

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

Resale - Ordering

% Rejected Service Requests - Mechanized								
A.1.1.1	O-7 Residence/KY (%)	Diagnostic		7.54%	7,458			Diagnostic
A.1.1.2	O-7 Business/KY (%)	Diagnostic		10.24%	205			Diagnostic
A.1.1.3	O-7 Design (Specials)/KY (%)	Diagnostic						Diagnostic
A.1.1.4	O-7 PBX/KY (%)	Diagnostic						Diagnostic
A.1.1.5	O-7 Centrex/KY (%)	Diagnostic						Diagnostic
A.1.1.6	O-7 ISDN/KY (%)	Diagnostic						Diagnostic

% Rejected Service Requests - Partially Mechanized								
A.1.2.1	O-7 Residence/KY (%)	Diagnostic		22.63%	981			Diagnostic
A.1.2.2	O-7 Business/KY (%)	Diagnostic		31.58%	190			Diagnostic
A.1.2.3	O-7 Design (Specials)/KY (%)	Diagnostic						Diagnostic
A.1.2.4	O-7 PBX/KY (%)	Diagnostic		0.00%	1			Diagnostic
A.1.2.5	O-7 Centrex/KY (%)	Diagnostic						Diagnostic
A.1.2.6	O-7 ISDN/KY (%)	Diagnostic						Diagnostic

% Rejected Service Requests - Non-Mechanized								
A.1.3.1	O-7 Residence/KY (%)	Diagnostic		42.62%	122			Diagnostic
A.1.3.2	O-7 Business/KY (%)	Diagnostic		44.23%	52			Diagnostic
A.1.3.3	O-7 Design (Specials)/KY (%)	Diagnostic		38.46%	13			Diagnostic
A.1.3.4	O-7 PBX/KY (%)	Diagnostic		20.00%	5			Diagnostic
A.1.3.5	O-7 Centrex/KY (%)	Diagnostic		50.00%	4			Diagnostic
A.1.3.6	O-7 ISDN/KY (%)	Diagnostic		33.33%	3			Diagnostic

Reject Interval - Mechanized								
A.1.4.1	O-8 Residence/KY (%)	>= 97% w in 1 hr		97.15%	562			YES
A.1.4.2	O-8 Business/KY (%)	>= 97% w in 1 hr		95.45%	22			NO
A.1.4.3	O-8 Design (Specials)/KY (%)	>= 97% w in 1 hr						
A.1.4.4	O-8 PBX/KY (%)	>= 97% w in 1 hr						
A.1.4.5	O-8 Centrex/KY (%)	>= 97% w in 1 hr						
A.1.4.6	O-8 ISDN/KY (%)	>= 97% w in 1 hr						

Reject Interval - Partially Mechanized - 10 hours								
A.1.7.1	O-8 Residence/KY (%)	>= 85% w in 10 hrs		96.41%	223			YES
A.1.7.2	O-8 Business/KY (%)	>= 85% w in 10 hrs		96.67%	60			YES
A.1.7.3	O-8 Design (Specials)/KY (%)	>= 85% w in 10 hrs						
A.1.7.4	O-8 PBX/KY (%)	>= 85% w in 10 hrs						
A.1.7.5	O-8 Centrex/KY (%)	>= 85% w in 10 hrs						
A.1.7.6	O-8 ISDN/KY (%)	>= 85% w in 10 hrs						

Reject Interval - Non-Mechanized								
A.1.8.1	O-8 Residence/KY (%)	>= 85% w in 24 hrs		100.00%	52			YES
A.1.8.2	O-8 Business/KY (%)	>= 85% w in 24 hrs		100.00%	23			YES
A.1.8.3	O-8 Design (Specials)/KY (%)	>= 85% w in 24 hrs		100.00%	5			YES
A.1.8.4	O-8 PBX/KY (%)	>= 85% w in 24 hrs		100.00%	1			YES
A.1.8.5	O-8 Centrex/KY (%)	>= 85% w in 24 hrs		100.00%	2			YES
A.1.8.6	O-8 ISDN/KY (%)	>= 85% w in 24 hrs		100.00%	1			YES

FOC Timeliness - Mechanized								
A.1.9.1	O-9 Residence/KY (%)	>= 95% w in 3 hrs		99.74%	6,893			YES
A.1.9.2	O-9 Business/KY (%)	>= 95% w in 3 hrs		100.00%	184			YES
A.1.9.3	O-9 Design (Specials)/KY (%)	>= 95% w in 3 hrs						
A.1.9.4	O-9 PBX/KY (%)	>= 95% w in 3 hrs						
A.1.9.5	O-9 Centrex/KY (%)	>= 95% w in 3 hrs						
A.1.9.6	O-9 ISDN/KY (%)	>= 95% w in 3 hrs						

FOC Timeliness - Partially Mechanized - 10 hours								
A.1.12.1	O-9 Residence/KY (%)	>= 85% w in 10 hrs		94.78%	804			YES
A.1.12.2	O-9 Business/KY (%)	>= 85% w in 10 hrs		97.95%	146			YES

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.3	O-9 Design (Specials)/KY (%)	>= 85% w in 10 hrs								
A.1.12.4	O-9 PBX/KY (%)	>= 85% w in 10 hrs			100.00%	1				YES
A.1.12.5	O-9 Centrex/KY (%)	>= 85% w in 10 hrs								
A.1.12.6	O-9 ISDN/KY (%)	>= 85% w in 10 hrs								
FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9 Residence/KY (%)	>= 85% w in 36 hrs			100.00%	68				YES
A.1.13.2	O-9 Business/KY (%)	>= 85% w in 36 hrs			96.55%	29				YES
A.1.13.3	O-9 Design (Specials)/KY (%)	>= 85% w in 36 hrs			100.00%	4				YES
A.1.13.4	O-9 PBX/KY (%)	>= 85% w in 36 hrs			100.00%	4				YES
A.1.13.5	O-9 Centrex/KY (%)	>= 85% w in 36 hrs			100.00%	1				YES
A.1.13.6	O-9 ISDN/KY (%)	>= 85% w in 36 hrs			100.00%	2				YES
FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11 Residence/EDI/KY (%)	>= 95%			100.00%	55				YES
A.1.14.1.2	O-11 Residence/TAG/KY (%)	>= 95%			99.78%	7,403				YES
A.1.14.2.1	O-11 Business/EDI/KY (%)	>= 95%								
A.1.14.2.2	O-11 Business/TAG/KY (%)	>= 95%			100.00%	205				YES
A.1.14.3.1	O-11 Design (Specials)/EDI/KY (%)	>= 95%								
A.1.14.3.2	O-11 Design (Specials)/TAG/KY (%)	>= 95%								
A.1.14.4.1	O-11 PBX/EDI/KY (%)	>= 95%								
A.1.14.4.2	O-11 PBX/TAG/KY (%)	>= 95%								
A.1.14.5.1	O-11 Centrex/EDI/KY (%)	>= 95%								
A.1.14.5.2	O-11 Centrex/TAG/KY (%)	>= 95%								
A.1.14.6.1	O-11 ISDN/EDI/KY (%)	>= 95%								
A.1.14.6.2	O-11 ISDN/TAG/KY (%)	>= 95%								
FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11 Residence/EDI/KY (%)	>= 95%			100.00%	7				YES
A.1.15.1.2	O-11 Residence/TAG/KY (%)	>= 95%			99.79%	974				YES
A.1.15.2.1	O-11 Business/EDI/KY (%)	>= 95%								
A.1.15.2.2	O-11 Business/TAG/KY (%)	>= 95%			99.47%	190				YES
A.1.15.3.1	O-11 Design (Specials)/EDI/KY (%)	>= 95%								
A.1.15.3.2	O-11 Design (Specials)/TAG/KY (%)	>= 95%								
A.1.15.4.1	O-11 PBX/EDI/KY (%)	>= 95%								
A.1.15.4.2	O-11 PBX/TAG/KY (%)	>= 95%			100.00%	1				YES
A.1.15.5.1	O-11 Centrex/EDI/KY (%)	>= 95%								
A.1.15.5.2	O-11 Centrex/TAG/KY (%)	>= 95%								
A.1.15.6.1	O-11 ISDN/EDI/KY (%)	>= 95%								
A.1.15.6.2	O-11 ISDN/TAG/KY (%)	>= 95%								
FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11 Residence/KY (%)	>= 95%			99.18%	122				YES
A.1.16.2	O-11 Business/KY (%)	>= 95%			98.08%	52				YES
A.1.16.3	O-11 Design (Specials)/KY (%)	>= 95%			76.92%	13				NO
A.1.16.4	O-11 PBX/KY (%)	>= 95%			100.00%	5				YES
A.1.16.5	O-11 Centrex/KY (%)	>= 95%			75.00%	4				NO
A.1.16.6	O-11 ISDN/KY (%)	>= 95%			100.00%	3				YES
FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11 Residence/EDI/KY (%)	>= 95%			98.18%	55				YES
A.1.17.1.2	O-11 Residence/TAG/KY (%)	>= 95%			99.85%	7,387				YES
A.1.17.2.1	O-11 Business/EDI/KY (%)	>= 95%								
A.1.17.2.2	O-11 Business/TAG/KY (%)	>= 95%			100.00%	205				YES
A.1.17.3.1	O-11 Design (Specials)/EDI/KY (%)	>= 95%								
A.1.17.3.2	O-11 Design (Specials)/TAG/KY (%)	>= 95%								
A.1.17.4.1	O-11 PBX/EDI/KY (%)	>= 95%								
A.1.17.4.2	O-11 PBX/TAG/KY (%)	>= 95%								
A.1.17.5.1	O-11 Centrex/EDI/KY (%)	>= 95%								
A.1.17.5.2	O-11 Centrex/TAG/KY (%)	>= 95%								
A.1.17.6.1	O-11 ISDN/EDI/KY (%)	>= 95%								
A.1.17.6.2	O-11 ISDN/TAG/KY (%)	>= 95%								

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/KY (days)	Bus	0.00	0					
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/KY (days)	Bus	0.00	0					
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/KY (days)	Design	1.00	2		0.000			
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/KY (days)	Design	0.00	0					
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/KY (days)	Design	13.00	1		0.000			
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/KY (days)	Design							
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/KY (days)	Design							
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/KY (days)	Design							
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/KY (days)	PBX	0.00	0	0.00	0			YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/KY (days)	PBX	0.00	0	0.00	0			YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/KY (days)	PBX	0.00	0	0.00	0			YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/KY (days)	PBX	0.00	0					
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/KY (days)	PBX	0.00	0					
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/KY (days)	PBX	0.00	0					
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/KY (days)	Centrex	2.00	1	0.00	0	0.000		YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/KY (days)	Centrex	0.00	0	0.00	0			YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/KY (days)	Centrex	0.00	0	0.00	0			YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/KY (days)	Centrex	0.00	0					
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/KY (days)	Centrex	0.00	0					
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/KY (days)	Centrex	0.00	0					
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/KY (days)	ISDN	0.00	0	0.00	0			YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/KY (days)	ISDN	0.00	0	0.00	0			YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/KY (days)	ISDN	17.00	1	0.00	0	0.000		YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/KY (days)	ISDN	0.00	0					
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/KY (days)	ISDN	0.00	0					
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/KY (days)	ISDN	0.00	0					
% Jeopardies - Mechanized										
A.2.4.1	P-2	Residence/KY (%)	Res	0.43%	121,392	0.26%	5,285	0.00092	1.7666	YES
A.2.4.2	P-2	Business/KY (%)	Bus	1.51%	9,326	0.38%	262	0.00764	1.4786	YES
A.2.4.3	P-2	Design (Specials)/KY (%)	Design	17.14%	811					
A.2.4.4	P-2	PBX/KY (%)	PBX	5.36%	56	0.00%	2	0.16204	0.3306	YES
A.2.4.5	P-2	Centrex/KY (%)	Centrex	5.23%	421	0.00%	1	0.22281	0.2345	YES
A.2.4.6	P-2	ISDN/KY (%)	ISDN	8.68%	242	0.00%	1	0.28209	0.3076	YES
% Jeopardies - Non-Mechanized										
A.2.5.1	P-2	Residence/KY (%)	Diagnostic			0.00%	125			Diagnostic
A.2.5.2	P-2	Business/KY (%)	Diagnostic			0.00%	41			Diagnostic
A.2.5.3	P-2	Design (Specials)/KY (%)	Diagnostic							Diagnostic
A.2.5.4	P-2	PBX/KY (%)	Diagnostic			0.00%	1			Diagnostic
A.2.5.5	P-2	Centrex/KY (%)	Diagnostic							Diagnostic
A.2.5.6	P-2	ISDN/KY (%)	Diagnostic							Diagnostic
Average Jeopardy Notice Interval - Mechanized										
A.2.7.1	P-2	Residence/KY (hours)	>= 48 hrs			160.27	13			YES
A.2.7.2	P-2	Business/KY (hours)	>= 48 hrs			96.85	1			YES
A.2.7.3	P-2	Design (Specials)/KY (hours)	>= 48 hrs							
A.2.7.4	P-2	PBX/KY (hours)	>= 48 hrs							
A.2.7.5	P-2	Centrex/KY (hours)	>= 48 hrs							
A.2.7.6	P-2	ISDN/KY (hours)	>= 48 hrs							
Average Jeopardy Notice Interval - Non-Mechanized										
A.2.8.1	P-2	Residence/KY (hours)	Diagnostic							Diagnostic
A.2.8.2	P-2	Business/KY (hours)	Diagnostic							Diagnostic
A.2.8.3	P-2	Design (Specials)/KY (hours)	Diagnostic							Diagnostic
A.2.8.4	P-2	PBX/KY (hours)	Diagnostic							Diagnostic
A.2.8.5	P-2	Centrex/KY (hours)	Diagnostic							Diagnostic
A.2.8.6	P-2	ISDN/KY (hours)	Diagnostic							Diagnostic
% Jeopardy Notice >= 48 hours - Mechanized										
A.2.9.1	P-2	Residence/KY (%)	95% >= 48 hrs			100.00%	13			YES
A.2.9.2	P-2	Business/KY (%)	95% >= 48 hrs			100.00%	1			YES

