

Quantity of Sub-Metrics based on CLECs' proposal

BellSouth Telecommunication, Inc.  
 Kentucky Public Service Commission  
 Case No. 2001-105  
 AJV-10  
 July 30,2001

(Disaggregation from KK-C)

Measurement Type	(From KK-D)	Quantity of Measures	System / Contract	Interface Types (EDI - TAG- LENS)	Geography - STATE	(Time Buckets) / Volume / Severity Type	CLEC Total
OSS-1 Preording (Res Time)		1	7	3	1	1	21
OSS-1 (Interval)		1	7	3	1	3	63
OSS-2 Preording (Availability)		1	16	1	1	1	16
OSS-3 M&R (Availability)		1	10	1	1	1	10
OSS-4 M&R (Response)		1	11	3	1	5	165
PO-1 Loop Makeup (Manual)		1	1	1	1	7	7
PO-2 Loop Makeup (Electric)		1	1	1	1	7	7
OSS-102 (% S/W certification failures)		1	1	3	1	2	6
OSS-103 (S/W prob resolution timeliness)		1	1	3	1	2	6
OSS-104 (S/W prob resolution hours/days)		1	1	3	1	2	6

307

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Measurement Type	(From KK-E)	Quantity of Measures	Product Disaggregation	Interface Types (EDI - TAG- LENS)	Geography / Center	Volume (1-5, 6-14, 15+)	Mechanization Type (Fully Mech, Part Mech, Manual)	Svc Ord activity	CLEC Total
O-3 Ordering (Flow-through)		1	33	3	3	3	1	14	12474
O-1 Ordering (Acknowledge Timeliness)		1	33	3	3	3	1	1	891
O-2 Ordering (Acknowledge Completeness)		1	33	3	3	3	1	1	891
O-7 Ordering (% Rejected Service Requests)		1	33	3	3	3	3	14	37422
O-8 Ordering (Reject Interval)		1	33	3	3	3	3	14	37422
O-9 Ordering ( FOC Timeliness)		1	33	3	3	3	3	14	37422
O-11 Ordering (FOC/Rej Completeness)		1	33	3	3	3	3	14	37422
O-12 Ordering (Sp of Answer)		1	1	1	3	1	1	1	3
OP-104 Ordering (% Order Accuracy)		1	33	3	3	3	3	14	37422
OP-114 Ordering (Resp BST to CLEC Trunks)		1	1	1	1	3	1	1	3
O-13 Ordering (% Rejected Service Request) LNI		1	2	3	3	1	2	1	36
O-14 Ordering (Reject Interval) LNP		1	2	3	3	1	2	1	36
O-15 Ordering (FOC Timeliness) LNP		1	2	3	3	1	2	1	36
O-113 Ordering (Call Abandon Rate)		1	1	3	1	1	1	1	3
									<b>201483</b>

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Provisioning Measurement Type(From KK-E)	Quantity of Measures	Product Disaggregation	Geography (See note 1)	Volume (1-5, 6-14, 15+)	Svc Ord activity	Dispatch Status (DI, DO, Non-Dispatch)	CLEC Total
P-1 Held Order - Facility, Load, Other	3	33	6	3	5	3	26730
P-2 Avg. Jeopardy Notice Interval	1	33	6	3	5	3	8910
% Orders Given Jeopardy Notices	1	33	6	3	5	3	8910
P-3 % Missed Installation Appointments	1	33	6	3	8	3	14256
P-4 Average Completion Interval	2	33	6	3	8	3	28512
P-5 Average Completion Notice Interval	1	33	6	3	8	3	14256
P-9 % Troubles within 30 Days	1	33	6	3	6	3	10692
P-6 % Completions w/o notice or < 24 hrs notice	1	33	6	3	8	3	14256
P-7A Hot Cut Timeliness	2	13	6	3	5	3	7020
OP-108 % Orders Cancelled or Supp at ILEC	1	1	6	3	6	3	324
OP-108 % Hot Cuts not Working as Provisioned	1	13	6	3	5	3	3510
P-7B Average Recovery Time	1	13	6	3	5	3	3510
OP-111 Mean time to restore customer to ILEC	1	13	6	3	5	3	3510
OP-112 % customers restored to ILEC	1	13	6	3	5	3	3510
P-8 % Cooperative Acceptance Testing	1	4	6	3	5	3	1080
OP-118 % Successful xDSL loops cooperatively	1	4	6	3	5	3	1080
OP-120 % Completion of timely loop modification	1	4	6	3	5	3	1080
P-12 LNP Missed Appointments	1	2	6	3	5	3	540
P-13 LNP Disconnect Timeliness	1	2	6	3	6	3	648
							<b>152334</b>

