

BeISouth Monthly State Summary
Kentucky, May 2001

Item	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
Resale - Ordering									
X. Requested Service Requests - Mechanized									
A.1.11	Diagnostic			9.25%	9,638				Diagnostic
A.1.12	Diagnostic			23.71%	329				Diagnostic
A.1.13	Diagnostic								Diagnostic
A.1.14	Diagnostic								Diagnostic
A.1.15	Diagnostic								Diagnostic
A.1.16	Diagnostic								Diagnostic
X. Requested Service Requests - Partially Mechanized									
A.1.21	Diagnostic			30.48%	1,109				Diagnostic
A.1.22	Diagnostic			54.38%	269				Diagnostic
A.1.23	Diagnostic								Diagnostic
A.1.24	Diagnostic								Diagnostic
A.1.25	Diagnostic								Diagnostic
A.1.26	Diagnostic								Diagnostic
X. Requested Service Requests - Non-Mechanized									
A.1.31	Diagnostic			25.52%	101				Diagnostic
A.1.32	Diagnostic			44.74%	38				Diagnostic
A.1.33	Diagnostic			100.00%	2				Diagnostic
A.1.34	Diagnostic			20.00%	5				Diagnostic
A.1.35	Diagnostic			0.00%	1				Diagnostic
A.1.36	Diagnostic			33.33%	9				Diagnostic
Project Interval - Mechanized									
A.1.41	>= 97% w/in 1 hr			87.85%	795				NO
A.1.42	>= 97% w/in 1 hr			91.03%	78				NO
A.1.43	>= 97% w/in 1 hr								
A.1.44	>= 97% w/in 1 hr								
A.1.45	>= 97% w/in 1 hr								
A.1.46	>= 97% w/in 1 hr								
Project Interval - Partially Mechanized - 24 hours									
A.1.51	>= 85% w/in 24 hrs								Data not applicable
A.1.52	>= 85% w/in 24 hrs								Data not applicable
A.1.53	>= 85% w/in 24 hrs								Data not applicable
A.1.54	>= 85% w/in 24 hrs								Data not applicable
A.1.55	>= 85% w/in 24 hrs								Data not applicable
A.1.56	>= 85% w/in 24 hrs								Data not applicable
Project Interval - Partially Mechanized - 18 hours									
A.1.61	>= 85% w/in 18 hrs			96.52%	338				YES
A.1.62	>= 85% w/in 18 hrs			97.26%	146				YES
A.1.63	>= 85% w/in 18 hrs								
A.1.64	>= 85% w/in 18 hrs								
A.1.65	>= 85% w/in 18 hrs								
A.1.66	>= 85% w/in 18 hrs								
Project Interval - Non-Mechanized									
A.1.81	>= 85% w/in 24 hrs			96.77%	31				YES
A.1.82	>= 85% w/in 24 hrs			100.00%	17				YES
A.1.83	>= 85% w/in 24 hrs			100.00%	2				YES
A.1.84	>= 85% w/in 24 hrs			100.00%	1				YES
A.1.85	>= 85% w/in 24 hrs								
A.1.86	>= 85% w/in 24 hrs			100.00%	3				YES
FOC Timeliness - Mechanized									
A.1.91	>= 85% w/in 3 hrs			98.85%	8,854				YES
A.1.92	>= 85% w/in 3 hrs			100.00%	188				YES
A.1.93	>= 85% w/in 3 hrs								
A.1.94	>= 85% w/in 3 hrs								
A.1.95	>= 85% w/in 3 hrs								
A.1.96	>= 85% w/in 3 hrs								
FOC Timeliness - Non-Mechanized									
A.1.101	>= 85% w/in 36 hrs								Data not applicable
A.1.102	>= 85% w/in 36 hrs								Data not applicable
A.1.103	>= 85% w/in 36 hrs								Data not applicable
A.1.104	>= 85% w/in 36 hrs								Data not applicable
A.1.105	>= 85% w/in 36 hrs								Data not applicable
A.1.106	>= 85% w/in 36 hrs								Data not applicable
FOC Timeliness - Partially Mechanized - 18 hours									
A.1.111	>= 85% w/in 18 hrs			96.05%	864				YES
A.1.112	>= 85% w/in 18 hrs			100.00%	1				YES
A.1.113	>= 85% w/in 18 hrs								
A.1.114	>= 85% w/in 18 hrs								
A.1.115	>= 85% w/in 18 hrs								
A.1.116	>= 85% w/in 18 hrs								
FOC Timeliness - Non-Mechanized									
A.1.131	>= 85% w/in 36 hrs			97.47%	79				YES
A.1.132	>= 85% w/in 36 hrs			100.00%	23				YES
A.1.133	>= 85% w/in 36 hrs								
A.1.134	>= 85% w/in 36 hrs			100.00%	2				YES
A.1.135	>= 85% w/in 36 hrs			100.00%	4				YES
A.1.136	>= 85% w/in 36 hrs			75.00%	1				NO
A.1.141	>= 96%			96.02%	9,638				YES

**BeISouth Monthly State Summary
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A.1.142	G-11 Business/KY (%)	>= 95%
A.1.143	G-11 Design (Specialty)/KY (%)	>= 95%
A.1.144	G-11 PBX/KY (%)	>= 95%
A.1.145	G-11 ISDN/KY (%)	>= 95%
A.1.146	G-11 ISDN/KY (%)	>= 95%

FOC & Project Response Completeness - Partially Mechanized

A.1.151	G-11 Business/KY (%)	>= 95%
A.1.152	G-11 Design (Specialty)/KY (%)	>= 95%
A.1.153	G-11 PBX/KY (%)	>= 95%
A.1.154	G-11 ISDN/KY (%)	>= 95%
A.1.155	G-11 ISDN/KY (%)	>= 95%

FOC & Project Response Completeness - Non-Mechanized

A.1.161	G-11 Business/KY (%)	>= 95%
A.1.162	G-11 Design (Specialty)/KY (%)	>= 95%
A.1.163	G-11 PBX/KY (%)	>= 95%
A.1.164	G-11 ISDN/KY (%)	>= 95%
A.1.165	G-11 ISDN/KY (%)	>= 95%

FOC & Project Response Completeness (Multiple Responses) - Mechanized

A.1.171	G-11 Business/KY (%)	>= 95%
A.1.172	G-11 Design (Specialty)/KY (%)	>= 95%
A.1.173	G-11 PBX/KY (%)	>= 95%
A.1.174	G-11 ISDN/KY (%)	>= 95%
A.1.175	G-11 ISDN/KY (%)	>= 95%
A.1.176	G-11 ISDN/KY (%)	>= 95%

FOC & Project Response Completeness (Multiple Responses) - Partially Mechanized

A.1.181	G-11 Business/KY (%)	>= 95%
A.1.182	G-11 Design (Specialty)/KY (%)	>= 95%
A.1.183	G-11 PBX/KY (%)	>= 95%
A.1.184	G-11 ISDN/KY (%)	>= 95%
A.1.185	G-11 ISDN/KY (%)	>= 95%
A.1.186	G-11 ISDN/KY (%)	>= 95%

FOC & Project Response Completeness (Multiple Responses) - Non-Mechanized

A.1.191	G-11 Business/KY (%)	>= 95%
A.1.192	G-11 Design (Specialty)/KY (%)	>= 95%
A.1.193	G-11 PBX/KY (%)	>= 95%
A.1.194	G-11 ISDN/KY (%)	>= 95%
A.1.195	G-11 ISDN/KY (%)	>= 95%

Resale - Provisioning

A.2.1.1.1	P-4 Order Completion Interval	7.61	5.207	6.27	268	8.076	0.50544	2.857	YES
A.2.1.1.2	P-4 Residences<10 circuits/Dispatch/KY (days)	1.02	104.556	1.69	5.978	1.406	0.01870	-36.1465	NO
A.2.1.1.3	P-4 Residences<10 circuits/Non-Dispatch/KY (days)	5.92	13	1.673	1.673	1.673			NO
A.2.1.1.4	P-4 Residences>=10 circuits/Dispatch/KY (days)	3.33	3,636	3.39	7.4	7.492	0.07331	-0.0424	YES
A.2.1.1.5	P-4 Residences>=10 circuits/Non-Dispatch/KY (days)	1.32	6,069	1.37	183	5.969	0.44033	-0.1146	YES
A.2.1.2.1	P-4 Business<10 circuits/Dispatch/KY (days)	17.39	18	1.673	1.673	1.673			NO
A.2.1.2.2	P-4 Business>=10 circuits/Dispatch/KY (days)	2.67	5	1.673	1.673	1.673			NO
A.2.1.3.1	P-4 Design (Specialty)<10 circuits/Dispatch/KY (days)	27.05	771	16.00	1	29.911	26.5388	0.3861	YES
A.2.1.3.2	P-4 Design (Specialty)<10 circuits/Non-Dispatch/KY (days)	4.42	29	2.00	1	19.287	10.3388	0.0411	YES
A.2.1.3.3	P-4 Design (Specialty)>=10 circuits/Dispatch/KY (days)	13.05	27	14.00	1	15.269	15.54678	-0.0804	YES
A.2.1.4.1	P-4 PBX<10 circuits/Dispatch/KY (days)	3.97	77	4.38	7	3.185	3.62581	-0.1469	YES
A.2.1.4.2	P-4 PBX>=10 circuits/Dispatch/KY (days)	1.00	6	1.673	1.673	1.673			NO
A.2.1.4.3	P-4 PBX<10 circuits/Non-Dispatch/KY (days)	1.50	6	1.673	1.673	1.673			NO
A.2.1.4.4	P-4 PBX>=10 circuits/Non-Dispatch/KY (days)	4.35	126	5.593	5.593	5.593			NO
A.2.1.5.1	P-4 Centrex<10 circuits/Dispatch/KY (days)	1.77	255	1.50	2	2.497	1.7263	0.1499	YES
A.2.1.5.2	P-4 Centrex>=10 circuits/Dispatch/KY (days)	4.86	14	3.174	3	3.174	1.0747	-2.5855	NO
A.2.1.6.1.1	P-4 ISDN<10 circuits/Dispatch/KY (days)	1.30	10	4.00	3	1.834	1.0747	-2.5855	NO
A.2.1.6.1.2	P-4 ISDN>=10 circuits/Dispatch/KY (days)	2.29	95	2.00	4	2.00	3.07253	-0.0331	YES
A.2.1.6.2.1	P-4 ISDN<10 circuits/Non-Dispatch/KY (days)	2.00	90	4.00	4	6.013	3.07253	-0.0331	YES
A.2.1.6.2.2	P-4 ISDN>=10 circuits/Non-Dispatch/KY (days)	2.177	102	5.67	3	32.442	19.00397	0.8476	YES

Head Office

A.2.2.1.1	P-1 Residences<10 circuits/Facility/KY (days)	18.00	9	39.003					
A.2.2.1.2	P-1 Residences<10 circuits/Equipment/KY (days)	18.00	9	39.003					
A.2.2.1.3	P-1 Residences<10 circuits/Other/KY (days)	18.00	9	39.003					
A.2.2.1.4	P-1 Residences>=10 circuits/Facility/KY (days)	33.50	14	16.00	1	51.514	53.32164	0.3262	YES
A.2.2.1.5	P-1 Residences>=10 circuits/Equipment/KY (days)	33.50	14	16.00	1	51.514	53.32164	0.3262	YES
A.2.2.1.6	P-1 Residences>=10 circuits/Other/KY (days)	33.50	14	16.00	1	51.514	53.32164	0.3262	YES
A.2.2.2.1	P-1 Business<10 circuits/Dispatch/KY (days)	87.00	1	0.000					
A.2.2.2.2	P-1 Business<10 circuits/Equipment/KY (days)	87.00	1	0.000					
A.2.2.2.3	P-1 Business<10 circuits/Other/KY (days)	87.00	1	0.000					
A.2.2.3.1	P-1 Design (Specialty)<10 circuits/Facility/KY (days)	61.50	2	89.732					
A.2.2.3.2	P-1 Design (Specialty)<10 circuits/Equipment/KY (days)	61.50	2	89.732					
A.2.2.3.3	P-1 Design (Specialty)<10 circuits/Other/KY (days)	61.50	2	89.732					
A.2.2.3.4	P-1 Design (Specialty)>=10 circuits/Facility/KY (days)	29.75	4	14.592					
A.2.2.3.5	P-1 Design (Specialty)>=10 circuits/Equipment/KY (days)	29.75	4	14.592					
A.2.2.3.6	P-1 Design (Specialty)>=10 circuits/Other/KY (days)	29.75	4	14.592					

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
>= 95%			80.85%	329				NO
>= 95%								
>= 95%								
>= 95%								

>= 95%			100.00%	1,109				YES
>= 95%			100.00%	269				YES
>= 95%								
>= 95%								
>= 95%								

>= 95%			92.41%	139				NO
>= 95%			93.84%	49				NO
>= 95%			100.00%	2				YES
>= 95%			100.00%	3				YES
>= 95%			100.00%	1				NO
>= 95%			93.82%	10				NO

>= 95%			99.59%	9,447				YES
>= 95%			100.00%	295				YES
>= 95%								
>= 95%								
>= 95%								

>= 95%			94.68%	1,109				NO
>= 95%			89.97%	269				NO
>= 95%								
>= 95%								
>= 95%								

>= 95%			92.25%	129				NO
>= 95%			95.95%	46				YES
>= 95%			100.00%	3				YES
>= 95%			100.00%	1				YES
>= 95%			100.00%	8				YES

Res	7.61	5.207	6.27	268	8.076	0.50544	2.857	YES
Res	1.02	104.556	1.69	5.978	1.406	0.01870	-36.1465	NO
Res	5.92	13	1.673	1.673	1.673			NO
Res	3.33	3,636	3.39	7.4	7.492	0.07331	-0.0424	YES
Bus	1.32	6,069	1.37	183	5.969	0.44033	-0.1146	YES
Bus	17.39	18	1.673	1.673	1.673			NO
Bus	2.67	5	1.673	1.673	1.673			NO
Design	27.05	771	16.00	1	29.911	26.5388	0.3861	YES
Design	4.42	29	2.00	1	19.287	10.3388	0.0411	YES
Design	13.05	27	14.00	1	15.269	15.54678	-0.0804	YES
PBX	3.97	77	4.38	7	3.185	3.62581	-0.1469	YES
PBX	1.00	6	1.673	1.673	1.673			NO
PBX	1.50	6	1.673	1.673	1.673			NO
Centrex	4.86	14	3.174	3	3.174	1.0747	-2.5855	NO
Centrex	1.77	255	1.50	2	2.497	1.7263	0.1499	YES
ISDN	2.29	95	2.00	4	2.00	3.07253	-0.0331	YES
ISDN	2.00	90	4.00	4	6.013	3.07253	-0.0331	YES
ISDN	2.177	102	5.67	3	32.442	19.00397	0.8476	YES

