

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 07/01/2001 - 07/31/2001

	ACHIEVED FLOW-THROUGH %	ADJUSTED FLOW- THROUGH %
CLEC AGGREGATE		
REGION ALL SERVICES	71.33%	87.38%
BST AGGREGATE		
REGION	FLOW-THROUGH %	
- RETAIL RESIDENCE	93.90%	
- RETAIL BUSINESS*	TBD	
<p>*NOTE: BellSouth is reinstating the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete</p>		
<p>**NOTE: BellSouth has identified an issue that may have an impact on the LSR count for Planned Manual Fallout. This is currently under assessment and it may result in a revised report being posted at a future date.</p>		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
Attachment 2B

AGGREGATE ORDER TYPES	Company Info	RESH / OCN	LSR PROCESSING													FLOWTHROUGH						
			Mechanized Interface Used										LESOG			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation				
			LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's							
			0	0	0	4	1	435	19	30	2	0	0	0	1				0	0	0	0
#1			4	0	0	0	4	1	435	19	30	2	0	1	0	0	0	0	1	50.00%	100.00%	100.00%
#2			435	0	0	0	435	19	30	2	0	0	384	60	54	6	324	91	92.86%	81.61%	84.38%	85.71%
#3			108	0	0	0	108	6	10	0	0	0	92	1	1	0	91	92.86%	98.91%	98.91%	98.91%	
#4			17	0	0	0	17	4	2	0	0	0	11	0	0	0	11	73.33%	100.00%	100.00%	100.00%	
#5			1680	0	0	0	1680	160	61	2	2	2	1457	44	34	10	1413	87.93%	96.98%	97.65%	97.65%	
#6			0	0	0	16	16	4	0	0	0	0	12	5	2	3	7	53.85%	58.33%	58.33%	77.78%	
#7			0	0	0	732	732	96	81	1	1	1	554	43	23	20	511	81.11%	92.24%	92.24%	95.69%	
#8			0	0	0	84	84	7	5	6	3	71	9	3	3	6	62	86.11%	87.32%	87.32%	95.38%	
#9			0	0	0	358	358	62	43	2	2	251	57	18	18	39	194	70.80%	77.29%	77.29%	91.51%	
#10			0	0	0	301	301	57	23	0	0	221	28	20	20	8	193	71.48%	87.33%	87.33%	90.61%	
#11			0	0	0	253	253	56	42	1	1	154	51	41	41	10	103	51.50%	66.88%	66.88%	71.53%	
#12			6	0	0	6	6	0	1	0	0	5	0	0	0	0	5	100.00%	100.00%	100.00%	100.00%	
#13			467	0	0	467	467	43	28	7	7	389	30	19	11	359	85.27%	92.29%	92.29%	94.97%		
#14			125	0	0	125	125	10	9	2	2	104	5	4	4	99	87.61%	95.19%	95.19%	96.12%		
#15			182	0	0	182	182	31	9	3	3	139	17	11	11	122	74.39%	88.77%	88.77%	91.73%		
#16			811	0	0	811	811	102	86	15	13	608	68	36	32	540	79.65%	88.82%	88.82%	93.75%		
#17			307	0	0	307	307	52	71	13	13	171	48	41	7	123	56.94%	71.93%	71.93%	75.00%		
#18			47	0	0	47	47	13	4	0	0	30	1	0	1	29	69.05%	96.67%	96.67%	100.00%		
#19			47	0	0	47	47	10	6	0	0	31	2	1	1	29	72.50%	93.55%	93.55%	96.67%		
#20			180	0	0	180	180	22	8	4	4	146	26	14	12	120	76.92%	82.19%	82.19%	89.55%		
#21			17	0	0	17	17	0	3	2	2	12	5	4	1	7	63.64%	58.33%	58.33%	63.64%		
#22			0	0	0	3	3	0	0	1	1	2	2	1	1	0	0	0.00%	0.00%	0.00%	0.00%	
#23			32	0	0	32	32	7	8	0	0	17	5	1	4	12	60.00%	70.59%	70.59%	92.31%		
#24			43	0	0	43	43	2	10	0	0	31	11	6	5	20	71.43%	64.52%	64.52%	76.92%		
#25			10	0	0	10	10	0	0	3	3	7	1	0	0	6	100.00%	85.71%	85.71%	100.00%		
#26			25	0	0	25	25	0	1	1	1	23	6	4	2	17	80.95%	73.91%	73.91%	80.95%		
#27			32	0	0	32	32	0	0	11	11	21	19	14	5	2	12.50%	9.52%	9.52%	12.50%		
#28			127	0	0	127	127	2	15	8	8	102	60	10	50	42	77.78%	41.18%	41.18%	80.77%		
#29			73	0	0	73	73	3	6	1	1	63	13	11	2	50	78.13%	79.37%	79.37%	81.97%		
#30			18	0	0	18	18	0	6	0	0	12	5	5	0	7	58.33%	58.33%	58.33%	58.33%		
#31			147	0	0	147	147	42	12	5	5	88	24	19	5	64	51.20%	72.73%	72.73%	77.11%		
#32			11	0	0	11	11	1	0	0	0	10	4	4	0	6	54.55%	60.00%	60.00%	60.00%		
#33			634	0	0	634	634	67	51	27	27	489	130	117	13	359	66.11%	73.42%	73.42%	75.42%		
#34			56	0	0	56	56	4	2	0	0	50	16	13	3	34	66.67%	68.00%	68.00%	72.34%		
#35			15	0	0	15	15	4	6	0	0	5	0	0	0	5	55.56%	100.00%	100.00%	100.00%		
#36			149	0	0	149	149	13	47	0	0	89	6	1	5	83	85.57%	93.26%	93.26%	98.81%		
#37			4	0	0	4	4	0	2	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	100.00%		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects		Errors		Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)								
#38		22	0	0	22	13	2	2	0	7	4	4	4	15.00%	42.86%	42.86%
#39		8	0	0	8	0	4	4	0	4	4	0	0	0.00%	0.00%	0.00%
#40		0	228	0	228	99	48	2	2	79	14	11	65	37.14%	82.28%	85.53%
#41		55	0	0	55	5	2	2	0	48	28	23	20	41.67%	41.67%	46.51%
#42		117	0	0	117	35	3	3	0	79	3	2	76	67.26%	96.20%	97.44%
#43		625	0	0	625	65	32	32	0	528	3	3	525	88.53%	99.43%	99.43%
#44		0	17	0	17	4	1	1	0	12	3	2	9	60.00%	75.00%	81.82%
#45		0	43	0	43	19	7	7	0	17	6	3	11	33.33%	64.71%	78.57%
#46		0	4	0	4	0	1	1	0	3	0	0	3	100.00%	100.00%	100.00%
#47		0	20	0	20	8	0	0	5	7	4	4	4	20.00%	42.86%	42.86%
#48		0	203	0	203	155	13	13	2	33	6	3	27	14.59%	81.82%	90.00%
#49		0	146	0	146	81	14	14	3	48	10	7	38	30.16%	79.17%	84.44%
#50		2	0	0	2	0	1	1	0	1	0	0	1	100.00%	100.00%	100.00%
#51		51	0	0	51	3	25	25	1	22	8	7	14	58.33%	63.64%	66.67%
#52		393	0	0	393	29	22	22	0	342	9	7	333	90.24%	97.37%	97.94%
#53		693	0	0	693	28	15	15	3	647	56	56	591	87.56%	91.34%	91.34%
#54		410	0	0	410	49	13	13	4	344	54	53	290	73.98%	84.30%	84.55%
#55		387	0	0	387	33	16	16	2	336	119	118	217	58.97%	64.58%	64.78%
#56		188	0	0	188	21	13	13	1	153	5	3	148	86.05%	96.73%	98.01%
#57		117	0	0	117	26	8	8	1	82	8	5	74	70.48%	90.24%	93.67%
#58		2103	0	0	2103	250	85	85	9	1759	69	57	1690	84.63%	96.08%	96.74%
#59		0	0	608	608	7	63	63	0	538	16	12	522	96.49%	97.03%	97.75%
#60		459	0	0	459	127	55	55	4	273	13	9	260	65.66%	95.24%	96.65%
#61		0	55	0	55	2	4	4	0	49	5	4	44	88.00%	89.80%	91.67%
#62		169	0	0	169	1	2	2	0	166	102	100	64	38.79%	38.55%	39.02%
#63		178	0	0	178	12	15	15	0	151	9	8	142	87.65%	94.04%	94.67%
#64		0	0	1	1	0	0	0	0	1	1	1	0	0.00%	0.00%	0.00%
#65		1602	0	0	1602	102	134	134	1	1365	42	37	1323	90.49%	96.92%	97.28%
#66		236	0	0	236	39	17	17	9	171	37	33	134	65.05%	78.36%	80.24%
#67		169	0	0	169	15	12	12	1	141	17	12	124	82.12%	87.94%	91.18%
#68		0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#69		56	0	0	56	4	5	5	4	43	4	3	39	84.78%	90.70%	92.86%
#70		2204	0	0	2204	498	208	208	32	1466	258	188	1208	63.78%	82.40%	86.53%
#71		7	0	0	7	0	2	2	0	5	0	0	5	100.00%	100.00%	100.00%
#72		10	0	0	10	1	1	1	0	8	0	0	8	88.89%	100.00%	100.00%
#73		983	0	0	983	121	70	70	4	788	94	90	694	76.69%	88.07%	88.52%
#74		0	0	2	2	0	0	0	0	2	1	0	1	100.00%	50.00%	100.00%

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Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects		Errors			Total System Failout	CLEC Caused Failout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Failout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's							BST Caused Failout
#75		0	0	1168	1168	170	178	0	820	49	46	725	76.80%	88.41%	93.67%	
#76		0	0	826	826	98	104	2	622	36	26	560	80.69%	90.03%	93.96%	
#77		0	0	8	8	0	1	0	7	0	4	3	100.00%	42.86%	100.00%	
#78		0	0	1432	1432	238	225	1	968	52	63	853	74.63%	88.12%	94.25%	
#79		0	0	861	861	117	177	2	565	44	37	484	75.04%	85.66%	91.67%	
#80		0	0	689	689	102	90	4	493	27	44	422	76.59%	85.60%	93.99%	
#81		0	0	2	2	0	0	0	2	0	1	1	100.00%	50.00%	100.00%	
#82		151	0	0	151	34	42	1	74	4	7	63	62.38%	85.14%	94.03%	
#83		14	0	0	14	0	1	0	13	1	0	12	92.31%	92.31%	92.31%	
#84		34	0	0	34	8	1	0	25	5	0	20	60.61%	80.00%	80.00%	
#85		15	0	0	15	0	1	0	14	9	0	5	35.71%	35.71%	35.71%	
#86		20	0	0	20	0	5	0	15	1	0	14	93.33%	93.33%	93.33%	
#87		5	0	0	5	0	2	0	3	1	0	2	66.67%	66.67%	66.67%	
#88		3	0	0	3	0	0	0	3	1	0	2	66.67%	66.67%	66.67%	
#89		4	0	0	4	0	0	0	4	1	0	3	75.00%	75.00%	75.00%	
#90		236	0	0	236	4	6	0	226	19	5	202	89.78%	89.38%	91.40%	
#91		29424	0	0	29424	3828	2320	91	23185	3507	148	19530	72.70%	84.24%	84.78%	
#92		17	0	0	17	4	1	0	12	3	1	8	53.33%	66.67%	72.73%	
#93		117	0	0	117	8	18	0	91	5	1	85	86.73%	93.41%	94.44%	
#94		0	537	0	537	294	120	12	111	22	18	71	18.35%	63.96%	76.34%	
#95		0	150	0	150	68	21	1	60	7	4	49	39.52%	81.67%	87.50%	
#96		2822	0	0	2822	1883	71	14	854	104	16	734	26.98%	85.95%	87.59%	
#97		1226	0	0	1226	368	88	19	751	249	39	463	42.87%	61.65%	65.03%	
#98		67	0	0	67	8	4	0	55	10	1	44	70.97%	80.00%	81.48%	
#99		110	0	0	110	7	4	0	99	3	0	96	90.57%	96.97%	96.97%	
#100		1	0	0	1	0	0	0	1	0	0	1	100.00%	100.00%	100.00%	
#101		9	0	0	9	0	1	1	7	3	1	3	50.00%	42.86%	50.00%	
#102		1	0	0	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%	
#103		3386	0	0	3386	474	188	19	2705	473	50	2182	69.73%	80.67%	82.18%	
#104		725	0	0	725	67	47	3	608	41	3	564	83.93%	92.76%	93.22%	
#105		7	0	0	7	0	0	0	5	0	5	0	0.00%	0.00%	0.00%	
#106		0	47	0	47	2	16	1	28	5	4	19	73.08%	67.86%	79.17%	
#107		0	0	746	746	151	53	8	534	13	12	509	75.63%	95.32%	97.51%	
#108		0	0	2347	2347	418	173	48	1708	203	46	1459	70.14%	85.42%	87.79%	
#109		6529	0	0	6529	267	186	17	6059	12	21	6026	95.57%	99.46%	99.80%	
#110		14509	0	0	14509	339	1453	13	12704	2547	29	10157	78.05%	79.95%	80.13%	
#111		6	0	0	6	1	0	0	5	1	0	4	66.67%	80.00%	80.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
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Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects		Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation			
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated					Total System Fallout	BST Caused Fallout	CLEC Caused Fallout
#112		7609	0	0	7609	833	1558	1	5217	131	75	56	5086	84.85%	97.49%	98.55%
#113		1114	0	0	1114	107	48	1	958	33	24	9	925	87.59%	96.56%	97.47%
#114		0	6018	0	6018	923	1474	3	3618	399	345	54	3219	71.74%	88.97%	90.32%
#115		0	8780	0	8780	1535	2098	4	5143	634	522	112	4509	68.67%	87.67%	89.62%
#116		195	0	0	195	14	14	0	167	20	19	1	147	81.67%	88.02%	88.55%
#117		322	0	0	322	19	17	3	283	78	76	2	205	68.33%	72.44%	72.95%
#118		109	0	0	109	32	7	3	67	9	7	2	58	59.79%	86.57%	89.23%
#119		17	0	0	17	4	5	0	8	0	0	0	8	66.67%	100.00%	100.00%
#120		525	0	0	525	69	46	4	406	22	6	16	384	83.66%	94.58%	98.46%
#121		74	0	0	74	4	10	3	57	1	1	0	56	91.80%	98.25%	98.25%
#122		3	0	0	3	0	0	1	2	1	1	0	1	50.00%	50.00%	50.00%
#123		464	0	0	464	61	52	1	350	34	30	4	316	77.64%	90.29%	91.33%
#124		74	0	0	74	6	8	0	60	2	2	0	58	87.88%	96.67%	96.67%
#125		0	0	414	414	17	33	0	364	9	9	0	355	93.18%	97.53%	97.53%
#126		29	0	0	29	0	3	3	23	1	0	1	22	100.00%	95.65%	100.00%
#127		0	0	100	100	28	3	0	69	7	6	1	62	64.58%	89.86%	91.18%
#128		8	0	0	8	0	1	3	4	3	3	0	3	25.00%	25.00%	25.00%
#129		16	0	0	16	0	0	0	16	3	3	0	13	81.25%	81.25%	81.25%
#130		22	0	0	22	5	2	0	15	0	0	0	15	75.00%	100.00%	100.00%
#131		50	0	0	50	8	8	2	32	6	4	2	26	68.42%	81.25%	86.67%
#132		0	0	51	51	19	9	0	23	4	3	1	19	46.34%	82.61%	86.36%
#133		0	0	73	73	19	7	0	47	21	16	5	26	42.62%	55.32%	61.90%
#134		116	0	0	116	15	14	1	86	5	3	2	81	81.82%	94.19%	96.43%
#135		59	0	0	59	21	6	1	31	13	13	0	18	34.62%	58.06%	58.06%
#136		61	0	0	61	5	2	0	54	5	4	1	49	84.48%	90.74%	92.45%
#137		153	0	0	153	24	19	3	107	25	9	16	82	71.30%	76.64%	90.11%
#138		83	0	0	83	2	3	7	71	56	30	26	15	31.91%	21.13%	33.33%
#139		51	0	0	51	3	10	2	36	6	4	2	30	81.08%	83.33%	88.24%
#140		270	0	0	270	24	33	2	211	23	20	3	188	81.03%	89.10%	90.38%
#141		1805	0	0	1805	215	225	0	1365	160	114	46	1205	78.55%	88.28%	91.36%
#142		0	2336	0	2336	959	255	14	1108	319	200	119	789	40.50%	71.21%	79.78%
#143		226	0	0	226	60	25	3	138	34	29	5	104	53.89%	75.36%	78.20%
#144		377	0	0	377	43	41	1	292	8	1	7	284	86.59%	97.26%	99.65%
#145		481	0	0	481	44	32	1	404	31	31	0	373	83.26%	92.33%	92.33%
#146		22	0	0	22	5	1	0	16	2	2	0	14	66.67%	87.50%	87.50%
#147		8	0	0	8	1	1	0	6	0	0	0	6	85.71%	100.00%	100.00%
#148		512	0	0	512	57	30	12	413	44	42	2	369	78.85%	89.35%	89.78%

