



# **EXHIBIT OSS – 43**

**TAG CSR screens**

# CSR Request

RoboTAG Customer Records Request - Microsoft Internet Explorer

## Customer Records Request

Type of query  
 Detail Customer Record  Local Service Itemization

Account Telephone Number:   
Customer Code:

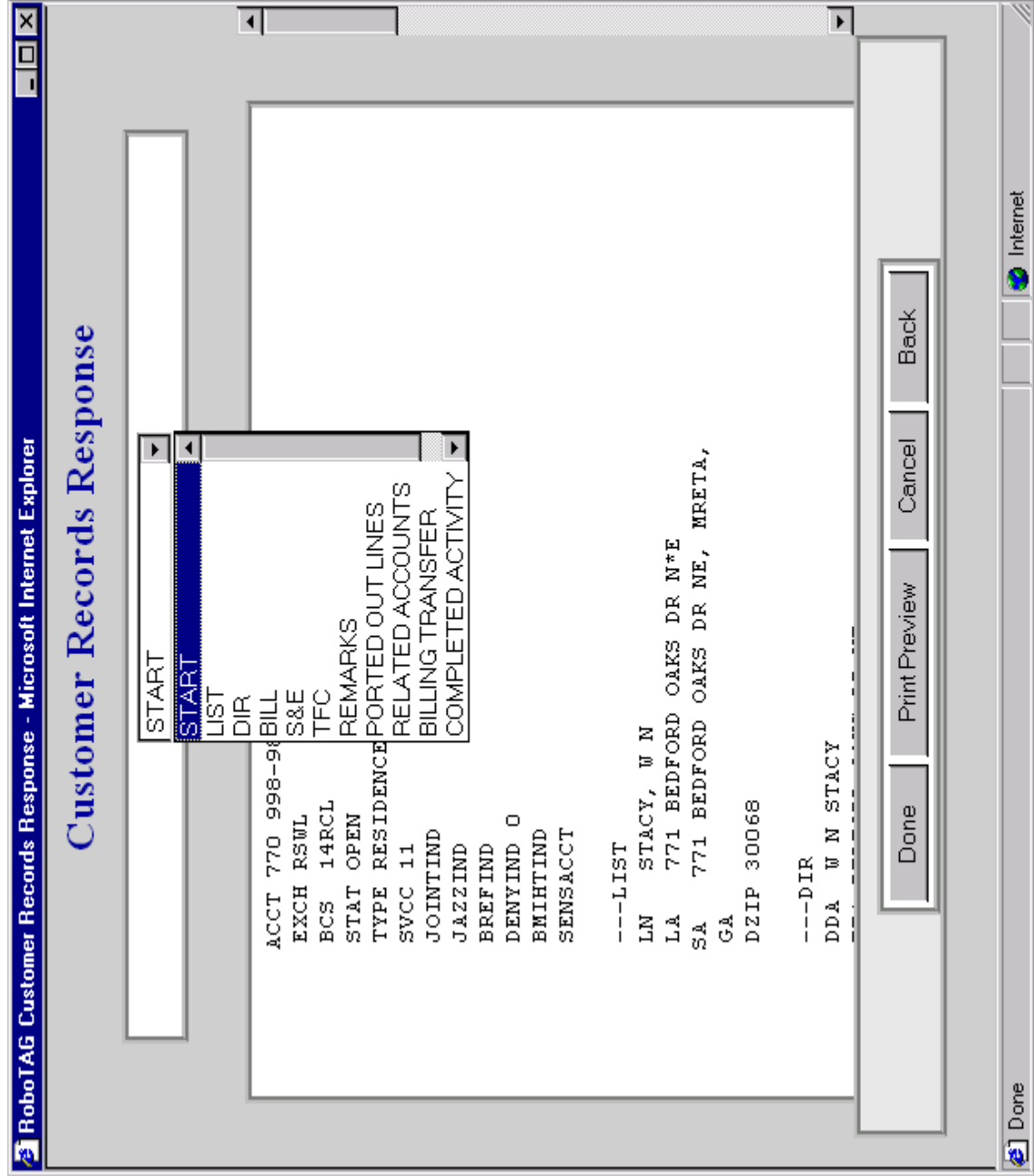
Circuit ID:   
State Code:

I certify that I (or another representative of my company) have received this customer's permission to access, review, and/or copy his or her records.

Note: **Blue** fields are required.

