

# BellSouth Monthly State Summary Kentucky, November 2002

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>Resale - Ordering</b>									
<b>% Rejected Service Requests - Mechanized</b>									
A.1.1.1	O-7	Residence/KY (%)		11.63%	5,813				Diagnostic
A.1.1.2	O-7	Business/KY (%)		26.27%	118				Diagnostic
A.1.1.3	O-7	Design (Specials)/KY (%)							Diagnostic
A.1.1.4	O-7	PBX/KY (%)							Diagnostic
A.1.1.5	O-7	Centrex/KY (%)							Diagnostic
A.1.1.6	O-7	ISDN/KY (%)							Diagnostic
<b>% Rejected Service Requests - Partially Mechanized</b>									
A.1.2.1	O-7	Residence/KY (%)		25.87%	777				Diagnostic
A.1.2.2	O-7	Business/KY (%)		51.61%	93				Diagnostic
A.1.2.3	O-7	Design (Specials)/KY (%)							Diagnostic
A.1.2.4	O-7	PBX/KY (%)							Diagnostic
A.1.2.5	O-7	Centrex/KY (%)							Diagnostic
A.1.2.6	O-7	ISDN/KY (%)							Diagnostic
<b>% Rejected Service Requests - Non-Mechanized</b>									
A.1.3.1	O-7	Residence/KY (%)		51.94%	129				Diagnostic
A.1.3.2	O-7	Business/KY (%)		50.00%	26				Diagnostic
A.1.3.3	O-7	Design (Specials)/KY (%)		40.00%	15				Diagnostic
A.1.3.4	O-7	PBX/KY (%)		40.00%	5				Diagnostic
A.1.3.5	O-7	Centrex/KY (%)		66.67%	6				Diagnostic
A.1.3.6	O-7	ISDN/KY (%)		42.86%	7				Diagnostic
<b>Reject Interval - Mechanized</b>									
A.1.4.1	O-8	Residence/KY (%)	>= 97% w in 1 hr	99.56%	676				YES
A.1.4.2	O-8	Business/KY (%)	>= 97% w in 1 hr	100.00%	31				YES
A.1.4.3	O-8	Design (Specials)/KY (%)	>= 97% w in 1 hr						
A.1.4.4	O-8	PBX/KY (%)	>= 97% w in 1 hr						
A.1.4.5	O-8	Centrex/KY (%)	>= 97% w in 1 hr						
A.1.4.6	O-8	ISDN/KY (%)	>= 97% w in 1 hr						
<b>Reject Interval - Partially Mechanized - 10 hours</b>									
A.1.7.1	O-8	Residence/KY (%)	>= 85% w in 10 hrs	95.59%	204				YES
A.1.7.2	O-8	Business/KY (%)	>= 85% w in 10 hrs	95.83%	48				YES
A.1.7.3	O-8	Design (Specials)/KY (%)	>= 85% w in 10 hrs						
A.1.7.4	O-8	PBX/KY (%)	>= 85% w in 10 hrs						
A.1.7.5	O-8	Centrex/KY (%)	>= 85% w in 10 hrs						
A.1.7.6	O-8	ISDN/KY (%)	>= 85% w in 10 hrs						
<b>Reject Interval - Non-Mechanized</b>									
A.1.8.1	O-8	Residence/KY (%)	>= 85% w in 24 hrs	100.00%	72				YES
A.1.8.2	O-8	Business/KY (%)	>= 85% w in 24 hrs	100.00%	15				YES
A.1.8.3	O-8	Design (Specials)/KY (%)	>= 85% w in 24 hrs	100.00%	6				YES
A.1.8.4	O-8	PBX/KY (%)	>= 85% w in 24 hrs	100.00%	2				YES
A.1.8.5	O-8	Centrex/KY (%)	>= 85% w in 24 hrs	100.00%	4				YES
A.1.8.6	O-8	ISDN/KY (%)	>= 85% w in 24 hrs	100.00%	3				YES
<b>FOC Timeliness - Mechanized</b>									
A.1.9.1	O-9	Residence/KY (%)	>= 95% w in 3 hrs	99.75%	5,135				YES
A.1.9.2	O-9	Business/KY (%)	>= 95% w in 3 hrs	96.59%	88				YES
A.1.9.3	O-9	Design (Specials)/KY (%)	>= 95% w in 3 hrs						
A.1.9.4	O-9	PBX/KY (%)	>= 95% w in 3 hrs						
A.1.9.5	O-9	Centrex/KY (%)	>= 95% w in 3 hrs						
A.1.9.6	O-9	ISDN/KY (%)	>= 95% w in 3 hrs						
<b>FOC Timeliness - Partially Mechanized - 10 hours</b>									
A.1.12.1	O-9	Residence/KY (%)	>= 85% w in 10 hrs	96.18%	629				YES

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	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	>= 85% w in 10 hrs	Business/KY (%)		90.57%	53				YES
A.1.12.3	>= 85% w in 10 hrs	Design (Specials)/KY (%)							
A.1.12.4	>= 85% w in 10 hrs	PBX/KY (%)							
A.1.12.5	>= 85% w in 10 hrs	Centrex/KY (%)							
A.1.12.6	>= 85% w in 10 hrs	ISDN/KY (%)							
<b>FOC Timeliness - Non-Mechanized</b>									
A.1.13.1	>= 85% w in 36 hrs	Residence/KY (%)		98.41%	63				YES
A.1.13.2	>= 85% w in 36 hrs	Business/KY (%)		100.00%	11				YES
A.1.13.3	>= 85% w in 36 hrs	Design (Specials)/KY (%)		81.82%	11				NO
A.1.13.4	>= 85% w in 36 hrs	PBX/KY (%)		100.00%	3				YES
A.1.13.5	>= 85% w in 36 hrs	Centrex/KY (%)		100.00%	1				YES
A.1.13.6	>= 85% w in 36 hrs	ISDN/KY (%)		66.67%	3				NO
<b>FOC &amp; Reject Response Completeness - Mechanized</b>									
A.1.14.1.1	>= 95%	O-11 Residence/EDI/KY (%)		100.00%	21				YES
A.1.14.1.2	>= 95%	O-11 Residence/TAG/KY (%)		99.93%	5,792				YES
A.1.14.2.1	>= 95%	O-11 Business/EDI/KY (%)		100.00%	2				YES
A.1.14.2.2	>= 95%	O-11 Business/TAG/KY (%)		100.00%	116				YES
A.1.14.3.1	>= 95%	O-11 Design (Specials)/EDI/KY (%)							
A.1.14.3.2	>= 95%	O-11 Design (Specials)/TAG/KY (%)							
A.1.14.4.1	>= 95%	O-11 PBX/EDI/KY (%)							
A.1.14.4.2	>= 95%	O-11 PBX/TAG/KY (%)							
A.1.14.5.1	>= 95%	O-11 Centrex/EDI/KY (%)							
A.1.14.5.2	>= 95%	O-11 Centrex/TAG/KY (%)							
A.1.14.6.1	>= 95%	O-11 ISDN/EDI/KY (%)							
A.1.14.6.2	>= 95%	O-11 ISDN/TAG/KY (%)							
<b>FOC &amp; Reject Response Completeness - Partially Mechanized</b>									
A.1.15.1.1	>= 95%	O-11 Residence/EDI/KY (%)		100.00%	12				YES
A.1.15.1.2	>= 95%	O-11 Residence/TAG/KY (%)		99.87%	765				YES
A.1.15.2.1	>= 95%	O-11 Business/EDI/KY (%)							
A.1.15.2.2	>= 95%	O-11 Business/TAG/KY (%)		100.00%	93				YES
A.1.15.3.1	>= 95%	O-11 Design (Specials)/EDI/KY (%)							
A.1.15.3.2	>= 95%	O-11 Design (Specials)/TAG/KY (%)							
A.1.15.4.1	>= 95%	O-11 PBX/EDI/KY (%)							
A.1.15.4.2	>= 95%	O-11 PBX/TAG/KY (%)							
A.1.15.5.1	>= 95%	O-11 Centrex/EDI/KY (%)							
A.1.15.5.2	>= 95%	O-11 Centrex/TAG/KY (%)							
A.1.15.6.1	>= 95%	O-11 ISDN/EDI/KY (%)							
A.1.15.6.2	>= 95%	O-11 ISDN/TAG/KY (%)							
<b>FOC &amp; Reject Response Completeness - Non-Mechanized</b>									
A.1.16.1	>= 95%	O-11 Residence/KY (%)		88.45%	129				YES
A.1.16.2	>= 95%	O-11 Business/KY (%)		92.31%	26				NO
A.1.16.3	>= 95%	O-11 Design (Specials)/KY (%)		100.00%	15				YES
A.1.16.4	>= 95%	O-11 PBX/KY (%)		100.00%	5				YES
A.1.16.5	>= 95%	O-11 Centrex/KY (%)		83.33%	6				NO
A.1.16.6	>= 95%	O-11 ISDN/KY (%)		85.71%	7				NO
<b>FOC &amp; Reject Response Completeness (Multiple Responses) - Mechanized</b>									
A.1.17.1.1	>= 95%	O-11 Residence/EDI/KY (%)		100.00%	21				YES
A.1.17.1.2	>= 95%	O-11 Residence/TAG/KY (%)		99.97%	5,788				YES
A.1.17.2.1	>= 95%	O-11 Business/EDI/KY (%)		100.00%	2				YES
A.1.17.2.2	>= 95%	O-11 Business/TAG/KY (%)		99.14%	116				YES
A.1.17.3.1	>= 95%	O-11 Design (Specials)/EDI/KY (%)							
A.1.17.3.2	>= 95%	O-11 Design (Specials)/TAG/KY (%)							
A.1.17.4.1	>= 95%	O-11 PBX/EDI/KY (%)							
A.1.17.4.2	>= 95%	O-11 PBX/TAG/KY (%)							
A.1.17.5.1	>= 95%	O-11 Centrex/EDI/KY (%)							
A.1.17.5.2	>= 95%	O-11 Centrex/TAG/KY (%)							

# Bellsouth Monthly State Summary Kentucky, November 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95%								
>= 95%								

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95%			100.00%	12				YES
>= 95%			93.98%	764				NO
>= 95%			91.40%	93				NO

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95%			95.28%	127				YES
>= 95%			91.67%	24				NO
>= 95%			80.00%	15				NO
>= 95%			100.00%	5				YES
>= 95%			100.00%	5				YES
>= 95%			100.00%	6				YES

**FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized**

O-11	ISDN/EDIKY (%)	
O-11	ISDN/TAGIKY (%)	
O-11	Residence/EDIKY (%)	
O-11	Residence/TAGIKY (%)	
O-11	Business/EDIKY (%)	
O-11	Business/TAGIKY (%)	
O-11	Design (Specials)/EDIKY (%)	
O-11	Design (Specials)/TAGIKY (%)	
O-11	PBX/EDIKY (%)	
O-11	PBX/TAGIKY (%)	
O-11	Centrex/EDIKY (%)	
O-11	Centrex/TAGIKY (%)	
O-11	ISDN/EDIKY (%)	
O-11	ISDN/TAGIKY (%)	

**FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized**

O-11	Residence/KY (%)	
O-11	Business/KY (%)	
O-11	Design (Specials)/KY (%)	
O-11	PBX/KY (%)	
O-11	Centrex/KY (%)	
O-11	ISDN/KY (%)	

## Resale - Provisioning

### Order Completion Interval

Order Completion Interval	Res	7.34	4.207	6.96	184	8.011	0.60334	0.6368	YES
P-4	Residence<10 circuits/Dispatch/KY (days)	0.83	108,912	0.61	3,624	0.986	0.01864	13.0336	YES
P-4	Residence<10 circuits/Dispatch/KY (days)	5.73	11			3.495			YES
P-4	Residence>=10 circuits/Dispatch/KY (days)								
P-4	Business<10 circuits/Dispatch/KY (days)	5.26	1,509	2.81	14	10.262	2.75528	0.8893	YES
P-4	Business<10 circuits/Dispatch/KY (days)	1.57	7,843	0.97	89	4.909	0.52331	1.1474	YES
P-4	Business>=10 circuits/Dispatch/KY (days)	3.00	1			13.635			YES
P-4	Design (Specials)<10 circuits/Dispatch/KY (days)	14.85	509	15.00	1	10.444	10.45440	-0.0147	YES
P-4	Design (Specials)>=10 circuits/Dispatch/KY (days)	2.77	995	2.50	2	4.443	3.14450	0.0872	YES
P-4	Design (Specials)<10 circuits/Dispatch/KY (days)	23.94	34			21.817			YES
P-4	Design (Specials)>=10 circuits/Dispatch/KY (days)	10.29	7			11.572			YES
P-4	PBX<10 circuits/Dispatch/KY (days)	2.67	43	5.00	1	4.250	4.29956	-0.5409	YES
P-4	PBX>=10 circuits/Dispatch/KY (days)	26.00	1			0.000			YES
P-4	PBX<10 circuits/Dispatch/KY (days)	1.42	4	2.00	1	1.316	1.47117	-0.3965	YES
P-4	PBX>=10 circuits/Dispatch/KY (days)	4.29	70			4.738			YES
P-4	Centrex<10 circuits/Dispatch/KY (days)	1.44	3,017	1.00	1	0.679	0.67952	0.6507	YES
P-4	Centrex>=10 circuits/Dispatch/KY (days)	38.40	5			46.209			YES
P-4	ISDN<10 circuits/Dispatch/KY (days)	3.50	2			3.536			YES
P-4	ISDN<10 circuits/Dispatch/KY (days)	18.76	79	10.00	1	24.588	24.74337	0.3542	YES
P-4	ISDN>=10 circuits/Dispatch/KY (days)	2.32	968	9.50	8	2.726	0.96766	-7.4208	NO
P-4	ISDN<10 circuits/Dispatch/KY (days)	11.26	38	10.00	1	7.421	7.51752	0.1680	YES
P-4	ISDN>=10 circuits/Dispatch/KY (days)	25.59	9			19.841			YES

**Held Orders**

P-1	Residence<10 circuits/Facility/KY (days)	52.36	87	0.00	0	81.362			YES
P-1	Residence<10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
P-1	Residence<10 circuits/Other/KY (days)	10.44	18	0.00	0	13.044			YES
P-1	Residence>=10 circuits/Facility/KY (days)	0.00	0						YES
P-1	Residence>=10 circuits/Equipment/KY (days)	0.00	0						YES
P-1	Residence>=10 circuits/Other/KY (days)	0.00	0						YES

A.1.17.6.1		
A.1.17.6.2		

A.1.19.1		
A.1.19.2		
A.1.19.3		
A.1.19.4		
A.1.19.5		
A.1.19.6		

A.2.1.1.1		
A.2.1.1.2		
A.2.1.1.3		
A.2.1.1.4		
A.2.1.1.5		
A.2.1.1.6		
A.2.1.1.7		
A.2.1.1.8		
A.2.1.1.9		
A.2.1.1.10		
A.2.1.1.11		
A.2.1.1.12		
A.2.1.1.13		
A.2.1.1.14		
A.2.1.1.15		
A.2.1.1.16		
A.2.1.1.17		
A.2.1.1.18		
A.2.1.1.19		
A.2.1.1.20		
A.2.1.1.21		
A.2.1.1.22		
A.2.1.1.23		

A.2.2.1.1		
A.2.2.1.2		
A.2.2.1.3		
A.2.2.1.4		
A.2.2.1.5		
A.2.2.1.6		
A.2.2.1.7		
A.2.2.1.8		
A.2.2.1.9		
A.2.2.1.10		
A.2.2.1.11		
A.2.2.1.12		
A.2.2.1.13		
A.2.2.1.14		
A.2.2.1.15		
A.2.2.1.16		
A.2.2.1.17		
A.2.2.1.18		
A.2.2.1.19		
A.2.2.1.20		
A.2.2.1.21		
A.2.2.1.22		
A.2.2.1.23		

## BellSouth Monthly State Summary Kentucky, November 2002

Code	Description	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.2.2.1.1	Business<10 circuits/Facility/KY (days)	39.20	20	0.00	0	64.689			YES
A.2.2.2.1.2	Business<10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.2.1.3	Business<10 circuits/Other/KY (days)	4.00	1	0.00	0	0.000			YES
A.2.2.2.2.1	Business>=10 circuits/Facility/KY (days)	0.00	0	0.00	0				YES
A.2.2.2.2.2	Business>=10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.2.2.3	Business>=10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.3.1.1	Design (Specials)<10 circuits/Facility/KY (days)	30.25	4	0.00	0	38.161			YES
A.2.2.3.1.2	Design (Specials)<10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.3.1.3	Design (Specials)<10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.3.2.1	Design (Specials)>=10 circuits/Facility/KY (days)	0.00	0						
A.2.2.3.2.2	Design (Specials)>=10 circuits/Equipment/KY (days)	0.00	0						
A.2.2.3.2.3	Design (Specials)>=10 circuits/Other/KY (days)	0.00	0						
A.2.2.4.1.1	PBX<10 circuits/Facility/KY (days)	0.00	0						
A.2.2.4.1.2	PBX<10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.4.1.3	PBX<10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.4.2.1	PBX>=10 circuits/Facility/KY (days)	0.00	0	0.00	0				YES
A.2.2.4.2.2	PBX>=10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.4.2.3	PBX>=10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.1.1	Centrex<10 circuits/Facility/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.1.2	Centrex<10 circuits/Equipment/KY (days)	9.00	1	0.00	0	0.000			YES
A.2.2.5.1.3	Centrex<10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.2.1	Centrex>=10 circuits/Facility/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.2.2	Centrex>=10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.5.2.3	Centrex>=10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.6.1.1	ISDN<10 circuits/Facility/KY (days)	0.00	0						
A.2.2.6.1.2	ISDN<10 circuits/Equipment/KY (days)	6.00	1	0.00	0	0.000			YES
A.2.2.6.1.3	ISDN<10 circuits/Other/KY (days)	0.00	0	0.00	0				YES
A.2.2.6.2.1	ISDN>=10 circuits/Facility/KY (days)	17.00	2	0.00	0	0.000			YES
A.2.2.6.2.2	ISDN>=10 circuits/Equipment/KY (days)	0.00	0	0.00	0				YES
A.2.2.6.2.3	ISDN>=10 circuits/Other/KY (days)	0.00	0	0.00	0				YES

### % Jeopardies - Mechanized

P-2	Residence/KY (%)	0.32%	121,617	0.29%	4,110	0.00089	0.3026	YES
P-2	Business/KY (%)	1.47%	9,572	1.92%	104	0.01188	-0.3789	YES
P-2	Design (Specials)/KY (%)	5.50%	1,617	0.00%	2	0.16136	0.3411	YES
P-2	PBX/KY (%)	1.75%	57	0.00%	1	0.13243	0.1325	YES
P-2	Centrex/KY (%)	0.23%	3,094	0.00%	1	0.04752	0.0476	YES
P-2	ISDN/KY (%)	2.46%	1,096	0.00%	2	0.10971	0.2245	YES

### % Jeopardies - Non-Mechanized

P-2	Residence/KY (%)							Diagnostic
P-2	Business/KY (%)							Diagnostic
P-2	Design (Specials)/KY (%)							Diagnostic
P-2	PBX/KY (%)							Diagnostic
P-2	Centrex/KY (%)							Diagnostic
P-2	ISDN/KY (%)							Diagnostic

### Average Jeopardy Notice Interval - Mechanized

P-2	Residence/KY (hours)			236.08	10			YES
P-2	Business/KY (hours)			137.66	2			YES
P-2	Design (Specials)/KY (hours)							
P-2	PBX/KY (hours)							
P-2	Centrex/KY (hours)							
P-2	ISDN/KY (hours)							

### Average Jeopardy Notice Interval - Non-Mechanized

P-2	Residence/KY (hours)							Diagnostic
P-2	Business/KY (hours)							Diagnostic
P-2	Design (Specials)/KY (hours)			183.80	1			Diagnostic
P-2	PBX/KY (hours)							Diagnostic
P-2	Centrex/KY (hours)							Diagnostic

### Benchmark/ Analog

Code	Description	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Bus	Bus	39.20	20	0.00	0	64.689			YES
Bus	Bus	0.00	0	0.00	0				YES
Bus	Bus	4.00	1	0.00	0	0.000			YES
Bus	Bus	0.00	0	0.00	0				YES
Bus	Bus	0.00	0	0.00	0				YES
Design	Design	30.25	4	0.00	0	38.161			YES
Design	Design	0.00	0	0.00	0				YES
Design	Design	0.00	0	0.00	0				YES
Design	Design	0.00	0	0.00	0				YES
Design	Design	0.00	0	0.00	0				YES
PBX	PBX	0.00	0	0.00	0				YES
PBX	PBX	0.00	0	0.00	0				YES
PBX	PBX	0.00	0	0.00	0				YES
PBX	PBX	0.00	0	0.00	0				YES
PBX	PBX	0.00	0	0.00	0				YES
Centrex	Centrex	9.00	1	0.00	0	0.000			YES
Centrex	Centrex	0.00	0	0.00	0				YES
Centrex	Centrex	0.00	0	0.00	0				YES
Centrex	Centrex	0.00	0	0.00	0				YES
Centrex	Centrex	0.00	0	0.00	0				YES
ISDN	ISDN	6.00	1	0.00	0	0.000			YES
ISDN	ISDN	0.00	0	0.00	0				YES
ISDN	ISDN	17.00	2	0.00	0	0.000			YES
ISDN	ISDN	0.00	0	0.00	0				YES
ISDN	ISDN	0.00	0	0.00	0				YES

Res	Res	0.32%	121,617	0.29%	4,110	0.00089	0.3026	YES
Bus	Bus	1.47%	9,572	1.92%	104	0.01188	-0.3789	YES
Design	Design	5.50%	1,617	0.00%	2	0.16136	0.3411	YES
PBX	PBX	1.75%	57	0.00%	1	0.13243	0.1325	YES
Centrex	Centrex	0.23%	3,094	0.00%	1	0.04752	0.0476	YES
ISDN	ISDN	2.46%	1,096	0.00%	2	0.10971	0.2245	YES