BellSouth Monthly State Summary
Kentucky, July 2002

A.2.9.3	P-2	Design (Specials)/KY (%)
A.2.9.4	P-2	PBX/KY (%)
A.2.9.5	P-2	Centrex/KY (%)
A.2.9.6	P-2	ISDN/KY (%)

% Jeopardy Notice >= 48 hours - Non-Mechanized

A.2.10.1	P-2	Residence/KY (%)
A.2.10.2	P-2	Business/KY (%)
A.2.10.3	P-2	Design (Specials)/KY (%)
A.2.10.4	P-2	PBX/KY (%)
A.2.10.5	P-2	Centrex/KY (%)
A.2.10.6	P-2	ISDN/KY (%)

% Missed Installation Appointments

A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/KY (%)
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/KY (%)
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/KY (%)
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/KY (%)
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/KY (%)
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/KY (%)
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/KY (%)
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/KY (%)
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/KY (%)
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/KY (%)
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/KY (%)
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/KY (%)
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/KY (%)
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/KY (%)
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/KY (%)
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/KY (%)
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/KY (%)
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/KY (%)
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/KY (%)
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/KY (%)
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/KY (%)
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/KY (%)

% Provisioning Troubles within 30 Days

A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/KY (%)
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/KY (%)
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/KY (%)
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/KY (%)
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/KY (%)
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/KY (%)
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/KY (%)
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/KY (%)
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/KY (%)
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/KY (%)
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/KY (%)
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/KY (%)
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/KY (%)
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/KY (%)
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/KY (%)
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/KY (%)
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/KY (%)
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/KY (%)
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/KY (%)
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/KY (%)

Benchmark/
Analog

95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

Res
Res
Res
Res
Bus
Bus
Bus
Bus
Design
Design
Design
Design
PBX
PBX
PBX
PBX
Centrex
Centrex
Centrex
Centrex
ISDN
ISDN
ISDN

Res
Res
Res
Res
Bus
Bus
Bus
Bus
Design
Design
Design
Design
PBX
PBX
PBX
PBX
Centrex
Centrex
Centrex
Centrex
ISDN
ISDN

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity

							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

17.97%	6,089	9.68%	217		0.02652	3.1255	YES
0.02%	115,381	0.08%	5,204		0.00021	-2.6463	NO
9.09%	11	0.00%	1		0.30026	0.3028	YES
6.18%	1,973	6.06%	33		0.04228	0.0291	YES
0.01%	7,356	0.38%	262		0.00073	-5.0217	NO
10.00%	30						
0.00%	1						
4.97%	583						
0.00%	99						
5.88%	17						
0.00%	34	0.00%	3		0.00000		YES
0.00%	2						
4.71%	170						
0.00%	213	0.00%	1		0.00000		YES
8.33%	24						
0.00%	11						
3.23%	155						
2.35%	85	0.00%	1		0.15247	0.1543	YES
0.00%	5						

11.80%	5,541	6.36%	220		0.02218	2.4523	YES
3.34%	110,376	3.54%	5,146		0.00256	-0.7480	YES
26.67%	15						
10.86%	1,648	7.14%	42		0.04862	0.7649	YES
8.68%	7,302	5.19%	154		0.02293	1.5212	YES
12.50%	16						
0.00%	1						
7.55%	543	66.67%	3		0.15296	-3.8648	NO
2.62%	191	0.00%	6		0.06620	0.3954	YES
0.00%	14						
3.85%	26	0.00%	1		0.19597	0.1963	YES
0.00%	3	0.00%	1		0.00000		YES
13.56%	118						
6.45%	124	0.00%	2		0.17511	0.3684	YES
0.00%	14						
1.58%	190						
5.97%	67	0.00%	3		0.13982	0.4270	YES
0.00%	451	0.00%	4		0.00000		YES

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog

BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/KY (%)
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/KY (%)
A.3.1.4.1	M&R-1	PBX/Dispatch/KY (%)
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/KY (%)
A.3.1.5.1	M&R-1	Centrex/Dispatch/KY (%)
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/KY (%)
A.3.1.6.1	M&R-1	ISDN/Dispatch/KY (%)
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/KY (%)

Design
Design
PBX
PBX
Centrex
Centrex
ISDN
ISDN

2.56%	665	0.00%	12		0.04597	0.5561	YES
0.33%	609	0.00%	12		0.01668	0.1969	YES
12.00%	100	0.00%	4		0.16570	0.7242	YES
11.11%	45	0.00%	0				YES
16.89%	225	0.00%	2		0.26610	0.6347	YES
9.80%	153	0.00%	0				YES
3.03%	66	0.00%	2		0.12303	0.2463	YES
11.00%	100	0.00%	3		0.18334	0.6000	YES

Customer Trouble Report Rate

A.3.2.1.1	M&R-2	Residence/Dispatch/KY (%)
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/KY (%)
A.3.2.2.1	M&R-2	Business/Dispatch/KY (%)
A.3.2.2.2	M&R-2	Business/Non-Dispatch/KY (%)
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/KY (%)
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/KY (%)
A.3.2.4.1	M&R-2	PBX/Dispatch/KY (%)
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/KY (%)
A.3.2.5.1	M&R-2	Centrex/Dispatch/KY (%)
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/KY (%)
A.3.2.6.1	M&R-2	ISDN/Dispatch/KY (%)
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/KY (%)

Res
Res
Bus
Bus
Design
Design
PBX
PBX
Centrex
Centrex
ISDN
ISDN

2.68%	835,781	3.07%	19,800		0.00118	-3.3198	NO
1.08%	835,781	0.52%	19,800		0.00075	7.5005	YES
1.30%	203,668	1.71%	6,331		0.00145	-2.8117	NO
0.54%	203,668	0.38%	6,331		0.00094	1.6989	YES
2.30%	28,945	1.48%	812		0.00539	1.5197	YES
2.10%	28,945	1.48%	812		0.00516	1.2132	YES
0.26%	37,897	0.82%	489		0.00234	-2.3702	NO
0.12%	37,897	0.00%	489		0.00157	0.7571	YES
0.40%	56,657	0.75%	268		0.00386	-0.9049	YES
0.27%	56,657	0.00%	268		0.00318	0.8487	YES
0.08%	80,991	0.38%	533		0.00124	-2.3679	NO
0.12%	80,991	0.56%	533		0.00153	-2.8774	NO

Maintenance Average Duration

A.3.3.1.1	M&R-3	Residence/Dispatch/KY (hours)
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/KY (hours)
A.3.3.2.1	M&R-3	Business/Dispatch/KY (hours)
A.3.3.2.2	M&R-3	Business/Non-Dispatch/KY (hours)
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/KY (hours)
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/KY (hours)
A.3.3.4.1	M&R-3	PBX/Dispatch/KY (hours)
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/KY (hours)
A.3.3.5.1	M&R-3	Centrex/Dispatch/KY (hours)
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/KY (hours)
A.3.3.6.1	M&R-3	ISDN/Dispatch/KY (hours)
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/KY (hours)

Res
Res
Bus
Bus
Design
Design
PBX
PBX
Centrex
Centrex
ISDN
ISDN

34.00	22,359	27.41	607	42.864	1.76324	3.7413	YES
15.29	9,034	10.27	103	30.361	3.00860	1.6689	YES
13.34	2,642	13.75	108	19.539	1.91821	-0.2134	YES
3.69	1,096	2.67	24	8.960	1.84879	0.5509	YES
5.07	665	1.63	12	6.081	1.77119	1.9426	YES
2.09	609	4.13	12	3.810	1.11071	-1.8393	NO
12.02	100	3.99	4	16.335	8.32920	0.9647	YES
7.58	45	0.00	0	9.715			YES
15.76	225	9.50	2	24.140	17.14503	0.3652	YES
5.83	153	0.00	0	9.749			YES
6.98	66	4.48	2	11.116	7.97833	0.3135	YES
6.18	100	6.66	3	10.709	6.27514	-0.0753	YES

% Repeat Troubles within 30 Days

A.3.4.1.1	M&R-4	Residence/Dispatch/KY (%)
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/KY (%)
A.3.4.2.1	M&R-4	Business/Dispatch/KY (%)
A.3.4.2.2	M&R-4	Business/Non-Dispatch/KY (%)
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/KY (%)
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/KY (%)
A.3.4.4.1	M&R-4	PBX/Dispatch/KY (%)
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/KY (%)
A.3.4.5.1	M&R-4	Centrex/Dispatch/KY (%)
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/KY (%)
A.3.4.6.1	M&R-4	ISDN/Dispatch/KY (%)
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/KY (%)

Res
Res
Bus
Bus
Design
Design
PBX
PBX
Centrex
Centrex
ISDN
ISDN

19.88%	22,359	14.99%	607		0.01642	2.9776	YES
15.31%	9,034	8.74%	103		0.03568	1.8416	YES
15.18%	2,642	11.11%	108		0.03522	1.1545	YES
10.40%	1,096	8.33%	24		0.06299	0.3283	YES
20.00%	665	25.00%	12		0.11651	-0.4292	YES
21.35%	609	16.67%	12		0.11945	0.3918	YES
18.00%	100	0.00%	4		0.19590	0.9188	YES
8.89%	45	0.00%	0				YES
14.67%	225	0.00%	2		0.25126	0.5837	YES
16.34%	153	0.00%	0				YES
16.67%	66	0.00%	2		0.26749	0.6231	YES
16.00%	100	66.67%	3		0.21481	-2.3587	NO

Out of Service > 24 hours

A.3.5.1.1	M&R-5	Residence/Dispatch/KY (%)
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/KY (%)
A.3.5.2.1	M&R-5	Business/Dispatch/KY (%)
A.3.5.2.2	M&R-5	Business/Non-Dispatch/KY (%)
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/KY (%)
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/KY (%)
A.3.5.4.1	M&R-5	PBX/Dispatch/KY (%)
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/KY (%)
A.3.5.5.1	M&R-5	Centrex/Dispatch/KY (%)
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/KY (%)

Res
Res
Bus
Bus
Design
Design
PBX
PBX
Centrex
Centrex

17.80%	14,390	11.11%	432		0.01868	3.5830	YES
7.99%	2,640	12.50%	48		0.03950	-1.1413	YES
9.29%	1,604	10.00%	70		0.03544	-0.2005	YES
1.36%	441	0.00%	14		0.03145	0.4326	YES
2.56%	665	0.00%	12		0.04597	0.5561	YES
0.33%	609	0.00%	12		0.01668	0.1969	YES
13.04%	92	0.00%	3		0.19759	0.6601	YES
7.50%	40	0.00%	0				YES
15.83%	139	0.00%	1		0.36631	0.4321	YES
2.67%	75	0.00%	0				YES

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.5.6.1	M&R-5	ISDN/Dispatch/KY (%)	3.03%	66	0.00%	2		0.12303	0.2463	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/KY (%)	7.00%	100	0.00%	3		0.14950	0.4682	YES
Resale - Billing										
Invoice Accuracy										
A.4.1	B-1	KY (%)	98.67%	\$100,149,850	99.69%	\$1,394,355		0.00010	-104.1556	YES
Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region (business days)	4.42	1	3.34	1,877				YES

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

Unbundled Network Elements - Ordering

% Rejected Service Requests - Mechanized

B.1.1.1	O-7	Switch Ports/KY (%)
B.1.1.2	O-7	Local Interoffice Transport/KY (%)
B.1.1.3	O-7	Loop + Port Combinations/KY (%)
B.1.1.4	O-7	Combo Other/KY (%)
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/KY (%)
B.1.1.7	O-7	Line Sharing/KY (%)
B.1.1.8	O-7	2W Analog Loop Design/KY (%)
B.1.1.9	O-7	2W Analog Loop Non-Design/KY (%)
B.1.1.10	O-7	2W Analog Loop w/INP Design/KY (%)
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/KY (%)
B.1.1.12	O-13	2W Analog Loop w/LNP Design/KY (%)
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.1.14	O-7	Other Design/KY (%)
B.1.1.15	O-7	Other Non-Design/KY (%)
B.1.1.16	O-7	INP Standalone/KY (%)
B.1.1.17	O-13	LNP Standalone/KY (%)

