

# BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Analysis

BST Measure

BST Volume

CLEC Measure

CLEC Volume

Standard Deviation

Standard Error

Zscore

Equity

Resale - Ordering															
% Rejected Service Requests - Mechanized															
A.1.11	O-7 Residence/KY (%)														Diagnostic
A.1.12	O-7 Business/KY (%)														Diagnostic
A.1.13	O-7 Design (Specials)/KY (%)														Diagnostic
A.1.14	O-7 PBX/KY (%)														Diagnostic
A.1.15	O-7 Centrex/KY (%)														Diagnostic
A.1.16	O-7 ISDN/KY (%)														Diagnostic
A.1.21	O-7 Residence/KY (%)														Diagnostic
A.1.22	O-7 Business/KY (%)														Diagnostic
A.1.23	O-7 Design (Specials)/KY (%)														Diagnostic
A.1.24	O-7 PBX/KY (%)														Diagnostic
A.1.25	O-7 Centrex/KY (%)														Diagnostic
A.1.26	O-7 ISDN/KY (%)														Diagnostic
A.1.31	O-7 Residence/KY (%)														Diagnostic
A.1.32	O-7 Business/KY (%)														Diagnostic
A.1.33	O-7 Design (Specials)/KY (%)														Diagnostic
A.1.34	O-7 PBX/KY (%)														Diagnostic
A.1.35	O-7 Centrex/KY (%)														Diagnostic
A.1.36	O-7 ISDN/KY (%)														Diagnostic
A.1.41	O-8 Residence/KY (%)														Diagnostic
A.1.42	O-8 Business/KY (%)														Diagnostic
A.1.43	O-8 Design (Specials)/KY (%)														Diagnostic
A.1.44	O-8 PBX/KY (%)														Diagnostic
A.1.45	O-8 Centrex/KY (%)														Diagnostic
A.1.46	O-8 ISDN/KY (%)														Diagnostic
A.1.71	O-8 Residence/KY (%)														Diagnostic
A.1.72	O-8 Business/KY (%)														Diagnostic
A.1.73	O-8 Design (Specials)/KY (%)														Diagnostic
A.1.74	O-8 PBX/KY (%)														Diagnostic
A.1.75	O-8 Centrex/KY (%)														Diagnostic
A.1.76	O-8 ISDN/KY (%)														Diagnostic
A.1.81	O-8 Residence/KY (%)														Diagnostic
A.1.82	O-8 Business/KY (%)														Diagnostic
A.1.83	O-8 Design (Specials)/KY (%)														Diagnostic
A.1.84	O-8 PBX/KY (%)														Diagnostic
A.1.85	O-8 Centrex/KY (%)														Diagnostic
A.1.86	O-8 ISDN/KY (%)														Diagnostic
A.1.91	O-9 Residence/KY (%)														Diagnostic
A.1.92	O-9 Business/KY (%)														Diagnostic
A.1.93	O-9 Design (Specials)/KY (%)														Diagnostic
A.1.94	O-9 PBX/KY (%)														Diagnostic
A.1.95	O-9 Centrex/KY (%)														Diagnostic
A.1.96	O-9 ISDN/KY (%)														Diagnostic
A.1.12.1	O-9 Residence/KY (%)														Diagnostic
<p><b>Reject Interval - Mechanized</b></p> <p>&gt;= 97% w in 1 hr</p> <p>&gt;= 97% w in 1 hr</p> <p>&gt;= 97% w in 1 hr</p> <p>&gt;= 97% w in 1 hr</p> <p>&gt;= 97% w in 1 hr</p>															
<p><b>Reject Interval - Partially Mechanized - 10 hours</b></p> <p>&gt;= 85% w in 10 hrs</p> <p>&gt;= 85% w in 10 hrs</p> <p>&gt;= 85% w in 10 hrs</p> <p>&gt;= 85% w in 10 hrs</p> <p>&gt;= 85% w in 10 hrs</p>															
<p><b>Reject Interval - Non-Mechanized</b></p> <p>&gt;= 85% w in 24 hrs</p> <p>&gt;= 85% w in 24 hrs</p> <p>&gt;= 85% w in 24 hrs</p> <p>&gt;= 85% w in 24 hrs</p> <p>&gt;= 85% w in 24 hrs</p>															
<p><b>FOC Timeliness - Mechanized</b></p> <p>&gt;= 95% w in 3 hrs</p> <p>&gt;= 95% w in 3 hrs</p> <p>&gt;= 95% w in 3 hrs</p> <p>&gt;= 95% w in 3 hrs</p> <p>&gt;= 95% w in 3 hrs</p>															
<p><b>FOC Timeliness - Partially Mechanized - 10 hours</b></p> <p>&gt;= 85% w in 10 hrs</p>															

## BellSouth Monthly State Summary Kentucky, June 2002

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	>= 85% w in 10 hrs			100.00%	74				YES
A.1.12.3	>= 85% w in 10 hrs								
A.1.12.4	>= 85% w in 10 hrs								
A.1.12.5	>= 85% w in 10 hrs								
A.1.12.6	>= 85% w in 10 hrs								
<b>FOC Timeliness - Non-Mechanized</b>									
A.1.13.1	>= 85% w in 36 hrs			100.00%	76				YES
A.1.13.2	>= 85% w in 36 hrs			100.00%	26				YES
A.1.13.3	>= 85% w in 36 hrs			100.00%	19				YES
A.1.13.4	>= 85% w in 36 hrs			100.00%	1				YES
A.1.13.5	>= 85% w in 36 hrs			100.00%	3				YES
A.1.13.6	>= 85% w in 36 hrs			100.00%	4				YES
<b>FOC &amp; Reject Response Completeness - Mechanized</b>									
A.1.14.1.1	>= 95%			100.00%	46				YES
A.1.14.1.2	>= 95%			99.77%	6,879				YES
A.1.14.2.1	>= 95%			100.00%	2				YES
A.1.14.2.2	>= 95%			100.00%	152				YES
A.1.14.3.1	>= 95%								
A.1.14.3.2	>= 95%								
A.1.14.4.1	>= 95%								
A.1.14.4.2	>= 95%								
A.1.14.5.1	>= 95%								
A.1.14.5.2	>= 95%								
A.1.14.6.1	>= 95%								
A.1.14.6.2	>= 95%								
<b>FOC &amp; Reject Response Completeness - Partially Mechanized</b>									
A.1.15.1.1	>= 95%			100.00%	3				YES
A.1.15.1.2	>= 95%			99.59%	971				YES
A.1.15.2.1	>= 95%			100.00%	103				YES
A.1.15.2.2	>= 95%								
A.1.15.3.1	>= 95%								
A.1.15.3.2	>= 95%								
A.1.15.4.1	>= 95%								
A.1.15.4.2	>= 95%			50.00%	2				NO
A.1.15.5.1	>= 95%								
A.1.15.5.2	>= 95%								
A.1.15.6.1	>= 95%								
A.1.15.6.2	>= 95%								
<b>FOC &amp; Reject Response Completeness - Non-Mechanized</b>									
A.1.16.1	>= 95%			98.50%	133				YES
A.1.16.2	>= 95%			91.80%	61				NO
A.1.16.3	>= 95%			93.75%	32				NO
A.1.16.4	>= 95%			100.00%	1				YES
A.1.16.5	>= 95%			100.00%	6				YES
A.1.16.6	>= 95%			100.00%	5				YES
<b>FOC &amp; Reject Response Completeness (Multiple Responses) - Mechanized</b>									
A.1.17.1.1	>= 95%			100.00%	46				YES
A.1.17.1.2	>= 95%			99.90%	6,863				YES
A.1.17.2.1	>= 95%			100.00%	2				YES
A.1.17.2.2	>= 95%			98.68%	152				YES
A.1.17.3.1	>= 95%								
A.1.17.3.2	>= 95%								
A.1.17.4.1	>= 95%								
A.1.17.4.2	>= 95%								
A.1.17.5.1	>= 95%								
A.1.17.5.2	>= 95%								

# Bellsouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95%							
>= 95%							

## FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

Res	Res	Bus	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
O-11	ISDNEDIJKY (%)							
O-11	ISDNITAGKY (%)							
O-11	Residence/EDIJKY (%)		100.00%	3				YES
O-11	Residence/TAGKY (%)		96.25%	967				NO
O-11	Business/EDIJKY (%)							
O-11	Business/TAGKY (%)		93.20%	103				NO
O-11	Design (Specials)/EDIJKY (%)							
O-11	Design (Specials)/TAGKY (%)							
O-11	PBX/EDIJKY (%)							
O-11	PBX/TAGKY (%)							
O-11	Centrex/EDIJKY (%)		100.00%	1				YES
O-11	Centrex/TAGKY (%)							
O-11	ISDN/EDIJKY (%)							
O-11	ISDN/TAGKY (%)							

A.1.17.6.1  
A.1.17.6.2

A.1.18.1.1  
A.1.18.1.2  
A.1.18.2.1  
A.1.18.2.2  
A.1.18.3.1  
A.1.18.3.2  
A.1.18.4.1  
A.1.18.4.2  
A.1.18.5.1  
A.1.18.5.2  
A.1.18.6.1  
A.1.18.6.2

## FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized

O-11	Residence/EDIJKY (%)		96.18%	131				YES
O-11	Business/EDIJKY (%)		96.21%	56				YES
O-11	Design (Specials)/EDIJKY (%)		100.00%	30				YES
O-11	PBX/EDIJKY (%)		100.00%	1				YES
O-11	Centrex/EDIJKY (%)		100.00%	6				YES
O-11	ISDN/EDIJKY (%)		100.00%	5				YES

A.1.19.1  
A.1.19.2  
A.1.19.3  
A.1.19.4  
A.1.19.5  
A.1.19.6

## Resale - Provisioning

Order Completion Interval		Res	Res	Bus	Bus	Bus	Design	Design	Design	PBX	PBX	PBX	PBX	Centrex	Centrex	Centrex	Centrex	ISDN	ISDN	ISDN										
P-4	Residence/<10 circuits/Dispatch/KY (days)	6.21	4.768	6.00	200	5.719	0.41277	0.5104	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	
P-4	Residence/>10 circuits/Dispatch/KY (days)	0.89	106.364	0.60	4.616	0.60	0.01573	0.5104	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186	18.7186
P-4	Business/<10 circuits/Dispatch/KY (days)	5.38	13				1.938																							
P-4	Business/>10 circuits/Dispatch/KY (days)	5.45	1.512	3.40	31	9.666	1.75380	1.1705	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	2.1460	
P-4	Design (Specials)/<10 circuits/Dispatch/KY (days)	15.00	14	0.76	119	2.110	0.19502	2.1460																						
P-4	Design (Specials)/>10 circuits/Dispatch/KY (days)	0.33	1			0.000																								
P-4	PBX/<10 circuits/Dispatch/KY (days)	18.76	521	9.33	3	17.859	10.34079	0.9115																						
P-4	PBX/>10 circuits/Dispatch/KY (days)	6.57	191	2.00	1	9.387	9.41168	0.4868																						
P-4	Centrex/<10 circuits/Dispatch/KY (days)	17.15	13			22.649																								
P-4	Centrex/>10 circuits/Dispatch/KY (days)	1.59	25	2.00	1	1.735	1.76984	-0.2335																						
P-4	ISDN/<10 circuits/Dispatch/KY (days)	1.33	3	2.00	1	0.577	0.66667	-1.0000																						
P-4	ISDN/>10 circuits/Dispatch/KY (days)	6.47	116			9.450																								
P-4	Other/<10 circuits/Dispatch/KY (days)	2.01	124	1.17	2	3.915	2.79029	0.3006																						
P-4	Other/>10 circuits/Dispatch/KY (days)	9.36	14			7.067																								
P-4	Equipment/<10 circuits/Dispatch/KY (days)	1.28	190	6.00	3	12.521	7.41673	1.2986																						
P-4	Equipment/>10 circuits/Dispatch/KY (days)	3.64	450	1.67	2	7.317	5.18519	0.3800																						
P-4	Other/<10 circuits/Dispatch/KY (days)	6.07	5	12.00	1	9.029																								
P-4	Other/>10 circuits/Dispatch/KY (days)																													

## Held Orders

P-1	Residence/<10 circuits/Facility/KY (days)	30.33	112	0.00	0	45.299																								
P-1	Residence/>10 circuits/Facility/KY (days)	0.00	0	0.00	0																									
P-1	Equipment/<10 circuits/Equipment/KY (days)	15.00	10	0.00	0	20.456																								
P-1	Equipment/>10 circuits/Equipment/KY (days)	0.00	0																											
P-1	Other/<10 circuits/Other/KY (days)	0.00	0																											
P-1	Other/>10 circuits/Other/KY (days)	0.00	0																											

A.2.2.1.1  
A.2.2.1.2  
A.2.2.1.3  
A.2.2.1.4  
A.2.2.1.5  
A.2.2.1.6  
A.2.2.1.7  
A.2.2.1.8

### BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Analog

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	29.14	22	0.00	0	31.437			YES
	0.00	0	0.00	0				YES
	8.50	2	0.00	0	7.778			YES
	0.00	0						
	0.00	0						
	12.00	1	0.00	0	0.000			YES
	0.00	0	0.00	0				YES
	0.00	0	0.00	0				YES
	0.00	0	0.00	0				YES
	0.00	0	0.00	0				YES
	0.00	0	0.00	0				PBX
	0.00	0	0.00	0				PBX
	0.00	0	0.00	0				PBX
	0.00	0	0.00	0				PBX
	0.00	0	0.00	0				PBX
	45.00	1	0.00	0	0.000			Centrex
	0.00	0	0.00	0				Centrex
	6.00	1	0.00	0	0.000			Centrex
	0.00	0						Centrex
	0.00	0						Centrex
	0.00	0						Centrex
	0.00	0	0.00	0				ISDN
	0.00	0	0.00	0				ISDN
	0.00	0	0.00	0				ISDN
	0.00	0	0.00	0				ISDN
	0.00	0	0.00	0				ISDN

	0.39%	115,702	0.35%	5,213		0.00088	0.5137	YES
	1.46%	8,945	0.67%	149		0.00992	0.7995	YES
	14.17%	847						
	2.08%	48						
	1.37%	439	0.00%	1		0.11624	0.1176	YES
	2.64%	530	0.00%	1		0.16052	0.1646	YES

			0.68%	147				Diagnostic
			0.00%	46				Diagnostic
			25.00%	12				Diagnostic
			0.00%	2				Diagnostic
			0.00%	1				Diagnostic
			0.00%	6				Diagnostic

			165.48	16				YES
			148.92	1				YES

								Diagnostic
								Diagnostic
			288.09	3				Diagnostic
								Diagnostic
								Diagnostic

A.2.2.2.1.1	P-1	Business<10 circuits/Facility/KY (days)
A.2.2.2.1.2	P-1	Business<10 circuits/Equipment/KY (days)
A.2.2.2.1.3	P-1	Business<10 circuits/Other/KY (days)
A.2.2.2.2	P-1	Business>=10 circuits/Facility/KY (days)
A.2.2.2.2.1	P-1	Business>=10 circuits/Equipment/KY (days)
A.2.2.2.2.2	P-1	Business>=10 circuits/Other/KY (days)
A.2.2.3.1	P-1	Design (Specials)<10 circuits/Facility/KY (days)
A.2.2.3.1.1	P-1	Design (Specials)<10 circuits/Equipment/KY (days)
A.2.2.3.1.2	P-1	Design (Specials)<10 circuits/Other/KY (days)
A.2.2.3.2	P-1	Design (Specials)>=10 circuits/Facility/KY (days)
A.2.2.3.2.1	P-1	Design (Specials)>=10 circuits/Equipment/KY (days)
A.2.2.3.2.2	P-1	Design (Specials)>=10 circuits/Other/KY (days)
A.2.2.4.1	P-1	PBX<10 circuits/Facility/KY (days)
A.2.2.4.1.1	P-1	PBX<10 circuits/Equipment/KY (days)
A.2.2.4.1.2	P-1	PBX<10 circuits/Other/KY (days)
A.2.2.4.2	P-1	PBX>=10 circuits/Facility/KY (days)
A.2.2.4.2.1	P-1	PBX>=10 circuits/Equipment/KY (days)
A.2.2.4.2.2	P-1	PBX>=10 circuits/Other/KY (days)
A.2.2.4.3	P-1	Centrex<10 circuits/Facility/KY (days)
A.2.2.5.1.1	P-1	Centrex<10 circuits/Equipment/KY (days)
A.2.2.5.1.2	P-1	Centrex<10 circuits/Other/KY (days)
A.2.2.5.2	P-1	Centrex>=10 circuits/Facility/KY (days)
A.2.2.5.2.1	P-1	Centrex>=10 circuits/Equipment/KY (days)
A.2.2.5.2.2	P-1	Centrex>=10 circuits/Other/KY (days)
A.2.2.6.1	P-1	ISDN<10 circuits/Facility/KY (days)
A.2.2.6.1.1	P-1	ISDN<10 circuits/Equipment/KY (days)
A.2.2.6.1.2	P-1	ISDN<10 circuits/Other/KY (days)
A.2.2.6.2	P-1	ISDN>=10 circuits/Facility/KY (days)
A.2.2.6.2.1	P-1	ISDN>=10 circuits/Equipment/KY (days)
A.2.2.6.2.2	P-1	ISDN>=10 circuits/Other/KY (days)
A.2.2.6.2.3	P-1	ISDN>=10 circuits/Other/KY (days)

#### % Jeopardies - Mechanized

P-2	Residence/KY (%)
P-2	Business/KY (%)
P-2	Design (Specials)/KY (%)
P-2	PBX/KY (%)
P-2	Centrex/KY (%)
P-2	ISDN/KY (%)

#### % Jeopardies - Non-Mechanized

P-2	Residence/KY (%)
P-2	Business/KY (%)
P-2	Design (Specials)/KY (%)
P-2	PBX/KY (%)
P-2	Centrex/KY (%)
P-2	ISDN/KY (%)

#### Average Jeopardy Notice Interval - Mechanized

P-2	Residence/KY (hours)
P-2	Business/KY (hours)
P-2	Design (Specials)/KY (hours)
P-2	PBX/KY (hours)
P-2	Centrex/KY (hours)
P-2	ISDN/KY (hours)

#### Average Jeopardy Notice Interval - Non-Mechanized

P-2	Residence/KY (hours)
P-2	Business/KY (hours)
P-2	Design (Specials)/KY (hours)
P-2	PBX/KY (hours)
P-2	Centrex/KY (hours)

# BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Analog

BST Measure

BST Volume

CLEC Measure

CLEC Volume

Standard Deviation

Standard Error

Zscore

Equity

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic								Diagnostic

95% >= 48 hrs			100.00%	16				YES
95% >= 48 hrs			100.00%	1				YES
95% >= 48 hrs								
95% >= 48 hrs								
95% >= 48 hrs								

Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	3				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

Res	13.82%	5,541	11.36%	220		0.02373	1,0370	YES
Res	0.03%	110,376	0.02%	5,146		0.00025	0,4835	YES
Res	13.33%	15						
Res								
Bus	6.92%	1,648	2.38%	42		0.03965	1,1441	YES
Bus	0.07%	7,302	0.65%	154		0.00213	-2,7271	NO
Bus	6.25%	16						
Bus	0.00%	1						
Design	6.08%	543	0.00%	3		0.13632	0,4394	YES
Design	0.00%	191	0.00%	6		0.00000		YES
Design								
PBX	0.00%	14						
PBX	3.65%	26	0.00%	1		0.19597	0,1963	YES
PBX								
PBX	0.00%	3	0.00%	1		0.00000		YES
Centrex	3.39%	118						
Centrex	0.81%	124	0.00%	2		0.06375	0,1265	YES
Centrex	0.00%	14						
Centrex	0.00%	190						
ISDN	5.97%	67	0.00%	3		0.13982	0,4270	YES
ISDN	0.00%	451	0.00%	4		0.00000		YES
ISDN								
ISDN	0.00%	5	0.00%	1				

Res	11.36%	5,746	7.76%	232		0.02125	1,6966	YES
Res	3.24%	121,866	3.41%	5,332		0.00248	-0,6810	YES
Res	7.14%	14						
Res								
Bus	12.26%	3,564	3.17%	63		0.04169	2,1798	YES
Bus	6.67%	5,728	4.43%	203		0.01782	1,2546	YES
Bus	8.82%	34						
Bus	0.00%	3						
Design	3.80%	553	25.00%	4		0.09591	-2,2106	NO
Design	2.86%	105	0.00%	4		0.08487	0,3366	YES
Design								
PBX	0.00%	17						
PBX	0.00%	39	0.00%	3		0.00000		YES
PBX								
PBX	0.00%	5						

P-2	ISDN/KY (hours)

% Jeopardy Notice >= 48 hours - Mechanized	
P-2	Residence/KY (%)
P-2	Business/KY (%)
P-2	Design (Specials)/KY (%)
P-2	PBX/KY (%)
P-2	Centrex/KY (%)
P-2	ISDN/KY (%)

% Jeopardy Notice >= 48 hours - Non-Mechanized	
P-2	Residence/KY (%)
P-2	Business/KY (%)
P-2	Design (Specials)/KY (%)
P-2	PBX/KY (%)
P-2	Centrex/KY (%)
P-2	ISDN/KY (%)

