

BellSouth Monthly State Summary Kentucky, April 2003

Resale - Ordering		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
% Rejected Service Requests - Mechanized										
A.1.1.1	Residence/KY (%)	Diagnostic	8.74%	5,299						Diagnostic
A.1.1.2	Business/KY (%)	Diagnostic	17.01%	147						Diagnostic
A.1.1.3	Design (Specials)/KY (%)	Diagnostic								Diagnostic
A.1.1.4	PBX/KY (%)	Diagnostic								Diagnostic
A.1.1.5	Centrex/KY (%)	Diagnostic								Diagnostic
A.1.1.6	ISDN/KY (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Partially Mechanized										
A.1.2.1	Residence/KY (%)	Diagnostic	34.02%	482						Diagnostic
A.1.2.2	Business/KY (%)	Diagnostic	57.45%	94						Diagnostic
A.1.2.3	Design (Specials)/KY (%)	Diagnostic								Diagnostic
A.1.2.4	PBX/KY (%)	Diagnostic								Diagnostic
A.1.2.5	Centrex/KY (%)	Diagnostic								Diagnostic
A.1.2.6	ISDN/KY (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Non-Mechanized										
A.1.3.1	Residence/KY (%)	Diagnostic	36.21%	58						Diagnostic
A.1.3.2	Business/KY (%)	Diagnostic	40.00%	10						Diagnostic
A.1.3.3	Design (Specials)/KY (%)	Diagnostic	17.86%	140						Diagnostic
A.1.3.4	PBX/KY (%)	Diagnostic	50.00%	4						Diagnostic
A.1.3.5	Centrex/KY (%)	Diagnostic	70.00%	10						Diagnostic
A.1.3.6	ISDN/KY (%)	Diagnostic	66.67%	3						Diagnostic
Reject Interval - Mechanized										
A.1.4.1	Residence/KY (%)	>= 97% w in 1 hr	96.28%	454						YES
A.1.4.2	Business/KY (%)	>= 97% w in 1 hr	100.00%	25						YES
A.1.4.3	Design (Specials)/KY (%)	>= 97% w in 1 hr								
A.1.4.4	PBX/KY (%)	>= 97% w in 1 hr								
A.1.4.5	Centrex/KY (%)	>= 97% w in 1 hr								
A.1.4.6	ISDN/KY (%)	>= 97% w in 1 hr								
Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	Residence/KY (%)	>= 85% w in 10 hrs	96.41%	167						YES
A.1.7.2	Business/KY (%)	>= 85% w in 10 hrs	100.00%	54						YES
A.1.7.3	Design (Specials)/KY (%)	>= 85% w in 10 hrs								
A.1.7.4	PBX/KY (%)	>= 85% w in 10 hrs								
A.1.7.5	Centrex/KY (%)	>= 85% w in 10 hrs								
A.1.7.6	ISDN/KY (%)	>= 85% w in 10 hrs								
Reject Interval - Non-Mechanized										
A.1.8.1	Residence/KY (%)	>= 85% w in 24 hrs	100.00%	21						YES
A.1.8.2	Business/KY (%)	>= 85% w in 24 hrs	100.00%	4						YES
A.1.8.3	Design (Specials)/KY (%)	>= 85% w in 24 hrs	100.00%	26						YES
A.1.8.4	PBX/KY (%)	>= 85% w in 24 hrs	100.00%	2						YES
A.1.8.5	Centrex/KY (%)	>= 85% w in 24 hrs	100.00%	7						YES
A.1.8.6	ISDN/KY (%)	>= 85% w in 24 hrs	100.00%	2						YES
FOC Timeliness - Mechanized										
A.1.9.1	Residence/KY (%)	>= 95% w in 3 hrs	99.94%	4,840						YES
A.1.9.2	Business/KY (%)	>= 95% w in 3 hrs	100.00%	121						YES
A.1.9.3	Design (Specials)/KY (%)	>= 95% w in 3 hrs								
A.1.9.4	PBX/KY (%)	>= 95% w in 3 hrs								
A.1.9.5	Centrex/KY (%)	>= 95% w in 3 hrs								
A.1.9.6	ISDN/KY (%)	>= 95% w in 3 hrs								
FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	Residence/KY (%)	>= 85% w in 10 hrs	94.48%	344						YES

BellSouth Monthly State Summary Kentucky, April 2003

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	>= 85% w in 10 hrs			88.66%	53				YES
A.1.12.3	>= 85% w in 10 hrs								
A.1.12.4	>= 85% w in 10 hrs								
A.1.12.5	>= 85% w in 10 hrs								
A.1.12.6	>= 85% w in 10 hrs								

FOC Time/fitness - Non-Mechanized

A.1.13.1	>= 85% w in 36 hrs			100.00%	38				YES
A.1.13.2	>= 85% w in 36 hrs			100.00%	8				YES
A.1.13.3	>= 85% w in 36 hrs			100.00%	115				YES
A.1.13.4	>= 85% w in 36 hrs			100.00%	2				YES
A.1.13.5	>= 85% w in 36 hrs			100.00%	3				YES
A.1.13.6	>= 85% w in 36 hrs			100.00%	1				YES

FOC & Reject Response Completeness - Mechanized

A.1.14.1.1	>= 95%			100.00%	66				YES
A.1.14.1.2	>= 95%			99.94%	5,233				YES
A.1.14.2.1	>= 95%								
A.1.14.2.2	>= 95%			99.32%	147				YES
A.1.14.3.1	>= 95%								
A.1.14.3.2	>= 95%								
A.1.14.4.1	>= 95%								
A.1.14.4.2	>= 95%								
A.1.14.5.1	>= 95%								
A.1.14.5.2	>= 95%								
A.1.14.6.1	>= 95%								
A.1.14.6.2	>= 95%								

FOC & Reject Response Completeness - Partially Mechanized

A.1.15.1.1	>= 95%			100.00%	7				YES
A.1.15.1.2	>= 95%			100.00%	475				YES
A.1.15.2.1	>= 95%								
A.1.15.2.2	>= 95%			100.00%	94				YES
A.1.15.3.1	>= 95%								
A.1.15.3.2	>= 95%								
A.1.15.4.1	>= 95%								
A.1.15.4.2	>= 95%								
A.1.15.5.1	>= 95%								
A.1.15.5.2	>= 95%								
A.1.15.6.1	>= 95%								
A.1.15.6.2	>= 95%								

FOC & Reject Response Completeness - Non-Mechanized

A.1.16.1	>= 95%			100.00%	58				YES
A.1.16.2	>= 95%			100.00%	10				YES
A.1.16.3	>= 95%			97.86%	140				YES
A.1.16.4	>= 95%			100.00%	4				YES
A.1.16.5	>= 95%			100.00%	10				YES
A.1.16.6	>= 95%			100.00%	3				YES

FOC & Reject Response Completeness (Multiple Responses) - Mechanized

A.1.17.1.1	>= 95%			100.00%	66				YES
A.1.17.1.2	>= 95%			99.77%	5,230				YES
A.1.17.2.1	>= 95%								
A.1.17.2.2	>= 95%			100.00%	146				YES
A.1.17.3.1	>= 95%								
A.1.17.3.2	>= 95%								
A.1.17.4.1	>= 95%								
A.1.17.4.2	>= 95%								
A.1.17.5.1	>= 95%								
A.1.17.5.2	>= 95%								

Bellsouth Monthly State Summary Kentucky, April 2003

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.2.1.1	P-1	Business<10 circuits/Facility/KY (days)	19.00	0.00	0	24.305			YES
A.2.2.1.2	P-1	Business<10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.1.3	P-1	Business<10 circuits/Other/KY (days)	1.00	0.00	0	0.000			YES
A.2.2.2.1	P-1	Business>=10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.2.2	P-1	Business>=10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.2.3	P-1	Business>=10 circuits/Other/KY (days)	0.00	0.00	0				YES
A.2.2.3.1	P-1	Design (Specials)<10 circuits/actlity/KY (days)	0.00	0.00	0				YES
A.2.2.3.1.2	P-1	Design (Specials)<10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)<10 circuits/Other/KY (days)	6.40	0.00	0	5.550			YES
A.2.2.3.2.1	P-1	Design (Specials)>=10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.3.2.2	P-1	Design (Specials)>=10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.4.1	P-1	Design (Specials)>=10 circuits/Other/KY (days)	3.00	0.00	4	0.000			YES
A.2.2.4.1.1	P-1	PBX<10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.4.1.2	P-1	PBX<10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.4.1.3	P-1	PBX<10 circuits/Other/KY (days)	0.00	0.00	0				YES
A.2.2.4.2.1	P-1	PBX>=10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.4.2.2	P-1	PBX>=10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.4.2.3	P-1	PBX>=10 circuits/Other/KY (days)	0.00	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex<10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.5.1.2	P-1	Centrex<10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex<10 circuits/Other/KY (days)	0.00	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex>=10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.5.2.2	P-1	Centrex>=10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex>=10 circuits/Other/KY (days)	0.00	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN<10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.6.1.2	P-1	ISDN<10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN<10 circuits/Other/KY (days)	3.00	0.00	3	0.000			YES
A.2.2.6.2.1	P-1	ISDN>=10 circuits/Facility/KY (days)	0.00	0.00	0				YES
A.2.2.6.2.2	P-1	ISDN>=10 circuits/Equipment/KY (days)	0.00	0.00	0				YES
A.2.2.6.2.3	P-1	ISDN>=10 circuits/Other/KY (days)	0.00	0.00	0				YES

% Jeopardies - Mechanized

A.2.4.1	P-2	Residence/KY (%)	0.28%	121,460	0.25%	3,605	0.00090	0.3909	YES
A.2.4.2	P-2	Business/KY (%)	1.91%	8,731	0.72%	139	0.01171	1.0190	YES
A.2.4.3	P-2	Design (Specials)/KY (%)	8.16%	711	0.00%	2	0.19382	0.4209	YES
A.2.4.4	P-2	PBX/KY (%)	5.17%	58	0.00%	2	0.15928	0.3247	YES
A.2.4.5	P-2	Centrex/KY (%)	2.36%	424					
A.2.4.6	P-2	ISDN/KY (%)	12.57%	183					

% Jeopardies - Non-Mechanized

A.2.5.1	P-2	Residence/KY (%)	0.00%		0.00%	102			Diagnostic
A.2.5.2	P-2	Business/KY (%)	0.00%		0.00%	7			Diagnostic
A.2.5.3	P-2	Design (Specials)/KY (%)	0.00%		0.00%	159			Diagnostic
A.2.5.4	P-2	PBX/KY (%)	0.00%		0.00%	1			Diagnostic
A.2.5.5	P-2	Centrex/KY (%)	0.00%		0.00%	2			Diagnostic
A.2.5.6	P-2	ISDN/KY (%)	0.00%		0.00%				Diagnostic

Average Jeopardy Notice Interval - Mechanized

A.2.7.1	P-2	Residence/KY (hours)	>= 48 hrs	156.06	8				YES
A.2.7.2	P-2	Business/KY (hours)	>= 48 hrs	151.23	1				YES
A.2.7.3	P-2	Design (Specials)/KY (hours)	>= 48 hrs						
A.2.7.4	P-2	PBX/KY (hours)	>= 48 hrs						
A.2.7.5	P-2	Centrex/KY (hours)	>= 48 hrs						
A.2.7.6	P-2	ISDN/KY (hours)	>= 48 hrs						

Average Jeopardy Notice Interval - Non-Mechanized

A.2.8.1	P-2	Residence/KY (hours)	Diagnostic						Diagnostic
A.2.8.2	P-2	Business/KY (hours)	Diagnostic						Diagnostic
A.2.8.3	P-2	Design (Specials)/KY (hours)	Diagnostic						Diagnostic
A.2.8.4	P-2	PBX/KY (hours)	Diagnostic						Diagnostic
A.2.8.5	P-2	Centrex/KY (hours)	Diagnostic						Diagnostic

Bellsouth Monthly State Summary Kentucky, April 2003

Item	ISDN/KY (hours)	Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
% Jeopardy Notice >= 48 hours - Mechanized										
A.2.8.6	P-2	ISDN/KY (%)								Diagnostic
A.2.9.1	P-2	Residence/<10 circuits/Dispatch/KY (%)	95% >= 48 hrs		100.00%	8		0.02114	1.7608	YES
A.2.9.2	P-2	Business/KY (%)	95% >= 48 hrs		100.00%	1		0.00022	-3.1490	NO
A.2.9.3	P-2	Design (Specials)/KY (%)	95% >= 48 hrs					0.00000		YES
A.2.9.4	P-2	PBX/KY (%)	95% >= 48 hrs					0.03972	0.8533	YES
A.2.9.5	P-2	Centrex/KY (%)	95% >= 48 hrs					0.00217	0.2667	YES
A.2.9.6	P-2	ISDN/KY (%)	95% >= 48 hrs							YES
% Jeopardy Notice >= 48 hours - Non-Mechanized										
A.2.10.1	P-2	Residence/KY (%)	Diagnostic							Diagnostic
A.2.10.2	P-2	Business/KY (%)	Diagnostic							Diagnostic
A.2.10.3	P-2	Design (Specials)/KY (%)	Diagnostic							Diagnostic
A.2.10.4	P-2	PBX/KY (%)	Diagnostic							Diagnostic
A.2.10.5	P-2	Centrex/KY (%)	Diagnostic							Diagnostic
A.2.10.6	P-2	ISDN/KY (%)	Diagnostic							Diagnostic
% Missed Installation Appointments										
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/KY (%)	Res	8.27%	4,729	4.55%	176	0.02114	1.7608	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/KY (%)	Res	0.02%	116,612	0.08%	3,532	0.00022	-3.1490	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/KY (%)	Res	0.00%	14	0.00%	1	0.00000		YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/KY (%)	Res	3.39%	1,770	0.00%	21	0.03972	0.8533	YES
A.2.11.2.1	P-3	Business/<10 circuits/Dispatch/KY (%)	Bus	0.06%	6,907	0.00%	125	0.00217	0.2667	YES
A.2.11.2.2	P-3	Business/>=10 circuits/Dispatch/KY (%)	Bus	9.38%	32					
A.2.11.2.2.1	P-3	Business/>=10 circuits/Non-Dispatch/KY (%)	Bus	3.93%	535	0.00%	54	0.02773	1.4156	YES
A.2.11.3.1	P-3	Design (Specials)/<10 circuits/Dispatch/KY (%)	Design	0.00%	91	0.00%	105	0.00000		YES
A.2.11.3.1.2	P-3	Design (Specials)/>=10 circuits/Dispatch/KY (%)	Design	0.00%	65					
A.2.11.3.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)	Design	0.00%	1					
A.2.11.4.1	P-3	PBX/<10 circuits/Dispatch/KY (%)	PBX	5.56%	18	0.00%	2	0.00000		YES
A.2.11.4.1.1	P-3	PBX/<10 circuits/Non-Dispatch/KY (%)	PBX	0.00%	36	0.00%	2	0.00000		YES
A.2.11.4.1.2	P-3	PBX/>=10 circuits/Dispatch/KY (%)	PBX	0.00%	2	0.00%	1	0.00000		YES
A.2.11.4.2	P-3	Centrex/<10 circuits/Dispatch/KY (%)	Centrex	0.00%	145					
A.2.11.5.1	P-3	Centrex/<10 circuits/Non-Dispatch/KY (%)	Centrex	0.00%	261	0.00%	2	0.00000		YES
A.2.11.5.2	P-3	Centrex/>=10 circuits/Dispatch/KY (%)	Centrex	0.00%	13					
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Non-Dispatch/KY (%)	Centrex	0.00%	13					
A.2.11.5.2.2	P-3	ISDN/<10 circuits/Dispatch/KY (%)	ISDN	2.47%	81					
A.2.11.6.1	P-3	ISDN/<10 circuits/Non-Dispatch/KY (%)	ISDN	1.11%	90					
A.2.11.6.2	P-3	ISDN/>=10 circuits/Dispatch/KY (%)	ISDN	0.00%	5					
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/KY (%)	ISDN	0.00%	5					
% Provisioning Troubles within 30 Days										
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/KY (%)	Res	10.78%	5,141	8.49%	259	0.01975	1.1556	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/KY (%)	Res	4.22%	107,553	5.70%	3,579	0.00342	-4.3354	NO
A.2.12.1.2	P-9	Residence/>=10 circuits/Dispatch/KY (%)	Res	5.26%	19	50.00%	2	0.16600	-2.6950	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Non-Dispatch/KY (%)	Res	9.56%	1,747	5.88%	17	0.07166	0.5131	YES
A.2.12.2.1	P-9	Business/<10 circuits/Dispatch/KY (%)	Bus	5.40%	7,389	4.35%	161	0.01801	0.9843	YES
A.2.12.2.1.1	P-9	Business/<10 circuits/Non-Dispatch/KY (%)	Bus	14.63%	41					
A.2.12.2.2	P-9	Business/>=10 circuits/Dispatch/KY (%)	Bus	0.00%	3					
A.2.12.2.2.1	P-9	Business/>=10 circuits/Non-Dispatch/KY (%)	Bus	6.41%	499	0.00%	1	0.20504	0.2121	YES
A.2.12.3.1	P-9	Design (Specials)/<10 circuits/Dispatch/KY (%)	Design	4.35%	92	0.00%				
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)	Design	0.00%	24					
A.2.12.3.2	P-9	Design (Specials)/>=10 circuits/Dispatch/KY (%)	Design	0.00%	8	0.00%	4	0.07978	0.2985	YES
A.2.12.4.1	P-9	PBX/<10 circuits/Dispatch/KY (%)	PBX	2.38%	42	0.00%				
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/KY (%)	PBX	0.00%	3					
A.2.12.4.2	P-9	PBX/>=10 circuits/Dispatch/KY (%)	PBX	0.00%	4					