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

									Diagnostic
									Diagnostic
			14.01%	5,502					Diagnostic
									Diagnostic
			17.14%	35					Diagnostic
			4.55%	22					Diagnostic
			21.33%	75					Diagnostic
			27.27%	22					Diagnostic
			9.43%	53					Diagnostic
									Diagnostic
									Diagnostic
									Diagnostic
									Diagnostic
			22.73%	44					Diagnostic
			20.41%	980					Diagnostic
									Diagnostic
			4.81%	894					Diagnostic

% Rejected Service Requests - Partially Mechanized

B.1.2.1	O-7	Switch Ports/KY (%)
B.1.2.2	O-7	Local Interoffice Transport/KY (%)
B.1.2.3	O-7	Loop + Port Combinations/KY (%)
B.1.2.4	O-7	Combo Other/KY (%)
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/KY (%)
B.1.2.7	O-7	Line Sharing/KY (%)
B.1.2.8	O-7	2W Analog Loop Design/KY (%)
B.1.2.9	O-7	2W Analog Loop Non-Design/KY (%)
B.1.2.10	O-7	2W Analog Loop w/INP Design/KY (%)
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/KY (%)
B.1.2.12	O-13	2W Analog Loop w/LNP Design/KY (%)
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.2.14	O-7	Other Design/KY (%)
B.1.2.15	O-7	Other Non-Design/KY (%)
B.1.2.16	O-7	INP Standalone/KY (%)
B.1.2.17	O-13	LNP Standalone/KY (%)

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

									Diagnostic
									Diagnostic
			30.96%	1,644					Diagnostic
			33.33%	3					Diagnostic
			0.00%	4					Diagnostic
									Diagnostic
			25.00%	8					Diagnostic
			0.00%	2					Diagnostic
			50.00%	18					Diagnostic
									Diagnostic
									Diagnostic
									Diagnostic
									Diagnostic
			34.62%	26					Diagnostic
			13.79%	319					Diagnostic
									Diagnostic
			11.36%	572					Diagnostic

% Rejected Service Requests - Non-Mechanized

B.1.3.1	O-7	Switch Ports/KY (%)
B.1.3.2	O-7	Local Interoffice Transport/KY (%)
B.1.3.3	O-7	Loop + Port Combinations/KY (%)
B.1.3.4	O-7	Combo Other/KY (%)
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/KY (%)
B.1.3.7	O-7	Line Sharing/KY (%)
B.1.3.8	O-7	2W Analog Loop Design/KY (%)
B.1.3.9	O-7	2W Analog Loop Non-Design/KY (%)
B.1.3.10	O-7	2W Analog Loop w/INP Design/KY (%)
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/KY (%)
B.1.3.12	O-13	2W Analog Loop w/LNP Design/KY (%)
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.3.14	O-7	Other Design/KY (%)
B.1.3.15	O-7	Other Non-Design/KY (%)
B.1.3.16	O-7	INP Standalone/KY (%)
B.1.3.17	O-13	LNP Standalone/KY (%)

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

									Diagnostic
									Diagnostic
			54.50%	200					Diagnostic
			15.38%	39					Diagnostic
			50.00%	2					Diagnostic
			0.00%	3					Diagnostic
			33.33%	12					Diagnostic
									Diagnostic
			100.00%	5					Diagnostic
									Diagnostic
			100.00%	2					Diagnostic
									Diagnostic
			0.00%	2					Diagnostic
			8.33%	12					Diagnostic
			44.53%	128					Diagnostic
			40.00%	10					Diagnostic
			26.85%	149					Diagnostic

Reject Interval - Mechanized

BellSouth Monthly State Summary
Kentucky, July 2002

**Benchmark/
Analog**

BST BST CLEC CLEC Standard Standard
Measure Volume Measure Volume Deviation Error Zscore Equity

B.1.4.1	O-8	Switch Ports/KY (%)
B.1.4.2	O-8	Local Interoffice Transport/KY (%)
B.1.4.3	O-8	Loop + Port Combinations/KY (%)
B.1.4.4	O-8	Combo Other/KY (%)
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/KY (%)
B.1.4.7	O-8	Line Sharing/KY (%)
B.1.4.8	O-8	2W Analog Loop Design/KY (%)
B.1.4.9	O-8	2W Analog Loop Non-Design/KY (%)
B.1.4.10	O-8	2W Analog Loop w/INP Design/KY (%)
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/KY (%)
B.1.4.12	O-14	2W Analog Loop w/LNP Design/KY (%)
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.4.14	O-8	Other Design/KY (%)
B.1.4.15	O-8	Other Non-Design/KY (%)
B.1.4.16	O-8	INP Standalone/KY (%)
B.1.4.17	O-14	LNP Standalone/KY (%)

>= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr
 >= 97% w in 1 hr

		94.37%	782				NO
		100.00%	6				YES
		100.00%	1				YES
		81.25%	16				NO
		83.33%	6				NO
		40.00%	5				NO
		70.00%	10				NO
		82.44%	205				NO
		97.67%	43				YES

Reject Interval - Partially Mechanized - 10 hours

B.1.7.1	O-8	Switch Ports/KY (%)
B.1.7.2	O-8	Local Interoffice Transport/KY (%)
B.1.7.3	O-8	Loop + Port Combinations/KY (%)
B.1.7.4	O-8	Combo Other/KY (%)
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/KY (%)
B.1.7.7	O-8	Line Sharing/KY (%)
B.1.7.8	O-8	2W Analog Loop Design/KY (%)
B.1.7.9	O-8	2W Analog Loop Non-Design/KY (%)
B.1.7.10	O-8	2W Analog Loop w/INP Design/KY (%)
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/KY (%)
B.1.7.12	O-14	2W Analog Loop w/LNP Design/KY (%)
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.7.14	O-8	Other Design/KY (%)
B.1.7.15	O-8	Other Non-Design/KY (%)
B.1.7.16	O-8	INP Standalone/KY (%)
B.1.7.17	O-14	LNP Standalone/KY (%)

>= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs
 >= 85% w in 10 hrs

		98.05%	514				YES
		100.00%	1				YES
		100.00%	2				YES
		100.00%	9				YES
		100.00%	10				YES
		100.00%	45				YES
		98.51%	67				YES

Reject Interval - Non-Mechanized

B.1.8.1	O-8	Switch Ports/KY (%)
B.1.8.2	O-8	Local Interoffice Transport/KY (%)
B.1.8.3	O-8	Loop + Port Combinations/KY (%)
B.1.8.4	O-8	Combo Other/KY (%)
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/KY (%)
B.1.8.7	O-8	Line Sharing/KY (%)
B.1.8.8	O-8	2W Analog Loop Design/KY (%)
B.1.8.9	O-8	2W Analog Loop Non-Design/KY (%)
B.1.8.10	O-8	2W Analog Loop w/INP Design/KY (%)
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/KY (%)
B.1.8.12	O-14	2W Analog Loop w/LNP Design/KY (%)
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.8.14	O-8	Other Design/KY (%)
B.1.8.15	O-8	Other Non-Design/KY (%)
B.1.8.16	O-8	INP Standalone/KY (%)
B.1.8.17	O-14	LNP Standalone/KY (%)

>= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs
 >= 85% w in 24 hrs

		99.09%	110				YES
		100.00%	6				YES
		100.00%	1				YES
		100.00%	4				YES
		100.00%	5				YES
		100.00%	2				YES
		100.00%	1				YES
		98.25%	57				YES
		100.00%	5				YES
		100.00%	40				YES

FOC Timeliness - Mechanized

B.1.9.1	O-9	Switch Ports/KY (%)
B.1.9.2	O-9	Local Interoffice Transport/KY (%)
B.1.9.3	O-9	Loop + Port Combinations/KY (%)
B.1.9.4	O-9	Combo Other/KY (%)
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/KY (%)

>= 95% w in 3 hrs
 >= 95% w in 3 hrs
 >= 95% w in 3 hrs
 >= 95% w in 3 hrs
 >= 95% w in 3 hrs

		99.24%	4,735				YES
		100.00%	29				YES

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog

B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/KY (%)	>= 95%
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/KY (%)	>= 95%
B.1.14.7.1	O-11	Line Sharing/EDI/KY (%)	>= 95%
B.1.14.7.2	O-11	Line Sharing/TAG/KY (%)	>= 95%
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/KY (%)	>= 95%
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/KY (%)	>= 95%
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/KY (%)	>= 95%
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/KY (%)	>= 95%
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/KY (%)	>= 95%
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/KY (%)	>= 95%
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/KY (%)	>= 95%
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/KY (%)	>= 95%
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/KY (%)	>= 95%
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/KY (%)	>= 95%
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/KY (%)	>= 95%
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/KY (%)	>= 95%
B.1.14.14.1	O-11	Other Design/EDI/KY (%)	>= 95%
B.1.14.14.2	O-11	Other Design/TAG/KY (%)	>= 95%
B.1.14.15.1	O-11	Other Non-Design/EDI/KY (%)	>= 95%
B.1.14.15.2	O-11	Other Non-Design/TAG/KY (%)	>= 95%
B.1.14.16.1	O-11	INP Standalone/EDI/KY (%)	>= 95%
B.1.14.16.2	O-11	INP Standalone/TAG/KY (%)	>= 95%
B.1.14.17.1	O-11	LNP Standalone/EDI/KY (%)	>= 95%
B.1.14.17.2	O-11	LNP Standalone/TAG/KY (%)	>= 95%

FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1.1	O-11	Switch Ports/EDI/KY (%)	>= 95%
B.1.15.1.2	O-11	Switch Ports/TAG/KY (%)	>= 95%
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/KY (%)	>= 95%
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/KY (%)	>= 95%
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/KY (%)	>= 95%
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/KY (%)	>= 95%
B.1.15.4.1	O-11	Combo Other/EDI/KY (%)	>= 95%
B.1.15.4.2	O-11	Combo Other/TAG/KY (%)	>= 95%
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/KY (%)	>= 95%
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/KY (%)	>= 95%
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/KY (%)	>= 95%
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/KY (%)	>= 95%
B.1.15.7.1	O-11	Line Sharing/EDI/KY (%)	>= 95%
B.1.15.7.2	O-11	Line Sharing/TAG/KY (%)	>= 95%
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/KY (%)	>= 95%
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/KY (%)	>= 95%
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/KY (%)	>= 95%
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/KY (%)	>= 95%
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/KY (%)	>= 95%
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/KY (%)	>= 95%
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/KY (%)	>= 95%
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/KY (%)	>= 95%
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/KY (%)	>= 95%
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/KY (%)	>= 95%
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/KY (%)	>= 95%
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/KY (%)	>= 95%
B.1.15.14.1	O-11	Other Design/EDI/KY (%)	>= 95%
B.1.15.14.2	O-11	Other Design/TAG/KY (%)	>= 95%
B.1.15.15.1	O-11	Other Non-Design/EDI/KY (%)	>= 95%
B.1.15.15.2	O-11	Other Non-Design/TAG/KY (%)	>= 95%
B.1.15.16.1	O-11	INP Standalone/EDI/KY (%)	>= 95%
B.1.15.16.2	O-11	INP Standalone/TAG/KY (%)	>= 95%
B.1.15.17.1	O-11	LNP Standalone/EDI/KY (%)	>= 95%
B.1.15.17.2	O-11	LNP Standalone/TAG/KY (%)	>= 95%

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		100.00%	12				YES
		90.00%	10				NO
		100.00%	54				YES
		100.00%	21				YES
		100.00%	9				YES
		100.00%	13				YES
		100.00%	53				YES
		100.00%	22				YES
		100.00%	22				YES
		100.00%	946				YES
		85.29%	34				NO
		100.00%	894				YES

		100.00%	288				YES
		99.85%	1,356				YES
		33.33%	3				NO
		75.00%	4				NO
		100.00%	7				YES
		100.00%	1				YES
		100.00%	1				YES
		100.00%	18				YES
		100.00%	8				YES
		100.00%	18				YES
		100.00%	303				YES
		100.00%	16				YES
		100.00%	572				YES

