9	2 6	2 2	P-5 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(hours)	Average Completion Notice Interval - Non-Mechanized	P-5	<u>ا</u> د	ر د	2 0	P 5	P-5	P. 5	2 0		P-5	P-5	9 0	P-3 Loop + Port Combinations/>= 10 circuits/Dispatch In/KY(hours)
		B.2.21.9.1.4	B.2.21.9.2.1	B.2.21.9.2.4	B.2.21.10.1.1	B.2.21.10.1.2	B.2.21.10.2.1	B.2.21.10.2.2	B.2.21.11.1.1	6.2.21.11.1.4	0.2.21.11.2.1	B 2 21 12 1 1	B 2 2 1 1 2 1 2	B 2 21 12 2.1	B.2.21.12.2.2	B.2.21.13.1.1	B.2.21,13.1.4	B.2.21.13.2.1	B.2.21.13.2.4	B.2.21.14.1.1	B 2 21 14 2 1	B 2 21 14 2 2	82211511	B.2.21.15.1.2	B.2.21.15.2.1	B.2.21.15.2.2	B.2.21.16.1.1	B.2.21.16.1.2	B.2.21.16.2.1	B.2.21.16.2.2	0.2.21.17.1.2	B221.17.1.2	B2211722	B.2.21.18.1.1	B.2.21.18.1.2	B.2.21.18.2.1	B.2.21.18.2.2	B.2.21.19.1.1	B 2 21 19 2 1	B 2 2 1 1 9 2 2		B.2.22.1.1.1	B.2.22.1.1.2	B.2.22.1.2.1	B 2 22 2 1 1 1	B 2 22 2 1 2	B.2.22.2.1	B.2.22.2.2	B.2.22.3.1.1	B 2 22 3 1 3	B.2.22.3.1.4	B.2.22.3.2.1	B.2.22.3.2.2	B222324

10/10/2001

Page 25 of 47

BellSouth Monthly Performance Summary Kentucky, August 2001

Equity	Diagnostic
ZScore	
Standard Error	
Standard Deviation	
CLEC	2 28 28 29 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4
CLEC	65.48 65.48 65.48 15.07 47.32
BST Volume	
BST Measure	
Benchmark / Analog	Diagnostic

10/10/2001

Page 26 of 47

BellSouth Monthly Performance Summary Kentucky, August 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC	CLEC	Standard Deviation	Standard Error	ZScore	Equity	
Diagnostic Diagnostic Diagnostic Diagnostic			20.88	-		i		Diagnostic Diagnostic Diagnostic	
•									
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic			2.69	16				Diagnostic	
Diagnostic			0.72	1,019				Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diggestic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic			-					Diagnostic	
Diagnostic								Diagnostic	
Diagnostic				ŀ				Diagnostic	
Diagnostic			00.0	2				Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Disonostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
Diagnostic								Diagnostic	
,								200001.6000	

10/10/2001

Page 27 of 47

١	
B.2.24.14.2.2 P-10	Other Design/>=10 circuits/Non-Dispatch/KY(days)
B.2.24.15.1.1 P-10	Other Non-Design/<10 circuits/Dispatch/KY(days)
B.2.24.15.1.2 P-10	Other Non-Design/<10 circuits/Non-Dispatch/KY(days)
B.2.24.15.2.1 P-10	Other Non-Design/>= 10 circuits/Dispatch/KY(days)
B.2.24.15.2.2 P-10	Other Non-Design/>=10 circuits/Non-Dispatch/KY(days)
B.2.24.16.1.1 P-10	INP (Standalone)/<10 circuits/Dispatch/KY(days)
B.2.24.16.1.2 P-10	INP (Standalone)/<10 circuits/Non-Dispatch/KY(days)
B.2.24.16.2.1 P-10	INP (Standalone)/>=10 circuits/Dispatch/KY(days)
B.2.24.16.2.2 P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/KY(days)
B.2.24.17.1.1 P-14	LNP (Standalone)/<10 circuits/Dispatch/KY(days)
B.2.24.17.1.2 P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/KY(days)
B.2.24.17.2.1 P-14	LNP (Standalone)/>=10 circuits/Dispatch/KY(days)
B.2.24.17.2.2 P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY(days)
B.2.24.18.1.1 P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY(days)
B.2.24.18.1.2 P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY(days)
B.2.24.18.2.1 P-10	Digital Loop < DS1/>=10 circuits/Dispatch/KY(days)
B.2.24.18.2.2 P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY(days)
B.2.24.19.1.1 [P-10	Digital Loop >= DS1/<10 circuits/Dispatch//KY(days)
2.24.19.1.2 P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY(days)
B.2.24.19.2.1 P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/KY(days)
B.2.24.19.2.2 P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)

Diagnostic

7 otal 58 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1
9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9
P P P P P P P P P P P P P P P P P P P
2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
7
2
P P P P P P P P P P P P P P P P P P P
P P P P P P P P P P P P P P P P P P P
7
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
P P P P P P P P P P P P P P P P P P P
P P P P P P P P P P P P P P P P P P P
P 10
P 10
P P P P P P P P P P P P P P P P P P P
P 10
P-10 P-10 P-10 P-10 P-10 P-10 P-10 P-10
P-10 P-10 P-10 P-10 P-10 P-10 P-10 P-10
P-10 P-10 P-10 P-10 P-10 P-10 P-10
P-10 P-10 P-10 P-10 P-10 P-10 P-10
P-10 P-10 P-10 P-10 P-10 P-10
P-10 P-10 P-10 P-10 P-10 P-10
P-10 P-10 P-10 P-10 P-10
P-10 P-10 P-10
P-10 P-10
P-10 P-10
2.25.9.2.2 2.25.10.1.1 P-10
2.25.10.1.1 P-10
B.2.25.10.1.2 P-10 [2W Analog Loop w/NNP Design<10 circuits/Non-Dispatch/KY(days)
pp w/INP Design/<10 circuits/Non-Di

				Γ		ı –			_					_		_	_	_	_		_	
Equity	Diagnostic																					
ZScore																						
Standard Error																						
Standard Deviation																						
CLEC											362							4				
CLEC											2.99							6.75				
BST Volume																				•		
BST Measure																						
																						,

| Diagnostic |
|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | 15 | 329 | | | | | | | | | | | | | | | | | | | - | | | | | | | | | |
| | | | | | | | 4.24 | 1.48 | | | | | | | | | | | | | | | | | | | 2.00 | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Diagnostic

Page 28 of 47

Y(days)	ch/KY(days)	h/KY(days)	spatch/KY(days)	ch/KY(days))ispatch/KY(days)	((days)	ch/KY(days)	(Y(days)	Itch/KY(days)	ch/KY(days)	ispatch/KY(days)	Itch/KY(days)	Dispatch/KY(days)																								s)
2W Analog Loop witNP Design/>=10 circuits/Dispatch/KY(days)	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY(days)	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY(days)	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/KY(days)	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY(days)	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/KY(days)	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY(days)	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY(days)	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/KY(days)	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/KY(days)	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/KY(days)	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/KY(days)	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/KY(days)	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/KY(days)	Other Design/<10 circuits/Dispatch/KY(days)	Other Design/<10 circuits/Non-Dispatch/KY(days)	Other Design/>=10 circuits/Dispatch/KY(days)	Other Design/>=10 circuits/Non-Dispatch/KY(days)	Other Non-Design/<10 circuits/Dispatch/KY(days)	Other Non-Design/<10 circuits/Non-Dispatch/KY(days)	Other Non-Design/>=10 circuits/Dispatch/KY(days)	Other Non-Design/>=10 circuits/Non-Dispatch/KY(days)	INP (Standalone)/<10 circuits/Dispatch/KY(days)	INP (Standalone)/<10 circuits/Non-Dispatch/KY(days)	INP (Standalone)/>=10 circuits/Dispatch/KY(days)	INP (Standalone)/>=10 circuits/Non-Dispatch/KY(days)	LNP (Standalone)/<10 circuits/Dispatch/KY(days)	LNP (Standalone)/<10 circuits/Non-Dispatch/KY(days)	LNP (Standalone)/>=10 circuits/Dispatch/KY(days)	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY(days)	Digital Loop < DS1/<10 circuits/Dispatch/KY(days)	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY(days)	Digital Loop < DS1/>=10 circuits/Dispatch/KY(days)	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY(days)	Digital Loop >= DS1/<10 circuits/Dispatch/KY(days)	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY(days)	Digital Loop >= DS1/>=10 circuits/Dispatch/KY(days)	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)
P.10	Т	P-10 2\	P-10 2\	P-10 2\	P-10 2\	P-14 2\	P-14 2\	P-14 2\	P-14 2	P-14 21	P-14 2\	P-14 2	P-14 2	P-10	P-10 O	P-10 O	P-10 O	P-10	P-10	Ī	P-10	P-10 IN	P-10 IN	P-10	P-10 IN	P-14 LI	P-14 LI	P-14 LI	P-14 LI	P-10	P-10	P-10 D	P-10 D		P-10		P-10 D
R 2 25 10 2 1			B.2.25.11.1.2	B.2.25.11.2.1	B.2.25.11.2.2	B.2.25.12.1.1	B.2.25.12.1.2	B.2.25.12.2.1	B.2.25.12.2.2	B.2.25.13.1.1	B.2.25.13.1.2	B.2.25.13.2.1	B.2.25.13.2.2	B.2.25.14.1.1	B.2.25.14.1.2	B.2.25.14.2.1	B.2.25.14.2.2	B.2.25.15.1.1	B.2.25.15.1.2	B.2.25.15.2.1	B.2.25.15.2.2	B.2.25.16.1.1	B.2.25.16.1.2	B.2.25.16.2.1	B.2.25.16.2.2	B.2.25.17.1.1	B.2.25.17.1.2	B.2.25.17.2.1	B.2.25.17.2.2	B.2.25.18.1.1	B.2.25.18.1.2	B.2.25.18.2.1	B.2.25.18.2.2	B.2.25.19.1.1	B.2.25.19.1.2	B.2.25.19.2.1	B.2.25.19.2.2

P-10 UNE ISDN/<10 circuits/Dispatch/KY(days)	B.2.26.6.1.1
P-10 XDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/KY(days)	B.2.26.5.2.2
P-10 [xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/KY(days)	B.2.26.5.2.1
P-10 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/RY(days)	B.2.26.5.1.2
	B.2.26.5.1.1
P-10 [Combo Other/>=10 circuits/Non-Dispatch/KY(days)	B.2.26.4.2.2
P-10 Combo Other/>=10 circuits/Dispatch/KY(days)	B.2.26.4.2.1
П	B.2.26.4.1.2
P-10 Combo Other/<10 circuits/Dispatch/KY(days)	B.2.26.4.1.1
P-10 Loop + Port Combinations/>=10 circuits/Non-Dispatch/RY(days)	B.2.26.3.2.2
P-10 Loop + Port Combinations/>=10 circuits/Dispatch/fY(days)	B.2.26.3.2.1
P-10 Loop + Port Combinations/<10 circuits/Non-Dispatch/KY(days)	B.2.26.3.1.2
P-10 Loop + Port Combinations/<10 circuits/Dispatch/KY(days)	B.2.26.3.1.1
P-10 Local Interoffice Transport/>=10 circuits/Non-Dispatch/KY(days)	B.2.26.2.2.2
P-10 Local Interoffice Transport/>=10 circuits/Dispatch/KY(days)	B.2.26.2.2.1
P-10 Local Interoffice Transport/<10 circuits/Non-Dispatch/KY(days)	B.2.26.2.1.2
P-10 [Local Interoffice Transport/<10 circuits/Dispatch/KY(days)	B.2.26.2.1.1
P-10 Switch Ports/>=10 circuits/Non-Dispatch/KY(days)	B.2.26.1.2.2
P-10 Switch Ports/>=10 circuits/Dispatch/KY(days)	B.2.26.1.2.1
P-10 Switch Ports/<10 circuits/Non-Dispatch/KY(days)	B.2.26.1.1.2
P-10 Switch Ports/<10 circuits/Dispatch/KY(days)	B.2.26.1.1.1
Total Service Order Cycle Time - Non-Mechanized	,
P-10 [Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)	B.2.25.19.2.2

Equity	Diagnostic
ZScore	
Standard Error	
Standard Deviation	
CLEC	11 14 4 23
CLEC	10.00 7.16 8.25 7.18 8.20
BST Votume	
BST Measure	
Benchmark / Analog	Diagnostic

10/10/2001

Page 29 of 47

	ſ]	J	T	Ţ	Τ	Γ	Т	Γ	Γ.	T	Γ.		_		J					J		J		Т	Τ	Т	Τ	Τ	Τ	Γ	П			Ţ	J		ı	1	Τ	Τ	Γ	Г	П	Π	1	Т	7	ı	7	Т	\Box	
Equity		Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Disgraphic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Chagnostic	Diagnostic	Ciaconoctic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Magnostic		Diagnostic	Diagnostic	Diagnostic	
		ä	۵	Ö	۵	Ä	Ö	ڬٞ اڭ	֧֧֧֓֞֟֞֟֝֟֞֟֟֝֟֞֟֟֟֟֟֟֟֟֟֟֟֟֟֟֟֟֟֓֟֟֟֟֟֟֟ ֓	عُ إِذْ	ă	Č	ă	ă	ă	ă	Ö	ă	Ö	ă	Ö	ă	ă	ă	ă	ă,	ا آ	ăi	ة اقا	รื ฮั	خُ اِکْ	ة إ د	خ د	ă	ă	ă	ă	۵	۵	Ö	۵	ة خُ	ב ב	خُ الْمُ	ă	ă	۵	ă	ă	ă	ă	ة أمّا	3		ă	ة ادّ	ŠÖ	
ZScore	٠																																																									
Standard																																																										
Standard S Deviation																																																										
CLEC S						26		c	7																																		£6	3	-	43				-								
CLEC	•				00.9	5.12		0 9	3																					Ì												1	1 76	2	14.00	98.6				90.4								
BST Volume																																																										
BST Measure																																																										
																																																					-	•				
ark/ g		stic	stc	stic	stic	stic	. <u>ş</u> ç	tic tic	3 4) (1) (2)	iti.	if.	žį.	otic Stic	stic.	tic	stic	stic	ofic Stic	stic	: <u>Ş</u>	, <u>i</u>	<u>ب</u>	<u></u>	, tc	, ğ	<u></u>	ည္ <u>.</u>	og i	i ii	ji i	i i	2 1 2	, <u>2</u>	tic	ţċ	stic	stic	offic Stick	, <u>i</u>) j) 1	3 4	¥ £	į;	şţ;	stic	stic	stic	şţç.	stic	ည်း	5		stic.	200	돯	
Benchmark / Analog		Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Disonostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Ciagnostic	Diagnostic	Diagrosuc		Diagnostic	Diagnostic	Diagnostic									

10/10/2001

B.2.28.1.1.1 B.2.28.1.1.2 B.2.28.1.2.1 B.2.28.1.2.2 Page 30 of 47

P-10	Local Interoffice Transport/<10 circuits/Dispatch/KY(days)
P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/KY(days)
P-10	Local Interoffice Transport/>=10 circuits/Dispatch/KY(days)
P-10	Interoffice
P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY(days)
P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/KY(days)
P-10	Loop + Port Combinations/>=10 circuits/Dispatch/KY(days)
2 2	Loop + Port Combinations/>=10 credits/Non-Dispatchyk (tagys)
1 2	Control Other/s to discussional Combo Other (State of Combo Other)
P-10	Combo Other/>=10 circuits/Dispatch/RY(days)
Р. 1	Combo Other/>=10 circuits/Non-Dispatch/KY(days)
P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/KY(days)
P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/RY(days)
P-10	(ADSL,
-1 9-	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/KY(days)
P-10	UNE ISDN/<10 circuits/Dispatch/KY(days)
₽- 10	UNE ISDN/<10 circuits/Non-Dispatch/KY(days)
P-10	UNE ISDN/>=10 circuits/Dispatch/KY(days)
P-10	UNE ISDN/>=10 circuits/Non-Dispatch/KY(days)
-1 9	Line Sharing/<10 circuits/Dispatch/KY(days)
P-10	Line Sharing/<10 circuits/Non-Dispatch/KY(days)
P-10	Line Sharing/>=10 circuits/Dispatch/KY(days)
P-10	Line Shanng/>=10 circuits/Non-Dispatch/KY(days)
P-10	2W Analog Loop Design/<10 circuits/Dispatch/KY(days)
P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/KY(days)
P-10	2W Analog Loop Design/>=10 circuits/Dispatch/KY(days)
P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/KY(days)
5	DW Analon I on Non-Design/c10 circuits/Dispatch/KY/days)
9	241 Analog Loop Non-Design 240 Anomyte Mon-Dispatch (Vidas)
19	2VV Analog Loop Non-Design > 10 circuits Disparch (Ydys)
P-10	2W Analon I on Mon-Design/>=10 circuits/Non-Dispatch/KY(days)
P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY(days)
P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY(days)
P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/RY(days)
P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY(days)
P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY(days)
P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/KY(days)
P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY(days)
P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/KY(days)
P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY(days)
P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY(days)
P-14	2W Anatoo Loop w/LNP Design/>=10 circuits/Dispatch/KY(days)
P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/KY(days)
P-14	2W Analon Loop w/l NP Non-Design/<10 circuits/Dispatch/KY(days)
P-14	2W Analog Loop will NP Non-Design/<10 circuits/Non-Dispatch/KY(days)
P.14	2W Analon Loop w/l NP Non-Design 5=10 circuits/Dispatch/KY(days)
P-14	2W Analon I non will NP Non-Design/s=10 circuits/Non-Dispatch/KY(days)
P-10	Other Design/<10 circuite Dispatch/K/days)
P-10	Other Design/<10 circuits/Non-Dispatch/K/(days)
P-10	Other Design/>=10 circuits/Dispatch/KY(days)
D-10	Other Design/S=10 circuite/Non-Dispatch/Adves
2 2 2	Other Non-Design/<10 circuits/Dispatch/KY(days)
P.10	Other Non-Design/<10 circuits/Non-Dispatch/KY(days)
P-10	Other Non-Design/==10 circuits/Dispatch/K/(days)
P-10	Other Non-Design>=10 crouts/Non-Dispatch/KY(days)
P.10	INP (Standalone)/<10 circuits/Dispatch/KY(days)
0 6	INP (Standalone)/<10 circuits/Non-Dispatch/YY(days)
9	
9	IND (Clandatona) \(\tau = 1 \) And the Miss Dispatch MV (days)
2	INVP (SIZINGIONE) >= 10 CHCURS INCH I CHSPARCANT (LAGYS)

d ZScore Equity	Diagnostic
Standard Standard Deviation Error	
CLEC Star	909
CLEC	267 062
BST Volume	
BST Measure	
Benchmark / Analog	Diagnostic

10/10/2001 Page 31 of 47

	<u>مُ</u> مُ مُ مُ مُ مُ	ធ <u>ី</u> ធី ចី ចី ចី		<u>ದಿದೆದೆದೆದೆದೆದ</u>	វិជីជីជីជីជីជីជីជីជីជី		<u>និកិតិតិតិតិតិតិ</u> តិ
LNP (Standatone)/<10 circuits/Dispatch/KY(days) LNP (Standatone)/<10 circuits/Dispatch/KY(days) LNP (Standatone)/<-10 circuits/Dispatch/KY(days) LNP (Standatone)/<-10 circuits/Dispatch/KY(days) Digital Loop - DS1/<-10 circuits/Dispatch/KY(days)	Signal Loop > CST/19-10 crouns/Non-Dispatch/KY(days) Digital Loop >= DS14-10 crouns/Non-Dispatch/KY(days) Digital Loop >= DS14-10 crouns/Non-Dispatch/KY(days) Digital Loop >= DS17-=10 crouns/Non-Dispatch/KY(days) Digital Loop >= DS17-=10 crouns/Non-Dispatch/KY(days) Digital Loop >= DS17-=10 crouns/Non-Dispatch/KY(days) Digital Loop >= DS14-=10 crouns/Non-Digital Non-Digital	Total service Urder Cycle Time (orrered) - Partially Mechanized 10 Switch Ports<10 circuits/Dispatch/KY(days) 1-10 Switch Ports>=10 circuits/Dispatch/KY(days) 1-10 Switch Ports>=10 circuits/Dispatch/KY(days) 1-10 Switch Ports>=10 circuits/Dispatch/KY(days) 1-10 Local Interoffice Transport<10 circuits/Dispatch/KY(days)	Local interoffice Transport/<10 crous/sNon-Dispatch/Y(days) Local interoffice Transport/>-10 crous/sNon-Dispatch/Y(days) Local interoffice Transport/>-10 crous/sNon-Dispatch/Y(days) Local interoffice Transport/>-10 circuits/Non-Dispatch/Y(days) Loop + Port Combinations/<-10 circuits/Dispatch/Y(days) Loop + Port Combinations/>-10 circuits/Dispatch/Y(days) Loop + Port Combinations/>-10 circuits/Dispatch/Y(days) Loop + Port Combinations/>-10 circuits/Non-Dispatch/Y(days) Loop + Port Combinations/>-10 circuits/Non-Dispatch/Y(days)	Combo Other(<10 circuits/Dispatch/KY(days) Combo Other(>10 circuits/Dispatch/KY(days) Combo Other(>10 circuits/Non-Dispatch/KY(days) Combo Other(>-10 circuits/Non-Dispatch/KY(days) Combo Other(>-10 circuits/Non-Dispatch/KY(days) Combo Other(>-10 circuits/Other() circuits/Dispatch/KY(days) Combo Other(>-10 circuits/Dispatch/KY(days) XDSL (ADSL, HOSL and UCL, I/<10 circuits/Non-Dispatch/KY(days) XDSL (ADSL, HOSL and UCL, I/>-10 circuits/Dispatch/KY(days)	XDSI, (ADSI, HDSI, and OLC, IP-all oricular Department (Jays) WE ISDN4'10 circuits/Dispatch/Y((Jays)) UNE ISDN4'-10 circuits/Dispatch/Y((Jays)) UNE ISDN5-10 circuits/Dispatch/Y((Jays)) UNE ISDN5-10 circuits/Dispatch/Y((Jays)) Line Sharing4'-10 circuits/Dispatch/Y((Jays)) Line Sharing4'-10 circuits/Dispatch/Y((Jays)) Line Sharing5-10 circuits/Dispatch/Y((Jays)) Line Sharing5-10 circuits/Non-Dispatch/Y((Jays)) Line Sharing5-10 circuits/Non-Dispatch/Y((Jays)) Line Sharing5-10 circuits/Non-Dispatch/Y((Jays)) Line Sharing5-10 circuits/Non-Dispatch/Y((Jays))	2W Analog Loop Design/<10 orcuits/Dispatch/KY(days) 2W Analog Loop Design/+10 circuits/Non-Dispatch/KY(days) 2W Analog Loop Design/+10 circuits/Non-Dispatch/KY(days) 2W Analog Loop Design/+10 circuits/Dispatch/KY(days) 2W Analog Loop Non-Design/+10 circuits/Dispatch/KY(days) 2W Analog Loop wiNP Design/+10 circuits/Dispatch/KY(days) 2W Analog Loop wiNP Design/+10 circuits/Dispatch/KY(days) 2W Analog Loop wiNP Design/+10 circuits/Non-Dispatch/KY(days) 2W Analog Loop wiNP Design/+10 circuits/Non-Dispatch/KY(days)	2W Anaiog Loop wiNP Design>=10 circuitsNon-DispatchYK(fays) 2W Anaiog Loop wiNP Non-Design>=10 circuitsNon-DispatchYK(fays) 2W Anaiog Loop wiNP Design>=10 circuitsNon-DispatchYK(fays)
	P-10 P-10 P-10	P-10 SP-10 S					P-14 P-10 P-10 P-10 P-10 P-10 P-10 P-10 P-10
8228 17.11 8228 17.12 8228 17.21 8228 17.21 8228 18.11 8228 18.12	B.2.28.18.2.2 B.2.28.19.1.1 B.2.28.19.1.2 B.2.28.19.2.1 B.2.28.19.2.2	B2291.11 B2291.12 B22912.1 B22912.2 B22912.2	B229212 B229221 B229322 B229311 B22932 B229321	B.2.29.4.1.1 B.2.29.4.1.2 B.2.29.4.2.1 B.2.29.5.1.1 B.2.29.5.1.1 B.2.29.5.1.1	8229522 8229511 8229511 8229612 8229621 8229711 8229711	B.229.8.1.1 B.229.8.1.2 B.229.8.2.1 B.229.9.1.1 B.229.9.2.1 B.229.9.2.1 B.229.10.1.1 B.229.10.1.1	8229,1021 8229,1111 8229,1111 8229,1121 8229,1121 8229,1211 8229,1211

		٦
Equity	Diagnostic	gnosuc
w		5
ZScore		
		ł
Standard Error		
Standard Deviation		
CLEC	382	
e	╶┼┼┼╎┼╎┼╎ ┦	$\frac{1}{1}$
CLEC	2 99 4 440 1 28 1 28 1 28 1 28	
BST Volume		
		l
BST Measure		
-		ı
,		
Benchmark / Analog	Diagnostic	302
Benc		ŝ

10/10/2001

Page 32 of 47

	CAN CHARGE LOOP WITH DESIGNATION CHARGES (1945)	•
B.2.29.13.1.2 P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/YY(days)	מֿ מֿ
	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/RY(days)	ä
2.2 1.1 1.1 1.1 1.1 1.1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/K7(days)	ă ĉ
	Other Design/<10 drouits/Non-Dispatch/KY(days)	ăă
	Other Design/>=10 circuits/Dispatch/KY(days)	ă
	Other Design/>=10 circuits/Non-Dispatch/KY(days)	ä
	Other Non-Design/<10 circuts/Dispatch/KY(days)	ة دُ
	Other Non-Design's TO circuits/Non-Dispatch/KY/days)	خٌ دُّ
	Other Non-Design/>=10 circuits/Non-Dispatch/KY(days)	Š
_	INP (Standalone)/<10 circuits/Dispatch/KY(davs)	ä
.2 P-10	INP (Standalone)/<10 circuits/Non-Dispatch/KY(days)	ă
	INP (Standalone)/>=10 circuits/Dispatch/KY(days)	ä
	INP (Standalone)/>=10 circuits/Non-Dispatch/KY(days)	ä
	LNP (Standalone)/<10 circuits/Dispatch/KY(days)	ä
	LNP (Standalone)/<10 circuits/Non-Dispatch/KY(days)	i i
2.5	LNP (Standalone)/>=10 crouits/Dispatch/K (days)	ŠŽ
	Priority I non a DS1/210 directive prostability (days)	ŠŽ
	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY(days)	Š 🖰
_	Digital Loop < DS1/>=10 circuits/Dispatch/KY(days)	ă
-	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY(days)	ă
-	Digital Loop >= DS1/<10 circuits/Dispatch/KY(days)	ă
1.2 P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY(days)	ä
	Digital Loop >= DS1/>=10 circuits/Dispatch/KY(days)	ă
2.2 P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY(days)	ă
Total	Total Service Order Cycle Time (offered) - Non-Mechanized	
-	Switch Ports/<10 circuits/Dispatch/Y(days)	ä
B 2 30 1 1 2 P-10	Switch Ports/<10 circuits/Non-Dispatch/Y/(days)	ää
-	Switch Ports/>=10 circuits/Dispatch/KY(days)	ă
	Switch Ports/>=10 circuits/Non-Dispatch/KY(days)	ă
	Local Interoffice Transport/<10 circuits/Dispatch/KY(days)	ద
	Local Interoffice Transport/<10 circuits/Non-Dispatch/RY(days)	ă
	Local Interoffice Transport>=10 circuits/Dispatch/KY(days)	ă
	Local Interoffice Transport/>=10 circuits/Non-Dispatch/IKY(days)	ă
	Loop + Port Combinations/<10 circuits/Dispatch/KY(days)	ă
	Loop + Port Combinations/<10 circuits/Non-Dispatch/RY(days)	ä
	Loop + Port Combinations/>=10 circuits/Dispatch/KY(days)	Ši
	Loop + Port Combinations/>=10 circurs/Non-Lyspatch/RY(days)	Ši
	Combo Omer/<10 circuits/Dispatch/KY(days)	ži
	Combo Other/<10 circuits/Non-Uispatch/R (days)	בֿ בֿ
	Combo Carette To Grants/Disparca/NT (days)	Šä
	Corrigo Corera- Io Grantshort-Disparations)	Šä
	XUST (ADST, DEST AND OCCIVE TO CHOMISTUS DATE OF THE STATE OF THE STAT	Ši
	XDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/KY(days)	<u> </u>
	XUSL (AUSL, HUSL and UCL)/>=10 circuits/Dispatch/KY(days)	Ši
B.2.30.5.2.2	XDSL (ADSL, ADSL and UCL)>=10 crouts/Non-Dispatch/KY(days)	ži
	UNE ISON/<10 drauts/Lispatch/r (days)	Šä
	UNE ISON/<10 Ordus/Non-Uspard/NA (Oays)	Šä
	UNE ISON/>= 10 Grants/Dispatary/ (days)	Šä
	UNE ISUN'>=10 drains/Non-Disparay/R (days)	Šä
	Line Sharing/<10 circuits/Lispaictvity(days)	ວັ
	Line Shanng/<10 circuits/Non-Dispatch/KY(days)	، د
2.1 2.0 2.0 2.0 2.0 2.0 2.0 2.0 2.0 2.0 2.0	Line Shanng/>=10 circuits/Dispatch/KY(days)	Šä
	Line Sharing/>=10 circuits/Non-Lispaidt/r (days)	Šä
B.2.30.8.1.1	ZVV Analog Loop Design/<10 crouis/Disparch/KY (days)	Š
P-10	ZW Analog Loop Design<10 circuits/non-Lisparctvi (days)	2

Equity	Diagnostic	Diagnostic
ZScore		
Standard Error		
Standard Deviation		
CLEC	1 1 280	7 D S S S S S S S S S S S S S S S S S S
CLEC Measure	10 00	8 20 8 20 8 20 8 20 6 00 5 12
BST Volume		
BST Measure		
Benchmark / Analog	Diagnostic	Diagnostic

10/10/2001

Equity	Diagnostic
ZScore	
Standard Error	
Standard Deviation	
CLEC	25 13 3 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9
CLEC	1.76 1.4.00 9.86 9.86 83.33% 80.00%
BST Volume	
BST Measure	
Benchmark / Anałog	Diagnostic
Kentucky, August 2001	B 2 30 8 2 7 Fig. 2W Analog Loop Design2+-10 crounts/Design/Kry(days) B 2 30 8 1 1 Fig. 2W Analog Loop Design2+-10 crounts/Design/Kry(days) B 2 30 8 1 1 Fig. 2W Analog Loop Design2+-10 crounts/Design/Kry(days) B 2 30 8 2 1 Fig. 2W Analog Loop Non-Design/Kry (days) B 2 30 8 2 2 Fig. 2W Analog Loop Non-Design/Kry (days) B 2 30 8 2 2 Fig. 2W Analog Loop Non-Design/Kry (days) B 2 30 8 2 2 Fig. 2W Analog Loop Wild Design/Kry (days) B 2 30 8 2 2 Fig. 2W Analog Loop Wild Design/Kry (days) B 2 30 8 2 2 2 Fig. 2W Analog Loop Wild Design/Kry (days) B 2 30 8 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2

10/10/2001 Page 34 of 47

Benchmark BST CLEC CLEC Standard Standard Analog Measure Volume Measure Volume Deviation Error ZScore		R&B (POTS) 30.09 26,941 35,063 R&B (POTS) 13.49 11,812 26,468 DS1,053 4.61 170 3,487
BellSouth Monthly Performance Summary Kentucky, August 2001 P-11 Loops Non-Design≻=10 circuits/Non-Dispatch/KY(%)	Unbundled Network Elements - Maintenance and Repair Missed Repair Appointments	M&R-3 Switch Ports/Dispatch/KY(hours) M&R-3 Switch Ports/Mort-Dispatch/KY(hours) M&R-3 Forel Internetic Transcoard/Tiscatch/KY/hours)

10/10/2001 Page 35 of 47

mmary	
erformance Su	
BellSouth Monthly P	Centucky, August 2001

Equity		YES	YES	YES	YES	0 11/2	212	מטו	ZII.	YES		YES	YES	YES					YES	YES								,	YES	YES	YES	YES	YES	YES	YES	YES		YES	YES	YES					YES	YES								YES	YES	YES	YES	YES		YES	YES	
ZScore		7.0513	2.1823	0.9070	1 4313	3 0080	2000	0.7500	0.7609	-0.3605		0.9908	3.0741	2.7410					13720	0.9115					1			, 2000	2000	1.2331	-0.3273	1.1588	0.0338	0.6505	0.7019	-0.0625		-0.6267	1.1323	0.6461					1.5157	1.055/								3.3709	1.1514	0.7220	0.8337			1.2939	0.5387	
Standard Error		1.89237	2.50093	20.18185	17.47831	10 11303	25 27013	4 57556	4.3/300	4.05696		20.99317	8.74705	10.09948					13,22211	13.17430								0 0000	0.02334	0.03919	0.23046	0.21691	0.18324	0.28467	0.18047	0.19753		0.23640	0.10787	0.12455					0.16305	0.2064/								0.02412	0.04549	0.20507	0.1//60	00000		0.13911	0.09167	
Standard Deviation		34.978	26.344	34.954	34 954	42 200	34 405	10 637	12.03/	9.589	42.200	34.495	34.978	34.978	35.076	27.304	31,143	15.802	34.978	26.344	35.063	26.468																																								
CLEC		346	112	3	4	5	,	10	5	٥		3	16	12					7	4								276	245	71.5		4	2	2	6	9		3	16	12					\	4								225	£ (, n	4	n	7	6	9	
CLEC		16.59	7.92	11.09	4.38	4 18	1 57	20 g	200	0.80	1	80./	3.05	2.26					11.80	1.37							Ì	47.630/	1,00%	10.30%	33.33%	%00.0	20.00%	%00.0	33.33%	33.33%		33.33%	12.50%	16.67%					8000	80.0			•					7.11%	2.78%	0.00%	800	8000	%00.0	%00.0	%00.0	
BST Volume		27,155	11,951	27,686	27,686	195	27	3 6	3 5	1.0	194	72	27,155	27,155	26,860	10,791	612	755	27,155	11,951	26,941	11,812		26 941	11 812	170	120	27 165	11.051	16921	000,72	990,7	8	27	8	81	192	27	27,155	27,155	26,860	10,791	612	32	661,72	200	11 812	710,11		17,126	3,423	170	129	25,75	3000	/68'/1	/69,/	7	١	S	8	2
BST Measure		29.94	13.37	29.40	29.40	63.41	27.88	11 53	3	4 49	62.67	27.88	29.94	29.94	30.08	14.14	6.07	3.05	29.94	13.37	30.09	13.49		24.75%	21 95%	30.00%	31 01%	24.74%	24 000	25 140%	25.14%	25.14%	20.62%	18.52%	46.00%	32.10%	20.62%	18.52%	24.71%	24./1%	24.72%	22.23%	44.77%	42.38%	24.7.1%	21.00%	24.75%	2001		15.29%	8.18%	0.59%	%8/0	15.24%	8,0,0	14.81%	4.01.76	20.00	,000,01	18.00%	4.94%	100.00%
Benchmark / Analog		K&B	R&B	R&B&D - Disp	R&B&D - Disp	ADSI to Refail	ADSI to Retail	INDEA BRITAIN	100	NO.5	AUSL to Retail	AUSL to Retail	R&B - Disp	R&B - Disp	R&B (POTS) excl SB FT	R&B (POTS) excl SB FT	Design	Design	R&B	R&B	R&B (POTS)	R&B (POTS)		R&B (POTS)	R&B (POTS)	DS1/DS3	051/053	0 0 0		00000	150 - D8087	R&B&D - USD	ADSL to Retail	ADSL to Retail	SON-BE	SDN-BR	AUSL to Retail	ADSL to Retail	R&B - Disp	K&B - Disp	R&B (POIS) exalsBFI	R&B (POTS) excl SB F	Desidu	Design	200	A&B	R&B (POIS)	(Sign)		R&B (POTS)	R&B (POTS)	DS1/DS3	DS1/DS3	9 c	צאם מינים	R&B&D - UISP	dsid - Dagay	ADSL to retail	ADSL to Retail	SON-BR	SON - BRI	ADSL to Retail
Denoouth Monthly Performance Summary Kentucky, August 2001	200	3.3.1 M&R-3 Loop + Port Combinations/Dispatch/KY(hours)	M&R-3	M&R-3	M&R-3	M&R-3	M&R-3	3.6.1 M&R-3 I INE SON/Disnatch/K/Vibrurs)	2007	n kapa	Mor-		M&R-3	M&R-3		M&R-3	M&R-3	M&R-3	M&R-3	B.3.3.1.2 M&R-3 Other Non-Design/Non-Dispatch/KY(hours)	M&R-3	M&R-3	% Repeat Troubles within 30 Days	M&R-4		MARA	MRRA		V G S M	A COM	V 000	Y CO	4.5.1 M&R-4 XDSL (ADSL, HDSL and UCL)VDISpatictVKY(%)	4 8 4 4	MARK	WAX.	M&K-4	M&R-4	4.8.1 M&R.4. 2W Analog Loop Design/Dispatch/KY(%)	Z Z	M&K	MAX.		MARK-4	A CONT	T COS	B.3.4.12.1 M&R-4 LINP (Standalone)/Dispatch/KY(%) M.R-4 II NP (Standalone)/Non-Dispatch/KY(%)		Out of S	5.1.1 M&R-5	5.1.2 M&R-5	5.2.1 M&R-5	0.2.2 M&R-5	19.3.1 Mark-3 Loop + Port Combinational Listanday (17%) 19.3.1 Mark-2 Loop + Port Combinational Listanday (17%) 19.5.1 Loop - Dood (2004)	2.5.2	0.4.1 MGR-5	2.4.2 7.4.2 7.4.2 7.4.2 7.4.2 7.4.2	200	2.0.0	5.6.1 M&R-5	5.6.2 M&R-5 UNE ISDN/Non-Dispatch/KY(%)	5.7.1 M&R-5

Page 36 of 47 10/10/2001

Benchmark /	ADSL to Retail
Analog	R&B - Disp
BellSouth Monthly Performance Summary Kentucky, August 2001	M&R-5 Line Shanng/Non-DispatchKY(%) M&R-5 2W Anahor Lon Pestin/DispatchKY(%)

	Kentucky, August 2001	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard Standard	i i	i L	
		Analog	Measure	Aoinme	Measure	Volume	Deviation	ELTO	ZScore.	Equity	
B.3.5.7.2	M&R-5 Line Sharing/Non-Dispatch/KY(%)	ADSL to Retail									
B.3.5.8.1	M&R-5 2W Analog Loop Design/Dispatch/KY(%)	R&B - Disp	15.24%	17,250	%00.0	16		06680.0	1.6954	YES	_
B.3.5.8.2	M&R-5 2W Analog Loop Design/Non-Dispatch/KY(%)	R&B - Disp	15.24%	17,250	%00°0	12		0.10379	1.4684	YES	_
B.3.5.9.1	M&R-5 2W Analog Loop Non-Design/Dispatch/KY(%)	R&B (POTS) excl SB FT	15.27%	17,121							_
B.3.5.9.2	M&R-5 [2W Analog Loop Non-Design/Non-Dispatch/KY(%)	R&B (POTS) excl SB FT	8.16%	3,421							_
B.3.5.10.1	M&R-5 Other Design/Dispatch/KY(%)	Design	2.94%	612							_
B.3.5.10.2	M&R-5 Other Design/Non-Dispatch/KY(%)	Design	1.59%	755							_
B.3.5.11.1	M&R-5 Other Non-Design/Dispatch/KY(%)	R&B	15.24%	17,250	20.00%	5		0.16076	-0.2961	YES	
B.3.5.11.2	M&R-5 Other Non-Design/Non-Dispatch/KY(%)	R&B	8.01%	3,506	%00.0	-		0.27156	0.2951	YES	-
B.3.5.12.1	M&R-5 LNP (Standalone)/Dispatch/KY(%)	R&B (POTS)	15.29%	17,126							_
B.3.5.12.2	M&R-5 LNP (Standalone)/Non-Dispatch/KY(%)	R&B (POTS)	8.18%	3,423							
	Unbundled Network Elements - Billing										_
	Invoice Accuracy										
B.4.1	B-1 [KY(%)	BST - State	<u> </u>	99.00% [\$97,826,258 99.92%		\$934,795		0.00010 88.5146	-88.5146	YES	_
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2 Region(business days)	BST - Region	3.98	1	3.54	1,208				YES	_

Page 37 of 47 10/10/2001 Equity.

