

BellSouth Monthly State Summary Kentucky, December 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Resale - Ordering									
% Rejected Service Requests - Mechanized									
A.1.1.1	Residence/KY(%)			9.74%	6,386				Diagnostic
A.1.1.2	Business/KY(%)			17.26%	197				Diagnostic
A.1.1.3	Design (Specials)/KY(%)								Diagnostic
A.1.1.4	PBX/KY(%)								Diagnostic
A.1.1.5	Centre/KY(%)								Diagnostic
A.1.1.6	ISDN/KY(%)								Diagnostic
% Rejected Service Requests - Partially Mechanized									
A.1.2.1	Residence/KY(%)			28.65%	1,047				Diagnostic
A.1.2.2	Business/KY(%)			57.32%	157				Diagnostic
A.1.2.3	Design (Specials)/KY(%)								Diagnostic
A.1.2.4	PBX/KY(%)			0.00%	1				Diagnostic
A.1.2.5	Centre/KY(%)								Diagnostic
A.1.2.6	ISDN/KY(%)								Diagnostic
% Rejected Service Requests - Non-Mechanized									
A.1.3.1	Residence/KY(%)			40.24%	82				Diagnostic
A.1.3.2	Business/KY(%)			42.99%	107				Diagnostic
A.1.3.3	Design (Specials)/KY(%)			20.00%	65				Diagnostic
A.1.3.4	PBX/KY(%)			0.00%	4				Diagnostic
A.1.3.5	Centre/KY(%)								Diagnostic
A.1.3.6	ISDN/KY(%)			28.57%	7				Diagnostic
Reject Interval - Mechanized									
A.1.4.1	Residence/KY(%)	>= 97% w in 1 hr		96.79%	624				NO
A.1.4.2	Business/KY(%)	>= 97% w in 1 hr		82.35%	34				NO
A.1.4.3	Design (Specials)/KY(%)	>= 97% w in 1 hr							
A.1.4.4	PBX/KY(%)	>= 97% w in 1 hr							
A.1.4.5	Centre/KY(%)	>= 97% w in 1 hr							
A.1.4.6	ISDN/KY(%)	>= 97% w in 1 hr							
Reject Interval - Partially Mechanized - 10 hours									
A.1.7.1	Residence/KY(%)	>= 85% w in 10 hrs		93.55%	310				YES
A.1.7.2	Business/KY(%)	>= 85% w in 10 hrs		96.77%	93				YES
A.1.7.3	Design (Specials)/KY(%)	>= 85% w in 10 hrs							
A.1.7.4	PBX/KY(%)	>= 85% w in 10 hrs							
A.1.7.5	Centre/KY(%)	>= 85% w in 10 hrs							
A.1.7.6	ISDN/KY(%)	>= 85% w in 10 hrs							
Reject Interval - Non-Mechanized									
A.1.8.1	Residence/KY(%)	>= 85% w in 24 hrs		100.00%	34				YES
A.1.8.2	Business/KY(%)	>= 85% w in 24 hrs		100.00%	48				YES
A.1.8.3	Design (Specials)/KY(%)	>= 85% w in 24 hrs		100.00%	22				YES
A.1.8.4	PBX/KY(%)	>= 85% w in 24 hrs							
A.1.8.5	Centre/KY(%)	>= 85% w in 24 hrs							
A.1.8.6	ISDN/KY(%)	>= 85% w in 24 hrs		100.00%	2				YES
FOC Timeliness - Mechanized									
A.1.9.1	Residence/KY(%)	>= 95% w in 3 hrs		96.74%	5,748				YES
A.1.9.2	Business/KY(%)	>= 95% w in 3 hrs		100.00%	159				YES
A.1.9.3	Design (Specials)/KY(%)	>= 95% w in 3 hrs							
A.1.9.4	PBX/KY(%)	>= 95% w in 3 hrs							
A.1.9.5	Centre/KY(%)	>= 95% w in 3 hrs							
A.1.9.6	ISDN/KY(%)	>= 95% w in 3 hrs							
FOC Timeliness - Partially Mechanized - 10 hours									
A.1.12.1	Residence/KY(%)	>= 85% w in 10 hrs		88.88%	854				YES

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	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Z Score	Equity
A.1.12.2	>= 85% w in 10 hrs	Business/KY (%)		76.19%	105				NO
A.1.12.3	>= 85% w in 10 hrs	Design (Specials)/KY (%)		0.00%	1				NO
A.1.12.4	>= 85% w in 10 hrs	PBX/KY (%)							
A.1.12.5	>= 85% w in 10 hrs	Centrex/KY (%)							
A.1.12.6	>= 85% w in 10 hrs	ISDN/KY (%)							
FOC Timeliness - Non-Mechanized									
A.1.13.1	>= 85% w in 36 hrs	Residence/KY (%)	45	97.78%					YES
A.1.13.2	>= 85% w in 36 hrs	Business/KY (%)	41	100.00%					YES
A.1.13.3	>= 85% w in 36 hrs	Design (Specials)/KY (%)	58	100.00%					YES
A.1.13.4	>= 85% w in 36 hrs	PBX/KY (%)	5	80.00%					NO
A.1.13.5	>= 85% w in 36 hrs	Centrex/KY (%)							
A.1.13.6	>= 85% w in 36 hrs	ISDN/KY (%)	4	100.00%					YES
FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	>= 95%	Residence/EDI/KY (%)	321	100.00%					YES
A.1.14.1.2	>= 95%	Residence/TAG/KY (%)	6,065	99.59%					YES
A.1.14.2.1	>= 95%	Business/EDI/KY (%)	1	100.00%					YES
A.1.14.2.2	>= 95%	Business/TAG/KY (%)	196	97.45%					YES
A.1.14.3.1	>= 95%	Design (Specials)/EDI/KY (%)							
A.1.14.3.2	>= 95%	Design (Specials)/TAG/KY (%)							
A.1.14.4.1	>= 95%	PBX/EDI/KY (%)							
A.1.14.4.2	>= 95%	PBX/TAG/KY (%)							
A.1.14.5.1	>= 95%	Centrex/EDI/KY (%)							
A.1.14.5.2	>= 95%	Centrex/TAG/KY (%)							
A.1.14.6.1	>= 95%	ISDN/EDI/KY (%)							
A.1.14.6.2	>= 95%	ISDN/TAG/KY (%)							
FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	>= 95%	Residence/EDI/KY (%)	107	100.00%					YES
A.1.15.1.2	>= 95%	Residence/TAG/KY (%)	940	100.00%					YES
A.1.15.2.1	>= 95%	Business/EDI/KY (%)							
A.1.15.2.2	>= 95%	Business/TAG/KY (%)	157	100.00%					YES
A.1.15.3.1	>= 95%	Design (Specials)/EDI/KY (%)							
A.1.15.3.2	>= 95%	Design (Specials)/TAG/KY (%)							
A.1.15.4.1	>= 95%	PBX/EDI/KY (%)							
A.1.15.4.2	>= 95%	PBX/TAG/KY (%)	1	100.00%					YES
A.1.15.5.1	>= 95%	Centrex/EDI/KY (%)							
A.1.15.5.2	>= 95%	Centrex/TAG/KY (%)							
A.1.15.6.1	>= 95%	ISDN/EDI/KY (%)							
A.1.15.6.2	>= 95%	ISDN/TAG/KY (%)							
FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	>= 95%	Residence/KY (%)	82	91.46%					NO
A.1.16.2	>= 95%	Business/KY (%)	107	81.31%					NO
A.1.16.3	>= 95%	Design (Specials)/KY (%)	65	98.46%					YES
A.1.16.4	>= 95%	PBX/KY (%)	4	75.00%					NO
A.1.16.5	>= 95%	Centrex/KY (%)							
A.1.16.6	>= 95%	ISDN/KY (%)	7	85.71%					NO
FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
A.1.17.1.1	>= 95%	Residence/EDI/KY (%)	321	69.78%					NO
A.1.17.1.2	>= 95%	Residence/TAG/KY (%)	6,040	99.49%					YES
A.1.17.2.1	>= 95%	Business/EDI/KY (%)	1	100.00%					YES
A.1.17.2.2	>= 95%	Business/TAG/KY (%)	191	98.43%					YES
A.1.17.3.1	>= 95%	Design (Specials)/EDI/KY (%)							
A.1.17.3.2	>= 95%	Design (Specials)/TAG/KY (%)							
A.1.17.4.1	>= 95%	PBX/EDI/KY (%)							
A.1.17.4.2	>= 95%	PBX/TAG/KY (%)							
A.1.17.5.1	>= 95%	Centrex/EDI/KY (%)							
A.1.17.5.2	>= 95%	Centrex/TAG/KY (%)							

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	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.17.6.1								
A.1.17.6.2								
FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized								
A.1.18.1.1			92.52%	107				NO
A.1.18.1.2			92.13%	940				NO
A.1.18.2.1								NO
A.1.18.2.2			75.80%	157				NO
A.1.18.3.1								NO
A.1.18.3.2								NO
A.1.18.4.1								NO
A.1.18.4.2			100.00%	1				YES
A.1.18.5.1								NO
A.1.18.5.2								NO
A.1.18.6.1								NO
A.1.18.6.2								NO
FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized								
A.1.19.1			90.67%	75				NO
A.1.19.2			93.10%	87				NO
A.1.19.3			89.06%	64				NO
A.1.19.4			100.00%	3				YES
A.1.19.5								NO
A.1.19.6			100.00%	6				YES

Resale - Provisioning

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.1.1.1.1								YES
A.2.1.1.1.2								YES
A.2.1.1.2.1								YES
A.2.1.1.2.2								YES
A.2.1.2.1.1								YES
A.2.1.2.1.2								YES
A.2.1.2.2.1								YES
A.2.1.2.2.2								YES
A.2.1.3.1.1								YES
A.2.1.3.1.2								YES
A.2.1.3.2.1								YES
A.2.1.3.2.2								YES
A.2.1.4.1.1								YES
A.2.1.4.1.2								YES
A.2.1.4.2.1								YES
A.2.1.4.2.2								YES
A.2.1.5.1.1								YES
A.2.1.5.1.2								YES
A.2.1.5.2.1								YES
A.2.1.5.2.2								YES
A.2.1.6.1.1								YES
A.2.1.6.1.2								YES
A.2.1.6.2.1								YES
A.2.1.6.2.2								YES

Field Orders

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.2.1.1.1								YES
A.2.2.1.1.2								YES
A.2.2.1.1.3								YES
A.2.2.1.2.1								YES
A.2.2.1.2.2								YES
A.2.2.1.2.3								YES

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	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.8.6								
% Jeopardy Notice >= 48 hours - Mechanized								
A.2.9.1	Residence/KY (%)		100.00%	14				Diagnostic
A.2.9.2	Business/KY (%)							Diagnostic
A.2.9.3	Design (Specials)/KY (%)							Diagnostic
A.2.9.4	PBX/KY (%)							Diagnostic
A.2.9.5	Centrex/KY (%)							Diagnostic
A.2.9.6	ISDN/KY (%)							Diagnostic
% Jeopardy Notice >= 48 hours - Non-Mechanized								
A.2.10.1	Residence/KY (%)							Diagnostic
A.2.10.2	Business/KY (%)							Diagnostic
A.2.10.3	Design (Specials)/KY (%)							Diagnostic
A.2.10.4	PBX/KY (%)							Diagnostic
A.2.10.5	Centrex/KY (%)							Diagnostic
A.2.10.6	ISDN/KY (%)							Diagnostic
% Missed Installation Appointments								
A.2.11.1.1	Residence/<10 circuits/Dispatch/KY (%)	5,376	3.48%	230	0.02319	4.4287	YES	Diagnostic
A.2.11.1.2	Residence/>10 circuits/Non-Dispatch/KY (%)	98,609	0.05%	4,198	0.00045	0.7818	YES	Diagnostic
A.2.11.1.2	Residence/>10 circuits/Dispatch/KY (%)	6						Diagnostic
A.2.11.1.2	Residence/>=10 circuits/Non-Dispatch/KY (%)							Diagnostic
A.2.11.2.1	Business/<10 circuits/Dispatch/KY (%)	5,677	0.00%	48	0.01577	0.7596	YES	Diagnostic
A.2.11.2.1	Business/<10 circuits/Non-Dispatch/KY (%)	4,504	0.00%	183	0.00420	0.7405	YES	Diagnostic
A.2.11.2.2	Business/>10 circuits/Dispatch/KY (%)	26						Diagnostic
A.2.11.2.2	Business/>10 circuits/Non-Dispatch/KY (%)	2						Diagnostic
A.2.11.3.1	Design (Specials)/<10 circuits/Dispatch/KY (%)	395						Diagnostic
A.2.11.3.1	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)	36	0.00%	1	0.00000		YES	Diagnostic
A.2.11.3.2	Design (Specials)/>=10 circuits/Dispatch/KY (%)							Diagnostic
A.2.11.3.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)							Diagnostic
A.2.11.4.1	PBX/<10 circuits/Dispatch/KY (%)	15						Diagnostic
A.2.11.4.1	PBX/<10 circuits/Non-Dispatch/KY (%)	37	0.00%	4	0.00000		YES	Diagnostic
A.2.11.4.2	PBX/>=10 circuits/Dispatch/KY (%)							Diagnostic
A.2.11.4.2	PBX/>=10 circuits/Non-Dispatch/KY (%)	10	0.00%	1	0.00000		YES	Diagnostic
A.2.11.5.1	Centrex/<10 circuits/Dispatch/KY (%)	89						Diagnostic
A.2.11.5.1	Centrex/<10 circuits/Non-Dispatch/KY (%)	96	0.00%	1	0.00000		YES	Diagnostic
A.2.11.5.2	Centrex/>=10 circuits/Dispatch/KY (%)	10						Diagnostic
A.2.11.5.2	Centrex/>=10 circuits/Non-Dispatch/KY (%)	7						Diagnostic
A.2.11.6.1	ISDN/<10 circuits/Dispatch/KY (%)	111						Diagnostic
A.2.11.6.1	ISDN/<10 circuits/Non-Dispatch/KY (%)	69	0.00%	3	0.00000		YES	Diagnostic
A.2.11.6.2	ISDN/>=10 circuits/Dispatch/KY (%)	1						Diagnostic
A.2.11.6.2	ISDN/>=10 circuits/Non-Dispatch/KY (%)	5						Diagnostic
% Provisioning Troubles within 30 Days								
A.2.12.1.1	Residence/<10 circuits/Dispatch/KY (%)	5,546	7.55%	318	0.01632	0.7587	YES	Diagnostic
A.2.12.1.2	Residence/<10 circuits/Non-Dispatch/KY (%)	95,164	4.53%	4,014	0.00296	-3.4830	NO	Diagnostic
A.2.12.1.2	Residence/>=10 circuits/Dispatch/KY (%)	5						Diagnostic
A.2.12.1.2	Residence/>=10 circuits/Non-Dispatch/KY (%)							Diagnostic
A.2.12.2.1	Business/<10 circuits/Dispatch/KY (%)	4,271	12.24%	49	0.02477	-3.7047	NO	Diagnostic
A.2.12.2.1	Business/<10 circuits/Non-Dispatch/KY (%)	4,465	4.19%	191	0.01521	0.1617	YES	Diagnostic
A.2.12.2.2	Business/>=10 circuits/Dispatch/KY (%)	29						Diagnostic
A.2.12.2.2	Business/>=10 circuits/Non-Dispatch/KY (%)							Diagnostic
A.2.12.3.1	Design (Specials)/<10 circuits/Dispatch/KY (%)	443						Diagnostic
A.2.12.3.1	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)	17	0.00%					Diagnostic
A.2.12.3.2	Design (Specials)/>=10 circuits/Dispatch/KY (%)							Diagnostic
A.2.12.3.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)							Diagnostic
A.2.12.4.1	PBX/<10 circuits/Dispatch/KY (%)	10	0.00%					Diagnostic
A.2.12.4.1	PBX/<10 circuits/Non-Dispatch/KY (%)	23	16.67%	6	0.09349	-1.3177	YES	Diagnostic
A.2.12.4.2	PBX/>=10 circuits/Dispatch/KY (%)							Diagnostic
A.2.12.4.2	PBX/>=10 circuits/Non-Dispatch/KY (%)	7	0.00%	1	0.00000		YES	Diagnostic

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P-9	Centrex<10 circuits/Dispatch/KY (%)
P-9	Centrex<10 circuits/Non-Dispatch/KY (%)
P-9	Centrex>=10 circuits/Dispatch/KY (%)
P-9	Centrex>=10 circuits/Non-Dispatch/KY (%)
P-9	ISDN<10 circuits/Dispatch/KY (%)
P-9	ISDN<10 circuits/Non-Dispatch/KY (%)
P-9	ISDN>=10 circuits/Dispatch/KY (%)
P-9	ISDN>=10 circuits/Non-Dispatch/KY (%)

Average Completion Notice Interval - Mechanized

P-5	Residence<10 circuits/Dispatch/KY (hours)
P-5	Residence<10 circuits/Non-Dispatch/KY (hours)
P-5	Residence>=10 circuits/Dispatch/KY (hours)
P-5	Residence>=10 circuits/Non-Dispatch/KY (hours)
P-5	Business<10 circuits/Dispatch/KY (hours)
P-5	Business<10 circuits/Non-Dispatch/KY (hours)
P-5	Business>=10 circuits/Dispatch/KY (hours)
P-5	Business>=10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)<10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)<10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)>=10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)>=10 circuits/Non-Dispatch/KY (hours)
P-5	PBX<10 circuits/Dispatch/KY (hours)
P-5	PBX<10 circuits/Non-Dispatch/KY (hours)
P-5	PBX>=10 circuits/Dispatch/KY (hours)
P-5	PBX>=10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex<10 circuits/Dispatch/KY (hours)
P-5	Centrex<10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex>=10 circuits/Dispatch/KY (hours)
P-5	Centrex>=10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN<10 circuits/Dispatch/KY (hours)
P-5	ISDN<10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN>=10 circuits/Dispatch/KY (hours)
P-5	ISDN>=10 circuits/Non-Dispatch/KY (hours)

Average Completion Notice Interval - Non-Mechanized

P-5	Residence<10 circuits/Dispatch/KY (hours)
P-5	Residence<10 circuits/Non-Dispatch/KY (hours)
P-5	Residence>=10 circuits/Dispatch/KY (hours)
P-5	Residence>=10 circuits/Non-Dispatch/KY (hours)
P-5	Business<10 circuits/Dispatch/KY (hours)
P-5	Business<10 circuits/Non-Dispatch/KY (hours)
P-5	Business>=10 circuits/Dispatch/KY (hours)
P-5	Business>=10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)<10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)<10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)>=10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)>=10 circuits/Non-Dispatch/KY (hours)
P-5	PBX<10 circuits/Dispatch/KY (hours)
P-5	PBX<10 circuits/Non-Dispatch/KY (hours)
P-5	PBX>=10 circuits/Dispatch/KY (hours)
P-5	PBX>=10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex<10 circuits/Dispatch/KY (hours)
P-5	Centrex<10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex>=10 circuits/Dispatch/KY (hours)
P-5	Centrex>=10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN<10 circuits/Dispatch/KY (hours)
P-5	ISDN<10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN>=10 circuits/Dispatch/KY (hours)
P-5	ISDN>=10 circuits/Non-Dispatch/KY (hours)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Centrex	3.81%	105						
Centrex	0.83%	156						
Centrex	0.00%	13						
Centrex	0.00%	9						
ISDN	5.43%	129						
ISDN	0.00%	65	0.00%	6	0.00000			YES
ISDN	0.00%	3						

Res	3.64	5,076	0.53	202	21,693	1,55637	2,0016	YES
Res	1.19	98,071	0.33	4,073	13,070	0.20901	4.1032	YES
Res	0.02	6			0.000			
Res	0.93	5,563	2.94	36	9,747	1,62967	-1.2304	YES
Bus	1.35	4,454	0.51	138	15,547	1,34982	0.6200	YES
Bus	1.83	23			5,020			
Bus	0.21	2			0.156			
Design	213.88	320			454,349			
Design	37.98	33			69,431			
Design								
PBX	204.98	12			325,568			
PBX	4.04	32	0.20	1	15,476	15,71621	0.2441	YES
PBX								
PBX	0.30	10			0.106			
Centrex	8.98	88			61,373			
Centrex	1.61	95			6,651			
Centrex	0.02	10			0.000			
Centrex	4.21	7			6,611			
ISDN	67.50	73			94,559			
ISDN	0.52	61			2,107			
ISDN	0.02	1			0.000			
ISDN	28.51	5			63,208			

Diagnostic	14.02	17						Diagnostic
Diagnostic	12.31	28						Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic	5.73	7						Diagnostic
Diagnostic	3.57	25						Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic	23.00	1						Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic	0.16	2						Diagnostic
Diagnostic								Diagnostic
Diagnostic	0.02	1						Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic	9.44	3						Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

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Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

Total Service Order Cycle Time - Mechanized

A.2.17.1.1.1	P-10	Residence<10 circuits/Dispatch/KY (days)	4.74	165					Diagnostic
A.2.17.1.1.2	P-10	Residence<10 circuits/Non-Dispatch/KY (days)	0.54	3,309					Diagnostic
A.2.17.1.2	P-10	Residence>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.1.2.2	P-10	Residence>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.2.1	P-10	Business<10 circuits/Dispatch/KY (days)	2.35	19					Diagnostic
A.2.17.2.1.2	P-10	Business<10 circuits/Non-Dispatch/KY (days)	0.96	53					Diagnostic
A.2.17.2.2	P-10	Business>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.2.2.2	P-10	Business>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.4.1	P-10	PBX<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.4.1.2	P-10	PBX<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.4.2	P-10	PBX>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.4.2.2	P-10	PBX>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.5.1	P-10	Centrex<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.5.1.2	P-10	Centrex<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.5.2	P-10	Centrex>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.5.2.2	P-10	Centrex>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.6.1	P-10	ISDN<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.6.1.2	P-10	ISDN<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.6.2	P-10	ISDN>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.6.2.2	P-10	ISDN>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

Total Service Order Cycle Time - Partially Mechanized

A.2.18.1.1.1	P-10	Residence<10 circuits/Dispatch/KY (days)	2.71	15					Diagnostic
A.2.18.1.1.2	P-10	Residence<10 circuits/Non-Dispatch/KY (days)	1.10	502					Diagnostic
A.2.18.1.2	P-10	Residence>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.1.2.2	P-10	Residence>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.2.1	P-10	Business<10 circuits/Dispatch/KY (days)	3.25	4					Diagnostic
A.2.18.2.1.2	P-10	Business<10 circuits/Non-Dispatch/KY (days)	3.60	57					Diagnostic
A.2.18.2.2	P-10	Business>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.2.2.2	P-10	Business>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.3.1	P-10	Design (Specials)<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.3.2	P-10	Design (Specials)>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.4.1	P-10	PBX<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.4.1.2	P-10	PBX<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.4.2	P-10	PBX>=10 circuits/Dispatch/KY (days)	5.00	1					Diagnostic
A.2.18.4.2.2	P-10	PBX>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.5.1	P-10	Centrex<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.5.1.2	P-10	Centrex<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.5.2	P-10	Centrex>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.5.2.2	P-10	Centrex>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.6.1	P-10	ISDN<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.6.1.2	P-10	ISDN<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.6.2	P-10	ISDN>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.6.2.2	P-10	ISDN>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

Total Service Order Cycle Time - Non-Mechanized

A.2.19.1.1.1	P-10	Residence<10 circuits/Dispatch/KY (days)	2.50	8					Diagnostic
A.2.19.1.1.2	P-10	Residence<10 circuits/Non-Dispatch/KY (days)	2.80	15					Diagnostic
A.2.19.1.2.1	P-10	Residence>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.19.1.2.2	P-10	Residence>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.19.2.1.1	P-10	Business<10 circuits/Dispatch/KY (days)	8.00	1					Diagnostic
A.2.19.2.1.2	P-10	Business<10 circuits/Non-Dispatch/KY (days)	2.60	5					Diagnostic
A.2.19.2.2.1	P-10	Business>=10 circuits/Dispatch/KY (days)							Diagnostic

BellSouth Monthly State Summary Kentucky, December 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10	PBX/≥10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	Centrex/≤10 circuits/DispatchKY (days)							Diagnostic
P-10	Centrex/≤10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	Centrex/≥10 circuits/DispatchKY (days)							Diagnostic
P-10	Centrex/≥10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	ISDN/≤10 circuits/DispatchKY (days)							Diagnostic
P-10	ISDN/≤10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	ISDN/≥10 circuits/DispatchKY (days)							Diagnostic
P-10	ISDN/≥10 circuits/Non-DispatchKY (days)							Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

P-10	Residence/≤10 circuits/DispatchKY (days)	2.57		7				Diagnostic
P-10	Residence/≤10 circuits/Non-DispatchKY (days)	2.80		15				Diagnostic
P-10	Residence/≥10 circuits/DispatchKY (days)							Diagnostic
P-10	Residence/≥10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	Business/≤10 circuits/DispatchKY (days)	8.00		1				Diagnostic
P-10	Business/≤10 circuits/Non-DispatchKY (days)	2.60		5				Diagnostic
P-10	Business/≥10 circuits/DispatchKY (days)							Diagnostic
P-10	Business/≥10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	Design (Specials)/≤10 circuits/DispatchKY (days)							Diagnostic
P-10	Design (Specials)/≤10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	Design (Specials)/≥10 circuits/DispatchKY (days)	7.00		1				Diagnostic
P-10	Design (Specials)/≥10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	PBX/≤10 circuits/DispatchKY (days)							Diagnostic
P-10	PBX/≤10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	PBX/≥10 circuits/DispatchKY (days)							Diagnostic
P-10	PBX/≥10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	Centrex/≤10 circuits/DispatchKY (days)							Diagnostic
P-10	Centrex/≤10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	Centrex/≥10 circuits/DispatchKY (days)							Diagnostic
P-10	Centrex/≥10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	ISDN/≤10 circuits/DispatchKY (days)							Diagnostic
P-10	ISDN/≤10 circuits/Non-DispatchKY (days)							Diagnostic
P-10	ISDN/≥10 circuits/DispatchKY (days)	5.00		1				Diagnostic
P-10	ISDN/≥10 circuits/Non-DispatchKY (days)							Diagnostic

% Completions w/o Notice or < 24 hours

P	Residence/DispatchKY (%)	28.43%		204				Diagnostic
P	Residence/Non-DispatchKY (%)	79.43%		3,932				Diagnostic
P	Business/DispatchKY (%)	63.33%		30				Diagnostic
P	Business/Non-DispatchKY (%)	86.39%		147				Diagnostic
P	Design (Specials)/DispatchKY (%)							Diagnostic
P	Design (Specials)/Non-DispatchKY (%)	0.00%		1				Diagnostic
P	PBX/DispatchKY (%)							Diagnostic
P	PBX/Non-DispatchKY (%)	50.00%		2				Diagnostic
P	Centrex/DispatchKY (%)							Diagnostic
P	Centrex/Non-DispatchKY (%)							Diagnostic
P	ISDN/DispatchKY (%)	100.00%		1				Diagnostic
P	ISDN/Non-DispatchKY (%)							Diagnostic

Service Order Accuracy

P-11	Residence/≤10 circuits/DispatchKY (%)	100.00%		75				YES
P-11	Residence/≤10 circuits/Non-DispatchKY (%)	100.00%		75				YES
P-11	Residence/≥10 circuits/DispatchKY (%)	100.00%		5				YES
P-11	Residence/≥10 circuits/Non-DispatchKY (%)							YES
P-11	Business/≤10 circuits/DispatchKY (%)	95.00%		40				YES
P-11	Business/≤10 circuits/Non-DispatchKY (%)	100.00%		35				YES
P-11	Business/≥10 circuits/DispatchKY (%)	82.35%		17				NO
P-11	Business/≥10 circuits/Non-DispatchKY (%)	78.57%		28				NO
P-11	Design (Specials)/≤10 circuits/DispatchKY (%)	88.89%		63				NO
P-11	Design (Specials)/≤10 circuits/Non-DispatchKY (%)	100.00%		45				YES

Bellsouth Monthly State Summary Kentucky, December 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95%			100.00%	2				YES
>= 95%			100.00%	6				YES

A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/KY(%)						
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/KY(%)						

Resale - Maintenance and Repair

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-1	Residence/Dispatch/KY(%)	20,573	6.29%	525		0.01472	4.3618	YES
M&R-1	Residence/Non-Dispatch/KY(%)	7,612	3.13%	128		0.01446	-0.2896	YES
M&R-1	Business/Dispatch/KY(%)	2,369	2.47%	81		0.03232	2.0178	YES
M&R-1	Business/Non-Dispatch/KY(%)	894	0.00%	45		0.01439	0.6220	YES
M&R-1	Design (Specials)/Dispatch/KY(%)	266	0.00%	5		0.10733	0.9604	YES
M&R-1	Design (Specials)/Non-Dispatch/KY(%)	421	0.00%	3		0.04874	0.1462	YES
M&R-1	PBX/Dispatch/KY(%)	34	0.00%	3		0.14171	0.4151	YES
M&R-1	PBX/Non-Dispatch/KY(%)	16	0.00%	1		0.00000		YES
M&R-1	Centrex/Dispatch/KY(%)	162	0.00%	1		0.31524	0.3525	YES
M&R-1	Centrex/Non-Dispatch/KY(%)	53	0.00%	0				YES
M&R-1	ISDN/Dispatch/KY(%)	30	0.00%	0				YES
M&R-1	ISDN/Non-Dispatch/KY(%)	66	0.00%	1		0.12308	0.1231	YES

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-1	Residence/Dispatch/KY(%)	20,573	6.29%	525		0.01472	4.3618	YES
M&R-1	Residence/Non-Dispatch/KY(%)	7,612	3.13%	128		0.01446	-0.2896	YES
M&R-1	Business/Dispatch/KY(%)	2,369	2.47%	81		0.03232	2.0178	YES
M&R-1	Business/Non-Dispatch/KY(%)	894	0.00%	45		0.01439	0.6220	YES
M&R-1	Design (Specials)/Dispatch/KY(%)	266	0.00%	5		0.10733	0.9604	YES
M&R-1	Design (Specials)/Non-Dispatch/KY(%)	421	0.00%	3		0.04874	0.1462	YES
M&R-1	PBX/Dispatch/KY(%)	34	0.00%	3		0.14171	0.4151	YES
M&R-1	PBX/Non-Dispatch/KY(%)	16	0.00%	1		0.00000		YES
M&R-1	Centrex/Dispatch/KY(%)	162	0.00%	1		0.31524	0.3525	YES
M&R-1	Centrex/Non-Dispatch/KY(%)	53	0.00%	0				YES
M&R-1	ISDN/Dispatch/KY(%)	30	0.00%	0				YES
M&R-1	ISDN/Non-Dispatch/KY(%)	66	0.00%	1		0.12308	0.1231	YES

Customer Trouble Report Rate

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-2	Residence/Dispatch/KY(%)	814,836	2.67%	19,674		0.00115	-1.2534	YES
M&R-2	Residence/Non-Dispatch/KY(%)	814,836	0.65%	19,674		0.00070	4.0664	YES
M&R-2	Business/Dispatch/KY(%)	201,601	1.15%	7,066		0.00131	0.2192	YES
M&R-2	Business/Non-Dispatch/KY(%)	201,601	0.64%	7,066		0.00081	-2.3996	NO
M&R-2	Design (Specials)/Dispatch/KY(%)	44,815	0.53%	952		0.00252	0.2708	YES
M&R-2	Design (Specials)/Non-Dispatch/KY(%)	44,815	0.32%	952		0.00317	1.8666	YES
M&R-2	PBX/Dispatch/KY(%)	25,207	0.55%	546		0.00159	-2.6095	NO
M&R-2	PBX/Non-Dispatch/KY(%)	25,207	0.18%	546		0.00109	-1.0981	YES
M&R-2	Centrex/Dispatch/KY(%)	53,290	0.18%	555		0.00235	0.5263	YES
M&R-2	Centrex/Non-Dispatch/KY(%)	53,290	0.00%	555		0.00135	0.7391	YES
M&R-2	ISDN/Dispatch/KY(%)	68,750	0.00%	615		0.00085	0.5157	YES
M&R-2	ISDN/Non-Dispatch/KY(%)	68,750	0.16%	615		0.00125	-0.5307	YES

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-2	Residence/Dispatch/KY(%)	814,836	2.67%	19,674		0.00115	-1.2534	YES
M&R-2	Residence/Non-Dispatch/KY(%)	814,836	0.65%	19,674		0.00070	4.0664	YES
M&R-2	Business/Dispatch/KY(%)	201,601	1.15%	7,066		0.00131	0.2192	YES
M&R-2	Business/Non-Dispatch/KY(%)	201,601	0.64%	7,066		0.00081	-2.3996	NO
M&R-2	Design (Specials)/Dispatch/KY(%)	44,815	0.53%	952		0.00252	0.2708	YES
M&R-2	Design (Specials)/Non-Dispatch/KY(%)	44,815	0.32%	952		0.00317	1.8666	YES
M&R-2	PBX/Dispatch/KY(%)	25,207	0.55%	546		0.00159	-2.6095	NO
M&R-2	PBX/Non-Dispatch/KY(%)	25,207	0.18%	546		0.00109	-1.0981	YES
M&R-2	Centrex/Dispatch/KY(%)	53,290	0.18%	555		0.00235	0.5263	YES
M&R-2	Centrex/Non-Dispatch/KY(%)	53,290	0.00%	555		0.00135	0.7391	YES
M&R-2	ISDN/Dispatch/KY(%)	68,750	0.00%	615		0.00085	0.5157	YES
M&R-2	ISDN/Non-Dispatch/KY(%)	68,750	0.16%	615		0.00125	-0.5307	YES

Maintenance Average Duration

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	
M&R-3	Residence/Dispatch/KY(hours)	20,573	23.74	525		33.489	4.6268	YES	
M&R-3	Residence/Non-Dispatch/KY(hours)	7,612	8.19	128		23.495	2.09404	2.1368	YES
M&R-3	Business/Dispatch/KY(hours)	2,369	9.64	81		15.782	1.78332	1.2080	YES
M&R-3	Business/Non-Dispatch/KY(hours)	894	4.69	45		11.035	1.68582	-0.7083	YES
M&R-3	Design (Specials)/Dispatch/KY(hours)	266	3.61	5		97.568	44.04183	0.3059	YES
M&R-3	Design (Specials)/Non-Dispatch/KY(hours)	421	3.63	3		3.776	2.18794	-0.5169	YES
M&R-3	PBX/Dispatch/KY(hours)	34	12.34	3		11.607	6.99076	-0.7583	YES
M&R-3	PBX/Non-Dispatch/KY(hours)	16	0.13	1		1.988	2.04867	0.9281	YES
M&R-3	Centrex/Dispatch/KY(hours)	162	19.30	1		22.416	22.46478	-0.2729	YES
M&R-3	Centrex/Non-Dispatch/KY(hours)	53	0.00	0		11.926			YES
M&R-3	ISDN/Dispatch/KY(hours)	30	0.00	0		6.132			YES
M&R-3	ISDN/Non-Dispatch/KY(hours)	66	7.08	1		3.421	3.44632	-1.5182	YES

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	
M&R-3	Residence/Dispatch/KY(hours)	20,573	23.74	525		33.489	4.6268	YES	
M&R-3	Residence/Non-Dispatch/KY(hours)	7,612	8.19	128		23.495	2.09404	2.1368	YES
M&R-3	Business/Dispatch/KY(hours)	2,369	9.64	81		15.782	1.78332	1.2080	YES
M&R-3	Business/Non-Dispatch/KY(hours)	894	4.69	45		11.035	1.68582	-0.7083	YES
M&R-3	Design (Specials)/Dispatch/KY(hours)	266	3.61	5		97.568	44.04183	0.3059	YES
M&R-3	Design (Specials)/Non-Dispatch/KY(hours)	421	3.63	3		3.776	2.18794	-0.5169	YES
M&R-3	PBX/Dispatch/KY(hours)	34	12.34	3		11.607	6.99076	-0.7583	YES
M&R-3	PBX/Non-Dispatch/KY(hours)	16	0.13	1		1.988	2.04867	0.9281	YES
M&R-3	Centrex/Dispatch/KY(hours)	162	19.30	1		22.416	22.46478	-0.2729	YES
M&R-3	Centrex/Non-Dispatch/KY(hours)	53	0.00	0		11.926			YES
M&R-3	ISDN/Dispatch/KY(hours)	30	0.00	0		6.132			YES
M&R-3	ISDN/Non-Dispatch/KY(hours)	66	7.08	1		3.421	3.44632	-1.5182	YES

% Repeat Troubles within 30 Days

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-4	Residence/Dispatch/KY(%)	20,573	16.76%	525		0.01770	1.8636	YES
M&R-4	Residence/Non-Dispatch/KY(%)	7,612	10.94%	128		0.03380	1.9176	YES
M&R-4	Business/Dispatch/KY(%)	2,369	8.64%	81		0.04199	1.8826	YES
M&R-4	Business/Non-Dispatch/KY(%)	894	17.78%	45		0.05226	-0.8119	YES
M&R-4	Design (Specials)/Dispatch/KY(%)	266	20.06%	5		0.21525	0.6951	YES
M&R-4	Design (Specials)/Non-Dispatch/KY(%)	421	33.33%	3		0.28285	0.2071	YES
M&R-4	PBX/Dispatch/KY(%)	34	33.33%	3		0.21331	-0.8733	YES
M&R-4	PBX/Non-Dispatch/KY(%)	16	100.00%	1		0.34090	-2.5668	NO
M&R-4	Centrex/Dispatch/KY(%)	162	0.00%	1		0.29827	0.3300	YES
M&R-4	Centrex/Non-Dispatch/KY(%)	53	0.00%	0				YES
M&R-4	ISDN/Dispatch/KY(%)	30	0.00%	0				YES
M&R-4	ISDN/Non-Dispatch/KY(%)	66	100.00%	1		0.42223	-1.8301	NO

Res	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-4	Residence/Dispatch/KY(%)	20,573	16.76%	525		0.01770	1.8636	YES
M&R-4	Residence/Non-Dispatch/KY(%)	7,612	10.94%	128		0.03380	1.9176	YES
M&R-4	Business/Dispatch/KY(%)	2,369	8.64%	81		0.04199	1.8826	YES
M&R-4	Business/Non-Dispatch/KY(%)	894	17.78%	45		0.05226	-0.8119	YES
M&R-4	Design (Specials)/Dispatch/KY(%)	266	20.06%	5		0.21525	0.6951	YES
M&R-4	Design (Specials)/Non-Dispatch/KY(%)	421	33.33%	3		0.28285	0.2071	YES
M&R-4	PBX/Dispatch/KY(%)	34	33.33%	3		0.21331	-0.8733	YES
M&R-4	PBX/Non-Dispatch/KY(%)	16	100.00%	1		0.34090	-2.5668	NO
M&R-4	Centrex/Dispatch/KY(%)	162	0.00%	1		0.29827	0.3300	YES
M&R-4	Centrex/Non-Dispatch/KY(%)	53	0.00%	0				YES
M&R-4	ISDN/Dispatch/KY(%)	30	0.00%	0				YES
M&R-4	ISDN/Non-Dispatch/KY(%)	66	100.00%	1		0.42223	-1.8301	NO

