

Category and Source	Date filed	Topic	Page/ Attachment
<b>Performance Measures -- General</b>			
Varner Direct	5/18/2001	Exec Summary	3-6
<b>Interim Performance Measures</b>			
Varner Direct	5/18/2001	SQM description	6-15
Varner Direct	5/18/2001	Discussion of KPMG Metrics Review	36-45
Varner Direct	5/18/2001	BellSouth Service Quality Measurement Plan (Georgia Performance Metrics)	AJV-1
Website	7/9/2001	May 2001 performance data posted	<a href="http://www.interconnection.bellsouth.com/mss/index.html">http://www.interconnection.bellsouth.com/mss/index.html</a>
Varner Supplemental Direct	7/10/2001	Summary	2-11
Varner Supplemental Direct	7/10/2001	Statistical Testing	11-12
Varner Supplemental Direct	7/10/2001	Analysis of May 2001 performance measures	
Varner Supplemental Direct	7/10/2001	Introduction	12-15
Varner Supplemental Direct	7/10/2001	Checklist Item 1	15-17
Varner Supplemental Direct	7/10/2001	Checklist Item 2	17-35
Varner Supplemental Direct	7/10/2001	Checklist Item 4	35-37
Varner Supplemental Direct	7/10/2001	Checklist Item 5	37
Varner Supplemental Direct	7/10/2001	Checklist Item 6	37
Varner Supplemental Direct	7/10/2001	Checklist Item 7a	37
Varner Supplemental Direct	7/10/2001	Checklist Item 7b	37-38
Varner Supplemental Direct	7/10/2001	Checklist Item 10	38
Varner Supplemental Direct	7/10/2001	Checklist Item 11	38-40
Varner Supplemental Direct	7/10/2001	Checklist Item 14	40
Varner Supplemental Direct	7/10/2001	AJV-6	
Varner Supplemental Direct	7/10/2001	May 2001 Kentucky Summary Results (paper copy of website results)	Att 1
Varner Supplemental Direct	7/10/2001	Flow Through Report	Att 2
Varner Supplemental Direct	7/10/2001	Trunk Group Performance Report	Att 3
Varner Supplemental Direct	7/10/2001	14 Point Checklist Matrix	Att 4
Varner Supplemental Direct	7/10/2001	Action Plan for Clarification Reduction	Att 5
<b>Permanent Performance Measures</b>			
Varner Direct	5/18/2001	Measurement differences from Interim	53-59
Varner Direct	5/18/2001	Disaggregation differences	59-61
Varner Direct	5/18/2001	Analogs/benchmarks differences	AJV-5
Varner Direct	5/18/2001	Manageability	61-63
Varner Direct	5/18/2001	Size and complexity of process	63-68
Varner Direct	5/18/2001	Impact of changes	68-73
Varner Direct	5/18/2001	Timing	73-76
Varner Direct	5/18/2001	Auditing	76-78
Varner Direct	5/18/2001	BellSouth Service Quality Measurement Plan (Kentucky Performance Metrics)	AJV -2
<b>Self-effectuating Enforcement Mechanism (SEEM)</b>			
Varner Direct	5/18/2001	Purpose	79
Varner Direct	5/18/2001	Commission authority	80
Varner Direct	5/18/2001	When to implement	81
Varner Direct	5/18/2001	Overview	83-85
Varner Direct	5/18/2001	Delta value	85-88
Varner Direct	5/18/2001	Appropriate measures	89-93
Varner Direct	5/18/2001	Tier 1	93-96
Varner Direct	5/18/2001	Tier2	96-98
Varner Direct	5/18/2001	Caps	98-102
Varner Direct	5/18/2001	Payments, interest, disputes	102-105
Varner Direct	5/18/2001	Affiliates	105-111
Varner Direct	5/18/2001	BellSouth's Self-Effectuating Enforcement Mechanism(SEEM)	AJV-3
Varner Direct	5/18/2001	Correlated/Duplicated Measures	AJV-4