OSS-51

EXHIBIT OSS – 51

CAFE' presentation

OSS-51

BellSouth
Common Access Front End

Integrated ASR Ordering, Validation and Inquiry System

>>> connect >> and create something

BELLSOUTH®

Common Access Front End Overview

- Schedule
- Login
- Main Menu
- Inquiry
- Create ASR
- Supporting Functionality
- Reports
- User Admin

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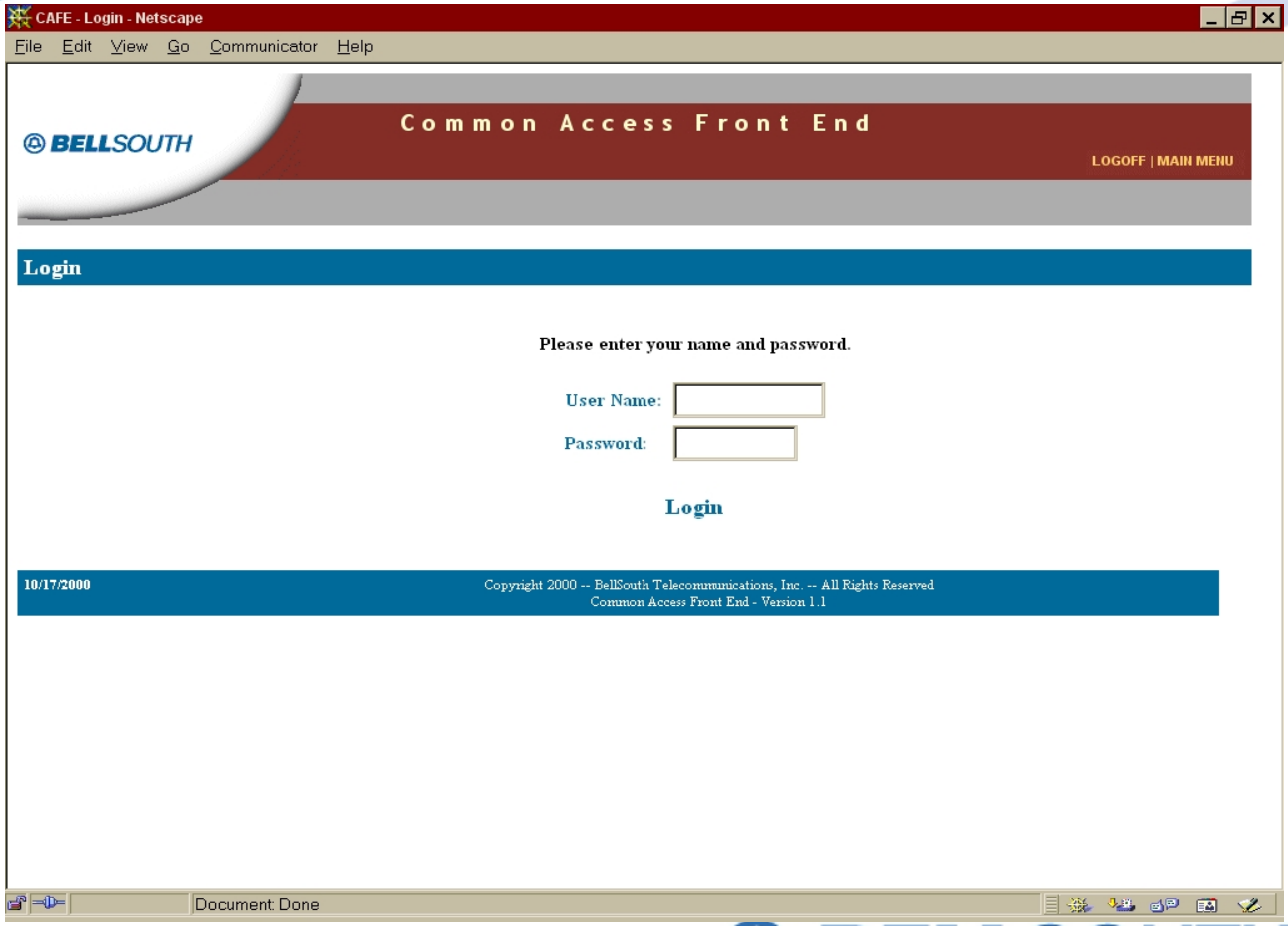
Common Access Front End Schedule