ORDERING

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Supplemental Exhibit AUV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects		Errors			Total System Failout	CLEC Caused Failout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Failout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's							BST Caused Failout	CLEC Caused Failout
#149		1415	0	0	0	1415	117	61	3	1234	120	109	11	1114	83.13%	90.28%	91.09%
#150		2	0	0	0	2	0	1	0	36	9	9	0	27	100.00%	100.00%	100.00%
#151		41	0	0	0	41	2	3	0	5956	325	243	82	5631	71.05%	75.00%	75.00%
#152		6906	0	0	0	6906	447	498	5	3194	556	537	19	2638	89.08%	94.54%	95.86%
#153		3859	0	0	0	3859	441	206	18	4	2	1	2	2	72.95%	82.59%	83.09%
#154		0	67	0	0	67	36	24	3	0	0	0	0	1	5.13%	50.00%	66.67%
#155		1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#156		21	0	0	0	21	6	1	0	14	3	3	0	11	55.00%	78.57%	78.57%
#157		8	0	0	0	8	3	1	0	4	0	0	0	4	57.14%	100.00%	100.00%
#158		3	0	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#159		1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#160		2	0	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#161		85	0	0	0	85	21	8	1	55	18	16	2	37	50.00%	67.27%	69.81%
#162		334	0	0	0	334	33	9	2	290	6	5	1	284	88.20%	97.93%	98.27%
#163		1382	0	0	0	1382	173	104	2	1103	28	21	7	1075	84.71%	97.46%	98.08%
#164		112	0	0	0	112	30	13	0	69	3	2	1	66	67.35%	95.65%	97.06%
#165		128	0	0	0	128	54	25	1	48	11	7	4	37	37.76%	77.08%	84.09%
#166		162	0	0	0	162	24	16	1	121	18	15	3	103	72.54%	85.12%	87.29%
#167		14	0	0	0	14	0	1	0	13	0	0	0	13	100.00%	100.00%	100.00%
#168		28	0	0	0	28	0	0	0	28	12	11	1	16	59.26%	57.14%	59.26%
#169		9	0	0	0	9	3	1	0	5	0	0	0	5	62.50%	100.00%	100.00%
#170		7	0	0	0	7	0	2	1	4	1	0	1	3	100.00%	75.00%	100.00%
#171		197	0	0	0	197	28	9	0	160	10	10	0	150	79.79%	93.75%	93.75%
#172		1693	0	0	0	1693	137	81	1	1474	32	23	9	1442	90.01%	97.83%	98.43%
#173		28	0	0	0	28	7	5	1	15	1	1	0	14	63.64%	93.33%	93.33%
#174		737	0	0	0	737	85	16	5	631	68	67	1	563	78.74%	89.22%	89.37%
#175		635	0	0	0	635	60	109	1	465	12	9	3	453	86.78%	97.42%	98.05%
#176		1686	0	0	0	1686	209	128	2	1347	32	26	6	1315	84.84%	97.62%	98.06%
#177		339	0	0	0	339	14	24	1	300	46	45	1	254	81.15%	84.67%	84.95%
#178		502	0	0	0	502	57	58	4	383	11	9	2	372	84.93%	97.13%	97.64%
#179		0	4021	0	0	4021	532	958	1	2530	256	219	37	2274	75.17%	89.88%	91.22%
#180		113	0	0	0	113	6	16	1	90	28	27	1	62	65.26%	68.89%	69.66%
#181		77	0	0	0	77	5	4	0	68	5	5	0	63	86.30%	92.65%	92.65%
#182		1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#183		26	0	0	0	26	1	2	0	23	5	5	0	18	75.00%	78.26%	78.26%
#184		1642	0	0	0	1642	131	89	3	1419	53	45	8	1366	88.59%	96.26%	96.81%
#185		0	0	0	0	836	836	38	0	793	72	71	1	721	90.46%	90.92%	91.04%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH							
Company Info		LESOG																			
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Pending Supps (Z Status)		Validated		Errors		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Manual	Auto	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused							
#186		47	0	0	47	1	2	1	1	43	11	9	2	32	76.19%	74.42%	78.05%				
#187		995	0	0	995	76	32	6	881	51	51	0	830	86.73%	94.21%	94.21%					
#188		0	0	905	905	116	6	89	694	312	367	55	327	43.31%	47.12%	51.17%					
#189		74	0	0	74	13	20	1	40	0	0	0	40	75.47%	100.00%	100.00%					
#190		480	0	0	480	69	35	3	373	40	47	7	326	74.94%	87.40%	89.07%					
#191		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%					
#192		173	0	0	173	21	8	0	144	2	5	3	139	85.80%	96.53%	98.58%					
#193		1124	0	0	1124	133	159	0	832	15	16	1	816	84.65%	98.08%	98.19%					
#194		3543	0	0	3543	475	287	35	2766	66	97	31	2669	83.15%	96.49%	97.59%					
#195		0	0	133	133	46	40	1	46	2	6	4	40	45.45%	86.96%	95.24%					
#196		0	0	14	14	3	5	0	6	0	1	1	5	62.50%	83.33%	100.00%					
#197		0	0	21	21	2	6	1	12	1	1	0	11	78.57%	91.67%	91.67%					
#198		0	0	17	17	3	1	1	12	1	6	5	6	60.00%	50.00%	85.71%					
#199		0	0	17	17	4	4	0	9	2	4	2	5	45.45%	55.56%	71.43%					
#200		0	0	26	26	12	0	0	14	2	3	1	11	44.00%	78.57%	84.62%					
#201		122	0	0	122	15	33	3	71	4	10	6	61	76.25%	95.92%	93.85%					
#202		25	0	0	25	0	1	0	24	0	1	1	23	100.00%	95.83%	100.00%					
#203		31	0	0	31	2	3	0	26	0	4	4	22	91.67%	84.62%	100.00%					
#204		28	0	0	28	4	2	0	22	1	2	1	20	80.00%	90.91%	95.24%					
#205		48	0	0	48	20	10	0	18	3	5	2	13	36.11%	72.22%	81.25%					
#206		42	0	0	42	2	8	1	31	3	6	3	25	83.33%	80.65%	89.29%					
#207		0	0	157	157	3	15	0	139	20	24	4	115	83.33%	82.73%	85.19%					
#208		8	0	0	8	1	0	0	7	1	1	0	6	75.00%	85.71%	85.71%					
#209		854	0	0	854	80	22	5	747	60	65	5	682	82.97%	91.30%	91.91%					
#210		141	0	0	141	13	0	0	128	2	2	0	126	89.36%	98.44%	98.44%					
#211		6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%					
#212		6	0	0	6	0	0	0	6	1	1	0	5	83.33%	83.33%	83.33%					
#213		0	0	1636	1636	28	166	0	1442	56	70	14	1372	94.23%	95.15%	96.08%					
#214		165	0	0	165	10	12	3	140	5	9	4	131	89.73%	93.57%	96.32%					
#215		189	0	0	189	13	10	0	166	20	21	1	145	81.46%	87.35%	87.88%					
#216		108	0	0	108	24	24	0	60	3	5	2	55	67.07%	91.67%	94.83%					
#217		5305	0	0	5305	439	767	17	4082	192	2008	1816	2074	76.67%	50.81%	91.53%					
#218		52	0	0	52	8	2	0	42	5	5	0	37	74.00%	88.10%	88.10%					
#219		14	0	0	14	3	2	0	9	2	2	0	7	58.33%	77.78%	77.78%					
#220		3005	0	0	3005	215	404	3	2383	107	118	11	2265	87.55%	95.05%	95.49%					
#221		0	0	145	145	51	33	3	58	24	28	4	30	28.57%	51.72%	55.56%					
#222		8185	0	0	8185	1431	540	111	6103	1080	1184	104	4919	66.20%	80.60%	82.00%					