BellSouth Monthly State Summary

Kentucky, April 2003

A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/KY (%)
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/KY (%)
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)

Benchmark/ Analog
 >= 95%
 >= 95%
 >= 95%

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		92.31%	39				NO
		92.00%	25				NO
		100.00%	2				YES
		80.00%	5				NO

Resale - Maintenance and Repair

Missed Repair Appointments		
A.3.1.1.1	M&R-1	Residence/Dispatch/KY (%)
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/KY (%)
A.3.1.2.1	M&R-1	Business/Dispatch/KY (%)
A.3.1.2.2	M&R-1	Business/Non-Dispatch/KY (%)
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/KY (%)
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/KY (%)
A.3.1.4.1	M&R-1	PBX/Dispatch/KY (%)
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/KY (%)
A.3.1.5.1	M&R-1	Centrex/Dispatch/KY (%)
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/KY (%)
A.3.1.6.1	M&R-1	SDN/Dispatch/KY (%)
A.3.1.6.2	M&R-1	SDN/Non-Dispatch/KY (%)

Res
 Res
 Bus
 Bus
 Design
 Design
 PBX
 PBX
 Centrex
 Centrex
 SDN
 SDN

8.34%	17,859	4.08%	368	30,594	0.01456	2,927.1	YES
1.36%	6,528	2.56%	39	21,120	0.01862	-0.6447	YES
10.49%	2,660	21.62%	37	18,921	0.06072	-2,194.9	NO
1.94%	1,235	0.00%	6	7,690	0.05649	0.3440	YES
0.73%	410	0.00%	10	4,184	0.02728	0.2682	YES
0.00%	512	0.00%	12	2,589	0.00000		YES
18.18%	77	0.00%	1	11,732	0.38819	0.4694	YES
4.17%	48	0.00%	0	10,553			YES
10.16%	187	100.00%	1	19,500	0.30293	-2,965.6	NO
2.78%	144	0.00%	0	19,500			YES
0.00%	22	0.00%	0	5,967			YES
3.33%	30	0.00%	0	7,410			YES

Customer Trouble Report Rate

A.3.2.1.1	M&R-2	Residence/Dispatch/KY (%)
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/KY (%)
A.3.2.2.1	M&R-2	Business/Dispatch/KY (%)
A.3.2.2.2	M&R-2	Business/Non-Dispatch/KY (%)
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/KY (%)
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/KY (%)
A.3.2.4.1	M&R-2	PBX/Dispatch/KY (%)
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/KY (%)
A.3.2.5.1	M&R-2	Centrex/Dispatch/KY (%)
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/KY (%)
A.3.2.6.1	M&R-2	SDN/Dispatch/KY (%)
A.3.2.6.2	M&R-2	SDN/Non-Dispatch/KY (%)

Res
 Res
 Bus
 Bus
 Design
 Design
 PBX
 PBX
 Centrex
 Centrex
 SDN
 SDN

2.33%	766,655	2.60%	14,132	30,594	0.00130	-2,124.0	NO
0.95%	766,655	0.28%	14,132	21,120	0.00078	7,245.1	YES
1.34%	198,341	1.01%	3,651	18,921	0.00132	1,693.3	YES
0.62%	198,341	0.16%	3,651	7,690	0.00132	3,477.7	YES
0.35%	115,840	0.96%	1,044	4,184	0.00185	-3,265.3	NO
0.44%	115,840	1.15%	1,044	2,589	0.00207	-3,422.8	NO
0.23%	33,782	0.15%	682	10,553	0.00187	0.4103	YES
0.14%	33,782	0.00%	682	10,553	0.00148	0.9605	YES
0.34%	55,420	0.42%	236	19,500	0.00379	-0,227.8	YES
0.26%	55,420	0.00%	236	19,500	0.00333	0,781.4	YES
0.18%	12,079	0.00%	171	5,967	0.00329	0,554.2	YES
0.25%	12,079	0.00%	171	7,410	0.00384	0,647.1	YES

Maintenance Average Duration

A.3.3.1.1	M&R-3	Residence/Dispatch/KY (hours)
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/KY (hours)
A.3.3.2.1	M&R-3	Business/Dispatch/KY (hours)
A.3.3.2.2	M&R-3	Business/Non-Dispatch/KY (hours)
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/KY (hours)
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/KY (hours)
A.3.3.4.1	M&R-3	PBX/Dispatch/KY (hours)
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/KY (hours)
A.3.3.5.1	M&R-3	Centrex/Dispatch/KY (hours)
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/KY (hours)
A.3.3.6.1	M&R-3	SDN/Dispatch/KY (hours)
A.3.3.6.2	M&R-3	SDN/Non-Dispatch/KY (hours)

Res
 Res
 Bus
 Bus
 Design
 Design
 PBX
 PBX
 Centrex
 Centrex
 SDN
 SDN

24.60	17,859	18.21	368	30,594	1.61119	3,961.2	YES
9.33	6,528	7.95	39	21,120	3.39200	0,407.3	YES
11.76	2,660	11.84	37	18,921	3.13209	-0,023.8	YES
2.78	1,235	3.00	6	7,690	3.14715	-0,070.2	YES
4.52	410	1.66	10	4,184	1.33915	2,138.6	YES
1.76	512	1.30	12	2,589	0.75990	0,665.6	YES
10.39	77	3.00	1	11,732	11.80838	0,623.6	YES
4.12	48	0.00	0	10,553			YES
12.57	187	71.00	1	19,500	0.00379	-2,988.4	NO
3.76	144	0.00	0	19,500			YES
4.70	22	0.00	0	5,967			YES
5.27	30	0.00	0	7,410			YES

% Repeat Troubles within 30 Days

A.3.4.1.1	M&R-4	Residence/Dispatch/KY (%)
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/KY (%)
A.3.4.2.1	M&R-4	Business/Dispatch/KY (%)
A.3.4.2.2	M&R-4	Business/Non-Dispatch/KY (%)
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/KY (%)
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/KY (%)
A.3.4.4.1	M&R-4	PBX/Dispatch/KY (%)
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/KY (%)
A.3.4.5.1	M&R-4	Centrex/Dispatch/KY (%)
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/KY (%)

Res
 Res
 Bus
 Bus
 Design
 Design
 PBX
 PBX
 Centrex
 Centrex

18.67%	17,859	12.77%	368	30,594	0.02052	2,876.0	YES
14.91%	6,528	12.82%	39	21,120	0.05170	0,364.4	YES
14.74%	2,660	8.11%	37	18,921	0.05888	1,129.7	YES
12.05%	1,235	0.00%	6	7,690	0.13330	0,990.1	YES
20.49%	410	40.00%	10	4,184	0.12918	-1,510.5	YES
18.55%	512	50.00%	12	2,589	0.11353	-2,769.8	NO
9.09%	77	0.00%	1	11,732	0.28934	0,314.2	YES
6.25%	48	0.00%	0	10,553			YES
13.37%	187	0.00%	1	19,500	0.34123	0,391.8	YES
11.81%	144	0.00%	0	19,500			YES

BellSouth Monthly State Summary Kentucky, April 2003

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.4.6.1	M&R-4 ISDN/Dispatch/KY (%)	13.64%	22	0.00%	0				YES
A.3.4.6.2	M&R-4 ISDN/Non-Dispatch/KY (%)	3.33%	30	0.00%	0				YES
Out of Service > 24 hours									
A.3.5.1.1	M&R-5 Residence/Dispatch/KY (%)	11.85%	11,426	5.81%	258		0.02035	2.9666	YES
A.3.5.1.2	M&R-5 Residence/Non-Dispatch/KY (%)	4.21%	1,760	0.00%	27		0.03895	1.0816	YES
A.3.5.2.1	M&R-5 Business/Dispatch/KY (%)	7.26%	1,653	12.00%	25		0.05229	-0.9067	YES
A.3.5.2.2	M&R-5 Business/Non-Dispatch/KY (%)	0.19%	514	0.00%	4		0.02212	0.0880	YES
A.3.5.3.1	M&R-5 Design (Specials)/Dispatch/KY (%)	0.73%	410	0.00%	10		0.02728	0.2692	YES
A.3.5.3.2	M&R-5 Design (Specials)/Non-Dispatch/KY (%)	0.00%	512	0.00%	12		0.00000		YES
A.3.5.4.1	M&R-5 PBX/Dispatch/KY (%)	17.14%	70	0.00%	1		0.37957	0.4516	YES
A.3.5.4.2	M&R-5 PBX/Non-Dispatch/KY (%)	2.38%	42	0.00%	0				NO
A.3.5.5.1	M&R-5 Centrex/Dispatch/KY (%)	9.18%	98	100.00%	1		0.29027	-3.1287	YES
A.3.5.5.2	M&R-5 Centrex/Non-Dispatch/KY (%)	0.00%	73	0.00%	0				YES
A.3.5.6.1	M&R-5 ISDN/Dispatch/KY (%)	0.00%	22	0.00%	0				YES
A.3.5.6.2	M&R-5 ISDN/Non-Dispatch/KY (%)	3.33%	30	0.00%	0				YES

Resale - Billing

	Invoice Accuracy	BST - State	BST - Region					
A.4.1	B-1 KY (%)	99.14%	\$98,566,900	99.57%	\$1,017,388	0.00009	-46.7758	YES
A.4.2	B-2 Mean Time to Deliver Invoices - CRIS Region (business days)	3.52	1	2.99	2.068			YES

Bellsouth Monthly State Summary Kentucky, April 2003

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
O-9 Loop + Port Combinations(KY) (%)	>= 95% w in 3 hrs		99.17%	20,060				YES
O-9 Combo Other(KY) (%)	>= 95% w in 3 hrs		100.00%	20				YES
O-9 XDSL (ADSL, HDSL and UCL)(KY) (%)	>= 95% w in 3 hrs		97.67%	43				YES
O-9 ISDN Loop (UDN, UDC)(KY) (%)	>= 95% w in 3 hrs		100.00%	54				YES
O-9 Line Shaming(KY) (%)	>= 95% w in 3 hrs		100.00%	1				YES
O-9 2W Analog Loop Design(KY) (%)	>= 95% w in 3 hrs		100.00%	12				YES
O-9 2W Analog Loop Non-Design(KY) (%)	>= 95% w in 3 hrs							
O-9 2W Analog Loop w/INP Design(KY) (%)	>= 95% w in 3 hrs							
O-9 2W Analog Loop w/INP Non-Design(KY) (%)	>= 95% w in 3 hrs							
O-15 2W Analog Loop w/LINP Design(KY) (%)	>= 95% w in 3 hrs							
O-15 2W Analog Loop w/LINP Non-Design(KY) (%)	>= 95% w in 3 hrs		100.00%	39				YES
O-9 Other Design(KY) (%)	>= 95% w in 3 hrs		99.58%	1,184				YES
O-9 Other Non-Design(KY) (%)	>= 95% w in 3 hrs							
O-9 INP Standalone(KY) (%)	>= 95% w in 3 hrs							
O-15 LINP Standalone(KY) (%)	>= 95% w in 3 hrs		99.88%	861				YES

FOC Timeliness - Partially Mechanized - 10 hours

B1.12.1	Switch Ports(KY) (%)	>= 85% w in 10 hrs						
B1.12.2	Local Interface Transport(KY) (%)	>= 85% w in 10 hrs						
B1.12.3	Loop + Port Combinations(KY) (%)	>= 85% w in 10 hrs	95.89%	2,383				YES
B1.12.4	Combo Other(KY) (%)	>= 85% w in 10 hrs	100.00%	3				YES
B1.12.5	XDSL (ADSL, HDSL and UCL)(KY) (%)	>= 85% w in 10 hrs	100.00%	2				YES
B1.12.6	ISDN Loop (UDN, UDC)(KY) (%)	>= 85% w in 10 hrs	100.00%	1				YES
B1.12.7	Line Shaming(KY) (%)	>= 85% w in 10 hrs	100.00%	6				YES
B1.12.8	2W Analog Loop Design(KY) (%)	>= 85% w in 10 hrs	100.00%	22				YES
B1.12.9	2W Analog Loop Non-Design(KY) (%)	>= 85% w in 10 hrs		3				YES
B1.12.10	2W Analog Loop w/INP Design(KY) (%)	>= 85% w in 10 hrs						
B1.12.11	2W Analog Loop w/INP Non-Design(KY) (%)	>= 85% w in 10 hrs						
B1.12.12	2W Analog Loop w/LINP Design(KY) (%)	>= 85% w in 10 hrs						
B1.12.13	2W Analog Loop w/LINP Non-Design(KY) (%)	>= 85% w in 10 hrs						
B1.12.14	Other Design(KY) (%)	>= 85% w in 10 hrs	92.59%	27				YES
B1.12.15	Other Non-Design(KY) (%)	>= 85% w in 10 hrs	96.19%	970				YES
B1.12.16	INP Standalone(KY) (%)	>= 85% w in 10 hrs						
B1.12.17	LINP Standalone(KY) (%)	>= 85% w in 10 hrs	98.70%	231				YES

FOC Timeliness - Non-Mechanized

B1.13.1	Switch Ports(KY) (%)	>= 85% w in 36 hrs						
B1.13.2	Local Interface Transport(KY) (%)	>= 85% w in 36 hrs						
B1.13.3	Loop + Port Combinations(KY) (%)	>= 85% w in 36 hrs	100.00%	91				YES
B1.13.4	Combo Other(KY) (%)	>= 85% w in 36 hrs	92.31%	13				YES
B1.13.5	XDSL (ADSL, HDSL and UCL)(KY) (%)	>= 85% w in 36 hrs	100.00%	1				YES
B1.13.6	ISDN Loop (UDN, UDC)(KY) (%)	>= 85% w in 36 hrs	100.00%	1				YES
B1.13.7	Line Shaming(KY) (%)	>= 85% w in 36 hrs	100.00%	3				YES
B1.13.8	2W Analog Loop Design(KY) (%)	>= 85% w in 36 hrs	100.00%	7				YES
B1.13.9	2W Analog Loop Non-Design(KY) (%)	>= 85% w in 36 hrs		4				YES
B1.13.10	2W Analog Loop w/INP Design(KY) (%)	>= 85% w in 36 hrs						
B1.13.11	2W Analog Loop w/INP Non-Design(KY) (%)	>= 85% w in 36 hrs						
B1.13.12	2W Analog Loop w/LINP Design(KY) (%)	>= 85% w in 36 hrs						
B1.13.13	2W Analog Loop w/LINP Non-Design(KY) (%)	>= 85% w in 36 hrs	92.00%	25				YES
B1.13.14	Other Design(KY) (%)	>= 85% w in 36 hrs	95.92%	49				YES
B1.13.15	Other Non-Design(KY) (%)	>= 85% w in 36 hrs	100.00%	5				YES
B1.13.16	INP Standalone(KY) (%)	>= 85% w in 36 hrs						
B1.13.17	LINP Standalone(KY) (%)	>= 85% w in 36 hrs	100.00%	89				YES

FOC & Reflect Response Completeness - Mechanized

B1.14.1.1	Switch Ports(ED)KY (%)	>= 95%						
B1.14.1.2	Switch Ports(TAG)KY (%)	>= 95%						
B1.14.2.1	Local Interface Transport(ED)KY (%)	>= 95%						
B1.14.2.2	Local Interface Transport(TAG)KY (%)	>= 95%						
B1.14.3.1	Loop + Port Combinations(ED)KY (%)	>= 95%	100.00%	15,351				YES

Bellsouth Monthly State Summary Kentucky, April 2003

Benchmark
Analog

BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error Zscore Equity

Item	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.18.1.1	Switch Ports/TA/GKY (%)	>= 95%				
B.1.18.1.2	Local Interoffice Transport/AGKY (%)	>= 95%				
B.1.18.2.1	Local Interoffice Transport/AGKY (%)	>= 95%				
B.1.18.3.1	Loop + Port Combinations/EDIKY (%)	>= 95%	95.14%	1.872		YES
B.1.18.3.2	Loop + Port Combinations/TA/GKY (%)	>= 95%	90.65%	1.283		NO
B.1.18.4.1	Combo Other/EDIKY (%)	>= 95%	72.73%	11		NO
B.1.18.4.2	Combo Other/TA/GKY (%)	>= 95%	100.00%	2		YES
B.1.18.5.1	XDSL (ADSL, HDSL, and UCL)/AGKY (%)	>= 95%		1		YES
B.1.18.5.2	XDSL (ADSL, HDSL, and UCL)/TA/GKY (%)	>= 95%		5		YES
B.1.18.6.1	ISDN Loop (UDN, UDC)/EDIKY (%)	>= 95%		1		YES
B.1.18.6.2	ISDN Loop (UDN, UDC)/TA/GKY (%)	>= 95%		5		YES
B.1.18.7.1	Line Sharing/EDIKY (%)	>= 95%		1		YES
B.1.18.7.2	Line Sharing/TA/GKY (%)	>= 95%		5		YES
B.1.18.8.1	2W Analog Loop Design/EDIKY (%)	>= 95%		24		YES
B.1.18.8.2	2W Analog Loop Design/TA/GKY (%)	>= 95%		3		YES
B.1.18.9.1	2W Analog Loop Non-Design/EDIKY (%)	>= 95%				
B.1.18.9.2	2W Analog Loop Non-Design/TA/GKY (%)	>= 95%				
B.1.18.10.1	2W Analog Loop w/INP Design/AGKY (%)	>= 95%				
B.1.18.10.2	2W Analog Loop w/INP Design/EDIKY (%)	>= 95%				
B.1.18.11.1	2W Analog Loop w/INP Non-Design/EDIKY (%)	>= 95%				
B.1.18.11.2	2W Analog Loop w/INP Non-Design/TA/GKY (%)	>= 95%				
B.1.18.12.1	2W Analog Loop w/LNP Design/EDIKY (%)	>= 95%				
B.1.18.12.2	2W Analog Loop w/LNP Design/TA/GKY (%)	>= 95%				
B.1.18.13.1	2W Analog Loop w/LNP Non-Design/EDIKY (%)	>= 95%				
B.1.18.13.2	2W Analog Loop w/LNP Non-Design/TA/GKY (%)	>= 95%				
B.1.18.14.1	Other Design/EDIKY (%)	>= 95%	90.91%	11		NO
B.1.18.14.2	Other Design/TA/GKY (%)	>= 95%	100.00%	17		YES
B.1.18.15.1	Other Non-Design/EDIKY (%)	>= 95%	99.13%	1.152		YES
B.1.18.15.2	Other Non-Design/TA/GKY (%)	>= 95%	100.00%	22		YES
B.1.18.16.1	INP Standardize/EDIKY (%)	>= 95%				
B.1.18.16.2	INP Standardize/TA/GKY (%)	>= 95%	97.84%	278		YES
B.1.18.17.1	LNP Standardize/EDIKY (%)	>= 95%				
B.1.18.17.2	LNP Standardize/TA/GKY (%)	>= 95%	87.50%	16		NO