- In Production 9/23/00
- First Customer activity 9/25/00
- Training classes available 9/28/00
- All Customers moved over 12/1/00
- Telis no longer accessible 12/31/00
- ICREF no longer accessible 2Q2001

Common Access Front End Login



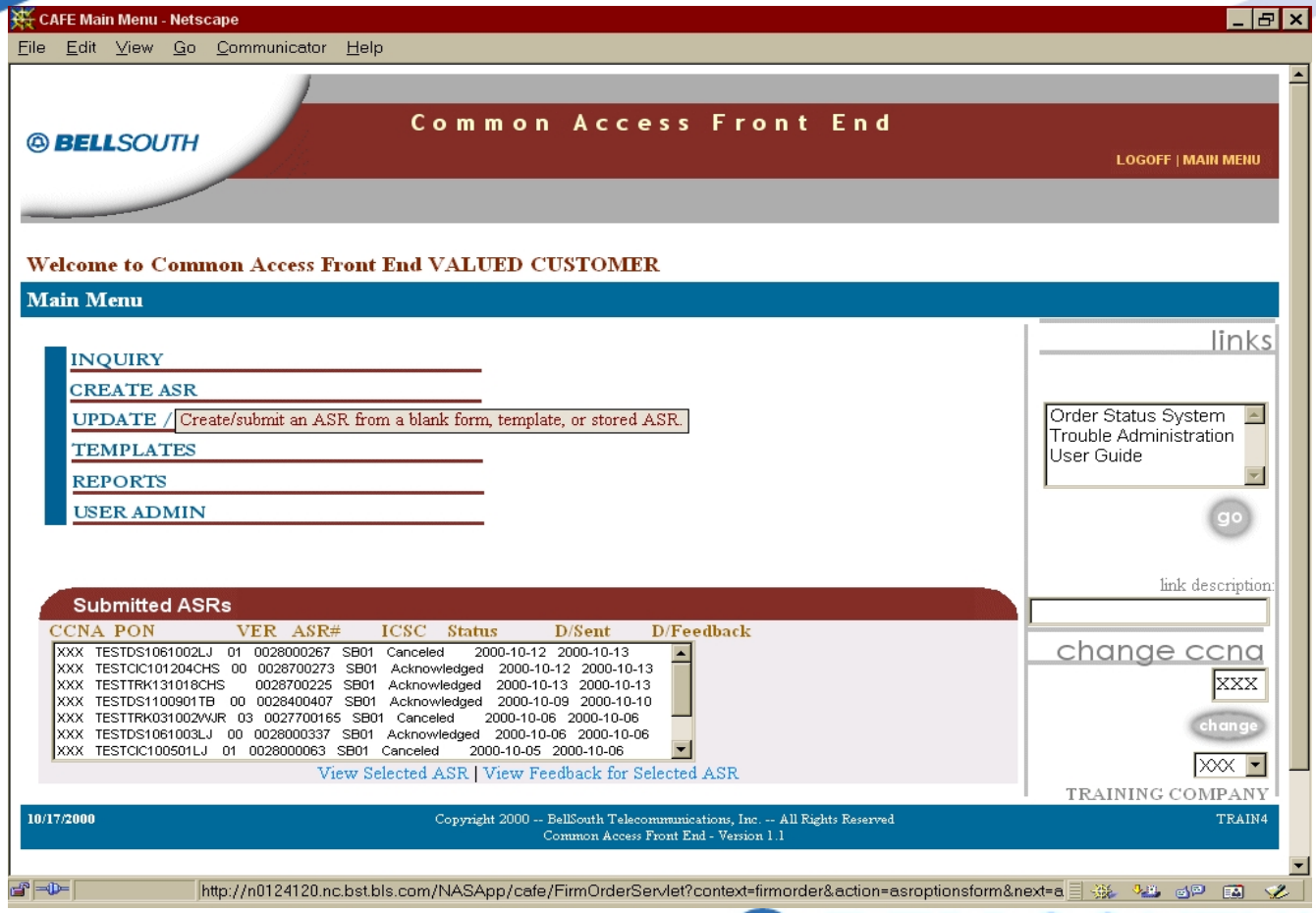
Common Access Front End Login

The Login functionality allows only authorized users to enter the site.

The Login page is the first page displayed when the URL for the site is entered.