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Rejects		Validated		Errors		CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					
#223		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
#224		10	0	0	10	2	3	4	1	0	1	3	60.00%	75.00%	100.00%	100.00%
#225		1	0	0	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#226		1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%
#227		0	0	4213	4213	75	88	4029	652	621	31	3377	82.91%	83.82%	84.47%	84.47%
#228		8867	0	0	8867	767	337	7760	1000	977	23	6760	79.49%	87.11%	87.37%	87.37%
#229		56	0	0	56	4	5	47	2	1	1	45	90.00%	95.74%	97.83%	97.83%
#230		68	0	0	68	23	7	38	4	4	0	34	55.74%	89.47%	89.47%	89.47%
#231		312	0	0	312	11	49	250	21	19	2	229	88.42%	91.60%	92.34%	92.34%
#232		0	0	27	27	20	1	4	1	1	0	3	12.50%	75.00%	75.00%	75.00%
#233		43	0	0	43	7	3	33	10	9	1	23	58.97%	69.70%	71.88%	71.88%
#234		0	0	4	4	1	0	3	1	1	0	2	50.00%	66.67%	66.67%	66.67%
#235		8	0	0	8	1	0	7	4	2	2	3	50.00%	42.86%	60.00%	60.00%
#236		2	0	0	2	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	100.00%
#237		748	0	0	748	337	53	351	27	14	13	324	48.00%	92.31%	95.86%	95.86%
#238		70	0	0	70	3	2	65	1	0	1	64	95.52%	98.46%	100.00%	100.00%
#239		2	0	0	2	0	1	1	1	0	1	0	0.00%	0.00%	0.00%	0.00%
#240		0	0	4	4	0	1	3	1	1	0	2	66.67%	66.67%	66.67%	66.67%
#241		5	0	0	5	1	0	4	0	0	0	4	80.00%	100.00%	100.00%	100.00%
#242		0	0	5	5	0	0	4	0	0	0	4	100.00%	100.00%	100.00%	100.00%
#243		0	0	1	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%
#244		0	0	25	25	0	2	19	8	6	2	11	64.71%	57.89%	64.71%	64.71%
#245		0	0	2	2	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	100.00%
#246		66	0	0	66	20	3	40	6	4	2	34	58.62%	85.00%	89.47%	89.47%
#247		0	0	3776	3776	11	457	3258	1212	1025	187	2046	66.39%	62.80%	66.62%	66.62%
#248		1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%
#249		12	0	0	12	1	1	10	1	1	0	9	81.82%	90.00%	90.00%	90.00%
#250		87	0	0	87	14	11	61	16	12	4	45	63.38%	73.77%	78.95%	78.95%
#251		0	0	2	2	1	0	1	0	0	0	1	50.00%	100.00%	100.00%	100.00%
#252		1873	0	0	1873	172	173	1518	76	49	27	1442	86.71%	94.99%	96.71%	96.71%
#253		2175	0	0	2175	282	226	1627	146	62	84	1481	81.15%	91.03%	95.98%	95.98%
#254		312	0	0	312	62	35	213	31	21	10	182	68.68%	85.45%	89.66%	89.66%
#255		338	0	0	338	52	14	270	39	35	4	231	72.64%	85.56%	86.84%	86.84%
#256		0	0	19	19	14	1	3	2	0	2	1	6.67%	33.33%	100.00%	100.00%
#257		0	0	12	12	9	1	2	0	0	0	2	18.18%	100.00%	100.00%	100.00%
#258		0	0	5	5	5	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#259		144	0	0	144	39	46	59	11	3	8	48	53.33%	81.36%	94.12%	94.12%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH					
	LESOG												Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation			
	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's							
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto	Clarification	Pending Supps (Z Status)		LSR's				Total System	BST Caused	CLEC Caused
#260	24	0	0	0	24	11	0	2	0	0	11	2	1	1	9	42.86%	81.82%	90.00%
#261	6	0	0	0	6	0	0	0	1	0	5	3	2	1	2	50.00%	40.00%	50.00%
#262	124	0	0	0	124	24	0	18	0	0	82	13	5	8	69	70.41%	84.15%	93.24%
#263	3	0	0	0	3	1	0	0	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#264	15	0	0	0	15	1	0	7	0	0	7	3	1	2	4	66.67%	57.14%	80.00%
#265	19	0	0	0	19	6	0	2	1	0	10	6	3	3	4	30.77%	40.00%	57.14%
#266	105	0	0	0	105	6	0	21	0	0	78	13	11	2	65	79.27%	83.33%	85.53%
#267	393	0	0	0	393	79	0	47	1	0	266	36	11	25	230	71.88%	86.47%	95.44%
#268	44	0	0	0	44	12	0	7	4	0	21	3	3	0	18	54.55%	85.71%	85.71%
#269	11	0	0	0	11	0	0	0	3	0	8	0	0	0	8	100.00%	100.00%	100.00%
#270	302	0	0	0	302	20	0	29	0	0	253	33	31	2	220	81.18%	86.96%	87.65%
#271	0	28842	0	0	28842	5361	0	3263	5	0	20213	2553	2160	393	17660	70.13%	87.37%	89.10%
#272	20	0	0	0	20	4	0	4	1	0	11	8	6	2	3	23.08%	27.27%	33.33%
#273	4	0	0	0	4	0	0	0	0	0	4	2	0	2	2	100.00%	50.00%	100.00%
#274	0	2164	0	0	2164	235	0	136	0	0	1793	257	203	54	1536	77.81%	85.67%	88.33%
#275	0	9989	0	0	9989	381	0	1843	0	0	7765	2185	1369	816	5580	76.13%	71.96%	80.30%
#276	74	0	0	0	74	13	0	7	1	0	53	5	5	0	48	72.73%	90.57%	90.57%
#277	840	0	0	0	840	198	0	142	1	0	499	6	6	0	493	70.73%	98.80%	98.80%
#278	89	0	0	0	89	10	0	11	0	0	68	16	5	11	52	77.61%	76.47%	91.23%
#279	9	0	0	0	9	5	0	1	0	0	3	2	1	1	1	14.29%	33.33%	50.00%
#280	57	0	0	0	57	6	0	10	1	0	40	7	7	0	33	71.74%	82.50%	82.50%
#281	149	0	0	0	149	23	0	25	8	0	93	9	5	4	84	75.00%	90.32%	94.38%
#282	137	0	0	0	137	17	0	11	0	0	109	41	37	4	68	55.74%	62.39%	64.76%
#283	160	0	0	0	160	21	0	16	0	0	123	14	12	2	109	76.76%	88.62%	90.08%
#284	0	0	0	23	23	2	0	0	0	0	21	1	1	0	20	86.96%	95.24%	95.24%
#285	19	0	0	0	19	4	0	0	1	0	14	1	1	0	13	72.22%	92.86%	92.86%
#286	9	0	0	0	9	4	0	1	0	0	4	3	2	1	1	14.29%	25.00%	33.33%
#287	38	0	0	0	38	2	0	3	0	0	33	1	1	0	32	91.43%	96.97%	96.97%
#288	18	0	0	0	18	4	0	0	0	0	14	2	2	0	12	66.67%	85.71%	85.71%
#289	31	0	0	0	31	6	0	1	0	0	24	0	0	0	24	80.00%	100.00%	100.00%
#290	261	0	0	0	261	48	0	18	19	0	176	135	112	23	41	20.40%	23.30%	26.80%
#291	675	0	0	0	675	147	0	47	5	0	476	51	30	21	425	70.60%	89.29%	93.41%
#292	2184	0	0	0	2184	497	0	214	14	0	1459	145	64	81	1314	70.08%	90.06%	95.36%
#293	80	0	0	0	80	0	0	30	3	0	47	18	4	14	29	87.88%	61.70%	87.88%
#294	1029	0	0	0	1029	209	0	150	19	0	651	260	196	64	391	49.12%	60.06%	66.61%
#295	0	45	0	0	45	16	0	8	0	0	21	11	9	2	10	28.57%	47.62%	52.63%
#296	0	291	0	0	291	84	0	42	2	0	163	33	22	11	130	55.08%	79.75%	85.53%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Validated		Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Foutout	BST Caused Foutout	CLEC Caused Foutout					
#297		875	0	0	875	160	98	20	597	179	138	41	418	58.38%	70.02%	75.18%	
#298		2104	0	0	2104	340	237	31	1496	277	183	94	1219	69.98%	81.48%	86.95%	
#299		0	1179	0	1179	329	120	38	692	224	192	32	468	47.32%	67.63%	70.91%	
#300		427	0	0	427	57	48	21	301	113	79	34	188	58.02%	62.46%	70.41%	
#301		626	0	0	626	85	76	20	445	128	98	30	317	63.40%	71.24%	76.39%	
#302		4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#303		319	0	0	319	32	33	8	246	99	42	57	147	66.52%	59.76%	77.78%	
#304		0	0	8899	8899	44	280	14	8561	1021	982	39	7540	88.02%	88.07%	88.48%	
#305		3053	0	0	3053	411	154	59	2429	391	352	39	2038	72.76%	83.90%	85.27%	
#306		720	0	0	720	34	54	4	628	73	66	7	555	84.73%	88.38%	89.37%	
#307		84	0	0	84	14	4	0	66	8	8	0	58	72.50%	87.88%	87.88%	
#308		0	0	17	17	2	2	1	12	9	2	7	3	42.86%	25.00%	60.00%	
#309		21	0	0	21	3	4	0	14	5	5	0	9	52.94%	64.29%	64.29%	
#310		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#311		0	2339	0	2339	1278	174	1	886	180	152	28	706	33.05%	79.68%	82.28%	
#312		2747	0	0	2747	329	150	25	2243	573	525	48	1670	66.16%	74.45%	76.08%	
#313		952	0	0	952	118	78	2	754	42	40	2	712	81.84%	94.43%	94.68%	
#314		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%	
#315		16	0	0	16	2	3	0	11	0	0	0	11	84.62%	100.00%	100.00%	
#316		129	0	0	129	12	8	0	109	1	1	0	108	89.26%	99.08%	99.08%	
#317		83	0	0	83	13	2	2	66	19	18	1	47	60.26%	71.21%	72.31%	
#318		2419	0	0	2419	282	165	11	1961	87	72	15	1874	84.11%	95.56%	96.30%	
#319		407	0	0	407	34	56	5	312	60	46	14	252	75.90%	80.77%	84.56%	
#320		19	0	0	19	0	2	0	17	17	9	8	0	0.00%	0.00%	0.00%	
#321		372	0	0	372	10	14	1	347	13	9	4	334	94.62%	96.25%	97.38%	
#322		358	0	0	358	12	42	1	303	22	21	1	281	89.49%	92.74%	93.05%	
#323		272	0	0	272	46	12	0	214	6	5	1	208	80.31%	97.20%	97.65%	
#324		832	0	0	832	155	80	7	590	62	53	9	528	71.74%	89.49%	90.88%	
#325		196	0	0	196	19	14	1	162	2	1	1	160	88.89%	98.77%	99.38%	
#326		531	0	0	531	64	7	0	460	17	15	2	443	84.87%	96.30%	96.72%	
#327		7	0	0	7	0	1	0	6	3	0	3	3	100.00%	50.00%	100.00%	
#328		82	0	0	82	26	13	0	43	11	10	1	32	47.06%	74.42%	76.19%	
#329		6	0	0	6	1	1	0	4	0	0	0	4	80.00%	100.00%	100.00%	
#330		90	0	0	90	20	12	0	58	2	1	1	56	72.73%	96.55%	98.25%	
#331		78	0	0	78	11	6	1	60	5	5	0	55	77.46%	91.67%	91.67%	
#332		169	0	0	169	33	5	0	131	6	6	0	125	76.22%	95.42%	95.42%	
#333		20	0	0	20	9	4	0	7	1	1	0	6	37.50%	85.71%	85.71%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH					
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Pending Supps (Z Status)		Validated		Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Clarification	Fallout	LSR's	Total System	BST Caused	CLEC Caused	Fallout	Fallout				
#334		0	0	0	39	3	16	7	7	13	3	3	3	0	10	62.50%	76.92%	76.92%	
#335		0	0	0	21	4	4	6	6	7	2	1	1	1	5	50.00%	71.43%	83.33%	
#336		917	0	0	917	129	181	13	13	594	75	48	27	519	74.57%	87.37%	91.53%		
#337		256	0	0	256	13	48	33	33	162	117	63	54	45	37.19%	27.78%	41.67%		
#338		48	0	0	48	4	16	0	0	28	7	7	0	21	65.63%	75.00%	75.00%		
#339		105	0	0	105	18	10	0	0	77	8	8	0	69	72.63%	89.61%	89.61%		
#340		811	0	0	811	105	52	0	0	654	35	30	5	619	82.10%	94.65%	95.38%		
#341		37	0	0	37	2	2	1	1	32	18	15	3	14	45.16%	43.75%	48.28%		
#342		543	0	0	543	44	23	3	3	473	82	71	11	391	77.27%	82.66%	84.63%		
#343		110	0	0	110	8	21	0	0	81	1	1	0	80	89.89%	98.77%	98.77%		
#344		1084	0	0	1084	91	83	2	2	908	17	16	1	891	89.28%	98.13%	98.24%		
#345		293	0	0	293	35	45	8	8	205	64	46	18	141	63.51%	68.78%	75.40%		
#346		2	0	0	2	0	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#347		1321	0	0	1321	199	36	8	8	1078	240	229	11	838	66.19%	77.74%	78.54%		
#348		75	0	0	75	13	7	1	1	54	12	6	6	42	68.85%	77.78%	87.50%		
#349		0	0	0	3	0	1	0	0	2	1	1	0	1	50.00%	50.00%	50.00%		
#350		89	0	0	89	13	2	6	6	68	21	13	8	47	64.38%	69.12%	78.33%		
#351		37	0	0	37	5	1	0	0	31	2	2	0	29	80.56%	93.55%	93.55%		
#352		2	0	0	2	2	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#353		360	0	0	360	34	33	1	1	292	19	15	4	273	84.78%	93.49%	94.79%		
#354		4	0	0	4	1	0	0	0	3	0	0	0	3	75.00%	100.00%	100.00%		
#355		29278	0	0	29278	7791	3983	340	340	17164	5181	4163	1018	11983	50.06%	69.81%	74.22%		
#356		259	0	0	259	43	21	1	1	194	8	1	7	186	80.87%	95.88%	99.47%		
#357		22	0	0	22	3	3	1	1	15	2	0	2	13	81.25%	86.67%	100.00%		
#358		24	0	0	24	3	2	0	0	19	2	1	1	17	80.95%	89.47%	94.44%		
#359		395	0	0	395	33	21	3	3	338	144	130	14	194	54.34%	57.40%	59.88%		
#360		16	0	0	16	2	0	0	0	14	6	4	2	8	57.14%	57.14%	66.67%		
#361		0	0	0	772	1	49	0	0	722	87	85	2	635	88.07%	87.95%	88.19%		
#362		68	0	0	68	4	2	2	2	60	10	9	1	50	79.37%	83.33%	84.75%		
#363		1090	0	0	1090	153	91	7	7	839	34	32	2	805	81.31%	95.95%	96.18%		
#364		0	0	0	1539	176	109	23	23	1231	278	254	24	953	68.91%	77.42%	78.96%		
#365		31	0	0	31	0	9	0	0	22	3	3	0	19	86.36%	86.36%	86.36%		
#366		30	0	0	30	3	2	1	1	24	5	3	2	19	76.00%	79.17%	86.36%		
#367		230	0	0	230	3	9	2	2	216	71	68	3	145	67.13%	67.13%	68.08%		
#368		698	0	0	698	58	49	1	1	590	34	16	18	556	88.25%	94.24%	97.20%		
#369		0	404	0	404	275	28	6	6	95	57	40	17	38	10.76%	40.00%	48.72%		
#370		1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
Attachment 2B

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING												FLOWTHROUGH						
	Name	RESH / OCN	Mechanized Interface Used			LESOG			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation					
			LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Rejects	Auto Clarification	Pending Supps (Z Status)				Validated	Total System	BST Caused	CLEC Caused	Issued SO's
#371		745	0	0	745	118	72	11	544	100	64	36	444	70.93%	81.62%	87.40%			
#372		0	0	1142	1142	3	54	0	1085	128	124	4	957	88.28%	88.20%	88.53%			
#373		129	0	0	129	6	5	7	111	27	27	0	84	71.79%	75.68%	75.68%			
#374		390	0	0	390	52	8	2	328	21	18	3	307	81.43%	93.60%	94.46%			
#375		0	0	324	324	2	28	0	294	25	21	4	269	92.12%	91.50%	92.76%			
#376		12	0	0	12	4	1	0	7	0	0	0	7	63.64%	100.00%	100.00%			
#377		29	0	0	29	3	3	1	22	5	4	1	17	70.83%	77.27%	80.95%			
#378		329	0	0	329	47	17	0	265	23	12	11	242	80.40%	91.32%	95.28%			
#379		296	0	0	296	19	2	1	274	24	24	0	250	85.32%	91.24%	91.24%			
#380		446	0	0	446	27	13	0	406	44	44	0	362	83.60%	89.16%	89.16%			
#381		147	0	0	147	23	12	0	112	2	1	1	110	82.09%	98.21%	99.10%			
#382		187	0	0	187	50	5	0	132	7	4	3	125	69.83%	94.70%	96.90%			
#383		0	0	11047	11047	8304	1040	30	1673	360	90	270	1313	13.53%	78.48%	93.59%			
#384		0	0	144	144	63	23	2	56	29	16	13	27	25.47%	48.21%	62.79%			
#385		9426	0	0	9426	453	459	24	8490	950	705	245	7540	86.69%	88.81%	91.45%			
#386		700	0	0	700	116	117	10	457	150	121	29	307	56.43%	67.18%	71.73%			
#387		14	0	0	14	1	1	0	12	4	4	0	8	61.54%	66.67%	66.67%			
#388		87	0	0	87	9	1	3	74	19	17	2	55	67.90%	74.32%	76.39%			
#389		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%			
#390		15	0	0	15	3	4	1	7	2	2	0	5	50.00%	71.43%	71.43%			
#391		12	0	0	12	7	1	0	4	0	0	0	4	36.36%	100.00%	100.00%			
#392		0	281	0	281	32	38	12	199	56	42	14	143	65.90%	71.86%	77.30%			
#393		1814	0	0	1814	110	132	9	1563	224	208	16	1339	80.81%	85.67%	86.55%			
#394		10	0	0	10	0	7	0	3	2	2	0	1	33.33%	33.33%	33.33%			
#395		257	0	0	257	42	28	0	187	21	19	2	166	73.13%	88.77%	89.73%			
#396		51	0	0	51	17	6	0	28	5	3	2	23	53.49%	82.14%	88.46%			
#397		290	0	0	290	18	23	0	249	38	33	5	211	80.53%	84.74%	86.48%			
#398		68	0	0	68	7	10	2	49	7	6	1	42	76.36%	85.71%	87.50%			
#399		15	0	0	15	1	1	0	13	6	3	3	7	63.64%	53.85%	70.00%			
#400		1793	0	0	1793	78	171	3	1541	113	54	59	1428	91.54%	96.36%	96.36%			
#401		958	0	0	958	89	26	4	839	86	84	2	753	81.32%	89.75%	89.96%			
#402		17	0	0	17	2	8	0	7	1	0	1	6	75.00%	85.71%	100.00%			
#403		630	0	0	630	27	49	2	552	43	40	3	509	88.37%	92.21%	92.71%			
#404		915	0	0	915	497	112	7	299	20	9	11	279	35.54%	93.31%	96.88%			
#405		2	0	0	2	0	0	1	1	1	0	1	0	0.00%	0.00%	0.00%			
#406		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%			
#407		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%			