ZScore

Standard Standard Deviation Error

CLEC Volume

CLEC

BST Volume

BST Measure

Benchmark / Analog

BellSouth Monthly Performance Summary Kentucky, August 2001

	Local Interconnection Trunks - Ordering		
,	% Rejected Service Requests	citacoccic	44 £70/ 47
- ز		Clagilosic	
C.1.2	reject interval O-8	>= 85% w in 4 days	100.00% S
	FOC Timeliness		
C.1.3	O-9 Local Interconnection Trunks/KY(%)	>= 95% w in 10 days	94.10% 17 NO
C.1.4	FOC & Reject Response Completeness O-11 Local Interconnection Trunks/KY(%)	%96 =<	ON 9 %8:38
	-3		
C.1.5	0-11 Local Interconnection Trunks/KY(%)	>= 65%	
	Local Interconnection Trunks - Provisioning		
C.2.1	Order Completion Interval	Parity w Retail	18.41 22 26.00 1 6.716 6.88735 -1.1054 YES
C.2.2	Held Orders [P.1 Local Interconnection Trunks/KY(days)	Parity w Retail	Not Applicable for Trusks
C.2.3	% Jeopardies P-2 Local Interconnection Trunks/KY(%)	Parity w Retail	Not Applicable for Trumbs
C.2.4	Average Jeopardy Notice Interval	95% >= 48 hrs	Not Applicable for Trunks
C.2.5	% Missed Installation Appointments [P.3 Local Interconnection Trunks/KY(%)	Parity w Retail	0.00% 22 0.00% 1 0.00000 YES
C.2.6	% Provisioning Troubles within 30 Days P-9 Local Interconnection Trunks/K?(%)	Parity w Retail	6.42% 1.480 0.00% 26 0.04849 1.3239 YES
C.2.7	Average Completion Notice Interval P-5 Local Interconnection Trunks/KY(hours)	Parity w Retail	241.34 16 90.03 1 294.456 303.51819 0.4985 YES
C.2.8	Total Service Order Cycke Time P-10 Local Interconnection Trunks/KY(days)	Diagnostic	The second terms of the second
C.2.9	Total Service Order Cycke Time (offered) P-10 Local Interconnection Trunks/KY(days)	Diagnostic	The second secon
C2.11.1.1 C2.11.1.2 C2.11.2.1 C2.11.2.2	Service Order Accuracy P-11 Local Interconnection Trunks/<10 circuits/Dispatch/KY(%) P-11 Local Interconnection Trunks/<10 circuits/Non-Dispatch/KY(%) P-11 Local Interconnection Trunks/>=10 circuits/Dispatch/KY(%) P-11 Local Interconnection Trunks/>=10 circuits/Non-Dispatch/KY(%)	%56 =< %56 =< %58 =<	100.00% 3 100.00% 1 50.00% 2 100.00% 2
	Local Interconnection Trunks - Maintenance and Repair		
C.3.1.1 C.3.1.2	Missed Repair Appointments M&R-1 [Local Interconnection Trunks/Dispatch/KY(%) M&R-1 [Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail Parity w Retail	0.00% 54 0.00% 25 0.00000 YES
C.3.2.1 C.3.2.2	Customer Trouble Report Rate M&R.2 [Local Interconnection Trunks/Dispatch/KY(%) M&R.2 [Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail Parity w Retail	0.00% 63.509 0.00% 11,166 0.00000 YES 0.09% 63,509 0.22% 11,166 0.00030 4.6409 NO
C.3.3.1 C.3.3.2	Maintenance Average Duration M&R-3 Local Interconnection Trunks/Dispatch/KY(hours) M&R-3 Local interconnection Trunks/Non-Dispatch/KY(hours)	Parity w Retail Parity w Retail	0.41 54 0.11 25 1.208 0.29213 1.0349 YES

10/10/2001 Page 38 of 47

	BellSouth Monthly Performance Summary Kentucky, August 2001	Benchmark / Analog	BST Measure	BST Volume	CLEC	CLEC	Standard Standard Deviation Error	Standard Error	ZScore	Equity	
	% Repeat Troubles within 30 Days	,								· -	
C.3.4.1 C.3.4.2	M&R-4 Local Interconnection Trunks/Dispatch/KY(%) M&R-4 Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail Parity w Retail	1.85%	54	%00:0	25		0.03261	0.5678	YES	
	Out of Service > 24 hours										
C.3.5.1 C.3.5.2	M&R-5 Local Interconnection Trunks/Dispatch/KY(%) M&R-5 Local Interconnection Trunks/Non-Dispatch/KY(%)	Parity w Retail Parity w Retail	%00.0	54	0.00%	25		0.0000		YES	
	Local Interconnection Trunks - Billing										
	Invoice Accuracy										
C.4.1	B-1 JKY(%)	BST - State	6\$ %00:66	\$97,826,258	99.95%	\$558,180		0.00013	-71.3837	YES	
	Mean Time to Deliver Invoices - CABS										
C.4.2	B-2 [Region(calendar days)	BST - Region	4.89	-	4.67	3,304				YES	
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1 JKY	>0.5% dif 2 consec. Hrs			0					YES	

	Bell	BellSouth Monthly Performance Summary									
	Ken	Kentucky, August 2001	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard	1	:
			- Healog	a.inseasi	amno A	Measure	Volume	Deviation	Error	ZScore	Cquity
	Opera	Operations Support Systems - Pre-Ordering									
	% Inte	% Interface Availability - CLEC	•								
0.1.1.1	088-2	EDIRegion(%)	%5 66 = <			100.00%				-	YES
0.1.1.3	058-2	LENS/Region(%)	%5:66 = <			99.98%					YES
D.1.1.4	055-2	LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES
0.1.1.6	0SS-2	LESOG/Region(%)	%= 99.5% >= 99.5%			100.00%					YES
D.1.1.7	0SS-2	TAGRegion(%) PSIMS/Region(%)	>= 99.5% >= 99.5%			%96.66 100.001					YES
	% Inte	% Interface Availability - BST & CLEC									3
D.1.2.1	OSS-2	ATLAS/COFFI/Region(%)	%5'66 =<			%86.66					YFS
D.1.2.2	088-2	BOCRIS/Region(%)	>= 89.5%			%86.66					YES
D.1.2.3	0SS-2	DSAP/Region(%)	%5 66 = ×			%66.66					YES
D.12.5	088-2	SOCS/Region(%)	%5:56 = <			%86.66 99.98%					YES
D.1.2.6	OSS-2	SONGS/Region(%)	%5'56'=<			86.66					YES
D.1.2.7	088-2	DOE/Region(%)	%5'66'=\			100.00%					YES
0.129	088-2	COG/Region(%)	%: 99:5% >= 99:5%			100.00%					YES
D.1.2.10	088-2	DOM/Region(%)	>= 66.5%			100:00%					YES
D.1.2.11	088-2	SOG/Region(%)	>= 89.5%			100.00%					YES
	Avera	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)									
D.1.3.1.1	0SS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	2.95	3,427,277	1.66	380,527				YES
D.1.3.1.2	-880 -885	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.42	7,932	1.66	380,527				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec.	5.76	705 143	3 5	226,720				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	2	2.	1.09	86.848				2
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.68	308,812	1.09	86,848				YES
0.1.3.4.1	0SS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	7.57	224 440	0.81	2,958				
01351	2000	CRAFT/Region (seconds)	BNS - CDSAP + 2 Sec	3.55	5350,119	18.0	2,958				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.25	527.219	14	1,226,058				YES
D.1.3.6.1	OSS-1		RNS - OASISBIG + 2 Sec	4.13	11,468,794	1.39	47,829				YES
D.1.3.6.2	OSS-1	COFFI/USOC/Region (seconds)	ROS - OASISBIG + 2 Sec	4.38	686,974	1.39	47,829				YES
D.1.3.7.1		PSIMS/OKB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.13	11,468,794	0.03	103,421				YES
!		Description (CEC (TAC)	1 2007 - 2000 - 2001	3	116,000	30.0	174,501				2
11411	0000	POACE NUTRICION (seconds)	DNS C + NT M DASA - SNA	205	2 407 077	1 67	040 500				
D1412	OSS-1	RSAG by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.42	7 932	167	242 529				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.09	9,624,558	2.07	50,495				YES
D.1.4.2.2	0SS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	5.76	705,143	2.07	50,495				YES
01437		ATLAS - MLHDadion (seconds)	Diagnostic								Diagnostic
01441	2000	ATLAS - DIDIBorion (seconds)	Discoetio								Diagnostic
D.1.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic								Diagnostic
D.1.4.5.1	0SS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec			221	9 202				Clagnosuc
D.1.4.5.2	0SS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.68	308,812	221	9,202				YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec			2.34	80,008				
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.67	331,119	2.34	80,008				YES
0.14.7.1	255	HALCRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.55	5,359,212	2.60	169,972				YES
01481	200	RNS/CRSHIT/Region(eaconds)	PNS - CRSCCSR + 2 Sec	07.6	617'770	2,660 109,972					YES
D.1482	OSS-1	ROS/CRSEINT/Region/seconds)	ROS - CRSOCSR + 2 sec			This date on	and the second	10 (10 (10 (10 (10 (10 (10 (10 (
D.1.4.9.1	OSS-1	1 RNS/CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec			This date not applicable offer 7-1-2001, see D.1-4.7.	And the same of	r 7-1-2001, see	17870		
D.1.4.9.2	OSS-1	ROS/CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec			This date no	i applicable afti	r 7-1-2001; see	0147.2		

10/10/2001 Page 40 of 47

	BellSouth Monthly Performance Summary Kentucky, August 2001	Benchmark (TOR	BCT	2	<u>.</u>	Staboats	proposition and the second		
		Analog	Measure	Volume	Measure	Volume		Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair									
	% Interface Availability - BST									
D.2.1.1	OSS-3 TAFI/Region(%)	>= 66.5%	100.00%							YES
	% Interface Availability - CLEC									
D22.1 D22.2	OSS-3 CLEC TAF/(Region(%) OSS-3 ECTARegion(%)	>= 99.5% >= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC	'								
D.2.3.1		>= 99.5%			%86.66					YES
0.2.3.2	DSS-3 LMCS MCS (%)	>= 99.5% >= 09.5%			100 00%					YES
D.2.3.4		×= 99.5%			100.00%					YES
D.2.3.5	OSS-3 OSPCM/Region(%)	>= 69.5%			100.00%					YES
D.2.3.6 D.2.3.7	USS-3 Predictor/Region(%) OSS-3 SOCS/Region(%)	>= 99.5% >= 99.5%			100.00%					YES
	Average Recoonse Interval									
02411	COCA (CDICRoming) (A) A Seconds	Darke w Date	06 600	0 030 050	7008 70	403 030		1 30000	0000	
D 2 4 1 2	_	Parity w Retail	+	2,030,939	34.03%	102,030		0.0000	12.3892	2 6
D2413	OSS-4 CRIS/Region(%) > 10 Seconds	Parity w Retail	╀	2,038,959	0.70%	102,038		╁	12 1811	YES
D.2.4.2.1		Parity w Retail	H	54,659	11.60%	905		0.01016	-1.3332	YES
D.2.4.2.2	OSS-4 DLETH/Region(%) <= 10 Seconds	Parity w Retail	81.47%	54,659	89.17%	902		0.01302	-5.9125	YES
D.2.4.2.3	_	Parity w Retail	18.53%	54,659	10.83%	905		0.01302	5.9125	YES
243		Parity w Retail	5.62%	37,312	19.87%	35,799		0.00170	-83.5915	YES
0.2.4.3.2	OSS 4 ULTREGION(V) x - 10 SECONDS	Parity w Retail	44.2007	37,312	97.62%	35,739		0.00234	-38 9446	YES
D2.4.1	OSS4 LMOS/Region(%) <= 4 Seconds	Parity w Retail	%99 66 %99 66	2038 896	29 51%	102 157	•	0.00234	38.9446 7.9607	YES
D2442	OSS-4 LMOS/Region(%) <= 10 Seconds	Parity w Retail	t	2,038,896	99.75%	102.157		0 00015	2 4160	2 2
D.2.4.4.3	OSS-4 LMOS/Region(%) > 10 Seconds	Parity w Retail	╂┪	2,038,896	0.25%	102,157		0.00015	-2.4160	02
D.2.4.5.1		Parity w Retail	+	1,520,904	%86.96	61,925		0.00063	9.9834	ON.
D.2.4.5.2	OSS-4 LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,520,904	99.51%	61,925		0.00019	14.7625	2
D2461		Parity w Retail	+	140 789	99.42%	6.218	.1	╁	5.4206	2 2
D2462		Parity w Retail	%88.66	140,789	99.84%	6,218		0.00044	1.0416	YES
D.2.4.6.3	OSS-4 LNP/Region(%) > 10 Seconds	Parity w Retail	0.12%	140,789	0.16%	6,218		0.00044	-1.0416	YES
D.2.4.7.1	OSS-4 MARCH/Region(%) <= 4 Seconds	Parity w Retail	32.82%	9,345	26.78%	463		0.02236	2.7007	2
D.2.4.7.2	COSC 4 MARCHIREGISTICS (** 10 Seconds	Panty w Ketall	32.82%	9,345	72 72 72	463		0.02236	2.7007	2
02481	OSSA OSPCMRegion(%) <= 4 Seconds	Parity w Retail	43.74%	9,040	35 16%	128		0.02236	1 9444	2 2
D.2482	OSS-4 OSPCM/Region(%) <= 10 Seconds	Parity w Retail	97.38%	9,614	93.75%	128		╁	2.5528	Q C
D.2.4.8.3		Parity w Retail	2.62%	9,614	6.25%	128		╀	-2.5528	2
D.2.4.9.1		Parity w Retail	20.81%	78,823	24.20%	4,045		Н	-5.1842	YES
D.2.4.9.2	OSS-4 Predictor/Region(%) <= 10 Seconds	Parity w Retail	20.81%	78,823	24.20%	4,045		Н	-5.1842	YES
D.2.4.9.3		Parity w Retail	79.19%	78,823	75.80%	4,045		0.00654	5.1842	YES
10.2.4.10.1	USS-4 SUCCI/Region(%) <= 4 Seconds	Parity ¥ Ketaii	88.83%	291,650	%06.66 66.66	16 386		0.00033	1.9964	YES
D.2.4.10.3		Parity w Retail	0.02%	291,650	0.01%	16.386		00000	0.9353	YES
D.2.4.11.1	OSS-4 NIW/Region(%) <= 4 Seconds	Parity w Retail	79.85%	78,369	77.81%	4.124		0.00641	3.1776	3 2
0.2.4.11.2		Parity w Retail	99.53%	78,369	99.61%	4,124		0.00109	-0.7471	YES
D.2.4.11.3		Parity w Retail	0.47%	78,369	0.39%	4,124		0.00109	0.7471	YES

Equity

ZScore

Standard Standard Deviation Error

CLEC

CLEC

BST Volume

BST Measure

Bell	BellSouth Monthly Performance Summary Kentucky, August 2001	Benchmark / Anatog
COLLO	COLLOCATION - Collocation	
Averag	Average Response Time	
<u>ن</u>	Virtual/KY (calendar days)	<= 20 days
ડે	Virtual Augments for Line Sharing or Line Splitting/KY (business days)	<= 23 days
<u>ن</u>	Physical-Caged/KY (business days)	<= 23 days
ر 1-	Physical-Cageless/RY (business days)	<= 23 days
Averag	Average Arrangement Time	
C-5	Virtual-Ordinary/KY (calendar days)	<= 50 days
5	Virtual-Extraordinary/RY (calendar days)	<= 75 days
C-5	Virtual Augments for Line Sharing or Line Splitting/KY (business days)	<= 45 days

E.1.1.2 E.1.1.2 E.1.1.3 E.1.1.4 E.1.2.1 E.1.2.2 E.1.2.3 E.1.2.5 E.1.2.5 E.1.2.5 E.1.3.1 E.1.3.2 E.1.3.3

(s)					
s) <= 23 days		<= 20 days	14	•	YES
<= 23 days	Virtual Augments for Line Sharing or Line Splitting/KY (business days)	<= 23 days			
 <= 23 days <= 50 days <= 75 days <= 76 days <= 76 days <= 76 days <= 76 days <= 91 days <= 91 days <= 91 days <= 91 days <= 90 days <= 76 days <= 91 days <= 90 days <= 90 days <= 10 days <		<= 23 days	17	-	YES
 = 50 days = 75 days <= 76 days <= 76 days <= 91 days <= 91 days <= 94 days < 5% missed < 5% missed < 5% missed 		<= 23 days	15	1	YES
 = 50 days = 75 days = 76 days = 76 days = 76 days = 91 days = 91 days = 5% missed = 5% missed = 5% missed 					
s) <= 75 days		<= 50 days			
 = 45 days = 76 days = 91 days = 91 days = 91 days = 56 days = 56 days = 56 days = 1 = 1		<= 75 days			
63 1	days)	<= 45 days			
0.00%		<= 76 days	83	-	YES
0.00% 1		<= 91 days			
0.00%		<= 76 days			
0.00% 1		<= 91 days			
0.00% 1					
0.00% 1		< 5% missed			
< 5% missed		< 5% missed	%00 [°] 0	1	YES
		< 5% missed			

10/10/2001

Page 42 of 47

mmary	
nce Su	
erformance	
hly Per	2001
Mont	August
BellSouth	ntucky,
മ്	ş

	Deliacuti Montiliy Perioritatice Summary								
	Kentucky, August 2001	Benchmark /			CLEC	Standard	Standard	;	
		CO.	Measure voiling	ime measure	Volume	Deviation	Error	ZScore	Equity
	General - Flow Through								
	% Flow Through Service Requests								
F.1.1.1	O-3 Summary/Region(%)	Diagnostic		91.50%	291,914				Diagnostic
F.1.1.2	Ιİ	Diagnostic		91.50%	291,914				Diagnostic
F.1.1.3	-	%GB = /		91.21%	198,197				2
F.1.15	O-3 UNE/Region(%)	×= 85%		93.13%	86,104				YES
	% Flow Through Service Requests - Achieved								
F.1.2.1	O-3 Summary/Region(%)	Diagnostic		82.04%	325,592				Diagnostic
F.1.2.2	O-3 Aggregate/Region(%)	Diagnostic		82.04%	325,592				Diagnostic
F.1.2.3		Diagnostic		84.25%	214,563				Diagnostic
F.125	O-3 UNE/Region(%)	Diagnostic		79.64%	100,686				Diagnostic
	% Flow Through Service Reguests - LNP)
F.1.3.1	O-3 Summary/Region(%)	>= 85%		84.40%	4.679				CN
F.1.3.2	Н	>= 85%		84.40%	4,679				2
F.1.3.3	O-3 Residence/Region(%)	Diagnostic							
4.5.7	1	Diagrosuc							
	General - Pre-Ordering								
]
c L	Loop Makeup Inquiry (Manual)	2. all 2. all 1.		1000 000					
F.2.1	PO-1 (Loops/KT(%)	= 95% W In 3 bus days		%00.00T	7				YES
	Loop Makeup Inquiry (Electronic)								
F.2.2	PO-2 Loops/KY(%)	>= 95% w in 1 min		100.00%	174				YES
	General - Ordering							f	
	Service Inquiry with Firm Order								
F.3.1.1	O-10 XDSL (ADSL, HDSL and UCL)/KY(%)	>= 95% w in 5 bus days		100.00%	11				YES
4		e de la companya de l							
	General - Ordering			:	1				
F.4.1	Average speed or Answer O-12 Region(seconds)	Parity w Retail	194.82 7.246.589	589 24 50	28.767				AEG AEG
	1		┨	┨					23.
	General - Maintenance Center								
	Average Answer Time								
F.5.1	M&R-6 [Region(seconds)	Parity w Retail	144.10 1,909,630	,630 26.05	100,575				YES
	General - Operator Services (Toll)								
	Average Speed to Answer								
F.6.1	OS-1 KY(seconds)	PBD		5.66					PBD
	% Answered in 10 seconds								
F.6.2	OS-2 KY(%)	PBD		%06:36					PBD
							į		
	General - Directory Assistance								
	Average Speed to Answer	;							
F.7.1	DA-1 [KY(seconds)	PBD		6.32					PBD

Page 43 of 47 10/10/2001

	BellSouth Monthly Performance Summary Kentucky, August 2001	Benchmark / Anaiog	BST Measure	BST Volume M	CLEC C	CLEC St	Standard St Deviation	Standard Error 2	ZScore E	Equity
F.7.2	% Answered in 10 seconds [DA-2 KY(%)	PBD		5	92.50%					PBD
	General - E911									
F.8.1	Mean Interval E-3 KY(hours)	PBD			1.32	1,908				PBD
0	% Accuracy	Q			07 70%	409 006				
7.0.7	L-Z \(\lambda(\lambda)\)	3			┨	23				3
F.8.3	E-1 KY(%)	PBD			100.001	1,908		I		PBD
	General - Billing									
п 1	Usage Data Delivery Accuracy	Parity w Refail	7 %98 66	6318	100 00% 1 18	18 563	O	0.00055	-2 5931	\ \\ \\
-	Indiana Indiana Imalines	The state of the s	2000	1	J	200		4		
F.9.2	B-5 Region(%)	Parity w Retail	88.80%	34,467	98.30% 254,987,840	987,840	0	0.00059	8.3870	O _N
F.9.3	Usage Data Delivery Completeness B-4 Region(%)	Parity w Retail	99.75%	34,467	99.78% 254,987,840	987,840	0	0.00027	-1.2047	YES
40.1	Mean Time to Deliver Usage B.5 Renjon(Javs)	Parity w Refail	337	34 467	360 254	254 987 840				
					1					
F.9.5.1 F.9.5.2 F.9.5.3	Recurring Charge Completeness B-7 (NEMCY(%) B-7 (InterconnectionVKY(%)	Parity w Retail >= 90% >= 90%	86.94% \$3	\$3,501,680 8	99.29% \$13 97.56% \$4 99.30% \$1	\$137,597 \$49,905 \$1,520	0	0.00256 4	-48.1946	YES YES YES
F.96.1 F.96.2	Non-Recurring Charge Completeness B-8 Resale/KY(%) B-8 B-8 UNE/KY(%) UNE/KY(%)	Parity w Retail >= 90%	84.55% \$4	\$4,386,067	99.23% \$17 99.73% \$13	\$171,064 \$139,730	0	6.00227	-64.7704	YES
50.00	ш	, S			┨╏	1,541				2
	General - Change Management									
F.10.1	% Software Release Motices Sent On Time CM-1 KY(%)	>= 95% w in 30 days		1	100.00%	2				/ES
F.10.2	Average Software Release Notice Delay Days CM-2 KY(average)	>= 22 days prior to release								
F.10.3	% Change Management Documentation Sent On Time CM-3A KY(%)	>= 95% w in 30 days			%2999	3) 02
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B KY(%)	>= 95% w in 5 days								
F.10.5	Average Documentation Release Delay Days CM-4 IKY(laverage)	>= 22 days prior to release			0					O _N
F.10.6	utages Sent within 15 Minutes	>= 97% w in 15 min			100.00%	29				YES
	General - New Business Requests									
E.11.1	sed within 30 Business Days	>= 90% w in 30 bus days		Ţ	100.00%	5				YES
F.11.2.1	d within X Business Days	>= 90% w in 10 bus days		, <u> </u>	100.00%	2				YES
		•								

10/10/2001 Page 44 of 47

	BellSouth Monthly Performance Summary									
	Kentucky, August 2001	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC	Standard Deviation	Standard Error	ZScore	Equity
F.11.2.2 F.11.2.3	BFR-2B Region(%) BFR-2C Region(%)	>= 90% w in 30 bus days >= 90% w in 60 bus days						:		
	General - Ordering									
E.12.1.1	Acknowledgement Message Timeliness Q-1 EDIRegion(%) Q-1 TackBoxion(%)	>= 95% w in 30 min			93.66%	86,217				ON S
<u>!</u>	Ì				00.00	630,661				2
F.12.2.1 F.12.2.2	O-2 EDIRegion(%) O-2 TAGRegion(%)	100% 100%			99.65% 99.99%	86,217 199,829				0 0 0 0
	General - Database Updates					ŀ				
, , , , , , , , , , , , , , , , , , ,	Average Database Update Interval	d	76.0	60	,,,					
F.13.1.2	П	282	60.0	27	0.09	27				PBD
F.13.1.3	D-1 [Directory Assistance/K ((nours)	C BA	5.26	27	5.26	27				PBD
F.13.2.1	3	>= 95%			100.00%	14				YES
F.13.22 F.13.23	D-2 Directory Listings/KY(%) D-2 Directory Assistance/KY(%)	%96 =< ×= 86%		. [100.00%	36				YES
Ç	% NXXs / LRNs Loaded by LERG Effective Date	Ì								
F.13.3	[D-3 Kegion(%)	100%			95.83%	24				ON
	General - Network Outage Notification				!					
F.14.1	Mean Time to Notify CLEC of Major Network Outages IM&R-7 Region (minutes)	Parity w Retail	793	2	343	2				YES

Page 45 of 47

10/10/2001

State Summary	
St	-
Monthly :	August 200
3ellSouth	Kentucky, ,

	e Equity	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic		Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
	ZScore																																														
Standard	Error																																														
Standard	Deviation																																														
CLEC	Volume	256	4,492	42	213	1		1	3										40	1,409			36		32	·	30	8 «											1	-	40	1,409					89
CLEC	Measure	100 00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%										100.00%	100.00%			100 00%	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	100.00%	100 000	100.00%	100.00%	2000										100 00%	2/20	100 00%	100.00%					100:00%
BST	Volume																																														
BST	Measure																																														
Benchmark /	Analog	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Olego George		Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic	Diagnostic
benoouth Monthly State Summary Kentucky, August 2001	Completions w/o Notice or < 24 hours (Resale)	6 Residence/Dispatch/KY (%)										6 ISDN/Dispatch/KY (%)		omple	6 Switch Ports/Dispatch/KY (%)		1		Loop + Port Combinations/Dispatch/KY (%)		T			T	6 UNE ISDN/Dispatch/KY (%)		6 Line Sharing/Non-Dispatch/KY (%)							2W Analog Loop w/INP Non-Design/Dispatch/KY (%)	SW Analog Loop W/INP Non-Design/Non-Dispatch/KY (%)				Other Design/Dispatch/KY (%)				INP (Standalone)/Dispatch/KY (%)				6 Digital Loop < DS1/Dispatch/KY (%)
מ צ	%	ď				A.2.24.3.1 P-6		A.2.24.4.1 P-6		A.2.24.5.1 P-6	2.24.5.2	A.2.24.6.1 P-6	1 3:0:13:3	•	B.2.32.1.1 P-6	2.32.1.2	2.32.2.1				2.32.4.1			B.2.32.5.2 P-6	6.2.32.6.1 P-6	2.32.0.2					B.2.32.9.2 P-6	2.32.10.1		B.2.32.11.1 P-6	B.2.32.11.2 P-c			232 132	_	2 32 14 2	2.32.15.1	2.32.15.2	2.32.16.1			B.2.32.17.2 P-6	B.2.32.18.1 P-6

BellSouth Monthly State Summary

t 2001	
ıcky, Augus	
Kentu	

B.2.32.18.2 P-6 Digital Loop < US1/Non-Dispatch/KT (%)	B.2.32.19.1 P-6 Digital Loop >= DS1/Dispatch/KY (%)	B.2.32.19.2 P-6 Digital Loop >= DS1/Non-Dispatch/KY (%)	% Completions w/o Notice or < 24 hours (LIT)	P-6 Local Interconnection Trunks/Dispatch/KY (%)	D e l'accordance Trunks/Non-Dispatch/KY (%)
P-6	9-d	9-d	% Com	P-6	9

	Equity	Diagnostic	Diagnostic	Diagnostic		Diagnostic	Diagnostic	
	ZScore							
Standard	Error							
Standard	Deviation							
CLEC	Volume		5			-		
CLEC	Measure		100.00%			100.00%		
BST	Volume							
BST	Measure							
Benchmark /	Analog	Diagnostic	Diagnostic	Diagnostic	9	Diagnostic	Diagnostic	

	PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	81.41%	94.64%*
	FLOW-THROUGH %	
BST AGGREGATE		
REGION		
- RETAIL RESIDENCE	93.6%**	
- RETAIL BUSINESS	TBD***	
*NOTE: BellSouth has identified an issue that may have an impact on the LSR count for Planned Manual	act on the LSR count fo	r Planned Manual
Fallout. This is currently under assessment and it may result in a revised report being posted at a future date.	n a revised report being	posted at a future
**NOTE: Due to the methodology used in calculating Retail Residence, the percentage shown is an approximation.	sidence, the percentage	shown is an
***NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia	stail flow through as dire	ected by the Georgia
Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports canture all business	measure flow through f South retail reports can	or the Regional
service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete.	ly. BellSouth has initiate ts development is comp	ed the development
		C

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info						LSR PR	PROCESSING								FLOW	FLOWTHROUGH
						=	LESOG									
		Me	Mechanized Interface Used	nterface U	sed	Manual	Rejects		Validated		Errors	mortisc and office and a supplementary of the state of th	The second secon		-	
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s,OS panssi	Percent Achieved Flowthrough	Base	Percent Flow Through
#		0	71	0	12	₽	22	0	39		-	9	32		4	4
#2		0	729	0	729	157	152	0	420	153	23	130	267	59.73%	63.57%	92.07%
#3	-	0	4	0	14	2	8	0	6	0	0	0	6	81.82%	100.00%	100.00%
#		0	4	0	4	0	0	0	4	-	-	0	e e	75.00%	75.00%	75.00%
#2	i	0	9	0	9	2	0	0	4	-	-	0	e	\$0.00%	75.00%	75.00%
9#		0	9/	0	9/	59	2	0	45	က	0	က	42	59.15%	93.33%	100.00%
d Manual Fallout. This is currently	s currently u	0	56	0	95	20	12	0	24	2	-	-	22	51.16%	91.67%	95.65%
8#		26	0	0	26	=	15	3	68	15	7	∞	53	74.65%	77.94%	88.33%
6#		1696	0	0	1696	307	135	19	1235	131	80	51	1104	74.04%	89.39%	93.24%
#10		10	0	0	10	1	0	1	8	4	3	1	4	20.00%	20.00%	57.14%
#11		9	0	0	9	0		0	S	-	0	-	4	100.00%	80.00%	100.00%
#12		2	0	0	2	0	0	0	2	2	1	-	0	0.00%	0.00%	0.00%
#13		41	0	0	41	9	6	က	56	80	4	4	18	72.00%	69.23%	81.82%
#14		36	0	0	98	2	7	•	56	2	2	0	24	85.71%	92.31%	92.31%
#15		7	0	0	7	0	-	0	9	2	0	2	4	100.00%	%29.99	100.00%
#16		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
#17		12	0	0	12	က	-	0	ω	9	4	2	2	22.22%	25.00%	33.33%
#18		200	0	0	200	83	26	-	360	41	11	30	319	77.24%	88.61%	96.67%
#19		0	69	0	69	28	80	က	30	6	4	S.	21	39.62%	%00.07	84.00%
#20		0	959	0	929	420	92	œ	152	35	22	13	117	20.93%	76.97%	84.17%
#21		0	159	0	159	46	45	က	65	16	4	12	49	49.49%	75.38%	92.45%
#22		23	0	0	23	1	0	0	12	က	2	-	6	40.91%	75.00%	81.82%
#23		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#24		339	0	0	339	29	29	2	241	20	12	80	221	73.67%	91.70%	94.85%
#25		1152	0	0	1152	108	122	-	921	18	41	4	903	88.10%	98.05%	98.47%
#26		32	0	0	32	က	4	-	24	3	-	2	21	84.00%	87.50%	95.45%
#27		0	0	က	ო	0	ပ	0	0	0	0	0	0	0.00%	0.00%	0.00%
#28		2	0	0	2	0	0	0	2	-	0	1	-	100.00%	20.00%	100.00%
#29		1145	0	0	1145	66	143	-	902	43	33	10	859	86.68%	95.23%	96.30%
#30		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#31		24	0	0	24	9	က	0	15	-	-	0	41	%29.99	93.33%	93.33%
#32		1082	0	0	1082	8	263	o.	720	89	20	48	652	85.56%	90.56%	97.02%
#33		501	0	0	501	33	27	0	441	4	7	7	427	91.43%	96.83%	98.39%
#34		12	0	0	12	7	0	-	6	4	2	2	5	25.56%	25.56%	71.43%
#35		1226	0	0	1226	93	43	S	1085	31	25	9	1054	89.93%	97.14%	97.68%
#36	_	1902	c	0	1902	48	154	· ·	1650	155	٤,	a	1504	7000 00		100

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

agent interest						80 85 I	SNISSECOND								FLOW	FLOWTHROUGH
Company into							LESOG									
		Me	Mechanized Interface Used	Interface L	Sed	Manual	Rejects		Validated		Errors					-
	NO CO	N N	Ğ	TAG	Total Mech	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s,OS penssi	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
name #37		42	c	c	42	6	2		30	6	2	4	21	%00.09	70.00%	80.77%
**************************************		6	0	0	95	6	ω	m	49	5	4	9	25	70.13%	84.38%	93.10%
68		1.64	0	0	401	80	27	0	372	9	9	0	366	96.32%	98.39%	98.39%
#40		38	0	0	88	-	7	2	25	7	2	9	18	85.71%	72.00%	%00.06
#		328	0	0	328	35	23	2	268	25	21	4	243	81.27%	%29.06	92.05%
#42		14	0	0	4	0	2	0	12	ო	2	-	6	81.82%	75.00%	81.82%
#43		0	292	0	292	19	74	မှ	193	65	48	17	128	65.64%	66.32%	72.73%
#44		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#45		9	0	0	9	4	0	0	2	0	0	0	2	33.33%	100.00%	100.00%
#46		2297	0	0	2297	126	225	16	1930	196	152	44	1734	86.18%	89.84%	91.94%
#47		13	0	0	5	2	က	0	80	2	0	2	9	75.00%	75.00%	100.00%
#48		12	0	0	12	-	3	-	5	-	-	0	4	%29.99	80.00%	80.00%
#49		18	0	0	82	0	5	0	13	2	0	2	11	100.00%	84.62%	100.00%
#20		82	0	0	82	5	2	-	74	17	13	4	57	76.00%	77.03%	81.43%
#51		28	0	0	78	4	5	0	19	-	-	0	18	78.26%	94.74%	94.74%
#52		0	0	15024	15024	2896	2194	170	9764	1555	719	836	8209	69.43%	84.07%	91.95%
#53		0	0	704	704	265	112	11	316	57	92	33	259	47.09%	81.96%	%88.06
#54		7334	0	٥	7334	491	337	25	6481	623	457	166	5858	86.07%	90.39%	92.76%
#55		491	0	0	491	133	77	2	276	77	51	56	199	51.96%	72.10%	%09'62
#26		220	0	0	220	52	5	0	163	12	11	-	151	70.56%	92.64%	93.21%
#27		328	0	0	328	48	39	-	240	ω	7	-	232	80.84%	%29.96	97.07%
#58		514	0	0	514	42	19	ပ	450	4	12	2	436	88.98%	%68.96	97.32%
#29		385	0	0	385	53	9	0	350	2	4	-	345	91.27%	98.57%	98.85%
09#		261	0	0	261	36	o	-	215	18	6	6	197	81.40%	91.63%	95.63%
#61		0	0	307	307	2	41	0	264	က	2	-	261	98.49%	98.86%	99.24%
#62		53	0	0	59	0	5	1	23	ю	-	2	20	95.24%	86.96%	95.24%
#63		541	0	0	541	82	18	2	439	29	22	7	410	79.77%	93.39%	94.91%
#64		0	0	1545	1545	£	54	က	1477	15	13	7	1462	98.38%	98.98%	99.12%
#65		191	0	0	191	80	23	_	159	10	5	5	149	91.98%	93.71%	96.75%
99#		15	0	0	15	2	0	0	13	2	2	0	1	73.33%	84.62%	84.62%
19#		0	640	0	640	285	101	4	250	29	17	42	191	38.74%	76.40%	91.83%
#68		741	0	0	741	86	91	16	536	63	15	48	473	80.72%	88.25%	96.93%
69#		80	0	0	∞	-	1	0	ဖ	0	0	0	9	85.71%	100.00%	100.00%
#20		386	0	0	386	17	7	-	361	30	22	œ	331	89.46%	91.69%	93.77%
#71		61	0	0	61	80	-	0	52	5	7	m	42	73.68%	80.77%	85.71%

						LSR PR	PROCESSING								FLOW	FLOWTHROUGH
							LESOG									
		Me	Mechanized Interface Used	nterface L	lsed	Manual	Rejects		Validated	A CONTRACT TO A CONTRACT AND A CONTR	Errors	A to the grant of the country of the	Company of the compan			
	NOO >	S. N.	Ü	TAG	Total Mech	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fatlout	CLEC Caused Fallout	Sened SO's	Percent Achieved	Base	Percent Flow
#73		4	°	0	4	2	-	0	-	_		°	0	0.00%		4
#74		17	0	0	17	က	-	0	13	0	0	0	13	81.25%	100.00%	100.00%
#75	• · · · · · · · · · · · · · · · · · · ·		0	889	889	9	102	0	781	13	σ	4	768	98.08%	98.34%	98.84%
9/#		75	0	0	75	2	5	4	64	4	0	4	9	%27.96	93.75%	100.00%
477		28	0	0	28	5	2	0	21	2	6	2	91	%299	76.19%	84.21%
#78		288	0	0	288	27	48	2	211	15	5	5	196	85.96%	92.89%	97.51%
62#		32	0	0	32	4	7	0	21	8	0	œ	13	76.47%	61.90%	100.00%
08#		16	0	0	91	4	1	0	11	-	0	-	10	71.43%	90.91%	100.00%
#81		355	0	0	355	35	31		288	54	50	4	234	73.35%	81.25%	82.39%
#82		55	0	0	55	12	19	2	22	2	4	က	15	48.39%	68.18%	78.95%
#83		31624	0	0	31624	3452	6381	286	21505	4321	2408	1913	17184	74.57%	79.91%	87.71%
#84		344	0	0	344	36	27	-	280	8	9	2	272	86.62%	97.14%	97.84%
#85		9	0	0	9	2	ဗ	0	1	0	0	0	1	33.33%	100.00%	100.00%
98#		8	0	0	80	0	0,	0	80	-	0	1	7	100.00%	87.50%	100.00%
#87		43	0	0	43	4	ဗ	0	56	2	2	0	24	80.00%	92.31%	92.31%
#88		69	0	0	69	7	4	က	55	19	4	5	36	63.16%	65.45%	72.00%
68#		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
06#		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#81		130	0	0	130	21	10	က	96	32	4	18	64	64.65%	%29.99	82.05%
#85		1683	0	0	1683	272	39	9	1366	227	207	20	1139	70.40%	83.38%	84.62%
#63		37	0	0	37	ဗ	56	0	6 0	0	0	0	80	72.73%	100.00%	100.00%
#94		357	0	0	357	55	42	2	255	82	55	27	173	61.13%	67.84%	75.88%
#62		1885	0	0	1885	235	276	2	1372	33	26	7	1339	83.69%	97.59%	98.10%
96#		683	0	0	683	64	40	4	290	53	39	4	537	85.92%	91.02%	93.23%
464		22	0	0	55	2	11	-	33	15	9	5	18	47.37%	54.55%	64.29%
86#		975	0	0	975	119	53	0	803	24	22	2	779	84.67%	97.01%	97.25%
66#		128	0	0	128	23	0	-	98	6	8	-	85	73.28%	90.43%	91.40%
#100		0	-	0	-	-	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#101		17	0	0	17	-	3	0	13	2	-	4	∞	80.00%	61.54%	88.89%
#102		0	0	-	-	0	0	0		-	-	0	0	%00.0	0.00%	0.00%
#103		80	0	0	ھ	0	က	0	5	0	0	0	2	100.00%	100.00%	100.00%
#104		0	0	26	97	26	35	4	32	Ξ	7	4	21	38.89%	65.63%	75.00%
#105		0	0	141	1	9	52	15	89	22	31	24	13	26.00%	19.12%	29.55%
#106		634	0	0	634	68	29	2	473	22	39	15	419	76.60%	88.58%	91.48%
#107		37.1	0	0	37.1	46	100	18	207	103	49	54	104	52.26%	50.24%	67.97%
#108		7	0	0	7	3	0	0	4	0	0	0	4	57.14%	100.00%	100.00%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info	Company Info					LSR PR	LSR PROCESSING								FLOW	FLOWTHROUGH
						17	LESOG									
		Me	chanized I	Mechanized Interface Used	pes	Manual	Rejects		Validated		Errors		A CONTRACTOR OF	İ		,
<u>.</u>	NOO	ŭ N	Ī	146	Total Mech	Total Manual	Auto	Pending Supps	9,8S -	Total System	BST Caused	CLEC	e OS pensel	Percent Achieved	Base	<u>a</u>
#109		203	·	1	203	47	1	-	144	8	9	2	136		94 44%	%22 56 %22 56
		45	0	0	45	4	S	0	36	က	-	2	33	86.84%	91.67%	97.06%
#111		115	0	0	115	17	5	0	93	-	-	0	95	83.64%	98.92%	98.92%
#112		8	0	0	2	0	0	0	7	0	0	0	2	100.00%	100.00%	100.00%
#113		623	0	0	623	88		0	527	15	15	0	512	83.25%	97.15%	97.15%
#114		7	0	0	7	-	2	0	4	0	0	0	4	80.00%	100.00%	100.00%
#115		223	0	0	223	31	6	-	182	11	7	4	171	81.82%	93.96%	%20'96
#116		835	0	0	835	126	133	2	574	46	39	7	528	76.19%	91.99%	93.12%
#117		308	0	0	308	48	20	1	239	20	16	4	219	77.39%	91.63%	93.19%
#118		495	0	0	495	21	24	0	450	15	4	1	435	92.55%	96.67%	96.88%
#119		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%
#120		495	0	0	495	2	30	2	399	45	26	19	354	79.73%	88.72%	93.16%
#121		9	0	0	10	4	0	0	9	0	0	0	9	%00.09	100.00%	100.00%
#122		2551	0	0	2551	307	187	7	2050	115	93	22	1935	82.87%	94.39%	95.41%
#123		95	0	0	95	80	ဖ	က	75	90	24	9	45	58.44%	%00.09	65.22%
#124		148	0	0	148	4	9	0	128	က	2	1	125	88.65%	92.66%	98.43%
#125		13	0	0	13	10	0	0	က	2	0	2	1	9.09%	33.33%	100.00%
#126		15	0	0	15	7	0	0	80	2	0	2	9	46.15%	75.00%	100.00%
#127		1194	0	0	1194	241	126	2	825	47	04	7	778	73.47%	94.30%	95.11%
#128		0	2720	0	2720	1545	318	0	857	153	126	27	704	29.64%	82.15%	84.82%
#129		0	0	-	-	-	0	0	0	0	0	0	0	%00.0	0.00%	0.00%
#130		2868	0	0	2868	212	193	22	2441	338	302	36	2103	80.36%	86.15%	87.44%
#131		0	0	7	7	2	0	0	2	2	-	-	9	20.00%	%00:09	75.00%
#132		25	0	0	25	4	9	-	4	က	2	-	7	64.71%	78.57%	84.62%
#133		20	0	0	20	=	9	0	53	6	9	က	44	72.13%	83.02%	88.00%
#134		792	0	0	792	14	46	0	202	18	7	7	687	95.96%	97.45%	98.42%
#135		0	0	11192	11192	69	584	8	10531	301	250	51	10230	%86.96	97.14%	97.61%
#136		3726	0	0	3726	354	253	26	3093	213	141	72	2880	85.33%	93.11%	95.33%
#137		212	0	0	212	32	29	2	149	40	28	12	109	64.50%	73.15%	79.56%
#138		S	0	0	5	2	0	0	က	2	-	-	-	25.00%	33.33%	20.00%
#139		0	982	0	982	192	163	9	621	77	14	36	544	70.01%	87.60%	92.99%
#140		462	0	0	462	86	51	16	297	29	4	23	230	61.83%	77.44%	83.94%
#141		1257	0	0	1257	137	173	17	930	132	65	29	798	79.80%	85.81%	92.47%
#142		0	20	0	20	-	80	0	31	1	6	2	20	%00.09	64.52%	68.97%
#143		0	375	0	375	109	55	0	211	33	19	4	178	58.17%	84.36%	90.36%
#144	_	520	c	_	520	ŏ	42			ì	-	,				

