

	PERCENT ACHIEVED FLOWTHROUGH	PERCENT FLOW-THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	76.55%	86.18%
BST AGGREGATE		
REGION	FLOW-THROUGH %	
- RETAIL RESIDENCE	93.10%	
- RETAIL BUSINESS*	TBD	
<p>*NOTE: BellSouth is reinstating the reporting of business retail flowthrough as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flowthrough for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete.</p>		

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)

REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES Company Info	Name	RESH / OCN	LENS	Mechanized Interface Used				LESOG				FLOWTHROUGH						
				EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated		Errors		Percent Achieved Flowthrough	Base Calculation	Percent Flow-through		
										LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				Issued SO's	
1			27	0	0	27	18	0	0	0	9	5	5	0	4	14.81%	44.44%	44.44%
2			106	0	0	106	7	6	1	92	7	5	5	2	85	87.63%	92.39%	94.44%
3			0	10	0	10	1	0	0	9	9	0	0	0	0	0.00%	0.00%	0.00%
4			11	0	0	11	0	8	0	3	2	2	2	1	100.00%	33.33%	100.00%	
5			1	0	0	1	0	0	0	1	1	0	0	0	0.00%	0.00%	0.00%	
6			0	2	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%	
7			0	0	53	53	5	3	1	44	43	14	29	1	5.00%	2.27%	6.67%	
8			32	0	0	32	1	16	1	14	1	0	1	13	92.86%	92.86%	100.00%	
9			3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%	
10			1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
11			5	0	0	5	0	2	0	3	3	3	0	0	0.00%	0.00%	0.00%	
12			0	3	0	3	1	0	0	2	1	1	0	1	33.33%	50.00%	50.00%	
13			111	0	0	111	4	4	3	100	17	10	7	83	85.57%	83.00%	89.25%	
14			8	0	0	8	0	6	0	2	2	2	0	0	0.00%	0.00%	0.00%	
15			4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%	
16			0	0	5	5	2	0	0	3	3	1	2	0	0.00%	0.00%	0.00%	
17			0	6	0	6	1	1	0	4	2	1	1	2	50.00%	50.00%	66.67%	
18			241	0	0	241	15	5	1	220	41	24	17	179	92.11%	81.36%	88.18%	
19			52	0	0	52	2	2	1	47	7	3	4	40	88.89%	85.11%	93.02%	
20			0	0	204	204	76	16	2	110	12	9	3	98	53.55%	89.09%	91.59%	
21			204	0	0	204	45	76	2	81	25	15	10	56	48.28%	69.14%	78.87%	
22			58	0	0	58	6	1	1	50	3	2	1	47	85.45%	94.00%	95.92%	
23			0	0	1,111	1,111	218	83	5	805	31	22	9	774	76.33%	96.15%	97.24%	
24			0	0	48	48	18	4	0	26	7	4	3	19	46.34%	73.08%	82.61%	
25			56	0	0	56	6	2	1	47	6	4	2	41	80.39%	87.23%	91.11%	
26			0	0	258	258	90	12	4	152	20	12	8	132	56.41%	86.84%	91.67%	
27			46	0	0	46	5	8	1	32	2	0	2	30	85.71%	93.75%	100.00%	
28			0	0	101	101	43	6	2	50	22	7	15	28	35.90%	56.00%	80.00%	
29			1	0	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
30			789	0	0	789	44	54	1	690	52	35	17	638	88.98%	92.46%	94.80%	
31			0	0	10,351	10,351	1,906	734	48	7,663	666	339	327	6,997	75.71%	91.31%	95.38%	
32			55	0	0	55	15	9	1	30	6	3	3	24	57.14%	80.00%	88.89%	
33			0	661	0	661	46	64	0	551	103	83	20	448	77.64%	81.31%	84.37%	
34			3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
35			92	0	0	92	9	13	7	63	22	16	6	41	62.12%	65.08%	71.93%	
36			10	0	0	10	1	3	0	6	4	2	2	2	40.00%	33.33%	50.00%	
37			53	0	0	53	4	6	0	43	10	5	5	33	78.57%	76.74%	86.84%	
38			1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
39			196	0	0	196	14	26	0	156	16	15	1	140	82.84%	89.74%	90.32%	
40			795	0	0	795	80	123	12	580	102	48	54	478	78.88%	82.41%	90.87%	

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AJV-6
Attachment 21**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated		Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG				LSR's	LSR's		BST Caused Fallout	CLEC Caused Fallout					
41		61	0	0	15	3	0	43	13	9	4	30	55.56%	69.77%	76.92%		
42		30	0	0	3	2	1	24	9	7	2	15	60.00%	62.50%	68.18%		
43		35	0	0	3	3	0	27	10	8	2	17	56.67%	62.96%	68.00%		
44		52	0	0	12	6	4	30	3	2	1	27	65.85%	90.00%	93.10%		
45		0	181	0	28	20	3	130	37	20	17	93	65.96%	71.54%	82.30%		
46		0	0	56	4	5	0	47	7	1	6	40	88.89%	85.11%	97.56%		
47		1,014	0	0	226	122	7	659	202	154	48	457	54.60%	69.35%	74.80%		
48		1,660	0	0	136	34	7	1,483	199	167	32	1,284	80.91%	86.58%	88.49%		
49		3	0	0	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%		
50		21	0	0	0	8	0	13	12	1	11	1	50.00%	7.69%	50.00%		
51		12	0	0	0	0	0	12	1	1	0	11	91.67%	91.67%	91.67%		
52		0	0	25	6	11	0	8	4	0	4	4	40.00%	50.00%	100.00%		
53		1,067	0	0	93	55	29	890	167	138	29	723	75.79%	81.24%	83.97%		
54		380	0	0	192	34	3	151	30	15	15	121	36.89%	80.13%	88.97%		
55		55	0	0	18	5	1	31	6	6	0	25	51.02%	80.65%	80.65%		
56		632	0	0	24	36	1	571	64	59	5	507	85.93%	88.79%	89.58%		
57		1,137	0	0	262	123	12	740	225	176	49	515	54.04%	69.59%	74.53%		
58		0	1,617	0	588	160	7	862	289	236	53	573	41.02%	66.47%	70.83%		
59		0	105	0	17	21	0	67	35	20	15	32	46.38%	47.76%	61.54%		
60		222	0	0	46	31	1	144	34	22	12	110	61.80%	76.39%	83.33%		
61		67	0	0	24	7	0	36	11	2	9	25	49.02%	69.44%	92.59%		
62		90	0	0	11	10	0	69	11	3	8	58	80.56%	84.06%	95.08%		
63		23	0	0	1	13	1	8	2	0	2	6	85.71%	75.00%	100.00%		
64		0	156	0	18	11	3	124	22	12	10	102	77.27%	82.26%	89.47%		
65		480	0	0	43	60	10	367	38	30	8	329	81.84%	89.65%	91.64%		
66		0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%		
67		0	0	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%		
68		0	0	31	0	4	0	27	6	6	0	21	77.78%	77.78%	77.78%		
69		0	0	71	0	5	0	66	8	8	0	58	87.88%	87.88%	87.88%		
70		3	0	0	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%		
71		0	0	198	0	27	0	171	46	46	0	125	73.10%	73.10%	73.10%		
72		662	0	0	68	46	1	547	71	44	27	476	80.95%	87.02%	91.54%		
73		426	0	0	57	10	0	359	27	21	6	332	80.98%	92.48%	94.05%		
74		1,385	0	0	71	157	5	1,152	115	81	34	1,037	87.22%	90.02%	92.75%		
75		0	347	0	347	98	2	286	74	54	20	192	66.90%	72.18%	78.05%		
76		1,099	0	0	98	99	17	885	233	178	55	652	70.26%	73.67%	78.55%		
77		81	0	0	7	12	0	62	17	11	6	45	71.43%	72.58%	80.36%		
78		172	0	0	26	40	0	106	26	23	3	80	62.02%	75.47%	77.67%		
79		15	0	0	3	2	0	10	0	0	0	10	76.92%	100.00%	100.00%		
80		156	0	0	11	7	1	137	11	9	2	126	86.30%	91.97%	93.33%		

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow-through	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Falloff	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Falloff	BST Caused Falloff	CLEC Caused Falloff	Issued SO's				
81		2	0	0	2	0	1	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
82		145	0	0	145	5	12	0	128	19	18	1	109	82.58%	85.16%	85.83%	
83		72	0	0	72	2	6	0	64	2	1	1	62	95.38%	96.88%	98.41%	
84		124	0	0	124	37	6	1	80	20	14	6	60	54.05%	75.00%	81.08%	
85		125	0	0	125	7	10	0	108	6	5	1	102	89.47%	94.44%	95.33%	
86		452	0	0	452	35	32	0	385	63	40	23	322	81.11%	83.64%	88.95%	
87		117	0	0	117	12	5	1	99	5	5	0	94	84.68%	94.95%	94.95%	
88		345	0	0	345	26	22	2	295	20	18	2	275	86.21%	93.22%	93.86%	
89		70	0	0	70	15	3	1	51	4	3	1	47	72.31%	92.16%	94.00%	
90		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
91		26,425	0	0	26,425	1,546	1,716	31	23,132	1,997	1,755	242	21,135	86.49%	91.37%	92.33%	
92		36	0	0	36	2	2	1	31	11	7	4	20	68.97%	64.52%	74.07%	
93		34	0	0	34	7	4	0	23	6	6	0	17	56.67%	73.91%	73.91%	
94		62	0	0	62	2	5	0	55	4	4	0	51	89.47%	92.73%	92.73%	
95		32	0	0	32	0	5	3	24	10	8	2	14	63.64%	58.33%	63.64%	
96		5,751	0	0	5,751	351	518	13	4,869	553	470	83	4,316	84.02%	88.64%	90.18%	
97		498	0	0	498	34	31	2	431	27	21	6	404	88.02%	93.74%	95.06%	
98		64	0	0	64	4	14	1	45	11	5	6	34	79.07%	75.56%	87.18%	
99		29	0	0	29	5	4	0	20	3	2	1	17	70.83%	85.00%	89.47%	
100		0	121	0	121	100	13	0	8	1	1	0	7	6.48%	87.50%	87.50%	
101		124	0	0	124	6	8	2	108	25	18	7	83	77.57%	76.85%	82.18%	
102		69	0	0	69	4	5	0	60	2	2	0	58	90.63%	96.67%	96.67%	
103		449	0	0	449	54	32	1	362	109	101	8	253	62.01%	69.89%	71.47%	
104		525	0	0	525	63	22	6	434	141	130	11	293	60.29%	67.51%	69.27%	
105		56	0	0	56	6	8	0	42	6	6	0	36	75.00%	85.71%	85.71%	
106		0	302	0	302	202	44	11	45	27	22	5	18	7.44%	40.00%	45.00%	
107		6,248	0	0	6,248	807	435	67	4,939	952	766	186	3,987	71.71%	80.72%	83.88%	
108		161	0	0	161	4	17	1	139	31	28	3	108	77.14%	77.70%	79.41%	
109		0	1,668	0	1,668	51	101	1	1,515	110	89	21	1,405	90.94%	92.74%	94.04%	
110		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%	
111		0	0	81	81	19	7	0	55	3	2	1	52	71.23%	94.55%	96.30%	
112		55	0	0	55	9	12	1	33	7	5	2	26	65.00%	78.79%	83.87%	
113		0	0	114	114	52	6	1	55	12	7	5	43	42.16%	78.18%	86.00%	
114		254	0	0	254	14	10	2	228	18	18	0	210	86.78%	92.11%	92.11%	
115		104	0	0	104	4	13	1	86	24	18	6	62	73.81%	72.09%	77.50%	
116		713	0	0	713	83	26	3	601	128	125	3	473	69.46%	78.70%	79.10%	
117		1,889	0	0	1,889	314	144	9	1,422	367	322	45	1,055	62.39%	74.19%	76.62%	
118		93	0	0	93	10	15	1	67	15	9	6	52	73.24%	77.61%	85.25%	
119		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
120		0	0	35	35	0	5	0	30	0	0	0	30	100.00%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AUV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used				Rejects			Validated			Errors			CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	Total System	BST Caused	CLEC Caused					
121		13	0	0	13	0	1	0	12	3	3	0	0	0	0	9	75.00%	75.00%	75.00%
122		0	0	464	464	63	39	0	362	68	52	16	0	0	0	294	71.88%	81.22%	84.97%
123		1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
124		0	129	0	129	93	12	1	23	12	10	2	0	0	0	11	9.65%	47.83%	52.38%
125		29	0	0	29	3	8	0	18	6	5	1	0	0	0	12	60.00%	66.87%	70.59%
126		773	0	0	773	105	57	3	608	86	75	11	0	0	0	522	74.36%	85.86%	87.44%
127		10	0	0	10	2	3	0	5	1	0	1	0	0	0	4	66.67%	80.00%	100.00%
128		8	0	0	8	0	0	0	8	0	0	0	0	0	0	8	100.00%	100.00%	100.00%
129		0	0	141	141	0	13	0	128	2	2	0	0	0	0	126	98.44%	98.44%	98.44%
130		67	0	0	67	13	9	4	41	25	16	9	0	0	0	16	35.56%	39.02%	50.00%
131		1,277	0	0	1,277	52	71	6	1,148	219	176	43	0	0	0	929	80.29%	80.92%	84.07%
132		0	1,341	0	1,341	140	123	0	1,078	67	58	9	0	0	0	1,011	83.62%	93.78%	94.57%
133		5	0	0	5	0	5	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
134		0	0	1,569	1,569	656	95	7	811	178	149	29	0	0	0	633	44.02%	78.05%	80.95%
135		11	0	0	11	0	6	0	5	0	0	0	0	0	0	5	100.00%	100.00%	100.00%
136		1,114	0	0	1,114	107	113	9	885	150	107	43	0	0	0	735	77.45%	83.05%	87.29%
137		69	0	0	69	3	7	0	59	5	4	1	0	0	0	54	88.52%	91.53%	93.10%
138		863	0	0	863	109	45	5	704	271	199	72	0	0	0	433	58.43%	61.51%	68.51%
139		0	1,576	0	1,576	22	414	5	1,135	390	227	163	0	0	0	745	74.95%	65.64%	76.65%
140		10	0	0	10	1	2	0	7	0	0	0	0	0	0	7	87.50%	100.00%	100.00%
141		11	0	0	11	1	1	0	9	5	4	1	0	0	0	4	44.44%	44.44%	50.00%
142		237	0	0	237	46	24	2	165	25	16	9	0	0	0	140	69.31%	84.85%	89.74%
143		23	0	0	23	1	1	0	21	5	5	0	0	0	0	16	72.73%	76.19%	76.19%
144		0	0	463	463	1	45	0	417	7	4	3	0	0	0	410	98.80%	98.32%	99.03%
145		97	0	0	97	2	14	0	81	9	5	4	0	0	0	72	91.14%	88.89%	93.51%
146		1,341	0	0	1,341	138	77	5	1,121	62	53	9	0	0	0	1,059	84.72%	94.47%	95.23%
147		11	0	0	11	0	1	0	10	2	2	0	0	0	0	8	80.00%	80.00%	80.00%
148		0	22	0	22	3	4	1	14	7	6	1	0	0	0	7	43.75%	50.00%	53.85%
149		466	0	0	466	53	69	9	335	79	63	16	0	0	0	256	68.82%	76.42%	80.25%
150		0	523	0	523	123	93	4	303	54	29	25	0	0	0	249	62.09%	82.18%	89.57%
151		2,036	0	0	2,036	383	152	15	1,486	376	320	56	0	0	0	1,110	61.22%	74.70%	77.62%
152		143	0	0	143	66	7	3	67	14	12	2	0	0	0	53	40.46%	79.10%	81.54%
153		212	0	0	212	31	16	10	155	41	29	12	0	0	0	114	65.52%	73.55%	79.72%
154		302	0	0	302	33	33	2	234	31	16	15	0	0	0	203	80.56%	86.75%	92.69%
155		0	0	4,029	4,029	211	378	8	3,432	185	150	35	0	0	0	3,247	89.99%	94.61%	95.58%
156		21	0	0	21	4	3	0	14	6	5	1	0	0	0	8	47.06%	57.14%	61.54%
157		119	0	0	119	14	10	1	94	18	13	5	0	0	0	76	73.79%	80.85%	85.39%
158		0	2,073	0	2,073	274	221	34	1,544	479	329	150	0	0	0	1,065	63.85%	68.98%	76.40%
159		352	0	0	352	45	16	2	289	48	38	10	0	0	0	241	74.38%	83.39%	86.38%
160		358	0	0	358	9	14	0	335	32	29	3	0	0	0	303	88.86%	90.45%	91.27%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Pending Supps (Z Status)	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
161		0	71	0	71	1	7	0	63	13	6	7	50	87.72%	79.37%	89.29%
162		147	0	0	147	3	10	0	134	43	10	33	91	87.50%	67.91%	90.10%
163		4,327	0	0	4,327	74	289	3	3,961	212	151	61	3,749	94.34%	94.65%	96.13%
164		0	498	0	498	1	62	0	435	96	71	25	339	82.48%	77.93%	82.68%
165		3,017	0	0	3,017	169	234	21	2,593	350	291	59	2,243	82.98%	86.50%	88.52%
166		22	0	0	22	0	5	0	17	1	1	0	16	94.12%	94.12%	94.12%
167		0	4	0	4	0	1	0	3	3	2	1	0	0.00%	0.00%	0.00%
168		341	0	0	341	81	35	4	221	75	61	14	146	50.69%	66.06%	70.53%
169		3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100.00%	100.00%
170		0	0	225	225	17	17	1	190	86	60	26	104	57.46%	54.74%	63.41%
171		7	0	0	7	1	0	0	6	0	0	0	6	85.71%	100.00%	100.00%
172		29	0	0	29	4	2	0	23	2	1	1	21	80.77%	91.30%	95.45%
173		618	0	0	618	14	28	0	576	58	51	7	518	88.85%	89.93%	91.04%
174		14	0	0	14	3	3	0	8	2	2	0	6	54.55%	75.00%	100.00%
175		6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%
176		0	0	67	67	0	15	0	52	9	4	5	43	91.49%	82.69%	91.49%
177		0	0	68	68	9	8	0	51	21	13	8	30	57.69%	58.82%	69.77%
178		0	0	203	203	9	56	6	132	64	41	23	68	57.63%	51.52%	62.39%
179		0	0	512	512	209	30	6	267	134	76	58	133	31.82%	49.81%	63.64%
180		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
181		55	0	0	55	2	11	0	42	0	0	0	42	95.45%	100.00%	100.00%
182		13	0	0	13	0	3	0	10	1	1	0	9	90.00%	90.00%	90.00%
183		60	0	0	60	10	1	5	44	21	14	7	23	48.94%	52.27%	62.16%
184		0	15,142	0	15,142	603	4,323	1	10,215	6,954	2,066	4,888	3,261	54.99%	31.92%	61.22%
185		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
186		0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
187		486	0	0	486	50	99	1	336	99	48	51	237	70.75%	70.54%	83.16%
188		408	0	0	408	64	40	5	299	68	44	24	231	68.14%	77.26%	84.00%
189		481	0	0	481	21	30	6	424	95	68	27	329	78.71%	77.59%	82.87%
190		9	0	0	9	3	1	0	5	0	0	0	5	62.50%	100.00%	100.00%
191		29	0	0	29	9	4	0	16	3	0	3	13	59.09%	81.25%	100.00%
192		7	0	0	7	1	2	0	4	2	1	1	2	50.00%	50.00%	66.67%
193		78	0	0	78	8	4	5	61	18	13	5	43	67.19%	70.49%	76.79%
194		0	0	439	439	112	56	8	263	54	29	25	209	59.71%	79.47%	87.82%
195		0	0	121	121	18	6	2	95	32	22	10	63	61.17%	66.32%	74.12%
196		459	0	0	459	20	39	0	400	14	10	4	386	92.79%	96.50%	97.47%
197		0	3,558	0	3,558	79	309	0	3,170	181	116	65	2,989	93.88%	94.29%	96.26%
198		30	0	0	30	2	10	1	17	6	3	3	11	68.75%	64.71%	78.57%
199		278	0	0	278	9	30	1	238	19	14	5	219	90.50%	92.02%	93.99%
200		0	2,545	0	2,545	35	320	1	2,189	118	78	40	2,071	94.83%	94.61%	96.37%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	GLEC Caused Fallout	Issued SO's			
201		41	0	0	41	0	0	0	41	2	1	1	39	97.50%	95.12%	97.50%
202		0	1,762	0	1,762	114	153	1	1,494	195	164	31	1,299	82.37%	86.95%	88.79%
203		29	0	0	29	0	1	4	24	6	5	1	18	78.26%	75.00%	78.26%
204		6	0	0	6	0	0	0	6	3	1	2	3	75.00%	50.00%	75.00%
205		0	719	0	719	48	87	6	578	79	45	34	499	84.29%	86.33%	91.73%
206		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%
207		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
208		8	0	0	8	1	1	0	6	1	0	1	5	83.33%	83.33%	100.00%
209		0	312	0	312	27	115	1	169	77	25	52	92	63.89%	54.44%	78.63%
210		26	0	0	26	1	11	0	14	8	1	7	6	75.00%	42.86%	85.71%
211		7	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
212		10	0	0	10	0	0	0	10	5	0	5	5	100.00%	50.00%	100.00%
213		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
214		225	0	0	225	8	53	0	164	17	6	11	147	91.30%	89.63%	96.08%
215		0	34,035	0	34,035	1,917	3,082	65	28,971	3,481	2,542	939	25,490	85.11%	87.98%	90.93%
216		5	0	0	5	0	0	0	5	1	1	0	4	80.00%	80.00%	80.00%
217		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
218		185	0	0	185	26	20	0	139	16	9	7	123	77.85%	88.49%	93.18%
219		0	2,636	0	2,636	32	309	0	2,295	854	466	388	1,441	74.32%	62.79%	75.56%
220		30	0	0	30	3	4	0	23	6	4	2	17	70.83%	73.91%	80.95%
221		0	0	307	307	186	47	0	74	66	30	36	8	3.57%	10.81%	21.05%
222		26	0	0	26	0	3	0	23	6	1	5	17	94.44%	73.91%	94.44%
223		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
224		0	1,486	0	1,486	116	406	23	941	139	91	48	802	79.48%	85.23%	89.81%
225		3,096	0	0	3,096	184	491	7	2,414	147	112	35	2,267	88.45%	93.91%	95.29%
226		18	0	0	18	3	1	0	14	4	3	1	10	62.50%	71.43%	76.92%
227		817	0	0	817	56	33	1	727	48	36	12	679	88.07%	93.40%	94.97%
228		340	0	0	340	25	9	3	303	9	9	0	294	89.63%	97.03%	97.03%
229		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
230		0	0	6	6	2	0	0	4	4	2	2	0	0.00%	0.00%	0.00%
231		9	0	0	9	3	1	0	5	2	2	0	3	37.50%	60.00%	60.00%
232		0	23	0	23	0	7	0	16	9	1	8	7	87.50%	43.75%	87.50%
233		56	0	0	56	4	3	1	48	16	11	5	32	68.09%	66.67%	74.42%
234		0	3	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%
235		0	0	461	461	105	18	24	314	111	73	38	203	53.28%	64.65%	73.55%
236		0	0	274	274	33	21	0	220	58	43	15	162	68.07%	73.64%	79.02%
237		483	0	0	483	108	87	1	287	84	59	25	203	54.86%	70.79%	77.48%
238		357	0	0	357	43	52	2	260	22	19	3	238	79.33%	91.54%	92.61%
239		34	0	0	34	7	2	0	25	11	5	6	14	53.85%	56.00%	73.68%
240		69,620	0	0	69,620	5,906	14,890	491	48,393	13,584	10,164	3,420	34,809	68.42%	71.93%	77.40%