Res	18.00	9	39.003					
Res	18.00	9	39.003					
Res	18.00	9	39.003					
Res	33.50	14	16.00	1	51.514	53.32164	0.3262	YES
Bus	87.00	1	0.000					
Bus	87.00	1	0.000					
Bus	87.00	1	0.000					
Design	61.50	2	89.732					
Design	61.50	2	89.732					
Design	29.75	4	14.592					
Design	29.75	4	14.592					

DATA NOT EXPLICITLY MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH
 DATA NOT EXPECTED MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH
 DATA NOT EXPECTED MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH
 DATA NOT EXPECTED MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH

DATA NOT EXPECTED MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH
 DATA NOT EXPECTED MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH
 DATA NOT EXPECTED MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH
 DATA NOT EXPECTED MECHANIZED DATA NOT APPLICABLE BECAUSE PBX, CENTREX, ISDN DATA DOES NOT FLOW THROUGH

BellSouth Monthly State Summary
Kentucky, May 2007

Code	Category	Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Error	ZScore	Equity
A.2.2.3.3	P-1	Design (Specialty)>=10 circuits/Other/KY (days)								
A.2.2.4.1	P-1	PBX<10 circuits/Equipment/KY (days)								
A.2.2.4.2	P-1	PBX<10 circuits/Other/KY (days)								
A.2.2.4.3	P-1	PBX>=10 circuits/Equipment/KY (days)								
A.2.2.4.4	P-1	PBX>=10 circuits/Other/KY (days)								
A.2.2.4.5	P-1	Centrex<10 circuits/Equipment/KY (days)								
A.2.2.5.1	P-1	Centrex<10 circuits/Other/KY (days)								
A.2.2.5.2	P-1	Centrex>=10 circuits/Equipment/KY (days)								
A.2.2.5.3	P-1	Centrex>=10 circuits/Other/KY (days)								
A.2.2.6.1	P-1	ISDN<10 circuits/Equipment/KY (days)								
A.2.2.6.2	P-1	ISDN<10 circuits/Other/KY (days)								
A.2.2.6.3	P-1	ISDN>=10 circuits/Equipment/KY (days)								
A.2.2.6.4	P-1	ISDN>=10 circuits/Other/KY (days)								
A.2.4.1	P-2	Residence/KY (%)	0.53%	117,663	0.47%	6,624	0.00592	0.7652	0.7652	YES
A.2.4.2	P-2	Business/KY (%)	7.40%	10,117	0.03%	30	0.28025	0.2372	0.2372	YES
A.2.4.3	P-2	Design (Specialty)/KY (%)	3.42%	117	0.06%	7	0.07071	0.4835	0.4835	YES
A.2.4.4	P-2	Centrex/KY (%)	1.71%	410	0.06%	2	0.09162	0.1659	0.1659	YES
A.2.4.6	P-2	ISDN/KY (%)	6.77%	325	0.06%	4	0.17638	0.5358	0.5358	YES
A.2.5.1	P-2	Residence/KY (%)	0.06%		0.06%	92				Diagnostic
A.2.5.2	P-2	Business/KY (%)	0.06%		0.06%	20				Diagnostic
A.2.5.3	P-2	Design (Specialty)/KY (%)	0.06%		0.06%	4				Diagnostic
A.2.5.4	P-2	Centrex/KY (%)	0.06%		0.06%	3				Diagnostic
A.2.5.6	P-2	ISDN/KY (%)	50.00%		50.00%	2				Diagnostic
A.2.7.1	P-2	Residence/KY (hours)		205.94		31				YES
A.2.7.2	P-2	Business/KY (hours)		221.33		9				YES
A.2.7.3	P-2	Design (Specialty)/KY (hours)								
A.2.7.4	P-2	PBX/KY (hours)								
A.2.7.5	P-2	Centrex/KY (hours)								
A.2.7.6	P-2	ISDN/KY (hours)								
A.2.8.1	P-2	Residence/KY (hours)								Diagnostic
A.2.8.2	P-2	Business/KY (hours)								Diagnostic
A.2.8.3	P-2	Design (Specialty)/KY (hours)								Diagnostic
A.2.8.4	P-2	PBX/KY (hours)								Diagnostic
A.2.8.5	P-2	Centrex/KY (hours)								Diagnostic
A.2.8.6	P-2	ISDN/KY (hours)								Diagnostic
A.2.9.1	P-2	Residence/KY (%)	96.77%	31	60.00%	10				YES
A.2.9.2	P-2	Business/KY (%)	60.00%							NO
A.2.9.3	P-2	Design (Specialty)/KY (%)								
A.2.9.4	P-2	PBX/KY (%)								
A.2.9.5	P-2	Centrex/KY (%)								
A.2.9.6	P-2	ISDN/KY (%)								
A.2.10.1	P-2	Residence/KY (%)								Diagnostic
A.2.10.2	P-2	Business/KY (%)								Diagnostic
A.2.10.4	P-2	PBX/KY (%)								Diagnostic
A.2.10.5	P-2	Centrex/KY (%)								Diagnostic
A.2.10.6	P-2	ISDN/KY (%)								Diagnostic
A.2.11.1.1	P-3	Residence<10 circuits/Dispatch/KY (%)	10.61%	6,023	8.28%	290	0.01851	1.2804	1.2804	YES
A.2.11.1.2	P-3	Residence<10 circuits/Non-Dispatch/KY (%)	7.88%	111.83	0.03%	6,411	0.00628	0.4180	0.4180	YES
A.2.11.1.3	P-3	Residence>=10 circuits/Dispatch/KY (%)	0.00%	2						
A.2.11.1.4	P-3	Residence>=10 circuits/Non-Dispatch/KY (%)	3.38%	3,970	1.89%	106	0.01777	0.8375	0.8375	YES
A.2.11.2.1	P-3	Business<10 circuits/Dispatch/KY (%)	0.41%	6,117	0.09%	236	0.00422	0.9696	0.9696	YES
A.2.11.2.2	P-3	Business<10 circuits/Non-Dispatch/KY (%)	9.52%	21						
A.2.11.2.3	P-3	Business>=10 circuits/Dispatch/KY (%)	7.65%	771	100.00%	1	0.26601	-3.4716	-3.4716	NO
A.2.11.2.4	P-3	Business>=10 circuits/Non-Dispatch/KY (%)	1.01%	99	0.00%		0.10050	0.1005	0.1005	YES
A.2.11.3.1	P-3	Design (Specialty)<10 circuits/Dispatch/KY (%)	3.76%	27	0.63%	8	0.19233	0.1928	0.1928	YES
A.2.11.3.2	P-3	Design (Specialty)<10 circuits/Non-Dispatch/KY (%)	0.00%	63	0.00%	1	0.15677	0.4245	0.4245	YES
A.2.11.3.3	P-3	Design (Specialty)>=10 circuits/Dispatch/KY (%)	0.00%	2						
A.2.11.3.4	P-3	Design (Specialty)>=10 circuits/Non-Dispatch/KY (%)	0.00%	9	0.00%	2	0.00000			YES
A.2.11.4.1	P-3	PBX<10 circuits/Dispatch/KY (%)	3.98%	129	0.00%	2	0.00000			YES
A.2.11.4.2	P-3	PBX<10 circuits/Non-Dispatch/KY (%)	0.00%	256	0.00%	2	0.00000			YES
A.2.11.4.3	P-3	PBX>=10 circuits/Dispatch/KY (%)	0.00%	10	0.00%	3	0.00000			YES
A.2.11.4.4	P-3	PBX>=10 circuits/Non-Dispatch/KY (%)	0.00%	109	0.00%	2	0.00000			YES
A.2.11.5.1	P-3	Centrex<10 circuits/Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.5.2	P-3	Centrex<10 circuits/Non-Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.5.3	P-3	Centrex>=10 circuits/Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.5.4	P-3	Centrex>=10 circuits/Non-Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.6.1	P-3	ISDN<10 circuits/Dispatch/KY (%)								
A.2.11.6.2	P-3	ISDN<10 circuits/Non-Dispatch/KY (%)								
A.2.11.6.3	P-3	ISDN>=10 circuits/Dispatch/KY (%)								
A.2.11.6.4	P-3	ISDN>=10 circuits/Non-Dispatch/KY (%)								

Code	Category	Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Error	ZScore	Equity
A.2.11.1.1	P-3	Residence<10 circuits/Dispatch/KY (%)	10.61%	6,023	8.28%	290	0.01851	1.2804	1.2804	YES
A.2.11.1.2	P-3	Residence<10 circuits/Non-Dispatch/KY (%)	7.88%	111.83	0.03%	6,411	0.00628	0.4180	0.4180	YES
A.2.11.1.3	P-3	Residence>=10 circuits/Dispatch/KY (%)	0.00%	2						
A.2.11.1.4	P-3	Residence>=10 circuits/Non-Dispatch/KY (%)	3.38%	3,970	1.89%	106	0.01777	0.8375	0.8375	YES
A.2.11.2.1	P-3	Business<10 circuits/Dispatch/KY (%)	0.41%	6,117	0.09%	236	0.00422	0.9696	0.9696	YES
A.2.11.2.2	P-3	Business<10 circuits/Non-Dispatch/KY (%)	9.52%	21						
A.2.11.2.3	P-3	Business>=10 circuits/Dispatch/KY (%)	7.65%	771	100.00%	1	0.26601	-3.4716	-3.4716	NO
A.2.11.2.4	P-3	Business>=10 circuits/Non-Dispatch/KY (%)	1.01%	99	0.00%		0.10050	0.1005	0.1005	YES
A.2.11.3.1	P-3	Design (Specialty)<10 circuits/Dispatch/KY (%)	3.76%	27	0.63%	8	0.19233	0.1928	0.1928	YES
A.2.11.3.2	P-3	Design (Specialty)<10 circuits/Non-Dispatch/KY (%)	0.00%	63	0.00%	1	0.15677	0.4245	0.4245	YES
A.2.11.3.3	P-3	Design (Specialty)>=10 circuits/Dispatch/KY (%)	0.00%	2						
A.2.11.3.4	P-3	Design (Specialty)>=10 circuits/Non-Dispatch/KY (%)	0.00%	9	0.00%	2	0.00000			YES
A.2.11.4.1	P-3	PBX<10 circuits/Dispatch/KY (%)	3.98%	129	0.00%	2	0.00000			YES
A.2.11.4.2	P-3	PBX<10 circuits/Non-Dispatch/KY (%)	0.00%	256	0.00%	2	0.00000			YES
A.2.11.4.3	P-3	PBX>=10 circuits/Dispatch/KY (%)	0.00%	10	0.00%	3	0.00000			YES
A.2.11.4.4	P-3	PBX>=10 circuits/Non-Dispatch/KY (%)	0.00%	109	0.00%	2	0.00000			YES
A.2.11.5.1	P-3	Centrex<10 circuits/Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.5.2	P-3	Centrex<10 circuits/Non-Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.5.3	P-3	Centrex>=10 circuits/Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.5.4	P-3	Centrex>=10 circuits/Non-Dispatch/KY (%)	0.06%	90	0.00%	4	0.00000			YES
A.2.11.6.1	P-3	ISDN<10 circuits/Dispatch/KY (%)								
A.2.11.6.2	P-3	ISDN<10 circuits/Non-Dispatch/KY (%)								
A.2.11.6.3	P-3	ISDN>=10 circuits/Dispatch/KY (%)								
A.2.11.6.4	P-3	ISDN>=10 circuits/Non-Dispatch/KY (%)								