Diagnostic	Diagnostic			0.00%	84			Diagnostic
Diagnostic	Diagnostic			0.00%	24			Diagnostic
Diagnostic	Diagnostic			12.50%	8			Diagnostic
Diagnostic	Diagnostic			0.00%	3			Diagnostic
Diagnostic	Diagnostic			0.00%	9			Diagnostic

>= 48 hrs	>= 48 hrs			236.08	10			YES
>= 48 hrs	>= 48 hrs			137.66	2			YES
>= 48 hrs	>= 48 hrs							
>= 48 hrs	>= 48 hrs							
>= 48 hrs	>= 48 hrs							

Diagnostic	Diagnostic							Diagnostic
Diagnostic	Diagnostic							Diagnostic
Diagnostic	Diagnostic			183.80	1			Diagnostic
Diagnostic	Diagnostic							Diagnostic
Diagnostic	Diagnostic							Diagnostic



### BellSouth Monthly State Summary Kentucky, November 2002

Benchmark/  
Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
8.85%	113						
1.52%	396						
0.00%	4						
50.00%	2						
1.23%	81						
0.28%	360	0.00%	2		0.03732	0.0744	YES
0.00%	50						
0.00%	11						

P-9	Centrex/<10 circuits/Dispatch/KY (%)
P-9	Centrex/<10 circuits/Non-Dispatch/KY (%)
P-9	Centrex/>=10 circuits/Dispatch/KY (%)
P-9	Centrex/>=10 circuits/Non-Dispatch/KY (%)
P-9	ISDN/<10 circuits/Dispatch/KY (%)
P-9	ISDN/<10 circuits/Non-Dispatch/KY (%)
P-9	ISDN/>=10 circuits/Dispatch/KY (%)
P-9	ISDN/>=10 circuits/Non-Dispatch/KY (%)

#### Average Completion Notice Interval - Mechanized

P-5	Residence/<10 circuits/Dispatch/KY (hours)
P-5	Residence/<10 circuits/Non-Dispatch/KY (hours)
P-5	Residence/>=10 circuits/Dispatch/KY (hours)
P-5	Residence/>=10 circuits/Non-Dispatch/KY (hours)
P-5	Business/<10 circuits/Dispatch/KY (hours)
P-5	Business/<10 circuits/Non-Dispatch/KY (hours)
P-5	Business/>=10 circuits/Dispatch/KY (hours)
P-5	Business/>=10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)/<10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)/<10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)/>=10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)/>=10 circuits/Non-Dispatch/KY (hours)
P-5	PBX/<10 circuits/Dispatch/KY (hours)
P-5	PBX/<10 circuits/Non-Dispatch/KY (hours)
P-5	PBX/>=10 circuits/Dispatch/KY (hours)
P-5	PBX/>=10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex/<10 circuits/Dispatch/KY (hours)
P-5	Centrex/<10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex/>=10 circuits/Dispatch/KY (hours)
P-5	Centrex/>=10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN/<10 circuits/Dispatch/KY (hours)
P-5	ISDN/<10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN/>=10 circuits/Dispatch/KY (hours)
P-5	ISDN/>=10 circuits/Non-Dispatch/KY (hours)

#### Average Completion Notice Interval - Non-Mechanized

P-5	Residence/<10 circuits/Dispatch/KY (hours)
P-5	Residence/<10 circuits/Non-Dispatch/KY (hours)
P-5	Residence/>=10 circuits/Dispatch/KY (hours)
P-5	Residence/>=10 circuits/Non-Dispatch/KY (hours)
P-5	Business/<10 circuits/Dispatch/KY (hours)
P-5	Business/<10 circuits/Non-Dispatch/KY (hours)
P-5	Business/>=10 circuits/Dispatch/KY (hours)
P-5	Business/>=10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)/<10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)/<10 circuits/Non-Dispatch/KY (hours)
P-5	Design (Specials)/>=10 circuits/Dispatch/KY (hours)
P-5	Design (Specials)/>=10 circuits/Non-Dispatch/KY (hours)
P-5	PBX/<10 circuits/Dispatch/KY (hours)
P-5	PBX/<10 circuits/Non-Dispatch/KY (hours)
P-5	PBX/>=10 circuits/Dispatch/KY (hours)
P-5	PBX/>=10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex/<10 circuits/Dispatch/KY (hours)
P-5	Centrex/<10 circuits/Non-Dispatch/KY (hours)
P-5	Centrex/>=10 circuits/Dispatch/KY (hours)
P-5	Centrex/>=10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN/<10 circuits/Dispatch/KY (hours)
P-5	ISDN/<10 circuits/Non-Dispatch/KY (hours)
P-5	ISDN/>=10 circuits/Dispatch/KY (hours)
P-5	ISDN/>=10 circuits/Non-Dispatch/KY (hours)

A.2.12.5.1.1	Centrex
A.2.12.5.1.2	Centrex
A.2.12.5.2.1	Centrex
A.2.12.5.2.2	Centrex
A.2.12.6.1.1	ISDN
A.2.12.6.1.2	ISDN
A.2.12.6.2.1	ISDN
A.2.12.6.2.2	ISDN

A.2.14.1.1.1	Res
A.2.14.1.1.2	Res
A.2.14.1.2.1	Res
A.2.14.1.2.2	Res
A.2.14.2.1.1	Bus
A.2.14.2.1.2	Bus
A.2.14.2.2.1	Bus
A.2.14.2.2.2	Bus
A.2.14.3.1.1	Design
A.2.14.3.1.2	Design
A.2.14.3.2.1	Design
A.2.14.3.2.2	Design
A.2.14.4.1.1	PBX
A.2.14.4.1.2	PBX
A.2.14.4.2.1	PBX
A.2.14.4.2.2	PBX
A.2.14.5.1.1	Centrex
A.2.14.5.1.2	Centrex
A.2.14.5.2.1	Centrex
A.2.14.5.2.2	Centrex
A.2.14.6.1.1	ISDN
A.2.14.6.1.2	ISDN
A.2.14.6.2.1	ISDN
A.2.14.6.2.2	ISDN

A.2.15.1.1.1	Diagnostic
A.2.15.1.1.2	Diagnostic
A.2.15.1.2.1	Diagnostic
A.2.15.1.2.2	Diagnostic
A.2.15.2.1.1	Diagnostic
A.2.15.2.1.2	Diagnostic
A.2.15.2.2.1	Diagnostic
A.2.15.2.2.2	Diagnostic
A.2.15.3.1.1	Diagnostic
A.2.15.3.1.2	Diagnostic
A.2.15.3.2.1	Diagnostic
A.2.15.3.2.2	Diagnostic
A.2.15.4.1.1	Diagnostic
A.2.15.4.1.2	Diagnostic
A.2.15.4.2.1	Diagnostic
A.2.15.4.2.2	Diagnostic
A.2.15.5.1.1	Diagnostic
A.2.15.5.1.2	Diagnostic
A.2.15.5.2.1	Diagnostic
A.2.15.5.2.2	Diagnostic
A.2.15.6.1.1	Diagnostic
A.2.15.6.1.2	Diagnostic
A.2.15.6.2.1	Diagnostic
A.2.15.6.2.2	Diagnostic

# BellSouth Monthly State Summary Kentucky, November 2002

Benchmark/  
Analog

BST Measure    BST Volume    CLEC Measure    CLEC Volume    Standard Deviation    Standard Error    Zscore    Equity

### Total Service Order Cycle Time - Mechanized

Code	Category	Volume	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.17.1.1.1	Residence/<10 circuits/Dispatch/KY (days)		6.63	106				Diagnostic
A.2.17.1.1.2	Residence/>=10 circuits/Non-Dispatch/KY (days)		0.63	3,118				Diagnostic
A.2.17.1.2.1	Residence/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.1.2.2	Residence/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.2.1.1	Business/<10 circuits/Dispatch/KY (days)		3.17	6				Diagnostic
A.2.17.2.1.2	Business/>=10 circuits/Non-Dispatch/KY (days)		0.82	40				Diagnostic
A.2.17.2.2.1	Business/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.2.2.2	Business/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.3.1.1	Design (Specials)/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.3.1.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.3.2.1	Design (Specials)/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.3.2.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.4.1.1	PBX/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.4.1.2	PBX/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.4.2.1	PBX/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.4.2.2	PBX/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.5.1.1	Centrex/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.5.1.2	Centrex/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.5.2.1	Centrex/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.5.2.2	Centrex/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.6.1.1	ISDN/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.6.1.2	ISDN/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.17.6.2.1	ISDN/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.17.6.2.2	ISDN/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

### Total Service Order Cycle Time - Partially Mechanized

Code	Category	Volume	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.18.1.1.1	Residence/<10 circuits/Dispatch/KY (days)		4.82	12				Diagnostic
A.2.18.1.1.2	Residence/>=10 circuits/Non-Dispatch/KY (days)		0.90	375				Diagnostic
A.2.18.1.2.1	Residence/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.1.2.2	Residence/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.2.1.1	Business/<10 circuits/Dispatch/KY (days)		1.06	2				Diagnostic
A.2.18.2.1.2	Business/>=10 circuits/Non-Dispatch/KY (days)		0.87	21				Diagnostic
A.2.18.2.2.1	Business/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.2.2.2	Business/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.3.1.1	Design (Specials)/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.3.1.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.3.2.1	Design (Specials)/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.3.2.2	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.4.1.1	PBX/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.4.1.2	PBX/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.4.2.1	PBX/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.4.2.2	PBX/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.5.1.1	Centrex/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.5.1.2	Centrex/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.5.2.1	Centrex/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.5.2.2	Centrex/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.6.1.1	ISDN/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.6.1.2	ISDN/<10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.18.6.2.1	ISDN/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.18.6.2.2	ISDN/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

### Total Service Order Cycle Time - Non-Mechanized

Code	Category	Volume	Measure	Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.19.1.1.1	Residence/<10 circuits/Dispatch/KY (days)		1.83	8				Diagnostic
A.2.19.1.1.2	Residence/>=10 circuits/Non-Dispatch/KY (days)		1.03	17				Diagnostic
A.2.19.1.2.1	Residence/>=10 circuits/Dispatch/KY (days)							Diagnostic
A.2.19.1.2.2	Residence/>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
A.2.19.2.1.1	Business/<10 circuits/Dispatch/KY (days)							Diagnostic
A.2.19.2.1.2	Business/<10 circuits/Non-Dispatch/KY (days)		0.94	10				Diagnostic

## BellSouth Monthly State Summary Kentucky, November 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/KY (days)	3.95	1				Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/KY (days)	5.75	1				Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/KY (days)	10.73	7				Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic

### Total Service Order Cycle Time (offered) - Mechanized

A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/KY (days)	6.70	102				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/KY (days)	0.87	1,584				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/KY (days)	3.17	6				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/KY (days)	0.99	30				Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic

### Total Service Order Cycle Time (offered) - Partially Mechanized

A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/KY (days)	4.82	12				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/KY (days)	0.90	347				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/KY (days)	1.06	2				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/KY (days)	0.65	20				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/KY (days)						Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/KY (days)						Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/KY (days)						Diagnostic



## BellSouth Monthly State Summary Kentucky, November 2002

Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-10 PBX>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 PBX>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Centrex<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Centrex<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Centrex>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Centrex>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 ISDN<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 ISDN<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 ISDN>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 ISDN>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

### Total Service Order Cycle Time (offered) - Non-Mechanized

P-10 Residence<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Residence<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Residence>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Residence>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Business<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Business<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Business>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Business>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Design (Specials)<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Design (Specials)<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Design (Specials)>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Design (Specials)>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 PBX<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 PBX<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 PBX>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 PBX>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Centrex<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Centrex<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 Centrex>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 Centrex>=10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 ISDN<10 circuits/Dispatch/KY (days)							Diagnostic
P-10 ISDN<10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10 ISDN>=10 circuits/Dispatch/KY (days)							Diagnostic
P-10 ISDN>=10 circuits/Non-Dispatch/KY (days)							Diagnostic

### % Completions w/o Notice or < 24 hours

P-6 Residence/Dispatch/KY (%)							Diagnostic
P-6 Residence/Non-Dispatch/KY (%)							Diagnostic
P-6 Business/Dispatch/KY (%)							Diagnostic
P-6 Business/Non-Dispatch/KY (%)							Diagnostic
P-6 Design (Specials)/Dispatch/KY (%)							Diagnostic
P-6 Design (Specials)/Non-Dispatch/KY (%)							Diagnostic
P-6 PBX/Dispatch/KY (%)							Diagnostic
P-6 PBX/Non-Dispatch/KY (%)							Diagnostic
P-6 Centrex/Dispatch/KY (%)							Diagnostic
P-6 Centrex/Non-Dispatch/KY (%)							Diagnostic
P-6 ISDN/Dispatch/KY (%)							Diagnostic
P-6 ISDN/Non-Dispatch/KY (%)							Diagnostic

### Service Order Accuracy

P-11 Residence<10 circuits/Dispatch/KY (%)							YES
P-11 Residence<10 circuits/Non-Dispatch/KY (%)							YES
P-11 Residence>=10 circuits/Dispatch/KY (%)							YES
P-11 Residence>=10 circuits/Non-Dispatch/KY (%)							YES
P-11 Business<10 circuits/Dispatch/KY (%)							YES
P-11 Business<10 circuits/Non-Dispatch/KY (%)							YES
P-11 Business>=10 circuits/Dispatch/KY (%)							NO
P-11 Business>=10 circuits/Non-Dispatch/KY (%)							YES

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

Diagnostic			1.83	8				Diagnostic
Diagnostic			1.03	17				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			0.94	10				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			3.95	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			5.75	1				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			10.73	7				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

Diagnostic			26.70%	206				Diagnostic
Diagnostic			4.39%	3,990				Diagnostic
Diagnostic			19.05%	21				Diagnostic
Diagnostic			11.43%	105				Diagnostic
Diagnostic			20.00%	5				Diagnostic
Diagnostic			25.00%	4				Diagnostic
Diagnostic								Diagnostic
Diagnostic			50.00%	2				Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	1				Diagnostic
Diagnostic			100.00%	2				Diagnostic
Diagnostic			0.00%	8				Diagnostic

>= 95%			97.80%	500				YES
>= 95%			98.72%	625				YES
>= 95%			100.00%	7				YES
>= 95%								YES
>= 95%			98.43%	127				YES
>= 95%			98.75%	160				YES
>= 95%			50.00%	12				NO
>= 95%			100.00%	16				YES

## BellSouth Monthly State Summary Kentucky, November 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95%			100.00%	31				YES
>= 95%			94.44%	144				NO
>= 95%			96.92%	65				YES

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95%			100.00%	31				YES
>= 95%			94.44%	144				NO
>= 95%			96.92%	65				YES

### Resale - Maintenance and Repair

Res	M&R-1	Residence/Dispatch/KY (%)	M&R-1	Residence/Dispatch/KY (%)	M&R-1	Business/Dispatch/KY (%)	M&R-1	Design (Specials)/Dispatch/KY (%)	M&R-1	PBX/Dispatch/KY (%)	M&R-1	Centrex/Dispatch/KY (%)	M&R-1	ISDN/Dispatch/KY (%)	M&R-1	ISDN/Non-Dispatch/KY (%)
Res		12.66%		17.471		7.66%		522		0.01477		3.3839		YES		
Res		2.01%		6.356		0.00%		57		0.01869		1.0775		YES		
Bus		12.52%		2.140		3.28%		61		0.04298		2.1510		YES		
Bus		1.75%		1.030		0.00%		6		0.05365		0.3257		YES		
Design		0.79%		378		0.00%		7		0.03365		0.2345		YES		
Design		0.67%		446		0.00%		13		0.02300		0.2925		YES		
PBX		11.32%		53		0.00%		2		0.12742		0.8868		YES		
PBX		0.00%		49		0.00%		2		0.00000				NO		
Centrex		15.23%		151		100.00%		1		0.36052		-2.3513		YES		
Centrex		1.50%		133		0.00%		0						YES		
ISDN		3.57%		28		0.00%		1		0.18886		0.1891		YES		
ISDN		5.41%		37		0.00%		0						YES		

Res	M&R-1	Residence/Dispatch/KY (%)	M&R-1	Residence/Dispatch/KY (%)	M&R-1	Business/Dispatch/KY (%)	M&R-1	Design (Specials)/Dispatch/KY (%)	M&R-1	PBX/Dispatch/KY (%)	M&R-1	Centrex/Dispatch/KY (%)	M&R-1	ISDN/Dispatch/KY (%)	M&R-1	ISDN/Non-Dispatch/KY (%)
Res		2.17%		804.325		2.92%		17.861		0.00111		-6.7306		NO		
Res		0.79%		804.325		0.32%		17.861		0.00067		7.0062		YES		
Bus		1.06%		202.575		1.56%		3.911		0.00166		-3.0333		NO		
Bus		0.51%		202.575		0.15%		3.911		0.00115		3.0842		YES		
Design		0.46%		82.427		0.90%		780		0.00244		-1.8014		NO		
Design		0.54%		82.427		1.67%		780		0.00265		-4.2535		NO		
PBX		0.15%		35.230		0.92%		765		0.00142		-5.3940		NO		
PBX		0.14%		35.230		0.26%		765		0.00136		-0.8977		YES		
Centrex		0.27%		56.077		0.30%		328		0.00287		-0.1239		YES		
Centrex		0.24%		56.077		0.00%		328		0.00270		0.8794		YES		
ISDN		0.04%		62.231		0.21%		478		0.00097		-1.6861		NO		
ISDN		0.06%		62.231		0.00%		478		0.00112		0.5311		YES		

### Customer Trouble Report Rate

Res	M&R-2	Residence/Non-Dispatch/KY (%)	M&R-2	Business/Dispatch/KY (%)	M&R-2	Design (Specials)/Dispatch/KY (%)	M&R-2	PBX/Dispatch/KY (%)	M&R-2	Centrex/Dispatch/KY (%)	M&R-2	ISDN/Dispatch/KY (%)	M&R-2	ISDN/Non-Dispatch/KY (%)
Res		33.20		17.471		22.85		522		50.773		4.6785		YES
Res		11.57		6.356		5.30		57		27.060		3.60017		YES
Bus		12.41		2.140		10.20		61		17.449		2.26573		YES
Bus		2.76		1.030		3.17		6		8.527		3.49145		YES
Design		4.69		378		3.18		7		4.947		1.88694		YES
Design		2.67		446		1.07		13		3.947		1.11063		YES
PBX		16.99		53		4.76		7		34.437		13.84868		YES
PBX		3.77		49		8.59		2		3.773		2.72154		NO
Centrex		15.04		151		53.00		1		24.726		24.80800		YES
Centrex		3.48		133		0.00		0		6.001				YES
ISDN		5.37		28		5.62		1		4.289		4.36510		YES
ISDN		4.27		37		0.00		0		6.903		-0.0565		YES

Res	M&R-2	Residence/Non-Dispatch/KY (%)	M&R-2	Business/Dispatch/KY (%)	M&R-2	Design (Specials)/Dispatch/KY (%)	M&R-2	PBX/Dispatch/KY (%)	M&R-2	Centrex/Dispatch/KY (%)	M&R-2	ISDN/Dispatch/KY (%)	M&R-2	ISDN/Non-Dispatch/KY (%)
Res		20.27%		17.471		14.56%		522		0.01786		3.1970		YES
Res		14.40%		6.356		14.04%		57		0.04671		0.0772		YES
Bus		13.22%		2.140		9.84%		61		0.04399		0.7703		YES
Bus		10.97%		1.030		16.67%		6		0.12796		-0.4451		YES
Design		19.05%		378		0.00%		7		0.14879		1.2717		YES
Design		19.73%		446		15.38%		13		0.11197		0.3882		YES
PBX		3.77%		53		14.29%		7		0.07663		-1.3718		YES
PBX		12.24%		49		50.00%		2		0.23648		-1.9966		YES
Centrex		23.18%		151		0.00%		1		0.42337		0.5475		YES
Centrex		16.54%		133		0.00%		0						YES

### Maintenance Average Duration

Res	M&R-3	Residence/Dispatch/KY (hours)	M&R-3	Business/Dispatch/KY (hours)	M&R-3	Design (Specials)/Dispatch/KY (hours)	M&R-3	PBX/Dispatch/KY (hours)	M&R-3	Centrex/Dispatch/KY (hours)	M&R-3	ISDN/Dispatch/KY (hours)	M&R-3	ISDN/Non-Dispatch/KY (hours)
Res		20.27%		17.471		14.56%		522		0.01786		3.1970		YES
Res		14.40%		6.356		14.04%		57		0.04671		0.0772		YES
Bus		13.22%		2.140		9.84%		61		0.04399		0.7703		YES
Bus		10.97%		1.030		16.67%		6		0.12796		-0.4451		YES
Design		19.05%		378		0.00%		7		0.14879		1.2717		YES
Design		19.73%		446		15.38%		13		0.11197		0.3882		YES
PBX		3.77%		53		14.29%		7		0.07663		-1.3718		YES
PBX		12.24%		49		50.00%		2		0.23648		-1.9966		YES
Centrex		23.18%		151		0.00%		1		0.42337		0.5475		YES
Centrex		16.54%		133		0.00%		0						YES

Res	M&R-3	Residence/Dispatch/KY (hours)	M&R-3	Business/Dispatch/KY (hours)	M&R-3	Design (Specials)/Dispatch/KY (hours)	M&R-3	PBX/Dispatch/KY (hours)	M&R-3	Centrex/Dispatch/KY (hours)	M&R-3	ISDN/Dispatch/KY (hours)	M&R-3	ISDN/Non-Dispatch/KY (hours)
Res		20.27%		17.471		14.56%		522		0.01786		3.1970		YES
Res		14.40%		6.356		14.04%		57		0.04671		0.0772		YES
Bus		13.22%		2.140		9.84%		61		0.04399		0.7703		YES
Bus		10.97%		1.030		16.67%		6		0.12796		-0.4451		YES
Design		19.05%		378		0.00%		7		0.14879		1.2717		YES
Design		19.73%		446		15.38%		13		0.11197		0.3882		YES
PBX		3.77%		53		14.29%		7		0.07663		-1.3718		YES
PBX		12.24%		49		50.00%		2		0.23648		-1.9966		YES
Centrex		23.18%		151		0.00%		1		0.42337		0.5475		YES
Centrex		16.54%		133		0.00%		0						YES

