

	ACHIEVED FLOW-THROUGH %	ADJUSTED FLOW-THROUGH %
CLEC AGGREGATE		
REGION ALL SERVICES	78.44%	86.82%
BST AGGREGATE		
REGION	FLOW-THROUGH %	
- RETAIL RESIDENCE	93.20%	
- RETAIL BUSINESS*	TBD	
<p>**NOTE: BellSouth is reinstating the reporting of business retail flow-through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow-through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete.</p>		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH							
Company Info		Mechanized Interface Used						LESOG						Errors		Achieved		Base		CLEC Error	
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Flowthrough	Calculation	Calculation	Calculation	Calculation		
#1	0	0	6	0	6	0	0	2	0	4	3	1	2	1	50.00%	25.00%	50.00%	50.00%	50.00%		
#2	0	164	0	0	164	10	10	31	0	123	19	12	7	104	82.54%	84.55%	86.66%	86.66%	86.66%		
#3	0	179	0	0	179	15	15	20	0	144	21	15	6	123	80.39%	85.42%	89.13%	89.13%	89.13%		
#4	0	204	0	0	204	10	204	21	0	173	46	28	18	127	76.97%	73.41%	81.94%	81.94%	81.94%		
#5	0	235	0	0	235	34	34	48	0	153	37	16	21	116	69.88%	75.82%	87.88%	87.88%	87.88%		
#6	0	1971	0	0	1971	74	74	470	0	1427	887	90	797	540	76.70%	37.84%	85.71%	85.71%	85.71%		
#7	2	0	0	0	2	0	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	0.00%	0.00%		
#8	18	0	0	0	18	0	0	6	0	12	8	2	6	4	66.67%	33.33%	66.67%	66.67%	66.67%		
#9	25	0	0	0	25	1	5	0	0	19	8	4	4	11	68.75%	57.89%	73.33%	73.33%	73.33%		
#10	46	0	0	0	46	2	2	9	2	33	8	2	6	25	86.21%	75.76%	92.59%	92.59%	92.59%		
#11	102	0	0	0	102	4	4	26	4	68	28	20	8	40	62.50%	58.82%	66.67%	66.67%	66.67%		
#12	1325	0	0	0	1325	35	35	202	20	1068	310	191	119	758	70.97%	70.97%	79.87%	79.87%	79.87%		
#13	29	0	0	0	29	8	8	8	0	13	7	7	0	6	28.57%	46.15%	46.15%	46.15%	46.15%		
#14	389	0	0	0	389	69	69	67	2	251	130	109	21	121	40.47%	48.21%	52.61%	52.61%	52.61%		
#15	721	0	0	0	721	62	62	77	13	569	128	117	11	441	71.13%	77.50%	79.03%	79.03%	79.03%		
#16	815	0	0	0	815	23	23	46	1	745	51	43	8	694	91.32%	93.15%	94.17%	94.17%	94.17%		
#17	47	0	0	0	47	5	5	15	0	27	10	8	2	17	56.67%	62.96%	66.00%	66.00%	66.00%		
#18	0	0	0	3	3	0	0	1	1	1	1	1	0	0	0.00%	0.00%	0.00%	0.00%	0.00%		
#19	524	0	0	0	524	43	43	136	10	335	140	113	27	195	55.56%	56.21%	63.31%	63.31%	63.31%		
#20	656	0	0	0	656	26	26	36	1	593	37	28	9	556	91.15%	93.76%	95.21%	95.21%	95.21%		
#21	18	0	0	0	18	4	4	3	1	10	5	4	1	5	38.46%	50.00%	55.56%	55.56%	55.56%		
#22	783	0	0	0	783	67	67	17	1	698	45	43	2	653	85.58%	93.55%	93.82%	93.82%	93.82%		
#23	1	0	0	0	1	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	0.00%	0.00%		
#24	2230	0	0	0	2230	91	91	230	2	1907	111	54	57	1796	92.53%	94.18%	97.08%	97.08%	97.08%		
#25	27	0	0	0	27	5	5	5	1	16	8	5	3	8	44.44%	50.00%	61.54%	61.54%	61.54%		
#26	58	0	0	0	58	7	7	5	2	44	22	16	6	22	48.89%	50.00%	57.89%	57.89%	57.89%		
#27	399	0	0	0	399	15	15	14	0	370	10	9	1	360	93.75%	97.30%	97.56%	97.56%	97.56%		
#28	62	0	0	0	62	36	36	3	2	21	13	13	0	8	14.04%	38.10%	38.10%	38.10%	38.10%		
#29	205	0	0	0	205	25	25	15	0	165	26	24	2	139	73.94%	84.24%	85.28%	85.28%	85.28%		
#30	10	0	0	0	10	0	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%	85.71%	85.71%		
#31	0	253	0	0	253	6	6	20	10	217	81	62	19	136	66.67%	62.67%	68.69%	68.69%	68.69%		
#32	1	0	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%		
#33	2157	0	0	0	2157	97	97	169	6	1885	205	182	23	1680	85.76%	89.12%	90.23%	90.23%	90.23%		
#34	8	0	0	0	8	1	1	4	0	3	3	1	2	0	0.00%	0.00%	0.00%	0.00%	0.00%		
#35	10	0	0	0	10	0	0	4	0	6	2	2	0	4	66.67%	66.67%	66.67%	66.67%	66.67%		
#36	1	0	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%		
#37	127	0	0	0	127	25	25	7	3	92	27	25	2	65	56.52%	70.65%	72.22%	72.22%	72.22%		
#38	40	0	0	0	40	1	1	12	0	27	3	3	0	24	85.71%	88.89%	88.89%	88.89%	88.89%		
#39	0	0	0	15102	15102	1917	1917	3129	82	9974	4590	3715	875	5384	48.87%	53.98%	59.17%	59.17%	59.17%		
#40	0	0	0	349	349	127	127	70	7	145	69	40	29	76	31.28%	52.41%	65.52%	65.52%	65.52%		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit A JV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Rejects			Validated			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused	Issued SO's			
#41		781	0	0	781	156	117	15	493	174	124	50	319	53.26%	64.71%	72.01%	
#42		8038	0	0	8038	576	489	30	6943	712	542	170	6231	84.79%	89.75%	92.00%	
#43		183	0	0	183	24	10	2	147	11	11	0	136	79.53%	92.52%	92.52%	
#44		191	0	0	191	30	9	0	152	13	8	5	139	78.53%	91.45%	94.56%	
#45		388	0	0	388	18	23	0	347	16	16	0	331	90.68%	95.39%	95.39%	
#46		290	0	0	290	24	4	0	262	9	8	1	253	88.77%	96.56%	96.93%	
#47		179	0	0	179	24	22	0	133	22	17	5	111	73.03%	83.46%	86.72%	
#48		0	0	0	392	392	2	15	375	16	14	2	359	95.73%	95.73%	96.25%	
#49		4	0	0	4	0	0	1	3	1	1	0	2	66.67%	66.67%	66.67%	
#50		29	0	0	29	0	0	1	28	1	1	0	27	96.43%	96.43%	96.43%	
#51		321	0	0	321	36	18	4	263	34	23	11	229	79.51%	87.07%	90.87%	
#52		0	0	0	1449	6	71	0	1372	38	31	7	1334	97.30%	97.23%	97.73%	
#53		162	0	0	162	11	22	0	129	19	18	1	110	79.14%	85.27%	85.94%	
#54		5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%	
#55		0	386	0	386	264	53	1	68	33	22	11	35	10.90%	51.47%	61.40%	
#56		9	0	0	9	1	2	0	6	3	3	0	3	42.86%	50.00%	50.00%	
#57		720	0	0	720	107	106	5	502	176	141	35	326	56.79%	64.94%	69.81%	
#58		846	0	0	846	66	49	1	730	61	49	12	669	85.33%	91.64%	93.18%	
#59		4	0	0	4	1	0	0	3	1	1	0	2	50.00%	66.67%	66.67%	
#60		441	0	0	441	25	14	6	396	86	76	10	310	75.43%	78.28%	80.31%	
#61		23	0	0	23	5	0	0	18	7	6	1	11	50.00%	61.11%	64.71%	
#62		0	0	0	1883	125	135	6	1617	171	134	37	1446	84.81%	89.42%	91.52%	
#63		74	0	0	74	15	6	0	53	1	1	0	52	76.47%	98.11%	98.11%	
#64		1168	0	0	1168	145	114	3	906	74	52	22	832	80.86%	91.83%	94.12%	
#65		0	0	0	1033	4	38	0	991	70	66	4	921	92.94%	92.94%	93.31%	
#66		90	0	0	90	2	18	4	66	20	19	1	46	68.66%	69.70%	70.77%	
#67		105	0	0	105	92	1	0	12	5	4	1	7	6.80%	56.33%	63.64%	
#68		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#69		5	0	0	5	0	0	0	5	1	1	0	4	80.00%	80.00%	80.00%	
#70		163	0	0	163	29	8	0	126	18	16	2	108	70.59%	85.71%	87.10%	
#71		211	0	0	211	4	20	1	186	49	41	8	137	75.27%	73.66%	76.97%	
#72		22	0	0	22	2	13	0	7	7	6	1	0	0.00%	0.00%	0.00%	
#73		39347	0	0	39347	2241	5819	137	31150	9231	7614	1617	21919	68.98%	70.37%	74.22%	
#74		257	0	0	257	25	12	1	219	7	7	0	212	86.89%	96.80%	96.80%	
#75		51	0	0	51	0	12	0	39	4	3	1	35	92.11%	89.74%	92.11%	
#76		66	0	0	66	1	0	14	51	19	18	1	32	62.75%	62.75%	64.00%	
#77		0	0	0	2	2	0	1	1	0	0	0	1	100.00%	100.00%	100.00%	
#78		26	0	0	26	4	1	0	21	1	1	0	20	80.00%	95.24%	95.24%	
#79		103	0	0	103	15	11	2	75	37	31	6	38	45.24%	50.67%	55.07%	
#80		1477	0	0	1477	188	57	6	1246	188	170	18	1058	75.79%	84.91%	86.16%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AUV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH						
Company Info		LESOG																		
Name	RESH / OCN	Mechanized Interface Used				Rejects				Validated				Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused	Issued SO's						
#81		2	0	0	2	0	0	0	0	2	0	0	0	0	0	0	2	100.00%	100.00%	100.00%
#82		289	0	0	289	25	41	0	5	218	90	72	18	18	72	18	128	56.89%	56.72%	64.00%
#83		1187	0	0	1187	90	52	0	1	1044	79	71	8	8	71	8	965	85.70%	92.43%	93.15%
#84		3649	0	0	3649	289	269	0	12	3079	215	147	68	68	147	68	2864	86.79%	93.02%	95.12%
#85		549	0	0	549	50	35	0	4	460	74	57	17	17	57	17	386	78.30%	83.91%	87.13%
#86		62	0	0	62	7	9	0	1	45	28	24	4	4	24	4	17	35.42%	37.78%	41.46%
#87		664	0	0	664	68	47	0	0	549	33	30	3	3	30	3	516	84.04%	93.99%	94.51%
#88		17	0	0	17	13	0	0	0	4	1	1	0	0	1	3	3	17.65%	75.00%	75.00%
#89		124	0	0	124	15	10	0	0	99	13	11	2	2	11	86	86	76.79%	86.87%	88.66%
#90		534	0	0	534	29	35	0	14	456	80	56	24	24	56	376	81.56%	82.46%	87.04%	
#91		4	0	0	4	0	4	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#92		0	0	0	35	7	10	0	2	16	12	3	9	9	3	4	4	28.57%	25.00%	57.14%
#93		0	0	0	47	0	33	0	2	12	12	1	11	11	1	0	0	0.00%	0.00%	0.00%
#94		14	0	0	14	1	5	0	1	7	7	1	6	6	1	0	0	0.00%	0.00%	0.00%
#95		379	0	0	379	20	42	0	0	317	31	25	6	6	25	286	86.40%	90.22%	91.96%	
#96		180	0	0	180	24	13	0	2	141	28	22	6	6	22	113	71.07%	80.14%	83.70%	
#97		157	0	0	157	18	26	0	2	111	47	26	21	21	26	64	59.26%	57.66%	71.11%	
#98		46	0	0	46	3	10	0	0	33	7	7	0	0	7	26	72.22%	78.79%	78.79%	
#99		1	0	0	1	0	0	0	0	1	0	0	0	0	0	1	100.00%	100.00%	100.00%	
#100		105	0	0	105	1	7	0	0	97	12	11	1	1	11	85	87.63%	87.63%	88.54%	
#101		569	0	0	569	57	7	0	0	505	13	7	6	6	7	492	88.49%	97.43%	98.60%	
#102		219	0	0	219	29	18	0	0	172	13	7	6	6	7	159	81.54%	92.44%	95.78%	
#103		1	0	0	1	0	0	0	0	1	0	0	0	0	0	1	100.00%	100.00%	100.00%	
#104		1	0	0	1	0	0	0	0	1	0	0	0	0	0	1	100.00%	100.00%	100.00%	
#105		1023	0	0	1023	119	122	0	3	779	76	65	11	11	65	703	79.26%	90.24%	91.54%	
#106		251	0	0	251	31	10	0	0	210	9	7	2	2	7	201	84.10%	95.71%	96.63%	
#107		361	0	0	361	0	37	0	0	324	13	9	4	4	9	311	97.19%	95.99%	97.19%	
#108		0	11	0	11	0	0	0	0	11	11	3	8	3	0	0	0.00%	0.00%	0.00%	
#109		0	67	0	67	2	3	0	3	59	18	4	14	14	4	41	87.23%	69.49%	91.11%	
#110		64	0	0	64	15	3	0	3	43	42	37	5	5	37	1	1.89%	2.33%	2.63%	
#111		1176	0	0	1176	111	82	0	10	973	186	106	80	80	106	787	78.39%	80.88%	88.13%	
#112		427	0	0	427	35	28	0	1	363	50	37	13	13	37	313	81.30%	86.23%	89.43%	
#113		1796	0	0	1796	201	108	0	4	1483	129	106	23	23	106	1354	81.52%	91.30%	92.74%	
#114		94	0	0	94	5	5	0	1	83	40	37	3	3	37	43	50.59%	51.81%	53.75%	
#115		109	0	0	109	19	10	0	0	80	3	3	0	0	3	77	77.78%	96.25%	96.25%	
#116		9	0	0	9	1	1	0	0	7	3	3	0	0	3	4	50.00%	57.14%	57.14%	
#117		831	0	0	831	66	99	0	3	663	93	86	7	7	86	570	78.95%	85.97%	86.89%	
#118		0	3046	0	3046	236	235	0	5	2570	473	361	112	112	361	2097	77.84%	81.60%	85.31%	
#119		3843	0	0	3843	441	395	0	51	2956	840	706	134	134	706	2116	64.85%	71.58%	74.98%	
#120		8	0	0	8	5	0	0	0	3	1	1	0	0	1	2	25.00%	66.67%	66.67%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit A JV-6
Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH					
Company / Info		Mechanized Interface Used						LESOG						Achieved			Base		
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Flowthrough	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
											BST Caused Fallout	CLEC Caused Fallout							
#121		0	0	25	25	15	3	0	7	4	4	4	0	3	13.64%	42.86%	42.86%	42.86%	