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Validated		Errors		Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
#408		7	0	0	7	1	2	0	4	1	0	3	60.00%	75.00%	75.00%	
#409		44	0	0	44	13	5	2	24	1	1	22	61.11%	91.67%	95.65%	
#410		726	0	0	726	61	38	11	616	75	1	540	79.88%	87.80%	87.80%	
#411		361	0	0	361	65	27	3	266	25	8	233	72.14%	87.59%	90.31%	
#412		0	49	0	49	14	13	0	22	3	1	18	51.43%	81.82%	85.71%	
#413		0	562	0	562	329	83	5	145	15	18	112	24.56%	77.24%	88.19%	
#414		0	137	0	137	39	42	0	56	3	8	45	51.72%	80.36%	93.75%	
#415		36	0	0	36	4	8	0	24	5	4	15	62.50%	62.50%	75.00%	
#416		8	0	0	8	0	1	0	7	3	0	4	57.14%	57.14%	57.14%	
#417		441	0	0	441	88	59	12	282	43	23	216	62.25%	76.60%	83.40%	
#418		0	114	0	114	30	23	0	61	2	10	49	60.49%	80.33%	96.08%	
#419		0	1379	0	1379	306	301	0	772	36	464	272	44.30%	35.23%	88.31%	
#420		0	12	0	12	0	2	0	10	0	1	9	100.00%	90.00%	100.00%	
#421		0	11	0	11	6	1	0	4	0	2	2	25.00%	50.00%	100.00%	
#422		0	65	0	65	18	9	0	38	1	8	29	60.42%	76.32%	96.67%	
#423		0	66	0	66	21	7	0	38	3	10	25	51.02%	65.79%	89.29%	
#424		63	0	0	63	7	11	0	45	5	6	34	73.91%	75.56%	87.18%	
#425		1081	0	0	1081	95	115	11	860	66	55	739	82.11%	85.93%	91.80%	
#426		12	0	0	12	0	0	1	11	2	1	8	80.00%	72.73%	80.00%	
#427		6	0	0	6	2	1	0	3	0	0	3	60.00%	100.00%	100.00%	
#428		12	0	0	12	3	2	0	7	1	1	5	55.56%	71.43%	83.33%	
#429		52	0	0	52	2	3	2	45	3	9	33	86.84%	73.33%	91.67%	
#430		26	0	0	26	4	2	0	20	2	1	17	73.91%	85.00%	89.47%	
#431		9	0	0	9	1	0	0	8	0	3	5	83.33%	62.50%	100.00%	
#432		28	0	0	28	2	4	1	21	1	1	19	86.36%	90.48%	95.00%	
LENS Subtotal		239417	0	0	239417	32740	21282	1598	183797	22019	5645	156133	74.03%	84.95%	87.64%	
EDI Subtotal		0	70602	0	70602	13472	11187	120	45823	5607	2252	37964	66.55%	82.85%	87.13%	
TAG Subtotal		0	0	47048	47048	10679	3782	328	32259	4305	1055	26899	64.22%	83.38%	86.20%	
TOTAL INTERFACES		239417	70602	47048	357067	56891	36251	2046	261879	31931	8952	220996	71.33%	84.39%	87.39%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Validated		Errors		CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total LSR's	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout					
#1		3	0	0	0	3	1	2	0	0	0	0	0	0.00%	0.00%	0.00%	
#2		435	0	0	435	19	30	384	2	54	60	6	324	81.61%	84.38%	85.71%	
#3		106	0	0	106	6	9	91	0	1	1	0	90	92.78%	98.90%	98.90%	
#4		17	0	0	17	4	2	11	0	0	0	0	11	73.33%	100.00%	100.00%	
#5		1677	0	0	1677	159	60	1456	2	34	44	10	1412	87.98%	96.98%	97.65%	
#6		0	0	217	217	48	31	137	1	38	43	5	94	52.22%	68.61%	71.21%	
#7		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#8		4	0	0	4	0	2	2	0	0	0	0	2	100.00%	100.00%	100.00%	
#9		211	0	0	211	18	42	142	9	34	40	6	102	66.23%	71.83%	75.00%	
#10		156	0	0	156	15	6	131	4	11	23	12	108	80.60%	82.44%	90.76%	
#11		11	0	0	11	1	0	10	0	4	4	0	6	54.55%	60.00%	60.00%	
#12		345	0	0	345	36	23	278	8	47	54	7	224	72.96%	80.58%	82.66%	
#13		2	0	0	2	0	1	1	0	0	0	0	1	100.00%	100.00%	100.00%	
#14		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#15		111	0	0	111	6	35	70	0	0	4	4	66	91.67%	94.29%	100.00%	
#16		12	0	0	12	7	2	3	0	2	2	0	1	10.00%	33.33%	33.33%	
#17		117	0	0	117	35	3	79	0	2	3	1	76	67.26%	96.20%	97.44%	
#18		625	0	0	625	65	32	528	0	3	3	0	525	88.53%	99.43%	99.43%	
#19		0	9	0	9	0	4	5	0	0	3	0	2	100.00%	40.00%	100.00%	
#20		372	0	0	372	20	21	331	0	7	9	2	322	92.26%	97.28%	97.87%	
#21		693	0	0	693	28	15	647	3	56	56	0	591	87.56%	91.34%	91.34%	
#22		410	0	0	410	49	13	344	4	53	54	1	290	73.98%	84.30%	84.55%	
#23		387	0	0	387	33	16	336	2	118	119	1	217	58.97%	64.58%	64.78%	
#24		186	0	0	186	21	13	151	1	3	5	2	146	85.88%	96.69%	97.99%	
#25		117	0	0	117	26	8	82	1	5	8	3	74	70.48%	90.24%	93.67%	
#26		2091	0	0	2091	248	82	1752	9	57	69	12	1683	84.66%	96.06%	96.72%	
#27		0	0	608	608	7	63	538	0	12	16	4	522	96.49%	97.03%	97.75%	
#28		459	0	0	459	127	55	273	4	9	13	4	260	65.66%	95.24%	96.65%	
#29		0	55	0	55	2	4	49	0	4	5	1	44	88.00%	89.80%	91.67%	
#30		169	0	0	169	1	2	166	0	100	102	2	64	38.79%	38.55%	39.02%	
#31		178	0	0	178	12	15	151	0	8	9	1	142	87.65%	94.04%	94.67%	
#32		0	0	1	1	0	0	1	0	1	1	0	0	0.00%	0.00%	0.00%	
#33		1584	0	0	1584	96	131	1356	1	36	41	5	1315	90.88%	96.98%	97.34%	
#34		120	0	0	120	9	9	102	0	17	18	1	84	76.36%	82.35%	83.17%	
#35		169	0	0	169	15	12	141	1	12	17	5	124	82.12%	87.94%	91.18%	
#36		35	0	0	35	2	3	30	0	2	2	0	28	87.50%	93.33%	93.33%	
#37		7	0	0	7	0	2	5	0	0	0	0	5	100.00%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout	
#38		7	0	0	7	0	1	6	0	0	0	6	0	0	100.00%	100.00%	100.00%
#39		979	0	0	979	118	69	788	4	90	90	694	94	90	76.94%	88.07%	88.52%
#40		136	0	0	136	32	39	64	1	2	7	55	9	2	61.80%	85.94%	96.49%
#41		236	0	0	236	4	6	226	0	19	5	202	24	19	89.78%	89.38%	91.40%
#42		29424	0	0	29424	3828	2320	23185	91	3507	148	19530	3655	3507	72.70%	84.24%	84.78%
#43		17	0	0	17	4	1	12	0	3	1	8	4	3	53.33%	66.67%	72.73%
#44		117	0	0	117	8	18	91	0	5	1	85	6	5	86.73%	93.41%	94.44%
#45		0	1	0	1	0	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
#46		4	0	0	4	0	3	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
#47		115	0	0	115	17	15	79	4	14	3	62	17	14	66.67%	78.48%	81.58%
#48		67	0	0	67	8	4	55	0	10	1	44	11	10	70.97%	80.00%	81.48%
#49		110	0	0	110	7	4	99	0	3	0	96	3	3	90.57%	96.97%	96.97%
#50		1	0	0	1	0	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
#51		3386	0	0	3386	474	188	2705	19	473	50	2182	523	473	69.73%	80.67%	82.18%
#52		724	0	0	724	67	47	607	3	41	3	563	44	41	83.90%	92.75%	93.21%
#53		0	0	3	3	1	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#54		0	0	2320	2320	413	170	1691	46	201	36	1454	237	201	70.31%	85.98%	87.85%
#55		60	0	0	60	17	36	6	1	0	2	4	2	0	19.05%	66.67%	100.00%
#56		14477	0	0	14477	333	1441	12692	11	2516	29	10147	2545	2516	78.08%	79.95%	80.13%
#57		7609	0	0	7609	833	1558	5217	1	75	56	5086	131	75	84.85%	97.49%	98.55%
#58		1114	0	0	1114	107	48	958	1	24	9	925	33	24	87.59%	96.56%	97.47%
#59		0	6018	0	6018	923	1474	3618	3	345	54	3219	399	345	71.74%	88.97%	90.32%
#60		0	8780	0	8780	1535	2098	5143	4	522	112	4509	634	522	68.67%	87.67%	89.62%
#61		195	0	0	195	14	14	167	0	19	1	147	20	19	81.67%	88.02%	88.55%
#62		322	0	0	322	19	17	283	3	76	2	205	78	76	68.33%	72.44%	72.95%
#63		457	0	0	457	58	51	347	1	29	4	314	33	29	78.30%	90.49%	91.55%
#64		65	0	0	65	1	7	57	0	2	0	55	2	2	94.83%	96.49%	96.49%
#65		0	0	414	414	17	33	364	0	9	0	355	9	9	93.18%	97.53%	97.53%
#66		29	0	0	29	0	3	23	3	0	1	22	1	0	100.00%	95.65%	100.00%
#67		0	0	62	62	13	2	47	0	3	0	44	3	3	73.33%	93.62%	93.62%
#68		20	0	0	20	5	2	13	0	0	0	13	0	0	72.22%	100.00%	100.00%
#69		50	0	0	50	8	8	32	2	4	2	26	6	4	68.42%	81.25%	86.67%
#70		0	0	5	5	0	2	3	0	1	0	2	1	1	66.67%	66.67%	66.67%
#71		7	0	0	7	1	3	3	0	0	0	3	0	0	75.00%	100.00%	100.00%
#72		16	0	0	16	4	3	9	0	1	0	8	1	1	61.54%	88.89%	88.89%
#73		61	0	0	61	5	2	54	0	4	1	49	5	4	84.48%	90.74%	92.45%
#74		5	0	0	5	0	0	5	0	1	0	4	1	1	80.00%	80.00%	80.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH								
Company Info		LESOG																		
Name	RESH / OCN	Mechanized Interface Used			Rejected			Validated				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Errors										
#75		51	0	0	51	3	10	36	6	4	2	2	36	6	4	2	30	81.08%	83.33%	88.24%
#76		265	0	0	265	24	32	207	22	19	2	2	207	22	19	3	185	81.14%	89.37%	90.69%
#77		1805	0	0	1805	215	225	1365	160	114	0	0	1365	160	114	46	1205	78.55%	88.28%	91.36%
#78		0	139	0	139	9	44	84	20	14	2	2	84	20	14	6	64	73.56%	76.19%	82.05%
#79		8	0	0	8	0	1	7	1	1	0	0	7	1	1	0	6	85.71%	85.71%	85.71%
#80		377	0	0	377	43	41	292	8	1	1	1	292	8	1	7	284	86.59%	97.26%	99.65%
#81		481	0	0	481	44	32	404	31	31	1	1	404	31	31	0	373	83.26%	92.33%	92.33%
#82		22	0	0	22	5	1	16	2	2	0	0	16	2	2	0	14	66.67%	87.50%	87.50%
#83		508	0	0	508	57	29	410	42	41	12	12	410	42	41	1	368	78.97%	89.76%	89.98%
#84		1414	0	0	1414	117	61	1233	119	108	3	3	1233	119	108	11	1114	83.20%	90.35%	91.16%
#85		41	0	0	41	2	3	36	9	9	0	0	36	9	9	0	27	71.05%	75.00%	75.00%
#86		6906	0	0	6906	447	498	5956	325	243	5	5	5956	325	243	82	5631	89.08%	94.54%	95.86%
#87		3859	0	0	3859	441	206	3194	556	537	18	18	3194	556	537	19	2638	72.95%	82.59%	83.09%
#88		25	0	0	25	6	3	15	4	3	1	1	15	4	3	1	11	55.00%	73.33%	78.57%
#89		334	0	0	334	33	9	290	6	5	2	2	290	6	5	1	284	88.20%	97.93%	98.27%
#90		1382	0	0	1382	173	104	1103	28	21	2	2	1103	28	21	7	1075	84.71%	97.46%	98.08%
#91		70	0	0	70	39	4	27	6	4	0	0	27	6	4	2	21	32.81%	77.78%	84.00%
#92		197	0	0	197	28	9	160	10	10	0	0	160	10	10	0	150	79.79%	93.75%	93.75%
#93		1690	0	0	1690	136	80	1473	32	23	1	1	1473	32	23	9	1441	90.06%	97.83%	98.43%
#94		28	0	0	28	7	5	15	1	1	1	1	15	1	1	0	14	63.64%	93.33%	93.33%
#95		729	0	0	729	85	14	625	66	65	5	5	625	66	65	1	559	78.84%	89.44%	89.58%
#96		631	0	0	631	60	108	462	12	9	1	1	462	12	9	3	450	86.71%	97.40%	98.04%
#97		1686	0	0	1686	209	128	1347	32	26	2	2	1347	32	26	6	1315	84.84%	97.62%	98.06%
#98		339	0	0	339	14	24	300	46	45	1	1	300	46	45	1	254	81.15%	84.67%	84.95%
#99		502	0	0	502	57	58	383	11	9	4	4	383	11	9	2	372	84.93%	97.13%	97.64%
#100		0	4021	0	4021	532	958	2530	256	219	1	1	2530	256	219	37	2274	75.17%	89.88%	91.22%
#101		113	0	0	113	6	16	90	28	27	1	1	90	28	27	1	62	65.26%	68.89%	69.66%
#102		77	0	0	77	5	4	68	5	5	0	0	68	5	5	0	63	86.30%	92.65%	92.65%
#103		2	0	0	2	0	0	2	1	1	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
#104		1642	0	0	1642	131	89	1419	53	45	3	3	1419	53	45	8	1366	88.59%	96.26%	96.81%
#105		0	0	836	836	5	38	793	72	71	1	1	793	72	71	1	721	90.46%	90.92%	91.04%
#106		47	0	0	47	1	2	43	11	9	1	1	43	11	9	2	32	76.19%	74.42%	78.05%
#107		976	0	0	976	72	27	872	50	50	5	5	872	50	50	0	822	87.08%	94.27%	94.27%
#108		74	0	0	74	13	20	40	0	0	1	1	40	0	0	0	40	75.47%	100.00%	100.00%
#109		480	0	0	480	69	35	373	47	40	3	3	373	47	40	7	326	74.94%	87.40%	89.07%
#110		173	0	0	173	21	8	144	5	2	0	0	144	5	2	3	139	85.80%	96.53%	98.58%
#111		1124	0	0	1124	133	159	832	16	15	0	0	832	16	15	1	816	84.65%	98.08%	98.19%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
Attachment 2B