### % Repeat Troubles within 30 Days

Res	M&R-4	Residence/Dispatch/KY (%)	M&R-4	Business/Dispatch/KY (%)	M&R-4	Design (Specials)/Dispatch/KY (%)	M&R-4	PBX/Dispatch/KY (%)	M&R-4	Centrex/Dispatch/KY (%)	M&R-4	ISDN/Dispatch/KY (%)	M&R-4	ISDN/Non-Dispatch/KY (%)
Res		20.27%		17.471		14.56%		522		0.01786		3.1970		YES
Res		14.40%		6.356		14.04%		57		0.04671		0.0772		YES
Bus		13.22%		2.140		9.84%		61		0.04399		0.7703		YES
Bus		10.97%		1.030		16.67%		6		0.12796		-0.4451		YES
Design		19.05%		378		0.00%		7		0.14879		1.2717		YES
Design		19.73%		446		15.38%		13		0.11197		0.3882		YES
PBX		3.77%		53		14.29%		7		0.07663		-1.3718		YES
PBX		12.24%		49		50.00%		2		0.23648		-1.9966		YES
Centrex		23.18%		151		0.00%		1		0.42337		0.5475		YES
Centrex		16.54%		133		0.00%		0						YES

Res	M&R-4	Residence/Dispatch/KY (%)	M&R-4	Business/Dispatch/KY (%)	M&R-4	Design (Specials)/Dispatch/KY (%)	M&R-4	PBX/Dispatch/KY (%)	M&R-4	Centrex/Dispatch/KY (%)	M&R-4	ISDN/Dispatch/KY (%)	M&R-4	ISDN/Non-Dispatch/KY (%)
Res		20.27%		17.471		14.56%		522		0.01786		3.1970		YES
Res		14.40%		6.356		14.04%		57		0.04671		0.0772		YES
Bus		13.22%		2.140		9.84%		61		0.04399		0.7703		YES
Bus		10.97%		1.030		16.67%								

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	M&R-4	ISDN/Dispatch/KY (%)	ISDN/Non-Dispatch/KY (%)	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.4.6.1	M&R-4	3.57%	2.70%	ISDN	3.57%	28	0.00%	1		0.18886	0.1891	YES
A.3.4.6.2	M&R-4	3.57%	2.70%	ISDN	2.70%	37	0.00%	0		0.18886	0.1891	YES
<b>Out of Service &gt; 24 hours</b>												
A.3.5.1.1	M&R-5	11.44%	10.680	Res	11.44%	10,680	6.79%	383		0.01655	2.8110	YES
A.3.5.1.2	M&R-5	3.86%	1.813	Res	3.86%	1,813	0.00%	31		0.03490	1.1064	YES
A.3.5.2.1	M&R-5	7.06%	1.261	Bus	7.06%	1,261	10.26%	39		0.04164	-0.7681	YES
A.3.5.2.2	M&R-5	1.03%	387	Bus	1.03%	387	0.00%	3		0.05862	0.1763	YES
A.3.5.3.1	M&R-5	0.79%	378	Design	0.79%	378	0.00%	7		0.03385	0.2345	YES
A.3.5.3.2	M&R-5	0.67%	446	Design	0.67%	446	0.00%	13		0.02300	0.2925	YES
A.3.5.4.1	M&R-5	4.26%	47	PBX	4.26%	47	0.00%	4		0.10513	0.4048	YES
A.3.5.4.2	M&R-5	0.00%	46	PBX	0.00%	46	0.00%	2		0.00000		YES
A.3.5.5.1	M&R-5	10.71%	84	Centrex	10.71%	84	0.00%	0				YES
A.3.5.5.2	M&R-5	0.00%	82	Centrex	0.00%	82	0.00%	0				YES
A.3.5.6.1	M&R-5	3.57%	28	ISDN	3.57%	28	0.00%	1		0.18886	0.1891	YES
A.3.5.6.2	M&R-5	3.57%	28	ISDN	5.41%	37	0.00%	0				YES

#### Resale - Billing

Invoice Accuracy	
B-1	KY (%)

98.63%	\$98,901,022	99.53%	\$1,220,266	0.00011	-85.3174	YES
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Mean Time to Deliver Invoices - CRIS	
B-2	Region (business days)

4.77	1	3.30	1,965			YES
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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95% w in 3 hrs			99.76%	12,753				YES
>= 95% w in 3 hrs			100.00%	44				YES
>= 95% w in 3 hrs			100.00%	1				YES
>= 95% w in 3 hrs			100.00%	43				YES
>= 95% w in 3 hrs			100.00%	5				YES
>= 95% w in 3 hrs			100.00%	30				YES
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs								
>= 95% w in 3 hrs			100.00%	22				YES
>= 95% w in 3 hrs			99.98%	4,076				YES
>= 95% w in 3 hrs			99.89%	1,789				YES

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs			96.10%	1,409				YES
>= 85% w in 10 hrs			100.00%	3				YES
>= 85% w in 10 hrs			100.00%	3				YES
>= 85% w in 10 hrs			85.71%	7				YES
>= 85% w in 10 hrs			100.00%	1				YES
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs								
>= 85% w in 10 hrs			100.00%	14				YES
>= 85% w in 10 hrs			97.14%	70				YES
>= 85% w in 10 hrs			97.79%	407				YES

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 85% w in 36 hrs								
>= 85% w in 36 hrs			97.03%	101				YES
>= 85% w in 36 hrs			80.00%	5				NO
>= 85% w in 36 hrs			100.00%	1				YES
>= 85% w in 36 hrs			100.00%	3				YES
>= 85% w in 36 hrs			100.00%	1				YES
>= 85% w in 36 hrs			100.00%	3				YES
>= 85% w in 36 hrs								
>= 85% w in 36 hrs								
>= 85% w in 36 hrs								
>= 85% w in 36 hrs								
>= 85% w in 36 hrs			100.00%	1				YES
>= 85% w in 36 hrs			100.00%	35				YES
>= 85% w in 36 hrs			100.00%	37				YES
>= 85% w in 36 hrs			100.00%	5				YES
>= 85% w in 36 hrs			97.78%	45				YES

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
>= 95%								
>= 95%								
>= 95%								
>= 95%			99.97%	11,062				YES

B.1.9.3	Loop + Port Combinations/KY (%)
B.1.9.4	Combo Other/KY (%)
B.1.9.5	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.9.6	ISDN Loop (UDN, UDC)/KY (%)
B.1.9.7	Line Sharing/KY (%)
B.1.9.8	2W Analog Loop Design/KY (%)
B.1.9.9	2W Analog Loop Non-Design/KY (%)
B.1.9.10	2W Analog Loop w/NP Design/KY (%)
B.1.9.11	2W Analog Loop w/NP Non-Design/KY (%)
B.1.9.12	2W Analog Loop w/LNP Design/KY (%)
B.1.9.13	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.9.14	Other Design/KY (%)
B.1.9.15	Other Non-Design/KY (%)
B.1.9.16	INP Standalone/KY (%)
B.1.9.17	LNP Standalone/KY (%)

FOC Timeliness - Partially Mechanized - 10 hours	
B.1.12.1	Switch Ports/KY (%)
B.1.12.2	Local Interface Transports/KY (%)
B.1.12.3	Loop + Port Combinations/KY (%)
B.1.12.4	Combo Other/KY (%)
B.1.12.5	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.12.6	ISDN Loop (UDN, UDC)/KY (%)
B.1.12.7	Line Sharing/KY (%)
B.1.12.8	2W Analog Loop Design/KY (%)
B.1.12.9	2W Analog Loop Non-Design/KY (%)
B.1.12.10	2W Analog Loop w/NP Design/KY (%)
B.1.12.11	2W Analog Loop w/NP Non-Design/KY (%)
B.1.12.12	2W Analog Loop w/LNP Design/KY (%)
B.1.12.13	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.12.14	Other Design/KY (%)
B.1.12.15	Other Non-Design/KY (%)
B.1.12.16	INP Standalone/KY (%)
B.1.12.17	LNP Standalone/KY (%)

FOC Timeliness - Non-Mechanized	
B.1.13.1	Switch Ports/KY (%)
B.1.13.2	Local Interface Transports/KY (%)
B.1.13.3	Loop + Port Combinations/KY (%)
B.1.13.4	Combo Other/KY (%)
B.1.13.5	xDSL (ADSL, HDSL and UCL)/KY (%)
B.1.13.6	ISDN Loop (UDN, UDC)/KY (%)
B.1.13.7	Line Sharing/KY (%)
B.1.13.8	2W Analog Loop Design/KY (%)
B.1.13.9	2W Analog Loop Non-Design/KY (%)
B.1.13.10	2W Analog Loop w/NP Design/KY (%)
B.1.13.11	2W Analog Loop w/NP Non-Design/KY (%)
B.1.13.12	2W Analog Loop w/LNP Design/KY (%)
B.1.13.13	2W Analog Loop w/LNP Non-Design/KY (%)
B.1.13.14	Other Design/KY (%)
B.1.13.15	Other Non-Design/KY (%)
B.1.13.16	INP Standalone/KY (%)
B.1.13.17	LNP Standalone/KY (%)

FOC & Reject Response Completeness - Mechanized	
B.1.14.1.1	Switch Ports/EDI/KY (%)
B.1.14.1.2	Switch Ports/TAG/KY (%)
B.1.14.2.1	Local Interface Transport/EDI/KY (%)
B.1.14.2.2	Local Interface Transport/TAG/KY (%)
B.1.14.3.1	Loop + Port Combinations/EDI/KY (%)







# BellSouth Monthly State Summary Kentucky, November 2002

Benchmark/  
Analog

BST Measure  
Volume

BST Measure  
Volume

CLEC Measure  
Volume

CLEC Measure  
Volume

Standard Deviation

Standard Error

Zscore

Equity

## FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

Item	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.18.1.1	O-11 Switch Ports/EDIJKY (%)	>= 95%						
B.1.18.1.2	O-11 Switch Ports/TAGIKY (%)	>= 95%						
B.1.18.2.1	O-11 Local Interface Transpor/EDIJKY (%)	>= 95%						
B.1.18.2.2	O-11 Local Interface Transpor/TAGIKY (%)	>= 95%						
B.1.18.3.1	O-11 Loop + Port Combinations/EDIJKY (%)	>= 95%	94.88%	918				NO
B.1.18.3.2	O-11 Loop + Port Combinations/TAGIKY (%)	>= 95%	90.45%	848				NO
B.1.18.4.1	O-11 Combo Other/EDIJKY (%)	>= 95%						
B.1.18.4.2	O-11 Combo Other/TAGIKY (%)	>= 95%						
B.1.18.5.1	O-11 xDSL (ADSL, HDSL and UCL)/EDIJKY (%)	>= 95%	100.00%	3				YES
B.1.18.5.2	O-11 xDSL (ADSL, HDSL and UCL)/TAGIKY (%)	>= 95%						
B.1.18.6.1	O-11 ISDN Loop (UDN, UDC)/EDIJKY (%)	>= 95%						
B.1.18.6.2	O-11 ISDN Loop (UDN, UDC)/TAGIKY (%)	>= 95%						
B.1.18.7.1	O-11 Line Sharing/EDIJKY (%)	>= 95%						
B.1.18.7.2	O-11 Line Sharing/TAGIKY (%)	>= 95%						
B.1.18.8.1	O-11 2W Analog Loop Design/EDIJKY (%)	>= 95%	80.00%	5				NO
B.1.18.8.2	O-11 2W Analog Loop Design/TAGIKY (%)	>= 95%	100.00%	1				YES
B.1.18.9.1	O-11 2W Analog Loop Non-Design/EDIJKY (%)	>= 95%	100.00%	7				YES
B.1.18.9.2	O-11 2W Analog Loop Non-Design/TAGIKY (%)	>= 95%						
B.1.18.10.1	O-11 2W Analog Loop w/INP Design/EDIJKY (%)	>= 95%						
B.1.18.10.2	O-11 2W Analog Loop w/INP Design/TAGIKY (%)	>= 95%						
B.1.18.11.1	O-11 2W Analog Loop w/INP Non-Design/EDIJKY (%)	>= 95%						
B.1.18.11.2	O-11 2W Analog Loop w/INP Non-Design/TAGIKY (%)	>= 95%						
B.1.18.12.1	O-11 2W Analog Loop w/LNP Design/EDIJKY (%)	>= 95%						
B.1.18.12.2	O-11 2W Analog Loop w/LNP Design/TAGIKY (%)	>= 95%						
B.1.18.13.1	O-11 2W Analog Loop w/LNP Non-Design/EDIJKY (%)	>= 95%						
B.1.18.13.2	O-11 2W Analog Loop w/LNP Non-Design/TAGIKY (%)	>= 95%						
B.1.18.14.1	O-11 Other Design/EDIJKY (%)	>= 95%	88.89%	9				NO
B.1.18.14.2	O-11 Other Design/TAGIKY (%)	>= 95%	90.91%	11				NO
B.1.18.15.1	O-11 Other Non-Design/EDIJKY (%)	>= 95%	96.06%	127				YES
B.1.18.15.2	O-11 Other Non-Design/TAGIKY (%)	>= 95%	92.86%	14				NO
B.1.18.16.1	O-11 INP Standalone/EDIJKY (%)	>= 95%						
B.1.18.16.2	O-11 INP Standalone/TAGIKY (%)	>= 95%						
B.1.18.17.1	O-11 LNP Standalone/EDIJKY (%)	>= 95%						
B.1.18.17.2	O-11 LNP Standalone/TAGIKY (%)	>= 95%	96.10%	513				YES

## FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized

Item	Measure	Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.19.1	O-11 Switch Ports/KY (%)	>= 95%						
B.1.19.2	O-11 Local Interface Transpor/KY (%)	>= 95%						
B.1.19.3	O-11 Loop + Port Combinations/KY (%)	>= 95%	96.74%	215				YES
B.1.19.4	O-11 Combo Other/KY (%)	>= 95%	100.00%	7				YES
B.1.19.5	O-11 xDSL (ADSL, HDSL and UCL)/KY (%)	>= 95%	100.00%	1				YES
B.1.19.6	O-11 ISDN Loop (UDN, UDC)/KY (%)	>= 95%						
B.1.19.7	O-11 Line Sharing/KY (%)	>= 95%						
B.1.19.8	O-11 2W Analog Loop Design/KY (%)	>= 95%	100.00%	7				YES
B.1.19.9	O-11 2W Analog Loop Non-Design/KY (%)	>= 95%	100.00%	5				YES
B.1.19.10	O-11 2W Analog Loop w/INP Design/KY (%)	>= 95%	100.00%	11				YES
B.1.19.11	O-11 2W Analog Loop w/INP Non-Design/KY (%)	>= 95%						
B.1.19.12	O-11 2W Analog Loop w/LNP Design/KY (%)	>= 95%						
B.1.19.13	O-11 2W Analog Loop w/LNP Non-Design/KY (%)	>= 95%						
B.1.19.14	O-11 Other Design/KY (%)	>= 95%	100.00%	1				YES
B.1.19.15	O-11 Other Non-Design/KY (%)	>= 95%	88.46%	52				NO
B.1.19.16	O-11 INP Standalone/KY (%)	>= 95%	90.91%	55				NO
B.1.19.17	O-11 LNP Standalone/KY (%)	>= 95%	100.00%	11				YES
B.1.19.18	O-11 LNP Standalone/TAGIKY (%)	>= 95%	96.88%	64				YES

## Unbundled Network Elements - Provisioning

### Order Completion Interval

P.2 Switch Ports<10 circuits/Dispatch/KY (days)

B.2.1.1.1.1

6.79	5.716	8.710
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R&B (POTS)

### BellSouth Monthly State Summary Kentucky, November 2002

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.1.1.2							
B.2.1.1.2.1							
B.2.1.1.2.2							
B.2.1.2.1							
B.2.1.2.2							
B.2.1.3.1							
B.2.1.3.2							
B.2.1.3.3							
B.2.1.3.4							
B.2.1.3.2.1							
B.2.1.3.2.2							
B.2.1.3.2.3							
B.2.1.3.2.4							
B.2.1.4.1							
B.2.1.4.1.4							
B.2.1.4.2.1							
B.2.1.4.2.4							
B.2.1.6.3.1							
B.2.1.6.3.2							
B.2.1.6.4.1							
B.2.1.6.4.2							
B.2.1.6.5.1							
B.2.1.6.5.2							
B.2.1.7.3.1							
B.2.1.7.3.2							
B.2.1.7.4.1							
B.2.1.7.5.1							
B.2.1.7.5.2							
B.2.1.8.1.1							
B.2.1.8.1.2							
B.2.1.8.2.1							
B.2.1.8.2.2							
B.2.1.9.1.1							
B.2.1.9.1.4							
B.2.1.9.2.1							
B.2.1.9.2.4							
B.2.1.10.1.1							
B.2.1.10.1.2							
B.2.1.10.2.1							
B.2.1.10.2.2							
B.2.1.11.1.1							
B.2.1.11.1.4							
B.2.1.11.2.1							
B.2.1.11.2.4							
B.2.1.12.1.1							
B.2.1.12.1.2							
B.2.1.12.2.1							
B.2.1.12.2.2							
B.2.1.13.1.1							
B.2.1.13.1.4							
B.2.1.13.2.1							
B.2.1.13.2.4							
B.2.1.14.1.1							
B.2.1.14.1.2							
B.2.1.14.2.1							
B.2.1.14.2.2							
B.2.1.1.1.2	Switch Ports<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.1.2.1	Switch Ports>=10 circuits/Dispatch/KY (days)						
B.2.1.1.2.2	Switch Ports<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.2.1	Local Interface Transport<=10 circuits/Dispatch/KY (days)						
B.2.1.2.2	Local Interface Transport<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.3.1	Loop + Port Combinations<=10 circuits/Dispatch/KY (days)						
B.2.1.3.2	Loop + Port Combinations<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.3.3	Loop + Port Combinations<=10 circuits/Switch Based Orders/KY (days)						
B.2.1.3.4	Loop + Port Combinations<=10 circuits/Dispatch InKY (days)						
B.2.1.3.2.1	Loop + Port Combinations<=10 circuits/Dispatch/KY (days)						
B.2.1.3.2.2	Loop + Port Combinations<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.3.2.3	Loop + Port Combinations<=10 circuits/Switch Based Orders/KY (days)						
B.2.1.3.2.4	Loop + Port Combinations<=10 circuits/Dispatch InKY (days)						
B.2.1.4.1	Combo Other<=10 circuits/Dispatch/KY (days)						
B.2.1.4.1.4	Combo Other<=10 circuits/Dispatch InKY (days)						
B.2.1.4.2.1	Combo Other>=10 circuits/Dispatch/KY (days)						
B.2.1.4.2.4	Combo Other>=10 circuits/Dispatch InKY (days)						
B.2.1.6.3.1	UNE ISDN<=6 circuits/Dispatch/KY (days)						
B.2.1.6.3.2	UNE ISDN<=6 circuits/Non-Dispatch/KY (days)						
B.2.1.6.4.1	UNE ISDN6-13 circuits/Dispatch/KY (days)						
B.2.1.6.4.2	UNE ISDN6-13 circuits/Non-Dispatch/KY (days)						
B.2.1.6.5.1	UNE ISDN<=14 circuits/Dispatch/KY (days)						
B.2.1.6.5.2	UNE ISDN<=14 circuits/Non-Dispatch/KY (days)						
B.2.1.7.3.1	Line Sharing<=6 circuits/Dispatch/KY (days)						
B.2.1.7.3.2	Line Sharing<=6 circuits/Non-Dispatch/KY (days)						
B.2.1.7.4.1	Line Sharing6-13 circuits/Dispatch/KY (days)						
B.2.1.7.5.1	Line Sharing>=14 circuits/Dispatch/KY (days)						
B.2.1.7.5.2	Line Sharing>=14 circuits/Non-Dispatch/KY (days)						
B.2.1.8.1.1	2W Analog Loop Design<=10 circuits/Dispatch/KY (days)						
B.2.1.8.1.2	2W Analog Loop Design<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.8.2.1	2W Analog Loop Design>=10 circuits/Dispatch/KY (days)						
B.2.1.8.2.2	2W Analog Loop Design>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.9.1.1	2W Analog Loop Non-Design<=10 circuits/Dispatch/KY (days)						
B.2.1.9.1.4	2W Analog Loop Non-Design<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.9.2.1	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY (days)						
B.2.1.9.2.4	2W Analog Loop Non-Design>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.10.1.1	2W Analog Loop W/NP Design<=10 circuits/Dispatch/KY (days)						
B.2.1.10.1.2	2W Analog Loop W/NP Design<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.10.2.1	2W Analog Loop W/NP Design>=10 circuits/Dispatch/KY (days)						
B.2.1.10.2.2	2W Analog Loop W/NP Design>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.11.1.1	2W Analog Loop W/NP Non-Design<=10 circuits/Dispatch/KY (days)						
B.2.1.11.1.4	2W Analog Loop W/NP Non-Design<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.11.2.1	2W Analog Loop W/NP Non-Design>=10 circuits/Dispatch/KY (days)						
B.2.1.11.2.4	2W Analog Loop W/NP Non-Design>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.12.1.1	2W Analog Loop W/NP Design<=10 circuits/Dispatch/KY (days)						
B.2.1.12.1.2	2W Analog Loop W/NP Design<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.12.2.1	2W Analog Loop W/NP Design>=10 circuits/Dispatch/KY (days)						
B.2.1.12.2.2	2W Analog Loop W/NP Design>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.13.1.1	2W Analog Loop W/NP Non-Design<=10 circuits/Dispatch/KY (days)						
B.2.1.13.1.4	2W Analog Loop W/NP Non-Design<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.13.2.1	2W Analog Loop W/NP Non-Design>=10 circuits/Dispatch/KY (days)						
B.2.1.13.2.4	2W Analog Loop W/NP Non-Design>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.14.1.1	Other Design<=10 circuits/Dispatch/KY (days)						
B.2.1.14.1.2	Other Design<=10 circuits/Non-Dispatch/KY (days)						
B.2.1.14.2.1	Other Design>=10 circuits/Dispatch/KY (days)						
B.2.1.14.2.2	Other Design>=10 circuits/Non-Dispatch/KY (days)						
Benchmark/ Analog							
R&B (POTS)	116,755			1,600			
R&B (POTS)	34			11,814			
R&B (POTS)	1			0,000			
DS1/DS3	247			15,026			
DS1/DS3							
DS1/DS3							
R&B	5,796	4.26	159	8,681	0.69780	3.5829	YES
R&B	120,767	1.03	4,466	1,604	0.02443	-5.0705	NO
R&B	61,359	0.33	2,048	0,005	0.00012	0.6943	YES
R&B	59,408	1.61	2,418	2,133	0.04425	-2.7860	NO
R&B	39	15.00	1	20,840	21.10597	-0.0377	YES
R&B	11	3.40	5	13,925	7.51042	0.7214	YES
R&B	3			0,000			
R&B	8	3.40	5	15,316	8.73131	0.9850	YES
R&B	6,381	11.22	9	9,531	3.17924	-1.1520	YES
R&B	6,381			9,531			
R&B	112			18,372			
R&B	16,27			18,372			
ISDN - BRI	43	9.00	1	6,366	6.43978	0.3503	YES
ISDN - BRI	20			5,084			
ISDN - BRI							
ISDN - BRI							
ISDN - BRI							
ISDN - BRI							
ISDN - BRI							
ADSL to Retail	583	3.00	2	2,054	1.45497	-0.1222	YES
ADSL to Retail	1,213	3.38	8	0,956	0.20093	-5.1009	NO
ADSL to Retail	1			0,000			
ADSL to Retail							
ADSL to Retail							
R&B - Disp	5,796	5.00	1	8,681	8.68138	0.2030	YES
R&B - Disp	5,796			8,681			
R&B - Disp	39			20,840			
R&B - Disp	39			20,840			
R&B (POTS) excl SB Or	5,716			8,710			
R&B (POTS) excl SB Or	55,455			2,169			
R&B (POTS) excl SB Or	34			11,814			
R&B (POTS) excl SB Or	1			0,000			
R&B - Disp	5,796			8,681			
R&B - Disp	5,796			8,681			
R&B - Disp	39			20,840			
R&B - Disp	39			20,840			
R&B (POTS) excl SB Or	5,716	5.00	1	8,710	8.71040	0.2058	YES
R&B (POTS) excl SB Or	55,455			2,169			
R&B (POTS) excl SB Or	34			11,814			
R&B (POTS) excl SB Or	1			0,000			
Design	585			13,259			
Design	1,011			4,463			
Design	73			16,958			
Design	5			21,615			