#122		41	0	0	41	14	5	0	22	14	11	3	3	8	24.24%	36.36%	36.36%	42.11%	
#123		70	0	0	70	11	2	0	57	14	14	0	0	43	63.24%	75.44%	75.44%	75.44%	
#124		545	0	0	545	27	36	0	482	41	23	18	18	441	89.82%	91.49%	91.49%	95.04%	
#125		0	0	9529	9529	71	314	14	9130	346	282	64	64	8784	96.14%	96.21%	96.89%	96.89%	
#126		2844	0	0	2844	251	167	17	2409	319	254	65	65	2090	80.54%	86.76%	86.76%	89.16%	
#127		2	0	0	2	0	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	
#128		0	74	0	74	28	16	6	24	9	6	3	3	15	30.61%	62.50%	62.50%	71.43%	
#129		0	132	0	132	22	24	23	63	32	7	25	25	31	51.67%	49.21%	49.21%	81.58%	
#130		0	715	0	715	465	106	24	120	22	10	12	12	98	17.10%	81.67%	81.67%	90.74%	
#131		30	0	0	30	3	8	0	19	7	6	2	2	11	55.00%	57.89%	57.89%	64.71%	
#132		0	222	0	222	8	48	3	163	73	36	37	37	90	67.16%	55.21%	55.21%	71.43%	
#133		314	0	0	314	40	67	4	203	86	61	25	25	117	53.67%	57.64%	57.64%	65.73%	
#134		381	0	0	381	60	43	18	260	105	66	39	39	155	55.16%	59.62%	59.62%	70.14%	
#135		0	0	4	4	0	0	0	4	0	0	0	0	4	100.00%	100.00%	100.00%	100.00%	
#136		0	159	0	159	43	18	2	96	45	31	14	14	51	40.80%	53.13%	53.13%	62.20%	
#137		216	0	0	216	23	8	2	183	82	66	16	16	101	53.16%	55.19%	55.19%	60.48%	
#138		1507	0	0	1507	255	193	22	1037	469	361	108	108	568	47.97%	54.77%	54.77%	61.14%	
#139		0	1	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	
#140		0	4	0	4	0	3	0	1	1	1	0	0	0	0.00%	0.00%	0.00%	0.00%	
#141		1510	0	0	1510	200	135	20	1155	481	388	93	93	674	53.41%	58.35%	58.35%	63.47%	
#142		1787	0	0	1787	132	145	8	1502	748	656	92	92	754	48.90%	50.20%	50.20%	53.48%	
#143		3353	0	0	3353	372	298	14	2669	626	550	76	76	2043	68.90%	76.55%	76.55%	78.79%	
#144		238	0	0	238	115	28	5	90	63	39	24	24	27	14.92%	30.00%	30.00%	40.91%	
#145		74	0	0	74	8	2	0	64	5	1	4	4	59	86.76%	92.19%	92.19%	98.33%	
#146		22	0	0	22	3	0	0	19	3	3	0	0	16	72.73%	84.21%	84.21%	84.21%	
#147		46	0	0	46	3	6	0	37	6	6	0	0	31	77.50%	83.78%	83.78%	83.78%	
#148		5	0	0	5	0	0	0	5	4	2	2	2	1	33.33%	20.00%	20.00%	33.33%	
#149		0	0	42	42	2	20	1	19	14	14	0	0	5	23.81%	26.32%	26.32%	26.32%	
#150		335	0	0	335	37	181	0	117	48	35	13	13	69	48.94%	58.97%	58.97%	66.35%	
#151		143	0	0	143	11	15	1	116	44	42	2	2	72	57.60%	62.07%	62.07%	63.16%	
#152		67	0	0	67	2	6	2	57	6	5	1	1	51	87.93%	89.47%	89.47%	91.07%	
#153		10	0	0	10	2	0	1	7	6	4	2	2	1	14.29%	14.29%	14.29%	20.00%	
#154		181	0	0	181	47	34	1	99	29	25	4	4	70	49.30%	70.71%	70.71%	73.68%	
#155		637	0	0	637	78	41	2	516	54	30	24	24	462	81.05%	89.53%	89.53%	93.90%	
#156		62	0	0	62	1	4	0	57	2	2	0	0	55	94.83%	96.49%	96.49%	96.49%	
#157		0	2505	0	2505	165	174	7	2159	207	177	30	30	1952	85.09%	90.41%	90.41%	91.69%	
#158		0	9611	0	9611	170	2232	78	7131	1329	845	484	484	5802	85.11%	81.36%	81.36%	87.29%	
#159		0	4277	0	4277	134	438	1	3704	928	481	447	447	2776	81.86%	74.95%	74.95%	85.23%	
#160		459	0	0	459	9	37	0	413	12	6	6	6	401	96.39%	97.09%	97.09%	98.53%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Manual Total Manual	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG						Total Mech LSR's	BST Caused Fallout					
#161		1	0	0	0	0	0	1	1	1	0	0	0	0.00%	0.00%	
#162		5	0	0	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%	
#163		82	0	0	41	4	4	33	26	21	5	7	10.14%	21.21%	25.00%	
#164		305	0	0	55	16	3	231	70	57	13	161	58.97%	68.70%	73.85%	
#165		128	0	0	6	5	1	116	9	7	2	107	89.17%	92.24%	93.86%	
#166		0	0	46	17	7	0	22	4	4	0	18	46.15%	81.82%	81.82%	
#167		0	0	7	2	2	0	3	3	2	1	0	0.00%	0.00%	0.00%	
#168		0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#169		0	0	55	14	13	0	28	9	6	3	19	48.72%	67.86%	76.00%	
#170		0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#171		0	0	6	0	3	0	3	2	1	1	1	50.00%	33.33%	50.00%	
#172		0	0	13	4	3	0	6	3	2	1	3	33.33%	50.00%	60.00%	
#173		1	0	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#174		4	0	0	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#175		12	0	0	6	1	0	5	4	0	1	4	40.00%	80.00%	100.00%	
#176		14	0	0	2	4	0	8	4	1	3	4	57.14%	50.00%	80.00%	
#177		16	0	0	1	6	0	9	2	2	0	7	70.00%	77.78%	77.78%	
#178		20	0	0	1	1	0	18	14	10	4	4	26.67%	22.22%	28.57%	
#179		67	0	0	6	16	1	44	9	8	1	35	71.43%	79.55%	81.40%	
#180		359	0	0	41	4	0	314	14	11	3	300	85.23%	95.54%	96.46%	
#181		146	0	0	33	16	2	95	26	23	3	69	55.20%	72.63%	75.00%	
#182		9	0	0	0	1	0	7	3	1	2	4	80.00%	57.14%	80.00%	
#183		0	0	3671	8	571	19	3073	2473	2008	465	600	22.94%	19.52%	23.01%	
#184		0	0	35	0	2	1	32	17	17	0	15	46.88%	46.88%	46.88%	
#185		0	0	28	5	0	4	19	19	18	1	0	0.00%	0.00%	0.00%	
#186		0	0	27	2	7	0	18	9	5	4	9	56.25%	50.00%	64.29%	
#187		0	0	8	0	6	0	2	1	1	0	1	50.00%	50.00%	50.00%	
#188		4	0	0	4	1	0	2	1	1	0	1	33.33%	50.00%	50.00%	
#189		62	0	0	7	6	0	49	16	15	1	33	60.00%	67.35%	68.75%	
#190		0	0	36	28	4	0	4	4	1	3	0	0.00%	0.00%	0.00%	
#191		0	0	3	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	
#192		10	0	0	6	3	0	1	0	0	0	1	14.29%	100.00%	100.00%	
#193		0	0	24	1	5	0	18	2	8	2	8	47.06%	44.44%	50.00%	
#194		98	0	0	98	3	8	87	2	1	1	85	95.51%	97.70%	98.84%	
#195		63	0	0	63	5	18	40	21	14	7	19	50.00%	47.50%	57.58%	
#196		36	0	0	36	2	10	24	12	4	8	12	66.67%	50.00%	75.00%	
#197		19	0	0	19	2	2	14	8	5	3	6	46.15%	42.86%	54.55%	
#198		0	0	6	2	2	1	1	1	0	1	0	0.00%	0.00%	0.00%	
#199		48	0	0	48	12	3	33	11	8	3	22	52.38%	66.67%	73.33%	
#200		225	0	0	225	31	0	168	20	19	1	148	76.68%	88.10%	88.62%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Manual Total Manual	Rejects	Pending Supps (Z Status)	Validated			Total System	Errors		CLEC Caused	CLEC Excluded
		LENS	EDI	TAG	Total Mech LSR's				Manual	Auto Clarification	LSR's		Fallout	Fallout		
#201		118	0	0	118	23	26	0	69	22	22	0	47	51.09%	68.12%	68.12%
#202		76	0	0	76	16	5	1	54	6	6	0	48	68.57%	88.89%	88.89%
#203		0	0	3531	3531	142	81	22	3286	244	205	39	3042	89.76%	92.57%	93.69%
#204		7957	0	0	7957	658	458	12	6829	329	285	44	6500	87.33%	95.18%	95.80%
#205		0	0	185	185	14	58	4	109	68	45	23	41	41.00%	37.61%	47.67%
#206		7411	0	0	7411	978	498	69	5866	1176	1011	165	4680	70.22%	79.95%	82.27%
#207		3215	0	0	3215	173	255	6	2781	118	101	17	2663	90.67%	95.76%	96.35%
#208		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#209		3	0	0	3	1	0	0	2	1	1	0	1	33.33%	50.00%	50.00%
#210		3	0	0	3	1	0	0	2	2	2	0	0	0.00%	0.00%	0.00%
#211		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#212		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#213		27	0	0	27	3	1	1	22	5	4	1	17	70.83%	77.27%	80.95%
#214		38	0	0	38	0	0	2	36	14	10	4	22	68.75%	61.11%	68.75%
#215		856	0	0	856	93	41	0	722	62	55	7	660	81.68%	91.41%	92.31%
#216		102	0	0	102	24	16	1	61	14	11	3	47	57.32%	77.05%	81.03%
#217		115	0	0	115	7	2	2	104	19	18	1	85	77.27%	81.73%	82.52%
#218		975	0	0	975	95	99	1	780	54	47	7	726	83.64%	93.08%	93.92%
#219		8	0	0	8	1	0	0	7	1	1	0	6	75.00%	85.71%	85.71%
#220		98	0	0	98	1	0	0	97	8	8	0	89	90.82%	91.75%	91.75%
#221		102	0	0	102	9	1	0	92	2	1	1	90	90.00%	97.83%	98.90%
#222		736	0	0	736	61	27	0	648	66	63	3	582	82.44%	89.81%	90.23%
#223		0	0	103	103	1	10	0	92	9	7	2	83	91.21%	90.22%	92.22%
#224		115	0	0	115	3	7	0	105	2	2	0	103	95.37%	98.10%	98.10%
#225		0	0	18	18	4	2	2	10	6	2	4	4	40.00%	40.00%	66.67%
#226		0	0	15	15	12	1	0	2	1	1	0	1	7.14%	50.00%	50.00%
#227		0	0	5	5	4	0	0	1	0	0	0	1	20.00%	100.00%	100.00%
#228		0	0	3	3	1	0	0	2	1	1	0	1	33.33%	50.00%	50.00%
#229		0	0	65	65	42	10	1	12	6	4	2	6	11.54%	50.00%	60.00%
#230		0	0	16	16	8	1	0	7	4	3	1	3	21.43%	42.86%	50.00%
#231		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#232		14	0	0	14	2	5	0	7	2	2	0	5	55.56%	71.43%	71.43%
#233		26	0	0	26	2	5	0	19	6	3	3	13	72.22%	68.42%	81.25%
#234		31	0	0	31	2	6	0	23	5	4	1	18	75.00%	76.47%	81.82%
#235		62	0	0	62	2	9	0	51	12	10	2	39	76.47%	76.47%	79.59%
#236		86	0	0	86	27	27	0	32	13	8	5	19	35.19%	59.38%	70.37%
#237		318	0	0	318	17	23	0	278	12	9	3	266	91.10%	95.68%	96.73%
#238		3696	0	0	3696	682	244	27	2763	286	231	55	2477	73.50%	89.65%	91.47%
#239		826	0	0	826	97	65	0	664	35	28	7	629	83.42%	94.73%	95.74%
#240		121	0	0	121	15	5	0	101	8	7	1	93	80.87%	92.08%	93.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
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AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH				
Company Info		Mechanized Interface Used						LESOG						Achieved			Base	CLEC Error
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Flowthrough	Calculation	Calculation	
											BST Caused	Fallout						
#241		0	0	2	2	0	0	0	0	1	0	0	0	0	0.00%	0.00%	0.00%	
#242		0	0	1	1	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#243		435	0	0	435	42	32	3	358	20	18	2	338	84.92%	94.41%	94.94%		
#244		74	0	0	74	16	14	0	44	8	3	5	36	65.45%	81.82%	92.31%		
#245		0	0	704	704	89	6	45	564	377	356	21	187	29.59%	33.16%	34.44%		
#246		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#247		1021	0	0	1021	93	81	6	841	95	71	24	746	81.98%	88.70%	91.31%		
#248		0	0	997	997	5	93	0	899	15	13	2	884	98.00%	98.33%	98.55%		
#249		100	0	0	100	6	11	1	82	19	14	5	63	75.90%	76.83%	81.82%		
#250		1533	0	0	1533	103	44	3	1383	88	79	9	1295	87.68%	93.64%	94.25%		
#251		15	0	0	15	0	9	0	6	3	3	0	3	50.00%	50.00%	50.00%		
#252		37	0	0	37	0	6	1	30	11	11	0	19	63.33%	63.33%	63.33%		
#253		138	0	0	138	15	10	0	113	11	9	2	102	80.95%	90.27%	91.89%		
#254		0	6071	0	6071	270	1455	0	4346	255	124	131	4091	91.22%	94.13%	97.06%		
#255		108	0	0	108	5	4	0	99	16	16	0	83	79.81%	83.84%	83.84%		
#256		435	0	0	435	41	27	3	364	26	22	4	338	84.29%	92.86%	93.89%		
#257		407	0	0	407	16	20	2	369	20	18	2	349	91.12%	94.58%	95.10%		
#258		1193	0	0	1193	103	67	3	1020	248	234	14	772	69.61%	75.69%	76.74%		
#259		689	0	0	689	82	97	0	510	34	27	7	476	81.37%	93.33%	94.63%		
#260		780	0	0	780	46	15	1	718	14	13	1	704	92.27%	98.05%	98.19%		
#261		7	0	0	7	0	0	2	5	1	1	0	4	80.00%	80.00%	80.00%		
#262		1572	0	0	1572	120	76	4	1372	59	46	13	1313	88.78%	95.70%	96.62%		
#263		199	0	0	199	8	10	0	181	11	10	1	170	90.43%	93.92%	94.44%		
#264		112	0	0	112	29	9	1	73	18	15	3	55	55.56%	75.34%	76.57%		
#265		120	0	0	120	35	10	0	75	19	19	0	56	50.91%	74.67%	74.67%		
#266		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%		
#267		26	0	0	26	1	0	1	24	11	8	3	13	59.09%	54.17%	61.90%		