Done Internet

# CSR Request



# CSR Request

RoboTAG Customer Records Response - Microsoft Internet Explorer

## Customer Records Response

START

```
---DIR
DDA W N STACY
771 BEDFORD OAKS DR NE
MARIETTA GA 30068
DEL A1, B1, C1, D1

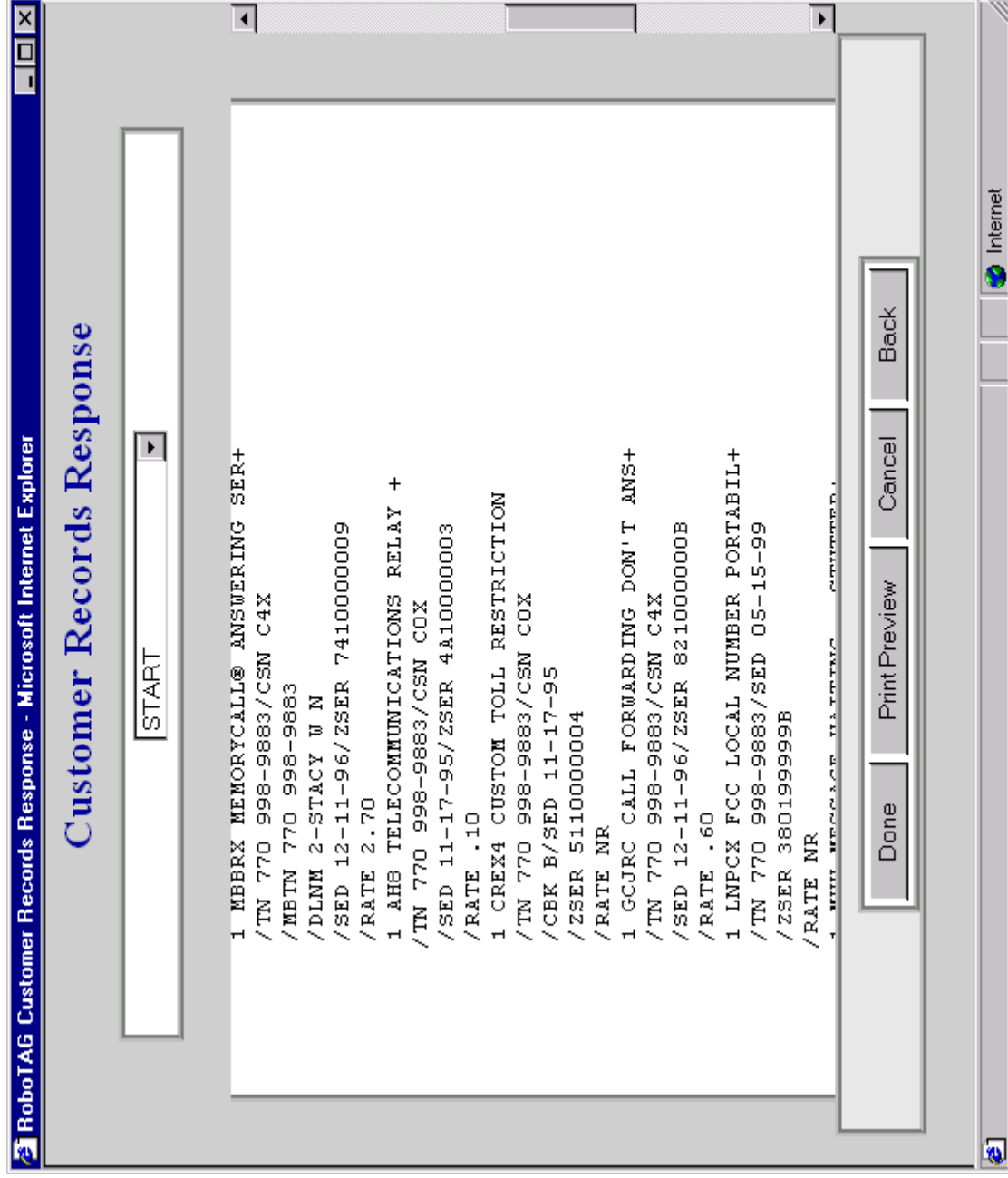
---BILL
BN1 WILLIAM STACY
BA2 771 BEDFORD OAKS DR
BA3 NE
PO MRETA GA 30068
CC[KNOWN GOOD CREDIT]
DOI[DATE(19951117)]

---S&E
(LINES & STATIONS)
1 14RCL RESIDENTIAL LINE INCLUDES+
/TN 770 998-9883/PIC 0432
/LPIC 5124/PCA CM, 05-12-99
/SED 11-17-95/ZSER 3C10000001
/LPCA DF, 10-06-96
/RATE NR
1 14RCL RESIDENTIAL LINE INCLUDES+
/TN 770 998-9883/PIC 0432
/LPIC 5124/PCA CM, 05-12-99
/SED 11-17-95/ZSER 3C10000001
/LPCA DF, 10-06-96
/RATE NR
```

Done Print Preview Cancel Back

Internet

# CSR Request



# CSR Request

RoboTAG Customer Records Response - Microsoft Internet Explorer

## Customer Records Response

START

```
1 MWV MESSAGE WAITING - STUTTER+
/TN 770 998-9883/CSN C4X
/SED 12-11-96/ZSER 7B1000000A
/RATE .30
1 INXMCR CALLER ID NAME AND NUMBER+
/TN 770 998-9883/CSN C4X
/SED 11-17-95/ZSER 5810000005
/RATE 4.50
1 PMX1R PRIVATE EYE
/TN 770 998-9883/CSN C4X
/ZSER 891000000C/SED 02-25-00
/RATE 3.57
1 SEQ1X INSIDE WIRE MAINTENANCE S+
/TN 770 998-9883/CSN C4X
/SED 11-17-95/ZSER 5F10000006
/RATE 2.37
1 9LM FCC CHARGE FOR NETWORK AC+
/TN 770 998-9883/SED 11-17-95
/ZSER 6610000007
/RATE NR
(CALLING CARD SERVICE) /CCQ (A) WILLI
AM STACY, 3
/RATE NR
```

Done Print Preview Cancel Back

Internet