### Bellsouth Monthly State Summary Kentucky, November 2002

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.15.1.1	P-4	Other Non-Design<10 circuits/Dispatch/KY (days)						
B.2.1.15.1.2	P-4	Other Non-Design<10 circuits/Non-Dispatch/KY (days)						
B.2.1.15.2.1	P-4	Other Non-Design>=10 circuits/Dispatch/KY (days)						
B.2.1.15.2.2	P-4	Other Non-Design>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.16.1.1	P-4	INP (Standalone)<10 circuits/Dispatch/KY (days)						
B.2.1.16.1.2	P-4	INP (Standalone)<10 circuits/Non-Dispatch/KY (days)						
B.2.1.16.2.1	P-4	INP (Standalone)>=10 circuits/Dispatch/KY (days)						
B.2.1.16.2.2	P-4	INP (Standalone)>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.17.1.1	P-4	LNP (Standalone)<10 circuits/Dispatch/KY (days)						
B.2.1.17.1.2	P-4	LNP (Standalone)<10 circuits/Non-Dispatch/KY (days)						
B.2.1.17.2.1	P-4	LNP (Standalone)>=10 circuits/Dispatch/KY (days)						
B.2.1.17.2.2	P-4	LNP (Standalone)>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.18.1.1	P-4	Digital Loop < DS1<10 circuits/Dispatch/KY (days)						
B.2.1.18.1.2	P-4	Digital Loop < DS1<10 circuits/Non-Dispatch/KY (days)						
B.2.1.18.2.1	P-4	Digital Loop > DS1>=10 circuits/Dispatch/KY (days)						
B.2.1.18.2.2	P-4	Digital Loop > DS1>=10 circuits/Non-Dispatch/KY (days)						
B.2.1.19.1.1	P-4	Digital Loop >= DS1<10 circuits/Dispatch/KY (days)						
B.2.1.19.1.2	P-4	Digital Loop >= DS1<10 circuits/Non-Dispatch/KY (days)						
B.2.1.19.2.1	P-4	Digital Loop >= DS1>=10 circuits/Dispatch/KY (days)						
B.2.1.19.2.2	P-4	Digital Loop >= DS1>=10 circuits/Non-Dispatch/KY (days)						

#### Order Completion Interval within X days

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.1	P-4	xDSL (ADSL, HDSL, and UCL) Loop with Conditioning<=6 circuits/Dispatch/KY (days)						
B.2.2.2	P-4	xDSL (ADSL, HDSL, and UCL) Loop w/o Conditioning<=6 circuits/Dispatch/KY (days)						

#### Held Orders

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.1.1.1	P-1	Switch Ports<10 circuits/Facility/KY (days)						
B.2.3.1.1.2	P-1	Switch Ports<10 circuits/Equipment/KY (days)						
B.2.3.1.1.3	P-1	Switch Ports<10 circuits/Other/KY (days)						
B.2.3.1.2.1	P-1	Switch Ports>=10 circuits/Facility/KY (days)						
B.2.3.1.2.2	P-1	Switch Ports>=10 circuits/Equipment/KY (days)						
B.2.3.1.2.3	P-1	Switch Ports>=10 circuits/Other/KY (days)						
B.2.3.2.1	P-1	Local Interoffice Transport<10 circuits/Facility/KY (days)						
B.2.3.2.1.1	P-1	Local Interoffice Transport<10 circuits/Equipment/KY (days)						
B.2.3.2.1.2	P-1	Local Interoffice Transport>=10 circuits/Facility/KY (days)						
B.2.3.2.1.3	P-1	Local Interoffice Transport>=10 circuits/Equipment/KY (days)						
B.2.3.2.2	P-1	Local Interoffice Transport<10 circuits/Other/KY (days)						
B.2.3.2.2.1	P-1	Local Interoffice Transport>=10 circuits/Other/KY (days)						
B.2.3.2.2.2	P-1	Local Interoffice Transport>=10 circuits/Equipment/KY (days)						
B.2.3.2.2.3	P-1	Local Interoffice Transport>=10 circuits/Other/KY (days)						
B.2.3.3.1	P-1	Loop + Port Combinations<10 circuits/Facility/KY (days)						
B.2.3.3.1.1	P-1	Loop + Port Combinations<10 circuits/Equipment/KY (days)						
B.2.3.3.1.2	P-1	Loop + Port Combinations<10 circuits/Other/KY (days)						
B.2.3.3.1.3	P-1	Loop + Port Combinations>=10 circuits/Facility/KY (days)						
B.2.3.3.2	P-1	Loop + Port Combinations<10 circuits/Other/KY (days)						
B.2.3.3.2.1	P-1	Loop + Port Combinations>=10 circuits/Other/KY (days)						
B.2.3.3.2.2	P-1	Loop + Port Combinations>=10 circuits/Equipment/KY (days)						
B.2.3.3.2.3	P-1	Loop + Port Combinations>=10 circuits/Other/KY (days)						
B.2.3.4.1	P-1	Combo Other<10 circuits/Facility/KY (days)						
B.2.3.4.1.1	P-1	Combo Other<10 circuits/Equipment/KY (days)						
B.2.3.4.1.2	P-1	Combo Other>=10 circuits/Other/KY (days)						
B.2.3.4.1.3	P-1	Combo Other>=10 circuits/Equipment/KY (days)						
B.2.3.4.2	P-1	Combo Other>=10 circuits/Other/KY (days)						
B.2.3.4.2.1	P-1	Combo Other>=10 circuits/Equipment/KY (days)						
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL, and UCL)<10 circuits/Facility/KY (days)						
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL, and UCL)<10 circuits/Equipment/KY (days)						
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL, and UCL)<10 circuits/Other/KY (days)						
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL, and UCL)>=10 circuits/Facility/KY (days)						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL, and UCL)>=10 circuits/Equipment/KY (days)						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL, and UCL)>=10 circuits/Other/KY (days)						
B.2.3.6.1.1	P-1	UNE ISDN<10 circuits/Facility/KY (days)						
B.2.3.6.1.2	P-1	UNE ISDN<10 circuits/Equipment/KY (days)						
B.2.3.6.1.3	P-1	UNE ISDN<10 circuits/Other/KY (days)						
B.2.3.6.2.1	P-1	UNE ISDN>=10 circuits/Facility/KY (days)						

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.1.1.1	R&B (POTS)	5,796			8,681			
B.2.3.1.1.2	R&B (POTS)	120,767			1,604			
B.2.3.1.1.3	R&B (POTS)	39			20,840			
B.2.3.1.2.1	R&B (POTS)	11			13,925			
B.2.3.1.2.2	R&B (POTS)	5,716			8,710			
B.2.3.1.2.3	R&B (POTS)	116,755			1,600			
B.2.3.2.1	R&B (POTS)	34			11,814			
B.2.3.2.2	R&B (POTS)	116,755	0.70	1,777	1,600	0.03824	4.5651	YES
B.2.3.2.3	R&B (POTS)	3	0.33	1	0.000	0.00000		YES
B.2.3.3.1	Digital Loop < DS1	770	6.33	3	4,544	2,62842	-0.5534	YES
B.2.3.3.2	Digital Loop < DS1	1,738			3,003			
B.2.3.3.3	Digital Loop < DS1	1			0.000			
B.2.3.4.1	Digital Loop >= DS1	137	7.90	10	20,496	6,71374	1.5221	YES
B.2.3.4.2	Digital Loop >= DS1	1,435			2,432			
B.2.3.4.3	Digital Loop >= DS1	38			7,421			
B.2.3.5.1	Digital Loop >= DS1	9			19,841			

14 days  
7 days

Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.1.1.1	R&B (POTS)	117			78,667			
B.2.3.1.1.2	R&B (POTS)	0						
B.2.3.1.1.3	R&B (POTS)	19			12,762			
B.2.3.1.2.1	R&B (POTS)	0						
B.2.3.1.2.2	R&B (POTS)	0						
B.2.3.1.2.3	R&B (POTS)	0						
B.2.3.2.1	DS1/DS3 - Interoffice	0						
B.2.3.2.2	DS1/DS3 - Interoffice	0						
B.2.3.2.3	DS1/DS3 - Interoffice	1			0.000			
B.2.3.3.1	DS1/DS3 - Interoffice	118	3.00	2	78,422	55,92062	0.8362	YES
B.2.3.3.2	R&B	0	0.00	0				YES
B.2.3.3.3	R&B	19	0.00	0	12,762			YES
B.2.3.4.1	R&B	0	0.00	0				YES
B.2.3.4.2	R&B	0	0.00	0				YES
B.2.3.4.3	R&B	0	0.00	0				YES
B.2.3.5.1	R&B&D - Disp	48,77	0.00	0	77,207			YES
B.2.3.5.2	R&B&D - Disp	0	0.00	0				YES
B.2.3.5.3	R&B&D - Disp	21	0.00	0	12,284			YES
B.2.3.6.1.1	R&B&D - Disp	0						
B.2.3.6.1.2	R&B&D - Disp	0						
B.2.3.6.1.3	R&B&D - Disp	0						
B.2.3.6.2.1	ADSL to Retail	11	0.00	0	40,436			YES
B.2.3.6.2.2	ADSL to Retail	0	0.00	0				YES
B.2.3.6.2.3	ADSL to Retail	0	0.00	0				YES
B.2.3.6.3.1	ADSL to Retail	0						
B.2.3.6.3.2	ADSL to Retail	0						
B.2.3.6.3.3	ADSL to Retail	0						
B.2.3.6.4.1	ISDN - BRI	0	0.00	0				YES
B.2.3.6.4.2	ISDN - BRI	0	0.00	0				YES
B.2.3.6.4.3	ISDN - BRI	0	0.00	0				YES

**Bellsouth Monthly State Summary  
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BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.6.2.2	19.64	0.00	0				
B.2.3.6.2.3	0.00	0.00	0	40.436			YES
B.2.3.7.1.1	0.00	0.00	0				YES
B.2.3.7.1.2	0.00	0.00	0				YES
B.2.3.7.1.3	0.00	0.00	0				YES
B.2.3.7.2.1	0.00	0.00	0				YES
B.2.3.7.2.2	0.00	0.00	0				YES
B.2.3.7.2.3	0.00	0.00	0				YES
B.2.3.8.1.1	49.76	0.00	0	78.422			YES
B.2.3.8.1.2	0.00	0.00	0				YES
B.2.3.8.1.3	10.11	0.00	0	12.762			YES
B.2.3.8.2.1	0.00	0.00	0				YES
B.2.3.8.2.2	0.00	0.00	0				YES
B.2.3.8.2.3	0.00	0.00	0				YES
B.2.3.9.1.1	50.11	0.00	0	78.667			YES
B.2.3.9.1.2	0.00	0.00	0				YES
B.2.3.9.1.3	10.11	0.00	0	12.762			YES
B.2.3.9.2.1	0.00	0.00	0				YES
B.2.3.9.2.2	0.00	0.00	0				YES
B.2.3.9.2.3	0.00	0.00	0				YES
B.2.3.10.1.1	49.76	0.00	0	78.422			YES
B.2.3.10.1.2	0.00	0.00	0				YES
B.2.3.10.1.3	10.11	0.00	0	12.762			YES
B.2.3.10.2.1	0.00	0.00	0				YES
B.2.3.10.2.2	0.00	0.00	0				YES
B.2.3.10.2.3	0.00	0.00	0				YES
B.2.3.11.1.1	50.11	0.00	0	78.667			YES
B.2.3.11.1.2	0.00	0.00	0				YES
B.2.3.11.1.3	10.11	0.00	0	12.762			YES
B.2.3.11.2.1	0.00	0.00	0				YES
B.2.3.11.2.2	0.00	0.00	0				YES
B.2.3.11.2.3	0.00	0.00	0				YES
B.2.3.12.1.1	49.76	0.00	0	78.422			YES
B.2.3.12.1.2	0.00	0.00	0				YES
B.2.3.12.1.3	10.11	0.00	0	12.762			YES
B.2.3.12.2.1	0.00	0.00	0				YES
B.2.3.12.2.2	0.00	0.00	0				YES
B.2.3.12.2.3	0.00	0.00	0				YES
B.2.3.13.1.1	50.11	0.00	0	78.667			YES
B.2.3.13.1.2	0.00	0.00	0				YES
B.2.3.13.1.3	10.11	0.00	0	12.762			YES
B.2.3.13.2.1	0.00	0.00	0				YES
B.2.3.13.2.2	0.00	0.00	0				YES
B.2.3.13.2.3	0.00	0.00	0				YES
B.2.3.14.1.1	25.40	0.00	5	34.782			
B.2.3.14.1.2	0.00	0.00	0				
B.2.3.14.1.3	17.00	0.00	2	0.000			
B.2.3.14.2.1	0.00	0.00	0				
B.2.3.14.2.2	0.00	0.00	0				
B.2.3.14.2.3	0.00	0.00	0				
B.2.3.15.1.1	0.00	0.00	0				
B.2.3.15.1.2	0.00	0.00	0				
B.2.3.15.1.3	0.00	0.00	0				
B.2.3.15.2.1	0.00	0.00	0				
B.2.3.15.2.2	0.00	0.00	0				
B.2.3.15.2.3	0.00	0.00	0				
B.2.3.16.1.1	50.11	0.00	0	78.667			R&B (POTS)
B.2.3.16.1.2	0.00	0.00	0				R&B (POTS)
B.2.3.16.1.3	10.11	0.00	19	12.762			R&B (POTS)

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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	50.11	117	0.00	0	78.667			YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	10.11	19	0.00	0	12.762			YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	19.64	11	0.00	0	40.436			YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	6.00	1	0.00	0	0.000			YES
Digital Loop >= DS1	0.00	0	0.00	0				YES
Digital Loop >= DS1	17.00	2	0.00	0	0.000			YES
Digital Loop >= DS1	0.00	0	0.00	0				YES
Digital Loop >= DS1	0.00	0	0.00	0				YES
Digital Loop >= DS1	0.00	0	0.00	0				YES

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-1 INP (Standalone)/>=10 circuits/Facility/KY (days)								
P-1 INP (Standalone)/>=10 circuits/Equipment/KY (days)								
P-1 INP (Standalone)/>=10 circuits/Other/KY (days)								
P-1 LNP (Standalone)/<10 circuits/Facility/KY (days)								
P-1 LNP (Standalone)/<10 circuits/Equipment/KY (days)								
P-1 LNP (Standalone)/<10 circuits/Other/KY (days)								
P-1 LNP (Standalone)/>=10 circuits/Facility/KY (days)								
P-1 LNP (Standalone)/>=10 circuits/Equipment/KY (days)								
P-1 LNP (Standalone)/>=10 circuits/Other/KY (days)								
P-1 Digital Loop < DS1/<10 circuits/Facility/KY (days)								
P-1 Digital Loop < DS1/<10 circuits/Equipment/KY (days)								
P-1 Digital Loop < DS1/<10 circuits/Other/KY (days)								
P-1 Digital Loop < DS1/>=10 circuits/Facility/KY (days)								
P-1 Digital Loop < DS1/>=10 circuits/Equipment/KY (days)								
P-1 Digital Loop < DS1/>=10 circuits/Other/KY (days)								
P-1 Digital Loop >= DS1/<10 circuits/Facility/KY (days)								
P-1 Digital Loop >= DS1/<10 circuits/Equipment/KY (days)								
P-1 Digital Loop >= DS1/<10 circuits/Other/KY (days)								
P-1 Digital Loop >= DS1/>=10 circuits/Facility/KY (days)								
P-1 Digital Loop >= DS1/>=10 circuits/Equipment/KY (days)								
P-1 Digital Loop >= DS1/>=10 circuits/Other/KY (days)								

### % Jeopardies - Mechanized

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-2 Switch Ports/KY (%)								
P-2 Local Interoffice Transport/KY (%)								
P-2 Loop + Port Combinations/KY (%)								
P-2 Combo Other/KY (%)								
P-2 XDSL (ADSL, HDSL and UCL)/KY (%)								
P-2 UNE ISDN/KY (%)								
P-2 Line Shrink/KY (%)								
P-2 2W Analog Loop Design/KY (%)								
P-2 2W Analog Loop Non-Design/KY (%)								
P-2 2W Analog Loop w/NP Design/KY (%)								
P-2 2W Analog Loop w/NP Non-Design/KY (%)								
P-2 2W Analog Loop w/LNP Design/KY (%)								
P-2 2W Analog Loop w/LNP Non-Design/KY (%)								
P-2 Other Design/KY (%)								
P-2 Other Non-Design/KY (%)								
P-2 INP (Standalone)/KY (%)								
P-2 Digital Loop < DS1/KY (%)								
P-2 Digital Loop >= DS1/KY (%)								

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-2 Switch Ports/KY (%)								
P-2 Local Interoffice Transport/KY (%)								
P-2 Loop + Port Combinations/KY (%)								
P-2 Combo Other/KY (%)								
P-2 XDSL (ADSL, HDSL and UCL)/KY (%)								
P-2 UNE ISDN/KY (%)								
P-2 Line Shrink/KY (%)								
P-2 2W Analog Loop Design/KY (%)								
P-2 2W Analog Loop Non-Design/KY (%)								
P-2 2W Analog Loop w/NP Design/KY (%)								
P-2 2W Analog Loop w/NP Non-Design/KY (%)								
P-2 2W Analog Loop w/LNP Design/KY (%)								
P-2 2W Analog Loop w/LNP Non-Design/KY (%)								
P-2 Other Design/KY (%)								
P-2 Other Non-Design/KY (%)								
P-2 INP (Standalone)/KY (%)								
P-2 Digital Loop < DS1/KY (%)								
P-2 Digital Loop >= DS1/KY (%)								

### % Jeopardies - Non-Mechanized

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-2 Switch Ports/KY (%)								
P-2 Local Interoffice Transport/KY (%)								
P-2 Loop + Port Combinations/KY (%)								
P-2 Combo Other/KY (%)								
P-2 XDSL (ADSL, HDSL and UCL)/KY (%)								
P-2 UNE ISDN/KY (%)								
P-2 Line Shrink/KY (%)								
P-2 2W Analog Loop Design/KY (%)								
P-2 2W Analog Loop Non-Design/KY (%)								
P-2 2W Analog Loop w/NP Design/KY (%)								
P-2 2W Analog Loop w/NP Non-Design/KY (%)								
P-2 2W Analog Loop w/LNP Design/KY (%)								
P-2 2W Analog Loop w/LNP Non-Design/KY (%)								
P-2 Other Design/KY (%)								
P-2 Other Non-Design/KY (%)								
P-2 INP (Standalone)/KY (%)								
P-2 Digital Loop < DS1/KY (%)								
P-2 Digital Loop >= DS1/KY (%)								

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-2 Switch Ports/KY (%)								
P-2 Local Interoffice Transport/KY (%)								
P-2 Loop + Port Combinations/KY (%)								
P-2 Combo Other/KY (%)								
P-2 XDSL (ADSL, HDSL and UCL)/KY (%)								
P-2 UNE ISDN/KY (%)								
P-2 Line Shrink/KY (%)								
P-2 2W Analog Loop Design/KY (%)								
P-2 2W Analog Loop Non-Design/KY (%)								
P-2 2W Analog Loop w/NP Design/KY (%)								
P-2 2W Analog Loop w/NP Non-Design/KY (%)								
P-2 2W Analog Loop w/LNP Design/KY (%)								
P-2 2W Analog Loop w/LNP Non-Design/KY (%)								
P-2 Other Design/KY (%)								
P-2 Other Non-Design/KY (%)								
P-2 INP (Standalone)/KY (%)								
P-2 Digital Loop < DS1/KY (%)								
P-2 Digital Loop >= DS1/KY (%)								

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Benchmark/  
Analog

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic		0.00%	31				Diagnostic
Diagnostic		0.00%	1				Diagnostic
Diagnostic							Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic		0.00%	31				Diagnostic
Diagnostic		0.00%	1				Diagnostic
Diagnostic							Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic		0.00%	31				Diagnostic
Diagnostic		0.00%	1				Diagnostic
Diagnostic							Diagnostic

