



Georgia BellSouth Data Reconciliation – November 2000

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PMAP Response 1.2

June 28, 2001

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LSR Comparison

I. LSR Comparison

2015 LSRs in BellSouth Raw Data Files

8 PON/Versions in BellSouth Raw Data files not found in AT&T captured data

PON	VER	CREATE_TS
GA00000000006707		
UAT8850.9.2-BJT	01	18-Nov-00
UAT.8850.9-4-BJT	01	18-Nov-00
PVT8850.9.9	01	18-Nov-00
PVT8850.9.8BJ	01	18-Nov-00
PVT8850.9.8	01	18-Nov-00
PVT8850.9.2-BJT	01	18-Nov-00
PVT.8850.9.8BJT	01	18-Nov-00

*Only because VER missing in BellSouth data

BellSouth Response

- Of the eight PON/Versions AT&T has listed above, BellSouth found GA00000000006707 to be the result of service representative error. The image field was inadvertently populated with version data (“00”) while the version field was left empty, causing the version to be null.
- The remaining seven PONs were initiated as part of BellSouth’s User Acceptance and Production Verification Testing efforts in November. The BellSouth testing groups accidentally utilized AT&T’s company code in performing these tests. These PON’s (beginning with “PVT” and “UAT” do not, and should not, exist in AT&T’s database.

LSR Comparison

2584 LSRs in AT&T Captured Data

577 PON/Versions in AT&T captured data and not in BellSouth Raw Data files

See file “GA_NOV_LSRs.xls” for list of PON/Versions

BellSouth Response

- In the file “GA_NOV_LSRs.xls” AT&T lists 575 PONs with Version “01”. BellSouth determined that these PONs do not exist in November 2000 BellSouth data with Version "01". However, the PONs were located in November 2000 BellSouth data with Version "00" and were identified as directory listing orders. In November 2000, BellSouth did not include directory listing orders in performance measurements reports. For BellSouth to investigate the differences in version numbers, AT&T must provide the complete record (including telnum) for each PON/Version in question. BellSouth is investigating whether the data provided by AT&T on June 12 will be sufficient.

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- The remaining two PONs (GA0000000008192, Version 02 and GA0000000008193, Version 02) were fatally rejected. Fatal rejects are not included in performance measurements reports.

Confirmation Comparison

I. Confirmation Comparison

1596 confirmations reported in BellSouth raw data files

1582 matches to AT&T captured data

14 Confirmations found in BellSouth Raw Data files but not in the AT&T captured data

PON	VER	Create_ts	Comments
GA0000000006655	03	03-Nov-00	Reject and Completion received
GA0000000006707			Missing Ver
GA0000000007413	01	08-Nov-00	Reject and Completion received
GA0000000007414	01	08-Nov-00	Reject and Completion received
GA0000000007415	01	08-Nov-00	Reject and Completion received
GA0000000007416	01	08-Nov-00	Reject and Completion received
GA0000000007418	01	08-Nov-00	Reject and Completion received
GA0000000006650	03	03-Nov-00	Reject and Completion received
GA0000000007419	01	08-Nov-00	Reject and Completion received
PVT.8850.9.8BJT	01	18-Nov-00	
GA0000000007407	01	08-Nov-00	Reject and Completion received
PVT8850.9.9	01	18-Nov-00	
PVT8850.9.2-BJT	01	18-Nov-00	
UAT.8850.9-4-BJT	01	18-Nov-00	

BellSouth Response

- BellSouth found one PON/Version (GA0000000006707, Version null) to be the result of service representative error. The image field was populated with version data (“00”) while the version field was left empty, causing the version to be null.
- BellSouth determined that two PON/Versions listed in the above table (GA0000000006650, Version 03 and GA0000000006655, Version 03) were found in the raw data files with FOC dates of November 18, 2000, rather than November 3, 2000, as reported by AT&T.
- BellSouth found that four of the LSRs on the above table were initiated as part of BellSouth’s User Acceptance and Production Verification Testing. The BellSouth testing groups accidentally utilized AT&T’s company code in performing these tests. These PON’s (beginning with “PVT” and “UAT”) do not, and should not, exist in AT&T’s database.
- In the above table, AT&T lists 7 PONs with Version “01”. BellSouth did not find these PON/Version combinations in November 2000 BellSouth data. Based on the "create_ts" date provided by AT&T, BellSouth located these PONs with Version “00” in November 2000 BellSouth data. For BellSouth to investigate the differences in version numbers, AT&T must provide the complete record (including

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telnum) for each PON/Version in question. BellSouth is investigating whether the data provided by AT&T on June 12 will be sufficient.