% Missed Installation Appointments	
P-3	Residence/<10 circuits/Dispatch/KY (%)
P-3	Residence/<10 circuits/Non-Dispatch/KY (%)
P-3	Residence/>=10 circuits/Dispatch/KY (%)
P-3	Residence/>=10 circuits/Non-Dispatch/KY (%)
P-3	Business/<10 circuits/Dispatch/KY (%)
P-3	Business/<10 circuits/Non-Dispatch/KY (%)
P-3	Business/>=10 circuits/Dispatch/KY (%)
P-3	Business/>=10 circuits/Non-Dispatch/KY (%)
P-3	Design (Specials)/<10 circuits/Dispatch/KY (%)
P-3	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)
P-3	Design (Specials)/>=10 circuits/Dispatch/KY (%)
P-3	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)
P-3	PBX/<10 circuits/Dispatch/KY (%)
P-3	PBX/<10 circuits/Non-Dispatch/KY (%)
P-3	PBX/>=10 circuits/Dispatch/KY (%)
P-3	PBX/>=10 circuits/Non-Dispatch/KY (%)
P-3	Centrex/<10 circuits/Dispatch/KY (%)
P-3	Centrex/<10 circuits/Non-Dispatch/KY (%)
P-3	Centrex/>=10 circuits/Dispatch/KY (%)
P-3	Centrex/>=10 circuits/Non-Dispatch/KY (%)
P-3	ISDN/<10 circuits/Dispatch/KY (%)
P-3	ISDN/<10 circuits/Non-Dispatch/KY (%)
P-3	ISDN/>=10 circuits/Dispatch/KY (%)
P-3	ISDN/>=10 circuits/Non-Dispatch/KY (%)

% Provisioning Troubles within 30 Days	
P-9	Residence/<10 circuits/Dispatch/KY (%)
P-9	Residence/<10 circuits/Non-Dispatch/KY (%)
P-9	Residence/>=10 circuits/Dispatch/KY (%)
P-9	Residence/>=10 circuits/Non-Dispatch/KY (%)
P-9	Business/<10 circuits/Dispatch/KY (%)
P-9	Business/<10 circuits/Non-Dispatch/KY (%)
P-9	Business/>=10 circuits/Dispatch/KY (%)
P-9	Business/>=10 circuits/Non-Dispatch/KY (%)
P-9	Design (Specials)/<10 circuits/Dispatch/KY (%)
P-9	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)
P-9	Design (Specials)/>=10 circuits/Dispatch/KY (%)
P-9	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)
P-9	PBX/<10 circuits/Dispatch/KY (%)
P-9	PBX/<10 circuits/Non-Dispatch/KY (%)
P-9	PBX/>=10 circuits/Dispatch/KY (%)
P-9	PBX/>=10 circuits/Non-Dispatch/KY (%)

### BellSouth Monthly State Summary Kentucky, June 2002

Code	Category	Value
A.2.12.5.1.1	Centrex<10 circuits/DispatchKY (%)	
A.2.12.5.1.2	Centrex<10 circuits/Non-DispatchKY (%)	
A.2.12.5.2.1	Centrex>=10 circuits/DispatchKY (%)	
A.2.12.5.2.2	Centrex>=10 circuits/Non-DispatchKY (%)	
A.2.12.6.1.1	ISDN<10 circuits/DispatchKY (%)	
A.2.12.6.1.2	ISDN<10 circuits/Non-DispatchKY (%)	
A.2.12.6.2.1	ISDN>=10 circuits/DispatchKY (%)	
A.2.12.6.2.2	ISDN>=10 circuits/Non-DispatchKY (%)	

#### Average Completion Notice Interval - Mechanized

Code	Category	Value
A.2.14.1.1.1	Residence/<10 circuits/DispatchKY (hours)	
A.2.14.1.1.2	Residence/<10 circuits/Non-DispatchKY (hours)	
A.2.14.1.2.1	Residence/>=10 circuits/DispatchKY (hours)	
A.2.14.1.2.2	Residence/>=10 circuits/Non-DispatchKY (hours)	
A.2.14.2.1.1	Business/<10 circuits/DispatchKY (hours)	
A.2.14.2.1.2	Business/<10 circuits/Non-DispatchKY (hours)	
A.2.14.2.2.1	Business/>=10 circuits/DispatchKY (hours)	
A.2.14.2.2.2	Business/>=10 circuits/Non-DispatchKY (hours)	
A.2.14.3.1.1	Design (Specials)<10 circuits/DispatchKY (hours)	
A.2.14.3.1.2	Design (Specials)<10 circuits/Non-DispatchKY (hours)	
A.2.14.3.2.1	Design (Specials)>=10 circuits/DispatchKY (hours)	
A.2.14.3.2.2	Design (Specials)>=10 circuits/Non-DispatchKY (hours)	
A.2.14.4.1.1	PBX<10 circuits/DispatchKY (hours)	
A.2.14.4.1.2	PBX<10 circuits/Non-DispatchKY (hours)	
A.2.14.4.2.1	PBX>=10 circuits/DispatchKY (hours)	
A.2.14.4.2.2	PBX>=10 circuits/Non-DispatchKY (hours)	
A.2.14.5.1.1	Centrex/<10 circuits/DispatchKY (hours)	
A.2.14.5.1.2	Centrex/<10 circuits/Non-DispatchKY (hours)	
A.2.14.5.2.1	Centrex/>=10 circuits/DispatchKY (hours)	
A.2.14.5.2.2	Centrex/>=10 circuits/Non-DispatchKY (hours)	
A.2.14.6.1.1	ISDN/<10 circuits/DispatchKY (hours)	
A.2.14.6.1.2	ISDN/<10 circuits/Non-DispatchKY (hours)	
A.2.14.6.2.1	ISDN/>=10 circuits/DispatchKY (hours)	
A.2.14.6.2.2	ISDN/>=10 circuits/Non-DispatchKY (hours)	

#### Average Completion Notice Interval - Non-Mechanized

Code	Category	Value
A.2.15.1.1.1	Residence/<10 circuits/DispatchKY (hours)	
A.2.15.1.1.2	Residence/<10 circuits/Non-DispatchKY (hours)	
A.2.15.1.2.1	Residence/>=10 circuits/DispatchKY (hours)	
A.2.15.1.2.2	Residence/>=10 circuits/Non-DispatchKY (hours)	
A.2.15.2.1.1	Business/<10 circuits/DispatchKY (hours)	
A.2.15.2.1.2	Business/<10 circuits/Non-DispatchKY (hours)	
A.2.15.2.2.1	Business/>=10 circuits/DispatchKY (hours)	
A.2.15.2.2.2	Business/>=10 circuits/Non-DispatchKY (hours)	
A.2.15.3.1.1	Design (Specials)<10 circuits/DispatchKY (hours)	
A.2.15.3.1.2	Design (Specials)<10 circuits/Non-DispatchKY (hours)	
A.2.15.3.2.1	Design (Specials)>=10 circuits/DispatchKY (hours)	
A.2.15.3.2.2	Design (Specials)>=10 circuits/Non-DispatchKY (hours)	
A.2.15.4.1.1	PBX<10 circuits/DispatchKY (hours)	
A.2.15.4.1.2	PBX<10 circuits/Non-DispatchKY (hours)	
A.2.15.4.2.1	PBX>=10 circuits/DispatchKY (hours)	
A.2.15.4.2.2	PBX>=10 circuits/Non-DispatchKY (hours)	
A.2.15.5.1.1	Centrex/<10 circuits/DispatchKY (hours)	
A.2.15.5.1.2	Centrex/<10 circuits/Non-DispatchKY (hours)	
A.2.15.5.2.1	Centrex/>=10 circuits/DispatchKY (hours)	
A.2.15.5.2.2	Centrex/>=10 circuits/Non-DispatchKY (hours)	
A.2.15.6.1.1	ISDN/<10 circuits/DispatchKY (hours)	
A.2.15.6.1.2	ISDN/<10 circuits/Non-DispatchKY (hours)	
A.2.15.6.2.1	ISDN/>=10 circuits/DispatchKY (hours)	
A.2.15.6.2.2	ISDN/>=10 circuits/Non-DispatchKY (hours)	

### Benchmark/ Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
16.22%	148						
7.24%	152	0.00%	3		0.15106	0.4791	YES
20.00%	10						
22.73%	22	0.00%	1		0.42849	0.5304	YES
6.25%	80						
0.00%	71	0.00%	3		0.00000		YES
0.00%	3						

Res	Res	Res	Res	Bus	Bus	Bus	Design	Design	Design	Design	PBX	PBX	PBX	PBX	Centrex	Centrex	Centrex	Centrex	ISDN	ISDN	ISDN	
1.86	5,506	0.02	201	11,495	0.82543	2,2289	YES															
0.51	110,103	0.33	5,018	3,799	0.05484	3,2703	YES															
0.02	15			0.000																		
2.00	1,624	0.02	27	11,719	2,27398	0.8720	YES															
0.88	7,251	0.29	124	7,358	0.86635	0.8959	YES															
0.02	15			0.004																		
0.13	1			0.000																		
222.93	518			424,139																		
2.00	188			12,017																		
8.91	12			20,108																		
2.35	25			5,911																		
0.32	3			0.151																		
2.66	118			11,709																		
1.87	124	0.15	1	8,769	8.80407	0.1949	YES															
1.09	14			4,031																		
0.29	190			0.100																		
52.56	63			61,156																		
10.09	450	0.30	1	52,400	52,45790	0.1867	YES															
0.32	5			0.082																		

Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	Diag	
21.19	19																						
8.17	129																						
21.05	14																						
16.13	30																						
39.59	3																						
19.52	6																						
14.00	1																						
0.18	1																						
15.32	1																						
166.57	3																						
39.88	3																						
426.23	1																						

## BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Analog

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>Total Service Order Cycle Time - Mechanized</b>								
P-10 Residence/<10 circuits/Dispatch/KY (days)			6.01	139				Diagnostic
P-10 Residence/>=10 circuits/Non-Dispatch/KY (days)			0.62	3,748				Diagnostic
P-10 Residence/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Residence/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Business/<10 circuits/Dispatch/KY (days)			2.52	5				Diagnostic
P-10 Business/<10 circuits/Non-Dispatch/KY (days)			0.65	43				Diagnostic
P-10 Business/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Business/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 PBX/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 PBX/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 PBX/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 PBX/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Centrex/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Centrex/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Centrex/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Centrex/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 ISDN/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 ISDN/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 ISDN/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 ISDN/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic

### Total Service Order Cycle Time - Partially Mechanized

P-10 Residence/<10 circuits/Dispatch/KY (days)	4.12	13						Diagnostic
P-10 Residence/>=10 circuits/Non-Dispatch/KY (days)	1.14	534						Diagnostic
P-10 Residence/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Residence/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Business/<10 circuits/Dispatch/KY (days)	3.01	7						Diagnostic
P-10 Business/<10 circuits/Non-Dispatch/KY (days)	0.96	42						Diagnostic
P-10 Business/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Business/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 PBX/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 PBX/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 PBX/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 PBX/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Centrex/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Centrex/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Centrex/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Centrex/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 ISDN/<10 circuits/Dispatch/KY (days)								Diagnostic
P-10 ISDN/<10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 ISDN/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 ISDN/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic

### Total Service Order Cycle Time - Non-Mechanized

P-10 Residence/<10 circuits/Dispatch/KY (days)	2.86	12						Diagnostic
P-10 Residence/>=10 circuits/Non-Dispatch/KY (days)	1.34	27						Diagnostic
P-10 Residence/>=10 circuits/Dispatch/KY (days)								Diagnostic
P-10 Residence/>=10 circuits/Non-Dispatch/KY (days)								Diagnostic
P-10 Business/<10 circuits/Dispatch/KY (days)	3.65	7						Diagnostic
P-10 Business/<10 circuits/Non-Dispatch/KY (days)	2.31	14						Diagnostic

### BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/KY (days)	3.59	1				Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/KY (days)	6.79	3				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/KY (days)	10.94	1				Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic

#### Total Service Order Cycle Time (offered) - Mechanized

A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/KY (days)	6.01	139				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/KY (days)	0.84	1,990				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.2.1	P-10	Business/<10 circuits/Dispatch/KY (days)	2.52	5				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/KY (days)	0.68	40				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic

#### Total Service Order Cycle Time (offered) - Partially Mechanized

A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/KY (days)	4.12	13				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/KY (days)	1.14	475				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/KY (days)	3.01	7				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/KY (days)	0.93	40				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/KY (days)						Diagnostic



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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-10	PBX/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	PBX/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Centrex/<10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Centrex/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Centrex/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Centrex/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	ISDN/<10 circuits/Dispatch/KY (days)							Diagnostic
P-10	ISDN/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	ISDN/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	ISDN/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

## Total Service Order Cycle Time (offered) - Non-Mechanized

P-10	Residence/<10 circuits/Dispatch/KY (days)		2.75	11				Diagnostic
P-10	Residence/<10 circuits/Non-Dispatch/KY (days)		1.34	27				Diagnostic
P-10	Residence/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Residence/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Business/<10 circuits/Dispatch/KY (days)		4.05	6				Diagnostic
P-10	Business/<10 circuits/Non-Dispatch/KY (days)		2.31	14				Diagnostic
P-10	Business/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Business/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Design (Specials)/<10 circuits/Dispatch/KY (days)		3.59	1				Diagnostic
P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Design (Specials)/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	PBX/<10 circuits/Dispatch/KY (days)							Diagnostic
P-10	PBX/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	PBX/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	PBX/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Centrex/<10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Centrex/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Centrex/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Centrex/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	ISDN/<10 circuits/Dispatch/KY (days)		7.76	2				Diagnostic
P-10	ISDN/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	ISDN/>=10 circuits/Dispatch/KY (days)		10.94	1				Diagnostic
P-10	ISDN/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

## % Completions w/o Notice or < 24 hours

P-6	Residence/Dispatch/KY (%)		6.34%	205				Diagnostic
P-6	Residence/Non-Dispatch/KY (%)		5.50%	4,674				Diagnostic
P-6	Business/Dispatch/KY (%)		12.90%	31				Diagnostic
P-6	Business/Non-Dispatch/KY (%)		4.20%	119				Diagnostic
P-6	Design (Specials)/Dispatch/KY (%)		0.00%	3				Diagnostic
P-6	Design (Specials)/Non-Dispatch/KY (%)		0.00%	1				Diagnostic
P-6	PBX/Dispatch/KY (%)							Diagnostic
P-6	PBX/Non-Dispatch/KY (%)		0.00%	1				Diagnostic
P-6	Centrex/Dispatch/KY (%)							Diagnostic
P-6	Centrex/Non-Dispatch/KY (%)		0.00%	2				Diagnostic
P-6	ISDN/Dispatch/KY (%)							Diagnostic
P-6	ISDN/Non-Dispatch/KY (%)		33.33%	3				Diagnostic

## Service Order Accuracy

P-11	Residence/<10 circuits/Dispatch/KY (%)		98.86%	525				YES
P-11	Residence/<10 circuits/Non-Dispatch/KY (%)		98.56%	900				YES
P-11	Residence/>=10 circuits/Dispatch/KY (%)		100.00%	6				YES
P-11	Residence/>=10 circuits/Non-Dispatch/KY (%)							NO
P-11	Business/<10 circuits/Dispatch/KY (%)		94.44%	180				YES
P-11	Business/<10 circuits/Non-Dispatch/KY (%)		97.22%	180				NO
P-11	Business/>=10 circuits/Dispatch/KY (%)		76.92%	13				NO
P-11	Business/>=10 circuits/Non-Dispatch/KY (%)		91.89%	37				NO

### BellSouth Monthly State Summary Kentucky, June 2002

Design (Specials)/<10 circuits/Dispatch/KY (%)	Res
P-11	96.47%
P-11	91.36%
P-11	100.00%
P-11	88.89%

Benchmark/  
Analog  
>= 95%  
>= 96%  
>= 95%

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	21,011	9.49%	527		0.01550	3.1867	YES
	8,930	2.91%	103		0.01423	-0.5675	YES
	1,073	17.44%	86		0.04036	-0.3061	YES
	560	0.00%	20		0.03839	0.7769	YES
	655	0.00%	2		0.11059	0.2261	YES
	85	0.00%	16		0.01396	0.2187	YES
	43	8.33%	12		0.07899	-0.1614	YES
	219	0.00%	0				YES
	126	0.00%	0				YES
	48	0.00%	0				YES
	62	0.00%	1		0.00000		YES

#### Resale - Maintenance and Repair

M&R-1 Residence/Dispatch/KY (%)	Res
A.3.1.1.1	14.43%
A.3.1.1.2	2.11%
A.3.1.2.1	16.21%
A.3.1.2.2	2.98%
A.3.1.3.1	2.50%
A.3.1.3.2	0.31%
A.3.1.4.1	7.06%
A.3.1.4.2	2.33%
A.3.1.5.1	19.18%
A.3.1.5.2	11.90%
A.3.1.6.1	2.08%
A.3.1.6.2	0.00%

#### Missed Repair Appointments

M&R-1 Residence/Non-Dispatch/KY (%)	Res
A.3.1.1.1	14.43%
A.3.1.1.2	2.11%
A.3.1.2.1	16.21%
A.3.1.2.2	2.98%
A.3.1.3.1	2.50%
A.3.1.3.2	0.31%
A.3.1.4.1	7.06%
A.3.1.4.2	2.33%
A.3.1.5.1	19.18%
A.3.1.5.2	11.90%
A.3.1.6.1	2.08%
A.3.1.6.2	0.00%

#### Customer Trouble Report Rate

M&R-2 Residence/Dispatch/KY (%)	Res
A.3.2.1.1	2.50%
A.3.2.1.2	1.06%
A.3.2.2.1	1.33%
A.3.2.2.2	0.53%
A.3.2.3.1	1.93%
A.3.2.3.2	2.25%
A.3.2.4.1	0.11%
A.3.2.4.2	0.39%
A.3.2.5.1	0.02%
A.3.2.5.2	0.06%
A.3.2.6.1	0.08%
A.3.2.6.2	0.06%

#### Maintenance Average Duration

M&R-3 Residence/Dispatch/KY (hours)	Res
A.3.3.1.1	33.11
A.3.3.1.2	13.00
A.3.3.2.1	13.21
A.3.3.2.2	3.64
A.3.3.3.1	5.00
A.3.3.3.2	2.50
A.3.3.4.1	7.60
A.3.3.4.2	5.04
A.3.3.5.1	14.17
A.3.3.5.2	5.64
A.3.3.6.1	6.49
A.3.3.6.2	4.92

#### % Repeat Troubles within 30 Days

M&R-4 Residence/Dispatch/KY (%)	Res
A.3.4.1.1	20.14%
A.3.4.1.2	15.67%
A.3.4.2.1	15.95%
A.3.4.2.2	9.51%
A.3.4.3.1	25.96%
A.3.4.3.2	9.41%
A.3.4.4.1	9.30%
A.3.4.4.2	10.96%
A.3.4.5.1	15.08%
A.3.4.5.2	15.08%

M&R-2 Residence/Non-Dispatch/KY (%)	Res
A.3.2.1.1	2.50%
A.3.2.1.2	1.06%
A.3.2.2.1	1.33%
A.3.2.2.2	0.53%
A.3.2.3.1	1.93%
A.3.2.3.2	2.25%
A.3.2.4.1	0.11%
A.3.2.4.2	0.39%
A.3.2.5.1	0.02%
A.3.2.5.2	0.06%
A.3.2.6.1	0.08%
A.3.2.6.2	0.06%

M&R-3 Residence/Non-Dispatch/KY (hours)	Res
A.3.3.1.1	33.11
A.3.3.1.2	13.00
A.3.3.2.1	13.21
A.3.3.2.2	3.64
A.3.3.3.1	5.00
A.3.3.3.2	2.50
A.3.3.4.1	7.60
A.3.3.4.2	5.04
A.3.3.5.1	14.17
A.3.3.5.2	5.64
A.3.3.6.1	6.49
A.3.3.6.2	4.92

M&R-4 Residence/Non-Dispatch/KY (%)	Res
A.3.4.1.1	20.14%
A.3.4.1.2	15.67%
A.3.4.2.1	15.95%
A.3.4.2.2	9.51%
A.3.4.3.1	25.96%
A.3.4.3.2	9.41%
A.3.4.4.1	9.30%
A.3.4.4.2	10.96%
A.3.4.5.1	15.08%
A.3.4.5.2	15.08%

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	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.4.6.1	ISDN	16.67%	48	0.00%	0				YES
A.3.4.6.2	ISDN	8.08%	62	0.00%	1		0.27448	0.2938	YES
<b>Out of Service &gt; 24 hours</b>									
A.3.5.1.1	Res	16.96%	13,734	10.42%	384		0.01942	3.3690	YES
A.3.5.1.2	Res	7.58%	2,650	5.17%	58		0.03514	0.6865	YES
A.3.5.2.1	Bus	7.38%	1,598	8.77%	57		0.03525	-0.3937	YES
A.3.5.2.2	Bus	2.57%	428	0.00%	8		0.05647	0.4551	YES
A.3.5.3.1	Design	2.50%	560	0.00%	2		0.11059	0.2261	YES
A.3.5.3.2	Design	0.31%	655	0.00%	16		0.01396	0.2187	YES
A.3.5.4.1	PBX	5.00%	80	0.00%	4		0.11166	0.4478	YES
A.3.5.4.2	PBX	2.50%	40	0.00%	0				YES
A.3.5.5.1	Centrex	13.49%	126	0.00%	0				YES
A.3.5.5.2	Centrex	6.25%	48	0.00%	0				YES
A.3.5.6.1	ISDN	2.08%	48	0.00%	0				YES
A.3.5.6.2	ISDN	0.00%	60	0.00%	1		0.00000		YES

## Resale - Billing

	BST - State	BST - Region
A.4.1	98.38%	3.82
A.4.2	\$98,884,322	1
	99.18%	3.37
	\$1,441,162	1,921
	0.00011	
	-75.0590	