**BellSouth Monthly State Summary
Kentucky, May 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.17.3.2.2	P-10 Design (Specialty)>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.17.4.1.1	P-10 PBX<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.17.4.1.2	P-10 PBX<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.17.4.2.1	P-10 PBX<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.17.4.2.2	P-10 PBX<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.17.5.1.1	P-10 Centrex<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.17.5.1.2	P-10 Centrex<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.17.5.2.1	P-10 Centrex>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.17.5.2.2	P-10 Centrex>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.17.6.1.1	P-10 ISDN<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.17.6.1.2	P-10 ISDN<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.17.6.2.1	P-10 ISDN>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.17.6.2.2	P-10 ISDN>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
Total Service Order Cycle Times - Partially Mechanized								
A.2.18.1.1.1	P-10 Residences<10 circuits/Dispatch(KY) (days)		7.28	30				Diagnostic
A.2.18.1.1.2	P-10 Residences<10 circuits/Non-Dispatch(KY) (days)		2.46	474				Diagnostic
A.2.18.1.2.1	P-10 Residences>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.18.1.2.2	P-10 Residences>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.2.1.1	P-10 Business<10 circuits/Dispatch(KY) (days)		6.15	25				Diagnostic
A.2.18.2.1.2	P-10 Business<10 circuits/Non-Dispatch(KY) (days)		3.21	60				Diagnostic
A.2.18.2.2.1	P-10 Business>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.18.2.2.2	P-10 Business>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.3.1.1	P-10 Design (Specialty)<10 circuits/Dispatch(KY) (days)		6.00	1				Diagnostic
A.2.18.3.1.2	P-10 Design (Specialty)>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.18.3.2.1	P-10 Design (Specialty)<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.3.2.2	P-10 Design (Specialty)>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.4.1.1	P-10 PBX<10 circuits/Dispatch(KY) (days)		8.67	3				Diagnostic
A.2.18.4.1.2	P-10 PBX<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.4.2.1	P-10 PBX>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.18.4.2.2	P-10 PBX>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.5.1.1	P-10 Centrex<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.18.5.1.2	P-10 Centrex<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.5.2.1	P-10 Centrex>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.18.5.2.2	P-10 Centrex>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.6.1.1	P-10 ISDN<10 circuits/Dispatch(KY) (days)		3.00	1				Diagnostic
A.2.18.6.1.2	P-10 ISDN<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.18.6.2.1	P-10 ISDN>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.18.6.2.2	P-10 ISDN>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
Total Service Order Cycle Times - Non-Mechanized								
A.2.19.1.1.1	P-10 Residences<10 circuits/Dispatch(KY) (days)		7.10	23				Diagnostic
A.2.19.1.1.2	P-10 Residences<10 circuits/Non-Dispatch(KY) (days)		3.83	37				Diagnostic
A.2.19.1.2.1	P-10 Residences>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.19.1.2.2	P-10 Residences>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.19.2.1.1	P-10 Business<10 circuits/Dispatch(KY) (days)		6.96	7				Diagnostic
A.2.19.2.1.2	P-10 Business<10 circuits/Non-Dispatch(KY) (days)		1.93	36				Diagnostic
A.2.19.2.2.1	P-10 Business>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.19.2.2.2	P-10 Business>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.19.3.1.1	P-10 Design (Specialty)<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.19.3.1.2	P-10 Design (Specialty)>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.19.3.2.1	P-10 Design (Specialty)<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.19.3.2.2	P-10 Design (Specialty)>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.19.4.1.1	P-10 PBX<10 circuits/Dispatch(KY) (days)		18.00	1				Diagnostic
A.2.19.4.1.2	P-10 PBX<10 circuits/Non-Dispatch(KY) (days)		10.00	1				Diagnostic
A.2.19.4.2.1	P-10 PBX>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.19.4.2.2	P-10 PBX>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.19.5.1.1	P-10 Centrex<10 circuits/Dispatch(KY) (days)		4.00	2				Diagnostic
A.2.19.5.1.2	P-10 Centrex<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.19.5.2.1	P-10 Centrex>=10 circuits/Dispatch(KY) (days)		3.00	1				Diagnostic
A.2.19.5.2.2	P-10 Centrex>=10 circuits/Non-Dispatch(KY) (days)		7.00	1				Diagnostic
A.2.19.6.1.1	P-10 ISDN<10 circuits/Dispatch(KY) (days)		7.50	2				Diagnostic
A.2.19.6.1.2	P-10 ISDN<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.19.6.2.1	P-10 ISDN>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.19.6.2.2	P-10 ISDN>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
Total Service Order Cycle Times (Overall) - Mechanized								
A.2.21.1.1.1	P-10 Residences<10 circuits/Dispatch(KY) (days)		6.09	105				Diagnostic
A.2.21.1.1.2	P-10 Residences<10 circuits/Non-Dispatch(KY) (days)		2.97	2,523				Diagnostic
A.2.21.1.2.1	P-10 Residences>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.1.2.2	P-10 Residences>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.2.1.1	P-10 Business<10 circuits/Dispatch(KY) (days)		2.94	35				Diagnostic
A.2.21.2.1.2	P-10 Business<10 circuits/Non-Dispatch(KY) (days)		1.34	36				Diagnostic
A.2.21.2.2.1	P-10 Business>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.2.2.2	P-10 Business>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.3.1.1	P-10 Design (Specialty)<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.3.1.2	P-10 Design (Specialty)>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.3.2.1	P-10 Design (Specialty)<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.3.2.2	P-10 Design (Specialty)>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.4.1.1	P-10 PBX<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.4.1.2	P-10 PBX<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.4.2.1	P-10 PBX>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.4.2.2	P-10 PBX>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.5.1.1	P-10 Centrex<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.5.1.2	P-10 Centrex<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.5.2.1	P-10 Centrex>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.5.2.2	P-10 Centrex>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.6.1.1	P-10 ISDN<10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.6.1.2	P-10 ISDN<10 circuits/Non-Dispatch(KY) (days)							Diagnostic
A.2.21.6.2.1	P-10 ISDN>=10 circuits/Dispatch(KY) (days)							Diagnostic
A.2.21.6.2.2	P-10 ISDN>=10 circuits/Non-Dispatch(KY) (days)							Diagnostic

**Bellsouth Monthly State Summary
Kentucky, May 2007**

Total Service Order Cycle Time (offered) - Partially Mechanized

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.2.23.1.1.1	P-10	Residence<10 circuits/Dispatch/KY (days)	7.20	371		Diagnostic
A.2.23.1.1.2	P-10	Residence<10 circuits/Dispatch/KY (days)	2.64	25		Diagnostic
A.2.23.1.1.3	P-10	Residence>=10 circuits/Dispatch/KY (days)	6.15	25		Diagnostic
A.2.23.1.1.4	P-10	Business<10 circuits/Dispatch/KY (days)	3.46	54		Diagnostic
A.2.23.1.1.5	P-10	Business>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.6	P-10	Design (Specialty)<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.7	P-10	Design (Specialty)>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.8	P-10	PBX<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.9	P-10	PBX>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.10	P-10	Centers<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.11	P-10	Centers>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.12	P-10	ISDN<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.13	P-10	ISDN>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.14	P-10	ISDN<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.15	P-10	ISDN>=10 circuits/Dispatch/KY (days)				Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.2.23.1.1.1	P-10	Residence<10 circuits/Dispatch/KY (days)	6.78	18		Diagnostic
A.2.23.1.1.2	P-10	Residence<10 circuits/Dispatch/KY (days)	3.42	30		Diagnostic
A.2.23.1.1.3	P-10	Residence>=10 circuits/Dispatch/KY (days)	6.83	6		Diagnostic
A.2.23.1.1.4	P-10	Business<10 circuits/Dispatch/KY (days)	1.93	36		Diagnostic
A.2.23.1.1.5	P-10	Business>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.6	P-10	Design (Specialty)<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.7	P-10	Design (Specialty)>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.8	P-10	PBX<10 circuits/Dispatch/KY (days)	18.00	1		Diagnostic
A.2.23.1.1.9	P-10	PBX>=10 circuits/Dispatch/KY (days)	10.00	1		Diagnostic
A.2.23.1.1.10	P-10	Centers<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.11	P-10	Centers>=10 circuits/Dispatch/KY (days)	5.00	1		Diagnostic
A.2.23.1.1.12	P-10	ISDN<10 circuits/Dispatch/KY (days)	7.00	1		Diagnostic
A.2.23.1.1.13	P-10	ISDN>=10 circuits/Dispatch/KY (days)	7.50	2		Diagnostic
A.2.23.1.1.14	P-10	ISDN<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.15	P-10	ISDN>=10 circuits/Dispatch/KY (days)				Diagnostic

Service Order Accuracy

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.2.25.1.1.1	P-11	Residence<10 circuits/Dispatch/KY (%)	95.17%	109		YES
A.2.25.1.1.2	P-11	Residence<10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.3	P-11	Residence>=10 circuits/Dispatch/KY (%)				NO
A.2.25.1.1.4	P-11	Business<10 circuits/Dispatch/KY (%)	96.67%	45		YES
A.2.25.1.1.5	P-11	Business<10 circuits/Dispatch/KY (%)	100.00%	8		YES
A.2.25.1.1.6	P-11	Business>=10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.7	P-11	Design (Specialty)<10 circuits/Dispatch/KY (%)	100.00%	1		YES
A.2.25.1.1.8	P-11	Design (Specialty)>=10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.9	P-11	Design (Specialty)<10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.10	P-11	Design (Specialty)>=10 circuits/Dispatch/KY (%)				YES

Resale - Maintenance and Repair

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.3.11.1	MAR-1	Residence/Dispatch/KY (%)	0.01277	2,2123		YES
A.3.11.2	MAR-1	Residence/Dispatch/KY (%)	0.01094	0.0162		YES
A.3.11.3	MAR-1	Business/Dispatch/KY (%)	0.02463	-0.8690		YES
A.3.12.1	MAR-1	Business/Dispatch/KY (%)	0.06181	0.1862		YES
A.3.13.1	MAR-1	Design (Specialty)/Dispatch/KY (%)	0.05167	0.1036		YES
A.3.14.1	MAR-1	PBX/Dispatch/KY (%)	0.00000			YES
A.3.14.2	MAR-1	PBX/Dispatch/KY (%)	0.12073	0.4602		YES
A.3.15.1	MAR-1	Centers/Dispatch/KY (%)	0.26211	0.2669		YES
A.3.15.2	MAR-1	Centers/Dispatch/KY (%)	0.00000			YES
A.3.16.1	MAR-1	ISDN/Dispatch/KY (%)				YES
A.3.16.2	MAR-1	ISDN/Dispatch/KY (%)				YES

Customer Transferable Repair Plan

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.3.21.1	MAR-2	Residence/Dispatch/KY (%)	0.00114	-0.9351		YES
A.3.21.2	MAR-2	Residence/Dispatch/KY (%)	0.00075	5.6359		YES
A.3.22.1	MAR-2	Business/Dispatch/KY (%)	0.00120	-0.5484		YES
A.3.22.2	MAR-2	Business/Dispatch/KY (%)	0.00184	0.871		YES
A.3.23.1	MAR-2	Design (Specialty)/Dispatch/KY (%)	0.00185	2.9354		YES
A.3.24.1	MAR-2	PBX/Dispatch/KY (%)	0.00095	-6.4471		NO

Benchmark / Analog

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.2.23.1.1.1	P-10	Residence<10 circuits/Dispatch/KY (days)	7.20	371		Diagnostic
A.2.23.1.1.2	P-10	Residence<10 circuits/Dispatch/KY (days)	2.64	25		Diagnostic
A.2.23.1.1.3	P-10	Residence>=10 circuits/Dispatch/KY (days)	6.15	25		Diagnostic
A.2.23.1.1.4	P-10	Business<10 circuits/Dispatch/KY (days)	3.46	54		Diagnostic
A.2.23.1.1.5	P-10	Business>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.6	P-10	Design (Specialty)<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.7	P-10	Design (Specialty)>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.8	P-10	PBX<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.9	P-10	PBX>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.10	P-10	Centers<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.11	P-10	Centers>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.12	P-10	ISDN<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.13	P-10	ISDN>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.14	P-10	ISDN<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.15	P-10	ISDN>=10 circuits/Dispatch/KY (days)				Diagnostic

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.2.23.1.1.1	P-10	Residence<10 circuits/Dispatch/KY (days)	6.78	18		Diagnostic
A.2.23.1.1.2	P-10	Residence<10 circuits/Dispatch/KY (days)	3.42	30		Diagnostic
A.2.23.1.1.3	P-10	Residence>=10 circuits/Dispatch/KY (days)	6.83	6		Diagnostic
A.2.23.1.1.4	P-10	Business<10 circuits/Dispatch/KY (days)	1.93	36		Diagnostic
A.2.23.1.1.5	P-10	Business>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.6	P-10	Design (Specialty)<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.7	P-10	Design (Specialty)>=10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.8	P-10	PBX<10 circuits/Dispatch/KY (days)	18.00	1		Diagnostic
A.2.23.1.1.9	P-10	PBX>=10 circuits/Dispatch/KY (days)	10.00	1		Diagnostic
A.2.23.1.1.10	P-10	Centers<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.11	P-10	Centers>=10 circuits/Dispatch/KY (days)	5.00	1		Diagnostic
A.2.23.1.1.12	P-10	ISDN<10 circuits/Dispatch/KY (days)	7.00	1		Diagnostic
A.2.23.1.1.13	P-10	ISDN>=10 circuits/Dispatch/KY (days)	7.50	2		Diagnostic
A.2.23.1.1.14	P-10	ISDN<10 circuits/Dispatch/KY (days)				Diagnostic
A.2.23.1.1.15	P-10	ISDN>=10 circuits/Dispatch/KY (days)				Diagnostic

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.2.25.1.1.1	P-11	Residence<10 circuits/Dispatch/KY (%)	95.17%	109		YES
A.2.25.1.1.2	P-11	Residence<10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.3	P-11	Residence>=10 circuits/Dispatch/KY (%)				NO
A.2.25.1.1.4	P-11	Business<10 circuits/Dispatch/KY (%)	96.67%	45		YES
A.2.25.1.1.5	P-11	Business<10 circuits/Dispatch/KY (%)	100.00%	8		YES
A.2.25.1.1.6	P-11	Business>=10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.7	P-11	Design (Specialty)<10 circuits/Dispatch/KY (%)	100.00%	1		YES
A.2.25.1.1.8	P-11	Design (Specialty)>=10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.9	P-11	Design (Specialty)<10 circuits/Dispatch/KY (%)				YES
A.2.25.1.1.10	P-11	Design (Specialty)>=10 circuits/Dispatch/KY (%)				YES

Resale - Maintenance and Repair

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.3.11.1	MAR-1	Residence/Dispatch/KY (%)	0.01277	2,2123		YES
A.3.11.2	MAR-1	Residence/Dispatch/KY (%)	0.01094	0.0162		YES
A.3.11.3	MAR-1	Business/Dispatch/KY (%)	0.02463	-0.8690		YES
A.3.12.1	MAR-1	Business/Dispatch/KY (%)	0.06181	0.1862		YES
A.3.13.1	MAR-1	Design (Specialty)/Dispatch/KY (%)	0.05167	0.1036		YES
A.3.14.1	MAR-1	PBX/Dispatch/KY (%)	0.00000			YES
A.3.14.2	MAR-1	PBX/Dispatch/KY (%)	0.12073	0.4602		YES
A.3.15.1	MAR-1	Centers/Dispatch/KY (%)	0.26211	0.2669		YES
A.3.15.2	MAR-1	Centers/Dispatch/KY (%)	0.00000			YES
A.3.16.1	MAR-1	ISDN/Dispatch/KY (%)				YES
A.3.16.2	MAR-1	ISDN/Dispatch/KY (%)				YES

Customer Transferable Repair Plan

Code	Category	Volume	Measure	Standard Deviation	ZScore	Equity
A.3.21.1	MAR-2	Residence/Dispatch/KY (%)	0.00114	-0.9351		YES
A.3.21.2	MAR-2	Residence/Dispatch/KY (%)	0.00075	5.6359		YES
A.3.22.1	MAR-2	Business/Dispatch/KY (%)	0.00120	-0.5484		YES
A.3.22.2	MAR-2	Business/Dispatch/KY (%)	0.00184	0.871		YES
A.3.23.1	MAR-2	Design (Specialty)/Dispatch/KY (%)	0.00185	2.9354		YES
A.3.24.1	MAR-2	PBX/Dispatch/KY (%)	0.00095	-6.4471		NO