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Confirmation Comparison

II. Confirmation Comparison

778 Confirmations found in AT&T captured data but not in the BellSouth Raw Data files
See file “GA_NOV_Confirms.xls” for list of PON/Versions

BellSouth Response

- Manual FOCs were sent in November 2000, for 86 of the PON/Versions listed. At that time, PMAP did not accurately capture manual FOCs returned for LSRs submitted via LEO. However, this anomaly was corrected, beginning with January 2001 data.
- For one of the PON/Versions, a FOC was sent at the same time a completion notice was sent. At that time, PMAP did not accurately capture events of this nature. However, this anomaly was corrected, beginning with January 2001 data.
- Dummy FOCs were sent in response to 113 of the PON/Versions listed. A dummy FOC is sent when the CLEC sends a request to cancel the LSR before a service order is issued. PMAP does not report on dummy FOCs; therefore, PMAP FOC data does not contain information about these PON/Versions.
- The 578 PONs with Version “01” listed in the file “GA_NOV_Confirms.xls” do not exist in November 2000 BellSouth raw data. Based on the "FOC Sent" date provided by AT&T, BellSouth located these PONs with Version “00”. For BellSouth to investigate the differences in version numbers, AT&T must provide the complete record (including telnum) for each PON/Version in question. BellSouth is investigating whether the data provided by AT&T on June 12 will be sufficient. For the "00" versions of these PONs, BellSouth determined that:
 - A FOC was sent the same time as a completion notice for three of the PONs. In November 2000, PMAP did not accurately capture events of this nature. However, this anomaly was corrected, beginning with January 2001 data.
 - 575 of the PONs were determined to be orders for directory listings. In November 2000, BellSouth did not include directory listing orders in performance measurements reports.

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Confirmation Comparison

III. Confirmation Comparison

281 Duplicate Confirmations in AT&T Captured Data

See file “GA_NOV_Confirms.xls” for list of PON/Versions

BellSouth Response

- The 202 PON/Versions listed in the file “GA_NOV_Confirms.xls” with a version of “01” do not exist in November 2000 BellSouth raw data. Based on the "FOC Sent" date provided by AT&T, BellSouth located these 202 PONs with Version “00”. For BellSouth to investigate the differences in version numbers, AT&T must provide the complete record (including telnum) for each PON/Version in question. BellSouth is investigating whether the data provided by AT&T on June 12 will be sufficient. For the "00" versions of these PONs, BellSouth determined that:
 - FOCs for nine of the PONs were first sent electronically. FOCs were later sent manually, resulting in multiple FOCs for the same PON/Version.
 - Only one FOC was returned for 193 of the PONs listed by AT&T.
- Multiple dummy FOCs were sent in response to 41 of the 281 PON/Versions. A dummy FOC is sent when the CLEC sends a request to cancel the LSR before it becomes a service order. PMAP does not report on dummy FOCs; therefore, PMAP FOC data does not contain information about these PON/Versions.
- Duplicate FOCs were found for 38 PON/Versions listed by AT&T. The FOCs were first sent electronically; they were later sent manually, resulting in multiple FOCs for the same PON/Version.