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog

BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

FOC & Reject Response Completeness - Non-Mechanized

B.1.16.1	O-11	Switch Ports/KY (%)	>= 95%
B.1.16.2	O-11	Local Interoffice Transport/KY (%)	>= 95%
B.1.16.3	O-11	Loop + Port Combinations/KY (%)	>= 95%
B.1.16.4	O-11	Combo Other/KY (%)	>= 95%
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/KY (%)	>= 95%
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/KY (%)	>= 95%
B.1.16.7	O-11	Line Sharing/KY (%)	>= 95%
B.1.16.8	O-11	2W Analog Loop Design/KY (%)	>= 95%
B.1.16.9	O-11	2W Analog Loop Non-Design/KY (%)	>= 95%
B.1.16.10	O-11	2W Analog Loop w/INP Design/KY (%)	>= 95%
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/KY (%)	>= 95%
B.1.16.12	O-11	2W Analog Loop w/LNP Design/KY (%)	>= 95%
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/KY (%)	>= 95%
B.1.16.14	O-11	Other Design/KY (%)	>= 95%
B.1.16.15	O-11	Other Non-Design/KY (%)	>= 95%
B.1.16.16	O-11	INP Standalone/KY (%)	>= 95%
B.1.16.17	O-11	LNP Standalone/KY (%)	>= 95%

		96.50%	200				YES
		94.87%	39				NO
		100.00%	2				YES
		100.00%	3				YES
		100.00%	12				YES
		100.00%	5				YES
		100.00%	2				YES
		100.00%	12				YES
		99.22%	128				YES
		100.00%	10				YES
		97.99%	149				YES

FOC & Reject Response Completeness (Multiple Responses) - Mechanized

B.1.17.1.1	O-11	Switch Ports/EDI/KY (%)	>= 95%
B.1.17.1.2	O-11	Switch Ports/TAG/KY (%)	>= 95%
B.1.17.2.1	O-11	Local Interoffice Transport/EDI/KY (%)	>= 95%
B.1.17.2.2	O-11	Local Interoffice Transport/TAG/KY (%)	>= 95%
B.1.17.3.1	O-11	Loop + Port Combinations/EDI/KY (%)	>= 95%
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/KY (%)	>= 95%
B.1.17.4.1	O-11	Combo Other/EDI/KY (%)	>= 95%
B.1.17.4.2	O-11	Combo Other/TAG/KY (%)	>= 95%
B.1.17.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/KY (%)	>= 95%
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/KY (%)	>= 95%
B.1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/KY (%)	>= 95%
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/KY (%)	>= 95%
B.1.17.7.1	O-11	Line Sharing/EDI/KY (%)	>= 95%
B.1.17.7.2	O-11	Line Sharing/TAG/KY (%)	>= 95%
B.1.17.8.1	O-11	2W Analog Loop Design/EDI/KY (%)	>= 95%
B.1.17.8.2	O-11	2W Analog Loop Design/TAG/KY (%)	>= 95%
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/KY (%)	>= 95%
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/KY (%)	>= 95%
B.1.17.10.1	O-11	2W Analog Loop w/INP Design/EDI/KY (%)	>= 95%
B.1.17.10.2	O-11	2W Analog Loop w/INP Design/TAG/KY (%)	>= 95%
B.1.17.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/KY (%)	>= 95%
B.1.17.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/KY (%)	>= 95%
B.1.17.12.1	O-11	2W Analog Loop w/LNP Design/EDI/KY (%)	>= 95%
B.1.17.12.2	O-11	2W Analog Loop w/LNP Design/TAG/KY (%)	>= 95%
B.1.17.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/KY (%)	>= 95%
B.1.17.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/KY (%)	>= 95%
B.1.17.14.1	O-11	Other Design/EDI/KY (%)	>= 95%
B.1.17.14.2	O-11	Other Design/TAG/KY (%)	>= 95%
B.1.17.15.1	O-11	Other Non-Design/EDI/KY (%)	>= 95%
B.1.17.15.2	O-11	Other Non-Design/TAG/KY (%)	>= 95%
B.1.17.16.1	O-11	INP Standalone/EDI/KY (%)	>= 95%
B.1.17.16.2	O-11	INP Standalone/TAG/KY (%)	>= 95%
B.1.17.17.1	O-11	LNP Standalone/EDI/KY (%)	>= 95%
B.1.17.17.2	O-11	LNP Standalone/TAG/KY (%)	>= 95%

		99.16%	1,792				YES
		99.81%	3,707				YES
		100.00%	29				YES
		100.00%	6				YES
		100.00%	12				YES
		77.78%	9				NO
		100.00%	54				YES
		100.00%	21				YES
		88.89%	9				NO
		100.00%	13				YES
		98.11%	53				YES
		100.00%	22				YES
		90.91%	22				NO
		97.15%	946				YES
		100.00%	29				YES
		52.68%	894				NO

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

B.1.18.1.1	O-11	Switch Ports/EDI/KY (%)	>= 95%
B.1.18.1.2	O-11	Switch Ports/TAG/KY (%)	>= 95%
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/KY (%)	>= 95%
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/KY (%)	>= 95%
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/KY (%)	>= 95%

		93.40%	288				NO

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog

B.1.18.3.2	O-11	Loop + Port Combinations/TAG/KY (%)	>= 95%
B.1.18.4.1	O-11	Combo Other/EDI/KY (%)	>= 95%
B.1.18.4.2	O-11	Combo Other/TAG/KY (%)	>= 95%
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/KY (%)	>= 95%
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/KY (%)	>= 95%
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/KY (%)	>= 95%
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/KY (%)	>= 95%
B.1.18.7.1	O-11	Line Sharing/EDI/KY (%)	>= 95%
B.1.18.7.2	O-11	Line Sharing/TAG/KY (%)	>= 95%
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/KY (%)	>= 95%
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/KY (%)	>= 95%
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/KY (%)	>= 95%
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/KY (%)	>= 95%
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/KY (%)	>= 95%
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/KY (%)	>= 95%
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/KY (%)	>= 95%
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/KY (%)	>= 95%
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/KY (%)	>= 95%
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/KY (%)	>= 95%
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/KY (%)	>= 95%
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/KY (%)	>= 95%
B.1.18.14.1	O-11	Other Design/EDI/KY (%)	>= 95%
B.1.18.14.2	O-11	Other Design/TAG/KY (%)	>= 95%
B.1.18.15.1	O-11	Other Non-Design/EDI/KY (%)	>= 95%
B.1.18.15.2	O-11	Other Non-Design/TAG/KY (%)	>= 95%
B.1.18.16.1	O-11	INP Standalone/EDI/KY (%)	>= 95%
B.1.18.16.2	O-11	INP Standalone/TAG/KY (%)	>= 95%
B.1.18.17.1	O-11	LNP Standalone/EDI/KY (%)	>= 95%
B.1.18.17.2	O-11	LNP Standalone/TAG/KY (%)	>= 95%

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		92.69%	1,354				NO
		100.00%	1				YES
		100.00%	3				YES
		100.00%	7				YES
		100.00%	1				YES
		100.00%	1				YES
		88.89%	18				NO
		62.50%	8				NO
		100.00%	18				YES
		95.71%	303				YES
		100.00%	16				YES
		57.52%	572				NO

FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized

B.1.19.1	O-11	Switch Ports/KY (%)	>= 95%
B.1.19.2	O-11	Local Interoffice Transport/KY (%)	>= 95%
B.1.19.3	O-11	Loop + Port Combinations/KY (%)	>= 95%
B.1.19.4	O-11	Combo Other/KY (%)	>= 95%
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/KY (%)	>= 95%
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/KY (%)	>= 95%
B.1.19.7	O-11	Line Sharing/KY (%)	>= 95%
B.1.19.8	O-11	2W Analog Loop Design/KY (%)	>= 95%
B.1.19.9	O-11	2W Analog Loop Non-Design/KY (%)	>= 95%
B.1.19.10	O-11	2W Analog Loop w/INP Design/KY (%)	>= 95%
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/KY (%)	>= 95%
B.1.19.12	O-11	2W Analog Loop w/LNP Design/KY (%)	>= 95%
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/KY (%)	>= 95%
B.1.19.14	O-11	Other Design/KY (%)	>= 95%
B.1.19.15	O-11	Other Non-Design/KY (%)	>= 95%
B.1.19.16	O-11	INP Standalone/KY (%)	>= 95%
B.1.19.17	O-11	LNP Standalone/KY (%)	>= 95%

		91.71%	193				NO
		89.19%	37				NO
		100.00%	2				YES
		100.00%	3				YES
		91.67%	12				NO
		100.00%	5				YES
		100.00%	2				YES
		100.00%	2				YES
		91.67%	12				NO
		99.21%	127				YES
		90.00%	10				NO
		96.58%	146				YES

Unbundled Network Elements - Provisioning

Order Completion Interval

B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/KY (days)	R&B (POTS)
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/KY (days)	R&B (POTS)
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/KY (days)	R&B (POTS)
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/KY (days)	R&B (POTS)
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/KY (days)	DS1/DS3
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/KY (days)	DS1/DS3
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/KY (days)	DS1/DS3
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/KY (days)	DS1/DS3
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)	R&B

6.60	7.156			7.432			
0.93	117,561			1.121			
18.80	35			14.660			
2.00	1			0.000			
15.72	365			10.764			
6.55	7,352	4.14	107	7.414	0.72198	3.3341	YES

BellSouth Monthly State Summary
Kentucky, July 2002

B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/KY (days)
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/KY (days)
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY (days)
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/KY (days)
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY (days)
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/KY (days)
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY (days)
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/KY (days)
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY (days)

Order Completion Interval within X days

B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/KY (days)
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/KY (days)

Held Orders

B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/KY (days)
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/KY (days)
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/KY (days)
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/KY (days)
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/KY (days)
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/KY (days)
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/KY (days)
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/KY (days)
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/KY (days)
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/KY (days)
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/KY (days)
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/KY (days)
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/KY (days)
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/KY (days)
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/KY (days)
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/KY (days)
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/KY (days)
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/KY (days)
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/KY (days)
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/KY (days)
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/KY (days)
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/KY (days)
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/KY (days)
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/KY (days)
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/KY (days)
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/KY (days)
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/KY (days)
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/KY (days)
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/KY (days)
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/KY (days)
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/KY (days)
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/KY (days)
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/KY (days)
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/KY (days)
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/KY (days)
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/KY (days)
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/KY (days)
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/KY (days)
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/KY (days)
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/KY (days)
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/KY (days)
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/KY (days)
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/KY (days)
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/KY (days)
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/KY (days)

**Benchmark/
Analog**

R&B (POTS)
R&B (POTS)
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop < DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1
Digital Loop >= DS1

14 days
7 days

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
18.80	35			14.660			
2.00	1	0.33	1	0.000	0.00000		YES
14.19	113	6.08	24	10.100	2.27012	3.5731	YES
10.78	98			8.369			
16.69	221	6.31	13	15.079	4.30347	2.4127	YES
14.28	83			15.464			
2.20	5			3.322			

		4.13	15				YES
--	--	------	----	--	--	--	-----

35.99	107			53.823			
0.00	0						
8.75	8			17.686			
0.00	0						
0.00	0						
0.00	0						
0.00	0						
0.00	0						
10.00	2			0.000			
35.68	108	16.00	1	53.670	53.91838	0.3649	YES
0.00	0	0.00	0				YES
8.75	8	0.00	0	17.686			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
35.05	110	0.00	0	53.379			YES
0.00	0	0.00	0				YES
10.00	10	0.00	0	15.846			YES
0.00	0						
0.00	0						
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
17.00	1	0.00	0	0.000			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
35.68	108			53.670			
0.00	0						
8.75	8			17.686			

BellSouth Monthly State Summary
Kentucky, July 2002

B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/KY (days)
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/KY (days)
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/KY (days)
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/KY (days)
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/KY (days)
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/KY (days)
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/KY (days)
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/KY (days)
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/KY (days)
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/KY (days)
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/KY (days)
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/KY (days)
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/KY (days)
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/KY (days)
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/KY (days)
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/KY (days)
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/KY (days)
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/KY (days)
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/KY (days)
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/KY (days)
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/KY (days)
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/KY (days)
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/KY (days)
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/KY (days)
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/KY (days)
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/KY (days)
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/KY (days)
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/KY (days)
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/KY (days)
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/KY (days)
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/KY (days)
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/KY (days)
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/KY (days)
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/KY (days)
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/KY (days)
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/KY (days)
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/KY (days)
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/KY (days)
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/KY (days)
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/KY (days)
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/KY (days)
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/KY (days)
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/KY (days)
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/KY (days)
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/KY (days)
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/KY (days)
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/KY (days)
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/KY (days)
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/KY (days)
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/KY (days)
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/KY (days)
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/KY (days)
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/KY (days)
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/KY (days)
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/KY (days)
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/KY (days)
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/KY (days)
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/KY (days)
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/KY (days)
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/KY (days)
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/KY (days)

