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January 15, 2003

DELIVERED BY HAND

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

Re: *Investigation Into Development of Electronic Interfaces for BellSouth's
Operations Support Systems; Docket 8354-U*

*Performance Measurements for Telecommunications Interconnection,
Unbundling and Resale; Docket No. 7892-U*

Dear Mr. McAlister:

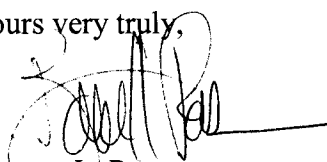
Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") would like to bring a matter that BellSouth recently discovered to the attention of the Commission and the parties. In its October 2002 Notification Report filed on September 2, 2002, BellSouth provided notice of a change to allow additional time to appropriately report completeness for Local Service Requests ("LSRs") received late in one month for which a FOC or Reject is sent early the following month by taking a "snapshot" of the data no earlier than the fourth day of the month. This change, which was Item No. 3 on the October 2002 Notification, was made to allow sufficient processing time for LSRs that are submitted at the end of the reporting month to be included in the data for Measure O-11 (Firm Order Confirmation and Reject Response Completeness). BellSouth has since discovered that this change was not implemented correctly, and BellSouth will be making additional coding changes with December 2002 data to address this problem.

Enclosed for filing please find an original and eighteen (18) copies, as well as an electronic version, of this letter. I would appreciate your returning the three (3) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

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Thank you for your attention to this matter, and please let me know if you have any questions or need additional information.

Yours very truly,



Bennett L. Ross

BLR:nvd

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)
Parties of Record (w/enclosure) (via electronic mail)

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8354-U/7892-U

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(01/13/03)