

OSS-89

Exhibit to the Rebuttal Testimony of Ron Pate
Public Service Commission of Kentucky
Case No. 2001-105
JULY 30, 2001

BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91082158**

Date: January 11, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – Local Exchange Navigation System (LENS) Infrastructure Capacity Issue during the week of December 4, 2000

This is to advise that during the week of December 4, 2000, the Local Exchange Navigation System (LENS) experienced an infrastructure capacity issue problem. This was attributed primarily to the sunset of the LENS Version 5.x Platform on December 1, 2000. Local Service Requests (LSRs) previously processed via the LENS Version 5.x Platform prior to December 1, 2000, are now processed via the current LENS Platform (LENS Version 7.1 Platform.) This created a server capacity issue for the Operations Support Systems (OSSs) since the LSRs were being rerouted to different servers.

With the continuous growth in the CLEC Community and to resolve the capacity issue problems with LENS, BellSouth authorized and installed a new Telecommunication Access Gateway (TAG) Security Server on December 7, 2000. The additional server capacity will allow the CLECs to experience improvements with the LENS Interface.

BellSouth is working diligently to continuously enhance its OSSs. Numerous upgrades and systems enhancements are scheduled throughout 2001 to optimize the CLEC experience. BellSouth apologizes for any inconvenience the recent problems may have caused your company.

If you have any questions please contact your BellSouth account team representative.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director
BellSouth Interconnection Services