**Bellsouth Monthly State Summary
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Code	Metric	Value	Standard Deviation	Z Score	Equity
A.3.2.42	MAR-2 PBX/Non-Dispatch/KY (%)	0.14%	0.00131	-2.4067	NO
A.3.2.41	MAR-2 Centrex/Dispatch/KY (%)	0.33%	0.00219	0.8719	YES
A.3.2.52	MAR-2 Centrex/Non-Dispatch/KY (%)	0.15%	0.00146	0.0447	YES
A.3.2.61	MAR-2 ISDN/Dispatch/KY (%)	0.00%	0.00000		YES
A.3.2.62	MAR-2 ISDN/Non-Dispatch/KY (%)	0.00%	0.00000		YES
Maintenance Average Duration					
A.3.3.11	MAR-3 Res (hours)	24.20	27.872	1.24210	1.4847
A.3.3.12	MAR-3 Res/Non-Dispatch/KY (hours)	10.12	16.964	1.50049	2.1484
A.3.3.21	MAR-3 Bus (hours)	10.46	16.964	1.50049	2.1484
A.3.3.22	MAR-3 Business/Dispatch/KY (hours)	4.86	1.207	3.81655	0.3170
A.3.3.31	MAR-3 Design (hours)	3.98	4.67	1.39519	0.1510
A.3.3.32	MAR-3 Design (Specials/Non-Dispatch/KY (hours)	5.38	6.20	1.04650	0.1776
A.3.3.41	MAR-3 PBX/Dispatch/KY (hours)	11.73	19	1.64569	0.1742
A.3.3.42	MAR-3 PBX/Non-Dispatch/KY (hours)	6.05	3.68	26.870	0.6629
A.3.3.51	MAR-3 Centrex/Dispatch/KY (hours)	9.55	7.91	3.84248	0.0751
A.3.3.52	MAR-3 Centrex/Non-Dispatch/KY (hours)	2.54	11.770	11.80350	0.3135
A.3.3.61	MAR-3 ISDN/Dispatch/KY (hours)	2.54	79	3.802	3.87639
A.3.3.62	MAR-3 ISDN/Non-Dispatch/KY (hours)	2.54	79	3.802	3.87639
% Repair Troubles within 30 Days					
A.3.4.11	MAR-4 Residential/Dispatch/KY (%)	21.36%	17.64%	0.01827	2.0407
A.3.4.12	MAR-4 Residential/Non-Dispatch/KY (%)	10.20%	18.46%	0.03415	-0.0506
A.3.4.21	MAR-4 Business/Dispatch/KY (%)	16.03%	16.03%	0.02362	0.0014
A.3.4.22	MAR-4 Business/Non-Dispatch/KY (%)	15.91%	10.00%	0.05278	1.1191
A.3.4.31	MAR-4 Design (Specials/Dispatch/KY (%)	36.92%	50.00%	0.34153	-0.3626
A.3.4.32	MAR-4 Design (Specials/Non-Dispatch/KY (%)	5.25%	19	0.14657	-4.2732
A.3.4.41	MAR-4 PBX/Dispatch/KY (%)	8.33%	75.00%	0.14657	-4.2732
A.3.4.42	MAR-4 PBX/Non-Dispatch/KY (%)	11.86%	177	0.32428	0.3659
A.3.4.51	MAR-4 Centrex/Dispatch/KY (%)	10.13%	79	0.30358	-2.9604
A.3.4.52	MAR-4 Centrex/Non-Dispatch/KY (%)	10.13%	79	0.30358	-2.9604
A.3.4.61	MAR-4 ISDN/Dispatch/KY (%)				
A.3.4.62	MAR-4 ISDN/Non-Dispatch/KY (%)				
Out of Service > 24 hours					
A.3.5.11	MAR-5 Residential/Dispatch/KY (%)	13.76%	7.71%	0.01841	2.2707
A.3.5.12	MAR-5 Residential/Non-Dispatch/KY (%)	5.30%	0.00%	0.03186	1.6574
A.3.5.21	MAR-5 Business/Dispatch/KY (%)	5.01%	4.65%	0.02414	0.1471
A.3.5.22	MAR-5 Business/Non-Dispatch/KY (%)	2.96%	0.00%	0.03326	0.7085
A.3.5.31	MAR-5 Design (Specials/Dispatch/KY (%)	1.71%	0.00%	0.08181	0.1852
A.3.5.32	MAR-5 Design (Specials/Non-Dispatch/KY (%)	0.58%	0.00%	0.16785	0.2416
A.3.5.41	MAR-5 PBX/Dispatch/KY (%)	0.00%	19	0.00000	
A.3.5.42	MAR-5 PBX/Non-Dispatch/KY (%)	0.00%	3	0.00000	
A.3.5.51	MAR-5 Centrex/Dispatch/KY (%)	0.00%	108		
A.3.5.52	MAR-5 Centrex/Non-Dispatch/KY (%)	0.00%	26		
A.3.5.61	MAR-5 ISDN/Dispatch/KY (%)				
A.3.5.62	MAR-5 ISDN/Non-Dispatch/KY (%)				
Resale - Billing					
Invoice Accuracy					
A.4.1	B-1	98.67%	\$97,700,760	98.61%	\$1,594,307
A.4.2	RC	3.86	1	3.33	1.772
BST - State					
BST - Region					

BellSouth Monthly State Summary
Kentucky, May 2007

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Unbundled Network Elements - Ongoing								
% Requested Service Requests - Mechanized								
B.1.1.1	Diagnostic		8.33%	12				Diagnostic
B.1.1.2	Diagnostic		26.13%	2,419				Diagnostic
B.1.1.3	Diagnostic		22.22%	9				Diagnostic
B.1.1.4	Diagnostic		12.50%	8				Diagnostic
B.1.1.5	Diagnostic							Diagnostic
B.1.1.6	Diagnostic							Diagnostic
B.1.1.7	Diagnostic							Diagnostic
B.1.1.8	Diagnostic							Diagnostic
B.1.1.9	Diagnostic							Diagnostic
B.1.1.10	Diagnostic							Diagnostic
B.1.1.11	Diagnostic							Diagnostic
B.1.1.12	Diagnostic							Diagnostic
B.1.1.13	Diagnostic							Diagnostic
B.1.1.14	Diagnostic							Diagnostic
B.1.1.15	Diagnostic							Diagnostic
B.1.1.16	Diagnostic							Diagnostic
B.1.1.17	Diagnostic							Diagnostic
% Requested Service Requests - Partially Mechanized								
B.1.2.1	Diagnostic		75.00%	8				Diagnostic
B.1.2.2	Diagnostic		32.62%	1,174				Diagnostic
B.1.2.3	Diagnostic							Diagnostic
B.1.2.4	Diagnostic							Diagnostic
B.1.2.5	Diagnostic							Diagnostic
B.1.2.6	Diagnostic							Diagnostic
B.1.2.7	Diagnostic							Diagnostic
B.1.2.8	Diagnostic							Diagnostic
B.1.2.9	Diagnostic							Diagnostic
B.1.2.10	Diagnostic							Diagnostic
B.1.2.11	Diagnostic							Diagnostic
B.1.2.12	Diagnostic							Diagnostic
B.1.2.13	Diagnostic							Diagnostic
B.1.2.14	Diagnostic							Diagnostic
B.1.2.15	Diagnostic							Diagnostic
B.1.2.16	Diagnostic							Diagnostic
B.1.2.17	Diagnostic							Diagnostic
% Requested Service Requests - Non-Mechanized								
B.1.3.1	Diagnostic		0.00%	6				Diagnostic
B.1.3.2	Diagnostic		44.44%	45				Diagnostic
B.1.3.3	Diagnostic		7.89%	36				Diagnostic
B.1.3.4	Diagnostic		30.00%	10				Diagnostic
B.1.3.5	Diagnostic		11.11%	9				Diagnostic
B.1.3.6	Diagnostic		47.89%	71				Diagnostic
B.1.3.7	Diagnostic							Diagnostic
B.1.3.8	Diagnostic							Diagnostic
B.1.3.9	Diagnostic							Diagnostic
B.1.3.10	Diagnostic							Diagnostic
B.1.3.11	Diagnostic							Diagnostic
B.1.3.12	Diagnostic							Diagnostic
B.1.3.13	Diagnostic							Diagnostic
B.1.3.14	Diagnostic							Diagnostic
B.1.3.15	Diagnostic							Diagnostic
B.1.3.16	Diagnostic							Diagnostic
B.1.3.17	Diagnostic							Diagnostic
B.1.3.18	Diagnostic							Diagnostic
B.1.3.19	Diagnostic							Diagnostic
B.1.3.20	Diagnostic							Diagnostic
Request Interval - Mechanized								
B.1.4.1	Diagnostic	>= 97% w/in 1 hr	100.00%	1				YES
B.1.4.2	Diagnostic	>= 97% w/in 1 hr	60.44%	632				NO
B.1.4.3	Diagnostic	>= 97% w/in 1 hr	100.00%	2				YES
B.1.4.4	Diagnostic	>= 97% w/in 1 hr	100.00%	1				YES
B.1.4.5	Diagnostic	>= 97% w/in 1 hr						
B.1.4.6	Diagnostic	>= 97% w/in 1 hr						
B.1.4.7	Diagnostic	>= 97% w/in 1 hr						
B.1.4.8	Diagnostic	>= 97% w/in 1 hr						
B.1.4.9	Diagnostic	>= 97% w/in 1 hr						
B.1.4.10	Diagnostic	>= 97% w/in 1 hr						
B.1.4.11	Diagnostic	>= 97% w/in 1 hr						
B.1.4.12	Diagnostic	>= 97% w/in 1 hr						
B.1.4.13	Diagnostic	>= 97% w/in 1 hr						
B.1.4.14	Diagnostic	>= 97% w/in 1 hr						
B.1.4.15	Diagnostic	>= 97% w/in 1 hr						
B.1.4.16	Diagnostic	>= 97% w/in 1 hr						
B.1.4.17	Diagnostic	>= 97% w/in 1 hr						
Request Interval - Partially Mechanized - 24 hours								
B.1.5.1	Diagnostic	>= 85% w/in 24 hrs						
B.1.5.2	Diagnostic	>= 85% w/in 24 hrs						
B.1.5.3	Diagnostic	>= 85% w/in 24 hrs						
B.1.5.4	Diagnostic	>= 85% w/in 24 hrs						
B.1.5.5	Diagnostic	>= 85% w/in 24 hrs						
B.1.5.6	Diagnostic	>= 85% w/in 24 hrs						
B.1.5.7	Diagnostic	>= 85% w/in 24 hrs						

Data currently unavailable to disaggregate 2Wire non-designated, non-mech USRs
Data currently unavailable to disaggregate 2Wire non-designated, non-mech USRs

Data not applicable
Data not applicable
Data not applicable
Data not applicable
Data not applicable
Data not applicable

**BellSouth Monthly State Summary
Kentucky, May 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1112	>= 85% w/in 18 hrs		100.00%	3				YES
B.1113	>= 85% w/in 18 hrs		96.83%	856				YES
B.1114	>= 85% w/in 18 hrs		100.00%					
B.1115	>= 85% w/in 18 hrs		100.00%					
B.1116	>= 85% w/in 18 hrs		100.00%					
B.1117	>= 85% w/in 18 hrs		100.00%					
B.1118	>= 85% w/in 18 hrs		100.00%					
B.1119	>= 85% w/in 18 hrs		100.00%					
B.1120	>= 85% w/in 18 hrs		100.00%					
B.1121	>= 85% w/in 18 hrs		100.00%					
B.1122	>= 85% w/in 18 hrs		100.00%					
B.1123	>= 85% w/in 18 hrs		100.00%					
B.1124	>= 85% w/in 18 hrs		96.83%	856				YES
B.1125	>= 85% w/in 18 hrs		100.00%					YES
B.1126	>= 85% w/in 18 hrs		96.16%	119				YES
B.1127	>= 85% w/in 18 hrs		100.00%					
B.1128	>= 85% w/in 18 hrs		100.00%					
B.1129	>= 85% w/in 18 hrs		100.00%					
B.1130	>= 85% w/in 18 hrs		100.00%					
B.1131	>= 85% w/in 18 hrs		100.00%					
B.1132	>= 85% w/in 18 hrs		100.00%					
B.1133	>= 85% w/in 18 hrs		94.87%	39				YES
B.1134	>= 85% w/in 18 hrs		100.00%					
B.1135	>= 85% w/in 18 hrs		100.00%					
B.1136	>= 85% w/in 18 hrs		100.00%					
B.1137	>= 85% w/in 18 hrs		100.00%					
B.1138	>= 85% w/in 18 hrs		100.00%					
B.1139	>= 85% w/in 18 hrs		100.00%					
B.1140	>= 85% w/in 18 hrs		100.00%					
B.1141	>= 85% w/in 18 hrs		100.00%					
B.1142	>= 85% w/in 18 hrs		100.00%					
B.1143	>= 85% w/in 18 hrs		100.00%					
B.1144	>= 85% w/in 18 hrs		100.00%					
B.1145	>= 85% w/in 18 hrs		100.00%					
B.1146	>= 85% w/in 18 hrs		100.00%					
B.1147	>= 85% w/in 18 hrs		100.00%					
B.1148	>= 85% w/in 18 hrs		100.00%					
B.1149	>= 85% w/in 18 hrs		100.00%					
B.1150	>= 85% w/in 18 hrs		100.00%					
B.1151	>= 85% w/in 18 hrs		100.00%					
B.1152	>= 85% w/in 18 hrs		100.00%					
B.1153	>= 85% w/in 18 hrs		100.00%					
B.1154	>= 85% w/in 18 hrs		100.00%					
B.1155	>= 85% w/in 18 hrs		100.00%					
B.1156	>= 85% w/in 18 hrs		100.00%					
B.1157	>= 85% w/in 18 hrs		100.00%					
B.1158	>= 85% w/in 18 hrs		100.00%					
B.1159	>= 85% w/in 18 hrs		100.00%					
B.1160	>= 85% w/in 18 hrs		100.00%					
B.1161	>= 85% w/in 18 hrs		100.00%					
B.1162	>= 85% w/in 18 hrs		100.00%					
B.1163	>= 85% w/in 18 hrs		100.00%					
B.1164	>= 85% w/in 18 hrs		100.00%					
B.1165	>= 85% w/in 18 hrs		100.00%					
B.1166	>= 85% w/in 18 hrs		100.00%					
B.1167	>= 85% w/in 18 hrs		100.00%					
B.1168	>= 85% w/in 18 hrs		100.00%					
B.1169	>= 85% w/in 18 hrs		100.00%					
B.1170	>= 85% w/in 18 hrs		100.00%					
B.1171	>= 85% w/in 18 hrs		100.00%					
B.1172	>= 85% w/in 18 hrs		100.00%					
B.1173	>= 85% w/in 18 hrs		100.00%					
B.1174	>= 85% w/in 18 hrs		100.00%					
B.1175	>= 85% w/in 18 hrs		100.00%					
B.1176	>= 85% w/in 18 hrs		100.00%					
B.1177	>= 85% w/in 18 hrs		100.00%					
B.1178	>= 85% w/in 18 hrs		100.00%					
B.1179	>= 85% w/in 18 hrs		100.00%					
B.1180	>= 85% w/in 18 hrs		100.00%					
B.1181	>= 85% w/in 18 hrs		100.00%					
B.1182	>= 85% w/in 18 hrs		100.00%					
B.1183	>= 85% w/in 18 hrs		100.00%					
B.1184	>= 85% w/in 18 hrs		100.00%					
B.1185	>= 85% w/in 18 hrs		100.00%					
B.1186	>= 85% w/in 18 hrs		100.00%					
B.1187	>= 85% w/in 18 hrs		100.00%					
B.1188	>= 85% w/in 18 hrs		100.00%					
B.1189	>= 85% w/in 18 hrs		100.00%					
B.1190	>= 85% w/in 18 hrs		100.00%					
B.1191	>= 85% w/in 18 hrs		100.00%					
B.1192	>= 85% w/in 18 hrs		100.00%					
B.1193	>= 85% w/in 18 hrs		100.00%					
B.1194	>= 85% w/in 18 hrs		100.00%					
B.1195	>= 85% w/in 18 hrs		100.00%					
B.1196	>= 85% w/in 18 hrs		100.00%					
B.1197	>= 85% w/in 18 hrs		100.00%					
B.1198	>= 85% w/in 18 hrs		100.00%					
B.1199	>= 85% w/in 18 hrs		100.00%					
B.1200	>= 85% w/in 18 hrs		100.00%					