	Invoice Accuracy
B-1	KY (%)
B-2	Region (business days)

	Mean Time to Deliver Invoices - CRIS
B-1	KY (%)
B-2	Region (business days)

# BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/Availability      BST Measure      BST Volume      CLEC Measure      CLEC Volume      Standard Deviation      Standard Error      Zscore      Equity

## Unbundled Network Elements - Ordering

### % Rejected Service Requests - Mechanized

Code	Category	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.1.1	Switch Ports/KY (%)						Diagnostic
B.1.1.2	Local Interface Transports/KY (%)						Diagnostic
B.1.1.3	Loop + Port Combinations/KY (%)		5,822				Diagnostic
B.1.1.4	Combo Other/KY (%)		2				Diagnostic
B.1.1.5	XDSL (ADSL, HDSL and UCL)/KY (%)		77				Diagnostic
B.1.1.6	ISDN Loop (UDN, UDC)/KY (%)		11				Diagnostic
B.1.1.7	Line Sharing/KY (%)		46				Diagnostic
B.1.1.8	2W Analog Loop Design/KY (%)		43				Diagnostic
B.1.1.9	2W Analog Loop Non-Design/KY (%)		8				Diagnostic
B.1.1.10	2W Analog Loop w/INP Design/KY (%)						Diagnostic
B.1.1.11	2W Analog Loop w/INP Non-Design/KY (%)						Diagnostic
B.1.1.12	2W Analog Loop w/LNP Design/KY (%)						Diagnostic
B.1.1.13	2W Analog Loop w/LNP Non-Design/KY (%)						Diagnostic
B.1.1.14	Other Design/KY (%)		40				Diagnostic
B.1.1.15	Other Non-Design/KY (%)		1,055				Diagnostic
B.1.1.16	INP Standalone/KY (%)						Diagnostic
B.1.1.17	LNP Standalone/KY (%)		1,008				Diagnostic

### % Rejected Service Requests - Partially Mechanized

Code	Category	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.2.1	Switch Ports/KY (%)						Diagnostic
B.1.2.2	Local Interface Transports/KY (%)						Diagnostic
B.1.2.3	Loop + Port Combinations/KY (%)		1,558				Diagnostic
B.1.2.4	Combo Other/KY (%)						Diagnostic
B.1.2.5	XDSL (ADSL, HDSL and UCL)/KY (%)						Diagnostic
B.1.2.6	ISDN Loop (UDN, UDC)/KY (%)						Diagnostic
B.1.2.7	Line Sharing/KY (%)						Diagnostic
B.1.2.8	2W Analog Loop Design/KY (%)		17				Diagnostic
B.1.2.9	2W Analog Loop Non-Design/KY (%)		3				Diagnostic
B.1.2.10	2W Analog Loop w/INP Design/KY (%)		2				Diagnostic
B.1.2.11	2W Analog Loop w/INP Non-Design/KY (%)						Diagnostic
B.1.2.12	2W Analog Loop w/LNP Design/KY (%)						Diagnostic
B.1.2.13	2W Analog Loop w/LNP Non-Design/KY (%)						Diagnostic
B.1.2.14	Other Design/KY (%)		13				Diagnostic
B.1.2.15	Other Non-Design/KY (%)		330				Diagnostic
B.1.2.16	INP Standalone/KY (%)						Diagnostic
B.1.2.17	LNP Standalone/KY (%)		967				Diagnostic

### % Rejected Service Requests - Non-Mechanized

Code	Category	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.3.1	Switch Ports/KY (%)						Diagnostic
B.1.3.2	Local Interface Transports/KY (%)						Diagnostic
B.1.3.3	Loop + Port Combinations/KY (%)		97				Diagnostic
B.1.3.4	Combo Other/KY (%)		30				Diagnostic
B.1.3.5	XDSL (ADSL, HDSL and UCL)/KY (%)		2				Diagnostic
B.1.3.6	ISDN Loop (UDN, UDC)/KY (%)		1				Diagnostic
B.1.3.7	Line Sharing/KY (%)		1				Diagnostic
B.1.3.8	2W Analog Loop Design/KY (%)		1				Diagnostic
B.1.3.9	2W Analog Loop Non-Design/KY (%)		4				Diagnostic
B.1.3.10	2W Analog Loop w/INP Design/KY (%)						Diagnostic
B.1.3.11	2W Analog Loop w/INP Non-Design/KY (%)						Diagnostic
B.1.3.12	2W Analog Loop w/LNP Design/KY (%)						Diagnostic
B.1.3.13	2W Analog Loop w/LNP Non-Design/KY (%)						Diagnostic
B.1.3.14	Other Design/KY (%)		11				Diagnostic
B.1.3.15	Other Non-Design/KY (%)		133				Diagnostic
B.1.3.16	INP Standalone/KY (%)		4				Diagnostic
B.1.3.17	LNP Standalone/KY (%)		118				Diagnostic

BellSouth Monthly State Summary  
Kentucky, June 2002

Reject Interval - Mechanized

Item	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.4.1	O-8 Switch Ports/KY (%)							
B.1.4.2	O-8 Local Interface Transports/KY (%)							
B.1.4.3	O-8 Loop + Port Combinations/KY (%)			1,306				NO
B.1.4.4	O-8 Combo Other/KY (%)			1				NO
B.1.4.5	O-8 xDSL (ADSL, HDSL, and UCL)/KY (%)			13				YES
B.1.4.6	O-8 ISDN Loop (UDN, UDC)/KY (%)			4				YES
B.1.4.7	O-8 Line Sharing/KY (%)			8				NO
B.1.4.8	O-8 2W Analog Loop Design/KY (%)			24				NO
B.1.4.9	O-8 2W Analog Loop Non-Design/KY (%)							
B.1.4.10	O-8 2W Analog Loop w/INP Design/KY (%)							
B.1.4.11	O-8 2W Analog Loop w/INP Non-Design/KY (%)							
B.1.4.12	O-14 2W Analog Loop w/LNP Design/KY (%)							
B.1.4.13	O-14 2W Analog Loop w/LNP Non-Design/KY (%)							
B.1.4.14	O-8 Other Design/KY (%)							
B.1.4.15	O-8 Other Non-Design/KY (%)			11				NO
B.1.4.16	O-8 INP Standalone/KY (%)			179				NO
B.1.4.17	O-14 LNP Standalone/KY (%)			42				YES

Benchmark/  
Analog

>= 97% w in 1 hr
>= 97% w in 1 hr
>= 97% w in 1 hr
>= 97% w in 1 hr
>= 97% w in 1 hr
>= 97% w in 1 hr
>= 97% w in 1 hr
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>= 97% w in 1 hr
>= 97% w in 1 hr

Reject Interval - Partially Mechanized - 10 hours

Item	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.7.1	O-8 Switch Ports/KY (%)							
B.1.7.2	O-8 Local Interface Transports/KY (%)							
B.1.7.3	O-8 Loop + Port Combinations/KY (%)			580				YES
B.1.7.4	O-8 Combo Other/KY (%)							
B.1.7.5	O-8 xDSL (ADSL, HDSL, and UCL)/KY (%)							
B.1.7.6	O-8 ISDN Loop (UDN, UDC)/KY (%)							
B.1.7.7	O-8 Line Sharing/KY (%)			10				YES
B.1.7.8	O-8 2W Analog Loop Design/KY (%)							
B.1.7.9	O-8 2W Analog Loop Non-Design/KY (%)							
B.1.7.10	O-8 2W Analog Loop w/INP Design/KY (%)			1				YES
B.1.7.11	O-8 2W Analog Loop w/INP Non-Design/KY (%)							
B.1.7.12	O-14 2W Analog Loop w/LNP Design/KY (%)							
B.1.7.13	O-14 2W Analog Loop w/LNP Non-Design/KY (%)							
B.1.7.14	O-8 Other Design/KY (%)							
B.1.7.15	O-8 Other Non-Design/KY (%)			2				YES
B.1.7.16	O-8 INP Standalone/KY (%)			57				YES
B.1.7.17	O-14 LNP Standalone/KY (%)			84				YES

>= 85% w in 10 hrs
>= 85% w in 10 hrs
>= 85% w in 10 hrs
>= 85% w in 10 hrs
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>= 85% w in 10 hrs

Reject Interval - Non-Mechanized

Item	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.8.1	O-8 Switch Ports/KY (%)							
B.1.8.2	O-8 Local Interface Transports/KY (%)							
B.1.8.3	O-8 Loop + Port Combinations/KY (%)			44				YES
B.1.8.4	O-8 Combo Other/KY (%)			13				YES
B.1.8.5	O-8 xDSL (ADSL, HDSL, and UCL)/KY (%)			2				YES
B.1.8.6	O-8 ISDN Loop (UDN, UDC)/KY (%)							
B.1.8.7	O-8 Line Sharing/KY (%)			1				YES
B.1.8.8	O-8 2W Analog Loop Design/KY (%)							
B.1.8.9	O-8 2W Analog Loop Non-Design/KY (%)							
B.1.8.10	O-8 2W Analog Loop w/INP Design/KY (%)			3				YES
B.1.8.11	O-8 2W Analog Loop w/INP Non-Design/KY (%)							
B.1.8.12	O-14 2W Analog Loop w/LNP Design/KY (%)							
B.1.8.13	O-14 2W Analog Loop w/LNP Non-Design/KY (%)							
B.1.8.14	O-8 Other Design/KY (%)							
B.1.8.15	O-8 Other Non-Design/KY (%)			3				YES
B.1.8.16	O-8 INP Standalone/KY (%)			56				YES
B.1.8.17	O-14 LNP Standalone/KY (%)			32				YES

>= 85% w in 24 hrs
>= 85% w in 24 hrs
>= 85% w in 24 hrs
>= 85% w in 24 hrs
>= 85% w in 24 hrs
>= 85% w in 24 hrs
>= 85% w in 24 hrs
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>= 85% w in 24 hrs
>= 85% w in 24 hrs

FOC Time/fitness - Mechanized

B.1.9.1	O-9 Switch Ports/KY (%)							
B.1.9.2	O-9 Local Interface Transports/KY (%)							

>= 95% w in 3 hrs
>= 95% w in 3 hrs

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B.1.9.3	Loop + Port Combinations/KY (%)	
B.1.9.4	Combo Other/KY (%)	
B.1.9.5	XDSL (ADSL, HDSL and UCL)/KY (%)	
B.1.9.6	ISDN Loop (UDN, UDC)/KY (%)	
B.1.9.7	Line Sharing/KY (%)	
B.1.9.8	2W Analog Loop Design/KY (%)	
B.1.9.9	2W Analog Loop Non-Design/KY (%)	
B.1.9.10	2W Analog Loop w/INP Design/KY (%)	
B.1.9.11	2W Analog Loop w/INP Non-Design/KY (%)	
B.1.9.12	2W Analog Loop w/LNP Design/KY (%)	
B.1.9.13	2W Analog Loop w/LNP Non-Design/KY (%)	
B.1.9.14	Other Design/KY (%)	
B.1.9.15	Other Non-Design/KY (%)	
B.1.9.16	INP Standalone/KY (%)	
B.1.9.17	LNP Standalone/KY (%)	

### FOC Timeliness - Partially Mechanized - 10 hours

B.1.12.1	Switch Ports/KY (%)	
B.1.12.2	Local Interface Transport/KY (%)	
B.1.12.3	Loop + Port Combinations/KY (%)	
B.1.12.4	Combo Other/KY (%)	
B.1.12.5	XDSL (ADSL, HDSL and UCL)/KY (%)	
B.1.12.6	ISDN Loop (UDN, UDC)/KY (%)	
B.1.12.7	Line Sharing/KY (%)	
B.1.12.8	2W Analog Loop Design/KY (%)	
B.1.12.9	2W Analog Loop Non-Design/KY (%)	
B.1.12.10	2W Analog Loop w/INP Design/KY (%)	
B.1.12.11	2W Analog Loop w/INP Non-Design/KY (%)	
B.1.12.12	2W Analog Loop w/LNP Design/KY (%)	
B.1.12.13	2W Analog Loop w/LNP Non-Design/KY (%)	
B.1.12.14	Other Design/KY (%)	
B.1.12.15	Other Non-Design/KY (%)	
B.1.12.16	INP Standalone/KY (%)	
B.1.12.17	LNP Standalone/KY (%)	

### FOC Timeliness - Non-Mechanized

B.1.13.1	Switch Ports/KY (%)	
B.1.13.2	Local Interface Transport/KY (%)	
B.1.13.3	Loop + Port Combinations/KY (%)	
B.1.13.4	Combo Other/KY (%)	
B.1.13.5	XDSL (ADSL, HDSL and UCL)/KY (%)	
B.1.13.6	ISDN Loop (UDN, UDC)/KY (%)	
B.1.13.7	Line Sharing/KY (%)	
B.1.13.8	2W Analog Loop Design/KY (%)	
B.1.13.9	2W Analog Loop Non-Design/KY (%)	
B.1.13.10	2W Analog Loop w/INP Design/KY (%)	
B.1.13.11	2W Analog Loop w/INP Non-Design/KY (%)	
B.1.13.12	2W Analog Loop w/LNP Design/KY (%)	
B.1.13.13	2W Analog Loop w/LNP Non-Design/KY (%)	
B.1.13.14	Other Design/KY (%)	
B.1.13.15	Other Non-Design/KY (%)	
B.1.13.16	INP Standalone/KY (%)	
B.1.13.17	LNP Standalone/KY (%)	

### FOC & Reject Response Completeness - Mechanized

B.1.14.1.1	Switch Ports/EDI/KY (%)	
B.1.14.1.2	Local Interface Transport/EDI/KY (%)	
B.1.14.2.1	Local Interface Transport/TAG/KY (%)	
B.1.14.2.2	Local Interface Transport/EDI/KY (%)	
B.1.14.3.1	Loop + Port Combinations/EDI/KY (%)	

### Benchmark/ Analog

>= 95% w in 3 hrs	
>= 95% w in 3 hrs	
>= 95% w in 3 hrs	
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>= 85% w in 10 hrs	
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>= 85% w in 36 hrs	
>= 85% w in 36 hrs	

>= 95%	
>= 95%	
>= 95%	
>= 95%	

### BST Measure

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
97.46%		97.46%	4,519				YES
0.00%		0.00%	1				NO
98.15%		98.15%	54				YES
100.00%		100.00%	7				YES
97.44%		97.44%	39				YES
100.00%		100.00%	20				YES
100.00%		100.00%	8				YES
100.00%		100.00%	31				YES
97.95%		97.95%	880				YES
93.71%		93.71%	1,017				NO

89.59%		89.59%	1,220				YES
100.00%		100.00%	9				YES
100.00%		100.00%	3				YES
100.00%		100.00%	1				YES
100.00%		100.00%	10				YES
92.28%		92.28%	272				YES
91.88%		91.88%	936				YES

97.83%		97.83%	46				YES
100.00%		100.00%	18				YES
100.00%		100.00%	2				YES
100.00%		100.00%	1				YES
100.00%		100.00%	1				YES
100.00%		100.00%	1				YES
100.00%		100.00%	8				YES
98.63%		98.63%	73				YES
100.00%		100.00%	1				YES
100.00%		100.00%	86				YES

99.77%		99.77%	1,333				YES

### BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.3.2	O-11	Loop + Port Combinations/TAGIKY (%)	99.84%	4,489				YES
B.1.14.4.1	O-11	Combo Other/EDIJKY (%)	50.00%	2				NO
B.1.14.4.2	O-11	Combo Other/TAGIKY (%)	95.56%	45				YES
B.1.14.5.1	O-11	XDSL (ADSL, HDSL and UCL)/EDIJKY (%)	75.00%	32				NO
B.1.14.5.2	O-11	XDSL (ADSL, HDSL and UCL)/TAGIKY (%)	100.00%	10				YES
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDIJKY (%)	100.00%	1				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAGIKY (%)	100.00%	40				YES
B.1.14.7.1	O-11	Line Sharing/EDIJKY (%)	100.00%	6				YES
B.1.14.7.2	O-11	Line Sharing/TAGIKY (%)	100.00%	2				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDIJKY (%)	100.00%	41				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAGIKY (%)	100.00%	8				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDIJKY (%)						
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAGIKY (%)						
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDIJKY (%)						
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAGIKY (%)						
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDIJKY (%)						
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAGIKY (%)						
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDIJKY (%)						
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAGIKY (%)						
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDIJKY (%)						
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAGIKY (%)						
B.1.14.14.1	O-11	Other Design/EDIJKY (%)	100.00%	13				YES
B.1.14.14.2	O-11	Other Design/TAGIKY (%)	100.00%	27				YES
B.1.14.15.1	O-11	Other Non-Design/EDIJKY (%)	98.34%	1,025				YES
B.1.14.15.2	O-11	Other Non-Design/TAGIKY (%)	90.00%	30				NO
B.1.14.16.1	O-11	INP Standalone/EDIJKY (%)						
B.1.14.16.2	O-11	INP Standalone/TAGIKY (%)						
B.1.14.17.1	O-11	LNP Standalone/EDIJKY (%)	100.00%	1,008				YES
B.1.14.17.2	O-11	LNP Standalone/TAGIKY (%)						

### FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1.1	O-11	Switch Ports/EDIJKY (%)	>= 95%					
B.1.15.1.2	O-11	Switch Ports/TAGIKY (%)	>= 95%					
B.1.15.2.1	O-11	Local Interface Transport/EDIJKY (%)	>= 95%					
B.1.15.2.2	O-11	Local Interface Transport/TAGIKY (%)	>= 95%					
B.1.15.3.1	O-11	Loop + Port Combinations/EDIJKY (%)	>= 95%	268				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAGIKY (%)	>= 95%	1,290				YES
B.1.15.4.1	O-11	Combo Other/EDIJKY (%)						
B.1.15.4.2	O-11	Combo Other/TAGIKY (%)						
B.1.15.5.1	O-11	XDSL (ADSL, HDSL and UCL)/EDIJKY (%)	>= 95%					
B.1.15.5.2	O-11	XDSL (ADSL, HDSL and UCL)/TAGIKY (%)	>= 95%					
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDIJKY (%)	>= 95%					
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAGIKY (%)	>= 95%					
B.1.15.7.1	O-11	Line Sharing/EDIJKY (%)	>= 95%					
B.1.15.7.2	O-11	Line Sharing/TAGIKY (%)	>= 95%	14				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDIJKY (%)	66.67%	3				NO
B.1.15.8.2	O-11	2W Analog Loop Design/TAGIKY (%)	100.00%	1				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDIJKY (%)	100.00%	2				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAGIKY (%)	100.00%	2				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDIJKY (%)						
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAGIKY (%)						
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDIJKY (%)						
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAGIKY (%)						
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDIJKY (%)						
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAGIKY (%)						
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDIJKY (%)						
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAGIKY (%)						
B.1.15.14.1	O-11	Other Design/EDIJKY (%)	100.00%	4				YES
B.1.15.14.2	O-11	Other Design/TAGIKY (%)	100.00%	9				YES
B.1.15.15.1	O-11	Other Non-Design/EDIJKY (%)	99.37%	316				YES





# BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Analog

Standard  
Error

Standard  
Deviation

Score

Equity

## FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

Item	Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.18.1.1	O-11 Switch Ports/EDIJKY (%)	>= 95%							
B.1.18.1.2	O-11 Switch Ports/TAGIKY (%)	>= 95%							
B.1.18.2.1	O-11 Local Interface Transport/EDIJKY (%)	>= 95%							
B.1.18.2.2	O-11 Local Interface Transport/TAGIKY (%)	>= 95%							
B.1.18.3.1	O-11 Loop + Port Combinations/EDIJKY (%)	>= 95%		94.38%	267				NO
B.1.18.3.2	O-11 Loop + Port Combinations/TAGIKY (%)	>= 95%		88.36%	1,289				NO
B.1.18.4.1	O-11 Combo Other/EDIJKY (%)	>= 95%							
B.1.18.4.2	O-11 Combo Other/TAGIKY (%)	>= 95%							
B.1.18.5.1	O-11 xDSL (ADSL, HDSL and UCL)/EDIJKY (%)	>= 95%							
B.1.18.5.2	O-11 xDSL (ADSL, HDSL and UCL)/TAGIKY (%)	>= 95%							
B.1.18.6.1	O-11 ISDN Loop (UDN, UDC)/EDIJKY (%)	>= 95%							
B.1.18.6.2	O-11 ISDN Loop (UDN, UDC)/TAGIKY (%)	>= 95%							
B.1.18.7.1	O-11 Line Sharing/EDIJKY (%)	>= 95%							
B.1.18.7.2	O-11 Line Sharing/TAGIKY (%)	>= 95%							
B.1.18.8.1	O-11 2W Analog Loop Design/EDIJKY (%)	>= 95%		85.71%	14				NO
B.1.18.8.2	O-11 2W Analog Loop Design/TAGIKY (%)	>= 95%		50.00%	2				NO
B.1.18.9.1	O-11 2W Analog Loop Non-Design/EDIJKY (%)	>= 95%		100.00%	1				YES
B.1.18.9.2	O-11 2W Analog Loop Non-Design/TAGIKY (%)	>= 95%		100.00%	2				YES
B.1.18.10.1	O-11 2W Analog Loop w/INP Design/EDIJKY (%)	>= 95%		100.00%	2				YES
B.1.18.10.2	O-11 2W Analog Loop w/INP Design/TAGIKY (%)	>= 95%							
B.1.18.11.1	O-11 2W Analog Loop w/INP Non-Design/EDIJKY (%)	>= 95%							
B.1.18.11.2	O-11 2W Analog Loop w/INP Non-Design/TAGIKY (%)	>= 95%							
B.1.18.12.1	O-11 2W Analog Loop w/LNP Design/EDIJKY (%)	>= 95%							
B.1.18.12.2	O-11 2W Analog Loop w/LNP Design/TAGIKY (%)	>= 95%							
B.1.18.13.1	O-11 2W Analog Loop w/LNP Non-Design/EDIJKY (%)	>= 95%							
B.1.18.13.2	O-11 2W Analog Loop w/LNP Non-Design/TAGIKY (%)	>= 95%							
B.1.18.14.1	O-11 Other Design/EDIJKY (%)	>= 95%		50.00%	4				NO
B.1.18.14.2	O-11 Other Design/TAGIKY (%)	>= 95%		100.00%	9				YES
B.1.18.15.1	O-11 Other Non-Design/EDIJKY (%)	>= 95%		93.63%	314				NO
B.1.18.15.2	O-11 Other Non-Design/TAGIKY (%)	>= 95%		83.33%	12				NO
B.1.18.16.1	O-11 INP Standalone/EDIJKY (%)	>= 95%							
B.1.18.16.2	O-11 INP Standalone/TAGIKY (%)	>= 95%							
B.1.18.17.1	O-11 LNP Standalone/EDIJKY (%)	>= 95%							
B.1.18.17.2	O-11 LNP Standalone/TAGIKY (%)	>= 95%		59.94%	961				NO

## FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized

Item	Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.19.1	O-11 Switch Ports/EDIJKY (%)	>= 95%							
B.1.19.2	O-11 Local Interface Transport/EDIJKY (%)	>= 95%							
B.1.19.3	O-11 Loop + Port Combinations/EDIJKY (%)	>= 95%		91.11%	90				NO
B.1.19.4	O-11 Loop + Port Combinations/TAGIKY (%)	>= 95%		76.67%	30				NO
B.1.19.5	O-11 xDSL (ADSL, HDSL and UCL)/EDIJKY (%)	>= 95%		100.00%	2				YES
B.1.19.6	O-11 xDSL (ADSL, HDSL and UCL)/TAGIKY (%)	>= 95%		100.00%	1				YES
B.1.19.7	O-11 ISDN Loop (UDN, UDC)/EDIJKY (%)	>= 95%		100.00%	1				YES
B.1.19.8	O-11 ISDN Loop (UDN, UDC)/TAGIKY (%)	>= 95%		100.00%	1				YES
B.1.19.9	O-11 Line Sharing/EDIJKY (%)	>= 95%		100.00%	4				YES
B.1.19.10	O-11 Line Sharing/TAGIKY (%)	>= 95%							
B.1.19.11	O-11 2W Analog Loop w/INP Design/EDIJKY (%)	>= 95%							
B.1.19.12	O-11 2W Analog Loop w/INP Design/TAGIKY (%)	>= 95%							
B.1.19.13	O-11 2W Analog Loop w/INP Non-Design/EDIJKY (%)	>= 95%							
B.1.19.14	O-11 2W Analog Loop w/INP Non-Design/TAGIKY (%)	>= 95%							
B.1.19.15	O-11 Other Design/EDIJKY (%)	>= 95%		80.00%	10				NO
B.1.19.16	O-11 Other Design/TAGIKY (%)	>= 95%		95.45%	132				YES
B.1.19.17	O-11 INP Standalone/EDIJKY (%)	>= 95%		100.00%	4				YES
B.1.19.18	O-11 INP Standalone/TAGIKY (%)	>= 95%		96.55%	116				YES

## Unbundled Network Elements - Provisioning

Order Completion Interval	6.03	6.280	6.886
P-4 Switch Ports/<10 circuits/Dispatch/KY (days)			

B.2.1.1.1.1

R&B (POTS)

**BellSouth Monthly State Summary  
Kentucky, June 2002**

B.2.1.1.2	Switch Ports<=10 circuits/Non-Dispatch/KY (days)
B.2.1.1.2.1	Switch Ports>=10 circuits/Dispatch/KY (days)
B.2.1.1.2.2	Switch Ports>=10 circuits/Non-Dispatch/KY (days)
B.2.1.2.1	Local Interface Transport<=10 circuits/Dispatch/KY (days)
B.2.1.2.2	Local Interface Transport<=10 circuits/Non-Dispatch/KY (days)
B.2.1.2.2.1	Local Interface Transport>=10 circuits/Dispatch/KY (days)
B.2.1.2.2.2	Local Interface Transport>=10 circuits/Non-Dispatch/KY (days)
B.2.1.3.1.1	Loop + Port Combinations<=10 circuits/Dispatch/KY (days)
B.2.1.3.1.2	Loop + Port Combinations<=10 circuits/Non-Dispatch/KY (days)
B.2.1.3.1.3	Loop + Port Combinations<=10 circuits/Switch Based Orders/KY (days)
B.2.1.3.1.4	Loop + Port Combinations<=10 circuits/Dispatch In/KY (days)
B.2.1.3.2.1	Loop + Port Combinations>=10 circuits/Dispatch/KY (days)
B.2.1.3.2.2	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY (days)
B.2.1.3.2.3	Loop + Port Combinations>=10 circuits/Switch Based Orders/KY (days)
B.2.1.3.2.4	Loop + Port Combinations>=10 circuits/Dispatch In/KY (days)
B.2.1.4.1	Combo Other<=10 circuits/Dispatch/KY (days)
B.2.1.4.2.1	Combo Other>=10 circuits/Dispatch/KY (days)
B.2.1.4.2.2	Combo Other>=10 circuits/Non-Dispatch/KY (days)
B.2.1.6.3.1	UNE ISDN<=6 circuits/Dispatch/KY (days)
B.2.1.6.3.2	UNE ISDN<=6 circuits/Non-Dispatch/KY (days)
B.2.1.6.4.1	UNE ISDN<=13 circuits/Dispatch/KY (days)
B.2.1.6.4.2	UNE ISDN<=13 circuits/Non-Dispatch/KY (days)
B.2.1.6.5.1	UNE ISDN<=14 circuits/Dispatch/KY (days)
B.2.1.6.5.2	UNE ISDN<=14 circuits/Non-Dispatch/KY (days)
B.2.1.7.3.1	Line Sharing<=6 circuits/Dispatch/KY (days)
B.2.1.7.3.2	Line Sharing<=6 circuits/Non-Dispatch/KY (days)
B.2.1.7.4.1	Line Sharing<=13 circuits/Dispatch/KY (days)
B.2.1.7.4.2	Line Sharing<=13 circuits/Non-Dispatch/KY (days)
B.2.1.7.5.1	Line Sharing>=14 circuits/Dispatch/KY (days)
B.2.1.7.5.2	Line Sharing>=14 circuits/Non-Dispatch/KY (days)
B.2.1.8.1.1	2W Analog Loop Design<=10 circuits/Dispatch/KY (days)
B.2.1.8.1.2	2W Analog Loop Design<=10 circuits/Non-Dispatch/KY (days)
B.2.1.8.2.1	2W Analog Loop Design>=10 circuits/Dispatch/KY (days)
B.2.1.8.2.2	2W Analog Loop Design>=10 circuits/Non-Dispatch/KY (days)
B.2.1.9.1.1	2W Analog Loop Non-Design<=10 circuits/Dispatch/KY (days)
B.2.1.9.1.4	2W Analog Loop Non-Design<=10 circuits/Non-Dispatch/KY (days)
B.2.1.9.2.1	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY (days)
B.2.1.9.2.4	2W Analog Loop Non-Design>=10 circuits/Non-Dispatch/KY (days)
B.2.1.10.1.1	2W Analog Loop w/NP Design<=10 circuits/Dispatch/KY (days)
B.2.1.10.1.2	2W Analog Loop w/NP Design<=10 circuits/Non-Dispatch/KY (days)
B.2.1.10.2.1	2W Analog Loop w/NP Design>=10 circuits/Dispatch/KY (days)
B.2.1.10.2.2	2W Analog Loop w/NP Design>=10 circuits/Non-Dispatch/KY (days)
B.2.1.11.1.1	2W Analog Loop w/NP Non-Design<=10 circuits/Dispatch/KY (days)
B.2.1.11.1.4	2W Analog Loop w/NP Non-Design<=10 circuits/Non-Dispatch/KY (days)
B.2.1.11.2.1	2W Analog Loop w/NP Non-Design>=10 circuits/Dispatch/KY (days)
B.2.1.11.2.4	2W Analog Loop w/NP Non-Design>=10 circuits/Non-Dispatch/KY (days)
B.2.1.12.1.1	2W Analog Loop w/LNP Design<=10 circuits/Dispatch/KY (days)
B.2.1.12.1.2	2W Analog Loop w/LNP Design<=10 circuits/Non-Dispatch/KY (days)
B.2.1.12.2.1	2W Analog Loop w/LNP Design>=10 circuits/Dispatch/KY (days)
B.2.1.12.2.2	2W Analog Loop w/LNP Design>=10 circuits/Non-Dispatch/KY (days)
B.2.1.13.1.1	2W Analog Loop w/LNP Non-Design<=10 circuits/Dispatch/KY (days)
B.2.1.13.1.4	2W Analog Loop w/LNP Non-Design<=10 circuits/Non-Dispatch/KY (days)
B.2.1.13.2.1	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch/KY (days)
B.2.1.13.2.4	2W Analog Loop w/LNP Non-Design>=10 circuits/Non-Dispatch/KY (days)
B.2.1.14.1.1	Other Design<=10 circuits/Dispatch/KY (days)
B.2.1.14.1.2	Other Design<=10 circuits/Non-Dispatch/KY (days)
B.2.1.14.2.1	Other Design>=10 circuits/Dispatch/KY (days)
B.2.1.14.2.2	Other Design>=10 circuits/Non-Dispatch/KY (days)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	0.91	113,610			1.146			
R&B (POTS)	10.37	27			12.665			
R&B (POTS)	0.33	1			0.000			
DS1/DS3	16.18	345	19.00	1	13.052	13.07137	-0.2160	YES
DS1/DS3								
DS1/DS3								
R&B	6.03	6,403	3.11	111	6.937	0.66409	4.3971	YES
R&B	0.91	114,147	0.68	3,401	1.159	0.02017	11.6061	YES
R&B	0.33	56,864	0.33	2,054	0.000	0.00000		YES
R&B	1.49	57,283	1.21	1,347	1.417	0.03907	7.2145	YES
R&B	10.02	41	1.67	2	10.987	7.95655	1.0504	YES
R&B	1.40	199			3.216			
R&B	0.33	2			0.000			
R&B	1.41	197			3.231			
R&B&D - Disp	7.09	6,987	13.92	12	9.051	2.61513	-2.6121	NO
R&B&D - Disp	7.09	6,987			9.051			
R&B&D - Disp	10.02	41			10.987			
R&B&D - Disp	10.02	41			10.987			
ISDN - BRI	13.39	33	8.46	13	12.940	4.23713	1.1641	YES
ISDN - BRI	1.99	26			3.999			
ISDN - BRI								
ISDN - BRI								
ISDN - BRI								
ISDN - BRI								
ADSL to Retail			4.00	3				
ADSL to Retail			3.85	26				
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
R&B - Disp	6.03	6,403	5.50	2	6.937	4.90577	0.1089	YES
R&B - Disp	6.03	6,403			6.937			
R&B - Disp	10.02	41			10.987			
R&B - Disp	10.02	41			10.987			
R&B (POTS) excl SB Or	6.03	6,280	3.60	5	6.886	3.08083	0.7888	YES
R&B (POTS) excl SB Or	1.49	56,829			1.399			
R&B (POTS) excl SB Or	10.37	27			12.665			
R&B (POTS) excl SB Or								
R&B - Disp	6.03	6,403			6.937			
R&B - Disp	6.03	6,403			6.937			
R&B - Disp	10.02	41			10.987			
R&B - Disp	10.02	41			10.987			
R&B (POTS) excl SB Or	6.03	6,280			6.886			
R&B (POTS) excl SB Or	1.49	56,829			1.399			
R&B (POTS) excl SB Or	10.37	27			12.665			
R&B - Disp	6.03	6,403			6.937			
R&B - Disp	6.03	6,403			6.937			
R&B - Disp	10.02	41			10.987			
R&B - Disp	10.02	41			10.987			
R&B (POTS) excl SB Or	6.03	6,280			6.886			
R&B (POTS) excl SB Or	1.49	56,829			1.399			
R&B (POTS) excl SB Or	10.37	27			12.665			
R&B - Disp	18.61	584			17.551			
Design	9.63	253			10.735			
Design								
Design								

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B.2.1.15.1.1  
B.2.1.15.1.2  
B.2.1.15.2.1  
B.2.1.15.2.2  
B.2.1.16.1  
B.2.1.16.1.1  
B.2.1.16.1.2  
B.2.1.16.2.1  
B.2.1.16.2.2  
B.2.1.17.1  
B.2.1.17.1.1  
B.2.1.17.1.2  
B.2.1.17.2  
B.2.1.18.1  
B.2.1.18.1.1  
B.2.1.18.2  
B.2.1.18.2.1  
B.2.1.18.2.2  
B.2.1.19.1  
B.2.1.19.1.1  
B.2.1.19.1.2  
B.2.1.19.2  
B.2.1.19.2.1  
B.2.1.19.2.2

P-4	Other Non-Design/≤10 circuits/Dispatch/KY (days)
P-4	Other Non-Design/≤10 circuits/Dispatch/KY (days)
P-4	Other Non-Design/≥10 circuits/Dispatch/KY (days)
P-4	Other Non-Design/≥10 circuits/Dispatch/KY (days)
P-4	INP (Standalone)≤10 circuits/Dispatch/KY (days)
P-4	INP (Standalone)≤10 circuits/Dispatch/KY (days)
P-4	INP (Standalone)≥10 circuits/Dispatch/KY (days)
P-4	INP (Standalone)≥10 circuits/Dispatch/KY (days)
P-4	LNP (Standalone)≤10 circuits/Dispatch/KY (days)
P-4	LNP (Standalone)≤10 circuits/Dispatch/KY (days)
P-4	LNP (Standalone)≥10 circuits/Dispatch/KY (days)
P-4	LNP (Standalone)≥10 circuits/Dispatch/KY (days)
P-4	Digital Loop < DS1/≤10 circuits/Dispatch/KY (days)
P-4	Digital Loop < DS1/≥10 circuits/Dispatch/KY (days)
P-4	Digital Loop < DS1/≥10 circuits/Dispatch/KY (days)
P-4	Digital Loop >= DS1/≤10 circuits/Dispatch/KY (days)
P-4	Digital Loop >= DS1/≤10 circuits/Dispatch/KY (days)
P-4	Digital Loop >= DS1/≥10 circuits/Dispatch/KY (days)
P-4	Digital Loop >= DS1/≥10 circuits/Dispatch/KY (days)

#### Order Completion Interval within X days

P-4	xDSL (ADSL, HDSL, and UCL) Loop with Conditioning/≤6 circuits/Dispatch/KY (days)
P-4	xDSL (ADSL, HDSL, and UCL) Loop w/o Conditioning/≤6 circuits/Dispatch/KY (days)

#### Held Orders

B.2.3.1.1.1  
B.2.3.1.1.2  
B.2.3.1.1.3  
B.2.3.1.1.4  
B.2.3.1.2  
B.2.3.1.2.1  
B.2.3.1.2.2  
B.2.3.2.1  
B.2.3.2.1.1  
B.2.3.2.1.2  
B.2.3.2.1.3  
B.2.3.2.2  
B.2.3.2.2.1  
B.2.3.2.2.2  
B.2.3.2.2.3  
B.2.3.3.1  
B.2.3.3.1.1  
B.2.3.3.1.2  
B.2.3.3.1.3  
B.2.3.3.2  
B.2.3.3.2.1  
B.2.3.3.2.2  
B.2.3.4.1  
B.2.3.4.1.1  
B.2.3.4.1.2  
B.2.3.4.1.3  
B.2.3.4.2  
B.2.3.4.2.1  
B.2.3.4.2.2  
B.2.3.4.2.3  
B.2.3.5.1  
B.2.3.5.1.1  
B.2.3.5.1.2  
B.2.3.5.1.3  
B.2.3.5.2  
B.2.3.5.2.1  
B.2.3.5.2.2  
B.2.3.5.2.3  
B.2.3.6.1  
B.2.3.6.1.1  
B.2.3.6.1.2  
B.2.3.6.1.3  
B.2.3.6.2.1

P-1	Switch Ports≤10 circuits/Facility/KY (days)
P-1	Switch Ports≤10 circuits/Equipment/KY (days)
P-1	Switch Ports≤10 circuits/Other/KY (days)
P-1	Switch Ports≥10 circuits/Facility/KY (days)
P-1	Switch Ports≥10 circuits/Equipment/KY (days)
P-1	Switch Ports≥10 circuits/Other/KY (days)
P-1	Local Interoffice Transport≤10 circuits/Facility/KY (days)
P-1	Local Interoffice Transport≤10 circuits/Equipment/KY (days)
P-1	Local Interoffice Transport≤10 circuits/Other/KY (days)
P-1	Local Interoffice Transport/≥10 circuits/Facility/KY (days)
P-1	Local Interoffice Transport/≥10 circuits/Equipment/KY (days)
P-1	Local Interoffice Transport/≥10 circuits/Other/KY (days)
P-1	Loop + Port Combinations/≤10 circuits/Facility/KY (days)
P-1	Loop + Port Combinations/≤10 circuits/Equipment/KY (days)
P-1	Loop + Port Combinations/≤10 circuits/Other/KY (days)
P-1	Loop + Port Combinations/≥10 circuits/Facility/KY (days)
P-1	Loop + Port Combinations/≥10 circuits/Equipment/KY (days)
P-1	Loop + Port Combinations/≥10 circuits/Other/KY (days)
P-1	Combo Other/≤10 circuits/Facility/KY (days)
P-1	Combo Other/≤10 circuits/Equipment/KY (days)
P-1	Combo Other/≤10 circuits/Other/KY (days)
P-1	Combo Other/≥10 circuits/Facility/KY (days)
P-1	Combo Other/≥10 circuits/Equipment/KY (days)
P-1	Combo Other/≥10 circuits/Other/KY (days)
P-1	xDSL (ADSL, HDSL, and UCL)≤10 circuits/Facility/KY (days)
P-1	xDSL (ADSL, HDSL, and UCL)≤10 circuits/Equipment/KY (days)
P-1	xDSL (ADSL, HDSL, and UCL)≤10 circuits/Other/KY (days)
P-1	xDSL (ADSL, HDSL, and UCL)≥10 circuits/Facility/KY (days)
P-1	xDSL (ADSL, HDSL, and UCL)≥10 circuits/Equipment/KY (days)
P-1	xDSL (ADSL, HDSL, and UCL)≥10 circuits/Other/KY (days)
P-1	UNE ISDN/≤10 circuits/Facility/KY (days)
P-1	UNE ISDN/≤10 circuits/Equipment/KY (days)
P-1	UNE ISDN/≤10 circuits/Other/KY (days)
P-1	UNE ISDN/≥10 circuits/Facility/KY (days)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B	6.03	6,403			6.937			
R&B	0.91	114,147			1.159			
R&B	10.02	41			10.987			
R&B	1.40	199			3.216			
R&B (POTS)	6.03	6,280			6.886			
R&B (POTS)	0.91	113,610			1.146			
R&B (POTS)	10.37	27			12.865			
R&B (POTS)	0.33	1			0.000			
R&B (POTS)	6.03	6,280			6.886			
R&B (POTS)	0.91	113,610	0.87	1,495	1.146	0.02983	1.5132	YES
R&B (POTS)	10.37	27			12.865			
R&B (POTS)	0.33	1			0.000			
R&B (POTS)	0.91	106	7.00	1	0.000	0.00000		NO
Digital Loop < DS1	16.13	208	6.25	28	16.995	3.61109	2.7348	YES
Digital Loop < DS1	6.21				9.160			
Digital Loop >= DS1	14.85	57	6.06	16	10.353	2.92894	2.9995	YES
Digital Loop >= DS1	3.73	427			7.445			
Digital Loop >= DS1	6.07	5			9.029			

14 days  
7 days

			4.33	15				YES
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R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
DS1/DS3 - Interoffice  
DS1/DS3 - Interoffice  
DS1/DS3 - Interoffice  
DS1/DS3 - Interoffice  
DS1/DS3 - Interoffice  
R&B  
R&B  
R&B  
R&B  
R&B  
R&B&D - Disp  
R&B&D - Disp  
R&B&D - Disp  
R&B&D - Disp  
R&B&D - Disp  
ADSL to Retail  
ADSL to Retail  
ADSL to Retail  
ADSL to Retail  
ADSL to Retail  
ISDN - BRI  
ISDN - BRI  
ISDN - BRI

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
30.13		134			43.230			
0.00		0			18.822			
13.92		12			18.822			
0.00		0						
0.00		0						
0.00		0						
0.00		0						
0.00		0						
0.00		0						
0.00		0						
0.00		0						
30.24		135	0.00	0	43.087			YES
0.00		0	0.00	0				YES
13.92		12	2.00	1	18.822	19.59049	0.6083	YES
0.00		0	0.00	0				YES
0.00		0	0.00	0				YES
0.00		0	0.00	0				YES
0.00		0	0.00	0				YES
30.11		136	0.00	0	42.956			YES
8.58		12	0.00	0	6.557			YES
0.00		0						
0.00		0						
0.00		0						
0.00		0	0.00	0				
0.00		0	0.00	0				
0.00		0	0.00	0				
0.00		0	0.00	0				
0.00		0	0.00	0				
0.00		0	0.00	0				
0.00		0	0.00	0				YES
0.00		0	0.00	0				YES
0.00		0	0.00	0				YES