#268		41	0	0	41	3	0	0	38	15	12	3	23	60.53%	60.53%	65.71%		
#269		269	0	0	269	37	36	5	191	44	33	11	147	67.74%	76.96%	81.67%		
#270		1762	0	0	1762	177	195	29	1361	359	261	98	1002	69.58%	73.62%	79.33%		
#271		1855	0	0	1855	159	193	6	1497	207	161	46	1290	80.12%	86.17%	88.90%		
#272		26	0	0	26	13	1	0	12	7	3	4	5	23.81%	41.67%	62.50%		
#273		188	0	0	188	45	15	3	125	47	41	6	78	47.56%	62.40%	65.55%		
#274		1059	0	0	1059	104	112	2	841	49	36	13	792	84.96%	94.17%	95.65%		
#275		358	0	0	358	24	6	0	328	11	10	1	317	90.31%	96.65%	96.94%		
#276		124	0	0	124	19	6	4	95	30	21	9	65	61.90%	68.42%	75.58%		
#277		0	120	0	120	63	35	3	19	19	1	18	0	0.00%	0.00%	0.00%		
#278		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
#279		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
#280		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
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AGGREGATE ORDER TYPES	LSR PROCESSING														FLOWTHROUGH			
	LESOG														Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
	Mechanized Interface Used				Rejects				Validated				Errors					Issued SO's
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused	Flowthrough				
#281	5	0	0	0	5	3	0	0	0	2	0	0	0	0	2	40.00%	100.00%	100.00%
#282	6	0	0	0	6	1	0	0	0	5	0	0	0	0	5	83.33%	100.00%	100.00%
#283	0	0	0	3	3	0	3	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#284	3620	0	0	0	3620	313	220	11	3076	275	231	44	2801	83.74%	91.06%	92.38%	92.38%	
#285	6822	0	0	0	6822	232	437	5	6148	396	326	70	5752	91.16%	93.56%	94.64%	94.64%	
#286	18	0	0	0	18	2	3	0	13	4	4	0	9	60.00%	69.23%	69.23%	69.23%	
#287	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%	
#288	1558	0	0	0	1558	134	82	5	1337	91	81	10	1246	85.28%	93.19%	93.90%	93.90%	
#289	690	0	0	0	690	43	66	4	577	52	45	7	525	85.64%	90.99%	92.11%	92.11%	
#290	2	0	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	0.00%	
#291	26	0	0	0	26	0	1	0	25	1	1	0	24	96.00%	96.00%	96.00%	96.00%	
#292	477	0	0	0	477	43	23	0	411	25	24	1	386	85.21%	93.92%	94.15%	94.15%	
#293	301	0	0	0	301	15	28	35	223	126	115	11	97	42.73%	43.50%	45.75%	45.75%	
#294	0	2068	0	0	2068	946	203	96	823	107	36	71	716	42.17%	87.00%	95.21%	95.21%	
#295	399	0	0	0	399	74	48	4	273	67	56	11	206	61.31%	75.46%	78.63%	78.63%	
#296	3304	0	0	0	3304	371	1104	29	1800	730	298	432	1070	61.53%	59.44%	74.15%	76.77%	
#297	264	0	0	0	264	26	29	4	205	53	46	7	152	67.86%	74.15%	76.77%	76.77%	
#298	20	0	0	0	20	0	1	0	19	0	0	0	19	100.00%	100.00%	100.00%	100.00%	
#299	56	0	0	0	56	1	8	6	41	38	21	17	3	12.00%	7.32%	12.50%	12.50%	
#300	212	0	0	0	212	21	52	5	134	78	58	20	56	41.48%	41.79%	48.12%	48.12%	
#301	88	0	0	0	88	0	7	0	81	7	6	1	74	92.50%	91.36%	92.50%	92.50%	
#302	0	0	0	48	48	11	6	0	31	8	5	3	23	58.97%	74.19%	82.14%	82.14%	
#303	0	0	0	94	94	26	10	2	56	29	21	8	27	36.49%	48.21%	56.25%	56.25%	
#304	20	0	0	0	20	1	6	0	13	1	1	0	12	85.71%	92.31%	92.31%	92.31%	
#305	25	0	0	0	25	7	3	0	15	7	6	1	8	38.10%	53.33%	57.14%	57.14%	
#306	51	0	0	0	51	7	3	0	41	6	5	1	35	74.47%	85.37%	87.50%	87.50%	
#307	23	0	0	0	23	1	5	0	17	1	1	0	16	88.89%	94.12%	94.12%	94.12%	
#308	376	0	0	0	376	51	204	0	121	9	3	6	112	67.47%	92.56%	97.39%	97.39%	
#309	114	0	0	0	114	13	11	0	90	11	8	3	79	79.00%	87.78%	90.80%	90.80%	
#310	283	0	0	0	283	12	20	1	250	28	26	2	222	85.38%	88.80%	89.52%	89.52%	
#311	188	0	0	0	188	18	16	1	153	46	40	6	107	64.85%	69.93%	72.79%	72.79%	
#312	385	0	0	0	385	31	58	5	291	78	64	14	213	69.16%	73.20%	76.90%	76.90%	
#313	6	0	0	0	6	2	3	0	1	1	1	0	0	0.00%	0.00%	0.00%	0.00%	
#314	124	0	0	0	124	23	17	5	79	25	21	4	54	55.10%	68.35%	72.00%	72.00%	
#315	0	9434	0	0	9434	335	2341	3	6755	589	371	218	6166	89.73%	91.28%	94.32%	94.32%	
#316	0	14774	0	0	14774	543	3539	3	10689	586	285	301	10103	92.43%	94.52%	97.26%	97.26%	
#317	134	0	0	0	134	9	9	0	116	14	11	3	102	83.61%	87.93%	90.27%	90.27%	
#318	314	0	0	0	314	17	30	0	267	17	17	0	250	88.03%	93.63%	93.63%	93.63%	
#319	10	0	0	0	10	2	2	2	4	3	3	0	1	16.67%	25.00%	25.00%	25.00%	
#320	1245	0	0	0	1245	82	56	1	1106	53	37	16	1053	89.85%	95.21%	96.61%	96.61%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects			Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout					BST Caused Fallout	CLEC Caused Fallout
#321		26	0	0	26	6	3	1	16	2	1	1	14	66.67%	87.50%	93.33%
#322		9	0	0	9	4	0	0	5	0	0	5	5	55.56%	100.00%	100.00%
#323		0	0	594	594	25	67	23	479	153	106	47	326	71.33%	88.06%	75.46%
#324		0	0	5520	5520	548	617	70	4285	594	392	202	3691	79.70%	86.14%	90.40%
#325		208	0	0	208	3	28	1	176	24	23	1	152	85.39%	86.36%	86.86%
#326		30150	0	0	30150	1470	1147	14	27519	628	504	124	26891	93.16%	97.72%	98.16%
#327		9	0	0	9	3	1	0	5	4	4	1	1	12.50%	20.00%	20.00%
#328		0	13	0	13	6	0	0	7	6	2	4	1	11.11%	14.29%	33.33%
#329		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
#330		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#331		870	0	0	870	24	64	1	781	40	32	8	741	92.97%	94.88%	95.86%
#332		2651	0	0	2651	311	414	6	1920	311	241	70	1609	74.46%	83.80%	86.97%
#333		4	0	0	4	1	1	0	2	2	0	2	0	0.00%	0.00%	0.00%
#334		5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%
#335		69	0	0	69	3	10	0	56	12	12	0	44	74.58%	78.57%	78.57%
#336		82	0	0	82	3	7	0	72	0	0	0	72	96.00%	100.00%	100.00%
#337		99	0	0	99	10	12	0	77	7	6	1	70	81.40%	90.91%	92.11%
#338		18	0	0	18	0	0	0	18	2	1	1	16	94.12%	88.89%	94.12%
#339		28345	0	0	28345	2311	2654	64	23316	1884	1670	214	21432	84.33%	91.92%	92.77%
#340		27	0	0	27	1	4	0	22	5	4	1	17	77.27%	77.27%	80.95%
#341		0	314	0	314	137	62	35	80	33	16	17	47	23.50%	58.75%	74.60%
#342		188	0	0	188	57	38	0	93	37	29	8	56	39.44%	60.22%	65.88%
#343		241	0	0	241	5	62	0	174	32	29	3	142	80.66%	81.61%	83.04%
#344		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
#345		5	0	0	5	0	0	0	5	5	1	4	0	0.00%	0.00%	0.00%
#346		14	0	0	14	1	5	0	8	5	1	4	3	60.00%	37.50%	75.00%
#347		8	0	0	8	0	0	0	8	5	2	3	3	60.00%	37.50%	60.00%
#348		42	0	0	42	3	1	5	33	16	12	4	17	53.13%	51.52%	58.62%
#349		7	0	0	7	0	0	0	7	3	3	0	4	57.14%	57.14%	57.14%
#350		8	0	0	8	0	0	1	7	4	2	2	3	60.00%	42.86%	60.00%
#351		25	0	0	25	12	2	0	11	7	5	2	4	19.05%	36.36%	44.44%
#352		55	0	0	55	8	13	0	34	7	7	0	27	64.29%	79.41%	79.41%
#353		0	0	10	10	1	0	0	9	9	5	4	0	0.00%	0.00%	0.00%
#354		0	0	1503	1503	296	189	16	1002	400	343	57	602	48.51%	60.08%	63.70%
#355		0	0	621	621	106	88	4	423	183	155	28	240	47.90%	56.74%	60.76%
#356		0	0	5	5	0	0	0	5	5	2	3	0	0.00%	0.00%	0.00%
#357		0	0	1173	1173	294	188	17	676	354	275	79	322	36.14%	47.63%	53.94%
#358		0	0	450	450	64	91	6	289	106	84	22	183	55.29%	63.32%	68.54%
#359		0	0	223	223	51	35	1	136	62	45	17	74	43.53%	54.41%	62.18%
#360		0	0	3	3	1	1	0	1	1	1	0	0	0.00%	0.00%	0.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING														FLOWTHROUGH			
	Name	Mechanized Interface Used				LESOG				Errors						Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		RESH / OCN	LENS	EDI	TAG	Total Mech LSR's		Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
						0	0											
#361	780	0	0	0	780	107	70	2	2	601	43	29	14	558	80.40%	92.85%	95.06%	
#362	1740	0	0	0	1740	476	178	22	22	1064	509	398	111	555	38.84%	52.16%	58.24%	
#363	14	0	0	0	14	3	0	0	0	11	2	2	0	9	64.29%	81.82%	81.82%	
#364	22	0	0	0	22	5	1	1	1	15	6	6	0	9	45.00%	60.00%	60.00%	
#365	1498	0	0	0	1498	260	165	4	4	1069	372	297	75	697	55.58%	65.20%	70.12%	
#366	0	12	0	0	12	7	0	0	0	5	5	1	4	0	0.00%	0.00%	0.00%	
#367	156	0	0	0	156	16	19	3	3	118	15	13	2	103	78.03%	87.29%	88.79%	
#368	235	0	0	0	235	19	9	1	1	206	27	25	2	179	80.27%	86.89%	87.75%	
#369	208	0	0	0	208	32	7	5	5	164	28	23	5	136	71.20%	82.93%	85.53%	
#370	0	0	0	89	89	7	31	0	0	51	12	6	6	39	75.00%	76.47%	86.67%	
#371	1301	0	0	0	1301	55	93	2	2	1153	44	41	3	1109	92.03%	96.18%	96.43%	
#372	125	0	0	0	125	3	5	2	2	115	4	4	0	111	94.07%	96.52%	96.52%	
#373	0	64	0	0	64	3	5	0	0	56	9	6	3	47	83.93%	83.93%	88.68%	
#374	157	0	0	0	157	1	11	1	1	144	7	4	3	137	96.48%	95.14%	97.16%	
#375	0	0	0	968	968	27	64	0	0	877	29	18	11	848	94.96%	96.69%	97.92%	
#376	365	0	0	0	365	98	32	3	3	232	44	38	6	188	58.02%	81.03%	83.19%	
#377	1878	0	0	0	1878	147	86	6	6	1639	165	131	34	1474	84.13%	89.93%	91.84%	
#378	33	0	0	0	33	6	6	0	0	21	5	5	0	16	59.26%	76.19%	76.19%	
#379	218	0	0	0	218	10	27	2	2	179	39	36	3	140	75.27%	78.21%	79.55%	
#380	242	0	0	0	242	6	4	0	0	232	12	11	1	220	92.83%	94.83%	95.24%	
#381	396	0	0	0	396	35	17	2	2	342	37	32	5	305	81.98%	89.18%	90.50%	
#382	604	0	0	0	604	54	17	0	0	533	20	17	3	513	87.84%	96.25%	96.79%	
#383	311	0	0	0	311	25	23	2	2	261	32	22	10	229	82.97%	87.74%	91.24%	
#384	0	12	0	0	12	3	0	2	2	7	2	2	0	5	50.00%	71.43%	71.43%	
#385	0	15	0	0	15	6	2	2	2	5	2	0	2	3	33.33%	60.00%	100.00%	
#386	0	25	0	0	25	15	0	4	4	6	3	3	0	3	14.29%	50.00%	50.00%	
#387	0	41	0	0	41	17	3	4	4	17	4	1	3	13	41.94%	76.47%	92.86%	
#388	0	139	0	0	139	95	22	11	11	11	5	4	1	6	5.71%	54.55%	60.00%	
#389	0	155	0	0	155	91	14	13	13	37	12	10	2	25	19.84%	67.57%	71.43%	
#390	1	1	0	0	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#391	70	0	0	0	70	21	5	0	0	44	17	16	1	27	42.19%	61.36%	62.79%	
#392	641	0	0	0	641	52	44	2	2	543	18	16	2	525	88.53%	96.69%	97.04%	
#393	54	0	0	0	54	15	6	0	0	33	4	4	0	29	60.42%	87.88%	87.88%	
#394	17	0	0	0	17	2	3	1	1	11	2	1	1	9	75.00%	81.82%	90.00%	
#395	0	238	0	0	238	129	39	15	15	55	24	10	14	31	18.24%	56.36%	75.61%	
#396	40	0	0	0	40	5	6	0	0	29	12	9	3	17	54.84%	58.62%	65.38%	
#397	1	0	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#398	8	0	0	0	8	1	3	0	0	4	4	4	0	0	0.00%	0.00%	0.00%	
#399	64	0	0	0	64	11	11	0	0	42	14	10	4	28	57.14%	66.67%	73.68%	
#400	81	0	0	0	81	1	0	3	3	77	22	17	5	55	75.34%	71.43%	76.39%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects		Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout				Auto Clarification	BST Caused Fallout					
#401		793	0	0	0	793	60	625	198	174	24	427	61.00%	68.32%	71.05%	
#402		27	0	0	0	27	5	20	10	5	5	10	58.82%	50.00%	66.67%	
#403		10	0	0	0	10	0	9	6	3	3	3	42.86%	33.33%	50.00%	
#404		12	0	0	0	12	0	11	9	4	5	2	33.33%	18.18%	33.33%	
#405		20	0	0	0	20	0	17	6	3	3	11	64.71%	64.71%	78.57%	
#406		47	0	0	0	47	3	40	9	8	1	31	72.09%	77.50%	79.49%	
#407		48	0	0	0	48	9	29	14	8	6	15	45.45%	51.72%	65.22%	