Bellsouth Monthly State Summary
Kentucky, May 2007

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			100.00%	153				YES
>= 95%			100.00%	12				YES
>= 95%			100.00%	2,279				YES
>= 95%			100.00%	7				YES
>= 95%			100.00%	4				YES
>= 95%			100.00%	12				YES
>= 95%			100.00%	12				YES
>= 95%			100.00%	2,279				YES
>= 95%			100.00%	62				YES
>= 95%			87.50%	8				NO
>= 95%			95.57%	1,174				YES
>= 95%								
>= 95%								
>= 95%			100.00%	12				YES
>= 95%								
>= 95%								
>= 95%								
>= 95%			87.50%	8				NO
>= 95%			95.57%	1,174				YES
>= 95%			100.00%	501				YES
>= 95%				4				YES
>= 95%			96.04%	51				YES
>= 95%			100.00%	5				YES
>= 95%			100.00%	11				YES
>= 95%			77.78%	9				NO
>= 95%			94.32%	88				NO
>= 95%			100.00%	5				YES
>= 95%			100.00%	9				YES
>= 95%			96.04%	51				YES
>= 95%			100.00%	153				YES

DATA NOT EXPECTED, Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched
DATA NOT EXPECTED, Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			100.00%	153				YES
>= 95%			100.00%	12				YES
>= 95%			100.00%	2,279				YES
>= 95%			100.00%	7				YES
>= 95%			100.00%	4				YES
>= 95%			100.00%	12				YES
>= 95%			100.00%	12				YES
>= 95%			100.00%	2,279				YES
>= 95%			100.00%	62				YES
>= 95%			87.50%	8				NO
>= 95%			95.57%	1,174				YES
>= 95%								
>= 95%								
>= 95%			100.00%	12				YES
>= 95%								
>= 95%								
>= 95%			87.50%	8				NO
>= 95%			95.57%	1,174				YES
>= 95%			100.00%	501				YES
>= 95%				4				YES
>= 95%			96.04%	51				YES
>= 95%			100.00%	5				YES
>= 95%			100.00%	11				YES
>= 95%			77.78%	9				NO
>= 95%			94.32%	88				NO
>= 95%			100.00%	5				YES
>= 95%			100.00%	9				YES
>= 95%			96.04%	51				YES
>= 95%			100.00%	153				YES

**Bellsouth Monthly State Summary
Kentucky, May 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	ZScore	Equity
B.2.10.9	P-2 ZW Analog Loop Non-DesignKY (%)	95% >= 48 hrs					
B.2.10.10	P-2 ZW Analog Loop w/INP DesignKY (%)	95% >= 48 hrs					
B.2.10.11	P-2 ZW Analog Loop w/Non-DesignKY (%)	95% >= 48 hrs					
B.2.10.12	P-2 ZW Analog Loop w/INP Non-DesignKY (%)	95% >= 48 hrs					
B.2.10.13	P-2 ZW Analog Loop w/LNP Non-DesignKY (%)	95% >= 48 hrs					
B.2.10.14	P-2 Other DesignKY (%)	95% >= 48 hrs					
B.2.10.15	P-2 Other Non-DesignKY (%)	95% >= 48 hrs					
B.2.10.16	P-2 INP StandaloneKY (%)	95% >= 48 hrs					
B.2.10.17	P-2 INP Non-DesignKY (%)	95% >= 48 hrs					
B.2.10.18	P-2 Digital Loop < DS1KY (%)	95% >= 48 hrs					
B.2.10.19	P-2 Digital Loop >= DS1KY (%)	95% >= 48 hrs	100.00%	4			YES
% Jeopardy Notice >= 48 hours - Non-Mechanized							
B.2.11.1	P-2 Switch PortKY (%)	Diagnostic					Diagnostic
B.2.11.2	P-2 Local Interface TransportKY (%)	Diagnostic					Diagnostic
B.2.11.3	P-2 Loop + Port CombinationsKY (%)	Diagnostic					Diagnostic
B.2.11.4	P-2 Combo OtherKY (%)	Diagnostic					Diagnostic
B.2.11.5	P-2 Local Interface Transport<10 circuits/DispatchKY (%)	Diagnostic	66.67%	3			Diagnostic
B.2.11.6	P-2 Local Interface Transport<10 circuits/DispatchKY (%)	Diagnostic					Diagnostic
B.2.11.7	P-2 Line SharingKY (%)	Diagnostic					Diagnostic
B.2.11.8	P-2 ZW Analog Loop DesignKY (%)	Diagnostic					Diagnostic
B.2.11.9	P-2 ZW Analog Loop Non-DesignKY (%)	Diagnostic					Diagnostic
B.2.11.10	P-2 ZW Analog Loop w/INP DesignKY (%)	Diagnostic					Diagnostic
B.2.11.11	P-2 ZW Analog Loop w/INP Non-DesignKY (%)	Diagnostic					Diagnostic
B.2.11.12	P-2 ZW Analog Loop w/LNP DesignKY (%)	Diagnostic					Diagnostic
B.2.11.13	P-2 ZW Analog Loop w/LNP Non-DesignKY (%)	Diagnostic					Diagnostic
B.2.11.14	P-2 Other DesignKY (%)	Diagnostic					Diagnostic
B.2.11.15	P-2 Other Non-DesignKY (%)	Diagnostic					Diagnostic
B.2.11.16	P-2 INP StandaloneKY (%)	Diagnostic					Diagnostic
B.2.11.17	P-2 INP Non-DesignKY (%)	Diagnostic					Diagnostic
B.2.11.18	P-2 Digital Loop < DS1KY (%)	Diagnostic	100.00%	3			Diagnostic
B.2.11.19	P-2 Digital Loop >= DS1KY (%)	Diagnostic	40.00%	5			Diagnostic
Coordinated Customer Combinations							
B.2.12.1	P-7 Loops with INPKY (%)	>= 65% w in 15 min	100.00%	13			YES
B.2.12.2	P-7 Loops with LNPKY (%)	>= 65% w in 15 min					
% Hot Cuts > 15 minutes Early							
B.2.13.1	P-7A Time-Specific SLIKY (%)	<= 5%					
B.2.13.2	P-7A Time-Specific SLDKY (%)	<= 5%					
B.2.13.3	P-7A Non-Time Specific SLIKY (%)	<= 5%	0.00%	5			YES
B.2.13.4	P-7A Non-Time Specific SLDKY (%)	<= 5%					
Hot Cut Thresholds							
B.2.14.1	P-7A Time-Specific SLIKY (%)	>= 65% w in 15 min					
B.2.14.2	P-7A Time-Specific SLDKY (%)	>= 65% w in 15 min					
B.2.14.3	P-7A Non-Time Specific SLIKY (%)	>= 65% w in 15 min	100.00%	5			YES
B.2.14.4	P-7A Non-Time Specific SLDKY (%)	>= 65% w in 15 min					
% Hot Cuts > 15 minutes Late							
B.2.15.1	P-7A Time-Specific SLIKY (%)	<= 5%					
B.2.15.2	P-7A Time-Specific SLDKY (%)	<= 5%					
B.2.15.3	P-7A Non-Time Specific SLIKY (%)	<= 5%	0.00%	5			YES
B.2.15.4	P-7A Non-Time Specific SLDKY (%)	<= 5%					
Makeup Recovery RPOC							
B.2.16.1	P-7B Loops with LNPKY (line unit)	Diagnostic					Diagnostic
B.2.16.2	P-7B Loops with LNPKY (time unit)	Diagnostic					Diagnostic
% Provisioning Timeless within 7 Days - Hot Cuts							
B.2.17.1	P-7C UNE Loop Design/DispatchKY (%)	<= 5%					YES
B.2.17.2	P-7C UNE Loop Design/Non-DispatchKY (%)	<= 5%					
B.2.17.3	P-7C UNE Loop Non-Design/DispatchKY (%)	<= 5%					
B.2.17.4	P-7C UNE Loop Non-Design/Non-DispatchKY (%)	<= 5%					
% Missed Installation Appointments							
B.2.18.1.1	P-3 Switch Ports<10 circuits/DispatchKY (%)	RBB (POTS)	7.74%	19,993			
B.2.18.1.2	P-3 Switch Ports<10 circuits/DispatchKY (%)	RBB (POTS)	8.05%	11,420			
B.2.18.1.3	P-3 Switch Ports<10 circuits/DispatchKY (%)	RBB (POTS)	0.00%	7			
B.2.18.2.1	P-3 Local Interface Transport<10 circuits/DispatchKY (%)	DS1/DS3	7.65%	10,729	0.61%	66	YES
B.2.18.2.2	P-3 Local Interface Transport<10 circuits/DispatchKY (%)	DS1/DS3	0.06%	117,623	0.04%	2,407	YES
B.2.18.2.3	P-3 Local Interface Transport<10 circuits/DispatchKY (%)	RBB	0.00%	51	0.00%	1	YES
B.2.18.2.4	P-3 Local Interface Transport<10 circuits/DispatchKY (%)	RBB	0.00%	26	0.00%	26	YES
B.2.18.3.1	P-3 Loop + Port Combinations<10 circuits/DispatchKY (%)	RBB	7.67%	11,029	0.2759	0.2476	YES
B.2.18.3.2	P-3 Loop + Port Combinations<10 circuits/DispatchKY (%)	RBB	5.88%	51			
B.2.18.3.3	P-3 Loop + Port Combinations<10 circuits/DispatchKY (%)	RBB	0.00%	171	0.03503	1.0347	YES
B.2.18.3.4	P-3 Loop + Port Combinations<10 circuits/DispatchKY (%)	RBB	0.00%	53	0.08572	1.3123	YES
B.2.18.4.1	P-3 Combo Other<10 circuits/DispatchKY (%)	RBBAD - Dep					
B.2.18.4.2	P-3 Combo Other<10 circuits/DispatchKY (%)	RBBAD - Dep					
B.2.18.4.3	P-3 Combo Other<10 circuits/DispatchKY (%)	RBBAD - Dep					
B.2.18.5.1	P-3 ADSL (ADSL, HDSL, and UCL) <10 circuits/DispatchKY (%)	ADSL to Retail	3.67%	1,545	0.00%	29	YES
B.2.18.5.2	P-3 ADSL (ADSL, HDSL, and UCL) >10 circuits/DispatchKY (%)	ADSL to Retail	0.00%	171			
B.2.18.5.3	P-3 ADSL (ADSL, HDSL, and UCL) <10 circuits/DispatchKY (%)	ADSL to Retail	15.09%	53	3.85%	26	YES
B.2.18.5.4	P-3 ADSL (ADSL, HDSL, and UCL) >10 circuits/DispatchKY (%)	ADSL to Retail	0.00%	90			

DATA NOT EXPECTED Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched.

DATA NOT EXPECTED Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched.