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		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.3.5.1.1	Out of Service > 24 hours									
A.3.5.1.2	M&R-5 Residence/Dispatch(KY)(%)	Res	20.91%	12,575	14.55%	378	0.02123	0.04467	2.9944	YES
A.3.5.2.1	M&R-5 Residence/Non-Dispatch(KY)(%)	Res	10.68%	1,948	6.12%	49	0.04467	1.0197	1.0197	YES
A.3.5.2.2	M&R-5 Business/Dispatch(KY)(%)	Bus	7.12%	1,335	8.00%	50	0.03703	-0.2387	-0.2387	YES
A.3.5.3.1	M&R-5 Design (Specials)/Dispatch(KY)(%)	Design	1.34%	299	0.00%	34	0.02079	0.6434	0.6434	YES
A.3.5.3.2	M&R-5 Design (Specials)/Non-Dispatch(KY)(%)	Design	6.02%	266	0.00%	5	0.10733	0.5604	0.5604	YES
A.3.5.4.1	M&R-5 PBX/Dispatch(KY)(%)	PBX	0.71%	421	0.00%	3	0.04874	0.1462	0.1462	YES
A.3.5.4.2	M&R-5 PBX/Non-Dispatch(KY)(%)	PBX	0.00%	27	0.00%	2	0.00000			YES
A.3.5.5.1	M&R-5 Centrex/Dispatch(KY)(%)	Centrex	0.00%	12	0.00%	1	0.00000			YES
A.3.5.5.2	M&R-5 Centrex/Non-Dispatch(KY)(%)	Centrex	8.33%	96	0.00%	1	0.27782	0.3000	0.3000	YES
A.3.5.6.1	M&R-5 ISDN/Dispatch(KY)(%)	ISDN	5.26%	38	0.00%	0				YES
A.3.5.6.2	M&R-5 ISDN/Non-Dispatch(KY)(%)	ISDN	3.33%	30	0.00%	0				YES
			1.52%	66	0.00%	1	0.12308	0.1231	0.1231	YES

Resale - Billing										
Invoice Accuracy										
A.4.1	B-1	KY(%)	98.55%	\$97,402,303	99.81%	\$1,475,968	0.00010	-127.0343	-127.0343	YES
Mean Time to Deliver Invoices - CRIS										
A.4.2	B-2	Region(business days)	3.67	1	3.84	1,854				NO

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Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

Unbundled Network Elements - Ordering

% Rejected Service Requests - Mechanized		% Rejected Service Requests - Partially Mechanized		% Rejected Service Requests - Non-Mechanized	
B.1.1.1	O-7 Switch Ports(KY)(%)				
B.1.1.2	O-7 Local Interface Transport(KY)(%)				
B.1.1.3	O-7 Loop + Port Combinations(KY)(%)				
B.1.1.4	O-7 Combo Other(KY)(%)				
B.1.1.5	O-7 xDSL (ADSL, HDSL and UCL)(KY)(%)	12.76%	2,367		Diagnostic
B.1.1.6	O-7 ISDN Loop (UDN, UDC)(KY)(%)	21.74%	23		Diagnostic
B.1.1.7	O-7 Line Sharing(KY)(%)	19.35%	31		Diagnostic
B.1.1.8	O-7 2W Analog Loop Design(KY)(%)	0.00%	10		Diagnostic
B.1.1.9	O-7 2W Analog Loop Non-Design(KY)(%)	0.00%	2		Diagnostic
B.1.1.10	O-7 2W Analog Loop w/INP Design(KY)(%)				Diagnostic
B.1.1.11	O-7 2W Analog Loop w/INP Non-Design(KY)(%)				Diagnostic
B.1.1.12	O-13 2W Analog Loop w/LNP Design(KY)(%)				Diagnostic
B.1.1.13	O-13 2W Analog Loop w/LNP Non-Design(KY)(%)				Diagnostic
B.1.1.14	O-7 Other Design(KY)(%)				Diagnostic
B.1.1.15	O-7 Other Non-Design(KY)(%)	14.29%	14		Diagnostic
B.1.1.16	O-7 INP Standalone(KY)(%)	25.99%	654		Diagnostic
B.1.1.17	O-13 LNP Standalone(KY)(%)	13.17%	539		Diagnostic

B.1.2.1	O-7 Switch Ports(KY)(%)				
B.1.2.2	O-7 Local Interface Transport(KY)(%)				
B.1.2.3	O-7 Loop + Port Combinations(KY)(%)	26.13%	1,087		Diagnostic
B.1.2.4	O-7 Combo Other(KY)(%)	0.00%	1		Diagnostic
B.1.2.5	O-7 xDSL (ADSL, HDSL and UCL)(KY)(%)				Diagnostic
B.1.2.6	O-7 ISDN Loop (UDN, UDC)(KY)(%)	13.64%	22		Diagnostic
B.1.2.7	O-7 Line Sharing(KY)(%)	100.00%	2		Diagnostic
B.1.2.8	O-7 2W Analog Loop Design(KY)(%)				Diagnostic
B.1.2.9	O-7 2W Analog Loop Non-Design(KY)(%)				Diagnostic
B.1.2.10	O-7 2W Analog Loop w/INP Design(KY)(%)				Diagnostic
B.1.2.11	O-7 2W Analog Loop w/INP Non-Design(KY)(%)				Diagnostic
B.1.2.12	O-13 2W Analog Loop w/LNP Design(KY)(%)	0.00%	4		Diagnostic
B.1.2.13	O-13 2W Analog Loop w/LNP Non-Design(KY)(%)				Diagnostic
B.1.2.14	O-7 Other Design(KY)(%)	16.67%	6		Diagnostic
B.1.2.15	O-7 Other Non-Design(KY)(%)	63.79%	58		Diagnostic
B.1.2.16	O-7 INP Standalone(KY)(%)				Diagnostic
B.1.2.17	O-13 LNP Standalone(KY)(%)	19.92%	241		Diagnostic

B.1.3.1	O-7 Switch Ports(KY)(%)				
B.1.3.2	O-7 Local Interface Transport(KY)(%)				
B.1.3.3	O-7 Loop + Port Combinations(KY)(%)	51.09%	139		Diagnostic
B.1.3.4	O-7 Combo Other(KY)(%)				Diagnostic
B.1.3.5	O-7 xDSL (ADSL, HDSL and UCL)(KY)(%)	25.00%	4		Diagnostic
B.1.3.6	O-7 ISDN Loop (UDN, UDC)(KY)(%)	8.82%	34		Diagnostic
B.1.3.7	O-7 Line Sharing(KY)(%)	66.67%	3		Diagnostic
B.1.3.8	O-7 2W Analog Loop Design(KY)(%)	25.00%	28		Diagnostic
B.1.3.9	O-7 2W Analog Loop Non-Design(KY)(%)				Diagnostic
B.1.3.10	O-7 2W Analog Loop w/INP Design(KY)(%)				Diagnostic
B.1.3.11	O-7 2W Analog Loop w/INP Non-Design(KY)(%)				Diagnostic
B.1.3.12	O-13 2W Analog Loop w/LNP Design(KY)(%)				Diagnostic
B.1.3.13	O-13 2W Analog Loop w/LNP Non-Design(KY)(%)				Diagnostic
B.1.3.14	O-7 Other Design(KY)(%)	50.00%	2		Diagnostic
B.1.3.15	O-7 Other Non-Design(KY)(%)	36.17%	47		Diagnostic
B.1.3.16	O-7 INP Standalone(KY)(%)	40.00%	95		Diagnostic
B.1.3.17	O-13 LNP Standalone(KY)(%)	18.75%	80		Diagnostic

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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Reject Interval - Mechanized								
B.1.4.1	O-8 Switch Ports/KY(%)	>= 97% w/in 1 hr						
B.1.4.2	O-8 Local Interface Transports/KY(%)	>= 97% w/in 1 hr						
B.1.4.3	O-8 Loop + Port Combinations/KY(%)	>= 97% w/in 1 hr	93.05%	302				NO
B.1.4.4	O-8 Combo Other/KY(%)	>= 97% w/in 1 hr						
B.1.4.5	O-8 XDSL (ADSL, HDSL and UCL)/KY(%)	>= 97% w/in 1 hr	100.00%	5				YES
B.1.4.6	O-8 ISDN Loop (UDN, UDC)/KY(%)	>= 97% w/in 1 hr						
B.1.4.7	O-8 Line Sharing/KY(%)	>= 97% w/in 1 hr	14.29%	7				NO
B.1.4.8	O-8 2W Analog Loop Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.9	O-8 2W Analog Loop Non-Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.10	O-8 2W Analog Loop w/INP Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.11	O-8 2W Analog Loop w/INP Non-Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.12	O-14 2W Analog Loop w/LNP Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.13	O-14 2W Analog Loop w/LNP Non-Design/KY(%)	>= 97% w/in 1 hr						
B.1.4.14	O-8 Other Design/KY(%)	>= 97% w/in 1 hr	100.00%	2				YES
B.1.4.15	O-8 Other Non-Design/KY(%)	>= 97% w/in 1 hr	94.12%	170				NO
B.1.4.16	O-8 INP Standalone/KY(%)	>= 97% w/in 1 hr						
B.1.4.17	O-14 LNP Standalone/KY(%)	>= 97% w/in 1 hr	97.18%	71				YES
Reject Interval - Partially Mechanized - 10 hours								
B.1.7.1	O-8 Switch Ports/KY(%)	>= 85% w/in 10 hrs						
B.1.7.2	O-8 Local Interface Transports/KY(%)	>= 85% w/in 10 hrs						
B.1.7.3	O-8 Loop + Port Combinations/KY(%)	>= 85% w/in 10 hrs	96.21%	290				YES
B.1.7.4	O-8 Combo Other/KY(%)	>= 85% w/in 10 hrs						
B.1.7.5	O-8 XDSL (ADSL, HDSL and UCL)/KY(%)	>= 85% w/in 10 hrs						
B.1.7.6	O-8 ISDN Loop (UDN, UDC)/KY(%)	>= 85% w/in 10 hrs						
B.1.7.7	O-8 Line Sharing/KY(%)	>= 85% w/in 10 hrs	20.00%	5				NO
B.1.7.8	O-8 2W Analog Loop Design/KY(%)	>= 85% w/in 10 hrs	100.00%	2				YES
B.1.7.9	O-8 2W Analog Loop Non-Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.10	O-8 2W Analog Loop w/INP Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.11	O-8 2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.12	O-14 2W Analog Loop w/LNP Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.13	O-14 2W Analog Loop w/LNP Non-Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.14	O-8 Other Design/KY(%)	>= 85% w/in 10 hrs						
B.1.7.15	O-8 Other Non-Design/KY(%)	>= 85% w/in 10 hrs	100.00%	1				YES
B.1.7.16	O-8 INP Standalone/KY(%)	>= 85% w/in 10 hrs	100.00%	37				YES
B.1.7.17	O-14 LNP Standalone/KY(%)	>= 85% w/in 10 hrs	92.00%	50				YES
Reject Interval - Non-Mechanized								
B.1.8.1	O-8 Switch Ports/KY(%)	>= 85% w/in 24 hrs						
B.1.8.2	O-8 Local Interface Transports/KY(%)	>= 85% w/in 24 hrs						
B.1.8.3	O-8 Loop + Port Combinations/KY(%)	>= 85% w/in 24 hrs	98.65%	74				YES
B.1.8.4	O-8 Combo Other/KY(%)	>= 85% w/in 24 hrs						
B.1.8.5	O-8 XDSL (ADSL, HDSL and UCL)/KY(%)	>= 85% w/in 24 hrs	100.00%	1				YES
B.1.8.6	O-8 ISDN Loop (UDN, UDC)/KY(%)	>= 85% w/in 24 hrs	100.00%	4				YES
B.1.8.7	O-8 Line Sharing/KY(%)	>= 85% w/in 24 hrs	100.00%	5				YES
B.1.8.8	O-8 2W Analog Loop Design/KY(%)	>= 85% w/in 24 hrs	100.00%	2				YES
B.1.8.9	O-8 2W Analog Loop Non-Design/KY(%)	>= 85% w/in 24 hrs	100.00%	7				YES
B.1.8.10	O-8 2W Analog Loop w/INP Design/KY(%)	>= 85% w/in 24 hrs						
B.1.8.11	O-8 2W Analog Loop w/INP Non-Design/KY(%)	>= 85% w/in 24 hrs						
B.1.8.12	O-14 2W Analog Loop w/LNP Design/KY(%)	>= 85% w/in 24 hrs						
B.1.8.13	O-14 2W Analog Loop w/LNP Non-Design/KY(%)	>= 85% w/in 24 hrs						
B.1.8.14	O-8 Other Design/KY(%)	>= 85% w/in 24 hrs	100.00%	1				YES
B.1.8.15	O-8 Other Non-Design/KY(%)	>= 85% w/in 24 hrs	100.00%	17				YES
B.1.8.16	O-8 INP Standalone/KY(%)	>= 85% w/in 24 hrs	100.00%	38				YES
B.1.8.17	O-14 LNP Standalone/KY(%)	>= 85% w/in 24 hrs	87.50%	16				YES
FOC Timeliness - Mechanized								
B.1.9.1	O-9 Switch Ports/KY(%)	>= 95% w/in 3 hrs						
B.1.9.2	O-9 Local Interface Transports/KY(%)	>= 95% w/in 3 hrs						

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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
>= 95% w in 3 hrs			99.46%	2,042				YES
>= 95% w in 3 hrs			100.00%	18				YES
>= 95% w in 3 hrs			100.00%	30				YES
>= 95% w in 3 hrs			100.00%	10				YES
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs			100.00%	10				YES
>= 95% w in 3 hrs			94.19%	482				NO
>= 95% w in 3 hrs			100.00%	465				YES

FOC Timeliness - Partially Mechanized - 10 hours

>= 85% w in 10 hrs								
>= 85% w in 10 hrs			93.97%	862				YES
>= 85% w in 10 hrs			100.00%	1				YES
>= 85% w in 10 hrs			100.00%	22				YES
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs			75.00%	4				NO
>= 85% w in 10 hrs			100.00%	5				YES
>= 85% w in 10 hrs			92.31%	26				YES
>= 85% w in 10 hrs			91.87%	209				YES

FOC Timeliness - Non-Mechanized

>= 85% w in 36 hrs								
>= 85% w in 36 hrs			98.36%	61				YES
>= 85% w in 36 hrs			100.00%	3				YES
>= 85% w in 36 hrs			100.00%	31				YES
>= 85% w in 36 hrs			100.00%	25				YES
>= 85% w in 36 hrs			100.00%	1				YES
>= 85% w in 36 hrs			100.00%	16				YES
>= 85% w in 36 hrs								
>= 85% w in 36 hrs								
>= 85% w in 36 hrs			100.00%	2				YES
>= 85% w in 36 hrs			100.00%	27				YES
>= 85% w in 36 hrs			100.00%	56				YES
>= 85% w in 36 hrs			100.00%	1				YES
>= 85% w in 36 hrs			100.00%	69				YES

FOC & Reject Response Completeness - Mechanized

>= 95%								
>= 95%								
>= 95%								
>= 95%			100.00%	44				YES
>= 95%			98.86%	2,323				YES

B.19.3	Loop + Port Combinations/KY(%)
B.19.4	Combo Other/KY(%)
B.19.5	xDSL (ADSL, HDSL, and UCL)/KY(%)
B.19.6	ISDN Loop (UDN, UDC)/KY(%)
B.19.7	Line Shaming/KY(%)
B.19.8	2W Analog Loop Design/KY(%)
B.19.9	2W Analog Loop w/INP Design/KY(%)
B.19.10	2W Analog Loop w/INP Non-Design/KY(%)
B.19.11	2W Analog Loop w/INP Non-Design/KY(%)
B.19.12	2W Analog Loop w/LNP Design/KY(%)
B.19.13	2W Analog Loop w/LNP Non-Design/KY(%)
B.19.14	Other Design/KY(%)
B.19.15	Other Non-Design/KY(%)
B.19.16	INP Standalone/KY(%)
B.19.17	LNP Standalone/KY(%)

FOC Timeliness - Partially Mechanized - 10 hours

B.1.12.1	Switch Ports/KY(%)
B.1.12.2	Local Interface Transport/KY(%)
B.1.12.3	Loop + Port Combinations/KY(%)
B.1.12.4	Combo Other/KY(%)
B.1.12.5	xDSL (ADSL, HDSL, and UCL)/KY(%)
B.1.12.6	ISDN Loop (UDN, UDC)/KY(%)
B.1.12.7	Line Shaming/KY(%)
B.1.12.8	2W Analog Loop Design/KY(%)
B.1.12.9	2W Analog Loop Non-Design/KY(%)
B.1.12.10	2W Analog Loop w/INP Design/KY(%)
B.1.12.11	2W Analog Loop w/INP Non-Design/KY(%)
B.1.12.12	2W Analog Loop w/LNP Design/KY(%)
B.1.12.13	2W Analog Loop w/LNP Non-Design/KY(%)
B.1.12.14	Other Design/KY(%)
B.1.12.15	Other Non-Design/KY(%)
B.1.12.16	INP Standalone/KY(%)
B.1.12.17	LNP Standalone/KY(%)

FOC Timeliness - Non-Mechanized

B.1.13.1	Switch Ports/KY(%)
B.1.13.2	Local Interface Transport/KY(%)
B.1.13.3	Loop + Port Combinations/KY(%)
B.1.13.4	Combo Other/KY(%)
B.1.13.5	xDSL (ADSL, HDSL, and UCL)/KY(%)
B.1.13.6	ISDN Loop (UDN, UDC)/KY(%)
B.1.13.7	Line Shaming/KY(%)
B.1.13.8	2W Analog Loop Design/KY(%)
B.1.13.9	2W Analog Loop Non-Design/KY(%)
B.1.13.10	2W Analog Loop w/INP Design/KY(%)
B.1.13.11	2W Analog Loop w/INP Non-Design/KY(%)
B.1.13.12	2W Analog Loop w/LNP Design/KY(%)
B.1.13.13	2W Analog Loop w/LNP Non-Design/KY(%)
B.1.13.14	Other Design/KY(%)
B.1.13.15	Other Non-Design/KY(%)
B.1.13.16	INP Standalone/KY(%)
B.1.13.17	LNP Standalone/KY(%)

FOC & Reject Response Completeness - Mechanized

B.1.14.1.1	Switch Ports/EDI/KY(%)
B.1.14.1.2	Switch Ports/TAG/KY(%)
B.1.14.2.1	Local Interface Transport/EDI/KY(%)
B.1.14.2.2	Local Interface Transport/TAG/KY(%)
B.1.14.3.1	Loop + Port Combinations/EDI/KY(%)
B.1.14.3.2	Loop + Port Combinations/TAG/KY(%)

**Bellsouth Monthly State Summary
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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.14.4.1	O-11	Combo Other/EDIJKY (%)	>= 95%					
B.1.14.4.2	O-11	Combo Other/TAGKY (%)	>= 95%					
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDIJKY (%)	>= 95%	10				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAGKY (%)	>= 95%	13				YES
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDIJKY (%)	>= 95%					
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAGKY (%)	>= 95%					
B.1.14.7.1	O-11	Line Sharing/EDIJKY (%)	>= 95%	1				YES
B.1.14.7.2	O-11	Line Sharing/TAGKY (%)	>= 95%	30				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDIJKY (%)	>= 95%					
B.1.14.8.2	O-11	2W Analog Loop Design/TAGKY (%)	>= 95%	10				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDIJKY (%)	>= 95%					
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAGKY (%)	>= 95%	2				NO
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDIJKY (%)	>= 95%					
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAGKY (%)	>= 95%					
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDIJKY (%)	>= 95%					
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAGKY (%)	>= 95%					
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDIJKY (%)	>= 95%					
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAGKY (%)	>= 95%					
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDIJKY (%)	>= 95%					
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAGKY (%)	>= 95%					
B.1.14.14.1	O-11	Other Design/EDIJKY (%)	>= 95%	12				NO
B.1.14.14.2	O-11	Other Design/TAGKY (%)	>= 95%	2				YES
B.1.14.15.1	O-11	Other Non-Design/EDIJKY (%)	>= 95%	614				YES
B.1.14.15.2	O-11	Other Non-Design/TAGKY (%)	>= 95%	40				YES
B.1.14.16.1	O-11	INP Standalone/EDIJKY (%)	>= 95%					
B.1.14.16.2	O-11	INP Standalone/TAGKY (%)	>= 95%					
B.1.14.17.1	O-11	LNP Standalone/EDIJKY (%)	>= 95%					
B.1.14.17.2	O-11	LNP Standalone/TAGKY (%)	>= 95%	539				YES

FOC & Reject Response Completeness - Partially Mechanized

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.15.1.1	O-11	Switch Ports/EDIJKY (%)	>= 95%					
B.1.15.1.2	O-11	Switch Ports/TAGKY (%)	>= 95%					
B.1.15.2.1	O-11	Local Interface Transport/EDIJKY (%)	>= 95%					
B.1.15.2.2	O-11	Local Interface Transport/TAGKY (%)	>= 95%					
B.1.15.3.1	O-11	Loop + Port Combinations/EDIJKY (%)	>= 95%	24				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAGKY (%)	>= 95%	1,063				YES
B.1.15.4.1	O-11	Combo Other/EDIJKY (%)	>= 95%					
B.1.15.4.2	O-11	Combo Other/TAGKY (%)	>= 95%					
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDIJKY (%)	>= 95%	1				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAGKY (%)	>= 95%					
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDIJKY (%)	>= 95%					
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAGKY (%)	>= 95%					
B.1.15.7.1	O-11	Line Sharing/EDIJKY (%)	>= 95%					
B.1.15.7.2	O-11	Line Sharing/TAGKY (%)	>= 95%					
B.1.15.8.1	O-11	2W Analog Loop Design/EDIJKY (%)	>= 95%	2				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAGKY (%)	>= 95%	20				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDIJKY (%)	>= 95%	1				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAGKY (%)	>= 95%	1				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDIJKY (%)	>= 95%					
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAGKY (%)	>= 95%					
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDIJKY (%)	>= 95%					
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAGKY (%)	>= 95%	4				YES
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDIJKY (%)	>= 95%					
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAGKY (%)	>= 95%					
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDIJKY (%)	>= 95%					
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAGKY (%)	>= 95%					
B.1.15.14.1	O-11	Other Design/EDIJKY (%)	>= 95%	1				YES
B.1.15.14.2	O-11	Other Design/TAGKY (%)	>= 95%	5				YES
B.1.15.15.1	O-11	Other Non-Design/EDIJKY (%)	>= 95%	40				YES
B.1.15.15.2	O-11	Other Non-Design/TAGKY (%)	>= 95%	18				YES

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Table with columns: Benchmark / Analog, BST Measure, BST Volume, CLEC Measure, CLEC Volume, Standard Deviation, Standard Error, ZScore, Equity

Table with columns: BST Measure, BST Volume, CLEC Measure, CLEC Volume, Standard Deviation, Standard Error, ZScore, Equity

Table with columns: BST Measure, BST Volume, CLEC Measure, CLEC Volume, Standard Deviation, Standard Error, ZScore, Equity

Table with columns: Benchmark / Analog, BST Measure, BST Volume, CLEC Measure, CLEC Volume, Standard Deviation, Standard Error, ZScore, Equity

Table with columns: BST Measure, BST Volume, CLEC Measure, CLEC Volume, Standard Deviation, Standard Error, ZScore, Equity

Table with columns: BST Measure, BST Volume, CLEC Measure, CLEC Volume, Standard Deviation, Standard Error, ZScore, Equity

B.1.15.16.1 INP Standalone/EDIJKY(%) >= 95%
B.1.15.16.2 INP Standalone/TAGJKY(%) >= 95%
B.1.15.17.1 LNP Standalone/EDIJKY(%) >= 95%
B.1.15.17.2 LNP Standalone/TAGJKY(%) >= 95%

B.1.16.1 Switch Ports/KY(%) >= 95%
B.1.16.2 Local Interface Transport/KY(%) >= 95%
B.1.16.3 Loop + Port Combinations/KY(%) >= 95%
B.1.16.4 Combo Other/KY(%) >= 95%
B.1.16.5 XDSL (ADSL, HDSL, and UCL)/KY(%) >= 95%
B.1.16.6 ISDN Loop (UDN, UDC)/KY(%) >= 95%
B.1.16.7 Line Sharing/KY(%) >= 95%
B.1.16.8 2W Analog Loop Design/KY(%) >= 95%
B.1.16.9 2W Analog Loop Non-Design/KY(%) >= 95%
B.1.16.10 2W Analog Loop w/INP Design/KY(%) >= 95%
B.1.16.11 2W Analog Loop w/INP Non-Design/KY(%) >= 95%
B.1.16.12 2W Analog Loop w/LNP Design/KY(%) >= 95%
B.1.16.13 2W Analog Loop w/LNP Non-Design/KY(%) >= 95%
B.1.16.14 Other Design/KY(%) >= 95%
B.1.16.15 Other Non-Design/KY(%) >= 95%
B.1.16.16 INP Standalone/KY(%) >= 95%
B.1.16.17 LNP Standalone/KY(%) >= 95%

FOC & Reject Response Completeness (Multiple Responses) - Mechanized

B.1.17.1.1 Switch Ports/EDIJKY(%) >= 95%
B.1.17.1.2 Switch Ports/TAGJKY(%) >= 95%
B.1.17.2.1 Local Interface Transport/EDIJKY(%) >= 95%
B.1.17.2.2 Local Interface Transport/TAGJKY(%) >= 95%
B.1.17.3.1 Loop + Port Combinations/EDIJKY(%) >= 95%
B.1.17.3.2 Loop + Port Combinations/TAGJKY(%) >= 95%
B.1.17.4.1 Combo Other/EDIJKY(%) >= 95%
B.1.17.4.2 Combo Other/TAGJKY(%) >= 95%
B.1.17.5.1 XDSL (ADSL, HDSL, and UCL)/EDIJKY(%) >= 95%
B.1.17.5.2 XDSL (ADSL, HDSL, and UCL)/TAGJKY(%) >= 95%
B.1.17.6.1 ISDN Loop (UDN, UDC)/EDIJKY(%) >= 95%
B.1.17.6.2 ISDN Loop (UDN, UDC)/TAGJKY(%) >= 95%
B.1.17.7.1 Line Sharing/EDIJKY(%) >= 95%
B.1.17.7.2 Line Sharing/TAGJKY(%) >= 95%
B.1.17.8.1 2W Analog Loop Design/EDIJKY(%) >= 95%
B.1.17.8.2 2W Analog Loop Design/TAGJKY(%) >= 95%
B.1.17.9.1 2W Analog Loop Non-Design/EDIJKY(%) >= 95%
B.1.17.9.2 2W Analog Loop Non-Design/TAGJKY(%) >= 95%
B.1.17.10.1 2W Analog Loop w/INP Design/EDIJKY(%) >= 95%
B.1.17.10.2 2W Analog Loop w/INP Design/TAGJKY(%) >= 95%
B.1.17.11.1 2W Analog Loop w/INP Non-Design/EDIJKY(%) >= 95%
B.1.17.11.2 2W Analog Loop w/INP Non-Design/TAGJKY(%) >= 95%
B.1.17.12.1 2W Analog Loop w/LNP Design/EDIJKY(%) >= 95%
B.1.17.12.2 2W Analog Loop w/LNP Design/TAGJKY(%) >= 95%
B.1.17.13.1 2W Analog Loop w/LNP Non-Design/EDIJKY(%) >= 95%
B.1.17.13.2 2W Analog Loop w/LNP Non-Design/TAGJKY(%) >= 95%
B.1.17.14.1 Other Design/EDIJKY(%) >= 95%
B.1.17.14.2 Other Design/TAGJKY(%) >= 95%
B.1.17.15.1 Other Non-Design/EDIJKY(%) >= 95%
B.1.17.15.2 Other Non-Design/TAGJKY(%) >= 95%
B.1.17.16.1 INP Standalone/EDIJKY(%) >= 95%
B.1.17.16.2 INP Standalone/TAGJKY(%) >= 95%
B.1.17.17.1 LNP Standalone/EDIJKY(%) >= 95%
B.1.17.17.2 LNP Standalone/TAGJKY(%) >= 95%

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	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.1.1	>= 95%								
B.1.18.1.2	>= 95%								
B.1.18.2.1	>= 95%								
B.1.18.2.2	>= 95%								
B.1.18.3.1	>= 95%				24				NO
B.1.18.3.2	>= 95%				1,061				NO
B.1.18.4.1	>= 95%								
B.1.18.4.2	>= 95%								
B.1.18.5.1	>= 95%								YES
B.1.18.5.2	>= 95%				1				
B.1.18.6.1	>= 95%								
B.1.18.6.2	>= 95%								
B.1.18.7.1	>= 95%				2				NO
B.1.18.7.2	>= 95%				20				NO
B.1.18.8.1	>= 95%				1				YES
B.1.18.8.2	>= 95%				1				YES
B.1.18.9.1	>= 95%								
B.1.18.9.2	>= 95%								
B.1.18.10.1	>= 95%								
B.1.18.10.2	>= 95%								
B.1.18.11.1	>= 95%								
B.1.18.11.2	>= 95%								
B.1.18.12.1	>= 95%				4				YES
B.1.18.12.2	>= 95%								
B.1.18.13.1	>= 95%								
B.1.18.13.2	>= 95%								
B.1.18.14.1	>= 95%				1				YES
B.1.18.14.2	>= 95%				5				YES
B.1.18.15.1	>= 95%				40				NO
B.1.18.15.2	>= 95%				18				NO
B.1.18.16.1	>= 95%								
B.1.18.16.2	>= 95%								
B.1.18.17.1	>= 95%				241				YES
B.1.18.17.2	>= 95%								

FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.19.1	>= 95%								
B.1.19.2	>= 95%								
B.1.19.3	>= 95%				129				YES
B.1.19.4	>= 95%								
B.1.19.5	>= 95%				4				YES
B.1.19.6	>= 95%				33				YES
B.1.19.7	>= 95%				30				YES
B.1.19.8	>= 95%				3				YES
B.1.19.9	>= 95%				23				YES
B.1.19.10	>= 95%								
B.1.19.11	>= 95%								
B.1.19.12	>= 95%								
B.1.19.13	>= 95%								
B.1.19.14	>= 95%				2				NO
B.1.19.15	>= 95%				43				NO
B.1.19.16	>= 95%				91				YES
B.1.19.17	>= 95%				1				YES
B.1.19.18	>= 95%				78				NO

Unbundled Network Elements - Provisioning

Order Completion Interval	R&B (POTS)	R&B (POTS)	R&B (POTS)
P-4 Switch Ports<10 circuits/DispatchKY(days)	4.38	9.972	16.157
P-4 Switch Ports<10 circuits/Non-DispatchKY(days)	0.90	99.600	1.836
P-4 Switch Ports>=10 circuits/DispatchKY(days)	9.04	27	11.759

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B.2.1.1.2.2	P-4	Switch Ports/=>=10 circuits/Non-Dispatch/KY (days)	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.2.1.1	P-4	Local Interface Transport/=>=10 circuits/Dispatch/KY (days)	4.00	2			4.243			
B.2.1.2.1.2	P-4	Local Interface Transport/=>=10 circuits/Dispatch/KY (days)	15.70	314	30.00	1	15.036	15.05980	-0.9497	YES
B.2.1.2.2.1	P-4	Local Interface Transport/=>=10 circuits/Dispatch/KY (days)								
B.2.1.2.2.2	P-4	Local Interface Transport/=>=10 circuits/Dispatch/KY (days)								
B.2.1.3.1.1	P-4	Loop + Port Combinations/=>=10 circuits/Dispatch/KY (days)	4.42	10,064	2.19	66	16.126	1.99153	1.1195	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/=>=10 circuits/Dispatch/KY (days)	0.91	99,757	0.49	1,737	1.636	0.04443	9.3589	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/=>=10 circuits/Dispatch/KY (days)	0.33	53,322	0.33	1,391	0.291	0.00791	0.2795	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/=>=10 circuits/Dispatch/KY (days)	1.56	46,435	1.12	346	2.518	0.13586	3.2325	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/=>=10 circuits/Dispatch/KY (days)	8.26	38			10.664			
B.2.1.3.2.3	P-4	Loop + Port Combinations/=>=10 circuits/Dispatch/KY (days)	2.28	19			2.050			
B.2.1.3.2.4	P-4	Loop + Port Combinations/=>=10 circuits/Dispatch/KY (days)	0.33	4			0.000			
B.2.1.4.1.1	P-4	Combo Other/=>=10 circuits/Dispatch/KY (days)	2.80	15			2.007			
B.2.1.4.1.2	P-4	Combo Other/=>=10 circuits/Dispatch/KY (days)	5.21	10,563	11.89	9	16.839	5.61551	-1.1885	YES
B.2.1.4.2.1	P-4	Combo Other/=>=10 circuits/Dispatch/KY (days)	5.21	10,563			15.064			
B.2.1.4.2.2	P-4	Combo Other/=>=10 circuits/Dispatch/KY (days)	8.26	38			10.664			
B.2.1.4.2.3	P-4	Combo Other/=>=10 circuits/Dispatch/KY (days)	8.26	38			2.746			
B.2.1.5.3.1	P-4	XDSL (ADSL, HDSL, and UCL)/=>=6 circuits/Dispatch/KY (days)	4.09	385	5.00	6	1.935	0.79605	-1.1431	YES
B.2.1.5.3.2	P-4	XDSL (ADSL, HDSL, and UCL)/=>=6 circuits/Dispatch/KY (days)	3.70	1,027			0.967			
B.2.1.5.4.1	P-4	XDSL (ADSL, HDSL, and UCL)/=>=6 circuits/Dispatch/KY (days)	13.19	42	10.00	10	7.712	2.71359	1.1756	YES
B.2.1.5.4.2	P-4	XDSL (ADSL, HDSL, and UCL)/=>=6 circuits/Dispatch/KY (days)	0.87	35			0.644			
B.2.1.6.4.1	P-4	UNE ISDN/=>=6 circuits/Dispatch/KY (days)								
B.2.1.6.4.2	P-4	UNE ISDN/=>=6 circuits/Dispatch/KY (days)	1.00	1			0.000			
B.2.1.6.5.1	P-4	UNE ISDN/=>=6 circuits/Dispatch/KY (days)								
B.2.1.6.5.2	P-4	UNE ISDN/=>=6 circuits/Dispatch/KY (days)								
B.2.1.7.3.1	P-4	Line Shaming/=>=6 circuits/Dispatch/KY (days)	4.09	385	4.60	5	1.935	0.87091	-0.5856	YES
B.2.1.7.3.2	P-4	Line Shaming/=>=6 circuits/Dispatch/KY (days)	3.70	1,027	3.73	41	0.967	0.13813	-0.2172	YES
B.2.1.7.4.1	P-4	Line Shaming/=>=6 circuits/Dispatch/KY (days)			4.00	1				
B.2.1.7.4.2	P-4	Line Shaming/=>=6 circuits/Dispatch/KY (days)								
B.2.1.7.5.1	P-4	Line Shaming/=>=6 circuits/Dispatch/KY (days)								
B.2.1.7.5.2	P-4	Line Shaming/=>=6 circuits/Dispatch/KY (days)								
B.2.1.8.1.1	P-4	2W Analog Loop Design/=>=14 circuits/Non-Dispatch/KY (days)	4.42	10,064			16.126			
B.2.1.8.1.2	P-4	2W Analog Loop Design/=>=14 circuits/Non-Dispatch/KY (days)	4.42	10,064			1.836			
B.2.1.8.2.1	P-4	2W Analog Loop Design/=>=14 circuits/Non-Dispatch/KY (days)	8.26	38			10.664			
B.2.1.8.2.2	P-4	2W Analog Loop Design/=>=14 circuits/Non-Dispatch/KY (days)	8.26	38			2.050			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/=>=10 circuits/Dispatch/KY (days)	4.38	9,972	3.50	2	16.157	11.42560	0.0771	YES
B.2.1.9.1.2	P-4	2W Analog Loop Non-Design/=>=10 circuits/Dispatch/KY (days)	1.56	46,363			2.518			
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/=>=10 circuits/Dispatch/KY (days)	9.04	27			11.759			
B.2.1.9.2.2	P-4	2W Analog Loop Non-Design/=>=10 circuits/Dispatch/KY (days)	4.00	2			2.007			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/=>=10 circuits/Dispatch/KY (days)	4.42	10,064			16.126			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/=>=10 circuits/Dispatch/KY (days)	4.42	10,064			1.836			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/=>=10 circuits/Dispatch/KY (days)	8.26	38			10.664			
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/=>=10 circuits/Dispatch/KY (days)	8.26	38			2.050			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	4.38	9,972			16.157			
B.2.1.11.1.2	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	1.56	46,363			2.518			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	9.04	27			11.759			
B.2.1.11.2.2	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	4.00	2			2.007			
B.2.1.12.1.1	P-4	2W Analog Loop w/INP Design/=>=10 circuits/Dispatch/KY (days)	4.42	10,064			16.126			
B.2.1.12.1.2	P-4	2W Analog Loop w/INP Design/=>=10 circuits/Dispatch/KY (days)	4.42	10,064			1.836			
B.2.1.12.2.1	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	8.26	38			10.664			
B.2.1.12.2.2	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	8.26	38			2.050			
B.2.1.13.1.1	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	4.38	9,972	5.00	1	16.157	16.15743	-0.0383	YES
B.2.1.13.1.2	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	1.56	46,363			2.518			
B.2.1.13.2.1	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	9.04	27			11.759			
B.2.1.13.2.2	P-4	2W Analog Loop w/INP Non-Design/=>=10 circuits/Dispatch/KY (days)	4.00	2			2.007			

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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.14.1.1	Other Design<10 circuits/DispatchKY (days)	499			22,043			
B.2.1.14.1.2	Other Design<10 circuits/Non-DispatchKY (days)	79			15,084			
B.2.1.14.2.1	Other Design>=10 circuits/DispatchKY (days)	5			2,746			
B.2.1.14.2.2	Other Design>=10 circuits/Non-DispatchKY (days)	10,064			16,126			
B.2.1.15.1.1	Other Non-Design<10 circuits/DispatchKY (days)	99,757			1,836			
B.2.1.15.1.2	Other Non-Design<10 circuits/Non-DispatchKY (days)	38			10,664			
B.2.1.15.2.1	Other Non-Design>=10 circuits/DispatchKY (days)	19			2,050			
B.2.1.15.2.2	Other Non-Design>=10 circuits/Non-DispatchKY (days)	4,38			9,972			
B.2.1.16.1.1	INP (Standardone)<10 circuits/DispatchKY (days)	9,04			16,157			
B.2.1.16.1.2	INP (Standardone)<10 circuits/Non-DispatchKY (days)	99,600			1,836			
B.2.1.16.2.1	INP (Standardone)>=10 circuits/DispatchKY (days)	9,04			11,759			
B.2.1.16.2.2	INP (Standardone)>=10 circuits/Non-DispatchKY (days)	27			4,243			
B.2.1.17.1.1	LNP (Standardone)<10 circuits/DispatchKY (days)	4,00			4,243			
B.2.1.17.1.2	LNP (Standardone)<10 circuits/Non-DispatchKY (days)	9,972			16,157			
B.2.1.17.2.1	LNP (Standardone)>=10 circuits/DispatchKY (days)	99,600		666	1,836	0.07137	-0.6899	YES
B.2.1.17.2.2	LNP (Standardone)>=10 circuits/Non-DispatchKY (days)	27			11,759			
B.2.1.18.1.1	Digital Loop < DS1<10 circuits/DispatchKY (days)	4,00	0.33	2	4,243	4.24264	0.8650	YES
B.2.1.18.1.2	Digital Loop < DS1<10 circuits/Non-DispatchKY (days)	535	8.13	16	7,824	1.98499	-0.8136	YES
B.2.1.18.2.1	Digital Loop < DS1>=10 circuits/DispatchKY (days)	1,243			2,236			
B.2.1.18.2.2	Digital Loop < DS1>=10 circuits/Non-DispatchKY (days)	1			0,000			
B.2.1.19.1.1	Digital Loop >= DS1<10 circuits/DispatchKY (days)	80	6.33	9	10,784	3.79501	2.6844	YES
B.2.1.19.1.2	Digital Loop >= DS1<10 circuits/Non-DispatchKY (days)	41			17,559			
B.2.1.19.2.1	Digital Loop >= DS1>=10 circuits/DispatchKY (days)	5			2,746			
B.2.1.19.2.2	Digital Loop >= DS1>=10 circuits/Non-DispatchKY (days)							

Order Completion Interval within X days

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.2.1	XDSL (ADSL, HDSL, and UCL) Loop with Conditioning<=6 circuits/DispatchKY (days)							
B.2.2.2	XDSL (ADSL, HDSL, and UCL) Loop w/o Conditioning<=6 circuits/DispatchKY (days)							