FOC & Reflect Response Completeness (Multiple Responses) - Non-Mechanized

Item	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.19.1	Switch Ports/KY (%)	>= 95%				
B.1.19.2	Local Interoffice Transport/KY (%)	>= 95%				
B.1.19.3	Loop + Port Combinations/KY (%)	>= 95%	97.21%	179		YES
B.1.19.4	Combo Other/KY (%)	>= 95%	100.00%	30		YES
B.1.19.5	ADSL (ADSL, HDSL, and UCL)/KY (%)	>= 95%	100.00%	1		YES
B.1.19.6	ISDN Loop (UDN, UDC)/KY (%)	>= 95%	100.00%	3		YES
B.1.19.7	Line Sharing/KY (%)	>= 95%	100.00%	11		YES
B.1.19.8	2W Analog Loop Design/KY (%)	>= 95%	100.00%	6		YES
B.1.19.9	2W Analog Loop Non-Design/KY (%)	>= 95%				
B.1.19.10	2W Analog Loop w/INP Design/KY (%)	>= 95%				
B.1.19.11	2W Analog Loop w/LNP Non-Design/KY (%)	>= 95%				
B.1.19.12	2W Analog Loop w/LNP Non-Design/KY (%)	>= 95%				
B.1.19.13	2W Analog Loop w/LNP Non-Design/KY (%)	>= 95%				
B.1.19.14	2W Analog Loop w/LNP Non-Design/KY (%)	>= 95%				
B.1.19.15	Other Non-Design/KY (%)	>= 95%	97.06%	34		YES
B.1.19.16	Other Non-Design/KY (%)	>= 95%	90.14%	71		NO
B.1.19.17	INP Standardize/KY (%)	>= 95%	100.00%	5		YES
B.1.19.18	INP Standardize/KY (%)	>= 95%	96.03%	126		YES

Unbundled Network Elements - Provisioning

Order Completion Interval	R&B (POTS)
P-4 Switch Ports<10 circuits/DSPatch/KY (days)	6.26

R&B (POTS)

Order Completion Interval	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-4 Switch Ports<10 circuits/DSPatch/KY (days)	6.26	5,618			8.760			

Bellsouth Monthly State Summary Kentucky, April 2003

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B2.1.1.1.2	R&B (POTS)	0.91	114,966			1,860			
B2.1.1.2.1	R&B (POTS)	13.26	38			19,376			
B2.1.1.2.2	R&B (POTS)	20.77	233			16,814			
B2.1.1.2.1.1	DS1/DS3								
B2.1.1.2.1.2	DS1/DS3								
B2.1.1.2.1.3	DS1/DS3								
B2.1.1.2.1.4	DS1/DS3								
B2.1.1.2.2.1	R&B	6.20	5,772	4.78	318	8,690	0.50054	2.8392	YES
B2.1.1.3.1.1	R&B	0.92	115,335	0.93	9,317	1,865	0.02009	-0.5080	YES
B2.1.1.3.1.3	R&B	0.33	56,917	0.33	4,334	0,006	0.00009	-0.2495	YES
B2.1.1.3.1.4	R&B	1.49	58,418	1.44	4,983	2,493	0.03678	1.1449	YES
B2.1.1.3.2.1	R&B	12.12	51			17,431			
B2.1.1.3.2.2	R&B	2.14	7	7.00	1	2,089	2.23353	-2.1746	NO
B2.1.1.3.2.3	R&B	0.33	7			0,000			
B2.1.1.3.2.4	R&B	3.50	4	7.00	1	1,732	1.93649	-1.8074	NO
B2.1.4.1.1	R&B&D - Disp	7.31	6,358	11.84	19	10,269	2.35929	-1.9218	NO
B2.1.4.1.4	R&B&D - Disp	15.19	108			13,893			
B2.1.4.2.1	R&B&D - Disp	15.19	108			13,893			
B2.1.6.3.1	R&B&D - Disp	13.35	49	8.67	12	9,308	2.99788	1.5635	YES
B2.1.6.3.2	ISDN - BRI	2.40	33			4,926			
B2.1.6.4.1	ISDN - BRI								
B2.1.6.4.2	ISDN - BRI								
B2.1.6.5.1	ISDN - BRI								
B2.1.6.5.2	ISDN - BRI								
B2.1.7.3.1	ADSL - to Retail	18.63	38	9.33	3	21,008	12.59843	0.7380	YES
B2.1.7.3.2	ADSL - to Retail	2.86	46	2.31	24	3,312	0.83396	0.6590	YES
B2.1.7.4.1	ADSL - to Retail								
B2.1.7.4.2	ADSL - to Retail								
B2.1.7.5.1	ADSL - to Retail								
B2.1.7.5.2	ADSL - to Retail								
B2.1.8.1.1	R&B - Disp	6.20	5,772	4.75	4	8,690	4.34635	0.3336	YES
B2.1.8.1.2	R&B - Disp	6.20	5,772			8,690			
B2.1.8.2.1	R&B - Disp	12.12	51			17,431			
B2.1.8.2.2	R&B - Disp	12.12	51			17,431			
B2.1.9.1.1	R&B (POTS) excd SB Or	6.26	5,618	3.40	5	8,760	3.91918	0.7299	YES
B2.1.9.1.4	R&B (POTS) excd SB Or	1.48	58,149			2,488			
B2.1.9.2.1	R&B (POTS) excd SB Or	13.26	38			19,376			
B2.1.9.2.4	R&B (POTS) excd SB Or								
B2.1.10.1.1	R&B - Disp	6.20	5,772			8,690			
B2.1.10.1.2	R&B - Disp	6.20	5,772			8,690			
B2.1.10.2.1	R&B - Disp	12.12	51			17,431			
B2.1.10.2.2	R&B - Disp	12.12	51			17,431			
B2.1.11.1.1	R&B (POTS) excd SB Or	6.26	5,618			8,760			
B2.1.11.1.4	R&B (POTS) excd SB Or	1.48	58,149			2,488			
B2.1.11.2.1	R&B (POTS) excd SB Or	13.26	38			19,376			
B2.1.11.2.4	R&B - Disp	6.20	5,772			8,690			
B2.1.12.1.1	R&B - Disp	6.20	5,772			8,690			
B2.1.12.1.2	R&B - Disp	6.20	5,772			8,690			
B2.1.12.2.1	R&B - Disp	12.12	51			17,431			
B2.1.12.2.2	R&B - Disp	12.12	51			17,431			
B2.1.13.1.1	R&B (POTS) excd SB Or	6.26	5,618			8,760			
B2.1.13.1.4	R&B (POTS) excd SB Or	1.48	58,149			2,488			
B2.1.13.2.1	R&B (POTS) excd SB Or	13.26	38			19,376			
B2.1.13.2.4	R&B (POTS) excd SB Or	18.22	586			16,415			
B2.1.14.1.1	Design	4.41	96			8,498			
B2.1.14.1.2	Design	17.93	57			9,016			
B2.1.14.2.1	Design	23.00	1			0,000			
B2.1.14.2.2	Design								

Bellsouth Monthly State Summary Kentucky, April 2003

			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.6.2.2	P-1	UNE (SDN)/>=10 circuits/EquipmentKY (days)	ISDN - BRI							
B.2.3.6.2.3	P-1	UNE (SDN)/>=10 circuits/OtherKY (days)	ISDN - BRI							
B.2.3.7.1.1	P-1	Line Sharing<10 circuits/FacilityKY (days)	ADSL to Retail	1	0.00	0	0.000			YES
B.2.3.7.1.2	P-1	Line Sharing<10 circuits/EquipmentKY (days)	ADSL to Retail	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing<10 circuits/OtherKY (days)	ADSL to Retail	0	0.00	0				YES
B.2.3.7.2.1	P-1	Line Sharing>=10 circuits/FacilityKY (days)	ADSL to Retail	0						
B.2.3.7.2.2	P-1	Line Sharing>=10 circuits/EquipmentKY (days)	ADSL to Retail	0						
B.2.3.7.2.3	P-1	Line Sharing>=10 circuits/OtherKY (days)	ADSL to Retail	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design<10 circuits/EquipmentKY (days)	R&B - Disp	65	0.00	0	86.701			YES
B.2.3.8.1.2	P-1	2W Analog Loop Design<10 circuits/OtherKY (days)	R&B - Disp	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design<10 circuits/EquipmentKY (days)	R&B - Disp	2	0.00	0	3.536			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design>=10 circuits/FacilityKY (days)	R&B - Disp	0						
B.2.3.8.2.2	P-1	2W Analog Loop Design>=10 circuits/EquipmentKY (days)	R&B - Disp	0						
B.2.3.9.1.1	P-1	2W Analog Loop Design>=10 circuits/OtherKY (days)	R&B (POTS) exc SB Or	65	0.00	0	86.701			YES
B.2.3.9.1.2	P-1	2W Analog Loop Design>=10 circuits/EquipmentKY (days)	R&B (POTS) exc SB Or	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Design>=10 circuits/OtherKY (days)	R&B (POTS) exc SB Or	3	0.00	0	3.606			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design>=10 circuits/FacilityKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design>=10 circuits/EquipmentKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design>=10 circuits/OtherKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design<10 circuits/FacilityKY (days)	R&B - Disp	44.63	0.00	0	86.701			
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design<10 circuits/EquipmentKY (days)	R&B - Disp	0						
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design<10 circuits/OtherKY (days)	R&B - Disp	2	3.50		3.536			
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design>=10 circuits/FacilityKY (days)	R&B - Disp	0						
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design>=10 circuits/EquipmentKY (days)	R&B - Disp	0						
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design>=10 circuits/OtherKY (days)	R&B - Disp	0						
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design<10 circuits/FacilityKY (days)	R&B (POTS) exc SB Or	44.63	0.00	0	86.701			
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design<10 circuits/EquipmentKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design<10 circuits/OtherKY (days)	R&B (POTS) exc SB Or	3	3.606		3.606			
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/FacilityKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/EquipmentKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/OtherKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/INP Design<10 circuits/FacilityKY (days)	R&B - Disp	44.63	0.00	0	86.701			
B.2.3.12.1.2	P-1	2W Analog Loop w/INP Design<10 circuits/EquipmentKY (days)	R&B - Disp	0						
B.2.3.12.1.3	P-1	2W Analog Loop w/INP Design<10 circuits/OtherKY (days)	R&B - Disp	2	3.50		3.536			
B.2.3.12.2.1	P-1	2W Analog Loop w/INP Design>=10 circuits/FacilityKY (days)	R&B - Disp	0						
B.2.3.12.2.2	P-1	2W Analog Loop w/INP Design>=10 circuits/EquipmentKY (days)	R&B - Disp	0						
B.2.3.12.2.3	P-1	2W Analog Loop w/INP Design>=10 circuits/OtherKY (days)	R&B - Disp	0						
B.2.3.13.1.1	P-1	2W Analog Loop w/INP Non-Design<10 circuits/FacilityKY (days)	R&B (POTS) exc SB Or	44.63	0.00	0	86.701			
B.2.3.13.1.2	P-1	2W Analog Loop w/INP Non-Design<10 circuits/EquipmentKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.13.1.3	P-1	2W Analog Loop w/INP Non-Design<10 circuits/OtherKY (days)	R&B (POTS) exc SB Or	3	3.606		3.606			
B.2.3.13.2.1	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/FacilityKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.13.2.2	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/EquipmentKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.13.2.3	P-1	2W Analog Loop w/INP Non-Design>=10 circuits/OtherKY (days)	R&B (POTS) exc SB Or	0						
B.2.3.14.1.1	P-1	Other Design<10 circuits/EquipmentKY (days)	Design	0	0.00	0				YES
B.2.3.14.1.2	P-1	Other Design<10 circuits/EquipmentKY (days)	Design	0	0.00	0				YES
B.2.3.14.1.3	P-1	Other Design<10 circuits/OtherKY (days)	Design	8	0.00	0	4.549			YES
B.2.3.14.2.1	P-1	Other Design>=10 circuits/FacilityKY (days)	Design	0						
B.2.3.14.2.2	P-1	Other Design>=10 circuits/EquipmentKY (days)	Design	0						
B.2.3.14.2.3	P-1	Other Design>=10 circuits/OtherKY (days)	Design	4	3.00		0.000			
B.2.3.15.1.1	P-1	Other Non-Design<10 circuits/FacilityKY (days)	R&B	44.63	0.00	0	86.701			
B.2.3.15.1.2	P-1	Other Non-Design<10 circuits/EquipmentKY (days)	R&B	0						
B.2.3.15.1.3	P-1	Other Non-Design<10 circuits/OtherKY (days)	R&B	3	3.606		3.606			
B.2.3.15.2.1	P-1	Other Non-Design>=10 circuits/FacilityKY (days)	R&B	0						
B.2.3.15.2.2	P-1	Other Non-Design>=10 circuits/EquipmentKY (days)	R&B	0						
B.2.3.15.2.3	P-1	Other Non-Design>=10 circuits/OtherKY (days)	R&B	0						
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/FacilityKY (days)	R&B (POTS)	44.63	0.00	0	86.701			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/EquipmentKY (days)	R&B (POTS)	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/OtherKY (days)	R&B (POTS)	3	3.606		3.606			

Bellsouth Monthly State Summary Kentucky, April 2003

Item	Measure	BST	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.16.2.1	R&B (POTS)	0.00	0						
B.2.3.16.2.2	R&B (POTS)	0.00	0						
B.2.3.16.2.3	R&B (POTS)	44.63	65	0.00	0	86.701			YES
B.2.3.17.1.1	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.2	R&B (POTS)	5.00	3	0.00	0	3.606			YES
B.2.3.17.2.1	R&B (POTS)	0.00	0						
B.2.3.17.2.2	R&B (POTS)	0.00	0						
B.2.3.18.1.1	R&B (POTS)	1.00	1	0.00	0	0.000			YES
B.2.3.18.1.2	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.3	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.2.1	R&B (POTS)	0.00	0						
B.2.3.18.2.2	R&B (POTS)	0.00	0						
B.2.3.18.2.3	R&B (POTS)	0.00	0						
B.2.3.19.1.1	R&B (POTS)	3.00	3	0.00	0	0.000			YES
B.2.3.19.1.2	R&B (POTS)	0.00	0						
B.2.3.19.1.3	R&B (POTS)	0.00	0						
B.2.3.19.2.1	R&B (POTS)	0.00	0						
B.2.3.19.2.2	R&B (POTS)	0.00	0						
B.2.3.19.2.3	R&B (POTS)	0.00	0						

% Jeopardies - Mechanized

Item	Measure	BST	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.5.1	R&B (POTS)	0.33%	130,191						
B.2.5.2	R&B (POTS)	60.00%	215						
B.2.5.3	R&B (POTS)	0.40%	130,748	0.13%	19,182			5.6224	YES
B.2.5.4	R&B (POTS)	8.03%	7,547	50.00%	2	0.19218		-2.1839	NO
B.2.5.5	R&B (POTS)	4.28%	2,642	0.00%	2	0.14313		0.2988	YES
B.2.5.6	R&B (POTS)	12.96%	108	12.50%	8	0.12308		0.0376	YES
B.2.5.7	R&B (POTS)	4.28%	2,642	0.00%	1	0.20238		0.2113	YES
B.2.5.8	R&B (POTS)	7.64%	6,828	0.00%	2	0.18792		0.4088	YES
B.2.5.9	R&B (POTS)	0.70%	6,828	0.00%	4	0.04169		0.1679	YES
B.2.5.10	R&B (POTS)	7.64%	73,291						
B.2.5.11	R&B (POTS)	0.70%	6,828						
B.2.5.12	R&B (POTS)	7.64%	73,291						
B.2.5.13	R&B (POTS)	0.70%	6,828						
B.2.5.14	R&B (POTS)	10.39%	819						
B.2.5.15	R&B (POTS)	0.40%	130,748						
B.2.5.16	R&B (POTS)	0.39%	130,191						
B.2.5.17	R&B (POTS)	0.39%	130,191	0.00%	823	0.00219		1.7987	YES
B.2.5.18	R&B (POTS)	4.61%	2,818	10.00%	10	0.06345		-0.8106	YES
B.2.5.19	R&B (POTS)	18.78%	197	58.06%	31	0.07547		-5.2054	NO