**Benchmark/
Analog**

R&B - Disp	0.00	0					
R&B - Disp	0.00	0					
R&B - Disp	0.00	0					
R&B (POTS) excl SB Or	35.99	107	0.00	0	53.823		YES
R&B (POTS) excl SB Or	0.00	0	0.00	0			YES
R&B (POTS) excl SB Or	8.75	8	0.00	0	17.686		YES
R&B (POTS) excl SB Or	0.00	0					
R&B (POTS) excl SB Or	0.00	0					
R&B (POTS) excl SB Or	0.00	0					
R&B - Disp	35.68	108			53.670		
R&B - Disp	0.00	0					
R&B - Disp	8.75	8			17.686		
R&B - Disp	0.00	0					
R&B - Disp	0.00	0					
R&B (POTS) excl SB Or	35.99	107			53.823		
R&B (POTS) excl SB Or	0.00	0					
R&B (POTS) excl SB Or	8.75	8			17.686		
R&B (POTS) excl SB Or	0.00	0					
R&B (POTS) excl SB Or	0.00	0					
R&B (POTS) excl SB Or	0.00	0					
R&B - Disp	35.68	108			53.670		
R&B - Disp	0.00	0					
R&B - Disp	8.75	8			17.686		
R&B - Disp	0.00	0					
R&B - Disp	0.00	0					
R&B - Disp	0.00	0					
R&B (POTS) excl SB Or	35.99	107	0.00	0	53.823		YES
R&B (POTS) excl SB Or	0.00	0	0.00	0			YES
R&B (POTS) excl SB Or	8.75	8	0.00	0	17.686		YES
R&B (POTS) excl SB Or	0.00	0					
R&B (POTS) excl SB Or	0.00	0					
Design	1.00	2			0.000		
Design	0.00	0					
Design	15.00	2			2.828		
Design							
Design							
Design							
R&B	35.68	108			53.670		
R&B	0.00	0					
R&B	8.75	8			17.686		
R&B	0.00	0					
R&B	0.00	0					
R&B (POTS)	35.99	107			53.823		
R&B (POTS)	0.00	0					
R&B (POTS)	8.75	8			17.686		
R&B (POTS)	0.00	0					
R&B (POTS)	0.00	0					
R&B (POTS)	0.00	0					
R&B (POTS)	35.99	107	0.00	0	53.823		YES
R&B (POTS)	0.00	0	0.00	0			YES
R&B (POTS)	8.75	8	0.00	0	17.686		YES
R&B (POTS)	0.00	0	0.00	0			YES
R&B (POTS)	0.00	0	0.00	0			YES
R&B (POTS)	0.00	0	0.00	0			YES
Digital Loop < DS1	0.00	0	0.00	0			YES
Digital Loop < DS1	0.00	0	0.00	0			YES
Digital Loop < DS1	17.00	1	0.00	0	0.000		YES
Digital Loop < DS1							

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
0.00	0						
0.00	0						
0.00	0						
35.99	107	0.00	0	53.823			YES
0.00	0	0.00	0				YES
8.75	8	0.00	0	17.686			YES
0.00	0						
0.00	0						
0.00	0						
35.68	108			53.670			
0.00	0						
8.75	8			17.686			
0.00	0						
0.00	0						
35.68	108			53.670			
0.00	0						
8.75	8			17.686			
0.00	0						
0.00	0						
35.99	107	0.00	0	53.823			YES
0.00	0	0.00	0				YES
8.75	8	0.00	0	17.686			YES
0.00	0						
0.00	0						
1.00	2			0.000			
0.00	0						
15.00	2			2.828			
35.68	108			53.670			
0.00	0						
8.75	8			17.686			
0.00	0						
0.00	0						
35.99	107			53.823			
0.00	0						
8.75	8			17.686			
0.00	0						
0.00	0						
35.99	107	0.00	0	53.823			YES
0.00	0	0.00	0				YES
8.75	8	0.00	0	17.686			YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
0.00	0	0.00	0				YES
17.00	1	0.00	0	0.000			YES

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog

BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/KY (hours)
B.2.8.12	P-2	2W Analog Loop w/LNP Design/KY (hours)
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/KY (hours)
B.2.8.14	P-2	Other Design/KY (hours)
B.2.8.15	P-2	Other Non-Design/KY (hours)
B.2.8.16	P-2	INP (Standalone)/KY (hours)
B.2.8.17	P-2	LNP (Standalone)/KY (hours)
B.2.8.18	P-2	Digital Loop < DS1/KY (hours)
B.2.8.19	P-2	Digital Loop >= DS1/KY (hours)

>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs
>= 48 hrs

		362.47	1				YES
		246.72	22				YES

Average Jeopardy Notice Interval - Non-Mechanized

B.2.9.1	P-2	Switch Ports/KY (hours)
B.2.9.2	P-2	Local Interoffice Transport/KY (hours)
B.2.9.3	P-2	Loop + Port Combinations/KY (hours)
B.2.9.4	P-2	Combo Other/KY (hours)
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/KY (hours)
B.2.9.6	P-2	UNE ISDN/KY (hours)
B.2.9.7	P-2	Line Sharing/KY (hours)
B.2.9.8	P-2	2W Analog Loop Design/KY (hours)
B.2.9.9	P-2	2W Analog Loop Non-Design/KY (hours)
B.2.9.10	P-2	2W Analog Loop w/INP Design/KY (hours)
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/KY (hours)
B.2.9.12	P-2	2W Analog Loop w/LNP Design/KY (hours)
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/KY (hours)
B.2.9.14	P-2	Other Design/KY (hours)
B.2.9.15	P-2	Other Non-Design/KY (hours)
B.2.9.16	P-2	INP (Standalone)/KY (hours)
B.2.9.17	P-2	LNP (Standalone)/KY (hours)
B.2.9.18	P-2	Digital Loop < DS1/KY (hours)
B.2.9.19	P-2	Digital Loop >= DS1/KY (hours)

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

							Diagnostic
							Diagnostic
		315.50	1				Diagnostic
		347.41	5				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
		424.25	1				Diagnostic

% Jeopardy Notice >= 48 hours - Mechanized

B.2.10.1	P-2	Switch Ports/KY (%)
B.2.10.2	P-2	Local Interoffice Transport/KY (%)
B.2.10.3	P-2	Loop + Port Combinations/KY (%)
B.2.10.4	P-2	Combo Other/KY (%)
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/KY (%)
B.2.10.6	P-2	UNE ISDN/KY (%)
B.2.10.7	P-2	Line Sharing/KY (%)
B.2.10.8	P-2	2W Analog Loop Design/KY (%)
B.2.10.9	P-2	2W Analog Loop Non-Design/KY (%)
B.2.10.10	P-2	2W Analog Loop w/INP Design/KY (%)
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/KY (%)
B.2.10.12	P-2	2W Analog Loop w/LNP Design/KY (%)
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/KY (%)
B.2.10.14	P-2	Other Design/KY (%)
B.2.10.15	P-2	Other Non-Design/KY (%)
B.2.10.16	P-2	INP (Standalone)/KY (%)
B.2.10.17	P-2	LNP (Standalone)/KY (%)
B.2.10.18	P-2	Digital Loop < DS1/KY (%)
B.2.10.19	P-2	Digital Loop >= DS1/KY (%)

95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs
95% >= 48 hrs

		100.00%	6				YES
		100.00%	1				YES
		100.00%	1				YES
		100.00%	22				YES

% Jeopardy Notice >= 48 hours - Non-Mechanized

B.2.11.1	P-2	Switch Ports/KY (%)
B.2.11.2	P-2	Local Interoffice Transport/KY (%)
B.2.11.3	P-2	Loop + Port Combinations/KY (%)
B.2.11.4	P-2	Combo Other/KY (%)
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/KY (%)
B.2.11.6	P-2	UNE ISDN/KY (%)
B.2.11.7	P-2	Line Sharing/KY (%)
B.2.11.8	P-2	2W Analog Loop Design/KY (%)
B.2.11.9	P-2	2W Analog Loop Non-Design/KY (%)

Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic
Diagnostic

							Diagnostic
							Diagnostic
		100.00%	1				Diagnostic
		100.00%	5				Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic
							Diagnostic

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.11.10	P-2 2W Analog Loop w/INP Design/KY (%)	Diagnostic								Diagnostic
B.2.11.11	P-2 2W Analog Loop w/INP Non-Design/KY (%)	Diagnostic								Diagnostic
B.2.11.12	P-2 2W Analog Loop w/LNP Design/KY (%)	Diagnostic								Diagnostic
B.2.11.13	P-2 2W Analog Loop w/LNP Non-Design/KY (%)	Diagnostic								Diagnostic
B.2.11.14	P-2 Other Design/KY (%)	Diagnostic								Diagnostic
B.2.11.15	P-2 Other Non-Design/KY (%)	Diagnostic								Diagnostic
B.2.11.16	P-2 INP (Standalone)/KY (%)	Diagnostic								Diagnostic
B.2.11.17	P-2 LNP (Standalone)/KY (%)	Diagnostic								Diagnostic
B.2.11.18	P-2 Digital Loop < DS1/KY (%)	Diagnostic								Diagnostic
B.2.11.19	P-2 Digital Loop >= DS1/KY (%)	Diagnostic			100.00%	1				Diagnostic
Coordinated Customers Conversions										
B.2.12.1	P-7 Loops with INP/KY (%)	>= 95% w in 15 min								
B.2.12.2	P-7 Loops with LNP/KY (%)	>= 95% w in 15 min								
% Hot Cuts > 15 minutes Early										
B.2.13.1	P-7A Time-Specific SL1/KY (%)	<= 5%								
B.2.13.2	P-7A Time-Specific SL2/KY (%)	<= 5%								
B.2.13.3	P-7A Non-Time Specific SL1/KY (%)	<= 5%								
B.2.13.4	P-7A Non-Time Specific SL2/KY (%)	<= 5%								
Hot Cut Timeliness										
B.2.14.1	P-7A Time-Specific SL1/KY (%)	>= 95% w in 15 min								
B.2.14.2	P-7A Time-Specific SL2/KY (%)	>= 95% w in 15 min								
B.2.14.3	P-7A Non-Time Specific SL1/KY (%)	>= 95% w in 15 min								
B.2.14.4	P-7A Non-Time Specific SL2/KY (%)	>= 95% w in 15 min								
% Hot Cuts > 15 minutes Late										
B.2.15.1	P-7A Time-Specific SL1/KY (%)	<= 5%								
B.2.15.2	P-7A Time-Specific SL2/KY (%)	<= 5%								
B.2.15.3	P-7A Non-Time Specific SL1/KY (%)	<= 5%								
B.2.15.4	P-7A Non-Time Specific SL2/KY (%)	<= 5%								
Average Recovery Time - CCC										
B.2.16.1	P-7B Loops with INP/KY (minutes)	Diagnostic								Diagnostic
B.2.16.2	P-7B Loops with LNP/KY (minutes)	Diagnostic								Diagnostic
% Provisioning Troubles within 7 Days - Hot Cuts										
B.2.17.1.1	P-7C UNE Loop Design/Dispatch/KY (%)	<= 5%								
B.2.17.1.2	P-7C UNE Loop Design/Non-Dispatch/KY (%)	<= 5%								
B.2.17.2.1	P-7C UNE Loop Non-Design/Dispatch/KY (%)	<= 5%								
B.2.17.2.2	P-7C UNE Loop Non-Design/Non-Dispatch/KY (%)	<= 5%								
% Missed Installation Appointments										
B.2.18.1.1.1	P-3 Switch Ports/<10 circuits/Dispatch/KY (%)	R&B (POTS)	15.08%	8,062						
B.2.18.1.1.2	P-3 Switch Ports/<10 circuits/Non-Dispatch/KY (%)	R&B (POTS)	0.02%	122,737						
B.2.18.1.2.1	P-3 Switch Ports/>=10 circuits/Dispatch/KY (%)	R&B (POTS)	9.76%	41						
B.2.18.1.2.2	P-3 Switch Ports/>=10 circuits/Non-Dispatch/KY (%)	R&B (POTS)	0.00%	1						
B.2.18.2.1.1	P-3 Local Interoffice Transport/<10 circuits/Dispatch/KY (%)	DS1/DS3	3.84%	365						
B.2.18.2.1.2	P-3 Local Interoffice Transport/<10 circuits/Non-Dispatch/KY (%)	DS1/DS3								
B.2.18.2.2.1	P-3 Local Interoffice Transport/>=10 circuits/Dispatch/KY (%)	DS1/DS3								
B.2.18.2.2.2	P-3 Local Interoffice Transport/>=10 circuits/Non-Dispatch/KY (%)	DS1/DS3								
B.2.18.3.1.1	P-3 Loop + Port Combinations/<10 circuits/Dispatch/KY (%)	R&B	14.81%	8,259	3.51%	171		0.02744	4.1177	YES
B.2.18.3.1.2	P-3 Loop + Port Combinations/<10 circuits/Non-Dispatch/KY (%)	R&B	0.02%	123,029	0.02%	4,777		0.00022	0.0463	YES
B.2.18.3.1.3	P-3 Loop + Port Combinations/<10 circuits/Switch Based Orders/KY (%)	R&B	0.00%	58,612	0.00%	1,862		0.00000		YES
B.2.18.3.1.4	P-3 Loop + Port Combinations/<10 circuits/Dispatch In/KY (%)	R&B	0.04%	64,417	0.03%	2,915		0.00039	0.1963	YES
B.2.18.3.2.1	P-3 Loop + Port Combinations/>=10 circuits/Dispatch/KY (%)	R&B	9.23%	65	50.00%	2		0.20780	-1.9619	NO
B.2.18.3.2.2	P-3 Loop + Port Combinations/>=10 circuits/Non-Dispatch/KY (%)	R&B	0.00%	19	0.00%	1		0.00000		YES
B.2.18.3.2.3	P-3 Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY (%)	R&B	0.00%	4						
B.2.18.3.2.4	P-3 Loop + Port Combinations/>=10 circuits/Dispatch In/KY (%)	R&B	0.00%	15	0.00%	1		0.00000		YES
B.2.18.4.1.1	P-3 Combo Other/<10 circuits/Dispatch/KY (%)	R&B&D - Disp	14.01%	8,987	0.00%	20		0.07770	1.8031	YES
B.2.18.4.1.4	P-3 Combo Other/<10 circuits/Dispatch In/KY (%)	R&B&D - Disp	14.01%	8,987						
B.2.18.4.2.1	P-3 Combo Other/>=10 circuits/Dispatch/KY (%)	R&B&D - Disp	9.23%	65						