Held Orders

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.1.1.1	Switch Ports<10 circuits/Facility/KY (days)	86			63,366			
B.2.3.1.1.2	Switch Ports<10 circuits/Equipment/KY (days)	0						
B.2.3.1.1.3	Switch Ports>=10 circuits/Other/KY (days)	2			3,536			
B.2.3.1.2.1	Switch Ports>=10 circuits/Facility/KY (days)	1			0,000			
B.2.3.1.2.2	Switch Ports>=10 circuits/Equipment/KY (days)	0						
B.2.3.1.2.3	Switch Ports>=10 circuits/Other/KY (days)	0						
B.2.3.2.1.1	Local Interoffice Transport<10 circuits/Facility/KY (days)	15,000	0.00	0	15,566			YES
B.2.3.2.1.2	Local Interoffice Transport<10 circuits/Equipment/KY (days)	0	0.00	0				YES
B.2.3.2.1.3	Local Interoffice Transport<10 circuits/Other/KY (days)	0	0.00	0				YES
B.2.3.2.2.1	Local Interoffice Transport>=10 circuits/Facility/KY (days)							
B.2.3.2.2.2	Local Interoffice Transport>=10 circuits/Equipment/KY (days)							
B.2.3.2.2.3	Local Interoffice Transport>=10 circuits/Other/KY (days)							
B.2.3.3.1.1	Loop + Port Combinations<10 circuits/Facility/KY (days)	86	0.00	0	63,366			YES
B.2.3.3.1.2	Loop + Port Combinations<10 circuits/Equipment/KY (days)	0	0.00	0				YES
B.2.3.3.1.3	Loop + Port Combinations<10 circuits/Other/KY (days)	2	0.00	0	3,536			YES
B.2.3.3.2.1	Loop + Port Combinations>=10 circuits/Facility/KY (days)	5,000	0.00	0	0,000			YES
B.2.3.3.2.2	Loop + Port Combinations>=10 circuits/Equipment/KY (days)	0						
B.2.3.3.2.3	Loop + Port Combinations>=10 circuits/Other/KY (days)	0						
B.2.3.4.1.1	Combo Other<10 circuits/Facility/KY (days)	0						
B.2.3.4.1.2	Combo Other<10 circuits/Equipment/KY (days)	88	0.00	0	62,647			YES
B.2.3.4.1.3	Combo Other<10 circuits/Other/KY (days)	0	0.00	0				YES
B.2.3.4.2.1	Combo Other>=10 circuits/Facility/KY (days)	2	0.00	0	3,536			YES
B.2.3.4.2.2	Combo Other>=10 circuits/Equipment/KY (days)	1			0,000			
B.2.3.4.2.3	Combo Other>=10 circuits/Other/KY (days)	0						
B.2.3.5.1.1	XDSL (ADSL, HDSL, and UCL)<10 circuits/Facility/KY (days)	7	0.00	0	10,706			YES
B.2.3.5.1.2	XDSL (ADSL, HDSL, and UCL)<10 circuits/Equipment/KY (days)	0	0.00	0				YES
B.2.3.5.1.3	XDSL (ADSL, HDSL, and UCL)<10 circuits/Other/KY (days)	1	0.00	0	0,000			YES
B.2.3.5.2.1	XDSL (ADSL, HDSL, and UCL)>=10 circuits/Facility/KY (days)	0						
B.2.3.5.2.2	XDSL (ADSL, HDSL, and UCL)>=10 circuits/Equipment/KY (days)	0						
B.2.3.5.2.3	XDSL (ADSL, HDSL, and UCL)>=10 circuits/Other/KY (days)	0						

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BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.6.1.1	0.00	0.00	0				YES
B.2.3.6.1.2	0.00	0.00	0				YES
B.2.3.6.1.3	0.00	0.00	0				YES
B.2.3.6.2.1	0.00	0.00	0				YES
B.2.3.6.2.2	0.00	0.00	0				YES
B.2.3.6.2.3	0.00	0.00	0				YES
B.2.3.7.1.1	15.43	0.00	0	10.706			YES
B.2.3.7.1.2	0.00	0.00	0				YES
B.2.3.7.1.3	4.00	0.00	0	0.000			YES
B.2.3.7.2.1	0.00	0.00	0				YES
B.2.3.7.2.2	0.00	0.00	0				YES
B.2.3.7.2.3	0.00	0.00	0				YES
B.2.3.8.1.1	30.78	0.00	0	63.366			YES
B.2.3.8.1.2	0.00	0.00	0				YES
B.2.3.8.1.3	3.50	0.00	0	3.536			YES
B.2.3.8.2.1	5.00	0.00	0	0.000			YES
B.2.3.8.2.2	0.00	0.00	0				YES
B.2.3.8.2.3	0.00	0.00	0				YES
B.2.3.9.1.1	30.78	0.00	0	63.366			YES
B.2.3.9.1.2	0.00	0.00	0				YES
B.2.3.9.1.3	3.50	0.00	0	3.536			YES
B.2.3.9.2.1	5.00	0.00	0	0.000			YES
B.2.3.9.2.2	0.00	0.00	0				YES
B.2.3.9.2.3	0.00	0.00	0				YES
B.2.3.10.1.1	30.78	0.00	0	63.366			YES
B.2.3.10.1.2	0.00	0.00	0				YES
B.2.3.10.1.3	3.50	0.00	0	3.536			YES
B.2.3.10.2.1	5.00	0.00	0	0.000			YES
B.2.3.10.2.2	0.00	0.00	0				YES
B.2.3.10.2.3	0.00	0.00	0				YES
B.2.3.11.1.1	30.78	0.00	0	63.366			YES
B.2.3.11.1.2	0.00	0.00	0				YES
B.2.3.11.1.3	3.50	0.00	0	3.536			YES
B.2.3.11.2.1	5.00	0.00	0	0.000			YES
B.2.3.11.2.2	0.00	0.00	0				YES
B.2.3.11.2.3	0.00	0.00	0				YES
B.2.3.12.1.1	30.78	0.00	0	63.366			YES
B.2.3.12.1.2	0.00	0.00	0				YES
B.2.3.12.1.3	3.50	0.00	0	3.536			YES
B.2.3.12.2.1	5.00	0.00	0	0.000			YES
B.2.3.12.2.2	0.00	0.00	0				YES
B.2.3.12.2.3	0.00	0.00	0				YES
B.2.3.13.1.1	30.78	0.00	0	63.366			YES
B.2.3.13.1.2	0.00	0.00	0				YES
B.2.3.13.1.3	3.50	0.00	0	3.536			YES
B.2.3.13.2.1	5.00	0.00	0	0.000			YES
B.2.3.13.2.2	0.00	0.00	0				YES
B.2.3.13.2.3	0.00	0.00	0				YES
B.2.3.14.1.1	36.00	0.00	0	9.899			Design
B.2.3.14.1.2	0.00	0.00	0				Design
B.2.3.14.1.3	0.00	0.00	0				Design
B.2.3.14.2.1	0.00	0.00	0				Design
B.2.3.14.2.2	0.00	0.00	0				Design
B.2.3.14.2.3	0.00	0.00	0				Design
B.2.3.15.1.1	30.78	0.00	0	63.366			R&B
B.2.3.15.1.2	0.00	0.00	0				R&B
B.2.3.15.1.3	3.50	0.00	0	3.536			R&B
B.2.3.15.2.1	5.00	0.00	0	0.000			R&B
B.2.3.15.2.2	0.00	0.00	0				R&B

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% Missed Installation Appointments

B.2.18.11.1	P-3	Switch Pairs<10 circuits/DispatchInKY(%)
B.2.18.11.2	P-3	Switch Pairs<10 circuits/Non-DispatchInKY(%)
B.2.18.1.1	P-3	Switch Pairs>=10 circuits/DispatchInKY(%)
B.2.18.1.2	P-3	Switch Pairs>=10 circuits/Non-DispatchInKY(%)
B.2.18.2.1	P-3	Local Interface Transport<10 circuits/DispatchInKY(%)
B.2.18.2.2	P-3	Local Interface Transport<10 circuits/Non-DispatchInKY(%)
B.2.18.2.1	P-3	Local Interface Transport>=10 circuits/DispatchInKY(%)
B.2.18.2.2	P-3	Local Interface Transport>=10 circuits/Non-DispatchInKY(%)
B.2.18.3.1	P-3	Loop + Port Combinations<10 circuits/DispatchInKY(%)
B.2.18.3.1	P-3	Loop + Port Combinations<10 circuits/Non-DispatchInKY(%)
B.2.18.3.1	P-3	Loop + Port Combinations<10 circuits/Switch Based OrdersInKY(%)
B.2.18.3.1	P-3	Loop + Port Combinations<10 circuits/DispatchInKY(%)
B.2.18.3.2	P-3	Loop + Port Combinations>=10 circuits/DispatchInKY(%)
B.2.18.3.2	P-3	Loop + Port Combinations>=10 circuits/Non-DispatchInKY(%)
B.2.18.3.2	P-3	Loop + Port Combinations>=10 circuits/Switch Based OrdersInKY(%)
B.2.18.4.1	P-3	Combo Other<10 circuits/DispatchInKY(%)
B.2.18.4.1	P-3	Combo Other<10 circuits/Non-DispatchInKY(%)
B.2.18.4.2	P-3	Combo Other>=10 circuits/DispatchInKY(%)
B.2.18.4.2	P-3	Combo Other>=10 circuits/Non-DispatchInKY(%)
B.2.18.5.1	P-3	xDSL (ADSL, HDSL, and UCL)<10 circuits/DispatchInKY(%)
B.2.18.5.1	P-3	xDSL (ADSL, HDSL, and UCL)<10 circuits/Non-DispatchInKY(%)
B.2.18.5.2	P-3	xDSL (ADSL, HDSL, and UCL)>=10 circuits/DispatchInKY(%)
B.2.18.5.2	P-3	xDSL (ADSL, HDSL, and UCL)>=10 circuits/Non-DispatchInKY(%)
B.2.18.6.1	P-3	UNE ISDN<10 circuits/DispatchInKY(%)
B.2.18.6.1	P-3	UNE ISDN<10 circuits/Non-DispatchInKY(%)
B.2.18.6.2	P-3	UNE ISDN>=10 circuits/DispatchInKY(%)
B.2.18.6.2	P-3	UNE ISDN>=10 circuits/Non-DispatchInKY(%)
B.2.18.7.1	P-3	Line Sharing<10 circuits/DispatchInKY(%)
B.2.18.7.1	P-3	Line Sharing<10 circuits/Non-DispatchInKY(%)
B.2.18.7.2	P-3	Line Sharing>=10 circuits/DispatchInKY(%)
B.2.18.7.2	P-3	Line Sharing>=10 circuits/Non-DispatchInKY(%)
B.2.18.8.1	P-3	2W Analog Loop Design<10 circuits/DispatchInKY(%)
B.2.18.8.1	P-3	2W Analog Loop Design<10 circuits/Non-DispatchInKY(%)
B.2.18.8.2	P-3	2W Analog Loop Design>=10 circuits/DispatchInKY(%)
B.2.18.8.2	P-3	2W Analog Loop Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.9.1	P-3	2W Analog Loop Non-Design<10 circuits/DispatchInKY(%)
B.2.18.9.1	P-3	2W Analog Loop Non-Design<10 circuits/Non-DispatchInKY(%)
B.2.18.9.2	P-3	2W Analog Loop Non-Design>=10 circuits/DispatchInKY(%)
B.2.18.9.2	P-3	2W Analog Loop Non-Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.10.1	P-3	2W Analog Loop w/INP Design<10 circuits/DispatchInKY(%)
B.2.18.10.1	P-3	2W Analog Loop w/INP Design<10 circuits/Non-DispatchInKY(%)
B.2.18.10.2	P-3	2W Analog Loop w/INP Design>=10 circuits/DispatchInKY(%)
B.2.18.10.2	P-3	2W Analog Loop w/INP Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.11.1	P-3	2W Analog Loop w/INP Non-Design<10 circuits/DispatchInKY(%)
B.2.18.11.1	P-3	2W Analog Loop w/INP Non-Design<10 circuits/Non-DispatchInKY(%)
B.2.18.11.2	P-3	2W Analog Loop w/INP Non-Design>=10 circuits/DispatchInKY(%)
B.2.18.11.2	P-3	2W Analog Loop w/INP Non-Design>=10 circuits/Non-DispatchInKY(%)
B.2.18.13.1	P-12	2W Analog Loop w/LNP Design<10 circuits/DispatchInKY(%)
B.2.18.13.1	P-12	2W Analog Loop w/LNP Design<10 circuits/Non-DispatchInKY(%)
B.2.18.13.2	P-12	2W Analog Loop w/LNP Non-Design<10 circuits/DispatchInKY(%)
B.2.18.13.2	P-12	2W Analog Loop w/LNP Non-Design<10 circuits/Non-DispatchInKY(%)
B.2.18.14.1	P-3	Other Design<10 circuits/DispatchInKY(%)
B.2.18.14.1	P-3	Other Design<10 circuits/Non-DispatchInKY(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	7.30%	11,053						
R&B (POTS)	0.09%	103,113						
R&B (POTS)	3.13%	32						
R&B (POTS)	0.00%	2						
DS1/DS3	1.91%	314	0.00%	1		0.13712	0.1384	YES
DS1/DS3								
DS1/DS3								
R&B	7.26%	11,145	5.81%	86		0.02809	0.5145	YES
R&B	0.09%	103,272	0.10%	2,004		0.00069	-0.0995	YES
R&B	0.00%	53,344	0.00%	1,416		0.00016	0.2274	YES
R&B	0.19%	49,928	0.34%	588		0.00180	-0.8445	YES
R&B	2.33%	43						
R&B	0.00%	19						
R&B	0.00%	4						
R&B	0.00%	15						
R&B	7.15%	11,663	0.00%	10		0.08152	0.8772	YES
R&B	7.15%	11,663						
R&B	2.35%	43						
R&B	2.33%	43						
R&B	9.57%	1,087	0.00%	13		0.08207	1.1668	YES
R&B	0.89%	1,805						
R&B	0.00%	1						
R&B	10.64%	47	0.00%	18		0.08546	1.2448	YES
R&B	0.00%	35						
R&B	0.00%	1						
R&B	0.00%	1						
R&B	9.57%	1,087	16.67%	6		0.12042	-0.5895	YES
R&B	0.89%	1,805	0.00%	43		0.01446	0.6129	YES
R&B	0.00%	1	0.00%	1		0.00000		YES
R&B	0.00%	1						
R&B	7.26%	11,145						
R&B	7.26%	11,145						
R&B	2.33%	43						
R&B	2.33%	43						
R&B	7.30%	11,053	0.00%	4		0.13010	0.5612	YES
R&B	0.19%	49,855						
R&B	3.13%	32						
R&B	0.00%	2						
R&B	7.26%	11,145	0.00%	1		0.25947	0.2798	YES
R&B	7.26%	11,145						
R&B	2.33%	43						
R&B	2.33%	43						
R&B	7.30%	11,053						
R&B	0.19%	49,855						
R&B	3.13%	32						
R&B	0.00%	2						
R&B	7.26%	11,145	0.00%	1		0.26017	0.2806	YES
R&B	7.26%	11,145						
R&B	2.33%	43						
R&B	2.33%	43						
R&B	7.30%	11,053	0.00%	1		0.26017	0.2806	YES
R&B	0.19%	49,855						
R&B	3.13%	32						
R&B	0.00%	2						
R&B	4.83%	518						
R&B	0.00%	79						

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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.18.14.2.1	P-3	Other Design/=>=10 circuits/Dispatch/KY(%)						
B.2.18.14.2.2	P-3	Other Design/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.18.15.1.1	P-3	Other Non-Design/<=10 circuits/Dispatch/KY(%)						
B.2.18.15.1.2	P-3	Other Non-Design/<=10 circuits/Non-Dispatch/KY(%)						
B.2.18.15.2.1	P-3	Other Non-Design/=>=10 circuits/Dispatch/KY(%)						
B.2.18.15.2.2	P-3	Other Non-Design/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.18.16.1.1	P-3	INP (Standardone)/<=10 circuits/Dispatch/KY(%)						
B.2.18.16.1.2	P-3	INP (Standardone)/<=10 circuits/Non-Dispatch/KY(%)						
B.2.18.16.2.1	P-3	INP (Standardone)/=>=10 circuits/Dispatch/KY(%)						
B.2.18.16.2.2	P-3	INP (Standardone)/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.18.17.1.1	P-12	LNP (Standardone)/<=10 circuits/Dispatch/KY(%)						
B.2.18.17.1.2	P-12	LNP (Standardone)/<=10 circuits/Non-Dispatch/KY(%)						
B.2.18.17.2.1	P-12	LNP (Standardone)/=>=10 circuits/Dispatch/KY(%)						
B.2.18.17.2.2	P-12	LNP (Standardone)/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.18.18.1.1	P-3	Digital Loop < DS1/<=10 circuits/Dispatch/KY(%)						
B.2.18.18.1.2	P-3	Digital Loop < DS1/<=10 circuits/Non-Dispatch/KY(%)						
B.2.18.18.2.1	P-3	Digital Loop < DS1/=>=10 circuits/Dispatch/KY(%)						
B.2.18.18.2.2	P-3	Digital Loop < DS1/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<=10 circuits/Dispatch/KY(%)						
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<=10 circuits/Non-Dispatch/KY(%)						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/=>=10 circuits/Dispatch/KY(%)						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/=>=10 circuits/Non-Dispatch/KY(%)						

% Provisioning Troubles within 30 Days

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.19.11.1	P-9	Switch Ports/<=10 circuits/Dispatch/KY(%)						
B.2.19.11.2	P-9	Switch Ports/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.12.1	P-9	Switch Ports/>=10 circuits/Dispatch/KY(%)						
B.2.19.12.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/KY(%)						
B.2.19.2.1.1	P-9	Local Interface Transport/<=10 circuits/Dispatch/KY(%)						
B.2.19.2.1.2	P-9	Local Interface Transport/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.2.2.1	P-9	Local Interface Transport/=>=10 circuits/Dispatch/KY(%)						
B.2.19.2.2.2	P-9	Local Interface Transport/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.19.3.1.1	P-9	Loop + Port Combinations/<=10 circuits/Dispatch/KY(%)						
B.2.19.3.1.2	P-9	Loop + Port Combinations/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.3.1.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY(%)						
B.2.19.3.2.1	P-9	Loop + Port Combinations/<=10 circuits/Dispatch/KY(%)						
B.2.19.3.2.2	P-9	Loop + Port Combinations/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY(%)						
B.2.19.4.1.1	P-9	Combo Other/<=10 circuits/Dispatch/KY(%)						
B.2.19.4.1.2	P-9	Combo Other/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.4.2.1	P-9	Combo Other/=>=10 circuits/Dispatch/KY(%)						
B.2.19.4.2.2	P-9	Combo Other/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<=10 circuits/Dispatch/KY(%)						
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/=>=10 circuits/Dispatch/KY(%)						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.19.6.1.1	P-9	UNE ISDN/<=10 circuits/Dispatch/KY(%)						
B.2.19.6.1.2	P-9	UNE ISDN/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.6.2.1	P-9	UNE ISDN/=>=10 circuits/Dispatch/KY(%)						
B.2.19.6.2.2	P-9	UNE ISDN/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.19.7.1.1	P-9	Line Sharing/<=10 circuits/Dispatch/KY(%)						
B.2.19.7.1.2	P-9	Line Sharing/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.7.2.1	P-9	Line Sharing/=>=10 circuits/Dispatch/KY(%)						
B.2.19.7.2.2	P-9	Line Sharing/=>=10 circuits/Non-Dispatch/KY(%)						
B.2.19.8.1.1	P-9	2W Analog Loop Design/<=10 circuits/Dispatch/KY(%)						
B.2.19.8.1.2	P-9	2W Analog Loop Design/<=10 circuits/Non-Dispatch/KY(%)						
B.2.19.8.2.1	P-9	2W Analog Loop Design/=>=10 circuits/Dispatch/KY(%)						
B.2.19.8.2.2	P-9	2W Analog Loop Design/=>=10 circuits/Non-Dispatch/KY(%)						

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Design	0.00%	5						
Design	7.26%	11,145						
R&B	0.09%	103,272						
R&B	2.33%	43						
R&B	0.00%	19						
R&B (POTS)	7.30%	11,063						
R&B (POTS)	0.09%	103,113						
R&B (POTS)	3.13%	32						
R&B (POTS)	0.00%	2						
R&B (POTS)	7.30%	11,063						
R&B (POTS)	0.09%	103,113	0.00%	668		0.00118	0.7864	YES
R&B (POTS)	3.13%	32						
R&B (POTS)	0.00%	2	0.00%	4		0.00000		YES
Digital Loop < DS1	9.31%	1,246	0.00%	31		0.05283	1.7621	YES
Digital Loop < DS1	0.00%	2,021						
Digital Loop < DS1	0.00%	2						
Digital Loop >= DS1	6.25%	80	0.00%	15		0.06811	0.9177	YES
Digital Loop >= DS1	0.00%	41						
Digital Loop >= DS1	0.00%	5						

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	6.32%	9,917						
R&B (POTS)	3.54%	99,629						
R&B (POTS)	17.65%	34						
R&B (POTS)	4.32%	278						
DS1/DS3								
DS1/DS3								
DS1/DS3								
R&B	6.30%	10,020	11.11%	81		0.02710	-1.7763	NO
R&B	3.54%	99,838	3.50%	1,543		0.00474	0.0824	YES
R&B	3.72%	49,255	2.86%	980		0.00611	1.4184	YES
R&B	3.36%	50,586	4.62%	563		0.00764	-1.6496	NO
R&B	12.77%	47						
R&B	0.00%	16	0.00%	2		0.00000		YES
R&B	0.00%	4						
R&B	0.00%	12	0.00%	2		0.00000		YES
R&B&D - Disp	6.12%	10,601						
R&B&D - Disp	6.12%	10,601						
R&B&D - Disp	12.77%	47						
R&B&D - Disp	12.77%	47						
ADSL to Retail	10.16%	876	0.00%	16		0.07622	1.3330	YES
ADSL to Retail	10.34%	1,402						
ADSL to Retail								
ADSL to Retail								
ISDN - BRI	3.57%	56	5.26%	19		0.04927	-0.3434	YES
ISDN - BRI	0.00%	31						
ISDN - BRI								
ISDN - BRI								
ADSL to Retail	10.16%	876	0.00%	2		0.21387	0.4750	YES
ADSL to Retail	10.34%	1,402	11.11%	9		0.10183	-0.0755	YES
ADSL to Retail								
ADSL to Retail								
R&B - Disp	6.30%	10,020	0.00%	1		0.24293	0.2592	YES
R&B - Disp	6.30%	10,020						
R&B - Disp	12.77%	47						
R&B - Disp	12.77%	47						

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BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-5	0.31	4		0.053			
P-5	2.11	15		4.781			
P-5	9.01	11,132		87,672			
P-5	1.06	40		3,878			
P-5	0.98	1,065		5,398			
P-5	0.36	1,771		1,969			
P-5	0.02	1		0.000			
P-5	58.72	44		56,234			
P-5	0.27	35		0.090			
P-5	0.02	1		0.000			
P-5	0.88	1,065	0.02	5,398	2.41986	0.3962	YES
P-5	0.36	1,771	0.86	1,969	0.36863	-1.3529	YES
P-5	0.02	1		0.000			
P-5	2.28	10,730		17,451			
P-5	2.28	10,730		13,178			
P-5	1.06	40		3,878			
P-5	1.06	40		4,284			
P-5	2.22	10,639	0.02	16,613	9.59298	0.2298	YES
P-5	0.76	49,498		11,769			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	2.28	10,730		17,451			
P-5	2.28	10,730		13,178			
P-5	1.06	40		3,878			
P-5	1.06	40		4,284			
P-5	2.22	10,639		16,613			
P-5	0.76	49,498		11,769			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	188.66	402		414,295			
P-5	23.13	63		53,656			
P-5	28.51	5		63,208			
P-5	2.28	10,730		17,451			
P-5	1.19	102,683		13,178			
P-5	1.06	40		3,878			
P-5	1.73	19		4,284			
P-5	2.22	10,639		16,613			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	2.22	10,639		16,613			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	23.13	63		53,656			
P-5	28.51	5		63,208			
P-5	2.28	10,730		17,451			
P-5	1.19	102,683		13,178			
P-5	1.06	40		3,878			
P-5	1.73	19		4,284			
P-5	2.22	10,639		16,613			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	2.22	10,639		16,613			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	23.13	63		53,656			
P-5	28.51	5		63,208			
P-5	2.28	10,730		17,451			
P-5	1.19	102,683		13,178			
P-5	1.06	40		3,878			
P-5	1.73	19		4,284			
P-5	2.22	10,639		16,613			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	2.22	10,639		16,613			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	23.13	63		53,656			
P-5	28.51	5		63,208			
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P-5	1.19	102,683		13,178			
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P-5	28.51	5		63,208			
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P-5	1.46	29		4,512			
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P-5	23.13	63		53,656			
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P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
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P-5	28.51	5		63,208			
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P-5	1.19	102,683		13,178			
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P-5	0.21	2		4,781			
P-5	23.13	63		53,656			
P-5	28.51	5		63,208			
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P-5	1.19	102,683		13,178			
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P-5	1.73	19		4,284			
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P-5	1.46	29		4,512			
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P-5	2.22	10,639		16,613			
P-5	1.46	29		4,512			
P-5	0.21	2		4,781			
P-5	23.13	63		53,656			
P-5	28.51	5		63,208			
P-5	2.28	10,730		17,451			
P-5	1.19	102,683		13,178			
P-5	1.06	40		3,878			
P-5	1.73	19		4,284			
P-5	2.22	10,63					

**BellSouth Monthly State Summary
Kentucky, December 2001**

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10	Loop + Port Combinations >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Combo Other < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Combo Other < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Combo Other >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Combo Other >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL) < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL) < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	UNE ISDN < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	UNE ISDN < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	UNE ISDN >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	UNE ISDN >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Line Sharing < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Line Sharing < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Line Sharing >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Line Sharing >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Non-Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Non-Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Non-Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop Non-Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	2W Analog Loop w/INP Non-Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Other Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Other Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Other Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Other Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Other Non-Design < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Other Non-Design < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Other Non-Design >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Other Non-Design >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone) < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone) >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone) >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1 < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1 < 10 circuits/Non-Dispatch/KY (days)							Diagnostic

BellSouth Monthly State Summary Kentucky, December 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10	Digital Loop < DS1/ >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1A/ >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1/ < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1A/ < 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1T/ >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1TA/ >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic

Total Service Order Cycle Time - Non-Mechanized

B 2.26.18.2.1	P-10	Switch Ports < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.18.2.2	P-10	Switch Ports < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.19.1	P-10	Switch Ports >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.19.1.1	P-10	Switch Ports >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.19.1.2	P-10	Local Interface Transport < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.19.1.3	P-10	Local Interface Transport < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.19.2	P-10	Local Interface Transport >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.19.2.1	P-10	Local Interface Transport >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.2.1	P-10	Loop + Port Combinations < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.2.1.1	P-10	Loop + Port Combinations < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.2.2	P-10	Loop + Port Combinations >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.2.2.1	P-10	Loop + Port Combinations >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.3.1	P-10	Combo Other < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.3.1.1	P-10	Combo Other < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.3.2	P-10	Combo Other >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.3.2.1	P-10	Combo Other >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.4.1	P-10	xDSL (ADSL, HDSL, and UCL) < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.4.1.1	P-10	xDSL (ADSL, HDSL, and UCL) < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.4.2	P-10	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.4.2.1	P-10	xDSL (ADSL, HDSL, and UCL) >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.5.1	P-10	UNE (SDN) < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.5.1.1	P-10	UNE (SDN) < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.5.2	P-10	UNE (SDN) >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.5.2.1	P-10	UNE (SDN) >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.6.1	P-10	UNE (ISDN) < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.6.1.1	P-10	UNE (ISDN) < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.6.2	P-10	UNE (ISDN) >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.6.2.1	P-10	UNE (ISDN) >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.7.1	P-10	Line Shaming < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.7.1.1	P-10	Line Shaming < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.7.2	P-10	Line Shaming >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.7.2.1	P-10	Line Shaming >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.8.1	P-10	2W Analog Loop Design < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.8.1.1	P-10	2W Analog Loop Design < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.8.2	P-10	2W Analog Loop Design >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.8.2.1	P-10	2W Analog Loop Design >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.9.1	P-10	2W Analog Loop Non-Design < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.9.1.1	P-10	2W Analog Loop Non-Design < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.9.2	P-10	2W Analog Loop Non-Design >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.9.2.1	P-10	2W Analog Loop Non-Design >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.10.1	P-10	2W Analog Loop w/INP Design < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.10.1.1	P-10	2W Analog Loop w/INP Design < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.10.2	P-10	2W Analog Loop w/INP Design >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.10.2.1	P-10	2W Analog Loop w/INP Design >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.11.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.11.2	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.12.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.12.1.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.12.2	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.12.2.1	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.13.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.13.1.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.26.13.2	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.26.13.2.1	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic

BellSouth Monthly State Summary Kentucky, December 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 Other Design<10 circuits/DispatchKY(days)								Diagnostic
P-10 Other Design<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Other Design>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Other Design>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Other Non-Design<10 circuits/DispatchKY(days)								Diagnostic
P-10 Other Non-Design<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Other Non-Design>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Other Non-Design>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 INP (Standalone)<10 circuits/DispatchKY(days)								Diagnostic
P-10 INP (Standalone)<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 INP (Standalone)>=10 circuits/DispatchKY(days)								Diagnostic
P-10 INP (Standalone)>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-14 LNP (Standalone)<10 circuits/DispatchKY(days)			1.90	10				Diagnostic
P-14 LNP (Standalone)<10 circuits/Non-DispatchKY(days)								Diagnostic
P-14 LNP (Standalone)>=10 circuits/DispatchKY(days)			8.60	5				Diagnostic
P-14 LNP (Standalone)>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Digital Loop < DS1/<10 circuits/DispatchKY(days)								Diagnostic
P-10 Digital Loop < DS1/>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Digital Loop < DS1/>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Digital Loop >= DS1/<10 circuits/DispatchKY(days)			9.00	1				Diagnostic
P-10 Digital Loop >= DS1/<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Digital Loop >= DS1/>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Digital Loop >= DS1/>=10 circuits/Non-DispatchKY(days)								Diagnostic

Total Service Order Cycle Time (offered) - Mechanized

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
P-10 Switch Ports<10 circuits/DispatchKY(days)								Diagnostic
P-10 Switch Ports<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Switch Ports>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Switch Ports>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Local Interoffice Transport<10 circuits/DispatchKY(days)								Diagnostic
P-10 Local Interoffice Transport<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Local Interoffice Transport>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Local Interoffice Transport>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Loop + Port Combinations<10 circuits/DispatchKY(days)								Diagnostic
P-10 Loop + Port Combinations<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Loop + Port Combinations>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Loop + Port Combinations>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Combo Other<10 circuits/DispatchKY(days)								Diagnostic
P-10 Combo Other>=10 circuits/DispatchKY(days)								Diagnostic
P-10 xDSL (ADSL, HDSL and UCL)<10 circuits/DispatchKY(days)								Diagnostic
P-10 xDSL (ADSL, HDSL and UCL)>=10 circuits/DispatchKY(days)								Diagnostic
P-10 xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 UNE ISDN<10 circuits/DispatchKY(days)								Diagnostic
P-10 UNE ISDN<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 UNE ISDN>=10 circuits/DispatchKY(days)								Diagnostic
P-10 UNE ISDN>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Line Sharing<10 circuits/DispatchKY(days)								Diagnostic
P-10 Line Sharing<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 Line Sharing>=10 circuits/DispatchKY(days)								Diagnostic
P-10 Line Sharing>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 2W Analog Loop Design<10 circuits/DispatchKY(days)								Diagnostic
P-10 2W Analog Loop Design<10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 2W Analog Loop Design>=10 circuits/DispatchKY(days)								Diagnostic
P-10 2W Analog Loop Design>=10 circuits/Non-DispatchKY(days)								Diagnostic
P-10 2W Analog Loop Non-Design<10 circuits/DispatchKY(days)								Diagnostic
P-10 2W Analog Loop Non-Design<10 circuits/Non-DispatchKY(days)								Diagnostic

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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.29.5.1.1	P-10	XDSL (ADSL, HDSL, and UCL) < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.5.1.2	P-10	XDSL (ADSL, HDSL, and UCL) < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.5.2	P-10	XDSL (ADSL, HDSL, and UCL) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.5.2.2	P-10	XDSL (ADSL, HDSL, and UCL) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.6.1.1	P-10	UNE (SDN) < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.6.1.2	P-10	UNE (SDN) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.6.2.2	P-10	UNE (SDN) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.7.1.1	P-10	Line Sharing < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.7.1.2	P-10	Line Sharing < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.7.2.1	P-10	Line Sharing >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.7.2.2	P-10	Line Sharing >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.8.1.1	P-10	2W Analog Loop Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.8.1.2	P-10	2W Analog Loop Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.8.2.1	P-10	2W Analog Loop Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.8.2.2	P-10	2W Analog Loop Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.9.1.1	P-10	2W Analog Loop Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.9.1.2	P-10	2W Analog Loop Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.9.2.1	P-10	2W Analog Loop Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.9.2.2	P-10	2W Analog Loop Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.10.1.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.10.1.2	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.10.2.1	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.10.2.2	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.12.1.1	P-14	2W Analog Loop w/LNP Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.12.1.2	P-14	2W Analog Loop w/LNP Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.12.2.1	P-14	2W Analog Loop w/LNP Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.12.2.2	P-14	2W Analog Loop w/LNP Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.14.1.1	P-10	Other Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.14.1.2	P-10	Other Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.14.2.1	P-10	Other Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.14.2.2	P-10	Other Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.15.1.1	P-10	Other Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.15.1.2	P-10	Other Non-Design < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.15.2.1	P-10	Other Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.15.2.2	P-10	Other Non-Design >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.16.1.1	P-10	INP (Standalone) < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.16.1.2	P-10	INP (Standalone) < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.16.2.1	P-10	INP (Standalone) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.16.2.2	P-10	INP (Standalone) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.17.1.1	P-14	LNP (Standalone) < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.17.1.2	P-14	LNP (Standalone) < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.17.2.1	P-14	LNP (Standalone) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.17.2.2	P-14	LNP (Standalone) >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.18.1.1	P-10	Digital Loop < DS1 < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.18.1.2	P-10	Digital Loop < DS1 < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.18.2.1	P-10	Digital Loop < DS1 >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.18.2.2	P-10	Digital Loop < DS1 >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.19.1.1	P-10	Digital Loop >= DS1 < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.19.1.2	P-10	Digital Loop >= DS1 < 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.19.2.1	P-10	Digital Loop >= DS1 >= 10 circuits/Dispatch(KY)(days)						Diagnostic
B 2.29.19.2.2	P-10	Digital Loop >= DS1 >= 10 circuits/Dispatch(KY)(days)						Diagnostic

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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.30.15.1.2	P-10	Other Non-Design/ < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.15.2.1	P-10	Other Non-Design/ >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.15.2.2	P-10	Other Non-Design/ >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.16.1.1	P-10	INP (Standalone) / < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.16.1.2	P-10	INP (Standalone) / < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.16.2.1	P-10	INP (Standalone) / >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.16.2.2	P-10	INP (Standalone) / >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.17.1.1	P-14	LNP (Standalone) / < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.17.1.2	P-14	LNP (Standalone) / < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.17.2.1	P-14	LNP (Standalone) / >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.17.2.2	P-14	LNP (Standalone) / >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.18.1.1	P-10	Digital Loop < DS1 / < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.18.1.2	P-10	Digital Loop < DS1 / < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.18.2.1	P-10	Digital Loop < DS1 / >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.18.2.2	P-10	Digital Loop < DS1 / >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.19.1.1	P-10	Digital Loop >= DS1 / < 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.19.1.2	P-10	Digital Loop >= DS1 / < 10 circuits/Non-Dispatch/KY (days)						Diagnostic
B 2.30.19.2.1	P-10	Digital Loop >= DS1 / >= 10 circuits/Dispatch/KY (days)						Diagnostic
B 2.30.19.2.2	P-10	Digital Loop >= DS1 / >= 10 circuits/Non-Dispatch/KY (days)						Diagnostic

Disconnect Timeliness

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.31	P-13	LNP/KY (%)						Diagnostic

>= 95% w in 15 min

% Completions w/o Notice or < 24 hours

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.32.1.1	P	Switch Ports/Dispatch/KY (%)						Diagnostic
B 2.32.1.2	P	Switch Ports/Non-Dispatch/KY (%)						Diagnostic
B 2.32.2.1	P	Local Interface Transport/Dispatch/KY (%)						Diagnostic
B 2.32.2.2	P	Local Interface Transport/Non-Dispatch/KY (%)						Diagnostic
B 2.32.3.1	P	Loop + Port Combinations/Dispatch/KY (%)						Diagnostic
B 2.32.3.2	P	Loop + Port Combinations/Non-Dispatch/KY (%)						Diagnostic
B 2.32.4.1	P	Combo Other/Dispatch/KY (%)						Diagnostic
B 2.32.4.2	P	Combo Other/Non-Dispatch/KY (%)						Diagnostic
B 2.32.5.1	P	xDSL (ADSL, HDSL, and UCL)/Dispatch/KY (%)						Diagnostic
B 2.32.5.2	P	xDSL (ADSL, HDSL, and UCL)/Non-Dispatch/KY (%)						Diagnostic
B 2.32.6.1	P	LINE (SDN)/Dispatch/KY (%)						Diagnostic
B 2.32.6.2	P	LINE (SDN)/Non-Dispatch/KY (%)						Diagnostic
B 2.32.7.1	P	Line Sharing/Dispatch/KY (%)						Diagnostic
B 2.32.7.2	P	Line Sharing/Non-Dispatch/KY (%)						Diagnostic
B 2.32.8.1	P	2W Analog Loop Design/Dispatch/KY (%)						Diagnostic
B 2.32.8.2	P	2W Analog Loop Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.9.1	P	2W Analog Loop Non-Design/Dispatch/KY (%)						Diagnostic
B 2.32.9.2	P	2W Analog Loop Non-Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.10.1	P	2W Analog Loop w/INP Design/Dispatch/KY (%)						Diagnostic
B 2.32.10.2	P	2W Analog Loop w/INP Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.11.1	P	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)						Diagnostic
B 2.32.11.2	P	2W Analog Loop w/INP Non-Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.12.1	P	2W Analog Loop w/LNP Design/Dispatch/KY (%)						Diagnostic
B 2.32.12.2	P	2W Analog Loop w/LNP Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.13.1	P	2W Analog Loop w/LNP Non-Design/Dispatch/KY (%)						Diagnostic
B 2.32.13.2	P	2W Analog Loop w/LNP Non-Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.14.1	P	Other Design/Dispatch/KY (%)						Diagnostic
B 2.32.14.2	P	Other Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.15.1	P	Other Non-Design/Dispatch/KY (%)						Diagnostic
B 2.32.15.2	P	Other Non-Design/Non-Dispatch/KY (%)						Diagnostic
B 2.32.16.1	P	INP (Standalone)/Dispatch/KY (%)						Diagnostic
B 2.32.16.2	P	INP (Standalone)/Non-Dispatch/KY (%)						Diagnostic
B 2.32.17.1	P	LNP (Standalone)/Dispatch/KY (%)						Diagnostic
B 2.32.17.2	P	LNP (Standalone)/Non-Dispatch/KY (%)						Diagnostic
B 2.32.18.1	P	Digital Loop < DS1/Dispatch/KY (%)						Diagnostic
B 2.32.18.2	P	Digital Loop < DS1/Non-Dispatch/KY (%)						Diagnostic

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Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Digital Loop >= DS1/Dispatch(KY%)			33.33%	9				Diagnostic
Digital Loop >= DS1/Non-Dispatch(KY%)								Diagnostic
% Cooperative Test Attempts for xDSL								
P-8 xDSL (ADSL, HDSL and UCL)/KY(%)	>= 95% of requests		100.00%	13				YES
P-8 xDSL Other(KY%)	>= 95% of requests							YES
Service Order Accuracy								
P-11 Design (Specials)<10 circuits/Dispatch(KY%)	>= 95%		97.78%	45				YES
P-11 Design (Specials)<10 circuits/Non-Dispatch(KY%)	>= 95%		100.00%	48				YES
P-11 Design (Specials)>=10 circuits/Dispatch(KY%)	>= 95%		100.00%	19				YES
P-11 Design (Specials)>=10 circuits/Non-Dispatch(KY%)	>= 95%							YES
P-11 Loops Non-Design<10 circuits/Dispatch(KY%)	>= 95%		98.67%	75				YES
P-11 Loops Non-Design<10 circuits/Non-Dispatch(KY%)	>= 95%		97.00%	100				YES
P-11 Loops Non-Design>=10 circuits/Dispatch(KY%)	>= 95%		95.71%	70				YES
P-11 Loops Non-Design>=10 circuits/Non-Dispatch(KY%)	>= 95%		100.00%	80				YES