#408		59	0	0	0	59	5	49	22	14	8	27	62.79%	55.10%	65.85%	
#409		62	0	0	0	62	6	51	22	20	2	29	54.72%	56.86%	59.18%	
#410		278	0	0	0	278	17	132	64	52	12	68	27.42%	51.52%	56.67%	
#411		4	0	0	0	4	4	0	0	0	0	0	0.00%	0.00%	0.00%	
#412		86	0	0	0	86	25	49	16	14	2	33	45.83%	67.35%	70.21%	
#413		124	0	0	0	124	15	98	20	18	2	78	74.29%	79.59%	81.25%	
#414		162	0	0	0	162	6	143	48	46	2	95	61.69%	66.43%	67.38%	
#415		0	0	0	0	386	34	292	111	100	11	181	53.39%	61.99%	64.41%	
#416		0	0	0	0	66	19	41	15	14	1	26	44.07%	63.41%	65.00%	
#417		0	0	0	0	85	8	67	30	25	5	37	52.11%	55.22%	59.68%	
#418		0	0	0	0	203	19	153	49	45	4	104	57.78%	69.80%	69.80%	
#419		0	0	0	0	146	24	112	34	27	7	78	67.83%	69.64%	74.29%	
#420		4	0	0	0	4	3	1	1	1	0	0	0.00%	0.00%	0.00%	
#421		199	0	0	0	199	10	168	37	31	6	131	71.98%	77.98%	80.86%	
#422		292	0	0	0	292	28	225	78	64	14	147	60.74%	65.33%	69.67%	
#423		541	0	0	0	541	109	349	137	117	20	212	52.87%	60.74%	64.44%	
#424		829	0	0	0	829	104	637	185	145	40	452	67.26%	70.96%	75.71%	
#425		1144	0	0	0	1144	95	933	206	177	29	727	72.19%	77.92%	80.42%	
#426		1163	0	0	0	1163	43	993	85	72	13	908	82.32%	91.44%	92.65%	
#427		14	0	0	0	14	2	10	3	3	0	7	58.33%	70.00%	70.00%	
#428		65	0	0	0	65	5	52	4	3	1	48	81.36%	92.31%	94.12%	
#429		460	0	0	0	460	24	428	19	18	1	409	94.24%	95.56%	95.78%	
#430		28	0	0	0	28	5	18	2	1	1	16	76.19%	88.89%	94.12%	
LENS Subtotal		245877	0	0	0	245877	22624	201574	29933	24225	5708	171641	79.30%	85.15%	87.63%	
EDI Subtotal		0	57717	0	0	57717	11682	41328	5936	3080	2856	35392	82.64%	85.64%	91.99%	
TAG Subtotal		0	0	51698	51698	51698	6206	40867	10816	8684	2132	30051	69.88%	73.53%	77.58%	
TOTAL INTERFACES		245877	57717	51698	355292	29195	40512	283769	46685	35989	10696	237084	78.44%	83.55%	86.82%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
#1		0	1	0	1	0	0	0	1	0	0	0	0	0	100.00%	100.00%	100.00%
#2		0	4	0	4	3	0	0	1	1	0	0	0	0	0.00%	0.00%	0.00%
#3		0	1	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
#4		10	0	0	10	4	3	1	2	2	1	1	1	0	0.00%	0.00%	0.00%
#5		3	0	0	3	0	0	0	3	1	1	1	1	2	66.67%	66.67%	66.67%
#6		566	0	0	566	34	41	6	485	72	70	413	413	694	79.88%	85.15%	85.51%
#7		815	0	0	815	23	46	1	745	51	43	694	694	694	91.32%	93.15%	94.17%
#8		0	0	3	3	0	1	1	1	1	1	0	0	0	0.00%	0.00%	0.00%
#9		656	0	0	656	26	36	1	593	37	28	556	556	556	91.15%	93.76%	95.21%
#10		18	0	0	18	4	3	1	10	5	4	5	5	5	38.46%	50.00%	55.56%
#11		768	0	0	768	61	16	1	690	44	42	646	646	646	86.25%	93.62%	93.90%
#12		1	0	0	1	0	0	0	1	1	1	0	0	0	0.00%	0.00%	0.00%
#13		2230	0	0	2230	91	230	2	1907	111	54	1796	1796	1796	92.53%	94.18%	97.08%
#14		4	0	0	4	2	1	0	1	1	1	0	0	0	0.00%	0.00%	0.00%
#15		7	0	0	7	0	0	0	7	0	0	7	7	7	100.00%	100.00%	100.00%
#16		399	0	0	399	15	14	0	370	10	9	360	360	360	93.75%	97.30%	97.56%
#17		16	0	0	16	4	0	1	11	5	5	6	6	6	40.00%	54.55%	54.55%
#18		201	0	0	201	24	15	0	162	24	22	138	138	138	75.00%	85.19%	86.25%
#19		10	0	0	10	0	3	0	7	1	1	6	6	6	85.71%	85.71%	85.71%
#20		2129	0	0	2129	94	162	6	1867	199	177	1668	1668	1668	86.02%	89.34%	90.41%
#21		3	0	0	3	0	0	0	3	3	1	2	2	2	0.00%	0.00%	0.00%
#22		8	0	0	8	0	3	0	5	1	1	4	4	4	80.00%	80.00%	80.00%
#23		1	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#24		66	0	0	66	6	5	1	54	11	10	43	43	43	72.88%	79.63%	81.13%
#25		40	0	0	40	1	12	0	27	3	3	24	24	24	85.71%	88.89%	88.89%
#26		0	0	30	30	5	16	3	6	6	3	0	0	0	0.00%	0.00%	0.00%
#27		0	0	177	177	38	38	4	97	34	23	63	63	63	50.81%	64.95%	73.26%
#28		128	0	0	128	7	54	0	67	11	9	56	56	56	77.78%	83.58%	86.15%
#29		369	0	0	369	34	47	5	283	71	45	212	212	212	72.85%	74.91%	82.48%
#30		183	0	0	183	24	10	2	147	11	11	136	136	136	79.53%	92.52%	92.52%
#31		155	0	0	155	26	8	0	121	3	1	118	118	118	81.38%	97.52%	99.16%
#32		388	0	0	388	18	23	0	347	16	16	331	331	331	90.68%	95.39%	95.93%
#33		290	0	0	290	24	4	0	262	9	8	253	253	253	88.77%	96.56%	96.93%
#34		179	0	0	179	24	22	0	133	22	17	111	111	111	73.03%	83.46%	86.72%
#35		0	0	392	392	2	15	0	375	16	14	359	359	359	95.73%	95.73%	96.25%
#36		3	0	0	3	0	0	1	2	1	1	1	1	1	50.00%	50.00%	50.00%
#37		28	0	0	28	0	0	1	27	1	1	26	26	26	96.30%	96.30%	96.30%
#38		321	0	0	321	36	18	4	263	34	23	229	229	229	79.51%	87.07%	90.87%
#39		0	0	1449	1449	6	71	0	1372	38	31	1334	1334	1334	97.30%	97.30%	97.73%
#40		162	0	0	162	11	22	0	129	19	18	110	110	110	79.14%	85.27%	85.94%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Validated			Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation			
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Falloff	Total	Auto Clarification	Pending Supps (Z Status)	LSR's					Total System Falloff	BST Caused Falloff	CLEC Caused Falloff
#41		5	0	0	5	0	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#42		840	0	0	840	66	48	1	725	59	48	11	666	666	85.38%	91.86%	93.28%
#43		4	0	0	4	1	0	0	3	1	1	0	2	2	50.00%	66.67%	66.67%
#44		441	0	0	441	25	14	6	396	86	76	10	310	310	75.43%	78.28%	80.31%
#45		23	0	0	23	5	0	0	18	7	6	1	11	11	50.00%	61.11%	64.71%
#46		0	0	1883	1883	125	135	6	1617	171	134	37	1446	1446	84.81%	89.42%	91.52%
#47		74	0	0	74	15	6	0	53	1	1	0	52	52	76.47%	98.11%	98.11%
#48		1159	0	0	1159	144	114	1	900	73	52	21	827	827	80.84%	91.89%	94.08%
#49		0	0	1033	1033	4	38	0	991	70	66	4	921	921	92.94%	92.94%	93.31%
#50		90	0	0	90	2	18	4	66	20	19	1	46	46	68.66%	69.70%	70.77%
#51		6	0	0	6	0	0	0	6	1	1	0	5	5	83.33%	83.33%	83.33%
#52		4	0	0	4	1	1	0	2	2	2	0	0	0	0.00%	0.00%	0.00%
#53		148	0	0	148	2	9	1	136	24	18	6	112	112	84.85%	82.35%	86.15%
#54		10	0	0	10	0	10	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#55		37023	0	0	37023	1909	5448	117	29549	8491	7004	1487	21058	21058	70.26%	71.26%	75.04%
#56		256	0	0	256	25	12	1	218	7	7	0	211	211	86.83%	96.79%	96.79%
#57		51	0	0	51	0	12	0	39	4	3	1	35	35	92.11%	89.74%	92.11%
#58		0	0	2	2	0	0	1	1	0	0	0	1	1	100.00%	100.00%	100.00%
#59		26	0	0	26	4	1	0	21	1	1	0	20	20	80.00%	95.24%	95.24%
#60		28	0	0	28	3	5	0	20	8	8	0	12	12	52.17%	60.00%	60.00%
#61		1477	0	0	1477	168	57	6	1246	188	170	18	1058	1058	75.79%	84.91%	86.16%
#62		2	0	0	2	0	0	0	2	0	0	0	2	2	100.00%	100.00%	100.00%
#63		28	0	0	28	1	5	1	21	6	6	0	15	15	68.18%	71.43%	71.43%
#64		1187	0	0	1187	90	52	1	1044	79	71	8	965	965	85.70%	92.43%	93.15%
#65		3619	0	0	3619	277	268	12	3062	205	142	63	2857	2857	87.21%	93.31%	95.27%
#66		466	0	0	466	41	26	0	399	58	44	14	341	341	80.05%	85.46%	88.57%
#67		664	0	0	664	68	47	0	549	33	30	3	516	516	84.04%	93.99%	94.51%
#68		124	0	0	124	15	10	0	99	13	11	2	86	86	76.79%	86.87%	88.66%
#69		534	0	0	534	29	35	14	456	80	56	24	376	376	81.56%	82.46%	87.04%
#70		0	0	33	33	5	10	2	16	12	3	9	4	4	33.33%	25.00%	57.14%
#71		0	0	2	2	0	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#72		364	0	0	364	14	40	0	310	30	24	6	280	280	88.05%	90.32%	92.11%
#73		3	0	0	3	1	1	0	1	1	1	0	0	0	0.00%	0.00%	0.00%
#74		178	0	0	178	23	13	2	140	27	21	6	113	113	71.97%	80.71%	84.33%
#75		113	0	0	113	17	12	0	84	22	14	8	62	62	66.67%	73.81%	81.58%
#76		40	0	0	40	3	5	0	32	7	7	0	25	25	71.43%	78.13%	78.13%
#77		1	0	0	1	0	0	0	1	0	0	0	1	1	100.00%	100.00%	100.00%
#78		105	0	0	105	1	7	0	97	12	11	1	85	85	87.63%	87.63%	88.54%
#79		567	0	0	567	57	7	0	503	13	7	6	490	490	88.45%	97.42%	98.59%
#80		219	0	0	219	29	18	0	172	13	7	6	159	159	81.54%	92.44%	95.78%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH							
Company Info		LESOG																			
Name	RESH / OCN	Mechanized Interface Used				Rejects				Validated				Errors				Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's								
#81		1	0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%
#82		1	0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%
#83		988	0	0	988	107	114	3	764	62	56	6	702	81.16%	91.86%	92.61%					
#84		251	0	0	251	31	10	0	210	9	7	2	201	84.10%	95.71%	96.63%					
#85		361	0	0	361	0	37	0	324	13	9	4	311	97.19%	95.96%	97.19%					
#86		0	67	0	67	2	3	3	59	18	4	14	41	87.23%	69.49%	91.11%					
#87		4	0	0	4	0	3	0	1	1	1	0	0	0.00%	0.00%	0.00%					
#88		1162	0	0	1162	110	82	9	961	184	104	80	777	78.41%	80.85%	88.20%					
#89		427	0	0	427	35	28	1	363	50	37	13	313	81.30%	86.23%	89.43%					
#90		1794	0	0	1794	200	108	4	1482	129	106	23	1353	81.56%	91.30%	92.73%					
#91		94	0	0	94	5	5	1	83	40	37	3	43	50.59%	51.81%	53.75%					
#92		105	0	0	105	17	9	0	79	3	3	0	76	79.17%	96.20%	96.20%					
#93		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%					
#94		823	0	0	823	66	99	3	655	89	82	7	566	79.27%	86.41%	87.35%					
#95		0	3046	0	3046	236	235	5	2570	473	361	112	2097	77.84%	81.60%	85.31%					
#96		3843	0	0	3843	441	395	51	2956	840	706	134	2116	64.85%	71.58%	74.98%					
#97		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%					
#98		0	0	8	8	3	2	0	3	1	1	0	2	33.33%	66.67%	66.67%					
#99		16	0	0	16	3	1	0	12	8	6	2	4	30.77%	33.33%	40.00%					
#100		70	0	0	70	11	2	0	57	14	14	0	43	63.24%	75.44%	75.44%					
#101		545	0	0	545	27	36	0	482	41	23	18	441	89.82%	91.49%	95.04%					
#102		0	0	9529	9529	71	314	14	9130	346	282	64	8784	96.14%	96.21%	96.89%					
#103		2844	0	0	2844	251	167	17	2409	319	254	65	2090	80.54%	86.76%	89.16%					
#104		42	0	0	42	9	7	0	26	9	8	1	17	50.00%	65.38%	68.00%					
#105		0	8	0	8	0	1	0	7	2	2	0	5	71.43%	71.43%	71.43%					
#106		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%					
#107		215	0	0	215	10	16	3	186	26	20	6	160	84.21%	86.02%	88.89%					
#108		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%					
#109		351	0	0	351	11	33	5	302	102	82	20	200	68.26%	66.23%	70.92%					
#110		44	0	0	44	12	10	1	21	15	3	12	6	28.57%	28.57%	66.67%					
#111		74	0	0	74	8	2	0	64	5	1	4	59	86.76%	92.19%	98.33%					
#112		8	0	0	8	0	0	0	8	6	0	0	8	100.00%	100.00%	100.00%					
#113		45	0	0	45	3	6	0	36	6	6	0	30	76.92%	83.33%	83.33%					
#114		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%					
#115		271	0	0	271	16	159	0	96	34	28	6	62	58.49%	64.58%	68.89%					
#116		143	0	0	143	11	15	1	116	44	42	2	72	57.60%	62.07%	63.16%					
#117		58	0	0	58	1	5	2	50	3	2	1	47	94.00%	94.00%	95.92%					
#118		637	0	0	637	78	41	2	516	54	30	24	462	81.05%	89.53%	93.90%					
#119		62	0	0	62	1	4	0	57	2	2	0	55	94.83%	96.49%	96.49%					
#120		0	2505	0	2505	165	174	7	2159	207	177	30	1952	85.09%	90.41%	91.69%					