% Jeopardies - Non-Mechanized

Item	Measure	BST	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.6.1	Diagnostic								
B.2.6.2	Diagnostic								
B.2.6.3	Diagnostic								
B.2.6.4	Diagnostic								
B.2.6.5	Diagnostic								
B.2.6.6	Diagnostic								
B.2.6.7	Diagnostic								
B.2.6.8	Diagnostic								
B.2.6.9	Diagnostic								
B.2.6.10	Diagnostic								
B.2.6.11	Diagnostic								
B.2.6.12	Diagnostic								
B.2.6.13	Diagnostic								
B.2.6.14	Diagnostic								
B.2.6.15	Diagnostic								
B.2.6.16	Diagnostic								

Benchmark/ Analog

Item	Measure	BST	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.16.2.1	R&B (POTS)	0.00	0						
B.2.3.16.2.2	R&B (POTS)	0.00	0						
B.2.3.16.2.3	R&B (POTS)	44.63	65	0.00	0	86.701			YES
B.2.3.17.1.1	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.2	R&B (POTS)	5.00	3	0.00	0	3.606			YES
B.2.3.17.2.1	R&B (POTS)	0.00	0						
B.2.3.17.2.2	R&B (POTS)	0.00	0						
B.2.3.18.1.1	R&B (POTS)	1.00	1	0.00	0	0.000			YES
B.2.3.18.1.2	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.3	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.2.1	R&B (POTS)	0.00	0						
B.2.3.18.2.2	R&B (POTS)	0.00	0						
B.2.3.18.2.3	R&B (POTS)	0.00	0						
B.2.3.19.1.1	R&B (POTS)	3.00	3	0.00	0	0.000			YES
B.2.3.19.1.2	R&B (POTS)	0.00	0						
B.2.3.19.1.3	R&B (POTS)	0.00	0						
B.2.3.19.2.1	R&B (POTS)	0.00	0						
B.2.3.19.2.2	R&B (POTS)	0.00	0						
B.2.3.19.2.3	R&B (POTS)	0.00	0						

% Jeopardies - Mechanized

Item	Measure	BST	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.5.1	R&B (POTS)	0.33%	130,191						
B.2.5.2	R&B (POTS)	60.00%	215						
B.2.5.3	R&B (POTS)	0.40%	130,748	0.13%	19,182			5.6224	YES
B.2.5.4	R&B (POTS)	8.03%	7,547	50.00%	2	0.19218		-2.1839	NO
B.2.5.5	R&B (POTS)	4.28%	2,642	0.00%	2	0.14313		0.2988	YES
B.2.5.6	R&B (POTS)	12.96%	108	12.50%	8	0.12308		0.0376	YES
B.2.5.7	R&B (POTS)	4.28%	2,642	0.00%	1	0.20238		0.2113	YES
B.2.5.8	R&B (POTS)	7.64%	6,828	0.00%	2	0.18792		0.4088	YES
B.2.5.9	R&B (POTS)	0.70%	6,828	0.00%	4	0.04169		0.1679	YES
B.2.5.10	R&B (POTS)	7.64%	73,291						
B.2.5.11	R&B (POTS)	0.70%	6,828						
B.2.5.12	R&B (POTS)	7.64%	73,291						
B.2.5.13	R&B (POTS)	0.70%	6,828						
B.2.5.14	R&B (POTS)	10.39%	819						
B.2.5.15	R&B (POTS)	0.40%	130,748						
B.2.5.16	R&B (POTS)	0.39%	130,191						
B.2.5.17	R&B (POTS)	0.39%	130,191	0.00%	823	0.00219		1.7987	YES
B.2.5.18	R&B (POTS)	4.61%	2,818	10.00%	10	0.06345		-0.8106	YES
B.2.5.19	R&B (POTS)	18.78%	197	58.06%	31	0.07547		-5.2054	NO

% Jeopardies - Non-Mechanized

Item	Measure	BST	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.6.1	Diagnostic								
B.2.6.2	Diagnostic								
B.2.6.3	Diagnostic								
B.2.6.4	Diagnostic								
B.2.6.5	Diagnostic								
B.2.6.6	Diagnostic								
B.2.6.7	Diagnostic								
B.2.6.8	Diagnostic								
B.2.6.9	Diagnostic								
B.2.6.10	Diagnostic								
B.2.6.11	Diagnostic								
B.2.6.12	Diagnostic								
B.2.6.13	Diagnostic								
B.2.6.14	Diagnostic								
B.2.6.15	Diagnostic								
B.2.6.16	Diagnostic								

Bellsouth Monthly State Summary Kentucky, April 2003

B 2.6-17	P-2	LNP (Standard)/KY (%)	Diagnostic
B 2.6-18	P-2	Digital Loop < DST1KY (%)	Diagnostic
B 2.6-19	P-2	Digital Loop >= DST1KY (%)	Diagnostic

Average Jeopardy Notice Interval - Mechanized

B 2.8-1	P-2	Switch Ports/KY (hours)	>= 48 hrs
B 2.8-2	P-2	Local Interface Transport/KY (hours)	>= 48 hrs
B 2.8-3	P-2	Loop + Port Combinations/KY (hours)	>= 48 hrs
B 2.8-4	P-2	Combo Other/KY (hours)	>= 48 hrs
B 2.8-5	P-2	XDSL (ADSL, HDSL and UCL)/KY (hours)	>= 48 hrs
B 2.8-6	P-2	UNE (SDM)/KY (hours)	>= 48 hrs
B 2.8-7	P-2	Line Sharing/KY (hours)	>= 48 hrs
B 2.8-8	P-2	2W Analog Loop Design/KY (hours)	>= 48 hrs
B 2.8-9	P-2	2W Analog Loop Non-Design/KY (hours)	>= 48 hrs
B 2.8-10	P-2	2W Analog Loop w/INP Design/KY (hours)	>= 48 hrs
B 2.8-11	P-2	2W Analog Loop w/INP Non-Design/KY (hours)	>= 48 hrs
B 2.8-12	P-2	2W Analog Loop w/LNP Design/KY (hours)	>= 48 hrs
B 2.8-13	P-2	2W Analog Loop w/LNP Non-Design/KY (hours)	>= 48 hrs
B 2.8-14	P-2	Other Design/KY (hours)	>= 48 hrs
B 2.8-15	P-2	Other Non-Design/KY (hours)	>= 48 hrs
B 2.8-16	P-2	INP (Standard)/KY (hours)	>= 48 hrs
B 2.8-17	P-2	LNP (Standard)/KY (hours)	>= 48 hrs
B 2.8-18	P-2	Digital Loop < DST1KY (hours)	>= 48 hrs
B 2.8-19	P-2	Digital Loop >= DST1KY (hours)	>= 48 hrs

Average Jeopardy Notice Interval - Non-Mechanized

B 2.9-1	P-2	Switch Ports/KY (hours)	Diagnostic
B 2.9-2	P-2	Local Interface Transport/KY (hours)	Diagnostic
B 2.9-3	P-2	Loop + Port Combinations/KY (hours)	Diagnostic
B 2.9-4	P-2	Combo Other/KY (hours)	Diagnostic
B 2.9-5	P-2	XDSL (ADSL, HDSL and UCL)/KY (hours)	Diagnostic
B 2.9-6	P-2	UNE (SDM)/KY (hours)	Diagnostic
B 2.9-7	P-2	Line Sharing/KY (hours)	Diagnostic
B 2.9-8	P-2	2W Analog Loop Design/KY (hours)	Diagnostic
B 2.9-9	P-2	2W Analog Loop Non-Design/KY (hours)	Diagnostic
B 2.9-10	P-2	2W Analog Loop w/INP Design/KY (hours)	Diagnostic
B 2.9-11	P-2	2W Analog Loop w/INP Non-Design/KY (hours)	Diagnostic
B 2.9-12	P-2	2W Analog Loop w/LNP Design/KY (hours)	Diagnostic
B 2.9-13	P-2	2W Analog Loop w/LNP Non-Design/KY (hours)	Diagnostic
B 2.9-14	P-2	Other Design/KY (hours)	Diagnostic
B 2.9-15	P-2	Other Non-Design/KY (hours)	Diagnostic
B 2.9-16	P-2	INP (Standard)/KY (hours)	Diagnostic
B 2.9-17	P-2	LNP (Standard)/KY (hours)	Diagnostic
B 2.9-18	P-2	Digital Loop < DST1KY (hours)	Diagnostic
B 2.9-19	P-2	Digital Loop >= DST1KY (hours)	Diagnostic

% Jeopardy Notice >= 48 hours - Mechanized

B 2.10-1	P-2	Switch Ports/KY (%)	95% >= 48 hrs
B 2.10-2	P-2	Local Interface Transport/KY (%)	95% >= 48 hrs
B 2.10-3	P-2	Loop + Port Combinations/KY (%)	95% >= 48 hrs
B 2.10-4	P-2	Combo Other/KY (%)	95% >= 48 hrs
B 2.10-5	P-2	XDSL (ADSL, HDSL and UCL)/KY (%)	95% >= 48 hrs
B 2.10-6	P-2	UNE (SDM)/KY (%)	95% >= 48 hrs
B 2.10-7	P-2	Line Sharing/KY (%)	95% >= 48 hrs
B 2.10-8	P-2	2W Analog Loop Design/KY (%)	95% >= 48 hrs
B 2.10-9	P-2	2W Analog Loop Non-Design/KY (%)	95% >= 48 hrs
B 2.10-10	P-2	2W Analog Loop w/INP Design/KY (%)	95% >= 48 hrs
B 2.10-11	P-2	2W Analog Loop w/INP Non-Design/KY (%)	95% >= 48 hrs
B 2.10-12	P-2	2W Analog Loop w/LNP Design/KY (%)	95% >= 48 hrs
B 2.10-13	P-2	2W Analog Loop w/LNP Non-Design/KY (%)	95% >= 48 hrs

Benchmark/
Analog

Diagnostic
Diagnostic
Diagnostic

BST
Measure

BST
Volume

CLEC
Measure

CLEC
Volume

Standard
Deviation

Standard
Error

Zscore

Equity

	0.00%	75						Diagnostic
	0.00%	1						Diagnostic
	40.00%	5						Diagnostic

	132.71	19						YES
	342.07	1						YES
	342.20	1						YES
	342.20	1						YES
	241.83	18						YES

	187.13	2						Diagnostic
	335.46	11						Diagnostic
								Diagnostic
	305.38	1						Diagnostic
								Diagnostic
								Diagnostic
								Diagnostic
								Diagnostic
								Diagnostic
								Diagnostic
								Diagnostic
	156.20	2						Diagnostic

	100.00%	19						YES
	100.00%	1						YES
	100.00%	1						YES

BellSouth Monthly State Summary Kentucky, April 2003

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.10.14							
B.2.10.15							
B.2.10.16							
B.2.10.17							
B.2.10.18							
B.2.10.19							

% Jeopardy Notice >= 48 hours - Non-Mechanized

Benchmark/Analogy	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-2 Other Design/KY (%)	>= 48 hrs							
P-2 Other Non-Design/KY (%)	>= 48 hrs							
P-2 INP (Standard)/KY (%)	>= 48 hrs							
P-2 INP (Standard)/KY (%)	>= 48 hrs							
P-2 Digital Loop < DS1/KY (%)	>= 48 hrs							
P-2 Digital Loop >= DS1/KY (%)	>= 48 hrs							

Coordinated Customer Conversions

P-7 Loops with INP/KY (%)	>= 95% w in 15 min							
P-7 Loops with LNPKY (%)	>= 95% w in 15 min							

% Hot Cuts > 15 minutes Early

P-7A Time-Specific SL1/KY (%)	<= 5%							
P-7A Time-Specific SL2/KY (%)	<= 5%							
P-7A Non-Time Specific SL1/KY (%)	<= 5%							
P-7A Non-Time Specific SL2/KY (%)	<= 5%							

Hot Cut Timeliness

P-7A Time-Specific SL1/KY (%)	>= 95% w in 15 min							
P-7A Time-Specific SL2/KY (%)	>= 95% w in 15 min							
P-7A Non-Time Specific SL1/KY (%)	>= 95% w in 15 min							
P-7A Non-Time Specific SL2/KY (%)	>= 95% w in 15 min							

% Hot Cuts > 15 minutes Late

P-7A Time-Specific SL1/KY (%)	<= 5%							
P-7A Time-Specific SL2/KY (%)	<= 5%							
P-7A Non-Time Specific SL1/KY (%)	<= 5%							
P-7A Non-Time Specific SL2/KY (%)	<= 5%							

Average Recovery Time - CCC

P-7B Loops with INP/KY (minutes)	Diagnostic							
P-7B Loops with LNPKY (minutes)	Diagnostic							

% Provisioning Troubles within 7 Days - Hot Cuts

P-7C UNE Loop Design/Dispatch/KY (%)	<= 5%							
P-7C UNE Loop Design/Dispatch/KY (%)	<= 5%							
P-7C UNE Loop Non-Design/Dispatch/KY (%)	<= 5%							
P-7C UNE Loop Non-Design/Dispatch/KY (%)	<= 5%							

% Missed Installation Appointments

P-3 Switch Forst<10 circuits/Dispatch/KY (%)	R&B (POTS)							
--	------------	--	--	--	--	--	--	--