BellSouth Monthly State Summary
Kentucky, July 2002

B.2.18.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/KY (%)
B.2.18.5.1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/KY (%)
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/KY (%)
B.2.18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/KY (%)
B.2.18.5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/KY (%)
B.2.18.6.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/KY (%)
B.2.18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/KY (%)
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/KY (%)
B.2.18.7.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/KY (%)
B.2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/KY (%)
B.2.18.7.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.8.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/KY (%)
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/KY (%)
B.2.18.8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/KY (%)
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY (%)
B.2.18.9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/KY (%)
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/KY (%)
B.2.18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/KY (%)
B.2.18.10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (%)
B.2.18.10.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY (%)
B.2.18.10.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/KY (%)
B.2.18.10.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (%)
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/KY (%)
B.2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY (%)
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/KY (%)
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY (%)
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY (%)
B.2.18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/KY (%)
B.2.18.12.2.2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/KY (%)
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/KY (%)
B.2.18.13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/KY (%)
B.2.18.13.2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/KY (%)
B.2.18.14.1.1	P-3	Other Design/<10 circuits/Dispatch/KY (%)
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/KY (%)
B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/KY (%)
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/KY (%)
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/KY (%)
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/KY (%)
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/KY (%)
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/KY (%)
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/KY (%)
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/KY (%)
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/KY (%)
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/KY (%)
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/KY (%)
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY (%)
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/KY (%)
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY (%)
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/KY (%)
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY (%)
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/KY (%)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B&D - Disp	9.23%	65						
ADSL to Retail	100.00%	1	0.00%	19		0.00000		YES
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ISDN - BRI	7.02%	57	0.00%	11		0.08412	0.8342	YES
ISDN - BRI	8.33%	24						
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	100.00%	1	0.00%	2		0.00000		YES
ADSL to Retail			0.00%	41				
ADSL to Retail								
ADSL to Retail								
R&B - Disp	14.81%	8,259						
R&B - Disp	14.81%	8,259						
R&B - Disp	9.23%	65						
R&B - Disp	9.23%	65						
R&B (POTS) excl SB Or	15.08%	8,062	2.38%	42		0.05537	2.2942	YES
R&B (POTS) excl SB Or	0.04%	64,231						
R&B (POTS) excl SB Or	9.76%	41						
R&B (POTS) excl SB Or	0.00%	1						
R&B - Disp	14.81%	8,259						
R&B - Disp	14.81%	8,259						
R&B - Disp	9.23%	65						
R&B - Disp	9.23%	65						
R&B (POTS) excl SB Or	15.08%	8,062						
R&B (POTS) excl SB Or	0.04%	64,231						
R&B (POTS) excl SB Or	9.76%	41						
R&B (POTS) excl SB Or	0.00%	1						
R&B - Disp	14.81%	8,259						
R&B - Disp	14.81%	8,259						
R&B - Disp	9.23%	65						
R&B - Disp	9.23%	65						
R&B (POTS) excl SB Or	15.08%	8,062						
R&B (POTS) excl SB Or	0.04%	64,231				0.35791	0.4214	YES
R&B (POTS) excl SB Or	9.76%	41						
R&B (POTS) excl SB Or	0.00%	1						
R&B - Disp	14.81%	8,259						
R&B - Disp	14.81%	8,259						
R&B - Disp	9.23%	65						
R&B - Disp	9.23%	65						
R&B (POTS) excl SB Or	15.08%	8,062	0.00%	1		0.35791	0.4214	YES
R&B (POTS) excl SB Or	0.04%	64,231						
R&B (POTS) excl SB Or	9.76%	41						
R&B (POTS) excl SB Or	0.00%	1						
Design	4.95%	728						
Design	0.72%	139						
Design								
Design								
R&B	14.81%	8,259						
R&B	0.02%	123,029						
R&B	9.23%	65						
R&B	0.00%	19						
R&B (POTS)	15.08%	8,062						
R&B (POTS)	0.02%	122,737						
R&B (POTS)	9.76%	41						
R&B (POTS)	0.00%	1						
R&B (POTS)	15.08%	8,062						
R&B (POTS)	0.02%	122,737	0.25%	1,197		0.00042	-5.4283	NO
R&B (POTS)	9.76%	41						
R&B (POTS)	0.00%	1	0.00%	1		0.00000		YES
Digital Loop < DS1	5.22%	115	0.00%	30		0.04559	1.1444	YES
Digital Loop < DS1	2.00%	100						
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop >= DS1	5.33%	225	5.13%	39		0.03897	0.0526	YES
Digital Loop >= DS1	0.00%	83						
Digital Loop >= DS1								

BellSouth Monthly State Summary
Kentucky, July 2002

B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/KY (%)
% Provisioning Troubles within 30 Days		
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/KY (%)
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/KY (%)
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/KY (%)
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/KY (%)
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/KY (%)
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/KY (%)
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/KY (%)
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/KY (%)
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/KY (%)
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/KY (%)
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/KY (%)
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY (%)
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/KY (%)
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/KY (%)
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/KY (%)
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/KY (%)
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/KY (%)
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/KY (%)
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/KY (%)
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/KY (%)
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/KY (%)
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/KY (%)
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/KY (%)
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/KY (%)
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/KY (%)
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/KY (%)
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/KY (%)
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/KY (%)
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/KY (%)
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY (%)
B.2.19.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/KY (%)
B.2.19.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/KY (%)
B.2.19.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/KY (%)
B.2.19.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (%)
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY (%)
B.2.19.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/KY (%)
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (%)
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/KY (%)
B.2.19.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY (%)
B.2.19.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/KY (%)
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY (%)
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY (%)
B.2.19.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/KY (%)
B.2.19.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/KY (%)
B.2.19.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/KY (%)
B.2.19.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/KY (%)
B.2.19.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/KY (%)
B.2.19.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/KY (%)
B.2.19.14.1.1	P-9	Other Design/<10 circuits/Dispatch/KY (%)
B.2.19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/KY (%)

Benchmark/
Analog

Digital Loop >= DS1

Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Digital Loop >= DS1	5						
R&B (POTS)	7,189						
R&B (POTS)	117,678						
R&B (POTS)	31						
R&B (POTS)	1						
DS1/DS3	345	0.00%	2		0.19677	0.4272	YES
DS1/DS3							
DS1/DS3							
R&B	7,314	11.27%	142		0.02714	0.1254	YES
R&B	118,217	3.21%	5,143		0.00268	1.7135	YES
R&B	56,892	3.34%	2,064		0.00402	-0.0434	YES
R&B	61,325	3.12%	3,079		0.00361	2.3970	YES
R&B	45	0.00%	3		0.20270	0.6578	YES
R&B	199						
R&B	2						
R&B	197						
R&B&D - Disp	7,931	7.69%	13		0.08778	0.4078	YES
R&B&D - Disp	7,931						
R&B&D - Disp	45						
R&B&D - Disp	45						
ADSL to Retail		6.25%	16				
ADSL to Retail							
ADSL to Retail							
ADSL to Retail							
ISDN - BRI	41	0.00%	13		0.08289	0.8827	YES
ISDN - BRI	29						
ISDN - BRI							
ISDN - BRI							
ADSL to Retail		66.67%	3				
ADSL to Retail		32.14%	28				
ADSL to Retail							
R&B - Disp	7,314	33.33%	3		0.18497	-1.1745	YES
R&B - Disp	7,314						
R&B - Disp	45						
R&B - Disp	45						
R&B (POTS) excl SB Or	7,189	0.00%	7		0.12103	0.9573	YES
R&B (POTS) excl SB Or	60,870						
R&B (POTS) excl SB Or	31						
R&B (POTS) excl SB Or							
R&B - Disp	7,314						
R&B - Disp	7,314						
R&B - Disp	45						
R&B - Disp	45						
R&B (POTS) excl SB Or	7,189						
R&B (POTS) excl SB Or	60,870						
R&B (POTS) excl SB Or	31						
R&B (POTS) excl SB Or							
R&B - Disp	7,314						
R&B - Disp	7,314						
R&B - Disp	45						
R&B - Disp	45						
R&B (POTS) excl SB Or	7,189						
R&B (POTS) excl SB Or	60,870						
R&B (POTS) excl SB Or	31						
R&B (POTS) excl SB Or							
Design	617						
Design	253						

BellSouth Monthly State Summary
Kentucky, July 2002

B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
B.3.1.10.1	M&R-1	Other Design/Dispatch/KY (%)
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/KY (%)
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/KY (%)
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/KY (%)
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/KY (%)
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/KY (%)

Customer Trouble Report Rate

B.3.2.1.1	M&R-2	Switch Ports/Dispatch/KY (%)
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/KY (%)
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/KY (%)
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/KY (%)
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/KY (%)
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/KY (%)
B.3.2.4.1	M&R-2	Combo Other/Dispatch/KY (%)
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/KY (%)
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/KY (%)
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/KY (%)
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/KY (%)
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/KY (%)
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/KY (%)
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/KY (%)
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/KY (%)
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
B.3.2.10.1	M&R-2	Other Design/Dispatch/KY (%)
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/KY (%)
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/KY (%)
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/KY (%)
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/KY (%)
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/KY (%)

Maintenance Average Duration

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/KY (hours)
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/KY (hours)
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/KY (hours)
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/KY (hours)
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/KY (hours)
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/KY (hours)
B.3.3.4.1	M&R-3	Combo Other/Dispatch/KY (hours)
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/KY (hours)
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (hours)
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (hours)
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/KY (hours)
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/KY (hours)
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/KY (hours)
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/KY (hours)
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/KY (hours)
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/KY (hours)
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/KY (hours)
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/KY (hours)
B.3.3.10.1	M&R-3	Other Design/Dispatch/KY (hours)
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/KY (hours)
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/KY (hours)
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/KY (hours)
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/KY (hours)
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/KY (hours)

% Repeat Troubles within 30 Days

B.3.4.1.1	M&R-4	Switch Ports/Dispatch/KY (%)
-----------	-------	------------------------------