### Average Jeopardy Notice Interval - Mechanized

P-2	LNP (Stand-alone)/KY (%)	>= 48 hrs
P-2	Digital Loop < DS1/KY (%)	>= 48 hrs
P-2	Digital Loop >= DS1/KY (%)	>= 48 hrs
<b>Average Jeopardy Notice Interval - Mechanized</b>		
P-2	Switch Ports/KY (hours)	>= 48 hrs
P-2	Local Interface Transports/KY (hours)	>= 48 hrs
P-2	Loop + Port Combinations/KY (hours)	>= 48 hrs
P-2	Combo Other/KY (hours)	>= 48 hrs
P-2	xDSL (ADSL, HDSL and UCL)/KY (hours)	>= 48 hrs
P-2	UNE ISDN/KY (hours)	>= 48 hrs
P-2	Line Sharing/KY (hours)	>= 48 hrs
P-2	2W Analog Loop Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop Non-Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/INP Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/INP Non-Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/LNP Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/LNP Non-Design/KY (hours)	>= 48 hrs
P-2	Other Design/KY (hours)	>= 48 hrs
P-2	Other Non-Design/KY (hours)	>= 48 hrs
P-2	INP (Stand-alone)/KY (hours)	>= 48 hrs
P-2	LNP (Stand-alone)/KY (hours)	>= 48 hrs
P-2	Digital Loop < DS1/KY (hours)	>= 48 hrs
P-2	Digital Loop >= DS1/KY (hours)	>= 48 hrs

### Average Jeopardy Notice Interval - Non-Mechanized

P-2	Switch Ports/KY (hours)	>= 48 hrs
P-2	Local Interface Transports/KY (hours)	>= 48 hrs
P-2	Loop + Port Combinations/KY (hours)	>= 48 hrs
P-2	Combo Other/KY (hours)	>= 48 hrs
P-2	xDSL (ADSL, HDSL and UCL)/KY (hours)	>= 48 hrs
P-2	UNE ISDN/KY (hours)	>= 48 hrs
P-2	Line Sharing/KY (hours)	>= 48 hrs
P-2	2W Analog Loop Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop Non-Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/INP Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/INP Non-Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/LNP Design/KY (hours)	>= 48 hrs
P-2	2W Analog Loop w/LNP Non-Design/KY (hours)	>= 48 hrs
P-2	Other Design/KY (hours)	>= 48 hrs
P-2	Other Non-Design/KY (hours)	>= 48 hrs
P-2	INP (Stand-alone)/KY (hours)	>= 48 hrs
P-2	LNP (Stand-alone)/KY (hours)	>= 48 hrs
P-2	Digital Loop < DS1/KY (hours)	>= 48 hrs
P-2	Digital Loop >= DS1/KY (hours)	>= 48 hrs

### % Jeopardy Notice >= 48 hours - Mechanized

P-2	Switch Ports/KY (%)	100.00%
P-2	Local Interface Transports/KY (%)	100.00%
P-2	Loop + Port Combinations/KY (%)	100.00%
P-2	Combo Other/KY (%)	100.00%
P-2	xDSL (ADSL, HDSL and UCL)/KY (%)	100.00%
P-2	UNE ISDN/KY (%)	100.00%
P-2	Line Sharing/KY (%)	100.00%
P-2	2W Analog Loop Design/KY (%)	100.00%
P-2	2W Analog Loop Non-Design/KY (%)	100.00%
P-2	2W Analog Loop w/INP Design/KY (%)	100.00%
P-2	2W Analog Loop w/INP Non-Design/KY (%)	100.00%
P-2	2W Analog Loop w/LNP Design/KY (%)	100.00%
P-2	2W Analog Loop w/LNP Non-Design/KY (%)	100.00%

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic		0.00%	31				Diagnostic
Diagnostic		0.00%	1				Diagnostic
Diagnostic							Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic		0.00%	31				Diagnostic
Diagnostic		0.00%	1				Diagnostic
Diagnostic							Diagnostic

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic		0.00%	31				Diagnostic
Diagnostic		0.00%	1				Diagnostic
Diagnostic							Diagnostic

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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
95% >= 48 hrs								
95% >= 48 hrs								
95% >= 48 hrs								
95% >= 48 hrs			100.00%	1				YES
95% >= 48 hrs			100.00%	19				YES

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic			100.00%	8				Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic
Diagnostic								Diagnostic

>= 95% w in 15 min								
>= 95% w in 15 min								

<= 5%								
<= 5%								
<= 5%								

>= 95% w in 15 min								
>= 95% w in 15 min								
>= 95% w in 15 min								

<= 5%								
<= 5%								
<= 5%								

Diagnostic								Diagnostic
Diagnostic								Diagnostic

<= 5%								
<= 5%								
<= 5%								

R&B (POTS)		6,473						
15.11%								

% Jeopardy Notice >= 48 hours - Non-Mechanized	
P-2	Switch Ports/KY (%)
P-2	Local Interface Transport/KY (%)
P-2	Loop + Port Combinations/KY (%)
P-2	Combo Other/KY (%)
P-2	xDSL (ADSL, HDSL and UCL)/KY (%)
P-2	UNE ISDN/KY (%)
P-2	Line Sharing/KY (%)
P-2	2W Analog Loop Design/KY (%)
P-2	2W Analog Loop Non-Design/KY (%)
P-2	2W Analog Loop w/INP Design/KY (%)
P-2	2W Analog Loop w/INP Non-Design/KY (%)
P-2	2W Analog Loop w/LNP Design/KY (%)
P-2	2W Analog Loop w/LNP Non-Design/KY (%)
P-2	Other Design/KY (%)
P-2	Other Non-Design/KY (%)
P-2	INP (Standalone)/KY (%)
P-2	LNP (Standalone)/KY (%)
P-2	Digital Loop < DS1/KY (%)
P-2	Digital Loop >= DS1/KY (%)

Coordinated Customers Conversions	
P-7	Loops with INPKY (%)
P-7	Loops with LNPKY (%)

% Hot Cuts > 15 minutes Early	
P-7A	Time-Specific SL1/KY (%)
P-7A	Time-Specific SL2/KY (%)
P-7A	Non-Time Specific SL1/KY (%)
P-7A	Non-Time Specific SL2/KY (%)

Hot Cut Timeliness	
P-7A	Time-Specific SL1/KY (%)
P-7A	Time-Specific SL2/KY (%)
P-7A	Non-Time Specific SL1/KY (%)
P-7A	Non-Time Specific SL2/KY (%)

% Hot Cuts > 15 minutes Late	
P-7A	Time-Specific SL1/KY (%)
P-7A	Time-Specific SL2/KY (%)
P-7A	Non-Time Specific SL1/KY (%)
P-7A	Non-Time Specific SL2/KY (%)

Average Recovery Time - CCC	
P-7B	Loops with INPKY (minutes)
P-7B	Loops with LNPKY (minutes)

% Provisioning Troubles within 7 Days - Hot Cuts	
P-7C	UNE Loop Design/Dispatch/KY (%)
P-7C	UNE Loop Design/Non-Dispatch/KY (%)
P-7C	UNE Loop Non-Design/Dispatch/KY (%)
P-7C	UNE Loop Non-Design/Non-Dispatch/KY (%)

% Missed Installation Appointments	
P-3	Switch Ports/<10 circuits/Dispatch/KY (%)

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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-3 Switch Ports<10 circuits/Non-DispatchInKY (%)	0.07%	124,794						
P-3 Switch Ports>=10 circuits/DispatchInKY (%)	0.00%	37						
P-3 Switch Ports>=10 circuits/Non-DispatchInKY (%)	0.00%	1						
P-3 Local Interface Transport<10 circuits/DispatchInKY (%)	1.21%	247						
P-3 Local Interface Transport<10 circuits/Non-DispatchInKY (%)								
P-3 Local Interface Transport>=10 circuits/DispatchInKY (%)								
P-3 Local Interface Transport>=10 circuits/Non-DispatchInKY (%)								
P-3 Loop + Port Combinations<10 circuits/DispatchInKY (%)								
P-3 Loop + Port Combinations<10 circuits/Non-DispatchInKY (%)	14.98%	6,554	3.27%	214		0.02479	4.7240	YES
P-3 Loop + Port Combinations>=10 circuits/DispatchInKY (%)	0.07%	128,809	0.02%	12,158		0.00024	2.0133	YES
P-3 Loop + Port Combinations>=10 circuits/Non-DispatchInKY (%)	0.00%	61,391	0.00%	2,067		0.00000		YES
P-3 Loop * Port Combinations<10 circuits/DispatchInKY (%)	0.12%	67,418	0.02%	10,091		0.00038	2.7827	YES
P-3 Loop * Port Combinations>=10 circuits/DispatchInKY (%)	0.00%	42	0.00%	2		0.00000		YES
P-3 Loop * Port Combinations>=10 circuits/Non-DispatchInKY (%)	0.00%	11	0.00%	7		0.00000		YES
P-3 Combo Other<10 circuits/DispatchInKY (%)	0.00%	3						
P-3 Combo Other<10 circuits/Non-DispatchInKY (%)	0.00%	8	0.00%	7		0.00000		YES
P-3 Combo Other>=10 circuits/DispatchInKY (%)	13.96%	7,179	0.00%	13		0.08620	1.4509	YES
P-3 Combo Other>=10 circuits/Non-DispatchInKY (%)	0.00%	122						
P-3 xDSL (ADSL, HDSL and UCL)<10 circuits/DispatchInKY (%)	0.00%	122						
P-3 xDSL (ADSL, HDSL and UCL)<10 circuits/Non-DispatchInKY (%)	9.17%	676	0.00%	2		0.20439	0.4487	YES
P-3 xDSL (ADSL, HDSL and UCL)>=10 circuits/DispatchInKY (%)	0.00%	1,225						
P-3 xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-DispatchInKY (%)	50.00%	2						
P-3 UNE ISDN<10 circuits/DispatchInKY (%)								
P-3 UNE ISDN<10 circuits/Non-DispatchInKY (%)	2.08%	48	0.00%	3		0.08650	0.2451	YES
P-3 UNE ISDN>=10 circuits/DispatchInKY (%)	3.45%	29						
P-3 UNE ISDN>=10 circuits/Non-DispatchInKY (%)								
P-3 Line Sharing<10 circuits/DispatchInKY (%)								
P-3 Line Sharing<10 circuits/Non-DispatchInKY (%)								
P-3 Line Sharing>=10 circuits/DispatchInKY (%)	9.17%	676	50.00%	2		0.20439	-1.9976	NO
P-3 Line Sharing>=10 circuits/Non-DispatchInKY (%)	0.00%	1,225	0.00%	33		0.00000		YES
P-3 Line Sharing<10 circuits/DispatchInKY (%)	50.00%	2						
P-3 Line Sharing>=10 circuits/Non-DispatchInKY (%)								
P-3 2W Analog Loop Non-Design<10 circuits/DispatchInKY (%)	14.98%	6,554	0.00%	1		0.35683	0.4198	YES
P-3 2W Analog Loop Non-Design<10 circuits/Non-DispatchInKY (%)	14.98%	6,554						
P-3 2W Analog Loop Non-Design>=10 circuits/DispatchInKY (%)	0.00%	42						
P-3 2W Analog Loop Non-Design>=10 circuits/Non-DispatchInKY (%)	0.00%	42						
P-3 2W Analog Loop Non-Design<10 circuits/DispatchInKY (%)	15.11%	6,473	0.00%	1		0.356816	0.4218	YES
P-3 2W Analog Loop Non-Design<10 circuits/Non-DispatchInKY (%)	0.13%	63,463						
P-3 2W Analog Loop Non-Design>=10 circuits/DispatchInKY (%)	0.00%	37						
P-3 2W Analog Loop Non-Design>=10 circuits/Non-DispatchInKY (%)	0.00%	1						
P-3 2W Analog Loop w/NP Design<10 circuits/DispatchInKY (%)	14.98%	6,554						
P-3 2W Analog Loop w/NP Design<10 circuits/Non-DispatchInKY (%)	14.98%	6,554						
P-3 2W Analog Loop w/NP Design>=10 circuits/DispatchInKY (%)	0.00%	42						
P-3 2W Analog Loop w/NP Design>=10 circuits/Non-DispatchInKY (%)	0.00%	42						
P-3 2W Analog Loop w/NP Non-Design<10 circuits/DispatchInKY (%)	15.11%	6,473						
P-3 2W Analog Loop w/NP Non-Design<10 circuits/Non-DispatchInKY (%)	0.13%	63,463						
P-3 2W Analog Loop w/NP Non-Design>=10 circuits/DispatchInKY (%)	0.00%	37						
P-3 2W Analog Loop w/NP Non-Design>=10 circuits/Non-DispatchInKY (%)	0.00%	1						
P-12 2W Analog Loop w/LP Design<10 circuits/DispatchInKY (%)	14.98%	6,554						
P-12 2W Analog Loop w/LP Design<10 circuits/Non-DispatchInKY (%)	14.98%	6,554						
P-12 2W Analog Loop w/LP Design>=10 circuits/DispatchInKY (%)	0.00%	42						
P-12 2W Analog Loop w/LP Design>=10 circuits/Non-DispatchInKY (%)	0.00%	42						
P-12 2W Analog Loop w/LP Non-Design<10 circuits/DispatchInKY (%)	15.11%	6,473	100.00%	1		0.356816	-2.3702	NO
P-12 2W Analog Loop w/LP Non-Design<10 circuits/Non-DispatchInKY (%)	0.13%	63,463						
P-12 2W Analog Loop w/LP Non-Design>=10 circuits/DispatchInKY (%)	0.00%	37						
P-12 2W Analog Loop w/LP Non-Design>=10 circuits/Non-DispatchInKY (%)	0.00%	1						
P-3 Other Design<10 circuits/DispatchInKY (%)	3.20%	625						
P-3 Other Design<10 circuits/Non-DispatchInKY (%)	0.10%	1,012						
P-3 Other Design>=10 circuits/DispatchInKY (%)	0.00%	80						
P-3 Other Design>=10 circuits/Non-DispatchInKY (%)	0.00%	5						



### Bellsouth Monthly State Summary Kentucky, November 2002

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
14.98%	6,564						
0.07%	128,809						
0.00%	42						
0.00%	11						
15.11%	6,473						
0.07%	124,794						
0.00%	37						
0.00%	1						
15.11%	6,473						
0.07%	124,794	0.06%	1,781		0.00062	0.1684	YES
0.00%	37						
0.00%	1	0.00%	2		0.00000		YES
7.37%	868	0.00%	5		0.11721	0.6291	YES
50.00%	1,744						
0.63%	159	15.63%	32		0.01532	-9.7905	NO
0.00%	1,435						
0.00%	38						
0.00%	9						

Benchmark/  
Analog

R&B  
R&B  
R&B  
R&B  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
R&B (POTS)  
Digital Loop < DS1  
Digital Loop < DS1  
Digital Loop < DS1  
Digital Loop < DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1  
Digital Loop >= DS1

### % Provisioning Troubles within 30 Days

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
11.65%	6,912						
2.96%	142,213						
10.26%	39						
0.00%	2						
10.26%	302	0.00%	2		0.21532	0.4767	YES
11.59%	7,029	15.23%	256		0.02037	-1.7866	NO
2.94%	142,991	3.05%	13,877		0.00150	-0.6870	YES
2.82%	68,997	3.21%	3,083		0.00310	-0.9429	YES
9.97%	73,984	3.00%	10,794		0.00175	-0.1859	YES
9.09%	44	0.00%	4		0.15013	0.6055	YES
5.00%	20	0.00%	1		0.06441	0.5923	YES
7.69%	7	0.00%	9		0.00000		YES
11.00%	13	19.05%	21		0.06836	-1.1777	YES
11.00%	7,766						
3.10%	129						
3.10%	129						
17.77%	782	6.67%	15		0.09965	1.1147	YES
17.06%	1,401						
0.00%	2						
0.00%	43	17.65%	17		0.00000		NO
1.61%	62						
17.77%	782						
17.06%	1,401	15.38%	26		0.07445	0.2249	YES
0.00%	2						
11.59%	7,029						
11.59%	7,029						
9.09%	44						
9.09%	44						
11.65%	6,912	6.25%	16		0.08029	0.6721	YES
2.99%	73,311						

R&B (POTS) excl SB Or  
R&B (POTS) excl SB Or

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
11.65%	6,912						
2.96%	142,213						
10.26%	39						
0.00%	2						
10.26%	302	0.00%	2		0.21532	0.4767	YES
11.59%	7,029	15.23%	256		0.02037	-1.7866	NO
2.94%	142,991	3.05%	13,877		0.00150	-0.6870	YES
2.82%	68,997	3.21%	3,083		0.00310	-0.9429	YES
9.97%	73,984	3.00%	10,794		0.00175	-0.1859	YES
9.09%	44	0.00%	4		0.15013	0.6055	YES
5.00%	20	0.00%	1		0.06441	0.5923	YES
7.69%	7	0.00%	9		0.00000		YES
11.00%	13	19.05%	21		0.06836	-1.1777	YES
11.00%	7,766						
3.10%	129						
3.10%	129						
17.77%	782	6.67%	15		0.09965	1.1147	YES
17.06%	1,401						
0.00%	2						
0.00%	43	17.65%	17		0.00000		NO
1.61%	62						
17.77%	782						
17.06%	1,401	15.38%	26		0.07445	0.2249	YES
0.00%	2						
11.59%	7,029						
11.59%	7,029						
9.09%	44						
9.09%	44						
11.65%	6,912	6.25%	16		0.08029	0.6721	YES
2.99%	73,311						

### % Provisioning Troubles within 30 Days

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
11.65%	6,912						
2.96%	142,213						
10.26%	39						
0.00%	2						
10.26%	302	0.00%	2		0.21532	0.4767	YES
11.59%	7,029	15.23%	256		0.02037	-1.7866	NO
2.94%	142,991	3.05%	13,877		0.00150	-0.6870	YES
2.82%	68,997	3.21%	3,083		0.00310	-0.9429	YES
9.97%	73,984	3.00%	10,794		0.00175	-0.1859	YES
9.09%	44	0.00%	4		0.15013	0.6055	YES
5.00%	20	0.00%	1		0.06441	0.5923	YES
7.69%	7	0.00%	9		0.00000		YES
11.00%	13	19.05%	21		0.06836	-1.1777	YES
11.00%	7,766						
3.10%	129						
3.10%	129						
17.77%	782	6.67%	15		0.09965	1.1147	YES
17.06%	1,401						
0.00%	2						
0.00%	43	17.65%	17		0.00000		NO
1.61%	62						
17.77%	782						
17.06%	1,401	15.38%	26		0.07445	0.2249	YES
0.00%	2						
11.59%	7,029						
11.59%	7,029						
9.09%	44						
9.09%	44						
11.65%	6,912	6.25%	16		0.08029	0.6721	YES
2.99%	73,311						

R&B (POTS) excl SB Or  
R&B (POTS) excl SB Or

### BellSouth Monthly State Summary Kentucky, November 2002

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-9 2W Analog Loop Non-Design/>=10 circuits/DispatchInKY (%)	39	0.00%	1		0.30725	0.3338	YES
P-9 2W Analog Loop Non-Design/>=10 circuits/Dispatch InKY (%)	7,029						
P-9 2W Analog Loop w/INP Design/<10 circuits/DispatchInKY (%)	7,029						
P-9 2W Analog Loop w/INP Design/<10 circuits/DispatchInKY (%)	44						
P-9 2W Analog Loop w/INP Design/>=10 circuits/DispatchInKY (%)	44						
P-9 2W Analog Loop w/INP Non-Design/<10 circuits/DispatchInKY (%)	6,912						
P-9 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch InKY (%)	73,311						
P-9 2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchInKY (%)	39						
P-9 2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchInKY (%)	7,029						
P-9 2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchInKY (%)	7,029						
P-9 2W Analog Loop w/INP Design/<10 circuits/DispatchInKY (%)	44						
P-9 2W Analog Loop w/INP Design/<10 circuits/DispatchInKY (%)	44						
P-9 2W Analog Loop w/INP Non-Design/<10 circuits/DispatchInKY (%)	6,912						
P-9 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch InKY (%)	73,311						
P-9 2W Analog Loop w/INP Non-Design/>=10 circuits/DispatchInKY (%)	39						
P-9 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch InKY (%)	737						
P-9 Other Design/<10 circuits/Non-DispatchInKY (%)	189						
P-9 Other Design/>=10 circuits/DispatchInKY (%)	85						
P-9 Other Design/>=10 circuits/Non-DispatchInKY (%)	3						
P-9 Other Non-Design/<10 circuits/DispatchInKY (%)	7,029						
P-9 Other Non-Design/>=10 circuits/DispatchInKY (%)	142,991						
P-9 Other Non-Design/>=10 circuits/Non-DispatchInKY (%)	44						
P-9 INP (Standalone)/<10 circuits/DispatchInKY (%)	20						
P-9 INP (Standalone)/<10 circuits/Non-DispatchInKY (%)	6,912						
P-9 INP (Standalone)/>=10 circuits/DispatchInKY (%)	142,213						
P-9 INP (Standalone)/>=10 circuits/Non-DispatchInKY (%)	39						
P-9 LNP (Standalone)/<10 circuits/DispatchInKY (%)	2						
P-9 LNP (Standalone)/<10 circuits/Non-DispatchInKY (%)	6,912						
P-9 LNP (Standalone)/>=10 circuits/DispatchInKY (%)	142,213						
P-9 LNP (Standalone)/>=10 circuits/Non-DispatchInKY (%)	39						
P-9 Digital Loop < DS1/<10 circuits/DispatchInKY (%)	973						
P-9 Digital Loop < DS1/<10 circuits/Non-DispatchInKY (%)	1,637						
P-9 Digital Loop < DS1/>=10 circuits/DispatchInKY (%)	2						
P-9 Digital Loop < DS1/>=10 circuits/Non-DispatchInKY (%)	149						
P-9 Digital Loop >= DS1/<10 circuits/DispatchInKY (%)	309						
P-9 Digital Loop >= DS1/<10 circuits/Non-DispatchInKY (%)	50						
P-9 Digital Loop >= DS1/>=10 circuits/DispatchInKY (%)	11						
P-9 Digital Loop >= DS1/>=10 circuits/Non-DispatchInKY (%)							