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
6.94%	6,499						

BellSouth Monthly State Summary Kentucky, April 2003

Product	Design	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B2.18.11.2	P-3	Switch Ports<10 circuits/Non-DispatchKY (%)	R&B (POTS)	0.02%	123,319					
B2.18.12.1	P-3	Switch Ports>=10 circuits/DispatchKY (%)	R&B (POTS)	6.52%	46					
B2.18.12.2	P-3	Switch Ports>=10 circuits/Non-DispatchKY (%)	R&B (POTS)							
B2.18.2.1.1	P-3	Local Interoffice Transport<10 circuits/DispatchKY (%)	DS1/DS3	2.58%	233					
B2.18.2.1.2	P-3	Local Interoffice Transport<10 circuits/Non-DispatchKY (%)	DS1/DS3							
B2.18.2.2.1	P-3	Local Interoffice Transport>=10 circuits/DispatchKY (%)	DS1/DS3							
B2.18.2.2.2	P-3	Local Interoffice Transport>=10 circuits/Non-DispatchKY (%)	DS1/DS3							
B2.18.3.1.1	P-3	Loop + Port Combinations<10 circuits/DispatchKY (%)	R&B	6.78%	6,653	5.85%	410	0.01279	0.7233	YES
B2.18.3.1.2	P-3	Loop + Port Combinations<10 circuits/Non-DispatchKY (%)	R&B	0.02%	123,901	0.02%	18,887	0.00011	0.2518	YES
B2.18.3.1.3	P-3	Loop + Port Combinations<10 circuits/DispatchKY (%)	R&B	0.00%	56,958	0.00%	4,379	0.00000		YES
B2.18.3.1.4	P-3	Loop + Port Combinations<10 circuits/Non-DispatchKY (%)	R&B	0.03%	66,943	0.02%	14,508	0.00017	0.8060	YES
B2.18.3.2.1	P-3	Loop + Port Combinations>=10 circuits/DispatchKY (%)	R&B	5.08%	59					YES
B2.18.3.2.2	P-3	Loop + Port Combinations>=10 circuits/Non-DispatchKY (%)	R&B	0.00%	7	0.00%	4	0.00000		YES
B2.18.3.2.3	P-3	Loop + Port Combinations>=10 circuits/DispatchKY (%)	R&B	0.00%	3					YES
B2.18.3.2.4	P-3	Loop + Port Combinations>=10 circuits/Non-DispatchKY (%)	R&B	0.00%	4	0.00%	4	0.00000		YES
B2.18.4.1.1	P-3	Combo Other<10 circuits/DispatchKY (%)	R&B&D - Disp	6.53%	7,278	0.00%	21	0.00000	1.2092	YES
B2.18.4.1.4	P-3	Combo Other<10 circuits/DispatchKY (%)	R&B&D - Disp	6.53%	7,278					YES
B2.18.4.2.1	P-3	Combo Other>=10 circuits/DispatchKY (%)	R&B&D - Disp	2.38%	126					
B2.18.4.2.4	P-3	Combo Other>=10 circuits/DispatchKY (%)	R&B&D - Disp	2.38%	126					
B2.18.5.1.1	P-3	XDSL (ADSL, HDSL and UCL)<10 circuits/Non-DispatchKY (%)	ADSL to Retail	6.53%	980	0.00%	3	0.14286	0.4571	YES
B2.18.5.1.2	P-3	XDSL (ADSL, HDSL and UCL)>=10 circuits/Non-DispatchKY (%)	ADSL to Retail	0.18%	1,682					
B2.18.5.2.1	P-3	XDSL (ADSL, HDSL and UCL)<10 circuits/DispatchKY (%)	ADSL to Retail	0.00%	1					
B2.18.5.2.2	P-3	XDSL (ADSL, HDSL and UCL)>=10 circuits/DispatchKY (%)	ADSL to Retail	0.00%	1					
B2.18.6.1.1	P-3	UNE ISDN<10 circuits/DispatchKY (%)	ISDN - BRI	3.33%	60	0.00%	14	0.05328	0.6236	YES
B2.18.6.1.2	P-3	UNE ISDN<10 circuits/Non-DispatchKY (%)	ISDN - BRI	2.27%	44					
B2.18.6.2.1	P-3	UNE ISDN>=10 circuits/DispatchKY (%)	ISDN - BRI	6.53%	980	0.00%	3	0.14286	0.4571	YES
B2.18.6.2.2	P-3	UNE ISDN>=10 circuits/Non-DispatchKY (%)	ISDN - BRI	0.18%	1,682	0.00%	42	0.00659	0.2706	YES
B2.18.7.1.1	P-3	Line Sharnp<=10 circuits/DispatchKY (%)	ADSL to Retail	0.00%	1					
B2.18.7.2.1	P-3	Line Sharnp>=10 circuits/DispatchKY (%)	ADSL to Retail	0.00%	1					
B2.18.7.2.2	P-3	Line Sharnp<=10 circuits/Non-DispatchKY (%)	ADSL to Retail	6.78%	6,653	0.00%	5	0.11246	0.6028	YES
B2.18.8.1.1	P-3	2W Analog Loop Design<10 circuits/DispatchKY (%)	R&B - Disp	6.78%	6,653					
B2.18.8.1.2	P-3	2W Analog Loop Design<10 circuits/Non-DispatchKY (%)	R&B - Disp	6.78%	6,653					
B2.18.8.2.1	P-3	2W Analog Loop Design>=10 circuits/DispatchKY (%)	R&B - Disp	5.08%	59					
B2.18.8.2.2	P-3	2W Analog Loop Design>=10 circuits/Non-DispatchKY (%)	R&B - Disp	5.08%	59					
B2.18.9.1.1	P-3	2W Analog Loop Non-Design<10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	6.94%	6,499					
B2.18.9.1.4	P-3	2W Analog Loop Non-Design<10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	0.03%	66,661	20.00%	5	0.11369	-1.1488	YES
B2.18.9.2.1	P-3	2W Analog Loop Non-Design>=10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	6.52%	46					
B2.18.10.1.1	P-3	2W Analog Loop Non-Design<10 circuits/DispatchKY (%)	R&B - Disp	6.78%	6,653					
B2.18.10.1.2	P-3	2W Analog Loop Non-Design<10 circuits/Non-DispatchKY (%)	R&B - Disp	6.78%	6,653					
B2.18.10.2.1	P-3	2W Analog Loop w/INP Design>=10 circuits/DispatchKY (%)	R&B - Disp	5.08%	59					
B2.18.10.2.2	P-3	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY (%)	R&B - Disp	5.08%	59					
B2.18.11.1.1	P-3	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	6.94%	6,499					
B2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	0.03%	66,661					
B2.18.11.2.1	P-3	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	6.52%	46					
B2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	6.78%	6,653					
B2.18.12.1.1	P-12	2W Analog Loop w/INP Design<10 circuits/DispatchKY (%)	R&B - Disp	6.78%	6,653					
B2.18.12.1.2	P-12	2W Analog Loop w/INP Design<10 circuits/Non-DispatchKY (%)	R&B - Disp	6.78%	6,653					
B2.18.12.2.1	P-12	2W Analog Loop w/INP Design>=10 circuits/DispatchKY (%)	R&B - Disp	5.08%	59					
B2.18.12.2.2	P-12	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY (%)	R&B - Disp	5.08%	59					
B2.18.13.1.1	P-12	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	6.94%	6,499					
B2.18.13.1.4	P-12	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	0.03%	66,661					
B2.18.13.2.1	P-12	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY (%)	R&B (POTS) excl SB Or	6.52%	46					
B2.18.14.1.1	P-3	Other Design<10 circuits/DispatchKY (%)	Design	3.84%	625	0.00%	1	0.19231	0.1997	YES
B2.18.14.1.2	P-3	Other Design>=10 circuits/DispatchKY (%)	Design	1.04%	96					
B2.18.14.2.1	P-3	Other Design>=10 circuits/Non-DispatchKY (%)	Design	0.00%	67					
B2.18.14.2.2	P-3	Other Design>=10 circuits/DispatchKY (%)	Design	0.00%	1					

Bellsouth Monthly State Summary Kentucky, April 2003

B2.18.15.1.1	P-3	Other Non-Design<10 circuits/DispatchKTY (%)	R&B
B2.18.15.1.2	P-3	Other Non-Design<10 circuits/DispatchKTY (%)	R&B
B2.18.15.2.1	P-3	Other Non-Design>=10 circuits/DispatchKTY (%)	R&B
B2.18.16.1.1	P-3	INP (Standalone)<10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.16.1.2	P-3	INP (Standalone)<10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.16.2.1	P-3	INP (Standalone)>=10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.16.2.2	P-3	INP (Standalone)>=10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.17.1.1	P-12	LNP (Standalone)<10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.17.1.2	P-12	LNP (Standalone)>=10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.17.2.1	P-12	LNP (Standalone)<10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.17.2.2	P-12	LNP (Standalone)>=10 circuits/DispatchKTY (%)	R&B (POTS)
B2.18.18.1.1	P-3	Digital Loop < DS1<10 circuits/DispatchKTY (%)	Digital Loop < DS1
B2.18.18.1.2	P-3	Digital Loop < DS1<10 circuits/DispatchKTY (%)	Digital Loop < DS1
B2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/DispatchKTY (%)	Digital Loop < DS1
B2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/DispatchKTY (%)	Digital Loop < DS1
B2.18.19.1.1	P-3	Digital Loop >= DS1/>=10 circuits/DispatchKTY (%)	Digital Loop >= DS1
B2.18.19.1.2	P-3	Digital Loop >= DS1/>=10 circuits/DispatchKTY (%)	Digital Loop >= DS1
B2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/DispatchKTY (%)	Digital Loop >= DS1
B2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/DispatchKTY (%)	Digital Loop >= DS1

% Provisioning Troubles within 30 Days

B2.19.11.1	P-9	Switch Ports<10 circuits/DispatchKTY (%)	R&B (POTS)
B2.19.11.2	P-9	Switch Ports<10 circuits/DispatchKTY (%)	R&B (POTS)
B2.19.12.1	P-9	Switch Ports>=10 circuits/DispatchKTY (%)	R&B (POTS)
B2.19.12.2	P-9	Switch Ports>=10 circuits/DispatchKTY (%)	R&B (POTS)
B2.19.21.1	P-9	Local Interface Transport<10 circuits/DispatchKTY (%)	DS1/DS3
B2.19.21.2	P-9	Local Interface Transport<10 circuits/DispatchKTY (%)	DS1/DS3
B2.19.22.1	P-9	Local Interface Transport>=10 circuits/DispatchKTY (%)	DS1/DS3
B2.19.22.2	P-9	Local Interface Transport>=10 circuits/DispatchKTY (%)	DS1/DS3
B2.19.31.1	P-9	Loop + Port Combinations<10 circuits/DispatchKTY (%)	R&B
B2.19.31.2	P-9	Loop + Port Combinations<10 circuits/DispatchKTY (%)	R&B
B2.19.31.3	P-9	Loop + Port Combinations>=10 circuits/DispatchKTY (%)	R&B
B2.19.31.4	P-9	Loop + Port Combinations>=10 circuits/DispatchKTY (%)	R&B
B2.19.32.1	P-9	Loop + Port Combinations>=10 circuits/DispatchKTY (%)	R&B
B2.19.32.2	P-9	Loop + Port Combinations>=10 circuits/DispatchKTY (%)	R&B
B2.19.32.3	P-9	Loop + Port Combinations>=10 circuits/DispatchKTY (%)	R&B
B2.19.32.4	P-9	Loop + Port Combinations>=10 circuits/DispatchKTY (%)	R&B
B2.19.41.1	P-9	Combo Other<10 circuits/DispatchKTY (%)	R&B&D - Disp
B2.19.41.4	P-9	Combo Other<10 circuits/DispatchKTY (%)	R&B&D - Disp
B2.19.42.1	P-9	Combo Other>=10 circuits/DispatchKTY (%)	R&B&D - Disp
B2.19.42.4	P-9	Combo Other>=10 circuits/DispatchKTY (%)	R&B&D - Disp
B2.19.51.1	P-9	XDSL (ADSL, HDSL and UCL)<10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.51.2	P-9	XDSL (ADSL, HDSL and UCL)>=10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.52.1	P-9	XDSL (ADSL, HDSL and UCL)<10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.52.2	P-9	XDSL (ADSL, HDSL and UCL)>=10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.61.1	P-9	UNE ISDN<10 circuits/DispatchKTY (%)	ISDN - BRI
B2.19.61.2	P-9	UNE ISDN<10 circuits/DispatchKTY (%)	ISDN - BRI
B2.19.62.1	P-9	UNE ISDN>=10 circuits/DispatchKTY (%)	ISDN - BRI
B2.19.62.2	P-9	UNE ISDN>=10 circuits/DispatchKTY (%)	ISDN - BRI
B2.19.71.1	P-9	Line Shaming<10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.71.2	P-9	Line Shaming<10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.72.1	P-9	Line Shaming>=10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.72.2	P-9	Line Shaming>=10 circuits/DispatchKTY (%)	ADSL to Retail
B2.19.81.1	P-9	2W Analog Loop Design<10 circuits/DispatchKTY (%)	R&B - Disp
B2.19.81.2	P-9	2W Analog Loop Design<10 circuits/DispatchKTY (%)	R&B - Disp
B2.19.82.1	P-9	2W Analog Loop Design>=10 circuits/DispatchKTY (%)	R&B - Disp
B2.19.82.2	P-9	2W Analog Loop Design>=10 circuits/DispatchKTY (%)	R&B - Disp
B2.19.91.1	P-9	2W Analog Loop Non-Design<10 circuits/DispatchKTY (%)	R&B (POTS) exd SB Or
B2.19.91.4	P-9	2W Analog Loop Non-Design<10 circuits/DispatchKTY (%)	R&B (POTS) exd SB Or

Benchmark/ Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
6.78%	6,653						
0.02%	123,901						
5.08%	59						
6.94%	7						
0.02%	123,519						
6.52%	46						
6.94%	6,499						
0.02%	123,519	0.00%		894		0.00046	YES
6.52%	46						
6.29%	1,066	0.00%		17		0.05933	YES
0.23%	1,743					1.0594	
0.00%	22						
0.00%	1						
1.35%	74	2.86%				0.02369	YES
0.00%	120					-0.6367	YES
0.00%	5						

R&B (POTS)	10.47%	6,888					
R&B (POTS)	4.29%	115,042					
R&B (POTS)	11.67%	60					
R&B (POTS)	0.00%	3					
DS1/DS3	8.33%	276					
DS1/DS3							
DS1/DS3							
R&B	10.32%	7,115	10.33%	329	0.01715	-0.0106	YES
R&B	4.29%	115,314	3.03%	17,324	0.00165	7.6239	YES
R&B	6.11%	56,021	3.81%	3,311	0.00375	2.1469	YES
R&B	3.99%	59,293	2.86%	14,013	0.00184	6.1932	YES
R&B	12.12%	66	33.33%	3	0.19267	-1.1010	YES
R&B	0.00%	15	0.00%	4	0.00000		YES
R&B	0.00%	3					
R&B&D - Disp	0.00%	12	0.00%	4	0.00000		YES
R&B&D - Disp	9.96%	7,704	11.54%	26	0.05882	-0.2691	YES
R&B&D - Disp	6.11%	131	0.00%	1	0.24037	0.2541	YES
R&B&D - Disp	6.11%	131					
ADSL to Retail	15.23%	821	7.69%	13	0.10043	0.7501	YES
ADSL to Retail	14.96%	1,638					
ADSL to Retail	33.33%	3					
ADSL to Retail	0.00%	41	14.29%	14	0.00000		NO
ISDN - BRI	0.00%	53					
ISDN - BRI							
ISDN - BRI							
ADSL to Retail	15.23%	821	0.00%	3	0.20780	0.7327	YES
ADSL to Retail	14.96%	1,638	23.26%	43	0.05510	-1.5061	YES
ADSL to Retail	33.33%	3					
R&B - Disp	10.32%	7,115	0.00%	1	0.30419	0.3391	YES
R&B - Disp	10.32%	7,115					
R&B - Disp	12.12%	66					
R&B - Disp	12.12%	66					
R&B (POTS) exd SB Or	10.47%	6,888	25.00%	4	0.15311	-0.9491	YES
R&B (POTS) exd SB Or	3.99%	59,102					

Bellsouth Monthly State Summary Kentucky, April 2003

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B2.19.9.2.1	R&B (POTS) excl SB Or	11.67%	60						
B2.19.9.2.4	R&B (POTS) excl SB Or	10.32%	7,115						
B2.19.10.1.1	R&B - Disp	10.32%	7,115						
B2.19.10.1.2	R&B - Disp	12.12%	66						
B2.19.10.2.1	R&B - Disp	12.12%	66						
B2.19.10.2.2	R&B (POTS) excl SB Or	10.47%	6,888						
B2.19.11.1.1	R&B (POTS) excl SB Or	3.99%	59,102						
B2.19.11.1.2	R&B (POTS) excl SB Or	11.67%	60						
B2.19.11.2.4	R&B - Disp	10.32%	7,115						
B2.19.12.1.2	R&B - Disp	10.32%	7,115						
B2.19.12.2.1	R&B - Disp	12.12%	66						
B2.19.12.2.2	R&B (POTS) excl SB Or	10.47%	6,888						
B2.19.13.1.1	R&B (POTS) excl SB Or	3.99%	59,102						
B2.19.13.2.1	R&B (POTS) excl SB Or	11.67%	60						
B2.19.13.2.4	R&B (POTS) excl SB Or	5.60%	589						
B2.19.14.1.1	Design	3.92%	102						
B2.19.14.1.2	Design	0.00%	65						
B2.19.14.2.2	Design	10.32%	7,115						
B2.19.15.1.1	R&B	4.29%	115,314						
B2.19.15.2.1	R&B	12.12%	66						
B2.19.15.2.2	R&B	0.00%	15						
B2.19.16.1.1	R&B (POTS)	10.47%	6,888						
B2.19.16.1.2	R&B (POTS)	4.29%	115,042						
B2.19.16.2.1	R&B (POTS)	0.00%	3						
B2.19.16.2.2	R&B (POTS)	10.47%	6,888						
B2.19.17.1.1	R&B (POTS)	4.29%	115,042						
B2.19.17.1.2	R&B (POTS)	11.67%	60						
B2.19.17.2.1	R&B (POTS)	0.00%	3						
B2.19.18.1.1	Digital Loop < DS1	13.82%	912						
B2.19.18.1.2	Digital Loop < DS1	14.12%	1,756						
B2.19.18.2.2	Digital Loop < DS1	33.33%	3						
B2.19.19.1.1	Digital Loop < DS1	2.11%	95						
B2.19.19.1.2	Digital Loop >= DS1	1.56%	64						
B2.19.19.2.1	Digital Loop >= DS1	0.00%	38						
B2.19.19.2.2	Digital Loop >= DS1	0.00%	7						
Average Completion Interval - Mechanized									
P-5	Switch Ports<10 circuits/DispatchKY (hours)	R&B (POTS)	5.07					34,559	
P-5	Switch Ports<10 circuits/Non-DispatchKY (hours)	R&B (POTS)	0.65					7,127	
P-5	Switch Ports>=10 circuits/DispatchKY (hours)	R&B (POTS)	9.10					32,258	
P-5	Local Interoffice Transport<10 circuits/DispatchKY (hours)	DS1/DS3 - Interoffice	16.85					108,914	
P-5	Local Interoffice Transport<10 circuits/Non-DispatchKY (hours)	DS1/DS3 - Interoffice	5.08					35,082	
P-5	Local Interoffice Transport>=10 circuits/DispatchKY (hours)	DS1/DS3 - Interoffice	0.66					7,191	
P-5	Local Interoffice Transport>=10 circuits/Non-DispatchKY (hours)	DS1/DS3 - Interoffice	0.82					8,538	
P-5	Loop + Port Combinations<10 circuits/Switch Based OrdersKY (hours)	R&B	0.52					5,799	
P-5	Loop + Port Combinations<10 circuits/Dispatch InlKY (hours)	R&B	7.33					28,478	
P-5	Loop + Port Combinations>=10 circuits/Dispatch InlKY (hours)	R&B	0.29					0,154	
P-5	Loop + Port Combinations>=10 circuits/Switch Based OrdersKY (hours)	R&B	0.34					0,184	
P-5	Loop + Port Combinations>=10 circuits/Dispatch InlKY (hours)	R&B	0.25					0,141	