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AJV-6
Attachment 21**

AGGREGATE ORDER TYPES	LSR PROCESSING												FLOWTHROUGH		
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
	Company Info	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
241	5,383	0	0	5,383	281	1,623	95	3,384	1,364	1,056	308	2,020	60.17%	59.69%	65.67%
242	435	0	0	435	32	27	1	375	55	41	14	320	81.42%	85.33%	88.64%
243	20	0	0	20	0	1	0	19	0	0	0	19	100.00%	100.00%	100.00%
244	0	0	92	92	3	15	0	74	2	2	0	72	93.51%	97.30%	97.30%
245	307	0	0	307	21	39	4	243	78	52	26	165	69.33%	67.90%	76.04%
246	105	0	0	105	25	14	2	64	11	9	2	53	60.92%	82.81%	85.48%
247	1,195	0	0	1,195	119	49	4	1,023	48	45	3	975	85.60%	95.31%	95.59%
248	233	0	0	233	0	2	3	228	16	15	1	212	93.39%	92.98%	93.99%
249	263	0	0	263	24	82	4	153	57	39	18	96	60.38%	62.75%	71.11%
250	381	0	0	381	69	40	1	271	39	33	6	232	69.46%	85.61%	87.55%
251	286	0	0	286	40	9	0	237	20	18	2	217	78.91%	91.56%	92.34%
252	646	0	0	646	47	12	2	585	54	46	8	531	85.10%	90.77%	92.03%
253	44	0	0	44	3	12	0	29	2	2	0	27	84.38%	93.10%	93.10%
254	979	0	0	979	80	14	1	884	44	38	6	840	87.68%	95.02%	95.67%
255	11	0	0	11	2	7	0	2	1	1	0	1	25.00%	50.00%	50.00%
256	8	0	0	8	1	1	0	6	2	0	2	4	80.00%	66.67%	100.00%
257	0	108	0	108	0	10	4	94	37	15	22	57	79.17%	60.64%	79.17%
258	0	0	3,518	3,518	30	509	26	2,953	1,077	594	483	1,876	75.04%	63.59%	75.95%
259	15	0	0	15	4	1	0	10	1	1	0	9	64.29%	90.00%	90.00%
260	0	0	4,187	4,187	73	44	32	4,038	729	631	98	3,309	82.46%	81.95%	83.98%
261	10,713	0	0	10,713	599	731	16	9,367	659	595	64	8,708	87.94%	92.98%	93.60%
262	642	0	0	642	34	53	1	554	21	17	4	533	91.27%	96.91%	96.91%
263	351	0	0	351	30	52	2	267	55	31	24	212	77.66%	79.40%	87.24%
264	0	0	0	0	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
265	467	0	0	467	21	21	3	422	79	66	13	343	79.77%	81.28%	83.86%
266	7	0	0	7	0	0	0	7	4	1	3	3	75.00%	42.86%	75.00%
267	6	0	0	6	1	0	0	5	2	1	1	3	60.00%	60.00%	75.00%
268	23	0	0	23	2	14	0	7	3	3	0	4	44.44%	57.14%	57.14%
269	4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
270	144	0	0	144	39	10	3	92	27	22	5	65	51.59%	70.65%	74.71%
271	37	0	0	37	8	3	0	26	3	2	1	23	69.70%	88.46%	92.00%
272	0	96	0	96	8	17	1	70	40	36	4	30	40.54%	42.86%	45.45%
273	96	0	0	96	15	18	1	62	18	12	6	44	61.97%	70.97%	78.57%
274	430	0	0	430	35	26	1	368	43	34	9	325	82.49%	88.32%	90.53%
275	95	0	0	95	12	9	2	72	7	6	1	65	78.31%	90.28%	91.55%
276	0	12	0	12	1	1	0	10	3	2	1	7	70.00%	70.00%	77.78%
277	938	0	0	938	49	60	2	827	218	161	57	609	74.36%	73.64%	79.09%
278	5	0	0	5	0	1	1	3	0	0	0	3	100.00%	100.00%	100.00%
279	129	0	0	129	14	2	4	109	39	36	3	70	58.33%	64.22%	66.04%
280	20	0	0	20	6	0	2	12	2	2	0	10	55.56%	83.33%	83.33%

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AJV-6
Attachment 21**

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used				Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		GLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through	
		LENS	EDI	TAG	Total Mech LSR's						BST Caused Fallout	Total System						
281		0	25	0	25	2	3	0	20	6	4	2	14	70.00%	70.00%	77.78%		
282		178	0	0	178	19	27	3	129	45	23	22	84	66.67%	65.12%	78.50%		
283		2,181	0	0	2,181	36	51	10	2,084	108	81	27	1,976	94.41%	94.82%	96.06%		
284		0	21	0	21	2	2	0	17	5	3	6	8	61.54%	47.06%	72.73%		
285		25	0	0	25	3	7	0	15	5	3	2	10	62.50%	66.67%	76.92%		
286		455	0	0	455	52	38	1	364	37	30	7	327	79.95%	89.84%	91.60%		
287		32	0	0	32	7	2	2	21	16	9	7	5	23.81%	23.81%	35.71%		
288		2,576	0	0	2,576	149	280	27	2,120	925	853	72	1,195	54.39%	56.37%	58.35%		
289		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
290		5	0	0	5	2	0	1	2	0	0	0	2	50.00%	100.00%	100.00%		
291		20	0	0	20	3	1	0	16	3	2	1	13	72.22%	81.25%	86.67%		
292		29	0	0	29	1	5	0	23	4	3	1	19	82.61%	82.61%	86.36%		
293		4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%		
294		7	0	0	7	0	2	0	5	2	1	1	3	75.00%	60.00%	75.00%		
295		340	0	0	340	39	20	6	275	75	63	12	200	66.23%	72.79%	76.05%		
296		44	0	0	44	6	8	0	30	8	2	2	22	64.71%	73.33%	78.57%		
297		202	0	0	202	47	22	2	131	23	16	7	108	63.16%	82.44%	87.10%		
298		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
299		12	0	0	12	2	1	0	9	1	1	0	8	72.73%	88.89%	88.89%		
300		4	0	0	4	0	0	0	4	2	1	1	2	66.67%	50.00%	66.67%		
301		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
302		0	0	66	66	11	15	0	40	10	8	2	30	61.22%	75.00%	78.95%		
303		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%		
304		13	0	0	13	0	4	0	9	2	2	0	7	77.78%	77.78%	77.78%		
305		9	0	0	9	3	0	1	5	2	2	0	3	37.50%	60.00%	60.00%		
306		555	0	0	555	62	54	5	434	99	86	13	335	69.36%	77.19%	79.57%		
307		1,473	0	0	1,473	92	59	3	1,319	58	44	14	1,261	90.26%	95.60%	96.63%		
308		2,130	0	0	2,130	40	61	1	2,028	250	155	95	1,778	90.12%	87.67%	91.98%		
309		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%		
310		20	0	0	20	3	9	0	8	2	2	0	6	54.55%	75.00%	75.00%		
311		2,217	0	0	2,217	244	142	13	1,818	182	135	47	1,636	81.19%	89.99%	92.38%		
312		452	0	0	452	46	40	6	360	61	35	26	299	78.68%	83.06%	89.52%		
313		0	0	7,961	7,961	815	1,952	66	5,128	1,299	785	514	3,829	70.53%	74.67%	82.99%		
314		0	0	5	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%		
315		256	0	0	256	21	13	3	219	9	9	0	210	87.50%	95.89%	95.89%		
316		36	0	0	36	7	1	1	27	5	5	0	22	64.71%	81.48%	81.48%		
317		71	0	0	71	7	1	2	61	1	1	0	60	86.24%	98.36%	98.36%		
318		31	0	0	31	4	0	0	27	2	2	0	25	80.65%	92.59%	92.59%		
319		22	0	0	22	1	2	1	18	8	7	1	10	55.56%	55.56%	58.82%		
320		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%		

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Failout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Failout	BST Caused Failout	CLEC Caused Failout	Issued SO's			
321		0	0	67	67	1	8	0	58	6	4	2	52	91.23%	89.66%	92.86%
322		1,426	0	0	1,426	112	154	3	1,157	92	74	18	1,065	85.13%	92.05%	93.50%
323		387	0	0	387	39	27	2	319	45	41	4	274	77.40%	85.89%	86.98%
324		8,226	0	0	8,226	247	611	16	7,352	952	765	187	6,400	86.35%	87.05%	89.32%
325		119	0	0	119	6	5	0	108	9	9	0	99	86.84%	91.67%	91.67%
326		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
327		37	0	0	37	5	2	2	28	6	6	0	22	66.67%	78.57%	78.57%
328		953	0	0	953	72	111	3	767	55	48	7	712	85.58%	92.83%	93.68%
329		1,384	0	0	1,384	96	91	4	1,193	101	82	19	1,092	85.98%	91.53%	93.02%
330		0	58	0	58	0	18	0	40	5	5	0	35	87.50%	87.50%	87.50%
331		0	0	47	47	2	6	2	37	19	8	11	18	64.29%	48.65%	69.23%
332		62	0	0	62	6	6	4	46	9	6	3	37	75.51%	80.43%	86.05%
333		20	0	0	20	0	2	1	17	3	2	1	14	87.50%	82.35%	87.50%
334		299	0	0	299	44	32	5	218	50	39	11	168	66.93%	77.06%	81.16%
335		2,216	0	0	2,216	254	191	6	1,765	142	122	20	1,623	81.19%	91.95%	93.01%
336		34	0	0	34	3	5	1	25	8	6	2	17	65.38%	68.00%	73.91%
337		36	0	0	36	1	12	0	23	3	3	0	20	83.33%	86.96%	86.96%
338		0	0	65	65	11	7	1	46	22	10	12	24	53.33%	52.17%	70.59%
339		9	0	0	9	0	3	0	6	2	0	2	4	100.00%	66.67%	100.00%
340		3	0	0	3	0	0	0	3	1	0	1	2	100.00%	66.67%	100.00%
341		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
342		1,298	0	0	1,298	135	209	20	934	205	136	69	729	72.90%	78.05%	84.28%
343		440	0	0	440	25	21	1	393	28	22	6	365	88.59%	92.88%	94.32%
344		0	0	69	69	1	6	1	61	24	9	15	37	78.72%	60.66%	80.43%
345		0	0	6	6	1	4	0	1	0	0	0	1	50.00%	100.00%	100.00%
346		0	0	352	352	102	33	0	217	50	39	11	167	54.22%	76.96%	81.07%
347		753	0	0	753	101	84	9	559	95	71	24	464	72.96%	83.01%	86.73%
348		209	0	0	209	70	20	0	119	35	19	16	84	48.55%	70.59%	81.55%
349		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
350		0	175	0	175	0	20	0	155	30	17	13	125	88.03%	80.65%	88.03%
351		878	0	0	878	55	59	5	759	52	36	16	707	88.60%	93.15%	95.15%
352		24	0	0	24	3	5	3	13	2	2	0	11	68.75%	84.62%	84.62%
353		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
354		276	0	0	276	32	18	0	226	24	18	6	202	80.16%	89.38%	91.82%
355		67	0	0	67	2	5	0	60	6	6	0	54	87.10%	90.00%	90.00%
356		609	0	0	609	506	16	0	87	6	4	2	81	13.71%	93.10%	95.29%
357		429	0	0	429	327	12	0	90	20	4	16	70	17.46%	77.78%	94.59%
358		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
359		37	0	0	37	36	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
360		2,492	0	0	2,492	280	238	9	1,965	212	154	58	1,753	80.16%	89.21%	91.92%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		GLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's						BST Caused Fallout	Total System Fallout					
361		1,439	0	0	1,439	81	95	7	1,256	97	70	27	1,159	88.47%	92.28%	94.30%	
362		1,164	0	0	1,164	93	48	5	1,018	171	156	15	847	77.28%	83.20%	84.45%	
363		0	0	1,899	1,899	284	16	51	1,548	445	367	78	1,103	62.88%	71.25%	75.03%	
364		2,384	0	0	2,384	182	100	6	2,096	128	108	20	1,968	87.16%	93.89%	94.80%	
365		216	0	0	216	17	13	1	185	16	11	5	169	85.79%	91.35%	93.89%	
366		110	0	0	110	9	3	1	97	15	11	4	82	80.39%	84.54%	88.17%	
367		41	0	0	41	9	0	0	32	10	1	9	22	68.75%	68.75%	95.65%	
368		0	46	0	46	5	2	0	39	4	3	1	35	81.40%	89.74%	92.11%	
369		24	0	0	24	1	1	0	22	1	1	0	21	91.30%	95.45%	95.45%	
370		551	0	0	551	55	77	16	403	319	263	56	84	20.90%	20.84%	24.21%	
371		246	0	0	246	30	39	0	177	33	27	6	144	71.64%	81.36%	84.21%	
372		229	0	0	229	20	15	4	190	59	37	22	131	69.68%	68.95%	77.98%	
373		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
374		5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%	
375		20	0	0	20	3	1	0	16	3	2	1	13	72.22%	81.25%	86.67%	
376		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%	
377		96	0	0	96	12	7	3	74	36	33	3	38	45.78%	51.35%	53.52%	
378		125	0	0	125	25	24	0	76	16	10	6	60	63.16%	78.95%	85.71%	
379		0	145	0	145	19	27	0	99	43	19	24	56	59.57%	56.57%	74.67%	
380		906	0	0	906	86	62	3	755	63	59	4	692	82.68%	91.66%	92.14%	
381		185	0	0	185	10	3	0	172	22	22	0	150	82.42%	87.21%	87.21%	
382		130	0	0	130	10	4	2	114	8	6	2	106	86.89%	92.98%	94.64%	
383		0	0	1,658	1,658	242	224	5	1,187	54	40	14	1,133	80.07%	95.45%	96.59%	
384		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
385		0	0	212	212	1	12	0	199	2	2	0	197	98.50%	98.99%	98.99%	
386		751	0	0	751	42	27	1	681	59	47	12	622	87.48%	91.34%	92.97%	
387		0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
388		176	0	0	176	12	28	1	135	8	6	2	127	87.59%	94.07%	95.49%	
389		7	0	0	7	0	3	0	4	0	0	0	4	100.00%	100.00%	100.00%	
390		431	0	0	431	27	10	1	393	30	20	10	363	88.54%	92.37%	94.78%	
391		357	0	0	357	40	10	3	304	27	22	5	277	81.71%	91.12%	92.64%	
392		10	0	0	10	0	3	0	7	2	2	0	5	71.43%	71.43%	71.43%	
393		176	0	0	176	3	3	1	169	12	10	2	157	92.35%	92.90%	94.01%	
394		224	0	0	224	36	7	0	181	4	3	1	177	81.94%	97.79%	98.33%	
395		9	0	0	9	0	0	0	9	0	0	0	9	100.00%	100.00%	100.00%	
396		0	0	211	211	0	28	0	183	4	4	0	179	97.81%	97.81%	97.81%	
397		566	0	0	566	45	29	4	488	39	35	4	449	84.88%	92.01%	92.77%	
398		0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
399		28	0	0	28	2	2	0	24	9	7	2	15	62.50%	62.50%	68.18%	
400		742	0	0	742	62	60	8	612	68	55	13	544	82.30%	88.89%	90.82%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit A JV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	Total System	CLEC Caused					
401		51	0	0	51	6	3	0	42	14	11	3	28	62.22%	66.67%	71.79%		
402		174	0	0	174	6	5	0	163	19	16	3	144	86.75%	88.34%	90.00%		
403		36	0	0	36	5	10	3	18	9	4	5	9	50.00%	50.00%	69.23%		
404		0	53	0	53	7	8	1	37	13	6	7	24	64.86%	64.86%	80.00%		
405		25	0	0	25	7	7	0	11	6	4	2	5	31.25%	45.45%	55.56%		
406		0	26	0	26	1	2	0	23	4	3	1	19	82.61%	82.61%	86.36%		
407		156	0	0	156	21	6	1	128	21	19	2	107	72.79%	83.59%	84.92%		
408		191	0	0	191	40	24	1	126	34	27	7	92	57.86%	73.02%	77.31%		
409		337	0	0	337	46	30	7	251	51	36	15	203	71.23%	79.92%	84.94%		
410		0	0	342	342	68	23	0	254	94	72	22	157	52.86%	62.55%	68.56%		
411		206	0	0	206	44	15	8	139	28	22	6	111	62.71%	79.86%	83.46%		
412		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
413		26	0	0	26	4	7	0	15	3	1	2	12	70.59%	80.00%	92.31%		
414		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%		
415		5	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%		
416		387	0	0	387	45	17	1	324	20	16	4	304	83.29%	93.83%	95.00%		
417		6	0	0	6	2	0	0	4	1	1	0	3	50.00%	75.00%	75.00%		
418		4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%		
419		12	0	0	12	3	3	0	6	5	3	2	1	14.29%	16.67%	25.00%		
420		186	0	0	186	14	35	2	135	40	24	16	95	71.43%	70.37%	79.83%		
421		0	0	133	133	33	18	0	82	27	19	8	55	51.40%	67.07%	74.32%		
422		226	0	0	226	32	21	5	168	48	26	22	120	67.42%	71.43%	82.19%		
423		1,341	0	0	1,341	202	77	12	1,050	102	79	23	948	77.14%	90.29%	92.31%		
424		129	0	0	129	28	23	0	78	7	5	2	71	68.27%	91.03%	93.42%		
425		13	0	0	13	2	3	0	8	1	1	0	7	70.00%	87.50%	87.50%		
426		78	0	0	78	8	12	2	56	15	12	3	41	67.21%	73.21%	77.36%		
427		106	0	0	106	10	15	2	79	13	10	3	66	76.74%	83.54%	86.84%		
428		15	0	0	15	0	2	2	11	3	2	1	8	80.00%	72.73%	80.00%		
429		2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%		
430		0	277	0	277	103	53	0	121	45	41	4	76	34.55%	62.81%	64.96%		
431		41	0	0	41	3	7	0	31	2	1	1	29	87.88%	93.55%	96.67%		
432		18	0	0	18	2	1	0	15	2	1	1	13	81.25%	86.67%	92.86%		
433		0	29	0	29	2	3	1	23	10	3	7	13	72.22%	56.52%	81.25%		
434		5	0	0	5	3	0	0	2	2	0	2	0	0.00%	0.00%	0.00%		
435		50	0	0	50	8	7	0	35	11	9	2	24	58.54%	68.57%	72.73%		
436		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%		
437		58	0	0	58	0	5	1	52	7	7	0	45	86.54%	86.54%	86.54%		
438		0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
439		128	0	0	128	29	14	0	85	9	5	4	76	69.09%	89.41%	93.83%		
440		0	0	66	66	4	7	1	54	15	7	8	39	78.00%	72.22%	84.78%		