**BellSouth Monthly State Summary  
Kentucky, June 2002**

B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment(KY (days)	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment(KY (days)								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other(KY (days)								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility(KY (days)			0.00	0				
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment(KY (days)			0.00	0				
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other(KY (days)			0.00	0				
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility(KY (days)								
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment(KY (days)								
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other(KY (days)								
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility(KY (days)	30.24	135	0.00	0	43.087			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment(KY (days)	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other(KY (days)	13.92	12	0.00	0	18.822			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility(KY (days)	0.00	0						
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other(KY (days)	0.00	0						
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility(KY (days)	30.13	134	0.00	0	43.230			YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment(KY (days)	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other(KY (days)	13.92	12	0.00	0	18.822			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility(KY (days)	0.00	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other(KY (days)	0.00	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility(KY (days)	30.24	135	0.00	0	43.087			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other(KY (days)	13.92	12	0.00	0	18.822			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility(KY (days)	0.00	0						
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other(KY (days)	0.00	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility(KY (days)	30.13	134	0.00	0	43.230			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment(KY (days)	0.00	0	0.00	0				
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other(KY (days)	13.92	12	0.00	0	18.822			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility(KY (days)	0.00	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other(KY (days)	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility(KY (days)	30.24	135	0.00	0	43.087			
B.2.3.12.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment(KY (days)	0.00	0	0.00	0				
B.2.3.12.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other(KY (days)	13.92	12	0.00	0	18.822			
B.2.3.12.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility(KY (days)	0.00	0						
B.2.3.12.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other(KY (days)	0.00	0						
B.2.3.13.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility(KY (days)	30.13	134	0.00	0	43.230			
B.2.3.13.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment(KY (days)	0.00	0	0.00	0				
B.2.3.13.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other(KY (days)	13.92	12	0.00	0	18.822			
B.2.3.13.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility(KY (days)	0.00	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other(KY (days)	0.00	0						
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility(KY (days)	12.00	1			0.000			
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment(KY (days)	0.00	0			0.000			
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other(KY (days)	6.00	1			0.000			
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility(KY (days)								
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment(KY (days)								
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other(KY (days)								
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility(KY (days)	30.24	135			43.087			
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other(KY (days)	13.92	12			18.822			
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility(KY (days)	0.00	0						
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other(KY (days)	0.00	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility(KY (days)	30.13	134			43.230			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment(KY (days)	0.00	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other(KY (days)	13.92	12			18.822			

### BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/KY (days)						
B.2.3.16.2.2	P-1	R&B (POTS)						
B.2.3.16.2.3	P-1	R&B (POTS)						
B.2.3.17.1.1	P-1	R&B (POTS)						
B.2.3.17.1.2	P-1	R&B (POTS)						
B.2.3.17.1.3	P-1	R&B (POTS)						
B.2.3.17.2.1	P-1	R&B (POTS)						
B.2.3.17.2.2	P-1	R&B (POTS)						
B.2.3.17.2.3	P-1	R&B (POTS)						
B.2.3.18.1.1	P-1	R&B (POTS)						
B.2.3.18.1.2	P-1	R&B (POTS)						
B.2.3.18.1.3	P-1	R&B (POTS)						
B.2.3.18.2.1	P-1	R&B (POTS)						
B.2.3.18.2.2	P-1	R&B (POTS)						
B.2.3.18.2.3	P-1	R&B (POTS)						
B.2.3.19.1.1	P-1	R&B (POTS)						
B.2.3.19.1.2	P-1	R&B (POTS)						
B.2.3.19.1.3	P-1	R&B (POTS)						
B.2.3.19.2.1	P-1	R&B (POTS)						
B.2.3.19.2.2	P-1	R&B (POTS)						
B.2.3.19.2.3	P-1	R&B (POTS)						

#### % Jeopardies - Mechanized

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.5.1	P-2	Switch Ports/KY (%)						
B.2.5.2	P-2	Local Interface Transport/KY (%)						
B.2.5.3	P-2	Loop + Port Combinations/KY (%)						
B.2.5.4	P-2	Combo Other/KY (%)						
B.2.5.5	P-2	xDSL (ADSL, HDSL, and UCL)/KY (%)						
B.2.5.6	P-2	LINE ISDN/KY (%)						
B.2.5.7	P-2	Line Sharing/KY (%)						
B.2.5.8	P-2	2W Analog Loop Design/KY (%)						
B.2.5.9	P-2	2W Analog Loop Non-Design/KY (%)						
B.2.5.10	P-2	2W Analog Loop w/INP Design/KY (%)						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/KY (%)						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/KY (%)						
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/KY (%)						
B.2.5.14	P-2	Other Design/KY (%)						
B.2.5.15	P-2	Other Non-Design/KY (%)						
B.2.5.16	P-2	INP (Standalone)/KY (%)						
B.2.5.17	P-2	LNP (Standalone)/KY (%)						
B.2.5.18	P-2	Digital Loop < DS1/KY (%)						
B.2.5.19	P-2	Digital Loop >= DS1/KY (%)						

#### % Jeopardies - Non-Mechanized

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.6.1	P-2	Switch Ports/KY (%)						
B.2.6.2	P-2	Local Interface Transport/KY (%)						
B.2.6.3	P-2	Loop + Port Combinations/KY (%)						
B.2.6.4	P-2	Combo Other/KY (%)						
B.2.6.5	P-2	xDSL (ADSL, HDSL, and UCL)/KY (%)						
B.2.6.6	P-2	LINE ISDN/KY (%)						
B.2.6.7	P-2	Line Sharing/KY (%)						
B.2.6.8	P-2	2W Analog Loop Design/KY (%)						
B.2.6.9	P-2	2W Analog Loop Non-Design/KY (%)						
B.2.6.10	P-2	2W Analog Loop w/INP Design/KY (%)						
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/KY (%)						
B.2.6.12	P-2	2W Analog Loop w/LNP Design/KY (%)						
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/KY (%)						
B.2.6.14	P-2	Other Design/KY (%)						
B.2.6.15	P-2	Other Non-Design/KY (%)						
B.2.6.16	P-2	INP (Standalone)/KY (%)						

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/KY (days)						
B.2.3.16.2.2	P-1	R&B (POTS)						
B.2.3.16.2.3	P-1	R&B (POTS)						
B.2.3.17.1.1	P-1	R&B (POTS)						
B.2.3.17.1.2	P-1	R&B (POTS)						
B.2.3.17.1.3	P-1	R&B (POTS)						
B.2.3.17.2.1	P-1	R&B (POTS)						
B.2.3.17.2.2	P-1	R&B (POTS)						
B.2.3.17.2.3	P-1	R&B (POTS)						
B.2.3.18.1.1	P-1	R&B (POTS)						
B.2.3.18.1.2	P-1	R&B (POTS)						
B.2.3.18.1.3	P-1	R&B (POTS)						
B.2.3.18.2.1	P-1	R&B (POTS)						
B.2.3.18.2.2	P-1	R&B (POTS)						
B.2.3.18.2.3	P-1	R&B (POTS)						
B.2.3.19.1.1	P-1	R&B (POTS)						
B.2.3.19.1.2	P-1	R&B (POTS)						
B.2.3.19.1.3	P-1	R&B (POTS)						
B.2.3.19.2.1	P-1	R&B (POTS)						
B.2.3.19.2.2	P-1	R&B (POTS)						
B.2.3.19.2.3	P-1	R&B (POTS)						

#### % Jeopardies - Mechanized

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.5.1	P-2	Switch Ports/KY (%)						
B.2.5.2	P-2	Local Interface Transport/KY (%)						
B.2.5.3	P-2	Loop + Port Combinations/KY (%)						
B.2.5.4	P-2	Combo Other/KY (%)						
B.2.5.5	P-2	xDSL (ADSL, HDSL, and UCL)/KY (%)						
B.2.5.6	P-2	LINE ISDN/KY (%)						
B.2.5.7	P-2	Line Sharing/KY (%)						
B.2.5.8	P-2	2W Analog Loop Design/KY (%)						
B.2.5.9	P-2	2W Analog Loop Non-Design/KY (%)						
B.2.5.10	P-2	2W Analog Loop w/INP Design/KY (%)						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/KY (%)						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/KY (%)						
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/KY (%)						
B.2.5.14	P-2	Other Design/KY (%)						
B.2.5.15	P-2	Other Non-Design/KY (%)						
B.2.5.16	P-2	INP (Standalone)/KY (%)						
B.2.5.17	P-2	LNP (Standalone)/KY (%)						
B.2.5.18	P-2	Digital Loop < DS1/KY (%)						
B.2.5.19	P-2	Digital Loop >= DS1/KY (%)						

#### % Jeopardies - Non-Mechanized

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.6.1	P-2	Switch Ports/KY (%)						
B.2.6.2	P-2	Local Interface Transport/KY (%)						
B.2.6.3	P-2	Loop + Port Combinations/KY (%)						
B.2.6.4	P-2	Combo Other/KY (%)						
B.2.6.5	P-2	xDSL (ADSL, HDSL, and UCL)/KY (%)						
B.2.6.6	P-2	LINE ISDN/KY (%)						
B.2.6.7	P-2	Line Sharing/KY (%)						
B.2.6.8	P-2	2W Analog Loop Design/KY (%)						
B.2.6.9	P-2	2W Analog Loop Non-Design/KY (%)						
B.2.6.10	P-2	2W Analog Loop w/INP Design/KY (%)						
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/KY (%)						
B.2.6.12	P-2	2W Analog Loop w/LNP Design/KY (%)						
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/KY (%)						
B.2.6.14	P-2	Other Design/KY (%)						
B.2.6.15	P-2	Other Non-Design/KY (%)						
B.2.6.16	P-2	INP (Standalone)/KY (%)						

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Benchmark/  
Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
LNP (Standalone)/KY (%)		0.00%	75				Diagnostic
Digital Loop < DS1/KY (%)		11.11%	9				Diagnostic
Digital Loop >= DS1/KY (%)		40.00%	5				Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
LNP (Standalone)/KY (%)		0.00%	75				Diagnostic
Digital Loop < DS1/KY (%)		11.11%	9				Diagnostic
Digital Loop >= DS1/KY (%)		40.00%	5				Diagnostic

**Average Jeopardy Notice Interval - Mechanized**

P-2	LNP (Standalone)/KY (%)	>= 48 hrs
P-2	Digital Loop < DS1/KY (%)	>= 48 hrs
P-2	Digital Loop >= DS1/KY (%)	>= 48 hrs
P-2	Switch Ports/KY (hours)	>= 48 hrs
P-2	Local Interface Transport/KY (hours)	>= 48 hrs
P-2	Loop + Port Combinations/KY (hours)	>= 48 hrs
P-2	Combo Other/KY (hours)	>= 48 hrs
P-2	XDSL (ADSL, HDSL and UCL)/KY (hours)	>= 48 hrs
P-2	UNE ISDN/KY (hours)	>= 48 hrs
P-2	Line Sharing/KY (hours)	>= 48 hrs
P-2	2W Analog Loop Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop Non-Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/INP Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/INP Non-Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/LNP Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/LNP Non-Design/KY (hours)	>= 48 hrs
P-2	Other Design/KY (hours)	>= 48 hrs
P-2	Other Non-Design/KY (hours)	>= 48 hrs
P-2	INP (Standalone)/KY (hours)	>= 48 hrs
P-2	LNP (Standalone)/KY (hours)	>= 48 hrs
P-2	Digital Loop < DS1/KY (hours)	>= 48 hrs
P-2	Digital Loop >= DS1/KY (hours)	>= 48 hrs

**Average Jeopardy Notice Interval - Non-Mechanized**

P-2	Switch Ports/KY (hours)	Diagnostic
P-2	Local Interface Transport/KY (hours)	Diagnostic
P-2	Loop + Port Combinations/KY (hours)	Diagnostic
P-2	Combo Other/KY (hours)	Diagnostic
P-2	XDSL (ADSL, HDSL and UCL)/KY (hours)	Diagnostic
P-2	UNE ISDN/KY (hours)	Diagnostic
P-2	Line Sharing/KY (hours)	Diagnostic
P-2	2W Analog Loop Design/KY (hours)	Diagnostic
P-2	2W Analog Loop Non-Design/KY (hours)	Diagnostic
P-2	2W Analog Loop w/INP Design/KY (hours)	Diagnostic
P-2	2W Analog Loop w/INP Non-Design/KY (hours)	Diagnostic
P-2	2W Analog Loop w/LNP Design/KY (hours)	Diagnostic
P-2	2W Analog Loop w/LNP Non-Design/KY (hours)	Diagnostic
P-2	Other Design/KY (hours)	Diagnostic
P-2	Other Non-Design/KY (hours)	Diagnostic
P-2	INP (Standalone)/KY (hours)	Diagnostic
P-2	LNP (Standalone)/KY (hours)	Diagnostic
P-2	Digital Loop < DS1/KY (hours)	Diagnostic
P-2	Digital Loop >= DS1/KY (hours)	Diagnostic

**% Jeopardy Notice >= 48 hours - Mechanized**

P-2	Switch Ports/KY (%)	95% >= 48 hrs
P-2	Local Interface Transport/KY (%)	95% >= 48 hrs
P-2	Loop + Port Combinations/KY (%)	95% >= 48 hrs
P-2	Combo Other/KY (%)	95% >= 48 hrs
P-2	XDSL (ADSL, HDSL and UCL)/KY (%)	95% >= 48 hrs
P-2	UNE ISDN/KY (%)	95% >= 48 hrs
P-2	Line Sharing/KY (%)	95% >= 48 hrs
P-2	2W Analog Loop Design/KY (%)	95% >= 48 hrs
P-2	2W Analog Loop Non-Design/KY (%)	95% >= 48 hrs
P-2	2W Analog Loop w/INP Design/KY (%)	95% >= 48 hrs
P-2	2W Analog Loop w/INP Non-Design/KY (%)	95% >= 48 hrs
P-2	2W Analog Loop w/LNP Design/KY (%)	95% >= 48 hrs
P-2	2W Analog Loop w/LNP Non-Design/KY (%)	95% >= 48 hrs

B.2.6.17  
B.2.6.18  
B.2.6.19

B.2.8.1  
B.2.8.2  
B.2.8.3  
B.2.8.4  
B.2.8.5  
B.2.8.6  
B.2.8.7  
B.2.8.8  
B.2.8.9  
B.2.8.10  
B.2.8.11  
B.2.8.12  
B.2.8.13  
B.2.8.14  
B.2.8.15  
B.2.8.16  
B.2.8.17  
B.2.8.18  
B.2.8.19

B.2.9.1  
B.2.9.2  
B.2.9.3  
B.2.9.4  
B.2.9.5  
B.2.9.6  
B.2.9.7  
B.2.9.8  
B.2.9.9  
B.2.9.10  
B.2.9.11  
B.2.9.12  
B.2.9.13  
B.2.9.14  
B.2.9.15  
B.2.9.16  
B.2.9.17  
B.2.9.18  
B.2.9.19

B.2.10.1  
B.2.10.2  
B.2.10.3  
B.2.10.4  
B.2.10.5  
B.2.10.6  
B.2.10.7  
B.2.10.8  
B.2.10.9  
B.2.10.10  
B.2.10.11  
B.2.10.12  
B.2.10.13

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	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.10.14	95% >= 48 hrs								
B.2.10.15	95% >= 48 hrs								
B.2.10.16	95% >= 48 hrs								
B.2.10.17	95% >= 48 hrs								
B.2.10.18	95% >= 48 hrs			100.00%	1				YES
B.2.10.19	95% >= 48 hrs			100.00%	13				YES
<b>% Jeopardy Notice &gt;= 48 hours - Non-Mechanized</b>									
B.2.11.1	Diagnostic								Diagnostic
B.2.11.2	Diagnostic								Diagnostic
B.2.11.3	Diagnostic			0.00%	1				Diagnostic
B.2.11.4	Diagnostic			100.00%	8				Diagnostic
B.2.11.5	Diagnostic								Diagnostic
B.2.11.6	Diagnostic			100.00%	1				Diagnostic
B.2.11.7	Diagnostic								Diagnostic
B.2.11.8	Diagnostic								Diagnostic
B.2.11.9	Diagnostic								Diagnostic
B.2.11.10	Diagnostic								Diagnostic
B.2.11.11	Diagnostic								Diagnostic
B.2.11.12	Diagnostic								Diagnostic
B.2.11.13	Diagnostic								Diagnostic
B.2.11.14	Diagnostic								Diagnostic
B.2.11.15	Diagnostic								Diagnostic
B.2.11.16	Diagnostic								Diagnostic
B.2.11.17	Diagnostic								Diagnostic
B.2.11.18	Diagnostic			100.00%	1				Diagnostic
B.2.11.19	Diagnostic			100.00%	2				Diagnostic
<b>Coordinated Customers Conversions</b>									
B.2.12.1	>= 95% w in 15 min								
B.2.12.2	>= 95% w in 15 min								
<b>% Hot Cuts &gt; 15 minutes Early</b>									
B.2.13.1	<= 5%								
B.2.13.2	<= 5%								
B.2.13.3	<= 5%								
B.2.13.4	<= 5%								
<b>Hot Cut Timeliness</b>									
B.2.14.1	>= 95% w in 15 min								
B.2.14.2	>= 95% w in 15 min								
B.2.14.3	>= 95% w in 15 min								
B.2.14.4	>= 95% w in 15 min								
<b>% Hot Cuts &gt; 15 minutes Late</b>									
B.2.15.1	<= 5%								
B.2.15.2	<= 5%								
B.2.15.3	<= 5%								
B.2.15.4	<= 5%								
<b>Average Recovery Time - CCC</b>									
B.2.16.1	Diagnostic								Diagnostic
B.2.16.2	Diagnostic								Diagnostic
<b>% Provisioning Troubles within 7 Days - Hot Cuts</b>									
B.2.17.1.1	<= 5%								
B.2.17.1.2	<= 5%								
B.2.17.2.1	<= 5%								
B.2.17.2.2	<= 5%								
<b>% Missed Installation Appointments</b>									
B.2.18.1.1.1	R&B (POTS)		7,189						
		12.24%							