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

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AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
#121		0	9611	0	9611	170	2232	78	7131	1329	845	484	5802	85.11%	81.36%	87.29%	
#122		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#123		459	0	0	459	9	37	0	413	12	6	6	401	96.39%	97.09%	98.53%	
#124		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#125		9	0	0	9	6	0	0	3	1	1	0	2	22.22%	66.67%	66.67%	
#126		128	0	0	128	6	5	1	116	9	7	2	107	89.17%	92.24%	93.86%	
#127		359	0	0	359	41	4	0	314	14	11	3	300	85.23%	95.54%	96.46%	
#128		74	0	0	74	15	7	1	51	9	8	1	42	64.62%	82.35%	84.00%	
#129		0	0	3628	3628	7	557	19	3045	2452	1990	462	593	22.90%	19.47%	22.96%	
#130		5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%	
#131		98	0	0	98	3	8	0	87	2	1	1	85	95.51%	97.70%	98.84%	
#132		7	0	0	7	1	3	0	3	3	3	0	0	0.00%	0.00%	0.00%	
#133		35	0	0	35	2	10	0	23	12	4	8	11	64.71%	47.83%	73.33%	
#134		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#135		0	0	2	2	0	2	1	0	0	0	0	0	0.00%	0.00%	0.00%	
#136		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#137		201	0	0	201	19	23	0	159	12	11	1	147	83.05%	92.45%	93.04%	
#138		97	0	0	97	21	22	0	54	14	14	0	40	53.33%	74.07%	74.07%	
#139		76	0	0	76	16	5	1	54	6	6	0	48	68.57%	88.89%	88.89%	
#140		0	0	3530	3530	142	81	22	3285	244	205	39	3041	89.76%	92.57%	93.68%	
#141		7957	0	0	7957	658	458	12	6829	329	285	44	6500	87.33%	95.18%	95.80%	
#142		358	0	0	358	52	46	0	260	53	41	12	207	69.00%	79.62%	83.47%	
#143		3209	0	0	3209	171	255	6	2777	118	101	17	2659	90.72%	95.75%	96.34%	
#144		38	0	0	38	0	0	2	36	14	10	4	22	68.75%	61.11%	68.75%	
#145		856	0	0	856	93	41	0	722	62	55	7	660	81.68%	91.41%	92.31%	
#146		53	0	0	53	7	9	0	37	3	3	0	34	77.27%	91.89%	91.89%	
#147		114	0	0	114	7	2	2	103	19	18	1	84	77.06%	81.55%	82.35%	
#148		975	0	0	975	95	99	1	780	54	47	7	726	83.64%	93.08%	93.92%	
#149		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#150		95	0	0	95	1	0	0	94	8	8	0	86	90.53%	91.49%	91.49%	
#151		101	0	0	101	9	1	0	91	2	1	1	89	89.90%	97.80%	98.89%	
#152		732	0	0	732	59	27	0	646	65	62	3	581	82.76%	89.94%	90.36%	
#153		0	0	103	103	1	10	0	92	9	7	2	83	91.21%	90.22%	92.22%	
#154		115	0	0	115	3	7	0	105	2	2	0	103	95.37%	98.10%	98.10%	
#155		0	0	2	2	0	0	1	1	1	1	0	0	0.00%	0.00%	0.00%	
#156		6	0	0	6	0	4	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#157		3696	0	0	3696	662	244	27	2763	286	231	55	2477	73.50%	89.65%	91.47%	
#158		826	0	0	826	97	65	0	684	35	28	7	629	83.42%	94.73%	95.74%	
#159		121	0	0	121	15	5	0	101	8	7	1	93	80.87%	92.08%	93.00%	
#160		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

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AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH				
Company Info		Mechanized Interface Used						LESOG			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Flowthrough	Calculation	Calculation
#161		435	0	0	435	42	32	358	20	3	358	20	18	2	338	84.92%	94.41%	94.94%
#162		73	0	0	73	15	14	44	8	0	44	8	3	5	36	66.67%	81.82%	92.31%
#163		1011	0	0	1011	91	80	634	89	6	634	89	68	21	745	82.41%	89.33%	91.64%
#164		0	0	997	997	5	93	899	15	0	899	15	13	2	884	98.00%	98.33%	98.55%
#165		100	0	0	100	6	11	82	19	1	82	19	14	5	63	75.90%	76.83%	81.82%
#166		1533	0	0	1533	103	44	1383	88	3	1383	88	79	9	1295	87.68%	93.64%	94.25%
#167		5	0	0	5	0	0	5	5	0	5	5	5	0	0	0.00%	0.00%	0.00%
#168		138	0	0	138	15	10	113	11	0	113	11	9	2	102	80.95%	90.27%	91.89%
#169		6071	0	0	6071	270	1455	4346	255	0	4346	255	124	131	4091	91.22%	94.13%	97.06%
#170		108	0	0	108	5	4	99	16	0	99	16	16	0	83	79.81%	83.84%	83.84%
#171		435	0	0	435	41	27	364	26	2	364	26	22	4	338	84.29%	92.86%	93.99%
#172		407	0	0	407	16	20	369	20	2	369	20	18	2	349	91.12%	94.58%	95.10%
#173		1193	0	0	1193	103	67	1020	248	3	1020	248	234	14	772	69.61%	75.69%	76.74%
#174		670	0	0	670	78	95	497	34	0	497	34	27	7	463	81.51%	93.16%	94.49%
#175		780	0	0	780	46	15	718	14	1	718	14	13	1	704	92.27%	98.05%	98.19%
#176		7	0	0	7	0	0	5	2	2	5	2	1	0	4	80.00%	80.00%	80.00%
#177		1564	0	0	1564	115	76	1369	57	4	1369	57	44	13	1312	89.19%	95.84%	96.76%
#178		199	0	0	199	8	10	181	11	0	181	11	10	1	170	90.43%	93.92%	94.44%
#179		2	0	0	2	0	1	1	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
#180		79	0	0	79	10	8	60	9	1	60	9	8	1	51	73.91%	85.00%	86.44%
#181		465	0	0	465	40	55	368	43	2	368	43	36	7	325	81.05%	88.32%	90.03%
#182		32	0	0	32	1	9	22	12	0	22	12	11	1	10	45.45%	45.45%	47.62%
#183		225	0	0	225	22	23	177	30	3	177	30	20	10	147	77.78%	83.05%	88.02%
#184		1047	0	0	1047	104	110	831	49	2	831	49	36	13	782	84.82%	94.10%	95.60%
#185		358	0	0	358	24	6	328	11	0	328	11	10	1	317	90.31%	96.65%	96.94%
#186		40	0	0	40	3	2	35	7	0	35	7	6	1	28	75.68%	80.00%	82.35%
#187		1	0	0	1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
#188		0	0	0	0	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#189		3620	0	0	3620	313	220	3076	275	11	3076	275	231	44	2801	83.74%	91.06%	92.38%
#190		6822	0	0	6822	232	437	6148	396	5	6148	396	326	70	5752	91.16%	93.56%	94.64%
#191		18	0	0	18	2	3	13	4	0	13	4	4	0	9	60.00%	69.23%	69.23%
#192		1552	0	0	1552	133	80	1334	90	5	1334	90	80	10	1244	85.38%	93.25%	93.96%
#193		690	0	0	690	43	66	577	52	4	577	52	45	7	525	85.64%	90.99%	92.11%
#194		23	0	0	23	0	0	23	0	0	23	0	0	0	23	100.00%	100.00%	100.00%
#195		477	0	0	477	43	23	411	25	0	411	25	24	1	386	85.21%	93.92%	94.15%
#196		301	0	0	301	15	28	223	126	35	223	126	115	11	97	42.73%	43.50%	45.75%
#197		0	79	0	79	5	21	45	9	8	45	9	2	7	36	83.72%	80.00%	94.74%
#198		8	0	0	8	0	1	7	2	0	7	2	2	0	5	71.43%	71.43%	71.43%
#199		3304	0	0	3304	371	1104	1800	730	29	1800	730	298	432	1070	61.53%	58.44%	78.22%
#200		257	0	0	257	25	27	201	52	4	201	52	45	7	149	68.04%	74.13%	76.80%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit A JV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Rejects		Validated		Errors		Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout
#201		20	0	0	20	0	1	0	19	0	0	0	19	100.00%	100.00%	100.00%
#202		7	0	0	7	0	0	1	6	3	3	0	3	50.00%	50.00%	50.00%
#203		88	0	0	88	0	7	0	81	7	6	1	74	92.50%	91.36%	92.50%
#204		0	0	8	8	2	1	0	5	2	2	0	3	42.86%	60.00%	60.00%
#205		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
#206		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
#207		51	0	0	51	7	3	0	41	6	5	1	35	74.47%	85.37%	87.50%
#208		23	0	0	23	1	5	0	17	1	1	0	16	88.89%	94.12%	94.12%
#209		376	0	0	376	51	204	0	121	9	3	6	112	67.47%	92.56%	97.39%
#210		113	0	0	113	13	11	0	89	10	7	3	79	79.80%	88.76%	91.86%
#211		282	0	0	282	12	20	1	249	28	26	2	221	85.33%	88.76%	89.47%
#212		0	9434	0	9434	335	2341	3	6755	589	371	218	6166	89.73%	91.28%	94.32%
#213		0	14774	0	14774	543	3539	3	10689	586	285	301	10103	92.43%	94.52%	97.26%
#214		134	0	0	134	9	9	0	116	14	11	3	102	83.61%	87.93%	90.27%
#215		314	0	0	314	17	30	0	267	17	17	0	250	88.03%	93.63%	93.63%
#216		10	0	0	10	2	2	2	4	3	3	0	1	16.67%	25.00%	25.00%
#217		1245	0	0	1245	82	56	1	1106	53	37	16	1053	89.85%	95.21%	96.61%
#218		26	0	0	26	6	3	1	16	2	1	1	14	66.67%	87.50%	93.33%
#219		0	0	7	7	3	0	2	2	2	0	2	0	0.00%	0.00%	0.00%
#220		0	0	5344	5344	536	583	60	4165	490	350	140	3675	80.57%	88.24%	91.30%
#221		2	0	0	2	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#222		30090	0	0	30090	1470	1139	14	27467	626	502	124	26841	93.16%	97.72%	98.16%
#223		869	0	0	869	24	63	1	781	40	32	8	741	92.97%	94.88%	95.86%
#224		2651	0	0	2651	311	414	6	1920	311	241	70	1609	74.46%	83.80%	86.97%
#225		1	0	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#226		5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%
#227		67	0	0	67	3	10	0	54	12	12	0	42	73.68%	77.78%	77.78%
#228		82	0	0	82	3	7	0	72	0	0	0	72	96.00%	100.00%	100.00%
#229		99	0	0	99	10	12	0	77	7	6	1	70	81.40%	90.91%	92.11%
#230		18	0	0	18	0	0	0	18	2	1	1	16	94.12%	88.89%	94.12%
#231		28345	0	0	28345	2311	2654	64	23316	1884	1670	214	21432	84.33%	91.92%	92.77%
#232		27	0	0	27	1	4	0	22	5	4	1	17	77.27%	77.27%	80.95%
#233		3	0	0	3	0	2	0	1	1	1	0	0	0.00%	0.00%	0.00%
#234		241	0	0	241	5	62	0	174	32	29	3	142	80.68%	81.61%	83.04%
#235		19	0	0	19	2	9	0	8	2	2	0	6	60.00%	75.00%	75.00%
#236		780	0	0	780	107	70	2	601	43	29	14	558	80.40%	92.85%	95.06%
#237		191	0	0	191	6	16	7	162	73	56	17	89	58.94%	54.94%	61.38%
#238		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%
#239		22	0	0	22	5	1	1	15	6	6	0	9	45.00%	60.00%	60.00%
#240		84	0	0	84	2	6	0	76	0	0	0	76	97.44%	100.00%	100.00%