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AJV-6
Attachment 21**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Rejects		Validated		Errors		GLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					
441		250	0	0	250	28	14	0	208	13	13	0	195	82.63%	93.75%	93.75%
442		5,448	0	0	5,448	473	390	20	4,565	693	445	248	3,872	80.84%	84.82%	89.69%
443		1,834	0	0	1,834	177	246	11	1,400	123	85	38	1,277	82.98%	91.21%	93.76%
444		0	0	762	762	137	95	4	526	163	116	47	363	58.93%	69.01%	75.78%
445		893	0	0	893	121	107	13	652	122	93	29	530	71.24%	81.29%	85.07%
446		80	0	0	80	13	9	0	58	8	5	3	50	73.53%	86.21%	90.91%
447		2,204	0	0	2,204	364	186	12	1,642	344	320	24	1,298	65.49%	79.05%	80.22%
448		0	0	31	31	0	1	0	30	6	0	6	24	100.00%	80.00%	100.00%
449		547	0	0	547	2	20	37	488	330	285	45	158	35.51%	32.98%	35.67%
450		555	0	0	555	44	34	3	474	33	24	9	441	86.64%	93.04%	94.84%
451		1,968	0	0	1,968	183	130	5	1,650	188	141	47	1,462	81.86%	88.61%	91.20%
452		905	0	0	905	130	23	1	751	114	111	3	637	72.55%	84.82%	85.16%
453		49	0	0	49	7	7	0	35	2	2	0	33	78.57%	94.29%	94.29%
454		783	0	0	783	54	46	7	676	133	105	28	543	77.35%	80.33%	83.80%
455		358	0	0	358	15	18	5	320	79	56	23	241	77.24%	75.31%	81.14%
456		348	0	0	348	18	29	1	300	11	9	2	289	91.46%	96.33%	96.98%
457		72	0	0	72	16	10	0	46	4	4	0	42	67.74%	91.30%	91.30%
458		7	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
459		0	326	0	326	1	33	2	290	61	44	17	229	83.58%	78.97%	83.88%
460		521	0	0	521	124	75	7	315	96	57	39	219	54.75%	69.52%	79.35%
461		1,378	0	0	1,378	141	85	2	1,150	75	60	15	1,075	84.25%	93.48%	94.71%
462		89	0	0	89	12	15	3	59	10	6	4	49	73.13%	83.05%	89.09%
463		1,451	0	0	1,451	83	123	2	1,243	198	104	94	1,045	84.82%	84.07%	90.95%
464		0	0	1,034	1,034	178	145	8	703	275	202	73	428	52.97%	60.88%	67.94%
465		0	0	1,022	1,022	160	146	9	707	238	196	42	469	56.85%	66.34%	70.53%
466		4	0	0	4	0	0	0	4	3	1	2	1	50.00%	25.00%	50.00%
467		4	0	0	4	3	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
468		7	0	0	7	1	4	0	2	0	0	0	2	86.67%	100.00%	100.00%
469		212	0	0	212	11	46	0	155	50	0	50	105	90.52%	67.74%	100.00%
470		504	0	0	504	83	14	2	405	29	23	6	376	78.01%	92.84%	94.24%
471		0	169	0	169	109	26	1	33	11	7	4	22	15.94%	66.67%	75.86%
472		4	0	0	4	0	0	1	3	0	0	0	3	100.00%	100.00%	100.00%
473		9	0	0	9	0	2	0	7	0	0	0	7	100.00%	100.00%	100.00%
474		0	0	2,365	2,365	390	347	22	1,606	479	342	137	1,127	60.62%	70.17%	76.72%
475		38	0	0	38	4	4	0	30	2	2	0	28	82.35%	93.33%	93.33%
476		88	0	0	88	6	9	0	73	13	6	7	60	83.33%	82.19%	90.91%
477		0	0	20	20	0	13	0	7	1	0	1	6	100.00%	85.71%	100.00%
478		0	0	988	988	151	151	12	674	177	139	38	497	63.15%	73.74%	78.14%
479		135	0	0	135	17	16	1	101	38	29	9	63	57.80%	62.38%	68.48%
480		91	0	0	91	12	5	3	71	8	7	1	63	76.83%	88.73%	90.00%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AUV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow-through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
481		185	0	0	185	32	2	1	150	20	15	5	130	73.45%	86.67%	89.66%	
482		0	0	1,849	1,849	315	199	7	1,328	345	282	63	983	62.22%	74.02%	77.71%	
483		0	0	8	8	0	4	0	4	2	0	2	2	100.00%	50.00%	100.00%	
484		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
485		3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%	
486		5	0	0	5	3	1	0	1	0	0	0	1	25.00%	100.00%	100.00%	
487		22	0	0	22	4	7	1	10	5	5	0	5	35.71%	50.00%	50.00%	
488		0	118	0	118	24	10	0	84	17	12	5	67	65.05%	79.76%	84.81%	
489		0	0	3	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
490		22	0	0	22	4	1	0	17	4	3	1	13	65.00%	76.47%	81.25%	
491		0	54	0	54	6	23	1	24	11	5	6	13	54.17%	54.17%	72.22%	
492		2,235	0	0	2,235	170	61	7	1,997	144	130	14	1,863	86.07%	92.79%	93.44%	
493		589	0	0	589	81	33	2	473	61	49	12	412	76.01%	87.10%	89.37%	
494		263	0	0	263	24	24	4	211	34	30	4	177	76.62%	83.89%	85.51%	
495		2,052	0	0	2,052	180	244	36	1,592	271	159	112	1,321	79.58%	82.98%	89.26%	
496		0	0	35	35	3	6	0	26	9	3	6	17	73.91%	65.38%	85.00%	
497		51	0	0	51	19	2	1	29	3	3	0	26	54.17%	89.66%	89.66%	
498		1,420	0	0	1,420	141	153	7	1,119	135	87	48	984	81.19%	87.94%	91.88%	
499		120	0	0	120	13	6	1	100	8	7	1	92	82.14%	92.00%	92.93%	
500		714	0	0	714	114	36	1	563	48	45	3	515	76.41%	91.47%	91.96%	
501		17	0	0	17	4	0	0	13	3	0	3	10	71.43%	76.92%	100.00%	
502		0	35	0	35	3	4	0	28	10	2	8	18	78.26%	64.29%	90.00%	
503		0	7	0	7	4	0	0	3	0	0	0	3	42.86%	100.00%	100.00%	
504		1,397	0	0	1,397	798	114	2	483	115	5	110	368	31.43%	76.19%	98.66%	
505		36	0	0	36	6	9	0	21	10	7	3	11	45.83%	52.38%	61.11%	
506		1,090	0	0	1,090	288	139	5	658	127	68	59	531	59.86%	80.70%	88.65%	
507		0	1,618	0	1,618	136	213	0	1,269	198	64	134	1,071	84.26%	94.40%	94.36%	
508		62	0	0	62	21	4	3	34	6	3	3	28	53.85%	82.35%	90.32%	
509		0	89	0	89	7	11	0	71	23	9	14	48	75.00%	67.61%	84.21%	
LENS Subtotal		262,531	0	0	262,531	23,841	30,952	1,580	206,158	35,585	27,342	8,243	170,573	76.92%	82.74%	86.18%	
EDI Subtotal		0	77,127	0	77,127	5,164	11,007	181	60,775	14,502	7,175	7,327	46,273	78.95%	76.14%	86.58%	
TAG Subtotal		0	0	51,180	51,180	7,092	5,811	372	37,905	7,546	5,112	2,434	30,359	71.33%	80.09%	85.59%	
TOTAL INTERFACES		262,531	77,127	51,180	390,838	36,097	47,770	2,133	304,838	57,633	39,629	18,004	247,205	76.55%	81.09%	86.18%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used			Manual			Rejects		Validated		Errors			CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout								
1		106	0	0	0	106	7	6	1	92	7	5	2	85	87.63%	92.39%	94.44%		
2		5	0	0	0	5	0	5	0	0	0	0	0	0	0.00%	0.00%	0.00%		
3		5	0	0	0	5	0	2	0	3	3	3	0	0	0.00%	0.00%	0.00%		
4		101	0	0	0	101	32	26	1	42	17	10	7	25	37.31%	59.52%	71.43%		
5		1	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
6		2	0	0	0	2	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
7		24	0	0	0	24	2	9	0	13	1	1	0	1	100.00%	100.00%	100.00%		
8		10	0	0	0	10	1	3	0	6	4	2	2	12	80.00%	80.00%	92.31%		
9		40	0	0	0	40	4	1	0	35	10	5	5	25	40.00%	33.33%	50.00%		
10		196	0	0	0	196	14	26	0	156	16	15	1	140	73.53%	71.43%	83.33%		
11		46	0	0	0	46	9	13	3	21	6	0	6	15	82.84%	89.74%	90.32%		
12		35	0	0	0	35	5	3	0	27	10	8	2	17	62.50%	71.43%	100.00%		
13		1	0	0	0	1	0	0	0	1	0	0	0	1	56.67%	62.96%	68.00%		
14		1,660	0	0	0	1,660	136	34	7	1,463	199	167	32	1,284	100.00%	100.00%	100.00%		
15		1	0	0	0	1	0	0	0	1	0	0	0	1	80.91%	86.58%	88.49%		
16		8	0	0	0	8	1	2	0	5	0	0	0	1	100.00%	100.00%	100.00%		
17		117	0	0	0	117	0	2	2	113	17	7	10	96	83.33%	100.00%	100.00%		
18		28	0	0	0	28	6	1	1	20	6	6	0	14	93.20%	84.96%	93.20%		
19		632	0	0	0	632	24	36	1	571	64	59	5	507	53.85%	70.00%	70.00%		
20		0	50	0	0	50	9	11	0	30	8	5	3	22	85.93%	88.79%	89.58%		
21		86	0	0	0	86	11	6	0	69	8	5	3	61	61.11%	73.33%	81.48%		
22		43	0	0	0	43	16	5	0	22	6	2	4	16	79.22%	88.41%	92.42%		
23		480	0	0	0	480	43	60	10	367	38	30	8	329	47.06%	72.73%	88.89%		
24		659	0	0	0	659	68	46	1	544	71	44	27	473	81.84%	89.65%	91.64%		
25		426	0	0	0	426	57	10	0	359	27	21	6	332	80.85%	86.95%	91.49%		
26		1,367	0	0	0	1,367	64	154	4	1,145	113	81	32	1,032	80.98%	92.48%	94.05%		
27		24	0	0	0	24	2	5	0	17	7	4	3	10	87.66%	90.13%	92.72%		
28		171	0	0	0	171	26	40	0	105	26	23	3	79	62.50%	58.82%	71.43%		
29		15	0	0	0	15	3	2	0	10	0	0	0	10	61.72%	75.24%	77.45%		
30		153	0	0	0	153	11	6	1	135	11	9	2	124	76.92%	100.00%	100.00%		
31		145	0	0	0	145	5	12	0	128	19	18	1	109	86.11%	91.85%	93.23%		
32		72	0	0	0	72	2	6	0	64	2	1	1	62	82.58%	85.16%	85.83%		
33		2	0	0	0	2	1	0	0	1	1	1	0	0	95.38%	96.88%	98.41%		
34		123	0	0	0	123	6	10	0	107	5	5	0	102	0.00%	0.00%	0.00%		
35		452	0	0	0	452	35	32	0	385	63	40	23	322	90.27%	95.33%	95.33%		
36		117	0	0	0	117	12	5	1	99	5	5	0	94	81.11%	83.64%	88.95%		
37															84.68%	94.95%	94.95%		

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
38		345	0	0	345	26	22	2	295	20	18	2	275	86.21%	93.22%	93.86%	
39		45	0	0	45	7	3	0	35	2	2	0	33	78.57%	94.29%	94.29%	
40		26,425	0	0	26,425	1,546	1,716	31	23,132	1,997	1,755	242	21,135	86.49%	91.37%	92.33%	
41		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
42		62	0	0	62	2	5	0	55	4	4	0	51	89.47%	92.73%	92.73%	
43		5,749	0	0	5,749	351	517	13	4,868	553	470	83	4,315	84.01%	88.64%	90.18%	
44		498	0	0	498	34	31	2	431	27	21	6	404	88.02%	93.74%	95.06%	
45		29	0	0	29	5	4	0	20	3	2	1	17	70.83%	85.00%	89.47%	
46		69	0	0	69	4	5	0	60	2	2	0	58	90.63%	96.67%	96.67%	
47		56	0	0	56	6	8	0	42	6	6	0	36	75.00%	85.71%	85.71%	
48		487	0	0	487	58	47	5	377	55	43	12	322	76.12%	85.41%	88.22%	
49		161	0	0	161	4	17	1	139	31	28	3	108	77.14%	77.70%	79.41%	
50		0	1,668	0	1,668	51	101	1	1,515	110	89	21	1,405	90.94%	92.74%	94.04%	
51		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%	
52		0	0	81	81	19	7	0	55	3	2	1	52	71.23%	94.55%	96.30%	
53		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
54		0	0	6	6	0	0	0	6	0	0	0	6	100.00%	100.00%	100.00%	
55		254	0	0	254	14	10	2	228	18	18	0	210	86.78%	92.11%	92.11%	
56		713	0	0	713	83	26	3	601	128	125	3	473	69.46%	78.70%	79.10%	
57		93	0	0	93	10	15	1	67	15	9	6	52	73.24%	77.61%	85.25%	
58		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
59		0	0	35	35	0	5	0	30	0	0	0	30	100.00%	100.00%	100.00%	
60		0	0	454	454	61	38	0	355	67	51	16	288	72.00%	81.13%	84.96%	
61		8	0	0	8	3	1	0	4	1	1	0	3	42.86%	75.00%	75.00%	
62		773	0	0	773	105	57	3	608	86	75	11	522	74.36%	85.86%	87.44%	
63		10	0	0	10	2	3	0	5	1	0	1	4	66.67%	80.00%	100.00%	
64		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%	
65		0	0	141	141	0	13	0	128	2	2	0	126	98.44%	98.44%	98.44%	
66		1,277	0	0	1,277	52	71	6	1,148	219	176	43	929	80.29%	80.92%	84.07%	
67		0	1,341	0	1,341	140	123	0	1,078	67	58	9	1,011	83.62%	93.78%	94.57%	
68		5	0	0	5	0	5	0	0	0	0	0	0	0.00%	0.00%	0.00%	
69		0	0	1,568	1,568	656	95	7	810	178	149	29	632	43.98%	78.02%	80.92%	
70		11	0	0	11	0	6	0	5	0	0	0	5	100.00%	100.00%	100.00%	
71		1,114	0	0	1,114	107	113	9	885	150	107	43	735	77.45%	83.05%	87.29%	
72		69	0	0	69	3	7	0	59	5	4	1	54	88.52%	91.53%	93.10%	
73		5	0	0	5	1	0	0	4	3	3	0	1	20.00%	25.00%	25.00%	
74		124	0	0	124	13	8	1	102	7	7	0	95	82.61%	93.14%	93.14%	
75		23	0	0	23	1	1	0	21	5	5	0	16	72.73%	76.19%	76.19%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH					
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow through			
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout	Issued SO's
76	0	0	463	463	1	45	0	0	417	7	4	3	410	98.80%	98.32%	99.03%
77	97	0	0	97	2	14	0	0	81	9	5	4	72	91.14%	88.89%	93.51%
78	1,295	0	0	1,295	138	77	5	1,075	62	62	53	9	1,013	84.14%	94.23%	95.03%
79	6	0	0	6	0	0	0	0	6	1	1	0	5	83.33%	83.33%	83.33%
80	0	13	0	13	2	4	0	0	7	1	1	0	6	66.67%	85.71%	85.71%
81	108	0	0	108	3	12	2	91	15	15	14	1	76	81.72%	83.52%	84.44%
82	0	6	0	6	4	0	0	0	2	1	0	1	1	20.00%	50.00%	100.00%
83	19	0	0	19	2	1	1	15	1	1	1	0	14	82.35%	93.33%	93.33%
84	149	0	0	149	20	12	4	113	28	28	23	5	85	66.41%	75.22%	78.70%
85	296	0	0	296	32	30	2	232	30	30	15	15	202	81.12%	87.07%	93.09%
86	0	0	4,029	4,029	211	378	8	3,432	185	185	150	35	3,247	89.99%	94.61%	95.58%
87	0	51	0	51	1	5	0	45	13	13	11	2	32	72.73%	71.11%	74.42%
88	75	0	0	75	4	7	2	62	14	14	12	2	48	75.00%	77.42%	80.00%
89	358	0	0	358	9	14	0	335	32	32	29	3	303	88.86%	90.45%	91.27%
90	0	71	0	71	1	7	0	63	13	13	6	7	50	87.72%	79.37%	89.29%
91	147	0	0	147	3	10	0	134	43	43	10	33	91	87.50%	67.91%	90.10%
92	4,318	0	0	4,318	73	285	2	3,958	211	211	151	60	3,747	94.36%	94.67%	96.13%
93	0	498	0	498	1	62	0	435	96	96	71	25	339	82.48%	77.93%	82.68%
94	3,017	0	0	3,017	169	234	21	2,593	350	350	291	59	2,243	82.98%	86.50%	88.52%
95	22	0	0	22	0	5	0	17	1	1	1	0	16	94.12%	94.12%	94.12%
96	0	4	0	4	0	1	0	3	3	3	2	1	0	0.00%	0.00%	0.00%
97	37	0	0	37	2	4	0	31	5	5	5	0	26	78.79%	83.87%	83.87%
98	3	0	0	3	0	1	0	2	2	0	0	0	2	100.00%	100.00%	100.00%
99	29	0	0	29	4	2	0	23	2	2	1	1	21	80.77%	91.30%	95.45%
100	618	0	0	618	14	28	0	576	58	58	51	7	518	88.85%	89.93%	91.04%
101	0	0	2	2	1	0	0	1	0	0	0	0	1	50.00%	100.00%	100.00%
102	1	0	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
103	50	0	0	50	1	8	0	41	0	0	0	0	41	97.62%	100.00%	100.00%
104	3	0	0	3	0	0	1	2	1	1	0	1	1	100.00%	50.00%	100.00%
105	0	15,141	0	15,141	603	4,323	1	10,214	6,954	6,954	2,066	4,888	3,260	54.98%	31.92%	61.21%
106	0	0	1	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
107	106	0	0	106	5	24	0	77	19	19	11	8	58	78.38%	75.32%	84.06%
108	267	0	0	267	35	18	3	211	45	45	35	10	166	70.34%	78.67%	82.59%
109	427	0	0	427	14	24	5	384	76	76	58	18	308	81.05%	80.21%	84.15%
110	8	0	0	8	0	0	0	8	3	3	2	1	5	71.43%	62.50%	71.43%
111	0	0	299	299	55	36	6	202	35	35	19	16	167	69.29%	82.67%	89.78%
112	459	0	0	459	20	39	0	400	14	14	10	4	386	92.79%	96.50%	97.47%

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Supplemental Exhibit AUV-6
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AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow through		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				CLEC Caused Fallout	Issued SO's
113		0	3,558	0	3,558	79	309	0	3,170	181	116	65	2,989	93.88%	94.29%	96.26%
114		278	0	0	278	9	30	1	238	19	14	5	219	90.50%	92.02%	93.99%
115		0	2,545	0	2,545	35	320	1	2,189	118	78	40	2,071	94.83%	94.61%	96.37%
116		40	0	0	40	0	0	0	48	2	1	1	38	97.44%	95.00%	97.44%
117		0	61	0	61	6	7	0	48	0	0	0	48	88.89%	100.00%	100.00%
118		13	0	0	13	2	11	0	0	0	0	0	0	0.00%	0.00%	0.00%
119		0	494	0	494	46	28	0	420	4	2	2	416	89.66%	99.05%	99.52%
120		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
121		16	0	0	16	4	2	0	10	1	1	0	9	64.29%	90.00%	90.00%
122		0	2,636	0	2,636	32	309	0	2,295	854	466	388	1,441	74.32%	62.79%	75.56%
123		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
124		0	945	0	945	14	352	0	579	71	47	24	508	89.28%	87.74%	91.53%
125		3,094	0	0	3,094	184	491	7	2,412	147	112	35	2,265	88.44%	93.91%	95.29%
126		13	0	0	13	0	1	0	12	3	3	0	9	75.00%	75.00%	75.00%
127		817	0	0	817	56	33	1	727	48	36	12	679	88.07%	93.40%	94.97%
128		340	0	0	340	25	9	3	303	9	9	0	294	89.63%	97.03%	97.03%
129		0	0	2	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
130		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
131		56	0	0	56	4	3	1	48	16	11	5	32	68.09%	66.67%	74.42%
132		0	0	200	200	9	13	0	178	35	31	4	143	78.14%	80.34%	82.18%
133		303	0	0	303	48	57	1	197	50	32	18	147	64.76%	74.62%	82.12%
134		357	0	0	357	43	52	2	260	22	19	3	238	79.33%	91.54%	92.61%
135		66,610	0	0	66,610	5,539	14,228	437	46,406	12,752	9,560	3,192	33,654	69.03%	72.52%	77.88%
136		1,583	0	0	1,583	23	1,262	24	274	39	22	17	235	83.93%	85.77%	91.44%
137		435	0	0	435	32	27	1	375	55	41	14	320	81.42%	85.33%	88.64%
138		20	0	0	20	0	1	0	19	0	0	0	19	100.00%	100.00%	100.00%
139		0	0	92	92	3	15	0	74	2	2	0	72	93.51%	97.30%	97.30%
140		9	0	0	9	3	3	0	3	0	0	0	3	50.00%	100.00%	100.00%
141		1,190	0	0	1,190	118	49	4	1,019	48	45	3	971	85.63%	95.29%	95.57%
142		233	0	0	233	0	2	3	228	16	15	1	212	93.39%	92.98%	93.39%
143		45	0	0	45	5	11	0	29	4	2	2	25	78.13%	86.21%	92.59%
144		381	0	0	381	69	40	1	271	39	33	6	232	69.46%	85.61%	87.55%
145		286	0	0	286	40	9	0	237	20	18	2	217	78.91%	91.56%	92.34%
146		645	0	0	645	47	12	2	584	54	46	8	530	85.07%	90.75%	92.01%
147		967	0	0	967	75	14	1	877	43	37	6	834	88.16%	95.10%	95.75%
148		0	0	3,495	3,495	30	503	26	2,936	1,070	591	479	1,866	75.03%	63.56%	75.95%
149		0	0	4,187	4,187	73	44	32	4,038	729	631	98	3,309	82.46%	81.95%	83.98%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESOG																	
Name	RESH / OCN	Mechanized Interface Used				Rejects			Validated			Errors			CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Rejects	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	Total System						
150		10,713	0	0	10,713	599	731	16	9,367	659	595	64	8,708	87.94%	92.96%	93.60%			
151		642	0	0	642	34	53	1	554	21	17	4	533	91.27%	96.21%	96.91%			
152		330	0	0	330	30	45	2	253	48	29	19	205	77.65%	81.03%	87.61%			
153		7	0	0	7	0	0	0	7	4	1	3	3	75.00%	42.86%	75.00%			
154		6	0	0	6	1	0	0	5	2	1	1	3	60.00%	60.00%	75.00%			
155		8	0	0	8	0	2	0	6	3	3	0	3	50.00%	50.00%	50.00%			
156		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%			
157		4	0	0	4	1	0	1	2	0	0	0	2	66.67%	100.00%	100.00%			
158		12	0	0	12	2	0	0	10	0	0	0	10	83.33%	100.00%	100.00%			
159		0	53	0	53	2	12	1	38	19	19	0	19	47.50%	50.00%	50.00%			
160		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%			
161		430	0	0	430	35	26	1	368	43	34	9	325	82.49%	86.32%	90.53%			
162		95	0	0	95	12	9	2	72	7	6	1	65	78.31%	90.28%	91.55%			
163		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%			
164		4	0	0	4	0	1	1	2	0	0	0	2	100.00%	100.00%	100.00%			
165		28	0	0	28	0	4	10	14	3	0	3	11	100.00%	78.57%	100.00%			
166		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%			
167		454	0	0	454	51	38	1	364	37	30	7	327	80.15%	89.84%	91.60%			
168		7	0	0	7	1	1	0	5	0	0	0	5	83.33%	100.00%	100.00%			
169		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%			
170		20	0	0	20	3	1	0	16	3	2	1	13	72.22%	81.25%	86.67%			
171		29	0	0	29	1	5	0	23	4	3	1	19	82.61%	82.61%	86.36%			
172		340	0	0	340	39	20	6	275	75	63	12	200	66.23%	72.73%	76.05%			
173		33	0	0	33	5	3	0	25	8	6	2	17	60.71%	68.00%	73.91%			
174		13	0	0	13	0	4	0	9	2	2	0	7	77.78%	77.78%	77.78%			
175		9	0	0	9	3	0	1	5	2	2	0	3	37.50%	60.00%	60.00%			
176		3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%			
177		1,473	0	0	1,473	92	59	3	1,319	58	44	14	1,261	90.26%	95.60%	96.63%			
178		2,130	0	0	2,130	40	61	1	2,028	250	155	95	1,778	90.12%	87.67%	91.98%			
179		2,208	0	0	2,208	241	142	13	1,812	182	135	47	1,630	81.26%	89.96%	92.35%			
180		6	0	0	6	0	4	0	2	0	0	0	2	100.00%	100.00%	100.00%			
181		0	0	14	14	2	11	0	1	1	1	0	0	0.00%	0.00%	0.00%			
182		0	0	5	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%			
183		256	0	0	256	21	13	3	219	9	9	0	210	87.50%	95.89%	95.89%			
184		36	0	0	36	7	1	1	27	5	5	0	22	64.71%	81.48%	81.48%			
185		71	0	0	71	7	1	2	61	1	1	0	60	88.24%	98.36%	98.36%			
186		31	0	0	31	4	0	0	27	2	2	0	25	80.65%	92.59%	92.59%			