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M & R Measurement Type	(From KK-E)	Quantity of Measures	Product Disaggregation	Geography (See note 1)	Volume (1-5, 6-14, 15+)	Trouble type (Kinard FL Transcript, P212)	Dispatch Status (DI, DO, Non-Dispatch)	CLEC Total
MR-2 Customer Trouble Report Rate		1	33	6	3	3	3	5346
MR-3 Maintenance Average Duration		1	33	6	3	3	3	5346
MR-4 % Repeat Troubles w/l 30 Days		1	33	6	3	3	3	5346
MR-5 Out of Service > 24 hours		1	33	6	3	3	3	5346
MR-1 % Missed Repair Appointments		1	33	6	3	3	3	5346
MR-6 Average Answer Time - Repair Centers		1	3	1	2	1	1	6
MR-7 Mean Answer Time Repair Service Center		1	3	1	2	1	1	6
MR-101 Call Average Rate		1	3	6	3	3	3	486
								<u>27228</u>

Billing Measurement Type	(From KK-E)	Quantity of Measures	Product Disaggregation (Resale / UNE / LIT)	System	CLEC Total
B-3 Usage Data Delivery Accuracy		1	3	2	6
B-6 Mean Time to Deliver Usage		1	3	2	6
B-105 % Billing Errors Corrected in X Days		1	3	2	6
B-5 Usage Timeliness		1	3	2	6
B-7 Recurring Charge Completeness		1	3	2	6
B-8 Non Recurring Charge Completeness		1	3	2	6
B-2 % on time mechanized invoice delivery		1	3	2	6
B-1 Invoice Accuracy		1	3	2	6
B-4 Data Delivery Completeness		1	3	2	6
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Miscellaneous Measurement Types (From KK-D)	Quantity of Measures	Product Disaggregation	Geography - STATE	CLEC Total
OS-1 to DA-2 OSDA	4	1	2	8
E-1 E911 (Timeliness)	1	1	2	2
E-2 E911 (Accuracy)	1	1	2	2
E-3 E911 (Mean Interval)	1	1	2	2
TGP-1 & 2 Call Completion (Trunking)	2	3	1	6
C-1 Collocation (Average Response Time)	1	8	1	8
C-2 Collocation (Average Arrangement Time)	1	8	1	8
C-3 Collocation (% of Due Dates Missed)	1	8	1	8
D-1 Database (Average Update Interval)	1	1	1	1
D-2 Database (% Update Accuracy)	1	1	1	1
D-3 Database (NNX and LRN loaded by LERG data)	1	1	1	1
% on time response commitments	1	1	1	1
Mean Time to notify CLEC of network Outages	1	1	1	1
CM-5 % on time notification of interface Outages	1	6	1	6
CM-1 Change Management (% Notices Sent on time)	1	6	1	6
CM-3 Change Management (% Document on Time)	1	6	1	6
CM-2 Change Management (Notice Avg. Delay Days)	1	6	1	6
CM-4 Change Management (Document Avg. Delay Days)	1	6	1	6
CM-6 Change Management (ILEC vs CLEC Characteristics)	1	2	1	2

81

**Grand Total - CLEC Aggregate Submetrics 381487**

Note 1: BellSouth operates in 4 of the MSAs in Kentucky. To that we add 1 geographic area for those locations outside of an MSA . We also add another geographic area representing the aggregate total for the areas of KY where BellSouth operates.