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH											
Company Info		Mechanized Interface Used						LESOG						Errors			Achieved Flowthrough			Base Calculation			CLEC Error Excluded Calculation		
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation								
						Total Manual	Fallout											Auto Clarification	LSR's	LSR's	LSR's	LSR's	LSR's		
#241		235	0	0	235	19	0	9	1	206	27	25	2	179	80.27%	86.89%	87.75%								
#242		126	0	0	126	10	4	4	4	108	10	8	2	98	84.48%	90.74%	92.45%								
#243		0	0	89	89	7	0	31	0	51	12	6	6	39	75.00%	76.47%	86.57%								
#244		1288	0	0	1288	44	0	93	0	1151	42	39	3	1109	93.04%	96.35%	96.60%								
#245		123	0	0	123	3	5	5	2	113	4	4	0	109	93.97%	96.46%	96.46%								
#246		0	64	0	64	3	0	5	0	56	9	6	3	47	83.93%	83.93%	88.68%								
#247		157	0	0	157	1	11	11	1	144	7	4	3	137	96.48%	95.14%	97.16%								
#248		0	0	968	968	27	64	64	0	877	29	18	11	848	94.96%	96.69%	97.92%								
#249		365	0	0	365	98	32	32	3	232	44	38	6	188	58.02%	81.03%	83.19%								
#250		1861	0	0	1861	144	82	82	6	1629	164	130	34	1465	84.24%	89.93%	91.85%								
#251		33	0	0	33	6	6	6	0	21	5	5	0	16	58.26%	76.19%	76.19%								
#252		215	0	0	215	9	27	27	1	178	38	35	3	140	76.09%	80.00%	80.00%								
#253		242	0	0	242	6	4	4	0	232	12	11	1	220	92.83%	94.83%	95.24%								
#254		396	0	0	396	35	17	17	2	342	37	32	5	305	81.99%	89.18%	90.50%								
#255		604	0	0	604	54	17	17	0	533	20	17	3	513	87.84%	96.25%	96.79%								
#256		298	0	0	298	25	22	22	2	249	24	19	5	225	83.64%	90.36%	92.21%								
#257		0	7	0	7	0	4	4	1	2	0	0	0	2	100.00%	100.00%	100.00%								
#258		1	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%								
#259		641	0	0	641	52	44	44	2	543	18	16	2	525	88.53%	96.69%	97.04%								
#260		54	0	0	54	15	6	6	0	33	4	4	0	29	60.42%	87.88%	87.88%								
#261		17	0	0	17	2	3	3	1	11	2	1	1	9	75.00%	81.82%	90.00%								
#262		1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%								
#263		8	0	0	8	1	3	3	0	4	4	4	0	0	0.00%	0.00%	0.00%								
#264		49	0	0	49	9	10	10	0	30	10	7	3	20	55.56%	66.67%	74.07%								
#265		326	0	0	326	37	17	17	6	266	44	41	3	222	74.00%	83.46%	84.41%								
#266		27	0	0	27	2	5	5	0	20	10	5	5	10	58.82%	50.00%	66.67%								
#267		1	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%								
#268		41	0	0	41	12	4	4	0	25	8	7	1	17	47.22%	68.00%	70.83%								
#269		0	0	131	131	8	17	17	0	106	33	26	7	73	68.22%	68.87%	73.74%								
#270		4	0	0	4	0	2	2	0	2	2	2	0	0	0.00%	0.00%	0.00%								
#271		13	0	0	13	0	8	8	0	5	5	5	0	0	0.00%	0.00%	0.00%								
#272		375	0	0	375	24	79	79	9	263	81	69	12	182	66.18%	69.20%	72.51%								
#273		1163	0	0	1163	123	43	43	4	993	85	72	13	908	82.32%	91.44%	92.65%								
#274		14	0	0	14	2	2	2	0	10	3	3	0	7	58.33%	70.00%	70.00%								
#275		65	0	0	65	8	5	5	0	52	4	3	1	48	81.36%	92.31%	94.12%								
#276		457	0	0	457	7	21	21	1	428	19	18	1	409	94.24%	95.56%	95.78%								
LENS Subtotal		199603	0	0	199603	14441	17999	17999	632	166531	20118	16348	3770	146413	82.62%	87.92%	89.96%								
EDI Subtotal		0	45673	0	45673	1732	10010	10010	108	33823	3478	2177	1301	30345	88.59%	89.72%	93.31%								
TAG Subtotal		0	0	29354	29354	997	2082	2082	136	26139	3984	3176	808	22155	84.15%	84.76%	87.46%								
TOTAL INTERFACES		199603	45673	29354	274630	17170	30091	30091	876	226493	27580	21701	5879	198913	83.65%	87.82%	90.16%								

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated		Errors		Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout					BST Caused Fallout
#1		20	0	0	0	20	8	5	7	3	3	0	4	26.67%	57.14%	57.14%
#2		6	0	0	0	6	2	2	2	2	1	0	0	0.00%	0.00%	0.00%
#3		119	0	0	119	26	23	64	6	36	30	28	33.33%	43.75%	48.28%	48.28%
#4		47	0	0	47	5	15	27	0	10	8	17	56.67%	62.96%	68.00%	68.00%
#5		1	0	0	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#6		15	0	0	15	6	1	8	0	1	1	7	50.00%	87.50%	87.50%	87.50%
#7		14	0	0	14	3	3	8	0	5	2	3	37.50%	37.50%	60.00%	60.00%
#8		51	0	0	51	7	5	37	2	22	16	15	39.47%	40.54%	48.39%	48.39%
#9		46	0	0	46	32	3	1	10	8	8	2	4.76%	20.00%	20.00%	20.00%
#10		4	0	0	4	1	0	3	0	2	2	1	25.00%	33.33%	33.33%	33.33%
#11		27	0	0	27	3	7	17	0	5	5	12	60.00%	70.59%	70.59%	70.59%
#12		5	0	0	5	1	4	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#13		2	0	0	2	0	1	1	0	1	1	0	0.00%	0.00%	0.00%	0.00%
#14		61	0	0	61	19	2	38	2	16	15	22	39.29%	57.89%	59.46%	59.46%
#15		0	0	11	11	7	3	0	0	1	0	0	0.00%	0.00%	0.00%	0.00%
#16		0	0	162	162	87	26	46	3	33	16	13	11.21%	28.26%	44.83%	44.83%
#17		60	0	0	60	6	14	40	0	16	12	24	57.14%	60.00%	66.67%	66.67%
#18		294	0	0	294	64	23	199	8	94	72	105	43.57%	52.76%	59.32%	59.32%
#19		36	0	0	36	4	1	31	0	10	7	21	65.63%	67.74%	75.00%	75.00%
#20		1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%
#21		1	0	0	1	0	0	1	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#22		0	1	0	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#23		7	0	0	7	1	1	5	0	2	2	3	50.00%	60.00%	60.00%	60.00%
#24		3	0	0	3	1	1	1	0	1	1	0	0.00%	0.00%	0.00%	0.00%
#25		6	0	0	6	0	1	5	0	2	1	3	75.00%	60.00%	75.00%	75.00%
#26		9	0	0	9	1	0	6	2	1	0	5	83.33%	83.33%	100.00%	100.00%
#27		99	0	0	99	92	1	6	0	4	3	2	2.06%	33.33%	40.00%	40.00%
#28		6	0	0	6	0	3	3	0	3	3	0	0.00%	0.00%	0.00%	0.00%
#29		57	0	0	57	2	8	47	0	22	20	25	53.19%	53.19%	55.56%	55.56%
#30		6	0	0	6	0	3	3	0	3	3	0	0.00%	0.00%	0.00%	0.00%
#31		2324	0	0	2324	332	371	1601	20	740	610	861	47.75%	53.78%	58.53%	58.53%
#32		1	0	0	1	0	0	0	0	0	0	1	100.00%	100.00%	100.00%	100.00%
#33		75	0	0	75	12	6	55	2	29	23	26	42.62%	47.27%	53.06%	53.06%
#34		261	0	0	261	24	36	197	4	84	66	113	55.67%	57.36%	63.13%	63.13%
#35		30	0	0	30	12	1	17	0	10	5	7	29.17%	41.18%	58.33%	58.33%
#36		83	0	0	83	9	9	61	4	16	13	45	67.16%	73.77%	77.59%	77.59%
#37		62	0	0	62	7	9	45	1	28	24	17	35.42%	37.78%	41.46%	41.46%
#38		17	0	0	17	13	0	4	0	1	1	3	17.65%	75.00%	75.00%	75.00%
#39		0	0	2	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%
#40		15	0	0	15	6	2	7	0	1	1	6	46.15%	85.71%	85.71%	85.71%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
#41		2	0	0	2	0	0	0	0	0	0	0	0	0	0.00%	0.00%	
#42		2	0	0	2	1	0	0	1	1	1	1	1	0	0.00%	0.00%	
#43		44	0	0	44	1	14	2	27	25	12	13	2	13.33%	7.41%	14.29%	
#44		6	0	0	6	0	5	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#45		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#46		35	0	0	35	12	8	0	15	14	9	5	1	4.55%	6.67%	10.00%	
#47		12	0	0	12	1	0	0	11	2	2	0	9	75.00%	81.82%	81.82%	
#48		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#49		4	0	0	4	2	1	0	1	0	0	0	1	33.33%	100.00%	100.00%	
#50		8	0	0	8	1	0	0	7	3	3	0	4	50.00%	57.14%	57.14%	
#51		8	0	0	8	0	0	0	8	4	4	0	4	50.00%	50.00%	50.00%	
#52		7	0	0	7	5	0	0	2	1	1	0	1	14.29%	50.00%	50.00%	
#53		0	0	17	17	12	1	0	4	3	3	0	1	6.25%	25.00%	25.00%	
#54		22	0	0	22	10	3	0	9	5	5	0	4	21.05%	44.44%	44.44%	
#55		2	0	0	2	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#56		30	0	0	30	3	8	0	19	8	6	2	11	55.00%	57.89%	64.71%	
#57		293	0	0	293	38	28	10	216	78	50	28	138	60.79%	63.89%	73.40%	
#58		32	0	0	32	7	7	0	18	6	2	4	12	57.14%	66.67%	85.71%	
#59		0	151	0	151	43	17	2	89	43	29	14	46	38.98%	51.69%	61.33%	
#60		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#61		1256	0	0	1256	245	164	14	833	425	323	102	408	41.80%	48.98%	55.81%	
#62		9	0	0	9	1	3	0	5	4	4	0	1	16.67%	20.00%	20.00%	
#63		46	0	0	46	15	7	0	24	16	15	1	8	21.05%	33.33%	34.78%	
#64		1107	0	0	1107	180	71	15	841	367	301	66	474	49.63%	56.36%	61.16%	
#65		194	0	0	194	103	18	4	69	48	36	12	21	13.13%	30.43%	36.84%	
#66		14	0	0	14	3	0	0	11	3	3	0	8	57.14%	72.73%	72.73%	
#67		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#68		4	0	0	4	0	0	0	4	4	2	2	0	0.00%	0.00%	0.00%	
#69		64	0	0	64	21	22	0	21	14	7	7	7	20.00%	33.33%	50.00%	
#70		9	0	0	9	1	1	0	7	3	3	0	4	50.00%	57.14%	57.14%	
#71		13	0	0	13	5	2	0	6	2	2	0	4	36.36%	66.67%	66.67%	
#72		10	0	0	10	2	0	1	7	6	4	2	1	14.29%	20.00%	20.00%	
#73		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#74		51	0	0	51	28	4	0	19	16	13	3	3	6.82%	15.79%	18.75%	
#75		0	0	11	11	3	2	0	6	3	2	1	3	37.50%	50.00%	60.00%	
#76		12	0	0	12	6	1	0	5	1	0	1	4	40.00%	80.00%	100.00%	
#77		72	0	0	72	18	9	1	44	17	15	2	27	45.00%	61.36%	64.29%	
#78		9	0	0	9	0	1	1	7	3	1	2	4	80.00%	57.14%	80.00%	
#79		0	0	43	43	1	14	0	28	21	18	3	7	26.92%	25.00%	28.00%	
#80		0	0	8	8	2	1	0	5	1	1	0	4	57.14%	80.00%	80.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Validated				Errors				Achieved Flowthrough	Base Calculation	CLEG Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Failout	Rejects	Pending Supps (Z Status)	LSR's	Total System Failout	BST Caused Failout	CLEC Caused Failout	Issued SO's				
#81		4	0	0	4	1	1	0	2	1	1	0	1	1	33.33%	50.00%	50.00%
#82		57	0	0	57	7	6	0	44	16	15	1	28	1	56.00%	63.64%	65.12%
#83		0	0	36	36	28	4	0	4	4	1	3	0	0	0.00%	0.00%	0.00%
#84		10	0	0	10	6	3	0	1	0	0	0	1	14.29%	100.00%	100.00%	
#85		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#86		18	0	0	18	2	2	1	13	8	5	3	5	41.67%	38.46%	50.00%	
#87		0	0	4	4	2	1	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#88		45	0	0	45	12	1	0	32	10	8	2	22	52.38%	68.75%	73.33%	
#89		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#90		21	0	0	21	2	4	0	15	8	8	0	7	41.18%	46.67%	46.67%	
#91		0	0	1	1	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%	
#92		0	0	74	74	2	26	0	46	39	26	13	7	20.00%	15.22%	21.21%	
#93		805	0	0	805	231	116	8	450	176	149	27	274	41.90%	60.89%	64.78%	
#94		6	0	0	6	2	0	0	4	0	0	0	4	66.67%	100.00%	100.00%	
#95		3	0	0	3	1	0	0	2	1	1	0	1	33.33%	50.00%	50.00%	
#96		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#97		3	0	0	3	1	0	0	2	2	2	0	0	0.00%	0.00%	0.00%	
#98		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#99		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#100		27	0	0	27	3	1	1	22	5	4	1	17	70.83%	77.27%	80.95%	
#101		49	0	0	49	17	7	1	24	11	8	3	13	34.21%	54.17%	61.90%	
#102		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#103		7	0	0	7	1	0	0	6	1	1	0	5	71.43%	83.33%	83.33%	
#104		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
#105		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#106		4	0	0	4	2	0	0	2	1	1	0	1	25.00%	50.00%	50.00%	
#107		0	0	5	5	3	0	0	0	1	1	0	1	20.00%	50.00%	50.00%	
#108		0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#109		0	0	63	63	42	10	0	11	5	3	2	6	11.76%	54.55%	66.67%	
#110		0	0	2	2	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	
#111		1	0	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#112		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#113		77	0	0	77	26	21	0	30	13	8	5	17	33.33%	56.67%	68.00%	
#114		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#115		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#116		10	0	0	10	2	1	0	7	6	3	3	1	16.67%	14.29%	25.00%	
#117		11	0	0	11	0	8	0	3	2	2	0	1	33.33%	33.33%	33.33%	
#118		32	0	0	32	0	6	1	25	6	6	0	19	76.00%	76.00%	76.00%	
#119		19	0	0	19	4	2	0	13	0	0	0	13	76.47%	100.00%	100.00%	
#120		8	0	0	8	5	0	0	3	2	2	0	1	12.50%	33.33%	33.33%	