Unbundled Network Elements - Maintenance and Repair

Missed Repair Appointments	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-1 Switch Ports/Dispatch(KY%)	12.32%	22,942						
M&R-1 Switch Ports/Non-Dispatch(KY%)	2.52%	8,506						
M&R-1 Local Interface Transport/Dispatch(KY%)	0.82%	122	0.00%	0				YES
M&R-1 Local Interface Transport/Non-Dispatch(KY%)	0.00%	105	0.00%	0				YES
M&R-1 Loop + Port Combinations/Dispatch(KY%)	12.31%	23,119	7.98%	326			0.01833	2,367.5
M&R-1 Loop + Port Combinations/Non-Dispatch(KY%)	2.55%	8,564	0.00%	89			0.01678	1,516.8
M&R-1 Combo Other/Dispatch(KY%)	12.19%	23,363	0.00%	0				YES
M&R-1 Combo Other/Non-Dispatch(KY%)	12.19%	23,363	0.00%	0				YES
M&R-1 xDSL (ADSL, HDSL and UCL)/Dispatch(KY%)	50.53%	188	0.00%	1			0.50130	1,008.0
M&R-1 xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY%)	6.57%	350	0.00%	3			0.14367	0,457.4
M&R-1 UNE (ISDN/Non-Dispatch(KY%)	7.14%	14	0.00%	11			0.10377	0,688.4
M&R-1 Line Shang/Dispatch(KY%)	2.78%	36	0.00%	2			0.11939	0,232.7
M&R-1 Line Shang/Non-Dispatch(KY%)	50.53%	188	50.00%	2			0.35541	0,015.0
M&R-1 2W Analog Loop Design/Dispatch(KY%)	12.31%	23,119	7.69%	26			0.09910	1,242.6
M&R-1 2W Analog Loop Design/Non-Dispatch(KY%)	12.29%	22,891	0.00%	8			0.09910	1,242.6
M&R-1 2W Analog Loop Non-Design/Dispatch(KY%)	2.61%	7,729	0.00%	0			0.11620	1,059.8
M&R-1 2W Analog Loop Non-Design/Non-Dispatch(KY%)	3.90%	461	0.00%	0				YES
M&R-1 Other Design/Dispatch(KY%)	0.61%	652	0.00%	0				YES
M&R-1 Other Design/Non-Dispatch(KY%)	12.31%	23,119	0.00%	11			0.09910	1,242.6
M&R-1 LNP (Standalone)/Dispatch(KY%)	2.55%	8,564	0.00%	6			0.06432	0,395.7
M&R-1 LNP (Standalone)/Non-Dispatch(KY%)	12.32%	22,942						YES
M&R-1 LNP (Standalone)/Non-Dispatch(KY%)	2.52%	8,506						YES

Customer Trouble Report Rate	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
M&R-2 Switch Ports/Dispatch(KY%)	2.26%	1,016,437						
M&R-2 Switch Ports/Non-Dispatch(KY%)	0.84%	1,016,437						
M&R-2 Local Interface Transport/Dispatch(KY%)	1.45%	8,402	0.00%	32			0.02134	0,690.4
M&R-2 Local Interface Transport/Non-Dispatch(KY%)	1.25%	8,402	0.00%	32			0.01980	0,631.2
M&R-2 Loop + Port Combinations/Dispatch(KY%)	2.12%	1,090,725	1.37%	23,844			0.00095	7,894.1
M&R-2 Loop + Port Combinations/Non-Dispatch(KY%)	0.79%	1,090,725	0.37%	23,844			0.00058	7,100.9
M&R-2 Combo Other/Dispatch(KY%)	1.93%	1,208,499	0.00%	107			0.01345	1,436.8
M&R-2 Combo Other/Non-Dispatch(KY%)	0.82%	22,837	0.27%	371			0.00475	1,166.0
M&R-2 xDSL (ADSL, HDSL and UCL)/Dispatch(KY%)	1.53%	22,837	0.81%	371			0.00648	1,117.4
M&R-2 xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY%)	0.38%	3,655	1.90%	580			0.00277	-5,471.4
M&R-2 UNE (ISDN/Dispatch(KY%)	0.98%	3,655	0.34%	580			0.00444	1,443.1
M&R-2 UNE (ISDN/Non-Dispatch(KY%)	0.82%	22,837	0.60%	334			0.00500	0,448.8
M&R-2 Line Shang/Dispatch(KY%)	1.53%	22,837	7.78%	334			0.00682	-9,162.5
M&R-2 Line Shang/Non-Dispatch(KY%)								NO

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B 3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch(KY)(%)
B 3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch(KY)(%)
B 3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch(KY)(%)
B 3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)
B 3.2.10.1	M&R-2	Other Design/Dispatch(KY)(%)
B 3.2.10.2	M&R-2	Other Design/Non-Dispatch(KY)(%)
B 3.2.11.1	M&R-2	Other Non-Design/Dispatch(KY)(%)
B 3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch(KY)(%)
B 3.2.12.1	M&R-2	LNP (Standalone)/Dispatch(KY)(%)
B 3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch(KY)(%)

Maintenance Average Duration

B 3.3.1.1	M&R-3	Switch Ports/Dispatch(KY)(hours)
B 3.3.1.2	M&R-3	Switch Ports/Non-Dispatch(KY)(hours)
B 3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch(KY)(hours)
B 3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch(KY)(hours)
B 3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch(KY)(hours)
B 3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch(KY)(hours)
B 3.3.4.1	M&R-3	Combo Other/Dispatch(KY)(hours)
B 3.3.4.2	M&R-3	Combo Other/Non-Dispatch(KY)(hours)
B 3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch(KY)(hours)
B 3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(hours)
B 3.3.6.1	M&R-3	UNE ISDN/Dispatch(KY)(hours)
B 3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch(KY)(hours)
B 3.3.7.1	M&R-3	Line Shaming/Dispatch(KY)(hours)
B 3.3.7.2	M&R-3	Line Shaming/Non-Dispatch(KY)(hours)
B 3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch(KY)(hours)
B 3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch(KY)(hours)
B 3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch(KY)(hours)
B 3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch(KY)(hours)
B 3.3.10.1	M&R-3	Other Design/Dispatch(KY)(hours)
B 3.3.10.2	M&R-3	Other Design/Non-Dispatch(KY)(hours)
B 3.3.11.1	M&R-3	Other Non-Design/Dispatch(KY)(hours)
B 3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch(KY)(hours)
B 3.3.12.1	M&R-3	LNP (Standalone)/Dispatch(KY)(hours)
B 3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch(KY)(hours)

% Repeat Troubles within 30 Days

B 3.4.1.1	M&R-4	Switch Ports/Dispatch(KY)(%)
B 3.4.1.2	M&R-4	Switch Ports/Non-Dispatch(KY)(%)
B 3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch(KY)(%)
B 3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch(KY)(%)
B 3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch(KY)(%)
B 3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch(KY)(%)
B 3.4.4.1	M&R-4	Combo Other/Dispatch(KY)(%)
B 3.4.4.2	M&R-4	Combo Other/Non-Dispatch(KY)(%)
B 3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch(KY)(%)
B 3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch(KY)(%)
B 3.4.6.1	M&R-4	UNE ISDN/Dispatch(KY)(%)
B 3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch(KY)(%)
B 3.4.7.1	M&R-4	Line Shaming/Dispatch(KY)(%)
B 3.4.7.2	M&R-4	Line Shaming/Non-Dispatch(KY)(%)
B 3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch(KY)(%)
B 3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch(KY)(%)
B 3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch(KY)(%)
B 3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch(KY)(%)
B 3.4.10.1	M&R-4	Other Design/Dispatch(KY)(%)
B 3.4.10.2	M&R-4	Other Design/Non-Dispatch(KY)(%)
B 3.4.11.1	M&R-4	Other Non-Design/Dispatch(KY)(%)
B 3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch(KY)(%)

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B - Disp	2.12%	1,090,725	0.38%	2,907		0.00270	6.4397	YES
R&B - Disp	2.12%	1,090,725	0.28%	2,907		0.00270	6.8214	YES
R&B (POTS) excl SB FT	2.26%	1,016,437	0.00%	15		0.03875	0.5812	YES
R&B (POTS) excl SB FT	0.76%	1,016,437	0.00%	15		0.02252	0.3377	YES
Design	0.27%	170,768	0.00%	32		0.00919	0.2939	YES
R&B	0.38%	170,768	0.00%	32		0.01092	0.3495	YES
R&B	2.12%	1,090,725	9.57%	115		0.01358	-5.4840	NO
R&B (POTS)	2.26%	1,016,437	5.22%	115		0.00826	-5.3637	NO
R&B (POTS)	0.84%	1,016,437						

28.65	22,942				32,621			
11.70	8,506				22,687			
4.60	122	0.00	0.00	0	3,828			YES
1.68	105	0.00	0.00	0	32,463			YES
28.53	23,119	14.46	326	326	32,581	1,81716	7,7412	YES
11.66	8,564	3.59	89	89	22,635	2,41173	3,3449	YES
28.35	23,383	0.00	0	0	35,154			YES
82.11	188	3.43	1	1	296,021	296,80684	0.2651	YES
7.93	350	3.68	3	3	119,625	69,36101	0.0612	YES
7.38	14	3.37	11	11	7,518	3,02905	1.3238	YES
1.68	36	6.91	2	2	6,257	4,54568	1.1505	YES
82.11	188	25.19	2	2	296,021	210,42869	0.2705	YES
7.93	350	10.93	26	26	119,625	24,1621	-0.1236	YES
28.53	23,119	3.79	11	11	32,581	9,82579	2,8180	YES
28.53	23,119	1.45	8	8	32,581	11,52101	2,3502	YES
28.65	22,942	0.00	0	0	32,638			YES
11.78	461	0.00	0	0	117,900			YES
2.39	652	0.00	0	0	4,028			YES
28.53	23,119	13.46	11	11	32,581	9,82579	1,5342	YES
11.66	8,564	4.46	6	6	22,635	9,24390	0.7790	YES
28.65	22,942				32,621			YES
11.70	8,506				22,687			YES

19.70%	22,942							
17.01%	8,506							
36.07%	122	0.00%	0	0				YES
20.00%	105	0.00%	0	0				YES
19.62%	23,119	17.48%	326	326		0.02215	0.9642	YES
16.93%	8,564	13.48%	89	89		0.03996	0.8629	YES
19.82%	23,383	0.00%	0	0				YES
19.82%	23,383	0.00%	0	0				YES
36.17%	188	0.00%	1	1		0.48177	0.7508	YES
40.00%	350	0.00%	3	3		0.16533	-0.3535	YES
21.43%	14	27.27%	11	11		0.31458	-2.3842	NO
25.00%	36	100.00%	2	2		0.34156	1.0590	YES
36.17%	188	0.00%	2	2		0.09958	0.5407	YES
40.00%	350	34.62%	26	26		0.11977	-0.6390	YES
19.62%	23,119	27.27%	11	11		0.14043	1.3972	YES
19.70%	22,891	0.00%	0	0				YES
17.30%	7,729	0.00%	0	0				YES
34.71%	461	0.00%	0	0				Design
34.20%	652	0.00%	0	0				Design
19.62%	23,119	9.09%	11	11		0.11977	0.8792	YES
16.93%	8,564	0.00%	6	6		0.15316	1.1055	YES

BellSouth Monthly State Summary Kentucky, December 2001

Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
R&B (POTS)	19.70%	22,942						
R&B (POTS)	17.01%	8,506						
R&B (POTS)	19.58%	13,910						
R&B (POTS)	9.43%	2,247						
DS1/DS3	0.82%	122	0.00%	0				YES
DS1/DS3	0.00%	105	0.00%	0				YES
R&B	19.49%	14,014	4.93%	223	0.02674		5.4460	YES
R&B	9.36%	2,286	0.00%	40	0.04646		2.0150	YES
R&B&D - Disp	19.19%	14,324	0.00%	0				YES
R&B&D - Disp	19.19%	14,324	0.00%	0				YES
ADSL to Retail	50.53%	188	0.00%	1	0.50130		1.0080	YES
ADSL to Retail	6.57%	350	0.00%	3	0.14367		0.4574	YES
ISDN - BRI	7.14%	14	0.00%	11	0.10377		0.6864	YES
ISDN - BRI	2.78%	36	0.00%	2	0.11939		0.2327	YES
ADSL to Retail	50.53%	188	0.00%	0				YES
ADSL to Retail	6.57%	350	0.00%	1	0.24814		0.2648	YES
R&B - Disp	19.49%	14,014	0.00%	11	0.11949		1.6314	YES
R&B - Disp	19.49%	14,014	0.00%	8	0.14010		1.3915	YES
R&B (POTS) excl SB FT	19.59%	13,905	0.00%	0				YES
R&B (POTS) excl SB FT	9.44%	2,246	0.00%	0				YES
Design	3.90%	461	0.00%	0				YES
Design	0.61%	652	0.00%	0				YES
R&B	19.49%	14,014	0.00%	9	0.13210		1.4768	YES
R&B	9.36%	2,286	0.00%	2	0.20606		0.4543	YES
R&B (POTS)	19.58%	13,910						
R&B (POTS)	9.43%	2,247						

Unbundled Network Elements - Billing								
B-1	Invoice Accuracy							
B-1	KY(%)	\$97,402,303	81.43%	\$850,383	0.00013	1312.5350		NO
B-2	Mean Time to Deliver Invoices - CRIS							
B-2	Region(business days)	1	3.65	1,452				YES

BellSouth Monthly State Summary Kentucky, December 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity	
Local Interconnection Trunks - Ordering										
% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/KY (%)		0.00%	0				Diagnostic	
Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/KY (%)	>= 85% w in 4 days							
FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/KY (%)	>= 95% w in 10 days	85.71%	7				NO	
FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/KY (%)	>= 95%	100.00%	4				YES	
FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/KY (%)	>= 95%							
Local Interconnection Trunks - Provisioning										
Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/KY (days)	Parity w Retail	22.00	4	3.215	2.45519	-4.6161	NO	
Held Orders										
C.2.2	P-1	Local Interconnection Trunks/KY (days)	Parity w Retail	0.00	0				YES	
% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	4		0.00000		YES	
Average Jeopardy Notice Interval										
C.2.4	P-2	Local Interconnection Trunks/KY (hours)	95% >= 48 hrs							
% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	4		0.00000		YES	
% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	192		0.00000		YES	
Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/KY (hours)	Parity w Retail	1.05	4	0.000	0.00000		NO	
Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/KY (days)	Diagnostic	<i>Under development</i>						
Total Service Order Cycle Time (offered)										
C.2.9	P-10	Local Interconnection Trunks/KY (days)	Diagnostic	<i>Under development</i>						
% Completions w/o Notice or < 24 hours										
C.2.10.1	P	Local Interconnection Trunks/Dispatch/KY (%)	Diagnostic	100.00%	4				Diagnostic	
C.2.10.2	P	Local Interconnection Trunks/Non-Dispatch/KY (%)	Diagnostic						Diagnostic	
Service Order Accuracy										
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/KY (%)	>= 95%	100.00%	43				YES	
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/KY (%)	>= 95%	100.00%	23				YES	
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/KY (%)	>= 95%	100.00%	1				YES	
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/KY (%)	>= 95%	100.00%	8				YES	
Local Interconnection Trunks - Maintenance and Repair										
Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0	0.00%			YES	
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.00%	26	0.00%			YES	
Customer Trouble Report Rate										

BellSouth Monthly State Summary Kentucky, December 2001

		Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/KY (%)	0.00%	80,585	0.01%	13,035		0.00000		NO
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/KY (%)	0.03%	80,585	0.00%	13,035		0.00017	1.9026	YES
Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/KY (hours)	0.00	0	10.65	1				NO
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/KY (hours)	0.27	26	0.00	0	0.312			YES
% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/KY (%)	0.00%	0	0.00%	1				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/KY (%)	0.00%	26	0.00%	0				YES
Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/KY (%)	0.00%	0	0.00%	1				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/KY (%)	0.00%	26	0.00%	0				YES
Local Interconnection Trunks - Billing										
<i>Invoice Accuracy</i>										
C.4.1	B-1	KY (%)	98.55%	\$97,402,303	99.92%	\$511,923		0.00017	-81.9466	YES
<i>Mean Time to Deliver Invoices - CABS</i>										
C.4.2	B-2	Region (calendar days)	4.85	1	4.97	4.372				NO
LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING										
<i>Trunk Group Performance - Aggregate</i>										
C.5.1	TOSP-1	KY			0					YES

>0.5% diff 2 consec. Hrs

BellSouth Monthly State Summary Kentucky, December 2001

Benchmark / Analog BST Measure BST Volume CLEC Measure CLEC Volume Standard Deviation Standard Error ZScore Equity

Operations Support Systems - Pre-Ordering

% Interface Availability - CLEC	
OSS-2 EDI/Region(%)	100.00%
OSS-2 HAL/Region(%)	100.00%
OSS-2 LENS/Region(%)	99.92%
OSS-2 LEO MAINFRAME/Region(%)	100.00%
OSS-2 LEO UNIX/Region(%)	99.97%
OSS-2 LESOG/Region(%)	99.99%
OSS-2 TAG/Region(%)	100.00%
OSS-2 PSIMS/Region(%)	100.00%

>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%

% Interface Availability - BST & CLEC	
OSS-2 ATLAS/COFF/Region(%)	99.98%
OSS-2 BOCRIS/Region(%)	99.98%
OSS-2 DSAP/Region(%)	99.97%
OSS-2 RSAG/Region(%)	99.98%
OSS-2 SOCS/Region(%)	99.98%
OSS-2 SONGS/Region(%)	99.98%
OSS-2 DOE/Region(%)	100.00%
OSS-2 LNP Gateway/Region(%)	100.00%
OSS-2 COG/Region(%)	100.00%
OSS-2 DOM/Region(%)	100.00%
OSS-2 SOG/Region(%)	100.00%

>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%
>= 99.5%

Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)

D.1.1.1	OSS-1 RSAG, by TN/Region(seconds)	2.94	2,644,454	1.38	359,121	YES
D.1.1.2	OSS-1 RSAG, by TN/Region(seconds)	3.27	6,001	1.38	359,121	YES
D.1.3.1	OSS-1 RSAG, by ADDR/Region(seconds)	3.02	7,783,407	1.33	195,851	YES
D.1.3.2	OSS-1 RSAG, by ADDR/Region(seconds)	5.07	628,745	1.33	195,851	YES
D.1.3.3	OSS-1 ATLAS/Region(seconds)	3.16	715,419	1.10	71,567	YES
D.1.3.3.2	OSS-1 ATLAS/Region(seconds)	2.74	210,824	1.10	71,567	YES
D.1.3.4	OSS-1 DSAP/Region(seconds)	2.81	1,378,485	0.65	1,373	YES
D.1.3.4.1	OSS-1 DSAP/Region(seconds)	2.75	253,066	0.65	1,373	YES
D.1.3.5	OSS-1 HALCRIS/Region(seconds)	10.43	4,633,436	1.21	1,042,669	YES
D.1.3.5.2	OSS-1 HALCRIS/Region(seconds)	3.30	460,345	1.21	1,042,669	YES
D.1.3.6	OSS-1 COFF/Region(seconds)	4.71	9,681,687	0.81	41,758	YES
D.1.3.6.2	OSS-1 COFF/Region(seconds)	5.74	556,223	0.81	41,758	YES
D.1.3.7	OSS-1 PSIMS/ORB/Region(seconds)	4.71	9,681,687	0.05	85,869	YES
D.1.3.7.2	OSS-1 PSIMS/ORB/Region(seconds)	5.74	556,223	0.05	85,869	YES

RNS - RSAG, by TN + 2 sec
ROS - RSAG, by TN + 2 sec
RNS - RSAG, by ADDR + 2 sec
ROS - RSAG, by ADDR + 2 sec
RNS - ATLAS + 2 sec
ROS - ATLAS + 2 sec
RNS - DSAP + 2 sec
ROS - DSAP + 2 sec
RNS - CRSACCTS + 2 sec
ROS - CRSACCTS + 2 sec
RNS - OASISBIG + 2 sec
ROS - OASISBIG + 2 sec
RNS - OASISBIG + 2 sec
ROS - OASISBIG + 2 sec

Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)

D.1.4.1	OSS-1 RSAG, by TN/Region(seconds)	2.94	2,644,454	1.54	156,282	YES
D.1.4.1.2	OSS-1 RSAG, by TN/Region(seconds)	3.27	6,001	1.54	156,282	YES
D.1.4.2	OSS-1 RSAG, by ADDR/Region(seconds)	3.02	7,783,407	1.81	39,258	YES
D.1.4.2.2	OSS-1 RSAG, by ADDR/Region(seconds)	5.07	628,745	1.81	39,258	YES
D.1.4.3	OSS-1 ATLAS - MLH/Region(seconds)					Diagnostic
D.1.4.3.2	OSS-1 ATLAS - MLH/Region(seconds)					Diagnostic
D.1.4.4	OSS-1 ATLAS - DID/Region(seconds)			1.38	1	Diagnostic
D.1.4.4.2	OSS-1 ATLAS - DID/Region(seconds)			1.38	1	Diagnostic
D.1.4.5	OSS-1 ATLAS - TN/Region(seconds)	3.16	715,419	1.87	6,648	YES
D.1.4.5.2	OSS-1 ATLAS - TN/Region(seconds)	2.74	210,824	1.87	6,648	YES
D.1.4.6	OSS-1 DSAP/Region(seconds)	2.81	1,378,485	1.94	229,594	YES
D.1.4.6.2	OSS-1 DSAP/Region(seconds)	2.75	253,066	1.94	229,594	YES
D.1.4.7	OSS-1 HALCRIS/Region(seconds)	10.43	4,633,436	2.24	152,513	YES
D.1.4.7.2	OSS-1 HALCRIS/Region(seconds)	3.30	460,345	2.24	152,513	YES
D.1.4.8	OSS-1 CRSEINT/Region(seconds)					YES
D.1.4.8.2	OSS-1 CRSEINT/Region(seconds)					YES

RNS - RSAG, by TN + 2 sec
ROS - RSAG, by TN + 2 sec
RNS - RSAG, by ADDR + 2 sec
ROS - RSAG, by ADDR + 2 sec
Diagnostic
Diagnostic
Diagnostic
Diagnostic
RNS - ATLAS - TN + 2 sec
ROS - ATLAS - TN + 2 sec
RNS - DSAP + 2 sec
ROS - DSAP + 2 sec
RNS - CRSACCTS + 2 sec
ROS - CRSACCTS + 2 sec
RNS - CRSACCTS + 2 sec
ROS - CRSACCTS + 2 sec

This data not applicable after 5-1-2001, see D.1.4.7.1
This data not applicable after 5-1-2001, see D.1.4.7.2

BellSouth Monthly State Summary Kentucky, December 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Collocation - Collocation									
Average Response Time									
E 1.1.1		Virtual/KY (calendar days)							
E 1.1.2	<= 20 days	Physical Caged/KY (calendar days)							
E 1.1.3	<= 30 days	Physical Cageless/KY (calendar days)		6	1				YES
Average Arrangement Time									
E 1.2.1	<= 50 days	Virtual-Ordinary/KY (calendar days)							
E 1.2.2	<= 75 days	Virtual-Extraordinary/KY (calendar days)							
E 1.2.3	<= 90 days	Physical Caged/KY (calendar days)							
E 1.2.4	<= 60 days	Physical Cageless/KY (calendar days)							
E 1.2.5	<= 90 days	Physical Cageless-Extraordinary/KY (calendar days)							
% Due Dates Missed									
E 1.3.1	< 5% missed	Virtual/KY (%)							
E 1.3.2	< 5% missed	Physical/KY (%)							

BellSouth Monthly State Summary Kentucky, December 2001

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	% Answered in 12 seconds DA-2 KY(%)	PBD		85.30%					PBD
General - E911									
F.8.1	Mean Interval E-3 KY(hours)	PBD		0.93	1,790				PBD
F.8.2	% Accuracy E-2 KY(%)	PBD		94.46%	88,592				PBD
F.8.3	% Timeliness E-1 KY(%)	PBD		100.00%	1,790				PBD
General - Billing									
F.9.1	Usage Data Delivery Accuracy B-3 Region(%)	Parity w Retail	99.95%	100.00%	17,836		0.00037	-1.2724	YES
F.9.2	Usage Data Delivery Timeliness B-5 Region(%)	Parity w Retail	99.24%	98.90%	280,408,677		0.00051	6.5886	NO
F.9.3	Usage Data Delivery Completeness B-4 Region(%)	Parity w Retail	99.80%	99.70%	280,408,677		0.00026	4.1535	NO
F.9.4	Mean Time to Deliver Usage B-6 Region(days)	Parity w Retail	3.42	2.78	280,408,677				YES
Recurring Charge Completeness									
F.9.5.1	ResaleeKY(%)	Parity w Retail	82.11%	87.34%	\$120,668		0.00266	-19.6826	YES
F.9.5.2	UNEKY(%)	>= 90%	\$3,210,260	96.19%	\$43,490				YES
F.9.5.3	InterconnectionKY(%)	>= 90%		99.65%	\$971				YES
Non-Recurring Charge Completeness									
F.9.6.1	ResaleeKY(%)	Parity w Retail	81.96%	97.00%	\$167,593		0.00225	-66.7286	YES
F.9.6.2	UNEKY(%)	>= 90%		97.66%	\$96,098				YES
F.9.6.3	InterconnectionKY(%)	>= 90%		92.57%	\$42,282				YES
General - Change Management									
F.10.1	% Software Release Notices Sent On Time CM-1 KY(%)	>= 95% w in 30 days							
F.10.2	Average Software Release Notice Delay Days CM-2 KY(average)	>= 22 days prior to release							
F.10.3	% Change Management Documentation Sent On Time CM-3A KY(%)	>= 95% w in 30 days		50.00%	4				NO
F.10.4	% Change Management Documentation (Defects, Corrections, etc.) Sent On Time CM-3B KY(%)	>= 95% w in 5 days							
F.10.5	Average Documentation Release Delay Days CM-4 KY(average)	>= 22 days prior to release			16				NO
F.10.6	% CLEC Interface Outages Sent within 15 Minutes CM-5 KY(%)	>= 87% w in 15 min		100.00%	15				YES
General - New Business Requests									
F.11.1	% New Business Requests Processed within 30 Business Days BF-R-1 Region(%)	>= 90% w in 30 bus days							
	% Quotes Provided within X Business Days								

**BellSouth Monthly State Summary
Kentucky, December 2001**

	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Nov-01 Equity
Collocation - Collocation									
Average Response Time									
E.1.1.1	C-1 Virtual/KY (calendar days)								
E.1.1.2	C-1 Physical Caged/KY (calendar days)								
E.1.1.3	C-1 Physical Cageless/KY (calendar days)			6	1				YES
Average Arrangement Time									
E.1.2.1	C-2 Virtual-Ordinary/KY (calendar days)	<= 10 days							
E.1.2.2	C-2 Virtual-Extraordinary/KY (calendar days)	<= 20 days							
E.1.2.3	C-2 Physical Caged/KY (calendar days)	<= 20 days							
E.1.2.4	C-2 Physical Cageless/KY (calendar days)	<= 50 days							
E.1.2.5	C-2 Physical Cageless-Extraordinary/KY (calendar days)	<= 75 days							
E.1.3.1	C-3 Virtual/KY (%)	<= 90 days							
E.1.3.2	C-3 Physical/KY (%)	<= 90 days							
% Due Dates Missed									
E.1.3.1	C-3 Virtual/KY (%)	< 5% missed							
E.1.3.2	C-3 Physical/KY (%)	< 5% missed							

REPORT PERIOD: 12/01/01 - 12/31/01

	PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	76.29%	87.00%
BST AGGREGATE		
REGION	FLOW-THROUGH %	
- RETAIL RESIDENCE	94.60%	
- RETAIL BUSINESS*	TBD	
<p>*NOTE: BellSouth is reinstating the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete</p>		

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AUV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		Mechanized Interface Used						LESOG			Errors			Percent Achieved Flowthrough		
Name	LENS	EDI	TAG	Total Mech LSR's	Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
																Total Manual Fallout
1	47,925	0	0	47,925	5,132	9,323	418	33,052	9,270	6,745	2,525	23,782	66.69%	71.95%	77.90%	
2	0	35,576	0	35,576	2,659	4,138	124	28,655	3,727	2,724	1,003	24,928	82.24%	86.99%	90.15%	
3	24,222	0	0	24,222	1,949	1,441	40	20,792	1,289	1,141	148	19,503	86.32%	93.80%	94.47%	
4	0	0	13,137	13,137	1,202	2,591	143	9,201	2,413	1,585	828	6,788	70.89%	73.77%	81.07%	
5	10,733	0	0	10,733	549	405	6	9,773	279	232	47	9,494	92.40%	97.15%	97.61%	
6	0	0	8,674	8,674	101	384	9	8,180	311	227	84	7,869	96.00%	96.20%	97.20%	
7	0	8,613	0	8,613	135	2,727	0	5,751	2,661	197	2,464	3,090	90.30%	53.73%	94.01%	
8	7,957	0	0	7,957	245	396	17	7,299	308	238	70	6,991	93.54%	95.78%	96.71%	
9	6,852	0	0	6,852	360	517	10	5,965	592	476	116	5,373	86.54%	90.08%	91.86%	
10	6,573	0	0	6,573	709	593	53	5,218	885	711	174	4,333	75.32%	83.04%	85.90%	
11	5,548	0	0	5,548	416	491	11	4,630	402	304	98	4,228	85.45%	91.32%	93.29%	
12	0	5,334	0	5,334	92	929	2	4,311	1,435	1,299	136	2,876	67.40%	66.71%	68.89%	
13	4,293	0	0	4,293	267	415	30	3,581	1,723	1,579	144	1,858	50.16%	51.88%	54.06%	
14	4,043	0	0	4,043	292	301	18	3,432	425	279	146	3,007	84.04%	87.62%	91.51%	
15	0	3,752	0	3,752	47	768	1	2,936	878	785	93	2,058	71.21%	70.10%	72.39%	
16	3,581	0	0	3,581	125	186	11	3,259	141	110	31	3,118	92.99%	95.67%	96.59%	
17	3,512	0	0	3,512	434	463	53	2,562	509	385	124	2,053	71.48%	80.13%	84.21%	
18	3,493	0	0	3,493	3,094	131	1	267	131	113	18	136	4.07%	50.94%	54.62%	
19	3,281	0	0	3,281	3,074	96	3	108	9	5	4	99	3.12%	91.67%	95.19%	
20	3,217	0	0	3,217	125	126	10	2,956	114	91	23	2,842	92.94%	96.14%	96.90%	
21	0	0	3,159	3,159	12	397	33	2,717	1,142	685	457	1,575	69.32%	57.97%	69.69%	
22	3,112	0	0	3,112	209	372	5	2,526	100	81	19	2,426	89.32%	96.04%	96.77%	
23	2,885	0	0	2,885	697	318	14	1,856	619	518	101	1,237	50.45%	66.65%	70.48%	
24	0	2,513	0	2,513	173	372	0	1,968	598	189	409	1,370	79.10%	69.61%	87.88%	
25	0	2,492	0	2,492	7	639	0	1,846	670	348	322	1,176	76.81%	63.71%	77.17%	
26	0	2,396	0	2,396	33	291	0	2,072	644	591	53	1,428	69.59%	68.92%	70.73%	
27	2,363	0	0	2,363	187	135	15	2,026	249	197	52	1,777	82.23%	87.71%	90.02%	
28	2,319	0	0	2,319	259	196	14	1,850	121	96	25	1,729	82.97%	93.46%	94.74%	
29	2,302	0	0	2,302	251	144	7	1,900	179	145	34	1,721	81.29%	90.58%	92.23%	
30	0	0	2,236	2,236	396	337	35	1,468	510	383	127	958	55.15%	65.26%	71.44%	
31	0	0	2,229	2,229	81	28	11	2,109	442	395	47	1,667	77.79%	79.04%	80.84%	
32	2,165	0	0	2,165	186	238	28	1,713	295	186	109	1,418	79.22%	82.78%	88.40%	
33	2,130	0	0	2,130	227	191	6	1,706	144	120	24	1,562	81.82%	91.56%	92.87%	
34	2,115	0	0	2,115	242	100	6	1,767	110	95	15	1,657	83.10%	93.77%	94.58%	
35	0	2,084	0	2,084	317	261	16	1,490	442	322	120	1,048	62.12%	70.34%	76.50%	
36	2,044	0	0	2,044	172	57	9	1,806	95	82	13	1,711	87.07%	94.74%	95.43%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Extiout AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	LENS	Mechanized Interface Used			Manual		Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused	Fallout				
37	2,014	0	0	2,014	84	171	11	1,748	1,182	1,112	70	566	32.12%	32.38%	33.73%		
38	1,930	0	0	1,930	249	105	9	1,567	202	172	30	1,365	76.43%	87.11%	88.81%		
39	1,885	0	0	1,885	208	104	8	1,565	93	71	22	1,472	84.07%	94.06%	95.40%		
40	0	0	1,791	1,791	243	205	9	1,334	390	278	112	944	64.44%	70.76%	77.25%		
41	1,744	0	0	1,744	40	48	2	1,654	154	98	56	1,500	91.58%	90.69%	93.87%		
42	1,664	0	0	1,664	98	60	4	1,502	56	42	14	1,446	91.17%	96.27%	97.18%		
43	1,622	0	0	1,622	85	116	10	1,411	254	206	48	1,157	79.90%	82.00%	84.89%		
44	1,620	0	0	1,620	119	164	24	1,313	258	182	76	1,055	77.80%	80.35%	85.29%		
45	1,560	0	0	1,560	64	147	3	1,346	159	132	27	1,187	85.63%	88.19%	89.99%		
46	1,560	0	0	1,560	112	31	0	1,417	37	30	7	1,380	90.67%	97.39%	97.87%		
47	0	0	1,548	1,548	111	17	59	1,361	286	246	40	1,075	75.07%	78.99%	81.38%		
48	1,515	0	0	1,515	187	37	6	1,285	158	135	23	1,127	77.78%	87.70%	89.30%		
49	1,458	0	0	1,458	105	46	6	1,301	58	42	16	1,243	89.42%	95.54%	96.73%		
50	1,395	0	0	1,395	242	146	5	1,002	121	87	34	881	72.81%	87.92%	91.01%		
51	1,348	0	0	1,348	221	110	7	1,010	93	78	15	917	75.41%	90.79%	92.16%		
52	1,304	0	0	1,304	239	89	5	971	39	31	8	932	77.54%	95.98%	96.78%		
53	1,280	0	0	1,280	113	152	9	1,006	113	57	56	893	84.01%	88.77%	94.00%		
54	1,274	0	0	1,274	114	87	0	1,073	44	33	11	1,029	87.50%	95.90%	96.89%		
55	1,265	0	0	1,265	236	292	23	714	304	213	91	410	47.73%	57.42%	65.81%		
56	1,264	0	0	1,264	75	69	2	1,118	80	71	9	1,038	87.67%	92.84%	93.60%		
57	0	0	1,176	1,176	149	91	8	928	181	143	38	747	71.90%	80.50%	83.93%		
58	0	1,171	0	1,171	148	153	1	869	110	95	15	759	75.75%	87.34%	88.88%		
59	1,154	0	0	1,154	247	110	15	782	227	183	44	555	56.35%	70.97%	75.20%		
60	1,144	0	0	1,144	118	88	15	923	243	188	55	680	68.97%	73.67%	78.34%		
61	1,134	0	0	1,134	111	163	8	852	176	131	45	676	73.64%	79.34%	83.77%		
62	0	1,093	0	1,093	42	227	5	819	153	57	96	666	87.06%	81.32%	92.12%		
63	1,092	0	0	1,092	90	66	0	936	41	36	5	895	87.66%	95.62%	96.13%		
64	1,088	0	0	1,088	84	73	4	927	68	52	16	859	86.33%	92.66%	94.29%		
65	1,081	0	0	1,081	121	117	3	840	87	75	12	753	79.35%	89.64%	90.94%		
66	1,072	0	0	1,072	76	40	1	955	35	30	5	920	89.67%	96.34%	96.84%		
67	0	0	1,036	1,036	151	143	14	728	205	163	42	523	62.49%	71.84%	76.24%		
68	0	0	916	916	185	117	13	601	209	168	41	392	52.62%	65.22%	70.00%		
69	851	0	0	851	102	36	6	707	88	77	11	619	77.57%	87.55%	88.94%		
70	0	0	849	849	126	94	8	621	223	174	49	398	57.02%	64.09%	69.58%		
71	0	831	0	831	204	115	5	507	197	166	31	310	45.59%	61.14%	65.13%		
72	816	0	0	816	71	55	0	690	51	45	6	639	84.64%	92.61%	93.42%		

REPORT: PERCENT FLOW THROUGH S.L.V. SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

ORDERING

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		Mechanized Interface Used						LESOG						Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
Name	LENS	EDI	TAG	Total Mech LSR's	Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
73	803	0	0	803	91	107	5	600	64	45	19	536	79.76%	89.33%	92.25%	
74	802	0	0	802	135	53	1	613	38	30	8	575	77.70%	93.80%	95.04%	
75	794	0	0	794	53	75	5	661	179	105	74	482	75.31%	72.92%	82.11%	
76	0	0	0	779	5	28	0	746	6	5	1	740	98.67%	99.20%	99.33%	
77	774	0	0	774	92	98	3	581	31	25	6	550	82.46%	94.66%	95.65%	
78	773	0	0	773	165	69	17	522	117	86	31	405	61.74%	77.59%	82.48%	
79	748	0	0	748	34	33	6	675	192	139	53	483	73.63%	71.56%	77.65%	
80	727	0	0	727	63	91	5	568	131	64	67	437	77.48%	76.94%	87.23%	
81	712	0	0	712	67	36	1	608	46	39	7	562	84.13%	92.43%	93.51%	
82	683	0	0	683	76	16	1	590	37	30	7	553	83.92%	93.73%	94.85%	
83	659	0	0	659	44	54	0	561	29	23	6	532	88.81%	94.83%	95.86%	
84	657	0	0	657	10	30	4	613	45	35	10	568	92.66%	92.66%	94.20%	
85	649	0	0	649	111	35	6	497	67	47	20	430	73.13%	86.52%	90.15%	
86	645	0	0	645	92	115	3	435	126	93	33	309	62.55%	71.03%	76.87%	
87	638	0	0	638	83	24	1	530	27	20	7	503	83.00%	94.91%	96.18%	
88	625	0	0	625	110	42	3	470	32	27	5	438	76.17%	93.19%	94.19%	
89	619	0	0	619	70	47	4	498	95	77	18	403	73.27%	80.92%	83.96%	
90	614	0	0	614	89	61	2	462	32	25	7	430	79.04%	93.07%	94.51%	
91	581	0	0	581	45	23	4	509	34	31	3	475	86.21%	93.32%	93.87%	
92	576	0	0	576	95	41	3	437	54	27	27	383	75.84%	87.64%	93.41%	
93	0	0	0	567	12	71	0	484	7	7	0	477	96.17%	98.55%	98.55%	
94	565	0	0	565	28	45	10	482	101	68	33	381	79.87%	79.05%	84.86%	
95	562	0	0	562	53	28	0	481	22	19	3	459	86.44%	95.43%	96.03%	
96	0	0	0	554	72	62	1	419	124	101	23	295	63.03%	70.41%	74.49%	
97	552	0	0	552	47	47	9	449	92	59	33	357	77.11%	79.51%	85.82%	
98	0	531	0	531	36	54	14	427	76	66	10	351	77.48%	82.20%	84.17%	
99	519	0	0	519	54	22	1	442	19	9	10	423	87.04%	95.70%	97.92%	
100	0	0	0	517	83	17	8	409	82	40	42	327	72.67%	79.95%	89.10%	
101	0	516	0	516	100	88	7	321	58	41	17	263	65.10%	81.93%	86.51%	
102	504	0	0	504	61	13	0	430	23	17	6	407	83.92%	94.65%	95.99%	
103	500	0	0	500	18	37	2	443	19	15	4	424	92.78%	95.71%	96.58%	
104	498	0	0	498	63	59	6	370	155	137	18	215	51.81%	58.11%	61.08%	
105	0	493	0	493	385	86	1	21	10	7	3	11	2.73%	52.38%	61.11%	
106	489	0	0	489	25	31	1	432	35	32	3	397	87.44%	91.90%	92.54%	
107	484	0	0	484	87	37	1	359	107	50	57	252	64.78%	70.19%	83.44%	
108	472	0	0	472	40	32	2	398	21	17	4	377	86.87%	94.72%	95.69%	