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow through	
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	GLEC Caused Fallout	Issued SO's				
187		4	0	0	4	0	0	0	4	0	0	0	0	0	4	100.00%	100.00%
188		0	0	67	67	1	8	0	58	6	4	2	2	4	52	91.23%	92.86%
189		1,426	0	0	1,426	112	154	3	1,157	92	74	18	1,065	85.13%	89.65%	93.50%	
190		372	0	0	372	32	26	1	313	43	40	3	270	78.95%	86.26%	87.10%	
191		8,226	0	0	8,226	247	611	16	7,352	952	765	187	6,400	86.35%	87.05%	89.32%	
192		119	0	0	119	6	5	0	108	9	9	0	99	86.84%	91.67%	91.67%	
193		26	0	0	26	4	1	1	20	4	4	0	16	66.67%	80.00%	80.00%	
194		949	0	0	949	72	111	3	763	55	48	7	708	85.51%	92.79%	93.65%	
195		1,368	0	0	1,368	84	90	4	1,190	101	82	19	1,089	86.77%	91.51%	93.00%	
196		0	0	1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
197		32	0	0	32	1	4	2	25	4	4	0	21	80.77%	84.00%	84.00%	
198		2,216	0	0	2,216	254	191	6	1,765	142	122	20	1,623	81.19%	91.95%	93.01%	
199		36	0	0	36	1	12	0	23	3	3	0	20	83.33%	86.96%	86.96%	
200		4	0	0	4	0	0	0	4	2	0	2	2	100.00%	50.00%	100.00%	
201		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
202		5	0	0	5	2	0	0	3	2	0	2	1	33.33%	33.33%	100.00%	
203		440	0	0	440	25	21	1	393	28	22	6	365	88.59%	92.88%	94.32%	
204		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%	
205		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
206		0	175	0	175	0	20	0	155	30	17	13	125	88.03%	80.65%	88.03%	
207		878	0	0	878	55	59	5	759	52	36	16	707	86.60%	93.15%	95.15%	
208		8	0	0	8	3	2	0	3	0	0	0	3	50.00%	100.00%	100.00%	
209		274	0	0	274	31	17	0	226	24	18	6	202	80.48%	89.36%	91.82%	
210		67	0	0	67	2	5	0	60	6	6	0	54	87.10%	90.00%	90.00%	
211		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
212		2,451	0	0	2,451	274	227	6	1,944	204	153	51	1,740	80.30%	89.51%	91.92%	
213		1,431	0	0	1,431	79	94	7	1,251	96	89	27	1,155	88.64%	92.33%	94.36%	
214		1,143	0	0	1,143	86	45	5	1,007	170	155	15	837	77.64%	83.12%	84.38%	
215		2,384	0	0	2,384	182	100	6	2,096	128	108	20	1,968	87.16%	93.89%	94.80%	
216		216	0	0	216	17	13	1	185	16	11	5	169	85.79%	91.35%	93.89%	
217		107	0	0	107	8	3	1	95	15	11	4	80	80.81%	84.21%	87.91%	
218		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
219		6	0	0	6	0	0	0	6	4	0	4	2	100.00%	33.33%	100.00%	
220		16	0	0	16	1	0	0	15	1	0	0	14	87.50%	93.33%	93.33%	
221		531	0	0	531	51	69	15	396	318	263	55	78	19.90%	19.70%	22.87%	
222		246	0	0	246	30	39	0	177	33	27	6	144	71.64%	81.36%	84.21%	
223		214	0	0	214	15	13	4	182	57	36	21	125	71.02%	68.68%	77.64%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
224		12	0	0	12	1	1	0	10	2	1	1	8	80.00%	80.00%	88.89%
225		2	0	0	2	0	0	0	2	1	1	1	1	50.00%	50.00%	50.00%
226		96	0	0	96	12	7	3	74	36	33	3	38	45.78%	51.35%	53.52%
227		0	2	0	0	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
228		906	0	0	906	86	62	3	755	63	59	4	692	82.68%	91.66%	92.14%
229		185	0	0	185	10	3	0	172	22	22	0	150	82.42%	87.21%	87.21%
230		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
231		0	0	212	212	1	12	0	199	2	2	0	197	98.50%	98.99%	98.99%
232		751	0	0	751	42	27	1	681	59	47	12	622	87.48%	91.34%	92.97%
233		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
234		431	0	0	431	27	10	1	393	30	20	10	363	88.54%	92.37%	94.78%
235		357	0	0	357	40	10	3	304	27	22	5	277	81.71%	91.12%	92.64%
236		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
237		176	0	0	176	3	3	1	169	12	10	2	157	92.35%	92.90%	94.01%
238		224	0	0	224	36	7	0	181	4	3	1	177	81.94%	97.79%	98.33%
239		9	0	0	9	0	0	0	9	0	0	0	9	100.00%	100.00%	100.00%
240		0	0	211	211	0	28	0	183	4	4	0	179	97.81%	97.81%	97.81%
241		566	0	0	566	45	29	4	488	39	35	4	449	84.88%	92.01%	92.77%
242		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
243		742	0	0	742	62	60	8	612	68	55	13	544	82.30%	88.89%	90.82%
244		40	0	0	40	4	2	0	34	13	11	2	21	58.33%	61.76%	65.63%
245		174	0	0	174	6	5	0	163	19	16	3	144	86.75%	88.34%	90.00%
246		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
247		0	2	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
248		156	0	0	156	21	6	1	128	21	19	2	107	72.79%	83.59%	84.92%
249		122	0	0	122	27	12	1	82	25	21	4	57	54.29%	69.51%	73.08%
250		2	0	0	2	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
251		5	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%
252		379	0	0	379	40	17	1	321	18	15	3	303	84.64%	94.39%	95.28%
253		6	0	0	6	2	0	0	4	1	1	0	3	50.00%	75.00%	75.00%
254		181	0	0	181	14	34	2	131	38	24	14	93	70.99%	70.99%	79.49%
255		1,340	0	0	1,340	202	77	12	1,049	102	79	23	947	77.12%	90.26%	92.30%
256		65	0	0	65	5	6	0	54	6	4	2	48	84.21%	88.89%	92.31%
257		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
258		36	0	0	36	3	5	0	28	2	1	1	26	86.67%	92.86%	96.30%
259		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
260		250	0	0	250	28	14	0	208	13	13	0	195	82.63%	93.75%	93.75%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit A JV-6
Attachment 21

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH					
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow through			
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout	Issued SO's
261	5,448	0	0	0	5,448	473	390	20	4,565	693	445	248	3,872	80.84%	84.82%	89.69%
262	1,824	0	0	0	1,824	175	245	11	1,393	117	83	34	1,276	83.18%	91.60%	93.89%
263	7	0	0	0	7	2	0	0	5	3	1	2	2	40.00%	40.00%	66.67%
264	76	0	0	0	76	12	8	0	56	7	4	3	49	75.38%	87.50%	92.45%
265	2,197	0	0	0	2,197	361	185	12	1,639	341	320	21	1,298	65.59%	79.19%	80.22%
266	6	0	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
267	0	0	0	30	30	0	1	0	29	6	0	6	23	100.00%	79.31%	100.00%
268	535	0	0	0	535	40	29	3	463	30	21	9	433	87.65%	93.52%	95.37%
269	1,968	0	0	0	1,968	183	130	5	1,650	188	141	47	1,462	81.86%	88.61%	91.20%
270	905	0	0	0	905	130	23	1	751	114	111	3	637	72.55%	84.82%	85.16%
271	47	0	0	0	47	7	6	0	34	2	2	0	32	78.05%	94.12%	94.12%
272	2	0	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
273	348	0	0	0	348	18	29	1	300	11	9	2	289	91.46%	96.33%	96.98%
274	7	0	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
275	1,378	0	0	0	1,378	141	85	2	1,150	75	60	15	1,075	84.25%	93.48%	94.71%
276	2	0	0	0	2	0	0	0	2	0	1	0	1	50.00%	50.00%	50.00%
277	1,451	0	0	0	1,451	83	123	2	1,243	198	104	94	1,045	84.82%	84.07%	90.95%
278	0	0	0	5	5	0	0	0	5	4	1	3	1	50.00%	20.00%	50.00%
279	2	0	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
280	3	0	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
281	5	0	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
282	0	0	0	2	2	0	0	0	2	2	0	2	2	0.00%	0.00%	0.00%
283	38	0	0	0	38	4	4	0	30	2	2	0	28	82.35%	93.33%	93.33%
284	22	0	0	0	22	0	2	0	20	2	2	0	18	90.00%	90.00%	90.00%
285	91	0	0	0	91	12	5	3	71	8	7	1	63	76.83%	88.73%	90.00%
286	181	0	0	0	181	29	2	1	149	19	14	5	130	75.14%	87.25%	90.28%
287	0	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
288	1	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
289	0	0	0	3	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
290	2,226	0	0	0	2,226	168	61	7	1,990	142	129	13	1,848	86.15%	92.86%	93.47%
291	567	0	0	0	567	75	29	2	461	56	46	10	405	77.00%	87.85%	89.80%
292	261	0	0	0	261	24	23	4	210	34	30	4	176	76.52%	83.81%	85.44%
293	30	0	0	0	30	1	11	1	17	2	2	0	15	83.33%	88.24%	88.24%
294	399	0	0	0	399	39	67	1	292	46	28	18	246	78.59%	84.25%	89.78%
295	120	0	0	0	120	13	6	1	100	8	7	1	92	82.14%	92.00%	92.93%
296	714	0	0	0	714	114	36	1	563	48	45	3	515	76.41%	91.47%	91.96%
297	0	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
 Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Total Mech LSR's	Rejects		Validated		Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG			Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				
298		36	0	0	36	6	9	0	21	10	7	3	11	45.83%	52.38%	61.11%
299		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
300		0	18	0	18	3	1	0	14	2	1	1	12	75.00%	85.71%	92.31%
301		0	4	0	4	1	0	0	3	0	0	0	3	75.00%	100.00%	100.00%
LENS Subtotal		208,175	0	0	208,175	15,653	25,528	922	166,072	25,278	19,641	5,637	140,794	79.96%	84.78%	87.76%
EDI Subtotal		0	29,340	0	29,340	1,030	5,995	4	22,311	8,547	3,056	5,491	13,764	77.11%	61.89%	81.89%
TAG Subtotal		0	0	15,608	15,608	1,125	1,255	79	13,149	2,340	1,646	694	10,809	79.59%	82.20%	86.78%
TOTAL INTERFACES		208,175	29,340	15,608	253,123	17,808	32,778	1,005	201,532	36,165	24,343	11,822	165,367	79.69%	82.05%	87.17%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH/OCN	LENS	Mechanized Interface Used			Rejects	Validated			Total System Fallout	Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
			EDI	TAG	Total Mech LSR's		Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)		LSR's	BST Caused Fallout				
1		7	0	0	7	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
2		1	0	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
3		62	0	0	62	12	0	24	7	5	2	17	50.00%	70.83%	77.27%	
4		1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
5		3	0	0	3	0	0	3	1	1	0	2	66.67%	66.67%	66.67%	
6		13	0	0	13	0	0	8	0	0	0	8	100.00%	100.00%	100.00%	
7		16	0	0	16	3	0	11	2	1	1	9	69.23%	81.82%	90.00%	
8		2	0	0	2	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
9		12	0	0	12	0	0	12	1	1	0	11	91.67%	91.67%	91.67%	
10		0	0	25	25	6	0	8	4	0	4	4	40.00%	50.00%	100.00%	
11		17	0	0	17	0	0	15	6	5	1	9	64.29%	60.00%	64.29%	
12		263	0	0	263	192	1	38	13	8	5	25	11.11%	65.79%	75.76%	
13		26	0	0	26	12	0	11	0	0	0	11	47.83%	100.00%	100.00%	
14		0	4	0	4	0	0	2	2	0	2	0	0.00%	0.00%	0.00%	
15		53	0	0	53	4	0	42	18	14	4	24	57.14%	57.14%	63.16%	
16		0	50	0	50	7	0	35	25	15	10	10	31.25%	28.57%	40.00%	
17		113	0	0	113	34	0	65	25	17	8	40	43.96%	61.54%	70.18%	
18		24	0	0	24	8	0	14	5	0	5	9	52.94%	64.29%	100.00%	
19		2	0	0	2	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
20		23	0	0	23	1	0	8	2	0	2	6	85.71%	75.00%	100.00%	
21		3	0	0	3	0	0	3	0	0	0	3	100.00%	100.00%	100.00%	
22		18	0	0	18	7	0	7	2	0	2	5	41.67%	71.43%	100.00%	
23		48	0	0	48	5	0	39	8	5	3	31	75.61%	79.49%	86.11%	
24		48	0	0	48	3	0	42	9	7	2	33	76.74%	78.57%	82.50%	
25		1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
26		3	0	0	3	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
27		2	0	0	2	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
28		120	0	0	120	36	0	77	19	13	6	58	54.21%	75.32%	100.00%	
29		2	0	0	2	1	0	1	1	0	1	0	0.00%	0.00%	0.00%	
30		25	0	0	25	8	0	16	2	1	1	14	60.87%	87.50%	93.33%	
31		1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
32		35	0	0	35	2	0	30	11	7	4	19	67.86%	63.33%	73.08%	
33		34	0	0	34	7	0	23	6	6	0	17	56.67%	73.91%	73.91%	
34		2	0	0	2	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
35		64	0	0	64	4	0	45	11	5	6	34	79.07%	75.56%	87.18%	
36		122	0	0	122	6	0	106	24	18	6	82	77.36%	77.36%	82.00%	
37		2	0	0	2	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
38		1	0	0	1	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
39		960	0	0	960	296	13	552	110	75	35	442	54.37%	80.07%	85.49%	
40		54	0	0	54	9	0	32	7	5	2	25	64.10%	78.13%	83.33%	

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AUV-6
Attachment 21**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Projects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Rejects	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
41		0	0	108	108	52	6	1	49	12	7	5	37	38.54%	75.51%	84.09%	
42		17	0	0	17	3	3	0	11	0	0	0	11	78.57%	100.00%	100.00%	
43		5	0	0	5	0	4	0	1	0	0	0	1	100.00%	100.00%	100.00%	
44		0	0	5	5	2	0	0	3	1	1	0	2	40.00%	66.67%	66.67%	
45		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
46		21	0	0	21	0	7	0	14	5	4	1	9	69.23%	64.29%	69.23%	
47		67	0	0	67	13	9	4	41	25	16	9	16	35.56%	39.02%	50.00%	
48		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
49		10	0	0	10	1	2	0	7	0	0	0	7	87.50%	100.00%	100.00%	
50		6	0	0	6	0	1	0	5	2	1	1	3	75.00%	60.00%	75.00%	
51		108	0	0	108	31	15	1	61	18	9	9	43	51.81%	70.49%	82.69%	
52		46	0	0	46	0	0	0	46	0	0	0	46	100.00%	100.00%	100.00%	
53		5	0	0	5	0	1	0	4	1	1	0	3	75.00%	75.00%	75.00%	
54		0	9	0	9	1	0	1	7	6	5	1	1	14.29%	14.29%	16.67%	
55		282	0	0	282	46	24	6	206	61	48	13	145	60.67%	70.39%	75.13%	
56		42	0	0	42	11	10	0	21	4	3	1	17	54.84%	80.95%	85.00%	
57		0	55	0	55	12	15	0	28	9	4	5	19	54.29%	67.86%	82.61%	
58		124	0	0	124	64	6	2	52	13	11	2	39	34.21%	75.00%	78.00%	
59		40	0	0	40	5	3	1	31	8	5	3	23	69.70%	74.19%	82.14%	
60		21	0	0	21	4	3	0	14	6	5	1	8	47.06%	57.14%	61.54%	
61		49	0	0	49	2	5	0	42	9	7	2	33	78.57%	76.57%	82.50%	
62		0	168	0	168	22	27	2	117	33	25	8	84	64.12%	71.79%	77.06%	
63		277	0	0	277	41	9	0	227	34	26	8	193	74.23%	85.02%	88.13%	
64		289	0	0	289	74	25	3	187	70	56	14	117	47.37%	62.57%	67.63%	
65		7	0	0	7	1	0	0	6	0	0	0	6	85.71%	100.00%	100.00%	
66		10	0	0	10	2	2	0	6	2	2	0	4	50.00%	66.67%	66.67%	
67		6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100.00%	
68		0	0	4	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%	
69		0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
70		0	0	307	307	126	15	0	166	57	30	27	109	41.13%	65.66%	78.42%	
71		13	0	0	13	0	3	0	10	1	1	0	9	90.00%	90.00%	90.00%	
72		32	0	0	32	9	1	4	18	8	7	1	10	38.46%	55.56%	58.82%	
73		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
74		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%	
75		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
76		272	0	0	272	39	59	1	173	69	34	35	104	58.76%	60.12%	75.36%	
77		130	0	0	130	29	20	2	79	19	9	10	60	61.22%	75.95%	86.96%	
78		52	0	0	52	7	5	1	39	19	10	9	20	54.05%	51.28%	66.67%	
79		9	0	0	9	3	1	0	5	0	0	0	5	62.50%	100.00%	100.00%	
80		29	0	0	29	9	4	0	16	3	0	3	13	59.09%	81.25%	100.00%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used			Rejects			Validated		Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow through		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				Issued SO's	
81		4	0	0	4	1	0	0	3	1	0	0	1	2	66.67%	66.67%	100.00%
82		66	0	0	66	6	4	4	52	15	11	4	37	37	68.52%	71.15%	77.08%
83		0	0	131	131	56	14	1	60	19	10	9	41	41	38.32%	68.33%	80.39%
84		0	0	4	4	0	2	0	2	0	0	0	2	2	100.00%	100.00%	100.00%
85		19	0	0	19	2	6	0	11	2	1	1	9	9	75.00%	81.82%	90.00%
86		0	2	0	2	1	0	0	1	1	0	1	0	0	0.00%	0.00%	0.00%
87		6	0	0	6	0	0	0	6	3	1	2	3	3	75.00%	50.00%	75.00%
88		0	18	0	18	6	0	0	12	4	1	3	8	8	53.33%	66.67%	88.89%
89		4	0	0	4	0	1	0	3	0	0	0	3	3	100.00%	100.00%	100.00%
90		0	0	1	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
91		8	0	0	8	1	1	0	6	1	0	1	5	5	83.33%	83.33%	100.00%
92		0	28	0	28	27	0	0	1	1	1	0	0	0	0.00%	0.00%	0.00%
93		4	0	0	4	1	0	0	3	3	0	3	0	0	0.00%	0.00%	0.00%
94		7	0	0	7	0	1	0	6	1	0	1	5	5	100.00%	83.33%	100.00%
95		10	0	0	10	0	0	0	10	5	0	5	5	5	100.00%	100.00%	100.00%
96		1	0	0	1	0	0	0	1	0	0	0	1	1	100.00%	100.00%	100.00%
97		5	0	0	5	0	0	0	5	1	1	0	4	4	80.00%	80.00%	80.00%
98		0	0	1	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
99		169	0	0	169	22	18	0	129	15	8	7	114	114	79.17%	88.37%	93.44%
100		28	0	0	28	3	4	0	21	6	4	2	15	15	68.18%	71.43%	78.95%
101		2	0	0	2	0	0	0	2	0	0	0	2	2	100.00%	100.00%	100.00%
102		5	0	0	5	3	0	0	2	1	0	1	1	1	25.00%	50.00%	100.00%
103		2	0	0	2	0	0	0	2	0	0	0	2	2	100.00%	100.00%	100.00%
104		0	0	4	4	1	0	0	3	3	1	2	0	0	0.00%	0.00%	0.00%
105		5	0	0	5	3	0	0	2	2	2	0	0	0	0.00%	0.00%	0.00%
106		0	23	0	23	0	7	0	16	9	1	8	7	7	87.50%	43.75%	87.50%
107		0	3	0	3	0	0	0	3	0	1	1	2	2	66.67%	66.67%	66.67%
108		0	0	74	74	24	8	0	42	23	12	11	19	19	34.55%	45.24%	61.29%
109		148	0	0	148	46	21	0	81	33	26	7	48	48	40.00%	59.26%	64.86%
110		2,974	0	0	2,974	356	590	53	1,975	830	604	226	1,145	1,145	54.39%	57.97%	65.47%
111		120	0	0	120	7	74	3	96	6	3	3	30	30	75.00%	89.33%	90.91%
112		10	0	0	10	3	3	0	4	2	1	1	2	2	33.33%	50.00%	66.67%
113		92	0	0	92	20	11	0	61	11	9	2	50	50	63.29%	81.97%	84.75%
114		5	0	0	5	1	0	0	4	0	0	0	4	4	80.00%	100.00%	100.00%
115		218	0	0	218	19	71	4	124	53	37	16	71	71	55.91%	57.26%	65.74%
116		1	0	0	1	0	0	0	1	0	0	0	1	1	100.00%	100.00%	100.00%
117		39	0	0	39	3	7	0	29	2	2	0	27	27	84.38%	93.10%	93.10%
118		12	0	0	12	5	0	0	7	1	1	0	6	6	50.00%	85.71%	85.71%
119		11	0	0	11	2	7	0	2	1	1	0	1	1	25.00%	50.00%	50.00%
120		7	0	0	7	0	1	0	6	2	0	2	4	4	100.00%	66.67%	100.00%