**Average Completion Notice Interval - Mechanized**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-5 Switch Ports/<10 circuits/DispatchInKY (hours)	6,451			19.661			
P-5 Switch Ports/<10 circuits/Non-DispatchInKY (hours)	124,500			5,403			
P-5 Switch Ports/>=10 circuits/DispatchInKY (hours)	0.02			0.003			
P-5 Switch Ports/>=10 circuits/Non-DispatchInKY (hours)	1			0.000			
P-5 Local Interface Transport/<10 circuits/DispatchInKY (hours)	243			15.524			
P-5 Local Interface Transport/<10 circuits/Non-DispatchInKY (hours)							
P-5 Local Interface Transport/>=10 circuits/DispatchInKY (hours)							
P-5 Local Interface Transport/>=10 circuits/Non-DispatchInKY (hours)							
P-5 Loop + Port Combinations/<10 circuits/DispatchInKY (hours)	6,531			19,820			
P-5 Loop + Port Combinations/<10 circuits/Non-DispatchInKY (hours)	128,515			5,366			
P-5 Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY (hours)	61,220			5,011			
P-5 Loop + Port Combinations/>=10 circuits/DispatchInKY (hours)	67,295			10,035			
P-5 Loop + Port Combinations/>=10 circuits/Non-DispatchInKY (hours)	42			4,030			
P-5 Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY (hours)	11			0.161			
P-5 Loop + Port Combinations/>=10 circuits/DispatchInKY (hours)	3			0.234			
P-5 Loop + Port Combinations/>=10 circuits/Non-DispatchInKY (hours)	8			0.147			
P-5 Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY (hours)							
P-5 Loop + Port Combinations/>=10 circuits/DispatchInKY (hours)							
P-5 Loop + Port Combinations/>=10 circuits/Non-DispatchInKY (hours)							
P-5 Loop + Port Combinations/>=10 circuits/Switch Based Orders/KY (hours)							
P-5 Loop + Port Combinations/>=10 circuits/DispatchInKY (hours)							
P-5 Loop + Port Combinations/>=10 circuits/Non-DispatchInKY (hours)							

**BellSouth Monthly State Summary  
Kentucky, November 2002**

BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
2.92	7,150			19,252			
2.92	7,150			19,252			
4.64	120			17,389			
1.80	670	0.02	1	11,561	11,56991	0.1544	YES
0.69	1,223			5,766			
0.02	2			0,000			
12.16	47	0.02	3	16,751	9,97482	1.2175	YES
4.53	29			14,237			
1.80	670			11,561			
0.69	1,223			5,766			
0.02	2			0,000			
2.91	6,531			19,820			
2.91	6,531			19,820			
0.64	42			4,030			
0.64	42			4,030			
2.86	6,451	0.02	1	19,661	19,66301	0.1448	YES
0.57	63,340			5,832			
0.02	37			0,003			
0.38	1			0,000			
2.91	6,531			19,820			
2.91	6,531			19,820			
0.64	42			4,030			
0.64	42			4,030			
2.86	6,451			19,661			
0.57	63,340			5,832			
0.02	37			0,003			
0.38	1			0,000			
2.91	6,531			19,820			
2.91	6,531			19,820			
0.64	42			4,030			
0.64	42			4,030			
2.86	6,451			19,661			
0.57	63,340			5,832			
0.02	37			0,003			
0.38	1			0,000			
3.01	619			11,694			
1.37	1,012			3,197			
6.79	78			21,100			
53.04	5			89,444			
2.91	6,531			19,820			
0.62	128,515			5,366			
0.64	42			4,030			
0.22	11			0,161			
2.86	6,451			19,661			
0.62	124,500			5,403			
0.02	37			0,003			
0.38	1			0,000			
2.86	6,451			19,661			
0.62	124,500	0.30	1,753	5,403	0,12996	2,4629	YES
0.02	37			0,003			
0.38	1			0,000			
2.11	861	0.02	4	11,209	5,61748	0.3729	YES
0.87	1,742			5,249			
0.02	2			0,000			

P-5	Combo Other/<10 circuits/Dispatch/KY (hours)
P-5	Combo Other/<10 circuits/Dispatch In/KY (hours)
P-5	Combo Other/>=10 circuits/Dispatch/KY (hours)
P-5	Combo Other/>=10 circuits/Dispatch In/KY (hours)
P-5	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Dispatch/KY (hours)
P-5	xDSL (ADSL, HDSL, and UCL)/<10 circuits/Dispatch In/KY (hours)
P-5	xDSL (ADSL, HDSL, and UCL)/>=10 circuits/Dispatch/KY (hours)
P-5	xDSL (ADSL, HDSL, and UCL)/>=10 circuits/Dispatch In/KY (hours)
P-5	UNE ISDN/<10 circuits/Dispatch/KY (hours)
P-5	UNE ISDN/<10 circuits/Dispatch In/KY (hours)
P-5	UNE ISDN/>=10 circuits/Dispatch/KY (hours)
P-5	UNE ISDN/>=10 circuits/Dispatch In/KY (hours)
P-5	Line Sharing/<10 circuits/Dispatch/KY (hours)
P-5	Line Sharing/<10 circuits/Dispatch In/KY (hours)
P-5	Line Sharing/>=10 circuits/Dispatch/KY (hours)
P-5	Line Sharing/>=10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop Design/<10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop Design/<10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop Design/>=10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop Design/>=10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/KY (hours)
P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/KY (hours)
P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/KY (hours)
P-5	Other Design/<10 circuits/Dispatch/KY (hours)
P-5	Other Design/<10 circuits/Dispatch In/KY (hours)
P-5	Other Design/>=10 circuits/Dispatch/KY (hours)
P-5	Other Design/>=10 circuits/Dispatch In/KY (hours)
P-5	Other Non-Design/<10 circuits/Dispatch/KY (hours)
P-5	Other Non-Design/<10 circuits/Dispatch In/KY (hours)
P-5	Other Non-Design/>=10 circuits/Dispatch/KY (hours)
P-5	Other Non-Design/>=10 circuits/Dispatch In/KY (hours)
P-5	INP (Standalone)/<10 circuits/Dispatch/KY (hours)
P-5	INP (Standalone)/<10 circuits/Dispatch In/KY (hours)
P-5	INP (Standalone)/>=10 circuits/Dispatch/KY (hours)
P-5	INP (Standalone)/>=10 circuits/Dispatch In/KY (hours)
P-5	INP (Standalone)/<10 circuits/Dispatch/KY (hours)
P-5	INP (Standalone)/<10 circuits/Dispatch In/KY (hours)
P-5	INP (Standalone)/>=10 circuits/Dispatch/KY (hours)
P-5	INP (Standalone)/>=10 circuits/Dispatch In/KY (hours)
P-5	Digital Loop < DS1/<10 circuits/Dispatch/KY (hours)
P-5	Digital Loop < DS1/<10 circuits/Dispatch In/KY (hours)
P-5	Digital Loop < DS1/>=10 circuits/Dispatch/KY (hours)
P-5	Digital Loop < DS1/>=10 circuits/Dispatch In/KY (hours)

B.2.21.4.1.1
B.2.21.4.1.4
B.2.21.4.2.1
B.2.21.4.2.4
B.2.21.5.1.1
B.2.21.5.1.2
B.2.21.5.2.1
B.2.21.5.2.2
B.2.21.6.1.1
B.2.21.6.1.2
B.2.21.6.2.1
B.2.21.6.2.2
B.2.21.7.1.1
B.2.21.7.1.2
B.2.21.7.2.1
B.2.21.7.2.2
B.2.21.8.1.1
B.2.21.8.1.2
B.2.21.8.2.1
B.2.21.8.2.2
B.2.21.9.1.1
B.2.21.9.1.4
B.2.21.9.2.1
B.2.21.9.2.4
B.2.21.10.1.1
B.2.21.10.1.2
B.2.21.10.2.1
B.2.21.10.2.2
B.2.21.11.1.1
B.2.21.11.1.4
B.2.21.11.2.1
B.2.21.11.2.4
B.2.21.12.1.1
B.2.21.12.1.2
B.2.21.12.2.1
B.2.21.12.2.2
B.2.21.13.1.1
B.2.21.13.1.4
B.2.21.13.2.1
B.2.21.13.2.4
B.2.21.14.1.1
B.2.21.14.1.2
B.2.21.14.2.1
B.2.21.14.2.2
B.2.21.15.1.1
B.2.21.15.1.2
B.2.21.15.2.1
B.2.21.15.2.2
B.2.21.16.1.1
B.2.21.16.1.2
B.2.21.16.2.1
B.2.21.16.2.2
B.2.21.17.1.1
B.2.21.17.1.2
B.2.21.17.2.1
B.2.21.17.2.2
B.2.21.18.1.1
B.2.21.18.1.2
B.2.21.18.2.1

# Bellsouth Monthly State Summary Kentucky, November 2002

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Digital Loop < DS1>=>=10 circuits/Non-Dispatch/KY (hours)	4.08	158	0.28	31	18.019	3.53956	1.0741	YES
Digital Loop =>= DS1<<10 circuits/Dispatch/KY (hours)	0.80	1,435			0.887			
Digital Loop =>= DS1>>10 circuits/Dispatch/KY (hours)	1.68	37			6.028			
Digital Loop =>= DS1>=>=10 circuits/Non-Dispatch/KY (hours)	29.61	9			69.081			

Digital Loop < DS1>=>=10 circuits/Non-Dispatch/KY (hours)	Diagnostic
Digital Loop =>= DS1<<10 circuits/Dispatch/KY (hours)	Diagnostic
Digital Loop =>= DS1>>10 circuits/Dispatch/KY (hours)	Diagnostic
Digital Loop =>= DS1>=>=10 circuits/Non-Dispatch/KY (hours)	Diagnostic

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Digital Loop < DS1>=>=10 circuits/Non-Dispatch/KY (hours)	4.08	158	0.28	31	18.019	3.53956	1.0741	YES
Digital Loop =>= DS1<<10 circuits/Dispatch/KY (hours)	0.80	1,435			0.887			
Digital Loop =>= DS1>>10 circuits/Dispatch/KY (hours)	1.68	37			6.028			
Digital Loop =>= DS1>=>=10 circuits/Non-Dispatch/KY (hours)	29.61	9			69.081			

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Digital Loop < DS1>=>=10 circuits/Non-Dispatch/KY (hours)	4.08	158	0.28	31	18.019	3.53956	1.0741	YES
Digital Loop =>= DS1<<10 circuits/Dispatch/KY (hours)	0.80	1,435			0.887			
Digital Loop =>= DS1>>10 circuits/Dispatch/KY (hours)	1.68	37			6.028			
Digital Loop =>= DS1>=>=10 circuits/Non-Dispatch/KY (hours)	29.61	9			69.081			

Digital Loop < DS1>=>=10 circuits/Non-Dispatch/KY (hours)	Diagnostic
Digital Loop =>= DS1<<10 circuits/Dispatch/KY (hours)	Diagnostic
Digital Loop =>= DS1>>10 circuits/Dispatch/KY (hours)	Diagnostic
Digital Loop =>= DS1>=>=10 circuits/Non-Dispatch/KY (hours)	Diagnostic

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Digital Loop < DS1>=>=10 circuits/Non-Dispatch/KY (hours)	4.08	158	0.28	31	18.019	3.53956	1.0741	YES
Digital Loop =>= DS1<<10 circuits/Dispatch/KY (hours)	0.80	1,435			0.887			
Digital Loop =>= DS1>>10 circuits/Dispatch/KY (hours)	1.68	37			6.028			
Digital Loop =>= DS1>=>=10 circuits/Non-Dispatch/KY (hours)	29.61	9			69.081			

**Average Completion Notice Interval - Non-Mechanized**

P-5 Switch Ports<10 circuits/Dispatch/KY (hours)	
P-5 Switch Ports<10 circuits/Non-Dispatch/KY (hours)	
P-5 Switch Ports>=10 circuits/Dispatch/KY (hours)	
P-5 Switch Ports>=10 circuits/Non-Dispatch/KY (hours)	
P-5 Local Interoffice Transport<10 circuits/Dispatch/KY (hours)	
P-5 Local Interoffice Transport<10 circuits/Non-Dispatch/KY (hours)	
P-5 Local Interoffice Transport>=10 circuits/Dispatch/KY (hours)	
P-5 Local Interoffice Transport>=10 circuits/Non-Dispatch/KY (hours)	
P-5 Loop + Port Combinations<10 circuits/Dispatch/KY (hours)	
P-5 Loop + Port Combinations<10 circuits/Non-Dispatch/KY (hours)	
P-5 Loop + Port Combinations>=10 circuits/Dispatch/KY (hours)	
P-5 Loop + Port Combinations>=10 circuits/Non-Dispatch/KY (hours)	
P-5 Loop + Port Combinations>=10 circuits/Dispatch/KY (hours)	
P-5 Loop + Port Combinations>=10 circuits/Non-Dispatch/KY (hours)	
P-5 Combo Other<10 circuits/Dispatch/KY (hours)	
P-5 Combo Other>=10 circuits/Dispatch/KY (hours)	
P-5 Combo Other<10 circuits/Dispatch/KY (hours)	
P-5 Combo Other>=10 circuits/Dispatch/KY (hours)	
P-5 xDSL (ADSL, HDSL, and UCL)<10 circuits/Dispatch/KY (hours)	
P-5 xDSL (ADSL, HDSL, and UCL)<10 circuits/Non-Dispatch/KY (hours)	
P-5 xDSL (ADSL, HDSL, and UCL)>=10 circuits/Dispatch/KY (hours)	
P-5 xDSL (ADSL, HDSL, and UCL)>=10 circuits/Non-Dispatch/KY (hours)	
P-5 UNE ISDN<10 circuits/Dispatch/KY (hours)	
P-5 UNE ISDN<10 circuits/Non-Dispatch/KY (hours)	
P-5 UNE ISDN>=10 circuits/Dispatch/KY (hours)	
P-5 UNE ISDN>=10 circuits/Non-Dispatch/KY (hours)	
P-5 Line Shaming<10 circuits/Dispatch/KY (hours)	
P-5 Line Shaming>=10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop Design<10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop Design>=10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop Design<10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop Design>=10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design<10 circuits/Non-Dispatch/KY (hours)	
P-5 2W Analog Loop w/INP Design>=10 circuits/Non-Dispatch/KY (hours)	



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Benchmark/ Analog	Diagnostic	Standard Error	Standard Deviation	Volume	BST Measure	Volume	CLEC Measure	Volume	Score	Equity
B.2.24.8.2.2	P-10	2W Analog Loop Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/KY (days)								
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/KY (days)								
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.10.1.1	P-10	2W Analog Loop w/NP Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.10.1.2	P-10	2W Analog Loop w/NP Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.10.2.1	P-10	2W Analog Loop w/NP Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.10.2.2	P-10	2W Analog Loop w/NP Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.11.1.1	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch/KY (days)								
B.2.24.11.1.2	P-10	2W Analog Loop w/NP Non-Design/<10 circuits/Non-Dispatch/KY (days)								
B.2.24.11.2.1	P-10	2W Analog Loop w/NP Non-Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.11.2.2	P-10	2W Analog Loop w/NP Non-Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.14.1.1	P-10	Other Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.14.1.2	P-10	Other Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.14.2.1	P-10	Other Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.14.2.2	P-10	Other Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.15.1.1	P-10	Other Non-Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.15.1.2	P-10	Other Non-Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.15.2.1	P-10	Other Non-Design/>>=10 circuits/Dispatch/KY (days)								
B.2.24.15.2.2	P-10	Other Non-Design/>>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.16.1.1	P-10	NP (Standalone)/>=10 circuits/Dispatch/KY (days)								
B.2.24.16.1.2	P-10	NP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.16.2.1	P-10	NP (Standalone)/>=10 circuits/Dispatch/KY (days)								
B.2.24.16.2.2	P-10	NP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/KY (days)								
B.2.24.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/KY (days)								
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/KY (days)								
B.2.24.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/KY (days)								
B.2.24.18.1.1	P-10	Digital Loop < DS1/10 circuits/Dispatch/KY (days)								
B.2.24.18.1.2	P-10	Digital Loop < DS1/10 circuits/Non-Dispatch/KY (days)								
B.2.24.18.2.1	P-10	Digital Loop >= DS1/10 circuits/Dispatch/KY (days)								
B.2.24.18.2.2	P-10	Digital Loop >= DS1/10 circuits/Non-Dispatch/KY (days)								
B.2.24.19.1.1	P-10	Digital Loop >= DS1/10 circuits/Dispatch/KY (days)								
B.2.24.19.1.2	P-10	Digital Loop >= DS1/10 circuits/Non-Dispatch/KY (days)								
B.2.24.19.2.1	P-10	Digital Loop >= DS1/10 circuits/Dispatch/KY (days)								
B.2.24.19.2.2	P-10	Digital Loop >= DS1/10 circuits/Non-Dispatch/KY (days)								
<b>Total Service Order Cycle Time - Partially Mechanized</b>										
B.2.25.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/KY (days)								
B.2.25.1.1.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/KY (days)								
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/KY (days)								
B.2.25.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/KY (days)								
B.2.25.2.1.1	P-10	Local Interface Transport/<10 circuits/Dispatch/KY (days)								
B.2.25.2.1.2	P-10	Local Interface Transport/<10 circuits/Non-Dispatch/KY (days)								
B.2.25.2.2.1	P-10	Local Interface Transport/>=10 circuits/Dispatch/KY (days)								
B.2.25.2.2.2	P-10	Local Interface Transport/>=10 circuits/Non-Dispatch/KY (days)								
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/KY (days)								
B.2.25.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/KY (days)								
B.2.25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/KY (days)								
B.2.25.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/KY (days)								
B.2.25.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/KY (days)								

Benchmark/ Analog	Diagnostic	Standard Error	Standard Deviation	Volume	BST Measure	Volume	CLEC Measure	Volume	Score	Equity
B.2.25.1.1.1	Diagnostic									
B.2.25.1.1.2	Diagnostic									
B.2.25.1.2.1	Diagnostic									
B.2.25.1.2.2	Diagnostic									
B.2.25.2.1.1	Diagnostic									
B.2.25.2.1.2	Diagnostic									
B.2.25.2.2.1	Diagnostic									
B.2.25.2.2.2	Diagnostic									
B.2.25.3.1.1	Diagnostic									
B.2.25.3.1.2	Diagnostic									
B.2.25.3.2.1	Diagnostic									
B.2.25.3.2.2	Diagnostic									
B.2.25.4.1.1	Diagnostic									
B.2.25.1.1.1	Diagnostic									
B.2.25.1.1.2	Diagnostic									
B.2.25.1.2.1	Diagnostic									
B.2.25.1.2.2	Diagnostic									
B.2.25.2.1.1	Diagnostic									
B.2.25.2.1.2	Diagnostic									
B.2.25.2.2.1	Diagnostic									
B.2.25.2.2.2	Diagnostic									
B.2.25.3.1.1	Diagnostic									
B.2.25.3.1.2	Diagnostic									
B.2.25.3.2.1	Diagnostic									
B.2.25.3.2.2	Diagnostic									
B.2.25.4.1.1	Diagnostic									









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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.14.1.1	P-10	Other Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.1.2	P-10	Other Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.14.2.1	P-10	Other Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.14.2.2	P-10	Other Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.19.1.1	P-10	Digital Loop ≥ DS1/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.1.2	P-10	Digital Loop ≥ DS1/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.28.19.2.1	P-10	Digital Loop ≥ DS1/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.28.19.2.2	P-10	Digital Loop ≥ DS1/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.1.1.1	P-10	Switch Ports<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.1.2.1	P-10	Switch Ports≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.2.2	P-10	Switch Ports≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.4.1.1	P-10	Combo Other/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.1.2	P-10	Combo Other/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.4.2.1	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.2.2	P-10	Combo Other/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.1.1.1	P-10	Switch Ports<10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.1.2	P-10	Switch Ports<10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.1.2.1	P-10	Switch Ports≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.1.2.2	P-10	Switch Ports≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.4.1.1	P-10	Combo Other/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.1.2	P-10	Combo Other/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.4.2.1	P-10	Combo Other/≥10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.4.2.2	P-10	Combo Other/≥10 circuits/Non-Dispatch/KY (days)						Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/≤10 circuits/Dispatch/KY (days)						Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/≤10 circuits/Non-Dispatch/KY (days)						Diagnostic

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BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCLJ)>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCLJ)>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.7.1.1	P-10	Line Sharing<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.7.1.2	P-10	Line Sharing<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.7.2.1	P-10	Line Sharing>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.7.2.2	P-10	Line Sharing>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/NP Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/NP Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/NP Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/NP Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/NP Non-Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/NP Non-Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/NP Non-Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/NP Non-Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.14.1.1	P-10	Other Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.14.1.2	P-10	Other Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.14.2.1	P-10	Other Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.14.2.2	P-10	Other Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1<10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1<10 circuits/Non-Dispatch/KY (days)					Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1>=10 circuits/Dispatch/KY (days)					Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1>=10 circuits/Non-Dispatch/KY (days)					Diagnostic
<b>Total Service Order Cycle Time (offered) - Non-Mechanized</b>							
			0.99			275	
			6.00			1	



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Benchmark/Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-10	Other Non-Design/ >= 10 circuits/Non-Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	INP (Standalone) >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone) < 10 circuits/Dispatch/KY (days)							Diagnostic
P-14	LNP (Standalone) >= 10 circuits/Dispatch/KY (days)		0.84	29				Diagnostic
P-14	LNP (Standalone) >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1 < 10 circuits/Dispatch/KY (days)		1.37	1				Diagnostic
P-10	Digital Loop < DS1 < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1 < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1 >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop < DS1 >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1 < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1 < 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1 >= 10 circuits/Dispatch/KY (days)							Diagnostic
P-10	Digital Loop >= DS1 >= 10 circuits/Dispatch/KY (days)							Diagnostic

Disconnect Timeliness		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-13	LNP/KY (%)			73.01%	1,460				NO