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		Mechanized Interface Used						LESOG						Percent Achieved Flowthrough		
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Base Calculation	Percent Through
					Total Manual Fallout	Auto Clarification					BST Caused Fallout	CLEC Caused Fallout				
109	470	0	0	470	78	53	7	332	124	95	29	208	54.59%	62.65%	68.65%	
110	460	0	0	460	6	7	0	447	62	49	13	385	87.50%	86.13%	88.71%	
111	459	0	0	459	25	11	1	422	27	21	6	395	89.57%	93.60%	94.95%	
112	459	0	0	459	52	21	4	382	34	20	14	348	82.86%	91.10%	94.57%	
113	434	0	0	434	60	48	3	323	67	51	16	256	69.75%	79.26%	83.39%	
114	428	0	0	428	50	36	0	342	23	17	6	319	82.64%	93.27%	94.94%	
115	424	0	0	424	54	18	2	350	36	30	6	314	78.89%	89.71%	91.28%	
116	0	417	0	417	23	45	4	345	115	101	14	230	64.97%	66.67%	69.49%	
117	415	0	0	415	30	22	3	360	69	52	17	291	78.02%	80.83%	84.84%	
118	410	0	0	410	45	5	2	358	16	13	3	342	85.50%	95.53%	96.34%	
119	405	0	0	405	11	16	32	346	258	215	43	88	28.03%	25.43%	29.04%	
120	402	0	0	402	44	41	8	309	66	53	13	243	71.47%	78.64%	82.09%	
121	402	0	0	402	78	21	4	299	35	29	6	264	71.16%	88.29%	90.10%	
122	395	0	0	395	52	15	4	328	34	30	4	294	78.19%	89.63%	90.74%	
123	394	0	0	394	67	63	1	263	54	34	20	209	67.42%	79.47%	86.01%	
124	391	0	0	391	41	10	2	338	21	16	5	317	84.76%	93.79%	95.20%	
125	390	0	0	390	56	21	2	311	45	25	20	266	76.66%	85.53%	91.41%	
126	388	0	0	388	22	24	1	341	26	23	3	315	87.50%	92.38%	93.20%	
127	388	0	0	388	66	10	1	311	23	20	3	288	77.01%	92.60%	93.51%	
128	383	0	0	383	59	45	7	272	100	76	24	172	56.03%	63.24%	69.35%	
129	377	0	0	377	65	24	1	287	40	35	5	247	71.18%	86.06%	87.59%	
130	367	0	0	367	14	21	1	331	7	6	1	324	94.19%	97.89%	98.18%	
131	352	0	0	352	174	22	2	154	16	12	4	138	42.59%	89.61%	92.00%	
132	0	0	348	348	3	22	0	323	11	8	3	312	96.59%	96.59%	97.50%	
133	343	0	0	343	66	19	1	292	41	32	9	216	68.79%	84.05%	87.10%	
134	0	0	338	338	1	45	0	257	6	5	1	286	97.95%	97.95%	98.28%	
135	330	0	0	330	6	20	1	303	25	15	10	278	92.98%	91.75%	94.88%	
136	330	0	0	330	37	25	2	266	15	13	2	251	83.39%	94.36%	95.08%	
137	327	0	0	327	10	15	0	302	13	11	2	289	93.23%	95.70%	96.33%	
138	314	0	0	314	50	19	0	245	50	19	31	195	73.86%	79.59%	91.12%	
139	312	0	0	312	21	5	1	285	16	15	1	269	88.20%	94.39%	94.72%	
140	312	0	0	312	22	12	0	278	14	13	1	264	88.29%	94.96%	95.31%	
141	312	0	0	312	23	7	0	282	49	45	4	233	77.41%	82.62%	83.81%	
142	300	0	0	300	14	6	0	280	9	8	1	271	92.49%	96.79%	97.13%	
143	297	0	0	297	42	6	3	246	24	22	2	222	77.62%	90.24%	90.98%	
144	288	0	0	288	36	15	2	235	14	10	4	221	82.77%	94.04%	95.67%	

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG																
Name	LENS	Mechanized Interface Used				Rejects		Validated	Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
		EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification		Pending Supps (Z Status)	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout		
145	0	0	0	282	282	0	14	0	268	2	1	1	266	99.63%	99.25%	99.63%		
146	280	0	0	280	280	28	76	1	175	31	23	8	144	73.85%	82.29%	86.23%		
147	0	0	0	276	276	51	17	1	207	51	38	13	156	63.67%	75.36%	80.41%		
148	274	0	0	274	274	34	26	7	207	122	91	31	85	40.48%	41.06%	48.30%		
149	0	0	0	272	272	90	33	14	135	54	30	24	81	40.30%	60.00%	72.97%		
150	0	0	0	267	267	93	36	11	127	33	24	9	94	44.55%	74.02%	79.66%		
151	263	0	0	263	263	36	15	6	206	51	44	7	155	65.96%	75.24%	77.89%		
152	260	0	0	260	260	20	28	2	210	53	41	12	157	72.02%	74.76%	79.29%		
153	260	0	0	260	260	22	12	0	226	16	15	1	210	85.02%	92.92%	93.33%		
154	251	0	0	251	251	43	29	3	176	32	19	13	144	69.90%	81.82%	88.34%		
155	247	0	0	247	247	5	17	2	223	27	13	14	196	91.59%	87.89%	93.78%		
156	0	0	0	241	241	28	19	0	194	31	25	6	163	75.46%	84.02%	86.70%		
157	239	0	0	239	239	21	67	0	151	23	12	11	128	79.50%	84.77%	91.43%		
158	0	239	0	239	239	1	25	3	210	61	41	20	149	78.01%	70.95%	78.42%		
159	238	0	0	238	238	3	5	2	228	30	28	2	198	86.46%	86.84%	87.61%		
160	0	0	0	233	233	35	18	1	179	70	59	11	109	53.69%	60.89%	64.88%		
161	232	0	0	232	232	40	51	1	140	18	14	4	122	69.32%	87.14%	89.71%		
162	220	0	0	220	220	23	22	3	172	37	28	9	135	72.58%	78.49%	82.82%		
163	218	0	0	218	218	37	16	0	165	17	14	3	148	74.37%	89.70%	91.36%		
164	217	0	0	217	217	23	16	5	173	32	23	9	141	75.40%	81.50%	85.98%		
165	214	0	0	214	214	26	17	3	168	49	36	13	119	65.75%	70.83%	76.77%		
166	211	0	0	211	211	41	29	3	138	36	23	13	102	61.45%	73.91%	81.60%		
167	0	0	0	209	209	27	23	0	159	41	28	13	118	68.21%	74.21%	80.82%		
168	206	0	0	206	206	33	9	0	164	5	5	0	159	80.71%	96.95%	96.95%		
169	200	0	0	200	200	21	3	2	174	15	13	2	159	82.38%	91.38%	92.44%		
170	197	0	0	197	197	18	10	1	168	17	15	2	151	82.07%	89.88%	90.96%		
171	191	0	0	191	191	19	15	1	156	7	4	3	149	86.63%	95.51%	97.39%		
172	0	0	0	190	190	68	10	0	112	17	13	4	95	53.98%	84.82%	87.96%		
173	190	0	0	190	190	12	18	3	157	14	7	7	143	88.27%	91.08%	95.33%		
174	182	0	0	182	182	6	5	3	168	22	20	2	146	84.88%	86.90%	87.95%		
175	175	0	0	175	175	42	24	5	104	23	12	11	81	60.00%	77.88%	87.10%		
176	0	157	0	157	157	21	37	0	99	26	17	9	73	65.77%	73.74%	81.11%		
177	0	0	0	157	157	4	4	30	119	103	75	28	16	16.84%	13.45%	17.58%		
178	154	0	0	154	154	25	5	1	123	14	6	8	109	77.86%	88.62%	94.78%		
179	153	0	0	153	153	20	21	3	109	27	16	11	82	69.49%	75.23%	83.67%		
180	0	151	0	151	151	19	20	0	112	33	27	6	79	63.20%	70.54%	74.53%		

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		Mechanized Interface Used					LESOG					Percent Achieved Flowthrough				
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Base Calculation	Percent Flow Through
					Total Manual Fallout	Auto Clarification					BST Caused Fallout	CLEC Caused Fallout				
181	0	0	148	148	7	39	4	98	49	25	24	49	60.49%	50.00%	66.22%	
182	0	0	148	148	12	11	5	120	52	31	21	68	61.26%	56.67%	68.69%	
183	148	0	0	148	33	6	0	109	13	11	2	96	68.57%	88.07%	89.72%	
184	144	0	0	144	16	16	3	109	55	42	13	54	48.21%	49.54%	56.25%	
185	140	0	0	140	23	47	0	70	15	11	4	55	61.80%	78.57%	83.33%	
186	0	137	0	137	110	12	0	15	12	9	3	3	2.46%	20.00%	25.00%	
187	135	0	0	135	15	25	0	95	8	6	2	87	80.56%	91.58%	93.55%	
188	133	0	0	133	4	16	1	112	23	20	3	89	78.76%	79.48%	81.65%	
189	132	0	0	132	6	14	1	111	14	11	3	97	85.09%	87.39%	89.81%	
190	0	0	128	128	3	5	0	120	5	4	1	115	94.26%	95.83%	96.64%	
191	127	0	0	127	39	14	1	73	18	14	4	55	50.93%	75.34%	79.71%	
192	127	0	0	127	19	17	0	91	47	40	7	44	42.72%	48.35%	52.38%	
193	0	126	0	126	11	13	0	102	19	12	7	83	78.30%	81.37%	87.37%	
194	124	0	0	124	31	15	2	76	27	13	14	49	52.69%	64.47%	79.03%	
195	123	0	0	123	17	5	0	101	8	7	1	93	79.49%	92.08%	93.00%	
196	123	0	0	123	5	3	1	114	10	6	4	104	90.43%	91.23%	94.55%	
197	121	0	0	121	8	1	0	112	3	3	0	109	90.83%	97.32%	97.32%	
198	121	0	0	121	23	18	1	79	22	20	2	57	57.00%	72.15%	74.03%	
199	121	0	0	121	16	9	4	92	19	16	3	73	69.52%	79.35%	82.02%	
200	0	121	0	121	24	23	0	74	17	8	9	57	64.04%	77.03%	87.69%	
201	0	0	119	119	15	14	0	90	7	4	3	83	81.37%	92.22%	95.40%	
202	116	0	0	116	12	10	0	94	3	2	1	91	86.67%	96.81%	97.85%	
203	116	0	0	116	90	2	0	24	0	0	0	24	21.05%	100.00%	100.00%	
204	113	0	0	113	22	24	1	66	22	14	8	44	55.00%	66.67%	75.86%	
205	111	0	0	111	24	2	9	76	23	20	3	53	54.64%	69.74%	72.60%	
206	111	0	0	111	30	9	2	70	28	16	12	42	47.73%	60.00%	72.41%	
207	0	0	109	109	1	18	0	90	0	0	0	90	98.90%	100.00%	100.00%	
208	108	0	0	108	22	5	3	78	23	19	4	55	57.29%	70.51%	74.32%	
209	107	0	0	107	15	3	5	84	8	6	2	76	78.35%	90.48%	92.68%	
210	107	0	0	107	21	17	3	66	22	17	5	44	53.66%	66.67%	72.13%	
211	105	0	0	105	18	6	0	81	2	2	0	79	79.80%	97.53%	97.53%	
212	103	0	0	103	7	14	1	81	8	4	4	73	86.90%	90.12%	94.81%	
213	103	0	0	103	7	6	0	90	5	3	2	85	89.47%	94.44%	96.59%	
214	102	0	0	102	9	3	2	88	29	27	2	59	62.11%	67.05%	68.60%	
215	0	0	100	100	16	9	5	70	40	30	10	30	39.47%	42.86%	50.00%	
216	0	99	0	99	53	31	0	15	10	7	3	5	7.69%	33.33%	41.67%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)

Supplemental Exhibit AJV-6
Attachment 2G

REPORT PERIOD: 12/01/2001 - 12/31/2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		Mechanized Interface Used						LESOG						Percent Achieved Flowthrough		
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Base Calculation	Percent Flow Through
					Total Manual	Fallout					BST Caused	Fallout				
217	98	0	0	98	19	15	1	63	8	6	2	55	68.75%	87.30%	90.16%	
218	97	0	0	97	7	0	0	90	8	8	0	82	84.54%	91.11%	91.11%	
219	96	0	0	96	9	8	0	79	8	7	1	71	81.61%	89.87%	91.03%	
220	95	0	0	95	14	14	2	65	8	5	3	57	75.00%	87.69%	91.94%	
221	94	0	0	94	11	15	2	66	11	7	4	55	75.34%	83.33%	88.71%	
222	0	94	0	94	16	16	0	62	21	20	1	41	53.25%	66.13%	67.21%	
223	0	0	92	92	4	8	0	80	8	4	4	72	90.00%	90.00%	94.74%	
224	92	0	0	92	92	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
225	90	0	0	90	6	15	1	68	14	9	5	54	78.26%	79.41%	85.71%	
226	89	0	0	89	7	4	1	77	43	38	5	34	43.04%	44.16%	47.22%	
227	88	0	0	88	10	7	5	66	17	12	5	49	69.01%	74.24%	80.33%	
228	84	0	0	84	2	7	0	75	7	6	1	68	89.47%	90.67%	91.89%	
229	83	0	0	83	3	5	0	75	3	3	0	72	92.31%	96.00%	96.00%	
230	0	83	0	83	17	7	0	59	24	6	18	35	60.34%	59.32%	85.37%	
231	0	0	83	83	2	17	1	63	20	11	9	43	76.79%	68.25%	79.63%	
232	79	0	0	79	26	6	0	47	15	13	2	32	45.07%	68.09%	71.11%	
233	0	79	0	79	18	29	0	32	19	11	8	13	30.95%	40.63%	54.17%	
234	79	0	0	79	7	1	0	71	3	3	0	68	87.18%	95.77%	95.77%	
235	0	79	0	79	12	17	0	50	19	14	5	31	54.39%	62.00%	68.89%	
236	79	0	0	79	28	6	0	45	9	3	6	36	53.73%	80.00%	92.31%	
237	78	0	0	78	10	5	1	62	20	10	10	42	67.74%	67.74%	80.77%	
238	78	0	0	78	7	14	0	57	7	7	0	50	78.13%	87.72%	87.72%	
239	78	0	0	78	6	4	3	65	8	5	3	57	83.82%	87.69%	91.94%	
240	0	0	77	77	5	10	0	62	36	23	13	26	48.15%	41.94%	53.06%	
241	0	74	0	74	19	7	2	46	21	15	6	25	42.37%	54.35%	62.50%	
242	0	0	74	74	7	22	0	45	12	8	4	33	68.75%	73.33%	80.49%	
243	74	0	0	74	13	3	1	57	4	3	3	53	76.81%	92.98%	94.64%	
244	73	0	0	73	0	8	0	65	3	2	1	62	96.88%	95.38%	96.88%	
245	0	0	73	73	15	8	2	48	7	4	3	41	68.33%	85.42%	91.11%	
246	0	0	72	72	3	24	8	37	29	10	19	8	38.10%	21.62%	44.44%	
247	0	71	0	71	6	15	0	50	13	10	3	37	69.81%	74.00%	78.72%	
248	70	0	0	70	4	11	0	55	2	1	1	53	91.38%	96.36%	98.15%	
249	67	0	0	67	4	1	0	62	1	0	1	61	93.85%	98.39%	100.00%	
250	66	0	0	66	11	8	0	47	4	4	0	43	74.14%	91.49%	91.49%	
251	64	0	0	64	6	13	1	44	4	1	3	40	85.11%	90.91%	97.56%	
252	62	0	0	62	14	8	0	40	8	4	4	32	64.00%	80.00%	88.89%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		Mechanized Interface Used					LESOG					Percent Achieved Flowthrough				
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	Base Calculation	Percent Flow Through
					EDI	Total Manual Fallout					BST Caused Fallout	CLEC Caused Fallout				
253	62	0	0	62	2	9	0	0	51	2	1	1	49	96.08%	98.00%	
254	62	0	0	62	11	9	0	0	42	9	4	5	33	78.57%	89.19%	
255	56	0	0	56	2	5	1	1	48	5	4	1	43	87.76%	91.49%	
256	56	0	0	56	6	1	1	1	48	4	1	3	44	86.27%	97.78%	
257	0	0	54	54	22	5	0	0	27	7	2	5	20	74.07%	90.91%	
258	53	0	0	53	5	11	0	0	37	2	2	0	35	83.33%	94.59%	
259	53	0	0	53	6	10	1	1	36	5	4	1	31	75.61%	88.57%	
260	53	0	0	53	2	17	0	0	34	5	2	3	29	87.88%	93.55%	
261	0	52	0	52	3	14	0	0	35	19	14	5	16	45.71%	53.33%	
262	52	0	0	52	6	5	1	1	40	9	9	0	31	67.39%	77.50%	
263	0	51	0	51	41	6	0	0	4	3	2	1	1	2.27%	33.33%	
264	51	0	0	51	2	14	1	1	34	10	6	4	24	75.00%	80.00%	
265	0	51	0	51	12	3	0	0	36	10	5	5	26	60.47%	83.87%	
266	51	0	0	51	12	3	0	0	36	8	5	3	28	62.22%	84.85%	
267	0	0	50	50	5	15	0	0	30	11	11	0	19	54.29%	63.33%	
268	49	0	0	49	7	6	0	0	36	6	4	2	30	73.17%	88.24%	
269	48	0	0	48	12	9	0	0	27	18	6	12	9	33.33%	60.00%	
270	48	0	0	48	13	5	1	1	29	5	2	3	24	61.54%	92.31%	
271	48	0	0	48	1	9	0	0	38	6	5	1	32	84.21%	86.49%	
272	0	48	0	48	26	8	0	0	14	8	4	4	6	16.67%	60.00%	
273	0	47	0	47	2	8	0	0	37	12	8	4	25	71.43%	75.76%	
274	0	46	0	46	8	4	1	1	33	24	5	19	9	40.91%	64.29%	
275	46	0	0	46	3	11	1	1	31	12	10	2	19	59.38%	65.52%	
276	45	0	0	45	6	4	3	3	32	6	4	2	26	72.22%	86.67%	
277	44	0	0	44	0	10	0	0	34	5	5	0	29	85.29%	85.29%	
278	43	0	0	43	6	3	1	1	33	10	8	2	23	62.16%	74.19%	
279	42	0	0	42	5	12	2	2	23	5	4	1	18	66.67%	81.82%	
280	42	0	0	42	1	4	0	0	37	10	8	2	27	75.00%	77.14%	
281	41	0	0	41	4	6	0	0	31	5	4	1	26	76.47%	86.67%	
282	41	0	0	41	15	1	0	0	25	3	0	3	22	59.46%	100.00%	
283	40	0	0	40	2	7	1	1	30	6	3	3	24	82.76%	88.89%	
284	40	0	0	40	7	1	1	1	31	2	2	0	29	76.32%	93.55%	
285	40	0	0	40	14	0	0	0	26	4	3	1	22	56.41%	88.00%	
286	0	0	38	38	10	10	0	0	18	10	5	5	8	34.78%	61.54%	
287	0	38	0	38	3	10	1	1	24	11	2	9	13	72.22%	86.67%	
288	37	0	0	37	6	4	1	1	26	13	8	5	13	48.15%	61.90%	

ORDERING

REPORT: PERCENT FLOW THROUGH SLAVE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH						
Company Info		LESOG																	
Name	LENS	Mechanized Interface Used				Manual			Rejects		Validated		Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		EDI	TAG	Total Mech LSR's	Total Manual Fallout	Total Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's							
289	0	0	0	36	0	0	3	0	0	0	33	0	0	0	0	33	100.00%	100.00%	100.00%
290	32	0	0	32	0	0	10	0	0	22	22	12	11	1	1	10	47.62%	45.45%	47.62%
291	32	0	0	32	21	0	0	0	0	11	11	1	1	0	0	10	31.25%	90.91%	90.91%
292	32	0	0	32	14	1	1	0	0	17	17	6	4	2	11	11	37.93%	64.71%	73.33%
293	0	0	0	31	0	0	9	0	0	22	22	3	3	0	19	19	86.36%	86.36%	86.36%
294	0	0	0	31	8	0	9	0	0	14	14	7	1	6	7	7	43.75%	50.00%	87.50%
295	31	0	0	31	3	0	8	0	0	20	20	10	6	4	10	10	52.63%	50.00%	62.50%
296	30	0	0	30	5	0	6	0	0	19	19	2	2	0	17	17	70.83%	89.47%	89.47%
297	30	0	0	30	16	0	2	0	0	12	12	6	4	2	6	6	23.08%	50.00%	60.00%
298	0	30	0	30	4	0	5	0	0	21	21	7	4	3	14	14	63.64%	66.67%	77.78%
299	30	0	0	30	2	0	7	0	1	20	20	7	2	5	13	13	76.47%	65.00%	86.67%
300	30	0	0	30	0	0	5	0	0	25	25	10	10	0	15	15	60.00%	60.00%	60.00%
301	0	29	0	29	4	0	0	2	2	23	23	12	9	3	11	11	45.83%	47.83%	55.00%
302	28	0	0	28	6	0	7	0	1	14	14	9	7	2	5	5	27.78%	35.71%	41.67%
303	28	0	0	28	1	0	16	0	1	10	10	8	2	6	2	2	40.00%	20.00%	50.00%
304	0	0	28	28	2	0	4	0	0	22	22	3	2	1	19	19	82.61%	86.36%	90.48%
305	27	0	0	27	0	0	4	0	1	22	22	17	15	2	5	5	25.00%	22.73%	25.00%
306	27	0	0	27	5	0	9	0	0	13	13	2	1	1	11	11	64.71%	84.62%	91.67%
307	0	0	0	27	6	0	19	0	0	2	2	1	0	0	1	1	14.29%	50.00%	100.00%
308	27	0	0	27	2	0	2	0	1	22	22	2	1	1	20	20	86.96%	90.91%	95.24%
309	26	0	0	26	6	0	3	0	0	17	17	5	3	2	12	12	57.14%	70.59%	80.00%
310	26	0	0	26	6	0	2	0	1	17	17	14	10	4	3	3	15.79%	17.65%	23.08%
311	0	26	0	26	1	0	2	0	0	23	23	13	6	7	10	10	58.82%	43.48%	62.50%
312	25	0	0	25	4	0	1	0	0	20	20	7	6	1	13	13	56.52%	65.00%	68.42%
313	25	0	0	25	0	0	2	0	0	23	23	2	2	0	21	21	91.30%	91.30%	91.30%
314	25	0	0	25	3	0	5	0	0	17	17	2	2	0	15	15	75.00%	88.24%	88.24%
315	25	0	0	25	17	0	0	0	0	8	8	5	5	0	3	3	12.00%	37.50%	37.50%
316	0	25	0	25	2	0	1	0	0	22	22	7	6	1	15	15	65.22%	68.18%	71.43%
317	0	24	0	24	0	0	5	0	0	19	19	16	7	9	3	3	30.00%	15.79%	30.00%
318	24	0	0	24	5	0	6	0	1	12	12	4	3	1	8	8	50.00%	66.67%	72.73%
319	0	24	0	24	3	0	5	0	0	16	16	6	3	3	10	10	62.50%	62.50%	76.92%
320	23	0	0	23	3	0	2	0	0	18	18	0	0	0	18	18	85.71%	100.00%	100.00%
321	23	0	0	23	4	0	1	0	0	18	18	7	3	4	11	11	61.11%	61.11%	78.57%
322	23	0	0	23	3	0	5	0	0	15	15	5	3	2	10	10	62.50%	66.67%	76.92%
323	22	0	0	22	2	0	2	0	0	18	18	3	3	0	15	15	75.00%	83.33%	83.33%
324	22	0	0	22	4	0	1	0	0	17	17	8	5	3	9	9	50.00%	52.94%	64.29%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	LENS	Mechanized Interface Used			Rejects		Pending Supps (Z Status)	Validated	Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout			Auto Clarification	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout
325	22	0	0	22	2	1	18	2	2	0	0	16	80.00%	88.89%	88.89%	
326	21	0	0	21	5	2	14	8	4	4	6	6	40.00%	42.86%	60.00%	
327	21	0	0	21	4	0	17	4	2	2	13	68.42%	76.47%	86.67%		
328	21	0	0	21	10	0	11	1	1	0	10	47.62%	90.91%	90.91%		
329	0	21	0	21	10	0	8	7	7	0	1	5.56%	12.50%	12.50%		
330	21	0	0	21	12	0	9	6	5	1	3	15.00%	33.33%	37.50%		
331	20	0	0	20	1	2	17	1	1	0	16	88.89%	94.12%	94.12%		
332	19	0	0	19	0	4	15	4	1	3	11	91.67%	73.33%	91.67%		
333	19	0	0	19	0	1	16	1	0	1	15	100.00%	93.75%	100.00%		
334	19	0	0	19	0	5	14	8	7	1	6	46.15%	42.86%	46.15%		
335	19	0	0	19	0	1	16	1	1	0	15	93.75%	93.75%	93.75%		
336	19	0	0	19	4	0	15	1	1	0	14	73.68%	93.33%	93.33%		
337	18	0	0	18	6	1	11	10	3	7	1	10.00%	9.09%	25.00%		
338	18	0	0	18	3	0	15	3	2	1	12	70.59%	80.00%	85.71%		
339	18	0	0	18	2	2	13	4	3	1	9	64.29%	69.23%	75.00%		
340	17	0	0	17	4	2	11	5	4	1	6	42.86%	54.55%	60.00%		
341	17	0	0	17	2	1	14	7	7	0	7	43.75%	50.00%	50.00%		
342	17	0	0	17	1	3	13	2	2	0	11	78.57%	84.62%	84.62%		
343	17	0	0	17	0	4	13	7	6	1	6	50.00%	46.15%	50.00%		
344	17	0	0	17	0	2	15	1	1	0	14	93.33%	93.33%	93.33%		
345	0	17	0	17	1	2	14	1	1	0	13	86.67%	92.86%	92.86%		
346	16	0	0	16	1	4	11	4	4	0	7	58.33%	63.64%	63.64%		
347	16	0	0	16	1	2	11	4	3	1	7	63.64%	63.64%	70.00%		
348	16	0	0	16	2	5	9	2	1	1	7	70.00%	77.78%	87.50%		
349	0	0	16	16	4	0	12	8	3	5	4	36.36%	33.33%	57.14%		
350	16	0	0	16	0	0	14	0	0	0	14	100.00%	100.00%	100.00%		
351	15	0	0	15	3	0	12	7	6	1	5	35.71%	41.67%	45.45%		
352	15	0	0	15	0	7	8	2	0	2	6	100.00%	75.00%	100.00%		
353	15	0	0	15	3	4	8	7	5	2	1	11.11%	12.50%	16.67%		
354	15	0	0	15	0	2	13	3	2	1	10	83.33%	76.92%	83.33%		
355	15	0	0	15	0	2	13	0	0	0	13	100.00%	100.00%	100.00%		
356	14	0	0	14	1	8	5	0	0	0	5	83.33%	100.00%	100.00%		
357	14	0	0	14	0	0	14	1	1	0	13	92.86%	92.86%	92.86%		
358	14	0	0	14	8	5	1	1	1	0	0	0.00%	0.00%	0.00%		
359	14	0	0	14	2	2	10	0	0	0	10	83.33%	100.00%	100.00%		
360	14	0	0	14	1	2	11	1	1	0	10	83.33%	90.91%	90.91%		

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH				
Company Info		LESOG																	
Name	LENS	Mechanized Interface Used			Manual		Rejects		Pending Supps (Z Status)	Validated	Errors			Total System Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Manual	Rejects			BST Caused Fallout	CLEC Caused Fallout							
361	13	0	0	13	0	0	3	0	10	0	0	0	0	0	10	100.00%	100.00%	100.00%	
362	13	0	0	13	0	0	1	0	12	3	3	0	3	0	12	75.00%	75.00%	75.00%	
363	13	0	0	13	1	4	8	0	4	4	2	2	0	0	4	0.00%	0.00%	0.00%	
364	12	0	0	12	0	1	0	0	11	2	1	1	2	1	9	90.00%	81.82%	90.00%	
365	12	0	0	12	1	0	0	0	11	1	1	0	1	0	10	83.33%	90.91%	90.91%	
366	12	0	0	12	0	0	3	0	9	0	0	0	0	0	9	100.00%	100.00%	100.00%	
367	12	0	0	12	0	0	2	0	10	2	1	1	1	1	8	88.89%	80.00%	88.89%	
368	12	0	0	12	1	0	1	0	10	0	0	0	0	0	10	90.91%	100.00%	100.00%	
369	11	0	0	11	0	0	3	0	8	2	0	2	2	0	6	100.00%	75.00%	100.00%	
370	11	0	0	11	7	0	0	0	4	1	1	0	1	0	3	27.27%	75.00%	75.00%	
371	0	0	10	10	0	0	3	0	7	1	1	0	0	0	6	85.71%	85.71%	85.71%	
372	10	0	0	10	1	0	3	0	6	2	0	2	2	0	4	80.00%	66.67%	100.00%	
373	10	0	0	10	0	0	1	1	8	2	2	0	0	0	6	75.00%	75.00%	75.00%	
374	10	0	0	10	0	0	0	0	10	5	0	5	0	0	5	100.00%	50.00%	100.00%	
375	10	0	0	10	1	0	6	0	3	1	0	1	1	1	2	66.67%	66.67%	100.00%	
376	0	0	10	10	0	0	1	0	9	1	1	0	1	0	8	88.89%	88.89%	88.89%	
377	10	0	0	10	0	0	3	0	7	7	4	3	0	0	0	0.00%	0.00%	0.00%	
378	9	0	0	9	0	0	1	0	8	1	1	0	0	0	7	87.50%	87.50%	87.50%	
379	9	0	0	9	4	0	1	0	4	0	0	0	0	0	4	50.00%	100.00%	100.00%	
380	9	0	0	9	0	0	1	0	8	2	0	2	0	0	6	100.00%	75.00%	100.00%	
381	9	0	0	9	1	0	4	0	4	1	1	0	1	0	3	60.00%	75.00%	75.00%	
382	0	0	9	9	9	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
383	9	0	0	9	3	0	0	0	6	3	3	0	0	0	3	33.33%	50.00%	50.00%	
384	9	0	0	9	0	0	0	0	9	0	0	0	0	0	9	100.00%	100.00%	100.00%	
385	8	0	0	8	0	0	0	0	8	2	2	0	0	0	6	75.00%	75.00%	75.00%	
386	8	0	0	8	0	0	1	0	7	1	1	0	0	0	6	85.71%	85.71%	85.71%	
387	8	0	0	8	0	0	0	2	6	6	5	1	0	0	0	0.00%	0.00%	0.00%	
388	8	0	0	8	0	0	0	0	8	2	2	0	0	0	6	75.00%	75.00%	75.00%	
389	8	0	0	8	0	0	0	0	8	0	0	0	0	0	8	100.00%	100.00%	100.00%	
390	0	8	0	8	5	1	1	0	2	2	2	0	0	0	0	0.00%	0.00%	0.00%	
391	0	0	7	7	0	0	1	0	6	0	0	0	0	0	6	100.00%	100.00%	100.00%	
392	7	0	0	7	4	1	1	0	2	1	1	0	0	0	1	16.67%	50.00%	50.00%	
393	0	0	7	7	7	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
394	7	0	0	7	0	0	0	0	7	2	1	1	1	1	5	83.33%	71.43%	83.33%	
395	7	0	0	7	0	0	2	0	5	4	4	0	0	0	1	20.00%	20.00%	20.00%	
396	7	0	0	7	3	0	0	0	4	0	0	0	0	0	4	57.14%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		Mechanized Interface Used						LESOG						Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
LENS	EDI	TAG	Total Mech LSR's	Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's						
397	7	0	0	0	0	0	7	0	0	0	7	0	0	7	100.00%	100.00%	100.00%
398	7	0	0	7	2	0	5	1	0	1	5	1	0	4	66.67%	80.00%	100.00%
399	0	7	0	7	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
400	0	0	7	5	0	0	2	0	0	0	2	0	0	2	28.57%	100.00%	100.00%
401	0	0	6	3	2	0	1	0	0	0	1	0	0	1	25.00%	100.00%	100.00%
402	0	0	6	0	2	0	4	0	0	0	4	0	0	4	100.00%	100.00%	100.00%
403	0	0	6	0	3	0	3	0	0	0	3	0	0	3	100.00%	100.00%	100.00%
404	6	0	0	0	1	0	5	0	0	0	5	0	0	5	100.00%	100.00%	100.00%
405	6	0	0	1	0	1	4	4	2	2	4	2	2	0	0.00%	0.00%	0.00%
406	5	0	0	3	0	0	2	0	0	0	2	0	0	2	40.00%	100.00%	100.00%
407	0	5	0	5	0	2	0	3	1	2	3	0	0	0	0.00%	0.00%	0.00%
408	0	0	5	3	0	0	2	0	0	0	2	0	0	2	40.00%	100.00%	100.00%
409	5	0	0	2	1	0	2	0	0	0	2	0	0	2	50.00%	100.00%	100.00%
410	5	0	0	5	0	5	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
411	5	0	0	5	0	0	5	0	0	0	5	0	0	5	100.00%	100.00%	100.00%
412	4	0	0	4	0	0	4	3	2	1	4	3	2	1	33.33%	25.00%	33.33%
413	4	0	0	4	1	1	2	0	0	0	2	0	0	2	66.67%	100.00%	100.00%
414	4	0	0	4	1	2	1	0	0	0	1	0	0	1	50.00%	100.00%	100.00%
415	4	0	0	4	2	0	2	1	1	0	2	1	1	1	25.00%	50.00%	50.00%
416	0	4	0	4	0	0	4	2	2	0	4	2	2	2	50.00%	50.00%	50.00%
417	4	0	0	4	0	1	3	0	0	0	3	0	0	3	100.00%	100.00%	100.00%
418	4	0	0	4	0	0	4	1	1	0	4	1	1	3	75.00%	75.00%	75.00%
419	4	0	0	4	0	0	4	4	4	0	4	4	4	0	0.00%	0.00%	0.00%
420	0	3	0	3	0	0	3	0	0	0	3	0	0	3	100.00%	100.00%	100.00%
421	0	0	3	3	0	2	1	0	0	0	1	0	0	1	100.00%	100.00%	100.00%
422	0	0	3	3	0	0	3	3	0	3	3	0	3	0	0.00%	0.00%	0.00%
423	3	0	0	3	0	0	3	0	0	0	3	0	0	3	100.00%	100.00%	100.00%
424	3	0	0	3	0	0	3	0	0	0	3	0	0	3	100.00%	100.00%	100.00%
425	0	0	3	3	2	0	1	1	0	1	1	0	0	0	0.00%	0.00%	0.00%
426	0	0	3	3	2	0	1	1	0	1	1	0	0	0	0.00%	0.00%	0.00%
427	3	0	0	3	1	0	2	0	0	0	2	0	0	2	66.67%	100.00%	100.00%
428	3	0	0	3	1	0	2	0	0	0	2	0	0	2	66.67%	100.00%	100.00%
429	0	3	0	3	2	0	1	1	1	0	1	1	0	0	0.00%	0.00%	0.00%
430	0	0	2	2	0	0	2	1	1	0	2	1	1	1	50.00%	50.00%	50.00%
431	2	0	0	2	1	0	1	0	0	0	1	0	0	1	50.00%	100.00%	100.00%
432	0	0	2	2	0	0	2	1	0	1	2	1	0	1	100.00%	50.00%	100.00%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		Mechanized Interface Used					LESOG									
Name	LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
433	2	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
434	2	0	0	2	1	0	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
435	2	0	0	2	0	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
436	0	2	0	2	0	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
437	2	0	0	2	2	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
438	2	0	0	2	1	0	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
439	0	0	2	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
440	2	0	0	2	1	0	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
441	2	0	0	2	0	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
442	2	0	0	2	1	0	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
443	2	0	0	2	0	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
444	2	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
445	2	0	0	2	0	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
446	2	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
447	0	2	0	2	1	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
448	2	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
449	2	0	0	2	0	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
450	0	2	0	2	0	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
451	0	0	2	2	0	0	2	0	2	2	2	0	0	0.00%	0.00%	0.00%
452	0	0	2	2	0	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
453	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
454	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
455	0	1	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
456	1	0	0	1	0	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
457	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
458	1	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
459	1	0	0	1	0	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
460	1	0	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
461	0	0	1	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
462	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
463	1	0	0	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
464	0	0	1	1	0	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
465	0	0	1	1	0	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal	237,730	0	0	237,730	28,151	22,900	1,323	185,356	27,733	21,434	6,299	157,623	76.07%	85.04%	88.03%	
EDI Subtotal	0	69,888	0	69,888	4,857	11,231	192	53,608	12,235	7,274	4,961	41,373	77.33%	77.18%	85.05%	
TAG Subtotal	0	0	43,613	43,613	3,507	5,097	433	34,576	7,277	5,092	2,185	27,299	76.05%	78.95%	84.28%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL)
 REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
 Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH									
Company Info		LESOG																			
		Mechanized Interface Used					Manual		Rejects			Validated		Errors		Issued SO's		Percent Achieved Flowthrough		Percent Flow Through	
Name		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through					
TOTAL INTERFACES		237,730	69,888	43,613	351,231	36,515	39,228	1,948	273,540	47,245	33,800	13,445	226,295	76.29%	82.73%	87.00%					