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AUV-6
Attachment 21**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	RESH / OCN	Mechanized Interface Used				Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
121		0	0	21	21	0	5	0	16	7	3	4	9	75.00%	56.25%	75.00%	
122		15	0	0	15	4	1	0	10	1	1	0	9	64.29%	90.00%	90.00%	
123		21	0	0	21	0	7	0	14	7	2	5	7	77.78%	50.00%	77.78%	
124		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%	
125		24	0	0	24	6	3	0	15	3	2	1	12	60.00%	80.00%	85.71%	
126		0	43	0	43	6	5	0	32	21	17	4	11	32.35%	34.38%	39.29%	
127		10	0	0	10	2	4	1	3	0	0	0	3	60.00%	100.00%	100.00%	
128		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
129		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%	
130		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
131		10	0	0	10	1	0	0	9	5	5	0	4	40.00%	44.44%	44.44%	
132		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
133		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%	
134		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%	
135		20	0	0	20	3	9	0	8	2	2	0	6	54.55%	75.00%	75.00%	
136		9	0	0	9	3	1	0	6	0	0	0	6	66.67%	100.00%	100.00%	
137		0	0	2	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
138		11	0	0	11	3	0	0	8	4	2	2	4	44.44%	50.00%	66.67%	
139		20	0	0	20	1	2	1	16	6	6	0	10	58.82%	62.50%	62.50%	
140		15	0	0	15	7	1	1	6	2	1	1	4	33.33%	66.67%	80.00%	
141		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
142		11	0	0	11	1	1	1	8	2	2	0	6	66.67%	75.00%	75.00%	
143		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%	
144		16	0	0	16	12	1	0	3	0	0	0	3	20.00%	100.00%	100.00%	
145		0	0	8	8	0	2	0	6	4	0	4	2	100.00%	33.33%	100.00%	
146		28	0	0	28	5	2	1	20	5	2	3	15	68.18%	75.00%	88.24%	
147		18	0	0	18	0	1	1	16	3	2	1	13	86.67%	81.25%	86.67%	
148		12	0	0	12	0	0	1	11	4	3	1	7	70.00%	63.64%	70.00%	
149		34	0	0	34	3	5	1	25	8	6	2	17	65.38%	68.00%	73.91%	
150		0	0	38	38	9	6	0	23	12	2	10	11	50.00%	47.83%	84.62%	
151		5	0	0	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%	
152		0	0	16	16	1	2	0	13	7	1	6	6	75.00%	46.15%	85.71%	
153		0	0	6	6	1	4	0	1	0	0	0	1	50.00%	100.00%	100.00%	
154		48	0	0	48	2	7	0	39	5	2	3	34	89.47%	87.18%	94.44%	
155		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
156		14	0	0	14	0	3	2	9	2	2	0	7	77.78%	77.78%	77.78%	
157		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
158		2	0	0	2	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
159		3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
160		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Manual Total Manual Fallout	Rejects Auto Clarification	Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's			Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
161		19	0	0	19	18	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
162		18	0	0	18	4	2	1	11	8	1	7	3	37.50%	27.27%	75.00%
163		8	0	0	8	2	1	0	5	1	1	0	4	57.14%	80.00%	80.00%
164		21	0	0	21	7	3	0	11	1	1	0	10	55.56%	90.91%	90.91%
165		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
166		8	0	0	8	0	1	0	7	0	0	0	7	100.00%	100.00%	100.00%
167		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
168		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
169		8	0	0	8	2	0	0	6	1	1	0	5	62.50%	83.33%	83.33%
170		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
171		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
172		26	0	0	26	2	2	0	22	7	6	1	15	65.22%	66.18%	71.43%
173		11	0	0	11	2	1	0	8	1	0	1	7	77.78%	87.50%	100.00%
174		69	0	0	69	13	12	0	44	9	6	3	35	64.81%	79.55%	85.37%
175		18	0	0	18	2	1	0	15	5	3	2	10	66.67%	66.67%	76.92%
176		7	0	0	7	0	1	0	6	3	2	1	3	60.00%	50.00%	60.00%
177		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
178		8	0	0	8	5	0	0	3	2	1	1	1	14.29%	33.33%	50.00%
179		5	0	0	5	0	1	0	4	2	0	2	2	100.00%	50.00%	100.00%
180		6	0	0	6	1	0	0	5	0	0	0	5	83.33%	100.00%	100.00%
181		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
182		64	0	0	64	23	17	0	24	1	1	0	23	48.94%	95.83%	95.83%
183		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
184		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
185		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
186		5	0	0	5	0	2	0	3	0	0	0	3	100.00%	100.00%	100.00%
187		5	0	0	5	3	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
188		1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
189		4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%
190		10	0	0	10	2	1	0	7	6	2	4	1	20.00%	14.29%	33.33%
191		52	0	0	52	6	10	0	36	11	8	3	25	64.10%	69.44%	75.76%
192		4	0	0	4	1	1	0	2	1	1	0	1	33.33%	50.00%	50.00%
193		7	0	0	7	3	1	0	3	3	0	3	0	0.00%	0.00%	0.00%
194		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
195		17	0	0	17	4	4	0	9	2	2	0	7	53.85%	77.78%	77.78%
196		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
197		44	0	0	44	5	6	0	33	13	4	9	20	68.97%	60.61%	83.33%
198		12	0	0	12	0	1	0	11	7	2	5	4	66.67%	36.36%	66.67%
199		0	4	0	4	0	1	0	3	1	0	1	2	100.00%	66.67%	100.00%
200		13	0	0	13	0	5	0	8	1	1	0	7	87.50%	87.50%	87.50%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Validated			Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout
201		87	0	0	87	12	15	3	57	9	5	4	48	73.85%	84.21%	90.57%
202		0	0	21	21	1	1	0	19	6	5	1	13	68.42%	68.42%	72.22%
203		0	0	46	46	19	2	0	25	15	12	3	10	24.39%	40.00%	45.45%
204		4	0	0	4	0	0	0	4	3	1	2	1	50.00%	25.00%	50.00%
205		5	0	0	5	0	1	0	4	1	0	1	3	100.00%	75.00%	100.00%
206		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
207		0	45	0	45	5	21	1	18	11	7	4	7	36.84%	38.89%	50.00%
208		0	0	57	57	6	3	0	48	25	21	4	23	46.00%	47.92%	52.27%
209		4	0	0	4	0	1	0	3	3	2	1	0	0.00%	0.00%	0.00%
210		0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
211		0	0	27	27	0	0	0	27	10	8	2	17	68.00%	62.96%	68.00%
212		111	0	0	111	17	13	1	80	36	27	9	44	50.00%	55.00%	61.97%
213		4	0	0	4	3	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
214		0	0	63	63	16	1	0	46	12	8	4	34	58.62%	73.91%	80.95%
215		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
216		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
217		0	12	0	12	2	1	0	9	6	0	6	3	60.00%	33.33%	100.00%
218		9	0	0	9	2	0	0	7	2	1	1	5	62.50%	71.43%	83.33%
219		22	0	0	22	6	4	0	12	5	3	2	7	43.75%	58.33%	70.00%
220		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
221		11	0	0	11	0	5	0	6	0	0	0	6	100.00%	100.00%	100.00%
222		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
LENS Subtotal		9,269	0	0	9,269	1,767	1,495	128	5,879	1,874	1,287	587	4,005	56.74%	68.12%	75.68%
EDI Subtotal		0	465	0	465	89	87	4	285	130	77	53	155	48.29%	54.39%	66.81%
TAG Subtotal		0	0	975	975	324	88	2	561	217	121	96	344	43.60%	61.32%	73.98%
TOTAL INTERFACES		9,269	465	975	10,709	2,180	1,670	134	6,725	2,221	1,485	736	4,504	55.14%	66.97%	75.20%

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AUV-6
Attachment 21**

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH					
	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow through			
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout				BST Caused Fallout	CLEC Caused Fallout	Issued SO's
1	27	0	0	0	27	18	0	0	0	9	5	0	4	14.81%	44.44%	44.44%
2	0	10	0	0	10	1	0	0	0	9	0	9	0	0.00%	0.00%	0.00%
3	11	0	0	0	11	0	8	0	0	3	2	2	1	100.00%	33.33%	100.00%
4	1	0	0	0	1	0	0	0	0	1	1	0	0	0.00%	0.00%	0.00%
5	0	2	0	0	2	0	0	0	0	2	2	0	0	0.00%	0.00%	0.00%
6	0	0	53	0	53	5	3	1	1	44	43	29	1	5.00%	2.27%	6.67%
7	20	0	0	0	20	1	4	1	1	14	1	1	13	92.86%	92.86%	100.00%
8	2	0	0	0	2	0	0	0	0	2	0	0	2	100.00%	100.00%	100.00%
9	1	0	0	0	1	0	0	0	0	1	0	0	1	100.00%	100.00%	100.00%
10	0	3	0	0	3	1	0	0	0	2	1	0	1	33.33%	50.00%	50.00%
11	111	0	0	0	111	4	4	3	3	100	17	7	83	85.57%	83.00%	89.25%
12	8	0	0	0	8	0	6	0	0	2	2	0	0	0.00%	0.00%	0.00%
13	4	0	0	0	4	0	0	0	0	4	0	0	4	100.00%	100.00%	100.00%
14	0	0	0	5	5	2	0	0	0	3	3	2	0	0.00%	0.00%	0.00%
15	0	6	0	0	6	1	1	0	0	4	2	1	2	50.00%	50.00%	66.67%
16	241	0	0	0	241	15	5	1	1	220	41	17	179	82.11%	81.36%	88.18%
17	52	0	0	0	52	2	2	1	1	47	7	4	40	88.89%	85.11%	93.02%
18	0	0	0	204	204	76	16	2	2	110	12	9	98	53.55%	89.09%	91.59%
19	41	0	0	0	41	1	24	1	1	15	1	1	14	93.33%	93.33%	100.00%
20	57	0	0	0	57	6	1	1	1	49	3	1	46	85.19%	93.88%	95.83%
21	0	0	0	1,110	1,110	218	82	5	5	805	31	22	774	76.33%	96.15%	97.24%
22	0	0	0	48	48	18	4	0	0	26	7	4	19	46.34%	73.08%	82.61%
23	54	0	0	0	54	6	2	0	0	46	6	4	40	80.00%	86.96%	90.91%
24	0	0	0	258	258	90	12	4	4	152	20	12	132	56.41%	86.84%	91.67%
25	46	0	0	0	46	5	8	1	1	32	2	2	30	85.71%	93.75%	100.00%
26	0	0	0	101	101	43	6	2	2	50	22	7	28	35.90%	56.00%	80.00%
27	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
28	765	0	0	0	765	42	45	1	1	677	51	34	626	89.17%	92.47%	94.85%
29	0	0	0	10,351	10,351	1,906	734	48	48	7,663	666	339	6,997	75.71%	91.31%	95.98%
30	54	0	0	0	54	15	9	1	1	29	6	3	23	56.10%	79.31%	88.46%
31	0	661	0	0	661	46	64	0	0	551	103	83	448	77.64%	81.31%	84.37%
32	3	0	0	0	3	0	0	0	0	3	0	0	3	100.00%	100.00%	100.00%
33	89	0	0	0	89	9	13	7	7	60	21	15	39	61.90%	65.00%	72.22%
34	1	0	0	0	1	0	0	0	0	1	0	0	1	100.00%	100.00%	100.00%
35	749	0	0	0	749	71	110	9	9	559	96	48	463	79.55%	82.83%	90.61%
36	61	0	0	0	61	15	3	0	0	43	13	9	30	55.56%	69.77%	76.92%
37	30	0	0	0	30	3	2	1	1	24	9	7	15	60.00%	62.50%	68.18%
38	52	0	0	0	52	12	6	4	4	30	3	2	27	65.85%	90.00%	93.10%
39	0	181	0	0	181	28	20	3	3	130	37	20	93	65.96%	71.54%	82.30%
40	0	0	0	56	56	4	5	0	0	47	7	1	40	88.89%	85.11%	97.56%

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AJV-6
Attachment 21**

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Rejects		Validated		Errors		CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					
41		997	0	0	997	223	120	7	647	200	153	47	447	54.31%	69.09%	74.50%
42		21	0	0	21	0	8	0	13	12	1	11	1	50.00%	7.69%	50.00%
43		1,042	0	0	1,042	92	51	29	870	161	133	28	709	75.91%	81.49%	84.20%
44		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
45		1,084	0	0	1,084	258	117	11	698	207	162	45	491	53.90%	70.34%	75.19%
46		0	1,613	0	1,613	588	158	7	860	287	236	51	573	41.02%	66.63%	70.83%
47		0	5	0	5	1	2	0	2	2	0	2	0	0.00%	0.00%	0.00%
48		23	0	0	23	1	11	1	10	1	0	1	9	90.00%	90.00%	100.00%
49		88	0	0	88	11	9	0	68	11	3	8	57	80.28%	83.82%	95.00%
50		0	156	0	156	18	11	3	124	22	12	10	102	77.27%	82.26%	89.47%
51		0	0	3	3	0	0	0	0	2	2	0	1	33.33%	33.33%	33.33%
52		0	0	4	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%
53		0	0	31	31	0	4	0	27	6	6	0	21	77.78%	77.78%	77.78%
54		0	0	71	71	0	5	0	66	8	8	0	58	87.88%	87.88%	87.88%
55		3	0	0	3	0	0	0	0	0	0	0	3	100.00%	100.00%	100.00%
56		0	0	198	198	0	27	0	171	46	46	0	125	73.10%	73.10%	73.10%
57		0	347	0	347	41	38	2	266	74	54	20	192	66.90%	72.18%	76.05%
58		1,051	0	0	1,051	93	95	17	846	225	173	52	621	70.01%	73.40%	76.21%
59		9	0	0	9	2	4	0	3	1	0	1	2	50.00%	66.67%	100.00%
60		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
61		32	0	0	32	0	5	3	24	10	8	2	14	63.64%	56.33%	63.64%
62		0	121	0	121	100	13	0	8	1	1	0	7	6.48%	87.50%	87.50%
63		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
64		447	0	0	447	54	31	1	361	109	101	8	252	61.92%	69.81%	71.39%
65		524	0	0	524	63	22	6	433	141	130	11	292	60.21%	67.44%	69.19%
66		0	302	0	302	202	44	11	45	27	22	5	18	7.44%	40.00%	45.00%
67		4,801	0	0	4,801	453	289	49	4,010	787	648	139	3,223	74.54%	80.37%	83.26%
68		87	0	0	87	1	10	1	75	24	18	6	51	72.86%	69.00%	73.91%
69		1,884	0	0	1,884	314	140	9	1,421	367	322	45	1,054	62.37%	74.17%	76.80%
70		0	0	5	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%
71		13	0	0	13	0	1	0	12	3	3	0	9	75.00%	75.00%	75.00%
72		0	129	0	129	93	12	1	23	12	10	2	11	9.65%	47.83%	52.98%
73		863	0	0	863	109	45	5	704	271	199	72	433	58.43%	61.51%	68.51%
74		0	1,576	0	1,576	22	414	5	1,135	390	227	163	745	74.95%	65.64%	76.65%
75		5	0	0	5	2	1	0	0	0	0	0	0	50.00%	100.00%	100.00%
76		76	0	0	76	4	33	1	38	3	1	2	35	87.50%	92.11%	97.22%
77		0	462	0	462	107	78	4	273	44	25	19	229	63.43%	83.88%	90.16%
78		1,994	0	0	1,994	372	142	15	1,465	372	317	55	1,093	61.34%	74.61%	77.52%
79		23	0	0	23	6	1	5	11	5	1	4	6	46.15%	54.55%	85.71%
80		6	0	0	6	1	3	0	2	1	1	0	1	33.33%	50.00%	50.00%

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AUV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Rejects		Validated		Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow through		
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				CLEC Caused Fallout	Issued SO's
81		70	0	0	70	12	5	1	52	9	6	3	43	70.49%	82.69%	87.76%
82		0	1,854	0	1,854	251	189	32	1,382	433	293	140	949	63.56%	68.67%	76.41%
83		9	0	0	9	1	4	1	3	1	0	1	2	66.87%	66.87%	100.00%
84		15	0	0	15	5	6	1	3	0	0	0	3	37.50%	100.00%	100.00%
85		0	0	225	225	17	17	1	190	86	60	26	104	57.46%	54.74%	63.41%
86		4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
87		0	0	67	67	0	15	0	52	9	4	5	43	91.49%	82.69%	91.49%
88		0	0	64	64	9	6	0	49	21	13	8	28	56.00%	57.14%	68.29%
89		0	0	201	201	7	56	6	132	64	41	23	68	58.62%	51.52%	62.99%
90		0	0	203	203	82	15	6	100	77	46	31	23	15.23%	23.00%	33.33%
91		5	0	0	5	1	3	0	1	0	0	0	1	50.00%	100.00%	100.00%
92		25	0	0	25	1	0	0	24	12	7	5	12	60.00%	50.00%	63.16%
93		108	0	0	108	6	16	0	86	11	3	8	75	89.29%	87.21%	96.15%
94		11	0	0	11	0	2	0	9	4	0	4	5	100.00%	55.56%	100.00%
95		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
96		3	0	0	3	0	2	0	1	1	1	0	0	0.00%	0.00%	0.00%
97		4	0	0	4	2	0	1	1	0	0	0	1	33.33%	100.00%	100.00%
98		0	0	9	9	1	6	1	1	0	0	0	1	50.00%	100.00%	100.00%
99		0	0	117	117	18	4	2	93	32	22	10	61	60.40%	65.59%	73.49%
100		11	0	0	11	0	4	1	6	4	2	2	2	50.00%	33.33%	50.00%
101		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
102		0	1,699	0	1,699	107	146	1	1,445	194	164	30	1,251	82.19%	86.57%	88.41%
103		29	0	0	29	0	1	4	24	6	5	1	18	78.26%	75.00%	78.26%
104		0	701	0	701	42	87	6	566	75	44	31	491	85.10%	86.75%	91.78%
105		0	284	0	284	0	115	1	168	76	24	52	92	79.31%	54.76%	79.31%
106		22	0	0	22	0	11	0	11	5	1	4	6	85.71%	54.55%	85.71%
107		212	0	0	212	6	42	0	164	17	6	11	147	92.45%	89.63%	96.08%
108		0	33,541	0	33,541	1,871	3,054	65	28,551	3,477	2,540	937	25,074	85.04%	87.82%	90.80%
109		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
110		0	0	307	307	186	47	0	74	66	30	36	8	3.57%	10.81%	21.05%
111		26	0	0	26	0	3	0	23	6	1	5	17	94.44%	73.91%	94.44%
112		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
113		0	541	0	541	102	54	23	362	68	44	24	294	66.82%	81.22%	86.98%
114		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
115		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
116		0	0	461	461	105	18	24	314	111	73	38	203	53.28%	64.65%	73.55%
117		32	0	0	32	14	9	0	9	1	1	0	8	34.78%	86.89%	88.89%
118		34	0	0	34	7	2	0	25	11	5	6	14	53.85%	56.00%	73.68%
119		36	0	0	36	11	12	1	12	2	0	2	10	47.62%	83.33%	100.00%
120		3,680	0	0	3,680	251	287	68	3,074	1,319	1,031	288	1,755	57.79%	57.09%	62.99%

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

**Supplemental Exhibit AUV-6
Attachment 21**

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING										FLOWTHROUGH						
	Mechanized Interface Used					Validated					Total System Fallout	BST Caused Fallout	GLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout							
121	297	0	0	0	297	18	36	4	239	76	51	25	163	70.26%	68.20%	76.17%	
122	4	0	0	0	4	2	0	2	0	0	0	0	0	0.00%	0.00%	0.00%	
123	5	0	0	0	5	0	5	0	0	0	0	0	0	0.00%	0.00%	0.00%	
124	1	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
125	0	108	0	0	108	0	10	4	94	37	15	22	57	79.17%	60.64%	79.17%	
126	0	0	0	2	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
127	0	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
128	467	0	0	0	467	21	21	3	422	79	66	13	343	79.77%	81.28%	83.86%	
129	12	0	0	0	12	2	10	0	0	0	0	0	0	0.00%	0.00%	0.00%	
130	140	0	0	0	140	38	10	2	90	27	22	5	63	51.22%	70.00%	74.12%	
131	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
132	83	0	0	0	83	13	12	0	58	18	12	6	40	61.54%	68.97%	76.92%	
133	0	12	0	0	12	1	1	0	10	3	2	1	7	70.00%	70.00%	77.78%	
134	934	0	0	0	934	49	56	2	827	218	161	57	609	74.36%	73.64%	79.09%	
135	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
136	127	0	0	0	127	14	1	4	108	39	36	3	69	57.98%	63.89%	65.71%	
137	20	0	0	0	20	6	0	2	12	2	2	0	10	55.56%	83.33%	83.33%	
138	0	25	0	0	25	2	3	0	20	6	4	2	14	70.00%	70.00%	77.78%	
139	175	0	0	0	175	17	27	3	128	45	23	22	83	67.48%	64.84%	78.30%	
140	2,153	0	0	0	2,153	36	47	0	2,070	105	81	24	1,965	94.38%	94.93%	96.04%	
141	0	21	0	0	21	2	2	0	17	9	3	6	8	61.54%	47.06%	72.73%	
142	24	0	0	0	24	3	6	0	15	5	3	2	10	62.50%	66.67%	76.92%	
143	22	0	0	0	22	6	2	2	12	11	4	7	10	8.33%	8.33%	20.00%	
144	2,568	0	0	0	2,568	148	279	27	2,114	924	852	72	1,190	54.34%	56.29%	58.28%	
145	5	0	0	0	5	2	0	1	2	0	0	0	2	50.00%	100.00%	100.00%	
146	4	0	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%	
147	7	0	0	0	7	0	2	0	5	2	1	1	3	75.00%	60.00%	75.00%	
148	11	0	0	0	11	1	5	0	5	0	0	0	5	83.33%	100.00%	100.00%	
149	202	0	0	0	202	47	22	2	131	23	16	7	108	63.16%	82.44%	87.10%	
150	1	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
151	12	0	0	0	12	2	1	0	9	1	1	0	8	72.73%	88.89%	88.89%	
152	4	0	0	0	4	0	0	0	4	2	1	1	2	66.67%	50.00%	66.67%	
153	1	0	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
154	0	0	0	66	66	11	15	0	40	10	8	2	30	61.22%	75.00%	78.95%	
155	3	0	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%	
156	549	0	0	0	549	61	51	5	432	99	86	13	333	69.38%	77.08%	79.47%	
157	435	0	0	0	435	43	36	6	350	57	33	24	293	79.40%	83.71%	89.88%	
158	0	0	0	7,945	7,945	812	1,940	66	5,127	1,298	784	514	3,829	70.58%	74.68%	83.00%	
159	2	0	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%	
160	0	58	0	0	58	0	18	0	40	5	5	0	35	87.50%	87.50%	87.50%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AUV-6
Attachment 21