AGGREGATE ORDER TYPES	LSR PROCESSING													FLOWTHROUGH			
	LESOG													Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
	Mechanized Interface Used						Validated			Errors							
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
#112	3543	0	0	0	3543	475	267	35	2766	97	66	31	2669	83.15%	96.49%	97.59%	
#113	0	0	0	2	0	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#114	0	0	0	157	3	15	0	0	139	24	20	4	115	83.33%	82.73%	85.19%	
#115	8	0	0	8	1	0	0	0	7	1	1	0	6	75.00%	85.71%	85.71%	
#116	847	0	0	847	78	21	5	5	743	65	60	5	678	83.09%	91.25%	91.87%	
#117	136	0	0	136	13	0	0	0	123	2	2	0	121	88.97%	98.37%	98.37%	
#118	4	0	0	4	0	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%	
#119	1	0	0	1	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#120	0	0	0	1636	28	166	0	0	1442	70	56	14	1372	94.23%	95.15%	96.08%	
#121	165	0	0	165	10	12	3	0	140	9	5	4	131	89.73%	93.57%	96.32%	
#122	186	0	0	186	13	10	0	0	163	18	18	0	145	82.39%	88.96%	88.96%	
#123	81	0	0	81	15	19	0	0	47	3	1	2	44	73.33%	93.62%	97.78%	
#124	5302	0	0	5302	439	767	17	0	4079	2007	191	1816	2072	76.68%	50.80%	91.56%	
#125	52	0	0	52	8	2	0	0	42	5	5	0	37	74.00%	88.10%	88.10%	
#126	3005	0	0	3005	215	404	3	0	2383	118	107	11	2265	87.55%	95.05%	95.49%	
#127	0	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#128	397	0	0	397	94	34	1	0	268	40	33	7	228	64.23%	85.07%	87.36%	
#129	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#130	0	0	0	4212	75	88	21	0	4028	652	621	31	3376	82.91%	83.81%	84.46%	
#131	8867	0	0	8867	767	337	3	0	7760	1000	977	23	6760	79.49%	87.11%	87.37%	
#132	55	0	0	55	4	5	0	0	46	2	1	1	44	89.80%	95.65%	97.78%	
#133	64	0	0	64	23	6	0	0	35	2	2	0	33	56.90%	94.29%	94.29%	
#134	288	0	0	288	10	38	0	0	240	19	18	1	221	88.76%	92.08%	92.47%	
#135	0	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#136	3	0	0	3	0	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
#137	2	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#138	19	0	0	19	8	3	0	0	8	0	0	0	8	50.00%	100.00%	100.00%	
#139	70	0	0	70	3	2	0	0	65	1	0	1	64	95.52%	98.46%	100.00%	
#140	16	0	0	16	0	1	0	0	15	2	0	2	13	100.00%	86.67%	100.00%	
#141	0	0	0	3744	11	446	48	0	3239	1200	1013	187	2039	66.57%	62.95%	66.81%	
#142	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#143	52	0	0	52	10	7	0	0	35	5	4	1	30	68.18%	85.71%	88.24%	
#144	413	0	0	413	41	53	4	0	315	27	14	13	288	83.97%	91.43%	95.36%	
#145	43	0	0	43	7	18	0	0	18	2	1	1	16	66.67%	88.89%	94.12%	
#146	253	0	0	253	48	22	2	0	181	22	13	9	159	72.27%	87.85%	92.44%	
#147	338	0	0	338	52	14	2	0	270	39	35	4	231	72.64%	85.56%	86.84%	
#148	105	0	0	105	6	21	0	0	78	13	11	2	65	79.27%	83.33%	85.53%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
Attachment 2B

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING													FLOWTHROUGH				
	LESOG													Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's							
	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout		CLEC Caused Fallout						
RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation			
#149	1	0	0	0	1	0	0	0	1	1	0	0	0	0	1	100.00%	100.00%	100.00%
#150	5	0	0	0	5	3	0	0	2	1	1	0	1	1	1	20.00%	50.00%	50.00%
#151	302	0	0	0	302	20	29	0	253	33	31	2	220	220	220	81.18%	86.96%	87.65%
#152	0	178	0	0	178	14	15	0	149	11	10	1	138	138	138	85.19%	92.62%	93.24%
#153	4	0	0	0	4	1	0	1	2	2	2	0	0	0	0	0.00%	0.00%	0.00%
#154	0	2164	0	0	2164	235	136	0	1793	257	203	54	1536	1536	1536	77.81%	85.67%	88.33%
#155	0	9989	0	0	9989	381	1843	0	7765	2185	1369	816	5580	5580	5580	76.13%	71.96%	80.30%
#156	74	0	0	0	74	13	7	1	53	5	5	0	48	48	48	72.73%	90.57%	90.57%
#157	840	0	0	0	840	198	142	1	499	6	6	0	493	493	493	70.73%	98.80%	98.80%
#158	49	0	0	0	49	5	6	1	37	6	6	0	31	31	31	73.81%	83.78%	83.78%
#159	2	0	0	0	2	0	2	0	2	0	0	0	2	2	2	100.00%	100.00%	100.00%
#160	137	0	0	0	137	17	11	0	109	41	37	4	68	68	68	55.74%	62.39%	64.76%
#161	137	0	0	0	137	20	13	0	104	2	2	0	102	102	102	82.26%	98.08%	98.08%
#162	34	0	0	0	34	2	0	0	32	1	1	0	31	31	31	91.18%	96.88%	96.88%
#163	2	0	0	0	2	0	2	0	2	0	0	0	2	2	2	100.00%	100.00%	100.00%
#164	31	0	0	0	31	6	1	0	24	0	0	0	24	24	24	80.00%	100.00%	100.00%
#165	188	0	0	0	188	7	10	17	154	124	107	17	30	30	30	20.83%	19.48%	21.90%
#166	22	0	0	0	22	3	8	0	11	5	0	5	6	6	6	66.67%	54.55%	100.00%
#167	183	0	0	0	183	54	16	1	112	26	14	12	86	86	86	55.84%	76.79%	86.00%
#168	0	4	0	0	4	3	0	0	1	0	0	0	1	1	1	25.00%	100.00%	100.00%
#169	240	0	0	0	240	47	15	3	175	22	19	3	153	153	153	69.86%	87.43%	88.95%
#170	10	0	0	0	10	3	2	0	5	0	0	0	5	5	5	62.50%	100.00%	100.00%
#171	71	0	0	0	71	9	7	5	50	19	15	4	31	31	31	56.36%	62.00%	67.39%
#172	2	0	0	0	2	0	0	1	1	1	1	0	0	0	0	0.00%	0.00%	0.00%
#173	96	0	0	0	96	4	9	2	81	23	10	13	58	58	58	80.56%	71.60%	85.29%
#174	0	0	0	0	8999	44	280	14	8561	1021	982	39	7540	7540	7540	88.02%	88.07%	88.48%
#175	3053	0	0	0	3053	411	154	59	2429	391	352	39	2038	2038	2038	72.76%	83.90%	85.27%
#176	716	0	0	0	716	33	54	4	625	72	65	7	553	553	553	84.95%	88.48%	89.48%
#177	83	0	0	0	83	14	4	0	65	7	7	0	58	58	58	73.42%	89.23%	89.23%
#178	0	0	0	0	1	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#179	13	0	0	0	13	0	4	0	9	1	1	0	8	8	8	88.89%	88.89%	88.89%
#180	0	2339	0	0	2339	1278	174	1	886	180	152	28	706	706	706	33.05%	79.68%	82.28%
#181	2747	0	0	0	2747	329	150	25	2243	573	525	48	1670	1670	1670	66.16%	74.45%	76.08%
#182	946	0	0	0	946	115	78	2	751	42	40	2	709	709	709	82.06%	94.41%	94.66%
#183	129	0	0	0	129	12	8	0	109	1	1	0	108	108	108	89.26%	99.08%	99.08%
#184	83	0	0	0	83	13	2	2	66	19	18	1	47	47	47	60.26%	71.21%	72.31%
#185	2416	0	0	0	2416	282	165	11	1958	85	71	14	1873	1873	1873	84.14%	95.66%	96.35%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		Mechanized Interface Used					LESOG					Achieved Flowthrough			Base Calculation	CLEC Error Excluded Calculation	
Name	RESH / OCN	LENS		EDI	TAG	Total Mech LSR's	Manual		Rejects	Validated	Total System Fallout	Errors		Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	OCN				Total Manual	Fallout				BST Caused Fallout	CLEC Caused Fallout				
#186		392	0	0	0	392	29	51	307	60	46	14	247	76.71%	80.46%	84.30%	
#187		366	0	0	0	366	9	14	342	9	8	1	333	95.14%	97.37%	97.65%	
#188		358	0	0	0	358	12	42	303	22	21	1	281	89.49%	92.74%	93.05%	
#189		272	0	0	0	272	46	12	214	6	5	1	208	80.31%	97.20%	97.65%	
#190		825	0	0	0	825	154	79	586	59	51	8	527	71.99%	89.93%	91.18%	
#191		196	0	0	0	196	19	14	162	2	1	1	160	88.89%	98.77%	99.38%	
#192		530	0	0	0	530	64	7	459	17	15	2	442	84.84%	96.30%	96.72%	
#193		7	0	0	0	7	0	1	6	3	0	3	3	100.00%	50.00%	100.00%	
#194		82	0	0	0	82	26	13	43	11	10	1	32	47.06%	74.42%	76.19%	
#195		4	0	0	0	4	1	0	3	0	0	0	3	75.00%	100.00%	100.00%	
#196		66	0	0	0	66	8	9	49	1	0	1	48	85.71%	97.96%	100.00%	
#197		75	0	0	0	75	11	6	57	5	5	0	52	76.47%	91.23%	91.23%	
#198		169	0	0	0	169	33	5	131	6	6	0	125	76.22%	95.42%	95.42%	
#199		20	0	0	0	20	9	4	7	1	1	0	6	37.50%	85.71%	85.71%	
#200		0	0	0	0	24	2	15	6	2	2	0	4	50.00%	66.67%	66.67%	
#201		0	0	0	0	4	0	2	1	0	0	0	1	100.00%	100.00%	100.00%	
#202		856	0	0	0	856	118	168	559	66	47	19	493	74.92%	88.19%	91.30%	
#203		22	0	0	0	22	1	10	11	3	0	3	8	88.89%	72.73%	100.00%	
#204		48	0	0	0	48	4	16	28	7	7	0	21	65.63%	75.00%	75.00%	
#205		105	0	0	0	105	18	10	77	8	8	0	69	72.63%	89.61%	89.61%	
#206		811	0	0	0	811	105	52	654	35	30	5	619	82.10%	94.65%	95.38%	
#207		466	0	0	0	466	41	14	409	60	50	10	349	79.32%	85.33%	87.47%	
#208		110	0	0	0	110	8	21	81	1	1	0	80	89.89%	98.77%	98.77%	
#209		1084	0	0	0	1084	91	83	908	17	16	1	891	89.28%	98.13%	98.24%	
#210		47	0	0	0	47	3	9	32	14	11	3	18	56.25%	56.25%	62.07%	
#211		2	0	0	0	2	0	2	0	0	0	0	0	0.00%	0.00%	0.00%	
#212		1321	0	0	0	1321	199	36	1078	240	229	11	838	66.19%	77.74%	78.54%	
#213		14	0	0	0	14	3	1	10	0	0	0	10	76.92%	100.00%	100.00%	
#214		0	0	0	3	3	0	1	2	1	1	0	1	50.00%	50.00%	50.00%	
#215		37	0	0	0	37	5	1	31	2	2	0	29	80.56%	93.55%	93.55%	
#216		359	0	0	0	359	34	33	291	19	15	4	272	84.74%	93.47%	94.77%	
#217		1	0	0	0	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#218		27603	0	0	0	27603	7566	3705	16045	4734	3816	918	11311	49.84%	70.50%	74.77%	
#219		2	0	0	0	2	0	1	1	0	0	0	1	100.00%	100.00%	100.00%	
#220		122	0	0	0	122	6	8	108	23	23	0	85	74.56%	78.70%	78.70%	
#221		10	0	0	0	10	0	0	10	5	3	2	5	62.50%	50.00%	62.50%	
#222		0	0	0	772	772	1	49	722	87	85	2	635	88.07%	87.95%	88.19%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Validated			Errors				Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout					BST Caused Fallout
#223		68	0	0	68	4	2	2	60	10	9	2	50	79.37%	83.33%	84.75%
#224		1086	0	0	1086	150	91	7	838	34	32	1	804	81.54%	95.94%	96.17%
#225		0	0	1539	1539	176	109	23	1231	278	254	24	953	68.91%	77.42%	78.96%
#226		31	0	0	31	0	0	0	22	3	3	0	19	86.36%	86.36%	86.36%
#227		30	0	0	30	3	2	1	24	5	3	2	19	76.00%	79.17%	86.36%
#228		230	0	0	230	3	9	2	216	71	68	3	145	67.13%	67.13%	68.08%
#229		697	0	0	697	57	49	1	590	34	16	18	556	88.39%	94.24%	97.20%
#230		0	0	1142	1142	3	54	0	1085	128	124	4	957	88.28%	88.20%	88.53%
#231		129	0	0	129	6	5	7	111	27	27	0	84	71.79%	75.68%	75.68%
#232		390	0	0	390	52	8	2	328	21	18	3	307	81.43%	93.60%	94.46%
#233		0	0	324	324	2	28	0	294	25	21	4	269	92.12%	91.50%	92.76%
#234		8	0	0	8	2	0	0	6	0	0	0	6	75.00%	100.00%	100.00%
#235		28	0	0	28	2	3	1	22	5	4	1	17	73.91%	77.27%	80.95%
#236		329	0	0	329	47	17	0	265	23	12	11	242	80.40%	91.32%	95.28%
#237		296	0	0	296	19	2	1	274	24	24	0	250	85.32%	91.24%	91.24%
#238		446	0	0	446	27	13	0	406	44	44	0	362	83.60%	89.16%	89.16%
#239		147	0	0	147	23	12	0	112	2	1	1	110	82.09%	98.21%	99.10%
#240		187	0	0	187	50	5	0	132	7	4	3	125	69.83%	94.70%	96.90%
#241		0	0	4	4	2	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
#242		0	0	57	57	21	10	0	26	11	7	4	15	34.88%	57.69%	68.18%
#243		50	0	0	50	2	37	1	10	2	2	0	8	66.67%	80.00%	80.00%
#244		388	0	0	388	36	69	8	275	89	69	20	186	63.92%	67.64%	72.94%
#245		14	0	0	14	1	1	0	12	4	4	0	8	61.54%	66.67%	66.67%
#246		54	0	0	54	6	1	0	47	9	8	1	38	73.08%	80.85%	82.61%
#247		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%
#248		10	0	0	10	2	2	1	5	2	2	0	3	42.86%	60.00%	60.00%
#249		10	0	0	10	7	1	0	2	0	0	0	2	22.22%	100.00%	100.00%
#250		1794	0	0	1794	109	132	9	1544	219	204	15	1325	80.89%	85.82%	86.66%
#251		10	0	0	10	0	7	0	3	2	2	0	1	33.33%	33.33%	33.33%
#252		235	0	0	235	35	15	0	185	20	18	2	165	75.69%	89.19%	90.16%
#253		9	0	0	9	1	0	0	8	1	1	0	7	77.78%	87.50%	87.50%
#254		290	0	0	290	18	23	0	249	38	33	5	211	80.53%	84.74%	86.48%
#255		32	0	0	32	2	4	2	24	2	2	0	22	84.62%	91.67%	91.67%
#256		1793	0	0	1793	78	171	3	1541	113	54	59	1428	91.54%	92.67%	96.36%
#257		933	0	0	933	88	25	4	816	82	80	2	734	81.37%	89.95%	90.17%
#258		17	0	0	17	2	8	0	7	1	0	1	6	75.00%	85.71%	100.00%
#259		630	0	0	630	27	49	2	552	43	40	3	509	88.37%	92.21%	92.71%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		Mechanized Interface Used					LESOG					Achieved Flowthrough			Base Calculation	CLEC Error Excluded Calculation
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Validated	Total System Fallout	Errors		Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
						Total Manual	Manual Fallout				BST Caused Fallout	CLEC Caused Fallout				
#260		2	0	0	2	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#261		1	0	0	1	0	0	0	0	1	0	1	100.00%	100.00%	100.00%	
#262		1	0	0	1	0	0	0	0	1	1	0	0.00%	0.00%	0.00%	
#263		718	0	0	718	59	38	11	610	76	75	534	79.94%	87.54%	87.68%	
#264		209	0	0	209	22	12	3	172	10	8	162	84.38%	94.19%	95.29%	
#265		5	0	0	5	0	1	0	4	1	1	3	75.00%	75.00%	75.00%	
#266		0	8	0	8	1	1	0	6	0	0	6	85.71%	100.00%	100.00%	
#267		0	38	0	38	1	2	0	35	17	1	18	90.00%	51.43%	94.74%	
#268		0	2	0	2	0	0	0	2	1	0	1	100.00%	50.00%	100.00%	
#269		0	1	0	1	0	0	0	1	1	0	0	0.00%	0.00%	0.00%	
#270		0	5	0	5	1	0	0	4	1	0	3	75.00%	75.00%	100.00%	
#271		5	0	0	5	0	4	0	1	0	0	1	100.00%	100.00%	100.00%	
#272		1	0	0	1	0	0	0	1	1	0	0	0.00%	0.00%	0.00%	
LENS Subtotal		183318	0	0	183318	23253	16816	883	142366	21231	17317	121135	74.91%	85.09%	87.49%	
EDI Subtotal		0	33751	0	33751	4915	6753	11	22072	3970	2839	18102	70.01%	82.01%	86.44%	
TAG Subtotal		0	0	26988	26988	873	1606	155	24354	3883	3523	20471	82.32%	84.06%	85.32%	
TOTAL INTERFACES		183318	33751	26988	244057	29041	25175	1049	188792	29084	23679	159708	75.18%	84.59%	87.09%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Validated		Errors		Total System Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total LSR's	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	BST Caused Fallout	CLEC Caused Fallout						
#1		2	0	0	2	0	1	1	0	1	0	0	1	100.00%	100.00%	100.00%	100.00%
#2		3	0	0	3	1	1	0	0	1	0	0	1	100.00%	100.00%	100.00%	100.00%
#3		0	0	1	1	0	0	0	0	1	0	0	1	100.00%	100.00%	100.00%	100.00%
#4		0	0	36	36	8	11	0	17	8	3	5	9	45.00%	52.94%	75.00%	75.00%
#5		10	0	0	10	2	1	0	7	1	0	1	6	75.00%	85.71%	100.00%	100.00%
#6		9	0	0	9	0	1	0	8	0	0	0	8	100.00%	100.00%	100.00%	100.00%
#7		4	0	0	4	1	0	0	3	1	0	1	2	66.67%	66.67%	100.00%	100.00%
#8		42	0	0	42	0	3	2	37	5	0	5	32	100.00%	86.49%	100.00%	100.00%
#9		66	0	0	66	24	19	1	22	6	5	1	16	35.56%	72.73%	76.19%	76.19%
#10		6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%	100.00%
#11		24	0	0	24	7	2	0	15	3	3	0	12	54.55%	80.00%	80.00%	80.00%
#12		32	0	0	32	7	8	0	17	5	1	4	12	60.00%	70.59%	92.31%	92.31%
#13		43	0	0	43	2	10	0	31	11	6	5	20	71.43%	64.52%	76.92%	76.92%
#14		16	0	0	16	0	0	1	15	5	4	1	10	71.43%	66.67%	71.43%	71.43%
#15		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%
#16		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	100.00%
#17		68	0	0	68	3	6	1	58	11	11	0	47	77.05%	81.03%	81.03%	81.03%
#18		15	0	0	15	0	3	0	12	5	5	0	7	58.33%	58.33%	58.33%	58.33%
#19		147	0	0	147	42	12	5	88	24	19	5	64	51.20%	72.73%	77.11%	77.11%
#20		289	0	0	289	31	28	19	211	76	70	6	135	57.20%	63.98%	65.85%	65.85%
#21		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#22		26	0	0	26	5	8	0	13	2	1	1	11	64.71%	84.62%	91.67%	91.67%
#23		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%	100.00%
#24		10	0	0	10	6	0	0	4	2	2	0	2	20.00%	50.00%	50.00%	50.00%
#25		8	0	0	8	0	4	0	4	4	4	0	0	0.00%	0.00%	0.00%	0.00%
#26		55	0	0	55	5	2	0	48	28	23	5	20	41.67%	41.67%	46.51%	46.51%
#27		0	8	0	8	0	2	0	6	3	3	0	3	50.00%	50.00%	50.00%	50.00%
#28		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%
#29		51	0	0	51	3	25	1	22	8	7	1	14	58.33%	63.64%	66.67%	66.67%
#30		21	0	0	21	9	1	0	11	0	0	0	11	55.00%	100.00%	100.00%	100.00%
#31		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	100.00%
#32		12	0	0	12	2	3	0	7	0	0	0	7	77.78%	100.00%	100.00%	100.00%
#33		18	0	0	18	6	3	0	9	1	1	0	8	53.33%	88.89%	88.89%	88.89%
#34		116	0	0	116	30	8	9	69	19	16	3	50	52.08%	72.46%	75.76%	75.76%
#35		0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#36		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%	100.00%
#37		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)

REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AUV-6
Attachment 2B

AGGREGATE ORDER TYPES	LSR PROCESSING													FLOWTHROUGH		
	LESOG													Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
	Mechanized Interface Used			Manual		Rejects		Validated		Errors			Issued SO's			
RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused		Flowthrough	Calculation	Calculation
#38	4	0	0	0	4	3	1	0	0	0	0	0	0	0	0.00%	0.00%
#39	0	0	17	17	0	0	2	0	15	2	2	0	13	86.67%	86.67%	86.67%
#40	0	0	6	6	0	0	0	0	6	0	0	0	6	100.00%	100.00%	100.00%
#41	0	0	10	10	0	0	0	0	10	1	0	1	9	100.00%	90.00%	100.00%
#42	0	0	3	3	0	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#43	0	0	3	3	0	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
#44	15	0	0	15	2	3	0	0	10	2	2	0	8	66.67%	80.00%	80.00%
#45	3	0	0	3	0	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%
#46	4	0	0	4	0	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
#47	0	149	0	149	68	21	21	1	59	11	7	4	48	39.02%	81.36%	87.27%
#48	27	0	0	27	5	13	13	0	9	3	3	0	6	42.86%	66.67%	66.67%
#49	1068	0	0	1068	327	71	71	15	655	271	235	36	384	40.59%	58.63%	62.04%
#50	9	0	0	9	0	1	1	1	7	4	3	1	3	50.00%	42.86%	50.00%
#51	1	0	0	1	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#52	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#53	6	0	0	6	1	0	0	0	5	1	1	0	4	66.67%	80.00%	80.00%
#54	7	0	0	7	0	0	0	1	6	0	0	0	6	100.00%	100.00%	100.00%
#55	15	0	0	15	3	5	5	0	7	0	0	0	7	70.00%	100.00%	100.00%
#56	10	0	0	10	0	2	2	0	8	0	0	0	8	100.00%	100.00%	100.00%
#57	1	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#58	7	0	0	7	3	1	1	0	3	1	1	0	2	33.33%	66.67%	66.67%
#59	9	0	0	9	5	1	1	0	3	0	0	0	3	37.50%	100.00%	100.00%
#60	0	0	36	36	15	1	1	0	20	2	1	1	18	52.94%	90.00%	94.74%
#61	2	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#62	0	0	68	68	19	5	5	0	44	20	15	5	24	41.38%	54.55%	61.54%
#63	11	0	0	11	2	6	6	0	3	0	0	0	3	60.00%	100.00%	100.00%
#64	43	0	0	43	17	3	3	1	22	12	12	0	10	25.64%	45.45%	45.45%
#65	146	0	0	146	24	19	19	3	100	23	8	15	77	70.64%	77.00%	90.59%
#66	4	0	0	4	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#67	5	0	0	5	0	1	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
#68	0	757	0	757	292	94	94	6	365	149	93	56	216	35.94%	59.18%	69.90%
#69	82	0	0	82	14	9	9	1	58	20	18	2	38	54.29%	67.86%	67.86%
#70	4	0	0	4	0	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%
#71	1	0	0	1	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#72	2	0	0	2	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#73	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#74	21	0	0	21	6	1	1	0	14	3	3	0	11	55.00%	78.57%	78.57%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AUV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
		LENS	EDI	TAG	Total LSR's	Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused				Issued SO's	
#75		8	0	0	8	3	1	0	0	4	0	0	0	0	4	57.14%	100.00%	100.00%
#76		3	0	0	3	1	0	0	0	2	0	0	0	0	2	66.67%	100.00%	100.00%
#77		1	0	0	1	0	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
#78		60	0	0	60	15	5	0	0	40	14	13	1	0	26	48.15%	65.00%	66.67%
#79		33	0	0	33	15	3	1	1	14	3	3	0	0	11	37.93%	78.57%	78.57%
#80		6	0	0	6	0	2	0	0	4	0	0	0	0	4	100.00%	100.00%	100.00%
#81		12	0	0	12	0	0	0	0	12	0	0	0	0	12	100.00%	100.00%	100.00%
#82		28	0	0	28	0	0	0	0	28	12	11	1	0	16	59.26%	57.14%	59.26%
#83		3	0	0	3	1	1	0	0	1	0	0	0	0	1	50.00%	100.00%	100.00%
#84		8	0	0	8	0	2	0	0	6	2	2	0	0	4	66.67%	66.67%	66.67%
#85		4	0	0	4	0	1	0	0	3	0	0	0	0	3	100.00%	100.00%	100.00%
#86		24	0	0	24	1	2	0	0	21	4	4	0	0	17	77.27%	80.95%	80.95%
#87		19	0	0	19	4	5	1	1	9	1	1	0	0	8	61.54%	88.89%	88.89%
#88		0	0	19	19	2	17	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#89		0	0	8	8	2	1	0	0	5	3	0	0	0	2	50.00%	40.00%	100.00%
#90		0	0	15	15	4	3	0	0	8	3	1	2	5	5	50.00%	62.50%	83.33%
#91		0	0	3	3	0	0	0	0	3	2	1	1	1	1	50.00%	33.33%	50.00%
#92		2	0	0	2	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#93		2	0	0	2	2	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#94		48	0	0	48	20	10	0	0	18	5	3	2	13	36.11%	72.22%	81.25%	
#95		6	0	0	6	0	3	0	0	3	0	0	0	0	3	100.00%	100.00%	100.00%
#96		7	0	0	7	2	1	0	0	4	0	0	0	0	4	66.67%	100.00%	100.00%
#97		5	0	0	5	0	0	0	0	5	0	0	0	0	5	100.00%	100.00%	100.00%
#98		2	0	0	2	2	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#99		5	0	0	5	0	0	0	0	5	0	0	0	0	5	100.00%	100.00%	100.00%
#100		3	0	0	3	0	0	0	0	3	3	2	1	0	0	0.00%	0.00%	0.00%
#101		27	0	0	27	9	5	0	0	13	2	2	0	11	11	50.00%	84.62%	84.62%
#102		3	0	0	3	0	0	0	0	3	1	1	0	0	2	66.67%	66.67%	66.67%
#103		14	0	0	14	3	2	0	0	9	2	2	0	7	7	58.33%	77.78%	77.78%
#104		0	0	86	86	28	20	3	3	35	25	22	3	10	16.67%	28.57%	31.25%	
#105		1301	0	0	1301	560	114	32	595	134	155	134	21	440	38.80%	73.95%	76.66%	
#106		4	0	0	4	2	0	0	0	2	0	0	0	2	50.00%	100.00%	100.00%	
#107		9	0	0	9	2	3	1	3	3	1	0	1	2	50.00%	66.67%	100.00%	
#108		1	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#109		1	0	0	1	0	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%	
#110		0	0	1	1	0	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%	
#111		1	0	0	1	0	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AUV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated				Errors		Total System Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	BST Caused Fallout	CLEC Caused Fallout								
#112		4	0	0	4	0	1	0	0	3	2	2	0	0	0	1	33.33%	33.33%	33.33%
#113		0	0	5	5	2	1	0	0	2	0	0	0	0	0	2	50.00%	100.00%	100.00%
#114		43	0	0	43	7	3	0	0	33	10	9	1	1	1	23	58.97%	69.70%	71.88%
#115		0	0	3	3	1	0	0	0	2	1	1	0	0	1	1	33.33%	50.00%	50.00%
#116		5	0	0	5	1	0	0	0	4	3	1	2	1	1	1	33.33%	25.00%	50.00%
#117		2	0	0	2	0	1	0	0	1	1	0	0	0	0	0	0.00%	0.00%	0.00%
#118		5	0	0	5	1	0	0	0	4	0	0	0	0	4	4	80.00%	100.00%	100.00%
#119		50	0	0	50	20	2	3	3	25	4	4	0	0	21	21	46.67%	84.00%	84.00%
#120		0	0	32	32	0	11	2	2	19	12	12	0	0	7	7	36.84%	36.84%	36.84%
#121		12	0	0	12	1	1	0	0	10	1	1	0	0	9	9	81.82%	90.00%	90.00%
#122		35	0	0	35	4	4	1	1	26	11	8	3	3	15	15	55.56%	57.69%	65.22%
#123		24	0	0	24	2	11	0	0	11	0	0	0	0	11	11	84.62%	100.00%	100.00%
#124		34	0	0	34	10	3	0	0	21	8	8	0	0	13	13	41.94%	61.90%	61.90%
#125		0	0	3	3	0	1	1	1	1	1	0	1	1	0	0	0.00%	0.00%	0.00%
#126		0	0	5	5	5	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#127		2	0	0	2	0	1	0	0	1	0	0	0	0	1	1	100.00%	100.00%	100.00%
#128		2	0	0	2	0	0	0	0	2	0	0	0	0	2	2	100.00%	100.00%	100.00%
#129		11	0	0	11	5	1	0	0	5	4	3	1	1	1	1	11.11%	20.00%	25.00%
#130		6	0	0	6	2	0	0	0	4	0	0	0	0	4	4	66.67%	100.00%	100.00%
#131		23	0	0	23	2	4	4	4	13	2	2	0	0	11	11	73.33%	84.62%	84.62%
#132		11	0	0	11	0	0	0	3	8	0	0	0	0	8	8	100.00%	100.00%	100.00%
#133		4	0	0	4	1	0	0	0	3	1	0	1	1	2	2	66.67%	66.67%	100.00%
#134		5	0	0	5	3	1	0	0	1	1	0	1	1	0	0	0.00%	0.00%	0.00%
#135		8	0	0	8	1	4	0	0	3	1	1	0	0	2	2	50.00%	66.67%	66.67%
#136		13	0	0	13	2	2	2	2	7	3	1	2	2	4	4	57.14%	57.14%	80.00%
#137		23	0	0	23	1	3	0	0	19	12	10	2	2	7	7	38.89%	36.84%	41.18%
#138		9	0	0	9	4	1	0	0	4	3	2	1	1	1	1	14.29%	25.00%	33.33%
#139		4	0	0	4	0	3	0	0	1	0	0	0	0	1	1	100.00%	100.00%	100.00%
#140		16	0	0	16	4	0	0	0	12	2	2	0	0	10	10	62.50%	83.33%	83.33%
#141		73	0	0	73	41	8	2	2	22	11	5	6	6	11	11	19.30%	50.00%	68.75%
#142		8	0	0	8	1	4	0	0	3	0	0	0	0	3	3	75.00%	100.00%	100.00%
#143		51	0	0	51	10	7	1	1	33	9	1	8	8	24	24	68.57%	72.73%	96.00%
#144		735	0	0	735	131	82	17	17	505	230	181	49	49	275	275	46.85%	54.46%	60.31%
#145		0	41	0	41	13	8	0	0	20	11	9	2	2	9	9	29.03%	45.00%	50.00%
#146		562	0	0	562	102	61	10	10	389	154	117	37	37	235	235	51.76%	60.41%	66.76%
#147		56	0	0	56	9	19	1	1	27	3	1	2	2	24	24	70.59%	88.89%	96.00%
#148		312	0	0	312	43	34	12	12	223	78	62	16	16	145	145	58.00%	65.02%	70.05%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects		Validated		Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				CLEC Caused Fallout	Issued SO's
#149		115	0	0	0	115	25	5	4	81	31	25	6	50.00%	61.73%	66.67%
#150		4	0	0	0	4	1	1	0	2	0	0	0	66.67%	100.00%	100.00%
#151		223	0	0	0	223	28	24	6	165	76	32	44	59.73%	53.94%	73.55%
#152		4	0	0	0	4	1	0	0	3	1	1	0	50.00%	66.67%	66.67%
#153		1	0	0	0	1	0	0	0	1	1	1	0	0.00%	0.00%	0.00%
#154		0	0	13	13	0	1	1	0	11	9	2	7	40.00%	18.18%	50.00%
#155		8	0	0	8	0	3	0	0	5	4	4	0	12.50%	20.00%	20.00%
#156		1	0	0	1	0	0	0	0	1	0	0	0	100.00%	100.00%	100.00%
#157		6	0	0	6	3	3	0	0	3	0	0	0	100.00%	100.00%	100.00%
#158		8	0	0	8	0	0	0	0	8	0	0	0	100.00%	100.00%	100.00%
#159		16	0	0	16	2	3	0	0	11	0	0	0	84.62%	100.00%	100.00%
#160		3	0	0	3	0	0	0	0	3	2	1	1	50.00%	33.33%	50.00%
#161		2	0	0	2	1	0	0	0	1	0	0	0	50.00%	100.00%	100.00%
#162		7	0	0	7	1	1	1	1	4	3	2	1	25.00%	25.00%	33.33%
#163		1	0	0	1	0	0	0	0	1	0	0	0	100.00%	100.00%	100.00%
#164		2	0	0	2	0	1	1	0	1	0	0	0	100.00%	100.00%	100.00%
#165		24	0	0	24	12	3	0	0	9	1	1	0	38.10%	88.89%	88.89%
#166		3	0	0	3	0	0	0	0	3	0	0	0	100.00%	100.00%	100.00%
#167		0	0	15	15	1	1	1	6	7	1	1	0	75.00%	85.71%	85.71%
#168		40	0	0	40	9	7	7	1	23	3	1	2	66.67%	86.96%	95.24%
#169		37	0	0	37	2	2	2	1	32	18	15	3	45.16%	43.75%	48.28%
#170		77	0	0	77	3	9	9	1	64	22	21	1	63.64%	65.63%	66.67%
#171		246	0	0	246	32	36	36	5	173	50	35	15	64.74%	71.10%	77.85%
#172		61	0	0	61	10	6	6	1	44	12	6	6	66.67%	72.73%	84.21%
#173		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#174		1	0	0	1	0	0	0	0	1	0	0	0	100.00%	100.00%	100.00%
#175		1	0	0	1	0	0	0	0	1	0	0	0	100.00%	100.00%	100.00%
#176		1666	0	0	1666	224	278	278	53	1111	447	347	100	53.77%	59.77%	65.68%
#177		10	0	0	10	1	2	2	0	7	5	0	5	66.67%	28.57%	100.00%
#178		2	0	0	2	0	0	0	1	1	0	0	0	100.00%	100.00%	100.00%
#179		261	0	0	261	26	9	9	3	223	118	104	14	44.68%	47.09%	50.24%
#180		6	0	0	6	2	0	0	0	4	1	1	0	50.00%	75.00%	75.00%