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Reject Comparison

I. Reject Comparison

313 Rejected orders reported in BellSouth raw data files

429 Reject notices in AT&T captured data

6 Rejects found in BellSouth Raw Data files but not in the AT&T captured data

PON	VER	Create_ts	Comments
PVT8850.9.8BJ	01	11/18/2000 2:35:02 PM	
PVT8850.9.8	01	11/18/2000 2:30:12 PM	
UAT8850.9.2-BJT	01	11/18/2000 1:37:46 PM	
GA0000000008142	01	11/21/2000 2:58:07 PM	AT&T has Reject for Ver '02'
GA0000000008144	01	11/21/2000 2:58:05 PM	AT&T has Reject for Ver '02'
GA0000000008143	01	11/21/2000 2:57:19 PM	AT&T has Reject for Ver '02'

BellSouth Response

- BellSouth found that three of the LSRs on the above table were initiated as part of BellSouth's User Acceptance and Production Verification Testing. The BellSouth testing groups accidentally utilized AT&T's company code in performing these tests. These PON's (beginning with "PVT" and "UAT") do not, and should not, exist in AT&T's database.
- The remaining three PON/Versions listed in the above table with a version of "01" exist in November 2000 BellSouth raw data. Based on the "create_ts" timestamp provided by AT&T, BellSouth located these PONs with the version "00". For BellSouth to investigate the differences in version numbers, AT&T must provide the complete record (including telnum) for each PON/Version in question. BellSouth is investigating whether the data provided by AT&T on June 12 will be sufficient.

II. Reject Comparison

79 Rejects found in AT&T captured data but not in the BellSouth Raw Data files

See file "GA_NOV_Rejects.xls" for list of PON/Versions

BellSouth Response

- BellSouth found five PON/Version combinations (GA0000000006214, Version 02, GA0000000006215, Version 02, GA0000000006918, Version 02, GA0000000008193, Version 02 and GA0000000008193, Version 02) to be fatally rejected in November 2000. PMAP does not report fatally rejected PON/Version combinations; therefore these PON/Versions are not included in BellSouth raw data.
- BellSouth did not locate the 22 PONs with Version "01" as listed by AT&T. BellSouth located these PONs with Version "00" in November 2000 raw data. One of the PONs found with Version "00" was

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received in October 2000 and rejected in November 2000. The reject interval report currently reflects LSRs received and rejected in the same month.

- Forty-Nine PON/Version combinations were received in October 2000, and rejected in November 2000. The reject interval report currently reflects LSRs submitted and rejected in the same month.
- Three PON/Versions listed by AT&T were found in BellSouth November 2000 raw data files.

Reject Comparison

III. Reject Comparison

39 Duplicate Rejects in AT&T captured data

Total Number	PON	VER
3	GA0000000006016	02
2	GA0000000006214	02
2	GA0000000006215	02
2	GA0000000006245	02
2	GA0000000006650	03
2	GA0000000007154	01
2	GA0000000007156	01
2	GA0000000007157	01
2	GA0000000007158	01
2	GA0000000007170	01
3	GA0000000007707	01
3	GA0000000007714	01
3	GA0000000007716	01
2	GA0000000007767	01
2	GA0000000007770	01
2	GA0000000007784	01
2	GA0000000007785	01
3	GA0000000007786	01
4	GA0000000007787	01
Total Number	PON	VER
3	GA0000000007795	01
2	GA0000000008174	01
2	GA0000000008434	01
2	GA0000000008544	02
2	GA0000000008643	01
2	GA0000000008716	01
2	GA0000000008821	01
2	GA0000000008824	01
2	GA0000000008852	01
2	GA0000000008874	01
2	GA0000000008881	01

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2	GA00000000008890	01
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Reject Comparison

III. Reject Comparison (continued)

BellSouth Response

AT&T requested detail for 39 duplicate rejects. This response addresses only the 31 PON/Versions provided in the table above by AT&T.

- BellSouth did not locate the 25 PONs with Version "01" in November 2000 BellSouth data. However, BellSouth located these 25 PONs with Version "00". For BellSouth to investigate the differences in version numbers, AT&T must provide the complete record (including telnum) for each PON/Version in question. BellSouth is investigating whether the data provided on June 12 by AT&T will be sufficient. For the "00" versions of these PONs, BellSouth determined that:

Twelve of the PONs were returned for clarification and resubmitted with the same version number.

Five of the PONs had no history of duplicate rejections in November 2000 data. They were rejected only once.

For the remaining eight PONs, the same reject was transmitted to customer more than once.

BellSouth located the remaining six PONs under the version reported by AT&T in the table above.