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info						LSR PR	PROCESSING								FLOW	FLOWTHROUGH
							LESOG									
		Mec	Mechanized Interface Used	iterface U	sed	Manual	Rejects		Validated		Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s,OS penssi	Percent Achieved Flowthrough	Base	Percent Flow Through
	┛	2526	0	0	╣╌╵	352	201	32	1941	308	198	110	1633		84.13%	4
#146	-	2947	0	0	2947	310	469	28	2140	240	69	171	1900	83.37%	88.79%	96.50%
#147	-	4070	0	0	4070	468	571	32	2999	290	120	170	2709	82.17%	90.33%	95.76%
#148	ļ	8	0	0	\$	-	9	0	27	7	8	4	20	83.33%	74.07%	86.96%
#149		1997	0	0	1997	301	562	16	1118	426	278	148	692	54.45%	61.90%	71.34%
#150		259	0	0	259	67	σ	9	177	129	123	ဖွ	48	20.17%	27.12%	28.07%
#151		27	0	0	21	-	0	0	20	0	0	0	20	95.24%	100.00%	100.00%
#152		39	0	0	39	11	1	0	27	1	-	0	26	68.42%	%08.36	96.30%
#153		12	0	0	12	3	1	0	80	-	0	1	7	70.00%	87.50%	100.00%
#154		0	0	38	38	7	2	0	29	-	1	0	28	77.78%	96.55%	96.55%
#155		22	0	0	22	2	-	-	18	S	4	-	13	68.42%	72.22%	76.47%
#156		210	0	0	210	21	19	-	169	7	5	2	162	86.17%	95.86%	97.01%
#157		156	0	0	156	32	24	-	66	98	8	2	63	48.84%	63.64%	64.95%
#158		0	0	-	-	0	-	0	0	0	0	0	0	0.00%	0.00%	0.00%
#159		166	0	0	166	19	25	7	115	12	2	7	103	81.10%	89.57%	95.37%
#160		33	0	0	33	8	4	2	19	9	-	S	13	29.09%	68.42%	92.86%
#161		100	0	0	100	10	4	-	85	15	7	8	70	80.46%	82.35%	90.91%
#162		146	0	0	146	31	21	-	93	15	80	7	78	%2999	83.87%	90.70%
#163		4	0	0	41	ဗ	က	0	80	2	2	3	က	37.50%	37.50%	80.00%
#164		669	0	0	669	71	63	က	295	28	18	5	534	85.71%	95.02%	96.74%
#165		8	0	0	28	12	o	0	63	ო	n	0	09	80.00%	95.24%	95.24%
#166		0	924	0	924	24	99	0	834	49	39	10	785	92.57%	94.12%	95.27%
#167		0	2077	0	2077	95	1453	0	3530	864	450	414	2666	83.05%	75.52%	85.56%
#168	a. 10	4	0	0	4	2	-	0	-	-	0	-	0	0.00%	%00.0	0.00%
#169		0	40094	0	40094	3883	4907	4	31300	1010	283	727	30290	87.91%	96.77%	89.07%
#170		27	0	0	27	-	12	0	4	-	-	0	13	86.67%	92.86%	92.86%
#171		218	0	0	218	24	26	0	168	9	8	က	162	85.71%	96.43%	98.18%
#172		က	0	0	က	-	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#173		88	0	0	88	12	6	0	29	&	2	က	59	77.63%	88.06%	92.19%
#174		13	0	0	13	3	2	0	80	4	3	-	4	40.00%	20.00%	57.14%
#175	in the state of	29	0	0	29	က	2	0	29	-	-	0	58	93.55%	98.31%	98.31%
#176		0	0	5	2	4	-	0	0	0	0	0	0	%00.0	%00.0	0.00%
#177		0	0	က	3	0	ო	0	0	0	0	0	0	0.00%	0.00%	0.00%
#178		0	0	-	-	-	0	0	0	0	0	0	0	%00.0	0.00%	%00.0
#179		0	0	7	7	9	-	0	0	0	0	0	0	%00.0	%000	00.00
				4					1		-				2000	-

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info						LSR PR	LSR PROCESSING	ļ							FLOWT	FLOWTHROUGH
						"	ESOG									
		Me	Mechanized Interface Used	nterface L	lsed	Manuat	Rejects		Validated		Errors	Military and a second control of the second	the same and the s			
:	300	341	Ž	747	Total Mech	Total Manual	Auto	Pending Supps	100	Total System	BST Caused	CLEC		Percent Achieved	Base	ے
Name #181	MESHI OCH	53	- - -	2 0	53	9	17	(2 Sums)	27	33	o o	- amout	1980eu 30 8	72.73%	88 89%	100 00%
#182	-	16	0	0	92	0	-	0	15	n	-	2	12	92.31%	80.00%	92.31%
	-	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#184		9	0	0	5	-	2	0	2	0		0		87.50%	100.00%	100.00%
#185		161	0	0	161	35	28	6	95	12	60	4	83	65.87%	87.37%	91.21%
#186	1	6	0	0	σ	0	0	0	6	-	0	-	80	100.00%	88.89%	100.00%
#187		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#188		12	0	0	12	0	2	0	9	2	-	-	80	88.89%	80.00%	88.89%
#189		50	0	0	20	ဖ	5	-	∞	2	-	-	9	46.15%	75.00%	85.71%
#190		413	0	0	413	61	21	0	331	12	4	2	319	81.79%	96.37%	96.96%
#191		0	17	0	17	5	1	0	11	9	0	9	\$	20.00%	45.45%	100.00%
#192		1794	0	0	1794	158	215	က	1418	81	52	53	1337	86.43%	94.29%	96.26%
#193		2495	0	0	2495	268	275	41	1911	127	99	71	1784	84.63%	93.35%	%96.96
#194		390	0	0	390	7.5	42	9	267	36	17	19	231	71.52%	86.52%	93.15%
#195		111	0	0	111	20	15	0	76	15	8	7	61	68.54%	80.26%	88.41%
#196		16	0	0	16	2	-	0	13	2	-	1	11	78.57%	84.62%	91.67%
#197		0	0	3452	3452	7	565	32	2841	733	496	237	2108	80.52%	74.20%	80.95%
#198		7	0	0	7	0	2	0	S	-	-	0	4	80.00%	80.00%	80.00%
#199		0	0	13	13	0	က	က	7	-	-	0	9	85.71%	85.71%	85.71%
#200		0	0	12	12	Ξ	0	0	-	-	-	0	0	0.00%	0.00%	0.00%
#201		0	0	32	32	7	-	0	24	3	2	1	21	%00.02	87.50%	91.30%
#202		0	0	175	175	61	30	က	81	28	17	11	53	40.46%	65.43%	75.71%
#203		0	0	18	8	-	10	-	9	2	-	-	4	%29.99	%29.99	80.00%
#204		0	0	160	92	32	49	-	78	33	80	25	45	52.94%	27.69%	84.91%
#205		0	0	49	64	80	7	2	32	80	7	-	24	61.54%	75.00%	77.42%
#206		0	0	56	56	0	10	0	16	6	2	4	7	58.33%	43.75%	58.33%
#207		3	0	0	က	0	0	0	က	က	0	ဗ	0	0.00%	0.00%	0.00%
#208		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#209		39	0	0	39	3	9	0	30	3	-	2	27	87.10%	%00'06	96.43%
#210		0	0	10	5	9	0	0	4	-	1	0	3	30.00%	75.00%	75.00%
#211		0	0	17	17	12	2	1	2	0	0	0	2	14.29%	100.00%	100.00%
#212		7	0	0	7	4	0	0	3	2	2	0	-	14.29%	33.33%	33.33%
#213		6	0	0	ത	-	S.	0	က	-	0	1	7	%2999	%29.99	100.00%
#214		0	0	33	33	က	10	က	23	ဗ	က	0	20	76.92%	86.96%	86.96%
#215		0	0	22	22	4	5	0	13	7	4	က	9	42.86%	46.15%	%00.09
#216		c	c	23	ç	ç	•	•	•	•	•		-			

AGGREGATE ORDER TYPES																
Company Info						LSR PR	LSR PROCESSING				-				FLOWTI	FLOWTHROUGH
						F	LESOG									:
		M	Mechanized Interface Used	Interface L	pes	Manual	Rejects		Validated		Errors			4		
					Total Mech	Total Manual	Auto	Pending Supps		Total System	BST Caused	CLEC		Percent Achieved	Base	Percent Flow
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Through
#217		21	0	0	21	2	င	0	16	0	0	0	16	88.89%	100.00%	100.00%
#218		2	0	0	2	2	0	0	0	0	0	0	0	%00.0	%00:0	0.00%
#219		880	0	0	880	103	11	1	655	22	23	47	585	82.28%	89.31%	96.22%
#220		5	0	0	2	0	0	0	49	0	0	0	5	100.00%	100.00%	100.00%
#221		0	0	12	12	7	2	0	0	0	0	0	0	0.00%	%00:0	0.00%
#222		113	0	0	113	2	6	0	102	80	0	∞	94	97.92%	92.16%	100.00%
#223		0	0	49	64	22	9	-	2	9	2	4	15	38.46%	71.43%	88.24%
#224		0	0	o	6	0	0	0	თ	-	1	0	80	88.89%	88.89%	88.89%
#225		509	0	0	509	19	5	2	183	69	10	59	114	79.72%	62.30%	91.94%
#226		23	0	0	23	2	2	0	19	5	4	-	14	70.00%	73.68%	77.78%
#227		566	0	0	566	23	52	2	189	8	5	ო	181	%09'98	95.77%	97.31%
#228		5	0	0	100	24	8	0	89	22	17	S	46	52.87%	%59.79	73.02%
#229		89	0	0	89	5	7	0	26	2	3	2	51	86.44%	91.07%	94.44%
#230		0	0	4185	4185	222	79	14	3870	346	306	40	3524	86.97%	91.06%	92.01%
#231		10985	0	0	10985	809	493	4	6296	230	185	45	9449	90.48%	97.62%	%80'86
#232		18	0	0	8	-	10	0	7	1	1	0	9	75.00%	85.71%	85.71%
#233		4	0	0	4	1	1	0	2	0	0	0	7	%29'99	100.00%	100.00%
#234	- 40	2	0	0	2	0	0	0	2	0	0	0	7	100.00%	100.00%	100.00%
#235		4	0	0	4	0	1	0	က	0	0	0	ო	100.00%	100.00%	100.00%
#236		0	0	6	40	21	11	0	80	4	•	က	4	15.38%	20.00%	80.00%
#237		6234	0	0	6234	1108	649	51	4426	396	213	183	4030	75.31%	91.05%	94.98%
#238		3279	0	0	3279	275	400	4	2600	63	46	17	2537	88.77%	97.58%	98.22%
#239		-	0	0	1	1	0	0	0	0	0	0	0	%00.0	%00.0	%00.0
#240		49	0	0	49	12	0	0	37	7	2	0	35	71.43%	94.59%	94.59%
#241		3	0	0	က	-	1	0	-	0	0	0	-	20.00%	100.00%	100.00%
#242		59	0	0	59	0	0	0	53	-	-	0	28	96.55%	96.55%	96.55%
#243		1578	0	0	1578	167	159	80	1244	117	65	52	1127	82.93%	%65.06	94.55%
#244		105	0	0	105	8	17	0	20	7	4	က	63	74.12%	%00.06	94.03%
#245		244	0	0	244	38	11	0	195	2	5	0	190	81.55%	97.44%	97.44%
#246		0	0	2303	2303	80	190	0	2033	84	65	19	1949	93.08%	95.87%	%22.96
#247		110	0	0	110	13	80	2	\$	7	ď	7	77	81.05%	91.67%	93.90%
#248		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#249		221	0	0	221	87	1	0	133	7	4	က	126	28.06%	94.74%	96.95%
#250		1	0	0	-	0	-	0	0	0	0	0	0	0.00%	0.00%	0.00%
#251		66	0	0	66	2	8	0	98	4	4	0	82	85.42%	95.35%	95.35%
#252		975	0	0	975	100	30	2	843	61	09	-	782	83.01%	92.76%	92.87%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

AGGREGATE ORDER I YPES																
Company Info			1			LSR PR(R PROCESSING								FLOWI	FLOWTHROUGH
			*****			7	LESOG				-	A STATE OF S				
		Me	Mechanized Interface Used	nterface L	lsed	Manual	Rejects		Validated		Errors					5
					Total Mech	Total	Auto	Pending Supps		Total System	BST Caused	CLEC		Percent Achieved	Base	Percent Flow
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Ξ	Calculation	Through
#253		0	0	136	136	2	17	-	116	9	4	2	110	94.83%	94.83%	96.49%
#254		13	0	0	13	0	0	0	13	0	0	0	13	100.00%	100.00%	100.00%
#255		0	0	75	75	4	16	4	4	12	Ó	9	29	59.18%	70.73%	82.86%
#256		0	0	12	12	0	2	0	10	-	0	-	6	100.00%	%00.06	100.00%
#257		0	0	17	17	4	7	0	9	-	-	0	5	20.00%	83.33%	83.33%
#258		0	0	54	24	12	0	0	12	2	-	4	7	35.00%	58.33%	87.50%
#259		0	0	38	38	6	7	-	21	∞	4	4	13	\$0.00%	61.90%	76.47%
#260		0	0	39	39	5	S	0	29	9	2	4	23	%292	79.31%	92.00%
#261		113	0	0	113	+	12	0	06	2	0	2	88	88.89%	97.78%	100.00%
#262		18	0	0	81	4	22	0	6	-	٥	-	8	%2999	88.89%	100.00%
#263		9	0	0	9	2	0	0	4	0	0	0	4	%2999	100.00%	100.00%
#264		20	0	0	20	-	2	0	17	6	က	9	8	%2999	47.06%	72.73%
#265		51	0	0	51	18	6	0	24	9	4	2	18	45.00%	75.00%	81.82%
#266		62	0	0	62	7	17	0	38	4	8	1	34	77.27%	89.47%	91.89%
#267		3964	0	0	3964	444	249	25	3246	105	70	35	3141	85.94%	96.77%	97.82%
#268		49	0	0	49	15	12	•	21	11	7	0	10	27.78%	47.62%	47.62%
#269		1282	0	0	1282	161	152	-	896	43	33	9	925	82.66%	95.56%	96.56%
#270		165	0	0	165	36	7	0	122	က	က	0	119	75.32%	97.54%	97.54%
#271		0	2	0	2	0	-	0	-	-	0	-	0	0.00%	0.00%	%00.0
#272		564	0	0	564	18	46	2	435	15	6	9	420	82.35%	96.55%	84.90%
#273		136	0	0	136	19	27	-	88	4	က	-	85	79.44%	95.51%	%65'96
#274		0	0	1972	1972	184	159	87	1542	430	358	72	1112	67.23%	72.11%	75.65%
#275		2278	0	0	2278	139	831	2	1306	32	29	က	1274	88.35%	97.55%	97.77%
#276	A	0	0	985	985	9	88	-	886	7	9	-	879	98.21%	99.21%	99.32%
#277		09	0	0	09	7	9	2	45	4	-	က	14	83.67%	91.11%	97.62%
#278		1727	0	0	1727	180	87	2	1458	52	43	6	1406	86.31%	96.43%	97.03%
#279		2	0	0	2	0	-	0	-	0	0	0	-	100.00%	100.00%	100.00%
#280		97	0	0	97	3	7	0	87	80	80	0	79	87.78%	%08'06	%08'06
#281		108	0	0	108	18	2	0	88	က	-	2	82	81.73%	%65.96	98.84%
#282		0	3493	0	3493	525	655	ო	2310	70	48	22	2240	79.63%	%26.96	97.90%
#283		128	0	0	128	7		0	110	24	24	0	98	73.50%	78.18%	78.18%
#284		497	0	0	497	46	15	-	435	4	10	4	421	88.26%	96.78%	97.68%
#285		404	0	0	404	39	21	-	343	16	16	0	327	85.60%	95.34%	95.34%
#286		2084	0	0	2084	247	167	9	1664	48	29	19	1616	85.41%	97.12%	98.24%
#287		800	0	0	800	107	112	-	280	17	4	က	563	82.31%	%20.76	97.57%
#288		917	0	۰	917	109	26	0	782	12	10	2	770	86.61%	98.47%	98.72%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

Company with the many late Many	AGGREGATE ORDER TYPES	ES															
	Company Info						LSR PR	OCESSING								FLOWT	ROUGH
Mathematic interface Mathematic Mathem							T	SOG									
			¥	echanized	Interface (lsed	Manual	Rejects		Validated		Errors					
						Total Mech	Total Manual	Auto	Pending Supps		Total System	BST Caused	CLEC		Percent Achieved	Base	Percent Flow
1852 0 1852 19 1852 1 1852 1 1852 1 1852 1 1852 1 1852 1 1852 1 1852 1 1852 1 1852 1	Name	RESH / OCN		ĒĎ	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	issued SO's	Flowthrough	Calculation	Through
1852 0 1852 131 191 150 <td>#289</td> <th></th> <td>39</td> <td>0</td> <td>0</td> <td>39</td> <td>4</td> <td>2</td> <td>1</td> <td>32</td> <td>3</td> <td>8</td> <td>0</td> <td>59</td> <td>80.56%</td> <td>90.63%</td> <td>90.63%</td>	#289		39	0	0	39	4	2	1	32	3	8	0	59	80.56%	90.63%	90.63%
222 0 0 223 13 11 0 208 5 5 6 200 150	#290		1852	0	0	1852	191	80	S	1576	49	33	16	1527	87.21%	96.89%	97.88%
17 0 0 1 0 0 0 0 0 0 1 0 0 0 1 0	#291		232	0	0	232	13	=	0	208	22	5	0	203	91.86%	%09'26	%09'.26
143 0 0 1 1 1 1 1 1 0 645 655 7 6 7 4 7 4 7 4 7 4 7 4 7 4 7 4 7 4 7 4 7 4 7 4 6 7 4 6 <	#292		7	0	0	7	0	2	0	£,	က	0	က	2	100.00%	40.00%	100.00%
314 0 143 3 27 0 113 11 10 1 10 1 143 67 144 67 143 3 21 11 11 10 1 10 11 10 1 10 11 10 1 2 1 2 1 2 1 2 2 2 0 2 2	#293		21	0	0	21	1	0	0	20	-	-	0	19	90.48%	95.00%	95.00%
315 0 316 70 316 70 317 70 416 70 416 70 416 70 416 70 100 70 117 20 10 117 67 67	#294		143	0	0	143	က	27	0	113	11	10	-	102	88.70%	90.27%	91.07%
150 0 140 15 0 140 15 0 140 0 140 0 140 0 140 0 140 0 140 0 140 0 140 0 140 0 140 0 140 0 140 0 140 0 140 150 140 160 1 150 1 0 1 0 160 0 140 160 1 1 1 1 0 2 1 0 1 0 1 1 1 1 0 1 0 1 0 1 0 1 0 0 1 0 0 0 0 1 0 <	#295		315	0	0	315	62	16	က	217	50	16	4	197	67.47%	90.78%	92.49%
146 0 146 35 31 0 60 146 35 31 0 60 146 35 31 0 60 14 35 60 60 60 146 35 15 15 16 17 36 17 4 35 66 60 60 60 173 16 107 37 16 17 60 17 36 60 17 60 17 37 60 17 60 17 17 18 100 24 9 66 90 90 90 90 90 90 17 40 9	#296		20	0	0	8	0	4	0	16	7	2	0	14	87.50%	87.50%	87.50%
105 0 105 105 105 105 105 105 105 105 105 105 105 105 105 105 115 115 105 2 2 2 2 2 5 65.05% 86.75% 105.05%	#297		146	0	0	146	35	31	0	80	=	2	6	69	65.09%	86.25%	97.18%
1327 0 1287 181 1166 3 1007 30 24 6 977 82.6% 97.02% 138 10 1129 0 113 116 116 3 100 1 3 10 1 31.8% 91.24% 91.28% 91.28% 91.24% 91.28% 91.24% 91.24% 91.28% 91.24% 91.28% 91.24	#298		105	0	0	105	27	15	-	62	7	4	3	55	63.95%	88.71%	93.22%
411 0 441 41 17 5 348 7 6 1 341 87,89% 87,14% 87,14% 88,99% 87,14% 87,1	#299		1297	0	0	1297	181	106	က	1007	30	24	9	977	82.66%	97.02%	%09'.26
138 6 138 46 7 4 81 13 10 3 68 8,648,% 81 36% 138 10 144 56 61 7 4 81 13 10 3 68 8,648,% 10.00% 13 14 15 14 56 61 1 2 6 2 2 0 0 2 667% 10.00% 14 15 12 2 1 3 6 2 2 0	#300		411	0	0	411	4	17	5	348	7	9	-	341	87.89%	94.99%	98.27%
0 144 6 144 58 51 0 35 29 3 26 6 8 68% 17,14% 0 144 6 144 6 6 14 6 6 14 6 6 8 68% 17,14% 100% </td <td>#301</td> <th></th> <td>138</td> <td>0</td> <td>0</td> <td>138</td> <td>46</td> <td>7</td> <td>4</td> <td>81</td> <td>13</td> <td>10</td> <td>3</td> <td>68</td> <td>54.84%</td> <td>83.95%</td> <td>87.18%</td>	#301		138	0	0	138	46	7	4	81	13	10	3	68	54.84%	83.95%	87.18%
3 0 0 1 0 0 2 0 0 66 67% 100 00% 12 0 0 12 2 1 0 0 2 0 0 4 0 0 12 2 0 0 0 4 0 0 1 0	#302		0	144	0	144	58	51	0	35	59	က	56	9	8.96%	17.14%	%29'99
12 0 12 2 1 3 6 2 2 0 4 5000% 667% 4 2 0 1 2 2 1 3 6 2 2 0	#303		က	0	0	က	-	0	0	2	0	0	0	2	%2999	100.00%	100.00%
2 0	#304		12	0	0	12	2	-	ო	9	2	2	0	4	20.00%	%2999	%2999
4 0 4 3 0 0 1 0 0 1 25,00% 100,00% 4 0 0 1 0 0 1 0 0 1 100,00% 100,00% 4235 6 0 4235 537 237 9 345 201 6 0 1 100,00%	#302		2	0	0	2	5	0	0	0	0	0	0	0	0.00%	0.00%	%00.0
1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 0 0 0 0 0 1 100 00% 100 00% 100 00% 100 00% 100 00% 100 00% 100 00% 100 00% 118 0 <	#306		4	0	0	4	ဗ	0	0	-	0	0	0	-	25.00%	100.00%	100.00%
4235 0 0 4235 537 227 9 3452 201 169 32 3251 82.16% 94.18% 8859 0 0 20 0 20 0 7688 41 285 146 7567 87.24% 94.18% 20 0 0 20 0 1 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 0 0 0 1 0 0 0 0 1 0 0 0 1 1 0	#307		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
8959 0 0 8959 712 539 10 7698 431 285 146 7267 87.44% 94.40% 20 0 0 2 0 1 0 18 100.00% 100.00 10	#308		4235	0	0	4235	537	237	6	3452	201	169	32	3251	82.16%	94.18%	95.06%
20 0 20 0 18 0 0 18 100 0 18 100 00 18 100 100 0 100 00 100 00 100 00 100 00 1 100 00 1 100 00 1 100 00 1 100 00 1 1 100 00 1 1 100 00 1 1 100 00 1 1 1 0 0 0 1 1 100 0 0 1 1 1 0 0 0 1 1 1 1 0 <	#309		8959	0	0	8959	712	539	10	7698	431	285	146	7267	87.94%	94.40%	96.23%
2 0 2 0 1 0 1 0 0 1 0	#310		20	0	0	20	0	2	0	18	0	0	0	18	100.00%	100.00%	100.00%
1374 0 1374 113 87 3 1171 67 49 18 1104 87.20% 94.28% 865 0 0 865 89 56 1 719 33 30 3 686 85.22% 95.41% 13 0 0 13 0 6 0 7 0 0 7 100.00% 100.00% 100.00% 450 0 0 13 0 6 0 7 0 0 0 7 100.00% 100.00 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00 100.00 100.00% 100.00%	#311		2	0	0	2	٥	-	0	-	0	0	0	-	100.00%	100.00%	100.00%
865 0 865 89 56 1 719 33 3 686 85.22% 95.41% 13 0 0 13 0 6 0 7 0 0 7 100.00% 100.00% 13 0 13 0 13 0 10 0 0 0 0 0 1 0 0 1 0	#312		1374	0	0	1374	113	87	င	1171	29	49	138	1104	87.20%	94.28%	95.75%
13 0 13 0 13 0 6 0 7 0 0 7 100,00%	#313		865	0	0	865	68	99	-	719	33	30	ဗ	989	85.22%	95.41%	95.81%
13 0 13 0 13 0 10 10 0 0 0 10 10 00 0 10 00 0 10 00 0 10 00 0 10 00 0 10 00 0 450 57 27 1 26 1 1 1 34 22.2% 95.07% 100.00% <td>#314</td> <th></th> <td>13</td> <td>0</td> <td>0</td> <td>13</td> <td>0</td> <td>9</td> <td>0</td> <td>7</td> <td>0</td> <td>0</td> <td>0</td> <td>7</td> <td>100.00%</td> <td>100.00%</td> <td>100.00%</td>	#314		13	0	0	13	0	9	0	7	0	0	0	7	100.00%	100.00%	100.00%
450 0 450 57 27 1 365 18 17 1 347 82.42% 95.07% 334 0 334 20 32 1 281 7 1 6 274 92.88% 97.51% 4 0 2404 9 32 1 261 7 16 6 274 92.88% 97.51% 5 315 0 0 315 88 55 3 169 32 16 <td>#315</td> <th></th> <td>13</td> <td>0</td> <td>0</td> <td>13</td> <td>0</td> <td>3</td> <td>0</td> <td>5</td> <td>0</td> <td>0</td> <td>0</td> <td>10</td> <td>100.00%</td> <td>100.00%</td> <td>100.00%</td>	#315		13	0	0	13	0	3	0	5	0	0	0	10	100.00%	100.00%	100.00%
334 0 334 20 32 1 281 7 1 6 274 92.88% 97.51% 9 2404 0 2404 942 342 20 1100 271 152 119 829 43.11% 75.36% 1 2404 0 2404 942 342 20 1100 271 152 119 829 43.11% 75.36% 1 2983 0 0 315 88 55 3 169 32 16 16 15 16 15 16 17 56.85% 81.07% 2983 0 0 2983 237 175 17 2554 213 156 57 2341 85.63% 91.66% 420 0 0 420 54 38 3 325 51 42 9 274 74.05% 84.31% 9 0 0 0	#316		450	0	0	450	22	27	-	365	81	17	-	347	82.42%	95.07%	95.33%
0 2404 0 2404 942 342 20 1100 271 152 119 829 43.11% 75.36% 315 0 0 315 88 55 3 169 32 16 16 15 16 137 56.85% 81.07% 4 2983 0 0 2983 237 175 17 2554 213 156 57 2341 85.63% 91.66% 420 0 0 420 54 38 3 325 51 42 9 274 74.05% 84.31% 0 0 0 1 1 0 1 0	#317	-	334	0	0	334	20	32	-	281	7	-	9	274	92.88%	97.51%	99.64%
315 0 0 315 88 55 3 169 32 16 16 16 16 17 56.85% 81.07% 2983 0 0 2983 237 175 17 2554 213 156 57 2341 85.63% 91.66% 420 0 420 54 38 3 325 51 42 9 274 74.05% 94.31% 0 0 0 1 1 0 1 0	#318		0	2404	0	2404	942	342	20	1100	27.1	152	119	829	43.11%	75.36%	84.51%
2983 0 2983 237 175 17 2554 213 156 57 2241 85.63% 91.66% 420 0 0 420 54 38 3 325 51 42 9 274 74.05% 84.31% 0	#319		315	0	0	315	88	55	က	169	32	16	16	137	56.85%	81.07%	89.54%
420 0 0 420 54 38 3 325 51 42 9 274 74.05% 84.31% 0	#320		2983	0	0	2983	237	175	17	2554	213	156	57	2341	85.63%	91.66%	93.75%
0 0 1 1 0 1 0	#321		420	0	0	420	\$	38	ဗ	325	51	42	တ	274	74.05%	84.31%	86.71%
14 0 0 14 2 0 0 12 0 0 12 85.71% 100.00% 200 0 0 200 28 23 2 147 38 9 29 109 74.66% 74.15%	#322		0	٥	-	-	0	-	0	0	0	0	0	0	0.00%	0.00%	0.00%
200 0 0 200 28 23 2 147 38 9 29 109 74.66% 74.15%	#323		4	0	0	4	2	0	0	12	0	0	0	12	85.71%	100.00%	100.00%
	#324	. ——.	200	0	٥	200	28	23	2	147	38	6	29	109	74.66%	74.15%	92.37%

Company Info						LSR PR	PROCESSING								FLOWT	FLOWTHROUGH
am fundamon						"	LESOG									
		M	echanized	Mechanized Interface Used	Jsed	Manual	Rejects		Validated		Errors					7
	NO C	V N I	ā	TAG	Total Mech	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s.OS penss	Percent Achieved Flowthrough	Base	Percent Flow Through
Manne #305		_1		·	98	4	ω		73	17	9	7	26	80.00%	┨ .	84.85%
#326		8 8	0	0	8	7	5	0	72	7	2	2	65	84.42%	90.28%	92.86%
#327		0	0	31	3		4	0	22	m	0	က	19	79.17%	86.36%	100.00%
#328		0	0	72	72	4	10	0	84	80	4	4	40	68.97%	83.33%	90.91%
#329	-	909	0	0	506	43	53	-	433	19	15	4	414	87.71%	95.61%	96.50%
#330		451	0	0	451	52	22	7	375	71	49	7	304	72.38%	81.07%	82.61%
#331		31	0	0	31	9	_	0	24	-	-	0	23	76.67%	95.83%	95.83%
#332		31	0	0	31	6	-	0	27	0	0	0	27	%00'06	100.00%	100.00%
#333		0	0	က	က	0	2	0	-	0	0	0	-	100.00%	100.00%	100.00%
#334		0	0	63	63	56	က	0	8	-	-	0	33	\$5.00%	%90'.26	92.06%
#335		12	0	0	12	0	0	0	12	က	-	2	o	%00'06	75.00%	%00.06
#336		0	0	482	482	24	38	0	420	11	5	9	409	93.38%	97.38%	98.79%
#337		16	0	0	16	0	33	3	55	0	0	0	55	100.00%	100.00%	100.00%
#338		2	0	0	49	13	4	0	47	4	4	0	43	71.67%	91.49%	91.49%
#339		ო	0	0	က	0	0	0	က	2	-	-	-	80.00%	33.33%	20.00%
#340		639	0	0	639	29	91	-	488	44	38	9	444	82.07%	90.98%	92.12%
#341		504	0	0	504	83	52	2	367	36	18	\$	331	76.62%	90.19%	94.84%
#342		29	0	0	29	8	18	0	41	5	က	2	36	%09'92	87.80%	92.31%
#343		ဖ	0	0	9	0	0	1	5	2	0	2	ო	100.00%	%00'09	100.00%
#344		189	0	0	189	38	26	က	122	7	80	က	111	70.70%	%86.06	93.28%
#345		5	0	0	9	3	2	0	9	-	-	0	4	20.00%	80.00%	80.00%
#346		0	2968	0	5968	773	1383	0	3812	91	48	43	3721	81.92%	97.61%	98.73%
#347		0	8139	0	8139	1366	1974	4	4795	186	89	26	4609	76.01%	96.12%	98.11%
#348		129	0	0	129	6	20	-	66	4	4	0	95	87.96%	95.96%	%96'56
#349		366	0	0	366	50	72	0	274	13	11	2	261	89.38%	95.26%	95.96%
#350		7	0	0	7	-	1	0	5	0	0	0	5	83.33%	100.00%	100.00%
#351		1220	0	0	1220	95	75	0	1051	22	18	4	1029	90.18%	97.91%	98.28%
#352		-	0	0	-	0	-	0	0	0	0	0	0	0.00%	0.00%	%00.0
#353		1868	0	0	1868	220	289	တ	1350	100	53	47	1250	82.07%	92.59%	95.93%
#354		Ξ	0	0	11	4	2	0	'n	0	0	0	2	25.56%	100.00%	100.00%
#355		0	0	220	220	51	12	2	155	7	7	0	148	71.84%	95.48%	95.48%
#356		0	0	515	515	100	39	9	370	46	31	15	324	71.21%	87.57%	91.27%
#357		3454	0	0	3454	126	107	41	3207	69	37	32	3138	%90.36	97.85%	98.83%
#358		11287	0	0	11287	379	1298	14	9656	252	192	09	9344	94.24%	97.37%	%66'26
#359		0	32	0	32	-	7	0	24	2	0	2	22	95.65%	91.67%	100.00%
#360		4	0	٥	4	0	1	0	3	٥	0	٥	8	100.00%	100.00%	100.00%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

						100.	O'mooroo									
Company Info						LSR PF	LSR PROCESSING								FLOW	FLOWTHROUGH
						ורי	LESOG		-							
		Me	chanized	Mechanized Interface Used	Jsed	Manual	Rejects		Validated		Errors					-
		Ç i		,	Total Mech	Total Manual	Auto	Pending Supps		Total System	BST Caused	Caused		Percent Achieved		Percent Flow
Name	KESH / OCN	CENS O	2 0	2 2	Lors	Fallout	Ciarincation	(2 Status)	Loks	Fallout	Fallout	Fallout	Issued 50's	Flowthrough	Calculation	Through
#362		299	0	0	599	2. 2.	25	, 0	524) =	1 00	- m	513	94 65%	92.00%	98 46%
#363		4762	0	0	4762	482	533		3739	241	188	53	3498	83.93%	93.55%	94.90%
#364		8	0	0	6	7	-	0	0	0			0	%00.0	%00.0	0.00%
#365		7	0	0	7	0	-	0	9	2	-		4	80.00%	%299	80.00%
#366		<u>+</u>	0	0	114	o	4	0	101	7	9	-	94	86.24%	93.07%	94.00%
#367		61	0	0	19	က	4	0	25	4	က	-	90	89.29%	92.59%	94.34%
#368		0	473	0	473	241	91	15	126	20	32	18	9/	21.78%	60.32%	70.37%
#369		0	48	0	48	18	14	-	15	-	•	0	41	42.42%	93.33%	93.33%
#370		4218	0	0	4218	1746	196	21	2255	87	47	40	2168	54.73%	96.14%	97.88%
#371		1159	0	0	1159	136	100	24	899	207	134	73	692	71.93%	76.97	83.78%
#372		103	0	0	103	13	14	0	76	7	5	2	69	79.31%	90.79%	93.24%
#373		20	0	0	20	-	ღ	0	16	-	-	0	15	88.24%	93.75%	93.75%
#374		32244	0	0	32244	4241	2508	29	25428	1211	1085	126	24217	81.97%	95.24%	95.71%
#375		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#376		2	0	0	ĸ	0	2	0	က	0	0	0	က	100.00%	100.00%	100.00%
#377		80	0	0	80	2	0	0	9	0	0	0	9	75.00%	100.00%	100.00%
#378		30	0	0	30	က	0	0	27	7	-	-	25	86.21%	92.59%	96.15%
#379		19	0	0	19	0	80	-	10	0	0	0	10	100.00%	100.00%	100.00%
#380		27	0	0	27	-	9	0	20	0	0	0	20	95.24%	100.00%	100.00%
#381		53	0	0	59	4	9	-	48	7	0	7	11	73.33%	61.11%	100.00%
#382		1	0	0	=	2	0	0	6	-	0	-	80	80.00%	88.89%	100.00%
#383		240	0	0	240	22	36	-	148	က	င	0	145	71.43%	97.97%	97.97%
#384		0	0	က	က	0	-	0	2	-	0	-	-	100.00%	20.00%	100.00%
#385		0	0	1849	1849	294	236	6	1310	160	87	73	1150	75.11%	87.79%	92.97%
#386		0	0	1007	1007	122	152	-	732	78	4	37	654	80.05%	89.34%	94.10%
#387		0	0	ო	က	0	2	0	-	0	0	0	-	100.00%	100.00%	100.00%
#388		0	0	1882	1882	387	287	4	1204	196	88	107	1008	67.92%	83.72%	91.89%
#389		0	0	1157	1157	171	205	2	779	126	26	70	653	74.20%	83.83%	92.10%
#390		0	0	974	974	160	155	-	658	5	33	29	558	74.30%	84.80%	94.42%
#391		0	0	17	17	2	9	0	6	2	0	2	7	77.78%	77.78%	100.00%
#392		4	0	0	4	0	2	-	-	-	0	-	0	%00'0	%00.0	0.00%
#393		4	0	0	4	-	-	0	2	-	0	-	1	20.00%	20.00%	100.00%
#394		1066	0	0	1066	165	73	က	825	33	56	7	792	80.57%	96.00%	96.82%
#395		15	0	0	15	-	-	0	13	0	0	0	13	92.86%	100.00%	100.00%
000#	-															