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Code	Description
B.2.18.1.1.2	Switch Ports<10 circuits/Non-DispatchKY (%)
B.2.18.1.2.1	Switch Ports>=10 circuits/DispatchKY (%)
B.2.18.1.2.2	Switch Ports>=10 circuits/Non-DispatchKY (%)
B.2.18.2.1.1	Local Interface Transport<10 circuits/DispatchKY (%)
B.2.18.2.1.2	Local Interface Transport<10 circuits/Non-DispatchKY (%)
B.2.18.2.2.1	Local Interface Transport>=10 circuits/DispatchKY (%)
B.2.18.2.2.2	Local Interface Transport>=10 circuits/Non-DispatchKY (%)
B.2.18.3.1.1	Loop + Port Combinations<10 circuits/DispatchKY (%)
B.2.18.3.1.2	Loop + Port Combinations<10 circuits/Non-DispatchKY (%)
B.2.18.3.1.3	Loop + Port Combinations<10 circuits/Switch Based OrdersKY (%)
B.2.18.3.1.4	Loop + Port Combinations<10 circuits/Dispatch InKY (%)
B.2.18.3.2.1	Loop + Port Combinations>=10 circuits/DispatchKY (%)
B.2.18.3.2.2	Loop + Port Combinations>=10 circuits/Non-DispatchKY (%)
B.2.18.3.2.3	Loop + Port Combinations>=10 circuits/Switch Based OrdersKY (%)
B.2.18.3.2.4	Loop + Port Combinations>=10 circuits/Dispatch InKY (%)
B.2.18.4.1.1	Combo Other<10 circuits/Dispatch InKY (%)
B.2.18.4.1.4	Combo Other<10 circuits/Dispatch InKY (%)
B.2.18.4.2.1	Combo Other>=10 circuits/Dispatch InKY (%)
B.2.18.4.2.4	Combo Other>=10 circuits/Dispatch InKY (%)
B.2.18.5.1.1	XDSL (ADSL, HDSL and UCL)<10 circuits/DispatchKY (%)
B.2.18.5.1.2	XDSL (ADSL, HDSL and UCL)<10 circuits/Non-DispatchKY (%)
B.2.18.5.2.1	XDSL (ADSL, HDSL and UCL)>=10 circuits/DispatchKY (%)
B.2.18.5.2.2	XDSL (ADSL, HDSL and UCL)>=10 circuits/Non-DispatchKY (%)
B.2.18.6.1.1	UNE ISDN<10 circuits/DispatchKY (%)
B.2.18.6.1.2	UNE ISDN<10 circuits/Non-DispatchKY (%)
B.2.18.6.2.1	UNE ISDN>=10 circuits/DispatchKY (%)
B.2.18.6.2.2	UNE ISDN>=10 circuits/Non-DispatchKY (%)
B.2.18.7.1.1	Line Sharing<10 circuits/DispatchKY (%)
B.2.18.7.2.1	Line Sharing<10 circuits/Non-DispatchKY (%)
B.2.18.7.2.2	Line Sharing>=10 circuits/Non-DispatchKY (%)
B.2.18.8.1.1	2W Analog Loop Design<10 circuits/DispatchKY (%)
B.2.18.8.1.2	2W Analog Loop Design<10 circuits/Non-DispatchKY (%)
B.2.18.8.2.1	2W Analog Loop Design>=10 circuits/DispatchKY (%)
B.2.18.8.2.2	2W Analog Loop Design>=10 circuits/Non-DispatchKY (%)
B.2.18.9.1.1	2W Analog Loop Non-Design<10 circuits/Dispatch InKY (%)
B.2.18.9.1.4	2W Analog Loop Non-Design<10 circuits/Dispatch InKY (%)
B.2.18.9.2.1	2W Analog Loop Non-Design>=10 circuits/Dispatch InKY (%)
B.2.18.9.2.4	2W Analog Loop Non-Design>=10 circuits/Dispatch InKY (%)
B.2.18.10.1.1	2W Analog Loop w/NP Design<10 circuits/DispatchKY (%)
B.2.18.10.1.2	2W Analog Loop w/NP Design<10 circuits/Non-DispatchKY (%)
B.2.18.10.2.1	2W Analog Loop w/NP Design>=10 circuits/DispatchKY (%)
B.2.18.10.2.2	2W Analog Loop w/NP Design>=10 circuits/Non-DispatchKY (%)
B.2.18.11.1.1	2W Analog Loop w/NP Non-Design<10 circuits/Dispatch InKY (%)
B.2.18.11.1.4	2W Analog Loop w/NP Non-Design<10 circuits/Dispatch InKY (%)
B.2.18.11.2.1	2W Analog Loop w/NP Non-Design>=10 circuits/Dispatch InKY (%)
B.2.18.11.2.4	2W Analog Loop w/NP Non-Design>=10 circuits/Dispatch InKY (%)
B.2.18.12.1.1	2W Analog Loop w/LNP Design<10 circuits/DispatchKY (%)
B.2.18.12.1.2	2W Analog Loop w/LNP Design<10 circuits/Non-DispatchKY (%)
B.2.18.12.2.1	2W Analog Loop w/LNP Design>=10 circuits/DispatchKY (%)
B.2.18.12.2.2	2W Analog Loop w/LNP Design>=10 circuits/Non-DispatchKY (%)
B.2.18.13.1.1	2W Analog Loop w/LNP Non-Design<10 circuits/DispatchKY (%)
B.2.18.13.1.4	2W Analog Loop w/LNP Non-Design<10 circuits/Dispatch InKY (%)
B.2.18.13.2.1	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch InKY (%)
B.2.18.13.2.4	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch InKY (%)
B.2.18.14.1.1	Other Design<10 circuits/DispatchKY (%)
B.2.18.14.1.2	Other Design<10 circuits/Non-DispatchKY (%)
B.2.18.14.2.1	Other Design>=10 circuits/DispatchKY (%)
B.2.18.14.2.2	Other Design>=10 circuits/Non-DispatchKY (%)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	0.03%	117,678						
R&B (POTS)	9.68%	31						
R&B (POTS)	0.00%	1						
DS1/DS3	2.61%	345	0.00%	2		0.11303	0.2308	YES
DS1/DS3								
DS1/DS3								
R&B	12.09%	7,314	7.75%	142		0.02762	1.5714	YES
R&B	0.03%	118,217	0.08%	5,143		0.00027	-1.6248	YES
R&B	0.00%	56,892	0.00%	2,064		0.00000		YES
R&B	0.07%	61,325	0.13%	3,079		0.00048	-1.3209	YES
R&B	6.67%	45	0.00%	3		0.14874	0.4482	YES
R&B	0.00%	199						
R&B	0.00%	2						
R&B	0.00%	197						
R&B&D - Disp	11.61%	7,931	7.69%	13		0.08893	0.4408	YES
R&B&D - Disp	11.61%	7,931						
R&B&D - Disp	6.67%	45						
R&B&D - Disp	6.67%	45						
ADSL to Retail			0.00%	16				
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail	4.88%	41	0.00%	13		0.06856	0.7115	YES
ISDN - BRI	0.00%	29						
ISDN - BRI								
ISDN - BRI								
ISDN - BRI								
ADSL to Retail			0.00%	3				
ADSL to Retail			0.00%	28				
ADSL to Retail								
ADSL to Retail								
R&B - Disp	12.09%	7,314	0.00%	3		0.18824	0.6421	YES
R&B - Disp	12.09%	7,314						
R&B - Disp	6.67%	45						
R&B - Disp	6.67%	45						
R&B (POTS) excl SB Or	12.24%	7,189	0.00%	7		0.12394	0.9876	YES
R&B (POTS) excl SB Or	0.07%	60,870						
R&B (POTS) excl SB Or	9.68%	31						
R&B (POTS) excl SB Or								
R&B (POTS) excl SB Or								
R&B - Disp	12.09%	7,314						
R&B - Disp	12.09%	7,314						
R&B - Disp	6.67%	45						
R&B - Disp	6.67%	45						
R&B (POTS) excl SB Or	12.24%	7,189						
R&B (POTS) excl SB Or	0.07%	60,870						
R&B (POTS) excl SB Or	9.68%	31						
R&B (POTS) excl SB Or								
R&B - Disp	12.09%	7,314						
R&B - Disp	12.09%	7,314						
R&B - Disp	6.67%	45						
R&B - Disp	6.67%	45						
R&B (POTS) excl SB Or	12.24%	7,189						
R&B (POTS) excl SB Or	0.07%	60,870						
R&B (POTS) excl SB Or	9.68%	31						
R&B (POTS) excl SB Or								
Design	6.00%	617						
Design	0.40%	263						
Design								
Design								





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P-9	2W Analog Loop Non-Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop Non-Design>=10 circuits/Dispatch InKY (%)
P-9	2W Analog Loop w/INP Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/INP Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/INP Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/INP Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Non-Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Non-Design<10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Non-Design>=10 circuits/DispatchInKY (%)
P-9	2W Analog Loop w/LNP Non-Design>=10 circuits/DispatchInKY (%)
P-9	Other Design<10 circuits/DispatchInKY (%)
P-9	Other Design>=10 circuits/DispatchInKY (%)
P-9	Other Design<10 circuits/DispatchInKY (%)
P-9	Other Design>=10 circuits/DispatchInKY (%)
P-9	Other Non-Design<10 circuits/DispatchInKY (%)
P-9	Other Non-Design>=10 circuits/DispatchInKY (%)
P-9	Other Non-Design<10 circuits/DispatchInKY (%)
P-9	Other Non-Design>=10 circuits/DispatchInKY (%)
P-9	INP (Standalone)<10 circuits/DispatchInKY (%)
P-9	INP (Standalone)>=10 circuits/DispatchInKY (%)
P-9	INP (Standalone)<10 circuits/DispatchInKY (%)
P-9	INP (Standalone)>=10 circuits/DispatchInKY (%)
P-9	LNP (Standalone)<10 circuits/DispatchInKY (%)
P-9	LNP (Standalone)>=10 circuits/DispatchInKY (%)
P-9	LNP (Standalone)<10 circuits/DispatchInKY (%)
P-9	LNP (Standalone)>=10 circuits/DispatchInKY (%)
P-9	Digital Loop < DS1<10 circuits/DispatchInKY (%)
P-9	Digital Loop < DS1>=10 circuits/DispatchInKY (%)
P-9	Digital Loop < DS1>=10 circuits/DispatchInKY (%)
P-9	Digital Loop >= DS1<10 circuits/DispatchInKY (%)
P-9	Digital Loop >= DS1>=10 circuits/DispatchInKY (%)
P-9	Digital Loop >= DS1>=10 circuits/DispatchInKY (%)
P-9	Digital Loop >= DS1>=10 circuits/DispatchInKY (%)

**Average Completion Notice Interval - Mechanized**

P-5	Switch Ports<10 circuits/DispatchInKY (hours)
P-5	Switch Ports>=10 circuits/DispatchInKY (hours)
P-5	Switch Ports>=10 circuits/DispatchInKY (hours)
P-5	Switch Ports>=10 circuits/DispatchInKY (hours)
P-5	Local Interface Transport<10 circuits/DispatchInKY (hours)
P-5	Local Interface Transport<10 circuits/DispatchInKY (hours)
P-5	Local Interface Transport>=10 circuits/DispatchInKY (hours)
P-5	Local Interface Transport>=10 circuits/DispatchInKY (hours)
P-5	Loop + Port Combinations<10 circuits/DispatchInKY (hours)
P-5	Loop + Port Combinations<10 circuits/DispatchInKY (hours)
P-5	Loop + Port Combinations<10 circuits/DispatchInKY (hours)
P-5	Loop + Port Combinations<10 circuits/DispatchInKY (hours)
P-5	Loop + Port Combinations>=10 circuits/DispatchInKY (hours)
P-5	Loop + Port Combinations>=10 circuits/DispatchInKY (hours)
P-5	Loop + Port Combinations>=10 circuits/DispatchInKY (hours)

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
8.33%	48						
0.00%	3						
11.77%	9,466						
11.77%	9,466						
10.34%	58						
10.34%	58						
11.71%	9,310						
3.58%	66,271						
8.33%	48						
0.00%	3						
11.77%	9,466						
11.77%	9,466						
10.34%	58						
10.34%	58						
11.71%	9,310						
3.58%	66,271						
8.33%	48						
0.00%	3						
4.05%	642						
2.52%	119						
11.77%	9,466	0.00%	5		0.14415	0.8164	YES
3.40%	127,842						
10.34%	58						
15.15%	33						
11.71%	9,310	0.00%	1		0.32153	0.3641	YES
3.40%	127,594	0.00%	1		0.18119	0.1876	YES
8.33%	48						
0.00%	3						
11.71%	9,310						
3.40%	127,594	0.00%	2,056		0.00403	8.4368	YES
8.33%	48						
6.67%	90	4.55%	22		0.05933	0.3575	YES
0.00%	122						
Digital Loop < DS1							
Digital Loop < DS1							
Digital Loop < DS1							
Digital Loop >= DS1							
Digital Loop >= DS1							
Digital Loop >= DS1	133	14.25%	35		0.02312	-5.5285	NO
Digital Loop >= DS1	49						
0.00%	3						

1.89	7,130			11.545			
0.53	117,354			4.110			
0.02	30			0.003			
0.13	1			0.000			
124.24	333			288.550			
1.89	7,255	0.08	117	11.511	1.07270	1.6862	YES
0.53	117,892	0.38	4,969	4.154	0.06016	2.5155	YES
0.66	96,677	0.36	1,934	4.976	0.11506	2.5384	YES
0.42	61,215	0.39	3,035	3.207	0.05964	0.4335	YES
0.36	44	0.02	3	2.274	1.35682	0.2529	YES
0.29	199			0.100			
0.22	2			0.118			
0.29	197			0.100			
R&B (POTS)							
R&B (POTS)							
R&B (POTS)							
R&B (POTS)							
DS1/DS3 - Interoffice							
DS1/DS3 - Interoffice							
DS1/DS3 - Interoffice							
R&B							
R&B							
R&B							
R&B							
R&B							
R&B							
R&B							



## BellSouth Monthly State Summary Kentucky, June 2002

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
95.60	55	25.84	22	162.333	40.95051	1.7036	YES
10.18	426			53.666			
0.32	5			0.082			

Benchmark/  
Analog

Digital Loop < DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
95.60	55	25.84	22	162.333	40.95051	1.7036	YES
10.18	426			53.666			
0.32	5			0.082			

Digital Loop < DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
95.60	55	25.84	22	162.333	40.95051	1.7036	YES
10.18	426			53.666			
0.32	5			0.082			

Digital Loop < DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
95.60	55	25.84	22	162.333	40.95051	1.7036	YES
10.18	426			53.666			
0.32	5			0.082			

Digital Loop < DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1

## BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B 2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/ < 10 circuits/Dispatch In/KY (hours)						Diagnostic
B 2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/ >= 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/ >= 10 circuits/Dispatch In/KY (hours)						Diagnostic
B 2.22.14.1	P-5	Other Design/ < 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.14.1.2	P-5	Other Design/ < 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.14.2.1	P-5	Other Design/ >= 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.14.2.2	P-5	Other Design/ >= 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.15.1.1	P-5	Other Non-Design/ < 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.15.1.2	P-5	Other Non-Design/ < 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.15.2.1	P-5	Other Non-Design/ >= 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.15.2.2	P-5	Other Non-Design/ >= 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.16.1.1	P-5	INP (Standalone) < 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.16.1.2	P-5	INP (Standalone) < 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.16.2.1	P-5	INP (Standalone) >= 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.16.2.2	P-5	INP (Standalone) >= 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.17.1.1	P-5	LNP (Standalone) < 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.17.1.2	P-5	LNP (Standalone) < 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.17.2.1	P-5	LNP (Standalone) >= 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.17.2.2	P-5	LNP (Standalone) >= 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.18.1.1	P-5	Digital Loop < DS1 < 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.18.1.2	P-5	Digital Loop < DS1 < 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.18.2.1	P-5	Digital Loop < DS1 >= 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.18.2.2	P-5	Digital Loop < DS1 >= 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.19.1.1	P-5	Digital Loop >= DS1 < 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.19.1.2	P-5	Digital Loop >= DS1 < 10 circuits/Non-Dispatch/KY (hours)						Diagnostic
B 2.22.19.2.1	P-5	Digital Loop >= DS1 >= 10 circuits/Dispatch/KY (hours)						Diagnostic
B 2.22.19.2.2	P-5	Digital Loop >= DS1 >= 10 circuits/Non-Dispatch/KY (hours)						Diagnostic

### Total Service Order Cycle Time - Mechanized

B 2.24.1.1.1	P-10	Switch Ports < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.1.1.2	P-10	Switch Ports < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.1.2.1	P-10	Switch Ports >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.1.2.2	P-10	Switch Ports >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.2.1.1	P-10	Local Interoffice Transport < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.2.1.2	P-10	Local Interoffice Transport < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.2.2.1	P-10	Local Interoffice Transport >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.2.2.2	P-10	Local Interoffice Transport >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.3.1.1	P-10	Loop + Port Combinations < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.3.1.2	P-10	Loop + Port Combinations < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.3.2.1	P-10	Loop + Port Combinations >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.3.2.2	P-10	Loop + Port Combinations >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.4.1.1	P-10	Combo Other < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.4.1.2	P-10	Combo Other < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.4.2.1	P-10	Combo Other >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.4.2.2	P-10	Combo Other >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.5.1.1	P-10	XDSL (ADSL, HDSL and UCL) < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.5.1.2	P-10	XDSL (ADSL, HDSL and UCL) < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.5.2.1	P-10	XDSL (ADSL, HDSL and UCL) >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.5.2.2	P-10	XDSL (ADSL, HDSL and UCL) >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.6.1.1	P-10	UNE ISDN < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.6.1.2	P-10	UNE ISDN < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.6.2.1	P-10	UNE ISDN >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.6.2.2	P-10	UNE ISDN >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.7.1.1	P-10	Line Sharing < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.7.1.2	P-10	Line Sharing < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.7.2.1	P-10	Line Sharing >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.7.2.2	P-10	Line Sharing >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.8.1.1	P-10	2W Analog Loop Design/ < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.8.1.2	P-10	2W Analog Loop Design/ < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.24.8.2.1	P-10	2W Analog Loop Design/ >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.24.8.2.2	P-10	2W Analog Loop Design/ >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic

### Bellsouth Monthly State Summary Kentucky, June 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.8.2.2	P-10	2W Analog Loop Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/=>10 circuits/Dispatch/KY (days)	4.42	4				Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/INP Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/INP Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/INP Non-Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/INP Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.14.2.1	P-10	Other Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.14.2.2	P-10	Other Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.15.2.1	P-10	Other Non-Design/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.16.2.1	P-10	INP (Standalone)/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.16.2.2	P-10	INP (Standalone)/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.17.2.2	P-14	LNP (Standalone)/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.18.2.1	P-10	Digital Loop < DS1/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.18.2.2	P-10	Digital Loop < DS1/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.24.19.2.1	P-10	Digital Loop >= DS1/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.2.1.1	P-10	Local Interface Transport/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.2.1.2	P-10	Local Interface Transport/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.2.2.1	P-10	Local Interface Transport/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.2.2.2	P-10	Local Interface Transport/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/KY (days)						Diagnostic

### Total Service Order Cycle Time - Partially Mechanized

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.1.2.2	P-10	Switch Ports/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.2.1.1	P-10	Local Interface Transport/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.2.1.2	P-10	Local Interface Transport/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.2.2.1	P-10	Local Interface Transport/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.2.2.2	P-10	Local Interface Transport/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.3.2.1	P-10	Loop + Port Combinations/=>10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.3.2.2	P-10	Loop + Port Combinations/=>10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/KY (days)						Diagnostic

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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.6.1.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.6.2.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.7.2.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.8.1.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.8.2.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.14.1.2	P-10	Other Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.14.2.2	P-10	Other Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/KY (days)						Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY (days)						Diagnostic

### BellSouth Monthly State Summary Kentucky, June 2002

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Score	Equity
B.2.25.19.1.1							
B.2.25.19.1.2							
B.2.25.19.2.1							
B.2.25.19.2.2							
B.2.26.1.1.1							
B.2.26.1.1.2							
B.2.26.1.2.1							
B.2.26.1.2.2							
B.2.26.2.1.1							
B.2.26.2.1.2							
B.2.26.2.2.1							
B.2.26.2.2.2							
B.2.26.3.1.1							
B.2.26.3.1.2							
B.2.26.3.2.1							
B.2.26.3.2.2							
B.2.26.4.1.1							
B.2.26.4.1.2							
B.2.26.4.2.1							
B.2.26.4.2.2							
B.2.26.5.1.1							
B.2.26.5.1.2							
B.2.26.5.2.1							
B.2.26.5.2.2							
B.2.26.6.1.1							
B.2.26.6.1.2							
B.2.26.6.2.1							
B.2.26.6.2.2							
B.2.26.7.1.1							
B.2.26.7.1.2							
B.2.26.7.2.1							
B.2.26.7.2.2							
B.2.26.8.1.1							
B.2.26.8.1.2							
B.2.26.8.2.1							
B.2.26.8.2.2							
B.2.26.9.1.1							
B.2.26.9.1.2							
B.2.26.9.2.1							
B.2.26.9.2.2							
B.2.26.10.1.1							
B.2.26.10.1.2							
B.2.26.10.2.1							
B.2.26.10.2.2							
B.2.26.11.1.1							
B.2.26.11.1.2							
B.2.26.11.2.1							
B.2.26.11.2.2							
B.2.26.12.1.1							
B.2.26.12.1.2							
B.2.26.12.2.1							
B.2.26.12.2.2							
B.2.26.13.1.1							
B.2.26.13.1.2							
B.2.26.13.2.1							
B.2.26.13.2.2							
B.2.26.14.1.1							
B.2.26.14.1.2							

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Score	Equity
Diagnostic	Digital Loop >= DS1</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Digital Loop >= DS1</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Digital Loop >= DS1</td>>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Digital Loop >= DS1</td>>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Switch Ports</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Switch Ports</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Switch Ports>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Switch Ports>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Local Interface Transport</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Local Interface Transport</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Local Interface Transport>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Local Interface Transport>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Loop + Port Combinations</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Loop + Port Combinations</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Loop + Port Combinations>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Loop + Port Combinations>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Combo Other>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL ADSL HD SL and UCL</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL ADSL HD SL and UCL</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL ADSL HD SL and UCL>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	xDSL ADSL HD SL and UCL>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	UNE ISDN>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Line Sharing>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Design>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop Non-Design>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/NP Design</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/NP Design</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/NP Design>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/NP Design>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Design</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Design</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Design>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Design>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Non-Design</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Non-Design</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	2W Analog Loop w/LNP Non-Design>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
Diagnostic	Other Design</td><10 circuits/Dispatch/KY (days)							Diagnostic
Diagnostic	Other Design</td><10 circuits/Non-Dispatch/KY (days)							Diagnostic









### BellSouth Monthly State Summary Kentucky, June 2002

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B 2.30.1.1.1	P-10	Switch Ports/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.1.1.2	P-10	Switch Ports/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.1.2	P-10	Switch Ports/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.2.1.2	P-10	Local Interoffice Transport/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.2.2	P-10	Local Interoffice Transport/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.3.1	P-10	Loop + Port Combinations/<10 circuits/DispatchKY (days)	6.24			5	Diagnostic
B 2.30.3.1.2	P-10	Loop + Port Combinations/>=10 circuits/Non-DispatchKY (days)	1.93			6	Diagnostic
B 2.30.3.2	P-10	Loop + Port Combinations/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.4.1	P-10	Combo Other/<10 circuits/DispatchKY (days)	10.63			5	Diagnostic
B 2.30.4.1.2	P-10	Combo Other/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.4.2	P-10	Combo Other/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.5.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.5.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.6.1	P-10	UNE ISDN/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.6.1.2	P-10	UNE ISDN/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.6.2	P-10	UNE ISDN/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.7.1	P-10	Line Sharing/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.7.1.2	P-10	Line Sharing/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.7.2	P-10	Line Sharing/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.8.1	P-10	2W Analog Loop Design/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.8.1.2	P-10	2W Analog Loop Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.8.2	P-10	2W Analog Loop Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.9.1	P-10	2W Analog Loop Non-Design/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.9.1.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.9.2	P-10	2W Analog Loop Non-Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.10.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.10.1.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.10.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.11.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.11.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.12.1	P-14	2W Analog Loop w/INP Design/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.12.1.2	P-14	2W Analog Loop w/INP Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.12.2	P-14	2W Analog Loop w/INP Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.12.2.2	P-14	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.13.1	P-14	2W Analog Loop w/INP Non-Design/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.13.1.2	P-14	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.13.2	P-14	2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.13.2.2	P-14	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.14.1	P-10	Other Design/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.14.1.2	P-10	Other Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.14.2	P-10	Other Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.15.1	P-10	Other Non-Design/<10 circuits/DispatchKY (days)					Diagnostic
B 2.30.15.1.2	P-10	Other Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic
B 2.30.15.2	P-10	Other Non-Design/>=10 circuits/DispatchKY (days)					Diagnostic
B 2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-DispatchKY (days)					Diagnostic