- Contact your BellSouth Account Team for LOGIN IDs and passwords.
  - Every user is required to have a unique user ID & password
  - Passwords are valid for 60 days
- Once a user is successfully logged in, the Main Menu page is displayed allowing the user to access all features of the system.

Common Access Front End Main Menu



Common Access Front End Main Menu

This screen is the entry point for access to all features of the system.

- INQUIRY (pre-order functionality)
- CREATE ASR (firm order processing)
- TEMPLATES
- REPORTS
- USER ADMIN
- ASR/DLR RESPONSE INFORMATION
  - Available 12/2000

Common Access Front End Main Menu

Status of the last 50 ASRs issued is displayed

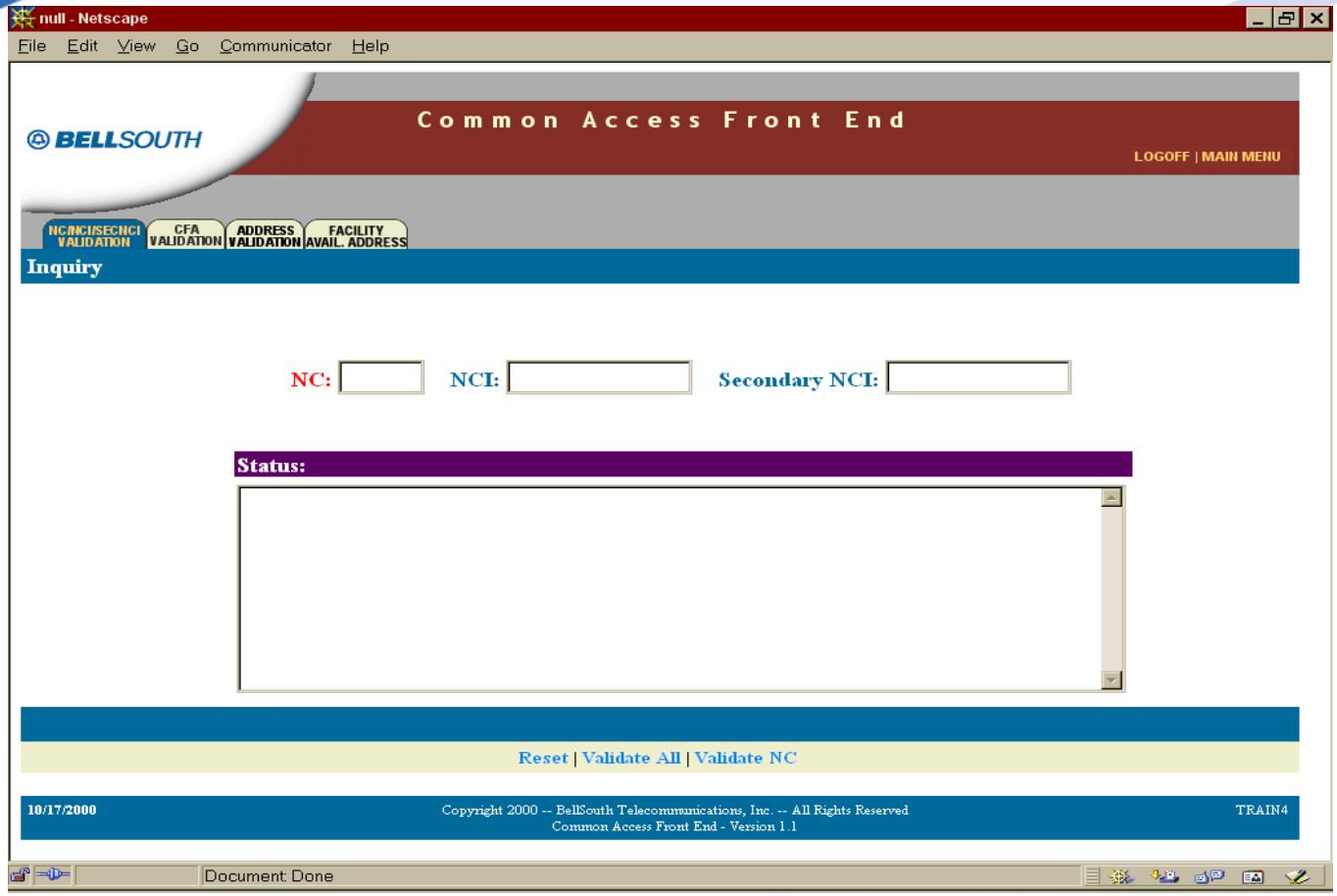
- Status of each ASR is provided:
  - Submitted
  - Acknowledged
  - Error
  - Clarification
  - Confirmed
  - Canceled
- View Feedback
- View Complete ASR