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info						LSR PR	PROCESSING								FLOWT	FLOWTHROUGH
						ן ו	LESOG									
		We	chanized I	Mechanized Interface Used	sed	Manual	Rejects		Validated		Errors					
	200	2			Total Mech	Total Manual	Auto	Pending Supps	SR's	Total System	BST Caused	CLEC Caused Fallout	Soned SO's	Percent Achieved Flowthrough	Base	Percent Flow Through
Name #397			,	2	2	-	0	0		0	0	0		80.00%	100.00%	100.00%
#398		80	1 0	0	- 8 <u>2</u>		7	0	20	m	-	2	47	95.92%	94.00%	97.92%
#399		2611	0	0	2611	492	330	9	1773	150	72	78	1623	74.21%	91.54%	95.75%
#400		251	0	0	251	æ	24	-	192	16	. 61	က	176	78.92%	91.67%	93.12%
#401	 -	276	0	0	276	58	17	က	198	9	16	ო	179	70.75%	90.40%	91.79%
#402		0	0	-	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#403		1820	0	0	1820	159	26	-	1563	46	4	9	1517	88.40%	%90'.26	97.43%
#404		168	0	0	168	6	9	0	156	9	4	2	150	92.02%	96.15%	97.40%
#405		0	88	0	88	0	ဖ	0	82	16	6	7	99	88.00%	80.49%	88.00%
#406		120	0	0	120	3	9	0	111	က	က	0	108	94.74%	97.30%	97.30%
#407		0	0	1140	1140	45	146	0	949	23	18	s	926	93.63%	97.58%	98.09%
#408		391	0	0	391	78	28	2	283	15	7	4	268	75.07%	94.70%	%90'96
#409		2356	0	0	2356	307	152	13	1884	88	74	თ	1801	82.54%	95.59%	96.05%
#410		165	0	0	165	27	11	င	124	23	15	7	102	70.83%	82.26%	87.18%
#411		161	0	0	161	12	9	0	143	4	က	-	139	90.26%	97.20%	97.89%
#412		406	0	0	406	59	20	0	357	12	∞	4	345	90.31%	96.64%	97.73%
#413		384	0	0	384	45	23	9	310	=	80	က	299	84.94%	96.45%	97.39%
#414		540	0	0	540	45	13	0	482	9	9	0	476	90.32%	98.76%	98.76%
#415		333	0	0	333	51	31	က	248	5	10	0	238	%09.62	95.97%	95.97%
#416		0	28	0	28	9	0	7	20	=	10	-	6	36.00%	45.00%	47.37%
#417		0	63	0	63	48	-	0	4	6	-	2	11	18.33%	78.57%	91.67%
#418		0	2	0	2	0	0	0	7	0	0	0	2	100.00%	100.00%	100.00%
#419		0	28	0	28	20	0	1	7	ď	2	60	2	8.33%	28.57%	20.00%
#420		0	213	0	213	160	19	က	31	Ξ	9	5	20	10.75%	64.52%	76.92%
#421		0	164	0	164	94	22	-	47	15	10	2	32	23.53%	68.09%	76.19%
#422		က	0	0	က	0	0	1	2	0	0	0	2	100.00%	100.00%	100.00%
#423		64	0	0	64	12	4	0	48	7	9	-	41	69.49%	85.42%	87.23%
#424		496	0	0	496	80	29	0	387	6	2	4	378	81.64%	97.67%	98.69%
#425		141	0	0	141	39	5	0	97	o	6	0	88	64.71%	90.72%	90.72%
#426		0	323	0	323	143	46	9	128	38	27	Ξ	06	34.62%	70.31%	76.92%
#427		83	0	0	83	17	12	4	20	22	2	17	28	26.00%	26.00%	84.85%
#428		ıç,	0	0	ıç,	-	2	0	2	-	-	0	-	33.33%	20.00%	20.00%
#429		25	0	0	25	4	3	0	18	2	0	2	16	80.00%	88.89%	100.00%
#430		155	0	0	155	28	24	-	102	5	9	4	92	73.02%	90.20%	93.88%
#431		631	0	0	631	9/	74	8	473	73	62	=	400	74.35%	84.57%	86.58%
											-					

Mechanical Resh Con														
RESH / OCN LENS 10 10 10 10 10 10 10 1				LSR PRO	R PROCESSING								FLOW	FLOWTHROUGH
RESH / OCN LENS 10 10 10 10 10 10 10 1				LESOG	90									
RESH / OCN LENS 10 10 10 10 10 10 10 1	nized Inter	face Used	Ma	Manual	Rejects		Validated		Errors					;
10		Total	T Total Mech Ma	Total Manual	Auto	Pending Supps	9.00	Total System	BST Caused	CLEC	a,Os porisal	Percent Achieved	Base	Percent Flow
16 16 22 22 22 22 22 23 30 30 30 30 30 30 30 30 30 30 30 30 30	-	-	┨╴	Ⅎ┈	- Tallication	(c Status)		-		5	o panesi	_	┥.	100 004
50 22 22 23 30 30 31 41 51 6 6 6 6 6 6 6 6 6 6 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7			5 6	> v	- «	0 0	n o		0	o c	۲	53.85%	77 78%	77 78%
22 22 23 53 30 30 30 30 41 56 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6			0 0	t ()	-	37	1 14	1 4	· -	د	76.19%	86.49%	%5% 88 %5% 88
5.3 129 129 30 30 413 56 56 6 6 6 6 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7	· ·	; ; ;	22	· -	0 0	- c	2	y y	- 60	· m	5 9	84 21%	72.73%	84 21%
129 30 30 31 15 15 15 16 16 16 16 17 17 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18			53	0	-	2	20	4	31	10	တ	22.50%	18.00%	22.50%
92 30 30 213 15 6 6 6 6 8 8 9 0 0 0 0 0 0 0 0 0 1 13 9 13 9 13 9 13	0		129	2	9	0	121	7	2	2	114	96.61%	94.21%	98.28%
30 213 15 6 6 6 6 98 0 0 0 0 0 0 0 0 0 0 1 139 213 213 213 139 148 148 148 149 149 1429 145 145 145 145 145 145 145 145 145 145	0	0	92	7	9	-	78	9	s	-	72	85.71%	92.31%	93.51%
213 15 6 6 6 6 71 71 98 0 0 0 0 0 0 0 0 13 139 213 213 213 213 213 213 213 213 213 213	0	0	30	7	4	0	19	9	2	1	13	52.00%	68.42%	72.22%
15 6 6 56 56 56 71 71 98 98 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0	0	213	40	33	3	137	4	10	4	123	71.10%	89.78%	92.48%
6 56 56 56 98 98 98 98 98 98 98 98 98 98 98 98 98		0	15	0	0	-	4	2	0	2	12	100.00%	85.71%	100.00%
56 71 71 98 0 0 0 0 0 0 0 0 0 13 548 648 648 648 139 213 213 927 983 1429 1529 16 17 983 17 983 183 983 17 983 983 983 983 983 983 983 983 983 983	0	0	9	-	0	-	4	-	0	-	ю	75.00%	75.00%	100.00%
71 98 98 0 0 0 0 0 0 0 0 16 48 648 648 139 213 927 983 1429 145 1529 16 17 983 17 983 183 983 183 983 183 983 983 983 983 983 983 983 983 983 9		0	26	5	5	0	46	4	0	4	42	89.36%	91.30%	100.00%
98 0 0 0 0 0 0 0 16 18 139 213 213 927 927 927 927 927 927 927 927 927 927			71	=	9	-	72	9	2	4	48	78.69%	88.89%	%00.96
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0	98	10	15	က	70	15	6	9	55	74.32%	78.57%	85.94%
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		47	47	80	က	0	36	3	-	2	33	78.57%	91.67%	%90'.26
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		9 199	199	87	62	2	510	40	23	17	470	81.03%	92.16%	95.33%
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		92	92	15	9	0	7.1	8	0	80	63	80.77%	88.73%	100.00%
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		228 2	228	28	31	0	169	14	8	9	155	81.15%	91.72%	95.09%
0 16 16 648 139 213 927 983 1929 16 16 16 18 18 18 18 18 18 18 18 18 18 18 18 18		353 3	353	63	25	0	265	19	11	80	246	76.88%	92.83%	95.72%
16 648 139 213 927 983 1929 16 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18		229 2	229	36	27	-	165	8	8	5	147	%96.92	89.09%	94.84%
648 139 139 213 927 983 1929 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18	0	0	16	က	0	0	13	-	1	0	12	75.00%	92.31%	92.31%
139 213 213 927 983 1929 112 21 12 21 21 21 21 21 21 21 21 21 21	0	9 0	648	61	46	4	537	43	16	27	494	86.51%	91.99%	%98'96
213 927 983 1829 1829 18 16 16 18 18 18 19 18 19 19 10 10 10 10 10 10 10 10 10 10 10 10 10	0	0	139	9	9	3	124	13	5	8	111	90.98%	89.52%	95.69%
927 983 1929 16 12 12 8 605 ENS Subtotal 251759	0	0	213	27	18	S	163	19	12	7	144	78.69%	88.34%	92.31%
983 1929 16 12 3 3 5 605 ENS Subtotal 251759	0	6 0	. 254	115	9/	13	723	77	49	28	646	79.75%	89.35%	92.95%
1929 16 12 3 3 ENS Subtotal 251759 EDI Subtotal 0	0	6 0	983	126	79	4	774	74	58	16	700	79.19%	90.44%	92.35%
16 12 3 605 ENS Subtotal 251759 EDI Subtotal 0	0	0	1929	174	53	2	1697	98	75	11	1611	86.61%	94.93%	95.55%
12 3 605 ENS Subtotal 251759 EDI Subtotal 0	0	0	16	3	-	0	12	-	1	0	11	73.33%	91.67%	91.67%
3 605 ENS Subtotal 251759 EDI Subtotal 0	0	0	12	1	2	0	6	-	1	0	80	80.00%	88.89%	88.89%
ENS Subtotal 251759 EDI Subtotal 0	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
251759	0	0	605	27	33	2	543	25	20	5	518	91.68%	95.40%	96.28%
0	0	0 25	251759 28	28667	25697	1279	196116	16279	10652	5627	179837	82.06%	91.70%	94.41%
	1628	0 74	74628 1	11278	12080	06	51180	3354	1527	1827	47826	78.88%	93.45%	96.91%
TAG Subtotal 0 0		96999	56696 5	5935	6075	403	44283	4844	2946	1898	39439	81.62%	89.06%	93.05%
TOTAL INTERFACES 251759 74628	-[56696 38	383083 4	45880	43852	1772	291579	24477	15125	9352	267102	81.41%	91.61%	94.64%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info																
			*** 1			LSR PR(PROCESSING								FLOWTHROUGH	н
						TE	LESOG									
		Me	chanized I	Mechanized Interface Used	pes	Manual	Rejects	Validated	ated		Errors				:	
					Total Mech	Total Manual	Auto	Pending Supps		Total System	BST Caused	CLEC		Percent Achieved	Base	Percent Flow
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Through
#1		0	4	0	4	1	0	0	3	-	0	+-	2	%29.99	66.67%	100.00%
#2		0	18	0	18	0	2	0	16	5	0	5	-	100.00%	68.75%	100.00%
#3		0	-	0	1	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
4#		0	-	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
\$#		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
9#		10	0	0	10	-	4	0	5	0	0	0	2	83.33%	100.00%	100.00%
d Manual Fallout. This is	s currently u	2	0	0	2	0	-	0	-	0	0	0	-	100.00%	100.00%	100.00%
8#		9	0	0	9	င	-	0	2	-	1	0	1	20.00%	20.00%	20.00%
6#		-	0	0	-	-	0	0	0	0	0	0	0	0.00%	%00.0	0.00%
#10		174	0	0	174	8	15	0	141	œ	2	က	133	85.26%	94.33%	96.38%
#17		1152	0	0	1152	108	122	-	921	18	14	4	903	88.10%	98.05%	98.47%
#12		0	0	-	-	0	-	0	0	0	0	0	0	0.00%	0.00%	0.00%
#13		1144	0	0	1144	66	143	-	901	42	33	o	859	86.68%	95.34%	96.30%
#14		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#15		24	0	0	24	9	က	0	15	1	-	0	41	%29.99	93.33%	93.33%
#16		6	0	0	6	0	2	0	7	-	0	1	9	100.00%	85.71%	100.00%
#17		200	0	0	200	33	27	0	440	14	7	7	426	91.42%	96.82%	98.38%
#18		12	0	0	12	2	0	-	6	4	2	2	5	55.56%	55.56%	71.43%
#19		1208	0	0	1208	93	14	4	1070	29	24	S	1041	89.90%	97.29%	97.75%
#20		1902	0	0	1902	25	154	5	1659	155	29	88	1504	90.88%	90.66%	95.74%
#21		21	0	0	21	0	4	0	17	-	0	-	16	100.00%	94.12%	100.00%
#22		401	0	0	401	80	21	0	372	ဖ	9	0	366	96.32%	98.39%	98.39%
#23		16	0	0	16	-	-	-	13	4	-	က	o	81.82%	69.23%	%00.06
#24		321	0	0	321	35	22	7	262	22	19	ဗ	240	81.63%	91.60%	95.66%
#25		4	0	0	4	0	2	0	12	က	2	-	6	81.82%	75.00%	81.82%
#26		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#27		2277	0	0	7227	125	223	15	1914	190	146	44	1724	86.42%	90.07%	92.19%
#28		က	0	0	ဗ	0	0	0	9	0	0	0	ღ	100.00%	100.00%	100.00%
#29		12	0	0	12	-	5	-	S.	-	-	0	4	%29.99	80.00%	80.00%
#30		18	0	0	48	0	5	0	13	2	0	2	11	100.00%	84.62%	100.00%
#31		20	0	0	20	4	2	0	44	თ	9	က	35	77.78%	79.55%	85.37%
#32		28	0	0	28	4	2	0	19	•	1	0	18	78.26%	94.74%	94.74%
#33		0	0	24	24	4	13	7	ιΩ	4	-	က	1	16.67%	20.00%	20.00%
#34		0	0	535	535	167	81	80	279	42	18	24	237	56.16%	84.95%	92.94%
#35		69	0	0	69	7	39	-	22	9	0	မ	16	69.57%	72.73%	100.00%
#36		232	0	0	232	17	44	2	166	39	25	4	127	75.15%	76.51%	83.55%
#37		220	•	0	520	52	5	٥	163	12	1	-	151	70.56%	92.64%	93.21%

Page 15 of 65 10/10/2001

EDI TAG LSK PKOUCESS LSK PKOUCESS								Citional									
Nechanized interface Used Natural Rejects Validate Natural Resh Natural Rejects Validate Natural Resh	ny Info						LSR PR	OCESSING								FLOW I HROUGH	
Nechanized Interface Laed Manual Rejects Validate Natural Rejects National Reje							"	SOG									
Percitor Percitor			Ĭ	echanized	Interface U	pes	Manual	Rejects	Valid	ated		Errors					
327 0 0 514 42 19 1 514 0 0 514 42 19 3 261 0 0 365 29 6 0 261 0 0 307 307 2 41 0 29 0 0 307 307 2 41 0 29 0 0 307 307 2 41 0 29 0 0 307 307 2 41 0 19 0 0 0 29 6 0 0 29 0 0 1545 114 8 11 0 0 113 0 0 1545 1154 115 2 1 0 0 6 0 0 0 0 14 2 1 1 0 114 0 0<		RESH / OCN	LENS	EDI	TAG	Total Mech	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s.OS panssi	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
514 0 0 514 42 19 3 385 0 0 385 29 6 0 261 0 0 307 385 29 6 0 29 0 0 307 307 2 4 0 1 29 0 0 0 29 0 6 0 1 1 0 1 1 0 1 1 1 0 1 1 1 0 1 1 1 0 1 1 1 0 0 1 </td <td></td> <td></td> <td>327</td> <td>°</td> <td></td> <td>327</td> <td>48</td> <td>39</td> <td></td> <td>239</td> <td>_</td> <td>9</td> <td>_</td> <td>232</td> <td>81.12%</td> <td>-</td> <td>97.48%</td>			327	°		327	48	39		239	_	9	_	232	81.12%	-	97.48%
261 0 385 29 6 0 261 0 0 261 36 9 1 29 0 0 29 2 41 0 1 29 0 0 29 0 541 82 51 1 191 0 0 1545 154 82 18 2 1 1 191 0 0 1545 11 8 23 1 0 0 1 18 23 1 0 0 1 11 1 1 0 0 1 1 1 1 0	o		514	0	0	514	42	19	ю	450	4	12	2	436	88.98%	%68'96	97.32%
261 0 261 36 36 36 37 1 37 307 25 41 0 1 23 41 0 1 23 41 0 1 23 41 0 1 23 1 1 1 0 0 1 34 8 2 41 0 0 1 34 8 2 41 0 0 1 1 1 0 0 1 1 1 1 0 0 1 <td>0</td> <td></td> <td>385</td> <td>0</td> <td>0</td> <td>385</td> <td>29</td> <td>g</td> <td>0</td> <td>350</td> <td>2</td> <td>4</td> <td>-</td> <td>345</td> <td>91.27%</td> <td>98.57%</td> <td>98.85%</td>	0		385	0	0	385	29	g	0	350	2	4	-	345	91.27%	98.57%	98.85%
0 0 307 307 29 41 0 29 0 0 541 6 6 1 1 1 1 1 1 1 1 1 0 0 1 54 1 1 1 1 1 1 1 0 0 1 <td< td=""><td>-</td><td>1</td><td>261</td><td>0</td><td>0</td><td>261</td><td>36</td><td>6</td><td>-</td><td>215</td><td>192</td><td>6</td><td>6</td><td>197</td><td>81.40%</td><td>91.63%</td><td>95.63%</td></td<>	-	1	261	0	0	261	36	6	-	215	192	6	6	197	81.40%	91.63%	95.63%
29 0 0 541 82 18 2 6 0 0 1545 154 82 18 2 191 0 0 1545 1545 118 2 1 15 0 0 15 2 0 0 0 15 0 0 15 2 0 0 0 6 0 0 6 1 1 1 0 15 0 0 15 2 0 0 0 0 56 0 0 6 17 7 1 0 0 75 0 0 175 17 7 1 0 0 1 1 2 4 1 0 0 1 1 2 4 1 0 0 14 2 1 1 0 1 1 1 1	2		0	0	307	307	2	14	0	264	က	7	-	261	98.49%	%98.86	99.24%
541 0 541 62 184 23 1 2 2 1 1 2 3 1 1 2 3 1 1 2 3 1 1 3 1 1 3 1	3		59	0	0	29	0	5	_	23	6		2	20	95.24%	86.96%	95.24%
191 0 0 1545 1545 111 54 3 1 1 1 1 1 1 1 1 1	4		541	0	0	541	82	18	2	439	59	22	7	410	79.77%	93.39%	94.91%
191 0 191 0 191 0 15 2 0 1 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1 0<	5		0	0	1545	1545	11	42	ю	1477	5	13	2	1462	98.38%	%86.86	99.12%
15 0 0 15 2 0 0 6 0 0 0 6 1 1 1 0 58 0 0 0 56 8 17 7 1 0 0 0 1756 1756 234 151 9 17 0 0 175 234 151 9 17 0 0 17 3 1 0 13 0 0 17 3 1 0 14 0 0 17 3 1 0 15 0 0 13 0 2 0 0 14 0 0 0 13 0 2 0 0 6 0 0 0 13 13 3 1 0 189 0 0 0 0 0 0	9		191	0	0	191	æ	23	-	159	5	2	'n	149	91.98%	93.71%	96.75%
6 0 0 6 1 1 1 0 0 386 17 7 1 0 0 1 1 2 1 1 0 0 1 1 2 1 0 0 0 1 1 2 2 2 2 4 1 1 4 1 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1	7		15	0	0	15	7	0	0	13	2	2	0	11	73.33%	84.62%	84.62%
386 0 0 386 17 7 1 56 0 0 56 8 0 0 0 4 0 0 1756 1756 234 151 9 1 4 0 0 17 2 1 0 0 17 0 0 17 2 1 0 0 17 0 0 17 2 1 0 0 17 0 0 17 2 1 0 0 13 0 0 13 0 2 6 0 0 1 1 0 0 14 2 8 0 0 1 14 2 8 0 0 1 14 2 8 0 0 1 1 0 0 0 1 1 0 0 1 1 0 <td< td=""><td>8</td><td></td><td>9</td><td>0</td><td>0</td><td>ဖ</td><td>-</td><td>-</td><td>0</td><td>4</td><td>0</td><td>0</td><td>0</td><td>4</td><td>80.00%</td><td>100.00%</td><td>100.00%</td></td<>	8		9	0	0	ဖ	-	-	0	4	0	0	0	4	80.00%	100.00%	100.00%
56 0 56 8 0	6		386	0	0	386	17	7	-	361	30	22	&	331	89.46%	91.69%	93.77%
4 0 0 1756 1756 134 151 9 4 0 0 4 2 1 0 0 17 0 0 17 3 1 0 0 17 0 0 17 3 1 0 0 18 0 0 0 75 2 5 4 0 13 0 0 0 13 0 2 0 0 14 0 0 0 14 0 0 0 14 0	0		56	0	0	56	6	0	0	48	7	9	-	41	74.55%	85.42%	87.23%
4 0 0 4 2 1 0 17 0 0 17 3 1 0 17 0 0 17 3 1 0 18 0 0 17 2 5 4 0 13 0 0 13 0 2 5 4 4 13 0 0 13 0 2 6 0 6 6 0 2 6 0 6 6 0 2 6 0 0 14 2 8 0 0 1 4 2 8 0 0 1 4 2 8 0 0 0 1 1 1 1 1 1 1 1 0 0 1 1 1 1 1 0 0 1 1 0 0 0 0 0 <t< td=""><td></td><td></td><td>0</td><td>0</td><td>1756</td><td>1756</td><td>234</td><td>151</td><td>თ</td><td>1362</td><td>212</td><td>156</td><td>26</td><td>1150</td><td>74.68%</td><td>84.43%</td><td>88.06%</td></t<>			0	0	1756	1756	234	151	თ	1362	212	156	26	1150	74.68%	84.43%	88.06%
17 0 0 17 3 1 0 0 689 889 6 102 0 0 0 102 0 0 102 0 0 102 0 0 0 102 0 0 0 0 0 0 2 5 4 4 0 0 0 2 5 6 4 0 0 0 2 5 6 0 0 0 2 5 6 0 0 0 2 5 6 0	2		4	0	0	4	2	_	0	1	-	1	0	0	0.00%	%00'0	0.00%
0 0 889 889 6 102 0 75 0 0 75 2 5 4 13 0 0 13 2 5 4 13 0 0 13 0 2 6 4 14 0 0 14 2 8 0 0 14 2 8 0 6 0 0 14 2 8 0 0 1 1 9 1 1 1 1 2 8 0 0 1 6 0 6 0 0 6 0 0 6 0 0 6 0 0 6 0 0 6 0 0 6 0 0 3 1 1 0 0 1 3 0 0 0 0 0 0 0 0 0 0	8		17	0	0	17	က	-	0	13	0	0	0	13	81.25%	100.00%	100.00%
175 0 75 2 5 4 113 0 0 13 0 2 0 114 0 0 14 2 8 0 114 0 0 14 2 8 0 1156 0 0 136 13 9 1 6 0 0 136 13 9 1 1 6 0 0 6 0 5 0 0 342 0 0 0 342 36 6150 257 1 1683 0 0 0 43 14 3 0 1 1683 0 0 0 1683 272 39 6 1 1883 0 0 0 14 4 6 1 1 1885 0 0 0 1886 235 276	4		0	0	889	688	9	102	0	781	13	6	4	768	98.08%	98.34%	98.84%
13 0 13 0 13 0 0 14 0 0 14 0 0 14 0 0 0 14 2 8 0 0 14 2 8 0 0 136 13 9 1 0 0 14 2 8 0 0 1 1 1 0 <	5		75	0	0	75	2	5	4	49	4	0	4	90	96.77%	93.75%	100.00%
14 0 0 14 2 8 0 136 0 136 13 9 1 136 0 0 13 9 1 6 0 0 6 0 5 0 30227 30227 3289 6150 257 0 43 0 0 342 36 27 1 43 0 0 43 14 3 0 25 0 0 25 0 3 1 1683 0 0 25 0 3 1 1683 0 0 1683 272 39 6 64 0 0 1683 272 39 6 64 0 0 64 4 6 1 64 0 0 64 4 6 1 610 0 0 <td>9</td> <td></td> <td>13</td> <td>0</td> <td>0</td> <td>13</td> <td>0</td> <td>2</td> <td>0</td> <td>11</td> <td>0</td> <td>0</td> <td>0</td> <td>-</td> <td>100.00%</td> <td>100.00%</td> <td>100.00%</td>	9		13	0	0	13	0	2	0	11	0	0	0	-	100.00%	100.00%	100.00%
136 0 136 13 9 1 6 0 6 0 6 0 5 0 30227 0 0 6 0 5 0 0 342 0 0 342 36 27 1 43 0 0 43 14 3 0 25 0 0 43 14 3 0 1683 0 0 25 0 3 1 1683 0 0 25 0 3 1 64 0 0 1683 272 39 6 64 0 0 1883 27 25 0 64 0 0 64 4 6 1 610 0 0 1885 235 276 2 7 10 0 0 0 0 0	7		4	0	0	14	2	80	0	4	0	0	0	4	66.67%	100.00%	100.00%
6 0 6 0 6 0 5 0 30227 30227 3289 6150 257 342 0 0 342 36 257 43 0 0 43 14 3 0 25 0 0 43 14 3 0 1683 0 0 25 0 3 1 1683 0 0 1683 272 39 6 64 0 0 1483 2 25 0 64 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 1186 23 276 2 61 0 0 0 11 0 0 61	8		136	0	0	136	13	6	-	113	12	11	1	101	80.80%	89.38%	90.18%
30227 0 0 342 3589 6150 267 342 0 0 342 36 27 1 43 0 0 43 14 3 0 25 0 0 43 14 3 0 1683 0 0 25 0 3 1 1683 0 0 1683 272 39 6 64 0 0 64 4 6 1 64 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 0 35 34 4	6		9	0	0	9	0	5	0	-	0	0	0	-	100.00%	100.00%	100.00%
342 0 0 342 36 27 1 43 0 0 43 14 3 0 25 0 0 25 0 3 1 1683 0 0 1683 272 39 6 34 0 0 164 2 25 0 64 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 610 39 34 4 7 128 0 0 128 23 10 8 0 0 0 128 23 10 9 0 0 1 1 0 0	0		30227	0	0	30227	3289	6150	257	20531	3982	2180	1802	16549	75.16%	80.60%	88.36%
43 0 43 14 3 0 25 0 25 0 3 1 1683 0 0 1683 272 39 6 34 0 0 1683 272 39 6 64 0 0 64 4 6 1 64 0 0 64 4 6 1 610 0 0 64 4 6 1 610 0 0 640 39 34 4 610 0 0 610 39 34 4 610 0 0 0 975 119 53 0 610 0 0 0 128 23 10 1 610 0 0 0 1 1 0 0 610 0 0 0 0 0 0	, .		342	0	0	342	36	27	-	278	7	5	7	271	86.86%	97.48%	98.19%
25 0 0 25 0 3 1 1683 0 0 1683 272 39 6 34 0 0 34 2 25 0 64 0 0 64 4 6 1 1885 0 0 64 4 6 1 610 0 0 610 39 34 4 975 0 0 610 39 34 4 128 0 0 0 610 39 34 4 0 0 0 0 610 39 34 4 128 0 0 0 128 23 10 1 0 0 1 0 1 0 0 0 0 0 1 0 0 0 0 1 1 0 0 <td< td=""><td>.2</td><td></td><td>43</td><td>0</td><td>0</td><td>43</td><td>4</td><td>ဗ</td><td>0</td><td>56</td><td>2</td><td>2</td><td>0</td><td>24</td><td>%00.09</td><td>92.31%</td><td>92.31%</td></td<>	.2		43	0	0	43	4	ဗ	0	56	2	2	0	24	%00.09	92.31%	92.31%
1683 0 0 1683 272 39 6 34 0 0 34 2 25 0 64 0 0 64 4 6 1 1885 0 0 1885 276 2 610 0 0 610 39 34 4 975 0 0 610 39 34 4 128 0 0 0 119 53 0 0 128 0 0 128 23 10 1 17 0 0 0 128 23 10 0 0 17 0 0 0 1 1 0	9		25	0	0	25	0	င	-	21	9	-	ß	15	93.75%	71.43%	93.75%
34 0 0 34 2 25 0 64 0 0 64 4 6 1 1885 0 0 1885 276 2 610 0 0 610 39 34 4 975 0 0 975 119 53 0 128 0 0 128 23 10 1 0 1 0 1 0 0 0 0 17 0 0 0 1 0	4		1683	0	0	1683	272	39	9	1366	227	207	20	1139	70.40%	83.38%	84.62%
64 0 64 4 4 6 1 1885 0 0 1885 276 2 610 0 0 610 39 34 4 975 0 0 975 119 53 0 128 0 0 128 23 10 1 0 1 0 1 0 0 0 17 0 0 17 1 3 0 565 0 0 565 76 59 5	5		8	0	0	34	2	25	0	7	0	0	0	7	77.78%	100.00%	100.00%
1885 0 0 1885 276 2 610 0 0 610 39 34 4 975 0 0 975 119 53 0 128 0 0 128 23 10 1 0 1 0 1 0 0 0 17 0 0 17 1 3 0 565 0 0 565 76 59 5	9		49	0	0	28	4	9	-	53	1	0	-	52	92.86%	98.11%	100.00%
610 0 0 610 39 34 4 975 0 0 975 119 53 0 128 0 0 128 23 10 1 0 1 0 1 0 0 0 17 0 0 17 1 3 0 56 0 96 25 35 4 56 0 0 565 76 59 5	7		1885	0	0	1885	235	276	2	1372	33	26	7	1339	83.69%	97.59%	98.10%
975 0 0 975 119 53 0 128 0 0 128 23 10 1 0 1 0 1 1 0 0 17 0 0 17 1 3 0 56 0 96 96 25 35 4 56 0 0 565 76 59 5	80		610	0	0	610	39	34	4	533	45	33	12	488	87.14%	91.56%	93.67%
128 0 0 128 23 10 1 0 1 0 1 1 0 0 17 0 0 17 1 3 0 0 0 96 96 25 35 4 565 0 0 565 76 59 5	6		975	0	0	975	119	53	0	803	24	22	2	622	84.67%	97.01%	97.25%
0 1 0 1 0	0.		128	0	0	128	23	10	-	94	6	8	-	85	73.28%	90.43%	91.40%
17 0 0 17 1 3 0 0 0 96 96 25 35 4 565 0 0 565 76 59 5	1		0	-	0	-	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
0 0 96 96 25 35 4 565 0 0 565 76 59 5	.2		17	0	0	17	-	က	0	13	5	1	4	ω	80.00%	61.54%	88.89%
565 0 0 565 76 59 5	3		0	0	96	96	25	35	4	32	=	7	4	21	39.62%	65.63%	75.00%
	4		565	0	٥	565	92	59	5	425	48	98	12	377	77.10%	88.71%	91.28%

Company Info						LSR PR	LSR PROCESSING								FLOWTHROUGH	
						"	LESOG									
		Ž	echanized	Mechanized Interface Used	sed	Manual	Rejects	Valic	Validated		Errors					
Zame	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s.OS penss	Percent Achieved Flowthrough	Base	Percent Flow
#75		=	0	0	11	0	9	0	5	0		0	5	100.00%	100 00%	100 00%
9/#		4	0	. 0	. 4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
22#		202	0	0	202	46	=	-	144	8	9	2	136	72.34%	94.44%	95.77%
#78		45	0	0	45	4	5	0	36	6	-	2	. E	86.84%	91.67%	97.06%
62#		104	0	0	401	10	5	0	68	-	-	0	88	88.89%	98.88%	98.88%
#80		623	0	0	623	88	80	0	527	15	15	0	512	83.25%	97.15%	97.15%
#81		7	0	0	7	-	2	0	4	0	0	0	4	80.00%	100.00%	100.00%
#82		223	0	0	223	31	o	-	182	11	7	4	171	81.82%	93.96%	%20.96
#83		828	0	0	828	125	132	2	569	46	39	7	523	76.13%	91.92%	93.06%
#84		308	0	0	308	48	20	-	239	20	16	4	219	77.39%	91.63%	93.19%
#82		495	0	0	495	21	24	0	450	15	14	-	435	92.55%	%29.96	96.88%
#86		9	0	0	10	-	2	0	7	0	0	0	7	87.50%	100.00%	100.00%
#87		493	0	0	493	2	30	2	397	44	56	18	353	79.68%	88.92%	93.14%
#88		2544	0	0	2544	302	187	7	2048	115	93	22	1933	83.03%	94.38%	95.41%
#86		92	0	0	95	80	9	က	75	30	24	9	45	58.44%	%00.09	65.22%
06#		147	0	0	147	4	9	0	127	က	2	-	124	88.57%	97.64%	98.41%
#91		4	0	0	4	2	0	0	2	-	0	1	1	33.33%	\$0.00%	100.00%
#92		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#63		1186	0	0	1186	239	126	2	819	4	38	9	775	73.67%	94.63%	95.33%
#64		0	2720	0	2720	1545	318	0	857	153	126	27	704	29.64%	82.15%	84.82%
#62		2868	0	0	2868	212	193	22	2441	338	302	36	2103	80.36%	86.15%	87.44%
96#		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
464		16	0	0	9	0	9	-	6	0	0	0	6	100.00%	100.00%	100.00%
#68		89	0	0	89	=	9	0	51	7	ç	2	4	73.33%	86.27%	89.80%
66#		791	0	0	791	41	46	0	704	18	=	7	989	92.95%	97.44%	98.42%
#100		0	0	11192	11192	69	584	8	10531	301	250	51	10230	%86.96	97.14%	97.61%
#101		3725	0	0	3725	354	253	26	3092	213	141	72	2879	85.33%	93.11%	95.33%
#102		73	0	0	73	4	11	-	57	6		9	48	87.27%	84.21%	94.12%
#103		-	0	0	-	0	0	0	-	-	-	0	0	0.00%	%00.0	0.00%
#104		71	0	0	71	18	13	0	4	88	7	-	32	56.14%	80.00%	82.05%
#105		0	7	0	7	2	-	0	4	0	0	0	4	66.67%	100.00%	100.00%
#106		158	0	0	158	10	0	2	136	13	10	က	123	86.01%	90.44%	92.48%
#107		2	0	0	2	0	-	0	-	0	0	0	-	100.00%	100.00%	100.00%
#108		က	0	0	က	2	-	0	0	0	0	0	0	%00.0	0.00%	0.00%
#109		17	0	0	=	2	က	0	9	-	0	-	5	71.43%	83.33%	100.00%
#110		280	0	0	280	43	48	-	188	52	15	10	163	73.76%	86.70%	91.57%
#111		167	0	0	167	80	4	9	150	114	110	4	36	23.38%	24 00%	24 660%

Company Info						LSR PR	SR PROCESSING							L	FLOWTHROUGH	¥
							LESOG									
÷ .	•	Σ	Mechanized Interface Used	Interface U	sed	Manual	Rejects	Valic	Validated		Errors	The second secon			:	;
Name	RESH / OCN	LENS	Ö	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s.OS penssi	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#112		21	0	0	21			0	20	o		0	20	95.24%	100.00%	100.00%
#113		36	0	0	98	Ξ	0	0	25		-	0	24	66.67%	%00'96	%00.96
#114		2	0	0	7	-	0	0	-	0	0	0		20.00%	100.00%	100.00%
#115		201	0	0	201	8	19	-	161	g	4	2	155	86.59%	96.27%	97.48%
#116		156	0	0	156	32	24	-	66	36	34	2	63	48.84%	63.64%	64.95%
#117		5	0	0	2	-	-	0	က	0	0	0	က	75.00%	100.00%	100.00%
#118		7	0	0	7	-	0	-	2	0	0	0	2	83.33%	100.00%	100.00%
#119		90	0	0	09	80	4	0	48	က	-	2	45	83.33%	93.75%	97.83%
#120		669	0	0	669	7.1	63	ო	562	28	18	10	534	85.71%	95.02%	96.74%
#121		84	0	0	84	12	6	0	63	က	က	0	09	80.00%	95.24%	95.24%
#122		0	924	0	924	24	99	0	834	49	39	10	785	92.57%	94.12%	95.27%
#123		0	5077	0	2077	94	1453	0	3530	864	450	414	2666	83.05%	75.52%	85.56%
#124		0	328	0	328	40	4-	0	274	4	ဧ	1	270	86.26%	98.54%	98.90%
#125		-	0	0	-	0	0	0	-	0	0	0	+	100.00%	100.00%	100.00%
#126		218	0	0	218	24	56	0	168	9	m	က	162	85.71%	96.43%	98.18%
#127		2	0	0	2	-	0	0	-	-	•	0	0	0.00%	0.00%	0.00%
#128		29	0	0	29	3	5	0	59	-	-	0	58	93.55%	98.31%	98.31%
#129		ဗ	0	0	က	0	0	0	က	-	-	0	2	66.67%	%29.99	%29.99
#130		413	0	0	413	61	21	0	331	12	10	2	319	81.79%	96.37%	96.96%
#131		377	0	0	377	27	20	-	279	4	10	4	265	87.75%	94.98%	96.36%
#132		63	0	0	63	9	19	2	32	2	0	2	30	75.00%	93.75%	100.00%
#133		354	0	0	354	62	33	9	253	36	17	19	217	73.31%	85.77%	92.74%
#134		79	0	0	79	13	13	0	53	9	c,	ď	43	70.49%	81.13%	89.58%
#135	and the same of th	0	0	3423	3423	4	555	31	2823	730	493	237	2093	80.50%	74.14%	80.94%
#136		9	0	0	9	0	2	0	4	-	-	0	က	75.00%	75.00%	75.00%
#137		0	0	27	27	0	2	0	25	2	-	-	23	95.83%	95.00%	95.83%
#138		0	0	က	က	0	0	0	က	-	-	0	2	66.67%	%29.99	%29.99
#139		-	0	0	-	0	0	0	-	-	0	-	0	0.00%	0.00%	0.00%
#140		9	0	0	9	0	2	0	æ	0	0	0	60	100.00%	100.00%	100.00%
#141		0	0	က	က	2	0	0	-	0	0	0	-	33.33%	100.00%	100.00%
#142		2	0	0	2	0	-	0	-	0	0	0	-	100.00%	100.00%	100.00%
#143		21	0	0	21	2	က	0	16	0	0	0	16	88.89%	100.00%	100.00%
#144		18	0	0	18	5	2	0	80	0	0	0	80	61.54%	100.00%	100.00%
#145		2	0	0	2	0	0	0	5	0	0	0	'n	100.00%	100.00%	100.00%
#146		18	0	0	13	-	2	0	15	3	0	က	12	92.31%	80.00%	100.00%
#147		0	0	7	8	0	0	o '	7	0	0	0	74	100.00%	100.00%	100.00%
*****		•	•													