#181		4	0	0	4	3	0	0	0	1	0	0	0	25.00%	100.00%	100.00%
#182		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#183		4	0	0	4	2	1	1	0	1	0	0	0	33.33%	100.00%	100.00%
#184		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#185		0	0	13	13	6	3	3	1	3	1	0	1	25.00%	66.67%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Validated			Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout					BST Caused Fallout	CLEC Caused Fallout
#186		0	0	83	83	41	13	1	28	18	9	9	10	16.67%	35.71%	52.63%
#187		50	0	0	50	4	8	0	38	3	2	1	35	85.37%	92.11%	94.59%
#188		217	0	0	217	30	21	2	164	55	47	8	109	58.60%	66.46%	69.87%
#189		33	0	0	33	3	0	3	27	10	9	1	17	58.62%	62.96%	65.38%
#190		5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%
#191		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#192		20	0	0	20	1	4	0	19	5	4	1	14	73.68%	73.68%	77.78%
#193		22	0	0	22	7	13	0	2	1	1	0	1	11.11%	50.00%	50.00%
#194		42	0	0	42	16	6	0	20	4	2	2	16	47.06%	80.00%	88.89%
#195		36	0	0	36	5	6	0	25	5	4	1	20	68.97%	80.00%	83.33%
#196		13	0	0	13	1	0	0	12	6	3	3	6	60.00%	50.00%	66.67%
#197		25	0	0	25	1	1	0	23	4	4	0	19	79.17%	82.61%	82.61%
#198		7	0	0	7	1	2	0	4	1	1	0	3	60.00%	75.00%	75.00%
#199		44	0	0	44	13	5	2	24	2	1	1	22	61.11%	91.67%	95.65%
#200		8	0	0	8	2	0	0	6	0	0	0	6	75.00%	100.00%	100.00%
#201		140	0	0	140	41	10	0	89	22	17	5	67	53.60%	75.28%	79.76%
#202		36	0	0	36	4	8	0	24	9	5	4	15	62.50%	62.50%	75.00%
#203		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
LENS Subtotal		9971	0	0	9971	2181	1188	236	6366	2246	1767	479	4120	51.07%	64.72%	69.98%
EDI Subtotal		0	956	0	956	374	125	7	450	174	112	62	276	36.22%	61.33%	71.13%
TAG Subtotal		0	0	484	484	135	91	14	244	109	70	39	135	39.71%	55.33%	65.85%
TOTAL INTERFACES		9971	956	484	11411	2690	1404	257	7060	2529	1949	580	4531	49.41%	64.18%	69.92%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AUV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH					
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation			
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused				Issued SO's		
#1		1	0	0	1	0	0	0	0	1	0	0	0	0	0	1	100.00%	100.00%	100.00%
#2		0	0	16	16	4	0	0	0	12	5	2	3	7	53.85%	58.33%	77.78%		
#3		0	0	732	732	96	81	1	1	554	43	23	20	511	81.11%	92.24%	95.69%		
#4		0	0	84	84	7	5	1	1	71	9	3	6	62	86.11%	87.32%	95.38%		
#5		0	0	357	357	62	43	2	2	250	57	18	39	193	70.70%	77.20%	91.47%		
#6		0	0	301	301	57	23	0	0	221	28	20	8	193	71.48%	87.33%	90.61%		
#7		6	0	0	6	0	1	0	0	5	0	0	0	5	100.00%	100.00%	100.00%		
#8		457	0	0	457	41	27	7	7	382	29	19	10	353	85.47%	92.41%	94.89%		
#9		116	0	0	116	10	8	2	2	96	5	4	1	91	86.67%	94.79%	95.79%		
#10		177	0	0	177	30	8	3	3	136	16	11	5	120	74.53%	88.24%	91.60%		
#11		765	0	0	765	102	81	13	13	569	63	36	27	506	78.57%	88.93%	93.36%		
#12		30	0	0	30	10	10	3	3	7	2	2	0	5	29.41%	71.43%	71.43%		
#13		41	0	0	41	11	4	0	0	26	1	0	1	25	69.44%	96.15%	100.00%		
#14		47	0	0	47	10	6	0	0	31	2	1	1	29	72.50%	93.55%	96.67%		
#15		17	0	0	17	0	3	2	2	12	5	4	1	7	63.64%	58.33%	63.64%		
#16		0	0	3	3	0	0	0	1	2	2	1	1	0	0.00%	0.00%	0.00%		
#17		10	0	0	10	0	0	0	3	7	1	0	1	6	100.00%	85.71%	100.00%		
#18		9	0	0	9	0	1	0	0	8	1	0	1	7	100.00%	87.50%	100.00%		
#19		31	0	0	31	0	0	0	11	20	19	14	5	1	6.67%	5.00%	6.67%		
#20		124	0	0	124	1	15	8	8	100	60	10	50	40	78.43%	40.00%	80.00%		
#21		5	0	0	5	0	0	0	0	5	2	0	2	3	100.00%	60.00%	100.00%		
#22		3	0	0	3	0	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#23		53	0	0	53	3	1	0	0	49	16	13	3	33	67.35%	67.35%	71.74%		
#24		13	0	0	13	4	4	0	0	5	0	0	0	5	55.56%	100.00%	100.00%		
#25		12	0	0	12	2	4	0	0	6	0	0	0	6	75.00%	100.00%	100.00%		
#26		0	228	0	228	99	48	2	2	79	14	11	3	65	37.14%	82.28%	85.53%		
#27		0	17	0	17	4	1	0	0	12	3	2	1	9	60.00%	75.00%	81.82%		
#28		0	26	0	26	19	1	0	0	6	0	0	0	6	24.00%	100.00%	100.00%		
#29		0	4	0	4	0	1	0	0	3	0	0	0	3	100.00%	100.00%	100.00%		
#30		0	20	0	20	8	0	5	5	7	4	4	0	3	20.00%	42.86%	42.86%		
#31		0	203	0	203	155	13	2	2	33	6	3	3	27	14.59%	81.82%	90.00%		
#32		0	146	0	146	81	14	3	3	48	10	7	3	38	30.16%	79.17%	84.44%		
#33		21	0	0	21	2	2	4	4	13	2	1	1	11	78.57%	84.62%	91.67%		
#34		2200	0	0	2200	498	206	32	32	1464	258	188	70	1206	63.74%	82.38%	86.51%		
#35		0	0	2	2	0	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%		
#36		0	0	1151	1151	170	176	0	0	805	93	47	46	712	76.64%	88.45%	93.81%		
#37		0	0	820	820	98	104	2	2	616	62	36	26	554	80.52%	89.94%	93.90%		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Achieved Flowthrough			Base Calculation	CLEC Error Excluded Calculation
Name	RESH / OCN	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused					CLEC Caused
#38		0	0	8	8	0	0	1	7	4	0	3	100.00%	42.86%	100.00%	
#39		0	0	1422	1422	238	114	225	958	52	844	74.43%	85.10%	88.10%		
#40		0	0	858	858	117	81	177	562	44	481	74.92%	85.59%	91.62%		
#41		0	0	686	686	102	71	90	490	27	419	76.46%	85.51%	93.95%		
#42		0	0	2	2	0	1	0	2	0	1	100.00%	50.00%	100.00%		
#43		14	0	0	14	0	1	1	13	1	12	92.31%	92.31%	92.31%		
#44		34	0	0	34	8	5	1	25	5	20	60.61%	80.00%	80.00%		
#45		15	0	0	15	0	9	1	14	9	5	35.71%	35.71%	35.71%		
#46		20	0	0	20	0	1	5	15	1	14	93.33%	93.33%	93.33%		
#47		5	0	0	5	0	1	2	3	1	2	66.67%	66.67%	66.67%		
#48		0	537	0	537	294	40	120	111	22	71	18.35%	63.96%	76.34%		
#49		2791	0	0	2791	1878	117	55	844	101	727	26.87%	86.14%	87.80%		
#50		43	0	0	43	24	0	2	17	0	17	41.46%	100.00%	100.00%		
#51		7	0	0	7	0	5	2	5	5	0	0.00%	0.00%	0.00%		
#52		0	47	0	47	2	9	16	28	5	19	73.08%	67.86%	79.17%		
#53		0	0	743	743	150	25	51	534	13	509	75.74%	95.32%	97.51%		
#54		0	0	27	27	5	12	3	17	12	5	41.67%	29.41%	71.43%		
#55		6469	0	0	6469	250	31	150	6053	19	6022	95.83%	99.49%	99.80%		
#56		32	0	0	32	6	2	12	12	2	10	55.56%	83.33%	83.33%		
#57		102	0	0	102	32	9	7	61	7	52	57.14%	85.25%	88.14%		
#58		2	0	0	2	1	0	0	1	0	1	50.00%	100.00%	100.00%		
#59		515	0	0	515	69	22	44	398	6	376	83.37%	94.47%	98.43%		
#60		73	0	0	73	3	1	10	57	1	56	93.33%	98.25%	98.25%		
#61		3	0	0	3	0	1	0	2	1	1	50.00%	50.00%	50.00%		
#62		0	0	2	2	0	2	0	2	2	0	0.00%	0.00%	0.00%		
#63		8	0	0	8	0	3	1	4	3	1	25.00%	25.00%	25.00%		
#64		16	0	0	16	0	3	0	16	3	13	81.25%	81.25%	81.25%		
#65		0	0	51	51	19	4	9	23	3	19	46.34%	82.61%	86.36%		
#66		98	0	0	98	12	5	5	80	3	75	83.33%	93.75%	96.15%		
#67		2	0	0	2	0	1	0	2	0	1	100.00%	50.00%	100.00%		
#68		79	0	0	79	2	56	1	69	30	13	28.89%	18.84%	30.23%		
#69		1440	0	0	1440	658	150	117	659	93	509	40.40%	77.24%	84.55%		
#70		136	0	0	136	46	13	15	73	10	60	51.72%	82.19%	85.71%		
#71		8	0	0	8	1	0	1	6	0	6	85.71%	100.00%	100.00%		
#72		0	67	0	67	36	2	24	4	1	2	5.13%	50.00%	66.67%		
#73		2	0	0	2	0	0	2	0	0	0	0.00%	0.00%	0.00%		
#74		112	0	0	112	30	3	13	69	2	66	67.35%	95.65%	97.06%		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
 REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
 Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESOG										Achieved Flowthrough			Base Calculation	CLEC Error Excluded Calculation			
Name	RESH / OCN	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation				
		LENS	EDI	TAG	Total LSR's	Manual	Auto Clarification	Pending Supps (Z Status)	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout								
#75		25	0	0	25	0	18	7	0	0	0	2	2	0	0	0	100.00%	71.43%	100.00%
#76		156	0	0	156	24	14	117	1	15	18	18	15	0	0	0	71.74%	84.62%	86.84%
#77		2	0	0	2	0	1	0	0	0	0	0	0	0	0	0	100.00%	100.00%	100.00%
#78		9	0	0	9	3	1	5	0	0	0	0	0	0	0	0	62.50%	100.00%	100.00%
#79		7	0	0	7	0	2	4	1	0	1	1	0	0	0	0	100.00%	75.00%	100.00%
#80		1	0	0	1	0	0	1	0	0	0	0	0	0	0	0	100.00%	100.00%	100.00%
#81		0	0	905	905	116	6	694	89	312	367	327	327	55	0	0	43.31%	47.12%	51.17%
#82		0	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#83		0	0	114	114	44	23	46	1	2	6	40	40	4	2	4	46.51%	86.96%	95.24%
#84		0	0	14	14	3	5	6	0	0	1	5	5	1	0	0	62.50%	83.33%	100.00%
#85		0	0	21	21	2	6	12	1	1	1	11	11	0	0	0	78.57%	91.67%	91.67%
#86		0	0	9	9	1	0	7	1	1	3	4	4	1	2	4	66.67%	57.14%	80.00%
#87		0	0	23	23	12	0	11	0	1	1	10	10	1	1	0	43.48%	90.91%	90.91%
#88		120	0	0	120	14	32	71	3	4	10	61	61	4	6	6	77.22%	85.92%	93.85%
#89		25	0	0	25	0	1	24	0	0	1	23	23	0	1	0	100.00%	95.83%	100.00%
#90		31	0	0	31	2	3	26	0	0	4	22	22	0	4	4	91.67%	84.62%	100.00%
#91		26	0	0	26	2	2	22	0	0	2	20	20	1	1	0	86.96%	90.91%	95.24%
#92		36	0	0	36	2	5	28	1	3	6	22	22	3	3	3	81.48%	78.57%	88.00%
#93		0	0	58	58	23	13	22	0	2	3	19	19	2	2	1	43.18%	86.36%	90.48%
#94		6487	0	0	6487	777	392	5240	78	913	989	4251	4251	76	0	0	71.55%	81.13%	82.32%
#95		24	0	0	24	1	11	10	2	1	2	8	8	1	1	0	80.00%	80.00%	88.89%
#96		0	0	22	22	18	0	2	2	1	1	1	1	0	0	0	5.00%	50.00%	50.00%
#97		729	0	0	729	329	50	343	7	14	27	316	316	13	0	0	47.95%	92.13%	95.76%
#98		0	0	4	4	0	1	3	0	1	1	2	2	1	0	0	66.67%	66.67%	66.67%
#99		0	0	5	5	0	0	4	1	0	0	4	4	0	0	0	100.00%	100.00%	100.00%
#100		0	0	1	1	0	0	1	0	0	0	1	1	0	0	0	100.00%	100.00%	100.00%
#101		0	0	25	25	0	2	19	4	6	8	11	11	2	2	0	64.71%	57.89%	64.71%
#102		0	0	2	2	0	0	2	0	0	0	2	2	0	0	0	100.00%	100.00%	100.00%
#103		0	0	2	2	1	0	1	0	0	0	1	1	0	0	0	50.00%	100.00%	100.00%
#104		1460	0	0	1460	131	120	1203	6	35	49	1154	1154	14	0	0	87.42%	95.93%	97.06%
#105		2108	0	0	2108	273	197	1598	40	61	144	1454	1454	83	0	0	81.32%	90.99%	95.97%
#106		25	0	0	25	4	10	11	0	0	1	10	10	1	0	0	71.43%	90.91%	100.00%
#107		0	0	16	16	14	0	2	0	0	1	1	1	0	0	0	6.67%	50.00%	100.00%
#108		0	0	12	12	9	1	2	0	0	0	2	2	0	0	0	18.18%	100.00%	100.00%
#109		142	0	0	142	39	45	58	0	3	11	47	47	8	0	0	52.81%	81.03%	94.00%
#110		24	0	0	24	11	2	11	0	1	2	9	9	1	1	0	42.86%	81.82%	90.00%
#111		6	0	0	6	0	0	5	1	2	3	2	2	1	0	0	50.00%	40.00%	50.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 07/01/2001 - 07/31/2001