Common Access Front End Main Menu

Links are provided for easy access to

- Circuit Provisioning Status System
  - CPSS
- Circuit Provisioning Status System Trouble Administration
  - CPSS-TA
  - Additional Login ID and password required
- Common Access Front End User Guide

Common Access Front End Inquiry



Common Access Front End Inquiry

The Inquiry functionality allows the user to verify specific information needed to complete an ASR.

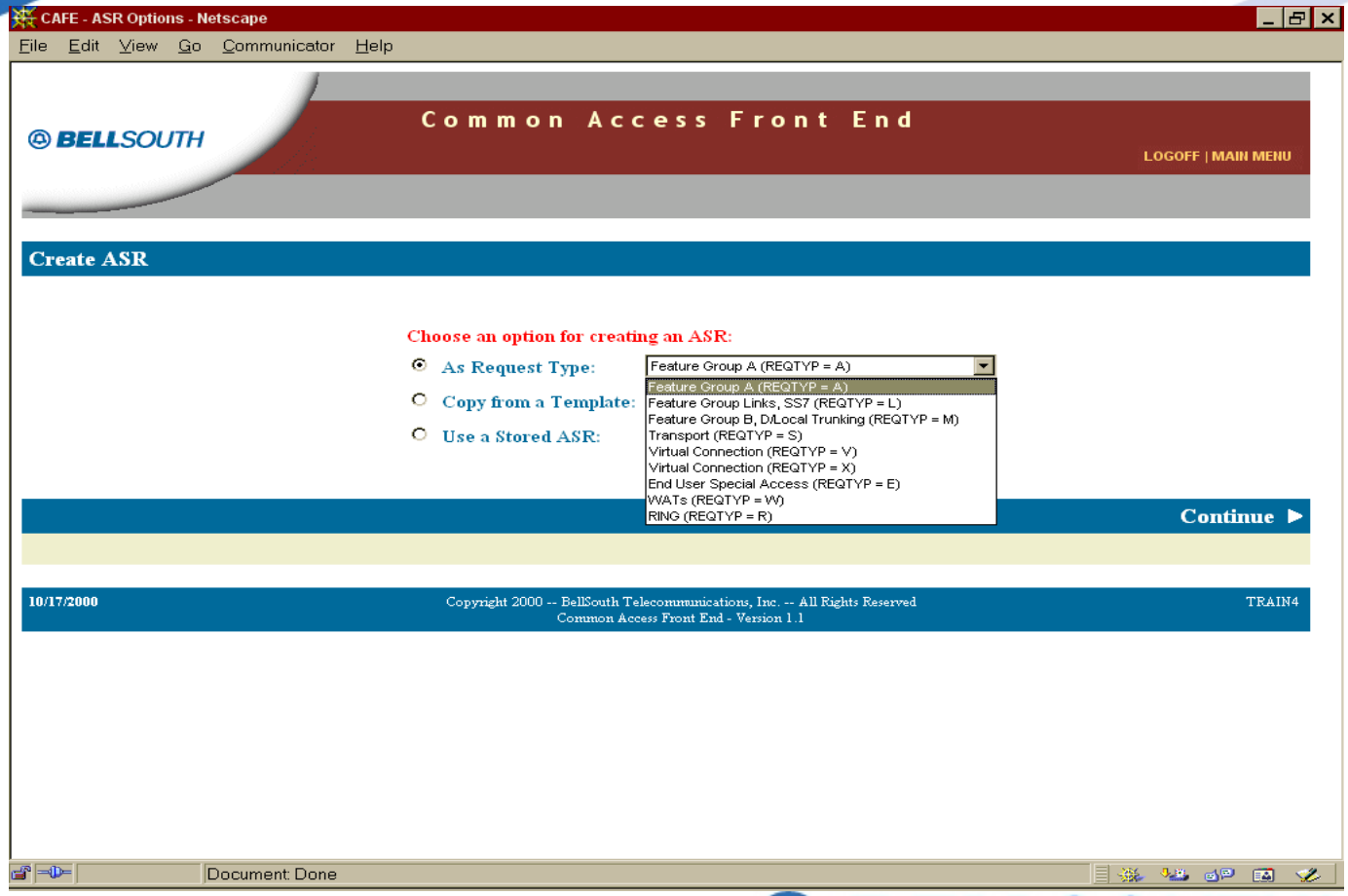
- Selecting the 'Inquiry' hyperlink on the Main Menu page displays the NC/NCI/SECNCI validation tab
- From here, you can perform any of the inquiries noted on the page tabs

Common Access Front End Inquiry

INQUIRY Validations

- NC/NCI/SECNCI
  - data provided from EXACT
- CFA (Connecting Facility Assignment)
  - contracts into TIRKS
- Street Address
  - contracts into RSAG
- FFAS(Fiber Facility Availability System)
  - Determine if DS1 Facilities available