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info						LSR PR	R PROCESSING			-		_			FLOWTHROUGH	뜠
						1	LESOG									L
		Mec	Mechanized Interface Used	nterface Us	per	Manual	Rejects	Vali	Validated	and the state of t	Errors	A CONTRACTOR OF THE CONTRACTOR			:	
					Total Mech	Total Manual	Auto	Pending Supps		Total System	BST Caused	CLEC				Percent Flow
Name	RESH / OCN	LENS	Ē	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Through
#149		∞	0	0	6 0	0	0	0	&	2	-	-	ø	85.71%	%00'52	85.71%
#150		252	0	0	252	18	50	0	184	∞	S	က	176	88.44%	95.65%	97.24%
#151		92	0	0	9/	50	ω	0	84	7	S	2	4	62.12%	85.42%	89.13%
#152		29	0	0	29	so.	7	0	55	2	m	8	20	86.21%	90.91%	94.34%
#153		0	0	4184	4184	222	79	41	3869	346	306	40	3523	86.97%	91.06%	92.01%
#154		10985	0	0	10985	809	493	4	9679	230	185	45	9449	90.48%	97.62%	98.08%
#155		0	0	2	2	0	2	0	0	0	0	0	0	%00.0	%00.0	0.00%
#156		450	0	0	450	70	75	8	302	31	23	8	27.1	74.45%	89.74%	92.18%
#157		3277	0	0	3277	273	400	4	2600	63	46	17	2537	88.83%	97.58%	98.22%
#158		29	0	0	29	0	0	0	59	1	-	0	28	96.55%	96.55%	96.55%
#159		1578	0	0	1578	167	159	80	1244	117	65	52	1127	82.93%	90.59%	94.55%
#160		83	0	0	83	10	16	0	22	4	2	2	53	81.54%	92.98%	96.36%
#161		228	0	0	228	34	8	0	186	4	4	0	182	82.73%	97.85%	97.85%
#162		0	0	2303	2303	80	190	0	2033	84	65	19	1949	93.08%	95.87%	96.77%
#163		108	0	0	108	13	7	S	83	7	5	2	76	80.85%	91.57%	93.83%
#164		က	0	0	က	0	2	0	-	0	0	0	1	100.00%	100.00%	100.00%
#165		87	0	0	87	က	-	0	83	4	2	2	79	94.05%	95.18%	97.53%
#166		-	0	0	-	0	-	0	0	0	0	0	0	0.00%	%00.0	%00.0
#167		86	0	0	86	10	ဗ	0	82	4	4	0	81	85.26%	95.29%	95.29%
#168		963	0	0	963	95	30	2	836	61	09	-	775	83.33%	92.70%	92.81%
#169		0	0	136	136	2	17	-	116	9	4	2	110	94.83%	94.83%	96.49%
#170		13	0	0	13	0	0	0	5	0	0	0	13	100.00%	100.00%	100.00%
#171		4	0	0	4	-	2	0	-	0	0	0	-	%00.09	100.00%	100.00%
#172		3962	0	0	3962	444	249	52	3244	105	70	35	3139	85.93%	96.76%	97.82%
#173		48	0	0	48	4	12	-	21	-	-	0	10	28.57%	47.62%	47.62%
#174		1282	0	0	1282	161	152	-	896	43	33	10	925	82.66%	95.56%	96.56%
#175		165	0	0	165	98	7	0	122	က	က	0	119	75.32%	97.54%	97.54%
#176		260	0	0	260	80	46	2	432	13	8	S	419	82.64%	%66'96	98.13%
#177		130	0	0	130	15	26	-	88	4	က	-	48	82.35%	95.45%	96.55%
#178		2261	0	0	2261	134	827	2	1298	30	27	3	1268	88.73%	%69.76	97.92%
#179		0	0	985	985	10	88	-	886	7	9	-	879	98.21%	99.21%	99.32%
#180		09	0	0	09	7	9	2	45	4	-	3	41	83.67%	91.11%	97.62%
#181		1727	0	0	1727	180	87	7	1458	52	43	တ	1406	86.31%	96.43%	97.03%
#182		108	0	0	108	80	2	0	88	က	-	2	85	81.73%	96.59%	98.84%
#183		0	3493	0	3493	525	655	က	2310	70	48	22	2240	79.63%	%26.96	97.90%
#184		128	0	0	128	7	-	0	110	24	24	0	86	73.50%	78.18%	78.18%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info						LSR PR	R PROCESSING								FLOWTHROUGH	Į Į
						ı	LESOG									
		Me	Mechanized Interface Used	nterface L	pes	Manual	Rejects	Vafi	Validated		Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#186		404	0	٥	404	39	21	-	343	16	16	0	327	85.60%	95.34%	95.34%
#187		2084	0	0	2084	247	167	9	1664	48	53	161	1616	85.41%	97.12%	98.24%
#188		792	0	0	792	106	112	-	573	17	41	က	556	82.25%	97.03%	97.54%
#189		917	0	0	917	109	26	0	782	12	10	2	770	86.61%	98.47%	98.72%
#190		39	0	0	33	4	2	-	32	6	n	0	29	80.56%	90.63%	90.63%
#191		1851	0	0	1851	190	80	5	1576	64	33	16	1527	87.26%	%68.96	97.88%
#192	and the same of th	232	0	0	232	13	7	0	208	2	5	0	203	91.86%	%09'26	97.60%
#193		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#194		22	0	0	22	56	2	0	29	2	2	0	27	49.09%	93.10%	93.10%
#195		1297	0	0	1297	181	106	ю	1007	30	24	9	977	82.66%	97.02%	%09'26
#196		411	0	0	411	4	17	ις	348	7	9	-	341	87.89%	%66.76	98.27%
#197		27	0	0	27	80	0	-	18	7	-	1	16	64.00%	88.89%	94.12%
#198		4235	0	0	4235	537	237	6	3452	201	169	32	3251	82.16%	94.18%	95.06%
#199		8959	0	0	8959	712	539	9	7698	431	285	146	7267	87.94%	94.40%	96.23%
#200		20	0	0	20	0	7	0	18	0	0	0	18	100.00%	100.00%	100.00%
#201		1370	0	0	1370	112	87	က	1168	99	49	17	1102	87.25%	94.35%	95.74%
#202		860	0	0	860	89	56	-	714	33	30	က	681	85.13%	95.38%	95.78%
#203		13	0	0	13	0	3	0	10	0	0	0	10	100.00%	100.00%	100.00%
#204		450	0	0	450	22	27	-	365	13	17	-	347	82.42%	95.07%	95.33%
#205		334	0	0	334	20	32	-	281	7	-	9	274	92.88%	97.51%	99.64%
#206		0	192	0	192	23	43	-	125	27	12	15	98	73.68%	78.40%	89.09%
#207		7	0	0	7	-	-	0	2	0	0	0	5	83.33%	100.00%	100.00%
#208		2983	0	0	2983	237	175	17	2554	213	156	57	2341	85.63%	91.66%	93.75%
#209		412	0	0	412	53	35	ဗ	321	51	42	6	270	73.97%	84.11%	86.54%
#210		41	0	0	4	2	0	0	12	0	0	0	12	85.71%	100.00%	100.00%
#211		4	0	0	4	0	-	0	က	0	0	0	က	100.00%	100.00%	100.00%
#212		84	0	0	48	7	5	0	72	7	2	2	65	84.42%	90.28%	92.86%
#213		0	0	-	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#214		32	0	0	32	4	0	0	28	-	-	0	27	84.38%	96.43%	96.43%
#215		31	0	0	31	9	-	0	24	-	-	0	23	76.67%	95.83%	95.83%
#216		30	0	0	30		-	0	56	0	0	0	26	89.66%	100.00%	100.00%
#217		0	0	8	8	13	2	0	6	-	-	0	18	56.25%	94.74%	94.74%
#218		0	0	482	482	24	38	0	420	=	2	9	409	93.38%	97.38%	98.79%
#219		27	0	0	27	0	6	2	16	0	0	0	16	100.00%	100.00%	100.00%
#220		22	0	0	22	7	4	0	46	4	4	0	42	79.25%	91.30%	91.30%
#221		3	0	٥	က	0	0	0	က	2	-	-	-	20.00%	33.33%	20.00%
#222		836	c	•	900		č	•	,							

Company Info						1									21000	
						LSR PR	LSR PROCESSING								FLOWINKOUGH	_
						7	LESOG									:
	:	W	Mechanized Interface Used	Interface L	lsed	Manual	Rejects	Validated	ated		Errors					
,		i L	i		Total Mech	Total Manual	Auto	Pending Supps	600	Total System	BST Caused	CLEC Caused	a, Co	Percent Achieved	Base	Percent Flow
Name	NESH / OCN	LENS		2	Lons	rallout	Cialincation	(£ Status)	2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	allout	Thomas I	Thomas of	S On nance:	ingao in more	Carculation 1	, oct 00
#223		0	2968	5	2968	6//	1383		2186	5	φ (3 [3/21	01.92%	97.01%	90.7370
#224		0	8139	0	8139	1366	1974	4	4795	186	50	<i>)</i> 6	4609	%L0.9 <i>/</i>	96.12%	98.11%
#225		129	0	0	129	თ	20	-	66	4	4	0	95	87.96%	95.96%	95.96%
#226		366	0	0	366	50	72	0	274	13	-	7	261	88.38%	95.26%	%96'56
#227		7	0	0	7	-	-	0	ro	0	0	0	5	83.33%	100.00%	100.00%
#228		1220	0	0	1220	7 6	75	0	1051	22	18	4	1029	90.18%	97.91%	98.28%
#229		-	0	0	_	0	-	0	0	0	0	0	0	0.00%	%00.0	0.00%
#230		1868	0	0	1868	220	289	თ	1350	100	53	47	1250	82.07%	92.59%	95.93%
#231		0	0	515	515	9	39	မ	370	46	31	15	324	71.21%	87.57%	91.27%
#232		97	0	0	- 26	81	21	Ξ	47	20	0	50	27	%00.09	57.45%	100.00%
#233		11273	0	0	11273	379	1287	12	9595	252	192	9	9343	94.24%	97.37%	97.99%
#234		2	0	0	2	0	0	0	7	0	0	0	2	100.00%	100.00%	100.00%
#235		599	0	0	599	21	54	0	524	Ξ	80	က	513	94.65%	97.90%	98.46%
#236		4762	0	0	4762	482	533	∞	3739	241	188	53	3498	83.93%	93.55%	94.90%
#237		114	0	0	114	6	4	0	101	7	9	-	94	86.24%	93.07%	94.00%
#238		61	0	0	61	က	4	0	3 2	4	3	1	50	89.29%	92.59%	94.34%
#239		0	က	0	က	0	က	0	0	0	0	0	0	0.00%	0.00%	%00.0
#240		ø	0	0	9	0	4	0	2	0	0	0	2	100.00%	100.00%	100.00%
#241		110	0	0	110	5	13	-	98	7	4	3	62	84.95%	91.86%	95.18%
#242		103	0	0	103	13	41	0	9/	7	ĸ	2	69	79.31%	90.79%	93.24%
#243		20	0	0	22	-	က	0	9	-	-	0	15	88.24%	93.75%	93.75%
#244		32243	0	٥	32243	4241	2508	29	25427	1211	1085	126	24216	81.97%	95.24%	95.71%
#245		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#246		9	0	0	9	0	3	0	က	0	0	0	3	100.00%	100.00%	100.00%
#247		1	0	0	11	2	0	0	ത	-	0	-	80	80.00%	88.89%	100.00%
#248		234	0	0	234	55	34	-	144	ဂ	က	0	141	70.85%	97.92%	97.92%
#249		1061	0	0	1061	162	73	က	823	32	25	7	791	80.88%	96.11%	96.94%
#250		F	0	0	1	0	1	0	10	0	0	0	10	100.00%	100.00%	100.00%
#251		=	0	0	=	4	0	0	7	-	-	0	9	54.55%	85.71%	85.71%
#252		26	0	0	99	-	9	0	49	2	-	-	47	95.92%	95.92%	97.92%
#253		251	0	0	251	¥	24		192	16	13	ო	176	78.92%	91.67%	93.12%
#254		157	0	0	157	23	13	0	121	5	3	2	116	81.69%	95.87%	97.48%
#255		0	0	-	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#256		1814	0	0	1814	159	96	1	1558	45	39	ဖ	1513	88.43%	97.11%	97.49%
#257		168	0	0	168	6	m	0	156	ဖ	4	2	150	92.02%	96.15%	97.40%
#258		0	88	0	88	0	9	0	82	16	6	7	99	88.00%	80.49%	88.00%
#259		120	0	0	120	3	9	٥	111	9	3	0	108	94.74%	97.30%	97.30%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL) REPORT PERIOD: 08/01/2001

Company Info						LSR PR	LSR PROCESSING								FLOWTHROUGH	兲
							LESOG									
		Me	Mechanized Interface Used	nterface U	sed	Manual	Rejects	Validated	ated		Errors				-	
A med	RESH / OCN	LENS	Ē	TAG	Total Mech	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	SOS paned SO's	Percent Achieved Flowthrough	Base	Percent Flow
#260				1140	1140	45	146		949	23	8 2	5	926		-	4
#261		390	0	0	390	77	28	8	283	. 51	11	4	268	75.28%	94.70%	%90 96
#262	-	2319	0	0	2319	291	150	12	1866	83	74	o	1783	83.01%	95.55%	96.02%
#263	· · ·	165	0	0	165	27	-	က	124	22	15	7	102	70.83%	82.26%	87.18%
#264		160	0	0	160	12	9	0	142	4	က	; ~	138	90.20%	97.18%	97.87%
#265		406	0	0	406	29	20	0	357	12	80	4	345	90.31%	96.64%	97.73%
#266		384	0	0	384	45	23	9	310	11	8	က	299	84.94%	96.45%	97.39%
#267		540	0	0	240	45	13	0	482	9	9	0	476	90.32%	98.76%	88.76%
#268		311	0	0	311	44	29	E	235	9	9	0	225	80.65%	95.74%	95.74%
#269		0	ო	0	ო	0	0	0	က	2	0	2	-	100.00%	33.33%	100.00%
#270		496	0	0	496	80	29	0	387	တ	5	4	378	81.64%	%19.76	%69'86
#271		141	0	0	141	39	ß	0	97	6	6	0	88	64.71%	90.72%	90.72%
#272		4	0	0	4	-	2	0	-	0	0	0	1	\$0.00%	100.00%	100.00%
#273		101	0	0	101	16	11	-	73	ı,	4	1	68	77.27%	93.15%	94.44%
#274		365	0	0	365	47	45	-	272	25	18	7	247	79.17%	90.81%	93.21%
#275		10	0	0	10	0	-	0	6	0	0	0	6	100.00%	100.00%	100.00%
#276		-	0	0	-	0	0	0	-	0	0	0	1	100.00%	100.00%	100.00%
#277		63	0	0	63	2	-	2	48	11	9	9	37	84.09%	77.08%	88.10%
#278		0	0	196	196	28	21	-	146	14	7	7	132	79.04%	90.41%	94.96%
#279		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#280		3	0	0	က	2	0	0	-	0	0	0	1	33.33%	100.00%	100.00%
#281		2	0	0	2	0	-	0	-	0	0	0	1	100.00%	100.00%	100.00%
#282		743	0	0	743	42	56	ဂ	642	22	45	5	587	87.09%	91.43%	92.88%
#283	1	1929	0	0	1929	174	53	2	1697	98	7.5	1	1611	86.61%	94.93%	95.55%
#284		16	0	0	9	9	-	0	12	-	-	0	11	73.33%	91.67%	91.67%
#285		12	0	0	12	-	2	0	6	-	-	0	80	80.00%	88.89%	88.89%
#286		-	0	0	-	0	-	0	0	0	0	0	0	0.00%	0.00%	0.00%
#287		605	0	0	605	27	33	2	543	25	20	5	518	91.68%	95.40%	96.28%
LENS Subtotal	le)	191855	0	0	191855	19699	19482	711	151963	10895	7566	3329	141068	83.80%	92.83%	94.91%
EDI Subtotal	ta!	0	26971	0	26971	4394	5920	80	16649	1468	824	644	15181	74.42%	91.18%	94.85%
TAG Subtotal	le!	0	0	29784	29784	1060	2241	88	26395	1872	1394	478	24523	%06:06	92.91%	94.62%
TOTAL INTERFACES	Si	191855	26971	29784	248610	25153	27643	807	195007	14235	9784	4451	180772	83.80%	92.70%	94.87%

Company Info						LSR PR	LSR PROCESSING							u.	FLOWTHROUGH	_
						"	LESOG									
		Me	Mechanized Interface Used	Interface U	pes	Manual	Rejects	Validated	ated		Errors				:	į
			i		Total Mech	Total Manual	Auto	Pending Supps	i	Total System	BST Caused	Caused	3	Percent Achieved	Base	Percent Flow
Name	RESH / OCN	LENS	i c	,	LSKS	Fallout	Clarification	(2 Status)	LSKS	Fallout	rallout	Fallout	Issued SO's	Flowthrough	Calculation	Inrougn
#		ρ: α	> 0	5	ο , τ	> 0	ۍ د	.	٥ ٥	n c	? ?	v c	- c	25.00% 0.00%	16.67%	25.00%
7#		2	٠	. اح	2	> 5		5 6	5	0		٠ ا	5 6	0.00%	0.00%	0.00%
#3		22	0	0	22	۹.	5	0	12	m ,	2	- -	5	42.86%	75.00%	81.82%
#	-	- !	0	0	- !	0 :	0	0	-	0 5	o . i	0 •	- ;	100.00%	100.00%	100.00%
#2		155	0	0	155	48	on	2	96	12	7	3	84	60.43%	87.50%	92.31%
9#			0	0	32	ო	4	-	24	က	-	2	21	84.00%	87.50%	95.45%
d Manual Fallout. This is currently u	is currently u		0	0	7	0	0	0	2	-	0	-	-	100.00%	20.00%	100.00%
**		-	0	0	-	0	0	0	-	-	0	-	0	%00.0	0.00%	%00.0
6#		2	0	0	7	0	-	0	-	-	1	0	0	0.00%	0.00%	0.00%
#10		-	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#17		18	0	0	18	0	2	1	15	2	-	-	13	92.86%	86.67%	92.86%
#12		23	0	0	23	S		1	16	9	4	2	10	52.63%	62.50%	71.43%
#13		71	0	0	71	19	2	က	47	6	4	S	38	62.30%	80.85%	90.48%
#14		22	0	0	22	0	9	4	12	3	1	2	6	%00.06	75.00%	%00.06
#15		7	0	0	7	0	-	0	9	က	2	-	3	%00.09	20.00%	%00 [.] 09
#16		9	0	0	9	4	0	0	2	0	0	0	2	33.33%	100.00%	100.00%
#17		20	0	0	20	1	2	-	16	9	9	0	10	58.82%	62.50%	62.50%
#18		10	0	0	10	2	က	0	2	2	0	2	ю	%00.09	%00.09	100.00%
#19		32	0	0	32	-	0	-	30	8	7	-	22	73.33%	73.33%	75.86%
#20		0	0	S	5	က	-	0	-	-	0	-	0	0.00%	%00.0	%00.0
#21		0	0	111	111	49	1	2	æ	41	7	7	20	21.98%	58.82%	74.07%
#22		52	0	0	52	0	12	0	4	10	5	S	30	85.71%	75.00%	85.71%
#23		185	0	0	185	9/	12	0	97	36	25	=	61	37.65%	62.89%	70.93%
#24		-	0	0	-	0	0	0	-	-	-	0	0	0.00%	%00.0	%00.0
#25		0	S	0	S	0	2	0	ო	0	0	0	ю	100.00%	100.00%	100.00%
#26		80	0	0	∞	0	9	0	2	-	0	-	-	100.00%	20.00%	100.00%
#27		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#28		5	0	0	5	0	-	0	4	က	-	2	-	50.00%	25.00%	20.00%
#29		15	0	0	15	5	0	0	10	2	က	2	5	38.46%	80.00	62.50%
#30		80	0	0	80	0	0	-	7	0	0	0	7	100.00%	100.00%	100.00%
#31		197	0	0	197	21	13	0	163	42	39	က	121	66.85%	74.23%	75.63%
#32		11	0	0	1	9	2	0	က	0	0	0	3	33.33%	100.00%	100.00%
#33		1387	0	0	1387	162	227	28	970	339	228	111	631	61.80%	65.05%	73.46%
#34		2	0	0	2	0	0	0	2	γ-	-	0	-	20.00%	20.00%	20.00%
#35		-	0	0	-	0	-	0	0	0	0	0	0	%00.0	0.00%	0.00%
#36		æ	0	0	80	0	0	0	80	-	0	-	7	100.00%	87.50%	100.00%
#37		-	0	0	-	0	0	0	-]	0	0	۰	-	100.00%	100.00%	100.00%

	AGGNEGATE CICETA TO EQ						ad do	PROCESSING				i -				FLOWTHROUGH	_
Michael Interface Used Mennal Reject Michael M	Company mile							SOG		Ī							
Fig. 18 Fig. 18 Fig. F			Ž	echanized	Interface U	sed	Manual	Rejects	Valid	ated		Errors					
105 0 105 21 21 21 22 22 23 24 25 25 25 25 25 25 25	a the N	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
23 0 0 3 1 1 0	#38		1]。]。	105	21	_	2	75	26	55	13	49	59.04%	65.33%	79.03%
293 0 0 289 51 36 4 202 61 56 70 61 56 70 61 62 70 61 61 61 61 62 70 61<	66.#			0	0	က	-	-	0	-	0	0	0	-	20.00%	100.00%	100.00%
1	#40			0	0	293	51	36	4	202	81	55	56	121	53.30%	29.90%	68.75%
65 0 65 10 11 1 33 15 10 65 63 0 0 63 13 7 0 <t< td=""><td>14</td><td></td><td>71</td><td>0</td><td>0</td><td>71</td><td>10</td><td>9</td><td>0</td><td>. 25</td><td>7</td><td>9</td><td>-</td><td>48</td><td>75.00%</td><td>87.27%</td><td>88.89%</td></t<>	14		71	0	0	71	10	9	0	. 25	7	9	-	48	75.00%	87.27%	88.89%
1	#42		55	0	0	55	10	=	-	33	15	10	S	18	47.37%	54.55%	64.29%
63 0 63 13 7 0 43 4 3 1 3 6 0 0 0 1 0 <td>#43</td> <td></td> <td>0</td> <td>0</td> <td>-</td> <td>-</td> <td>-</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0.00%</td> <td>%00.0</td> <td>%00.0</td>	#43		0	0	-	-	-	0	0	0	0	0	0	0	0.00%	%00.0	%00.0
1 0 0 1 0	#44		63	0	0	63	13	7	0	43	4	ю	-	39	70.91%	90.70%	92.86%
3 0	#45		-	0	0	-	0	-	0	0	0	0	0	0	0.00%	0.00%	%00.0
1 0 0 1 1 0 0 1 1 0	#46		8	0	0	က	ო	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
11 0 0 11 7 0 0 4 0	#47		-	0	0	-	-	0	0	0	0	0	0	0	0.00%	%00.0	0.00%
2 0	#48		1	0	0	+	7	0	0	4	0	0	0	4	36.36%	100.00%	100.00%
7 0 0 7 1 1 0 6 0	#49		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
7 0 0 7 5 0	#20		7	0	0	7	-	1	0	2	0	0	0	2	83.33%	100.00%	100.00%
1 0 0 1 0	#51		7	0	0	7	2	0	0	2	0	0	0	2	28.57%	100.00%	100.00%
9 0 0 9 8 0 0 1 0 0 14 0 0 0 1 0 0 14 0	#52		-	0	0	1	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
14 0 14 7 0 0 7 2 0 2 8 0 0 8 2 0 0 6 3 2 1 9 0 0 6 5 0 0 0 1 1 1 1 0 0 0 2 0 0 0 1 1 1 1 1 1 1 0	#53		o	0	0	6	8	0	0	-	-	0	-	0	%00.0	%00.0	%00.0
8 0 6 8 2 0 6 3 2 1 9 0 6 5 5 0 0 6 5 1 1 1 1 0 0 0 4 0 0 0 5 3 2 1 1 1 1 0 0 0 1 0 0 1 0 0 1 1 1 1 1 0 0 0 1 0	#54		4	0	0	4	7	0	0	7	7	0	2	S	41.67%	71.43%	100.00%
9 0 6 6 0 0 6 7 1 0	#25		æ	0	0	80	2	0	0	9	3	2	-	က	42.86%	20.00%	%00.09
9 0 9 4 0 0 5 3 2 1 1 0 0 2 0 0 5 3 2 1 1 0 0 0 0 0 1 0 0 1 0 0 1 0 0 1 0 0 0 1 0 0 0 1 0	#26		0	0	2	υ	0	0	0	5	2	-	-	က	75.00%	%00.09	75.00%
2 0 0 0 0 1 2 1	#57	1.000000	თ	0	0	6	4	0	0	3	က	2	-	2	25.00%	40.00%	20.00%
1 0 0 1 0	#28		2	0	0	2	0	0	0	2	2	-	-	0	0.00%	0.00%	%00.0
11 0	#29		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
4 0 139 28 18 1 92 31 25 6 4 0 0 4 2 0 0 2 1 0 1 1 0 1 1 0 1 1 1 0 1 1 0 1 1 1 0 1 1 1 1 0 1 1 1 0 1 1 0 1 1 0 1 0 1 0 1 0<	09#		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
4 0 4 2 0 0 2 1 0 1 1 369 0 369 74 37 9 249 56 37 19	#61		139	0	0	139	28	18	-	95	31	25	မ	61	53.51%	%08.39%	70.93%
369 0 369 74 37 9 249 56 37 19 87 0 0 87 21 11 2 53 12 7 5 7	#62		4	0	0	4	2	0	0	2	-	0	-	-	33.33%	20.00%	100.00%
87 0 60 40 7 7 6 60 60 40 7 7 6 60 60 7 7 6 7 7 6 7 7 6 7 7 6 7 7 6 7 7 6 7 7 6 7 7 6 7 7 7 8 7 8 7 6 7	#63		369	0	0	369	74	37	o	249	26	37	19	193	63.49%	77.51%	83.91%
40 40 7 7 6 10 96 10 97 11 339 0 43 74 22 4 239 61 42 19 19 19 43 0 43 74 22 4 23 61 42 19 19 19 10	#64		87	0	0	87	21	=	2	53	12	7	w	14	59.42%	77.36%	85.42%
339 0 0 43 74 22 4 239 61 42 19 43 43 5 15 0 25 2 1 2 1 1 1 1 1 1 1 1 1 1 1 2 1 1 2 1 1 2 1 1 2 1 1 2 1 1 2 1 1 2 1 1 3 4 2 1	#65		0	40	0	40	7	7	0	26	5	6	-	16	20.00%	61.54%	64.00%
43 6 43 3 15 0 25 2 1 1 29 0 29 2 6 0 21 6 1 5 49 0 49 5 11 1 32 7 3 4 1 49 0 1 1 1 0 <	99#		339	0	0	339	74	22	4	239	61	42	19	178	60.54%	74.48%	80.91%
29 0 29 2 6 0 21 6 1 5 49 0 49 5 11 1 32 7 3 4 1 0 0 1 1 1 0<	467		43	٥	0	43	m	15	0	25	2	-	-	23	85.19%	95.00%	95.83%
49 0 49 5 11 1 32 7 3 4 1 0 0 1 1 0 <td>89#</td> <td></td> <td>53</td> <td>0</td> <td>0</td> <td>59</td> <td>2</td> <td>9</td> <td>0</td> <td>21</td> <td>9</td> <td>-</td> <td>ß</td> <td>15</td> <td>83.33%</td> <td>71.43%</td> <td>93.75%</td>	89#		53	0	0	59	2	9	0	21	9	-	ß	15	83.33%	71.43%	93.75%
1 0 0 1 1 1 0	69#		49	0	0	49	S	-	-	32	7	ဗ	4	25	75.76%	78.13%	89.29%
1244 0 0 1244 226 166 9 843 372 262 110 92 0 0 92 59 5 1 27 15 13 2 3 0 0 3 0 1 0 2 0 0 0 0 10 0 0 0 0 7 1 0 1 0 1	#20		-	0	0	-	-	0	0	0	0	0	0	0	%00.0	%00.0	%00.0
92 0 0 92 59 5 1 27 15 13 2 3 0 0 3 0 1 0 2 0 </td <td>#71</td> <td></td> <td>1244</td> <td>0</td> <td>0</td> <td>1244</td> <td>226</td> <td>166</td> <td>თ</td> <td>843</td> <td>372</td> <td>262</td> <td>110</td> <td>471</td> <td>49.11%</td> <td>55.87%</td> <td>64.26%</td>	#71		1244	0	0	1244	226	166	თ	843	372	262	110	471	49.11%	55.87%	64.26%
3 0 0 3 0 1 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 <td>#72</td> <td></td> <td>92</td> <td>0</td> <td>0</td> <td>92</td> <td>59</td> <td>ς,</td> <td>-</td> <td>27</td> <td>15</td> <td>13</td> <td>2</td> <td>12</td> <td>14.29%</td> <td>44.44%</td> <td>48.00%</td>	#72		92	0	0	92	59	ς,	-	27	15	13	2	12	14.29%	44.44%	48.00%
10 0 0 10 2 1 0 7 1 0 1	#73		ო	0	0	ю.	0	-	0	2	0	0	0	2	100.00%	100.00%	100.00%
	#74		5	0	0	10	2	-	0	7	-	0	-	9	75.00%	85.71%	100.00%

of the second						AG AS	I SR PROCESSING							<u>.</u>	FLOWTHROUGH	<u>.</u>
Company mis							LESOG									
		Ž	Mechanized Interface Used	Interface U	sed	Manual	Rejects	Validated	ated		Errors					
	RESH / OCN	ENS	ā	TAG	Total Mech	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s,OS penssi	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#75		」	c	c	6	-	o] 。	-	-	0		77.78%	87.50%	87.50%
		4	0	0	4	. 2	2	0	7	0	0	0	7	58.33%	100.00%	100.00%
2.#		17	0	0	17	7	0	-	6	5	-	4	4	33.33%	44.44%	80.00%
#78		40	0	0	40	2	0		37	12	9	. ຜ	25	75.76%	67.57%	80.65%
62#		12	0	•	12	-	2	-	80	0	0	0	80	88.89%	100.00%	100.00%
#80		o	0	0	o	က	-	0	S	4	2	2	-	16.67%	20.00%	33.33%
#8#		က	0	0	က	-	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#82		80	0	0	00	2	2	0	4	2	2	0	2	33.33%	20.00%	20.00%
#83		0	0	2	7	9		0	0	0	0	0	0	0.00%	%00.0	0.00%
#84		ო	0	0	8	0	2	0	-	0	0	0	-	100.00%	100.00%	100.00%
#85		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
98#		7	0	0	7	-	2	0	4	0	0	0	4	80.00%	100.00%	100.00%
#87		æ	0	0	80	4	-	0	ო	-	0	1	2	33.33%	%29.99	100.00%
#88		89	0	0	89	0	0	2	99	3	-	2	63	98.44%	95.45%	98.44%
68#		=	0	0	1	22	0	0	φ	0	0	0	9	54.55%	100.00%	100.00%
06#		32	0	0	32	7	2	0	23	5	3	2	18	64.29%	78.26%	85.71%
#91		16	0	0	16	2	-	0	13	2	-	-	1	78.57%	84.62%	91.67%
#92		0	0	53	53	0	10	1	18	3	က	0	15	83.33%	83.33%	83.33%
#63		-	0	0	-	0	0	0	1	0	0	0	-	100.00%	100.00%	100.00%
#6#		0	0	75	75	45	9	0	24	12	60	4	12	18.46%	20.00%	%00.09
#85		0	0	23	23	0	10	0	13	80	4	4	2	25.56%	38.46%	25.56%
96#		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
26#		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
86#		53	0	0	59	က	4	0	22	က	-	7	19	82.61%	86.36%	92.00%
66#		0	0	7	7	4	0	0	က	-	-	0	2	28.57%	%29.99	%299
#100		0	0	5	10	9	7	0	2	0	0	0	2	25.00%	100.00%	100.00%
#101		7	0	0	7	4	0	0	3	2	2	0	-	14.29%	33.33%	33.33%
#102		7	0	0	7	-	4	0	2	-	0	1	1	20.00%	20.00%	100.00%
#103		0	0	22	22	4	3	0	13	7	4	က	9	42.86%	46.15%	%00.09
#104		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	%00.0	0.00%
#105		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#106		0	0	12	12	7	5	0	0	0	0	0	0	%00'0	%00.0	0.00%
#107		95	0	0	95	-	7	0	87	တ	0	S	82	88.80%	94.25%	100.00%
#108		0	0	32	32	9	9	-	20	ဖ	2	4	4	63.64%	%00'02	87.50%
#109		0	0	7	7	0	0	0	7	-	-	0	φ	85.71%	85.71%	85.71%
#110		64	0	0	49	5	4	0	40	7	7	0	33	73.33%	82.50%	82.50%
#111		15	0	0	15	2	2	٥	11	က	3	0	80	61.54%	72.73%	72.73%

REPORT; PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info	-					LSR PR	PROCESSING							4	FLOWTHROUGH	H
							LESOG									
		Me	Mechanized Interface Used	Interface U	sed	Manual	Rejects	Validated	ated		Errors					
Nage	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#112		24	c] 。	24	4	0	0	20	15	12	3	5	23.81%	25.00%	29.41%
#113		-	0	0	-	0	0	0	-	0	0	0		100.00%	100.00%	100.00%
#114		0	0	-	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#115		18	0	0	18	-	10	0	7	-	-	0	φ	75.00%	85.71%	85.71%
#116		4	0	0	4	-	-	0	2	0	0	0	2	%2999	100.00%	100.00%
#117		2	0	0	2	0	0	0	. 7	0	0	0	2	100.00%	100.00%	100.00%
#118		4	0	0	4	0	-	0	က	0	0	0	3	100.00%	100.00%	100.00%
#119		0	0	=	=	9	-	0	4	ო	0	က	1	14.29%	25.00%	100.00%
#120		1280	0	0	1280	426	139	13	702	153	48	69	549	51.84%	78.21%	86.73%
#121		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	%00'0	0.00%
#122		-	0	0	-	-	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#123		49	0	0	49	12	0	0	37	2	2	0	35	71.43%	94.59%	94.59%
#124		3	0	0	က	-	-	0	-	0	0	0	-	\$0.00%	100.00%	100.00%
#125		22	0	0	22	80	-	0	13	ო	2	-	10	%00.09	76.92%	83.33%
#126		16	0	0	16	4	က	0	6	-	-	0	80	61.54%	88.89%	88.89%
#127		2	0	0	2	0	-	0	-	0	0	0	-	100.00%	100.00%	100.00%
#128		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#129		133	0	0	133	83	0	0	20	ო	2	-	47	35.61%	94.00%	95.92%
#130		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#131		12	0	0	12	5	0	0	7	0	0	0	7	58.33%	100.00%	100.00%
#132		0	0	13	13	'n	7	0	-	0	0	0	-	16.67%	100.00%	100.00%
#133		0	0	2	2	0	0	0	7	-	0	-	-	100.00%	20.00%	100.00%
#134		0	0	38	38	6	7	-	21	∞	4	4	13	20.00%	61.90%	76.47%
#135		0	0	-	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#136		w	0	0	2	0	-	0	4	2	0	2	2	100.00%	20.00%	100.00%
#137		1	0	0	-	0	0	0	-	0	0	0	•	100.00%	100.00%	100.00%
#138		-	0	0	-	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#139		45	0	0	45	17	9	0	23	ဖ	4	7	17	44.74%	73.91%	80.95%
#140		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#141		7	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#142		-	0	0	-	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#143		0	2	0	2	0	-	0	-	-	0	-	0	%00.0	%00.0	0.00%
#144		4	0	0	4	1	0	0	3	2	-	-	_	33.33%	33.33%	20.00%
#145		9	0	0	9	4	1	0	-	0	0	0	-	20.00%	100.00%	100.00%
#146		17	0	0	17	ď	4	0	∞	2	2	0	9	46.15%	75.00%	75.00%
#147		-	0	0	-	0	-	0	0	0	0	0	0	%00.0	%00.0	0.00%
					-						1					

Company Info						LSR PR	ROCESSING							ш.	FLOWTHROUGH	ЭН
						LE	LESOG									
		Ź	Mechanized Interface Used	Interface L	lsed	Manual	Rejects	Validated	ated		Errors	And a few sections of the				
Name	RESH / OCN	LENS	Ē	TAG	Total Mech LSR's	Total Manuai Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	lssued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#149		8	0	0	8	-	0	0	7	0		0	7	87.50%	100.00%	100.00%
#150		-	0	0	· •	-	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#151	-	142	0	0	142	က	27	0	112	1	10	-	101	88 60%	90 18%	%55 U5
#152		4	0	0	4	4	8	0	80	0	0	. 0	.	66.67%	100.00%	100.00%
#153		13	0	0	13	0	0	0	13	7	8	0	=	84.62%	84.62%	84 62%
#154		22	0	0	22	6	æ	0	S	0	0	0	9	35.71%	100.00%	100.00%
#155		3	0	0	3.	0	5	-	52	ر ا	2	ო	8	90.91%	80.00%	90.91%
#156		111	0	0	111	38	7	င	63	Ξ	o	2	52	52.53%	82.54%	85.25%
#157		က	0	0	ო	-	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#158		12	0	0	12	2	-	3	ဖ	2	2	0	4	20.00%	66.67%	%2999
#159		2	0	0	2	2	0	0	0	0	0	0	0	%00.0	%00.0	0.00%
#160		4	0	0	4	က	0	0	1	0	0	0	-	25.00%	100.00%	100.00%
#161		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#162		-	0	0	-	0	0	0	-	0	0	0	1	100.00%	100.00%	100.00%
#163		4	0	0	4	-	0	0	က	-	0	1	7	%2999	%2999	100.00%
#164		S	0	0	5	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#165		0	639	0	639	233	158	7	241	75	90	25	166	36.97%	68.88%	76.85%
#166		158	0	0	158	47	28	2	81	50	10	10	61	51.69%	75.31%	85.92%
#167		80	0	0	&	-	3	0	4	0	0	0	4	80.00%	100.00%	100.00%
#168		191	0	0	191	28	22	-	140	36	6	27	<u>4</u>	73.76%	74.29%	92.04%
#169		က	0	0	က	2	0	0	-	-	0	-	0	0.00%	0.00%	0.00%
#170		0	0	71	71	4	9	0	47	80	4	4	39	68.42%	82.98%	90.70%
#171		5	0	0	2	2	9	0	2	0	0	0	2	\$0.00%	100.00%	100.00%
#172		413	0	0	413	48	19	2	344	70	63	7	274	71.17%	79.65%	81.31%
#173		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#174		0	0	ო	ဂ	0	2	0	-	0	0	0	1	100.00%	100.00%	100.00%
#175		0	0	24	24	12	0	0	12	0	0	0	12	20.00%	100.00%	100.00%
#176		26	0	0	49	0	24	-	39	0	0	0	39	100.00%	100.00%	100.00%
#177		7	0	0	7	9	0	0	1	0	0	0	-	14.29%	100.00%	100.00%
#178		က	0	0	က	-	0	0	2	-	0	-	-	20.00%	20.00%	100.00%
#179		25	0	0	25	က	5	0	17		0	-	16	84.21%	94.12%	100.00%
#180		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#181		5	0	0	10	6	2	0	2	-	-	0	4	20.00%	80.00%	80.00%
#182		=	0	0	=	4	2	0	ç	0	0	0	2	55.56%	100.00%	100.00%
#183		2	0	0	2	0	~	0	-	0	0	0	-	100.00%	100.00%	100.00%
#184		က	0	0	ო	2	-	0	0	0	0	0	0	0.00%	0.00%	0.00%
#185		7	0	٥	7	0	-	0	9	2	-	-	4	80.00%	%29.99	80.00%

						LSRPR	LSR PROCESSING				. =				FLOWTHROUGH	Ξ
						"	LESOG									
		Σ	Mechanized Interface Used	Interface L	lsed	Manual	Rejects	Validated	ated		Errors					
ame N	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#186]。	-	0	-]-	0	0]。	0		o		%00.0	0.00%	0.00%
#187		0	45	0	45	18	11	-	15	-	-	0	4	42.42%	93.33%	93.33%
#188	-	112	0	0	112	26	49	-	36	2	-	_	8	55.74%	94.44%	97.14%
#189		1034	0	0	1034	124	80	23	807	200	130	70	607	70.50%	75.22%	82.36%
#190		-	0	0	***	0	0	0	1	0	0	0	•	100.00%	100.00%	100.00%
#191		9	0	0	9	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%
#192		0	0	8	8	0	1	0	17	ဂ	2	-	4	87.50%	82.35%	87.50%
#193		0	0	80	æ	-	0	0	7	2	2	0	2	62.50%	71.43%	71.43%
#194		0	0	19	19	3	0	0	16	9	2	4	10	%29.99	62.50%	83.33%
#195		0	0	8	8	0	-	0	7	-	0	-	9	100.00%	85.71%	100.00%
#196		0	0	-	-	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#197		5	0	0	5	က	0	0	2	1	-	0	-	20.00%	20.00%	20.00%
#198		4	0	0	4	-	0	0	က	0	0	0	က	75.00%	100.00%	100.00%
#199		0	7	0	2	-	0	0	-	0	0	0	-	50.00%	100.00%	100.00%
#200		7	0	0	=	-	7	0	က	0	0	0	က	75.00%	100.00%	100.00%
#201		119	0	0	119	35	4	ဗ	77	4	13	-	63	26.76%	81.82%	82.89%
#202		9	0	0	9	0	-	0	S.	-	-	0	4	80.00%	80.00%	80.00%
#203		1	0	0	-	-	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#204		37	0	0	37	16	2	-	82	0	0	0	18	52.94%	100.00%	100.00%
#205		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#206		22	0	0	22	7	2	0	13	0	0	0	13	65.00%	100.00%	100.00%
#207		0	4	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
#208		က	0	0	က	0	0	-	2	0	0	0	2	100.00%	100.00%	100.00%
#209		64	0	0	2	12	4	0	48	7	9	-	41	69.49%	85.42%	87.23%
#210		83	0	0	83	17	12	4	20	22	5	17	28	26.00%	26.00%	84.85%
#211		-	0	0	-	0	0	0	-	-	-	0	0	%00.0	0.00%	0.00%
#212		52	0	0	52	12	11	0	29	9	2	3	24	63.16%	82.76%	92.31%
#213		264	0	0	264	28	29	7	200	48	44	4	152	67.86%	76.00%	77.55%
#214		11	0	0	11	5	0	0	9	1	0	-	5	\$0.00	83.33%	100.00%
#215	!	16	0	0	16	4	က	0	o	2	2	0	7	53.85%	77.78%	77.78%
#216		50	0	0	90	9	9	-	37	5	4	-	32	76.19%	86.49%	88.89%
#217		22	0	0	22	0	0	0	22	9	က	က	16	84.21%	72.73%	84.21%
#218		2	0	0	2	0	-	0	-	0	0	0	-	100.00%	100.00%	100.00%
#219		88	0	0	88	7	9	0	75	9	5	-	69	85.19%	92.00%	93.24%
#220		30	0	0	93	7	4	0	19	9	S	-	13	52.00%	68.42%	72.22%
#221		212	0	0	212	40	33	က	136	4	10	4	122	70.93%	89.71%	92.42%
#222		2	0	٥	2	0	-	0	-	0	0	0	-	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PR	LSR PROCESSING								FLOWTHROUGH	7
						TE	ESOG									
		M	Mechanized Interface Used	Interface	Jsed	Manual	Rejects	Validated	ated		Errors					
					Total Mech	Total Manual	Auto	Pending Supps		Total System	BST Caused	CLEC		Percent Achieved	Base	Percent Flow
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Œ	Calculation	Through
#223		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
#224		33	0	0	33	80	m	-	21	4	4	0	17	58.62%	80.95%	80.95%
#225		0	0	2	7	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#226		0	0	7	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#227		0	0	33	33	80	9	0	19	4	-	က	15	62.50%	78.95%	93.75%
#228		_	0	0	-		0	0	0	0	0	0	0	0.00%	%00.0	0.00%
#229		42	0	0	42	9	9	-	53	4	0	4	25	80.65%	86.21%	100.00%
#230		c)	0	0	S.	0	0	0	S	0	0	0	5	100.00%	100.00%	100.00%
#231		20	0	0	20	2	2	0	9	2	0	2	14	87.50%	87.50%	100.00%
#232		49	0	0	64	6	'n	2	48	6	2	7	39	78.00%	81.25%	95.12%
#233		197	0	0	197	72	8	0	117	18	13	5	66	53.80%	84.62%	88.39%
LENS Subtotal	-	11540	0	0	11540	2304	1337	156	7743	2012	1337	675	5731	61.15%	74.02%	81.08%
EDI Subtotal	Į.	0	738	0	738	260	179	80	291	87	60	27	204	38.93%	70.10%	77.27%
TAG Subtotal	72	0	0	601	601	204	91	s,	301	91	46	45	210	45.65%	%24.69	82.03%
TOTAL INTERFACES	S	11540	738	601	12879	2768	1607	169	8335	2190	1443	747	6145	59.34%	73.73%	80.98%