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
 Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	LENS	Mechanized Interface Used			Manual Total Manual Fallout	Rejects Auto Clarification	Validated		Total System Fallout	Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		EDI	TAG	Total Mech LSR's			Pending Supps (Z Status)	LSR's		BST Caused Fallout	CLEC Caused Fallout					
1	45,573	0	0	45,573	4,787	8,880	363	31,543	8,740	6,368	2,372	22,803	67.15%	72.29%	78.17%	
2	24,222	0	0	24,222	1,949	1,441	40	20,792	1,289	1,141	148	19,503	86.32%	93.80%	94.47%	
3	10,733	0	0	10,733	549	405	6	9,773	279	232	47	9,494	92.40%	97.15%	97.61%	
4	0	0	8,674	8,674	101	384	9	8,180	311	227	84	7,869	96.00%	96.20%	97.20%	
5	0	8,613	0	8,613	135	2,727	0	5,751	2,661	197	2,464	3,090	90.30%	53.73%	94.01%	
6	7,937	0	0	7,937	243	386	16	7,292	304	236	68	6,988	93.59%	95.83%	96.73%	
7	6,852	0	0	6,852	360	517	10	5,965	592	476	116	5,373	86.54%	90.08%	91.86%	
8	5,548	0	0	5,548	416	491	11	4,630	402	304	98	4,228	85.45%	91.32%	93.29%	
9	0	5,334	0	5,334	92	929	2	4,311	1,435	1,299	136	2,876	67.40%	66.71%	66.89%	
10	4,043	0	0	4,043	292	301	18	3,432	425	279	146	3,007	84.04%	87.62%	91.51%	
11	0	3,752	0	3,752	47	768	1	2,936	878	785	93	2,058	71.21%	70.10%	72.39%	
12	0	0	3,123	3,123	12	390	33	2,688	1,128	677	451	1,560	69.36%	58.04%	69.74%	
13	3,112	0	0	3,112	209	372	5	2,526	100	81	19	2,426	89.32%	96.04%	96.77%	
14	0	2,492	0	2,492	7	639	0	1,846	670	348	322	1,176	76.81%	63.71%	77.17%	
15	0	2,396	0	2,396	33	291	0	2,072	644	591	53	1,428	69.59%	68.92%	70.73%	
16	2,363	0	0	2,363	187	135	15	2,026	249	197	52	1,777	82.23%	87.71%	90.02%	
17	2,319	0	0	2,319	259	196	14	1,850	121	96	25	1,729	82.97%	93.46%	94.74%	
18	2,270	0	0	2,270	243	139	7	1,881	177	144	33	1,704	81.49%	90.59%	92.21%	
19	0	0	2,229	2,229	81	28	11	2,109	442	395	47	1,667	77.79%	79.04%	80.84%	
20	2,130	0	0	2,130	227	191	6	1,706	144	120	24	1,562	81.82%	91.56%	92.87%	
21	2,115	0	0	2,115	242	100	6	1,767	110	95	15	1,657	83.10%	93.77%	94.58%	
22	2,043	0	0	2,043	172	57	9	1,805	95	82	13	1,710	87.07%	94.74%	95.42%	
23	1,930	0	0	1,930	249	105	9	1,567	202	172	30	1,365	76.43%	87.11%	88.81%	
24	1,885	0	0	1,885	208	104	8	1,565	93	71	22	1,472	84.07%	94.06%	95.40%	
25	1,744	0	0	1,744	40	48	2	1,654	154	98	56	1,500	91.58%	90.69%	93.87%	
26	1,653	0	0	1,653	95	59	4	1,495	56	42	14	1,439	91.31%	96.25%	97.16%	
27	1,622	0	0	1,622	85	116	10	1,411	254	206	48	1,157	79.90%	82.00%	84.89%	
28	1,554	0	0	1,554	64	145	3	1,342	159	132	27	1,183	85.79%	88.15%	89.96%	
29	1,551	0	0	1,551	112	31	0	1,408	37	30	7	1,371	90.61%	97.37%	97.86%	
30	1,515	0	0	1,515	187	37	6	1,285	158	135	23	1,127	77.78%	87.70%	89.30%	
31	1,458	0	0	1,458	105	46	6	1,301	58	42	16	1,243	89.42%	95.54%	96.73%	
32	1,348	0	0	1,348	221	110	7	1,010	93	78	15	917	75.41%	90.79%	92.16%	
33	1,304	0	0	1,304	239	89	5	971	39	31	8	932	77.54%	95.98%	96.78%	
34	1,280	0	0	1,280	113	152	9	1,006	113	57	56	893	84.01%	88.77%	94.00%	
35	1,274	0	0	1,274	114	87	0	1,073	44	33	11	1,029	87.50%	95.90%	96.89%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
Name	LENS	Mechanized Interface Used			Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's						BST Caused Fallout	CLEC Caused Fallout				
36	1,253	0	0	1,253	72	69	2	1,110	76	69	7	1,034	86.00%	93.15%	93.74%
37	0	0	1,173	1,173	148	90	8	927	181	143	38	746	71.94%	80.47%	83.91%
38	0	1,171	0	1,171	148	153	1	869	110	95	15	759	75.75%	87.34%	88.88%
39	1,092	0	0	1,092	90	66	0	936	41	36	5	895	87.66%	95.62%	96.13%
40	1,072	0	0	1,072	117	117	3	835	87	75	12	748	79.57%	89.58%	90.89%
41	1,072	0	0	1,072	76	40	1	955	35	30	5	920	89.67%	96.34%	96.84%
42	845	0	0	845	99	36	6	704	88	77	11	616	77.78%	87.50%	88.89%
43	816	0	0	816	71	55	0	690	51	45	6	639	84.64%	92.61%	93.42%
44	802	0	0	802	135	53	1	613	38	30	8	575	77.70%	93.80%	95.04%
45	0	0	779	779	5	28	0	746	6	5	1	740	98.67%	99.20%	99.33%
46	752	0	0	752	86	92	3	571	27	23	4	544	83.31%	95.27%	95.94%
47	727	0	0	727	63	91	5	568	131	64	67	437	77.48%	76.94%	87.23%
48	0	721	0	721	5	188	0	528	46	14	32	482	96.21%	91.29%	97.18%
49	712	0	0	712	67	36	1	608	46	39	7	562	84.13%	92.43%	93.51%
50	681	0	0	681	75	16	1	589	37	30	7	552	84.02%	93.72%	94.85%
51	659	0	0	659	44	54	0	561	29	23	6	532	88.81%	94.83%	95.86%
52	657	0	0	657	10	30	4	613	45	35	10	568	92.66%	92.66%	94.20%
53	648	0	0	648	111	35	6	496	67	47	20	429	73.08%	86.49%	90.13%
54	635	0	0	635	81	24	1	529	27	20	7	502	83.25%	94.90%	96.17%
55	625	0	0	625	110	42	3	470	32	27	5	438	76.17%	93.19%	94.19%
56	614	0	0	614	89	61	2	462	32	25	7	430	79.04%	93.07%	94.51%
57	581	0	0	581	45	23	4	509	34	31	3	475	86.21%	93.32%	93.87%
58	576	0	0	576	95	41	3	437	54	27	27	383	75.84%	87.64%	93.41%
59	0	0	567	567	12	71	0	484	7	7	0	477	96.17%	98.55%	98.55%
60	562	0	0	562	53	28	0	481	22	19	3	459	86.44%	95.43%	96.03%
61	546	0	0	546	25	40	8	473	98	68	30	375	80.13%	79.28%	84.85%
62	521	0	0	521	44	84	3	390	77	61	16	313	74.88%	80.26%	83.69%
63	517	0	0	517	53	22	1	441	18	9	9	423	87.22%	95.92%	97.92%
64	504	0	0	504	61	13	0	430	23	17	6	407	83.92%	94.65%	95.99%
65	500	0	0	500	18	37	2	443	19	15	4	424	92.78%	95.71%	96.58%
66	489	0	0	489	25	31	1	432	35	32	3	397	87.44%	91.90%	92.54%
67	484	0	0	484	87	37	1	359	107	50	57	252	64.78%	70.19%	83.44%
68	461	0	0	461	39	28	2	392	20	16	4	372	87.12%	94.90%	95.88%
69	0	461	0	461	28	48	0	385	6	1	5	379	92.89%	98.44%	99.74%
70	460	0	0	460	6	7	0	447	62	49	13	385	87.50%	86.13%	88.71%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
71	459	0	0	459	25	11	422	27	21	6	395	89.57%	93.60%	94.95%	
72	459	0	0	459	52	21	382	34	20	14	348	82.86%	91.10%	94.57%	
73	428	0	0	428	50	36	342	23	17	6	319	82.64%	93.27%	94.94%	
74	424	0	0	424	54	18	350	36	30	6	314	78.89%	89.71%	91.28%	
75	410	0	0	410	45	5	358	16	13	3	342	85.50%	95.53%	96.34%	
76	399	0	0	399	78	19	298	35	29	6	263	71.08%	88.26%	90.07%	
77	395	0	0	395	52	15	328	34	30	4	294	78.19%	89.63%	90.74%	
78	391	0	0	391	41	10	338	21	16	5	317	84.76%	93.79%	95.20%	
79	388	0	0	388	66	10	311	23	20	3	288	77.01%	92.60%	93.51%	
80	385	0	0	385	55	19	309	45	25	20	264	76.74%	85.44%	91.35%	
81	384	0	0	384	22	24	337	25	22	3	312	87.64%	92.58%	93.41%	
82	377	0	0	377	65	24	287	40	35	5	247	71.18%	86.06%	87.59%	
83	367	0	0	367	14	21	331	7	6	1	324	94.19%	97.89%	98.18%	
84	350	0	0	350	22	15	311	51	38	13	260	81.25%	83.60%	87.25%	
85	0	0	348	348	3	22	323	11	8	3	312	96.59%	96.59%	97.50%	
86	0	0	338	338	1	45	292	6	5	1	286	97.95%	97.95%	98.28%	
87	330	0	0	330	6	20	303	25	15	10	278	92.98%	91.75%	94.88%	
88	329	0	0	329	37	25	265	15	13	2	250	83.33%	94.34%	95.06%	
89	327	0	0	327	10	15	302	13	11	2	289	93.23%	95.70%	96.33%	
90	314	0	0	314	50	19	245	50	19	31	195	73.86%	79.59%	91.12%	
91	312	0	0	312	21	5	285	16	15	1	269	88.20%	94.39%	94.72%	
92	312	0	0	312	22	12	278	14	13	1	264	88.29%	94.96%	95.31%	
93	310	0	0	310	22	7	281	49	45	4	232	77.59%	82.56%	83.75%	
94	300	0	0	300	14	6	280	9	8	1	271	92.49%	96.79%	97.13%	
95	297	0	0	297	42	6	246	24	22	2	222	77.62%	90.24%	90.98%	
96	0	0	282	282	0	14	268	2	1	1	266	99.63%	99.25%	99.63%	
97	266	0	0	266	47	15	203	33	25	8	170	70.25%	83.74%	87.18%	
98	259	0	0	259	22	12	225	16	15	1	209	84.96%	92.89%	93.30%	
99	247	0	0	247	5	17	223	27	13	14	196	91.59%	87.89%	93.78%	
100	247	0	0	247	24	31	191	39	24	15	152	76.00%	79.58%	86.36%	
101	238	0	0	238	3	5	228	30	28	2	198	86.46%	86.84%	87.61%	
102	234	0	0	234	24	45	165	13	10	3	152	81.72%	92.12%	93.83%	
103	229	0	0	229	20	11	197	6	3	3	191	89.25%	96.95%	98.45%	
104	228	0	0	228	30	24	171	31	18	13	140	74.47%	81.87%	88.61%	
105	219	0	0	219	19	56	144	17	10	7	127	81.41%	88.19%	92.70%	

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
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Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		EDI	TAG	Total Mech LSR's	Manual Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused					
					Manual	Total Manual	Auto	Pending	LSR's	Total	BST	CLEC				
106	213	0	0	213	36	13	13	0	164	17	14	3	147	74.62%	89.63%	91.30%
107	200	0	0	200	21	3	3	2	174	15	13	2	159	82.38%	91.38%	92.44%
108	197	0	0	197	26	9	9	0	162	5	5	0	157	83.51%	96.91%	96.91%
109	184	0	0	184	19	12	12	1	152	7	4	3	145	86.31%	95.39%	97.32%
110	183	0	0	183	11	16	16	2	154	12	7	5	142	88.75%	92.21%	95.30%
111	182	0	0	182	6	5	5	3	168	22	20	2	146	84.88%	86.90%	87.95%
112	0	0	181	181	66	8	8	0	107	17	13	4	90	53.25%	84.11%	87.38%
113	0	0	166	166	37	24	24	6	99	20	14	6	79	60.77%	79.80%	84.95%
114	154	0	0	154	25	5	5	1	123	14	6	8	109	77.86%	88.62%	94.78%
115	0	0	152	152	4	16	16	0	132	33	23	10	99	78.57%	75.00%	81.15%
116	151	0	0	151	10	21	21	0	120	45	25	20	75	68.18%	62.50%	75.00%
117	134	0	0	134	5	115	115	2	12	6	0	6	6	54.55%	50.00%	100.00%
118	133	0	0	133	4	16	16	1	112	23	20	3	89	78.76%	79.46%	81.65%
119	129	0	0	129	13	25	25	0	91	8	6	2	83	81.37%	91.21%	93.26%
120	0	0	128	128	3	5	5	0	120	5	4	1	115	94.26%	95.83%	96.64%
121	127	0	0	127	19	17	17	0	91	47	40	7	44	42.72%	48.35%	52.38%
122	123	0	0	123	5	3	3	1	114	10	6	4	104	90.43%	91.23%	94.55%
123	122	0	0	122	3	3	3	0	116	2	2	0	104	95.80%	98.28%	98.28%
124	121	0	0	121	8	1	1	0	112	3	3	0	109	90.83%	97.32%	97.32%
125	118	0	0	118	23	18	18	1	76	20	19	1	56	57.14%	73.68%	74.67%
126	112	0	0	112	22	24	24	1	65	21	13	8	44	55.70%	67.69%	77.19%
127	112	0	0	112	12	10	10	0	90	3	2	1	87	86.14%	96.67%	97.75%
128	0	0	109	109	1	18	18	0	90	0	0	0	90	98.90%	100.00%	100.00%
129	107	0	0	107	15	3	3	5	84	8	6	2	76	78.35%	90.48%	92.68%
130	104	0	0	104	5	13	13	1	85	17	12	5	68	80.00%	80.00%	85.00%
131	104	0	0	104	18	6	6	0	80	2	2	0	78	79.59%	97.50%	97.50%
132	103	0	0	103	7	14	14	1	81	8	4	4	73	86.90%	90.12%	94.81%
133	103	0	0	103	7	6	6	0	90	5	3	2	85	89.47%	94.44%	96.59%
134	102	0	0	102	9	3	3	2	88	29	27	2	59	62.11%	67.05%	68.60%
135	99	0	0	99	6	7	7	1	85	9	8	1	76	84.44%	89.41%	90.48%
136	98	0	0	98	19	15	15	1	63	8	6	2	55	68.75%	87.30%	90.16%
137	97	0	0	97	7	0	0	0	90	8	8	0	82	84.54%	91.11%	91.11%
138	97	0	0	97	9	5	5	0	83	11	8	3	72	80.90%	86.75%	90.00%
139	96	0	0	96	15	3	3	0	78	3	3	0	75	80.65%	96.15%	96.15%
140	94	0	0	94	7	16	16	1	70	20	15	5	50	69.44%	71.43%	76.92%

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Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
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141	0	0	0	92	4	8	0	80	8	4	4	72	90.00%	90.00%	94.74%
142	88	0	0	88	10	7	5	66	17	12	5	49	69.01%	74.24%	80.33%
143	84	0	0	84	2	7	0	75	7	6	1	68	89.47%	90.67%	91.89%
144	83	0	0	83	3	5	0	75	3	3	0	72	92.31%	96.00%	96.00%
145	74	0	0	74	13	3	1	57	4	3	1	53	76.81%	92.98%	94.64%
146	74	0	0	74	9	9	2	54	9	5	4	45	76.27%	83.33%	90.00%
147	74	0	0	74	7	1	0	66	3	3	0	63	86.30%	95.45%	95.45%
148	73	0	0	73	0	8	0	65	3	2	1	62	96.88%	95.38%	96.88%
149	71	0	0	71	5	2	3	61	8	5	3	53	84.13%	86.89%	91.38%
150	0	0	69	69	2	24	8	35	28	9	19	7	38.89%	20.00%	43.75%
151	68	0	0	68	3	11	0	54	2	1	1	52	92.86%	96.30%	98.11%
152	67	0	0	67	4	1	0	62	1	0	1	61	93.85%	98.39%	100.00%
153	0	61	0	61	2	13	2	44	18	11	7	26	66.67%	59.09%	70.27%
154	58	0	0	58	6	11	0	41	4	1	3	37	84.09%	90.24%	97.37%
155	56	0	0	56	2	5	1	48	5	4	1	43	87.76%	89.58%	91.49%
156	55	0	0	55	2	15	0	38	7	5	2	31	81.58%	81.58%	86.11%
157	54	0	0	54	0	7	0	47	2	1	1	45	97.83%	95.74%	97.83%
158	53	0	0	53	6	10	1	36	5	4	1	31	75.61%	86.11%	88.57%
159	52	0	0	52	4	11	0	37	8	6	2	29	74.36%	78.38%	82.86%
160	51	0	0	51	2	14	1	34	10	6	4	24	75.00%	70.59%	80.00%
161	48	0	0	48	13	5	1	29	5	2	3	24	61.54%	82.76%	92.31%
162	0	47	0	47	2	8	0	37	12	8	4	25	71.43%	67.57%	75.76%
163	46	0	0	46	3	1	0	42	5	4	1	37	84.09%	88.10%	90.24%
164	45	0	0	45	10	5	0	30	6	2	4	24	66.67%	80.00%	92.31%
165	44	0	0	44	7	6	0	31	6	4	2	25	69.44%	80.65%	86.21%
166	43	0	0	43	2	1	0	40	3	1	2	37	92.50%	92.50%	97.37%
167	40	0	0	40	2	7	1	30	6	3	3	24	82.76%	80.00%	88.89%
168	40	0	0	40	14	0	0	26	4	3	1	22	56.41%	84.62%	88.00%
169	36	0	0	36	7	3	1	25	6	4	2	19	63.33%	76.00%	82.61%
170	33	0	0	33	7	14	0	12	0	0	0	12	63.16%	100.00%	100.00%
171	33	0	0	33	1	5	0	27	1	1	0	26	92.86%	96.30%	96.30%
172	32	0	0	32	2	1	1	28	1	1	0	27	90.00%	96.43%	96.43%
173	29	0	0	29	3	6	0	20	3	2	1	17	77.27%	85.00%	89.47%
174	29	0	0	29	21	8	0	8	0	0	0	8	27.59%	100.00%	100.00%
175	28	0	0	28	1	16	1	10	8	2	6	2	40.00%	20.00%	50.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
 REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
 Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	LENS	Mechanized Interface Used			Manual		Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Total Manual	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
176	27	0	0	27	1	1	3	0	23	4	3	1	19	82.61%	82.61%	86.36%	
177	27	0	0	27	5	2	9	0	13	2	1	1	11	64.71%	84.62%	91.67%	
178	27	0	0	27	2	2	17	0	8	2	0	2	6	75.00%	75.00%	100.00%	
179	25	0	0	25	1	4	4	1	19	7	2	5	12	80.00%	63.16%	85.71%	
180	0	24	0	24	0	3	3	0	21	10	4	6	11	73.33%	52.38%	73.33%	
181	0	24	0	24	0	5	5	0	19	16	7	9	3	30.00%	15.79%	30.00%	
182	23	0	0	23	3	2	2	0	18	0	0	0	18	85.71%	100.00%	100.00%	
183	22	0	0	22	4	6	6	0	12	4	1	3	8	61.54%	66.67%	88.89%	
184	22	0	0	22	2	10	2	0	10	1	0	1	9	81.82%	90.00%	100.00%	
185	22	0	0	22	2	2	2	0	18	3	3	0	15	75.00%	83.33%	83.33%	
186	21	0	0	21	10	10	0	0	11	1	1	0	10	47.62%	90.91%	90.91%	
187	21	0	0	21	0	6	6	0	15	2	2	0	13	86.67%	86.67%	86.67%	
188	20	0	0	20	1	2	2	0	17	1	1	0	16	88.89%	94.12%	94.12%	
189	19	0	0	19	0	1	1	2	16	1	0	1	15	100.00%	93.75%	100.00%	
190	19	0	0	19	0	5	5	4	10	2	0	2	8	100.00%	80.00%	100.00%	
191	19	0	0	19	1	1	1	0	17	1	1	0	16	88.89%	94.12%	94.12%	
192	18	0	0	18	3	3	0	0	15	3	2	1	12	70.59%	80.00%	85.71%	
193	17	0	0	17	0	2	2	0	15	1	1	0	14	93.33%	93.33%	93.33%	
194	17	0	0	17	1	3	3	0	13	2	2	0	11	78.57%	84.62%	84.62%	
195	15	0	0	15	1	3	3	0	11	2	2	0	9	75.00%	81.82%	81.82%	
196	15	0	0	15	2	2	0	0	13	7	7	0	6	40.00%	46.15%	46.15%	
197	14	0	0	14	2	2	2	0	10	0	0	0	10	83.33%	100.00%	100.00%	
198	14	0	0	14	0	0	0	0	14	1	1	0	13	92.86%	92.86%	92.86%	
199	0	14	0	14	1	3	3	0	10	2	1	1	8	80.00%	80.00%	88.89%	
200	14	0	0	14	1	8	8	0	5	0	0	0	5	83.33%	100.00%	100.00%	
201	14	0	0	14	1	2	2	0	11	1	1	0	10	83.33%	90.91%	90.91%	
202	13	0	0	13	0	3	3	0	10	0	0	0	10	100.00%	100.00%	100.00%	
203	0	0	12	12	0	9	9	1	2	2	2	0	0	0.00%	0.00%	0.00%	
204	12	0	0	12	1	2	2	1	8	4	3	1	4	50.00%	50.00%	57.14%	
205	12	0	0	12	0	1	1	0	11	2	1	1	9	90.00%	81.82%	90.00%	
206	12	0	0	12	1	0	0	0	11	1	1	0	10	83.33%	90.91%	90.91%	
207	12	0	0	12	0	3	3	0	9	0	0	0	9	100.00%	100.00%	100.00%	
208	11	0	0	11	1	7	7	0	3	0	0	0	3	75.00%	100.00%	100.00%	
209	11	0	0	11	0	0	0	0	11	0	0	0	11	100.00%	100.00%	100.00%	
210	11	0	0	11	0	0	0	0	11	0	0	0	11	100.00%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG												
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				
211	0	11	0	11	0	1	0	10	2	2	0	80.00%	80.00%	80.00%
212	10	0	0	10	1	3	0	6	2	0	2	80.00%	66.67%	100.00%
213	9	0	0	9	0	0	0	9	0	0	9	100.00%	100.00%	100.00%
214	9	0	0	9	0	1	1	7	2	2	5	71.43%	71.43%	71.43%
215	8	0	0	8	4	1	0	3	0	0	3	42.86%	100.00%	100.00%
216	8	0	0	8	0	0	0	8	0	0	8	100.00%	100.00%	100.00%
217	7	0	0	7	5	1	0	1	0	0	1	16.67%	100.00%	100.00%
218	7	0	0	7	0	0	0	7	0	0	7	100.00%	100.00%	100.00%
219	7	0	0	7	0	4	1	2	2	1	0	0.00%	0.00%	0.00%
220	7	0	0	7	2	1	0	4	1	1	0	50.00%	75.00%	75.00%
221	0	6	0	6	1	1	0	4	0	0	4	80.00%	100.00%	100.00%
222	6	0	0	6	1	3	0	2	1	1	1	33.33%	50.00%	50.00%
223	6	0	0	6	0	1	0	5	0	0	5	100.00%	100.00%	100.00%
224	6	0	0	6	0	4	0	2	0	0	2	100.00%	100.00%	100.00%
225	6	0	0	6	0	3	0	3	0	0	3	100.00%	100.00%	100.00%
226	6	0	0	6	1	3	0	2	2	2	0	0.00%	0.00%	0.00%
227	0	5	0	5	0	2	0	3	3	1	0	0.00%	0.00%	0.00%
228	5	0	0	5	1	2	1	1	1	0	0	0.00%	0.00%	0.00%
229	5	0	0	5	0	5	0	0	0	0	0	0.00%	0.00%	0.00%
230	0	0	5	5	3	0	0	2	0	0	2	40.00%	100.00%	100.00%
231	5	0	0	5	0	0	0	5	0	0	5	100.00%	100.00%	100.00%
232	4	0	0	4	0	2	0	2	0	0	2	100.00%	100.00%	100.00%
233	4	0	0	4	0	1	0	3	1	1	2	66.67%	66.67%	66.67%
234	4	0	0	4	0	0	0	4	0	0	4	100.00%	100.00%	100.00%
235	4	0	0	4	0	2	0	2	0	0	2	100.00%	100.00%	100.00%
236	3	0	0	3	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
237	3	0	0	3	2	0	0	1	0	0	1	33.33%	100.00%	100.00%
238	3	0	0	3	0	0	0	3	1	1	2	66.67%	66.67%	66.67%
239	3	0	0	3	1	0	1	1	0	0	1	50.00%	100.00%	100.00%
240	3	0	0	3	0	2	0	1	1	1	0	0.00%	0.00%	0.00%
241	3	0	0	3	0	2	0	1	0	0	1	100.00%	100.00%	100.00%
242	3	0	0	3	0	0	0	3	2	2	1	33.33%	33.33%	33.33%
243	3	0	0	3	0	2	0	1	0	0	1	100.00%	100.00%	100.00%
244	2	0	0	2	1	0	0	1	0	0	1	50.00%	100.00%	100.00%
245	0	0	2	2	0	0	0	2	1	0	1	100.00%	50.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (RESIDENCE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				Issued SO's	
246	2	0	0	2	0	0	1	1	0	0	0	0	1	100.00%	100.00%	100.00%
247	2	0	0	2	0	0	0	2	0	0	0	0	2	100.00%	100.00%	100.00%
248	0	2	0	2	0	0	0	2	0	0	0	2	0	0.00%	0.00%	0.00%
249	0	0	2	2	0	0	1	1	0	0	0	1	0	0.00%	0.00%	0.00%
250	0	0	2	2	1	0	0	1	0	0	0	0	1	50.00%	100.00%	100.00%
251	2	0	0	2	0	0	1	1	0	0	0	0	1	100.00%	100.00%	100.00%
252	2	0	0	2	0	0	1	1	0	0	0	0	0	0.00%	0.00%	0.00%
253	0	2	0	2	1	1	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
254	2	0	0	2	1	0	0	1	0	0	0	0	1	50.00%	100.00%	100.00%
255	2	0	0	2	0	0	0	2	0	0	0	0	2	100.00%	100.00%	100.00%
256	2	0	0	2	0	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
257	0	0	2	2	0	0	0	2	0	0	0	0	2	100.00%	100.00%	100.00%
258	2	0	0	2	1	0	0	1	0	0	0	0	1	50.00%	100.00%	100.00%
259	2	0	0	2	1	0	0	1	0	0	0	0	1	50.00%	100.00%	100.00%
260	0	1	0	1	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
261	1	0	0	1	0	0	0	0	0	0	0	0	1	100.00%	100.00%	100.00%
262	0	0	1	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
263	1	0	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
264	1	0	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
265	1	0	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
266	1	0	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
267	1	0	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
268	1	0	0	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
LENS Subtotal		178,145	0	178,145	15,607	17,383	144,398	757	144,398	17,421	13,148	4,273	126,977	81.54%	87.94%	90.62%
EDI Subtotal		0	25,137	0	25,137	503	5,780	6	18,848	6,515	3,364	3,151	12,333	76.13%	65.43%	78.57%
TAG Subtotal		0	0	18,436	18,436	484	1,185	76	16,691	2,209	1,537	672	14,482	87.75%	86.77%	90.41%
TOTAL INTERFACES		178,145	25,137	18,436	221,718	16,594	24,348	839	179,937	26,145	18,049	8,096	153,792	81.62%	85.47%	89.50%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
1	2,352	0	0	2,352	345	443	55	1,509	530	377	153	979	57.55%	64.88%	72.20%
2	1,042	0	0	1,042	208	231	17	586	257	186	71	329	45.50%	56.14%	63.88%
3	815	0	0	815	209	85	12	509	106	65	41	403	59.53%	79.17%	86.11%
4	282	0	0	282	52	26	5	199	80	61	19	119	51.29%	59.80%	66.11%
5	264	0	0	264	28	71	1	164	30	22	8	134	72.83%	81.71%	85.90%
6	257	0	0	257	35	15	2	205	45	40	5	160	68.09%	78.05%	80.00%
7	230	0	0	230	171	19	2	38	14	10	4	24	11.71%	63.16%	70.59%
8	222	0	0	222	30	15	7	170	114	85	29	56	32.75%	32.94%	39.72%
9	0	195	0	195	19	30	2	144	49	33	16	95	64.63%	65.97%	74.22%
10	0	0	171	171	64	20	0	87	27	11	16	60	44.44%	68.97%	84.51%
11	153	0	0	153	20	21	3	109	27	16	11	82	69.49%	75.23%	83.67%
12	150	0	0	150	39	13	3	95	28	17	11	67	54.47%	70.53%	79.76%
13	147	0	0	147	33	6	0	108	13	11	2	95	68.35%	87.96%	89.62%
14	123	0	0	123	34	39	0	50	8	6	2	42	51.22%	84.00%	87.50%
15	102	0	0	102	36	8	0	58	15	10	5	43	48.31%	74.14%	81.13%
16	101	0	0	101	29	6	0	66	26	14	12	40	48.19%	60.61%	74.07%
17	100	0	0	100	20	15	2	63	21	16	5	42	53.85%	66.67%	72.41%
18	0	0	92	92	55	10	1	26	12	9	3	14	17.95%	53.85%	60.87%
19	90	0	0	90	90	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
20	86	0	0	86	15	5	2	64	27	25	2	37	48.05%	57.81%	59.68%
21	77	0	0	77	10	5	1	61	20	10	10	41	67.21%	67.21%	80.39%
22	76	0	0	76	19	3	0	54	8	7	1	46	63.89%	85.19%	86.79%
23	73	0	0	73	12	10	1	50	7	5	2	43	71.67%	86.00%	89.56%
24	71	0	0	71	11	9	1	50	15	11	4	35	61.40%	70.00%	76.09%
25	67	0	0	67	17	2	1	47	19	8	11	28	52.83%	59.57%	77.78%
26	64	0	0	64	7	7	1	49	18	14	4	31	59.62%	63.27%	68.89%
27	64	0	0	64	25	3	0	36	13	11	2	23	38.98%	63.89%	67.65%
28	0	63	0	63	19	6	2	36	19	13	6	17	34.69%	47.22%	56.67%
29	59	0	0	59	24	9	1	25	9	2	7	16	38.10%	64.00%	88.89%
30	59	0	0	59	16	4	1	38	8	7	1	30	56.60%	78.95%	81.08%
31	0	0	57	57	23	7	0	27	8	5	3	19	40.43%	70.37%	79.17%
32	55	0	0	55	5	9	0	41	8	4	4	33	78.57%	80.49%	89.19%
33	0	55	0	55	18	26	0	11	9	7	2	2	7.41%	18.18%	22.22%
34	53	0	0	53	5	8	1	39	9	8	1	30	69.77%	76.92%	78.95%
35	53	0	0	53	52	0	0	1	0	0	0	1	1.89%	100.00%	100.00%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors		Total System Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	BST Caused Fallout	CLEC Caused Fallout					
36	0	53	0	53	53	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
37	52	0	0	52	6	5	1	40	9	9	31	67.39%	77.50%	77.50%	
38	49	0	0	49	2	11	6	30	2	9	21	84.00%	70.00%	91.30%	
39	0	0	49	49	19	5	0	25	2	7	18	46.15%	72.00%	90.00%	
40	48	0	0	48	12	9	0	27	6	18	9	33.33%	33.33%	60.00%	
41	39	0	0	39	9	0	0	30	16	18	12	32.43%	40.00%	42.86%	
42	0	38	0	38	3	10	1	24	2	11	13	72.22%	54.17%	86.67%	
43	0	37	0	37	2	10	0	25	13	17	8	34.78%	32.00%	38.10%	
44	0	0	36	36	0	7	0	29	8	14	15	65.22%	51.72%	65.22%	
45	0	0	36	36	0	1	0	35	11	19	16	59.26%	45.71%	59.26%	
46	36	0	0	36	3	3	0	30	5	12	18	69.23%	60.00%	78.26%	
47	33	0	0	33	0	9	0	24	5	6	18	78.26%	75.00%	78.26%	
48	32	0	0	32	8	5	0	19	1	2	17	65.38%	89.47%	94.44%	
49	0	0	31	31	8	9	0	14	1	7	7	43.75%	50.00%	87.50%	
50	28	0	0	28	6	7	1	14	7	9	5	27.78%	35.71%	41.67%	
51	27	0	0	27	2	1	0	24	3	3	21	80.77%	87.50%	87.50%	
52	26	0	0	26	1	2	0	23	4	5	18	78.26%	78.26%	81.82%	
53	26	0	0	26	6	3	0	17	3	5	12	57.14%	70.59%	80.00%	
54	25	0	0	25	4	1	0	20	6	7	13	56.52%	65.00%	68.42%	
55	24	0	0	24	15	1	0	8	3	5	3	14.29%	37.50%	50.00%	
56	23	0	0	23	4	7	2	10	1	2	8	61.54%	80.00%	88.89%	
57	0	22	0	22	0	4	0	18	4	12	6	60.00%	33.33%	60.00%	
58	22	0	0	22	0	0	0	22	2	2	20	90.91%	90.91%	90.91%	
59	22	0	0	22	6	6	0	10	2	4	6	42.86%	60.00%	75.00%	
60	0	22	0	22	3	6	0	13	4	7	6	46.15%	46.15%	60.00%	
61	21	0	0	21	5	2	0	14	4	8	6	40.00%	42.86%	60.00%	
62	21	0	0	21	4	0	0	17	3	7	10	58.82%	58.82%	76.92%	
63	20	0	0	20	4	1	0	15	5	8	7	43.75%	46.67%	58.33%	
64	20	0	0	20	2	6	0	12	2	2	10	71.43%	83.33%	83.33%	
65	20	0	0	20	2	11	0	7	2	6	1	20.00%	14.29%	33.33%	
66	20	0	0	20	7	1	0	12	2	5	7	43.75%	58.33%	77.78%	
67	19	0	0	19	5	2	0	12	8	10	2	13.33%	16.67%	20.00%	
68	19	0	0	19	3	5	0	11	3	5	6	50.00%	54.55%	66.67%	
69	19	0	0	19	4	0	0	15	1	1	14	73.68%	93.33%	93.33%	
70	19	0	0	19	0	5	0	14	7	8	6	46.15%	42.86%	46.15%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
71	18	0	0	18	6	1	11	10	3	7	1	10.00%	9.09%	25.00%	
72	18	0	0	18	2	2	13	4	3	1	9	64.29%	69.23%	75.00%	
73	17	0	0	17	3	5	7	1	0	1	6	66.67%	85.71%	100.00%	
74	17	0	0	17	4	3	10	2	2	0	8	57.14%	80.00%	80.00%	
75	16	0	0	16	1	4	11	4	4	0	7	58.33%	63.64%	63.64%	
76	16	0	0	16	2	5	9	2	1	1	7	70.00%	77.78%	87.50%	
77	0	0	15	15	3	6	6	0	0	0	6	66.67%	100.00%	100.00%	
78	15	0	0	15	4	1	10	5	4	1	5	38.46%	50.00%	55.56%	
79	0	0	15	15	0	1	14	7	5	2	7	58.33%	50.00%	58.33%	
80	14	0	0	14	2	4	8	7	5	2	1	12.50%	12.50%	16.67%	
81	0	0	14	14	3	0	11	3	2	1	8	61.54%	72.73%	80.00%	
82	13	0	0	13	8	4	1	1	1	0	0	0.00%	0.00%	0.00%	
83	13	0	0	13	0	0	13	1	1	0	12	92.31%	92.31%	92.31%	
84	13	0	0	13	2	1	10	2	2	0	8	66.67%	80.00%	80.00%	
85	12	0	0	12	1	0	11	2	2	0	9	75.00%	81.82%	81.82%	
86	12	0	0	12	3	0	9	6	5	1	3	27.27%	33.33%	37.50%	
87	0	0	12	12	0	3	9	4	3	1	5	62.50%	55.56%	62.50%	
88	12	0	0	12	2	1	9	3	1	2	6	66.67%	66.67%	85.71%	
89	11	0	0	11	1	4	6	1	1	0	5	71.43%	83.33%	83.33%	
90	11	0	0	11	3	1	7	0	0	0	7	70.00%	100.00%	100.00%	
91	11	0	0	11	3	0	8	4	2	2	4	44.44%	50.00%	66.67%	
92	10	0	0	10	7	0	3	1	1	0	2	20.00%	66.67%	66.67%	
93	9	0	0	9	0	0	9	0	0	0	9	100.00%	100.00%	100.00%	
94	9	0	0	9	7	0	2	0	0	0	2	22.22%	100.00%	100.00%	
95	9	0	0	9	5	0	4	0	0	0	4	44.44%	100.00%	100.00%	
96	9	0	0	9	0	1	8	1	1	0	7	87.50%	87.50%	87.50%	
97	9	0	0	9	4	0	5	0	0	0	5	55.56%	100.00%	100.00%	
98	9	0	0	9	0	2	7	4	2	2	3	60.00%	42.86%	60.00%	
99	9	0	0	9	0	1	8	5	4	1	3	42.86%	37.50%	42.86%	
100	9	0	0	9	0	3	6	6	3	3	0	0.00%	0.00%	0.00%	
101	8	0	0	8	0	1	7	1	0	1	6	100.00%	85.71%	100.00%	
102	8	0	0	8	5	0	3	1	1	0	2	25.00%	66.67%	66.67%	
103	8	0	0	8	2	3	3	0	0	0	3	60.00%	100.00%	100.00%	
104	8	0	0	8	1	5	2	1	0	1	1	50.00%	50.00%	100.00%	
105	8	0	0	8	2	2	4	0	0	0	4	66.67%	100.00%	100.00%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (BUSINESS DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	LENS	Mechanized Interface Used			Validated			Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout	
106	0	0	8	8	0	0	1	7	1	1	0	6	85.71%	85.71%	85.71%	
107	0	7	0	7	5	0	0	2	2	1	0	0	0.00%	0.00%	0.00%	
108	7	0	0	7	1	2	4	4	0	0	4	4	80.00%	100.00%	100.00%	
109	7	0	0	7	0	0	7	7	2	2	0	5	71.43%	71.43%	71.43%	
110	7	0	0	7	4	1	0	2	1	1	0	1	16.67%	50.00%	50.00%	
111	0	0	7	7	7	0	0	0	0	0	0	4	100.00%	100.00%	100.00%	
112	7	0	0	7	0	3	0	4	0	0	0	4	42.86%	75.00%	75.00%	
113	7	0	0	7	3	0	0	4	1	1	0	3	50.00%	100.00%	100.00%	
114	6	0	0	6	3	0	0	3	0	0	0	3	0.00%	0.00%	0.00%	
115	6	0	0	6	1	0	0	4	4	2	0	0	50.00%	25.00%	50.00%	
116	0	0	6	6	0	2	4	4	3	1	2	1	25.00%	100.00%	100.00%	
117	0	0	6	6	3	2	0	1	0	0	0	1	100.00%	25.00%	100.00%	
118	6	0	0	6	0	2	0	4	3	0	0	3	50.00%	100.00%	100.00%	
119	6	0	0	6	3	0	0	3	0	0	0	3	66.67%	100.00%	100.00%	
120	6	0	0	6	1	3	0	2	0	0	0	2	66.67%	100.00%	100.00%	
121	6	0	0	6	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%	
122	6	0	0	6	2	0	0	4	0	0	0	4	100.00%	50.00%	100.00%	
123	0	6	0	6	0	4	0	2	0	0	0	1	33.33%	100.00%	100.00%	
124	6	0	0	6	2	3	0	1	0	0	0	1	66.67%	66.67%	66.67%	
125	6	0	0	6	0	3	0	3	1	1	0	2	66.67%	100.00%	100.00%	
126	5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%	
127	5	0	0	5	1	2	0	2	0	0	0	2	66.67%	100.00%	100.00%	
128	5	0	0	5	1	3	0	1	0	0	0	1	50.00%	100.00%	100.00%	
129	5	0	0	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%	
130	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%	
131	5	0	0	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%	
132	5	0	0	5	1	3	0	1	0	0	0	1	50.00%	100.00%	100.00%	
133	0	0	5	5	2	0	0	3	0	0	0	3	60.00%	100.00%	100.00%	
134	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%	
135	5	0	0	5	0	2	0	3	2	1	1	1	50.00%	33.33%	50.00%	
136	5	0	0	5	0	0	0	5	1	0	0	4	100.00%	80.00%	100.00%	
137	0	4	0	4	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
138	0	0	4	4	3	0	0	1	0	0	0	1	25.00%	100.00%	100.00%	
139	4	0	0	4	0	0	0	1	3	0	0	3	100.00%	100.00%	100.00%	
140	4	0	0	4	0	2	0	0	0	0	0	2	100.00%	100.00%	100.00%	