Common Access Front End
Create ASR - Options



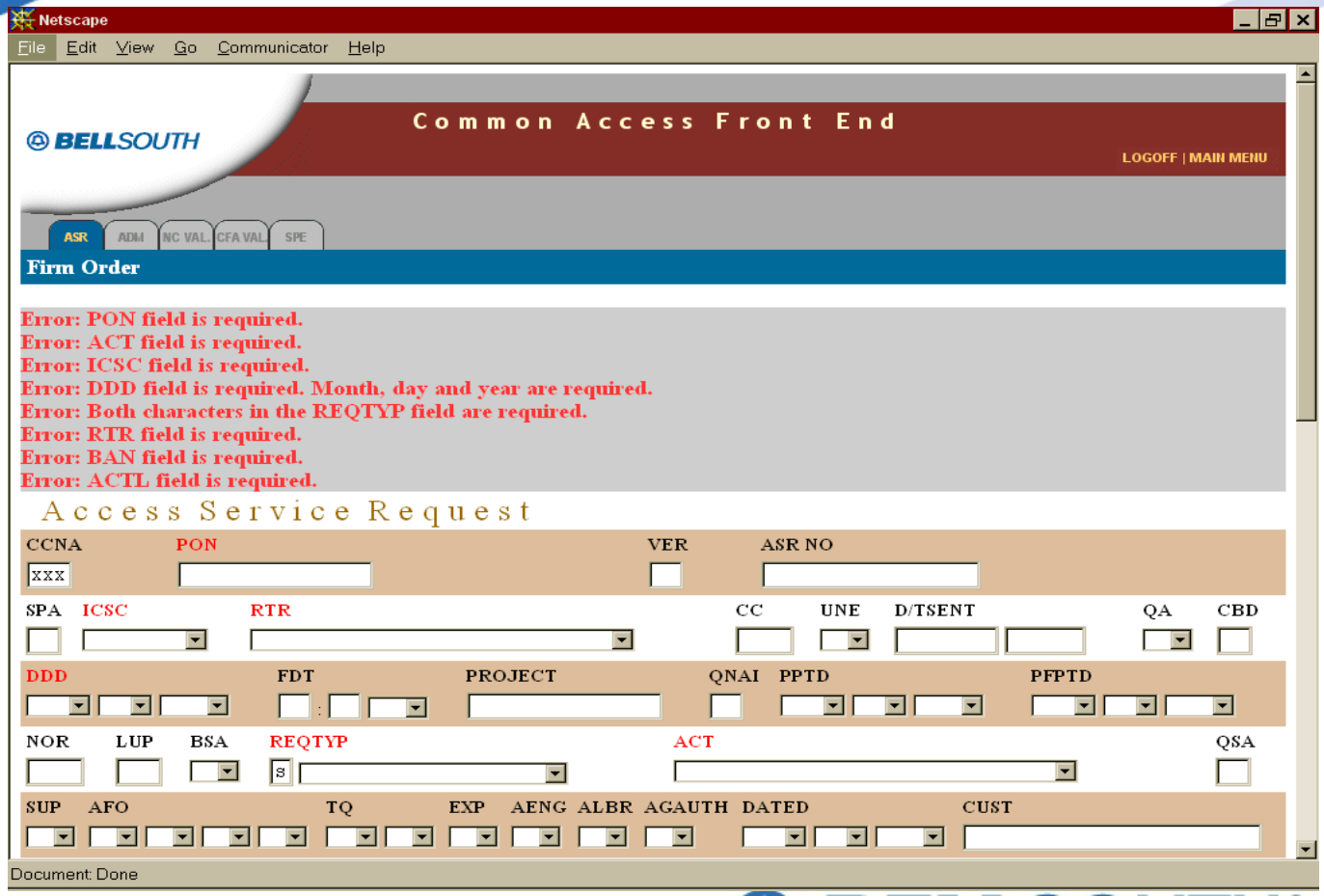
Common Access Front End
Create ASR

The Create ASR functionality provides the ability to submit ASRs with minimal risk of error. All INQUIRY validations are included in the Firm Order process.

An order can be created:

- From a Blank Screen
  - Supports all Request Types
- From a Template
  - Up to 10 per user allowed
- From a previously Stored ASR