Supplemental Exhibit AJV-6
Attachment 2B

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects		Validated		Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
#112		122	0	0	0	122	0	0	0	80	13	5	8	67	83.75%	93.06%
#113		3	0	0	0	3	0	0	0	2	0	0	0	2	100.00%	100.00%
#114		15	0	0	0	15	1	7	0	7	3	1	2	4	66.67%	80.00%
#115		8	0	0	0	8	1	1	1	5	2	0	2	3	75.00%	100.00%
#116		386	0	0	0	386	77	47	1	261	36	11	25	225	71.88%	95.34%
#117		16	0	0	0	16	7	3	0	6	0	0	0	6	46.15%	100.00%
#118		0	28664	0	0	28664	5347	3248	5	20064	2542	2150	392	17522	70.03%	89.07%
#119		16	0	0	0	16	3	4	0	9	6	4	2	3	30.00%	42.86%
#120		4	0	0	0	4	0	0	0	4	2	0	2	2	100.00%	100.00%
#121		85	0	0	0	85	9	11	0	65	15	5	10	50	78.13%	90.91%
#122		4	0	0	0	4	2	0	0	2	1	1	0	1	25.00%	50.00%
#123		134	0	0	0	134	21	23	6	84	6	4	2	78	75.73%	95.12%
#124		0	0	0	0	23	2	0	0	21	1	1	0	20	86.96%	95.24%
#125		19	0	0	0	19	4	0	1	14	1	1	0	13	72.22%	92.86%
#126		667	0	0	0	667	146	43	5	473	51	30	21	422	70.57%	93.36%
#127		2111	0	0	0	2111	484	199	13	1415	131	63	68	1284	70.13%	95.32%
#128		80	0	0	0	80	0	30	3	47	18	4	14	29	87.88%	87.88%
#129		111	0	0	0	111	24	52	1	34	4	1	3	30	54.55%	88.24%
#130		0	291	0	0	291	84	42	2	163	33	22	11	130	55.08%	79.75%
#131		73	0	0	0	73	11	22	7	33	3	2	1	30	69.77%	90.91%
#132		2038	0	0	0	2038	328	216	30	1484	274	182	92	1190	70.00%	81.28%
#133		0	1179	0	0	1179	329	120	38	692	224	192	32	468	47.32%	67.63%
#134		44	0	0	0	44	5	7	4	28	16	2	14	12	63.16%	85.71%
#135		509	0	0	0	509	60	71	15	363	96	72	24	267	66.92%	73.55%
#136		0	0	0	0	3	0	1	1	1	0	0	0	1	100.00%	100.00%
#137		15	0	0	0	15	5	5	0	5	0	0	0	5	50.00%	100.00%
#138		19	0	0	0	19	0	2	0	17	17	9	8	0	0.00%	0.00%
#139		4	0	0	0	4	0	0	0	4	4	1	3	0	0.00%	0.00%
#140		0	0	0	0	17	4	2	5	6	2	1	1	4	44.44%	66.67%
#141		21	0	0	0	21	2	6	1	12	6	0	6	6	75.00%	100.00%
#142		234	0	0	0	234	12	38	33	151	114	63	51	37	33.04%	24.50%
#143		89	0	0	0	89	13	2	6	68	21	13	8	47	64.38%	69.12%
#144		2	0	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%
#145		9	0	0	0	9	1	0	0	8	0	0	0	8	88.89%	100.00%
#146		247	0	0	0	247	42	18	1	186	3	1	2	183	80.97%	98.39%
#147		20	0	0	0	20	3	3	0	14	2	0	2	12	80.00%	100.00%
#148		24	0	0	0	24	3	2	0	19	2	1	1	17	80.95%	94.44%

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH						
	LESOG										Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation				
	Mechanized Interface Used			Validated			Errors										
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout	Issued SO's	
#149	12	0	0	0	12	1	4	0	0	7	3	3	0	4	50.00%	57.14%	57.14%
#150	0	404	0	0	404	275	28	6	95	57	40	17	38	10.76%	40.00%	48.72%	
#151	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#152	745	0	0	0	745	118	72	11	544	100	64	36	444	70.93%	81.62%	87.40%	
#153	0	0	0	11030	11030	8296	1036	29	1669	358	90	268	1311	13.52%	78.55%	93.58%	
#154	0	0	0	4	4	1	0	1	2	0	0	0	2	66.67%	100.00%	100.00%	
#155	9326	0	0	0	9326	447	414	23	8442	945	701	244	7497	86.72%	88.81%	91.45%	
#156	95	0	0	0	95	50	27	0	18	6	5	1	12	17.91%	66.67%	70.59%	
#157	0	281	0	0	281	32	38	12	199	56	42	14	143	65.90%	71.86%	77.30%	
#158	2	0	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#159	915	0	0	0	915	497	112	7	299	20	9	11	279	35.54%	93.31%	96.88%	
#160	12	0	0	0	12	2	5	0	5	1	0	1	4	66.67%	80.00%	100.00%	
#161	0	49	0	0	49	14	13	0	22	4	3	1	18	51.43%	81.82%	85.71%	
#162	0	562	0	0	562	329	83	5	145	33	15	18	112	24.56%	77.24%	88.19%	
#163	0	137	0	0	137	39	42	0	56	11	3	8	45	51.72%	80.36%	93.75%	
#164	441	0	0	0	441	88	59	12	282	66	43	23	216	62.25%	76.60%	83.40%	
#165	0	106	0	0	106	29	22	0	55	12	2	10	43	58.11%	78.18%	95.56%	
#166	0	1341	0	0	1341	305	299	0	737	483	35	448	254	42.76%	34.46%	87.85%	
#167	0	10	0	0	10	0	2	0	8	0	0	0	8	100.00%	100.00%	100.00%	
#168	0	10	0	0	10	6	1	0	3	1	0	1	2	25.00%	66.67%	100.00%	
#169	0	65	0	0	65	18	9	0	38	9	1	8	29	60.42%	76.32%	96.67%	
#170	0	61	0	0	61	20	7	0	34	12	3	9	22	48.89%	64.71%	88.00%	
#171	63	0	0	0	63	7	11	0	45	11	5	6	34	73.91%	75.56%	87.18%	
#172	1076	0	0	0	1076	95	111	11	859	121	66	55	738	82.09%	85.91%	91.79%	
#173	12	0	0	0	12	0	0	1	11	3	2	1	8	80.00%	72.73%	80.00%	
#174	6	0	0	0	6	2	1	0	3	0	0	0	3	60.00%	100.00%	100.00%	
#175	12	0	0	0	12	3	2	0	7	2	1	1	5	55.56%	71.43%	83.33%	
#176	51	0	0	0	51	2	3	2	44	11	3	8	33	86.84%	75.00%	91.67%	
#177	26	0	0	0	26	4	2	0	20	3	2	1	17	73.91%	85.00%	89.47%	
#178	9	0	0	0	9	1	0	0	8	3	0	3	5	83.33%	62.50%	100.00%	
#179	28	0	0	0	28	2	4	1	21	2	1	1	19	86.36%	90.48%	95.00%	
LENS Subtotal	46128	0	0	0	46128	7306	3278	479	35065	4187	2935	1252	30878	75.09%	88.06%	91.32%	
EDI Subtotal	0	35895	0	0	35895	8183	4309	102	23301	3715	2656	1059	19586	64.37%	84.06%	88.06%	
TAG Subtotal	0	0	0	19576	19576	9671	2085	159	7661	1368	712	656	6293	37.74%	82.14%	89.84%	
TOTAL INTERFACES	46128	35895	19576	19576	101599	25160	9672	740	66027	9270	6303	2967	56757	64.34%	85.96%	90.00%	

	ACHIEVED FLOW-THROUGH %	ADJUSTED FLOW-THROUGH %
CLEC AGGREGATE		
REGION ALL SERVICES	37.50%	86.36%

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		Mechanized Interface Used				Rejects				Errors				Achieved	Base	CLEC Error
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Flowthrough	Calculation	Calculation		
#1		729	0	729	347	91	291	166	58	108	125	23.58%	42.96%	68.31%		
#2		277	0	277	177	3	97	52	43	9	45	16.98%	46.39%	51.14%		
#3		143	0	143	126	2	15	9	2	7	6	4.48%	40.00%	75.00%		
#4		719	0	719	470	31	218	76	28	48	142	22.19%	65.14%	83.53%		
#5		25	0	25	3	5	17	2	0	2	15	83.33%	88.24%	100.00%		
#6		0	95	95	17	6	72	32	32	0	40	44.94%	55.56%	55.56%		
#7		3	0	3	3	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#8		54	0	54	43	6	5	3	1	2	2	4.35%	40.00%	66.67%		
#9		0	1555	1555	653	118	784	226	120	106	558	41.92%	71.17%	82.30%		
#10		2	0	2	0	1	1	0	0	0	1	100.00%	100.00%	100.00%		
#11		0	47	47	26	10	11	5	2	3	6	17.65%	54.55%	75.00%		
#12		0	151	151	82	22	47	10	4	6	37	30.08%	78.72%	90.24%		
#13		0	6	6	6	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#14		0	46	46	19	8	19	15	11	4	4	11.76%	21.05%	26.67%		
#15		0	1674	1674	1573	101	0	0	0	0	0	0.00%	0.00%	0.00%		
#16		708	0	708	203	7	498	58	18	40	440	66.57%	88.35%	96.07%		
#17		1963	0	1963	251	33	1679	110	21	89	1569	85.23%	93.45%	98.68%		
#18		19	0	19	7	9	3	2	0	2	1	12.50%	33.33%	100.00%		
#19		0	13	13	8	0	5	2	2	0	3	23.08%	60.00%	60.00%		
#20		925	0	925	740	113	72	40	24	16	32	4.02%	44.44%	57.14%		
#21		10	0	10	2	0	8	1	1	0	7	70.00%	87.50%	87.50%		
#22		0	29	29	13	2	14	10	4	6	4	19.05%	28.57%	50.00%		
#23		0	60	60	42	10	8	6	0	6	2	4.55%	25.00%	100.00%		
#24		2286	0	2286	963	243	1080	300	185	115	780	40.46%	72.22%	80.83%		
#25		4	0	4	3	0	1	1	0	1	0	0.00%	0.00%	0.00%		
#26		628	0	628	246	69	313	68	50	18	245	45.29%	78.27%	83.05%		
#27		182	0	182	94	11	77	18	11	7	59	35.98%	76.62%	84.29%		
#28		167	0	167	71	2	94	60	38	22	34	23.78%	36.17%	47.22%		
#29		211	0	211	143	8	60	20	8	12	40	20.94%	66.67%	83.33%		
EDJ Subtotal		9055	0	9055	3892	634	4529	986	488	498	3543	44.72%	78.23%	87.89%		
TAG Subtotal		0	3676	3676	2439	277	960	306	175	131	654	20.01%	68.13%	78.89%		
TOTAL INTERFACES		9055	3676	12731	6331	911	5489	1292	663	629	4197	37.50%	76.46%	86.36%		