>= 95% w in 15 min

% Completions w/o Notice or < 24 hours		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
P-6	Switch Ports/Dispatch/KY (%)								Diagnostic
P-6	Switch Ports/Dispatch/KY (%)								Diagnostic
P-6	Local Interface Transport/Dispatch/KY (%)								Diagnostic
P-6	Local Interface Transport/Dispatch/KY (%)								Diagnostic
P-6	Loop + Port Combinations/Dispatch/KY (%)			15.05%	206				Diagnostic
P-6	Loop + Port Combinations/Dispatch/KY (%)			3.06%	12,141				Diagnostic
P-6	Combo Other/Dispatch/KY (%)			33.33%	12				Diagnostic
P-6	Combo Other/Dispatch/KY (%)								Diagnostic
P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)			50.00%	2				Diagnostic
P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)								Diagnostic
P-6	LINE ISDN/Dispatch/KY (%)			50.00%	2				Diagnostic
P-6	LINE ISDN/Dispatch/KY (%)								Diagnostic
P-6	Line Sharing/Dispatch/KY (%)			100.00%	2				Diagnostic
P-6	Line Sharing/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop Design/Dispatch/KY (%)			24.24%	33				Diagnostic
P-6	2W Analog Loop Design/Dispatch/KY (%)			0.00%	1				Diagnostic
P-6	2W Analog Loop Non-Design/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop Non-Design/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop w/INP Design/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop w/INP Design/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)								Diagnostic
P-6	2W Analog Loop w/INP Non-Design/Dispatch/KY (%)								Diagnostic
P-6	Other Design/Dispatch/KY (%)			0.00%	1				Diagnostic
P-6	Other Design/Dispatch/KY (%)								Diagnostic
P-6	Other Non-Design/Dispatch/KY (%)								Diagnostic
P-6	Other Non-Design/Dispatch/KY (%)								Diagnostic
P-6	INP (Standalone)/Dispatch/KY (%)								Diagnostic
P-6	INP (Standalone)/Dispatch/KY (%)								Diagnostic
P-6	LNP (Standalone)/Dispatch/KY (%)								Diagnostic
P-6	LNP (Standalone)/Dispatch/KY (%)								Diagnostic
P-6	Digital Loop < DS1/Dispatch/KY (%)			21.31%	1,783				Diagnostic
P-6	Digital Loop < DS1/Dispatch/KY (%)			50.00%	4				Diagnostic
P-6	Digital Loop >= DS1/Dispatch/KY (%)								Diagnostic
P-6	Digital Loop >= DS1/Dispatch/KY (%)			11.11%	27				Diagnostic

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## % Cooperative Test Attempts for xDSL

P-8	xDSL (ADSL, HDSL and UCL)/KY (%)
P-8	xDSL Other/KY (%)

>= 95% of requests  
>= 95% of requests

## Service Order Accuracy

P-11	Design (Specials)/<10 circuits/Dispatch/KY (%)
P-11	Design (Specials)/<10 circuits/Non-Dispatch/KY (%)
P-11	Design (Specials)/>=10 circuits/Dispatch/KY (%)
P-11	Design (Specials)/>=10 circuits/Non-Dispatch/KY (%)
P-11	Loops Non-Design/<10 circuits/Dispatch/KY (%)
P-11	Loops Non-Design/<10 circuits/Non-Dispatch/KY (%)
P-11	Loops Non-Design/>=10 circuits/Dispatch/KY (%)
P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/KY (%)

>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%  
>= 95%

## Unbundled Network Elements - Maintenance and Repair

### Missed Repair Appointments

M&R-1	Switch Ports/Dispatch/KY (%)
M&R-1	Switch Ports/Non-Dispatch/KY (%)
M&R-1	Local Interface Transport/Dispatch/KY (%)
M&R-1	Local Interface Transport/Non-Dispatch/KY (%)
M&R-1	Loop + Port Combinations/Dispatch/KY (%)
M&R-1	Loop + Port Combinations/Non-Dispatch/KY (%)
M&R-1	Combo Other/Dispatch/KY (%)
M&R-1	Combo Other/Non-Dispatch/KY (%)
M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
M&R-1	UNE ISDN/Dispatch/KY (%)
M&R-1	UNE ISDN/Non-Dispatch/KY (%)
M&R-1	Line Sharing/Dispatch/KY (%)
M&R-1	Line Sharing/Non-Dispatch/KY (%)
M&R-1	2W Analog Loop Design/Dispatch/KY (%)
M&R-1	2W Analog Loop Design/Non-Dispatch/KY (%)
M&R-1	2W Analog Loop Non-Design/Dispatch/KY (%)
M&R-1	2W Analog Loop Non-Design/Non-Dispatch/KY (%)
M&R-1	Other Design/Dispatch/KY (%)
M&R-1	Other Design/Non-Dispatch/KY (%)
M&R-1	Other Non-Design/Dispatch/KY (%)
M&R-1	Other Non-Design/Non-Dispatch/KY (%)
M&R-1	LNP (Standalone)/Dispatch/KY (%)
M&R-1	LNP (Standalone)/Non-Dispatch/KY (%)

R&B (POTS)  
R&B (POTS)  
DS1/DS3  
DS1/DS3  
R&B  
R&B  
R&B&D - Disp  
R&B&D - Disp  
ADSL to Retail  
ADSL to Retail  
ISDN - BRI  
ISDN - BRI  
ADSL to Retail  
ADSL to Retail  
R&B - Disp  
R&B - Disp  
R&B (POTS) excl SB FT  
R&B (POTS) excl SB FT  
Design  
Design  
R&B  
R&B  
R&B (POTS)  
R&B (POTS)

### Customer Trouble Report Rate

M&R-2	Switch Ports/Dispatch/KY (%)
M&R-2	Switch Ports/Non-Dispatch/KY (%)
M&R-2	Local Interface Transport/Dispatch/KY (%)
M&R-2	Local Interface Transport/Non-Dispatch/KY (%)
M&R-2	Loop + Port Combinations/Dispatch/KY (%)
M&R-2	Loop + Port Combinations/Non-Dispatch/KY (%)
M&R-2	Combo Other/Dispatch/KY (%)
M&R-2	Combo Other/Non-Dispatch/KY (%)
M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)
M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)
M&R-2	UNE ISDN/Dispatch/KY (%)
M&R-2	UNE ISDN/Non-Dispatch/KY (%)
M&R-2	Line Sharing/Dispatch/KY (%)
M&R-2	Line Sharing/Non-Dispatch/KY (%)
M&R-2	2W Analog Loop Design/Dispatch/KY (%)
M&R-2	2W Analog Loop Design/Non-Dispatch/KY (%)

R&B (POTS)  
R&B (POTS)  
DS1/DS3  
DS1/DS3  
R&B  
R&B  
R&B&D - Disp  
R&B&D - Disp  
ADSL to Retail  
ADSL to Retail  
ISDN - BRI  
ISDN - BRI  
ADSL to Retail  
ADSL to Retail  
R&B - Disp  
R&B - Disp  
R&B (POTS)  
R&B (POTS)

BST Measure

BST Volume

CLEC Measure

CLEC Volume

Standard Deviation

Standard Error

Zscore

Equity

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	100.00%	15						YES

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	100.00%	150	100.00%	106				YES
	100.00%	106	100.00%	55				YES
	100.00%	51	100.00%	189				YES
	99.47%	189	100.00%	365				YES
	100.00%	116	100.00%	86				YES
	99.84%	86	99.84%					YES

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	12.65%	19,611						
	1.98%	7,386						
	0.00%	137	0.00%	0				YES
	0.88%	114	0.00%	0				YES
	12.69%	19,770	9.62%	936		0.01113	2.7621	YES
	1.97%	7,524	3.10%	226		0.00937	-1.2057	YES
	12.43%	20,221	0.00%	8		0.11666	1.0653	YES
	12.43%	20,221	0.00%	3		0.19048	0.6524	YES
	42.96%	291	0.00%	2		0.35123	1.2230	YES
	2.10%	618	0.00%	2		0.10164	0.2070	YES
	7.14%	14	0.00%	4		0.14601	0.4892	YES
	4.17%	24	0.00%	9		0.07811	0.5335	YES
	42.96%	291	16.67%	6		0.20416	1.2876	YES
	2.10%	618	0.00%	15		0.03750	0.5610	YES
	12.69%	19,770	0.00%	4		0.16645	0.7624	YES
	12.69%	19,770	0.00%	3		0.19220	0.6603	YES
	1.95%	6,757	0.00%	0				YES
	0.89%	451	0.00%	24		0.01964	0.4516	YES
	0.95%	527	0.00%	9		0.03259	0.2911	YES
	12.69%	19,770	0.00%	0				YES
	1.97%	7,524	0.00%	0				YES
	12.65%	19,611						
	1.98%	7,386						

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	1.95%	1,006,900						
	0.73%	1,006,900						
	1.54%	8,878	0.00%	51		0.01744	0.8846	YES
	1.28%	8,878	0.00%	51		0.01591	0.8069	YES
	1.83%	1,061,532	1.32%	70,914		0.00052	9.6940	YES
	0.70%	1,061,532	0.32%	70,914		0.00032	11.6599	YES
	1.63%	1,242,865	2.72%	294		0.00744	-1.4706	YES
	1.63%	1,242,865	1.02%	294		0.00744	0.8153	YES
	0.86%	33,946	0.48%	417		0.00456	0.8278	YES
	1.82%	33,946	0.48%	417		0.00665	2.0171	YES
	0.44%	3,159	0.79%	508		0.00318	-1.0817	YES
	0.76%	3,159	1.77%	508		0.00417	-2.4287	NO
	0.86%	33,946	1.31%	458		0.00436	-1.0396	YES
	1.82%	33,946	3.28%	458		0.00635	-2.2917	NO
	1.83%	1,061,532	0.21%	1,869		0.00313	5.1563	YES
	1.83%	1,061,532	0.16%	1,869		0.00313	5.3272	YES

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Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS) excl SB FT	1.94%	1,006,900	0.00%	134		0.01204	1.6138	YES
R&B (POTS) excl SB FT	0.87%	1,006,900	0.00%	134		0.00708	0.9482	YES
Design	0.28%	161,333	2.66%	903		0.00176	-13.4792	NO
R&B	0.33%	161,333	1.00%	903		0.00191	-3.5130	NO
R&B	1.83%	1,081,532	0.00%	121		0.01228	1.4871	YES
R&B (POTS)	1.95%	1,006,900	0.00%	121		0.00788	0.9174	YES
R&B (POTS)	0.73%	1,006,900						

R&B (POTS)	30.93	19,611			48,701			
R&B (POTS)	10.34	7,386			25,486			
DS1/DS3	4.52	137	0.00	0	2,972			YES
DS1/DS3	1.99	114	0.00	0	3,306			YES
R&B	30.83	19,770	21.02	936	48,595	1.62553	6.0338	YES
R&B	10.21	7,524	5.69	226	25,281	1.70673	2.5327	YES
R&B&D - Disp	30.25	20,221	4.25	8	48,208	27.83497	1.5250	YES
R&B&D - Disp	34.85	291	4.28	2	54,856	38.92209	0.9989	YES
ADSL to Retail	1.76	618	1.58	2	10,075	7.13559	0.0254	YES
ADSL to Retail	5.80	14	5.23	4	5,836	3.30844	0.1745	YES
ISDN - BRI	3.35	24	3.13	9	5,668	2.21558	0.0983	YES
ISDN - BRI	34.85	291	32.17	6	54,856	22.62455	0.1184	YES
ADSL to Retail	1.76	618	9.07	15	10,075	2.63272	-2.7768	NO
R&B - Disp	30.83	19,770	3.95	4	48,595	24.29971	1.1224	YES
R&B - Disp	30.91	19,571	2.41	3	48,595	28.05818	1.0128	YES
R&B (POTS) excl SB FT	10.87	6,757	0.00	0	26,057			YES
R&B (POTS) excl SB FT	4.84	451	5.04	24	4,855	1.01701	-0.1995	YES
Design	2.88	527	1.09	9	4,227	1.42098	1.2584	YES
R&B	30.83	19,770	0.00	0	48,595			YES
R&B	10.21	7,524	0.00	0	25,281			YES
R&B (POTS)	30.93	19,611			48,701			YES
R&B (POTS)	10.34	7,386			25,486			

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	19.50%	19,611						
R&B (POTS)	13.92%	7,386						
DS1/DS3	21.17%	137	0.00%	0				YES
DS1/DS3	18.42%	114	0.00%	0				YES
R&B	19.52%	19,770	14.10%	936		0.01326	4.0857	YES
R&B	13.96%	7,524	11.06%	226		0.02339	1.2368	YES
R&B&D - Disp	19.46%	20,221	12.50%	8		0.13998	0.4968	YES
R&B&D - Disp	25.77%	291	0.00%	3		0.22856	0.8512	YES
ADSL to Retail	22.49%	618	0.00%	2		0.31034	0.8305	YES
ADSL to Retail	7.14%	14	25.00%	4		0.29571	0.7606	YES
ISDN - BRI	4.17%	24	0.00%	9		0.14601	-1.2230	YES
ISDN - BRI	25.77%	291	50.00%	6		0.07811	0.5335	YES
ADSL to Retail	22.49%	618	40.00%	15		0.18039	-1.3430	YES
ADSL to Retail	19.52%	19,770	0.00%	4		0.10911	-1.6047	YES
R&B - Disp	19.52%	19,770	0.00%	3		0.19820	0.9849	YES
R&B - Disp	19.48%	19,571	0.00%	0		0.22885	0.8529	YES
R&B (POTS) excl SB FT	14.13%	6,757	0.00%	0				YES
R&B (POTS) excl SB FT	16.63%	451	12.50%	24		0.07800	0.5294	YES
Design	18.03%	527	0.00%	9		0.12923	1.3950	YES
R&B	19.52%	19,770	0.00%	0				YES
R&B	13.96%	7,524	0.00%	0				YES
R&B (POTS)	19.50%	19,611						YES
R&B (POTS)	13.92%	7,386						

R&B (POTS)	19.50%	19,611						
R&B (POTS)	13.92%	7,386						
DS1/DS3	21.17%	137	0.00%	0				YES
DS1/DS3	18.42%	114	0.00%	0				YES
R&B	19.52%	19,770	14.10%	936		0.01326	4.0857	YES
R&B	13.96%	7,524	11.06%	226		0.02339	1.2368	YES
R&B&D - Disp	19.46%	20,221	12.50%	8		0.13998	0.4968	YES
R&B&D - Disp	25.77%	291	0.00%	3		0.22856	0.8512	YES
ADSL to Retail	22.49%	618	0.00%	2		0.31034	0.8305	YES
ADSL to Retail	7.14%	14	25.00%	4		0.29571	0.7606	YES
ISDN - BRI	4.17%	24	0.00%	9		0.14601	-1.2230	YES
ISDN - BRI	25.77%	291	50.00%	6		0.07811	0.5335	YES
ADSL to Retail	22.49%	618	40.00%	15		0.18039	-1.3430	YES
ADSL to Retail	19.52%	19,770	0.00%	4		0.10911	-1.6047	YES
R&B - Disp	19.52%	19,770	0.00%	3		0.19820	0.9849	YES
R&B - Disp	19.48%	19,571	0.00%	0		0.22885	0.8529	YES
R&B (POTS) excl SB FT	14.13%	6,757	0.00%	0				YES
R&B (POTS) excl SB FT	16.63%	451	12.50%	24		0.07800	0.5294	YES
Design	18.03%	527	0.00%	9		0.12923	1.3950	YES
R&B	19.52%	19,770	0.00%	0				YES
R&B	13.96%	7,524	0.00%	0				YES
R&B (POTS)	19.50%	19,611						YES
R&B (POTS)	13.92%	7,386						

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	19.50%	19,611						
R&B (POTS)	13.92%	7,386						
DS1/DS3	21.17%	137	0.00%	0				YES
DS1/DS3	18.42%	114	0.00%	0				YES
R&B	19.52%	19,770	14.10%	936		0.01326	4.0857	YES
R&B	13.96%	7,524	11.06%	226		0.02339	1.2368	YES
R&B&D - Disp	19.46%	20,221	12.50%	8		0.13998	0.4968	YES
R&B&D - Disp	25.77%	291	0.00%	3		0.22856	0.8512	YES
ADSL to Retail	22.49%	618	0.00%	2		0.31034	0.8305	YES
ADSL to Retail	7.14%	14	25.00%	4		0.29571	0.7606	YES
ISDN - BRI	4.17%	24	0.00%	9		0.14601	-1.2230	YES
ISDN - BRI	25.77%	291	50.00%	6		0.07811	0.5335	YES
ADSL to Retail	22.49%	618	40.00%	15		0.18039	-1.3430	YES
ADSL to Retail	19.52%	19,770	0.00%	4		0.10911	-1.6047	YES
R&B - Disp	19.52%	19,770	0.00%	3		0.19820	0.9849	YES
R&B - Disp	19.48%	19,571	0.00%	0		0.22885	0.8529	YES
R&B (POTS) excl SB FT	14.13%	6,757	0.00%	0				YES
R&B (POTS) excl SB FT	16.63%	451	12.50%	24		0.07800	0.5294	YES
Design	18.03%	527	0.00%	9		0.12923	1.3950	YES
R&B	19.52%	19,770	0.00%	0				YES
R&B	13.96%	7,524	0.00%	0				YES
R&B (POTS)	19.50%	19,611						YES
R&B (POTS)	13.92%	7,386						

R&B (POTS)	19.50%	19,611						
R&B (POTS)	13.92%	7,386						
DS1/DS3	21.17%	137	0.00%	0				YES
DS1/DS3	18.42%	114	0.00%	0				YES
R&B	19.52%	19,770	14.10%	936		0.01326	4.0857	YES
R&B	13.96%	7,524	11.06%	226		0.02339	1.2368	YES
R&B&D - Disp	19.46%	20,221	12.50%	8		0.13998	0.4968	YES
R&B&D - Disp	25.77%	291	0.00%	3		0.22856	0.8512	YES
ADSL to Retail	22.49%	618	0.00%	2		0.31034	0.8305	YES
ADSL to Retail	7.14%	14	25.00%	4		0.29571	0.7606	YES
ISDN - BRI	4.17%	24	0.00%	9		0.14601	-1.2230	YES
ISDN - BRI	25.77%	291	50.00%	6		0.07811	0.5335	YES
ADSL to Retail	22.49%	618	40.00%	15		0.18039	-1.3430	YES
ADSL to Retail	19.52%	19,770	0.00%	4		0.10911	-1.6047	YES
R&B - Disp	19.52%	19,770	0.00%	3		0.19820	0.9849	YES
R&B - Disp	19.48%	19,571	0.00%	0		0.22885	0.8529	YES
R&B (POTS) excl SB FT	14.13%	6,757	0.00%	0				YES
R&B (POTS) excl SB FT	16.63%	451	12.50%	24		0.07800	0.5294	YES
Design	18.03%	527	0.00%	9		0.12923	1.3950	YES
R&B	19.52%	19,770	0.00%	0				YES
R&B	13.96%	7,524	0.00%	0				YES
R&B (POTS)	19.50%	19,611						YES
R&B (POTS)	13.92%	7,386						

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	19.50%	19,611						
R&B (POTS)	13.92%	7,386						
DS1/DS3	21.17%	137	0.00%	0				YES
DS1/DS3	18.42%	114	0.00%	0				YES
R&B	19.52%	19,770	14.10%	936		0.01326	4.0857	YES
R&B	13.96%	7,524	11.06%	226		0.02339	1.2368	YES
R&B&D - Disp	19.46%	20,221	12.50%	8		0.13998	0.4968	YES
R&B&D - Disp	25.77%	291	0.00%	3		0.22856	0.8512	YES
ADSL to Retail	22.49%	618	0.00%	2		0.31034	0.8305	YES
ADSL to Retail	7.14%	14	25.00%	4		0.29571	0.7606	YES
ISDN - BRI	4.17%	24	0.00%	9				

## Bellsouth Monthly State Summary Kentucky, November 2002

**Out of Service > 24 hours**

B	B.1	B.2	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/KY (%)	R&B (POTS)	10.98%	11,941						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/KY (%)	R&B (POTS)	3.36%	2,200						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/KY (%)	DS/IDS3	0.00%	137	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/KY (%)	DS/IDS3	0.88%	114	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/KY (%)	R&B	10.99%	12,027	8.24%	607		0.01301	2.1170	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/KY (%)	R&B	3.24%	2,284	7.21%	111		0.01721	-2.3053	NO
B.3.5.4.1	M&R-5	Combo Other/Dispatch/KY (%)	R&B&D - Disp	10.63%	12,478	0.00%	8		0.10889	0.17950	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/KY (%)	R&B&D - Disp	10.63%	12,478	0.00%	8		0.10889	0.17950	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/KY (%)	ADSL to Retail	42.96%	291	0.00%	2		0.35123	1.2230	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/KY (%)	ADSL to Retail	2.10%	618	0.00%	2		0.10164	0.2070	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/KY (%)	ISDN - BRI	7.14%	14	0.00%	4		0.14601	0.4892	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/KY (%)	ISDN - BRI	4.17%	24	0.00%	9		0.07811	0.5335	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/KY (%)	ADSL to Retail	42.96%	291	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/KY (%)	ADSL to Retail	2.10%	618	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/KY (%)	R&B - Disp	10.99%	12,027	0.00%	4		0.15642	0.7027	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/KY (%)	R&B - Disp	10.99%	12,027	0.00%	3		0.18061	0.6086	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/KY (%)	R&B (POTS) excl SB FT	10.98%	11,941	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/KY (%)	R&B (POTS) excl SB FT	3.33%	2,195	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/KY (%)	Design	0.89%	451	0.00%	24		0.01964	0.4516	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/KY (%)	Design	0.95%	527	0.00%	9		0.03259	0.2911	YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/KY (%)	R&B	10.99%	12,027	0.00%	0				YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/KY (%)	R&B	3.24%	2,284	0.00%	0				YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/KY (%)	R&B (POTS)	10.98%	11,941						YES
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/KY (%)	R&B (POTS)	3.36%	2,200						YES

**Unbundled Network Elements - Billing**

**Invoice Accuracy**

B.4.1	B-1	KY (%)	BST - State	98.63%	\$98,901,022	93.37%	\$2,297,158	0.00008	676.4844	NO
B.4.2	B-2	Region (business days)	BST - Region	4.77	1	2.98	1.824			YES