Common Access Front End
Create ASR - Processing



Common Access Front End
Create ASR Features

ASR Processing

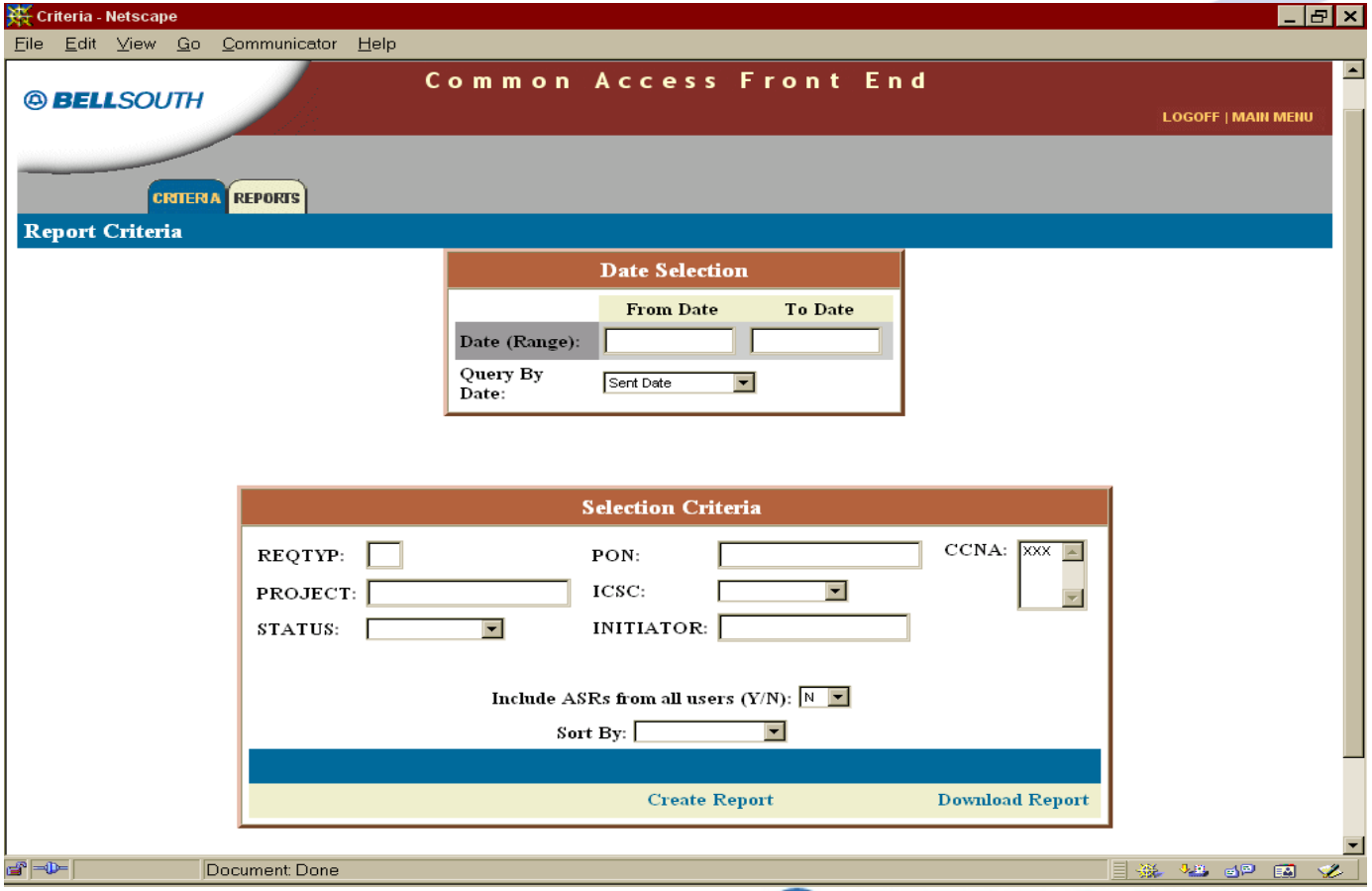
- Performs the majority of the Access Service Ordering Guideline (ASOG) validations
  - Error messages are provided at the top and bottom of each screen
  - Error messages provide details to assist with the correction
  - Fields in error are highlighted in RED for correction