BellSouth Monthly State Summary
Kentucky, May 2001

Item	Description	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.8.2.2	2-W Analog Loop Design>=10 circuits/Non-Dispatch(KY) (%)	6.82%	88						
B.2.19.8.2.1	2-W Analog Loop Non-Design<10 circuits/Dispatch(KY) (%)	5.51%	17,240						
B.2.19.9.1	2-W Analog Loop Non-Design<10 circuits/Dispatch(KY) (%)	12.00%	50						
B.2.19.9.2	2-W Analog Loop Non-Design<10 circuits/Dispatch(KY) (%)	12.00%	50						
B.2.19.10.1	2-W Analog Loop w/INP Design<10 circuits/Dispatch(KY) (%)	5.46%	12,318	0.00%	1	0.27159	0.2408		YES
B.2.19.10.2	2-W Analog Loop w/INP Design<10 circuits/Non-Dispatch(KY) (%)	5.46%	12,318						
B.2.19.10.2.2	2-W Analog Loop w/INP Design>=10 circuits/Dispatch(KY) (%)	6.82%	88						
B.2.19.10.2.1	2-W Analog Loop w/INP Design>=10 circuits/Non-Dispatch(KY) (%)	5.51%	12,240						
B.2.19.11.1	2-W Analog Loop w/INP Non-Design<10 circuits/Dispatch(KY) (%)	12.00%	50						
B.2.19.11.2	2-W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch(KY) (%)	5.46%	12,318						
B.2.19.12.1	2-W Analog Loop w/INP Design<10 circuits/Dispatch(KY) (%)	6.82%	88						
B.2.19.12.2	2-W Analog Loop w/INP Design<10 circuits/Non-Dispatch(KY) (%)	5.51%	12,240						
B.2.19.13.1	2-W Analog Loop w/INP Non-Design<10 circuits/Dispatch(KY) (%)	12.00%	50						
B.2.19.13.2	2-W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch(KY) (%)	5.46%	12,318						
B.2.19.13.2.4	2-W Analog Loop w/INP Non-Design<10 circuits/Dispatch(KY) (%)	6.82%	88						
B.2.19.13.2.1	2-W Analog Loop w/INP Non-Design<10 circuits/Non-Dispatch(KY) (%)	5.51%	12,240						
B.2.19.14.1	Other Design<10 circuits/Dispatch(KY) (%)	2.18%	1,423	0.00%	3	0.98437	0.2562		YES
B.2.19.14.2	Other Design<10 circuits/Non-Dispatch(KY) (%)	0.00%	82						
B.2.19.15.1	Other Non-Design<10 circuits/Dispatch(KY) (%)	5.46%	12,318						
B.2.19.15.2	Other Non-Design<10 circuits/Non-Dispatch(KY) (%)	3.30%	122,475	0.00%	6	0.07280	0.4523		YES
B.2.19.16.1	INP (Standalone)>=10 circuits/Dispatch(KY) (%)	0.00%	23						
B.2.19.16.2	INP (Standalone)>=10 circuits/Non-Dispatch(KY) (%)	5.51%	12,240						
B.2.19.17.1	INP (Standalone)>=10 circuits/Dispatch(KY) (%)	12.00%	50						
B.2.19.17.2	INP (Standalone)>=10 circuits/Non-Dispatch(KY) (%)	0.00%	3						
B.2.19.18.1	Digital Loop < DS1 (>=10 circuits/Dispatch(KY) (%)	3.30%	122,231						
B.2.19.18.2	Digital Loop < DS1 (>=10 circuits/Non-Dispatch(KY) (%)	0.00%	3						
B.2.19.18.2.2	Digital Loop < DS1 (>=10 circuits/Dispatch(KY) (%)	3.30%	122,231						
B.2.19.18.2.1	Digital Loop < DS1 (>=10 circuits/Non-Dispatch(KY) (%)	12.00%	50						
B.2.19.19.1	Digital Loop >= DS1 (>=10 circuits/Dispatch(KY) (%)	0.00%	3						
B.2.19.19.2	Digital Loop >= DS1 (>=10 circuits/Non-Dispatch(KY) (%)	0.00%	3						

DATA NOT EXPECTED: Switch Ports, LMP (Standalone), and INP (Standalone) are never Dispatched
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Item	Description	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.1.1	Switch Ports<10 circuits/Dispatch(KY) (hours)	3.83	5,699		119,596				
B.2.21.1.2	Switch Ports<10 circuits/Non-Dispatch(KY) (hours)	0.85	90,531		5,619				
B.2.21.1.2.2	Switch Ports<10 circuits/Dispatch(KY) (hours)	10.92	21		30,037				
B.2.21.1.2.1	Switch Ports<10 circuits/Non-Dispatch(KY) (hours)	0.34	4		0.103				
B.2.21.2.1	Local Interface Transports<10 circuits/Dispatch(KY) (hours)	0.68	1,304		5,509				
B.2.21.2.2	Local Interface Transports<10 circuits/Non-Dispatch(KY) (hours)	0.31	152		0.107				
B.2.21.3.1	Loop + Port Combinations<10 circuits/Dispatch(KY) (hours)	3.80	5,784	1.00	23	18,469	3,6639	0.7023	YES
B.2.21.3.2	Loop + Port Combinations<10 circuits/Non-Dispatch(KY) (hours)	0.85	90,772	2.04	1,439	5,617	0.14624	-7.9742	NO
B.2.21.3.1.4	Loop + Port Combinations<10 circuits/Dispatch(KY) (hours)	6.77	33		24,464				
B.2.21.3.2.2	Loop + Port Combinations<10 circuits/Non-Dispatch(KY) (hours)	0.32	20		0.096				
B.2.21.4.1	Combo Other<10 circuits/Dispatch(KY) (hours)	22.20	6,387		162,335				
B.2.21.4.2	Combo Other<10 circuits/Non-Dispatch(KY) (hours)	6.77	33		24,464				
B.2.21.5.1	ADSL (ADSL, HDSL, and UCL)>=10 circuits/Dispatch(KY) (hours)	0.68	1,304		5,509				
B.2.21.5.2	ADSL (ADSL, HDSL, and UCL)>=10 circuits/Non-Dispatch(KY) (hours)	0.31	152		0.107				
B.2.21.6.1	LINE ISDN<10 circuits/Dispatch(KY) (hours)	36.51	38		56,415				
B.2.21.6.2	LINE ISDN<10 circuits/Non-Dispatch(KY) (hours)	9.45	73		42,927				
B.2.21.7.1	Line Sharing<10 circuits/Dispatch(KY) (hours)	0.68	1,304		5,509				
B.2.21.7.2	Line Sharing<10 circuits/Non-Dispatch(KY) (hours)	0.31	152		0.107				
B.2.21.8.1	2-W Analog Loop Design<10 circuits/Dispatch(KY) (hours)	3.80	5,784		18,469				
B.2.21.8.2	2-W Analog Loop Design<10 circuits/Non-Dispatch(KY) (hours)	3.80	5,784		18,469				
B.2.21.9.1	2-W Analog Loop Non-Design<10 circuits/Dispatch(KY) (hours)	6.77	33		24,464				
B.2.21.9.2	2-W Analog Loop Non-Design<10 circuits/Non-Dispatch(KY) (hours)	6.77	33		24,464				
B.2.21.9.2.4	2-W Analog Loop Non-Design<10 circuits/Dispatch(KY) (hours)	3.83	5,699		18,586				
B.2.21.9.2.1	2-W Analog Loop Non-Design<10 circuits/Non-Dispatch(KY) (hours)	10.62	21		30,037				
B.2.21.10.1	2-W Analog Loop w/INP Design<10 circuits/Dispatch(KY) (hours)	3.80	5,784		18,469				
B.2.21.10.2	2-W Analog Loop w/INP Design<10 circuits/Non-Dispatch(KY) (hours)	3.80	5,784		18,469				
B.2.21.10.2.1	2-W Analog Loop w/INP Design>=10 circuits/Dispatch(KY) (hours)	6.77	33		24,464				

DATA NOT EXPECTED: Switch Ports, LMP (Standalone), and INP (Standalone) are never Dispatched
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**BellSouth Monthly State Summary
Kentucky, May 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 2W Analog Loop Design<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Non-Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Non-Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Non-Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Non-Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop Non-Design>=10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 2W Analog Loop w/INP Non-Design<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY (days)								Diagnostic
P-10 2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Design<10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Other Design<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Other Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Other Non-Design<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Other Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Other Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Other Non-Design>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 INP (Standalone)<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 INP (Standalone)>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 INP (Standalone)>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 INP (Standalone)>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 INP (Standalone)>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-14 INP (Standalone)>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop < DS1<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop < DS1<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop < DS1<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop < DS1<10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)								Diagnostic
P-10 Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)								Diagnostic

>= 85% w/in 15 min
>= 95% of requests
>= 95% of requests

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-13 UNPKY (%)			0.00%	802				NO
% Comparative Test Attempts for rDS			100.00%	36				YES
POST (ADSL, HDSL, and UCLM) (%)								
POST, Genrate (%)								
Service Order Accuracy								
P-11 Design (Specialty)<10 circuits/DispatchKY (%)			90.32%	31				NO
P-11 Design (Specialty)<10 circuits/Non-DispatchKY (%)								
P-11 Design (Specialty)>=10 circuits/DispatchKY (%)								
P-11 Design (Specialty)>=10 circuits/Non-DispatchKY (%)								
P-11 Loops Non-Design<10 circuits/Non-DispatchKY (%)			90.20%	51				NO
P-11 Loops Non-Design<10 circuits/DispatchKY (%)								
P-11 Loops Non-Design>=10 circuits/Non-DispatchKY (%)								
P-11 Loops Non-Design>=10 circuits/Non-DispatchKY (%)								

Unsubscribed Network Elements - Maintenance and Repair

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
MISER Regular Appointments								
MAR-1 Switch Dispatch/DispatchKY (%)								
MAR-1 Switch Dispatch/DispatchKY (%)								
MAR-1 Local Interface Transport/DispatchKY (%)								
MAR-1 Local Interface Transport/DispatchKY (%)								
MAR-1 Loop + Port Combination/DispatchKY (%)								
MAR-1 Loop + Port Combination/DispatchKY (%)								
MAR-1 Combo Other/Non-DispatchKY (%)								
MAR-1 ADSL (ADSL, HDSL, and UCLM)/Non-DispatchKY (%)								
MAR-1 ADSL (ADSL, HDSL, and UCLM)/Non-DispatchKY (%)								
MAR-1 UNE ISDN/Non-DispatchKY (%)								
MAR-1 UNE ISDN/Non-DispatchKY (%)								
MAR-1 Line Sharing/Non-DispatchKY (%)								
MAR-1 2W Analog Loop Design/DispatchKY (%)								
MAR-1 2W Analog Loop Design/DispatchKY (%)								
MAR-1 2W Analog Loop Non-Design/DispatchKY (%)								
MAR-1 2W Analog Loop Non-Design/DispatchKY (%)								
MAR-1 Other Design/DispatchKY (%)								
MAR-1 Other Design/DispatchKY (%)								
MAR-1 Other Non-Design/DispatchKY (%)								
MAR-1 Other Non-Design/DispatchKY (%)								
MAR-1 INP (Standalone)/DispatchKY (%)								
MAR-1 INP (Standalone)/DispatchKY (%)								

DATA NOT EXPECTED Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched
DATA NOT EXPECTED Local Interface Transport is never Dispatched for MAR

DATA NOT EXPECTED Post-SOM, LNP, data is not available for MAR

Beilsouth Monthly State Summary
Kentucky, May 2007

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
RAB (POTS)	10,191						
RAB (POTS)	2,274	1,039,906		27,090			
RAB (POTS)	0.96%	1,039,906		18,387			
DS/IDSS	2,076	7,630	33	2,570			
DS/IDSS	2.1%	1,181,003	16,480	17,088			
RAB	0.92%	1,181,003	16,480	27,088			
RAB&D - Disp	1.92%	1,267,563		18,946			
RAB&D - Disp	0.85%	1,039,906		16,325			
ADSL to Retail	0.05%	10,582	563	2,088			
ADSL to Retail	0.00%	10,582	563	2,088			
ISDN - BRI	0.00%	3,642	259	3,154			
ISDN - BRI	0.85%	10,582	162	2,088			
ADSL to Retail	0.11%	10,582	162	2,088			
ADSL to Retail	1.13%	1,181,003	3,375	27,088			
RAB - Disp	2.06%	1,039,906	2	16,325			
RAB (POTS) and SB FT	0.85%	1,039,906	2	16,325			
RAB (POTS) and SB FT	0.39%	149,560	1,071	4,296			
Design	0.95%	149,560	1,071	4,296			
Design	0.52%	1,039,906	539	21,111			
RAB (POTS)	2.27%	1,039,906		27,090			
RAB (POTS)	0.96%	1,039,906		18,387			

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	
RAB (POTS)	22,60	23,593		27,090				
RAB (POTS)	9.50	10,191		18,387				
DS/IDSS	4.88	168		2,570				
DS/IDSS	22.40	23,769	11.45	240	1,73,358	6.2963	YES	
RAB	9.43	10,306	4.67	116	16,325	1,52,426	3.1235	YES
RAB&D - Disp	22.06	24,374		27,088				
RAB&D - Disp	20.72	24,374		27,088				
ADSL to Retail	20.11	12	6.33	6	18,946	3,5890	YES	
ADSL to Retail	26.11	12	2.62	3	31,547	20,3534	0.8438	YES
ISDN - BRI			13.34	3				
ISDN - BRI	70.72	90	7.07	42,906				
ADSL to Retail	20.71	23,769	5.86	17	27,088	4,56725	2.5275	YES
ADSL to Retail	22.40	23,769	2.41	5	27,088	12,10636	1.6662	YES
RAB - Disp	22.59	23,533		27,101				
RAB - Disp	9.80	6,983	7.95	18,946				
Design	5.38	595	7.95	2,088				
Design	27.46	20,306	27.64	7	27,030	10,21803	-0.5037	YES
RAB	9.43	10,306	5.89	14	16,325	4,38606	0.8112	YES
RAB	22.60	23,550		27,090				
RAB (POTS)	9.50	10,191		18,387				

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
RAB (POTS)	20.74%	23,593					
RAB (POTS)	18.01%	10,191					
DS/IDSS	30.84%	107					
DS/IDSS	29.67%	23,769	18.75%	240	0.02627	0.7290	YES
RAB	17.91%	10,306	18.97%	116	0.03590	-0.2943	YES
RAB&D - Disp	21.06%	24,374					
RAB&D - Disp	21.1%	24,374					
ADSL to Retail	33.33%	12	16.67%	6	0.17207	0.2563	YES
ADSL to Retail			100.00%	3	0.30429	1.0654	YES
ISDN - BRI			86.67%	1			
ISDN - BRI	21.11%	90	0.00%	3	0.40085	0.6794	YES
ADSL to Retail	20.67%	23,769	11.76%	17	0.06824	0.5060	YES
ADSL to Retail	20.67%	23,769	0.00%	5	0.18110	1.1411	YES
RAB - Disp	20.74%	23,533					
RAB (POTS) and SB FT	18.29%	6,983	25.00%	20	0.10874	1.0885	YES
Design	36.36%	767	11.76%	7	0.11821	1.0070	YES
Design	20.67%	23,769	0.00%	17	0.15306	1.3501	YES
RAB	17.91%	10,306	7.14%	14	0.10255	1.0501	YES
RAB	20.74%	23,550					
RAB (POTS)	18.01%	10,191					

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
RAB (POTS)	11.95%	15,617					
RAB (POTS)	4.83%	3,167					
DS/IDSS	0.00%	107					
DS/IDSS	11.88%	15,748	2.17%	138	0.02766	3.5080	YES
RAB	4.89%	3,087	0.00%	50	0.03065	1.5852	YES
RAB&D - Disp	11.31%	15,321					
RAB&D - Disp			0.00%	6			
ADSL to Retail			0.00%	3			

DATA NOT EXPECTED Per SOM, LNP data is not available for M&R.