BellSouth Monthly State Summary Kentucky, April 2003

Product	Category	Measure	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	
B 2,21,4,1,1	P-5	Combo Other/<10 circuits/DispatchKey (hours)	R&B&D - Disp	5.34	7,347	0.02	2	36,521	25,827/83	0.2062	YES
B 2,21,4,1,4	P-5	Combo Other/>=10 circuits/Dispatch InKY (hours)	R&B&D - Disp	5.34	7,347			36,521			
B 2,21,4,2,1	P-5	Combo Other/>=10 circuits/Dispatch InKY (hours)	R&B&D - Disp	9.58	132			37,513			
B 2,21,4,2,4	P-5	Combo Other/>=10 circuits/Dispatch InKY (hours)	R&B&D - Disp	9.58	132			37,513			
B 2,21,5,1,1	P-5	XDSL (ADSL, HDSL and UCL)/<10 circuits/DispatchKey (hours)	ADSL to Retail	0.83	982	0.02	2	18,626	13,184/09	0.3267	YES
B 2,21,5,1,2	P-5	XDSL (ADSL, HDSL and UCL)/<10 circuits/DispatchKey (hours)	ADSL to Retail	0.83	1,682			9,919			
B 2,21,5,2,1	P-5	XDSL (ADSL, HDSL and UCL)/>=10 circuits/DispatchKey (hours)	ADSL to Retail	0.02	1			0,000			
B 2,21,5,2,2	P-5	XDSL (ADSL, HDSL and UCL)/>=10 circuits/DispatchKey (hours)	ADSL to Retail	0.02	1			0,000			
B 2,21,6,1,1	P-5	UNE (SDN)/<10 circuits/DispatchKey (hours)	ISDN - BRI	15.65	70	0.02	14	24,211	7,088/22	2.2051	YES
B 2,21,6,1,2	P-5	UNE (SDN)/<10 circuits/DispatchKey (hours)	ISDN - BRI	1.68	44			7,167			
B 2,21,6,2,1	P-5	UNE (SDN)/>=10 circuits/DispatchKey (hours)	ISDN - BRI								
B 2,21,6,2,2	P-5	UNE (SDN)/>=10 circuits/DispatchKey (hours)	ISDN - BRI								
B 2,21,7,1,1	P-5	Line Sharing/<10 circuits/DispatchKey (hours)	ADSL to Retail	4.32	982	0.02	1	18,626	18,633/65	0.2312	YES
B 2,21,7,1,2	P-5	Line Sharing/<10 circuits/DispatchKey (hours)	ADSL to Retail	0.83	1,682			9,919			
B 2,21,7,2,1	P-5	Line Sharing/>=10 circuits/DispatchKey (hours)	ADSL to Retail	0.02	1			0,000			
B 2,21,7,2,2	P-5	Line Sharing/>=10 circuits/DispatchKey (hours)	ADSL to Retail	0.02	1			0,000			
B 2,21,8,1,1	P-5	2W Analog Loop Design/<10 circuits/DispatchKey (hours)	R&B - Disp	5.08	6,684	0.02	2	35,082	24,810/56	0.2041	YES
B 2,21,8,1,2	P-5	2W Analog Loop Design/>=10 circuits/DispatchKey (hours)	R&B - Disp	5.08	6,684			35,082			
B 2,21,8,2,1	P-5	2W Analog Loop Design/>=10 circuits/DispatchKey (hours)	R&B - Disp	7.33	60			28,478			
B 2,21,8,2,2	P-5	2W Analog Loop Design/>=10 circuits/DispatchKey (hours)	R&B - Disp	7.33	60			28,478			
B 2,21,9,1,1	P-5	2W Analog Loop Non-Design/<10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	5.07	6,528	0.02	4	34,959	17,484/74	0.2890	YES
B 2,21,9,1,4	P-5	2W Analog Loop Non-Design/<10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	0.50	66,612			5,640			
B 2,21,9,2,1	P-5	2W Analog Loop Non-Design/>=10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	9.10	46			32,298			
B 2,21,9,2,4	P-5	2W Analog Loop Non-Design/>=10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	9.10	46			32,298			
B 2,21,10,1,1	P-5	2W Analog Loop Non-Design/<10 circuits/DispatchKey (hours)	R&B - Disp	5.08	6,684			35,082			
B 2,21,10,1,2	P-5	2W Analog Loop Non-Design/<10 circuits/DispatchKey (hours)	R&B - Disp	5.08	6,684			35,082			
B 2,21,10,2,1	P-5	2W Analog Loop Non-Design/>=10 circuits/DispatchKey (hours)	R&B - Disp	7.33	60			28,478			
B 2,21,10,2,2	P-5	2W Analog Loop Non-Design/>=10 circuits/DispatchKey (hours)	R&B - Disp	7.33	60			28,478			
B 2,21,11,1,1	P-5	2W Analog Loop Non-Design/<10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	5.07	6,528			34,959			
B 2,21,11,1,4	P-5	2W Analog Loop Non-Design/<10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	0.50	66,612			5,640			
B 2,21,11,2,1	P-5	2W Analog Loop Non-Design/>=10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	9.10	46			32,298			
B 2,21,11,2,4	P-5	2W Analog Loop Non-Design/>=10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	9.10	46			32,298			
B 2,21,12,1,1	P-5	2W Analog Loop w/LNP Design/<10 circuits/DispatchKey (hours)	R&B - Disp	5.08	6,684			35,082			
B 2,21,12,1,2	P-5	2W Analog Loop w/LNP Design/<10 circuits/DispatchKey (hours)	R&B - Disp	5.08	6,684			35,082			
B 2,21,12,2,1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/DispatchKey (hours)	R&B - Disp	7.33	60			28,478			
B 2,21,12,2,2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/DispatchKey (hours)	R&B - Disp	7.33	60			28,478			
B 2,21,13,1,1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	5.07	6,528			34,959			
B 2,21,13,1,4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	0.50	66,612			5,640			
B 2,21,13,2,1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	9.10	46			32,298			
B 2,21,13,2,4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/DispatchKey (hours)	R&B (POTS) exd SB Or	9.10	46			32,298			
B 2,21,14,1,1	P-5	Other Design/<10 circuits/DispatchKey (hours)	Design	7.97	663			48,665			
B 2,21,14,1,2	P-5	Other Design/<10 circuits/DispatchKey (hours)	Design	1.36	96			6,978			
B 2,21,14,2,1	P-5	Other Design/>=10 circuits/DispatchKey (hours)	Design	11.46	72			43,757			
B 2,21,14,2,2	P-5	Other Design/>=10 circuits/DispatchKey (hours)	Design	3.40	1			0,000			
B 2,21,15,1,1	P-5	Other Non-Design/<10 circuits/DispatchKey (hours)	R&B	5.08	6,684			35,082			
B 2,21,15,1,2	P-5	Other Non-Design/<10 circuits/DispatchKey (hours)	R&B	0.66	123,888			7,191			
B 2,21,15,2,1	P-5	Other Non-Design/>=10 circuits/DispatchKey (hours)	R&B	7.33	60			28,478			
B 2,21,15,2,2	P-5	Other Non-Design/>=10 circuits/DispatchKey (hours)	R&B	0.29	7			0,154			
B 2,21,16,1,1	P-5	INP (Standalone)/<10 circuits/DispatchKey (hours)	R&B (POTS)	5.07	6,528			34,959			
B 2,21,16,1,2	P-5	INP (Standalone)/<10 circuits/DispatchKey (hours)	R&B (POTS)	0.65	123,504			7,127			
B 2,21,16,2,1	P-5	INP (Standalone)/>=10 circuits/DispatchKey (hours)	R&B (POTS)	9.10	46			32,258			
B 2,21,16,2,2	P-5	INP (Standalone)/>=10 circuits/DispatchKey (hours)	R&B (POTS)	5.07	6,528			34,959			
B 2,21,17,1,1	P-5	LNP (Standalone)/<10 circuits/DispatchKey (hours)	R&B (POTS)	5.07	6,528			34,959			
B 2,21,17,1,2	P-5	LNP (Standalone)/<10 circuits/DispatchKey (hours)	R&B (POTS)	0.65	123,504	0.30	820	7,127	0,249/73	1,421/7	YES
B 2,21,17,2,1	P-5	LNP (Standalone)/>=10 circuits/DispatchKey (hours)	R&B (POTS)	9.10	46			32,258			
B 2,21,17,2,2	P-5	LNP (Standalone)/>=10 circuits/DispatchKey (hours)	R&B (POTS)	5.20	1,082	0.02	16	20,189	5,084/39	1,019/1	YES
B 2,21,18,1,1	P-5	Digital Loop < DS1/<10 circuits/DispatchKey (hours)	Digital Loop < DS1	0.85	1,743			9,809			
B 2,21,18,1,2	P-5	Digital Loop < DS1/<10 circuits/DispatchKey (hours)	Digital Loop < DS1	15.81	27			67,395			

Bellsouth Monthly State Summary Kentucky, April 2003

B 2,24 8.2 2	P-10	2W Analog Loop Design/=>10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 9.1 1	P-10	2W Analog Loop Non-Design/=>10 circuits/DispatchKY (days)	Diagnostic
B 2,24 9.1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 9.2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 9.2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 10.1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 10.1 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 10.2 1	P-10	2W Analog Loop w/INP Design/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 10.2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 11.1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 11.1 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 11.2 1	P-14	2W Analog Loop w/INP Design/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 11.2 2	P-14	2W Analog Loop w/INP Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 12.1 1	P-14	2W Analog Loop w/INP Design/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 12.1 2	P-14	2W Analog Loop w/INP Design/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 13.1 1	P-14	2W Analog Loop w/INP Non-Design/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 13.2 1	P-14	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 13.2 2	P-10	Other Design/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 14.1 1	P-10	Other Design/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 14.1 2	P-10	Other Design/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 14.2 1	P-10	Other Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 14.2 2	P-10	Other Design/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 15.1 1	P-10	Other Non-Design/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 15.1 2	P-10	Other Non-Design/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 15.2 1	P-10	Other Non-Design/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 15.2 2	P-10	Other Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 16.1 1	P-10	INP (Standalone)/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 16.1 2	P-10	INP (Standalone)/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 16.2 1	P-10	INP (Standalone)/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 16.2 2	P-10	INP (Standalone)/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 17.1 1	P-14	INP (Standalone)/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 17.1 2	P-14	INP (Standalone)/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 17.2 1	P-14	INP (Standalone)/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 17.2 2	P-14	INP (Standalone)/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 18.1 1	P-10	Digital Loop < DS1/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 18.1 2	P-10	Digital Loop < DS1/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 18.2 1	P-10	Digital Loop < DS1/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 18.2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 19.1 1	P-10	Digital Loop >= DS1/<10 circuits/DispatchKY (days)	Diagnostic
B 2,24 19.1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-DispatchKY (days)	Diagnostic
B 2,24 19.2 1	P-10	Digital Loop >= DS1/>=10 circuits/DispatchKY (days)	Diagnostic
B 2,24 19.2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-DispatchKY (days)	Diagnostic

Item	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B 2,25 1.1 1	Diagnostic								Diagnostic
B 2,25 1.1 2	Diagnostic								Diagnostic
B 2,25 1.2 1	Diagnostic								Diagnostic
B 2,25 1.2 2	Diagnostic								Diagnostic
B 2,25 2.1 1	Diagnostic								Diagnostic
B 2,25 2.1 2	Diagnostic								Diagnostic
B 2,25 2.2 1	Diagnostic								Diagnostic
B 2,25 2.2 2	Diagnostic								Diagnostic
B 2,25 3.1 1	Diagnostic								Diagnostic
B 2,25 3.1 2	Diagnostic								Diagnostic
B 2,25 3.2 1	Diagnostic								Diagnostic
B 2,25 3.2 2	Diagnostic								Diagnostic
B 2,25 4.1 1	Diagnostic								Diagnostic
Total Service Order Cycle Time - Partially Mechanized									
B 2,25 1.1 1	Diagnostic								Diagnostic
B 2,25 1.1 2	Diagnostic								Diagnostic
B 2,25 1.2 1	Diagnostic								Diagnostic
B 2,25 1.2 2	Diagnostic								Diagnostic
B 2,25 2.1 1	Diagnostic								Diagnostic
B 2,25 2.1 2	Diagnostic								Diagnostic
B 2,25 2.2 1	Diagnostic								Diagnostic
B 2,25 2.2 2	Diagnostic								Diagnostic
B 2,25 3.1 1	Diagnostic								Diagnostic
B 2,25 3.1 2	Diagnostic								Diagnostic
B 2,25 3.2 1	Diagnostic								Diagnostic
B 2,25 3.2 2	Diagnostic								Diagnostic
B 2,25 4.1 1	Diagnostic								Diagnostic

Bellsouth Monthly State Summary Kentucky, April 2003

Item	Item Description	Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B 2,25 4,1 2	P-10 Combo Other/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 4,2 1	P-10 Combo Other/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 4,2 2	P-10 XDSL (ADSL, HDSL, and UCL)/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 5,1 1	P-10 XDSL (ADSL, HDSL, and UCL)/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 5,1 2	P-10 XDSL (ADSL, HDSL, and UCL)/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 5,2 1	P-10 XDSL (ADSL, HDSL, and UCL)/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 5,2 2	P-10 XDSL (ADSL, HDSL, and UCL)/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 6,1 1	P-10 UNE (SDN/<10 circuits/DispatchKY (days)	Diagnostic			5.02	1				Diagnostic
B 2,25 6,1 2	P-10 UNE (SDN/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 6,2 1	P-10 UNE (SDN)/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 6,2 2	P-10 UNE (SDN)/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 7,1 1	P-10 Line Sharing/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 7,1 2	P-10 Line Sharing/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 7,2 1	P-10 Line Sharing/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 7,2 2	P-10 Line Sharing/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 8,1 1	P-10 2W Analog Loop Design/<10 circuits/DispatchKY (days)	Diagnostic			5.49	2				Diagnostic
B 2,25 8,1 2	P-10 2W Analog Loop Design/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 8,2 1	P-10 2W Analog Loop Design/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 8,2 2	P-10 2W Analog Loop Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic			3.93	2				Diagnostic
B 2,25 9,1 1	P-10 2W Analog Loop Non-Design/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 9,1 2	P-10 2W Analog Loop Non-Design/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 9,2 1	P-10 2W Analog Loop Non-Design/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 9,2 2	P-10 2W Analog Loop Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 10,1 1	P-10 2W Analog Loop w/INP Design/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 10,1 2	P-10 2W Analog Loop w/INP Design/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 10,2 1	P-10 2W Analog Loop w/INP Design/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 10,2 2	P-10 2W Analog Loop w/INP Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 11,1 1	P-10 2W Analog Loop w/INP Non-Design/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 11,1 2	P-10 2W Analog Loop w/INP Non-Design/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 11,2 1	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 11,2 2	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 13,1 1	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 13,1 2	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 13,2 1	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 13,2 2	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 14,1 1	P-10 Other Design/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 14,1 2	P-10 Other Design/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 14,2 1	P-10 Other Design/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 14,2 2	P-10 Other Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 15,1 1	P-10 Other Non-Design/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 15,1 2	P-10 Other Non-Design/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 15,2 1	P-10 Other Non-Design/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 15,2 2	P-10 Other Non-Design/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 16,1 1	P-10 INP (Standalone)/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 16,1 2	P-10 INP (Standalone)/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 16,2 1	P-10 INP (Standalone)/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 16,2 2	P-10 INP (Standalone)/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 17,1 1	P-14 LNP (Standalone)/<10 circuits/DispatchKY (days)	Diagnostic			1.76	74				Diagnostic
B 2,25 17,1 2	P-14 LNP (Standalone)/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 17,2,1	P-14 LNP (Standalone)/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 17,2,2	P-14 LNP (Standalone)/>=10 circuits/Non-DispatchKY (days)	Diagnostic			5.02	1				Diagnostic
B 2,25 18,1 1	P-10 Digital Loop < DS1/1/<10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 18,1 2	P-10 Digital Loop < DS1/1/<10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 18,2 1	P-10 Digital Loop < DS1/1/>=10 circuits/DispatchKY (days)	Diagnostic								Diagnostic
B 2,25 18,2 2	P-10 Digital Loop < DS1/1/>=10 circuits/Non-DispatchKY (days)	Diagnostic								Diagnostic

BellSouth Monthly State Summary Kentucky, April 2003

Benchmark/Analogy	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.1.1.1	P-10	Switch Ports<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.1.1.2	P-10	Switch Ports<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.1.2.1	P-10	Switch Ports>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.1.2.2	P-10	Switch Ports>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations<10 circuits/DispatchKY (days)	Diagnostic	4.09	16			Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations<10 circuits/Non-DispatchKY (days)	Diagnostic	1.46	26			Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations>=10 circuits/DispatchKY (days)	Diagnostic	7.79	1			Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations>=10 circuits/Non-DispatchKY (days)	Diagnostic	11.64	17			Diagnostic
B.2.30.4.1.1	P-10	Combo Other<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.4.1.2	P-10	Combo Other>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.4.2.1	P-10	Combo Other<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.4.2.2	P-10	Combo Other>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.5.1.1	P-10	XDSL (ADSL, HDSL and UCL) <10 circuits/DispatchKY (days)	Diagnostic	4.01	1			Diagnostic
B.2.30.5.1.2	P-10	XDSL (ADSL, HDSL and UCL) <10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.5.2.1	P-10	XDSL (ADSL, HDSL and UCL) >=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.5.2.2	P-10	XDSL (ADSL, HDSL and UCL) >=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.7.1.1	P-10	Line Shaming<10 circuits/DispatchKY (days)	Diagnostic	13.19	1			Diagnostic
B.2.30.7.1.2	P-10	Line Shaming<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.7.2.1	P-10	Line Shaming>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.7.2.2	P-10	Line Shaming>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design<10 circuits/DispatchKY (days)	Diagnostic	5.92	2			Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop Non-Design<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop Non-Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop Non-Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/INP Non-Design<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/INP Non-Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.14.1.1	P-10	Other Design<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.14.1.2	P-10	Other Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.14.2.1	P-10	Other Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.14.2.2	P-10	Other Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design<10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design<10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design>=10 circuits/DispatchKY (days)	Diagnostic					Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design>=10 circuits/Non-DispatchKY (days)	Diagnostic					Diagnostic

Bellsouth Monthly State Summary Kentucky, April 2003

% Cooperative Test Attempts for XDSL	
B-2-33.1	XDSL (ADSL, HDSL and UCL) (KY) (%)
B-2-33.2	XDSL Other (KY) (%)