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG												Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Issued SO's	CLEC Caused Fallout	CLEC Error Excluded Calculation	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	Caused					
#121	4	0	0	0	4	0	0	3	1	1	1	1	0	0	0.00%	0.00%	0.00%
#122	29	0	0	0	29	17	1	1	11	7	5	2	4	15.38%	36.36%	44.44%	
#123	41	0	0	0	41	3	0	0	38	15	12	3	23	60.53%	60.53%	65.71%	
#124	4	0	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%	
#125	5	0	0	0	5	4	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#126	24	0	0	0	24	13	0	0	11	6	2	4	5	25.00%	45.45%	71.43%	
#127	12	0	0	0	12	2	2	0	10	0	0	0	10	100.00%	100.00%	100.00%	
#128	84	0	0	0	84	16	4	4	60	23	15	8	37	54.41%	61.87%	71.15%	
#129	6	0	0	0	6	1	0	0	5	0	0	0	5	83.33%	100.00%	100.00%	
#130	2	0	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#131	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#132	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#133	5	0	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%	
#134	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#135	6	0	0	0	6	1	2	0	3	1	1	0	2	50.00%	66.67%	66.67%	
#136	2	0	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#137	3	0	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%	
#138	0	465	0	0	465	216	83	31	135	27	13	14	108	32.05%	80.00%	89.26%	
#139	113	0	0	0	113	18	11	2	82	29	24	5	53	55.79%	64.63%	68.83%	
#140	7	0	0	0	7	1	2	0	4	1	1	0	3	60.00%	75.00%	75.00%	
#141	198	0	0	0	198	21	52	3	122	71	54	17	51	40.48%	41.80%	48.57%	
#142	12	0	0	0	12	0	7	0	5	3	3	0	2	40.00%	40.00%	40.00%	
#143	0	86	0	0	86	24	9	2	51	27	19	8	24	35.82%	47.06%	55.81%	
#144	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#145	23	0	0	0	23	6	3	0	14	7	6	1	7	36.84%	50.00%	53.85%	
#146	1	0	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#147	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
#148	5	0	0	0	5	1	0	0	4	1	1	0	3	60.00%	75.00%	75.00%	
#149	7	0	0	0	7	2	0	1	4	1	1	0	3	50.00%	75.00%	75.00%	
#150	6	0	0	0	6	2	3	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#151	9	0	0	0	9	4	0	0	5	0	0	0	5	55.56%	100.00%	100.00%	
#152	0	0	0	0	0	2	1	0	0	0	0	0	2	50.00%	100.00%	100.00%	
#153	9	0	0	0	9	3	1	0	5	4	4	0	1	12.50%	20.00%	20.00%	
#154	3	0	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%	
#155	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#156	3	0	0	0	3	1	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	
#157	2	0	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#158	41	0	0	0	41	11	24	0	6	6	6	0	0	0.00%	0.00%	0.00%	
#159	2	0	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
#160	14	0	0	0	14	1	5	0	8	5	1	4	3	60.00%	37.50%	75.00%	

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH						
Company Info		LESOG																		
Name	RESH / OCN	Mechanized Interface Used				Rejects				Validated				Total System Fallout	Errors	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout								
#161	0	25	0	0	0	12	2	0	11	7	5	2	4	19.05%	36.36%	44.44%				
#162	0	36	0	0	0	6	4	0	26	5	5	0	21	65.63%	80.77%	80.77%				
#163	0	14	0	14	0	0	1	0	13	4	4	0	9	69.23%	69.23%	69.23%				
#164	0	3	0	3	0	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%				
#165	0	1	0	1	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%				
#166	0	1544	0	0	1544	470	159	15	900	434	340	94	466	36.52%	51.76%	57.82%				
#167	6	0	0	0	6	3	0	0	3	2	2	0	1	16.67%	33.33%	33.33%				
#168	0	12	0	0	12	7	0	0	5	5	1	4	0	0.00%	0.00%	0.00%				
#169	82	0	0	0	82	22	3	1	56	18	15	3	38	50.67%	67.86%	71.70%				
#170	13	0	0	0	13	11	0	0	2	2	2	0	0	0.00%	0.00%	0.00%				
#171	2	0	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%				
#172	17	0	0	0	17	3	4	0	10	1	1	0	9	69.23%	90.00%	90.00%				
#173	3	0	0	0	3	1	0	1	1	1	1	0	0	0.00%	0.00%	0.00%				
#174	13	0	0	0	13	0	1	0	12	8	3	5	4	57.14%	33.33%	57.14%				
#175	0	14	0	0	14	0	7	3	4	2	2	0	2	50.00%	50.00%	50.00%				
#176	69	0	0	0	69	21	5	0	43	17	16	1	26	41.27%	60.47%	61.90%				
#177	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%				
#178	40	0	0	0	40	5	6	0	29	12	9	3	17	54.84%	58.62%	65.38%				
#179	15	0	0	0	15	2	1	0	12	4	3	1	8	61.54%	66.67%	72.73%				
#180	1	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%				
#181	467	0	0	0	467	62	43	3	359	154	133	21	205	51.25%	57.10%	60.65%				
#182	20	0	0	0	20	3	0	0	17	6	3	3	11	64.71%	64.71%	78.57%				
#183	62	0	0	0	62	4	6	1	51	22	20	2	29	54.72%	56.86%	59.18%				
#184	47	0	0	0	47	4	3	0	40	9	8	1	31	72.09%	77.50%	79.49%				
#185	8	0	0	0	8	0	0	1	7	5	1	4	2	66.67%	28.57%	66.67%				
#186	1	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%				
#187	55	0	0	0	55	2	5	1	47	21	13	8	26	63.41%	55.32%	66.67%				
#188	47	0	0	0	47	9	9	0	29	14	8	6	15	46.88%	51.72%	65.22%				
#189	278	0	0	0	278	128	17	1	132	64	52	12	68	27.42%	51.52%	56.67%				
#190	4	0	0	0	4	0	1	0	3	2	2	0	1	33.33%	33.33%	33.33%				
#191	7	0	0	0	7	1	1	0	5	2	2	0	3	50.00%	60.00%	60.00%				
#192	42	0	0	0	42	13	5	1	23	7	6	1	16	45.71%	69.57%	72.73%				
#193	0	0	0	0	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%				
#194	0	0	0	0	0	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%				
#195	0	0	0	0	0	15	7	0	6	1	1	0	5	62.50%	83.33%	83.33%				
#196	23	0	0	0	23	1	8	0	14	9	8	1	5	35.71%	35.71%	38.46%				
#197	7	0	0	0	7	1	2	0	4	2	2	0	2	40.00%	50.00%	50.00%				
#198	7	0	0	0	7	0	2	0	5	3	3	0	2	40.00%	40.00%	40.00%				
#199	30	0	0	0	30	3	5	0	22	6	6	0	16	64.00%	72.73%	72.73%				
#200	119	0	0	0	119	43	8	1	67	37	31	6	30	28.85%	44.78%	49.18%				

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
LENS Subtotal		12268	0	0	12268	2704	1548	148	7868	3588	2852	736	4280	43.51%	54.40%	60.01%	
EDI Subtotal		0	643	0	643	267	107	36	233	77	45	32	156	33.33%	66.95%	77.61%	
TAG Subtotal		0	0	570	570	224	106	5	235	149	99	50	86	21.03%	36.60%	46.49%	
TOTAL INTERFACES		12268	643	570	13481	3195	1761	189	8336	3814	2996	818	4522	42.21%	54.25%	60.15%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AUV-6
Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH				
Company Info		Mechanized Interface Used						LESOG						Achieved Flowthrough			Base Calculation	CLEC Error Excluded Calculation
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
#1	0	234	0	0	234	34	48	0	152	37	16	21	115	69.70%	75.66%	87.79%		
#2	0	1967	0	0	1967	71	470	0	1426	886	90	796	540	77.03%	37.87%	85.71%		
#3	0	179	0	0	179	15	20	0	144	21	15	6	123	80.39%	85.42%	89.13%		
#4	0	6	0	0	6	0	2	0	4	3	1	2	1	50.00%	25.00%	50.00%		
#5	0	203	0	0	203	10	21	0	172	46	28	18	126	76.83%	73.26%	81.82%		
#6	0	164	0	0	164	10	31	0	123	19	12	7	104	82.54%	84.55%	89.66%		
#7	102	0	0	0	102	4	26	4	68	28	20	8	40	62.50%	58.82%	66.67%		
#8	1315	0	0	0	1315	31	199	19	1066	308	190	118	758	77.43%	71.11%	79.96%		
#9	18	0	0	0	18	0	6	0	12	8	2	6	4	66.67%	33.33%	66.67%		
#10	2	0	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%		
#11	25	0	0	0	25	1	5	0	19	8	4	4	11	68.75%	57.89%	73.33%		
#12	46	0	0	0	46	2	9	2	33	8	2	6	25	86.21%	75.76%	92.59%		
#13	6	0	0	0	6	0	3	0	3	3	3	0	0	0.00%	0.00%	0.00%		
#14	383	0	0	0	383	67	65	2	249	128	108	20	121	40.88%	48.59%	52.84%		
#15	36	0	0	0	36	2	13	1	20	20	17	3	0	0.00%	0.00%	0.00%		
#16	523	0	0	0	523	43	135	10	335	140	113	27	195	55.56%	58.21%	63.31%		
#17	9	0	0	0	9	0	1	1	7	2	2	0	5	71.43%	71.43%	71.43%		
#18	0	253	0	0	253	6	20	10	217	81	62	19	136	66.67%	62.67%	68.69%		
#19	1	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#20	1	0	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%		
#21	0	15061	0	15061	15061	1905	3110	79	9967	4583	3712	871	5384	48.94%	54.02%	59.19%		
#22	0	0	0	10	10	2	6	0	2	2	1	1	0	0.00%	0.00%	0.00%		
#23	7850	0	0	0	7850	563	421	30	6836	685	521	164	6151	85.02%	89.98%	92.19%		
#24	118	0	0	0	118	58	47	2	11	9	7	2	2	2.99%	18.18%	22.22%		
#25	0	385	0	0	385	263	53	1	68	33	22	11	35	10.94%	51.47%	61.40%		
#26	2	0	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%		
#27	717	0	0	0	717	106	105	5	501	175	140	35	326	56.99%	65.07%	69.96%		
#28	153	0	0	0	153	28	4	0	121	13	11	2	108	73.47%	89.26%	90.76%		
#29	1	0	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%		
#30	5	0	0	0	5	0	0	0	5	1	1	0	4	80.00%	80.00%	80.00%		
#31	6	0	0	0	6	0	3	0	3	3	3	0	0	0.00%	0.00%	0.00%		
#32	6	0	0	0	6	2	0	0	4	4	3	1	0	0.00%	0.00%	0.00%		
#33	66	0	0	0	66	1	0	14	51	19	18	1	32	62.75%	62.75%	64.00%		
#34	4	0	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#35	0	0	0	45	45	0	31	2	12	12	1	11	0	0.00%	0.00%	0.00%		
#36	9	0	0	0	9	0	2	1	6	6	0	6	0	0.00%	0.00%	0.00%		
#37	0	11	0	0	11	0	0	0	11	11	3	8	0	0.00%	0.00%	0.00%		
#38	60	0	0	0	60	15	0	3	42	41	36	5	1	1.92%	2.38%	2.70%		
#39	2	0	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%		
#40	3	0	0	0	3	1	1	0	1	1	0	1	0	0.00%	0.00%	0.00%		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH				
Company Info		Mechanized Interface Used						LESOG						Achieved Flowthrough			Base Calculation	CLEC Error Excluded Calculation
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Rejects	Pending Supps (Z Status)	Validated	Total System	BST Caused	CLEC Caused	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation	
						Fallout	Fallout	Auto Clarification			Fallout	Fallout	Fallout					
#41		0	74	0	74	28	24	16	6	24	9	6	3	15	30.61%	62.50%	71.43%	
#42		0	715	0	715	465	120	106	24	120	22	10	12	98	17.10%	81.67%	90.74%	
#43		0	132	0	132	22	63	24	23	63	32	7	25	31	51.67%	49.21%	81.56%	
#44		0	222	0	222	8	163	48	3	163	73	36	37	90	67.16%	55.21%	71.43%	
#45		46	0	0	46	12	18	8	8	18	18	8	10	0	0.00%	0.00%	0.00%	
#46		282	0	0	282	33	185	60	4	185	80	59	21	105	53.30%	56.76%	64.02%	
#47		36	0	0	36	0	18	13	5	18	18	18	0	0	0.00%	0.00%	0.00%	
#48		216	0	0	216	23	183	8	2	183	82	66	16	101	53.16%	55.19%	60.48%	
#49		0	1	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#50		0	4	0	4	0	0	3	0	0	1	1	0	0	0.00%	0.00%	0.00%	
#51		1778	0	0	1778	131	1497	142	8	1497	744	652	92	753	49.02%	50.30%	53.59%	
#52		3304	0	0	3304	356	2644	290	14	2644	610	535	75	2034	69.54%	76.93%	79.17%	
#53		52	0	0	52	9	12	31	0	12	12	5	7	0	0.00%	0.00%	0.00%	
#54		0	0	42	42	2	19	20	1	19	14	14	0	5	23.81%	26.32%	26.32%	
#55		168	0	0	168	42	93	32	1	93	27	23	4	66	50.38%	70.97%	74.16%	
#56		0	4276	0	4276	134	3703	438	1	3703	928	481	447	2775	81.86%	74.94%	85.23%	
#57		1	0	0	1	0	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
#58		305	0	0	305	55	231	16	3	231	70	57	13	161	58.97%	69.70%	73.85%	
#59		22	0	0	22	7	11	0	4	11	9	7	2	2	12.50%	18.18%	22.22%	
#60		0	0	46	46	17	22	7	0	22	4	4	0	18	46.15%	81.82%	81.82%	
#61		0	0	7	7	2	3	2	0	3	3	2	1	0	0.00%	0.00%	0.00%	
#62		0	0	1	1	0	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%	
#63		0	0	55	55	14	28	13	0	28	9	6	3	19	48.72%	67.86%	76.00%	
#64		0	0	2	2	1	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#65		0	0	6	6	0	3	3	0	3	2	1	1	1	50.00%	33.33%	50.00%	
#66		0	0	2	2	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
#67		16	0	0	16	1	9	6	0	9	2	2	0	7	70.00%	77.78%	77.78%	
#68		14	0	0	14	2	8	4	0	8	4	1	3	4	57.14%	50.00%	80.00%	
#69		4	0	0	4	1	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%	
#70		67	0	0	67	6	44	16	1	44	9	8	1	35	71.43%	79.55%	81.40%	
#71		20	0	0	20	1	18	1	0	18	14	10	4	4	26.67%	22.22%	28.57%	
#72		1	0	0	1	0	0	0	0	0	1	1	0	0	0.00%	0.00%	0.00%	
#73		0	0	35	35	0	32	2	1	32	17	17	0	15	46.88%	46.88%	46.88%	
#74		0	0	28	28	5	19	0	4	19	19	18	1	0	0.00%	0.00%	0.00%	
#75		0	0	19	19	0	13	6	0	13	8	4	4	5	55.56%	38.46%	55.56%	
#76		0	0	8	8	0	2	6	0	2	1	1	0	1	50.00%	50.00%	50.00%	
#77		0	0	3	3	0	2	0	1	2	2	0	2	0	0.00%	0.00%	0.00%	
#78		0	0	24	24	1	18	5	0	18	10	8	2	8	47.06%	44.44%	50.00%	
#79		56	0	0	56	4	37	15	0	37	18	11	7	19	55.88%	51.35%	63.33%	
#80		1	0	0	1	0	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH				
Company Info		Mechanized Interface Used						LESOG						Achieved Flowthrough			Base Calculation	CLEC Error Excluded Calculation
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation		
#81		23	0	0	23	7	8	0	8	8	8	0	0	0.00%	0.00%	0.00%		
#82		0	0	111	111	12	32	4	63	29	19	10	34	52.31%	53.97%	64.15%		
#83		6248	0	0	6248	695	336	61	5156	947	821	126	4209	73.52%	81.63%	83.66%		
#84		0	0	18	18	4	2	2	10	6	2	4	4	40.00%	40.00%	66.67%		
#85		0	0	10	10	9	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#86		0	0	2	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%		
#87		0	0	3	3	1	0	0	2	1	1	0	1	33.33%	50.00%	50.00%		
#88		0	0	14	14	7	1	0	6	3	3	0	3	23.08%	50.00%	50.00%		
#89		316	0	0	316	16	23	0	277	11	8	3	266	91.72%	96.03%	97.08%		
#90		62	0	0	62	2	9	0	51	12	10	2	39	76.47%	76.47%	79.59%		
#91		14	0	0	14	2	5	0	7	2	2	0	5	55.56%	71.43%	71.43%		
#92		26	0	0	26	2	5	0	19	6	3	3	13	72.22%	68.42%	81.25%		
#93		3	0	0	3	1	2	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#94		31	0	0	31	2	6	0	23	5	4	1	18	75.00%	78.26%	81.82%		
#95		0	0	2	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%		
#96		0	0	704	704	89	6	45	564	377	356	21	187	29.59%	33.16%	34.44%		
#97		4	0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%		
#98		114	0	0	114	35	6	0	73	17	17	0	56	51.85%	76.71%	76.71%		
#99		4	0	0	4	2	0	0	2	2	2	0	0	0.00%	0.00%	0.00%		
#100		26	0	0	26	1	0	1	24	11	8	3	13	59.09%	54.17%	61.90%		
#101		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%		
#102		1390	0	0	1390	119	138	4	1129	164	125	39	965	79.82%	85.47%	88.53%		
#103		1726	0	0	1726	176	186	29	1335	345	248	97	990	70.01%	74.16%	79.97%		
#104		44	0	0	44	15	13	2	14	14	13	1	0	0.00%	0.00%	0.00%		
#105		183	0	0	183	41	15	3	124	46	40	6	78	49.06%	62.90%	66.10%		
#106		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%		
#107		0	120	0	120	63	35	3	19	19	1	18	0	0.00%	0.00%	0.00%		
#108		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%		
#109		0	1524	0	1524	725	99	57	643	71	21	50	572	43.40%	88.96%	96.46%		
#110		278	0	0	278	56	36	2	184	36	30	6	148	63.25%	80.43%	83.15%		
#111		7	0	0	7	0	0	1	6	4	1	3	2	66.67%	33.33%	66.67%		
#112		44	0	0	44	1	1	6	36	35	18	17	1	5.00%	2.78%	5.26%		
#113		0	0	48	48	11	6	0	31	8	5	3	23	58.97%	74.19%	82.14%		
#114		17	0	0	17	1	3	0	13	1	1	0	12	85.71%	92.31%	92.31%		
#115		380	0	0	380	30	58	5	287	77	63	14	210	69.31%	73.17%	76.92%		
#116		188	0	0	188	18	16	1	153	46	40	6	107	64.85%	69.93%	72.79%		
#117		117	0	0	117	21	17	4	75	24	20	4	51	55.43%	68.00%	71.83%		
#118		0	0	587	587	22	67	21	477	151	106	45	326	71.81%	68.34%	75.46%		
#119		0	0	171	171	10	33	10	118	104	42	62	14	21.21%	11.86%	25.00%		
#120		206	0	0	206	3	27	1	175	23	22	1	152	85.88%	86.86%	87.36%		