DATA NOT EXPECTED Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched.

DATA NOT EXPECTED Local Interoffice Transport is never Dispatched for M&R.

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DATA NOT EXPECTED Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched.

DATA NOT EXPECTED Local Interoffice Transport is never Dispatched for M&R.

DATA NOT EXPECTED Per SOM, LNP data is not available for M&R.

DATA NOT EXPECTED Per SOM, LNP data is not available for M&R.

DATA NOT EXPECTED Switch Ports, LNP (Standalone), and INP (Standalone) are never Dispatched.

DATA NOT EXPECTED Local Interoffice Transport is never Dispatched for M&R.

**Bellsouth Monthly State Summary
Kentucky, May 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
MAR-S Line ISDN/Dispatch/KY (%)			0.00%	2				
MAR-S Line ISDN/Non-Dispatch/KY (%)			0.00%	7				
MAR-S Line Sharing/Dispatch/KY (%)								
MAR-S Line Sharing/Non-Dispatch/KY (%)								
MAR-S ZW Analog Loop Design/Dispatch/KY (%)	11.88%	15,736	0.00%	17	0.07851	1.5126	YES	
MAR-S ZW Analog Loop Non-Design/Dispatch/KY (%)	11.88%	15,736	0.00%	5	0.14471	0.8208	YES	
MAR-S ZW Analog Loop Non-Design/Non-Dispatch/KY (%)	4.93%	3,041						
MAR-S Other Design/Dispatch/KY (%)	0.71%	965	5.00%	29	0.05249	1.1164	YES	
MAR-S Other Design/Non-Dispatch/KY (%)	11.88%	15,736	0.00%	17	0.07851	1.5126	YES	
MAR-S Other Non-Design/Dispatch/KY (%)	4.96%	3,047	50.00%	4	0.18178	0.7342	YES	
MAR-S LNP (Standalone)/Dispatch/KY (%)	4.93%	3,042						
MAR-S LNP (Standalone)/Non-Dispatch/KY (%)								
Unbundled Network Elements - Billing								
Service Accuracy								
B.1								
B.2								
BST - State								
	98.67%	\$37,700,750	99.93%	\$554,340	0.00015	42.7568	YES	
BST - Region								
	3.86	1	3.43	1,204			YES	

DATA NOT EXPECTED Per SOM LNP data is not available for MAR.
DATA NOT EXPECTED Per SOM LNP data is not available for MAR.

Bellsouth Monthly State Summary
Kentucky, May 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Local Interconnection Trunks - Ordering									
C.1.1	% Righted Service Requests	Diagnostic		84.65%	13				Diagnostic
C.1.2	Order Interval	>= 85% w/in 4 days		100.00%	11				YES
C.1.3	FOC Timeliness	>= 95% w/in 10 days		100.00%	26				YES
C.1.4	FOC & Rptct Response Completeness	>= 95%		100.00%	12				YES
C.1.5	FOC & Rptct Response Completeness (Multiple Responses)	>= 95%							
Local Interconnection Trunks - Provisioning									
C.2.1	Order Completion Interval	Parity w Retail	33.21	20.06	6	49.478	22.06754	0.5663	YES
C.2.2	Hold Orders	Parity w Retail							
C.2.3	% Jeopardies	Parity w Retail							
C.2.4	Average Jeopardy Notice Interval	95% >= 48 hrs							
C.2.5	% Missed Installation Appointments	Parity w Retail	0.00%	0.00%	6		0.00000		YES
C.2.6	% Provisioning Troubles within 30 Days	Parity w Retail	0.03%	0.00%	337		0.00054	0.2900	YES
C.2.7	Average Completion Notice Interval	Parity w Retail							
C.2.8	Repeat Service Order Check Time	Diagnostic							
C.2.9	Repeat Service Order Cycle Time (Afternoon)	Diagnostic							
C.2.11.1	Service Order Accuracy	>= 95%		100.00%	2				YES
C.2.11.2	Service Order Accuracy (Trunks<10 circuits/Dispatch/KY %)	>= 95%		100.00%	5				YES
C.2.11.2.1	Service Order Accuracy (Trunks<10 circuits/Dispatch/KY %)	>= 95%							
C.2.11.2.2	Service Order Accuracy (Trunks<10 circuits/Dispatch/KY %)	>= 95%							
Local Interconnection Trunks - Maintenance and Repair									
C.3.1.1	Missed Repair Appointments	Parity w Retail							
C.3.1.2	MAR-1 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%		73				
C.3.2	Customer Trouble Report Rate	Parity w Retail	0.00%	0.00%	9,855		0.00000		YES
C.3.2.1	MAR-2 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.11%		65,857				
C.3.2.2	MAR-2 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail			65,857				
C.3.3.1	Maintenance Average Duration	Parity w Retail	3.08		73		5.241		
C.3.3.2	MAR-3 Local Interconnection Trunks/Dispatch/KY (hours)	Parity w Retail							
C.3.4.1	% Repeat Troubles within 30 Days	Parity w Retail	15.07%		73				
C.3.4.2	MAR-4 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail							
C.3.4.1	MAR-4 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail							
C.3.6.1	Out of Service > 24 hours	Parity w Retail	0.00%		73				
C.3.6.2	MAR-5 Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail							
C.4.1	Invoice Accuracy	BST - State	96.87%		\$97,700,793	100.00%	\$1,354,204	0.00010	1,352,281.4
C.4.2	Mean Time to Deliver Invoices - CABS	BST - Region	4.74		1	4.48	3.053		YES
C.5.1	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING								
C.5.1	TRG-1 RY	>0.5% off 2 omnic. hrs			1				NO

Per Terri Ferrara, TSOCT reports under development
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BellSouth Monthly State Summary Kentucky, May 2001

Operations Support Systems - Pre-Ordering

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Interface Availability - CLEC									
D.1.1.1	>= 99.5%			99.92%					YES
D.1.1.2	>= 99.5%			99.75%					YES
D.1.1.3	>= 99.5%			99.97%					YES
D.1.1.4	>= 99.5%			100.00%					YES
D.1.1.5	>= 99.5%			100.00%					YES
D.1.1.6	>= 99.5%			99.95%					YES
D.1.1.7	>= 99.5%			100.00%					YES
D.1.1.8	>= 99.5%			100.00%					YES

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
% Interface Availability - BST & CLEC									
D.1.2.1	>= 99.5%			99.99%					YES
D.1.2.2	>= 99.5%			99.99%					YES
D.1.2.3	>= 99.5%			99.99%					YES
D.1.2.4	>= 99.5%			99.99%					YES
D.1.2.5	>= 99.5%			99.99%					YES
D.1.2.6	>= 99.5%			99.99%					YES
D.1.2.7	>= 99.5%			100.00%					YES

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)									
D.1.3.1.1	RNS - RSAG, by TN + 2 Sec	2.77	1,482,246	1.33	404,417				YES
D.1.3.1.2	ROS - RSAG, by TN + 2 Sec	3.23	8,212	1.33	404,417				YES
D.1.3.2.1	RNS - RSAG, by ADDR + 2 Sec	2.91	3,996,503	1.30	195,460				YES
D.1.3.2.2	ROS - RSAG, by ADDR + 2 Sec	5.98	635,777	1.30	195,460				YES
D.1.3.3.1	RNS - ATLAS/Region (seconds)	3.47	396,477	1.05	69,473				YES
D.1.3.3.2	ROS - ATLAS + 2 Sec	2.88	298,954	1.05	69,473				YES
D.1.3.4.1	RNS - DSAP/Region (seconds)	2.83	680,899	0.49	3,832				YES
D.1.3.4.2	ROS - DSAP + 2 Sec	2.69	316,632	0.49	3,832				YES
D.1.3.5.1	RNS - HAL/CRIS/Region (seconds)	3.68	2,308,194	12.61	807,325				NO
D.1.3.5.2	ROS - HAL/CRIS/Region (seconds)	3.17	497,166	12.61	807,325				NO
D.1.3.6.1	RNS - COFFI/USOC/Region (seconds)	2.96	968,490	0.74	47,612				YES
D.1.3.6.2	ROS - OASISBIG + 2 Sec	4.39	641,718	0.74	47,612				YES
D.1.3.7.1	RNS - PSIMS/ORR/Region (seconds)	2.96	968,490	0.16	118,977				YES
D.1.3.7.2	ROS - OASISBIG + 2 Sec	4.39	641,718	0.16	118,977				YES

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)									
D.1.4.1.1	RNS - RSAG, by TN + 2 Sec	2.77	1,482,246	1.29	94,881				YES
D.1.4.1.2	ROS - RSAG, by TN + 2 Sec	3.23	8,212	1.29	94,881				YES
D.1.4.2.1	RNS - RSAG, by ADDR + 2 Sec	2.91	3,996,503	1.07	543,664				YES
D.1.4.2.2	ROS - RSAG, by ADDR + 2 Sec	5.98	635,777	1.07	543,664				YES
D.1.4.3.1	Diagnostic								Diagnostic
D.1.4.3.2	Diagnostic								Diagnostic
D.1.4.4.1	Diagnostic								Diagnostic
D.1.4.4.2	Diagnostic								Diagnostic
D.1.4.5.1	RNS - ATLAS - TN + 2 Sec	3.47	396,477	1.23	5,323				YES
D.1.4.5.2	ROS - ATLAS - TN + 2 Sec	2.68	298,954	1.23	5,323				YES
D.1.4.6.1	RNS - DSAP + 2 Sec	2.83	680,899	1.85	475,493				YES
D.1.4.6.2	ROS - DSAP + 2 Sec	2.69	316,632	1.85	475,493				YES
D.1.4.7.1	RNS - CRSACCS + 2 Sec	3.68	2,308,194	0.70	70,003				YES
D.1.4.7.2	ROS - CRSACCS + 2 Sec	3.17	497,166	0.70	70,003				YES
D.1.4.8.1	RNS - CRSECSR/Region (seconds)	3.68	2,308,194	1.17	3,728				YES
D.1.4.8.2	ROS - CRSECSR/Region (seconds)	3.17	497,166	1.17	3,728				YES
D.1.4.9.1	RNS - CRSECSR/Region (seconds)	3.68	2,308,194	1.17	3,728				YES
D.1.4.9.2	ROS - CRSECSR/Region (seconds)	3.17	497,166	1.17	3,728				YES

Operations Support Systems - Maintenance and Repair

Bellsouth Monthly State Summary Kentucky, May 2001

Benchmark / Analogy

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
100.00%							YES

>= 99.5%

% Interface Availability - BST

OSS-3 TAFI/Region (%)	
-----------------------	--

>= 99.5%

% Interface Availability - CLEC

OSS-3 CLEC TAFI/Region (%)	100.00%
OSS-3 CLEC ECTA/Region (%)	100.00%

>= 99.5%

% Interface Availability - BST & CLEC

OSS-3 CRIS/Region (%)	99.99%
OSS-3 LMO5 HOSI/Region (%)	100.00%
OSS-3 LNP/Region (%)	100.00%
OSS-3 MARCH/Region (%)	100.00%
OSS-3 OSPCM/Region (%)	100.00%
OSS-3 Predictor/Region (%)	100.00%
OSS-3 ISOC/Region (%)	99.98%

>= 99.5%

Average Response Interval

OSS-4 CRIS/Region (%) <= 4 Seconds	
OSS-4 CRIS/Region (%) <= 10 Seconds	
OSS-4 CRIS/Region (%) > 10 Seconds	
OSS-4 DLETH/Region (%) <= 4 Seconds	
OSS-4 DLETH/Region (%) <= 10 Seconds	
OSS-4 DLETH/Region (%) > 10 Seconds	
OSS-4 DLRI/Region (%) <= 4 Seconds	
OSS-4 DLRI/Region (%) <= 10 Seconds	
OSS-4 DLRI/Region (%) > 10 Seconds	
OSS-4 LMO5/Region (%) <= 4 Seconds	
OSS-4 LMO5/Region (%) <= 10 Seconds	
OSS-4 LMO5/Region (%) > 10 Seconds	
OSS-4 LMO5supd/Region (%) <= 4 Seconds	
OSS-4 LMO5supd/Region (%) <= 10 Seconds	
OSS-4 LMO5supd/Region (%) > 10 Seconds	
OSS-4 LNP/Region (%) <= 4 Seconds	
OSS-4 LNP/Region (%) <= 10 Seconds	
OSS-4 LNP/Region (%) > 10 Seconds	
OSS-4 MARCH/Region (%) <= 4 Seconds	
OSS-4 MARCH/Region (%) <= 10 Seconds	
OSS-4 MARCH/Region (%) > 10 Seconds	
OSS-4 OSPCM/Region (%) <= 4 Seconds	
OSS-4 OSPCM/Region (%) <= 10 Seconds	
OSS-4 OSPCM/Region (%) > 10 Seconds	
OSS-4 Predictor/Region (%) <= 4 Seconds	
OSS-4 Predictor/Region (%) <= 10 Seconds	
OSS-4 Predictor/Region (%) > 10 Seconds	
OSS-4 SOCS/Region (%) <= 4 Seconds	
OSS-4 SOCS/Region (%) <= 10 Seconds	
OSS-4 SOCS/Region (%) > 10 Seconds	
OSS-4 NIW/Region (%) <= 4 Seconds	
OSS-4 NIW/Region (%) <= 10 Seconds	
OSS-4 NIW/Region (%) > 10 Seconds	