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS) excl SB FT	2.65%	9,438	0.00%	1		0.16059	0.1649	YES
Design	3.18%	818	0.00%	0				YES
Design	1.60%	748	0.00%	0				YES
R&B	15.76%	25,239	0.00%	0				YES
R&B	2.77%	10,289	0.00%	0				YES
R&B (POTS)	15.74%	25,001						
R&B (POTS)	2.61%	10,130						
R&B (POTS)	2.41%	1,039,449						
R&B (POTS)	0.97%	1,039,449						
DS1/DS3	2.17%	8,808	0.00%	50		0.02088	1.0383	YES
DS1/DS3	1.87%	8,808	0.00%	50		0.01941	0.9651	YES
R&B	2.26%	1,115,633	1.42%	41,889		0.00075	11.2466	YES
R&B	0.92%	1,115,633	0.35%	41,889		0.00048	11.9538	YES
R&B&D - Disp	1.99%	1,306,268	2.49%	201		0.00996	-0.4946	YES
R&B&D - Disp	1.99%	1,306,268	2.49%	201		0.00996	-0.4946	YES
ADSL to Retail	1.42%	27,525	1.57%	381		0.00614	-0.2572	YES
ADSL to Retail	2.69%	27,525	0.00%	381		0.00846	3.1786	YES
ISDN - BRI	0.98%	3,773	1.16%	518		0.00464	-0.3829	YES
ISDN - BRI	1.30%	3,773	0.19%	518		0.00534	2.0706	YES
ADSL to Retail	1.42%	27,525	0.81%	492		0.00541	1.1154	YES
ADSL to Retail	2.69%	27,525	3.66%	492		0.00746	-1.3007	YES
R&B - Disp	2.26%	1,115,633	0.55%	2,191		0.00322	5.3307	YES
R&B - Disp	2.26%	1,115,633	0.18%	2,191		0.00322	6.4659	YES
R&B (POTS) excl SB FT	2.40%	1,039,449	9.09%	55		0.02088	-3.2050	NO
R&B (POTS) excl SB FT	0.91%	1,039,449	1.82%	55		0.01285	-0.7084	YES
Design	0.43%	190,635	0.00%	15		0.01691	0.2537	YES
Design	0.39%	190,635	0.00%	15		0.01617	0.2426	YES
R&B	2.26%	1,115,633	0.00%	121		0.01367	1.6544	YES
R&B	0.92%	1,115,633	0.00%	121		0.00873	1.0563	YES
R&B (POTS)	2.41%	1,039,449						
R&B (POTS)	0.97%	1,039,449						
R&B (POTS)	31.82	25,001			41.519			
R&B (POTS)	14.04	10,130			29.047			
DS1/DS3	4.83	191	0.00	0	3.942			YES
DS1/DS3	2.14	165	0.00	0	3.049			YES
R&B	31.68	25,239	18.33	595	41.419	1.71790	7.7692	YES
R&B	13.92	10,289	5.75	147	28.864	2.39758	3.4091	YES
R&B&D - Disp	30.86	26,057	5.27	5	41.035	18.35315	1.3943	YES
R&B&D - Disp	30.86	26,057	1.56	5	41.035	18.35315	1.5964	YES
ADSL to Retail	50.74	390	3.60	6	64.096	26.36768	1.7879	YES
ADSL to Retail	3.23	740	0.00	0	17.134			YES
ISDN - BRI	7.00	37	5.31	6	10.666	4.69429	0.3607	YES
ISDN - BRI	7.45	49	2.15	1	13.690	13.82924	0.3831	YES
ADSL to Retail	50.74	390	60.50	4	64.096	32.21203	-0.3030	YES
ADSL to Retail	3.23	740	10.44	18	17.134	4.08746	-1.7662	NO
R&B - Disp	31.68	25,239	4.45	12	41.419	11.95939	2.2766	YES
R&B - Disp	31.68	25,239	2.92	4	41.419	20.71098	1.3886	YES
R&B (POTS) excl SB FT	31.83	24,928	14.60	5	41.557	18.58651	0.9270	YES
R&B (POTS) excl SB FT	14.79	9,438	2.00	1	29.726	29.72721	0.4303	YES
Design	5.70	818	0.00	0	7.369			YES
Design	2.82	748	0.00	0	5.800			YES
R&B	31.68	25,239	0.00	0	41.419			YES
R&B	13.92	10,289	0.00	0	28.864			YES
R&B (POTS)	31.82	25,001			41.519			
R&B (POTS)	14.04	10,130			29.047			
R&B (POTS)	19.38%	25,001						

BellSouth Monthly State Summary
Kentucky, July 2002

B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/KY (%)
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/KY (%)
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/KY (%)
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/KY (%)
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/KY (%)
B.3.4.4.1	M&R-4	Combo Other/Dispatch/KY (%)
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/KY (%)
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/KY (%)
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/KY (%)
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/KY (%)
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/KY (%)
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/KY (%)
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/KY (%)
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/KY (%)
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
B.3.4.10.1	M&R-4	Other Design/Dispatch/KY (%)
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/KY (%)
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/KY (%)
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/KY (%)
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/KY (%)
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/KY (%)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	14.78%	10,130						
DS1/DS3	25.65%	191	0.00%	0				YES
DS1/DS3	18.79%	165	0.00%	0				YES
R&B	19.34%	25,239	13.11%	595		0.01638	3.8030	YES
R&B	14.77%	10,289	9.52%	147		0.02947	1.7810	YES
R&B&D - Disp	19.35%	26,057	40.00%	5		0.17667	-1.1691	YES
R&B&D - Disp	19.35%	26,057	20.00%	5		0.17667	-0.0370	YES
ADSL to Retail	26.92%	390	16.67%	6		0.18247	0.5621	YES
ADSL to Retail	29.86%	740	0.00%	0				YES
ISDN - BRI	24.32%	37	0.00%	6		0.18882	1.2882	YES
ISDN - BRI	16.33%	49	0.00%	1		0.37336	0.4373	YES
ADSL to Retail	26.92%	390	50.00%	4		0.22291	-1.0352	YES
ADSL to Retail	29.86%	740	27.78%	18		0.10918	0.1912	YES
R&B - Disp	19.34%	25,239	25.00%	12		0.11404	-0.4964	YES
R&B - Disp	19.34%	25,239	25.00%	4		0.19749	-0.2866	YES
R&B (POTS) excl SB FT	19.36%	24,928	20.00%	5		0.17671	-0.0365	YES
R&B (POTS) excl SB FT	15.29%	9,438	0.00%	1		0.35990	0.4248	YES
Design	19.56%	818	0.00%	0				YES
Design	20.32%	748	0.00%	0				YES
R&B	19.34%	25,239	0.00%	0				YES
R&B	14.77%	10,289	0.00%	0				YES
R&B (POTS)	19.38%	25,001						
R&B (POTS)	14.78%	10,130						

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	16.95%	15,994						
R&B (POTS)	7.04%	3,081						
DS1/DS3	0.52%	191	0.00%	0				YES
DS1/DS3	0.00%	165	0.00%	0				YES
R&B	16.97%	16,138	9.64%	394		0.01914	3.8255	YES
R&B	6.94%	3,157	4.65%	86		0.02777	0.8231	YES
R&B&D - Disp	16.30%	16,956	0.00%	5		0.16521	0.9867	YES
R&B&D - Disp	16.30%	16,956	0.00%	5		0.16521	0.9867	YES
ADSL to Retail	52.05%	390	0.00%	6		0.20552	2.5327	YES
ADSL to Retail	3.38%	740	0.00%	0				YES
ISDN - BRI	2.70%	37	0.00%	6		0.07137	0.3787	YES
ISDN - BRI	12.24%	49	0.00%	1		0.33113	0.3698	YES
ADSL to Retail	52.05%	390	0.00%	0				YES
ADSL to Retail	3.38%	740	0.00%	1		0.18079	0.1869	YES
R&B - Disp	16.97%	16,138	0.00%	12		0.10839	1.5653	YES
R&B - Disp	16.97%	16,138	0.00%	4		0.18769	0.9039	YES
R&B (POTS) excl SB FT	16.95%	15,986	0.00%	0				YES
R&B (POTS) excl SB FT	7.04%	3,081	0.00%	0				YES
Design	3.18%	818	0.00%	0				YES
Design	1.60%	748	0.00%	0				YES
R&B	16.97%	16,138	0.00%	0				YES
R&B	6.94%	3,157	0.00%	0				YES
R&B (POTS)	16.95%	15,994						
R&B (POTS)	7.04%	3,081						

Out of Service > 24 hours

B.3.5.1.1	M&R-5	Switch Ports/Dispatch/KY (%)
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/KY (%)
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/KY (%)
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/KY (%)
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/KY (%)
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/KY (%)
B.3.5.4.1	M&R-5	Combo Other/Dispatch/KY (%)
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/KY (%)
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/KY (%)
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/KY (%)
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/KY (%)
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/KY (%)
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/KY (%)
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/KY (%)
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/KY (%)
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
B.3.5.10.1	M&R-5	Other Design/Dispatch/KY (%)
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/KY (%)
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/KY (%)
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/KY (%)
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/KY (%)
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/KY (%)

R&B (POTS)	16.95%	15,994						
R&B (POTS)	7.04%	3,081						
DS1/DS3	0.52%	191	0.00%	0				YES
DS1/DS3	0.00%	165	0.00%	0				YES
R&B	16.97%	16,138	9.64%	394		0.01914	3.8255	YES
R&B	6.94%	3,157	4.65%	86		0.02777	0.8231	YES
R&B&D - Disp	16.30%	16,956	0.00%	5		0.16521	0.9867	YES
R&B&D - Disp	16.30%	16,956	0.00%	5		0.16521	0.9867	YES
ADSL to Retail	52.05%	390	0.00%	6		0.20552	2.5327	YES
ADSL to Retail	3.38%	740	0.00%	0				YES
ISDN - BRI	2.70%	37	0.00%	6		0.07137	0.3787	YES
ISDN - BRI	12.24%	49	0.00%	1		0.33113	0.3698	YES
ADSL to Retail	52.05%	390	0.00%	0				YES
ADSL to Retail	3.38%	740	0.00%	1		0.18079	0.1869	YES
R&B - Disp	16.97%	16,138	0.00%	12		0.10839	1.5653	YES
R&B - Disp	16.97%	16,138	0.00%	4		0.18769	0.9039	YES
R&B (POTS) excl SB FT	16.95%	15,986	0.00%	0				YES
R&B (POTS) excl SB FT	7.04%	3,081	0.00%	0				YES
Design	3.18%	818	0.00%	0				YES
Design	1.60%	748	0.00%	0				YES
R&B	16.97%	16,138	0.00%	0				YES
R&B	6.94%	3,157	0.00%	0				YES
R&B (POTS)	16.95%	15,994						
R&B (POTS)	7.04%	3,081						

Unbundled Network Elements - Billing

Invoice Accuracy										
B.4.1	B-1	KY (%)	BST - State	98.67%	\$100,149,850	99.89%	\$1,560,140	0.00009	-131.7241	YES
Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region (business days)	BST - Region	4.42	1	3.86	1,599			YES

BST - State	98.67%	\$100,149,850	99.89%	\$1,560,140	0.00009	-131.7241	YES
BST - Region	4.42	1	3.86	1,599			YES

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	
Local Interconnection Trunks - Ordering											
% Rejected Service Requests											
C.1.1	O-7	Local Interconnection Trunks/KY (%)	Diagnostic		65.00%	20				Diagnostic	
Reject Interval											
C.1.2	O-8	Local Interconnection Trunks/KY (%)	>= 85% w in 4 days		100.00%	13				YES	
FOC Timeliness											
C.1.3	O-9	Local Interconnection Trunks/KY (%)	>= 95% w in 10 days		100.00%	21				YES	
FOC & Reject Response Completeness											
C.1.4	O-11	Local Interconnection Trunks/KY (%)	>= 95%		100.00%	15				YES	
FOC & Reject Response Completeness (Multiple Responses)											
C.1.5	O-11	Local Interconnection Trunks/KY (%)	>= 95%								
Local Interconnection Trunks - Provisioning											
Order Completion Interval											
C.2.1	P-4	Local Interconnection Trunks/KY (days)	Parity w Retail	26.62	41	19.75	12	14.581	4.78564	1.4351	YES
Held Orders											
C.2.2	P-1	Local Interconnection Trunks/KY (days)	Parity w Retail	0.00	0	0.00	0				YES
% Jeopardies											
C.2.3	P-2	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	31	0.00%	14		0.00000		YES
Average Jeopardy Notice Interval											
C.2.4	P-2	Local Interconnection Trunks/KY (hours)	95% >= 48 hrs								
% Missed Installation Appointments											
C.2.5	P-3	Local Interconnection Trunks/KY (%)	Parity w Retail	2.44%	41	0.00%	16		0.04547	0.5364	YES
% Provisioning Troubles within 30 Days											
C.2.6	P-9	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	696	0.00%	1,912		0.00000		YES
Average Completion Notice Interval											
C.2.7	P-5	Local Interconnection Trunks/KY (hours)	Parity w Retail	531.21	37	2.41	16	469.588	140.50560	3.7635	YES
Total Service Order Cycle Time											
C.2.8	P-10	Local Interconnection Trunks/KY (days)	Diagnostic			20.99	10				Diagnostic
% Completions w/o Notice or < 24 hours											
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/KY (%)	Diagnostic			0.00%	12				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/KY (%)	Diagnostic								Diagnostic
Service Order Accuracy											
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/KY (%)	>= 95%			100.00%	164				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/KY (%)	>= 95%			100.00%	66				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/KY (%)	>= 95%			100.00%	1				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/KY (%)	>= 95%			100.00%	10				YES
Local Interconnection Trunks - Maintenance and Repair											
Missed Repair Appointments											
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.00%	25	0.00%	0				YES
Customer Trouble Report Rate											
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	88,566	0.00%	19,055		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.03%	88,566	0.00%	19,055		0.00013	2.1039	YES
Maintenance Average Duration											

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/KY (hours)	Parity w Retail	0.00	0	0.00	0			YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/KY (hours)	Parity w Retail	0.38	25	0.00	0	0.000		YES
% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0	0.00%	0			YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.00%	25	0.00%	0			YES
Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0	0.00%	0			YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.00%	25	0.00%	0			YES
Local Interconnection Trunks - Billing										
Invoice Accuracy										
C.4.1	B-1	KY (%)	BST - State	98.67%	\$100,149,850	99.04%	\$401,528	0.00018	-20.0265	YES
Mean Time to Deliver Invoices - CABS										
C.4.2	B-2	Region (calendar days)	BST - Region	4.59	1	4.61	8,119			NO
Local Interconnection Trunks - Trunk Blocking										
Trunk Group Performance - Aggregate										
C.5.1	TGP-1	Local Interconnection Trunks/KY (%)	>0.5% dif 2 consec. hrs			0				YES

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

Operations Support Systems - Pre-Ordering

% Interface Availability - CLEC

D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.93%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.97%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			99.97%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.87%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			99.94%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			99.94%					YES