Common Access Front End Supporting Functionality

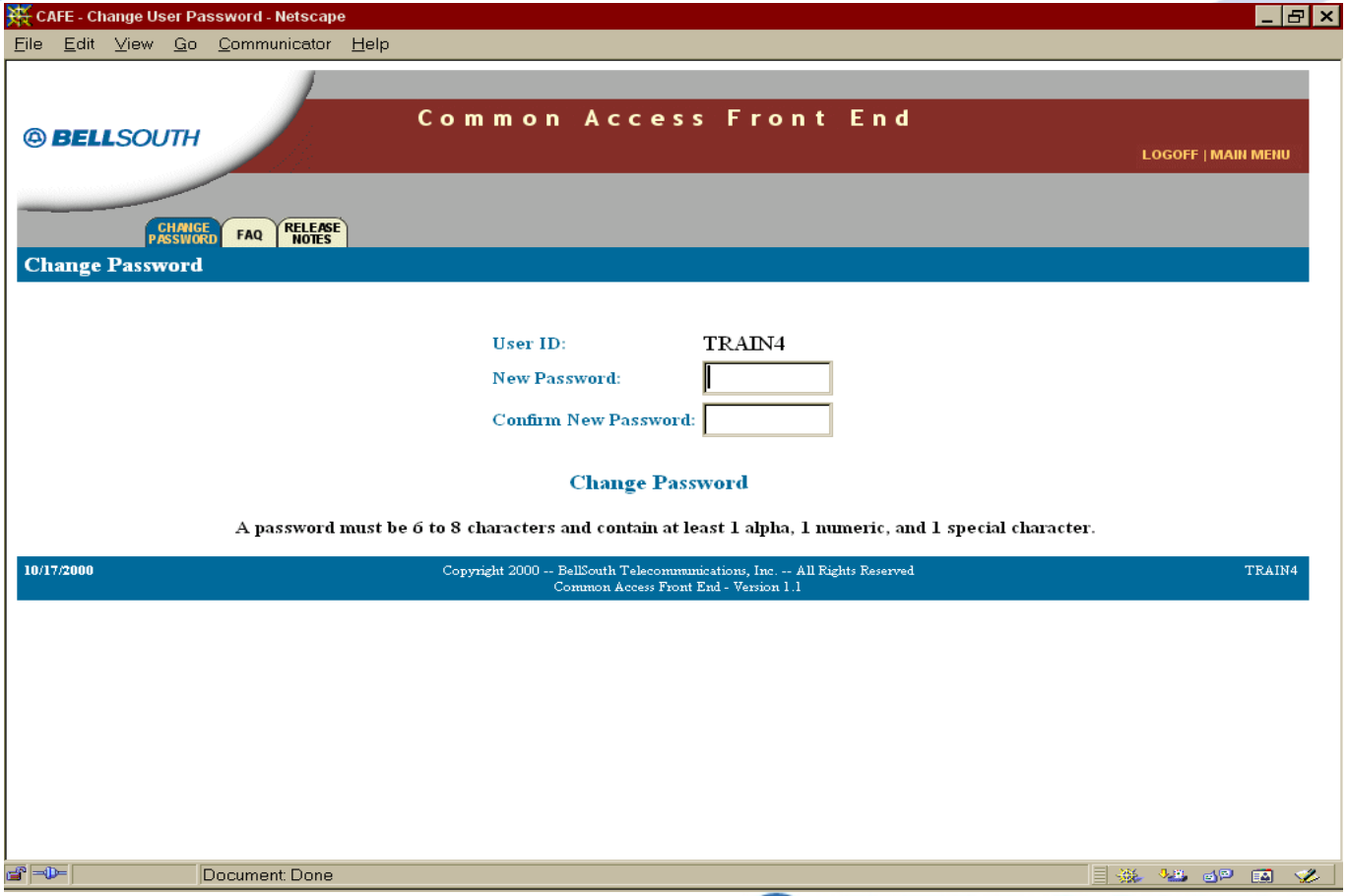
Supporting Functionality

- Templates
  - Each user is allowed to create 10 templates for saving data that is commonly reused
- View and Print ASRs
  - View your ASR on one screen and print it using the browser's capability
- Reports
  - Produce ASR reports by CCNA, Date Processed, ICSC codes, etc.

Common Access Front End Reports



Common Access Front End User-Admin



Common Access Front End
User-Admin

User Admin

- Change password
  - If password expires the user is allowed up to 30 days to reset
- View FAQs
  - List of frequently asked questions is displayed to assist the user in troubleshooting
- View Release Notes
  - Contains details regarding each release of the application