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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-10	Other Non-Design/>>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone)/<10 circuits/Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone)/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone)/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/KY (days)		0.66	71				Diagnostic
P-14	LNP (Standalone)/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1/<10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1/>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/KY (days)		6.96	1				Diagnostic
P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/KY (days)							Diagnostic

>= 95% w in 15 min

Disconnect Timeliness	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-13	LNP/KY (%)		74.23%	1,498				NO

% Completions w/o Notice or < 24 hours	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-6	Switch Ports/Dispatch/KY (%)							Diagnostic
P-6	Switch Ports/Non-Dispatch/KY (%)		0.00%	1				Diagnostic
P-6	Local Interoffice Transport/Dispatch/KY (%)							Diagnostic
P-6	Local Interoffice Transport/Non-Dispatch/KY (%)		12.39%	113				Diagnostic
P-6	Loop + Port Combinations/Dispatch/KY (%)		15.09%	3,426				Diagnostic
P-6	Loop + Port Combinations/Non-Dispatch/KY (%)		0.00%	10				Diagnostic
P-6	Combo Other/Dispatch/KY (%)							Diagnostic
P-6	Combo Other/Non-Dispatch/KY (%)		0.00%	14				Diagnostic
P-6	XDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)		0.00%	13				Diagnostic
P-6	XDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)							Diagnostic
P-6	UNE ISDN/Dispatch/KY (%)							Diagnostic
P-6	UNE ISDN/Non-Dispatch/KY (%)		0.00%	3				Diagnostic
P-6	Line Sharing/Dispatch/KY (%)		0.00%	25				Diagnostic
P-6	Line Sharing/Non-Dispatch/KY (%)		0.00%	2				Diagnostic
P-6	2W Analog Loop Design/Dispatch/KY (%)		16.67%	6				Diagnostic
P-6	2W Analog Loop Non-Design/Dispatch/KY (%)							Diagnostic
P-6	2W Analog Loop w/INP Design/Dispatch/KY (%)							Diagnostic
P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)							Diagnostic
P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)							Diagnostic
P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)							Diagnostic
P-6	2W Analog Loop w/LNP Design/Dispatch/KY (%)							Diagnostic
P-6	2W Analog Loop w/LNP Non-Design/Dispatch/KY (%)							Diagnostic
P-6	2W Analog Loop w/LNP Non-Design/Dispatch/KY (%)							Diagnostic
P-6	Other Design/Dispatch/KY (%)							Diagnostic
P-6	Other Design/Non-Dispatch/KY (%)							Diagnostic
P-6	Other Non-Design/Dispatch/KY (%)							Diagnostic
P-6	Other Non-Design/Non-Dispatch/KY (%)							Diagnostic
P-6	INP (Standalone)/Dispatch/KY (%)							Diagnostic
P-6	INP (Standalone)/Non-Dispatch/KY (%)							Diagnostic
P-6	LNP (Standalone)/Dispatch/KY (%)							Diagnostic
P-6	LNP (Standalone)/Non-Dispatch/KY (%)							Diagnostic
P-6	Digital Loop < DS1/Dispatch/KY (%)							Diagnostic
P-6	Digital Loop < DS1/Non-Dispatch/KY (%)							Diagnostic
P-6	Digital Loop >= DS1/Dispatch/KY (%)							Diagnostic
P-6	Digital Loop >= DS1/Non-Dispatch/KY (%)							Diagnostic

B.2.30.15.2.2	
B.2.30.16.1.1	
B.2.30.16.1.2	
B.2.30.16.2.1	
B.2.30.16.2.2	
B.2.30.17.1.1	
B.2.30.17.1.2	
B.2.30.17.2.1	
B.2.30.17.2.2	
B.2.30.18.1.1	
B.2.30.18.1.2	
B.2.30.18.2.1	
B.2.30.18.2.2	
B.2.30.19.1.1	
B.2.30.19.1.2	
B.2.30.19.2.1	
B.2.30.19.2.2	

B.2.31	
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B.2.32.1.1	
B.2.32.1.2	
B.2.32.2.1	
B.2.32.2.2	
B.2.32.3.1	
B.2.32.3.2	
B.2.32.4.1	
B.2.32.4.2	
B.2.32.5.1	
B.2.32.5.2	
B.2.32.6.1	
B.2.32.6.2	
B.2.32.7.1	
B.2.32.7.2	
B.2.32.8.1	
B.2.32.8.2	
B.2.32.9.1	
B.2.32.9.2	
B.2.32.10.1	
B.2.32.10.2	
B.2.32.11.1	
B.2.32.11.2	
B.2.32.12.1	
B.2.32.12.2	
B.2.32.13.1	
B.2.32.13.2	
B.2.32.14.1	
B.2.32.14.2	
B.2.32.15.1	
B.2.32.15.2	
B.2.32.16.1	
B.2.32.16.2	
B.2.32.17.1	
B.2.32.17.2	
B.2.32.18.1	
B.2.32.18.2	
B.2.32.19.1	
B.2.32.19.2	

# BellSouth Monthly State Summary Kentucky, June 2002

## % Cooperative Test Attempts for xDSL

P-B	xDSL ADSL	HDSL and UCL/KY (%)
P-8		
P-B		

## Service Order Accuracy

P-11	Design (Specials)/<10 circuits/Dispatch/KY (%)
P-11	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)
P-11	Design (Specials)/>=10 circuits/Dispatch/KY (%)
P-11	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)
P-11	Loops Non-Design/<10 circuits/Dispatch/KY (%)
P-11	Loops Non-Design/<10 circuits/Non-Dispatch/KY (%)
P-11	Loops Non-Design/>=10 circuits/Dispatch/KY (%)
P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/KY (%)

## Unbundled Network Elements - Maintenance and Repair

### Missed Repair Appointments

M&R-1	Switch Ports/Dispatch/KY (%)
M&R-1	Local Interface Transport/Dispatch/KY (%)
M&R-1	Local Interface Transport/Non-Dispatch/KY (%)
M&R-1	Loop + Port Combinations/Dispatch/KY (%)
M&R-1	Loop + Port Combinations/Non-Dispatch/KY (%)
M&R-1	Combo Other/Dispatch/KY (%)
M&R-1	Combo Other/Non-Dispatch/KY (%)
M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
M&R-1	LINE ISDN/Dispatch/KY (%)
M&R-1	LINE ISDN/Non-Dispatch/KY (%)
M&R-1	Line Sharing/Dispatch/KY (%)
M&R-1	Line Sharing/Non-Dispatch/KY (%)
M&R-1	2W Analog Loop Design/Dispatch/KY (%)
M&R-1	2W Analog Loop Design/Non-Dispatch/KY (%)
M&R-1	2W Analog Loop Non-Design/Dispatch/KY (%)
M&R-1	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
M&R-1	Other Design/Dispatch/KY (%)
M&R-1	Other Design/Non-Dispatch/KY (%)
M&R-1	Other Non-Design/Dispatch/KY (%)
M&R-1	Other Non-Design/Non-Dispatch/KY (%)
M&R-1	LNP (Standalone)/Dispatch/KY (%)
M&R-1	LNP (Standalone)/Non-Dispatch/KY (%)

### Customer Trouble Report Rate

M&R-2	Switch Ports/Dispatch/KY (%)
M&R-2	Switch Ports/Non-Dispatch/KY (%)
M&R-2	Local Interface Transport/Dispatch/KY (%)
M&R-2	Local Interface Transport/Non-Dispatch/KY (%)
M&R-2	Loop + Port Combinations/Dispatch/KY (%)
M&R-2	Loop + Port Combinations/Non-Dispatch/KY (%)
M&R-2	Combo Other/Dispatch/KY (%)
M&R-2	Combo Other/Non-Dispatch/KY (%)
M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
M&R-2	LINE ISDN/Dispatch/KY (%)
M&R-2	LINE ISDN/Non-Dispatch/KY (%)
M&R-2	Line Sharing/Dispatch/KY (%)
M&R-2	Line Sharing/Non-Dispatch/KY (%)
M&R-2	2W Analog Loop Design/Dispatch/KY (%)
M&R-2	2W Analog Loop Design/Non-Dispatch/KY (%)

Benchmark/  
Analog

>= 95% of requests  
>= 95% of requests

>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	14.63%	23,726	100.00%	13				YES
	2.20%	10,003	100.00%	110				YES
	1.33%	150	69.33%	75				NO
	0.00%	132	100.00%	25				YES
	14.66%	23,948	10.96%	584		0.01482	2.5091	YES
	2.31%	10,129	1.19%	168		0.01169	0.9582	YES
	14.34%	24,638	0.00%	11		0.10571	1.3569	YES
	14.34%	24,638	0.00%	5		0.15677	0.9149	YES
	52.22%	383	0.00%	2		0.35413	1.4746	YES
	2.17%	783	0.00%	2		0.10318	0.2104	YES
	3.03%	33	0.00%	7		0.07133	0.4248	YES
	0.00%	26	0.00%	1		0.00000		YES
	52.22%	383	0.00%	3		0.28952	1.8037	YES
	2.17%	783	0.00%	8		0.05179	0.4192	YES
	14.66%	23,948	0.00%	19		0.11193	1.3113	YES
	14.66%	23,948	0.00%	19		0.08122	1.8072	YES
	2.18%	9,248	0.00%	0				YES
	2.75%	690	0.00%	0				YES
	0.53%	760	0.00%	0				YES
	14.66%	23,948	0.00%	0				YES
	2.31%	10,129	0.00%	0				YES
	14.63%	23,726						
	2.20%	10,003						

R&B (POTS)  
R&B (POTS)  
DS1/DS3  
DS1/DS3  
R&B  
R&B  
R&B&D - Disp  
R&B&D - Disp  
ADSL to Retail  
ADSL to Retail  
ISDN - BRI  
ISDN - BRI  
ADSL to Retail  
ADSL to Retail  
R&B - Disp  
R&B - Disp  
R&B (POTS) exd SB FT  
R&B (POTS) exd SB FT  
Design  
Design  
R&B  
R&B  
R&B (POTS)  
R&B (POTS)

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	2.27%	1,045,470	0.00%	50		0.01863	0.9263	YES
	0.96%	1,045,470	0.00%	50		0.01748	0.8690	YES
	1.73%	8,690	0.00%	39,062		0.00075	8.9047	YES
	1.52%	8,690	1.50%	39,062		0.00049	9.6668	YES
	2.13%	1,121,894	0.43%	39,062		0.01016	-4.1027	NO
	0.90%	1,121,894	6.04%	182		0.01016	-0.8567	YES
	1.88%	1,312,548	2.75%	182		0.00626	1.4202	YES
	1.43%	26,796	0.54%	370		0.00895	2.8615	YES
	2.92%	26,796	0.54%	370		0.00433	-1.1237	YES
	0.86%	3,840	1.35%	520		0.00353	1.2608	YES
	1.43%	26,796	0.19%	476		0.00385	1.4454	YES
	2.92%	26,796	1.68%	476		0.00790	1.5705	YES
	2.13%	1,121,894	0.44%	2,287		0.00306	5.9501	YES
	2.13%	1,121,894	0.83%	2,287		0.00306	4.2633	YES

R&B (POTS)  
R&B (POTS)  
DS1/DS3  
DS1/DS3  
R&B  
R&B  
R&B&D - Disp  
R&B&D - Disp  
ADSL to Retail  
ADSL to Retail  
ISDN - BRI  
ISDN - BRI  
ADSL to Retail  
ADSL to Retail  
R&B - Disp  
R&B - Disp

## BellSouth Monthly State Summary Kentucky, June 2002

B.3.2.9.1	M&R-2	2W Analog	Loop Non-Design/Dispatch/KY (%)
B.3.2.9.2	M&R-2	2W Analog	Loop Non-Design/Non-Dispatch/KY (%)
B.3.2.10.1	M&R-2	Other Design/Dispatch/KY (%)	
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/KY (%)	
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/KY (%)	
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/KY (%)	
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/KY (%)	
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/KY (%)	

Maintenance Average Duration			
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/KY (hours)	
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/KY (hours)	
B.3.3.2.1	M&R-3	Local Interface Transport/Dispatch/KY (hours)	
B.3.3.2.2	M&R-3	Local Interface Transport/Non-Dispatch/KY (hours)	
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/KY (hours)	
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/KY (hours)	
B.3.3.4.1	M&R-3	Combo Other/Dispatch/KY (hours)	
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/KY (hours)	
B.3.3.5.1	M&R-3	XDSL (ADSL, HDSL and UCL)/Dispatch/KY (hours)	
B.3.3.5.2	M&R-3	XDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (hours)	
B.3.3.6.1	M&R-3	LINE (SDN)/Dispatch/KY (hours)	
B.3.3.6.2	M&R-3	LINE (SDN)/Non-Dispatch/KY (hours)	
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/KY (hours)	
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/KY (hours)	
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/KY (hours)	
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/KY (hours)	
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/KY (hours)	
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/KY (hours)	
B.3.3.10.1	M&R-3	Other Design/Dispatch/KY (hours)	
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/KY (hours)	
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/KY (hours)	
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/KY (hours)	
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/KY (hours)	
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/KY (hours)	

% Repeat Troubles within 30 Days			
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/KY (%)	
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/KY (%)	
B.3.4.2.1	M&R-4	Local Interface Transport/Dispatch/KY (%)	
B.3.4.2.2	M&R-4	Local Interface Transport/Non-Dispatch/KY (%)	
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/KY (%)	
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/KY (%)	
B.3.4.4.1	M&R-4	Combo Other/Dispatch/KY (%)	
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/KY (%)	
B.3.4.5.1	M&R-4	XDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)	
B.3.4.5.2	M&R-4	XDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)	
B.3.4.6.1	M&R-4	LINE (SDN)/Dispatch/KY (%)	
B.3.4.6.2	M&R-4	LINE (SDN)/Non-Dispatch/KY (%)	
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/KY (%)	
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/KY (%)	
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/KY (%)	
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/KY (%)	
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/KY (%)	
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/KY (%)	
B.3.4.10.1	M&R-4	Other Design/Dispatch/KY (%)	
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/KY (%)	
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/KY (%)	
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/KY (%)	
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/KY (%)	
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/KY (%)	

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS) excl SB FT	2.26%	1,045,470	0.00%	23		0.03138	0.7216	YES
R&B (POTS) incl SB FT	0.88%	1,045,470	0.00%	23		0.01961	0.4511	YES
Design	0.36%	190,654	0.00%	15		0.01553	0.2330	YES
R&B	0.40%	190,654	0.00%	15		0.01630	0.2445	YES
R&B	2.13%	1,121,894	0.00%	117		0.01351	1.5803	YES
R&B (POTS)	0.90%	1,121,894	0.00%	117		0.00878	1.0277	YES
R&B (POTS)	2.27%	1,045,470						
R&B (POTS)	0.96%	1,045,470						

R&B (POTS)	30.83	23,726			42,391			
R&B (POTS)	12.00	10,003			27,858			
DS1/DS3	4.76	150	0.00	0	4,194			YES
DS1/DS3	2.21	132	0.00	0	2,734			YES
R&B	30.68	23,948	17.16	584	42,248	1,76941	7,6423	YES
R&B	11.92	10,129	4.97	168	27,712	2,15588	3,2222	YES
R&B&D - Disp	29.97	24,638	5.70	11	41,873	12,62806	1,9218	YES
R&B&D - Disp	29.97	24,638	1.19	5	41,873	18,72815	1,5365	YES
ADSL to Retail	44.50	383	3.68	2	55,047	39,02555	1,0459	YES
ADSL to Retail	2.05	783	1.88	2	10,962	7,77562	0,0230	YES
ISDN - BRI	6.65	33	4.52	7	6,165	2,56555	0,8289	YES
ISDN - BRI	1.84	26	1.90	1	2,180	2,22182	-0,0277	YES
ADSL to Retail	44.50	383	49.33	3	55,047	31,90559	0,1515	YES
ADSL to Retail	2.05	783	11.38	8	10,962	3,90264	-2,3884	NO
R&B - Disp	30.68	23,948	5.45	10	42,248	13,36270	1,8879	YES
R&B - Disp	30.80	23,670	3.61	19	42,248	9,69614	2,7817	YES
R&B (POTS) excl SB FT	12.66	9,248	0.00	0	28,768			YES
R&B (POTS) excl SB FT	5.31	690	0.00	0	5,955			YES
Design	2.88	760	0.00	0	4,737			YES
Design	30.68	23,948	0.00	0	42,248			YES
R&B	11.92	10,129	0.00	0	27,712			YES
R&B (POTS)	30.83	23,726			42,391			YES
R&B (POTS)	12.00	10,003			27,858			YES

R&B (POTS)	19.66%	23,726						
R&B (POTS)	15.01%	10,003						
DS1/DS3	25.33%	150	0.00%	0				YES
DS1/DS3	18.18%	132	0.00%	0				YES
R&B	19.58%	23,948	17.29%	584		0.01662	1,3751	YES
R&B	14.99%	10,129	17.26%	168		0.02777	-0,8194	YES
R&B&D - Disp	19.71%	24,638	45.45%	11		0.11997	-2,1460	NO
R&B&D - Disp	27.42%	383	0.00%	5		0.17792	1,1078	YES
ADSL to Retail	30.14%	783	0.00%	2		0.31625	0,9669	YES
ADSL to Retail	18.18%	33	14.25%	7		0.16050	0,2428	YES
ISDN - BRI	11.54%	26	0.00%	1		0.32557	0,3544	YES
ISDN - BRI	27.42%	383	66.67%	3		0.25855	-1,5181	YES
ADSL to Retail	30.14%	783	25.00%	8		0.16306	0,3152	YES
R&B - Disp	19.58%	23,948	10.00%	10		0.12551	0,7633	YES
R&B - Disp	19.58%	23,948	0.00%	19		0.09107	2,1489	YES
R&B (POTS) excl SB FT	19.64%	23,670	0.00%	0				YES
R&B (POTS) excl SB FT	15.26%	9,248	0.00%	0				YES
Design	24.20%	690	0.00%	0				YES
Design	17.37%	760	0.00%	0				YES
R&B	19.58%	23,948	0.00%	0				YES
R&B	14.99%	10,129	0.00%	0				YES
R&B (POTS)	19.66%	23,726						YES
R&B (POTS)	15.01%	10,003						YES

### BellSouth Monthly State Summary Kentucky, June 2002

**Out of Service > 24 hours**

Code	Description
B.3.5.1.1	M&R-5 Switch Ports/Dispatch/KY (%)
B.3.5.1.2	M&R-5 Switch Ports/Non-Dispatch/KY (%)
B.3.5.2.1	M&R-5 Local Interoffice Transport/Dispatch/KY (%)
B.3.5.2.2	M&R-5 Local Interoffice Transport/Non-Dispatch/KY (%)
B.3.5.3.1	M&R-5 Loop + Port Combinations/Dispatch/KY (%)
B.3.5.3.2	M&R-5 Loop + Port Combinations/Non-Dispatch/KY (%)
B.3.5.4.1	M&R-5 Combo Other/Dispatch/KY (%)
B.3.5.4.2	M&R-5 Combo Other/Non-Dispatch/KY (%)
B.3.5.5.1	M&R-5 xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
B.3.5.5.2	M&R-5 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
B.3.5.6.1	M&R-5 UNE ISDN/Dispatch/KY (%)
B.3.5.6.2	M&R-5 UNE ISDN/Non-Dispatch/KY (%)
B.3.5.7.1	M&R-5 Line Sharing/Dispatch/KY (%)
B.3.5.7.2	M&R-5 Line Sharing/Non-Dispatch/KY (%)
B.3.5.8.1	M&R-5 2W Analog Loop Design/Dispatch/KY (%)
B.3.5.8.2	M&R-5 2W Analog Loop Design/Non-Dispatch/KY (%)
B.3.5.9.1	M&R-5 2W Analog Loop Non-Design/Dispatch/KY (%)
B.3.5.9.2	M&R-5 2W Analog Loop Non-Design/Non-Dispatch/KY (%)
B.3.5.10.1	M&R-5 Other Design/Dispatch/KY (%)
B.3.5.10.2	M&R-5 Other Design/Non-Dispatch/KY (%)
B.3.5.11.1	M&R-5 Other Non-Design/Dispatch/KY (%)
B.3.5.11.2	M&R-5 Other Non-Design/Non-Dispatch/KY (%)
B.3.5.12.1	M&R-5 LNP (Standalone)/Dispatch/KY (%)
B.3.5.12.2	M&R-5 LNP (Standalone)/Non-Dispatch/KY (%)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	15.96%	15,332						
R&B (POTS)	6.89%	3,078						
DS1/DS3	1.33%	150	0.09%	0				YES
DS1/DS3	0.00%	132	0.00%	0				YES
R&B	15.94%	15,456	8.40%	393	0.01870	4.0350	1.6967	YES
R&B	6.86%	3,121	2.25%	89	0.02717	1.4134	1.4134	YES
R&B&D - Disp	15.38%	16,146	0.00%	11	0.10880			YES
R&B&D - Disp	15.38%	16,146	0.00%	5	0.16135	0.9531	1.4746	YES
ADSL to Retail	52.22%	383	0.00%	2	0.35413			YES
ADSL to Retail	2.17%	783	0.00%	2	0.10318	0.2104	0.2104	YES
ISDN - BRI	3.03%	33	0.00%	7	0.07133	0.4248	0.4248	YES
ISDN - BRI	0.00%	25	0.00%	1	0.00000			YES
ADSL to Retail	52.22%	383	0.00%	0				YES
ADSL to Retail	2.17%	783	0.00%	1	0.14583	0.1489	0.1489	YES
R&B - Disp	15.94%	15,456	0.00%	10	0.11580	1.3767	1.3767	YES
R&B - Disp	15.94%	15,456	0.00%	19	0.08403	1.8971	1.8971	YES
R&B (POTS) excl SB FT	15.95%	15,329	0.00%	0				YES
R&B (POTS) excl SB FT	6.76%	3,060	0.00%	0				YES
Design	2.75%	690	0.00%	0				YES
Design	0.53%	760	0.00%	0				YES
R&B	15.94%	15,456	0.00%	0				YES
R&B	6.86%	3,121	0.00%	0				YES
R&B (POTS)	15.96%	15,332						
R&B (POTS)	6.89%	3,078						