10/10/2001

							011100100									
Company Into						LSR PR	PROCESSING								FLOWT	FLOWTHROUGH
						7	LESOG									
		Me	Mechanized Interface Used	nterface U	sed	Manual	Rejects	Validated	ated		Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	tssued SO's	Percent Achieved Flowthrough	Base	Percent Flow
##		0	29	1	29	6	22		36	9	-	S	30	75.00%	83.33%	%22.96
#2		0	711	0	711	157	150	0	404	148	23	125	256	58.72%	63.37%	91.76%
#3		0	5	0	13	2	က	0	80	0	0	0	80	80.00%	100.00%	100.00%
4		0	4	0	4	0	0	. 0	4	,		0	m	75.00%	75.00%	75.00%
#2		0	9	0	9	2	0	0	4	4	-	0	က	50.00%	75.00%	75.00%
9#		0	75	0	75	29	2	0	44	က	0	ო	4	58.57%	93.18%	100.00%
d Manual Fallout. This is currently u	s currently u	0	54	0	54	20	12	0	22	2	-	-	20	48.78%	90.91%	95.24%
8#	. 2000 . 200	97	0	0	26	11	15	က	68	15	7	60	53	74.65%	77.94%	88.33%
6#		1686	0	0	1686	306	131	19	1230	131	80	51	1099	74.01%	89.35%	93.21%
#10		10	0	0	10	-	0	_	œ	4	က	-	4	20.00%	\$0.00%	57.14%
#11		9	0	0	9	0	1	0	5	-	0	-	4	100.00%	80.00%	100.00%
#12		2	0	0	2	0	0	0	2	2	1	-	0	0.00%	0.00%	0.00%
#13		39	0	0	39	ε	8	3	25	8	4	4	17	70.83%	%00.89	80.95%
#14		36	0	0	36	2	7	1	56	2	2	0	24	85.71%	92.31%	92.31%
#15			0	0	7	0	-	0	9	2	0	2	4	100.00%	%2999	100.00%
#16		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
#17		497	0	0	497	83	53	1	360	41	11	30	319	77.24%	88.61%	%2996
#18		0	69	0	69	28	œ	8	93	თ	4	5	21	39.62%	70.00%	84.00%
#19		0	929	0	929	420	92	80	152	35	22	13	117	20.93%	76.97%	84.17%
#20		0	159	0	159	46	45	က	65	16	4	12	49	49.49%	75.38%	92.45%
#21		10	0	0	10	-	S	0	4	0	0	0	4	80.00%	100.00%	100.00%
#22		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#23		1071	0	0	1071	06	260	თ	712	99	19	47	646	85.56%	90.73%	97.14%
#24		19	0	0	19	4	-	0	14	က	-	2	11	68.75%	78.57%	91.67%
#25		0	292	0	292	19	74	9	193	65	48	17	128	65.64%	66.32%	72.73%
#26		0	0	14995	14995	2889	2180	168	9758	1550	718	832	8208	69.47%	84.12%	91.96%
#27		0	0	28	28	8	20	-	ပ	-	-	0	8	5.41%	%29.99	%2999
#28		7213	0	0	7213	484	286	24	6419	209	452	155	5812	86.13%	90.54%	92.78%
#29		74	0	0	74	40	21	0	13	2	-	-	11	21.15%	84.62%	91.67%
#30		0	635	0	635	285	66	4	247	59	17	42	188	38.37%	76.11%	91.71%
#31		733	0	0	733	86	85	91	534	62	15	47	472	89.68%	88.39%	96.92%
#32		566	0	0	266	25	40	-	200	5	2	10	185	86.05%	92.50%	97.37%
#33		32	0	0	32	4	7	0	21	80	0	80	13	76.47%	61.90%	100.00%
#34		91	0	0	16	4	-	0	-	-	0	-	10	71.43%	90.91%	100.00%
#35		22	0	0	22	-	6	0	12	0	0	0	12	92.31%	100.00%	100.00%
#36		38	0	0	38	9	12	2	18	7	4	ო	11	52.38%	61.11%	73.33%
#37		10	0	0	10	-	4	_	4	0	0	0	4	80.00%	100.00%	100.00%

						200	ONIGOROGO								TAIC 13	EL OWTHROLIGH
Company Into						LSK PK	OCESSING									LI COCUL
						FE	LESOG									
		W	Mechanized Interface Used	Interface L	lsed	Manual	Rejects	Validated	ated		Errors					
					Total Mech	Total Manual	Auto	Pending Supps	į	Total System	BST Caused	Caused		Percent Achieved	Base	Percent Flow
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	s.OS panssi	Flowthrough	Calculation	Inrough
#38		5	0	0	£	2	2	0	-	0	0	0	-	33.33%	100.00%	100.00%
62#	_	69	0	0	69	7	4	3		19	41	2	36	63.16%	65.45%	72.00%
#40		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#		2	0	0	7	0	0	0	2	-	0	-	-	100.00%	20.00%	100.00%
#42		0	0	-		. 0	0	0	·	-	-	0	0	0.00%	%00.0	0.00%
#43		æ	0	0	œ	0	9	0	ĸ	o	0	0	5	100.00%	100.00%	100.00%
#44		0	0	141	141	9	52	15	89	55	31	24	13	26.00%	19.12%	29.55%
#45		9	0	0	ø	0	-	0	ß	7	0	2	က	100.00%	%00:09	100.00%
#46		359	0	0	359	46	93	18	202	103	49	54	66	51.03%	49.01%	66.89%
#47		2	0	0	2	0	0	0	2	-	0	-	-	100.00%	80.00	100.00%
#48		10	0	0	5	4	0	0	ဖ	0	0	0	9	%00.09	100.00%	100.00%
#49		0	0	-	-	-	0	0	0	0	0	0	0	0.00%	0.00%	%00.0
#20		0	982	0	982	192	163	9	621	77	1-4	36	544	70.01%	87.60%	92.99%
#51		22	0	0	22	9	-	7	80	က	0	က	5	45.45%	62.50%	100.00%
#52		1170	0	0	1170	116	162	5	877	120	58	62	757	81.31%	86.32%	92.88%
#23		0	ო	0	9	2	0	0	-	-	0	-	0	0.00%	0.00%	%00.0
#54		0	375	0	375	109	55	0	211	33	19	14	178	58.17%	84.36%	90.36%
#25		23	0	0	23	0	10	0	13	2	0	2	11	100.00%	84.62%	100.00%
#56		2481	0	0	2481	349	185	32	1915	306	197	109	1609	74.66%	84.02%	89.09%
#27		2915	0	0	2915	306	462	28	2119	234	68	166	1885	83.44%	88.96%	96.52%
#28		4010	0	0	4010	461	557	31	2961	282	117	165	2679	82.25%	90.48%	95.82%
#29		33	0	0	33	0	9	0	27	7	က	4	20	86.96%	74.07%	86.96%
09#		473	0	0	473	32	348	9	87	53	-	28	58	63.74%	%29.99	98.31%
#61		0	0	38	38	7	2	0	53	-	-	0	28	77.78%	96.55%	96.55%
#62		22	0	0	22	7	-	-	82	9	4	-	13	68.42%	72.22%	76.47%
#63		0	0	-	,-	0	-	0	0	0	0	0	0	0.00%	0.00%	%00.0
#64		147	0	0	147	13	22	7	105	12	5	7	93	83.78%	88.57%	94.90%
#65		თ	0	0	o	0	4	0	2	_	0	-	4	100.00%	80.00%	100.00%
99#		134	0	0	134	30	19	0	85	15	8	7	70	64.81%	82.35%	89.74%
£9#	The state of the s	5	0	0	S	0	2	0	3	-	0	1	2	100.00%	%29.99	100.00%
#9#		4	0	0	4	2	1	0	-	-	0	-	0	0.00%	0.00%	%00.0
69#		0	39766	0	39766	3843	4893	4	31026	1006	280	726	30020	87.92%	%92.96	%80.66
0/#		56	0	0	26	1	12	0	13	1	1	0	12	85.71%	92.31%	92.31%
#71		88	0	0	88	12	თ	0	29	∞	9	က	29	77.63%	88.06%	92.19%
#72		3	0	0	ო	0	0	0	က	1	0	-	2	100.00%	%29.99	100.00%
#73		0	0	45	ĸ	4	1	0	0	0	0	0	0	0.00%	0.00%	%00.0
#74		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%

אספורבסאוב פונסבוע זיון בט					Ī											
Company Info						LSR PR	R PROCESSING								FLOWT	FLOWTHROUGH
						רו	LESOG									
		×	Mechanized Interface Used	Interface L	lsed	Manual	Rejects	Valik	Validated		Errors					
	700	0 2 1	Š	Ş	Total Mech	Total Manual	Auto	Pending Supps	i	Total System	BST Caused	CLEC	30	Percent Achieved	Base	Percent Flow
Name #76	The state of the s	┛	j c	-	2 1	Thomas .		(= orange)			1		e OC panesi	Spour Mount	Carculation	in and a
9/#		148	0	- c	148	. <u>0</u>	> 7	۰ ،	2 2	17	o თ	0 00	0 00	76.07%	83 96%	90.00%
24		67		· c	49	. o	13	ı	27	: «) c		72	72.73%	%56.55 88 86%	100 00%
#78		9	0	0	16	0	-	0	15	6	-	2	12	92.31%	80.00%	92.31%
6/#		2	0	0	2	0	0	0	2	0	0	0	7	100.00%	100.00%	100.00%
#80		9	0	0	10	_	2	0	7	0	0	0	7	87.50%	100.00%	100.00%
#84		154	0	0	154	35	56	ო	9	12	80	4	62	65.29%	86.81%	%08.06
#82		6	0	0	σ	0	0	0	6	-	0	-	ω	100.00%	88.89%	100.00%
#83		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#84		12	0	0	12	0	2	0	5	2	-	-	80	88.89%	80.00%	88.89%
#82		6	0	0	6	2	4	-	2	0	0	0	2	\$0.00%	100.00%	100.00%
98#		0	17	0	17	5	1	0	11	9	0	9	5	\$0.00\$	45.45%	100.00%
#87		1417	0	0	1417	131	145	2	1139	29	42	25	1072	86.10%	94.12%	96.23%
#88		2364	0	0	2364	258	256	37	1813	122	55	29	1691	84.38%	93.27%	96.85%
68#		22	0	0	25	80	6	0	6 0	0	0	0	8	20.00%	100.00%	100.00%
06#		0	0	13	5	0	ဗ	ო	7	-	-	0	မ	85.71%	85.71%	85.71%
#91		0	0	12	12	11	0	0	-	-	-	0	0	0.00%	0.00%	%00.0
#85		0	0	32	32	7	-	0	24	ო	2	-	21	70.00%	87.50%	91.30%
#63		0	0	73	73	16	22	ო	32	4	80	ဖ	18	42.86%	56.25%	69.23%
#6#		0	0	18	82	-	10	-	ဖ	2	-	-	4	%29.99	%29'99	80.00%
**		0	0	160	160	32	49	-	78	33	80	25	45	52.94%	27.69%	84.91%
96#	-	0	0	49	49	8	7	7	32	80	7	-	24	61.54%	75.00%	77.42%
464		0	0	7	7	9	0	-	0	0	0	0	0	0.00%	%00.0	0.00%
#6#		0	0	39	93	က	10	ო	23	ო		0	20	76.92%	86.96%	86.96%
66#		0	0	23	23	5	က	0	5	80	4	4	2	12.50%	20.00%	33.33%
#100	in the second	858	0	0	858	98	104	-	645	20	23	47	575	82.61%	89.15%	96.15%
#101		0	0	17	17	9	0	0	-	0	0	0	-	5.88%	100.00%	100.00%
#102		159	0	0	159	4	-	2	142	62	က	59	80	82.47%	56.34%	96.39%
#103		4	0	0	4	2	2	2	ß	0	0	0	2	20.00%	100.00%	100.00%
#104		0	0	27	27	15	8	0	4	-	-	0	က	15.79%	75.00%	75.00%
#105		4204	0	0	4504	612	435	35	3422	212	106	106	3210	81.72%	93.80%	96.80%
#106		-	0	0	-	-	0	0	0	0	0	0	0	%00.0	0.00%	0.00%
#107		0	0	62	62	6	6	4	4	12	9	ဖ	28	65.12%	70.00%	82.35%
#108		0	0	12	12	0	2	0	5	-	0	-	6	100.00%	%00.06	100.00%
#109		0	0	17	17	4	7	0	g	-	-	0	ĸ	20.00%	83.33%	83.33%
#110		0	0	22	22	12	0	0	5	4	-	က	9	31.58%	80.00	85.71%
#111		0	0	38	38	5	5	0	28	9	2	4	22	75.86%	78.57%	91.67%

Company Info						LSR PR	PROCESSING								FLOWT	FLOWTHROUGH
							LESOG									
		Me	Mechanized Interface Used	nterface U	sed	Manual	Rejects	Valid	Validated		Errors					
	RESH / OCN	LENS	ED	TAG	Total Mech	Total Manual Fallout	Auto	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Sound SO's	Percent Achieved Flowthrough	Base	Percent Flow Through
#112		108	•		108	=	=		98	٥	0	o	86	88.66%	100 00%	100 00%
#113		18	0	0	<u>.</u> &	4	2	0	6	-	0	-	8	%299	88.89%	100.00%
#114		. 40	0	0	2	2	0	0	m	0	0	0	8	%00.09	100.00%	100.00%
#115	1	19	0	0	19	-	-	0	12	on.	'n	9		66.67%	47.06%	72.73%
#116		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#117		09	0	0	8	7	17	0	36	4	e	-	32	76.19%	88.89%	91.43%
#118		0	0	1972	1972	184	159	87	1542	430	358	72	1112	67.23%	72.11%	75.65%
#119		-	0	0	-	0	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
#120		7	0	0	7	0	2	0	2	က	0	က	2	100.00%	40.00%	100.00%
#121		21	0	0	21	-	0	0	20		-	0	19	90.48%	95.00%	95.00%
#122		301	0	0	301	75	14	3	209	20	16	4	189	67.50%	90.43%	92.20%
#123		7	0	0	7	0	4	0	3	0	0	0	3	100.00%	100.00%	100.00%
#124		124	0	0	124	56	23	0	75	11	2	6	64	69.57%	85.33%	96.97%
#125		17	0	0	17	-	80	0	80	0	0	0	80	88.89%	100.00%	100.00%
#126		0	144	0	144	28	51	0	35	53	ю	56	9	8.96%	17.14%	%29.99
#127		-	0	0	-	0	-	0	0	0	0	0	0	0.00%	0.00%	0.00%
#128		13	0	0	5	0	ဖ	0	7	0	0	0	7	100.00%	100.00%	100.00%
#129		0	1573	0	1573	989	141	12	734	169	06	79	565	42.13%	76.98%	86.26%
#130		150	0	0	150	40	56	-	83	12	9	9	7.1	%89.09	85.54%	92.21%
#131		0	0	-	-	0	-	0	0	0	0	0	0	%00.0	%00.0	0.00%
#132		2	0	0	S	0	0	-	4	2	0	2	2	100.00%	20.00%	100.00%
#133		83	0	0	83	2	80	-	72	9	5	9	99	82.35%	77.78%	84.85%
#134		0	0	3	31	2	4	0	22		0	3	19	79.17%	86.36%	100.00%
#135		496	0	0	496	14	23	-	431	19	15	4	412	88.03%	95.59%	96.49%
#136		9	0	0	9	0	ဗ	0	က	0	0	0	ო	100.00%	100.00%	100.00%
#137		0	0	S	2	-	-	0	ო	0	0	0	က	75.00%	100.00%	100.00%
#138		12	0	0	12	0	0	0	12	က	-	2	თ	%00.06	75.00%	%00.06
#139		479	0	0	479	80	47	2	350	35	18	17	315	76.27%	%00:06	94.59%
#140		29	0	0	29	80	18	0	14	S	n	2	36	%09.92	87.80%	92.31%
#141		9	0	0	9	0	0	-	5	2	0	2	ღ	100.00%	%00.09	100.00%
#142		188	0	0	188	38	56	က	121	Ξ	80	က	110	70.51%	90.91%	93.22%
#143		0	0	220	220	51	12	2	155	7	7	0	148	71.84%	95.48%	95.48%
#144		3357	0	0	3357	108	98	က	3160	49	37	12	3111	95.55%	98.45%	98.85%
#145		4	0	0	4-	0	-	2	-	0	0	0	-	100.00%	100.00%	100.00%
#146		0	32	0	32	-	7	0	24	2	0	2	22	95.65%	91.67%	100.00%
#147		6	0	0	6	0	3	0	9	3	2	-	က	%00.09	20.00%	%00.09
#148		0	472	0	472	240	91	15	126	20	32	18	92	21.84%	60.32%	70.37%

						1									E C	10100
Company Info						LSR PR	R PROCESSING								FLOWI	FLOWTHROUGH
						Ë	LESOG									
		Me	Mechanized Interface Used	nterface U	pes	Manual	Rejects	Validated	ated		Errors					
a swell	RESH / OCN	LENS	ED	TAG	Total Mech	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	s,OS panssi	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
01184 0744		4100	c	c	4100	1720	143	2	2217	85	46	39	2132	54.69%	96.17%	97.89%
4.50		5 5	0	0	5 75	2	2	0	9	0	0	0	9	75.00%	100.00%	100.00%
#151	+-	rc.	· ·	0	· ·	. 0		0	6	0	0	0	m	100.00%	100.00%	100.00%
#152		, α	0	0	, σο	2	0	0	9	0	0	0	9	75.00%	100.00%	100.00%
#153		98	0	0	8	, ເ	0	0	27	2	-	-	25	86.21%	92.59%	96.15%
#154		19	0	0	19	0	80	-	10	0	0	0	10	100.00%	100.00%	100.00%
#155		27	0	0	27	-	9	0	20	0	0	0	20	95.24%	100.00%	100.00%
#156		23	0	0	23	4	က	_	15	7	0	7	8	%299	53.33%	100.00%
#157		0	0	ო	ဗ	0	_	0	2	-	•	-	-	100.00%	20.00%	100.00%
#158		0	0	1831	1831	294	235	6	1293	157	85	72	1136	74.98%	87.86%	93.04%
#159		0	0	666	666	121	152	_	725	92	39	37	649	80.22%	89.52%	94.33%
#160		0	0	ო	က	0	2	0	-	0	0	0	-	100.00%	100.00%	100.00%
#161		0	0	1863	1863	384	287	4	1188	190	87	103	866	67.94%	84.01%	91.98%
#162		0	0	1149	1149	171	204	2	772	125	56	69	647	74.03%	83.81%	92.03%
#163		0	0	973	973	160	155	-	657	100	33	67	557	74.27%	84.78%	94.41%
#164		0	0	17	17	2	9	0	თ	2	0	2	7	77.78%	77.78%	100.00%
#165		4	0	0	4	0	2	1	1	-	0	-	0	%00'0	%00.0	%00.0
#166		4	0	0	4	-	1	0	2	1	0	1	1	%00.09	20.00%	100.00%
#167		2	0	0	2	0	1	0	-	-	0	-	0	0.00%	0.00%	0.00%
#168		2600	0	0	2600	491	323	16	1770	150	72	78	1620	74.21%	91.53%	95.74%
#169		0	28	0	28	9	0	2	20	11	10	-	6	36.00%	45.00%	47.37%
#170		0	95	0	99	48	1	0	7	-	-	0	9	10.91%	85.71%	85.71%
#171		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#172		0	78	0	28	20	0	1	7	2	2	ဗ	7	8.33%	28.57%	20.00%
#173		0	213	0	213	160	19	က	31	=	9	2	20	10.75%	64.52%	76.92%
#174		0	164	0	164	8	22	-	47	15	10	S	32	23.53%	%60.89	76.19%
#175		0	323	0	323	143	46	9	128	38	27	Ξ	06	34.62%	70.31%	76.92%
#176		25	0	0	25	4	က	0	18	2	0	7	16	80.00%	88.89%	100.00%
#177		2	0	0	2	0	2	0	0	0	0	0	0	%00.0	0.00%	0.00%
#178		2	0	0	2	1	0	0	-	0	0	0	-	20.00%	100.00%	100.00%
#179		73	0	0	73	22	1	2	48	15	9	o	33	54.10%	68.75%	84.62%
#180		53	0	0	53	0	1	2	20	4	31	9	σ	22.50%	18.00%	22.50%
#181		127	0	0	127	2	5	0	120	7	2	S	113	%85.96	94.17%	98.26%
#182		4	0	0	4	0	0	-	က	0	0	0	ო	100.00%	100.00%	100.00%
#183		15	0	0	15	0	0	-	41	2	0	2	12	100.00%	85.71%	100.00%
#184		မ	0	0	9	1	0	-	4	-	0	-	ю	75.00%	75.00%	100.00%
#185		54	0	0	42	5	4	0	45	4	0	4	41	89.13%	91.11%	100.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PR	ROCESSING								FLOWT	FLOWTHROUGH
						- T	ESOG									
To Agreement Agr		¥	Mechanized Interface Used	Interface L	Jsed	Manual	Rejects	Validated	ated		Errors					
					Total Mech	Total Manual	Auto	Pending Supps		Total System	BST Caused	CLEC		Percent Achieved	Base	Percent Flow
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Through
#186		29	0	0	29	11	3	-	52	9	2	4	46	77.97%	88.46%	95.83%
#187		2	0	0	7	0	1	0	-	0	0	0	-	100.00%	100.00%	100.00%
#188		0	0	47	47	8	က	0	36	ო	-	2	33	78.57%	91.67%	%90'.26
#189		0	0	661	661	87	62	2	510	40	23	17	470	81.03%	92.16%	95.33%
#190		٥	0	92	92	15	9	0	71	æ	0	ω	63	80.77%	88.73%	100.00%
#191		0	0	226	226	28	31	0	167	4	ω	9	153	80.95%	91.62%	95.03%
#192		0	0	351	351	63	25	0	263	19	1	∞	244	76.73%	92.78%	%69'56
#193		15	0	0	15	2	0	0	13	1	-	0	12	80.00%	92.31%	92.31%
#194		604	0	0	604	55	38	3	508	39	16	23	469	86.85%	92.32%	%02'96
#195		134	0	0	134	9	9	3	119	13	9	œ	106	%09.06	89.08%	95.50%
#196		190	0	0	190	23	16	9	146	17	12	5	129	78.66%	88.36%	91.49%
#197		861	0	0	861	106	70	Ξ	674	68	47	21	909	79.84%	89.91%	92.80%
#198		43	0	0	43	12	15	-	15	-	0		4	53.85%	93.33%	100.00%
#199		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
LENS Subtotal	P	48364	0	0	48364	6664	4878	412	36410	3372	1749	1623	33038	79.70%	90.74%	94.97%
EDI Subtotal	11	0	46919	0	46919	6624	5981	74	34240	1799	643	1156	32441	81.70%	94.75%	%90.86
TAG Subtotal	14	0	0	26311	26311	4671	3743	310	17587	2881	1506	1375	14706	70.42%	83.62%	90.71%
TOTAL INTERFACES	S	48364	46919	26311	121594	17959	14602	962	88237	8052	3898	4154	80185	78.58%	90.87%	95.36%

10/10/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
#1		12
#2		194
#3		7
#4		2
45		15
9#	The state of the s	17
ed Manual Fallout. This is o	currently u	_
8#		29
6#		4
#10		43
#11		10
#12		7
#13		20
#14		21
#15		8
#16		46
#17		1
#18		6
#19		598
#20		3
#21		2
#22		2
#23		09
#24		45
#25		-
#26		492
#27		22
#28		5
#29		6
#30		က

13	æ	8	103	88	14	-	-	49	29	-	2	8	1517	8	1	35	18	8	21	5	15	2	2	-	23	56	က	2	13	-	17	1	1	4	13	9
#31	#32	#33	#34	#35	#36	#37	#38	#39	#40	#41	#42	#43	#44	#45	#46	#47	#48	#49	05#	#51	#52	#23	#54	99#	#26	457	#58	65#	09#	#61	#62	#63	#64	#65	99#	#67

16	121	1	13	483	-	12	222	13	117	83	55	9	24	80	1	-	8	9	1	4	23	-	14	530	1	6209	9	2	_	18	4	13	-	က	9	29
																					The state of the s															
#68	69#	ŪŹ#	#71	#72	#73	#74	#75	476	#77	#78	62#	#80	#81	#82	#83	#84	#85	#86	#87	#88	#89	06#	#91	#92	#93	#94	#95	96#	497	#98	66#	#100	#101	#102	#103	#104
				**		**						***	***	**	T	76	7	#	*	**		**	**	•	**	**	*	*		#	7	#	#	#	#	#

29	6	ري ا	241	3	9	55	-	72	15	13	က	5	2	4	15	9	-	78	-	271	21	-	36	5	က	96	2	13	12	12	_	12	14	ဖ	3	-
																															:					
#105	#106	#107	#108	#109	#110	#111	#112	#113	#114	#115	#116	#117	#118	#119	#120	#121	#122	#123	#124	#125	#126	#127	#128	#129	#130	#131	#132	#133	#134	#135	#136	#137	#138	#139	#140	#141

-	10	59	43	42	10	-	136	က	7	6	16	က	2	59	2	7	22	4	-	19	4	2	32	44	161	4	25	13	10	4	564	55	8	17	2	2
#142	#143	#144	#145	#146	#147	#148		#150	#151	#152	#153	#154	#155	#156	#157	#158	#159	#160	#161	#162	#163	#164	#165	#166	#167	#168	#169	#170	#171	#172	#173	#174	#175	#176	#177	#178

2	7	4	26	16	20	æ	-	229	467	17	46	47	81	18	1	79	83	39	2	2	516	-	1	7	80	92	27	56	51	21	9	96	ဗ	2	15	54
#179	#180	1181	#182	#183	#184	#185	#186	#187	#188	#189	#190	#191	#192	#193	#194	#195	#196	#197	#198	#199	#200	#201	#202	#203	#204	#205	#206	#207	#208	#209	#210	#211	#212	#213	#214	#215
#	145	***	***	**	¥	***	***	***	**	1	#	**	44	**	**	**	**	¥	**	45	***	**	#	**	**	*	***	**	#	#	¥	***	***	**	**	***

#219 #219 #220 #221 #223 #224 #225	0 7 7 7 9
#219 #220 #222 #222 #223 #224 #225	2 2 2
#220 #221 #222 #223 #224 #225	~ v ~ v
#221 #222 #223 #224 #225	9 2 2
#222 #223 #224 #225	0 0
#223 #224 #225	9
#224	
#225	ß
0000	2
#226	21
#227	89
#228	9
#229	2
#230	12
#231	13
#232	
#233	2
#234	5
#235	က
#236	34
#237	7
#238	32
#239	32
#240	29
#241	19
#242	1
#243	5
Total	17062

AGGREGATE ORDER TYPES	ORDER TY	PES								
ERROR DETAILS (Auto Clarifications (A) & Errors (E)	ILS (Auto C	larifications (A) & Errors (E	()	CAUSATION					
						CLEC Caused	þ		BST Caused	
Error Type			ω			,				% of BST
code)	Count	%	%			% or Agg	% or CLEC	Count	SEA IO &	naeneo ,
1000	7322	8.10%	8.10%	IF CHGING CLASS OF SERVICE ALL PERTINENT USOCS MUST BE POPULATED IN AND OU	اے	96.19%	9.58%	2/9	3.81%	0,000,0
7020	1747	1.93%	10.04%	NUM= TELNO= TN NOT FOUND IN CRIS	1747	100.00%	2.38%		%00.0	0.000%
7040	-	%00.0	10.04%	LOGON ABORTED/FAILED	0	0.00%	%00.0	-	100.00%	0.006%
7055	3635	4.02%	14.06%	NUM= TELNO= ACCOUNT IS FINAL	3631	%68.66	4.94%	4	0.11%	0.024%
7095	50	0.02%	14.09%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	2	10.00%	%00.0	138	%00.06	0.107%
7110	1625	1.80%	15.88%	COFFI NOT AVAILABLE	640	39.38%	0.87%	985	60.62%	5.843%
7115	18	0.02%	15.90%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	10	25.56%	0.01%	ω	44.44%	0.047%
al Fallout		%00'0	15.91%	UNE - ERROR GENERATING ECCKT	က	100.00%	%00.0		%00.0	0.000%
7225	y C	0.01%	15.91%	USOC= IS MISSING	9	100.00%	0.01%		%00.0	%000.0
7230		%00.0	15.92%	S	က	100.00%	0.00%		%00.0	%000.0
7245	> 2	%60 O	16.01%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	7.1	84.52%	0.10%	13	15.48%	0.077%
7250	495	0.55%	16.56%	LSR HOUSENUMBER INCORRECT	493	%09.66	0.67%	2	0.40%	0.012%
7367	2	0.00	16.52%	LINE - LOCBAN MISSING FOR LINP ORDER	10	100.00%	0.01%		0.00%	%000.0
1205	2 0	0.00	16.51 %	INF CLASS OF SERVICE MISSING, NUM AND TN REQUIRED	8	37.50%	%00.0	2	62.50%	0.030%
2002	0 8	8-00	16.50%	INE CANNOT GENERATE CLASS OF SERVICE USOC	24	92.31%	0.03%	2	7.69%	0.012%
7346	07	0.03%	16.80%	CANNOT GENERATE RILLING NAME AND ADDRESS FIDS	150	87.72%	0.20%	21	12.28%	0.125%
/313	= 9	0.13%	10.00%	INTERPORTED BOOMER BOOM BOOM BOOM ACCOUNT NIMBER NOT FOUND	4	95.35%	%90.0	2	4.65%	0.012%
7375	54	0.05%	10.64%	UNE - BOUNDED SOKREIN ENFORM BOLDON NOMBER NO.	188	100.00%	0.26%		%00.0	0.000%
7,000	7943	0.21%	26.70%	CHECHOES NOT DWN THIS ACCOUNT	7809	%96.66	10.63%	က	0.04%	0.018%
7400	710/	9,000	25.70%	MAKE SVC - INDIT ADI CONVSN ORD OR NOTE ABAND STA	16	100.00%	0.02%		%00.0	0.000%
7446	2 4	0.02%	25.74%	INF - CALL FORWARD TN REQUIRED	65	98.48%	%60.0	-	1.52%	%900.0
2465	23.46	2,000	28 39%	CANNOT CANCEL ORDER	1443	61.51%	1.96%	903	38.49%	5.356%
7495	46	0.05%	28 44%	UNE - DIR LOCATOR PROBLEM	5	10.87%	0.01%	41	89.13%	0.243%
7500	2 2	0.02%	28.46%	DUE DATE COULD NOT BE DETERMINED	8	40.00%	0.01%	12	%00:09	0.071%
7555	162	0.18%	28.64%	FID MISSING IN FEATURE DETAIL	150	92.59%	0.20%	12	7.41%	0.071%
7570	2	0.00%	28.64%	SEQ1X NOT ALLOWED WITH ZNB	0	0.00%	%00.0	2	100.00%	0.012%
7630	545	%09'0	29.24%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	178	32.66%	0.24%	367	67.34%	2.177%
7640	5	0.01%	29.25%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR		20.00%	%00.0	4	80.00%	0.024%
7645	1892	2.09%	31.34%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	1025	54.18%	1.39%	867	45.82%	5.143%
7660	9	0.01%	31.35%	USOC FUJIX NOT FOR RESALE	2	83.33%	0.01%	-	16.67%	%900.0
7690	5	0.02%	31.37%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	15	100.00%	0.02%		0.00%	0.000%
7705	35	0.04%	31.41%	UNE - ACTL/CLLI CODE MISSING	16	45.71%	0.02%	6	54.29%	0.113%
7710	283	0.31%	31.72%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	177	62.54%	0.24%	106	37.46%	0.629%
7715	23	0.03%	31.74%	SOCS TIMEOUT/NOT AVAILABLE	16	69.57%	0.02%	7	30.43%	0.042%
7718	1578	1.75%	33.49%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	637	40.37%	0.87%	941	29.63%	5.582%
7725	84	0.09%	33.58%	WAITING PERIOD EQUALS 5 MINUTES	23	27.38%	0.03%	61	72.62%	0.362%
7735	6	0.01%	33.59%	INVALID/MISSING LISTING NAME OR TYPE	8	100.00%	0.01%		%00.0	0.000%

AGGREGATE ORDER TYPES	ORDER TY	PES								
ERROR DETAILS (Auto Clarifications (A) & Errors (E)	ILS (Auto C	larifications (A) & Errors (k	E))	CAUSATION					
						CLEC Caused			BST Caused	
Error Type (by error			Ω		Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
(apoo	Count	%	%			62 500%	0.01%	~	37.50%	0.018%
7740	00	0.01%	33.60%	LOCAL CALLING PLUS INDICATOR NOT FOUND	6	02.30.70	8 10.0		46.620	709000
7755	9	0.01%	33.61%	UNE - NPANXX NOT FOUND IN CLLI TABLE	2	83.33%	0.01%	- :	10.07%	0.000%
7805	164	0.18%	33.79%	SITE COULD NOT BE DETERMINED	88	23.66%	0.12%	9/	46.34%	0.451%
7815	25	%90 0	33.85%	FID=RCU INVALID OR MISSING DATA	36	69.23%	0.05%	16	30.77%	0.095%
7825	; -	%00.0	33.85%	RSAG-INCORRECT TELEPHONE NUMBER FORMAT	-	100.00%	0.00%		%00.0	%000.0
7050	-	%00.0	33.85%	RSAG - NED ADDITIONAL ADDRESS OR TN	3	100.00%	0.00%		0.00%	%000.0
7000	, 173	0.22%	34 56%	RSAG - NO EXACT MATCH ON STREET NAME	640	99.84%	0.87%	-	0.16%	%900.0
1000	- 4	0.17%	34 73%	PSAG. NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	149	99.33%	0.20%	-	0.67%	%900.0
7000	8	0.17.0	34 75%	PSAG. NO MATCH ON STREET NAME	20	100.00%	0.03%	ļ	%00.0	0.000%
7900	7707	1.05.70	36.40%	PSAG INCORRECT COMMINITY INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	1484	%08.66	2.02%	က	0.20%	0.018%
7905	104	1.0370	36.40%	POAG - NO MATCH ON EXACT STREET NAME	48	72.73%	0.07%	18	27.27%	0.107%
7930	8 8	20.0	36.40%	DOAD SIMILAR STREET FOLIND IN DIFFERENT COMMUNITY AND/OR ZIP	22	100.00%	0.03%		0.00%	0.000%
7935	77	0.02%	36.53%		10	34.48%	0.01%	19	65.52%	0.113%
7845	8	0.03%	36.53%	CONVERSION SPECIFIED CAN ONLY BE USED ON RETAIL TO UNE SERVICE	-	100.00%	0.00%		0.00%	%000.0
8130	-	0.00%	300.00	CONVENCION OF COLLEGE OF THE MAXIMIM NUMBER OF OCCURRENCES	422	60.63%	0.57%	274	39.37%	1.625%
8150	250	0.77%	37.37%	INVALID USOC CHARACTER FORMAT SAF 013 11 CREXI	69	100.00%	%60.0		0.00%	0.000%
816/	20 0	0.08%	37.3170	INVACID 0300 CHANACIENT CAME OF THE STATE OF	365	100.00%	0.50%		0.00%	%000.0
8170	365	0.40%	37.78%	USUC MAT UNLI AFFEAR ONCE: FORWAT INT 131 LIFDRI =	53	100.00%	0.07%		0.00%	%000.0
8173	3	0.06%	37.04%	INVALID CLASS OF SERVICE: I CHARLE MIST BE DIFFERENT FROM NIMBER BEING REFI		100.00%	0.16%		0.00%	0.000%
8180	<u> </u>	0.13%	37.30%	APER CALLINC BLAN USOC MISMATCH FORMAT 300 LINE LIPP GROODING LINE ASSIGN OF		100.00%	0.04%		0.00%	%000.0
8183	5	0.03%	38.00%	PEOPLECIAL VALUE COMBINATION FORMAT SAF 424 11 ESCAT		100.00%	0.05%		0.00%	%000.0
8185	04 5	0.04%	38 80%	INDOMAY NOT APPEAR ON REGILEST FORMAT SAE 431 T1 EMP1S /TN	767	100.00%	1.04%		%00.0	0.000%
010/	/0/	1.09%	30.08%	INSOCISION TVALID ON BST FILE. FORMAT SAE 433 11 CREX6	982	100.00%	1.34%		0.00%	%000.0
0 00	1224	1 35%	41 33%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 11 S98CP /TN	1221	100.00%	1.66%		%00.0	0.000%
0130	77	%00.0	41 33%	IISOC NOT VALID WITH CALLER ID. FORMAT SAE 473 11 NXMCR /TN	က	100.00%	%00.0		0.00%	%000.0
20 00	405	0.45%	41 78%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 11 GCJ / IN	405	100.00%	0.55%		0.00%	0.000%
8197	397	0.44%	42 22%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	397	100.00%	0.54%		0.00%	%000.0
0010	25	0.06%	42 28%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 11 GCJRC /TN	57	100.00%	0.08%		0.00%	%000.0
800 B	103	0.21%	42 50%	BCRINSSINX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	193	100.00%	0.26%		%00.0	%000.0
8207	2 8	%60.0	42 59%	BRD/NSO/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 11 NX9 /TN	84	100.00%	0.11%		%00.0	%000.0
0000	707	0.03%	43 24%	LISOC COMBINATION IS INVALID. FORMAT SAE 587 11 ESXDC /TN	587	100.00%	0.80%		0.00%	0.000%
0203	20.0	20.00	43.50%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	231	100.00%	0.31%		0.00%	%000.0
0,40	18.6	0.17%	43.67%	IISOC= NOT APPLICABLE TO PORT LOOP SERVICE	155	100.00%	0.21%		%00.0	%000.0
9410	3	2000	43.67%	I SE INVALID IN TN	-	100.00%	0.00%		0.00%	%000.0
0410	- 5	0.00%	43.70%	I SE I P AI READY EXISTS ON ACCOUNT	30	100.00%	0.04%		%00.0	%000.0
0413	3 6	%00.0	43.71%	I SE DOES NOT EXIST ON ACCOUNT	2	100.00%	%00'0		%00.0	0.000%
200	۶ د	%00.0	43 73%	RSAG-INVALID SEARCH AREA	12	%00.09	0.02%	8	40.00%	0.047%
86	3	27.70								