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		Mechanized Interface Used					LESOG					Percent Achieved Flowthrough		Base Calculation		Percent Flow Through	
Name	LENS	EDI	TAG	Total Mech LSR's	Rejects		Validated	Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
					Manual Total Manual Fallout	Auto Clarification		Pending Supps (Z Status)	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout		
141	4	0	0	4	2	0	0	2	1	1	0	1	25.00%	50.00%	50.00%		
142	4	0	0	4	0	0	0	4	3	2	1	1	33.33%	25.00%	33.33%		
143	4	0	0	4	4	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
144	4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%		
145	4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100.00%		
146	4	0	0	4	0	0	0	4	4	4	0	0	0.00%	0.00%	0.00%		
147	4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%		
148	4	0	0	4	0	1	0	3	0	0	0	3	100.00%	100.00%	100.00%		
149	4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%		
150	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%		
151	3	0	0	3	0	0	0	3	1	1	0	2	66.67%	66.67%	66.67%		
152	0	0	3	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100.00%		
153	0	0	3	3	0	0	0	3	3	0	3	0	0.00%	0.00%	0.00%		
154	0	0	3	3	1	0	0	2	1	1	0	1	33.33%	50.00%	50.00%		
155	0	0	3	3	2	0	0	1	1	0	0	0	0.00%	0.00%	0.00%		
156	3	0	0	3	0	0	0	3	2	1	1	1	50.00%	33.33%	50.00%		
157	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%		
158	3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%		
159	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%		
160	3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
161	3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
162	3	0	0	3	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%		
163	0	3	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%		
164	3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%		
165	2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%		
166	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%		
167	0	0	2	2	0	1	0	1	1	0	0	0	0.00%	0.00%	0.00%		
168	2	0	0	2	1	0	0	1	0	0	0	0	0.00%	0.00%	0.00%		
169	2	0	0	2	0	1	0	1	0	0	0	0	0.00%	0.00%	0.00%		
170	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%		
171	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%		
172	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0.00%	0.00%		
173	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%		
174	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%		
175	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%		

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
176	0	0	2	2	0	1	0	0	0	0	1	1	100.00%	100.00%	100.00%
177	0	0	2	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
178	0	0	2	2	0	0	0	0	0	0	2	2	100.00%	100.00%	100.00%
179	2	0	0	2	1	0	0	0	0	0	1	1	50.00%	100.00%	100.00%
180	2	0	0	2	0	1	0	0	0	0	1	1	100.00%	100.00%	100.00%
181	2	0	0	2	0	0	0	0	0	0	2	0	0.00%	0.00%	0.00%
182	2	0	0	2	0	1	0	0	0	0	1	1	100.00%	100.00%	100.00%
183	2	0	0	2	1	0	0	0	0	0	1	0	0.00%	0.00%	0.00%
184	2	0	0	2	0	0	0	0	0	0	2	2	100.00%	100.00%	100.00%
185	2	0	0	2	1	0	0	0	0	0	1	1	50.00%	100.00%	100.00%
186	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
187	2	0	0	2	0	1	0	0	0	0	1	1	100.00%	100.00%	100.00%
188	2	0	0	2	1	0	0	0	0	0	1	1	50.00%	100.00%	100.00%
189	2	0	0	2	1	0	0	0	0	0	1	1	50.00%	100.00%	100.00%
190	0	0	1	1	0	0	0	0	0	0	1	0	0.00%	0.00%	0.00%
191	1	0	0	1	0	0	0	0	0	0	1	0	100.00%	100.00%	100.00%
192	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
193	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
194	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
195	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
196	0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
197	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
198	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
199	1	0	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
200	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
201	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
202	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
203	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
204	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
205	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
206	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
207	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
208	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
209	1	0	0	1	0	0	0	0	0	0	1	1	100.00%	100.00%	100.00%
210	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG												
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout				
211	1	0	0	1	0	0	0	1	0	0	1	100.00%	100.00%	100.00%
<i>LENS Subtotal</i>	8,630	0	0	8,630	1,854	1,294	136	5,346	1,236	529	3,581	53.68%	66.88%	74.34%
<i>EDI Subtotal</i>	0	505	0	505	126	96	5	278	77	50	151	42.66%	54.32%	66.23%
<i>TAG Subtotal</i>	0	0	589	589	195	81	1	312	61	58	193	42.98%	61.86%	75.98%
TOTAL INTERFACES	8,630	505	589	9,724	2,175	1,471	142	5,936	1,374	637	3,925	52.52%	66.12%	74.07%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	LENS	Mechanized Interface Used			Rejects			Validated			Errors			Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
1	0	35,115	0	35,115	2,631	4,090	124	28,270	3,721	2,723	988	24,549	82.10%	86.84%	90.02%	
2	0	0	13,123	13,123	1,202	2,581	142	9,198	2,410	1,583	827	6,788	70.91%	73.80%	81.09%	
3	5,237	0	0	5,237	456	424	38	4,319	702	585	117	3,617	77.65%	83.75%	86.08%	
4	4,240	0	0	4,240	253	400	30	3,557	1,718	1,577	141	1,839	50.12%	51.70%	53.83%	
5	3,490	0	0	3,490	3,091	131	1	267	131	113	18	136	4.07%	50.94%	54.62%	
6	3,456	0	0	3,456	432	448	46	2,530	498	382	116	2,032	71.40%	80.32%	84.18%	
7	3,447	0	0	3,447	120	71	9	3,247	135	110	25	3,112	93.12%	95.84%	96.59%	
8	3,277	0	0	3,277	3,070	96	3	108	9	5	4	99	3.12%	91.67%	95.19%	
9	3,198	0	0	3,198	124	118	10	2,946	113	91	22	2,833	92.95%	96.16%	96.89%	
10	2,873	0	0	2,873	695	317	14	1,847	616	517	99	1,231	50.39%	66.65%	70.42%	
11	0	2,507	0	2,507	172	371	0	1,964	598	189	409	1,366	79.10%	69.55%	87.85%	
12	0	0	2,222	2,222	393	337	35	1,457	507	381	126	950	55.10%	65.20%	71.37%	
13	2,134	0	0	2,134	184	226	28	1,696	290	184	106	1,406	79.26%	82.90%	88.43%	
14	2,012	0	0	2,012	84	171	11	1,746	1,182	1,112	70	564	32.05%	32.30%	33.65%	
15	0	1,828	0	1,828	296	218	12	1,302	375	278	97	927	61.76%	71.20%	76.93%	
16	0	0	1,753	1,753	243	204	9	1,297	371	287	104	926	64.48%	71.40%	77.62%	
17	1,592	0	0	1,592	114	155	21	1,302	255	181	74	1,047	78.02%	80.41%	85.26%	
18	0	0	1,548	1,548	111	17	59	1,361	286	246	40	1,075	75.07%	78.99%	81.38%	
19	1,389	0	0	1,389	241	143	5	1,000	120	86	34	880	72.91%	88.00%	91.10%	
20	1,121	0	0	1,121	109	160	8	844	172	130	42	672	73.77%	79.62%	83.79%	
21	1,091	0	0	1,091	113	80	14	884	234	180	54	650	68.93%	73.53%	78.31%	
22	1,077	0	0	1,077	236	98	14	729	212	172	40	517	55.89%	70.92%	75.04%	
23	1,064	0	0	1,064	80	67	4	913	62	51	11	851	86.66%	93.21%	94.35%	
24	0	0	1,024	1,024	151	140	14	719	201	160	41	518	62.48%	72.04%	76.40%	
25	0	0	908	908	185	116	13	594	208	167	41	386	52.30%	64.98%	69.80%	
26	0	0	834	834	126	93	8	607	216	169	47	391	57.00%	64.42%	69.82%	
27	0	831	0	831	204	115	5	507	197	166	31	310	45.59%	61.14%	65.13%	
28	787	0	0	787	48	74	5	660	179	105	74	481	75.87%	72.88%	82.08%	
29	748	0	0	748	34	33	6	675	192	139	53	483	73.63%	71.56%	77.65%	
30	714	0	0	714	141	60	16	497	108	84	24	389	63.36%	78.27%	82.24%	
31	645	0	0	645	92	115	3	435	126	93	33	309	62.55%	71.03%	76.87%	
32	582	0	0	582	70	36	4	472	89	72	17	383	72.95%	81.14%	84.18%	
33	569	0	0	569	67	62	5	435	51	35	16	384	79.01%	88.28%	91.65%	
34	0	0	554	554	72	62	1	419	124	101	23	295	63.03%	70.41%	74.49%	
35	0	524	0	524	31	54	14	425	74	65	9	351	78.52%	82.59%	84.38%	
36	0	0	517	517	83	17	8	409	82	40	42	327	72.67%	79.95%	89.10%	
37	0	516	0	516	100	88	7	321	58	41	17	263	65.10%	81.93%	86.51%	

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES Company Info	LSR PROCESSING												FLOWTHROUGH		
	LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
	Mechanized Interface Used				Validated				Errors						
	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Classification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
38	513	0	0	513	44	42	9	418	80	54	26	338	77.52%	80.86%	86.22%
39	497	0	0	497	63	58	6	370	155	137	18	215	51.81%	58.11%	61.08%
40	0	493	0	493	385	86	1	21	10	7	3	11	2.73%	52.38%	61.11%
41	470	0	0	470	78	53	7	332	124	95	29	208	54.59%	62.65%	68.65%
42	421	0	0	421	58	47	3	313	65	49	16	248	69.86%	79.23%	83.50%
43	0	417	0	417	23	45	4	345	115	101	14	230	64.97%	66.67%	69.49%
44	405	0	0	405	11	16	32	346	258	215	43	88	28.03%	25.43%	29.04%
45	0	350	0	350	37	35	5	273	95	39	56	178	70.08%	65.20%	82.03%
46	0	0	276	276	51	17	1	207	51	38	13	156	63.67%	75.36%	80.41%
47	254	0	0	254	36	14	6	198	46	40	6	152	66.67%	76.77%	79.17%
48	249	0	0	249	19	22	2	206	53	41	12	153	71.83%	74.27%	78.87%
49	0	0	241	241	28	19	0	194	31	25	6	163	75.46%	84.02%	86.70%
50	0	239	0	239	1	25	3	210	61	41	20	149	78.01%	70.95%	78.42%
51	0	0	233	233	35	18	1	179	70	59	11	109	53.69%	60.89%	64.88%
52	215	0	0	215	23	22	3	167	36	28	8	131	71.98%	78.44%	82.39%
53	198	0	0	198	23	11	1	163	30	23	7	133	74.30%	81.60%	85.26%
54	196	0	0	196	18	10	1	167	17	15	2	150	81.97%	89.82%	90.91%
55	170	0	0	170	42	21	5	102	23	12	11	79	59.40%	77.45%	86.81%
56	0	157	0	157	21	37	0	99	26	17	9	73	65.77%	73.74%	81.11%
57	0	0	157	157	4	4	30	119	103	75	28	16	16.84%	13.45%	17.58%
58	0	151	0	151	19	20	0	112	33	27	6	79	63.20%	70.54%	74.53%
59	0	0	148	148	7	39	4	98	49	25	24	49	60.49%	50.00%	66.22%
60	0	0	148	148	12	11	5	120	52	31	21	68	61.26%	56.67%	68.69%
61	140	0	0	140	23	47	0	70	15	11	4	55	61.80%	78.57%	83.33%
62	138	0	0	138	15	14	2	107	55	42	13	52	47.71%	48.60%	55.32%
63	0	137	0	137	110	12	0	15	12	9	3	3	2.46%	20.00%	25.00%
64	127	0	0	127	6	12	1	108	12	10	2	96	85.71%	88.89%	90.57%
65	0	126	0	126	11	13	0	102	19	12	7	83	78.30%	81.37%	87.37%
66	0	121	0	121	24	23	0	74	17	8	9	57	64.04%	77.03%	87.69%
67	0	0	119	119	15	14	0	90	7	4	3	83	81.37%	92.22%	95.40%
68	119	0	0	119	16	9	4	90	19	16	3	71	66.93%	78.89%	81.61%
69	108	0	0	108	22	5	3	78	23	19	4	55	57.29%	70.51%	74.32%
70	0	0	99	99	25	13	14	47	27	19	8	20	31.25%	42.55%	51.28%
71	98	0	0	98	37	11	1	49	15	11	4	34	41.46%	69.39%	75.56%
72	0	0	98	98	16	8	5	69	40	30	10	29	38.67%	42.03%	49.15%
73	0	94	0	94	16	16	0	62	21	20	1	41	53.25%	66.13%	67.21%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	LENS	Mechanized Interface Used			Manual		Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Total Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System	BST Caused	CLEC Caused	Fallout				
74	92	0	0	92	9	9	5	0	78	8	7	1	70	81.40%	89.74%	90.91%	
75	89	0	0	89	7	4	4	1	77	43	38	5	34	43.04%	44.16%	47.22%	
76	0	0	82	82	1	17	17	1	63	20	11	9	43	78.18%	68.25%	79.63%	
77	0	79	0	79	12	17	17	0	50	19	14	5	31	54.39%	62.00%	68.89%	
78	0	77	0	77	17	3	3	0	57	23	6	17	34	59.65%	59.65%	85.00%	
79	77	0	0	77	6	14	14	0	57	7	7	0	50	79.37%	87.72%	87.72%	
80	76	0	0	76	25	6	6	0	45	9	3	6	36	56.25%	80.00%	92.31%	
81	0	0	74	74	7	22	22	0	45	12	8	4	33	68.75%	73.33%	80.49%	
82	72	0	0	72	18	40	40	6	8	2	2	0	6	23.08%	75.00%	75.00%	
83	0	0	71	71	15	6	6	2	48	7	4	3	41	68.33%	85.42%	91.11%	
84	0	71	0	71	6	15	15	0	50	13	10	3	37	69.81%	74.00%	78.72%	
85	0	0	69	69	5	7	7	0	57	32	22	10	25	48.08%	43.86%	53.19%	
86	66	0	0	66	11	8	8	0	47	4	4	0	43	74.14%	91.49%	91.49%	
87	63	0	0	63	38	2	2	0	23	0	0	0	23	37.70%	100.00%	100.00%	
88	57	0	0	57	11	6	6	0	40	9	4	5	31	67.39%	77.50%	88.57%	
89	0	51	0	51	41	6	6	0	4	3	2	1	1	2.27%	25.00%	33.33%	
90	0	51	0	51	12	3	3	0	36	10	5	5	26	60.47%	72.22%	83.87%	
91	0	0	50	50	5	15	15	0	30	11	11	0	19	54.29%	63.33%	63.33%	
92	49	0	0	49	11	3	3	0	35	8	5	3	27	62.79%	77.14%	84.38%	
93	48	0	0	48	1	9	9	0	38	6	5	1	32	84.21%	84.21%	86.49%	
94	0	46	0	46	8	4	4	1	33	24	5	19	9	40.91%	27.27%	64.29%	
95	0	46	0	46	0	31	31	0	15	10	7	3	5	41.67%	33.33%	41.67%	
96	46	0	0	46	3	11	11	1	31	12	10	2	19	59.38%	61.29%	65.52%	
97	45	0	0	45	7	24	24	0	14	0	0	0	14	66.67%	100.00%	100.00%	
98	44	0	0	44	0	10	10	0	34	5	5	0	29	85.29%	85.29%	85.29%	
99	43	0	0	43	5	4	4	3	31	5	3	2	26	76.47%	83.87%	89.66%	
100	43	0	0	43	6	3	3	1	33	10	8	2	23	62.16%	69.70%	74.19%	
101	42	0	0	42	5	12	12	2	23	5	4	1	18	66.67%	78.26%	81.82%	
102	41	0	0	41	4	13	13	5	19	4	1	3	15	75.00%	78.95%	93.75%	
103	41	0	0	41	15	1	1	0	25	3	0	3	22	59.46%	88.00%	100.00%	
104	36	0	0	36	1	1	1	0	34	9	7	2	25	75.76%	73.53%	78.13%	
105	0	0	36	36	0	3	3	0	33	0	0	0	33	100.00%	100.00%	100.00%	
106	35	0	0	35	5	4	4	1	25	13	8	5	12	48.00%	48.00%	60.00%	
107	32	0	0	32	0	10	10	0	22	12	11	1	10	47.62%	45.45%	47.62%	
108	32	0	0	32	14	1	1	0	17	6	4	2	11	37.93%	64.71%	73.33%	
109	0	0	31	31	0	9	9	0	22	3	3	0	19	86.36%	86.36%	86.36%	

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
110	31	0	0	31	2	7	1	21	11	3	8	10	66.67%	47.62%	76.92%	
111	0	30	0	30	4	5	0	21	7	4	3	14	63.64%	66.67%	77.78%	
112	30	0	0	30	0	5	0	25	10	10	0	15	60.00%	60.00%	60.00%	
113	0	0	28	28	2	4	0	22	3	2	1	19	82.61%	86.36%	90.48%	
114	27	0	0	27	0	4	1	22	17	15	2	5	25.00%	22.73%	25.00%	
115	0	0	27	27	6	19	0	2	1	0	1	1	14.29%	50.00%	100.00%	
116	26	0	0	26	12	1	9	4	0	0	0	4	25.00%	100.00%	100.00%	
117	26	0	0	26	0	0	0	26	3	2	1	23	92.00%	88.46%	92.00%	
118	0	26	0	26	1	2	0	23	13	6	7	10	58.82%	43.48%	62.50%	
119	0	26	0	26	23	2	0	1	1	0	1	0	0.00%	0.00%	0.00%	
120	0	25	0	25	0	0	2	23	12	9	3	11	55.00%	47.93%	55.00%	
121	0	25	0	25	2	1	0	22	7	6	1	15	65.22%	68.18%	71.43%	
122	0	24	0	24	3	5	0	16	6	3	3	10	62.50%	62.50%	76.92%	
123	24	0	0	24	2	0	1	21	1	0	1	20	90.91%	95.24%	100.00%	
124	0	0	23	23	7	4	0	12	10	5	5	2	14.29%	16.67%	28.57%	
125	23	0	0	23	0	5	0	18	10	6	4	8	57.14%	44.44%	57.14%	
126	23	0	0	23	17	0	0	6	3	3	0	3	13.04%	50.00%	50.00%	
127	21	0	0	21	7	10	0	4	2	1	1	2	20.00%	50.00%	66.67%	
128	21	0	0	21	13	5	0	3	0	0	0	3	18.75%	100.00%	100.00%	
129	0	21	0	21	10	0	3	8	7	7	0	1	5.56%	12.50%	12.50%	
130	21	0	0	21	12	0	0	9	6	5	1	3	15.00%	33.33%	37.50%	
131	20	0	0	20	2	10	1	7	4	2	2	3	42.86%	42.86%	60.00%	
132	19	0	0	19	2	2	0	15	2	2	0	13	76.47%	86.67%	86.67%	
133	18	0	0	18	2	0	0	16	4	2	2	12	75.00%	75.00%	85.71%	
134	17	0	0	17	0	4	0	13	3	0	3	10	100.00%	76.92%	100.00%	
135	17	0	0	17	0	4	0	13	7	6	1	6	50.00%	46.15%	50.00%	
136	0	17	0	17	1	2	0	14	1	1	0	13	86.67%	92.86%	92.86%	
137	0	0	16	16	4	0	0	12	8	3	5	4	36.36%	33.33%	57.14%	
138	16	0	0	16	0	0	2	14	0	0	0	14	100.00%	100.00%	100.00%	
139	15	0	0	15	0	7	0	8	2	0	2	6	100.00%	75.00%	100.00%	
140	15	0	0	15	0	2	0	13	3	2	1	10	83.33%	76.92%	83.33%	
141	13	0	0	13	1	6	0	6	0	0	0	6	85.71%	100.00%	100.00%	
142	13	0	0	13	4	0	1	8	1	0	1	7	63.64%	87.50%	100.00%	
143	13	0	0	13	0	1	0	12	3	3	0	9	75.00%	75.00%	75.00%	
144	13	0	0	13	1	8	0	4	4	2	2	0	0.00%	0.00%	0.00%	
145	12	0	0	12	3	1	1	7	4	3	1	3	33.33%	42.86%	50.00%	

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
 REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
 Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
Name	LENS	Mechanized Interface Used			Manual Total		Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		EDI	TAG	Total Mech LSR's	Manual Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
146	12	0	0	12	0	0	3	0	9	0	0	0	0	9	100.00%	100.00%	100.00%
147	12	0	0	12	0	0	2	0	10	0	0	1	1	8	88.89%	80.00%	88.89%
148	11	0	0	11	2	4	4	1	4	1	0	1	3	3	60.00%	75.00%	100.00%
149	11	0	0	11	0	3	3	0	8	2	0	2	6	6	100.00%	75.00%	100.00%
150	0	0	10	10	0	3	3	0	7	1	1	0	6	6	85.71%	85.71%	85.71%
151	10	0	0	10	0	5	5	0	5	1	0	1	4	4	100.00%	80.00%	100.00%
152	10	0	0	10	0	0	0	0	10	5	0	5	5	5	100.00%	50.00%	100.00%
153	0	0	10	10	0	1	1	0	9	1	1	0	8	8	88.89%	88.89%	88.89%
154	10	0	0	10	0	1	1	0	9	0	0	0	9	9	100.00%	100.00%	100.00%
155	0	0	9	9	1	2	2	4	2	1	1	0	1	1	33.33%	50.00%	50.00%
156	9	0	0	9	0	1	1	0	8	2	0	2	6	6	100.00%	75.00%	100.00%
157	9	0	0	9	1	4	4	0	4	1	1	0	3	3	60.00%	75.00%	75.00%
158	0	0	9	9	9	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
159	9	0	0	9	3	0	0	0	6	3	3	0	3	3	33.33%	50.00%	50.00%
160	8	0	0	8	0	1	1	0	7	1	1	0	6	6	85.71%	85.71%	85.71%
161	8	0	0	8	0	0	0	2	6	6	5	1	0	0	0.00%	0.00%	0.00%
162	8	0	0	8	0	0	0	0	8	2	2	0	6	6	75.00%	75.00%	75.00%
163	8	0	0	8	0	3	3	1	4	2	2	0	2	2	50.00%	50.00%	50.00%
164	0	8	0	8	5	1	1	0	2	2	2	0	0	0	0.00%	0.00%	0.00%
165	0	0	7	7	0	1	1	0	6	0	0	0	6	6	100.00%	100.00%	100.00%
166	7	0	0	7	0	3	3	1	3	0	0	0	3	3	100.00%	100.00%	100.00%
167	7	0	0	7	1	0	0	1	5	4	2	2	1	1	25.00%	20.00%	33.33%
168	7	0	0	7	0	0	0	0	7	2	1	1	5	5	83.33%	71.43%	83.33%
169	7	0	0	7	1	2	2	1	3	2	0	2	1	1	50.00%	33.33%	100.00%
170	0	7	0	7	0	7	7	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
171	0	0	7	7	5	0	0	0	2	0	0	0	2	2	28.57%	100.00%	100.00%
172	0	0	6	6	0	2	2	0	4	0	0	0	4	4	100.00%	100.00%	100.00%
173	0	0	6	6	0	3	3	0	3	0	0	0	3	3	100.00%	100.00%	100.00%
174	6	0	0	6	0	1	1	0	5	1	1	0	4	4	80.00%	80.00%	80.00%
175	6	0	0	6	0	1	1	2	3	0	0	0	3	3	100.00%	100.00%	100.00%
176	6	0	0	6	2	0	0	0	4	1	0	1	3	3	60.00%	75.00%	100.00%
177	5	0	0	5	0	2	2	1	2	0	0	0	2	2	100.00%	100.00%	100.00%
178	4	0	0	4	0	2	2	0	2	0	0	0	2	2	100.00%	100.00%	100.00%
179	0	0	4	4	0	2	2	0	2	0	0	0	2	2	100.00%	100.00%	100.00%
180	4	0	0	4	0	2	2	0	2	1	1	0	1	1	50.00%	50.00%	50.00%
181	4	0	0	4	1	2	2	0	1	0	0	0	1	1	50.00%	100.00%	100.00%

ORDERING

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (UNE DETAIL)
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH	
Company Info		LESOG															
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout						
182	4	0	0	4	0	0	2	2	0	0	0	2	0	0	100.00%	100.00%	100.00%
183	0	4	0	4	0	0	0	4	2	2	0	0	0	0	50.00%	50.00%	50.00%
184	4	0	0	4	0	0	0	4	1	1	0	3	0	0	75.00%	75.00%	75.00%
185	4	0	0	4	0	2	0	2	1	1	0	1	0	0	50.00%	50.00%	50.00%
186	3	0	0	3	2	0	0	1	0	0	0	1	0	0	33.33%	100.00%	100.00%
187	3	0	0	3	0	0	0	3	0	0	0	3	0	0	100.00%	100.00%	100.00%
188	0	0	3	3	2	0	0	1	1	0	0	0	0	1	0.00%	0.00%	0.00%
189	0	3	0	3	2	0	0	1	1	0	0	0	0	1	0.00%	0.00%	0.00%
190	2	0	0	2	0	0	0	2	0	0	0	2	0	0	100.00%	100.00%	100.00%
191	2	0	0	2	0	1	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
192	2	0	0	2	0	0	0	2	0	0	0	2	0	0	100.00%	100.00%	100.00%
193	2	0	0	2	0	0	0	2	2	1	0	0	0	1	0.00%	0.00%	0.00%
194	2	0	0	2	1	0	0	1	0	0	0	1	0	0	50.00%	100.00%	100.00%
195	2	0	0	2	0	0	0	2	0	0	0	2	0	0	100.00%	100.00%	100.00%
196	2	0	0	2	0	0	0	2	1	0	0	1	0	0	50.00%	100.00%	100.00%
197	2	0	0	2	0	0	0	2	0	0	0	2	0	0	100.00%	100.00%	100.00%
198	2	0	0	2	0	2	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
199	2	0	0	2	0	0	0	2	2	1	0	0	0	0	100.00%	100.00%	100.00%
200	2	0	0	2	0	0	0	2	0	0	0	2	0	0	0.00%	0.00%	0.00%
201	0	2	0	2	0	2	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
202	0	0	2	2	0	0	0	2	2	2	0	0	0	0	0.00%	0.00%	0.00%
203	0	0	2	2	0	0	0	2	1	0	0	1	0	0	100.00%	100.00%	100.00%
204	2	0	0	2	2	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
205	0	0	1	1	0	0	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
206	1	0	0	1	0	0	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
207	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
208	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
209	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
210	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
211	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
212	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
213	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
214	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
215	0	0	1	1	0	0	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
216	1	0	0	1	0	0	0	1	0	0	0	1	0	0	100.00%	100.00%	100.00%
217	1	0	0	1	0	0	0	1	1	1	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
Name	LENS	Mechanized Interface Used			Rejects		Validated		Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
218	0	0	1	1	0	0	0	1	0	0	0	0	1	100.00%	100.00%	100.00%
219	1	0	0	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
220	0	0	1	1	0	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal	50955	0	0	50955	10690	4223	430	35612	8547	7050	1497	27065	60.41%	76.00%	79.33%	
EDI Subtotal	0	44,246	0	44,246	4,228	5,355	181	34,482	5,593	3,833	1,760	28,889	78.18%	83.78%	88.29%	
TAG Subtotal	0	24,588	24,588	2,828	3,831	17,573	356	17,573	4,949	3,494	1,455	12,624	66.63%	71.84%	78.32%	
TOTAL INTERFACES	50,955	44,246	24,588	119,789	17,746	13,409	967	87,667	19,089	14,377	4,712	68,578	68.10%	78.23%	82.67%	

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
1	1,942
2	1,838
3	1,353
4	697
5	387
6	341
7	232
8	226
9	182
10	167
11	113
12	99
13	88
14	87
15	84
16	84
17	80
18	76
19	71
20	68
21	64
22	62
23	58
24	56
25	53
26	48
27	48
28	43
29	37
30	37

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
31	35
32	35
33	35
34	32
35	32
36	30
37	30
38	29
39	29
40	29
41	28
42	28
43	28
44	28
45	28
46	28
47	28
48	27
49	26
50	26
51	25
52	25
53	25
54	24
55	24
56	23
57	23
58	23
59	23
60	22

AGGREGATE ORDER TYPES		FATAL REJECTS
Company Info		
Name		
61		22
62		21
63		21
64		21
65		21
66		19
67		19
68		19
69		19
70		18
71		16
72		16
73		15
74		15
75		15
76		14
77		14
78		13
79		13
80		13
81		13
82		13
83		13
84		12
85		12
86		12
87		12
88		12
89		12
90		11

AGGREGATE ORDER TYPES		FATAL REJECTS
Company Info		
Name		
91		11
92		11
93		11
94		10
95		10
96		10
97		10
98		9
99		9
100		9
101		9
102		9
103		9
104		9
105		8
106		8
107		8
108		8
109		8
110		8
111		8
112		8
113		8
114		8
115		8
116		8
117		7
118		7
119		7
120		7

AGGREGATE ORDER TYPES		FATAL REJECTS
Company Info		
Name		
121		7
122		7
123		7
124		7
125		7
126		6
127		6
128		6
129		6
130		6
131		6
132		6
133		6
134		6
135		5
136		5
137		5
138		5
139		5
140		5
141		5
142		5
143		5
144		5
145		5
146		5
147		5
148		4
149		4
150		4

AGGREGATE ORDER TYPES		FATAL REJECTS
Company Info		
Name		
151		4
152		4
153		4
154		4
155		4
156		4
157		4
158		4
159		4
160		4
161		4
162		4
163		4
164		4
165		4
166		4
167		4
168		3
169		3
170		3
171		3
172		3
173		3
174		3
175		3
176		3
177		3
178		3
179		3
180		3

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
181	3
182	3
183	3
184	3
185	3
186	3
187	2
188	2
189	2
190	2
191	2
192	2
193	2
194	2
195	2
196	2
197	2
198	2
199	2
200	2
201	2
202	2
203	2
204	2
205	2
206	2
207	2
208	2
209	2
210	2

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
211	2
212	2
213	2
214	2
215	2
216	1
217	1
218	1
219	1
220	1
221	1
222	1
223	1
224	1
225	1
226	1
227	1
228	1
229	1
230	1
231	1
232	1
233	1
234	1
235	1
236	1
237	1
238	1
239	1
240	1

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
241	1
242	1
243	1
244	1
245	1
246	1
247	1
248	1
249	1
250	1
251	1
252	1
253	1
Total	10,662

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES			CAUSATION						
ERROR DETAILS (Auto Clarifications (A) & Errors (E))			CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	Σ %	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	14,712	13.71%	13.71%	14286	97.10%	19.61%	426	2.90%	1.238%
7020	1,317	1.23%	14.94%	1316	99.92%	1.81%	1	0.08%	0.003%
7055	2,136	1.99%	16.93%	2133	99.86%	2.93%	3	0.14%	0.009%
7095	8	0.01%	16.94%	2	25.00%	0.00%	6	75.00%	0.017%
7110	919	0.86%	17.80%	347	37.76%	0.48%	572	62.24%	1.662%
7115	21	0.02%	17.82%	4	19.05%	0.01%	17	80.95%	0.049%
7150	6	0.01%	17.82%	6	100.00%	0.01%	0	0.00%	0.000%
7235	467	0.44%	18.26%	318	68.09%	0.44%	149	31.91%	0.433%
7245	627	0.58%	18.84%	430	68.58%	0.59%	197	31.42%	0.572%
7250	366	0.34%	19.18%	365	99.73%	0.50%	1	0.27%	0.003%
7260	1	0.00%	19.19%	1	100.00%	0.00%	0	0.00%	0.000%
7267	6	0.01%	19.19%	6	100.00%	0.01%	0	0.00%	0.000%
7295	11	0.01%	19.20%	5	45.45%	0.01%	6	54.55%	0.017%
7300	16	0.01%	19.22%	14	87.50%	0.02%	2	12.50%	0.006%
7315	291	0.27%	19.49%	247	84.88%	0.34%	44	15.12%	0.128%
7375	24	0.02%	19.51%	19	79.17%	0.03%	5	20.83%	0.015%
7380	78	0.07%	19.58%	78	100.00%	0.11%	0	0.00%	0.000%
7400	5,704	5.32%	24.90%	5,702	99.96%	7.83%	2	0.04%	0.006%
7445	41	0.04%	24.94%	41	100.00%	0.06%	0	0.00%	0.000%
7465	1,244	1.16%	26.10%	825	66.32%	1.13%	419	33.68%	1.218%
7495	31	0.03%	26.13%	3	9.68%	0.00%	28	90.32%	0.081%
7555	135	0.13%	26.25%	123	91.11%	0.17%	12	8.89%	0.035%
7630	68	0.06%	26.32%	28	41.18%	0.04%	40	58.82%	0.116%
7645	2,653	2.47%	28.79%	1,297	48.89%	1.78%	1,356	51.11%	3.940%
7660	7	0.01%	28.80%	7	100.00%	0.01%	0	0.00%	0.000%
7690	18	0.02%	28.81%	18	100.00%	0.02%	0	0.00%	0.000%
7710	314	0.29%	29.10%	211	67.20%	0.29%	103	32.80%	0.299%
7715	7	0.01%	29.11%	7	100.00%	0.01%	0	0.00%	0.000%
7718	1,889	1.76%	30.87%	712	37.69%	0.96%	1,177	62.31%	3.420%
7725	65	0.06%	30.93%	23	35.38%	0.03%	42	64.62%	0.122%
7735	49	0.05%	30.98%	49	100.00%	0.07%	0	0.00%	0.000%
7740	9	0.01%	30.99%	8	88.89%	0.01%	1	11.11%	0.003%
7755	5	0.00%	30.99%	4	80.00%	0.01%	1	20.00%	0.003%
7805	111	0.10%	31.10%	37	33.33%	0.05%	74	66.67%	0.215%
7815	58	0.05%	31.15%	46	79.31%	0.06%	12	20.69%	0.035%
7825	1	0.00%	31.15%	1	100.00%	0.00%	0	0.00%	0.000%
7860	151	0.14%	31.29%	151	100.00%	0.21%	0	0.00%	0.000%
7880	12	0.01%	31.30%	12	100.00%	0.02%	0	0.00%	0.000%
7900	4	0.00%	31.31%	4	100.00%	0.01%	0	0.00%	0.000%
7905	3,068	2.86%	34.17%	3,064	99.87%	4.21%	4	0.13%	0.012%
7910	1,771	1.65%	35.82%	1,526	86.17%	2.09%	245	13.83%	0.712%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
Attachment 2G

AGGREGATE ORDER TYPES				CAUSATION					
ERROR DETAILS (Auto Clarifications (A) & Errors (E))									
Error Type (by error code)	Count	%	Σ %	Count	% of Agg	% of CLEEC	Count	% of Agg	% of BST Caused
7930	2	0.00%	35.82%	2	100.00%	0.00%	0	0.00%	0.000%
7935	18	0.02%	35.84%	18	100.00%	0.02%	0	0.00%	0.000%
7945	17	0.02%	35.85%	11	57.89%	0.02%	8	42.11%	0.023%
8150	67	0.06%	35.92%	19	28.36%	0.03%	48	71.64%	0.139%
8167	45	0.04%	35.96%	45	100.00%	0.06%	0	0.00%	0.000%
8170	360	0.34%	36.29%	360	100.00%	0.49%	0	0.00%	0.000%
8173	122	0.11%	36.41%	122	100.00%	0.17%	0	0.00%	0.000%
8175	1	0.00%	36.41%	1	100.00%	0.00%	0	0.00%	0.000%
8180	190	0.18%	36.58%	190	100.00%	0.26%	0	0.00%	0.000%
8183	21	0.02%	36.60%	21	100.00%	0.03%	0	0.00%	0.000%
8185	64	0.06%	36.66%	64	100.00%	0.09%	0	0.00%	0.000%
8187	1,502	1.40%	38.06%	1,502	100.00%	2.06%	0	0.00%	0.000%
8189	569	0.53%	38.59%	567	99.65%	0.78%	2	0.35%	0.006%
8190	1,125	1.05%	39.64%	1,082	96.18%	1.49%	43	3.82%	0.125%
8193	7	0.01%	39.65%	7	100.00%	0.01%	0	0.00%	0.000%
8195	439	0.41%	40.06%	439	100.00%	0.60%	0	0.00%	0.000%
8197	548	0.51%	40.57%	548	100.00%	0.75%	0	0.00%	0.000%
8199	62	0.06%	40.63%	62	100.00%	0.09%	0	0.00%	0.000%
8204	185	0.17%	40.80%	185	100.00%	0.25%	0	0.00%	0.000%
8207	95	0.09%	40.89%	95	100.00%	0.13%	0	0.00%	0.000%
8209	509	0.47%	41.36%	509	100.00%	0.70%	0	0.00%	0.000%
8240	188	0.18%	41.54%	187	99.47%	0.26%	1	0.53%	0.003%
8250	45	0.04%	41.58%	45	100.00%	0.06%	0	0.00%	0.000%
8415	14	0.01%	41.59%	14	100.00%	0.02%	0	0.00%	0.000%
8430	1	0.00%	41.59%	1	100.00%	0.00%	0	0.00%	0.000%
8700	5	0.00%	41.60%	5	100.00%	0.01%	0	0.00%	0.000%
8820	10,758	10.03%	51.63%	3,214	29.88%	4.41%	7,544	70.12%	21.921%
8825	17,592	16.40%	68.03%	3,802	21.61%	5.22%	13,790	78.39%	40.071%
8830	1,061	0.99%	69.02%	1,061	100.00%	1.46%	0	0.00%	0.000%
8850	50	0.05%	69.06%	50	100.00%	0.07%	0	0.00%	0.000%
8855	2	0.00%	69.07%	2	100.00%	0.00%	0	0.00%	0.000%
8925	454	0.42%	69.49%	177	38.99%	0.24%	277	61.01%	0.805%
8940	1,135	1.06%	70.55%	1,135	100.00%	1.56%	0	0.00%	0.000%
8945	30	0.03%	70.57%	30	100.00%	0.04%	0	0.00%	0.000%
8970	935	0.87%	71.45%	934	99.89%	1.28%	1	0.11%	0.003%
8995	3	0.00%	71.45%	3	100.00%	0.00%	0	0.00%	0.000%
9000	6	0.01%	71.45%	6	100.00%	0.01%	0	0.00%	0.000%
9015	1	0.00%	71.46%	0	0.00%	0.00%	1	100.00%	0.003%
9040	1	0.00%	71.46%	0	0.00%	0.00%	1	100.00%	0.003%
9110	2	0.00%	71.46%	2	100.00%	0.00%	0	0.00%	0.000%
9115	2	0.00%	71.46%	2	100.00%	0.00%	0	0.00%	0.000%

AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))		CAUSATION					
Error Type (by error code)	Count	%	%	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9145	1	0.00%	71.46%	1	100.00%	0.00%	0	0.00%	0.000%
9155	62	0.06%	71.52%	62	100.00%	0.09%	0	0.00%	0.000%
9160	1	0.00%	71.52%	1	100.00%	0.00%	0	0.00%	0.000%
9245	291	0.27%	71.79%	291	100.00%	0.40%	0	0.00%	0.000%
9428	1	0.00%	71.79%	1	100.00%	0.00%	0	0.00%	0.000%
9432	1	0.00%	71.79%	1	100.00%	0.00%	0	0.00%	0.000%
9433	2	0.00%	71.79%	2	100.00%	0.00%	0	0.00%	0.000%
9438	3	0.00%	71.80%	3	100.00%	0.00%	0	0.00%	0.000%
9439	138	0.13%	71.93%	138	100.00%	0.19%	0	0.00%	0.000%
9442	521	0.49%	72.41%	515	98.85%	0.71%	6	1.15%	0.001%
9466	54	0.05%	72.46%	54	100.00%	0.07%	0	0.00%	0.000%
9471	19	0.02%	72.48%	17	89.47%	0.02%	2	10.53%	0.006%
9475	679	0.63%	73.11%	679	100.00%	0.93%	0	0.00%	0.000%
9476	68	0.06%	73.19%	68	100.00%	0.09%	0	0.00%	0.000%
9477	63	0.06%	73.24%	62	98.41%	0.09%	1	1.59%	0.003%
9479	113	0.11%	73.34%	112	99.12%	0.15%	1	0.88%	0.003%
9481	2,129	1.98%	75.33%	2,117	99.44%	2.91%	12	0.56%	0.035%
9484	21	0.02%	75.34%	21	100.00%	0.03%	0	0.00%	0.000%
9488	399	0.37%	75.72%	399	100.00%	0.55%	0	0.00%	0.000%
9495	83	0.08%	75.79%	83	100.00%	0.11%	0	0.00%	0.000%
9496	2,080	1.94%	77.73%	2,079	99.95%	2.85%	1	0.05%	0.003%
9497	1	0.00%	77.73%	1	100.00%	0.00%	0	0.00%	0.000%
9498	26	0.02%	77.76%	26	100.00%	0.04%	0	0.00%	0.000%
9508	4	0.00%	77.76%	4	100.00%	0.01%	0	0.00%	0.000%
9515	1,305	1.22%	78.98%	1,302	99.77%	1.79%	3	0.23%	0.009%
9516	18	0.02%	79.00%	17	94.44%	0.02%	1	5.56%	0.003%
9517	17	0.02%	79.01%	17	100.00%	0.02%	0	0.00%	0.000%
9518	2	0.00%	79.01%	0	0.00%	0.00%	2	100.00%	0.006%
9523	6	0.01%	79.02%	6	100.00%	0.01%	0	0.00%	0.000%
9526	5	0.00%	79.02%	5	100.00%	0.01%	0	0.00%	0.000%
9529	1,840	1.72%	80.74%	1,837	99.84%	2.52%	3	0.16%	0.009%
9530	1	0.00%	80.74%	1	100.00%	0.00%	0	0.00%	0.000%
9543	44	0.04%	80.78%	43	97.73%	0.06%	1	2.27%	0.003%
9545	5	0.00%	80.79%	5	100.00%	0.01%	0	0.00%	0.000%
9602	4,128	3.85%	84.63%	4,108	99.52%	5.64%	20	0.48%	0.058%
9604	22	0.02%	84.65%	14	63.64%	0.02%	8	36.36%	0.023%
9605	156	0.15%	84.80%	156	100.00%	0.21%	0	0.00%	0.000%
9606	16	0.01%	84.81%	16	100.00%	0.02%	0	0.00%	0.000%
9613	1	0.00%	84.82%	1	100.00%	0.00%	0	0.00%	0.000%
9616	21	0.02%	84.83%	21	100.00%	0.03%	0	0.00%	0.000%
9623	7	0.01%	84.84%	7	100.00%	0.01%	0	0.00%	0.000%