**Unbundled Network Elements - Billing**

Code	Invoice Accuracy	BST - State
B.4.1	B-1 KY (%)	98.38% \$98,884,322 99.95% \$1,785,655
B.4.2	B-2 (Region business days)	3.82 1 3.46 1,581



**BellSouth Monthly State Summary  
Kentucky, June 2002**

Benchmark/  
Analog

BST Measure

BST volume

CLEC Measure

CLEC Volume

Standard Deviation

Standard Error

Zscore

Equity

C.1.1	Local Interconnection Trunks - Ordering																				
	% Rejected Service Requests																				
O-7	Local Interconnection Trunks/KY (%)																				Diagnostic
C.1.2	Reject Interval																				YES
O-8	Local Interconnection Trunks/KY (%)																				YES
C.1.3	FOC Timeliness																				YES
O-9	Local Interconnection Trunks/KY (%)																				YES
C.1.4	FOC & Reject Response Completeness																				YES
O-11	Local Interconnection Trunks/KY (%)																				YES
C.1.5	FOC & Reject Response Completeness (Multiple Responses)																				
O-11	Local Interconnection Trunks/KY (%)																				
C.2.1	Local Interconnection Trunks - Provisioning																				
P-4	Local Interconnection Trunks/KY (days)																				YES
C.2.2	Held Orders																				YES
P-1	Local Interconnection Trunks/KY (days)																				YES
C.2.3	% Jeopardies																				YES
P-2	Local Interconnection Trunks/KY (%)																				YES
C.2.4	Average Jeopardy Notice Interval																				
P-2	Local Interconnection Trunks/KY (hours)																				
C.2.5	% Missed Installation Appointments																				
P-3	Local Interconnection Trunks/KY (%)																				
C.2.6	% Provisioning Troubles within 30 Days																				
P-9	Local Interconnection Trunks/KY (%)																				
C.2.7	Average Completion Notice Interval																				
P-5	Local Interconnection Trunks/KY (hours)																				
C.2.8	Total Service Order Cycle Time																				
P-10	Local Interconnection Trunks/KY (days)																				Diagnostic
C.2.10.1	% Completions w/o Notice or < 24 hours																				
P-6	Local Interconnection Trunks/Dispatch/KY (%)																				Diagnostic
C.2.10.2																					Diagnostic
P-6	Local Interconnection Trunks/Non-Dispatch/KY (%)																				Diagnostic
C.2.11.1.1	Service Order Accuracy																				
P-11	Local Interconnection Trunks/<10 circuits/Dispatch/KY (%)																				YES
C.2.11.1.2																					YES
P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/KY (%)																				YES
C.2.11.2.1																					YES
P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/KY (%)																				YES
C.2.11.2.2																					YES
P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/KY (%)																				YES
C.3.1.1	Local Interconnection Trunks - Maintenance and Repair																				
C.3.1.2	Missed Repair Appointments																				
M&R-1	Local Interconnection Trunks/Dispatch/KY (%)																				YES
C.3.2.1	Customer Trouble Report Rate																				
M&R-2	Local Interconnection Trunks/Dispatch/KY (%)																				YES
C.3.2.2																					YES
M&R-2	Local Interconnection Trunks/Non-Dispatch/KY (%)																				YES

### BellSouth Monthly State Summary Kentucky, June 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
C.3.3.1	<b>Maintenance Average Duration</b>									
C.3.3.2	M&R-3 Local Interconnection Trunks/Dispatch/KY (hours)	Parity w Retail	0.00	0	0.00	0				YES
	M&R-3 Local Interconnection Trunks/Non-Dispatch/KY (hours)	Parity w Retail	0.08	40	3.35	1	0.220	0.22290	-14.6852	NO
C.3.4.1	<b>% Repeat Troubles within 30 Days</b>									
C.3.4.2	M&R-4 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0	0.00%	0				YES
	M&R-4 Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.00%	40	0.00%	1		0.00000		YES
C.3.5.1	<b>Out of Service &gt; 24 hours</b>									
C.3.5.2	M&R-5 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0	0.00%	0				YES
	M&R-5 Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.00%	40	0.00%	1		0.00000		YES
	<b>Local Interconnection Trunks - Billing</b>									
C.4.1	<b>Invoice Accuracy</b>									
	B-1 KY (%)	BST - State	98.36%	\$98,884,322	99.74%	\$393,531		0.00020	-87.3525	YES
C.4.2	<b>Mean Time to Deliver Invoices - CABS</b>									
	B-2 Region (calendar days)	BST - Region	4.54	1	4.29	7,952				YES
	<b>Local Interconnection Trunks - Trunk Blocking</b>									
C.5.1	<b>Trunk Group Performance - Aggregate</b>									
	TGP-1 Local Interconnection Trunks/KY (%)	>0.5% dif 2 consec. hrs			0					YES

# BellSouth Monthly State Summary Kentucky, June 2002

## Operations Support Systems - Pre-Ordering

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>% Interface Availability - CLEC</b>								
D.1.1.1	OSS-2	EDI/Region (%)	100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	99.76%					YES
D.1.1.3	OSS-2	LEO/Region (%)	100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	99.86%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	99.86%					NO
D.1.1.8	OSS-2	SGCOCG/Region (%)	99.26%					NO
D.1.1.9	OSS-2	DOM/Region (%)	99.49%					NO
D.1.1.10	OSS-2	SOG/Region (%)	99.49%					NO

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>% Interface Availability - BST &amp; CLEC</b>								
D.1.2.1	OSS-2	ATLAS/Region (%)	99.99%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	99.99%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	99.99%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	99.99%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	99.99%					YES
D.1.2.6	OSS-2	SOC/Region (%)	99.99%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	99.99%					YES
D.1.2.8	OSS-2	DOE/Region (%)	100.00%					YES

## Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	1.662,027	386,506				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	2.91	8,691				YES
D.1.3.1.3	OSS-1	RSAG, by ADDR/Region (seconds)	3.03	4,284,424				YES
D.1.3.2	OSS-1	RSAG, by ADDR/Region (seconds)	4.76	778,843				YES
D.1.3.3.1	OSS-1	ATLAS/Region (seconds)	3.01	820,139				YES
D.1.3.3.2	OSS-1	ATLAS/Region (seconds)	2.61	280,482				YES
D.1.3.4.1	OSS-1	DSAP/Region (seconds)	2.71	1,418,537				YES
D.1.3.4.2	OSS-1	DSAP/Region (seconds)	2.57	290,595				YES
D.1.3.5.1	OSS-1	CRSECSR/Region (seconds)	3.24	4,324,284				YES
D.1.3.5.2	OSS-1	CRSECSR/Region (seconds)	2.95	540,104				YES
D.1.3.6.1	OSS-1	COFFI/Region (seconds)	4.35	9,130,832				YES
D.1.3.6.2	OSS-1	COFFI/Region (seconds)	3.73	642,068				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	4.35	9,130,832				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	3.73	642,068				YES

## Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	1.662,027	397,868				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	2.91	8,691				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	3.03	4,284,424				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	4.76	778,843				YES
D.1.4.3.1	OSS-1	ATLAS - M/H/Region (seconds)						Diagnostic
D.1.4.3.2	OSS-1	ATLAS - M/H/Region (seconds)						Diagnostic
D.1.4.4.1	OSS-1	ATLAS - DI/Region (seconds)						Diagnostic
D.1.4.4.2	OSS-1	ATLAS - DI/Region (seconds)						Diagnostic
D.1.4.5.1	OSS-1	ATLAS - TN/Region (seconds)	3.01	820,139				YES
D.1.4.5.2	OSS-1	ATLAS - TN/Region (seconds)	2.61	280,482				YES
D.1.4.6.1	OSS-1	DSAP/Region (seconds)	2.71	1,418,537				YES
D.1.4.6.2	OSS-1	DSAP/Region (seconds)	2.57	290,595				YES
D.1.4.7.1	OSS-1	TAG/Region (seconds)	3.24	4,324,284				YES
D.1.4.7.2	OSS-1	TAG/Region (seconds)	2.95	540,104				YES
D.1.4.9.1	OSS-1	CRSECSR/Region (seconds)						Diagnostic
D.1.4.9.2	OSS-1	CRSECSR/Region (seconds)						Diagnostic

This data not applicable after 7-1-2001; see D.1.4.7.1  
This data not applicable after 7-1-2001; see D.1.4.7.2

# BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Analog

BST Measure

BST Volume

CLEC Measure

CLEC Volume

Standard Deviation

Standard Error

Zscore

Equity

## Operations Support Systems - Maintenance and Repair

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D 2.1	>= 99.5%	100.00%						YES
<b>% Interface Availability - BST</b>								
D 2.2.1	>= 99.5%	100.00%						YES
D 2.2.2	>= 99.5%	99.86%						YES
<b>% Interface Availability - CLEC</b>								
D 2.3.1	>= 99.5%	99.99%						YES
D 2.3.2	>= 99.5%	100.00%						YES
D 2.3.3	>= 99.5%	99.91%						YES
D 2.3.4	>= 99.5%	100.00%						YES
D 2.3.5	>= 99.5%	100.00%						YES
D 2.3.6	>= 99.5%	99.92%						YES
D 2.3.7	>= 99.5%	99.99%						YES

## Average Response Interval <= 4 Seconds

D 2.4.1	Parity w Retail	1604.342	94.66%	119.378	0.00066	0.00066	4.4627	NO
D 2.4.2	Parity w Retail	46.568	3.67%	1.309	0.00445	0.00445	-2.4373	YES
D 2.4.3	Parity w Retail	31.637	7.51%	5.836	0.00294	0.00294	-10.2981	YES
D 2.4.4	Parity w Retail	1604.281	99.58%	123.250	0.00018	0.00018	1.7696	NO
D 2.4.5	Parity w Retail	1,192,390	86.24%	73,719	0.00154	0.00154	84.1631	NO
D 2.4.6	Parity w Retail	114,733	98.81%	7,087	0.00073	0.00073	11.4128	NO
D 2.4.7	Parity w Retail	6.430	29.64%	685	0.01807	0.01807	-0.8482	YES
D 2.4.8	Parity w Retail	6.214	21.43%	168	0.03661	0.03661	3.1848	NO
D 2.4.9	Parity w Retail	64.264	21.73%	6.345	0.00438	0.00438	-20.5823	YES
D 2.4.10	Parity w Retail	209,127	99.86%	17,986	0.00034	0.00034	-1.5009	YES
D 2.4.11	Parity w Retail	62,644	81.89%	4,528	0.00580	0.00580	1.6105	YES

## Average Response Interval <= 10 Seconds

D 2.5.1	Parity w Retail	1604.342	99.39%	119.378	0.00030	0.00030	-12.5894	YES
D 2.5.2	Parity w Retail	46.568	82.58%	1.309	0.01167	0.01167	-4.2178	YES
D 2.5.3	Parity w Retail	31.637	41.67%	5.836	0.00646	0.00646	45.5375	NO
D 2.5.4	Parity w Retail	1604.281	99.85%	123.250	0.00013	0.00013	-3.7432	YES
D 2.5.5	Parity w Retail	1,192,390	80.53%	73,719	0.00111	0.00111	90.8098	NO
D 2.5.6	Parity w Retail	114,733	99.52%	7,087	0.00051	0.00051	6.0140	NO
D 2.5.7	Parity w Retail	6.430	29.64%	685	0.01807	0.01807	-0.8482	YES
D 2.5.8	Parity w Retail	6.214	95.83%	168	0.00979	0.00979	2.6287	NO
D 2.5.9	Parity w Retail	64.264	21.73%	6.345	0.00438	0.00438	-20.5823	YES
D 2.5.10	Parity w Retail	209,127	100.00%	17,986	0.00010	0.00010	-1.6712	YES
D 2.5.11	Parity w Retail	62,644	99.25%	4,528	0.00117	0.00117	1.4676	YES

## Average Response Interval > 10 Seconds

D 2.6.1	Parity w Retail	1604.342	0.61%	119.378	0.00030	0.00030	12.5894	YES
D 2.6.2	Parity w Retail	46.568	17.42%	1.309	0.01167	0.01167	4.2178	YES
D 2.6.3	Parity w Retail	31.637	58.33%	5.836	0.00646	0.00646	-45.5375	YES
D 2.6.4	Parity w Retail	1604.281	0.15%	123.250	0.00013	0.00013	3.7432	NO
D 2.6.5	Parity w Retail	1,192,390	19.47%	73,719	0.00111	0.00111	-90.8098	NO
D 2.6.6	Parity w Retail	114,733	0.48%	7,087	0.00051	0.00051	-6.0140	NO
D 2.6.7	Parity w Retail	6.430	70.36%	685	0.01807	0.01807	0.8482	YES
D 2.6.8	Parity w Retail	6.214	4.17%	168	0.00979	0.00979	-2.6287	NO
D 2.6.9	Parity w Retail	64.264	78.27%	6.345	0.00438	0.00438	20.5823	YES
D 2.6.10	Parity w Retail	209,127	0.00%	17,986	0.00010	0.00010	1.6712	YES
D 2.6.11	Parity w Retail	62,644	0.75%	4,528	0.00117	0.00117	-1.4676	YES

### BellSouth Monthly State Summary Kentucky, June 2002

	Benchmark/ Metric	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>Collocation - Collocation</b>									
<b>Average Response Time</b>									
E.1.1.1	Virtual/KY (calendar days)	<= 20 days		8					YES
E.1.1.2	Physical Caged/KY (calendar days)	<= 30 days			3				
E.1.1.3	Physical Cageless/KY (calendar days)	<= 30 days							
<b>Average Arrangement Time</b>									
E.1.2.1	Virtual-Ordinary/KY (calendar days)	<= 50 days							
E.1.2.2	Virtual-Extraordinary/KY (calendar days)	<= 75 days							
E.1.2.3	Physical Caged/KY (calendar days)	<= 90 days		33	1				YES
E.1.2.4	Physical Cageless/KY (calendar days)	<= 60 days		58	1				YES
E.1.2.5	Physical Cageless-Extraordinary/KY (calendar days)	<= 90 days							
<b>% Due Dates Missed</b>									
E.1.3.1	Virtual/KY (%)	< 5% missed		0.00%	2				YES
E.1.3.2	Physical/KY (%)	< 5% missed							

# BellSouth Monthly State Summary Kentucky, June 2002

Benchmark/  
Achiev

BST  
Measure

BST  
Volume

CLEC  
Measure

CLEC  
Volume

Standard  
Deviation

Standard  
Error

Zscore

Equity

	Benchmark/ Achiev	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>General - Flow Through</b>									
<b>% Flow Through Service Requests</b>									
F.1.1.1	Diagnostic			85.96%	368,639				Diagnostic
F.1.1.2	>= 95%			85.96%	368,639				Diagnostic
F.1.1.3	>= 90%			88.58%	175,117				NO
F.1.1.4	>= 85%			73.74%	4,836				NO
F.1.1.5				83.84%	188,686				NO
<b>% Flow Through Service Requests - Achieved</b>									
F.1.2.1	Diagnostic			78.96%	401,329				Diagnostic
F.1.2.2	>= 85%			78.96%	401,329				Diagnostic
F.1.2.3	>= 85%			81.68%	189,918				Diagnostic
F.1.2.4				53.42%	6,676				Diagnostic
F.1.2.5				77.27%	204,735				Diagnostic
<b>% Flow Through Service Requests - LNP</b>									
F.1.3.1	>= 85%			83.63%	8,563				NO
F.1.3.2	>= 85%			83.63%	8,563				NO
F.1.3.3									Diagnostic
F.1.3.4									Diagnostic
<b>General - Pre-Ordering</b>									
<b>Loop Makeup Inquiry (Manual)</b>									
F.2.1	>= 95% w in 3 bus days			50.00%	2				NO
<b>Loop Makeup Inquiry (Electronic)</b>									
F.2.2	>= 95% w in 1 min			75.88%	170				NO
<b>General - Ordering</b>									
<b>Service Inquiry with Firm Order</b>									
F.3.1.1	>= 95% w in 5 bus days								
F.3.1.2	>= 95% w in 5 bus days								
<b>Average Speed of Answer</b>									
F.4.1	Parity w Retail	259.48	5,682,890	58.19	41,576				YES
<b>General - Maintenance Center</b>									
<b>Average Answer Time</b>									
F.5.1	Parity w Retail	52.80	1,593,224	28.04	91,272				YES
<b>General - Operator Services (Toll)</b>									
<b>Average Speed to Answer</b>									
F.6.1	PBD			5.53					PBD
<b>% Answered in 10 seconds</b>									
F.6.2	PBD			78.80%					PBD
<b>General - Directory Assistance</b>									
<b>Average Speed to Answer</b>									
F.7.1	PBD			4.54					PBD
<b>% Answered in 12 seconds</b>									

**BellSouth Monthly State Summary  
Kentucky, June 2002**

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2 KY (%)			90.10%					PBD
<b>General - E911</b>									
F.8.1	Mean Interval E-3 KY (hours)			0.74	1,768				PBD
F.8.2	% Accuracy E-2 KY (%)			97.89%	95,537				PBD
F.8.3	% Timeliness E-1 KY (%)			100.00%	1,768				PBD
<b>General - Billing</b>									
F.9.1	Usage Data Delivery Accuracy B-3 Region (%)		3,216	100.00%	22,639		0.00000		YES
F.9.2	Usage Data Delivery Timeliness B-5 Region (%)		27,358	99.38%	475,419,169		0.00049	-0.9527	YES
F.9.3	Usage Data Delivery Completeness B-4 Region (%)		27,358	99.91%	475,419,169		0.00017	0.7704	YES
F.9.4	Mean Time to Deliver Usage B-6 Region (days)		27,358	2.43	475,419,169				YES
F.9.5.1	Recurring Charge Completeness B-7 Resale/KY (%)		\$3,288,193	99.14%	\$121,327		0.00273	-44.1965	YES
F.9.5.2	B-7 UNE/KY (%)			99.76%	\$104,099				YES
F.9.5.3	B-7 Interconnection/KY (%)			94.48%	\$1,863				YES
F.9.6.1	Non-Recurring Charge Completeness B-8 Resale/KY (%)		\$4,318,744	98.60%	\$149,757		0.00238	-68.6980	YES
F.9.6.2	B-8 UNE/KY (%)			98.65%	\$144,575				YES
F.9.6.3	B-8 Interconnection/KY (%)			96.71%	\$34,323				YES
<b>General - Change Management</b>									
F.10.1	% Software Release Notices Sent On Time CM-1 KY (%)								
F.10.2	Average Software Release Notice Delay Days CM-2 KY (average)								
F.10.3	% Change Management Documentation Sent On Time CM-3A KY (%)			100.00%	1				YES
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B KY (%)								
F.10.5	Average Documentation Release Delay Days CM-4 KY (average)								
F.10.6	% CLEC Interface Outages Sent within 15 Minutes CM-5 KY (%)			100.00%	23				YES
<b>General - New Business Requests</b>									
F.11.1	% New Business Requests Processed within 30 Business Days BFR-1 Region (%)			100.00%	2				YES
									% Quotes Provided within X Business Days

### Bellsouth Monthly State Summary Kentucky, June 2002

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.11.2.1	BFR-2A Region (%)	>= 90% w in 10 bus days							
F.11.2.2	BFR-2B Region (%)	>= 90% w in 30 bus days							
F.11.2.3	BFR-2C Region (%)	>= 90% w in 60 bus days		100.00%	2				YES
<b>General - Ordering</b>									
<b>Acknowledgement Message Timeliness</b>									
F.12.1.1	O-1 EDI/Region (%)	>= 95% w in 30 min		100.00%	121,803				YES
F.12.1.2	O-1 TAG/Region (%)	>= 95% w in 30 min		100.00%	388,915				YES
<b>Acknowledgement Message Completeness</b>									
F.12.2.1	O-2 EDI/Region (%)	100%		99.62%	122,263				NO
F.12.2.2	O-2 TAG/Region (%)	100%		100.00%	388,932				NO
<b>General - Database Updates</b>									
<b>Average Database Update Interval</b>									
F.13.1.1	D-1 LIDB/KY (hours)	PBD	0.28	0.28	19				PBD
F.13.1.2	D-1 Directory Listings/KY (hours)	PBD	0.11	0.11	25				PBD
F.13.1.3	D-1 Directory Assistance/KY (hours)	PBD	6.30	6.30	23				PBD
<b>% Update Accuracy</b>									
F.13.2.1	D-2 LIDB/KY (%)	>= 95%		93.48%	660				NO
F.13.2.2	D-2 Directory Listings/KY (%)	>= 95%		99.35%	1,072				YES
F.13.2.3	D-2 Directory Assistance/KY (%)	>= 95%		99.19%	246				YES
<b>% NXXs / LRNs Loaded by LERG Effective Date</b>									
F.13.3	D-3 Region (%)	100%		96.41%	63				NO
<b>General - Network Outage Notification</b>									
<b>Mean Time to Notify CLEC of Major Network Outages</b>									
F.14.1	M&R-7 Region (minutes)	Party w Retail	791	602	4				YES