AGGREGATE ORDER TYPES Company Info	RESH / OCN	LSR PROCESSING										FLOWTHROUGH						
		Mechanized Interface Used					Validated					Total System Failout	BST Caused Failout	CLEC Caused Failout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Failout	Manual	Rejects Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Failout							
161		0	0	0	38	2	4	2	30	14	7	7	16	64.00%	53.33%	69.57%		
162		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%		
163		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%		
164		287	0	0	287	44	32	4	207	46	36	10	161	66.80%	77.78%	81.73%		
165		0	0	0	27	2	1	1	23	10	8	2	13	56.52%	56.52%	61.90%		
166		3	0	0	3	0	0	0	3	1	0	1	2	100.00%	66.67%	100.00%		
167		1,293	0	0	1,293	133	209	20	931	203	136	67	728	73.02%	78.20%	84.26%		
168		0	0	0	53	0	4	1	48	17	8	9	31	79.49%	64.58%	79.49%		
169		0	0	0	352	102	33	0	217	50	39	11	167	54.22%	76.96%	81.07%		
170		702	0	0	702	99	75	9	519	90	69	21	429	71.86%	82.66%	86.14%		
171		208	0	0	208	70	20	0	118	35	19	16	83	48.26%	70.34%	81.37%		
172		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%		
173		606	0	0	606	503	16	0	87	6	4	2	81	13.78%	93.10%	95.29%		
174		428	0	0	428	326	12	0	90	20	4	16	70	17.50%	77.78%	94.59%		
175		18	0	0	18	18	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
176		23	0	0	23	2	9	2	10	0	0	0	10	83.33%	100.00%	100.00%		
177		0	0	0	1,899	284	16	51	1,548	445	367	78	1,103	62.88%	71.25%	75.03%		
178		35	0	0	35	9	0	0	26	6	1	5	20	66.67%	76.92%	95.24%		
179		0	44	0	44	5	2	0	37	4	3	1	33	80.49%	89.19%	91.67%		
180		17	0	0	17	2	8	1	6	1	0	1	5	71.43%	83.33%	100.00%		
181		12	0	0	12	3	2	0	7	2	1	1	5	55.56%	71.43%	83.33%		
182		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
183		5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%		
184		125	0	0	125	25	24	0	76	16	10	6	60	63.16%	78.95%	85.71%		
185		0	143	0	143	19	27	0	97	42	19	23	55	59.14%	56.70%	74.32%		
186		129	0	0	129	10	3	2	114	8	6	2	106	86.89%	92.98%	94.64%		
187		0	0	0	1,658	242	224	5	1,187	54	40	14	1,133	80.07%	95.45%	96.59%		
188		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%		
189		0	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
190		173	0	0	173	12	26	1	134	8	6	2	126	87.50%	94.03%	95.45%		
191		4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50.00%	50.00%		
192		0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
193		35	0	0	35	5	10	3	17	9	4	5	8	47.06%	47.06%	66.67%		
194		0	51	0	51	7	8	1	35	12	5	2	23	65.71%	65.71%	82.14%		
195		25	0	0	25	7	7	0	11	6	4	2	5	31.25%	45.45%	55.56%		
196		0	26	0	26	1	2	0	23	4	3	1	19	82.61%	82.61%	86.36%		
197		319	0	0	319	44	29	7	239	46	33	13	193	71.48%	80.75%	85.40%		
198		0	0	0	342	68	23	0	251	94	72	22	157	52.86%	62.55%	68.56%		
199		197	0	0	197	44	14	7	132	25	20	5	107	62.57%	81.06%	84.25%		
200		0	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used			Manual Total Manual Fallouts	Rejects Auto Clarification	Validated			Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG			Total Mech LSR's	Pending Supps (Z Status)	LSR's	Total System Fallouts	BST Caused Fallouts	CLEC Caused Fallouts				
201		26	0	0	4	7	0	15	3	1	2	12	70.59%	80.00%	92.31%	
202		4	0	0	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%	
203		12	0	0	3	3	0	6	5	3	2	1	14.29%	16.67%	25.00%	
204		0	0	133	33	18	0	82	27	19	8	55	51.40%	67.07%	74.32%	
205		220	0	0	31	21	5	163	48	26	22	115	66.86%	70.55%	81.56%	
206		12	0	0	2	2	0	8	1	1	0	7	70.00%	87.50%	87.50%	
207		76	0	0	8	12	2	54	15	12	3	39	66.10%	72.22%	76.47%	
208		103	0	0	10	13	2	78	13	10	3	65	76.47%	83.33%	86.67%	
209		15	0	0	0	2	2	11	3	2	1	8	80.00%	72.73%	80.00%	
210		2	0	0	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%	
211		0	277	0	103	53	0	121	45	41	4	76	34.55%	62.81%	64.96%	
212		18	0	0	2	1	0	15	2	1	1	13	81.25%	86.67%	92.86%	
213		0	29	0	2	3	1	23	10	3	7	13	72.22%	56.52%	81.25%	
214		50	0	0	8	7	0	35	11	9	2	24	58.54%	68.57%	72.73%	
215		58	0	0	0	5	1	52	7	7	0	45	86.54%	86.54%	86.54%	
216		0	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
217		122	0	0	28	11	0	83	9	5	4	74	69.16%	89.16%	93.67%	
218		0	0	66	4	7	1	54	15	7	8	39	78.00%	72.22%	84.78%	
219		0	0	762	137	95	4	526	163	116	47	363	58.93%	69.01%	75.78%	
220		834	0	0	113	97	13	611	108	84	24	503	71.86%	82.32%	85.69%	
221		541	0	0	2	17	37	485	330	285	45	155	35.07%	31.96%	35.23%	
222		3	0	0	3	1	0	2	1	1	0	1	50.00%	50.00%	50.00%	
223		739	0	0	49	40	7	643	120	101	19	523	77.71%	81.34%	83.81%	
224		344	0	0	15	17	5	307	72	54	18	235	77.30%	76.55%	81.31%	
225		72	0	0	16	10	0	46	4	4	0	42	67.74%	91.30%	91.30%	
226		0	322	0	1	32	2	287	60	44	16	227	83.46%	79.09%	83.76%	
227		508	0	0	124	70	7	307	95	56	39	212	54.08%	69.06%	79.10%	
228		0	0	1,008	177	144	8	679	265	196	69	414	52.60%	60.97%	67.87%	
229		0	0	976	141	144	9	682	223	184	39	459	58.55%	67.30%	71.38%	
230		4	0	0	3	0	0	1	1	1	0	0	0.00%	0.00%	0.00%	
231		5	0	0	0	4	0	1	0	0	0	1	100.00%	100.00%	100.00%	
232		204	0	0	9	45	0	150	49	0	49	101	91.82%	67.33%	100.00%	
233		497	0	0	83	14	2	398	28	22	6	370	77.89%	92.96%	94.39%	
234		0	124	0	104	5	0	15	0	0	0	15	12.61%	100.00%	100.00%	
235		4	0	0	0	0	1	3	0	0	0	3	100.00%	100.00%	100.00%	
236		9	0	0	0	2	0	7	0	0	0	7	100.00%	100.00%	100.00%	
237		0	0	2,306	384	344	22	1,556	452	321	131	1,104	61.03%	70.95%	77.47%	
238		84	0	0	6	8	0	70	10	4	6	60	85.71%	85.71%	93.75%	
239		0	0	19	0	12	0	7	1	0	1	6	100.00%	85.71%	100.00%	
240		0	0	961	151	151	12	647	167	131	36	480	62.99%	74.19%	78.56%	

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
 Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	RESH / OCN	Mechanized Interface Used				Validated				Errors				Percent Achieved Flowthrough	Base Calculation	Percent Flow through
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Failout	Manual Total Manual Failout	Rejects Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Failout	BST Caused Failout	CLEC Caused Failout			
241		2	0	0	2	0	0	1	0	1	0	0	0	1	100.00%	100.00%
242		0	0	1,785	1,785	299	198	7	7	1,281	333	274	59	948	62.33%	74.00%
243		0	0	8	8	0	4	0	0	4	2	0	2	2	100.00%	100.00%
244		3	0	0	3	0	3	0	0	0	0	0	0	0	0.00%	0.00%
245		2	0	0	2	1	1	1	0	0	0	0	0	0	0.00%	0.00%
246		20	0	0	20	3	7	1	1	9	4	4	0	5	41.67%	55.56%
247		0	118	0	118	24	10	0	0	84	17	12	5	67	65.05%	79.76%
248		22	0	0	22	4	1	0	0	17	4	3	1	13	65.00%	76.47%
249		0	42	0	42	4	22	1	1	15	5	5	0	10	52.63%	66.67%
250		2,011	0	0	2,011	179	228	35	35	1,569	269	157	112	1,300	79.46%	82.86%
251		0	0	35	35	3	6	0	0	26	9	3	6	17	73.91%	85.00%
252		51	0	0	51	19	2	1	1	29	3	3	0	26	54.17%	89.66%
253		1,021	0	0	1,021	102	86	6	6	827	89	59	30	738	82.09%	89.24%
254		17	0	0	17	4	0	0	0	13	3	0	3	10	71.43%	76.92%
255		0	33	0	33	3	4	0	0	26	10	2	8	16	76.19%	88.89%
256		0	7	0	7	4	0	0	0	3	0	0	0	3	42.86%	100.00%
257		1,395	0	0	1,395	797	114	2	2	482	115	5	110	367	31.39%	76.14%
258		1,089	0	0	1,089	287	139	5	5	658	127	68	59	531	59.93%	80.70%
259		0	1,600	0	1,600	133	212	0	0	1,255	196	63	133	1,059	84.38%	84.38%
260		62	0	0	62	21	4	3	3	34	6	3	3	28	53.85%	82.35%
261		0	85	0	85	6	11	0	0	68	23	9	14	45	75.00%	66.18%
LENS Subtotal		45,087	0	0	45,087	6,421	3,929	530	530	34,207	8,433	6,414	2,019	25,774	66.76%	75.35%
EDI Subtotal		0	47,322	0	47,322	4,045	4,925	173	173	38,179	5,825	4,042	1,783	32,354	80.00%	84.74%
TAG Subtotal		0	0	34,597	34,597	5,643	4,468	291	291	24,195	4,989	3,345	1,644	19,206	68.12%	79.38%
TOTAL INTERFACES		45,087	47,322	34,597	127,006	16,109	13,322	994	994	96,581	19,247	13,801	5,446	77,334	72.11%	80.07%

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1		3
2		2
3		13
4		2
5		1
6		3
7		14
8		43
9		2
10		11
11		8
12		437
13		37
14		1
15		14
16		1
17		32
18		24
19		19
20		2
21		1
22		14
23		2
24		4
25		162
26		28
27		3
28		2
29		46

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
30		107
31		1
32		4
33		7
34		62
35		1
36		1
37		1
38		2
39		1
40		495
41		193
42		3
43		1
44		14
45		6
46		10
47		78
48		75
49		47
50		7
51		44
52		5
53		5
54		5
55		20
56		2
57		2
58		20

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
59		19
60		6
61		15
62		1
63		36
64		54
65		15
66		2
67		71
68		3
69		18
70		6
71		15
72		156
73		1
74		3
75		194
76		287
77		3
78		6
79		17
80		39
81		1
82		7
83		7
84		11
85		1
86		4
87		7

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
88		56
89		1
90		2
91		948
92		3
93		6
94		12
95		1
96		19
97		3
98		157
99		1
100		85
101		27
102		1
103		137
104		133
105		2
106		2
107		1,714
108		3
109		14
110		43
111		70
112		16
113		1
114		4
115		1
116		1

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
117		14
118		1
119		26
120		20
121		1
122		2
123		982
124		101
125		1
126		7
127		5
128		1
129		4
130		14
131		15
132		1
133		5
134		1
135		3
136		38
137		354
138		43
139		5
140		13
141		2
142		2
143		11
144		1
145		85

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
146		2
147		8
148		1
149		1
150		14
151		2
152		8
153		2
154		27
155		1
156		5
157		2
158		1
159		2
160		39
161		15
162		109
163		7
164		2
165		4
166		3
167		7
168		46
169		2
170		5
171		6
172		20
173		3
174		8

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
175		1
176		1
177		7
178		16
179		34
180		45
181		11
182		2
183		1
184		6
185		5
186		1
187		30
188		4
189		8
190		42
191		11
192		1
193		2
194		5
195		1
196		7
197		15
198		3
199		16
200		5
201		90
202		12
203		2

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
204		1
205		2
206		8
207		14
208		12
209		2
210		1
211		2
212		4
213		40
214		2
215		1
216		4
217		15
218		18
219		6
220		1
221		1
222		23
223		1
224		12
225		2
226		1
227		1
228		1
229		1
230		40
231		20
232		48

ORDERING

**REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS)
REPORT PERIOD: 2/01/2002 - 2/28/2002**

Supplemental Exhibit AJV-6
Attachment 2I

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
233		24
234		8
235		10
236		18
237		2
238		24
239		8
240		1
241		34
242		6
243		6
244		1
245		31
246		26
247		31
248		7
249		15
250		65
251		1
252		41
253		2
254		6
255		1
256		68
257		2
258		6
259		1
260		12
261		31

ORDERING

REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS)
 REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
 Attachment 2I

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
262		4
263		3
264		48
265		5
266		20
267		6
268		3
269		2
270		291
271		4
Total		10,270

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))				CAUSATION				
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	19,483	15.37%	15.37%	IF CHGNG CLASS OF SERVICE ALL PERTINENT USOCs MUST BE POPULATED IN AND OUT--	18,985	97.44%	21.81%	498	2.56%	1.255%
7020	1,312	1.04%	16.41%	NUM= TELNO= TN NOT FOUND IN CRIS	1,311	99.92%	1.51%	1	0.08%	0.003%
7055	1,974	1.56%	17.96%	NUM= TELNO= ACCOUNT IS FINAL	1,973	99.95%	2.27%	1	0.05%	0.003%
7095	11	0.01%	17.97%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	3	27.27%	0.00%	8	72.73%	0.020%
7109	148	0.12%	18.09%	UNABLE TO LOCATE MEMORYCALL OPTION IN COFFI	95	64.19%	0.11%	53	35.81%	0.134%
7110	185	0.15%	18.23%	COFFI NOT AVAILABLE	85	45.95%	0.10%	100	54.05%	0.252%
7115	1	0.00%	18.24%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	0	0.00%	0.00%	1	100.00%	0.003%
7235	672	0.53%	18.77%	10 DIGIT TN REQUIRED WITH USOC/FID-ZORN	514	76.49%	0.59%	158	23.51%	0.398%
7245	746	0.59%	19.35%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	540	72.39%	0.62%	206	27.61%	0.519%
7250	246	0.19%	19.55%	LSR HOUSENUMBER INCORRECT	246	100.00%	0.28%	0	0.00%	0.000%
7267	1	0.00%	19.55%	UNE - LOCBAN MISSING FOR LNP ORDER	1	100.00%	0.00%	0	0.00%	0.000%
7295	21	0.02%	19.57%	LINE CLASS OF SERVICE MISSING, NUM AND TN REQUIRED	15	71.43%	0.02%	6	28.57%	0.015%
7300	4	0.00%	19.57%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	3	75.00%	0.00%	1	25.00%	0.003%
7315	273	0.22%	19.78%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	237	86.81%	0.27%	36	13.19%	0.091%
7375	45	0.04%	19.82%	UNE - BOBABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	43	95.56%	0.05%	2	4.44%	0.005%
7380	120	0.09%	19.91%	UNE - ACTL INVALID	119	99.17%	0.14%	1	0.83%	0.003%
7400	8,057	6.36%	26.27%	CLEC DOES NOT OWN THIS ACCOUNT.	8,057	100.00%	9.25%	0	0.00%	0.000%
7445	45	0.04%	26.31%	UNE - CALL FORWARD TN REQUIRED	45	100.00%	0.05%	0	0.00%	0.000%
7495	26	0.02%	26.33%	CANNOT CANCEL ORDER	1,045	43.85%	1.20%	1,338	56.15%	3.371%
7500	16	0.01%	26.34%	UNE - DIR LOCATOR PROBLEM	6	23.08%	0.01%	20	76.92%	0.050%
7555	191	0.15%	26.49%	DUE DATE COULD NOT BE DETERMINED	0	0.00%	0.00%	16	100.00%	0.040%
7630	107	0.08%	26.57%	FID MISSING IN FEATURE DETAIL	169	88.48%	0.19%	22	11.52%	0.055%
7640	1	0.00%	26.57%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	55	51.40%	0.06%	52	48.60%	0.131%
7645	90	0.07%	26.63%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR	1	100.00%	0.00%	0	0.00%	0.000%
7660	5	0.00%	26.63%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	46	51.11%	0.05%	44	48.89%	0.111%
7690	33	0.03%	26.66%	USOC FUJTX NOT FOR RESALE	5	100.00%	0.01%	0	0.00%	0.000%
7710	416	0.33%	26.88%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LNP SERVICE	33	100.00%	0.04%	0	0.00%	0.000%
7715	13	0.01%	26.90%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	262	62.98%	0.30%	154	37.02%	0.388%
7718	2,891	2.28%	31.18%	SOCS TIMEOUT/NOT AVAILABLE	9	69.23%	0.01%	4	30.77%	0.010%
7725	141	0.11%	31.29%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	966	33.41%	1.11%	1,925	66.59%	4.850%
7735	59	0.05%	31.33%	WAITING PERIOD EQUALS 5 MINUTES	37	26.24%	0.04%	104	73.76%	0.262%
7740	15	0.01%	31.35%	INVALID/MISSING LISTING NAME OR TYPE	59	100.00%	0.07%	0	0.00%	0.000%
7755	12	0.01%	31.36%	LOCAL CALLING PLUS INDICATOR NOT FOUND	11	73.33%	0.01%	4	26.67%	0.010%
7805	842	0.66%	32.02%	UNE - NPANXX NOT FOUND IN CLI TABLE	9	75.00%	0.01%	3	25.00%	0.008%
				SITE COULD NOT BE DETERMINED	182	21.62%	0.21%	660	78.38%	1.663%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
Attachment 21

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))				CAUSATION				
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7815	60	0.05%	32.07%	FID=RCU INVALID OR MISSING DATA	45	75.00%	0.05%	15	25.00%	0.038%
7860	133	0.10%	32.17%	RSAG - NO EXACT MATCH ON STREET NAME	133	100.00%	0.15%	0	0.00%	0.000%
7890	9	0.01%	32.18%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	9	100.00%	0.01%	0	0.00%	0.000%
7900	14	0.01%	32.19%	RSAG - NO MATCH ON STREET NAME	14	100.00%	0.02%	0	0.00%	0.000%
7905	3,752	2.96%	35.15%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	3,749	99.92%	4.31%	3	0.08%	0.008%
7910	2,300	1.81%	36.96%	RSAG - NO MATCH ON EXACT STREET NAME	2,216	96.35%	2.55%	84	3.65%	0.212%
7935	2	0.00%	36.97%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	2	100.00%	0.00%	0	0.00%	0.000%
7945	1	0.00%	36.97%	RSAG SYSTEM ERROR	1	100.00%	0.00%	0	0.00%	0.000%
8150	1,184	0.93%	37.90%	ORDER HAS BEEN REQUESTED FOR THE MAXIMUM NUMBER OF OCCURRENCES	485	40.96%	0.56%	699	59.04%	1.761%
8167	41	0.03%	37.93%	INVALID USOC CHARACTER. FORMAT SAE 013 11 CREX1	41	100.00%	0.05%	0	0.00%	0.000%
8170	420	0.33%	38.26%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 11 CREX1 /TN	416	99.05%	0.48%	4	0.95%	0.010%
8173	54	0.04%	38.31%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPR1=	54	100.00%	0.06%	0	0.00%	0.000%
8180	225	0.18%	38.48%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED	225	100.00%	0.26%	0	0.00%	0.000%
8183	26	0.02%	38.51%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :00000000 / LINE ASSIGN :00000001 USOC QUAN MIS	26	100.00%	0.03%	0	0.00%	0.000%
8185	58	0.05%	38.55%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 11 ESCWT	58	100.00%	0.07%	0	0.00%	0.000%
8189	2,760	2.18%	40.73%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 11 EMPIS /TN	2,760	100.00%	3.17%	0	0.00%	0.000%
8190	573	0.45%	41.18%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 11 CREX6	572	99.83%	0.66%	1	0.17%	0.003%
8193	3	0.00%	42.11%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 494 11 S98CP /TN	1,102	94.03%	1.27%	70	5.97%	0.176%
8197	666	0.53%	42.63%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 11 NXMCR /TN	3	100.00%	0.00%	0	0.00%	0.000%
8199	719	0.57%	43.20%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	665	99.85%	0.76%	1	0.15%	0.003%
8204	150	0.12%	43.32%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 11 GCJRC /TN	719	100.00%	0.83%	0	0.00%	0.000%
8207	148	0.12%	43.44%	BR/NSO/NX9 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	150	100.00%	0.17%	0	0.00%	0.000%
8209	723	0.57%	44.06%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	148	100.00%	0.09%	0	0.00%	0.000%
8240	243	0.19%	44.25%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	722	99.86%	0.83%	1	0.14%	0.003%
8250	61	0.05%	44.30%	SUPPLEMENTAL ADDRESS NOT VALID	242	99.59%	0.28%	1	0.41%	0.003%
8270	9	0.01%	44.31%	ADDRESS/TN INVALID DUE DATE COULD NOT BE CALCULATED	61	100.00%	0.07%	0	0.00%	0.000%
8275	7	0.01%	44.31%	ADDRESS/TN INVALID DUE DATE COULD NOT BE CALCULATED	8	88.89%	0.01%	1	11.11%	0.003%
8276	2	0.00%	44.32%	CANNOT DETERMINE ADDRESS; TN WORKING AT MORE THAN ONE LOCATION	4	57.14%	0.00%	3	42.86%	0.008%
8277	1	0.00%	44.32%	IS NOT A WORKING NUMBER; DUE DATE CANNOT BE CALCULATED	1	100.00%	0.00%	1	50.00%	0.003%
8278	4	0.00%	44.32%	LSF LP ALREADY EXISTS ON ACCOUNT	3	75.00%	0.00%	0	0.00%	0.000%
8415	16	0.01%	44.33%	LSF DOES NOT EXIST ON ACCOUNT	15	93.75%	0.02%	1	6.25%	0.003%
8430	5	0.00%	44.34%	SOCS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	5	100.00%	0.01%	0	0.00%	0.000%
8820	15,091	11.91%	56.24%		3,892	25.79%	4.47%	11,199	74.21%	28.215%