AGGREGATE ORDER TYPES	ORDER TY	PES	37 00 00 14		CAUSATION					
ERROR DET	AILS (Auto C	ERROR DETAILS (Auto Clarifications (A) & Errors (E))	A) & Errors (1			CLEC Caused			BST Caused	
Error Type (by error			ω		in o	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
(apoo	Count	%	%		130	41 80%	0 18%	181	58.20%	1.074%
8820	311	0.34%	44.07%	SOCS ERROR: LUD BILL 004 ACT CODE NOT FUR THIS URD TITE	3994	25.81%	5.44%	11480	74.19%	68.094%
8825	15474	17.13%	61.20%	ORDER ERR.	5585	%96.66	7.60%	2	0.04%	0.012%
8830	5587	6.18%	67.38%	CLEC ALKEAUT OWNS THIS ACCOUNT	40	100.00%	0.05%		0.00%	0.000%
8850	04	0.04%	67.43%	CFA NOT FUGURD, PLEASE VENIT OF A	4	100.00%	0.01%		0.00%	0.000%
8855	4	%00.0	67.43%	THAT THE BANDT ALL DAVIED ON SIMITCH AS IS ACTIVITY TYPE	2	100.00%	%00.0	 	%00.0	0.000
8870	2	0.00%	67.43%	I ME ACT IS VAND I ME IS NOT ON CISTOMER RECORD	-	100.00%	0.00%		%00.0	%000.0
8885	-	0.00%	67 44970	LINE AND AND EINE IS NOT ON COST CHIEF INVALID ACT TYPE! NAVERATIRE COMBINATION	8	100.00%	0.00%		%00.0	0.000%
8890	e	0.00%	00.44%	CALLED MARCH MINER MISSING OR INVALID	724	99.45%	%66.0	4	0.55%	0.024%
8940	428	0.81%	00.2370	CALL FORWARDING ROUBER MISCORD OF THE STATE	68	100.00%	0.12%		%00.0	%000.0
8945	88	0.10%	68.34%	LINECLOSOVO AND TOO DO NOT MATCH	933	%62.66	1.27%	7	0.21%	0.012%
8970	935	1.03%	69.38%	FID RCU WITH TWO FOUND ON SAME LINE AS SAME CALLING COOLS	n	100.00%	0.00%		%00.0	0.000%
8995	m	%00.0	69.38%	SEMICULUM DISALLOWED WITH (+) SIGN IN TENSORAL MAINE EXCENSES	85	100.00%	0.02%		%00.0	%000.0
0006	18	0.02%	69.40%	LSO/LOCBAN (NPANAX) MISSING OR INVALID	10	76.92%	0.01%	က	23.08%	0.018%
9015	13	0.01%	69.42%	SUP FAILED TO UPDATE DUE DATE		100 00%	%00.0		%00.0	%000.0
9040	2	0.00%	69.42%	DODODO-CC REQUIRED	0	%00.0	0.00%	-	100.00%	%900.0
9045	-	%00.0	69.42%	2 11	-	100 00%	%00 0		0.00%	0.000%
0906	-	%00.0	69.42%	EU-STREET-1 REQUIRED	- 07	100.00%	0.02%		0.00%	0.000%
9155	48	0.05%	69.47%	UNE - PORTED OUT NUMBER	of S	100.00%	0.15%		%00 0	%000.0
9160	113	0.13%	%09.69	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	113	100.00%	0.10		%000	%000 0
9245	369	0.41%	70.01%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	369	100.00%	0.50%		800.0	%000.0
9263	2	0.00%	70.01%	NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS	2	100.00%	0.00%		8,00.0	2000
9428	4	0.00%	70.01%	DLNUM=0001 LTN= INVALID NICK DATA	4	100.00%	0.01%		0.00%	0.000%
9432	-	0.00%	70.02%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	-	100.00%	0.00%		0.00%	0.000%
9433	2	0.00%	70.02%	DLNUM=0001 LTN=HTN ACCOUNT NOT OWNED BY CLEC	2	100.00%	0.00%		0.00%	0.000%
9438	52	0.01%	70.02%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	4	80.00%	0.01%	-	20.00%	0.006%
9439	118	0.13%	70.15%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	118	100.00%	0.16%		0.00%	0.000%
9441	-	0.00%	70.15%	DLNUM=0014 LTN= ALI VALUE INVALID	-	100.00%	0.00%		% 00.0	0.000%
9442	349	0 39%	70.54%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	342	97.99%	0.47%	7	2.01%	0.042%
9446	-	%00 0	70.54%	LNUM=00001 =TC FR REFERENCE OF CALLS UNAVAILABLE FOR THIS NUMBER	-	100.00%	0.00%		00.0	0.000%
9440	- 40	0.03%	70.57%	LINABLE TO DETERMINE BLOCK CHOICE	56	100.00%	0.04%		%00.0	0.000%
9400	3 5	2000	70.58%	TOTAL DIJANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	+	91.67%	0.01%	-	8.33%	%900'0
100	2 -	%000	70.59%	MINIM IM OF TWO DIFFERENT LEATNS/LEANS REQUIRED FOR LSR	-	100.00%	0.00%		0.00%	0.000%
94/4	- 0	2000	70.02%	ACT - ALLOWED ONLY ON SAME LOCKLIM SERVICE ADDRESS	351	99.72%	0.48%	-	0.28%	%900.0
94/5	725	0.39%	71 05%	IS NOT FOLIND ON CSR TO DISCONNECT	89	100.00%	%60.0		%00.0	%000.0
9476	8 ;	0.06%	74 439/	IS NOT FOUND ON CONTROL OF THE PROPERTY OF THE PHONE NUMBER	74	100.00%	0.10%		%00.0	0.000%
9477	4 8	0.08%	71 23%	INTERPORT TO WASHING THE TOPES NOT EXIST ON ACCOUNT TO MODIFY	88	98.88%	0.12%	-	1.12%	%900'0
9479	620	0.10% 0.00%	73 31%	IN IN IM-DOOD FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	1874	99.79%	2.55%	4	0.21%	0.024%
9481	1878	2.08%	13.5170	LNOM=00001 TEXTONE DOLD INC. CONTROL CONTROL						

AGGREGATE ORDER TYPES	ORDER TY	PES	A) 9 E 22000 (E		CAUSATION					
ERROR DE L	AILS (Auto C	ERROR DE IAILS (Auto Ciarnications (A) & Errors (E) /	A) & ETIORS (I			CLEC Caused			BST Caused	
Error Type			ы			3	7	i	% of Ann	% of BST
code)	Count	%	%	Error Description	Count	Section 8/	70.00		2 4 5 0	%9000
9484	29	0.03%	73.34%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	87	80.55%	0.04%	-	2000	2000
9487		%00.0	73.34%	INVALID ACT TYPE FOR FULL MIGRATION	-	100.00%	0.00%	:	0.00%	0.000%
0 0	107	0.47%	73.81%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	421	100.00%	0.57%		0.00%	%0000
9400	7	% 11.0	73.83%	FATN= MIST EXIST FOR ACT P AND Q	17	100.00%	0.02%		%00.0	%000.0
0.49	2437	3 80%	77.63%	TNS= ON I NUM=00004 NOT FOUND ON EATN= FOR ACT=	3433	%88.66	4.67%	4	0.12%	0.024%
9490	2	0.00	77 5407	FATN= ON I NI IM=00001 AND FATN= ARE NOT COMPATIBLE	7	100.00%	0.01%		0.00%	%000.0
9497	- -	2000	77 84%	EAN ON INIM AND LEAN ARE POPULATED	င	100.00%	0.00%		0.00%	%000.0
9490	,	0.00%	77 649/	ONI VONE TO DER ALLOWED PER LOCATION	0	%00.0	0.00%	-	100.00%	0.006%
9510	-	0.00%	17.04%	MANY SAY INDIT AND CONVERSION ORDER OR NOTE ABANDONED STATION	2154	99.63%	2.93%	ω	0.37%	0.047%
9515	7917	2.39%	00.04%	WEG SVOTING TO SELL CONTENTS OF SAME ATN	24	92.31%	0.03%	2	7.69%	0.012%
9516	56	0.03%	80.07%	WOOF OF V AND ADE NOT ALLOWED ON COMMENTAL	35	100.00%	0.05%		0.00%	%000.0
9517	32	0.04%	80.10%	UNDO INVALID IF PIC ALREAD I EXISTS		100.00%	0.03%		0.00%	0.000%
9523	21	0.02%	80.13%	LOCNUM=000 HNUM=00001 HI= MIXED NFA(s) ANE NOT ALLOYING CONTROLL OF THE NOTION		100.00%	0.01%		%00.0	0.000%
9526	4	%00.0	80.13%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	1752	99.83%	2.38%	က	0.17%	0.018%
9529	1755	1.94%	82.07%	CANNOL RESIDER A LINE WOLCH IS NOT SOOF LINE OF THE	9,4	100 00%	0.08%		%00.0	0.000%
9543	29	%20.0	82.14%	LOCNUM= HNUM= HI= HI CANNOI BE IN MORE INAN ONE NID	3 -	100 00%	%00 0		%00.0	0.000%
9544	-	%00.0	82.14%	DLNUM=0001 LTN= WPP PROHIBITED WITH LIT OF 2 OR 3	- (100 00%	%00 0		%00.0	0.000%
9545	2	%00.0	82.14%	LOCNUM= HNUM=00001 HA OF D NOT ALLOWED	2670	90.00%	3.64%	16	0.59%	0.095%
9602	2694	2.98%	85.13%	١,	0.07	100 00%	0 13%	!	%00.0	0.000%
9605	93	0.10%	85.23%	USOC NOT FOR RESALE FORMAT SAE 959 11 PGRAX (ZPGR 1 /RMRR (A)	7 22	100.00%	0.02%		%00 0	0.000%
9096	12	0.01%	85.24%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	7 4	100.00%	0.01%		%00.0	0.000%
9613	9	0.01%	85.25%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION TEL	5	100.00%	0.03%		%00 0	0.000%
9616	22	0.02%	85.27%	YPH INVALID	77 0	100.00%	0.03%		%00 0	0.000%
9623	6	0.01%	85.28%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	0 0	400.00%	0.00		%000	%0000
9626	969	%99'0	85.94%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	080	100.00%	7.00	,	200.0	0.012%
9627	5703	6.31%	92.25%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	In/c	33.30%	7.70%	7	2000	%000
9628	192	0.21%	92.47%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	192	100.00%	0.26%		0.00%	0.000%
9629	31	0.03%	92.50%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	8	96.77%	0.04%	-	3.23%	0.000%
9639	57	%90.0	92.56%	CATEGORY L USOC MUST APPEAR FOR SAME TN	57	100.00%	%80.0		0.00%	0.000%
9641	2461	2 72%	95.29%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	2461	100.00%	3.35%		%00.0	%000.0
100	973	0.57%	95 86%	RAN DOES NOT EXIST FOR COMPANY CODE	518	100.00%	0.70%		0.00%	%000.0
1406	27.	7007	96.05%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDU	U 171	100.00%	0.23%		%00.0	0.000%
9004	=	861.0	90.00%	SI TN NOT FOUND ON CRIS ACCOUNT FOR LNA N. LNUM	2	100.00%	0.00%		%00.0	0.000%
9006	7	0.00%	20.00	GOOKTAINE ANGMATCH	-	100.00%	0.00%		%00.0	0.000%
7696	- ;	0.00%	96.03%	TOUGHTONE USON RECIED INWARD OR RECAPPED - FORMAT SAE 004	4	100.00%	0.06%		%00.0	%000.0
26/0	-	0.03%	96.10.20		06	100.00%	0.12%		%00.0	0.000%
96/1	3 ;	0.10%	30.20%		=	100.00%	0.01%		%00.0	0.000%
9673	= 5	%10.0	20.2.00	MINALID TANDA DATA - FORMAT SAE 389 (1 DRS /TN /PN /RNP B	42	100.00%	0.06%		%00.0	%000'0
9674	42	0.05%	30.20%	INVALID INTRA DATA						

AGGREGATE ORDER TYPES	: ORDER TY	PES			1000000000					
ERROR DETA	AILS (Auto C	ERROR DETAILS (Auto Clarifications (A) & Errors (E)	(A) & Errors (E	((1)	CAUSATION					
						CLEC Caused	p		BST Caused	
Error Type			ū							% of BST
(by error	Count	%	1 %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	Caused
]	0.079	706 3307	BECTION MIST NOT APPEAR - FORMAT SAE 679 11 BBC /TN	62	100.00%	%80.0	,	%00.0	0.000%
96/3	70	2000	20.00	CIBET CHADACTER OF LINE NIMBER IS NOT VALID FOR BST IN COFFI	-	100.00%	0.00%		%00.0	%000.0
6/96	- 3	8000	20.00		32	%26.96	0.04%	+-	3.03%	%900.0
9680	3 8	0.04%	90.3070	INKING DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	35	100.00%	0.05%		%00.0	%000.0
9681	g (0.04%	90.40%	LINKER DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	5	100.00%	0.02%		%00.0	0.000%
9682	2	8100	90.4270	DIE DATE COLL DINOT BE CALCILI ATED	-	25.00%	0.00%	ဗ	75.00%	0.018%
6892	4	0.00%	90.12.70	DOCUMENT VALID IN LEAFS	947	100.00%	1.29%		0.00%	%000.0
9896	947	0.CO.T	07.47.70	TEOLD NOT WALL TO TOO MITTAL INFESTINGS	-	100.00%	%00.0		%00.0	0.000%
9688	-	%00.0	97.47%	ACT=C/LNA=N IS INVALID FOR INITIAL LINESHARE		100 000	0.040		%000	%0000
9691	S	0.01%	97.48%	ACT=C, LNA=N IS INVALID ON A SINGLE LINE ACCOUNT	0	100.00%	0.01%	!	0.00%	20000
9700	4	%00.0	97.48%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	4	100.00%	0.01%		0.00%	0.000%
9715	332	0.37%	97.85%	TOS IS INVALID FOR REQUESTED SERVICE	313	94.28%	0.43%	18	5.72%	0.113%
9772	· C	0.01%	97.85%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	2	100.00%	0.01%		%00.0	%000.0
0080	5	0.01%	97.87%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	7	%00.02	0.01%	က	30.00%	0.018%
0006	5 4	7000	97.87%	IISOC P25 INVALID WITH USOC AQ3 IN KY	-	100.00%	%00.0		%00.0	%000'0
0880	1927	0.00%	100 00%		1927	100.00%	2.62%		0.00%	0.000%
2006	1357	100,000			73483		100.00%	16859		100.000%
	90342	100.00%								

AGGREGATE	AGGREGATE ORDER TYPES	ES		
ERROR DETA	ERROR DETAILS (Fatal Errors)	ors)		
Error Type (by error				
(apoo	Count	%	Σ%	Error Description
1007	32	0.13%	0.13%	DUPLICATE CC, PON, VER
1012	13	0.05%	0.18%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON
1015	4989	20.40%	20.58%	PON DUPLICATE ON INITIAL LSR
1017	-	0.00%	20.59%	PON VALID VALUES ARE UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS ., - '
1020		0.00%	20.59%	PON VALID VALUES ARE ONLY UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - '
1022	8	0.03%	20.62%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1023	110	0.45%	21.07%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	20	0.20%	21.28%	VER MUST BE GREATER THAN PREVIOUS VERSION
al Fallout.	190	0.78%	22.06%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	869	3.55%	25.61%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	S.	0.02%	25.63%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	14	0.06%	25.69%	VER MUST BE SPACES OR ZEROES FOR 850
1050	17	0.07%	25.76%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	20	0.08%	25.84%	AN REQUIRED FOR THIS REQTYP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	-	0.00%	25.84%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTYP IS B
1065	6	0.04%	25.88%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	14	0.06%	25.94%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1074	-	0.00%	25.94%	ATN REQUIRED FOR ACT TYPE C WHEN NO LNA OF N IS PRESENT
1075	20	0.08%	26.02%	ATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	_	%00.0	26.03%	DDD/DDD-CC MUST BE A VALID DATE
1085	29	0.12%	26.14%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1090	5	0.02%	26.17%	ATN OR AN REQUIRED WHEN EATN IS POPULATED
1100	5	0.02%	26.19%	SERVICE CENTER MUST BE LCSC
1110	736	3.01%	29.20%	INVALID REQTYP - ACCOUNT ACTIVITY TYPE COMBINATION
1125	43	0.18%	29.37%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
1131	580	2.37%	31.74%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	26	0.11%	31.85%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1140		0.00%	31.85%	DDDO REQUIRED WHEN ACT IS T AND REQTYP IS A, E, M, OR N
1145	11	0.04%	31.90%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1150	23	0.09%	31.99%	SUP PROHIBITED WHEN 1ST CHARACTER OF REQTYP FIELD CHANGES
1154	32	0.13%	32.12%	LSR/PON IS COMPLETED
1157	9	0.02%	32.15%	DFDT PROHIBITED FOR THIS REQTYP/LNA COMBINATION

AGGREGATE	AGGREGATE ORDER TYPES	ES		
ERROR DETA	ERROR DETAILS (Fatal Errors)	rors)		
Error Type				
(by error code)	Count	%	Σ%	Error Description
1166	7	0.03%	32.18%	CHC IS PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
1175	2	0.01%	32.18%	REQTYP REQUIRED (STOP EDIT)
1180	-	%00.0	32.19%	INVALID REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1200	15	%90.0	32.25%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1215	57	0.23%	32.48%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1225	33	0.13%	32.62%	CC REQUIRED ON THIS REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1230	2976	12.17%	44.79%	LSO MUST BE 6 NUMERICS
1235	2	0.01%	44.79%	TOS REQUIRED
1270	7	0.03%	44.82%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	-	0.00%	44.83%	ACTL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1330	5	0.02%	44.85%	BAN1 MUST = E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
1335	31	0.13%	44.97%	LSO REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1350	1	0.00%	44.98%	BAN2 MUST BE ENTRY OF E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
1360	-	%00.0	44.98%	TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
1390	-	%00.0	44.99%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB
1407	9	0.02%	45.01%	RESID IS REQUIRED WITH ANY LNA'S OF N OR V
1430	15	%90:0	45.07%	CIC REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1453	99	0.27%	45.34%	BAN1 REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1455	18	0.07%	45.42%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1457	23	0.09%	45.51%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED
1470	2	0.01%	45.52%	BI2 REQUIRED WHEN BAN1 AND BAN2 ARE POPULATED
1490	4	0.02%	45.53%	DRC MUST BE 3 ALPHANUMERICS
1505	S.	0.02%	45.56%	INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1510	2	0.02%	45.58%	TEL NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1515	-	0.00%	45.58%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	9	0.02%	45.60%	FAX NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1525	-	0.00%	45.61%	FAX NO-INIT MUST BE 10 NUMERICS
1530	17	0.07%	45.68%	IMPCON REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1540	10	0.04%	45.72%	TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
1570	4	0.02%	45.74%	TEL NO DSGCON REQUIRED WHEN DSGCON IS POPULATED
1585	-	0.00%	45.74%	STREET-DSGCON REQUIRED WHEN DSGCON IS POPULATED

Foreign Per Aus. Fistal Enros Foreign Property Fistal Enros Count W. S. W. CITY-DISCION REQUIRED WHEN DISCION IS POPULATED 1596 1 0.00% 45.7% STATE-DISCION REQUIRED WHEN DISCION IS POPULATED 1596 1 0.00% 45.7% STATE-DISCION REQUIRED WHEN DISCION IS POPULATED 1596 1 0.00% 45.7% STATE-DISCION REQUIRED WHEN DISCION IS POPULATED 1597 1 0.00% 45.7% STATE-DISCION REQUIRED WHEN DISCION IS POPULATED 1598 1 0.00% 45.7% STATE-DISCION REQUIRED WHEN DISCION IS POPULATED 1590 157 0.00% 46.4% STATE-DISCION REQUIRED WHEN DISCION IS POPULATED 1590 157 0.00% 46.4% STATE-DISCION REQUIRED WHEN DISCION IS POPULATED 1591 157 0.00% 46.4% STATE-DISCION REQUIRED WHEN DISCION RESIDENCE ON THE DIS	AGGREGATE	AGGREGATE ORDER TYPES	ES		
Count % E % 1 0.00% 45.74% C 1 0.00% 45.74% C 3 0.01% 45.75% S 351 2.25% 48.01% F 48.01% F 48.01% F 97 0.40% 48.41% C 10 0.00% 48.51% L 148 0.61% 85.94% L 1 0.00% 86.58% L 1 0.00% 86.58% L 1 0.00% 86.58% L 1 0.00% 86.58% L 2 0.14% 86.58% L 2 0.01% 87.41%	ERROR DET,	AILS (Fatal En	rors)		
Count % 2 % 1 0.00% 45.74% 0 1 0.00% 45.75% 8 3 0.01% 45.76% 8 551 2.25% 48.01% F 1 0.00% 48.02% F 1 0.00% 48.02% F 1 0.00% 48.02% F 1673 6.84% 49.10% L 1673 6.84% 55.94% N 17 0.07% 85.40% L 17 0.07% 85.40% L 148 0.61% 85.91% S 35 0.14% 85.91% S 1 0.00% 86.58% L 1 0.03% 86.58% L 1 0.00% 86.58% L 2 0.01% 86.80% L 2 0.01% 87.14% L 29 0.12% 87.41%	Error Type (by error		-	Š	Error Description
1 0.00% 45.75% 55 3 0.01% 45.75% 25.76% 25.7	(apoo	Count	%	2.70	"BED WHEN DSGCON IS BOBILI ATED
3 0.01% 45.76% 2 551 2.25% 48.01% 45.76% 2 1 0.00% 48.02% 48.01% 1 97 0.40% 48.41% 0 48.41% 0 168 0.69% 49.10% 1 1 0 0 48.41% 0 0 48.41% 0 0 48.41% 0 0 48.41% 0 0 48.41% 0 0 48.41% 0 0 0 48.41% 0 0 48.41% 0 0 0 48.41% 0 0 0 0 0 0 48.41% 0	1590	- -	%00.0	45.75%	STATE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
551 2.25% 48.01% F 1 0.00% 48.02% E 168 0.69% 49.10% L 1673 6.84% 55.94% N 6421 26.26% 82.20% L 17 0.07% 85.47% L 17 0.07% 85.47% L 148 0.014% 85.91% S 2 0.14% 86.58% L 1 0.00% 86.58% L 1 0.00% 86.58% L 1 0.00% 86.58% L 1 0.00% 86.58% L 2 0.01% 86.58% L 49 0.20% 87.18% L 5 0.02% 87.18% L 5 0.02% 87.18% L 5 0.02% 87.41% L 6 5 0.02% 87.41% L 5	1600	- m	0.01%	45.76%	ZIP CODE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1 0.00% 48.02% B 97 0.40% 48.41% C 168 0.69% 49.10% I 1673 6.84% 55.94% I 6421 26.26% 82.20% I 784 3.21% 85.40% I 70 0.07% 85.47% I 17 0.07% 85.91% I 18 0.03% 86.51% I 1 0.00% 86.58% I 1 0.00% 86.58% I 1 0.00% 86.58% I 1 0.00% 86.58% I 2 0.14% 86.58% I 49 0.07% 86.80% I 2 0.01% 86.94% I 49 0.02% 87.14% I 5 0.01% 87.18% I 5 0.02% 87.41% I 565 2.31% <td>1605</td> <td>551</td> <td>2.25%</td> <td>48.01%</td> <td>REMARKS VIRGULES (1) AND ASTERISKS NOT ALLOWED IN THIS FIELD</td>	1605	551	2.25%	48.01%	REMARKS VIRGULES (1) AND ASTERISKS NOT ALLOWED IN THIS FIELD
97 0.40% 48.41% 0 168 0.69% 49.10% 1 1673 6.84% 55.94% N 1673 6.84% 55.94% N 784 3.21% 82.20% 1 72 0.29% 85.47% 1 7 0.07% 85.47% 1 8 0.03% 86.51% 3 1 0.03% 86.51% 3 1 0.03% 86.58% 1 1 0.03% 86.58% 1 2 0.04% 86.58% 1 2 0.07% 86.80% 1 49 0.20% 87.14% 1 8 0.03% 87.14% 1 2 0.01% 87.18% 1 5 0.02% 87.41% 1 5 0.02% 87.41% 1 5 0.02% 87.41% 1 6 2	1620	-	0.00%	48.02%	BCS REQUIRED WITH REQTYP/ACT TYPE/TOS COMBINATION
168 0.69% 49.10% 1 1673 6.84% 55.94% N 6421 26.26% 82.20% I 784 3.21% 85.40% I 72 0.29% 85.47% I 72 0.29% 85.51% S 148 0.61% 86.51% S 1 0.00% 86.55% I 1 0.00% 86.58% I 1 0.00% 86.58% I 1 0.00% 86.58% I 2 0.01% 86.80% I 49 0.20% 87.14% I 2 0.01% 87.18% I 5 0.02% 87.18% I 5 0.02% 87.41% I 6 5 0.02% 87.53% I 6 5 0.02% 87.41% I 6 5 0.02% 87.53% I <	1630	97	0.40%	48.41%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1673 6.84% 55.94% P 6421 26.26% 82.20% L 784 3.21% 85.40% L 17 0.07% 85.47% L 17 0.29% 85.47% L 148 0.61% 85.91% S 148 0.61% 86.51% S 1 0.03% 86.55% E 1 0.03% 86.58% E 1 0.00% 86.58% E 1 0.07% 86.80% E 2 0.01% 86.80% E 49 0.20% 87.14% E 2 0.01% 87.18% E 5 0.02% 87.41% E 5 0.02% 87.41% E 6 5 0.02% 87.53% E 1 0.00% 89.85% E 29 0.12% 87.53% E 29	1635	168	0.69%	49.10%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
6421 26.26% 82.20% 1 784 3.21% 85.40% 1 17 0.07% 85.47% 1 72 0.29% 85.91% 1 35 0.14% 86.51% 8 148 0.61% 86.55% 1 1 0.03% 86.55% 1 1 0.03% 86.56% 1 2 0.14% 86.56% 1 2 0.07% 86.80% 1 49 0.20% 87.14% 8 8 0.03% 87.14% 8 2 0.01% 87.18% 1 5 0.02% 87.20% 1 53 0.02% 87.41% 1 53 0.02% 87.53% 1 565 2.31% 89.86% 1 1 0.00% 89.86% 1 1 0.00% 89.86% 1 1 0.05%	1640	1673	6.84%	55.94%	NO ORIGINAL LSR FOUND FOR THIS SUP
784 3.21% 85.40% 17 0.07% 85.47% 72 0.29% 85.77% 35 0.14% 85.91% 148 0.61% 86.51% 1 0.03% 86.55% 1 0.03% 86.58% 1 0.00% 86.58% 1 0.00% 86.80% 1 0.01% 86.80% 1 0.07% 86.80% 2 0.01% 86.94% 2 0.01% 87.14% 8 0.03% 87.18% 5 0.02% 87.20% 5 0.02% 87.53% 6 5 2.31% 89.86% 1 0.00% 89.86%	1645	6421	26.26%	82.20%	LSR/PON AGED OFF
17 0.07% 85.47% 1 72 0.29% 85.77% 9 35 0.14% 85.91% 9 148 0.61% 86.51% 9 1 0.03% 86.55% 9 1 0.00% 86.58% 1 1 0.00% 86.58% 1 2 0.14% 86.80% 1 32 0.14% 86.80% 1 49 0.20% 87.14% 1 2 0.01% 87.14% 1 49 0.20% 87.14% 1 5 0.02% 87.41% 1 53 0.12% 87.53% 1 565 2.31% 89.84% 1 1 0.00% 89.86% 1 1 0.00% 89.86% 1	1650	784	3.21%	85.40%	LSR/PON COMPLETED
72 0.29% 85.77% 85.91% 85.91% 85.91% 85.91% 85.91% 86.51% 87.71% 86.51% 87.71% 87.51% 87.51% 87.51% 87.51% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53% 87.53%	1655	17	0.07%	85.47%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
35 0.14% 85.91% 5 148 0.61% 86.51% 5 8 0.03% 86.55% 6 1 0.00% 86.58% 1 1 0.00% 86.58% 1 1 0.00% 86.58% 1 1 0.00% 86.58% 1 2 0.01% 86.80% 1 49 0.20% 87.14% 1 2 0.01% 87.18% 1 5 0.02% 87.18% 1 53 0.12% 87.53% 1 565 2.31% 89.84% 1 100% 89.85% 1 1 100% 89.90% 89.90% 1	1660	72	0.29%	85.77%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
148 0.61% 86.51% 8 8 0.03% 86.55% E 1 0.00% 86.58% E 1 0.03% 86.58% E 1 0.03% 86.58% E 1 0.00% 86.58% E 17 0.07% 86.80% E 2 0.01% 86.94% E 49 0.20% 87.14% E 5 0.02% 87.18% E 53 0.02% 87.51% E 55 0.02% 87.53% E 565 2.31% 89.84% E 1 0.00% 89.85% E 1 0.05% 89.90% E	1662	35	0.14%	85.91%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
8 0.03% 86.55% F 1 0.00% 86.55% F 7 0.03% 86.56% F 1 0.00% 86.58% F 35 0.14% 86.58% F 17 0.07% 86.80% F 2 0.01% 86.80% F 49 0.20% 87.14% F 2 0.01% 87.18% F 5 0.02% 87.18% F 53 0.12% 87.53% F 55 0.12% 87.53% F 565 2.31% 89.84% F 1 0.00% 89.85% F 12 0.05% 89.90% B	1664	148	0.61%	86.51%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1 0.00% 86.55% F 7 0.03% 86.58% I 1 0.00% 86.58% I 35 0.14% 86.80% I 1 0.07% 86.80% I 2 0.01% 86.94% I 49 0.20% 87.14% I 2 0.01% 87.18% I 2 0.02% 87.18% I 5 0.02% 87.41% I 53 0.12% 87.53% I 565 2.31% 89.84% I 1 0.00% 89.86% I 12 0.05% 89.90%	2005	80	0.03%	86.55%	EU-STREET-1 REQUIRED
7 0.03% 86.58% 1 1 0.00% 86.58% 1 35 0.14% 86.58% 1 2 0.07% 86.80% 1 32 0.13% 86.94% 1 49 0.20% 87.14% 1 2 0.03% 87.17% 1 5 0.01% 87.18% 1 53 0.22% 87.41% 1 565 2.31% 89.84% 1 1 0.00% 89.85% 1 12 0.05% 89.90% 89.90%	2015	-	%00.0	86.55%	EU-STATE REQUIRED
1 0.00% 86.58% 1 35 0.14% 86.73% 1 17 0.07% 86.80% 1 2 0.01% 86.94% 1 32 0.13% 86.94% 1 49 0.20% 87.14% 1 2 0.01% 87.18% 1 5 0.02% 87.20% 5 0.12% 87.53% 1 565 2.31% 89.84% 1 12 0.00% 89.85%	2040	7	0.03%	86.58%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
35 0.14% 86.73% 1 17 0.07% 86.80% 1 2 0.01% 86.80% 1 32 0.13% 86.94% 1 49 0.20% 87.14% 87.14% 2 0.01% 87.18% 1 5 0.02% 87.20% 87.20% 53 0.12% 87.53% 1 565 2.31% 89.84% 1 1 0.00% 89.85% 12 0.05% 89.90%	2045	-	%00.0	86.58%	IWBAN VALID ENTRIES ARE: E, N, OR 13 ALPHANUMERIC BILLING ACCOUNT NUMBER
17 0.07% 86.80% 1 2 0.01% 86.80% 1 32 0.13% 86.94% 1 49 0.20% 87.14% 1 2 0.01% 87.18% 1 5 0.02% 87.20% 1 53 0.22% 87.41% 1 565 2.31% 89.84% 1 1 0.00% 89.85% 1 12 0.05% 89.90% 89.90%	2060	35	0.14%	86.73%	LOCNUM=000 SASN REQUIRED WITH THIS REQTYP/ACT TYP COMBINATION AT THIS LOCATION
2 0.01% 86.80% 32 0.13% 86.94% 49 0.20% 87.14% 2 0.01% 87.17% 5 0.02% 87.20% 53 0.22% 87.41% 29 0.12% 87.53% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2065	17	0.07%	86.80%	LOCBAN REQUIRED
32 0.13% 86.94% 49 0.20% 87.14% 2 0.01% 87.17% 5 0.02% 87.20% 53 0.22% 87.41% 29 0.12% 87.53% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2067	2	0.01%	86.80%	LOCBAN MUST BE 10 OR 13 ALPHANUMERICS
49 0.20% 87.14% 8 0.03% 87.17% 2 0.01% 87.18% 5 0.02% 87.20% 53 0.22% 87.41% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2080	32	0.13%	86.94%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
8 0.03% 87.17% 2 0.01% 87.18% 5 0.02% 87.20% 53 0.22% 87.41% 29 0.12% 87.53% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2085	49	0.20%	87.14%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
2 0.01% 87.18% 5 0.02% 87.20% 53 0.22% 87.41% 29 0.12% 87.53% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2090	80	0.03%	87.17%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
5 0.02% 87.20% 53 0.22% 87.41% 29 0.12% 87.53% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2095	2	0.01%	87.18%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
53 0.22% 87.41% 29 0.12% 87.53% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2104	5	0.02%	87.20%	LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
29 0.12% 87.53% 565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2109	53	0.22%	87.41%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
565 2.31% 89.84% 1 0.00% 89.85% 12 0.05% 89.90%	2115	29	0.12%	87.53%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
1 0.00% 89.85% 12 0.05% 89.90%	2120	565	2.31%	89.84%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTYP/ACT CODE
12 0.05% 89.90%	2125	-	0.00%	89.82%	EAN OR EATN REQUIRED WHEN AN OR ATN IS POPULATED WITH THIS REQTYP/ACT TYPE COMBINATION
	2130	12	0.05%	89.90%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION

ORDERING

AGGREGATE ORDER TYPES	ORDER TYPI	SE		
ERROR DETAILS (Fatal Errors)	VILS (Fatal Err	ors)		
Error Type (by error code)	Count	%	% 3	Error Description
2145	-	0.00%	89.90%	LOCBAN MUST EQUAL EAN OR EATN
2185	40	0.16%	%90'06	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS
2200	51	0.21%	90.27%	EATN MUST BE 10 NUMERICS
2220		0.03%	90.30%	SBILLNM-FB MUST BE UP TO 25 ALPHANUMERICS WITH EMBEDDED BLANKS
2350	36	0.15%	90.45%	ERL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
2355	354	1.45%	91.90%	ERL PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
3010	21	%60:0	91.98%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3020	56	0.23%	92.21%	REFNUM=0001-TELNO= LNA VALID ENTRIES ARE: A, C, D, R, V, W, Y, L, P9
3021	18	%20.0	92.28%	REFNUM=0001-TELNO= LINA MUST BE V OR W WHEN AN, ATN, EAN OR EATN IS POPULATED
3025	-	0.00%	92.29%	REFNUM=0002 -TN REQUIRED
3035	115	0.47%	92.76%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	21	%60.0	92.84%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
3047	17	0.07%	92.91%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	52	0.21%	93.13%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3060		0.00%	93.13%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYPES
3070	-	0.00%	93.13%	TELNO= LPIC DATA REQUIRED PER UNIQUE TELNO ON A, V, P9 ACTIVITY TYPES
3090	4	0.02%	93.15%	REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTYP
3100	2	0.01%	93.16%	LOCNUM=000 LNUM=00001 TELNO= CHAN/PAIR REQUIRED WHEN CABLE ID IS POPULATED
3110	က	0.01%	93.17%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	13	0.05%	93.22%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTYP/ACT/LNA COMBINATION
3120	5	0.02%	93.25%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTYP/ACT/LNA COMBINATION
3125	52	0.21%	93.46%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3130	5	0.02%	93.48%	REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE
3135	92	0.38%	93.85%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED
3140	-	%00.0	93.86%	LOCNUM=000 LNUM=00001 TELNO= ECCKT REQUIRED WHEN EAN OR LEAN IS POPULATED
3155	ဗ	0.01%	93.87%	LOCNUM=000 LNUM=00001 TELNO= FA PROHIBITED IF THE LNA IS D, W, P, L, B OR R
3160	10	0.04%	93.91%	LOCNUM=000 LNUM=00001 TELNO= FA VALID ENTRY MUST BE N, C OR D
3165	9	0.02%	93.94%	_
3170	52	0.21%	94.15%	REFNUM=0001-TELNO= CFA INVALID FORMAT
3190	17	0.07%	94.22%	LOCNUM=000 LNUM=00001 TELNO= FEATURE MUST BE 3, 5 OR 6 ALPHANUMERICS
3200	2	0.01%	94.23%	LOCNUM=000 LNUM=00001 TELNO= FEATURE PROHIBITED WITH LINE ACTIVITY OF W, P, L OR B

10/10/2001

AGGREGATE	AGGREGATE ORDER TYPES	ES		
ERROR DETA	ERROR DETAILS (Fatal Errors)	rors)		
Error Type (by error code)	Count	%	% \(\times \)	Error Description
3205	17	0.07%	94.30%	LOCNUM=000 LNUM=00001 TELNO= FEATURE DETAIL REQUIRED WHEN FA IS C
3245	13	0.05%	94.35%	LOCNUM=000 LNUM=00001 TELNO= IWJQ REQUIRED WHEN JR IS Y
3260	-	%00.0	94.35%	LOCNUM=000 LNUM=00001 TELNO= JK CODE REQUIRED WHEN NIDR IS POPULATED WITH Y
3270	9	0.02%	94.37%	LOCNUM=000 LNUM=00001 TELNO= JK NUM MUST BE 2 ALPHANUMERICS
3290	10	0.04%	94.41%	LOCNUM=000 LNUM=00001 TELNO= JK POS MUST BE TWO NUMERICS
3380	25	0.10%	94.52%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N IF ACT IS N
3395	20	0.08%	94.60%	LOCNUM=000 LNUM=00001 TELNO= ASSOCIATED DATA PROHIBITED ON ACT TYPE B, L, W OR Y
3405	-	0.00%	94.60%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE R IF ACT IS R
3410	68	0.28%	94.88%	
3415	23	%60.0	94.97%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B
3420	7	0.03%	95.00%	LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C
3422	10	0.04%	95.04%	LNUM=00001 LNA MUST BE N OR D IF REQTYP IS A DIGITAL, DATA DESIGNED (DS1)
3427	2	0.01%	95.05%	LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQTYP/ACT TYP COMBINATION
3430	က	0.01%	92.06%	FOR REQTYP E,F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X
3431	2	0.01%	92.07%	ONLY LNA OF N OR D ALLOWED WITH LNA OF G
3433	3	0.01%	95.09%	LOCNUM=000 LNUM=00001 TELNO=9047247753 LNA PROHIBITED ON THIS REQTYP/ACT TYP/SECNCI COMBINATION
3445	7	0.03%	95.11%	LOCNUM=000 LNUM=00001 TELNO= LNECLSSVC MUST BE 3 OR 5 ALPHANUMERICS
3460	7	0.03%	95.14%	LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQTYP/LNA TYPE COMBINATION (STOP EDIT)
3485	10	0.04%	95.18%	LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR
3643	-	0.00%	95.19%	LNUM=00001 SLTN MUST BE 10 NUMERICS WITH TWO HYPHENS
3680	3	0.01%	95.20%	LOCNUM=000 LNUM=00001 TELNO=6624872720 TLI REQUIRED WHEN TERS IS POPULATED
3705	14	0.06%	95.26%	LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMBERIC INCLUDING HYPHEN
3725	2	0.02%	95.28%	LOCNUM=000 LNUM=00005 TELNO= FPI MUST BE VALID VALUE FOR REQTYP AND ACTIVITY
3735	23	%60.0	95.37%	LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V
3755	25	0.10%	95.47%	LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V
3760	-	0.00%	95.48%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC, NC OR VALID LPIC CODE WHEN LNA IS C P
3790	24	0.10%	95.58%	LNUM=00001 - TELNO= PTKCON REQUIRED WHEN THE LNA IS G, N OR V
4000	28	0.11%	95.69%	DL DATA ELEMENTS REQUIRED
4005	-	0.00%	%69.56	DL DATA ELEMENTS PROHIBITED
4010	205	0.84%	96.53%	REFNUM=0001-TELNO= LIST REQUIRED WITH THIS REQTYPE AND ACTIVITY TYPE
4015	10	0.04%	96.57%	REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY

REPORT: FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD: 08/01/2001 - 08/31/2001