### Bellsouth Monthly State Summary Kentucky, November 2002

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>Local Interconnection Trunks - Ordering</b>									
<b>% Rejected Service Requests</b>									
C.1.1	O-7	Local Interconnection Trunks/KY (%)		58.33%	12				Diagnostic
C.1.2	O-8	Local Interconnection Trunks/KY (%)	>= 85% w in 4 days	100.00%	7				YES
C.1.3	O-9	Local Interconnection Trunks/KY (%)	>= 95% w in 10 days	93.33%	15				NO
C.1.4	O-11	Local Interconnection Trunks/KY (%)	>= 95%	100.00%	12				YES
C.1.5	O-11	Local Interconnection Trunks/KY (%)	>= 95%						
<b>Local Interconnection Trunks - Provisioning</b>									
<b>Order Completion Interval</b>									
C.2.1	P-4	Local Interconnection Trunks/KY (days)	Parity w Retail	15.00	1	8.431	8.55093	0.5814	YES
C.2.2	P-1	Local Interconnection Trunks/KY (days)	Parity w Retail	0.00	0				YES
C.2.3	P-2	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	4		0.00000		YES
C.2.4	P-2	Local Interconnection Trunks/KY (hours)	95% >= 48 hrs						
C.2.5	P-3	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	4		0.00000		YES
C.2.6	P-9	Local Interconnection Trunks/KY (%)	Parity w Retail	0.00%	488		0.00000		YES
C.2.7	P-5	Local Interconnection Trunks/KY (hours)	Parity w Retail	25.20	4	47.045	24.83051	-0.2988	YES
C.2.8	P-10	Local Interconnection Trunks/KY (days)	Diagnostic	18.44	1				Diagnostic
C.2.10.1	P-6	Local Interconnection Trunks/Dispatch/KY (%)	Diagnostic						Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/KY (%)	Diagnostic						Diagnostic
<b>Service Order Accuracy</b>									
C.2.11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/KY (%)	>= 95%	100.00%	18				YES
C.2.11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/KY (%)	>= 95%	100.00%	23				YES
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/KY (%)	>= 95%	100.00%	121				YES
C.2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/KY (%)	>= 95%	100.00%	125				YES
<b>Local Interconnection Trunks - Maintenance and Repair</b>									
<b>Missed Repair Appointments</b>									
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.00%	51		0.00000		YES
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/KY (%)	Parity w Retail	0.00%	93,802		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/KY (%)	Parity w Retail	0.05%	93,802		0.00018	2.7489	YES

## BellSouth Monthly State Summary Kentucky, November 2002

		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>Maintenance Average Duration</b>										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/KY (hours)	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/KY (hours)	0.15	51	5.12	1	0.254	0.25642	-19.3619	NO
<b>% Repeat Troubles within 30 Days</b>										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/KY (%)	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/KY (%)	3.92%	51	0.00%	1		0.19600	0.2001	YES
<b>Out of Service &gt; 24 hours</b>										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/KY (%)	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/KY (%)	0.00%	51	0.00%	1		0.00000		YES
<b>Local Interconnection Trunks - Billing</b>										
<b>Invoice Accuracy</b>										
C.4.1	B-1	KY (%)	98.63%	\$98,901,022	99.90%	\$463,874		0.00017	-73.7346	YES
C.4.2	B-2	Region (calendar days)	4.44	1	4.17	12,854				YES
<b>Local Interconnection Trunks - Trunk Blocking</b>										
<b>Trunk Group Performance - Aggregate</b>										
C.5.1	TGP-1	Local Interconnection Trunks/KY (%)							0	YES

>0.5% diff 2 consec. hrs

# BellSouth Monthly State Summary Kentucky, November 2002

## Operations Support Systems - Pre-Ordering

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.1.1.1	>= 99.5%			100.00%					YES
D.1.1.2	>= 99.5%			99.96%					YES
D.1.1.3	>= 99.5%			100.00%					YES
D.1.1.4	>= 99.5%			100.00%					YES
D.1.1.5	>= 99.5%			99.98%					YES
D.1.1.6	>= 99.5%			100.00%					YES
D.1.1.7	>= 99.5%			100.00%					YES
D.1.1.8	>= 99.5%			99.88%					YES
D.1.1.9	>= 99.5%			100.00%					YES
D.1.1.10	>= 99.5%			100.00%					YES

## % Interface Availability - BST & CLEC

D.1.2.1	>= 99.5%			99.98%					YES
D.1.2.2	>= 99.5%								YES
D.1.2.3	>= 99.5%			99.98%					YES
D.1.2.4	>= 99.5%			100.00%					YES
D.1.2.5	>= 99.5%			99.97%					YES
D.1.2.6	>= 99.5%			99.98%					YES
D.1.2.7	>= 99.5%			99.98%					YES
D.1.2.8	>= 99.5%			100.00%					YES

## Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)

D.1.3.1.1	RNS - RSAG, by TN + 2 sec	2.37	1,565,204	2.07	338,204				YES
D.1.3.1.2	ROS - RSAG, by TN + 2 sec	2.79	8,880	2.07	338,204				YES
D.1.3.2.1	RNS - RSAG, by ADDR + 2 sec	2.53	3,831,296	1.12	221,089				YES
D.1.3.2.2	ROS - RSAG, by ADDR + 2 sec	5.08	754,963	1.12	221,089				YES
D.1.3.3.1	RNS - ATLAS + 2 sec	2.58	730,675	1.18	72,538				YES
D.1.3.3.2	ROS - ATLAS + 2 sec	2.30	291,249	1.18	72,538				YES
D.1.3.4.1	RNS - DSAP + 2 sec	2.53	1,219,061	4.50	196,356				NO
D.1.3.4.2	ROS - DSAP + 2 sec	2.38	310,087	4.50	196,356				NO
D.1.3.5.1	RNS - CRSACCTS + 2 sec	2.96	4,124,473	1.25	722,361				YES
D.1.3.5.2	ROS - CRSACCTS + 2 sec	2.43	1,212,764	1.25	722,361				YES
D.1.3.6.1	RNS - OASISBIG + 2 sec	3.10	7,882,405	3.99	17,039				NO
D.1.3.6.2	ROS - OASISBIG + 2 sec	3.65	644,152	3.99	17,039				NO
D.1.3.7.1	RNS - OASISBIG + 2 sec	3.10	7,882,405	0.35	41,029				YES
D.1.3.7.2	ROS - OASISBIG + 2 sec	3.65	644,152	0.35	41,029				YES

## Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)

D.1.4.1.1	RNS - RSAG, by TN + 2 sec	2.37	1,565,204	1.48	397,098				YES
D.1.4.1.2	ROS - RSAG, by TN + 2 sec	2.79	8,880	1.48	397,098				YES
D.1.4.2.1	RNS - RSAG, by ADDR + 2 sec	2.53	3,831,296	2.52	112,561				YES
D.1.4.2.2	ROS - RSAG, by ADDR + 2 sec	5.08	754,963	2.52	112,561				YES
D.1.4.3.1	Diagnostic								Diagnostic
D.1.4.3.2	Diagnostic								Diagnostic
D.1.4.4.1	Diagnostic								Diagnostic
D.1.4.4.2	Diagnostic			1.23	11				Diagnostic
D.1.4.5.1	RNS - ATLAS - TN + 2 sec	2.58	730,675	1.80	30,620				YES
D.1.4.5.2	ROS - ATLAS - TN + 2 sec	2.30	291,249	1.80	30,620				YES
D.1.4.6.1	RNS - DSAP + 2 sec	2.53	1,219,061	1.04	17,790				YES
D.1.4.6.2	ROS - DSAP + 2 sec	2.38	310,087	1.04	17,790				YES
D.1.4.7.1	RNS - CRSACCTS + 2 sec	2.96	4,124,473	1.77	1,095,261				YES
D.1.4.7.2	ROS - CRSACCTS + 2 sec	2.43	1,212,764	1.77	1,095,261				YES

## Operations Support Systems - Maintenance and Repair

# BellSouth Monthly State Summary Kentucky, November 2002

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>% Interface Availability - BST</b>									
D.2.1		100.00%							YES
<b>% Interface Availability - CLEC</b>									
D.2.2.1				100.00%					YES
D.2.2.2				99.68%					YES
<b>% Interface Availability - BST &amp; CLEC</b>									
D.2.3.1	>= 99.5%			99.98%					YES
D.2.3.2	>= 99.5%			100.00%					YES
D.2.3.3	>= 99.5%			100.00%					YES
D.2.3.4	>= 99.5%			99.98%					YES
D.2.3.5	>= 99.5%			100.00%					YES
D.2.3.6	>= 99.5%			100.00%					YES
D.2.3.7	>= 99.5%			99.98%					YES
<b>Average Response Interval &lt;= 4 Seconds</b>									
D.2.4.1	Parity w Retail	96.52%	1,482,143	96.51%	136,523		0.00052	0.3721	YES
D.2.4.2	Parity w Retail	1.82%	49,833	3.68%	1,277		0.00379	-4.8950	YES
D.2.4.3	Parity w Retail	4.26%	30,583	4.39%	4,483		0.00323	-0.4144	YES
D.2.4.4	Parity w Retail	99.69%	1,482,087	99.59%	139,087		0.00016	6.7554	NO
D.2.4.5	Parity w Retail	97.75%	1,050,174	97.55%	75,910		0.00056	3.5795	NO
D.2.4.6	Parity w Retail	99.69%	105,320	99.58%	6,931		0.00069	1.5644	YES
D.2.4.7	Parity w Retail	29.74%	5,249	35.71%	644		0.02043	1.9799	NO
D.2.4.8	Parity w Retail	13.63%	53,249	14.55%	110		0.04420	3.4365	NO
D.2.4.9	Parity w Retail	99.90%	199,086	99.70%	4,974		0.00509	-19.8009	YES
D.2.4.10	Parity w Retail	87.42%	53,731	99.94%	17,128		0.00025	-1.2695	YES
D.2.4.11	Parity w Retail				4,377		0.00521	0.0069	YES
<b>Average Response Interval &lt;= 10 Seconds</b>									
D.2.5.1	Parity w Retail	99.21%	1,482,143	99.52%	136,523		0.00025	-12.4125	YES
D.2.5.2	Parity w Retail	76.72%	49,833	87.47%	1,277		0.01198	-8.9746	YES
D.2.5.3	Parity w Retail	70.48%	30,583	42.94%	4,483		0.00729	37.7481	NO
D.2.5.4	Parity w Retail	99.84%	1,482,087	99.81%	139,087		0.00011	2.5682	NO
D.2.5.5	Parity w Retail	99.83%	1,050,174	99.67%	75,910		0.00015	10.9346	NO
D.2.5.6	Parity w Retail	99.87%	105,320	99.91%	6,931		0.00045	-1.0087	YES
D.2.5.7	Parity w Retail	39.76%	5,249	35.71%	644		0.02043	1.9799	NO
D.2.5.8	Parity w Retail	99.56%	3,827	100.00%	110		0.00643	-0.6907	YES
D.2.5.9	Parity w Retail	13.63%	53,249	23.70%	4,974		0.00509	-19.8009	YES
D.2.5.10	Parity w Retail	99.99%	199,086	100.00%	17,128		0.00007	-1.0532	YES
D.2.5.11	Parity w Retail	99.69%	53,731	99.57%	4,377		0.00087	1.4862	YES
<b>Average Response Interval &gt; 10 Seconds</b>									
D.2.6.1	Parity w Retail	0.79%	1,482,143	0.48%	136,523		0.00025	12.4125	YES
D.2.6.2	Parity w Retail	23.28%	49,833	12.53%	1,277		0.01198	8.9746	YES
D.2.6.3	Parity w Retail	29.52%	30,583	57.06%	4,483		0.00729	-37.7481	NO
D.2.6.4	Parity w Retail	0.16%	1,482,087	0.19%	139,087		0.00011	-2.5682	NO
D.2.6.5	Parity w Retail	0.17%	1,050,174	0.33%	75,910		0.00015	-10.9346	NO
D.2.6.6	Parity w Retail	0.13%	105,320	0.09%	6,931		0.00045	1.0087	YES
D.2.6.7	Parity w Retail	60.24%	5,249	64.29%	644		0.02043	-1.9799	NO
D.2.6.8	Parity w Retail	0.44%	3,827	0.00%	110		0.00643	0.6907	YES
D.2.6.9	Parity w Retail	86.37%	53,249	76.30%	4,974		0.00509	19.8009	YES
D.2.6.10	Parity w Retail	0.01%	199,086	0.00%	17,128		0.00007	1.0532	YES
D.2.6.11	Parity w Retail	0.31%	53,731	0.43%	4,377		0.00087	-1.4862	YES

# BellSouth Monthly State Summary Kentucky, November 2002

Benchmark/  
Analog

BST  
Measure

BST  
Volume

CLEC  
Measure

CLEC  
Volume

Standard  
Deviation

Standard  
Error

Zscore

Equity

Collocation - Collocation									
<b>Average Response Time</b>									
E.1.1.1	C-1	Virtual/KY (calendar days)							
E.1.1.2	C-1	Physical Caged/KY (calendar days)							
E.1.1.3	C-1	Physical Cageless/KY (calendar days)							
<b>Average Arrangement Time</b>									
E.1.2.1	C-2	Virtual-Ordinary/KY (calendar days)							
E.1.2.2	C-2	Virtual-Extraordinary/KY (calendar days)							
E.1.2.3	C-2	Physical Caged/KY (calendar days)							
E.1.2.4	C-2	Physical Cageless/KY (calendar days)			58		3		YES
E.1.2.5	C-2	Physical Cageless-Extraordinary/KY (calendar days)							
<b>% Due Dates Missed</b>									
E.1.3.1	C-3	Virtual/KY (%)			0.00%		3		YES
E.1.3.2	C-3	Physical/KY (%)							

<= 20 days  
<= 30 days  
<= 30 days

<= 50 days  
<= 75 days  
<= 90 days  
<= 60 days  
<= 90 days

< 5% missed  
< 5% missed

# Bellsouth Monthly State Summary Kentucky, November 2002

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>General - Flow Through</b>									
<b>% Flow Through Service Requests</b>									
F.1.1.1	Diagnostic			94.01%	414,215				Diagnostic
F.1.1.2	Diagnostic	>= 95%		94.01%	414,215				Diagnostic
F.1.1.3	Diagnostic	>= 90%		94.52%	135,305				NO
F.1.1.4	Diagnostic	>= 85%		76.62%	3,975				NO
F.1.1.5	Diagnostic	>= 85%		93.98%	274,935				YES
<b>% Flow Through Service Requests - Achieved</b>									
F.1.2.1	Diagnostic			86.91%	448,052				Diagnostic
F.1.2.2	Diagnostic	>= 85%		86.91%	448,052				Diagnostic
F.1.2.3	Diagnostic	>= 85%		87.47%	146,222				Diagnostic
F.1.2.4	Diagnostic	>= 85%		55.31%	5,650				Diagnostic
F.1.2.5	Diagnostic	>= 85%		87.24%	296,180				Diagnostic
<b>% Flow Through Service Requests - LNP</b>									
F.1.3.1	Diagnostic	>= 85%		85.46%	12,747				YES
F.1.3.2	Diagnostic	>= 85%		85.46%	12,747				YES
F.1.3.3	Diagnostic	>= 85%							Diagnostic
F.1.3.4	Diagnostic	>= 85%							Diagnostic
<b>General - Pre-Ordering</b>									
<b>Loop Makeup Inquiry (Manual)</b>									
F.2.1		>= 95% w in 3 bus days		100.00%	1				YES
<b>Loop Makeup Inquiry (Electronic)</b>									
F.2.2		>= 95% w in 1 min		100.00%	165				YES
<b>General - Ordering</b>									
<b>Service Inquiry with Firm Order</b>									
F.3.1.1		>= 95% w in 5 bus days							
F.3.1.2		>= 95% w in 5 bus days							
<b>Average Speed of Answer</b>									
F.4.1	Party w Retail		357.58	5,101,592	12.00	43,208			YES
<b>General - Maintenance Center</b>									
<b>Average Answer Time</b>									
F.5.1	Party w Retail		47.20	1,834,924	24.05	68,623			YES
<b>General - Operator Services (Toll)</b>									
<b>Average Speed to Answer</b>									
F.6.1	PBD			3.11					PBD
<b>% Answered in 10 seconds</b>									
F.6.2	PBD			88.90%					PBD
<b>General - Directory Assistance</b>									
<b>Average Speed to Answer</b>									
F.7.1	PBD			4.90					PBD
<b>% Answered in 12 seconds</b>									

**BellSouth Monthly State Summary  
Kentucky, November 2002**

	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2	KY (%)		88.20%					PBD
<b>General - E911</b>									
<b>Mean Interval</b>									
F.8.1	E-3	KY (hours)		0.88	1,769				PBD
<b>% Accuracy</b>									
F.8.2	E-2	KY (%)		96.67%	97,850				PBD
<b>% Timeliness</b>									
F.8.3	E-1	KY (%)		100.00%	1,769				PBD
<b>General - Billing</b>									
<b>Usage Data Delivery Accuracy</b>									
F.9.1	B-3	Region (%)	Parity w Retail	100.00%	26,718	0.00055		-1.3479	YES
<b>Usage Data Delivery Timeliness</b>									
F.9.2	B-5	Region (%)	Parity w Retail	99.79%	657,956,186	0.00089		-17.0096	YES
<b>Usage Data Delivery Completeness</b>									
F.9.3	B-4	Region (%)	Parity w Retail	99.97%	657,956,186	0.00054		-11.1178	YES
<b>Mean Time to Deliver Usage</b>									
F.9.4	B-5	Region (days)	Parity w Retail	2.10	657,956,186				YES
<b>Recurring Charge Completeness</b>									
F.9.5.1	B-7	Resale/KY (%)	Parity w Retail	99.03%	\$125,523	0.00276		-27.6324	YES
F.9.5.2	B-7	UNE/KY (%)	>= 90%	99.78%	\$160,477				YES
F.9.5.3	B-7	Interconnection/KY (%)	>= 90%	99.59%	\$841				YES
<b>Non-Recurring Charge Completeness</b>									
F.9.6.1	B-8	Resale/KY (%)	Parity w Retail	99.18%	\$127,919	0.00264		-46.5900	YES
F.9.6.2	B-8	UNE/KY (%)	>= 90%	99.52%	\$183,281				YES
F.9.6.3	B-8	Interconnection/KY (%)	>= 90%	82.26%	\$52,331				NO
<b>General - Change Management</b>									
<b>% Software Release Notices Sent On Time</b>									
F.10.1	CM-1	KY (%)	>= 95% w in 30 days	100.00%	1				YES
<b>Average Software Release Notice Delay Days</b>									
F.10.2	CM-2	KY (average)	>= 22 days prior to release						
<b>% Change Management Documentation Sent On Time</b>									
F.10.3	CM-3	KY (%)	>= 95% w in 30 days						
<b>% Change Management Documentation (Defects, Corrections, etc.) Sent On Time</b>									
F.10.4	CM-3	KY (%)	>= 95% w in 5 days						
<b>Average Documentation Release Delay Days</b>									
F.10.5	CM-4	KY (average)	>= 22 days prior to release						
<b>% CLEC Interface Outages Sent within 15 Minutes</b>									
F.10.6	CM-5	KY (%)	>= 97% w in 15 min	96.55%	29				NO
<b>% Software Errors Corrected within 10 Business Days</b>									
F.10.7	CM-6	Region (%)	>= 95% w in 10 days	100.00%	1				YES
<b>% Software Errors Corrected within 30 Business Days</b>									
F.10.8	CM-6	Region (%)	>= 95% w in 30 days						
<b>% Software Errors Corrected within 45 Business Days</b>									

## BellSouth Monthly State Summary Kentucky, November 2002

	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	
F.10.9									
	<b>% Change Requests Accepted or Rejected within 10 Business Days</b>								
F.10.10			100.00%	5					YES
	<b>% Change Requests Rejected Within The Reporting Period</b>								
F.10.11			40.00%	5					Diagnostic
F.10.12									
	<b>Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented</b>								
F.10.13									
	<b>Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented</b>								
F.10.14									
	<b>Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented</b>								
F.10.15									
	<b>% Test Deck Weight Failure in Production Release</b>								
F.10.16									<= 5%
	<b>% Type 4 Change Requests Implemented Within 60 Weeks of those implemented</b>								
F.10.17									>= 95% w in 60 days
	<b>% Type 5 Change Requests Implemented Within 60 Weeks of those implemented</b>								
F.10.17									>= 95% w in 60 days
	<b>General - New Business Requests</b>								
F.11.1			100.00%	3					YES
	<b>% New Business Requests Processed within 30 Business Days</b>								
F.11.2									
	<b>% Quotes Provided within 10 Business Days</b>								
F.11.3									
	<b>% Quotes Provided within 30 Business Days</b>								
F.11.4			100.00%	3					YES
	<b>% Quotes Provided within 60 Business Days</b>								
F.11.4									
	<b>% Quotes Provided within 60 Business Days</b>								
F.11.4									
	<b>General - Ordering</b>								
F.12.1.1									
F.12.1.2			100.00%	231,760					YES
	<b>Acknowledgement Message Timeliness</b>								
F.12.1.1			100.00%	231,760					YES
F.12.1.2			100.00%	474,237					YES
F.12.2.1									
F.12.2.2			100.00%	231,766					NO
	<b>Acknowledgement Message Completeness</b>								
F.12.2.1			100.00%	231,766					NO
F.12.2.2			100.00%	474,238					NO
	<b>General - Database Updates</b>								
F.13.1.1									
F.13.1.2									
F.13.1.3									
	<b>Average Database Update Interval</b>								
F.13.1.1									
F.13.1.2			0.35	21					PBD
F.13.1.3			0.05	26					PBD
	<b>% Update Accuracy</b>								
F.13.2.1									
F.13.2.2			100.00%	1,424					YES
F.13.2.3			98.55%	1,121					YES
	<b>% NXXs /LRNs Loaded by LERG Effective Date</b>								
F.13.3			100.00%	78					YES



**BellSouth Monthly State Summary  
Kentucky, November 2002**

General - Network Outage Notification	Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
<b>Mean Time to Notify CLEC of Major Network Outages</b> M&R-7   Region (minutes)		0	0	0	0				YES

F.14.1