>= 99.5%

Parity w Retail

Parity w Retail	95.65%	1,715,874	94.25%	75,869	0.00676	18.4858	NO
Parity w Retail	98.73%	1,715,874	98.94%	75,869	0.00042	-5.1472	YES
Parity w Retail	1.27%	1,715,874	1.06%	75,869	0.00042	5.1472	YES
Parity w Retail	9.58%	37,945	12.32%	779	0.01066	-2.5702	YES
Parity w Retail	79.55%	37,945	89.73%	779	0.01460	-6.9754	YES
Parity w Retail	20.45%	37,945	10.27%	779	0.01460	6.9754	YES
Parity w Retail	6.56%	36,135	22.41%	22,605	0.00210	-7.5110	YES
Parity w Retail	87.55%	36,135	97.87%	22,605	0.00280	-36.8477	YES
Parity w Retail	12.45%	36,135	2.13%	22,605	0.00280	36.8477	YES
Parity w Retail	99.87%	1,715,778	99.94%	75,870	0.00013	-5.3202	YES
Parity w Retail	99.97%	1,715,778	99.99%	75,870	0.00006	-3.2704	YES
Parity w Retail	0.03%	1,715,778	0.01%	75,870	0.00006	3.2704	YES
Parity w Retail	98.00%	1,266,069	97.75%	45,633	0.00067	3.6746	NO
Parity w Retail	98.65%	1,266,069	99.58%	45,633	0.00028	2.6829	NO
Parity w Retail	0.35%	1,266,069	0.42%	45,633	0.00028	-2.6829	NO
Parity w Retail	99.62%	119,042	99.25%	4,423	0.00085	3.5861	NO
Parity w Retail	99.84%	119,042	99.84%	4,423	0.00060	-0.0474	YES
Parity w Retail	0.16%	119,042	0.16%	4,423	0.00060	0.0474	YES
Parity w Retail	29.50%	8,487	28.35%	296	0.02697	0.4174	YES
Parity w Retail	70.50%	8,487	71.62%	296	0.02697	-0.4174	YES
Parity w Retail	39.24%	7,494	43.95%	91	0.05150	-0.9149	YES
Parity w Retail	96.93%	7,494	95.60%	91	0.01819	0.7292	YES
Parity w Retail	3.07%	7,494	4.40%	91	0.01819	-0.7292	YES
Parity w Retail	19.09%	82,561	28.75%	3,435	0.00684	-14.1803	YES
Parity w Retail	80.91%	82,561	71.21%	3,435	0.00684	14.1803	YES
Parity w Retail	99.84%	249,831	99.65%	13,021	0.00036	-0.1152	YES
Parity w Retail	98.99%	249,831	99.95%	13,021	0.00010	-0.4056	YES
Parity w Retail	0.01%	249,831	0.01%	13,021	0.00010	0.4056	YES
Parity w Retail	82.65%	72,414	83.65%	3,272	0.00677	-1.4726	YES
Parity w Retail	99.49%	72,414	99.36%	3,272	0.00127	1.0637	YES
Parity w Retail	0.51%	72,414	0.64%	3,272	0.00127	-1.0637	YES

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	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
COLLOCATION - Collocation									
Average Response Time									
E 1.1.1									
E 1.1.2	<= 20 days								
E 1.1.3	<= 23 days			3	10				YES
E 1.1.4	<= 23 days			11	6				YES
Average Arrangement Time									
E 1.2.1	<= 50 days								
E 1.2.2	<= 75 days								
E 1.2.3	<= 45 days								
E 1.2.4	<= 76 days			18	9				YES
E 1.2.5	<= 91 days								
E 1.2.6	<= 76 days			14	7				YES
E 1.2.7	<= 91 days								
% Due Dates Missed									
E 1.3.1	< 5% missed								
E 1.3.2	< 5% missed			0.00%	16				YES
E 1.3.3	< 5% missed								

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	General - Flow Through	Benchmark / Analogy	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through									
	% Flow Through Service Requests									
F.1.1.1	O-3 Summary/Region (%)	Diagnostic			86.82%	273,073				Diagnostic
F.1.1.2	O-3 Aggregate/Region (%)	Diagnostic			86.82%	273,073				Diagnostic
F.1.1.3	O-3 Residence/Region (%)	>= 95%			90.16%	220,614				NO
F.1.1.4	O-3 Business/Region (%)	>= 90%			60.15%	7,518				NO
F.1.1.5	O-3 UNE/Region (%)	>= 85%			74.87%	44,941				NO
	% Flow Through Service Requests - Achieved									
F.1.2.1	O-3 Summary/Region (%)	Diagnostic			78.44%	302,268				Diagnostic
F.1.2.2	O-3 Aggregate/Region (%)	Diagnostic			78.44%	302,268				Diagnostic
F.1.2.3	O-3 Residence/Region (%)	Diagnostic			83.65%	237,784				Diagnostic
F.1.2.4	O-3 Business/Region (%)	Diagnostic			42.21%	10,713				Diagnostic
F.1.2.5	O-3 UNE/Region (%)	Diagnostic			62.58%	53,771				Diagnostic
	% Flow Through Service Requests - LNP									
F.1.3.1	O-3 Summary/Region (%)	>= 85%			90.65%	11,802				YES
F.1.3.2	O-3 Aggregate/Region (%)	>= 85%			90.65%	11,802				YES
F.1.3.3	O-3 Residence/Region (%)	Diagnostic								Diagnostic
F.1.3.4	O-3 Business/Region (%)	Diagnostic								Diagnostic
	General - Pre-Ordering									
F.2.1.1	Loop Makeup Inquiry (Manual) PO-1 Loops/KY (%)	>= 95% w in 3 bus days								
F.2.2.1	Loop Makeup Inquiry (Electronic) PO-2 Loops/KY (%)	>= 95% w in 5 min			100.00%	50				YES
	General - Ordering									
	Service Inquiry with Firm Order									
F.3.1.1	O-10 XDSL (ADSL, HDSL, and UCL) KY (%)	>= 95% w in 5 bus days			97.00%	29				YES
F.3.1.2	O-10 Local Interoffice Transport KY (%)	>= 95% w in 5 bus days								
	General - Ordering									
F.4.1	Average Speed of Answer O-12 Region (seconds)	Parity w Retail	121.54	7,152,910	49.77	43,526				YES
	General - Maintenance Center									
F.5.1	Average Answer Time M&R-6 Region (seconds)	Parity w Retail	65.92	1,653,272	25.70	92,640				YES
	General - Operator Services (Toll)									
F.6.1	Average Speed to Answer OS-1 KY (seconds)	PBD			5.29					PBD
F.6.2	% Answered in 10 seconds OS-2 KY (%)	PBD			96.40%					PBD
	General - Directory Assistance									
F.7.1	Average Speed to Answer DA-1 KY (seconds)	PBD			5.64					PBD

Bellsouth Monthly State Summary Kentucky, May 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	% Answered in 10 seconds			94.10%					PBD
General - ES11									
F.8.1	Mean Interval	PBD		1.00	1,868				PBD
F.8.2	% Accuracy	PBD		97.86%	109,072				PBD
F.8.3	% Timeliness	PBD		100.00%	1,868				PBD
General - Billing									
F.9.1	Usage Data Delivery Accuracy	Parity w Retail	100.00%	99.99%	14,237	0.00000			NO
F.9.2	Usage Data Delivery Timeliness	Parity w Retail	97.40%	98.04%	187,964,470	0.00081		-7.9164	YES
F.9.3	Usage Data Delivery Completeness	Parity w Retail	99.04%	99.54%	187,964,470	0.00050		-9.9487	YES
F.9.4	Mean Time to Deliver Usage	Parity w Retail	3.73	3.76	187,964,470				NO
Recurring Charge Completeness									
F.9.5.1	B-7 Resale/KY (%)	Parity w Retail							
F.9.5.2	B-7 UNE/KY (%)	>= 90%							
F.9.5.3	B-7 Interconnection/KY (%)	>= 90%							
Non-Recurring Charge Completeness									
F.9.6.1	B-8 Resale/KY (%)	Parity w Retail							
F.9.6.2	B-8 UNE/KY (%)	>= 90%							
F.9.6.3	B-8 Interconnection/KY (%)	>= 90%							
General - Change Management									
F.10.1	% Software Release Notices Sent On Time	>= 95% w in 30 days	75.00%	4					NO
F.10.2	Average Software Release Notice Delay Days	>= 22 bus days prior to release	26	1					YES
F.10.3	% Change Management Documentation Sent On Time	>= 95% w in 30 days	100.00%	5					YES
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time	>= 95% w in 5 days							
F.10.5	Average Documentation Release Delay Days	>= 22 bus days prior to release							
F.10.6	% CLEC Interface Outages Sent within 15 Minutes	>= 97% w in 15 min			32				YES
General - Ordering									
F.12.1.1	Acknowledgment Message Timeliness	>= 90% w in 30 min			96,463				NO
F.12.1.2		>= 95% w in 30 min			183,966				YES

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Acknowledgement Message Completeness

	O-2 EDI/Region (%)	O-2 TAG/Region (%)	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.12.2.1	100%		100%			99.25%	96,463				NO
F.12.2.2	100%		100%			99.99%	183,966				NO

General - Database Updates

Average Database Update Interval

	D-1 LIDB/KY (hours)	D-1 Directory Listings/KY (hours)	D-1 Directory Assistance/KY (hours)
F.13.1.1	0.24	26	26
F.13.1.2	0.11	27	27
F.13.1.3	4.55	26	26

% Update Accuracy

	D-2 LIDB/KY (%)	D-2 Directory Listings/KY (%)	D-2 Directory Assistance/KY (%)
F.13.2.1	>= 95%	100.00%	71
F.13.2.2	>= 95%	100.00%	32
F.13.2.3	>= 95%	100.00%	32

% NXXs / LRN's Loaded by LERG Effective Date

	D-3 KY (%)
F.13.3	64.00%

General - Network Outage Notification

Mean Time to Notify CLEC of Major Network Outages

	M&R-7 KY (minutes)	Party w Retail
F.14.1		Diagnostic

Bellsouth Monthly State Summary Kentucky, May 2001

% Completions w/o Notice or < 24 hours (Resale)

Code	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.24.1.1	Residence/Dispatch/KY (%)		100.00%	268				Diagnostic
A.2.24.1.2	Residence/Non-Dispatch/KY (%)		100.00%	5,878				Diagnostic
A.2.24.2.1	Business/Dispatch/KY (%)		100.00%	75				Diagnostic
A.2.24.2.2	Business/Non-Dispatch/KY (%)		100.00%	196				Diagnostic
A.2.24.3.1	Design (Special)/Dispatch/KY (%)		100.00%	3				Diagnostic
A.2.24.3.2	Design (Special)/Non-Dispatch/KY (%)		100.00%	4				Diagnostic
A.2.24.4.1	PBX/Dispatch/KY (%)		100.00%	1				Diagnostic
A.2.24.4.2	PBX/Non-Dispatch/KY (%)		100.00%	7				Diagnostic
A.2.24.5.1	Centrex/Dispatch/KY (%)		100.00%	5				Diagnostic
A.2.24.5.2	Centrex/Non-Dispatch/KY (%)		100.00%	2				Diagnostic
A.2.24.6.1	ISDN/Dispatch/KY (%)		100.00%	2				Diagnostic
A.2.24.6.2	ISDN/Non-Dispatch/KY (%)		100.00%	4				Diagnostic

% Completions w/o Notice or < 24 hours (UNE)

Code	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.32.1.1	Switch Ports/Dispatch/KY (%)		100.00%	15				Diagnostic
B.2.32.1.2	Switch Ports/Non-Dispatch/KY (%)		100.00%	22				Diagnostic
B.2.32.2.1	Local Interoffice Transport/Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.2.2	Local Interoffice Transport/Non-Dispatch/KY (%)		100.00%	911				Diagnostic
B.2.32.3.1	Loop + Port Combinations/Dispatch/KY (%)		100.00%	15				Diagnostic
B.2.32.3.2	Loop + Port Combinations/Non-Dispatch/KY (%)		100.00%	22				Diagnostic
B.2.32.4.1	Combo Other/Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.4.2	Combo Other/Non-Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.5.1	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.5.2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)		100.00%	911				Diagnostic
B.2.32.6.1	UNE ISDN/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.6.2	UNE ISDN/Non-Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.7.1	Line Sharing/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.7.2	Line Sharing/Non-Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.8.1	2W Analog Loop Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.8.2	2W Analog Loop Design/Non-Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.9.1	2W Analog Loop Non-Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.9.2	2W Analog Loop Non-Design/Non-Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.10.1	2W Analog Loop w/INP Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.10.2	2W Analog Loop w/INP Design/Non-Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.11.1	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.11.2	2W Analog Loop w/INP Non-Design/Non-Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.12.1	2W Analog Loop w/LNP Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.12.2	2W Analog Loop w/LNP Design/Non-Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.13.1	2W Analog Loop w/LNP Non-Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.13.2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.14.1	Other Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.14.2	Other Design/Non-Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.15.1	Other Non-Design/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.15.2	Other Non-Design/Non-Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.16.1	INP (Standard)/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.16.2	INP (Standard)/Non-Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.17.1	LNP (Standard)/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.17.2	LNP (Standard)/Non-Dispatch/KY (%)		100.00%	23				Diagnostic
B.2.32.18.1	Digital Loop < DS1/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.18.2	Digital Loop < DS1/Non-Dispatch/KY (%)		100.00%	5				Diagnostic
B.2.32.19.1	Digital Loop >= DS1/Dispatch/KY (%)		100.00%	1				Diagnostic
B.2.32.19.2	Digital Loop >= DS1/Non-Dispatch/KY (%)		100.00%	23				Diagnostic
C.2.10.1	Local Interconnection Trunks/Dispatch/KY (%)		100.00%	6				Diagnostic
C.2.10.2	Local Interconnection Trunks/Non-Dispatch/KY (%)		100.00%	13				Diagnostic

% New Business Requests Processed within 30 Business Days

Code	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.11.1	BFR-1 Region (%)		100.00%	13				YES
F.11.2.1	BFR-2A Region (%)		100.00%	12				YES
F.11.2.2	BFR-2B Region (%)		100.00%	1				YES
F.11.2.3	BFR-2C Region (%)		100.00%	1				YES

>= 90% w in 30 bus days

>= 90% w in 10 bus days

>= 90% w in 30 bus days

>= 90% w in 60 bus days