AGGREGATE	AGGREGATE ORDER TYPES	ES		
ERROR DET	ERROR DETAILS (Fatal Errors)	rors)		
Error Type				
code)	Count	%	Σ%	Error Description
4020	13	0.05%	%69.96	DLNUM=0001 LTN= DLNUM MUST BE UNIQUE
4028	-	%00.0	96.63%	REFNUM=0001-TELNO= COMMA OR SEMICOLON REQUIRED FOR RESIDENCE LISTING
4029	2	0.01%	96.64%	REFNUM=0001-TELNO= COMMA OR SEMICOLON REQUIRED FOR BUSINESS LISTING
4030	6	0.04%	%89.96	DLNUM=0001 LTN= LACT REQUIRED
4035	က	0.01%	%69'96	DLNUM=0001 LTN=ALI CODE PROHIBITED WHEN THE RTY 2ND AND 3RD CHARACTERS ARE ML
4040	36	0.15%	96.84%	REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTYP AND ACTIVITY TYPE
4042	_	0.00%	96.84%	REFNUM=0001-TELNO= ASTERISK OR PLUS SIGN INVALID FOR LA
4045	213	0.87%	97.71%	REFNUM=0001-TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE
4050	13	0.05%	%97.76	INVALID YPH ENTRY
4055	79	0.32%	%60.86	YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3
4060	5	0.02%	98.11%	DLNUM=0001 LTN= VALID RTY REQUIRED
4061	3	0.01%	98.12%	DLNUM=0001 LTN= LASN,ADI,OR LALOC REQUIRED FOR REQTYP J, RTY OF LML, AND LACT OF N
4065	211	0.86%	%86.86	DLNUM=&DLNM LTN=<N ASSOCIATED LACT COMBINATION I AND O IS MISSING
4090	6	0.04%	99.05%	DLNUM=0001 LTN= VALID LTY REQUIRED
4095	-	0.00%	99.02%	REFNUM=0001-TELNO= DDA-CITY PROHIBITED FOR THIS REQTYP AND ACTIVITY TYPE
4097	-	0.00%	99.03%	DLNUM=0001 LTN= LTY PROHIBITED WITH LACT Z
4110	6	0.04%	%90.66	DLNUM=0001 LTN=4 VALID STYC CI, SH, SI, OR SL REQUIRED
4115	-	%00'0	%20.66	SIC REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3
4120	13	0.05%	99.12%	DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED
4125	-	0.00%	99.12%	SIC MUST BE 4 NUMERICS
4135	-	%00.0	99.13%	DLNUM=0001 LTN= TOA DATA MUST BE BP
4160	99	0.23%	%98.66	DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6
4165	-	0.00%	99.36%	DLNUM=0001 LTN= DOI PROHIBITED WITH LACT Z
4170	-	%00.0	99.37%	DLNUM=0001 LTN= DOI MUST BE 1
4180	53	0.22%	99.58%	DLNUM=0001 LTN= DOI VALUE MUST BE ZERO
4185	6	0.04%	99.62%	DLNUM=0002 LTN= DOI DATA INVALID WITH LTY 3
4190	2	0.01%	99.63%	DLNUM=0002 LTN=8502340067 DOI VALUE INVALID FOR STYLE CODE
4200	-	0.00%	99.63%	DLNUM=0001 LTN MUST BE 10 NUMERICS
4205	-	0.00%	99.64%	DLNUM=0001 LTN REQUIRED
4220		0.00%	99.64%	DLNUM=0001 LTN= LNLN REQUIRED
4280	10	0.04%	%89.66	DLNUM=0001 LTN= TITLE1 DATA INVALID

REPORT: FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD: 08/01/2001 - 08/31/2001

ORDERING

EPROR DETAILS Fabal Errors) Error Type Error Type (Eby error) Count % 1% Exp. 4310 1 0.00% 99.87% DUNIAH-DOOI LTN= LINEAT REQUIRED Error Description 4316 1 0.00% 99.87% DUNIAH-DOOI LTN= LINEAT REQUIRED Error Type 4415 1 0.00% 99.87% DUNIAH-DOOI LTN= FINALID LAST RETAIN ERROR 4416 1 0.00% 99.87% DUNIAH-DOOI LTN= FINALID LAST REQUIRED ARROR 4416 1 0.00% 99.87% DUNIAH-DOOI LTN= FINALID FAMEN AT THE TOS IS 1 OR 3 AND RTY IS M_AMOR CAN 4416 1 0.00% 99.87% DUNIAH-DOOI LTN= FINALID FAMEN AT THE TOS IS 1 OR 3 AND RTY IS M_AMOR CAN 4416 1 0.00% 10.10% DUNIAH-DOOI LTN= FINALID FAMEN AT THE TOS IS 1 OR 3 AND RTY IS M_AMOR CAN 4416 1 0.00% 10.10% DUNIAH-DOOI LTN= FINALID FAMEN AT THE REQUIRED 4416 1 0.00% 10.10% DUNIAH-DOOI LTN= FINALID FAMEN AT THE REQUIRED 4416 1 0.00% 10.10% DUNIAH-DOOI LTN= FINALID FAMEN AT THE REQUIRED 4417 1 0.00% 10.10% DUNIAH-DOOI LT	AGGREGATE ORDER TYPES	ORDER TYP	ES		
Count % 2.% 1 0.00% 99.69% DLNUM=0001 LTN= L	ERROR DETA	AILS (Fatal Er	rors)		
Count % Σ.% 1 0.00% 99.69% DLNUM-0001 LTN= I 4 0.19% 99.87% DLNUM-0001 LTN= I 4 0.02% 99.89% DLNUM-0002 LTN= II 1 0.00% 99.89% DLNUM-0001 LTN= IV 26 0.11% 100.00% DLNUM-0001 LTN= IV 12 0.02% 100.05% DLNUM-0001 LTN= IV 29 0.12% 100.12% DLNUM-0001 LTN= IV 29 0.12% 100.27% DLNUM-0001 LTN= IV 1 0.02% 100.27% DLNUM-0001 LTN= IV 1 0.03% 100.28% DDADLOIS PROHIBI 2 0.02% 101.20% LOCNUM-0001 LTN= IV 6 0.02% 101.23% LOCNUM-0001 LTN= IV 5 0.02% 101.30% LOCNUM-000 LNUM	Error Type				
1 0.00% 99.69% DLNUM=0001 LTN= I 46 0.02% 99.89% DLNUM=0002 LTN= II 26 0.01% 100.00% DLNUM=0001 LTN= II 12 0.05% 100.05% DLNUM=0001 LTN= II 29 0.02% 100.05% DLNUM=0001 LTN= II 10 0.00% DLNUM=0001 HN= II 10 0.00% DLNUM=0001 HN= II 10 0.00% DLNUM=0001 HN= II 10 0.00% DLNUM=000 HNUM=000 HNUM 10 0.00% DLNUM=000 HNUM=000 HNUM 2 0.01% DLNUM=000 HNUM=000 HNUM 2 0.01% DLNUM=000 HNUM=000 HNUM 2 0.01% DLNUM=000 HNUM=000 HNUM 2 0.01% DLNUM=000 HNUM=000 HNUM 33 0.01% DLNUM=000 HNUM=000 HNUM=000 HNUM=000 HNUM=000 HNUM=000 HNUM=000 HNUM=000 HNUM=0000 HNUM=000 HNUM=000 HNUM=000 HN	(aboo	Count	%	Σ%	Error Description
46 0.19% 99.87% DLNUM=0001 LTN= II 4 0.02% 99.89% DLNUM=0002 LTN= II 26 0.11% 100.00% DLNUM=0001 LTN= II 12 0.05% 100.05% DLNUM=0001 LTN= II 29 0.02% 100.07% DLNUM=0001 LTN= II 29 0.02% 100.07% DLNUM=0001 LTN= IV 29 0.02% 100.27% DLNUM=0001 LTN= IV 7 0.03% 100.27% DLNUM=0001 LTN= IV 87 0.05% 100.27% DLNUM=0001 LTN= IV 6 0.25% 100.23% HTQTY MUST EQUAR 6 0.25% 101.23% LOCNUM=000 HNUM 6 0.02% 101.28% LOCNUM=000 HNUM 5 0.02% 101.38% LOCNUM=000 HNUM 6 0.02% 101.38% LOCNUM=000 HNUM 5 0.02% 101.38% LOCNUM=000 HNUM 6 0.02% 101.36% LOCNUM=000 HNUM 7 0.02% 101.36% LOCNUM=000 HNUM <th>4310</th> <th>-</th> <th>%00.0</th> <th>%69'66</th> <th>-</th>	4310	-	%00.0	%69'66	-
4 0.02% 99.89% DLNUM=0002 LTN= I 1 0.00% 99.89% DLNUM=0001 LTN= I 26 0.11% 100.00% DLNUM=0001 LTN= I 12 0.02% 100.05% DLNUM=0001 LTN= I 29 0.12% 100.07% DLNUM=0001 LTN= I 7 0.03% 100.23% DLNUM=0001 LTN= I 1 0.06% 100.23% DLNUM=0001 LTN= I 8 0.02% 101.23% LOCNUM=000 HNUM 5 0.02% 101.28% LOCNUM=000 HNUM 6 0.02% 101.33% LOCNUM=000 HNUM 5 0.02% 101.33% LOCNUM=000 HNUM 6 0.02% 101.33% LOCNUM=000 HNUM 7 0.02% 101.33% LOCNUM=000 HNUM 8 0.02% 101.34% LOCNUM=000 HNUM	4385	46	0.19%	99.87%	
1 0.00% 99.89% DLNUM=0002 LTN= 11 26 0.11% 100.00% DLNUM=0001 LTN= 3 12 0.02% 100.05% DLNUM=0001 LTN= 3 29 0.12% 100.19% DLNUM=0001 LTN= 5 7 0.03% 100.22% DLNUM=0001 LTN= 5 14 0.06% 100.27% DLNUM=0001 LTN= 5 7 0.29% 100.28% DLNUM=0001 LTN= 6 87 0.29% 100.28% DLNUM=000 LTN= 6 6 0.27% 101.20% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 6 0.02% 101.28% LOCNUM=000 HNUM 5 0.02% 101.38% LOCNUM=000 HNUM 6 0.02% 101.38% LOCNUM=000 HNUM 7 0.02% 101.38% LOCNUM=000 HNUM 8 0.02% 101.38% LOCNUM=000 HNUM 8 0.02% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM	4405	4	0.02%	%68'66	DLNUM=0002 LTN= LTEXT REQUIRED
26 0.11% 100.00% DLNUM=0001 LTN= Y 12 0.05% 100.05% DLNUM=0001 LTN= Y 29 0.12% 100.19% DLNUM=0001 LTN= Y 7 0.03% 100.22% DLNUM=0001 LTN= Y 14 0.06% 100.28% DLNUM=0001 LTN= Y 72 0.29% 100.28% DLNUM=0001 LTN= Y 87 0.36% 100.28% DLNUM=000 LTN= Y 6 0.27% 101.20% LOCNUM=000 HNUM 6 0.02% 101.28% LOCNUM=000 HNUM 5 0.02% 101.28% LOCNUM=000 HNUM 6 0.02% 101.30% LOCNUM=000 HNUM 7 0.02% 101.38% LOCNUM=000 HNUM 8 0.02% 101.34% LOCNUM=000 HNUM 9 0.02% 101.34% LOCNUM=000 HNUM 1 0.00% 101.34% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.36% LOCNUM=000 HNUM	4475	-	0.00%	%68.66	DLNUM=0002 LTN= INVALID YPH ENTRY
12 0.05% 100.05% DLNUM=0001 LTN= Y 5 0.02% 100.19% DLNUM=0001 LTN= Y 29 0.12% 100.19% DLNUM=0001 LTN= Y 14 0.06% 100.27% DLNUM=0001 LTN= Y 14 0.06% 100.27% DLNUM=0001 LTN= Y 15 0.29% 100.28% DDADLO IS PROHIBING 66 0.29% 100.28% DDADLO IS PROHIBING 7 0.08% 100.28% DDADLO IS PROHIBING 6 0.29% 101.20% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.36% LOCNUM=000 HNUM 6 0.02% 101.36% LOCNUM=000 HNUM 7 0.02% 101.36% LOCNUM=000 HNUM 8 0.02% 101.36% LOCNUM=000 HNUM 8 0.03% 101.36% LOCNUM=000 HNUM 2 0.01% 101.36% LOCNUM=000 HNUM 2 0.01% 101.36% LOCNUM=000 HNUM	4478	26	0.11%	100.00%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3
5 0.02% 100.19% DLNUM=0001 LTN= Y 29 0.12% 100.19% DLNUM=0001 LTN= S 7 0.03% 100.22% DLNUM=0002 LTN= C 14 0.06% 100.23% DLNUM=0001 LTN= F 72 0.29% 100.28% DDADLO IS PROHIBING 87 0.36% 101.20% LOCNUM=000 THE F 6 0.27% 101.20% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.36% LOCNUM=000 HNUM 5 0.02% 101.36% LOCNUM=000 HNUM 6 0.02% 101.36% LOCNUM=000 HNUM 7 0.02% 101.36% LOCNUM=000 HNUM 8 0.02% 101.34% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.36% LOCNUM=000 HNUM 2 0.01% 101.36% LOCNUM=000 HNUM 2 0.01% 101.36% LOCNUM=000 HNUM	4485	12	0.05%	100.05%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM
29 0.12% 100.19% DLNUM=0001 LTN= § 7 0.03% 100.22% DLNUM=0002 LTN= € 14 0.06% 100.27% DLNUM=0001 LTN= € 17 0.08% 100.28% DDADLO IS PROHIBI 72 0.29% 100.28% DDADLO IS PROHIBI 87 0.25% 100.28% HTQTY MUST EQUAIN 6 0.27% 101.26% LOCNUM=000 HNUM 7 0.03% 101.26% LOCNUM=000 HNUM 8 0.02% 101.38% LOCNUM=000 HNUM 5 0.02% 101.34% LOCNUM=000 HNUM 6 0.02% 101.34% LOCNUM=000 HNUM 7 0.02% 101.35% LOCNUM=000 HNUM 8 0.02% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.39% CONUM=000 HNUM 2 0.01% 101.39% CONUM=000 HNUM <	4490	5	0.02%	100.07%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY
7 0.03% 100.22% DLNUM=0002 LTN= C 14 0.06% 100.27% DLNUM=0001 LTN= F 1 0.06% 100.28% DDADLO IS PROHIBI 72 0.29% 100.57% LOCNUM=000 THE F 66 0.27% 101.20% LOCNUM=000 HNUM 7 0.03% 101.25% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.36% LOCNUM=000 HNUM 6 0.02% 101.38% LOCNUM=000 HNUM 7 0.02% 101.34% LOCNUM=000 HNUM 8 0.02% 101.34% LOCNUM=000 HNUM 9 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.34% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 2 0.01% 101.39% COCNUM=000 HNUM	4505	29	0.12%	100.19%	DLNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P
14 0.06% 100.27% DLNUM=0001 LTN= A 1 0.00% 100.28% DDADLO IS PROHIBI 72 0.29% 100.57% LOCNUM=000 THE F 87 0.36% 101.20% LOCNUM=000 HNUM 6 0.27% 101.25% LOCNUM=000 HNUM 7 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.36% LOCNUM=000 HNUM 6 0.02% 101.38% LOCNUM=000 HNUM 7 0.02% 101.38% LOCNUM=000 HNUM 8 0.02% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% COCNUM=000 HNUM 33 0.12% 101.39% COCNUM=000 HNUM	4510	7	0.03%	100.22%	_
1 0.00% 100.28% DDADLO IS PROHIBI 72 0.29% 100.57% LOCNUM=000 THE F 87 0.36% 100.93% HTQTY MUST EQUAI 66 0.27% 101.20% LOCNUM=000 HNUM 7 0.03% 101.25% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.36% LOCNUM=000 HNUM 6 0.02% 101.38% LOCNUM=000 HNUM 7 0.00% 101.38% LOCNUM=000 HNUM 8 0.02% 101.38% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 6 0.04% 101.58% COMPANY IS NOT Q 7 0.04% 101.74% REQTYP/LOOP TYPI 6 0.04% 101.77% REQTYP/LOOP TYPI 6 0.04% 101.77% EAN OR EATN OR LI	4600	14	0.06%	100.27%	DLNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM
72 0.29% 100.57% LOCNUM=000 THE F 87 0.36% 100.93% HTQTY MUST EQUA 66 0.27% 101.20% LOCNUM=000 HNUM 7 0.03% 101.25% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.28% LOCNUM=000 HNUM 6 0.02% 101.38% LOCNUM=001 HNUM 7 0.02% 101.38% LOCNUM=001 HNUM 8 0.02% 101.35% LOCNUM=001 HNUM 8 0.03% 101.35% LOCNUM=001 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% CONUM=000 HNUM 33 0.12% 101.58% COMPANY IS NOT Q 10 0.04% 101.58% COMPANY IS NOT Q	4890	1	0.00%	100.28%	DDADLO IS PROHIBITED
87 0.36% 100.93% HTQTY MUST EQUAN 66 0.27% 101.20% LOCNUM=000 HNUM 7 0.03% 101.23% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 5 0.02% 101.28% LOCNUM=000 HNUM 5 0.02% 101.30% LOCNUM=000 HNUM 4 0.02% 101.30% LOCNUM=000 HNUM 5 0.01% 101.35% LOCNUM=000 HNUM 6 0.03% 101.38% LOCNUM=000 HNUM 7 0.07% 101.38% LOCNUM=000 HNUM 8 0.03% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% COMPAN IS NOT Q 13 0.05% 101.58% COMPAN IS NOT Q	5005	72	0.29%	100.57%	LOCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED; HNUM, HA, AND HID
66 0.27% 101.20% LOCNUM=000 HNUM 7 0.03% 101.25% LOCNUM=000 HNUM 6 0.02% 101.25% LOCNUM=000 HNUM 5 0.02% 101.28% LOCNUM=000 HNUM 5 0.02% 101.30% LOCNUM=000 HNUM 7 0.02% 101.30% LOCNUM=000 HNUM 7 0.02% 101.30% LOCNUM=000 HNUM 8 0.03% 101.35% LOCNUM=000 HNUM 7 0.00% 101.35% LOCNUM=000 HNUM 8 0.03% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% CONPANT IS NOT Q 13 0.05% 101.58% COMPANT IS NOT Q 10 0.04% 101.70% REQITYP/LOOP TYPI 6 0.02% 101.77% EAN OR EATN OR LI	5015	87	0.36%	100.93%	HTQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST
7 0.03% 101.23% LOCNUM=000 HNUM 6 0.02% 101.26% LOCNUM=000 HNUM 1 0.06% 101.26% LOCNUM=000 HNUM 5 0.02% 101.36% LOCNUM=000 HNUM 2 0.01% 101.30% LOCNUM=000 HNUM 4 0.02% 101.32% LOCNUM=001 HNUM 8 0.03% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 33 0.13% 101.58% COMPANY IS NOT Q 10 0.04% 101.74% REQITYPILOPOP <td< th=""><th>5025</th><td>99</td><td>0.27%</td><td>101.20%</td><td>LOCNUM=000 HNUM= HA=G HA MUST BE N, E, C, OR D</td></td<>	5025	99	0.27%	101.20%	LOCNUM=000 HNUM= HA=G HA MUST BE N, E, C, OR D
6 0.02% 101.25% LOCNUM=000 HNUM 5 0.00% 101.26% LOCNUM=000 HNUM 5 0.02% 101.28% LOCNUM=000 HNUM 2 0.02% 101.30% LOCNUM=001 HNUM 5 0.02% 101.32% LOCNUM=001 HNUM 4 0.02% 101.35% LOCNUM=001 HNUM 1 0.00% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.35% COCNUM=000 HNUM 2 0.01% 101.35% CONPANY IS NOT Q 13 0.05% 101.58% COMPANY IS NOT Q 10 0.04% 101.74% REQTYP/LOOP TYPI 6 0.02% 101.77% REQTYP/LOOP TYPI 6 0.02% 101.77% EAN OR EATN OR LI	5030	2	0.03%	101.23%	LOCNUM=000 HNUM=00001 HA OF E PROHIBITED ON ACT TYPE N, T, P OR Q
1 0.00% 101.26% LOCNUM=000 HNUM 5 0.02% 101.28% LOCNUM=000 HNUM 2 0.01% 101.30% LOCNUM=000 HNUM 4 0.02% 101.32% LOCNUM=001 HNUM 4 0.02% 101.32% LOCNUM=001 HNUM 1 0.00% 101.34% LOCNUM=000 HNUM 2 0.01% 101.35% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% CONUM=000 HNUM 2 0.01% 101.38% CONUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 6 0.04% 101.70% REQITYPICOP TYPI 10 0.04% 101.74% EAN OR EATN OR LI	5070	9	0.02%	101.25%	LOCNUM=000 HNUM=00001 HID MUST BE N WHEN HA IS N AND HNTYP IS 1, 2, 3 OR 4
5 0.02% 101.28% LOCNUM=000 HNUM 5 0.02% 101.30% LOCNUM=000 HNUM 2 0.01% 101.30% LOCNUM=000 HNUM 4 0.02% 101.32% LOCNUM=000 HNUM 1 0.00% 101.35% LOCNUM=000 HNUM 8 0.03% 101.38% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 33 0.13% 101.39% LOCNUM=000 HNUM 13 0.05% 101.58% COMPANY IS NOT Q 10 0.05% 101.70% REQTYP/LOOP TYPI 10 0.04% 101.74% LQTY IS REQUIRED 6 0.02% 101.77% EAN OR EATN OR LI	5095	-	%00.0	101.26%	=00001 TLI PROHIBITED WHEN HNTYP IS 1, 2, 3 OR 4 AND NOTYP IS
5 0.02% 101.30% LOCNUM=000 HNUM 5 0.01% 101.30% LOCNUM=001 HNUM 4 0.02% 101.32% LOCNUM=000 HNUM 1 0.00% 101.35% LOCNUM=000 HNUM 8 0.03% 101.35% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 3 0.01% 101.39% COMPANY IS NOT Q 13 0.05% 101.58% COMPANY IS NOT Q 10 0.04% 101.70% REQTYP/LOOP TYPI 6 0.02% 101.77% EAN OR EATN OR LI	5098	5	0.02%	101.28%	LOCNUM=000 HNUM=00001 HNTYP REQUIRED FOR THIS ACT TYPE/HA COMBINATION
2 0.01% 101.30% LOCNUM=001 HNUM 4 0.02% 101.32% LOCNUM=000 HNUM 1 0.00% 101.35% LOCNUM=000 HNUM 8 0.03% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 3 0.01% 101.39% COMPANI IS NOT Q 13 0.05% 101.58% COMPANY IS NOT Q 29 0.12% 101.70% REQTYP/LOOP TYPI 6 0.04% 101.77% EAN OR EATN OR LI	5105	5	0.02%	101.30%	LOCNUM=000 HNUM=00001 HLA=C HLA VALID ENTRIES ARE N, E OR D
5 0.02% 101.32% LOCNUM=000 HNUM 4 0.02% 101.34% LOCNUM=000 HNUM 1 0.00% 101.35% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% NC CODE INVALID 33 0.13% 101.53% INVALID NC/NCI/SEC 13 0.05% 101.58% COMPANY IS NOT Q 10 0.04% 101.74% REQTYP/LOOP TYPI 6 0.02% 101.77% EAN OR EATN OR LI	5110	2	0.01%	101.30%	LOCNUM=001 HNUM=00001 HLA=N HLA OF N PROHIBITED WHEN HUNT GROUP ACTIVITY IS E
4 0.02% 101.34% LOCNUM=000 HNUM 1 0.00% 101.35% LOCNUM=000 HNUM 2 0.01% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 33 0.13% 101.39% NC CODE INVALID 13 0.05% 101.53% INVALID NC/NCI/SEC 10 0.05% 101.70% REQTYP/LOOP TYPI 10 0.04% 101.74% LQTY IS REQUIRED 6 0.02% 101.77% EAN OR EATN OR LI	5115	5	0.02%	101.32%	LOCNUM=000 HNUM=00001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N
1 0.00% 101.35% LOCNUM=000 HNUM 8 0.03% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 2 0.01% 101.39% IOCNUM=000 HNUM 33 0.13% 101.53% INVALID NC/NCI/SEC 13 0.05% 101.58% COMPANY IS NOT Q 29 0.12% 101.70% REQTYP/LOOP TYPI 10 0.04% 101.74% LQTY IS REQUIRED 6 0.02% 101.77% EAN OR EATN OR LI	5120	4	0.02%	101.34%	LOCNUM=000 HNUM=00001 HLA=D HLA OF D PROHIBITED WHEN HUNT GROUP ACTIVITY IS N OR E
8 0.03% 101.38% LOCNUM=000 HNUM 2 0.01% 101.39% LOCNUM=000 HNUM 2 0.01% 101.39% IOCODE INVALID 33 0.13% 101.53% INVALID NC/NCI/SEC 13 0.05% 101.58% COMPANY IS NOT Q 29 0.12% 101.70% REQTYP/LOOP TYPI 10 0.04% 101.74% LQTY IS REQUIRED 6 0.02% 101.77% EAN OR EATN OR LI	5130	•	0.00%	101.35%	LOCNUM=000 HNUM=00002 HTSEQ=002 HTSEQ MUST BE 4 NUMERICS
2 0.01% 101.39% 2 0.01% 101.39% 33 0.13% 101.53% 13 0.05% 101.58% 29 0.12% 101.70% 10 0.04% 101.74% 6 0.02% 101.77%	5135	8	0.03%	101.38%	LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E
2 0.01% 101.39% 33 0.13% 101.53% 13 0.05% 101.58% 29 0.12% 101.70% 10 0.04% 101.74% 6 0.02% 101.77%	5138	2	0.01%	101.39%	LOCNUM=000 HNUM=00001 NOTYP REQUIRED FOR THIS HA/HLA COMBINATION
33 0.13% 101.53% 13 0.05% 101.58% 29 0.12% 101.70% 10 0.04% 101.74% 6 0.02% 101.77%	6005	2	0.01%	101.39%	NC CODE INVALID
13 0.05% 101.58% 29 0.12% 101.70% 10 0.04% 101.74% 6 0.02% 101.77%	6045	33	0.13%	101.53%	INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT)
29 0.12% 101.70% 10 0.04% 101.74% 6 0.02% 101.77%	6048	13	0.05%	101.58%	COMPANY IS NOT QUALIFIED FOR XDSL/UCL
10 0.04% 101.74% 6 0.02% 101.77%	6050	29	0.12%	101.70%	REQTYP/LOOP TYPE COMBINATION INVALID
6 0.02% 101.77%	6055	10	0.04%	101.74%	LQTY IS REQUIRED FOR REQTYP/ACT COMBINATION
	7000	9	0.02%	101.77%	EAN OR EATN OR LEATN ON LINES OR LEAN ON LINES IS REQUIRED WHEN ACT IS P, Q OR V

10/10/2001 Page 54 of 65

REPORT: FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD: 08/01/2001 - 08/31/2001

AGGREGATE	AGGREGATE ORDER TYPES	ES		
ERROR DETA	ERROR DETAILS (Fatal Errors)	rors)		
Error Type				
(by error code)	Count	%	Σ%	Error Description
7005	39	0.16%	101.93%	EAN, EATN, LEATN, AND LEAN ARE MUTUALLY EXCLUSIVE
8005	17	0.07%	102.00%	DNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
8040	-	0.00%	102.00%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO PRIMARY CANNOT BE THE SAME AS THE NUMBER BEING REFFER
8120	က	0.01%	102.01%	LNUM=00001 TC OPT VALID ENTRY IS ST, NO, CA OR TC
8140	42	0.17%	102.18%	LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQTYP E, F OR M FOR LNA C, G, N OR V
8180	51	0.21%	102.39%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED
8210	2	0.01%	102.40%	LNUM=00001 TC PER PROHIBITED WHEN LNUM TC OPT IS NOT ST OR TC
8215	2	0.01%	102.41%	LNUM=00001 TC PER DATE INVALID. IT MUST BE LATER THAN THE LSR RECEIPT DATE
8255	42	0.17%	102.58%	INVALID ACTIVITY TYPE
	24456	100.00%		

AGGREGA	AGGREGATE ORDER TYPES
ERROR DE	ERROR DETAILS - 8825
Error Type	
(by error	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	LA LIST 013 LIN
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! 11 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! 11 UEAC2 /C
al Fallout.	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! 11 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! 11 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! 11 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 11 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LIN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	RCU SAE 009 LIN RCU CODESET IN
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

AGGREGA	AGGREGATE ORDER TYPES
ERROR D	ERROR DETAILS - 8825
Error Type	
(by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11
8825	
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! 11
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! 11 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! 11 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

AGGREGATE	AGGREGATE ORDER TYPES
ERROR DETAILS - 1000	ILS - 1000
Error Type	
(apoo	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
al Fallout.	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00
1000	ACCOUNT, SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # , PON#,

REPORT: FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD: 08/01/2001 - 08/31/2001

AGGREGATE	AGGREGATE ORDER TYPES
ERROR DETAILS - 1000	ALS - 1000
Error Type	
(by error code)	Error Description
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER#
1000	SENT S STATUS REFERAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCOSL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY-ORDER)

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (SUMMARY) REPORT PERIOD: 08/01/2001 - 08/31/2001

ORDERING

	PERCENT	PERCENT
	ACHIEVED	FLOW
	FLOW-	THROUGH
	THROUGH	
CLEC AGGREGATE		
REGION ALL SERVICES	30.91%	84.40%

*NOTE: BellSouth has identified an issue that may have an impact on the LSR count for Planned Manual Fallout. This is currently u

nder assessment and it may result in a revised report being posted at a future date.

10/10/2001

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

AGGREGATE ORDER TYPES														
Company Info							LSR	LSR PROCESSING	SING				FLOWIHKOUGH	5
		Mechan	Mechanized Interface Used	ce Used	Manual	Rejects	Validated		Errors					
				Total	Total			Total		CLEC	1	Percent	G) + 00 Ca C
N. Company	RESH / OCN		TAG	Mech LSR's	Manual Fallout	Auto Clarification	LSR's	System Fallout	BST Caused Fallout	Caused	SO's	Acnieved Flowthrough	Base Calculation	rercent Flow Through
7			o	240	140	6	91	13	6	4	78	34.36%	85.71%	%99.68
		245	0	245	120	4	121	78	55	23	43	19.72%	35.54%	43.88%
11 6		213	0	213	128	8	77	1	S	9	99	33.17%	85.71%	95.96%
0 4		75.4	0	754	90K	85	365	63	32	31	302	47.34%	82.74%	90.42%
r w		-	0	-	-	0	0	0	0	0	0	0.00%	%00.0	0.00%
2) (4)		2330	0	2330	790	142	1398	323	191	132	1075	52.29%	%06.92	84.91%
tio	This is currently und	1	4	4	8	0	-	-	-	0	0	%00:0	%00.0	0.00%
			99	99	42	9	18	4	0	14	4	8.70%	22.22%	100.00%
0 0) c	107	107	61	=	35	24	10	4	11	13.41%	31.43%	52.38%
7		, 5	c	12	r.	-	9	-	-	0	5	45.45%	83.33%	83.33%
10		2182	o c	2182	1760	187	235	95	28	29	140	7.26%	29.57%	83.33%
10		-	. c	-	0	0	٦	0	0	0	-	100.00%	100.00%	100.00%
21		- c	25	52	6	7	36	12	s.	7	24	63.16%	%29.99	82.76%
27		989	} c	636	172	80	456	99	80	48	400	68.97%	87.72%	98.04%
, v		913	0	913	130	29	724	62	11	51	662	82.44%	91.44%	98.37%
. Y		0	2160	2160	2018	142	0	0	0	0	0	%00.0	%00.0	0.00%
12		0	181	181	82	25	74	25	15	10	49	33.56%	66.22%	76.56%
200		0	38	88	7	r.	22	9	1	2	16	57.14%	72.73%	94.12%
5		0	143	143	2	23	26	18	15	က	88	32.48%	%98.79	71.70%
20		0	69	69	22	2	13	7	5	7	9	9.23%	46.15%	54.55%
2.7		19	0	61	19	11	31	10	7	က	21	44.68%	67.74%	75.00%
22		0	1884	1884	819	168	897	289	131	158	809	39.02%	67.78%	82.27%
33		26	0	29	4	25	20	5	7	∞	9	38.46%	20.00%	83.33%
22		2	0	2	-	0	-	-	-	0	0	0.00%	%00.0	%00:0
25		0	\$	\$	28	12	4	4	-	က	93	43.48%	68.18%	73.17%
92		28	0	28	- 17	6	32	5	9	4	22	48.89%	68.75%	78.57%
22		-	0	-	0	0	-	0	0	0	-	100.00%	100.00%	100.00%
28		880	0	880	290	28	262	113	42	7	149	19.08%	26.87%	78.01%
29		151	0	151	141	-	6	9	-	5	ဗ	2.07%	33.33%	75.00%
30		355	0	355	227	5	123	71	49	22	25	15.85%	42.28%	51.49%
3.1		999	0	665	346	33	286	156	88	89	130	23.05%	45.45%	29.63%
32		0	5	10	-	4	5	2	0	2	က	75.00%	%00:09	100.00%
1>														

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD: 08/01/2001 - 08/31/2001

ORDERING

EDI Subtotal	9759	0	9759	4905	615	4239	1079	536	543	3160	36.74%		85.50%
TAG Subtotal	0	4798	4798	3192	405	1201	412	1 9	218	789	18.90%	65.70%	80.26%
STATEDEACES	97.59	4798		8097	1020	5440	1491	730	761	3949	30.91%		84.40%
DIAL INIERTACES	3	•											

10/10/2001

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS BY CLEC)
REPORT PERIOD: 08/01/2001 - 08/31/2001

Company Info		
	NOC / NODO	FATAL
Name	NEOL / OOK	NESEG15
-		27
2		4
 		13
4		116
		0
9		106
d Manual Fallout. This is	currently t	6
8		6
6		6
10		59
11		٢
12		460
13		9
41		ဗ
15		217
16		358
17		86
18		7
19		13
20		7
21		22
22		61
23		7.1
24		0
25		5
26		13
27		2
28		166
29		26
30		16
31		146

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS BY CLEC)

REPORT PERIOD: 08/01/2001 - 08/31/2001

Total

ORDERING

Page 65 of 65

10/10/2001

									F	Trunk G	Group P	Performance	ance -	Aggregate	ate										Γ
Kamtucky		Average blocking percentage	ocking pe	ercentage	e by hou					l			-				,		,	_					
The state of the s		-	2	3	4	5	9	7	8	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Sep.00	BellSouth	00000	00000	00000	00000	0.0000	0.0000	0.0000	0.0000	00000	0.0000	0.0000	0.000.0			Ц		0	0000		0000		°	Ц	0,0000
3	CLEC	0.0001	0.0030	0.0002	L	П			0.1290	0.0490	0.0192	Ц		0474	Ц	Ц				- [4	9	9		0.1424
	Difference	-0.0001	-0.0030	-0.0002	0.0000	-0.0001	-0.0055		-0.1290	-0.0490	-0.0192	-0.0322	-0.0194	-0.0474	0.0412	-0.0024	0.0269	-0.1238 -0	0.0400	-0.0413 -0	0.0000	-0.0088	-0.0254 -0.0057	_	0.1424
5	BallSouth	00000	00000	00000	00000	00000			0.0000	0.0000	0.0000	0.0000	0.0000	0.0000		0.000.0									0.000
30	CLEC	0000	0.0012	0.0004	1	1	_	1	0.4413	0.1832	0.1364	Ш	Ш		Ц	Ш	Ц	Ц	Ц	0221	0.0331 0.0	0.0442 0.0	0.0353 0.0642		0.0002
	Difference	0.0000	-0.0012	-0.0004	0.0000	-0.0004	-0.0036	-0.1690	-0.4413	-0.1832	-0.1364	-0.1829	-0.1142	-0.0684	-0.0721	0.1159	0.0832 -0	0.1101	-0.2792 -0.				353 -0.0642		-0.0002
	4	0000	0000	0000	0000	0000	0000	00000	00000	00000	00000	00000	0.0000	00000	00000	00000	0.0000	0.0000	0.0000						0.000.0
NO-VON	Delisoum		0000	0000	l		L		0.5070	0.2729	0.0468	ш						Ш	Ц	Ш		Ш	П	Н	1.7702
	Difference	00000	-0.0001	-0.0001	Ľ	Ц	1		-0.5070	-0.2729	-0.0468		-0.1532	-00200	-0.0783		-0.1748 -0	-0.1550 -0	0.1913 -1	-1.2902 -0.		-0.1992 -0.1	-0.1758 -0.0056		-1.7702
۱									0000	00000	,0000	0000	0000		0000				0000	00000	0.0005	0.0016	0.0131	0.0045	0000
Dec-00	BeffSouth	Ţ	0000	0000			- 1	- 1	- 1		0.000	0.000	0000	0.000	\perp	1	↓	\perp	┸	┸	1	\perp	1		0.0000
	CLEC	90000	9000	0.0075	00000	0.0031	0.0023	-0.0674	0.3888	0.1034	-0.1377	4	0.0396	0279	Ť.			5502				Γ.	Ľ	Ц	0.0658
	Bulgion																								000
Jan-01	BellSouth	00000	0.0000	0.000	Ιl		00000	ΙI		00000	00000	00000	00000			Ŀ	- [\perp	0.0379 0			1.1683 0.2414		0.0000
	CLEC	0.0010	0.0027	0.0196	- 1				0.1734	0.0401	0.0048	4	89000	4	1	1	4	0.3709	0.2004	┸	1 2654 1 6	4 60337 4 6	4 5000 0 1273		150
	Difference	Ц	-0.0027	-0.0196	-0.0023	-0.0015	-0.0057	-0.0878		0.0401	-0.0048	-0.0451	-0.0068	-0.0144	-0.0038	- 0.0130	-0.1244] -0						3		8
10,107	di co Silo Ci	0000	00000	00000	0000	00000	00000	00000	00000	00000	00000	0.0000	00000	0.0000	0.000.0	0.0000			_				0.0358 0.0005		0.000
	CLEC	9000		0000			1	┖	1.3564		0.0018	0.1136	Ш	Ш	Ц	Ш	Ш	Ц	Ц	0.0563 0	Ц		Ш	П	10.6620
	Difference	Ц		0.0000			-0.0084	-0.0207	-1.3564	-0.1114	-0.0018	-0.1136	-0.0114	-0.0304	-0.0496	-0.0142]	-0.0794 -0	-0.2521 -0	-0.1237 -0		-0.0067	-0.2380 -0.3	-0.3292 -0.0225		-10.6620
	di sa Siloni	0000	0000	00000	0000	00000	00000	00000	00000	00000	00000	00000	00000	00000	0.0000	0.000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000			0.000
Mar-O	Delisour CI II	300	0.000	1	1.			ı	ı	0.0604	0.0080	0.0594	0.0242	L	L	L	0.0641 0	0.1617 0		0.1213 0	0.1455 0.2	0.2240 0.1	0.1583 0.0178		4.8080
	Difference		-0.0017	0.0000	-0.0003			-0.0399		-0.0604	-0.0080	-0.0594	-0.0242				-0.0641 -0		-0.2069 -0	0.1213 -0	0.1455 0.2	0.2240 -0.1			4.8080
											00000	00000	0000		0000	0000	0 0006	0000	00000	o Jooon	0000	0000	00000	_	0000
Apr-01	BellSouth	00000	0000	00000	- [1		0.000	0.000	0000	0.000	┸	2000	2000	┸	1	┸	1	┸	9	\perp	\downarrow	7004
	CLEC	\perp	0000	90000							0.1002	0.3077	7987	1		4	4	6070	37.23		0045	1	┸	L	5 7001
	Difference	-0.0664	0.0000	-0.0006	0.0000	0.0000	-0.0060	-0.0499	-0.1386	-0.2260	0.1002	-0.30//	-0.1987	-0.1839			-0.3363 -0.	6070				7			60
, and a	3	00000	0000	00000	00000	Journal	00000	00000	00000	00000	00000	00000	00000	00000	00000	0.0000	0.000.0	0.0000	0.0000	0.0000	0.0000			0.0000	0.000
May-C	E E	0.000	0.0016	1	ı	1	1		ŀ		0.0823	0.2140		П	2517		Ц	Ц	Ц		Ц	0.2521 0.2			3.6630
	Difference		0.0016			1 1			-0.8472	-0.6466	-0.0823	-0.2140	-0.1569		0.2517	0.1233	-0.2476 -c	0.2770 -0	-0.3735 -0	-0.1302	0.6647 -0.2		-0.2480 -0.0932		-3.6630
										3	0000	0000	0000	0000	00000	0000	Jooolo	0000				00000		0 00000	0000
Jun-01	BellSouth	╛	0000	0000		0000	0.000	0.000	0.000	1	0.000	00021	00228	L	20000		┸	L	L	┸		┸	↓_		0.0364
	Difference	000	0.0010		00000	1	1	Ш		P	-0.0024	0.0221	-0.0228	0229	2600			Ľ	L				0.0026 -0.0030		0.0364
											0000	00000	0000		0000	0000	0000	10000	10000	00000		00000		00000	0000
Jul-01	BellSouth	0.0000	0000	00000	0.0000	00000		0.000	00000	0.000	0000	0.000		┸		0.0000	1	L			1		L	L	0.1427
	CLEC	5000		0.0002	1	\perp	0 0005	1	0.0488	00081	-0.0002	-0.0181	1	-0.0091		-0.0076	Ľ		Ľ		Ш	Ľ	Ľ	П	-0.1427
															0000	0000									0000
Aug-01	BellSouth		0.000	ı		J			- 1	0000	0000	00000	00000	0.0000	0.0000	0.000	0000	0.000	0000	0.000	0.000		0.0000	0.0000	0.000
	CLEC	0.0005	0.0007	0.0026	0000	0.000	9000	0.1404	0.05/2	0.1952	0.0149	0.0451	-0.0173		1_		┸	T.		1_	1_	0.0473 -0.0	Ĺ		-0.6331
			0.000																						