>= 95% of requests
>= 95% of requests

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
			100.00%	5				YES

Service Order Accuracy

P-11	Design (Specials) <10 circuits/Dispatch (KY) (%)
P-11	Design (Specials) <10 circuits/Non-Dispatch (KY) (%)
P-11	Design (Specials) >=10 circuits/Dispatch (KY) (%)
P-11	Design (Specials) >=10 circuits/Non-Dispatch (KY) (%)
P-11	Design (Specials) <10 circuits/Dispatch (KY) (%)
P-11	Design (Specials) <10 circuits/Non-Dispatch (KY) (%)
P-11	Design (Specials) >=10 circuits/Dispatch (KY) (%)
P-11	Design (Specials) >=10 circuits/Non-Dispatch (KY) (%)

>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%
>= 95%

			98.29%	175				YES
			97.96%	98				YES
			90.91%	33				NO
			77.76%	27				NO
			100.00%	190				YES
			98.70%	540				YES
			90.91%	66				NO
			98.25%	57				YES

Unbundled Network Elements - Maintenance and Repair

Missed Repair Appointments	
B-3.1.1.1	Switch Ports/Dispatch (KY) (%)
B-3.1.1.2	Switch Ports/Non-Dispatch (KY) (%)
B-3.1.2.1	Local Interoffice Transport/Dispatch (KY) (%)
B-3.1.2.2	Local Interoffice Transport/Non-Dispatch (KY) (%)
B-3.1.3.1	Loop + Port Combinations/Dispatch (KY) (%)
B-3.1.3.2	Loop + Port Combinations/Non-Dispatch (KY) (%)
B-3.1.4.1	Combo Other/Dispatch (KY) (%)
B-3.1.4.2	Combo Other/Non-Dispatch (KY) (%)
B-3.1.5.1	XDSL (ADSL, HDSL and UCL)/Dispatch (KY) (%)
B-3.1.5.2	XDSL (ADSL, HDSL and UCL)/Non-Dispatch (KY) (%)
B-3.1.6.1	UNE ISDN/Dispatch (KY) (%)
B-3.1.6.2	UNE ISDN/Non-Dispatch (KY) (%)
B-3.1.7.1	Line Sharing/Dispatch (KY) (%)
B-3.1.7.2	Line Sharing/Non-Dispatch (KY) (%)
B-3.1.8.1	2W Analog Loop Design/Dispatch (KY) (%)
B-3.1.8.2	2W Analog Loop Design/Non-Dispatch (KY) (%)
B-3.1.9.1	2W Analog Loop Non-Design/Dispatch (KY) (%)
B-3.1.9.2	2W Analog Loop Non-Design/Non-Dispatch (KY) (%)
B-3.1.10.1	Other Design/Dispatch (KY) (%)
B-3.1.10.2	Other Design/Non-Dispatch (KY) (%)
B-3.1.11.1	Other Non-Design/Dispatch (KY) (%)
B-3.1.11.2	Other Non-Design/Non-Dispatch (KY) (%)
B-3.1.12.1	INP (Standalone)/Dispatch (KY) (%)
B-3.1.12.2	INP (Standalone)/Non-Dispatch (KY) (%)

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B - Disp
R&B - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) excd SB FT
R&B (POTS) excd SB FT
Design
Design
R&B
R&B
R&B (POTS)
R&B (POTS)

			8.62%	20,519					
			1.46%	7,763					
			1.25%	160	0.00%	0			YES
			0.87%	115	0.00%	0			YES
			8.64%	20,714	6.21%	1,723			YES
			1.49%	7,927	1.69%	296			YES
			8.50%	21,215	0.00%	12			YES
			8.50%	21,215	0.00%	17			YES
			33.41%	410	0.00%	2			YES
			1.31%	841	0.00%	5			YES
			0.00%	9	0.00%	5			YES
			6.25%	16	0.00%	4			YES
			33.41%	410	0.00%	4			YES
			1.31%	841	0.00%	6			YES
			8.64%	20,714	0.00%	7			YES
			8.64%	20,462	0.00%	4			YES
			8.56%	20,462	0.00%	0			YES
			1.36%	7,063	0.00%	0			YES
			2.79%	501	0.00%	23			YES
			0.35%	570	0.00%	20			YES
			8.64%	20,714	0.00%	0			YES
			1.49%	7,927	0.00%	0			YES
			8.62%	20,519					YES
			1.46%	7,763					YES

Customer Trouble Report Rate

B-3.2.1.1	Switch Ports/Dispatch (KY) (%)
B-3.2.1.2	Switch Ports/Non-Dispatch (KY) (%)
B-3.2.2.1	Local Interoffice Transport/Dispatch (KY) (%)
B-3.2.2.2	Local Interoffice Transport/Non-Dispatch (KY) (%)
B-3.2.3.1	Loop + Port Combinations/Dispatch (KY) (%)
B-3.2.3.2	Loop + Port Combinations/Non-Dispatch (KY) (%)
B-3.2.4.1	Combo Other/Dispatch (KY) (%)
B-3.2.4.2	Combo Other/Non-Dispatch (KY) (%)
B-3.2.5.1	XDSL (ADSL, HDSL and UCL)/Dispatch (KY) (%)
B-3.2.5.2	XDSL (ADSL, HDSL and UCL)/Non-Dispatch (KY) (%)
B-3.2.6.1	UNE ISDN/Dispatch (KY) (%)
B-3.2.6.2	UNE ISDN/Non-Dispatch (KY) (%)
B-3.2.7.1	Line Sharing/Dispatch (KY) (%)
B-3.2.7.2	Line Sharing/Non-Dispatch (KY) (%)
B-3.2.8.1	2W Analog Loop Design/Dispatch (KY) (%)
B-3.2.8.2	2W Analog Loop Design/Non-Dispatch (KY) (%)

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B - Disp
R&B - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp

			2.13%	965,196					
			0.80%	965,196	0.00%	53			YES
			1.77%	9,041	0.00%	53			YES
			1.27%	9,041	0.00%	53			YES
			1.99%	1,038,342	1.99%	86,763			YES
			0.76%	1,038,342	0.34%	86,763			YES
			1.79%	1,182,317	2.94%	408			NO
			1.79%	1,182,317	4.97%	408			NO
			0.88%	46,718	0.41%	429			YES
			0.29%	46,718	1.17%	429			YES
			0.52%	3,057	1.12%	447			NO
			0.88%	46,718	0.89%	447			YES
			1.80%	46,718	0.91%	661			YES
			1.99%	1,038,342	0.45%	1,565			YES
			1.99%	1,038,342	0.26%	1,565			YES

Bellsouth Monthly State Summary Kentucky, April 2003

B3.3.9.1	M&R-2	2W Analog Loop Non-Design/DispatchKY (%)
B3.3.9.2	M&R-2	2W Analog Loop Non-Design/DispatchKY (%)
B3.2.10.1	M&R-2	Other Design/DispatchKY (%)
B3.2.10.2	M&R-2	Other Non-Design/DispatchKY (%)
B3.2.11.1	M&R-2	Other Non-Design/DispatchKY (%)
B3.2.11.2	M&R-2	Other Non-Design/DispatchKY (%)
B3.2.12.1	M&R-2	LNP (Standalone)/DispatchKY (%)
B3.2.12.2	M&R-2	LNP (Standalone)/Non-DispatchKY (%)

Benchmark/
Analog

R&B (POTS) exd SB FT
R&B (POTS) exd SB FT
Design
R&B
R&B (POTS)
R&B (POTS)

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Score	Equity
2.12%	965,196	0.00%	185	29,659	0.01071	1.9802	YES
0.73%	965,196	0.00%	185	19,754	0.00629	1.1634	YES
0.95%	143,975	2.24%	1,027	5,313	0.00185	-10.2397	NO
0.40%	143,975	1.02%	1,027	3,680	0.00197	-7.8742	NO
1.99%	1,038,342	0.00%	157	29,379	0.01127	1.7686	YES
0.76%	1,038,342	0.00%	157	30,745	0.00867	1.0947	YES
2.13%	965,196			29,659			
0.80%	965,196						

B3.3.1.1	M&R-3	Switch Ports/DispatchKY (hours)
B3.3.1.2	M&R-3	Switch Ports/Non-DispatchKY (hours)
B3.3.2.1	M&R-3	Local Interface Transport/DispatchKY (hours)
B3.3.2.2	M&R-3	Local Interface Transport/Non-DispatchKY (hours)
B3.3.3.1	M&R-3	Loop + Port Combinations/DispatchKY (hours)
B3.3.3.2	M&R-3	Loop + Port Combinations/Non-DispatchKY (hours)
B3.3.4.1	M&R-3	Combo Other/DispatchKY (hours)
B3.3.4.2	M&R-3	Combo Other/Non-DispatchKY (hours)
B3.3.5.1	M&R-3	XDSL (ADSL, HDSL and UCL)/DispatchKY (hours)
B3.3.5.2	M&R-3	XDSL (ADSL, HDSL and UCL)/Non-DispatchKY (hours)
B3.3.6.1	M&R-3	UNE ISDN/DispatchKY (hours)
B3.3.6.2	M&R-3	UNE ISDN/Non-DispatchKY (hours)
B3.3.7.1	M&R-3	Line Sharing/DispatchKY (hours)
B3.3.7.2	M&R-3	Line Sharing/Non-DispatchKY (hours)
B3.3.8.1	M&R-3	2W Analog Loop Design/DispatchKY (hours)
B3.3.8.2	M&R-3	2W Analog Loop Design/Non-DispatchKY (hours)
B3.3.9.1	M&R-3	2W Analog Loop Non-Design/DispatchKY (hours)
B3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-DispatchKY (hours)
B3.3.10.1	M&R-3	Other Design/DispatchKY (hours)
B3.3.10.2	M&R-3	Other Design/Non-DispatchKY (hours)
B3.3.11.1	M&R-3	Other Non-Design/DispatchKY (hours)
B3.3.11.2	M&R-3	Other Non-Design/Non-DispatchKY (hours)
B3.3.12.1	M&R-3	LNP (Standalone)/DispatchKY (hours)
B3.3.12.2	M&R-3	LNP (Standalone)/Non-DispatchKY (hours)

Maintenance Average Duration

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) exd SB FT
R&B (POTS) exd SB FT
Design
R&B
R&B (POTS)
R&B (POTS)

22.93	20,519			29,659			
8.29	7,763			19,754			
5.25	160	0.00	0	5,313			YES
2.02	115	0.00	0	3,680			YES
22.84	20,714	19.34	1,723	29,594	0.74201	4.7114	YES
8.19	7,927	4.89	296	19,578	1.15903	2.8446	YES
22.42	21,215	4.62	12	29,379	8.48334	2.0980	YES
22.42	21,215	2.73	17	29,379	7.12827	2.7626	YES
24.59	410	5.28	2	30,745	21.78273	0.8858	YES
1.45	841	3.66	5	9,602	4.30696	-0.5137	YES
4.56	9	6.79	5	3,566	1.87209	-1.1934	YES
7.13	16	1.75	4	9,761	5.45638	0.9851	YES
24.59	410	26.75	4	30,745	15.44714	-0.1400	YES
1.45	841	10.50	6	9,602	3.93402	-2.3011	NO
22.84	20,714	7.01	7	29,594	11.18738	1.4150	YES
22.84	20,714	6.11	4	29,594	14.79844	1.1305	YES
22.93	20,462	0.00	0	29,680			
8.63	7,063	0.00	0	20,479			YES
5.23	501	5.85	23	4,981	1.27540	-0.4874	YES
2.16	570	3.05	20	4,305	0.97947	-0.9102	YES
22.84	20,714	0.00	0	29,594			YES
8.19	7,927		0	19,578			YES
22.93	20,519			29,659			YES
8.29	7,763			19,754			

B3.4.1.1	M&R-4	Switch Ports/DispatchKY (%)
B3.4.1.2	M&R-4	Switch Ports/Non-DispatchKY (%)
B3.4.2.1	M&R-4	Local Interface Transport/DispatchKY (%)
B3.4.2.2	M&R-4	Local Interface Transport/Non-DispatchKY (%)
B3.4.3.1	M&R-4	Loop + Port Combinations/DispatchKY (%)
B3.4.3.2	M&R-4	Loop + Port Combinations/Non-DispatchKY (%)
B3.4.4.1	M&R-4	Combo Other/DispatchKY (%)
B3.4.4.2	M&R-4	Combo Other/Non-DispatchKY (%)
B3.4.5.1	M&R-4	XDSL (ADSL, HDSL and UCL)/DispatchKY (%)
B3.4.5.2	M&R-4	XDSL (ADSL, HDSL and UCL)/Non-DispatchKY (%)
B3.4.6.1	M&R-4	UNE ISDN/DispatchKY (%)
B3.4.6.2	M&R-4	UNE ISDN/Non-DispatchKY (%)
B3.4.7.1	M&R-4	Line Sharing/DispatchKY (%)
B3.4.7.2	M&R-4	Line Sharing/Non-DispatchKY (%)
B3.4.8.1	M&R-4	2W Analog Loop Design/DispatchKY (%)
B3.4.8.2	M&R-4	2W Analog Loop Design/Non-DispatchKY (%)
B3.4.9.1	M&R-4	2W Analog Loop Non-Design/DispatchKY (%)
B3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-DispatchKY (%)
B3.4.10.1	M&R-4	Other Design/DispatchKY (%)
B3.4.10.2	M&R-4	Other Design/Non-DispatchKY (%)
B3.4.11.1	M&R-4	Other Non-Design/DispatchKY (%)
B3.4.11.2	M&R-4	Other Non-Design/Non-DispatchKY (%)
B3.4.12.1	M&R-4	LNP (Standalone)/DispatchKY (%)
B3.4.12.2	M&R-4	LNP (Standalone)/Non-DispatchKY (%)

% Repeat Troubles within 30 Days

R&B (POTS)
R&B (POTS)
DS1/DS3
DS1/DS3
R&B
R&B
R&B&D - Disp
R&B&D - Disp
ADSL to Retail
ADSL to Retail
ISDN - BRI
ISDN - BRI
ADSL to Retail
ADSL to Retail
R&B - Disp
R&B - Disp
R&B (POTS) exd SB FT
R&B (POTS) exd SB FT
Design
R&B
R&B (POTS)
R&B (POTS)

18.16%	20,519						
14.45%	7,763						
17.50%	160	0.00%	0				YES
14.76%	115	0.00%	0				YES
18.12%	20,714	11.67%	1,723				YES
14.38%	7,927	12.16%	296				YES
18.13%	21,215	6.33%	12				YES
18.73%	21,215	17.65%	17				YES
30.73%	410	0.00%	2				YES
28.18%	841	0.00%	5				YES
22.22%	9	20.00%	5				YES
0.00%	16	25.00%	4				NO
30.73%	410	0.00%	4				YES
28.18%	841	50.00%	6				YES
18.12%	20,714	0.00%	7				YES
18.14%	20,714	0.00%	4				YES
18.14%	20,462	0.00%	0				YES
14.55%	7,063	0.00%	3				YES
18.36%	501	13.04%	23				YES
17.19%	570	10.00%	20				YES
18.12%	20,714	0.00%	0				YES
14.38%	7,927	0.00%	0				YES
18.16%	20,519						YES
14.45%	7,763						YES

Bellsouth Monthly State Summary Kentucky, April 2003

	Benchmark Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Local Interconnection Trunks - Ordering									
% Rejected Service Requests									
C-1.1	Diagnostic	47.05%	17						Diagnostic
C-1.2	>= 85% w in 4 days								
C-1.3	>= 95% w in 10 days	100.00%	25						YES
C-1.4	>= 95%	100.00%	18						YES
C-1.5	>= 95%								
Local Interconnection Trunks - Provisioning									
Order Completion Interval									
C-2.1	Parly w Retail	23.00	23	14.00	4	15.321	8.29984	1.0944	YES
C-2.2	Parly w Retail	0.00	0	0.00	0				YES
C-2.3	Parly w Retail	0.00%	14	0.00%	4		0.00000		YES
C-2.4	95% >= 48 hrs								
C-2.5	Parly w Retail	0.00%	24	0.00%	4		0.00000		YES
C-2.6	Parly w Retail	0.00%	25	0.00%	3		0.00000		YES
C-2.7	Parly w Retail	11.85	27	1.11	4	33.526	17.96175	0.5981	YES
C-2.8	Diagnostic			16.77	4				Diagnostic
% Completions w/o Notice or < 24 hours									
C-2.10.1	Diagnostic			0.00%	4				Diagnostic
C-2.10.2	Diagnostic								Diagnostic
Service Order Accuracy									
C-2.11.1.1	>= 95%			100.00%	13				YES
C-2.11.1.2	>= 95%			100.00%	18				YES
C-2.11.2.1	>= 95%			100.00%	65				YES
C-2.11.2.2	>= 95%			100.00%	65				YES
Local Interconnection Trunks - Maintenance and Repair									
Missed Repair Appointments									
C-3.1.1	Parly w Retail	0.00%	0	0.00%	0				YES
C-3.1.2	Parly w Retail	0.00%	0	0.00%	26				YES
Customer Trouble Report Rate									
C-3.2.1	Parly w Retail	0.00%	96,005	0.00%	24,020		0.00000		YES
C-3.2.2	Parly w Retail	0.00%	96,005	0.11%	24,020		0.00000		NO