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH								
Company Info		Mechanized Interface Used						Rejects			Validated			Errors			Achieved Flowthrough		Base Calculation		CLEC Error Excluded Calculation	
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation						
																	Manual	Rejects	Pending	Supps	LSR's	Total
#121		60	0	0	60	0	8	0	52	2	2	0	50	96.15%	96.15%	96.15%						
#122		0	13	0	13	6	0	0	7	6	2	4	1	11.11%	14.29%	33.33%						
#123		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%						
#124		0	314	0	314	137	62	35	80	33	16	17	47	23.50%	58.75%	74.60%						
#125		144	0	0	144	46	12	0	86	30	22	8	56	45.16%	65.12%	71.79%						
#126		5	0	0	5	0	0	0	5	5	1	4	0	0.00%	0.00%	0.00%						
#127		8	0	0	8	0	0	0	8	5	2	3	3	60.00%	37.50%	60.00%						
#128		42	0	0	42	3	1	5	33	16	12	4	17	53.13%	51.52%	58.62%						
#129		7	0	0	7	0	0	0	7	3	3	0	4	57.14%	57.14%	57.14%						
#130		8	0	0	8	0	0	1	7	4	2	2	3	60.00%	42.86%	60.00%						
#131		0	0	10	10	1	0	0	9	9	5	4	0	0.00%	0.00%	0.00%						
#132		0	0	1489	1489	296	188	16	989	396	339	57	593	48.29%	59.96%	63.63%						
#133		0	0	621	621	106	88	4	423	183	155	28	240	47.90%	56.74%	60.76%						
#134		0	0	5	5	0	0	0	5	5	2	3	0	0.00%	0.00%	0.00%						
#135		0	0	1170	1170	294	186	17	673	352	273	79	321	36.15%	47.70%	54.04%						
#136		0	0	449	449	64	91	6	288	105	83	22	183	55.45%	63.54%	68.80%						
#137		0	0	223	223	51	35	1	136	62	45	17	74	43.53%	54.41%	62.18%						
#138		0	0	3	3	1	1	0	1	1	1	0	0	0.00%	0.00%	0.00%						
#139		5	0	0	5	0	3	0	2	2	2	0	0	0.00%	0.00%	0.00%						
#140		1498	0	0	1498	280	165	4	1069	372	297	75	697	55.58%	65.20%	70.12%						
#141		72	0	0	72	14	13	3	42	15	13	2	27	50.00%	64.29%	67.50%						
#142		0	12	0	12	3	0	2	7	2	0	0	5	50.00%	71.43%	71.43%						
#143		0	118	0	118	95	11	7	5	3	2	1	2	2.02%	40.00%	50.00%						
#144		0	15	0	15	6	2	2	5	2	0	2	3	33.33%	60.00%	100.00%						
#145		0	25	0	25	15	0	4	6	3	3	0	3	14.29%	50.00%	50.00%						
#146		0	155	0	155	91	14	13	37	12	10	2	25	19.84%	67.57%	71.43%						
#147		0	41	0	41	17	3	4	17	4	1	3	13	41.94%	76.47%	92.86%						
#148		0	238	0	238	129	39	15	55	24	10	14	31	18.24%	56.36%	75.61%						
#149		80	0	0	80	0	0	3	77	22	17	5	55	76.39%	71.43%	76.39%						
#150		4	0	0	4	0	0	0	4	4	3	1	0	0.00%	0.00%	0.00%						
#151		9	0	0	9	0	0	0	9	6	3	3	3	50.00%	33.33%	50.00%						
#152		4	0	0	4	0	4	2	2	1	1	0	1	50.00%	50.00%	50.00%						
#153		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%						
#154		158	0	0	158	13	5	0	140	46	44	2	94	62.25%	67.14%	68.12%						
#155		117	0	0	117	8	14	2	93	18	16	2	75	75.76%	80.65%	82.42%						
#156		3	0	0	3	0	1	1	1	1	1	0	0	0.00%	0.00%	0.00%						
#157		0	0	385	385	58	34	2	291	110	99	11	181	53.55%	62.20%	64.64%						
#158		0	0	86	86	19	5	1	41	15	14	1	26	44.07%	63.41%	65.00%						
#159		0	0	85	85	9	8	1	67	30	25	5	37	52.11%	55.22%	59.68%						
#160		0	0	202	202	30	19	0	153	49	45	4	104	58.10%	67.97%	69.80%						

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH						
Company Info		LESOG																				
Name	RESH / OCN	Mechanized Interface Used				Manual				Rejects		Validated		Total System Fallout		Errors		CLEC Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout									
#161		4	0	0	4	0	0	3	0	0	1	1	1	1	1	0	0	0.00%	0	0.00%	0.00%	
#162		802	0	0	802	74	94	13	13	621	174	135	39	447	68.14%	71.98%	76.80%					
#163		192	0	0	192	19	8	1	1	164	35	29	6	129	72.88%	78.66%	81.65%					
#164		285	0	0	285	31	26	8	8	220	75	61	14	145	61.18%	65.91%	70.39%					
#165		1101	0	0	1101	100	82	13	13	906	195	166	29	711	72.77%	78.48%	81.07%					
#166		47	0	0	47	5	22	1	1	19	19	17	2	0	0.00%	0.00%	0.00%					
#167		3	0	0	3	0	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%					
#168		28	0	0	28	4	5	1	1	18	2	1	1	16	76.19%	88.89%	94.12%					
LENS Subtotal		34006	0	0	34006	3431	3077	323	323	27175	6227	5025	1202	20948	71.24%	77.09%	80.65%					
EDI Subtotal		0	11401	0	11401	2354	1565	210	210	7272	2381	858	1523	4891	60.36%	67.26%	85.08%					
TAG Subtotal		0	0	21774	21774	3045	4018	218	218	14493	6683	5409	1274	7810	48.02%	53.89%	59.08%					
TOTAL INTERFACES		34006	11401	21774	67181	8830	8660	751	751	48940	15291	11292	3999	33649	62.58%	68.76%	74.87%					

	ACHIEVED FLOW- THROUGH %	ADJUSTED FLOW- THROUGH %
CLEC AGGREGATE		
REGION ALL SERVICES	57.99%	90.65%

ORDERING

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
 REPORT PERIOD: 05/01/2001 - 05/31/2001

Exhibit AJV-6
 Attachment 2

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info																		
Name	RESH / OCN	Mechanized Interface Used			Manual		Rejects	Validated	Total System Fallout	Errors		Issued SO's	Achieved Flowthrough	Base Calculation	CLEC Error Excluded Calculation			
		EDI	TAG	LSR's	Total Mech LSR's	Total Manual				Total Manual	Auto Clarification					BST Caused Fallout	CLEC Caused Fallout	
#1		667	0	667	271	84	312	51	21	30	261	47.20%	83.65%	92.55%				
#2		2280	0	2280	1047	162	1071	346	220	126	725	36.40%	67.69%	76.72%				
#3		0	2	2	1	0	1	0	0	0	1	50.00%	100.00%	100.00%				
#4		0	26	26	15	1	10	9	0	9	1	6.25%	10.00%	100.00%				
#5		0	28	28	16	1	11	10	1	9	1	5.56%	9.09%	50.00%				
#6		1	0	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%				
#7		199	0	199	102	10	87	17	8	9	70	38.89%	80.46%	89.74%				
#8		479	0	479	273	17	189	110	81	29	79	18.24%	41.80%	49.38%				
#9		43	0	43	10	7	26	3	1	2	23	67.65%	88.46%	95.83%				
#10		770	0	770	226	83	461	183	106	77	278	45.57%	60.30%	72.40%				
#11		4	0	4	0	0	4	3	3	0	1	25.00%	25.00%	25.00%				
#12		0	12	12	7	0	5	2	0	2	3	30.00%	60.00%	100.00%				
#13		3070	0	3070	300	24	2746	112	38	74	2634	88.63%	95.92%	98.58%				
#14		6324	0	6324	627	157	5540	317	68	249	9223	88.26%	94.28%	98.71%				
#15		0	1486	1486	1412	74	0	0	0	0	0	0.00%	0.00%	0.00%				
#16		0	53	53	22	9	22	12	8	4	10	25.00%	45.45%	55.56%				
#17		0	111	111	48	20	43	16	4	12	27	34.18%	62.79%	87.10%				
#18		0	256	256	152	25	79	13	4	9	66	29.73%	83.54%	94.29%				
#19		39	0	39	20	0	19	8	5	3	11	30.56%	57.89%	68.75%				
#20		0	1859	1859	650	115	1094	374	252	122	720	44.39%	65.81%	74.07%				
#21		108	0	108	86	3	19	12	1	11	7	7.45%	36.84%	87.50%				
#22		7	0	7	2	0	5	5	5	0	0	0.00%	0.00%	0.00%				
#23		6	0	6	0	1	5	0	0	0	5	100.00%	100.00%	100.00%				
#24		1265	0	1265	721	49	495	217	90	127	278	25.53%	56.16%	75.54%				
#25		105	0	105	96	2	7	3	1	2	4	3.96%	57.14%	80.00%				
#26		466	0	466	279	2	185	106	84	22	79	17.87%	42.70%	48.47%				
#27		619	0	619	264	23	332	140	102	38	192	34.41%	57.83%	65.31%				
EDI Subtotal		16452	0	16452	4325	624	11503	1633	834	799	9870	65.67%	85.80%	92.21%				
TAG Subtotal		0	3833	3833	2323	245	1265	436	269	167	829	24.23%	65.53%	75.50%				
TOTAL INTERFACES		16452	3833	20285	6648	869	12768	2069	1103	966	10699	57.99%	83.80%	90.65%				