% Interface Availability - BST & CLEC

D.1.2.1	OSS-2	ATLAS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%			99.98%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			99.96%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			99.97%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES

Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)

D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.80	1,846,669	1.67	396,287				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.88	9,001	1.67	396,287				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.94	4,755,665	1.13	256,804				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.80	855,916	1.13	256,804				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 sec	2.93	917,634	1.07	109,936				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 sec	2.63	329,537	1.07	109,936				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.68	1,582,104	2.87	868				NO
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.58	330,441	2.87	868				NO
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	3.20	4,810,027	2.01	1,364,133				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.94	596,932	2.01	1,364,133				YES
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	RNS - OASISBIG + 2 sec	3.43	10,056,860	2.97	52,384				YES
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	ROS - OASISBIG + 2 sec	3.68	717,001	2.97	52,384				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.43	10,056,860	0.63	113,088				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.68	717,001	0.63	113,088				YES

Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)

D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.80	1,846,669	1.52	505,302				YES	
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.88	9,001	1.52	505,302				YES	
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.94	4,755,665	2.30	94,013				YES	
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.80	855,916	2.30	94,013				YES	
D.1.4.3.1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic	
D.1.4.3.2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic	
D.1.4.4.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.65	298				Diagnostic	
D.1.4.4.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.65	298				Diagnostic	
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.93	917,634	1.74	22,758				YES	
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.63	329,537	1.74	22,758				YES	
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 sec	2.68	1,582,104	0.93	284,694				YES	
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 sec	2.58	330,441	0.93	284,694				YES	
D.1.4.7.1	OSS-1	TAG/Region (seconds)	RNS - CRSACCTS + 2 sec	3.20	4,810,027	2.78	545,578				YES	
D.1.4.7.2	OSS-1	TAG/Region (seconds)	ROS - CRSOCSR + 2 sec	2.94	596,932	2.78	545,578				YES	
D.1.4.9.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	<i>This data not applicable after 7-1-2001; see D.1.4.7.1</i>								
D.1.4.9.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	<i>This data not applicable after 7-1-2001; see D.1.4.7.2</i>								

Operations Support Systems - Maintenance and Repair

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	
% Interface Availability - BST											
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%						YES	
% Interface Availability - CLEC											
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%		100.00%					YES	
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%		99.64%					YES	
% Interface Availability - BST & CLEC											
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%		99.98%					YES	
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%		100.00%					YES	
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%		100.00%					YES	
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%		99.96%					YES	
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%		100.00%					YES	
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%		100.00%					YES	
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%		99.98%					YES	
Average Response Interval <= 4 Seconds											
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	95.57%	1,900,866	95.28%	147,174		0.00056	5.1462	NO
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	1.95%	56,906	3.03%	2,313		0.00293	-3.6598	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	3.77%	33,201	7.42%	6,508		0.00258	-14.1538	YES
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.67%	1,900,767	99.60%	151,428		0.00015	4.1628	NO
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	97.34%	1,429,571	97.09%	91,344		0.00055	4.5642	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	99.79%	128,780	99.10%	7,878		0.00053	13.0274	NO
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	35.97%	7,411	26.46%	189		0.03535	2.6925	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	14.52%	67,284	24.35%	6,057		0.00473	-20.8142	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.77%	218,772	99.85%	19,512		0.00036	-2.3657	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	84.21%	71,762	83.76%	5,658		0.00504	0.8937	YES
Average Response Interval <= 10 Seconds											
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	99.05%	1,900,866	99.40%	147,174		0.00026	-13.3501	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	76.79%	56,906	83.31%	2,313		0.00896	-7.2867	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	66.69%	33,201	40.80%	6,508		0.00639	-40.5221	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.82%	1,900,767	99.82%	151,428		0.00011	-0.5698	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.77%	1,429,571	99.56%	91,344		0.00016	12.8762	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	99.92%	128,780	99.77%	7,878		0.00033	4.3479	NO
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	98.65%	7,411	98.94%	189		0.00850	-0.3426	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	14.52%	67,284	24.35%	6,057		0.00473	-20.8142	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.98%	218,772	99.98%	19,512		0.00011	-0.6958	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.65%	71,762	99.51%	5,658		0.00081	1.8006	NO
Average Response Interval > 10 Seconds											
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	0.95%	1,900,866	0.60%	147,174		0.00026	13.3501	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	23.21%	56,906	16.69%	2,313		0.00896	7.2867	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	33.31%	33,201	59.20%	6,508		0.00639	-40.5221	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.18%	1,900,767	0.18%	151,428		0.00011	0.5698	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.23%	1,429,571	0.44%	91,344		0.00016	-12.8762	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	0.08%	128,780	0.23%	7,878		0.00033	-4.3479	NO
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	71.06%	6,931	69.26%	784		0.01709	1.0518	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	1.35%	7,411	1.06%	189		0.00850	0.3426	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	85.48%	67,284	75.65%	6,057		0.00473	20.8142	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.02%	218,772	0.02%	19,512		0.00011	-0.6958	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.35%	71,762	0.49%	5,658		0.00081	-1.8006	NO

BellSouth Monthly State Summary
Kentucky, July 2002

Benchmark/
Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

Collocation - Collocation

Average Response Time

E.1.1.1	C-1	Virtual/KY (calendar days)	<= 20 days						
E.1.1.2	C-1	Physical Caged/KY (calendar days)	<= 30 days		5	3			YES
E.1.1.3	C-1	Physical Cageless/KY (calendar days)	<= 30 days		20	1			YES

Average Arrangement Time

E.1.2.1	C-2	Virtual-Ordinary/KY (calendar days)	<= 50 days						
E.1.2.2	C-2	Virtual-Extraordinary/KY (calendar days)	<= 75 days						
E.1.2.3	C-2	Physical Caged/KY (calendar days)	<= 90 days		21	2			YES
E.1.2.4	C-2	Physical Cageless/KY (calendar days)	<= 60 days		54	2			YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/KY (calendar days)	<= 90 days						

% Due Dates Missed

E.1.3.1	C-3	Virtual/KY (%)	< 5% missed						
E.1.3.2	C-3	Physical/KY (%)	< 5% missed		0.00%	4			YES

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
General - Flow Through										
% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			88.26%	421,397			Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			88.26%	421,397			Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			87.70%	195,690			NO
F.1.1.4	O-3	Business/Region (%)	>= 90%			73.23%	5,589			NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			89.13%	220,118			YES
% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			80.59%	461,472			Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			80.59%	461,472			Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			80.99%	211,903			Diagnostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			45.85%	8,927			Diagnostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			81.53%	240,642			Diagnostic
% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region (%)	>= 85%			88.50%	9,771			YES
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			88.50%	9,771			YES
F.1.3.3	O-3	Residence/Region (%)	Diagnostic							Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic							Diagnostic
General - Pre-Ordering										
Loop Makeup Inquiry (Manual)										
F.2.1	PO-1	Loops/KY (%)	>= 95% w in 3 bus days							
Loop Makeup Inquiry (Electronic)										
F.2.2	PO-2	Loops/KY (%)	>= 95% w in 1 min			100.00%	165			YES
General - Ordering										
Service Inquiry with Firm Order										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/KY (%)	>= 95% w in 5 bus days							
F.3.1.2	O-10	Local Interoffice Transport/KY (%)	>= 95% w in 5 bus days							
Average Speed of Answer										
F.4.1	O-12	Region (seconds)	Parity w Retail	269.17	6,408,394	29.60	42,614			YES
General - Maintenance Center										
Average Answer Time										
F.5.1	M&R-6	Region (seconds)	Parity w Retail	84.66	2,308,025	27.23	108,851			YES
General - Operator Services (Toll)										
Average Speed to Answer										
F.6.1	OS-1	KY (seconds)	PBD			5.51				PBD
% Answered in 10 seconds										
F.6.2	OS-2	KY (%)	PBD			78.60%				PBD
General - Directory Assistance										
Average Speed to Answer										
F.7.1	DA-1	KY (seconds)	PBD			3.83				PBD
% Answered in 12 seconds										
F.7.2	DA-2	KY (%)	PBD			93.00%				PBD

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
General - E911										
<i>Mean Interval</i>										
F.8.1	E-3	KY (hours)	PBD		1.32	1,920				PBD
<i>% Accuracy</i>										
F.8.2	E-2	KY (%)	PBD		96.69%	111,696				PBD
<i>% Timeliness</i>										
F.8.3	E-1	KY (%)	PBD		100.00%	1,920				PBD
General - Billing										
<i>Usage Data Delivery Accuracy</i>										
F.9.1	B-3	Region (%)	Parity w Retail	100.00%	3,616	100.00%	26,125	0.00000		YES
<i>Usage Data Delivery Timeliness</i>										
F.9.2	B-5	Region (%)	Parity w Retail	97.81%	39,195	99.56%	617,439,932	0.00074	-23.6044	YES
<i>Usage Data Delivery Completeness</i>										
F.9.3	B-4	Region (%)	Parity w Retail	99.10%	39,195	99.91%	617,439,932	0.00048	-16.8707	YES
<i>Mean Time to Deliver Usage</i>										
F.9.4	B-6	Region (days)	Parity w Retail	3.60	39,195	2.31	617,439,932			YES
<i>Recurring Charge Completeness</i>										
F.9.5.1	B-7	Resale/KY (%)	Parity w Retail	90.49%	\$3,120,951	97.84%	\$106,381	0.00297	-24.7790	YES
F.9.5.2	B-7	UNE/KY (%)	>= 90%			99.80%	\$78,765			YES
F.9.5.3	B-7	Interconnection/KY (%)	>= 90%			93.08%	\$1,600			YES
<i>Non-Recurring Charge Completeness</i>										
F.9.6.1	B-8	Resale/KY (%)	Parity w Retail	84.30%	\$4,487,596	98.84%	\$128,673	0.00260	-55.9982	YES
F.9.6.2	B-8	UNE/KY (%)	>= 90%			99.35%	\$108,803			YES
F.9.6.3	B-8	Interconnection/KY (%)	>= 90%			97.03%	\$32,495			YES
General - Change Management										
<i>% Software Release Notices Sent On Time</i>										
F.10.1	CM-1	KY (%)	>= 95% w in 30 days		100.00%	1				YES
<i>Average Software Release Notice Delay Days</i>										
F.10.2	CM-2	KY (average)	>= 22 days prior to release							
<i>% Change Management Documentation Sent On Time</i>										
F.10.3	CM-3A	KY (%)	>= 95% w in 30 days		100.00%	1				YES
<i>% Change Management Documentation (Defects, Corrections, etc.) Sent On Time</i>										
F.10.4	CM-3B	KY (%)	>= 95% w in 5 days		100.00%	7				YES
<i>Average Documentation Release Delay Days</i>										
F.10.5	CM-4	KY (average)	>= 22 days prior to release							
<i>% CLEC Interface Outages Sent within 15 Minutes</i>										
F.10.6	CM-5	KY (%)	>= 97% w in 15 min		100.00%	17				YES
General - New Business Requests										
<i>% New Business Requests Processed within 30 Business Days</i>										
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days							
<i>% Quotes Provided within 10 Business Days</i>										
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days							
<i>% Quotes Provided within 30 Business Days</i>										

BellSouth Monthly State Summary
Kentucky, July 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.11.3	BFR-2B Region (%)	>= 90% w in 30 bus days								
% Quotes Provided within 60 Business Days										
F.11.4	BFR-2C Region (%)	>= 90% w in 60 bus days								
General - Ordering										
Acknowledgement Message Timeliness										
F.12.1.1	O-1 EDI/Region (%)	>= 95% w in 30 min			100.00%	151,902				YES
F.12.1.2	O-1 TAG/Region (%)	>= 95% w in 30 min			100.00%	384,297				YES
Acknowledgement Message Completeness										
F.12.2.1	O-2 EDI/Region (%)	100%			99.97%	151,944				NO
F.12.2.2	O-2 TAG/Region (%)	100%			100.00%	384,300				NO
General - Database Updates										
Average Database Update Interval										
F.13.1.1	D-1 LIDB/KY (hours)	PBD	0.28	23	0.28	23				PBD
F.13.1.2	D-1 Directory Listings/KY (hours)	PBD	0.09	27	0.09	27				PBD
F.13.1.3	D-1 Directory Assistance/KY (hours)	PBD	4.07	27	4.07	27				PBD
% Update Accuracy										
F.13.2.1	D-2 LIDB/KY (%)	>= 95%			99.36%	1,571				YES
F.13.2.2	D-2 Directory Listings/KY (%)	>= 95%			99.18%	733				YES
F.13.2.3	D-2 Directory Assistance/KY (%)	>= 95%			98.10%	473				YES
% NXXs / LRNs Loaded by LERG Effective Date										
F.13.3	D-3 Region (%)	100%			100.00%	44				YES
General - Network Outage Notification										
Mean Time to Notify CLEC of Major Network Outages										
F.14.1	M&R-7 Region (minutes)	Parity w Retail	47	1	40	1				YES