BellSouth Monthly State Summary Kentucky, April 2003

	Maintenance Average Duration		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	
	M&R-3 Local Interconnection Trunks/Dispatch/KY (hours)	M&R-3 Local Interconnection Trunks/Non-Dispatch/KY (hours)										
C.3.3.1	0.00	0	Partly w Retail	0.00	0	0.44	0				YES	
C.3.3.2	0.00	0	Partly w Retail	0.00	0	0.44	26				NO	
% Repeat Troubles within 30 Days												
C.3.4.1	0.00%	0	Partly w Retail	0.00%	0	0.00%	0				YES	
C.3.4.2	0.00%	0	Partly w Retail	0.00%	0	0.00%	26				YES	
Out of Service > 24 hours												
C.3.5.1	0.00%	0	Partly w Retail	0.00%	0	0.00%	0				YES	
C.3.5.2	0.00%	0	Partly w Retail	0.00%	0	0.00%	26				YES	
Local Interconnection Trunks - Billing												
Invoice Accuracy												
C.4.1	B-1	KY (%)	BST - State	99.14%	\$98,566,900	99.89%	\$585,025		0.00012	-62,1843	YES	
C.4.2	B-2	Region (calendar days)	BST - Region	4.83	1	4.77	15,479				YES	
Local Interconnection Trunks - Trunk Blocking												
Trunk Group Performance - Aggregate												
C.5.1	TGP-1	Local Interconnection Trunks/KY (%)	>0.5% dif 2 consec. hrs				0				YES	

BellSouth Monthly State Summary

Kentucky, April 2003

Operations Support Systems - Pre-Ordering

% Interface Availability - CLEC	
D.1.1.1	OSS-2 EDI/Region (%)
D.1.1.2	OSS-2 LENS/Region (%)
D.1.1.3	OSS-2 LEO/Region (%)
D.1.1.4	OSS-2 LESOG/Region (%)
D.1.1.5	OSS-2 JAG/Region (%)
D.1.1.6	OSS-2 PSIMS/Region (%)
D.1.1.7	OSS-2 LNP Gateway/Region (%)
D.1.1.8	OSS-2 SGG/COG/Region (%)
D.1.1.9	OSS-2 DOM/Region (%)
D.1.1.10	OSS-2 SOG/Region (%)

Benchmark/ Analog	Measure
>= 99.5%	
>= 99.5%	
>= 99.5%	
>= 99.5%	
>= 99.5%	
>= 99.5%	
>= 99.5%	
>= 99.5%	
>= 99.5%	
>= 99.5%	

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		99.60%					YES
		100.00%					YES
		100.00%					YES
		99.92%					YES
		99.76%					YES
		100.00%					YES
		100.00%					YES
		99.83%					YES
		99.76%					YES
		99.83%					YES

% Interface Availability - BST & CLEC

D.1.2.1	OSS-2 ATLAS/COF/Region (%)
D.1.2.2	OSS-2 COF/Region (%)
D.1.2.3	OSS-2 BOCRIS/CRIS/Region (%)
D.1.2.4	OSS-2 DSAP/Region (%)
D.1.2.5	OSS-2 RSAG/Region (%)
D.1.2.6	OSS-2 SOCS/Region (%)
D.1.2.7	OSS-2 SONGS/Region (%)
D.1.2.8	OSS-2 DOE/Region (%)

>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%

		100.00%					YES
		100.00%					YES
		100.00%					YES
		100.00%					YES
		100.00%					YES
		100.00%					YES
		100.00%					YES
		100.00%					YES

Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)

D.1.3.1.1	OSS-1 RSAG, by TN/Region (seconds)
D.1.3.1.2	OSS-1 RSAG, by TN/Region (seconds)
D.1.3.2.1	OSS-1 RSAG, by ADDR/Region (seconds)
D.1.3.2.2	OSS-1 RSAG, by ADDR/Region (seconds)
D.1.3.3.1	OSS-1 ATLAS/Region (seconds)
D.1.3.3.2	OSS-1 ATLAS/Region (seconds)
D.1.3.4.1	OSS-1 DSAP/Region (seconds)
D.1.3.4.2	OSS-1 DSAP/Region (seconds)
D.1.3.5.1	OSS-1 CRSECSRU/Region (seconds)
D.1.3.5.2	OSS-1 CRSECSRU/Region (seconds)
D.1.3.6.1	OSS-1 COF/Region (seconds)
D.1.3.6.2	OSS-1 COF/Region (seconds)
D.1.3.7.1	OSS-1 PSIMS/ORB/Region (seconds)
D.1.3.7.2	OSS-1 PSIMS/ORB/Region (seconds)

RNS - RSAG, by TN + 2 sec
ROS - RSAG, by TN + 2 sec
RNS - RSAG, by ADDR + 2 sec
ROS - RSAG, by ADDR + 2 sec
RNS - ATLAS + 2 sec
ROS - ATLAS + 2 sec
RNS - DSAP + 2 sec
ROS - DSAP + 2 sec
RNS - CRSECSRU + 2 sec
ROS - CRSECSRU + 2 sec
RNS - OASISB/G + 2 sec
ROS - OASISB/G + 2 sec
RNS - OASISB/G + 2 sec
ROS - OASISB/G + 2 sec

2.37	2,160,639	1.57	429,968				YES
2.81	11,352	1.15	429,968				YES
2.57	4,779,479	1.15	256,239				YES
6.35	888,264	1.15	256,239				YES
2.67	805,151	1.38	99,691				YES
2.44	344,067	1.38	99,691				YES
2.67	1,635,710	2.31	293,021				YES
2.40	399,776	2.31	293,021				YES
2.91	5,793,476	1.43	1,129,001				YES
2.95	1,231,864	1.43	1,129,001				YES
2.96	10,314,883	4.08	16,437				NO
3.46	633,578	4.08	16,437				NO
2.96	10,314,883	0.35	53,538				YES
3.46	633,578	0.35	53,538				YES

Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)

D.1.4.1.1	OSS-1 RSAG, by TN/Region (seconds)
D.1.4.1.2	OSS-1 RSAG, by TN/Region (seconds)
D.1.4.2.1	OSS-1 RSAG, by ADDR/Region (seconds)
D.1.4.2.2	OSS-1 RSAG, by ADDR/Region (seconds)
D.1.4.3.1	OSS-1 ATLAS - MLH/Region (seconds)
D.1.4.3.2	OSS-1 ATLAS - MLH/Region (seconds)
D.1.4.4.1	OSS-1 ATLAS - DID/Region (seconds)
D.1.4.4.2	OSS-1 ATLAS - DID/Region (seconds)
D.1.4.5.1	OSS-1 ATLAS - TN/Region (seconds)
D.1.4.5.2	OSS-1 ATLAS - TN/Region (seconds)
D.1.4.6.1	OSS-1 DSAP/Region (seconds)
D.1.4.6.2	OSS-1 DSAP/Region (seconds)
D.1.4.7.1	OSS-1 TAG/Region (seconds)
D.1.4.7.2	OSS-1 TAG/Region (seconds)

RNS - RSAG, by TN + 2 sec
ROS - RSAG, by TN + 2 sec
RNS - RSAG, by ADDR + 2 sec
ROS - RSAG, by ADDR + 2 sec
Diagnostic
Diagnostic
Diagnostic
RNS - ATLAS - TN + 2 sec
ROS - ATLAS - TN + 2 sec
RNS - DSAP + 2 sec
ROS - DSAP + 2 sec
RNS - CRSECSRU + 2 sec
ROS - CRSECSRU + 2 sec
RNS - OASISB/G + 2 sec
ROS - OASISB/G + 2 sec

2.37	2,160,639	2.11	387,324				YES
2.81	11,352	2.11	387,324				YES
2.57	4,779,479	2.56	148,784				YES
6.35	888,264	2.56	148,784				YES
							Diagnostic
							Diagnostic
							Diagnostic
2.67	805,151	1.05	181				YES
2.44	344,067	2.52	33,620				NO
2.67	1,635,710	2.18	13,507				YES
2.40	399,776	2.18	13,507				YES
2.91	5,793,476	2.08	1,335,805				YES
2.95	1,231,864	2.08	1,335,805				YES

Operations Support Systems - Maintenance and Repair

BellSouth Monthly State Summary Kentucky, April 2003

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
% Interface Availability - BST									
D.2.1									
% Interface Availability - CLEC									
D.2.2.1									
D.2.2.2									
% Interface Availability - BST & CLEC									
D.2.3.1									
D.2.3.2									
D.2.3.3									
D.2.3.4									
D.2.3.5									
D.2.3.6									
D.2.3.7									
Average Response Interval <= 4 Seconds									
D.2.4.1									
D.2.4.2									
D.2.4.3									
D.2.4.4									
D.2.4.5									
D.2.4.6									
D.2.4.7									
D.2.4.8									
D.2.4.9									
D.2.4.10									
D.2.4.11									
Average Response Interval <= 10 Seconds									
D.2.5.1									
D.2.5.2									
D.2.5.3									
D.2.5.4									
D.2.5.5									
D.2.5.6									
D.2.5.7									
D.2.5.8									
D.2.5.9									
D.2.5.10									
D.2.5.11									
Average Response Interval > 10 Seconds									
D.2.6.1									
D.2.6.2									
D.2.6.3									
D.2.6.4									
D.2.6.5									
D.2.6.6									
D.2.6.7									
D.2.6.8									
D.2.6.9									
D.2.6.10									
D.2.6.11									

BellSouth Monthly State Summary Kentucky, April 2003

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
General - Flow Through									
% Flow Through Service Requests									
F.1.1.1	O-3 Summary/Region (%)	Diagnostic	96.17%	501,425					Diagnostic
F.1.1.2	O-3 Aggregate/Region (%)	Diagnostic	96.17%	501,425					Diagnostic
F.1.1.3	O-3 Residence/Region (%)	>= 95%	97.56%	120,114					YES
F.1.1.4	O-3 Business/Region (%)	>= 90%	84.96%	4,833					NO
F.1.1.5	O-3 UNE/Region (%)	>= 85%	95.87%	376,478					YES
% Flow Through Service Requests - Achieved									
F.1.2.1	O-3 Summary/Region (%)	Diagnostic	88.34%	545,901					Diagnostic
F.1.2.2	O-3 Aggregate/Region (%)	Diagnostic	88.34%	545,901					Diagnostic
F.1.2.3	O-3 Residence/Region (%)	Diagnostic	88.11%	133,005					Diagnostic
F.1.2.4	O-3 Business/Region (%)	Diagnostic	60.52%	6,785					Diagnostic
F.1.2.5	O-3 UNE/Region (%)	Diagnostic	88.88%	406,111					Diagnostic
% Flow Through Service Requests - LNP									
F.1.3.1	O-3 Summary/Region (%)	>= 85%	79.82%	4,649					NO
F.1.3.2	O-3 Aggregate/Region (%)	>= 85%	79.82%	4,649					NO
F.1.3.3	O-3 Residence/Region (%)	Diagnostic							Diagnostic
F.1.3.4	O-3 Business/Region (%)	Diagnostic							Diagnostic
General - Pre-Ordering									
Loop Makeup Inquiry (Manual)									
F.2.1	PO-1 Loops/KY (%)	>= 95% w/in 3 bus days							
F.2.2	PO-2 Loops/KY (%)	>= 95% w/in 1 min	100.00%	23					YES
General - Ordering									
Service Inquiry with Firm Order									
F.3.1.1	O-10 XDSL (ADSL, HDSL and UCL)/KY (%)	>= 95% w/in 5 bus days		100.00%	1				YES
F.3.1.2	O-10 Local Interoffice Transport/KY (%)	>= 95% w/in 5 bus days		0.00%	1				NO
Average Speed of Answer									
F.4.1	O-12 Region (seconds)	Partly w Retail	190.57	6,354,220	20.48	46,357			YES
General - Maintenance Center									
Average Answer Time									
F.5.1	MR-5 Region (seconds)	Partly w Retail	34.06	1,743,699	24.79	86,763			YES
General - Operator Services (Toll)									
Average Speed to Answer									
F.6.1	OS-1 KY (seconds)	PBD		6.00					PBD
F.6.2	% Answered in 10 seconds	PBD		76.70%					PBD
General - Directory Assistance									
Average Speed to Answer									
F.7.1	DA-1 KY (seconds)	PBD		5.10					PBD
% Answered in 12 seconds									

BellSouth Monthly State Summary Kentucky, April 2003

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2	KY (%)	PBD	87.30%						PBD
General - E911										
F.8.1	E-3	KY (hours)	PBD	0.90	1.803					PBD
F.8.2	E-2	KY (%)	PBD	97.90%	99.207					PBD
F.8.3	E-1	KY (%)	PBD	100.00%	1.803					PBD
General - Billing										
F.9.1	B-3	Region (%)	Partly w Retail	100.00%	1,762	100.00%	33,766	0.00000		YES
F.9.2	B-5	Region (%)	Partly w Retail	99.15%	16,398	99.79%	904,721,403	0.00071	-8,9096	YES
F.9.3	B-4	Region (%)	Partly w Retail	99.90%	16,398	99.98%	904,721,403	0.00025	-3,2734	YES
F.9.4	B-6	Region (days)	Partly w Retail	3.46	16,398	2.02	904,721,403			YES
F.9.5.1	B-7	Resale/KY (%)	Partly w Retail	94.89%	\$2,707,072	99.71%	\$85,433	0.00338	-14,2472	YES
F.9.5.2	B-7	UNE/KY (%)	>= 90%				\$201,255			YES
F.9.5.3	B-7	Interconnection/KY (%)	>= 90%				\$1,969			YES
F.9.6.1	B-8	Resale/KY (%)	Partly w Retail	80.03%	\$4,651,690	99.49%	\$101,223	0.00284	-68,4568	YES
F.9.6.2	B-8	UNE/KY (%)	>= 90%				\$208,677			YES
F.9.6.3	B-8	Interconnection/KY (%)	>= 90%				\$43,032			YES
General - Change Management										
F.10.1	CM-1	KY (%)	>= 95% w in 30 days							
F.10.2	CM-2	KY (average)	>= 22 days prior to release							
F.10.3	CM-3	KY (%)	>= 95% w in 30 days							
F.10.4	CM-3	KY (%)	>= 95% w in 5 days							
F.10.5	CM-4	KY (average)	>= 22 days prior to release							
F.10.6	CM-5	KY (%)	>= 97% w in 15 min							YES
F.10.7	CM-6	Region (%)	>= 95% w in 10 days							YES
F.10.8	CM-6	Region (%)	>= 95% w in 30 days							

BellSouth Monthly State Summary Kentucky, April 2003

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.10.9	CM-6 Region (%)	>= 95% w in 45 days	100.00%	4	100.00%	12				YES
F.10.10	CM-7 Region (%)	>= 95% w in 10 days	100.00%	12	100.00%	12				YES
F.10.11	CM-8 Region (%)	Diagnostic	75.00%	12	75.00%	12				Diagnostic
F.10.12	CM-9 Region (number)	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented	0	0	0	0				YES
F.10.13	CM-9 Region (number)	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented	1	1	1	1				NO
F.10.14	CM-9 Region (number)	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented	0	0	0	0				YES
F.10.15	CM-10 Region (%)	% Test Deck Weight Failure in Production Release	<= 5%							
F.10.16	CM-11 Region (%)	% Type 4 Change Requests Implemented Within 60 Weeks of those implemented	>= 95% w in 60 days							
F.10.17	CM-11 Region (%)	% Type 5 Change Requests Implemented Within 60 Weeks of those implemented	>= 95% w in 60 days							
General - New Business Requests										
F.11.1	BFR-1 Region (%)	% New Business Requests Processed within 30 Business Days	>= 90% w in 30 bus days	100.00%	1	100.00%				YES
F.11.2	BFR-2A Region (%)	% Quotes Provided within 10 Business Days	>= 90% w in 10 bus days	100.00%	2	100.00%				YES
F.11.3	BFR-2B Region (%)	% Quotes Provided within 30 Business Days	>= 90% w in 30 bus days							
F.11.4	BFR-2C Region (%)	% Quotes Provided within 60 Business Days	>= 90% w in 60 bus days							
General - Ordering										
Acknowledgment Message Timeliness										
F.12.1.1	O-1 EDI/Region (%)	>= 95% w in 30 min	98.75%	285,273	98.75%	285,273				YES
F.12.1.2	O-1 TAG/Region (%)	>= 95% w in 30 min	100.00%	340,664	100.00%	340,664				YES
F.12.2.1	O-2 EDI/Region (%)	100%	99.81%	285,818	99.81%	285,818				NO
F.12.2.2	O-2 TAG/Region (%)	100%	99.99%	340,686	99.99%	340,686				NO
General - Database Updates										
Average Database Update Interval										
F.13.1.1	D-1 LIDBKT (hours)	PBD	0.35	22	0.35	22				PBD
F.13.1.2	D-1 Directory Listings/KY (hours)	PBD	0.06	26	0.06	26				PBD
F.13.1.3	D-1 Directory Assistance/KY (hours)	PBD	3.58	24	3.58	24				PBD
% Update Accuracy										
F.13.2.1	D-2 LIDBKT (%)	>= 95%	100.00%	1,305	100.00%	1,305				YES
F.13.2.2	D-2 Directory Listings/KY (%)	>= 95%	100.00%	931	100.00%	931				YES
F.13.2.3	D-2 Directory Assistance/KY (%)	>= 95%	100.00%	547	100.00%	547				YES
F.13.3	O-3 Region (%)	100%	100.00%	53	100.00%	53				YES

**BellSouth Monthly State Summary
Kentucky, April 2003**

F 14.1

General - Network Outage Notification		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Mean Time to Notify CLEC of Major Network Outages	Partly w Retail		103	1	92	1				YES
MAR-7 Region (minutes)										