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REPORT: FLOWTHROUGH ERROR ANALYSIS
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AGGREGATE ORDER TYPES		ERROR DETAILS (Auto Clarifications (A) & Errors (E))		CAUSATION				
Error Type (by error code)	Count	%	Σ %	Count	% of Agg	% of CLEC	Count	% of BST Caused
9626	217	0.20%	85.04%	217	100.00%	0.30%	0	0.00%
9627	1,431	1.33%	86.38%	1428	99.79%	1.96%	3	0.21%
9628	284	0.26%	86.64%	284	100.00%	0.39%	0	0.00%
9629	60	0.06%	86.70%	60	100.00%	0.08%	0	0.00%
9639	68	0.06%	86.76%	68	100.00%	0.09%	0	0.00%
9641	1,693	1.58%	88.34%	1693	100.00%	2.32%	0	0.00%
9647	147	0.14%	88.48%	147	100.00%	0.20%	0	0.00%
9654	352	0.33%	88.80%	349	99.15%	0.48%	3	0.85%
9656	7	0.01%	88.81%	7	100.00%	0.01%	0	0.00%
9657	1	0.00%	88.81%	1	100.00%	0.00%	0	0.00%
9661	7	0.01%	88.82%	4	57.14%	0.01%	3	42.86%
9670	16	0.01%	88.83%	16	100.00%	0.02%	0	0.00%
9671	92	0.09%	88.92%	92	100.00%	0.13%	0	0.00%
9673	13	0.01%	88.93%	13	100.00%	0.02%	0	0.00%
9674	32	0.03%	88.96%	32	100.00%	0.04%	0	0.00%
9675	21	0.02%	88.98%	21	100.00%	0.03%	0	0.00%
9679	1	0.00%	88.98%	1	100.00%	0.00%	0	0.00%
9680	46	0.04%	89.02%	45	97.83%	0.06%	1	2.17%
9681	30	0.03%	89.05%	30	100.00%	0.04%	0	0.00%
9682	15	0.01%	89.07%	15	100.00%	0.02%	0	0.00%
9685	8,816	8.22%	97.29%	1151	13.06%	1.58%	7,665	86.94%
9686	5	0.00%	97.29%	4	80.00%	0.01%	1	20.00%
9687	1	0.00%	97.29%	1	100.00%	0.00%	0	0.00%
9688	2	0.00%	97.29%	2	100.00%	0.00%	0	0.00%
9689	1	0.00%	97.29%	1	100.00%	0.00%	0	0.00%
9691	2	0.00%	97.30%	2	100.00%	0.00%	0	0.00%
9700	5	0.00%	97.30%	5	100.00%	0.01%	0	0.00%
9715	33	0.03%	97.33%	32	96.97%	0.04%	1	3.03%
9772	1	0.00%	97.33%	1	100.00%	0.00%	0	0.00%
9800	23	0.02%	97.35%	15	65.22%	0.02%	8	34.78%
9860	1,031	0.96%	98.31%	1030	99.90%	1.41%	1	0.10%
9861	786	0.73%	99.05%	785	99.87%	1.08%	1	0.13%
9863	12	0.01%	99.06%	12	100.00%	0.02%	0	0.00%
9866	36	0.03%	99.09%	33	91.67%	0.05%	3	8.33%
9867	82	0.08%	99.17%	81	98.78%	0.11%	1	1.22%
9869	17	0.02%	99.18%	17	100.00%	0.02%	0	0.00%
9871	449	0.42%	99.60%	449	100.00%	0.62%	0	0.00%
9881	58	0.05%	99.66%	57	98.28%	0.08%	1	1.72%
9897	368	0.34%	100.00%	368	100.00%	0.51%	0	0.00%
	107,271	100.00%		72,857		100.00%	34,414	100.00%

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
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AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1005	3	0.02%	0.02%
1007	8	0.05%	0.07%
1015	3,356	22.58%	22.66%
1023	24	0.16%	22.82%
1025	19	0.13%	22.94%
1027	3	0.02%	22.96%
1030	538	3.62%	26.58%
1035	4	0.03%	26.61%
1040	13	0.09%	26.70%
1050	16	0.11%	26.81%
1055	19	0.13%	26.93%
1060	8	0.05%	26.99%
1065	15	0.10%	27.09%
1070	6	0.04%	27.13%
1075	21	0.14%	27.27%
1080	8	0.05%	27.32%
1085	2	0.01%	27.34%
1090	2	0.01%	27.35%
1100	2	0.01%	27.37%
1110	131	0.88%	28.25%
1120	1	0.01%	28.25%
1125	162	1.09%	29.34%
1131	195	1.31%	30.66%
1135	2	0.01%	30.67%
1140	9	0.06%	30.73%
1145	5	0.03%	30.76%
1154	1	0.01%	30.77%
1155	1	0.01%	30.78%
1157	5	0.03%	30.81%
1166	9	0.06%	30.87%
1180	4	0.03%	30.90%
1200	22	0.15%	31.05%

Error Description

CCNA REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION
 DUPLICATE CC, PON, VER
 PON DUPLICATE ON INITIAL LSR
 NO ORIGINAL LSR FOUND FOR THIS SUP
 VER MUST BE GREATER THAN PREVIOUS VERSION
 PREVIOUS LSR AGED OFF - (K) STATUS
 VER MUST BE GREATER THAN PREVIOUS VERSION
 VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
 VER MUST BE SPACES OR ZEROES FOR 850
 D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
 AN REQUIRED FOR THIS REQTY/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
 AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTY IS B
 AN MUST BE 10 OR 13 ALPHANUMERICS
 DDD/DDDD-CC MUST BE CURRENT OR FUTURE DATE
 ATN REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
 DDD/DDDD-CC MUST BE A VALID DATE
 DDDO-CC/DDDDO MUST BE CURRENT OR FUTURE DATE
 ATN OR AN REQUIRED WHEN EATN IS POPULATED
 SERVICE CENTER MUST BE LCSC
 INVALID REQTY - ACCOUNT ACTIVITY TYPE COMBINATION
 DDD REQUIRED
 DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
 DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
 APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
 DDDD REQUIRED WHEN ACT IS T AND REQTY IS A, E, M, OR N
 INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
 LSR/PON IS COMPLETED
 DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y
 DFDT PROHIBITED FOR THIS REQTY/LNA COMBINATION
 CHC IS PROHIBITED WITH THIS REQTY/ACT TYPE COMBINATION
 INVALID REQTY/ACT TYPE COMBINATION (STOP EDIT)
 SUP REQUIRED WHEN VER IS GREATER THAN 00

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AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1205	2	0.01%	31.06%
1215	58	0.39%	31.45%
1230	2,969	19.98%	51.43%
1270	9	0.06%	51.49%
1275	1	0.01%	51.49%
1285	3	0.02%	51.51%
1290	6	0.04%	51.55%
1335	58	0.39%	51.94%
1345	3	0.02%	51.96%
1360	2	0.01%	51.98%
1390	11	0.07%	52.05%
1392	3	0.02%	52.07%
1395	1	0.01%	52.08%
1430	17	0.11%	52.19%
1453	23	0.15%	52.35%
1455	50	0.34%	52.68%
1457	3	0.02%	52.70%
1490	1	0.01%	52.71%
1505	2	0.01%	52.73%
1510	2	0.01%	52.74%
1515	16	0.11%	52.85%
1520	9	0.06%	52.91%
1530	25	0.17%	53.07%
1540	1	0.01%	53.08%
1605	125	0.84%	53.92%
1620	5	0.03%	53.96%
1630	100	0.67%	54.63%
1635	80	0.54%	55.17%
1640	265	1.78%	56.95%
1645	1,875	12.62%	69.57%
1650	543	3.65%	73.22%

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AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
1655	1	0.01%	73.23%
1660	25	0.17%	73.40%
1662	6	0.04%	73.44%
1664	63	0.42%	73.86%
2000	3	0.02%	73.88%
2015	12	0.08%	73.96%
2035	2	0.01%	73.97%
2040	7	0.05%	74.02%
2045	2	0.01%	74.03%
2050	1	0.01%	74.04%
2055	7	0.05%	74.09%
2060	21	0.14%	74.23%
2065	28	0.19%	74.42%
2070	1	0.01%	74.42%
2080	22	0.15%	74.57%
2085	19	0.13%	74.70%
2090	12	0.08%	74.78%
2095	5	0.03%	74.81%
2100	4	0.03%	74.84%
2104	9	0.06%	74.90%
2105	4	0.03%	74.93%
2109	61	0.41%	75.34%
2110	318	2.14%	77.48%
2115	6	0.04%	77.52%
2120	329	2.21%	79.73%
2130	5	0.03%	79.77%
2145	1	0.01%	79.77%
2200	2	0.01%	79.79%
2285	5	0.03%	79.82%
2295	5	0.03%	79.85%
2325	2	0.01%	79.87%

Error Description
LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
EU-NAME REQUIRED
EU-STATE REQUIRED
LOCNUM=000 NAME EU REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION AT THIS LOCATION
LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
IWBAN VALID ENTRIES ARE: E, N, OR 13 ALPHANUMERIC BILLING ACCOUNT NUMBER
LOCNUM=000 SASD PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION
LOCNUM=000 SASN REQUIRED WITH THIS REQTY/ACT TYP COMBINATION AT THIS LOCATION
LOCBAN REQUIRED
LOCNUM=000 SATH PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
LOCNUM=000 CITY-EU REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION AT THIS LOCATION
LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
LOCNUM=000 STATE-EU REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION AT THIS LOCATION
LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTY/ACT TYPE COMBINATION AT THIS LOCATION
FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTY/ACT CODE
LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
LOCBAN MUST EQUAL EAN OR EATN
EATN MUST BE 10 NUMERICS
LOCNUM= DNUM MUST BE 5 NUMERIC
DNUM MUST BE GREATER THAN PREVIOUS DNUM
LOCNUM= TER MUST BE UP TO 10 ALPHANUMERICS

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AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
2350	19	0.13%	80.00%
2355	4	0.03%	80.02%
3000	2	0.01%	80.04%
3010	34	0.23%	80.27%
3015	1	0.01%	80.27%
3020	4	0.03%	80.30%
3035	6	0.04%	80.34%
3045	34	0.23%	80.57%
3047	39	0.26%	80.83%
3050	12	0.08%	80.91%
3080	2	0.01%	80.92%
3110	64	0.43%	81.36%
3115	53	0.36%	81.71%
3120	2	0.01%	81.73%
3125	9	0.06%	81.79%
3130	2	0.01%	81.80%
3135	41	0.28%	82.08%
3140	3	0.02%	82.10%
3155	6	0.04%	82.14%
3160	1	0.01%	82.14%
3165	22	0.15%	82.29%
3170	16	0.11%	82.40%
3190	22	0.15%	82.55%
3200	4	0.03%	82.57%
3205	29	0.20%	82.77%
3245	2	0.01%	82.78%
3380	9	0.06%	82.84%
3385	86	0.58%	83.42%
3390	80	0.54%	83.96%
3400	5	0.03%	83.99%
3410	88	0.59%	84.58%

AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
3415	85	0.57%	85.16%
3420	4	0.03%	85.18%
3422	5	0.03%	85.22%
3427	3	0.02%	85.24%
3430	16	0.11%	85.35%
3431	1	0.01%	85.35%
3435	80	0.54%	85.89%
3439	3	0.02%	85.91%
3460	2	0.01%	85.92%
3470	6	0.04%	85.96%
3485	5	0.03%	86.00%
3505	2	0.01%	86.01%
3545	2	0.01%	86.02%
3596	2	0.01%	86.04%
3613	6	0.04%	86.08%
3630	2	0.01%	86.09%
3642	2	0.01%	86.11%
3705	6	0.04%	86.15%
3730	13	0.09%	86.23%
3735	15	0.10%	86.33%
3745	42	0.28%	86.62%
3750	14	0.09%	86.71%
3755	19	0.13%	86.84%
3760	2	0.01%	86.85%
3765	36	0.24%	87.09%
3770	14	0.09%	87.19%
3790	28	0.19%	87.38%
3930	6	0.04%	87.42%
3945	1	0.01%	87.42%
3955	1	0.01%	87.43%
3963	1	0.01%	87.44%

Error Description

LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B
 LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C
 LNUM=00001 LNA MUST BE N OR D IF REQTY IS A DIGITAL, DATA DESIGNED (DS1)
 LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQTY/ACT TYP COMBINATION
 FOR REQTY E, F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X
 ONLY LNA OF N OR D ALLOWED WITH LNA OF G
 LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE D, N OR V IF ACT IS P, Q OR V AND REQTY IS B OR C
 LNUM=00001 TN= LNA MUST BE D ON ACT OF D WHEN REQTY IS A WITH SECNCI POPULATED
 LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQTY/LNA TYPE COMBINATION (STOP EDIT)
 LOCNUM=000 LNUM=00001 TELNO=LNUM MUST BE UNIQUE WITHIN EACH LOCNUM EXCEPT FOR REQTY E-IS
 LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR
 LOCNUM=000 LNUM=00005 TELNO= NPI VALID ENTRY MUST BE C OR D FOR REQTY E, F OR M
 LNUM=00001 TELNO= OTN REQUIRED WITH THIS REQTY/LNA COMBINATION
 LNUM=00001 RELAY RACK REQUIRED WITH THIS REQTY/LNA COMBINATION
 LOCNUM=000 LNUM=00001 TELNO= RTI REQUIRED ON REQTY B WHEN LNA IS V AND NPT IS A OR C
 LNUM=00001 TELNO= SHELF REQUIRED ON REQTY F IF LNA IS C, G, N OR V
 LNUM=00001 TELNO= SLOT REQUIRED FOR THIS REQTY/LNA COMBINATION
 LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMERIC INCLUDING HYPHEN
 LNUM=00004 TELNO= FPI INVALID ON REQTY/LNA COMBINATION
 LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V
 LNUM=00001 TELNO= PIC VALID ENTRIES ARE NONE, UNDC OR A VALID PIC CODE WHEN LNA IS G, N OR
 LNUM=00001 TELNO= PIC INVALID ON REQTY/LNA COMBINATION
 LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V
 LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC, NC OR VALID LPIC CODE WHEN LNA IS C P
 LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC OR A VALID LPIC CODE WHEN LNA IS G, N
 LNUM=00001 TELNO= LPIC INVALID ON REQTY/LNA COMBINATION
 LNUM=00001 - TELNO= PTKCON REQUIRED WHEN THE LNA IS G, N OR V
 LNUM=00001 TELNO=
 LNUM=00001 TELNO= BLOCK ENTRY OF A, B, OR C ALLOWED ONLY IN FIRST POSITION IN THIS FIELD
 LNUM=00001 TELNO= BLOCK VALID VALUES ARE A, B, C, H OR BLANK ON REQTY E, F, OR M
 LNUM=00001 TELNO= BLOCK IS REQUIRED WITH BA ENTRY OF A OR D

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
 REPORT PERIOD: 12/01/2001 - 12/31/2001

Supplemental Exhibit AJV-6
 Attachment 2G

AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
4000	19	0.13%	87.57%
4005	3	0.02%	87.59%
4015	4	0.03%	87.61%
4020	13	0.09%	87.70%
4030	36	0.24%	87.94%
4035	7	0.05%	87.99%
4040	7	0.05%	88.04%
4045	327	2.20%	90.24%
4050	18	0.12%	90.36%
4055	43	0.29%	90.65%
4060	3	0.02%	90.67%
4061	4	0.03%	90.69%
4065	318	2.14%	92.83%
4075	21	0.14%	92.98%
4090	34	0.23%	93.20%
4110	25	0.17%	93.37%
4120	6	0.04%	93.41%
4160	28	0.19%	93.60%
4180	30	0.20%	93.80%
4185	14	0.09%	93.90%
4190	7	0.05%	93.94%
4195	3	0.02%	93.96%
4205	8	0.05%	94.02%
4220	8	0.05%	94.07%
4265	4	0.03%	94.10%
4280	10	0.07%	94.17%
4310	1	0.01%	94.17%
4320	5	0.03%	94.21%
4330	1	0.01%	94.21%
4365	4	0.03%	94.24%
4385	24	0.16%	94.40%

DL DATA ELEMENTS REQUIRED
 DL DATA ELEMENTS PROHIBITED
 REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY
 DLNUM=0001 LTN= DLNUM MUST BE UNIQUE
 DLNUM=0001 LTN= LACT REQUIRED
 DLNUM=0001 LTN=ALI CODE PROHIBITED WHEN THE RTY 2ND AND 3RD CHARACTERS ARE ML
 REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTP AND ACTIVITY TYPE
 REFNUM=0001-TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS REQTP AND ACTIVITY TYPE
 INVALID YPH ENTRY
 YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3
 DLNUM=0001 LTN= VALID RTY REQUIRED
 DLNUM=0001 LTN= LASN,ADI,OR LALOC REQUIRED FOR REQTP J, RTY OF LML, AND LACT OF N
 DLNUM=&DLNM LTN=<N ASSOCIATED LACT COMBINATION I AND O IS MISSING
 MAIN LISTING REQUIRED
 DLNUM=0001 LTN= VALID LTY REQUIRED
 DLNUM=0001 LTN=4 VALID STYC CI, SH, SI, OR SL REQUIRED
 DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED
 DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6
 DLNUM=0001 LTN= DOI VALUE MUST BE ZERO
 DLNUM=0002 LTN= DOI DATA INVALID WITH LTY 3
 DLNUM=0002 LTN= DOI VALUE INVALID FOR STYLE CODE
 DLNUM=0003 LTN PROHIBITED WITH RTY FCR OR LCR
 DLNUM=0001 LTN REQUIRED
 DLNUM=0001 LTN= LNLN REQUIRED
 DLNUM=0001 LTN=4075632496 TITLE OF LINEAGE INVALID
 DLNUM=0001 LTN= TITLE1 DATA INVALID
 DLNUM=0001 LTN= LANO PROHIBITED WITHOUT LASN
 DLNUM=0001 LTN=9043740664 LASF PROHIBITED WITHOUT LANO
 DLNUM=0001 LTN=8504338476 LASD PROHIBITED WITH LACT Z
 DLNUM=0001 LTN= LASS ENTRY INVALID
 DLNUM=0001 LTN= INVALID LAST ENTRY

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
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AGGREGATE ORDER TYPES		ERROR DETAILS (Fatal Errors)		
Error Type (by error code)	Count	%	Σ %	Error Description
4470	7	0.05%	94.45%	DLNUM=0001 LTN= LTXNUM MUST BE CONSECUTIVE AND UNIQUE WITHIN THE DLNUM
4475	5	0.03%	94.48%	DLNUM=0002 LTN= INVALID YPH ENTRY
4478	28	0.19%	94.67%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3
4480	1	0.01%	94.68%	DLNUM=0001 LTN= YPH PROHIBITED WITH LACT Z
4485	13	0.09%	94.77%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM
4490	47	0.32%	95.08%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY
4505	14	0.09%	95.18%	DLNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P
4510	42	0.28%	95.46%	DLNUM=0001 LTN= ONLY ONE SIC ALLOWED PER ACCOUNT
4525	1	0.01%	95.46%	DLNUM=0002 LTN=9046832672 ADI PROHIBITED WITH LACT Z
4550	1	0.01%	95.47%	DLNUM=0003 LTN= DIRNAME REQUIRED ON FOREIGN OR SECONDARY LISTING
4600	22	0.15%	95.62%	DLNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM
4830	2	0.01%	95.63%	ONLY ONE DACT PER LSR
4837	45	0.30%	95.94%	DACT REQUIRED
5005	46	0.31%	96.25%	LOCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED: HNUM, HA, AND HID
5015	22	0.15%	96.39%	HTQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST
5025	43	0.29%	96.68%	LOCNUM=000 HNUM= HA=G HA MUST BE N, E, C, OR D
5035	2	0.01%	96.70%	REFNUM=0001-TELNO= TER MUST BE 4 NUMERICS
5065	6	0.04%	96.74%	LOCNUM=000 HNUM=00001 HID ENTRY FOR HNTYP 1 2 3 OR 4 MUST BE N OR UP TO 3 ALPHAS OR 4 NUMERICS
5070	5	0.03%	96.77%	LOCNUM=000 HNUM=00001 HID MUST BE N WHEN HA IS N AND HNTYP IS 1, 2, 3 OR 4
5095	1	0.01%	96.78%	LOCNUM=000 HNUM=00001 TLI PROHIBITED WHEN HNTYP IS 1, 2, 3 OR 4 AND NOTYP IS T
5098	7	0.05%	96.82%	LOCNUM=000 HNUM=00001 HNTYP REQUIRED FOR THIS ACT TYPE/HA COMBINATION
5105	1	0.01%	96.83%	LOCNUM=000 HNUM=00001 HLA=C HLA VALID ENTRIES ARE N, E OR D
5115	4	0.03%	96.86%	LOCNUM=000 HNUM=00001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N
5125	1	0.01%	96.86%	LOCNUM=000 HNUM=00001 HTSEQ=0003 SAME HTSEQ NOT ALLOWED FOR MORE THAN ONE HT WHEN HLA IS N OR E
5135	5	0.03%	96.90%	LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E
5138	1	0.01%	96.90%	LOCNUM=000 HNUM=00001 NOTYP REQUIRED FOR THIS HA/HLA COMBINATION
5153	2	0.01%	96.92%	LOCNUM=000 HNUM=00001 HT REQUIRED FOR THIS HA/HLA COMBINATION
5160	2	0.01%	96.93%	LOCNUM=000 HNUM=00001 HT WITH HLA OF E OR N, CANNOT EXCEED 3 IN AN HID WHEN TOS IS 2A IN AL
5185	17	0.11%	97.05%	LOCNUM=000 HNUM=00001 HT= FOR HNTYP 5 OR 6, HT MUST BE 5 OR 10 ALPHANUMERIC
6005	5	0.03%	97.08%	NC CODE INVALID
6010	2	0.01%	97.09%	REFNUM=0001 -ECCKT REQUIRED WHEN ACT FIELD IS C, D, M, T OR R ON REQTP'S A OR B

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
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AGGREGATE ORDER TYPES			
ERROR DETAILS (Fatal Errors)			
Error Type (by error code)	Count	%	Σ %
6021	2	0.01%	97.11%
6030	2	0.01%	97.12%
6045	51	0.34%	97.46%
6046	2	0.01%	97.48%
6050	22	0.15%	97.62%
6055	4	0.03%	97.65%
7000	11	0.07%	97.73%
7055	80	0.54%	98.26%
7080	1	0.01%	98.27%
8005	7	0.05%	98.32%
8040	6	0.04%	98.36%
8110	9	0.06%	98.42%
8120	1	0.01%	98.43%
8125	6	0.04%	98.47%
8140	91	0.61%	99.08%
8180	21	0.14%	99.22%
8210	8	0.05%	99.27%
8215	15	0.10%	99.37%
8255	91	0.61%	99.99%
9870	2	0.01%	100.00%
TOTAL	14,862		

Error Description

NCI CODE INVALID

SECNCI REQUIRED FOR NC

INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT)

SECNCI CODE INVALID

REQTYP/LOOP TYPE COMBINATION INVALID

LQTY IS REQUIRED FOR REQTP/ACT COMBINATION

EAN OR EATN OR LEATN ON LINES OR LEAN ON LINES IS REQUIRED WHEN ACT IS P, Q OR V

NUM= TELNO= ACCOUNT IS FINAL

EATN AND AN ARE REQUIRED FOR REQTP

DNUM=00001 TC OPT PROHIBITED WITH THIS REQTP/ACT TYPE COMBINATION

LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO PRIMARY CANNOT BE THE SAME AS THE NUMBER BEING REFER

LOCNUM= DNUM=00001 TC PER DATE IS INVALID, MUST BE LATER THAN THE LSR RECEIPT DATE

LNUM=00002 TC OPT VALID ENTRY IS ST, NO, CA OR TC

LNUM=00001 TC OPT OF CA IS INVALID WHEN LNA IS ANYTHING BUT C, G, N OR V

LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQTP E, F OR M FOR LNA C, G, N OR V

LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED

LNUM=00002 TC PER PROHIBITED WHEN LNUM TC OPT IS NOT ST OR TC

LNUM=00001 TC PER DATE INVALID, IT MUST BE LATER THAN THE LSR RECEIPT DATE

INVALID ACTIVITY TYPE

ATN OR EATN REQUIRED WITH THIS REQTP/ACT TYPE COMBINATION

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
 REPORT PERIOD: 12/01/2001 - 12/31/2001

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOC!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
 REPORT PERIOD: 12/01/2001 - 12/31/2001

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 8825	
Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

ORDERING

REPORT: FLOWTHROUGH ERROR ANALYSIS
 REPORT PERIOD: 12/01/2001 - 12/31/2001

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AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00.
1000	ACCOUNT, SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER #, PON#.

REPORT: FLOWTHROUGH ERROR ANALYSIS
REPORT PERIOD: 12/01/2001 - 12/31/2001

ORDERING

AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	Error Description
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCO SL & UEAMC-WHICH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERRAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCO SL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCO SL (NOT VALID ON LY--ORDER)

ORDERING

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: 12/01/2001 - 12/31/2001

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Attachment 2G

	PERCENT ACHIEVED FLOW- THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	47.86%	87.62%

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH		
Company Info															
Name	EDI	Mechanized Interface Used		Manual		Rejects		Validated		Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		Total Mech LSR's	TAG	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout						
1	3264	0	3264	1054	202	2008	556	295	261	1452	51.84%	72.31%	83.11%		
2	2,601	0	2,601	289	190	2,122	291	83	208	1,831	83.11%	86.29%	95.66%		
3	2,526	0	2,526	842	135	1,549	142	38	104	1,407	61.52%	90.83%	97.37%		
4	0	1,841	1,841	1,703	138	0	0	0	0	0	0.00%	0.00%	0.00%		
5	0	1,629	1,629	805	182	642	231	125	106	411	30.65%	64.02%	76.68%		
6	1,076	0	1,076	274	120	682	79	51	28	603	64.98%	88.42%	92.20%		
7	0	925	925	288	127	510	143	59	84	367	51.40%	71.96%	86.15%		
8	630	0	630	248	95	287	111	71	40	176	35.56%	61.32%	71.26%		
9	0	536	536	271	90	175	62	41	21	113	26.59%	64.57%	73.38%		
10	519	0	519	207	26	286	38	20	18	248	52.21%	86.71%	92.54%		
11	513	0	513	213	97	203	48	20	28	155	39.95%	76.35%	88.57%		
12	377	0	377	143	8	226	144	117	27	82	23.98%	36.28%	41.21%		
13	201	0	201	104	26	71	35	27	8	36	21.56%	50.70%	57.14%		
14	0	199	199	46	13	140	27	21	6	113	62.78%	80.71%	84.33%		
15	195	0	195	27	26	142	40	35	5	102	62.20%	71.83%	74.45%		
16	143	0	143	71	22	50	18	6	12	32	29.36%	64.00%	84.21%		
17	123	0	123	54	22	47	11	4	7	36	38.30%	76.60%	90.00%		
18	0	97	97	29	18	50	7	3	4	43	57.33%	86.00%	93.48%		
19	86	0	86	29	27	30	11	4	7	19	36.54%	63.33%	82.61%		
20	82	0	82	75	2	5	4	2	2	1	1.28%	20.00%	33.33%		
21	61	0	61	51	9	1	0	0	0	1	1.92%	100.00%	100.00%		
22	51	0	51	15	11	25	9	4	5	16	45.71%	64.00%	80.00%		
23	0	43	43	10	10	23	3	0	3	20	66.67%	86.96%	100.00%		
24	0	40	40	18	13	9	4	2	2	5	20.00%	55.56%	71.43%		
25	0	20	20	16	2	2	1	0	1	1	5.88%	50.00%	100.00%		
26	0	17	17	13	2	2	0	0	0	2	13.33%	100.00%	100.00%		
27	0	8	8	2	6	0	0	0	0	0	0.00%	0.00%	0.00%		
28	0	2	2	1	1	0	0	0	0	0	0.00%	0.00%	0.00%		
29	0	2	2	0	0	2	0	0	0	2	100.00%	100.00%	100.00%		
EDI Subtotal	12,045	5,130	17,175	6,585	1,497	9,093	1,965	1,009	956	7,128	48.42%	78.39%	87.60%		

ORDERING

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS (AGGREGATE DETAIL) Supplemental Exhibit AJV-6
Attachment 2G
REPORT PERIOD: 12/01/2001 - 12/31/2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH											
Company Info																							
												Errors											
Mechanized Interface Used												Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through					
Manual												Total Manual Fallout	Auto Clarification	LSR's	Validated								
Total Mech LSR's																							
TAG																							
EDI																							
Name																							
TAG Subtotal												229	632	313	123	196	50	19	31	146	30.54%	74.49%	88.48%
TOTAL INTERFACES												12,045	5,359	17,807	1,620	9,289	2,015	1,028	987	7,274	47.86%	78.31%	87.62%

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS
(FATAL REJECTS BY CLEC)
REPORT PERIOD: 12/01/2001 - 12/31/2001

ORDERING

AGGREGATE ORDER TYPES		FATAL REJECTS
Company Info		
Name		
1		300
2		274
3		113
4		111
5		110
6		90
7		63
8		59
9		58
10		50
11		50
12		47
13		46
14		37
15		32
16		27
17		25
18		23
19		15
20		11
21		10
22		7
23		6
24		6
25		5
26		4
27		0
28		0

REPORT: PERCENT LNP FLOW THROUGH SERVICE REQUESTS
(FATAL REJECTS BY CLEC)
REPORT PERIOD: 12/01/2001 - 12/31/2001

ORDERING

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
29	0
Total	1579

Trunk Group Performance - Aggregate

Kentucky	Average blocking percentage by hour																							
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Jan-01	BellSouth CLEC Difference	0.0000 0.0070 -0.0070	0.0000 0.0027 -0.0027	0.0000 0.0196 -0.0196	0.0000 0.0023 -0.0023	0.0000 0.0015 -0.0015	0.0000 0.0057 -0.0057	0.0000 0.0878 -0.0878	0.0000 0.1734 -0.1734	0.0000 0.0401 -0.0401	0.0000 0.0948 -0.0948	0.0000 0.0451 -0.0451	0.0000 0.0068 -0.0068	0.0000 0.0144 -0.0144	0.0000 0.0130 -0.0130	0.0000 0.1244 -0.1244	0.0000 0.3709 -0.3709	0.0000 0.2064 -0.2064	0.0000 0.4717 -0.4717	0.4237 1.6892 -1.2654	1.0250 2.8482 -1.8232	1.1683 2.6773 -1.5090	0.2414 0.3686 -0.1273	0.0000 0.1506 -0.1506
Feb-01	BellSouth CLEC Difference	0.0000 0.0004 -0.0004	0.0000 0.0046 -0.0046	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0084 -0.0084	0.0000 0.0207 -0.0207	0.0000 1.3564 -1.3564	0.0000 0.1114 -0.1114	0.0000 0.1136 -0.1136	0.0000 0.0114 -0.0114	0.0000 0.0304 -0.0304	0.0000 0.0496 -0.0496	0.0000 0.0142 -0.0142	0.0000 0.0794 -0.0794	0.0000 0.2521 -0.2521	0.0000 0.1237 -0.1237	0.0000 0.0563 -0.0563	0.0611 0.1679 -0.1068	0.1156 0.3650 -0.2494	0.0358 0.3850 -0.3492	0.0005 0.0230 -0.0225	0.0000 10.6620 -10.6620
Mar-01	BellSouth CLEC Difference	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0003 -0.0003	0.0000 0.0002 -0.0002	0.0000 0.0040 -0.0040	0.0000 0.0399 -0.0399	0.0000 0.8832 -0.8832	0.0000 0.0604 -0.0604	0.0000 0.0860 -0.0860	0.0000 0.0594 -0.0594	0.0000 0.0284 -0.0284	0.0000 0.0363 -0.0363	0.0000 0.0166 -0.0166	0.0000 0.0641 -0.0641	0.0000 0.1617 -0.1617	0.0000 0.2069 -0.2069	0.0000 0.1213 -0.1213	0.0000 0.1455 -0.1455	0.0000 0.2240 -0.2240	0.0000 0.1583 -0.1583	0.0000 0.0178 -0.0178	0.0000 4.8080 -4.8080
Apr-01	BellSouth CLEC Difference	0.0000 0.0664 -0.0664	0.0000 0.0006 -0.0006	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0499 -0.0499	0.0000 0.1386 -0.1386	0.0000 0.2250 -0.2250	0.0000 0.1002 -0.1002	0.0000 0.3077 -0.3077	0.0000 0.1987 -0.1987	0.0000 0.1839 -0.1839	0.0000 0.2534 -0.2534	0.0000 0.1944 -0.1944	0.0000 0.3628 -0.3628	0.0000 0.5239 -0.5239	0.0000 0.3725 -0.3725	0.0000 0.1379 -0.1379	0.0000 0.0945 -0.0945	0.0000 0.1674 -0.1674	0.0002 0.3822 -0.3820	0.0000 0.0126 -0.0126	0.0000 5.7091 -5.7091
May-01	BellSouth CLEC Difference	0.0000 0.0042 -0.0042	0.0000 0.0016 -0.0016	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0008 -0.0008	0.0000 0.0196 -0.0196	0.0000 0.0902 -0.0902	0.0000 0.8472 -0.8472	0.0000 0.6486 -0.6486	0.0000 0.8823 -0.8823	0.0000 0.2140 -0.2140	0.0000 0.1875 -0.1875	0.0000 0.2517 -0.2517	0.0000 0.1233 -0.1233	0.0000 0.2476 -0.2476	0.0000 0.2770 -0.2770	0.0000 0.3735 -0.3735	0.0000 0.1302 -0.1302	0.0000 0.6647 -0.6647	0.0000 0.2521 -0.2521	0.0000 0.2480 -0.2480	0.0000 0.0932 -0.0932	0.0000 3.6630 -3.6630
Jun-01	BellSouth CLEC Difference	0.0000 0.0043 -0.0043	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0331 -0.0331	0.0000 0.0219 -0.0219	0.0000 0.0472 -0.0472	0.0000 0.0092 -0.0092	0.0000 0.0224 -0.0224	0.0000 0.0228 -0.0228	0.0000 0.0229 -0.0229	0.0000 0.0097 -0.0097	0.0000 0.0146 -0.0146	0.0000 0.0184 -0.0184	0.0000 0.0274 -0.0274	0.0000 0.0187 -0.0187	0.0000 0.0117 -0.0117	0.0000 0.0058 -0.0058	0.0000 0.0041 -0.0041	0.0000 0.0026 -0.0026	0.0000 0.0030 -0.0030	0.0000 0.0364 -0.0364
Jul-01	BellSouth CLEC Difference	0.0000 0.0005 -0.0005	0.0000 0.0001 -0.0001	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0095 -0.0095	0.0000 0.0311 -0.0311	0.0000 0.0488 -0.0488	0.0000 0.0081 -0.0081	0.0000 0.0181 -0.0181	0.0000 0.0770 -0.0770	0.0000 0.0091 -0.0091	0.0000 0.0015 -0.0015	0.0000 0.0076 -0.0076	0.0000 0.0118 -0.0118	0.0000 0.1005 -0.1005	0.0000 0.0098 -0.0098	0.0000 0.0461 -0.0461	0.0000 0.0056 -0.0056	0.0000 0.0009 -0.0009	0.0000 0.0056 -0.0056	0.0000 0.0030 -0.0030	0.0000 0.1427 -0.1427
Aug-01	BellSouth CLEC Difference	0.0000 0.0005 -0.0005	0.0000 0.0007 -0.0007	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0036 -0.0036	0.0000 0.1464 -0.1464	0.0000 0.0572 -0.0572	0.0000 0.1952 -0.1952	0.0000 0.0451 -0.0451	0.0000 0.0173 -0.0173	0.0000 0.0195 -0.0195	0.0000 0.0701 -0.0701	0.0000 0.0542 -0.0542	0.0000 0.0631 -0.0631	0.0000 0.0924 -0.0924	0.0000 0.0606 -0.0606	0.0000 0.0162 -0.0162	0.0000 0.0473 -0.0473	0.0000 0.0000 -0.0000	0.0000 0.0892 -0.0892	0.0000 0.0270 -0.0270	0.0000 0.6331 -0.6331
Sep-01	BellSouth CLEC Difference	0.0000 0.0861 -0.0861	0.0000 0.0024 -0.0024	0.0000 0.0027 -0.0027	0.0000 0.0037 -0.0037	0.0000 0.0043 -0.0043	0.0000 0.0034 -0.0034	0.0000 0.0067 -0.0067	0.0000 0.0067 -0.0067	0.0000 0.0045 -0.0045	0.0000 0.0024 -0.0024	0.0000 0.0060 -0.0060	0.0000 0.0039 -0.0039	0.0000 0.0078 -0.0078	0.0000 0.0163 -0.0163	0.0000 0.0344 -0.0344	0.0000 0.0574 -0.0574	0.0000 0.0401 -0.0401	0.0000 0.0155 -0.0155	0.0000 0.0104 -0.0104	0.0000 0.0458 -0.0458	0.0000 0.0510 -0.0510	0.0000 0.0030 -0.0030	0.0000 0.0011 -0.0011
Oct-01	BellSouth CLEC Difference	0.0000 0.0014 -0.0014	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0045 -0.0045	0.0000 0.0045 -0.0045	0.0000 0.0042 -0.0042	0.0000 0.0042 -0.0042	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0096 -0.0096
Nov-01	BellSouth CLEC Difference	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 -0.0000	0.0000 0.0015 -0.0015	0.0000 0.0005 -0.0005	0.0000 0.0015 -0.0015	0.0000 0.0009 -0.0009	0.0000 0.0045 -0.0045	0.0000 0.0004 -0.0004	0.0000 0.0004 -0.0004	0.0000 0.0000 -0.0000	0.0000 0.0001 -0.0001	0.0000 0.0023 -0.0023	0.0000 0.0028 -0.0028	0.0000 0.0012 -0.0012	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000
Dec-01	BellSouth CLEC Difference	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0000 0.0000	0.0000 0.0016 -0.0016	0.0000 0.0029 -0.0029	0.0000 0.0001 -0.0001	0.0000 0.0066 -0.0066	0.0000 0.0016 -0.0016	0.0000 0.0008 -0.0008	0.0000 0.0001 -0.0001	0.0000 0.0017 -0.0017	0.0000 0.0273 -0.0273	0.0000 0.0412 -0.0412	0.0000 0.0346 -0.0346	0.0000 0.0025 -0.0025	0.0000 0.0071 -0.0071	0.0000 0.0020 -0.0020	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000	0.0000 0.0000 -0.0000