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))											
Error Type (by error code)	Count	%	Σ %	Error Description	CLEC Caused			CAUSATION			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
8825	22,232	17.54%	73.78%	ORDER ERR:	5,215	23.46%	5.99%	17,017	76.54%	42.873%	17,017	76.54%	42.873%
8830	417	0.33%	74.11%	CLEC ALREADY OWNS THIS ACCOUNT	416	99.76%	0.48%	1	0.24%	0.003%	1	0.24%	0.003%
8850	88	0.07%	74.18%	CFA NOT FOUND, PLEASE VERIFY CFA	88	100.00%	0.10%	0	0.00%	0.000%	0	0.00%	0.000%
8855	1	0.00%	74.18%	NO ACTL IN LSR	1	100.00%	0.00%	0	0.00%	0.000%	0	0.00%	0.000%
8925	658	0.52%	74.70%	CFN HAS INVALID FORMAT ON COFFI SCREEN	187	28.42%	0.21%	471	71.58%	1.187%	471	71.58%	1.187%
8940	2,646	2.09%	76.79%	CALL FORWARDING NUMBER MISSING OR INVALID	2,645	99.96%	3.04%	1	0.04%	0.003%	1	0.04%	0.003%
8945	26	0.02%	76.81%	LINECLSSVC AND TOS DO NOT MATCH	26	100.00%	0.03%	0	0.00%	0.000%	0	0.00%	0.000%
8970	1,100	0.87%	77.68%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	1,096	99.64%	1.28%	4	0.36%	0.010%	4	0.36%	0.010%
8995	1	0.00%	77.68%	SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS	1	100.00%	0.00%	0	0.00%	0.000%	0	0.00%	0.000%
9000	12	0.01%	77.69%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	12	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9040	1	0.00%	77.69%	DDD/DDD-CC REQUIRED	1	100.00%	0.00%	0	0.00%	0.000%	0	0.00%	0.000%
9110	11	0.01%	77.70%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYPES	11	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9115	11	0.01%	77.71%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	11	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9155	218	0.17%	77.88%	UNE - PORTED OUT NUMBER	218	100.00%	0.25%	0	0.00%	0.000%	0	0.00%	0.000%
9160	16	0.01%	77.89%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	16	100.00%	0.02%	0	0.00%	0.000%	0	0.00%	0.000%
9245	394	0.31%	78.20%	CORRECT ECCKT IS REQUIRED FOR LNA, LNUM	394	100.00%	0.45%	0	0.00%	0.000%	0	0.00%	0.000%
9432	2	0.00%	78.20%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	2	100.00%	0.00%	0	0.00%	0.000%	0	0.00%	0.000%
9433	3	0.00%	78.20%	DLNUM=0001 LTN=HTN ACCOUNT NOT OWNED BY CLEC	3	100.00%	0.00%	0	0.00%	0.000%	0	0.00%	0.000%
9438	14	0.01%	78.22%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	14	100.00%	0.02%	0	0.00%	0.000%	0	0.00%	0.000%
9439	168	0.13%	78.35%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	167	99.40%	0.19%	1	0.60%	0.003%	1	0.60%	0.003%
9442	659	0.52%	78.87%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	656	99.54%	0.75%	3	0.46%	0.006%	3	0.46%	0.006%
9466	79	0.06%	78.93%	UNABLE TO DETERMINE BLOCK CHOICE	78	98.73%	0.09%	1	1.27%	0.003%	1	1.27%	0.003%
9471	14	0.01%	78.94%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	12	85.71%	0.01%	2	14.29%	0.005%	2	14.29%	0.005%
9475	19	0.01%	78.96%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	19	100.00%	0.02%	0	0.00%	0.000%	0	0.00%	0.000%
9476	61	0.05%	79.00%	IS NOT FOUND ON CSR TO DISCONNECT	61	100.00%	0.07%	0	0.00%	0.000%	0	0.00%	0.000%
9477	108	0.09%	79.09%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	107	99.07%	0.12%	1	0.93%	0.003%	1	0.93%	0.003%
9479	78	0.06%	79.15%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	77	98.72%	0.09%	1	1.28%	0.003%	1	1.28%	0.003%
9481	2,851	2.23%	81.38%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	2,805	99.08%	3.22%	26	0.92%	0.066%	26	0.92%	0.066%
9484	25	0.02%	81.40%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	25	100.00%	0.03%	0	0.00%	0.000%	0	0.00%	0.000%
9488	336	0.27%	81.67%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	336	100.00%	0.39%	0	0.00%	0.000%	0	0.00%	0.000%
9495	81	0.06%	81.73%	EATN= MUST EXIST FOR ACT P AND Q	81	100.00%	0.09%	0	0.00%	0.000%	0	0.00%	0.000%
9496	1,569	1.25%	82.99%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	1,585	99.75%	1.82%	4	0.25%	0.010%	4	0.25%	0.010%
9498	18	0.01%	83.00%	EAN= ON LNUM= AND LEAN= ARE POPULATED	18	100.00%	0.02%	0	0.00%	0.000%	0	0.00%	0.000%
9508	3	0.00%	83.00%	DLNUM=0001 LTN= FIRST THREE CHARACTERS OF NSTN MUST BE NUMERIC	2	66.67%	0.00%	1	33.33%	0.003%	1	33.33%	0.003%
9515	1,443	1.14%	84.14%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1,437	99.58%	1.65%	6	0.42%	0.015%	6	0.42%	0.015%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
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Attachment 2I

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))				CAUSATION				
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9516	25	0.02%	84.16%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	24	96.00%	0.03%	1	4.00%	0.003%
9517	46	0.04%	84.20%	UNDC INVALID IF PIC ALREADY EXISTS	46	100.00%	0.05%	0	0.00%	0.000%
9518	3	0.00%	84.20%	UNDC INVALID IF LPIC ALREADY EXISTS	1	33.33%	0.00%	2	66.67%	0.005%
9523	9	0.01%	84.21%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS SWITCH TYPE	9	100.00%	0.01%	0	0.00%	0.000%
9526	8	0.01%	84.21%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	8	100.00%	0.01%	0	0.00%	0.000%
9529	1,360	1.07%	85.29%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1,356	99.71%	1.56%	4	0.29%	0.010%
9543	29	0.02%	85.31%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	29	100.00%	0.03%	0	0.00%	0.000%
9545	1	0.00%	85.31%	LOCNUM= HNUM=00001 HA OF D NOT ALLOWED	1	100.00%	0.00%	0	0.00%	0.000%
9602	4,564	3.62%	88.93%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	4,564	99.52%	5.24%	22	0.48%	0.055%
9604	21	0.02%	88.95%	TN ON SUP DOES NOT MATCH ORIGINAL TN	11	52.38%	0.01%	10	47.62%	0.025%
9605	203	0.16%	89.11%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR1 /RMKR (A)	203	100.00%	0.23%	0	0.00%	0.000%
9606	9	0.01%	89.11%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	9	100.00%	0.01%	0	0.00%	0.000%
9613	6	0.00%	89.12%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	6	100.00%	0.02%	0	0.00%	0.000%
9616	19	0.01%	89.13%	YPH INVALID	19	100.00%	0.02%	0	0.00%	0.000%
9623	13	0.01%	89.14%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	13	100.00%	0.01%	0	0.00%	0.000%
9626	219	0.17%	89.32%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORTLOOP	219	100.00%	0.25%	0	0.00%	0.000%
9627	1,082	0.85%	90.17%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	1,082	100.00%	1.24%	0	0.00%	0.000%
9628	488	0.39%	90.55%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	488	100.00%	0.56%	0	0.00%	0.000%
9629	46	0.04%	90.59%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S88AF	46	100.00%	0.05%	0	0.00%	0.000%
9639	136	0.11%	90.70%	CATEGORY L USOC MUST APPEAR FOR SAME TN	136	100.00%	0.16%	0	0.00%	0.000%
9641	1,904	1.50%	92.20%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	1,904	100.00%	2.19%	0	0.00%	0.000%
9647	324	0.26%	92.46%	BAN DOES NOT EXIST FOR COMPANY CODE	324	100.00%	0.37%	0	0.00%	0.000%
9654	437	0.34%	92.80%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUSER ADDRESS	436	99.77%	0.50%	1	0.23%	0.003%
9656	5	0.00%	92.80%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUN	5	100.00%	0.01%	0	0.00%	0.000%
9657	17	0.01%	92.82%	ECCKTJUNE1 MISMATCH	17	100.00%	0.02%	0	0.00%	0.000%
9661	23	0.02%	92.84%	LINE SHARE AND ADSL REQUIRED BST VOICE SERVICE	11	47.83%	0.01%	12	52.17%	0.030%
9670	22	0.02%	92.85%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	22	100.00%	0.03%	0	0.00%	0.000%
9671	100	0.08%	92.93%	TOUCHTONE USOC REQUIRED - FORMAT SAE 245	100	100.00%	0.11%	0	0.00%	0.000%
9673	40	0.03%	92.93%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	40	100.00%	0.05%	0	0.00%	0.000%
9674	13	0.01%	92.97%	INVALID TNPN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	13	100.00%	0.01%	0	0.00%	0.000%
9675	14	0.01%	92.98%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	14	100.00%	0.02%	0	0.00%	0.000%
9679	5	0.00%	92.99%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	5	100.00%	0.01%	0	0.00%	0.000%
9680	75	0.06%	93.05%	INVALID REQTY OR TOS FOR LIFELINE	74	98.67%	0.08%	1	1.33%	0.003%
9681	42	0.03%	93.08%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	42	100.00%	0.05%	0	0.00%	0.000%
9682	15	0.01%	93.09%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	15	100.00%	0.02%	0	0.00%	0.000%

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 REPORT: FLOWTHROUGH ERROR ANALYSIS
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Supplemental Exhibit AJV-6
 Attachment 21

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))											
Error Type (by error code)	Count	%	Σ %	Error Description	CLEC Caused			CAUSATION			BST Caused		
					Count	% of Agg	% of CLEC	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9685	5,407	4.27%	97.36%	DUE DATE COULD NOT BE CALCULATED	826	15.28%	0.95%	4,581	84.72%	11.541%	4,581	84.72%	11.541%
9686	5	0.00%	97.36%	RESID NOT VALID IN LFACS	1	20.00%	0.00%	4	80.00%	0.010%	4	80.00%	0.010%
9687	6	0.00%	97.37%	ACT=N/NA=N IS INVALID WHEN THE REQUESTING CLEC_ALREADY HAS A LINESHARE ON THE ACCOUNT	6	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9700	30	0.02%	97.39%	REQUESTED CIRCUIT NUMBER/ECCT NOT FOUND	90	100.00%	0.03%	0	0.00%	0.000%	0	0.00%	0.000%
9715	9	0.01%	97.40%	TOS IS INVALID FOR REQUESTED SERVICE	9	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9735	2	0.00%	97.40%	EATN ACCOUNT DOES NOT EXIST	2	100.00%	0.00%	0	0.00%	0.000%	0	0.00%	0.000%
9800	13	0.01%	97.41%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	8	61.54%	0.01%	5	38.46%	0.013%	5	38.46%	0.013%
9860	1,556	1.23%	98.64%	UNABLE TO HANDLE REQUEST: ENDUSER ACCOUNT FROZEN	1,555	99.94%	1.79%	1	0.06%	0.003%	1	0.06%	0.003%
9861	837	0.66%	99.30%	ADSL NOT ALLOWED WITH THIS SERVICE	835	99.76%	0.96%	2	0.24%	0.005%	2	0.24%	0.005%
9862	6	0.00%	99.30%	TN ASSIGNED NOT VALID FOR SERVICE ADDR	6	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9863	14	0.01%	99.31%	CLEC SHOULD HAVE THE ENDUSER CONTACT THEIR NSP/ISP FOR CHANGES TO ADSL SERVICES	14	100.00%	0.02%	0	0.00%	0.000%	0	0.00%	0.000%
9866	45	0.04%	99.35%	MULTILINE USOC DOES NOT APPLY	45	100.00%	0.05%	0	0.00%	0.000%	0	0.00%	0.000%
9867	48	0.04%	99.39%	MULTILINE USOC DOES NOT APPLY	47	97.92%	0.05%	1	2.08%	0.003%	1	2.08%	0.003%
9869	16	0.01%	99.40%	SINGLE LINE USOC DOES NOT APPLY	16	100.00%	0.02%	0	0.00%	0.000%	0	0.00%	0.000%
9871	12	0.01%	99.41%	ADDRESS/TN INVALID, DUE DATE COULD NOT BE CALCULATED	12	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9881	2	0.00%	99.41%	CANNOT DETERMINE ADDRESS: TN WORKING AT MORE THAN ONE ADDRESS	2	100.00%	0.00%	0	0.00%	0.000%	0	0.00%	0.000%
9897	24	0.02%	99.43%	TN FOR NON WORKING ADDRESS; DUE DATE COULD NOT BE CALCULATED	24	100.00%	0.03%	0	0.00%	0.000%	0	0.00%	0.000%
9908	316	0.25%	99.68%	HTSEQ AND HLA REQUIRED WHEN REMOVING LINES FROM A HUNT GROUP	316	100.00%	0.36%	0	0.00%	0.000%	0	0.00%	0.000%
9909	109	0.09%	99.76%	HTSEQ REQUIRED	109	100.00%	0.13%	0	0.00%	0.000%	0	0.00%	0.000%
9910	253	0.20%	99.96%	HID DATA MUST BE EXISTING ON THE ACCOUNT WHEN HA I S C D OR F	251	99.21%	0.29%	2	0.79%	0.005%	2	0.79%	0.005%
9911	12	0.01%	99.97%	HA = D IS REQUIRED WHEN NO MORE THAN ONE LINE IS LEFT IN THE HUNT GROUP	12	100.00%	0.01%	0	0.00%	0.000%	0	0.00%	0.000%
9912	33	0.03%	100.00%	HTSEQ AND HLA REQUIRED	33	100.00%	0.04%	0	0.00%	0.000%	0	0.00%	0.000%
	126,751	100.00%			87,059	68.69%	100.00%	39,692	31.31%	100.000%	39,692	31.31%	100.000%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS
 REPORT PERIOD: 2/01/2002 - 2/28/2002

Supplemental Exhibit AJV-6
 Attachment 2I

AGGREGATE ORDER TYPES				ERROR DETAILS (Fatal Errors)	
Error Type (by error code)	Count	%	Σ %	Error Description	
1012	1	0.02%	0.02%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON	
1020	1	0.02%	0.03%	PON VALID VALUES ARE ONLY UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - ' ,	
1100	1	0.02%	0.05%	SERVICE CENTER MUST BE LCSC	
1155	1	0.02%	0.06%	DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y	
1170	1	0.02%	0.08%	CC REQUIRED	
1267	1	0.02%	0.09%	SENCI REQUIRED WHEN NC FIELD IS LY OR LX AND REQTP IS A OR B	
1285	1	0.02%	0.11%	ACTL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION	
1435	1	0.02%	0.12%	CIC MUST BE 4 NUMERICS	
1450	1	0.02%	0.14%	INITIATOR TELEPHONE NUMBER MUST BE A MINIMUM OF 10 NUMERICS	
1457	1	0.02%	0.15%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED	
1490	1	0.02%	0.17%	DRC MUST BE 3 ALPHANUMERICS	
1495	1	0.02%	0.18%	DSGCON-TELNO MUST BE MINIMUM OF 10 NUMERICS	
1520	1	0.02%	0.20%	FAX NO-INIT REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION	
1525	1	0.02%	0.21%	FAX NO-INIT MUST BE 10 NUMERICS	
1575	1	0.02%	0.23%	TEL NO DSGCON FORMAT MUST BE 10 NUMERICS IN THE FIRST TEN POSITIONS	
2050	1	0.02%	0.24%	LOCNUM=000 SASD PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION	
2070	1	0.02%	0.26%	LOCNUM=000 SATH PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION	
2084	1	0.02%	0.27%	LOCNUM=000 SADLO REQUIRED WHEN SASO IS NOT POPULATED AND SASN IS PRESENT	
2099	1	0.02%	0.29%	LOCNUM=000 CITY-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION	
2200	1	0.02%	0.30%	EATN MUST BE 10 NUMERICS	
2350	1	0.02%	0.32%	ERL REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION	
3085	1	0.02%	0.33%	REFNUM=0001-TELNO= TC OPT VALID ENTRIES ARE:00, 03, 05, 08, 21, 23, 25, 26, 31, 51, 81	
3090	1	0.02%	0.35%	REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTP	
3100	1	0.02%	0.37%	LOCNUM=000 LNUM=00001 TELNO= CHAN/PAIR REQUIRED WHEN CABLE ID IS POPULATED	
3104	1	0.02%	0.38%	LNUM=00000 CHAN/PAIR MUST BE 4 ALPHANUMERICS FOR LINE SHARE	
3165	1	0.02%	0.40%	REFNUM=0001-TELNO=TBE PROHIBITED ON THIS ACTIVITY FOR THIS REQTYPE	
3210	1	0.02%	0.41%	LOCNUM=000 LNUM=00001 TELNO=FEATURE DETAIL PROHIBITED WITH LINE ACTIVITY OF W, P, L OR B	
3460	1	0.02%	0.43%	LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQTP/LNA TYPE COMBINATION (STOP EDIT)	
3470	1	0.02%	0.44%	LOCNUM=000 LNUM=00001 TELNO=LNUM MUST BE UNIQUE WITHIN EACH LOCNUM EXCEPT FOR REQTP E-IS	
3765	1	0.02%	0.46%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC OR A VALID LPIC CODE WHEN LNA IS G, N	
4015	1	0.02%	0.47%	REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY	

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 Attachment 2I

AGGREGATE ORDER TYPES				ERROR DETAILS (Fatal Errors)	
Error Type (by error code)	Count	%	Σ %	Error Description	
4022	1	0.02%	0.49%	DLNUM=001 LTN=DLNUM MUST BE 4 NUMERICS	
4097	1	0.02%	0.50%	DLNUM=0001 LTN= LTY PROHIBITED WITH LACT Z	
4115	1	0.02%	0.52%	SIC REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3	
4120	1	0.02%	0.53%	DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED	
4125	1	0.02%	0.55%	SIC MUST BE 4 NUMERICS	
4165	1	0.02%	0.56%	DLNUM=0001 LTN= DOI PROHIBITED WITH LACT Z	
4205	1	0.02%	0.58%	DLNUM=0001 LTN REQUIRED	
4225	1	0.02%	0.59%	DLNUM=0001 LTN= LNLN PROHIBITED WITH LACT Z	
4230	1	0.02%	0.61%	DLNUM=0001 LTN= LNFN PROHIBITED WITH LACT Z	
4280	1	0.02%	0.62%	DLNUM=0001 LTN= TITLE1 DATA INVALID	
4315	1	0.02%	0.64%	DLNUM=0001 LTN=LANO PROHIBITED WITH LACT Z	
4345	1	0.02%	0.65%	DLNUM=0001 LTN= LASN PROHIBITED WITH LACT Z	
4350	1	0.02%	0.67%	DLNUM=0001 LTN= LATH PROHIBITED WITH LACT Z	
4375	1	0.02%	0.68%	DLNUM=0001 LTN= LALOC PROHIBITED WITH LACT Z	
4480	1	0.02%	0.70%	DLNUM=0001 LTN= YPH PROHIBITED WITH LACT Z	
4500	1	0.02%	0.71%	DLNUM=0001 LTN= SIC PROHIBITED WITH LACT Z	
4600	1	0.02%	0.73%	DLNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM	
4835	1	0.02%	0.75%	DACT ENTRY MUST BE N	
4895	1	0.02%	0.76%	DDALOC REQUIRED	
4900	1	0.02%	0.78%	DDAST REQUIRED	
4905	1	0.02%	0.79%	DDAZC REQUIRED	
5005	1	0.02%	0.81%	LOCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED; HNUM, HA, AND HID	
5105	1	0.02%	0.82%	LOCNUM=000 HNUM=000001 HLA=C HLA VALID ENTRIES ARE N, E OR D	
5115	1	0.02%	0.84%	LOCNUM=000 HNUM=000001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N	
5120	1	0.02%	0.85%	LOCNUM=000 HNUM=000001 HLA=D HLA OF D PROHIBITED WHEN HUNT GROUP ACTIVITY IS N OR E	
5175	1	0.02%	0.87%	HNUM=000001 HT=T0001--T0002 HT MUST BE 10 NUMERICS OR 14 NUMERICS WITH A HYPHEN IF HNTYP 1-4	
8110	1	0.02%	0.88%	LOCNUM= DNUM=000001 TC PER DATE IS INVALID, MUST BE LATER THAN THE LSR RECEIPT DATE	
8276	1	0.02%	0.90%	ADDRESS/TN LSO INVALID; DUE DATE COULD NOT BE CALCULATED	
8277	1	0.02%	0.91%	CANNOT DETERMINE ADDRESS; TN WORKING AT MORE THAN ONE LOCATION	
1023	2	0.03%	0.94%	NO ORIGINAL LSR FOUND FOR THIS SUP	
1040	2	0.03%	0.97%	VER MUST BE SPACES OR ZEROES FOR 850	