Two had no history of duplicate rejections in November 2000 data. They were rejected only once.

Four of these PON/Versions were returned for clarification and resubmitted with the same version number.

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Completion Notice Comparison

I. Completion Notice Comparison

BellSouth Raw Data files

803 Completion Notices sent that match criteria in Raw Data User's Manual (RDUM)

At least 4 duplicate PONs in BellSouth Completion Notice raw data – with different commitment dates, service order numbers, and completion dates.

GA0000000007066
GA0000000007464
GA0000000007494
GA0000000007514

BellSouth Response

- BellSouth examined the Completion Notice raw data file for November 2000 and was unable to locate the PONs supplied above using OCN 7680. For BellSouth to investigate further, AT&T must provide the data set used to identify the discrepancies in the table above.

II. Completion Notice Comparison

AT&T Captured Data

1608 Completion Notices received

828 matches with BellSouth PONs

780 Completions Notices captured by AT&T not reported in BellSouth raw data files - see file "GA_NOV_Completions.xls" for list of PON/Versions

BellSouth Response

- BellSouth searched for the 780 PONs listed by AT&T in the file "GA_NOV_Completions.xls" in the Completion Notice raw data file for November 2000. BellSouth located 105 of the specified PONs in the Completion Notice raw data file for November 2000.
- BellSouth does not sent Versions for PONs on a Completion Notice. All comparisons must be made against PON regardless of Version.
- For BellSouth to further investigate the remaining PONs, AT&T must provide the data set used to identify the discrepancies in the table above.

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Completion Notice Comparison

II. Completion Notice Comparison

BellSouth Raw Data files contain Completion Notices for 26 PONs that AT&T has not captured

PON	SO_NBR	CMTT_DATE	CMPLTN_DT	Comments
	COHGJ250	11/24/2000	11/13/2000	
	COJF9057	11/24/2000	11/22/2000	
	COY9R301	11/29/2000	11/29/2000	
8850KMCATT	NOF539H1	11/3/2000	11/3/2000	
CORRECTION	COQM1042	11/22/2000	11/21/2000	
CORRECTION	COLM7307	11/21/2000	11/18/2000	
CORRECTION	COYR8324	11/22/2000	11/21/2000	
CORRECTION	COXFJ167	11/20/2000	11/20/2000	
CORRECTION	COPH8868	12/4/2000	11/21/2000	
CORRECTION	COH19384	11/22/2000	11/21/2000	
FEATURE8850KMC	NOB07935	11/3/2000	11/3/2000	
GA 0000000006289	NO8T78B7	11/3/2000	11/3/2000	Format problem
PON	SO_NBR	CMTT_DATE	CMPLTN_DT	Comments
GA0000000006261	NO3NXMK8	11/1/2000	11/1/2000	GA004 issue
GA0000000006288	NO65HFR2	11/14/2000	11/14/2000	Reject received
GA0000000006291	NO2CH9Q1	11/14/2000	11/14/2000	Reject received
GA0000000006293	NOFXVWD5	11/14/2000	11/14/2000	Reject received
GA0000000006672	NOBG6873	11/17/2000	11/17/2000	Reject received
GA0000000007183	NO3H0WX9	11/17/2000	11/18/2000	Confirm received
GA0000000007412	NO9J5LK3	11/18/2000	11/18/2000	Confirm received
GA0000000007417	NO5KMVR1	11/18/2000	11/18/2000	Confirm received
GA0000000007811	COJXT614	11/18/2000	11/18/2000	Confirm received
GA0000000007816	COVGP158	11/18/2000	11/18/2000	Confirm received
GA0000000007817	COHNH107	11/18/2000	11/18/2000	Confirm received
GA0000000007838	COC711K5	11/23/2000	11/27/2000	Confirm and reject received
GA0000000007678	COW7M091	11/17/2000	11/17/2000	Format problem
GA0000000008393	COYWJ480	11/29/2000	11/29/2000	Format problem

BellSouth Response

- BellSouth examined the Completion Notice raw data file for November 2000 and was unable to locate the PONs supplied above. For BellSouth to investigate further, AT&T must provide the data set used to identify the discrepancies in the table above.