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS
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AGGREGATE ORDER TYPES				ERROR DETAILS (Fatal Errors)	
Error Type (by error code)	Count	%	Σ %	Error Description	
1070	2	0.03%	1.00%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE	
1135	2	0.03%	1.03%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER	
1145	2	0.03%	1.06%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS	
1200	2	0.03%	1.10%	SUP REQUIRED WHEN VER IS GREATER THAN 00	
1330	2	0.03%	1.13%	BAN1 MUST = E, N OR VALID BILLING ACCOUNT NUMBER FORMAT	
1345	2	0.03%	1.16%	TOS REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION (STOP EDIT)	
1392	2	0.03%	1.19%	TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTP OF A,B,C,F OR J (STOP EDIT)	
1453	2	0.03%	1.22%	BAN1 REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION	
2040	2	0.03%	1.25%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION	
2110	2	0.03%	1.28%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION AT THIS LOCATION	
2355	2	0.03%	1.31%	ERL PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION	
3422	2	0.03%	1.34%	LNUM=00001 LNA MUST BE N OR D IF REQTP IS A DIGITAL, DATA DESIGNED (DS1)	
4185	2	0.03%	1.37%	DLNUM=0002 LTN= DOI DATA INVALID WITH LTY 3	
4200	2	0.03%	1.40%	DLNUM=0001 LTN MUST BE 10 NUMERICS	
4830	2	0.03%	1.43%	ONLY ONE DACT PER LSR	
1065	3	0.05%	1.48%	AN MUST BE 10 OR 13 ALPHANUMERICS	
1140	3	0.05%	1.52%	DDDO REQUIRED WHEN ACT IS T AND REQTP IS A, E, M, OR N	
1290	3	0.05%	1.57%	ACTL MUST BE 11 ALPHANUMERICS	
1430	3	0.05%	1.61%	CIC REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION	
2090	3	0.05%	1.66%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION	
2130	3	0.05%	1.70%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION	
3110	3	0.05%	1.75%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID	
3115	3	0.05%	1.79%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTP/ACT/LNA COMBINATION	
3430	3	0.05%	1.84%	FOR REQTP E,F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X	
3730	3	0.05%	1.89%	LNUM=00004 TELNO= FPI INVALID ON REQTP/LNA COMBINATION	
3735	3	0.05%	1.93%	LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V	
3755	3	0.05%	1.98%	LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V	
8180	3	0.05%	2.02%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED	
1007	4	0.06%	2.08%	DUPLICATE CC, PON, VER	
2067	4	0.06%	2.14%	LOCBAN MUST BE 10 OR 13 ALPHANUMERICS	
2115	4	0.06%	2.21%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS	

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AGGREGATE ORDER TYPES				ERROR DETAILS (Fatal Errors)	
Error Type (by error code)	Count	%	Σ %	Error Description	
3385	4	0.06%	2.27%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE D, G, N, P, V, W OR X IF ACT IS V, P OR Q	
3705	4	0.06%	2.33%	LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMERIC INCLUDING HYPHEN	
4475	4	0.06%	2.39%	DLNUM=0002 LTN= INVALID YPH ENTRY	
5030	4	0.06%	2.45%	LOCNUM=000 HNUM=00001 HA OF E PROHIBITED ON ACT TYPE N, T, P OR Q	
5110	4	0.06%	2.51%	LOCNUM=001 HNUM=00001 HLA=N HLA OF N PROHIBITED WHEN HUNT GROUP ACTIVITY IS E	
5135	4	0.06%	2.57%	LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E	
1157	5	0.08%	2.65%	DFDT PROHIBITED FOR THIS REQTP/LNA COMBINATION	
1166	5	0.08%	2.72%	CHC IS PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION	
2095	5	0.08%	2.80%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION	
3140	5	0.08%	2.87%	LOCNUM=000 LNUM=00001 TELNO= ECKKT REQUIRED WHEN EAN OR LEAN IS POPULATED	
8005	5	0.08%	2.95%	DNUM=00001 TC OPT PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION	
1025	6	0.09%	3.04%	VER MUST BE GREATER THAN PREVIOUS VERSION	
3750	6	0.09%	3.13%	LNUM=00001 TELNO= PIC INVALID ON REQTP/LNA COMBINATION	
3770	6	0.09%	3.22%	LNUM=00001 TELNO= LPIC INVALID ON REQTP/LNA COMBINATION	
4160	6	0.09%	3.32%	DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6	
4180	6	0.09%	3.41%	DLNUM=0001 LTN= DOI VALUE MUST BE ZERO	
1215	7	0.11%	3.51%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS	
1390	7	0.11%	3.62%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTP IS JB	
1515	7	0.11%	3.73%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS	
1540	7	0.11%	3.83%	TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS	
3045	7	0.11%	3.94%	REFNUM=0001 ECKKT MUST BE CLT, CLF OR CLS FORMAT	
3205	7	0.11%	4.05%	LOCNUM=000 LNUM=00001 TELNO= FEATURE DETAIL REQUIRED WHEN FA IS C	
3965	7	0.11%	4.15%	LNUM=00001 TELNO=BLOCK INVALID WITH BA ENTRY OF N OR Z	
4061	7	0.11%	4.26%	DLNUM=0001 LTN= LASN,ADI,OR LALOC REQUIRED FOR REQTP J, RTY OF LML, AND LACT OF N	
4090	7	0.11%	4.37%	DLNUM=0001 LTN= VALID LTY REQUIRED	
5015	7	0.11%	4.47%	HTQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST	
1275	8	0.12%	4.59%	PORTTYP PROHIBITED ON THIS REQTP/ACT TYPE COMBINATION	
3415	8	0.12%	4.72%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B	
4000	8	0.12%	4.84%	DL DATA ELEMENTS REQUIRED	
4030	8	0.12%	4.96%	DLNUM=0001 LTN= LACT REQUIRED	
4485	8	0.12%	5.08%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM	

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REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS
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AGGREGATE ORDER TYPES				ERROR DETAILS (Fatal Errors)	
Error Type (by error code)	Count	%	Σ %	Error Description	
4510	8	0.12%	5.20%	DLNUM=0001 LTN=ONLY ONE SIC ALLOWED PER ACCOUNT	
2055	9	0.14%	5.34%	LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION	
2109	9	0.14%	5.48%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION	
4505	9	0.14%	5.61%	DLNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P	
3431	10	0.15%	5.77%	ONLY LNA OF N OR D ALLOWED WITH LNA OF G	
4110	10	0.15%	5.92%	DLNUM=0001 LTN=4 VALID STYC C, SH, SI, OR SL REQUIRED	
3035	11	0.17%	6.08%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS	
3380	11	0.17%	6.25%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N IF ACT IS N	
3427	11	0.17%	6.42%	LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQTP/ACT TYP COMBINATION	
6050	11	0.17%	6.59%	REQTP/LOOP TYPE COMBINATION INVALID	
1110	12	0.18%	6.77%	INVALID REQTP - ACCOUNT ACTIVITY TYPE COMBINATION	
2065	12	0.18%	6.95%	LOCBAN REQUIRED	
1640	13	0.20%	7.15%	NO ORIGINAL LSR FOUND FOR THIS SUP	
4020	13	0.20%	7.35%	DLNUM=0001 LTN= DLNUM MUST BE UNIQUE	
4075	13	0.20%	7.54%	MAIN LISTING REQUIRED	
1180	14	0.21%	7.76%	INVALID REQTP/ACT TYPE COMBINATION (STOP EDIT)	
1455	14	0.21%	7.97%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS	
2085	14	0.21%	8.18%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION	
3155	14	0.21%	8.40%	LOCNUM=000 LNUM=00001 TELNO= FA PROHIBITED IF THE LNA IS D, W, P, L, B OR R	
3200	14	0.21%	8.61%	LOCNUM=000 LNUM=00001 TELNO= FEATURE PROHIBITED WITH LINE ACTIVITY OF W, P, L OR B	
4055	14	0.21%	8.82%	YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3	
1125	15	0.23%	9.05%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT	
3420	15	0.23%	9.28%	LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C	
8140	16	0.24%	9.52%	LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQTP E, F OR M FOR LNA C, G, N OR V	
8255	16	0.24%	9.77%	INVALID ACTIVITY TYPE	
8278	16	0.24%	10.01%	IS NOT A WORKING NUMBER; DUE DATE CANNOT BE CALCULATED	
4490	17	0.26%	10.27%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY	
2015	18	0.27%	10.54%	EU-STATE REQUIRED	
2060	19	0.29%	10.83%	LOCNUM=000 SASN REQUIRED WITH THIS REQTP/ACT TYP COMBINATION AT THIS LOCATION	
1050	20	0.30%	11.13%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE	
1605	20	0.30%	11.44%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD	

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AGGREGATE ORDER TYPES				ERROR DETAILS (Fatal Errors)
Error Type (by error code)	Count	%	Σ %	Error Description
2080	20	0.30%	11.74%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
3485	20	0.30%	12.05%	LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR
3190	21	0.32%	12.37%	LOCNUM=000 LNUM=00001 TELNO= FEATURE MUST BE 3, 5 OR 6 ALPHANUMERICS
3410	22	0.33%	12.70%	LNUM=00001 TELNO= LNA MUST BE X OR G IF OTN IS POPULATED
8275	24	0.37%	13.07%	ADDRESS/TN INVALID DUE DATE COULD NOT BE CALCULATED
3125	25	0.38%	13.45%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3050	27	0.41%	13.86%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3047	29	0.44%	14.30%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
4385	30	0.46%	14.76%	DLNUM=0001 LTN= INVALID LAST ENTRY
4478	33	0.50%	15.26%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3
4050	36	0.55%	15.80%	INVALID YPH ENTRY
6045	38	0.58%	16.38%	INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT)
8270	44	0.67%	17.05%	SUPPLEMENTAL ADDRESS NOT VALID
1635	48	0.73%	17.78%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
4837	49	0.75%	18.53%	DACT REQUIRED
1630	51	0.78%	19.30%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1131	56	0.85%	20.16%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
3135	68	1.03%	21.19%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED
1645	117	1.78%	22.97%	LSR/PON AGED OFF
1650	141	2.14%	25.11%	LSR/PON COMPLETED
2120	198	3.01%	28.13%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTY/ACT CODE
4065	243	3.70%	31.82%	DLNUM=&DLNM LTN=<N ASSOCIATED LACT COMBINATION I AND O IS MISSING
4045	250	3.80%	35.63%	REFNUM=0001-TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE
1030	485	7.38%	43.00%	VER MUST BE GREATER THAN PREVIOUS VERSION
1015	3,747	57.00%	100.00%	PON DUPLICATE ON INITIAL LSR
	6,574	100.00%		

ORDERING

AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TL IS REQUIRED FOR INWARD CATEGORY D USOC!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

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REPORT: FLOWTHROUGH ERROR ANALYSIS - 8825
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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS - 1000
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ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOLS & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKD0 CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERRORS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # , PON#.
1000	CORRECT SYSTEM ERRORS

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS - 1000
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ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCO SL & UEAMC-WHICH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERRAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF. ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCO SL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCO SL (NOT VALID ON LY--ORDER)

ORDERING

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 02/01/2002 - 02/28/2002

Supplemental Exhibit AJV-6
Attachment 2I

	PERCENT ACHIEVED FLOW- THROUGH	PERCENT FLOW- THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	52.65%	94.12%

ORDERING

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
 REPORT PERIOD: 02/01/2002 - 02/28/2002

Supplemental Exhibit AJV-6
 Attachment 21

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		Mechanized Interface Used		Manual		Rejects		Validated		Errors		Percent Achieved Flowthrough		Base Calculation		Percent Flow-through	
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual	Total Manual Fallout	Auto Clarification	Auto Clarification	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow-through		
1		0	93	93	22	15	56	8	3	5	48	65.75%	85.71%	94.12%			
2		118	0	118	11	7	100	7	3	4	93	86.92%	93.00%	96.88%			
3		83	0	83	37	11	35	13	9	4	22	32.35%	62.86%	70.97%			
4		4	0	4	0	0	4	0	0	0	4	100.00%	100.00%	100.00%			
5		626	0	626	308	79	239	89	48	41	150	29.64%	62.76%	75.76%			
6		0	521	521	107	37	377	90	88	2	287	59.54%	76.13%	76.53%			
7		486	0	486	202	89	195	41	17	24	154	41.29%	78.97%	90.06%			
8		0	573	573	323	69	181	52	29	23	129	26.82%	71.27%	81.65%			
9		5,493	0	5,493	1,409	408	3,676	155	22	133	3,521	71.10%	95.78%	99.38%			
10		31	0	31	29	1	1	1	1	0	0	0.00%	0.00%	0.00%			
11		98	0	98	48	6	44	14	6	8	30	35.71%	68.18%	83.33%			
12		0	13	13	5	3	5	2	0	2	3	37.50%	60.00%	100.00%			
13		92	0	92	32	31	29	9	1	8	20	37.74%	68.97%	95.24%			
14		2,334	0	2,334	663	183	1,488	56	8	48	1,432	68.09%	96.24%	99.44%			
15		0	57	57	34	12	11	4	1	3	7	16.67%	63.64%	87.50%			
16		1,502	0	1,502	292	122	1,088	75	42	33	1,013	75.20%	93.11%	96.02%			
17		32	0	32	20	7	5	0	0	0	5	20.00%	100.00%	100.00%			
18		0	758	758	337	111	310	86	38	48	224	37.40%	72.26%	85.50%			
19		160	0	160	84	20	56	9	3	6	47	35.07%	83.93%	94.00%			
20		0	1,883	1,883	1,797	86	0	0	0	0	0	0.00%	0.00%	0.00%			
21		0	87	87	23	3	61	20	15	5	41	51.90%	67.21%	73.21%			
22		0	2,468	2,468	916	279	1,273	300	125	175	973	48.31%	76.43%	88.62%			
23		56	0	56	11	6	39	4	1	3	35	74.47%	89.74%	97.22%			
24		24	0	24	14	2	8	3	1	2	5	25.00%	62.50%	83.33%			
25		596	0	596	253	64	279	41	16	25	238	46.94%	85.30%	93.70%			
26		197	0	197	117	5	75	54	46	8	21	11.41%	28.00%	31.34%			
27		61	0	61	30	7	24	13	9	4	11	22.00%	45.83%	55.00%			
ED Subtotal		11,993		11,993	3,560	1,048	7,385	584	233	351	6,801	64.20%	92.09%	96.69%			
TAG Subtotal			6,453	6,453	3,564	615	2,274	562	299	263	1,712	30.71%	75.29%	85.13%			
TOTAL INTERFACES		11,993	6,453	18,446	7,124	1,663	9,659	1,146	532	614	8,513	52.65%	88.14%	94.12%			

ORDERING

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS BY CLEC) Supplemental Exhibit AJV-6
 Attachment 21
 REPORT PERIOD: 02/01/2002 - 02/28/2002

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1		12
2		12
3		8
4		151
5		33
6		97
7		53
8		119
9		16
10		1
11		1
12		36
13		118
14		1
15		69
16		1
17		117
18		11
19		229
20		18
21		47
22		5
23		3
24		84
25		87
26		24
Total		1,353

Trunk Group Performance - Aggregate

Kentucky	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
CLEC	0.0000	0.0017	0.0000	0.0003	0.0002	0.0040	0.0398	0.8832	0.0604	0.0080	0.0594	0.0242	0.0234	0.0363	0.0166	0.0641	0.1617	0.2069	0.1213	0.1455	0.2240	0.1583	0.0178	4.8080
Difference	0.0000	-0.0017	0.0000	-0.0003	-0.0002	-0.0040	-0.0398	-0.8832	-0.0604	-0.0080	-0.0594	-0.0242	-0.0234	-0.0363	-0.0166	-0.0641	-0.1617	-0.2069	-0.1213	-0.1455	-0.2240	-0.1583	-0.0178	-4.8080
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0684	0.0000	0.0006	0.0000	0.0000	0.0060	0.0489	0.1386	0.2280	0.1002	0.3077	0.1987	0.1839	0.2534	0.1944	0.3628	0.5239	0.3725	0.1379	0.0945	0.1674	0.3622	0.0126	5.7091
Difference	-0.0684	0.0000	-0.0006	0.0000	0.0000	-0.0060	-0.0489	-0.1386	-0.2280	-0.1002	-0.3077	-0.1987	-0.1839	-0.2534	-0.1944	-0.3628	-0.5239	-0.3725	-0.1379	-0.0945	-0.1674	-0.3622	-0.0126	-5.7091
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0042	0.0016	0.3214	0.0000	0.0008	0.0196	0.0902	0.8472	0.6466	0.0823	0.2140	0.1569	0.1875	0.2517	0.1233	0.2476	0.2770	0.3735	0.1302	0.6647	0.2521	0.2480	0.0932	3.6630
Difference	-0.0042	-0.0016	-0.3214	0.0000	-0.0008	-0.0196	-0.0902	-0.8472	-0.6466	-0.0823	-0.2140	-0.1569	-0.1875	-0.2517	-0.1233	-0.2476	-0.2770	-0.3735	-0.1302	-0.6647	-0.2521	-0.2480	-0.0932	-3.6630
BellSouth	0.0043	0.0010	0.0000	0.0000	0.0000	0.0000	0.0219	0.0472	0.0092	0.0024	0.0221	0.0228	0.0223	0.0097	0.0146	0.0194	0.0274	0.0187	0.0117	0.0058	0.0041	0.0026	0.0030	0.0064
CLEC	-0.0043	-0.0010	0.0000	0.0000	0.0000	-0.0031	-0.0219	-0.0472	-0.0092	-0.0024	-0.0221	-0.0228	-0.0223	-0.0097	-0.0146	-0.0194	-0.0274	-0.0187	-0.0117	-0.0058	-0.0041	-0.0026	-0.0030	-0.0064
Difference	0.0000	0.0000	0.0000	0.0000	0.0000	0.0031	0.0438	0.0944	0.0184	0.0115	0.0442	0.0456	0.0446	0.0194	0.0340	0.0388	0.0548	0.0374	0.0234	0.0116	0.0082	0.0056	0.0060	0.0128
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0005	0.0001	0.0002	0.0001	0.0000	0.0095	0.0031	0.0488	0.0081	0.0002	0.0181	0.0770	0.0091	0.0015	0.0076	0.0118	0.1005	0.0098	0.0461	0.0009	0.0056	0.0070	0.0030	0.1427
Difference	-0.0005	-0.0001	-0.0002	-0.0001	0.0000	-0.0095	-0.0031	-0.0488	-0.0081	-0.0002	-0.0181	-0.0770	-0.0091	-0.0015	-0.0076	-0.0118	-0.1005	-0.0098	-0.0461	-0.0009	-0.0056	-0.0070	-0.0030	-0.1427
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0005	0.0007	0.0026	0.0000	0.0000	0.0096	0.1464	0.0572	0.1952	0.0149	0.0451	0.0173	0.0195	0.0701	0.0542	0.0691	0.0924	0.0606	0.0162	0.0007	0.0473	0.0892	0.0270	0.6331
Difference	-0.0005	-0.0007	-0.0026	0.0000	0.0000	-0.0096	-0.1464	-0.0572	-0.1952	-0.0149	-0.0451	-0.0173	-0.0195	-0.0701	-0.0542	-0.0691	-0.0924	-0.0606	-0.0162	-0.0007	-0.0473	-0.0892	-0.0270	-0.6331
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0861	0.0024	0.0027	0.0037	0.0043	0.0034	0.0000	0.0000	0.0067	0.0046	0.0024	0.0060	0.0039	0.0078	0.0163	0.0344	0.0574	0.0401	0.0155	0.0104	0.0458	0.0510	0.0080	0.0011
Difference	-0.0861	-0.0024	-0.0027	-0.0037	-0.0043	-0.0034	0.0000	0.0000	-0.0067	-0.0046	-0.0024	-0.0060	-0.0039	-0.0078	-0.0163	-0.0344	-0.0574	-0.0401	-0.0155	-0.0104	-0.0458	-0.0510	-0.0080	-0.0011
BellSouth	0.0000	0.0000	0.0000	0.0140	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0014	0.0000	0.0000	0.0000	0.0000	0.0095	0.0000	0.0042	0.0000	0.0002	0.0500	0.0000	0.0000	0.0060	0.0003	0.0008	0.0002	0.0000	0.0000	0.0000	0.0023	0.0502	0.0000	0.0096
Difference	-0.0014	0.0000	0.0000	-0.0000	0.0000	-0.0095	0.0000	-0.0042	0.0000	-0.0002	-0.0500	0.0000	0.0000	-0.0060	-0.0003	-0.0008	-0.0002	0.0000	0.0000	0.0000	-0.0023	-0.0502	0.0000	-0.0096
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0026	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0000	0.0000	0.0060	0.0000	0.0000	0.0000	0.0000	0.0000	0.0001	0.0000	0.0015	0.0015	0.0015	0.0009	0.0000	0.0045	0.0000	0.0004	0.0001	0.0000	0.0023	0.0028	0.0012	0.0000
Difference	0.0000	0.0000	-0.0060	0.0000	0.0000	0.0000	0.0000	0.0000	-0.0001	0.0000	-0.0015	-0.0005	0.0012	-0.0009	0.0000	-0.0045	0.0000	-0.0004	-0.0001	0.0000	-0.0023	-0.0028	-0.0012	0.0000
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0016	0.0029	0.0001	0.0066	0.0016	0.0008	0.0001	0.0000	0.0017	0.0273	0.0412	0.0346	0.0025	0.0000	0.0071	0.0202	0.0001	0.0000
Difference	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	-0.0016	-0.0029	-0.0001	-0.0066	-0.0016	-0.0008	-0.0001	0.0000	-0.0017	-0.0273	-0.0412	-0.0346	-0.0025	0.0000	-0.0071	-0.0202	-0.0001	0.0000
BellSouth	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	
CLEC	0.0000	0.0000	0.0000	0.0000	0.0046	0.0029	0.0000	0.0001	0.0056	0.0125	0.0369	0.0375	0.0391	0.0359	0.0994	0.0663	0.0994	0.0655	0.0077	0.0151	0.0757	0.0985	0.0034	0.0000
Difference	0.0000	0.0000	0.0000	0.0000	-0.0046	-0.0029	0.0000	-0.0001	-0.0056	-0.0125	-0.0369	-0.0375	-0.0391	-0.0359	-0.0994	-0.0663	-0.0994	-0.0655	-0.0077	-0.0151	-0.0757	-0.0985	-0.0034	0.0000
BellSouth	0.0006	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0022	0.0019	0.0000	0.0000
CLEC	0.0001	0.0000	0.0000	0.0190	0.0007	0.0277	0.0001	0.0000	0.0005	0.0015	0.0005	0.0038	0.0000	0.0000	0.0008	0.0406	0.0008	0.0000	0.0000	0.0000	0.0012	0.0053	0.0048	0.0009
Difference	0.0005	0.0000	0.0000	-0.0190	-0.0007	-0.0277	-0.0001	0.0000	-0.0005	-0.0015	-0.0005	-0.0038	0.0000	0.0000	-0.0008	-0.0406	-0.0008	0.0000	0.0000	0.0000	-0.0011	-0.0031	-0.0028	-0.0009